

EXHIBIT 15

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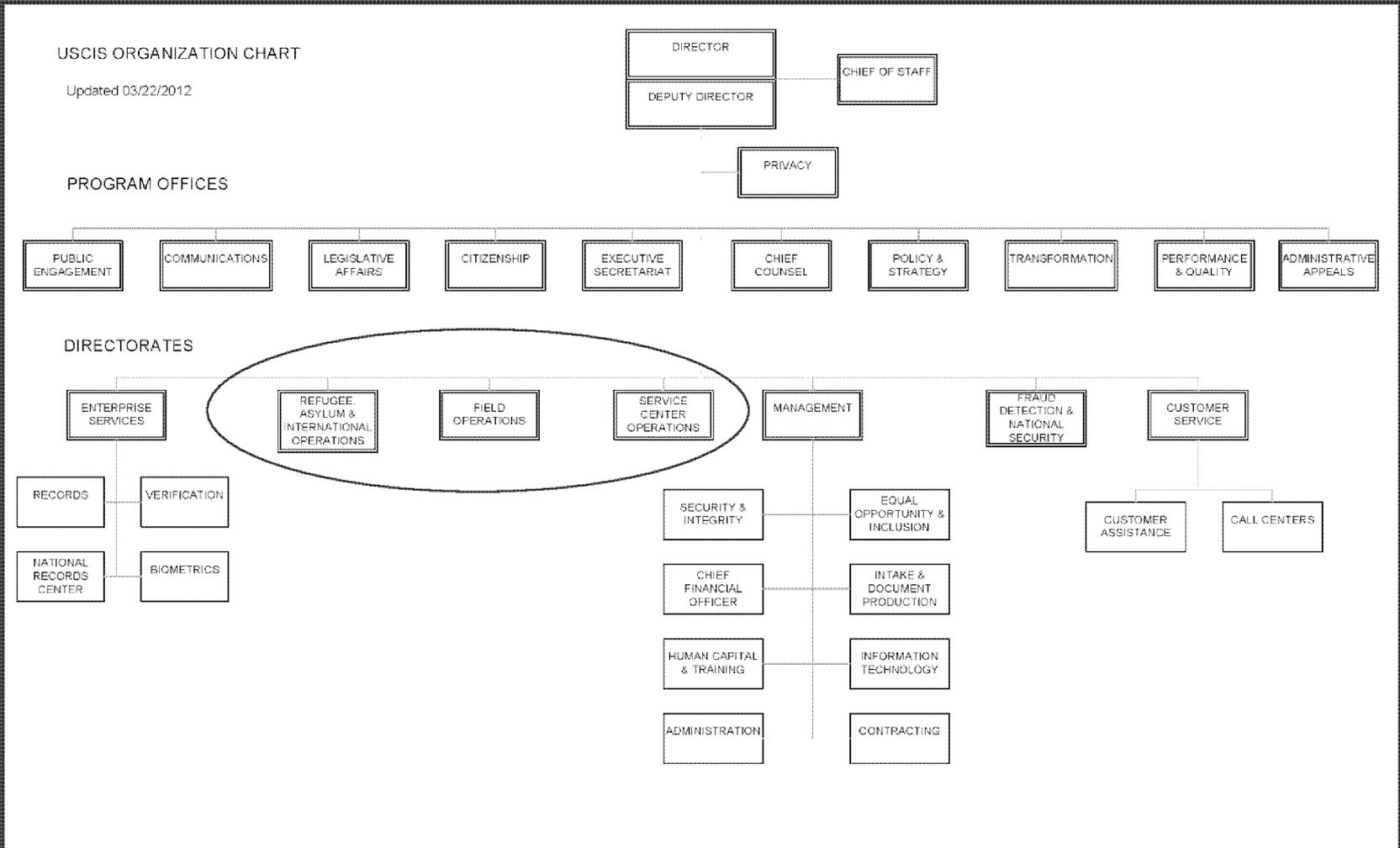
Introduction to Operations

Summer 2014



U.S. Citizenship
and Immigration
Services

Organization - Operations



U.S. Citizenship and Immigration Services

Service Center Operations Directorate

Mission

- Through our dedicated staff of professionals, Service Center Operations efficiently provides quality services for persons seeking immigration benefits while ensuring the integrity and security of our immigration system.



U.S. Citizenship
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Service Center Operations

- California Service Center (Mainly Non-Immigrant/Employment)
 - Form I-90 Application to Replace Permanent Resident Card
 - Form I-102 Application for Nonimmigrant Arrival/Departure Document
 - Form I-129 Petition for a Non-Immigrant Worker (H, E, L, O, P, Q)
 - Form I-129F Petition for an Alien Fiancé(e)
 - Form I-130 Petition for Alien Relative (Consular Processing/Interview Waived)
 - Form I-539 Application To Extend/Change Nonimmigrant Status
 - Form I-751 Application to remove Conditions of Residency
 - Form I-765 Application for Employment Authorization
 - Form I-821 Application for Temporary Protected Status (Haiti cases)
 - Form I-821D Consideration of Deferred Action for Childhood Arrivals
 - Form I-824 Application for Action on an Approved Application or Petition
 - Form N-644 Application for Citizenship (Posthumous)
 - Form I-526 Immigrant Petition by Alien Entrepreneur (EB-5)



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Service Center Operations

- Vermont Service Center (Immigrant/Ancillary/Employment)
 - Form I-102 Application for Nonimmigrant Arrival/Departure Document
 - Form I-130 Petition for Alien Relative (Consular Processing/Interview Waived)
 - Form I-129 Petition for a Non-Immigrant Worker (H, E3, L, O, P, Q, TN)
 - Form I-129F Petition for an Alien Fiancé(e)
 - Form I-212 Application for Permission to Reapply for Admission After Deportation or Removal
 - Form I-360 Petition for Amerasian, Widow(er), or Special Immigrant
 - Form I-539 Application To Extend/Change Nonimmigrant Status
 - Form I-601 Application for Waiver of Grounds of Inadmissibility
 - Form I-751 Application to remove Conditions of Residency
 - Form I-765 Application for Employment Authorization
 - Form I-821 Application for Temporary Protected Status
 - Form I-821D Consideration of Deferred Action for Childhood Arrivals
 - Form I-914 Application for T Nonimmigrant Status
 - Form I-918/929 Petition for U Nonimmigrant Status
 - Form N-600 Application for Certificate of Citizenship



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Service Center Operations

- **Nebraska Service Center (Mainly Immigrant)**
 - Form I-90 Application to Replace Permanent Resident Card*
 - Form I-102 Application for Nonimmigrant Arrival/Departure Document
 - Form I-130 Petition for Alien Relative
 - Form I-131 Application for Travel Document (Advanced Parole Applications, Reentry Permits* and Refugee Travel Documents*).
 - Form I-140 Immigrant Petition for an Alien Worker
 - Form I-360 Petition for Special Immigrant (Iraqi/Afghani *,G-4*, and NATO*)
 - Form I-485 Adjustment of Status (Employment-Based, Refugee*, Asylee, HRIFA*, Indochina*, Religious Worker, G-4*, NATO*)
 - Form I-730 Refugee/Asylee Relative Petition
 - Form I-765 Application for Employment Authorization
 - Form I-817 Application for Family Unity Benefits (SAW/Legalization classifications*)
 - Form I-821 Application for Temporary Protected Status (NSC shares Haiti cases with CSC)
 - Form I-824 Application for Action on an Approved Application or Petition
 - Form N-400 Military Service Members
 - Form N-565 Application for Replacement Naturalization/Citizenship Document



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Service Center Operations

- Texas Service Center (Mainly Immigrant/Employment)
 - Form I-102 Application for Nonimmigrant Arrival/Departure Document
 - Form I-130 Petition for Alien Relative (Consular Processing/Interview Waived)
 - Form I-131 Application for Travel Document
 - Form I-140 Immigrant Petition for an Alien Worker
 - Form I-485 Adjustment of Status (Employment-Based, Asylee, Religious Worker)
 - Form I-601 Application for Waiver of Grounds of Inadmissibility
 - Form I-765 Application for Employment Authorization
 - Form I-817 Application for Family Unity Benefits
 - Form I-821 Application for Temporary Protected Status (Haiti cases)
 - Form I-821D Consideration of Deferred Action for Childhood Arrivals
 - Form I-824 Application for Action on an Approved Application or Petition
 - Form N-565 Application for Replacement Naturalization/Citizenship Document



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Refugee, Asylum & International Operations

- Adjudicate asylum and refugee applications
- Interview individuals seeking to enter the U.S. and migrants interdicted at sea
- Authorize humanitarian parole in urgent situations
- Provide immigration and naturalization benefits to U.S. Citizens and lawful permanent residents overseas
- Work with community organizations; government agencies; international organizations & foreign governments on asylum, refugee, and immigration issues



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Refugee Affairs

- Adjudicated outside the United States
- Interview refugee applicants for possible resettlement to the U.S.
- Conduct protection screening for migrants interdicted at sea
- Work with anti-fraud, law enforcement, intelligence, and national security colleagues to protect adjudication integrity
- Other USCIS components support our activities by providing temporary detailees who help conduct interviews and fingerprint refugees.



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Refugee Top 10 Nationalities (FY13)

#	Nationality
1	Iraq
2	Burma
3	Bhutan
4	Somalia
5	Cuba
6	Iran
7	Democratic Republic of the Congo
8	Sudan
9	Eritrea
10	Ethiopia



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Asylum Division

- Adjudicated in the United States
- Affirmative asylum
- Suspension of deportation or cancellation of removal under NACARA 203 (Nicaraguan Adjustment and Central American Relief Act)
- Credible fear screenings
- Reasonable fear screenings for certain individuals subject to administrative removal
- Adjudication support for the Refugee Affairs Division



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Asylum Top 10 Nationalities (FY13)

#	Nationality
1	China
2	Mexico
3	Egypt
4	Guatemala
5	Nepal
6	Syria
7	Ethiopia
8	Haiti
9	Ecuador
10	El Salvador



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International Operations

Provide support for USCIS Mission overseas

- Adjudicate a broad range of immigration petitions and applications
- Verify travel eligibility
- Provide information services to individuals throughout the world
- Enable lawful permanent residents who have lost their “green cards” to return to the U.S.
- Provide resettlement services to qualified individuals from Cuba and Haiti
- Adjudicate requests for refugee status and provide refugee processing support for the Refugees Affairs Division



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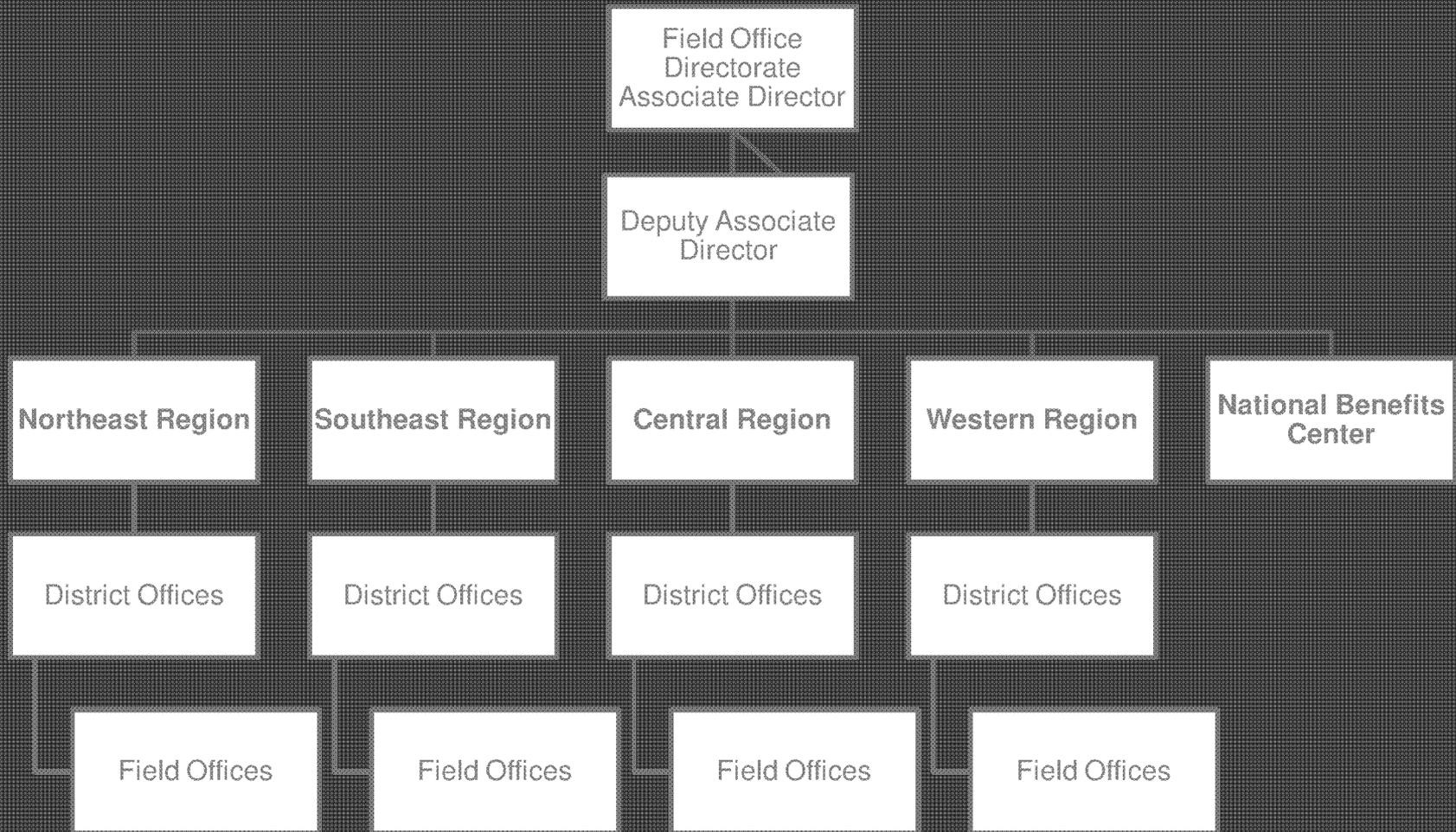
Field Office Directorate Mission

- Efficient adjudication of all applications and petitions for immigration benefits requiring face-to-face interviews, timely action on related ancillary applications and other assigned product lines, provision of direct customer service, immigration information, ensuring the integrity of the immigration system, and assistance to applicants, petitioners, and beneficiaries.



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Field Operations Directorate Structure



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National Benefits Center

- Pre-processing of forms that require an interview (Family-Based I-485s, N400s)
- Form I-131 Application for Travel Document
- Form I-765 Application for Employment Authorization
- Processes and adjudicates applications for immigration benefits associated with the LIFE Act and settlements of lawsuits related to the Legalization program.
- Serves as the USCIS organization responsible for adjudicating applications for international adoptions under the Hague Convention.



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NBC Processing

	FY2012
I-485 Receipts	311,855
I-485 Sent to Field Offices	279,566
N-400 Receipts	886,986
N-400s Sent to Field Offices	808,572

	FY2012
I-131	86,179
I-765	425,888



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Requesting Files/Scheduling Interviews

- Branch Chiefs work with the Records Analysts to determine the number of cases to be pulled from the queue at the National Benefits Center.
 - This process is done at least one month in advance of the scheduled interview date.
 - The number is determined based on the number of officers that will be available to adjudicate on a given day, as well as the number of cases in the NBC queue.
 - If there is availability, continued cases, I-751s and I-130s may be scheduled.
 - NBC will send appointment notices to the applicants in the NBC queue. Local Records Analysts will send notices to continued and “as available” cases.



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Types of Files for Interview

- Generally, I-130/I-485 combination files or Naturalization applications.
- Occasionally, I-751 or standalone I-130 applications referred for interview by a Service Center.
- Officers adjudicate approximately seven I-form files or thirteen N-400 files per day.
- Mondays and Thursdays are used for Naturalization applications.



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Information Unit

- Immigration Services Officers work the Information Unit on the first floor.
- Adjudicate N-600 applications
- Respond to customer inquiries in –person and through Service Request Management Tool (SRMT)
 - Emergency Travel
 - Consular processing inquiries
 - Adjustment inquiries
 - I-90 Applications
 - Other agency processing (SSA, Drivers License)



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Naturalization Ceremonies

- Three types that you will hear about:
 - Administrative Ceremonies (“GMAC,” “SDC”)
 - Judicial Ceremonies
 - N-600 Ceremonies (“Baby” Ceremonies)
- Roles
 - Contractors set up the paperwork.
 - CIS Assistants prepare the certificates and run final checks.
 - Hearing Officer is responsible for the applicants .
 - Oath Officer presides over the Ceremony and administers the Oath.



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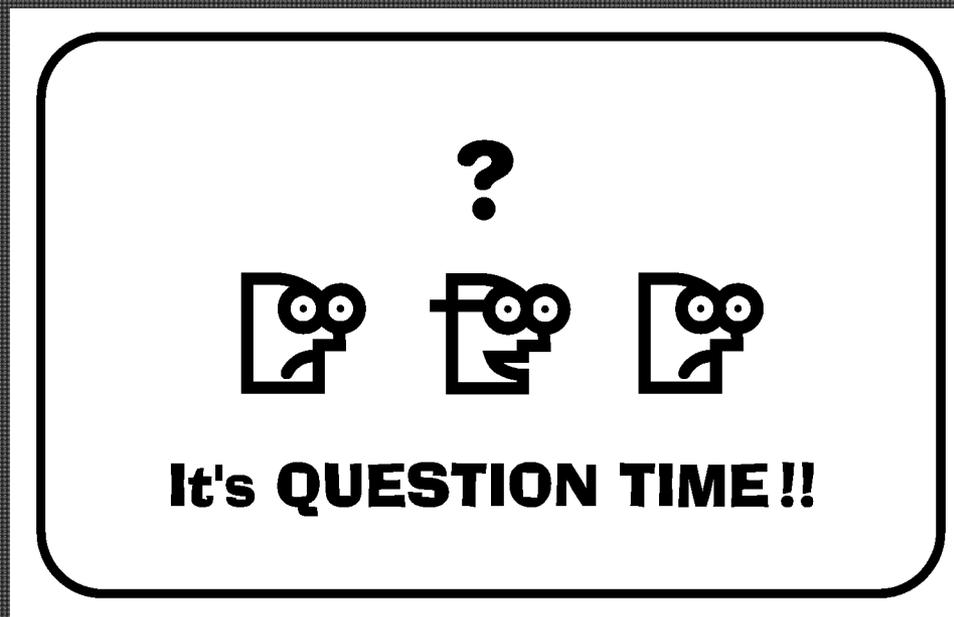
FDNS

- Clear national security, Egregious Public Safety (EPS) and Controlled Application Review and Resolution Program (CARRP) cases.
- Assist with adjudications through:
 - delivering fraud detection and national security training,
 - conducting research in special-access systems and through contacts to provide information to adjudicators in advance of fraud interviews,
 - conducting site visits and data analysis to support fraud findings, and
 - conducting full fraud investigations into fraud rings.



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Questions/Suggestions



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About this Presentation

- Author: Krista D. Tacey
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