
Source, Reference, and Dissemination Information

For Questions, Contact (U) DHS-SPS-RFI@hq.dhs.gov

Reporting Suspicious Activity (U) To report suspicious activity, law enforcement, Fire-EMS, private security personnel, and emergency managers should follow established protocols; all other personnel should call 911 or contact local law enforcement. Suspicious activity reports (SARs) will be forwarded to the appropriate fusion center and FBI Joint Terrorism Task Force for further action. For more information on the Nationwide SAR Initiative, visit www.dhs.gov/nsi.

(U) To report a computer security incident, either contact US-CERT at 888-282-0870, or go to <https://forms.us-cert.gov/report/> and complete the US-CERT Incident Reporting System form. The US-CERT Incident Reporting System provides a secure, web-enabled means of reporting computer security incidents to US-CERT. An incident is defined as a violation or imminent threat of violation of computer security policies, acceptable use policies, or standard computer security practices. In general, types of activity commonly recognized as violating typical security policies include attempts (either failed or successful) to gain unauthorized access to a system or its data, including personally identifiable information; unwanted disruption or denial of service; the unauthorized use of a system for processing or storing data; and changes to system hardware, firmware, or software without the owner's knowledge, instruction, or consent.

Civil Rights and Civil Liberties (U) The mere advocacy of political or social positions, political activism, use of strong messaging, or generalized philosophic embrace of violent tactics does not constitute violent extremism, and may be constitutionally protected. Reporting on protected activity must include articulable facts and circumstances that support the suspicion that the observed behavior is not innocent, but rather reasonably indicative of criminal activity associated with terrorism and the totality of circumstances of the expressed activity and behavior must be taken into consideration.

(U) US persons linking, citing, quoting, or voicing the same themes, narratives, or opinions raised by threat actors are likely engaging in First Amendment-protected activity, and although presentation of the materials is not inherently illegal, and it does not necessarily indicate they are engaging in violent extremist behavior, their actions should be evaluated as appropriate under the totality of circumstances.

Warning Notices & Handling Caveats (U) **Warning:** This document contains UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~ It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to ~~FOUO~~ information and is not to be released to the public, the media, or other personnel who do not have a valid need to know without prior approval of an authorized DHS official. State and local homeland security officials may share this document with authorized critical infrastructure and key resource personnel and private sector security officials without further approval from DHS.

(U) **USPER:** This product contains US person information that has been deemed necessary for the intended recipient to understand, assess, or act on the information provided. It has been highlighted in this document with the label USPER and should be handled in accordance with the recipient's intelligence oversight and/or information handling procedures. Other US person information has been minimized. Should you require the minimized US person information, please contact the Homeland Security

Single Point of Service, Request for Information Office at DHS-SPS-RFI@hq.dhs.gov,
DHS-SPS-RFI@dhs.sgov.gov, DHS-SPS-RFI@dhs.ic.gov.

CLASSIFICATION:

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Homeland
Security

Office of Intelligence and Analysis

Customer Feedback Form

Product Title: (U//FOUO) [REDACTED]

b7E -4 per FBI

All survey responses are completely anonymous. No personally identifiable information is captured unless you voluntarily offer personal or contact information in any of the comment fields. Additionally, your responses are combined with those of many others and summarized in a report to further protect your anonymity.

1. Please select partner type: Select One and function: Select One

2. What is the highest level of intelligence information that you receive? Select One

3. Please complete the following sentence: "I focus most of my time on:" Select One

4. Please rate your satisfaction with each of the following:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Product's overall usefulness	☐	☐	☐	☐	☐	☐
Product's relevance to your mission	☐	☐	☐	☐	☐	☐
Product's timeliness	☐	☐	☐	☐	☐	☐
Product's responsiveness to your intelligence needs	☐	☐	☐	☐	☐	☐

5. How do you plan to use this product in support of your mission? (Check all that apply.)

- | | |
|--|---|
| ☐ Drive planning and preparedness efforts, training, and/or emergency response operations | ☐ Initiate a law enforcement investigation |
| ☐ Observe, identify, and/or disrupt threats | ☐ Initiate your own regional-specific analysis |
| ☐ Share with partners | ☐ Initiate your own topic-specific analysis |
| ☐ Allocate resources (e.g. equipment and personnel) | ☐ Develop long-term homeland security strategies |
| ☐ Reprioritize organizational focus | ☐ Do not plan to use |
| ☐ Author or adjust policies and guidelines | ☐ Other: [REDACTED] |

6. To further understand your response to question #5, please provide specific details about situations in which you might use this product.

7. What did this product not address that you anticipated it would?

8. To what extent do you agree with the following two statements?

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A
This product will enable me to make better decisions regarding this topic.	☐	☐	☐	☐	☐	☐
This product provided me with intelligence information I did not find elsewhere.	☐	☐	☐	☐	☐	☐

9. How did you obtain this product? Select One

10. Would you be willing to participate in a follow-up conversation about your feedback? Yes

To help us understand more about your organization so we can better tailor future products, please provide:

Name: [REDACTED]	Position: [REDACTED]
Organization: [REDACTED]	State: [REDACTED]
Contact Number: [REDACTED]	Email: [REDACTED]



Privacy Act Statement

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