



U.S. Citizenship
and Immigration
Services

SAVE Optimization for Voter Verification

June 12, 2025

Immigration Records and Identity Services (IRIS)

Verification Division (VER)



Agenda

- 1 SAVE Overview
- 2 SAVE Optimization for Voter Verification
- 3 SAVE Process – How it Works
- 4 Registering for SAVE

What Is SAVE?

Systematic Alien Verification for Entitlements (SAVE) is an information service for authorized federal, state, territorial, tribal, and local benefit-issuing agencies and licensing bureaus to verify their applicants' immigration status/category or naturalized/acquired U.S. Citizenship.

SAVE's mission is to provide fast, secure, and reliable immigration status information to assist benefit-granting agencies in maintaining their program integrity.

- ✔ Verifies a benefit applicant's U.S. citizenship and immigration status for user agencies within seconds, ensuring compliance with immigration laws.
- ✔ Helps ensure that only applicants who are eligible for benefits and licenses receive them, thereby protecting the agencies and U.S. citizens from benefit fraud.
- ✔ Is easy to use and offers many online training tools and resources to assist user agencies.

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What SAVE Does Not Do

SAVE does not:

- X** Store all immigration information in a database. Instead, SAVE accesses numerous systems (DHS, DoJ, SSA) to verify the immigration status of benefit applicants as a point in time check.
- X** Determine applicant eligibility for a specific benefit or license. Benefit determinations are made by the benefit-issuing or licensing agency.
- X** Provide historical immigration information for individuals.
- X** Provide employment eligibility verification to employers (that is E-Verify).

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Who uses SAVE?



Health Care



Social Security Benefits



Education Grants
and Assistance



State Driver's Licenses
State ID Cards



Occupational &
Professional
Licenses

FY24 Data

Number of SAVE verifications: ~25 million

Number of agencies registered: ~1,200

Types of Registered Agencies

- Federal Agencies
- State Agencies
- Local Government Agencies
- Licensure Organizations

Types of Benefits/Licenses

- Voter Registration and List Maintenance
- Social Security Benefits
- Education Grants and Assistance
- State Driver's Licenses & State ID Cards
- Occupational & Professional Licenses

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SAVE Optimization – The Challenge

OBJECTIVE

USCIS is required by 8 U.S.C. § 1373(c) to provide verification or status information in response to inquiries from Federal, state, or local government agencies seeking to verify or ascertain the naturalized or acquired U.S. citizenship or other immigration status - including for state level agencies to conduct voter verification (i.e., voter registration and/or voter list maintenance).

CHALLENGE

States have raised concerns about the ability of SAVE to meet their needs due to:

- Cost/fees for system use;
- Inability to obtain and provide DHS-issued enumerators; and
- Having to enter cases individually instead of in bulk.



Voter Registration Application
Before completing this form, review the General, Application, and State specific instructions.

Are you a citizen of the United States of America? <input type="checkbox"/> Yes <input type="checkbox"/> No Will you be 18 years old on or before election day? <input type="checkbox"/> Yes <input type="checkbox"/> No If you checked "No" in response to either of these questions, do not complete form. (Please see state specific instructions for rules regarding eligibility to register prior to age 18.)		This space for office use only.	
1	Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Last Name: _____ First Name: _____	Apt. or Lot # _____ City/Town _____ State _____ Zip Code _____	
2	Home Address _____		
3	Address Where You Get Your Mail If Different From Above _____		
4	Date of Birth: _____ Month _____ Day _____ Year _____	Telephone Number (optional) _____	ID Number - (See item 6 in the instructions for your state) _____
5	Choice of Party _____ (See item 7 in the instructions for your state)		
6	Race or Ethnic Group _____ (See item 8 in the instructions for your state)		
7	I have reviewed my state's instructions and I swear/affirm that: • I am a United States citizen • I meet the eligibility requirements of my state and subscribe to any oath required. • The information I have provided is true to the best of my knowledge under penalty of perjury. If I have provided false information, I understand that I am subject to federal and state criminal penalties and may be deported from or refused entry to the United States.		
8	Please sign full name (for post mark) _____ Date: _____ Month _____ Day _____ Year _____		

SAVE Optimization – What we've Learned

STAKEHOLDER ENGAGEMENT

USCIS met with representatives from 18+ states, National Association of Secretaries of State (NASS), and National Association of State Election Directors (NASED) to discuss current voter registration processes and gather requirements for a future functionality.

KEY TAKEAWAYS FROM STATES

- Top 2 items needed to verify is Citizenship status and Death Status
- Top 2 features expressed were ability to submit cases in bulk and provide a non-DHS enumerator
- Each state we spoke with said they needed to run their entire voter roll (average size was 2.5M)



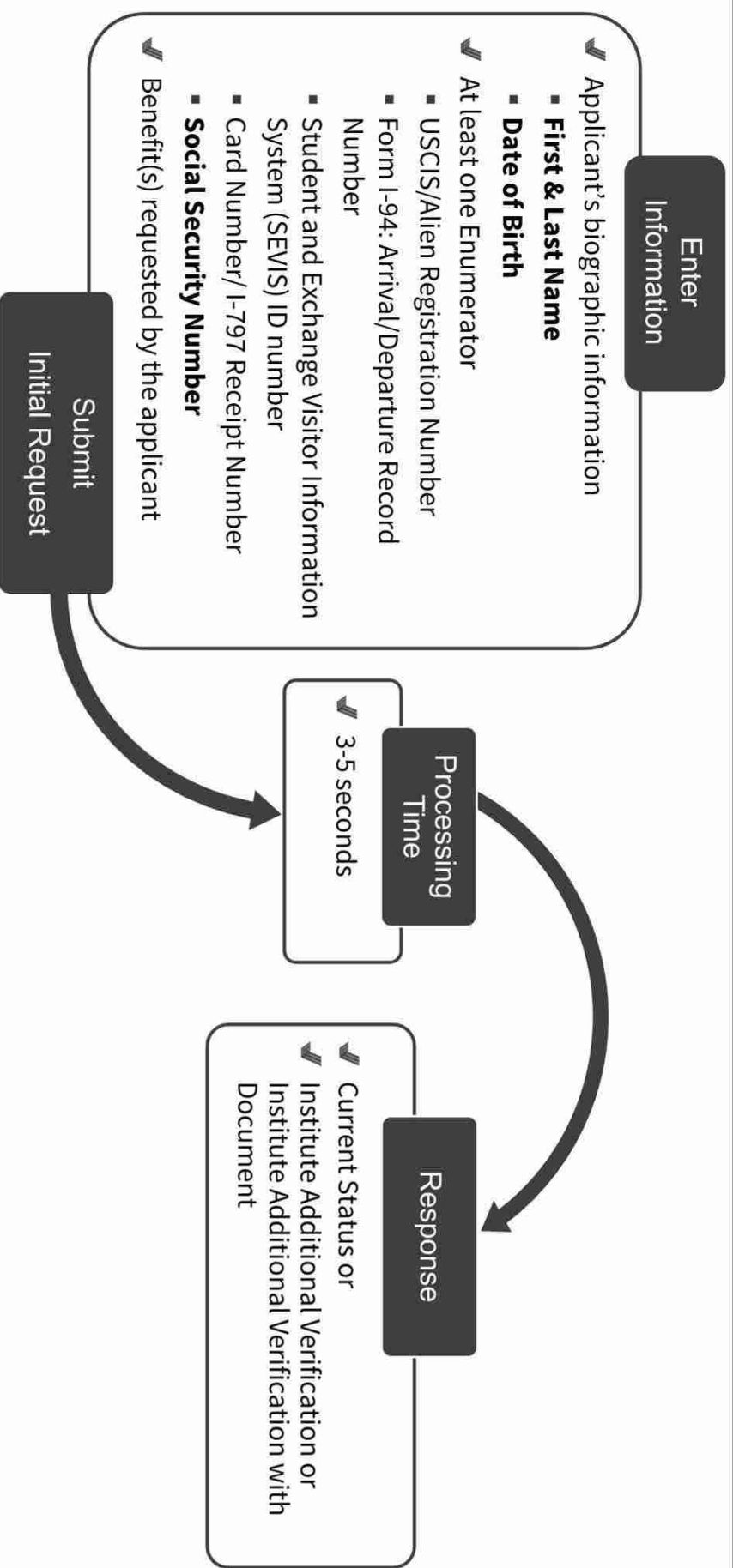
SAVE Optimization – Where We Are (and Going)

Following Executive Order 14248 (Mar 25), “Preserving and Protecting the Integrity of American Elections, “USCIS is modernizing SAVE’s verification services. Improvements include the following enhancements:

- ☐ **Elimination of Fees** for state and local agencies (April 1st)
- ☐ **Bulk Upload capability** to reduce manual case creation process during list (May 1st)
- ☐ **Added Web Agency Audit Report** to add ability to download submitted cases (May 1st)
- ☐ **Case Submission using Social Security Number** as applicant enumerator, when utilizing the bulk upload case creation tool or GUI for any benefit purpose (May 16th)

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SAVE Verification Process

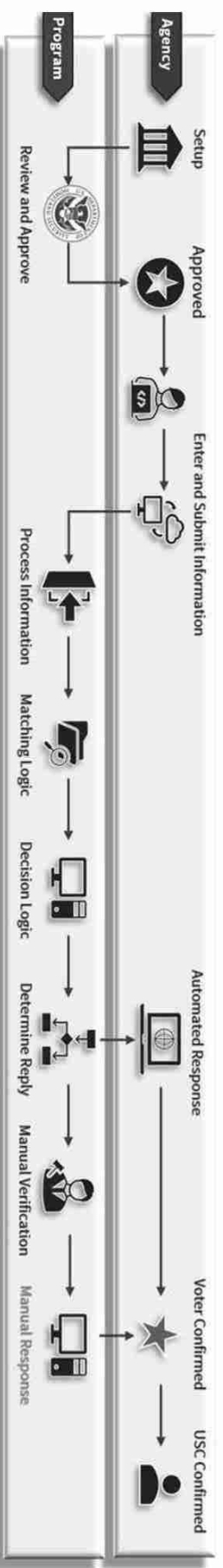


About 88% of all verification cases return an automated current status response within 3-5 seconds

SAVE Optimization – How it Works

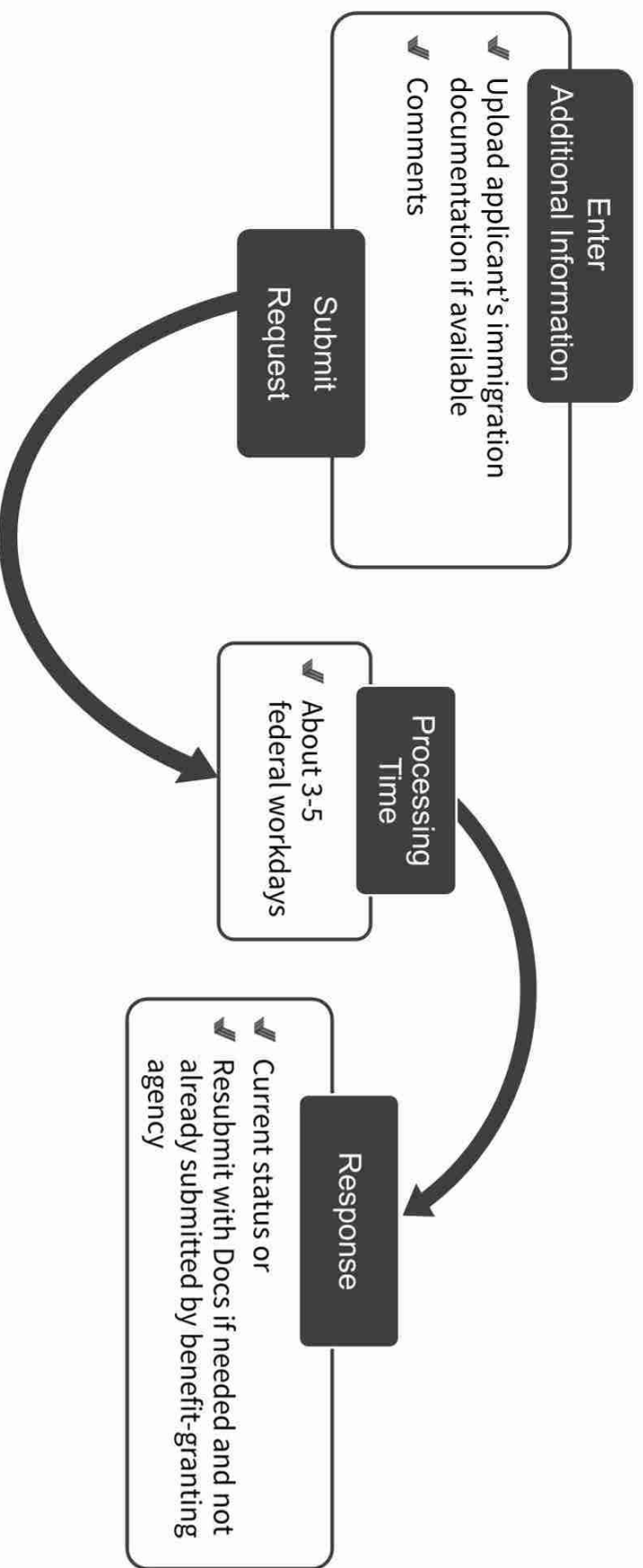
If SAVE cases is created with SSN then SAVE checks SSA for a record using F/L Name, DoB, and SSN.

- ☐ If match is found, SSA returns the Citizenship/ Foreign Indicator and A# (if applicable)
- ☐ If match found is USC (without foreign born indicator), then a new response of **United States Citizen (per SSA Record)** is returned in SAVE.
- ☐ If the match has a foreign indicator, then A# is returned and a case is created in DHS records with **standard SAVE response** based on results.
- ☐ If there is a match with the Death Record, then a new response of **Deceased (per SSA)** is returned in SAVE.
- ☐ If no match with SSA, then a new response is returned to say **Unable to Return Record from SSA - Resubmit with Additional Information**. Case is closed with no escalation.



Additional/Manual Verification Process

If SAVE response is Non-USC or Institute Additional Verification:



SAVE Registration Process

1 APPLY

Apply for SAVE Program:
Provide Additional
Agency Information
Complete and Return
SAVE Program Checklist
Within 30 Days
Await SAVE Legal Review



Step 1: Apply for SAVE

- Determine eligibility to register and check if already registered
- Complete and return SAVE registration checklist within 30 days
- Await USCIS Legal Review

2 SIGN

Review, Sign and
Return Agreements



Step 2: Sign SAVE Agreements

- Enter into a Memorandum of Agreement with USCIS outlining the terms (including financial and billing terms), conditions, and guidelines for participating in SAVE
- Review, sign and return the Agreements

3 ACCESS

SAVE Access Granted:
Your Agency Receives
an Account Number,
User Name, Passwords,
Access Instructions,
Training on
How to Use SAVE



Step 3: Receive SAVE Access

- Receive a link to register to use SAVE
- Upon completed registration receive an Agency ID, Username and Password and Training

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SAVE Registration Requirements

An agency may be eligible to register for SAVE if they:

- Are a federal, state, territorial, tribal, or local government agency that grants benefits or licenses.
- and**
- Are authorized by law to provide a benefit for which citizenship or immigration status verification is authorized.

Agencies must provide the legal authority for:

- Administering the benefit(s)/license(s); and
- Verifying immigration status of their applicants to determine eligibility.

Businesses, companies, organizations, and/or individuals may not register.

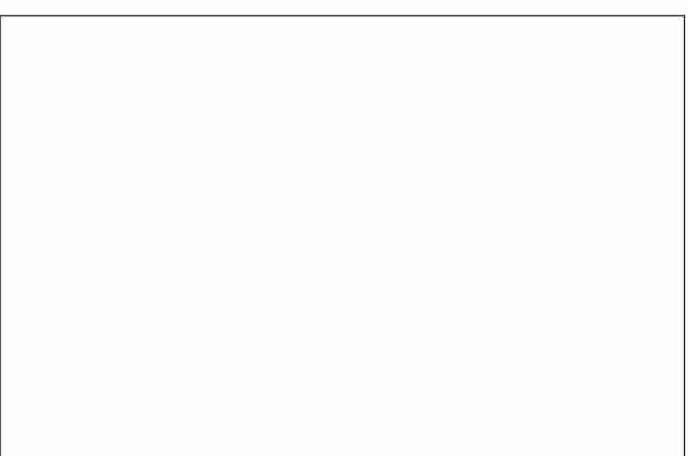
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States Registered with SAVE for Voter Verification *As of June 11th*

Existing MOA w/ SAVE

Arizona	Mississippi
Arkansas	Missouri
Colorado	North Carolina
Florida	Ohio
Georgia	South Carolina
Idaho	Tennessee
Iowa	Texas
Louisiana	Virginia
Michigan	

In-Process



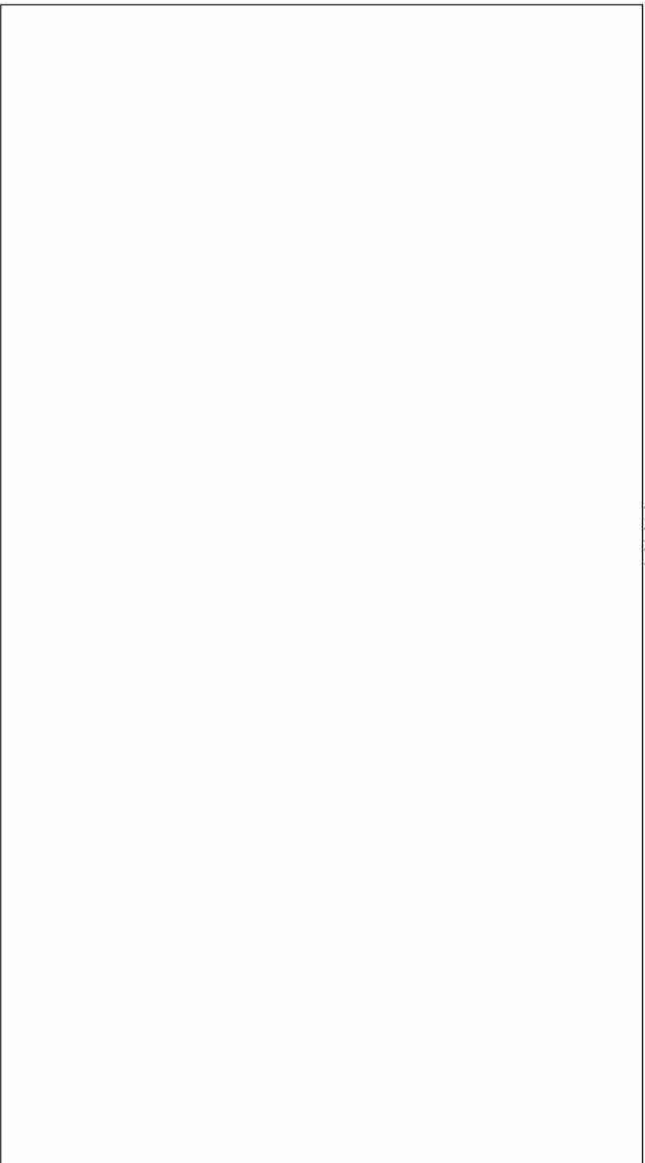
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Bulk Uploader

SAVE Bulk Upload – File Upload

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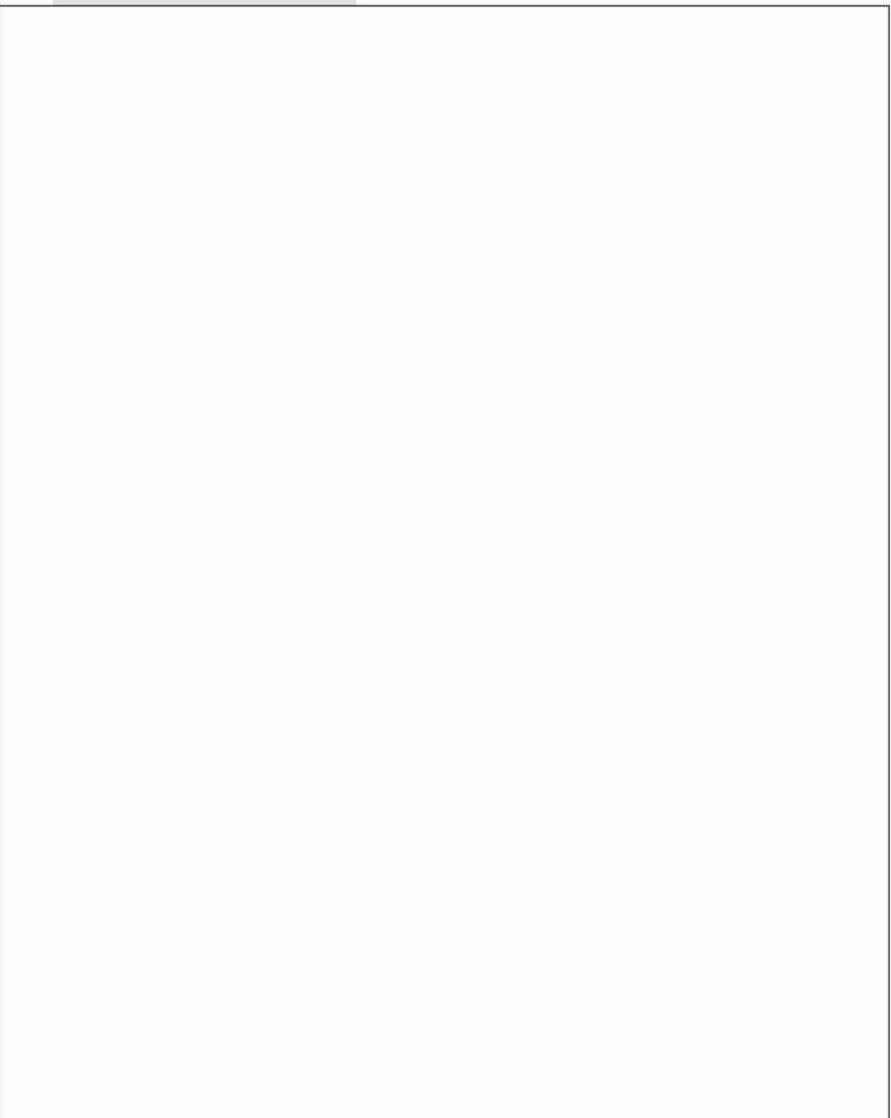
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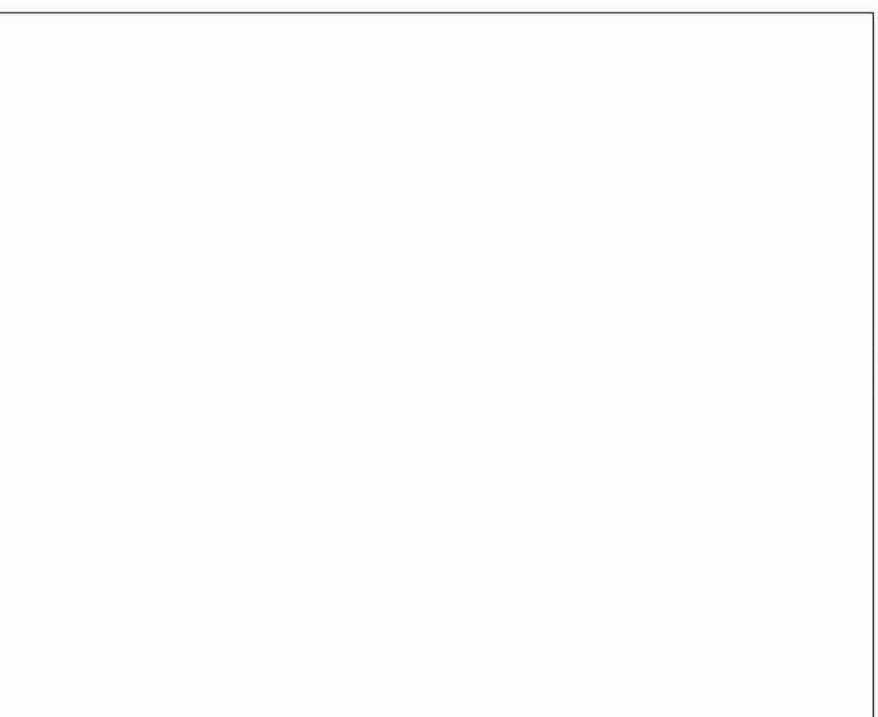
SAVE Bulk Upload – File Upload (Continued)

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SAVE Bulk Upload – File Upload Validation

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SAVE Bulk Upload – Search Cases

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SAVE Bulk Upload – Search Cases (SSN)

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SAVE Bulk Upload – View BU Cases

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SAVE Bulk Upload – View BU Case (Response & SSN)

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SAVE Bulk Upload – View BU Case (Responses)

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SAVE Bulk Upload – Reporting

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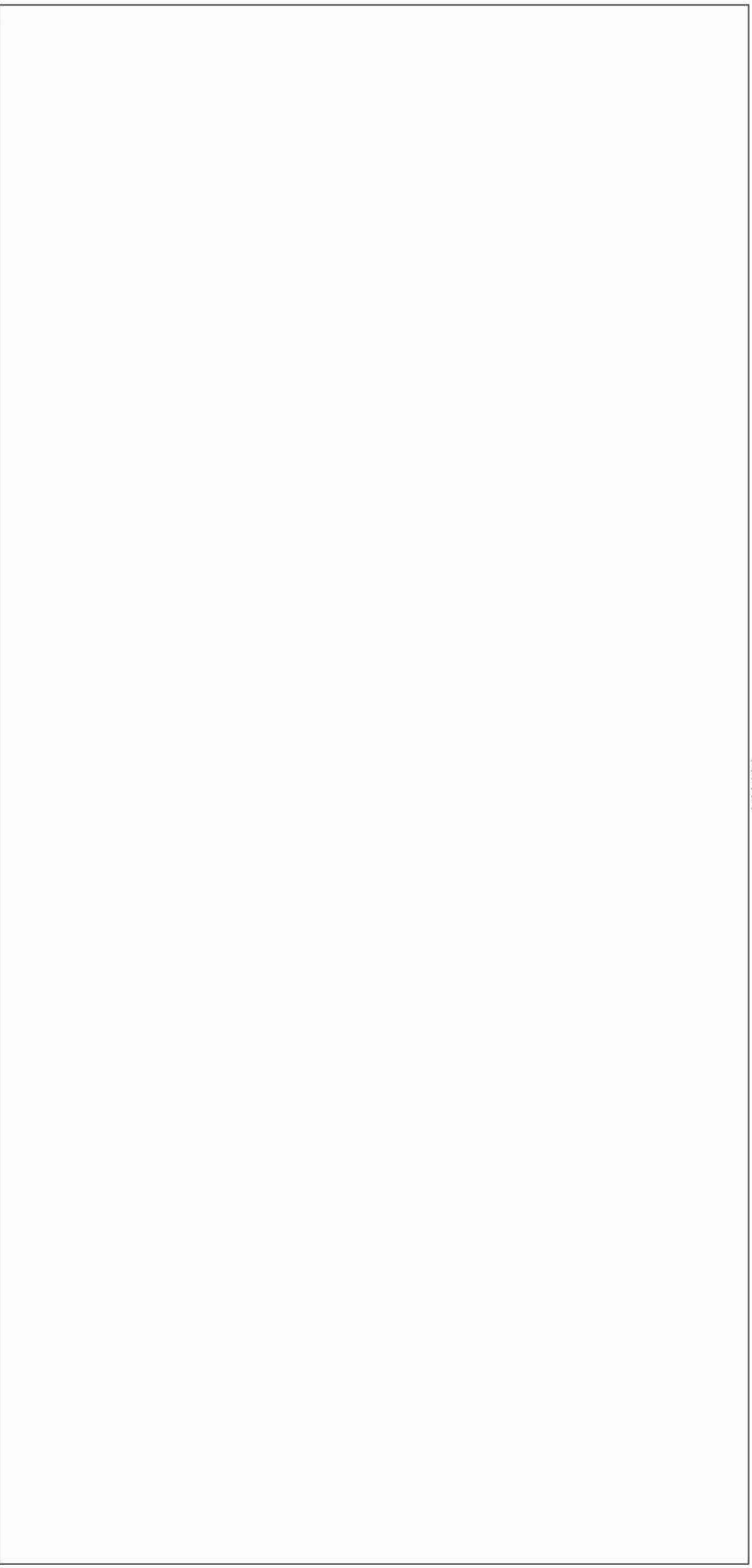
SAVE Bulk Upload – Generate Report

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SAVE Bulk Upload – Single Case Creation (SSN)

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Additional Information and Resources

History Of SAVE



SAVE's origin and ongoing work is rooted in legislation.

Immigration Reform and Control Act of 1986 (IRCA)

IRCA (Public Law 99-603) required INS to create an electronic system for verifying the immigration status of non-citizen applicants for, and recipients of, certain types of federally funded benefits. IRCA also required that the system be made available to federal, state, and local agencies administering these benefits.

Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA)

PRWORA (Public Law 104-193) restructured the welfare system in the United States and restricted immigrant eligibility for public benefits, expanding the need to verify immigration status through benefit-granting agencies. PRWORA also defines “federal public benefits” and “state and local public benefits.”

Illegal Immigration Reform and Immigrant Responsibility Act of 1996 (IIRIRA)

IIRIRA (Public Law 104-208) required INS to respond to inquiries from federal, state, and local agencies seeking to verify or determine the citizenship or immigration status of any individual within the jurisdiction of the agency for any purpose authorized by law. These agencies can use SAVE to help determine an individual's immigration status or naturalized/acquired citizenship for benefits and licenses. 28

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History of SAVE, continued



SAVE's role was further expanded by the following:

REAL ID Act of 2005

The REAL ID Act ([Public Law 109-13](#)) established certain minimum standards for state-issued driver's licenses and state-issued identification cards for those documents to be acceptable for official purposes. To meet REAL ID Act requirements, state motor vehicle administrations must verify the immigration status of noncitizen applicants for a REAL ID driver's license or identification card.

Patient Protection and Affordable Care Act of 2010

The Patient Protection and Affordable Care Act ([Public Law 111-148](#)) provided for a variety of healthcare reforms, including health insurance benefits and subsidies for qualified noncitizens lawfully present in the United States. As part of this eligibility determination, health and human services agencies use SAVE to verify a benefit applicant's immigration status or naturalized/acquired citizenship.

The Federal Aviation Administration Extension, Safety, and Security Act of 2016 (FAA Act)

The FAA Act ([Public Law 114-190](#)) directs the DHS Secretary to authorize airport operators to have access to SAVE to determine the eligibility of individuals seeking unescorted access to any security identification display area of an airport.

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SAVE Resources Webpage

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Prospective User Agencies

Home > SAVE > Current User Agencies > SAVE Webinars

SAVE Webinars

The systematic Alien Verification for Entitlements (SAVE) program offers prospective, new or current user agencies several webinars and customized tutorials to meet their specific needs. Choose the session you want to attend from the list below, add it to your calendar, then return to this page to log in as early as 15 minutes before it starts.

Never Used Cisco WebEx Before?

Request a Customized Webinar or Speaker for live event

Select your view

Calendar

List

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Guidance

Use the drop-down menu and search bar to filter for specific content or scroll through our fact sheets and guidance for benefit applicants.

If you cannot find what you are looking for, please email us at: SAVE_help@uscis.dhs.gov.

Type

Q Search by content

Reset

Search

SAVE Participation Poster (PDF, 68.03 KB)

A poster informing alien or a naturalized or derived citizen, an agency may check their immigration status using SAVE before granting a public benefit, such as a Social Security card, health benefits or a state-issued driver's license.

Voter Registration and Voter List Maintenance Fact Sheet

Using SAVE to Verify U.S. Citizenship for Voting Eligibility

Status of Citizens of the Republic of Palau Fact Sheet

This fact sheet provides information related to citizens of the Republic of Palau. Some of the topics include citizenship status, travel and admission to the United States, travel, admission and employment authorization documentation and eligibility for Federal benefits.



SAVE Website: Commonly Used Immigration Documents

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Prospective User Agencies

Home > SAVE > Current User Agencies > Commonly Used Immigration Documents

Commonly Used Immigration Documents

The following are exemplars of some commonly used immigration documents, but not all documents that could be presented for a SAVE request. SAVE user agencies should contact SAVE if they have any questions about immigration documentation. If a user agency is not sure whether a particular immigration document is valid, they can submit a copy of the document with an additional verification request to SAVE.

Form N-550, Certificate of Naturalization

Form N-570, Certificate of Naturalization

Form N-560, Certificate of Citizenship

Form N-561, Certificate of Citizenship

Form I-551, Permanent Resident Card (Green Card)

Temporary I-551, Machine Readable Immigrant Visa (MIRV)

Temporary I-551, Permanent Resident Stamp

Form I-327, Permit to Re-Enter

Close All

Open All

Commonly Used Immigration Documents

Permanent Resident Card (Green Card)

Close All Open All

Form I-551, Permanent Resident Card or Alien Registration Receipt Card

To reduce the risk of fraud and counterfeiting, USCIS redesigns the Permanent Resident Card (PRC) every three to five years. Introduction of new card designs does not mean that cards with previous designs are invalid. Both current and previous cards remain valid until the expiration date shown on the card (unless otherwise noted such as through an automatic extension of the validity period of the PRC as indicated on a Form I-797, Notice of Action, or in a Federal Register notice). USCIS began issuing its most recent redesign on January 30, 2023. Some PRCs issued after that date may still display the previous design format because USCIS uses existing card stock until supplies are depleted. These cards are also known as "Green Cards."

PRC Auto-extensions

LPRs may present an expired or expiring PRC in combination with a Form I-797C, Notice of Action, receipt notice for any of the following:

- Form I-90, Application to Replace Permanent Resident Card;
- Form N-400, Application for Naturalization;
- Form I-751, Petition to Remove Conditions on Residence; or
- Form I-829, Petition by Investor to Remove Conditions on Permanent Resident Status.

If the receipt notice contains language extending the validity period of the PRC, the PRC is valid through the end date on the PRC plus the extension period provided by the receipt notice.

Even if a PRC has expired, the bearer may still be a lawful Permanent Resident. Verify their LPR status using SAVE.

Current Permanent Resident Card Issued on January 30, 2023:

➤ The Commonly Used Immigration Documents page on SAVE's website provides information and sample images of a variety of immigration documents.



SAVE Agency Search Tool

Home > [SAVE](#) > [About SAVE](#) > [SAVE Agency Search Tool](#)

SAVE

About SAVE

History

Verification Process

SAVE Verification Response Time

Transaction Charges

SAVE Agency Search Tool

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SAVE Agency Search Tool

The Agency Search Tool provides a searchable list of agencies registered with SAVE. We update this list quarterly. Please review the [SAVE Agency Search Tool Quick Reference Guide](#) for more information before conducting your search.

Need More Information?

Email us at: SAVE.help@uscis.dhs.gov

Filter Agencies

You may make multiple selections in the Type of Agency, State and Benefit Category drop downs. Agencies registered to use SAVE for more than one benefit type may appear multiple times.

Agency Name

Type of Agency

State

Zip Code

Benefit Category

Search

Reset

SAVE Website:

www.uscis.gov/SAVE

[SAVE Agency Search Tool](#)

Search By:

- Agency Name
- Type of Agency
- State
- Benefit Category

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SAVE CaseCheck for Applicants

Find Your Case

Find Your Case
This service allows you to follow the status of your SAVE verification case as part of your application for a public benefit. Please fill out the information below and click Submit.

You must select an identification type to proceed. Based on the identification type you select, you will be required to input the specified documentation to help find your case.

Identification Type
Alien/USCIS Numbers ?

Alien/USCIS Numbers
Enter the Alien/USCIS Numbers and Date of Birth in the fields below. All fields are required.

Alien/USCIS Numbers ?

Date of birth
For example: 04/28/1986

Month Day Year
####

Submit

- CaseCheck (www.uscis.gov/save/save-casecheck) allows applicants to follow the progress of their SAVE case online and confirms when a SAVE case is pending.
- CaseCheck indicates when a SAVE response is returned to the agency and that the applicant should contact the agency about the status of their benefit application.
- To check their SAVE case, applicants can use:
 - The verification case number provided by the agency; or
 - The identification type they used for verification and their date of birth.

SAVE Find Your Case

Case Details

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Additional CaseCheck resources are available to applicants on the SAVE website.

SAVE Website: For Benefit Applicants

Home > SAVE > Benefit and License Applicants > Resources for Benefit and License Applicants

Resources for Benefit and License Applicants

Use the drop-down menu and search bar to filter for specific content or scroll through our fact sheets and guidance for benefit applicants.

If you cannot find what you are looking for, please email us at SAVEhelp@dcfs.dhs.gov.

SAVE Caseworker	Resources for Benefit and License Applicants
Prospective User Agencies	<p>SAVE Caseworker Brochure (PDF, 136.4 KB) Information about how benefit applicants can use SAVE Caseworker to track the status of a verification request submitted on their behalf by a benefit granting or licensing agency.</p> <p>Record Fact Sheet for Benefit Applicants (PDF, 86.9 KB) Information for benefit applicants about how to correct, obtain, review or replace an immigration record with the issuing DHS agency.</p> <p>SAVE Fact Sheet for Benefit Applicants (PDF, 51.15 KB) Provides an overview of the SAVE process, SAVE Case Check, and tips for receiving a quick and accurate SAVE response.</p> <p>SAVE Caseworker Fact Sheet (PDF, 86.13 KB) SAVE Caseworker Fact Sheet (PDF, 133.38 KB) Information for designated school officials about the importance of the information they provide to SAVE and its impact on SAVE responses. Also contains information for school officials to support students.</p>

➤ The For Benefit Applicants page on SAVE's public website has resources tailored to benefit applicants such as fact sheets and brochures.



Services Offered by DHS Agencies

Where do you go to correct, obtain, renew or replace a record?
You must contact the DHS agency that issued your record.

U.S. Citizenship and Immigration Services (USCIS)

For instructions and forms on how to obtain, correct, renew, or replace a:

- Certificate of Citizenship, visit uscis.gov/N-565.
- Certificate of Naturalization, visit uscis.gov/N-500.
- Form I-90, Permanent Resident Card, visit uscis.gov/I-90.
- Form I-765, Employment Authorization Card, visit uscis.gov/I-765.
- Form I-102 issued by USCIS, visit uscis.gov/I-102.

For questions and assistance:

- Call the USCIS Contact Center at **800-375-5283** (for people who are deaf, hard of hearing, or have a speech disability: TTY 800-767-1833).
- For information about scheduling an appointment to talk to a USCIS officer in-person at a local USCIS office using InfoPass visit: <https://my.uscis.gov/> appointment.

U.S. Customs and Border Protection (CBP)

Contact CBP if you need to replace or correct your Form I-94, Arrival-Departure Record.

- To correct the Form I-94 records that originated at CBP's Deferred Inspection Sites (DIS), visit the CBP website at cbp.gov/document/guidance/deferred-inspection-sites for a list of all DIS.

If you have questions or need information on the I-94 automation process, visit the CBP INFO Center at <https://help.cbp.gov>.

Student and Exchange Visitor Program (SEVP)

If you are a student or exchange visitor and need to correct your record, contact your designated school official (DSO) or responsible officer (RO).

If they cannot help you, contact the SEVP Response Center (SRC) at **703-603-3400** or sevp@dhs.gov.

Need more information? Please email SAVE at SAVEhelp@uscis.dhs.gov.