

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF TEXAS
EL PASO DIVISION**

Gerald Akari Angye, *et al.*,

Plaintiffs,

v.

U.S. Immigration and Customs Enforcement,
et al.,

Defendants.

Civil Action No.: 3:26-cv-1515-LS

**DECLARATION OF JUAN PRIETO
IN SUPPORT OF PLAINTIFFS' MOTION FOR PRELIMINARY INJUNCTION**

I, Juan Prieto, hereby declare:

1. I am a paralegal with the ACLU of Texas. I submit this declaration in support of Plaintiffs' Motion for Preliminary Injunction. I have personal knowledge of the facts stated in this declaration, and, if called to testify as a witness, could and would testify competently to those facts.

2. On or around September 22, 2026, my colleague, Savannah Kumar, at the ACLU of Texas, submitted a request through the City of El Paso's public information center portal for "Call logs from Camp East Montana (also known as Camp Bliss) between July 20, 2025 and the date of this request." I saw this request go through on the portal.

3. On or around September 29, 2026, we received a message through the City of El Paso's public information center portal that the requested record had become available. As of October 14, 2026, this record is still available on the portal. On October 14, 2026, I downloaded the document on the portal titled "O70125-092226_Camp_Bliss_cad_list.xlsx." It is a spreadsheet of approximately 256 emergency calls made from Camp East Montana from July 30, 2025, through September 16, 2026. A true and correct copy of the list, saved as a .pdf, is attached as **Exhibit 1**.

4. On or around July 23, 2026, my colleague, Savannah Kumar, at the ACLU of Texas, submitted a request through the City of El Paso's public information center portal for, among other items, "Any and all call recordings documenting calls made from Camp East Montana ICE Detention Center (also known as Camp Bliss) to El Paso's police department through the 911 line between March 1, 2026 and the date of this request." I saw this request go through on the portal.

5. On or around August 13, 2026, after I paid an invoice for the public information request, my colleagues and I received a message through the City of El Paso's public information center portal that the requested records had become available. I downloaded the available files from the portal. I did not edit, rename, or otherwise alter the downloaded files.

6. On or around August 19, 2026, I uploaded copies of the files, without alteration, to a private, online file sharing folder for the litigation team's use. I am attaching a subset of these files, listed below, as Exhibits 2–8 to this declaration. They will be uploaded to Box.com after filing notice to this Court together with the filing of the motion for a preliminary injunction. I verify that each is a true and correct copy of what I downloaded from the City of El Paso public information portal:

- a. **Exhibit 2** is R26039837_1_R_.wav. Based on the call log in Exhibit 1, this is a call recording dated May 24, 2026.
- b. **Exhibit 3** is R26037589_1.wav. Based on the call log in Exhibit 1, this is a call recording dated May 16, 2026.
- c. **Exhibit 4** is R26019302_1_R.. Based on the call log in Exhibit 1, this is a call recording dated March 12, 2026.
- d. **Exhibit 5** is R26041522_1.wav. Based on the call log in Exhibit 1, this is a call recording dated May 30, 2026.
- e. **Exhibit 6** is R26040604_1.wav. Based on the call log in Exhibit 1, this is a call recording dated May 27, 2026.
- f. **Exhibit 7** is R26027640_1.wav. Based on the call log in Exhibit 1, this is a call recording dated April 10, 2026.
- g. **Exhibit 8** is R26051301_1.wav. Based on the call log in Exhibit 1, this is a call recording dated July 2, 2026.

7. On or around March 10, 2026, my colleagues at the ACLU of Texas and I submitted a request for call recordings made from Camp East Montana ICE Detention Center to El Paso's police department to the 911 line.

8. Subsequently, the City of El Paso uploaded files responsive to our request and I downloaded them onto my computer. I did not edit, rename, or otherwise alter the downloaded files.

9. On or around March 27, 2026, I uploaded copies of the files, without alteration, to a private, online file sharing folder for the litigation team's use. I am attaching a subset of these files, listed below, as Exhibits 9–13 to this declaration. They will be uploaded to Box.com after filing notice to this Court together with the filing of the motion for a preliminary injunction. I verify that each is a true and correct copy of what I downloaded from the City of El Paso public information portal:

- a. **Exhibit 9** is R25089176_1.wav. Based on the call log in Exhibit 1, this is a call recording dated November 10, 2025.
- b. **Exhibit 10** is R25091700_1.wav. Based on the call log in Exhibit 1, this is a call recording dated November 20, 2025.
- c. **Exhibit 11** is R25086983_1_R_.wav. Based on the call log in Exhibit 1, this is a call recording dated November 2, 2025.
- d. **Exhibit 12** is R25073382_1_.wav. Based on the call log in Exhibit 1, this is a call recording dated September 14, 2025.
- e. **Exhibit 13** is R26013741_2.wav. Based on the call log in Exhibit 1, this is a call recording dated February 20, 2026.

10. My colleagues at the ACLU of Texas, American Civil Liberties Union Foundation, Texas Civil Rights Project, and Farella Braun + Martel LLP reviewed the recordings referenced in this declaration and worked on creating transcripts of these recordings. On October 14, 2026, I consolidated these transcripts and am filing them with this declaration as **Exhibit 14**.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 15th day of October 2026 in Austin, Texas.


/s/

Juan Prieto

EXHIBIT 1

Date Time	Agency	Case Number/Event Number	Nature of Call	Location Comment(s)	Caller
7/30/2025 9:20	EPFD	R25059949	MALE FAINTED, CPR IP SECOND CALL ADV MALE AWAKE AND RESPONSIVE	:@CAMP BLISS	Robert/Co Worker
08/17/2025 16:52:39	EPFD	R25065433	55 year old male chest pain	: @CAMP BLISS	Karina Solis/RN
08/19/2025 11:03:40	EPFD	R25065935	CPR in progress	: @CAMP BLISS	Thomas Berger/Medical Director
08/25/2025 14:09:37	EPFD	R25067745	40 year old male shortness of breath	: @CAMP BLISS	Norma Jaquez/RN
08/27/2025 12:37:11	EPFD	R25068281	Camp Officer with back pain	: @CAMP BLISS	Maria Manriquez/Director of Nursing
09/01/2025 13:39:30	EPFD	R25069688	40 year old male alter mental status	: @CAMP BLISS	No name provided
09/01/2025 14:30:06	EPFD	R25069695	Unknown age patient with seizure	: @CAMP BLISS	Cristal/RN
09/01/2025 19:59:29	EPFD	R25069760	41 year old male with high blood pressure	: @CAMP BLISS	Ester/Nurse Practioner
09/02/2025 15:41:31	EPFD	R25069987	19 year old male fall from bunk	: @CAMP BLISS	Crysteal/NPR
09/06/2025 12:28:42	EPFD	R25071007	57 year old male with chest pain	: @CAMP BLISS	Alex/NP
09/09/2025 03:43:30	EPFD	R25071697	72 year old male with chest pain	: @CAMP BLISS	Ellis/LNP
09/10/2025 13:51:06	EPFD	R25072130	75 year old male chest pain	: @CAMP BLISS	Matthew Marcus/Charge Nurse
09/12/2025 14:50:06	EPFD	R25072746	Suicidal ideation, swallowed foreign object	: @CAMP BLISS	No name provided
09/13/2025 13:25:42	EPFD	R25072999	60 year old male/breathing problems	: @CAMP BLISS	Jesse Clem/Charge Nurse
09/14/2025 12:56:03	EPFD	R25073285	19 year old male panic attack	: @CAMP BLISS	Norma Jaquez/RN
09/14/2025 20:41:10	EPFD	R25073382	23 year old male with seizure	: @CAMP BLISS	Porshay/Nurse Practioner
09/14/2025 21:56:59	EPFD	R25073397	43 year old female chest pain	: @CAMP BLISS	Liliana/Nurse Practitioner
09/17/2025 12:13:32	EPFD	R25074072	20 year old male suicidal attempt	: @CAMP BLISS	No name provided

09/19/2025 14:00:18	EPFD	R25074658	40 year old male with hip pain history of hip fracture	: @CAMP BLISS	Dr. Borrego
09/21/2025 07:42:03	EPFD	R25075140	41 year old male vomiting blood	: @CAMP BLISS	Anabelle Melendez/LVN
09/21/2025 21:07:17	EPFD	R25075322	28 year old male back pain/non- traumatic	: @CAMP BLISS	Elsa/RN
09/22/2025 06:07:51	EPFD	R25075386	54 year old female fainted	: @CAMP BLISS	Officer Rivera
09/27/2025 14:33:50	EPFD	R25076889	Seizure	: @CAMP BLISS	Matthew Marcus/Charge Nurse
09/27/2025 21:41:08	EPFD	R25076994	25 year old male not responsive	: @CAMP BLISS	Marcela Barraza
09/27/2025 21:44:36	EPFD	R25076997	Fall	: @CAMP BLISS	Cenei Micah
09/29/2025 14:51:08	EPFD	R25077437	Seizure	: @CAMP BLISS	Jessica Villa/Control Center
09/30/2025 07:25:18	EPFD	R25077593	PT unconscious	: @CAMP BLISS	Officer Rivera
09/30/2025 19:43:14	EPFD	R25077812	30 year old male seizure	: @CAMP BLISS	Roxana Stewart/Detention Officer
10/05/2025 20:02:52	EPFD	R25079187	30 year old male ankle injury	: @CAMP BLISS	LT. Green
10/06/2025 20:08:42	EPFD	R25079470	Suicide attempt	: @CAMP BLISS	Fernando Reyna
10/06/2025 20:52:04	EPFD	R25079472	PT with hemorrhage	: @CAMP BLISS	EPFD Q24
10/07/2025 18:01:54	EPFD	R25079718	PT losing consciousness	: @CAMP BLISS	Jessica Villa/Control Center
10/09/2025 08:39:02	EPFD	R25080115	64 year old males difficulty breathing	: @CAMP BLISS	Ileana Modelo/Nurse Practitioner
10/09/2025 13:05:23	EPFD	R25080195	29 year old male unconscious	: @CAMP BLISS	Matthew Marcus/Charge Nurse
10/12/2025 17:11:29	EPFD	R25081138	32 year old male kidney stones/pain	: @CAMP BLISS	Thomas Baxley
10/12/2025 19:36:57	EPFD	R25081162	32 year old male kidney stones/pain	: @CAMP BLISS	Thomas Baxley
10/12/2025 20:57:24	EPFD	R25081180	32 year old male kidney stones/pain	: @CAMP BLISS	Thomas Baxley

10/14/2025 13:30:26	EPFD	R25081641	Female, unknown problem	: @CAMP BLISS	Officer Sevilla
10/15/2025 20:23:47	EPFD	R25082028	50 year old male fainted/tachy cardia	: @CAMP BLISS	Marcos Bezaarn/Nurse
10/16/2025 08:14:36	EPFD	R25082113	47 year old male seizure	:@CAMP BLISS	Kapen Lopez/Provider
10/17/2025 07:52:54	EPFD	R25082428	22 year old male allergic reaction	: @CAMP BLISS	Patricia Mcfail
10/17/2025 15:26:38	EPFD	R25082539	Cut to arm	: @CAMP BLISS	Jasmine Chong
10/18/2025 14:57:29	EPFD	R25082819	45 year old male losing pulse/seizure	: @CAMP BLISS	Lotoria Mobley/Nurse Practitioner
10/19/2025 13:47:33	EPFD	R25083100	27 year old male sick party/sucidial	: @CAMP BLISS	No name provided
10/20/2025 16:57:46	EPFD	R25083415	46 year old male swollen leg	:@CAMP BLISS	Alex Masabilbaso/Nurse
10/21/2025 10:03:27	EPFD	R25083572	Back pain	: @CAMP BLISS	Christina/RN
10/23/2025 22:54:10	EPFD	R25084329	30 year old male twisted ankle	: @CAMP BLISS	Marcela/CN
10/24/2025 17:08:16	EPFD	R25084534	32 year old possible broken leg	: @CAMP BLISS	Cynthia Clem/RN
10/25/2025 14:22:05	EPFD	R25084775	31 year old male Cut finger with Barbed wire	: @CAMP BLISS	Olga Colson/RN
10/27/2025 11:03:40	EPFD	R25085292	48 year old female chest pain	: @CAMP BLISS	Sheenya Valdes/RN
10/27/2025 12:51:36	EPFD	R25085318	28 year old male s/p assault/chest pain	: @CAMP BLISS	Alejandra/RN
10/27/2025 16:17:58	EPFD	R25085384	CPR in progress	: @CAMP BLISS	Alejandra/RN
10/29/2025 15:35:28	EPFD	R25085900	33 year old male high blood pressure	: @CAMP BLISS	Mary Vanesa/Nurse
10/30/2025 09:05:28	EPFD	R25086059	54 year old male dizzy and hit head	: @CAMP BLISS	Catherine Lopez/Provider
10/30/2025 16:14:15	EPFD	R25086162	46 year old male breathing problems	: @CAMP BLISS	Jesse Clem/Charge Nurse
10/30/2025 20:46:52	EPFD	R25086225	75 year old male low O2 sats	: @CAMP BLISS	Lesllis
10/31/2025 04:16:23	EPFD	R25086277	55 year old male chest pain	: @CAMP BLISS	Melissa/Nurse Practitioner

10/31/2025 08:27:21	EPFD	R25086307	29 year old male coughing up blood	: @CAMP BLISS	Chrissie Middleton/Nurse Practitioner
11/02/2025 03:35:06	EPFD	R25086819	67 year old male chest pain	: @CAMP BLISS	Griselda Ibarra/RN
11/02/2025 20:21:28	EPFD	R25086983	46 year old female with COVID	: @CAMP BLISS	Alexandra Brooks
11/03/2025 16:36:43	EPFD	R25087198	29 year old male injured party from fight	: @CAMP BLISS	Fernando Jimenez/Nurse
11/07/2025 14:56:15	EPFD	R25088286	57 year old male with chest pain	: @CAMP BLISS	Jasmine/Charge Nurse
11/08/2025 06:00:47	EPFD	R25088438	29 year old male seizure	: @CAMP BLISS	Juan Garcia/Doctor
11/08/2025 15:29:02	EPFD	R25088543	Male fainted	: @CAMP BLISS	Lucene Rivera
11/09/2025 01:18:18	EPFD	R25088658	68 year old male breathing problems	: @CAMP BLISS	Marcela Barraza/Charge Nurse
11/09/2025 13:31:48	EPFD	R25088759	65 year old patient hypoxic	: @CAMP BLISS	Sheenya Valdes/RN
11/10/2025 22:27:54	EPFD	R25089176	79 year old male with the flu and abnormal breathing	: @CAMP BLISS	Alexandria
11/11/2025 03:17:54	EPFD	R25089212	40 year old male chest pain	: @CAMP BLISS	Roxana Stewart/Detention Officer
11/11/2025 22:15:36	EPFD	R25089451	32 year old male testicular pain	: @CAMP BLISS	Alejandra Brooks
11/11/2025 23:23:48	EPFD	R25089459	89 year old female chest pain	: @CAMP BLISS	Brianna Silva/Nurse
11/13/2025 16:03:08	EPFD	R25089960	33 year old male abdominal pain	: @CAMP BLISS	Catherine Lopez/Provider
11/13/2025 17:08:07	EPFD	R25089977	65 year old male with high fever and pain	: @CAMP BLISS	Juan Guzman/Brother
11/15/2025 12:17:09	EPFD	R25090493	40 year old male abdominal pain	: @CAMP BLISS	Patricia/Nurse
11/16/2025 05:53:34	EPFD	R25090702	Employee passed out	: @CAMP BLISS	Roxana Stewart/Detention Officer
11/16/2025 18:21:04	EPFD	R25090849	47 year old male low blood pressure and swelling to legs	: @CAMP BLISS	Jocelyn/Nurse
11/19/2025 16:04:27	EPFD	R25091607	Unknown emergency	: @CAMP BLISS	Capt Atkinson
11/19/2025 21:12:57	EPFD	R25091670	41 year old male headache and pain	: @CAMP BLISS	Henry Chacon/Provider

11/20/2025 00:54:44	EPFD	R25091700	51 year old male chest pain	: @CAMP BLISS	Melissa/Nurse Practitioner
11/20/2025 17:19:28	EPFD	R25091908	35 year old male possible head injury	: @CAMP BLISS	Catherine Robles/Nurse Practitioner
11/21/2025 01:51:00	EPFD	R25092003	59 year old male chest pain	: @CAMP BLISS	Marsela Barraza/Charge Nurse
11/22/2025 07:49:03	EPFD	R25092317	35 year old male abdominal pain	: @CAMP BLISS	Ileana Modelo/Nurse Practitioner
11/22/2025 12:49:03	EPFD	R25092381	56 year old male chest pain	: @CAMP BLISS	Ashley/RN
11/22/2025 15:06:53	EPFD	R25092412	48 year old male in recent fight has no movement in left eye	: @CAMP BLISS	Cynthia Clem/RN
11/23/2025 09:34:12	EPFD	R25092617	65 year old male breathing problems history of asthma	: @CAMP BLISS	Sheenya/RN
11/27/2025 10:36:16	EPFD	R25093660	47 year old female chest pain	: @CAMP BLISS	Latoria Mobley/Nurse
11/27/2025 22:13:55	EPFD	R25093784	45 year old female seizure	: @CAMP BLISS	Alexandra Brooks
11/28/2025 03:33:50	EPFD	R25093826	45 year old female altered mental status	: @CAMP BLISS	Alexandra Brooks
12/01/2025 22:24:52	EPFD	R25094832	22 year old male suicide attempt	: @CAMP BLISS	Lilian Onyedili/Nurse Manager
12/2/2025 11:38	EPFD	R25094929	38 year old female seizure	: @CAMP BLISS	Jessie Tlem/RN Manager
12/3/2025 20:47	EPFD	R25095381	48 year old male abdominal pain swollen testical	: @CAMP BLISS	Marcela Barraza/RN
12/04/2025 20:57:03	EPFD	R25095665	RP ADV EMPLOYEE DISLOCATED HIS	: @CAMP BLISS	Roxana Stewart/Detention Officer
12/4/2025 8:38	EPFD	R25095467	39 YOM ABDOMINAL PAIN	: @CAMP BLISS	Ileana Modelo/Nurse Practitioner
12/05/2025 11:22:49	EPFD	R25095790	PT HAS ABDOMINAL PAIN		Luz Tavoada/Nurse Practitioner

			HX OF GALLSTONES, VOMITING	: @CAMP BLISS	
12/06/2025 10:39:58	EPFD	R25096058	PT HAS HX OF HEART ATTACK	: @CAMP BLISS	Ileana Modelo/Nurse Practitioner
12/8/2025 11:07	EPFD	R25096567	24 YOM BACK PAIN	: @CAMP BLISS	Jocelyn/Nurse
12/9/2025 12:43	EPFD	R25096857	7 YOF WITH IRREGULAR EKG, CHEST PAIN	: @CAMP BLISS	Brianna Tull/RN
12/10/2025 12:26	EPFD	R25097116	30 YOM SEIZURE	: @CAMP BLISS	Norr/RN
12/10/2025 14:20	EPFD	R25097151	78 YOM CHEST PAIN HIGH BP	: @CAMP BLISS	Brianna/RN
12/11/2025 12:43	EPFD	R25097381	43 YOM PT HAS POSS BLOOD CLOTS	: @CAMP BLISS	Friday Odomore/NP
12/12/2025 18:45	EPFD	R25097775	40 YOM LOW BLOOD SUGAR	: @CAMP BLISS	Catherine Lopez/Provider
12/13/2025	EPFD	R25097919	27 YOF LOWER BACK PAIN	: @CAMP BLISS	Catherine Lopez/Provider
			PT IS PREGNANT		
12/13/2025 9:11	EPFD	R25097921	27 YOF BACK PAIN/PREGNANT	: @CAMP BLISS	Catherine Lopez/Provider
			PT HAS COVID		
12/14/2025 9:56	EPFD	R25098217	YOM CHEST PAIN RADIATING TO LEFT ARM	: @CAMP BLISS	Lilian Onyedili/Nurse Manager
12/14/2025 11:57	EPFD	R25098251	33 YOM ABDOMINAL PAIN	: @CAMP BLISS	Lilian Onyedili/Nurse Manager
12/14/2025 14:20:09	EPFD	R25098284	30 YOM PT WITH LEFEVEST AED, SOB, ABNORMAL EKG	: @CAMP BLISS	Brianna/RN
12/15/2025 9:43	EPFD	R25098458	38 YOM PT WEAK HAS NOT BEEN EATING	: @CAMP BLISS	Latoria Mobley/Nurse
			CHEST DISCOMFORT		
12/15/2025 9:14	EPFD	R25099342	31 YOM COUGHING UP BLOOD	: @CAMP BLISS	No name provided
			CHEST PAIN, HYPOXIC, TACHYCARDIC		
12/18/2025 13:21	EPFD	R25099414	29 YOM NAUSEA/VOMITTING	: @CAMP BLISS	Catherine Lopez/Provider
			PT USED TO SMOKE FENTANYL, CHEST PAIN		
12/19/2025 19:48	EPFD	R25099854	28 YOM ADV HAS FLU	: @CAMP BLISS	Griselda Ibarra/RN
12/24/2025 9:35	EPFD	R25101187	5 YOF PT HAVING WEAKNESS OF LEFT SIDE	: @CAMP BLISS	Alejandra/RN

12/24/2025 14:16	EPFD	R25101261	35 YOM SEIZURE	: @CAMP BLISS	Jesse Clem/Charge Nurse
12/25/2025 15:06	EPFD	R25101562	30 YOM PT HAS SEVERE ALTERED MENTAL STATUS ALTERED MENTAL STATUS FROM CANCELLATION	: @CAMP BLISS	Friday Odomore/NP
12/27/2025 12:38:46	EPFD	R25102101	33 YOF CHEST PAIN		Raul Alvarez/RN
12/29/2025 9:08	EPFD	R25102584	30 YOM ATTEMPTED SUICIDE BY HANGING	: @CAMP BLISS	Brianna Tull/RN
01/03/2026 22:45:12	EPFD	R26000784	ATTEMPTED SUICIDE	: @CAMP BLISS	Daniel Rios/Dputy Facility Director
01/07/2026 19:42:38	EPFD	R26001896	36 YOM ABDOMINAL PAIN	: @CAMP BLISS	No name provided
01/07/2026 00:10:16	EPFD	R26001650	30 YOM PT FAINTING AND HEART PROBLEMS	: @CAMP BLISS	Alex/RN
01/07/2026 16:45:42	EPFD	R26001842	23 YOM PT HAVING ALLERGIC REACTION	: @CAMP BLISS	Alejandra Lozolla/RN
01/10/2026 10:49:20	EPFD	R26002584	40 YOM POSS SEIZURE	: @CAMP BLISS	Jazmine Crawford/RN
01/12/2026 11:29:03	EPFD	R26003123	30 YOM PT HAS LACERATIONS CAN SEE TEN PT WAS STABBED OCCURD DECEMBER 24TH IN MINNISOTA	: @CAMP BLISS	Brianna/RN
01/13/2026 07:41:49	EPFD	R26003363	80 YOM FELL	: @CAMP BLISS	Brianna Torres/RN
01/13/2026 13:15:55	EPFD	R26003458	33 YOM ALTERED MENTAL STATUS LEFT SIDE DROOPNESS	: @CAMP BLISS	Brianna Tull/RN
01/13/2026 14:00:23	EPFD	R26003473	45 YOF DIABETIC ISSUES PT SUGAR LEVEL 28	: @CAMP BLISS	Brianna Tull/RN
01/14/2026 15:39:15	EPFD	R26003767	25 YOM SUICIDE ATTEMPT	: @CAMP BLISS	Luis Gonzalez/Health Administrator
01/14/2026 20:29:13	EPFD	R26003833	41 YOM SEIZURE	: @CAMP BLISS	LT. Lynn
01/15/2026 02:45:59	EPFD	R26003871	52 YOM SEIZURE	: @CAMP BLISS	Henry Chapulone/RN
01/15/2026 05:57:25	EPFD	R26003889	54 YOM CHEST PAIN AND BACK PAIN	: @CAMP BLISS	Melissa Ma'Heiham/Nurse
01/15/2026 22:29:29	EPFD	R26004104	26 YOM SEIZURE	: @CAMP BLISS	Marcie/Charge Nurse
01/16/2026 09:11:34	EPFD	R26004175	30 YOM POSSIBLE WITHDRAW	: @CAMP BLISS	Jasmine Crawford

			PT INCOHERENT		
			PT IS AGGRESSIVE		
01/17/2026 08:44:14	EPFD	R26004500	24 YOF SEIZURE	: @CAMP BLISS	Jesse Clem/Charge Nurse
01/17/2026 21:30:26	EPFD	R26004668	57 YOM POSSIBLE OD	: @CAMP BLISS	Marcia Baraza/Charge Nurse
			WID STATE HE WANTED TO COMMIT SUICIDE		
01/18/2026 21:12:48	EPFD	R26004914	51 YOM POSSIBLE STROKE	:@CAMP BLISS	Alex/RN
01/20/2026 10:54:07	EPFD	R26005324	35 YOF PT HIGH BLOOD PRESSURE	: @CAMP BLISS	Brianna/RN
			ALLERGIC REACTION FROM NEW MEDICATION		
1/28/2026 22:40	EPFD	R26007681	WID SWELLING OF MOUTH, THROAT, AND	:@CAMP BLISS	Melissa/Provider
2/4/2026 15:46	EPFD	R26009491	28 YOM DISORIENTED	:@CAMP BLISS	Alejandra Lozoya/RN
2/7/2026 15:30	EPFD	R26010293	23 YOF SEVERE RIGHT LOWER QUAD PAIN WITH NAUSEA	:@CAMP BLISS	NOT PROVIDED
2/8/2026 9:40	EPFD	R26010503	50 YOM FAINTED HIT SIDE OF HEAD	:@CAMP BLISS	DAWSON/RN
2/9/2026 22:36	EPFD	R26010966	23 YOM EMPLOYEE WITH SEIZURE	:@CAMP BLISS	MICHAEL RATHVUN
2/10/2026 23:08	EPFD	R26011277	55 YOM CHEST PAIN	:@CAMP BLISS	ROCHELLE MCCHARGNER/RN
2/14/2026 20:25	EPFD	R26012307	64 YOM CHEST PAIN	:@CAMP BLISS	MELISSA MOJAMAN/PROVIDER
2/14/2026 22:22	EPFD	R26012337	58 YOM SLURRED SPEECH AND HIGH BLOOD PRESSURE	:@CAMP BLISS	Marcia Baraza/Charge Nurse
2/16/2026 17:05	EPFD	R26012819	63 YOM SOB AND CHEST PAIN	:@CAMP BLISS	Alejandra Lozoya/RN
2/17/2026 19:33	EPFD	R26013145	50 YOM BREATHING PROBLEMS	:@CAMP BLISS	NOT PROVIDED
2/20/2026 1:02	EPFD	R26013741	47 YOM BREATHING PROBLEMS	:@CAMP BLISS	MARCY/CHARGE NURSE
2/21/2026 8:05	EPFD	R26014062	68 YOM HYPERTENSION/HYPOXIA	:@CAMP BLISS	ALEX VASAVILBAZO/NURSE PRACTITIONER
2/21/2026 17:30	EPFD	R26014195	65 YOM CHEST PAIN	:@CAMP BLISS	Friday Odomore/NP

2/21/2026 21:44	EPFD	R26014251	56 YOM BREATHING ISSUES	:@CAMP BLISS	MARCY/CHARGE NURSE
2/23/2026 16:03	EPFD	R26014693	40 YOF NUMBNESS ON RIGHT SIDE/WEAKNESS	:@CAMP BLISS	Alejandra Lozoya/RN
2/23/2026 18:21	EPFD	R26014733	41 YOM BURSTED HERNIA	:@CAMP BLISS	JOSELINE/RN
2/24/2026 13:59	EPFD	R26014929	66 YOM PT SOB	:@CAMP BLISS	BRIANA TOLES/ASSISTANT DIRECTOR OF NURSING
2/24/2026 15:52	EPFD	R26014973	39 YOF PREGNANT MUCUS DISCHARGE	:@CAMP BLISS	JOCELYN GONZALEZ
2/25/2026 19:01	EPFD	R26015305	48 YOM CHEST PAIN	:@CAMP BLISS	NOT PROVIDED
2/25/2026 20:47	EPFD	R26015320	65 YOM CHEST PAIN	:@CAMP BLISS	MARCY/CHARGE NURSE
2/28/2026 5:58	EPFD	R26015998	60 YOM OVERDOSE	:@CAMP BLISS	Melissa Ma'Heiham/Nurse
3/1/2026 8:25	EPFD	R26016280	31 YOF ABD ISSUES HEAVY BLEEDING AND WEAKNESS	:@CAMP BLISS	ALEX RODRIGUEZ/RN
3/10/2026 21:34	EPFD	R26018943	24 YOF LEFT KNEE DEFORMITY	:@CAMP BLISS	VENZER ANISSA/RN
3/11/2026 12:41	EPFD	R26019078	46 YOF CHEST PAIN	:@CAMP BLISS	JOCELYN GONZALEZ/RN
3/11/2026 20:37	EPFD	R26019204	67 YOM CHEST PAIN	:@CAMP BLISS	CHARGE NURSE
3/12/2026 8:00	EPFD	R26019299	59 YOF EMPLOYEE CHEST PAIN/HYPERTENSIVE	:@CAMP BLISS	BREE/CO WORKER
3/12/2026 8:18	EPFD	R26019302	38 YOF CHEST PAIN	:@CAMP BLISS	BREE/RN
3/14/2026 14:29	EPFD	R26019977	41 YOM ABDOMINAL PAIN	:@CAMP BLISS	JANET
3/17/2026 10:07	EPFD	R26020740	68 YOF EMPLOYEE ABDOMINAL PAIN	:@CAMP BLISS	ALEJANDRA/RN
3/21/2026 7:50	EPFD	R26021893	42 YOF ABDOMINAL PAIN	:@CAMP BLISS	JENETTE/NURSE MANAGER
3/21/2026 15:53	EPFD	R26022014	54 YOM CHEST PAIN/SYNCOPE	:@CAMP BLISS	JENETTE/NURSE MANAGER
3/22/2026 23:24	EPFD	R26022393	36 YOM CHEST PAIN	:@CAMP BLISS	ANISSA/RN
3/31/2026 22:16	EPFD	R26025003	63 YOM BREATHING PROBLEMS	:@CAMP BLISS	ANIZA/RN
4/2/2026 15:10	EPFD	R26025450	20 YOM ABDOMINAL PAIN	:@CAMP BLISS	NOT PROVIDED

4/3/2026 11:56	EPFD	R26025678	34 YOM CHEST PAIN	:@CAMP BLISS	MARIA/RN
4/3/2026 13:53	EPFD	R226025712	60 YOM PT HYPOXIC	:@CAMP BLISS	JEANNETTE AVILA/NURSE MANAGER
4/3/2026 21:27	EPFD	R26025828	21 YOM BACK PAIN/RIGHT HAND PARLYZED	:@CAMP BLISS	MARY KOFGEI/MOTHER OF PATIENT
4/10/2026 15:04	EPFD	R26027640	51 YOF TINGLING AND NUMBNESS TO LEFT SIDE OF FACE AND BODY	:@CAMP BLISS	MARIA/NURSE PRACTITIONER
4/11/2026 22:21	EPFD	R26027998	66 YOM FEELING WEAK/UNSTABLE	:@CAMP BLISS	Griselda Ibarra/RN
4/14/2026 12:51	EPFD	R26028663	45 YOM POSSIBLE SEIZURE	:@CAMP BLISS	ALEJANDRA RODRIGUEZ/RN
4/14/2026 13:11	EPFD	R26028667	85 YOM CHEST PAIN	:@CAMP BLISS	DIANA GUERRA/LVN
4/21/2026 9:30	EPFD	R26030525	40 YOM CHEST PAIN	:@CAMP BLISS	BREE DAVIS/RN
4/22/2026 16:55	EPFD	R26030973	70 YOM CHEST PAIN/HAS STINT	:@CAMP BLISS	JAY GONZALEZ/RN
4/24/2026 7:24	EPFD	R26031353	39 YOM SHORTNESS OF BREATH	:@CAMP BLISS	NOT PROVIDED
4/28/2026 23:20	EPFD	R26032439	40 YOM SHROTNESS OF BREATH/OXYGEN AT 80	:@CAMP BLISS	ROSCHELL/RN
4/29/2026 21:50	EPFD	R26033026	67 YOM HAVING HEART ATTACK	:@CAMP BLISS	ROSCHELL/RN
4/30/2026 17:03	EPFD	R26033225	35 YOM BACK PAIN	:@CAMP BLISS	KRISTA LUSSIER/NURSE PRACTITIONER
5/2/2026 4:11	EPFD	R26033604	51 YOF HIGH BLOOD PRESSURE	:@CAMP BLISS	GRISELA/MANAGER
5/2/2026 5:14	EPFD	R26033610	41 YOM SHORTNESS OF BREATH	:@CAMP BLISS	NOT PROVIDED
5/2/2026 0:00	EPFD	R26033627	43 YOM ELEVATED BLOOD SUGAR	:@CAMP BLISS	MARIA/EMPLOYEE
5/6/2026 10:50	EPFD	R26034770	67 YOM ELEVATED BLOOD PRESSURE/ABNORMAL EKG	:@CAMP BLISS	SHUNTA/NURSE PRACTICIONER
5/14/2026 6:26	EPFD	F2026045238	COMMUNICATIONS TEST CALL	:@CAMP BLISS	EPFD DISPATCH
5/16/2026 2:06	EPFD	R26037589	30 YOM SICK PARTY	:@CAMP BLISS	CHARGE NURSE
5/17/2026 5:16	EPFD	R26037908	NOT CAMP BLISS RELATED, REFERENCE MVA ON MONTANA AVE	:@CAMP BLISS	NATALIE RAMOS/DETENTION OFFICER

5/17/2026 7:15	EPFD	R26037923	64 YOM HYPERTENSIVE	:@CAMP BLISS	ALEJANDRA RODRIQUEZ/RN
05/23/2026 1327	EPFD	R26039635	39 YOM SICKLE CELL CRISIS	:@CAMP BLISS	ALEX/NURSE PRACTITIONER
5/23/2026 1600	EPFD	R26039682	35 YOM OVERDOSE	:@CAMP BLISS	DR. CANDELARIA
05/24/2026 0553	EPFD	R26039837	55 YOM LOW BLOOD SUGAR	:@CAMP BLISS	NURSE MANAGER
05/24/2026 0809	EPFD	R26039846	40 YOM BREATHING PROBLEM	:@CAMP BLISS	ALEJANDRA RODRIQUEZ/RN
05/24/2026 0918	EPFD	R26039861	34 YOM OVERDOSE	:@CAMP BLISS	ALEJANDRA RODRIQUEZ/RN
05/25/2026 0018	EPFD	R26040034	23 YOM SEIZURE	:@CAMP BLISS	LINDSEY GILLUM/CONTROL RM OP
05/25/2026 2142	EPFD	R26040261	29 YOM 83% OXYGEN LEVEL	:@CAMP BLISS	ROSCHEL/NURSE
05/27/2026 0349	EPFD	R26040604	UNABLE TO OBTAIN VITAL SIGNS	:@CAMP BLISS	NOT PROVIDED
05/27/2026 0349	EPFD	F2026049290	RELATED TO R26040604/DUPLICATE REQUEST	:@CAMP BLISS	NOT PROVIDED
05/28/2026 1719	EPFD	R26041069	59 YOM LIVER CIRROSIS SYMPTOMS	:@CAMP BLISS	JANICELEN SADANA/NURSE PRACTITIONER
05/30/2026 0636	EPFD	R26041522	27 YOM OFFICER HAVING ASTHMA ATTACK	:@CAMP BLISS	SGT BELINDA RICO
05/30/2026 1849	EPFD	R26041674	24 YOF PANIC ATTACK	:@CAMP BLISS	ILLIANA MODELO/NURSE PRACTITIONER
05/31/2026 1837	EPFD	R26041955	47 YOM CHEST PAIN	:@CAMP BLISS	DR JOHNSON
06/01/2026 1614	EPFD	R26042222	26 YOM CHEST PAIN	:@CAMP BLISS	MUNOZ/NURSE MEDICAL STAFF
06/03/2026 1434	EPFD	R26042752	20 YOM CHEST PAIN	:@CAMP BLISS	SHUNTA/NURSE PRACTICIONER
06/07/2026 0251	EPFD	R26043778	55 YOM HIGH BLOOD PRESSURE	:@CAMP BLISS	Griselda Ibarra/RN

06/07/2026 1040	EPFD	R26043857	26 YOM POSSIBLE GI BLEED	:@CAMP BLISS	ALEJANDRA RODRIQUEZ/RN
06/07/2026 2227	EPFD	R26044024	63YOF PAIN TO LEGS/BREATHING PROBLEMS	:@CAMP BLISS	Griselda Ibarra/RN
06/08/2026 1610	EPFD	R26044238	32 YOF HYPERTENSION AND HYPOGLEMCEMIA	:@CAMP BLISS	ALEJANDRA/RN
06/08/2026 2134	EPFD	R26044320	40 YOM LOW OXYGEN LEVELS	:@CAMP BLISS	ROCHELLE
06/09/2026 0254	EPFD	R26044356	20 YOF FEMALE IS PREGNANT WITH LOW BP	:@CAMP BLISS	NURSE MANAGER
06/09/2026 0728	EPFD	R26044401	40 YOF KNEE IS LOCKED/UNABLE TO MOVE	:@CAMP BLISS	CAPTAIN PRIETO
06/10/2026 1136	EPFD	R26044765	24 YOM MALES GOT INTO A FIGHT SHOULD DISLOCATION	:@CAMP BLISS	JEANETTE/RN
06/10/2026 1142	EPFD	F2026053902	TEST CALL	:@CAMP BLISS	TEST CALL
06/11/2026 1403	EPFD	R26045127	52 YOM CHEST PAIN	:@CAMP BLISS	OFC CANDELARIA
06/14/2026 1949	EPFD	R26046164	36 YOM CHEST PAIN	:@CAMP BLISS	NOT PROVIDED
06/19/2026 0830	EPFD	R26047448	43 YOF POSSIBLE MENINGITIS	:@CAMP BLISS	MARIA/RN
06/19/2026 1257	EPFD	R26047523	80 YOM NOT BREATHING/STARTING BREATHING HEAR RATE 106 HAS PACEMAKER	:@CAMP BLISS	SILVA/LVN
06/25/2026 0809	EPFD	R26049178	33 YOM CHEST PAIN	:@CAMP BLISS	DR. CANDELARIA
06/25/2026 1424	EPFD	R26049275	45 YOF VAGINALLY HEMORRAGING	:@CAMP BLISS	DR. CANDELARIA
06/26/2026 1204	EPFD	R26049520	40 YOM HIGH BLOOD PRESSURE	:@CAMP BLISS	PAULINE/NURSE PRACTITIONER
06/26/2026 1523	EPFD	R26049576	53 YOF LOW OXYGEN	:@CAMP BLISS	ELIANA/RN
06/30/2026 1049	EPFD	R26050656	32 YOM WITH LOW OXYGEN	:@CAMP BLISS	ALEJANDRA/RN
07/02/2026 1447	EPFD	R26051301	28 YOM SEIZURE	:@CAMP BLISS	SHANTE
07/04/2026 2255	EPFD	R2605244	MVA BY CAMP ENTRANCE	:@CAMP BLISS	NOT PROVIDED
07/07/2026 2223	EPFD	F2026062816	EPFD TEST CALL-NO DISPATCH	:@CAMP BLISS	N/A TEST CALL

07/27/2026 1314	EPFD	R26058446	30 YOM 3X SEIZURES IN LAST 10 MINUTES	:@CAMP BLISS	ALEJANDRA RODRIQUEZ/RN
08/05/2026 1816	EPFD	R26061348	61 YOM EXPERIENCING CONTINUOUS SEIZURE	:@CAMP BLISS	ROBERT/LVN
08/16/2026 1007	EPFD	R26064486	35 YOF SEIZURE	:@CAMP BLISS	KEVIN MCCONEL/DETENTION OFFICER
08/18/2026 2344	EPFD	R26064967	40 YOF COWORKER FEELING SICK	:@CAMP BLISS	SANDRA MOORE/CO WORKER
09/01/2026 2339	EPFD	R26069349	29 YOM ALTERCATION WITH DETAINEE GOT PUNCHED ON HIS RIB	:@CAMP BLISS	BENYLEL MAYAN/CAPTAIN
09/06/2026 2247	EPFD	R26070834	20 YOM ABDOMINAL PAIN	:@CAMP BLISS	MARCELA/CHARGE NURSE
09/06/2026 2308	EPFD	R26070839	38 YOM CHEST PAIN	:@CAMP BLISS	MARCELA/CHARGE NURSE
9/7/2026 0:00	EPFD	R26070979	REQUEST ASSIST REFERENCE TO RIOT INSIDE CAMP	:@CAMP BLISS	OFFICER CLAUDIA PAREDES
09/09/2026 1029	EPFD	R26071521	55 YOF CHEST PAIN	:@CAMP BLISS	JOCELYN GONZALEZ/NURSE
09/14/2026 1551	EPFD	R26073151	34 YOF EMPLOYEE DIABETIC/CALLAPSED	:@CAMP BLISS	OFC ALVARADO
09/16/2026 1608	EPFD	R26073732	24 YOF PREGNANT VAGINAL AND ABDOMEN PAIN	:@CAMP BLISS	Jocelyn/Nurse

Exhibits 2 – 13

Exhibits 2 – 13 are audio files that will be submitted to the Court via Box.com after filing a notice of filing together with a motion for a preliminary injunction in this case. The list of audio exhibits is:

Exhibit 2 is R26039837_1_R_.wav

Exhibit 3 is R26037589_1.wav

Exhibit 4 is R26019302_1_R.wav

Exhibit 5 is R26041522_1.wav

Exhibit 6 is R26040604_1.wav

Exhibit 7 is R26027640_1.wav

Exhibit 8 is R26051301_1.wav

Exhibit 9 is R25089176_1.wav

Exhibit 10 is R25091700_1.wav

Exhibit 11 is R25086983_1_R_.wav

Exhibit 12 is R25073382_1_.wav

Exhibit 13 is R26013741_1.wav

Exhibit 14

Transcription: R26051301 1

Duration: 00:04:48

[00:00:02] speaker_0: We have a-

[00:00:03] speaker_1: El Paso, 911 operator. What is the address of the emergency?

[00:00:08] speaker_0: Uh, the address is 6920 Digital Road, Camp East Montana.

[00:00:17] speaker_2: This is the fourth seizure. This is what, like, the fifth. We just put after pill-

[00:00:22] speaker_1: Can you tell me just one more time to make sure I have it correct, please?

[00:00:24] speaker_2: Fourteen forty-seven.

[00:00:26] speaker_0: 6920 Digital Road.

[00:00:29] speaker_1: Okay, and what is the phone number you're calling from?

[00:00:32] speaker_0: Area code nine one five.

[00:00:35] speaker_1: Mm-hmm.

[00:00:35] speaker_0: Three one nine nine nine one two.

[00:00:37] speaker_1: Okay, go ahead and tell me exactly what happened.

[00:00:40] speaker_0: Um, I'm not too sure what happened. I don't know. Nobody-

[00:00:44] speaker_2: Hi, we think the patient is actively having a seizure. Uh, vital signs right now, one seventeen over sixty-six. Heart rate is sixty-eight. Oxygen is, is ninety-five. He's on a mask. What, what's his, uh... How, how many liters is he on right now? He's on four liters, and he's actively seizing right now.

[00:01:02] speaker_1: Okay. Go ahead and stay on the line with me, okay?

[00:01:05] speaker_2: Okay, I'll stay on the line. Is he [inaudible] by any chance? On his own or pissing on himself?

[00:01:10] speaker_1: I'm sorry, say that again, ma'am? How old is the patient?

[00:01:12] speaker_2: How old is he? Uh, possible twenty, maybe twenty-eight. Late twenties, yeah.

[00:01:17] speaker_1: And you're right by him, correct?

[00:01:19] speaker_2: I'm standing right in front of him. He's, you know, he's not, he's not really responding.

[00:01:24] speaker_1: Is, is he awake?

[00:01:26] speaker_2: No.

[00:01:26] speaker_1: Okay.

[00:01:27] speaker_2: No, he's not.

[00:01:29] speaker_1: Is he breathing?

[00:01:29] speaker_2: Uh, yes.

[00:01:30] speaker_1: Okay. And, um, I know you said he's not awake, but is he conscious?

[00:01:35] speaker_2: No, not conscious.

[00:01:41] speaker_2: You need to tell EMS to [inaudible].

[00:01:43] speaker_1: Has, has he had more than one seizure in a row?

[00:01:45] speaker_2: He's had four seizures in a row.

[00:01:47] speaker_1: And was he awake between the seizures?

[00:01:48] speaker_2: He's having a fifth. He's going into the fifth seizure now, yes, this one.

[00:01:51] speaker_1: Was he alert between the seizures?

[00:01:53] speaker_2: No, ma'am. You asked me if he was alert already. No, he's not alert.

[00:01:56] speaker_1: No, ma'am, I'm asking if he was alert between the seizures.

[00:02:00] speaker_2: No. Mm-hmm.

[00:02:03] speaker_1: I'm sending the paramedics to help you now. Stay on the line. I'll tell you exactly what to do next. If he is still seizing, don't do CPR. Don't hold him down or put anything into his mouth.

[00:02:12] speaker_2: Okay.

[00:02:12] speaker_1: Move dangerous objects away from him and tell me immediately when he stops seizing. Is he diabetic?

[00:02:17] speaker_2: Okay, he's still seizing. He's not diabetic, is he?

[00:02:22] speaker_2: They're pulling up his information now. Somebody wanna get a, a finger stick. Okay, he's stopped.

[00:02:28] speaker_1: Okay.

[00:02:29] speaker_2: He's stopped.

[00:02:30] speaker_1: Okay. Is he still breathing?

[00:02:33] speaker_2: Yes, he's still breathing, but he looks like he's in a lot... He's in distress.

[00:02:36] speaker_1: Okay. I need to know, ma'am, is he diabetic?

[00:02:38] speaker_2: He's having another one.

[00:02:39] speaker_1: If you're unsure, that's okay.

[00:02:41] speaker_2: He's in a, he's in a having a... He's having another one.

[00:02:43] speaker_1: Is he an epileptic?

[00:02:45] speaker_2: We are trying to pull up. Nobody has medical records on this man yet?

[00:02:54] speaker_2: Ma'am, I don't know what his medical history is. I'm sorry.

[00:02:57] speaker_1: Okay. No, that's okay, ma'am. No worries.

[00:02:59] speaker_2: All right.

[00:03:00] speaker_1: One second.

[00:03:04] speaker_1: We do need to check his breathing, so we're going to check his breathing together to make sure it's all right. When I say go, if you can watch him closely and tell me each time his chest rises. Are you ready?

[00:03:13] speaker_2: He's seizing. He's seizing. I can't... His chest is not rising.

[00:03:19] speaker_2: Another one.

[00:03:27] speaker_1: Okay, ma'am. Just reassure him that help is on the way. From now on, don't let him have anything to eat or drink. It might make him sick or cause further problems. Just have him rest in the most comfortable position and wait for help to arrive. May I have your first name on scene, ma'am?

[00:03:40] speaker_2: Shunta Johnson. S-H-U-N-T-A Johnson.

[00:03:49] speaker_2: Is... Are they getting a face sheet for him? Do you guys got a face sheet? Okay.

[00:04:02] speaker_2: Okay, he's seizing again. I don't know. What's this, like the sixth or seventh? Sixth? Seventh? Okay, so it's just like the seventh one or it's his--

[00:04:12] speaker_1: Okay, ma'am.

[00:04:13] speaker_2: It is-

[00:04:13] speaker_1: Is he under the care of a nurse or a doctor?

[00:04:16] speaker_2: I'm a nurse practitioner.

[00:04:17] speaker_1: Okay.

[00:04:17] speaker_2: It's fifteen... It's, uh, fourteen fifty-one.

[00:04:20] speaker_1: Okay, ma'am. I'm gonna go ahead and let you go now.

[00:04:22] speaker_2: Okay.

[00:04:22] speaker_1: We do have help on the way, okay? Give us a call back.

[00:04:24] speaker_2: All right. Blood sugar, blood sugar is one oh six.

[00:04:27] speaker_1: Okay, ma'am. If you can gather any demographic information, gather his medications, and have someone meet the paramedics.

[00:04:32] speaker_2: Okay.

[00:04:33] speaker_1: Okay?

[00:04:34] speaker_2: All right. Got it.

[00:04:34] speaker_1: What, uh, what number is he in?

[00:04:36] speaker_2: He is in room, exam room nine.

[00:04:40] speaker_1: Okay, ma'am. I'll go ahead and let you go, okay? Help is on the way.

[00:04:43] speaker_2: Okay. Thank you. Okay. I appreciate you, ma'am. Thank you.

[00:04:46] speaker_1: Yeah. Bye-bye.

[00:04:47] speaker_2: Okay. Uh-huh. Bye-bye.

Transcription: R26041522 1

Duration: 00:12:26

[00:00:00] speaker_1: So what is the address right here? The address here?

[00:00:02] speaker_0: This is the nine one one operator

[00:00:08] speaker_1: What is the address right here? Address? The address right here ma'am?

[00:00:18] speaker_0: This is gonna be on Fort Bliss?

[00:00:24] speaker_1: Uhh it's not going to be on Fort Bliss, Ma'am. It's gonna be on George Geter and Montana. It's the camp. Camp East Montana.

[00:00:24] speaker_0: Just to confirm. Sixty-nine Twenty. Correct?

[00:00:30] speaker_1: Yes ma'am.

[00:00:24] speaker_0: What is the phone number you are calling from?

[00:00:24] speaker_1: Uhh yes the number is 703. 946-9987.

[00:00:47] speaker_0: Thank you. Tell me exactly what happened.

[00:00:49] speaker_1: We have an officer here that I think is having an asthma attack.

speaker_0: Okay. Give me a moment I'm requesting assistance okay? Are you with the officer now?

speaker_1: I am.

speaker_0: Right now, is he, um conscious?

speaker_1: He's conscious

speaker_0: They're already on their way. Okay, just stay on the line and I have a few more questions.

speaker_1: Okay.

speaker_0: How old is he?

speaker_1: 27.

speaker_0: And as of right now, is he breathing?

speaker_1: He's um,. Yeah. He's trying to relax and breath.

speaker_0: Is he responding normally?

speaker_1: He is.

speaker_0: Does he have difficulty speaking between breaths?

speaker_1: Does he have difficulty speaking during breaths? He's breathing a little bit. Like yeah. He's having a hard time breathing.

speaker_0: They're on their way. Just trying to get to you guys as soon as possible. Is he changing color?

speaker_1: Uh he looks a little bit pale

speaker_0: And is he clammy or having cold seats?

speaker_1: Sweats. A little bit of sweating.

speaker_0: Do you know if he has a prescribed inhaler or nebulizer?

speaker_1: Do you have a prescribed inhaler? Yes, it's at home.

speaker_0: Got it. Alrighty, like I mentioned we are sending the paramedics right now. Just stay on the line and I'll tell you exactly what to do next.

speaker_1: Yes ma'am

speaker_0: If there is a defibulator available send someone to get it now in case we need it later

speaker_1: Yes ma'am. There's not. They tried finding one and there's not.

speaker_0: Okay, got it. Just reassure him that help is on the way. And from now on, do not let him have anything to eat or drink, it might make him sick or cause him further problems. Just let him rest in the most comfortable position and wait for help to arrive. And I'm go ahead

speaker_1: No food or water

speaker_0: I'm gonna stay on the line with you guys until help arrives. Just watch him very close and look for any changes. If he becomes less awake [unclear audio] or starts getting worse, just tell me immediately. Okay?

speaker_1: Yes ma'am

speaker_0: Perfect. And I just need to confirm once more. The location is 6920 Digital Road, Camp Bliss. Is that correct?

speaker_1: Correct ma'am, and it's camp / east montana on Deeter and Montana.

speaker_0: May I have your name ma'am?

speaker_1: My name is Belinda Rico

speaker_0: And your position there please

speaker_1: I'm a sergeant here in medical.

speaker_0: thank you so much.

[Background noises]

speaker_0: let me know if there are any updates with the patient so I can update the paramedics, okay?

speaker_1: Yes, so okay, I guess then nurses checked him out and they do want EMS to still evaluate him.

speaker_0: Right now is he still having difficulty breathing? Or is he doing a little bit better?

speaker_1: He's doing a little bit better.

speaker_0: Okay, good.

speaker_1: Yeah.

[Background noises]

[00:06:34] speaker_1: Control, this is Echo West. I chase office.

[00:06:44] speaker_0: Ma'am, do the paramedics need to head to a specific area on the, um, on the-

[00:06:49] speaker_1: Uh, yes. Uh, so main gate would, um, uh, guide them to medical, ma'am.

[00:06:54] speaker_0: Okay.

[00:06:55] speaker_1: Yes, ma'am.

[00:07:01] speaker_0: Okay.

[00:07:34] speaker_1: I'm glad it happened here and not when you were driving to work, you know? Yep.

[00:08:18] speaker_0: Are you running [muffled]? No. No?

[Background noise]

[00:09:25] speaker_1: Well, if you say like, like...

[00:09:32] speaker_1: You know,

[00:09:38] speaker_1: my kind of theory was an opposite because it didn't sound like, you know, um, hot or... You know what I mean? It just said double hot.

[00:10:00] speaker_0: How's he doing, ma'am? Any changes?

[00:10:03] speaker_1: He's doing a lot better now.

[00:10:04] speaker_0: Okay, good.

[00:10:04] speaker_1: He's more talkative. Yes, ma'am.

[00:10:06] speaker_0: Good. All righty. They're trying to get to you guys as quickly as possible, okay?

[00:10:11] speaker_1: Yes, ma'am.

[00:10:17] speaker_1: Yeah, but either way, you're gonna get checked, man.

[00:10:32] speaker_0: All right. Okay, ma'am. Yeah.

[00:12:07] speaker_0: Yeah.

[00:12:13] speaker_1: Good morning.

[00:12:16] speaker_0: Okay, ma'am, it shows that they have arrived.

[00:12:19] speaker_1: Okay.

[00:12:20] speaker_0: Um, so-

[00:12:20] speaker_1: Yes, ma'am.

[00:12:21] speaker_0: -they should be heading to you shortly, okay?

[00:12:23] speaker_1: Sounds good, ma'am. Thank you so much.

[00:12:24] speaker_0: Thank you. I'll let you go.

[00:12:25] speaker_1: Thank you. Bye-bye.

Transcription: R26040604_1

Duration: 00:05:50

[00:00:03] speaker_0: El Paso nine one one. Operator Ramirez. What is the address of the emergency?

[00:00:08] speaker_1: Um, we have a patient here that is in active AFIB. Per the provider, he's shaking. Um, we can't get a good HAG on him or any vitals.

[00:00:20] speaker_0: Okay. What is the address?

[00:00:22] speaker_1: Twenty-nine, sixty-nine twenty Digital Road.

[00:00:34] speaker_0: Okay, sixty-nine twenty Digital Road. And a callback number?

[00:00:38] speaker_1: Four zero seven three oh six eight four four one.

[00:00:45] speaker_0: Okay. Now tell me again exactly what happened.

[00:00:48] speaker_1: Uh, patient was brought into the clinic, um, having, uh, seizure-like activity, and the provider says that he's, uh, in AFIB.

[00:01:00] speaker_0: Okay, so not a responsive-

[00:01:03] speaker_1: Uh, somewhat, a little bit. Says he's discolored, um, he's not sweating profusely.

[00:01:11] speaker_0: Okay, but he's awake.

[00:01:12] speaker_1: He's able to respond to questions, yes, ma'am.

[00:01:15] speaker_0: Okay, let me advise this information. Uh, please stay on the line.

[00:01:18] speaker_1: Yes.

[00:01:24] speaker_0: Are you with the patient now?

[00:01:25] speaker_1: Do you need a confidence? I'm actually standing across the hall from him. He has, uh, providers and guards with him right now.

[00:01:33] speaker_0: Okay, and how old is the patient?

[00:01:37] speaker_1: How old is-- on the paper, how old is he?

[00:01:45] speaker_1: Who's out of here?

[00:01:46] speaker_2: Yeah, he's

[00:01:46] speaker_1: He's about fifty years old, male.

[00:01:53] speaker_2: I don't even know his age.

[00:02:01] speaker_0: Okay, uh, you don't have the age, okay?

[00:02:04] speaker_1: Okay, thank you.

[00:02:05] speaker_0: Okay, and, um, male or fem-

[00:02:18] speaker_1: Hello?

[00:02:19] speaker_0: Hello, this is El Paso nine one one. Uh, we were talking before. Is that, uh, is it the same person?

[00:02:24] speaker_1: Yes, it is.

[00:02:25] speaker_0: Oh, okay. Sorry. Um, I have to keep you on the line, okay?

[00:02:31] speaker_1: Okay. That's fine.

[00:02:34] speaker_0: Okay, just give me one second.

[00:02:38] speaker_1: A plug.

[00:02:40] speaker_1: There's a plug right here, guys.

[00:02:53] speaker_0: Uh, you mentioned that he was having like, um, seizure. Is that correct?

[00:02:57] speaker_1: She said he, she said that, um, he's, uh, shaking. So she said that he's, he's having seizure-like activity.

[00:03:06] speaker_0: Okay. It was a male or a female?

[00:03:07] speaker_1: You guys can come now. It's a male.

[00:03:09] speaker_0: Okay.

[00:03:10] speaker_1: You guys can come now. You guys can come now.

[00:03:12] speaker_0: Okay. Is he awake? Is he breathing?

[00:03:14] speaker_1: Yeah, EMS. He's awake, yes.

[00:03:19] speaker_0: Okay, and has he had more than one seizure in a row?

[00:03:22] speaker_1: No, no seizure, ma'am. I'm getting another vehicle to come, emer-- another vehicle to come. No seizure-like activity. He just has AFIB.

[00:03:31] speaker_0: Okay, give me one second.

[00:03:34] speaker_1: Tell Boss we're

[00:03:37] speaker_1: gonna do it.

[00:03:46] speaker_0: Is he responding normally, like completely alert?

[00:03:50] speaker_1: Um, I don't know. He's awake. Yes, he's responding to the questions that they're asking.

[00:03:56] speaker_0: Okay. And breathing normally as well?

[00:03:59] speaker_1: Yes.

[00:04:00] speaker_0: Okay. Is he changing color?

[00:04:03] speaker_1: No.

[00:04:04] speaker_0: Okay. Is he clammy or having cold sweats?

[00:04:08] speaker_1: Oh.

[00:04:11] speaker_1: No.

[00:04:11] speaker_0: Okay. And does he have a history of health problems?

[00:04:16] speaker_1: He has a history of hypotension.

[00:04:20] speaker_0: Okay.

[00:04:21] speaker_0: And does he have any chest pain or chest discomfort?

[00:04:24] speaker_1: Can you ask him if he have any chest pain or discomfort?

[00:04:28] speaker_1: He's clear. She said no.

[00:04:30] speaker_0: Okay, perfect. And did he take any drugs or medications in the past twelve hours?

[00:04:36] speaker_1: Um, he takes Colondine,

[00:04:40] speaker_1: um...

[00:04:42] speaker_0: Okay. Those are medications for the heart?

[00:04:47] speaker_1: Yes.

[00:04:53] speaker_1: He takes, um...

[00:04:57] speaker_1: He takes, uh, two different high blood, high blood pressure medications, and that's it. An allergy pill and a, uh, lisinopril.

[00:05:08] speaker_0: Okay. And by any chance, do you have his, um, heart rate, his pulse?

[00:05:14] speaker_1: You said, what was his what?

[00:05:16] speaker_0: Do you have his heart rate? His pulse?

[00:05:19] speaker_1: Um, so the EKG that's doing now, it says ninety. It's not working. Uh, no, we don't.

[00:05:27] speaker_0: Okay, it's not working? Okay.

[00:05:28] speaker_1: That's it.

[00:05:30] speaker_0: Okay. Can I just have, um, your name and position?

[00:05:35] speaker_1: Um, my name is Rochelle. I'm the nurse here, here.

[00:05:39] speaker_0: Okay. The paramedics are already on the way, okay? Uh, just if you get any more information, if anything gets worse in any way, call us back for further instructions.

[00:05:47] speaker_1: Yes.

[00:05:47] speaker_0: Okay. Bye-bye.

Transcription: R26039837 1 R

Duration: 00:03:39

[00:00:00] speaker_0: I can't call.

[00:00:04] speaker_1: El Paso 911.

[00:00:05] speaker_0: There's not one in there?

[00:00:05] speaker_1: Operator Laca. What's the address of the emergency?

[00:00:09] speaker_0: Hi, this is uh, sixty-nine twenty Digital Road.

[00:00:13] speaker_1: Are you at Camp Bliss?

[00:00:16] speaker_0: Yes.

[00:00:21] speaker_1: Okay. What is the phone number you're calling from?

[00:00:26] speaker_0: Uh, nine one five nine nine six three three four eight.

[00:00:29] speaker_1: Okay. Tell me exactly what happened, ma'am.

[00:00:31] speaker_0: Uh, we have a person with a blood sugar of twenty-six.

[00:00:38] speaker_1: Okay. So just to clarify-

[00:00:40] speaker_0: He's a diabetic

[00:00:41] speaker_1: ... her blood sugar is low?

[00:00:43] speaker_0: Uh, blood sugar of twenty-six.

[00:00:47] speaker_1: So just to confirm, her blood sugar is low?

[00:00:51] speaker_0: Yes.

[00:00:51] speaker_1: Okay.

[00:01:06] speaker_1: Are you with the patient now?

[00:01:09] speaker_0: Yes.

[00:01:09] speaker_1: How old is the patient?

[00:01:11] speaker_0: He is

[00:01:19] speaker_0: **[sound appears to be bleeped in audio]**

[00:01:21] speaker_1: Okay. Is she awake?

[00:01:24] speaker_0: He's not responding. He's breathing, but he's not responding.

[00:01:28] speaker_1: I'm sorry, did you say he or she?

[00:01:30] speaker_0: He.

[00:01:31] speaker_1: He. Okay. So is he conscious?

[00:01:35] speaker_0: No, he's not responding.

[00:01:36] speaker_1: Okay. Is he breathing?

[00:01:39] speaker_0: Yes.

[00:01:46] speaker_1: Is he breathing normally?

[00:01:49] speaker_0: No.

[00:01:51] speaker_1: Okay. We're going to check his breathing together to make sure it's all right. When I say go-

[00:01:56] speaker_0: I have med-medical personnel with him. We are all medical. We're all trained. I just need, uh, EMS here.

[00:02:03] speaker_1: Okay. I just need to do this with you so that we can get it out to EMS.

[00:02:09] speaker_0: Mm-hmm.

[00:02:11] speaker_1: So when I say go, watch him closely and tell me each time his chest rises. You can just say now each time it rises. Are you ready?

[00:02:20] speaker_0: Can I just give you his information so you can send somebody over here, please?

[00:02:24] speaker_1: They have already been on their way, ma'am, since the beginning of the call. That's why I'm saying that we need to do this before they get there.

[00:02:30] speaker_0: I have a lot of staff around him. They're taking care of him. That's why.

[00:02:37] speaker_1: Okay.

[00:02:46] speaker_0: We're all trying to treat him.

[00:02:57] speaker_1: Okay. Is he under the care of a nurse or doctor?

[00:02:59] speaker_0: Yes.

[00:03:02] speaker_1: Okay. I'm sending the paramedics to help you now. Stay on the line. Reassure him that help is on the way. Gather his medical and demographic information. Have someone meet the paramedics, and if they get worse in any way, call us back immediately. Can I have your name and your position there?

[00:03:16] speaker_0: Uh, I'm the nurse manager.

[00:03:18] speaker_1: Mm-hmm. And what is your name, ma'am?

[00:03:22] speaker_0: Uh, just... I'm the nurse manager. I'm sorry.

[00:03:25] speaker_1: Okay. And just to verify, it's at Camp Bliss. Is that correct?

[00:03:29] speaker_0: I'm sorry? At Fort... Yes. Um, Camp Montana East.

[00:03:34] speaker_1: Okay. I'll go ahead and let you go, ma'am.

[00:03:37] speaker_0: All right. Thank you.

Transcription: R26037589 1

Duration: 00:02:05

[00:00:00] speaker_0: El Paso nine one one operator [NAME]. What is the address of the emergency?

[00:00:04] speaker_1: The address is sixty-nine twenty Digital Road.

[00:00:10] speaker_0: Okay. And what is going on?

[00:00:13] speaker_1: I have a patient in the clinic that is desatting to eighty-four percent, has a history of sickle cell, and had a crisis about a year ago.

[00:00:27] speaker_0: And I'm sorry, you're requesting medical assistance, correct?

[00:00:30] speaker_1: Yes, I am.

[00:00:32] speaker_0: Okay. Are you with the patient right now?

[00:00:34] speaker_1: I am.

[00:00:37] speaker_0: Okay.

[00:00:39] speaker_0: And how old is the patient?

[00:00:41] speaker_1: He's forty years old.

[00:00:44] speaker_0: Male?

[00:00:45] speaker_1: Yes, male.

[00:00:46] speaker_0: Okay. So he is awake and breathing, correct?

[00:00:49] speaker_1: Yes, he is. I have him on three liters nasal cannula, and oxygenation right now is at ninety-four percent.

[00:00:56] speaker_0: Okay. Is he responding normally?

[00:00:59] speaker_1: Yes, he is.

[00:01:01] speaker_0: And he is breathing normally, correct?

[00:01:04] speaker_1: Yes.

[00:01:06] speaker_0: So I already have them on the way, okay? I just have a few more questions for you. Is he bleeding or vomiting blood?

[00:01:14] speaker_1: No, he's not.

[00:01:18] speaker_0: Um, does he have any type of pain?

[00:01:22] speaker_1: Does he have any type of what?

[00:01:27] speaker_1: Hello?

[00:01:28] speaker_0: Does he have any type of pain?

[00:01:30] speaker_1: No.

[00:01:33] speaker_0: Okay.

[00:01:36] speaker_0: Okay, um, and can I-

[00:01:42] speaker_1: Tell me?

[00:01:43] speaker_0: Can I just have your name?

[00:01:45] speaker_1: I'm the charge nurse at the clinic.

[00:01:49] speaker_0: And, and what is your name?

[00:01:51] speaker_1: I'd, I'd rather not give you my name.

[00:01:56] speaker_0: Okay. So they should be up on the way, okay? If anything, just give us a call back.

[00:02:00] speaker_1: I will. Thank you so much.

[00:02:02] speaker_0: You're welcome. Bye-bye.

[00:02:05] speaker_1: Bye-bye.

Transcription: R26027640 1

Duration: 00:04:18

[00:00:01] speaker_0: El Paso nine one one, operator Castaneda. What is the address of the emergency?

[00:00:05] speaker_1: The address is Camp East Montana. It's on sixty-nine twenty Digital Road.

[00:00:10] speaker_0: Can you repeat the address so I can verify that I have it correct?

[00:00:13] speaker_1: Excuse me?

[00:00:14] speaker_0: Can you repeat the address so I can verify that I have it correct?

[00:00:18] speaker_1: sixty-nine twenty Digital Road. D-I-G-I-T-A-L Road.

[00:00:23] speaker_0: Thank you. What is the phone number you're calling from?

[00:00:26] speaker_1: The phone number I'm calling is area code nine one five-three one nine nine nine one two.

[00:00:31] speaker_0: Okay. Tell me exactly what's happened.

[00:00:34] speaker_1: Um, I just need somebody to pick up a patient so she can be transferred to the ER.

[00:00:39] speaker_0: Okay. What are her symptoms?

[00:00:42] speaker_1: Uh, tingling and numbness to the left side, from her face all the way down to her shoulder and arm.

[00:00:50] speaker_0: Okay. We're gonna have paramedics on the way. I need to go ahead and just get some more information from you, okay? Are you next to her now?

[00:00:57] speaker_1: Okay. Mm-hmm. Yes, I am.

[00:00:58] speaker_0: Okay. How old is she?

[00:01:03] speaker_1: [asks patient in Spanish] 51.

[00:01:05] speaker_0: And that was her in the background that answered you, was that correct?

[00:01:07] speaker_1: Yes. Mm-hmm. Yes. Uh-huh, that's her.

[00:01:10] speaker_0: Okay. Is she responding normally?

[00:01:13] speaker_1: Yes, she is.

[00:01:14] speaker_0: Is she breathing normally?

[00:01:16] speaker_1: Yes, she is.

[00:01:19] speaker_0: Thank you. Okay. We need to do a quick test on her before the medics arrive. I just want you to get close enough to ask her to do three things.

[00:01:26] speaker_1: Yes.

[00:01:26] speaker_0: Tell me when you're ready.

[00:01:27] speaker_1: Mm-hmm. Yes, I'm ready.

[00:01:28] speaker_0: Ask her to smile.

[00:01:30] speaker_1: [asks patient]

[00:01:32] speaker_0: Was her smile equal on both sides of her mouth?

[00:01:39] speaker_1: She said she feels kinda like numbness to the left side when she does that.

[00:01:42] speaker_0: Left side? Okay. Ask her to raise both arms straight out in front of herself and to hold for a moment.

[00:01:48] speaker_1: In front?

[00:01:49] speaker_0: Yes, in front.

[00:01:54] speaker_1: [asks patient in Spanish] Okay. Uh-huh. Okay.

[00:01:58] speaker_0: Was she able to raise and hold both of the arms equally?

[00:02:02] speaker_1: Yes.

[00:02:02] speaker_0: Okay. And just ask her to say, "The early bird catches the worm."

[00:02:08] speaker_1: I'm g-- I'm sorry, I didn't hear you.

[00:02:10] speaker_0: She knows Spanish?

[00:02:11] speaker_1: Yeah, she's Spanish.

[00:02:12] speaker_0: Okay. [speaks in Spanish]

[00:02:29] speaker_1: Uh-huh. [speaks in Spanish to patient]

[00:02:30] speaker_1: Uh, uh-huh.

[00:02:32] speaker_1: Okay.

[00:02:33] speaker_0: Was she able to repeat it correctly?

[00:02:35] speaker_1: Yes. Mm-hmm.

[00:02:36] speaker_0: Thank you.

[00:02:39] speaker_0: Okay. And exactly what time did these symptoms start?

[00:02:43] speaker_1: No, she's had these symptoms [asks patient]

[00:02:47] speaker_1: Six days.

[00:02:49] speaker_0: Six days? Thank you.

[00:02:52] speaker_0: Okay. Has she ever had a stroke before?

[00:02:58] speaker_1: [asks patient in Spanish] She said

[00:03:13] speaker_1: she suffers from migraine headaches and something else. I couldn't understand what she said. [speaks in Spanish to patient]

[00:03:27] speaker_1: I don't know what that is. [back and forth in Spanish with patient]

[00:03:37] speaker_1: Cardiomyopathy?

[00:03:38] speaker_2: Myopathy.

[00:03:39] speaker_1: My-- Cardiomyopathy. I'm sorry. I couldn't understand what she was saying.

[00:03:43] speaker_0: Okay, no problem. And just to confirm, ma'am, right now is she under the care of a nurse or a doctor?

[00:03:48] speaker_1: Yes, a nurse and a provider. Yes.

[00:03:51] speaker_0: Okay. Can I-

[00:03:51] speaker_1: Nurse practitioner.

[00:03:52] speaker_0: Thank you, ma'am. Can I go ahead and have your name please?

[00:03:54] speaker_1: Maria.

[00:03:56] speaker_0: Thank you. Okay. And just to confirm, this is gonna be at six nine two zero Digital Road, which is gonna be the Camp East Montana. Is that correct?

[00:04:04] speaker_1: Uh-huh.

[00:04:04] speaker_0: Okay. I, um, sent paramedics to help her. Now, just go ahead and gather her medical and demographic information, have somebody wave down the paramedics, and if anything worsens in any way, go ahead and give us a call back, but help is already on the way.

[00:04:16] speaker_1: All right. Thank you very much.

[00:04:17] speaker_0: Of course. Bye-bye.

Transcription: R26019302_1_R

Duration: 00:03:12

[00:00:02] speaker_0: El Paso 911 operator Vaney speaking. What is the address to your emergency?

[00:00:06] speaker_1: 6920 Digital Road.

[00:00:08] speaker_0: Uh, okay. Repeat it for me one more time, please, to make sure I have it correct.

[00:00:12] speaker_1: 6920 Digital Road.

[00:00:14] speaker_0: Uh, okay. And the number you're calling from [...] we get disconnected?

[00:00:17] speaker_1: Um, let me give you the number 'cause this one... It is 407-306-8441.

[00:00:27] speaker_0: Uh, okay. Now tell me exactly what's happening, ma'am.

[00:00:30] speaker_1: Um, we have a female that, um, was brought to us. She's having chest pain and severe abdominal pain.

[00:00:37] speaker_0: Okay.

[00:00:39] speaker_0: Is there, um, severe abdominal and chest pains?

[00:00:43] speaker_1: Yes.

[00:00:44] speaker_0: Okay. And are you with the patient now?

[00:00:47] speaker_1: Yes.

[00:00:48] speaker_0: Okay. How old is the patient?

[00:00:50] speaker_1: **[Sound seems to be bleeped in recording]**

[00:00:54] speaker_0: Okay. And is she awake?

[00:00:56] speaker_1: Yes, she is.

[00:00:57] speaker_0: Okay. Is she breathing?

[00:00:59] speaker_1: Yes.

[00:01:00] speaker_0: Okay. Just bear with me here. We got help on the way, okay?

[00:01:04] speaker_1: Okay.

[00:01:04] speaker_0: Okay.

[00:01:08] speaker_0: Okay. Okay. Is she responding normally?

[00:01:18] speaker_1: Yes.

[00:01:18] speaker_0: Okay. Is she breathing normally?

[00:01:21] speaker_1: Um, rapid.

[00:01:26] speaker_0: Okay. And does she have difficulty speaking between breaths?

[00:01:29] speaker_1: Yes.

[00:01:31] speaker_0: Okay.

[00:01:34] speaker_0: Um, is she changing color?

[00:01:36] speaker_1: No.

[00:01:38] speaker_0: Okay. Is she clammy or having cold sweats?

[00:01:40] speaker_1: Cold sweats.

[00:01:42] speaker_0: Oh, okay. Has she ever had a heart attack or angina?

[00:01:46] speaker_1: No.

[00:01:47] speaker_0: Did she take any drugs or medication in the past 12 hours?

[00:01:51] speaker_1: Yes. She, um, she takes propranolol, Singulair, and Trazodone, and she does have a allergy to penicillin and latex.

[00:02:01] speaker_0: Oh, okay. Allergy to penicillin and latex?

[00:02:03] speaker_1: Yes. We

[00:02:08] speaker_1: just leave this at the transit park to go.

[00:02:10] speaker_0: Okay.

[00:02:14] speaker_0: Still with me here, ma'am?

[00:02:17] speaker_1: Can you just check on him real fast?

[00:02:25] speaker_0: Okay. All right, there we go.

[00:02:32] speaker_0: All righty, ma'am. Like I said before, I'm sending paramedics to help you now. Stay on the line. I'll tell you exactly what to do next. Is right now she under the care of a nurse or a doctor right now?

[00:02:40] speaker_1: Yes.

[00:02:41] speaker_0: Uh, okay. Um, make sure you have all patient demographics ready for the responders when they do arrive. Just to confirm, it's gonna be for 6920 Digital Road. Is that correct?

[00:02:50] speaker_1: Yes.

[00:02:50] speaker_0: Okay, let me just go ahead and get your name and position before I let you go.

[00:02:54] speaker_1: Um, Bree is my name.

[00:02:55] speaker_0: Uh, okay, Ms. Bree. What's your position right now?

[00:02:58] speaker_1: Uh, due to our phone calls being leaked, we're not gonna give our positions, but I am a nurse, yes.

[00:03:03] speaker_0: Oh, okay. That's what I need, ma'am. Okay. RN. Uh, like I said, again, call us back if anything changes in any way. Help's on the way, okay?

[00:03:10] speaker_1: Thank you so much.

[00:03:11] speaker_0: Thank you.

Transcription: R26013741 1

Duration: 00:01:33

[00:00:02] speaker_0: El Paso, nine one four-

[00:00:02] speaker_1: What is-

[00:00:03] speaker_0: -nine one. What is the address of your emergency?

[00:00:04] speaker_1: What? Hi, um, this is Marfie. I'm calling you from Camp Montana East, and somebody transported [inaudible].

[00:00:15] speaker_0: What is the address?

[00:00:17] speaker_1: Uh, sixty-nine twenty Digital Road.

[00:00:23] speaker_0: Can you repeat the address just to make sure I do have it correct?

[00:00:27] speaker_1: Sixty-nine two zero Digital Road.

[00:00:30] speaker_0: What is the phone number you're calling from?

[00:00:32] speaker_1: This is my personal cell, nine one five three five five five eight six zero.

[00:00:39] speaker_0: Okay. Tell me exactly what happened.

[00:00:43] speaker_1: So we have a patient that had a massive surva- aspiration of his pouch, and he's ten out of ten pain with mild shortness of breath.

[00:00:53] speaker_1: He's gone without meds for two days.

[00:01:05] speaker_0: How old is the patient?

[00:01:07] speaker_1: The patient, I'm sorry. Um...

[00:01:22] speaker_1: You have reached three five five eight- You have reached three five five eighteen six-

Transcription: R25091700 1

Duration: 00:02:28

[00:00:03] speaker_0: El Paso 911. This is Operator Contreras. What is the address of the emergency?

[00:00:09] speaker_1: So it is, uh, Camp Montana on... Oh, geez. What is our n- our address? Hold on. Hey, do you have our address?

[00:00:21] speaker_2: Uh, it's, uh, it's on the front.

[00:00:37] speaker_2: 16920 Digital Road.

[00:00:38] speaker_1: 16920 Digital Road.

[00:00:41] speaker_0: And it's, uh, the Camp on Fort Bliss, is that correct?

[00:00:46] speaker_1: It's, um, yeah, at Fort Bliss. I was just trying to figure out what you said.

[00:00:53] speaker_0: What is the phone number you're calling from?

[00:00:56] speaker_1: Three one six nine nine zero five seven eight five is my private cell.

[00:01:00] speaker_0: Okay. Tell me exactly what happened.

[00:01:03] speaker_1: Okay. So I've got a, a guy who has had chest pain for two days. Um, the, um, it, it is epigastric region, but also lower sternal. Um,

[00:01:18] speaker_1: we tried to do an EKG, but we have absolutely no paper. There's, uh, some C-wave changes, and I'd just like to get him evaluated at the ER.

[00:01:30] speaker_0: Okay, one moment.

[00:01:40] speaker_0: And how old is the patient?

[00:01:44] speaker_1: I think he's fifty-one.

[00:01:50] speaker_0: Okay.

[00:01:56] speaker_0: And is he awake right now?

[00:01:58] speaker_1: Yeah.

[00:02:03] speaker_0: Okay, one moment. And can I go and get your name, ma'am?

[00:02:08] speaker_1: Melissa Mahiman.

[00:02:13] speaker_0: And what is your position there?

[00:02:16] speaker_1: A nurse practitioner.

[00:02:19] speaker_0: Okay. All right, ma'am, all right, you do have the paramedics en route. Just give us a call back if he gets worse anyway.

[00:02:25] speaker_1: Okay, thank you.

[00:02:26] speaker_0: Thank you. Um, bye-bye.

[00:02:27] speaker_1: Uh-huh.

Transcription: R25089176 1

Duration: 00:05:15

[00:00:00] speaker_0: Do you wanna help her with the paperwork?

[00:00:03] speaker_1: El Paso 911 operator. At this, what is the address of the emergency?

[00:00:07] speaker_0: 11301 Montana.

[00:00:12] speaker_2: Just say DCT bezel, vector 20.

[00:00:14] speaker_1: Mm-hmm.

[00:00:17] speaker_0: Uh, yes. It is Camp Montana East. It's the, uh-

[00:00:21] speaker_1: Yes

[00:00:22] speaker_0: ... Detainee processing center.

[00:00:26] speaker_1: Okay. Yeah. And can I have a callback phone number for you, please?

[00:00:31] speaker_0: Yes, it's area code two six nine, eight seven six, eight two seven seven.

[00:00:36] speaker_1: Okay. Tell me exactly what happened.

[00:00:39] speaker_0: I have a patient here who is possibly COVID positive. We are running a rapid. He does have a fever of 101. Um, he is hypoxic, going down to the 80s. He is having, uh, chest pain that is radiat- radiating down the right arm. Um, we do have him on a simple face mask. Actually, no, we have him on a non-rebreather right now, but our tank is only going up to five liters. We don't have the resources for him. He is, uh, tachy and tachypneic. Um, his blood pressure is slightly soft. He does speak Vietnamese only.

[00:01:23] speaker_0: He is very pale. He's not cyanotic, but he is pale.

[00:01:27] speaker_1: Okay. Uh, give me one

[00:01:32] speaker_1: second. Are you with the patient right now?

[00:01:35] speaker_0: Yes.

[00:01:36] speaker_1: Okay. Do you want me to take that and you wanna just look at it?

[00:01:56] speaker_3: It's his pulse?

[00:01:57] speaker_1: Yeah.

[00:01:59] speaker_1: Oh,

[00:02:09] speaker_1: clear up. What color is he?

[00:02:38] speaker_1: He was at 80 when he got here.

[00:02:41] speaker_1: En route he was dropping down to 76.

[00:02:51] speaker_1: Okay. So he is, it looks like flu A positive.

[00:02:58] speaker_1: Did you hear me, ma'am?

[00:03:03] speaker_0: Yes. I'm sorry. So he is positive?

[00:03:05] speaker_1: Okay. He's flu A positive, yes.

[00:03:08] speaker_0: Flu A positive. Okay.

[00:03:10] speaker_1: So we already have help on the way, okay? How old is the patient, you said, sorry?

[00:03:16] speaker_0: He is 70... Is he seven... How old is he? 79?

[00:03:21] speaker_0: Ani- Anissa, how old is he?

[00:03:26] speaker_1: He was born in '74.

[00:03:27] speaker_0: He was born in '74, so no, he's-

[00:03:31] speaker_1: 50

[00:03:31] speaker_0: ... he's 50, 59, I believe.

[00:03:37] speaker_1: Is he breathing normally?

[00:03:41] speaker_0: Uh, he's got, he's shallow breathing. He's extremely lethargic, kind of going in and out of consciousness.

[00:03:47] speaker_1: Okay.

[00:03:47] speaker_0: He's, um, when he's coughing, he's kind of shaking his entire body.

[00:03:54] speaker_1: Okay. Um, is he bleeding or vomiting blood?

[00:03:58] speaker_0: No.

[00:03:59] speaker_1: Does he have any pain? Has he mentioned anything?

[00:04:03] speaker_0: Uh, that's an issue because this is emergent. It's been very difficult to get a translator-

[00:04:10] speaker_1: Yeah

[00:04:10] speaker_0: ... 'cause he only speaks Vietnamese.

[00:04:20] speaker_1: Okay.

[00:04:22] speaker_1: And, okay.

[00:04:26] speaker_0: But one thing we definitely wanna make note, I don't know the extent that you're able to, but we want them, him to go to Del Sol because once they're sent to Providence East, they do not take care of them. They're being sent them back.

[00:04:41] speaker_1: Okay. I'll go ahead and not- notify the paramedics. You can also advise when they arrive, um, just so they can be assured-

[00:04:48] speaker_0: Okay

[00:04:48] speaker_1: ... in case that message doesn't get to them from dispatch. But just be assured-

[00:04:51] speaker_0: Okay

[00:04:51] speaker_1: ... help is on the way, okay? And if you get more information, if anything changes, just give us a call back. Can I just have your name please?

[00:04:58] speaker_0: Alexandria Brooks.

[00:05:01] speaker_1: Okay. So we do have the paramedics on their way to Camp Bliss. Um, if anything, just give us a call back, okay?

[00:05:08] speaker_0: All right, sweetie, thank you so much.

[00:05:10] speaker_1: You're welcome. Bye-bye.

[00:05:11] speaker_0: All right, bye-bye.

[00:05:14] speaker_1: Bye.

Transcription: R25086983 1 R

Duration: 00:16:26

[00:00:04] speaker_0: 911 operator Juarez. What is the address of your emergency?

[00:00:08] speaker_1: It is sixty-nine twenty Digital Road.

[00:00:12] speaker_0: Can you repeat the address to verify we have it correct, please?

[00:00:15] speaker_1: Six nine two zero Digital Road.

[00:00:20] speaker_0: Okay. Is this in El Paso, Texas?

[00:00:24] speaker_1: Yes, ma'am.

[00:00:25] speaker_0: Can you spell the street to verify we have it correct?

[00:00:29] speaker_1: D-I-G-I-T-A-L.

[00:00:33] speaker_1: It's Camp Montana, where the, uh, detainees are.

[00:00:37] speaker_0: And it's six nine two zero, is that correct?

[00:00:41] speaker_1: Yes, ma'am.

[00:00:42] speaker_0: Okay, give me one moment.

[00:00:53] speaker_0: Give me one moment 'cause it's not verifying that address. Just bear with me, okay?

[00:00:57] speaker_1: No worries. Yeah, it doesn't show up 'cause it's, it's, um, like a ICE facility.

[00:01:10] speaker_1: They can't find the address.

[00:01:13] speaker_1: I knew it.

[00:01:13] speaker_1: 'Cause it's a d-- 'cause it's a different address they use.

[00:01:18] speaker_2: Really?

[00:01:18] speaker_1: Yes. But I don't know what it is. I should've wrote it down from day shift when I was here.

[00:01:24] speaker_2: Okay.

[00:01:28] speaker_2: Like, they have to just turn at George Cedar.

[00:01:43] speaker_0: And it's off of the Montana, correct?

[00:01:48] speaker_1: Yes, and I believe it's off of George Cedar.

[00:01:52] speaker_0: George Cedar and Montana.

[00:01:55] speaker_1: Yeah, George Cedar and Montana.

[00:01:55] speaker_0: Okay. Let's see.

[00:01:58] speaker_1: It is eleven-something, but I can't remember what it is.

[00:02:02] speaker_0: Is it the El Paso Service Processing Center?

[00:02:07] speaker_1: Yeah. Is it El Paso Service Processing Center?

[00:02:12] speaker_1: God, I don't know.

[00:02:18] speaker_0: Let's see.

[00:02:19] speaker_1: Yeah. Okay, I think it's eleven three zero one Montana.

[00:02:34] speaker_0: Okay.

[00:02:44] speaker_0: Okay, you said it's right off of George Cedar, correct? And like, uh-

[00:02:50] speaker_1: Yes. Okay. Yeah. So it is eleven three zero one Montana.

[00:02:56] speaker_0: Okay, let's see.

[00:03:05] speaker_0: Hmm.

[00:03:16] speaker_0: I see it here on my map, DHS Camp East Montana. Okay.

[00:03:34] speaker_1: They sure have it hidden. Good heaven.

[00:03:37] speaker_0: East Montana. Okay, and it's... And you said it's gonna be Camp East Montana. Is it the detention facility?

[00:03:45] speaker_1: Yeah.

[00:03:45] speaker_0: Okay.

[00:03:57] speaker_1: I know that EMS and fire have been out here before.

[00:04:04] speaker_0: Okay. And, uh, could I just have a good phone number just in case we were to get disconnected, please?

[00:04:09] speaker_1: Oh, of course. It's area code two six nine-eight seven six-eight two seven seven.

[00:04:16] speaker_0: Okay. Just tell me exactly what happened.

[00:04:19] speaker_1: Pardon?

[00:04:20] speaker_0: Tell me exactly what happened.

[00:04:22] speaker_1: Okay. So I have a patient here, she is COVID positive.

[00:04:26] speaker_0: Okay.

[00:04:27] speaker_1: Um, she is short of breath. Her oxygen saturation is dropping down to eighty-eight percent. Um, she is complaining of right-sided chest pain when she's breathing in. Her right side, uh, does have crackles,

[00:04:47] speaker_1: but the issue is we don't have any oxygen for her, especially if she does start desaturating even more. She just doesn't look good.

[00:04:57] speaker_0: Okay.

[00:05:00] speaker_0: And let me request assistance, okay? Just bear with me.

[00:05:03] speaker_1: Okay.

[00:05:18] speaker_0: And how old is the patient?

[00:05:21] speaker_1: Uh, her date of .

[00:05:27] speaker_0: Okay.

[00:05:34] speaker_1: But she is COVID positive. I just wanna make sure everyone's safe.

[00:05:37] speaker_0: Okay.

[00:06:13] speaker_0: Okay. Is she awake?

[00:06:16] speaker_1: Yes.

[00:06:17] speaker_0: Is she breathing?

[00:06:19] speaker_1: Yes.

[00:06:20] speaker_0: Okay.

[00:06:23] speaker_1: Yes, she's alert and oriented.

[00:06:25] speaker_0: Okay.

[00:06:34] speaker_0: Does she have difficulty speaking between breaths?

[00:06:39] speaker_1: Uh, a little bit.

[00:06:42] speaker_0: Okay.

[00:06:44] speaker_1: Apparently, she's been sick for the last couple of days, and she's asked to then be brought into clinic, and they haven't brought her in.

[00:06:51] speaker_0: Okay.

[00:06:51] speaker_1: Um, she was just in brought in today, bless her heart. Um, so I'm just worried about her.

[00:06:59] speaker_0: Okay. And, um, does she have any flu-like symptoms as well?

[00:07:04] speaker_1: Uh, the test we do here is both for COVID and flu, so she is negative for flu.

[00:07:11] speaker_0: Okay. And is she responding normally?

[00:07:15] speaker_1: Yes.

[00:07:16] speaker_0: Okay.

[00:07:18] speaker_0: We do have the paramedics on the way, okay?

[00:07:21] speaker_1: Okay.

[00:07:22] speaker_0: Is she changing color?

[00:07:25] speaker_1: No, not... No, she's not cyanotic or anything.

[00:07:31] speaker_0: Is she clammy or having any cold sweats?

[00:07:34] speaker_1: She is clammy, and she's very hot to the touch. Um-

[00:07:38] speaker_0: Okay.

[00:07:38] speaker_1: I took her temperature at nineteen thirty-seven, and it was one oh one point one.

[00:07:44] speaker_0: Okay. And does she have any asthma or other lung problems?

[00:07:49] speaker_1: Not that I know of.

[00:07:51] speaker_0: Okay.

[00:07:54] speaker_1: That's the only bad thing is trying to get a history.

[00:07:57] speaker_0: Okay. I am sending the paramedics to help you now. Just stay on the line. I'll tell you exactly what to do next.

[00:08:04] speaker_1: Okay.

[00:08:04] speaker_0: If there is a defibrillator available, if you can just send someone to get it now in case we need it later.

[00:08:11] speaker_1: Yes, we have one readily available.

[00:08:13] speaker_0: Okay. If you can just reassure her that help is on the way. Um, just from now on, don't let her have anything to eat or drink. It might make her sick or cause further problems. If you can just let her rest in the most comfortable position and wait for help to arrive, okay?

[00:08:28] speaker_1: Okay.

[00:08:30] speaker_0: All righty.

[00:08:33] speaker_0: Um, I will stay on the line with you as long as I can. If you can watch her very closely and look for any changes. If she becomes less awake-

[00:08:40] speaker_1: Okay.

[00:08:40] speaker_0: -or starts getting worse, uh, tell me immediately.

[00:08:44] speaker_1: Okay. Will do.

[00:08:45] speaker_0: Okay. And if you can tell me when the paramedics are right there with her. And, uh, just do not leave her alone till paramedics are right there, okay?

[00:08:52] speaker_1: Okay.

[00:08:53] speaker_0: And we are sending them to one one three zero one Montana Avenue, and it's at Camp East Montana Detention Facility. Is that correct?

[00:09:01] speaker_1: Yes, ma'am.

[00:09:02] speaker_0: Okay. All righty.

[00:09:06] speaker_0: Yeah, I mean, right here it, it shows the, the address that you gave me on Digital Road, but it's not reading it.

[00:09:13] speaker_1: Oh, gosh. Yeah, I don't know. It-- When I had to put it in my phone when I started working here, the Apple Maps, it didn't work, but it works for the Google one.

[00:09:23] speaker_0: Oh, wow.

[00:09:25] speaker_0: Hmm.

[00:09:32] speaker_0: Yeah, for some reason it won't read it for us.

[00:09:36] speaker_1: Oh, gosh.

[00:09:39] speaker_0: Is that maybe, like, a new area there that they just put?

[00:09:44] speaker_1: Well, yeah, 'cause they, they just kinda put these camps anywhere. It's kind of a makeshift building.

[00:09:50] speaker_0: Okay.

[00:10:07] speaker_0: Could I also have your name for the call, please?

[00:10:47] speaker_1: Oh.

[00:10:49] speaker_1: Sure. Brooks.

[00:10:51] speaker_0: I'm so sorry. That cut off completely.

[00:10:54] speaker_1: Oh, no. It's okay. It's Alexandra Brooks.

[00:10:56] speaker_0: All right. Thank you so much.

[00:11:00] speaker_1: Oh, you're welcome.

[00:12:46] speaker_0: Is this, is this location, like, inside of Fort Bliss?

[00:12:51] speaker_1: No, it's, it's right off of George Dieter.

[00:13:02] speaker_0: Yeah, only 'cause, like, on our maps, it, it shows it, like, uh... Like, in our map, it shows green, so that means, like, it shows on Fort Bliss, so, like, a part of it.

[00:13:12] speaker_1: Oh, okay.

[00:13:13] speaker_0: Yeah, that's why I was like, "Is it, like, inside Fort Bliss through there?"

[00:13:20] speaker_0: It could be confusing sometimes.

[00:13:23] speaker_1: Oh, gosh, yes. Good heavens.

[00:13:34] speaker_1: Do you see EMS anywhere yet?

[00:13:36] speaker_2: Uh...

[00:13:37] speaker_1: EMS?

[00:13:38] speaker_2: Yes.

[00:13:39] speaker_1: Are they coming in?

[00:13:39] speaker_2: I, um, I... Sorry, I don't... I don't know.

[00:13:41] speaker_1: Oh, okay.

[00:13:42] speaker_2: We've, uh... It's female that. It's female?

[00:13:54] speaker_1: Mm-hmm.

[00:13:54] speaker_2: Okay.

[00:13:54] speaker_1: Mm-hmm.

[00:13:55] speaker_2: I will do that.

[00:13:55] speaker_1: Well, they need to come here.

[00:13:56] speaker_2: Yeah, I know, I know, I know. But I need the papers.

[00:13:59] speaker_1: Yes.

[00:13:59] speaker_2: Okay.

[00:14:00] speaker_1: Do you need a copy of them? 'Cause these are the ones I have to give them. Let me get a copy for you.

[00:14:06] speaker_2: Well, what is the name? Because I need a picture or anything.

[00:14:09] speaker_1: Uh, her name is...

[00:14:17] speaker_1: Torres Garcia.

[00:14:20] speaker_1: Torres.

[00:14:21] speaker_2: Torres.

[00:14:21] speaker_1: Mm-hmm.

[00:14:24] speaker_1: Do you want me to just make copies?

[00:14:32] speaker_1: I'm sorry about that.

[00:14:33] speaker_0: No worries.

[00:14:37] speaker_1: Yeah, they're... It looks like they're still not here.

[00:14:40] speaker_0: Yeah, it doesn't show me that they arrived as of yet. Like, it, it won't show me, um, where exactly they're at, but it will show me once they arrive.

[00:14:49] speaker_1: Oh, gotcha, gotcha.

[00:14:59] speaker_1: Here, sweetie.

[00:15:01] speaker_2: Thank you.

[00:15:01] speaker_1: You're welcome, love.

[00:15:08] speaker_2: It says her EMS address is... But it cannot find the Google.

[00:15:13] speaker_1: Yeah, it seems like there's no way they can find it for the sixty nine twenty.

[00:15:19] speaker_2: Um, so can I possibly get that Google way?

[00:15:24] speaker_2: Because when I look at that EMS, I... So, like... Yeah, let me please look at the... I've seen Google Maps.

[00:15:31] speaker_1: That's what I was saying. She... Yeah, she is saying...

[00:15:38] speaker_2: Oh, my God.

[00:15:39] speaker_1: Oh, my gosh.

[00:15:40] speaker_2: She said...

[00:15:41] speaker_1: Do you need the copy of... 'Cause I need other copies. Do you need the copy of it?

[00:15:45] speaker_2: Yes.

[00:15:45] speaker_1: Let me grab it to you, sweetie. Thank you.

[00:15:57] speaker_1: You're welcome.

[00:16:05] speaker_1: Okay, I see lights now.

[00:16:07] speaker_0: Okay, good.

[00:16:09] speaker_0: Okay, it does show that they arrived there then.

[00:16:12] speaker_1: Okay, perfect.

[00:16:13] speaker_0: I'll go ahead and let you go now, okay?

[00:16:16] speaker_1: All right, honey. You've been wonderful. Thank you so much.

[00:16:18] speaker_0: You're welcome. Thank you for your patience.

[00:16:21] speaker_1: Thank you. You take care. Bye-bye.

[00:16:23] speaker_0: Thank you.

[00:16:25] speaker_0: Bye-bye.

Transcription: R25073382 1

Duration: 00:04:34

[00:00:02] speaker_0: El Paso nine one one.

[00:00:03] speaker_1: All right. What's the-

[00:00:04] speaker_0: What is the address of your emergency?

[00:00:07] speaker_1: Yes. This is, um, this is, um, East Montana. Camp East Montana.

[00:00:16] speaker_0: Can you repeat the location one more time?

[00:00:19] speaker_1: Camp East Montana. Hold on, let me...

[00:00:27] speaker_1: The address is one one three zero one Montana Ave. It's Camp Montana East.

[00:00:36] speaker_0: Sorry, can you repeat the numbers one more time, ma'am?

[00:00:39] speaker_1: One one three, um, zero one Montana Ave. It's Camp Montana East.

[00:00:49] speaker_0: Okay, ma'am. And the phone number you're calling from in case we get disconnected?

[00:00:53] speaker_1: I'm calling from eight two four three four nine three one six four.

[00:00:57] speaker_0: Okay. Tell me exactly what happened.

[00:00:59] speaker_1: Um, the patient is seized. Seized. It's a patient, is seized, having a seizure.

[00:01:13] speaker_1: I'm on the phone.

[00:01:17] speaker_0: Are you

[00:01:21] speaker_0: with the patient now, ma'am?

[00:01:36] speaker_1: Yes. He just had a seizure.

[00:01:38] speaker_0: How old is he?

[00:01:40] speaker_1: Um,

[00:01:42] speaker_1: I'm not sure.

[00:01:44] speaker_1: His, uh, date of, date of birth is two/12, um, two thousand two.

[00:01:56] speaker_0: Okay. And let me just-

[00:01:57] speaker_1: And it went up to ninety-five percent. But yeah.

[00:02:00] speaker_0: Is he awake?

[00:02:00] speaker_1: Mm-mm. It's still ninety-six. Uh, he's not really responding. He is... He does have a pulse. Um...

[00:02:13] speaker_0: Is he breathing?

[00:02:26] speaker_1: Yes.

[00:02:31] speaker_0: Okay. Um-

[00:02:40] speaker_0: Um, has he had more than one seizure in a row?

[00:02:44] speaker_1: Um, he had some I think yesterday, but he just recently just had one just now. So he haven't had... He had, uh, um, like yesterday that he had some.

[00:02:57] speaker_0: Okay. Is he diabetic?

[00:02:58] speaker_1: Okay. He's seizing again, so... Is he diabetic? Um, no, no. Just seizures is the only thing we know about his medical history.

[00:03:07] speaker_0: Okay. Is he an epileptic?

[00:03:10] speaker_1: Yes.

[00:03:12] speaker_1: He was already, um... He had, was already sent to the hospital, uh, yesterday.

[00:03:17] speaker_0: Okay. Does he have-

[00:03:18] speaker_1: So-

[00:03:18] speaker_0: -history of stroke or brain tumor?

[00:03:21] speaker_1: Not, no. Only history we know of is seizures.

[00:03:24] speaker_0: Okay. Has the jerking stopped yet?

[00:03:27] speaker_1: And his, um, it, it did, but now he's seizing again, so this is the second one.

[00:03:31] speaker_0: Okay.

[00:03:31] speaker_1: And his, um, oxygen is dropping now. It's like eighty-seven now, and we don't have oxygen here.

[00:03:42] speaker_0: Okay. Is the patient under the care of a doctor or nurse at this time?

[00:03:47] speaker_1: Yes.

[00:03:52] speaker_0: Okay. Okay, ma'am. I am sending the paramedics now. Just reassure him that help is on the way. Gather their, his medi, uh, medical or, and demographic information, and have someone meet the paramedics. If they get worse in any way-

[00:04:03] speaker_1: Mm-hmm

[00:04:03] speaker_0: ... just call us back immediately. They are already-

[00:04:05] speaker_1: Okay

[00:04:06] speaker_0: ... en route to the, uh, to Camp Bliss. May I just have your name, ma'am?

[00:04:08] speaker_1: Mm-hmm. My name is Korshay.

[00:04:13] speaker_0: Is that K-O-R-S-H-E?

[00:04:16] speaker_1: It's P-O-R-S-H-A-Y.

[00:04:22] speaker_0: And your title, ma'am?

[00:04:24] speaker_1: Um, nurse practitioner.

[00:04:29] speaker_0: All righty, ma'am. I'm gonna go ahead and let you go, okay?

[00:04:33] speaker_1: Mm-hmm.

[00:04:34] speaker_0: Okay.

Exhibit 14

Transcription: R26051301 1

Duration: 00:04:48

[00:00:02] speaker_0: We have a-

[00:00:03] speaker_1: El Paso, 911 operator. What is the address of the emergency?

[00:00:08] speaker_0: Uh, the address is 6920 Digital Road, Camp East Montana.

[00:00:17] speaker_2: This is the fourth seizure. This is what, like, the fifth. We just put after pill-

[00:00:22] speaker_1: Can you tell me just one more time to make sure I have it correct, please?

[00:00:24] speaker_2: Fourteen forty-seven.

[00:00:26] speaker_0: 6920 Digital Road.

[00:00:29] speaker_1: Okay, and what is the phone number you're calling from?

[00:00:32] speaker_0: Area code nine one five.

[00:00:35] speaker_1: Mm-hmm.

[00:00:35] speaker_0: Three one nine nine nine one two.

[00:00:37] speaker_1: Okay, go ahead and tell me exactly what happened.

[00:00:40] speaker_0: Um, I'm not too sure what happened. I don't know. Nobody-

[00:00:44] speaker_2: Hi, we think the patient is actively having a seizure. Uh, vital signs right now, one seventeen over sixty-six. Heart rate is sixty-eight. Oxygen is, is ninety-five. He's on a mask. What, what's his, uh... How, how many liters is he on right now? He's on four liters, and he's actively seizing right now.

[00:01:02] speaker_1: Okay. Go ahead and stay on the line with me, okay?

[00:01:05] speaker_2: Okay, I'll stay on the line. Is he [inaudible] by any chance? On his own or pissing on himself?

[00:01:10] speaker_1: I'm sorry, say that again, ma'am? How old is the patient?

[00:01:12] speaker_2: How old is he? Uh, possible twenty, maybe twenty-eight. Late twenties, yeah.

[00:01:17] speaker_1: And you're right by him, correct?

[00:01:19] speaker_2: I'm standing right in front of him. He's, you know, he's not, he's not really responding.

[00:01:24] speaker_1: Is, is he awake?

[00:01:26] speaker_2: No.

[00:01:26] speaker_1: Okay.

[00:01:27] speaker_2: No, he's not.

[00:01:29] speaker_1: Is he breathing?

[00:01:29] speaker_2: Uh, yes.

[00:01:30] speaker_1: Okay. And, um, I know you said he's not awake, but is he conscious?

[00:01:35] speaker_2: No, not conscious.

[00:01:41] speaker_2: You need to tell EMS to [inaudible].

[00:01:43] speaker_1: Has, has he had more than one seizure in a row?

[00:01:45] speaker_2: He's had four seizures in a row.

[00:01:47] speaker_1: And was he awake between the seizures?

[00:01:48] speaker_2: He's having a fifth. He's going into the fifth seizure now, yes, this one.

[00:01:51] speaker_1: Was he alert between the seizures?

[00:01:53] speaker_2: No, ma'am. You asked me if he was alert already. No, he's not alert.

[00:01:56] speaker_1: No, ma'am, I'm asking if he was alert between the seizures.

[00:02:00] speaker_2: No. Mm-hmm.

[00:02:03] speaker_1: I'm sending the paramedics to help you now. Stay on the line. I'll tell you exactly what to do next. If he is still seizing, don't do CPR. Don't hold him down or put anything into his mouth.

[00:02:12] speaker_2: Okay.

[00:02:12] speaker_1: Move dangerous objects away from him and tell me immediately when he stops seizing. Is he diabetic?

[00:02:17] speaker_2: Okay, he's still seizing. He's not diabetic, is he?

[00:02:22] speaker_2: They're pulling up his information now. Somebody wanna get a, a finger stick. Okay, he's stopped.

[00:02:28] speaker_1: Okay.

[00:02:29] speaker_2: He's stopped.

[00:02:30] speaker_1: Okay. Is he still breathing?

[00:02:33] speaker_2: Yes, he's still breathing, but he looks like he's in a lot... He's in distress.

[00:02:36] speaker_1: Okay. I need to know, ma'am, is he diabetic?

[00:02:38] speaker_2: He's having another one.

[00:02:39] speaker_1: If you're unsure, that's okay.

[00:02:41] speaker_2: He's in a, he's in a having a... He's having another one.

[00:02:43] speaker_1: Is he an epileptic?

[00:02:45] speaker_2: We are trying to pull up. Nobody has medical records on this man yet?

[00:02:54] speaker_2: Ma'am, I don't know what his medical history is. I'm sorry.

[00:02:57] speaker_1: Okay. No, that's okay, ma'am. No worries.

[00:02:59] speaker_2: All right.

[00:03:00] speaker_1: One second.

[00:03:04] speaker_1: We do need to check his breathing, so we're going to check his breathing together to make sure it's all right. When I say go, if you can watch him closely and tell me each time his chest rises. Are you ready?

[00:03:13] speaker_2: He's seizing. He's seizing. I can't... His chest is not rising.

[00:03:19] speaker_2: Another one.

[00:03:27] speaker_1: Okay, ma'am. Just reassure him that help is on the way. From now on, don't let him have anything to eat or drink. It might make him sick or cause further problems. Just have him rest in the most comfortable position and wait for help to arrive. May I have your first name on scene, ma'am?

[00:03:40] speaker_2: Shunta Johnson. S-H-U-N-T-A Johnson.

[00:03:49] speaker_2: Is... Are they getting a face sheet for him? Do you guys got a face sheet? Okay.

[00:04:02] speaker_2: Okay, he's seizing again. I don't know. What's this, like the sixth or seventh? Sixth? Seventh? Okay, so it's just like the seventh one or it's his--

[00:04:12] speaker_1: Okay, ma'am.

[00:04:13] speaker_2: It is-

[00:04:13] speaker_1: Is he under the care of a nurse or a doctor?

[00:04:16] speaker_2: I'm a nurse practitioner.

[00:04:17] speaker_1: Okay.

[00:04:17] speaker_2: It's fifteen... It's, uh, fourteen fifty-one.

[00:04:20] speaker_1: Okay, ma'am. I'm gonna go ahead and let you go now.

[00:04:22] speaker_2: Okay.

[00:04:22] speaker_1: We do have help on the way, okay? Give us a call back.

[00:04:24] speaker_2: All right. Blood sugar, blood sugar is one oh six.

[00:04:27] speaker_1: Okay, ma'am. If you can gather any demographic information, gather his medications, and have someone meet the paramedics.

[00:04:32] speaker_2: Okay.

[00:04:33] speaker_1: Okay?

[00:04:34] speaker_2: All right. Got it.

[00:04:34] speaker_1: What, uh, what number is he in?

[00:04:36] speaker_2: He is in room, exam room nine.

[00:04:40] speaker_1: Okay, ma'am. I'll go ahead and let you go, okay? Help is on the way.

[00:04:43] speaker_2: Okay. Thank you. Okay. I appreciate you, ma'am. Thank you.

[00:04:46] speaker_1: Yeah. Bye-bye.

[00:04:47] speaker_2: Okay. Uh-huh. Bye-bye.

Transcription: R26041522 1

Duration: 00:12:26

[00:00:00] speaker_1: So what is the address right here? The address here?

[00:00:02] speaker_0: This is the nine one one operator

[00:00:08] speaker_1: What is the address right here? Address? The address right here ma'am?

[00:00:18] speaker_0: This is gonna be on Fort Bliss?

[00:00:24] speaker_1: Uhh it's not going to be on Fort Bliss, Ma'am. It's gonna be on George Geter and Montana. It's the camp. Camp East Montana.

[00:00:24] speaker_0: Just to confirm. Sixty-nine Twenty. Correct?

[00:00:30] speaker_1: Yes ma'am.

[00:00:24] speaker_0: What is the phone number you are calling from?

[00:00:24] speaker_1: Uhh yes the number is 703. 946-9987.

[00:00:47] speaker_0: Thank you. Tell me exactly what happened.

[00:00:49] speaker_1: We have an officer here that I think is having an asthma attack.

speaker_0: Okay. Give me a moment I'm requesting assistance okay? Are you with the officer now?

speaker_1: I am.

speaker_0: Right now, is he, um conscious?

speaker_1: He's conscious

speaker_0: They're already on their way. Okay, just stay on the line and I have a few more questions.

speaker_1: Okay.

speaker_0: How old is he?

speaker_1: 27.

speaker_0: And as of right now, is he breathing?

speaker_1: He's um,. Yeah. He's trying to relax and breath.

speaker_0: Is he responding normally?

speaker_1: He is.

speaker_0: Does he have difficulty speaking between breaths?

speaker_1: Does he have difficulty speaking during breaths? He's breathing a little bit. Like yeah. He's having a hard time breathing.

speaker_0: They're on their way. Just trying to get to you guys as soon as possible. Is he changing color?

speaker_1: Uh he looks a little bit pale

speaker_0: And is he clammy or having cold seats?

speaker_1: Sweats. A little bit of sweating.

speaker_0: Do you know if he has a prescribed inhaler or nebulizer?

speaker_1: Do you have a prescribed inhaler? Yes, it's at home.

speaker_0: Got it. Alrighty, like I mentioned we are sending the paramedics right now. Just stay on the line and I'll tell you exactly what to do next.

speaker_1: Yes ma'am

speaker_0: If there is a defibulator available send someone to get it now in case we need it later

speaker_1: Yes ma'am. There's not. They tried finding one and there's not.

speaker_0: Okay, got it. Just reassure him that help is on the way. And from now on, do not let him have anything to eat or drink, it might make him sick or cause him further problems. Just let him rest in the most comfortable position and wait for help to arrive. And I'm go ahead

speaker_1: No food or water

speaker_0: I'm gonna stay on the line with you guys until help arrives. Just watch him very close and look for any changes. If he becomes less awake [unclear audio] or starts getting worse, just tell me immediately. Okay?

speaker_1: Yes ma'am

speaker_0: Perfect. And I just need to confirm once more. The location is 6920 Digital Road, Camp Bliss. Is that correct?

speaker_1: Correct ma'am, and it's camp / east montana on Deeter and Montana.

speaker_0: May I have your name ma'am?

speaker_1: My name is Belinda Rico

speaker_0: And your position there please

speaker_1: I'm a sergeant here in medical.

speaker_0: thank you so much.

[Background noises]

speaker_0: let me know if there are any updates with the patient so I can update the paramedics, okay?

speaker_1: Yes, so okay, I guess then nurses checked him out and they do want EMS to still evaluate him.

speaker_0: Right now is he still having difficulty breathing? Or is he doing a little bit better?

speaker_1: He's doing a little bit better.

speaker_0: Okay, good.

speaker_1: Yeah.

[Background noises]

[00:06:34] speaker_1: Control, this is Echo West. I chase office.

[00:06:44] speaker_0: Ma'am, do the paramedics need to head to a specific area on the, um, on the-

[00:06:49] speaker_1: Uh, yes. Uh, so main gate would, um, uh, guide them to medical, ma'am.

[00:06:54] speaker_0: Okay.

[00:06:55] speaker_1: Yes, ma'am.

[00:07:01] speaker_0: Okay.

[00:07:34] speaker_1: I'm glad it happened here and not when you were driving to work, you know? Yep.

[00:08:18] speaker_0: Are you running [muffled]? No. No?

[Background noise]

[00:09:25] speaker_1: Well, if you say like, like...

[00:09:32] speaker_1: You know,

[00:09:38] speaker_1: my kind of theory was an opposite because it didn't sound like, you know, um, hot or... You know what I mean? It just said double hot.

[00:10:00] speaker_0: How's he doing, ma'am? Any changes?

[00:10:03] speaker_1: He's doing a lot better now.

[00:10:04] speaker_0: Okay, good.

[00:10:04] speaker_1: He's more talkative. Yes, ma'am.

[00:10:06] speaker_0: Good. All righty. They're trying to get to you guys as quickly as possible, okay?

[00:10:11] speaker_1: Yes, ma'am.

[00:10:17] speaker_1: Yeah, but either way, you're gonna get checked, man.

[00:10:32] speaker_0: All right. Okay, ma'am. Yeah.

[00:12:07] speaker_0: Yeah.

[00:12:13] speaker_1: Good morning.

[00:12:16] speaker_0: Okay, ma'am, it shows that they have arrived.

[00:12:19] speaker_1: Okay.

[00:12:20] speaker_0: Um, so-

[00:12:20] speaker_1: Yes, ma'am.

[00:12:21] speaker_0: -they should be heading to you shortly, okay?

[00:12:23] speaker_1: Sounds good, ma'am. Thank you so much.

[00:12:24] speaker_0: Thank you. I'll let you go.

[00:12:25] speaker_1: Thank you. Bye-bye.

Transcription: R26040604_1

Duration: 00:05:50

[00:00:03] speaker_0: El Paso nine one one. Operator Ramirez. What is the address of the emergency?

[00:00:08] speaker_1: Um, we have a patient here that is in active AFIB. Per the provider, he's shaking. Um, we can't get a good HAG on him or any vitals.

[00:00:20] speaker_0: Okay. What is the address?

[00:00:22] speaker_1: Twenty-nine, sixty-nine twenty Digital Road.

[00:00:34] speaker_0: Okay, sixty-nine twenty Digital Road. And a callback number?

[00:00:38] speaker_1: Four zero seven three oh six eight four four one.

[00:00:45] speaker_0: Okay. Now tell me again exactly what happened.

[00:00:48] speaker_1: Uh, patient was brought into the clinic, um, having, uh, seizure-like activity, and the provider says that he's, uh, in AFIB.

[00:01:00] speaker_0: Okay, so not a responsive-

[00:01:03] speaker_1: Uh, somewhat, a little bit. Says he's discolored, um, he's not sweating profusely.

[00:01:11] speaker_0: Okay, but he's awake.

[00:01:12] speaker_1: He's able to respond to questions, yes, ma'am.

[00:01:15] speaker_0: Okay, let me advise this information. Uh, please stay on the line.

[00:01:18] speaker_1: Yes.

[00:01:24] speaker_0: Are you with the patient now?

[00:01:25] speaker_1: Do you need a confidence? I'm actually standing across the hall from him. He has, uh, providers and guards with him right now.

[00:01:33] speaker_0: Okay, and how old is the patient?

[00:01:37] speaker_1: How old is-- on the paper, how old is he?

[00:01:45] speaker_1: Who's out of here?

[00:01:46] speaker_2: Yeah, he's

[00:01:46] speaker_1: He's about fifty years old, male.

[00:01:53] speaker_2: I don't even know his age.

[00:02:01] speaker_0: Okay, uh, you don't have the age, okay?

[00:02:04] speaker_1: Okay, thank you.

[00:02:05] speaker_0: Okay, and, um, male or fem-

[00:02:18] speaker_1: Hello?

[00:02:19] speaker_0: Hello, this is El Paso nine one one. Uh, we were talking before. Is that, uh, is it the same person?

[00:02:24] speaker_1: Yes, it is.

[00:02:25] speaker_0: Oh, okay. Sorry. Um, I have to keep you on the line, okay?

[00:02:31] speaker_1: Okay. That's fine.

[00:02:34] speaker_0: Okay, just give me one second.

[00:02:38] speaker_1: A plug.

[00:02:40] speaker_1: There's a plug right here, guys.

[00:02:53] speaker_0: Uh, you mentioned that he was having like, um, seizure. Is that correct?

[00:02:57] speaker_1: She said he, she said that, um, he's, uh, shaking. So she said that he's, he's having seizure-like activity.

[00:03:06] speaker_0: Okay. It was a male or a female?

[00:03:07] speaker_1: You guys can come now. It's a male.

[00:03:09] speaker_0: Okay.

[00:03:10] speaker_1: You guys can come now. You guys can come now.

[00:03:12] speaker_0: Okay. Is he awake? Is he breathing?

[00:03:14] speaker_1: Yeah, EMS. He's awake, yes.

[00:03:19] speaker_0: Okay, and has he had more than one seizure in a row?

[00:03:22] speaker_1: No, no seizure, ma'am. I'm getting another vehicle to come, emer-- another vehicle to come. No seizure-like activity. He just has AFIB.

[00:03:31] speaker_0: Okay, give me one second.

[00:03:34] speaker_1: Tell Boss we're

[00:03:37] speaker_1: gonna do it.

[00:03:46] speaker_0: Is he responding normally, like completely alert?

[00:03:50] speaker_1: Um, I don't know. He's awake. Yes, he's responding to the questions that they're asking.

[00:03:56] speaker_0: Okay. And breathing normally as well?

[00:03:59] speaker_1: Yes.

[00:04:00] speaker_0: Okay. Is he changing color?

[00:04:03] speaker_1: No.

[00:04:04] speaker_0: Okay. Is he clammy or having cold sweats?

[00:04:08] speaker_1: Oh.

[00:04:11] speaker_1: No.

[00:04:11] speaker_0: Okay. And does he have a history of health problems?

[00:04:16] speaker_1: He has a history of hypotension.

[00:04:20] speaker_0: Okay.

[00:04:21] speaker_0: And does he have any chest pain or chest discomfort?

[00:04:24] speaker_1: Can you ask him if he have any chest pain or discomfort?

[00:04:28] speaker_1: He's clear. She said no.

[00:04:30] speaker_0: Okay, perfect. And did he take any drugs or medications in the past twelve hours?

[00:04:36] speaker_1: Um, he takes Colondine,

[00:04:40] speaker_1: um...

[00:04:42] speaker_0: Okay. Those are medications for the heart?

[00:04:47] speaker_1: Yes.

[00:04:53] speaker_1: He takes, um...

[00:04:57] speaker_1: He takes, uh, two different high blood, high blood pressure medications, and that's it. An allergy pill and a, uh, lisinopril.

[00:05:08] speaker_0: Okay. And by any chance, do you have his, um, heart rate, his pulse?

[00:05:14] speaker_1: You said, what was his what?

[00:05:16] speaker_0: Do you have his heart rate? His pulse?

[00:05:19] speaker_1: Um, so the EKG that's doing now, it says ninety. It's not working. Uh, no, we don't.

[00:05:27] speaker_0: Okay, it's not working? Okay.

[00:05:28] speaker_1: That's it.

[00:05:30] speaker_0: Okay. Can I just have, um, your name and position?

[00:05:35] speaker_1: Um, my name is Rochelle. I'm the nurse here, here.

[00:05:39] speaker_0: Okay. The paramedics are already on the way, okay? Uh, just if you get any more information, if anything gets worse in any way, call us back for further instructions.

[00:05:47] speaker_1: Yes.

[00:05:47] speaker_0: Okay. Bye-bye.

Transcription: R26039837 1 R

Duration: 00:03:39

[00:00:00] speaker_0: I can't call.

[00:00:04] speaker_1: El Paso 911.

[00:00:05] speaker_0: There's not one in there?

[00:00:05] speaker_1: Operator Laca. What's the address of the emergency?

[00:00:09] speaker_0: Hi, this is uh, sixty-nine twenty Digital Road.

[00:00:13] speaker_1: Are you at Camp Bliss?

[00:00:16] speaker_0: Yes.

[00:00:21] speaker_1: Okay. What is the phone number you're calling from?

[00:00:26] speaker_0: Uh, nine one five nine nine six three three four eight.

[00:00:29] speaker_1: Okay. Tell me exactly what happened, ma'am.

[00:00:31] speaker_0: Uh, we have a person with a blood sugar of twenty-six.

[00:00:38] speaker_1: Okay. So just to clarify-

[00:00:40] speaker_0: He's a diabetic

[00:00:41] speaker_1: ... her blood sugar is low?

[00:00:43] speaker_0: Uh, blood sugar of twenty-six.

[00:00:47] speaker_1: So just to confirm, her blood sugar is low?

[00:00:51] speaker_0: Yes.

[00:00:51] speaker_1: Okay.

[00:01:06] speaker_1: Are you with the patient now?

[00:01:09] speaker_0: Yes.

[00:01:09] speaker_1: How old is the patient?

[00:01:11] speaker_0: He is

[00:01:19] speaker_0: **[sound appears to be bleeped in audio]**

[00:01:21] speaker_1: Okay. Is she awake?

[00:01:24] speaker_0: He's not responding. He's breathing, but he's not responding.

[00:01:28] speaker_1: I'm sorry, did you say he or she?

[00:01:30] speaker_0: He.

[00:01:31] speaker_1: He. Okay. So is he conscious?

[00:01:35] speaker_0: No, he's not responding.

[00:01:36] speaker_1: Okay. Is he breathing?

[00:01:39] speaker_0: Yes.

[00:01:46] speaker_1: Is he breathing normally?

[00:01:49] speaker_0: No.

[00:01:51] speaker_1: Okay. We're going to check his breathing together to make sure it's all right. When I say go-

[00:01:56] speaker_0: I have med-medical personnel with him. We are all medical. We're all trained. I just need, uh, EMS here.

[00:02:03] speaker_1: Okay. I just need to do this with you so that we can get it out to EMS.

[00:02:09] speaker_0: Mm-hmm.

[00:02:11] speaker_1: So when I say go, watch him closely and tell me each time his chest rises. You can just say now each time it rises. Are you ready?

[00:02:20] speaker_0: Can I just give you his information so you can send somebody over here, please?

[00:02:24] speaker_1: They have already been on their way, ma'am, since the beginning of the call. That's why I'm saying that we need to do this before they get there.

[00:02:30] speaker_0: I have a lot of staff around him. They're taking care of him. That's why.

[00:02:37] speaker_1: Okay.

[00:02:46] speaker_0: We're all trying to treat him.

[00:02:57] speaker_1: Okay. Is he under the care of a nurse or doctor?

[00:02:59] speaker_0: Yes.

[00:03:02] speaker_1: Okay. I'm sending the paramedics to help you now. Stay on the line. Reassure him that help is on the way. Gather his medical and demographic information. Have someone meet the paramedics, and if they get worse in any way, call us back immediately. Can I have your name and your position there?

[00:03:16] speaker_0: Uh, I'm the nurse manager.

[00:03:18] speaker_1: Mm-hmm. And what is your name, ma'am?

[00:03:22] speaker_0: Uh, just... I'm the nurse manager. I'm sorry.

[00:03:25] speaker_1: Okay. And just to verify, it's at Camp Bliss. Is that correct?

[00:03:29] speaker_0: I'm sorry? At Fort... Yes. Um, Camp Montana East.

[00:03:34] speaker_1: Okay. I'll go ahead and let you go, ma'am.

[00:03:37] speaker_0: All right. Thank you.

Transcription: R26037589 1

Duration: 00:02:05

[00:00:00] speaker_0: El Paso nine one one operator [NAME]. What is the address of the emergency?

[00:00:04] speaker_1: The address is sixty-nine twenty Digital Road.

[00:00:10] speaker_0: Okay. And what is going on?

[00:00:13] speaker_1: I have a patient in the clinic that is desatting to eighty-four percent, has a history of sickle cell, and had a crisis about a year ago.

[00:00:27] speaker_0: And I'm sorry, you're requesting medical assistance, correct?

[00:00:30] speaker_1: Yes, I am.

[00:00:32] speaker_0: Okay. Are you with the patient right now?

[00:00:34] speaker_1: I am.

[00:00:37] speaker_0: Okay.

[00:00:39] speaker_0: And how old is the patient?

[00:00:41] speaker_1: He's forty years old.

[00:00:44] speaker_0: Male?

[00:00:45] speaker_1: Yes, male.

[00:00:46] speaker_0: Okay. So he is awake and breathing, correct?

[00:00:49] speaker_1: Yes, he is. I have him on three liters nasal cannula, and oxygenation right now is at ninety-four percent.

[00:00:56] speaker_0: Okay. Is he responding normally?

[00:00:59] speaker_1: Yes, he is.

[00:01:01] speaker_0: And he is breathing normally, correct?

[00:01:04] speaker_1: Yes.

[00:01:06] speaker_0: So I already have them on the way, okay? I just have a few more questions for you. Is he bleeding or vomiting blood?

[00:01:14] speaker_1: No, he's not.

[00:01:18] speaker_0: Um, does he have any type of pain?

[00:01:22] speaker_1: Does he have any type of what?

[00:01:27] speaker_1: Hello?

[00:01:28] speaker_0: Does he have any type of pain?

[00:01:30] speaker_1: No.

[00:01:33] speaker_0: Okay.

[00:01:36] speaker_0: Okay, um, and can I-

[00:01:42] speaker_1: Tell me?

[00:01:43] speaker_0: Can I just have your name?

[00:01:45] speaker_1: I'm the charge nurse at the clinic.

[00:01:49] speaker_0: And, and what is your name?

[00:01:51] speaker_1: I'd, I'd rather not give you my name.

[00:01:56] speaker_0: Okay. So they should be up on the way, okay? If anything, just give us a call back.

[00:02:00] speaker_1: I will. Thank you so much.

[00:02:02] speaker_0: You're welcome. Bye-bye.

[00:02:05] speaker_1: Bye-bye.

Transcription: R26027640 1

Duration: 00:04:18

[00:00:01] speaker_0: El Paso nine one one, operator Castaneda. What is the address of the emergency?

[00:00:05] speaker_1: The address is Camp East Montana. It's on sixty-nine twenty Digital Road.

[00:00:10] speaker_0: Can you repeat the address so I can verify that I have it correct?

[00:00:13] speaker_1: Excuse me?

[00:00:14] speaker_0: Can you repeat the address so I can verify that I have it correct?

[00:00:18] speaker_1: sixty-nine twenty Digital Road. D-I-G-I-T-A-L Road.

[00:00:23] speaker_0: Thank you. What is the phone number you're calling from?

[00:00:26] speaker_1: The phone number I'm calling is area code nine one five-three one nine nine nine one two.

[00:00:31] speaker_0: Okay. Tell me exactly what's happened.

[00:00:34] speaker_1: Um, I just need somebody to pick up a patient so she can be transferred to the ER.

[00:00:39] speaker_0: Okay. What are her symptoms?

[00:00:42] speaker_1: Uh, tingling and numbness to the left side, from her face all the way down to her shoulder and arm.

[00:00:50] speaker_0: Okay. We're gonna have paramedics on the way. I need to go ahead and just get some more information from you, okay? Are you next to her now?

[00:00:57] speaker_1: Okay. Mm-hmm. Yes, I am.

[00:00:58] speaker_0: Okay. How old is she?

[00:01:03] speaker_1: [asks patient in Spanish] 51.

[00:01:05] speaker_0: And that was her in the background that answered you, was that correct?

[00:01:07] speaker_1: Yes. Mm-hmm. Yes. Uh-huh, that's her.

[00:01:10] speaker_0: Okay. Is she responding normally?

[00:01:13] speaker_1: Yes, she is.

[00:01:14] speaker_0: Is she breathing normally?

[00:01:16] speaker_1: Yes, she is.

[00:01:19] speaker_0: Thank you. Okay. We need to do a quick test on her before the medics arrive. I just want you to get close enough to ask her to do three things.

[00:01:26] speaker_1: Yes.

[00:01:26] speaker_0: Tell me when you're ready.

[00:01:27] speaker_1: Mm-hmm. Yes, I'm ready.

[00:01:28] speaker_0: Ask her to smile.

[00:01:30] speaker_1: [asks patient]

[00:01:32] speaker_0: Was her smile equal on both sides of her mouth?

[00:01:39] speaker_1: She said she feels kinda like numbness to the left side when she does that.

[00:01:42] speaker_0: Left side? Okay. Ask her to raise both arms straight out in front of herself and to hold for a moment.

[00:01:48] speaker_1: In front?

[00:01:49] speaker_0: Yes, in front.

[00:01:54] speaker_1: [asks patient in Spanish] Okay. Uh-huh. Okay.

[00:01:58] speaker_0: Was she able to raise and hold both of the arms equally?

[00:02:02] speaker_1: Yes.

[00:02:02] speaker_0: Okay. And just ask her to say, "The early bird catches the worm."

[00:02:08] speaker_1: I'm g-- I'm sorry, I didn't hear you.

[00:02:10] speaker_0: She knows Spanish?

[00:02:11] speaker_1: Yeah, she's Spanish.

[00:02:12] speaker_0: Okay. [speaks in Spanish]

[00:02:29] speaker_1: Uh-huh. [speaks in Spanish to patient]

[00:02:30] speaker_1: Uh, uh-huh.

[00:02:32] speaker_1: Okay.

[00:02:33] speaker_0: Was she able to repeat it correctly?

[00:02:35] speaker_1: Yes. Mm-hmm.

[00:02:36] speaker_0: Thank you.

[00:02:39] speaker_0: Okay. And exactly what time did these symptoms start?

[00:02:43] speaker_1: No, she's had these symptoms [asks patient]

[00:02:47] speaker_1: Six days.

[00:02:49] speaker_0: Six days? Thank you.

[00:02:52] speaker_0: Okay. Has she ever had a stroke before?

[00:02:58] speaker_1: [asks patient in Spanish] She said

[00:03:13] speaker_1: she suffers from migraine headaches and something else. I couldn't understand what she said. [speaks in Spanish to patient]

[00:03:27] speaker_1: I don't know what that is. [back and forth in Spanish with patient]

[00:03:37] speaker_1: Cardiomyopathy?

[00:03:38] speaker_2: Myopathy.

[00:03:39] speaker_1: My-- Cardiomyopathy. I'm sorry. I couldn't understand what she was saying.

[00:03:43] speaker_0: Okay, no problem. And just to confirm, ma'am, right now is she under the care of a nurse or a doctor?

[00:03:48] speaker_1: Yes, a nurse and a provider. Yes.

[00:03:51] speaker_0: Okay. Can I-

[00:03:51] speaker_1: Nurse practitioner.

[00:03:52] speaker_0: Thank you, ma'am. Can I go ahead and have your name please?

[00:03:54] speaker_1: Maria.

[00:03:56] speaker_0: Thank you. Okay. And just to confirm, this is gonna be at six nine two zero Digital Road, which is gonna be the Camp East Montana. Is that correct?

[00:04:04] speaker_1: Uh-huh.

[00:04:04] speaker_0: Okay. I, um, sent paramedics to help her. Now, just go ahead and gather her medical and demographic information, have somebody wave down the paramedics, and if anything worsens in any way, go ahead and give us a call back, but help is already on the way.

[00:04:16] speaker_1: All right. Thank you very much.

[00:04:17] speaker_0: Of course. Bye-bye.

Transcription: R26019302_1_R

Duration: 00:03:12

[00:00:02] speaker_0: El Paso 911 operator Vaney speaking. What is the address to your emergency?

[00:00:06] speaker_1: 6920 Digital Road.

[00:00:08] speaker_0: Uh, okay. Repeat it for me one more time, please, to make sure I have it correct.

[00:00:12] speaker_1: 6920 Digital Road.

[00:00:14] speaker_0: Uh, okay. And the number you're calling from [...] we get disconnected?

[00:00:17] speaker_1: Um, let me give you the number 'cause this one... It is 407-306-8441.

[00:00:27] speaker_0: Uh, okay. Now tell me exactly what's happening, ma'am.

[00:00:30] speaker_1: Um, we have a female that, um, was brought to us. She's having chest pain and severe abdominal pain.

[00:00:37] speaker_0: Okay.

[00:00:39] speaker_0: Is there, um, severe abdominal and chest pains?

[00:00:43] speaker_1: Yes.

[00:00:44] speaker_0: Okay. And are you with the patient now?

[00:00:47] speaker_1: Yes.

[00:00:48] speaker_0: Okay. How old is the patient?

[00:00:50] speaker_1: **[Sound seems to be bleeped in recording]**

[00:00:54] speaker_0: Okay. And is she awake?

[00:00:56] speaker_1: Yes, she is.

[00:00:57] speaker_0: Okay. Is she breathing?

[00:00:59] speaker_1: Yes.

[00:01:00] speaker_0: Okay. Just bear with me here. We got help on the way, okay?

[00:01:04] speaker_1: Okay.

[00:01:04] speaker_0: Okay.

[00:01:08] speaker_0: Okay. Okay. Is she responding normally?

[00:01:18] speaker_1: Yes.

[00:01:18] speaker_0: Okay. Is she breathing normally?

[00:01:21] speaker_1: Um, rapid.

[00:01:26] speaker_0: Okay. And does she have difficulty speaking between breaths?

[00:01:29] speaker_1: Yes.

[00:01:31] speaker_0: Okay.

[00:01:34] speaker_0: Um, is she changing color?

[00:01:36] speaker_1: No.

[00:01:38] speaker_0: Okay. Is she clammy or having cold sweats?

[00:01:40] speaker_1: Cold sweats.

[00:01:42] speaker_0: Oh, okay. Has she ever had a heart attack or angina?

[00:01:46] speaker_1: No.

[00:01:47] speaker_0: Did she take any drugs or medication in the past 12 hours?

[00:01:51] speaker_1: Yes. She, um, she takes propranolol, Singulair, and Trazodone, and she does have a allergy to penicillin and latex.

[00:02:01] speaker_0: Oh, okay. Allergy to penicillin and latex?

[00:02:03] speaker_1: Yes. We

[00:02:08] speaker_1: just leave this at the transit park to go.

[00:02:10] speaker_0: Okay.

[00:02:14] speaker_0: Still with me here, ma'am?

[00:02:17] speaker_1: Can you just check on him real fast?

[00:02:25] speaker_0: Okay. All right, there we go.

[00:02:32] speaker_0: All righty, ma'am. Like I said before, I'm sending paramedics to help you now. Stay on the line. I'll tell you exactly what to do next. Is right now she under the care of a nurse or a doctor right now?

[00:02:40] speaker_1: Yes.

[00:02:41] speaker_0: Uh, okay. Um, make sure you have all patient demographics ready for the responders when they do arrive. Just to confirm, it's gonna be for 6920 Digital Road. Is that correct?

[00:02:50] speaker_1: Yes.

[00:02:50] speaker_0: Okay, let me just go ahead and get your name and position before I let you go.

[00:02:54] speaker_1: Um, Bree is my name.

[00:02:55] speaker_0: Uh, okay, Ms. Bree. What's your position right now?

[00:02:58] speaker_1: Uh, due to our phone calls being leaked, we're not gonna give our positions, but I am a nurse, yes.

[00:03:03] speaker_0: Oh, okay. That's what I need, ma'am. Okay. RN. Uh, like I said, again, call us back if anything changes in any way. Help's on the way, okay?

[00:03:10] speaker_1: Thank you so much.

[00:03:11] speaker_0: Thank you.

Transcription: R26013741 1

Duration: 00:01:33

[00:00:02] speaker_0: El Paso, nine one four-

[00:00:02] speaker_1: What is-

[00:00:03] speaker_0: -nine one. What is the address of your emergency?

[00:00:04] speaker_1: What? Hi, um, this is Marfie. I'm calling you from Camp Montana East, and somebody transported [inaudible].

[00:00:15] speaker_0: What is the address?

[00:00:17] speaker_1: Uh, sixty-nine twenty Digital Road.

[00:00:23] speaker_0: Can you repeat the address just to make sure I do have it correct?

[00:00:27] speaker_1: Sixty-nine two zero Digital Road.

[00:00:30] speaker_0: What is the phone number you're calling from?

[00:00:32] speaker_1: This is my personal cell, nine one five three five five five eight six zero.

[00:00:39] speaker_0: Okay. Tell me exactly what happened.

[00:00:43] speaker_1: So we have a patient that had a massive surva- aspiration of his pouch, and he's ten out of ten pain with mild shortness of breath.

[00:00:53] speaker_1: He's gone without meds for two days.

[00:01:05] speaker_0: How old is the patient?

[00:01:07] speaker_1: The patient, I'm sorry. Um...

[00:01:22] speaker_1: You have reached three five five eight- You have reached three five five eighteen six-

Transcription: R25091700 1

Duration: 00:02:28

[00:00:03] speaker_0: El Paso 911. This is Operator Contreras. What is the address of the emergency?

[00:00:09] speaker_1: So it is, uh, Camp Montana on... Oh, geez. What is our n- our address? Hold on. Hey, do you have our address?

[00:00:21] speaker_2: Uh, it's, uh, it's on the front.

[00:00:37] speaker_2: 16920 Digital Road.

[00:00:38] speaker_1: 16920 Digital Road.

[00:00:41] speaker_0: And it's, uh, the Camp on Fort Bliss, is that correct?

[00:00:46] speaker_1: It's, um, yeah, at Fort Bliss. I was just trying to figure out what you said.

[00:00:53] speaker_0: What is the phone number you're calling from?

[00:00:56] speaker_1: Three one six nine nine zero five seven eight five is my private cell.

[00:01:00] speaker_0: Okay. Tell me exactly what happened.

[00:01:03] speaker_1: Okay. So I've got a, a guy who has had chest pain for two days. Um, the, um, it, it is epigastric region, but also lower sternal. Um,

[00:01:18] speaker_1: we tried to do an EKG, but we have absolutely no paper. There's, uh, some C-wave changes, and I'd just like to get him evaluated at the ER.

[00:01:30] speaker_0: Okay, one moment.

[00:01:40] speaker_0: And how old is the patient?

[00:01:44] speaker_1: I think he's fifty-one.

[00:01:50] speaker_0: Okay.

[00:01:56] speaker_0: And is he awake right now?

[00:01:58] speaker_1: Yeah.

[00:02:03] speaker_0: Okay, one moment. And can I go and get your name, ma'am?

[00:02:08] speaker_1: Melissa Mahiman.

[00:02:13] speaker_0: And what is your position there?

[00:02:16] speaker_1: A nurse practitioner.

[00:02:19] speaker_0: Okay. All right, ma'am, all right, you do have the paramedics en route. Just give us a call back if he gets worse anyway.

[00:02:25] speaker_1: Okay, thank you.

[00:02:26] speaker_0: Thank you. Um, bye-bye.

[00:02:27] speaker_1: Uh-huh.

Transcription: R25089176 1

Duration: 00:05:15

[00:00:00] speaker_0: Do you wanna help her with the paperwork?

[00:00:03] speaker_1: El Paso 911 operator. At this, what is the address of the emergency?

[00:00:07] speaker_0: 11301 Montana.

[00:00:12] speaker_2: Just say DCT bezel, vector 20.

[00:00:14] speaker_1: Mm-hmm.

[00:00:17] speaker_0: Uh, yes. It is Camp Montana East. It's the, uh-

[00:00:21] speaker_1: Yes

[00:00:22] speaker_0: ... Detainee processing center.

[00:00:26] speaker_1: Okay. Yeah. And can I have a callback phone number for you, please?

[00:00:31] speaker_0: Yes, it's area code two six nine, eight seven six, eight two seven seven.

[00:00:36] speaker_1: Okay. Tell me exactly what happened.

[00:00:39] speaker_0: I have a patient here who is possibly COVID positive. We are running a rapid. He does have a fever of 101. Um, he is hypoxic, going down to the 80s. He is having, uh, chest pain that is radiat- radiating down the right arm. Um, we do have him on a simple face mask. Actually, no, we have him on a non-rebreather right now, but our tank is only going up to five liters. We don't have the resources for him. He is, uh, tachy and tachypneic. Um, his blood pressure is slightly soft. He does speak Vietnamese only.

[00:01:23] speaker_0: He is very pale. He's not cyanotic, but he is pale.

[00:01:27] speaker_1: Okay. Uh, give me one

[00:01:32] speaker_1: second. Are you with the patient right now?

[00:01:35] speaker_0: Yes.

[00:01:36] speaker_1: Okay. Do you want me to take that and you wanna just look at it?

[00:01:56] speaker_3: It's his pulse?

[00:01:57] speaker_1: Yeah.

[00:01:59] speaker_1: Oh,

[00:02:09] speaker_1: clear up. What color is he?

[00:02:38] speaker_1: He was at 80 when he got here.

[00:02:41] speaker_1: En route he was dropping down to 76.

[00:02:51] speaker_1: Okay. So he is, it looks like flu A positive.

[00:02:58] speaker_1: Did you hear me, ma'am?

[00:03:03] speaker_0: Yes. I'm sorry. So he is positive?

[00:03:05] speaker_1: Okay. He's flu A positive, yes.

[00:03:08] speaker_0: Flu A positive. Okay.

[00:03:10] speaker_1: So we already have help on the way, okay? How old is the patient, you said, sorry?

[00:03:16] speaker_0: He is 70... Is he seven... How old is he? 79?

[00:03:21] speaker_0: Ani- Anissa, how old is he?

[00:03:26] speaker_1: He was born in '74.

[00:03:27] speaker_0: He was born in '74, so no, he's-

[00:03:31] speaker_1: 50

[00:03:31] speaker_0: ... he's 50, 59, I believe.

[00:03:37] speaker_1: Is he breathing normally?

[00:03:41] speaker_0: Uh, he's got, he's shallow breathing. He's extremely lethargic, kind of going in and out of consciousness.

[00:03:47] speaker_1: Okay.

[00:03:47] speaker_0: He's, um, when he's coughing, he's kind of shaking his entire body.

[00:03:54] speaker_1: Okay. Um, is he bleeding or vomiting blood?

[00:03:58] speaker_0: No.

[00:03:59] speaker_1: Does he have any pain? Has he mentioned anything?

[00:04:03] speaker_0: Uh, that's an issue because this is emergent. It's been very difficult to get a translator-

[00:04:10] speaker_1: Yeah

[00:04:10] speaker_0: ... 'cause he only speaks Vietnamese.

[00:04:20] speaker_1: Okay.

[00:04:22] speaker_1: And, okay.

[00:04:26] speaker_0: But one thing we definitely wanna make note, I don't know the extent that you're able to, but we want them, him to go to Del Sol because once they're sent to Providence East, they do not take care of them. They're being sent them back.

[00:04:41] speaker_1: Okay. I'll go ahead and not- notify the paramedics. You can also advise when they arrive, um, just so they can be assured-

[00:04:48] speaker_0: Okay

[00:04:48] speaker_1: ... in case that message doesn't get to them from dispatch. But just be assured-

[00:04:51] speaker_0: Okay

[00:04:51] speaker_1: ... help is on the way, okay? And if you get more information, if anything changes, just give us a call back. Can I just have your name please?

[00:04:58] speaker_0: Alexandria Brooks.

[00:05:01] speaker_1: Okay. So we do have the paramedics on their way to Camp Bliss. Um, if anything, just give us a call back, okay?

[00:05:08] speaker_0: All right, sweetie, thank you so much.

[00:05:10] speaker_1: You're welcome. Bye-bye.

[00:05:11] speaker_0: All right, bye-bye.

[00:05:14] speaker_1: Bye.

Transcription: R25086983 1 R

Duration: 00:16:26

[00:00:04] speaker_0: 911 operator Juarez. What is the address of your emergency?

[00:00:08] speaker_1: It is sixty-nine twenty Digital Road.

[00:00:12] speaker_0: Can you repeat the address to verify we have it correct, please?

[00:00:15] speaker_1: Six nine two zero Digital Road.

[00:00:20] speaker_0: Okay. Is this in El Paso, Texas?

[00:00:24] speaker_1: Yes, ma'am.

[00:00:25] speaker_0: Can you spell the street to verify we have it correct?

[00:00:29] speaker_1: D-I-G-I-T-A-L.

[00:00:33] speaker_1: It's Camp Montana, where the, uh, detainees are.

[00:00:37] speaker_0: And it's six nine two zero, is that correct?

[00:00:41] speaker_1: Yes, ma'am.

[00:00:42] speaker_0: Okay, give me one moment.

[00:00:53] speaker_0: Give me one moment 'cause it's not verifying that address. Just bear with me, okay?

[00:00:57] speaker_1: No worries. Yeah, it doesn't show up 'cause it's, it's, um, like a ICE facility.

[00:01:10] speaker_1: They can't find the address.

[00:01:13] speaker_1: I knew it.

[00:01:13] speaker_1: 'Cause it's a d-- 'cause it's a different address they use.

[00:01:18] speaker_2: Really?

[00:01:18] speaker_1: Yes. But I don't know what it is. I should've wrote it down from day shift when I was here.

[00:01:24] speaker_2: Okay.

[00:01:28] speaker_2: Like, they have to just turn at George Cedar.

[00:01:43] speaker_0: And it's off of the Montana, correct?

[00:01:48] speaker_1: Yes, and I believe it's off of George Cedar.

[00:01:52] speaker_0: George Cedar and Montana.

[00:01:55] speaker_1: Yeah, George Cedar and Montana.

[00:01:55] speaker_0: Okay. Let's see.

[00:01:58] speaker_1: It is eleven-something, but I can't remember what it is.

[00:02:02] speaker_0: Is it the El Paso Service Processing Center?

[00:02:07] speaker_1: Yeah. Is it El Paso Service Processing Center?

[00:02:12] speaker_1: God, I don't know.

[00:02:18] speaker_0: Let's see.

[00:02:19] speaker_1: Yeah. Okay, I think it's eleven three zero one Montana.

[00:02:34] speaker_0: Okay.

[00:02:44] speaker_0: Okay, you said it's right off of George Cedar, correct? And like, uh-

[00:02:50] speaker_1: Yes. Okay. Yeah. So it is eleven three zero one Montana.

[00:02:56] speaker_0: Okay, let's see.

[00:03:05] speaker_0: Hmm.

[00:03:16] speaker_0: I see it here on my map, DHS Camp East Montana. Okay.

[00:03:34] speaker_1: They sure have it hidden. Good heaven.

[00:03:37] speaker_0: East Montana. Okay, and it's... And you said it's gonna be Camp East Montana. Is it the detention facility?

[00:03:45] speaker_1: Yeah.

[00:03:45] speaker_0: Okay.

[00:03:57] speaker_1: I know that EMS and fire have been out here before.

[00:04:04] speaker_0: Okay. And, uh, could I just have a good phone number just in case we were to get disconnected, please?

[00:04:09] speaker_1: Oh, of course. It's area code two six nine-eight seven six-eight two seven seven.

[00:04:16] speaker_0: Okay. Just tell me exactly what happened.

[00:04:19] speaker_1: Pardon?

[00:04:20] speaker_0: Tell me exactly what happened.

[00:04:22] speaker_1: Okay. So I have a patient here, she is COVID positive.

[00:04:26] speaker_0: Okay.

[00:04:27] speaker_1: Um, she is short of breath. Her oxygen saturation is dropping down to eighty-eight percent. Um, she is complaining of right-sided chest pain when she's breathing in. Her right side, uh, does have crackles,

[00:04:47] speaker_1: but the issue is we don't have any oxygen for her, especially if she does start desaturating even more. She just doesn't look good.

[00:04:57] speaker_0: Okay.

[00:05:00] speaker_0: And let me request assistance, okay? Just bear with me.

[00:05:03] speaker_1: Okay.

[00:05:18] speaker_0: And how old is the patient?

[00:05:21] speaker_1: Uh, her date of .

[00:05:27] speaker_0: Okay.

[00:05:34] speaker_1: But she is COVID positive. I just wanna make sure everyone's safe.

[00:05:37] speaker_0: Okay.

[00:06:13] speaker_0: Okay. Is she awake?

[00:06:16] speaker_1: Yes.

[00:06:17] speaker_0: Is she breathing?

[00:06:19] speaker_1: Yes.

[00:06:20] speaker_0: Okay.

[00:06:23] speaker_1: Yes, she's alert and oriented.

[00:06:25] speaker_0: Okay.

[00:06:34] speaker_0: Does she have difficulty speaking between breaths?

[00:06:39] speaker_1: Uh, a little bit.

[00:06:42] speaker_0: Okay.

[00:06:44] speaker_1: Apparently, she's been sick for the last couple of days, and she's asked to then be brought into clinic, and they haven't brought her in.

[00:06:51] speaker_0: Okay.

[00:06:51] speaker_1: Um, she was just in brought in today, bless her heart. Um, so I'm just worried about her.

[00:06:59] speaker_0: Okay. And, um, does she have any flu-like symptoms as well?

[00:07:04] speaker_1: Uh, the test we do here is both for COVID and flu, so she is negative for flu.

[00:07:11] speaker_0: Okay. And is she responding normally?

[00:07:15] speaker_1: Yes.

[00:07:16] speaker_0: Okay.

[00:07:18] speaker_0: We do have the paramedics on the way, okay?

[00:07:21] speaker_1: Okay.

[00:07:22] speaker_0: Is she changing color?

[00:07:25] speaker_1: No, not... No, she's not cyanotic or anything.

[00:07:31] speaker_0: Is she clammy or having any cold sweats?

[00:07:34] speaker_1: She is clammy, and she's very hot to the touch. Um-

[00:07:38] speaker_0: Okay.

[00:07:38] speaker_1: I took her temperature at nineteen thirty-seven, and it was one oh one point one.

[00:07:44] speaker_0: Okay. And does she have any asthma or other lung problems?

[00:07:49] speaker_1: Not that I know of.

[00:07:51] speaker_0: Okay.

[00:07:54] speaker_1: That's the only bad thing is trying to get a history.

[00:07:57] speaker_0: Okay. I am sending the paramedics to help you now. Just stay on the line. I'll tell you exactly what to do next.

[00:08:04] speaker_1: Okay.

[00:08:04] speaker_0: If there is a defibrillator available, if you can just send someone to get it now in case we need it later.

[00:08:11] speaker_1: Yes, we have one readily available.

[00:08:13] speaker_0: Okay. If you can just reassure her that help is on the way. Um, just from now on, don't let her have anything to eat or drink. It might make her sick or cause further problems. If you can just let her rest in the most comfortable position and wait for help to arrive, okay?

[00:08:28] speaker_1: Okay.

[00:08:30] speaker_0: All righty.

[00:08:33] speaker_0: Um, I will stay on the line with you as long as I can. If you can watch her very closely and look for any changes. If she becomes less awake-

[00:08:40] speaker_1: Okay.

[00:08:40] speaker_0: -or starts getting worse, uh, tell me immediately.

[00:08:44] speaker_1: Okay. Will do.

[00:08:45] speaker_0: Okay. And if you can tell me when the paramedics are right there with her. And, uh, just do not leave her alone till paramedics are right there, okay?

[00:08:52] speaker_1: Okay.

[00:08:53] speaker_0: And we are sending them to one one three zero one Montana Avenue, and it's at Camp East Montana Detention Facility. Is that correct?

[00:09:01] speaker_1: Yes, ma'am.

[00:09:02] speaker_0: Okay. All righty.

[00:09:06] speaker_0: Yeah, I mean, right here it, it shows the, the address that you gave me on Digital Road, but it's not reading it.

[00:09:13] speaker_1: Oh, gosh. Yeah, I don't know. It-- When I had to put it in my phone when I started working here, the Apple Maps, it didn't work, but it works for the Google one.

[00:09:23] speaker_0: Oh, wow.

[00:09:25] speaker_0: Hmm.

[00:09:32] speaker_0: Yeah, for some reason it won't read it for us.

[00:09:36] speaker_1: Oh, gosh.

[00:09:39] speaker_0: Is that maybe, like, a new area there that they just put?

[00:09:44] speaker_1: Well, yeah, 'cause they, they just kinda put these camps anywhere. It's kind of a makeshift building.

[00:09:50] speaker_0: Okay.

[00:10:07] speaker_0: Could I also have your name for the call, please?

[00:10:47] speaker_1: Oh.

[00:10:49] speaker_1: Sure. Brooks.

[00:10:51] speaker_0: I'm so sorry. That cut off completely.

[00:10:54] speaker_1: Oh, no. It's okay. It's Alexandra Brooks.

[00:10:56] speaker_0: All right. Thank you so much.

[00:11:00] speaker_1: Oh, you're welcome.

[00:12:46] speaker_0: Is this, is this location, like, inside of Fort Bliss?

[00:12:51] speaker_1: No, it's, it's right off of George Dieter.

[00:13:02] speaker_0: Yeah, only 'cause, like, on our maps, it, it shows it, like, uh... Like, in our map, it shows green, so that means, like, it shows on Fort Bliss, so, like, a part of it.

[00:13:12] speaker_1: Oh, okay.

[00:13:13] speaker_0: Yeah, that's why I was like, "Is it, like, inside Fort Bliss through there?"

[00:13:20] speaker_0: It could be confusing sometimes.

[00:13:23] speaker_1: Oh, gosh, yes. Good heavens.

[00:13:34] speaker_1: Do you see EMS anywhere yet?

[00:13:36] speaker_2: Uh...

[00:13:37] speaker_1: EMS?

[00:13:38] speaker_2: Yes.

[00:13:39] speaker_1: Are they coming in?

[00:13:39] speaker_2: I, um, I... Sorry, I don't... I don't know.

[00:13:41] speaker_1: Oh, okay.

[00:13:42] speaker_2: We've, uh... It's female that. It's female?

[00:13:54] speaker_1: Mm-hmm.

[00:13:54] speaker_2: Okay.

[00:13:54] speaker_1: Mm-hmm.

[00:13:55] speaker_2: I will do that.

[00:13:55] speaker_1: Well, they need to come here.

[00:13:56] speaker_2: Yeah, I know, I know, I know. But I need the papers.

[00:13:59] speaker_1: Yes.

[00:13:59] speaker_2: Okay.

[00:14:00] speaker_1: Do you need a copy of them? 'Cause these are the ones I have to give them. Let me get a copy for you.

[00:14:06] speaker_2: Well, what is the name? Because I need a picture or anything.

[00:14:09] speaker_1: Uh, her name is...

[00:14:17] speaker_1: Torres Garcia.

[00:14:20] speaker_1: Torres.

[00:14:21] speaker_2: Torres.

[00:14:21] speaker_1: Mm-hmm.

[00:14:24] speaker_1: Do you want me to just make copies?

[00:14:32] speaker_1: I'm sorry about that.

[00:14:33] speaker_0: No worries.

[00:14:37] speaker_1: Yeah, they're... It looks like they're still not here.

[00:14:40] speaker_0: Yeah, it doesn't show me that they arrived as of yet. Like, it, it won't show me, um, where exactly they're at, but it will show me once they arrive.

[00:14:49] speaker_1: Oh, gotcha, gotcha.

[00:14:59] speaker_1: Here, sweetie.

[00:15:01] speaker_2: Thank you.

[00:15:01] speaker_1: You're welcome, love.

[00:15:08] speaker_2: It says her EMS address is... But it cannot find the Google.

[00:15:13] speaker_1: Yeah, it seems like there's no way they can find it for the sixty nine twenty.

[00:15:19] speaker_2: Um, so can I possibly get that Google way?

[00:15:24] speaker_2: Because when I look at that EMS, I... So, like... Yeah, let me please look at the... I've seen Google Maps.

[00:15:31] speaker_1: That's what I was saying. She... Yeah, she is saying...

[00:15:38] speaker_2: Oh, my God.

[00:15:39] speaker_1: Oh, my gosh.

[00:15:40] speaker_2: She said...

[00:15:41] speaker_1: Do you need the copy of... 'Cause I need other copies. Do you need the copy of it?

[00:15:45] speaker_2: Yes.

[00:15:45] speaker_1: Let me grab it to you, sweetie. Thank you.

[00:15:57] speaker_1: You're welcome.

[00:16:05] speaker_1: Okay, I see lights now.

[00:16:07] speaker_0: Okay, good.

[00:16:09] speaker_0: Okay, it does show that they arrived there then.

[00:16:12] speaker_1: Okay, perfect.

[00:16:13] speaker_0: I'll go ahead and let you go now, okay?

[00:16:16] speaker_1: All right, honey. You've been wonderful. Thank you so much.

[00:16:18] speaker_0: You're welcome. Thank you for your patience.

[00:16:21] speaker_1: Thank you. You take care. Bye-bye.

[00:16:23] speaker_0: Thank you.

[00:16:25] speaker_0: Bye-bye.

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Duration: 00:04:34

[00:00:02] speaker_0: El Paso nine one one.

[00:00:03] speaker_1: All right. What's the-

[00:00:04] speaker_0: What is the address of your emergency?

[00:00:07] speaker_1: Yes. This is, um, this is, um, East Montana. Camp East Montana.

[00:00:16] speaker_0: Can you repeat the location one more time?

[00:00:19] speaker_1: Camp East Montana. Hold on, let me...

[00:00:27] speaker_1: The address is one one three zero one Montana Ave. It's Camp Montana East.

[00:00:36] speaker_0: Sorry, can you repeat the numbers one more time, ma'am?

[00:00:39] speaker_1: One one three, um, zero one Montana Ave. It's Camp Montana East.

[00:00:49] speaker_0: Okay, ma'am. And the phone number you're calling from in case we get disconnected?

[00:00:53] speaker_1: I'm calling from eight two four three four nine three one six four.

[00:00:57] speaker_0: Okay. Tell me exactly what happened.

[00:00:59] speaker_1: Um, the patient is seized. Seized. It's a patient, is seized, having a seizure.

[00:01:13] speaker_1: I'm on the phone.

[00:01:17] speaker_0: Are you

[00:01:21] speaker_0: with the patient now, ma'am?

[00:01:36] speaker_1: Yes. He just had a seizure.

[00:01:38] speaker_0: How old is he?

[00:01:40] speaker_1: Um,

[00:01:42] speaker_1: I'm not sure.

[00:01:44] speaker_1: His, uh, date of, date of birth is two/12, um, two thousand two.

[00:01:56] speaker_0: Okay. And let me just-

[00:01:57] speaker_1: And it went up to ninety-five percent. But yeah.

[00:02:00] speaker_0: Is he awake?

[00:02:00] speaker_1: Mm-mm. It's still ninety-six. Uh, he's not really responding. He is... He does have a pulse. Um...

[00:02:13] speaker_0: Is he breathing?

[00:02:26] speaker_1: Yes.

[00:02:31] speaker_0: Okay. Um-

[00:02:40] speaker_0: Um, has he had more than one seizure in a row?

[00:02:44] speaker_1: Um, he had some I think yesterday, but he just recently just had one just now. So he haven't had... He had, uh, um, like yesterday that he had some.

[00:02:57] speaker_0: Okay. Is he diabetic?

[00:02:58] speaker_1: Okay. He's seizing again, so... Is he diabetic? Um, no, no. Just seizures is the only thing we know about his medical history.

[00:03:07] speaker_0: Okay. Is he an epileptic?

[00:03:10] speaker_1: Yes.

[00:03:12] speaker_1: He was already, um... He had, was already sent to the hospital, uh, yesterday.

[00:03:17] speaker_0: Okay. Does he have-

[00:03:18] speaker_1: So-

[00:03:18] speaker_0: -history of stroke or brain tumor?

[00:03:21] speaker_1: Not, no. Only history we know of is seizures.

[00:03:24] speaker_0: Okay. Has the jerking stopped yet?

[00:03:27] speaker_1: And his, um, it, it did, but now he's seizing again, so this is the second one.

[00:03:31] speaker_0: Okay.

[00:03:31] speaker_1: And his, um, oxygen is dropping now. It's like eighty-seven now, and we don't have oxygen here.

[00:03:42] speaker_0: Okay. Is the patient under the care of a doctor or nurse at this time?

[00:03:47] speaker_1: Yes.

[00:03:52] speaker_0: Okay. Okay, ma'am. I am sending the paramedics now. Just reassure him that help is on the way. Gather their, his medi, uh, medical or, and demographic information, and have someone meet the paramedics. If they get worse in any way-

[00:04:03] speaker_1: Mm-hmm

[00:04:03] speaker_0: ... just call us back immediately. They are already-

[00:04:05] speaker_1: Okay

[00:04:06] speaker_0: ... en route to the, uh, to Camp Bliss. May I just have your name, ma'am?

[00:04:08] speaker_1: Mm-hmm. My name is Korshay.

[00:04:13] speaker_0: Is that K-O-R-S-H-E?

[00:04:16] speaker_1: It's P-O-R-S-H-A-Y.

[00:04:22] speaker_0: And your title, ma'am?

[00:04:24] speaker_1: Um, nurse practitioner.

[00:04:29] speaker_0: All righty, ma'am. I'm gonna go ahead and let you go, okay?

[00:04:33] speaker_1: Mm-hmm.

[00:04:34] speaker_0: Okay.