

Date: 4/29/2011

Invoice: COMOFC 1

ACLU Foundation of Texas, Inc Manuel Quinto-Pozos, Atty. PO Box 12905 Austin TX 78711-2905

512-478-7300 ext 128

Quantity	<u>Type</u>	<u>Description</u>	Cost Per Unit	<u>Total</u>
1	hard copies	Public Information Request: Internet filtering.	\$1.00	\$1.00

VB

TOTAL \$1.00



April 7, 2011

# VIA FAX TO 817-354-3311 VIA EMAIL TO ramosj@hebisd.edu

Judy Everett Ramos Communications Department Hurst-Euless-Bedford Independent School District 1849 Central Drive Bedford, Texas 76022

## RE: Public Information Act Request

Dear Ms. Ramos:

We write on behalf of the American Civil Liberties Union (ACLU) Foundation of Texas. The ACLU works daily in courts, legislatures and communities across Texas to defend and preserve the individual rights and liberties guaranteed to every person in this country by the Constitution and laws of the United States.

We write to request, under the Texas Public Information Act, Texas Government Code Ch. 552, the following information<sup>1</sup> maintained by the Hurst-Euless-Bedford Independent School District and its officers, employees, and agents ("the District"):

- All information regarding the District's use of internet filtering software to block websites that fall into the category of "LGBT," "Gay or Lesbian or Bisexual Interest," "Alternative Lifestyles," "Social Issues," or any similar category at high schools in the District;
- All information regarding the District's use of internet filter software to block the following websites:
  - a. Day of Silence: http://dayofsilence.org/
  - b. The Trevor Project: http://thetrevorproject.org/
  - c. GSA Network: http://gsanetwork.org/
  - d. Gay, Lesbian, Straight Education Network: http://glsen.org/
  - e. The It Gets Better Project: http://www.itgetsbetter.org/

<sup>&</sup>lt;sup>1</sup> The term "information" as used herein includes all records or communications in written or electronic form, including but not limited to correspondence, documents, data, videotapes, audio tapes, emails, faxes, telephone messages, logs, files, guidance, guidelines, evaluations, instructions, analyses, memoranda, agreements, notes, orders, policies, procedures, protocols, reports, rules, training manuals, other manuals, or studies.

- 3. All information regarding any request to block or unblock specific websites and the resolution of such requests; HEAT Vickets
- 4. All information regarding which categories of websites were selected to be blocked pursuant to the default configuration of the internet filtering software (i.e. the configuration in place at the time the software was initially installed);
- All information regarding who made the decision to activate the filter for "LGBT," "Gay
  or Lesbian or Bisexual Interest," "Alternative Lifestyles," "Social Issues," or any similar
  filter category, when the decision was made, and any communications concerning that
  decision;
- 6. All information regarding knowledge by the internet filtering provider(s) that the filter for "LGBT," "Gay or Lesbian or Bisexual Interest," "Alternative Lifestyles," "Social Issues," or any similar filter category had been (or would be) enabled on the District's internet filtering software;
- 7. Communications between the internet filtering provider(s) and any representative or agent of the District concerning which categories of websites had been (or would be) blocked; and

8. Contracts and agreements, including service and maintenance agreements, between the internet filtering provider(s) and any representative or agent of the District.

We agree that all student-identifying information may be redacted from materials responsive to the requests above. We would appreciate the requested materials at your earliest convenience. Materials may be sent by e-mail to <a href="MQuintoPozos@aclutx.org">MQuintoPozos@aclutx.org</a>, by fax to (512) 478-7303, or by mail to P.O. Box 12905, Austin, TX 78711. We are willing to pay the statutory fee for copying these materials. If the fee exceeds \$40.00, please provide the written estimate of costs via fax or email. Thank you for your time and cooperation.

Sincerely,

Manuel Quinto-Pozos

Staff Attorney

ACLU Foundation of Texas

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P.O. Box 12905

Austin, Texas 78711

- 1. Please see attached spreadsheet titled 8e6 Rules and Groups on list of categories blocked by the 8e6 filter.
- 2. Please see list below
  - <a href="http://dayofsilence.org">http://dayofsilence.org</a> blocked under lifestyle category
  - http://thetrevorproject.org not blocked
  - <a href="http://gsanetwork.org">http://gsanetwork.org</a> blocked under lifestyle category
  - http://glsen.org not blocked
  - <a href="http://www.itgetsbetter.org">http://www.itgetsbetter.org</a> not blocked
- 3. Please see attached closed internet safety requests.
- 4. Please see attached spreadsheet titled 8e6 Rules and Groups on list of categories blocked by the 8e6 filter.
- 5. The decision to implement 8e6 as the district's filter was made in July 2007. No notes or communication exist on who made the decision to filter additional categories beyond basic CIPA compliance at that time.
- 6. Please see attached list of Internet Filtering Categories and explanation provided by 8e6.
- 7. Please see attached closed internet safety requests this document contains e-mails to 8e6 pertaining websites to be blocked.
- 8. Please see attached service agreement/quote.

# Board Approved March 9, 2010



CISV # 1752205659100

Quotation

2738 S. Georgia Street Amarillo, TX 79109-1931 (806) 353.1021 Voice (800) 687.8788 Voice (806) 354.9750 FAX

Quote Number:

Quote Date: Feb 15, 2010

Page:

Quoted to: Hurst-Euless-Bedford ISD

Attn: Accounts Payable Dept. 1849A Central Drive Bedford, TX 76022 USA

Hurst-Euless-Bedford ISD John Sellgren 1849 B Central Drive Bedford, TX 76022 USA

John Sellgren (817)399-2146

Customer ID	Good Thru	Payment Terms	Sales Rep
heb	3/17/10	Net 10 Days	Kenneth C. Plunk

Quantity	Description	Unit Price	Extension
9,200.0	M86 Security Standard Edition filtering and	3.2200	29,624.00
	reporting license for 12 months, beginning 9/1/2010.		
9,200.0	M86 Security Standard Edition filtering and	3.2200	29,624.00
	reporting license for 12 months, beginning 9/1/2011.		
9,200.0	M86 Security Standard Edition filtering and	3.2200	29,624.00
	reporting license for 12 months, beginning 9/1/2012.		
2.0	M86 Security 36 month extended warranty-R3000S	1,029.6600	2,059.32
1.0	M86 Security 36 month extended warranty-ERS-200	1,029.3600	1,029.36
	Payment schedule:		
	Year 1 payment due on Sept. 1, 2010 \$30,653.33		
į.	Year 2 payment due on Sept. 1, 2011 \$30,653.33		
	Year 3 payment due on Sept. 1, 2012 \$30,653.33		
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	or anyone outside the customers group or area of control	Sales Tax	
	e, for any reason. If this confidentiality is breached, we	Freight	
A COMPANY OF THE PROPERTY OF T	ight to withdraw our quote without formal notice.	1	İ

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# **Internet Filtering Categories**

8e6 R3000 Categories

Click category for description and sample sites

### **Threat Groups**

#### **Adult Content**

Child Pornography/Child Abuse

**Explicit Art** 

Obscene/Tasteless

Pornography/Adult Content

R-rated

#### Bandwidth

Image Server/Image Search Engines

Internet Radio

Peer-to-Peer (P2P) File Sharing

Streaming Media

VolP

Web-based storage

#### Illegal/Questionable

Criminal Skills

Dubious/Unsavory

Hate & Discrimination

Illegal Drugs

School Cheating

Terrorist/ Militant/ Extremist

#### Information Technology

Adware

Banner/Web Ads

Free Hosts

Freeware/Shareware

Information Technology

Internet Service Providers

**Portals** 

Remote Access

Search Engines

Web Hosts

Web-based Newsgroups

Web-based Proxies/Anonymizers

#### Internet Communication

Chat

Instant Messaging (IM)

Message Boards

Online Greeting Cards

Web logs/ Personal Pages

Web-based E-mail

Online Communities

#### Miscellaneous

**Domain Landing** 

#### **Productivity Groups**

#### **Business/Investments**

**Employment** 

Financial Institution

General Business

Online Trading/Brokerage

Real Estate

#### Community/Organizations

Community Organizations

**Local Community** 

#### Education

Education

Educational Games

Online Classes

Reference

#### Entertainment

Art

Comics

Entertainment

Gambling

Games

Humor

Kids

Movies & Television

Music Appreciation

Restaurants/Dining

Theater

#### Government/ Law/ Politics

Government

Legal

Military Appreciation

Military-Official

Political Opinion

#### Health/Fitness

**Fitness** 

Health/ Medical

Holistic

#### News/Reports

News

Sports

Weather/ Traffic

Religion/Beliefs

http://www.8e6.com/index2.php?option=com\_content&task=view&id=254&pop=1...

5/2/2007

Intranet/ Internal Servers Invalid Web pages Reviewed/ Miscellaneous

Security

Hacking

Malicious Code/Virus

Phishing Spyware Paranormal Religion

Shopping

Online Auction Shopping

Society/ Lifestyles

Alcohol

Animals/ Pets

Books & Literature/ Writings

Dating/Personals

Fashion Lifestyle Recreation Self-Defense Social Opinion Tobacco Weapons

Travel/Events

Tickets Travel Vehicles

#### 1. Adware

Sites that promote or offer software that collects information about users to display target advertisement based on user browsing patterns and/or install advertising toolbars without the user's knowledge and consent.

#### 2. Alcohol

Sites promoting the use of alcohol, drink recipes, bartender guides, home brewing methodology, drinking. Sample sites: www.budweiser.com, www.beer.com, www.jackdaniels.com

#### 3. Animals/Pets

Sites that provide information or promote animal/pet care, breed, veterinary care, boarding, adoption, and care info.

#### 4. Art

Non-commercial sites that promote, exhibit, and/or display works of art, artists, art galleries, museums, art instruction, graphics tutorials, and art schools.

Sample sites: www.lacma.org/, www.guggenheim.org/, www.metmuseum.org/

#### 5. Banner Web/Ads

Banner ads served from third party servers and URLs that track online analytics and/or Web site traffic for marketing report purposes.

Sample sites: www.coremetrics.com , www.siteminner.com , www.inelliseek.com , www.mointel.com

#### 6. Books & Literature/ Writings

Sites that discuss and promote books, literature, authors' sites, publishers' promotional sites, online books, books on tape, literary reviews, fan-fiction or other short fiction works, written screenplays/scripts (movies, TV, or drama). Sample sites: www.bookbrowse.com/, www.openanebook.org/, www.literaryleaps.com/

#### 7. Chat

Sites offering chat rooms and chat services as well as chat sites accessed via a browser, chat logs, IRC client downloads, IRC channel listings or channel information.

Sample sites: www.chatweb.net/, www.chattown.com/, www.javachatrooms.net/

#### 8. Child Pornography/Child Abuse

Sites that have been verified by the Internet Watch Foundation to contain or distribute images of non-adult children that are depicted in a state of abuse. Information on the Internet Watch Foundation is available at http://www.iwf.org.uk/

#### 9. Comics

Sites that distribute, display, discuss and promote comics, comics, comic books, cartoons, flash/online animations and comic publishers. These include on-line cartoons and official sites of comic strips.

Sample sites: www.dccomics.com/, www.marvel.com/, www.wildguard.com/

#### 10. Community Organizations

Sites of non-profit, charity, and community involvement organizations such as the YMCA, March of Dimes, Big Brothers/Sisters, Boy/Girl Scouts, etc.

Sample sites: www.habitat.org/, www.pointsoflight.org/, www.national.unitedway.org

#### 11. Criminal Skills

Sites that promote crime or illegal activity such as credit card number generation, illegal surveillance and murder. Sample sites: www.illegalworld.com/, www.password-crackers.com/, www.spy-cam-surveillance-equipment.com/

#### 12. Dating/Personals

Sites related to personal ads, dating sites, dating services, dating tips, relationships, introductions, "how-to-find-a-mate" sites, introductions for purposes of finding friends or other relationships, etc.

Sample sites: www.friendfinder.com/, www.match.com/, www.dating.com/, www.myspace.com, www.friendster.com

#### 13. Domain Landings

Registered hosted pages with no significant appreciable content other than current owner info, solicitation for URL buyers, and/or links to seller info.

#### 14. Dubious/Unsavory

Sites of a questionable legal or ethical nature. Sites which promote or distribute products, information, or devices whose use may be deemed unethical or, in some cases, illegal.

Sample sites: www.allfreeessays.com/, www.thepayback.com/, www.strangereports.com/

#### 15. Education

Web sites of schools, learning centers, universities, teaching institutions, workshops, technical institutes and trade schools. Sites that contain information on teaching aids such as lesson planning guides, teacher supplies, career development education and .edu sites.

Sample sites: www.harvard.edu/, www.usc.edu/, www.bryman-college.com/

#### 16. Educational Games

Sites that offer games related to education such as reading, spelling, math, developmental games and games with educational value.

Sample sites: www.aplusmath.com/, www.discoveryschools.com/, www.kidsdomain.com/

#### 17. Employment

Sites geared toward job seekers, such as online job bulletin boards, classified ad sites, resume-listing services, head hunting firms, resume building, cover-letter writing, etc.

Sample sites: www.monster.com, www.careeerbuilder.com, www.jobdirect.com

#### 18. Entertainment

All general entertainment sites not already classified in a specific category such as restaurants/clubs, clipart and animated .gifs, amusement parks, cell-phone ringtones, etc.

Sample sites: www.allfreeclipart.com, www.mp3.com, www.americanarestaurant.com/

#### 19. Explicit Art

Art sites that display art works containing graphic nudity, nude photography, and disturbing images.

Sample sites: www.fineartnude.com/, www.ravengallery.com/, www.agalleryofnudes.com

#### 20. Fashion

Sites promoting and discussing models, modeling, modeling portfolios, modeling agencies, modeling contests, fashion and apparel in a non-commercial manner. May contain some R-rated material, or bikini pictures.

Sample sites: www.fashion.net/, www.fordmodels.com/, www.ftv.com/

#### 21. Financial Institution

Sites related to the financial news, banking services, mortgages, insurance, and management of investments.

Sample sites: www.wellsfargo.com, www.fidelitymortgage.com, www.massmutual.com

#### 22 Fitness

Sites promoting and discussing exercise, yoga, gyms, health clubs, nutrition, nutrition supplements, fitness equipment, diet information and weight loss.

Sample sites: www.weightwatchers.com/, www.24hourfitness.com/, www.yoga.com/

#### 23. Free Hosts

Sites hosted by consumer oriented free hosts or ISPs, including members.aol.com and Geocities.

Sample sites: www.geocities.com/, www.members.tripod.com/, www.angelfire.com/

#### 24. Freeware/Shareware

Sites that provide repositories of shareware and freeware for download.

Sample sites: www.tucows.com/, www.freewarehome.com/

#### 25. Gambling

Sites which encourage gambling such as betting sites, bookmaker odds, lottery, bingo, horse/dog track, online sport betting, online casinos, etc.

Sample sites: www.gambleonnet.net, www.casino.com, www.highdraw.com

#### 26. Games

Sites related to computer or other games, such as game download sites, online games, video, board games and electronic

games. Sites that advertise and host online games as well as sweepstakes & giveaways. Sites that offer cheat codes. Sample sites: www.playstation.com, www.warcraft.org, www.planeteq.com

#### 27. General Business

Web sites for businesses and commercial organizations where business is defined as an organization that provides goods and/or services for profit.

Sample sites: www.microsoft.com/, www.kraft.com/, www.tyco.com/

#### 28. Government

Sites of governmental agencies at the national, state, local or international level.

Sample sites: www.ca.gov/, www.whitehouse.gov/, www.europa.eu.int/

#### 29. Hacking

Sites discussing and/or promoting unlawful or questionable tools or information revealing the ability to gain access to software or hardware/communications equipment and/or passwords. Sites that discuss password generation, compiled binaries, hacking tools, software piracy (game cracking).

Sample sites: www.happyhacker.org/, www.phreak.com/

#### 30. Hate & Discrimination

Sites that contain material related to the discrimination of any group of people based on race, religion, gender, nationality, etc. Sites which concentrate on violence or the destruction of human life, including a single person or an entire race/religion/gender/etc. Sites focused on the superiority of one race/religion/gender/etc., while degrading others with use of propaganda or violent action.

Sample sites: www.k-k-k.com, www.nazi.org, www.stormfront.org

#### 31. Health/Medical

Sites of medical practices, hospitals, health insurance providers, nursing homes, and care centers. Sites that promote and provide information on prescription medicines and over the counter treatments. Sites offering information and references on health, medicine, preventative health care and other health-related topics.

Sample sites: www.webmd.com/, www.bluecross.com/, www.stjude.org/

#### 32. Holistic

Sites offering information on alternative medicines and natural healing, homeopathic medicine, acupuncture and acupressure, chakra alignment, Feng Shui.

Sample sites: www.holisticmed.com/, www.findhealer.com/, www.holistic.com/.

#### 33. Humor

Sites whose primary purpose is for comedy, jokes, sound files, or other material intended to be funny.

Sample sites: www.aaajokes.com, www.jokesandhumor.com, www.funny.com

#### 34. Illegal Drugs

Sites that promote the sale/use of illegal drugs and narcotics, paraphernalia for express use with illegal narcotics, questionably legal "supplements" with a narcotic effect or sites that glorify the effect of illegal narcotics. Sites that offer techniques and products for testing clean for drugs as well as information on other forms of narcotics.

Sample sites: www.hightimes.com/, www.homegrownfantasy.com/, www.erowid.org/

#### 35. Image Servers/Image Search Engines

Web servers and search engines whose primary function is to deliver images, artwork, personal photos, photo galleries, and free images/pictures for commercial use (Does not include adult content categorized elsewhere).

#### 36. Information Technology

Sites containing reviews, discussions, distribution, and promotion of computer programs, software, systems and hardware. Sites that contain discussion, reviews, news, and advocacy on computers, technological devices, and general technology. Sites that offer information, resources, hosting and guides for creating computer software and sites.

Sample sites: www.cnet.com/, www.zdnet.com/, www.slashdot.org/

#### 37. Instant Messaging (IM)

Sites that offer and enable Instant Messaging, central servers for IM applications, Client-based applications for IM (prevents the use of IM clients).

Sample sites: www.aim.com/, www.icq.com/, www.chat.msn.com/

#### 38. Internet Radio

Sites that offer streaming radio Internet programming (does not include downloadable music).

Sample sites: launch.yahoo.com/launchcast/, www.live365.com/, www.shoutcast.com/

#### 39. Internet Service Providers

Sites and guides to services that offer access to the Internet.

Sample sites: www.aol.com/, www.earthlink.com/, www.netzero.net/

#### 40. Intranet/Internal Servers

User-defined category is provided for customer site additions. E.G. User Intranet site, Internal database, Web page, Web based application, CRM, accounting packages, ERP systems, document repository, Internal file share, FTP sites, etc.

#### 41. Invalid Web Pages

URLs with no content or serve up a "loading error" page. Pages may at one time be valid but currently do not contain content.

#### 42. Kids

Sites designed specifically for children. Does not include educational games.

#### 43. Legal

Sites pertaining to legal services, personal legal reference, on-line legal aid, law firms, legal reference, law libraries, legal services (notaries, etc.)

Sample sites: www.lawyers.com/, www.lawreview.org/, www.worldlawdirect.com/

#### 44. Lifestyle

Sites that contain material relative to an individual's personal life choices. This includes sexual preference, cultural identity, or organization/club affiliations.

Sample sites: www.qrd.org, www.gaywired.com, www.polyorlando.org

#### 45. Local Community

Sites of community governmental agencies and sites that promote and announce community events and community involvement such as City sites and Chamber of Commerce.

Sample sites: www.toronto.com/section/community/, www.albanycounty.com, www.sanpedro.com/spcom/spcomm.htm

#### 46. Malicious Code/Virus

Sites that promote, demonstrate and/or carry malicious executable, virus or worm code that intentionally causes harm by modifying or destroying computer systems often without the user's knowledge.

#### 47. Message Boards

Sites that offer message boards, bulletin boards, and forums. Sites which offer visitors the ability to discuss topics with one another via Internet message board software. Sites that provide downloads and customization of message board software. Sample sites: www.ezboard.com/, www.messages.yahoo.com/, www.boards.fool.com/

#### 48. Military Appreciation

Sites that pertain to individual appreciation, remembrance or dedication to military units and organizations such as veterans, troop support, honoring military divisions, etc.

Sample sites: www.nmam.org/, www.uso.org/, www.oldglorytraditions.com/

#### 49. Military - Official

Official sites of government backed military organizations.

Sample sites: www.navy.mil/, www.army.mil/, www.usmc.mil/

#### 50. Movies & Television

Sites that discuss and promote film and television. This includes official sites of movies and television programs as well as those of film and television celebrities. Also included are personal fan sites of the aforementioned.

Sample sites: www.movies.yahoo.com/, www.tvguide.com/, www.moviefone.com/

#### 51. Music Appreciation

Sites that discuss and promote music, musicians, and the methods in which they are distributed. These sites include official sites of musicians as well as fan sites that promote musical subjects and artists, playlists, lyrics, legal/licensed and mp3 distribution.

Sample sites: launch.yahoo.com/, www.artistdirect.com/, , www.vibe.com/

#### 52. News

Web sites that distribute news, current events, and headlines.

Sample sites: www.cnn.com, www.dailyregister.com, news.yahoo.com

#### 53. Obscene/Tasteless

Sites that contain explicit graphical or text depictions of such things as mutilation, murder, bodily functions, horror, death, rude behavior, executions, violence, and obscenities etc.

Sample sites: www.celebritymorgue.com, www.rotten.com, www.gruesome.com

#### 54. Online Auction

Sites that offer access to online auctions where visitors can bid on various items. Since online auctions are rarely monitored, they may expose users to materials that would otherwise be filtered under categories such as Adult Content,

Illegal/Questionable, etc. (Does not include classified

advertisements, which is categorized under shopping or news)

Sample site: www.ebay.com

#### 55. Online Communities

Sites that promote online social networking. The content of such sites is mostly comprised of personal pages linked together in a social network that can be based on any criteria, such as schools, universities, business, or friendship. Example: http://www.myspace.com, http://www.facebook.com

#### 56. Online Classes

Sites that provide access to classes conducted via the Internet.

#### 57. Online Greeting Cards

Sites that offer e-greeting cards or e-postcards.

Sample sites: www.bluemountain.com/, www.greetings.yahoo.com/ ,www.hallmark.com/

#### 58. Online Trading/Brokerage

Sites that facilitate online active trading of securities.

#### 59. Paranormal

Sites dealing with subjects of the paranormal. This includes topics such as mysticism, UFOs, astrology, numerology, the occult, tarot, crypto-zoology and conspiracy theories.

Sample sites: www.ufomind.com/, www.prairieghosts.com/, astrology.yahoo.com/

#### 60. Peer-to-Peer (P2P) File Sharing

Sites that offer peer-to-peer file sharing software and transfers.

Sample sites: www.kazaa.com/, www.bearshare.com/, www.limewire.com/

#### 61. Phishing

Deceptive information pharming sites that are used to acquire personal information for fraud or theft. Typically found in hoax e-mail, these sites falsely represent themselves as legitimate Web sites to trick recipients into divulging user account information, credit card numbers, usernames, passwords, social security numbers, etc. Pharming, or crimeware misdirects users to fraudulent sites or proxy servers, typically through DNS hijacking or poisoning.

#### 62. Political Opinion

Opinions dealing with political concerns such as party platforms, political reform, candidate advocacy, PACs, lobbying organizations, campaign sites, "the president sucks" sites, recall sites, etc.

Sample sites: www.rnc.org/, www.democrats.org/, www.nra.org/

#### 63. Pornography/Adult Content

Sites that contain images and/or content containing sexual acts, activity, nudity, toys, stories/writings, bestiality, fetishes, videos, etc.

Sample sites: www.playboy.com

#### 64. Portals

Sites whose primary purpose is to offer entry point service to other Web sites via links sorted by topics and/or subjects.

#### 65. Real Estate

Sites pertaining to the buying, selling, renting, and leasing of properties (Commercial and Residential). Sample sites: www.realestate.yahoo.com/, www.homestore.com/, www.realtor.com/

#### 66. Recreation

Sites that pertain to hobbies and non-competitive outdoor activities such as collecting, clubs, social organizations, recipes, horticulture, gardening, yard maintenance, decorating, hunting,. fishing, rock climbing or similar activities Sample sites: crochet.about.com/, www.gardenweb.com/, www.treasureclub.net/

#### 67. Reference

Reference collections including encyclopedias, atlases, historical data, biographies, how-to, language tools and references such as dictionaries, thesaurus and translators, information resources on scientific subjects.

Sample sites: dictionary.reference.com/, encarta.msn.com/, yp.yahoo.com/

#### 68. Religion

Sites that pertain to, promote, discuss, or opine on any religion, church, or religious organization.

Sample sites: www.zencenter.org/, www.olacathedral.org/, www.tbala.org/

#### 69. Remote Access

Sites that provide information about or facilitate access to information, programs, online services or computer systems remotely.

#### 70. Restaurant/Dining

Sites that provide information, promote, list, review, or advertise dining, catering services, restaurants, cafes, eateries, takeouts and fast food.

Sample sites:www.mcdonalds.com, www.blackangus.com

#### 71. Reviewed/Miscellaneous

Random content that does not fall under current categories.

#### 72. R-rated

Services pertaining to anything that involves 18 and over material such as lingerie and swimsuits, revealing pictures. Sites that are adult in nature without being explicitly pornographic.

Sample sites: fine-lingerie.com/, www.maximonline.com/, www.bikini.com/

#### 73. School Cheating

Sites that offer materials that enable students to plagiarize or cheat in their academic endeavors, including pre-written papers, answer keys, cheating methods or complete summaries intended to help students circumvent research.

Sample sites: www.allfreeessays.com

#### 74. Search Engines

Major portal sites that either search the Internet or have a directory-based database of sites. Includes all sub-URLs under the

main site.

Sample sites: www.yahoo.com/, www.google.com/, www.msn.com/

#### 75. Self-Defense

Web sites that offer information and advocacy of self-defense tools of a non-lethal nature. Includes techniques and products such as those designed to immobilize or harm a subject but not "intended" to cause death (i.e. martial arts, stun guns, mace, etc.)

Sample sites: www.americanselfdefense.com/, www.safetyforwomen.com/, www.selfdefenseproducts.com/

#### 76. Shopping

Sites that contain consumer oriented online shopping, online malls, classifieds, and online trading/auction services.

Sample sites: www.ebay.com, shopping.yahoo.com, www.nordstrom.com

#### 77. Social Opinion

Opinions dealing with social issues such as divorce, business ethics, abortion etc. Sample sites: www.now.org/, www.business-ethics.com/, www.childadvocacy.org/

#### 78. Sports

Sites for professional, collegiate, and other competitive sports such as baseball, basketball, hockey, football & soccer teams. Sites that offer information on sports magazines and sporting events such as the winter and summer Olympics, etc. Sample sites: espn.go.com, www.nba.com, sportsillustrated.cnn.com

#### 79. Spyware

Sites that promote, offer or secretively install software to monitor user behavior, track personal information, record keystrokes, and/or change user computer configuration without the user's knowledge and consent for malicious or advertising purposes. Includes sites with software that can connect to "phone home" for transferring user information.

Sample sites: www.win-spy.com, www.gator.com

#### 80. Streaming Media

Sites that offer "Internet TV" programming, streaming video and other streaming media.

Sample sites: www.apple.com/quicktime/, windowsmedia.com/, launch.yahoo.com/.

#### 81. Terrorist/Militant/Extremist

Sites that contain information regarding militias, anti-government/anti-establishment groups, terrorism, bomb-making/usage, anarchy, etc.

Sample sites: www.michiganmilitia.com/, www.militia.ofmontana.com/, www.ncmilitia.org/

#### 82. Theater

Sites that promote and discuss live dramatic productions.

Sample sites: www.ticketmaster.com, www.movietickets.com, www.sportstickets.net

#### 83. Tickets

Sites that offer ticket sales for entertainment: concerts, sporting events, races, expos, etc. Sample sites: www.ticketmaster.com, www.movietickets.com, www.sportstickets.net

#### 84. Tobacco

Sites that sell, promote or glamorize the use of tobacco related products, including cigarettes, cigars, chewing tobacco. Sample sites: www.philipmorrisusa.com/en/home.asp

#### 85. Travel

Sites that offer travel tickets and reservations, travel clubs, travelogues, visitor information bureaus, travel promotions, etc. Sites relating to traveling, such as travel agencies, cruise lines, airfare, etc.

Sample sites: www.expedia.com, www.travel.com, www.travelocity.com

#### 86. Vehicles

Sites that discuss, promote, and offer information on cars, trucks, motorcycles, watercraft, aircraft and other forms of

transportation.

Sample sites: www.ford.com/, www.harley-davidson.com/, www.cessna.com/

Sites that provide information and/or products to facilitate telephone calls using the Internet. VoIP (Voice over Internet Protocol) refers to a category of hardware and software that uses the Internet as a transmission medium for telephone calls by sending voice data in packets using IP rather than by traditional circuit transmissions of the PSTN.

#### 88. Weapons

Sites that provide information and promote the collecting, maintenance, advocacy and sales of legal firearms, knives, swords and related items.

Sample sites: www.remington.com/, www.buckknives.com/, www.swords.com/

#### 89. Weather/Traffic

Web sites that offer weather forecasts, weather updates and traffic conditions/reports.

Sample sites: www.weather.com/, www.traffic.com/, weather.yahoo.com/

#### 90. Web-based E-mail

Sites that offer free Web-based e-mail services.

Sample sites: www.hotmail.com, www.email.com, mail.yahoo.com

#### 91. Web-based Newsgroups

Sites that offer archives of Usenet postings. Sample sites: groups-beta.google.com

#### 92. Web-based Proxies/Anonymizers

Sites that offer free anonymous proxy services.

Sample sites: www.anonymizer.com, www.idmask.com, www.amegaproxy.com

#### 93. Web-based Storage

Sites that offer storage for personal files on remote servers for backup or exchange purposes.

Sample sites: www.filesanywhere.com/, briefcase.yahoo.com/, www.gotomypc.com/

#### 94. Web Hosts

Sites that offer domain names and Web spaces for hosting fee-based Web pages.

#### 95. Web Logs/Personal Pages

Web sites from personal or non-commercial sources which feature commentary and articles written in a log or journal format (Blogs).

Sample sites: www.livejournal.com/, www.blogger.com/, www.xanga.com/ , www.myspace.com, www.friendster.com

TOP

Close Window

Adult Content	Pass	Allow	Block	
Child Pornography			Х	Groups
Explicit Art			X	Admin Building
Obscene/Tasteless			Х	Principles
Pornography/Adult Content			Х	Vice Principles
R-rated			Х	SRO Officers
Beautiful and the state of the				CTAs

Bandwidth **Pass** Allow Block Techs Image Server/Image Search Engines X Internet Radio Χ Peer-to-Peer (P2P) File Sharing X Default is do nothing Video Sharing X Pass=Allow default action VolP X Allow=Overrides Block Web-based storage X Block=Disallow web sites Streaming Media X Flash Video X = CIPA compliance minimum Generic Streaming Video X = HEBISD Categories Blocked Quicktime Video Χ =Override CIPA compliance Real Time Streaming Protocol X Windows Media Video X

Business/Investments	Pass	Allow	Block
Employment	X		
Financial Institution	X		
General Business	Х		
Online Trading/Brokerage			Х
Real Estate	Χ		

Community/Organizations	Pass	Allow	Block
Community Organizations	X		
Local Community	X		

Education	Pass	Allow	Block
Education	Х		
Educational Games	Х		
Online Classes	X		
Reference	X		

Entertainment	Pass	Allow	Block
<u>Art</u>	X		
Comics	X		
Entertainment	X		

Gambling		X
<u>Humor</u>	Х	
<u>Kids</u>	Х	
Movies & Television	Х	
Music Appreciation	Х	
Online Greeting Cards		X
Restaurants/Dining	Х	
Theater	Х	
<u>Games</u>		Х
Games Patterns		X
Olympic News	Х	
Olympic Streaming Video	Х	

Government/ Law/ Politics	Pass	Allow	Block
Government	X		
Legal	X		
Military Appreciation	X		
Military-Official	X		
Political Opinion	X		

Health/Fitness	Pass	Allow	Block
<u>Fitness</u>	X		
Health/ Medical	X		
Holistic	X		
Self Help	Х		

Illegal/Questionable	Pass	Allow	Block
Criminal Skills			Х
Dubious/Unsavory			Х
Hate & Discrimination			X
Illegal Drugs			Х
School Cheating			X
Terrorist/ Militant/ Extremist			Х

Information Technology	Pass	Allow	Block
Dynamic DNS Services			Х
Freeware/Shareware			Х
Information Technology	Х		
Internet Service Providers			Х
Portals	X		
Search Engines	X		
Web-based Newsgroups			Х

Internet Communication	Pass	Allow	Block
<u>Chat</u>			X

Message Boards		X
Online Communities		X
Web-based E-mail		Х
Web logs/ Personal Pages		X
Web Based Productivity Apps	Х	
Instant Messaging (IM)		X

Internet Productivity	Pass	Allow	Block
<u>Adware</u>			Х
Banner/Web Ads	Х		
Fantasy Sports	Х		
Free Hosts			Х
Remote Access			Х
Web Hosts			Х
Generic Remote Access			Х
<u>GoToMyPC</u>			Х
Remote Desktop			Χ
Virtual Network Computing			X
pcAnywhere			Χ

Internet/Intranet Misc.	Pass	Allow	Block
Domain Landing	X		
Edge Content Servers/Infrastructure	Х		
Invalid Web pages	Х		
Reviewed/ Miscellaneous	Х		

News/Reports	Pass	Allow	Block
News	Х		
Sports	X		
Weather/ Traffic	Х		

Religion/Beliefs	Pass	Allow	Block
<u>Paranormal</u>			X
Religion	X		

Security	Pass	Allow	Block
Bad Reputation Domains			Х
Botnet			Х
Hacking			Х
Malicious Code/Virus			Х
<u>Phishing</u>			Х
<u>Spyware</u>			Х
Web-based Proxies/Anonymizers			Х

Shopping Pass Allow Block

Online Auction		X
Shopping	X	

Society/ Lifestyles	Pass	Allow	Block
<u>Alcohol</u>			Х
Animals/ Pets	Х		
Books & Literature/ Writings	Х		
Dating/Personals			Х
<u>Fashion</u>	Х		
<u>Lifestyle</u>			Х
Recreation	Χ		
Self-Defense	Х		
Social Opinion			Х
<u>Tobacco</u>			Х
Weapons			Х

Travel/Events	Pass	Allow	Block
<u>Tickets</u>	X		
Travel	X		
Vehicles	Х		

Custom Categories	Pass	Allow	Block
AdmPass	Х		
AllowAlways		Х	
BlockAlways			X
Ebay			Х
File Extensions	3/13		Х
Intranet/Internal Servers	X		
MySpace			Х
Ultrasurf			X
WebProxies			X

Date: 04/11/2011 Page: 1

# Closed Internet Safety Requests from 2010-08-01 to 2011-04-11



Student was looking for nursing things for senior project.

SH154006

www.stockvibe.com/find/nurse?sort=d

A teacher found a web site getting through the filter that is totally inappropriate (porn)! http://www.cthomashowell.net/

This web site was linked from a web site for the book The Outsiders and referenced the movie and the actors from the movie.

http://www.theoutsidersbookandmovie.com/TheGrea sers.html

Can this be blocked please! Thanks, Lisa 11-4-10 - submtited to 8e6
Thank you very much for your submission. The site will be added to our Pornography library.

Sincerely, Jennifer B. M86 Security submitted to 8e6 03/22/11 reply 03/24/11 Thank you very much for your submission. The site will be added to our Pornography library.

Sincerely, Jennifer B. M86 Security I was talking with Lenda about a problem with the Pop-Up Blocker on a text book website. It would be helpful if we could allow pop-ups from this site. Shawn was down in our area and said that I should turn in a ticket on it.

The website is: http://my.hrw.com You will then need to log on. Username: jstudent372 Password: j5j5n

Go to Online Textbook and then Student Resources. The Online Extras are the problem. They won't open unless you unblock pop-ups.

Cindy Sarpalius Instructional Technology Specialist Hurst Euless Bedford ISD 817 - 399 - 2109 Test Teacher and Student users with solution

Created a Global Policy and added exception to IE popup blocker for hrw.com

From: Randy Douglas

[mailto:RDOUGLAS@esc11.net]

Sent: Thursday, September 30, 2010 12:33 PM

To: \_Randy Douglas

Subject: Fwd: Changes to PearsonAccess Network

Configuration

FYI.... Randy

Randal R. Douglas
Randal Douglas Ed.D.
Deputy Executive Director for Technology
Education Service Center, Region XI
3001 N. Freeway
Fort Worth, Texas 76106
(817) 740-3611
fax (817) 740-3650
rdouglas@esc11.net

>>> Laura Carson 9/30/2010 11:49 AM >>> Dear Assessment Contacts-The message below was sent by Pearson to district testing coordinators and contains information important to online testing that needs to be shared with technology staff.

Laura Carson
Coordinator of Curriculum, Instruction and
Assessment
ESC Region XI
3001 North Freeway
Fort Worth, TX 76106
(817) 740-7573
fax (817) 740-3684
Icarson@esc11.net

>>> "shipping@txassessmail.pearson.com" <shipping@txassessmail.pearson.com> 9/30/2010

10:42 AM >>> September 30, 2010

TO THE ESC AND DISTRICT TESTING COORDINATOR ADDRESSED:

SUBJECT: Changes to PearsonAccess Network Configuration

What is changing? Pearson is upgrading the technology infrastructure of

our online test delivery services. These upgrades will

increase capacity and reliability.

Most of the infrastructure upgrades are behind-the-scenes and require no action on your part. You are required, however, to make a change to your online testing network firewall and content filtering settings. You are also required to reinstall the proctor caching software if you currently have proctor caching installed on Windows. Mac installations do not require a reinstall.

We recommend that you make this bulletin available to the network and systems administration (IT) staff at your districts and campuses.

When will this change take place? This change will take effect at 9:00 PM (Central) Friday, October 1, 2010. The new URLs listed below must be allowed through your firewalls by this date. The Texas Assessment Management System, delivered through PearsonAccess, will be unavailable between 9:00 PM Friday, October 1, 2010 and 5:00 am Monday, October 4, 2010.

What action do I need to take? Your action is required with respect to three new URLs that are being created. Texas districts and schools typically allow their local networks to access Pearson online testing sites by means of "allowed" URLs. You will need to ensure that these new URLs are added to the list of those allowed through your firewalls.

Current "allowed" URL New "allowed" URL https://www8.etest.pearson.com
Proctor Caching
https://proctorcaching.pearsonaccess.com

http://launcher.etest.pearson.com
Launcher http://launcher.testnav.com

http://www9.etest.pearson.com TestNav 6 http://tx6.testnav.com

If you have a Windows installation of proctor caching, you must reinstall the proctor caching software in order for it to correctly authenticate with the new URL addresses. The latest version of the proctor caching software for Windows installations is available at http://www.TexasAssessment.com/downloads.

Note: Districts or schools using IP-based content filters must update the IP addresses as part of this change.

Who do I contact if I have questions or concerns? If you have any questions resulting from this communication, or from the recommendations outlined here, please contact Pearson's Austin Operations Center at 800-627-0225. Inform the tech support representative that you are calling about Pearson IP addresses. per Carl

make "train" accounts used in the Lab to have teacher internet access

Done



I will forward on to Scott and the Help Desk. Looking at it I don't think it will be a problem, looks like this .com site redirects to a .uk site and that might be why it is blocked. We will see where it falls in the internet filters.

John

From: Jonathan James

Sent: Friday, October 22, 2010 8:32 AM

To: John Sellgren Cc: Pamela Benson Subject: blocked site

Who do I contact to get a site a teacher has been using unblocked? The site is Ananova.com. The teacher pulls articles from the site that are of high interest for students.

Open for teachers and students per Scott www.flickr.com taggalaxy.com live binders works just fine when she goes to it

through a browser but from her website she clicks on cool websites and it

does not work most of the time
Re: Kids have access to Youtube
Just wanted to pass this along to you. The kids
figured out that if they use https protocol instead of
the default http, they are able to get to Youtube.
That's the only site I've verified, but a teacher just
brought this to my attention and more than likely
needs to be blocked. Thanks

Will Kari BJH Unblocked video sharing sites orange.co.uk and i6a.co.uk

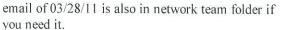
Done

Insufficient information to fix problem....

Lenda believes we resolved this problem back in May

Need to contact 8e6...

There is no way to redirect the https request if it is strict IP (no DNS setting)



Taylor publishing wants us to add their ip range to resolve issues that the campus is having.

\_\_\_\_\_

We have been having issues with lagging and freezing in general in our online based yearbook program. We have been in contact with them and their initial fix was to clear out the Java cache. I've done that and we're still having issues. Do you have anything else for me to try? The information for the program is at the bottom of this e-mail. They are requesting their IP range be put into our firewall proxy, which might help out. Let me know what I can do here if you have anything. Thanks

Will

Willard

From: Michelle Bartsch

Sent: Monday, March 28, 2011 10:11 AM

To: Willard Kari

Subject: FW: StudioWorks support case #28921

From: Adams, Jennifer

[mailto:Jennifer.Adams@balfour.com] Sent: Monday, March 28, 2011 10:09 AM

To: Michelle Bartsch

Subject: StudioWorks support case #28921

Michelle,

Please forward this to Will Kari.

Bedford Junior High School is using our online, java-based yearbook software called StudioWorks (url: sw.taylorpub.com). They are having performance issues.

Please add our IP range into your firewall/content filter/proxy:

Excluded from DeepNines and 8e6

00149907 Bedford THS

IP Range: 12.71.73.128-254 or 12.71.73.128/25 port

80

StudioWorks IP: 12.71.73.241 port 80

Thanks, Jennifer

David,

Submitted to 8e6 09/22/10 8e6 added to library 09/23/10 lc

I had a pop-up occur on my computer. Is there a way to block this site? I did not know if that's something that could be taken care of on the network or if I needed to do it in my web browser. It's suggestive and not overtly graphic, it seems. But I wanted to bring it to your attention.

Here is the link from the page:

http://mgid.com/mg2778.html

Thanks,

Garrett Rosser

website: www.pandora.com

You can put in a type of music and it will play only that type all day. So if I put in Mozart or something it will play all that type of genre, like Mozart and Chopin and all those types of composers etc. Does that make sense? I like to play soft music while the kids are working. The website is

http://www.pandora.com

The website will pop up when I put it in but it won't load.

Thanks!!

Shawn says invalid ssl certificate Carl says allow.

Done

00144586 Bellaire

Osborne

Lauren

per John Hollis - resolved - GO

Our Registrars and PEIMS dept. can no longer access the Edit Plus PEIMS website. This is the site where they can look up students statewide, and transfer records. It has been intermittent the last couple days but it is completely down now. The address is:

https://seguin.tea.state.tx.us/apps/logon.asp

I called support and he said they were having problems, but all issues have been resolved on there side. I was still unable to get in until I enabled the 99 Proxy on my browser.

Below is the email I receive from the TREx support. It includes their server addresses.

John Hollis

>>> On 08/19/2009 at 1:20 PM, <James.Maness@tea.state.tx.us> wrote:

Hi.

There are two servers required to access TREx. First users log in to TEASE at seguin.tea.state.tx.us, then they access the TREx application at wasprod.tea.state.tx.us

I would whitelist both of these IP addresses:

seguin.tea.state.tx.us - 198.214.99.237 wasprod.tea.state.tx.us - 198.214.98.164



Let me know if you have any questions. Thanks for the info. I'll alert the help desk.

told them I would record this.

Mike Wagner

Sent from my iPad

On Dec 1, 2010, at 3:12 PM, "Neidy Overton" <NeidyOverton@hebisd.edu> wrote:
Okay, so I was googling for a holiday activity. I needed a "holly" coloring sheet and typed in "holly." I wish I hadn't, cause a bunch of promiscuous women showed up on the images!!! I had to re-type "holly plant sheet" and I got what I was looking for. Do I need to email the webmaster or is it enough that I let you know? :/ I don't want to be approached with the "Why were you looking up women on hebisd property?" question!!!

-Overton

**Total Closed Call Count** 

14