of Strickland

rom: ent: To: Subject: Rex Redden [rredden@mckinneytexas.org] Wednesday, September 23, 2009 2:52 PM Carol Strickland RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Follow Up Flag:Follow upDue By:Thursday, September 24, 2009 12:00 AMFlag Status:Red

Yes, the equipment is installed, but not operational yet due to us waiting on our own IT Department to get some computer hardware installed and working.

Rex D. Redden Assistant Chief of Police McKinney Police Department

-----Original Message-----From: Carol Strickland <cstrickland@co.collin.tx.us> Sent: Wednesday, September 23, 2009 2:19 PM To: rredden@mckinneytexas.org <rredden@mckinneytexas.org> Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Chief Redden,

Could you please confirm that the equipment has been installed on the McKinney Police Vehicle? We would like to sign off on the purchase order for PlateScan. We do not have the servers received and installed yet but that is a complete separate order.

Thank you,

Carol Strickland

Homeland Security

972-548-5537

3

: Ken Mackenzie [mailto:kmackenzie@Platescan.com] t: Tuesday, July 21, 2009 12:35 PM o: Kelley Stone; bwillis@friscotexas.gov; scott.stowers@wylietexas.gov; harry Smart; nbroughton@friscotexas.gov; Kyle Nevil; rredden@mckinneytexas.org; rjones@mckinneytexas.org; DStevens@ci.frisco.tx.us; brushing@cityofallen.org; gfowler@cityofallen.org; rflores@cityofallen.org; Carol Strickland; Caren Skipworth; Casey Stone; edd@plano.gov; 'Glenn Cavin'; Chuck Ruckel; 'Gina McFarlin'; 'Johnny Thomason' Cc: Liz Gray Subject: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Good Morning Everyone,

I am pleased to announce that we are ready to begin the PlateScan installation process for the ALPR vehicles. Collin County won't have the regional back-office server delivered until September, however Kelley and I decided that we didn't want to wait on the server, before we got the vehicles operational. The vehicles can hold their data for 30 days, so we shouldn't lose any data and it can be transferred to the server once it is installed.

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To complete this task on time, we need for each agency to deliver their designated ALPR vehicle to the Collin County Shop no later than Friday, August 14th by 4:30pm. Please make sure that it is the same vehicle that you spec'd in the pre-planner. Any surprises will only slow down the install process. The actual shop is closed on Fridays, but the ladies in the front shop office will be there and will take your keys from you until 4:30pm on that Friday.. Liz Gray at the Shop is coordinating this for us, so if you have a question about delivering you vehicle, she should be able to help you. Her number is 972-548-3734. se take a look at the attached photos of the new cameras installed. pink you will all be pleased at the new low profile of the cameras and see that it was worth the wait, rather than getting the previous odel cameras.

Start thinking about training. I have blocked off most of the week of August 24th to train all the Collin County Agencies. For the vehicle training, I will need a classroom with a projector for my laptop. Each class will take 1.5 to 2 hours and you can send as many officers as the room will hold. I can do a couple of classes for each agency to meet their shift requirements. For the back-office training for dispatchers, investigators, crime analysts and anyone else that you want to have access, those classes only take about 30 minutes per class. The more classes I can do at one agency on one day, the more time it give me for the other five agencies. Don't worry though, we can do additional classes, as my schedule allows.

Please double-check this email to insure that I sent it to everyone at your agency that needs it.

s always, if you have any questions, feel free to call me at any time.

Ken MacKenzie

Southwest Regional Law Enforcement Liaison

3767 Forest Lane, Suite 124-1162

Dallas, TX 75244

214-882-3877

214-594-5588 (Fax)

kmackenzie@platescan.com

www.platescan.com

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, material in this e-mail is intended only for the use of the individual o whom it is addressed and may contain information that is confidential, rivileged, and exempt from disclosure under applicable law. If you are not the intended recipient, be advised that the unauthorized review, use, disclosure, duplication, distribution, or the taking of any action in reliance on this information is strictly prohibited. If you have received this e-mail in error, please notify the sender by return email and destroy all electronic and paper copies of the original message and any attachments immediately. Please note that neither City of McKinney nor the sender accepts any responsibility for viruses and it is your responsibility to scan attachments (if any). Thank You.

	From:	Nat Broughton [NBroughton@friscotexas.gov]
	Sent:	Wednesday, September 23, 2009 2:42 PM
	To:	Carol Strickland; Billy Willis; Darren Stevens
	Subject:	RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th
Follow Up Flag: Follow up		
	Due By:	Thursday, September 24, 2009 12:00 AM

Flag Status: Red

I have checked with our vehicle maintenance person here at Frisco PD and to the best of his knowledge the install is complete.

Thanks, Nat 972-292-5189

From: Carol Strickland [mailto:cstrickland@co.collin.tx.us] Sent: Wednesday, September 23, 2009 2:15 PM To: Billy Willis; Nat Broughton; Darren Stevens Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can you confirm that the installation of this equipment has been completed on the Frisco Police Vehicle? We would like to sign off on the purchase order for payment to PlateScan. The servers are on a complete separate po and they have not been received and installed to date.

I appreciate your help with this matter.

Thank you,

Carol Strickland Homeland Security 972-548-5537

Good Morning Everyone,

I am pleased to announce that we are ready to begin the PlateScan installation process for the ALPR vehicles. Collin County won't have the regional back-office server delivered until September, however Kelley and I decided that we didn't want to wait on the server, before we got the vehicles operational. The vehicles can hold their data for 30 days, so we shouldn't lose any data and it can be transferred to the server once it is installed.

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Ken MacKenzie Southwest Regional Law Enforcement Liaison 3767 Forest Lane, Suite 124-1162 Dallas, TX 75244 214-882-3877 214-594-5588 (Fax) kmackenzie@platescan.com www.platescan.com

From:	Scott Stowers [scott.stowers@wylietexas.gov]
Sent:	Wednesday, September 23, 2009 5:15 PM
To:	Carol Strickland
Subject	RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Carol,

The equipment has been installed, but it is not yet working and I believe that we also have a problem with one of the cameras not reading plates.

Scott Stowers Patrol Lieutenant Wylie Police Department Voice: 972-442-8174 FAX: 972-442-8173

scott.stowers@wylietexas.gov

www.wylietexas.gov



WARNING: Computer viruses can be transmitted via email. The recipient should check this email and any attachments for viruses. The City is not liable for damages caused by the transmission of a virus attached to this email or any errors or omissions caused by the transmission of this email when such errors or omissions are outside of the control of the sender.

The views or opinions presented in this email are solely those of the author and do not necessarily represent those of the City of Wylie. Among other prohibitions, employees of the City of Wylie are prohibited from making defamatory statements; participating in any form of copyright, patent, or trademark infringement; and violating or allowing the violation of any local, state, or federal law. If any communication by an employee is in violation of these prohibitions, such communications shall be deemed contrary to the City's policies and outside the scope of the employment of that employee. The City shall not be liable for such communication, and the employee responsible will be personally liable for any damages or other liabilities.

From: Carol Strickland [mailto:cstrickland@co.collin.tx.us] Sent: Wednesday, September 23, 2009 2:19 PM To: Scott Stowers Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Could you please confirm that the installation of equipment has been completed on the Wylie Police Vehicle? We would like to sign off on the PlateScan Purchase Order for payment. Servers have not been received and installed but they are on a complete difference purchase order.

Thank you for your reply.

Carol Strickland Homeland Security 972-548-5537

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Ken MacKenzie Southwest Regional Law Enforcement Liaison 3767 Forest Lane, Suite 124-1162 Dallas, TX 75244 214-882-3877 214-594-5588 (Fax) kmackenzie@platescan.com www.platescan.com

From: Leslie Harper

Sent: Thursday, September 24, 2009 11:04 AM

To: Glennc@plano.gov

Cc: Carol Strickland; Kelley Stone; Janna Benson-Caponera

Subject: RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Dear Mr. Cavin,

Collin County won't be able to pay for the installation of the Platescan systems to any vehicle until the installation is actually completed. That said, we are in a position to pay for the equipment, if it has been received. The cost of installation will not increase since this product and installation is under a contract for completion.

Best regards, Leslie Harper Contract Administrator Collin County Purchasing Office (972) 548-4122

From: Janna Benson-Caponera Sent: Thursday, September 24, 2009 9:11 AM To: Leslie Harper Cc: Carol Strickland; Kelley Stone Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th Importance: High

Leslie,

Can you please answer Kelley as soon as possible regarding the PlateScan payment? Thanks,

Janna M. Benson-Caponera Grant Administrator 972-548-4638 Fax 972-548-4751 jcaponera@collincountytexas.gov

From: Carol Strickland Sent: Thursday, September 24, 2009 9:09 AM To: Janna Benson-Caponera Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Janna,

Can you answer?

Carol Strickland Homeland Security

972-548-5537

From: Kelley Stone Sent: Thursday, September 24, 2009 8:57 AM To: Carol Strickland Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

This is an auditor question. Kelley

On Sep 24, 2009, at 7:50 AM, "Carol Strickland" <<u>cstrickland@co.collin.tx.us</u>> wrote:

Answer this please?

Carol Strickland Homeland Security 972-548-5537

From: Glenn Cavin [mailto:Glennc@plano.gov]
Sent: Wednesday, September 23, 2009 9:13 PM
To: <u>kmackenzie@platescan.com</u>; Carol Strickland
Cc: Ed Drain; Glen Brashear; <u>milakelly@platescan.com</u>
Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can we pay for the installation now with a guarantee that it will completed at no additional cost later?

From: <u>kmackenzie@platescan.com</u>
To: Glenn Cavin; Carol Strickland
Cc: Ed Drain; Glen Brashear; Mila Kelly ; Ken MacKenzie
Sent: Wed Sep 23 19:16:54 2009
Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th
Only thing I would worry about is losing the grant funds before installation is made. We can handle however you want.

Sent from my BlackBerry® smartphone with SprintSpeed

From: "Glenn Cavin" Date: Wed, 23 Sep 2009 18:07:28 -0500 To: <<u>cstrickland@co.collin.tx.us</u>> Subject: RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th Hello Carol,

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Thanks,

<image002.jpg>

From: Carol Strickland [mailto:cstrickland@co.collin.tx.us] Sent: Wednesday, September 23, 2009 2:24 PM To: Ed Drain Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can you please confirm that the equipment installation has been completed on the Plano Police Vehicle? We would like to sign off on the PlateScan Purchase Order for payment. The servers and their installation are on different purchase orders.

Thank you in advance for your reply.

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From:	Leslie Harpe	r
FIOIII.	Leslie Halpe	٤.

Sent: Thursday, September 24, 2009 9:54 AM

To: Janna Benson-Caponera

Cc: Carol Strickland; Kelley Stone

Subject: RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Hi Kelley,

As I said in my earlier message, Collin County will issue partial payment for the product if we have received it. We can't pay in advance for the product or the installation. Also, if the county is having Platescan systems installed in other entities' vehicles, a Collin County staff will still need to prepare a receiving report for that work.

Best regards, Leslie Harper Contract Administrator Collin County Purchasing Office (972) 548-4122

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From: Ken Mackenzie [kmackenzie@Platescan.com]

Sent: Thursday, September 24, 2009 10:16 AM

To: 'Glenn Cavin'; Carol Strickland

Cc: 'Ed Drain'; 'Glen Brashear'; milakelly@platescan.com; Kelley Stone

Subject: RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

No problem what-so-ever. Installation will be pre-paid and then you just need to let us know when to come out to do it. I will send Carol and invoice with that information on it

Ken MacKenzie Southwest Regional Law Enforcement Liaison 3767 Forest Lane, Suite 124-1162 Dallas, TX 75244 214-882-3877 214-594-5588 (Fax) kmackenzie@platescan.com www.platescan.com

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Lieutenant Glenn Cavin Plano Police Department Office of the Chief (972) 941-2242 glennc@plano.gov

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9/24/2009

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Start thinking about training. I have blocked off most of the week of August 24th to train all the Collin County Agencies. For the vehicle training, I will need a classroom with a projector for my laptop. Each class will take 1.5 to 2 hours and you can send as many officers as the room will hold. I can do a couple of classes for each agency to meet their shift requirements. For the back-office training for dispatchers, investigators, crime analysts and anyone else that you want to have access, those classes only take about 30 minutes per class. The more classes I can do at one agency on one day, the more time it give me for the other five agencies. Don't worry though, we can do additional classes, as my schedule allows.

Please double-check this email to insure that I sent it to everyone at your agency that needs it.

As always, if you have any questions, feel free to call me at any time.

Ken MacKenzie Southwest Regional Law Enforcement Liaison 3767 Forest Lane, Suite 124-1162 Dallas, TX 75244 214-882-3877 214-594-5588 (Fax) kmackenzie@platescan.com www.platescan.com

From:Carol Strickland on behalf of Kelley StoneSent:Wednesday, September 23, 2009 2:09 PMTo:Carol StricklandSubject:FW: COLLIN COUNTY

Follow Up Flag:Follow upDue By:Thursday, September 24, 2009 12:00 AMFlag Status:Red

Carol Strickland Homeland Security 972-548-5537

-----Original Message----From: Ken Mackenzie [mailto:kmackenzie@Platescan.com] Sent: Thursday, September 17, 2009 9:38 PM To: Kelley Stone Subject: FW: COLLIN COUNTY

10-4 sir. All the vehicle systems are up and running. They can at least download the hotlist by thumb-drive, if they didn't opt to get a work station. One of the biggest problems we had on that end was that when it became apparent that the Fusion Center Server wouldn't be delivered in time.

Casey was going to coordinate with the other agency IT people about making sure they had a temporary PC or laptop in place to act as a workstation to get the DPS downloads. Most of the agencies never got that word until our installers arrived and then they were scrambling to find a work station. I am in the process of finishing the training. Instead of just the one hour, I am trying to give them each as many training classes as they want to do. Have been doing 3-6 two hour classes at each Department.

Ken MacKenzie Southwest Regional Law Enforcement Liaison 3767 Forest Lane, Suite 124-1162 Dallas, TX 75244 214-882-3877 214-594-5588 (Fax) kmackenzie@platescan.com www.platescan.com

----Original Message----From: Janna Benson-Caponera [mailto:jbenson-caponera@co.collin.tx.us] ent: Thursday, July 16, 2009 1:36 PM
To: Kelley Stone; Ken Mackenzie; Carol Strickland
Subject: RE: COLLIN COUNTY

Kelley,

I don't foresee a problem paying for the cameras and installation once they are installed as long as they are signed for as fully received and functional. The only problem I can think of is if they won't be signed off on due to the software delay. If it has nothing to do with the camera installation then again, this should not be a problem. Let me know if you have any further questions. Thanks,

Janna M. Benson-Caponera Grant Administrator 972-548-4638 Fax 972-548-4751 jcaponera@collincountytexas.gov

-----Original Message-----From: Kelley Stone Sent: Friday, July 10, 2009 10:38 AM To: Ken Mackenzie; Janna Benson-Caponera; Carol Strickland Subject: Re: COLLIN COUNTY

Ken, we can pay for the cameras and installation. I copied Janna and she will tell us what is appropriate. Janna is our auditor and does a great job overseeing these grants.

Carol, please check with Liz to determine if they have a secure area to store the equipment until installation.

Thank you Kelley

On Jul 10, 2009, at 10:25 AM, "Ken Mackenzie" <kmackenzie@Platescan.com> wrote:

> Morning Kelley,

>

> Just wanted to touch base with you. Looks like things are coming > together

> for the earlier install date. Once I get a firm commitment on the > date, I

- > will send out an email to all the agencies. Our business manager > wanted me
- > to touch base with you about payment. She wanted to see if it was
 > possible
- > to receive payment, once the units were installed. Normally, we
 > receive
- > payment when the installation is completed, but since the back-office

software installation is being postponed at Collin County's request, > so they > can get their new server delivered, she is requesting that we still > receive > payment once the units were installed. If that is a problem, you > could hold > back the value of the Back-office software, which is \$6,000, until > that > installation was made. > > Let me know, if you think this is possible. > > > Ken MacKenzie > Southwest Regional Law Enforcement Liaison > 3767 Forest Lane, Suite 124-1162 > Dallas, TX 75244 > 214-882-3877 > 214-594-5588 (Fax) > kmackenzie@platescan.com > www.platescan.com > > > > -----Original Message-----> From: Ken Mackenzie [mailto:kmackenzie@Platescan.com] > Sent: Friday, July 10, 2009 9:08 AM > To: 'Mila Kelly'; 'Marco Spretke'; 'Michael McCoy'; 'Julie Elder'; > 'Matthias > Jezek'; 'Jonah Bjorkman'; 'Justin Blackard'; 'Bob Pinzler'; > mkelly@platescan.com > Subject: RE: COLLIN COUNTY > > Matthias reached out to me yesterday about some of this and I > already talked > to Kelley Stone, the Homeland Security Director, who is the lead in > this > project. All along, the decision was to do all the installs > together and > Kelley and I will coordinate that with the agencies involved, as > soon as you > give me the OK on the installation date. We will also insure they > are all > aware of the back-office issue at that time? Just out of curiosity, > Jonah's > emails had told each agency they had to have a server also, to be > able to > connect to the regional database, so why couldn't each agency run the > back-office on their servers, until Collin County got the regional > system > up?

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Kelley is working now on getting us as much access as possible at
, the Collin
> County Shop.
>
> Kelley Stone is also the primary contact on payment issues.
>
> Ken MacKenzie
> Southwest Regional Law Enforcement Liaison
> 3767 Forest Lane, Suite 124-1162
> Dallas, TX 75244
> 214-882-3877
> 214-594-5588 (Fax)
> kmackenzie@platescan.com
> www.platescan.com
>...
>
>
> -----Original Message-----
> From: Mila Kelly [mailto:milakelly@platescan.com]
> Sent: Friday, July 10, 2009 8:52 AM
> To: kmackenzie@platescan.com; 'Marco Spretke'; 'Michael McCoy'; 'Julie
> Elder'; 'Matthias Jezek'; 'Jonah Bjorkman'; 'Justin Blackard'; 'Bob
> Pinzler'; mkelly@platescan.com
> Subject: RE: COLLIN COUNTY
>
> Since we feel we can proceed and meet the installation dates, can we
> plan a
> conference call, the hard part is with who?
>
> Ken who would be the best peeps to talk to, and discuss the
> installation
> process with?
>
> Are we going to 6 agencies? Or like NJ, are they all going to be in
> one
> location, and if so, can we work weekends and later into the day? I
> know
> some of this has been covered,
> Just want to make sure every agencies, knows what's, what
>
> From a back office standpoint, are all agencies aware, they will not
> have
> access to a back office, for several weeks after the install? Is it
> the main
> IT point of contact we need to reach? to ask if he will explain this
> to all
> agencies? Or will we?
>
> Who do we speak to, to ask if payment for the mobile side of things
> will be
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net, even though they are not ready on the back office side?

. > > > Cheers Mila

ч.

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- ~ ~ ~ ~ ~ ~ ~

From:	Janna Benson-Caponera	
Sent:	Thursday, September 24, 2009 9:11 AM	
То:	Leslie Harper	
Cc:	Carol Strickland; Kelley Stone	
Subject:	FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th	
Importance: High		
Leslie, Can you please answer Kelley as soon as possible regarding the PlateScan payment? Thanks,		

Janna M. Benson-Caponera Grant Administrator 972-548-4638 Fax 972-548-4751 jcaponera@collincountytexas.gov

From: Carol Strickland Sent: Thursday, September 24, 2009 9:09 AM To: Janna Benson-Caponera Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Janna,

Can you answer?

Carol Strickland Homeland Security 972-548-5537

From: Kelley Stone Sent: Thursday, September 24, 2009 8:57 AM To: Carol Strickland Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

This is an auditor question. Kelley

On Sep 24, 2009, at 7:50 AM, "Carol Strickland" <<u>cstrickland@co.collin.tx.us</u>> wrote:

Answer this please?

Carol Strickland Homeland Security 972-548-5537 From: Glenn Cavin [mailto:Glennc@plano.gov]
Sent: Wednesday, September 23, 2009 9:13 PM
To: <u>kmackenzie@platescan.com</u>; Carol Strickland
Cc: Ed Drain; Glen Brashear; <u>milakelly@platescan.com</u>
Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can we pay for the installation now with a guarantee that it will completed at no additional cost later?

From: <u>kmackenzie@platescan.com</u>
To: Glenn Cavin; Carol Strickland
Cc: Ed Drain; Glen Brashear; Mila Kelly ; Ken MacKenzie
Sent: Wed Sep 23 19:16:54 2009
Subject: Re: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th
Only thing I would worry about is losing the grant funds before installation is made. We can handle however you want.

Sent from my BlackBerry® smartphone with SprintSpeed

From: "Glenn Cavin" Date: Wed, 23 Sep 2009 18:07:28 -0500 To: <<u>cstrickland@co.collin.tx.us</u>> Subject: RE: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th Hello Carol,

Due to the patent-infringement lawsuit against PlateScan, in which we have also been named, Plano is currently prohibited from installation or use of the PlateScan equipment we recently acquired. It has, however, been received here and is being stored for future use. I am not sure how we should handle the billing for installation at this point, since we will likely not be able to engage in this part of the process for quite some time; however, it should be okay to sign for the equipment itself. I am copying Ken Mackenzie for his input.

Thanks,

<image002.jpg>

From: Carol Strickland [mailto:cstrickland@co.collin.tx.us] Sent: Wednesday, September 23, 2009 2:24 PM To: Ed Drain Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can you please confirm that the equipment installation has been completed on the Plano Police Vehicle? We would like to sign off on the PlateScan Purchase Order for payment. The servers and their installation are on different purchase orders.

Thank you in advance for your reply.

Carol Strickland Homeland Security 972-548-5537

Good Morning Everyone,

I am pleased to announce that we are ready to begin the PlateScan installation process for the ALPR vehicles. Collin County won't have the regional back-office server delivered until September, however Kelley and I decided that we didn't want to wait on the server, before we got the vehicles operational. The vehicles can hold their data for 30 days, so we shouldn't lose any data and it can be transferred to the server once it is installed.

The installation process will begin at the Collin County Shop, 700A Wilmeth Road on Monday, August 17th. They will be doing the installation on all six agencies vehicles that week. The Collin County Shop has given PlateScan after-hours access, so that they can get all six vehicles done that week. Knowing the average install time, they will probably work over the weekend and hopefully have the vehicles completed the following Monday.

To complete this task on time, we need for each agency to deliver their designated ALPR vehicle to the Collin County Shop no later than Friday, August 14th by 4:30pm. Please make sure that it is the same vehicle that you spec'd in the pre-planner. Any surprises will only slow down the install process. The actual shop is closed on Fridays, but the ladies in the front shop office will be there and will take your keys from you until 4:30pm on that Friday.. Liz Gray at the Shop is coordinating this for us, so if you have a question about delivering you vehicle, she should be able to help you. Her number is 972-548-3734.

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Start thinking about training. I have blocked off most of the week of August 24th to train all the Collin County Agencies. For the vehicle training, I will need a classroom with a projector for my laptop. Each class will take 1.5 to 2 hours and you can send as many officers as the room will hold. I can do a couple of classes for each agency to meet their shift requirements. For the back-office training for dispatchers, investigators, crime analysts and anyone else that you want to have access, those classes only take about 30 minutes per class. The more classes I can do at one agency on one day, the more time it give me for the other five agencies. Don't worry though, we can do additional classes, as my schedule allows.

Please double-check this email to insure that I sent it to everyone at your agency that needs

it.

As always, if you have any questions, feel free to call me at any time.

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