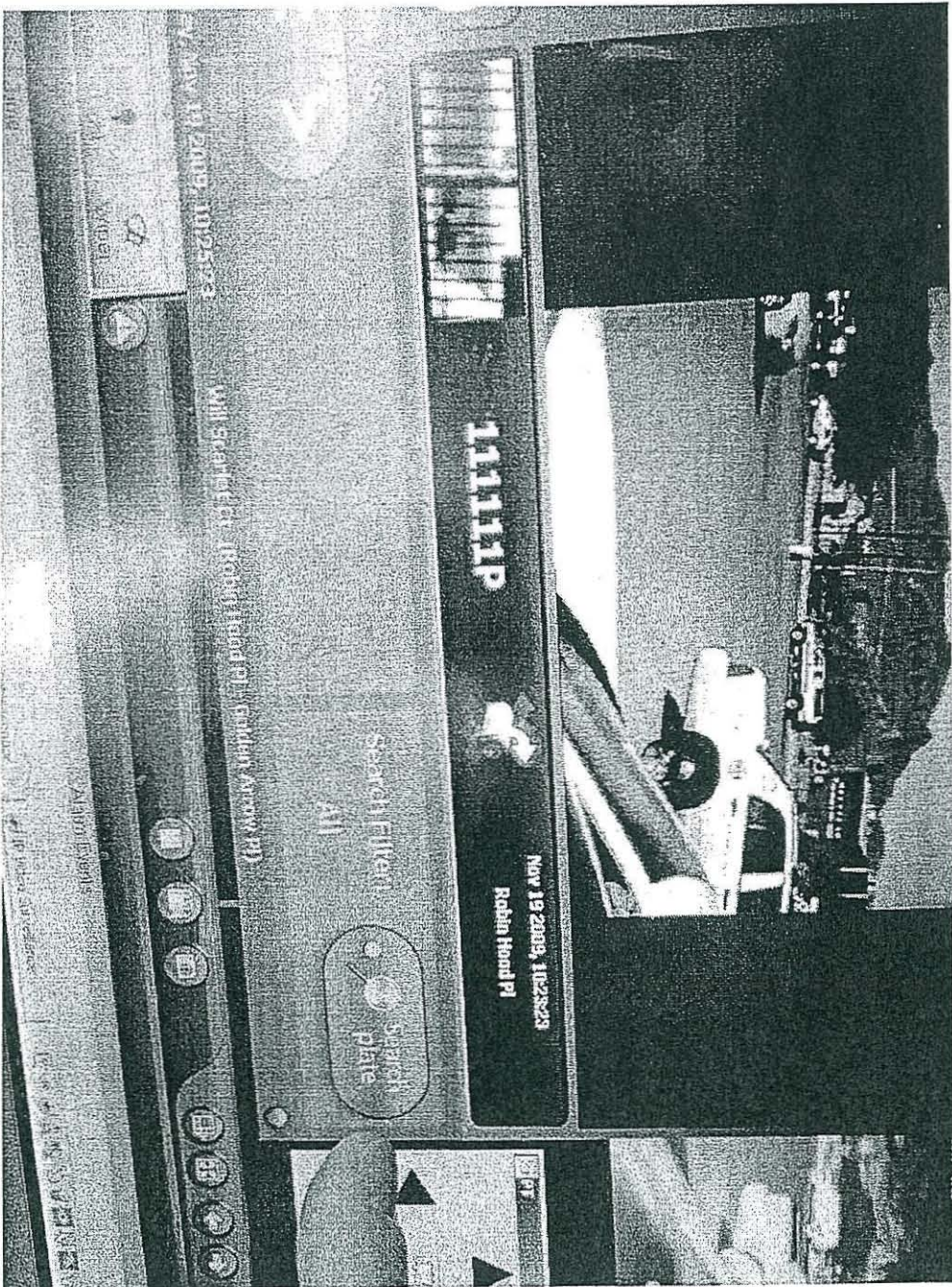
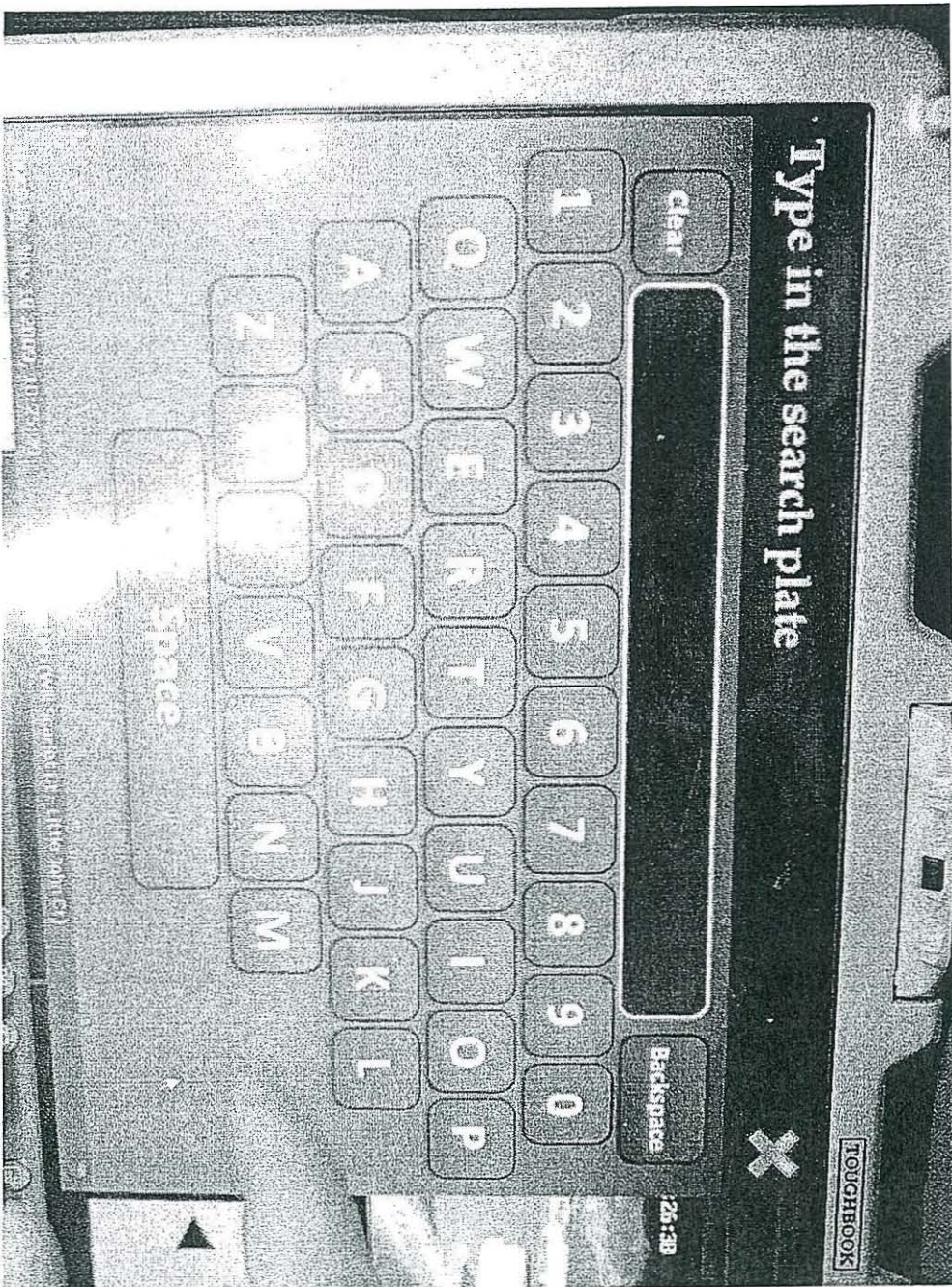


Search Plates



Search Plate Manually



New Wanted

Options

Review reads

Review hits

New wanted

Clear

Read Count

Left: 0 Accepted:

Right: 62 Unresolved:

FrontCenter: 0 Hits/Reads Ratio:

RearLeft: 0 Zone Selection

RearCenter: 0 Zone:

RearRight: 0 Permit:

62 Count:



LES / FOUO

EL PASO POLICE DEPARTMENT - TRAINING ACADEMY



Enter Plate

Please enter plate and state

123456

Clear **Backspace**

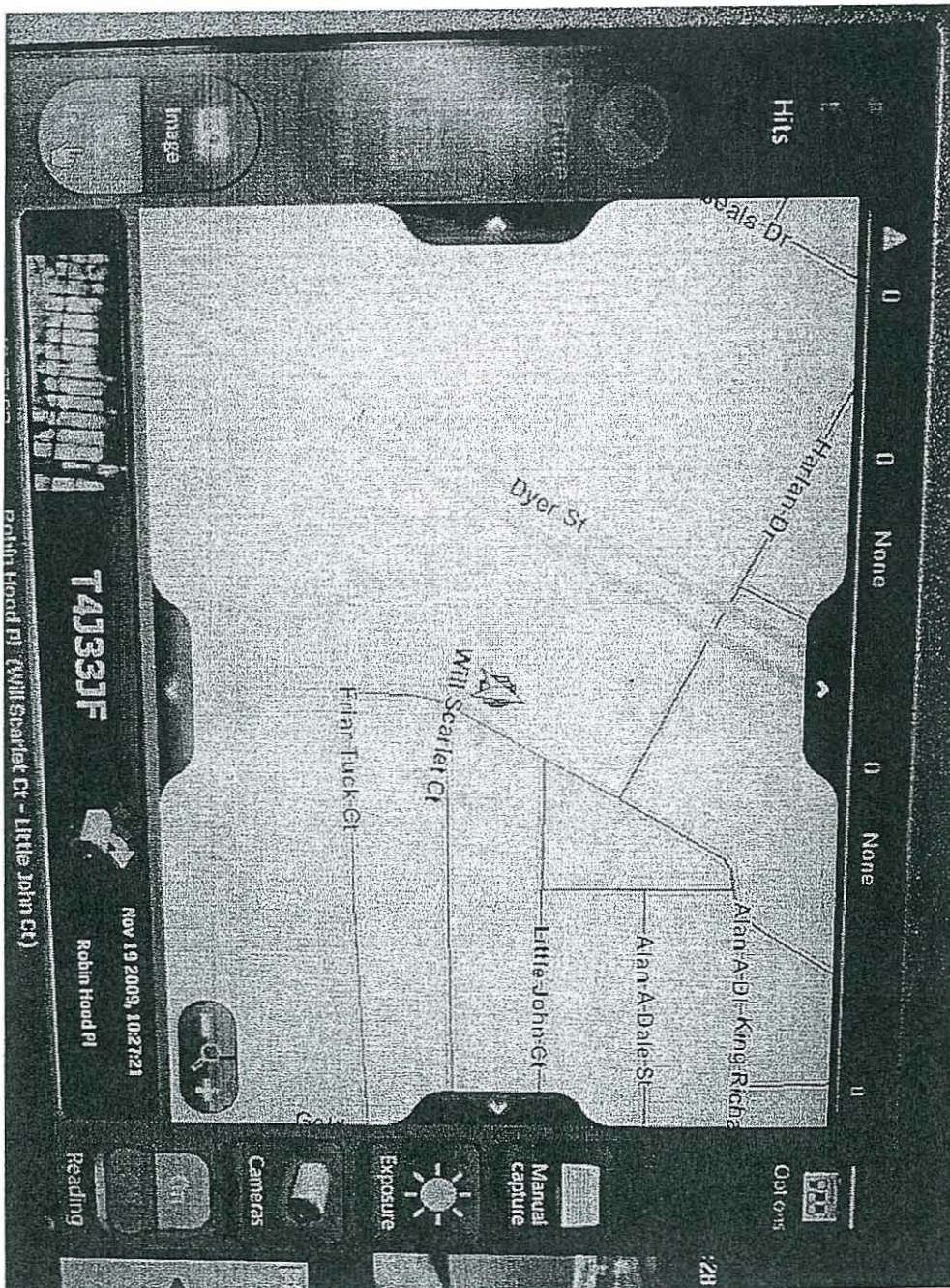
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M

Space

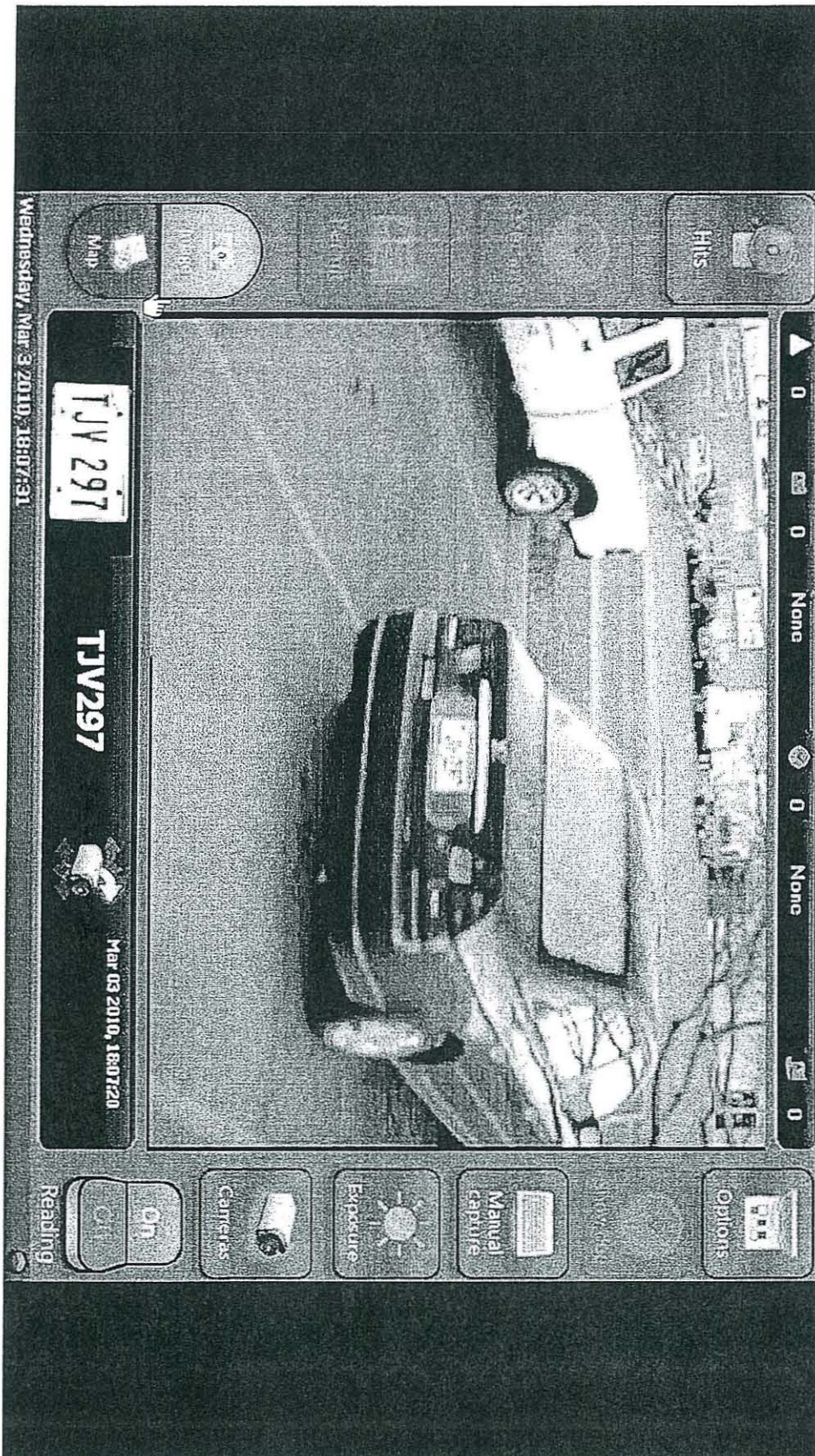
State



GPS Map



GPS Map



Stolen Vehicle Hit

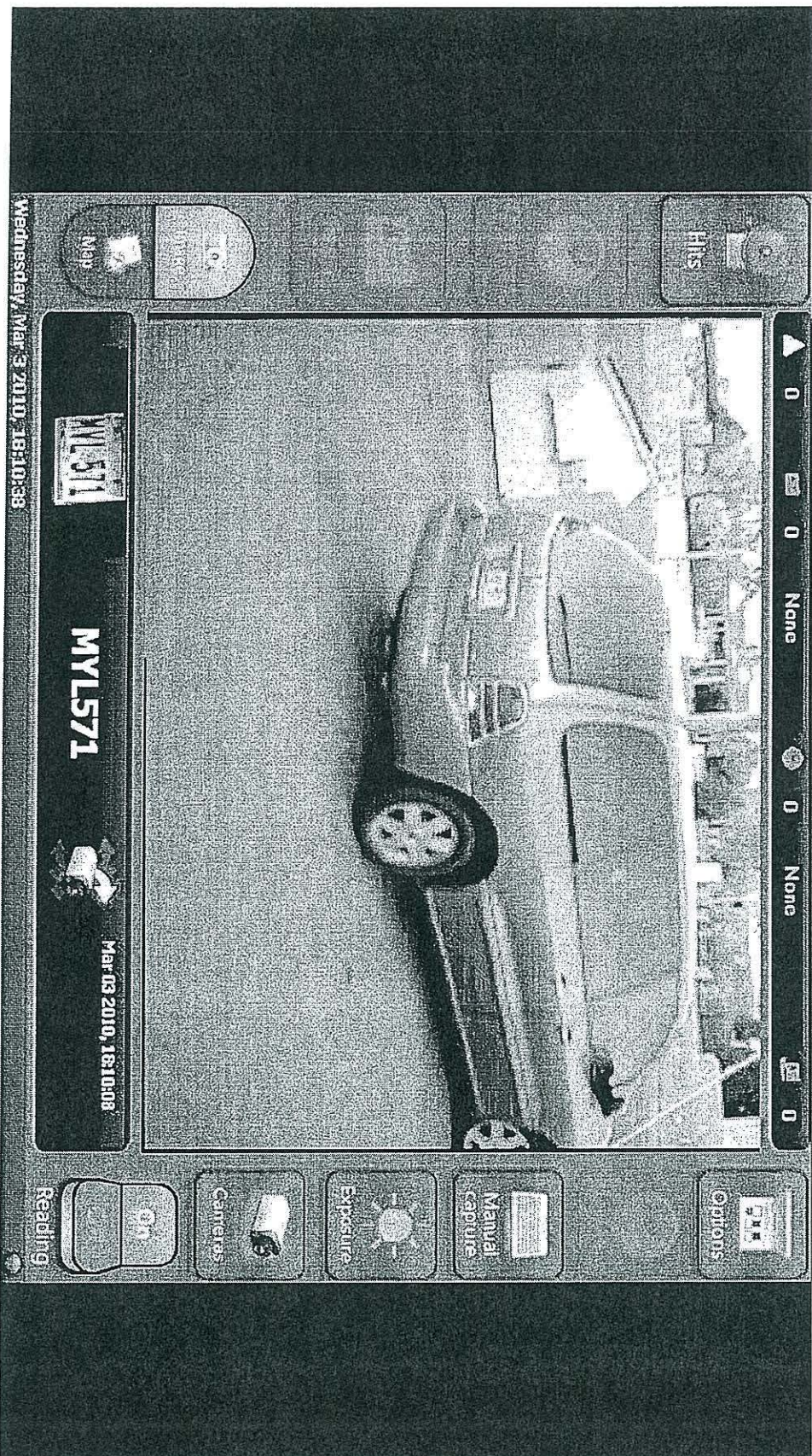


Stolen Vehicle Hit

- Camera will freeze on the hit to display it
- Verify plate number and State
- Run through NCIC/TCIC, if possible before making contact
- Obtain confirmation
- Send information to ATTF or contact them if needed



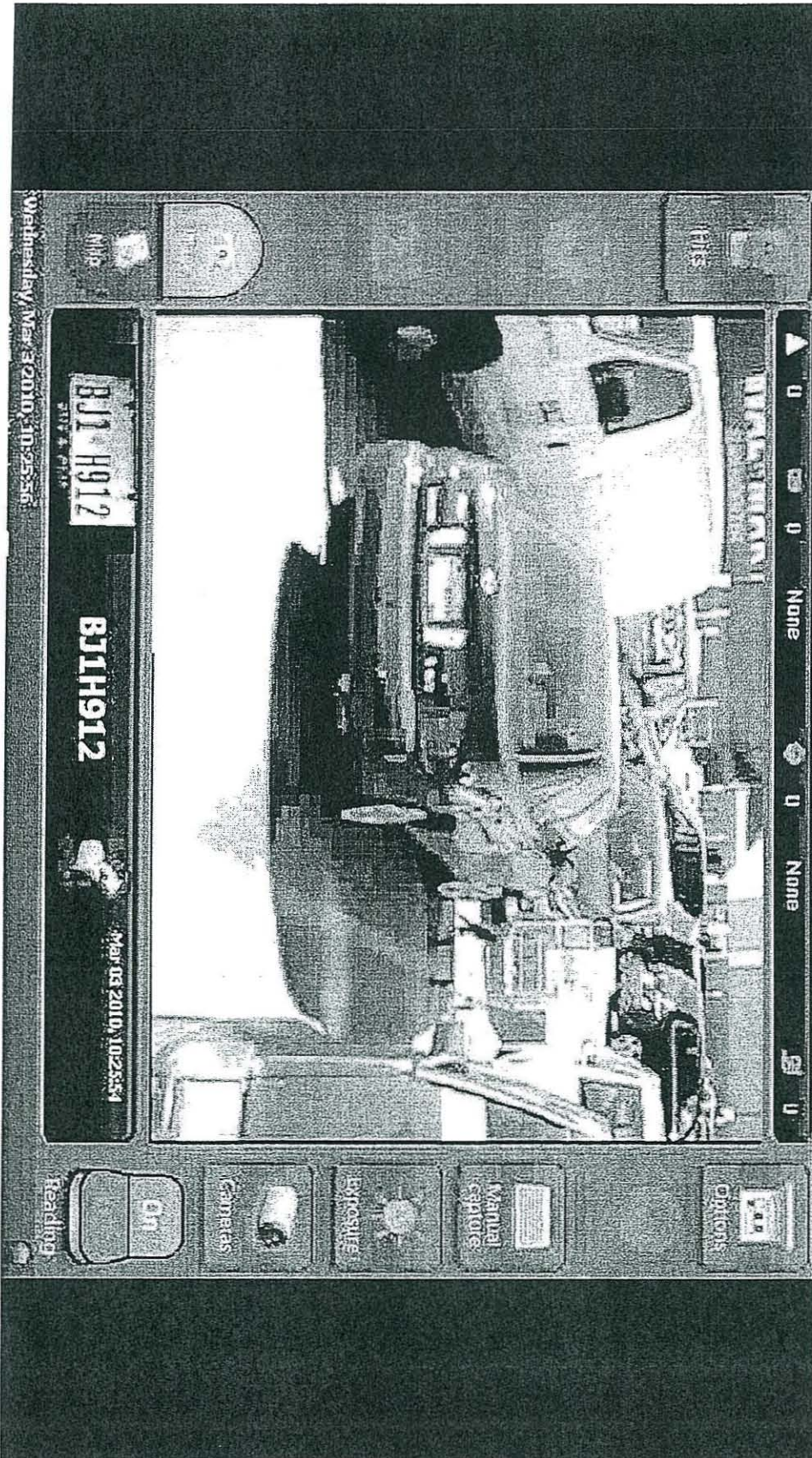
Stolen Vehicle Hit



Disposition



Reading Plates



Questions?



LES / FOLD

EL PASO POLICE DEPARTMENT - TRAINING ACADEMY



Contact Information

- Sgt. Robert Gomez #1884
 - Office 915-298-9600
 - Cell [REDACTED]
 - Email PDLPR
 - 1884@elpasotexas.gov
-
- Officer Rafael Moreno #2423
 - Office 915-298-9600
 - Cell [REDACTED]
 - Email PDLPR
 - 2423@elpasotexas.gov



Moreno, Rafael

From: Gomez, Robert C.
Sent: Wednesday, March 09, 2011 11:45 AM
To: Tim Johnston (tjohnston@esicompanies.com); Shane Williams (swilliams@esicompanies.com)
Cc: Moreno, Rafael; Gomez, Robert C.
Subject: FW: TCIC License Plate Reader data
Importance: High

Tim, Shane,

Is this going to affect us. Do we have to change anything with the auto download? How do we get NCIC as well as TCIC. Let me know. If you have not read my earlier email Harlingen PD in looking at Skycop for their LPR program treat them right. I gave you a good review. Also I have the ABTPA Report for the State on our LPR program coming up real soon. You have any presentations or video I can use. If you do please send it ASAP I have to start working on it. This is for all the Auto Theft units in Texas and the Board of Directors that approve our funding. We are working on the detailed list of what is broken and I am working on the letter of intent on the Camera System. As you can see the more we wait the more they reallocate the funds for the project. I'm sorry about that. anyway please let me know.

Robert

From: Pierce, Pam [mailto:Pam.Pierce@txdps.state.tx.us]
Sent: Wednesday, March 09, 2011 8:54 AM
To: MPDDISPATCH@GMAIL.COM; JANDERSON@CI.PASADENA.TX.US;
 KANDERSON@LUBBOCKCDA.COM; ARTHUR.AREVALO@CI.AUSTIN.TX.US;
 SUPPORT@CITYOFMEADOWSPRING.ORG; Aud, Joel; RBAILEY@CITYOFIRVING.ORG;
 KBALLARD@GRAPEVINETEXAS.GOV; LARRY.BARCLAY@ARLINGTONTX.GOV;
 RUBEN.BARROW@CO.GALVESTON.TX.US; Batten, Randy; LARRY.BENAVIDEZ@CO.JIM-HOGG.TX.US;
 jbevering@wspd.us; JBLACKWELL@CITYOFGALVESTON.ORG; BBOGGS@WILCO.ORG;
 GLENB@PLANO.GOV; MAX_BRILL@ITC.CO.HARRIS.TX.US; Brown, Paul;
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 jcottongame@highlandvillage.org; MAX.BRILL@SHERIFF.HCTX.NET; GCOX@SUGARLANDTX.GOV;
 JCOX@CI.PEARLAND.TX.US; BCROOK@HOT.RR.COM; RCRUM@BURLESONTX.COM; Dansby, Jeremy;
 Dansby, Jeremy; addeleon@mcallenpd.net; DDEAN@CI.BEAUMONT.TX.US; TOD@TXSHERIFFS.ORG;
 TDOVER@CI.MESQUITE.TX.US; FDUNLOP@ROCKWALL.COM; CDYKES@SEAGOVILLE.US; Early, Todd;
 JELLISON@ROWLETT.COM; JIMF@CI.RICHMOND.TX.US; AFLORES@HORIZONCITY.ORG;
 FORMAN385@BALCHSPRINGSPD.COM; MARK.FOUGEROUSSE@CITYOFHOUSTON.NET; Fulgham, Roger;
 EGARCIA2@CI.LAREDO.TX.US; LEANDRO.GARZA@DPD.DALLASCITYHALL.COM;
 MICHAEL.GARZA@CO.HIDALGO.TX.US; AGENTRY@LUBBOCKCDA.COM; Gomez, Robert C.;
 SGREEN@LITTLEELM.ORG; CGRIZZAFFI@CITYCLEVELAND.NET; DAVID.HALE@FARMERSBRANCH.INFO;
 JHAYLES@PORTOFGALVESTON.COM; DHEFLIN@ROUND-ROCK.TX.US;
 LPR.DATA@LISTS.CI.BEDFORD.TX.US; SGTHINES@COB.US; RHOOPER@CI.ROSENBERG.TX.US;
 JHUDNALL@TYLERTEXAS.COM; Iselt, Jessica; BCSO211@YAHOO.COM;
 TKIEFER@SHENANDOAH.TX.COM; mkilling@mesquitelapd.org; SEAN.KIRK@CITYOFDENTON.COM;
 RKLAERNER@CI.SELMA.TX.US; Kumar, Vidhya; Leopold, Dennis; BMAGEE@DEERPARKTX.ORG;
 DMAI@PORTARTHURPD.COM; DET.MALDONADO22@HOTMAIL.COM; NMARTINEZ@CITYOFROMA.NET;
 rumartinez@webbcountytx.gov; RMAY@MCKINNEYTEXAS.ORG; CMCCASLIN@CI.GREENVILLE.TX.US;
 DMERCER@CITYOFDELRIO.COM; MMILLER@KATYPD.COM; DAVID.MOORE@MCTX.ORG;
 CHRISTOPHER.NEWELL@COR.GOV; TOLIVER@GOLIADCOUNTYTX.GOV;
 DOSBORNE@HARLINGENPOLICE.COM; DAWN.PEARSON@SANANTONIO.GOV; RPENNY@NBTEXAS.ORG;
 ltperry@hutchinspd.org; PPIERCE2898@HOTMAIL.COM; Pierce, Pam;
 JPOWELL@CITYOFLEWISVILLE.COM; MREDICK@TOMBALLPD.COM; PHILIP.REICH@CO.NUECES.TX.US;

JERRY.REYNA@FRIOSHERIFF.ORG; RIENDLAR@CO.FORT-BEND.TX.US; LT.RIVAS@DOUBLE-OAK.COM;
 WARD.ROBINSON@FORTWORTHGOV.ORG; RAUL@COB.US; JROGERS@FRIENDSWOOD.COM;
 wryan@pharrpd.net; CHRIS.RYMER@BAYTOWN.ORG; JOSE.SALAZAR@CO.CAMERON.TX.US;
 IRSANDOVALJR@STARRCOUNTYSO.ORG; CSAUTER@DEERPARKTX.ORG; ESCHETTL@GPTX.ORG;
 ADAMS@CI.WACO.TX.US; ISILVA@CI.LAREDO.TX.US; Ryan.Smith@lcpd.com; SPSMITH@DALLASCOUNTY.ORG;
 TSMITH@COLLINCOUNTYTX.GOV; JAMES.SNYDER@CITYOFCARROLLTON.COM;
 ROBERT.WALKER@CO.JASPER.TX.US; lstephens@humblepolice.com; SCOTT.STOWERS@WYLIETEXAS.GOV;
 Sweet, Taffy; Sweet, Taffy; jthomason@cityofallen.org; Gerald.Todd@wfpd.net; HTUCKER@VCTX.ORG;
 upchurchm@laportetx.gov; MVOJVODICH@BEXAR.ORG; TVRANA@CITYOFKYLE.COM;
 RICKY.WARWICK@MCTX.ORG; LAURENW@CCTEXAS.COM; BWILLIS@FRISCOTEXAS.GOV;
 CAPTZEPEDA@KAUFMANCO.COM; Campbell, Mike

Subject: TCIC License Plate Reader data

You are receiving this email because you are the designated point of contact at your agency for the TCIC License Plate Reader data file. Conversely, if you are no longer the person responsible for the LPR system data, please send us an email indicating the name, along with contact information, for the current point of contact at your criminal justice agency.

On **Monday March 14, 2011** the TxDPS TCIC license plate reader data file system again will begin receiving vehicle and license plate data associated with Sexual Offender records currently active in TCIC, while TxDPS will begin posting NCIC vehicle datasets as well. Since the TCIC data file was modified some years ago to also include any vehicle and license plate data associated with Wanted or Missing Person records, this addition of Sexual Offender data means virtually any TCIC record that contains license plate data will be listed within the TCIC license plate information posted on the TxDPS LPR sites.

TxDPS is now receiving similar data from NCIC and on **March 14, 2011** will begin posting the NCIC data also on the TxDPS TCIC LPR site where the TCIC license plate data is posted. If your agency wishes to also populate your system with the NCIC data, a change in your software used to pull the data from TxDPS and store it within your local systems will be necessary. Unlike TCIC, the NCIC data file is only updated at the federal level twice a day. If a "wave file" or visual cue has been configured for your agency's LPR system, a configuration change may be appropriate based upon the new data layout. To assist with the ready identification of the actual record type, the TCIC and NCIC data will now contain the unique record identifier for each database/repository. For TCIC records, the TIC# will be included in the TCIC LPR datasets. Similarly for NCIC record sets, the NIC# will be included in the NCIC LPR dataset.

For the TCIC data set "standard", an example of the new file layout is:

TW0024648518,LPRTEST,TX,1997

For the TCIC data set "expanded", an example of the new file layout is:

TV1335186855,LPRTEST,TX,1997,DODG,R15,PK,GRY/GRY

For the NCIC data set, an example of the new file layout is:

V323783863,TX0000000,20100818,LPRTEST,CA,2010,1991,HOND,ACC,2D,BR0/WHI

While those who manually update their LPR data sets will continue to access the data, including the new NCIC data, at <http://www.txdps.state.tx.us/crs/lpftp/> automated system access should be directed to <http://www.txdps.state.tx.us/CRS/lpftp/autodownload.aspx> as both sites will receive updates simultaneously from TCIC and NCIC at the appropriate times.

Please take this opportunity to remind appropriate staff that a **"hit" on the LPR data MUST BE FOLLOWED BY A LIVE TLETS STOLEN VEHICLE INQUIRY** as stated in the MOU your agency signed with TxDPS. TCIC data is updated hourly. As previously stated, NCIC data is posted at the federal level twice a day. Many local agency systems have been configured to pull the LPR data from TxDPS just once or twice a day; some only once a week. With the lapsing time between the live TCIC and NCIC system record entry and removal, as compared to the time when the license plate/vehicle data is extrapolated for the automated LPR files at TxDPS, FBI NCIC, or at the local agency, it is **VITAL** that the TLETS/Nlets stolen vehicle inquiry occur **prior** to any police action.

Since many email systems prohibit the transmission of .zip files or .exe files, please send an email to tcicgc@txdps.state.tx.us to request electronic documentation and sample script created by the TxDPS technical staff to assist your agency with making changes to pull the new NCIC data set if needed.

For ease of translation of the TCIC record identifier number (TIC#) the *second* character designates the record type:

- P – License Plate
- V – Vehicle
- W – Wanted Person with license plate information
- M – Missing with license plate information
- N – Capias Warrant with license plate information
- O – Protection Order with license plate information
- T – Threat Against a Peace Officer with license plate information
- X – Sexual Offender with license plate information

For ease of translation of the NCIC record identifier number (NIC#) the *first* character designates the record type:

- B – Stolen Boats
- C – Supervised Release with license plate information
- H – Protection Orders with license plate information
- M – Missing Persons with license plate information
- N – Deported Felons with license plate information
- P – Stolen License Plates
- R – Canadian Vehicle Index Records
- T – Gang Members and Terrorists with license plate information
- V – Stolen Vehicles, Vehicle/Boat Parts
- W – Wanted Persons with license plate information
- X – Sexual Offenders with license plate information

*Pam Pierce, TCIC/NCIC Systems Analyst
Texas Department of Public Safety
Law Enforcement Support Division, Crime Records Service
(512) 424-2898 Office
(512) 424-7164 Fax*

This message contains information which is confidential. Unless you are the addressee (or authorized to receive for the addressee), you may not use, copy or disclose to anyone the message or any information contained in the message. If you have received the message in error, please advise the sender by reply email and delete the message.

Moreno, Rafael

From: Shane Williams [swilliams@esicompanies.com]
Sent: Friday, March 11, 2011 10:08 AM
To: Gomez, Robert C.; Tim Johnston
Cc: Moreno, Rafael
Subject: Re: FW: TCIC License Plate Reader data

It looks like adding a field for the parser. Does not look like it will affect anything other than as of now.

"Gomez, Robert C." <1884@elpasotexas.gov> wrote:

>Tim, Shane,

>

>Is this going to affect us. Do we have to change anything with the auto download? How do we get NCIC as well as TCIC. Let me know. If you have not read my earlier email Harlingen PD in looking at Skycop for their LPR program treat them right. I gave you a good review. Also I have the ABTPA Report for the State on our LPR program coming up real soon. You have any presentations or video I can use. If you do please send it ASAP I have to start working on it. This is for all the Auto Theft units in Texas and the Board of Directors that approve our funding. We are working on the detailed list of what is broken and I am working on the letter of intent on the Camera System. As you can see the more we wait the more they reallocate the funds for the project. I'm sorry about that. anyway please let me know.

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>Robert

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>Sent: Wednesday, March 09, 2011 8:54 AM

>To: MPDDISPATCH@GMAIL.COM; JANDERSON@CI.PASADENA.TX.US;

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>JCOX@CI.PEARLAND.TX.US; BCROOK@HOT.RR.COM; RCRUM@BURLESONTX.COM;

>Dansby, Jeremy; Dansby, Jeremy; addeleon@mcallenpd.net;

>DDEAN@CI.BEAUMONT.TX.US; TOD@TXSHERIFFS.ORG; TDOVER@CI.MESQUITE.TX.US;

>FDUNLOP@ROCKWALL.COM; CDYKES@SEAGOVILLE.US; Early, Todd;

>JELLISON@ROWLETT.COM; JIMF@CI.RICHMOND.TX.US; AFLORES@HORIZONCITY.ORG;

>FORMAN385@BALCHSPRINGSPD.COM; MARK.FOUGEROUSSE@CITYOFHOUSTON.NET;

>Fulgham, Roger; EGARCIA2@CI.LAREDO.TX.US;

>LEANDRO.GARZA@DPD.DALLASCITYHALL.COM; MICHAEL.GARZA@CO.HIDALGO.TX.US;

>AGENTRY@LUBBOCKCDA.COM; Gomez, Robert C.; SGREEN@LITTLEELM.ORG;

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>LPR.DATA@LISTS.CI.BEDFORD.TX.US; SGTHINES@COB.US;

>RHOOPER@CI.ROSENBERG.TX.US; JHUDNALL@TYLERTEXAS.COM; Iselt, Jessica;

>BCSO211@YAHOO.COM; TKIEFER@SHENANDOAH.TX.COM;

>mkillings@mesquitopolice.org; SEAN.KIRK@CITYOFDENTON.COM;

>RKLAERNER@CI.SELMA.TX.US; Kumar, Vidhya; Leopold, Dennis;

>BMAGEE@DEERPARKTX.ORG; DMAI@PORTARTHURPD.COM;

>DET.MALDONADO22@HOTMAIL.COM; NMARTINEZ@CITYOFROMA.NET;

>rumartinez@webbcountytexas.gov; RMAY@MCKINNEYTX.ORG;

>CMCCASLIN@CI.GREENVILLE.TX.US; DMERCIER@CITYOFDELRIO.COM;

>MMILLER@KATYPD.COM; DAVID.MOORE@MCTX.ORG; CHRISTOPHER.NEWELL@COR.GOV;
>TOLIVER@GOLIADCOUNTYTX.GOV; DOSBORNE@HARLINGENPOLICE.COM;
>DAWN.PEARSON@SANANTONIO.GOV; RPENNY@NBTEXAS.ORG;
>ltperry@hutchinspd.org; PPIERCE2898@HOTMAIL.COM; Pierce, Pam;
>JPOWELL@CITYOFLEWISVILLE.COM; MREDICK@TOMBALLPD.COM;
>PHILIP.REICH@CO.NUECES.TX.US; JERRY.REYNA@FRIOSHERIFF.ORG;
>RIENDLAR@CO.FORT-BEND.TX.US; LT.RIVAS@DOUBLE-OAK.COM;
>WARD.ROBINSON@FORTWORTHGOV.ORG; RAUL@COB.US; JROGERS@FRIENDSWOOD.COM;
>wryan@pharrpd.net; CHRIS.RYMER@BAYTOWN.ORG;
>JOSE.SALAZAR@CO.CAMERON.TX.US; IRSANDOVALJR@STARRCOUNTYSO.ORG;
>CSAUTER@DEERPARKTX.ORG; ESCHUITL@GPTX.ORG; ADAMS@CI.WACO.TX.US;
>ISILVA@CI.LAREDO.TX.US; Ryan.Smith@lcpd.com; SPSMITH@DALLASCOUNTY.ORG;
>TSMITH@COLLINCOUNTYTX.GOV; JAMES.SNYDER@CITYOFCARROLLTON.COM;
>ROBERT.WALKER@CO.JASPER.TX.US; lstephens@humblepolice.com;
>SCOTT.STOWERS@WYLIETEXAS.GOV; Sweet, Taffy; Sweet, Taffy;
>jthomason@cityoffallen.org; Gerald.Todd@wfpd.net; HTUCKER@VCTX.ORG;
>upchurchm@laportetx.gov; MVOJVODICH@BEXAR.ORG; TVRANA@CITYOFKYLE.COM;
>RICKY.WARWICK@MCTX.ORG; LAURENW@CCTEXAS.COM; BWILLIS@FRISCOTEXAS.GOV;
>CAPTZEPEDA@KAUFMANSO.COM; Campbell, Mike
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>Members and Terrorists with license plate information V - Stolen
>Vehicles, Vehicle/Boat Parts W - Wanted Persons with license plate
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>
>
>
>Pam Pierce, TCIC/NCIC Systems Analyst
>Texas Department of Public Safety
>Law Enforcement Support Division, Crime Records Service
>(512) 424-2898 Office
>(512) 424-7164 Fax
>
>This message contains information which is confidential. Unless you are the addressee (or authorized to receive for the addressee), you may not use, copy or disclose to anyone the message or any information contained in the message. If you have received the message in error, please advise the sender by reply email and delete the message.
>

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Tim, Shane,

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Sent: Wednesday, March 09, 2011 8:54 AM
To: MPDDISPATCH@GMAIL.COM; JANDERSON@CI.PASADENA.TX.US; KANDERSON@LUBBOCKCDA.COM;
ARTHUR.AREVALO@CI.AUSTIN.TX.US; SUPPORT@CITYOFMEADOWSPLACE.ORG; Aud, Joel;
RBAILEY@CITYOFIRVING.ORG; KBALLARD@GRAPEVINETEXAS.GOV; LARRY.BARCLAY@ARLINGTONTX.GOV;
RUBEN.BARROW@CO.GALVESTON.TX.US; Batten, Randy; LARRY.BENAVIDEZ@CO.JIM-HOGG.TX.US;
jbevering@wspd.us; JBLACKWELL@CITYOFGALVESTON.ORG; BBOGGS@WILCO.ORG; GLENB@PLANO.GOV;
MAX_BRILL@ITC.CO.HARRIS.TX.US; Brown, Paul; RBROWN@BELLAIREFPOLICE.COM;
KENTB@CI.SHERMAN.TX.US; JULIANCAVAZOS@KINGSVILLEPD.US; GLENN@PLANO.GOV; OIC;
DAVID.CLEVELAND@BEXAR.ORG; PAT.COCHRAN@CI.AUSTIN.TX.US; jcottongame@highlandvillage.org;
MAX.BRILL@SHERIFF.HCTX.NET; GCOX@SUGARLANDTX.GOV; JCOX@CI.PEARLAND.TX.US;
BCROOK@HOT.RR.COM; RCRUM@BURLESONTX.COM; Dansby, Jeremy; Dansby, Jeremy;
addeleon@mcallenpd.net; DDEAN@CI.BEAUMONT.TX.US; TOD@TXSHERIFFS.ORG;
TDOVER@CI.MESQUITE.TX.US; FDUNLOP@ROCKWALL.COM; CDYKES@SEAGOVILLE.US; Early, Todd;
JELLISON@ROWLETT.COM; JIMF@CI.RICHMOND.TX.US; AFLORES@HORIZONCITY.ORG; FORMAN385
@BALCHSPRINGSPD.COM; MARK.FOUGEROUSS@CITYOFHOUSTON.NET; Fulgham, Roger; EGARCIA2
@CI.LAREDO.TX.US; LEANDRO.GARZA@DPD.DALLASCITYHALL.COM; MICHAEL.GARZA@CO.HIDALGO.TX.US;
AGENTRY@LUBBOCKCDA.COM; Gomez, Robert C.; SGREEN@LITTLEELM.ORG;
CGRIZZAFFI@CITYCLEVELAND.NET; DAVID.HALE@FARMERSBRANCH.INFO; JHAYLES@PORTOFGALVESTON.COM;
DHEFLIN@ROUND-ROCK.TX.US; LPR.DATA@LISTS.CI.BEDFORD.TX.US; SGTHINES@COB.US;
RHOOPER@CI.ROSENBERG.TX.US; JHUDNALL@TYLERTEXAS.COM; Iselt, Jessica; BCSO211@YAHOO.COM;
TKIEFER@SHENANDOAH.TX.COM; mkillling@mesquitepolice.org; SEAN.KIRK@CITYOFDENTON.COM;
RKLAERNER@CI.SELMA.TX.US; Kumar, Vidhya; Leopold, Dennis; BMAGEE@DEERPARKTX.ORG;
DMAI@PORTARTHURPD.COM; DET.MALDONADO22@HOTMAIL.COM; NMARTINEZ@CITYOFROMA.NET;
rumartinez@webbcountytexas.gov; RMAY@MCKINNEYTEXAS.ORG; CMCCASLIN@CI.GREENVILLE.TX.US;
DMERCIER@CITYOFDELRIO.COM; MMILLER@KATYPD.COM; DAVID.MOORE@MCTX.ORG;
CHRISTOPHER.NEWELL@COR.GOV; TOLIVER@GOLIADCOUNTYTX.GOV; DOSBORNE@HARLINGENPOLICE.COM;
DAWN.PEARSON@SANANTONIO.GOV; RPENNY@NBTEXAS.ORG; ltperry@hutchinspd.org; PPIERCE2898
@HOTMAIL.COM; Pierce, Pam; JPOWELL@CITYOFLEWISVILLE.COM; MREDICK@TOMBALLPD.COM;
PHILIP.REICH@CO.NUECES.TX.US; JERRY.REYNA@FRIOSHERIFF.ORG; RIENDLAR@CO.FORT-BEND.TX.US;
LT.RIVAS@DOUBLE-OAK.COM; WARD.ROBINSON@FORTWORTHGOV.ORG; RAUL@COB.US;
JROGERS@FRIENDSWOOD.COM; wryan@pharrpd.net; CHRIS.RYMER@BAYTOWN.ORG;
JOSE.SALAZAR@CO.CAMERON.TX.US; IRSANDOVALJR@STARRCOUNTYTX.ORG; CSAUTER@DEERPARKTX.ORG;
ESCHBITL@GPTX.ORG; ADAMS@CI.WACO.TX.US; ISILVA@CI.LAREDO.TX.US; Ryan.Smith@lcpd.com;
SPSMITH@DALLASCOUNTY.ORG; TSMITH@COLLINCOUNTYTX.GOV; JAMES.SNYDER@CITYOFCARROLLTON.COM;
ROBERT.WALKER@CO.JASPER.TX.US; lstephens@humblepolice.com; SCOTT.STOWERS@WYLIETEXAS.GOV;
Sweet, Taffy; Sweet, Taffy; jthomason@cityoffallen.org; Gerald.Todd@wfpd.net;
HTUCKER@VCTX.ORG; upchurchm@laportetx.gov; MVOJVODICH@BEXAR.ORG; TVRANA@CITYOFKYLE.COM;
RICKY.WARWICK@MCTX.ORG; LAURENW@CCTEXAS.COM; BWILLIS@FRISCOTEXAS.GOV;
CAPTZEPEDA@KAUFMANCO.COM; Campbell, Mike
Subject: TCIC License Plate Reader data

You are receiving this email because you are the designated point of contact at your agency for the TCIC License Plate Reader data file. Conversely, if you are no longer the person responsible for the LPR system data, please send us an email indicating the name, along with contact information, for the current point of contact at your criminal justice

agency.

On Monday March 14, 2011 the TxDPS TCIC license plate reader data file system again will begin receiving vehicle and license plate data associated with Sexual Offender records currently active in TCIC, while TxDPS will begin posting NCIC vehicle datasets as well. Since the TCIC data file was modified some years ago to also include any vehicle and license plate data associated with Wanted or Missing Person records, this addition of Sexual Offender data means virtually any TCIC record that contains license plate data will be listed within the TCIC license plate information posted on the TxDPS LPR sites.

TxDPS is now receiving similar data from NCIC and on March 14, 2011 will begin posting the NCIC data also on the TxDPS TCIC LPR site where the TCIC license plate data is posted. If your agency wishes to also populate your system with the NCIC data, a change in your software used to pull the data from TxDPS and store it within your local systems will be necessary. Unlike TCIC, the NCIC data file is only updated at the federal level twice a day. If a "wave file" or visual cue has been configured for your agency's LPR system, a configuration change may be appropriate based upon the new data layout. To assist with the ready identification of the actual record type, the TCIC and NCIC data will now contain the unique record identifier for each database/repository. For TCIC records, the TIC# will be included in the TCIC LPR datasets. Similarly for NCIC record sets, the NIC# will be included in the NCIC LPR dataset.

For the TCIC data set "standard", an example of the new file layout is:

TW0024648518,LPRTEST,TX,1997

For the TCIC data set "expanded", an example of the new file layout is:

TV1335186855,LPRTEST,TX,1997,DODG,R15,PK,GRY/GRY

For the NCIC data set, an example of the new file layout is:

V323783863,TX0000000,20100818,LPRTEST,CA,2010,1991,HOND,ACC,2D,BR0/WHI

While those who manually update their LPR data sets will continue to access the data, including the new NCIC data, at http://www.txdps.state.tx.us/crs/lp_ftp/ automated system access should be directed to http://www.txdps.state.tx.us/CRS/lp_ftp/autodownload.aspx as both sites will receive updates simultaneously from TCIC and NCIC at the appropriate times.

Please take this opportunity to remind appropriate staff that a "hit" on the LPR data MUST BE FOLLOWED BY A LIVE TLETS STOLEN VEHICLE INQUIRY as stated in the MOU your agency signed with TxDPS. TCIC data is updated hourly. As previously stated, NCIC data is posted at the federal level twice a day. Many local agency systems have been configured to pull the LPR data from TxDPS just once or twice a day; some only once a week. With the lapsing time between the live TCIC and NCIC system record entry and removal, as compared to the time when the license plate/vehicle data is extrapolated for the automated LPR files at TxDPS, FBI NCIC, or at the local agency, it is VITAL that the TLETS/Nlets stolen vehicle inquiry occur prior to any police action.

Since many email systems prohibit the transmission of .zip files or .exe files, please send an email to tcicqc@txdps.state.tx.us to request electronic documentation and sample script created by the TxDPS technical staff to assist your agency with making changes to pull the new NCIC data set if needed.

For ease of translation of the TCIC record identifier number (TIC#) the second character designates the record type:

P - License Plate

V - Vehicle

W - Wanted Person with license plate information

M - Missing with license plate information

N - Capias Warrant with license plate information

O - Protection Order with license plate information

T - Threat Against a Peace Officer with license plate information

X - Sexual Offender with license plate information

For ease of translation of the NCIC record identifier number (NIC#) the first character designates the record type:

B - Stolen Boats

C - Supervised Release with license plate information

H - Protection Orders with license plate information

M - Missing Persons with license plate information

N - Deported Felons with license plate information

P - Stolen License Plates

R - Canadian Vehicle Index Records

T - Gang Members and Terrorists with license plate information

V - Stolen Vehicles, Vehicle/Boat Parts

W - Wanted Persons with license plate information

X - Sexual Offenders with license plate information

Pam Pierce, TCIC/NCIC Systems Analyst
Texas Department of Public Safety
Law Enforcement Support Division, Crime Records Service
(512) 424-2898 Office
(512) 424-7164 Fax

This message contains information which is confidential. Unless you are the addressee (or authorized to receive for the addressee), you may not use, copy or disclose to anyone the message or any information contained in the message. If you have received the message in error, please advise the sender by reply email and delete the message.

Moreno, Rafael

From: Gomez, Robert C.
Sent: Tuesday, March 15, 2011 1:07 PM
To: Shane Williams (swilliams@esicompanies.com)
Cc: Moreno, Rafael; Tim Johnston (tjohnston@esicompanies.com); Gomez, Robert C.
Subject: FW: TCIC License Plate Reader data
 Shane,

They have updated TCIC can you help us out and make sure we are still getting the auto download and in the correct formats. This is something I don't know anything about.

Sgt Robert Gomez

From: Pierce, Pam [mailto:Pam.Pierce@txdps.state.tx.us]
Sent: Tuesday, March 15, 2011 11:56 AM
To: MPDDISPATCH@GMAIL.COM; JANDERSON@CI.PASADENA.TX.US;
 KANDERSON@LUBBOCKCDA.COM; SUPPORT@CITYOFMEADOWSPLACE.ORG; Aud, Joel;
 RBAILEY@CITYOFIRVING.ORG; KBALLARD@GRAPEVINETEXAS.GOV;
 LARRY.BARCLAY@ARLINGTONTX.GOV; RUBEN.BARROW@CO.GALVESTON.TX.US; Batten, Randy;
 LARRY.BENAVIDEZ@CO.JIM-HOGG.TX.US; jbevering@wspd.us; JBLACKWELL@CITYOFGALVESTON.ORG;
 BBOGGS@WILCO.ORG; GLENB@PLANO.GOV; MAX_BRILL@ITC.CO.HARRIS.TX.US; Brown, Paul;
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 MICHAEL.GARZA@CO.HIDALGO.TX.US; AGENTRY@LUBBOCKCDA.COM; Gomez, Robert C.;
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 JHAYLES@PORTOFGALVESTON.COM; DHEFLIN@ROUND-ROCK.TX.US;
 LPR.DATA@LISTS.CI.BEDFORD.TX.US; SGTHINES@COB.US; RHOOPER@CI.ROSENBERG.TX.US;
 JHUDNALL@TYLERTEXAS.COM; BCSO211@YAHOO.COM; TKIEFER@SHENANDOAH.TX.COM;
 mkilling@mesquitelpolice.org; SEAN.KIRK@CITYOFDENTON.COM; RKLARNER@CI.SELMA.TX.US; Kumar,
 Vidhya; Leopold, Dennis; BMAGEE@DEERPARKTX.ORG; DMAI@PORTARTHURPD.COM;
 DET.MALDONADO22@HOTMAIL.COM; NMARTINEZ@CITYOFROMA.NET; rumartinez@webbcountytexas.gov;
 RMAY@MCKINNEYTEXAS.ORG; CMCCASLIN@CI.GREENVILLE.TX.US; DMERCER@CITYOFDELRIO.COM;
 MMILLER@KATYPD.COM; DAVID.MOORE@MCTX.ORG; CHRISTOPHER.NEWEILL@COR.GOV;
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 DAWN.PEARSON@SANANTONIO.GOV; RPENNY@NBTEXAS.ORG; ltperry@hutchinspd.org;
 JPOWELL@CITYOFLEWISVILLE.COM; MREDICK@TOMBALLPD.COM; PHILIP.REICH@CO.NUECES.TX.US;
 JERRY.REYNA@FRIOSHERIFF.ORG; RIENDLAR@CO.FORT-BEND.TX.US; LT.RIVAS@DOUBLE-OAK.COM;
 WARD.ROBINSON@FORTWORTHGOV.ORG; RAUL@COB.US; JROGERS@FRIENDSWOOD.COM;
 wryan@pharrpd.net; CHRIS.RYMER@BAYTOWN.ORG; JOSE.SALAZAR@CO.CAMERON.TX.US;
 IRSANDOVALJR@STARRCOUNTYSO.ORG; CSAUTER@DEERPARKTX.ORG; ESCHEITL@GPTX.ORG;
 ADAMS@CI.WACO.TX.US; ISILVA@CI.LAREDO.TX.US; Ryan.Smith@lcpd.com;
 SPSMITH@DALLASCOUNTY.ORG; TSMITH@COLLINCOUNTYTX.GOV;
 JAMES.SNYDER@CITYOFCARROLLTON.COM; ROBERT.WALKER@CO.JASPER.TX.US;
 lstephens@humblepolice.com; SCOTT.STOWERS@WYLIETEXAS.GOV; Sweet, Taffy; Sweet, Taffy;
 jthomason@cityoffallen.org; HTUCKER@VCTX.ORG; upc10326@laportetx.gov;

MVOJVODICH@BEXAR.ORG; TVRANA@CITYOFKYLE.COM; RICKY.WARWICK@MCTX.ORG;
LAURENW@CCTEXAS.COM; BWILLIS@FRISCOTEXAS.GOV; CAPTZEPEDA@KAUFMANO.COM; Campbell, Mike;
Scott.Ogle@ci.austin.tx.us

Subject: RE: TCIC License Plate Reader data

The changes for the TCIC and NCIC LPR datasets have now been successfully implemented on the DPS websites.

If your agency has used the executable provided by DPS last fall, please download the updated version. The EXE is compiled using dot net 2.0 targeting x86 systems, so it will run on both 64 bit and 32 bit machines.

<http://www.txdps.state.tx.us/crs/lp ftp/downloads/LicensePlateFTPEXE.zip>

If you are using the LPR data within or in conjunction with another program, review this:

<http://www.txdps.state.tx.us/crs/lp ftp/downloads/LicensePlateFTP-CSharpClass.zip>

Please contact me with any technical difficulties experienced.

*Pam Pierce, TCIC/NCIC Systems Analyst
Texas Department of Public Safety
Law Enforcement Support Division, Crime Records Service
(512) 424-2898 Office
(512) 424-7164 Fax*

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From: Pierce, Pam
Sent: Monday, March 14, 2011 4:55 PM
Subject: RE: TCIC License Plate Reader data

The changes for the TCIC License Plate Reader record extracts previously announced March 9 were not successfully applied today, and we are in the process of backing out the changes from the TxDPS TCIC production systems. TxDPS technical staff are evaluating the problem and plan to attempt to apply the changes tomorrow (Tuesday, March 15). We are planning to have the websites returned to their previous data layout of information shortly after 5:00 pm today.

Please accept our apologies for the inconveniences today.

*Pam Pierce, TCIC/NCIC Systems Analyst
Texas Department of Public Safety
Law Enforcement Support Division, Crime Records Service
(512) 424-2898 Office
(512) 424-7164 Fax*

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From: Pierce, Pam
Sent: Wednesday, March 09, 2011 9:54 AM
Subject: TCIC License Plate Reader data

You are receiving this email because you are the designated point of contact at your agency for the TCIC License Plate Reader data file. Conversely, if you are no longer the person responsible for the LPR system data, please send us an email indicating the name, along with contact information, for the current point of contact at your criminal justice agency.

On **Monday March 14, 2011** the TxDPS TCIC license plate reader data file system again will begin receiving vehicle and license plate data associated with Sexual Offender records currently active in TCIC, while TxDPS will begin posting NCIC vehicle datasets as well. Since the TCIC data file was modified some years ago to also include any vehicle and license plate data associated with Wanted or Missing Person records, this addition of Sexual Offender data means virtually any TCIC record that contains license plate data will be listed within the TCIC license plate information posted on the TxDPS LPR sites.

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While those who manually update their LPR data sets will continue to access the data, including the new NCIC data, at <http://www.txdps.state.tx.us/crs/lp ftp/> automated system access should be directed to <http://www.txdps.state.tx.us/CRS/lp ftp/autodownload.aspx> as both sites will receive updates simultaneously from TCIC and NCIC at the appropriate times.

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T - Threat Against a Peace Officer with license plate information

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For ease of translation of the NCIC record identifier number (NIC#) the *first* character designates the record type:

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C - Supervised Release with license plate information

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T - Gang Members and Terrorists with license plate information

V - Stolen Vehicles, Vehicle/Boat Parts

W - Wanted Persons with license plate information

X - Sexual Offenders with license plate information

Pam Pierce, TCIC/NCIC Systems Analyst

Texas Department of Public Safety

Law Enforcement Support Division, Crime Records Service

(512) 424-2898 Office

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Gomez, Robert C.

From: Terrazas, Jonathan
Sent: Monday, August 15, 2011 1:32 PM
To: Gomez, Robert C.
Subject: LPR software for units

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Purple Category

Hi Rob,

Hope all is well with you and the family. The Westside has 2 LPR vehicles that have some sort of software issue. What needs to be done on those vehicles so that the LPR's can be used? Thanks.

Respectfully,
Lt. Jonathan Terrazas #1773
WSRCC- Special Operations / Patrol
4801 Osborne
El Paso, Tx. 79922
915.585.6077
TerrazasJ@elpasotexas.gov

Gomez, Robert C.

From: Gomez, Robert C.
Sent: Monday, August 15, 2011 4:05 PM
To: Terrazas, Jonathan
Cc: Gomez, Robert C.
Subject: FW: LPR software for units

Sir,

I have not seen the grips yet so I can't tell you how long it will take. I will look at them first thing in the morning and give you an ETA. I know one of them is a screen if that is the case I have to wait for the part but I will give you a better ETA in the morning.

As far as family I just came back from a 10 vacation taking care of my Mother and Father who are both Sick. The good news is they are feeling much better. Thanks for asking. I hope you and your family are doing well.

Rob

From: Terrazas, Jonathan
Sent: Monday, August 15, 2011 1:32 PM
To: Gomez, Robert C.
Subject: LPR software for units

Hi Rob,

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Respectfully,
Lt. Jonathan Terrazas #1773
WSRCC- Special Operations / Patrol
4801 Osborne
El Paso, Tx. 79922
915.585.6077
TerrazasJ@elpasotexas.gov

Gomez, Robert C.

From: Terrazas, Jonathan
Sent: Tuesday, August 16, 2011 8:28 AM
To: Gomez, Robert C.
Subject: RE: LPR software for units

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Purple Category

Glad to hear your parents are getting better. Things are going well over here. Thanks for letting me know about the vehicles. Take care and be safe.

From: Gomez, Robert C.
Sent: Monday, August 15, 2011 4:05 PM
To: Terrazas, Jonathan
Cc: Gomez, Robert C.
Subject: FW: LPR software for units

Sir,

I have not seen the grips yet so I can't tell you how long it will take. I will look at them first thing in the morning and give you an ETA. I know one of them is a screen if that is the case I have to wait for the part but I will give you a better ETA in the morning.

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Rob

From: Terrazas, Jonathan
Sent: Monday, August 15, 2011 1:32 PM
To: Gomez, Robert C.
Subject: LPR software for units

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Respectfully,
Lt. Jonathan Terrazas #1773
WSRCC- Special Operations / Patrol
4801 Osborne
El Paso, Tx. 79922
915.585.6077
TerrazasJ@elpasotexas.gov

Gomez, Robert C.

From: Terrazas, Jonathan
Sent: Wednesday, August 17, 2011 9:08 AM
To: Gomez, Robert C.; Spalloni, Marco
Subject: RE: LPR software for units

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Purple Category

Thank you all for addressing this.

From: Gomez, Robert C.
Sent: Tuesday, August 16, 2011 10:52 AM
To: Spalloni, Marco
Cc: Terrazas, Jonathan; Gomez, Robert C.
Subject: Fw: LPR software for units

Sir,

I reference to the WS unit the air card was not missing it was deactivated. Eddie Estrada is working on activation now. It should be up and running soon. That is all I have for now.

Sgt Robert Gomez
Auto Theft Task Force
(915) 892-6222

From: Moreno, Rafael
Sent: Tuesday, August 16, 2011 10:45 AM
To: Gomez, Robert C.; Estrada, Eddie
Subject: RE: LPR software for units

Sgt. Gomez,

Sir I checked Unit W8146 and determined that the aircards service was cancelled. I used another LPR's aircard and the DVR and LPR worked normal. The vehicle should be ready as soon as the aircard gets reactivated. I also contacted Mr. Estrada and advised him of the aircard. As soon as the aircard has service I will reconnect it to the router and do a full test before releasing it.

Unit W8146 phone number 915-319-1112. PC770 ESN-DEC: 09112375779. ESN-HEX: 5BBCD6E3

*R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)*

From: Terrazas, Jonathan
Sent: Monday, August 15, 2011 1:32 PM
To: Gomez, Robert C.
Subject: LPR software for units

Hi Rob,

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Respectfully,
Lt. Jonathan Terrazas #1773
WSRCC- Special Operations / Patrol
4801 Osborne
El Paso, Tx. 79922
915.585.6077
TerrazasJ@elpasotexas.gov

Gomez, Robert C.

From: Terrazas, Jonathan
Sent: Thursday, August 25, 2011 9:55 AM
To: Gomez, Robert C.
Cc: Moreno, Rafael; Moton, Reginald
Subject: RE: LPR vehicles

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Purple Category

Rob,

I understand what you mean. As far as working from nothing, this is what made you such an excellent investigator !! You have that knack for finding out what happened and went wrong from nothing to start off with. Thanks for letting me know what the status is. Be safe and take care.

JT

From: Gomez, Robert C.
Sent: Thursday, August 25, 2011 9:47 AM
To: Terrazas, Jonathan
Cc: Moreno, Rafael; Moton, Reginald; Gomez, Robert C.
Subject: LPR vehicles

Lt. We are still working on the vehicles. One is the screen and we are waiting for the parts. The other is done. We had to test the whole system. If you look at the grip left with the unit they did not give us much to work with. I usually don't complain but it is very difficult trouble shoot three computers without a start point.

Can you have someone pick up W8146 it is ready.

Sgt Robert Gomez
El Paso Police Department
Auto Theft Task Force
(915) 892-6222

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Thursday, September 29, 2011 9:11 AM
To: Gomez, Robert C.
Subject: Support Ticket #6235 - touch screen (P# N10106)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6235 - touch screen (P# N10106)

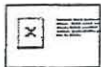
submitted by **Sgt. Robert Gomez** on 9/29/2011 at 10:11 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Code Red

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

touch screen is falling apart!!!!!!!!!!!!!! Test TEST TEST

Do not reply to this email. [View ticket or post a comment here.](#)

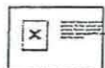
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Thursday, September 29, 2011 9:18 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6235 - touch screen (P# N10106)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6235 - touch screen (P# N10106)

submitted by **Sgt. Robert Gomez** on 9/29/2011 at 10:11 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...

Testing ticket thanks guys we needed this. Have a good day Robert

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:15 AM
To: Gomez, Robert C.
Subject: Support Ticket #6272 - Screen (P# C10078)

Follow Up Flag: Follow up
Flag Status: Completed

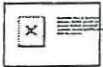
Ticket: #6272 - Screen (P# C10078)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:15 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:16 AM
To: Gomez, Robert C.
Subject: Support Ticket #6273 - Screen (P# E8132)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6273 - Screen (P# E8132)

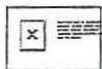
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:16 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:17 AM
To: Gomez, Robert C.
Subject: Support Ticket #6274 - Screen (P# N6028)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6274 - Screen (P# N6028)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at
11:17 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:18 AM
To: Gomez, Robert C.
Subject: Support Ticket #6275 - Screen (P# N10106)

Follow Up Flag: Follow up
Flag Status: Completed

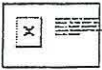
Ticket: #6275 - Screen (P# N10106)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:18 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:19 AM
To: Gomez, Robert C.
Subject: Support Ticket #6276 - Screen (P# V10087)

Follow Up Flag: Follow up
Flag Status: Completed

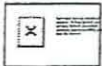
Ticket: #6276 - Screen (P# V10087)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:20 AM
To: Gomez, Robert C.
Subject: Support Ticket #6277 - Screen (P# W8145)

Follow Up Flag: Follow up
Flag Status: Completed

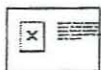
Ticket: #6277 - Screen (P# W8145)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop MLPRV



Sgt. Robert Gomez said...

Screen has heat damage. Has not worked since original install. Need replacment sceen ASAP. Screen also flickers.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:25 AM
To: Gomez, Robert C.
Subject: Support Ticket #6278 - Needs Payment (P# Trailer 4)

Follow Up Flag: Follow up
Flag Status: Completed

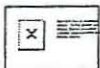
Ticket: #6278 - Needs Payment
(P# Trailer 4)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at
11:24 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop Cadet MSU



Sgt. Robert Gomez said...

Trailer is ready at Bob's small engine repair. Needs payment so we can pick it up.

Do not reply to this email. [View ticket or post a comment here.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:27 AM
To: Gomez, Robert C.
Subject: Support Ticket #6279 - Generator (P# Trailer 5)

Follow Up Flag: Follow up
Flag Status: Completed

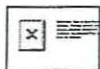
Ticket: #6279 - Generator (P# Trailer 5)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:26 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Elevated

Category: SkyCop Cadet MSU



Sgt. Robert Gomez said...

Gen threw a rod needs to be replaced or fixed. Also reason for damage if it was a spark plug needs to be in writing so I can take it up with the garage.

Do not reply to this email. [View ticket](#) or [post a comment](#) here.

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, October 05, 2011 10:36 AM
To: Gomez, Robert C.
Subject: Support Ticket #6280 - Security Center

Follow Up Flag: Follow up
Flag Status: Completed

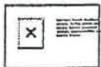
Ticket: #6280 - Security Center
submitted by **Sgt. Robert Gomez** on 10/5/2011 at
11:35 AM Central
eppd.skycopvideo.com
(1614)

Email: gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Standard

Category: Other



Sgt. Robert Gomez said...

We have an unit that says rename unit. We think it is trailer 8. We have renamed the unit in patroller but we still see it as rename unit. All the reads are under renamed unit instead of trailer 8. Causing problems with Database for searches.

<http://eppd.skycopvideo.com/handlers/file.ashx?fileid=ee7bc314-2eaf-40d4-b73b-5848ad564c9f>

Do not reply to this email. [View ticket or post a comment here.](#)

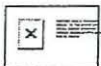
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Monday, October 10, 2011 10:08 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6280 - Security Center

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6280 - Security Center

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:35 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...

Security Corrected itself last week. This morning it is back to rename unit.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Monday, October 10, 2011 10:12 AM
To: Gomez, Robert C.
Subject: Support Ticket #6300 - Computer will not turn on (P# Trailer 6)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6300 - Computer will not
turn on (P# Trailer 6)

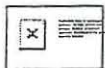
submitted by **Sgt. Robert
Gomez** on 10/10/2011 at
11:11 AM Central
eppd.skycopvideo.com
(1614)

Email: Gomezr@elpasotexas.gov

Phone: 915-892-6222

Priority: Standard

Category: SkyCop Cadet MSU



Sgt. Robert Gomez said...

Opus box will not come on. Same problem as before. We truned off Breakers and Pulled the 6 pin. Still will not start.

Do not reply to this email. [View ticket or post a comment here.](#)

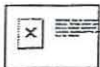
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:06 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6280 - Security Center

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6280 - Security Center

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:35 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...

We fixed it ourselves. Trailer 8 was not on a public partition. We delete it with Config tool and had it pop back up. Then we put it on the public partition. If you can think of anything else let us know so we can close the ticket.

Do not reply to this email. [View ticket or post a comment here.](#)

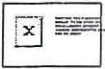
Everything ok now? Go ahead and [close this ticket.](#)

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:08 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6277 - Screen (P# W8145)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6277 - Screen (P# W8145)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and close this ticket.

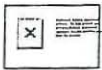
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:08 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6278 - Needs Payment (P# Trailer 4)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6278 - Needs Payment (P# Trailer 4)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:24 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and close this ticket.

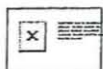
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:09 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6272 - Screen (P# C10078)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6272 - Screen (P# C10078)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:15 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

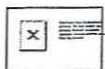
Everything ok now? Go ahead and close this ticket.

Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:09 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6273 - Screen (P# E8132)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6273 - Screen (P# E8132)
submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:16 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket](#) or [post a comment here](#).

Everything ok now? Go ahead and close this ticket.

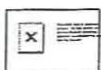
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:09 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6274 - Screen (P# N6028)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6274 - Screen (P# N6028)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:17 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and close this ticket.

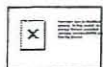
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:09 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6275 - Screen (P# N10106)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6275 - Screen (P# N10106)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:18 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and [close this ticket.](#)

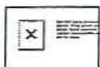
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:09 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6276 - Screen (P# V10087)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6276 - Screen (P# V10087)

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...
Status?

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and [close this ticket.](#)

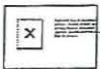
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 9:15 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6280 - Security Center

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6280 - Security Center

submitted by **Sgt. Robert Gomez** on 10/5/2011 at 11:35 AM Central
eppd.skycopvideo.com (1614)



Sgt. Robert Gomez said...

Ok it did not work. It showed as Trailer 8 for a short time

Do not reply to this email. [View ticket or post a comment here.](#)

Everything ok now? Go ahead and [close this ticket.](#)

Gomez, Robert C.

From: Graveline, Phillip F.
Sent: Tuesday, October 11, 2011 9:20 AM
To: Gomez, Robert C.; Moreno, Rafael
Cc: Graveline, Phillip F.
Subject: N10106

Follow Up Flag: Follow up
Flag Status: Completed

Sgt. Gomez:

Vehicle has been griped for LPR Camera and Computer not activated. Pleasde advise whether you are going to take care of this or what you want us to do.

Respectfully,
Phil Graveline