From: Mike Letzelter
Sent: Monday, April 05, 2010 4:59 PM
To: Mike Tower; Gay Schaffer; Glenn Cavin; Glen Brashear
Subject: FW: Install date for Plano
This is the latest I have from Plate-scan. Once I get more information I will pass it on. I have a CVPI already picked out to set up.

From: Mila Kelly [mailto:milakelly@platescan.com]
Sent: Monday, April 05, 2010 4:01 PM
To: Mike Letzelter
Cc: kmackenzie@platescan.com; jblackard@platescan.com
Subject: Install date for Plano

Good afternoon Mike

Apologies for the delay in getting back to you, I'm waiting for a time line from our camera manufacturer, as to when the next shipment of upgraded cameras will arrive in the US. The cameras you currently have for the install need to be replaced, as there is a significant improvement with the new upgraded version. Other agencies within the Dallas area will also be getting their cameras swapped out, so I'm trying to plan for this, and at the same time, make sure you are up and running with the second vehicle.

We are trying to aim for about 3-4 weeks time. As soon as I have more information on this, I will do all I can to make sure you are at the top of the list and addressed first. I will contact you no later than Monday of next week with hopefully an installation schedule for the Dallas area, and then work with you on some installation dates.

Feel free to contact me at any time, with any additional questions you may have

All the best
Mila Kelly
Platescan Inc
949-851-1600 ex 212

From: Lindy Privett
Sent: Wednesday, November 25, 2009 8:30 AM
To: Paul Rimka; Glenn Cavin; Mike Tower; Ed Drain
Subject: FW: License Plate Recognition Info

Attachments: GO 2-09-03-09.pdf
Attached is the information I received from Richardson PD. The Lt. stated it is a very successful program. The equipment is attached to a volunteer vehicle. He also told me that the volunteers also leave a notification sticker on unoccupied vehicles with Richardson warrants. He stated they collected about $10,000 the first month they did this from people calling in to take care of the warrants.

Respectfully,

Sergeant Lindy Privett
Plano Police Department
Crime Prevention Unit
(972) 941-2432

From: coby.pewitt@cor.gov [mailto:coby.pewitt@cor.gov]
Sent: Tuesday, November 24, 2009 10:06 PM
To: Lindy Privett
Subject: License Plate Recognition Info

Attached is a copy of our policy, and below is some information I got from Mesquite PD in October of last year.

Let me know if you need anything else....

(See attached file: GO 2-09-03-09.pdf)

Lieutenant Coby Pewitt #761
Patrol Operations Division
Richardson Police Department
972-744-4878
972-744-5933: Fax
www.richardsonpolice.net

==

I did call and speak to the Patrol Lieutenant. He advised they have three vehicles with ALPR - two patrol cars and one CPAAA vehicle. He has no "empirical" data to back up his thoughts - but he believes the CPAAA members get more activity than normal patrol officers. He advises patrol officers do not seem motivated to go out and take full advantage of the equipment - rather, they just get hits from routine patrol. The CPAAA members actually drive around parking lots, shopping centers, etc looking for hits.

Their vehicle is equipped with only a cell phone, yet it is marked and with lights. They are instructed to call in hits to the PD - and they are permitted to follow vehicles but only from a distance and at normal speeds. They are not to pursue. He advised they have a long waiting list of members wanting to drive the vehicle - so it stays in use pretty frequently, but it is restricted to day and evening watch patrol.

- 13844 -

He advised they use the back office system more than anything else. They have a database of over 1.5 million reads/scans, and their system uploads the data nightly. He advised the information in the database is more valuable than the hits.

From a newspaper release in August, they launched their program on June 6th, 2008 - and in two months recovered 8 stolen vehicles.

The vehicle is in operation from 10 AM to 8 PM.

You can watch a video of their program here:
http://scntx.com/articles/2008/08/14/mesquite_news/news/842.txt

Following is the monthly activity for the MCPAAA from August 28, 2008 to September 28, 2008.

Plate Scan Activity:

Hours Driven 64.5
Hours on Special Assignment 15
Days Down for Service 12
Stolen Vehicles 1 (total 15 for year)
Stolen Plates 1
Warrant Hits 138
Sex Offender Hits 7
Scanned Plates 24,310

From: Mackenzie Jr, Kenneth B [ken.mackenzie@utdallas.edu]
Sent: Wednesday, June 16, 2010 8:36 AM
To: Kelley Stone
Subject: FW: License Plate Recognition Systems

Kelley,

Sounds like Chief O'Bara is trying to get access to some of the things that you already have. MORE IMPORTANTLY, looks like he has made some progress in getting additional hotlist downloads. I know that all the Collin County Agencies have been asking for just this. Maybe you can reach out to him and coordinate how Collin County can get some of those same downloads that will be accessible by your ALPR units. Many of them want Region and Sex Offenders. Chief O'Bara probably isn't aware that YOU are already doing what he is trying to do with LEAP at NCTCOG.

Ken MacKenzie
Lieutenant
Criminal Investigation Division
Office of Professional Standards
University of Texas at Dallas Police Department
800 W. Campbell Rd., PD11
Richardson, TX 75080
972-883-2572
972-883-2374 (Fax)
ken.mackenzie@utdallas.edu
www.utdallas.edu/police
The University of Texas at Dallas

From: Texas Police Chiefs Association [mailto:info@texaspolicechiefs.org]
Sent: Wednesday, June 16, 2010 7:35 AM
To: Zacharias, Larry
Subject: License Plate Recognition Systems

The following from Chief Ed O'Bara of the Highland Village PD is of great interest to all of us:

We recently took delivery of (4) ALPR's and as most of you either knew or soon found out upon delivery, the challenge was not the technology but access to information to make them truly functional.

What we have done (rather than be satisfied with just plain stolen's) is spearhead a movement through cooperation with the City of Dallas to access their Regional Data Base daily for uploads of all "wants and warrants" in a format compatible with the software of our units. In addition we've prompted NCTCOG to develop a system for a "one stop shop" for downloads from HIDTA, ICE and EPIC. Incidentally, this will include a data base of all regional sex-offenders for tracking purposes.

In addition we are pursuing access to NCIC for out of state warrants and coordination with Homeland Security for their "terrorist watch list" which they can then track through satellite mapping all hits (time of day, day of week and location).

My primary concern....officer safety! Eventually, as the data begins to flow an officer with one of these systems will know ahead of time if they are approaching a potentially "dangerous" felon on a traffic stop. Plus we should be able to throw a whole lot of really bad guys in jail. All it will take is a license plate attached to a wanted person.

Anyone interested in this initiative or if you have made inroads to access data beyond your cities jurisdiction please contact me for coordination purposes. Stay safe, Ed

Ed O'Bara | **Chief of Police**
City of Highland Village | 1000 Highland Village, 75077 | Highland Village, TX 75077
o 972.317.6551 | f 972.317.8974 | eobara@highlandvillage.org

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From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Wednesday, September 02, 2009 7:13 AM
To: Glenn Cavin
Subject: FW: Plano PD

Glenn

Just want to make sure that you got this

Ken

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

-----Original Message-----
From: Michael McCoy [mailto:mmccoy@platescan.com]
Sent: Wednesday, September 02, 2009 7:06 AM
To: Ken Mackenzie
Subject: Re: Plano PD

We delivered the box of equipment to their station last week. Just need to wait
until they are ready.

Sent from my mobile device.

On Sep 2, 2009, at 7:02 AM, "Ken Mackenzie" <kmackenzie@Platescan.com>
wrote:

> While I am thinking about it, what is the status of the Plano PD
> system? Where is it? We need to deliver it to Plano PD
>
>
>
> Ken MacKenzie
>
> Southwest Regional Law Enforcement Liaison
>
> 3767 Forest Lane, Suite 124-1162
>
> Dallas, TX 75244
>
> 214-882-3877
>
> 214-594-5588 (Fax)
>
> kmackenzie@platescan.com
>
> www.platescan.com
>
>
>
>

From: Barbara Smith
Sent: Thursday, March 20, 2008 11:19 AM
To: Earl Atencio; Henrik Melen; Dave Howell; Dan Curtis; Glenn Cavin
Subject: FW: Plano Platescan Install

In addition to Henrik, Dave Howell and Asa Morse, we need to identify 7 more people who will receive initial training on the License Plate Recognition vehicle. This will be a Train-the-Trainer and we will need to train the rest of the officers ourselves.

Please let me know who that will be.

Barbara A. Smith
Administrative Manager
Plano Police Department
972-941-2277

From: Pam Haines
Sent: Thursday, March 20, 2008 11:12 AM
To: Barbara Smith
Subject: FW: Plano Platescan Install

From: Mila Kelly [mailto:milakelly@pixelpushers.com]
Sent: Wednesday, March 19, 2008 4:35 PM
To: Pam Haines
Cc: 'Marco Spretke'; mmccoy@platescan.com; jbjorkman@pixelpushers.com; jelder@platescan.com
Subject: Plano Platescan Install

Hello Pam

Just to confirm we will be scheduling the Platscan installation for the Tuesday 29th April -Friday 2nd May.

Our Installers like to work from 8.30am to 6.30 or later if allowed. Typically training will commence on the Friday around noon no more than 10 people split into two sessions if needed the training takes 30 - 45mins and is done around the vehicle. If the installers want to bring the training in a day earlier they will give you a heads up no later than Wednesday morning. Since there is no backoffice install its quite possible the install will be complete by Thursday but i wont commit to that just yet.

Our installers will reach out to you one week prior if not before if they have any additional questions for you. Also if you wouldn't mind recommending an Area/Hotel near by the install site where our guys can stay i would be grateful.

Many thanks and look forward to hearing from you

Mila Kelly
949-851-1600 ex 12

From: Mike McAleer [mmcaleer@brazostech.com]
Sent: Monday, April 20, 2009 11:11 AM
To: Sheila Heugel
Cc: Glenn Cavin
Subject: FW: Plano

Attachments: Software License_PLANO_v1_0.pdf; Sla letter PLANO.pdf; Software Maintenance Agreement_PLANO_v1_0.pdf

Sheila,

Hope you had a great weekend! Please find the attached software and maintenance contracts. I am fully expecting legal will have some questions – so please don't hesitate to have them contact me with anything.

Thank you again for all your help!

Michael McAleer
Brazos Technology
Office: 979.690.2811 x101
Cell: 979.571.3198
Email: mmcaleer@brazostech.com

From: Jackie Pokora
Sent: Monday, April 20, 2009 10:47 AM
To: Mike McAleer
Subject: Plano

Mike—

The SLA Letter is addressed to Sheila Heugel. If that is not the correct name, let me know and I'll change it.

Jackie Pokora
Brazos Technology
jpokora@brazostech.com
Office: (979) 690-2811 x105
Fax: (713) 583-9323

From: Mike McAleer
Sent: Monday, April 20, 2009 10:26 AM
To: Jackie Pokora
Subject: Plano

Can you please create the SMA, SLA for the city of plano? Please use the version 1.0 in connectwise.

Thanks,

Michael McAleer
Brazos Technology
Office: 979.690.2811 x101
Cell: 979.571.3198
Email: mmcaleer@brazostech.com

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From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Tuesday, December 29, 2009 12:03 PM
To: Glenn Cavin
Subject: FW: PlateScan Database Inquiry

Attachments: oledata.mso
Let me know you got this. Jonah's number is 949-851-1600, ext 23. If no answer, that simply means he is on another service call, so leave a message. His email is support@platescan.com

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

From: Glenn Cavin [mailto:Glennc@plano.gov]
Sent: Tuesday, December 29, 2009 11:25 AM
To: Ken Mackenzie
Cc: Cliff Turrubiarte
Subject: PlateScan Database Inquiry

Ken,

One of our detectives wants to check with other PlateScan agencies for hits on a specific tag. Can you send me a list of those that are currently using your ALPR product?

- 13850 -

Sincerely,

Lieutenant Glenn Cavin
Plano Police Department
Office of the Chief
(972) 941-2242
glennc@plano.gov

- 13851 -

file:///W|/...vShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20PlateScan%20Database%20Inquiry.htm[12/10/2012 12:08:23 PM]

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Monday, August 17, 2009 4:53 PM
To: jbjorkman@platescan.com
Cc: mspretke@platescan.com; mkelly@platescan.com; 'Bob Pinzler'; Glenn Cavin
Subject: FW: PlateScan Exports

Jonah,

Please generate a Collab ticket and reach out to Lt. Cavin.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

From: Glenn Cavin [mailto:Glennc@plano.gov]
Sent: Monday, August 17, 2009 4:48 PM
To: Ken Mackenzie
Cc: Dave Howell; Glen Brashear
Subject: PlateScan Exports

Hello Ken,

I ran a search again and it seems we are actually missing the exports for about two weeks (from 8/3/09 at 12:57 PM through 8/16/09 at 11:47 PM). Even if officers forgot to submit the exports each day, shouldn't these push out at the next opportunity? I don't understand how they could be MIA.

From: Kristina Knight
Sent: Friday, August 06, 2010 10:42 AM
To: Glenn Cavin
Subject: FW: PlateScan Regional Users

Attachments: PlateScan Regional Users
I have this but I'm not sure how I can email them all at once, can you help?

From: Michelle Sanders
Sent: Wednesday, December 30, 2009 3:29 PM
To: PD CISD Family Violence
Subject: FW: PlateScan Regional Users

This is helpful when looking for your suspects in other cities.

Michelle Sanders, Sergeant
Plano Police Department
Family Violence Unit
michell@plano.gov
972-941-2524 Office
972-816-8306 Cell
bade2

From: Harry Manning
Sent: Tuesday, December 29, 2009 1:16 PM
To: Mike Moreland; Mike Glisch; Chris Manthei; Jeff Haynes; Jon Britton; Ken Scott; Michelle Sanders; Ron Flanagan; Sandra Tomeo; Tim Hughes
Subject: FW: PlateScan Regional Users

FYI

From: Glenn Cavin
Sent: Tuesday, December 29, 2009 12:26 PM
To: Harry Manning
Cc: Ed Drain
Subject: FW: PlateScan Regional Users

Sir,

Here is a list of participating PlateScan agencies in Texas, and I have attached the distribution list I used to send out the inquiry. It seems to be a regional list only.

From: Ken Mackenzie [mailto:kmackenzie@Platescan.com]
Sent: Tuesday, December 29, 2009 12:03 PM
To: Glenn Cavin
Subject: FW: PlateScan Database Inquiry

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Let me know you got this. Jonah's number is 949-851-1600, ext 23. If no answer, that simply means he is on another service call, so leave a message. His email is support@platescan.com

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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file:///W|/...dvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20PlateScan%20Regional%20Users.htm[12/10/2012 12:08:15 PM]

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Friday, October 30, 2009 12:40 PM
To: Glenn Cavin
Cc: Jeff Willis (PD); Dave Howell
Subject: FW: PlateScan Texas Context Update

Attachments: Texas Context Update.zp
Glenn,

You should have received this back on Sept. 24th, but here it is again. Just follow the directions and it should work fine. Remember, this is only a temporary FIX and you will get some errors, until we can get the new context checker finalized.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

From: Jonah Bjorkman [mailto:jbjorkman@platescan.com]
Sent: Thursday, September 24, 2009 5:01 PM
To: support@platescan.com
Cc: kmackenzie@platescan.com; milakelly@platescan.com
Subject: PlateScan Texas Context Update

Hello Ladies and Gentlemen,

Attached is a zip file named "Texas Context Update.zp" containing a folder with a batch file named "Context Update.bat" and the Texas context called "USTX.CC."

Please download the zip file locally and rename it to "Texas Context Update.zip" (without the quotes). Extract the contained folder to a thumbdrive.

Plug the thumbdrive into the vehicle MDT/MDC. Make sure our system is up and running. Run the batch file. Once the batch file completes after about a second or two, it will spit out two text files in the current folder named "IPContextListing.txt" and "CdriveContextListing.txt"

This is to verify that the process was successful. Please email both text files to support@platescan.com so we can verify your context is up to date.

This needs to be done on every vehicle. If you have multiple vehicles please specify which text files go to which vehicles.

If you have any questions what so ever, please do not hesitate to contact me.

Thank-you

- 13856 -

- PlateScan, Inc.
 Jonah Bjorkman
 949-851-1600 x23
 support@platescan.com
 www.platescan.com

_____ Information from ESET NOD32 Antivirus, version of virus signature database 4455 (20090924)
_____

The message was checked by ESET NOD32 Antivirus.

http://www.eset.com

- 13857 -

file:///W|/...no%20County/CD%20Contents/FW%20PlateScan%20Texas%20Context%20Update%20-%20Mackenzie%20-%20103009.htm[12/10/2012 12:08:25 PM]

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Friday, October 30, 2009 12:40 PM
To: Glenn Cavin
Cc: Jeff Willis (PD); Dave Howell
Subject: FW: PlateScan Texas Context Update

Attachments: Texas Context Update.zp
Glenn,

You should have received this back on Sept. 24th, but here it is again. Just follow the directions and it should work fine.
Remember, this is only a temporary FIX and you will get some errors, until we can get the new context checker finalized.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

From: Jonah Bjorkman [mailto:jbjorkman@platescan.com]
Sent: Thursday, September 24, 2009 5:01 PM
To: support@platescan.com
Cc: kmackenzie@platescan.com; milakelly@platescan.com
Subject: PlateScan Texas Context Update

Hello Ladies and Gentlemen,

Attached is a zip file named "Texas Context Update.zp" containing a folder with a batch file named "Context Update.bat" and
the Texas context called "USTX.CC."

Please download the zip file locally and rename it to "Texas Context Update.zip" (without the quotes). Extract the contained
folder to a thumbdrive.

Plug the thumbdrive into the vehicle MDT/MDC. Make sure our system is up and running. Run the batch file. Once the batch
file completes after about a second or two, it will spit out two text files in the current folder named "IPContextListing.txt" and
"CdriveContextListing.txt"

This is to verify that the process was successful. Please email both text files to support@platescan.com so we can verify your
context is up to date.

This needs to be done on every vehicle. If you have multiple vehicles please specify which text files go to which vehicles.

If you have any questions what so ever, please do not hesitate to contact me.

Thank-you

- 13858 -

- PlateScan, Inc.
  Jonah Bjorkman
  949-851-1600 x23
  support@platescan.com
  www.platescan.com

_____ Information from ESET NOD32 Antivirus, version of virus signature database 4455 (20090924) _____

The message was checked by ESET NOD32 Antivirus.

http://www.eset.com

- 13859 -

file:///W|/...LPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20PlateScan%20Texas%20Context%20Update.htm[12/10/2012 12:08:16 PM]

From: Dave Howell
Sent: Tuesday, August 25, 2009 2:27 PM
To: Gay Schaffer; Glenn Cavin
Subject: FW: PlateScan Update

Attachments: PSC-R7_Front.pdf; PlateScan_Connect.pdf;
PlateScan++_Back.pdf; PlateScan++_Front.pdf; PSC-R7_Back.pdf; ALPR in
Every Car.pdf; Product catalog July, 2009 v1.0.doc; image009.jpg;
image010.jpg; image011.jpg; image012.jpg

-----Original Message-----
From: Ken Mackenzie [mailto:kmackenzie@Platescan.com]
Sent: Tuesday, August 25, 2009 1:59 PM
To: 'ken'
Subject: PlateScan Update

Good Morning All,

It has been a while since I have sent out a "PlateScan" Update and a lot of things have been happening that I wanted to make you aware of.

·   FIRST AND FOREMOST, many of you have been curious if you are going to be able to read the new Lone Star 7-digit flat plate. As you have probably noticed, your cameras easily see them, but just don't seem to be reading them correctly. Not to worry! Ever since the new issue began, PlateScan has been developing an updated context checker. As with anything new, we wanted to test it on our demo in Texas first to make sure all the "bugs" were worked out of it, before we released it to our valued PlateScan Client Agencies. Jonah Bjorkman of our Tech Support Unit should be contacting your agency's IT contact with the new software update sometime this week or next.

·   FOR THOSE OF YOU THAT STILL HAVEN'T INSTALLED THE PLATESCAN CONNECT BACK-OFFICE SOFTWARE, YOU ARE MISSING OUT ON CLEARING CASES. Plano PD recently cleared a Bank Robbery thanks to quick action by one of their patrol officers, who ran the suspect vehicle's partial plate through PlateScan Connect, viewed the photos of the vehicles matching the profile and located a possible match to the suspect vehicle. Shortly after he transmitted the correct license and the locations where they had previously scanned the vehicle, officers located the vehicle, still mobile and arrested the suspect.   Great Work Plano PD!

·   YOU ASKED FOR IT, YOU GOT IT! PlateScan will soon be releasing its updated PlateScan Connect Back-Office Software. This new update will also include a map search, where you can pinpoint an offense location, then search for all plate scans within a certain radius and date parameter.

·   Collin County Fusion Center to implement the first regional ALPR database in Texas, that will initially include all the Collin County ALPR agencies. Homeland Security Director Kelley Stone hopes to expand this database to all of North Texas, once it is successful in Collin County.

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·   PLATESCAN++: Our program designers are putting the finishing touches on our new PlateScan++ software and it will officially be released very soon. Check out the attached Flyer about the new software.

·   PlateScan Everywhere is one of the most inexpensive ALPR systems on the market, starting at $4,495 and can be loaded on an existing MDC or laptop. (Check out attached software)

·   Panasonic Arbitrator In-Car Video system doubles as a PlateScan ALPR, allowing department's to use the in-car video camera as an ALPR system, when the camera is not in the record mode. Allows Departments to equip numerous vehicles for the cost of a full infra-red system.

·   PlateScan and RedFlex entered into a partnership, where Redflex agencies can now also obtain PlateScan ALPR systems through RedFlex for no initial cash outlay.

·   PLATESCAN HAS DEBUTED ONE OF THE SMALLEST INFRARED CAMERAS AVAILABLE. All new installations are now receiving the new Rapier 850nm infrared camera. It is 5" wide, 2" tall and 3" deep. See attached photos:

AUSTIN PD-FRONT CLOSEUP.jpgIMG_0384.JPGIMG_0388.JPGAUSTIN PD-LEFTSIDE CLOSEUP2.jpg

Ken MacKenzie

Southwest Regional Law Enforcement Liaison

3767 Forest Lane, Suite 124-1162

Dallas, TX 75244

214-882-3877

214-594-5588 (Fax)

kmackenzie@platescan.com

www.platescan.com

- 13861 -

file:///W|/SPT/PubEd&AdvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20PlateScan%20Update.txt[12/10/2012 12:11:14 PM]

From: Greg Rushin
Sent: Sunday, September 30, 2007 8:46 AM
To: Glenn Cavin; Brad Neal
Cc: Dave Howell
Subject: Fw: Platescan

Follow Up Flag: Follow up
Flag Status: Red

----- Original Message -----
From: Barbara Smith
To: Greg Rushin; Ed Drain
Cc: Pam Haines
Sent: Fri Sep 28 14:30:59 2007
Subject: Platescan

We have received word from the JAG grant that our 2006 project change has been accepted. Therefore, I have spoken with Purchasing today and we are ready to move forward with buying the Platescan system. We will be buying off of Richardson PD's contract. One camera system for $24,495 (includes 3 color cameras and one color video camera, the software, cables, wiring, installation and training, and 1st year warranty on all hardware and software. This will allow us to budget year 2 and on maintenance in FY 08/09 budget since we will be doing it after Oct 1.

Based on Richardson's experience, it will probably be closer to end of this calendar year (2007) before we see installation. But at least we are moving forward.

Barbara A. Smith

Administrative Manager

Plano Police Department

972-941-2277

- 13862 -

From: Ed Drain
Sent: Tuesday, March 09, 2010 11:50 AM
To: PD Captains; Glenn Cavin
Subject: FW: Questions Regarding Platescan

From: Jeff Bray
Sent: Tuesday, March 09, 2010 11:21 AM
To: Greg Rushin; Ed Drain
Subject: Questions Regarding Platescan

You ask two questions regarding Platescan data:

1) How long must we keep this data?

We can keep this data as long as it is administratively valuable. It is exempt from the Texas State Library's retention schedule. The retention schedule exempts criminal intelligence and analysis files. (Texas State Library Retention Rules Section 2-3, 4175-02). Criminal intelligence and analysis files are records created and maintained to anticipate, prevent, or monitor possible criminal activity, including crime pattern, crime analysis, and modus operandi reports; forecasts, evaluation reports; investigation recommendations; reports on movements of known offenders; information on confidential informants; and messages and alerts from other agencies." (Id.) This is the closest category to this data found in the retention schedule. We could also consider that the retention period for DWI videotapes where no one is charged is 30 days. (Texas State Library Retention Rules Section 2-1, 4125-04). If these were offense investigation records, we would need to keep them until either the statute of limitations had run or until the case is cleared by conviction or acquittal.

2) Who can access this data through open records?

No one. Section 552.130 of the Government Code exempts from disclosure information that relates to a motor vehicle title or registration issued by this state. There is also a federal counterpart covering out of state licenses. The Attorney General has concluded that 552.130 prevents the disclosure of even an audiotape that contains a license plate number unless the plate number can be redacted. Op. Tex. Atty. Gen. 2010-2912. In the case of Platescan information, all the information we would have recorded relates to that license plate number, so it would all be exempt. Further, the Government Code exempts from disclosure internal records of law enforcement maintained for internal use and that relate to an investigation that did not result in a conviction or deferred adjudication. Tex. Govt. Code Sec 552.108(b).

K. Jefferson Bray
Senior Legal Advisor
Plano Police Department
909 14th Street
Plano, Texas 75074
972-941-2423
Fax 972-941-2177
jeffbr@plano.gov

file:///W|/...hare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20Questions%20Regarding%20Platescan.htm[12/10/2012 12:13:06 PM]

Postal Service to us at no cost to you.

- 13864 -

file:///W|/...hare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/FW%20Questions%20Regarding%20Platescan.htm[12/10/2012 12:13:06 PM]

From: Leslie Harper [lharper@co.collin.tx.us]
Sent: Thursday, September 24, 2009 1:02 PM
To: Glenn Cavin
Subject: FW: UASI 07

Glenn,

This is a short fuse for installation if we are waiting for the courts to clear the patent infringement case. Plano may have to pay for the installation after all.

Best regards,
Leslie Harper
Contract Administrator
Collin County Purchasing Office
(972) 548-4122

From: Carol Strickland
Sent: Thursday, September 24, 2009 12:31 PM
To: Leslie Harper
Subject: RE: UASI 07

December 30, 2009

Carol Strickland
Homeland Security
972-548-5537

From: Leslie Harper
Sent: Thursday, September 24, 2009 11:38 AM
To: Carol Strickland
Subject: UASI 07

Carol,

The Platescan purchase is being funded by the UASI 07 grant funds, right? Can you tell me the drop dead date on spending those funds? Plano has an issue that may delay installation of their system, and want to know if we are going to run into problems with the grant expiring.

Best regards,
Leslie Harper
Contract Administrator
Collin County Purchasing Office
(972) 548-4122

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From: Ed Drain
Sent: Wednesday, September 23, 2009 5:36 PM
To: Glenn Cavin
Cc: Glen Brashear
Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Attachments: Toronto Side.jpg; Toronto Front.jpg; Toronto rear closeup.JPG; Toronto rear.jpg; Toronto right side closeup.JPG

Glenn,

Please respond to Carol on the PlateScan status.

Thanks

From: Carol Strickland [mailto:cstrickland@co.collin.tx.us]
Sent: Wednesday, September 23, 2009 2:24 PM
To: Ed Drain
Subject: FW: URGENT-PLATESCAN INSTALLATION SET FOR WEEK OF AUGUST 17th

Can you please confirm that the equipment installation has been completed on the Plano Police Vehicle? We would like to sign off on the PlateScan Purchase Order for payment. The servers and their installation are on different purchase orders.

Thank you in advance for your reply.

Carol Strickland
Homeland Security
972-548-5537

Good Morning Everyone,

I am pleased to announce that we are ready to begin the PlateScan installation process for the ALPR vehicles. Collin County won't have the regional back-office server delivered until September, however Kelley and I decided that we didn't want to wait on the server, before we got the vehicles operational. The vehicles can hold their data for 30 days, so we shouldn't lose any data and it can be transferred to the server once it is installed.

The installation process will begin at the Collin County Shop, 700A Wilmeth Road on Monday, August 17th. They will be doing the installation on all six agencies vehicles that week. The Collin County Shop has given PlateScan after-hours access, so that they can get all six vehicles done that week. Knowing the average install time, they will probably work over the weekend and hopefully have the vehicles completed the following Monday.

To complete this task on time, we need for each agency to deliver their designated ALPR vehicle to the Collin County Shop no later than Friday, August 14th by 4:30pm. Please make sure that it is the same vehicle that you spec'd in the pre-planner. Any surprises will only slow down the install process. The actual shop is closed on Fridays, but the ladies in the front shop office will be there and will take your keys from you until 4:30pm on that Friday.. Liz Gray at the Shop is coordinating this for us, so if you have a question about delivering you vehicle, she should be able to help you. Her number is 972-548-3734.

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Please take a look at the attached photos of the new cameras installed. I think you will all be pleased at the new low profile of the cameras and see that it was worth the wait, rather than getting the previous model cameras.

Start thinking about training.   I have blocked off most of the week of August 24th to train all the Collin County Agencies.   For the vehicle training, I will need a classroom with a projector for my laptop. Each class will take 1.5 to 2 hours and you can send as many officers as the room will hold. I can do a couple of classes for each agency to meet their shift requirements. For the back-office training for dispatchers, investigators, crime analysts and anyone else that you want to have access, those classes only take about 30 minutes per class. The more classes I can do at one agency on one day, the more time it give me for the other five agencies. Don't worry though, we can do additional classes, as my schedule allows.

Please double-check this email to insure that I sent it to everyone at your agency that needs it.

As always, if you have any questions, feel free to call me at any time.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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file:///W|/...tents/FW%20URGENT-PLATESCAN%20INSTALLATION%20SET%20FOR%20WEEK%20OF%20AUGUST%2017th.htm[12/10/2012 12:13:02 PM]

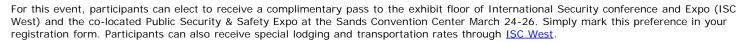**From:** Ed Drain
Sent: Monday, March 15, 2010 7:20 PM
To: Glenn Cavin
Cc: Greg Rushin
Subject: IACP Policy Symposium on LPR and Video Technology

Policy Symposium on LPR and Video Technology

March 23, 2010, 8:00 AM – 5:00 PM
Sands Convention Center, Las Vegas, Nevada

License Plate Readers (LPR) and video surveillance technology are playing an increasingly important role in public safety. For this reason, the IACP Technology Technical Assistance Program (TTAP) and the License Plate Reader Systems: Policy and Operational Guidance for Law Enforcement Project are hosting a symposium on these topics. This interactive forum will feature panel discussions and presentations from practitioners and policy makers. This symposium focuses on the policy and community concerns critical to effective implementation of these public safety tools. Topics include storage and management of video and LPR data, public policy and the protection of privacy, and updates on the latest public safety technologies. The symposium agenda will be available here in the near future.

For this event, participants can elect to receive a complimentary pass to the exhibit floor of International Security conference and Expo (ISC West) and the co-located Public Security & Safety Expo at the Sands Convention Center March 24-26. Simply mark this preference in your registration form. Participants can also receive special lodging and transportation rates through ISC West.

How to register for this tuition free symposium:
To register complete the online registration form by clicking here. Once you have completed the registration form you will receive a confirmation email with directions to the location.

Space is limited for this symposium and priority is given to active law enforcement

This symposium is funded through grants from the U.S. Department of Justice, Office of Community Oriented Policing Services (COPS) and the U.S. Department of Justice, National Institute of Justice.

http://www.theiacp.org/PublicationsGuides/Projects/TechnologyTechnicalAssistanceTTAPProgram/PolicySymposiumonLPRandVideoTechnology/tabid/695/Default.aspx

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From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Monday, August 17, 2009 6:34 PM
To: Glenn Cavin
Cc: jbjorkman@platescan.com
They should be calling you in the morning about the uploading. As for the Lone Star Plates, they are working on the new context update and will get it out to all TX agencies ASAP.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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From: Aaron Benzick
Sent: Thursday, May 21, 2009 6:35 PM
To: Glenn Cavin
Subject: LPR Website

Lt. Cavin,

I've heard several people talking word of mouth about the Platescan website where you can search partial tags of all the data we have collected using that car. This sounds like a great investigative tool and I've heard it's already been of assistance in solving a robbery. The website info hasn't been sound out to patrol and I think it would be something great that we can use on calls and actually use on our MDC. Could you send out the website/password to sworn officers? Thanks!

/Aaron

From: Dave Howell
Sent: Monday, August 25, 2008 5:57 PM
To: PD Sworn Personnel; PD All PSO's
Officer McBean and his silent partner, Officer Platescan, got (2) stolens last night, in (2) different apt complexes.

One was a Plano PD reported stolen vehicle from 4 days ago.

The other was a Frisco PD reported stolen vehicle from July of 2007.

Way to go!!
Now, go get more!!

Detective Howell

CHECK VINS!!!!!!!!!!!!!!!!!!!!!!!!!

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file:///W|/...onses/Texas/More%20Plano%20County/CD%20Contents/McBean%20Stolen%20Vehicle%20Recoveries%20-%20082508.htm[12/10/2012 12:13:14 PM]

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Monday, November 30, 2009 2:46 PM
To: 'Christopher Newell'; CLee@cityoflewisville.com; Glenn Cavin; 'Johnny Thomason'
Any of you guys know anything about this company or Alan?

http://www.mobwireless.com/

Ken

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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file:///W|/SPT/PubEd&AdvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/Mobile%20Wireless.htm[12/10/2012 12:13:10 PM]

From: Mike Letzelter
Sent: Thursday, June 18, 2009 2:59 PM
To: Glenn Cavin
Subject: MobileDeploymentPlannerv1 8_newLogo - Plano Draft 050409 (2).doc

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file:///W|/...es/Texas/More%20Plano%20County/CD%20Contents/MobileDeploymentPlannerv1%208_newLogo%20-%20Plano%20Draft%20050409.doc.htm[12/10/2012 12:17:07 PM]

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file:///W|/...es/Texas/More%20Plano%20County/CD%20Contents/MobileDeploymentPlannerv1%208_newLogo%20-%20Plano%20Draft%20050409.doc.htm[12/10/2012 12:17:07 PM]

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Mobile
Deployment
Planner

Version 1.8

August 21, 2007

Please complete as much information as possible, as well as provide digital images of the vehicle to help us plan for the installation – there s a list of images we would like from you toward the bottom.

Agency Information

Please provide information for the following…

1. Agency Name / Address:

- **Plano Police Department, 909 14th Street, Plano, TX 75074**

2. Primary Point of Contact including phone and email:

- **Glen Brashear (Administrative Manager)**
- **(972) 941-2443**

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- **glenb@plano.gov**
- **M-F (0800-1700)**

3. Point of contact(s) for technical information (computers, administrator rights, etc) and mechanical (wiring, electrical, etc).
   Please provide email, phone numbers, and best time to contact them:

   - **Mike Letzelter (Technology Liaison Officer)**
   - **(972) 941-2534 (office) / (972) 816-8212 (cell)**
   - **mikele@plano.gov**
   - **M-F (0600-1500)**

4. Year, make, and model of the vehicle and agency ID for the vehicle.

   - **2005 Ford Crown Victoria**

Vehicle Details

Please provide information for the following…

1. Is the vehicle a Police Interceptor? If yes, does the vehicle have the Power Package (rear power access)? This can be located by opening the trunk of the vehicle and pulling away the carpet against the passenger side fender wall to expose a plastic box where red and black wires are attached to:

   - **Yes.**

2. What other equipment is currently installed in the vehicle (Makes and Models)?

   - **Besides the MDC system this car has no additional equipment.**

3. Is there a sliding shelf in the trunk? If yes, is it full size/width?

   - **Yes. It is not full size. It is large enough to hold the VRM and some wiring.**

4. Is there a spare in the trunk? If yes, is the spare in the lower section or on the shelf above the fuel tank? Also, could it be removed or relocated?

   - **Yes. The spare is located on the shelf above the fuel tank.**

5. Please provide the Make and Model of the Lightbar on the vehicle.

   - **Whelen LFL Liberty**

6. Does the vehicle have a central partition cage/barrier installed to isolate the rear seat?

   - **Yes.**

7. Is there a Digital Video / Camera system installed in the vehicle? If yes, please detail the make and model and location of internal cameras:

   - **Yes. Digital Patroller digital zoom camera (Integrian). The camera is mounted next to the rear view mirror facing out to the front of the car. It is mounted from the headliner of the car.**

8. Are there any equipment / accessories attached or installed in the rear deck / parcel shelf? If yes, please describe all in detail:

   - **Rear facing radar antennae.**

9. Please list any other items installed in the vehicle that may effect the installation process (i.e. shotgun mount locations (other than between the front seats), special storage for boxes, special truck organizer, etc):

   - **The Ford Crown Victoria Police Interceptor is equipped with a Kevlar trunk pack / organizer.**

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10. Mounting external cameras to the lightbar will occlude a portion of the lightbar. Can you provide a point of contact for reviewing and confirming installation position of the cameras on the vehicle? Please see photos on page 4 for more details / example installation:

- **Mike Letzelter TLO 972-816-8212**

Connectivity

There are 2 methods of installation – standalone or client/server which is integrated into the vehicle's existing MDT / Hardware. Please provide the following information to assist with determining the best installation method.

1. Is there an MDT installed in the vehicle? If yes, please detail the make, model, and whether the main box (containing the CPU, HDD, Ethernet port, etc) is located in the MDT mounted to the dash or separately in the rear:

- **Yes. Motorola MW 800. The CPU is mounted on a tray directly below the MDC on a tray attached to the transmission hump. The entire MDC is attached to the transmission hump (floor) with a mounting plate and pipe system.**

2. Does your department or agency assign MDT's (laptops) to personnel? Or are the MDT's (laptops or PC's) installed in, and dedicated to, the vehicle?

- **The MDC is assigned to the vehicle.**

3. To require the ALPR system to integrate with your existing MDT, please provide full technical information on the system, including…

- Computer Make & Model numbers: **Motorola MW 800**
- System configuration (Memory, HD space available, etc):**1 Gig, 80 Gog**
- Network configuration (Wireless, NETMOTION, etc): **NETMOTION**
- Operating System: **?**
- Available Ethernet ports: On CPU there are 2 ports available.
- Available USB ports: On CPU there are 2 ports available
- Software currently installed :**MobileCop,DVR,Client XPoffice,AFR, Command Point,Symantec, Motorola Mesh**
- Peripherals attached to the system: **Card swipe, DVR**

MDT information:

- Make/Model of your MDT unit: **Motorola MW 800**
- How old is the unit/system? **Just over 1 year**
- Processor speed: **1.80 Ghz**
- Memory size, and average amount of free system memory: **1 Gig, 590,000 free system memory**
- Free hard drive space: **62 gig**
- Available USB and Ethernet port (yes or no): **2 each**
- Operating system (needs to contain the latest windows service packs and updates): **XP SP3**
- Any additional software on the MDT. (NetMotion, AirFortress, DeepFreeze, Anti-Virus, Firewall, etc.): **Motorola Mesh**

Hotlist Information

The DOJ only supplies us with California license plate information, if you are not in the state of California, where and how will you be receiving your hotlist updates (we will need a copy of the hotlist file):

-

Are you able to transfer the hotlist file to the MDT (either a USB memory stick, which will be provided with the Platescan system, or through a wireless network)?

- **We currently transfer our hotlists via the existing 4.9 GHz Mesh network.**

If you are in the state of California, and you plan on using additional hot lists other than the ones provided to you by the DOJ, we will need a copy of those files as well.

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Images of Vehicle

Where possible, please provide the following images of the vehicle that will have the ALPR system installed…

- Rear view of the vehicle with the truck open.

- Close up of the components in the trunk with standard / required equipment in place.
  If the vehicle is equipped with a sliding tray, please pull the tray out, showing all space and components.

- Picture of open space in trunk where unit could be installed
  (Unit required 15"L x 10"W x 4"H for installation)

- Pictures of any accessories located on or around the rear view mirror, such as: review mirror LED flashers, cameras, etc.

- Center console area of the vehicle showing the MDT and surrounding area.

- Any equipment installed on the rear deck / parcel shelf, such as: rear deck flashers, cameras, radar, etc.

Installation Requirements

The following is a list of requirements for on-site installation. Please confirm that the following facilities / staff will be available during the installation…

1. Covered area / bay with electrical outlets.
2. Access to facilities and staff to be point of contact when on-site
3. Technical / IT staff member to co-ordinate installation on MDT (if required)
   (Ability to login to existing Laptop/MDT to install software)
4. Fleet manager / Vehicle supervisor to sign off on installation & equipment positioning
5. Please indicate the time allowed from AM to PM that the installers will be allowed to work.

Please understand that nearly all departments and agencies have their own unique way of outfitting vehicles in the fleet. By answering these questions and taking detailed pictures of key areas, you are helping us to prepare for any conflicts or new devices that could possibly affect our install so that we may finish the install in an efficient and timely manner. If you have any questions, please do not hesitate to contact your Account Manager at any time.

Reference photos of previous installs.

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Mobile
Deployment
Planner

Version 1.8

August 21, 2007

Please complete as much information as possible, as well as provide digital images of the vehicle to help us plan for the installation – there is a list of images we would like from you toward the bottom.

Agency Information

Please provide information for the following…

1. Agency Name / Address

2. Primary Point of Contact including phone and email.

3. Point of contact(s) for technical information (computers, administrator rights, etc) and mechanical (wiring, electrical, etc).
   Please provide email, phone numbers, and best time to contact them.

4. Year, make, and model of the vehicle and agency ID for the vehicle.

Vehicle Details

Please provide information for the following…

1. Is the vehicle a Police Interceptor
   If yes, does the vehicle have the Power Package (rear power access)? This can be located by opening the trunk of the vehicle and pulling away the carpet against the passenger side fender wall to expose a plastic box where red and black wires are attached to.

2. What other equipment is currently installed in the vehicle?
   (Makes and Models)

3. Is there a sliding shelf in the trunk?
   If yes, is it full size/width?

4. Is there a spare in the trunk?
   If yes, is the spare in the lower section or on the shelf above the fuel tank? Also, could it be removed or relocated?

5. Please provide the Make and Model of the Lightbar on the vehicle.

6. Does the vehicle have a central partition cage/barrier installed to isolate the rear seat?

7. Is there a Digital Video / Camera system installed in the vehicle?
   If yes, please detail the make and model and location of internal cameras

8. Are there any equipment / accessories attached or installed in the rear deck / parcel shelf?
   If yes, please describe all in detail.

9. Please list any other items installed in the vehicle that may effect the installation process
   (i.e. shotgun mount locations (other than between the front seats), special storage for boxes, special truck organizer, etc)

10. Mounting external cameras to the lightbar will occlude a portion of the lightbar. Can you provide a point of contact for reviewing and confirming installation position of the cameras on the vehicle?
    (Please see photos on page 4 for more details / example installation)

PlateScan Mobile Deployment Planner

Connectivity

There are 2 methods of installation – standalone or client/server which is integrated into the vehicle's existing MDT / Hardware. Please provide the following information to assist with determining the best installation method.

1. Is there an MDT installed in the vehicle?
   If yes, please detail the make, model, and whether the main box (containing the CPU, HDD, Ethernet port, etc) is located in the MDT mounted to the dash or separately in the rear

2. Does your department or agency assign MDT's (laptops) to personnel? Or are the MDT's (laptops or PC's) installed in, and dedicated to, the vehicle?

3. To require the ALPR system to integrate with your existing MDT, please provide full technical information on the system, including…
   - Computer Make & Model numbers
   - System configuration (Memory, HD space available, etc)
   - Network configuration (Wireless, NETMOTION, etc)
   - Operating System
   - Available Ethernet ports
   - Available USB ports
   - Software currently installed
   - Peripherals attached to the system

MDT information:

Make/Model of your MDT unit?
How old is the unit/system?
Processor speed
Memory size, and average amount of free system memory
Free hard drive space
Available USB and Ethernet port (yes or no)
Operating system (needs to contain the latest windows service packs and updates)
Any additional software on the MDT. (NetMotion, AirFortress, DeepFreeze, Anti-Virus, Firewall, etc...)

Hotlist Information

The DOJ only supplies us with California license plate information, if you are not in the state of California, where and how will you be receiving your hotlist updates.

We will need a copy of the hotlist file.

Are you able to transfer the hotlist file to the MDT (either a USB memory stick, which will be provided with the Platescan system, or through a wireless network)

If you are in the state of California, and you plan on using additional hot lists other than the ones provided to you by the DOJ, we will need a copy of those files as well.

Images of Vehicle

Where possible, please provide the following images of the vehicle that will have the ALPR system installed…

- Rear view of the vehicle with the truck open.

- Close up of the components in the trunk with standard / required equipment in place.
  If the vehicle is equipped with a sliding tray, please pull the tray out, showing all space and components.

- Picture of open space in trunk where unit could be installed
  (Unit required 15"L x 10"W x 4"H for installation)

- Pictures of any accessories located on or around the rear view mirror, such as: review mirror LED flashers, cameras, etc.

- Center console area of the vehicle showing the MDT and surrounding area.

- Any equipment installed on the rear deck / parcel shelf, such as: rear deck flashers, cameras, radar, etc.

Installation Requirements

The following is a list of requirements for on-site installation. Please confirm that the following facilities / staff will be available during the installation…

1. Covered area / bay with electrical outlets.
2. Access to facilities and staff to be point of contact when on-site
3. Technical / IT staff member to co-ordinate installation on MDT (if required)
   (Ability to login to existing Laptop/MDT to install software)
4. Fleet manager / Vehicle supervisor to sign off on installation & equipment positioning
5. Please indicate the time allowed from AM to PM that the installers will be allowed to work.

Please understand that nearly all departments and agencies have their own unique way of outfitting vehicles in the fleet. By answering these questions and taking detailed pictures of key areas, you are helping us to prepare for any conflicts or new devices that could possibly affect our install so that we may finish the install in an efficient and timely manner. If you have any questions, please do not hesitate to contact your Account Manager at any time.

Reference photos of previous installs.

EFFECTIVE DATE: May 21, 2008   **REVISION DATE: May 21, 2008**
REVIEW DATE:
AFFECTS: All Personnel

I. PURPOSE

The purpose of this directive is to outline the appropriate applications for and the restrictions of use of license plate recognition equipment within the _____ Police Department.

II. POLICY

It shall be the policy of the _____ Police Department to only use license plate recognition equipment as directed by departmental policy and state and federal law. Equipment will only be utilized by personnel trained in its use and in applications acceptable by the Department.

III. DEFINITIONS

Automated License Plate Recognition Vehicle (ALPR) - The Platescan® system enables officers driving the Platescan® equipped vehicle to scan, record and check license plates against a number of databases. These databases include, but are not limited to the following:

- NCIC Stolen Vehicle List (published daily by the Texas Department of Public Safety

- City of _____ Active Warrants List

- Registered Sex Offender Vehicle List

- (other license plate based databases your city wishes checked)

IV. PROCEDURES

   A. General Statements

      1. When assigned to a vehicle equipped with a license plate recognition equipment, officers will ensure that the equipment is turned on during their entire tour of duty.

      2. Officers must receive specialized training before they can be assigned to a Platescan® equipped patrol vehicle. Training is provided by the _____ Police Department.

   B. Equipment

      1. Platescan® equipment consists of several cameras mounted around the interior & exterior of the vehicle, a trunk-mounted computer, and additional software.

      2. Platescan® is totally responsible for the installation and removal of their equipment.

      3. Platescan® Component Maintenance

         a. All equipment malfunctions will be immediately reported to the Technology Officer, who will perform or authorize the appropriate diagnostics testing.

         b. The Technology Officer will contact the vendor concerning problems that can not be corrected within the Department.

   C. Field Procedures

      1. Uploading Data into Platescan® system

         a. Officers must upload data from NCIC/TCIC daily before using the vehicle.

EFFECTIVE DATE: May 21, 2008   **REVISION DATE: May 21, 2008**
REVIEW DATE:
AFFECTS: All Personnel

    b. If local data is entered into the system, it must be removed immediately when the data is no longer current. The officer requesting entry of the local data will be responsible for assuring that the information is promptly removed.

2. Stolen Hit

    a. When a "stolen vehicle" hit is obtained by Platescan®, the officer will contact Communications to manually verify the hit prior to taking any enforcement action.

    b. Upon receiving a "stolen vehicle" hit from Communications, officers should broadcast that they are following a stolen vehicle, and should continue to follow the vehicle until additional units arrive, then initiate a felony traffic stop.

    NOTE: It is very important that the officer verify that the vehicle shows to be stolen. This will help ensure that the vehicle was not recovered from a previous theft, but not removed from NCIC/TCIC.

3. Initial Notifications

    a. Communications Personnel will:

        (1) Dispatch additional units to assist in a Felony traffic stop;

        (2) Notify a patrol supervisor to respond to the area of the stop;

        (3) Verify stolen with the originating agency;

        (4) Notify other jurisdictions if the following units leave the City of Plano and enter their area of responsibility, if requested by the officer; and

    b. Patrol Personnel will:

        (1) Keep Communications appraised of their location and the need for additional field units.

4. Vehicle Recovery

    a. Communications Personnel will:

        (1) Notify NCIC/TCIC of the recovery as soon as it is confirmed by officers; and

        (2) Will ensure other responding units are aware of the recovery.

    b. Patrol Personnel

        (1) Must consider every Platescan® related arrest as a felony high risk arrest and adhere to all departmental directives and procedures to help ensure safety.

    c. Pursuit Situations

    If a pursuit occurs, officers will follow current departmental directives regarding local and inter-jurisdictional pursuits.

D. Administrative and Supervisory Responsibilities

1. Field Supervisory Personnel

    a. Ensure that Platescan® vehicles are deployed whenever possible;

    b. Ensure recovered vehicles are not released to the vehicle owner until the TCIC/NCIC entry has been cleared;

    c. If a pursuit does occur, the responding supervisor will also serve as the controlling supervisor for the pursuit.

From:	**Diane Richardson**
Sent:	Thursday, July 02, 2009 10:46 AM
To:	Glenn Cavin
Subject:	More info on platescan process that you asked about

Every 10 minutes before the hour a new file is created on the court server and placed in a directory on the court server.

Every hour on the hour a program runs that grabs this file and puts in the following location:

       //Pdsql01\Platescan\Hotlists\plano_warrant.txt

The PD platescan software pull this file every hour and loads it to the police car fitter with the platescan cameras.

Ofc HenrickMelen was the P.D. contact person on the project.

From: Glenn Cavin
Sent: Tuesday, May 11, 2010 10:18 AM
To: 'Jonah Bjorkman'
Cc: Glen Brashear; Jeff Willis (PD); Mike Letzelter; Ken Mackenzie; 'Mila Kelly'
Subject: New PlateScan Car & BackOffice Application

Jonah,

I wanted to make sure you were aware of all issues we are currently experiencing with the new PlateScan-equipped vehicle and our BackOffice Application:

- The new system is not receiving hotlists or uploading recognitions to the server. I never heard from the technicians last week, so I am not sure where the problem lies.

- The new system is apparently shutting down after approximately 45 minutes, which is likely a configuration issue. Please let Jeff and Mike know how to modify this, as officers have become frustrated with it.

- The BackOffice software has not yet been updated as promised several weeks ago. The mapping feature is also no longer working.

- We have decided to implement a 2-year retention policy and would like to configure the database to automatically purge "old" recognitions. I also would like to know if we can "tag" recognitions to be retained beyond that period.

- You and I had discussed at one point that Detectives would like the ability to enter manual hotlist entries from BackOffice, to be transmitted to the PlateScan cars. We also need to establish a method by which entries made in one car will transfer to the other (bi-directional transfers). Is this currently possible?

Please give me a call at your earliest convenience so we can discuss these concerns.

Sincerely,

 Lieutenant Glenn Cavin
Plano Police Department
  Office of the Chief
  (972) 941-2242
  glennc@plano.gov

- 13906 -

file:///W|/...unty/CD%20Contents/New%20PlateScan%20Car%20%20BackOffice%20Application%20-%20Cavin_1%20-%20051110.htm[12/10/2012 12:17:02 PM]

From: Glenn Cavin
Sent: Tuesday, August 18, 2009 1:52 PM
To: Glenn Cavin
Subject: New PlateScan Config Files

Attachments: TALONMONITOR.INI; PlateScanConfig.xml; TALON.INI; TALON.INI (Backup from Thumb Drive).txt

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Friday, July 24, 2009 5:45 PM
To: Glenn Cavin

Glenn,

Talked to my office and it sounds like it will be a couple of weeks before they are ready to release the new version of the back-office. As soon as they do, they assure me that Plano PD will be a high priority.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

- 13908 -

file:///W|/...o%20County/CD%20Contents/New%20Version%20of%20BackOffice%20Software%20-%20Mackenzie%20-%20072409.htm[12/10/2012 12:17:04 PM]

IACP SYMPOSIUM ON LPR & VIDEO TECHNOLOGY

APPROX. 50 ATTENDEES / MOST LOCAL LAW ENFORCEMENT
— VANCOUVER POLICE —

JONATHAN OLSEN
MINNESOTA STATE
PATROL -
USING WATCHGUARD

— GRANT FREDRICKS (MODERATOR) - VIDEO FORENSICS ANALYST.

   — PUBLIC PERCEPTION OF LPR & OTHER TECHNOLOGY
   — U.K. RE-THINKING CCTV POLICIES / POSSIBLY OVER-DONE.
   — CURRENTLY A VACUUM IN POLICIES IN U.S.

— RON MARTIN (US DEPT. OF HEALTH) (HHS)
   — LAW ENFORCEMENT & SECURITY
   — DHS PRESIDENTIAL DIRECTIVE 12 (LOGICAL + PHYSICAL ACCESS WILL
      — "ONE IDENTITY" VS. "ONE ENTITY" (FUTURE) BE ASSIMILATED INTO THE SMART CARD

— JOE GITTENS, SECURITY INDUSTRY ASSOCIATION (SIA) (MANAGER OF STANDARDS) ● JGITTENS @ SIAONLINE. ORG
   — AMERICAN NATIONAL STANDARDS INSTITUTE (ANSI) CERTIFIED
   — SIA CREATES VOLUNTARY CONCENSUS STANDARDS
      = CONTROL PANEL STANDARDS
      = COMMUNICATION STANDARDS   (OSIPS)
      = OPEN SYSTEMS INTEGRATION & PERFORMANCE STANDARDS

— MARK VISBAL, SECURITY INDUSTRY ASSOCIATION
   — 2013 WILL BE START OF MORE SIGNIFICANT TECHNOLOGY UPTAKE
      (10 FOLD INCREASE IN INTEGRATION DIFFICULTY)

— ALWAYS FIGHTING "BIG BROTHER" SYNDROME / PERSPECTIVE

— "TECHNOLOGY VS. POLICY" ISSUE / AXIS COMMUNICATIONS

TECHNICAL
TECHNOLOGY
ASSISTANCE
PROGRAM
(TTAP)

— CAPTAIN AL MARONEY, FRESNO POLICE DEPARTMENT
   — ENDURA SYSTEM
   — CONSTITUTION PROJECT
FIPS 140-2 / 140-3
   — OBSCURING IMAGES AS NEEDED (PRIVATE DOMICILE, ETC.)
   — USED "PATHWAYS" APPROACH (HIGH VOLUME OF TRAFFIC)
< 10K PER RECOGNITION?
   — COMMUNITY SUPPORT / INVOLVEMENT

— CHIEF CAREY DRAYTON, (USC) UNIVERSITY OF SOUTHERN CALIFORNIA
   — 240 STAFF (84 LE / 156 SECURITY)
   — USC SOLUTION: LENEL INTELLIGENT VIDEO PILOT
      — DEPLOYED ON LENEL LNVR
      — PELCO PTZ WITH AXIS ENCODERS / IP VIDEO
      — GROWTH PLANS FOR ADDITIONAL IVS CAMERAS (80 +)
      — LOCATIONS SELECTED USING COMPSTAT INFORMATION.

— SENIOR COUNSEL
— SHARON BRADFORD FRANKLIN (THE CONSTITUTION PROJECT)   Q?
   — RECENT CASES IN SUPREME COURT (CITY OF ONTARIO VS Q?)
   — DEFINE PURPOSE UP FRONT, AS WELL AS LIKELY EFFECTIVENESS
   — USE AN OPEN, PUBLIC PROCESS
   — PUT IT IN WRITING

- FOCUS ON NEEDED TOOLS, NOT ALL THAT ARE WANTED!
- PROTECT AGAINST COMPLAINTS BY MINIMIZING IMPACT ON CONSTITUTIONAL RIGHTS
- DATA SAFEGUARD & SECURITY
- AUDITS: ASSESS THE SYSTEM'S EFFECTIVENESS & ITS IMPACT ON THE COMMUNITY.

(PLAN NOW / PUT IT IN WRITING (GUIDELINES CAN HELP YOU)

- OPERATION VIRTUAL SHIELD IN CHICAGO (HYBRID FIBER + WIRELESS)
- LA COUNTY SHERIFF USED CONSTITUTION PROJECT BOOK TO DEVELOP ALPR POLICY (2 YEAR RETENTION).
- FRESNO ALSO CONSIDERED THIS BOOK IN THEIR POLICY (GET EMAIL ADDRESS FOR CAPTAIN MARKNEY & REQUEST THEIR POLICY).
- ARIZONA & WISCONSIN TRIED TO ENACT LAWS REQUIRING ALMOST IMMEDIATE PURGING OF DIGITAL DATA BY LAW ENFORCEMENT.

GRANT FREDRICKS
FORENSIC VIDEO ISSUES: AUTHENTICATION + VERIFICATION

- JIM WONG, ENGINEER FOR SAVANNAH RIVER NATIONAL LABORATORIES "DEVELOPMENT OF EQUIPMENT STANDARDS FOR PUBLIC SAFETY"
  - STANDARD = A BASIS FOR COMPARISON; CRITERIA AGAINST WHICH SOMETHING CAN BE JUDGED; A SET OF RULES FOR ENSURING QUALITY.
  - STANDARDS HELP IMPROVE SAFETY
    - USDA (AGRICULTURE PRODUCTS)
    - FDA (FOOD & DRUG)
    - UL (ELECTRICAL)
    - NFPA (FIRE EQUIPMENT)
  - STANDARDS FACILITATE INTERCHANGEABILITY/COMPATIBILITY
  - PUBLIC SAFETY STANDARDS:
    - SAFETY
    - EQUIPMENT INTEROPERABILITY
    - EXAMPLES:
      - BALLISTIC-RESISTANT BODY ARMOR
      - HANDCUFFS
      - ETC.
  - NIJ COORDINATES PUBLIC SAFETY STANDARDS.
    DOJ / OJP / NIJ
    - NIJ'S AUTHORITIES ARE DERIVED FROM THE OMNIBUS CRIME CONTROL & SAFE STREETS ACT OF 1968.

TWG = TECHNICAL WORKING GROUP

STC = SPECIAL TECHNICAL COMMITTEE
- STANDARDS CURRENTLY UNDER DEVELOPMENT:
  - CBRN EQUIPMENT
  - BOMB SUITS
  - BALLISTIC HELMETS
  - IN-CAR VIDEO SYSTEMS
  - INTERVIEW ROOM RECORDING SYSTEMS

VDMERS (VEHICULAR DIGITAL MEDIA EVIDENCE RECORDING SYSTEMS

IACP POLICY SYMPOSIUM ON LPR & VIDEO SURVEILLANCE TECHNOLOGY

(NATIONAL & REGIONAL PERSPECTIVES IN LPR INFORMATION SHARING)

DSTOCKTON @ ARJIS.ORG

ARJIS IS WORKING TO DEVELOP STATEWIDE SHARING IN CALIFORNIA, BEGINNING WITH ALL AGENCIES IN SAN DIEGO COUNTY + L.A. COUNTY.

WHICH VENDOR?

— DALE STOCKTON, ARJIS / RETIRED CAPTAIN CARLSBAD, CA P.D.
     — PROJECT MANAGER FOR AUTOMATED REGIONAL JUSTICE INFORMATION SYSTEM IN SAN DIEGO.
     — FACED CHALLENGES IMPLEMENTING FIXED LPR's (POLES).
       — PRIVACY IMPACT ASSESSMENT BY IACP (LEIM) - COMPLETED IN Q4 2009 - AVAILABLE AT WWW.IACP.ORG
       — MODEL POLICY EFFORT IN-PROGRESS / 1ST DRAFT UNDER REVISION
       — NLETS PARTNERSHIP (INTERSTATE SHARING) - 2010
       — DATA STANDARDIZATION EFFORT (NIJ) / SPAWAR SRC (CONVERTS TO GLOBAL XML FORMAT & PUSHES DATA FROM AGENCY TO SERVER - INITIAL INSTALLS COMPLETED)

2. EILEEN LANGER-SMITH, NY DEPT. OF CRIMINAL JUSTICE SERVICES
     — NY STATE FORMED ADVISORY GROUP IN 2006 TO COORDINATE IMPLEMENTATION OF LPR EQUIPMENT ACROSS 62 COUNTIES. PURCHASE WAS MADE UNDER GTSC (NHTSA) GRANTS. APPROXIMATELY 760 LPR's NOW DEPLOYED TO OVER 300 LEA's. OPERATION "IMPACT" FUNDS. REMINGTON ELSAG WAS SELECTED (ONLY VENDOR ON STATE CONTRACT).

PRIVACY CONCERNS / DISCUSSION:

— OFFICERS ALREADY ABLE TO RUN PLATES / AUTHORITY ESTABLISHED
— NON-DISCRIMINATORY (READS ALL PLATES)
— MUST BE CAREFUL ABOUT USE OF DATA & ASSUMPTIONS
     — AUDIT TRAILS?

TIPS FOR EFFECTIVE LPR UTILIZATION:

— EXPORT & SAVE DATA AS NEEDED FOR INVESTIGATIONS (FREEZE TIME)
— STRIVE FOR REAL-TIME DATA TRANSFERS
— SATURATE PROBLEM SPOTS

(PRIVACY & POLICY: IMPLICATIONS OF LPR AND AN AGENCY'S MISSION)

— TROOPER JONATHAN OLSEN, MINNESOTA STATE PATROL
     — 1 MOBILE PLATE HUNTER 900 FROM REMINGTON ELSAG N/A
     — PURGED AFTER 48 HOURS
     — MISSION IS TRAFFIC SAFETY (INVALID DRIVERS (SUSPENDED, REVOKED, ETC)
     — 450,000 RECOGNITIONS SINCE AUGUST 2009

— LT CHRIS CAHMAL, LA COUNTY SHERIFF'S OFFICE (LASD)
  - 67 MILLION RECOGNITIONS IN DATABASE
  - 10 MILLION RESIDENTS
  - 2000 SQUARE MILES?
  - ACTIVE DIRECTORY / SPLASH SCREEN WITH USAGE WARNING /
    AUDIT TRAIL / 2-YEAR RETENTION / EASY INTERFACE
  - PARK & LEAVE LPR VEHICLES?
  - EXPIRATION DATES FOR ALERTS?

— DAN BRANNON, IT DIRECTOR — CITY OF RIPON, CA — POLICE DEPARTMENT
  (60 MILES SOUTH OF SACRAMENTO).   DBRANNON @ CITYOFRIPON.ORG
  - TAHOES & CROWN VICS
  - CAR-TO-CAR VIDEO FEEDS.
  - LPR IMPLEMENTED TO ADDRESS TRANSIENT CRIMINALS
    IN TOWN TO COMMIT PROPERTY CRIMES.
      - FEW ACCESS POINTS INTO TOWN
      - COVERED THOSE "PASSAGEWAYS" WITH FIXED LPR UNITS.
      - PIPS EQUIPMENT

                              (SAFETY & SECURITY EXECUTIVE)
— DONALD R. ZOUFAL, ATTORNEY FOR SDI ENTERPRISES

    — STATES OF PRIVACY (ALAN WESTIN)
        - SOLITUDE
        - INTIMACY
        - ANONYMITY
        - RESERVE
"IS   - ALPR HAS IMPLICATIONS FOR TWO OF THOSE STATES OF PRIVACY
PROBABLY BIGGER   - ANONYMITY (NOT GENERALLY PROTECTED). COULD BE PROBLEM IF
RESERVE   RELATED TO FREE SPEECH
ISSUE.   - RESERVE (NO PROTECTION AGAINST USE FOR LEGITIMATE GOVERNMENT
              PURPOSES, OR WHERE APPROPRIATE DISSEMINATION. COULD BE
              PROBLEM, HOWEVER, IF INFORMATION IS ABUSED.
          - EQUAL PROTECTION COULD BECOME ISSUE IF LPR
            IS USED DISPARATELY IN GEOGRAPHICAL AREAS (PREDOMINATELY
            BLACK NEIGHBORHOOD, ETC.).

— MUST BE A VERIFICATION PROCESS BEFORE A STOP IS MADE.
                                              (MN STATE)   (LASD)
— RETENTION PERIODS RANGE FROM 48 HOURS TO 2 YEARS

✳ — LPR DATA MANAGEMENT PRESENTATION AT LEIM IN
                                                        MAY

Quotation

PlateScan™

Automatic License Plate Recognition System
20101 SW Birch Street, Suite 250
Newport Beach
CA 92660

Client:	City of Plano / Plano Police Department 909 E 14th Street Plano, TX 75074	**Date:**	July 8th, 2010
		Contact:	Mila Kelly
Attention:	Jeff Willis (TLO1) Jeffwil@plano.gov		millakelly@platescan.com 949-851-1600 x212
Quote Ref:	Platescan Equipment Transfer		

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Installation of existing PlateScan system on new vehicle. A PlateScan engineer will install at your facility to remove and reinstall the same equipment in an alternative vehicle.	$2,500.00	$2,500.00
3	Platescan IR Camera (Rapier Series) MSRP $3,500.00	$3,000.00	$9,000.00
1	Platescan IR Camera Light Bar Mount Kit (3 Cameras)	$665.00	$665.00
	NOTE: All equipment must be tested BEFORE being removed from the old vehicle. All non-functioning equipment may incur additional repair / replacement costs. These will be quoted separately following technician's inspection and testing.		
		Subtotal	$11,500.00
		Tax Rate	8.75 %
		Sales Tax	$0.00
		Total	$11,500.00

NOTE: All prices in US dollars

TERMS: Net 30 Days

THIS QUOTATION IS VALID FOR 60 DAYS.

Quotation

PlateScan, Inc. Limited Hardware and Software Warranties

April, 2009

Limited Hardware Warranty

PlateScan Inc. warrants to the original purchaser that the following hardware components comprising the PlateScan License Plate Recognition System, including but not restricted to: in-car computers, cameras, touch screen displays, keyboards, mounting hardware, cables and connectors, be free from defects in materials and workmanship. The products must have been used for their intended purpose and installed and operated in accordance with PlateScan's instructions for daily use and routine maintenance.

PlateScan is not responsible for damage to PlateScan components caused by incorrect installation in a manner not consistent with PlateScan guidelines. Excluded from warranty coverage are all acts of nature, such as electrical storms, floods, fire, etc., acts of war and terrorism, criminal acts, vandalism and customer negligence.

The warranty term for all components is one year beginning on the date of service.

PlateScan provides free online or telephone technical support during the warranty period. During the first 60 days of the warranty period, PlateScan will provide the purchaser with a Returns Merchandise Authorization (RMA) number for any component deemed faulty by PlateScan engineers and ship the purchaser a replacement component. The purchaser will return the faulty component to PlateScan in the packaging provided within seven days of receipt of the replacement component.

During the remainder of the warranty period, PlateScan will repair or replace any faulty components free of charge within 21 days of receipt by PlateScan of the component. PlateScan warrants that the spare parts used to repair the component, or a replacement unit, returned under Warranty will be free from defects in materials and workmanship for the remainder of the warranty period.

Limited Software Warranty

PlateScan Inc. warrants to the original purchaser that the software components comprising the PlateScan License Plate Recognition System, and the PS Connect Back Office (both server and client) be free from bugs and perform in the manner for which it was purchased for a period of one year from initial service.

The software must have been used for its intended purpose and installed and operated in accordance with PlateScan's instructions.

Any software defect or bug encountered, either in the PlateScan software or PS Connect Back Office system, should be reported online, or by telephone, to PlateScan's technical/service engineering department during the hours of 8am to 6pm PST at 949-851-1600 ext 123. They will attempt to troubleshoot the issue through our remote access diagnostic system, and will determine the necessary procedure for rectification of the problem. All patches and bug fixes will be provided to the purchaser at no additional charge during the warranty period.

Quotation

Please note that PlateScan does not warrant that the PlateScan License Plate Recogntion software will recognize any modifications made by States to their license plates subsequent to the original installation. On request PlateScan, Inc. will assess the potential for creating "custom upgrades" to the software. Purchaser may request a custom upgrade at any time and this request will be analyzed for practicability by PlateScan engineers and a formal quotation will be submitted to purchaser.

PlateScan does not guarantee that any custom request can, or will be, executed by PlateScan.

Custom upgrades required by Purchaser must be accompanied by a separate written purchase order.

Limitation of Liability

PlateScan Inc. does not accept liability beyond the remedies set forth in this warranty or liability for incidental or consequential damages, including without limitation any liability for products not being available for use or for lost data or software.

Optional Extended Warranty

An optional one or two year extension to the original warranty, is available to cover the replacement or repair, free of additional charge, of all defective system components, both hardware and software.

The terms of the Extended Warranty are the same as PlateScan's original warranty and replacement or repair is solely at the discretion of PlateScan's engineers. The cost is 13.5% of the initial billed cost of the system. It is due and payable 12 months from the original installation date, and on the same date each subsequent year. Should an extension be purchased at the time of the original sale, a 10% discount would be provided.

All routine updates and upgrades to the PlateScan License Plate Recognition Software and PS Connect Back Office Software available during the Extended Warranty period will be provided to purchaser free of additional charge, for installation by purchaser or remotely by PlateScan engineers.

If a PlateScan engineer is required by Purchaser to install a replacement component or updated or upgraded software, covered by the extended warranty, at a client site, then PlateScan's published daily rates for travel and labor will apply, and a separate purchase order will be required.

Quotation

PlateScan

Automatic License Plate Recognition System
20101 SW Birch Street, Suite 250
Newport Beach
CA 92660

Client:	City of Plano / Plano Police Department 909 E 14th Street Plano, TX 75074	**Date:**	July 8th, 2010
		Contact:	Mila Kelly
Attention:	Lt. Glenn Calvin glennc@plano.gov		millakelly@platescan.com 949-851-1600 x212
Quote Ref:	Platescan Equipment Transfer to Tahoe with Whelen Liberty Lightbar		

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Installation of existing PlateScan system on new vehicle. A PlateScan engineer will install at your facility to remove and reinstall the same equipment in an alternative vehicle.	**$2,500.00**	**$2,500.00**
1	Platescan IR Camera Whelen Liberty Light Bar Mount Kit (for 3x Cobras)	**$216.00**	**$216.00**
	NOTE: All equipment must be tested BEFORE being removed from the old vehicle. All non-functioning equipment may incur additional repair / replacement costs. These will be quoted separately following technician's inspection and testing.		
		Subtotal	**$2,716.00**
		Tax Rate	**8.75 %**
		Sales Tax	**$0.00**
		Total	**$2,716.00**

NOTE: All prices in US dollars

TERMS: Net 30 Days

THIS QUOTATION IS VALID FOR 60 DAYS.

Quotation

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April, 2009

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PlateScan is not responsible for damage to PlateScan components caused by incorrect installation in a manner not consistent with PlateScan guidelines. Excluded from warranty coverage are all acts of nature, such as electrical storms, floods, fire, etc., acts of war and terrorism, criminal acts, vandalism and customer negligence.

The warranty term for all components is one year beginning on the date of service.

PlateScan provides free online or telephone technical support during the warranty period. During the first 60 days of the warranty period, PlateScan will provide the purchaser with a Returns Merchandise Authorization (RMA) number for any component deemed faulty by PlateScan engineers and ship the purchaser a replacement component. The purchaser will return the faulty component to PlateScan in the packaging provided within seven days of receipt of the replacement component.

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The software must have been used for its intended purpose and installed and operated in accordance with PlateScan's instructions.

Any software defect or bug encountered, either in the PlateScan software or PS Connect Back Office system, should be reported online, or by telephone, to PlateScan's technical/service engineering department during the hours of 8am to 6pm PST at 949-851-1600 ext 123. They will attempt to troubleshoot the issue through our remote access diagnostic system, and will determine the necessary procedure for rectification of the problem. All patches and bug fixes will be provided to the purchaser at no additional charge during the warranty period.

Quotation

Please note that PlateScan does not warrant that the PlateScan License Plate Recogntion software will recognize any modifications made by States to their license plates subsequent to the original installation. On request PlateScan, Inc. will assess the potential for creating "custom upgrades" to the software. Purchaser may request a custom upgrade at any time and this request will be analyzed for practicability by PlateScan engineers and a formal quotation will be submitted to purchaser.
PlateScan does not guarantee that any custom request can, or will be, executed by PlateScan.
Custom upgrades required by Purchaser must be accompanied by a separate written purchase order.

Limitation of Liability

PlateScan Inc. does not accept liability beyond the remedies set forth in this warranty or liability for incidental or consequential damages, including without limitation any liability for products not being available for use or for lost data or software.

Optional Extended Warranty

An optional one or two year extension to the original warranty, is available to cover the replacement or repair, free of additional charge, of all defective system components, both hardware and software.

The terms of the Extended Warranty are the same as PlateScan's original warranty and replacement or repair is solely at the discretion of PlateScan's engineers. The cost is 13.5% of the initial billed cost of the system. It is due and payable 12 months from the original installation date, and on the same date each subsequent year. Should an extension be purchased at the time of the original sale, a 10% discount would be provided.

All routine updates and upgrades to the PlateScan License Plate Recognition Software and PS Connect Back Office Software available during the Extended Warranty period will be provided to purchaser free of additional charge, for installation by purchaser or remotely by PlateScan engineers.
If a PlateScan engineer is required by Purchaser to install a replacement component or updated or upgraded software, covered by the extended warranty, at a client site, then PlateScan's published daily rates for travel and labor will apply, and a separate purchase order will be required.

From: milakelly@platescan.com
Sent: Saturday, April 24, 2010 9:06 AM
To: Glenn Cavin; Jeff Willis (PD); henrikm@plano.gov; Reid Choate; Mark Simants; Matthias Jezek; Ken Mackenzie; Justin Blackard; Dan Papa
Subject: Plano PD install full on 2nd vehicle and SW upgrade to 1st

Good afternoon one and all

I wanted to contact you, to see if I can have the Platescan techs, on site, starting Thursday 29th and Friday 30th April, around 8am,

We plan to update the first Plano PD vehicle, by adding some additional ram to the PC, and a fan, to assist with cooling of the internal components.

The reason for doing this, is so we can implement a software upgrade, which will improve the readability of the new TX plates.

At the same time we plan to fully install the second Plano PD car with the LPR equipment that was shipped to you some time ago.

We will be bringing or shipping replacement cameras, for the 2nd vehicle install.

I'm 90% sure they will arrive here Monday or Tuesday of next week, they were supposed to be here today, but due to the backlog of air travel, that was frozen, due to the volcanic ash in Iceland, its been pushed out a couple of days.

However I'm very hopeful this will not be an issue, if it is, I will alert you to this fact, none the less if you could confirm, that those dates won't be an issue, and the cars will be made available, I'd be very grateful.

All the best
And have a great weekend
Mila Kelly
Platescan Inc
949-851-1600 ex 212

Sent from my BlackBerry® wireless device

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file:///W|/...D%20Contents/Plano%20PD%20install%20full%20on%202nd%20vehicle%20and%20SW%20upgrade%20to%201st%20-.txt[12/10/2012 12:27:43 PM]

From: Mike Letzelter
Sent: Monday, February 15, 2010 10:11 AM
To: 'kmackenzie@platescan.com'; Glenn Cavin
Subject: Plano PD platescan car

Ken,

Can you please advise when you think you will be able to look at our plate scan car? It is at the shop today for mechanical issues but should be back by either this afternoon or early tomorrow.

Mike Letzelter
972-816-8212

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file:///W|/...bEd&AdvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/Plano%20PD%20platescan%20car.htm[12/10/2012 12:26:02 PM]

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Tuesday, March 09, 2010 9:49 PM
To: Glenn Cavin
Cc: 'Kelley Stone'
Subject: Plano released from Lawsuit

Glenn,

Just making sure that you received your notice that PlateScan and the City of Plano were released from the Lawsuit.   Let me know when you want to schedule that second installation. Not sure if Collin County still has any of the grant money left, so PlateScan may have to bill you directly for install.

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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file:///W|/...ore%20Plano%20County/CD%20Contents/Plano%20released%20from%20Lawsuit%20-%20Mackenzie%20-%20030910.htm[12/10/2012 12:27:38 PM]

PlateScan

QUOTATION

Automatic License Plate Recognition System

20101 SW Birch Street, Suite 250, Newport Beach, CA 92660

CLIENT: Plano Police Department
2000 Stevenson Blvd.
Plano , TX

DATE: 01/08/10

CONTACT: Ken MacKenzie

ATTENTION: Sgt. David Schaffer
kmackenzie@platescan.com

QUOTE REF: Plano, TX PD 10-001A
214-882-3877

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT

1	**PlateScan stationary 1-IR camera ALPR system**
	 1-camera ("dual" IR/color) system, with a NEMA enclosure, and wireless communication capability mounted in speed trailer
	 Each includes:
	 Mobile Data Computer with mounts (PS PPU20A)
	 GPS Receiver (PS GPS1)
	 Camera capable of reading 1 lane of traffic simultaneously, consisting of:
	     1 dual IR/color overview camera (PSC R7),
	     covertly mounted on trailer (not included)
	 A software package (PS CA) comprising:
	     Windows XP Operating system, PlateScan
	     License Plate Recognition system, Police
	     user interface software, manual entry software
	     local database software
	 Each includes: Wiring loom, camera mounts and all necessary cables, connectors and installation and user manuals
		$ 12,000.00	$ 12,000.00

1	**"PlateScan" Data Analysis Module (PS-DAM)**
	 This central repository of data downloaded onto an existing server running MS-SQL includes the following features:
	     The ability to search and archive data downloaded either
	     from a memory stick or wirelessly.
	     Each plate patch and vehicle image will be stored and be
	     searchable either as a full or partial plate.
	     The date, time and GPS coordinates of every license plate
	     scanned will be stored and mapped.
		Included	N/C

1	**Installation and training** A PlateScan engineer will install your system at your facility and train the primary users. Trailer (provided by agency) will need a self-sufficient power source. We recommend a generator or solared powered system. If that is unavailable, we'd have to implementa triggering system driven by the radar on the speed trailer. Otherwise, the IR cameras will have too quick of a draw on the power supply	1,750.00	$ 1,750.00
	Annual License Fees		NONE

All prices are in US dollars and are exclusive of taxes.These prices are based on the systems being networked to an existing in-car Mobile Data Computer (MDC) running Windows XP or 2000. Where such a system does not exist, we can supply a touch-screen, keyboard and mounts for an additional $1,650 per vehicle.

SUBTOTAL	$ 13,750.00
TAX RATE	8.750%
SALES TAX	1,050.00
TOTAL	**$ 14,800.00**

TERMS: 40% on order, 60% on delivery
DELIVERY: Within 8 weeks of order
MAINT.: The system is supplied with a one year warranty on all hardware and software, including any upgrades issued during that time. Further annual maintenance to cover all hardware and software is available at 13.5% of the capital purchase cost.

THIS PROPOSAL IS VALID FOR 60 DAYS FROM DATE LISTED ABOVE.

QUOTATION

Automatic License Plate Recognition System

20101 SW Birch Street, Suite 250, Newport Beach, CA 92660

CLIENT: Plano Police Department
2000 Stevenson Blvd.
Plano , TX

DATE: 01/08/10

CONTACT: Ken MacKenzie

ATTENTION: Sgt. David Schaffer

kmackenzie@platescan.com

QUOTE REF: Plano, TX PD 10-001B

214-882-3877

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT

1	**PlateScan stationary 2-IR camera ALPR system**
	2-camera ("dual" IR/color) system, with a NEMA enclosure, and wireless communication capability mounted in speed trailer
	Each includes:
	Mobile Data Computer with mounts (PS PPU20A)
	GPS Receiver (PS GPS1)
	Cameras capable of reading 2 lanes of traffic simultaneously, consisting of:
	    2 dual IR/color overview cameras (PSC R7),
	    covertly mounted on trailer (not included)
	A software package (PS CA) comprising:
	    Windows XP Operating system, PlateScan
	    License Plate Recognition system, Police
	    user interface software, manual entry software
	    local database software
	Each includes: Wiring loom, camera mounts and all necessary cables, connectors and installation and user manuals
		$ 15,000.00	$ 15,000.00

1	**"PlateScan" Data Analysis Module (PS-DAM)**
	This central repository of data downloaded onto an existing server running MS-SQL includes the following features:
	    The ability to search and archive data downloaded either
	    from a memory stick or wirelessly.
	    Each plate patch and vehicle image will be stored and be
	    searchable either as a full or partial plate.
	    The date, time and GPS coordinates of every license plate
	    scanned will be stored and mapped.
		Included	N/C

1	**Installation and training** A PlateScan engineer will install your system at your facility and train the primary users. Trailer (provided by agency) will need a self- sufficient power source. We recommend a generator or solared powered system. If that is unavailable, we'd have to implementa triggering system driven by the radar on the speed trailer. Otherwise, the IR cameras will have too quick of a draw on the power supply	1,750.00	$ 1,750.00
	Annual License Fees		NONE

All prices are in US dollars and are exclusive of taxes.These prices are based on the systems being networked to an existing in-car Mobile Data Computer (MDC) running Windows XP or 2000. Where such a system does not exist, we can supply a touch-screen, keyboard and mounts for an additional $1,650 per vehicle.

SUBTOTAL	$	16,750.00
TAX RATE		8.750%
SALES TAX		1,312.50
TOTAL	$	18,062.50

TERMS: 40% on order, 60% on delivery
DELIVERY: Within 8 weeks of order
MAINT.: The system is supplied with a one year warranty on all hardware and software, including any upgrades issued during that time. Further annual maintenance to cover all hardware and software is available at 13.5% of the capital purchase cost.

THIS PROPOSAL IS VALID FOR 60 DAYS FROM DATE LISTED ABOVE.

- 13923 -

From: Mike Letzelter
Sent: Tuesday, February 23, 2010 8:23 AM
To: Glenn Cavin
Subject: Plate scan camera

Lt Cavin,

Just FYI, Jeff has worked diligently and has received the plate scan camera replacement. Jeff promptly delivered the camera this morning and has directed me to install it on the car. I will follow Jeff's direction and immediately install the camera.

Faithfully yours,

Mike

- 13924 -

file:///W|/...onses/Texas/More%20Plano%20County/CD%20Contents/Plate%20scan%20camera%20-%20Letzelter_1%20-%20022310.htm[12/10/2012 12:30:07 PM]

From: Jeffrey Kranz
Sent: Monday, January 10, 2011 5:15 PM
To: Dave Howell; Glenn Cavin
Subject: Plate Scan Info
What does it mean when I get this when I search a plate on platescan. I can see the picture and it will not map it. Only gives me the date and time.

Detective Kranz
Plano Police Department
Burglary of Motor Vehicle Unit
972-941-2179

- 13926 -

MEMORANDUM

Date: December 23, 2009

To: Gregory W. Rushin, Chief of Police

From: Ed Drain, Assistant Chief

Subject: Plate Scan

Plate Scan is an automatic license plate recognition (ALPR) system consisting of four exterior mounted infrared/color cameras, a GPS receiver, a user interface application installed on vehicle's mobile computer, and associated mounting equipment and hardware. The system also includes a data mining and analysis application (Back Office) installed on a network server that can be accessed from desktops or mobile computers. Plate Scan scans license plates and compares them to vehicles of interest that have been entered on the mobile computer. The system can scan hundreds of license plates each hour of operation depending on how and where the equipment is operated. Images are temporarily stored on the mobile computer's hard drive and wirelessly uploaded to a network server for longer term storage and investigative analysis. Plate Scan is used to identify:

> ➢ Stolen vehicles
>
> ➢ BOLO vehicles (wanted subjects, missing persons, vehicles of interest)
>
> ➢ Class C warrants
>
> ➢ Collecting scanned images for data mining and analysis

 A City network server is updated hourly with a DPS "hotlist" of stolen vehicles and a list from the Municipal Court on outstanding class C warrants. These updated lists are transmitted wirelessly to the mobile computer in the Plate Scan vehicle whenever the vehicle is logged on and within connectivity range of the MESH network. Vehicles associated with wanted subjects (other than Class C), missing persons, and other vehicles of interest to investigators are manually entered into the mobile computer database with instructions for patrol officers if they receive a "hit" on an entered license plate. Images of scanned licenses plates are entered into the data analysis application include a time stamp and longitude latitude location. The captured license plates are valuable data mining tool for investigator searching for information on suspects' vehicles.

Plate Scan went into service during the 2nd Quarter of 2008. The Impala was selected as the platform because it had very low mileage, which was likely to remain low because few officers liked to drive the Impala on a regular basis. By designating the Impala as the platform, we assumed it would be driven frequently by different officers and reach its mileage limit sooner. Plate Scan equipment is simply to operate and the vehicle can continued to be used as regular patrol vehicle. The equipment is operated by officers on 1st Watch and 4th Watch and is typically driven about 20 hours per day. It is parked at 801 when not in operation. We plan to temporarily reassign the equipment to the Warrant Unit for about three weeks for the Warrant Round-up. The current plan is to assign a Plate Scan vehicle to each Command Area when the second vehicle is placed into service, with 1st Watch and 4th Watch officers continuing to be the primary operators.   An alternative plan discussed is to install the equipment on a non-patrol vehicle operated by CAPP volunteers as Richardson PD and Mesquite PD have done.

From: Mike Letzelter
Sent: Tuesday, July 06, 2010 10:09 AM
To: Glenn Cavin; Glen Brashear; Jeff Willis (PD); Ed Drain; Mike Tower; Dan Curtis; Gay Schaffer
Subject: Plate scan vehicle

The air conditioning issues for the Impala seem to have been fixed. Are we still considering swapping this unit (Plate Scan) in to a Tahoe? If so I have a few ideas for the use of the Impala.

 The Impala (a 2006 model) currently has 65,000 miles on it. Last month 1,556 miles were recorded on the unit. The 09 Tahoe Plate Scan car recorded 3,594. The difference between the two cars for last month is 2,038 miles. I would suggest the large difference is twofold. The Impala is not a popular car to drive and more importantly, the Impala has been in the shop 3 times last month (6/10-15-22/10) for repairs. The transmission was rebuilt back in March 2010. The most recent issues with this car have been the AC. The entire AC unit has been replaced so we believe we have fixed the issues. This car has been plagued in the past with mechanical issues but not enough to remove it from the fleet altogether. We do not have a vehicle to replace it at this time either. The general consensus in patrol is the Impala is not a good patrol car. There are numerous complaints about the ride, space and overall feel for the car. Most officers would not prefer to drive the Impala if there is an option. I think the Plate-scan would be better served in a new Tahoe and it has been proved the Plate-scan system works well on a Tahoe. The Tahoes are more reliable than even the Crown Vics and the vast majority of officers prefer to drive a Tahoe, so I believe it will get the miles and usage we are looking for. Short of thrusting 06241 back into the fleet to have it sit unused I have a couple of ideas.

My first idea would be to assign the Impala to Dustin Harber. He is assigned to both SWAT and the Bomb Unit and has a lot of gear including weapons. He is responsible to respond to **all** ESU callouts. Harber does not generally respond to the bomb trucks on bomb callouts due to other officers living closer. Between Officers Hendricks, Raven, Speaker and I, we respond to the trucks. If it is an ESU callout I respond to the trucks to drop off 08330 so the logistics crew can use that to tow the trailer and I will drive one of the bomb vehicles.   This assignment would allow Harber to keep all his gear/weapons in the vehicle and respond directly to the scene. Dustin is the only officer in the department assigned to two on-call ESU units. Harber is assigned to 1st watch A sector patrol. He lives in Mc Kinney and his commute is short. Officer Harber trains 1 day a week and is on patrol the remainder of his time. If it is decided that he is not eligible for a take home vehicle, could we assign the vehicle solely to him for patrol? We have a few vehicles assigned solely to Hi Vis (Casey and Thurman) due to the odd hours they work. This vehicle would receive about the same amount of miles as it had as a dedicated vehicle and will not negatively impact the fleet.

The second option I am considering is to remove Officer Thurman from 04209 (Ford Crown Vic) and place him in 06241. He is assigned this vehicle for Hi-Vis due to the hours he works. This vehicle has approximately 45,000 miles on it. Last month 1,553 miles were recorded on the car, approximately the same amount on 06241 Plate-scan. I could place Officer Thurman in the Impala, however I don't think it solves our problem of putting miles on the Impala to hasten its removal from the fleet and I really don't believe this will be a popular decision with Officer Thurman.

My concern is by removing the Plate-scan from 06241 and placing back in the fleet is that it will not be driven. The goal, as I understand it, is to have the Plate-scan occupied at least two shifts a day. This is not happening in 06241 for the reasons I stated earlier. I believe the cost of transferring the Plate-scan into a new Tahoe will be minimal in comparison to its utilization. The Plate-scan doesn't do us any good parked either in the lot or at the shop.

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file:///W|/...onses/Texas/More%20Plano%20County/CD%20Contents/Plate%20scan%20vehicle%20-%20Letzelter_1%20-%20070610.htm[12/10/2012 12:30:19 PM]

From: Terry Groves
Sent: Monday, November 24, 2008 11:11 PM
To: PD Patrol Sergeants
Cc: PD Lieutenants
Subject: plate scan vehicle

In was informed tonight that the schedule for the platescan car is now operational on outlook. I am sure most of you were aware of this but in the event you have not seen this yet I encourage you to view the schedule under the PD calendar folder.

This schedule is our guide to where the vehicle will be assigned each week. Please ensure that the vehicle is moved to the appropriate sector each Monday morning. This responsibility should rest with the 5th watch sergeants. Please handle as you see fit.

I know that all of you are aware of the emphasis that has been placed on putting this vehicle into operation every shift and this should help.

From: Jeff Willis (PD)
Sent: Tuesday, September 22, 2009 8:34 AM
To: Glenn Cavin
Subject: Plate scan

I'm going to be leaving here in just a few minutes to get the laptop out of the plate scan vehicle.

JJ Willis
Technology Liaison Officer
Plano Police Department
(972) 941-2559

- 13930 -

From: Dave Howell
Sent: Monday, July 14, 2008 10:19 AM
To: PD Sworn Personnel
Subject: PLATESCAN

I will be turning the Platescan car over to Patrol, close of business (for me), on Friday, 071808.

If you have indicated to me you wish to be "trained" on this, you will need to get with me before then.

After that, I will not have control over the car.
It may or may not be here, available for training, because someone may be driving it on patrol.

Dave Howell

From: Dave Howell
Sent: Friday, October 31, 2008 12:30 PM
To: PD Sworn Personnel
Subject: PLATESCAN

ATTN: B Sector.
Have identified a couple of locations of interest.
If you are out and about, saturate the area of Overdowns, Lombardy, Goodwin, etc, and see if you get any stolen hits on cars parked throughout the area.

Also, 1400 blk Waterton, Rainier, Seqouia area, including alley driveways.
2200 blk Parkhaven, Crossbend area including the Horseshoe park area.
3300 Thunderbird @ Parker, and alleys.

ATTN: A Sector.
2800 blk of Price Drive and the surrounding streets.

Ok,
Carry on

Detective Howell

Don't forget to move your clocks BACK 1 hour, on Saturday night/Sunday morning.

CHECK VINS!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

- 13932 -

From: Dave Howell
Sent: Monday, December 15, 2008 12:16 PM
To: PD Sworn Personnel
Subject: PLATESCAN

Platescan came to the station today.

For those of you who drive the ALPR car.
FYI.
ALL of the cameras were out of wack.
They were all tight, but not pointing to where they were originally calibrated and set, which would indicate they have been "possibly re-aligned", sometime after they were adjusted, after they were re-paired in July.

They all read great now.
And remember, they only have a 90-92% capture rate, so if it reads only 8 or 9 of the plates you pass, instead of every single one of the 10 or 11 you pass, this is normal.

If you don't like where they are pointing,
TOO BAD, SO SAD,
DO NOT,
DO NOT,
DO NOT adjust them to your wants and needs, or where you think they should be pointing!!!!!!!!!!!!!!!!!!
Or, don't drive it anymore and just run plates on your MDC.

The side/parking camera was pointing to far back and is now adjusted to read side view.
The right front was angled out to the right to far and was not reading right lane to the front or angled parking.
The left front was angled in to far to the right, not picking up oncoming traffic.

If something seems out of align, let the Platescan tech rep, Jeff Willis know, and he can get it taken care of through the Platescan people.

Dave Howell

CHECK VINS!!!!!!!!!!!!!!!!!!!!!!!!!

- 13933 -

file:///W|/...re/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/PLATESCAN%20-%20Howell%20-%20121508.htm[12/10/2012 12:30:41 PM]

From: Mike Letzelter
Sent: Wednesday, February 10, 2010 9:55 AM
To: Glenn Cavin
Subject: platescan
Lt Cavin,

There is a service request for the platescan car from Officer Miller. He said the reliability is decreased and there is condensation on a camera. Is there a service contract with platescan that I can rely on or where do we have the service work done? He also states the computer is misreading some characters on the plates.

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Tuesday, June 08, 2010 11:06 PM
To: Glenn Cavin

Hi Glenn,

Got you voicemail and sorry for the slow response. I thought I had told you that I returned to police work and am now the CID Lt. at UTD PD with Chief Zacharias. I am still working a couple of hours a week with PlateScan just following up with PD's to insure that everyone is getting what they need.   Sounds like you might be having some problems, so please shoot me an email with the problems and I will write up a work ticket on it. How has your cars been working since the update?

Ken MacKenzie
Southwest Regional Law Enforcement Liaison
3767 Forest Lane, Suite 124-1162
Dallas, TX 75244
214-882-3877
214-594-5588 (Fax)
kmackenzie@platescan.com
www.platescan.com

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file:///W|/...re/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/PlateScan%20-%20MacKenzie%20-%20060910.htm[12/10/2012 12:30:33 PM]

From: Clark Miller
Sent: Friday, June 25, 2010 6:11 AM
To: Glenn Cavin
Subject: PlateScan
Good deal, thanks.

Just a reminder, don't forget to inquire about delayed entry hits.

From: "Glenn Cavin" <Glennc@plano.gov>
Date: Thu, 24 Jun 2010 17:30:09 -0500
To: Clark Miller<Clarkm@plano.gov>
Subject: PlateScan

The plate edit functionality should be restored (permissions issue).

Thanks,

Glenn

- 13936 -

file:///W|/...vShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/PlateScan%20-%20Miller%20-%20062510.htm[12/10/2012 12:29:29 PM]

From: Clark Miller
Sent: Saturday, December 11, 2010 11:32 AM
To: Glenn Cavin
Subject: PlateScan

Hey Lt, just thought of something... A few of the guys driving PS have mentioned that they still save the tags at the end of shift like we were trained in the beginning. I've been telling them not to, and wanted to confirm with you that we DONT save the tags at the EoS.

If that's correct, we should probably put an email out updating everyone.

From: Clark Miller
Sent: Wednesday, November 11, 2009 11:16 AM
To: Glenn Cavin
Subject: PlateScan

Lt, one more thing I forgot to mention, PlateScan is having a pretty hard time with "Z's" and "7's." Its transposing of lot of them during recognition, ie 7's as Z's and Z's as 7's. I've cleaned all the camera lenses, still doing it quite a bit.

On the positive side.... the 7 character recognition update is working fairly well.

- 13938 -

file:///W|/...hare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/PlateScan%20-%20Miller_1%20-%20111109.htm[12/10/2012 12:29:05 PM]

From: Clark Miller
Sent: Friday, February 19, 2010 7:41 AM
To: Glenn Cavin
Subject: PlateScan
Disregard previous message, I just read the notes on the service request.

From: David Stephens
Sent: Friday, January 22, 2010 12:19 PM
To: Chester Helt; Glenn Cavin; Glen Brashear
Subject: Platescan

Do you know if we are still named on the lawsuit related to Platescan or have we been released?

The County is live with sharing data with other agencies and they were wondering when Plano would like to share data.

Dave

From: Jeff Willis (PD)
Sent: Friday, April 23, 2010 3:58 PM
To: Glenn Cavin
Subject: Platescan

Ok, its back up. I got a hold of Jonah and he walked me through about 20 steps and parameters we had to change. Apparently, under standard parameters, one category had "errors", so we had to change that and a bunch of other sub-categories. He thinks it might be from low voltage on the car or something electrical that caused the system to default back to original settings. That might be right, because the car did sit for a couple of days and then had the A/C worked on, so there might have been some power surges/drops in the voltage.

JJ Willis
TLO1
972-816-6519
Go Navy

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file:///W|/...dvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/Platescan%20-%20Willis%20-%20042310.htm[12/10/2012 12:29:14 PM]

From: Jeff Willis (PD)
Sent: Tuesday, September 07, 2010 4:15 PM
To: Glenn Cavin
Subject: Platescan

Jonah was able to remote into the server and replace our old auto downloader process with their updated program. Unfortunately, both vehicles are down at the shop for other issues so I will check on them first thing in the morning.

Jonah said that they found out about the problem from another client who called and said their system was crashing. Apparently there was no DPS info concerning some changes they instituted. He was able to change the process in both of our vehicles so they should be good to go.

JJ Willis
TLO1
972-816-6519
Go Navy

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file:///W|/...dvShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/Platescan%20-%20Willis%20-%20090710.htm[12/10/2012 12:29:35 PM]

From: Jeff Willis (PD)
Sent: Tuesday, May 18, 2010 5:14 PM
To: Glenn Cavin
Subject: Platescan

Ok, finished with Jonah and the vehicle. He is writing up a quick paragraph of exactly what he did and will send it to you shortly. We did get a 4:00 pm update of the hotlists right after we finished, so it looks like its working. I am going out to the vehicle right now to see if the 5:00 pm update came up.

JJ Willis
TLO1
972-816-6519
Go Navy

From: Jeff Willis (PD)
Sent: Friday, June 18, 2010 5:57 PM
To: Glenn Cavin
Subject: PlateScan
Jonah got back to me and said he passed the request to Bob, the sales manager. Haven't heard from him yet, but will probably get something together by Monday. Mike also said he will have a vehicle available by late next week…
Have a good weekend.

JJ Willis
TLO1
972-816-6519
Go Navy

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file:///W|/...Share/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/PlateScan%20-%20Willis_5%20-%20061810.htm[12/10/2012 12:29:49 PM]

From: Jeff Wise
Sent: Tuesday, November 03, 2009 2:08 PM
To: Mike Letzelter
Cc: Pete Gabriel; Bill Hiney; Glenn Cavin
Subject: Platescan

Mike,

I appreciate your handling this. I am about to leave, and am off until Sunday. Will you notify Pete Gabriel or Bill Hiney when it is ready for service?

Thanks,
Jeff

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file:///W|/...vShare/ALPRs/Responses/Texas/More%20Plano%20County/CD%20Contents/Platescan%20-%20Wise_3%20-%20110309.htm[12/10/2012 12:29:53 PM]

From: David Schaffer
Sent: Monday, November 30, 2009 3:52 PM
To: Jeff Willis (PD)
Cc: Glenn Cavin
Subject: platescan 06241

Importance: High

Has this vehicle been written up for a non operational DVR? I thought I heard someone say the wrote it up last week, but one of my guys just tried it and same issue. If no work order, let me know and I will do one.

From: Aaron Benzick
Sent: Sunday, July 26, 2009 3:01 PM
To: Rose Spears; Glenn Cavin
Subject: Platescan Activity + Problem
Platescan arrest:
7/25/09 Samuel Rodriquez (w/m/121777) @ 5749 Martin #2104

Also, I have observed several of the new 7 character Texas LPs on the street. The Platescan car will read these tags but cannot interpret the 7 characters correctly. With this many 7 character plates on the streets it's important that this gets fixed soon!

Aaron

	PLATESCAN ACTIVITY LOG							
Date	Officer Name	ID #	Location	Sector	Stolen	Warrants	Felony	Other
8/2/2008	Miller	1393	301 Legacy Dr	B	X			
8/5/2008	Blumrick	1618	701 Legacy	B	X			
8/7/2008	Martinez	1559	4801 W Plano Pkwy	D	X			
8/22/2008	Dollar	1685	2900 Dallas Pkwy	D	X			
8/25/2008	McBean	1572	1101 Meredith	D	X			
8/25/2008	McBean	1572	3001 Communications	D	X			
9/2/2008	Copling	1667	4801 W Plano Pkwy	D	X			
10/1/2008	Scott	1423	08-187373			X		
10/1/2008			08-187658			X		
10/6/2008	Scott	1423	5081 W Parker	D	X			
10/7/2008			08-192038			X		
10/8/2008	Benzick	1633	08-202819			X		
11/11/2008	Carter	1666	08-216960			X		
11/24/2008	Benzick	1633	08-227140			X		
11/26/2008	Babb		08-225593			X		
12/4/2008	Benzick	1633	08-225593			X		
12/4/2008	King	1474	1201 E Park	A	X			
12/5/2008	Miller	1393	US75 @ Plano Pkwy	A			X	
1/2/2009	Tyler	1589	1400 Geneva	B			X	
1/5/2009	King	1474	1414 Shiloh	A	X			
1/9/2009	Cather	1328	1900 Shiloh	A	X			
1/15/2009	Bradford	1502	925 Coit	D	X			
1/19/2009	Maszy	1710	09-12350			X		
4/11/2009	Miller	1393	301 W Parker Rd	B	X			
4/29/2009	Poligala	1734	Jorge Santoyo-Nieto			X		
5/6/2009	Miller / Harbor	1393	09-89238 & 89248	B/C			X	Bank Robbery
5/20/2009	Benzick	1633	Tooker, Claudine	D		X		
5/20/2009	Benzick	1633	Ton, Shael	D		X		
5/26/2009	Ruiz		09-104051	D		X		
5/26/2009	Ruiz		09-104225	D		X		
6/15/2009	Benzick	1633	Toepfer, Kenneth	D		X		
6/16/2009	Benzick	1633	Toepfer-Brown, Judy	D		X		

From: Ken Mackenzie [kmackenzie@Platescan.com]
Sent: Tuesday, December 29, 2009 12:17 PM
To: Glenn Cavin

Attachments: image001.emz; oledata.mso

- 13951 -

From: Clark Miller
Sent: Tuesday, November 09, 2010 3:42 PM
To: Glenn Cavin
Subject: PlateScan Back Office / Crime Connect

Hey Lt, I was just doing a search for Epperson's bank robber and was logged on to the back office, working fine, but after several minutes, it locked up and wouldn't let me re-connect. Do you know if Crime Connect or whatever went down?

From: Glenn Cavin
Sent: Wednesday, December 16, 2009 1:43 PM
To: PD Sworn Personnel
Cc: Glen Brashear
Subject: PlateScan "Back Office" Database Access Instructions

As a reminder, the PlateScan database can be accessed either through the Link posted in SharePoint or by simply typing "**planolpr**" in the browser address bar (from an intranet-connected PC). You can reach this site from an MDC as well; although you must be logged into NetMotion and will likely be required to enter your network login preceded by the "PLANO\" domain name (i.e.: **PLANO\glennc**). The password for SharePoint should be the same one you use for logging into a desktop PC. Once you reach the "Back Office" site, just use "planopd" for the User Name and "police" for the Password (see below).

planopd

police

Using this application, you should be able to search through the entire list of "recognitions" that have been captured by the ALPR system (currently over 570,000 records exist).

- 13953 -

Please refer as needed to the [PlateScan In-Car User Guide](#) and [Back Office User Manual](#) for further guidance, or feel free to contact me directly at x2242.

- 13954 -

file:///W|/...es/Texas/More%20Plano%20County/CD%20Contents/PlateScan%20Back%20Office%20Database%20Access%20Instructions.htm[12/10/2012 12:39:29 PM]

From: David Schaffer
Sent: Wednesday, December 30, 2009 2:50 PM
To: Glenn Cavin
Subject: platescan back office...

Lt., who would I notify that the platescan back office is not accessible. I have tried a few times since 2000 last night and still can't get in. I am following the link off sharpoint.

- 13955 -

From: Glenn Cavin
Sent: Thursday, June 03, 2010 12:03 PM
To: PD Sworn Personnel
Cc: Glen Brashear; Danny Alexander; Dominique Dillon; Brandon Sailer; Pete Pennesi
Subject: PlateScan "BackOffice" ALPR database - New version installed

A new version of the PlateScan "BackOffice" software was installed this morning, and it includes a few new features, such as **Map Search**, which allows for a limited radius plate check. If you get a chance, please log in and become familiar with the new tools. Currently, the login information remains the same (see below). In the near future, however, we plan to assign individual credentials to better ensure that access to recognition data is limited to authorized personnel only. When this occurs, you will receive another message with instructions for changing the default password as soon as possible. Please do not hesitate to contact me at x2242 with any questions or comments.

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police