Uid	Question	Answer	Attachment File Name	Created By	Created Datetime	Updated By	Updated Datetime
3	Non-BDO TSOs participate in PSEs each year; how is checkpoint or check baggage certification accomplished for a BDO?	Update: All BDOs must successfully complete the SPOT certification and recertification programs, which include SPOT Screening Checkpoint ETD and PHYSICAL SEARCH procedures. Training Coordinators must establish and maintain in the TSA OLC the training records of all BDOs who have successfully completed the SPOT training certification and recertification. Fiscal year 2010 should have BDOs on their own PSE program. BDOs do not maintain any other TSO certifications.		(b) (6)	11/12/2008 18:01	(b) (6)	7/20/2009 16:52
4	Should BDOs check Passports for VISA and/or entry stamps?	BDOs should no longer be checking passports for VISA and/or entry stamps. As part of Travel Document and ID review during SPOT referrals, BDOs will continue to inspect travel documents to ensure all information is consistent. However, the presence or lack of a VISA and/or entry stamp is no longer a valid reason to initiate a LEO referral.			11/12/2008 18:03		11/12/2008 18:03
5	B3; 49 U.S.C. § 114(r)				11/12/2008 18:04		3/4/2009 16:08
6					11/13/2008 14:54		3/11/2009 9:26
7	B3; 49 U.S.C. § 114(r)				1/22/2009 11:47		8/12/2009 14:13
8	Does an FSD have to be notified when an LEO is called by a BDO?	B3; 49 U.S.C. § 114(r) . It is up to the FSD who he or she uses as the designee in this regard.			1/29/2009 9:31		1/29/2009 9:31
9	In the new BDO SOP effective 2/26/09 some behavior point values have changed. Is this accurate or a misprint? If the new point values are accurate in the new SOP will new SPOT cards be issued with the updated point values?	Yes, the new point values are accurate, and the new SPOT cards will reflect the changes.			1/29/2009 14:30		1/30/2009 10:21
10	B3; 49 U.S.C. § 114(r)	You submit the report every time. Because Playbook events can occur multiple times in a day, you may complete one daily Playbook After Action Report encompassing all of the day's plays.			1/30/2009 9:33		3/5/2009 20:34
12	B3; 49 U.S.C. § 114(r)	Submit all reports to the STSM or designee.			2/1/2009 13:22		2/4/2009 10:54
14		Your airport management dictates the staffing priorities.			2/3/2009 7:42		2/3/2009 10:49

			(b)(6)		(b)(6)	
15	With regards to the answer of Uid 6, we recommend additional screening to the ADASP team when passengers exhibit deception indicators. How many signs of deception must be observed before we recommend additional screening? Even when there are no other behaviors noted? What type of additional screening are we recommending? All of our gate screening now coincides with the playbook and does not necessarily consist of the traditional gate screening process, i.e. open and look. Regarding Uid 10, we are in compliance with the Playbook OD and conduct playbook everyday using the randomizer. Are we to write an after action report every day?	The BDO will let the STSO know if ANY behaviors or signs of deception are present and the STSO will determine what, if any, additional screening is conducted. During the conversation, the BDO should inform the STSO that suspicious behaviors are noted, without discussing specific behaviors or point values, so the STSO can make an informed decision as to whether the individual requires additional screening or an LEO call.		2/3/2009 11:42		3/18/2009 17:58
16	Can a BDO review an individual's digital camera photos?	(b)(3):49 U.S.C. § 114(r)		2/4/2009 10:53		2/4/2009 10:53
17	In the new SOP under STSM responsibilities, it states STSM's must fill out a shift summary form listing the daily BDO activities. Is this form going to be distributed or is this something the STSM's must manufacture on there own? Once this form is completed does it have to be sent anywhere or just stored for local use?	Use the Checkpoint Shift Summary document as the template to create the SPOT shift summary. The STSM will maintain the SPOT shift summary. Follow the same retention requirements that are applied to the Checkpoint Shift Summary.		2/4/2009 15:55		3/10/2009 14:16
19	(b)(3):49 U.S.C. § 114(r)			2/7/2009 10:22		3/24/2009 9:53
20	(b)(3):49 U.S.C. § 114(r) Is the FSD / designee authorization needed for all BDO LEO referrals or just the events listed under 3.9. IMMEDIATE LEO NOTIFICATION?	An FSD/designee authorization is needed for all LEO notifications including all BDO LEO notifications.		2/7/2009 22:21		2/9/2009 9:16
21	(b)(3):49 U.S.C. § 114(r)			2/7/2009 22:29		5/1/2009 14:44
22				2/10/2009 11:10		5/1/2009 14:43
23				2/10/2009 11:42		5/1/2009 14:43
26				2/14/2009 15:11		2/19/2009 10:40
27				2/19/2009 13:42		2/19/2009 18:04

#	Question	Response	(b)(6)		(b)(6)	
28	(b)(3):49 U.S.C. § 114(r)			2/21/2009 9:42		2/23/2009 10:09
29	(b)(3):49 U.S.C. § 114(r)	No, it's not a notification for permission, but a way to keep the STSO informed of the status of the checkpoint.		2/23/2009 11:44		2/24/2009 11:05
31	Can you give us some examples of security related questions?	(b)(3):49 U.S.C. § 114(r)		2/26/2009 11:32		3/4/2009 14:32
32	Do BDO's have to be recertified in bag searches to perform a " Threat Area Search" as described in the new SOP?	Yes. The training is being updated to include the Threat Area Search procedures.		3/1/2009 12:04		3/4/2009 15:04
34	(b)(3):49 U.S.C. § 114(r)	STSM recertification requirements is an ongoing discussion here at HQ. We will pass on the information when a decision is made.		3/3/2009 14:16		4/6/2009 15:04
35	If an STSO requests a BDO to assist with a TDC de-selection, does the BDO assess points?	No, in this instance, determine if the individual is exhibiting deception indicators and statements that would result in SPOT Referral Screening or an LEO call and advise the STSO accordingly.		3/4/2009 16:07		3/4/2009 16:07
36	(b)(3):49 U.S.C. § 114(r)			3/5/2009 9:03		3/5/2009 20:30
37	The new SOP gives no requirement for the amount of time that can be taken off from SPOT duties before SPOT certification is lost with the exception of the TSM. Has the previous 14 day requirement been removed, do we now fall under the standard TSO requirements or is there further requirements?	This request is under review my the Office of Human Capital and the SPOT Program Office. UPDATE: The SPOT Program Office is currently developing a return to duty policy for BDOs. Until the policy is final, please contact the program office who will address the requirements on a case-by-case basis.		3/5/2009 15:27		3/9/2009 16:14
38	(b)(3):49 U.S.C. § 114(r)			3/6/2009 10:42		3/9/2009 10:52
39				3/8/2009 14:56		3/9/2009 10:58
40	Anyone else have an issue with the new SPOT score sheet not being formatted properly? Particularly with the baseline and resolution blocks. The cells would be easily fixed but they were password protected and can't be changed. Perhaps we just got bad ones? I have emailed SPOT but have not heard back yet. Anyone?	The cells have since been fixed and a new sheet was sent out to the field.		3/9/2009 10:14		3/9/2009 16:13
41	Can we please get more guidance concerning the After-Action Reports? For example: what is the length of time required for keeping the reports? Is it accurate that we have to fill out an After Action Report for every play? The amount of reporting is very cumbersome due to the required amount of Playbook hours. Has there been any direction given on eliminating the abundant and redundant amount of paperwork?	The Office of Chief Council is reviewing the length of time it is required to keep the After Action Reports. Refer to FAQ # 10 for additional information regarding Playbook After Action Reporting.		3/10/2009 11:55		3/10/2009 14:13
42	(b)(3):49 U.S.C. § 114(r) (b)(3):4 How will an STSM meet the screening requirement when not in uniform?	Until further notice, the STSM will meet this criteria by observing passengers, assessing points, and passing the information on to a BDO in uniform. The non-uniformed STSM is not to conduct casual conversation with passengers or conduct travel document checks, or property searches.â€		3/10/2009 14:21		3/10/2009 14:21
43	Can a Local incident report be used instead of the one provided in appendix 3 of the new SPOT SOP? I recall it being mentioned at the SPOT Manager's conference and just wanted to confirm.	No, please use the Incident report in the SOP, or one that is provided by the SPOT program office.		3/12/2009 9:08		3/12/2009 11:43

#	Question	Answer	(b)(6)		(b)(6)	
44	(b)(3):49 U.S.C. § 114(r)	No, the passenger does not have to be escorted back		3/12/2009 11:01		3/12/2009 11:51
45	Regarding the answer provided in Uid#15, could you explain what exactly is meant by "...the BDO should inform the STSO of the amount and degree of behaviors noted, without specifics..."? Does this also extend to BDO operations in the checkpoint? Ultimately STSO's are responsible for what goes on in the checkpoint, just like they are responsible for Playbook operations. So what, if anything, is the difference?	(b)(3):49 U.S.C. § 114(r)		3/12/2009 17:13		3/18/2009 18:05
46	Will the new Incident Report be sent out to the field and if so when? Can we modify the existing one from the SOP or should we wait for an official copy to be sent out?	The SPOT Program is currently working with the TSA Records Management Office to make the forms that went out with the new SOP official TSA forms. This should be done in the very near future, so an electronic copy will not be sent out until this is completed. The soft copy of the Referral Report went out because it was the most critical and needed to be sent out. With that being said, you may NOT modify any of the existing forms. The forms are standardized national forms, so there is no reason to modify them. Whatever other local reporting requirements you may have are separate from this reporting requirement.		3/14/2009 5:38		3/17/2009 13:15
47	The SOP mentions nothing about security breaches. Is there anything in place other than local policies that we should be aware of?	(b)(3):49 U.S.C. § 114(r)		3/14/2009 6:19		3/17/2009 13:18
48	(b)(3):49 U.S.C. § 114(r)			3/17/2009 7:58		3/17/2009 13:22
49	What is the status of the STSM's working the check points and other areas as outlined in the SOP, I personally feel that one of the things that made the program more effective was the direct contact with our BDO's and the traveling public. I was taught in training that the Suit has the same effect as a uniform on the traveling public and if done well can lower the passengers anxiety.	Please refer to FAQ 42. There is no further guidance at this time, though your point is well-taken and has been taken into consideration.		3/17/2009 14:48		3/18/2009 18:10
50	On page 3 of the SPOT incident report (I.R.) the attachment asks for "score sheets, Identification, and or boarding pass" We were instructed not to have the SPOT I.R. and the score sheets stored together. Can you clarify this?	Continue with the practice to not attach the score sheet.		3/18/2009 14:01		3/23/2009 9:04
51	(b)(3):49 U.S.C. § 114(r)			3/18/2009 22:22		3/20/2009 10:25

#	Question	Answer	(b)(6)		(b)(6)	
52	In the SOP under STSM duties it states that the Manager is to "Inform the Behavior Detection and Document Validation Branch whenever an individual expresses an interest in filing a complaint against a BDO or the SPOT process." Does this suggest that it is ok to tell a passenger after a referral is complete and the passenger has been cleared, that it is ok to inform a passenger that they had been selected for additional screening based on their behavior as long as no further detail is given in terms of specific behaviors, SPOT protocol etc.? Also what is the email and/or phone number if we need to contact the Behavior Detection and Document Validation Branch?	If a passenger is upset with the screening in any way and says they want to file a complaint against the BDO, notify the STSM who will take note of the complaint and notify the SPOT program office. The STSM can do this by emailing spot@dhs.gov or calling one of the contacts at HQ.		3/19/2009 18:54		3/20/2009 9:38
53	Regarding Uid#17, how specific does the information in the shift summary need to be? What information should the STSM be taking from the officers notebooks for use in the shift summary?	The shift summary should be a high-level synopsis of the day's activities. Basic information such as how many teams you had on the floor and where, any operations conducted such as VIPR, playbook, referrals, LEO calls, etc.		3/19/2009 21:17		3/20/2009 10:31
54	(b)(3):49 U.S.C. § 114(r)	Yes, refer to table 8		3/23/2009 6:10		3/23/2009 9:09
55		No, not unless the LEO requests that you do so.		3/23/2009 9:13		3/23/2009 16:12
56	In the SOP it states regarding that we must put in the Incident Report (I.R.) 3.10 C3) âce the report must describe in detail what the BDO observed including behaviors and the environmental baselineâ€ This is a very confusing statement since we have been told NOT to put on I.R. any behaviors. Are we correct in not putting any behaviors on any I.R.?	The new procedures ask that you include behaviors (but not points) on the IR. The rationale behind this change is that it will help the BDO, lawyer, or whoever else needs to review the IR to remember the behaviors an individual exhibited at a later time.		3/24/2009 8:34		3/31/2009 17:12
57	Do we fill out an incident report everytime a LEO is called or only when a LEO is called for TSOC issues? When we fill one out are we keeping them at our airport or do we need to report them to someone?	Everytime an LEO is called you fill out an Incident Report and turn it in to the STSM or designee. The STSM will enter the required information into PARIS. Refer to 2.4.N and 3.10.C.1		3/24/2009 12:57		3/25/2009 10:34
58	(b)(3):49 U.S.C. § 114(r)			3/26/2009 9:58		4/2/2009 11:59
59				3/27/2009 11:58		3/31/2009 16:46
60	(b)(3):49 U.S.C. § 114(r)	This is a very tall order for one FAQ. In the future, please submit each question separately, as it's own FAQ. Refer to FAQ 68 for your point assessment questions. The purpose of the FAQ is to provide clarification on the SOP.		3/28/2009 18:20		4/6/2009 14:29

			(b)(6)		(b)(6)	

#	Question	Answer		Date		Date
61	On the SPOT referral sheet we need to use the military time reference but when uploading into the SPOT database it will not accept it. Are we going to see a updated referral sheet that corrects this?	There are plans to migrate the Referral Sheet to InfoPath (or something similar) that will be directly connected to the database. When the SPOT Program sets up the new location, they will address any details (like military time vs 12 hour format).		3/30/2009 10:31		4/6/2009 8:58
62	Ref Uid 56-Listing BDO behaviors on the IR. This question was asked at the BDO TSM Conference. Bill Scott replied rather strongly that behaviors WERE NOT to be included in the IR. The rationale was that the SPOT program is SSI on a need to know basis. The IR is entered into PARIS where people without a need to know have access. I understand what the SOP says on this however it was very clear at the conference that behaviors WERE NOT to be placed on the IR. There was also the issue of TSOC notification being done by the local Coordination Center and how behaviors were showing up in the daily Executive Summary. If the lawyers need the behaviors then they can reference the SPOT Referral report # from the SPOT data base. This number is entered into PARIS as part of the IR entry. Please clarify!	During the Conference we did locate the portion of the SPOT SOP that says to include behaviors in the IR. (b)(3):49 U.S.C. § 1 (b)(3):49 U.S.C. § 114(r)		3/30/2009 12:05		4/2/2009 12:30
63	Version 4.0 of the SPOT Referral Report, section 5 "Automatic LEO Notification" references 13 possibilities. However, in the SPOT Database under "Automatic LEO Notification" there are only 12 possible selections in the drop down box. Can you explain the discrepancy and also the procedure to enter Referral Reports into the Database where (b)(3):49 U referred to LEO" is checked on the Referral Report but unavailable for selection in the Database?	Once the database is migrated to EDB (after April 20), we'll be able to address any changes.		3/31/2009 6:37		4/16/2009 17:30
64	(b)(3):49 U.S.C. § 114(r)			3/31/2009 6:58		3/31/2009 12:10
65				4/1/2009 9:24		4/6/2009 10:59
66				4/1/2009 11:30		4/14/2009 9:35
67				4/5/2009 8:40		4/6/2009 9:01

#	Question	Answer			
68	(b)(3):49 U.S.C. § 114(r)			4/6/2009 14:12	4/6/2009 14:12
69	If a BDO is asked by a checkpoint supervisor for assistance and the matter never rises to the point where it becomes a SPOT referral, but it becomes a checkpoint incident requiring an incident report (No behaviors involved). Is the BDO also required to write a SPOT incident report to be turned in to the STSM?	A SPOT Incident Report is not required, because it is not a SPOT Referral.		4/7/2009 17:12	4/9/2009 16:18
70	(b)(3):49 U.S.C. § 114(r)			4/8/2009 13:22	4/15/2009 13:15
71	(b)(3):49 U.S.C. § 114(r)	Please refer to 70, it has been updated.		4/10/2009 10:24	4/15/2009 13:16
72	There appears to be some question pertaining to Casual Conversation , Spot Referral Report, and Chapter 3 Paragraph 3.9, Should The BDO's Complete a Spot Referral Report to record BDO activity? Additionally, what about during Play book activities inside the sterile area?	I'm not sure I understand your question. Anytime a BDO makes a SPOT Referral for additional screening, create a SPOT Referral Report. For an LEO notification that is not the result of SPOT Referral Screening, an Incident Report will suffice, and the SPOT Referral Report is not required.		4/14/2009 7:00	4/14/2009 17:16
73	(b)(3):49 U.S.C. § 114(r)	Refer to FAQ 38 Follow the new SOP, not the "old way."		4/14/2009 12:50	4/14/2009 17:18
74	(b)(3):49 U.S.C. § 114(r)			4/14/2009 13:18	4/15/2009 9:01
75	(b)(3):49 U.S.C. § 114(r)	The first is an observation and the second is an actual inquiry.		4/14/2009 17:00	4/14/2009 17:46
76	Currently, TDC incident report data is entered into PMIS. I see that the new site has a link that we can enter TDC information into the TDC data base once again. Does this eliminate the need to enter the information into PMIS?	No, TDC entries and Incident Reports should only be entered into PMIS.		4/16/2009 7:22	4/16/2009 14:14

(b)(6) (b)(6)

77	(b)(3):49 U.S.C. § 114(r)		(b)(6)	4/19/2009 10:09	(b)(6)	4/20/2009 15:43
78	I was wondering with the new SOP and many changes that have come along, will we be receiveing an updated trainging guide.	Not sure what you mean by training guide? Are you referring to the curriculum (Student Guide) that was your reference material during SPOT Basic Training? If so, it is currently being revised to be in compliance with the new SOP for use in future training classes.		4/20/2009 16:01		4/20/2009 16:50
80	Referencing Uid #63 - Is there a timeframe for updating the new database under Automatic LEO notification to include the option (b)(3):49 U.S.C. § 1	I do not know the ETA of this development, no.		4/22/2009 8:13		4/22/2009 11:08
81	(b)(3):49 U.S.C. § 114(r)	Please refer to FAQ 61. When the Referral Report is updated these issues will be addressed.		4/23/2009 9:55		4/23/2009 16:56
82	Screeners and ourselves are not required to go through the WTMD but we have a PWD gate that is next to the WTMD that we use. When anybody comes through the gate they have to show their badge to the WTMD person who verifies your authority to be in the checkpoint area. Are we as BDO's allowed to check TSO's badges since we do stand next to this gate alot of the time, or does it have to be the WTMD person? Also, can we carry thin paper through to passengers already in the checkpoint if we examine it first, does it have to be a TSO (b)(3):49 U.S	As long as the BDO is TDC-certified, he or she may check TSO badges. If an individual comes through a checkpoint multipe times, their ID does not have to be checked each time by the same BDO.		4/25/2009 14:49		4/28/2009 17:28
83	Under section 2.5.D BDO DUTIES it states BDOs Must: "... maintain a daily log of activities in a SPOT designated notebook..." Does this mean that BDOs must maintain a Referral notebook and a tracking notebook or can we use and maintain the rotation sheets that we already generate in order to fulfill this requirment and the 3.11.C?	See Uid 97.		4/25/2009 19:59		5/4/2009 13:41
84	(b)(3):49 U.S.C. § 114(r)			4/25/2009 20:01		4/27/2009 17:18
85	APPENDIX 3: SPOT INCIDENT REPORT requires that we enter Nationality: Do we ask or do we enter information form ID that is presented or discovered?	Asking a passenger their nationality could lead to the perception of being racially profiled. You should obtain nationality information only if it is discovered in the document checking process, or the passenger discloses the information during the casual conversation process, or if it is given by a LEO at any point.		4/25/2009 20:03		4/27/2009 17:13
86	Does the bag check certification that a BDO has cover checking a non-carry on bag checked in at a baggage pod?	No. The BDO Baggage Certification is a Checkpoint Certification and not a Checked Baggage Certification.		4/27/2009 11:24		4/28/2009 13:17
87	(b)(3):49 U.S.C. § 114(r)			4/27/2009 11:33		4/27/2009 17:10
88	How is BDO seniority established?	There is no final, specific seniority policy set by HQ for BDOs. It is at an airport's discretion on how they wish to interpret TSA MD 1100.61-4 for the purpose of BDO seniority.		4/27/2009 21:18		4/28/2009 11:36
90	As BDO officers do we have access to the telaconference calls, or are the calls only for the STSM?	Each airport is allowed one representative to dial in using one line. The conference call is for TSMs, but if a TSM wishes to have BDOs present during the teleconference, they may do so.		4/27/2009 21:28		4/28/2009 11:33

#	Question	Answer	(b)(6)		(b)(6)	
91	(b)(3):49 U.S.C. § 114(r)			4/28/2009 14:2		4/29/2009 17:29
92	3.11.A SPOT RECORD-KEEPING REQUIREMENTS requires that the STSM or Designee "æ¦ ensure that the data is entered into the SPOT database on a daily basis. Due to current " staffing levels and number of BDOs that have access to the database will we have to strictly adhere to this requirement?	The STSO can assign one or more designees to fulfill this requirement.		4/28/2009 14:2		4/28/2009 17:30
93	(b)(3):49 U.S.C. § 114(r)			4/28/2009 14:2		4/29/2009 11:22
94				4/28/2009 14:3		4/28/2009 17:43
95	3.2.D.1 Walking-the-Line Positioning says "The second BDO should remain." What does this mean? Remain where/what?	It means that "The second BDO should remain." was a typo that will be corrected in the next revision. :)		4/28/2009 14:3		4/28/2009 16:28
96	(b)(3):49 U.S.C. § 114(r)	The SOP is pretty cut and dry on this one. Under Section 2.3.B.2, "(b)(3):49 U.S.C. (b)(3):49 U.S.C. § 114(r)		4/28/2009 20:4		4/29/2009 17:40
97	Do BDOs need to maintain a referral notebook and a book for their activities?	You can keep one book for both, but you need to make sure that you meet all of your reporting requirements.		4/29/2009 11:0		5/4/2009 13:40
98	For airports that have the BDOs use a radio to communicate between BDOs, can the BDOs discuss behaviors and the points of behaviors on an open frequency? Do BDOs need to have cell phones?	NO, BDOs cannot discuss behaviors with their corresponding points on an open unsecure radio frequency. For questions regarding cell phones and other acquition needs, contact the SPOT program office at SPOT@dhs.gov.		4/29/2009 11:5		5/4/2009 9:24
99	(b)(3):49 U.S.C. § 114(r)			4/30/2009 6:3		4/30/2009 12:40
100				4/30/2009 9:2		5/1/2009 11:48
101	If all the criteria have been met to send BDO's to spoke airports, for the occasional support, how does that effect the requirement that a certified STSM be present when SPOT activity is conducted? For example, can one of the BDO's sent to the spoke to perform SPOT be designated as the STSM for that mission?	Please refer to FAQ 96.		5/1/2009 13:0		5/4/2009 9:30
102	What is the requirement for promotion from MBDO (F-band) to EBDO (G-band)?	This is a location for SOP-related questions, please send all program-related questions to spot@dhs.gov.		5/1/2009 14:4		5/4/2009 9:31
103	3.11.A SPOT RECORD-KEEPING REQUIREMENTS requires that the STSM or Designee "æ¦ ensure that the data is entered into the SPOT database on a daily basis. Who can be considered for a Designee?	A SPOT-certified BDO can be considered a designee.		5/1/2009 14:5		5/4/2009 10:49
104	Are STSM's permitted to Walk the Line and conduct informal Casual Conversation while not in TSA uniform?	Please refer to FAQ 42.		5/1/2009 21:0		5/4/2009 9:32

#	Question	Answer	(b)(6)		(b)(6)	
105	What is the recertification procedure for ETD / Physical bag search for BDOs? The SOP states we must recertify, but no further guidance on how to accomplish it.	UPDATE: These courses are now on the OLC and are also a part of recurrent training. For more information, please contact the Program Office at SPOT@dhs.gov		5/2/2009 19:4		11/9/2009 10:19
106	(b)(3):49 U.S.C. § 114(r)			5/4/2009 12:3		5/4/2009 14:52
108				5/4/2009 18:2		5/7/2009 12:44
109	It was discussed at the STSM Conference about STSMs wearing TSA approved polo shirts with TSA logo as a uniform. Has there been further discussion to make this a reality? All of the STSMs will get rusty if they are not allowed to conduct bag searches and casual conversation. (Re Question # 42)	The SPOT Program Office has not made a determination at this point in time. As soon as I know, you will know as well.		5/6/2009 10:3		5/7/2009 12:38
110	(b)(3):49 U.S.C. § 114(r)			5/9/2009 14:3		5/12/2009 11:42
111	(b)(3):49 U.S.C. § 114(r)	Updated: Yes		5/14/2009 7:1		5/20/2009 9:23
112	(b)(3):49 U.S.C. § 114(r)			5/15/2009 10:4		7/17/2009 19:16
113	(b)(3):49 U.S.C. § 114(r)	UID 111 has been updated, and the response is in agreement with the training material.		5/19/2009 0:3		6/16/2009 10:40
114	On 4/27/2009, Lee Kair sent information to all FSDs regarding OSO Priorities/Iniatives.One of the iniatives states"Define and Implement BDO Program of Excellence." Can someone please describe what is meant by this iniative?	The TSA Program of Excellence is an initiative aimed at increasing the motivation of TSA security staffs to achieve Operational Excellence. This program will create and utilize a formal certification schema that will recognize and award teams operating at the highest levels. The OSO Innovation Office is working with the SPOT Program Office on this program and it is approaching its pilot phase.		5/20/2009 9:3		5/20/2009 18:51
115	(b)(3):49 U.S.C. § 114(r)	Please refer to FAQ 6		5/26/2009 10:4		5/28/2009 13:37
116	(b)(3):49 U.S.C. § 114(r)			5/26/2009 13:3		5/28/2009 13:58
117				6/1/2009 13:2		6/4/2009 12:20

		(b)(6)		(b)(6)	
11	(b)(3):49 U.S.C. § 114(r)		6/2/2009 22:25		6/4/2009 12:19
120	BDO's in PASS FY 2010; are the G bands going to be rating the F bands? And become their supervisors?	We are still working out the parameters for BDO PASS. All the various policy and procedures will be communicated to the field when they are finalized.	6/5/2009 10:30		6/8/2009 17:39
121	(b)(3):49 U.S.C. § 114(r)		6/8/2009 9:46		6/9/2009 10:46
122			6/8/2009 22:21		6/9/2009 10:02
123			6/8/2009 22:35		7/8/2009 16:41
124			6/9/2009 13:10		9/18/2009 17:07
125	Our airport just started allowing Electronic Boarding Passes to be used. If a SPOT referred passenger has no physical travel document, what are the procedures to review the electronic travel document?	If you are one of the 13 pilot airports using electronic boarding passes, follow the pilot SOP on how to review the travel document. I will post additional information on the review procedures once I receive it.	6/10/2009 7:57		7/8/2009 16:41
126	(b)(3):49 U.S.C. § 114(r)		6/15/2009 14:29		7/8/2009 16:41
127	(b)(3):49 U.S.C. § 114(r)	Yes. Refer to FAQ 111	6/15/2009 14:36		7/8/2009 16:42
128	Why can't we access questions 1 and 2?	When questions are created, they are assigned an ID that stays with them, even if the question and answers are deleted. Oftentimes, we will combine multiple questions that ask basically the same thing into one FAQ that incorporates the "whole story" of the question, and when we do that, we delete the original questions. So, questions 1 and 2 were deleted or combined with other questions at some point in time.	6/16/2009 6:43		7/8/2009 16:42
129	(b)(3):49 U.S.C. § 114(r)	Refer to UID 65	6/16/2009 14:13		7/8/2009 16:42

		(b)(6)	(b)(6)
(b)(3):49 U.S.C. § 114(r)			
130		6/17/2009 10:02	7/8/2009 16:42
(b)(3):49 U.S.C. § 114(r)			
131	Please refer to FAQ # 21	6/17/2009 13:36	7/8/2009 16:42
(b)(3):49 U.S.C. § 114(r)			
132		6/18/2009 17:43	7/8/2009 16:42
133 Concerning PCO requirements, if a BDO receives a letter of counseling AFTER he or she has been performing PCO duties, is that BDO not eligible for PCO duties for twelve months from the time he/she has received that discipline? Is the prerequisite stated in the SOP solely for the purpose of establishing who is eligible to BEGIN PCO duty, or is it to determine who can continue in that duty after discipline has been given?	UPDATE: Initial and CONTINUED eligibility for PCO is contingent on satisfying all of the prerequisites listed in Section B under Prerequisites in the PCO Program Directive.	6/18/2009 17:50	7/9/2009 14:20
134 Has there been any progress in relaxing the requirements concerning wearing business casual during PCO work? It has gotten extremely hot in many parts of the country and our plain clothes officers can't blend easily.	This is a program Office question, not an SOP question. Please submit it to SPOT@dhs.gov.	6/20/2009 12:44	6/22/2009 14:15
(b)(3):49 U.S.C. § 114(r)			
137		6/22/2009 11:29	6/23/2009 10:22
139 On the Spot referral report there is a drop down menu for initiated by, that includes an option for playbook BDO. At what point do we use initiated by playbook BDO?	Please do not use that drop down menu at this time.	6/22/2009 13:44	7/8/2009 14:22
(b)(3):49 U.S.C. § 114(r)			
140		6/24/2009 15:50	7/2/2009 12:09
141 I was just wondering why we as BDOs have to go through OJT training after missing 15 consecutive days but TSOs only go through SOP reading and pass on info and any OLC training that needs to be done after missing 30 consecutive days.. We wouldn't forget how to do our jobs in such little time. I could even understand us going through reading the SOP and OLC training after 30 days just as the regular TSOs have to do. If you could, please explain this or fix it so that we are on the same training page as all other screening personnel.	Please submit al non-SOP related questions to spot@dhs.gov	6/25/2009 17:04	7/7/2009 15:20
(b)(3):49 U.S.C. § 114(r)			
143		7/3/2009 10:25	7/7/2009 15:24
145 What are the responsibilities of the G band BDO as it pertains to supervising F band BDOs approving leave, making or adjusting schedules or proposing dicisciplnary actions?	Please refer all non SOP-related questions to SPOT@dhs.gov	7/7/2009 11:21	7/7/2009 15:28

#	Question	Response		Date		Date
146	B3; 49 U.S.C. § 114			7/7/2009 12:26		9/18/2009 17:08
147	B3; 49 U.S.C. § 114	Correct, you would assess the point.		7/8/2009 9:34		7/8/2009 17:09
148	B3; 49 U.S.C. § 114			7/13/2009 10:08		7/17/2009 19:10
149	Is their a timeline for the Seniority Directive specific to BDOs?	Please email SPOT@dhs.gov for programmatic questions. This forum is for SOP questions.		7/13/2009 14:06		7/13/2009 15:42
150	Two questions: 1) In a recent Federal court decision, U. S. District Court Judge Marbley ruled that TSA violated a pax fourth amendment rights because a search went beyond the permissible purpose if detecting weapons and explosives. TSA is appealing, but does this ruling going to impact on the way we conduct our operations during the appeal process? 2) Is any thought being given to reducing the FTE requirements in the MOR report regarding BDO playbook responsibilities?	1)There are some SOP updates in progress regarding our search procedures. If they impact SPOT, we will inform the field. 2) FTE allocations are a program office issue, please contact SPOT@dhs.gov		7/16/2009 8:52		7/17/2009 19:13
151	While conducting a SPOT referral passenger states he or she is an illegal alien does this require a LEO notification, if yes what is to be checked off on the SPOT report under automatic LEO notification?	Yes. Check "other" in the report and write in that person said he or she was illegal alien.		7/17/2009 13:45		7/27/2009 17:51
152	B3; 49 U.S.C. § 114			7/19/2009 19:35		7/20/2009 16:12
153				7/20/2009 16:45		7/24/2009 18:17
154				7/21/2009 9:08		7/24/2009 18:21
155	Are there any established quotas or a minimum amount of SPOT referrals required per BDO for any length of time?	No		7/21/2009 17:01		7/22/2009 16:12
156	If a passenger who becomes a BDO referral requests a private screening during the wanding/pat down by a TSO, are we as BDOs required to observe the private screening process? This question came to light in regards to gender and scheduling.	If the BDO is the same gender as the passenger, then he/she could act as the witness for the private screening. Otherwise, an opposite gender BDO may not be present for a private screening.		7/21/2009 19:13		7/22/2009 16:13
157	B3; 49 U.S.C. § 114	he response is in UID 130 XX		7/22/2009 13:56		7/24/2009 18:42

#	Question	Answer	(b)(6)		(b)(6)	
158	(b)(3):49 U.S.C. § 114(r)			7/22/2009 14:08		7/24/2009 18:29
159	(b)(3):49 U.S.C. § 114(r)			7/24/2009 11:51		9/18/2009 17:09
160	RE: Question 156 Is is required to have a BDO observe the private screening of a SPOT referral?	No, it is up to the STSO who actually observes the private screening.		7/24/2009 20:05		7/27/2009 16:26
162	In regards to UID 151 it was said to check off "other" under Reason for LEO notification, however there is no such option in that category of the SPOT referral report. So what would be the correct selection for LEO notification when a passenger admits to being illegal?	I am still awaiting a response for you XX		7/31/2009 5:36		8/12/2009 14:16
163	(b)(3):49 U.S.C. § 114(r)	Thank you, refer to FAQ 148 for the answer. I updated FAQ 7 to also refer to 148.		8/6/2009 16:25		8/12/2009 14:14
165	1.What is the update for the PCO is allowed to wear or should be wearing for their airport and time of year that they are performing PCO duties? 2. Will the G band BDO's attend the Foundations of Leadership training?	For PCO questions, Ryan Oswald is your poc. Programmatic questions are to be sent to SPOT@dhs.gov.		8/12/2009 12:16		8/12/2009 14:15
167	Do BDOs perform the liquid and colormetric tests on the required items found when doing the bag search on a BDO referral?	No. BDOs are not trained or certified on these procedures. Ask a TSO to conduct the procedures while you observe the passenger's behaviors and conduct casual conversation.		8/17/2009 7:59		8/19/2009 13:15
168	(b)(3):49 U.S.C. § 114(r)			8/18/2009 16:25		8/19/2009 13:18
170	(b)(3):49 U.S.C. § 114(r)			8/21/2009 12:42		8/21/2009 14:21
171	(b)(3):49 U.S.C. § 114(r)	yes		8/22/2009 8:28		9/8/2009 17:03

#	Question	Answer	(b)(6)	Date	(b)(6)	Date
172	(b)(3):49 U.S.C. § 114(r)			8/22/2009 8:41		9/14/2009 15:05
173				8/22/2009 10:42		9/14/2009 14:57
174	I noticed BDOs who were absent from work for long period of time have been sent back to training to recertify. What is the allowable time off the floor before one must be sent back to training?	Please ask all program-related questions to SPOT@dhs.gov.		8/23/2009 13:59		9/14/2009 15:05
175	Do we need to have a hardcopy of all of our referral reports on file? If yes, then how long do we keep these reports?	As we are still finalizing our records retention policy with the National Archives and Records Administration, all SPOT Referral Reports, After Action Reports, Incident Reports and BDO Notebooks/Notepads are to be retained at the airport indefinitely until further guidance is received.		8/26/2009 17:17		9/14/2009 14:53
176	What is the policy regarding MBDOs and EBDOs working overtime in support of the security screening? Can they work TDC or work in bagrooms loading xray machines or other such duties on their off time from their normal BDO duties?	This is not an SOP question. Please ask program-related questions to spot@dhs.gov.		8/27/2009 18:49		9/8/2009 16:57
177	(b)(3):49 U.S.C. § 114(r)			9/1/2009 1:50		9/14/2009 14:51
178				9/5/2009 11:31		9/21/2009 9:52
179				9/6/2009 23:40		9/11/2009 12:15
180	Will the BDO's be certified to conduct colorilmetric testing?	No. If colormetric testing is required, a TSO will conduct it, as they do for LGA testing.		9/7/2009 9:35		9/8/2009 16:44
182	CAN TSA OI FIELD OFFICER GET ACCESS TO THE EDB?	Does the OI Officer have access to the SPOT SOP? Anyone with access to the SPOT SOP should be able to access the SPOT FAQs. If you would like the person to have access, have him or her send am email to tsascreeningsops@dhs.gov.		9/9/2009 0:06		9/14/2009 11:47
183	Can you tell me who is exempt from SPOT screening? i.e. Are TSA employees exempt from SPOT screening?	Procedurally, no individual is exempt from SPOT screening.		9/10/2009 8:23		9/14/2009 14:48
184	(b)(3):49 U.S.C. § 114(r)			9/11/2009 17:33		9/14/2009 12:24

186				9/12/2009 18:30	9/14/2009 14:47
187				9/15/2009 15:17	9/16/2009 9:21
190	In reference to question #98 which talks about BDO's not discussing behaviors with the corresponding points on the radio, is it safe to assume that the BDO's can discuss just the behaviors since they are not considered SSI?	Yes.	FURTHER INFORMATION RE 400.5-ROUTINE-SPOT Incident Reporting into PARIS.htm	9/24/2009 16:00	9/30/2009 9:08
191				10/7/2009 20:23	10/8/2009 9:36
194		The SPOT SMEs determined that the intent was always to add the points, though there was a need for clarification, which is why it is included in this FAQ.		10/11/2009 2:19	10/13/2009 13:08
195		The STSM or designee is responsible for entering all SPOT Incident Reports into PARIS on a daily basis.		10/13/2009 12:43	10/13/2009 13:05
196				10/17/2009 13:09	10/21/2009 13:56

	(b)(3):49 U.S.C. § 114(r)		(b)(6)			(b)(6)	
197					10/20/2009 12:36		10/21/2009 9:29
198					10/20/2009 12:55		10/21/2009 13:55
199					10/20/2009 18:35		10/21/2009 13:53
200					10/21/2009 12:59		10/21/2009 13:52
201					10/25/2009 15:43		11/2/2009 15:14
202	(b)(3):49 U.S.C. § 114(r)	I will pass this on to training. Follow the procedures in the SOP.			10/28/2009 10:16		10/29/2009 11:42

		(b)(6)	(b)(6)
203	Going back to UID#197 again. How would a BDO know of the change back in May?. And now the trainers are prepairing the BDO's for PSE for bag search with out knowing that they do not get updates to Screening checkpoint SOP's. Why is the BDO SOP not updated as the screening SOP is at the same time? A change to the screening SOP that affects a screening operation that the BDO's are involved in should be passed down at the same time.	The actual procedures for conducting a bag search are not discussed in the SPOT SOP, so there is nothing to update. You have a valid point, and BDOs must be notified when procedures relevant to the BDO program change, and that is the role of the SPOT program office and your airport to inform you that your training and requirements have been updated. I have passed your concern onto the SPOT@dhs.gov email address.	10/28/2009 12:00	10/29/2009 11:40
204	When a passenger has a boarding pass with the passenger's firist name that matches a current ID, but a different last name (due to marriage) can they be cleared through the TDC or do they need a new boarding pass? Would this fall under the catigory of "substantially match" when the first name is the only part that matches?	This is a question for the Screening Procedures Branch FAQ, Here is a copied response from that database. "If the mismatched ID and boarding pass is due to a recent name change (marriage, divorce, etc), the passenger does not have her marriage certificate or other proof of name change, and the aircraft operator cannot or will not reprint a new boarding pass, the TSO must call the IVCC to request an identify verification."	10/28/2009 16:13	10/29/2009 11:33
205	(b)(3):49 U.S.C. § 114(r)		11/2/2009 19:26	11/3/2009 16:06
206	If an individual states they refuse to answer questions or give out personal information during casual conversation, does that constitute "refusal to complete the screening process?	No, casual conversation is a voluntary interaction.	11/4/2009 20:22	11/5/2009 17:06
207	(b)(3):49 U.S.C. § 114(r)		11/8/2009 11:36	11/24/2009 11:08
208	Any updates on question #105, What is the recertification procedure for ETD / Physical bag search for BDOs?	Yes, I updated 105. There are courses on the OLC.	11/8/2009 17:21	11/9/2009 10:20

				(b)(6)		(b)(6)	
209	(b)(3):49 U.S.C. § 114(r)				11/10/2009 13:33		11/24/2009 11:08
210	What is the defined role of the BDO when posted with the Playbook Team?	Refer to FAQ 6			11/11/2009 18:20		11/17/2009 17:10
211	When does a BDO stop adhearing to the SPOT SOP and begin following the Playbook or ADSAP SOP when posted with the Playbook Team?	When Playbook provides specific procedures for a BDO to follow, follow them. If there are not specific procedures, the BDO acts in an observe and report capacity.			11/11/2009 18:22		11/16/2009 10:44
212	Are BDO's supposed to observe behaviors of ALL people in ALL public and non-public areas of an airport? When does a BDO stop observing behaviors while in uniform on the clock and in thier airport (excluding rest and lunch times)?	A Behavior Detection Officer never stops observing behaviors while in uniform and/or on the clock no matter where you are. A BDOs primary responsibility under the SPOT Program is to observe and assess multiple individuals simultaneously and uses defined methods to detect anomalous behavior, activity or appearance that may indicate possible hostile intent.			11/11/2009 18:25		11/24/2009 11:09
213	(b)(3):49 U.S.C. § 114(r)				11/11/2009 18:54		11/17/2009 17:18
214					11/11/2009 19:04		11/17/2009 16:53
215	Are we using the SPOT After Action Report? The last I heard was that the form had yet to be finalized. If we are to use it do we have access to an electronic version?	Yes, you must still use the SPOT After Action report. Contact SPOT@dhs.gov for a copy.			11/12/2009 10:20		11/16/2009 10:42
216	(b)(3):49 U.S.C. § 114(r)				11/12/2009 12:08		11/24/2009 11:45

			(b)(6)		(b)(6)	
218	(b)(3):49 U.S.C. § 114(r)			11/13/2009 8:54		11/16/2009 10:39
219	Do BDOs stop assessing points after a passenger clears the WTMD?	Please refer to FAQ 21		11/14/2009 8:41		11/16/2009 10:58
220	(b)(3):49 U.S.C. § 114(r)			11/15/2009 23:07		11/17/2009 17:20
221	(b)(3):49 U.S.C. § 114(r)	refer to FAQ 209		11/19/2009 7:23		11/24/2009 11:13
222	(b)(3):49 U.S.C. § 114(r)			11/24/2009 13:23		12/7/2009 8:48
223	Can an FSO Staff member / Executive Assistant obtain access to the database to assist in database entry?	Please ask this question of the SPOT Program office at SPOT@dhs.gov.		11/25/2009 20:44		11/30/2009 11:04
224	The Operational Audit that is in the SOP, do I have to do every BDO Quarterly? Or just conduct an audit quarterly with whoever is on duty? for example two BDOs are on duty, record how they perform, and I am finished for the Quarter?	Every BDO needs to be evaluated quarterly. The list of the names on duty is to account for who has been evaluated, so the STSM doesn't evaluate the same person twice.		11/30/2009 14:31		12/3/2009 12:00
225	(b)(3):49 U.S.C. § 114(r)			12/3/2009 13:13		12/7/2009 8:46
226				12/8/2009 9:40		12/10/2009 20:16
227				12/8/2009 9:42		12/10/2009 10:47
228	My FSD wishes to be notified of the behaviors assessed on LEO notifications during a SPOT referral. Besides a face to face or personal telephonic notification to the FSD, I am understanding that I cannot pass the behaviors through our SOCC for a pager notification. Is this correct?	According to Section 1.4 of the SPOT SOP, the FSD determines who has a need to know regarding information contained in the SPOT SOP. If your FSD determines the SOCC is the vehicle from which he receives the information, it is at his/her discretion.		12/10/2009 10:49		12/10/2009 11:01

#	Question	Response	(b)(6)	Date	(b)(6)	Date
229	(b)(3):49 U.S.C. § 114(r)	This is an operational question, and one that should be directed to your STSM or to SPOT@dhs.gov.		12/10/2009 23:46		12/17/2009 17:43
230	How long can a BDO go, say on leave, and still maintain certification? Example; On leave for over four weeks in a row! Would they have to go back to a class to become re-certified? Or can they go through the same "A B C" procedures as a TSO?	Please review TSA MD 1900.8. This contains the Return to Duty Procedures for a BDO.		12/13/2009 10:37		1/11/2010 10:18
23	(b)(3):49 U.S.C. § 114(r)			12/15/2009 13:24		12/18/2009 18:45
23				12/17/2009 12:19		12/17/2009 17:42
234	(b)(3):49 U.S.C. § 114(r)	Excellent question. I will forward the question on to the SMEs. XX		12/17/2009 13:52		12/17/2009 17:44
235	(b)(3):49 U.S.C. § 114(r)			12/19/2009 6:40		12/30/2009 16:15
236	While "Walking The Line" in a que that runs in a straight line (one that does not meander back and forth), is it required that the BDO walk within the stanchions just as the passengers are, or can the BDO have the stanchion ribbon between themself and the passengers in the que? I have been told that a BDO performing "Walk The Line" needs to be within the stanchions, but doing this causes an abundance of passengers to turn around and look at the BDO in confusion (wondering why the BDO is walking inside the stanchions with them, and not in the clearly open area on the other side of the stanchion ribbon).	BDOs may perform walk the line outside of the stanchion if the queue line configuration does interferes with the BDOâ€™s ability to perform procedure sin accordance with the SPOT SOP.		12/19/2009 10:44		12/30/2009 16:15
238	(b)(3):49 U.S.C. § 114(r)	Refer to FAQ 121.		12/29/2009 8:16		1/4/2010 18:55
239	(b)(3):49 U.S.C. § 114(r)			1/11/2010 5:31		1/14/2010 9:01
240	(b)(3):49 U.S.C. § 114(r)	Please refer to FAQ 112		1/11/2010 15:12		1/19/2010 19:17
241	(b)(3):49 U.S.C. § 114(r)			1/15/2010 14:33		1/25/2010 15:03
242				1/16/2010 17:48		2/17/2010 16:46
243	When adding the airport codes in the national data base, there is no airport for AUH. My understanding is this for Abu Dhabi in the United Arab Emerates. Can this be added?	This is not a question for the SPOT FAQ. Please send an email to SPOT@dhs.gov		1/23/2010 14:03		1/25/2010 14:57
244	(b)(3):49 U.S.C. § 114(r)			1/24/2010 8:26		2/4/2010 17:23

	(b)(3):49 U.S.C. § 114(r)		(b)(6)		(b)(6)	
245	(b)(3):49 U.S.C. § 114(r)	Notify the Lead of the Playbook Team.		1/24/2010 8:34		2/4/2010 17:22
246	(b)(3):49 U.S.C. § 114(r)			1/24/2010 11:01		2/4/2010 17:21
247				1/24/2010 11:12		2/4/2010 17:34
248	(b)(3):49 U.S.C. § 114(r)	Intentional		1/28/2010 8:57		2/4/2010 17:21
249	(b)(3):49 U.S.C. § 114(r)			1/28/2010 16:28		2/17/2010 16:51
250	(b)(3):49 U.S.C. § 114(r)	No. The procedures for clearing persons who are no longer cleared (due to touching an unclear bag) remain the same as the Screening Checkpoint SOP.		1/29/2010 14:24		2/18/2010 9:51
251	(b)(3):49 U.S.C. § 114(r)			1/29/2010 15:12		2/17/2010 17:05
252				1/30/2010 11:31		2/18/2010 10:13
253				1/30/2010 12:45		2/17/2010 16:49

#	Question	Answer	(b)(6) date	(b)(6) date
254	(b)(3):49 U.S.C. § 114(r)		1/31/2010 13:24	2/17/2010 19:48
255	(b)(3):49 U.S.C. § 114(r)	No.	2/1/2010 13:05	2/17/2010 19:21
256	If a BDO is confident with the information provided on the assist cards and can operate in the field without them is it possible for the BDO to leave the assist cards secured in management designated SSI storage area?	ALL BDO Assist Cards MUST be collected and destroyed, per the direction of the Assistant Administrator of Security Operations. They are not needed, because the SPOT SOP,which will be stored in the designated SSI storage area, has all the behaviors listed on the assist cards.	2/3/2010 17:11	2/17/2010 16:14
257	(b)(3):49 U.S.C. § 114(r)		2/7/2010 7:46	2/25/2010 10:08
258			2/7/2010 12:43	2/17/2010 16:42
259			2/7/2010 18:08	2/17/2010 19:42
260			2/7/2010 18:13	2/17/2010 19:37

262	(b)(3):49 U.S.C. § 114(r)	Please submit separate FAQs when submitting multiple questions. The information in this database is reviewed by BDOs and SPOT employees nationwide. Accordingly, your questions have been numbered and answered respectively to assist the audience in reviewing this FAQ. 1) No. 2) No. 3) No.	(b)(6)	2/11/2010 12:08	(b)(6)	2/17/2010 19:31
263	(b)(3):49 U.S.C. § 114(r)			2/13/2010 9:53		2/17/2010 19:56
264	What action is taken if a BDO cannot get a secret clearance?	This is a Human Resources question and cannot be answered by the procedural branch.		2/15/2010 10:30		2/17/2010 16:44
265	Since we just had our SPOT Assist Cards removed from use, is this an indication that the BDO program will be disbanded and BDO's returned to TSO status?	Absolutely not.		2/16/2010 18:07		2/17/2010 16:26
266	(b)(3):49 U.S.C. § 114(r)			2/18/2010 6:21		2/18/2010 10:25
267				2/19/2010 6:50		3/12/2010 12:05
268				2/26/2010 8:48		3/12/2010 12:03
269				2/28/2010 13:18		3/12/2010 12:06
270				2/28/2010 19:29		3/12/2010 12:08

#	Question	Answer		Date 1		Date 2
271				3/1/2010 22:2		3/12/2010 12:11
272				3/3/2010 17:5		3/12/2010 12:45
273	While I understand that the STSM or Spot Coordinator can instruct BDOs to work individually does this also pertain to the Plain Clothes Program. In the training it states that PCO BDOs must work in a team. Thank you	No. Plain Clothes BDOs must work in pairs, as a team.		3/7/2010 11:4		3/12/2010 12:46
275	Should Cordination Center personnel have access to Data Entry/SPOT Program/SPOT Submissionon on PMIS?	If your FSD deems this as person(s) who will facilitate the data entry process, then they would have a need to know and therefore would be allowed to enter the SPOT data into PMIS.		3/9/2010 11:2		3/12/2010 12:47
276	During the clarification period of STSM Duties as non uniformed personnel as it pertains to the Casual Conversation issue was a memorandum ever issued which authorized STSM to conduct Casual Conversation. If not can one be issued	This is not a question pertaining to SOP clarification and should be sent to the SPOT program office via the SPOT@dhs.gov mailbox.		3/10/2010 10:4		3/12/2010 13:33
277	Does a LEO referral automatically require a TSOC notification ?	SPOT SOP 3.10.F. lists actions requiring TSOC notification.		3/12/2010 8:2		3/12/2010 13:37
278	(b)(3):49 U.S.C. § 114(r)	This is not a question requesting clarification on the SPOT SOP and should be directed to the SPOT program office via the SPOT@dhs.gov mailbox.		3/12/2010 10:3		3/12/2010 13:35
279				3/13/2010 11:34		
280				3/13/2010 12:05		
281				3/13/2010 12:30		
282				3/13/2010 12:53		
283				3/14/2010 8:40		
284				3/15/2010 11:03		

(b)(3):49 U.S.C. § 114(r)			(b)(6)			
					3/15/2010 15:04	
285						