

## Law, Rosemary

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**From:** Mullen, Corie  
**Sent:** Tuesday, August 14, 2012 3:59 PM  
**To:** Mondok, Chris; Heffernan, Claire M.; Buzzell, Jeremy; Antush, Tom  
**Cc:** TSAExecSec; Oswald, Ryan S. ; Olson, Wayne; Richards, Gail D. <TSA>; Penn, Joy  
**Subject:** FW: S1 Memo to Administrator Pistole  
**Attachments:** 12-3585 S1 Memo to Pistole Signed 08.14.12.pdf; Information Memo S1.docx

**Importance:** High

OCRL,

Please see the attached memo and provide an information memo for the Secretary addressing her concerns. Attached is a template. Please coordinate with OSO and provide by COB tomorrow.

*Corie Mullen*  
*Office of the Executive Secretary*  
*Transportation Security Administration*

(b)(6)  
(571) 227-(b)(6)

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**From:** Nicholson, David  
**Sent:** Tuesday, August 14, 2012 3:35 PM  
**To:** StPierre, Tracey; Walton, Kimberly; Carmichael, Jennifer; McLaughlin, Chris; Dolan, Mark; Callahan, Heather; Hoggan, Kelly (TSA); Tashiro, Susan; Pietra, Peter  
**Cc:** Dietch, Sarah; Hearing, Peter; Payne, Sterling; Castelveter, David; Fletcher, Kenneth; Halinski, John W  
**Subject:** FW: S1 Memo to Administrator Pistole

Tracey pls task this out with a quick turnaround on answers. Kim can you coord the replies and input, as most of this seems to require coord with your contacts. Thanks

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**From:** McNamara, Phil (b)(6)  
**Sent:** Tuesday, August 14, 2012 1:29 PM  
**To:** Nicholson, David  
**Subject:** S1 Memo to Administator Pistole

Dave,

I hope you are doing well. Attached is a memo from the Secretary to Administrator Pistole as a follow-up to their conversation from yesterday.

Thanks,  
-- phil


Secretary

U.S. Department of Homeland Security  
Washington, DC 20528



**Homeland  
Security**

MEMORANDUM FOR: John Pistole  
Administrator  
Transportation Security Administration

FROM: Secretary Napolitano 

SUBJECT: TSA Behavioral Detection Officers

DATE: August 14, 2012

This memo follows up on our discussion yesterday. In light of the recent allegations that TSA Behavioral Detection Officers (BDO) may have violated the Department's policies on racial profiling, TSA should continue to review both the veracity and scope of these allegations. As this work continues, I am directing that:

- 1) TSA work with the Office of Civil Rights and Civil Liberties (CRCL) and its consultant, Margo Schlanger, to review, and revise as necessary, the sufficiency of the BDO training policies, training curriculum, and supervisory guidance to ensure that they adequately address and train against racial profiling;
- 2) TSA work with CRCL and Margo Schlanger to enhance our current system of data collection to facilitate appropriate supervision and monitoring of the program;
- 3) TSA work with CRCL to ensure that travelers have an opportunity to alert TSA and CRCL to racial profiling complaints and that any such complaints are appropriately handled; and
- 4) TSA work with its Inspection Division so that any allegations of improper profiling are immediately raised to the TSA Administrator's office for prompt review and handling.

Thank you for your attention to these matters. Please keep me advised of your progress.

Cc: Tamara Kessler, Director, Acting Officer, Civil Rights and Civil Liberties  
Margo Schlanger, Counsel to the Secretary

## Secretary Information Memo Template

[On Component Letterhead]

[Date]

### Information Memo

MEMORANDUM FOR THE SECRETARY

FROM: Component Head Name [must be signed]  
Title

COORDINATED WITH: (if applicable)

SUBJECT: [Provide a brief description of topic or issue]

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**Purpose:**

[This memo seeks approval, signature, etc...]

**Background:**

[What led up to the memo.]

**Discussion:**

[What and who has been discussed.]

## Law, Rosemary

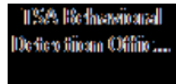
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**From:** Mullen, Corie  
**Sent:** Friday, December 14, 2012 11:45 AM  
**To:** CRCL Exec Sec  
**Cc:** StPierre, Tracey; Ross, Mark ; Curtis, Stephanie  
**Subject:** TSA Behavioral Detection Officers


CRCL,

Please see the attached information memo from TSA Administrator John Pistole. Prior to this going to the Secretary, it will require the signatures of Tamara Kessler and Margo Schlanger. Please confirm receipt, thanks.

*Corie Mullen*  
*Office of the Executive Secretary*  
*Transportation Security Administration*  
[Corie.Mullen1@dhs.gov](mailto:Corie.Mullen1@dhs.gov)  
(571) 227-2761



**FOR FRONT OFFICE USE ONLY - DO NOT DUPLICATE**

 <b>Transportation Security Administration</b>	<input type="checkbox"/> Action Memo	<input type="checkbox"/> DHS SOL
	<input type="checkbox"/> Information Memo	<input type="checkbox"/> DHS Congressional
	<input type="checkbox"/> QFR	<input checked="" type="checkbox"/> TSA Congressional
	<input type="checkbox"/> Report to Congress	<input type="checkbox"/> Other:

**TSA CONTROL NUMBER:** TSA-110506-003 AND TSA-110627-008 - MICA  
**ORIGINATING OFFICE:** OCC/OSO  
**WRITER:** Scott Houston /John Wasowicz  
**PHONE:** 7-(b) 77-(b)(6)  
**DUE DATE:** 6/28/11

**TSA Executive Level Clearance Sheet**

AA Approvals:	Date:	SUBJECT:
1.S.Houston f/ L.Kair/OSO	7/1/11	Representative John Mica committee staffer is asking for information from TSA as it relates to Transportation Security Officers (TSOs) and Behavior Detection Officers (BDOs). **COORDINATE WITH OSO AND OCC** Requires Front Office approval prior to OLA sign.*
2.V.Raynor f/ D.Nicolson/OFA	7/1/11	
3.		

**OFFICE OF THE EXECUTIVE SECRETARIAT PREPARATION**

Title	ES Editor	Date	Approve	Approve w/ edits	Reject	Comments
IMS	Veronica Pringle (b)(6)	7/1/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	To MRoss for review.
W/E			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Sr. W/E	(b)(6)	7/1/11	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

**OFFICE OF THE EXECUTIVE SECRETARIAT APPROVAL**

To: OLA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To: FO	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**CLEARANCE**

Review Requested?			Action Taken					Comments		
Check all Needed	Reviewer	Office	Initials	Date	Approve	Approve w/ edits	Reject		Use Autopen	
<input checked="" type="checkbox"/>	Peter Harding	OLA	(b)(6)	7/1/11	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A	See email enclosed	
<input checked="" type="checkbox"/>	Francine Kerner	OCC		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A		
<input type="checkbox"/>	Kim Walton	OSC		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A		
<input type="checkbox"/>	Art Macias	Chief of Staff		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A		
<input checked="" type="checkbox"/>	Howard Goldman			7/1/11	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A	See email enclosed
<b>APPROVAL</b>										
<input checked="" type="checkbox"/>	Gale D. Rossides	Deputy Administrator		7/1/11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
<input checked="" type="checkbox"/>	John S. Pistole	Administrator		7/1/11	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

Explanation, Special Instructions, Comments: DHS OGC and DHS OLA cleared.