



**U.S. Customs and
Border Protection**

MAR 24 2010

MEMORANDUM FOR: See Distribution (B)(6), (B)(7)(C)
FROM: Executive Director (B)(6), (B)(7)(C)
Admissibility and Passenger Programs
SUBJECT: License Plate Reader (LPR) Directive (B)(7)(E)
Superseded by this Memorandum

The Western Hemisphere Travel Initiative (WHTI) has replaced all first generation License Plate Readers (LPR) with a new updated system for all inbound lanes. WHTI has also begun to replace the outbound LPRs that are at the end of their lifecycle. Effective upon receipt, this Memorandum supersedes LPR Directive (B)(7)(E). The below listed bullets will reflect current requirements for LPRs:

- LPRs are required to be functioning properly and capturing plate images at all times.
- The Port Director is responsible for ensuring LPRs are functioning properly at a port.
- When an LPR is not functioning properly the officer is required to report the problem to the shift supervisor. The supervisor will follow local policy to assure that a work ticket is opened immediately.
- When an LPR unit is not functioning, the license plates of all inbound vehicles must be queried manually by the officer assigned to the primary booth. Officers should monitor LPR queries (B)(7)(E)
- Only the Field Technical Officers (FTO) are authorized, as necessary, to clean the LPR equipment. Under no circumstances should any LPR equipment be cleaned, repaired or tampered with by port staff.
- The OFO LPR Program Manager will establish a national review program. The review program will also look for error patterns and report these to the appropriate level.
- Ports and Field Offices are no longer required to perform Self Inspection Program (SIP) for verifying quarterly accuracy of LPR plate images. The current, next generation LPRs are automated and monitored nationally for accuracy.

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LPR requirements will be incorporated into the next version of CBP Directive Number (B)(7)(E)

(B)(7)(E)

If you have any questions or concerns, please have a member of your staff contact (B)(6), (B)(7)(C) (B)(6), (B)(7)(C) Director, WHTI, or (B)(6), (B)(7)(C) Program Manager at (B)(6), (B)(7)(C)

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