From:

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Sent: To: Friday, July 24, 2009 2:53 PM O'Reilly, Thomas; Lewis, David

Subject:

SVT and Shared Space Refresher Training Webinar

## Tom, David

To introduce the SVT 2.0 version to the sites and also provide a refresh training session on the Search Tool, the team has suggested that we use the Go-To-Meeting service on August 4<sup>th</sup> and August 5<sup>th</sup>.

August 4<sup>th</sup>, 2:00 PM EST. Introduce the new SVT features, go through the SAR entry and approval process and push to Shared Space.

August 5<sup>th</sup>, 2:00PM EST. Walk through the NCIRC Search Tool process (not to include the eGuardian push)

We have revised User Manuals for both SVT and the Portal and will send out in advance. When we are closer to the eGuardian turn-on we can conduct a separate webinar with selected staff to just focus on the Management console and push process.

Both sessions would last approximately 1 hour. We have revised User Manuals for both SVT and the Portal and will send out in advance.

As you know, the activity on Searching is pretty much non-existent. However interest at CPD and BPD has picked up. Shortly we will FAMS online and perhaps LAPD sometime in August. Many Analysts have probably forgotten how to use the tool and need a refresh. Maybe this training offer will improve things

On the SVT, we want to offer the sites an opportunity to upgrade to 2.0 and need to inform them of the differences first. I'd like to send out the email on Monday to the sites regarding these sessions if you approve.

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