
From: O'Reilly, Thomas
Sent: Sunday, February 28, 2010 7:03 PM
To: [REDACTED]
Cc: Lewis, David; [REDACTED]
Subject: RE: Chicago Issue Heads Up

Because of email problems I missed this last week [REDACTED] can you set up some time on Tues when David gets back.
Thanks

From: [REDACTED]
Sent: Tuesday, February 23, 2010 10:17 PM
To: O'Reilly, Thomas
Cc: Lewis, David
Subject: Chicago Issue Heads Up

Tom
[REDACTED] and [REDACTED] dragged me into a discussion with [REDACTED] late this afternoon. [REDACTED] was complaining that his analysts are still having to double enter SARs. Once into the SVT and then again into eGuardian. This is true since the Push feature on the Shared Space is not operational yet because of changes to eGuardian or our software that need to made because of newly revealed "mandatory" fields in eGuardian. In actuality, because CPD uses the SVT, this is not an issue because we accommodate all of the eGuardian mandatory fields. This issue only impacts non SVT sites such as FDLE, NYSIC and VFC. We could turn on the Push feature for the SVT sites. HE also indicated the need to accelerate the capability to include attachments in the shared space. They apparently forward a lot a video to eGuardian. Bottom-line is that they would prefer to use the Shared Space but must for now use eGuardian to move the data. [REDACTED] may be contacting you to request immediate attention to this issue. He also raised some other User Interface issues but these will be corrected in the March 2.1 software release.
[REDACTED]

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