

[REDACTED]

From: [REDACTED]
Sent: Monday, January 30, 2012 11:14 AM
To: Lewis, David; Donald Sutherland; Jim Sheehan
Cc: [REDACTED]
Subject: FW: [SAR] - Failed eGuardian Push

Hi Jim,

Hope you are well. We are having these issues with Houston. The SARs that they are forwarding to eGuardian are failing due to the fact that the upgrade to the SVT is not in place. We have continuously been trying to reach [REDACTED] in Houston but are not getting anywhere.

Is it possible to reach out to them to push them to make this happen.

Thanks
[REDACTED]

[REDACTED]
President & CEO
Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816
[REDACTED]

www.tetruscorp.com

Please consider the environment before printing this email.

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-----Original Message-----

From: [REDACTED]
Sent: Monday, January 30, 2012 11:11 AM
To: [REDACTED]
Subject: FW: [SAR] - Failed eGuardian Push

[REDACTED]

We have 2 more SARs that failed from Houston today.
We need to do the upgrade ASAP. Could you please advice.
[REDACTED] tried reaching out to [REDACTED] and other technical contacts, but we are

unable to get a date for the upgrade.

Thanks,

[REDACTED]

b(6)

[REDACTED]

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]

Skype : [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, January 30, 2012 11:05 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: [SAR] - Failed eGuardian Push

A SAR being pushed to eGuardian failed.

Center ID: HoustonPD
ORI: TXFCU0000
Submitting User: [REDACTED] Record ID: HPD201100000584
Error: Validation Errors: cvc-enumeration-valid: Value 'High' is not
facet-valid with respect to enumeration '[CONFIRMED, DOUBTFUL,
CANNOTBEJUDGED]'. It must be a value from the enumeration.

This record is in the failed queue for review.