

**From:** [REDACTED]  
**Sent:** Sunday, January 08, 2012 8:16 PM  
**To:** Lewis, David  
**Cc:** O'Reilly, Thomas; [REDACTED]  
**Subject:** eGuardian Push and Issue at NJ Fusion Center

Hi [REDACTED]

Hope you are well.

I wanted to provide you an update on the discussions that we had with New Jersey regarding the eGuardian push.

As you are aware, New Jersey had requested all their SARs to be pushed from the NSI Shared Space to eGuardian. Last week, the JTTF in NJ got 20 "duplicates" in the Guardian system since the SARs that had been sent from the NSI were duplicates of what the JTTF had entered into the Guardian system. This apparently caused a lot of confusion. We had a call with OHSP where a person from the JTTF was present. OHSP and JTTF have asked us to see if there is a way not to duplicate the push and not push those SARs that have already been shared with the JTTF as it has started increasing their workload.

We plan to have a discussion with OHSP and JTTF to understand their request better on Friday at 10 am at the OHSP building in Trenton.

I have attached the relevant portion of the email chain for your benefit.

Please let me know if you have any questions. I will also be sending you the information that you had requested in terms of the reasons that people are not sending SARs to eGuardian.

Thanks,  
[REDACTED]

#### EMAIL CHAIN

**From:** [REDACTED]  
**Subject:** NJOHSP - E guardian issue - Request to setup a conference call, Thanks.  
**Date:** January 4, 2012 11:56:29 AM EST  
**To:** [REDACTED]  
**Cc:** [REDACTED]

[REDACTED]  
We would like to setup a conference call on this issue, please see below correspondence between [REDACTED] and [REDACTED]

Please let me know your availability, date/times. Select a few choices.  
Thanks for your continued support.

[REDACTED]  
Data Analyst/NJSARS Admin  
NJ State - Office of Homeland Security & Preparedness  
[REDACTED]  
[REDACTED]  
[REDACTED]

"Reminder: Information is power"  
"An Evolution in Process"

[REDACTED] 1/4/2012 11:22 AM >>>  
[REDACTED]

Please setup a conf call with [REDACTED] asap per below email. Ask him for a few dates/times and then we'll see if those times are good for [REDACTED] and us.

Thanks

[REDACTED] 1/4/2012 10:56 AM >>>

Just looking at my notes from our meeting with [REDACTED] from Tetras on November 21. we all agreed they would create a "gadget" to push all SARs automatically instead of us needing to check a box and allow the push. Additionally, they were to TAG THE SAR AS COMING FROM THE NSI (technically this meant coming from our NJSARS). It appears they did not create that TAG. We can set up a conference call with [REDACTED] ASAP.  
Anne

[REDACTED] 1/4/2012 10:45 AM >>>  
[REDACTED]

I hope this email finds you well and I wish you and your families a happy new year.

Now that I have extended pleasantries, here is the bad news:

The Guardian system just received approximately 20 eGuardian incidents. All of the incidents reflect NJSARS that have already been reviewed and adjudicated. I suspect this is a result of the "data dump" associated with the NSI. I see several issues here:

leads that we took Federally have been opened in Guardian and subsequently returned to eGuardian so essentially there are two of the same leads opened in the eGuardian system.

Secondly, we have addressed all of the leads but they appear as new guardian leads that now have time considerations.

Perhaps there is a way that we can designate any "dumped" lead as information into eGuardian without the eGuardian system forwarding to the Newark JTTF. This could be done only after the ISI has reviewed the lead. A lead designated as Pursued Federally should not be part of the "date dump"

Let me know what, if anything do you think we can do moving forward

thanks

[REDACTED]

**President & CEO**

**Tetrus**

197 Route 18 South, Suite 3000

East Brunswick, NJ 08816

[REDACTED]

[www.tetruscorp.com](http://www.tetruscorp.com)

Please consider the environment before printing this email.

**CONFIDENTIALITY NOTE:**

This e-mail and any attachments may be confidential and protected by legal privilege. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the e-mail or any attachments is prohibited. If you have received this email in error, please notify us immediately by replying to the sender and deleting this copy and the reply from your system. Thank you for your cooperation.