

[redacted]

From: [redacted]
Sent: Tuesday, November 24, 2009 1:53 PM
To: [redacted]
Subject: Fw: eGuardian Services Introductory Email

Please see #3. Interesting.

Jerry

From: [redacted]
To: [redacted]
Cc: [redacted]
Sent: Tue Nov 24 13:49:16 2009
Subject: RE: eGuardian Services Introductory Email

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Just spoke with [redacted] from FDLE:

1. They type all of their incidents into their state-wide system, Insite, which they've had since 2002. They do some minor "legwork" on the incidents before releasing them system wide.
2. Their JTTTF has access to Insite. When a SAR shows up there, the JTTTF decides what to do. When appropriate, it somehow it gets into eGuardian or Guardian--probably not electronically. The JTTTF tells FDLE what's going on, probably just by phone. I.e., there's not specific workflow in Insite to support this.
3. [redacted] expressed confusion about the status of the Shared Space vs. what I was talking about. She thought they would be able to get their incidents into eGuardian through the Shared Space. I explained as best as I could that, yeah, they are supposed to be able to do that, but the feature has not been enabled yet (she said they don't see a button that would let them do that).
4. She also wondered by they are not able to view eGuardian incidents in the Shared Space. So...the conversation got a little awkward here.
5. [redacted] wants to do whatever is easiest and most practical. If that's using the shared space, she's fine with that--or if that's going through eGuardian, she's fine with that.
6. [redacted] provided POC's to me for her fusion center technical POC, Inspector [redacted]

[redacted]

From: [redacted]
Sent: Friday, November 20, 2009 11:23 AM
To: [redacted]
Cc: [redacted]
Subject: eGuardian Services Introductory Email

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[redacted]
My name is [redacted] eGuardian. [redacted]
[redacted] I have
cc'ed the eGuardian "business owner", [redacted] and my FBI Unit Chief, [redacted] on this email.
We all work closely with [redacted] whom I know you have talked to about connecting electronically.

The purpose of this introductory email is to kick-off the discussion on "eGuardian Services", which will provide the ability for an organization such as yours to participate in eGuardian without requiring your users to actually use the eGuardian

application. We are now developing the requirements for the application and we'd like to have your ideas and comments on our plans. Our preliminary requirements include:

- Capability to submit your incidents to eGuardian Services
- Capability to retrieve incident status from eGuardian Services
- Capability to Retrieve an incident in PDF format from eGuardian Services
- Possible search and query capabilities (privacy issues will be resolved first)

When would be a good time for me to call you, or for you to call me?

If you are not the correct primary point of contact for this project, or if there are others in your organization who should be included at this level, please let me know.

Thanks!

(desk) (cell)

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