
From: [REDACTED]
Sent: Tuesday, November 29, 2011 2:18 PM
To: [REDACTED]
Cc: [REDACTED] Lewis,
David
Subject: RE: eGuardian Web Service
Attachments: TXFCU0000-2011-00005.pdf; TXFCU0000-2011-00004.pdf; TXFCU0000-2011-00003.pdf;
TXFCU0000-2011-00002.pdf; IIRORID01-2011-00004.pdf; IIRORID01-2011-00005.pdf;
IIRORID01-2011-00006.pdf; TXFCU0000-2011-00007.pdf; TXFCU0000-2011-00006.pdf

Here you go. You can confirm that they match what was sent.

Joe

From: [REDACTED]
Sent: Tuesday, November 29, 2011 2:00 PM
To: [REDACTED]
Cc: [REDACTED] David Lewis
Subject: RE: eGuardian web service

[REDACTED]

We just pushed 6 test records successfully. Can you confirm they are correct? The incident ID's are:

TXFCU0000-2011-00002
TXFCU0000-2011-00003
TXFCU0000-2011-00004
TXFCU0000-2011-00005
TXFCU0000-2011-00006
TXFCU0000-2011-00007

I don't have my LEO account fully setup yet so I can't access the records yet to view them.

Thanks!

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 29, 2011 12:46 PM
To: [REDACTED]
Cc: [REDACTED] David Lewis
Subject: RE: eGuardian web service

I'm not sure what you mean by 'explicit tag'.

I am saying to do the following:

```
<PersonHeightMeasure>  
  <MeasurePointValue>73</MeasurePointValue>
```

<LengthUnitCode>INH</LengthUnitCode>
</PersonHeightMeasure>

<PersonWeightMeasure>
 <MeasurePointValue>230</MeasurePointValue>
 <WeightUnitCode>LBR</WeightUnitCode>
</PersonWeightMeasure>

From: [REDACTED]
Sent: Tuesday, November 29, 2011 12:33 PM
To: [REDACTED]
Cc: [REDACTED]; David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

Do you think we putting an explicit tag in there would work? I can make the changes and try it out.

[REDACTED]

[REDACTED]

197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 29, 2011 12:31 PM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; David Lewis
Subject: RE: eGuardian web Service

I'm still not sure why this is failing for you, but not failing in the dev environment. However, I'm 99% sure that it has to do with the unicode of your heights and weights.

Try setting your LengthUnitCode to INH (I'm assuming that you are using inches)

Set your WeightUnitCode to LBR (I'm assuing you are using pounds)

Right now both of those values are NIL

From: [REDACTED]
Sent: Tuesday, November 29, 2011 11:53 AM
To: [REDACTED]
Cc: [REDACTED]; David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

I just pushed it and got an error of "java.lang.NullPointerException"

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 29, 2011 11:50 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED] David Lewis
Subject: RE: eGuardian Web Service

OK, I'm watching the logs now

From: [REDACTED]
Sent: Tuesday, November 29, 2011 11:49 AM
To: [REDACTED]
Cc: [REDACTED] David Lewis
Subject: RE: eGuardian web Service

[REDACTED]

If you are ready, I will go ahead and push the joel_3.xml SAR. I will let you know when it has been pushed.

Thanks!

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 29, 2011 11:47 AM
To: [REDACTED]
Cc: [REDACTED] Purdy, Jeremy;
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

For [REDACTED]_2.xml, it looks like again that you have an invalid code listed for the TipClassCode from ObservationActivity . There is an enumerated list of values in the schema which you must adhere to.

For [REDACTED]_3.xml, I had no problem submitting to my dev environment. Maybe you can attempt to submit that one again and I can watch the logs.

From: [REDACTED]
Sent: Tuesday, November 29, 2011 9:35 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

Good Morning.

We modified our code to introduce the sur name if it is not there. We are either populating it with UNKNOWN in cases where there is no Name on the SAR and in cases where we have a full name we parse it out.

We also modified the Person height value to be converted from the ANSI notation of height to inches.

But, after these changes we still are having issues with submitting the SAR. Right now we are getting a NULL pointer exception from the service and we are not able to submit the attached 2 XML records. Could you please take a look at it and update us on what needs to be changed.

Also if we could get on a conference call and do this real-time that would be great as well.

Thanks very much for all the support you have provided so far.

[REDACTED]

[REDACTED]

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]

From: [REDACTED]
Sent: Monday, November 28, 2011 4:52 PM
To: [REDACTED]
Cc: [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

[REDACTED]

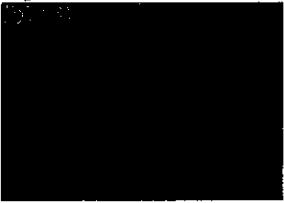
From: [REDACTED]
Sent: Monday, November 28, 2011 4:45 PM
To: [REDACTED]
Cc: [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

Thanks for the update.

The lexsdigest:EntityPerson/lexsdigest:Person/nc:PersonName is the high level node, what do you expect under that?

Can this node be empty? Or do you need the Surname or FullName to be populated under that?



Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816



From: (b)(6)
Sent: Monday, November 28, 2011 4:37 PM
To: (b)(6)
Cc: (b)(6)
David Lewis
Subject: RE: eGuardian Web Service

It works after fixing those two things

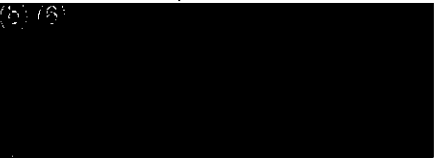
From: (b)(6)
Sent: Monday, November 28, 2011 4:36 PM
To: (b)(6)
Cc: (b)(6)
David Lewis
Subject: RE: eGuardian Web Service

(b)(6)

Did the submission work after you fixed these 2 issues? Or these are the first things you saw?



Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816



From: [REDACTED]
Sent: Monday, November 28, 2011 4:31 PM
To: [REDACTED]
Cc: [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

A couple issues with this submission.

[REDACTED]

FYI: We are taking note of these exceptions and entering them into our bug lists. We are finding that there are some errors that we have to catch in our code in order to present them in a fashion that is helpful to the user. Thanks for helping us find them!

From: [REDACTED]
Sent: Monday, November 28, 2011 3:45 PM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

Hi [REDACTED]

The attached XMLs are failing when we try to push them. Could you please run it through your client and let us know the reason.

We still are not getting validation errors from the service. We only get a one liner saying it is a Validation Error.

[REDACTED]

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]

From: [REDACTED]
Sent: Wednesday, November 23, 2011 10:17 AM
To: [REDACTED]
Cc: [REDACTED]

David Lewis
Subject: RE: eGuardian Web Service

From: [REDACTED]
Sent: Wednesday, November 23, 2011 10:11 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

Thanks very much for the update. Yes we submitted one more just a few mins back. We don't have a leo account yet, it is in the process. If you could send a PDF version of the file we just submitted that would be great.

I will also be submitting a few more in the next hour, to wrap up the testing.

Thanks,

[REDACTED]

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

From: [REDACTED]
Sent: Wednesday, November 23, 2011 10:07 AM
To: [REDACTED]
Cc: [REDACTED]
David Lewis
Subject: RE: eGuardian Web Service

[REDACTED]

Congrats! I see a successful submission in eguardian training at 9:12 AM this morning.

Do you have a leo account so that you can log in and see it? If not, I can send you a PDF copy of your submitted incident for your verification purposes.

From: [REDACTED]
Sent: Wednesday, November 23, 2011 8:18 AM

To: [REDACTED]
Cc: [REDACTED]
David Lewis
Subject: Re: eGuardian Web Service

Hi [REDACTED]

Thanks for the update will call you after confirming with [REDACTED] on the submission. Do you think the attached XML should go through fine?

Thanks.
[REDACTED]

On Nov 23, 2011, at 7:09 AM, [REDACTED] wrote:

[REDACTED]

Yes, you are correct on those two items below. Sorry about the typo. I'm debugging on a separate system from where I use my email application.

I checked our log file, and the last submission that I see from your organization was at 15:39 ET. However, that submission does not look like the XML that you attached to this email, it still looks like the old submission (i.e., it still has the date range instead of the datetime, and it still does not have an identificationid).

I'll be available all of this morning, however, I may have to leave around 12:30 ET today. I'm not sure as of yet.

Give me a call at [REDACTED]

From: [REDACTED]
Sent: Wednesday, November 23, 2011 1:17 AM
To: [REDACTED]
Cc: [REDACTED]; David Lewis
Subject: RE: eGuardian Web Service

Hi [REDACTED]

We fixed the issues that you had mentioned, but we still are getting the same error. Not sure what is happening. I am attaching the XML, could you please run and check.

The only differences I observed is, in the snippet you provided below. You have mentioned

1. lexsdigest:Activity -- This is not lexsdigest:Activity instead it should be nc:Activity
2. The date time you provided <nc:DateTime>2011-01-06T10:00:00.000+5:00</nc:DateTime>, make it invalid XML because it has to be +05:00 not +5:00.

I did try sending both time formats below to the server but still getting errors from the server:

Valid Format : <nc:DateTime>2011-01-06T10:00:00.000+05:00</nc:DateTime>

Format you provided : <nc:DateTime>2011-01-06T10:00:00.000+5:00</nc:DateTime>

Thanks for your help.

Note: Please let me know if you would have sometime tomorrow to do some real-time debugging. I can fix and update the code as you debug it from your side. This will greatly help us to be ready for Nov 30th deadline.

Thanks.

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

From: [REDACTED]
Sent: Tuesday, November 22, 2011 3:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: eGuardian Web Service

All,

We were able to successfully submit to our dev environment, after making the following fixes:

- 1) your <nc:ActivityIdentification> element was null. We require the identification of your SAR in this element.

So for example:

```
<lexs:Digest>
  <lexsdigest:EntityActivity>
    <lexsdigest:Activity>
      <nc:ActivityIdentification>
        <nc:IdentificationID>LAID-00357</nc:IdentificationID>
      </nc:ActivityIdentification>
    </lexsdigest:Activity>
  </lexsdigest:EntityActivity>
</lexs:Digest>
```

- 2) We do not accept date ranges for the activity. You should use this element (FYI: you need to specify the timezone... +5:00 in this example)

```
<lexs:Digest>
  <lexsdigest:EntityActivity>
    <lexsdigest:Activity>
      <nc:ActivityDate>
        <nc:DateTime>2011-01-06T10:00:00.000+5:00</nc:DateTime>
      </nc:ActivityDate>
    </lexsdigest:Activity>
  </lexsdigest:EntityActivity>
</lexs:Digest>
```

After making these changes, we submitted successfully.

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 22, 2011 2:53 PM
To: [REDACTED]
Cc: [REDACTED] 'David Lewis'; [REDACTED] (FBI Contact); [REDACTED] (FBI); [REDACTED]
Subject: RE: eGuardian Web Service

We are tweaking the web-services client so that it can be more easily run inside of Eclipse. Stay tuned...

And we are looking into the rags.xml error. We think our error handling of what was wrong in this case is not very good, thus the lousy error message. Stay tuned...

One easy way to test error processing on your side is to using a working submission, and then simply change the ORI fields to something bad, and you should get this error: "Certificate ORI does not match author ORI".

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 22, 2011 1:12 PM
To: [REDACTED]
Cc: [REDACTED] 'David Lewis'; [REDACTED] (FBI Contact); [REDACTED] (FBI); [REDACTED]
Subject: RE: eGuardian Web Service

Thanks [REDACTED]. Can we have a call at 2pm EST if that works for you. The call number details are below

Call [REDACTED]
Code [REDACTED]

[REDACTED]

Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]

www.tetruscorp.com

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From: [REDACTED]
Sent: Tuesday, November 22, 2011 1:09 PM
To: [REDACTED]
Cc: [REDACTED]; 'David Lewis'; [REDACTED] (FBI Contact); [REDACTED] (FBI); [REDACTED]
Subject: RE: eGuardian Web Service

Sure. I'll need to have [REDACTED] and/or [REDACTED] from the eG team (cc'ed) phone on the line too.

From: [REDACTED]
Sent: Tuesday, November 22, 2011 11:14 AM
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]; 'David Lewis'; [REDACTED]; [REDACTED] (FBI Contact); [REDACTED] (FBI)
Subject: RE: eGuardian Web Service

Hi [REDACTED]

Hope you are well. As we are trying to meet the Nov 30 deadline that we have and in view of the Thanksgiving holidays, I wanted to see if we could schedule a call today to discuss some of the validation errors that we are experiencing and get your insights so that we do not have to keep coming back to you.

Would you be available sometime this afternoon for a quick call? Thanks so much for your help with this.

Thanks,

[REDACTED]
President & CEO
Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

[REDACTED]
www.tetruscorp.com

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From: [REDACTED]
Sent: Tuesday, November 22, 2011 10:37 AM
To: [REDACTED]
Cc: [REDACTED]; David Lewis; [REDACTED]; [REDACTED] (FBI Contact); [REDACTED] (FBI)
Subject: RE: eGuardian Web Service

Hi [REDACTED]

Here is another version of the XML where we have added the Reporting Organization and validates per the IERD schema. We also compared it with the minimal_sar and all tags seems to be populated. Could you please let us know if you need any other tags to be populated?

The only error we are getting is the following:
Submission is missing a record.

Thanks [REDACTED]

Tetrus

197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

Direct [REDACTED]

Work [REDACTED]

Fax [REDACTED]

Skype [REDACTED]

From: [REDACTED]

Sent: Friday, November 18, 2011 12:53 PM

To: [REDACTED]

Cc: [REDACTED] David Lewis; [REDACTED] [REDACTED]
[REDACTED] (FBI Contact); [REDACTED] (FBI)

Subject: RE: eGuardian Web Service

The errors are being returned—but you might have to have your code dig deeper to find them.

From: [REDACTED]

Sent: Friday, November 18, 2011 12:51 PM

To: [REDACTED]

Cc: [REDACTED] David Lewis; [REDACTED] [REDACTED]
[REDACTED] (FBI Contact); [REDACTED] (FBI)

Subject: Re: eGuardian Web Service

Thanks [REDACTED]

Is there any way we can turn up the error message level at the service so that we could make progress w/o bugging you?

[REDACTED]

C.T.O

Tetrus

[REDACTED]

On Nov 18, 2011, at 12:37 PM, [REDACTED] wrote:

[REDACTED]
This is the error that gets returned when we submit that file to our test client:

```
org.springframework.ws.soap.client.SoapFaultClientException: Unable to locate
ActivityReportingOrganizationAssociation for SuspiciousActivity: LACT-122
FAULT CODE= {http://schemas.xmlsoap.org/soap/envelope/}Server
Fault Detail: SOAP-ENV:ServerUnable to locate ActivityReportingOrganizationAssociation for
SuspiciousActivity: LACT-122
```

As in the minimalist_sar, there needs to be an ActivityReportingOrganization element defined to link the ActivityReference to the OrganizationReference.

Hope that helps!

Joe

From: [REDACTED]
Sent: Thursday, November 17, 2011 11:33 PM
To: [REDACTED]
Cc: David Lewis; [REDACTED] (FBI Contact); [REDACTED] (FBI)
Subject: RE: eGuardian Web Service

[REDACTED]
We are trying to submit the attached XML, but receiving the following error from the web service.
We are not sure what it means.

1:Submission is missing a record.

We have validated both the LEXS envelope and the SARI payload, they validate successfully against SAR IEPD 1.5 schemas.

Could you please let us know if you require any specific element to be added to the XML?

Thanks,

[REDACTED]
Tetrus
197 Route 18 South, Suite 3000
East Brunswick, NJ 08816

From: [REDACTED]
Sent: Thursday, November 17, 2011 10:23 AM
To: [REDACTED]

Cc: David Lewis; [REDACTED] (FBI)
Contact: [REDACTED] (FBI)
Subject: RE: eGuardian Web Service

[REDACTED]
Here is what I found:

1. First, I had to adjust the namespaces in <doPublish>, so that I can validate in my debugging environment
2. <incident> and <egSubmitIncidentRequest> are both invalid
3. In <SystemContact> there is this validation error:
 - cvc-complex-type.2.4.a: Invalid content was found starting with element 'nc:PersonFullName'. One of '{<http://niem.gov/niem/niem-core/2.0>:PersonGivenName, <http://niem.gov/niem/niem-core/2.0>:PersonMiddleName, <http://niem.gov/niem/niem-core/2.0>:PersonSurName}' is expected
4. So I replaced
<nc:PersonFullName>__FCUASI_SYSTEM_CONTACT_FULL_NAME__</nc:PersonFullName>
with
<nc:PersonGivenName>John</nc:PersonGivenName><nc:PersonSurName>Smith</nc:PersonSurName>

I've attached a document that validates with those changes (again, with the namespaces in <doPublish> tweaked).

Let me know if that gets you further.

Thanks!

[REDACTED]

From: [REDACTED]
Sent: Thursday, November 17, 2011 9:24 AM
To: [REDACTED]
Cc: David Lewis; [REDACTED]
Subject: eGuardian Web Service

[REDACTED]
We tried to use the eGuardian web service (in test environment) last night and were getting a validation error. There was not a whole lot of information in this. Can you find any additional information at the server?

Thanks,

[REDACTED]
C.T.O.
Tetrus

[REDACTED]
<minimalist_sar.xml>