

FBI - PRINCIPLES OF INTERVIEWING



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BEHAVIORAL SERVICES PROGRAM

DIRECTORATE OF INTELLIGENCE

OVERVIEW

- I FBI CASES
- II FORMAL TRAINING
- III POST EAST AFRICA & 9/11 REALITIES
- IV NEW DIRECTIONS

PART I - FBI CASES

- TREMDOUS INSTITUTIONAL EXPERIENCE
- PASSED VIA ORAL TRADITION
- AAR'S ARE THE EXCEPTION



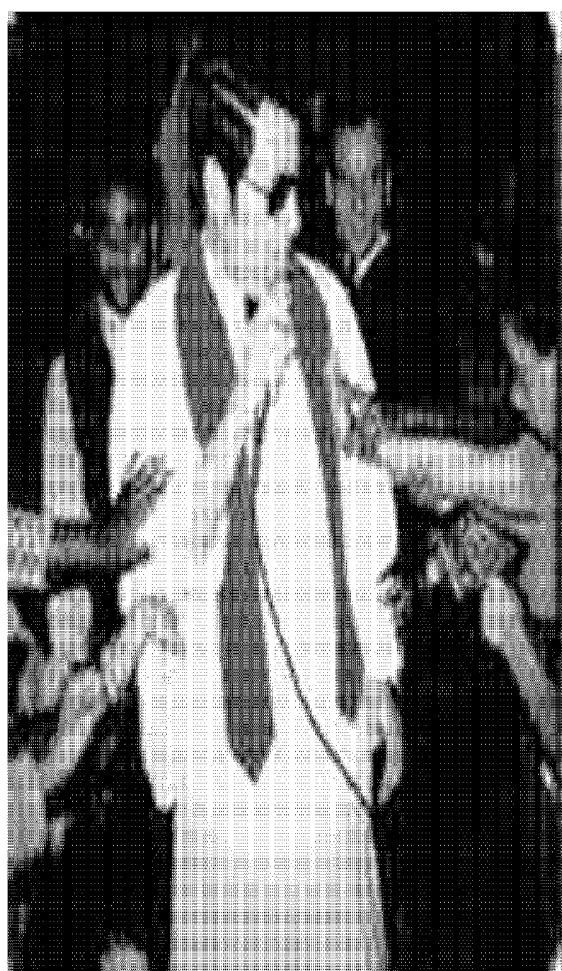
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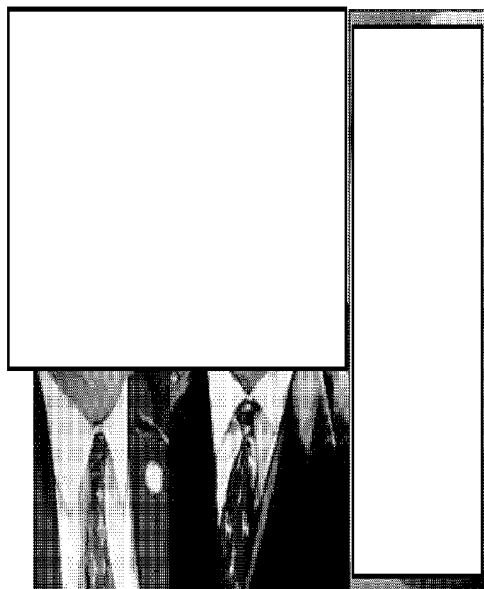
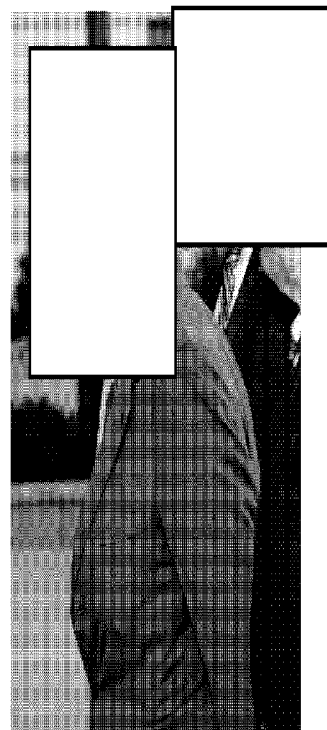
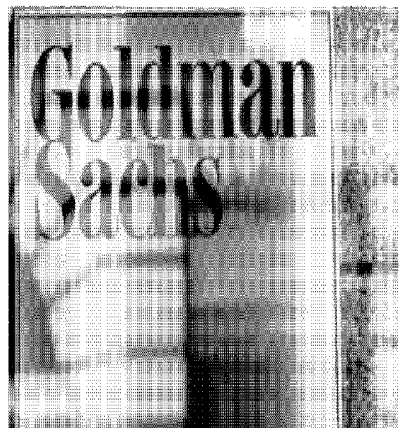
JONESTOWN



JIM JONES



WHITE COLLAR CRIME – PUBLIC CORRUPTION



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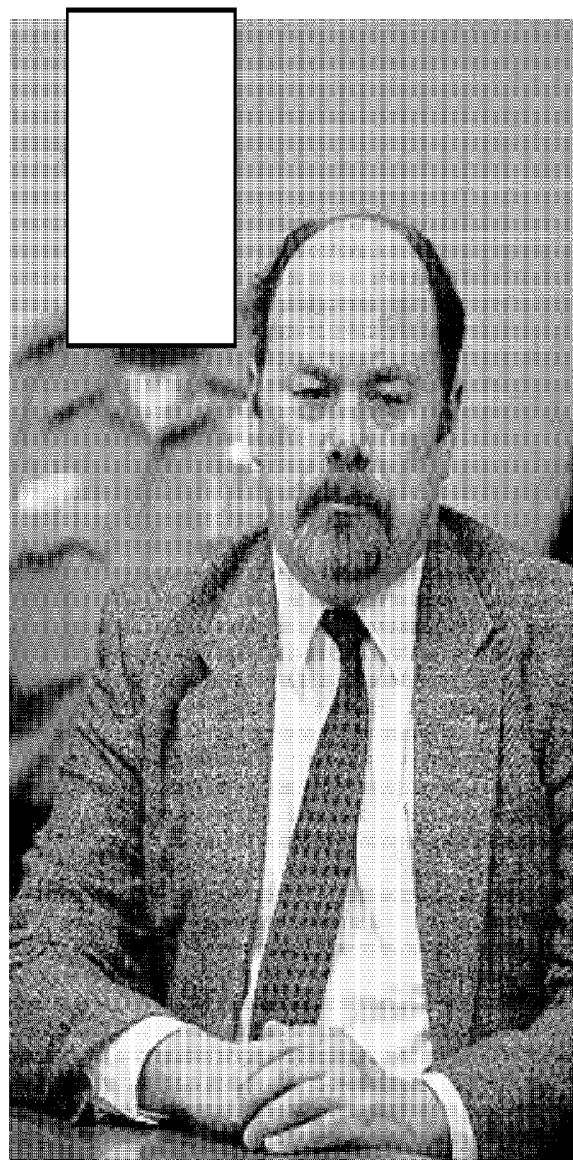
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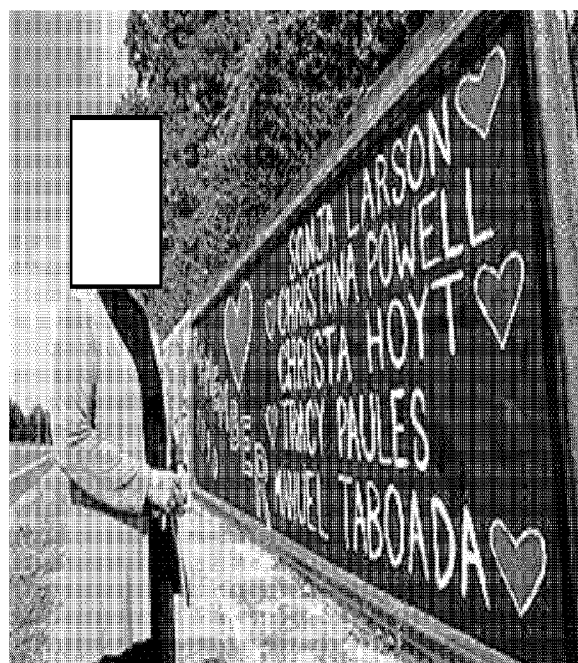
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DAVID WESTERFIELD

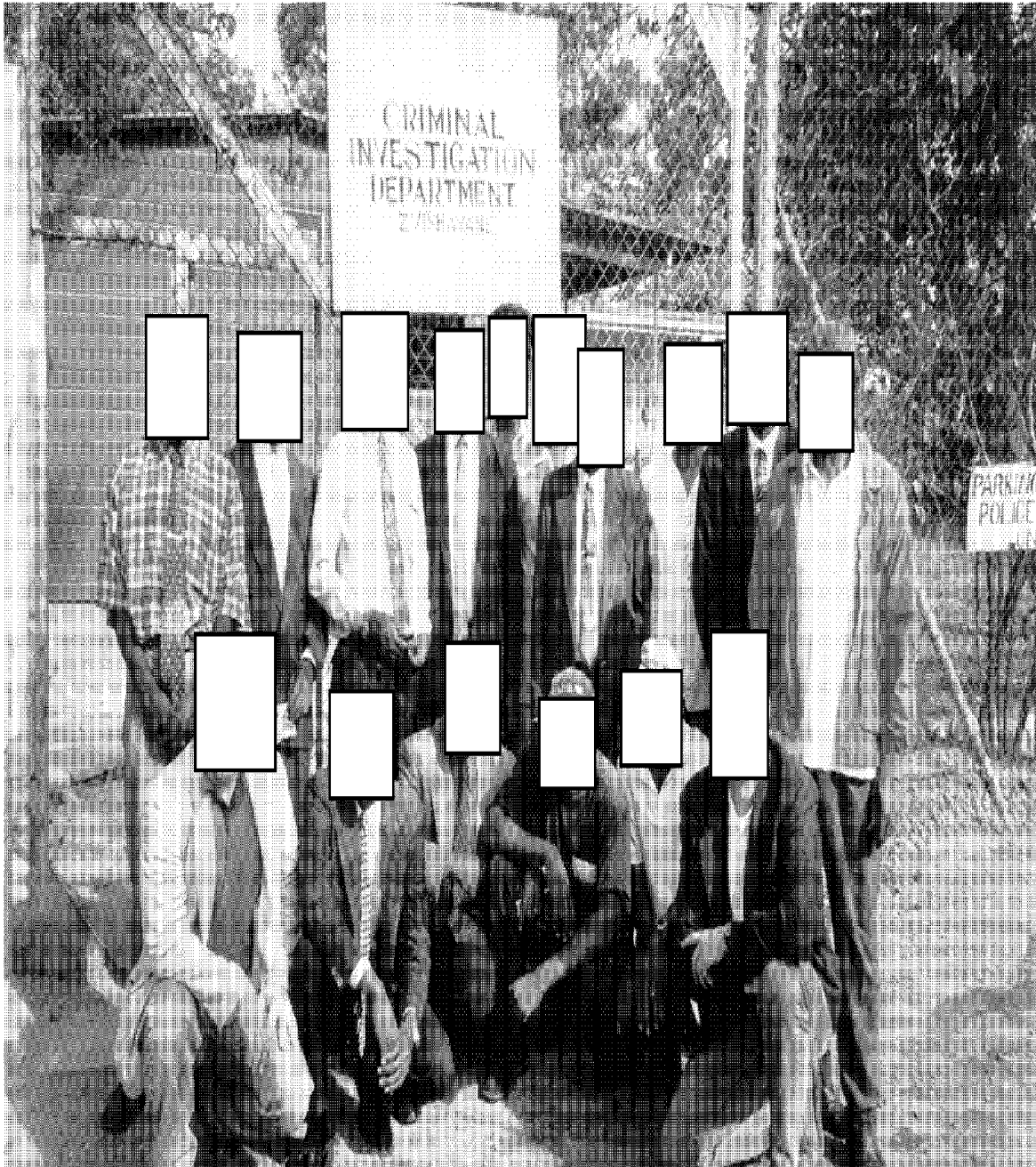


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GAINESVILLE SERIAL MURDERS



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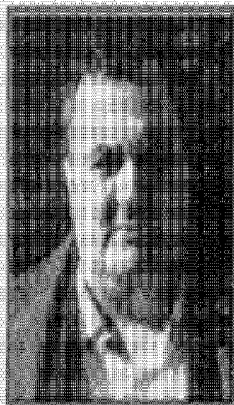


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He Liked To Kill



Thomas Santimaro



Aldo Serini



George Siano

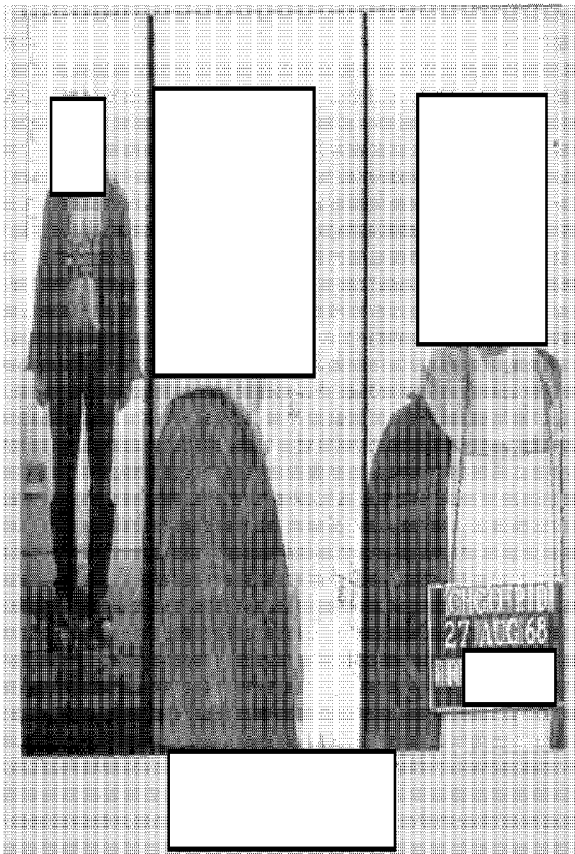
**Swango Admits Murdering 3
At Northport Hospital, Faces
Life Without Parole** / Page A3



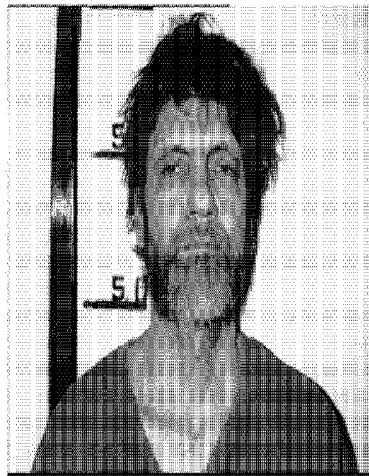
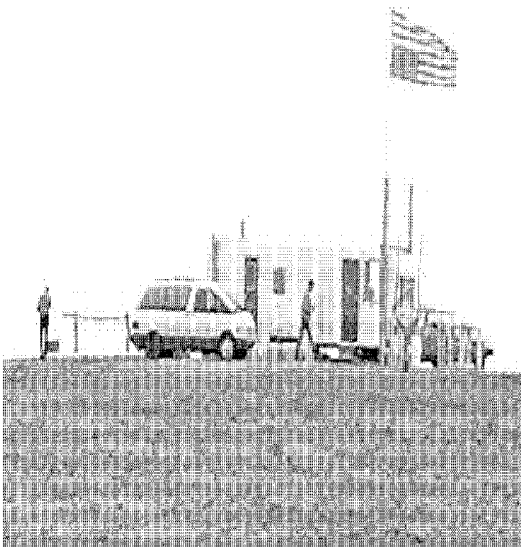
KLEEBOLD AND HARRIS

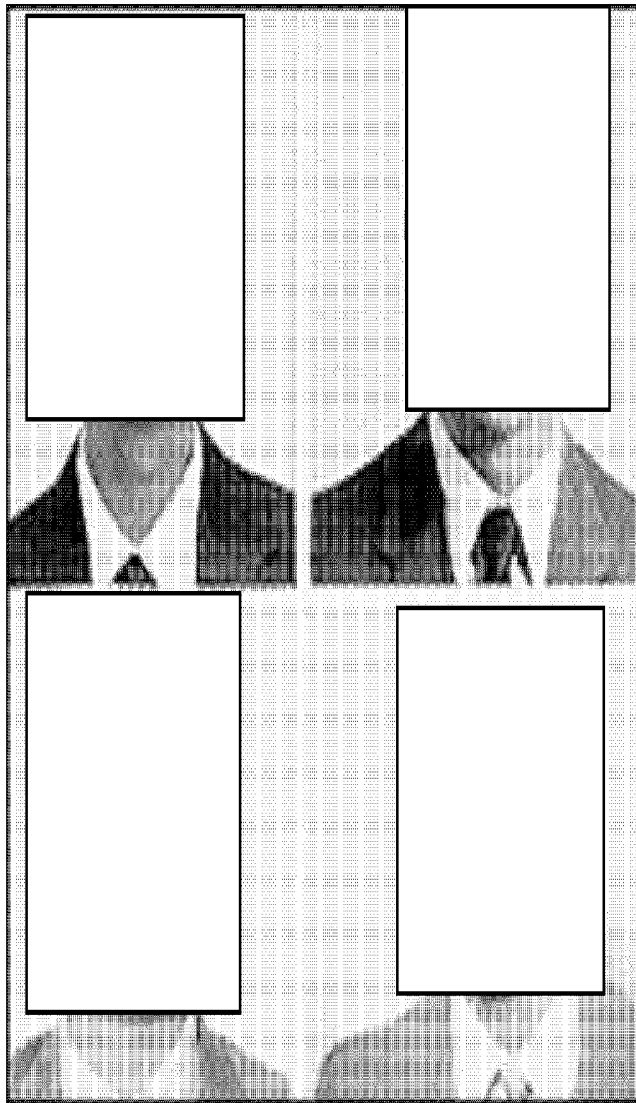


DOMESTIC EXTREMISTS

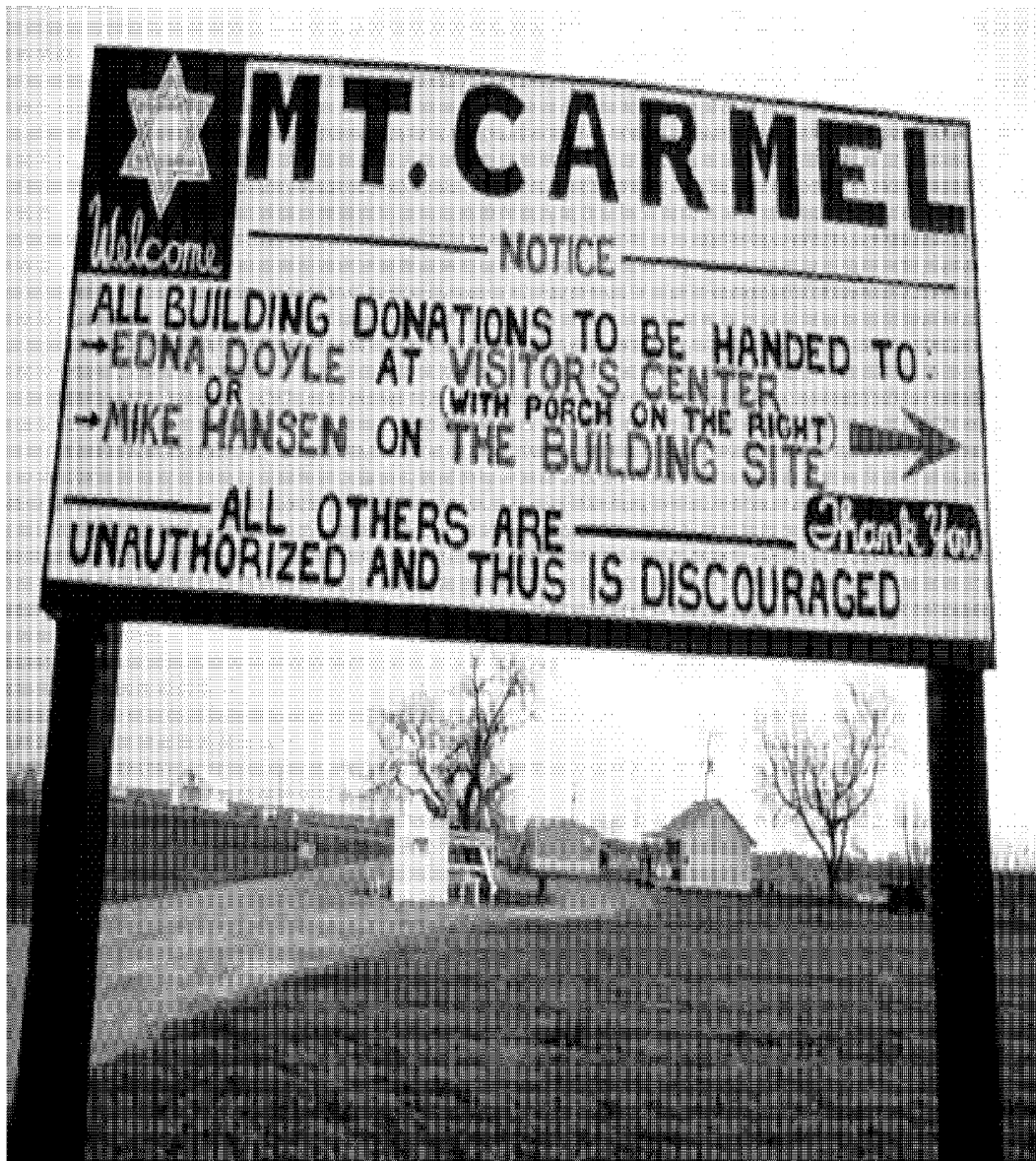


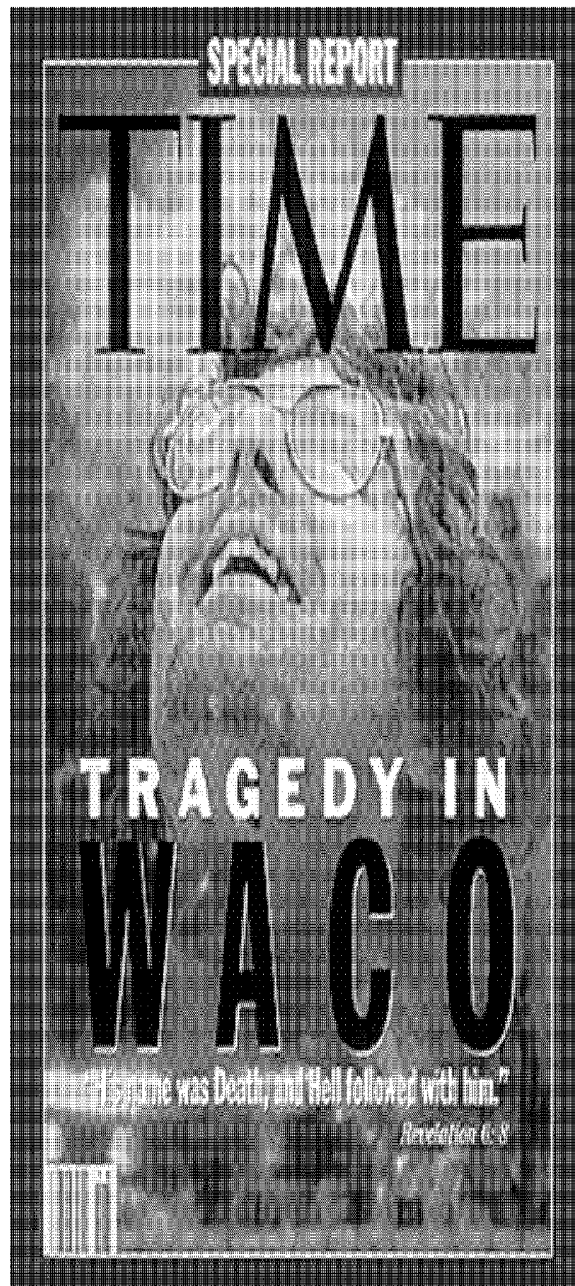
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SHOKO ASAHARA'S AUM SHYNRYKO



UTAH RELIGIOUS COMMUNITY

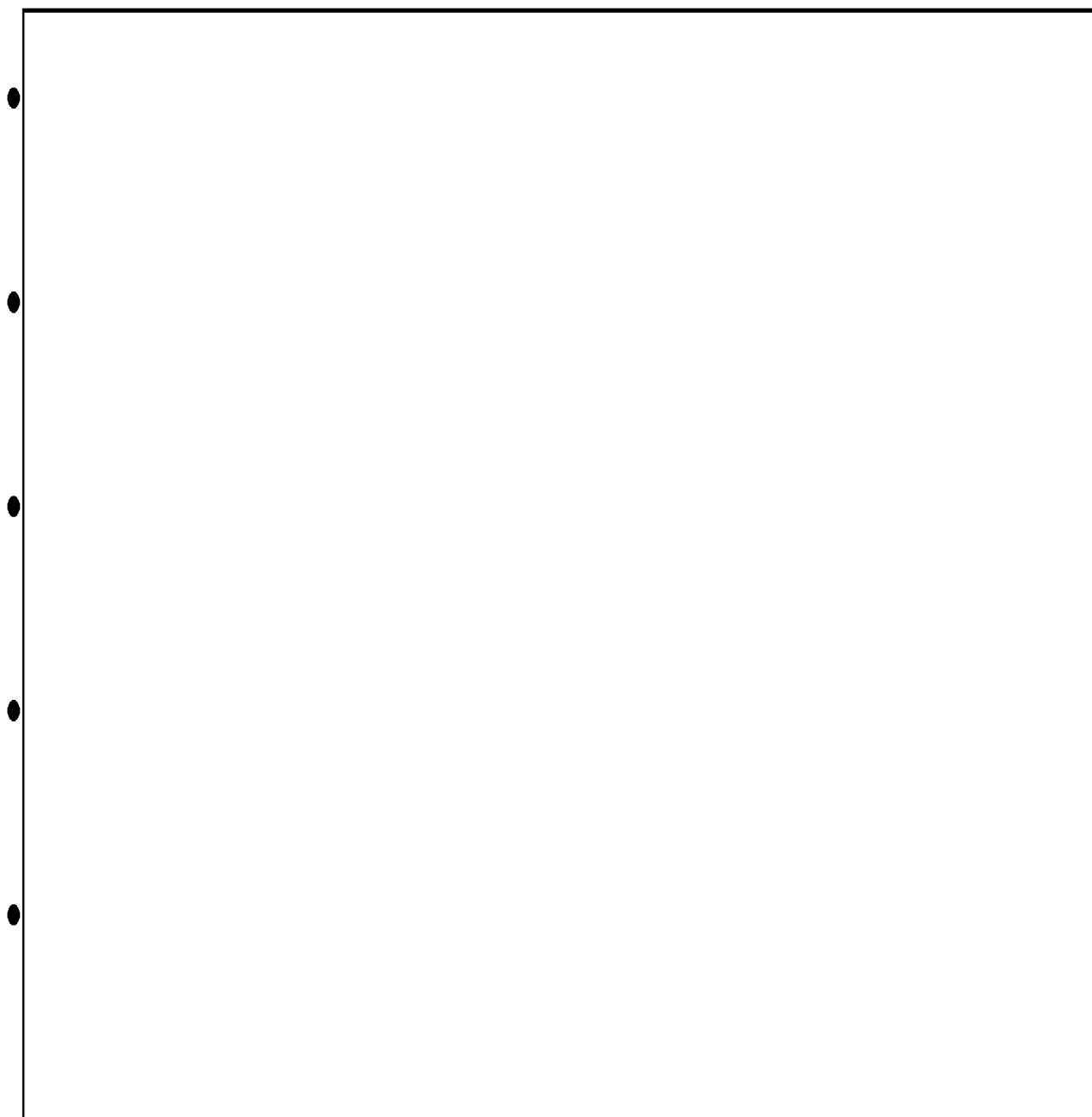


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II FBI INTERVIEW TRAINING

- INTERVIEW TRAINING IS IN TRANSITION
- SORTING OUT CRIMINAL V. TERRORISM INTERVIEWS
- DISPARITY IN ABILITIES
- NO DATA ON EFFICACY OF TRAINING
- STRICT ADHERENCE TO LAW & POLICY

GENERAL PRINCIPLES



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INTERVIEWING PRINCIPLES

- METHOD OF INTERVIEW DOES NOT CHANGE BASED ON SEVERITY OF THE CRIME
- DOES NOT CHANGE BASED ON THE “EVIL” OF THE PERPETRATOR

FBI - NEW AGENT'S TRAINING

- 17 WEEKS
- 643 HOURS
- ACADEMIC
- FIREARMS
- PHYSICAL FITNESS

FORMAL INTERVIEW TRAINING

-

- SUSPECTS, WITNESSES, VICTIMS

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- INTERROGATION THEORY & PRACTICE
 - LEGAL ASPECTS, FORMS & DOCUMENTATION
 - PRACTICAL EXERCISES

- ADITIONAL CT INTERVIEW TRAINING

DIRECT ACCUSATION - 8 STEP GUIDE

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DIRECT ACCUSATION APPROACH



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INFORMAL INTERVIEW TRAINING

- ANECDOTAL CASE STUDIES

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- SUPERVISION IN THE FIELD

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- ON THE JOB TRAINING

DIRECT ACCUSATION APPROACH

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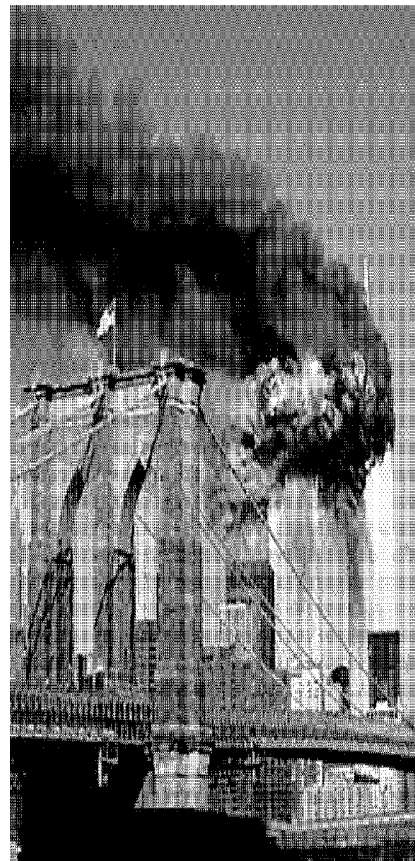
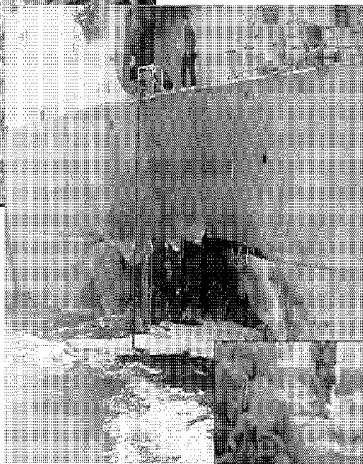
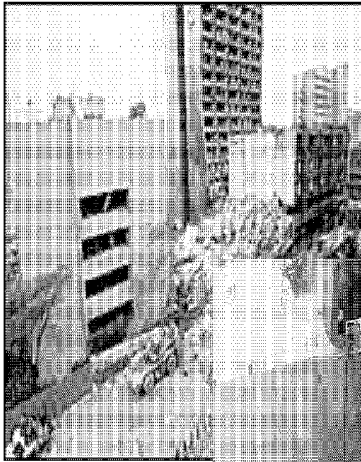
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POST EAST AFRICA & 9/11 REALITIES



We Will Never Forget

ABU JANDAL

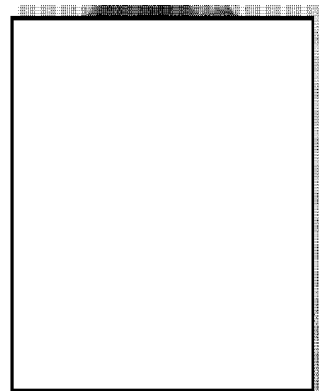
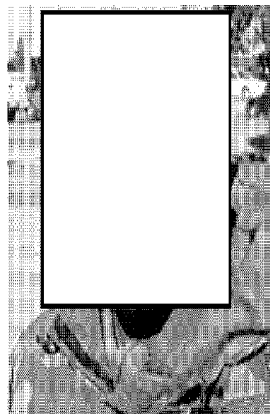
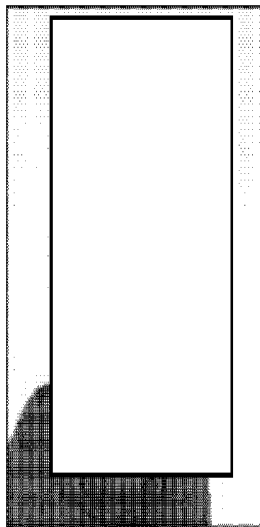
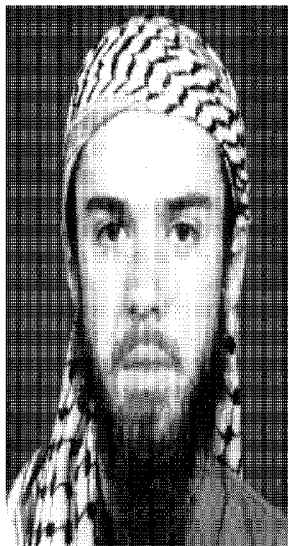


- Patience
- Awareness of medical issues
- Avoid power struggle
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- Cultural awareness (sneezing)

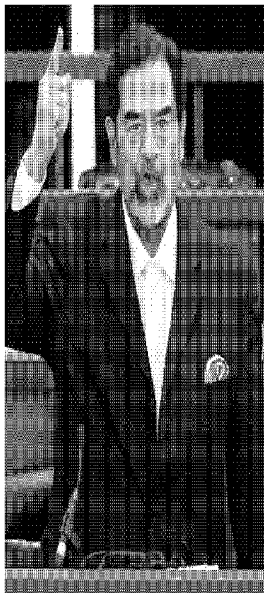
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DIFFERENT TYPES OF "CRIMINALS"



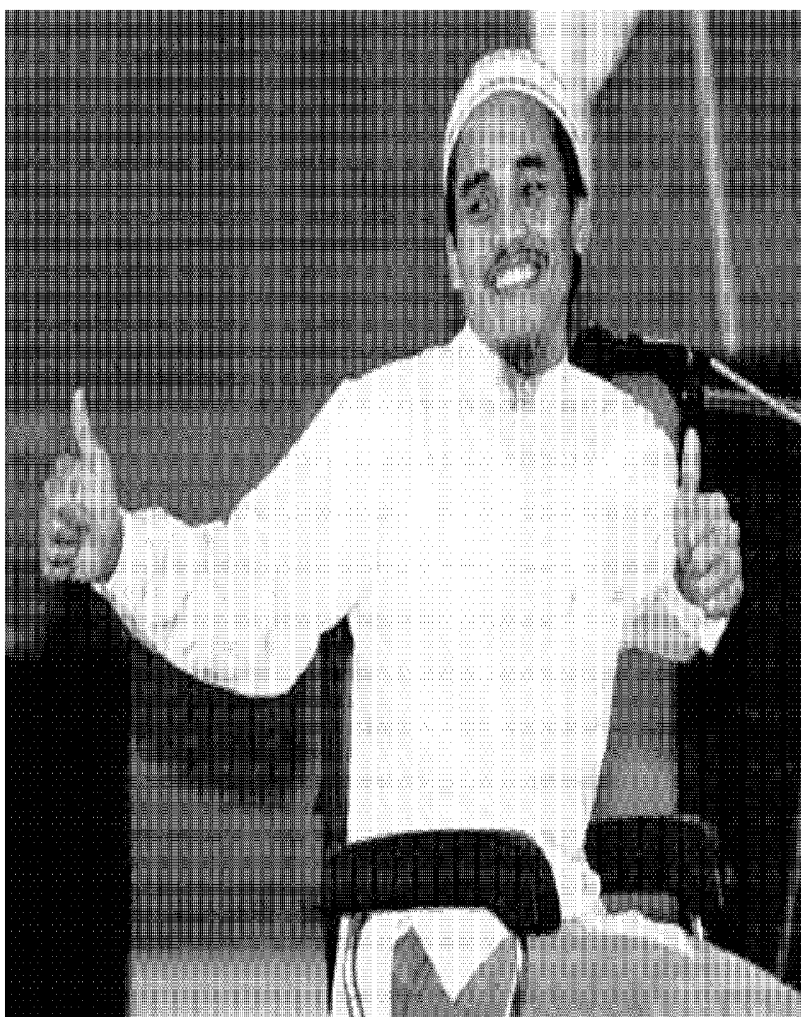
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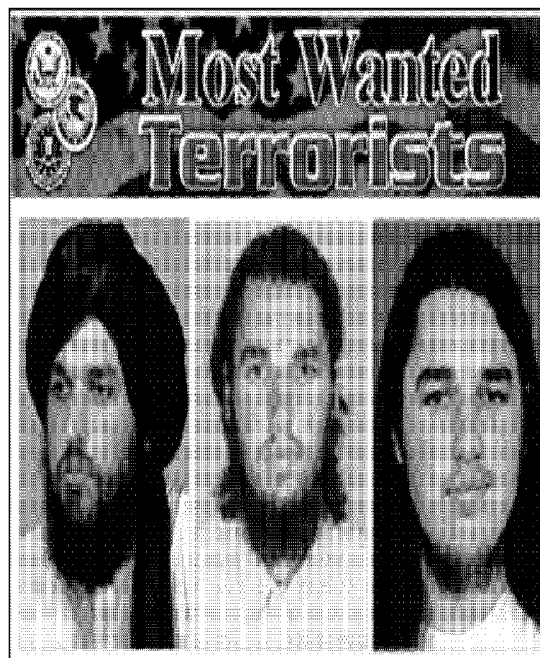
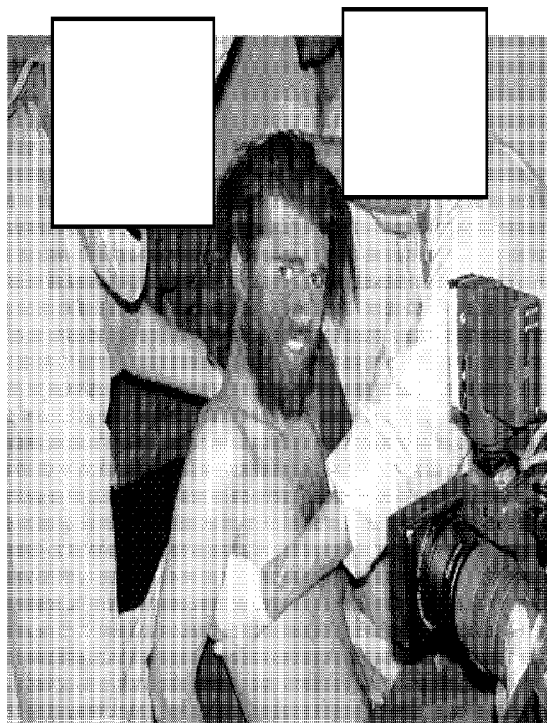
AMROZI BIN NURHASYIM



PRIDE OF NURHASYIM

- "With this incident, God willing, many people realize that they had forgotten God and neglected their worship and avoided places of worship so that mosques became empty, churches became deserted, monasteries and temples also became empty without occupants or visitors."

AMERICAN CONVERTS



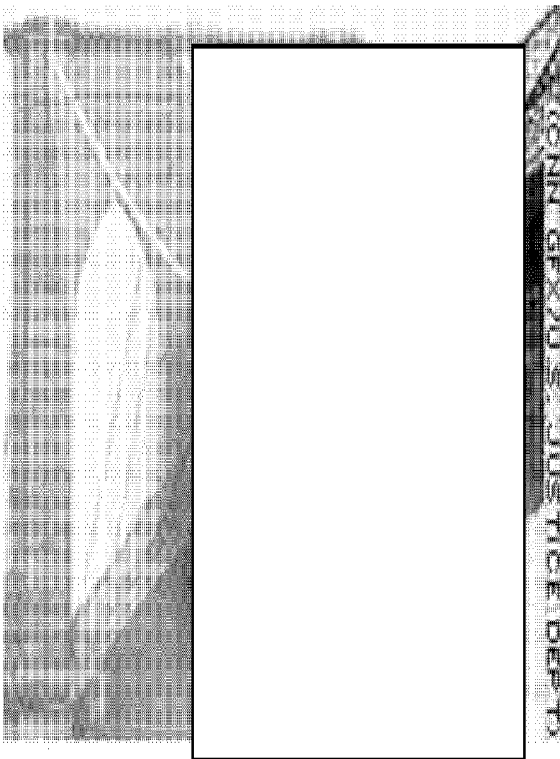
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ADDITIONAL TRAINING

- Culture
- Religion
- Analysts/ SME's
- Language Specialists
- Joint Interviews
- Interviews in Detention
- Psychology of Captivity

- Understanding Motivations
- Recruitment & Radicalization
- Female Interviewers / Subjects
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- Inexperienced agent
- Active listening skills
- Discovered interests
- Fed self-esteem
- Kept door open for future dialogue
- Honored his word

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Subjects

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Immigration to USA: The Effects

"Apart from going through solitude and constant reflections on myself..."

"I feel that I should be responsible for my good fortune and in this mercantile and capitalistic world; my luxury comes from the hard work of others."

"Over here at this college, stress is laid onto material and tangible amassment."

"I am thankful everyday for what God has given me after coming here. But further doing so makes me ponder that this could be a punishment in disguise."

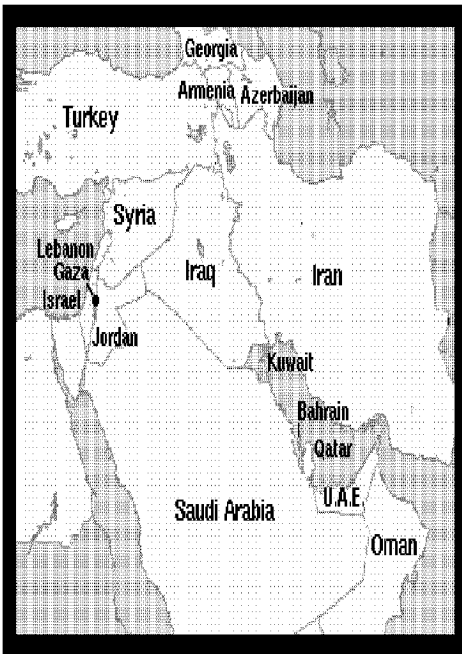
"I find myself in a invisible prison where free speech is allowed but does not work."

"How can I understand the world much better, without playing a *decisive* role in this life for me and the world, and of course the people."

Camp Pennsylvania

U.S. Army Post in Northern Kuwait

March 23, 2003



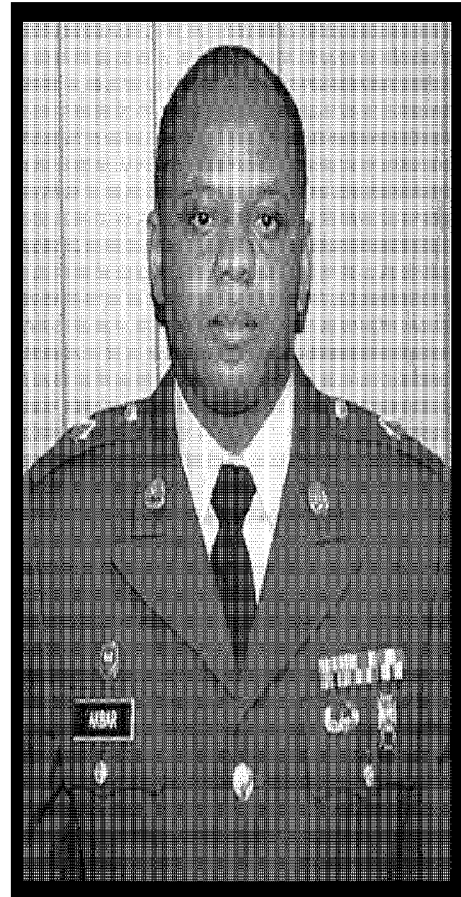
- 19 soldiers were wounded in a grenade attack on the command tent of the First Brigade, 101st Airborne Assault Division



- 2 soldiers subsequently died

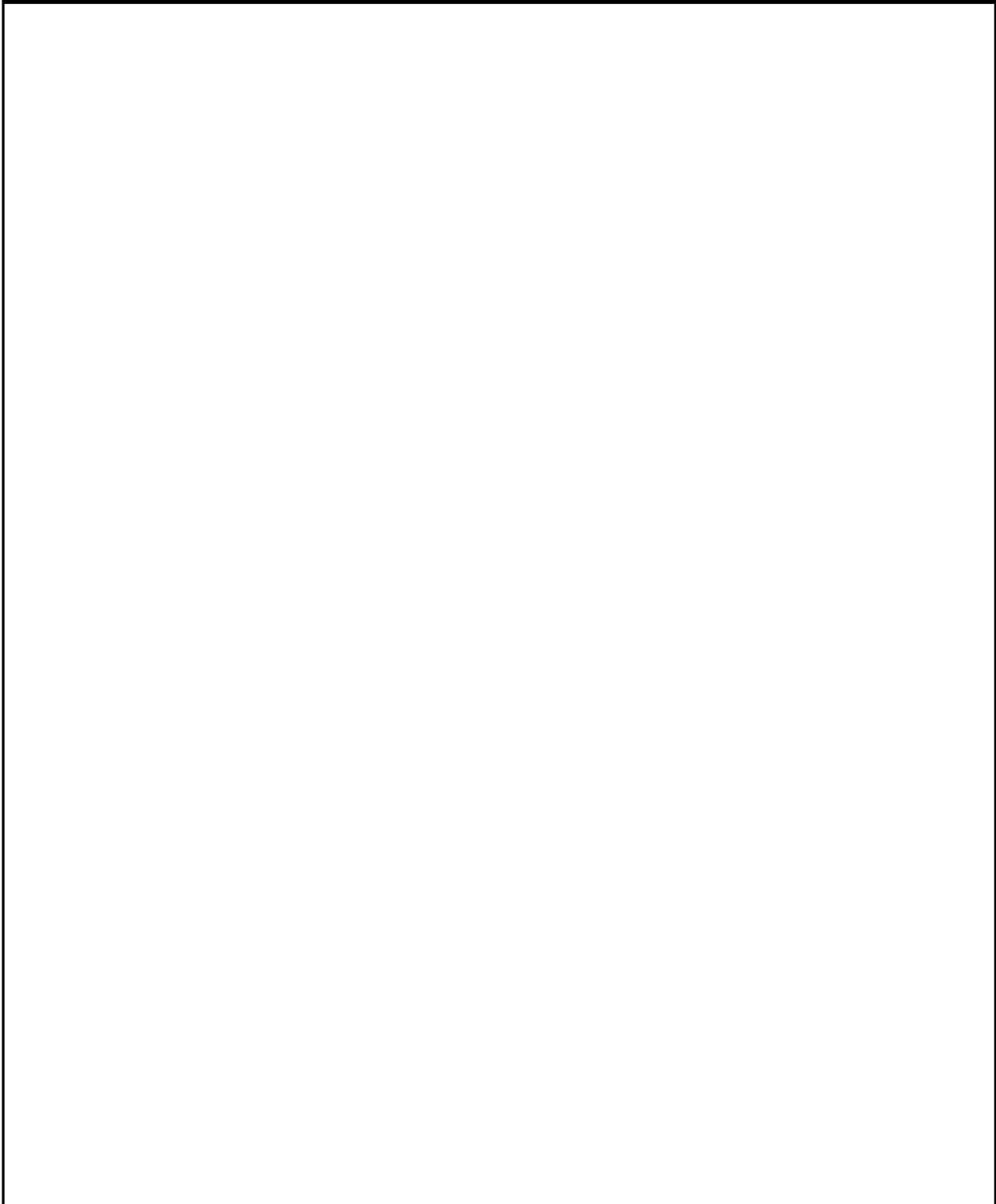
Hasan Karim Akbar

- Born Mark Fidel Kools
- Muslim
- University of California
Double major in aeronautical &
mechanical engineering
*Took 8 years to complete



BAU-1 asked to assess Akbar's diary & writings

Diary Excerpts



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PART III - NEW DIRECTIONS

- HOMEGROWN THREAT
- SUICIDE TERRORISM

IRAQ

Why Fight? What Are Their Motivations?

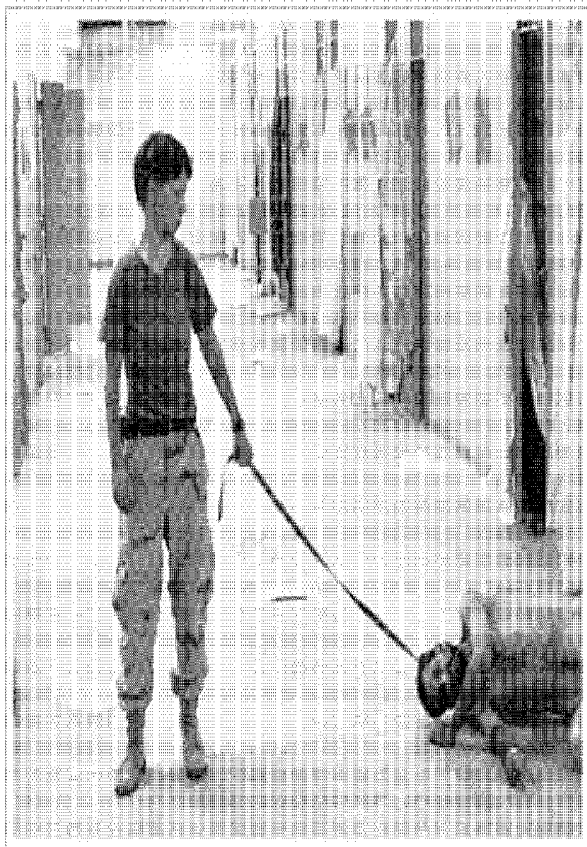
- Several Motives Explored:
 - Sectarian animosity
 - Economic motives
 - Religious extremism
 - Revenge as a motive
 - Attitudes toward coalition

CONCERNS OF IRAQI DETAINEES



- SECURITY 55%
- EMPLOYMENT 8%
- ELECTRICITY 5%
- WATER 3%
- FOOD 3%
- NO PROBLEMS 15%
- DO NOT KNOW 5%
- OTHER 6%

ABU GHARIB



Exclusive to The Washington Post

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Editor's Note: Some images in this gallery may be disturbing because of their violent or graphic nature.

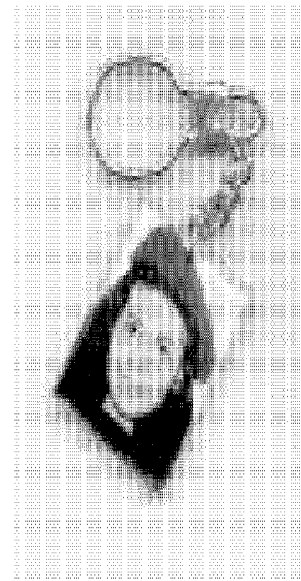
Pfc. Lynndie England of the 372nd Military Police Company, an Army Reserve unit based in Cresaptown, Md., holds a leash tied around a naked man's neck at Abu Ghraib prison. The photo was cropped for publication.

[Related Content](#)

COERCION

- LEARNED RESPONSE TO FRUSTRATION, FEAR
- RESPONSE TO IMPATIENCE
- VICE PLANNING, PREP OR IMAGINATION
- SEEN AS JUSTIFIABLE B/C OF THREAT
- REFLECTS INFLUENCE OF PEER PRESSURE
- EVIL ACTS BEGIN SUBTLY

PALESTINE'S CULTURE OF MARTYRDOM



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WAFa IDRIS

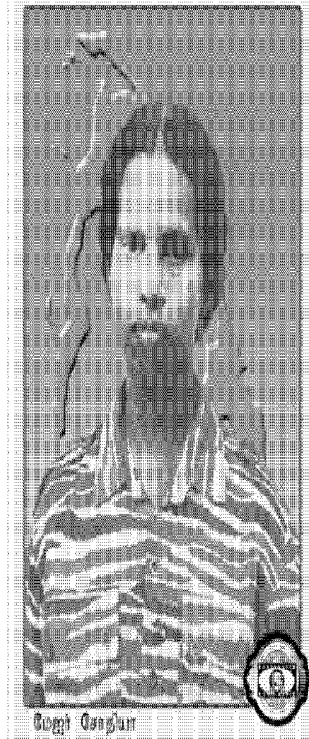
First female suicide bomber in Israel, at 28 years of age, killed herself and two others on a Jerusalem street on January 27, 2002

- Al-Amari Refugee Camp
- No father – died in 1985
- 3 brothers, all in Fatah
- Married at 16 years of age
- Divorced at 19 Could not bear children



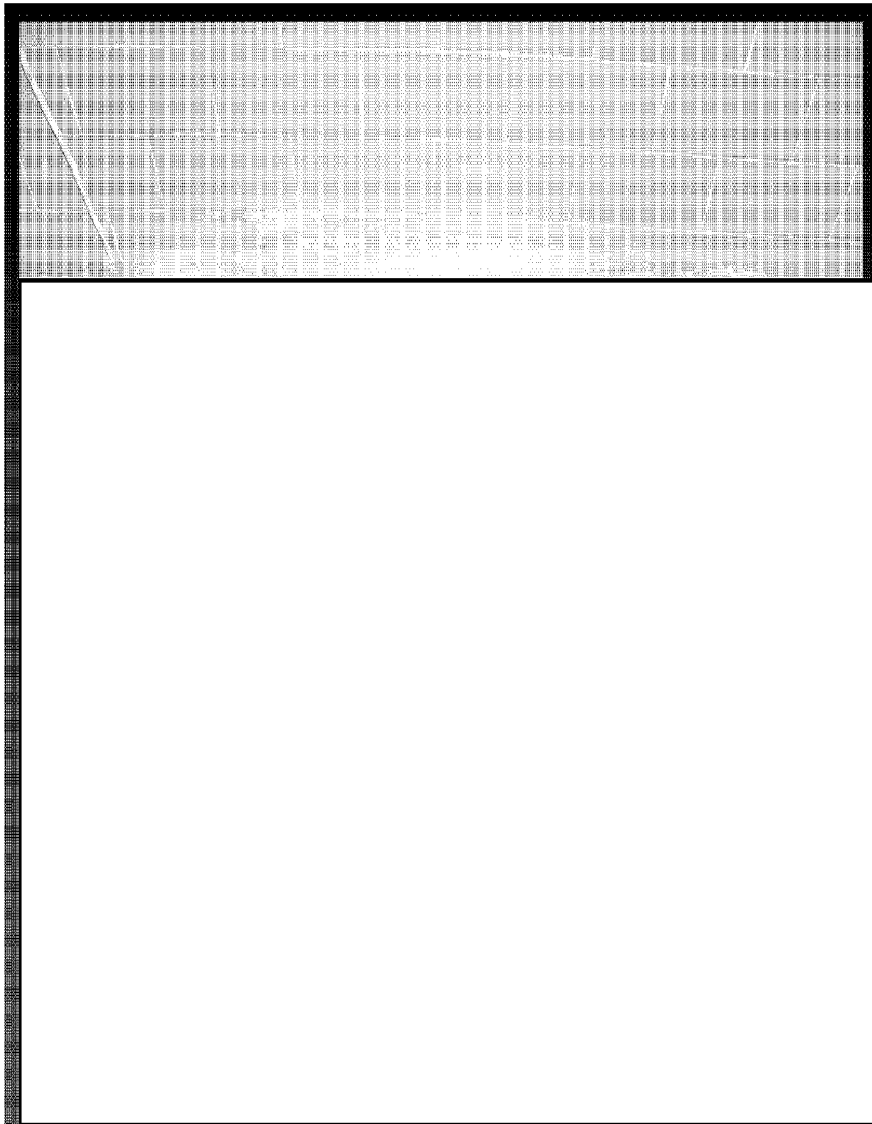
*SUICIDE BOMBER
WAFa IDRIS*

BLACK TIGER OPERATION



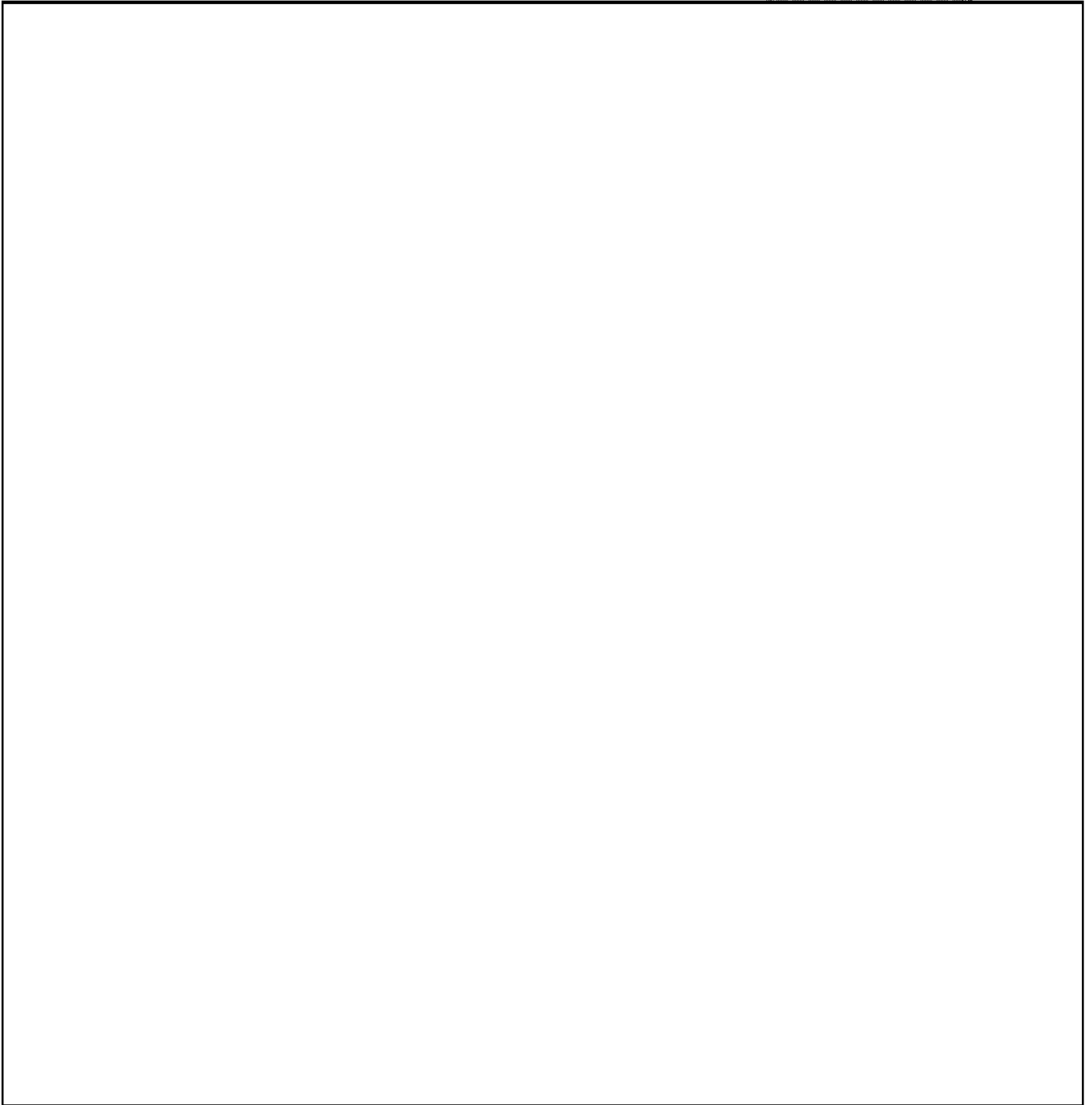
- APRIL 2006
- ANOJA KUGENTHIRASAH, 21
- ATTEMPTED TO ASSASSINATE GENERAL
- PREGNANCY AS RUSE
- FAKE ID AS WIFE OF MILITARY CLERK
- MATERNITY CLINIC 3 X TO ESTABLISH ROUTINE
- 10 PEOPLE KILLED
- GOVT RETALIATED VIS AIR STRIKES

SUCCESSFUL SUICIDE ATTACKERS



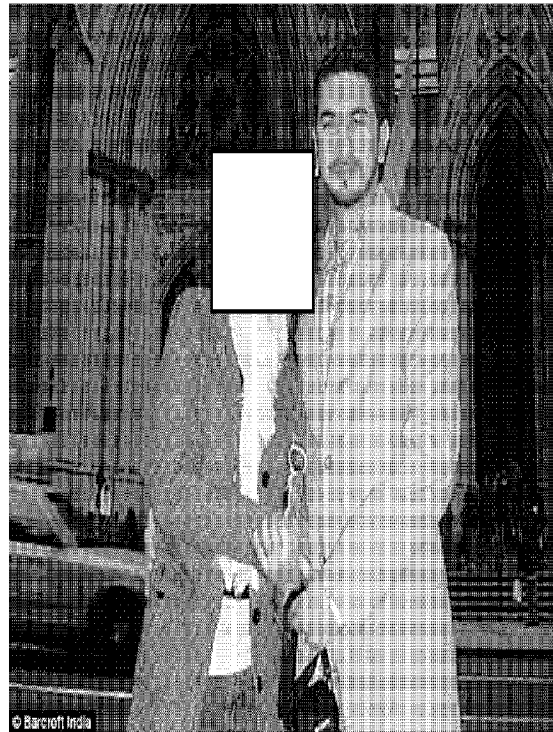
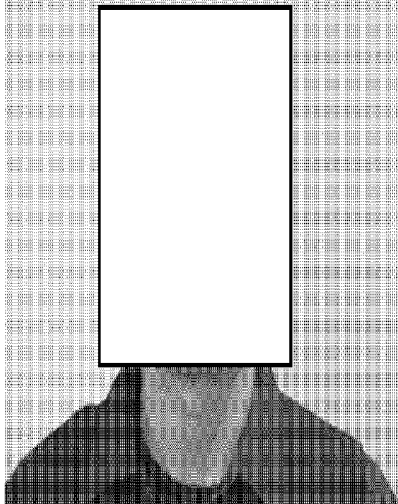
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AFGHANISTAN -FAILED SUICIDE ATTACKERS

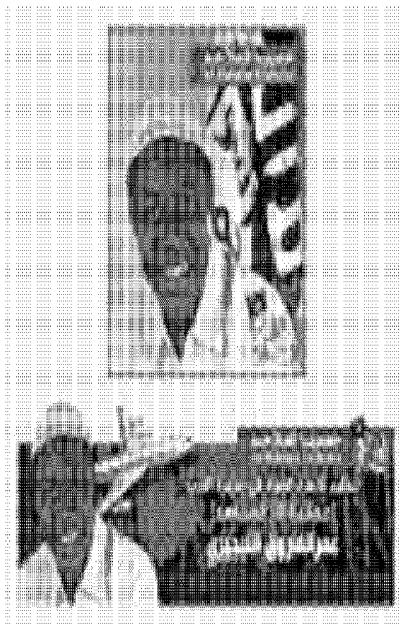


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RECENT THREATS - USA



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PREPARATION

- PREPARATION, PREPARATION, PREPARATION
- SITUATIONAL AWARENESS
- CULTURAL INTELLIGENCE A MUST
- REVIEW SUBJECT'S BACKGROUND
- UNDERSTAND CONTEXT OF APPREHENSION
- REVIEW PREVIOUS INTERVIEWS
- DEVELOP STRATEGIC PLAN

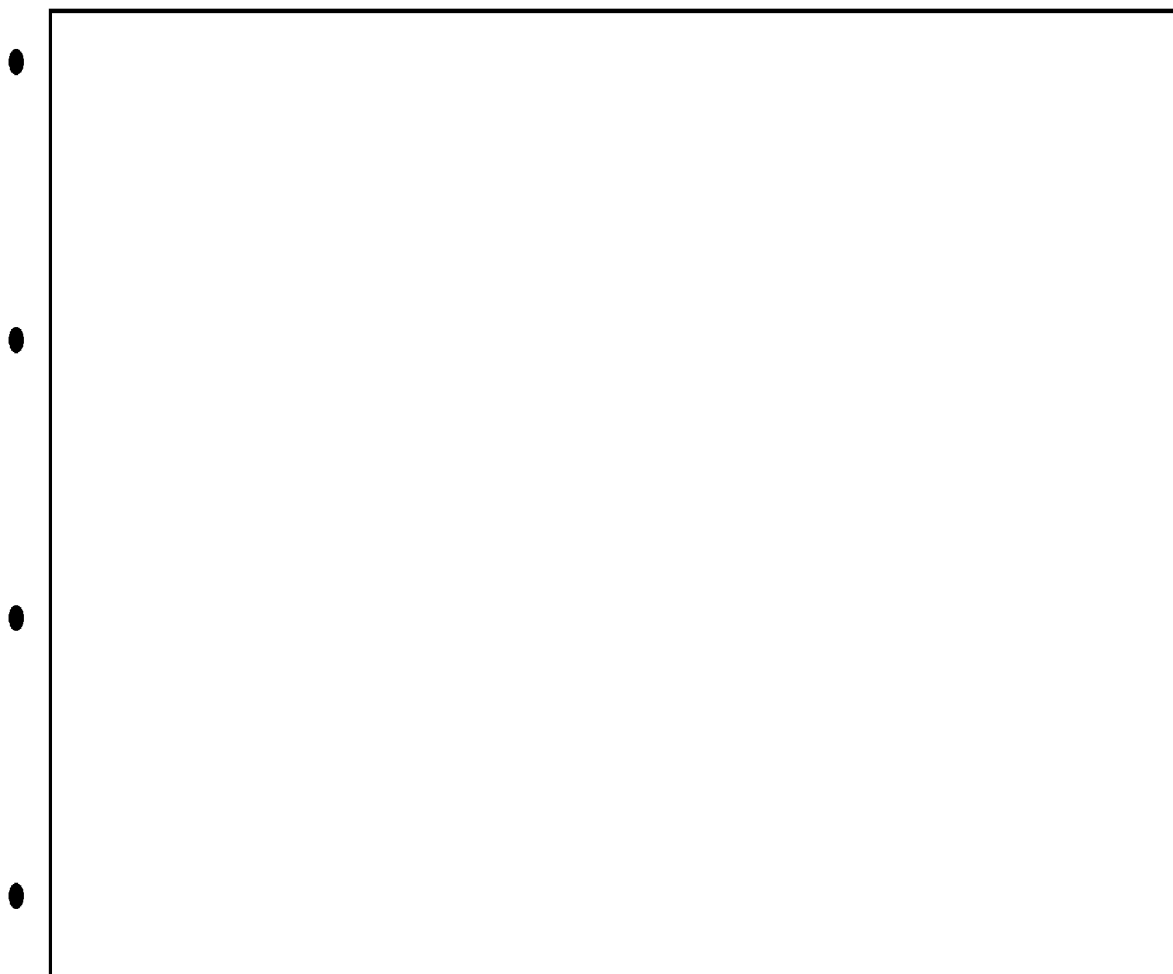
PURPOSE OF INTERVIEW

- INTELLIGENCE
- CONFESSION
- PROSECUTION

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EVIDENCE IS INTELLIGENCE

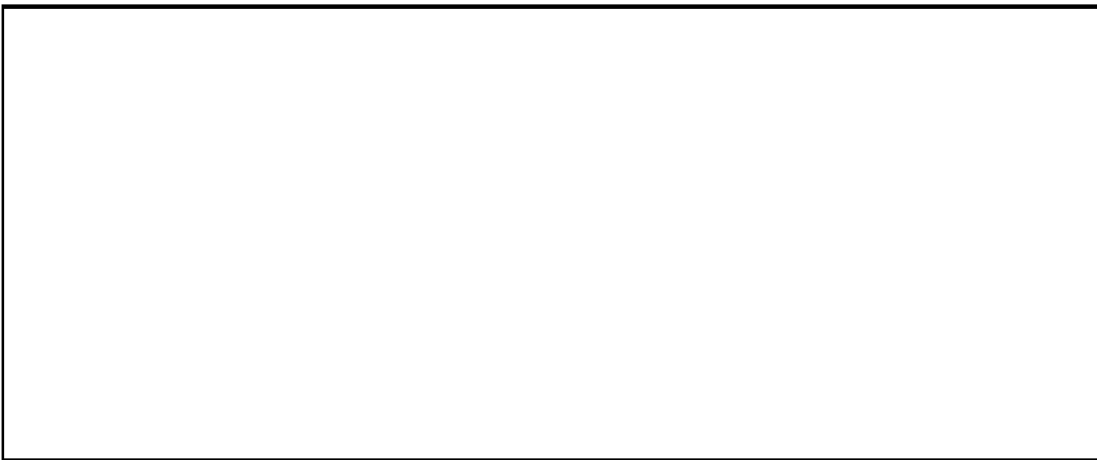


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OPERATIONAL ACCORD

- REQUIRES CULTURAL INTELLIGENCE
- RELATIONSHIP ORCHESTRATED BY INTERROGATOR CHARACTERIZED BY:

- -
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RELIGIOUS IDENTITY

- EXPLAINS WHY BELIEVERS FEEL PERSECUTED
- PROVIDES JUSTIFICATION
- ALLOWS ASSUMPTION OF SUPERIOR POSITION
- CREATES FEELINGS OF EXCLUSIVITY
- GUARANTEES ABSOLUTION FOR THOSE EMBRACING ABSOLUTIST SYSTEM
- ENDS UP FOSTERING POLARIZING VALUES RE: GOOD V. EVIL, RIGHT V. WRONG

INTERNET RECRUITMENT

- APPEALS TO YOUNGER GENERATION
- OFFERS ANONYMITY
- MESSAGES CARRY ASSUMPTION OF TRUTH
- APPEALING TO SOCIAL ISOLATES
- CREATES SENSE OF BELONGING
- PROMOTES FEELING OF OMNIPOTENCE
- ACCEPTABLE WAY TO CONNECT WITH WOMEN
- DIFFICULT TO MONITOR

RELIGIOUS CONVERSION

- NO SINGLE PATHWAY
- NOT GENERALLY ASSOCIATED WITH VIOLENCE
- EMOTIONAL V. INTELLECTUAL
- GRADUAL V. SUDDEN
- INFLUENCE OF CRITICAL EVENTS
- INFLUENCE OF CHARISMATIC LEADER

INFLUENCE & PERSUASION

- RECIPROCITY
- AUTHORITY
- SOCIAL PROOF
- CONSISTENCY
- LIKING
- SCARCITY
- SHARED DANGER

RESISTANCE

- UNDERSTAND SUSPECT'S RESISTANCE
- SUSPECT'S PERCEPTION OF CONSEQUENCES CAN SHAPE HIS/HER BEHAVIOR



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CONTRAST

NEGOTIATION