

Instructor Guide

Lesson 7: SPOT Quiz Show

Purpose: To provide participants with an opportunity to review and demonstrate knowledge of the Screening of Passengers by Observation Techniques (SPOT) Refresher topics

Lesson Time: 1 hour

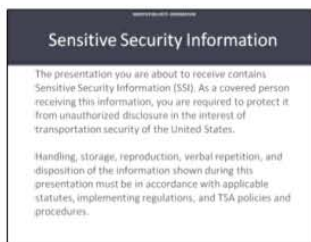
Instructor Materials	Participant Materials
• Instructor Guide (IG) • Laptop • Projector, Screen • Chart, Easel • Markers	None

Slide 1: Welcome



In this lesson we will review Spot Refresher topics.

Slide 2: Welcome



"The presentation you are about to receive contains Sensitive Security Information (SSI). As a covered person receiving this information, you are required to protect it from unauthorized disclosure in the interest of transportation security of the United States.

Handling, storage, reproduction, verbal repetition, and disposition of the information shown during this presentation must be in accordance with applicable statutes, implementing regulations, and TSA policies and procedures."

Teaching Point: the statement on this slide may be read aloud to the class or you may direct participants to read it to themselves.

Slide 3: Category Board

Straight to the Point	Back to Basics	I Walk The Line	Caveat Corner	On Request
100	200	300	400	500
200	300	400	500	600
300	400	500	600	700
400	500	600	700	800
500	600	700	800	900

The SPOT Quiz Show contains five categories with five questions each.

Directions:

1. Divide the class into four teams of six, and ask each team to assign a "hand raiser" so that there are only four people who will raise their hands.
2. To begin the game, determine which team will select the initial category and value amount.
3. Click on the underlined number in the table that corresponds to the category and value to access a question.
4. Ask the question. The first person to raise his or her hand has the first chance to answer the question. The team members may confer before offering an answer.

Teaching Point: The following are several ways to determine the team that will select the category and value amount:

- The team with the highest or lowest cumulative score entering the Quiz Show
- The first team that is able to correctly name the last three TSA Administrators.

- The correct answer is Admiral James Loy, Kip Hawley, and the current administrator, John Pistole. Former Deputy Administrator Gale Rossides served as TSA's Acting Administrator from early 2009 until John Pistole's confirmation in the summer of 2010.
 - The team that has the most cumulative time with TSA
 - The first team that can answer the following question: "Which airport is TSA controlled: Taiwan, Saipan, or Taipei?"
Correct answer is Saipan.
5. If the first team answers incorrectly, the next person who raises his or her hand has the opportunity to answer the question. Continue until the question is answered correctly. If no one is able to answer correctly, the instructor should supply the correct answer.
 6. The team that answers the question correctly may select the category and value for the next question. If no team was able to answer the questions, the team that selected the previous question will select the next question.
 7. To exit a question and return to the table, click the "Back" button () on any question slide.
 8. Request that team participants share the opportunity to answer questions.
 9. The answer key for the SPOT Quiz Show follows this page in the IG..
 10. Utilize another instructor as the scorekeeper and record scores on the chart.
 11. Scores will be calculated in a manner similar to the game show Jeopardy. Teams will accrue points for each question answered correctly and lose points for incorrect answers.

Score	Question/Answer
Straight to the Point	
200	(b)(3):49 U.S.C. § 114(r)
400	
600	
800	
1000	

Score	Question/Answer
Back to Basics	
200	Name 3 of the 12 sections of a SPOT Referral Report. ➤ Section 1 Environmental Baseline ➤ Section 2 Observation and Behavior Analysis ➤ Section 3 Unusual Items ➤ Section 4 Signs of Deception ➤ Section 5 Possible Suicide Bomber Indicators ➤ Section 6 Possible Surveillance Activity ➤ Section 7 Automatic LEO Notification ➤ Section 8 Passenger Data ➤ Section 9 Prohibited Items ➤ Section 10 Alarm Resolution ➤ Section 11 Resolution Statement ➤ Section 12 LEO Resolution
400	What are the SPOT thresholds? ➤ (b)(3):49 U.S.C. § 114(r) ➤
600	(b)(3):49 U.S.C. § 114(r)
800	When establishing the environmental baseline, at a minimum, what must be considered? (b)(3):49 U.S.C. § 114(r)

Score	Question/Answer
1000	(b)(3);49 U.S.C. § 114(r)

Score	Question/Answer
I Walk The Line	
200	What is Walk The Line? ➤ It is a brief verbal exchange while remaining mobile.
400	Why is unpredictable screening important for security? ➤ It is important because if someone knows where you are at all times and your pattern of work activity, it would be easy to circumvent that and get around certain types of screening.
600	Where are BDOs located during Walk The Line? ➤ BDOs will be located near the TDC. This is the immediate area in front of a screening checkpoint, extending out to the end of the screening checkpoint queue area.
800	How is Walk The Line conducted? ➤ Walk The Line should be conducted in pairs, if possible. One BDO should move along the queue and observe individuals' behavior cues and observation factors. The second BDO should observe the entire area and individuals for any reaction to his or her partner. The second BDO should also be making his or her own observations of individuals.
1000	What are four things that should not occur during WTL? (b)(3):49 U.S.C. § 114(r)

Score	Question/Answer
Casual Corner	
200	During Casual Conversation, BDOs should primarily use what kind of question? (b)(3):49 U.S.C. § 114(r)
400	What follow-up action must BDOs take when a passenger has been referred? ➤ Complete a SPOT Referral Report
600	Why do BDOs engage in Casual Conversation? ➤ Resolve any observed behavior cues and observation factors (b)(3):49 U.S.C. § 114(r)
800	
1000	

Score	Question/Answer
On Report	
200	When is an Incident Report required? ➤ An incident report is required whenever an LEO is notified
400	What makes an effective narrative report? ➤ An effective narrative report contains only the facts
600	What should be excluded from a report? ➤ Reports should exclude opinion, justification, rationale, jargon, conclusions, and embellishments
800	What are 5 general guidelines for completing a report? ➤ Set the stage ➤ Write chronologically ➤ Give the facts but leave out opinions and conclusions ➤ Report what was said as well as what was done ➤ Include only what you know first-hand ➤ Be thorough – answer all of the basic questions ➤ Write clearly ➤ Write legibly
1000	What are 3 common errors found in reports? ➤ Lack of answers to Who, What, Where, When, How, and Why questions ➤ Unable to read penmanship ➤ Failure to include all relevant facts ➤ Failure to document what position the author was working and who the other players were