

BDO Shift Brief

June 26, 2013



Transportation
Security
Administration



BDO HIGHLIGHTS

(b)(3) 49 U.S.C. § 114(r)

Take Away - Attention to detail is crucial during BDO and passenger interaction, you never know when you will see someone again.

LIFESAVING ACTION BY BDOs GIVE ONE MAN AN EARLY FATHER'S DAY GIFT

Boston Logan (BOS)

- On Friday, June 14, 2013, BDOs conducting Playbook were alerted to a small child who was not breathing.
- BDOs responded immediately and determined that the child may have had something lodged in his windpipe, and relying on their previous experience and training, conducted the necessary Heimlich maneuver on the child.
- The object was dislodged and the child was able to begin breathing unassisted.
- Massachusetts Port Authority EMS arrived and determined the child was stable due to the lifesaving actions of the BDOs.

Take Away -- BDOs come from varying backgrounds and have invaluable experience, which allow them to think on their feet and use their skills to safeguard the travelling public.

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TIP OF THE WEEK

Command Presence

How do BDOs present themselves to the public? To what extent do they exhibit command presence? TSA is moving toward becoming a more high-performing counterterrorism agency in order to provide the most effective security in the most efficient manner. BDOs support the Administrator's goal by specifically addressing risks they identify through behavioral anomalies. It is important to stress the role that command presence plays during BDO and passenger engagement. Command presence includes appearance, movement, focus, appropriate and professional conversations when speaking to other officers and those of professional stature. Professionalism is vital not only to the image of our agency but to the detection and deterrence provided by the BDO program.

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