

# BDO Shift Brief

July 29, 2013



Transportation  
Security  
Administration



## BDO HIGHLIGHTS

(b)(3) 49 U.S.C. § 114(r)(b)(6)

**Take Away – This was great coordination and diligence by the (b)(3) BDO team-“See Something, Say Something”.**

As a security officer, BDOs are required to report any security concerns to the proper authority. Remember, the insider threat is just as concerning as passenger entering the checkpoint.

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## TIP OF THE WEEK



## Important Elements of an Effective Casual Conversation

## Observe-

- Continue to observe for stress, fear, or deception cues that have not already been observed
- Watch for the (b) signs of deception

## Ask-

(b)(3):49 U.S.C. § 114(r)

## Listen-

- Listen to the passenger's response
- (b)(3):49 U.S.C. § 114(r)

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These responses will lead the BDO to a definable resolution to the risk category (Stress, Fear and Deception) of the behaviors exhibited and in some cases the specific behaviors exhibited.

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