

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS



With Memorial Day behind us we are quickly approaching a busy time of the year. So what does that mean for a BDO?

Increase in flight loads-

An increase in flight loads means there will be a lot of passengers traveling for the first time, and many who have not traveled in years. Treat the passengers as you would want someone to treat your family. We pride ourselves on being a World Class agency. You must utilize your excellent customer service skills while assisting passengers throughout the day. However, always remember that you are a security official and security must always be taken into consideration when providing customer service. Stay vigilant, stay focused and stay SAFE.

Be aware of your surroundings-

An increase in passenger throughput could lead to increased opportunities for our adversaries to blend in with the crowd, creating possible vulnerabilities. Position yourself where you can optimally observe individuals in the area where Behavior Detection is being conducted. Stress points are positions where an individual is most likely to exhibit Stress, Fear, or Deception indicators. Remember to maintain a clear line of sight of stress points where you can best observe individuals' reactions. Be sure to always evaluate the Environmental Baseline when conducting behavior observation. Not only are BDOs looking for Stress, Fear and Deception Indicators, BDOs should always remain alert of possible surveillance activities and suicide bomber indicators.

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

Command Presence-

An increase in travelers also means we are also being seen by more of the public. It is crucial to be self-aware and attempt to see ourselves as those around us see us. In order to be an effective deterrent, our primary focus should be at the checkpoint, as well as the surrounding areas. BDOs should avoid lengthy conversations with coworkers. When we put on our uniform, we are representing TSA and something bigger than ourselves.

Stay vigilant

Remain engaged in your work

and

Stay committed to the mission

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION B: HIGHLIGHTS/SPOTLIGHT

BDO Managers: Please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing spotlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to: BDA.Training@tsa.dhs.gov

(b)(3); 49 U.S.C. § 114(r); (b)(6)

- | | |
|--|---|
| ☐ Superb Walk the line Engagement | ☐ Outstanding Teamwork |
| ☐ Exceptional Critical Thinking | ☐ Enhanced Stakeholder Relationships |
| ☐ Strong Employee Engagement | ☒ Effective Communication |
| ☒ Superb Mission Focus | ☐ Exceptional Command Presence |

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

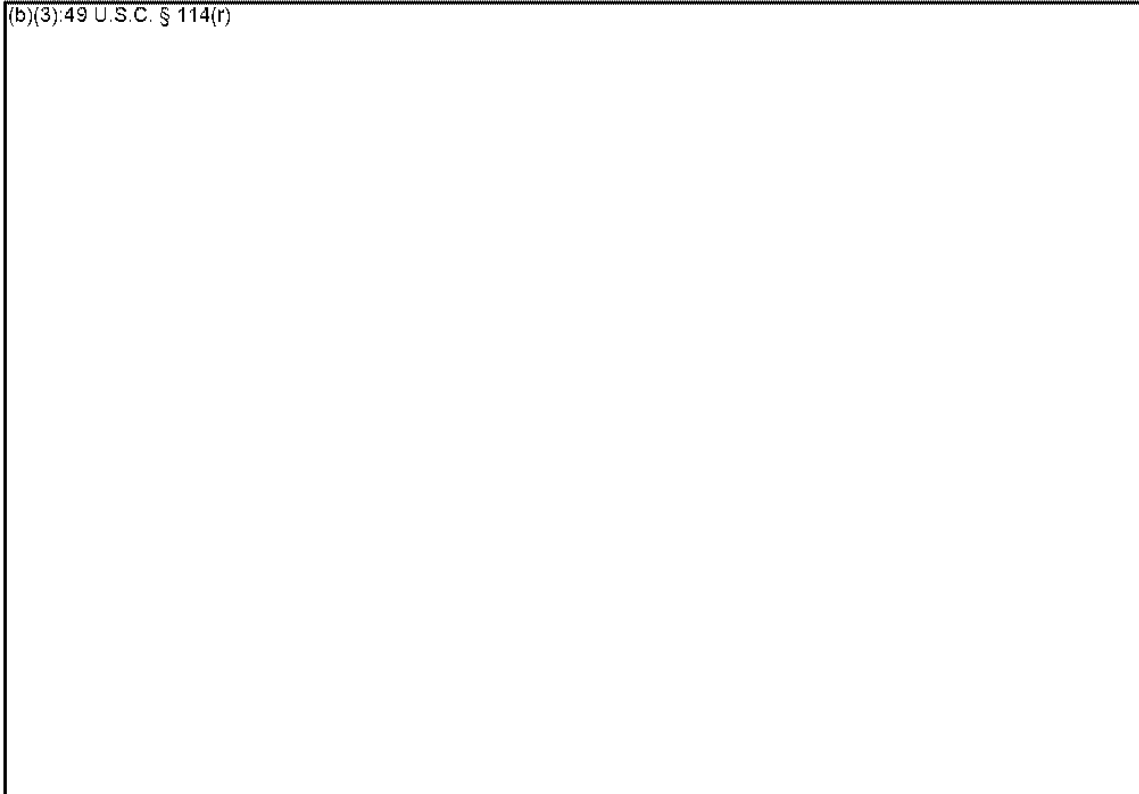
~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION C: Prohibited Item/BDO Scenario 007

Part 1

(b)(3):49 U.S.C. § 114(r)



Part 2

(b)(3):49 U.S.C. § 114(r)

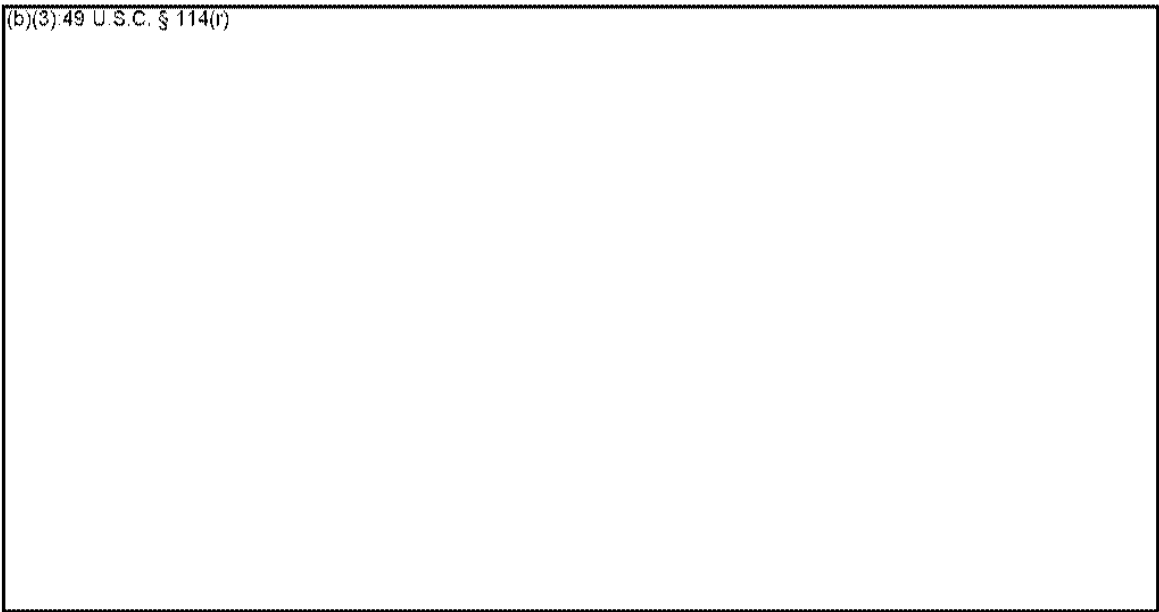


~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

(b)(3)-49 U.S.C. § 114(r)

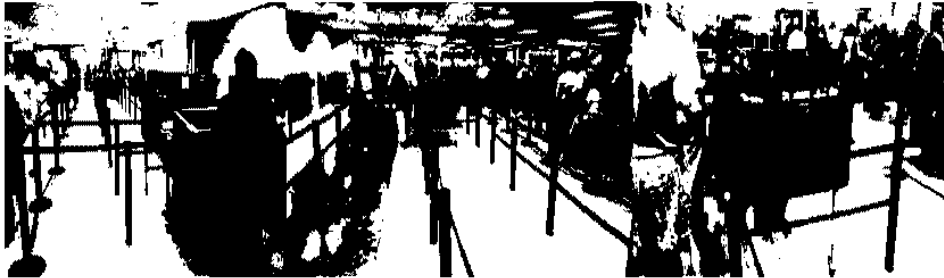


~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know," as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION D: Managed Inclusion II-

(b)(3):49 U.S.C. § 114(r)



Hartsfield-Jackson Atlanta International Airport

(b)(3):49 U.S.C. § 114(r)

BDA TSMs and BDA Coordinators are encouraged to coordinate the aforementioned with their FSDs and RBS Coordinator to determine if the identified criterion is applicable to their airport.

Reporting Requirements:

- Should (b)(3):49 U.S.C. § 114(r) the BDA Program Office must be notified via email at BDA.mailbox@tsa.dhs.gov for required tracking. Please label your email subject line as MI II-Operational Set-Up
- If a referral occurs during MI, please select 'MI BDO' when completing the Referral

Report and PMIS entry

(b)(3):49 U.S.C. § 114(r)

WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.

~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION E: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3); 49 U.S.C. § 114(r)

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

~~— SENSITIVE SECURITY INFORMATION —~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

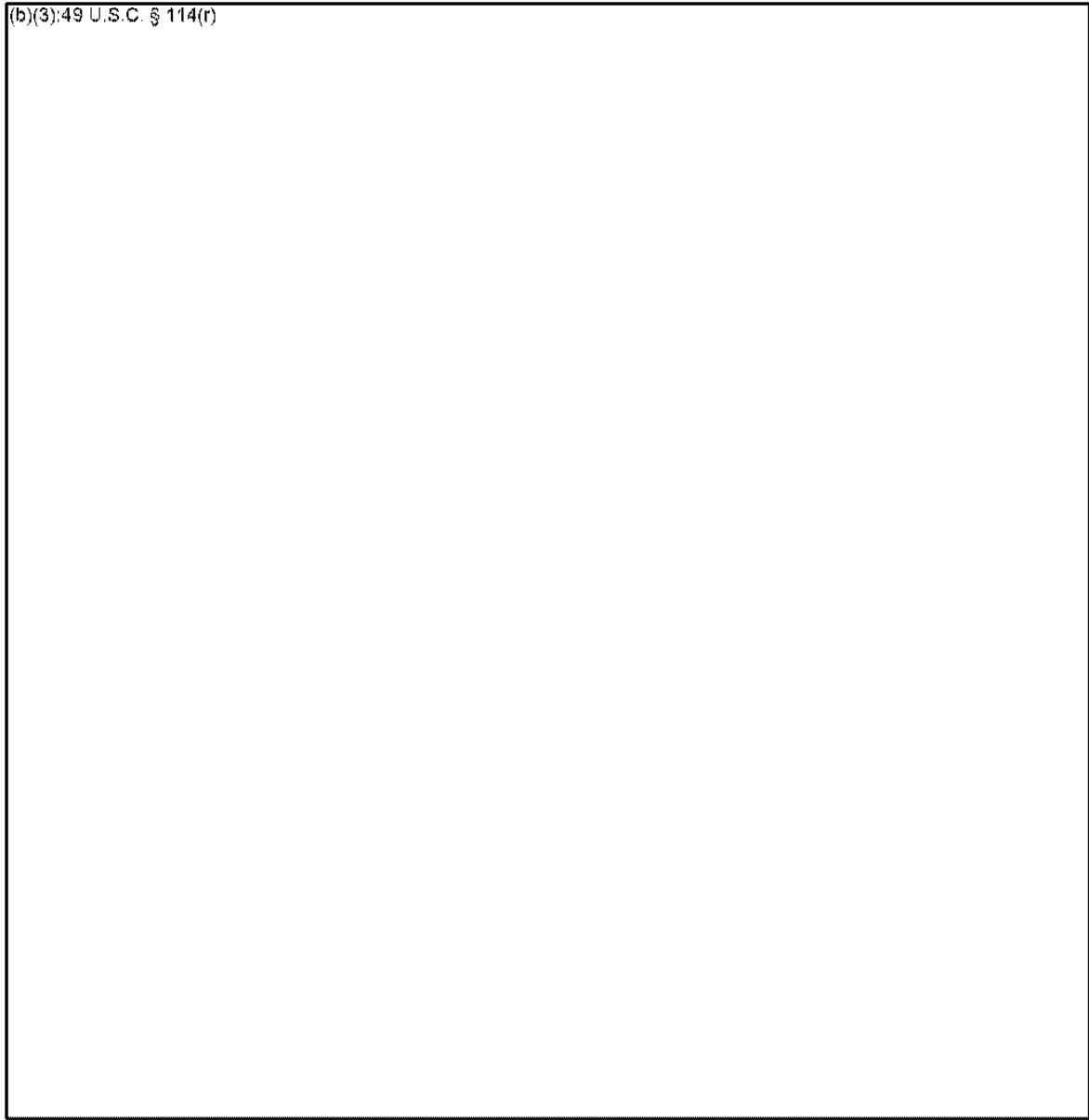
(b)(3):49 U.S.C. § 114(r)

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

(b)(3):49 U.S.C. § 114(r)



~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~