DEPARTMENT OF HOMELAND SECURITY DALLAS LOVE FIELD



June 20, 2013	
To:	Master Transportation Security Officer - BDO
From:	(b)(6) Transportation Security Manager – BDO
Subject:	Letter of Counseling
Reference:	(b)(6)

The purpose of this letter is to counsel you for inattention to duty. Specifically on May 29, 2013, you were performing Walk the Line duties with MTSO-BDO (b)(6)

I observed, as corroborated by video evidence, that while you were engaging passengers, you were not aware that MTSO (b)(6) was not observing your interaction with the passengers.

I approached you asked you if you realized that MTSO (b)(6) was not observing you and said that you did not.

Your actions are a violation of TSA MD 1100.73.5. Section 6. B. of that directive states that employees' conduct at work directly affects the proper and effective accomplishment of their official duties and responsibilities. Employees must perform their duties in a professional and business-like manner throughout the workday. Employees in direct contact with the public bear a heavy responsibility, as their conduct and appearance have a significant impact on the public's attitude toward the Federal government and TSA. Section 6.C. of that directive states that while on or off-duty, employees are expected to conduct themselves in a manner that does not adversely reflect on TSA, or negatively impact its ability to discharge its mission, cause embarrassment to the agency, or cause the public and/or TSA to question the employee's reliability, judgment or trustworthiness.

Please be advised that any future incidents of misconduct may result in disciplinary action, up to and including removal from Federal service. If you need further clarification regarding this memorandum and my expectations, please let me know.

This letter of counseling is not a disciplinary action and may not be grieved through the agency grievance procedures. This letter will not be placed in your Official Personnel File (OPF). However, a copy of this letter may be retained in the local supervisory file

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for up to one year as documentation that you have been placed on notice regarding this issue of concern and the consequences of repeated behavior.

The Employee Assistance Program (EAP) is available to you to provide counseling services and/or assistance and may be contacted at 1-800-222-0364. The EAP is a confidential resource designed to help employees address a wide range of personal or family issues.

Please sign the acknowledgement of receipt below. Your signature does not indicate agreement with this action; it only represents receipt of this notice on the date signed.

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	6-20-13
Transportation Security Manager - BDO	Date
Acknowledgement of Receipt	
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Master Transportation Security Officer - BDO	Dage /
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