

OTWE

OFFICE of TRAINING & WORKFORCE ENGAGEMENT



TWENTY LAYERS
TRAIN TO ONE MISSION

Screening of Passengers by Observation Techniques (SPOT) Refresher Training

Lesson 1: Welcome

TSA 15-00014 - 005439



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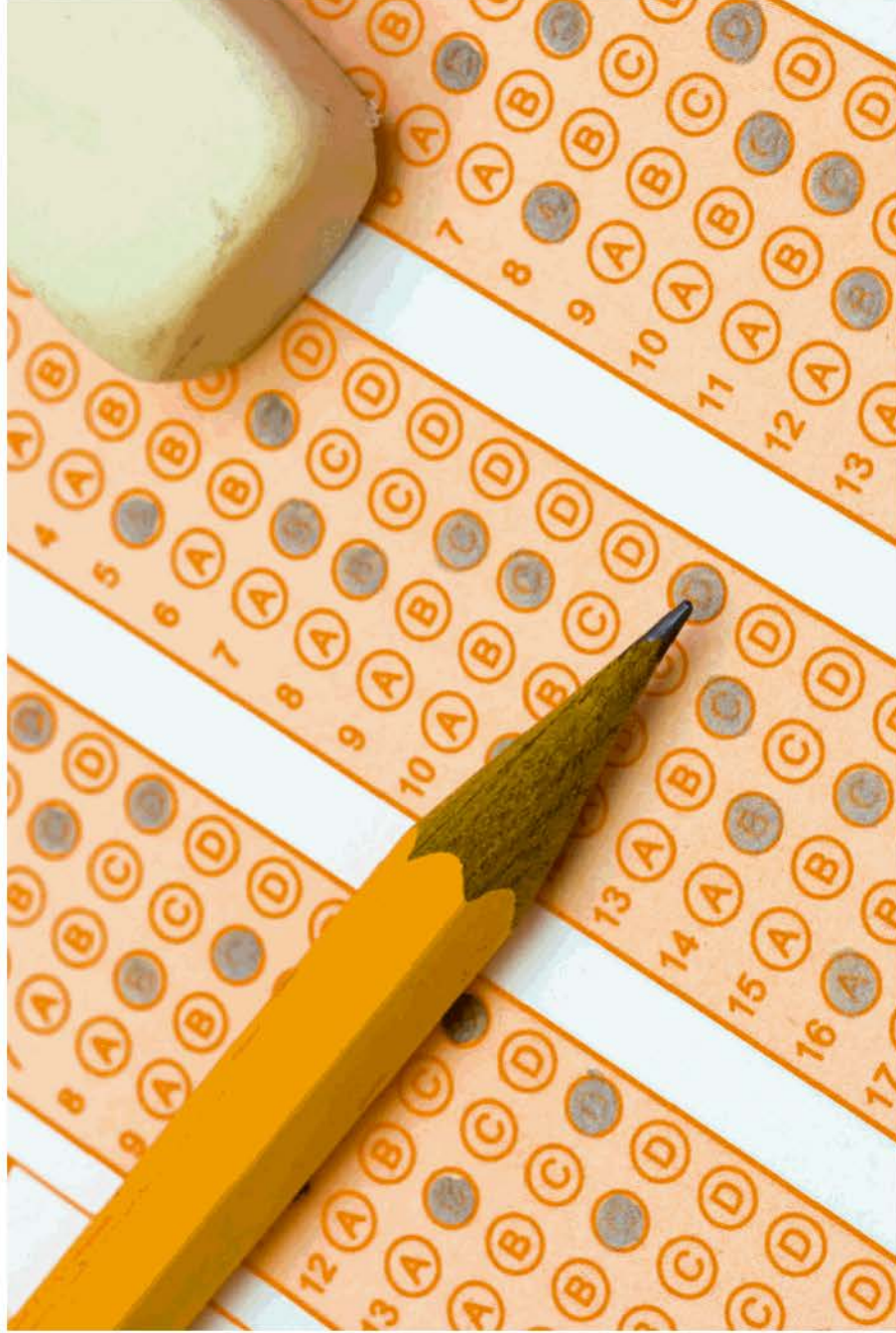
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Activity: Course Warm-up



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Course Goal

At the conclusion of the SPOT Refresher Training, BDOs will be able to apply the skills and knowledge required to perform SPOT successfully.



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Activity: Icebreaker



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Course Lessons

Number	Lesson Name
Lesson 1	Welcome
Lesson 2	Overview
Lesson 3	Baseline and Behavior Analysis
Lesson 4	Walk the Line (WTL)
Lesson 5	SPOT Referral Process
Lesson 6	Report Requirements
Lesson 7	SPOT Quiz Show



Course Logistics



**Where's
the
coffee?**

What To Expect



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Questions



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