

OTWWE

OFFICE of TRAINING & WORKFORCE ENGAGEMENT



TWENTY LAYERS
TRAIN TO ONE MISSION

Screening of Passengers by Observation Techniques (SPOT) Refresher Training

Lesson 4: Walk The Line (WTL)

TSA 15-00014 - 005147



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Objectives

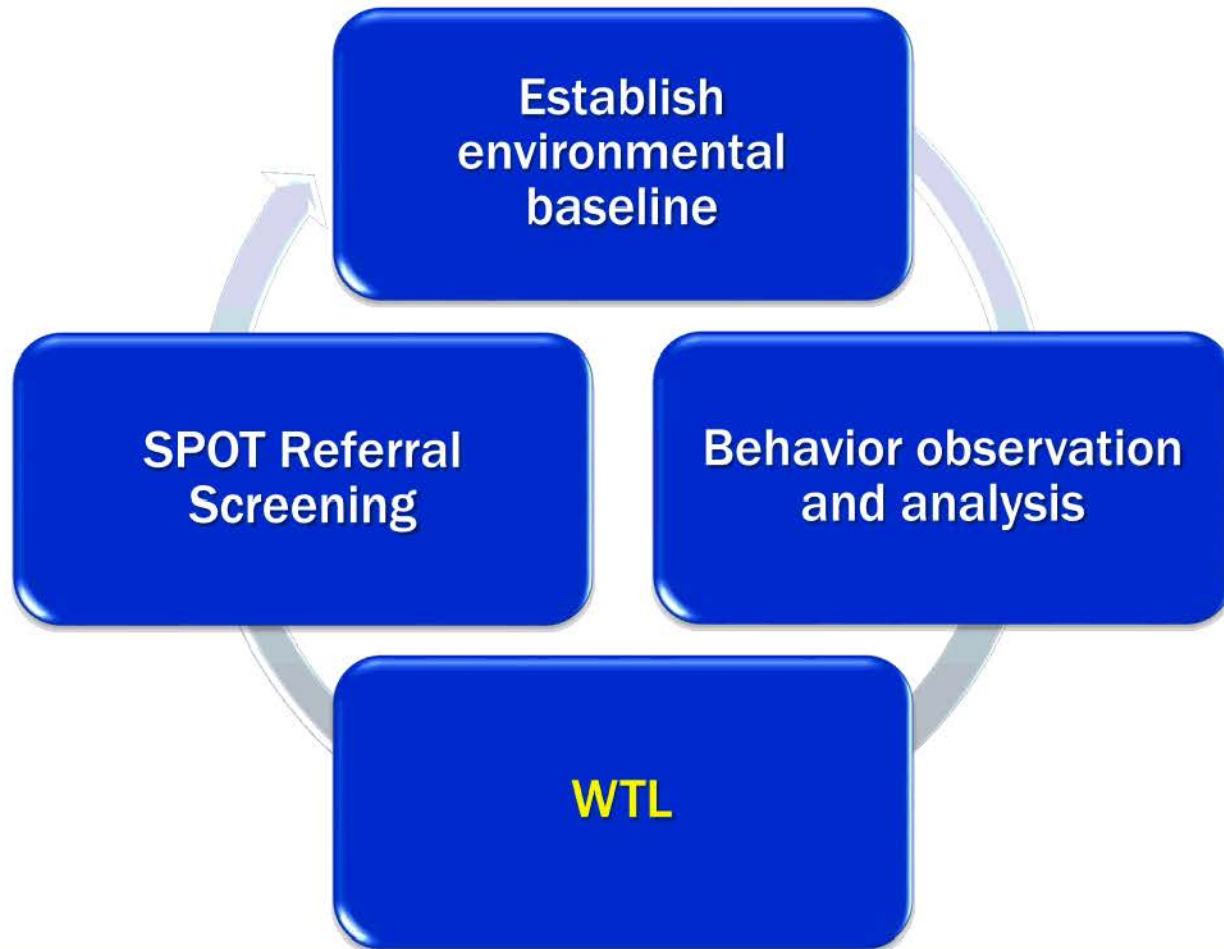
At the end of this lesson participants should be able to:



- State the purpose of WTL
- Demonstrate WTL

WTL

Behavior observation continues throughout the cycle



What is WTL?

(b)(3):49 U.S.C. § 114(r)



Intended to allow the BDO to remain mobile and engage individuals

(b)(3):49 U.S.C. § 114(r)

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What is WTL?

- Informal engagement
- Involves using a pleasant tone
- Should be conducted in pairs
- Increases the unpredictability of screening
- Increases the chance for behaviors to leak through



BDOs Must Not:



Persist in engaging an individual

B3; 49 U.S.C. § 114



Request ID or travel documents

B3; 49 U.S.C. § 114



BDOs Must Not:

B3; 49 U.S.C. § 114

Ask antagonizing questions



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WTL Activity



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WTL Recap

- Work in pairs
- Practice a structured approach
- Don't just “go through the motions” – engage the individuals
- Use space wisely
- Be flexible



Behavior Definitions Practice



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Fear Factor

(b)(3):49 U.S.C. § 114(r)

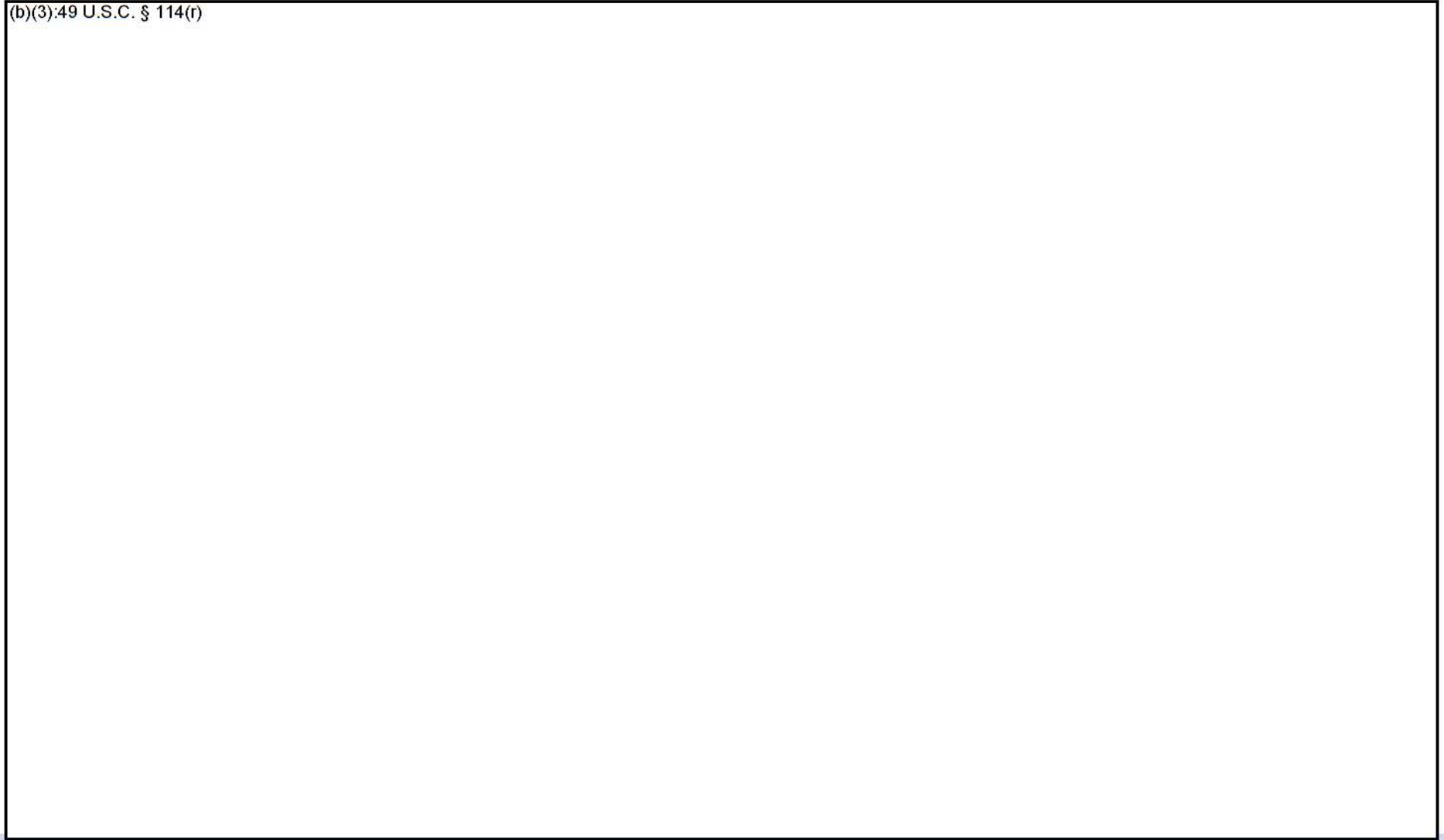
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Suicide Bomber Indicator

(b)(3):49 U.S.C. § 114(r)



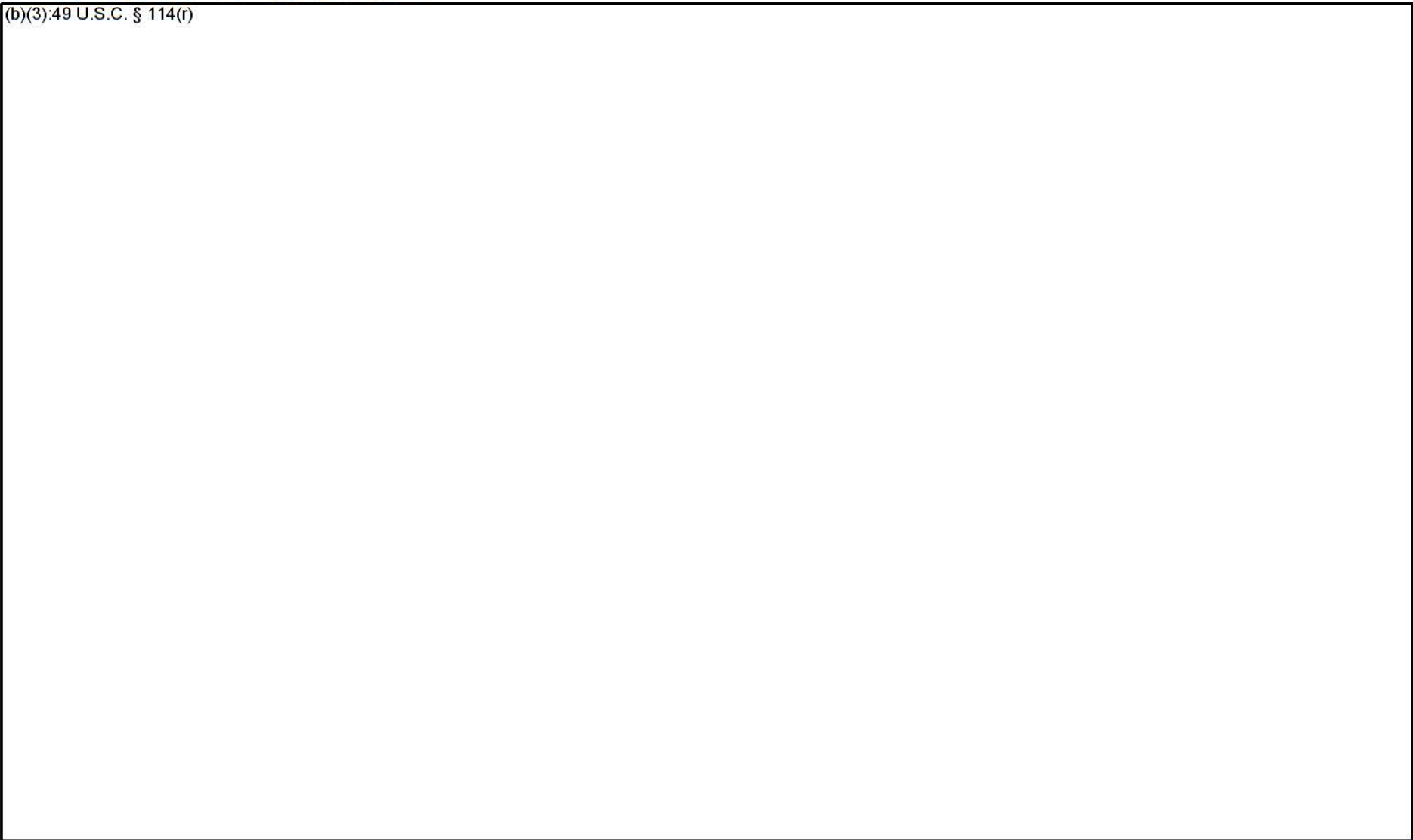
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Fear Factor

(b)(3):49 U.S.C. § 114(r)



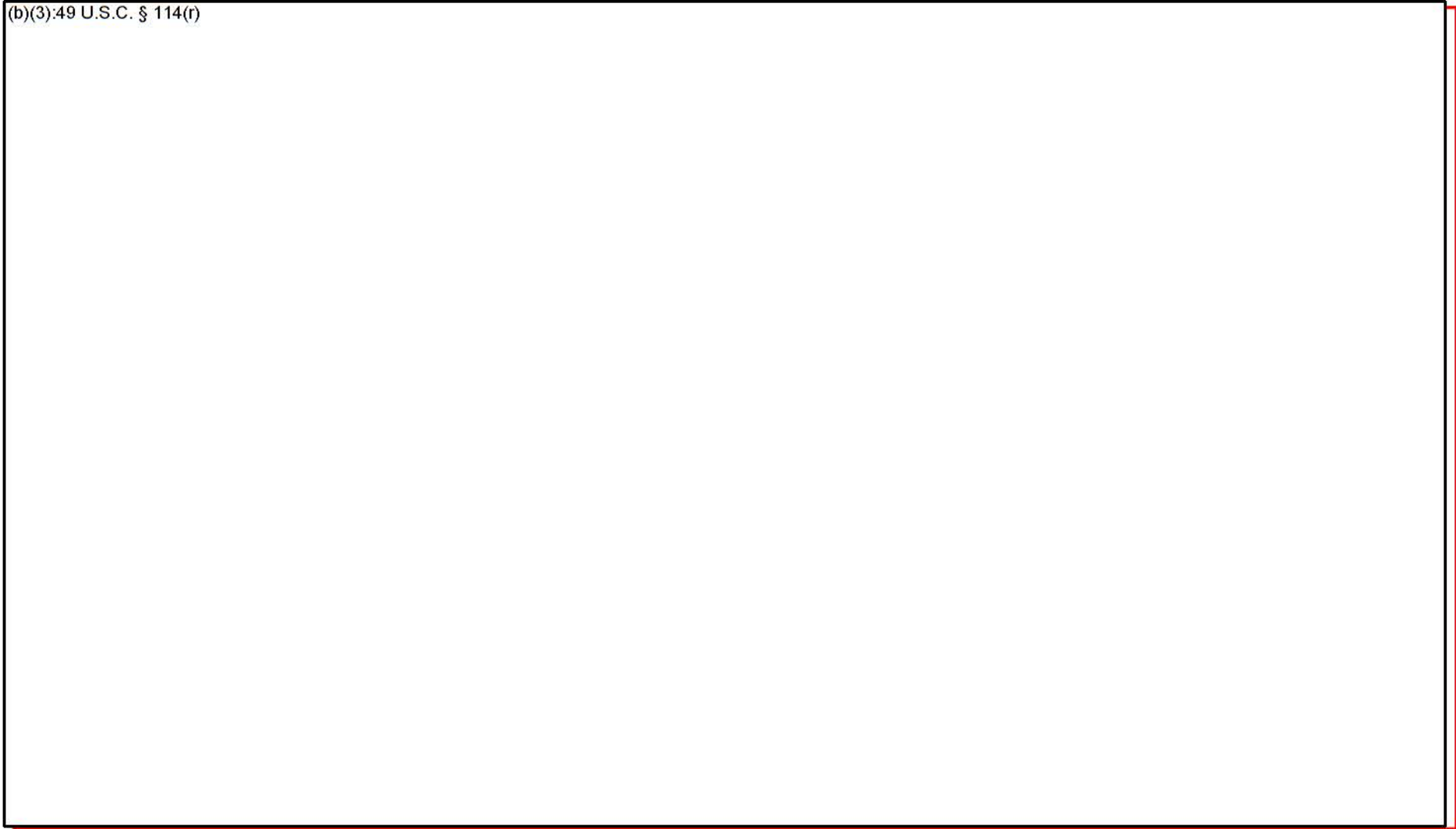
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Fear Factor

(b)(3):49 U.S.C. § 114(r)

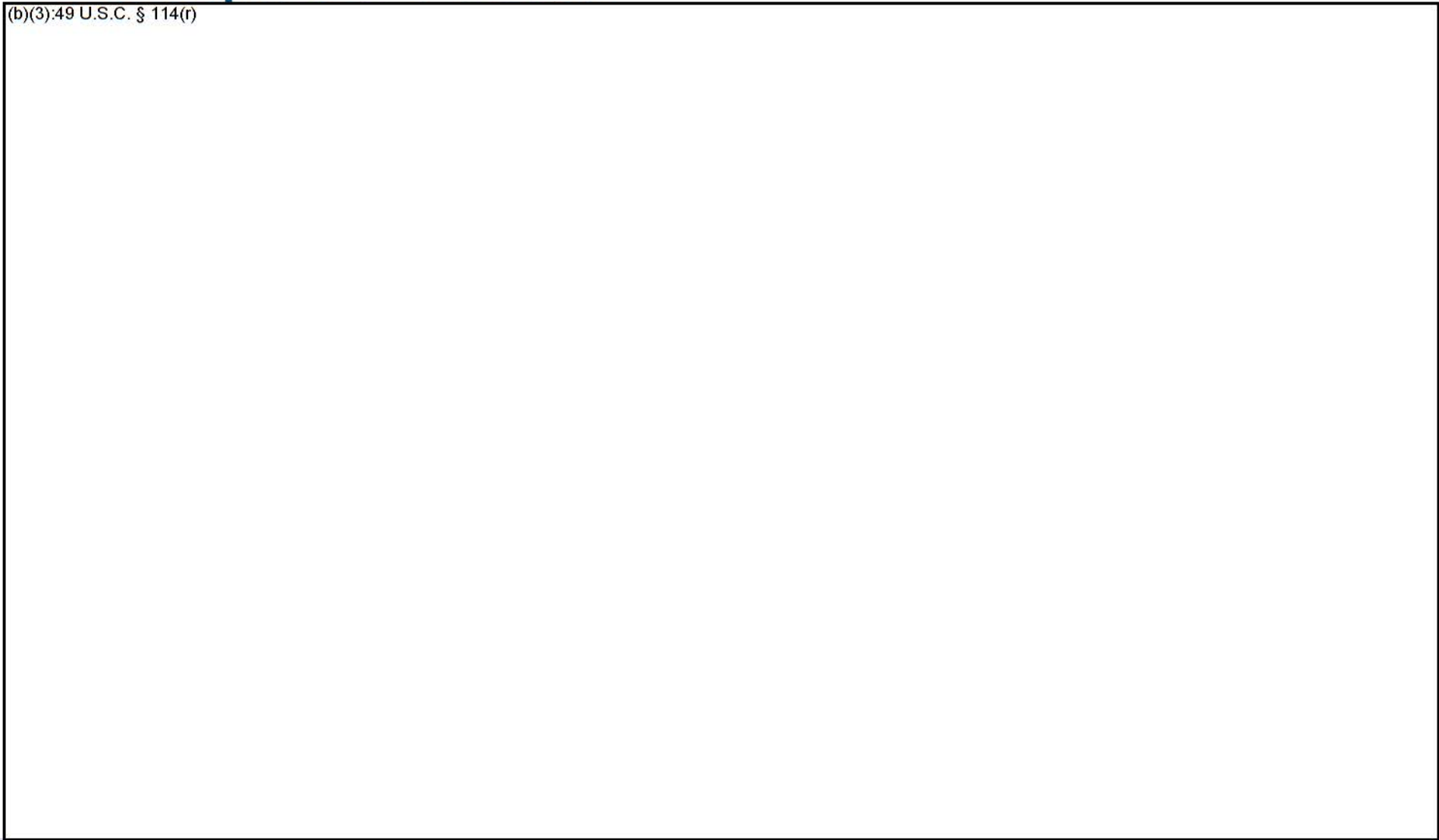


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Deception Factor

(b)(3):49 U.S.C. § 114(r)



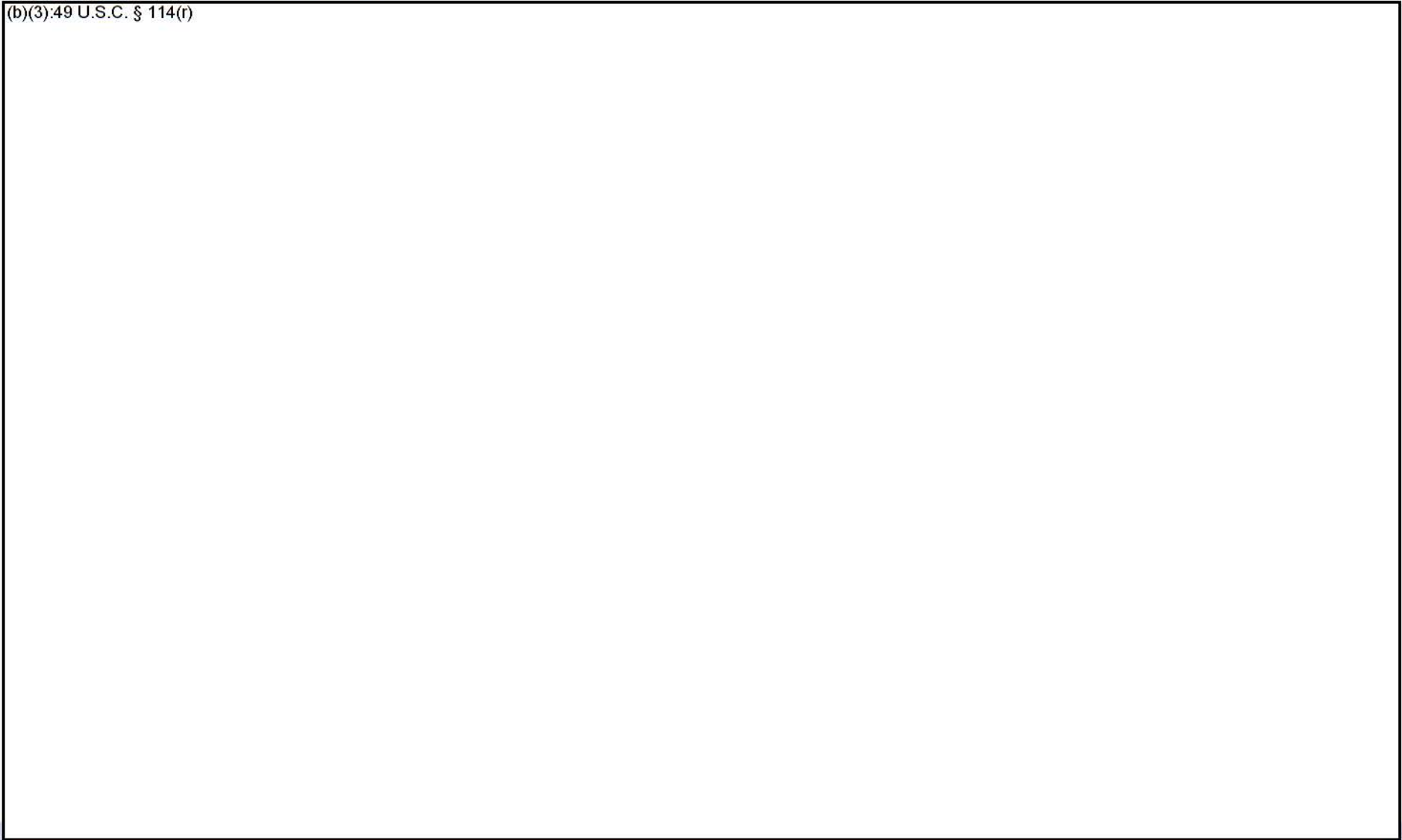
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Fear Factor

(b)(3):49 U.S.C. § 114(r)

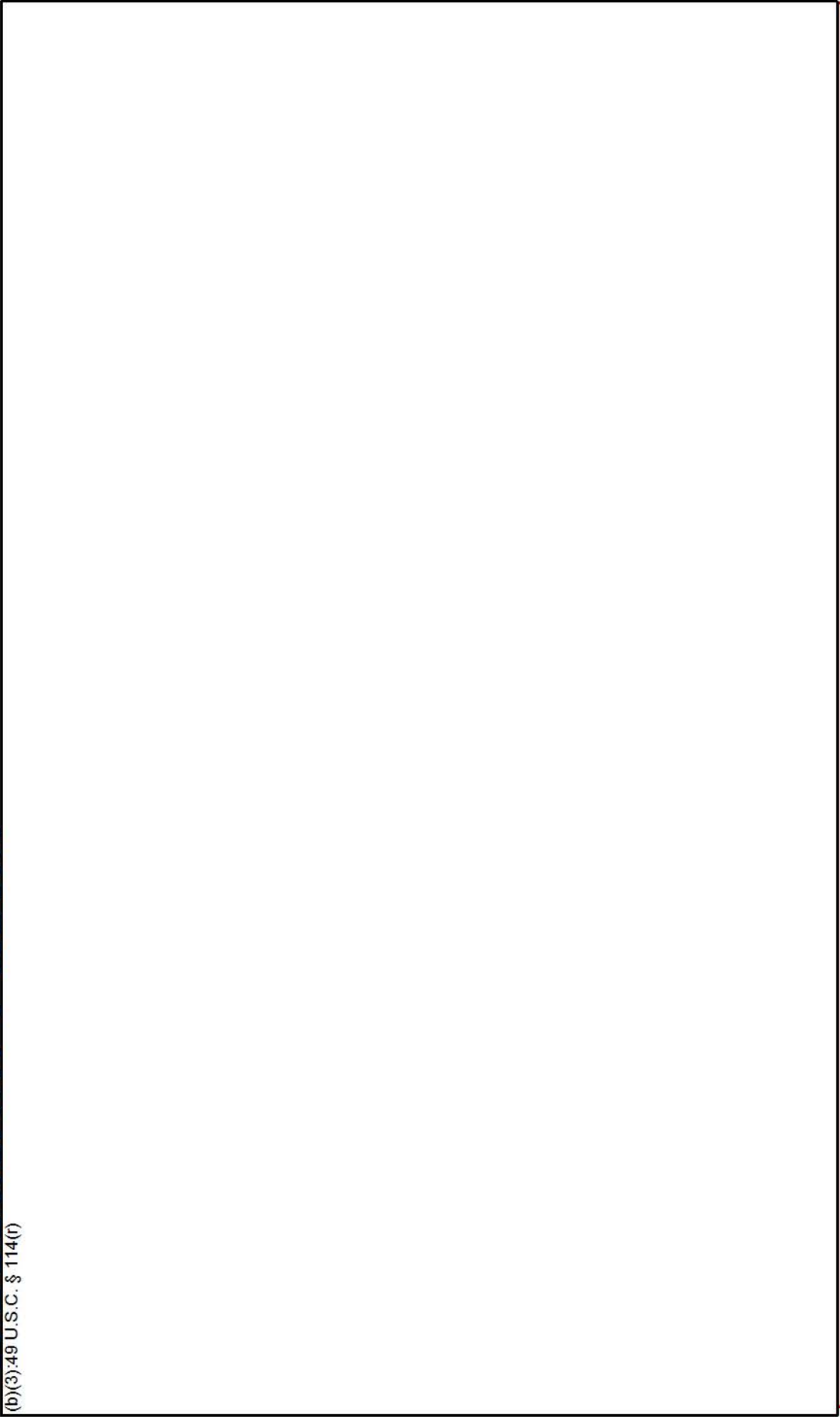


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Deception Factor

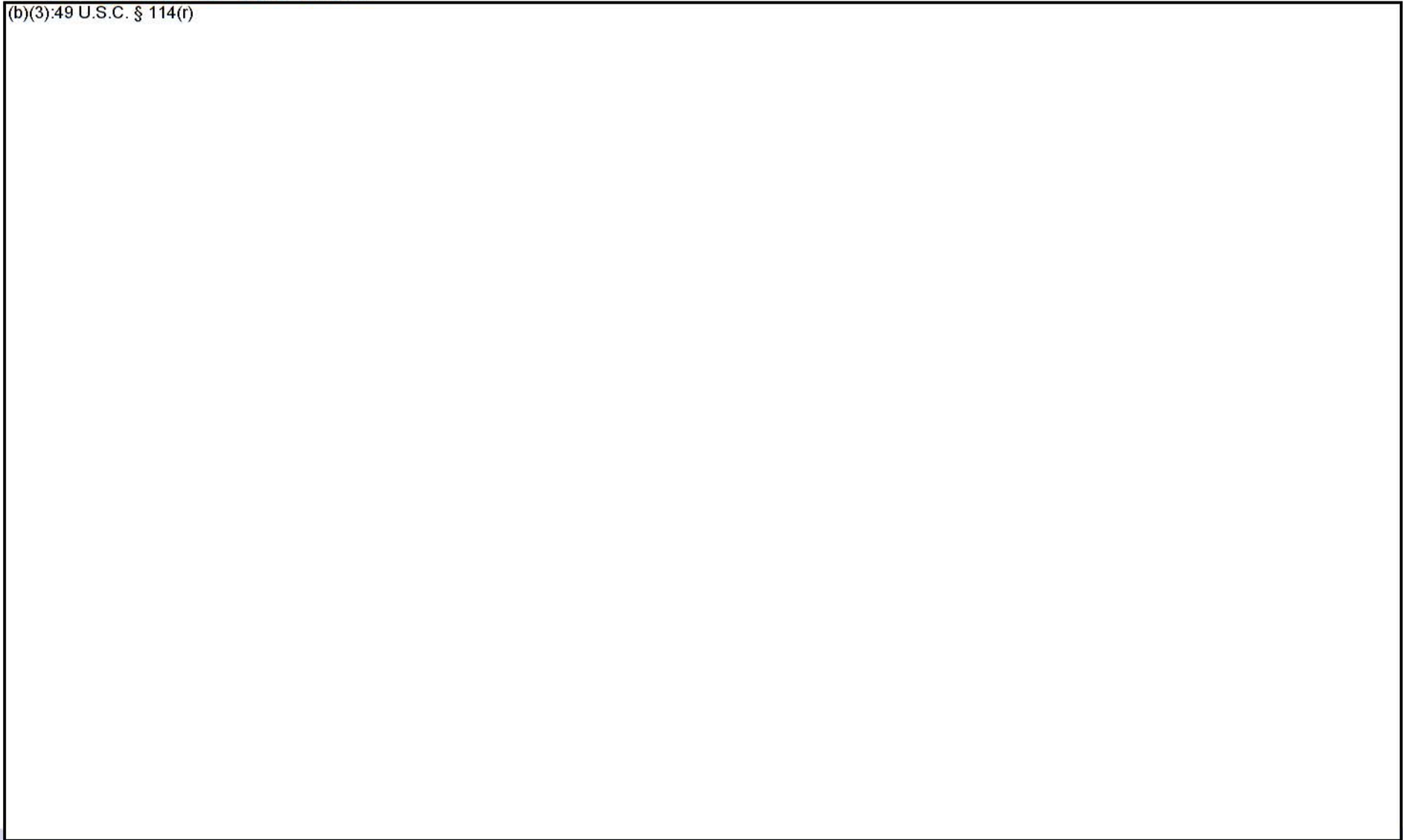
(b)(3)-49 U.S.C. § 114(f)



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Fear Factor

(b)(3):49 U.S.C. § 114(r)



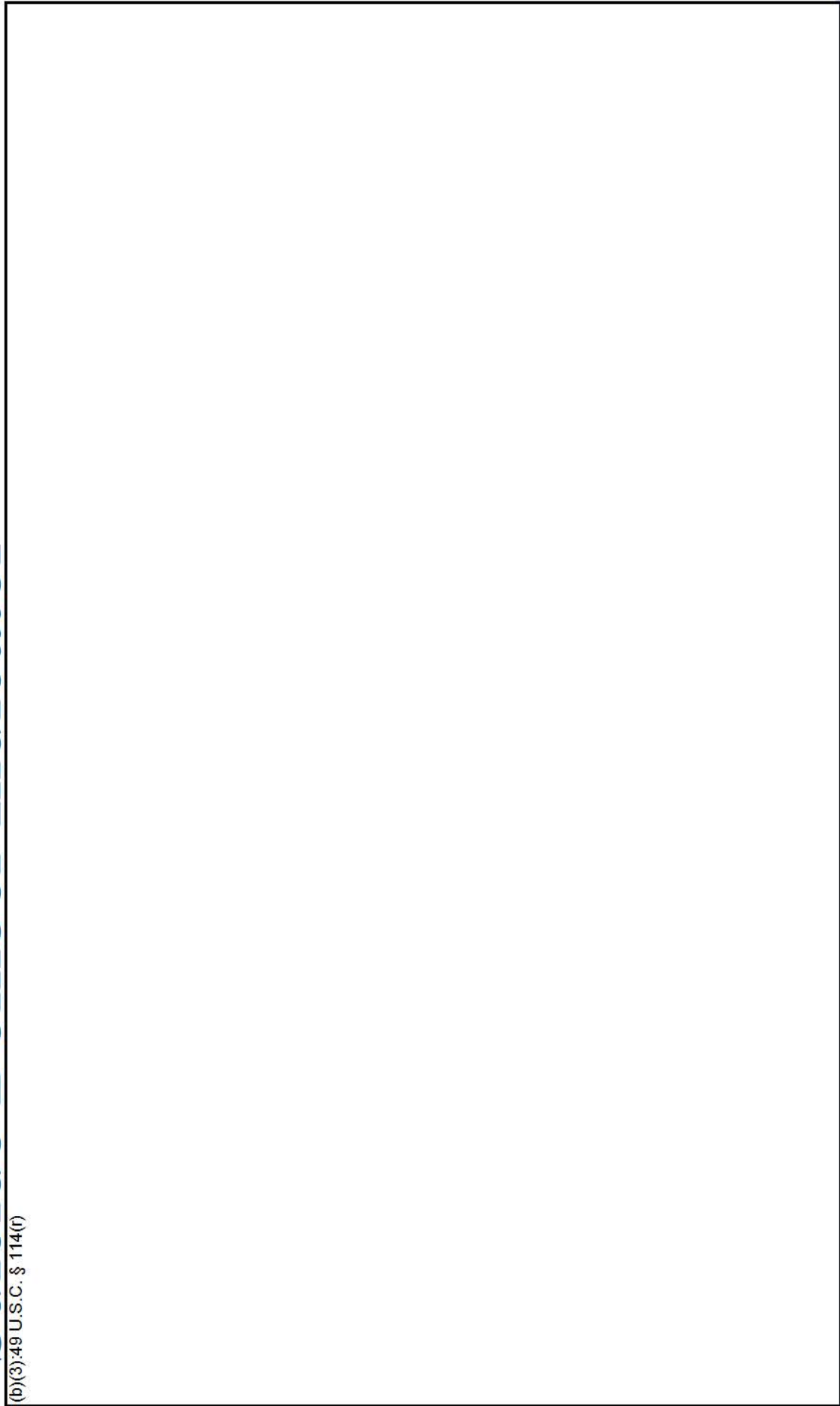
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Suicide Bomber Indicator

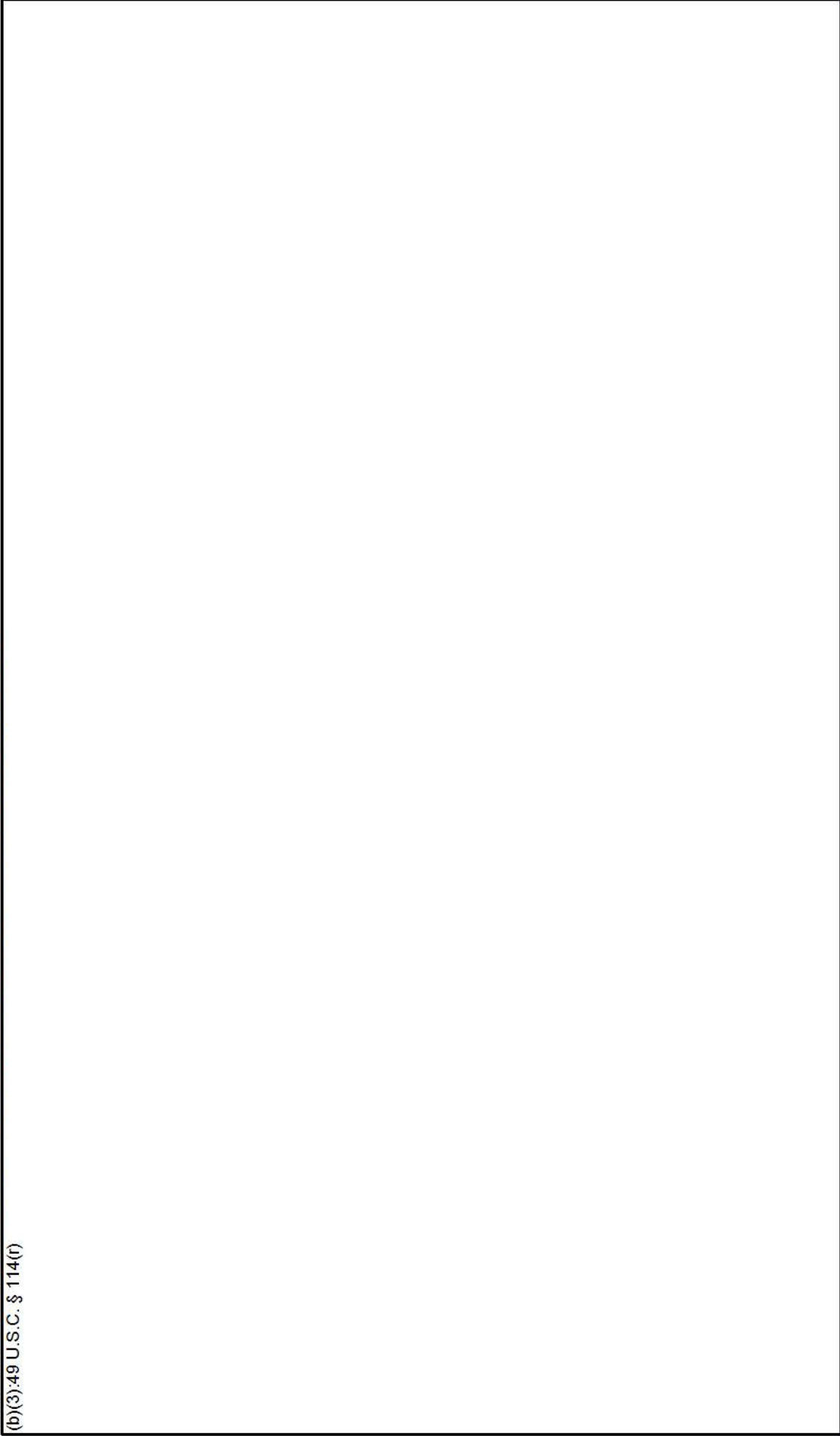
(b)(3):49 U.S.C. § 114(f)



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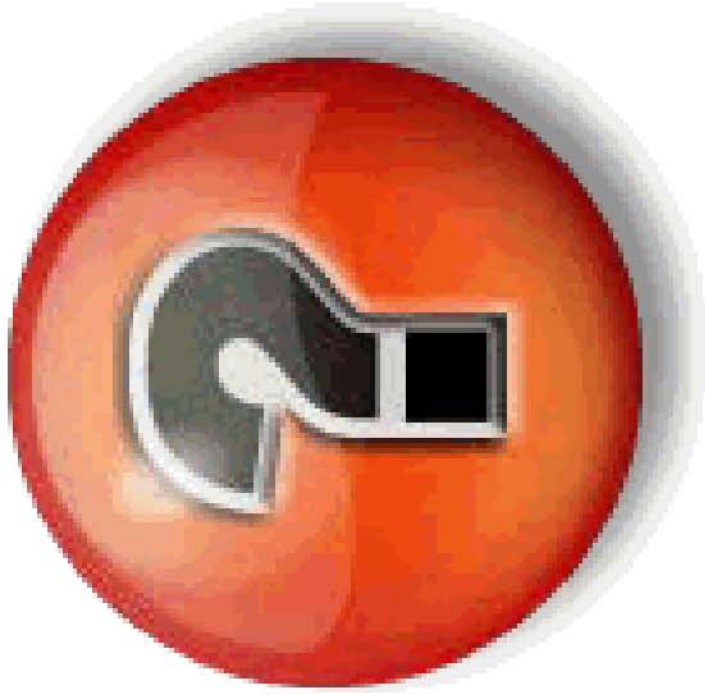
Suicide Bomber Indicator

(b)(3):49 U.S.C. § 114(f)



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SPOT Check



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Summary



Participants should now be able to:

- State the purpose of WTL
- Demonstrate WTL



Questions



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BDO Rules of Engagement

IF

AND

THEN

(b)(3):49 U.S.C. § 114(r)

Version 2.0

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