

BDO Shift Brief

May 13, 2013



Transportation
Security
Administration

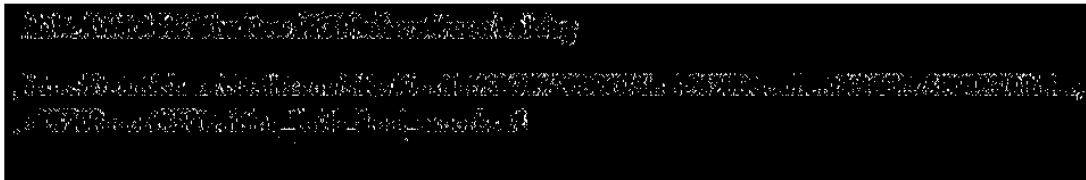


BDO HIGHLIGHT

(b)(3):49 U.S.C. § 114(r)

Take Away -

- This is another great example of "engaged" BDO's working as a dynamic part of TSA's layered security system.



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TIP OF THE WEEK



Behavioral Indicator Guide Analysis

"It seems that despite SPOT Training, some BDOs will always interpret certain behavioral indicators differently and have differing opinions on what is meant by "excessive" or "increased", etc. When the Behavioral Indicator Guide was released, I tasked my BDOs with selecting 1 behavior per shift/per day to discuss/dissect/analyze during the in-brief. Whichever behavioral indicator was covered that day would then be annotated in the 'remarks' section of the Shift Summary (to avoid repetition). Many times the BDOs have found that they were all on the same page; other times it would lead to discussion and consensus once the clarification of the behavior was clearly spelled out from the guide. This daily practice has proven to be invaluable when it comes to getting all BDOs on the same page, and another unintended side effect is that it has also helped them on the BDOA."

Thanks to (b)(6) and the BDO team at BUR for their best practice submission.

**BDO Executive Summary Reports
(May 3 – May 9, 2013)**

(b)(3); 49 U.S.C. § 114(r)

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