

U.S. Department of Homeland
Security
Los Angeles International Airport
5767 W. Century Blvd Suite 300
Los Angeles, California 90045



Transportation
Security
Administration

MEMO TO FILE

TO: DAFSD Chris Pope
FROM: STSM Larry Hamara
DATE: May 2nd, 2014
SUBJECT: SPOT SOP Violation – Terminal Five

On Tuesday, April 2nd, 2014 at approximately 1820 hrs, I received a call from AFSD Dan Wyllie about some CCTV footage he was watching. I believed he was watching CCTV on T4 Alpha Mezzanine, and noticed that one of our BDOs seemed to just be standing outside the entrance to lanes 7/8 and not doing anything. He gave me the times of 1720 – 1810. STSM Miller and I went to T4 and reviewed the CCTV in the T4 manager's office for the time period AFSD Wyllie provided. We observed numerous possible SOP violations. Specifically, EBDO (b)(6) and MBDO (b)(6) were observed standing against the railing just outside the entrance to lanes 7 and 8 and not performing Walk the Line as prescribed in the SPOT SOP for approximately 40 minutes.

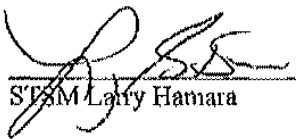
I had STSM Wilson review the CCTV footage and directed her to have the two BDOs working T4 to observe the footage. After both BDOs viewed the CCTV footage, STSM Wilson requested both BDOs write a statement describing what they were doing during the 40 minutes on the CCTV footage. The two BDOs were EBDO (b)(6) and MBDO (b)(6).

On Thursday, May 1st, 2014, at approximately 1500 hrs, while attending the PM all manager's meeting with the LAX PSD, AFSD Wyllie approached me and mentioned the incident of April 2nd, 2014. He said that he told me the incident was at T5, not T4. I told him that STSM Miller and I viewed CCTV for T4 and disciplinary action was taken, based on what we saw for T4. I talked to DAFSD Pope and explained what AFSD Wyllie had said. She asked me to review the CCTV footage for T5 during the same period and report my findings. Due to operational requirements, I was not able to view the CCTV footage that evening, but mentioned to STSM Bustrum that we would need to review the CCTV footage. On Friday, May 2nd, 2014, STSM Bustrum went to T4 to view the CCTV footage of the incident at T5 and found that he was only

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able to retrieve a portion of the footage. He went to the ARCC and was able to retrieve the complete footage needed.

The delay in processing this incident was the misunderstanding of what terminal the incident actually happened, coupled with the fact that when we even looking at the wrong terminal, similar SPOT SOP violations took place that warranted discipline.


SPSM Larry Hamara

Date

5/7/14

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