

Bravo Employee Lane (b)(5)

On 02 November, 13 at approximately 1350 hours I, Expert Transportation Security Officer (b)(6) was traveling out of Bravo Terminal exit en route to Alpha Terminal when, I observed a tall male in a dark blazer standing on the adjacent temporary wall. The male appeared (b)(6). Master Transportation Officer (b)(6) (b)(6) was my partner. Upon reaching the end of the temporary wall I observed the male enter the checkpoint through the employee lane. I continued to observe the man at which time he appeared to be past the Travel Document Checker and was making visual gestures to someone beyond the screening checkpoint. I heard someone direct the male to leave the checkpoint and he did not comply. It was later determined that Transportation Screening Officer Gerardo had directed the male non traveling companion to "Exit" the employee screening lane. I walked up the employee entrance and upon reaching the Travel Document Checker I asked the male, "Are you traveling today Sir". The male responded "No". He began stating he was waiting on someone traveling. I advised him that we needed him to exit the checkpoint and wait at the end of the blue carpet. He hesitated and continued to wait at the TDC. I again, advised him that he would have to wait at the end of the entrance. He did not comply. He then, stated someone traveling needed help. I advised the male that I would be happy to help him but, he needed to exit the checkpoint area. The man stood firm and would not exit. I stated to him "Exit, now Sir". He again, would not comply. I advised Transportation Screening Officer (b)(6) (b)(6) who was manning the exit to notify the checkpoint LEO as the passenger was now interfering with screening. I continued to direct him to exit and advised him that a Law Enforcement Officer was being notified. The male refused to leave and asked for my name. I gave him my name in a clear and concise tone. He then attempted to delay compliance by continually asking for my name and badge. I gave him my name several times and redirecting him out of the checkpoint several additional times in a firm and authoritative tone. He would not comply! I called a LEO assist at Bravo TDC via radio. The on duty Bravo LEO was completing a prohibited item report and did not respond. STSM Diane Taylor responded at which time the male began walking towards the end of the employee lane.

The male non traveling companion made a generic accusation to STSM Diane Taylor that he was plucked because of his race and indicated that, the Officer was "rude" in an attempt to divert resolution of his noncompliant behavior. This incident was post LAX active shooting and our Officers and BDO's continue to remain vigilant in regards to continued threats, copycats and diversions.

On Saturday, 11/2/13, I was with EBDO (b)(6) conducting SPOT on Bravo Checkpoint at Norfolk International Airport, ORF. As we were exiting the concourse via the exit lane, we noticed a man looking into the checkpoint and talking on his cell phone. As we approached, he entered the checkpoint, going all the way to the TDC podium. We followed the man back into the checkpoint.

EBDO (b)(6) asked the man if he was flying, he responded with a "no", and said something about this mother who had already gone through security not being able to speak or understand English. The gentleman also told me the same thing (b)(6) called loudly across the checkpoint for a LEO probably three times. LEO did not respond. (b)(6) then explained to the gentleman that he would have to exit the checkpoint and then we could help him. The man still did not move. (b)(6) insisted that he would have to leave first, and then we would help him. The man would not move and slightly raised his voice. (b)(6) explained alright you are just going have to leave now.

The man began exiting the concourse all the while asking for (b)(6) name and complaining. She verbally met or exceeded him in everything he said, agitating him even more. She did not offer any alternatives for the man; other than he would have to follow orders and leave the checkpoint.

By the time we got the man in the public area outside the area, STSM Diane Taylor arrived to speak with the man. STSM Taylor began speaking with the gentleman who then said that (b)(6) was targeting him because of his race, and that it was a racial thing.

(b)(6) kept arguing with the man even though STSM Taylor asked her to disengage from the situation, agitating the man even more. Finally after a few moments, (b)(6) did in fact disengage and she and I left the area.

Later It was learned that the gentleman had been directed back downstairs to the airlines, where he was given a GATE PASS to enter the sterile area and properly communicate with his mother. Following this, I observed the man exiting Bravo concourse via the exit lane.

MBDO (b)(6)

Page 141 of 227

Withheld pursuant to exemption

(b)(6)

of the Freedom of Information and Privacy Act