

Approval Needed to Transition Email (3/30/21)

Hi Lindsi and Lisa,

I need approval to move IDme verification policy from LOA3 to IAL2. Here are the details:

OED's current identity verification policy is Level of Assurance 3 (LOA3) and outlined in the National Institute of Standards and Technology (NIST) publication 800-63. In this policy, a claimant undergoes a telecom check, financial records validation, and either a government issued ID review OR knowledge based verification (KBV).

The requirements for Information Assurance Level 2 (IAL2) are outlined in NIST 800-63-3. [REDACTED]

[REDACTED] thus making a review of the claimants government issued ID mandatory. This government issued ID must undergo Biometric Facial Recognition (selfie face match). When a state is IAL2 + Liveness, the claimant takes a video selfie (liveness) that is biometrically matched.

Attached is a guide the customer will see and it is being reviewed by the Comms Team now.

Here is a video that outlines the flow for claimants in the [IAL2 + Liveness Policy](#).

At 1:38 you see "Step 3: Verify Identity": The "Answer questions about your credit history" is missing because this is an IAL2 + Liveness flow and KBV is not allowed

At 2:21 you see "Step 4: Take a Selfie": This portion covers the video selfie that we discussed today.

We just recently released the Biometric Consent Screen this past week, so it's not included in the Demo Video (for reference, it would be around 1:51 in the video, after the claimant clicks on which identification card they wanted to use for Step 3: Verify Identity).

Does anyone know of any reason not to switch to IAL2 + Liveness? Would you like me to set up time internally or with the vendor for to go over the differences in greater detail?

Lori

Lori Friesen | Project Manager
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[REDACTED]