

SECTION A: PROGRAM OFFICE TALKING POINTS

*As we continue to fulfill our mission to protect the nation's transportation systems and to ensure the freedom of movement for people and commerce, we are also consistently employing TSA core values of integrity, innovation and team spirit. By doing so, we enhance the TSA mission by delivering a highly motivated and dedicated workforce. From checkpoint evolution to risk based security initiatives we continue to embrace the changes that come with the complexity of our job. Every day that we report for duty we strive to remain one step ahead of our adversaries; from the evolution of our standard procedures to be more risk based approach, increased unpredictability measures and further defining our layered capabilities within TSA- we stand united to defend our freedom. Change is who we are as BDOs. As our program continues to evolve, we become stronger and more experienced. New training and standard operating procedures enable us to take on new challenges with excitement and courage. We welcome employee engagement and collaboration as we continue on the path forward. By dedicating ourselves to TSA's core values, we are able to remain ahead of evolving threats, embrace a networked security model to include delivering first class security. As such continue to **BE ENGAGED, FOCUSED and DETERMINED!***

TSA CORE VALUES

Integrity:

We are a people of integrity who respect and care for others and protect the information we handle.

We are a people who conduct ourselves in an honest, trustworthy and ethical manner at all times.

We are a people who gain strength from the diversity in our cultures.

Innovation:

We are a people who embrace and stand ready for change.

We are a people who are courageous and willing to take on new challenges.

We are a people with an enterprising spirit, striving for innovations who accept the risk-taking that comes with it.

Team Spirit:

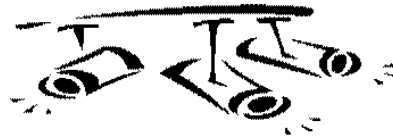
We are a people who are open, respectful and dedicated to making others better.

We are a people who have a passion for challenge, success and being on a winning team.

We are a people who will build teams around our strengths

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SECTION B: HIGHLIGHTS/SPOTLIGHT



BDO Managers: please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing spotlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to SPOT.training@dhs.gov

(b) (3) (4) BDO
MBDO (b) (6)

(b)(3):49 U.S.C. § 114(r),(b)(6)

Program Office Notes:

Through superb vigilance, team work and communication, BDOs (b)(6) worked with checkpoint TSOs and airport police to resolve suspicious passenger activity.

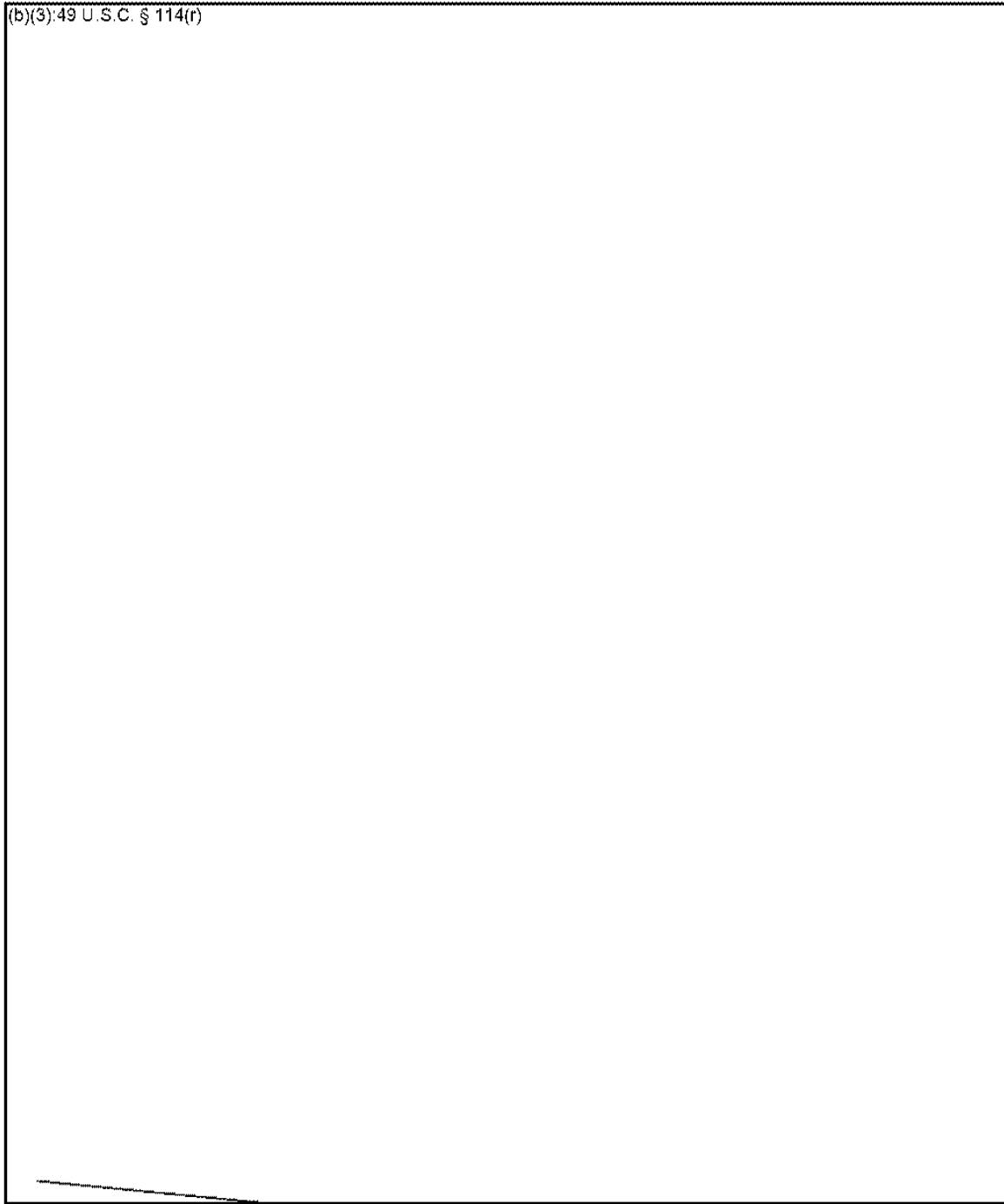
☐ Superb Walk the line Engagement	☒ Outstanding Teamwork
☐ Exceptional Critical Thinking	☒ Enhanced Stakeholder Relationships
☐ Strong Employee Engagement	☒ Effective Communication
☒ Superb Mission Focus	☐ Exceptional Command Presence

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~~SENSITIVE SECURITY INFORMATION~~

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)



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(b)(3):49 U.S.C. § 114(r)
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