

Date Added	Contact Details
2/16/2011 9:50	(b)(6) wants to report that when he was going through the security checkpoint, TSA male screeners started asking him personal questions about where he lives, where he works, etc. TSA screeners kept looking at his ID which has his home address and how (b)(6) is out of town and he is concerned about his family being alone at the time because he does not know the screeners' intentions and why they were asking him these questions.
2/23/2011 14:05	Dear (b)(6) &#2013; &#2013; Thank you for contacting the Transportation Security Administration's (TSA's) Office of Civil Rights and Liberties, &#2013; Please be advised that, as your concern regards an issue with professionalism, we are referring your email below to TSA's Contact Center for appropriate handling (HYPERLINK &#34;mailto:tsa-contactcenter@dhs.gov&#34;;tsa-contactcenter@dhs.gov) or 866-289-9673 &#2013; To contact the airport's Customer Service Manager directly, please visit HYPERLINK &#34;http://www.tsa.gov&#34;; www.tsa.gov and click on &#34;Go Talk to TSA&#34;(https://contact.ea.dhs.gov/talktotsa/talktotsa.aspx) &#2013; We hope this has been of assistance. &#2013; Thank you, &#2013; M. [redacted] High Policy Advisor External Compliance &#2013; Public Outreach Division Office of Civil Rights and Liberties Office of Special Counsel &#2013; &#2013; From: (b)(6) &#2013; Sent: Saturday, February 19, 2011 10:08 AM To: DCR ExternalCompliance TSA Subject: TSA complaint &#2013; Dear Sirs, &#2013; I'd like to make a complaint against a TSA worker at DCA. I was traveling on vacation with my wife and two 11-month-old daughters. The TSA agent checking ID at the entrance of the screening area was (b)(6) before it was our turn to show IDs. I was asked another passenger, &#34;where he was going (while clearly looking at his ticket), why he was going, for how long, etc. etc. These questions seemed the kind that a customs agent would ask, not the TSA agent checking IDs. So when we approached him, I nicely asked if he needed to see the IDs (passports) of my 11-month-olds. He said no. So then I hand him mine and my wife's passport. And he looks at them without opening and says &#34;who are these&#34; and I respond &#34;mine and my wife's&#34;. Then he hands them back to me and says &#34;you have to hand me yours and she has to hand me hers&#34;. I had never heard of this and since I've flown too many times to count (and since I own a business at DCA and WORK there everyday) I've never seen that. And it was OBVIOUS from his attitude, he was RELISHING his power over us and taking his position as &#34;the gate keeper&#34; and NOT treating ANYONE in a friendly manner. But I didn't say anything at this point and I handed him my passport and boarding pass and my wife did the same. So with all the worry and stress of traveling with our girls for the 1st time and all the documents we had, I accidentally handed him my wife's boarding pass with MY passport and she did the same. So he opens them and instead of just doing the OBVIOUS resolution and switching them, he says &#34;you have handed me the wrong boarding passes, you need to take them back and hand them to me again the correct way&#34;. So at this point, with the line getting longer behind us, I say &#34;I've flown a 1000 times and never knew that ID checking was such a complicated procedure&#34;. And he says &#34;do you have a problem?&#34; and I answer &#34;no, I don't have a problem, I just want to catch my flight&#34;. And then he says &#34;So, you're going to have to step over here for some further questions&#34;. At this point, even other people in the line are amazed at this gentleman's abuse of power. So I step over there and he's asking me all kinds of questions about where we're going, for how long we're going, clearly just trying to get under my skin and irritate me. We in NO way looked to be anything other than a nice family going on a trip together. Then a supervisor walks over and asks what the problem was and he actually says &#34;this gentleman seems agitated and I don't feel comfortable with him flying&#34;. WOW, and she is amazed and rolls her eyes and says I take over and she apologizes and he walks away and leaves his post and I see him go down the hallway and into the men's room, as if he realizes how he was abusing his position and his supervisor wasn't going to take up for him, and he wants to escape. She said that's not even his position to do what he was doing, and she was very nice and says how sorry she is again. After checking into my gate, I came back up, asked for a manager and told him the story, but I'm afraid nothing was done. This man CLEARLY was harassing people just by the look on his face, was so enjoying holding his &#34;power&#34; over fellow fliers. You know, we all work very hard and I can understand in the security-driven world we're living in, for people to want to be careful. But nice family deserves to be treated this way and I think this man is a danger to people. He clearly abused his power and I'm sure that wasn't the 1st time it happened or the last!! &#2013; I would like someone to acknowledge receipt of this and I will so follow up in person to see something was done, at the VERY least that he knows we have a complaint and he can't show that sort of behavior without worrying that someone won't complain about it! Thank you &#2013; (b)(6)
3/22/2011 8:02	Airport: Pensacola Gulf Coast Regional Airport Date: March 15, 2011 Time: 0530 Airline: AirTran Flight Number: 425 Employee's supervisor: (b)(6) Checkpoint Supervisor: A On March 15, 2011 at the checkpoint located at the second floor of the PMS report I was approached by a TSA employee by the name of (b)(6). Upon identifying herself, employee proceeded to inquire me about the destination of my trip, my national origin and at one point, my accent was from C.A. The TSA employee described above decided to conduct an extra screening on me. My personal belongings inside my backpack were rummaged around. One of the items searched a folder which contained personal medical record from my home base station. This folder is governed by the Privacy Act of 1974. This Privacy Act was enacted to safeguard against (unwanted invasion) of my personal privacy. In addition, government-related documents were unlawfully searched even though a verbal warning of the contents of these folders was provided to such TSA employee. Example of government documents: recall rosters and key personnel rosters containing personal information which cannot be publicly displayed and written content is received from each individual concerned. Moreover, detailed questions were asked to me from personal to work-related questions. I believe this is an intrusion into the personal life of another without just cause. This act can give the person whose privacy has been invaded a right to bring a lawsuit for damages against the person or entity that intruded. A A A A
3/3/2011 8:06	THIS IS NEARLY 8 MONTHS OLD EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.152 Date Time: 3/2/2011 8:42:59 PM Name: (b)(6) Email: (b)(6) Complaints/Discourtesy/Rude Employee Flight Info (if applicable: Enter Flight#/Airline/Terminal/Airport/Gate/Etc): Atlanta A 7002/FL195/gate T12 - Comments: (b)(6) (b)(6) is the TSA employee I am reporting for extremely rude behavior. She first told my husband that our 3 daughters needed to hand their own boarding passes and give them to her one by one. She then went on to quiz them on their name, age, and destination. My 4 year old didn't know how to answer where she was traveling to so (b)(6) just kept waiting for an answer until my husband said "home". She made us move over to the side to do the same to my other 2 girls. She was letting everyone go in front of us in line and I said to my husband "Great, everyone is passing us...". She told me to calm down and then went on to tell me that I had an attitude the moment I walked up in line. I didn't say a word because I was so shocked and couldn't believe she had said that to me. After we went through, I told another TSA employee and he just rolled his eyes like that's normal for her to act like that. I know TSA employees go through a lot of horrible situations with crazy travelers but I didn't say anything or even look at her. What she said was completely inappropriate and if I had not been so shocked I would of told her where she could go. Hopefully no other innocent passenger has to deal with what I did. My husband and I have traveled a lot with our children and never have they been asked a bunch of questions like they've been kidnapped. I will be better prepared next time if I come across another person like (b)(6). Also, she's under 5 feet, around 175 lbs., under 30 and African American.

<p>6/28/2011 8:06 THIS GENERATED EMAIL HAS BEEN SENT FROM <a href="mailto:tsa.gov/contact/index.cfm">tsa.gov/contact/index.cfm</a> Remote Client IP: 10.238.90.252 Date Time: 6/27/2011 11:50:50 AM Name: (b)(6)</p> <p>Comments: Apparently appropriate to comment on the security of TSA uniforms. TSA uniforms are not only a part of the TSA's identity but also a symbol of authority. It is important that the uniforms are secure and that the information on them is protected. TSA uniforms are a key part of the TSA's identity and should be protected. TSA uniforms are a key part of the TSA's identity and should be protected. TSA uniforms are a key part of the TSA's identity and should be protected. TSA uniforms are a key part of the TSA's identity and should be protected.</p>
<p>8/7/2011 13:03 Caller requested to speak with Mike Hildeston. The caller said the BID program will fail. The caller wanted to know how long two weeks training can prepare the TSA to do what level is doing for security that has taken years. The caller wanted TSA to go back to training. A Question for you by Kate. Boston Globe. The caller said that the TSA has taken years of training. The caller said that the TSA has taken years of training. The caller said that the TSA has taken years of training. The caller said that the TSA has taken years of training.</p>
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10/26/2011 10:10	Hello, my name is (b)(6) and I work for the FAA. I was on personal travel yesterday and returning from Boston (Logan International) my flight was leaving at 1810 (Alaska 151). I was standing in line for security between 1630-1700 I was approached by a TSA agent (she stood entirely too close to me) and she asked me why I was upset (my boyfr. end lives in Boston and I live in Seattle and it is very common for me to be crying when I stand in this line as it is a ways difficult to leave). I replied it was none of her business and she continued to say "I am just concerned for you" now this person doesn't know me from anyone else in the world and I became very uncomfortable with her behavior and her persistence that she know what I was crying about. I simply replied that crying at an airport is a common occurrence. Now I didn't get the agents name but I feel I was approached because I was a federal employee. This made me very uncomfortable and this is not the first time I as an FAA employee have had a TSA agent say inappropriate things. In the future what is the best course of action. I feel, do not want to report it just at the local level in case they attempt to cover something up. Please advise. Thank you (b)(6)	Click here to send us your feedback
10/31/2011 8:33	THIS GENERATED EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.252 Date Time: 10/28/2011 5:54:17 PM Name: (b)(6) Email: (b)(6) Complaints: Inappropriate Screening/Pat Down Screening/Flight Info (if applicable. Enter Flight#/Airline/Terminal/Airport/Gate/Etc.) Boston Logan's airport. Comments: I want to know why the ID and boarding pass screeners asked me why I had visited Boston and what company I worked for when I told him I had been at Boston on business. I told him this was none of his business. He led me to believe that this was a new practice at Logan and would soon come to other airports. It is no one's business who I work for or why I as a US citizen am visiting any city. Not appropriate for an agent of the US government to be asking these types of questions of it's citizens unless I am being investigated for a crime. The lady that sat next to me on the plane told me that she was asked what time her meeting ended the previous day and if she went out drinking after the meeting. Again, HIGHLY inappropriate! I will be back in Boston in a couple of weeks and hope I do not have to experience this same type of nazi Germany like screening tactic.	
10/31/2011 12:01	Dear (b)(6), Thank you for contacting the Transportation Security Administration's (TSA's) Office of Civil Rights and Liberties. Please be advised that as your concern pertains to an operations and/or professionalism issue, we are referring your attached correspondence to TSA's Contact Center for appropriate handling (tsa-contactcenter@dhs.gov). Thank you for giving us the opportunity to respond to your concern. We hope this is of assistance. Sincerely, Paul Grandjeane, Policy Advisor, External Compliance & Public Outreach Division, Office of Civil Rights and Liberties. <<Re: Thank you for contacting the TSA Office of Civil Rights and Liberties>>	
11/14/2011 10:13	Forwarded for appropriate action. A A Evelyn White, Office of Civil Rights and Liberties, TSA 6. A From: (b)(6) Email to: (b)(6) Sent: Thursday, November 10, 2011 8:24 PM To: TSA.CivilRights@dhs.gov Subject: TSA Contact Us: Complaint A THIS GENERATED EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.252 Date Time: 11/10/2011 8:24:02 PM Name: (b)(6) Email: (b)(6) Complaints: Civil Rights Flight Info (if applicable. Enter Flight#/Airline/Terminal/Airport/Gate/Etc.) McNamara terminal Detroit MI Nov 7 5:45 pm Delta flt Detroit to San Diego. Comments: TSA Inspector male with shaved head wearing brown/tan short sleeve shirt with inspector was working the ID/Boarding Pass check lane was rude, threatening and totally out of line with his questions. He began by asking how long my visit to Detroit was, the purpose of my visit, what I do for a living, why I live apart from my family, how I got to the airport, how I was able to live one month out of 2 small bags etc. I finally became a bit annoyed and he became very sultry and baited me - saying I was getting loud, I wasn't be asked me if I had a problem and that I seemed upset about something all in a very nasty tone. This is very very sad that an American citizen can't travel in America without such questions and threatening ways. I just think this was very unnecessary and an abuse of power. I am writing my senator about this also. A	
11/15/2011 12:04	THIS GENERATED EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.252 Date Time: 11/15/2011 10:39:47 AM Name: (b)(6) Email: (b)(6) Complaints: Inappropriate Screening/Pat Down Screening/Flight Info (if applicable. Enter Flight#/Airline/Terminal/Airport/Gate/Etc.) 11/15/2011 Boston Logan Delta 1001 First Class gate Comments: TSA (b)(6) asked inappropriate questions and did not accept reasonable and appropriate answers. Specifically she asked "I am told ur on a new 'pilot' program". "Is Atlanta your final destination?" "Where are you staying?" "How did you get to the airport?" "Who are you visiting?" "Why are you traveling?" I said I was traveling for personal business. She said she needed to know more than that. I said personal business again. She stamped the \$555 and then personally stepped away from the ticket review desk and went through all my personal effects, including removing every item from my wallet, reading my business notes, and then boarding my luggage (with TSA hand off). They deliberately went very slowly, apparently in an attempt to ensure future compliance with these illegal requests for information. Please note that I work in this national security business with top clearances and have done so for 26 years, including working transportation security. This pilot program needs to be halted immediately before further damage is done to our TSA.	
11/28/2011 8:55	THIS GENERATED EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.252 Date Time: 11/27/2011 6:08:03 AM Name: (b)(6) Email: (b)(6) Complaints: Inappropriate Screening/Pat Down Screening/Flight Info (if applicable. Enter Flight#/Airline/Terminal/Airport/Gate/Etc.) 2283 delta a31 gate Comments: I travel quite frequently and I also have two relatives that work for the airport, so I'm very familiar with the TSA's screening process. This Sunday morning I approached the security gate with boarding pass and ID in hand. The heavy set, white gentleman looked at the info handed to him then proceeded to ask me what was the reason for my travels, why I was in Detroit, who was I leaving and when did I arrive to Detroit. This was a pure case of discrimination. There was no reason for him to have "flagged" me and ask these questions period. This is a formal complaint that I am making before further action is taken.	
12/19/2011 9:43	THIS GENERATED EMAIL HAS BEEN SENT FROM http://www.tsa.gov/contact/index.shtml Remote Client IP: 10.238.90.252 Date Time: 12/18/2011 7:22:57 PM Subject: Suggestions Name: (b)(6) Comments: This new policy of asking questions like "where do you work" or "why are you going to..." is ridiculous and dismissive. This is still America, and who I work for, where I am going, for how long and why I am going is NONE of your damn business! Please drop this policy and let the Communist countries keep this crap to themselves!	

1/17/2012 8:44	<p>THIS GENERAL EMAIL HAS BEEN SENT FROM <a href="http://www.tsa.gov/contact/index.shtml">http://www.tsa.gov/contact/index.shtml</a> Remote Client IP: 10.238.90.252 Date Time: 1/15/2012 3:42:32 PM Name: (b)(6) Email Address: (b)(6) Comments Hello Today at the end of the security check line in Austin, Texas I was prevented from proceeding further until I answered questions posed by TSA staff. I asked to speak with a supervisor and was told by TSA employee (b)(6) that my only choices were to either (1) answer the questions posed or (2) not fly. When I asked she refused to discuss the basis of justification for this supposed requirement. I ultimately agreed to answer her questions, but (b)(6) insisted that I return to the end of the security line and wait through a second time, this last seemed mildly vindictive, and I would like to lodge a formal complaint at her apparent attempt to delay my travels. Can anyone also curiously know whether (b)(6) statement was correct: must I answer all questions posed by TSA staff? If so, by what authority does the agency require this of all air travelers? Thank you (b)(6)</p>
1/31/2012 11:07	<p>Caller flew from Logan to JFK and caller wants to know what questions the TSA officer can or cannot ask. He feels that some of the questions were of a personal nature and not so much a security nature. In addition, caller took over call. Caller asked with BPO pilot program advanced caller. The Expanded Behavior Detection pilot program recognizes the importance of risk based security by using scientifically proven behavioral observation techniques and interaction to mitigate risk by identifying potentially high risk travelers and referring them for additional screening at the security checkpoint. The vast majority of passengers will experience a casual greeting conversation with a BOD, a small portion of passengers may be selected for an extended, but limited, conversation. TSA has long recognized the value of a layered, threat based approach to transportation security and the need to focus more of our resources on people who potentially pose a threat to aviation safety in addition to the systematic current focus on high-risk items. TSA will evaluate how this pilot program impacts security screening operations and passenger throughput. The results will determine how the agency proceeds with the program. For more information please visit <a href="http://www.tsa.gov/what_we_do_ebdo.shtml">http://www.tsa.gov/what_we_do_ebdo.shtml</a>. We hope this information is helpful.</p>
2/1/2012 15:57	<p>I was half asleep when this idiot interviewed me in Boston yesterday morning at about 0830 and so I do not remember his name. Nevertheless, he is an idiot. He was not able to process that I was never in Boston. I had connected, he then got nervous and started asking me the next level of questions. He missed that I was going home to DC, although I said it three times, and when he asked how long I would be there he almost alarmed when I said, ah, a long time. He alarmed when I told him I had been in Las Vegas since the 19th. In general, he alarmed when I answered all of the questions. I found him to be awkward. This is not the type of person you want doing interviews.</p>
2/6/2012 11:59	<p>THIS GENERAL EMAIL HAS BEEN SENT FROM <a href="http://www.tsa.gov/contact/index.shtml">http://www.tsa.gov/contact/index.shtml</a> Remote Client IP: 10.238.90.252 Date Time: 2/6/2012 10:01:38 AM Name: (b)(6) Email: (b)(6) Complaints My Complaint is Not Listed Here! Flight Info (if applicable): Enter Flight#/Airline/Terminal/Airport/Gate/Etc.: Delta Flight from Detroit to Little Rock around 140pm Feb 5, 2012 Comments May I just say that the "Pilot Program" that you are doing in Detroit and other airports SUCKS. The TSA Agent stopped me and asked me the following (NON-GET YOUR BUSINESS QUESTIONS): 1. "Where are you coming from?" 2. "Why were you there?" 3. "Where did you stay while there?" 4. "Hotel?" "What was the NAME of the hotel?" 5. "What is the name of the company you work for?" 6. "How long were you there?" Please tell me what on EARTH do ANY of those questions have to do with my security or the security of others!! It took WAY too much time, had I not been early for my flight I would have surely missed it because of this STUPID "Security Based Questions" SERIOUSLY??!! The agent acted as if she were an FBI Interrogator. This is a waste of my time and everyone else's. If I looked off-beat or suspicious and not a 54 year old white female in business attire traveling to Little Rock, AR, I can POSSIBLY see the need for a FEW questions, but this was the silliest and most INVASIVE line of questioning I have ever been through in an airport.</p>
2/21/2012 8:56	<p>THIS GENERAL EMAIL HAS BEEN SENT FROM <a href="http://www.tsa.gov/contact/index.shtml">http://www.tsa.gov/contact/index.shtml</a> Remote Client IP: 10.238.90.252 Date Time: 2/19/2012 5:16:52 PM Name: (b)(6) Email: (b)(6) Complaints Inappropriate Screening/Pat Down Screening/Flight Info (if applicable): Enter Flight#/Airline/Terminal/Airport/Gate/Etc.: Detroit Metro Airport, Delta Terminal Sunday evening 4:30pm Comments I question the specific nature that a TSA agent asked me about my flight destination. After presenting my ID and boarding pass, the agent asked me the following questions: where are you going today? how long will you be there? are you there for work or fun? After responding I was asked the following that I think are somewhat inappropriate: what do you do for a living? where do you work? Then he asked: where are you staying in Florida? I responded and said "a hotel". Then he asked "Where?" To which I responded "Do you need that information for some reason?" "Yes I do. When I went to look up the information on my phone I asked: "Why do you need that specific information?" He mumbled something about a pilot program and then said "Nevertheless you are all set." Let's be clear, I am very supportive of airport security. Had he asked that I have an additional screening, have my bag searched, extra x-rays, etc. I would have been happy to do those things. Asking what my destination is and how long I will be there is also fine. But to ask for my specific location of stay (which hotel I would be at) is absolutely inappropriate. As a female traveling alone, that makes me concerned for my safety. Is this a typical question that is now being asked? As a frequent flyer, I have never been asked specific questions about my hotel. Second, will this complaint be discussed with TSA staff at DTW? If not, I will make a special trip to discuss with a supervisor next time I am at the airport (Wednesday of this week). ♪</p>
1/26/2012 12:33	<p>Forwarded for appropriate action. A. Evelyn Webb, Civil Rights Division, TSA. A. From: (b)(6) madia (b)(6) Sent: Sunday, March 25, 2012 12:02 PM To: TSA.Civilrights@fdhs.gov Subject: TSA Contact Us: Complaints. A. THIS GENERAL EMAIL HAS BEEN SENT FROM <a href="http://www.tsa.gov/contact/index.shtml">http://www.tsa.gov/contact/index.shtml</a> Remote Client IP: 10.238.90.252 Date Time: 3/25/2012 12:02:27 PM Name: (b)(6) Email: (b)(6) Complaints: Civil Rights, Flight Info (if applicable): Enter Flight#/Airline/Terminal/Airport/Gate/Etc.: DL 1791 Detroit mi Comments: When checking in at security, the TSA agent asked me where I was going, how long was I in Detroit, and what was I doing in Detroit. The first thing that popped into my mind was, its none of your business. I then went over to a TSA supervisor and asked what's going on. He told me that they are testing a new program. TSA are NOT customs agents nor was I coming from another country. What's going on here, anyone who thinks this program has any merit is lacking in the ability to think logically. A.</p>
4/19/2012 16:11	<p>I have a question regarding the tsa officers that check one's identification and matching boarding pass. Do they have the right to ask where I am traveling to? A (I'm referring to domestic flights), it's kind of a dumb question in the first place because the destination is printed right on the boarding pass, but I think that their job is to match the id to the boarding pass, not question where one is going. A that should be irrelevant, after all the airport is not a border crossing and the tsa officers are not immigration officials. A maybe someone could clarify if this is correct procedure and if so why. A thank you A (b)(6) (b)(6) HYPERLINK (b)(6)</p>

7/11/2012 16:46	Name: (b)(6)	Phone: (b)(6)	Address: (b)(6)	Email: HYPERLINK "mailto:(b)(6)"	<p>What Happened:          My wife and I were returning from our trip to Massachusetts back home to Phoenix. At security checkpoint we showed our tickets and IDs. We were informed that some additional security questions would be asked. We were asked why we visited Boston? (We were at Logan Airport) Where we stayed and how long was our stay. I was not eager to answer these questions as I don't think they are security questions and in fact are not the TSA's business. As a US Citizen we are free to travel across state lines and do not have to answer these types of questions. We are frequent flyers and were traveling First Class and are preferred status flyers so we know and respect that we are going to have to comply with the security steps but these questions are out of line. When did this happen? Logan Airport Boston June 17th at 2:30PM. We fly US Airways don't know terminal number. The checkpoint where you show your ticket and ID before going through the metal detectors. Where did this happen? Logan Airport Boston Boston MA. Who treated you unfairly? No the agent was professional not friendly but nice. My problem is the questions asked. Did anyone else who may have seen or heard what happened? (b)(6). Have you contacted the TSA Customer Service Manager at the airport or any other DHS component or other federal state or local government agency or court about this complaint? No. I asked to speak to the supervisor but none were available. Is there any other information you want us to know about or consider? No. From (b)(6) sent Tuesday July 10 2012 1:33 PM To: TCC Referrals Subject: W Civil Rights/Civil Liberties Complaint June 17 2012 (b)(6) A: NIP Complaint From (b)(6) (b)(6) sent Friday June 22 2012 12:00 PM To: tsasexternalcompliance@dhs.gov Subject: Civil Rights/Civil Liberties Complaint June 17 2012 (b)(6) Attached is the form requested to file a complaint concerning my experience with the TSA at Boston Logan Airport on June 17 2012 (b)(6)</p>
9/28/2012 12:46	<p>THIS GENERATED EMAIL HAS BEEN SENT FROM <a href="http://www.tsa.gov/contact/index.shtml">http://www.tsa.gov/contact/index.shtml</a> Remote Client IP: 10.238.90.252 Date/Time: 9/28/2012 10:01:42 AM Name: (b)(6)          Email: (b)(6) Complaint: Inappropriate Screening/Pat Down Screening/Flight Info (if applicable. Enter Flight#/Airline/Terminal/Airport/Gate/etc) Sept 20 2012 Frontier Flight #13 Detroit to Denver 4:10pm North Terminal D/W Detroit Metro Airport Gate A16#Comments: TSA asked me why I was in MI where I stayed and who I visited. I have a valid CO drivers license which he saw and I'm a US Citizen. I have traveled this country extensively and have never been ask these questions. These questions were not appropriate or had any bearing on his role.</p>				
2/21/2013 8:07	<p>Feedback Type: Complaint Category: Other Current Date/Time: 2/26/2013 10:01:49 PM Airport: DTW Detroit Metro Wayne County Date/Time of Travel: 02/25/2013 0:00 AM Airline &amp; Flight Number: TSA Employee (if known): Comment: While traveling yesterday morning the TSA agent started asking questions to include where I was going why I had a stop and what my business was at my final destination. I felt very offended and felt that I was in Nazi Germany being asked these questions. I was told this was a pilot program but I find it completely out of line and wrong in our country. The agent was completely professional and I understand that she was doing her job. Would you like a response? True Passenger's Name: (b)(6) Phone Number: (b)(6) Email: (b)(6) To leave a comment concerning this feedback follow this link - <a href="http://tsaweb.tsa.dhs.gov/ED02/Application/Manager">http://tsaweb.tsa.dhs.gov/ED02/Application/Manager</a></p>				
7/25/2013 21:03	<p>TSA I'm concerned about the authoritarian and communist aspects of your program Screening of Passengers by Observation Technique. It reminds me of programs initiated from very restrictive regimes from around the world. Will American citizens be detained or referred to law enforcement for refusing to talk to you if they otherwise comply with the body x ray metal detector etc? Thanks (b)(6)</p>				