



Transportation
Security
Administration

July 30, 2020

3600.1

Case Number: 2020-TSFO-00198

Ashley Gorski
Patrick Toomey
Nathan Freed Wessler
American Civil Liberties Union
Foundation
125 Broad Street, 18th Floor
New York, NY 10004
agorski@aclu.org
nspfoia@aclu.org

Dear Ms. Gorski:

This is the Transportation Security Administration's (TSA) first interim response to your Freedom of Information Act (FOIA) request dated January 09, 2020, addressed to the TSA FOIA Branch seeking access to "records pertaining to the use of facial recognition technology at airports and at the border by the Department of Homeland Security ('DHS'), U.S. Customs and Border Protection ('CBP'), and the Transportation Security Administration ('TSA')." That request seeks the following records from TSA:

1. All policies, procedures, guidelines, formal or informal guidance, advisories, directives, and memoranda concerning:

- a. The acquisition, processing, retention, or dissemination of data collected or generated through CBP's biometric services and infrastructure, including biometric templates;*
- b. Access by airlines, airports, cruise lines, seaports, commercial vendors, other countries, or other U.S. federal, state, or local authorities to data collected or generated through CBP's biometric services and infrastructure, including biometric templates;*
- c. Retention or dissemination by airlines, airports, cruise lines, seaports, commercial vendors, other countries, or other U.S. federal, state, or local authorities of data collected or generated through CBP's biometric services and infrastructure, including biometric templates.*

2. All final evaluations, tests, audits, analyses, studies, or assessments by the DHS Science and Technology Directorate, DHS Office of Biometric Identity Management, or the National Institute of Standards and Technology related to (i) the performance of algorithms in matching facial photographs, and/or (ii) the performance of facial recognition technologies developed by vendors. This request encompasses records concerning whether the algorithms or technologies perform differently based on flight route or an individual's race, ethnicity, skin pigmentation, gender, age, and/or country of origin.

3. All records, excluding informal email correspondence, concerning future interoperability between the TSA's biometric capabilities and "mission partner systems," including CBP and DHS Office of Biometric Identity Management systems.

4. All policies, procedures, guidelines, formal or informal guidance, advisories, directives, and memoranda concerning requests by other federal agencies (including but not limited to the FBI, the DEA, the CIA, and the U.S. Marshals) for TSA assistance in locating or identifying individuals, and all requests by federal agencies for TSA cooperation in designing systems to facilitate information-sharing. [Note that we understand that in May 2020 the ACLU agreed to rephrase this request as follows: 'All policies, procedures and guidelines concerning requests by other federal agencies (including but not limited to the FBI, the DEA, the CIA, and the U.S. Marshals) for TSA assistance in locating or identifying individuals, and all requests by federal agencies for TSA cooperation in designing systems to facilitate biometric information-sharing.']

5. All records, excluding informal email correspondence, concerning the TSA's plans to "complement the capabilities" of Credential Authentication Technology through the implementation of TVS or facial recognition technology with respect to domestic travelers.

6. All records, excluding informal email correspondence, concerning whether implementation of biometric technologies would result in operational efficiencies, including whether, at certain airport facilities, "the throughput of the checkpoint may be largely unaffected" by biometric technology because "a faster [travel document checker] process would merely shift traveler volume from the queue into the screening lane."

The processing of TSA's first interim response identified certain records that will be released to you. Portions not released are being withheld pursuant to the Freedom of Information Act, 5 U.S.C. § 552. Please refer to the Applicable Exemptions list at the end of this letter that identifies the authority for withholding the exempt records by marking the block next to the applicable exemptions. An additional enclosure with this letter explains these exemptions in more detail.

For this first interim response, the TSA FOIA Branch reviewed 811 pages, of which we have released in full 36 pages, released in part (with redactions) 70 pages, withheld in full 45 pages, identified 394 pages as duplicates, and identified 15 pages as non-responsive. Additionally, we have referred 180 pages to CBP for direct response to you, sent 60 pages to CBP for consultation, sent 5 pages to DHS for consultation, referred 6 pages to DHS for direct response to you.

The rules and regulations of the Transportation Security Administration applicable to Freedom of Information Act requests are contained in the Code of Federal Regulations, Title 6, Part 5. They are published in the Federal Register and are available for inspection by the public.

Administrative Appeal

Because TSA's response to this request is currently the subject of litigation, the administrative appeal rights normally associated with a FOIA request response are not being provided.

If you have any questions pertaining to your request, please contact AUSA Jennifer Jude at jennifer.jude@usdoj.gov.

Sincerely,



Teri M. Miller
FOIA Officer

Summary:

Number of Pages Released in Part or in Full: 106

Number of Pages Withheld in Full: 45

**APPLICABLE EXEMPTIONS
FREEDOM OF INFORMATION ACT AND/OR PRIVACY ACT**

Freedom of Information Act (5 U.S.C. 552)

(b)(1) (b)(2) (b)(3) (b)(4) (b)(5) (b)(6)

(b)(7)(A) (b)(7)(B) (b)(7)(C) (b)(7)(D) (b)(7)(E) (b)(7)(F)

Enclosures: 2020-TSFO-00198_00001 through 2020-TSFO-00198_00151.

FREEDOM OF INFORMATION ACT
SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552

Transportation Security Administration (TSA) FOIA Branch applies FOIA exemptions to protect:

Exemptions

Exemption (b)(1): Records that contain information that is classified for national security purposes.

Exemption (b)(2): Records that are related solely to the internal personnel rules and practices of an agency.

Exemption (b)(3): Records specifically exempted from disclosure by Title 49 U.S.C. Section 114(r), which exempts from disclosure Sensitive Security Information (SSI) that “would be detrimental to the security of transportation” if disclosed.

Exemption (b)(4): Records that contain trade secrets and commercial or financial information obtained from a person that is privileged or confidential.

Exemption (b)(5): Inter- or intra-agency records that are normally privileged in the civil discovery context. The three most frequently invoked privileges are the deliberative process privilege, the attorney work-product privilege, and the attorney-client privilege:

- Deliberative process privilege – Under the deliberative process privilege, disclosure of these records would injure the quality of future agency decisions by discouraging the open and frank policy discussions between subordinates and superiors.
- Attorney work-product privilege – Records prepared by or at the direction of a TSA attorney.
- Attorney-client privilege – Records of communications between an attorney and his/her client relating to a matter for which the client has sought legal advice, as well as facts divulged by client to attorney and any opinions given by attorney based on these.

Exemption (b)(6): Records that contain identifying information that applies to a particular individual when the disclosure of such information “would constitute a clearly unwarranted invasion of personal privacy.” This requires the balancing of the public’s right to disclosure against the individual’s right to privacy.

Exemption (b)(7)(A): Records or information compiled for law enforcement purposes, but only to the extent that production of such law enforcement records or information...could reasonably be expected to interfere with law enforcement proceedings.

Exemption (b)(7)(C): Records containing law enforcement information when disclosure “could reasonably be expected to constitute an unwarranted invasion of personal privacy” based upon the traditional recognition of strong privacy interests ordinarily appropriated in law enforcement records.

Exemption (b)(7)(E): Records compiled for law enforcement purposes, the release of which would disclose techniques and/or procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law.

Exemption (b)(7)(F): Records containing law enforcement information about a person, in that disclosure of information about him or her could reasonably be expected to endanger his or her life or physical safety.

PRIVACY ACT
SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552a

Transportation Security Administration (TSA) FOIA Branch applies Privacy Act exemptions to protect:

Exemptions

Exemption (d)(5): Information compiled in reasonable anticipation of civil action or proceeding; self-executing exemption.

Exemption (j)(2): Principal function criminal law enforcement agency records compiled during course of criminal law enforcement proceeding.

Exemption (k)(1): classified information under an Executive Order in the interest of national defense or foreign policy.

Exemption (k)(2): Non-criminal law enforcement records; criminal law enforcement records compiled by non-principal function criminal law enforcement agency; coverage is less broad where individual has been denied a right, privilege, or benefit as result of information sought.

Exemption (k)(5): Investigatory material used only to determine suitability, eligibility, or qualifications for federal civilian employment or access to classified information when the material comes from confidential sources.

Exemption (k)(6): Testing or examination material used to determine appointment or promotion of federal employees when disclosure would compromise the objectivity or fairness of the process.

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of the Freedom of Information and Privacy Act

From: (b)(6)
To: [Mitchell, Carolyn](#); [Walbridge, Anne](#)
Cc: [Lim, Jason](#); [Ellison, Chang](#); [Snyder, Justin](#)
Subject: Briefing: Biometrics Update - Deck Review
Date: Friday, December 6, 2019 1:17:15 PM
Attachments: [Biometric Projects ADM briefing_12-11-2019_v2.2.pptx](#)

Carrie and Anne,

Attached is the deck that has been drafted for the ADM briefing on biometrics next week. This is intended to accompany the memo we circulated earlier this week. Please let us know if ESVP has any thoughts on it. OS has asked us to clear this by the end of today. I apologize for the quick turnaround, but please let me know if that will be an issue.

Thank you, and please let us know if you have questions.

(b)(6)

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v.E.1

CAT-C Phase I Evaluation

Operational Impacts

TSA will collect operational metrics during the pilot such as processing time, user satisfaction, success rates, error rates, and additional data to evaluate the potential operational impacts of using the CAT-C system for TDC operations. Additionally, S&T will analyze quality issues and overall system performance as it pertains to TSA's operational needs.

Passenger Information

To support this analysis, S&T has proposed collecting the following passenger information during the pilot:

- Real-time images of the passenger's face (b)(5)
- Passenger's photograph from the identity credential
- Obfuscated Name from Document
- Identification credential issuance and expiration dates
- The type of identification credential
- Obfuscated Date of Birth
- Gender/Sex as listed in the document

NOTE: This is not an exhaustive list and currently is still being worked out between T&E, S&T, and Idemia.

TSA will publish an update to the CAT privacy impact assessment (PIA), to provide a complete list of data to be collected during the pilot and its use in conducting analysis of the system to determine biometric matching performance and system usability.



From: [Conley, Melissa](#)
To: [Karoly, Steve](#); [Ronan, Daniel](#); [Bonilla, Jose](#); [\(b\)\(6\)](#); [Winn, Mara](#); [Boyd, Daniel](#); [Goll, Keith](#); [Naar, Stephanie](#); [Walbridge, Anne](#); [Cutler, David](#); [Froemling, Hao-y Tran](#); [Adams, Vera](#); [Wheaton, Kelly](#); [Vergelli, John](#); [\(b\)\(6\)](#); [Wilson, Mario](#); [Lloyd, Myrtle](#)
Subject: CBP Biometrics and BAT Meeting
Date: Thursday, February 23, 2017 3:29:18 PM
Attachments: [022217 CBP Presentation.pptx](#)
[BAT Proof of Concept 02232017 -TSA Presentation.pptx](#)
[CBP-TSA Senior Guidance Team Charter.pdf](#)

All,

Attached is the TSA presentation as well as the CBP presentation for tomorrow. Please let us know if you have any comments on the BAT presentation and we can make changes before the meeting tomorrow. The proposed Agenda is below and I'm also attaching the CBP-TSA Charter as a refresher for all.

1. The CBP/TSA Charter (3rd Attachment) 10 mins
2. Overview and status of TSA biometric program activities (BAT) 40 mins
3. Overview and status of CBP biometric vision and activities 40
4. Areas of collaboration and alignment 25 mins
5. Next Steps 5 mins

Thanks,

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)
W8-116S
(c) [\(b\)\(6\)](#)

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of the Freedom of Information and Privacy Act

From: [Conley, Melissa](#)
To: [McGivern, Tom](#); [Walbridge, Anne](#); [Maldonado, Frances](#); [MEDINA, CESAR](#)
Subject: For Review - Deck for JetBlue Meeting
Date: Tuesday, January 16, 2018 11:49:27 AM
Attachments: [TSA Biometrics Overview_JetBlue_011618_v2.pptx](#)

Final Deck for today

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)
W8-116S
(d) 571-227-(b)(6) (c) (b)(6)

From: [Ellison, Chang](#)
To: [Walbridge, Anne](#)
Subject: FW: **For Comment: CBP Biometrics Entry / Exit MNS and CAR, Suspense: Today, 2/15
Date: Wednesday, February 15, 2017 9:19:17 AM
Attachments: [Biometric Entry-Exit MNS \(v1.0\)signed.pdf](#)
[Biometrics Entry Exit MNS CRM.XLSX](#)
[Biometric Entry-Exit CAR \(v1.0\).pdf](#)
[Biometrics Entry Exit CAR CRM.XLSX](#)
[CAR-MNS Process-v5-JRC Sponsor Other.pdf](#)

From: JRC Screening Portfolio

Sent: Wednesday, February 15, 2017 8:59 AM

To: Fortner, Robert (b)(6); Reedy, Amy (b)(6);
Berumen, Paul (b)(6); Ellison, Chang (b)(6);
Lombardo, Donald (b)(6)

Cc: Petersen, George (b)(6)
(b)(6)

Subject: **For Comment: CBP Biometrics Entry / Exit MNS and CAR, Suspense: Today, 2/15

Good Morning,

Please see below for information pertaining to the CBP Biometrics Entry/Exit Mission Needs Statement (MNS) and Capability Analysis Report (CAR) documents for your review:

-
High Level Overview:

- **Submitting Component:** CBP
- **Primary Document Type:** MNS and CAR
- **Number of Pages:** MNS - 15; CAR - 25
- **Timeline:**
 - Date Comments Due: 2/15
 - Date of Submission to JRC Gatekeeper: 2/16
- **Supporting Documents Attached:**
 1. Biometrics Entry/Exit MNS
 2. Biometrics Entry/Exit MNS Comment Review Matrix (CRM)
 3. Biometrics Entry/Exit CAR
 4. Biometrics Entry/Exit CAR CRM
 5. CAR-MNS Process

Document Summary:

Customs and Border Protection has submitted a MNS and CAR on Biometrics Entry/Exit to the JRC for review. They have requested Gatekeepers and the Screening Portfolio Team to provide comments using the CRMs.

SPT Action Items:

- Review MNS and CAR and input any comments into the respective CRMs (attachments 2 and 4) **NLT 5:00 pm on Today 2/15** (Please limit your comments to your organization's equities.)

Next Steps:

- SPT Facilitator will package feedback into a review summary document and highlight key comments/objections raised by the review. When all comments are consolidated, the SPT Facilitator will provide approved review summary to the Sponsor and JRC.

Thanks,

Emily Morse

Supporting TSA Office of Intelligence and Analysis

DHS JRC Screening Portfolio

CENTRA Technology, Inc.

O: (571) 227-(b)(6) C: (b)(6)

(b)(6)

From: [Boyd, Daniel A](#)
To: [Walbridge, Anne](#)
Subject: FW: BAT-CAT Hybrid - White Paper
Date: Monday, October 1, 2018 9:15:18 AM
Attachments: [BAT-CAT Hybrid - Patent White Paper 09282018.docx](#)
[image001.png](#)

Just an FYI. An unofficial white paper outlining the capabilities we are seeking to develop with industry. Some of it is a wish list.

Sent with BlackBerry Work
(www.blackberry.com)

From: Boyd, Daniel A <(b)(6)>
Date: Friday, Sep 28, 2018, 5:06 PM
To: Goll, Keith <(b)(6)>, Lim, Jason <(b)(6)>, Gould, Austin <(b)(6)>
Cc: Conley, Melissa <(b)(6)>, PEACH, CHRISTINA <(b)(6)>, Gutierrez, Brandon P. <(b)(6)>
Subject: RE: BAT-CAT Hybrid - White Paper

Here is the final paper after comments from internal stakeholders and S&T.

Daniel Boyd
Systems Engr. Branch
Requirements & Architecture Division
RCA | TSA | DHS
(b)(6)
(b)(6)
Office: (571) 227-(b)(6)
Cell: (b)(6)

From: Goll, Keith
Sent: Friday, September 28, 2018 2:57 PM
To: Lim, Jason <(b)(6)>, Gould, Austin <(b)(6)>
Cc: Conley, Melissa <(b)(6)>, PEACH, CHRISTINA <(b)(6)>, Boyd, Daniel A <(b)(6)>, Gutierrez, Brandon P. <(b)(6)>
Subject: RE: BAT-CAT Hybrid - White Paper

Jason – I’m going to try to attend, but we have to clear with Stacey that it will be ok for both Austin and me to be out that week. Looking forward to reading the document despite Dan’s CYA comments. 😊

Keith E. Goll
Deputy Assistant Administrator

Requirements and Capability Analysis (RCA)

DHS/TSA

601 12th Street South/E11 -307N

Arlington, VA 20598

571-227-(b)(6) (o) (b)(6) (m) | (b)(6)



From: Lim, Jason

Sent: Friday, September 28, 2018 2:42 PM

To: Gould, Austin <(b)(6)>; Goll, Keith <(b)(6)>

Cc: Conley, Melissa <(b)(6)>; PEACH, CHRISTINA

<(b)(6)> Boyd, Daniel A <(b)(6)>; Gutierrez, Brandon P.

<(b)(6)>

Subject: BAT-CAT Hybrid - White Paper

Austin/Keith:

Please find a white paper that Dan drafted to describe the high-level requirements for the BAT-CAT Hybrid E-gate device that we will be working with Idemia to design and prototype. We are working with the PRS team to potentially serve as the front-end to their pilot implementation.

- On October 15, Austin will participate on the offsite design session with TSA SMEs and Idemia engineers for this device, based on the attached requirements. Keith, will you be attending as well?
- This paper will also be shared with CC's IP team to inform their proactive patent strategy to ensure that no vendors file patents that could negatively impact our ability to choose the best solution for identify verification at the checkpoint.

It's our intent that this white paper, when matured through iterative pilots, will be leveraged to create a more comprehensive set of requirements documentations that fold into the overall ID Capability Management effort and feed into the TSAM process.

Thank you,

Jason

From: [Conley, Melissa](#)
To: [Winn, Mara](#); [Walbridge, Anne](#); [Ronan, Daniel](#)
Cc: [Berumen, Paul](#)
Subject: FW: Biometrics TSA and CBP Partnership Pilot_v5
Date: Wednesday, May 24, 2017 10:20:17 AM
Attachments: [Biometrics TSA and CBP Partnership Pilot v5 \(Updated 23 May 1724 Hrs\).docx](#)

Final paper attached.

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)
W8-116S
(d) 571-227-(b)(6) (c)(b)(6)

From: Conley, Melissa
Sent: Wednesday, May 24, 2017 10:17 AM
To: (b)(6)
Cc: Berumen, Paul <(b)(6)>
Subject: Biometrics TSA and CBP Partnership Pilot_v5

Hi (b)(6) We are looking forward to our discussion today. Attached is a paper we can discuss today. I'll make sure to bring a few copies.

Thanks,

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)
W8-116S
(d) 571-227-(b)(6) (c)(b)(6) (b)(6)

From: [Froemling, Hao-y Tran](#)
To: [Turner, Michael](#); [Lombardo, Donald](#); [Walbridge, Anne](#); [Hull, Jason](#); [Ellison, Chang](#); [Mitchell, Carolyn](#); [Anderson, Phil](#); [Davis, Simone](#)
Subject: FW: CBP/TSA biometrics
Date: Thursday, January 26, 2017 11:00:52 AM
Attachments: [image001.png](#)

For awareness, see below re: biometrics pathways concept from cbp perspective.

Hao-y Froemling
TSA Office of Intelligence and Analysis
Mobile - (b)(6)
Work - 571-227-(b)(6)
Sent with Good Work (www.blackberry.com)

From: Berumen, Paul <(b)(6)>
Date: Thursday, Jan 26, 2017, 10:21 AM
To: Johnson, Kimberly <(b)(6)>, Smith, Rebecca
(b)(6), Sarandrea, Eric (b)(6), Froemling, Hao-y Tran
(b)(6), Adams, Vera <(b)(6)>, Terrell, Joseph
(b)(6), Nykamp, Nancy <(b)(6)>, Fitzmaurice, Stacey
(b)(6), Wheaton, Kelly <(b)(6)>
Cc: Conley, Melissa <(b)(6)>
Subject: RE: CBP/TSA biometrics

All,

Yesterday CBP presented at the Biometrics for Government and Law Enforcement conference and I wanted to provide a quick readout.

- CBP proposed solution is for both international and domestic travelers, will not impact existing infrastructure (to include physical airport, and current data and IT), business models and passenger behavior, while not adding another layer. CBP will lead this biometrics effort providing a service to airlines and TSA. Their presentation called for a stop and pause biometric capture process (facial or iris) as a passenger interacts with ticketing; bag drop or checkpoint. The biometric will be delivered to CBP for identity verification. The passenger proceeds to the checkpoint and departure gate where their identity will be validated against the collected biometric. CBP will be the master integrator.

Paul Berumen
Executive Advisor
Office of Requirements and Capabilities Analysis

Ofc: 571-227-(b)(6)
Cell: (b)(6)

From: [Boyd, Daniel A](#)
To: [Walbridge, Anne](#); [Ellison, Chang](#)
Subject: FW: Due COB 25 Feb: FW: Data call on current and planned Biometric activities across the Department WF 1174222
Date: Wednesday, February 20, 2019 2:42:27 PM
Attachments: [252019_14945PM_252019_14945PM_COMPONENT_Biometrics_Data_Call_\(002\)_Biometrics.xlsx](#)

Our response.

Daniel Boyd
Systems Engr. Branch
Requirements & Architecture Division
RCA | TSA | DHS

(b)(6)
(b)(6)
Office: (571) 227-(b)(6)
Cell: (b)(6)

-----Original Message-----

From: Boyd, Daniel A
Sent: Tuesday, February 19, 2019 11:11 AM
To: ORCA Communications <ORCACommunications@tsa.dhs.gov>; Lim, Jason <(b)(6)>; Conley, Melissa <(b)(6)>
Cc: PEACH, CHRISTINA <(b)(6)>
Subject: RE: Due COB 25 Feb: FW: Data call on current and planned Biometric activities across the Department WF 1174222

Hello,

Here is the RCA response. It should be noted our response is highlighted in blue. All elements highlighted in yellow are not Biometric projects and should be deleted. I&A is responding to their elements separately.

Thanks!

Daniel Boyd
Systems Engr. Branch
Requirements & Architecture Division
RCA | TSA | DHS

(b)(6)
(b)(6)
Office: (571) 227- (b)(6)
Cell: (b)(6)

-----Original Message-----

From: ORCA Communications <ORCACommunications@tsa.dhs.gov>
Sent: Thursday, February 7, 2019 10:47 AM
To: Lim, Jason <(b)(6)>; Conley, Melissa <(b)(6)>; Boyd, Daniel A <(b)(6)>
Cc: ORCA Communications <ORCACommunications@tsa.dhs.gov>; PEACH, CHRISTINA <(b)(6)>
Subject: Due COB 25 Feb: FW: Data call on current and planned Biometric activities across the Department WF 1174222

Hello Biometrics Team,

Please review the attached data call and provide a response by February 25th COB.

Thank you,

(b)(6)

Communications Specialist (CTR)
TSA, Requirements and Capabilities Analysis (RCA)
T 571.227 (b)(6)

-----Original Message-----

From: Operations Support <TSA-OS@tsa.dhs.gov>
Sent: Thursday, February 7, 2019 10:45 AM
To: ORCA Communications <ORCACommunications@tsa.dhs.gov>
Cc: Operations Support <TSA-OS@tsa.dhs.gov>; King, Chas <(b)(6)>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; OSPIE BMD Communications Branch <OSPIEBMDCommunicationsBranch@tsa.dhs.gov>
Subject: Due COB 25 Feb: FW: Data call on current and planned Biometric activities across the Department WF 1174222

Good morning,

Please review the attached data call and provide a response by COB 25Feb.

Those on the cc line please review for equity and possible response.

Please let me know if you have any questions or concerns.

V/r,

Lakiesha Smith

Program Analyst (b)(6)

Email: (b)(6)

(D): 571-227 (b)(6)

(C): (b)(6)

Operations Support

> -----Original Message-----

> From: TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>

> Sent: Tuesday, February 5, 2019 1:51 PM

> To: Operations Support <TSA-OS@tsa.dhs.gov>

> Cc: TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>

> Subject: Data call on current and planned Biometric activities across

> the Department WF 1174222

>

> Good afternoon Ops Support,

>

> Please task the attached data call and provide response by COB, 2/27/18.

>

> Thanks,

>

> Ian Flippo

> Office of the Executive Secretariat

> Transportation Security Administration

> (571) 227 (b)(6)

> Unclass - (b)(6) HSDN - (b)(6)

> C-LAN - (b)(6)
>
>
> -----Original Message-----
> From: IQ <IQ@IQ.DHS.GOV>
> Sent: Tuesday, February 5, 2019 1:28 PM
> To: TSAExecSec <TSAExecSec@tsa.dhs.gov>
> Subject: (b)(6) for CFO Workflow # 1174222 (Service 1174222)
> (Intranet Quorum IMA006897574)
>
> Component Exec Sec Offices,
>
> Attached is a data call on current and planned Biometric activities
> across the Department. The purpose of this data call is to identify
> the baseline of all Biometric programs/activities across the Department and its alignment to the 2015-2025 DHS
> Biometrics Strategic Framework.
> The data call will also be distributed to members of the PBR Community of Practice and the Biometrics Working
> Group for awareness.
> Please contact Terry Cathopoulos (b)(6) for any data call questions.
>
> Deadline: Thursday, February 28, 2019
> <https://IQ.dhs.gov/iq/UX/serviceitem.aspx?id=1174222&iAccount=IQ>

From: [Conley, Melissa](#)
To: [Froemling, Hao-y Tran](#); [Walbridge, Anne](#)
Cc: [Bonilla, Jose](#)
Subject: FW: Emailing - Biometric Boarding Pass One Pager.pdf
Date: Tuesday, October 10, 2017 9:13:02 PM
Attachments: [Biometric Boarding Pass One Pager.pdf](#)
[jetBlue SITA Proposed Solution Overview Oct 5 2017.pdf](#)

Apologies- this email got stuck in my outbox last week when we were having email issues.

Attached are the Airline concepts from Jet Blue/Sita as well as Delta/Clear for integrating vetting status into proposed TDC systems. While Anne and I are working to develop a biometrics strategy for TSA, we also need to work an interim response to both air carriers on what an acceptable path forward would be for a pilot. Hopefully, we can discuss a little more at the next Clear touchpoint.

Thanks,

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)

(b)(6)

(d) 571-227-~~(b)(6)~~ (c) (b)(6)

From: [Walbridge, Anne](#)
To: [Lombardo, Donald](#)
Subject: FW: Joint Entry/Exit Transition Paper
Date: Tuesday, January 17, 2017 4:01:00 PM

Anne Walbridge
Security Initiatives Lead, Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration
(w): 571-227-(b)(6)
(c) (b)(6)

From: Froemling, Hao-y Tran
Sent: Tuesday, January 17, 2017 3:43 PM
To: Assili, Christine <(b)(6)>; TSA.OIA.ExecSec
<TSA.OIA.ExecSec@tsa.dhs.gov>; Vieco, Russell E <(b)(6)>
Cc: Walbridge, Anne <(b)(6)>
Subject: RE: Joint Entry/Exit Transition Paper

Russ –

Should probably work with Lisa/Tom to access the actual meeting invite which has the documents that are going to be discussed/reviewed in tomorrow's meeting with CBP.

Christine –

This paper is going to be discussed at the CBP/TSA Deputies meeting tomorrow that AA Bush will be attending along with other TSA SLT.

Our main thing for the paper going up is that we are fine with the edits in the paper as we provided some of them along with other offices.

Main area for concern or to bring up for potential non-concurrence/clarification is the discussion of the timeframe that is laid out at the very end. We had it in comments because it was a picture vs text to edit. It should be brought up to the COO and DADM regarding concerns for timing and integration for domestic travel. That is something that should be brought up at the seniors level and included for discussion in the CBP/TSA meeting tomorrow. TSA OIA is supportive and believe TSA should just put it down for the record regarding caveating implementation in a broader/domestic travel operations perspective.

Hao-y

Hao-y Froemling
Director, Program Management Division
Office of Intelligence and Analysis
TSA

Office – 571-227-(b)(6)

Mobile – (b)(6)

Email – (b)(6)

From: Assili, Christine

Sent: Tuesday, January 17, 2017 12:52 PM

To: TSA.OIA.ExecSec <TSA.OIA.ExecSec@tsa.dhs.gov>; Vieco, Russell E <(b)(6)>;

Froemling, Hao-y Tran <(b)(6)>

Subject: RE: Joint Entry/Exit Transition Paper

I just spoke with Rebecca

This is a paper for the DHS transition team that CBP audited. TSA provided inputs. There is no meeting specifically on this topic.

This is a recurring CBP meeting and therefore no read ahead except this paper, if the topic is addressed.

Unless OIA does not concur with any of the topics, Rebecca will be moving forward with this.

A question for Hao-y,

Can this paper be moved with the redlined items, are you comfortable moving forward and these can be addressed at a future with CBP? If not, we will need to reach directly to CBP and have them addressed.

Christine Assili

Director, Communications

Office of Intelligence & Analysis (OIA)

Transportation Security Administration

Office 571.227 (b)(6)

Cell (b)(6)

(b)(6)

From: TSA.OIA.ExecSec

Sent: Tuesday, January 17, 2017 12:45 PM

To: Vieco, Russell E; Froemling, Hao-y Tran

Cc: TSA.OIA.ExecSec; Assili, Christine

Subject: RE: Joint Entry/Exit Transition Paper

Good afternoon Russ,

To the best of my knowledge Comms only has the document that CBP wrote; I'm not sure if that was the same document Hao-y provided you below. Any clarity you can provide would be greatly appreciated.

R,

Leslie

Leslie Darby
Writer/Editor
Communications Branch
Office of Intelligence and Analysis
Transportation Security Administration
601 South 12th Street
Arlington, VA 20598
O: (571) 227-(b)(6)
Email: (b)(6)

From: Vieco, Russell E
Sent: Tuesday, January 17, 2017 12:34 PM
To: Assili, Christine; TSA.OIA.ExecSec
Subject: FW: Joint Entry/Exit Transition Paper

Can you shoot me the latest copy of the DA briefing memo for the meeting below?

Russell E. Vieco | *Executive Advisor*
Office of Intelligence and Analysis
Transportation Security Administration

Office: 703.601.(b)(6) | **Mobile:** (b)(6)

From: Froemling, Hao-y Tran
Sent: Tuesday, January 17, 2017 11:12 AM
To: Vieco, Russell E
Subject: FW: Joint Entry/Exit Transition Paper

Russ –

Do you have this on your radar for Tom and is Tom on schedule to attend the joint TSA/CBP deputies meeting? He is expected to speak high level to the joint TSA/CBP initiatives (future planning/strategic vs tactical now).

I don't have visibility to agenda so want to make sure he has this.

The attached is an additional cross TSA paper that is being reviewed for all offices input for discussion with CBP by DADM Gowadia with CBP.

Hao-y

Hao-y Froemling
Director, Program Management Division
Office of Intelligence and Analysis
TSA

Office – 571-227-(b)(6)

Mobile (b)(6)
Email (b)(6)

From: Smith, Rebecca
Sent: Tuesday, January 17, 2017 10:05 AM
To: OGSCcommunications <OGSCcommunications@tsa.dhs.gov>; Fassl, Jeanette <(b)(6)>; OSO.Communications <OSO.Communications@tsa.dhs.gov>; Bajwa, Neeta <(b)(6)>; TSA.OIA.ExecSec <TSA.OIA.ExecSec@tsa.dhs.gov>; Walbridge, Anne <(b)(6)>; Froemling, Hao-y Tran <(b)(6)>; OSPIE BMD Communications Branch <OSPIEBMDCommunicationsBranch@tsa.dhs.gov>; Naugle, Kip <(b)(6)>
Cc: Johnson, Kimberly <(b)(6)>
Subject: FW: Joint Entry/Exit Transition Paper

Good Morning All,

Thank you for your help last week preparing comments for the attached joint CBP-TSA document, drafted by CBP and being transmitted to the transition team. Noting Matt's comment below....for any outstanding questions/concerns can you please directly interface with CBP leads (b)(6) and (b)(6)? The actual edits to the paper will remain the same—we just need to interface if there are any other overarching concerns or questions. If no further concerns, we will delete our comments and just send up the redlines.

Need to submit back to the FO by COB today.

Thank you!
Rebecca

From: Barton, Matthew
Sent: Saturday, January 14, 2017 10:55 AM
To: Smith, Rebecca <(b)(6)>
Cc: Johnson, Kimberly <(b)(6)>; Grafton, Sarah <(b)(6)>; Conley, Melissa <(b)(6)>; Bush, Thomas <(b)(6)>; Rice, Stephen <(b)(6)>; Rasicot, Gary <(b)(6)>
Subject: RE: Joint Entry/Exit Transition Paper

Rebecca,

Many of these comments are questions that may not require any changes to the document. Please have comment generators directly interface with CBP leads (b)(6) and (b)(6) on Tuesday to get their questions answered and negotiate any necessary changes to the document. If at all possible, please identify any items of non-concurrence by COB Jan. 17, including supporting rationale. We have meeting with CBP on Wednesday and should expect this paper to be discussed.

COO, AA Bush, AA Rice, and Acting AA Karoly,

At a prep meeting on Jan. 11, we discussed this paper, a proposal for the DHS Landing Team originally due Dec. 25, with your subordinates. You are participating in a meeting with the DADM and C2 on Wednesday, Jan. 18, regarding innovation.

Thanks.

Matt

Matthew A. Barton
Executive Advisor
Office of the Administrator
Transportation Security Administration
Department of Homeland Security

(b)(6)
571-227-(b)(6)

From: Smith, Rebecca

Sent: Friday, January 13, 2017 6:02 PM

To: Barton, Matthew <(b)(6)>; Grafton, Sarah

<(b)(6)>; Conley, Melissa <(b)(6)>

Cc: Johnson, Kimberly <(b)(6)>

Subject: RE: Joint Entry/Exit Transition Paper

Hi All-

Apologies for the delay. Attached are the combined ops comments and edits. Please let me know if there are any questions/concerns. Still needs OCC clearance.

Rebecca

Rebecca A. Smith
Office of the Chief of Operations
Transportation Security Administration | U.S. Department of Homeland Security
Office: 571-227-(b)(6) Mobile (b)(6)

From: Barton, Matthew

Sent: Monday, January 09, 2017 3:26:06 PM

To: Johnson, Kimberly

Cc: Conley, Melissa

Subject: RE: Joint Entry/Exit Transition Paper

Kim,

What's the story with this?

Thanks.

Matt

Matthew A. Barton
Executive Advisor
Office of the Administrator
Transportation Security Administration
Department of Homeland Security

(b)(6)

571-227 (b)(6)

From: Barton, Matthew
Sent: Wednesday, January 4, 2017 5:31 PM
To: Johnson, Kimberly <(b)(6)>
Cc: Rasicot, Gary <(b)(6)>; Bush, Thomas <(b)(6)>; Karoly, Steve <(b)(6)>; Gowadia, Huban <(b)(6)>
Subject: FW: Joint Entry/Exit Transition Paper

Kim,

One of the Landing Team requests was "Solutions for **CBP and TSA exit technology by 2020** and how would we do it? TSA and CBP will draft a broad outline addressing any hurdles such as regulations, resources legislation, etc. by December 25th." The COO and DADM agreed that CBP needed to lead the development of this request. Attached is CBP's proposal. Please facilitate the development comments in tracked changes by noon on Friday. If we need more time, please let me know. If there are parts of this that we non-concur with, please flag those.

Thanks.

Matt

Matthew A. Barton
Executive Advisor
Office of the Administrator
Transportation Security Administration
Department of Homeland Security

(b)(6)

571-227 (b)(6)

From: (b)(6)
Sent: Wednesday, January 04, 2017 3:41 PM

To: Barton, Matthew

Cc: (b)(6)

(b)(6)

Subject: Joint Entry/Exit Transition Paper

Matt,

Please see attached our initial draft of the Joint CBP and TSA Entry/Exit Transition Paper.

I've cc'd (b)(6), and (b)(6) to work with your staff on the paper.

I've also included our transition leads—(b)(6) for their situational awareness.

We look forward to your comments/edits.

Thanks.

V/R

(b)(6)

(b)(6)

Customs and Border Protection
Department of Homeland Security

(b)(6)

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From: [TSA OIA PMD Comms](#)
To: [Walbridge, Anne](#); [Mitchell, Carolyn](#); [Baker, David](#); [Hamilton, Stephanie](#)
Cc: [Hull, Jason](#); [Lombardo, Donald](#); [TSA OIA PMD Comms](#)
Subject: FW: QuickTurn Due Today ASAP 02/25/19 * 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222
Date: Monday, February 25, 2019 11:54:31 AM
Attachments: [image001.png](#)
[Copy of 252019_14945PM_252019_14945PM_COMPONENT_Biometrics Data Call \(003\) Biometrics AW-MDR-HF1-CR.xlsx](#)
Importance: High

Good afternoon,

Please see below (specifically #4) and attached for your review and corresponding input, following Aviation/Chris's updates in **RED**.

(b)(5)



Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: Rancourt, Christopher <(b)(6)>
Sent: Monday, February 25, 2019 11:47 AM
To: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Walbridge, Anne
(b)(6)
Cc: Hamilton, Stephanie <(b)(6)>; Hull, Jason
<(b)(6)>; Lombardo, Donald <(b)(6)>
Subject: RE: QuickTurn Due Today ASAP 02/25/19 * 6992 - Data Call On Current and Planned

Biometric Activities Across The Department WF 1174222

PMD Comms –

See attached and responses below – Note that #4 still needs response from TWIC/UES/Precheck.

(b)(5)



Chris Rancourt

Program Management Division – Aviation Branch

Office 571-227-(b)(6)

(b)(6)

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>

Sent: Monday, February 25, 2019 9:49 AM

To: Rancourt, Christopher <(b)(6)> Walbridge, Anne
<(b)(6)>

Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Hamilton, Stephanie
<(b)(6)>; Hull, Jason <(b)(6)>; Lombardo, Donald
<(b)(6)>

Subject: FW: QuickTurn Due Today ASAP 02/25/19 * 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Importance: High

Good morning,

Please see attached/ below EDV's questions and comments for your review/input, **with a very quick turnaround.****

Please see Ms. Froemling's questions below and provide response. ASAP today, as it is due back to Ops Support today.

(b)(5)



(b)(5)

Thank you!

*Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)*

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Sent: Monday, February 25, 2019 9:44 AM

To: Lombardo, Donald <(b)(6)>; Hamilton, Stephanie <(b)(6)>; Ellison, Chang <(b)(6)> TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Peiken, Jonathan <(b)(6)>; Gentry, Stacie <(b)(6)>; Coleman, John <(b)(6)>

Cc: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; Froemling, Hao-y Tran <(b)(6)>; Trujillo, Jeremy <(b)(6)>; Davey, Robert <(b)(6)>

Subject: QuickTurn Due Today ASAP 02/25/19 * 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Good Morning PMD & BMO,

Please see Ms. Froemling's questions below and provide response. ASAP today, as it is due back to Ops Support today.

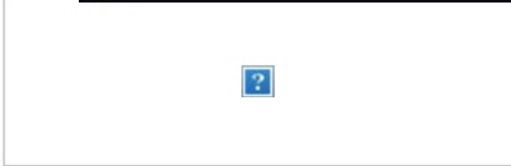
(b)(5)

(b)(5)

Thank you
-GP

Gurvinderpal “GP” Singh Chaudhry

Writer/Editor/SharePoint Administrator
I&A Correspondence Division
U.S. Department of Homeland Security (DHS)
Transportation Security Administration (TSA)
Intelligence and Analysis (I&A)
Office: (571)-227-(b)(6)
Email: (b)(6)



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From: Froemling, Hao-y Tran <Haoy.Froemling@tsa.dhs.gov>
Sent: Monday, February 25, 2019 09:18
To: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Davey, Robert <Robert.Davey@tsa.dhs.gov>
Subject: RE: **For EDV Clearance* 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

(b)(5)

Hao-y Froemling
Executive Director of Vetting
Office of Intelligence and Analysis
TSA

Office – 571-227-(b)(6)

Mobile – (b)(6)

Email – (b)(6)

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Sent: Friday, February 22, 2019 11:59 AM

To: Froemling, Hao-y Tran <(b)(6)>

Cc: Davey, Robert <(b)(6)>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Subject: **For EDV Clearance* 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Good Afternoon Ms. Fromeling,

Ops Support is gathering information on current and planned Biometric activities across the Department, attached is PMD's data for this data call.

Suspense: 3:00 pm Monday, 2/25

Action: Please Review the Data from PMD and provide comments/clearance.

Background: The purpose of this data call is to identify the baseline of all Biometric programs/activities across the Department and its alignment to the 2015-2025 DHS Biometrics Strategic Framework. The data call will also be distributed to members of the PBR Community of Practice and the Biometrics Working Group for awareness.

Thank you and Sincerely

-GP

Gurvinderpal "GP" Singh Chaudhry

Writer/Editor/SharePoint Administrator
I&A Correspondence Division
U.S. Department of Homeland Security (DHS)
Transportation Security Administration (TSA)
Intelligence and Analysis (I&A)
Office: (571)-227-(b)(6)
Email: (b)(6)



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From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, February 22, 2019 11:42
To: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Hamilton, Stephanie <(b)(6)>; Hull, Jason <(b)(6)>; TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Subject: RE: 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Good morning I&A Comms,
Please see attached, as cleared by Jason Hull.
Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Sent: Friday, February 22, 2019 7:25 AM
To: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Cc: Hamilton, Stephanie <(b)(6)>; Hull, Jason <(b)(6)>
Subject: RE: 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Good Morning PMD,

Just a reminder that this tasker is overdue, please provide the data for this data call ASAP, as this still has to go to EDV for clearance.

Thank you and Have a Great Day.

-GP

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Sent: Wednesday, February 20, 2019 15:44
To: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Hamilton, Stephanie <(b)(6)>; Hull, Jason <(b)(6)>
Subject: RE: 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Dear PMD,

We will grant the extension to tomorrow. Please try to provide inputs as soon as possible tomorrow so we have time to get EDV clearance before the final deadline.

Thank you

-GP

Gurvinderpal "GP" Singh Chaudhry

Writer/Editor/SharePoint Administrator
I&A Correspondence Division
U.S. Department of Homeland Security (DHS)
Transportation Security Administration (TSA)
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Office: (571)-227-(b)(6)
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From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Wednesday, February 20, 2019 15:31
To: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Hamilton, Stephanie <(b)(6)>; Hull, Jason <(b)(6)>; TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>

Subject: RE: 6992 - Data Call On Current and Planned Biometric Activities Across The Department
WF 1174222

Good afternoon I&A Comms,
Could we please get an extension for this tasker **for COB tomorrow?**

We are looking to hold a PMD SME/leadership meeting tomorrow morning to discuss and provide input.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Sent: Tuesday, February 19, 2019 9:23 AM

To: Hull, Jason <(b)(6)>; Hamilton, Stephanie

<(b)(6)>; Ellison, Chang <(b)(6)>

Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; Trujillo, Jeremy <(b)(6)>

Subject: RE: 6992 - Data Call On Current and Planned Biometric Activities Across The Department
WF 1174222

Good Morning PMD

This is a reminder that this task CT 6992: *Data Call On Current and Planned Biometric Activities Across The Department*, is due tomorrow at 5pm.

Please see below.

Thank you and Sincerely,

-GP

Gurvinderpal "GP" Singh Chaudhry

Writer/Editor/SharePoint Administrator
I&A Correspondence Division
U.S. Department of Homeland Security (DHS)
Transportation Security Administration (TSA)
Intelligence and Analysis (I&A)
Office: (571)-227-(b)(6)
Email: (b)(6)



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From: Chaudhry, Gurvinderpal <(b)(6)>
Sent: Thursday, February 7, 2019 12:23
To: Hull, Jason <(b)(6)> Hamilton, Stephanie
<(b)(6)> Ellison, Chang <(b)(6)>
Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; Trujillo, Jeremy <(b)(6)>
Subject: CT: 6992 - Data Call On Current and Planned Biometric Activities Across The Department WF 1174222

Good Afternoon PMD,

Attached is a data call on current and planned Biometric activities across the Department.

Suspense: 5pm Wednesday, 2/20

Action: Please review the attached and validate and/or edit the current biometrics activities resourced in the FY19PB and the FY20 - 24 FYHSP on the highlighted "TSA" tab. (Source: FYHSP System FY20 OMB Phase) This includes all personnel (FTE/positions), technology, and services related to biometrics.

Background: The purpose of this data call is to identify the baseline of all Biometric programs/activities across the Department and its alignment to the 2015-2025 DHS Biometrics Strategic Framework. The data call will also be distributed to members of the PBR Community of Practice and the Biometrics Working Group for awareness.

Thank you and Sincerely
-GP

Gurvinderpal "GP" Singh Chaudhry
Writer/Editor/SharePoint Administrator
I&A Correspondence Division
U.S. Department of Homeland Security (DHS)
Transportation Security Administration (TSA)

Intelligence and Analysis (I&A)

Office: (571)-227-(b)(6)

Email: (b)(6)



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-----Original Message-----

From: Operations Support <TSA-OS@tsa.dhs.gov>

Sent: Thursday, February 7, 2019 10:45

To: ORCA Communications <ORCACommunications@tsa.dhs.gov>

Cc: Operations Support <TSA-OS@tsa.dhs.gov>; King, Chas <(b)(6)>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>; OSPIE BMD Communications Branch <OSPIEBMDCommunicationsBranch@tsa.dhs.gov>

Subject: Due COB 25 Feb: FW: Data call on current and planned Biometric activities across the Department WF 1174222

Good morning,

Please review the attached data call and provide a response by COB 25Feb.

Those on the cc line please review for equity and possible response.

Please let me know if you have any questions or concerns.

V/r,

Lakiesha Smith

Program Analyst (b)(6)

Email: (b)(6)

(D): 571-227-(b)(6)

(C): (b)(6)

Operations Support

> -----Original Message-----

> From: TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>

> Sent: Tuesday, February 5, 2019 1:51 PM

2020-TSFO-00198_00063

From: [Jacobs, Chandale](#)
To: [Walbridge, Anne](#)
Subject: FW: Solution Brief: Biometrics CBP/TSA LAX pilot: Outcome Actions
Date: Wednesday, May 2, 2018 1:15:43 PM
Attachments: [TSA-180427-001_Signed Joint TSA CBP Policy on Use of Biometrics.pdf](#)
[Biometric Entry-Exit Program ADE 2A ARB Brief \(04162018\)_ \(003\).pptx](#)
[image001.png](#)

Hi Anne,

FYI: See attachments and below the actions items from yesterday's Biometrics Meeting.

Thanks,
Chandale



Chandale L. Jacobs
Section Chief, TSA PreCheck Application Program
DHS/TSA/OIA/MES
Security Threat Assessment Operations
Adjudication Center
(Office): 703 487 (b)(6)
(Cell): (b)(6)
(b)(6)

From: Isaacs, Bryan
Sent: Wednesday, May 2, 2018 1:01 PM
To: Graviss, Matthew <(b)(6)>; Conley, Melissa
<(b)(6)>; <(b)(6)> Jacobs, Chandale
<(b)(6)> Huszar, William <(b)(6)>; Karas, Mike
<(b)(6)>; Nguyen, Phuong <(b)(6)> Eng, Alex
<(b)(6)>; Perera, Janaka <(b)(6)> Hall, Sam
<(b)(6)> Goldsmith, Terence <(b)(6)>; Bane, Daniel
<(b)(6)>
Cc: Silva, Chad <(b)(6)>; <(b)(6)>
Subject: RE: Solution Brief: Biometrics CBP/TSA LAX pilot: Outcome Actions

Thank you for participating in the briefing. Following are the outcome actions:

1. Melissa Conley to provide a copy of the signed Joint TSA/CBP Policy on Use of Biometric Technology memo.

Status: See the attached pdf

2. Alex Eng, Dan Bane and Mike Karas to provide the names of their representatives to participate on the Biometrics Strategy IPT.
Status: Open
3. Alex Eng to assign a PM to assist with PIV enabling the CBP-provided iPad that will be used for the Stage 2 Pilot at LAX.
Status: Open
4. (b)(6) to provide a copy of the architecture drawings that CBP provided.
Status: Open

Regards
Bryan Isaacs
Customer Relationship Manager
Screening Operations Branch
Applications Development Division
Office of Information Technology
Transportation Security Administration
Desk (571) 227 (b)(6)
BB (b)(6)
(b)(6)

-----Original Appointment-----

From: Isaacs, Bryan

Sent: Wednesday, April 18, 2018 1:27 PM

To: Isaacs, Bryan; (b)(6); Conley, Melissa; (b)(6)
Jacobs, Chandale; MEDINA, CESAR; (b)(6); Karas, Mike; Conrad, Mark; (b)(6)
(b)(6) Eng, Alex; Perera, Janaka; Hall, Sam; (b)(6) Goldsmith, Terence; (b)(6)
(b)(6) Silva, Chad; (b)(6)

Cc: Bane, Daniel; Daly, Daniel; Morris, Paul; (b)(6) (US - Arlington)

Subject: Solution Brief: Biometrics CBP/TSA LAX pilot

When: Tuesday, May 1, 2018 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: HQW3-001 25 Seat Conference room; WalkerLn8SeatConfRmJ2ndFl

Rescheduled due to competing priorities.

OIA and OCRA are collaborating with CBP on a pilot of CBP's TDC Biometric Solution at the LAX international TDC. The pilot is tentatively scheduled to be conducted in the Summer of 2018 for one month. At the TDC, CBP will provide the TDC device and a CBP app (web). Attached is a slide deck that contains information about the pilot and the concept for an end state use of this technology.

The purpose of this meeting is for the CBP/TSA LAX pilot team to provide a solution brief to OIT. One of the discussion topics will be concerning the requirement for approximately 30 iPhone (or mobile other) devices that are needed in a shared construct. For this system, it appears that CBP currently allows shared use of iPhones (however they are running a different MDM than TSA).

(b)(5)

The pilot team will provide any additional briefing material.

Please feel free to invite other SMEs as you deem appropriate.

Conference bridge: 866 836 0559

Passcode: (b)(6)

Regards

Bryan Isaacs

Customer Relationship Manager

Screening Operations Branch

Applications Development Division

Office of Information Technology

Transportation Security Administration

Desk (571) 227 (b)(6)

BB (b)(6)

(b)(6)

From: [Conley, Melissa](#)
To: [McGivern, Tom](#); [Vergelli, John](#); [Pietra, Peter](#); [Walbridge, Anne](#); [Garcia, Paul](#); [Adams, Vera](#); [Harvey, Melanie](#)
Cc: [\(b\)\(6\)](#); [Berumen, Paul](#); [Wheaton, Kelly](#); [Prosnitz, Susan](#); [Bonilla, Jose](#); [Winn, Mara](#); [Tsang, Elbert](#); [Lim, Jason](#)
Subject: IATA One ID
Date: Thursday, November 30, 2017 10:07:04 AM
Attachments: [One ID Concept Paper 20171114.pdf](#)
[One ID Blueprint - 20171112.pdf](#)

Team,

I wanted to share these documents with you—they are products of an IATA working group CBP has been working with this year called “One ID”. They are asking for our participation in this working group and I think it would be a good idea to get some of us plugged into this effort. The premise of it is essentially the same as we have discussed earlier...the idea of having identity management be streamlined through the various checkpoints of a travel process. It’s advanced enough to the point where security checkpoints are being included in the discussions.

On another note, I will be rescheduling our biometrics working group meetings next week so that we can pick up where we left off on strategy development and other meetings that are upcoming like Jet Blue on December 15th and our CBP phase 2 pilot discussion some time the week of December 4th.

Please pass this along to who I may have forgotten, I tried to get representation from OIA, OCC, ORCA, OSPIE, Privacy, OAPM. I’m still looking for a good rep from OSO and included Melanie Harvey for the time being.

More to follow.

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)

(b)(6)

(d) 571-227 (b)(6) (c) (b)(6)

TDC Experience Final Report

HSI Biometrics

December 2019



Transportation
Security
Administration

2020-TSFO-00198_00068

RCA | REQUIREMENTS &
CAPABILITIES ANALYSIS

Executive Summary

In the early stages of the biometrics capability development, the HSI team conducted an as-is analysis of existing Travel Document Checker (TDC) systems and processes to better understand the current strengths and weaknesses of the TDC. The team developed and executed a set of testing activities to build on the existing TDC research, address gaps in knowledge, and provide recommendations to help inform the design and development of Credential Authentication Technology with Camera (CAT-C).

1 AS-IS ANALYSIS

Consolidate and synthesize the existing literature on the processes and workflows of the TDC position.

2 TESTING ACTIVITIES

Identify and validate knowledge gaps relevant to TDC processes by conducting field test activities for standard, CAT, and CAT-C, and administering passenger surveys.

These efforts support the development of effective requirements to design user-friendly biometric solutions that meet the needs of the TSA, Transportation Security Officers (TSOs), and the traveling public.



Field Research Methods and Activities

The HSI team performed an in-depth analysis of standard, CAT, and CAT-C TDC functions and procedures at the TDC through site visits to LAS during the CAT-C Phase 1 Pilot, as well as across domestic and international terminals at LAX.

5 TSO CAT-C Observations + Interviews

2 Lead & Supervisor Interviews

4 TSO Focus Groups

6 Terminals of PAX Observations



- Recorded usability errors, timing data, and common pain points.
- Identified usability errors for ~30% of transactions.
- Linked usability issues with a decrease in biometric system performance.

Assessing a variety of lane configurations, airport populations, and TSOs with varying levels of experience is vital in considering the future roll-out of BCT beyond Pre-Check lanes.

TSO Focus Group and Interview Takeaways

Several key themes for consideration prior to the full-scaled implementation of biometrics emerged from the combined results of HSI observations, focus groups, interviews, survey administration, and meetings with airport leadership:

ADOPTION

- Concerns around biometrics capability advancement
- Acknowledgement of steep PAX learning curve
- Perceived impediments to operational speed and efficiencies

CONSISTENCY

- Lack of influence over PAX attention and natural behaviors
- Disparate TDC procedures across different airports, as well as locally within airports
- Non-standardized BP and ID information

STONE FROM THE TOP

- Mixed messages around prioritization of speed vs. efficiency
- Justification from HQ to TSMs leadership for procedural changes
- Varying local TSA coordination of training requirements

These takeaways not only affirmed passenger sentiments from observation and survey data, they informed tactical recommendations for internal TSA collaboration opportunities to address key challenges.



PAX Observation Takeaways and Future State Impacts

Common observations for current TDC processes that can impact the future state with BCT were observed across both site visits and echoed by the TSO Focus Groups and Lead/Supervisor Interviews:



PREPAREDNESS

- PAX often don't know which lane they should be in
- Even frequent travelers cannot anticipate variances in lane configurations (i.e. no BP for CAT lanes)



QUEUEING

- PAX often encroach upon the TDC before instructed, approach in large groups
- CLEAR, airport employees, and maintenance crew walk up to the TDC while the TSO is in the middle of screening a passenger.



OPERATIONS

- CAT cannot completely replace manual screening, as there are many instances in which manual resolution is necessary
- Configuration of the checkpoint and placement of CAT can pose a privacy concern

Time savings of TDC automation could be negated by the PAX learning curve

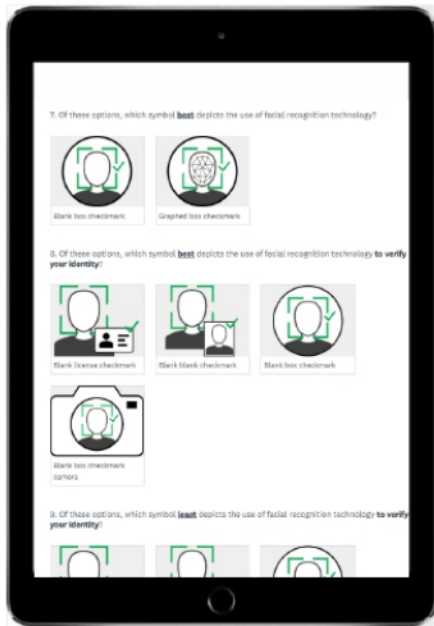
Encroachment and queueing issues can impact CAT-C photo capture as well as privacy concerns

Knowing that CAT-C must coexist with standard procedures will impact lane configurations and certification requirements

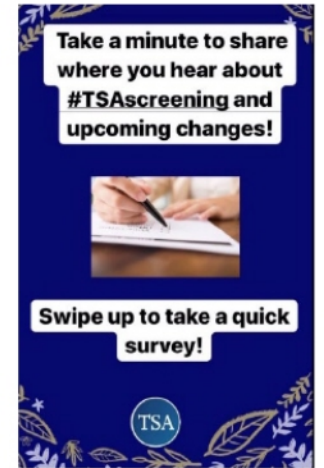


Survey Methods & Activities

In order to gauge passenger perceptions of biometrics as well as gather information on how passengers are educated and informed about checkpoint procedures, two different surveys were administered both in-person and via social media.



250 PAX Perceptions of Biometrics Survey Respondents



TSA @TSA · Dec 3
Flying somewhere for the holidays? So are more than 4.5 million Americans! Take this quick survey on how you hear about #TSA screening and upcoming changes! bit.ly/35F7e2S



220 PAX Engagement Survey Respondents

The survey results combined with observation and focus group data, inform passenger personas and a journey map that illustrate how TSA can best prepare the diverse traveling population for procedural changes at the checkpoint.



Meet Mr. & Mrs. Chen



Age

54+ yrs



Frequency of Travel

0-2 flights/year



ID Type

Driver's license

BABY BOOMERS

CAUTIOUS

SAFETY-ORIENTED

CHATTY



Mr. and Mrs. Chen are the doting grandparents of an energetic toddler, who sometimes flies home with them. They want to follow all the rules to get home smoothly, but their hands are always full between their many bags and having to keep an eye on the little one. On top of that, Mrs. Chen's eyes are failing, so she relies on her companions and guidance from TSOs to understand all the rules.

CORE DIMENSIONS OF MR. & MRS. CHEN'S TRAVEL

PAIN POINTS

	LOW	MED	HIGH	BEHAVIORAL IMPLICATIONS
FREQUENCY OF TRAVEL	✓			These travelers are unfamiliar with checkpoint procedures and tend to find air travel stressful and chaotic. They need hand-holding and very clear instructions at the checkpoint.
EXPERIENCE WITH BIOMETRICS	✓			These travelers are less likely to be familiar with biometrics in an airport setting, and tend to have experience with biometrics on personal devices. However, older passengers tend to be more comfortable with it - likely based on the premise that biometrics will make air travel safer.

- Travel document confusion

57% of those who responded that knowing what documents to present is their greatest challenge, RARELY travel.

- Customer service experience

"Every time I travel, there are different rules... I have a hard time seeing and reading signs as I have bad eyesight... I depend on my companions and others to inform me what to do when I get to the airport."



OPTIMAL CHANNEL: Traditional media sources (TV, radio, newspapers)

100%

of respondents who suggested increasing PAX communications through TV, radio, and news were **infrequent** fliers.



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Meet Gabby the Globetrotter

EARLY ADOPTER

FLEXIBLE

BOLD

CURIOUS



Age

< 40 yrs



Frequency of Travel

3-6 flights/year



ID Type

PASSPORT



Gabby is a young, tech-savvy adventurer who travels the world on a budget. Being cost-sensitive, she opts to carry her passport rather than paying for REAL ID. While she accepts the security benefits of biometric technology, as a privacy-vigilant millennial, she could use some assurance regarding the privacy protections in place to safeguard her information.

CORE DIMENSIONS OF GABBY'S TRAVEL

	LOW	MED	HIGH	BEHAVIORAL IMPLICATIONS
FREQUENCY OF TRAVEL		✓		These travelers are very familiar with checkpoint procedures at the airports they travel to frequently, and a change in routine may be unexpected.
EXPERIENCE WITH BIOMETRICS			✓	These travelers are likely to be familiar with facial recognition used in airports around the world. They are likely to have experienced CBP's biometric entry/exit on international flights. They also use biometric log-in on their personal devices such as phones and computers.

PAIN POINTS

- **Acceptable items for carry-ons**
71% of respondents, when asked to elaborate on checkpoint pain points, indicated that removal of liquids, electronics, and food was varied across airports.

"Policies are different at each airport, which can be confusing... I always look up what's acceptable in my carry-on, but it seems to change depending on where you are."



OPTIMAL CHANNEL: Social media (Twitter, Instagram, etc.)

55%

of respondents who suggested expanding TSA's social media presence were **under age 40**.



Transportation Security Administration



Meet Barry the Businessman

EFFICIENT

FREQUENT FLIER

LIGHT PACKER

EMAIL FIEND



Age

40-54 yrs



Frequency of Travel

7+ flights/year



ID Type

REAL ID



Barry is a successful businessman who travels between the same two airports every week. He sees the signs at the airport and press releases on his phone whenever he checks his email (all the time), so he went ahead and took care of getting a REAL ID. Time is money – the faster he can get through the checkpoint to return to his conference call, the better.

CORE DIMENSIONS OF BARRY'S TRAVEL

	LOW	MED	HIGH	BEHAVIORAL IMPLICATIONS
FREQUENCY OF TRAVEL			✓	These travelers are very familiar with checkpoint procedures at the airports they travel to frequently, and a change in routine may be unexpected.
EXPERIENCE WITH BIOMETRICS		✓		These travelers have likely heard about biometrics in the news but haven't necessarily used it personally. They are likely to associate biometrics with CLEAR, and tend to agree that facial recognition technology will improve wait times and convenience.

PAIN POINTS

- Pre✓® lanes hours

80% of those who responded that Pre✓® lane hours were the hardest information to find took 15+ flights year.

"I travel fairly frequently for business. I generally know the rules unless something changes suddenly. I am hoping TSA's Twitter account will provide any new updates in the future."



OPTIMAL CHANNEL:

E-mail communications

64%

of respondents who recommended providing email notifications to improve communication about the security screening process, were frequent fliers.

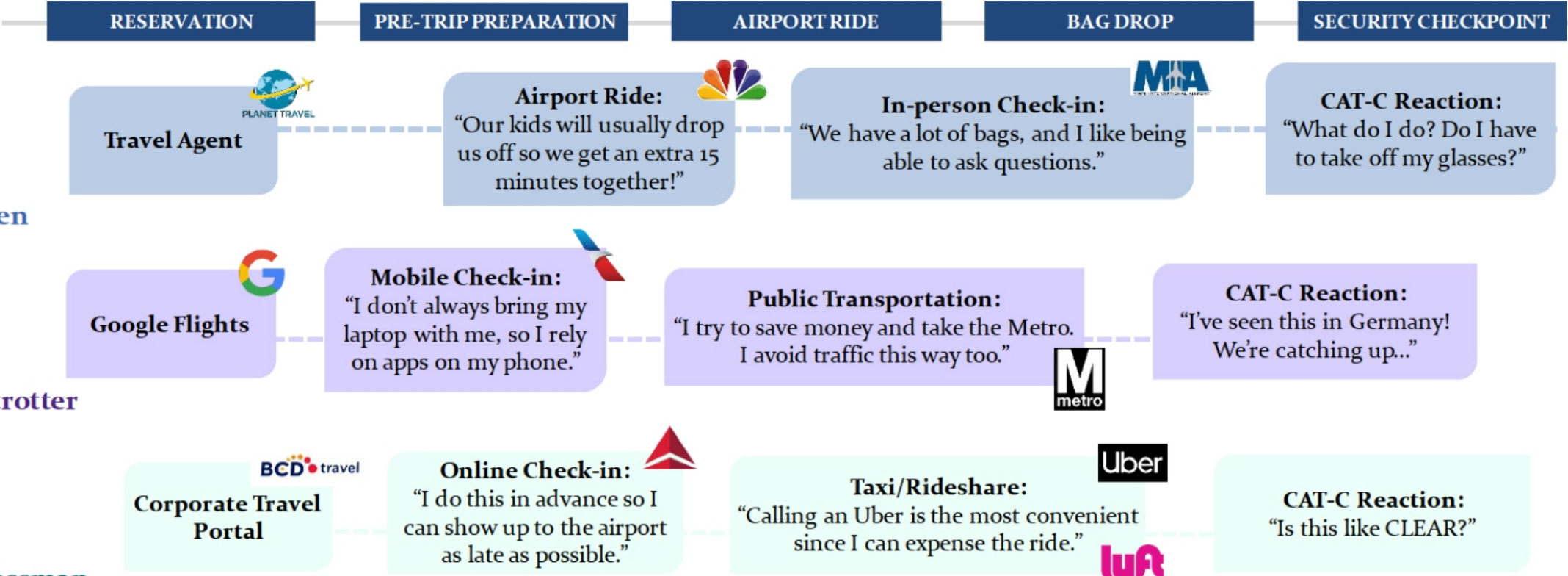


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2020-TSFO-00198_00076

RCA

Traveler Touchpoints: Opportunities for Engagement



*shown partners are notional

There are many opportunities to partner with industry* to engage with PAXs in advance of the checkpoint—including both human and digital engagement. These efforts can reinforce familiarity with and awareness of BCT procedures, and provide advance notice.

Appendix

2020-TSFO-00198_00078

Research Questions

Provided below are example research questions that helped guide the purpose and plan for research activities around BCT implementation:

DESIGN REQUIREMENTS

How can HSI inform the design of BCT to improve total TDC system (human + system) performance by:

- a) resolving human factors issues with current TDC procedures and systems?
- b) facilitating informed identification of counterfeits and imposters?
- c) communicating the indicators to TSOs such that additional manual inspection using available tools is effective?

TRAVELER PERCEPTION AND EXPERIENCE

What are traveler perceptions of biometric technology in the airport environment?

How can communication procedures be improved to:

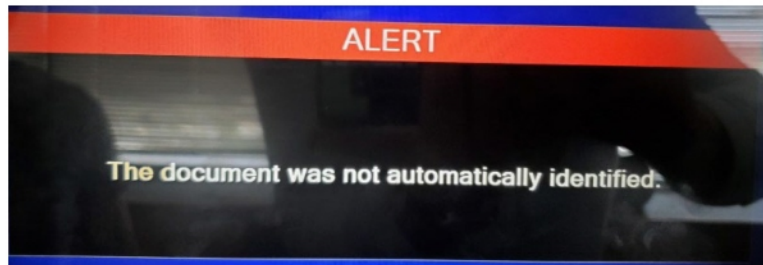
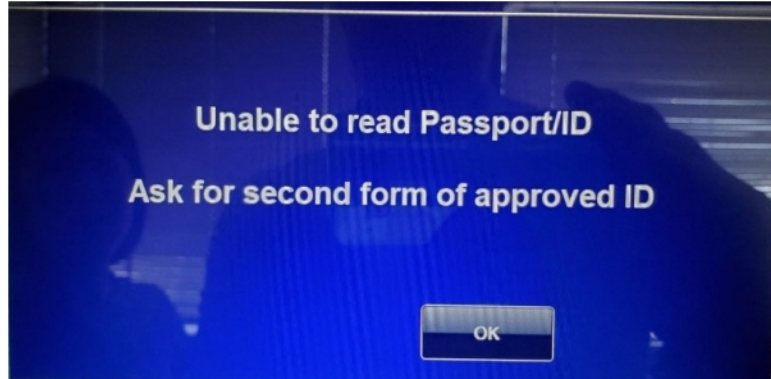
- a) effectively provide notice to the traveling public?
- b) consistently gain passenger consent?
- c) generally support the transition to checkpoint biometrics?

These research questions aimed to address both the technical system requirements as well as designing for an optimal passenger and operator experience while using biometric checkpoint technology.



Initial Human Factors Evaluation

A brief expert evaluation of the CAT-C prototype was conducted at TSA HQ:



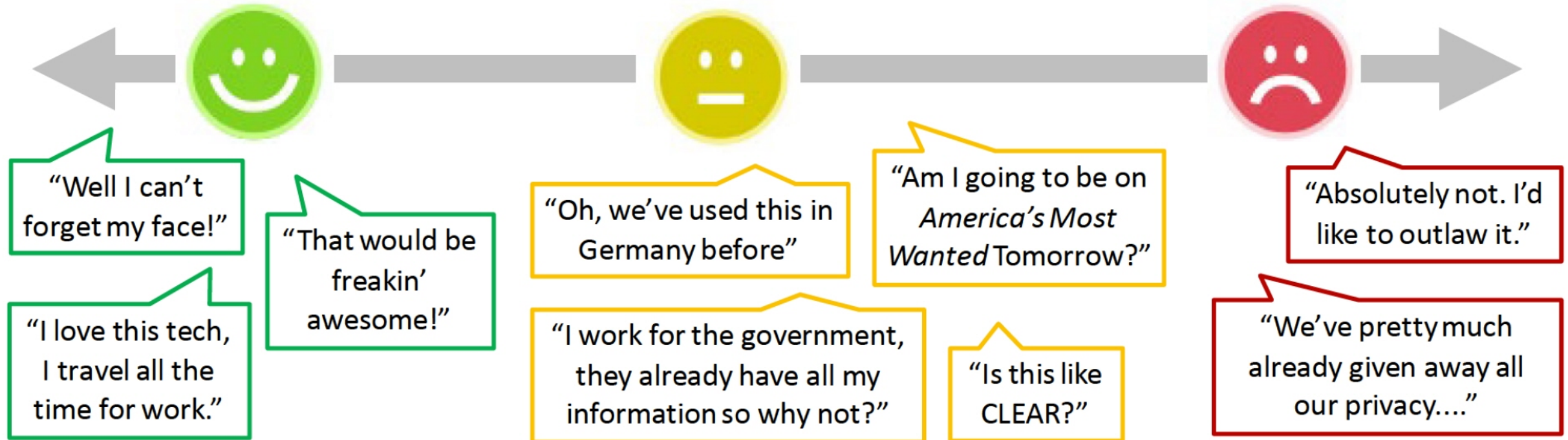
- Utilized a checklist of government and industry standards custom tailored to the TSA.
- Identified 32 usability issues with the system, prioritized according to severity and probability.
- Briefed the vendor on these issues and design recommendations for improving the system.

These human factors evaluations have identified high priority usability issues while demonstrating the impact of these issues on system performance. Addressing these issues early in the ITD process reduces the number and cost of design changes during a full acquisition.



Passenger Perceptions of CAT-C

Passenger Perceptions of CAT-C were mixed, with many passengers who chose not to participate appearing disinterested or in a rush to catch their flight. Convenience and expedited processing were major draws for voluntary participation.

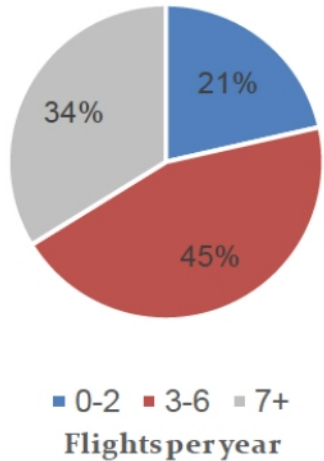


Regardless of positive or negative intent, many passengers expressed familiarity with biometric systems such as CLEAR, Global Entry, and other international airports.

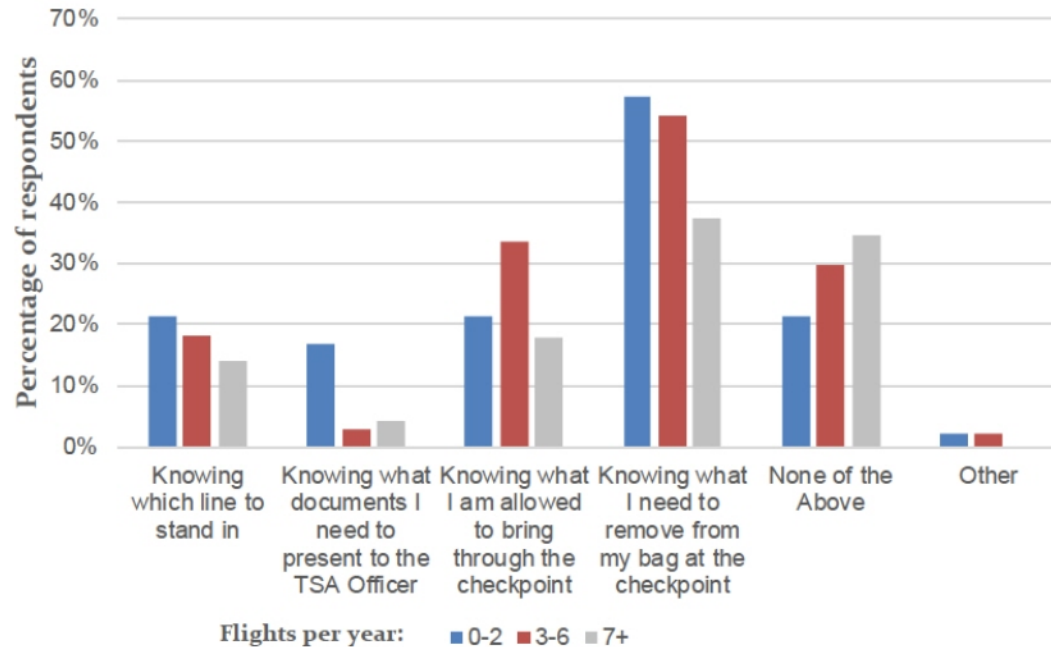


PAX Engagement Survey Results by Frequency of Travel

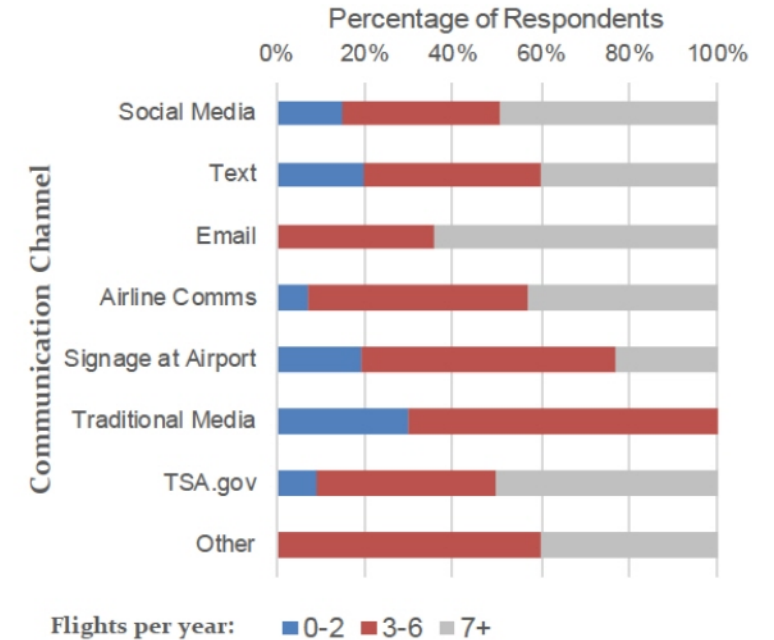
Respondent Demographics by Frequency of Air Travel



Difficulties at the Checkpoint by Frequency of Travel

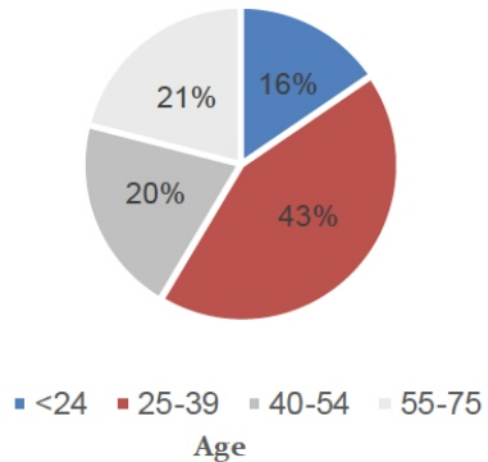


Ideal Communication Channels by Frequency of Travel

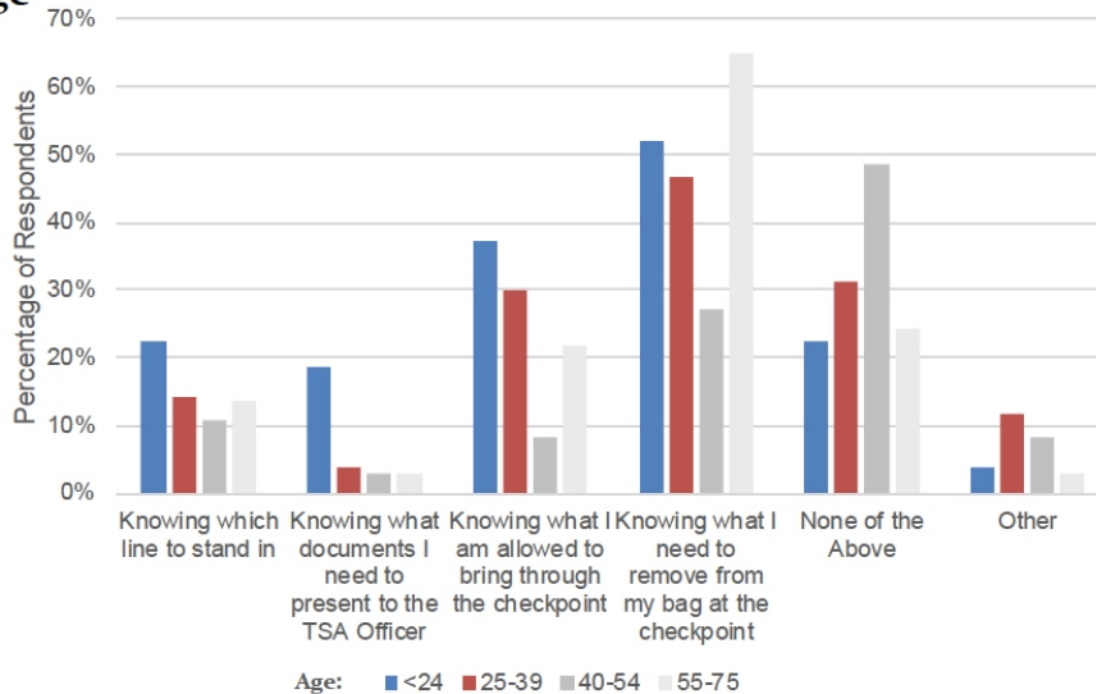


PAX Engagement Survey Results by Age

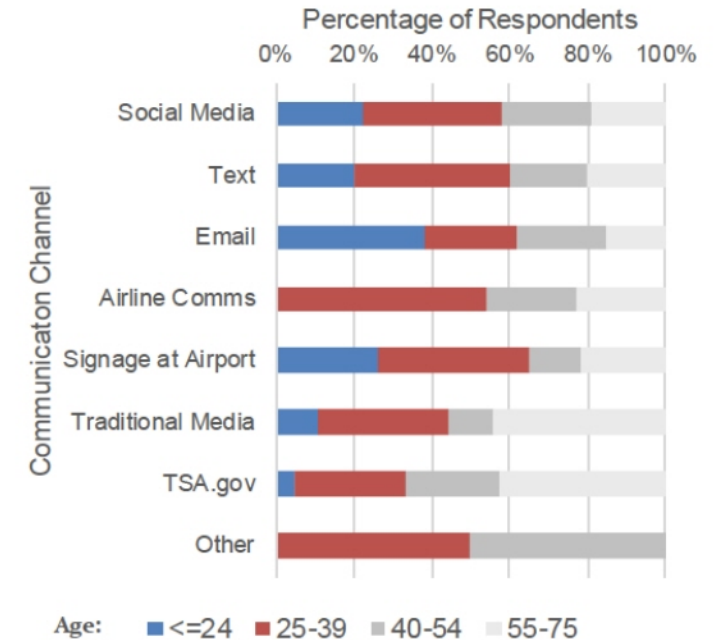
Respondent Demographics by Age



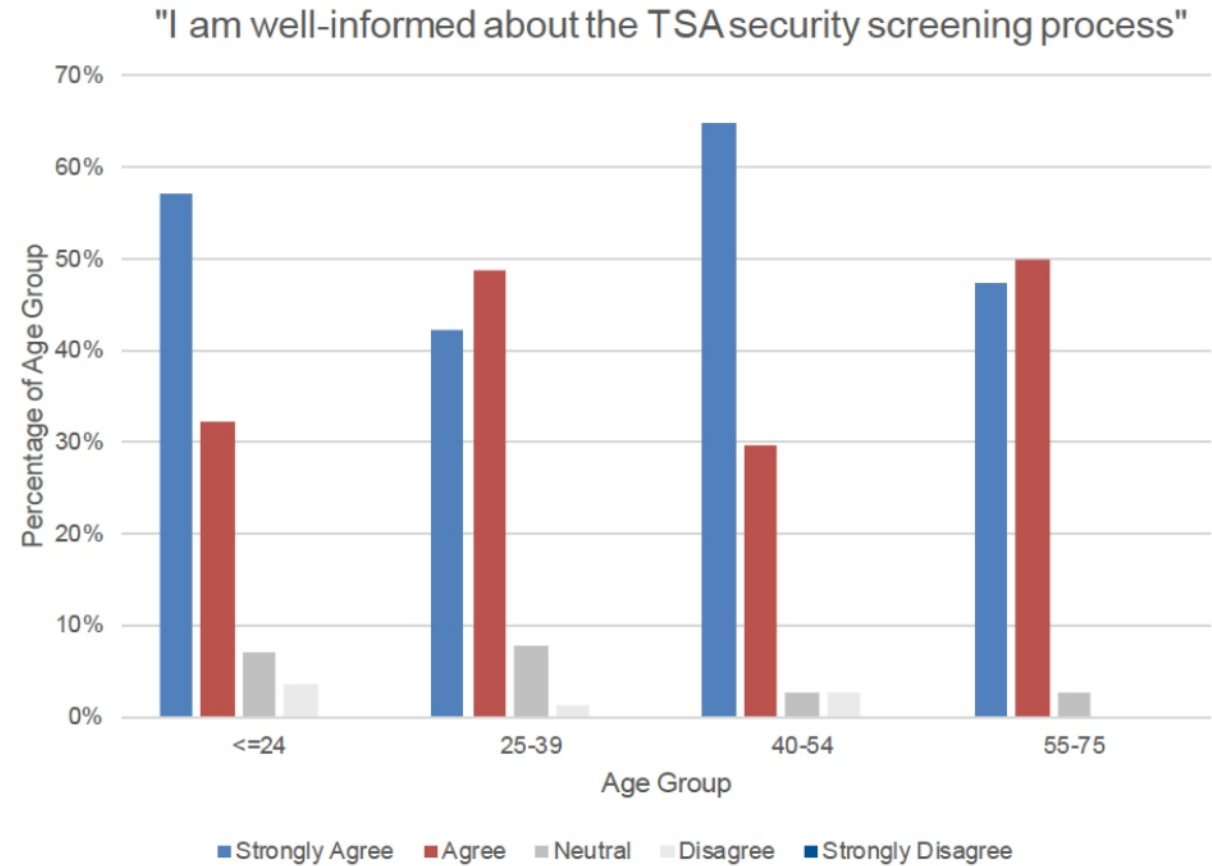
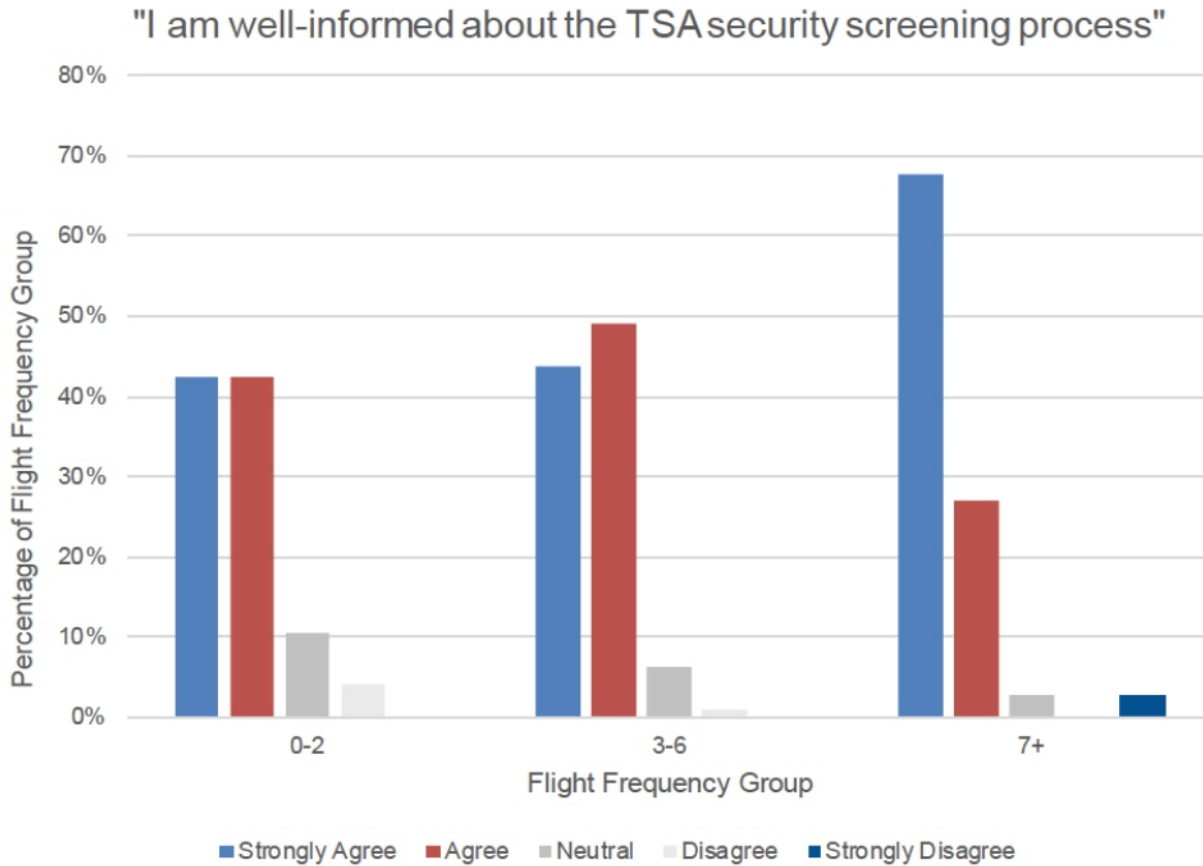
Difficulties at the Checkpoint by Age



Ideal Communication Channels by Age



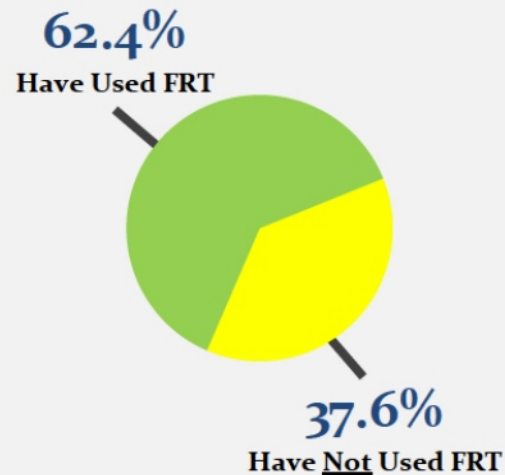
PAX Familiarity with Screening Process



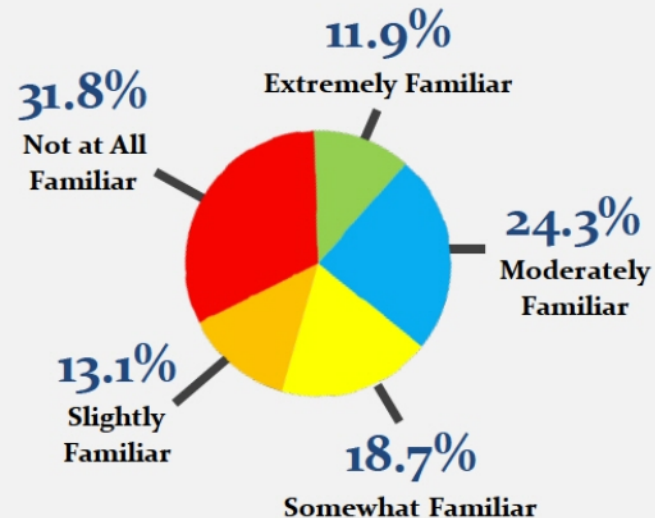
PAX Perceptions of Biometrics Survey Responses

Preliminary analysis of the survey data produced the following statistics regarding PAX perceptions of and experiences with facial recognition technology (FRT):

PAX experience with facial recognition technology:



PAX familiarity with facial recognition technology:



63.2%

Of Respondents are moderately or extremely comfortable with FRT for airport security.

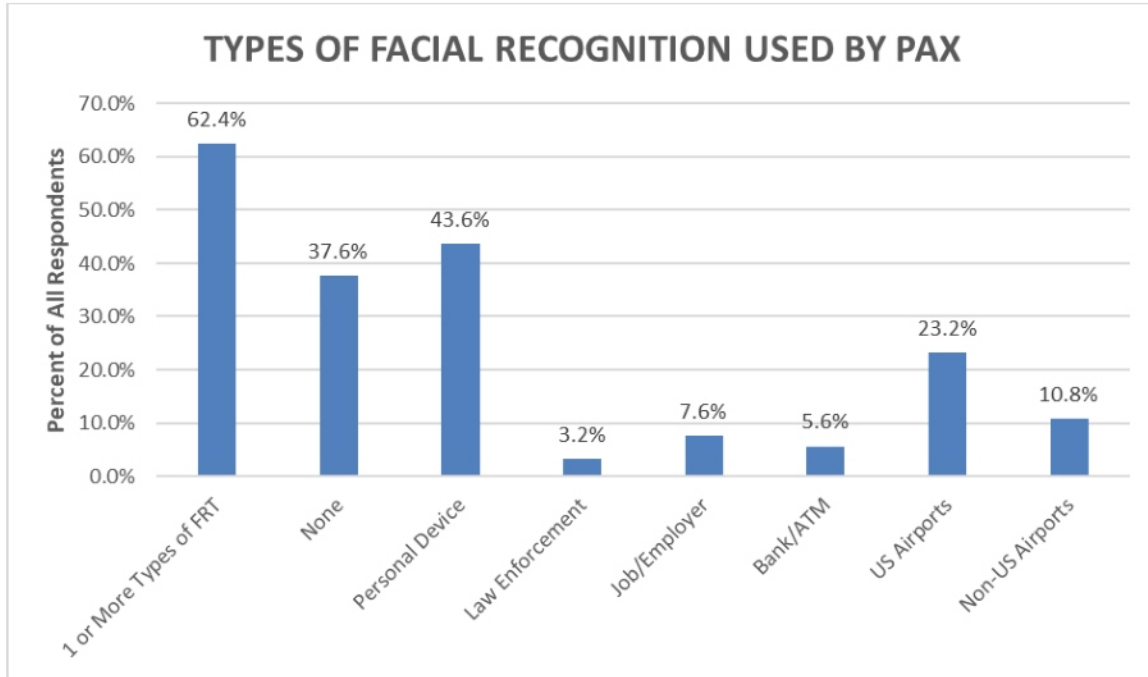
72.4%

Of Respondents agree or strongly agree that FRT would improve airport security.

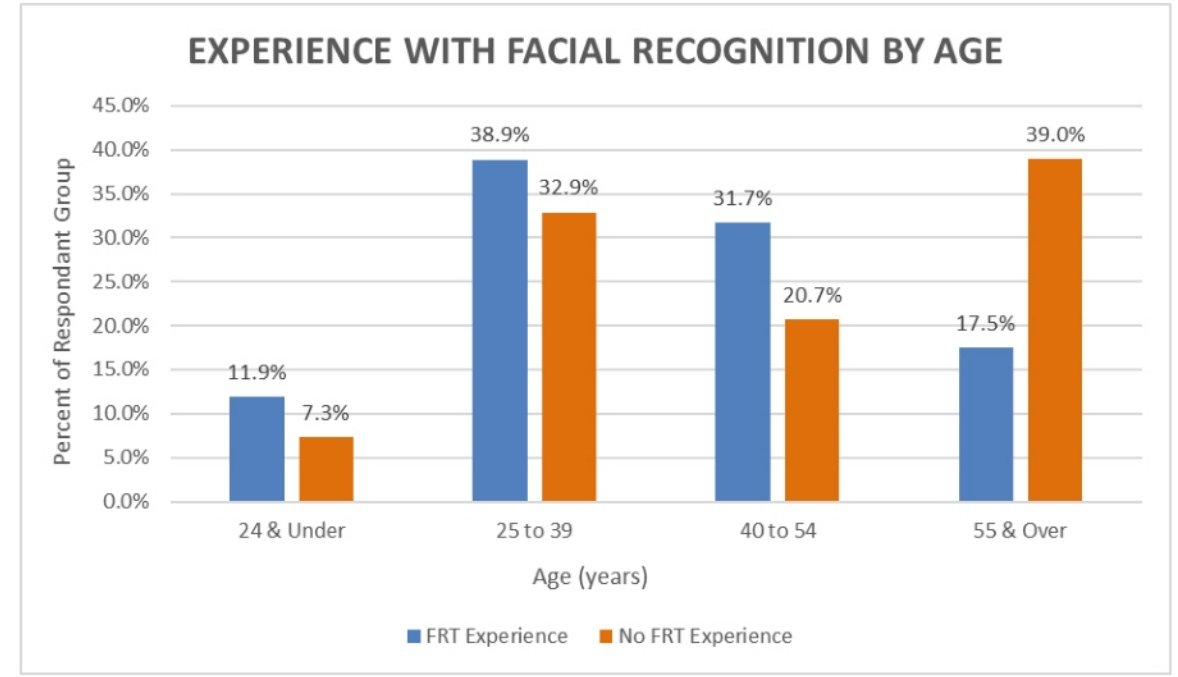
While these numbers provide insight into the overall sample (N = 250) of passengers who responded to the survey at LAX, additional analysis will evaluate survey responses for specific populations (e.g. Precheck, Non-Trusted Traveler, PAX who haven't used FRT, etc.)



PAX Experience with Facial Recognition

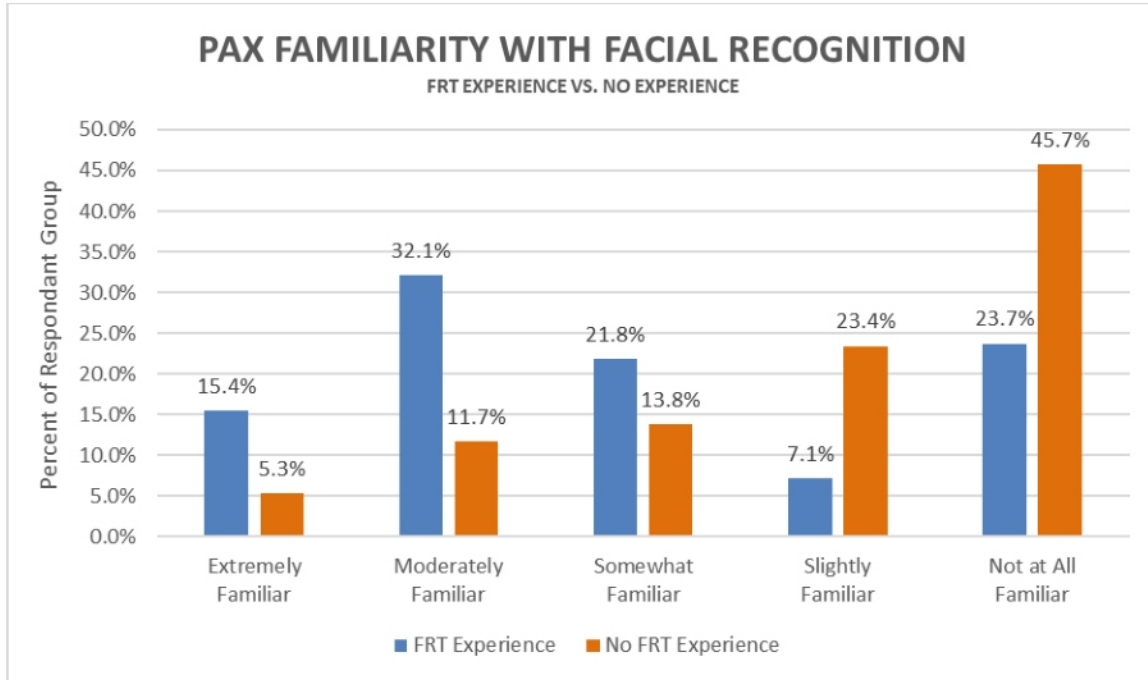


Types of Facial Recognition Technology Used by Passengers

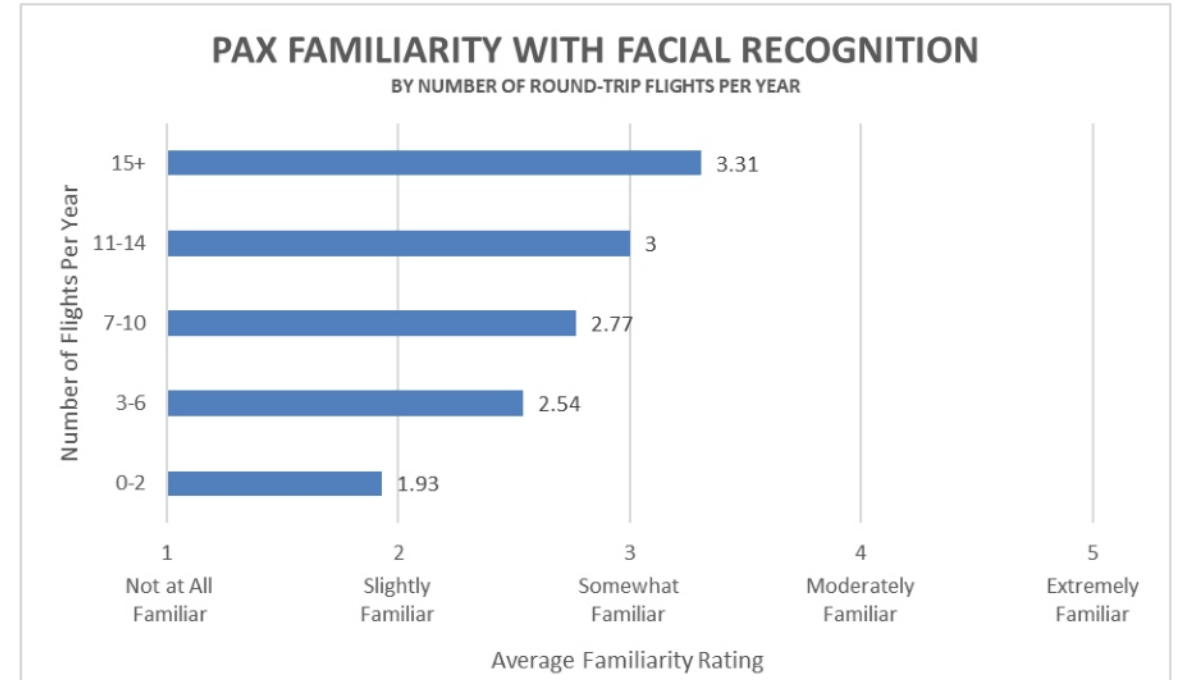


Experience with Facial Recognition Technology by Age Group

PAX Familiarity with Facial Recognition for Airport Security

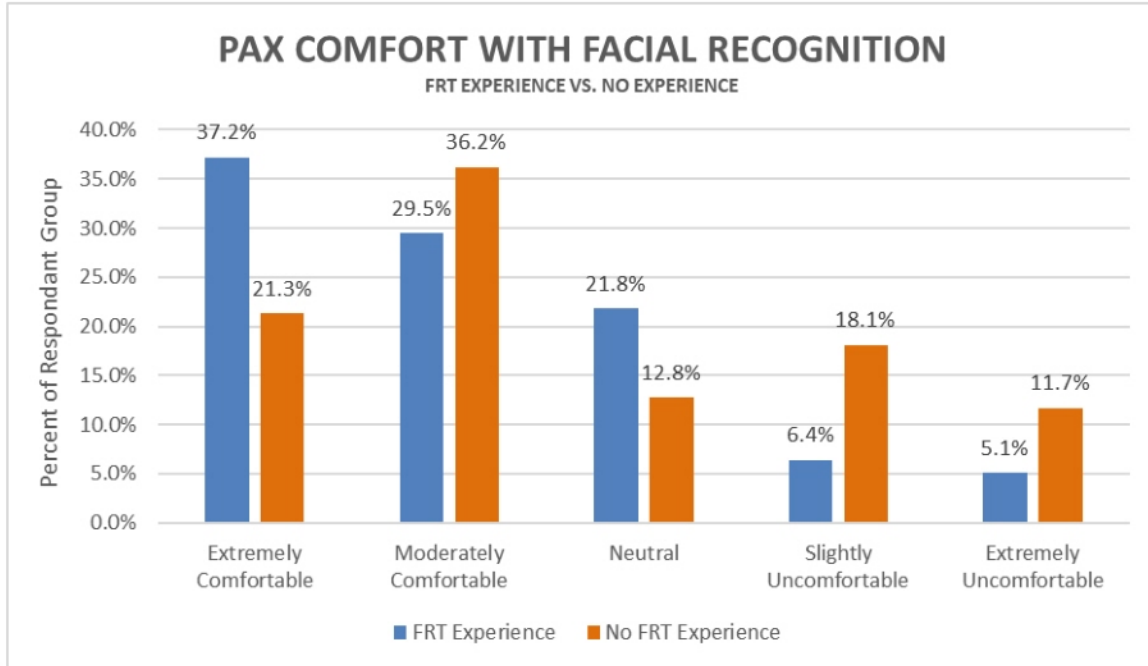


Comparison of Passengers with FRT Experience and Passengers without FRT Experience for Level of Familiarity with FRT for Airport Security

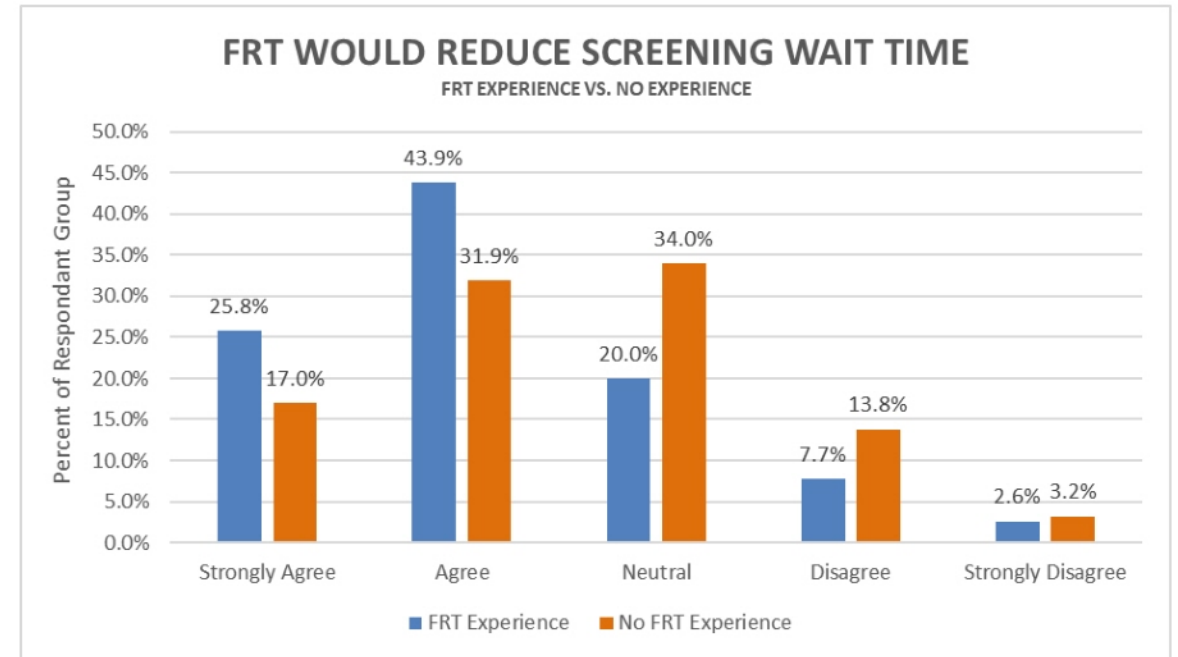


Average Ratings for Passenger Familiarity with Facial Recognition Technology by Number of Round-Trip Flights Taken Per Year

PAX Perceptions of Facial Recognition for Airport Security

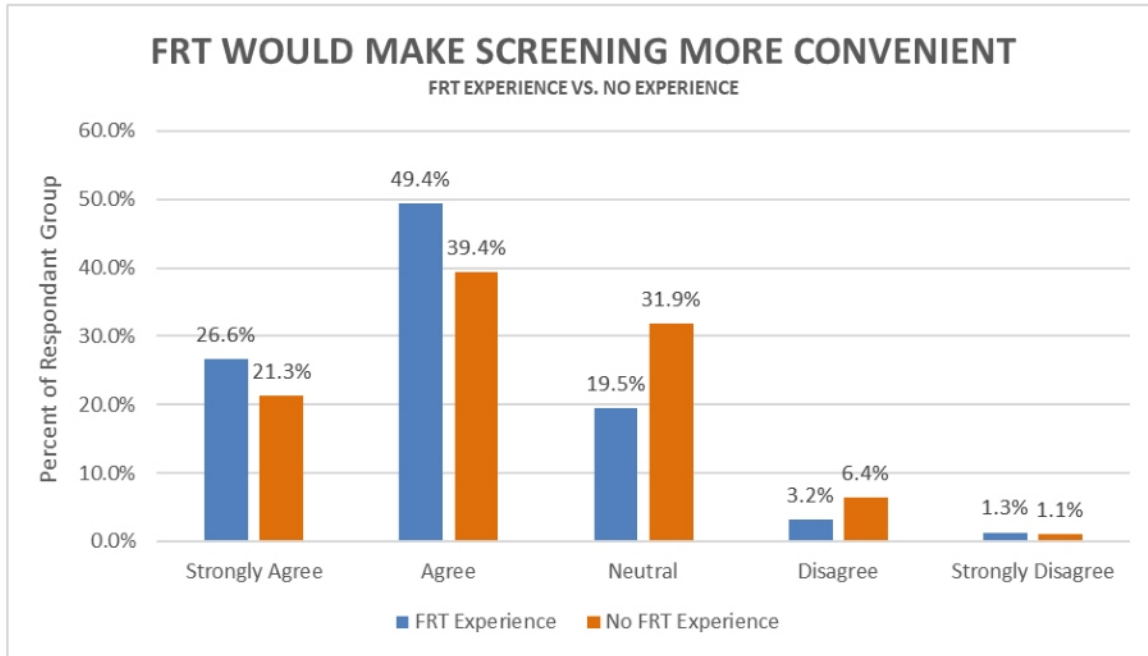


Comparison of Passengers with FRT Experience and Passengers without FRT Experience for Level of Comfort with the use of FRT for Airport Security



Comparison of Passengers with FRT Experience and Passengers without FRT Experience for Level of Agreement that FRT Would Reduce Security Screening Time

PAX Perceptions of Facial Recognition for Airport Security

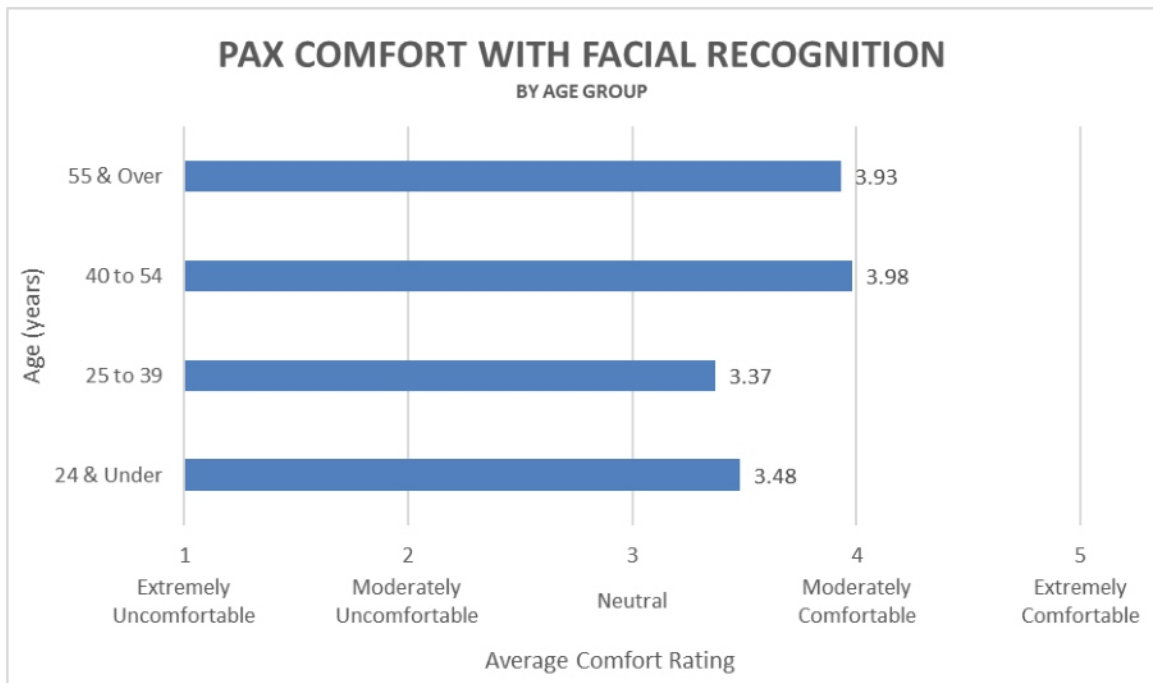


Comparison of Passengers with FRT Experience and Passengers without FRT Experience for Level of Agreement that FRT Would Make Security Screening More Convenient

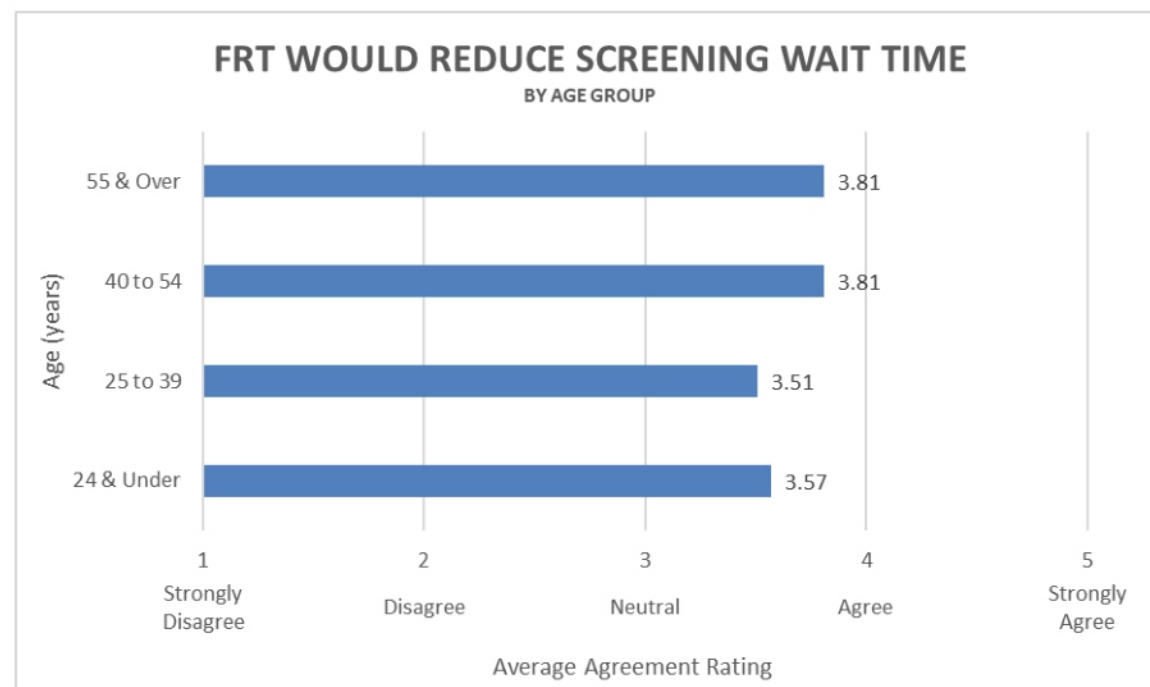


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PAX Perceptions of Facial Recognition by Age Group

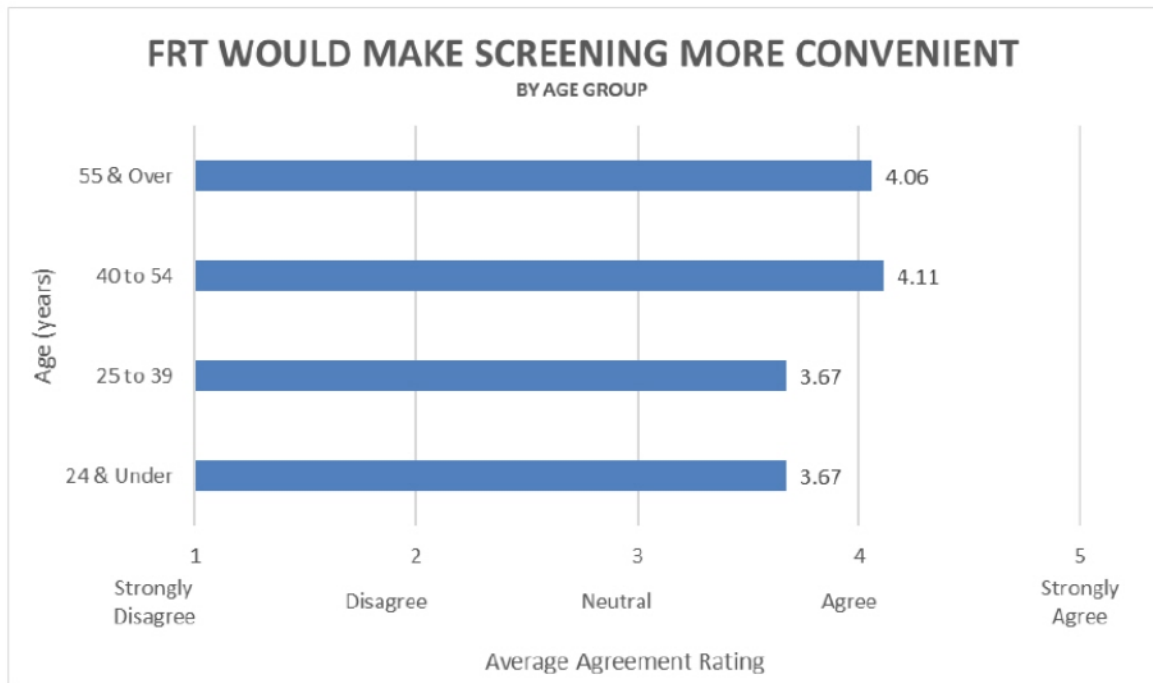


Comparison of Passenger Age Groups for Level of Comfort with the use of FRT for Airport Security



Comparison of Passenger Age Groups for Level of Agreement that FRT would Reduce Security Screening Wait Time

PAX Perceptions of Facial Recognition by Age Group

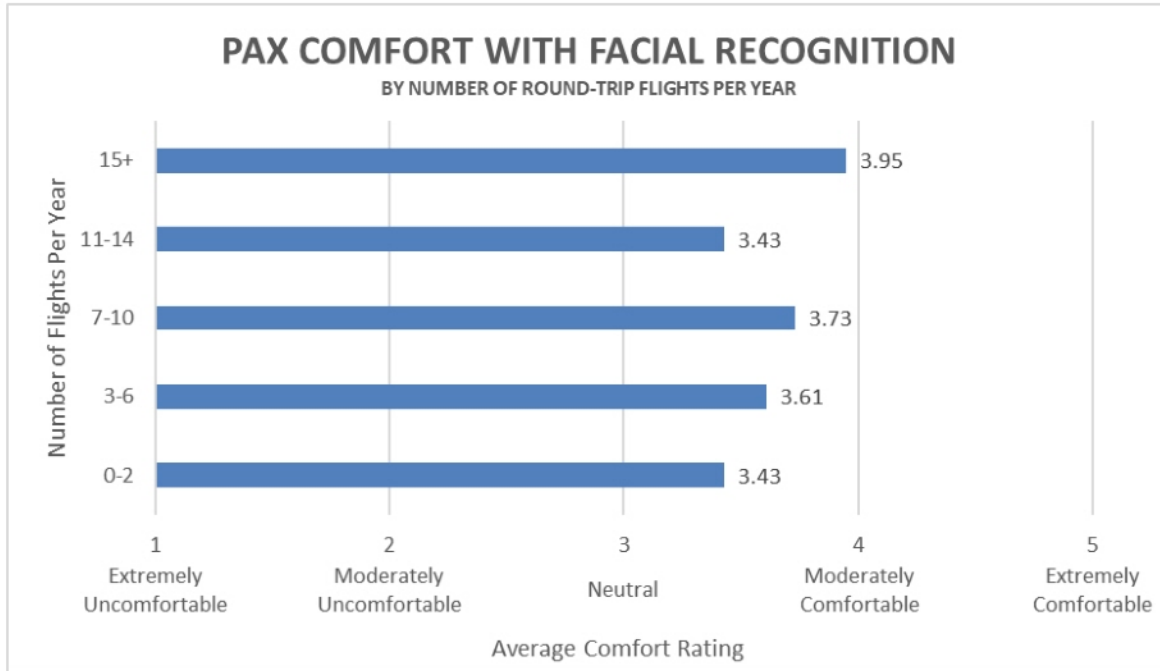


Comparison of Passenger Age Groups for Level of Agreement that FRT would Make Security Screening More Convenient

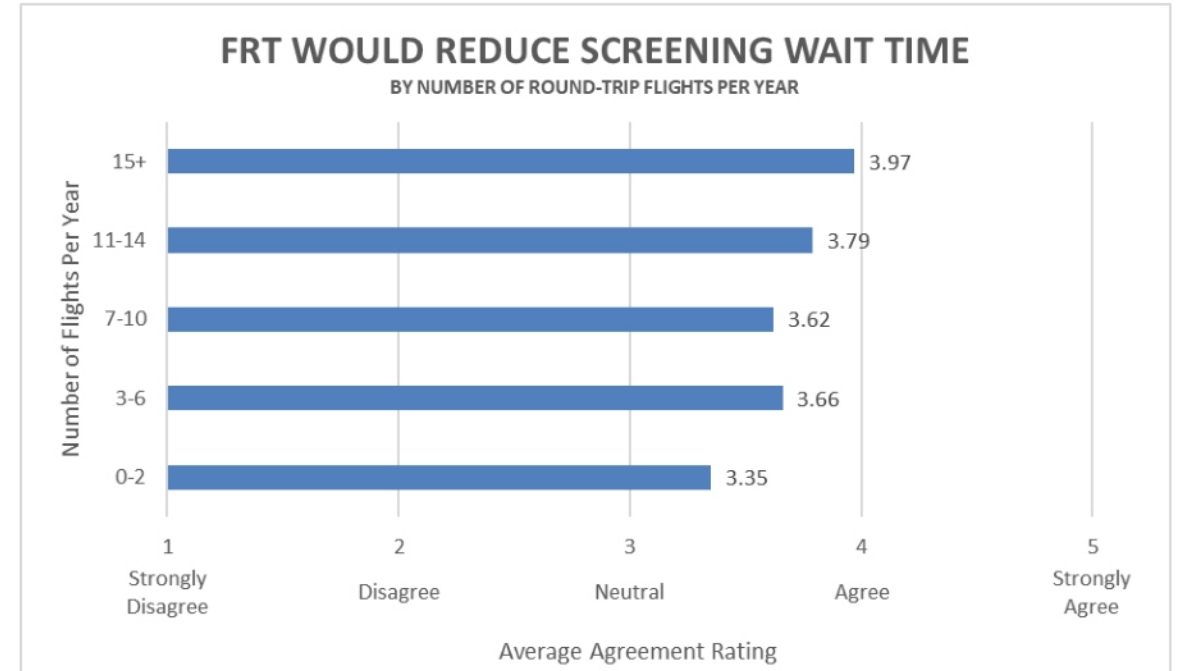


Transportation
Security
Administration

PAX Perceptions of Facial Recognition by Frequency of Travel

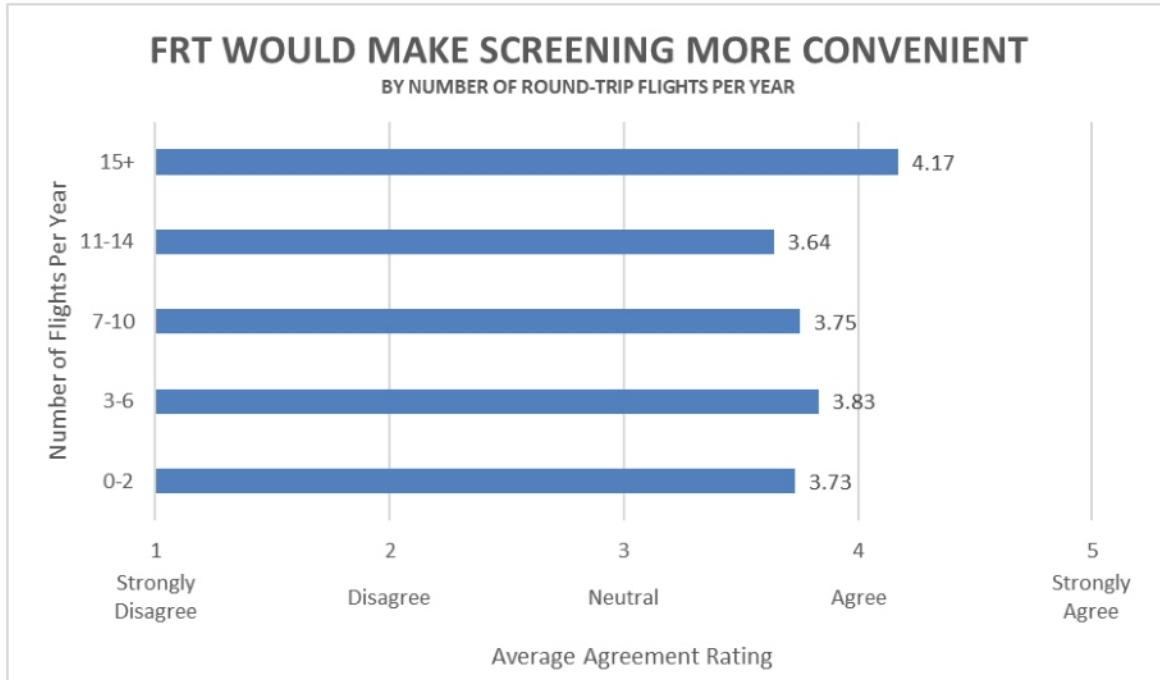


Average Ratings for Level of Comfort with the use of FRT for Airport Security by Number of Round-Trip Flights Taken Per Year



Average Ratings for Level of Agreement that FRT would Reduce Security Screening Wait Time by Number of Round-Trip Flights Taken Per Year

PAX Perceptions of Facial Recognition by Frequency of Travel

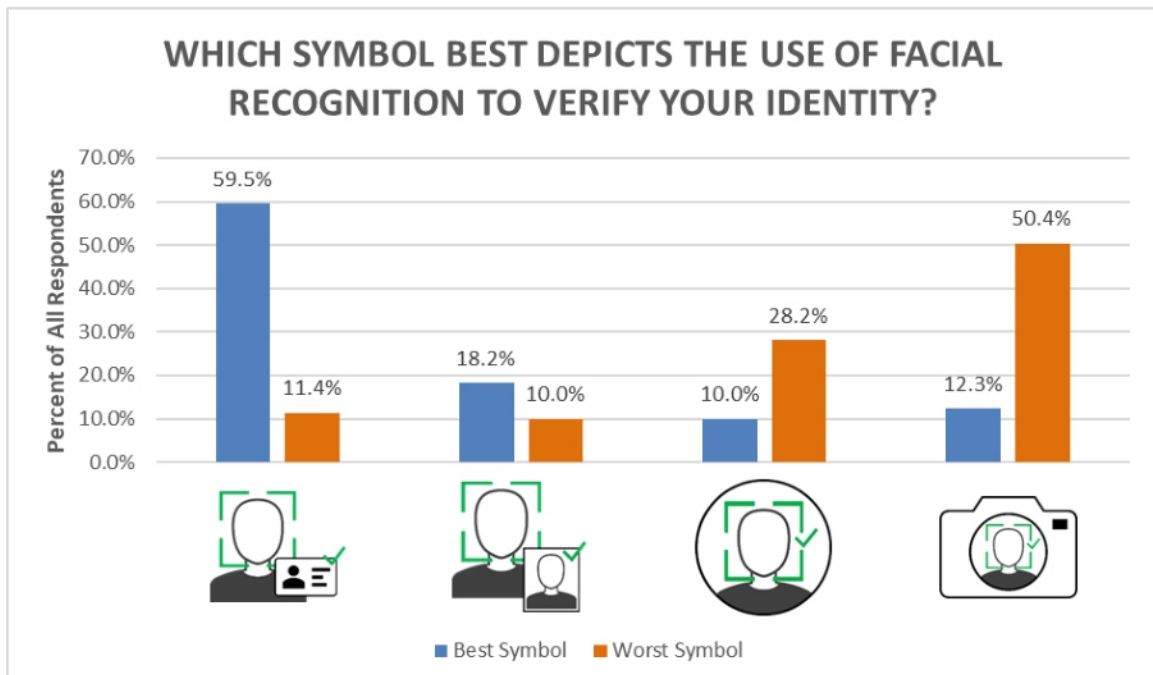


Average Ratings for Level of Agreement that FRT would Make Security Screening More Convenient by Number of Round-Trip Flights Taken Per Year

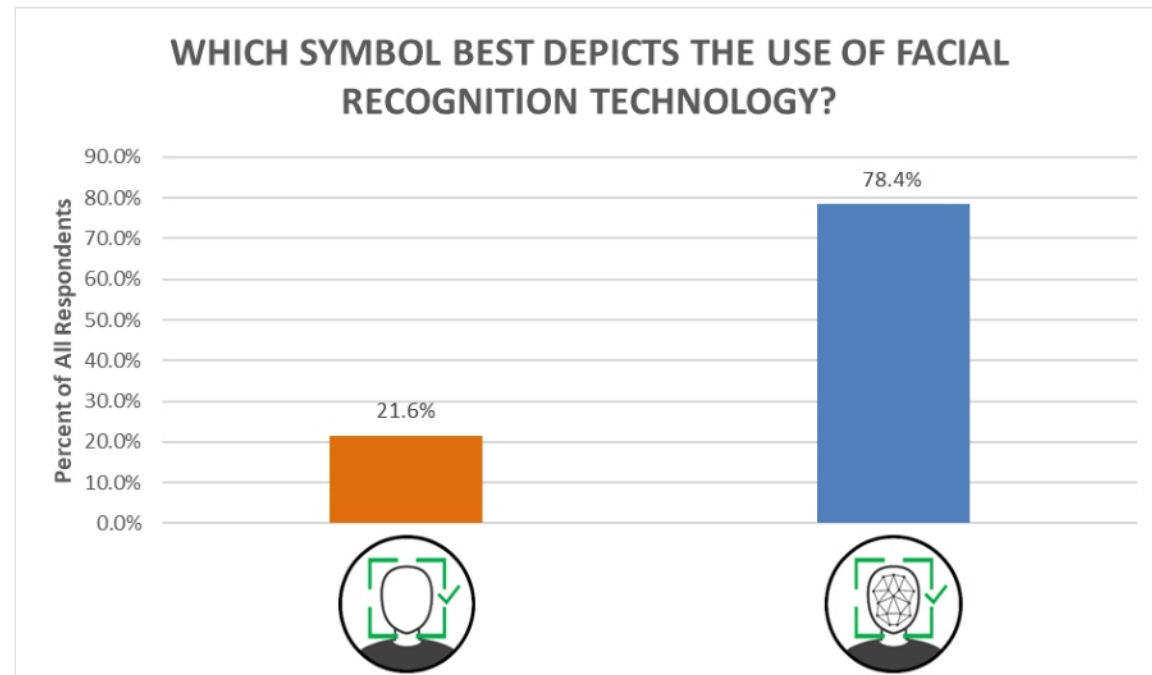


Transportation
Security
Administration

PAX Perceptions of Facial Recognition Symbols



Passenger Choices for the Best and Worst Symbols to Represent the Use of Facial Recognition to Verify One's Identity



Passenger Choices for the Best Symbol to Represent the Use of Facial Recognition Technology

Page 01

Withheld pursuant to exemption

Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 02

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 03

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 04

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 05

Withheld pursuant to exemption

Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 06

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 07

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 08

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 09

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act

Page 10

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 11

Withheld pursuant to exemption

Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Page 12

Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act

Carol Melinda Janowski
Technology Solutions Division
Office of Information Technology
Department of Homeland Security
Transportation Security Administration
240-568 (b)(6) - Office
(b)(6) Cell
(b)(6)

From: Boyd, Daniel A <(b)(6)>
Sent: Tuesday, January 29, 2019 3:39 PM
To: Janowski, Carol <(b)(6)>; Walbridge, Anne <(b)(6)>; Defoe, John <(b)(6)>
Cc: Baker, David <(b)(6)>
Subject: RE: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey

Sorry I may have misunderstood. Do you for official submission or for comparison/FYI purposes?

Sent with BlackBerry Work
(www.blackberry.com)

From: Boyd, Daniel A <(b)(6)>
Date: Tuesday, Jan 29, 2019, 3:36 PM
To: Janowski, Carol <(b)(6)>, Walbridge, Anne <(b)(6)>, Defoe, John <(b)(6)>
Cc: Baker, David <(b)(6)>
Subject: RE: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey

Let me talk to my chain of command on how they want to handle this.

Sent with BlackBerry Work
(www.blackberry.com)

From: Janowski, Carol <(b)(6)>
Date: Tuesday, Jan 29, 2019, 3:34 PM
To: Walbridge, Anne <(b)(6)>, Defoe, John <(b)(6)>
Cc: Boyd, Daniel A <(b)(6)>, Baker, David <(b)(6)>
Subject: RE: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey

Anne,

Thank you!

Dan, Can you please send me your response as well?

Carol Melinda Janowski
Technology Solutions Division
Office of Information Technology
Department of Homeland Security
Transportation Security Administration
240-568 (b)(6) Office
(b)(6) Cell
(b)(6)

From: Walbridge, Anne (b)(6)
Sent: Tuesday, January 29, 2019 3:31 PM
To: Janowski, Carol (b)(6); Defoe, John (b)(6)
Cc: Boyd, Daniel A (b)(6); Baker, David (b)(6)
Subject: RE: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey

Hi Carol,

Please find I&A's response attached which Dave Baker completed over the holidays. Dan Boyd is also working on this from an Airport Exit Client perspective.

Thanks,
Anne

Anne Walbridge
Security Initiatives Lead, Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration
(w): 571-227- (b)(6)
(c): (b)(6)

From: Janowski, Carol (b)(6)
Sent: Tuesday, January 29, 2019 3:29 PM
To: Defoe, John (b)(6); Walbridge, Anne (b)(6)
Cc: Janowski, Carol (b)(6)
Subject: FW: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey
Importance: High

Good afternoon,

Good afternoon,

Are either of you working on the 2018 DHS Biometrics Survey? Mike has ask me to complete the attached survey and I want to make sure the EA response is well coordinated with TSD and I&A. I was hoping to have a quick call on Wednesday to discuss the responses, please let me if you are the correct POCs.

Looks to me like they are only asking for what biometrics we send IDENT, the spreadsheet has two entries:

TSA EXIT TSA Airport Exit Client

TSA TIM Technical Infrastructure Modernization

Carol Melinda Janowski
Technology Solutions Division
Office of Information Technology
Department of Homeland Security
Transportation Security Administration
240-568-(b)(6) - Office

(b)(6)

From: Karas, Mike <(b)(6)>
Sent: Tuesday, January 29, 2019 9:40 AM
To: Janowski, Carol <(b)(6)>; Mercadante, Caryn D
(b)(6)
Cc: Downey, Laura <(b)(6)>
Subject: FW: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey
Importance: High

Carol/Caryn,

Can you please handle the response to this data call. I'd like to see before we turn in – and hopefully it would be aligned with what Amy/John D. provide. I'm not sure who the TSA functional biometrics person is at this point after (b)(6) left (after completing the TSA Biometrics Strategy document – some of the answers to this data call I believe are addressed in that document). Let me know if you have any questions.

Welcome Back!

-Thx

-Regards,

-M

From: Manning, John <(b)(6)>
Sent: Tuesday, January 29, 2019 7:31 AM
To: Reedy, Amy <(b)(6)>; Defoe, John <(b)(6)>; Karas, Mike <(b)(6)>
Cc: Vojtik, Robert <(b)(6)>
Subject: FW: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey
Importance: High

See requirement to complete the attached worksheet for TSA exit and TIM biometric information. Suspense to DHS has been extended until February 4. Please review and return completed columns to me by noon February 4.

John

John Manning

Executive Advisor to the CIO and Director (Acting)
IT Government and Industry Liaison Division
Information Technology (IT)
Transportation Security Administration
Phone: 571-227-(b)(6)
Cell: (b)(6)
(b)(6)

The contents of this correspondence shall not be interpreted as contractual direction by the U.S. Department of Homeland Security / Transportation Security Administration (TSA); should there be any question regarding this technical direction being outside approved contractual scope please contact the TSA Contracting Officer who is the sole source of contractual direction from TSA prior to the start of the activities. This correspondence is For Official Use Only.

From: (b)(6)
Sent: Monday, January 28, 2019 11:54 AM
To: CBPTASKING <CBPTASKING@cbp.dhs.gov>; USCIS Exec Sec <USCIS-Exec-Sec@uscis.dhs.gov>; ICE Exec Sec <ICEExecSec2@ice.dhs.gov>; EXEC, USCG SMB <USCG.EXEC@uscg.mil>; 'USSS Exec Sec' <usssexecsec@uss.dhs.gov>; TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>; FEMAExecSec <FEMAExecSec@fema.dhs.gov>; NPPDExecSec <NPPDExecSec@HQ.DHS.GOV>; MGMTExecSec <MGMTExecSec@HQ.DHS.GOV>; S&T Exec Sec <SandTExecSec@hq.dhs.gov>
Cc: ZZ_PlcyExecSec_Placeholder <plcyexecsec@hq.dhs.gov>; PLCY-SCO Tasking <PLCY-(b)(6)>
Subject: RE: [Component Action Requested] REVISED: [Due 5 pm Mon 2/4] 2018 DHS Biometrics Survey
Importance: High

You have been assigned Work Folder: [TSA-191202-9](#)

Please let me know if you have any questions or concerns.

V/r,

Lakiesha Smith

Program Analyst (b)(6)

Email: (b)(6)

(D): 571-227-(b)(6)

(C): (b)(6)

Operations Support

From: IShare <IShare@tsa.dhs.gov>

Sent: Monday, December 2, 2019 3:50 PM

To: Operations Support <TSA-OS@tsa.dhs.gov>

Cc: TSAExecSec-ADM <TSAExecSec-ADM@tsa.dhs.gov>

Subject: Normal - Briefing Book - ADM (Briefing Book) - BBT: TSA ADM Briefing Book Tasker - Briefing: Biometrics Update

Signature Level:	TSA Assistant Secretary / Administrator	Final Due Date:	12/4/2019
Subject Description:	BBT: TSA ADM Briefing Book Tasker - Briefing: Biometrics Update		
Author:	Operations Support -		
Action Office:	BBT-ADM		
Document Type:	Briefing Book - ADM (Briefing Book)		

Task Comment: Exec Sec to task OS with Briefing Memo.

*DUE by 12pm 12/4.

Task Assigned by: Walker-King, Twyla

Task Priority: Normal

You have been assigned Work Folder: [TSA-191202-9](#)

Subject: Biometric CAT Phase I and Phase II IPT

When: Thursday, May 30, 2019 2:30 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: HQE12-001N 18 Seat Conference Room (VTC)

****Change time to better accommodate schedules****

Hello All,

The purpose of this IPT is to plan out the Biometric CAT Phase I (Not connected to STIP) and Phase II (Connected to STIP) pilots. I will send out the agenda closer to the IPT.

Thanks!

*****DO NOT DELETE OR CHANGE ANY OF THE TEXT BELOW THIS LINE*****

Daniel Boyd has scheduled this WebEx meeting.

Biometric CAT Phase I and Phase II IPT

Host: Daniel Boyd

When it's time, start or join the WebEx meeting from here:

<https://tsawebex.tsa.dhs.gov/orion/joinmeeting.do?MTID=9282b65484e2854e381506d4b6d9998b>

Access Information

Meeting Number: 998 780 108

Meeting Password: (This meeting does not require a password.)

Audio Connection

5712275550 (TSA WebEx)

Access Code:

Hosts, need your host access code or key? Go to the meeting information page:

<https://tsawebex.tsa.dhs.gov/orion/meeting/meetingInfo?>

[MTID=017410d4e66699c1c7ffde56d7bb3d16](https://tsawebex.tsa.dhs.gov/orion/meeting/meetingInfo?MTID=017410d4e66699c1c7ffde56d7bb3d16)

Delivering the power of collaboration

The tsawebex.tsa.dhs.gov team

From: (b)(6)
To: TSA ESVP Comms; Walbridge, Anne; Mitchell, Carolyn
Cc: Lim, Jason; Ellison, Chang; (b)(6); Askew, William; ORCA Communications
Subject: RE: Briefing: Biometrics Update - Deck Review
Date: Friday, December 6, 2019 3:49:56 PM
Attachments: Biometric Projects ADM briefing_12-11-2019.pptx

Dominique,

Attached is the deck I just forwarded to RCA Comms, which incorporates Anne's edits.

(b)(6)

From: TSA ESVP Comms <TSAESVPComms@tsa.dhs.gov>
Sent: Friday, December 6, 2019 3:04 PM
To: Walbridge, Anne <(b)(6)> <(b)(6)> <(b)(6)>
Mitchell, Carolyn <(b)(6)>
Cc: Lim, Jason <(b)(6)> Ellison, Chang <(b)(6)> <(b)(6)>
<(b)(6)>; Askew, William <(b)(6)> TSA ESVP Comms
<TSAESVPComms@tsa.dhs.gov>; ORCA Communications <ORCACommunications@tsa.dhs.gov>
Subject: [EXT] RE: Briefing: Biometrics Update - Deck Review

Thank you Anne!

Good afternoon (b)(6)

A deck was provided to OS this morning by RCA Comms (please see attached).
Will RCA thus send up ESVP's input provided by Anne to OS for this tasker?

Please advise?

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Enrollment Services & Vetting Programs (ESVP), Surface Branch
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: Walbridge, Anne <(b)(6)>
Sent: Friday, December 6, 2019 2:54 PM
To: (b)(6) Mitchell, Carolyn <(b)(6)>
Cc: Lim, Jason <(b)(6)>; Ellison, Chang <(b)(6)> <(b)(6)>
<(b)(6)>; Askew, William <(b)(6)>; TSA ESVP Comms
<TSAESVPComms@tsa.dhs.gov>

Subject: RE: Briefing: Biometrics Update - Deck Review

Hi (b)(6)

A few minor suggestions in the attached. Great deck – extremely informative.

We’re going to pass to Kelli Ann just for her awareness, I assume she’s in the ADM briefing.

Thanks,
Anne

Anne Walbridge
Traveler Populations, Acting Branch Manager
Enrollment Services and Vetting Programs
Transportation Security Administration
(w): 571-227-(b)(6)
(c) : (b)(6)

From: (b)(6)
Sent: Friday, December 6, 2019 1:14 PM
To: Mitchell, Carolyn (b)(6); Walbridge, Anne
(b)(6)
Cc: Lim, Jason (b)(6); Ellison, Chang (b)(6)
(b)(6)
Subject: Briefing: Biometrics Update - Deck Review

Carrie and Anne,

Attached is the deck that has been drafted for the ADM briefing on biometrics next week. This is intended to accompany the memo we circulated earlier this week. Please let us know if ESVP has any thoughts on it. OS has asked us to clear this by the end of today. I apologize for the quick turnaround, but please let me know if that will be an issue.

Thank you, and please let us know if you have questions.

(b)(6)

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(b)(6)

Subject: CBP/TSA/JetBlue Partnership

Hi Melissa and (b)(6)

Just a quick update, we will connect with Melissa and the Secure Flight tomorrow to understand how we can integrate with them.

On October 27th we will come to DC so the three teams can connect in person and finish the plan with CBP to get the three way integration.

Melissa, our teams are working on a solution proposal for tomorrow at 4pm.

(b)(6) good luck with the budgets and I will see you next week!

Best,

(b)(6)

(b)(6)

JetBlue Airways Corp | Director Customer Experience Programs

27-01 Queens Plaza North, Long Island City, NY 11101

Tel: +(b)(6)

(b)(6)

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From: [TSA OIA Correspondence](#)
To: [Operations Support](#); [TSA OIA Correspondence](#); [ORCA Communications](#)
Cc: [King, Chas](#)
Subject: RE: CT-6957: [Component Action Requested] [Due 5 pm Fri 12/28] 2018 DHS Biometrics Survey
Date: Friday, February 1, 2019 12:34:26 PM
Attachments: [DHS Biometrics Survey 12212018 \(Attachment A\) PMD Input v2.xlsx](#)

Ops Support,

Please see the attached updated spreadsheet with an additional row that will cover our receipt of biometrics (photos) from the DoS. This is an updated from our original submission.

Sincerely,

Chris Tobias

TSA I&A Communications

DigitalSpec LLC

(b)(6)

571-227-(b)(6)

From: Operations Support
Sent: Monday, January 28, 2019 12:30 PM
To: TSA OIA Correspondence ; ORCA Communications
Cc: King, Chas ; Operations Support
Subject: FW: [Component Action Requested] [Due 5 pm Fri 12/28] 2018 DHS Biometrics Survey

Good afternoon,

Please review the attached material and complete DHS Biometrics Survey (Attachment A) **by 3pm**

4Feb.

-Please let me know if you have any questions or concerns.

V/r,

Lakiesha Smith

Program Analyst (b)(6)

Email: (b)(6)

(D): 571-227-(b)(6)

(C): (b)(6)

Operations Support

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Sent: Monday, December 31, 2018 2:29 PM

To: King, Chas (b)(6) Operations Support <TSA-OS@tsa.dhs.gov>; ORCA Communications <ORCACommunications@tsa.dhs.gov>

Cc: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Subject: RE: [Component Action Requested] [Due 5 pm Fri 12/28] 2018 DHS Biometrics Survey

Good Afternoon Ops Support and RCA,

Per our Executive Director for Vetting, this should also go through RCA regarding their broader plans with IDENT for biometrics. We're still working on our inputs and should provide before end of the week.

Sincerely,

Chris Tobias

TSA I&A Communications

DigitalSpec LLC

From: [TSA OIA Correspondence](#)
To: [Walbridge, Anne](#); [TSA OIA PMD Comms](#); [TSA OIA Correspondence](#)
Cc: [Ellison, Chang](#)
Subject: RE: CT-6957: 2018 DHS Biometrics Survey
Date: Monday, February 4, 2019 2:41:00 PM
Attachments: [RE CT-6957 Component Action Requested Due 5 pm Fri 1228 2018 DHS Biometrics Survey.msg](#)
[RE Component Action Requested Due 5 pm Fri 1228 2018 DHS Biometrics Survey \(CT-6957\).msg](#)

Hi Anne,

We submitted PMD's original submission to Ops Support on 1/2 (which Chas King confirmed that he received) and then we submitted PMD's updated submission on 2/1. They should have everything from us. Please let me know if we need to send again.

Sincerely,

Chris Tobias

TSA I&A Communications

DigitalSpec LLC

(b)(6)

571-227-(b)(6)

From: Walbridge, Anne (b)(6)
Sent: Monday, February 4, 2019 2:26 PM
To: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Ellison, Chang (b)(6)
Subject: RE: CT-6957: 2018 DHS Biometrics Survey

Good afternoon,

Can you please provide me with a status on this item? The EAA Front Office is asking about it.

Thank you,
Anne

Anne Walbridge
Security Initiatives Lead, Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration
(w): 571-227-(b)(6)
(c) : (b)(6)

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, February 1, 2019 10:51 AM

2020-TSFO-00198_00117

Transportation Security Administration

(w): 571-227-(b)(6)

(c) : (b)(6)

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>

Sent: Monday, December 31, 2018 11:15 AM

To: Hull, Jason (b)(6) Mitchell, Carolyn (b)(6)

Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Ellison, Chang

(b)(6) Tsoi, Nathan (b)(6) Hamilton, Stephanie

(b)(6) Baker, David (b)(6) Walbridge, Anne

(b)(6) Lombardo, Donald (b)(6)

Subject: FW: CT-6957: 2018 DHS Biometrics Survey

Importance: High

Good morning Jason,

Please see attached input from Dave and Stephanie for your review/clearance.

Thank you!

Kind regards,

Dominique AA Madison

Program Management Analyst

Data Corrections Liaison for TSA Pre✓[®]

Office of Intelligence & Analysis (OIA)

Surface Program Management Division

10th floor, (b)(6)

TSA Headquarters- Crystal City, VA

Desk: 571-227-(b)(6)

Mobile: (b)(6)

From: Baker, David (b)(6)

Sent: Monday, December 31, 2018 10:17 AM

To: Hull, Jason (b)(6) TSA OIA PMD Comms

<TSA.OIA.PMD.Comms@tsa.dhs.gov>; Hamilton, Stephanie (b)(6)

Mitchell, Carolyn (b)(6) Lombardo, Donald

(b)(6) Walbridge, Anne (b)(6)

Cc: Ellison, Chang (b)(6) Tsoi, Nathan (b)(6)

Subject: RE: CT-6957: 2018 DHS Biometrics Survey

The attached includes my input. I updated the pre-populated description as it was not accurate. I also didn't put a POC in as this is for TIM not PMD, so I'm not certain if we should list our division or the TIM director or PM. Feel free to make edits/corrections/additions prior to the 12:30 deadline.

Thanks,

accordance with mission needs, to improve identity resolution in support of screening and vetting activities.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst
Data Corrections Liaison for TSA Pre✓®
Office of Intelligence & Analysis (OIA)
Surface Program Management Division
10th floor, E10-333A-N
TSA Headquarters- Crystal City, VA
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: Hull, Jason (b)(6)
Sent: Friday, December 28, 2018 12:47 PM
To: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Hamilton, Stephanie (b)(6) Mitchell, Carolyn (b)(6) Lombardo, Donald (b)(6) Walbridge, Anne (b)(6)
Cc: Ellison, Chang (b)(6) Baker, David (b)(6) Tsoi, Nathan (b)(6)
Subject: RE: CT-6957: 2018 DHS Biometrics Survey

Adding Dave and Nathan for action.

Even though the requestor is on furlough, please comply with the 31st as requested.

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, December 28, 2018 10:02 AM
To: Hamilton, Stephanie (b)(6) Hull, Jason (b)(6) Mitchell, Carolyn (b)(6) Lombardo, Donald (b)(6) Walbridge, Anne (b)(6)
Cc: Ellison, Chang (b)(6) TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Subject: RE: CT-6957: 2018 DHS Biometrics Survey

Thank you Stephanie!
I will circle back with OIA Comms to inquire about the deadline.

Kind regards,
Dominique AA Madison

Program Management Analyst
Data Corrections Liaison for TSA Pre✓[®]
Office of Intelligence & Analysis (OIA)
Surface Program Management Division
10th floor, (b)(6)
TSA Headquarters- Crystal City, VA
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: Hamilton, Stephanie (b)(6)
Sent: Friday, December 28, 2018 9:39 AM
To: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Hull, Jason
(b)(6) Mitchell, Carolyn (b)(6) Lombardo, Donald
(b)(6) Walbridge, Anne (b)(6)
Cc: Ellison, Chang (b)(6)
Subject: RE: CT-6957: 2018 DHS Biometrics Survey

Please see the note below that the POC who initiated this action is on furlough. The due date should be after the furlough ends.

Regards, Stephanie

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, December 28, 2018 9:00 AM
To: Hull, Jason (b)(6) Mitchell, Carolyn (b)(6)
Hamilton, Stephanie (b)(6) Lombardo, Donald
(b)(6) Walbridge, Anne (b)(6)
Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Ellison, Chang
(b)(6)
Subject: FW: CT-6957: 2018 DHS Biometrics Survey
Importance: High

Good morning,

Please see below/ attached for your input.

DHS PLCY is requesting component inputs to the attached *DHS Biometrics Survey (Attachment A)*.

Suspense: 12pm Monday, 12/31/18

Action: Please review the attached spreadsheet (specifically row 52 *TIM Programs*) and provide requested inputs. The attached memo provides additional context.

Background: On May 25, 2017, former Secretary Kelly promulgated policy guidance that, where required and within legal and policy boundaries, allows DHS Components and Offices not to use age

as the basis for collecting biometrics. The policy also supports multimodal biometrics collection, in accordance with mission needs, to improve identity resolution in support of screening and vetting activities.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst
Data Corrections Liaison for TSA Pre✓[®]
Office of Intelligence & Analysis (OIA)
Surface Program Management Division
10th floor (b)(6)
TSA Headquarters- Crystal City, VA
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>

Sent: Thursday, December 27, 2018 2:18 PM

To: Hull, Jason (b)(6) Mitchell, Carolyn (b)(6)

Hamilton, Stephanie (b)(6) Lombardo, Donald

(b)(6) Walbridge, Anne (b)(6)

Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Ellison, Chang

(b)(6)

Subject: FW: CT-6957: 2018 DHS Biometrics Survey

Importance: High

Good afternoon,

Please see below/ attached for your input.

DHS PLCY is requesting component inputs to the attached *DHS Biometrics Survey (Attachment A)*.

Suspense: **12pm Monday, 12/31/18**

Action: Please review the attached spreadsheet (specifically row 52 *TIM Programs*) and provide requested inputs. The attached memo provides additional context.

Background: On May 25, 2017, former Secretary Kelly promulgated policy guidance that, where required and within legal and policy boundaries, allows DHS Components and Offices not to use age as the basis for collecting biometrics. The policy also supports multimodal biometrics collection, in accordance with mission needs, to improve identity resolution in support of screening and vetting activities.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst
Data Corrections Liaison for TSA Pre✓[®]
Office of Intelligence & Analysis (OIA)
Surface Program Management Division
10th floor, (b)(6)
TSA Headquarters- Crystal City, VA
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>

Sent: Thursday, December 27, 2018 1:50 PM

To: Ellison, Chang (b)(6) Hull, Jason (b)(6) Mitchell,
Carolyn (b)(6) TSA OIA PMD Comms
<TSA.OIA.PMD.Comms@tsa.dhs.gov>

Cc: Trujillo, Jeremy (b)(6) TSA OIA Correspondence
<TSA.OIA.Correspondence@tsa.dhs.gov>

Subject: FW: CT-6957: 2018 DHS Biometrics Survey

Good Afternoon PMD,

DHS PLCY is requesting component inputs to the attached *DHS Biometrics Survey (Attachment A)*.

Suspense: 12pm Monday, 12/31/18

Action: Please review the attached spreadsheet (specifically row 52 *TIM Programs*) and provide requested inputs. The attached memo provides additional context.

Background: On May 25, 2017, former Secretary Kelly promulgated policy guidance that, where required and within legal and policy boundaries, allows DHS Components and Offices not to use age as the basis for collecting biometrics. The policy also supports multimodal biometrics collection, in accordance with mission needs, to improve identity resolution in support of screening and vetting activities.

Sincerely,

Chris Tobias

TSA I&A Communications

DigitalSpec LLC

(b)(6)

571-227-(b)(6)

From: King, Chas (b)(6)
Sent: Thursday, December 27, 2018 12:50 PM
To: TSA OIA Correspondence <TSA.OIA.Correspondence@tsa.dhs.gov>
Cc: Operations Support <TSA-OS@tsa.dhs.gov>
Subject: FW: [Component Action Requested] [Due 5 pm Fri 12/28] 2018 DHS Biometrics Survey

For action, but no rush ... the person who asked for this at DHS is out of office due to the "federal funding hiatus."

Chas

Charles King
Counterterrorism Advisor
571.227.(b)(6) (Desk)
(b)(6) (Cell)
(b)(6) (Gray)

(b)(6)

From: TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>
Sent: Wednesday, December 26, 2018 9:08 AM
To: Operations Support <TSA-OS@tsa.dhs.gov>
Cc: King, Chas (b)(6) Powers, Krista (b)(6) Byrne, Eileen (b)(6) TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>
Subject: FW: [Component Action Requested] [Due 5 pm Fri 12/28] 2018 DHS Biometrics Survey

Ops Support:

Please see attached and provide requested information by 12/28 (if the government reopens).

Thanks,

Ian Flippo
Office of the Executive Secretariat
Transportation Security Administration
(571) 227-(b)(6)

Unclass - (b)(6) / HSDN - (b)(6) / C-LAN - (b)(6)

From: (b)(6)
Sent: Friday, December 21, 2018 5:09 PM
To: CBPTASKING <CBPTASKING@cbp.dhs.gov>; USCIS Exec Sec <USCIS-Exec-Sec@uscis.dhs.gov>; ICE Exec Sec <ICEExecSec2@ice.dhs.gov>; EXEC, USCG SMB <USCG.EXEC@uscg.mil>; 'USSS Exec Sec' <usssexecsec@uss.s.dhs.gov>; TSAExecSec-DHSEExternal <TSAExecSec-DHSEExternal@tsa.dhs.gov>; FEMAExecSec <FEMAExecSec@fema.dhs.gov>; NPPDExecSec <NPPDExecSec@HQ.DHS.GOV>;

From: [Hull, Jason](#)
To: [TSA OIA PMD Comms](#); [Lombardo, Donald](#); [Hamilton, Stephanie](#)
Cc: [Walbridge, Anne](#); [Carrington, Chawanna](#)
Subject: RE: CT-6992 DHS Biometric Data Call
Date: Friday, February 22, 2019 11:35:23 AM
Attachments: [Copy of Copy of Copy of Copy of 252019_14945PM_252019_14945PM_COMPONENT_Biometrics Data Call \(003\) Biometrics AW-MDR.xlsx](#)

This is cleared

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, February 22, 2019 10:53 AM
To: Hull, Jason (b)(6) [redacted] Lombardo, Donald (b)(6) [redacted]
Hamilton, Stephanie (b)(6) [redacted]
Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Walbridge, Anne
(b)(6) [redacted] Carrington, Chawanna (b)(6) [redacted]
Subject: FW: CT-6992 DHS Biometric Data Call
Importance: High

Good morning,
Please see attached for your review/clearance.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6) [redacted]
Mobile: (b)(6) [redacted]

From: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>
Sent: Friday, February 22, 2019 9:22 AM
To: Hull, Jason (b)(6) [redacted] Lombardo, Donald (b)(6) [redacted]
Hamilton, Stephanie (b)(6) [redacted]
Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Walbridge, Anne
(b)(6) [redacted] Carrington, Chawanna (b)(6) [redacted]
Subject: FW: CT-6992 DHS Biometric Data Call
Importance: High

Good morning,
Please see attached for your review/clearance.

Thank you!

Kind regards,
Dominique AA Madison
Program Management Analyst (Contractor)
Program Management Division, Surface Branch
Intelligence and Analysis (I&A)
Transportation Security Administration (TSA)
Desk: 571-227-(b)(6)
Mobile: (b)(6)

From: DiRocco, Marie (b)(6)
Sent: Friday, February 22, 2019 6:31 AM
To: Hull, Jason (b)(6); Lombardo, Donald (b)(6);
Hamilton, Stephanie (b)(6)
Cc: TSA OIA PMD Comms <TSA.OIA.PMD.Comms@tsa.dhs.gov>; Walbridge, Anne
(b)(6); Carrington, Chawanna (b)(6)
Subject: CT-6992 DHS Biometric Data Call

Good morning,

Attached for your review and clearance is the revised spreadsheet with the update/deletions recommended by Anne.

Please advise if you clear.

Thank you.

Marie Di Rocco
Intelligence and Analysis
Transportation Security Administration
Office: 571-227-(b)(6)
Mobile: (b)(6)
Email: (b)(6)

From: [Conley, Melissa](#)
To: [Walbridge, Anne](#)
Subject: RE: Discuss Possible Biometric Solutions
Date: Thursday, September 7, 2017 11:35:49 AM
Attachments: [Data Flows.pptx](#)

Here are some diagrams that may help today.

Melissa Conley
Executive Advisor
Office of Requirements and Capabilities Analysis (ORCA)
W8-116S
(d) 571-227-(b)(6) (c) (b)(6) | (b)(6)

-----Original Appointment-----

From: Walbridge, Anne
Sent: Wednesday, August 30, 2017 3:36 PM
To: Walbridge, Anne; Flanagan, Barbara; Moore, Courtney; GULATI, ACHAMMA; Jones-Grant, Crissy; Root, Lynn; Conley, Melissa; Lim, Jason; Smith, Tim
Subject: Discuss Possible Biometric Solutions
When: Thursday, September 7, 2017 1:00 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: HQE12-001N 18 Seat Conference Room (VTC)

From: (b)(6) <CTR>
To: Conley, Melissa; Walbridge, Anne; Garcia, Paul; McGivern, Tom; Winn, Mara; Maldonado, Frances
Cc: Letourneau, Karen; Taylor-Lawson, Wanda
Subject: RE: Discuss the afternoon session with Jet Blue
Date: Tuesday, January 16, 2018 9:47:52 AM
Attachments: Biometrics Overview JetBlue 011618.pptx

All,
Sending along the presentation we will be reviewing at 10a in advance of this afternoon's JetBlue meeting.

We will have copies printed for those in attendance and will reference the attached for those connecting virtually.

Current TSA password applies.

Best,

(b)(6)

ORCA Front Office Contractor, Deloitte Team

Mobile: (b)(6)

(b)(6)

-----Original Appointment-----

From: Conley, Melissa

Sent: Friday, January 12, 2018 4:50 PM

To: Conley, Melissa; Walbridge, Anne; Garcia, Paul; McGivern, Tom; (b)(6) <CTR>; Winn, Mara; Maldonado, Frances

Cc: (b)(6) Letourneau, Karen; Taylor-Lawson, Wanda

Subject: Discuss the afternoon session with Jet Blue

When: Tuesday, January 16, 2018 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).

Where: HQE3-002 12 Seat Conference Room 888-549-9645 2894690

I have not received the agenda from Jet Blue. They are sending it to me this wknd. I wanted to set aside some time to discuss ahead of the meeting to make sure we were all on the same page.

Proposed Agenda

1. Introductions/Roles ((b)(6))
2. Address which will mention the meeting between JetBlue CEO Robin Hayes and TSA Administrator Pekoske on January 25th as well as work that has been accomplished to date (b)(6)
(b)(6)
3. Share JetBlue goal and partnership we desire with TSA and CBP (b)(6)
 - * Presentation of JetBlue Biometrics strategy deck
 - * JetBlue goal
- i. End-to-end biometrics approach to customer experience by adding new touchpoints including bag drop and security and expanding the current exit trial and additional International departures and

Deloitte Consulting, LLP
1919 Lynn St, Arlington, VA 22209
Mobile: +1 (b)(6)
(b)(6) | www.deloitte.com

From: Lim, Jason (b)(6)
Sent: Wednesday, January 15, 2020 7:31 AM
To: Walbridge, Anne (b)(6); Smith, Tim (b)(6)
Gulati, Achamma (b)(6)
Cc: (b)(6); (b)(6); (b)(6)
(b)(6)
(b)(6); Boyd, Daniel A (b)(6)
Subject: [EXT] SF & STIP Data Request Email for the Identity Management Capability (IDM) team

Anne/Tim/Achamma:

Our HSI team went out to LAS and LAX recently to collect data over multiple days, including TSO and passenger surveys, over their experiences/expectations over TDC/CAT-C. We have a few findings that are interesting and would like to brief your team. We also have a need for SF and STIP data to inform and/or validate some of our findings – we would like to explain these at the briefing so that you have the full context. We would like this to be done sooner than later at your earliest availability – for the SF team, we can Webex it as well.

(b)(6) cc'ed here, is the team lead for this effort. I am on travel for the next two weeks, so she can take the lead in setting up this briefing and socializing the data needs. Can you email her with your next availability? I believe this will take an hour.

Thanks,

Jason

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From: [Froemling, Hao-y Tran](#)
To: [Assili, Christine](#); [TSA.OIA.ExecSec](#); [Vieco, Russell E](#)
Cc: [Walbridge, Anne](#)
Subject: RE: Joint Entry/Exit Transition Paper
Date: Tuesday, January 17, 2017 3:43:43 PM

Russ –

Should probably work with Lisa/Tom to access the actual meeting invite which has the documents that are going to be discussed/reviewed in tomorrow's meeting with CBP.

Christine –

This paper is going to be discussed at the CBP/TSA Deputies meeting tomorrow that AA Bush will be attending along with other TSA SLT.

Our main thing for the paper going up is that we are fine with the edits in the paper as we provided some of them along with other offices.

Main area for concern or to bring up for potential non-concurrence/clarification is the discussion of the timeframe that is laid out at the very end. We had it in comments because it was a picture vs text to edit. It should be brought up to the COO and DADM regarding concerns for timing and integration for domestic travel. That is something that should be brought up at the seniors level and included for discussion in the CBP/TSA meeting tomorrow. TSA OIA is supportive and believe TSA should just put it down for the record regarding caveating implementation in a broader/domestic travel operations perspective.

Hao-y

Hao-y Froemling
Director, Program Management Division
Office of Intelligence and Analysis
TSA

Office – 571-227-(b)(6)

Mobile – (b)(6)

Email – (b)(6)

From: Assili, Christine

Sent: Tuesday, January 17, 2017 12:52 PM

To: TSA.OIA.ExecSec <TSA.OIA.ExecSec@tsa.dhs.gov>; Vieco, Russell E (b)(6)

Froemling, Hao-y Tran (b)(6)

Subject: RE: Joint Entry/Exit Transition Paper

I just spoke with Rebecca

This is a paper for the DHS transition team that CBP audited. TSA provided inputs. There is no meeting specifically on this topic.

This is a recurring CBP meeting and therefore no read ahead except this paper, if the topic is

addressed.

Unless OIA does not concur with any of the topics, Rebecca will be moving forward with this.

A question for Hao-y,

Can this paper be moved with the redlined items, are you comfortable moving forward and these can be addressed at a future with CBP? If not, we will need to reach directly to CBP and have them addressed.

Christine Assili
Director, Communications
Office of Intelligence & Analysis (OIA)
Transportation Security Administration
Office 571.227 (b)(6)
Cell (b)(6)
(b)(6)

From: TSA.OIA.ExecSec
Sent: Tuesday, January 17, 2017 12:45 PM
To: Vieco, Russell E; Froemling, Hao-y Tran
Cc: TSA.OIA.ExecSec; Assili, Christine
Subject: RE: Joint Entry/Exit Transition Paper

Good afternoon Russ,

To the best of my knowledge Comms only has the document that CBP wrote; I'm not sure if that was the same document Hao-y provided you below. Any clarity you can provide would be greatly appreciated.

R,

Leslie

Leslie Darby
Writer/Editor
Communications Branch
Office of Intelligence and Analysis
Transportation Security Administration
601 South 12th Street
Arlington, VA 20598
O: (571) 227 (b)(6)
Email: (b)(6)

From: Vieco, Russell E
Sent: Tuesday, January 17, 2017 12:34 PM
To: Assili, Christine; TSA.OIA.ExecSec
Subject: FW: Joint Entry/Exit Transition Paper

Can you shoot me the latest copy of the DA briefing memo for the meeting below?

Russell E. Vieco | *Executive Advisor*
Office of Intelligence and Analysis
Transportation Security Administration
Office: 703.601 (b)(6) **Mobile:** (b)(6)

From: Froemling, Hao-y Tran
Sent: Tuesday, January 17, 2017 11:12 AM
To: Vieco, Russell E
Subject: FW: Joint Entry/Exit Transition Paper

Russ –

Do you have this on your radar for Tom and is Tom on schedule to attend the joint TSA/CBP deputies meeting? He is expected to speak high level to the joint TSA/CBP initiatives (future planning/strategic vs tactical now).

I don't have visibility to agenda so want to make sure he has this.

The attached is an additional cross TSA paper that is being reviewed for all offices input for discussion with CBP by DADM Gowadia with CBP.

Hao-y

Hao-y Froemling
Director, Program Management Division
Office of Intelligence and Analysis
TSA

Office – 571-227 (b)(6)
Mobile – (b)(6)
Email – (b)(6)

From: Smith, Rebecca
Sent: Tuesday, January 17, 2017 10:05 AM
To: OGSCcommunications <OGSCcommunications@tsa.dhs.gov>; Fassl, Jeanette
(b)(6) OSO.Communications <OSO.Communications@tsa.dhs.gov>; Bajwa, Neeta (b)(6) TSA.OIA.ExecSec <TSA.OIA.ExecSec@tsa.dhs.gov>; Walbridge, Anne (b)(6) Froemling, Hao-y Tran (b)(6) OSPIE BMD Communications Branch <OSPIEBMDCommunicationsBranch@tsa.dhs.gov>; Naugle, Kip (b)(6)
Cc: Johnson, Kimberly (b)(6)
Subject: FW: Joint Entry/Exit Transition Paper

Good Morning All,

Thank you for your help last week preparing comments for the attached joint CBP-TSA document, drafted by CBP and being transmitted to the transition team. Noting Matt's comment below....for any outstanding questions/concerns can you please directly interface with CBP leads (b)(6) and (b)(6). The actual edits to the paper will remain the same—we just need to interface if there are any other overarching concerns or questions. If no further concerns, we will delete our comments and just send up the redlines.

Need to submit back to the FO by COB today.

Thank you!
Rebecca

From: Barton, Matthew
Sent: Saturday, January 14, 2017 10:55 AM
To: Smith, Rebecca (b)(6)
Cc: Johnson, Kimberly (b)(6); Grafton, Sarah
(b)(6); Conley, Melissa (b)(6); Bush, Thomas
(b)(6); Rice, Stephen (b)(6); Rasicot, Gary
(b)(6)
Subject: RE: Joint Entry/Exit Transition Paper

Rebecca,

Many of these comments are questions that may not require any changes to the document. Please have comment generators directly interface with CBP leads (b)(6) and (b)(6) on Tuesday to get their questions answered and negotiate any necessary changes to the document. If at all possible, please identify any items of non-concurrence by COB Jan. 17, including supporting rationale. We have meeting with CBP on Wednesday and should expect this paper to be discussed.

COO, AA Bush, AA Rice, and Acting AA Karoly,

At a prep meeting on Jan. 11, we discussed this paper, a proposal for the DHS Landing Team originally due Dec. 25, with your subordinates. You are participating in a meeting with the DADM and C2 on Wednesday, Jan. 18, regarding innovation.

Thanks.

Matt

Matthew A. Barton
Executive Advisor
Office of the Administrator
Transportation Security Administration
Department of Homeland Security

(b)(6)

571-227-(b)(6)

From: Smith, Rebecca

Sent: Friday, January 13, 2017 6:02 PM

To: Barton, Matthew (b)(6) Grafton, Sarah

(b)(6) Conley, Melissa (b)(6)

Cc: Johnson, Kimberly (b)(6)

Subject: RE: Joint Entry/Exit Transition Paper

Hi All-

Apologies for the delay. Attached are the combined ops comments and edits. Please let me know if there are any questions/concerns. Still needs OCC clearance.

Rebecca

Rebecca A. Smith

Office of the Chief of Operations

Transportation Security Administration | U.S. Department of Homeland Security

Office: 571-227-(b)(6) | Mobile: (b)(6)

From: Barton, Matthew

Sent: Monday, January 09, 2017 3:26:06 PM

To: Johnson, Kimberly

Cc: Conley, Melissa

Subject: RE: Joint Entry/Exit Transition Paper

Kim,

What's the story with this?

Thanks.

Matt

Matthew A. Barton

Executive Advisor

Office of the Administrator

Transportation Security Administration

Department of Homeland Security

(b)(6)

571-227-(b)(6)

V/R

(b)(6)

(b)(6)

**Customs and Border Protection
Department of Homeland Security**

(b)(6)

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From: Lim, Jason
To: Wang, Jonathan; Walbridge, Anne; Ellison, Chang; Mitchell, Carolyn; Lombardo, Donald; Daly, Daniel; Gulati, Achamma; Vergelli, John; Boyd, Daniel A; Gutierrez, Brandon P.; (b)(6) Wilmot-Dunbar, Rupert; O'Doherty, Clare; (b)(6) (b)(6) (b)(6) (b)(6) (b)(6) (CTR); (b)(6) (b)(6)
Cc: Anderson, Phil
Subject: RE: Joint TSA-CBP Data Flow Briefing
Date: Wednesday, April 8, 2020 3:04:40 PM
Attachments: Addendum to the Joint TSA CBP Policy on Use of Biometric Technology - JLv2.docx

All, I am attaching an updated memo draft based on CBP edit. Nothing substantial changed, except the ending of the memo to fit where the memo is coming from to whom.

Thanks,
Jason

-----Original Appointment-----

From: Wang, Jonathan (b)(6)
Sent: Thursday, April 2, 2020 10:50 AM
To: Wang, Jonathan; Lim, Jason; Walbridge, Anne; Ellison, Chang; Mitchell, Carolyn; Lombardo, Donald; Daly, Daniel; Gulati, Achamma; Vergelli, John; Boyd, Daniel A; Gutierrez, Brandon P.; (b)(6) Wilmot-Dunbar, Rupert; O'Doherty, Clare; (b)(6) (b)(6) (b)(6) (CTR); (b)(6) (b)(6)
Cc: Anderson, Phil
Subject: Joint TSA-CBP Data Flow Briefing
When: Wednesday, April 8, 2020 3:30 PM-4:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Tel: +1-615-882-6682,,2904232407#; Skype Meeting (connection details below)

All,

As you have been previously briefed, we have been working to finalize a joint architecture between CBP and TSA to leverage CBP's TVS system to facially verify the identities of PreCheck members at our checkpoint. To document the work we have done with CBP, we have drafted an update to the original joint memo that started this work stream in April 2018. We would like to ask you to review the draft language before we submit to TSA FO and CBP FO to be signed and will be happy to get on a call to talk through.

Please find attached:

- 1) Joint TSA-CBP memo signed in April 2018 that is the genesis for this work.
- 2) Draft update to the above memo that lays out what we have done/will do to support the leadership intent of the original memo
- 3) Architecture diagram that lays out the data flow between CBP and TSA systems

Thanks,

Jonathan

Hi All,

Setting up a time to provide a data flow walk-through briefing regarding the Joint TSA-CBP Addendum.

Best,

Jonathan

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[+1-615-738-4357](#), Option 3

From: [Jacobs, Chandale](#)
To: [Walbridge, Anne](#)
Cc: [Jacobs, Chandale](#)
Subject: RE: TSA - CBP LAX TBIT Biometrics IPT: Kick-off
Date: Friday, May 4, 2018 6:43:00 AM
Attachments: [image001.png](#)
[TDC Baseline Proposed Metrics.docx](#)

Hi Anne,

Yes, from yesterday's kick-off meeting the plan for the pilot is that CBP will provide the Tablets with the Mobile App for the TDC that will capture biographic info to the boarding pass. Please see the attached TDC Baseline Proposed Metrics that Rachel provided. Does the data collection listed match what you would like to have collected? Rachel and Cesar would like us to provide any feedback regarding data collection for metrics by COB today. They would like us to provide all "tracked changes" to the attached document. I have another meeting scheduled for today for the Biometrics Strategy Kick-off. I will print out this email to take with me to make sure that we are capturing everything listed.

Thanks,
Chandale



Chandale L. Jacobs
Section Chief, TSA PreCheck Application Program
DHS/TSA/OIA/MES
Security Threat Assessment Operations
Adjudication Center
(Office): 703 487-(b)(6)
(Cell): (b)(6)
(b)(6)

From: Walbridge, Anne
Sent: Thursday, May 3, 2018 5:36 PM
To: Jacobs, Chandale (b)(6)
Subject: FW: TSA - CBP LAX TBIT Biometrics IPT: Kick-off

Hi Chandale,

I wanted to pass on to you some thoughts I had about additional metrics that we probably want to collect. I have a general question first – a lot of the items to be collected are based on the current

(b)(6)

(o) 571-227-(b)(6)

(m) (b)(6)

(e) (b)(6)

-----Original Appointment-----

From: Manis, Rachel

Sent: Thursday, April 26, 2018 3:19 PM

To: Manis, Rachel; MEDINA, CESAR; Valdenegro, Jose; Corgan, Kenneth; Walton, Cornel; Dressel, Jeffrey; Reames, Christopher; Schmidt, Jennifer; GULATI, ACHAMMA; Jacobs, Chandale; Walbridge, Anne; Sundquist, Lauren; Phillips, Brandi; Clunie, Peter; Huynh, Tung; (b)(6) <CTR>;

(b)(6)

Cc: Conley, Melissa; Graviss, Matthew; Gilkeson, James; Hanson, Roland; (b)(6) <CTR>;

(b)(6) <CTR>; (b)(6)

(b)(6) (US - Arlington); Mark A Kenyon (b)(6) (b)(6)

(b)(6) Isaacs, Bryan; Nagy, Janis; Cruz, Douglas (b)(6)

Allcock, Nigel; Corpuz, James; Moreno, James; Pantages, Jason (b)(6)

Goldsmith, Terence; Liston, Patrick; (b)(6) (US - Arlington)

Subject: TSA - CBP LAX TBIT Biometrics IPT: Kick-off

When: Thursday, May 3, 2018 3:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: HQE12-001 18 Seat Conference Room

All, Updated Conference Room due to scheduling availability

All,

We will be kicking off the Joint TSA-CBP Biometrics IPT at LAX on Thursday, May 3. In the coming days, we will be updating this invite with the meeting materials and provisional agenda. If you are unable to participate on this call, please feel free to have a colleague participate on your behalf to ensure that your office has visibility on the meeting discussions.

If you have any questions, please reach out to Cesar Medina or myself.

Best,
Rachel Manis

DO NOT DELETE OR CHANGE ANY OF THE TEXT BELOW THIS LINE

Rachel Manis has scheduled this WebEx meeting.

TSA - CBP LAX TBIT Biometrics IPT: Kick-off
Host: Rachel Manis

When it's time, start or join the WebEx meeting from here:

<https://tsawebex.tsa.dhs.gov/orion/joinmeeting.do?MTID=637dc3e5faa496dc23418722582ec2d6>

Access Information

Meeting Number: 992 055 661

Meeting Password: This meeting does not require a password.

Audio Connection

5712275550 (TSA WebEx)

Access Code:

(b)(6)

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<https://tsawebex.tsa.dhs.gov/orion/meeting/meetingInfo?>

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From: [Jones-Grant, Crissy](#)
To: [Owens, Jerry](#); [Flanagan, Barbara](#)
Cc: [GULATI, ACHAMMA](#); [Walbridge, Anne](#)
Subject: SF Technology Support in Biometric Exit Discussion
Date: Monday, August 14, 2017 12:19:40 PM
Attachments: [SF Reqts to Replace TDC - Biometric Exit.docx](#)

Good morning Jerry/Barb,

PMD recently met with CBP to discuss high-level requirements regarding Biometric Exit. The objective, discuss how TSA and CBP could potentially use biometrics instead of credentials and BPs at the checkpoint. This means that CBP would need to sync up biometrics, biographics, and SF vetting status which CBP is proposing they could do via the DHS router feed they get. The overall goal is to replace the TDC functionality with a biometric reader/Secure Flight data at the checkpoint. The scope of this remains international passengers only at this point.

CBP has requested technical discussions with the technology teams to sort through possible solutions and timeline the week of 8/28. Could you please let us know if someone from your team could support this request?

Please find enclosed Secure Flight's proposed requirements for automating the TDC functionality.

Thank you,

Crissy

Crissy Jones-Grant
Secure Flight Program
Office of Intelligence and Analysis
Transportation Security Administration
Office: 240-568- e-mail:

~~FOR OFFICIAL USE ONLY~~
BRIEFING MEMO FOR THE ADMINISTRATOR

- To support robust decision-making on the use of biometric technology, TSA developed demonstration documentation to outline supporting activities, operational requirements, and resources necessary to inform TSA's understanding of the technology.
- The content of this documentation was briefed to and approved by TSA leadership on October 30, 2019 as part of the Decision Point 1 (DP1) of the TSAM TID process. The DP1 briefing resulted in an approval decision, allowing TSA to conduct demonstrations and capability development activities as proposed in the demonstration documentation.

Key Point #3 – Digital Identity Efforts

- TSA and CLEAR are working together on a Cooperative Research and Development Agreement (CRADA) that will allow them to explore opportunities to integrate RT operations into checkpoint security operations.
- In FY20, TSA will evaluate the feasibility of incorporating mDLs into its checkpoint operations in conjunction with CAT.

Additional Ongoing Efforts

- While TSA and CBP coordinate efforts on passenger-facing biometrics, both agencies are also laying the groundwork for an eventual transition of relevant storage and matching capabilities to DHS' Office of Biometric Identity Management (OBIM), the Department's enterprise biometric solution. TSA has engaged OBIM on the build out of its next generation Homeland Advanced Recognition Technology (HART).

Participants:

Patricia Cogswell
Ryan Propis
Kirstin Riesbeck
Nathan Kageyama
Stacey Fitzmaurice
Aaron Roth
Austin Gould
Keith Goll
Jason Lim
Kristen Best
Melissa Conley
Christina Nelson

Attachment:

Briefing Deck

Staff Responsible for Briefing Memo: Jason Lim, RCA Identity Management Capability Manager, 571-227-(b)(5)

Coordinating Office: TBD, ESVP, Phone Number

Clearance: 1) RCA, Austin Gould/Keith Goll, December xx, 2018, 571-227-(b)(5)
2) Operations Support EAA, Stacey Fitzmaurice, December xx, Phone number.

If you have any questions, please contact Walker-King, Twyla.

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IM for Live Support

Skype for Business Hotline

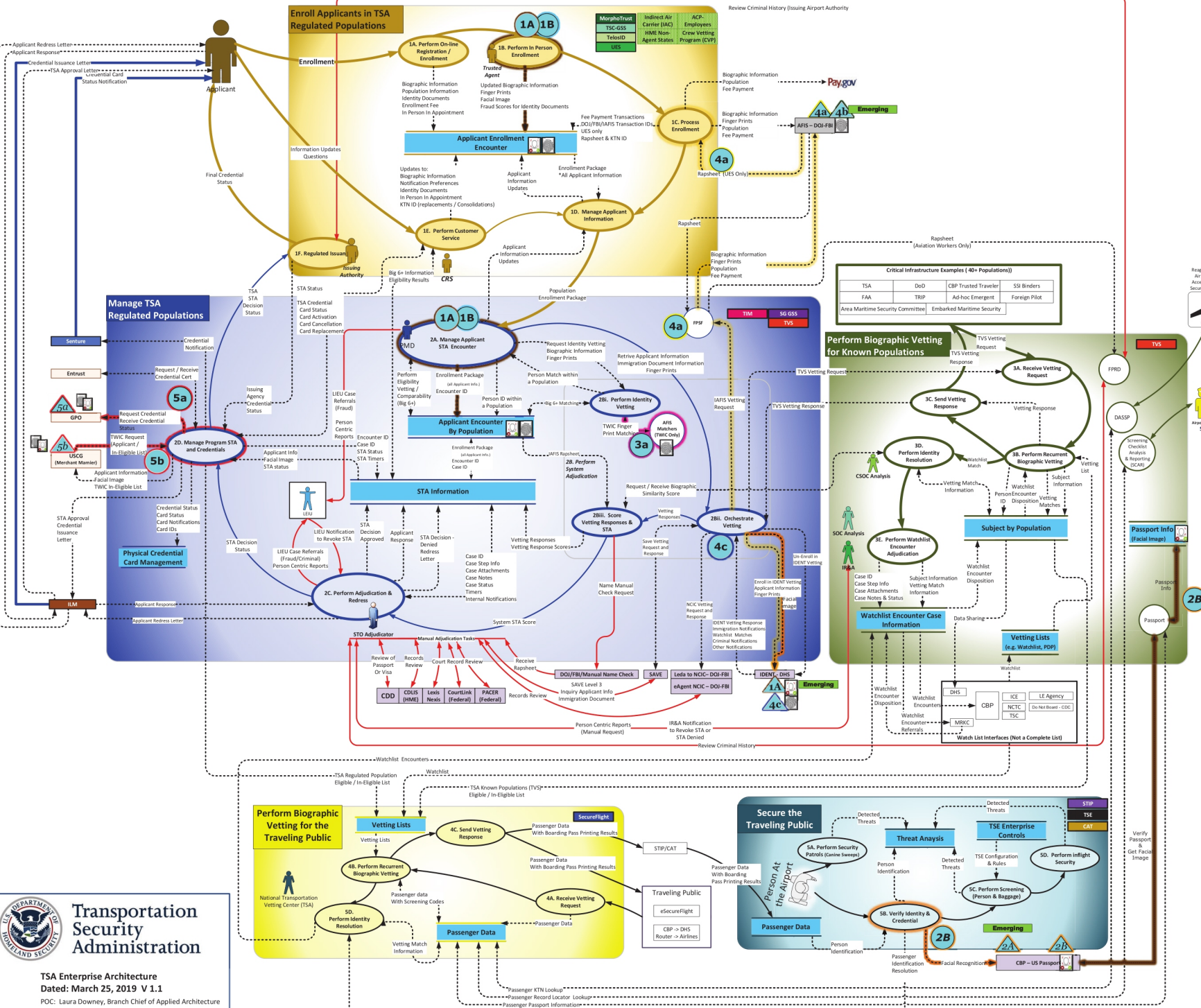
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Brandon



Legend

TSA Biometric Activities

- 1D TSA Biometric Sub-Activities
- 1A TSA Facial Image Gallery
- 1B TSA Facial Image Gallery
- 1C TSA Facial Image Gallery
- 1D TSA Facial Image Gallery
- 1E TSA Facial Image Gallery
- 1F TSA Facial Image Gallery
- 1G TSA Facial Image Gallery
- 1H TSA Facial Image Gallery
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- 1R TSA Facial Image Gallery
- 1S TSA Facial Image Gallery
- 1T TSA Facial Image Gallery
- 1U TSA Facial Image Gallery
- 1V TSA Facial Image Gallery
- 1W TSA Facial Image Gallery
- 1X TSA Facial Image Gallery
- 1Y TSA Facial Image Gallery
- 1Z TSA Facial Image Gallery

1. Maintain Biometric Galleries

- 1A TSA Facial Image Gallery
- 1B TSA Facial Image Gallery
- 1C TSA Facial Image Gallery
- 1D TSA Facial Image Gallery
- 1E TSA Facial Image Gallery
- 1F TSA Facial Image Gallery
- 1G TSA Facial Image Gallery
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- 1U TSA Facial Image Gallery
- 1V TSA Facial Image Gallery
- 1W TSA Facial Image Gallery
- 1X TSA Facial Image Gallery
- 1Y TSA Facial Image Gallery
- 1Z TSA Facial Image Gallery

2. Verify Identity

- 2A Facial Recognition POC at TSA checkpoint CBP Solution
- 2B TSA Facial Recognition
- 2C US Passport Verification & Get Facial Image

3. Perform Biometric Person Matching

- 3A Person Matching within a Population
- 3B Person Matching across Populations
- 3C IDENT/HART Identify Service - Dept. of Justice, State, Defense, & Homeland Security Galleries

4. Orchestrate STA Vetting

- 4A Criminal Vetting
- 4B FBI IAFIS
- 4C FBI Rapback Recurrent
- 4D Terrorism, Criminal, & Immigration Recurrent Vetting

5. Orchestrate Credential Card Production

- 5A TWIC Credential Production
- 5B GPO (Physical Card Production)
- 5C MMDL Credential Request
- 5D US Coast Guard

TSA Systems (FISMA Boundaries that are Major Applications or that contain Minor Applications)

Security Threat Assessment Management of TSA Managed Populations (e.g. Enrollment, Adjudication, Renewal, Issuance, Verification)

- Channing Systems: TSC-GSS, MorphoTrust, TelosID, UES
- STA Processing Systems: TIM, SG GSS
- STA Communications Systems (Between TSA and the Applicant): ILM, Scenture

TSA Vetting (e.g. Security Threat Assessments, Critical Infrastructure, Traveling Public)

- Known Populations: TVS
- Traveling Public: SecureFlight

TSA Screening People (e.g. Traveling Public, Aviation Workers)

- STIP, TSE, CAT

External Interfaces

- Enrollment: HME Non-Agent Stans, Indirect Air Carrier (IAC), Crew Vetting Program (CVP), ACP-Employees
- Vetting: AFIS-DOJ-FBI, SAVE, PACER, CourtLink (Federal), CDD, DOJ/FBI/Manual Name Check, Leda to NCIC-DOJ-FBI, CDLS (HME), Lexis Nexis, eAgent NCIC-DOJ-FBI, IDENT-DHS, Lexis Nexis
- TWIC Credentialing: USCG, Entrust, GPO

Information Types

- Manually Initiated Flows
- STA Processing
- Know Population
- Travel Public
- Information Flows
- Applicant Enrollment
- Information Topic
- Value Stream Segments

Information Sources:

- Credentialing Framework Initiative - Final Version July 3, 2008
- Credentialing System Documentation
- SSI Review 3/28/19

Transportation Security Administration

TSA Enterprise Architecture
Dated: March 25, 2019 V 1.1
POC: Laura Downey, Branch Chief of Applied Architecture

Legend

TSA Biometric Activities

- 1D TSA Biometric Sub-Activities
- 2D Related External Services

- Maintain Biometric Galleries**
 - 1A TSA Facial Image Gallery
 - 1B IDENT/HART Facial Image Gallery
 - 1C TSA Finger Print Gallery
- Verify Identity**
 - 2A Facial Recognition POC at TSA check point CBP Solution
 - 2B TSA Facial Recognition
 - 2C US Passport Verification & Get Facial Image
- Perform Biometric Person Matching**
 - 3A Person Matching within a Population
 - 3B Person Matching across Populations
 - 3C IDENT/HART Identify Service - Dept. of Justice, State, Defense, & Homeland Security Galleries
- Orchestrate STA Vetting**
 - 4A Criminal Vetting
 - 4B FBI IAFIS
 - 4C FBI Rapback Recurrent
 - 4D IDENT/HART
- Orchestrate Credential Card Production**
 - 5A TWC Credential Production
 - 5B GPO (Physical Card Production)
 - 5C MMDL Credential Request
 - 5D US Coast Guard

TSA Systems (IS/AH boundaries that are Major Applications or that contain Major Applications)

Security Threat Assessment Management of TSA Managed Populations (e.g. Enrollment, Adjudication, Renewal, Renewal Verification)

Channing Systems (Airline/Travel)

- TSC-GSS
- Idemia
- TeledID
- UES

STA Processing Systems

- TIM
- SG GSS

STA Communications Systems (Between TSA and the Applicant)

- HLA
- Senture

TSA Vetting (e.g. Security Threat Assessment, Criminal Infrastructure, Traveling Public)

Known Populations

- TYS

Traveling Public

- SecureFlight

TSA Screening People (e.g. Traveling Public, Airline Workers)

- STIP
- TSE
- CAT

External Interfaces

Enrollment

- HIME Non-Agent States
- Indirect Air Carrier (IAC)
- Crew Vetting Program (CVP)
- ACP-Employees

Vetting

- AFIS - DOJ-FBI
- SAVE
- PACER (Federal)
- CourtLink (Federal)
- CDD
- CDUS (HMA)
- DOJ/FBI/Manual Name Check
- Leds to NCIC-DCI-FBI
- Leads Name
- Leads Name
- Leads Name
- IDENT - DHS
- Leads Name

TWC Credentialing

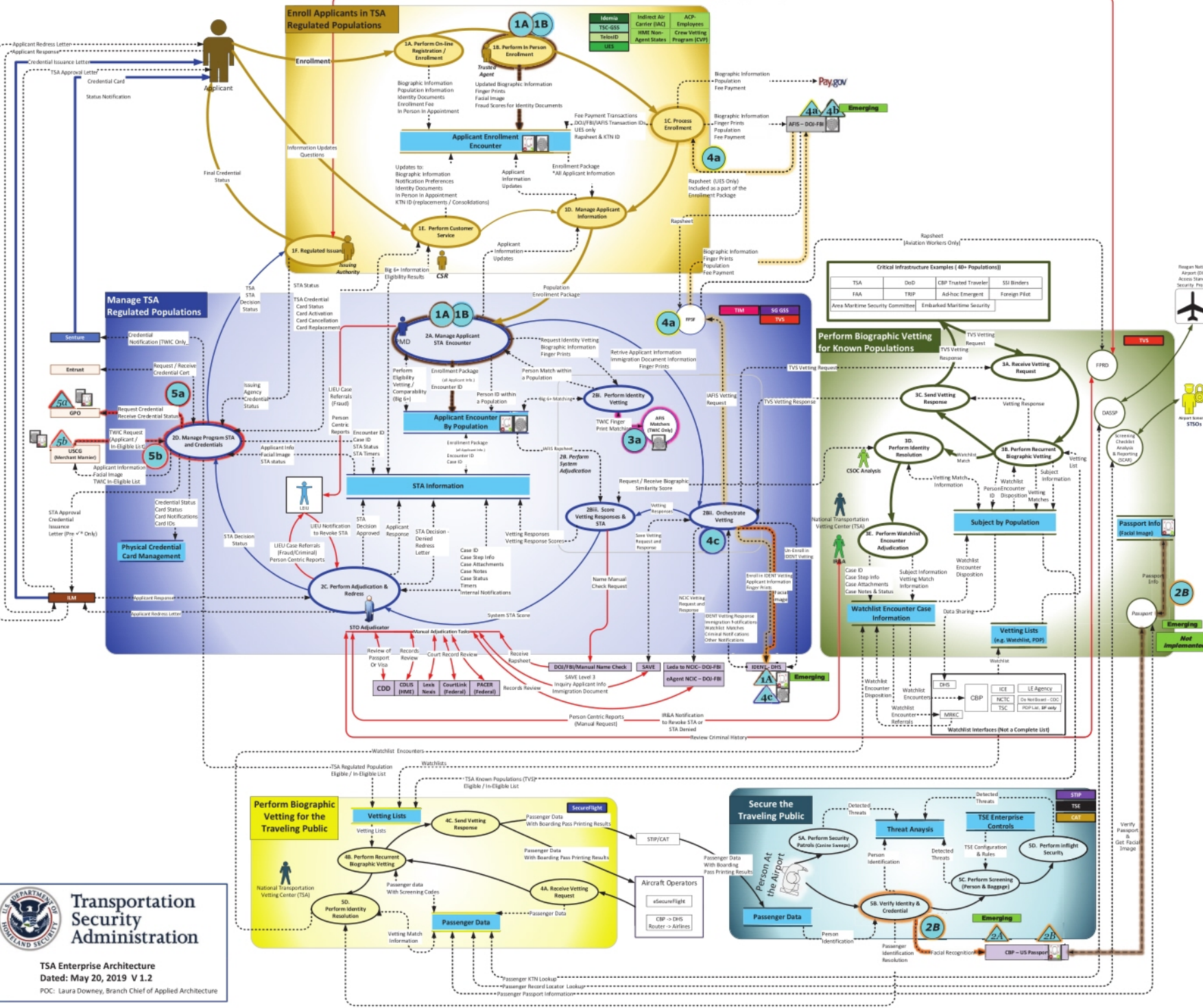
- USCG
- Enrust
- GPO

Information Types

- Manually Initiated Flows
- STA Processing
- Information Topic
- Know Population Vetting
- Traveling Public Vetting
- Value Stream Segments
- Information Flows
- Applicant Enrollment

Information Sources:

- Credentialing Framework Initiative - Final Version July 3, 2008
- Credentialing System Documentation
- SSI Review 3/28/19
- ISA Review 5/8/2019



Transportation Security Administration

TSA Enterprise Architecture
 Dated: May 20, 2019 V.1.2
 POC: Laura Downey, Branch Chief of Applied Architecture



Homeland Security

MEMORANDUM FOR: See Distribution

FROM: David P. Pekoske
Administrator
Transportation Security Administration

Kevin K. McAleenan
Commissioner
U.S. Customs and Border Protection

SUBJECT: Joint TSA/CBP Policy on Use of Biometric Technology

The advancement and adoption of biometric technology for identity management in the airport environment offers U.S. Customs and Border Protection (CBP) and Transportation Security Administration (TSA) the opportunity to both improve security and transform the passenger air travel experience. Biometric technology is transforming processes in both commercial and public sectors by providing a more secure and seamless customer experience. A unified government approach for common identity assurance standards and biometric data collection at enrollment, harmonized with the development and deployment of identity verification tools in airports is critical to enhance security, leverage taxpayer and private sector investment, and meet mission goals. A joint approach will also improve the passenger experience and instill confidence in our airline and airport security partners, the public, and the Congress that CBP and TSA will not choose divergent solutions for airport operations.

This joint memorandum provides direction regarding the continued development and implementation of biometric technology at airports and identifies lead offices within TSA and CBP. The designated agency leads for implementation of seamless travel initiatives using biometric technology are Keith Goll, Assistant Administrator (Acting), Office of Requirements and Capabilities Analysis (ORCA) for TSA, and Colleen Manaher, Executive Director, Planning, Program Analysis, and Evaluation, Office of Field Operations for CBP.

Each lead office will be responsible for coordinating across their respective agency. The lead offices will form integrated project teams to ensure close agency-to-agency collaboration, and are directed to:

- Develop appropriate program documentation and timelines to pilot facial recognition utilizing the Traveler Verification Service for international passengers at TSA checkpoints in Hartfield-Jackson Atlanta International, Los Angeles International, and John F. Kennedy International Airports, as well as other airports where the airport

- stakeholders commit to make an investment in facial recognition technology. These pilots should incorporate identity verification, TSA Secure Flight responses, and CBP and TSA exception processing.
- Develop integrated standard operating procedures and policies for CBP Officers co-located at TSA checkpoints.
- Prepare a joint briefing for the Administrator and Commissioner no later than 60 days from the issue date of this memorandum with a plan for implementation of the checkpoint pilots and CBP Officer co-location.

Background

The foundation of identity for the U.S. Department of Homeland Security's (DHS) current internal and external security systems is fingerprint biometrics. For foreign travelers CBP encounters for the first time, fingerprints will continue to serve as the primary biometric for law enforcement and administrative procedures. CBP uses fingerprints in a law enforcement capacity to validate identity; search derogatory records such as criminal history, terrorist watch lists, and past immigration violations; link interactions with people to past encounters; record encounters with subjects seeking admission to the United States or applying for immigration benefits; and facilitate the movement of known, low risk individuals. Similarly, for TSA credentialing programs, including the TSA Pre✓[®] Application Program, applicants submit fingerprints as the primary biometric for identification and criminal history checks.

However, CBP has determined facial biometrics offers practical advantages over fingerprint biometrics in the airport environment and provides ease of use for the traveling public. Both agencies will continue to work together on piloting various biometric systems for identity verification purposes for biometric validation of exit, TSA checkpoint operations, baggage drop, Trusted Traveler enrollment, and CBP entry processes, in partnership with private sector entities, as applicable.

Pilot Path Forward

TSA and CBP will continue piloting efforts currently underway using the CBP Traveler Verification Service (or successor services or systems) to implement facial recognition for identity verification for international travelers at select TSA checkpoints. TSA and CBP will continue to build on past efforts to develop and design pilots at TSA checkpoints that streamline and automate all or part of the Travel Document Checker process. CBP and TSA will focus on on-going efforts and on airport locations where airport stakeholders have committed to making their own investments to streamline the travel continuum by funding facial recognition technology.

CBP and TSA will work together to develop a plan ensuring CBP Officers can be co-located at TSA checkpoints to perform biometric exit exception processing and any resulting law enforcement functions. As TSA checkpoints are redesigned to accommodate biometric technology, TSA and CBP will work to limit the impact to passenger wait times and TSA operations. Similarly, CBP and TSA will seek mechanisms to utilize shared Trusted Traveler biometrics to provide a more expedited checkpoint experience for Trusted Travelers. To the extent that these activities result in unplanned costs for TSA, both agencies will provide

resources consistent with available appropriations. CBP and TSA will develop a concept of operations, standard operating procedures, and policies related to these efforts for review by counsel and senior leadership of both agencies.

In addition, TSA will consult and coordinate with CBP as it examines options to utilize biometric technology for domestic traveler populations. Options under consideration for domestic travelers include utilization of passport information, the collection and use of biometrics for DHS Trusted Travelers, opt-in processes for access to State driver's license data, and other possibilities. TSA may also consider alternative technologies, if needed, for the domestic traveler population. TSA and CBP Trusted Traveler programs will also integrate biometric access and coordinate on Trusted Traveler focused pilots to better utilize biometrics to improve identity verification and efficiency.

Working together, CBP and TSA have a unique opportunity to enhance security across the travel continuum while advancing a more seamless air travel experience for millions of airline passengers.

CBP Distribution: (A) Deputy Commissioner
 Chief Counsel, U.S. Customs and Border Protection
 Executive Assistant Commissioner, Office of Field Operations
 Executive Assistant Commissioner, Office of Enterprise Services
 Executive Assistant Commissioner, Operations Support
 Deputy Executive Assistant Commissioner, Office of Field Operations
 Assistant Commissioner, Office of Information Technology
 Executive Director, Policy, Program Analysis, and Evaluation, OFO
 Executive Director, Admissibility and Passenger Programs, OFO

TSA Distribution: Deputy Administrator
 Chief of Staff
 Executive Assistant Administrator, Operations Support
 Chief Counsel
 Assistant Administrator, ORCA
 Assistant Administrator, Office of Intelligence and Analysis
 Assistant Administrator, Civil Rights & Liberties, Ombudsman, and Traveler Engagement
 Assistant Administrator, Office of Acquisition Program Management
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