(b)(5)

dia Vetting for Affirmative Asylum Applications – Important Dates

s	For interview dates* to occur on or after…	RAS FDNS-DS RFAs entered on or after…	Social media FDNS-DS RFAs entered on or after…

Shirk, Georgette L

From: Valerin, Kathy D
Sent: Wednesday, July 19, 2017 6:55 PM
To: #ZAR SUP
Subject: RE: FINAL RAS/SM vetting memo, ISCPM, BISC and table
Attachments: ASY.NACARA203.BISC 7.10.17 (fillable).pdf

Hi all,

Please find attached the fillable BISC.

Thanks,
Kathy

From: Valerin, Kathy D
Sent: Tuesday, July 18, 2017 12:23 PM
To: #ZAR SUP
Subject: FW: FINAL RAS/SM vetting memo, ISCPM, BISC and table
Importance: High

Hi all,

I want to thank Thierry for providing us with an update to the new RAS procedures at the All Supervisor's Meeting today.

See attached RAS vetting documents.

Best,
Kathy

From: Mura, Elizabeth E
Sent: Tuesday, July 11, 2017 8:23 AM
To: RAIO - Asylum Field Office Managers
Cc: RAIO - Asylum HQ
Subject: FINAL RAS/SM vetting memo, ISCPM, BISC and table
Importance: High

Good morning, (b)(5) (b)(7)(e)

[redacted]

Note that SM and RAS vetting will occur for cases with interviews scheduled to occur **on/after July 31, 2017**. See the "RAS and Social Media Vetting for Affirmative Asylum Applications – Important Dates" for additional, specific information.

The documents will be posted on the Asylum Division ECN site. Please share with all appropriate staff. Let Mike or I know if you have any questions.

Thank you for continuing to send thoughtful questions and comments and reviewing the drafts with short deadlines. We really appreciate it!

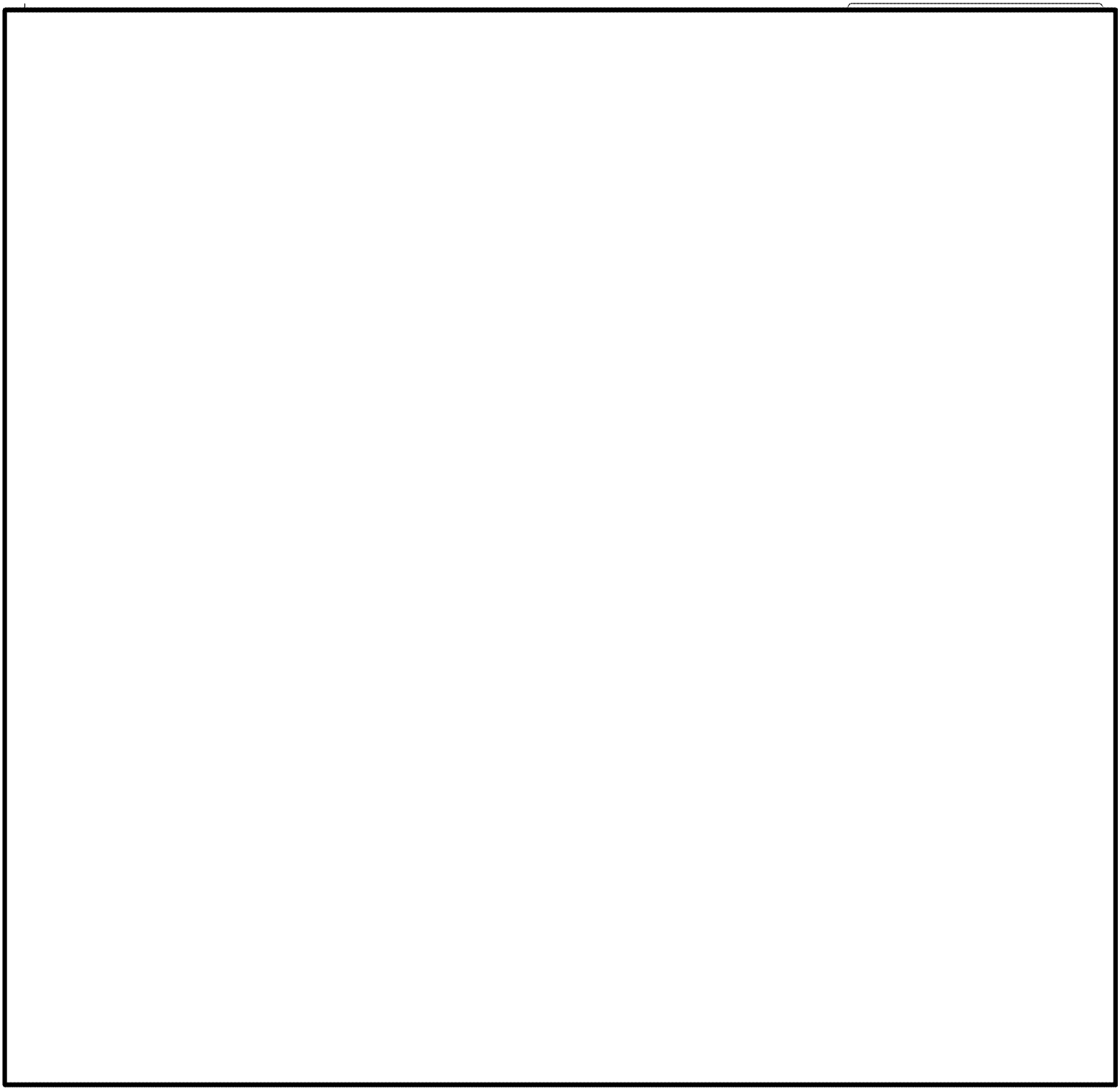
Thanks,
Beth

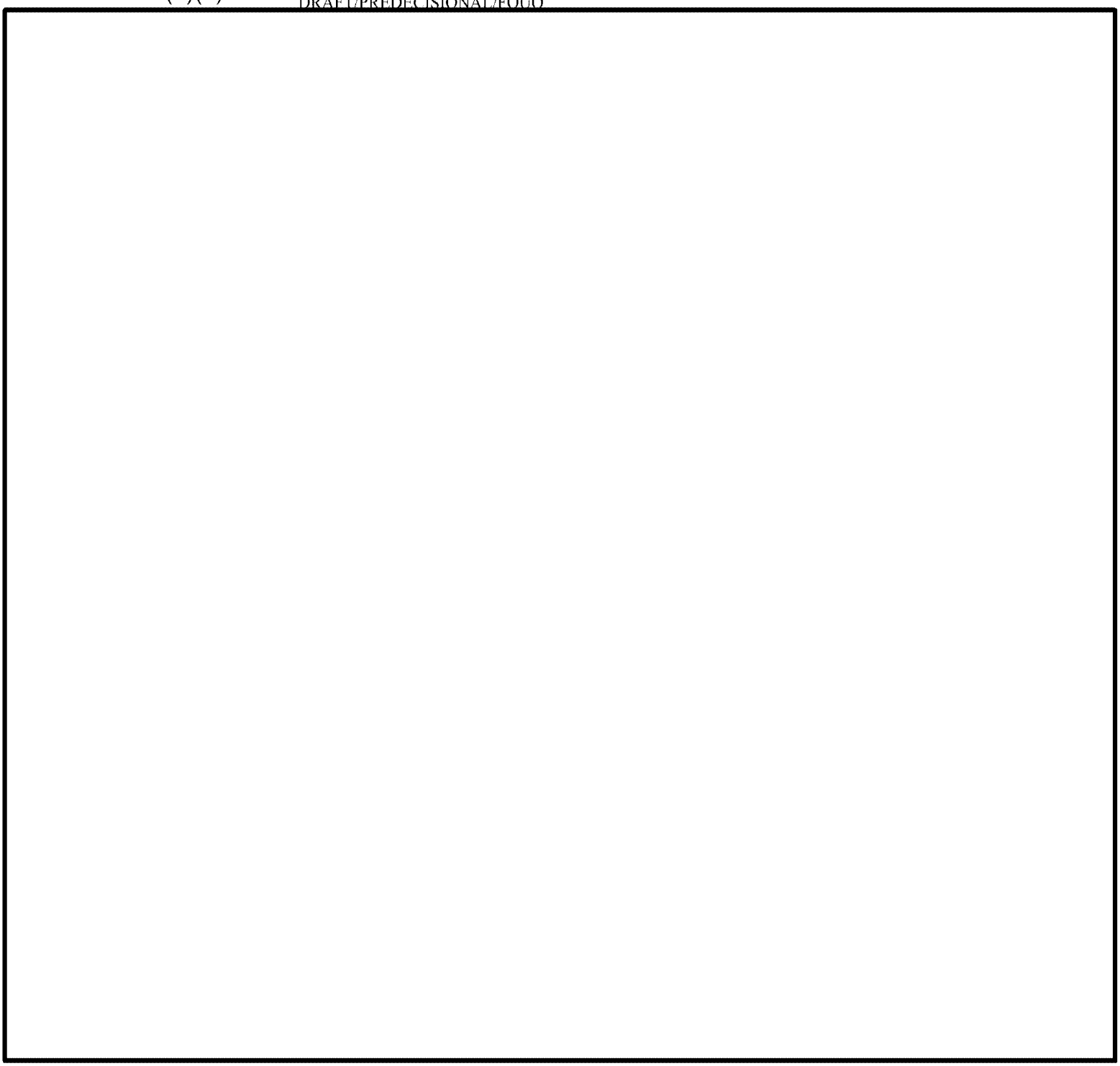
Elizabeth E. Mura
Operations Branch Chief - Asylum Division
Refugee, Asylum and International Operations Directorate
Dept. of Homeland Security/U.S. Citizenship & Immigration Services

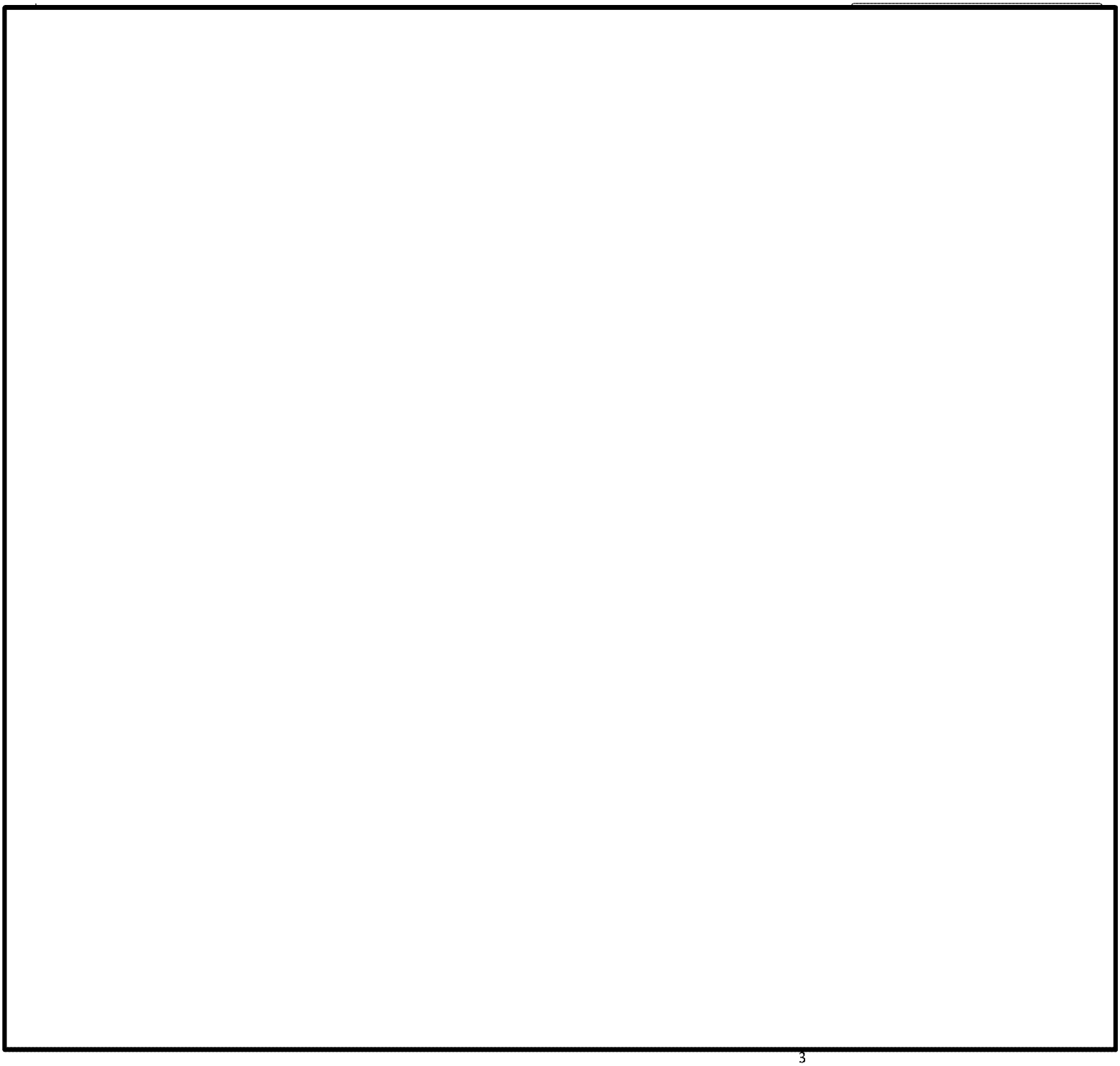
(b)(6)

[redacted]

(b)(5)







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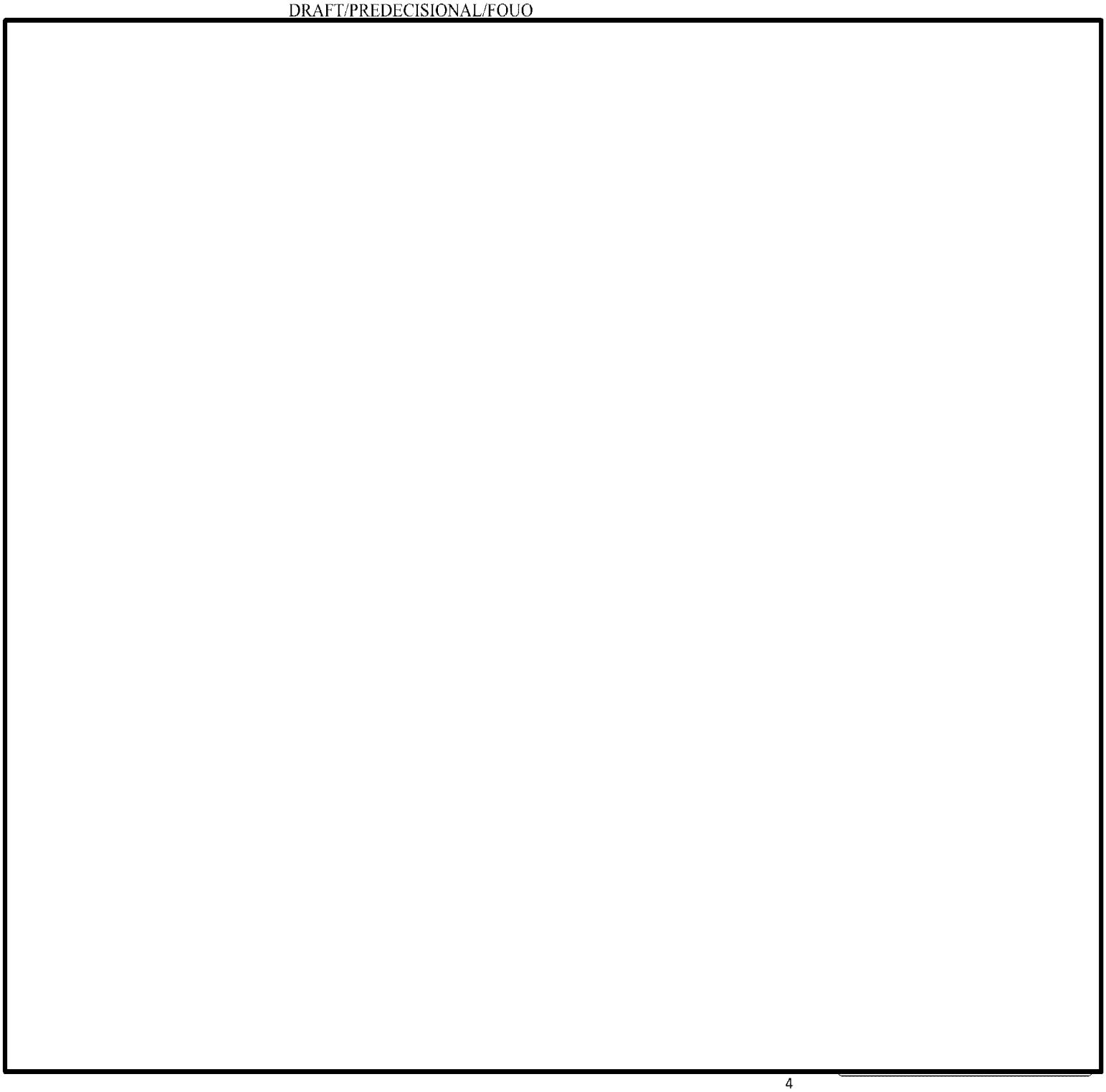

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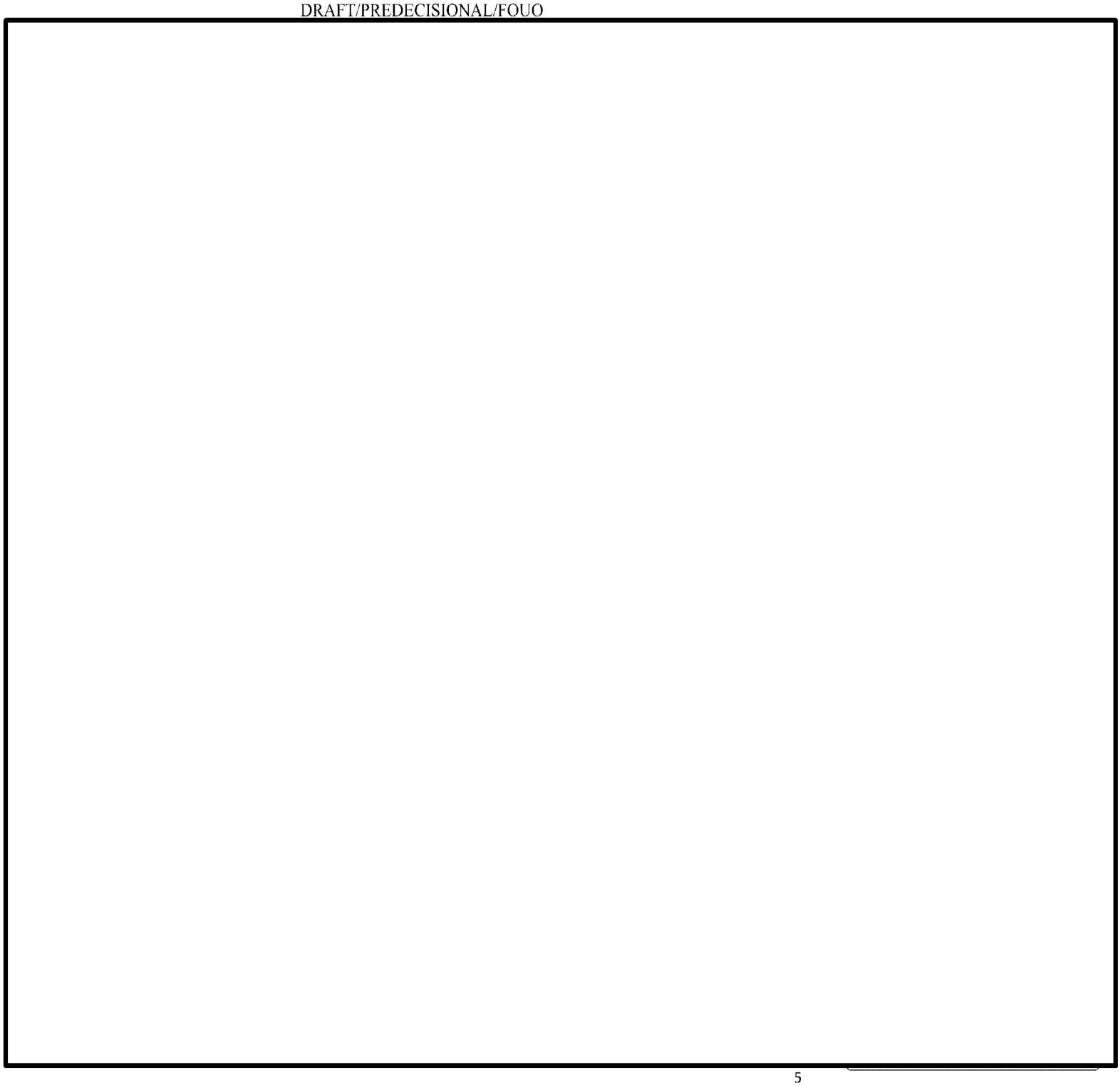

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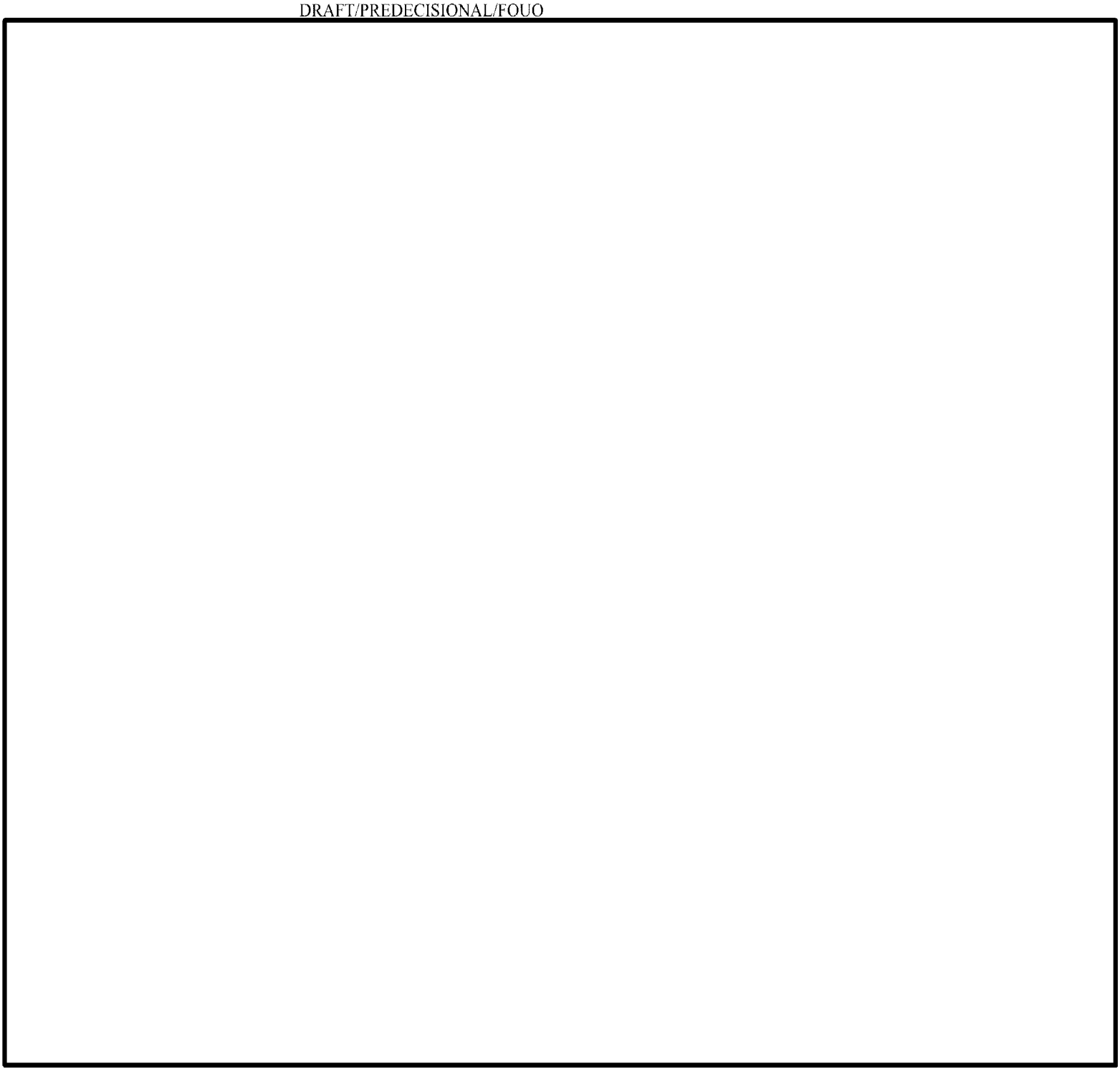

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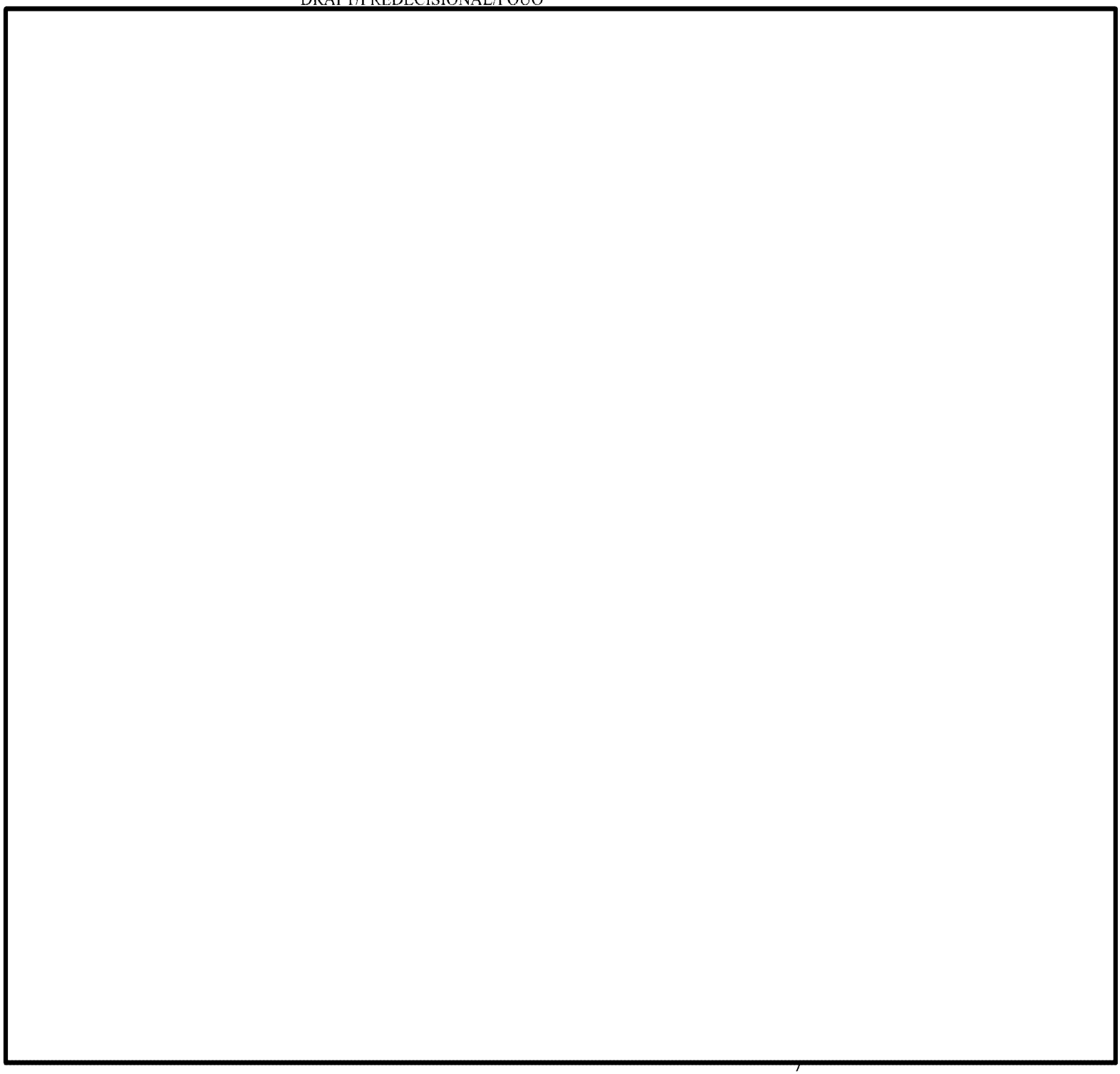

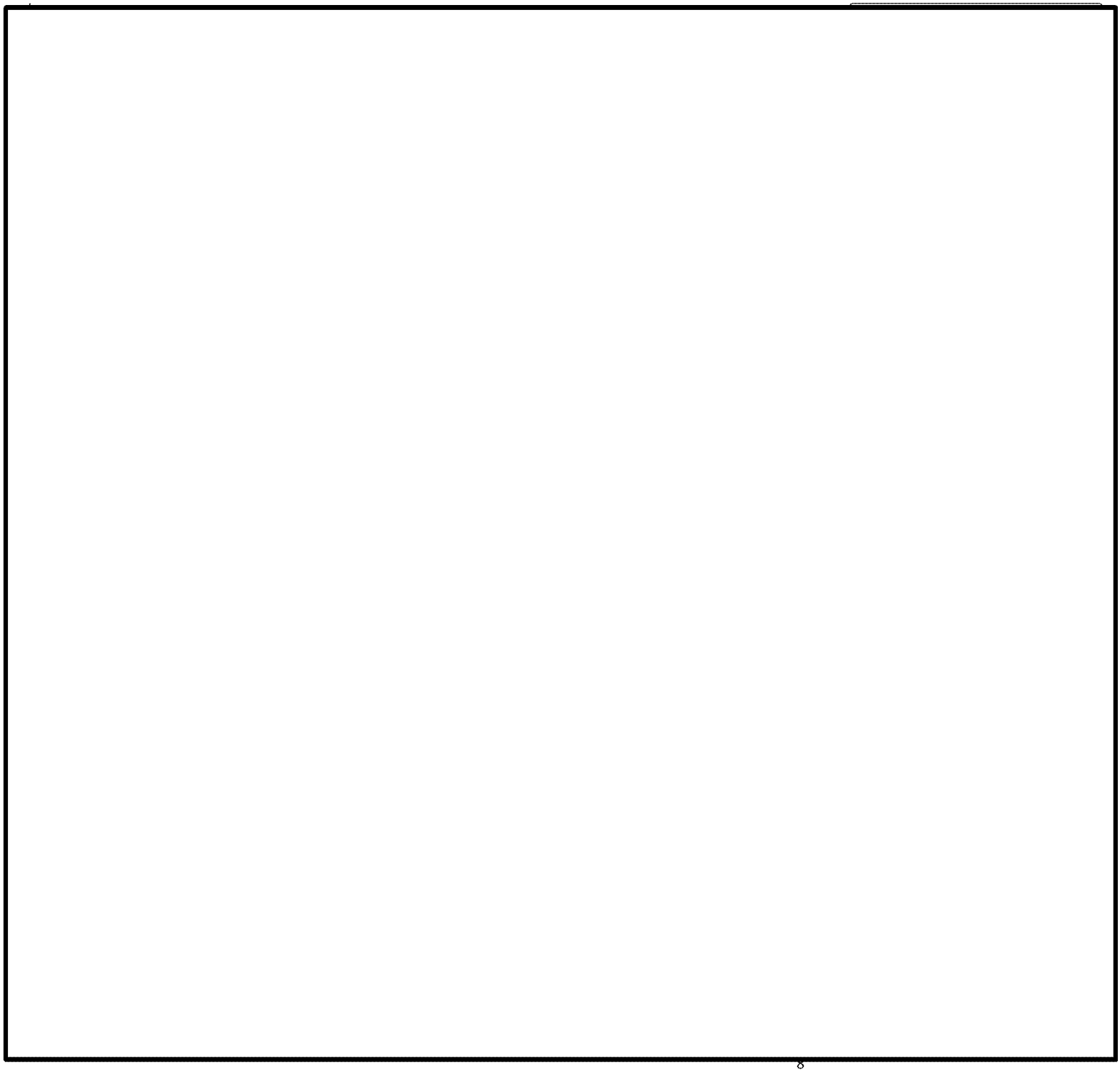

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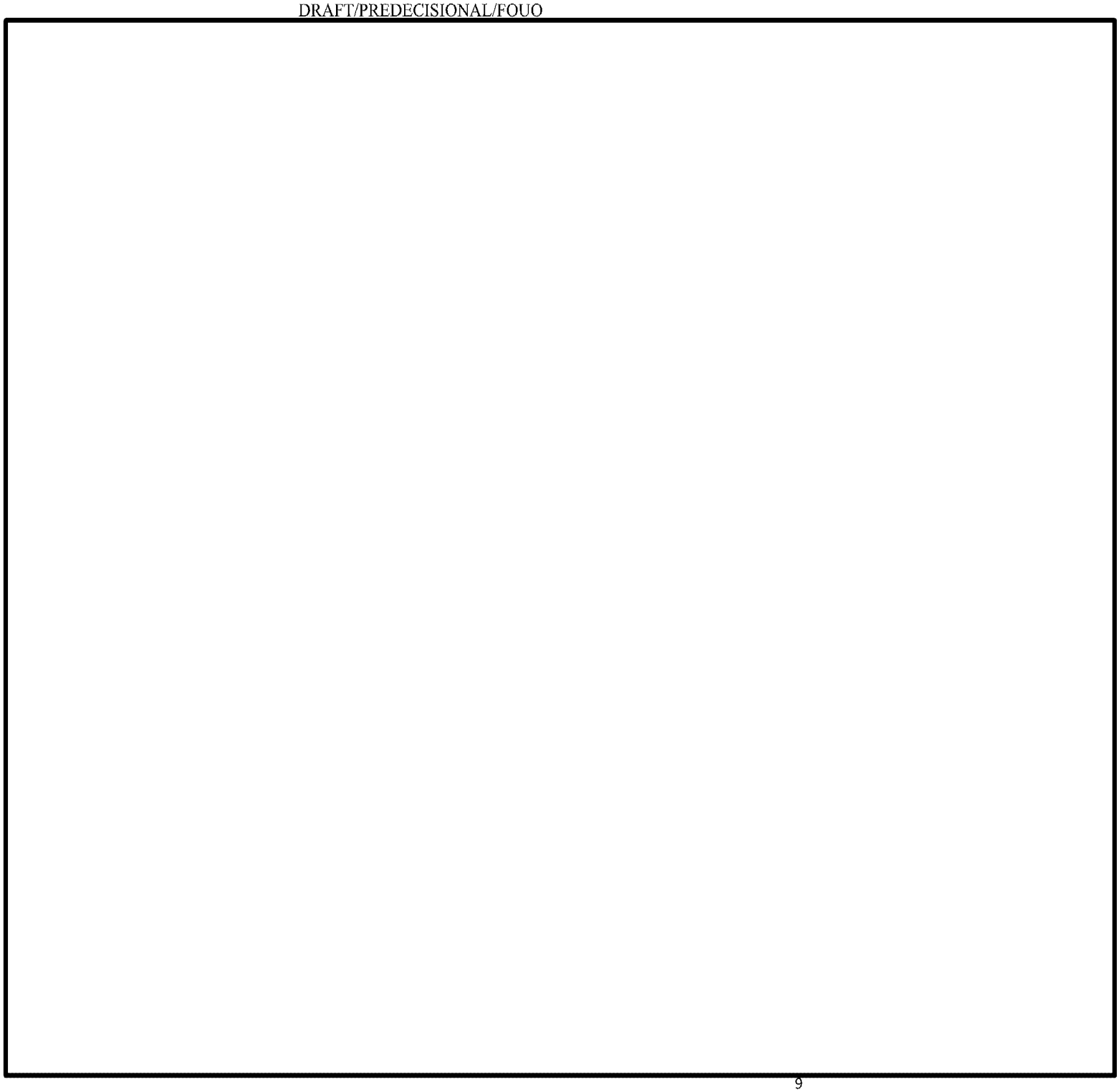

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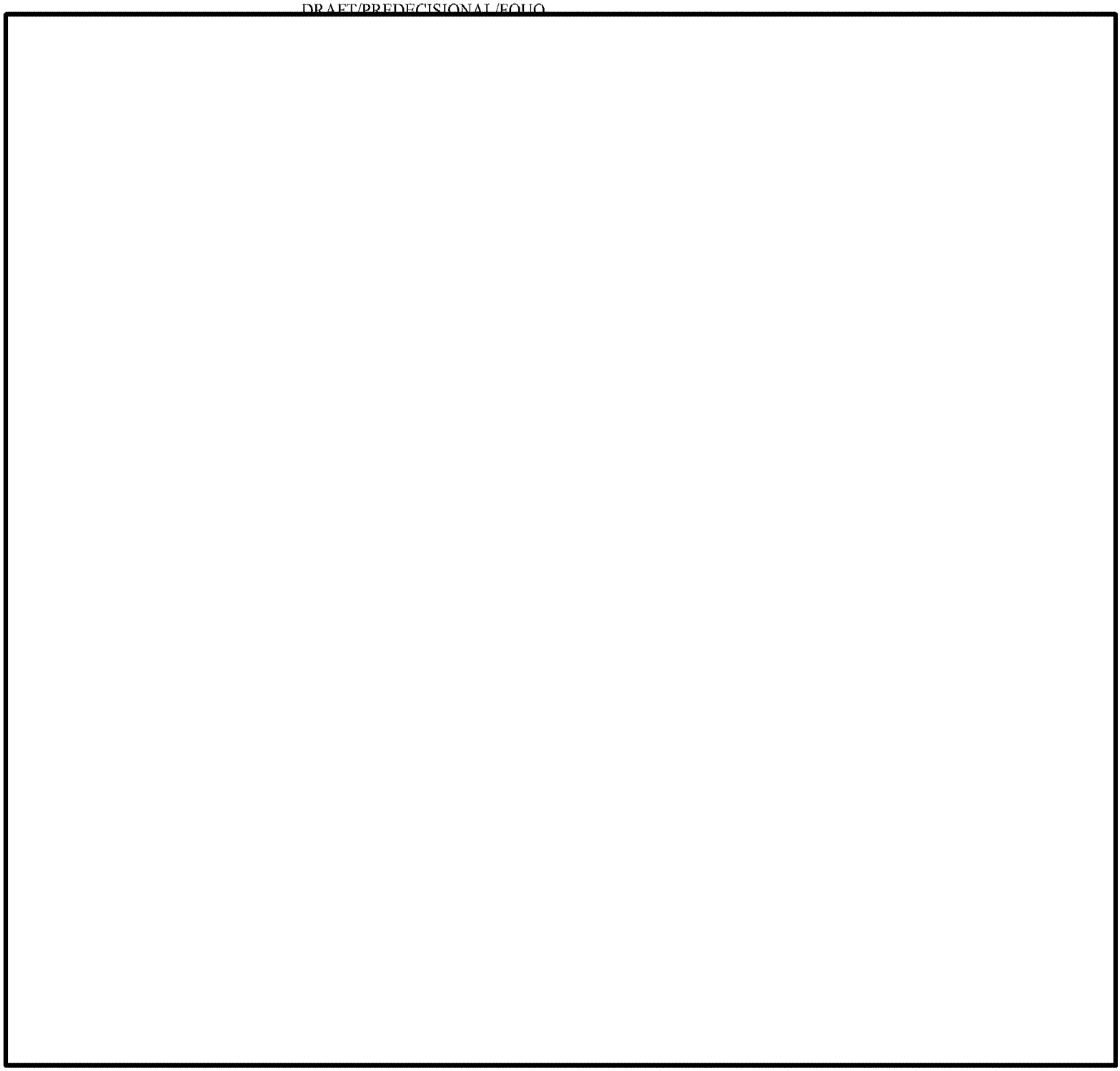

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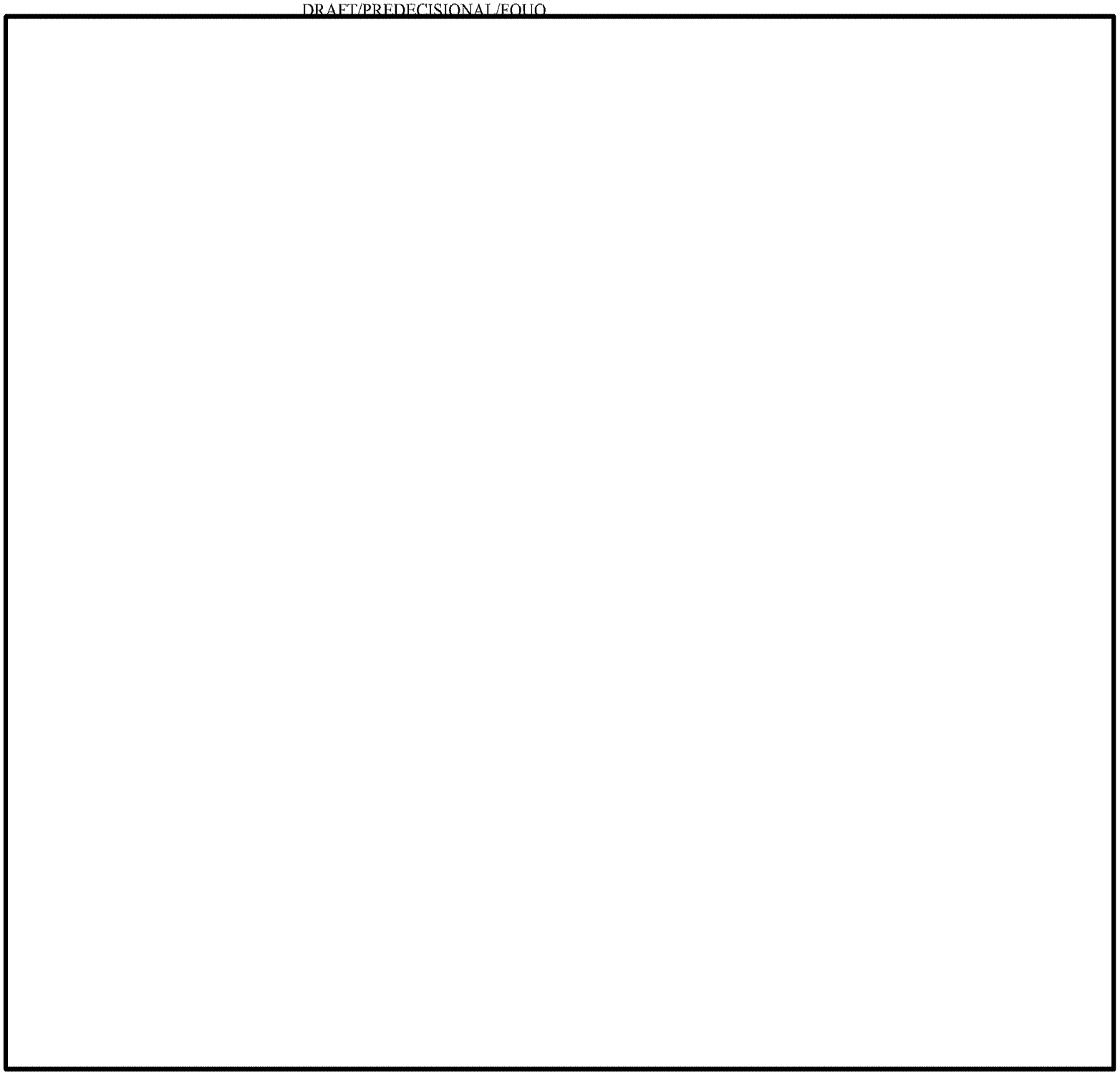

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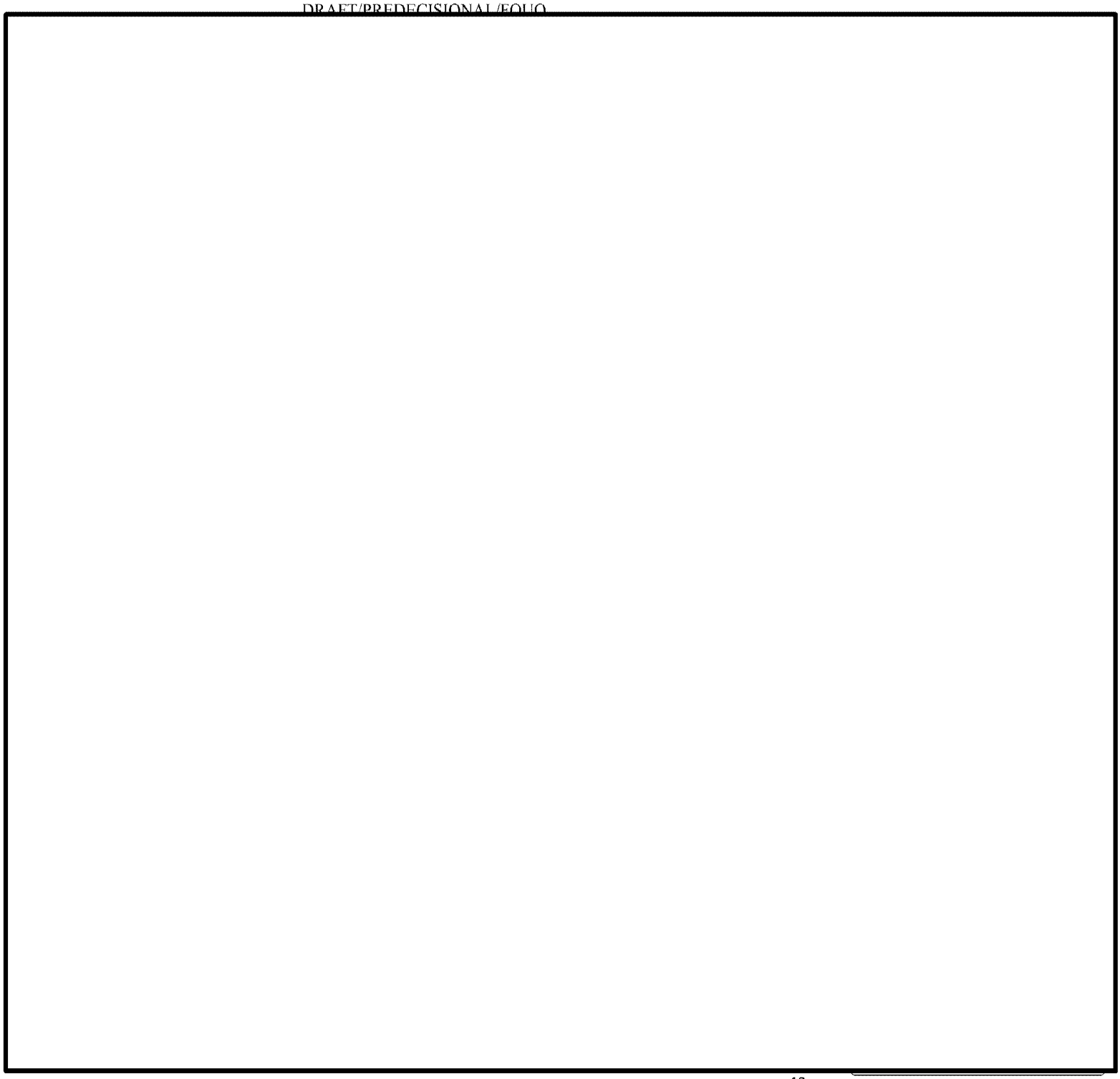

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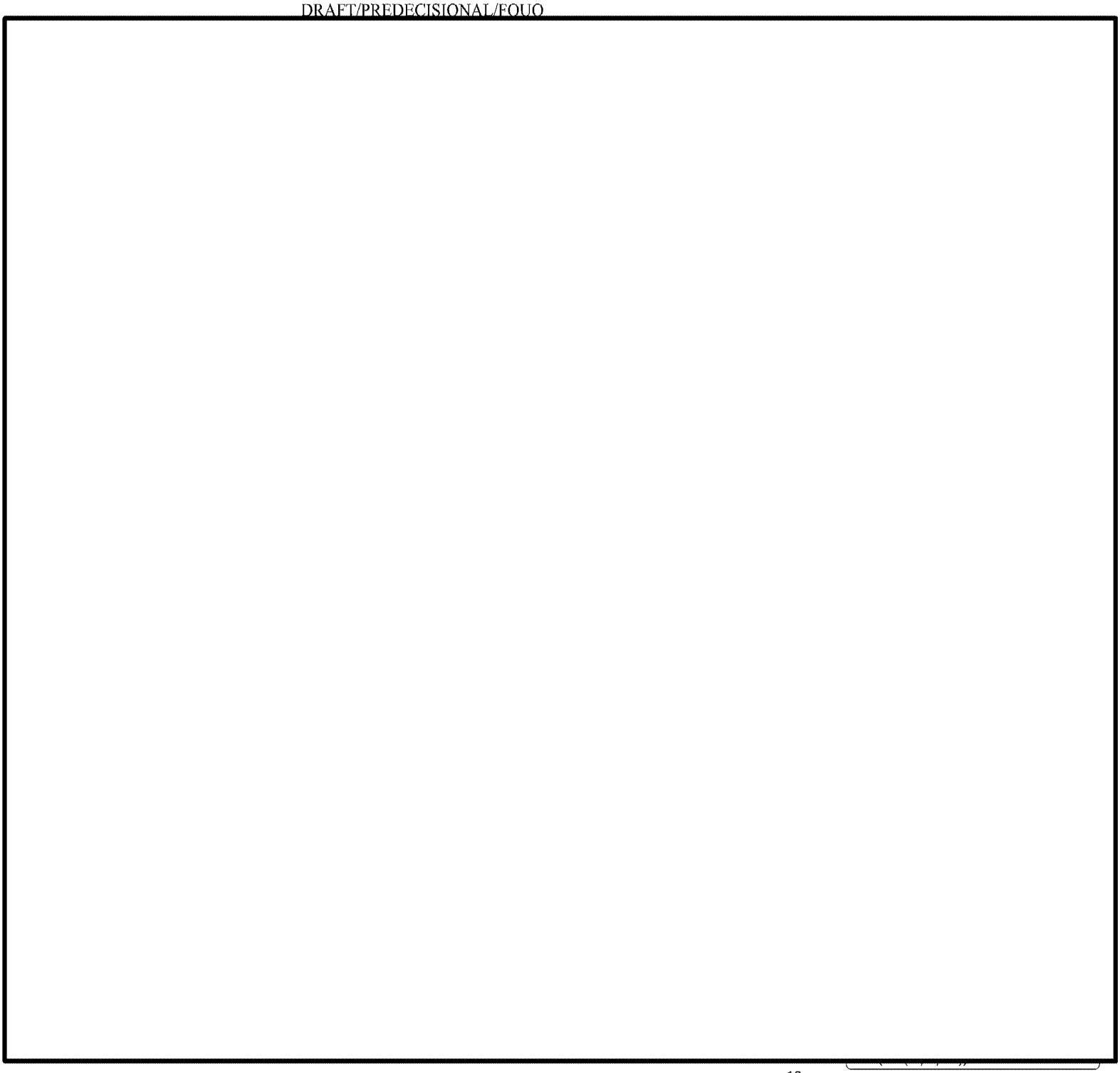

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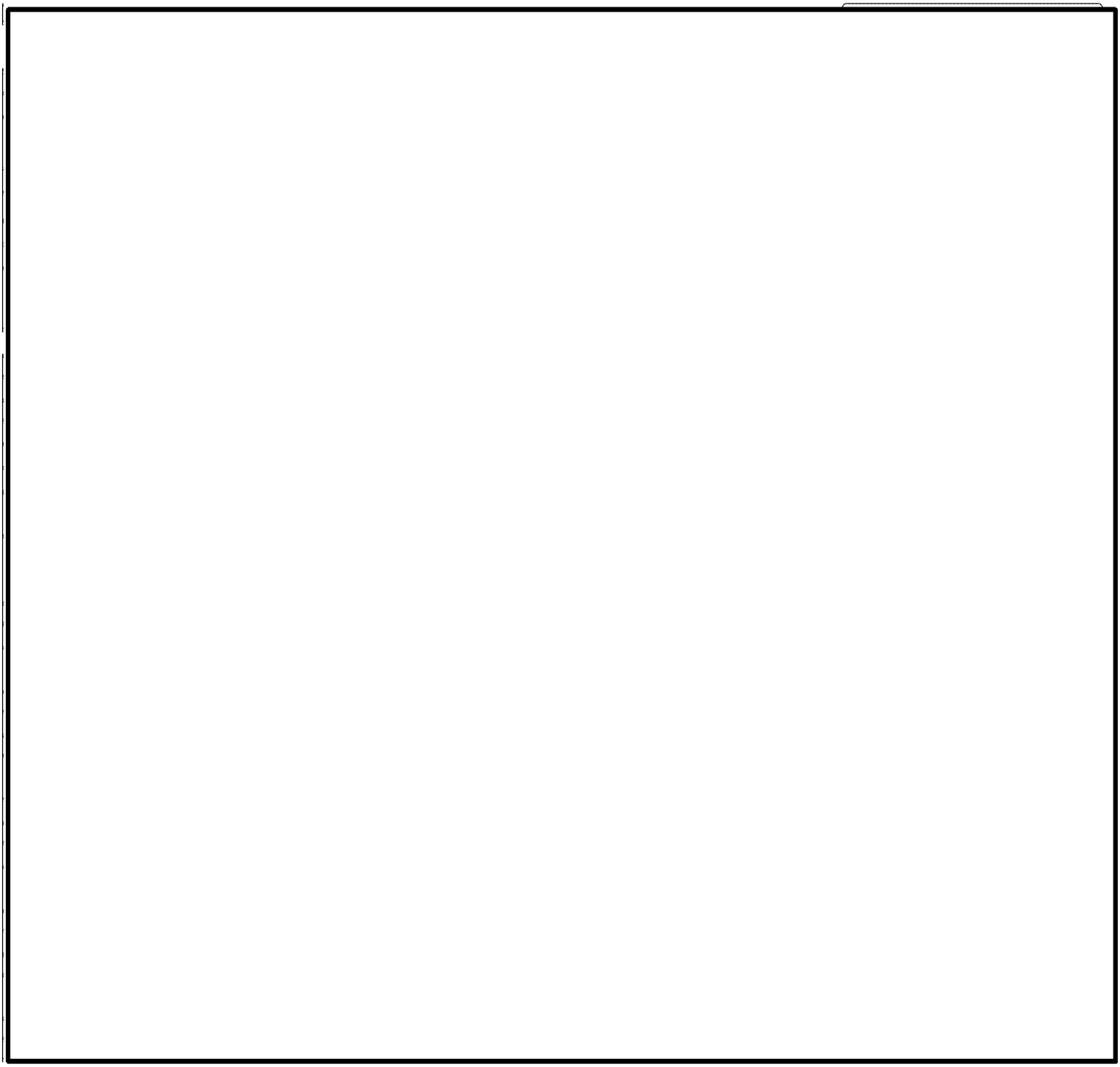

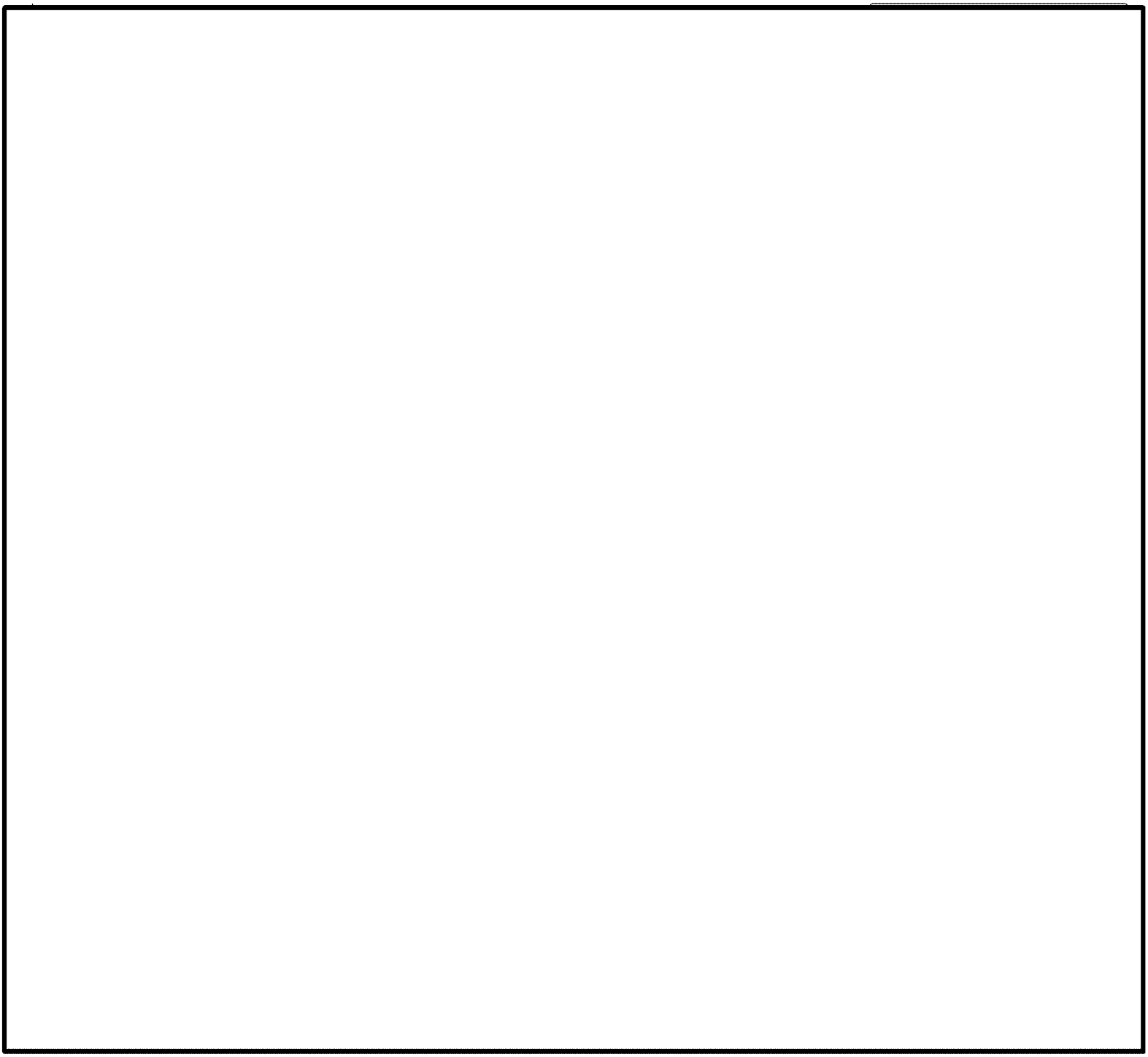

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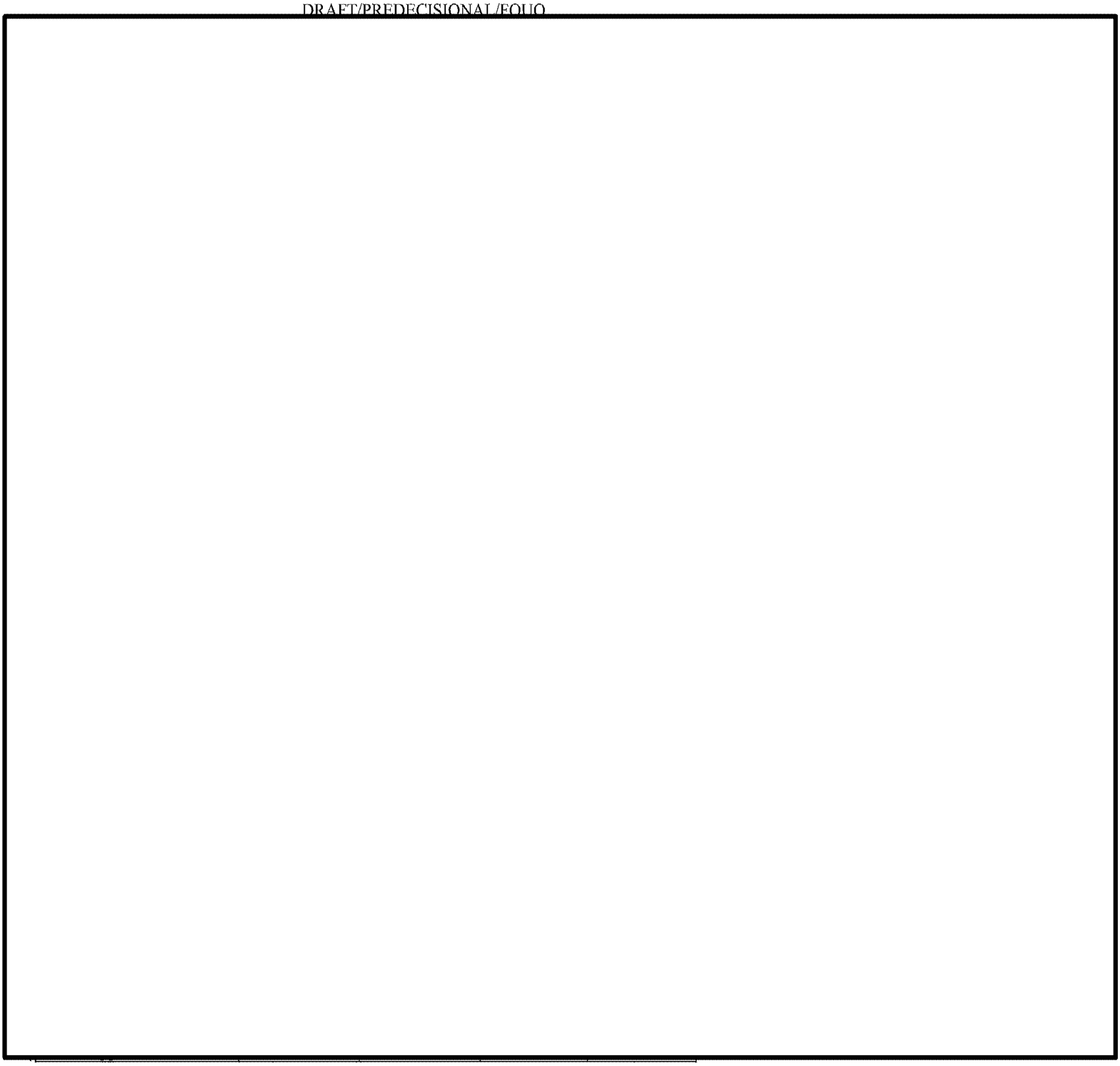

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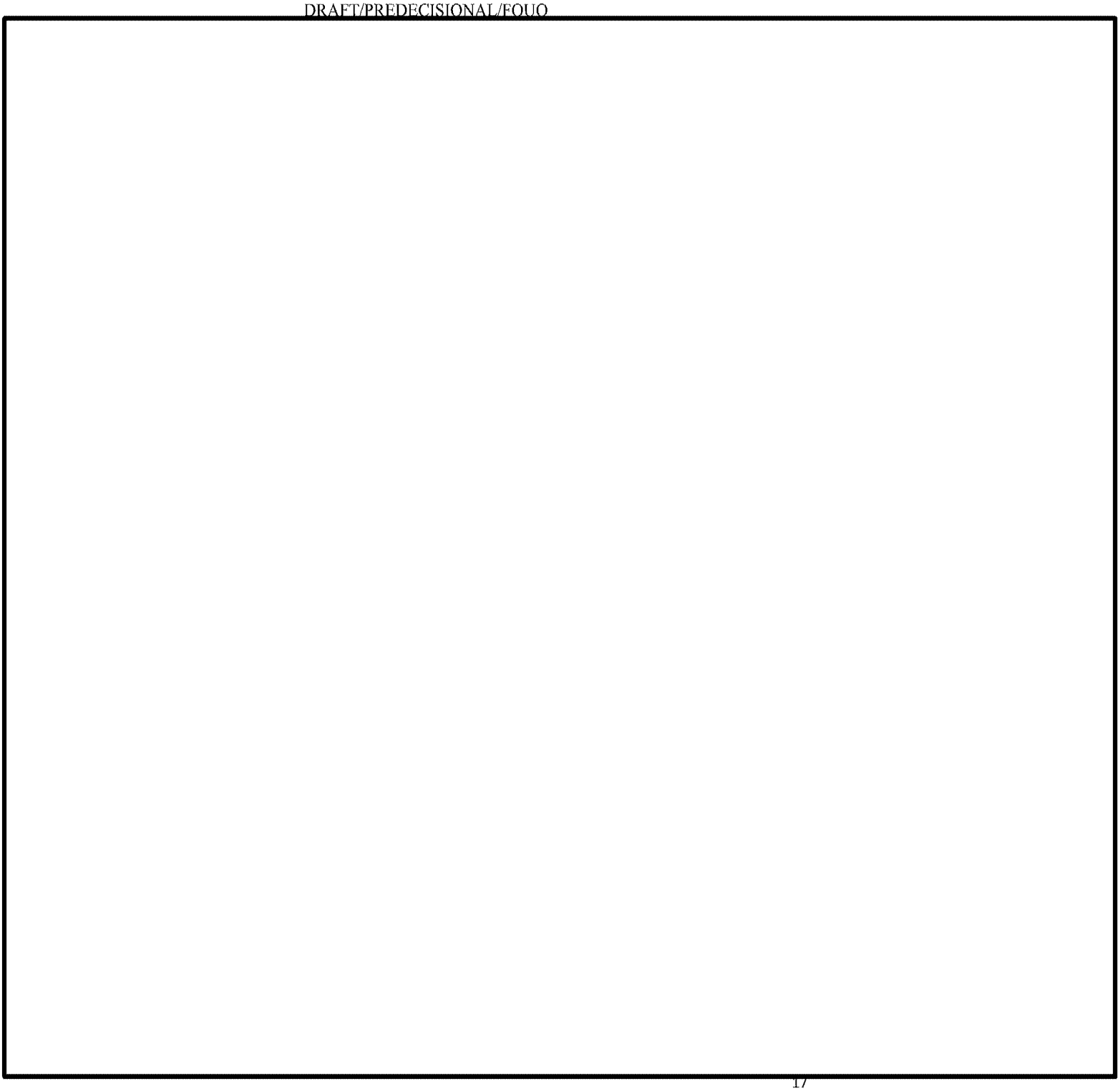

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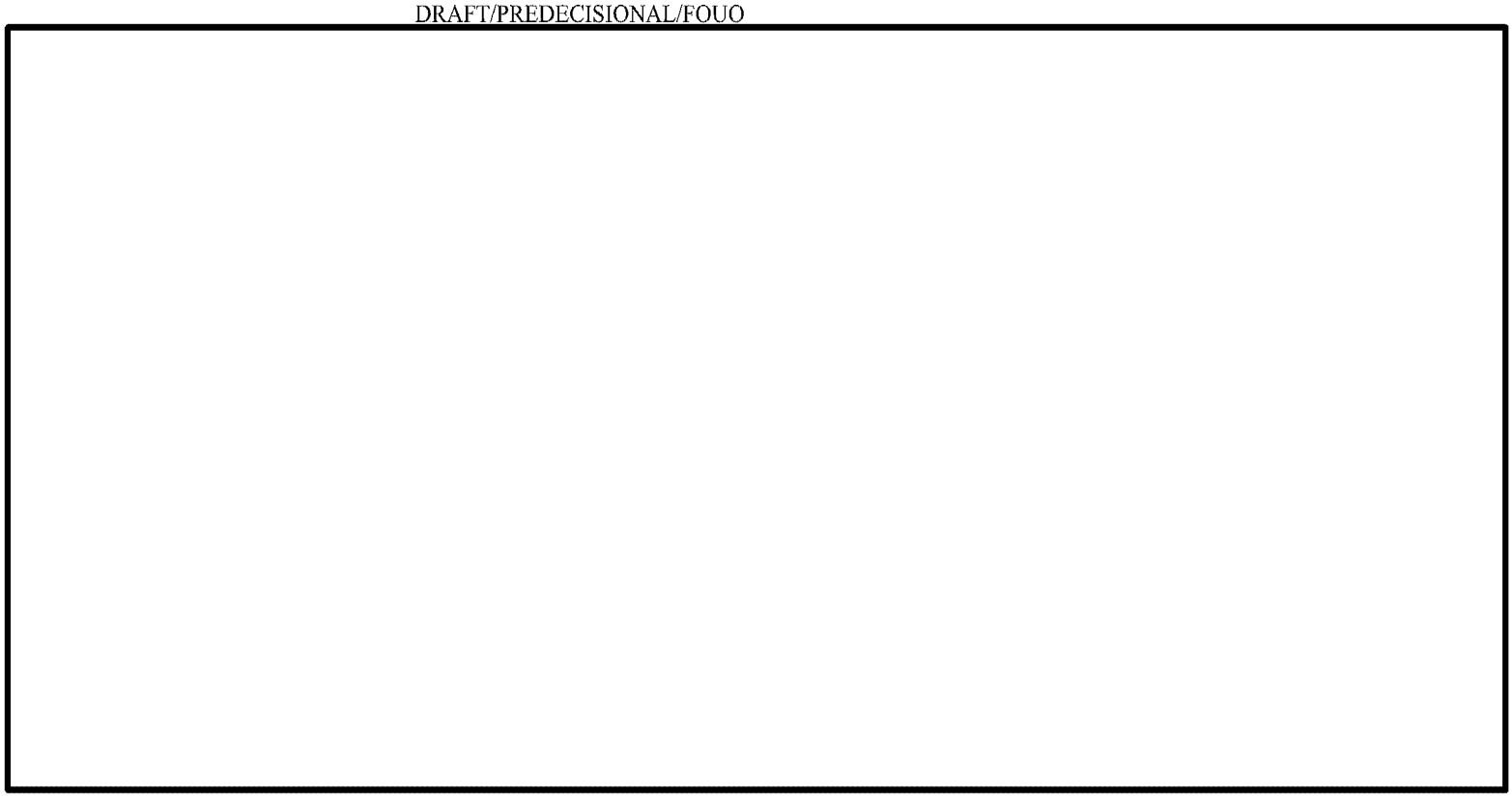


Page 2: [1] Comment [OP&S/NSBI11]	OP&S/NSBI - KGREELEY	5/2/2018 4:17:00 PM

(b)(5)

Page 2: [2] Comment [PF13]	SCO	5/2/2018 2:51:00 PM

USCIS – is this language, currently used by CBP on ESTA, acceptable for your forms? Please advise.

USCIS: Yes

Page 2: [3] Comment [PE16]	Elder, Phillip D	5/2/2018 2:51:00 PM

(b)(5)

Page 2: [4] Comment [A17]	Author	5/2/2018 2:51:00 PM

(b)(5)

Page 2: [5] Comment [A18]	Author	5/2/2018 2:51:00 PM

(b)(5)

Page 2: [6] Comment [PF20] SCO 5/2/2018 2:51:00 PM

(b)(5)

Page 3: [7] Comment [DHS PLCY23] DHS PLCY 5/2/2018 2:51:00 PM

(b)(5)

Page 3: [8] Comment [OP&S/NSBI25] OP&S/NSBI - KGREELEY 5/3/2018 2:40:00 PM

(b)(5)

Page 4: [9] Comment [OP&S/NSBI28] NSBI-Hamilton 5/2/2018 3:59:00 PM

(b)(5)

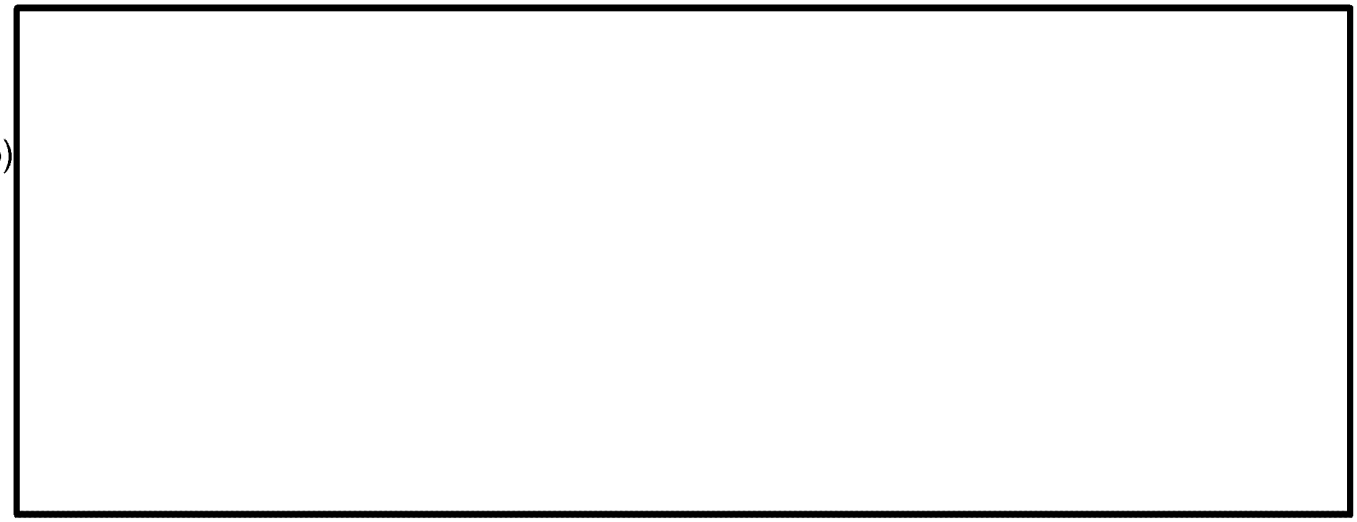
Page 4: [10] Comment [A29] Author 5/2/2018 2:51:00 PM

(b)(5)

(b)(5)

Applicant's Certification

(b)(5)



(b)(5) (b)(7)(e)

DHS Social Media Task Force

Social Media Use Teleconference

September 28, 2016

- The Transportation and Security Administration (TSA) provided an update on its pilot with credentialed populations. They are still developing workflow documentation and are not yet working with use case data. TSA met with S&T on documenting workflow and identifying other areas where social media data can be helpful.

- General Taylor noted that Secretary Johnson wants a Center of Excellence (COE) established. He stated that all relevant components need to understand the "glide-scope" for implementation and execution, including the investment strategy, to full operational capability. The COE will be set up in fiscal year 2017.

(b)(5)

(b)(5)

- The remainder of the meeting was focused on investment strategy. General Taylor is working to have a MITRE cost study added to the contract. DHS's Office of Chief Financial Officer (OCFO) may be able to do some of the costing in-house. OCFO will report back to General Taylor. The goal is to establish a cost structure moving forward and to take back to Congress. General Taylor expects to be back before Congress next week.

Shirk, Georgette L

From: [redacted]
Sent: Wednesday, September 13, 2017 4:26 PM (b)(6)
To: Peterson, Rachel A; Reeves, Zachary D
Cc: Weaver, Adrienne W [redacted] Chappell-Kirby, Shvonne L; Lockett, Vania T; [redacted]
Subject: RE: social media searches for businesses/ entities
Attachments: SMLIP v4 OCC 7.17.17 IPO-FDNS 8.14.2017.docx

Hi Rachel, (b)(5)

Thanks for your response and sorry for my delayed reply! I am on the working group as well for IPO-FDNS.

[redacted]

The question/ comments were brought up by OCC EB-5 in attached SMLIP and IPO-FDNS also provided input.

I can give you a call tomorrow if you are available.

[redacted] (b)(6)

From: Peterson, Rachel A
Sent: Tuesday, September 12, 2017 9:34 AM (b)(6)
To: [redacted] Reeves, Zachary D
Cc: Weaver, Adrienne W; [redacted] Chappell-Kirby, Shvonne L; Lockett, Vania T
Subject: RE: social media searches for businesses/ entities

Hi [redacted] (b)(6) (b)(5)

Do you have time for a short call with me? Adrienne was the EB-5 team's lead on the SMLIP and in her absence, I'm picking it up. While Adrienne has been the OCC/EB-5 POC on the SMLIP, we have been carefully coordinating our comments with colleagues in OCC who are also members of the WG. I'm not really sure I understand what you are asking. Are you asking us to follow up with the working group? Does FDNS/IPO have a representative on the WG?

[redacted]

Best,
Rachel

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reader is hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message.

Thank you.

(b)(6)

From: [redacted]
Sent: Monday, September 11, 2017 3:13 PM
To: Reeves, Zachary D; Peterson, Rachel A
Cc: Weaver, Adrienne W; [redacted] Chappell-Kirby, Shvonne L; Lockett, Vania T
Subject: social media searches for businesses/ entities

(b)(5)

Good afternoon Zach and Rachel,

[redacted]

Sincerely,

[redacted] (b)(6)

From: Weaver, Adrienne W
Sent: Monday, August 21, 2017 10:29 AM (b)(6)
To: [redacted]
Cc: Reeves, Zachary D; Peterson, Rachel A
Subject: RE: Hello!

Hi [redacted] (b)(6)

Thanks so much for the update. Yes, I'm on the OCC EB-5 team ☺, as are my colleagues Zach and Rachel who are copied here. The three of us reviewed the SMLIP from an OCC EB-5 perspective and put together many of the comments in the latest draft that you responded to. I am going to be on maternity leave starting this Wednesday, but Zach and Rachel will continue to review the SMLIP for the OCC EB-5 team going forward.

Best,
Adrienne

Adrienne Weaver
Associate Counsel
Adjudications Law Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

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prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

From: [redacted] (b)(6)
Sent: Monday, August 21, 2017 10:20 AM
To: Weaver, Adrienne W
Subject: Hello!

Good morning Adrienne,

I didn't realize you are with OCC EB-5. I am on the SMWG as well.

We submitted the SMLIP with your comments and our response to Kevin Greeley.

We are happy to work with you and your team.

Sincerely,

[redacted] (b)(6)

Intelligence Research Specialist, EB-5 Division Screening Branch
Fraud Detection and National Security Directorate
DHS/U.S. Citizenship and Immigration Services

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 8:07 AM
To: Greeley, Kevin A
Cc: Gregory, Peter D; Zill, Katherine F; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C; OCC-Clearance; Swanson, Toni; Mazzochi, Sarah K; Peterson, Rachel A
Subject: SMLIP Terms of Use Language - Second Review and Comment

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(b)(5)

[redacted]

Please let us know if you have any questions or concerns with this guidance.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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Shirk, Georgette L

From: Elder, Phillip D
Sent: Thursday, January 04, 2018 12:50 PM
To: Dermody, John; [redacted] (b)(7)(c)
Cc: Kaplan, Randall; Wood, Alexander; Dodd, Timothy
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

We are in a holding pattern on changing the forms and instructions pending final decisions. But we have the working groups ready to launch with a project coordinator, legal SME, program SME, PRA and PA experts, and IT programmers ready to go for each of our eight forms on the list as soon as we get the word.

From: Dermody, John
Sent: Thursday, January 04, 2018 9:57 AM
To: Elder, Phillip D; [redacted] (b)(7)(c)
Cc: Kaplan, Randall; Wood, Alexander; Dodd, Timothy
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

Thanks Phil. Do you have sense of where we are in the process and when USCIS will be putting the forms into the revision process. There may be some disconnect between that process and what is being messaged at the PCC meetings.

From: Elder, Phillip D
Sent: Thursday, January 04, 2018 10:52:12 AM
To: [redacted] Dermody, John (b)(7)(c)
Cc: Kaplan, Randall; Wood, Alexander; Dodd, Timothy
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

John,
Thanks for taking such good notes. I think you've captured it correctly and we have what we need to respond to Katrina's questions. (b)(5)

[redacted]

Thanks,
Phillip

From: [redacted] (b)(7)(c)
Sent: Thursday, January 04, 2018 8:35 AM
To: Dermody, John

Cc: Kaplan, Randall; Wood, Alexander; Dodd, Timothy; Elder, Phillip D; [redacted] (b)(7)(c)
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

Thanks, John!

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From: Dermody, John (b)(6) (b)(7)(c)
Sent: Thursday, January 04, 2018 9:03 AM
To: Kaplan, Randall [redacted]; Wood, Alexander [redacted]; Dodd, Timothy [redacted]; Elder, Phillip D
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

Hi All,

(b)(5)

Hope you are enjoying the cold. I wanted to recap the conclusions from yesterday's meeting, particularly in light of the

[redacted]

Procedure Act.

(b)(5)

[redacted]

John Dermody
Department of Homeland Security
Office of the General Counsel
Intelligence Law Division
[redacted]

From: Kaplan, Randall (b)(6) (b)(7)(c)
Sent: Wednesday, January 3, 2018 7:56 PM
To: Wood, Alexander; Dodd, Timothy
Cc: Dermody, John; Elder, Phillip D
Subject: FW: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17

Alex/Tim

See below regarding fridays call

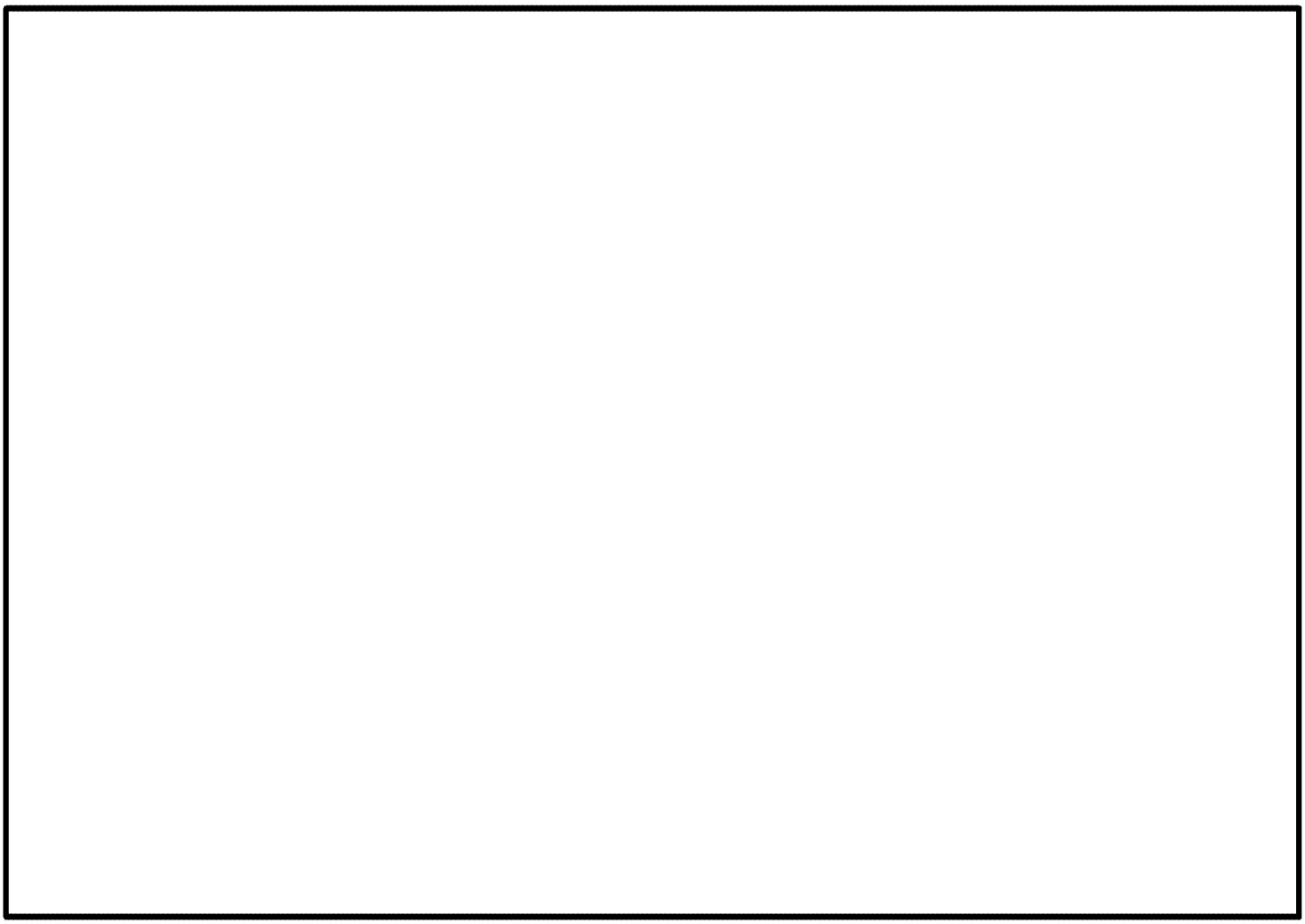
From: Mulligan, Katrina (NSD)
Sent: Wednesday, January 03, 2018 7:07:52 PM (b)(7)(c)
To: Friedmann, Pamela; Kaplan, Randall; Dermody, John; [redacted] eshommes, Samantha L; Elder, Phillip D; Rigdon, Jerry L; Ramsay, John R; Vander Jagt, Virginia (NSD); Smith, Timothy W; Herndon, Megan; [redacted]; Casie Antalis [redacted]
Cc: Sobel, Ted; Lester-Saura, Victoria; Fausett, Andrew D. EOP/NSC
Subject: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17 (b)(6)

Pamela: (b)(5)

In advance of Friday's lawyers group call, it would be helpful to know whether DHS has made progress internally on resolving any of the Departmental equities that you shared with us in early December. As I understand them, the DHS

[redacted]

(b)(5)



As you know, this is a priority for DOJ leadership and I have been asked to lean forward on getting it resolved. Let me know if there is anything else I can do to help as DHS internally considers the AG's proposal.

Thanks,
Katrina

Katrina Mulligan
Law & Policy (NSD) | Department of Justice

(b)(6)

(b)(6)

From: Friedmann, Pamela [mailto
Sent: Friday, December 15, 2017 5:17 PM
To: Kaplan, Randall Dermody, John GLOVER,
(b)(7)(c)
Deshommes, Samantha L Elder, Phillip D
Rigdon, Jerry L Ramsay, John R ; Mulligan, Katrina
(NSD) Vander Jagt, Virginia (NSD) mith, Timothy W
Herndon, Megan
Casie Antalis

(b)(6) (b)(7)(c)

Cc: Sobel, Te[redacted]ester-Saura, Victoria[redacted] (b)(6)
Subject: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/13/17

All,
Thank you for participating in the conference call this morning to discuss the four DOJ questions. Below is a summary of the main points discussed: (b)(5)

1) Hybrid Approach: Modified questions, where applicable:
   a. Consensus that both DHS and DOS prefer the "hybrid" option. This approach may allow DHS and DOS to preserve operational equities for respective screening/vetting needs. Further conversations are needed with DOJ for any additional fine-tuning of the phrasing of the questions.

[redacted]

   i. Similar concerns as identified above;
   ii. Request for expedient resolution of issues for updating forms once, rather than three separate times;
   iii. Concern regarding defining with OIRA the mechanism to move forward on PRA packages, especially given operational constraints of changing printed forms.

3) Process: DHS, DOS, and DOJ agreed that, if feasible, bundling PRA packages would a more efficient process for the USG and less burdensome for the public. Options discussed included whether some of these packages could be combined together (such as 15 high value data and the DOJ questions), and/or whether it would be possible to combine DHS and DOS efforts into a joint generic PRA. We are cognizant that the current process would have DHS and DOS requesting public comments for up to 12 separate Federal Register notices - all on similar, if not exactly the same questions.

4) Next steps: DHS, DOS, and DOJ agreed to convene early next week, if possible given holiday schedules, to focus on the specific issues, including phrasing etc, to account for all equities. If this call cannot take place next week, then we will resume in early January.

Thank you and Happy Friday-
DHS team

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, January 04, 2018 5:21 PM
To: Elder, Phillip D
Subject: RE: Pre-brief for call re: Sub-PCC SOC on screening/vetting enhancements

Thanks!

From: Elder, Phillip D
Sent: Thursday, January 04, 2018 5:42 PM
To: Gavoor, Aram A; Carpenter, Dea D; Groom, Molly M; Gaffin, Elizabeth S; Gentry, Anthony E; Kleczek, Marguerite P (Ania); Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Symons, Craig M; Muhletaler, Catherine
Subject: RE: Pre-brief for call re: Sub-PCC SOC on screening/vetting enhancements

As an update, I've attached an email exchange on the subject of tomorrow's meeting and the document that DHS is sending back to DOJ in response to their latest response to our comments on their four questions. Aram, the trail contains Katrina's telephone number. I've also attached the most recent (9/27/17) draft supporting statement of the social media questions. Let me know if you have any questions.
Thanks,
Phillip

<< File: DHS, DOJ discussion of 4 DOJ questions on DHS forms CLEAN.docx >> << Message: RE: Read-out of DHS, DOJ, DOS meeting re PRA package DOJ questions 12/15/17 >> << File: PRA Social Media Supp. Stmt DRAFT 7.19.17 OIRA 9.25.17.docx >>

From: Elder, Phillip D
Sent: Wednesday, January 03, 2018 3:08 PM
To: Gavoor, Aram A
Cc: Carpenter, Dea D; Groom, Molly M; Gaffin, Elizabeth S; Gentry, Anthony E; Kleczek, Marguerite P (Ania); Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Symons, Craig M; Muhletaler, Catherine
Subject: RE: Pre-brief for call re: Sub-PCC SOC on screening/vetting enhancements

Aram,
As requested, the DOJ employees who have been on the calls about the questions that DOJ wants added to immigration forms are Katrina Mulligan, Virginia Vander Jagt, and Brendan Ballou.

(b)(5)

Let me know if you have any questions.

Thanks,
Phillip

<< File: 12.28.17 - NSC - Paper PC on Enhanced Vetting PM.PDF >>

-----Original Appointment-----
From: Carpenter, Dea D
Sent: Tuesday, January 02, 2018 9:59 AM
To: Carpenter, Dea D; Groom, Molly M; Gaffin, Elizabeth S; Gentry, Anthony E; Elder, Phillip D; Kleczek, Marguerite P (Ania); Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Symons, Craig M; Muhletaler, Catherine
Subject: Pre-brief for call re: Sub-PCC SOC on screening/vetting enhancements
When: Wednesday, January 03, 2018 3:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Craig's office/call-in

Teleconference Info:
1. [redacted] (b)(6)
2.
3.

<< File: 20171213_subPCC_SV_SOC.DOCX >> << File: DOJ Forms Proposed Questions Draft 12.5.17.docx >> << File: DHS comments DOJ questions draft 12.5.17.docx >>
From: Fausett, Andrew D. EOP/NSC (b)(7)(c)
Sent: Tuesday, December 26, 2017 6:32 PM
To: [redacted] (b)(6)
Cc: Eisenberg, John A. EOP/NSC [redacted] Ellis, Michael J. EOP/WHO [redacted] Antalis, Casie R. EOP/NSC
Subject: FW: Sub-PCC SOC

Colleagues,

Per the message below and attached summary of conclusions, the lawyers group has been asked to provide feedback on the authority of State and DHS to collect social media identifiers from individuals applying for visas or other immigration benefits as well as information responsive to four questions formulated by the Department of Justice (see second and third attachments for additional detail). Our due date is January 12. To ensure we meet that deadline, I'd like to ask you to join me for a call on **Friday, January 5, from 11:00 a.m.-12:30 p.m.** to work through this issue with respect to each of the State and DHS forms potentially subject to modification. We can use the NSC/Legal conference line ([redacted] for the call. (b)(6)

This will be a working meeting, so I'd ask that you please make sure appropriate subject-matter experts from within your respective departments and agencies, including at the component level, are available and prepared to resolve any questions of legal authority pertaining to collection of information responsive to these questions. Please don't hesitate to reach out to me with any questions or concerns in the interim.

With Warmest Regards,

Andy

Andrew D. Fausett
Deputy Legal Adviser
National Security Council

[redacted] (b)(6)

From: Antalis, Casie R. EOP/NSC (b)(6) (b)(7)(c)
Sent: Wednesday, December 20, 2017 5:09 PM

[redacted]

Subject: Sub-PCC Soc

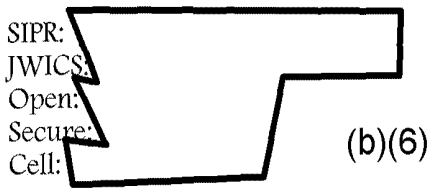
All

Thank you for attending earlier this week. Please find the SOC attached.

Regards

casie

Casie R. Antalis
National Security Council
Director Security Screening and Vetting
Unclass: [redacted] (b)(6)


SIPR:
JWICS:
Open:
Secure:
Cell:
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, September 25, 2017 12:59 PM
To: Gaffin, Elizabeth S; Vargas-Padilla, Nelson A
Cc: Hinds, Ian G
Subject: RE: Privacy Training (for SVPI FDNS IO Social Media access)

Elizabeth and Nelson,

Are either of you attending this meeting in-person? I have asked for a call-in telephone number, but have not heard back.

Thanks

Tony

-----Original Appointment----- (b)(6)
From (b)(6)
Sent: Friday, September 22, 2017 3:28 PM
To ; Miller, Richard L;
Sohonyay, Simon P; Drumm, Nicholas A ockett, Vania T; Chappell-Kirby, Shvonne L; Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: Privacy Training (for SVPI FDNS IO Social Media access)
When: Wednesday, September 27, 2017 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).
Where: 999, 3rd floor SVPI conference room

All – (b)(5) (b)(7)(e)

Best,

(b)(6)
Branch Chief, Security Vetting & Program Integrity
Refugee Affairs Division, US Citizenship and Immigration Services

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 3:38 PM
To: [redacted] (b)(6)
Subject: RE: QUICK QUESTION

(b)(5)

[redacted]

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: [redacted]
Sent: Wednesday, October 04, 2017 4:28 PM
To: Gentry, Anthony E (b)(6)
Subject: RE: QUICK QUESTION (b)(5)

[redacted]

[redacted] (b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 4:26 PM
To: [redacted]
Subject: QUICK QUESTION
Importance: High

[redacted]

I am reviewing a document that will be public facing and it states the following: (b)(5)

[redacted]

I did not see anything addressing this in the SMOUT, PIA or ROB - is this an accurate response?

thanks

tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 1:30 PM
To: Groom, Molly M; Symons, Craig M
Cc: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

Will do.

-----Original Message-----
From: Groom, Molly M
Sent: Wednesday, April 18, 2018 2:26 PM
To: Gentry, Anthony E; Symons, Craig M
Cc: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

I'm also offsite is there anything in particular requiring our review? If not, please go ahead and clear.

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 12:56:16 PM
To: Symons, Craig M; Groom, Molly M
Cc: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

Molly,

I note that Craig is out of office. Attached for your review is the latest DHS SM Talking Points document that is a clean version with one proposed OCC edit on page 4. Please let us know if you have any concerns – our deadline is 5pm today, and I apologize for the short turnaround.

Thanks

Tony

From: Carpenter, Dea D On Behalf Of OCC-Clearance
Sent: Wednesday, April 18, 2018 12:37 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

FYI

From: Drake, Johnetta On Behalf Of USCIS Exec Sec

Sent: Wednesday, April 18, 2018 12:33 PM
To: USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance
Cc: Higgins, Jennifer B; Gentry, Anthony E
Subject: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

RAIO and OCC: reminder of today's 5pm deadline.

Johnetta Drake
USCIS Exec Sec

[redacted] (b)(6)

From: Drake, Johnetta On Behalf Of USCIS Exec Sec
Sent: Friday, April 13, 2018 1:03 PM
To: USCIS Exec Sec; FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
Cc: Higgins, Jennifer B; Gentry, Anthony E
Subject: RE: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

BOTH DOCS ATTACHED.

Johnetta Drake
USCIS Exec Sec

[redacted] (b)(6)

From: Drake, Johnetta On Behalf Of USCIS Exec Sec
Sent: Friday, April 13, 2018 1:00 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

Hi Everyone,

The Social Media Talking points is being circulated for another review. I am attaching a clean and the final consolidated redline version. If you have any further edits/comments please make them to the CLEAN version.

DUE: 5pm Wednesday, April 18th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry). (b)(7)(e)

[redacted]

Johnetta Drake

USCIS Exec Sec
[redacted]

From: Johnson, Erik
Sent: Thursday, April 12, 2018 2:59 PM
To: CBPTASKING; CBP_Exec_Sec; ICE Exec Sec; ICE Executive Secretariat; OGC Exec Sec; PRIV-EXEC-SEC; CRCL Exec Sec; TSAExecSec; USCIS Exec Sec (b)(6) (b)(7)(c)
Cc: Higgins, Jennifer B; Gentry, Anthony E; [redacted] Dickinson, Skyler; Mathias, Susan; GOODELL, BREANNE L; Brand, Jennifer S; Klein, Theodore E; Moore, Austin L; Burbano, Roland; Sterling, Brian; Friedmann, Pamela
Subject: Latest draft of Consolidated DHS Social Media Talking Points

Component and Oversight Office Exec Sec Offices,

Thank you for your continued help on the crafting and review consolidated DHS Social Media Talking Points. The latest draft of the talking points with consolidated component and oversight office comments is attached above. I believe the majority, if not all, questions and comments have been addressed and suggested edits made. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance. Specific Component and Office POCs have been CCed on this tasking. Please provide edits and comments cleared at the Chief of Staff level to Erik P. Johnson [redacted] Please feel free to reach out to me directly with any follow-up questions or comments relating to the above document or related tasking.

(b)(6)

The goal in drafting this document is to have responses at the ready when asked to respond to Congressional QFRs, DHS Front Office briefing papers, and other social media-related taskings. However, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 12:04 PM
To: Gaffin, Elizabeth S
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

Thanks!

From: Gaffin, Elizabeth S
Sent: Wednesday, April 18, 2018 12:58 PM
To: Gentry, Anthony E
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

Thanks Tony

I have nothing more to add

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 12:56 PM
To: Symons, Craig M; Groom, Molly M
Cc: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

Molly,

I note that Craig is out of office. Attached for your review is the latest DHS SM Talking Points document that is a clean version with one proposed OCC edit on page 4. Please let us know if you have any concerns – our deadline is 5pm today, and I apologize for the short turnaround.

Thanks

Tony

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Wednesday, April 18, 2018 12:37 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

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Sent: Wednesday, April 18, 2018 12:33 PM
To: USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance
Cc: Higgins, Jennifer B; Gentry, Anthony E
Subject: REMINDER: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

RAIO and OCC: reminder of today's 5pm deadline.

Johnetta Drake
USCIS Exec Sec
[redacted] (b)(6)

From: Drake, Johnetta **On Behalf Of** USCIS Exec Sec
Sent: Friday, April 13, 2018 1:03 PM
To: USCIS Exec Sec; FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
Cc: Higgins, Jennifer B; Gentry, Anthony E
Subject: RE: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)

BOTH DOCS ATTACHED.

Johnetta Drake
USCIS Exec Sec
[redacted] (b)(6)

From: Drake, Johnetta **On Behalf Of** USCIS Exec Sec
Sent: Friday, April 13, 2018 1:00 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: [CLEARANCE REQUEST] Latest draft of Consolidated DHS Social Media Talking Points (DUE 5PM WEDNESDAY, APRIL 18TH)
Importance: High

Hi Everyone,

The Social Media Talking points is being circulated for another review. I am attaching a clean and the final consolidated redline version. **If you have any further edits/comments please make them to the CLEAN version**.

DUE: 5pm Wednesday, April 18th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry).

To register your clearance, **click here** **(CREATE A NEW RESPONSE)**.

Johnetta Drake
USCIS Exec Sec
[redacted] (b)(6)

From: Johnson, Erik
Sent: Thursday, April 12, 2018 2:59 PM
To: CBPTASKING; CBP_Exec_Sec; ICE Exec Sec; ICE Executive Secretariat; OGC Exec Sec; PRIV-EXEC-SEC; CRCL Exec Sec; TSAExecSec; USCIS Exec Sec
Cc: Higgins, Jennifer B; Gentry, Anthony E; [redacted] (b)(7)(c)
(b)(6) Dickinson, Skyler; Mathias, Susan; GOODELL, BREANNE L; Brand, Jennifer S; Klein, Theodore E; Moore, Austin L; Burbano, Roland; Sterling, Brian; Friedmann, Pamela
Subject: Latest draft of Consolidated DHS Social Media Talking Points

Component and Oversight Office Exec Sec Offices,

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(b)(6) [redacted] Please feel free to reach out to me directly with any follow-up questions or comments relating to the above document or related tasking.

The goal in drafting this document is to have responses at the ready when asked to respond to Congressional QFRs, DHS Front Office briefing papers, and other social media-related taskings. However, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, November 09, 2017 2:14 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115
Attachments: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Sorry – I sent them an email immediately advising that the version provided was not a final draft (see attached).

From: Gaffin, Elizabeth S
Sent: Thursday, November 09, 2017 3:03 PM
To: Hinds, Ian G; Gentry, Anthony E
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Sigh

From: Tait, Karen E
Sent: Thursday, November 09, 2017 11:43 AM
To: Gaffin, Elizabeth S
Cc: OCC-Clearance; CISOCC CAL1; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi Elizabeth, (b)(5)

I was out on Friday and it seems that there was a slight mix-up with the versions on this response.

[redacted]

Can you look at these 2 versions again and let me know which one we should be using as a final?

Sorry for the confusion.

Thank you,

Karen

[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Tuesday, November 07, 2017 2:42 PM
To: Tait, Karen E; OCC-Clearance; CISOCC CAL1
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi Karen

Attached you will please OCC's comments/edits on the latest version of the response to the Congressman Jayapal +16 inquiry. We would appreciate it if you send us a clean version once the proposed edits etc are addressed and or accepted

Thanks

Elizabeth Gaffin
USCIS Office of Chief Counsel
(b)(6) [redacted]

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, November 01, 2017 5:16 PM
To: Gaffin, Elizabeth S; OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon,

Please provide an update on OCC's clearance.

Thank you,

Karen
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Monday, October 30, 2017 1:56 PM
To: USCIS Exec Congr Corresp; OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi Karen

I need to forward the draft response to my leadership. I will do so shortly

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Monday, October 30, 2017 1:55 PM

To: OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Thank you, Cathy.

Can we please get an ETA for OCC clearance.

Thank you,

Karen

[redacted] (b)(6)

From: OCC-Clearance
Sent: Friday, October 27, 2017 10:10 AM
To: USCIS Exec Congr Corresp
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good Morning Karen,

Adding the OCC folks who are reviewing this letter/response so they can provide a status update. Thanks, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, October 27, 2017 9:41 AM
To: OCC-Clearance
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning,

Please provide a status on your clearance.

Thank you,

Karen

[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Thursday, October 26, 2017 11:05 AM
To: OCC-Clearance
Cc: USCIS Exec Congr Corresp
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning OCC –

Alan Atkinson had Avi Arditti review the attached response I sent you yesterday. Avi had some edits. Please use the version with track changes that is in Alan's attached email for your clearance.

Thank you,

Karen

[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, October 25, 2017 12:50 PM
To: OCC-Clearance
Cc: USCIS Exec Congr Corresp
Subject: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon **OCC**,

Rep. Jayapal and 16 other Members of Congress wrote to President Trump regarding the Federal Register's proposal of using social media as an information collecting tool on migrants, permanent residents, and American citizens.

PVY drafted the attached response using the Public Affairs Guidance also attached.

Please provide OCC clearance **by 3:00 p.m. Thursday, October 26.**

Thank you,

Karen

[redacted] (b)(6)

From: USCIS Privacy Inquiries
Sent: Wednesday, October 25, 2017 12:00 PM
To: Tait, Karen E; USCIS Privacy Inquiries
Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: RE: [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning,

On behalf of the Office of Privacy, attached is a draft letter to Rep. Jayapal et al for your review.

Thank you,

Cherisse L. James | Mission Support Specialist
U.S. Citizenship and Immigration Services (USCIS) | Office of Privacy (PVY)

[redacted] (b)(6)

From: Tait, Karen E
Sent: Friday, October 20, 2017 2:04 PM
To: USCIS Privacy Inquiries

Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon **PVY**,

Rep. Jayapal and 16 other Members of Congress wrote to President Trump regarding the Federal Register's proposal of using social media as an information collecting tool on migrants, permanent residents, and American citizens.

Please use the attached draft response template and the Public Affairs Guidance and provide EXSO with a draft response **by 3:00 p.m. Wednesday, October 25**.

EXSO will submit the final draft to **OCC, OLA,** the Director's Office, and DHS for clearance.

Please let us know if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, September 28, 2017 9:11 AM
To: Hinds, Ian G
Subject: RE: RTQ on DHS Social Media Collection

No problem, Team effort :O)

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)

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From: Hinds, Ian G
Sent: Thursday, September 28, 2017 10:08 AM
To: Gentry, Anthony E
Subject: FW: RTQ on DHS Social Media Collection

Thanks for handling this one.

Ian

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Wednesday, September 27, 2017 5:59 PM
To: Groom, Molly M; Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Vargas-Padilla, Nelson A
Cc: Busch, Philip B; Gregory, Peter D; Luong, Quan K
Subject: RE: RTQ on DHS Social Media Collection

I have reviewed and have no edits (agree with Molly's edit), and believe the responses are, from my understanding, accurate depictions of the USCIS social media collection program.

From: Groom, Molly M
Sent: Wednesday, September 27, 2017 5:56 PM
To: Symons, Craig M; OCC-Clearance; Gentry, Anthony E; Hinds, Ian G; Vargas-Padilla, Nelson A
Cc: Busch, Philip B; Gregory, Peter D; Luong, Quan K
Subject: RE: RTQ on DHS Social Media Collection

I just remembered that Ian is out of the office this afternoon. Peter/Quan—can you all take the lead? I'd delete the highlighted portion.

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)
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From: Groom, Molly M
Sent: Wednesday, September 27, 2017 5:41 PM
To: Symons, Craig M; OCC-Clearance; Gentry, Anthony E; Hinds, Ian G; Vargas-Padilla, Nelson A
Cc: Busch, Philip B; Gregory, Peter D; Luong, Quan K
Subject: RE: RTQ on DHS Social Media Collection

Including some others who have been involved. Ian, can you take the lead?

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)
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From: Symons, Craig M
Sent: Wednesday, September 27, 2017 5:39 PM
To: OCC-Clearance
Cc: Groom, Molly M; Busch, Philip B; Gregory, Peter D; Luong, Quan K
Subject: FW: RTQ on DHS Social Media Collection
Importance: High

FYI – please note the extremely short turn around.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Langston, Robert C (Carter)
Sent: Wednesday, September 27, 2017 5:25 PM
To: McCament, James W; Renaud, Tracy L; Young, Todd P; Higgins, Jennifer B; Potosnak, Christine A; Ries, Lora L; Alfonso, Angelica M; Christensen, Gillian M; Wooden, Janeen R; Hatchett, Dolline L; Hawkins, Donald K; Symons, Craig M

Subject: RTQ on DHS Social Media Collection
Importance: High

(b)(5)

All,

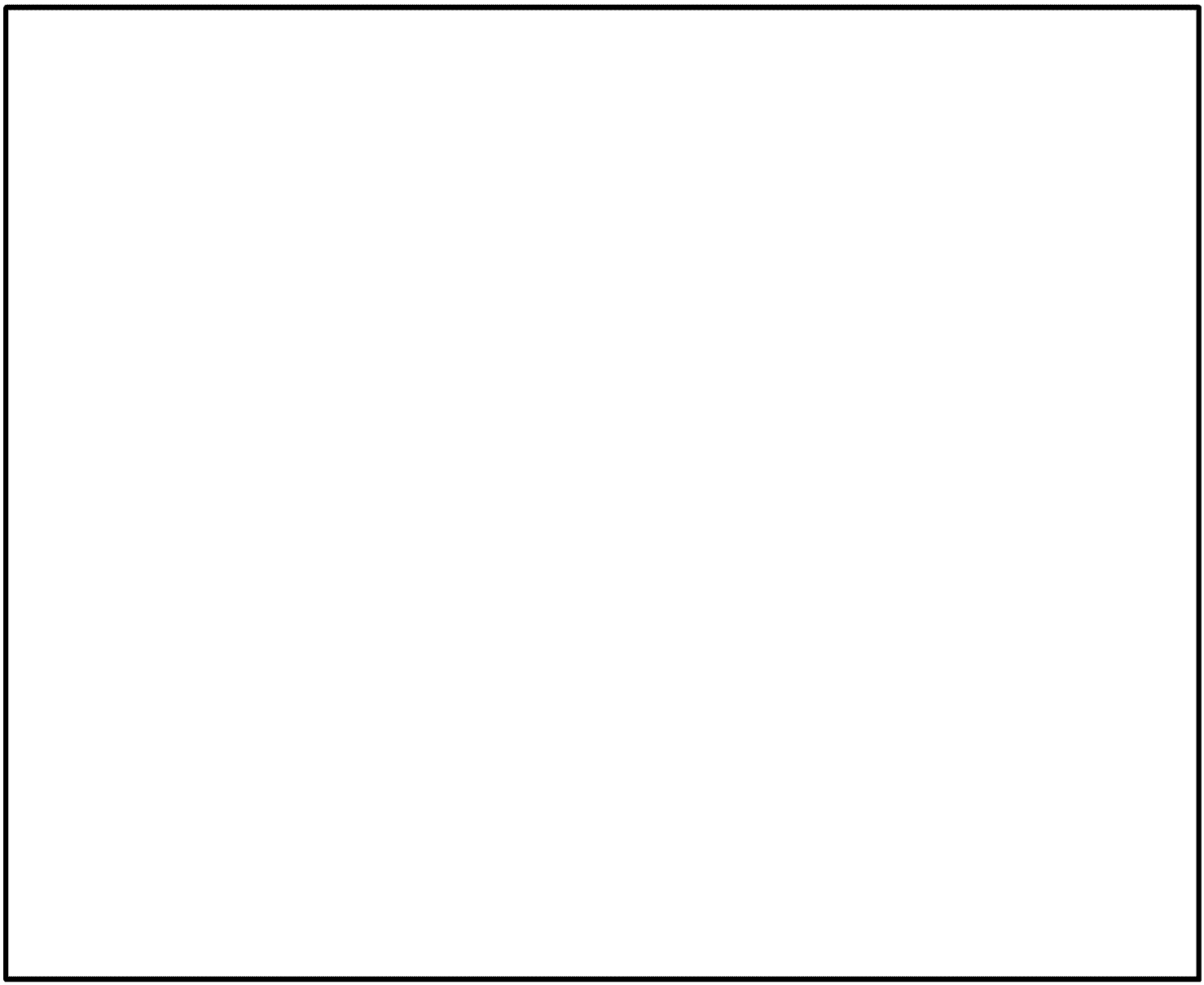
[redacted]

Thank you!

(b)(5)

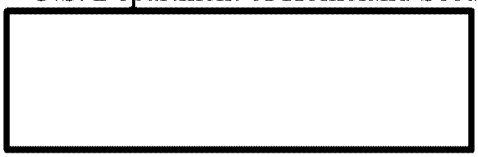
[redacted]

(b)(5)



Best regards,
Carter

R. Carter Langston
Acting Chief, Media Relations Division
Office of Communications | U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security



(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, November 02, 2017 9:53 AM
To: [redacted] (b)(6)
Cc:
Subject: RE: SMD Case Search Request

[redacted] (b)(6)

Many thanks!

Tony

From: [redacted] (b)(6)
Sent: Thursday, November 02, 2017 10:09 AM
To: Gentry, Anthony E
Cc: [redacted]
Subject: SMD Case Search Request

(b)(6)

Tony –

(b)(5)

[redacted]

Thanks-

[redacted] (b)(6)

Branch Chief
Social Media Division (SMD)
USCIS, Fraud Detection and National Security (FDNS)
U.S. Department of Homeland Security

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, December 05, 2017 2:20 PM
To: Forest, Laura L; Gaffin, Elizabeth S
Cc: Hinds, Ian G; Zill, Katherine F; Gregory, Peter D
Subject: RE: SMLIP Reorg v2 for final review

Thanks!

From: Forest, Laura L
Sent: Tuesday, December 05, 2017 2:07 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Cc: Hinds, Ian G; Zill, Katherine F; Gregory, Peter D
Subject: RE: SMLIP Reorg v2 for final review

OCC Only

Tony, (b)(5)

I see that Elizabeth has provided feedback on OCC 14. For Ian's question in OCC7 (copied below but denoted as OCC1 when it was copied into the email), I thought this language was previously cleared but could be mistaken.

Adding Peter for awareness of the two comments/questions that were raised in your email.

Thanks,
Laura

From: Gaffin, Elizabeth S
Sent: Monday, December 04, 2017 10:25 AM
To: Gentry, Anthony E; Forest, Laura L
Cc: Hinds, Ian G; Zill, Katherine F
Subject: RE: SIMLIP Reorg v2 for final review

Tony

OCC7, appears to be related to OSI equities. I will defer to Laura on this. With respect to OCC 14, I added the PA exception, initially set forth in the footnote, to the body of the document itself and amended the footnote so that it now only contains the statutory citation

Elizabeth

From: Gentry, Anthony E
Sent: Monday, December 04, 2017 10:13 AM
To: Forest, Laura L
Cc: Hinds, Ian G; Zill, Katherine F; Gaffin, Elizabeth S
Subject: FW: SIMLIP Reorg v2 for final review

GM Laura,

There are some concerns with the current draft of the SIMLIP Reorg v2 that require CALD to weigh-in – please see fn. OCC7 and OCC14.

Thanks in advance.

Tony

From: Hinds, Ian G
Sent: Friday, December 01, 2017 4:58 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F
Subject: RE: SIMLIP Reorg v2 for final review

Here are my comments/edits – some of which need to be addressed internally w/in OCC first before going back to client. Adding Elizabeth for her review of some of my comments – on re: Privacy Act in particular. Thanks.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6) [redacted]

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From: Gentry, Anthony E
Sent: Friday, December 01, 2017 4:11 PM
To: Hinds, Ian G
Subject: RE: SIMLIP Reorg v2 for final review

Sounds good – are you adding your comments/edits to Katherine's?

From: Hinds, Ian G
Sent: Friday, December 01, 2017 4:09 PM
To: Gentry, Anthony E
Subject: RE: SIMLIP Reorg v2 for final review

I'll be done in @ 15 -30 min

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6) [redacted]

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notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this message in error, please reply immediately to the sender and delete this message.

From: Gentry, Anthony E
Sent: Friday, December 01, 2017 9:17 AM
To: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Smith, Sheldon A; Gregory, Peter D; Zill, Katherine F; Vignier, Monica A
Subject: RE: SIMLIP Reorg v2 for final review

+ attachment – please use the document and I will consolidate all comments/edits into one document.

From: Gentry, Anthony E
Sent: Friday, December 01, 2017 9:15 AM
To: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Smith, Sheldon A; Gregory, Peter D; Zill, Katherine F; Vignier, Monica A
Subject: RE: SIMLIP Reorg v2 for final review
Importance: High

All,

Last call for any comments/edits. I am sending back to Kevin G. at 4:30.

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, November 27, 2017 10:37 AM
To: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Smith, Sheldon A; Gregory, Peter D; Zill, Katherine F; Vignier, Monica A
Subject: FW: SIMLIP Reorg v2 for final review

OCC only (I included all OCC from Kevin's email below) – I will advise Kevin G. that OCC needs an extension until COB Friday – please let me know if you need additional time

(b)(6) (b)(7)(c)

From: Greeley, Kevin A
Sent: Friday, November 17, 2017 1:22 PM
To: Hamilton, Cristina A; Sohn, Elizabeth J; Saucier, Hillary W; Beveridge, Jennifer L (Jenna); Kaura, Nidhi; Pura, Sebnem; [redacted] Ramirez, Rebekah V[redacted]Bryson, Sharon; Chang, Sung J[redacted]Lockett, Vania T; Fall, Carla M; Lombardi, Cherie A; Salidzik, Christina E (Christy); Dimichele, Frederick J; Short, Gina L; Hall, Joshua K; Kvortek, Lisette E; Rosenstock, Peter L; Slattery, Shannon E; Padilla, April Y; Sooch, Ravneet K; Thomas, Ronnie D; Hawkins, Donald K; Mott, Kim E; Chappell-Kirby, Shvonne L; Baker, Tamara L; McCarter, Benjamin A; Martone, Dan N; Rudd, George E; Festa, James P; Gipson, Angela E; Dhabalia, Dimple D; Mura, Elizabeth E; Kline, Jennifer M; Potts, LeRoy G; RAIO-RU Staff; Auger, Matthew M; Burt, Michael J; Ghattas, Thierry A; Rix, Donna L; Nolin, Patricia A;

McIntosh, Elton D; Gentry, Anthony E; Gaffin, Elizabeth S; Mcintosh, Andrea S; Zill, Katherine F; Busenkell, Kathleen R (Katie); Hinds, Ian G; Forest, Laura L; Shumway, Michael C; Vignier, Monica A; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Smith, Sheldon A; Crompton, Wendy C; Soiza, Jose M (Jose); Burgess, Mark W; Theodule, Jonathan C; Gottlieb, Nicholas M

Cc: Sebarenzi, Joseph K; Remmel, Gary C; [redacted] Fung, Wai Y; (b)(6) Barney, Shane M; [redacted] Peterson, Rachel A; Woerz, Bret A; Greene, Salina F; [redacted] Guerra, Sergio C; Hirsch, Angela H; Buchan, Lesley L; Roberts, Heather W; Clough, Chelsea M

Subject: SIMLIP Reorg v2 for final review

Good afternoon, everyone. Here is an updated version of the SMLIP Reorg document (v2). I believe this represents all of the changes that we have been discussing over the past few meetings. OP&S plans on using this document to brief our Chief, most likely sometime toward the end of the week after Thanksgiving.

I have uploaded the document to the SMWG ECN:

(b)(7)(e) [redacted]

All components should review this document for any substantive or showstopper issues. Please submit your comments or a message reflecting that you have no comments by COB Monday, November 27th.

As a reminder, I will be on vacation all next week.

Please let me know if you have any questions and I hope that everyone has a wonderful Thanksgiving!

Kevin Greeley

Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, February 13, 2018 1:34 PM
To: Forest, Laura L; Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: SMLIP WG call 2/12/18

Elizabeth and Laura,

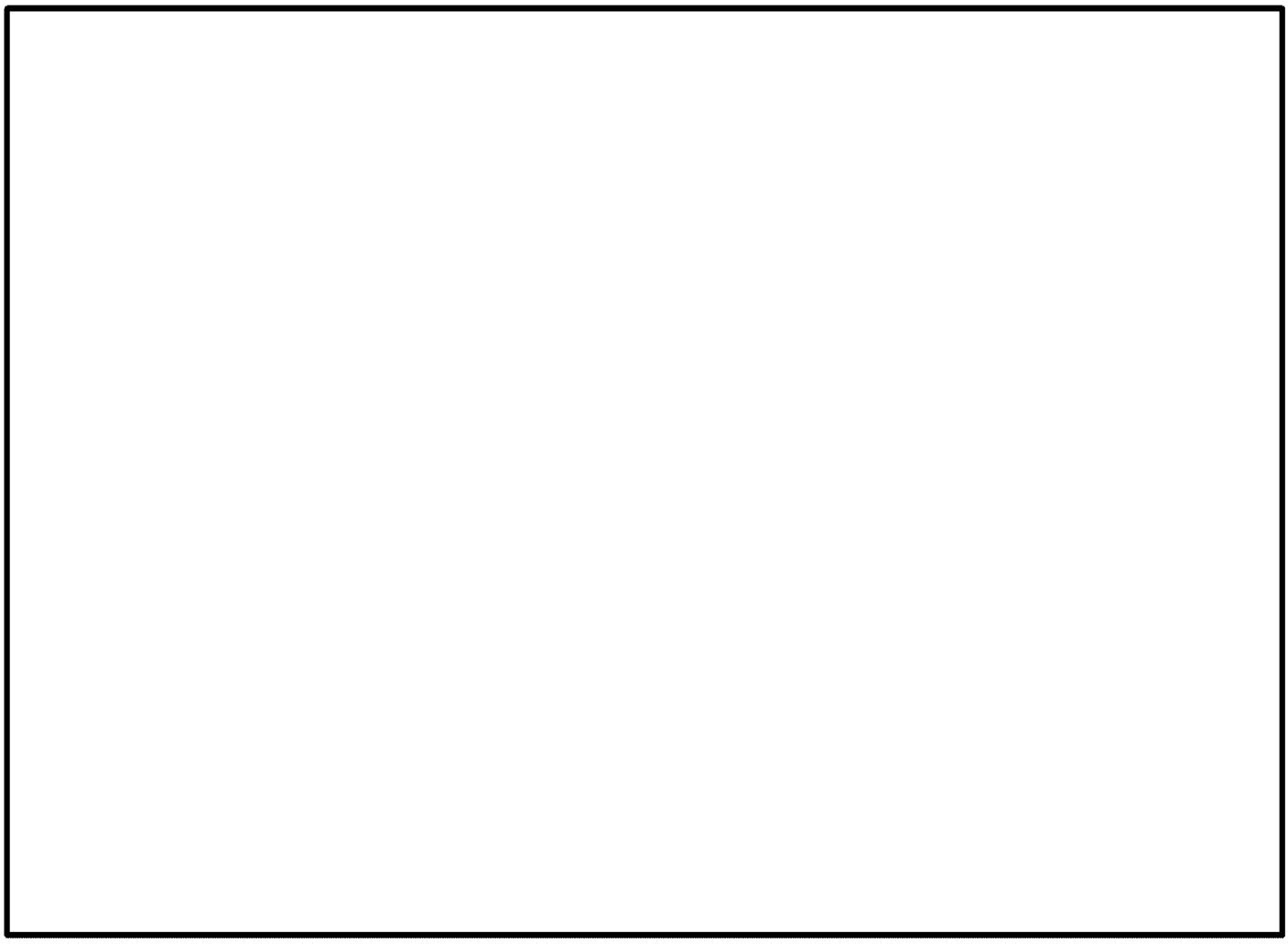
Thanks for the notes!

Tony

From: Forest, Laura L
Sent: Monday, February 12, 2018 1:24 PM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: SMLIP WG call 2/12/18

OCC only

Thanks Elizabeth. Below are my notes from the meeting. You and Ian should feel free to update/correct anything. (b)(5) (b)(6) (b)(7)(e)



(b)(5) (b)(6)

[redacted]

Laura L. Forest
Associate Counsel
Commercial and Administrative Law Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Monday, February 12, 2018 12:27 PM

To: Forest, Laura L; Hinds, Ian G; Gentry, Anthony E
Subject: SMLIP WG call 2/12/18

I dialed in late to the SM WG call and had to drop off at 11. The gist is as follows but Laura please feel free to correct anything I may have gotten wrong

(b)(5)

USCIS Privacy wanted to make sure that any decoupled plans fall within and or are covered by one of the existing SMOUTs and or other privacy compliance documents.

OP&S believes that the ZAR and SCOPS plans will be implemented by FDNS field officers and thus will fall under the FDNS SMOUT but will defer to others.

(b)(5)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 2:04 PM
To: Gaffin, Elizabeth S; Elder, Phillip D; Hinds, Ian G
Subject: RE: Social media - FORMS project - LPRs

The document (not really a formal memo) was created in January 2018 and last modified on 1/10/18, by Dylan Cors of the National Security Division (NSD). His online bio at Linked In is as follows: Dylan Cors - International Director, National Security Division at U.S. Department of Justice. I concur with Phillip's comments (e.g., we looked at the comments and OCC's opinion has not changed).

From: Gaffin, Elizabeth S
Sent: Monday, May 21, 2018 2:25 PM
To: Elder, Phillip D; Gentry, Anthony E; Hinds, Ian G
Subject: RE: Social media - FORMS project - LPRs (b)(5)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Elder, Phillip D
Sent: Monday, May 21, 2018 2:23 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social media - FORMS project - LPRs

Do we need to respond? We can say we have looked at the DOJ memo and it doesn't change our opinion.

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 11:52 AM
To: Elder, Phillip D; Gaffin, Elizabeth S; Hinds, Ian G
Subject: FW: Social media - FORMS project - LPRs

OCC only (b)(5)

[redacted]

-----Original Message-----
From: Sterling, Brian
Sent: Monday, May 21, 2018 10:27 AM (b)(6)
To: Gentry, Anthony E; Brand, Jennifer S; Friedmann, Pamela; Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D [redacted]; Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Bergman, Kristin
Subject: RE: Social media - FORMS project - LPRs

Good Morning All, (b)(5)

[redacted]

+ Kristin Bergman (OGC-ILD) for John Dermody

Regards,
Brian

Brian Sterling
Senior Policy Advisor
Office for Civil Rights and Civil Liberties U.S. Department of Homeland Security

[redacted] (b)(6)

-----Original Message-----
From: Gentry, Anthony E
Sent: Friday, May 18, 2018 6:46 PM
To: Brand, Jennifer S >; Friedmann, Pamela [redacted] (b)(6)
Pachon, Marc n, Randall < Dermody, John
Sterling, Brian
(b)(6)
Harp, Bradley [redacted] Rigdon, Jerry L
(b)(6)
Cc: Johnson, Erik ; Lester-Saura, Victoria [redacted]
Gaffin, Elizabeth S ; Hinds, Ian G
Subject: RE: Social media - FORMS project - LPRs

Jennifer,

Yes, it would be helpful to have the memo.

Thanks.

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

[redacted] (b)(6)

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-----Original Message-----
From: Brand, Jennifer S
Sent: Friday, May 18, 2018 5:30 PM
To: Friedmann, Pamela; Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D; Sterling, Brian [redacted]
(b)(6) [redacted] Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social media - FORMS project - LPRs

Hi All,
The issue was one that was raised by DOJ folks in a memo in the context of issues for enhanced vetting at NVC but it appears relevant regardless of where the vetting takes place. I can dig up the memo and share it on Monday if that is helpful.

Jennifer S. Brand
Section Chief
Security, Intelligence, and Information Policy Office for Civil Rights and Civil Liberties
[redacted] (b)(6)

From: Friedmann, Pamela
Sent: Friday, May 18, 2018 5:00:24 PM
To: Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D; Brand, Jennifer S; Sterling, Brian; [redacted]
(b)(6) [redacted] Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: Social media - FORMS project - LPRs

(b)(5)

All,

[redacted]

(b)(5)

If OGC or CRCL have remaining concerns, please advise and PLCY will set up a conference call for early next week.

Many thanks for your consideration. Have a nice weekend, everyone.
Pamela

From: Friedmann, Pamela (b)(6)
Sent: Tuesday, May 15, 2018 12:00 PM
To: Pachon, Marc >; Kaplan, Randall ; Dermody, John Elder, Phillip D rand, Jennifer S
terling, Brian
(b)(6) (b)(6)
Rigdon, Jerry L
Cc: Johnson, Erik Lester-Saura, Victoria
Subject: Today's 4 pm conf. call re social media and LPRs is postponed.

DHS PLCY will reschedule.
Thank you.
Pamela

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Friday, April 20, 2018 10:04 AM
To: Gaffin, Elizabeth S
Subject: RE: Social Media Compliance Documentation

Oh well ☺

From: Gaffin, Elizabeth S
Sent: Friday, April 20, 2018 11:03 AM
To: Gentry, Anthony E
Subject: RE: Social Media Compliance Documentation

[redacted] (b)(5)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6) [redacted]

From: Gentry, Anthony E
Sent: Friday, April 20, 2018 11:02 AM
To: Gaffin, Elizabeth S
Subject: RE: Social Media Compliance Documentation (b)(5) (b)(7)(e)

[redacted]

From: Gaffin, Elizabeth S
Sent: Friday, April 20, 2018 10:57 AM
To: Gentry, Anthony E
Subject: RE: Social Media Compliance Documentation

[redacted] (b)(5)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6) [redacted]

From: Gentry, Anthony E
Sent: Friday, April 20, 2018 10:49 AM
To: Gaffin, Elizabeth S
Subject: RE: Social Media Compliance Documentation

I have no additional edits or comments. Thanks. Tony

From: Gaffin, Elizabeth S
Sent: Friday, April 20, 2018 10:43 AM
To: Forest, Laura L; Busenkell, Kathleen R (Katie); Gentry, Anthony E; OCC-Clearance; Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A;

Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

Attached you will please find my latest version of the PIA Let me know if anyone else has any additional comments

(b)(5) In particular I want to point out some of the things I caught/edited (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]

From: Forest, Laura L
Sent: Friday, April 20, 2018 10:22 AM
To: Busenkell, Kathleen R (Katie); Gaffin, Elizabeth S; Gentry, Anthony E; OCC-Clearance; Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

Thanks Katie.

Laura

From: Busenkell, Kathleen R (Katie)
Sent: Friday, April 20, 2018 10:18 AM
To: Forest, Laura L; Gaffin, Elizabeth S; Gentry, Anthony E; OCC-Clearance; Shumway, Michael C

Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

It might be too late to include RALD's proposed edits – but I just combined what you sent a minute ago with what I edited this morning (minus the RoB comment) into this attached version. I suggested some small tweaks to the last few paragraphs - nothing major. Just trying to clarify the language a bit.

Thanks for the opportunity to review.

Katie

From: Forest, Laura L
Sent: Friday, April 20, 2018 10:09 AM
To: Busenkell, Kathleen R (Katie); Gaffin, Elizabeth S; Gentry, Anthony E; OCC-Clearance; Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

Thanks Katie! There's a slightly more updated draft that I believe addresses your point about the Rules of Behavior. We had the same question about whether the RoB should be referenced as the USCIS or FDNS RoB and agreed that it should be "USCIS FDNS RoB" since that's the actual heading of the document.

The most current copy of our review of the SOP and related email are attached. If you have any concerns with the attached, please let us know.

Thanks again!

Laura

Laura L. Forest
Associate Counsel
Commercial and Administrative Law Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

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From: Busenkell, Kathleen R (Katie)
Sent: Friday, April 20, 2018 10:03 AM
To: Forest, Laura L; Gaffin, Elizabeth S; Gentry, Anthony E; OCC-Clearance; Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

RALD had a few comments and edits for this document. We apologize for the delayed response.

Have a good weekend,
Katie

Kathleen Busenkell
Associate Counsel
Refugee and Asylum Law Division
1525 Wilson Boulevard, Suite 300
Arlington, VA 20598

[redacted] (b)(6)

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From: Forest, Laura L
Sent: Thursday, April 19, 2018 9:26 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E; OCC-Clearance; Busenkell, Kathleen R (Katie); Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Gregory, Peter D
Subject: RE: Social Media Compliance Documentation

+ Peter (b)(5) (b)(7)(e)

Thanks Tony and Elizabeth for the updates. CALD reviewed the FDNS response to the FDNS SOP last night. Attached please find the most updated copy of the FDNS SOP, which includes accepted FDNS/CALD edits and the catch Tony made regarding "username. If you have any additional comments/edits to the SOP, please add them to the attached revised draft.

[redacted]

comment 3 on the attached and let me know your thoughts. Assuming we can answer this question within OCC, I can update or remove comment 3 as appropriate before returning the attached to FDNS and Privacy.

Thanks again,

Laura

Laura L. Forest
Associate Counsel
Commercial and Administrative Law Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Thursday, April 19, 2018 8:11 AM
To: Gentry, Anthony E; OCC-Clearance; Busenkell, Kathleen R (Katie); Shumway, Michael C
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel)
Subject: RE: Social Media Compliance Documentation

Adding RALD reps

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Thursday, April 19, 2018 8:07 AM
To: Gentry, Anthony E; OCC-Clearance
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel)
Subject: RE: Social Media Compliance Documentation

Thanks Tony

I like your edits.

I am going through the other documents. USCIS Privacy has largely accepted our edits and has made nominal changes in response. USCIS Privacy's responses are in a deep purple on my copy. I will try to highlight them for the group shortly.

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 19, 2018 8:04 AM
To: Gaffin, Elizabeth S; OCC-Clearance

Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel)
Subject: RE: Social Media Compliance Documentation

All, (b)(5) (b)(6)

[redacted]

- I have confirmed with Privacy that they will be providing a mailbox for the RoBs as requested in #8.

- We look forward to moving this document forward with the main suite of oversight materials (RoB, PIA, SMOUT, and Training) to DHS Privacy as soon as possible

Thanks.

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, April 19, 2018 7:54 AM
To: OCC-Clearance
Cc: Kleczek, Marguerite P (Ania); Hinds, Ian G; Gentry, Anthony E; Zill, Katherine F; Forest, Laura L; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel)
Subject: RE: Social Media Compliance Documentation

Hi

Just a reminder that comments on these documents are due today by COB. Please note that Ian and Laura, reworked the proposed SOP and memorialized points that were discussed and agreed to during a teleconference with the client and USCIS Privacy.

Let me know if you would like me to resend the documents. I am trying not to clog up your email boxes and mine

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: OCC-Clearance
Sent: Friday, April 13, 2018 11:36 AM

To: Gaffin, Elizabeth S
Cc: Kleczek, Marguerite P (Ania); Symons, Craig M; Hinds, Ian G; Gentry, Anthony E
Subject: FW: Social Media Compliance Documentation

Hi Elizabeth,

Please continue to take the lead on review and coordination for OCC.

CCing others for visibility and input as needed.

Thanks so much, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

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From: Hawkins, Donald K
Sent: Friday, April 13, 2018 11:03 AM
To: Emrich, Matthew D; Symons, Craig M; OCC-Clearance
Cc: Young, Todd P; Chappell-Kirby, Shvonne L
Subject: FW: Social Media Compliance Documentation

Good afternoon OCC,

Attached you will find the documents listed below that address your comments that were provided on April 6, 2018. Prior to forwarding these documents to DHS Privacy, please review and confirm you have no other legal concerns. In addition, there were two concerns that were brought to our attention by the FDNS Program for which we would like OCC to weigh in and provide your feedback:

(b)(5)

(b)(7)(e)

material that is not appropriate for an SOP, and we do not believe it is necessary for the task at hand. If the SOP needs to be provided to DHS Privacy, we would prefer that the prior FDNS-approved version be sent."

Therefore, in the attached document, I have sent the previous version of the SOP and your most recent version, please let us know if you have any legal objections with the previous version of the SOP.

Attached Documents:

1. FDNS Updated PIA
2. FDNS SMOUT
3. FDNS RoB
4. FDNS Social Media Privacy Training
5. Previous Version of the SOP (with OCC Comments)
6. Most Recent Version of the SOP (with OCC Comments)

This is an urgent request and we would like a quick turnaround by COB, April 17th. Please let me know if you have any questions.

Donald

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, November 29, 2017 1:38 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; Zill, Katherine F; Vargas-Padilla, Nelson A
Subject: RE: Social Media meeting btwn Jon Cantor and USCIS D2

(b)(5) (b)(7)(e)

[redacted]

From: Hinds, Ian G
Sent: Wednesday, November 29, 2017 2:12 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Zill, Katherine F; Vargas-Padilla, Nelson A
Subject: RE: Social Media meeting btwn Jon Cantor and USCIS D2

Thanks Elizabeth. I'll ask Craig and was also going to give Jessica a call. Adding Katherine and Nelson.

From: Gaffin, Elizabeth S
Sent: Wednesday, November 29, 2017 7:07:03 PM
To: Gentry, Anthony E; Hinds, Ian G
Subject: Social Media meeting btwn Jon Cantor and USCIS D2 (b)(5) (b)(7)(e)

[redacted]

I have not seen the email and do not know whether it was forwarded to Craig.

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted]

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, November 29, 2017 6:10 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Social Media Next Steps Discussion

Will do.

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Wednesday, November 29, 2017 7:01 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Next Steps Discussion

FYI. Craig said that you two should definitely plan on attending and he may join you.

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Wednesday, November 29, 2017 6:11 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Next Steps Discussion

Great!

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, November 29, 2017 5:31 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Next Steps Discussion

I am also available.

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Wednesday, November 29, 2017 5:19 PM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media Next Steps Discussion

I can attend.

Good luck with your repairman

From: Hinds, Ian G
Sent: Wednesday, November 29, 2017 4:36 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: Social Media Next Steps Discussion

Tony/Elizabeth,

I have to telework tomorrow (repairman will be at the house). Are either of you available to attend this meeting in person (presumably with Craig)? If neither of you are available, maybe we can ask Nelson.

Thanks,

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Friday, April 27, 2018 3:28 PM
To: Elder, Phillip D
Subject: RE: Social Media PRA - Follow-up

Thanks!

From: Elder, Phillip D
Sent: Friday, April 27, 2018 2:28 PM
To: Gentry, Anthony E
Subject: RE: Social Media PRA - Follow-up

That will be okay. I'm not going to work on the consolidated response until Monday morning.

From: Gentry, Anthony E
Sent: Friday, April 27, 2018 1:10 PM
To: Elder, Phillip D
Subject: RE: Social Media PRA - Follow-up

Any possibility that I can have an extension until noon on Saturday?

From: Elder, Phillip D
Sent: Friday, April 27, 2018 2:07 PM
To: Forest, Laura L; Hinds, Ian G; Gentry, Anthony E; Gregory, Peter D
Subject: FW: Social Media PRA - Follow-up

Let me know if you have any comments.

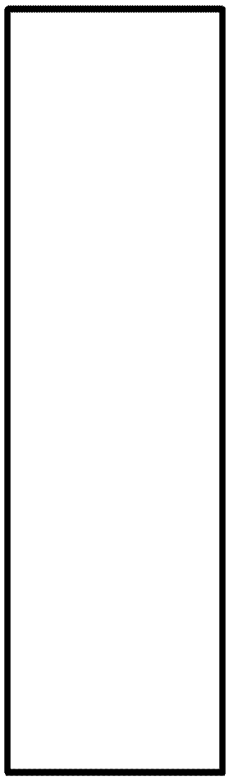
From: Friedmann, Pamela (b)(6) (b)(7)(c)
Sent: Friday, April 27, 2018 12:34 PM
To: Elder, Phillip D; Rigdon, Jerry L; Ramsay, John R; Kaplan, Randall; Deshommes, Samantha L; Ballard, Lara; Mathews, Scott; USCIS Privacy Compliance; [redacted]; Sterling, Brian; Dodd, Timothy
Cc: Lester-Saura, Victoria; Sobel, Ted; Johnson, Erik; Gabriel, Ryan
Subject: Social Media PRA - Follow-up

(U) Pre-Decisional//Draft (b)(7)(e)

All,

[redacted]

(b)(7)(e)



We welcome any questions you may have and look forward to receiving your edits/comments on the draft PRA on Monday.
Thank you.
Pamela + SCO team

From: Friedmann, Pamela
Sent: Thursday, April 26, 2018 1:56 PM
To: Elder, Phillip D; Rigdon, Jerry L; Ramsay, John R; Kaplan, Randall; eshommes, Samantha L; Ballard, Lara; Mathews, Scott; USCIS Privacy; Brand, Jennifer S; Sterling, Brian; Berge, Bonni; Dodd, Timothy; Sobel, Ted; Gabriel, Ryan
Cc: Lester-Saura, Victoria; Johnson, Erik
Subject: FORMS Project: Draft Social Media PRA - Seeking Input by 4.30.18 at 12 PM

All,
As a follow-up to recent discussions regarding the FORMS projects (per EO 13780 - section 5), please find attached the draft Generic PRA for Social Media for your review and updates.

Note that OMB/OIRA provided comments on a previous iteration of this form (listed as "Author" in the comment bubbles) and raised a number of substantive items to include DHS's authority to mandate the collection of social media. In addition, OMB/OIRA raised privacy questions; therefore, we seek the assistance of our PRIV and CRCL colleagues, and others, to improve this document.

While we encourage you each to review the whole document, we are highlighting the following areas for attention/assistance:

(b)(5)

[redacted]

Please provide redline edits, consolidated per component and oversight office, to Ryan Gabriel [redacted] and Erik Johnson [redacted] later than Monday, April 30 at 12 pm.

(b)(6)

Many thanks in advance for your assistance with this important initiative.
Pamela + SCO team

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security
[redacted]

(b)(6)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Friday, March 23, 2018 2:46 PM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media Privacy Compliance Documentation

Follow Up Flag: Follow up
Flag Status: Flagged

Ian/Tony

(b)(5)

[redacted]

Can we talk before the weekly SM WG meeting?

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Friday, March 23, 2018 2:09 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: Social Media Privacy Compliance Documentation

(b)(5)

Tony/Elizabeth,

[redacted]

comment had to do with whether a regulatory cite should be deleted from the authorities section. I have not had an opportunity to review the training materials or the SOP yet.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, March 20, 2018 1:22 PM
To: Hinds, Ian G
Subject: RE: Social Media Privacy Compliance Documentation

Ian,

I haven't been tracking as the lead is with Elizabeth.

Thanks

Tony

From: Hinds, Ian G
Sent: Tuesday, March 20, 2018 12:40 PM
To: Gentry, Anthony E
Subject: RE: Social Media Privacy Compliance Documentation

Tony,

Do you know/can you tell who reviewed which of the documents that were sent back yesterday and who still needs to review, if anyone?

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted]

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From: Hinds, Ian G (b)(6)
Sent: Tuesday, March 20, 2018 12:38 PM
To: Gaffin, Elizabeth S; Swanson, Toni; Gentry, Anthony [redacted] Vargas-Padilla, Nelson A; Forest, Laura L; Zill, Katherine F
Subject: RE: Social Media Privacy Compliance Documentation

Hi Tony/Elizabeth,

Adding others for their visibility.

Here are my comments on the PIA. Please review – I added the language Elizabeth inserted in the last sentence of the abstract on page 1 in several places throughout the document. Let me know if this works or confuses things. I also revised the Privacy Act discussion on Page regarding the (e)(7) exemptions. Please confirm you are

OK with the rewrite – I took out any mention of enforcing the INA since we had made that comment before. Also see my comments in the notice section on Page 9-11 and let me know if you have any additional thoughts/concerns.

If you both are OK with these edits, I don't think that we need to have a call later today. I will try to review the other documents as I am able (DACA permitting).

Finally, I think RALD (Michael and Katie) and ALD (Elton) reviewed the these materials the last time these came around. Don't know if they had the opportunity to do so again this time. If not, they should to make sure whatever comments they made previously have been addressed – I seem to remember that they had comments on the training materials.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Tuesday, March 20, 2018 10:05 AM
To: Gaffin, Elizabeth S
Cc: Swanson, Toni; Gentry, Anthony E
Subject: RE: Social Media Privacy Compliance Documentation

I should be free after 3:30 today.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Tuesday, March 20, 2018 7:12 AM
To: Hinds, Ian G
Cc: Swanson, Toni; Gentry, Anthony E
Subject: RE: Social Media Privacy Compliance Documentation

What time are you available to talk?

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Monday, March 19, 2018 6:51 PM
To: Gaffin, Elizabeth S
Cc: Swanson, Toni; Gentry, Anthony E
Subject: RE: Social Media Privacy Compliance Documentation

Sorry I did not get back to you in time. I did review the PIA just now and had a couple of edits/comments. Maybe we can discuss tomorrow. Thanks.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted]

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From: Gaffin, Elizabeth S
Sent: Monday, March 19, 2018 1:34 PM
To: Hinds, Ian G
Cc: Swanson, Toni; Gentry, Anthony E
Subject: FW: Social Media Privacy Compliance Documentation

Ian

Have you had a chance to review? If not do you have any objections to me sending the other OCC comments back to USCIS Privacy.

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]

From: Gentry, Anthony E
Sent: Monday, March 19, 2018 1:24 PM
To: Gaffin, Elizabeth S
Cc: Swanson, Toni
Subject: RE: Social Media Privacy Compliance Documentation

Elizabeth,

Toni and I are finished reviewing.

Thanks.

Tony

(b)(6)

From: Gaffin, Elizabeth S
Sent: Thursday, March 15, 2018 2:14 PM
To: [redacted] Gentry, Anthony E; Hinds, Ian G [redacted] happell-Kirby, Shvonne L; Vargas-Padilla, Nelson A; Zill, Katherine F; Forest, Laura L; Gregory, Peter D; Kleczek, Marguerite P (Ania)
Subject: Social Media Privacy Compliane Documentation

Shvonne

Due to competing priorities, not all of the OCC subject matter experts have had the opportunity to review the PIA, SM Training Deck, SMOUT and ROBs. We are hoping that we will be able to return these documents to you by COB, Monday March 19th

Thanks

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]
(b)(6)

Shirk, Georgette L

From: Shorten, Catherine C
Sent: Wednesday, June 06, 2018 11:58 AM
To: Gaffin, Elizabeth S; USCIS Privacy Compliance; Chappell-Kirby, Shvonne L
Cc: Gentry, Anthony E [redacted] Hinds, Ian G; Lockett, Vania T
Subject: RE: Social Media Privacy Compliance Documentation
Attachments: PUBLIC PIA USCIS-FDNS Program OCC 6-6.docx; Social Media Training USCIS-FDNS OCC 6-6.pptx; SMOUT USCIS-OCC 6-6.docx; ROB USCIS-FDNS OCC comments 6-4.docx

(b)(6)

Adding Vania Lockett. Removing Jenny Hoots.

Catherine Catanzaro Shorten
Privacy Analyst, CIPP/G
Office of Privacy
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted]
(b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, June 06, 2018 12:13 PM
To: Hoots, Jenny L; Shorten, Catherine C; USCIS Privacy Compliance; Chappell-Kirby, Shvonne L
Cc: Gentry, Anthony E [redacted] Hinds, Ian G
Subject: Social Media Privacy Compliance Documentation

(b)(7)(e)

USCIS Privacy:

[redacted]

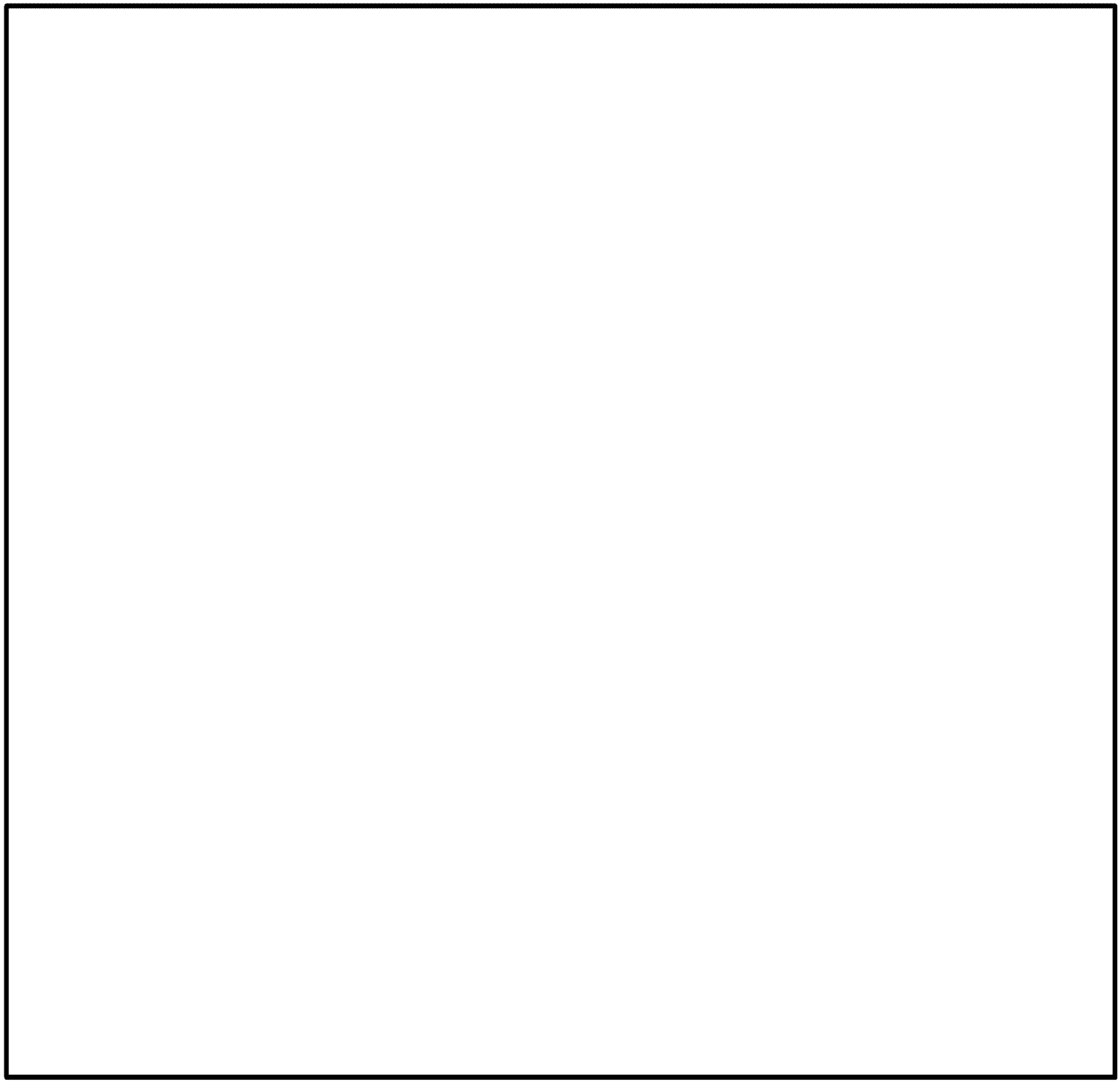
Thanks

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]
(b)(6)

U.S. Citizenship and Immigration Services
Fraud Detection and National Security Investigations
Rules of Behavior for the Operational Use of Social Media

These Rules of Behavior (ROB) apply to all Department of Homeland Security (DHS) U.S. Citizenship and Immigration Services (USCIS) Fraud Detection and National Security (FDNS) Immigration Officers (IO) who are authorized to access the Internet and publicly available social media content for official purposes. These ROBs further apply to all FDNS Immigration Officers who seek to access, process, store, receive, or transmit Personally Identifiable Information (PII) obtained through the Operational Use of Social Media while conducting investigations. All users are responsible for reading and complying with the ROBs contained in this document.

These ROBs are consistent with information security program policy and procedures within DHS Directive 140-01, "Information Technology Systems Security," DHS Directive 4300A, "Sensitive Systems Policy," DHS 4300A "Sensitive Systems Handbook," DHS Directive 110-01, and DHS Instruction 110-01-001 "Privacy Policy for Operational Use of Social Media." (b)(5)



[redacted]

Training and Certification

I will complete computer security awareness training (CSAT) and privacy awareness training during new employee orientation and annually thereafter in order to be granted access to USCIS networks and information systems and to ensure I maintain access to these resources without interruption. In addition, in order to access social media sites for operational purposes, I will:

1) Complete an initial and thereafter annual Training for the Operational Use of Social Media, approved by the USCIS Privacy Officer, which shall cover, among other topics, appropriate authorities, privacy concerns, acceptable operational uses of social media, access requirements, and documentation requirements;
2) Complete any agency or program specific trainings for accessing, using, collecting, maintaining and disposing of information for the operational use of social media; and
3) Annually read and certify that I have read and understood the *FDNS Rules of Behavior for the Operational Use of Social Media.*

Incident Reporting (b)(6)

I will immediately report all observed, suspected, or actual IT security incidents and PII spills to the USCIS Service Desk [redacted] my local Information Systems Security Officer (ISSO), and supervisor. I must cooperate with the investigation of any security incidents, PII Spills and, at the discretion of the USCIS Chief Information Security Officer (CISO), the USCIS Privacy Incident Manager; the USCIS Security/Network Operations Center (SNOC), personnel. If I am involved in a security or privacy incident and fail to cooperate I understand that my access to all USCIS information systems will be suspended and that I may be subject to disciplinary or adverse action up to and including removal from Federal Service.

Data Protection

I will protect USCIS sensitive information from disclosure to unauthorized persons or groups. Within USCIS, I will not disclose sensitive but unclassified (SBU) information to any person not having a valid need-to-know. Prior to sharing information externally, I will verify with the USCIS Privacy Office that there is an appropriate routine use in the applicable system of records notice or an approved Information Sharing Agreement on file, such as a Memorandum of Understanding (MOU), Memorandum of Agreement (MOA), Interagency Agreement, etc., and that the sharing is compatible with the purpose for which the information was collected. I will safeguard sensitive information from accidental, unintentional, or unauthorized disclosure at any location I am assigned. I will not transmit

sensitive information through the use of unsecured fax machines, e-mail, or other communications devices.

Classified Data (b)(6)

I will not process classified information on any GFE not specifically approved and marked for the appropriate level of classified processing. I will report to the USCIS Service Desk, OSI Command Center [redacted] or [redacted] and the USCIS SNOC [redacted] any inadvertent or unapproved classified processing on non-classified systems. I will not process classified information or store classified information on privately-owned (personal) computers or media.

Software

I will comply with all software copyrights and licenses. I will not install unauthorized software (including software available for download from the Internet, software available on USCIS networks, and personally-owned software) on GFE. I will be personally liable for software copyright violations committed on GFE that are under my control. I will not install authorized software on GFE without gaining management approval and notifying the USCIS Service Desk. I understand that the use of unauthorized Peer-to-Peer (P2P) file sharing software is strictly prohibited on GFE and for transmitting USCIS information.

Teleworking (Working at an Alternate Worksite)

I understand that I must be approved for teleworking before being allowed to use GFE to access social media for operational purposes remotely. I will follow the teleworking policy described in USCIS Management Directive 123-001.1, "Telework Program." If I have been approved to Telework, I will adhere to the following rules:

1) At my alternate worksite, I will follow security practices that are the same as or equivalent to those required of me at my traditional worksite.
2) I will physically protect any GFE I use for teleworking when they are not in use.
3) I will protect USCIS sensitive information at my alternate worksite. This includes properly disposing of information (e.g., shredding) and locking it up when not in use.

Personal E-mail Use

E-mail is provided for official use, with limited personal use allowed. Allowed personal use is described in DHS Directive 4500, "DHS E-Mail Usage." I understand that the use of GFE to check personal webmail or other personal e-mail accounts is strictly prohibited (e.g., AOL, Hotmail, EarthLink, or G-mail). I understand that I may not send sensitive information over e-mail unencrypted. I will not send sensitive information to my personal e-mail accounts. I will not auto-forward my government e-mails to non-government (commercial) e-mail accounts. I will not provide personal or official USCIS information solicited by e-mail to unauthorized personnel. If I receive an e-mail message from any source requesting personal information or asking to verify accounts or security settings, I will report the incident to the USCIS Service Desk, my ISSO and my supervisor.

Personal Internet Use

The Internet is provided for official use, with limited personal use allowed. Allowed personal use is described in DHS Directive 4400.1, "DHS Web and Information Systems," DHS Directive 4600.1,

"Personal Use of Government Office Equipment," and "Standards of Ethical Conduct for Employees of the Executive Branch." I will not view websites containing malicious, hostile, threatening, abusive, vulgar, defamatory, profane, or racially, sexually, or ethnically objectionable text or graphics. When the network fails to block undesirable websites, I will promptly report sites unintentionally accessed to the USCIS Service Desk. I will not engage in Internet activities which inhibit the security of USCIS information and information systems, or cause degradation of network services. Examples of such activity include non-business related functions that provide entertainment through the use of unauthorized streaming audio or video, social networking, P2P networking, software or music piracy, online gaming, publicly accessible Instant Messaging (IM), chain letter forwarding, greeting card or e-vite sending, and hacking.

Consent to Monitor

I understand that the use of GFE, the Internet, intranet, and e-mail constitutes my consent to monitoring and audit of this use at all times. **I understand there is no expectation of privacy when using or storing data on GFE**. This includes but is not limited to, telephone communications, e-mail communications, personal letters, or other documents/data created on GFE, internet history, etc.

Social Engineering

I understand that social engineering occurs when an attacker uses human interaction (social skills) to obtain or compromise information about an organization or its computer systems. I will not provide personal information or information about USCIS, including its structure or networks, unless I am certain of a person's authority to have the information.

Spam/Virus/Worms

I understand that by adhering to DHS and USCIS information security policies and procedures I will protect USCIS GFE and information by being wary of unsolicited attachments, even from people I know, and by scanning any attachments before opening and saving them.

Personally Identifiable Information (PII)

I understand that I must be able to identify and properly handle PII in accordance with the USCIS Office of Privacy's PII policies and procedures at http://osi.uscis.dhs.gov/Privacy.

DHS and USCIS Policies

- DHS Directive 4300A, "Sensitive Systems Policy";
- DHS 4300A, "Sensitive Systems Handbook";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4500.1, "DHS E-mail Usage";
- DHS Directive 4600.1, "Personal Use of Government Office Equipment";
- DHS Directive 4900, "Individual Use and Operation of DHS Information Systems/Computers";

- DHS Directive 110-01, "Privacy Policy for Operational Use of Social Media";
- DHS Instruction 110-01-001, "Privacy Policy for Operational Use of Social Media";
- "U.S. Citizenship and Immigration Services Employees' Responsibilities for the Collection, Use, or Storage of Personally Identifiable Information";
- DHS Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities"; and
- USCIS Acting Director re-delegation of DHS Delegation 15002 to Fraud Detection and National Security and Office of Security and Integrity, dated March 28, 2017, entitled "Delegation of Authority to Conduct to Conduct Certain Law Enforcement Activities Including, But Not Limited to, Accessing the Internet and Publicly Available Social Media Content Using a Fictitious Account or Identity."

Annual Acknowledgment Statement

I acknowledge that I have read the FDNS Rules of Behavior regarding the operational use of social media for USCIS FDNS investigations. I understand the FDNS Rules of Behavior and I will comply with them. I understand that my refusal to sign this agreement renders me ineligible for access to social media in the performance of my official duties. I understand that failure to comply with these Rules may result in administrative sanctions (to include verbal or written reprimand, suspension, or removal) and/or removal of access to internet social media.

Instructions: The employee will initial the bottom of each page and fill out the fields below in the "Employee Section." The employee's supervisor will complete the "Supervisor Section." When the below sections are complete, the employee will keep a copy of these ROBs for reference. The supervisor will maintain a copy of the employee's signed ROBs. A copy of the signed ROBs (by both the supervisor and employee) must be submitted to the Office of Privacy at USCISPrivacySocialMedia@uscis.dhs.gov.

Employee Section

Employee's Name:_____
First, Middle Initial, Last

Phone Number:_____

E-mail Address:_____

USCIS Office:_____

Signature (b)(5) **Date** (b)(7)(e)

Supervisor Section

By signing below, I authorize this employee to access social media in accordance with these Rules of Behavior and all relevant policies and procedures.

Supervisor's Name:_____
First, Middle Initial, Last

Supervisor's Signature **Date**

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 3:31 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: social media question
Attachments: USCIS SOCIAL MEDIA.docx

Please see attached

From: Gaffin, Elizabeth S
Sent: Monday, May 21, 2018 4:04 PM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: social media question

Do you still want to talk at 4

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Monday, May 21, 2018 12:26 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: social media question

Tony/Elizabeth, (b)(5) (b)(7)(e)

[redacted]

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Malashock, Moshe Y (Yoel)
Sent: Monday, May 21, 2018 11:27 AM
To: Sooch, Ravneet K
Cc: McIntosh, Elton D; Vargas-Padilla, Nelson A; Zill, Katherine F; Hinds, Ian G; Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: social media question

Good morning Ravneet,

(b)(5)

[redacted]

Let me know if you have any more questions on this!

M. Yoel Malashock, Associate Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of the Chief Counsel
111 Massachusetts Ave NW Ste 3100
Washington, DC 20529
[redacted] (b)(6)

From: Sooch, Ravneet K
Sent: Thursday, May 17, 2018 10:06 AM
To: McIntosh, Elton D; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A
Subject: social media question

Good morning all, (b)(5)

[redacted]

Please feel free to pass this email to anyone else who can provide guidance on this topic.

Thank you,

Ravneet Sooch
Adjudications Officer
Security and Fraud Office
Service Center Operations
USCIS Headquarters

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USCIS SOCIAL MEDIA

1. Background –

    a. Yakima – led to DHS Privacy issuing social media policy documents

    b. San Bernardino – federal government not doing enough in area of social media collection/exploitation

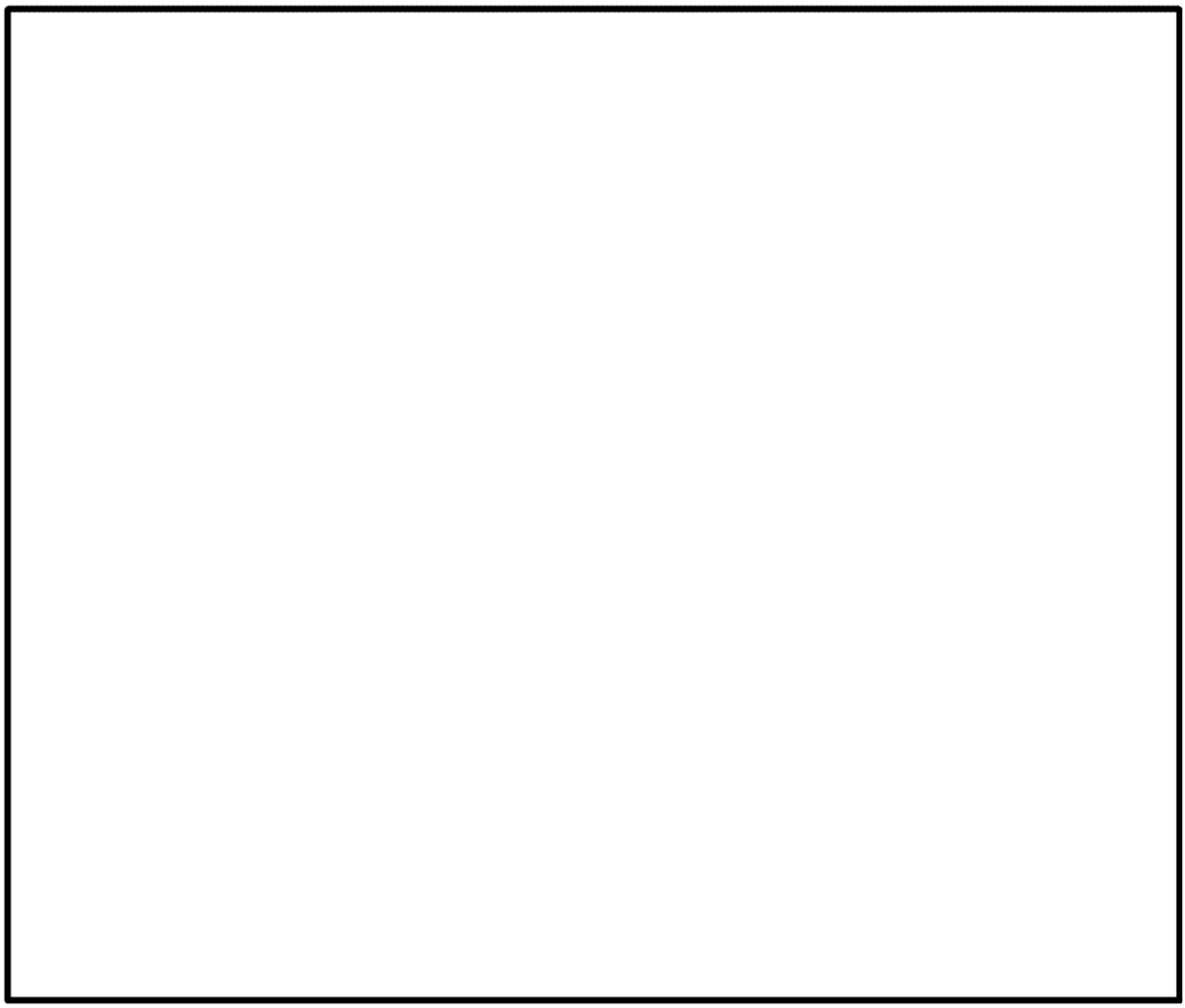
    c. DHS SM Task Force (General Taylor) – DHS social media established in 2016 -

        i. Led to idea of National Vetting Center currently being stood up at CBP

        ii. Led to USCIS receiving its current LE Delegation for social media

    d. USCIS SMWG (OP&S)

(b)(5) i. Oversight of USCIS SM activities (b)(7)(e)



5. How Social Media content should be used in an adjudication – generally speaking, in the same manner as any other publically available information that USCIS receives but cannot be the sole deciding factor in a denial

6. Forms – discussion of current initiative.

7. A-File System of Records Notice amended to cover social media

8. Questions (if time permits)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, February 13, 2018 9:05 PM
To: Elder, Phillip D; Hinds, Ian G
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

Follow Up Flag: Follow up
Flag Status: Flagged

Will do. Thanks for coordinating. Tony

From: Elder, Phillip D
Sent: Tuesday, February 13, 2018 6:13 PM
To: Hinds, Ian G; Gentry, Anthony E
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

(b)(5)

Tony, Ian,

[redacted]

Thanks,
Phillip

From [redacted] (b)(6)
Sent: Tuesday, February 13, 2018 4:58 PM
To: Elder, Phillip D; Hamilton, Cristina A
Cc: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

(b)(5) (b)(6)

[redacted]

(b)(6)

From: Elder, Phillip D
Sent: Tuesday, February 13, 2018 5:42:43 PM
To [redacted] Hamilton, Cristina A
Cc: Hinds, Ian G; Gentry, Anthony E

Subject: RE: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

Yeah, Pamela mentioned that too. I don't know of any USCIS forms that ask for any social media information.

(b)(6)

From: [redacted]
Sent: Tuesday, February 13, 2018 4:26 PM
To: Elder, Phillip D; Hamilton, Cristina A
Cc: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

(b)(6) (b)(7)(e)

[redacted]

From: Elder, Phillip D
Sent: Tuesday, February 13, 2018 5:22:42 PM
To: Hamilton, Cristina A (b)(6)
Cc: Hinds, Ian G; Gentry, Anthony E; [redacted]
Subject: FW: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

Hi Cristina. See Pamela's inquiry below. Can we live with 5 years? (b)(5)
Thanks,
Phillip

From: Friedmann, Pamela
Sent: Tuesday, February 13, 2018 3:55 PM
To: Elder, Phillip D; [redacted] (b)(6)
Cc: Rigdon, Jerry L; Ramsay, John R; Deshommes, Samantha L; Johnson, Erik; Kaplan, Randall
Subject: Social Media question for PRA Forms -look back period - seeking USCIS position by 5 pm on 2.14.18

(b)(6) (b)(6)

Phillip and [redacted] (b)(7)(e)

[redacted]

Please advise no later than **5 PM (Eastern) on Wednesday, February 14th** with a consolidated USCIS position on this question.

Thank you in advance!
Best Regards,
Pamela

From: Elder, Phillip D
Sent: Tuesday, January 23, 2018 12:30 PM
To: Friedmann, Pamela (b)(6)
Cc: Rigdon, Jerry L; Ramsay, John
Deshommes, Samantha L

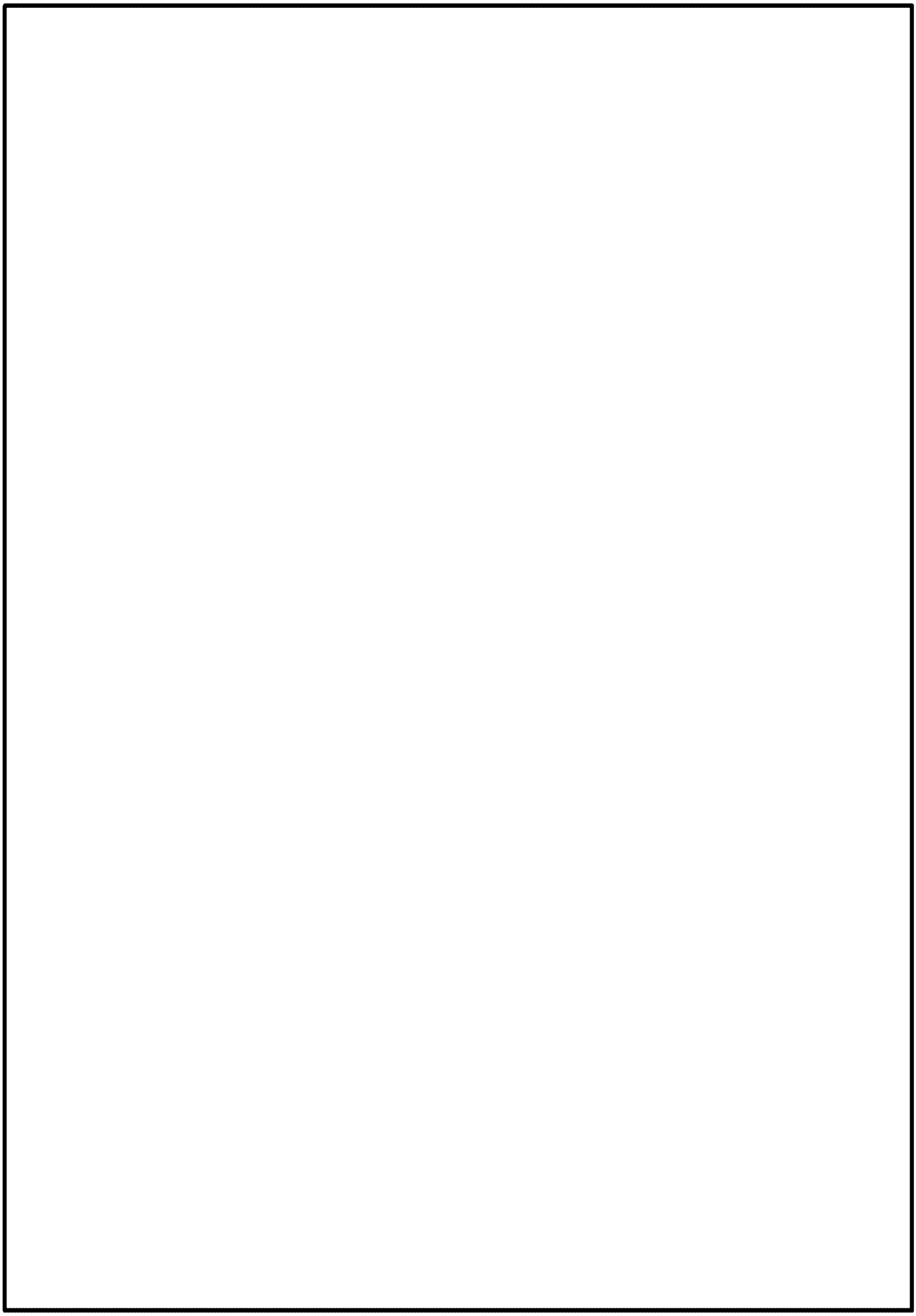
(b)(6)

(b)(6) [redacted] Johnson, Erik [redacted] Kaplan, Randall

Subject: RE: Social Media question for PRA Forms -seeking feedback by Jan. 17th at noon

Pamela, (b)(5) (b)(7)(e)

[redacted]



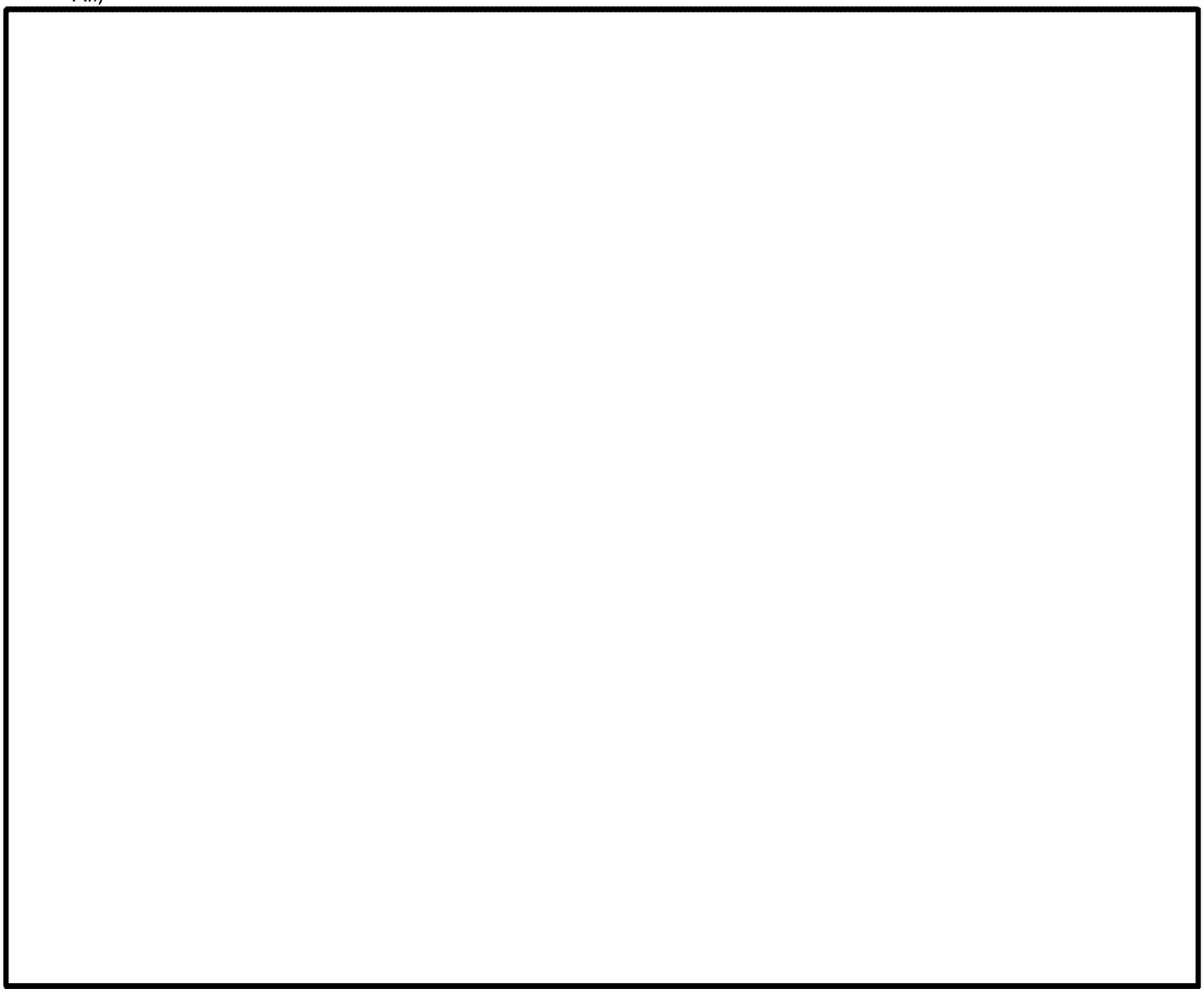
(b)(5) (b)(7)(e)

Let me know if you have any questions, concerns, or need anything further.

Thanks,
Phillip (b)(7)(c)

From: Friedmann, Pamela
Sent: Friday, January 12, 2018 4:42 PM (b)(7)(c)
To:
Elder, Phillip D; Rigdon, Jerry L; Ramsay, John
(b)(6) R; Downey, Teresa K (Terri)
Deshommes, Samantha L;
ohnson, Erik; Kaplan, Randall
(b)(7)(c) **Subject:** Social Media question for PRA Forms -seeking feedback by Jan. 17th at noon (b)(6)

All, (b)(5)



(b)(5)

[redacted]

Please respond by **Wednesday, January 17 at noon.**

Thank you for your help in moving these issues forward. If you have follow-up questions or concerns, please contact Pamela Friedman [redacted] (b)(6) nd Erik P. Johnso [redacted] (b)(6)

Best wishes for an enjoyable long weekend.

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security
[redacted] (b)(6)

(b)(5)

[redacted]

From: Gaffin, Elizabeth S
Sent: Friday, January 12, 2018 6:55 AM
To: Gentry, Anthony E
Subject: RE: Social Media Screening

(b)(5) [redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Symons, Craig M
Sent: Thursday, January 11, 2018 6:56 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Screening

Thanks Tony!

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Thursday, January 11, 2018 6:33 PM
To: Symons, Craig M; Gaffin, Elizabeth S
Subject: RE: Social Media Screening

Craig, (b)(5)

[redacted]

(b)(5)

[redacted]

Thanks.

Tony

From: Symons, Craig M
Sent: Thursday, January 11, 2018 4:07 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Screening

Thanks Tony. What specific change(s) would you suggest to the legislative text itself to capture your suggestion?

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Thursday, January 11, 2018 3:02 PM
To: Gaffin, Elizabeth S; Symons, Craig M
Subject: RE: Social Media Screening

Craig,

(b)(5)

[redacted]

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, January 11, 2018 2:12 PM
To: Symons, Craig M; Gentry, Anthony E
Subject: RE: Social Media Screening

(b)(5)

[redacted]

5 U.S.C. 552a(e)(7)(b) provides that an agency shall "maintain no record describing how any individual exercises rights guaranteed by the First Amendment unless expressly authorized by statute or by the individual about whom the record is maintained or unless pertinent to and within the scope of an authorized law enforcement activity."

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Thursday, January 11, 2018 1:55 PM
To: Symons, Craig M; Gentry, Anthony E
Subject: RE: Social Media Screening (b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Symons, Craig M
Sent: Thursday, January 11, 2018 1:39 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Subject: Social Media Screening (b)(5) (b)(7)(e)

[redacted]

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 03, 2018 6:23 AM
To: Gaffin, Elizabeth S
Subject: RE: Social Media Talking Points

(b)(5) (b)(7)(e)

[redacted]

From: Gaffin, Elizabeth S
Sent: Tuesday, April 03, 2018 7:11 AM
To: Gentry, Anthony E
Subject: RE: Social Media Talking Points

(b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 8:05 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Hi all,

Follow-up on this request – as previously mentioned, Craig needs to review before the response goes back to Exec Sec. Please let me know if you have any concerns with the below-listed verbiage the as soon as possible.

Thanks in advance.

Tony

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 1:24 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: Social Media Talking Points
Importance: High

All, (b)(5)

[redacted]

Jennifer's suggested edit is in red and my additional language is in green. Please edit as you deem appropriate.

I would like to send the talking points to Craig by COB today.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 03, 2018 8:38 AM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Hi Colleen,

Thanks - I will make your changes! Attached is the the draft social media talking points document from which the particular provision was taken.

thanks again.

tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: Zengotitabengoa, Colleen R
Sent: Tuesday, April 03, 2018 9:25 AM
To: Gentry, Anthony E; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Sorry for the delay – I was out sick yesterday.

(b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 8:05 PM

To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Hi all,

Follow-up on this request – as previously mentioned, Craig needs to review before the response goes back to Exec Sec. Please let me know if you have any concerns with the below-listed verbiage the as soon as possible.

Thanks in advance.

Tony

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 1:24 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: Social Media Talking Points
Importance: High

All,

(b)(5)

[redacted]

Jennifer's suggested edit is in red and my additional language is in green. Please edit as you deem appropriate.

I would like to send the talking points to Craig by COB today.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

[redacted] (b)(6)

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(b)(5) (b)(7)(e)

[redacted]

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 10:53 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Update session for Managers training

Thanks!

From: Gaffin, Elizabeth S
Sent: Monday, May 21, 2018 10:25 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media Update session for Managers training

Hi Ian and Tony

I added a few additional bullets to provide some insights into what USCIS is authorized to do today and further how SM content derived from USCIS operations and or provided by other entities such as ICE and DOS, may be used in the adjudication process

(b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Friday, May 18, 2018 2:56 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Update session for Managers training

Hi Elizabeth,

Were you able to get any materials from FDNS that would help with this panel?

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Thursday, May 17, 2018 6:57 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Social Media Update session for Managers training

Ian and Elizabeth, (b)(5) (b)(7)(e)

[redacted]

Thanks

Tony

From: Hinds, Ian G
Sent: Tuesday, May 15, 2018 12:01 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: Social Media Update session for Managers training

How about 2:15? Can we use your teleconference number Tony?

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel

[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Tuesday, May 15, 2018 11:52 AM
To: Gentry, Anthony E; Hinds, Ian G
Subject: RE: Social Media Update session for Managers training

My calendar is open this afternoon. Can you please send an invite for whatever works best for you

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Tuesday, May 15, 2018 11:50 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Update session for Managers training

I am also available until 3:15 today (have a call with ICE starting at 3:30), and am available most of the rest of the week.

From: Gaffin, Elizabeth S
Sent: Tuesday, May 15, 2018 11:37 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media Update session for Managers training

I have just returned from a few days of leave. I am available later this afternoon. Tomorrow I will be out most of the day at the RLVD team meetings

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Monday, May 14, 2018 4:36 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Update session for Managers training

Hi Tony/Elizabeth,

Let me know when would be a good time to discuss/plan for this panel. The sooner the better this week so we can get back to Amy if there are any glitches.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Robinson, Amy L
Sent: Wednesday, May 09, 2018 4:25 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Cc: Groom, Molly M
Subject: Social Media Update session for Managers training

Hi Tony, Ian and Elizabeth,

We're very excited to be in the final planning stages for the OCC Managers Leadership Training May 22 & 23. Currently we have a 30 minute session titled Social Media Update scheduled for **Tuesday, May 22d from 5-5:30pm**. We would like you all to present this session as a panel discussion to be divided up in whatever way you prefer. Would you be able to do so?

I've pasted in the blurb from the draft agenda below. This session has not been fleshed out as much as others on the agenda, but Ian has more specifics about what could be covered. The meeting will be in the same room of the Ronald Reagan building as last year's managers meeting, and my understanding is that if you bring a laptop, the venue can provide a cord so that you can display from your laptop on the room's TVs.

If you have any questions or concerns, please let me know. Also, please confirm by email if this will work for you. That will really help with the planning process.

Thank you!

5-5:30 Social Media Update
Tony Gentry, Counsel for Intelligence & Emergency Management Coordination
Ian Hinds, Special Counsel to the Deputy Chief Counsel
Elizabeth Gaffin, Associate Counsel, RVLD

Discussion of latest developments in USCIS's Operational Use of Social Media

Amy Robinson
Associate Counsel
Training and Knowledge Management Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services
1545 Hawkins, El Paso, TX 79925
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, September 27, 2017 12:25 PM
To: Forest, Laura L; Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Today's DHS News Briefing on Connect

FYI - federal register notice for A-File SORN update that includes social media collection. The public commenting period ends on 10/18 (look under Categories of Records in the System) - https://www.federalregister.gov/documents/2017/09/18/2017-19365/privacy-act-of-1974-system-of-records

From: Forest, Laura L
Sent: Wednesday, September 27, 2017 1:16 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: Today's DHS News Briefing on Connect

DHS Amends Rules To Require Immigrants To Disclose Social Media Information.

The Verge (9/26, Kastrenakes, 1.15M) reports the DHS "has amended its rules to require immigrants to disclose their social media accounts." DHS will "now collect information including 'social media handles, aliases, associated identifiable information, and search results' on immigrants, including permanent residents and naturalized citizens." The Verge says DHS "finalized its plans last week," and the changes "go into effect on October 18th."
CNET News (9/26, Ng, Hautala, 2.35M) reports the rules "update adds to increased government scrutiny of immigrants' internet activity, which has been growing since the administration of President Barack Obama and has continued into the presidency of Donald Trump." DHS, however, released a statement that said the amendment to the rules "does not represent a new policy." The statement added, "DHS, in its law enforcement and immigration process capacity, has and continues to monitor publicly available social media to protect the homeland. In an effort to be transparent, to comply with existing regulations, and due to updates in the electronic immigration system, DHS decided to update its corresponding Privacy Act system of records."
Vice (9/26, 1.97M) reports the new regulation "expand[s] what the agency is allowed to place in an individual's immigration file." Engadget (9/26, 408K) reports that the change is "certainly not out of the blue – incorporating social media information into immigrant records in one way or another has been a topic of conversation for a while."
New York Magazine (9/26, Martineau, 1.24M) reports, "While this announcement on its own raises a whole host of serious privacy concerns, perhaps one of the most insidiously alarming parts of the new policy is its total lack of specificity." The article points to section numbers 5 and 11 as examples of lack of specificity. Gizmodo (9/26, Novak, 1.62M) reports that "collecting this kind of information would also have a dramatic impact on every single person that interacts with immigrants to the US, since it would seemingly make all of their conversations on social media subject to surveillance."

LEGAL STATUS

LEGAL STATUS

Privacy Act of 1974; System of Records

A Notice by the Homeland Security Department on 09/18/2017

DOCUMENT DETAILS

Printed version:
PDF (https://www.gpo.gov/fdsys/pkg/FR-2017-09-18/pdf/2017-19365.pdf)

Publication Date:
09/18/2017 (/documents/2017/09/18)

Agency:
Department of Homeland Security (https://www.federalregister.gov/agencies/homeland-security-department)

Dates:
Submit comments on or before October 18, 2017. This modified system will be effective upon publication. New or modified routine uses will become effective October 18, 2017.

Effective Date:
10/18/2017

Comments Close:
10/18/2017

Document Type:
Notice

Document Citation:
82 FR 43556

Page:
43556-43565 (10 pages)

Agency/Docket Number:
Docket No. DHS-2017-0038

Document Number:
2017-19365

DOCUMENT DETAILS

ENHANCED CONTENT

regulations.gov

Docket Number:
DHS-2017-0038 (https://www.regulations.gov/docket?D=DHS-2017-0038)

Public Comments:
2994 comments (https://www.regulations.gov/docketBrowser?rpp=50&so=DESC&sb=postedDate&po=0&dct=PS&D=DHS-2017-0038)

ENHANCED CONTENT

PUBLISHED DOCUMENT

AGENCY:

Department of Homeland Security, Privacy Office.

ACTION:

Notice of Modified Privacy Act System of Records.

SUMMARY:

In accordance with the Privacy Act of 1974, the Department of Homeland Security (DHS) proposes to modify a current DHS system of records titled, "Department of Homeland Security/U.S. Citizenship and Immigration Services, U.S. Immigration and Customs Enforcement, U.S. Customs and Border Protection—001 Alien File, Index, and National File Tracking System of Records." This system of records contains information regarding transactions involving an individual as he or she passes through the U.S. immigration process, some of which may also be covered by separate Systems of Records Notices. DHS primarily maintains information relating to the adjudication of benefits, investigation of immigration violations, and enforcement actions in Alien Files (A-Files). Alien Files became the official file for all immigration records created or consolidated since April 1, 1944. Before A-Files, many individuals had more than one file with the agency. To streamline immigration recordkeeping, legacy Immigration and Naturalization Service issued each individual an Alien Number, allowing the agency to create a single file for each individual containing that individual's official immigration record. DHS also uses other immigration files to support administrative, fiscal, and legal needs.

DATES:

Submit comments on or before October 18, 2017. This modified system will be effective upon publication. New or modified routine uses will become effective October 18, 2017.

ADDRESSES:

You may submit comments, identified by docket number DHS-2017-0038 by one of the following methods:

- *Federal e-Rulemaking Portal: http://www.regulations.gov (http://www.regulations.gov).* Follow the instructions for submitting comments.
- *Fax:* 202-343-4010.
- *Mail:* Jonathan R. Cantor, Acting Chief Privacy Officer, Privacy Office, Department of Homeland Security, Washington, DC 20528-0655.

FOR FURTHER INFORMATION CONTACT:

For general questions, please contact: Donald K. Hawkins, (202) 272-8000, Privacy Officer, U.S. Citizenship and Immigration Services, 20 Massachusetts Avenue NW., Washington, DC 20529. For privacy questions, please contact: Jonathan R. Cantor, (202) 343-1717, Acting Chief Privacy Officer, Privacy Office, Department of Homeland Security, Washington, DC 20528-0655.

SUPPLEMENTARY INFORMATION:

As DHS moves to conducting more immigration actions in an electronic environment and U.S. Citizenship and Immigration Services (USCIS) adjudicates more immigration benefits and requests for action in its USCIS Electronic Immigration System, DHS no longer considers the paper A-File as the sole repository and official record of information related to an individual's official immigration record. An individual's immigration history may be in the following materials and formats: (1) A paper A-File; (2) an electronic record in the Enterprise Document Management System or USCIS Electronic Immigration System; or (3) a combination of paper and electronic records and supporting documentation.

The Department of Homeland Security, therefore, is updating the "Department of Homeland Security/U.S. Citizenship and Immigration Services, U.S. Immigration and Customs Enforcement, U.S. Customs and Border Protection-001 Alien File, Index, and National File Tracking System of Records notice to: (1) Redefine which records constitute the official record of an individual's immigration history to include the following materials and formats: (a) The paper A-File, (b) an electronic record in the Enterprise Document Management System or U.S. Citizenship and Immigration Services Electronic Immigration System, or (c) a combination of paper and electronic records and supporting documentation; (2) clarify that data originating from this system of records may be stored in a classified paper A-File or classified electronic network; (3) provide updated system locations; (4) update category of individuals covered by this System of Records Notice, to include individuals acting as legal guardians or designated representatives in immigration proceedings involving an individual who is physically or developmentally disabled or severely mentally impaired (when authorized); Civil Surgeons who conduct and certify medical examinations for immigration benefits; law enforcement officers who certify a benefit requestors cooperation in the investigation or prosecution of a criminal activity; and interpreters; (5) expand the categories of records to include the following: country of nationality; country of residence; the USCIS Online Account Number; social media handles, aliases, associated identifiable information, and search results; and the Department of Justice (DOJ), Executive Office for Immigration Review and Board of Immigration Appeals proceedings information; (6) add and describe the purpose for the USCIS Electronic Immigration System, Electronic Document Management System, and Microfilm Digitization Application System; (7) expand the data elements used to retrieve records; (8) update the parameters for retention and disposal of A-Files; (9) add the Microfilm Digitization Application System retention schedule; (10) update system manager to Associate Director, Immigration Records and Identity Services; (11) update record source categories to include publicly available

Start Printed Page 43557

information obtained from the internet, public records, public institutions, interviewees, commercial data providers, and information obtained and disclosed pursuant to information sharing agreements; and (12) update routine use E to comply with new policy contained in Office of Management and Budget Circular A-108. Additionally, this notice includes non-substantive changes to simplify the formatting and text of the previously published notice. The exemptions for the existing system of records notice will continue to be applicable for this updated system of records notice. This modified system of records notice will be included in the DHS's inventory of record systems.

I. Background

In accordance with the Privacy Act of 1974, 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a, the DHS U.S. Citizenship and Immigration Services (USCIS), U.S. Immigration and Customs Enforcement (ICE), U.S. Customs and Border Protection (CBP) proposes to update and reissue a current DHS system of records titled, "DHS/USCIS-ICE-CBP-001 Alien File, Index, and National File Tracking System of Records."

DHS implements U.S. immigration law and policy through USCIS' processing and adjudication of applications and petitions submitted for citizenship, asylum, and other immigration benefits. USCIS also supports national security by preventing individuals from fraudulently obtaining immigration benefits and by denying applications from individuals who pose national security or public safety threats. DHS implements U.S. immigration policy and law through ICE's law enforcement activities and CBP's inspection and border security processes.

Legacy immigration and naturalization agencies previously collected and maintained information concerning all immigration and inspection interactions. Before Alien Files (A-Files), many individuals had more than one file with the agency requiring legacy personnel to search multiple records systems and indexes for all records pertaining to one individual. The former Immigration and Naturalization Services (INS) introduced A-Files and issued each individual an Alien Number (A-Number) allowing INS to create one file for each individual containing the entire agency's records for the subject. Legacy immigration case file records that were not consolidated into the A-File are still maintained since these records hold historical value and are shared with government agencies and members of the public who request this information for mission-related and genealogy purposes.

The Alien File, Index, and National File Tracking System of Records is the official record system that contains information regarding the transactions of an individual as he or she passes through the U.S. immigration process. Currently, A-Files may be maintained in two formats: Paper A-Files or electronic A-Files within the Enterprise Document Management System (EDMS). The official record will now take three possible forms: (1) Records contained within the paper A-File; (2) records contained within the electronic record from EDMS or USCIS Electronic Immigration System (USCIS ELIS); or (3) a combination of paper and electronic records and supporting documentation. The A-File serves as the official record of an individual's immigration history. It is used in immigration proceedings before U.S. Department of Justice (DOJ) immigration judges and the Board of Immigration Appeals (BIA), and is the official record used in Federal court litigation and other official agency business transactions. USCIS is the custodian of the A-File and the documents contained within it that are derived from various systems belonging to USCIS, ICE, and CBP. All three components create, contribute information to, and use A-Files, hence this joint System of Records Notice (SORN).

A notice detailing this system of records was last published in the **Federal Register** on November 21, 2013, as the DHS/USCIS/ICE/CBP001 Alien File, Index, and National File Tracking System of Records, 78 FR 69864 (/citation/78-FR-69864). DHS is updating the DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System of Records to include the following substantive changes: (1) Redefine which records constitute the official record of an individual's immigration history to include the following materials and formats: (a) The paper A-File, (b) the electronic A-File, or (c) a combination of paper and electronic records and supporting documentation; (2) clarify that data originating from this system of records may be stored in a classified paper A-File or classified electronic network; (3) provide updated system locations; (4) update category of individuals covered by this SORN to include individual acting as legal guardians or designated representatives in immigration proceedings involving individuals who are physically or developmentally disabled or severely mentally impaired (when authorized); Civil Surgeons who conduct and certify medical examinations for immigration benefits; and law enforcement officers who certify a benefit requestors cooperation in the investigation or prosecution of a criminal activity; and interpreters; (5) expand the categories of records to include country of nationality; country of residence; the USCIS Online Account Number; social media handles, aliases, associated identifiable information, and search results; and information regarding the DOJ Executive Office for Immigration Review (EOIR) and BIA proceedings; (6) add and describe the purpose of the USCIS ELIS, EDMS, and Microfilm Digitization Application System (MiDAS); (7) expand data elements used to retrieve records; (8) update the parameters for retention and disposal of paper A-Files and electronic A-Files; (9) include the MiDAS retention schedule; (10) change system manager to Associate Director, Immigration Records and Identity Services (IRIS); (11) update record source categories to include publicly available information obtained from the internet, public records, public institutions, interviews, commercial data providers, and information shared obtained through information sharing agreements; and (12) update routine use E to comply with Office of Management and Budget Circular A-108.

Start Printed Page 43558

Consistent with DHS's information sharing mission, information stored in the DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System of Records may be shared with other DHS components that have a need to know the information to carry out their national security, law enforcement, immigration, intelligence, or other homeland security functions. In addition, information contained within the DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System of Records may be shared with appropriate Federal, State, local, tribal, territorial, foreign, or international government agencies consistent with the routine uses set forth in this system of records notice. The exemptions for the existing system of records notice will continue to be applicable for this system of records notice. Additionally, this modified system will be included in DHS's inventory of record systems.

II. Privacy Act

The Privacy Act embodies fair information practice principles in a statutory framework governing the means by which Federal Government agencies collect, maintain, use, and disseminate individuals' records. The Privacy Act applies to information that is maintained in a "system of records." A "system of records" is a group of any records under the control of an agency from which information is retrieved by the name of an individual or by some identifying number, symbol, or other identifying particular assigned to the individual. In the Privacy Act, an individual is defined to encompass U.S. citizens and lawful permanent residents. Additionally, and similarly, the Judicial Redress Act (JRA) provides a statutory right to covered persons to make requests for access and amendment to covered records, as defined by the JRA, along with judicial review for denials of such requests. In addition, the JRA prohibits disclosures of covered records, except as otherwise permitted by the Privacy Act.

Below is the description of the DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System of Records. In accordance with 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(r), DHS has provided a report of this system of records to the Office of Management and Budget and to Congress.

SYSTEM NAME AND NUMBER:

Department of Homeland Security (DHS) U.S. Citizenship and Immigration Services (USCIS), U.S. Immigration and Customs Enforcement (ICE), U.S. Customs and Border Protection (CBP)-001 Alien File, Index, and National File Tracking System of Records.

SECURITY CLASSIFICATION:

Unclassified, sensitive, for official use only, and classified. The data may be retained in classified paper A-File or on classified networks. The nature and character of the underlying classification of these records will not change unless it is combined with classified information.

SYSTEM LOCATION:

Records are maintained in (1) paper A-Files; (2) electronic A-Files in EDMS and USCIS ELIS; (3) Central Index System (CIS); (4) MiDAS; and (5) National File Tracking System (NFTS). Other applications, as Enterprise Citizenship and Immigrations Services Centralized Operational Repository (eCISCOR) and the Person Centric Query Service (PCQS), may retrieve information from the aforementioned applications.

Paper A-Files: Paper A-Files are primarily located at the National Records Center in Lee's Summit, Missouri and component field offices. Paper A-Files may also be located at Headquarters, Regional, District, and other USCIS File Control Offices (FCO) throughout the United States and foreign countries as detailed on the agency's Web site, *http://www.uscis.gov (http://www.uscis.gov).* A-Files may also be located at ICE and CBP offices and facilities.

EDMS: EDMS contains electronic A-Files.

USCIS ELIS: USCIS ELIS contains electronic A-Files. USCIS ELIS is an online, electronic account and case management system that stores information submitted or integrated into the system for the processing of specific applications, petitions, or requests. Submissions may originate in an electronic format or be converted to an electronic format from paper and include forms, supporting documentation associated with each submission notices of agency action (*e.g.,* appointment notices, requests for evidence or originals, notices of intent to deny, or withdrawal notice and other final agency decisions) on a specific application, petition, or request, whether filed directly online or received by USCIS in a paper format and subsequently scanned for integration into the USCIS ELIS. USCIS ELIS also stores the USCIS Online Account Number and biographic information about the individual filing a request for an immigration decision or agency action that can be used to retrieve information about other immigration requests that may have been filed by the individual.

CIS: CIS serves as a DHS-wide index of key information for A-Files (whether paper or electronic). CIS contains information on individuals who interact with DHS. The system contains biographic information on those individuals which can be used to retrieve additional information from other systems. However, A-Files are not contained in CIS.

MiDAS: MiDAS contains digitized copies of immigration-related records that were created between 1893 and 1975.

NFTS: NFTS has the location information for all A-File records (whether paper or electronic). NFTS allows DHS to track and log the movement of paper A-Files in a centralized database, and provide timely and accurate access to the immigration case file location. This system facilitates USCIS' ability to efficiently manage and streamline access to immigration files under its control.

The databases maintaining the above information are located within the DHS data center in the Washington, DC metropolitan area as well as throughout the country. Access to these electronic systems is possible at USCIS sites at Headquarters and in the field offices throughout the United States, at appropriate facilities under the jurisdiction of DHS, and other locations at which officers of DHS component agencies may be posted or operate to facilitate DHS's homeland security mission.

SYSTEM MANAGER(S):

Associate Director, Immigration Records and Identity Services, U.S. Citizenship and Immigration Services, Department of Homeland Security, 20 Massachusetts Avenue NW., Washington, DC 20529.

AUTHORITY FOR MAINTENANCE OF THE SYSTEM:

Authority for maintaining this system is in Sections 103 and 290 of the Immigration and Nationality Act (INA), as amended (8 U.S.C. 1103 (https://api.fdsys.gov/link?collection=uscode&title=8&year=mostrecent&section=1103&type=usc&link-type=html) and 1360), and the regulations issued pursuant thereto; and Section 451 of the Homeland Security Act of 2002 (Pub. L. 107-296 (https://api.fdsys.gov/link?collection=plaw&congress=107&lawtype=public&lawnum=296&link-type=html)), codified at 6 U.S.C. 271 (https://api.fdsys.gov/link?collection=uscode&title=6&year=mostrecent&section=271&type=usc&link-type=html).

Start Printed Page 43559

PURPOSE(S) OF THE SYSTEM:

The purpose of this system of records is to facilitate administration of benefits and enforcement of provisions under the INA and related immigration statutes. A-Files (whether paper or electronic), immigration case files, CIS, MiDAS, and NFTS are used primarily by DHS employees for immigration processing and adjudication, protection of national security, and administering and enforcing immigration and nationality laws and related regulations and policy. These records also assist DHS with detecting violations of immigration and nationality laws; supporting the referral of such violations for prosecution or other appropriate enforcement action; supporting law enforcement efforts and inspection processes at the U.S. borders; as well as to carry out DHS enforcement, immigration, intelligence, and or other homeland security functions.

The purpose of the A-File is to document and maintain the official record of an individual's immigration applications, petitions, and requests, as well as enforcement transactions as he or she passes through the U.S. immigration process. The official records in the A-Files consist of paper and electronic records of the individual's transactions through the immigration process including records of immigration benefit requests and requests for agency action filed with USCIS, but does not include all case processing and decisional data.

The purpose of the EDMS is to store the A-File electronically and to share the A-File more efficiently within DHS and with external agencies.

The purpose of USCIS ELIS is to maintain the A-File of certain paper- and electronically-filed benefit request forms with USCIS, in addition its electronic case processing, adjudication, and management functions. The associated information and data for cases maintained in USCIS ELIS for case processing, adjudication, and management functions are covered under other USCIS SORNs.

The purpose of CIS is to maintain a repository of electronic data that summarizes the history of an immigrant or non-immigrant in the adjudication process. In addition, CIS maintains information about individuals of interest to the U.S. Government for investigative purposes. Information contained within CIS is used for immigration benefit determination and for immigration law enforcement operations by USCIS, ICE, and CBP.

The purpose of MiDAS is to maintain a repository of historical immigration case files for use by government agencies for mission-related purposes such as assisting in the determination to grant or deny a government benefit or to conduct law enforcement or other investigations. Furthermore, USCIS makes records of deceased subjects available to members of the public who request them for genealogy and other historical research purposes.

The purpose of NFTS is to account for the specific location of immigration files, and to track the request and transfer of immigration files.

CATEGORIES OF INDIVIDUALS COVERED BY THE SYSTEM:

- Lawful permanent residents;
- Naturalized U.S. citizens;
- Individuals when petitioning for benefits under the INA, as amended, on behalf of another individual;
- Individuals acting as legal guardians or designated representatives in immigration proceedings involving an individual who has a physical or developmental disability or mental impairment (as authorized under the INA);
- Individuals who receive benefits under the INA;
- Individuals who are subject to the enforcement provisions of the INA;
- Individuals who are subject to the INA and:

o Are under investigation by DHS for possible national security threats or threats to the public safety,

o were investigated by DHS in the past,

○ are suspected of violating immigration-related criminal or immigration-related civil provisions of treaties, statutes, regulations, Executive Orders, and Presidential Proclamations administered by DHS, or

○ are witnesses and informants having knowledge of such violations;

- Relatives and associates of any of the individuals listed above who are subject to the INA;
- Individuals who have renounced their U.S. citizenship;
- Civil Surgeons who are required to conduct and certify medical examinations for immigration benefits; and law enforcement officers who certify a benefit requestor's cooperation in the investigation or prosecution of a criminal activity;
- Preparers assisting an individual seeking an immigration benefit or agency action under the INA;

- Interpreters assisting an individual seeking an immigration benefit or agency action under the INA;
- Attorneys or representatives recognized by USCIS or accredited by the BIA; or
- Law enforcement officers who certify a benefit requestor's cooperation in the investigation or prosecution of a criminal activity.

Note:

Individuals may fall within one or more of these categories.

CATEGORIES OF RECORDS IN THE SYSTEM:

A. A-Files contain official record material about each individual for whom DHS has created a record under the INA such as: Naturalization certificates; various documents and attachments (*e.g.,* birth and marriage certificates); applications, petitions, and requests for immigration determinations or agency action under the immigration and nationality laws; reports of arrests and investigations; statements; other reports; records of proceedings before or filings made with the U.S. immigration courts and any administrative or federal district court or court of appeal; correspondence; and memoranda. Specific data elements may include:

- A-Numbers;
- Receipt file number(s);
- Full name and any aliases used;
- Physical and mailing addresses (to include U.S. and foreign);
- Phone numbers and email addresses;
- Social Security number (SSN);
- Date of birth;
- Place of birth (city, state, and country);
- Country of citizenship;
- Country of nationality;
- Country of residence;
- Gender;
- Physical characteristics (height, weight, race, eye and hair color, photographs, fingerprints);
- Government-issued identification information (*i.e.,* passport, driver's license):

○ Document type;
○ Issuing organization;
○ Document number; and
○ Expiration date;

- Military membership and/or status;
- Arrival/Departure information (record number, expiration date, class of admission, etc.);
- Federal Bureau of Investigation (FBI) Identification Number/Universal Control Number;
- Fingerprint Identification Number;
- Immigration enforcement history, including, but not limited to, arrests and charges, immigration proceedings and appeals, and dispositions including removals or voluntary departures;
- Immigration status;
- Family history;
- Travel history;
- Education history;
- Employment history;
- Criminal history;
- Professional accreditation information;

Start Printed Page 43560

- Medical information;
- Information regarding the status of Department of Justice (DOJ), Executive Office of Immigration Review (EOIR) and (BIA) proceedings, if applicable;
- Specific benefit eligibility information as required by the benefit being sought;
- Social media handles and aliases, associated identifiable information, and search results; and
- Cassette/audio tapes, audio-visual/videotapes, CDs, DVDs, or transcripts of immigration interviews.

B. CIS contains information on those individuals who during their interactions with DHS have been assigned an A-Number. The system contains biographic information on those individuals, allowing DHS employees to quickly review the individual's immigration status. The information in the system can then be used to retrieve additional information on the individual from other systems. The information in the system can be used to request the paper A-File from the USCIS FCO that has custody of the A-File. Specific data elements may include:

- A-Number(s);
- Full name and any aliases used;
- SSN;
- Date of birth;
- Place of birth (city, state, and country);
- Country of citizenship;
- Country of nationality;
- Gender;
- Government issued identification information (*i.e.,* passport, driver's license):
- Document type;
- Issuing organization;
- Document number;
- Expiration date;
- Arrival/Departure information (record number, expiration date, class of admission, etc.);
- Immigration status;
- Father and Mother's first name;
- FBI Identification/Identification Universal Control Number;
- Fingerprint Identification Number;
- Immigration enforcement history, including arrests and charges, immigration proceedings and appeals, and dispositions including removals or voluntary departures; and
- NFTS file location and status information.

C. EDMS contains official record material about each individual for whom DHS has created a record pursuant to the INA and the same information as contained in the as a paper A-File except for material that cannot be scanned from the paper A-File (*e.g.,* cassette/audio tapes, audio-visual/video tapes, CDs, or DVDs).

D. USCIS ELIS contains official record information and material used to determine an outcome on an immigration application, petition, or request or request agency action, such as supporting documentation, and notices of agency action on the specific immigration request. USCIS ELIS also stores the USCIS Online Account Number biographic information about the individual seeking an immigration benefit or requesting agency action that can be used to retrieve information about other requests filed by the individual, and the electronic copy of the naturalization or certificate of citizenship. Specific data elements may include, but are not limited to:

- Full Name;
- Aliases;
- Physical and mailing addresses;
- A-Number;
- USCIS Online Account Number;
- SSN;
- Date of birth and/or death;
- Country of citizenship;
- Country of nationality;
- Country of residence;
- Place of birth;
- Gender;
- Marital status;
- Military membership or status;
- Phone and fax numbers (including mobile phone numbers);
- Email address;
- Immigration status;

- Biometric information (*e.g.,* fingerprints, photographs, signature) and other information used to conduct background and security checks;
- Physical description (*e.g.,* height, weight, eye color, hair color, race, ethnicity, identifying marks like tattoos or birthmarks);
- Government issued identification information (*i.e.,* passport, driver's license):

- Document type;
- Issuing organization;
- Document number; and
- Expiration date;

- Immigration benefit type and/or agency action requested (*e.g.,* deferred action);
- Supporting documentation as necessary (*e.g.* birth, marriage, and divorce certificates; licenses; academic diplomas and transcripts; appeals, requests for rehearing, and motions to reopen or reconsideration; explanatory statements; and unsolicited information submitted voluntarily by the individual seeking an immigration benefit or requesting agency action or family members in support of the request);
- Notices and communications, including:

- Requests for evidence;
- Notices of intent to deny, fine, or terminate; and
- Proofs of benefit (*e.g.,* Employment Authorization Card, Permanent Resident Card);

- Signature;
- Fee payment information (*e.g.,* credit card number, *Pay.gov* Payment Tracking Number);
- Audio-visual recordings, including interviews and naturalization ceremonies;
- Travel history;
- Education history;
- Work history;
- Records regarding organization membership or affiliation;
- Family relationships (*e.g.,* parent, spouse, sibling, child, other dependents);
- Information regarding the status of DOJ, EOIR and BIA proceedings, if applicable;
- Case processing information such as the date an immigration request was filed or received by USCIS; status of such a request; location of record; other control number when applicable; and fee receipt data;
- Representative information, including:

- Name;
- Law Firm/recognized organization;
- Physical and mailing addresses;
- Phone and fax numbers;
- Email address;
- Attorney Bar Card Number or equivalent;
- Bar membership;
- BIA representative accreditation authorization and expiration dates;
- Law practice restriction(s) explanation; and
- Signature.

- Preparer and Interpreter information, including:

- Full Name;
- Business or Organization name;
- Physical and mailing addresses;
- Phone and fax numbers;
- Email address; and
- Signature.

E. NFTS contains the location of the A-File whether paper or electronic. Specific data elements include:

- A-Number;

- Receipt File Number;
- Primary immigration file tracking number (*e.g.*, A-Number, Receipt File Number, Certificate Number (C-Number), and Temporary Number (T-Number));
- Location of the paper A-File and Receipt File within the USCIS FCO, as well as the history of who has maintained the paper A-File, including the component, section, and employee; and
- Name of the USCIS FCO that has jurisdiction over a case maintained in USCIS ELIS and any transfer of jurisdiction to another USCIS office.

Start Printed Page 43561

F. MiDAS is an online interactive application system that provides an automated means for searching an index to legacy immigrant records opened or indexed prior to 1975. The MiDAS Search Engine includes the Flexoline Index, documenting the issuance of A-Numbers to individuals between August 1940 and 1948, as well as a card index to physical A-Files opened between April 1, 1944 and 1975. MiDAS index data may be used to create or update a CIS record of an A-Number issued or A-File opened prior to 1975. Specific A-File index data elements may include, but are not limited to:

- A-Number;
- C-Number;
- Full name;
- Date of birth; and
- Place of birth (city, state, and country).

RECORD SOURCE CATEGORIES:

Basic information contained in DHS records is supplied by individuals on Department of State (DOS) and DHS applications and forms. Other information comes from publicly available information obtained from the Internet, public records, public institutions, interviewees, commercial data aggregators, inquiries or complaints from members of the general public and members of Congress, referrals of inquiries or complaints directed to the President or Secretary of Homeland Security, information shared through information sharing agreements, reports of investigations, sworn statements, correspondence, official reports, memoranda, and written referrals from other entities, including federal, state, and local governments, various courts and regulatory agencies, foreign government agencies, and international organizations.

ROUTINE USES OF RECORDS MAINTAINED IN THE SYSTEM, INCLUDING CATEGORIES OF USERS AND PURPOSES OF SUCH USES:

Information in this system of records contains information relating to persons who have pending or approved benefit requests for special protected classes and should not be disclosed pursuant to a routine use unless disclosure is otherwise permissible under the confidentiality statutes, regulations, or policies applicable to that information. For example, information relating to persons who have pending or approved benefit requests for protection under the Violence Against Women Act, Seasonal Agricultural Worker or Legalization claims, the Temporary Protected Status of an individual, and information relating to nonimmigrant visas protected under special confidentiality provisions should not be disclosed pursuant to a routine use unless disclosure is otherwise permissible under the confidentiality statutes, regulations, or policies applicable to that information. These confidentiality provisions do not prevent DHS from disclosing information to the DOJ and Offices of the United States Attorney as part of an ongoing criminal or civil investigation.

In addition to those disclosures generally permitted under 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(b) of the Privacy Act, all or a portion of the records or information contained in this system may be disclosed outside DHS as a routine use pursuant to 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(b)(3) as follows:

A. To DOJ, including Offices of the U.S. Attorneys, or other federal agency conducting litigation or in proceedings before any court, adjudicative, or administrative body, when it is relevant or necessary to the litigation and one of the following is a party to the litigation or has an interest in such litigation:

1. DHS or any component thereof;

2. Any employee or former employee of DHS in his/her official capacity;

3. Any employee or former employee of DHS in his/her individual capacity when DOJ or DHS has agreed to represent the employee; or

4. The United States or any agency thereof.

B. To a congressional office from the record of an individual in response to an inquiry from that congressional office made at the request of the individual to whom the record pertains.

C. To the National Archives and Records Administration (NARA) or General Services Administration pursuant to records management inspections being conducted under the authority of 44 U.S.C. 2904 (https://api.fdsys.gov/link?collection=uscode&title=44&year=mostrecent&section=2904&type=usc&link-type=html) and 2906.

D. To an agency or organization for the purpose of performing audit or oversight operations as authorized by law, but only such information as is necessary and relevant to such audit or oversight function.

E. To appropriate agencies, entities, and persons when:

1. DHS determines that information from this system of records is reasonably necessary and otherwise compatible with the purpose of collection to assist another federal recipient agency or entity in (1) responding to a suspected or confirmed breach or (2) preventing, minimizing, or remedying the risk of harm to individuals, the recipient agency or entity (including its information systems, programs, and operations), the Federal Government, or national security, resulting from a suspected or confirmed breach; or

2. DHS suspects or has confirmed that there has been a breach of this system of records; and (a) DHS has determined that as a result of the suspected or confirmed breach, there is a risk of harm to individuals, harm to DHS (including its information systems, programs, and operations), the Federal Government, or national security; and (b) the disclosure made to such agencies, entities, and persons is reasonably necessary to assist in connection with DHS's efforts to respond to the suspected or confirmed breach or to prevent, minimize, or remedy such harm.

F. To contractors and their agents, grantees, experts, consultants, and others performing or working on a contract, service, grant, cooperative agreement, or other assignment for DHS, when necessary to accomplish an agency function related to this system of records. Individuals provided information under this routine use are subject to the same Privacy Act requirements and limitations on disclosure as are applicable to DHS officers and employees.

G. To an appropriate Federal, State, tribal, local, international, or foreign law enforcement agency or other appropriate authority charged with investigating or prosecuting a violation or enforcing or implementing a law, rule, regulation, or order, when a record, either on its face or in conjunction with other information, indicates a violation or potential violation of law, which includes criminal, civil, or regulatory violations and such disclosure is proper and consistent with the official duties of the person making the disclosure.

H. To appropriate Federal, State, tribal, local, or foreign governmental agencies or multilateral governmental organizations responsible for investigating or prosecuting the violations of, or for enforcing or implementing, a statute, rule, regulation, order, or license, when DHS believes the information would assist in enforcing applicable civil or criminal laws.

I. To third parties during the course of a law enforcement investigation to the extent necessary to obtain information pertinent to the investigation.

J. To an organization or person in either the public or private sector, either foreign or domestic, when there is a reason to believe that the recipient is or could become the target of a particular terrorist activity or conspiracy, or when the information is relevant to the protection of life, property, or other vital interests of a person.

K. To clerks and judges of courts exercising naturalization jurisdiction for the purpose of granting naturalization and administering naturalization oaths, and to enable such courts to determine eligibility for naturalization or grounds for revocation of naturalization.

Start Printed Page 43562

L. To courts, magistrates, administrative tribunals, opposing counsel, parties, and witnesses, in the course of immigration, civil, or criminal proceedings before a court or adjudicative body when it is necessary or relevant to the litigation or proceeding and the following is a party to the proceeding or has an interest in the proceeding:

1. DHS or any component thereof; or

2. Any employee of DHS in his or her official capacity; or

3. Any employee of DHS in his or her individual capacity when the DOJ or DHS has agreed to represent the employee; or

4. The United States or any agency thereof.

M. To an attorney or representative (as defined in 8 CFR 1.2 (/select-citation/2017/09/18/8-CFR-1.2)) who is acting on behalf of an individual covered by this system of records in connection with any proceeding before USCIS, ICE, or CBP or the DOJ EOIR, as required by law or as deemed necessary in the discretion of the Department.

N. To DOJ (including Offices of the United States Attorneys) or other federal agency conducting litigation or in proceedings before any court, adjudicative, or administrative body, when necessary to assist in the development of such agency's legal and/or policy position.

O. To DOS in the processing of petitions or applications for benefits under the INA, and all other immigration and nationality laws including treaties and reciprocal agreements; or when DOS requires information to consider and/or provide an informed response to a request for information from a foreign, international, or intergovernmental agency, authority, or organization about an alien or an enforcement operation with transnational implications.

P. To appropriate Federal, State, local, tribal, territorial, or foreign governments, as well as to other individuals and organizations during the course of an investigation by DHS or the processing of a matter under DHS's jurisdiction, or during a proceeding within the purview of the immigration and nationality laws, when DHS deems that such disclosure is necessary to carry out its functions and statutory mandates.

Q. To an appropriate Federal, State, local, tribal, territorial, or foreign government agency or organization, or international organization, lawfully engaged in collecting law enforcement intelligence, whether civil or criminal, or charged with investigating, prosecuting, enforcing, or implementing civil or criminal laws, related rules, regulations, or orders, to enable these entities to carry out their law enforcement responsibilities, including the collection of law enforcement intelligence and the disclosure is appropriate to the proper performance of the official duties of the person receiving the information.

R. To an appropriate Federal, State, local, tribal, territorial, foreign, or international agency, if the information is relevant to a requesting agency's decision concerning the hiring or retention of an individual, or issuance of a security clearance, license, contract, grant, or other benefit, or if the information is relevant to a DHS decision concerning the hiring or retention of an employee, the issuance of a security clearance, the reporting of an investigation of an employee, the letting of a contract, or the issuance of a license, grant, or other benefit.

S. To an appropriate Federal, State, local, tribal, territorial, foreign, or international agency, if DHS determines: (1) The information is relevant and necessary to that agency's decision concerning the hiring or retention of an individual, or issuance of a security clearance, license, contract, grant, or other benefit; and (2) failure to disclose the information is likely to create a substantial risk to government facilities, equipment, or personnel; sensitive information; critical infrastructure; or public safety.

T. To appropriate Federal, State, local, tribal, or foreign governmental agencies or multilateral governmental organizations for the purpose of protecting the vital interests of a data subject or other persons, including to assist such agencies or organizations in preventing exposure to, or transmission of a communicable or quarantinable disease or to combat other significant public health threats; appropriate notice will be provided of any identified health threat or risk.

U. To an individual's current employer to the extent necessary to determine employment eligibility or to a prospective employer or government agency to verify whether an individual is eligible for a government-issued credential that is a condition of employment.

V. To a former employee of DHS, in accordance with applicable regulations, for purposes of: Responding to an official inquiry by a federal, state, or local government entity or professional licensing authority; or facilitating communications with a former employee that may be necessary for personnel-related or other official purposes when DHS requires information or consultation assistance from the former employee regarding a matter within that person's former area of responsibility.

W. To the Office of Management and Budget (OMB) in connection with the review of private relief legislation as set forth in OMB Circular No. A-19 at any stage of the legislative coordination and clearance process as set forth in the Circular.

X. To the U.S. Senate Committee on the Judiciary or the U.S. House of Representatives Committee on the Judiciary when necessary to inform members of Congress about an alien who is being considered for private immigration relief.

Y. To a Federal, State, tribal, or local government agency and/or to domestic courts to assist such agencies in collecting the repayment of loans, or fraudulently or erroneously secured benefits, grants, or other debts owed to them or to the U.S. Government, or to obtain information that may assist DHS in collecting debts owed to the U.S. Government.

Z. To an individual or entity seeking to post or arrange, or who has already posted or arranged, an immigration bond for an alien, to aid the individual or entity in (1) identifying the location of the alien; (2) posting the bond; (3) obtaining payments related to the bond; or (4) conducting other administrative or financial management activities related to the bond.

AA. To a coroner for purposes of affirmatively identifying a deceased individual (whether or not such individual is deceased as a result of a crime).

BB. Consistent with the requirements of the INA, to the Department of Health and Human Services (HHS), the Centers for Disease Control and Prevention (CDC), or to any state or local health authorities, to:

1. Provide proper medical oversight of DHS-designated Civil Surgeons who perform medical examinations of both arriving aliens and of those requesting status as lawful permanent residents; and

2. Ensure that all health issues potentially affecting public health and safety in the United States are being or have been, adequately addressed.

CC. To a Federal, State, local, tribal, or territorial government agency seeking to verify or ascertain the citizenship or immigration status of any individual within the jurisdiction of the agency for any purpose authorized by law.

Start Printed Page 43563

DD. To the Social Security Administration (SSA) for the purpose of issuing a SSN and card to an alien who has made a request for a SSN as part of the immigration process and in accordance with any related agreements in effect between the SSA, DHS, and DOS entered into pursuant to 20 CFR 422.103 (/select-citation/2017/09/18/20-CFR-422.103)(b)(3), 422.103(c)(3), and 422.106(a), or other relevant laws and regulations.

EE. To Federal and foreign government intelligence or counterterrorism agencies or components when DHS becomes aware of an indication of a threat or potential threat to national or international security, or when such use is to conduct national intelligence and security investigations or assist in anti-terrorism efforts.

FF. To third parties to facilitate placement or release of an individual (*e.g.,* at a group home, homeless shelter) who has been or is about to be released from DHS custody, but only such information that is relevant and necessary to arrange housing or continuing medical care for the individual.

GG. To an appropriate domestic government agency or other appropriate authority for the purpose of providing information about an individual who has been or is about to be released from DHS custody who, due to a condition such as mental illness, may pose a health or safety risk to himself/herself or to the community. DHS will only disclose information about the individual that is relevant to the health or safety risk they may pose and/or the means to mitigate that risk (*e.g.,* the individual's need to remain on certain medication for a serious mental health condition).

HH. To foreign governments for the purpose of coordinating and conducting the removal of individuals to other nations under the INA; and to international, foreign, and intergovernmental agencies, authorities, and organizations in accordance with law and formal or informal international arrangements.

II. To a Federal, State, local, territorial, tribal, international, or foreign criminal, civil, or regulatory law enforcement authority when the information is necessary for collaboration, coordination, and de-confliction of investigative matters, prosecutions, and/or other law enforcement actions to avoid duplicative or disruptive efforts and to ensure the safety of law enforcement officers who may be working on related law enforcement matters.

JJ. To the DOJ Federal Bureau of Prisons and other Federal, State, local, territorial, tribal, and foreign law enforcement or custodial agencies for the purpose of placing an immigration detainer on an individual in that agency's custody, or to facilitate the transfer of custody of an individual from DHS to the other agency. This will include the transfer of information about unaccompanied minor children to HHS to facilitate the custodial transfer of such children from DHS to HHS.

KK. To Federal, State, local, tribal, territorial, or foreign governmental or quasi-governmental agencies or courts to confirm the location, custodial status, removal, or voluntary departure of an alien from the United States, in order to facilitate the recipients' exercise of responsibilities pertaining to the custody, care, or legal rights (including issuance of a U.S. passport) of the removed individual's minor children, or the adjudication or collection of child support payments or other debts owed by the removed individual.

LL. To a Federal, State, tribal, territorial, local, international, or foreign government agency or multilateral governmental organization for the purpose of consulting with that agency or entity: (1) To assist in making a determination regarding redress for an individual in connection with the operations of a DHS component or program; (2) for the purpose of verifying the identity of an individual seeking redress in connection with the operations of a DHS component or program; or (3) for the purpose of verifying the accuracy of information submitted by an individual who has requested such redress on behalf of another individual.

MM. To family members, guardians, committees, friends, or other agents identified by law or regulation to receive notification, decisions, and other papers as provided in 8 CFR 103.8 (/select-citation/2017/09/18/8-CFR-103.8) from DHS or EOIR following verification of a familial or agency relationship with an alien when DHS is aware of indicia of incompetency or when an immigration judge determines an alien is mentally incompetent.

NN. To the news media and the public, with the approval of the Chief Privacy Officer in consultation with counsel, when there exists a legitimate public interest in the disclosure of the information or when disclosure is necessary to preserve confidence in the integrity of DHS or is necessary to demonstrate the accountability of DHS's officers, employees, or individuals covered by the system, except to the extent the Chief Privacy Officer determines that release of the specific information in the context of a particular case would constitute a clearly unwarranted invasion of personal privacy.

OO. To domestic governmental agencies seeking to determine the immigration status of persons who have applied to purchase/obtain a firearm in the United States, pursuant to checks conducted on such persons under the Brady Handgun Violence Prevention Act or other applicable laws.

POLICIES AND PRACTICES FOR STORAGE OF RECORDS:

Records in this system are stored electronically or on paper in secure facilities in a locked drawer behind a locked door. The records may be stored on magnetic disc, tape, and digital media.

POLICIES AND PRACTICES FOR RETRIEVAL OF RECORDS:

DHS/USCIS retrieves records by searching in CIS using the following data alone or in any combination:

- A-Number;
- Full name;
- Alias;
- Sounds-like name with or without date of birth;
- Certificate of Citizenship or Naturalization Certificate number;
- Driver's License number;
- FBI Identification/Universal Control Number;
- Fingerprint Identification Number;
- I-94 admission number;
- Passport number;
- SSN; or
- Travel Document number.

DHS/USCIS retrieves records by searching electronic A-Files in EDMS by any of the following fields alone or in any combination:

- A-Number;
- Last name;
- First name;
- Middle name;
- Aliases;
- Date of birth;
- Country of birth;
- Gender; and
- Through a full text-based search of records contained in the electronic A-File (based on optical character recognition of the scanned images).

DHS/USCIS retrieves records by searching in USCIS ELIS using the following data alone or in any combination:

- Full Name;
- Aliases;
- A-Number;
- USCIS Online Account Number;
- Date of birth;
- Immigration benefit type and/or agency action requested (*e.g.*, deferred action);
- Fee receipt data;
- Date benefit request was filed;
- Date benefit request was received;
- Representative name;
- Preparer name; and
- Interpreter name.

Start Printed Page 43564

DHS/USCIS retrieves the location of A-Files, whether paper or electronic, by searching in NFTS using the following data:

- A-Number;
- USCIS Online Account Number; or
- Receipt File Number.

DHS/USCIS retrieves genealogy records and requests in MiDAS by searching the following data alone or in any combination:

- Requestor's first name;
- Requestor's last name;
- Requestor's Case and/or Control Number;
- Record subject's A-Number or immigration case file number;
- Record subject's first name;
- Record subject's last name; and
- Record subject's alias.

Policies and Practices for Retention and Disposal of Records:

The official A-File record may take three possible forms: (1) Records contained within the paper A-File; (2) records contained within the electronic record from EDMS or USCIS ELIS; or (3) a combination of paper and electronic records and supporting documentation. A-File records are maintained in accordance with N1-566-08-11. DHS/USCIS transfers A-Files to the custody of NARA 100 years after the individual's date of birth.

CIS records are maintained in accordance with N1-566-10-01. CIS is an internal DHS-mission critical system that contains records that serve as a finding aid to agency case files. Records in CIS are permanently retained because they are the index of the A-File, summarize the history of an immigrant in the adjudication process, and identify the A-File location(s).

NFTS records are maintained in accordance with N1-566-06-01. NFTS records are temporary and deleted when they are no longer needed for agency business. NFTS records associated with an A-File will be retained on a permanent basis even after the A-File has been retired to NARA to retain accurate recordkeeping. Other immigration case files with a shorter retention period will have the associated NFTS record destroyed or deleted once the file has been destroyed.

MiDAS information (data and electronic images) pertaining to correspondence with the public and government requestor is retained and disposed every six years in accordance with the NARA General Records Schedules 4.2 and 14. The immigration case files contained in MiDAS are retained permanently. Records are transferred to NARA after 100 years after the last completed action.

Records replicated on the unclassified and classified networks for analysis and vetting will follow the same retention schedule.

Administrative, Technical, and Physical Safeguards:

DHS/USCIS safeguards records in this system according to applicable rules and policies, including all applicable DHS automated systems security and access policies. USCIS has imposed strict controls to minimize the risk of compromising the information that is being stored. Access to the computer system containing the records in this system is limited to those individuals who have a need to know the information for the performance of their official duties and who have appropriate clearances or permissions.

Record Access Procedures:

The Secretary of Homeland Security has exempted this system from the notification, access, and amendment procedures of the Privacy Act, and those of the Judicial Redress Act (JRA) if applicable, because it is a law enforcement system. However, DHS/USCIS will consider individual requests to determine whether or not information may be released. Thus, individuals seeking access to and notification of any record contained in this system of records, or seeking to contest its content, may submit a request in writing to the Chief Privacy Officer and USCIS Freedom of Information Act (FOIA) Officer, whose contact information can be found at *http://www.dhs.gov/foia (http://www.dhs.gov/foia)* under "Contacts Information." If an individual believes more than one component maintains Privacy Act records concerning him or her, the individual may submit the request to the Chief Privacy Officer and Chief Freedom of Information Act Officer, Department of Homeland Security, Washington, DC 20528-0655. Even if neither the Privacy Act nor the Judicial Redress Act provide a right of access, certain records about you may be available under the FOIA.

When seeking records about yourself from this system of records or any other Departmental system of records, your request must conform with the Privacy Act regulations set forth in 6 CFR part 5 (/select-citation/2017/09/18/6-CFR-5). You must first verify your identity, meaning that you must provide your full name, current address, and date and place of birth. You must sign your request, and your signature must either be notarized or submitted under 28 U.S.C. 1746 (https://api.fdsys.gov/link?collection=uscode&title=28&year=mostrecent&section=1746&type=usc&link-type=html), a law that permits statements to be made under penalty of perjury as a substitute for notarization. While no specific form is required, you may obtain forms for this purpose from the Chief Privacy Officer and Chief Freedom of Information Act Officer, *http://www.dhs.gov/foia (http://www.dhs.gov/foia)* or 1-866-431-0486. In addition, you should:

- Explain why you believe the Department would have information on you;
- Identify which component(s) of the Department you believe may have the information about you;
- Specify when you believe the records would have been created; and
- Provide any other information that will help the FOIA staff determine which DHS component agency may have responsive records.

If your request is seeking records pertaining to another living individual, you must include a statement from that individual certifying his/her agreement for you to access his/her records.

Without the above information, the component(s) may not be able to conduct an effective search, and your request may be denied due to lack of specificity or lack of compliance with applicable regulations.

Contesting Record Procedures:

For records covered by the Privacy Act or covered JRA records, see "access procedures" above.

Notification Procedures:

See "Record Access procedure."

EXEMPTIONS PROMULGATED FOR THE SYSTEM:

The Secretary of Homeland Security has exempted this system from the following provisions of the Privacy Act pursuant to 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(j)(2): 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(c)(3), (c)(4), (d), (e)(1), (e)(2), (e)(3), (e)(4)(G), (e)(4)(H), (e)(4)(I), (e)(5), (e)(8), (e)(12), (f), (g)(1), and (h). Additionally, the Secretary of Homeland Security has exempted this system from the following provisions of the Privacy Act pursuant to 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(k)(1) and (k)(2): 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(c)(3), (d), (e)(1), (e)(4)(G), (e)(4)(H), (e)(4)(I), and (f).

When this system receives a record from another system exempted in that source system under 5 U.S.C. 552 (https://api.fdsys.gov/link?collection=uscode&title=5&year=mostrecent&section=552&type=usc&link-type=html)a(j)(2), DHS will claim the same exemptions for those records that are claimed for the original primary systems of records from which they originated and claims any additional exemptions set forth here.

History:

DHS/USCIS/ICE/CBP-001 Alien File, Index, and National File Tracking System of Records, 78 FR 69864 (/citation/78-FR-69864) (Nov. 21, 2013); Alien File, Index, and National File Tracking SORN, 76 FR 34233 (/citation/76-FR-34233)I (Jun. 13, 2011); Alien File (A-File) and Central Index System (CIS) Systems of Records 78 FR 1755 (/citation/78-FR-1755) (Jan. 16, 2007).

Start Printed Page 43565

Jonathan R. Cantor,

Acting Chief Privacy Officer, Department of Homeland Security.

[FR Doc. 2017-19365 (/a/2017-19365) Filed 9-15-17; 8:45 am]

BILLING CODE 9111-97-P

PUBLISHED DOCUMENT

Shirk, Georgette L

From: Hinds, Ian G
Sent: Friday, June 01, 2018 11:36 AM
To: Elder, Phillip D; Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Importance: High

(b)(5)

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6)

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-----Original Appointment-----
From: Elder, Phillip D
Sent: Thursday, May 31, 2018 7:19 PM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: USCIS internal touch base on collection fo social media before call with CRCL and OGC
When: Monday, June 04, 2018 9:00 AM-9:30 AM (UTC-06:00) Central Time (US & Canada).
Where: Call in

To follow up on Thursday's call.

(b)(6)

Shirk, Georgette L

From: Jaddou, Ur M
Sent: Wednesday, November 30, 2016 2:57 PM
To: Hinds, Ian G
Subject: FW: Social Media Memorandum Revised 10-31.docx
Attachments: Social Media Memorandum Revised 10-31.docx

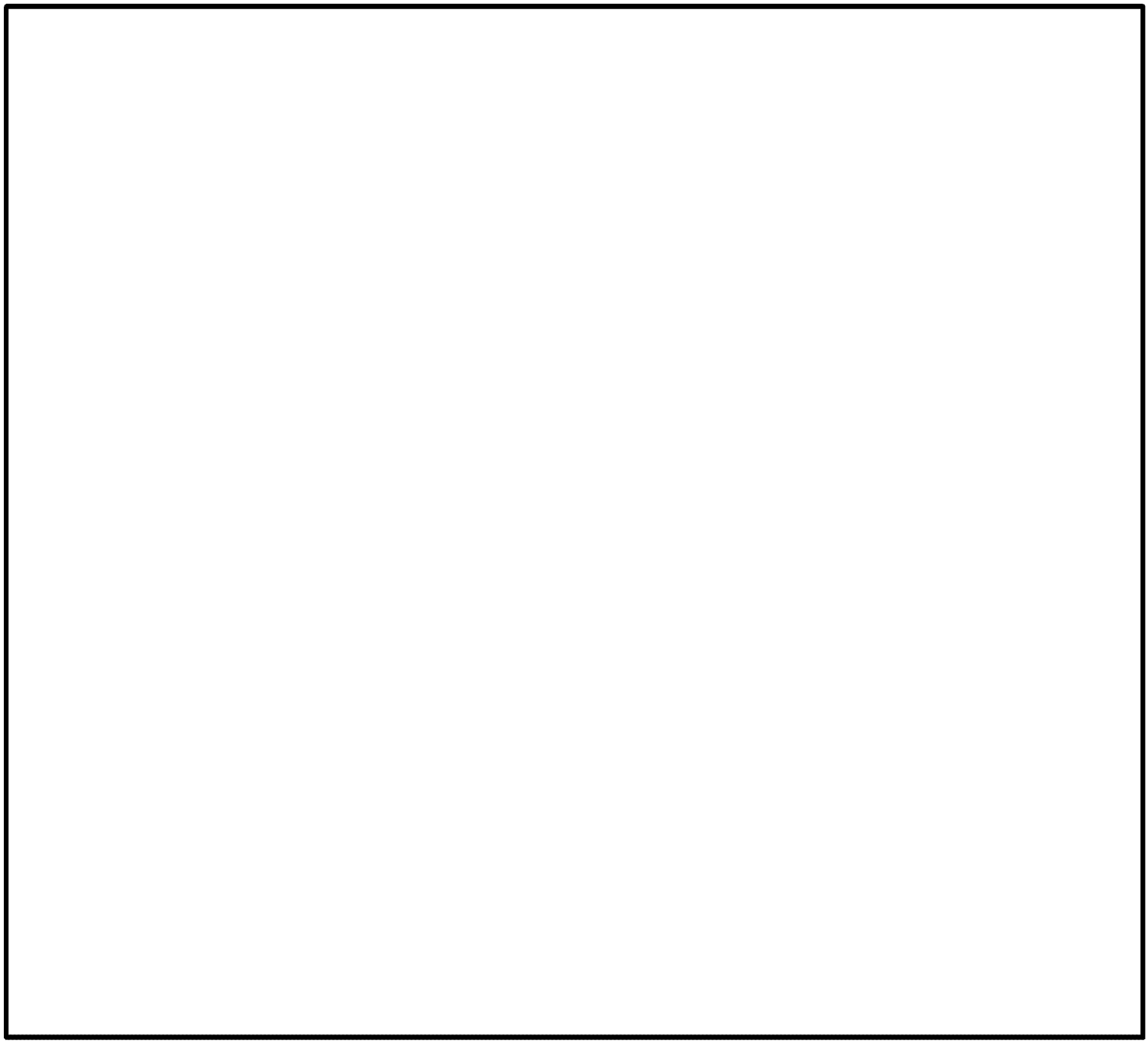
Follow Up Flag: Follow up
Flag Status: Flagged

Per our discussion, here are my edits to the first page of the document.

From: Mathias, Susan
Sent: Tuesday, November 29, 2016 2:13 PM
To: Hinds, Ian G; Jaddou, Ur M; Gentry, Anthony E; Forest, Laura L
Cc: Palmer, David
Subject: Social Media Memorandum Revised 10-31.docx (b)(5) (b)(7)(e)

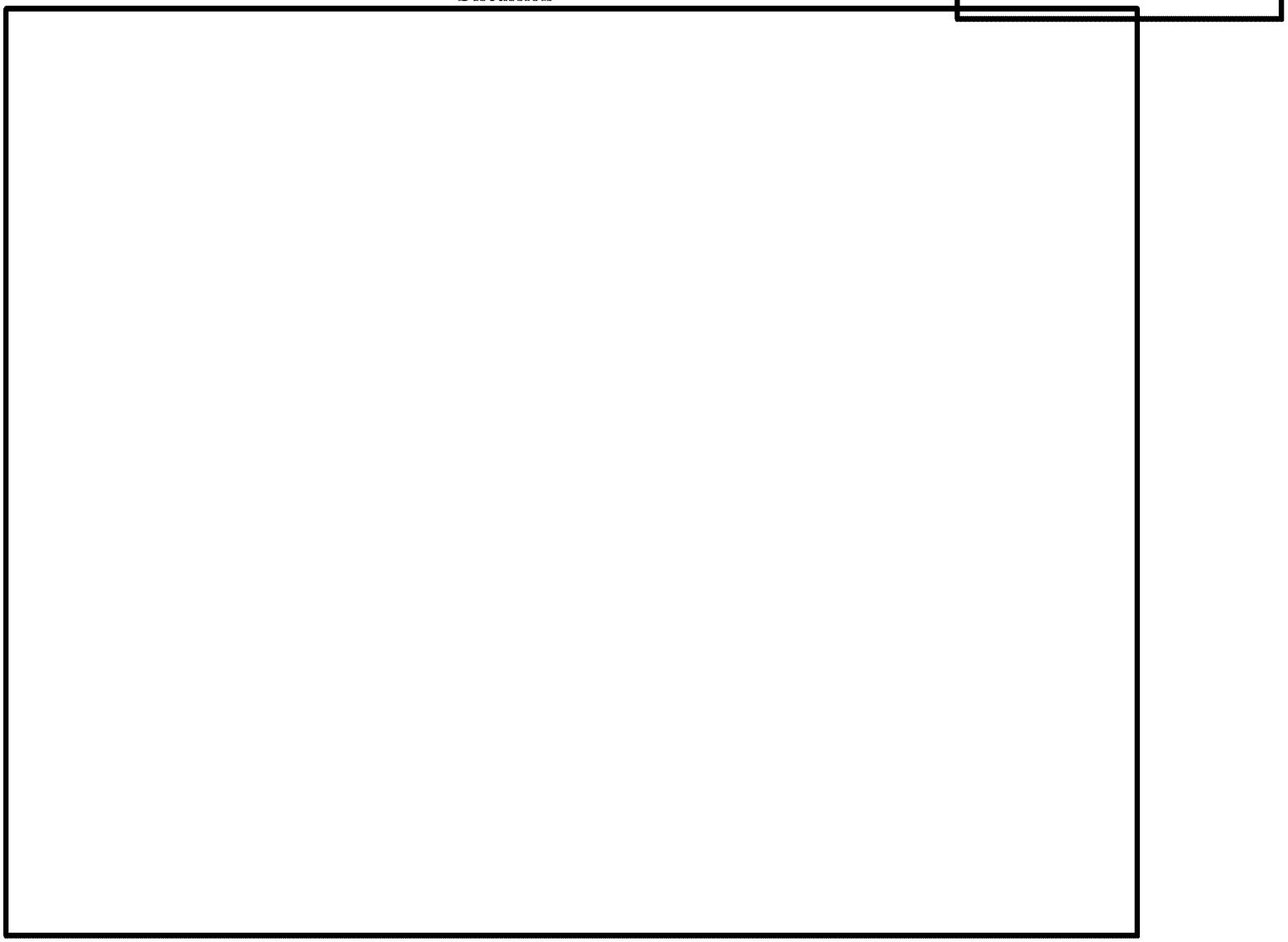
(b)(5) FDNS USE OF SOCIAL MEDIA (b)(7)(e)

DRAFT MEMORANDUM



(b)(5)

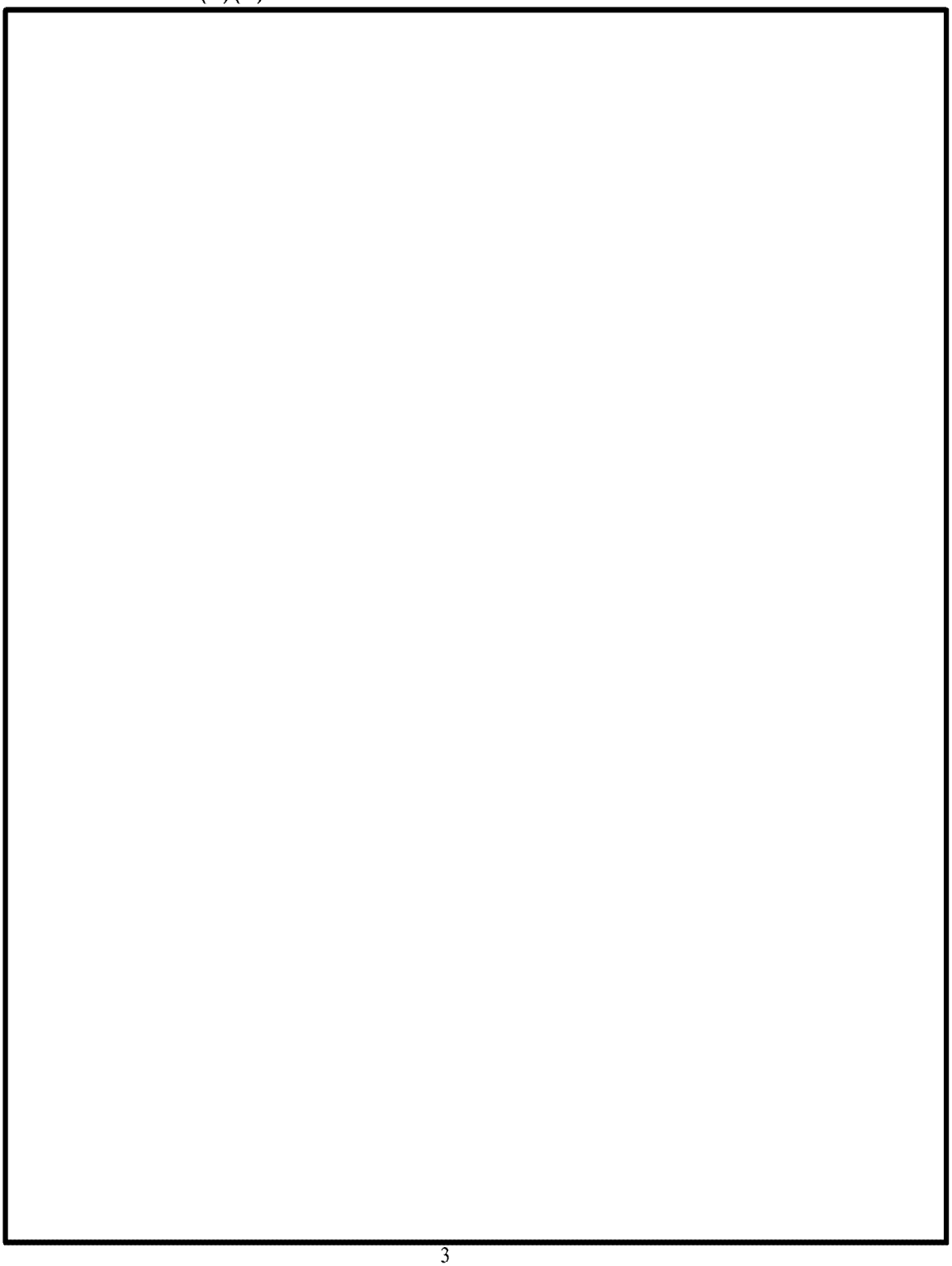
(b)(7)(e)



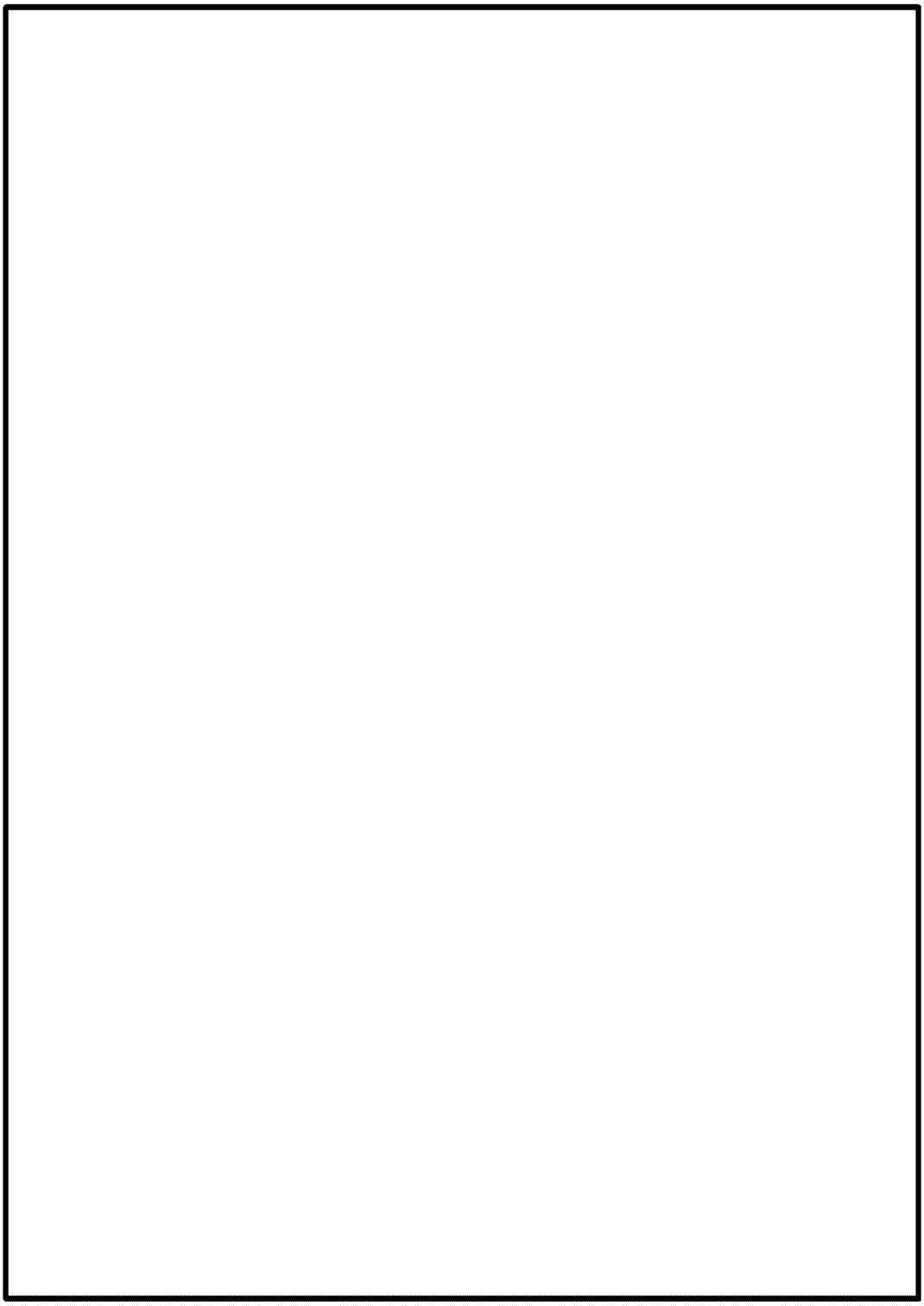
(b)(7)(e)

(b)(5)

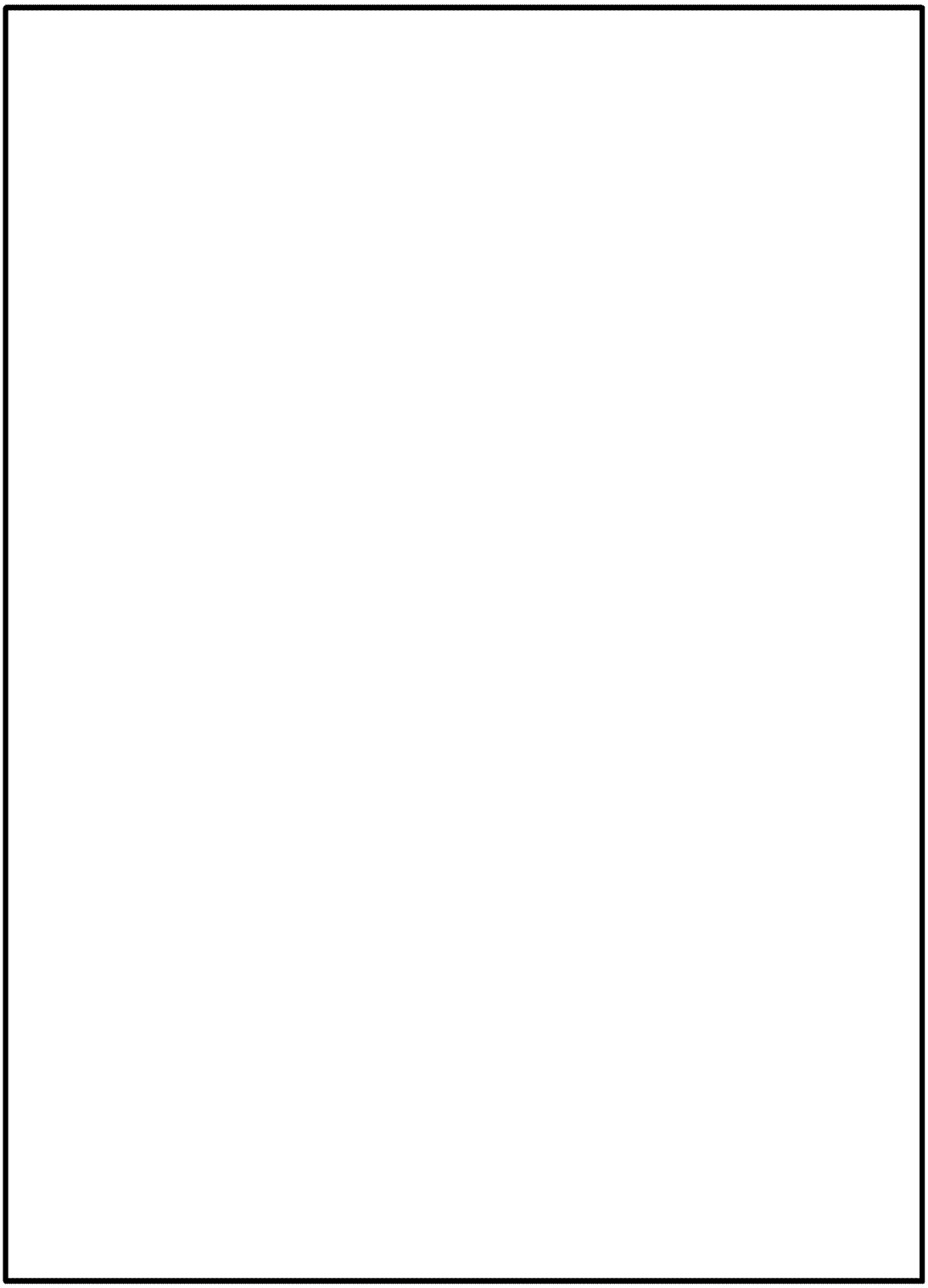
(b)(5) (b)(7)(e)



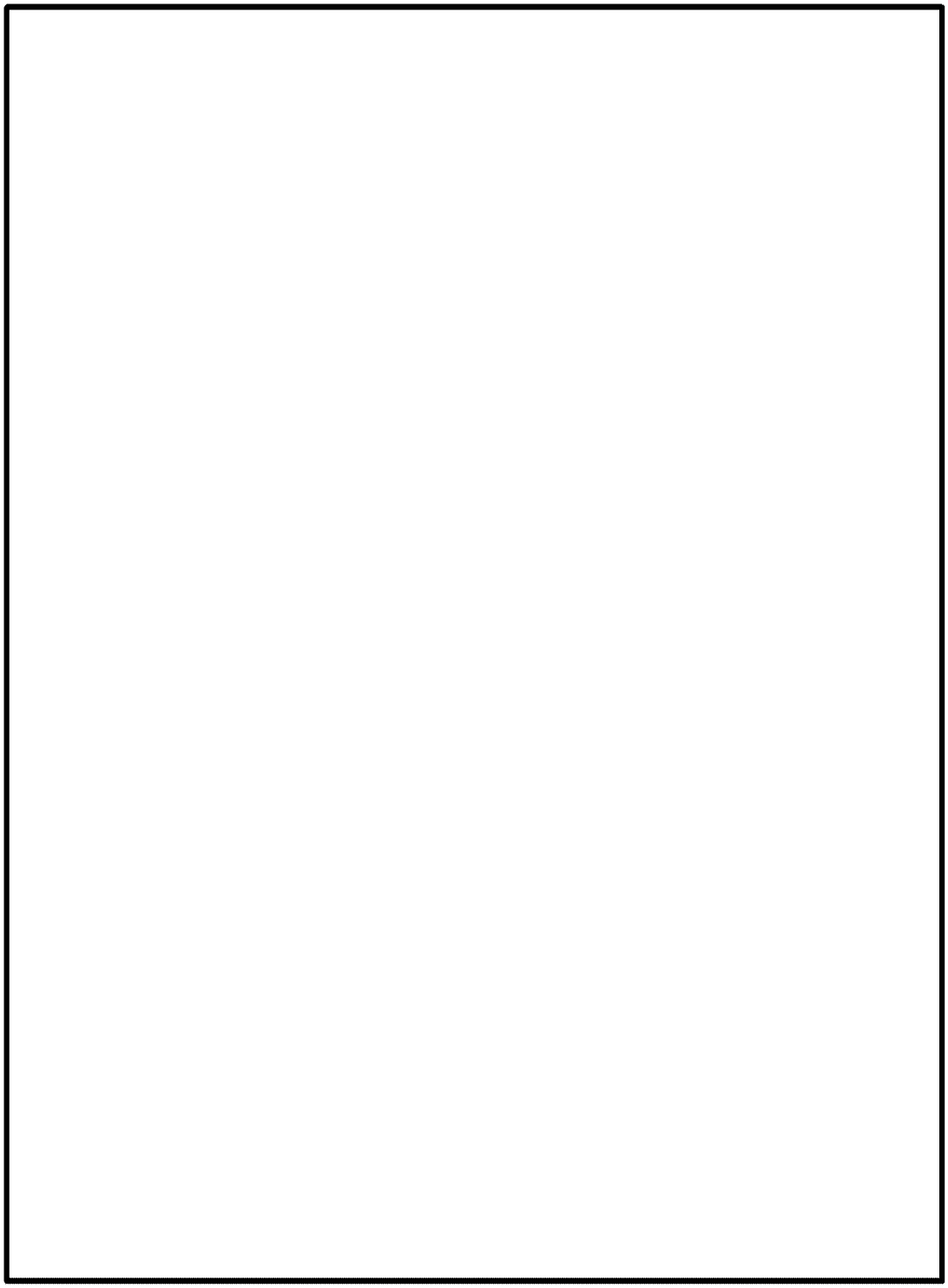
(b)(5) (b)(7)(e)



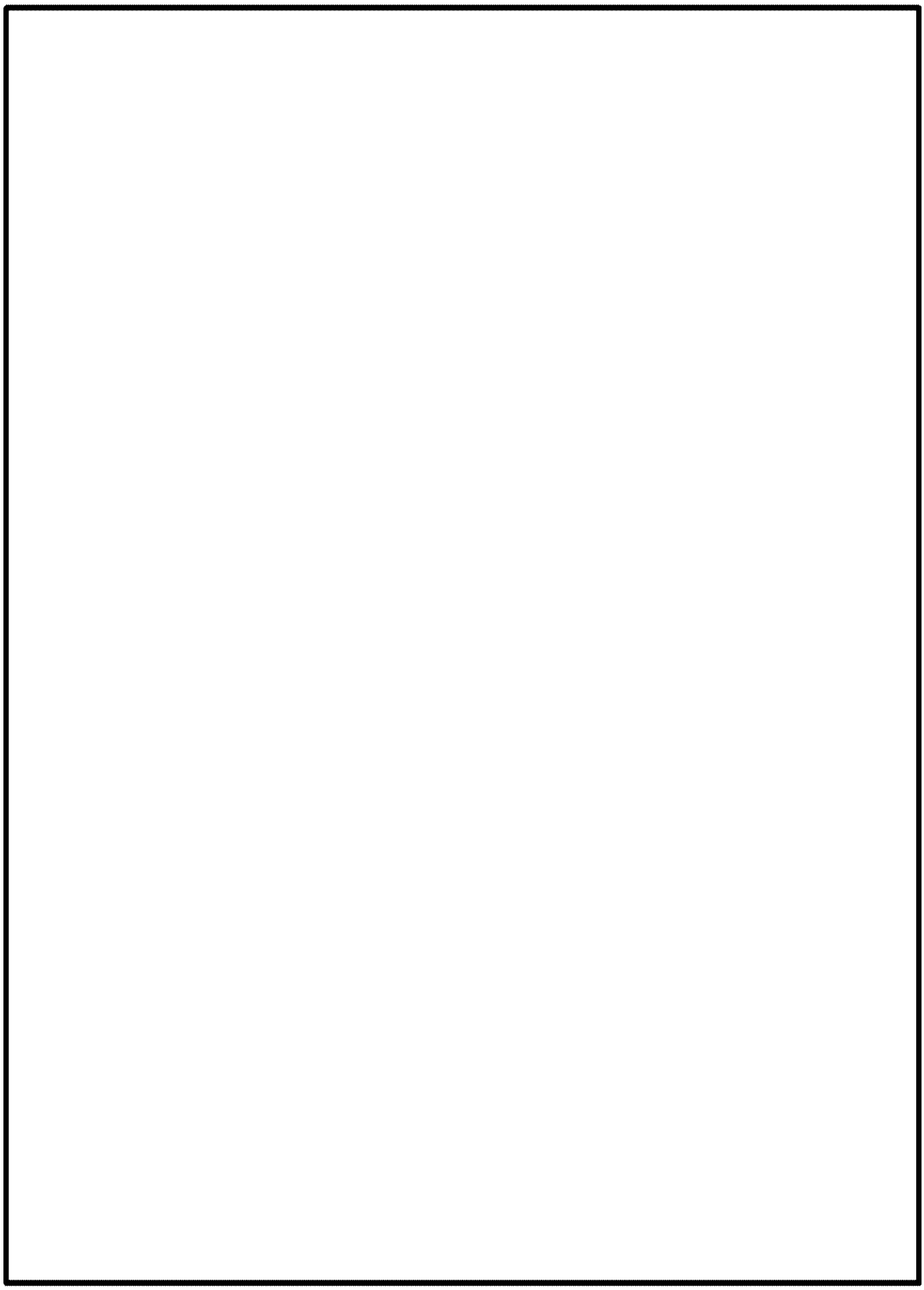
(b)(5) (b)(7)(e)



(b)(5) (b)(7)(e)



(b)(5) (b)(7)(e)



(b)(7)(e)

(b)(5)

(b)(7)(e)

Shirk, Georgette L

From: Jaddou, Ur M
Sent: Tuesday, November 22, 2016 10:52 AM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC
Attachments: OCC - social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW - 3.doc

Follow Up Flag: Follow up
Flag Status: Flagged

Here is the attachment I meant to send. Sorry!

From: Jaddou, Ur M
Sent: Monday, November 21, 2016 9:13 PM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Oh no! Ooops. Sorry! Ian must have sent on the edits without my additional edits. There weren't many and not very substantive. I'll take another look tomorrow morning and if there's anything, I'll add it to whatever Ian sent to Susan.

From: Gentry, Anthony E
Sent: Monday, November 21, 2016 5:15:08 PM
To: Jaddou, Ur M
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Hi Ur,

The email is missing the attachment.

v/r

Tony

From: Jaddou, Ur M
Sent: Monday, November 21, 2016 5:06 PM
To: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E
Cc: Gregory, Peter D; Groom, Molly M; Gaffin, Elizabeth S
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Just a few minor additional edits...nothing substantive, so I don't think it requires review. Please send forward.

From: Hinds, Ian G
Sent: Monday, November 21, 2016 2:55 PM
To: Forest, Laura L; Gentry, Anthony E; Jaddou, Ur M
Cc: Gregory, Peter D; Groom, Molly M; Gaffin, Elizabeth S
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

OCC only

Ur,

The attached version contains Peter and my comments and is ready for your review.

Ian

From: Mathias, Susan
Sent: Monday, November 21, 2016 1:34 PM
To: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Jaddou, Ur M
Cc: Palmer, David; Gregory, Peter D; Groom, Molly M
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Sounds great. Thanks, Ian!

Susan Mathias
Assistant General Counsel for Strategic Oversight
Legal Counsel Division
Office of the General Counsel
U.S. Department of Homeland Security
(b)(6)

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From: Hinds, Ian G (b)(6)
Sent: Monday, November 21, 2016 1:22 PM
To: Mathias, Susan; Forest, Laura L; (b)(6); Gentry, Anthony E; Jaddou, Ur M
Cc: Palmer, David; Gregory, Peter D; Groom, Molly M
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Susan,

Our plan is to get you our comments on the (e)(7) memo by COB today.

Thanks,
Ian

From: Hinds, Ian G
Sent: Monday, November 21, 2016 11:46 AM
To: Mathias, Susan; Forest, Laura L; Gentry, Anthony E; Jaddou, Ur M
Cc: Palmer, David
Subject: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Adding Ur for her visibility.

From: Mathias, Susan
Sent: Monday, November 21, 2016 11:11 AM
To: Forest, Laura L; Gentry, Anthony E; Hinds, Ian G
Cc: Palmer, David
Subject: FW: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC
Importance: High

(b)(5)

Hi Laura, Tony, and Ian.

Susan Mathias
Assistant General Counsel for Strategic Oversight
Legal Counsel Division
Office of the General Counsel
U.S. Department of Homeland Security

(b)(6)

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(b)(6)

From: Mathias, Susan
Sent: Wednesday, November 9, 2016 12:14 PM
To: Greeley, Kevin A <Kevin.A.Greeley@uscis.dhs.gov>; Johnson, Erik ; Brand, Jennifer S
erling, Brian
Lindner, David
, Nathaniel
Hamilton, Cristina A
(b)(6)
ppell-Kirby, Shvonne L
Hawkins, Donald
>; Gaffin, Elizabeth S
Zill, Katherine E
cks, Celia F
Hinds, Ian G
; Forest, Laura L
; Gentry, Anthony E
Crompton, Wendy C
Elder, Phillip D
kett, Vania T
Vogel, Lindsay
Laura
Thompson, Erik
Subject: FW: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Thank you, Susan

(b)(5) (b)(7)(e)

Susan Mathias
Assistant General Counsel for Strategic Oversight
Legal Counsel Division
Office of the General Counsel
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Mathias, Susan
Sent: Wednesday, November 9, 2016 12:06 PM
To: Mathias, Susan [redacted] (b)(6)
Subject: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Friday, June 01, 2018 11:40 AM
To: Hinds, Ian G; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Thanks

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Friday, June 01, 2018 12:36 PM
To: Elder, Phillip D; Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC
Importance: High

All, << Message: FW: Social Media Memorandum Revised 10-31.docx >> << Message: RE: social media 552a(e)(7) memo October 19 draft USCIS OPS_AWW.DOC >> (b)(5)

[redacted]

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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-----Original Appointment-----
From: Elder, Phillip D
Sent: Thursday, May 31, 2018 7:19 PM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: USCIS internal touch base on collection fo social media before call with CRCL and OGC

When: Monday, June 04, 2018 9:00 AM-9:30 AM (UTC-06:00) Central Time (US & Canada).
Where: Call in

To follow up on Thursday's call.

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, May 31, 2018 4:54 PM
To: Hinds, Ian G; Elder, Phillip D; Gaffin, Elizabeth S
Subject: RE: USCIS internal touch base on collection for social media before call with CRCL and OGC

Monday works best for me as well...

From: Hinds, Ian G
Sent: Thursday, May 31, 2018 4:06 PM
To: Elder, Phillip D; Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

I think this can wait until Monday. Let me know if others disagree.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Elder, Phillip D
Sent: Thursday, May 31, 2018 4:05 PM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

(b)(5)

Tomorrow is my AWS day. I can maybe join a call tomorrow if we can't wait until Monday.

[redacted]

From: Gaffin, Elizabeth S
Sent: Thursday, May 31, 2018 3:01 PM
To: Hinds, Ian G; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

I am wide open tomorrow

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Thursday, May 31, 2018 4:00 PM
To: Gaffin, Elizabeth S; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

I have a call at 11 but am otherwise free.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Thursday, May 31, 2018 3:59 PM
To: Hinds, Ian G; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Tomorrow mng?

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Thursday, May 31, 2018 3:58 PM
To: Gaffin, Elizabeth S; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Yes.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Thursday, May 31, 2018 3:58 PM
To: Hinds, Ian G; Elder, Phillip D; Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Follow up from today's meeting with Policy and CRCL

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Thursday, May 31, 2018 3:53 PM
To: Elder, Phillip D; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Hope you're still napping Phillip. When do we all want to have a follow up call?

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Elder, Phillip D
Sent: Wednesday, May 30, 2018 3:51 PM
To: Hinds, Ian G
Cc: Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

I rescheduled back to 4:00 eastern. It shouldn't take long.

From: Hinds, Ian G
Sent: Wednesday, May 30, 2018 11:11 AM
To: Elder, Phillip D
Cc: Gentry, Anthony E
Subject: RE: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Tony and I have a call from 2-3.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel

[redacted] (b)(6)

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-----Original Appointment-----
From: Elder, Phillip D
Sent: Wednesday, May 30, 2018 8:51 AM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E; Ramsay, John R; Rigdon, Jerry L
Subject: USCIS internal touch base on collection fo social media before call with CRCL and OGC
When: Wednesday, May 30, 2018 1:00 PM-1:30 PM (UTC-06:00) Central Time (US & Canada).
Where: Call in

Sorry to reschedule. Ania scheduled a team call at 4:00.

[redacted] (b)(6)

I'm going to be out Thursday morning and may not be able to call in at 11:00. I just want to be sure we all agree on our approach to adding social media questions to our forms.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 10:34 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

(b)(6)

From my view [redacted] wants maximum maneuver room with some oversight...

From: Swanson, Toni
Sent: Monday, March 12, 2018 11:31 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

(b)(5) (b)(6)

[redacted]

Toni Swanson
Associate Counsel (b)(6)
USCIS Office of Chief Counsel
Unclas[redacted]
Mobil[redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 11:29 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

(b)(6) We know what [redacted] wants, but there needs to be a balance when starting a new practice or procedure...

From: Swanson, Toni
Sent: Monday, March 12, 2018 11:26 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

I guess the question is: what does the client want? The leaders who run these programs

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel (b)(6)
Unclass[redacted]
Mobile:[redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 11:21 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Agree.

From: Swanson, Toni
Sent: Monday, March 12, 2018 11:20 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

(b)(5)

[redacted]

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel (b)(6)
Unclass
Mobile: [redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 11:18 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

I hope this meeting ends soon...

From: Swanson, Toni
Sent: Monday, March 12, 2018 11:11 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

I think it was before that... and I think there was more than one problem.

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclas [redacted] (b)(6)
Mobile

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 11:10 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Yep, Yakima

From: Swanson, Toni
Sent: Monday, March 12, 2018 11:10 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

(b)(5)

[redacted]

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass
(b)(6) Mobile [redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 10:29 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Toni – go ahead and drop off if you want to, it doesn't make much since unless you view the document in adobe connect…

From: Swanson, Toni
Sent: Monday, March 12, 2018 10:05 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting (b)(5) (b)(6)

[redacted]

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass
(b)(6) Mobile: [redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 10:01 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Not sure why – I gave you full permissions….

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:59 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

I don't see the meeting on your calendar

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass: [redacted]
(b)(6)

Mobile [redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 9:58 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Defer to your preference.

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:55 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

Do you think I should get two monitors, I had two but I never used the other one....

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass [redacted]
Mobile [redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 9:47 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

:O)

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:41 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting (b)(6)

Yes, I just sent that on my email. [redacted] should know this too, this was brought up, unless they never settled the matter and just started the work....

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass [redacted]
Mobile [redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 9:38 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Toni,

(b)(5) [redacted]

Thanks!

Tony

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:28 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

(b)(5) [redacted]

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 9:23:55 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Yes, go ahead and telework. I understand your feelings on the issue as I also felt guilty for several years...not anymore, if I don't feel well or need to do something with my daughters I just telework. The call this morning is to socialize (hate that word) you to the working group.

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:21 AM
To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

I feel guilty. I don't want them to go looking for me and not find me. The tooth was basically broken, so it was difficult to extract. All weekend I have been taking Meds and antibiotics for infection. Good thing I can't see it.... I don't like this stuff. It's already 919... if stay home and work I can put the computer on and call into the meeting... should I do that?

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 9:17:15 AM
To: Swanson, Toni
Subject: RE: Weekly SMWG Meeting

Why don't you telework?

From: Swanson, Toni
Sent: Monday, March 12, 2018 9:17 AM

To: Gentry, Anthony E
Subject: RE: Weekly SMWG Meeting

Thank Tony. I'm on my way in, my tooth has been killing me. Or lack if the tooth. Number one below was reviewed about three years ago by Phil Bush, not sure if he has information on that, that was debated for some months.

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 8:36:47 AM
To: Swanson, Toni
Subject: FW: Weekly SMWG Meeting

GM Toni,

I participate in a weekly USCIS social media call on Monday @10 – I forward you the evite and will ask Kevin Greely to add you to the list. Ian Hinds and I co-chair the OCC internal social media working group. We have some issues currently under review and/or coordination:

(b)(5)

(b)(7)(e)

I will give you a call later this morning. Hopefully, we can get the equipment (docking station, monitor, mouse and keyboard – do you want two monitors?) installed, and possibly locate a desk. As always, call me if you need anything.

Thanks

Tony

Thanks

Tony

Tony

Shirk, Georgette L

From: Brand, Jennifer S
Sent: Monday, March 28, 2016 4:37 PM
To: Dhabalia, Dimple D; Palmer, David; Dermody, John; Mathias, Susan
Cc: Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted] Gaffin, Elizabeth S; Gentry, Anthony E; Sterling, Brian
Subject: RE: Comments on Social Media paper

(b)(6) [redacted]

Hi Dimple,

Thanks for taking the time to answer our questions with your team this morning, and also being so helpful this afternoon. As we discussed, CRCL has reviewed the Social Media Expansion Plan ConOps and clear that document. I understand that the other documents are less pressing and we will work as quickly as we can to review and get you any feedback on those documents as soon as possible but before Friday. We look forward to getting the SOP as soon as you can get it to us. Many thanks,

Jennifer

Jennifer S. Brand
Section Chief,
Security, Intelligence, and Information Policy (SIIP) Section
Office for Civil Rights & Civil Liberties
Department of Homeland Security
[redacted]

(b)(6)

From: Dhabalia, Dimple D (b)(6)
Sent: Monday, March 28, 2016 4:58 PM
To: Palmer, David [redacted]; Dermody, John [redacted] Brand, Jennifer S [redacted] Mathias, Susan [redacted]
Cc: Buss, Nathaniel [redacted] Higgins, Jennifer B [redacted] Emrich, Matthew D [redacted] Zellen, Lorie A [redacted] Swift, Derrick [redacted] Gaffin, Elizabeth S [redacted] Gentry, Anthony E [redacted]
Subject: RE: Comments on Social Media paper

All,

In response to the call this morning, we have incorporated your comments and updated the language in Appendix A to make it as clear as possible that the pilot is a joint pilot between DOS and USCIS, however, please note that all new information for this pilot will be collected by DOS, stored in the DOS WRAPS systems and used in accordance with DOS' existing authorities and agreements with the IC. Any forward on disclosure will be accomplished pursuant to existing authorities.

Attached are the updated versions of the following documents for your review:

(b)(5)

[redacted]

The data logistics SOP mentioned on the call this morning will follow shortly. Additionally, as mentioned this morning please keep in mind that the PTA and Appendix B are still going through the clearance process on this end and may still have changes from Counsel and Policy.

We hope that these changes address your concerns and that OGC and CRCL will be able to clear the SM Expansion Plan by COB today so we can push the plan forward per the Department's request. In the interest of time we've noted that the other documents will be added as appendices once they've gone through the clearance process.

Please let us know if you have any questions or if we can provide any additional information.

Regards,
Dimple

DIMPLE DHABALIA | SPECIAL ASSISTANT | USCIS REFUGEE, ASYLUM AND INTERNATIONAL OPERATIONS DIRECTORATE

[redacted] (b)(6)

From: Dhabalia, Dimple D
Sent: Monday, March 28, 2016 7:57 AM (b)(6)
To: Palmer, David; Dermody, John; Brand, Jennifer S; Mathias, Susan
Cc: Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted] Swift, Derrick
Subject: RE: Comments on Social Media paper

Thanks David. We'll plan on 10:15.

Regards,
Dimple

DIMPLE DHABALIA | SPECIAL ASSISTANT | USCIS REFUGEE, ASYLUM AND INTERNATIONAL OPERATIONS DIRECTORATE

[redacted] (b)(6)

From: Palmer, David
Sent: Monday, March 28, 2016 7:50 AM (b)(6)
To: Dermody, John; Brand, Jennifer S; Dhabalia, Dimple D; Mathias, Susan
Cc: Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted]
Subject: RE: Comments on Social Media paper

900 is not good for me, however. I can join at 10:15. Am cc'ing Susan Mathias, who may be able to cover if 9 is the only time that works.

David J. Palmer
Associate General Counsel
Legal Counsel Division
Office of the General Counsel
Department of Homeland Security

[redacted] (b)(6)

From: Dermody, John
Sent: Monday, March 28, 2016 7:26:28 AM
To: Brand, Jennifer S; Dhabalia, Dimple D; Palmer, David
Cc: Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted] (b)(6)
Subject: Re: Comments on Social Media paper

That works for me as well.

From: Brand, Jennifer S
Sent: Sunday, March 27, 2016 09:01 PM
To: Dhabalia, Dimple D; Palmer, David
Cc: Dermody, John; Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted] (b)(6)
[redacted] (b)(6)
Subject: Re: Comments on Social Media paper

I could do 9 am if that works for all.

Jennifer S. Brand
Section Chief
Security, Intelligence, and Information Policy Section
Office for Civil Rights & Civil Liberties Department of Homeland Security
[redacted] (b)(6)

From: Dhabalia, Dimple D
Sent: Sunday, March 27, 2016 08:58 PM
To: Palmer, David; Brand, Jennifer S
Cc: Dermody, John; Buss, Nathaniel; Higgins, Jennifer B; Emrich, Matthew D; Zellen, Lorie A; [redacted] (b)(6)
[redacted] (b)(6)
Subject: RE: Comments on Social Media paper

David and Jennifer,

Thank you to both OGC and CRCL for forwarding your comments on the Social Media ConOps. After reviewing them we think that a quick conversation would allow us to address (and hopefully resolve) the concerns you've raised. Would you be available for a call tomorrow morning? If 9am works for everyone I'll send out an invite with call in information.

Regards,
Dimple

DIMPLE DHABALIA | SPECIAL ASSISTANT | USCIS REFUGEE, ASYLUM AND INTERNATIONAL OPERATIONS DIRECTORATE
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, March 29, 2016 8:54 AM
To: Carpenter, Dea D; Hinds, Ian G
Cc: Jaddou, Ur M
Subject: RE: D2 - Social Media meeting
Attachments: FW: Social Media WG - Finalization of Pilot Documents

Dea, (b)(7)(e)

[redacted]

The comments mentioned by Ian can be found in the RAIO document.

Thanks

Tony

From: Carpenter, Dea D
Sent: Tuesday, March 29, 2016 9:29 AM
To: Hinds, Ian G; Gentry, Anthony E
Cc: Jaddou, Ur M
Subject: D2 - Social Media meeting

Hi Ian and Tony! Ur is set to attend a D2 meeting on the Social Media Pilot plan on Thursday at 2:30 p.m. I know I reviewed an earlier version of the pilot plan and was generally comfortable with the plan. Are there items that Ur should be aware of or should be prepared to raise/discuss at the Thursday meeting?

Shirk, Georgette L

From: Hinds, Ian G
Sent: Friday, March 25, 2016 3:47 PM
To: Jaddou, Ur M
Cc: Carpenter, Dea D; Gentry, Anthony E; Forest, Laura L; Gaffin, Elizabeth S; Hicks, Celia F
Subject: FW: Social Media WG - Finalization of Pilot Documents
Attachments: Master Social Media Pilot Proposal v6 - Updated Draft V5_RAIO Consolidated - OPS Response.docx; Master Social Media Pilot Proposal v6 - Updated Draft V6 OCC edits.docx; D_SEAD 5_PAEI_V5 1_14 March 2016.docx

Ur, (b)(5)

[redacted]

Thanks,
Ian

From: Greeley, Kevin A
Sent: Thursday, March 24, 2016 9:37 AM (b)(6) (b)(7)(C)
To: Dhabalia, Dimple D; Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J; [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M [redacted] Heffron, Christopher M; [redacted] Case, Mary Ann; [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D; [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G; [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; [redacted] Krahl, Laura J
Subject: RE: Social Media WG - Finalization of Pilot Documents

Good morning, everyone. As referenced below, here are the dispositions for the comments/edits recently submitted by RAIO. Please note that these comments were submitted on version 5 (V5) and there is a newer version (V6) now in circulation.

- Please review all of the comments/edits and dispositions to ensure that your component concurs with the OP&S dispositions. If not, please let me know by COB Monday, March 28th.

I am also attaching additional comments from OCC that I previously circulated to the WG. As previously indicated, OP&S recommends accepting all of the proposed OCC edits.

- Please review that document to ensure that your component concurs with accepting the edits. If not, please let me know by COB Monday, March 28th.

- Please review the OP&S comments in the email below (in red) and provide your component's input by COB Monday, March 28th.

I will out until Tuesday, March 29th. However, if there is anything emergent, please contact Cristina Hamilton and please remember to copy me as well for visibility upon my return.

The OP&S chief, Denise, has indicated that the pilot can move forward for presentation to D2. We are trying to schedule a meeting for late next week. WG representatives will also be invited.

- Please let me know who will be representing your component for that meeting.

Thank you and have a great upcoming weekend!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Greeley, Kevin A (b)(6)
Sent: Wednesday, March 23, 2016 11:44 AM
To: Dhabalia, Dimple D; Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J; [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M; [redacted] Heffron, Christopher M; [redacted] Case, Mary Ann; [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D; [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G; [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; [redacted] Krahl, Laura J
Subject: RE: Social Media WG - Finalization of Pilot Documents (b)(7)(c)

Sorry, I should have also mentioned that I will work to disposition the additional comments that are contained in the document that was attached.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)

National Security & Benefits Integrity Division (NSBI)

[redacted] (b)(6)

From: Greeley, Kevin A
Sent: Wednesday, March 23, 2016 11:41 AM (b)(6)
To: Dhabalia, Dimple D; Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J; [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M; [redacted] Heffron, Christopher M; [redacted] Case, Mary Ann; [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D; [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G; [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; [redacted] Krahl, Laura J
Subject: RE: Social Media WG - Finalization of Pilot Documents
(b)(7)(c)

Dimple, thanks for catching the errors in the text below. I have inserted responses and recommendations in red below for WG consideration.

If any component has additional questions, input, or does not concur with the proposed recommendations below, please let me know ASAP. This is a perfect example of why it is so critical that everyone looks very closely at this document.

Thanks!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)

[redacted] (b)(6)

From: Dhabalia, Dimple D (b)(6)
Sent: Wednesday, March 23, 2016 10:01 AM
To: Greeley, Kevin A; Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J; [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M; [redacted] Heffron, Christopher M; [redacted] Case, Mary Ann; [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D; [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G; [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; [redacted] Krahl, Laura J
Subject: RE: Social Media WG - Finalization of Pilot Documents (b)(7)(c)

Hi [redacted] (b)(6)

Attached please find consolidated comments from the RAIO Directorate.

Additionally, please note that RAIO cannot concur with the proposed document until the following concern is resolved for the Asylum Division:

The proposal document contains the following paragraph:

(b)(5)

I also recommend additional language in this section as follows: (b)(5)

Regards,

Dimple

DIMPLE DHABALIA | SPECIAL ASSISTANT | USCIS REFUGEE, ASYLUM AND INTERNATIONAL OPERATIONS DIRECTORATE

[redacted] (b)(6)

From: Greeley, Kevin A
Sent: Tuesday, March 22, 2016 1:05 PM (b)(6)
To: Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J; [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M; [redacted] Heffron, Christopher M; [redacted] Case, Mary Ann [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G; [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; Dhabalia, Dimple D; [redacted] Krahl, Laura J
Subject: RE: Social Media WG - Finalization of Pilot Documents (b)(7)(c)

Good afternoon, everyone. I apologize for my delay in following up from the WG meeting yesterday. I received some additional input and new information that also needed to be included in the documents.

As discussed yesterday, I am proceeding with the understanding that the pilot plan is ready to be presented to senior leadership. We are meeting the Denise (OPS Chief) this afternoon to brief her on the plan.

In the attached version of the plan, I have accepted the previous track changes and I have incorporated new track changes based on the last WG meeting and additional input/information received.

- Please quickly scan through the new changes for your component and let me know immediately if your component has any questions, concerns, or substantive edits.

I have also attached an updated Recommendations document. There are a few items that would benefit from additional component input, but that input is not required before this pilot is presented to senior leadership. Some items have also been resolved.

- Again, please quickly scan through the document for your component and let me know immediately if your component has any questions, concerns, or additional substantive input.

If there are any additional comments or input, it is important to submit it now. As we discussed, the plan could still change and we will continue to consider and discuss all issues that are raised. However, to the greatest extent possible, we want the plan to be as clear and complete as possible before presentation to senior leadership.

Your continued assistance and participation in this WG effort is greatly appreciated.

Thanks!

Kevin Greeley
Adjudications Officer
DHS | USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Greeley, Kevin A
Sent: Friday, March 18, 2016 1:50 PM (b)(6)
To: Hamilton, Cristina A; Jones, Latonya D; Contaldi, Kerry T; Burt, Michael J [redacted] Beveridge, Jennifer L (Jenna); Ackleson, Jason M [redacted] Heffron, Christopher M; [redacted]
Case, Mary Ann; [redacted] Kvortek, Lisette E; Thind, Ravneet K; Thomas, Ronnie D [redacted] Chappell-Kirby, Shvonne L; Hawkins, Donald K; Baker, Tamara L; Martone, Dan N; Festa, James P; Rudd, George E; Lowry, William K Jr; McCarter, Benjamin A; Onello, Andrew J; Soiza, Jose M (Jose); Burgess, Mark W; Gipson, Angela E; Potts, LeRoy G [redacted] Gaffin, Elizabeth S; Zill, Katherine F; Hicks, Celia F; Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Hall, Joshua K; McLaughlin, Judy S; Theodule, Jonathan C; Gottlieb, Nicholas M; Farrell, David J; Martin, Steven P; Dhabalia, Dimple D; Krahl, Laura J
Subject: Social Media WG - Finalization of Pilot Documents
Importance: High

Good afternoon, everyone. Here are the most updated versions of the pilot documents. The pilot proposal contains new edits that are based on additional input that has been received, WG discussions, and further technical review for overall consistency. The recommendations document has been updated to reflect WG agreements from WG meetings and items that are still outstanding.

Please review the updated pilot proposal to ensure that your component concurs with the recent changes. If not, please provide your component's input and suggested edits in advance of the WG meeting on Monday.

Please also review the updated recommendations document to provide your component's input on any items that are still outstanding in advance of the WG meeting on Monday.

As always, if you have any questions or need assistance, please let me know as soon as possible.

Thanks and have a great weekend!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

PAGE WITHHELD PURSUANT

(b)(7)(e)

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PAGE WITHHELD PURSUANT

(b)(7)(e)

Shirk, Georgette L

From: Greeley, Kevin A
Sent: Wednesday, December 30, 2015 1:11 PM
To: Gentry, Anthony E; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

(b)(5)

Hi, Tony. Yes, OCC's understanding is correct. The 5 SMOUTs listed below are approved. The timeline document needs to be updated. The General Use SMOUT was approved on 7/13/2015. The Officer Safety SMOUT was also approved, but Privacy has noted the following: (b)(7)(e)

[redacted]

So technically it was approved, making that 6 approved SMOUTs, with the Officer Safety SMOUT no longer needed.

We will ask that the timeline be updated.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 12:42 PM
To: Greeley, Kevin A; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan
Importance: High

Kevin,

Thanks for the historical emails. I am still confused regarding the I&A provided lists that states USCIS has 5 approved SMOUTs and 1 pending (see yellow-highlighted area) – OCC previously understood that the following SMOUTs were approved for use:

(b)(5) (b)(7)(e)

[redacted]

Thanks

Tony

From: Greeley, Kevin A
Sent: Wednesday, December 30, 2015 12:26 PM
To: Gentry, Anthony E; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

Tony – sorry for my delay. I am attaching an email chain that also has an attached email chain. That 2nd attached email chain is an email directly from Privacy that shows 7 USCIS SMOUTs and gives an explanation of the history of the SMOUTs.

We have 5 SMOUTs that we can use and 2 were determined to be unnecessary.

Please let me know if this email traffic and the attachments don't resolve the question.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 12:00 PM
To: Greeley, Kevin A; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

Kevin,

Thanks – however, what is the total (5 or 6) for USCIS SMOUTS?

Thanks

Tony

From: Greeley, Kevin A
Sent: Wednesday, December 30, 2015 11:54 AM
To: Levine, Laurence D; Gentry, Anthony E
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

The general use SMOUT is approved and should not be listed as pending.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
Desk Phone: (202) 272-8137
kevin.a.greeley@uscis.dhs.gov

From: Levine, Laurence D
Sent: Wednesday, December 30, 2015 11:38 AM
To: Gentry, Anthony E
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A; Greeley, Kevin A
Subject: RE: DHS Social Media Task Force Action Plan

Adding Cristina and Kevin who might know the answer

Larry Levine
Senior Advisor to the Chief
Office of Policy & Strategy
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 11:36 AM

To: Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L
Subject: RE: DHS Social Media Task Force Action Plan

Larry,

Please see the attached spreadsheet provided by I&A – does USCIS have 5 or 6 SMOUTs (e.g., 5 approved and 1 pending, or 4 approved and 1 pending)????

Thanks

Tony

(b)(6) (b)(6)

From: Levine, Laurence D
Sent: Wednesday, December 30, 2015 10:42 AM
To: Vanison, Denise; Byers, Troy D; Choi, Juliet K; Emrich, Matthew D; Hamilton, Cristina A; Higgins, Jennifer B; Holmes, Troy E; Kerns, Kevin J; Langlois, Joseph E; [redacted] McCament, James W; Neufeld, Donald W; [redacted] Renaud, Tracy L; Scialabba, Lori L; Strack, Barbara L; Swanson, Toni; [redacted] Greeley, Kevin A; Valverde, Michael; Zellen, Lorie A; Thomas, Ronnie D; [redacted] Rudd, George E; [redacted] Ferrigno, Joseph (Joe); Yi, Jennifer H (Jen); Conklin, Jeffery A; Schmelzinger, Gilbert C; Stamerra, Robert A; OSI Coordination; Moulton, Shayla S; Gallagher, Rand L; FDNSExecSec; Gentry, Anthony E; Forest, Laura L; Hinds, Ian G; Jaddou, Ur M; Carpenter, Dea D; Busch, Philip B; Renaud, Daniel M; Hurteau, Mallory J; Krebs, Kristie L; Farnam, Julie E; Prelogar, Brandon B
Subject: RE: DHS Social Media Task Force Action Plan
Importance: High

All – we took everyone's submissions for the future state document and put it into the attached. If you have any further comments, please let us know by 1 PM so we can have the Front Office sign off prior to submitting it to the Task Force.

Thanks very much,
Larry

Larry Levine
Senior Advisor to the Chief
Office of Policy & Strategy
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted]

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(b)(6) (b)(6)

From: Vanison, Denise
Sent: Friday, December 18, 2015 5:39 PM
To: Byers, Troy D; Choi, Juliet K; Emrich, Matthew D; Forest, Laura L; Gentry, Anthony E; Hamilton, Cristina A; Higgins, Jennifer B; Hinds, Ian G; Holmes, Troy E; Jaddou, Ur M; Kerns, Kevin J; Langlois, Joseph E; Levine, Laurence D; [redacted] McCament, James W; Neufeld, Donald W; Padilla, April Y; [redacted] Renaud, Daniel M; Renaud, Tracy L; Scialabba, Lori L; Strack, Barbara L; Swanson, Toni; [redacted] Thomas, Ronnie D; Valverde, Michael; Vanison, Denise; Zellen, Lorie A
Subject: FW: DHS Social Media Task Force Action Plan

All,

(b)(5)

[redacted]

Please send your responses to me and Cristina Hamilton. We will compile all of your responses and forward them to the Task Force. Thank you and Happy Holidays!

Denise

Denise A. Vanison
Chief, Office of Policy and Strategy
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

From: Vanison, Denise
Sent: Thursday, December 17, 2015 7:47 PM
To: Renaud, Tracy L; Neufeld, Donald W; Renaud, Daniel M; Valverde, Michael; Jaddou, Ur M; Emrich, Matthew D; Zellen, Lorie A
Cc: Swanson, Toni; Levine, Laurence D; Hamilton, Cristina A; Choi, Juliet K
Subject: FW: DHS Social Media Task Force Action Plan

USCIS Social Media Task Force Team,

Attached is the final DHS Social Media Task Force Action Plan. We'll send an email tomorrow about next steps for USCIS. Please let me know if you would like to have a POC from your offices that should be included on these emails. Thanks.

Denise

Denise A. Vanison
Chief, Office of Policy and Strategy
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

Shirk, Georgette L

From: Chappell-Kirby, Shvonne L
Sent: Tuesday, December 22, 2015 1:46 AM
To: Hamilton, Cristina A; Atkinson, Ronald A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media
Attachments: SMOUT USCIS-benefits adjudication 20141124 PRIV FINAL.pdf; SMOUT USCIS-FDNS 20141124 PRIV FINAL.pdf; SMOUT USCIS-OSI INV 20141124 PRIV FINAL.pdf; SMOUT USCIS-OSI PSD 20141124 PRIV FINAL.pdf; SMOUT, USCIS-General Use, 20150713, PRIV Final.pdf; SMOUT, USCIS-SOC 20150311, PRIV Final.pdf; SMOUT, USCIS-Officer Safety, 20150315, PRIV Final.pdf

Per our meeting this morning, I took the opportunity to go through all our files for operational use of social media to ensure I had all the correct information. In reviewing the files, I discovered there were 7 SMOUTs submitted and adjudicated by the DHS Privacy Office. Attached are all seven SMOUTs. Below is my response to the questions.

Questions:

1) Do we have copies of the SMOUTs that we can provide to Senate Judiciary? **Yes**

   The following seven SMOUTs have been approved for USCIS:
   - USCIS Benefit Determination
   - USCIS FDNS
   - USCIS OSI Investigation
   - USCIS OSI (PSD) Personnel Security Division
   - USCIS General Use
   - USCIS Officer Safety
   - USCIS SOC

   Two of the adjudicated SMOUTs (Officer Safety and USCIS SOC)the DHS Privacy Office determined that a new PIA and SORN would be required to cover the operational use of these two SMOUTs. After further investigation with the program office POCs, the USCIS Privacy Office made the following evaluations that the SOC and OSI – Officer Safety do not have any plans to use social media in support of its mission in the near future.

   USCIS OIT SOC
   - The SOC confirmed no PII is collected from Social Media sites in support of its monitoring USCIS networks and incident response and investigations functions. However, the SOC does access social media to support USCIS and the agency's ability to access these types of sites. The SOC will view how-to videos pertaining to security applications, and conduct vulnerability testing to confirm that a particular social media site does not house or contain some sort of malware that could infect the USCIS security posture. **The SOC SMOUT is being updated to reflect that no PII will be used.**

(b)(7)(e)

(b)(7)(e)

[redacted]

Please let me know if you have any questions, or need further clarification on my response above.

Shvonne Chappell-Kirby
Office of Privacy
[redacted] (b)(6)

From: Hamilton, Cristina A
Sent: Friday, December 18, 2015 1:48 PM
To: Atkinson, Ronald A; Chappell-Kirby, Shvonne L
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

Works for me.

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS
[redacted] (b)(6)

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From: Atkinson, Ronald A
Sent: Friday, December 18, 2015 1:35 PM

To: Hamilton, Cristina A; Chappell-Kirby, Shvonne L
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

Does 10:00 a.m. work for everyone?

Ronald Alan Atkinson
Deputy Chief
USCIS Office of Legislative Affairs

[redacted] (b)(6)

From: Hamilton, Cristina A
Sent: Friday, December 18, 2015 1:32:43 PM
To: Chappell-Kirby, Shvonne L; Atkinson, Ronald A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

Thanks, Shvonne, I think this is a really good start. I suggest we go with Alan's suggestion of a Monday meeting. We will also need to know if more detail is needed for the response and if we expect we'll have to provide more explanation sooner or later and start preparing for that.

Alan, can your office coordinate the meeting/time/place?

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS

[redacted] (b)(6)

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From: Chappell-Kirby, Shvonne L
Sent: Friday, December 18, 2015 10:58 AM
To: Hamilton, Cristina A; Atkinson, Ronald A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

All I have a previous engagement at 11:30, I will not be able to make that time, any time after 2 p.m. will work for me.

I don't know if this is what you were looking for, but this is a brief statement regarding 5 vs. 7. I can provide a more detail statement after my meeting. Please let me know if they is what you were looking for? (b)(5)

[redacted]

Shvonne

From: Hamilton, Cristina A
Sent: Friday, December 18, 2015 10:00 AM
To: Chappell-Kirby, Shvonne L; Atkinson, Ronald A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

I hope to schedule shortly. If you could send your write-up before then we can assess whether we need to discuss briefly. I will aim for 11:30 as I'm not available as I have a conflict at noon. Should be short I hope.

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS
[redacted] (b)(6)

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From: Chappell-Kirby, Shvonne L
Sent: Friday, December 18, 2015 9:57 AM
To: Hamilton, Cristina A; Atkinson, Ronald A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

Ok Cristina, I will do. Please let me know if we all are going to meet around 11:30 or noon? Will there be a call in number?

Shvonne

From: Hamilton, Cristina A
Sent: Friday, December 18, 2015 9:41 AM
To: Atkinson, Ronald A; Chappell-Kirby, Shvonne L
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

Can we have a quick call/meet together before 10 as I have another mtg. then. Alternatively we can do it around 11:30 or noon.
Shvonne, since USICS Privacy is the liaison with DHS Privacy on the SMOUTS. if you can draft something to run by us all that explains submitted/approved and the 5 vs 7 number, that would be helpful.

Thanks,

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS
[redacted] (b)(6)

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From: Atkinson, Ronald A
Sent: Friday, December 18, 2015 9:17 AM
To: Hamilton, Cristina A; Chappell-Kirby, Shvonne L
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

The "7" comes from a chart that DHS OLA provided which apparently provides a count of SMOUTS in place, by component. For USCIS, it says 7.

From: Hamilton, Cristina A
Sent: Friday, December 18, 2015 9:09 AM
To: Atkinson, Ronald A; Chappell-Kirby, Shvonne L
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M; Vanison, Denise; Levine, Laurence D; Greeley, Kevin A
Subject: RE: Social media

+Denise, Larry, and Kevin

Alan, the response to 1 is straightforward and we can readily provide them. The response to your second question is yes, but will require discussion. I also need to better understand the reference to "7." Can we discuss further this am?

Cristina

From: Atkinson, Ronald A
Sent: Friday, December 18, 2015 8:56:33 AM
To: Chappell-Kirby, Shvonne L; Hamilton, Cristina A
Cc: Hawkins, Donald K; Dalal, Ankur P (Andy); Reilly, Richard M
Subject: FW: Social media

Ms. Chappell-Kirby, Ms. Hamilton:

I understand you may have the answers to Mr. Babb's questions below. Mr. Babb is with Senate Judiciary.

Questions:

1) Do we have copies of the SMOUTS that we can provide to Senate Judiciary?
2) Do we need to explain anything regarding whether they are "operational"?

Thanks,
...Alan

From: Babb, Peter (Appropriations) [mailto[redacted] (b)(6)
Sent: Friday, December 18, 2015 8:16 AM
To: Atkinson, Ronald A; Rodriguez, Miguel E; Reilly, Richard M
Subject: RE: Social media

Please let me know where this inquiry stands, and estimate when you'll be able to send it to us. There are obviously a lot of questions on this front and we need to make sure we have the right answers. Thanks.

From: Babb, Peter (Appropriations)
Sent: Thursday, December 17, 2015 10:23 AM
To: Atkinson, Ronald A; Rodriguez, Miguel E; Reilly, Richard M
Subject: FW: Social media

Good day,

(b)(5)

[redacted]

Thanks,
Peter

QUESTION: How many templates were submitted pursuant to this policy?
ANSWER: 38
QUESTION: How many and which programs engage in operational use social media?
ANSWER:

- Submitted SMOUTs	# per component		
USCIS	7	Benefits Adjudication	Approved

From: Kraninger, Kathy (Appropriations)
Sent: Thursday, December 17, 2015 9:56 AM
To: 'O'Leary, David'; 'Ramanathan, Sue'
Cc: 'Lovett, Edward'; Babb, Peter (Appropriations)
Subject: RE: Social media

Sorry with CBP and USCIS (not ICE)...

From: Kraninger, Kathy (Appropriations)
Sent: Thursday, December 17, 2015 9:56 AM
To: 'O'Leary, David'; Ramanathan, Sue
Cc: Lovett, Edward; Babb, Peter (Appropriations)
Subject: RE: Social media

Thanks. I've asked Peter to follow up with CBP and ICE on the below highlighted – happy to have you get the info but we do expect to get it. It's current operational info. Thanks!

From: O'Leary, David [redacted] (b)(6)
Sent: Wednesday, December 16, 2015 9:50 PM
To: Kraninger, Kathy (Appropriations); Ramanathan, Sue
Cc: Lovett, Edward
Subject: RE: Social media

Kathy,

See below for answers to your specific questions. As you can see, we do currently have a number of approved uses of social media in the Department. That notwithstanding, the Secretary has established a Social Media Vetting Task Force to examine current policy, practices, gaps and challenges and develop an implementation plan to close any gaps and address the challenges.

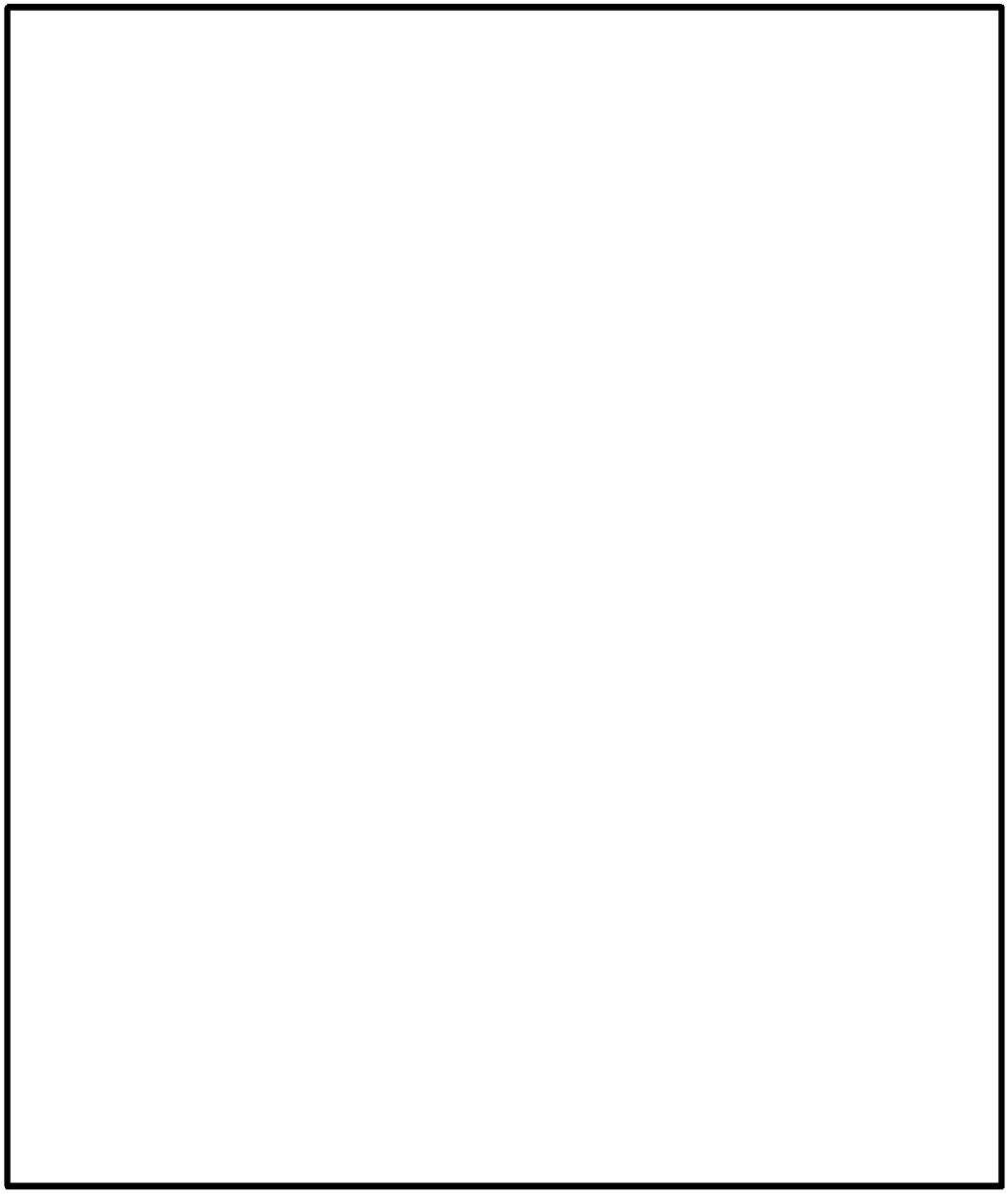
Regards,

David O'Leary
Associate Director
Office of Legislative Affairs
U.S. Department of Homeland Security

[redacted] (b)(6) (b)(5) (b)(7)(e)

[redacted]

(b)(5)



QUESTION: D8 documentation requirement seems very onerous. How extensive does Privacy expect programs to be in this type of documenting – only if data was stored? I'd like to see examples of expected documentation. This may be a major limiting factor in a policy change to promote operational use of social media in a screening program.

ANSWER: This requirement is consistent with the Federal Records Act and records retention policies government-wide. All of the requirements can be modified on a case by case basis. Here is one example in an approved use: "Employees should retain the contents of their use of the Internet, including social media, if they would have retained that content had it been written on paper. These contents should be preserved in accordance with office procedures in a manner authorized by the relevant records schedule."

QUESTION: If we can't get the above answers, can I see the training? That probably will help me understand what limitations are in place.
ANSWER: The baseline training has been attached. This can be customized based on the approved use.

From: Kraninger, Kathy (Appropriations [redacted] (b)(6)
Sent: Tuesday, December 15, 2015 4:23 PM

(b)(6)

To: Ramanathan, Su
Cc: O'Leary, David <
Subject: RE: Social media

Edward

thanks

(b)(6)

From: Ramanathan, Sue [mailt
Sent: Tuesday, December 15,
To: Kraninger, Kathy (Appropriations)
Cc: O'Leary, David; Lovett, Edward
Subject: RE: Social media

Yep – we will track it down. Adding O'Leary and Lovett to this chain.

From: Kraninger, Kathy (Appropriations) [mailt
Sent: Tuesday, December 15, 2015 4:15 PM
To: Ramanathan, Sue
Subject: RE: Social media

(b)(6)

Just read everything.

- How many templates were submitted pursuant to this policy?
- How many and which programs engage in operational use social media?
- D8 documentation requirement seems very onerous. How extensive does Privacy expect programs to be in this type of documenting – only if data was stored? I'd like to see examples of expected documentation. This may be a major limiting factor in a policy change to promote operational use of social media in a screening program.
- If we can't get the above answers, can I see the training? That probably will help me understand what limitations are in place.

Let me know when you can answer these questions along with the pilot info. Thanks!

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 11:42 AM
To: Greeley, Kevin A; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan
Attachments: SMOUT Timeline Review 20151230 PRIV (6).docx

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Kevin, (b)(5) (b)(7)(e)

[redacted]

Thanks

Tony

From: Greeley, Kevin A
Sent: Wednesday, December 30, 2015 12:26 PM
To: Gentry, Anthony E; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

Tony – sorry for my delay. I am attaching an email chain that also has an attached email chain. That 2nd attached email chain is an email directly from Privacy that shows 7 USCIS SMOUTs and gives an explanation of the history of the SMOUTs.

We have 5 SMOUTs that we can use and 2 were determined to be unnecessary.

Please let me know if this email traffic and the attachments don't resolve the question.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 12:00 PM
To: Greeley, Kevin A; Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

Kevin,

Thanks – however, what is the total (5 or 6) for USCIS SMOUTS?

Thanks

Tony

From: Greeley, Kevin A
Sent: Wednesday, December 30, 2015 11:54 AM
To: Levine, Laurence D; Gentry, Anthony E
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A
Subject: RE: DHS Social Media Task Force Action Plan

The general use SMOUT is approved and should not be listed as pending.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

From: Levine, Laurence D
Sent: Wednesday, December 30, 2015 11:38 AM
To: Gentry, Anthony E
Cc: Hinds, Ian G; Forest, Laura L; Hamilton, Cristina A; Greeley, Kevin A
Subject: RE: DHS Social Media Task Force Action Plan

Adding Cristina and Kevin who might know the answer

Larry Levine
Senior Advisor to the Chief
Office of Policy & Strategy
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, December 30, 2015 11:36 AM
To: Levine, Laurence D
Cc: Hinds, Ian G; Forest, Laura L
Subject: RE: DHS Social Media Task Force Action Plan

Larry,

Please see the attached spreadsheet provided by I&A – does USCIS have 5 or 6 SMOUTs (e.g., 5 approved and 1 pending, or 4 approved and 1 pending)????

Thanks

Tony

From: Levine, Laurence D (b)(6)
Sent: Wednesday, December 30, 2015 10:42 AM
To: Vanison, Denise; Byers, Troy D; Choi, Juliet K; Emrich, Matthew D; Hamilton, Cristina A; Higgins, Jennifer B; Holmes, Troy E; Kerns, Kevin J; Langlois, Joseph B[redacted] McCament, James W; Neufeld, Donald W[redacted] Renaud, Tracy L; Scialabba, Lori L; Strack, Barbara L; Swanson, Toni[redacted] Greeley, Kevin A; Valverde, Michael; Zellen, Lorie A; Thomas, Ronnie D;[redacted] Rudd, George E;[redacted] Ferrigno, Joseph (Joe); Yi, Jennifer H (Jen); Conklin, Jeffery A; Schmelzinger, Gilbert C; Stamerra, Robert A; OSI Coordination; Moulton, Shayla S; Gallagher, Rand L; FDNSExecSec; Gentry, Anthony E; Forest, Laura L; Hinds, Ian G; Jaddou, Ur M; Carpenter, Dea D; Busch, Philip B; Renaud, Daniel M; Hurteau, Mallory J;[redacted] Prelogar, Brandon B
Subject: RE: DHS Social Media Task Force Action Plan
Importance: High

All – we took everyone's submissions for the future state document and put it into the attached. If you have any further comments, please let us know by 1 PM so we can have the Front Office sign off prior to submitting it to the Task Force.

Thanks very much,
Larry

Larry Levine
Senior Advisor to the Chief
Office of Policy & Strategy
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted] (b)(6)

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(b)(6)

From: Vanison, Denise (b)(6)
Sent: Friday, December 18, 2015 5:39 PM
To: Byers, Troy D; Choi, Juliet K; Emrich, Matthew D; Forest, Laura L; Gentry, Anthony E; Hamilton, Cristina A; Higgins, Jennifer B; Hinds, Ian G; Holmes, Troy E; Jaddou, Ur M; Kerns, Kevin J; Langlois, Joseph E; Levine, Laurence D; [redacted] McCament, James W; Neufeld, Donald W; [redacted] Renaud, Daniel M; Renaud, Tracy L; Scialabba, Lori L; Strack, Barbara L; Swanson, Toni; [redacted] homas, Ronnie D; Valverde, Michael; Vanison, Denise; Zellen, Lorie A
Subject: FW: DHS Social Media Task Force Action Plan

All,

I checked in with Nathaniel Buss, one of the co-chairs of the DHS Social Media (SM) Task Force to elicit some additional information about the second task in the attached action plan, which is described as the "unconstrained future state for leveraging social media." In an effort to improve the use of social media across DHS, we have been asked to lay out what we *want* to be able to do in a perfect DHS social media world. In other words, what would we do with a blank check (unlimited technology, resources, authorities) to improve how we use SM in law enforcement activities, investigations, research, vetting, screening, etc.? For each office, please provide us with one document in bullet point format with your wish list by COB Monday, December 28th organized under the following categories:

1. For what mission related purposes would your office like to use social media in the future?
2. What changes in social media policies would we seek?
3. What social media related technological capabilities and tools would we seek?
4. What additional human capital resources would you need to be able to effectively use social media? (please be as specific as possible)
5. Would other governmental agencies have to be involved? If so, who and why?
6. What else, not covered in the categories above would you envision in a future state for your office's use of social media?

Please send your responses to me and Cristina Hamilton. We will compile all of your responses and forward them to the Task Force. Thank you and Happy Holidays!

Denise

Denise A. Vanison
Chief, Office of Policy and Strategy
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Vanison, Denise
Sent: Thursday, December 17, 2015 7:47 PM
To: Renaud, Tracy L; Neufeld, Donald W; Renaud, Daniel M; Valverde, Michael; Jaddou, Ur M; Emrich, Matthew D; Zellen, Lorie A
Cc: Swanson, Toni; Levine, Laurence D; Hamilton, Cristina A; Choi, Juliet K
Subject: FW: DHS Social Media Task Force Action Plan

USCIS Social Media Task Force Team,

Attached is the final DHS Social Media Task Force Action Plan. We'll send an email tomorrow about next steps for USCIS. Please let me know if you would like to have a POC from your offices that should be included on these emails. Thanks.

Denise

Denise A. Vanison
Chief, Office of Policy and Strategy
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

Shirk, Georgette L

From: Hinds, Ian G
Sent: Monday, June 12, 2017 12:59 PM
To: Symons, Craig M; Groom, Molly M
Cc: Gaffin, Elizabeth S; Gentry, Anthony E; Forest, Laura L; Gregory, Peter D; Zill, Katherine F; Vargas-Padilla, Nelson A; OCC-Clearance
Subject: RE: FDNS SMOUT and Rules of Behavior Updates for Clearance
Attachments: OCC reponse to Rules of Behavior USCIS-FDNS 4-4 SMD FDNS Pvy 20170510, O....doc; OCC response to FDNS SMOUT 4-4 OCC SMD FDNS Pvy 20170510 OCC response 6.....docx

Craig/Molly,

The latest versions of the FDNS SMOUT and ROB containing OCC's consolidated edits/responses are attached and ready for your final review. There is one outstanding issue of note regarding training that can be found in comments OCC13 (SMOUT) and CALD13 (ROB). Let us know if you have any questions.

Thanks,
Ian

From: Gentry, Anthony E
Sent: Thursday, May 11, 2017 9:19 AM
To: Forest, Laura L; Gregory, Peter D; Hinds, Ian G; Zill, Katherine F
Cc: Gaffin, Elizabeth S
Subject: FW: FDNS SMOUT and Rules of Behavior Updates for Clearance

All,

FYI.

Tony

Anthony E. Gentry
Counsel for Intelligence & Emergency
Management Coordination

Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: Chappell-Kirby, Shvonne L
Sent: Thursday, May 11, 2017 8:59:51 AM
To: OCC-Clearance
Cc: Gaffin, Elizabeth S; Gentry, Anthony E; Lockett, Vania T; Sawyer, Kristina S (Kristy)
Subject: FW: FDNS SMOUT and Rules of Behavior Updates for Clearance

Hi Anthony and Liz,

(b)(7)(e)

Attached is the FDNS SMOUT and ROB that addresses your comments and have been updated accordingly. Most of the comments were addressed by the program and privacy, however, it may be beneficial to have a meeting to discuss your [redacted] Please take a look, and let us know when we can meet to discuss further, if you still have some concerns.

Thanks,
Shvonne

From: Gentry, Anthony E
Sent: Friday, May 05, 2017 11:42 AM
To: Chappell-Kirby, Shvonne L
Cc: Greeley, Kevin A; Gaffin, Elizabeth S
Subject: FW: FDNS SMOUT and Rules of Behavior Updates for Clearance

Shvonne,

FYI – should have included you on OCC's response to Kevin.

Thanks

Tony

From: Gentry, Anthony E
Sent: Friday, May 05, 2017 11:23 AM
To: Greeley, Kevin A
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Crompton, Wendy C; Zill, Katherine F; Forest, Laura L; Luong, Quan K; Vargas-Padilla, Nelson A; 'OCC-Clearance (OCC-Clearance@uscis.dhs.gov)'
Subject: FDNS SMOUT and Rules of Behavior Updates for Clearance

Kevin,

Please find attached the FDNS SMOUT and ROB with OCC edits and comments embedded.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination

Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: Chappell-Kirby, Shvonne L
Sent: Wednesday, February 15, 2017 3:15 PM
To: OCC-Clearance
Cc: Gaffin, Elizabeth S; Lockett, Vania T
Subject: FW: FDNS SMOUT and Rules of Behavior Updates for Clearance
Importance: High

Hi Liz,

(b)(5) (b)(7)(e)

[redacted]

Please review and let me know if you have any legal objections to the updated documents.

Thanks,
Shvonne Chappell-Kirby
Office of Privacy

The Privacy Office
U.S. Department of Homeland Security
Washington, DC 20528
703-235-0780, pia@dhs.gov
www.dhs.gov/privacy

DHS OPERATIONAL USE OF SOCIAL MEDIA

This template is used to assess the Department's Operational Use of Social Media, consistent with Management Directive 110-01.

The DHS Privacy Office has created this template to determine privacy compliance with Management Directive 110-01, *Privacy Policy for Operational Use of Social Media*. For the purposes of the Management Directive and this template, "Operational Use" means authorized use of social media to collect personally identifiable information for the purpose of enhancing situational awareness, investigating an individual in a criminal, civil, or administrative context, making a benefit determination about a person, making a personnel determination about a Department employee, making a suitability determination about a prospective Department employee, or for any other official Department purpose that has the potential to affect the rights, privileges, or benefits of an individual. Operational use does not include the use of search engines for general Internet research, nor does it include the use of social media for professional development such as training and continuing education or for facilitating internal meetings. The following uses of social media are exempt from the Management Directive and are not subject to this requirement[1]:

a) Communications and outreach with the public authorized by the Office of Public Affairs (covered by the existing PIAs: DHS/ALL/PIA-031 - Use of Social Networking Interactions and Applications Communications/Outreach/Public Dialogue and DHS/ALL/PIA-036 - Use of Unidirectional Social Media Applications);

b) The conduct of authorized intelligence activities carried out by the Office of Intelligence and Analysis, the intelligence and counterintelligence elements of the United States Coast Guard, or any other Component performing authorized foreign intelligence or counterintelligence functions, in accordance with the provisions of Executive Order 12333, as amended.

This template shall be used to document the process to be followed by all programs engaging in operational uses of social media; to identify information technology systems, technologies, rulemakings, programs, or pilot projects that involve PII and other activities that otherwise impact the privacy of individuals as determined by the Chief Privacy Officer; and to assess whether there is a need for additional Privacy Compliance Documentation. Components may appeal to the Deputy Secretary for

---

[1] Gathering information by the Office of Operations Coordination and Planning (OPS) to enhance situational awareness is exempt from this requirement and is covered by the existing PIA: DHS/OPS/PIA-004(d) - Publicly Available Social Media Monitoring and Situational Awareness Initiative Update.

Homeland Security if there is disagreement over the DHS Privacy Office determination of privacy compliance for the operational use of social media.

DHS OPERATIONAL USE OF SOCIAL MEDIA

Please complete this form and send it to your Component Privacy Officer. Upon receipt, your Component Privacy Officer and the DHS Privacy Office will review this form and may request additional information.

SUMMARY INFORMATION

Date submitted for review: 1/25/2017

Name of Component: U.S. Citizenship and Immigration Services, Fraud Detection and National Security Directorate (FDNS)

Contact Information: [redacted]

Counsel[2] Contact Information: ~~TBD~~

(b)(6)

Craig Symons Chief Counsel USCIS [redacted]

IT System(s) where social media data is stored: FDNS-DS

Applicable Privacy Impact Assessment(s) (PIA):

DHS/USCIS/PIA-013-01 - Fraud Detection and National Security Directorate (FDNS)

DHS/USCIS/PIA-013(a) - Fraud Detection and National Security Data System (FDNS-DS)

Applicable System of Records Notice(s) (SORN):

DHS/USCIS/ICE/CBP-001 – Alien File, Index, and National File Tracking System of Records, November 21, 2013, 78 FR 69864

DHS/USCIS-006 - Fraud Detection and National Security Records (FDNS) August 8, 2012, 77 FR 47411

---

[2] Counsel listed here must certify that appropriate authority exists to engage in particular operational activities involving social media.

(b)(5) (b)(7)(e)

(b)(5) (b)(7)(e)

Comment [KTQ8]: Accept edit.

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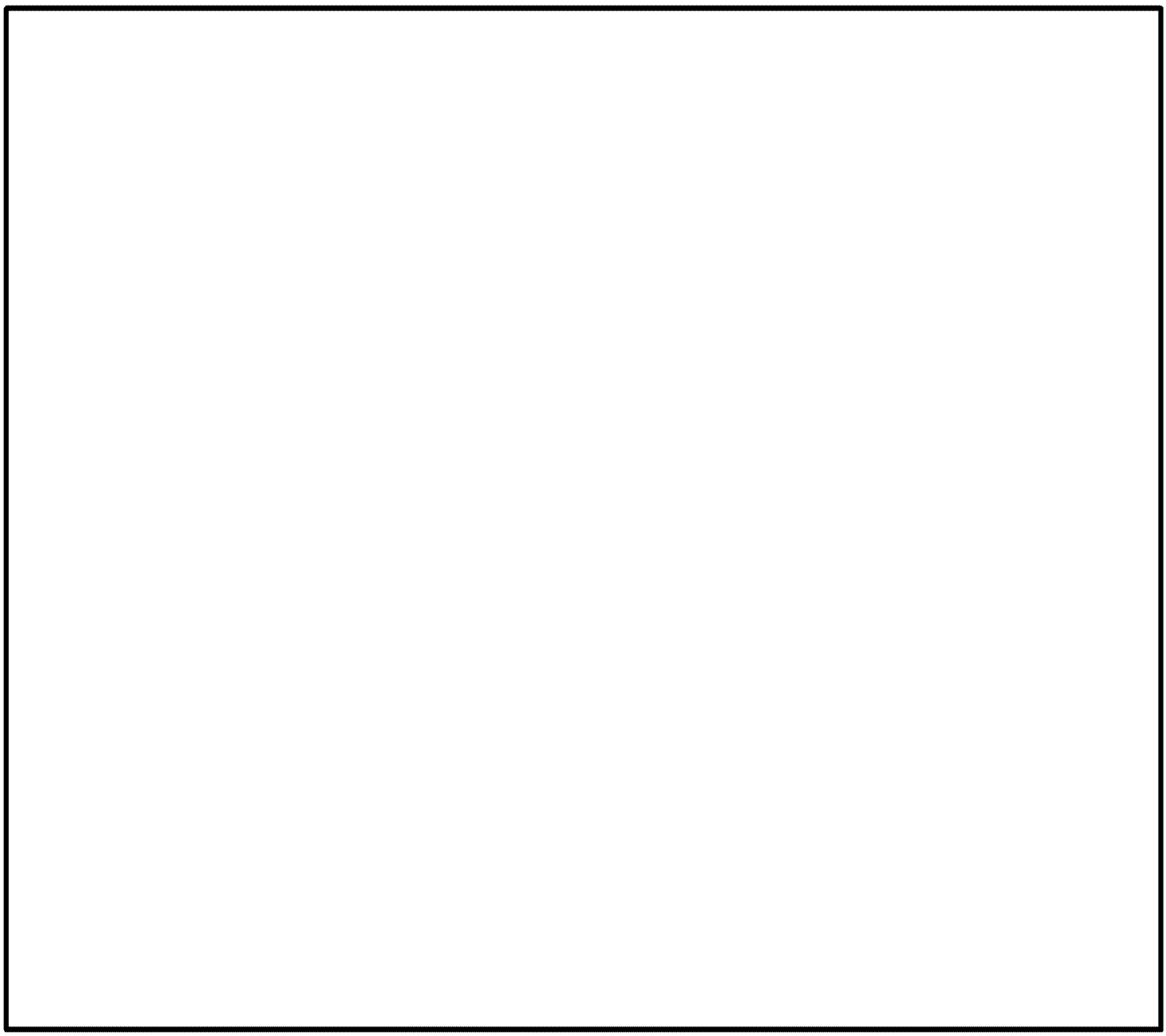
(b)(7)(e)

Comment [OCC15]: No objection

Comment [AEG17]: See KTQ14



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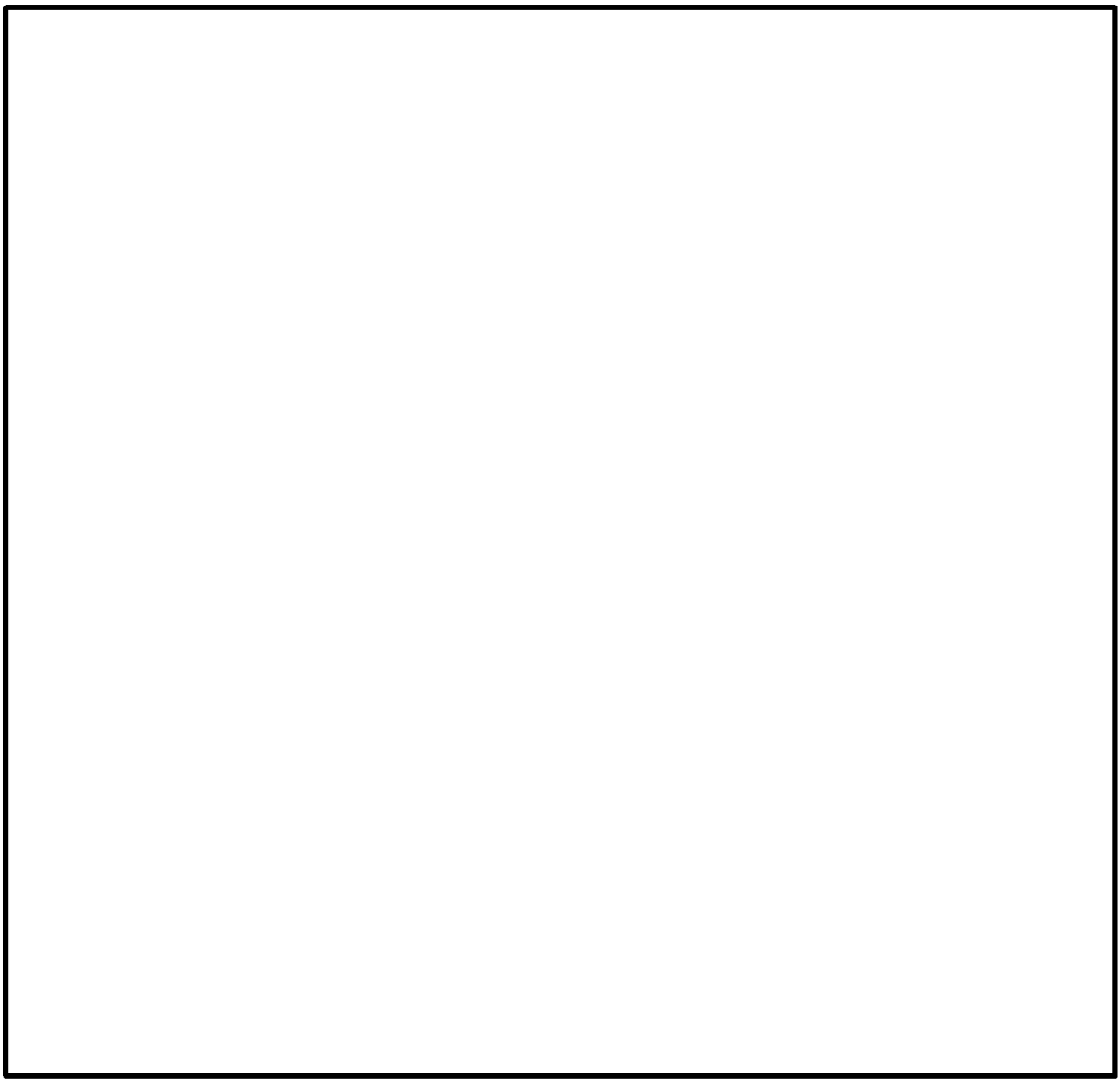

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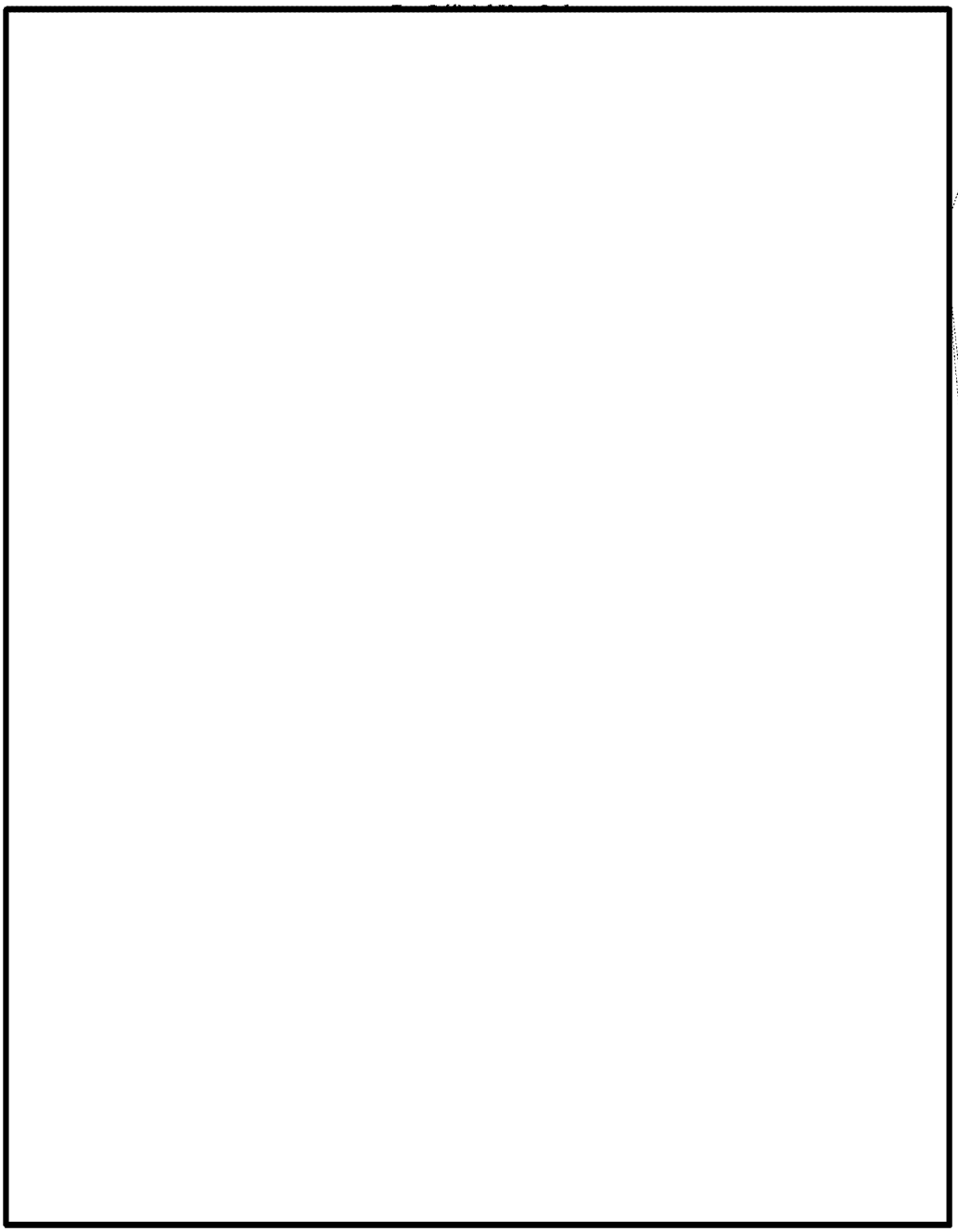

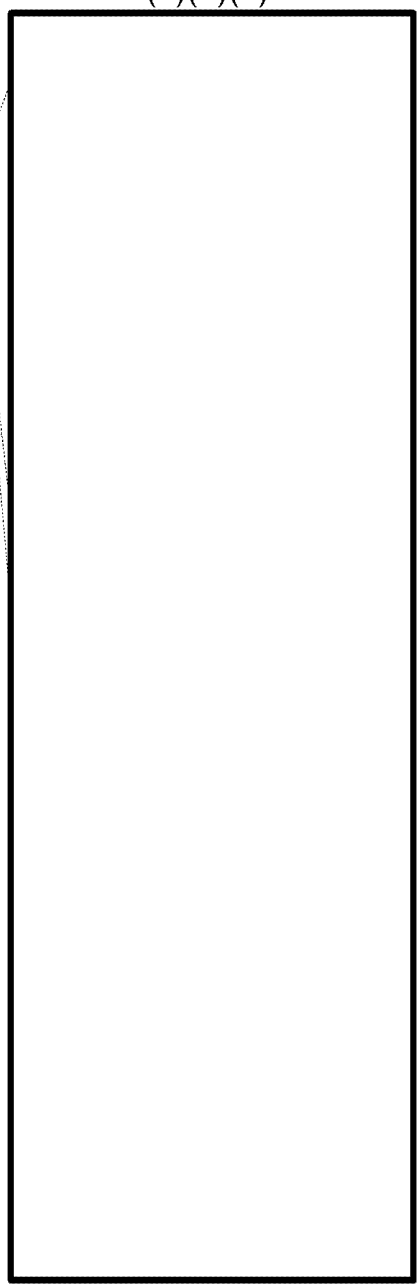

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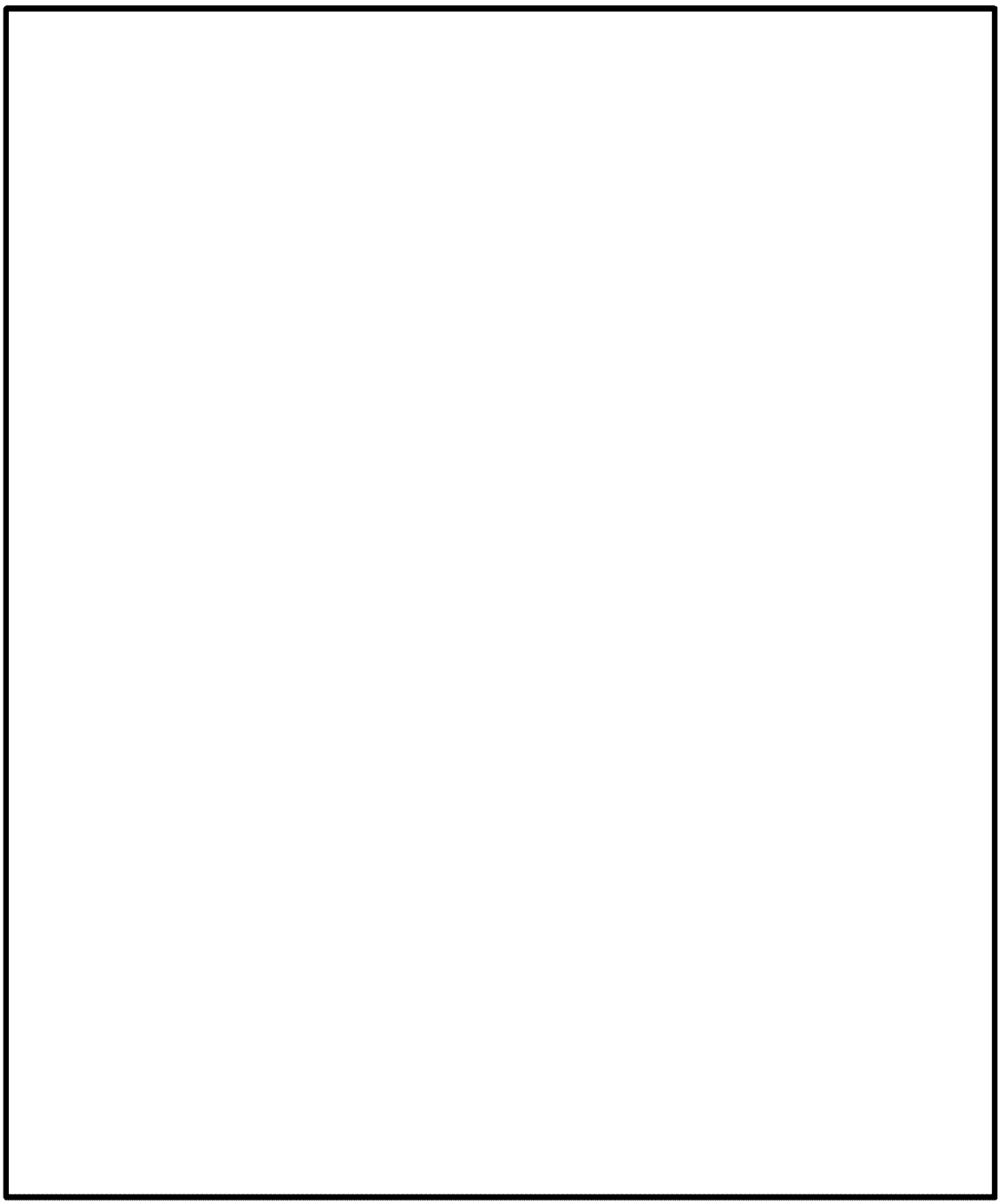

(b)(5)

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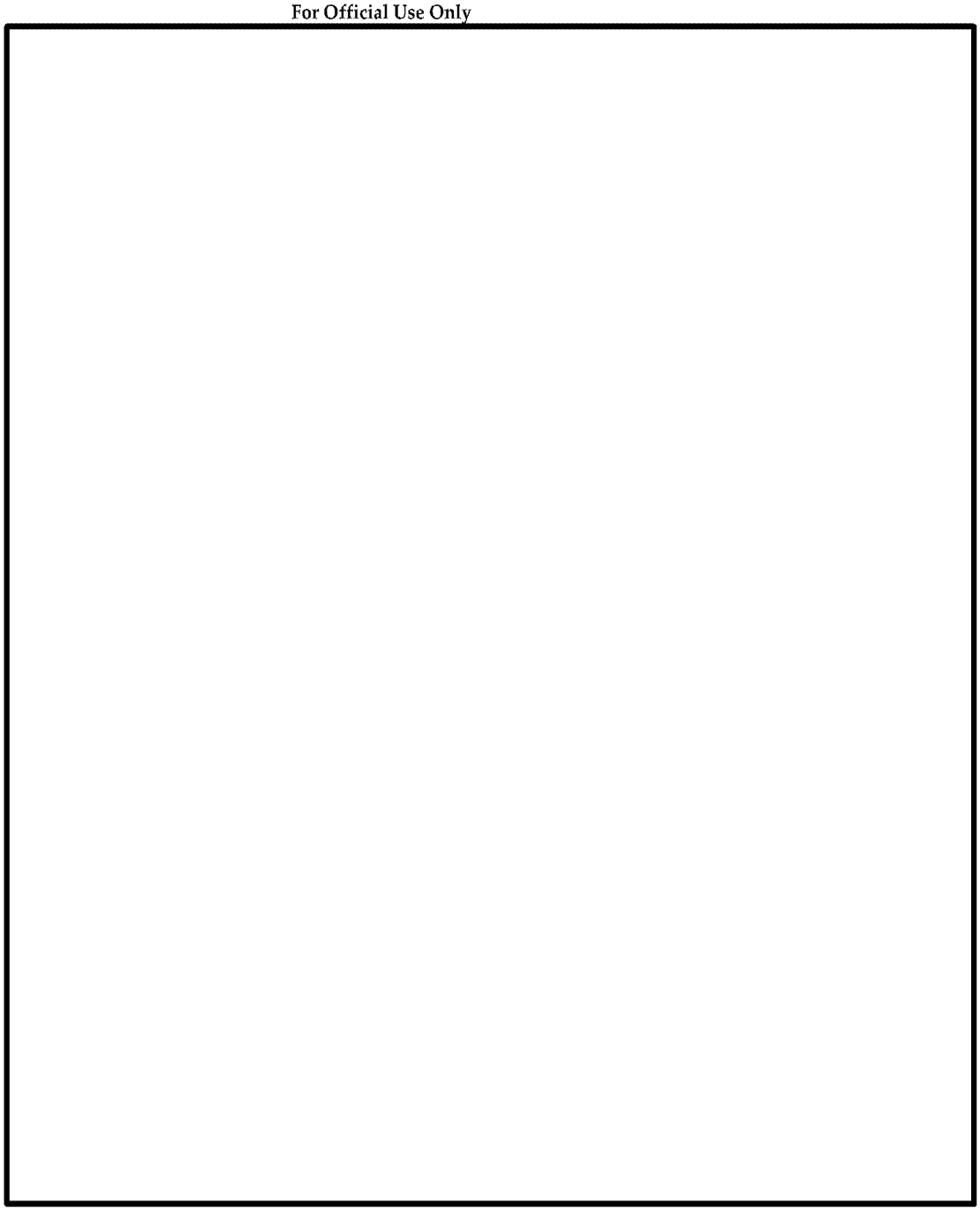
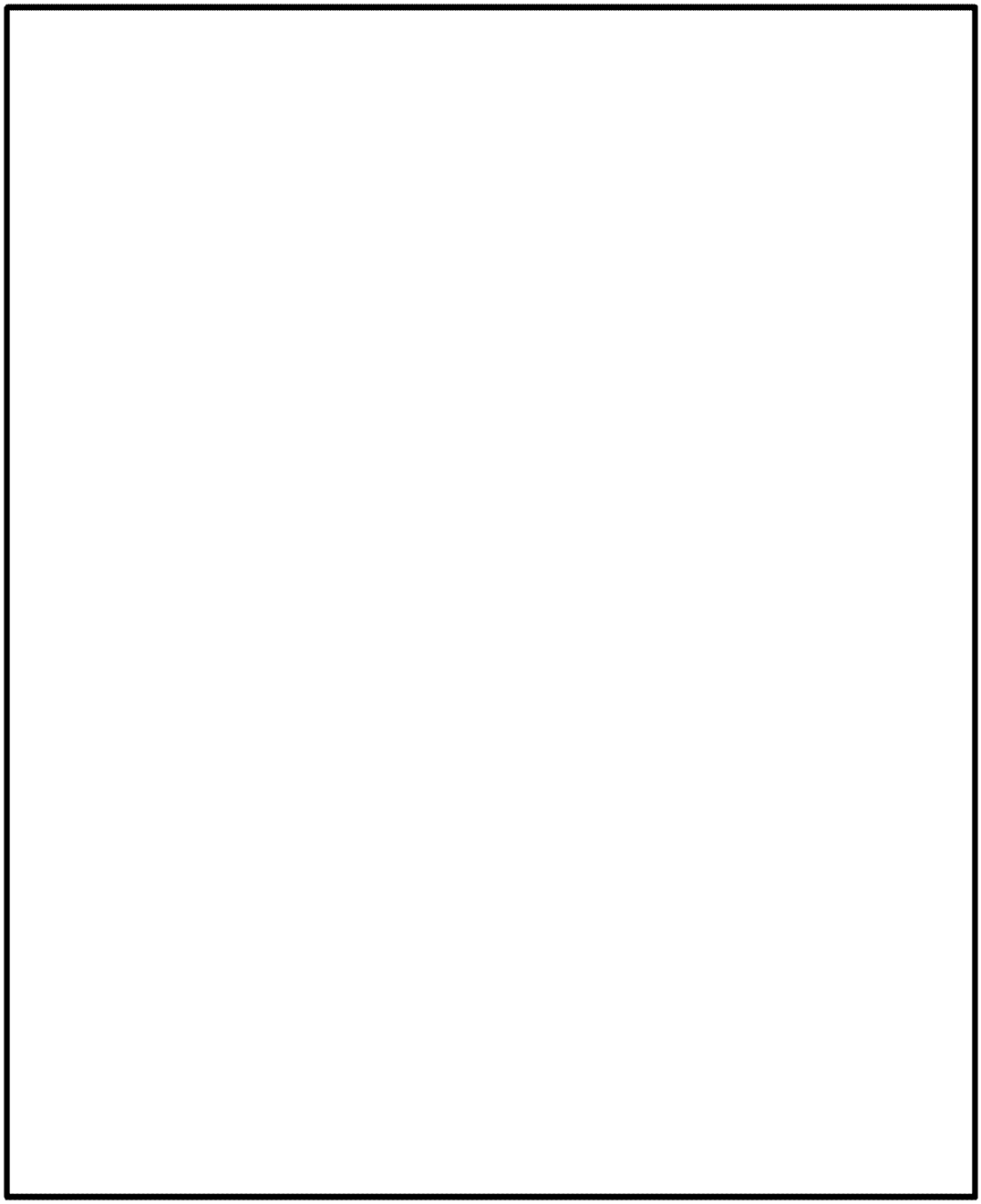
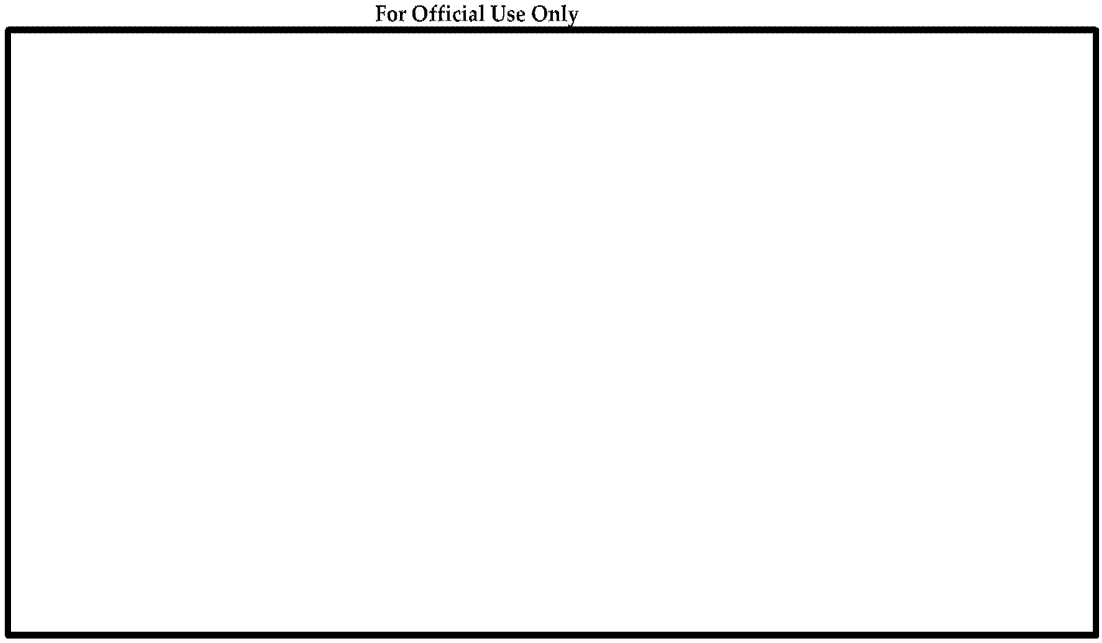


For Official Use Only





(b)(5) (b)(7)(e)

Page 5: [1] Comment [OCC13] IGH 6/8/2017 1:37:00 PM

Page 5: [2] Comment [KTQ14] 5/5/2017 4:28:00 PM (b)(6)

Page 5: [3] Comment [GES18] Gaffin, Elizabeth S 5/5/2017 4:28:00 PM

Shirk, Georgette L

From: (b)(6) [redacted]
Sent: Thursday, December 24, 2015 10:26 AM
To: OCC-Clearance; Gentry, Anthony E
Cc: Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L
Subject: RE: Review of Social Media Memo

(b)(5)

[redacted]

[redacted] (b)(6)

(b)(6)

[redacted]
USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office

[redacted] (b)(6)

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Thursday, December 24, 2015 11:25 AM
To: [redacted] Gentry, Anthony E
Cc: Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L; OCC-Clearance
Subject: RE: Review of Social Media Memo
Importance: High

[redacted] (b)(6)

(b)(5)

[redacted]

Thanks

Tony

(b)(6)

From [redacted]
Sent: Thursday, December 24, 2015 11:07 AM
To: Gentry, Anthony E
Cc: OCC-Clearance; Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L
Subject: RE: Review of Social Media Memo

(b)(5)

Tony

[redacted]

Thank you again for the prompt review.

[redacted] (b)(6)

USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, December 24, 2015 10:59 AM
To: [redacted]
Cc: OCC Clearance; Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L
Subject: RE: Review of Social Media Memo
Importance: High

(b)(6) (b)(6)

[redacted] Please call me at [redacted] email the group if any of our edits/comments are problematic to move this pilot forward.

Thanks

Tony

From: [redacted]
Sent: Thursday, December 24, 2015 10:17 AM
To: OCC-Clearance; Hawkins, Donald K; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Lockett, Vania T; Moulton, Shayla S; Heffron, Christopher M [redacted] (b)(6)
Subject: Review of Social Media Memo

(b)(5) (b)(7)(e)

OCC and Privacy,

[redacted]

Sorry for the quick notice. If we could get any edits or comments back this morning, we would appreciate it. The team hopes to start late on Monday, and we would like to have the memo signed by then. Any edits/comments/concur/non-concur you can provide me by 11:00 would be greatly appreciated.

Thanks,

[redacted]

(b)(6)

[redacted]

USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office

Work:
Mobile
Email:
HSDN:
JWICS:

(b)(6)

Shirk, Georgette L

From: Forest, Laura L (b)(6)
Sent: Monday, December 28, 2015 9:29 AM
To: [redacted]ockett, Vania T; Hawkins, Donald K; OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Moulton, Shayla S; Heffron, Christopher M; [redacted] McLaughlin, Judy S; Robinson, Terri A; Tauchen, Robert B
Subject: RE: Review of Social Media Memo

(b)(6)

Thank yo[redacted]. Appreciate the clarification. If the status of the employees should change to bargaining unit, please ensure to immediately consult with Judy McLaughlin.

Thanks again,

Laura

Laura L. Forest
Associate Counsel
Office of Chief Counsel
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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From: [redacted] (b)(6)
Sent: Monday, December 28, 2015 10:27 AM
To: Forest, Laura L[redacted]ockett, Vania T; Hawkins, Donald K; OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Moulton, Shayla S; Heffron, Christopher M; [redacted] McLaughlin, Judy S; Robinson, Terri A; Tauchen, Robert B
Subject: RE: Review of Social Media Memo

Laura
As of right now, the only NBC staff involved with social media research are non BU...They are either an FDNS IO or Intel Res Specialist.

Thanks,

[redacted] (b)(6)

Assistant Center Director, USCIS National Benefits Center
Fraud Detection and National Security (FDNS)
[redacted]

Sent with Good.com

From: Forest, Laura L
Sent: Monday, December 28, 2015 10:15:50 AM
To: [redacted]ockett, Vania T; Hawkins, Donald K; OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Moulton, Shayla S; Heffron, Christopher M; [redacted]; McLaughlin, Judy S
Subject: RE: Review of Social Media Memo

(b)(6)

(b)(6)

[redacted]ania,

(b)(6)

(b)(5)

Are any of the employees who would be accessing social media in the bargaining unit? If so, Judy McLaughlin, Chief, Labor and Employee Relations will need to be consulted as her office is coordinating with the Union on such issue.

Please advise, thanks.

Cc'ing Judy so you have her contact info.

Laura

Laura L. Forest
Associate Counsel
Office of Chief Counsel
U.S. Citizenship and Immigration Services
[redacted]
(b)(6)

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(b)(6)

From: [redacted]
Sent: Monday, December 28, 2015 10:11 AM
To: Lockett, Vania T; Hawkins, Donald K; OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Moulton, Shayla S; Heffron, Christopher M; [redacted]
Subject: RE: Review of Social Media Memo

Vania,
I'm checking with the NBC to confirm who will be conducting research and who will be simply receiving the results of that research. Let's make sure everybody gets the training, and figure out the details for the memo separate.

[redacted]

(b)(6)

USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office
[redacted]

Mobile
Email:
HSDN:
JWICS

(b)(6)

From: Lockett, Vania T
Sent: Monday, December 28, 2015 10:04 AM
To: Hawkins, Donald K; OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Moulton, Shayla S; Heffron, Christopher M;
Subject: RE: Review of Social Media Memo

(b)(5)

Thanks.
Vania

From: Hawkins, Donald K
Sent: Thursday, December 24, 2015 11:13 AM
(b)(6) **To:** OCC-Clearance; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Lockett, Vania T; Moulton, Shayla S; Heffron, Christopher M;
Subject: RE: Review of Social Media Memo

H (b)(6)

We have reviewed the memo and supporting document and found no substantive issues. All actions appears to be covered under existing FDNS and Benefit Determination SMOUT. Please let me know if further questions.

Donald Hawkins
Office of Privacy

(b)(6)

From:
Sent: Thursday, December 24, 2015 10:17 AM

To: OCC-Clearance; Hawkins, Donald K; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Lockett, Vania T; Moulton, Shayla S; Heffron, Christopher M;
Subject: Review of Social Media Memo

(b)(5) (b)(7)(e)

OCC and Privacy,

Sorry for the quick notice. If we could get any edits or comments back this morning, we would appreciate it. The team hopes to start late on Monday, and we would like to have the memo signed by then. Any edits/comments/concur/non-concur you can provide me by 11:00 would be greatly appreciated.

Thanks,

[redacted]

(b)(6)

[redacted]

USCIS - Fraud Detection and National Security

Chief - Screening Coordination Office

[redacted]

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E on behalf of OCC-Clearance
Sent: Thursday, December 24, 2015 10:25 AM
To: (b)(6) [redacted] Gentry, Anthony E
Cc: Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L; OCC-Clearance
Subject: RE: Review of Social Media Memo

Importance: High

(b)(5) (b)(6)

[redacted]

Thanks

Tony (b)(6)

From: [redacted]
Sent: Thursday, December 24, 2015 11:07 AM
To: Gentry, Anthony E
Cc: OCC-Clearance; Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L
Subject: RE: Review of Social Media Memo

Tony,

[redacted]

Thank you again for the prompt review.

[redacted]

(b)(6)

[redacted]
USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, December 24, 2015 10:59 AM
To: [redacted] (b)(6)
Cc: OCC-Clearance; Mcgee, Ramona L; Hinds, Ian G; Forest, Laura L
Subject: RE: Review of Social Media Memo
Importance: High

(b)(6)

[redacted]

OCC concurs with edits (attached). Please call me a[redacted]r email the group if any of our edits/comments are problematic to move this pilot forward.

Thanks

Tony

(b)(6)

From: [redacted]
Sent: Thursday, December 24, 2015 10:17 AM
To: OCC-Clearance; Hawkins, Donald K; Mcgee, Ramona L
Cc: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Baker, Tamara L; Chappell-Kirby, Shvonne L; Lockett, Vania T; Moulton, Shayla S; Heffron, Christopher M; [redacted]
Subject: Review of Social Media Memo

(b)(5)

OCC and Privacy

[redacted]

Sorry for the quick notice. If we could get any edits or comments back this morning, we would appreciate it. The team hopes to start late on Monday, and we would like to have the memo signed by then. Any edits/comments/concur/non-concur you can provide me by 11:00 would be greatly appreciated.

Thanks,

[redacted]

(b)(6)

USCIS - Fraud Detection and National Security
Chief - Screening Coordination Office

[redacted]

(b)(6)

Shirk, Georgette L

From: Vargas-Padilla, Nelson A
Sent: Friday, April 14, 2017 12:54 PM
To: Smith, Sheldon A; Forest, Laura L; Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

I added my comments.

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel

[redacted] (b)(6)

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From: Smith, Sheldon A
Sent: Friday, April 14, 2017 12:36 PM
To: Forest, Laura L; Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Thanks, Laura. I just inserted my comments.

From: Forest, Laura L
Sent: Friday, April 14, 2017 12:09 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A; Smith, Sheldon A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

I just double checked with Sheldon and the updated CALD edits are now on the OCC ECN. He's merging his comments now.

Laura

From: Forest, Laura L
Sent: Friday, April 14, 2017 12:03 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A; Smith, Sheldon A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Tony, all,

Attached please see CALD's updated edits to the SMLIP. Tony, I tried to save these changes to the ECN, but I would kindly ask you to confirm that they changes took. As a backup, I'm providing the attached updated draft of the SMLIP with our latest edits.

In a separate email yesterday afternoon, attached, Kevin Greely stated that Sheldon of OCC commented on the SMLIP on the SMWG ECN. I just spoke with Sheldon and he has agreed to add his comments to this latest draft so we can have a consolidated OCC response for Molly/Phil's review.

Thanks,

Laura

From: Gentry, Anthony E
Sent: Thursday, April 13, 2017 12:53 PM
To: Forest, Laura L; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

COB Friday if possible...

From: Forest, Laura L
Sent: Thursday, April 13, 2017 11:08 AM
To: Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Thanks Tony. As mentioned earlier, please send me the final draft that those on this email have commented on and I'll remove the OCC reviewer comments that have been addressed if folks are satisfied.

Are you still aiming to send Molly/Phil the consolidated edits on Friday? If so, by what time must reviewers submit their comments to you or on the ECN?

Laura

From: Gentry, Anthony E
Sent: Thursday, April 13, 2017 10:13 AM
To: Forest, Laura L; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Laura,

I provided a comment to comment 30 that was taken from an earlier legal coordination/discussion between OCC and OGC (see attached – I saved this copy after making ECN edits).

Thanks

Tony

From: Forest, Laura L
Sent: Thursday, April 13, 2017 9:19 AM
To: Gentry, Anthony E; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance; Zengotitabengoa, Colleen R
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Hi Tony,

Thanks for offering your feedback to some of the OCC reviewer questions that were flagged in the CALD comments. Do you have [redacted] (b)(5)

I'd like to take one final look at the CALD comments and any responses that other OCC reviewers insert prior to submitting our consolidated response to Molly, Phil (and the new Chief Counsel as you indicate below). In the responses you inserted to the OCC reviewer questions (attached) so far, it's my understanding that you do not have any concerns about the text that was flagged. If that's the case and others agree, then I will remove the questions that were inserted for the group. [redacted] (b)(5)

Thanks again and please keep me posted on the final consolidated document once everyone on this email has had a chance to review.

Laura

From: Gentry, Anthony E
Sent: Wednesday, April 12, 2017 9:46 PM
To: Forest, Laura L; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting
Importance: High

All,

Just following-up regarding this action – I provided some comments in response to Laura's questions and would ask everyone else to review her questions and provide comments, as appropriate. The link to the document is: SLMP 4.11.17 I have also attached a copy of the most recent edits and comments for convenience, but please make all edits and comments via the ECN link. Please email the group when you have finished your reviews (negative responses requested).

I advised Kevin Greeley that OCC will not have a response until Molly and Phil (and possibly the new Chief Counsel) have an opportunity to review, so we will provide our response probably next Tuesday or Wednesday. With that being said, I want to provide Molly and Phil our consolidated response COB Friday if possible.

Thanks in advance.

Tony

From: Gentry, Anthony E
Sent: Tuesday, April 11, 2017 8:43 AM
To: Forest, Laura L; Gaffin, Elizabeth S; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting
Importance: High

S: COB Wednesday 4-12

All,

I updated the ECN with the new doc that contains Laura's and Elizabeth's comments and edits (and Elton – please double check) – here is the new ECN link: SLMP 4.11.17

Please use the ECN link for comments and edits. In addition, please find attached the latest version for convenience.

Thanks

Tony

From: Forest, Laura L
Sent: Monday, April 10, 2017 5:01 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

I added comments to Elizabeth's review (attached). I had trouble saving them to the ECN so please see the attached. If others have comments, would you please use this draft and maybe someone could upload this working draft to the ECN?

Also, please note that some comments/questions are internal to OCC. I'd appreciate the group's feedback so we can determine whether some of the comments should be removed or revised prior to responding to the client.

Thanks!

Laura

From: Gaffin, Elizabeth S
Sent: Monday, April 10, 2017 8:15 AM
To: Gentry, Anthony E; McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

I have reviewed and embedded a few comments in the saved document

---

From: Gentry, Anthony E
Sent: Friday, April 07, 2017 3:26 PM

To: McIntosh, Elton D; Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Gaffin, Elizabeth S; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

Thanks!

From: McIntosh, Elton D
Sent: Thursday, April 06, 2017 6:03 PM
To: Gentry, Anthony E; Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Gaffin, Elizabeth S; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

I'm finished reviewing and saved edits to the ECN. Thanks-Elton

---

From: Gentry, Anthony E
Sent: Monday, April 03, 2017 2:34 PM
To: Hinds, Ian G; Zill, Katherine F; Forest, Laura L; Gaffin, Elizabeth S; Malashock, Moshe Y (Yoel); Crompton, Wendy C; Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: OCC-Clearance
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting

All,

We received a new document for review out of today's USCIS Social Media WG that has a deadline of COB Wednesday next week (4/12) – the document entitled Social Media Limited Implementation Plan (SMLIP) can be access via the following ECN link: SMLIP V.2

Please let me know when you finish your reviews – negative responses requested. A hardcopy is attached for convenience, but please make all edits and comments to the ECN copy.

Thanks

Tony

From: Hinds, Ian G
Sent: Tuesday, March 07, 2017 10:01 AM
To: Gentry, Anthony E; Zill, Katherine F; Forest, Laura L; Gregory, Peter D
Cc: Gaffin, Elizabeth S; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Crompton, Wendy C
Subject: RE: Social Media Delegation Discussion - Follow Up Meeting
Importance: High

OCC Only

Please let me know who is able to make the call/meeting this afternoon. If it makes sense, perhaps we should have a quick pre-meet at 2:30.

Peter,
Please let me know who can speak to the OSI drafts/comments in Laura's absence this afternoon.

Thanks,
Ian

(b)(6)

From: Greeley, Kevin A
Sent: Tuesday, March 07, 2017 9:02 AM
To: Hamilton, Cristina A; [redacted] Hinds, Ian G; Gentry, Anthony E; Zill, Katherine F; Forest, Laura L; Martone, Dan N; Festa, James P; Rudd, George E; Chappell-Kirby, Shvonne L; Mott, Kim E; Sawyer, Kristina S (Kristy); Lockett, Vania T
Cc [redacted] Gaffin, Elizabeth S; [redacted] Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A
Subject: Social Media Delegation Discussion - Follow Up Meeting

Good morning, everyone. Here are the five versions of the redelegation for your review and consideration. I actually have two for OSI so I am including them both.

We will be discussing the content of each of these at the meeting this afternoon in an attempt to reach agreement on what content should be included in the draft redelegation and hopefully to reach a consensus draft.

The version with "Template" in the title is from OCC and the version with "Template – NSBI v3" in the title reflects the OP&S suggested edits to the OCC version.

If you have any questions in advance of the meeting, please let me know.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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Shirk, Georgette L

From: Arditti, Avi
Sent: Friday, October 27, 2017 2:20 PM (b)(6)
To: Hamilton, Cristina A; Hatchett, Dolline L; Boucher, Stephanie M; Hawkins, Donald K; Tait, Karen E; Dalal, Ankur P (Andy); Busch, Philip B; Nuebel Kovarik, Kathy; Alford, Uvanney J; Joh, Joseph; Langston, Robert C (Carter); [redacted]albot, Joanne; Richards, Steven; Shorten, Catherine C; Chappell-Kirby, Shvonne L; Baker, Tamara L; Buchan, Lesley L; Hirsch, Angela H; Rankin, Carrie A; OCC-Clearance; Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E; Irazabal, Luz F; Pastrana-Lujan, Maria P; Greeley, Kevin A; Delgado, Daniel
Cc: Atkinson, Ronald A; Tintary, Ruth E; Brown, Katherine H; Alfonso, Angelica M; Christensen, Gillian M; Catania, Kathryn A; Emrich, Matthew D; Davidson, Andrew J; Zellen, Lorie A; Levine, Laurence D; Meckley, Tammy M; Mayhew, Michael X; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Bacon, William H; Martinez, Joseph M; [redacted]Valverde, Michael
Subject: Re: [Social Media SORN] Coordinated response

TO REPLY: Unless urgent, use "reply" and not "reply all" | Remove me

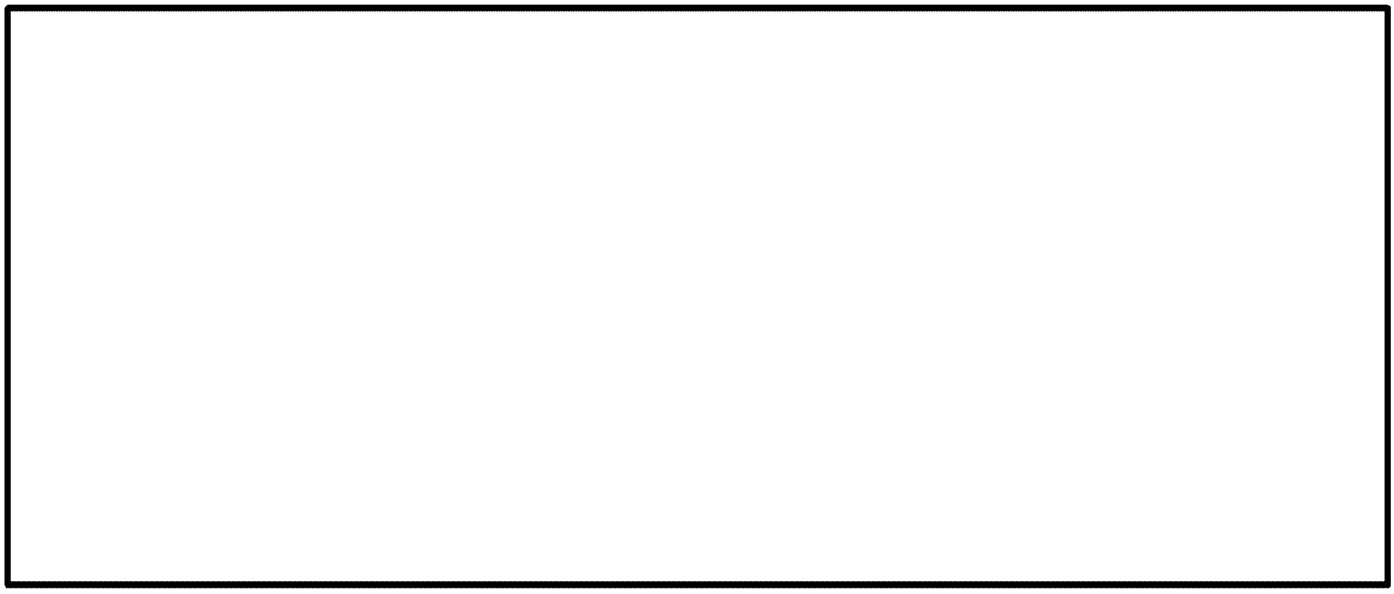
9/18/17 SORN: Privacy Act of 1974; System of Records (b)(5) (b)(7)(e)
POSTED COMMENTS: Regulations.gov (suggest viewing in Chrome or Firefox)
PUBLIC RESOURCES: Privacy Updates (or search "Office of Privacy" at uscis.gov and find link in right column)

1. WHAT'S BEEN ADDED OR UPDATED

- Oct. 27: Updated inquiry (HSGAC call in works) and resolved inquiry (Wyden staffer) in **Congressional Inquiries**.

[redacted]

(b)(5) (b)(7)(e)



- **Oct. 23: Message from USCIS OLA:** A new Privacy Updates page (developed by OCOMM and PVY and live as of Oct. 20) contains summarized information from the PAG. Rather than using FAQs, this page presents key points about the SORN. It is also linked from the right rail of the Office of Privacy page.

- **Oct. 23: Message from USCIS OLA:** For reference: The current retention schedule calls for DHS/USCIS to transfer paper and electronic A-File records to the custody of NARA 100 years after the individual's date of birth. This is in accordance with N1-566-08-11 (attached) which made the records permanent and which NARA approved on April 9, 2009. Previously A-File records were retained for 75 years from the date the file was retired to the Federal Records Center or the date of last action, whichever was earlier, and then destroyed.

- **Oct. 20: Message from USCIS OLA:** Next steps? DHS PRIV (Vogel) is recommending that "USCIS should review the public comments to see if any changes need to be made to the SORN. If there are changes that need to be made to the SORN, then USCIS will need to address the comments in the SORN update. If there are no comments that require updates to the SORN, then USCIS is not required to respond to the comments through the Federal Register process. Given the amount of interest in the SORN, it is probably a good idea for USCIS to address the issue. *One suggestion was to create a web page with FAQs on your website."* (Emphasis added)

- **Oct. 20: Message from USCIS OLA:** Resending the Public Affairs Guidance to clarify A3 per IRIS (Martinez). Reminder: Do not share the PAG externally and refer all media inquiries to DHS OPA or uscis.media@uscis.dhs.gov.

  Q3. And how long the DHS is planning to keep/store/maintain this information in A-files (or elsewhere)? A3. Based upon the approval of the National Archive and Records Administration, the A-File is a permanent record. ~~Therefore,~~ Typically USCIS is barred from removing any information from an A File, as all of the information collected prior to naturalization is an official record that culminates into a decision to grant naturalization. If information goes into an A File, it generally remains there for the life of the file.

- **Oct. 20: Message from USCIS OLA:** 2,994 comments are now viewable at regulations.gov (recommend copying the link into Chrome). Over 1,000 of the 4,114 comments received by Oct. 18 were not posted (contained PII, unrelated to notice, mass mailings, etc.)

- **Oct. 19: Message from USCIS OLA:** Attached is a cleared USCIS Public Affairs Guidance for communications on the SORN. It contains background and talking points and responses to queries (i.e., only if asked). Please do not share this document outside USCIS and DHS. Continue to direct all media inquiries to DHS OPA or uscis.media@uscis.dhs.gov.

- **Oct. 18: Message from USCIS OLA:** DHS Privacy (Richards) reported nonstop calls from embassy staff, media, and citizens on this published effective date of the SORN. OPA (Talbot) is also getting media calls and inquiries. All media inquiries should be referred to OPA or uscis.media@uscis.dhs.gov.

3. **CONGRESSIONAL INQUIRIES**

(b)(6)

- **UPDATED SOURCE:** Senate Homeland Security and Governmental Affairs Committee (HSGAC). **DATE:** Oct. 3. **REQUEST:** Minority counsel Caitlin Warner [redacted] requested a "brief phone briefing" later this week or next "to make sure that we thoroughly understand the scope of social media information that would be requested, the type of immigration benefit request that might trigger such a review, as well as how USCIS plans to process and store the social media information." **ACTION:** Oct. 27: USCLA OLA (Arditti) spoke with Caitlin Warner on Oct. 26 about setting up a call with [redacted] DNS) next Wednesday or Thursday, with majority staff offered the opportunity to join. USCIS PVY and DHS PRIV have offered to participate as needed. (b)(6)

  The questions are likely to be similar to her pending questions for which OCC has cleared the following response:

  1. **What kinds of status changes would trigger the request for social media information? If I am an LPR, what kinds of status changes would trigger it?** We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

  2. **Would there be any circumstances under which a naturalized U.S. citizen would be asked for this information?** We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

  3. **What kinds of pending immigration benefits are we talking about that might trigger a request? What in someone's application would trigger that review – people asking for a certain kind of benefit? People from a specific country?** We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

  4. **If someone has a private-facing social media account, would they be asked to provide that social media handle?** We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

  5. **On the application do we make it clear that we're only asking for public facing information?** We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

  See table below for previous responses sent Sept. 28.

- **PENDING SOURCE:** Rep. Pramila Jayapal (D-WA) and 16 other Members of Congress wrote to President Trump. **DATE:** Oct. 10 (received by ESEC Oct. 18). **REQUEST:** Excerpt: "The collection of social media data in a dragnet as proposed is unwise and has not been proven effective, particularly when American citizens become targets. We urge you to retract the Federal Register notice immediately." **ACTION:** Oct. 25: PVY put draft response into agency clearance.

- **PENDING SOURCE:** Rep. Ted Lieu (D-CA). **DATE:** Sept. 29 (letter). **REQUEST:** Wrote to AS1 requesting that DHS not go forward with the notice, expressing concern as a naturalized U.S. citizen. He is asking for detailed responses to 8 questions. **ACTION:** Oct. 20: EXSO (Tait) reports draft response by PVY is in OCC clearance.

- **PENDING SOURCE:** William Kandel, Congressional Research Service [redacted] **DATE:** Oct. 2 (email). **REQUEST:** Various questions about the SORN. **ACTION:** Oct. 11: OCC (Gaffin) reports the responses drafted by CRS with USCIS input, and provided for courtesy review, are in OCC clearance (see table below).

(b)(6)

- **RESOLVED SOURCE:** Andy Heiman [redacted] rom the Finance Committee staff of Sen. Ron Wyden (D-OR). **DATE:** Sept. 29 (voicemail) and Oct. 3 (email). **REQUEST:** Requesting a briefing for staff of Sen. Wyden and possibly a "couple of other senators." **ACTION:** Oct. 26: USCIS OLA counsel (Dalal) followed up with Andy Heiman and answered his questions.

- **RESOLVED SOURCE:** Andy Fitch, office of Senator Angus King (I-ME). **DATE:** Oct. 17 (voicemail for USCIS OLA/Alford). **REQUEST:** Various questions about the SORN. **ACTION:** Oct. 19: USCIS OLA (Arditti) met with the staffer, who reported that the office has received approximately 20 inquiries. See below for a resolved Oct. 16 inquiry from the office of Senator Susan Collins (R-ME).

- **RESOLVED SOURCE:** Julian Fleischman, office of Rep. Brian Mast (R-FL). **DATE:** Oct. 18 (email to DHS OLA/Hymowitz). **REQUEST:** Responding to a constituent concern. **ACTION:** Oct. 18: USCIS OLA (Arditti) called the staffer and answered questions about the SORN.

- **RESOLVED SOURCE:** Deidre Grant, office of Senator Susan Collins (R-ME). **DATE:** Oct. 16 (inquiry to DHS OLA). **REQUEST:** Two questions below. **ACTION:** Oct. 16: USCIS OLA (Arditti) obtained information from Privacy (Boucher) and responded to DHS OLA (Joh).

    - **What is the effective date of this SORN? In other words, will the comments be considered after the 10/18/17 comment cutoff period before implementation?** We will always welcome a comment or question by a Member of Congress and will handle it as we normally respond to congressional inquiries. (For background, provided additional information that since no new or substantially modified routine uses were introduced in the updated A-File SORN, DHS was authorized to operate the system of records as soon as the A-File SORN was published in the Federal Register on 9/18/2017. This is clearly stated in the Federal Register Notice.)

    - **Are FAQs or other materials available now or will they be in the future?** USCIS is in the early stages of planning for a page on uscis.gov that would contain information on SORNs and other Privacy Act requirements.

- **RESOLVED SOURCE:** Office of Rep. Marcia Fudge (D-OH). **DATE:** Oct. 2. **REQUEST:** Information about the SORN. **ACTION:** USCIS OLA (Alford) talked with the staffer and answered questions about the SORN.

- **RESOLVED SOURCE:** Derek Judd [redacted] om office of Rep. Paul Mitchell (R-MI). **DATE:** Oct. 5 (call to DHS OLA). **REQUEST:** Will this policy affect natural born and naturalized citizens differently? (Same question asked by Sen. Daines' office.) **ACTION:** Oct. 6: USCIS OLA (Arditti) called the staffer and replied no, and answered other questions.

(b)(6)

- **RESOLVED SOURCE:** Joseph Schmoll [redacted] leg. asst. to Sen. Steve Daines (R-MT). **DATE:** Oct. 3 (email to DHS OLA). **REQUEST:** Why are social media handles being added to information to be retained? Will this be used for, or have the potential to evolve into, DHS seeking access to an individuals' social media account? Will natural-born and naturalized citizens be treated differently? **ACTION:** Oct. 6: Director's Office (Swift) cleared the responses (see table below). Sent to DHS OLA (Joh) to provide to the staffer.

4. MEDIA INQUIRIES

- **SOURCE: DATE: REQUEST: ACTION:**

- **SOURCE: DATE: REQUEST: ACTION:**
- **SOURCE: DATE: REQUEST: ACTION:**
- **SOURCE: DATE: REQUEST: ACTION:**

5. OTHER INQUIRIES

- **PENDING SOURCE:** Assembly Committee on Privacy and Consumer Protection Chair Ed Chau and seven other members of the California Legislature. **DATE:** Oct. 18 (letter). **REQUEST:** Wrote to Jonathan Cantor (DHS PRIV) expressing concerns that "the proposal ... which would apply to all immigrants, including permanent residents and naturalized citizens, not only raises serious privacy concerns, but could also disproportionately impact an immigrant's constitutionally protected right to freedom of speech." **ACTION:** Oct. 20: EXSO (Jachna) tasked to PVY to draft response by COB Wednesday, Oct. 25.

- **RESOLVED SOURCE:** Ryan Hanlon, VP, National Council for Adoption (NCFA). **DATE:** Sept. 28 (email to RAIO IO). **REQUEST:** "The intercountry adoption community has been buzzing today with talk/concerns pertaining to information that was recently published in the Federal Register. Chuck [NCFA president and CEO Chuck Johnson] and I are trying to get a handle on if/how this might impact the intercountry adoption community and we're hopeful you two might help us understand and/or point us toward someone who could help with this. Also, if there is a message we can send to constituents on behalf of USCIS about this, we'd be grateful for that opportunity." **ACTION:** Oct. 25: RAIO IO (Rankin) sent a response adapted from the PAG with assistance from OLA (Arditti) and concurrence from CSPED (Herrmann).

- **RESOLVED SOURCE:** Alejandro Celorio Alcántar, Head of Section, Hispanic and Migration Affairs, Embassy of Mexico. **DATE:** Oct. 16 (email to CSPED/Pastrana-Lujan). **REQUEST:** What is the intention of the new rule? **ACTION:** Oct. 19: CSPED (Pastrana-Lujan) responded with language provided by OCOMM (Langston).

6. MEDIA COVERAGE

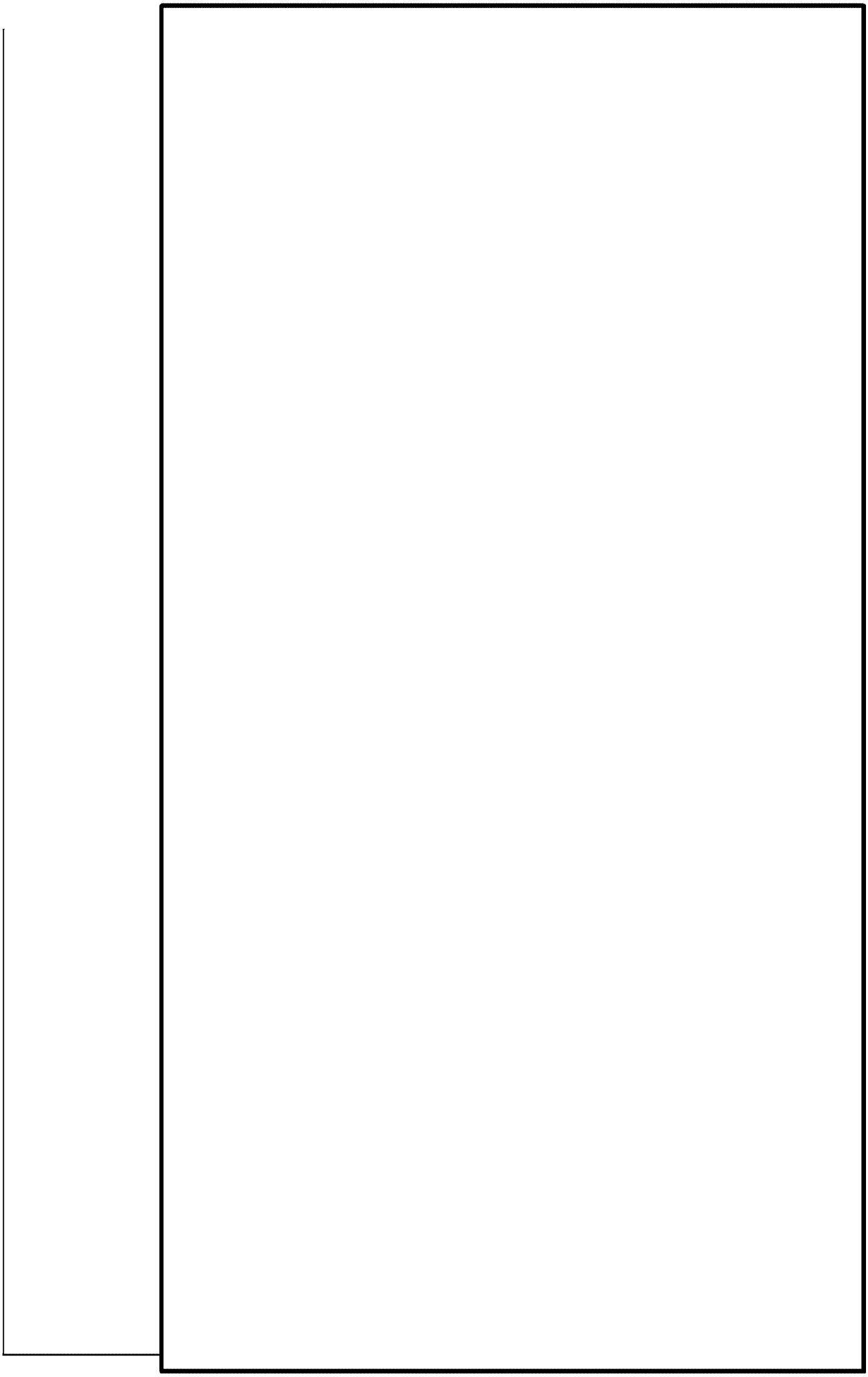
- Find related stories in the daily DHS News Briefing

7. RESPONSE BANK

For background and visibility, these are cleared responses to questions from the office of Sen. Steve Daines (R-MT). Drafted by FDNS and cleared by OP&S, OCC, and the Director's Office (Swift).	**1. Why are social media handles being added to information to be retained?** The Federal Register Notice was an amendment to an existing System of Records Notice (SORN), a Privacy Act requirement. The SORN does not announce a new data collection program, but describes that, in cases where we obtain social media information during the course of an adjudication, it may be stored in the A-file. USCIS is not requesting naturalized citizens, or any individual with no immigration adjudication pending, to provide any additional information, including social media handles. Social media may be part of the background check process for certain immigration benefit requests. USCIS only collects social media information that is reasonably related to matters under USCIS consideration. In cases where we have identified social media information potentially relevant to adjudication (such as an affiliation with a known terrorist

	organization or criminal gang), we would record the relevant information, including the social media handle that posted the information, in the A-file as part of the official record, as well as in other relevant USCIS systems. 2. **Will this be used for, or have the potential to evolve into, DHS seeking access to an individuals' social media account?** USCIS is only viewing publicly available information when conducting social media checks, which is available to any other user of the Internet. 3. **Will natural-born and naturalized citizens be treated differently?** No.

(b)(5) (b)(7)(e)



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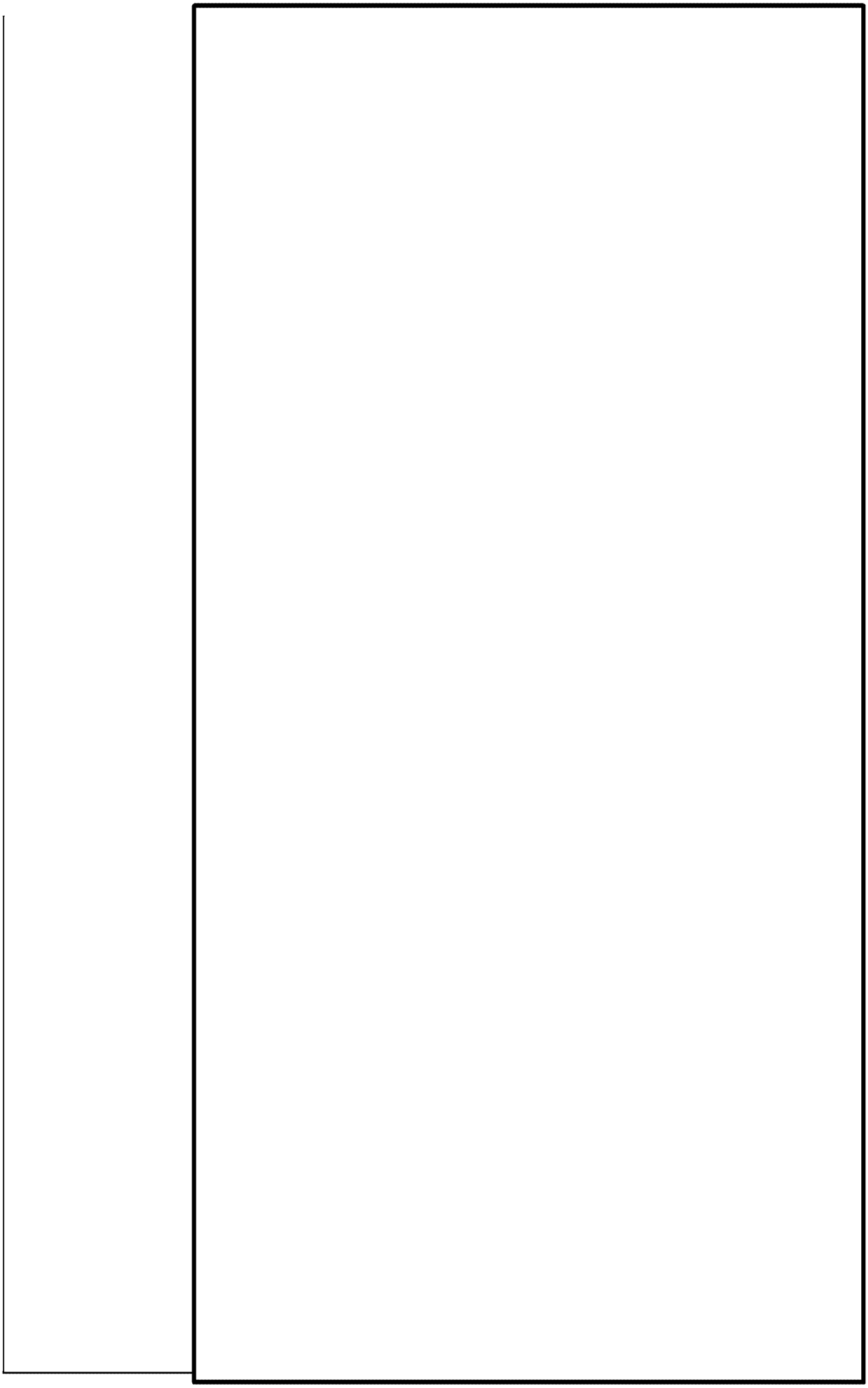

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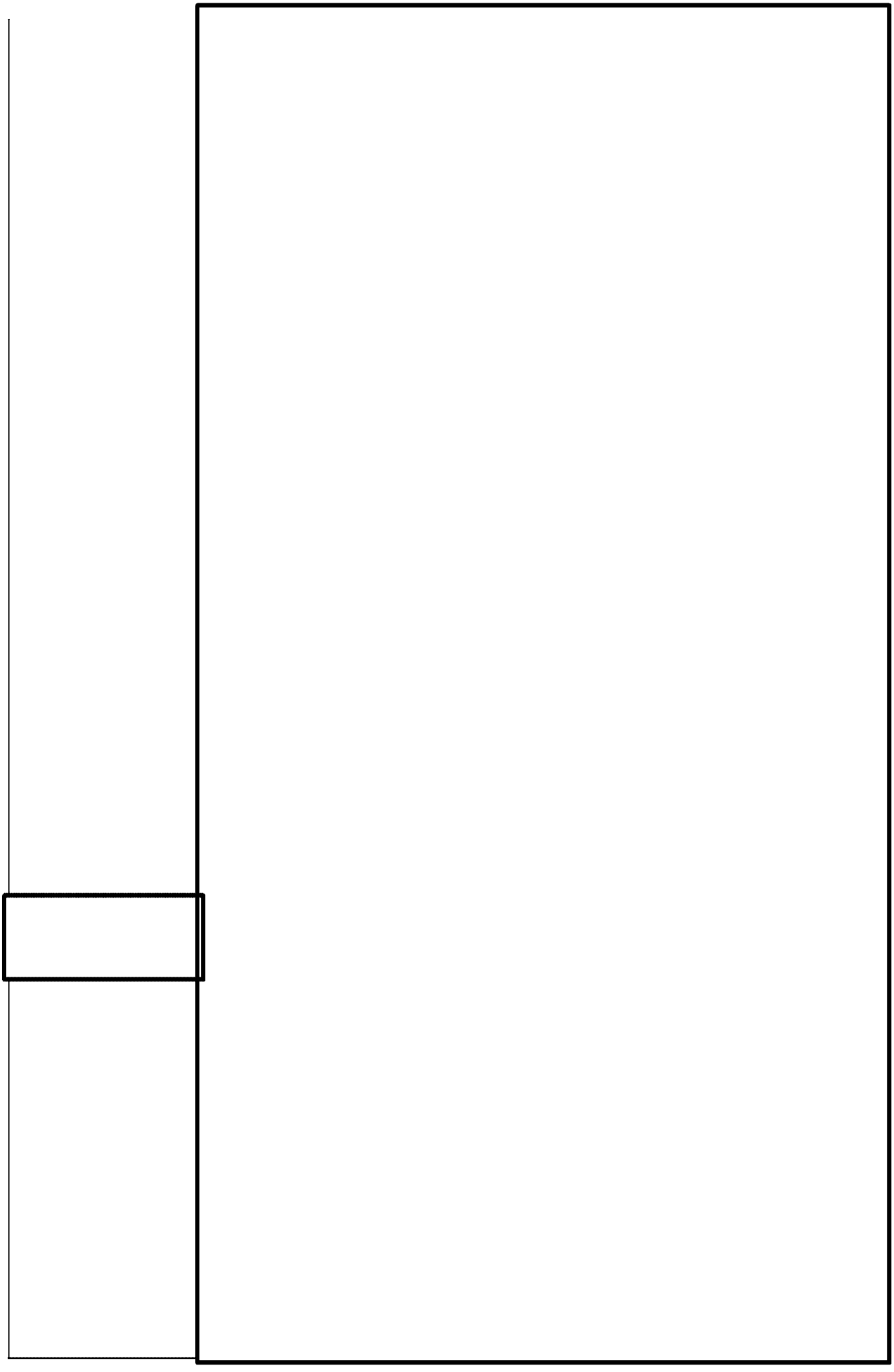
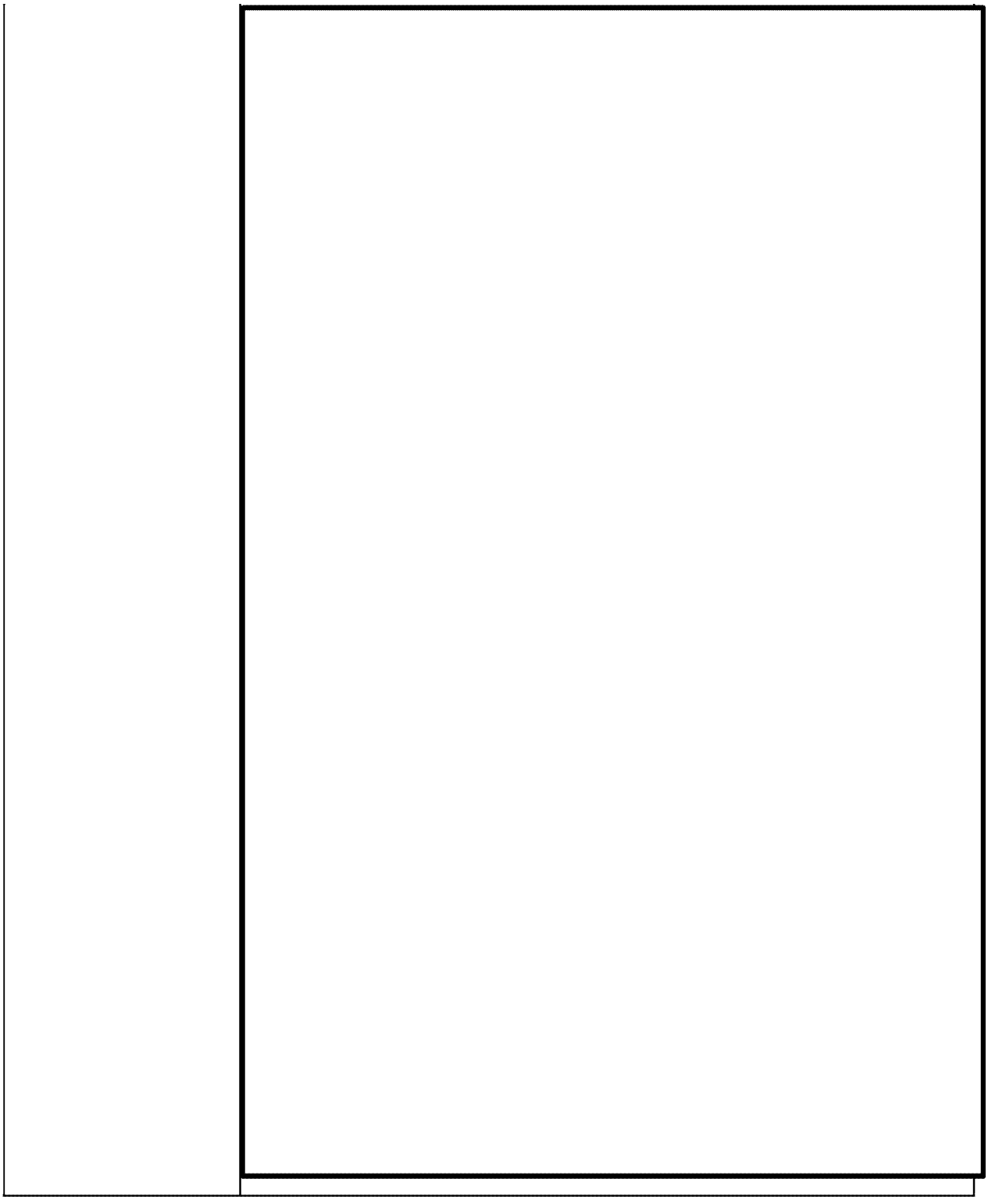
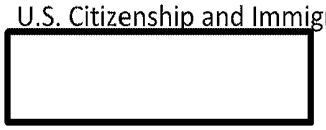


(b)(5) (b)(7)(e)



(b)(6)

Avi Arditti
Office of Legislative Affairs
U.S. Citizenship and Immigration Services



Shirk, Georgette L

From: Groom, Molly M
Sent: Thursday, March 16, 2017 10:56 AM
To: Hinds, Ian G; Busch, Philip B; Forest, Laura L; Gregory, Peter D; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: Social Media Delegation Templates
Attachments: RE: Query re: signed Delegation 15002 (WF1137322); VERSION 2 - Delegation 15002, Delegation to the Director of USCIS to Con....pdf; VERSION 1 - S1 Signed Delegation 01.17.19.pdf

FYI- the "real" version is on the web.

From: Button, Maria G (Gemma)
Sent: Thursday, March 16, 2017 11:53:47 AM
To: Groom, Molly M
Subject: RE: Social Media Delegation Templates

Hi Molly,

Sorry for the delay. The changes were made by Acting Deputy Secretary Russel Deyo. See attached.

The real final is Version 2; the one posted on the Web.

Gemma

From: Groom, Molly M
Sent: Thursday, March 16, 2017 11:34 AM
To: Button, Maria G (Gemma)
Subject: RE: Social Media Delegation Templates

Did you learn anything on this front?

From: Button, Maria G (Gemma)
Sent: Thursday, March 09, 2017 12:38:36 PM
To: Groom, Molly M
Subject: RE: Social Media Delegation Templates

Hi Molly,

I'll check on this.

Gemma

From: Groom, Molly M
Sent: Thursday, March 09, 2017 12:13 PM

To: Button, Maria G (Gemma)
Subject: FW: Social Media Delegation Templates
Importance: High

Gemma—

We got one version of an S1 delegation from your office and now another version has been published on the website. Can you verify which one is the official delegation from S1? The prior Secretary made this delegation to USCIS before he left. Thanks for your help. Molly

---

From: Gentry, Anthony E
Sent: Thursday, March 09, 2017 12:08 PM
To: Groom, Molly M
Cc: Busch, Philip B; Hinds, Ian G
Subject: FW: Social Media Delegation Templates
Importance: High

Molly, (b)(5) (b)(7)(e)

[redacted]

Thanks

Tony

Anthony E. Gentry

Counsel for Intelligence & Emergency Management
Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
UNCL
HSDN
JWICS
Office
Cell:
Fax:

(b)(6)

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Shirk, Georgette L

From: Lohnes, Zachariah
Sent: Tuesday, January 24, 2017 10:41 AM
To: USCIS Exec Sec; ESEC-Internal Liaison
Cc: Button, Maria G (Gemma)
Subject: RE: Query re: signed Delegation 15002 (WF1137322)
Attachments: 17-0295 Attachment 1 - S1 Edits Delegation Redline 01.19.17.pdf

Good morning USCIS,

This edit was made by Acting Deputy Secretary Russel Deyo. We've attached the document with his hand written edits.

Please let us know if you have any additional questions or concerns.

All the best,

Zach Lohnes
Office of the Executive Secretary,
Office of the Secretary
U.S. Department of Homeland Security

[redacted] (b)(6)

(b)(6)

From: Bacon, William H **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, January 24, 2017 11:29 AM (b)(6)
To: ESEC-Internal [redacted]
Cc: USCIS Exec Se [redacted] Maria G (Gemma) [redacted]
Subject: Query re: signed Delegation 15002 (WF1137322)

Good morning, (b)(5)

[redacted]

Thanks,
Bill

William H Bacon
Supervisor, Operational Liaison
USCIS Office of the Executive Secretariat
[redacted] (b)(6)

(b)(6)

for official actions)

Shirk, Georgette L

From: Elder, Phillip D
Sent: Thursday, April 26, 2018 2:27 PM
To: Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S
Subject: Social Media PRA Submission- DHS Policy Seeking Input by Noon Monday

(b)(7)(e)

[redacted]

Please add your edits and answers by COB tomorrow. Let me know if you have any questions.

Thanks,
Phillip

From: Elder, Phillip D (b)(6)
Sent: Thursday, April 26, 2018 1:01 PM
To: Rigdon, Jerry L; Ramsay, John R; Deshommes, Samantha L; [redacted] USCIS Privacy Compliance; Hamilton, Cristina A
Subject: RE: FORMS Project: Draft Social Media PRA - Seeking Input by 4.30.18 at 12 PM

Please send me your responses and edits and I'll submit a consolidated USCIS response to Pamela. Meanwhile I will also consult the OCC social media SMEs.
Thanks,
Phillip

From: Friedmann, Pamela (b)(6) (b)(7)(c)
Sent: Thursday, April 26, 2018 12:56 PM
To: Elder, Phillip D; Rigdon, Jerry L; Ramsay, John R; [redacted] Deshommes, Samantha L; [redacted] Ballard, Lara; Mathews, Scott; USCIS Privacy Compliance; Brand, Jennifer S; Berge, Bonni; Sterling, Brian; Dodd, Timothy
Cc: Lester-Saura, Victoria; Sobel, Ted; Johnson, Erik; Gabriel, Ryan
Subject: FORMS Project: Draft Social Media PRA - Seeking Input by 4.30.18 at 12 PM

All,
As a follow-up to recent discussions regarding the FORMS projects (per EO 13780 - section 5), please find attached the draft Generic PRA for Social Media for your review and updates.

Note that OMB/OIRA provided comments on a previous iteration of this form (listed as "Author" in the comment bubbles) and raised a number of substantive items to include DHS's authority to mandate the collection of social media. In addition, OMB/OIRA raised privacy questions; therefore, we seek the assistance of our PRIV and CRCL colleagues, and others, to improve this document.

While we encourage you each to review the whole document, we are highlighting the following areas for attention/assistance: (b)(5) (b)(6)

Many thanks in advance for your assistance with this important initiative.
Pamela + SCO team

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security
Office
Email:
JWICS

(b)(6)

Shirk, Georgette L

From: Hinds, Ian G
Sent: Friday, March 23, 2018 1:09 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S (b)(7)(e)
Subject: Social Media Privacy Compliance Documentation
Attachments: [redacted] ROB USCIS-FDNS 20171006 to OCC 3-7-18 3.21.18.docx

Follow Up Flag: Follow up
Flag Status: Flagged

Tony/Elizabeth, (b)(5)

[redacted]

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 12:24 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: Social Media Talking Points

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

All, (b)(5)

[redacted]

Jennifer's suggested edit is in red and my additional language is in green. Please edit as you deem appropriate.

I would like to send the talking points to Craig by COB today.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
HSDN
JWICS
Office
Cell:
Fax:

[redacted] (b)(6)

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Shirk, Georgette L

From: Palmer, David (b)(7)(c)
Sent: Tuesday, December 29, 2015 4:37 PM
To: Besselman, Trisha; [redacted] Clemens, Peter CAPT; Cox, John; Dermody, John; Doolin, Joel; Gentry, Anthony E [redacted] Hinds, Ian G [redacted] Isacco, Michael; Keith, Kent J [redacted] (OCC); Mathias, Susan; McIntosh, Thomas J. (OCC); Puchalsky, Brian; Seguin, Debbie; Tonelli, Michelle P; Whalen, MaryKate <TSA OCC>; Wood, Alexander
Cc: Meyer, Jonathan; Maher, Joseph
Subject: Social Media Task Force

Good evening colleagues.

First, thank you all for your responses to my previous request for information on how your clients use social media. Your responses were very helpful and the memo we ultimately produced, with your considerable help, was well received.

(b)(5)

[redacted]

Thanks in advance,

David

David J. Palmer
Associate General Counsel
Legal Counsel Division
Office of the General Counsel
Department of Homeland Security

Desk:
Mobile [redacted] (b)(6)

(b)(6)

Shirk, Georgette L

Subject:	Social Media Update session for Managers training
Location:	Call in #: [redacted] followed by the # sign.
Start:	Tue 5/15/2018 1:15 PM
End:	Tue 5/15/2018 1:45 PM
Show Time As:	Tentative
Recurrence:	(none)
Meeting Status:	Not yet responded
Organizer:	Gentry, Anthony E
Required Attendees:	Hinds, Ian G; Gaffin, Elizabeth S

From: Hinds, Ian G
Sent: Tuesday, May 15, 2018 12:01 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: Social Media Update session for Managers training

How about 2:15? Can we use your teleconference number Tony?

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Tuesday, May 15, 2018 11:52 AM
To: Gentry, Anthony E; Hinds, Ian G
Subject: RE: Social Media Update session for Managers training

My calendar is open this afternoon. Can you please send an invite for whatever works best for you

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Tuesday, May 15, 2018 11:50 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Update session for Managers training

I am also available until 3:15 today (have a call with ICE starting at 3:30), and am available most of the rest of the week.

From: Gaffin, Elizabeth S
Sent: Tuesday, May 15, 2018 11:37 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social Media Update session for Managers training

I have just returned from a few days of leave. I am available later this afternoon. Tomorrow I will be out most of the day at the RLVD team meetings

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6) [redacted]

From: Hinds, Ian G
Sent: Monday, May 14, 2018 4:36 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Social Media Update session for Managers training

Hi Tony/Elizabeth,

Let me know when would be a good time to discuss/plan for this panel. The sooner the better this week so we can get back to Amy if there are any glitches.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6) [redacted]

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From: Robinson, Amy L
Sent: Wednesday, May 09, 2018 4:25 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Cc: Groom, Molly M
Subject: Social Media Update session for Managers training

Hi Tony, Ian and Elizabeth,

We're very excited to be in the final planning stages for the OCC Managers Leadership Training May 22 & 23. Currently we have a 30 minute session titled Social Media Update scheduled for **Tuesday, May 22d from 5-5:30pm**. We would like you all to present this session as a panel discussion to be divided up in whatever way you prefer. Would you be able to do so?

I've pasted in the blurb from the draft agenda below. This session has not been fleshed out as much as others on the agenda, but Ian has more specifics about what could be covered. The meeting will be in the same room of the Ronald Reagan building as last year's managers meeting, and my understanding is

that if you bring a laptop, the venue can provide a cord so that you can display from your laptop on the room's TVs.

If you have any questions or concerns, please let me know. Also, please confirm by email if this will work for you. That will really help with the planning process.

Thank you!

5-5:30 Social Media Update

Tony Gentry, Counsel for Intelligence & Emergency Management Coordination
Ian Hinds, Special Counsel to the Deputy Chief Counsel
Elizabeth Gaffin, Associate Counsel, RVLD

Discussion of latest developments in USCIS's Operational Use of Social Media

Amy Robinson
Associate Counsel
Training and Knowledge Management Division
Office of the Chief Counsel
U.S. Citizenship and Immigration Services
1545 Hawkins, El Paso, TX 79925

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, September 25, 2017 6:31 AM
To: Lenkowsky, Matthew
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: Tentative: Privacy Training (for SVPI FDNS IO Social Media access)

Matt,

Will there be a call-in number for this call?

Thanks

Tony

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 4:02 PM
To: (b)(5) Symons, Craig M; Groom, Molly M (b)(7)(c) (b)(7)(e)
Cc: Hinds, Ian G; Swanson, Toni; Gaffin, Elizabeth S
Subject: UPDATE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5) (b)(7)(e)

[redacted]

Please let me know your thoughts (including the "cc" social media reviewers). As a reminder, I am still working on the draft email for Craig to send James, and responses to the comment form that has a suspense of May 17.

Thanks in advance.

Tony

From: Barnes, Aisha Z **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

DHS Component review of Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities is completed. Please review and provide response for the attached comments.

Response is due no later than **COB Thursday, May 17, 2018.**

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management
[redacted] (b)(6)
DHS Directives and Delegations

FOR OFFICIAL USE ONLY – ATTORNEY WORK PRODUCT/PREDELIBERATION MATTER

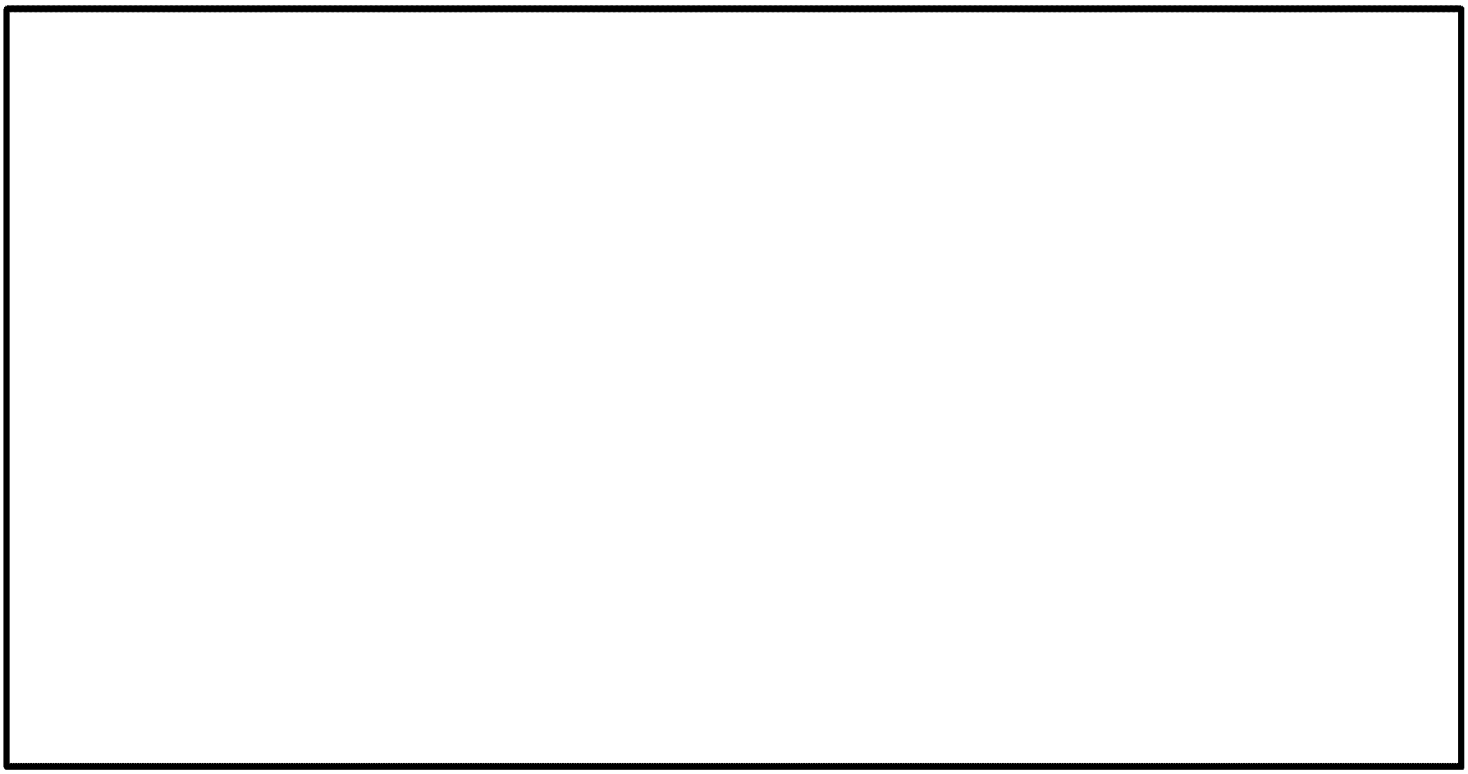
Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 10:44 AM
To: Groom, Molly M
Cc: Hinds, Ian G
Subject: UPDATE - RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

+ Ian

Molly,

Here is an update regarding coordination with ICE and CBP: (b)(5) (b)(6) (b)(7)(c)



Subject to your concurrence, I would like to ask Exec Sec for an extension for USCIS' response (due COB tomorrow) if I get additional positive indicators (from one or both) that they are leaning towards concurrence. I don't see a downside to asking for a delay if it eliminates one or both of the operational Components non-concurs.

Please let me know if you have any concerns.

Thanks

Tony

> **From:** Gentry, Anthony E
> **Sent:** Monday, May 14, 2018 3:43 PM
> **To:** Groom, Molly M
> **Subject:** RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Molly, (b)(5) (b)(7)(c)

Thanks

Tony

-----Original Message-----
From: Groom, Molly M
Sent: Monday, May 14, 2018 7:25 AM (b)(5)
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

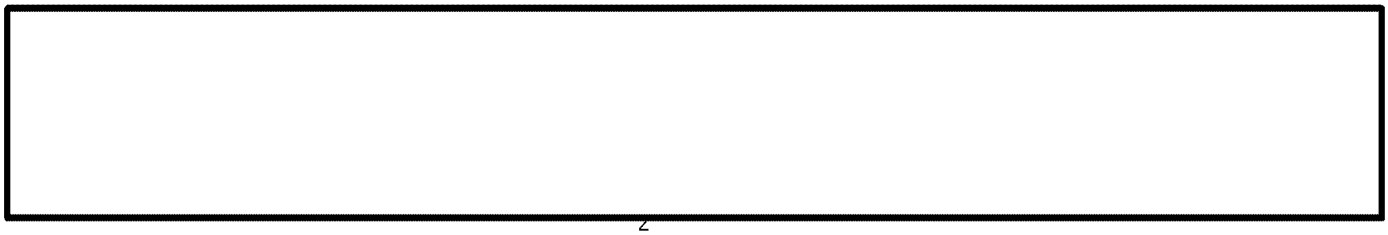
---

From: Gentry, Anthony E
Sent: Sunday, May 13, 2018 9:07:47 PM
To: Groom, Molly M
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

One additional attachment.

From: Gentry, Anthony E
Sent: Sunday, May 13, 2018 8:57 PM
To: Groom, Molly M
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Molly, (b)(5)



Thanks.

Tony

From: Barnes, Aisha Z On Behalf Of USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

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Response is due no later than COB Thursday, May 17, 2018.

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management
[redacted] (b)(6)

DHS Directives<http://dhsconnect.dhs.gov/policies/Pages/directives.aspx> and
Delegations<http://dhsconnect.dhs.gov/policies/Pages/delegations.aspx>

Shirk, Georgette L

Subject:	USCIS internal touch base on collection fo social media before call with CRCL and OGC
Location:	Call in
Start:	Tue 6/5/2018 9:00 AM
End:	Tue 6/5/2018 9:30 AM
Show Time As:	Tentative
Recurrence:	(none)
Meeting Status:	Not yet responded
Organizer:	Elder, Phillip D
Required Attendees:	Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E

I have to travel for a funeral Monday so I have to reschedule this to Tuesday. Sorry.

To follow up on Thursday's call.

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E (b)(6)
Sent: Wednesday, May 16, 2018 9:54 AM
To: (b)(7)(c) [redacted] Brown, Rebecca J; Kesterson, Sharon M; [redacted]
Subject: RE: DHS social media policy

Jennifer,

(b)(5)

[redacted]

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services
HSDN [redacted]
JWICS
Office
Cell:
Fax:

(b)(6)

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From: [redacted] (b)(7)(c)
Sent: Wednesday, May 16, 2018 9:45 AM
To: Brown, Rebecca J; Gentry, Anthony E; [redacted] (b)(6)
Subject: DHS social media policy

(b)(7)(c)

Tony,

(b)(5) (b)(6) (b)(7)(c)

[redacted]

opportunity to work together here so that we are neither duplicating efforts nor confusing Main DHS with two different revisions of the same policy at the same time. Please let me know your thoughts.

Regards,

[redacted] (b)(7)(c)

[redacted] (b)(7)(c)

Shirk, Georgette L

From: Greeley, Kevin A
Sent: Tuesday, February 27, 2018 11:16 AM
To: Hamilton, Cristina A; Sohn, Elizabeth J; Saucier, Hillary W; Beveridge, Jennifer L (Jenna); Kaura, Nidhi; Pura, Sebnem; [redacted] Ramirez, Rebekah V; [redacted] (Rossi) [redacted] Lockett, Vania T; Fall, Carla M; [redacted] Salidzik, Christina E (Christy); Short, Gina L; Hall, Joshua K; Kvortek, Lisette E; Rosenstock, Peter L; [redacted] Sooch, Ravneet K; Thomas, Ronnie D; Hawkins, Donald K; Chappell-Kirby, Shvonne L; McCarter, Benjamin A; [redacted]; Rudd, George E; Festa, James P; Dhabalia, Dimple D; Mura, Elizabeth E; Kline, Jennifer M; Potts, LeRoy G; RAIO-RU Staff; [redacted] Burt, Michael J; Nolin, Patricia A; McIntosh, Elton D; Gentry, Anthony E; Gaffin, Elizabeth S; Mcintosh, Andrea S; Zill, Katherine F; Busenkell, Kathleen R (Katie); Hinds, Ian G; Forest, Laura L; Shumway, Michael C; Vignier, Monica A; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Smith, Sheldon A; Soiza, Jose M (Jose); Burgess, Mark W; Theodule, Jonathan C; Gottlieb, Nicholas M
Cc: Sebarenzi, Joseph K; Remmel, Gary C; [redacted] Fung, Wai Y; Barney, Shane M; [redacted] Peterson, Rachel A; Woerz, Bret A; Greene, Salina F; [redacted] Guerra, Sergio C; Hirsch, Angela H; Buchan, Lesley L; Roberts, Heather W; Clough, Chelsea M; Rosich, Nicole M; Kutateladze, Alex; Miller, Richard L; Sohonyay, Simon P; Schaper, Michael C; [redacted] Spicer, Purwaningrum W (Ningrum); [redacted]
Subject: Weekly SMWG Meeting Minutes
Attachments: SMWG Minutes - 2-26-18.docx

Good afternoon, everyone. Attached are the minutes from yesterday's meeting. The minutes have also been uploaded to the SMWG ECN at the link below:

[redacted] (b)(7)(e)

Please review the minutes to ensure that they accurately capture the relevant content of the meeting and let Nicole and me know if any edits are needed.

If you should no longer be receiving these messages, please let us know so we can update the contact list.

If you have any questions, concerns, or need anything from us, please just let us know.

Thanks!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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strictly prohibited. If you are not the intended recipient, please notify the sender and delete or destroy all copies.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 19, 2017 6:10 PM
To: (b)(6)
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Zill, Katherine F (b)(6) Forest, Laura L; 'OCC-Clearance (OCC-Clearance@uscis.dhs.gov)'
Subject: FW: Draft DHS Report to OIG (GRITS268)
Attachments: OSSM_Eval_Meth_FINAL_DRAFT_V1.0_04102017.docx; SMACT Technology Assessment_20170118.pdf; OIG 17-40_90 Day Letter_May 2017_v.03 EPJ 19APR2017.docx

Follow Up Flag: Follow up
Flag Status: Flagged

[redacted] and [redacted]

Please let us know your thoughts regarding the 90-day letter and supporting materials.

Thanks in advance.

Tony

From: Johnson, Erik
Sent: Wednesday, April 19, 2017 3:51 PM
To: DHS Social Media Taskforce
Cc: Plaza, David; Buss, Nathaniel
Subject: FW: Draft DHS Report to OIG (GRITS268)

DHS Social Media Task Force Colleagues,

Attached above is the proposed collective DHS response to OIG. Please review and provide comment to the following no later than COB, Friday April 21. Password to follow.

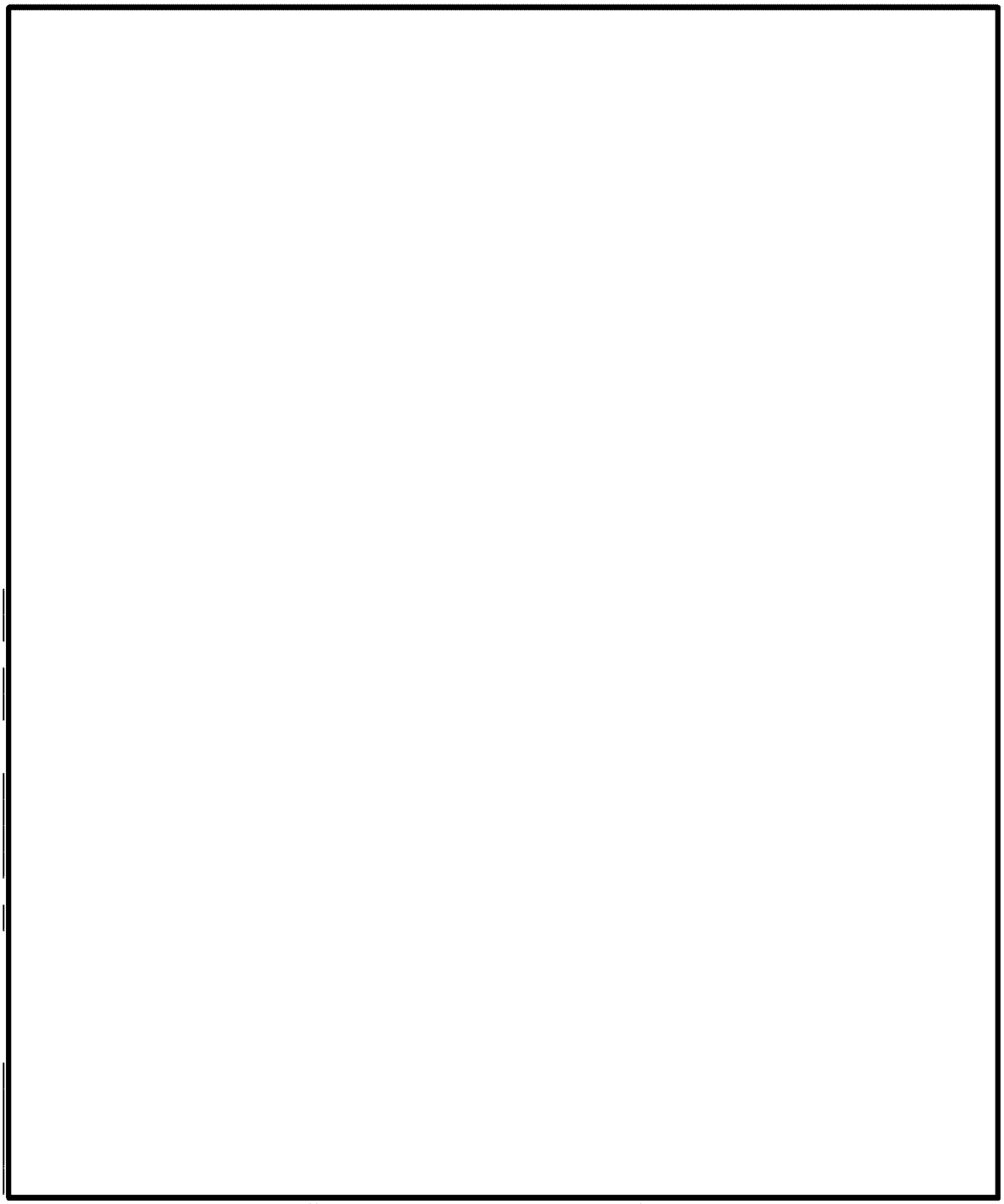
David Plaz[redacted] (b)(6)
Nathaniel
Erik P. Joh

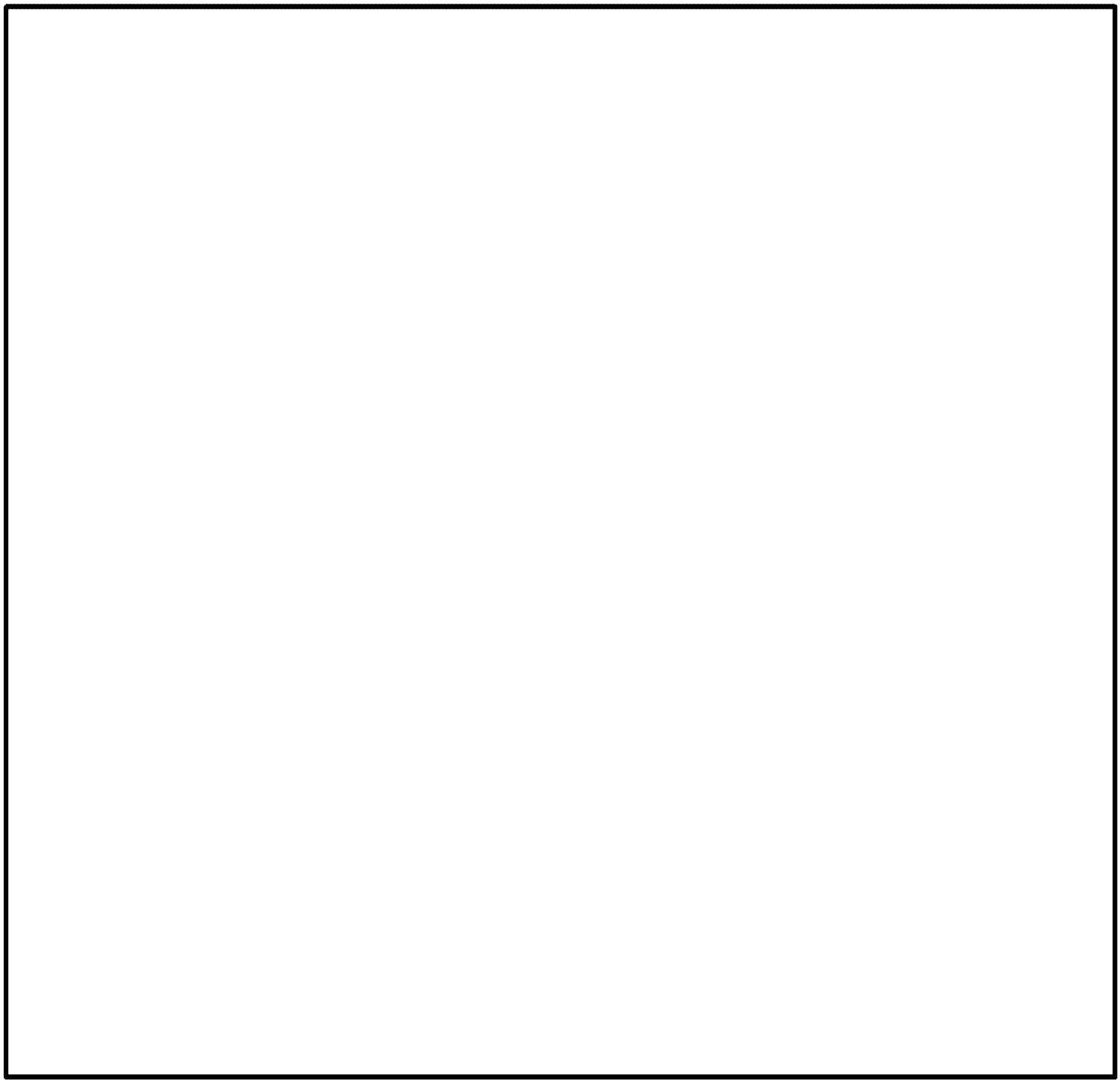
Please feel free to reach out to the above with any additional questions or comments relating to this request.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Department of Homeland Security
Desk: [redacted] (b)(6)

(b)(5) (b)(7)(e)





(b)(5) (b)(7)(e)

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

REVIEW OF THE DEFENSE ADVANCED RESEARCH PROJECTS AGENCY 2.0 SOCIAL MEDIA PILOT

Fraud Detection and National Security Directorate
June 2, 2016

[redacted] Screening Review: The Defense Advanced Research Projects Agency 2.0 Pilot

Overview

In Fiscal Year (FY) 2015, the U.S. Citizenship and Immigration Services (USCIS) deployed multiple pilots – in coordination with the Department of Homeland Security (DHS) Office of Intelligence and Analysis (I&A), the Intelligence Community (IC), and the Department of Defense (DoD) – to assess the feasibility of using social media to screen [redacted] applicants. [redacted] During that initial test, USCIS encountered a number of challenges and limitations in using the tool, and determined it did not meet USCIS social media screening needs at that time. [redacted]

In FY 2016, USCIS initiated pilots, in coordination with DHS Science and Technology (S&T), that used the [redacted] platform to screen two different population sets: [redacted] USCIS sought to determine if reviewing the social media presence of these individuals could provide useful information for adjudicating their applications, and gauge how resource intensive this screening would be.

Following a review of the results of the [redacted] pilots, USCIS initiated a second pilot utilizing the revamped [redacted] platform to screen a new round of refugee applicants – [redacted] This paper captures the results of that pilot.

In keeping with its previous approach to the [redacted] pilots, the USCIS Headquarters Fraud Detection and National Security Directorate (HQFDNS) pilot team took a two-fold approach: first, determined if any of the applicants could be linked to derogatory information that negatively impacted their eligibility or admissibility; and second, evaluated the [redacted] tool for USCIS' social media screening requirements.

[redacted] Elicitation Pilot

In April 2016, [redacted] were asked about their social media accounts during [redacted] processing in [redacted] During the elicitation, [redacted] contractors asked applicants about their use of [redacted] and, when available, the applicants provided user names, handles, and Web addresses also known as URLs. The data collected during this pilot was uploaded to the [redacted] and given to DARPA in Excel format for ingestion. Additionally, the elicited data was manually vetted and evaluated.

The results show that elicited data does not replace manual account identification processes or produce major efficiencies. United States Digital Service (USDS) evaluated the pre-vetted data and came to similar conclusions.[1]

[1] See Refugee Social Media Elicitation Pilot Summary – Pre-Vetted for additional information.

as an Entity Identification & Resolution Tool

is an open-source based social media screening tool, which uses personal identifiers (e.g.,) to comb T for potential user accounts. Note: (and all other social media tools) is unable to

Methodology

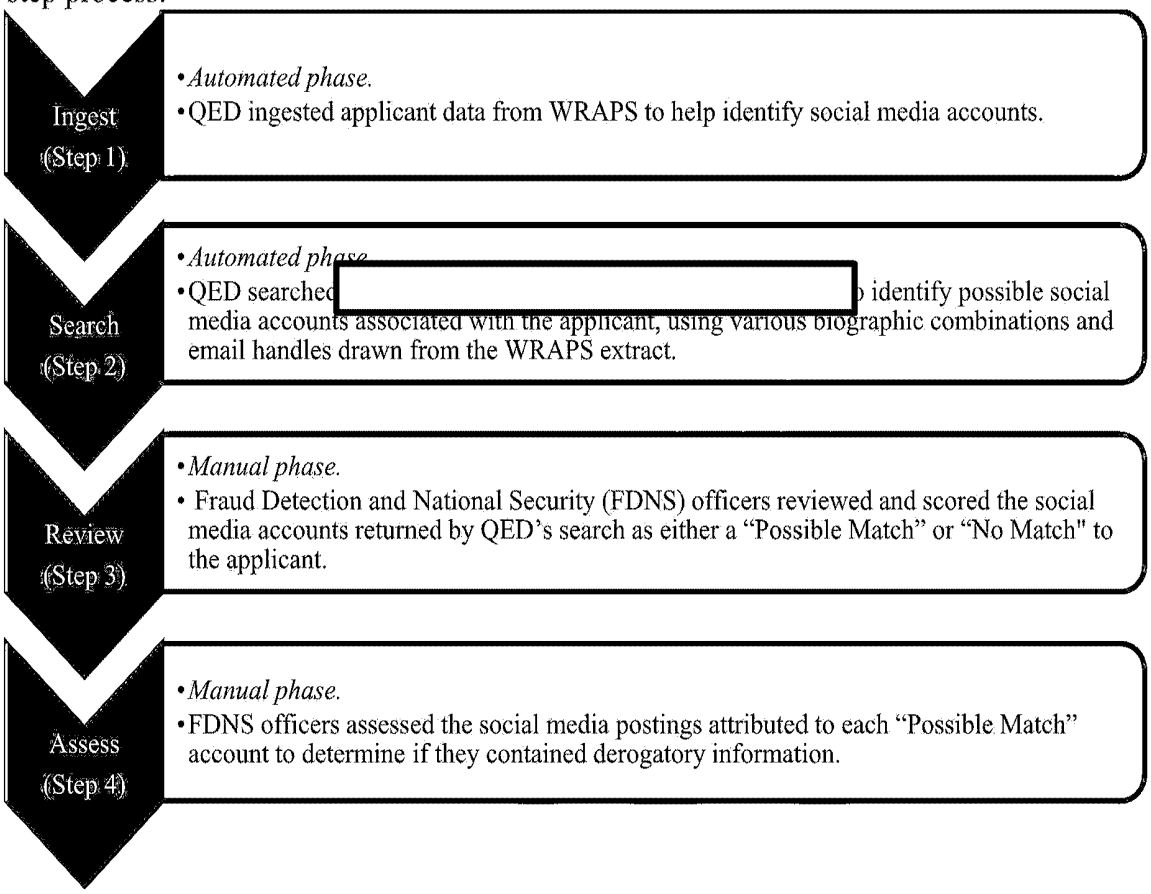
This pilot focused on applicants, predominantly divided into two sets.

- Set 1: The first set contained individuals referred to HQFDNS for enhanced review.[3]
- Set 2: The second set contained individuals chosen for the USCIS Elicitation Pilot, led by the Department of State, USDS, and USCIS Refugee, Asylum, and International Operations Directorate (RAIO).[4]

[2] See Appendix A for a description of eac tab.

[4] were associated with 102 Elicitation Pilot cases. of th individuals participated in the elicitation. Those associated with the cases who did not participate in elicitation included a number of children who were not asked about social media due to their age.

The first set of cases [redacted] enhanced review referrals) was processed through [redacted] using a four-step process:



In conjunction with this process, FDNS officers also manually reviewed each social media account returned by [redacted] through the [redacted] to assist with the account confirmation and derogatory resolution steps, and conducted independent searches through [redacted] to identify other potential social media accounts.[5]

Due to technical issues with the DARPA tool, the second set of cases (Elicitation Pilot) was not ingested by [redacted] in time for the cases to be processed according to the methodology described above. FDNS officers relied on manual searches using [redacted] and the [redacted] identify and vet social media accounts associated with applicants within this group. Following the completion of this ad hoc process, [redacted] subsequently ingested all of the Elicitation Pilot cases, [redacted], which allowed FDNS to evaluate the tool's results against the officers' manual process.

Entity Identification and Resolution Results

Mirroring the [redacted] pilot's conclusions, this pilot underscored [redacted] and highlighted the challenges posed by name-based social media searches and by individuals' privacy settings in conjunction with USCIS' limited authorities.

[redacted]

Combining both sets of cases, totaling applicants referred to HQFDNS for enhanced review and chosen for the Elicitation Pilot), FDNS officers determined that:

- individuals had confirmed social media accounts, which accounted for total accounts: Facebook Instagram Twitter and YouTube
- individuals had possible social media accounts, but due to privacy settings and platform restrictions these matches were unable to be confirmed or disproven.[6]

(b)(7)(e)

Note: Because cannot to manually review accounts identified for each platform, where privacy settings allowed.

Two of the social media accounts reviewed contained potentially derogatory information:

-
-

Overall, the tool demonstrated significant limitations identifying potential social media accounts. yielded many results that did not relate to the applicants. also failed to identify accounts that FDNS officers were able to identify via manual methods. While it was difficult to determine the precise source of these shortfalls, DARPA developers have acknowledged that

Enhanced Review Cases reviewed)

- identified potential accounts, all of them on Twitter. FDNS officers determined that:
  - Approximately of these accounts were No Match to the refugee applicant, based on a review of the information associated with the account, such as avatar photo, account description, account postings, or username.
  - Approximately of the accounts were Potential Matches, which could not be confirmed or disproven in the absence of further identifying information.
  - Approximately of the accounts were Confirmed Matches.[8]

[6] This total includes a significant number of possible accounts returned by which were associated with child-aged derivatives. In keeping with the team's methodology for scoring accounts, they were scored as possible matches since they could not be confirmed or disproven.

[7] An account was considered Unknown when the officer was not able to review the account, either because they could not find it or because privacy restrictions prevented them from viewing it.

(b)(7)(e)

Elicitation Cases reviewed)

- Refugee applicants participating in the Elicitation Pilot provided social media account handles, including:
  -
  -
  -
  -
- As noted above only searches against Of the combined account handles provided via the Elicitation Pilot, only found uncovered additional potential accounts in cases where the applicant was unable to remember their account details, and therefore could not provide the account handle.
- Through the manual review process, FDNS officers identified additional social media accounts potentially associated with the Elicitation Pilot participants (Many of these accounts were noted by the during their Elicitation Pilot interview but they were unable to remember exact account details.
  - found accounts identified through manual review.
- FDNS officers found that, of the who claimed to have no social media accounts individuals actually did have accounts.

Case Review Metrics – Review Time

Because the FDNS team used a similar methodology for identifying and vetting the social media accounts for each set of cases, the overall time required for reviewing each case was similar. The average review time in both sets of cases at HQFDNS was less than a half hour. Please see the chart below for additional information.

	Enhanced Review Cases	*Elicitation Pilot Cases*
Average Review Time, Per Case: 28 minutes		Average Review Time, Per Case: 25 minutes

Case Review Metrics – Elicitation Method

During the first phase of the Elicitation Pilot, applicants were asked to log in to to the contractor. During the second phase of the Elicitation Pilot, applicants were verbally asked to provide thei if they knew it. In both the log-in elicitation phase and the verbal

elicitation phase, [redacted] provided [redacted] FDNS' manual review of the Elicitation Pilot cases indicated that it was equally challenging to identify and verify the accounts elicited in both phases. Please see the chart below for additional information.

Phase 1 Log-In Elicitation Results – [redacted]	[redacted]	Phase 2 Verbal Elicitation Results – [redacted]	[redacted]
Provided to [redacted] Staff through Log-In Elicitation		*Provided to [redacted] Staff through Verbal Elicitation*	
Account Identification through FDNS Social Media Review		*Account Identification through FDNS Social Media Review*	

The high number of possible and unknown accounts identified by FDNS from both phases reflects the different levels of access provided to users who are logged in to a [redacted], versus those who are not. The FDNS officers participating in this pilot [redacted]

[redacted]

[redacted] Assessment

Although [redacted] as improved the [redacted] tool since FDNS first piloted it, it is not a viable option for semi-automated social media screening at this time. The manual review process used by FDNS officers proved to be more effective at identifying accounts, and the [redacted] tool yielded no gains in efficiency or throughput.

Among its positive attributes, the [redacted] tool:

- Provided a useful profile for each applicant, drawn from [redacted] data.
- Presented an intuitive user interface and workflow.
- Offered some capability for [redacted] although this was not tested during this pilot.
- Contained a tailorable report function (also not tested during this pilot).
- May have potential for bulk data ingestion.[9]

Among its negative attributes, the [redacted] tool:

- Offered very low match confidence, with officers having both to find actual accounts and to review accounts that were not matched effectively. As part of its search algorithms, [redacted] appears to match based on first and last names, or a combination of initials and names – leading to accounts that are entirely unrelated to the applicant.

(b)(7)(e)

[redacted] believes it has identified the source of the problem with ingestion and resolved it. They are currently in the process of stress-testing the system to confirm this resolution.

- Returned zero results for [redacted] likely indicating a systemic problem with the tool's search capabilities.
- Failed to return the complete set of social media postings that were found during manual review of one of the cases for which potentially derogatory findings emerged, which could indicate issues with other accounts.
- Represented a static display of social media information, based on the time that the case was ingested and screened against social media platforms, which meant that any subsequent social media posts would not be captured in the tool.
- Could not be updated by an FDNS officer if an account was found manually.
- Did not offer an option to flag cases/accounts/social media posts for linguist review.
- Only worked i[redacted] making it incompatible with th[redacted] and forcing officers to manually enter information into [redacted] for account review.
- Provided mostly indecipherable machine translation.
- Did not offer a unified case list that indicated where every case was in the workflow process.
- Returned the same accounts as potential matches to multiple people in the same family case – leading to duplicative review.

Lessons Learned

Th[redacted].0 Pilot continued the exploration of social media initiated by the [redacted] Pilot and the [redacted] 50-50 Pilot, conducted in conjunction with DHS Science and Technology, as well as previous [redacted] pilots conducted in conjunction with DHS Intelligence and Analysis, the Intelligence Community, and the Department of Defense. The team of FDNS officers assigned to evaluate [redacted] used best practices and tradecraft expertise developed through previous pilots to conduct effective and efficient social media review processes. In addition to the new lessons learned through DARPA 2.0, many of the previous lessons learned have still held true.

1. ***Optimal results come from richer and more refined data sets.***

- [redacted]
- [redacted]
- Elicited data may assist in confirming accounts, but does not replace account identification processes or produce major efficiencies.

2. ***Account restrictions inhibit success.***

- At the present time, FDNS officers are unable to log in to the various social media platforms and can only view what is publicly available, as set by the applicant and as available by a search in the platform for those not logged in.
- The team would more easily and accurately be able to confirm accounts with access to the social media platforms through account creation.
- Many of the Elicitation Pilot Facebook URLs [redacted] indicated that the page was not available to the FDNS officer or presented very limited information because the officer was not logged in to Facebook.

(b)(7)(e)

3. ***You have to choose the right social media platforms to search.***

- [redacted] has access to [redacted] However, only [redacted] was encountered through review within the [redacted] tool.
- [redacted]

4. ***More than just translations are needed for foreign language records.***

- This pilot led to two potentially derogatory findings, one very significant. In both cases, [redacted] and subject matter expertise in regional culture, religion, and terrorism was needed to fully vet the information on the accounts.
- [redacted] provided some machine translation but was unable to translate text on images and had trouble with translating hashtags.
- [redacted] can only provide translation for Arabic; other language populations would have to be added to the tool for any future caseloads.

5. ***The [redacted] population continues to present unique challenges.***

- Based on initial analysis, many [redacted] do not appear to have social media accounts of any kind.
- From the [redacted] analysis, it was suggested that eliciting social media accounts may assist in the social media screening process. Based on analysis in this pilot, elicitation may also encourage applicants to edit accounts, remove derogatory information, increase privacy settings, or abandon accounts altogether.
- While having elicited account information assisted in confirming accounts, officers were still unable to review content in many of the elicitation cases. It is unclear if applicant privacy settings were changed as a result of the elicitation or if the accounts were always private.

6. ***Timing of [redacted] extracts is critical.***

- The data from [redacted] is a spreadsheet extracted to conduct Interagency Checks. The spreadsheet should be tweaked to meet the needs of social media queries, including the addition of pictures for each applicant, and the inclusion of ALL known email addresses, aliases, related U.S.-based phone numbers and addresses, and elicited social media handles, user names, and URLs (if applicable).
- Given that the [redacted] data in [redacted] is a static, one-time extract, officers had to review [redacted] with every case to ensure they had the most up-to-date information.

[redacted]

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7. [redacted]se has limitations.

In order to fully evaluate an applicant's social media, officers must visit the social media platforms through th[redacted] to review the content. The [redacted] has a number of limitations:

- It only uses the Internet Explorer Web browser, which prevented FDNS officers from using it in combination with [redacted]
- It restricts the normal copy/paste function going into and out of th[redacted] This requires users to manually enter information, such as complicated URLs, which can lead to mistakes.
- Officers were occasionally identified as potential bots and were asked to confirm [redacted] images in order to proceed with searches.

8. Tools matter.

- [redacted] attempts to automate the account identification process proved largely unsuccessful.
- Providing elicited data to [redacted] did not improve outcomes in any way.
- Officers found reliable results using [redacted] However, [redacted] public search engine temporarily blocks out users who conduct repeated queries in a short period of time.[11]
- The [redacted] has limitations that were not experienced by the initial pilot team using DHS S&T's open network.

[1] [redacted] does offer business solutions that may mitigate this challenge.

APPENDIX A (b)(7)(e)

Platform Details

has a simple user interface with four main tabs: Dashboard, Online Persona Resolution, Derogatory Resolution, and Report.

Dashboard

Dashboard allows a user to search for all available cases that have been ingested by the tool. The Dashboard also has two lists of cases: My In-Progress Cases and My Completed Cases. Any cases that have been recently manipulated will appear in the My In-Progress Cases side of the platform.[12]

Online Persona Resolution

Once a user clicks on a case moves to the Online Persona Resolution page. This page has many features and presents a wealth of applicant information:

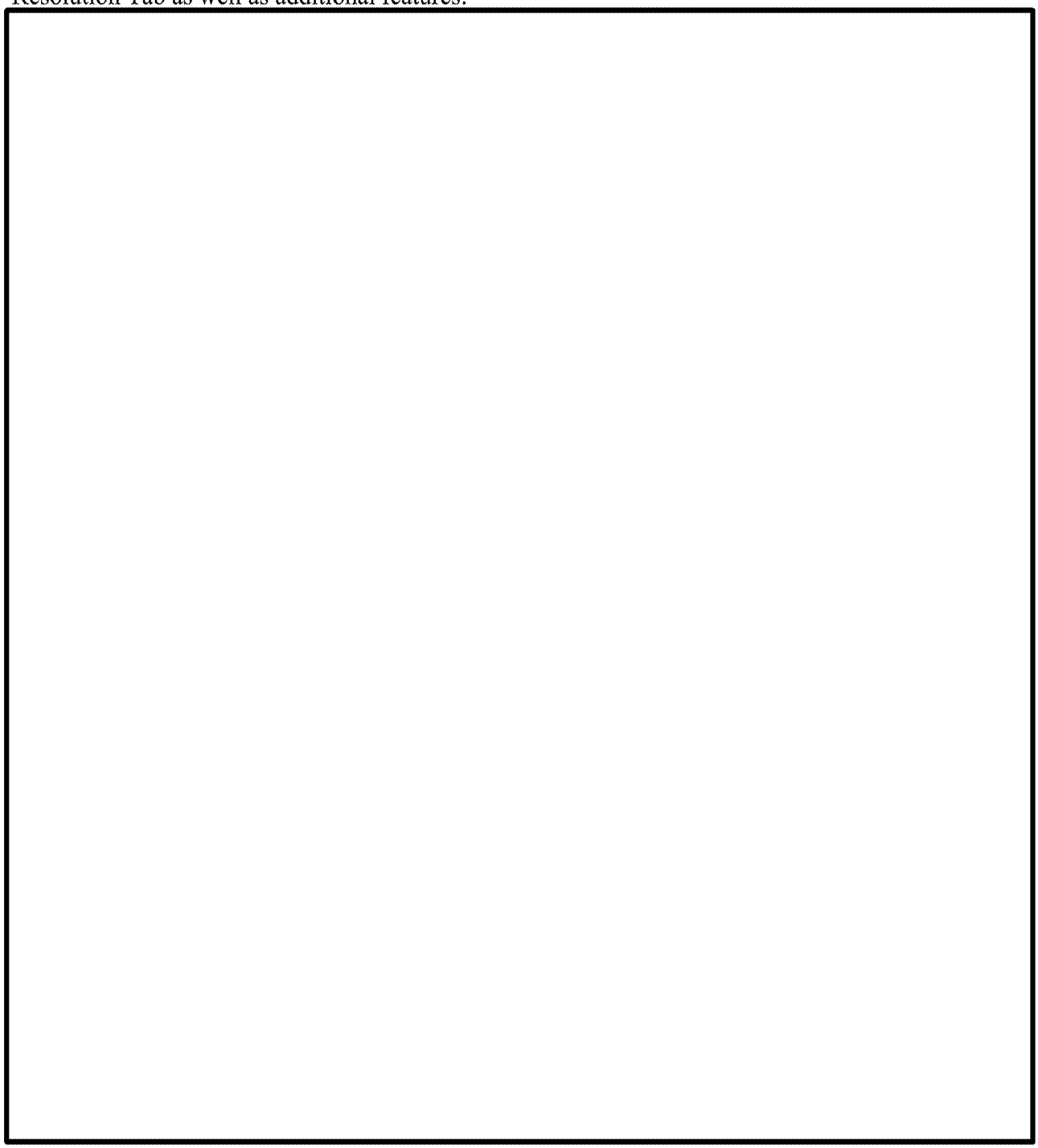
[redacted]

[12] Due to a glitch in this tab during the pilot, FDNS officers noted that cases appeared as "in progress," even after the officers had reviewed all of the accounts and social media posts associated with the case. After FDNS informed th eam, they added a "Completed Case" button that allowed officers to manually mark the case as completed.

[13] FDNS officers were unable to utilize these links due to current USCIS policy and the inability to access via which is the only search engine supported by the

Derogatory Resolution

The Derogatory Resolution tab includes some of the same features of the Online Persona Resolution Tab as well as additional features:



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Although FDNS officers did not utilize the Report tab during this pilot, it represents the final step in the workflow. It is accessed after a user scores (or "resolves") all of the social media posts attributed to the Potential Matches.

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Report

The Report tab offers a number of features:

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The Report tab is a summary of the work completed in the prior tabs. At the present time, there is no function to export the results, or view the results in the aggregate.

USCIS/State Social Media Elicitation Plan – [redacted] Applicant Pilot

Concept of Operations

Tasking

As requested by the [redacted] United States Citizenship and Immigration Services (USCIS) and the Department of State ("State") [redacted] have been asked to develop a joint Concept of Operations (CONOP) to pilot the elicitation of social media identifiers of [redacted] under consideration for resettlement through the United States [redacted] in an effort to include this additional data element as part of the inter-agency refugee screening process.

Background

There are currently over [redacted] mobile social networking platforms that are active and known to USCIS and State. Additionally, these platforms may be collectively referenced interchangeably by various terms, such as: social media, blogging, micro-blogging, photo-sharing, etc. For the purposes of this pilot, these platforms will be collectively referred to as "social media." As the pilot progresses and more information is learned about this capability, this set of specific social media platforms may grow or shrink depending on utility identified. During the pilot period, applicants will be asked to provide their username or "handle" for these various social media platforms by the State contracted [redacted] at the time of pre-screening. These additional data elements will be captured and stored within State's [redacted] These data points will be forwarded by State to various organizations that support the [redacted] for screening and vetting.

The pilot will focus on assessing: (1) standard procedures for collection; (2) the method for dissemination of collected data to the organizations using the data for screening and vetting; (3) the value of social media screening, including whether derogatory information is obtained; and (4) the time expended on collection and screening, to inform a workload analysis in the future.

Outline of Approach

This CONOP provides the implementation details for launching this pilot, including:

- What is collected (i.e., specific data elements);
- Who collects the information;
- Scope of the pilot; and
- Where, how, and at what point in the process will the collected data be sent for screening.

What to Collect:

There are dozens of social media platforms and platforms, and the social media landscape is constantly evolving and changing. However, for the purposes of the pilot, the [redacted] will focus

on collecting usernames and handles for a few commonly used platforms according to independent research and intelligence community reports: [redacted] To aid collection, making a list of the social media platforms and symbols available to applicants during the collection process may assist in their understanding of the specific information being sought. This would give the applicant the opportunity to be presented with the symbol of the platforms requested, allowing for a visual interpretation not just a verbal prompt. However, even with this assistance, it is important to note that in many cases individuals may need additional explanation/support that will lengthen pre-screening times. For example, in most cases applicants will not know their [redacted] username / identifier, and may need to either use their phone or help the caseworker locate the account on their computer in order to retrieve the information.

[redacted]

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Who Collects the Data - [redacted] Staff:

The [redacted] who has applied to be resettled in the United States is first prescreened by the [redacted] which consist of non-U.S. Government personnel funded by State. This prescreening includes the collection of biographic data, such as names, aliases, document numbers, contact information, and addresses. The benefits of having [redacted] staff collect social media identifiers at the beginning of the [redacted] admissions process include:

- Maintains consistency in the collection of applicant identifiers used for screening;
- Ensures information is collected at the earliest point in the process, allowing social media screening to occur simultaneously with other parts of the process;
- Provides relevant information to the [redacted] Officer for exploration at the time of the [redacted] status interview; and
- Provides opportunity for [redacted] to provide potentially exculpatory explanations, because the [redacted] Officer could raise social media concerns at time of interview;

In addition [redacted] collection of the social media data at prescreening is likely to be perceived by the applicant as simply an intake of data, rather than a "vetting" procedure.

State with the assistance of USCIS will update any required guidance to [redacted] staff to collect information related to social media handles, ensuring that [redacted] staff accurately captures the

information of interest and is also prepared to provide reasonable explanations justifying this collection in the event applicants ask why such information is required and how it will be used.

The collection of social media information at prescreening will extend the amount of time it takes for the [redacted] to interview the applicants. The pilot will include a plan to track the amount of time that the collection of social media information adds to the pre-screening stage and whether it impacts the number of cases that an [redacted] caseworker can interview per day. Additionally, it will be important to track the impact that the screening, translation, and analysis portion have on overall program efficiency.

Pilot Scope: The pilot phase of this project will be focused on a discrete population and implemented in one processing location in order to identify best practices, understand workload implications, assess value, and ensure any appropriate modifications are made before a decision is made to apply the process to a broader population.

As such, the pilot will take place during a one week period in [redacted]. Based on the planned circuit ride schedule, a one week sample will yield approximately [redacted] cases and approximately [redacted] depending on case size. This sample will allow for a statistical representation from various nationalities to include high risk populations such as [redacted] nationals. The specific timing of the pilot is dependent on when technical changes to [redacted] can be completed. State estimates that these technical changes will take approximately 30 days; therefore, the pilot will likely begin at the end of Q2 or the beginning of Q3 at the latest.

Pilot Logistics: During the pilot period, the [redacted] will collect the user names and handles for each applicant and enter the information into [redacted] Once the information is collected, [redacted] will produce a report extract which includes the social media data, along with all the additional identifiers associated with the Interagency Check data fields. Note that applicant information may need to be translated so that it can be entered into [redacted], which does not accept non-alphanumeric characters such as [redacted] The [redacted] will keep track of how many of the cases prescreened during the week of the pilot presented social media handles [redacted] that required transliteration.

[redacted] will instruct the [redacted] to place all cases in this pilot on hold pending receipt of results. USCIS and State are requesting that results be provided back to USCIS and State within 30 days of receipt of data affirming whether there is a positive match to possible derogatory social media information. Cases identified as not relating to information of concern would be released for normal processing, while those with potentially derogatory information would be reviewed closely to ensure accurate determinations are made on their ability to continued seeking admission to the United

States. There may be an additional resource need for translation of matches and results. This pilot may impact the number of cases presented to USCIS for interview in Q3 if there is a delay longer than 30 days in receiving responses for this pilot.

Next Steps:

- [redacted] will begin the technical changes to [redacted] to collect the information
- USCIS, in conjunction with DOS and its screening partners is developing guidance and procedures for the collection and transmission of data as well as communication of the results. These procedures will take into account any legal and policy issues to maintain consistency with the processes developed for the three previous [redacted] social media pilots.
- [redacted] nd USCIS is working with screening partners to establish a process for transmitting data and communicating results, which for the pilot will likely be manual.

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- [redacted] nd USCIS, in conjunction with USDS, will develop an assessment tool to record findings, develop a workload analysis, and make recommendations for changes and future expansion, as appropriate.

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

REVIEW OF [redacted] SCREENING SOCIAL MEDIA PILOT

(b)(7)(e)

Fraud Detection & National Security Directorate
16 March 2016

(b)(7)(e) **50-50 Review: [redacted] Pilot**

Overview

The Department of Homeland Security (DHS) asked United States Citizenship and Immigration Services (USCIS) to examine the feasibility of using social media for screening [redacted] applicants. USCIS sought to determine if reviewing the social media presence of these individuals could provide useful information for adjudicating their applications, and gauge how resource intensive this screening could be.

While USCIS had used social media in a limited capacity for the enhanced vetting of certain [redacted], it does not have any experience in using it as a large scale screening tool. The agency therefore decided to approach this work as an open-ended exploration with very flexible research parameters. The team supporting this pilot utilized an adaptive approach to create, implement, and continually revise its social media screening procedures.

[redacted] as a Screening Platform

Starting in December 2015, a team of USCIS personnel worked closely with DHS Science and Technology (S&T) to establish a pilot leveraging a commercially available tool for social media screening. After reviewing more than 16 different companies and their existing data analysis capabilities, S&T experts selected [redacted] for the pilot. S&T worked with DHS OGC and [redacted] to execute a [redacted] to support joint experimentation with social media analytics.

S&T selected the [redacted] social media analytics platform due to its coverage of a [redacted]

[redacted]

Of note, due to restrictions [redacted] (and many other social media tools) is unable to screen social media content posted on that platform.

While other government agencies are using [redacted] no agency has evaluated its use for mass screening. Therefore, this pilot utilized an iterative approach that enabled the S&T/USCIS team to begin identifying technical limitations and

desired enhancements to tailor [redacted] to better fit USCIS's unique screening requirements. Additional enhancements to the tool were implemented on a weekly basis throughout the pilot.

Methodology

USCIS identified [redacted] applicants (the 50-50 population) to serve as the focus of this pilot. These cases were processed through [redacted] using a three-step methodology: [redacted] Parts of the process were repeated as technical improvements and lessons learned were identified and applied.

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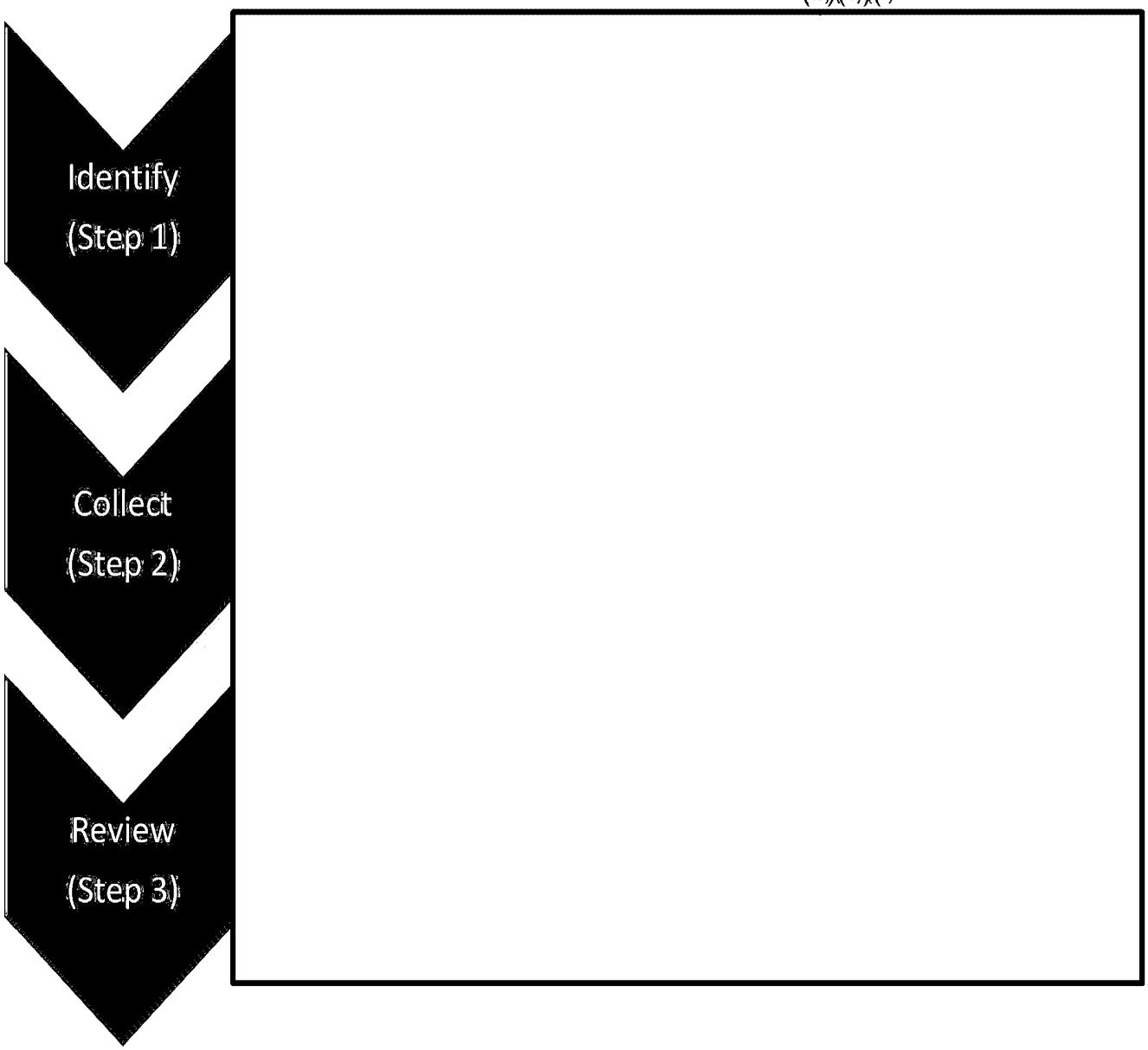

[redacted]

[2] These results are referred to in this paper as social media documents (such as a Twitter or Instagram post). Each document is reviewed to determine whether it has any linkage to a member of the 50-50 population.

Social Media Presence and Platform Utilization

In Step 1, the identification phase, Officers closely examined the overall social media presence of the 50-50 population. [redacted] Officers determined that:

- [redacted] had confirmed social media accounts, which accounted for [redacted] total accounts.
- [redacted] had a likely social media account but due to privacy settings and platform restrictions this match was unable to be confirmed.
- [redacted] had possible accounts that could not be confirmed because they did not clearly relate to the applicant, which accounted for [redacted] total accounts.
- [redacted] had no identified social media accounts.

Note: A subject could have multiple social media accounts, which could be determined as confirmed, likely, or possible.

In terms of actual confirmed social media accounts associated with the 50-50 population, [redacted] was the most popular platform. See the table below for additional information about platforms associated with the 50-50 population.

Confirmed	*Likely but Unconfirmed*	*Possible but Unconfirmed*
[redacted]		

Note: As with the K-1 pilot, the 50-50 results do not incorporate social media posted on Facebook, due to limitations preventing third parties from collecting its API. [redacted] only collects on platforms that allow collection – [redacted]

Results

In keeping with the adaptive learning approach, USCIS ran the 50-50 population through the [redacted] screening process multiple times to [redacted] This was aided by the nature of [redacted] data collection and retention capabilities – [redacted] This data may then be re-screened using [redacted] to determine how it impacts the number of social media documents returned.

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Round 1 (Ending 3/3/16)	
Average Time, Step 1: 97 mins. *Average Time, Step 2*: 3 days *Average Time, Step 3*: 42 mins. *Median Time, Step 3:* 5 mins.	

Round 2 (Ending 3/14/16)	
Average Time, Step 1: 45 mins. *Average Time, Step 2*: 5 days *Average Time, Step 3*: 22 mins.	

Analysis of Results

Members of the 50-50 population had minimal presence on the U.S.-based social media platforms accessible through [redacted] Beyond that baseline finding, each round of screening yielded valuable insights to inform technical, policy, and programmatic decision-making. To help ensure consistency with the approach used in the [redacted] pilot, Officers recorded the same metrics to evaluate each social media document associated with a member of the 50-50 population:

- Filter Category
- Social Media Platform

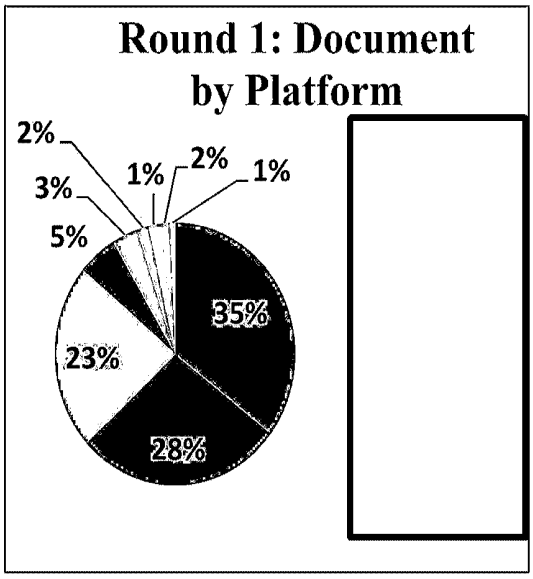
[redacted]

- Translation Time Required (where machine translation did not adequately translate into English)
- Confirmed Social Media Account

Round 1

Round 1 identified a number of key results:

- No derogatory information was attributed to any member of the 50-50 population.
- Only [redacted] had a confirmed social media account (Instagram) that returned documents via [redacted] filters, though, as previously stated, this account was determined to not have derogatory information. Of the [redacted] documents associated with this applicant, [redacted]
- The average review time for each document was approximately 1 minute, 40 seconds.
- One hundred and eighty documents required human translation. On average, these documents required 1 minute and 20 seconds to resolve. [redacted] who was very active on Instagram, was responsible for 141 of the 180 documents requiring translation.
- The median number of documents per applicant was 1 (which would require 1 minute, and 40 seconds to review), with the average number of documents being 24 (which would require 40 minutes to review).



Nearly half [redacted] of the 50-50 returned no social media documents when filtered through the [redacted] The remaining [redacted] subjects returned [redacted] documents when filtered through the [redacted], the vast majority of which were not related or linked to the subject. Only one of the 50-50 subjects had a confirmed social media account that contained material that matched [redacted] filters.

Approximately [redacted] of social media documents filtered through the [redacted] came from YouTube, followed by Instagram [redacted] and Twitter [redacted] Similar to the [redacted] pilot results [redacted]

Round 2

The reduced set of [redacted] – coupled with improvements in [redacted] API matching, led to a major reduction in social media documents returned during Round 2. Key results included:

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[redacted]

Lessons Learned

S&T/USCIS piloted the use of [redacted] for over ten weeks – testing capabilities, finding bugs, developing enhancements, learning about our applicants' use of social media, searching for derogatory information, capturing metrics, and demonstrating use cases to decision makers. With each week, the Pilot team continued to improve its ability to utilize [redacted] to screen social media, [redacted]

Many of the lessons learned derived from the [redacted] pilot remain applicable to the 50-50 population, including [redacted]

In addition, a number of distinct lessons have been learned, which can shape what social media vetting can look like in this setting and in future scaled-up operations.

1. **The [redacted] population presents unique challenges.**
   - Based on the results of this pilot, the [redacted] population may have a minimal footprint on common U.S.-based social media platforms. Those over age 60 and those under age 10 can be expected to have little social media presence, and the remainder may be active on platforms other than those collected by [redacted]
   - [redacted] remain the best elements of applicant data for identifying and confirming social media accounts. Eliciting this information and specific social media account handles from [redacted] applicants should assist the social media screening process. [redacted]

[redacted]

2. **Timing of [redacted] Extracts is Critical.**
   - The [redacted] spreadsheet should be tweaked to better facilitate social media screening of [redacted] including the addition of pictures for each applicant, and the inclusion of all known [redacted]
   - In at least two instances, Officers found new email addresses for applicants in [redacted] a week or two after they had already screened the subject through [redacted] – timing of the extracts is critical.

3. **Filtering for Relevant Information is Essential.**
   - Based on lessons learned in previous pilots, Officers used custom-built [redacted] for the 50-50 pilot. These [redacted] were refined between rounds and yielded progressively better results.
   - Conducting English-language biographic searches (First Name, Last Name) proved unhelpful for both the [redacted] and 50-50 pilots. Biographic-based searches can be useful, however, if performed in the applicant's native language, such as Arabic, since it returns more accurate results (The name Mohammed can be spelled dozens of ways in English, for example, but only one way in Arabic). For this pilot, that required a linguistic expert to enter each name in Arabic into the [redacted]

4. **Social media screening benefits from officer continuity.**
   - Using the same Officer for each step of the [redacted] process (Identify, Collect, and Review) is more effective and efficient versus having a different person be responsible for different elements of the process. By conducting Step 1, officers quickly become familiar with each individual's personal information (biographical information, familial relationships, etc.), which enables them to build [redacted] for collecting in Step 2. In order to accurately assess the results returned as part of Step 3, an officer needs to be intimately familiar with the facts of the case.

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

(b)(7)(e)

REVIEW OF [redacted] ADJUSTMENT OF STATUS SOCIAL MEDIA PILOTS

(b)(7)(e)

Executive Summary

USCIS examined three techniques to screen [redacted] adjustments of status cases: manually searching social media sites; using a commercial application [redacted] scores to select cases for manual review; and using another commercial application [redacted], to filter social media information, [redacted] through DHS S&T. USCIS has determined that neither of these techniques are ready for use in large scale social media screening. While the S&T/USCIS team using [redacted] has learned many significant lessons about social media and has become more efficient, [redacted] USCIS recommends continuing research and development on [redacted] and other services and tools to build the capabilities necessary for screening on the large scale envisioned and, until such capability is delivered, [redacted]

Other lessons learned:

- [redacted] **This time is contingent on the particular platforms to be reviewed and the type of identifying information available pertaining to the subject.** [redacted] **make it easier to locate social media accounts and may reduce processing time.**
- **Social media screening requires dedicated, and preferably on-site, language support.** [redacted]
- **Close collaboration between S&T SMEs, USCIS officers and** [redacted] **technicians led to rapid improvements in the technology and its use.**
- **Photos contained in government systems also helped confirm identities when photos on the social media site are available.**

[redacted]

- **Derogatory information found in other government systems can provide a more complete picture of the applicant's background and risk profile.**

(b)(7)(e) [redacted]

- **Identifying potentially derogatory social media records is only one step in the adjudicative process.**
  - USCIS must determine how evidence will be used to reach an adjudicative decision.
  - USCIS must determine how it can share the evidence that it collects with other internal DHS components, other federal agencies, and state and local law enforcement.
- **Social media research on USCIS applicants falls into three discrete steps:**
  - Use all available information to identify social media accounts pertaining to the applicant;
  - Collect content from the pertinent social media platforms; and
  - Analysis the content to identify information that will impact USCIS decisions or other actions.
- **S&T is a highly capable USCIS partner and can establish operationally relevant technical capabilities to address emergent requirements for operational organizations**

(b)(7)(e) [redacted]

  - Effective pilot operations can be created by combining S&T and USCIS authorities
    - S&T coordinated Department level approvals for the pilot and rapidly established a Privacy Impact Assessment to complement USCIS privacy policies within several days
    - S&T made space, equipment, and expertise available to work with immigration officers and accommodate pilot operations in 2 days.

Introduction

The Department of Homeland Security (DHS) asked United States Citizenship and Immigration Services (USCIS) to examine the feasibility of using social media to screen individuals in the United States who entered via [redacted] visas and who are now seeking adjustment to [redacted] status. USCIS sought to determine if reviewing the social media presence of [redacted] applicants could provide useful information for benefit adjudication and how resource intensive the screening would be.

While USCIS had used social media in a limited capacity for the enhanced vetting of certain [redacted] it did not have any experience in using it as a large scale screening tool. The agency therefore decided to approach this work as an open-ended exploration with very flexible research parameters.

USCIS identified a population of approximately [redacted] seeking adjustment. Each of the [redacted] Adjustment of Status pilots studied part of this population. The teams supporting each pilot were granted limited autonomy to create, implement, and continually revise their own social media screening procedures.

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Manual Reviews and [redacted] at the National Benefits Center

Manual Reviews

The USCIS National Benefits Center (NBC) is a central hub for the processing and adjudication of many immigration benefit requests, which includes the screening and vetting of the applicants. USCIS took advantage of this expertise and had the NBC Fraud Detection and National Security Immigration Officers (IOs), Supervisory IOs (SIOs), and an Intelligence Research Specialist look for and review social media accounts related to [redacted] of the [redacted] nonimmigrants seeking adjustment to [redacted] status[1].

Using the [redacted] the NBC used biographic information available in the A-file [redacted] to search [redacted] for social media accounts. NBC personnel started each search with [redacted] The NBC only detected social media accounts for [redacted] nonimmigrants.

The NBC reviewed the parts of the social media accounts visible to the general public (they did not "friend" or "direct message" anyone) and tried to find records that could potentially impact the adjustment of status application. The personnel chose a very expansive approach to [redacted] In addition, automated translation tools were not able to translate foreign language writing in picture and video files nor spoken words in video and audio files. Only [redacted] nonimmigrants that had social media accounts had potentially derogatory social media records related to national security or public safety despite the notably low threshold for being flagged.

[1] This pilot was ended after [redacted] reviews because NBC personnel were using their own personally identifiable information to create accounts to log into [redacted]

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Manual reviews require a significant time investment. USCIS staff at the NBC explored to determine if it could be used to automatically detect which cases have social media accounts in order to avoid spending time investigating applicants with no social media presence. When searching for an individual, the will signal, on a scale, the confidence in having found the right person and the recentness of the data. A Reliability score of indicates high confidence; a Reliability score of indicates low confidence. Likewise, a Relevance score of indicates high probability of current actionable information. For example, returning a score would indicate successful entity resolution but out of date location information. A score of indicates high confidence at identifying information on the entity of interest and recent social media information on that person.

Cases with scores should be less likely to have social media than those with scores. Among the cases manually reviewed by the NBC, had scores of Among these, had scores of and had scores of

- Among the scores, upon manual review, (54%) had no detectable social media accounts and (15%) had potentially derogatory information.
- Among the scores, upon manual review (47%) had no detectable social media accounts and (11%) had potentially derogatory information.

While this is a very simple comparison, it suggested that USCIS will not be able to leverage scores to meaningfully prioritize screening efforts without significant changes to the technology.

In January 2016, NBC reviewed an additional cases with scores. NBC also reexamined the scores from an earlier review in December 2015, this means NBC personnel manually reviewed a total cases with scores.

- Among the scores, upon manual review, (29%) had no records and (10%) had potentially derogatory information.

The additional case reviews did not establish that scores are a reliable indicator pointing toward a social media presence. Furthermore, NBC was often able to locate a social media presence for scores. The scores and scores had similar proportions of potentially derogatory information under the broad definition used at the NBC.

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USCIS language support staff provided translations of social media records for some cases flagged as potential national security concerns.[4] [redacted] While the translations resolved some potential issues, most were not, as shown in the table below. If USCIS officers need to determine which social media records are potential national security concerns, and which are not, they will need training and clear guidance.

(b)(7)(e)

Effect of Translations on Potentially Derogatory Information
[redacted]

Final Steps

The NBC will collect and review all necessary translations, work with partners in law enforcement and intelligence to determine if the social media records are still potentially derogatory, and then work with other USCIS stakeholders to determine how to resolve potentially derogatory social media records for adjudication.

Lessons Learned

- [redacted]

[4] Social media records are an unusual workload for the language support staff and many documents were difficult to read due to image quality.

- **Automatic foreign language translation was not sufficient.** (b)(7)(e)
- **Additionally, USCIS language support staff spent** [redacted] **that needed translation.**
- **Identity verification is crucial.** If USCIS cannot prove that an individual is the account owner, the evidence cannot be considered in adjudicative decisions.
- (b)(7)(e) [redacted] **scores are not ready to be used to prioritize manual reviews.** The search parameters will need significant changes in order to better identify social media accounts and to triage social media records for review.
- **Officers will need clear guidance on what type of social media records are potentially derogatory and worth further investigation, and if determined to be derogatory, how to use that information.**
- **Derogatory information found in other government systems can provide a more complete picture of the applicant's background and risk profile.**
- **Officers will need clear guidance on how to share potential concerns with colleagues in law enforcement.**

[redacted] Pilot

[redacted] as a Screening Platform

Starting in December 2015, a team of USCIS Immigration Officers worked closely with DHS Science and Technology (S&T) to establish pilot operations and begin to develop baseline requirements for social media screening, utilizing currently available social media data analysis capabilities. After reviewing more than 16 different companies and capabilities, S&T experts selected [redacted] for the pilot. S&T worked with DHS OGC and [redacted] to execute a [redacted] to support joint experimentation with social media analytics.

S&T selected the [redacted] social media analytics platform due to its instant coverage of a [redacted]

Data retention policies are automatically enforced and can be configured per data source or user. While other government agencies are using [redacted] no agency has evaluated its use for mass screening. Therefore, this pilot utilized a cooperative, iterative approach that enabled the S&T/USCIS team to revamp [redacted] to better fit its unique screening requirements. Personnel from USCIS and S&T identified technical limitations and desired enhancements to [redacted] technicians, which were generally resolved or implemented. Additional enhancements to the tool continue to be implemented on a weekly basis as the joint pilot operations continue. According to [redacted] this process had the added benefit of improving the platform for the law enforcement and intelligence community partners already using the tool.

Methodology

After a review of an initial population of approximately [redacted] adjustment applicants against [redacted] resulted in [redacted] results, USCIS prioritized [redacted] interview-ready cases from that population for review. The [redacted] cases were processed through [redacted] using a three step methodology: 1) Identify social media accounts; 2) Collect social media information; and 3)

Review and analyze filtered results. Because this pilot was breaking new ground, using an advanced social media analytics capability, the methodology was under constant refinement. Parts of the process were repeated as technical improvements and lessons learned were identified and applied.

Step 1 – Identify

Step 2 – Collect

Step 3 – Review

[5] Presently relies on the website to generate People Search results. is currently identifying additional data sources to enhance its People Search function, including

Results

In keeping with the iterative learning approach described above, USCIS ran the applicants through the screening process multiple times, primarily to gauge the impact of refining the . This was aided by the nature of data collection and retention capabilities – once an initial collection is performed on a given This data may then be re-screened using to determine how it impacts the number of potential social media matches returned.

Round 1 (Ending 1/21/16)	
Average Time, Step 1: 2 hours[7]	
Average Time, Step 2: 5 days	
Average Time, Step 3: N/A	

Round 2 (Ending 2/13/16)	
Average Time, Step 1: N/A[8]	
Average Time, Step 2: 12 hours[9]	

[6] In this instance, due to a software error, the returns

[7] Officers were instructed to take no more than two hours for Step 1, although some cases took less time.

[8] Officers relied on the Step 1 results for rounds 2-4.

Average Time, Step 3: 1.2 hours	

Round 3 (Ending 2/13/16)	
Average Time, Step 1: N/A	
Average Time, Step 2: 24 hours	
Average Time, Step 3: N/A	

is able to store results and rounds 2-4 rescreened these results using the smaller thus the Step 2 times are artificially shorter for Rounds 2-4.

Round 4 (Ending 2/23/16)	
[redacted]	[redacted]
Average Time, Step 1: N/A	
Average Time, Step 2: 12 hours	
Average Time, Step 3: 68 mins *Median Time, Step 3*: 28 mins	

Round 4 – In Depth

The dramatic reduction in social media matches returned during Round 4 enabled Immigration Officers to essentially redo the Step 3 process for the [redacted] while capturing a number of critical metrics to aid in evaluating the pilot's accomplishments. For each social media match, Immigration Officers recorded the following:

- Filter Category
- Social Media Platform
- [redacted]
- Translation Time Required (where machine translation did not adequately translate into English)
- Confirmed Social Media Account

Round 4 identified a number of key results:

- No derogatory information was attributed to a [redacted] applicant[10] or petitioner.
- Only one [redacted] applicant's social media account returned matches via [redacted] filter. These matches were linked to innocuous Instagram posts that featured common words [redacted]
- The average review time per potential match was two minutes.
- Only [redacted] matches required human translation. On average, these matches required 1.5 minutes to resolve. One match, however, led to a social media account possibly linked to a [redacted] applicant, which contained numerous [redacted] videos that required approximately two hours of translation.
- The median number of potential matches per applicant was 14 (which would require 28 minutes to review), with the highest number of potential matches being 198 (which would require 2 hours and 30 minutes to review) and the lowest number being 0.

[10] This result is validated by the (non-social media) retrospective [redacted] review conducted by NCTC that found no derogatory information.

Round 4 – Social Media Platforms (b)(7)(e)

Some of matches, the largest group, came from Missing from this pie chart is due to its corporate decision to prevent third parties from collecting on its API feed. only collects on platforms that allow collection

Social Media Potential Matches

To address this shortcoming, Immigration Officers used to identify potential accounts for the applicants and their petitioners, and then manually reviewed each of them, where privacy settings allowed. By clicking on the cover photo of the account, Immigration Officers were occasionally able to review other photos, albums, and mobile uploads. Potentially derogatory information was discovered on one of the applicants through this manual review

In addition to reviewing each potential match returned by data collection process, Immigration Officers also more closely examined the overall social media presence of the and their petitioners (see *Figure 1*). Approximately of the or their petitioners, had confirmed social media accounts. A social media account is considered confirmed when it contains identifiers that match an applicant's data,

Social Media Platform Accounts		
Confirmed	***Likely***	***Possible***

Figure 1

Some applicants have profile pictures of themselves, which facilitates this process. Others choose stock images or landscapes for their profile pictures, making it difficult to confirm the account without substantial other evidence.

of the or their petitioners, had likely social media accounts. Likely social media accounts are found by using applicant information but privacy settings or platform restrictions prevent the officer from full confirmation of the account or verification of the images.

[redacted] or more of the [redacted] or their petitioners, had possible social media accounts. Possible social media accounts are those where the applicant's biographic information matches that of a social media account, but there are no other data points available to make an informed determination.

[redacted] of the [redacted] had no accounts identified by this process. The applicants may not use social media, or the applicant may have such a common name that confident identification of the account is too labor-intensive. Privacy settings set by the applicant may also impact whether social media accounts can be identified or confirmed.[11]

Lessons Learned

The S&T/USCIS Pilot Cell has been using [redacted] for nine weeks – testing capabilities, finding bugs, developing enhancements, learning about our applicants' use of social media, searching for derogatory information, capturing metrics, and demonstrating use cases to decision makers.

During this time, a number of significant lessons have been learned, which can shape what social media vetting can look like in this setting and in future scaled-up operations.

- **Optimal results come from richer and more refined data sets.**
  - U.S. government metrics and vernacular, such as a receipt number, are not useful for either identifying social media accounts, nor are they discussed on social media.
  - Common names and famous names are noisy. [redacted]
  - [redacted]
  - Richer data sets upfront reduce officer "swivel chairing" between U.S. Government holdings and commercial databases for additional leads to identify accounts – expediting Step 1 in the Babel Street process.

- **Filter management is key.**
  - This pilot began with a data call to USCIS components for [redacted] were collected, provided to S&T and uploaded into [redacted]. The result was 2.4 million potential matches to the applicant pool, and it bogged down the accounts, exceeding the initial thresholds established for the pilot.

[11] Restrictions on th[redacted] may have also affected the officers' ability to confirm accounts.

- [redacted]
- [redacted] should aim to reduce potential matches and identify truly derogatory information.
- Choosing [redacted] that generate false positive results (e.g. social media matches with no actionable information or relevance to the applicant) may cause [redacted] to miss truly derogatory information.
- New filters with relevant [redacted] tailored to the target population's socio-cultural characteristics, will need to be tested and analyzed.

- **Account restrictions inhibit success.**
  - At the present time, officers are unable to log-in to the various social media platforms, and can only see what is 1) public, as set by the applicant and 2) public, as available by a search in the platform.
  - The team will be able to more easily and accurately confirm accounts with access to the social media platforms.

- **You have to choose the right social media platforms to search.**
  - [redacted] has API feeds to [redacted] social media sites plus deep and dark web.
  - The team decided in the beginning to select ALL available platforms to screen our applicant information against.
  - [redacted]
  - Based on this [redacted] pilot, [redacted] is potentially a rich source of social media for USCIS applicants. Barring changes to [redacted] restriction, however, [redacted] and similar social media analyzers will not be able to provide an automated data collection capability [redacted]

- **More than just translations are needed for foreign language records.**
  - While [redacted] has machine translation capabilities, at times the translations are imperfect and require human review. Subject matter experts who can comprehend the essence of videos, postings, text, and other various media, and who understand cultural, religious, and colloquial terminology, must be available in either a reach-back capacity or onsite to facilitate this work.
  - Having said that, only [redacted] of the [redacted] potential matches required additional human translation, and only one required extensive review.

- Developing a list of [redacted] may help reduce noise and find truly derogatory records.

- **Close Collaboration with technicians rapidly improved capabilities.**
  - The USCIS team has been in constant contact with S&T experts and [redacted] technicians to develop new capabilities related to our unique mission and evolving use case. Officers have helped to develop "user stories" and [redacted] has conducted testing and implemented changes to their platform. S&T translated technical requirements and needs to [redacted] for implementation. This type of close collaboration in an open research environment is the main reason for the rapid reduction in social media record matches.
  - S&T is working through automated interface standards so that [redacted] and other social media tools can interface directly with USCIS system. This work is advanced and will accelerate potential future implementation of automation for screening and vetting workflows.
  - The collaboration resulted in 17 major fixes and enhancements to [redacted] and another 23 are in progress.

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U.S. Citizenship and Immigration Services

September 16, 2016

Briefing Paper/Way Forward – [redacted] Social Media Screening

Source: U.S. Citizenship and Immigration Services' (USCIS) Fraud Detection and National Security Directorate (FDNS) and Refugee, Asylum and International Operations Directorate (RAIO)

Problem or Issue:

A case of interest has arisen related to [redacted] and social media screening. This document provides a high-level overview of the case, FDNS social media screening efforts to date, and the lessons learned from this case. It also charts the way forward with FDNS social media screening based on these lessons learned, taking into account USCIS resource and other constraints.

[redacted]

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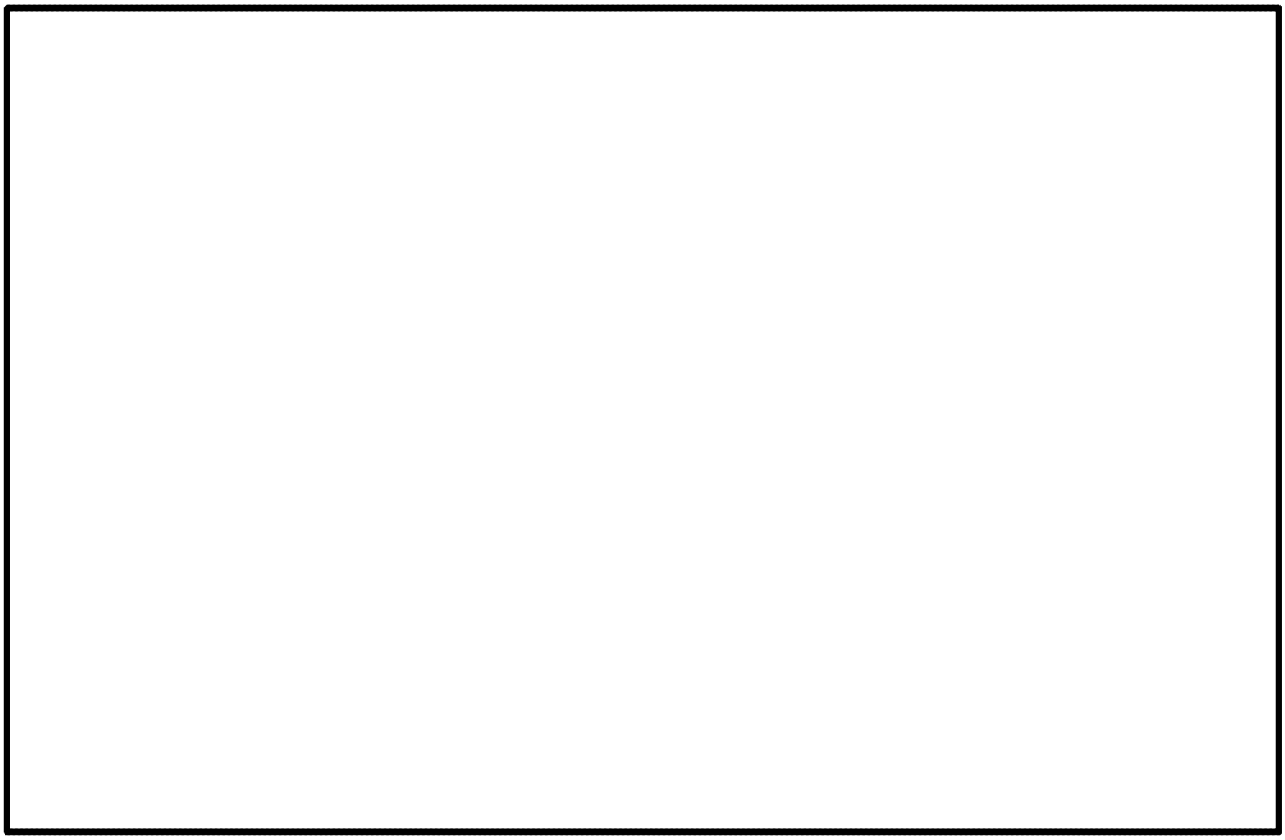
- **USCIS/FDNS Social Media Timeline:** From late 2014 through June 2016, USCIS/FDNS participated in six pilot programs with interagency partners on the proof of concept of leveraging social media in the screening of [redacted] benefit populations.
    - On July 10, 2016, USCIS/FDNS stood up a Social Media Branch to leverage the work of the pilots and incorporate social media checks into routine refugee screening for certain limited populations identified as high risk.
    - Focus of Screening: RAIO and FDNS have collaborated to provide for enhanced review of certain [redacted] cases as well as [redacted] who have had possible national security concerns identified during or after initial interview.

Challenges:



Finding an account when the applicant does not provide all selectors is an intensely manual process, not well-suited to screening large volumes of applicants. A case like this one would have required

(b)(7)(e) [redacted] Adding processes like this to the current screening review would likely move processing time up to an estimated three to four hours per case rather than the current rate of one hour per case.

3. *Restrictions on USCIS's use of social media impact our ability to search certain social media sites.* USCIS uses a number of different ways to search relevant social media sites, but some sites block otherwise publicly available, relevant information from investigators, unless the investigator has an account. [redacted] shows a limited amount of information and makes searches more difficult if the user [redacted] when searching. [redacted]

(b)(7)(e) [redacted]

4. *Current social media review process is time- and labor-intensive*. While USCIS relies on an automated tool to identify social media activity, reviewing the social media information is a very manual process, even with the automated tool in use, and is different from most other screening conducted on immigrants. USCIS's other screening processes (i.e., those unrelated to social media) rely on records created by law enforcement or intelligence community partners in databases searchable on identifiers provided by applicants. Each record in those systems is created with the intention of notifying others in the law enforcement or screening communities (including USCIS) of particular activities or other issues of concern. Social media information is created for very different purposes. When a user creates a [redacted] t almost never takes a form naturally suited to screening purposes. As such, all information uncovered must be manually reviewed to determine how, if at all, it could impact adjudication.

   This manual review renders the social media review process a relatively time-intensive operation in terms of staff hours required to conduct reviews, and an expensive one in terms of salary and related costs. Based on current staffing projections for the immigration officers conducting the review, as well as the leadership and support staff required to support the team, the personnel costs are, on average, approximate [redacted] This includes costs associated with training and overhead, but does not include licensing costs for the automated software.[2] If

(b)(7)(e) [redacted]

additional manual processes were added to the social media check, throughput would go down, and the costs of screening per person would rise.

Options for Process and Systems Improvements:

1.

2.

3.

4.

Proposed Populations for Expansion:[3]

[3] Note that we are currently operating under the assumption that we will have an admissions target of [redacted] inclusive of approximately [redacted] next year.

[redacted]

[4] USCIS estimates an need for additional support staff at the following [redacted]

[redacted]

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Recommendation:

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Fraud Detection and National Security
USCIS Social Media Update

Fraud Detection & National Security Directorate

January 18, 2017

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USCIS [redacted] Pilots

- USCIS has been developing social media review for [redacted] casework since FY2015
  - Pilot 1: [redacted] Denied [redacted] Cases
  - Pilot 2: [redacted] Approved or Denied [redacted] Cases
  - Pilot 3: [redacted] Pending Syrian Refugee Cases
  - Pilot 4: [redacted] and 50 Syrian Refugee Applicants
  - Pilot 5: [redacted] Primarily Syrian Refugee Applicants
  - Operational: Over [redacted] Enhanced Review and [redacted] and [redacted] Cases

Pilot	Prior FY	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Present
Pilot 1									[redacted]				
Pilot 2		[redacted]											
Pilot 3		[redacted]											
Pilot 4			[redacted]	[redacted]	[redacted]								
Pilot 5													
Operational													

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USCIS Progress on Social Media Task Force Concept of Operations

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	Category of Applicant	Total Estimated Number of Individuals Per Phase (every 2 weeks, unless specified)	Original Launch Date[1]	Current Status
Phase 1			December 2015	✓ *Completed*
Phase 2			April 2016	✓ *Completed*
Phase 3			July 2016	✓ *Completed*
Phase 4			August 2016 (was contingent on launch of COE to support)[7] **Actual Launch:** April 2017 (capability developed within USCIS to implement)	*April 2017*
Phase 5			TBD (contingent on launch of COE or developed capacity within USCIS)	*Future Capability*
Phase 6			TBD (contingent on launch of COE or developed capacity within USCIS)	*Future Capability*

[1] Launch dates that are TBD are dependent on the implementation and experience with earlier phases.
[2] Estimate takes into account surge processing in Amman, Jordan.
[3] Sample is approximately [redacted] expected in a one-week period.
[4] The Controlled Application Review and Resolution Program (CARRP) is an additional review process USCIS conducts on cases for which national security concerns are raised.
[redacted] cases every two weeks anticipated.
[6] Estimates based on historical percentages applied to FY 2016 totals. Does NOT assume any overlap among these individuals and the enhanced review/CARRP cases.
[7] This launch date assumed the Center of Excellence was established and operational in August 2016.

Increased Casework

Total FDNS Social Media Checks	
Total Cases Screened	
Approx. People Screened	

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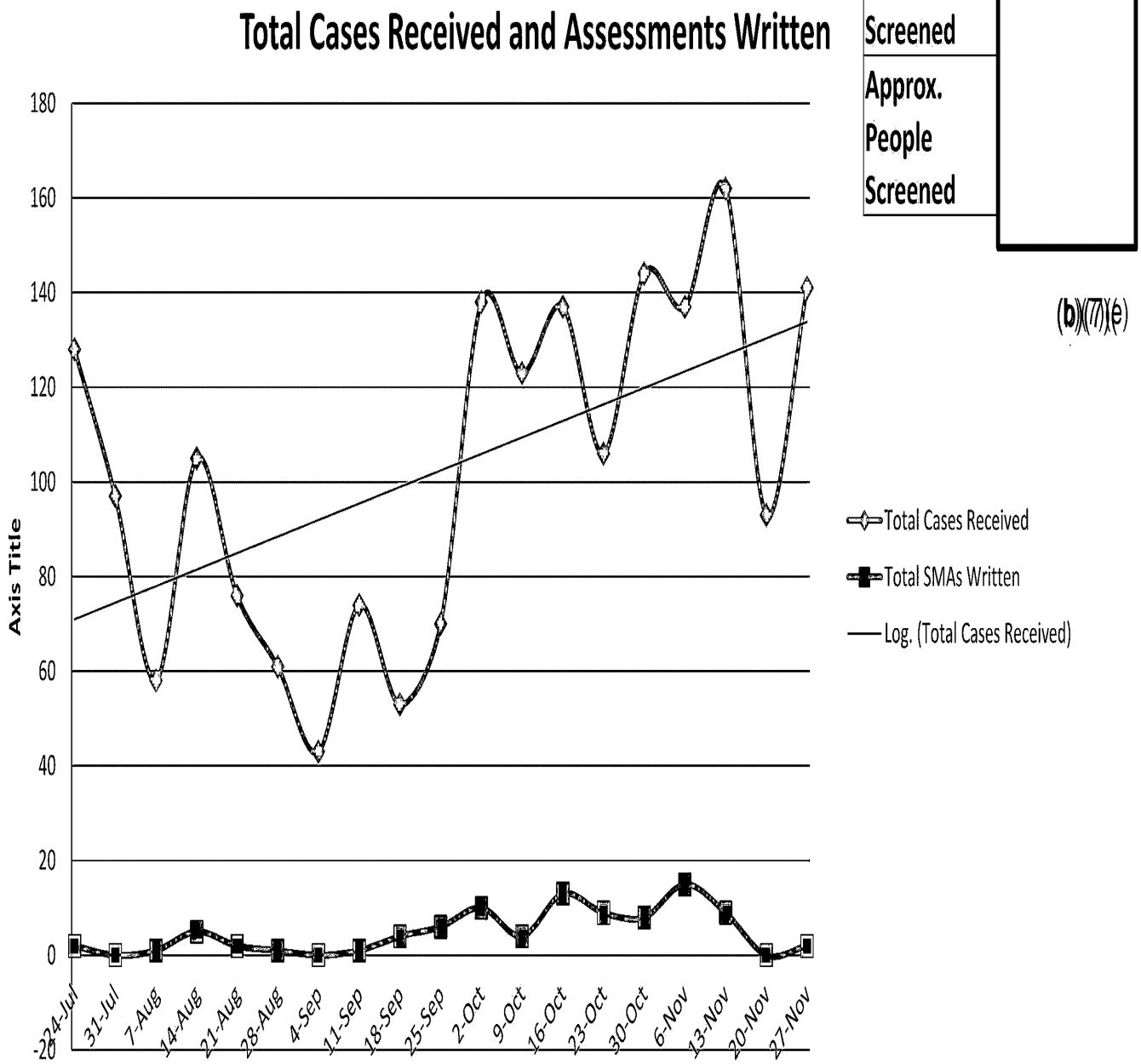
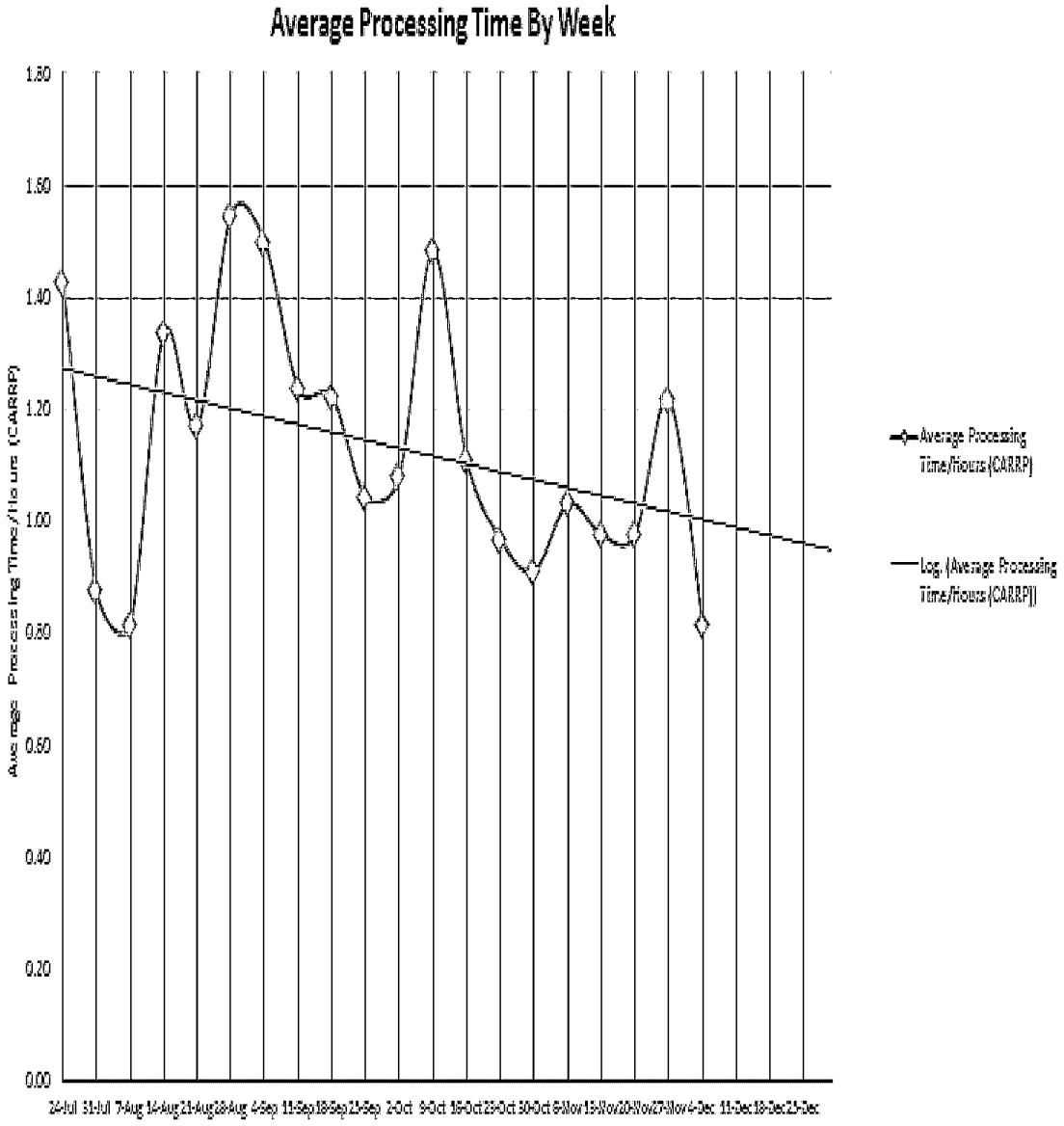


Team Performance



Three Examples

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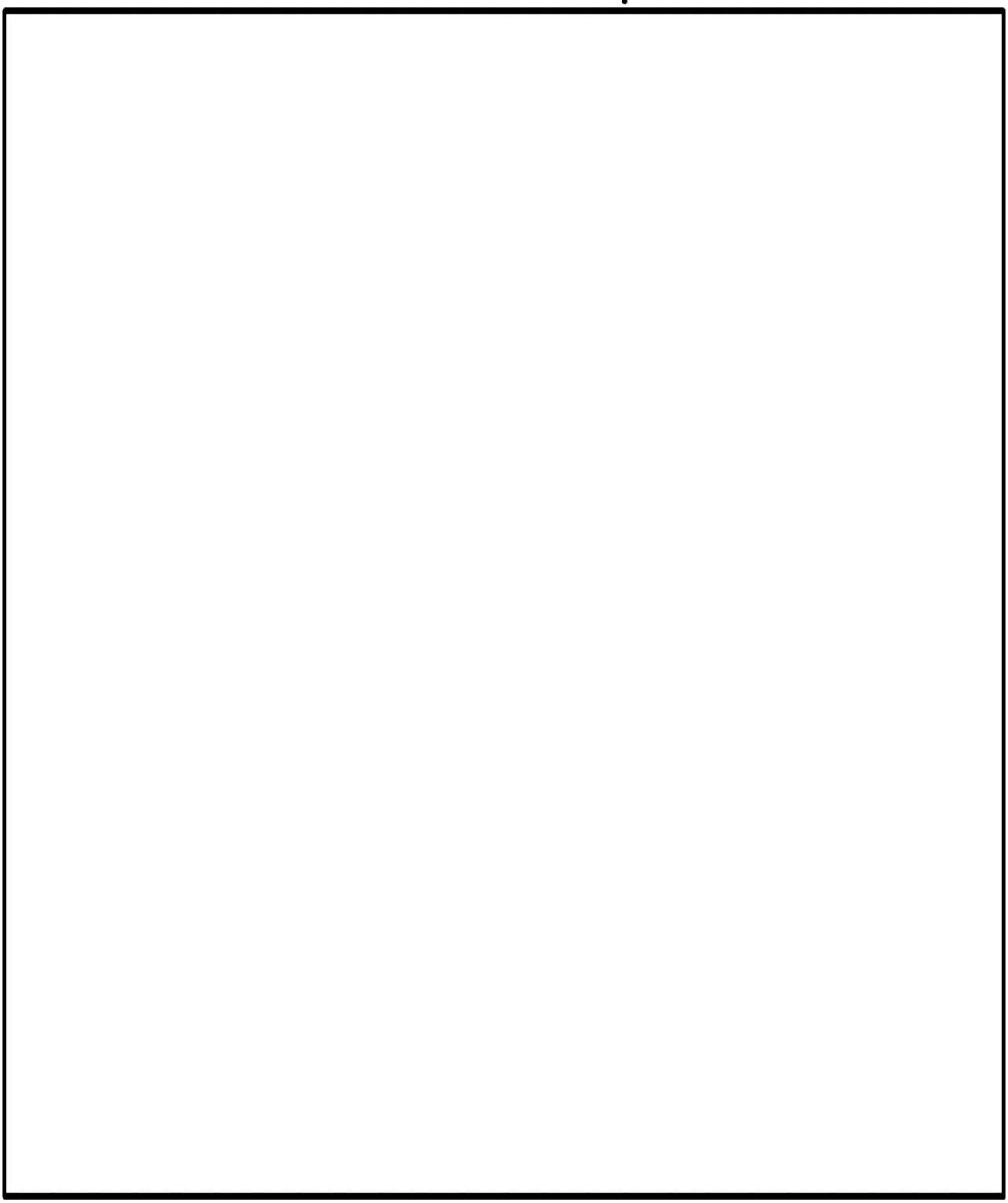

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Updated on: March 2, 2017

U.S. Citizenship and Immigration Services

USCIS Social Media & Vetting: Overview and Efforts to Date

Accomplishments

USCIS has implemented a suite of social media checks for certain [redacted] populations, establishing a team within USCIS's Fraud Detection and National Security Directorate to oversee and conduct these checks.

USCIS has worked with [redacted] as well as partners in the law enforcement, defense, and Intelligence Community (IC) to develop tools and techniques for social media research, and continues to improve use of social media for screening and vetting applicants.

Pilots

[redacted] ***Pilot 1***: During Q1 of FY15, USCIS, in collaboration with [redacted] the Intelligence Community (IC), and/or the Department of Defense (DOD), implemented social media exploitation in [redacted] cases.

[redacted] ***Pilot 2***: Following the first sample of cases, USCIS sent an additional batch of [redacted] cases through [redacted] the IC, and/or DOD.

[redacted] ***Pilot 3***: USCIS tested the use of a social media tool created by the [redacted] to screen against [redacted]. USCIS screened [redacted] cases (approximately [redacted] identified for enhanced screening against the [redacted] n order to assess its capabilities. FDNS encountered a number of challenges, limitations, and inefficiencies with the tool and concluded that it does not meet USCIS needs for social media screening.

[redacted] Pilots 1, 2, and 3 Results

Although applicant data was successfully used to identify some applicants' social media accounts, the

[redacted]

[redacted]

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Pilot: Beginning in December 2015, USCIS conducted social media research on cases in three ways:

1. Approximately cases of applicants for adjustment of status were reviewed using the commercial social media screening applications under an ICE contract.
   - The same cases were initially screened with the support of DHS/S&T using of these cases that were pending an interview with a USCIS Field Office were subsequently prioritized for analyst review and evaluation.
2. Staff at the USCIS National Benefits Center manually searched and reviewed and on adjustment applicants.

- As of June 22, 2016, no adjustment of status application has been denied for social media information.
- The results of this vetting, including the review, the review, and the manual review, were compiled in a final report that identified a number of lessons learned and detailed the challenges in utilizing social media for screening purposes.

Pilot 4: USCIS ran data from applicants and their family members through a commercial application called in early January 2016, to screen for social media. The pilot found that this group of individuals had minimal presence on U.S.-based social media platforms accessible through (or other social media applications). An analysis of this pilot identified a number of lessons learned.

2.0 Pilot Pilot 5: In April 2016, USCIS began another pilot with the social media screening tool to vet applicants, drawn predominantly from th populations. As of June 22, 2016, no applications have been denied solely based on social media information found during the pilot.

- Although the tool was improved from the previous iteration, USCIS determined was not a viable option for semi-automated social media screening. An analysis of this pilot identified a number of lessons learned.

Operational Enhancement – Semi-Automated Social Media Review: Beginning in FY16 Q1, FDNS instituted a manua earch and review for cases referred for Enhanced Review. FDNS is continuing this check for all cases referred for Enhanced Review. On August 1st, 2016, USCIS began conducting semi-automated checks of a number of social media sites for Enhanced Review cases and cases with national security concerns Since January 2017, USCIS has also conducted social media checks on all applicants being interviewed in regardless of country of origin. USCIS has screened over total applicants with these social media checks. While at this time, no applications have been denied solely based on social media information found during ongoing social media review, USCIS

Additional Populations: In January 2017, USCIS began exploring the expansion of social media checks to additional populations. FDNS is working with counterparts in the Refugee, Asylum, and International Operations Directorate to expand social media checks to applicants, beginning with those

individuals from certain countries of concern. Additionally, FDNS is working to expand social media vetting to certain cases with national security concerns. Each of these programs are planned to be in place by Q3 2017.

Tool-Specific Limitations

- Despite the use o additional foreign and domestic social media platforms
- offers over different social media and dark/deep web searches, including several but can return large volumes of data that has to be manually reviewed to determine whether the information relates to the applicant or not.
- For th searches can only be conducted based on the of the applicant. is able to search related to an applicant and has some capability to identify social media account information based on the
- appears to mitigate some (but not nearly all) of the language and social media platform limitations, but is not currently capable of analyzing or producing reports on the results it generates.
- No commercial tool is currently able to provide meaningful automated content from to be conducted manually.

Challenges

- Even when an automated tool is used to search, all social media screening and vetting requires a manual review of information which is labor intensive and time consuming. Officers have to review information first to assess whether the social media accounts identified by the tool are associated with the applicant. If the officer determines the social media accounts belong to the applicant, the officer must then review the content of the social media postings to determine if any national security indicators are present.
- Most of the information derived from social media sites is written in languages other than English and requires translation support. has some translation capabilities, and S&T is currently working with the for additional ad hoc translation support.
-
- Policy and guidelines on the use of social media in adjudications is needed as well as policy and guidelines to define what constitutes a national security indicator in the context of social media.

Preliminary Findings

- Analysis and evaluation of various tools is ongoing. However, tools and processes employed to date need to be improved in order to ensure a viable means of screening immigration applicants' social

media on a widespread basis in an efficient manner. Current tools and processes still require significant manual labor, even for the semi-automated checks.

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- [redacted]
- Access to social media for immigration purposes is still new, with best practices under development.
- [redacted]

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Social Media

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Background

USCIS use of social media is governed by DHS Directive 110-01, "Privacy Policy for Operational Use of Social Media." This policy requires USCIS to receive approval from the DHS Privacy Office regarding the privacy implications of any planned operational use of social media. USCIS use of social media also requires authorization from senior agency leadership. A policy memo was signed by USCIS leadership on April 7, 2015, authorizing a small group of USCIS Fraud Detection and National Security Directorate (FDNS) officers to conduct social media research in the [redacted] vetting context. In early FY16, a team of FDNS officers, who received specialized training in social media use, began conducting manual [redacted] reviews for certain [redacted] cases referred for enhanced review. FDNS currently conducts routine social media screening for certain [redacted]

FDNS, in collaboration with the [redacted] has conducted several pilots leveraging the use of social media in the screening and vetting process for certain refugees and certain applicants for adjustment of status. Pilot efforts to date include:

- [redacted] During Q1 of FY15, USCIS, in collaboration with [redacted] the Intelligence Community, and the Department of Defense (DOD), implemented social media review on [redacted]
- [redacted] Following the first sample of cases, USCIS sent an additional batch of [redacted] through [redacted] the Intelligence Community, and DOD.
- [redacted] USCIS tested the use of a social media tool created by the [redacted] USCIS screened 200 pending [redacted] (approximately 1,200 individuals) identified for enhanced screening through the [redacted] tool in order to assess its capabilities. FDNS encountered a number of challenges, limitations, and inefficiencies with the tool and concluded that it did not meet USCIS needs for social media screening.
  - [redacted] *Although applicant data was successfully used to identify some applicants' social media accounts, the information in the*

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- [redacted] Pilot: In January 2016, USCIS conducted social media research on certain [redacted] (fiancé) adjustment cases in three ways:

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- Approximately [redacted] cases of [redacted] applicants for adjustment of status were reviewed using the [redacted] commercial social media screening applications under an ICE contract.
- The same [redacted] cases were initially screened with the support of DHS S&T using [redacted] a commercial application. [redacted] of these cases that were pending an interview with a USCIS Field Office were subsequently prioritized for analyst review and evaluation.
- Staff at the USCIS National Benefits Center manually searched and reviewed [redacted] on [redacted] adjustment applicants.
  - *The results of this vetting, including the [redacted] review, the [redacted] and the manual review, were compiled in a final report that identified a number of lessons learned and detailed the challenges in utilizing social media for screening purposes.*

- 50-50 Pilo[redacted] Pilot 4: In January 2016, in collaboration with DHS S&T, USCIS ran data from [redacted] through [redacted] to review social media. The pilot found that this group of individuals had minimal presence on U.S.-based social media platforms accessible through [redacted] (or other social media applications). No derogatory information was identified or associated with the pilot data set.
  - *The results of this vetting were compiled in a final report that identified a number of lessons learned and detailed the challenges in utilizing social media for screening purposes.*
- [redacted] Pilot [redacted] Pilot 5: In April 2016, USCIS conducted another pilot with [redacted] social media screening tool to ve[redacted] applicants, drawn predominantly from the [redacted] Although the tool was improved from the previous iteration, USCIS determined [redacted] id not meet USCIS needs and was not a viable option for semi-automated social media screening.
  - *The results of this vetting were compiled in a final report that identified a number of lessons learned and detailed the challenges in utilizing social media for screening purposes.*
  - *Two of the social media accounts reviewed contained potentially derogatory information:*

[redacted]

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Current Status

In accordance with the Social Media Expansion Plan for Refugees Concept of Operations (CONOPS), FDNS continues to deploy a risk-based phased approach for the expansion of social media review for [redacted]. Beginning in FY16 Q1, FDNS instituted a manua[redacted]search and review fo[redacted]cases referred for enhanced review. On August 1, 2016, USCIS began conducting semi-automated checks of a number of social media sites for [redacted] cases referred for enhanced review and [redacted] cases with national security concerns.

As of November 4, 2016, USCIS has conducted social media screening on approximately [redacted] cases or approximately [redacted] At this time, no [redacted] applications have been denied solely based on social media information.

FDNS, a part of the DHS Social Media Task Force, continues to collaborate with partner components and agencies to explore semi-automated solutions. DHS S&T is currently undergoing an acquisition process to evaluate a number of commercially-available tools to determine if any meet the operational requirements of USCIS and other DHS components that possess a need to access social media information for lawful purposes. USCIS, for both manual searches and semi-automated searches currently in operation, only seeks access to publically available social media information for the purposes of screening and vetting, in accordance with privacy, civil rights, and civil liberties oversight.

As of November 4, 2016, no immigration benefits have been denied solely or primarily because of information uncovered through social media vetting. In a small number of cases, information discovered through social media screening had limited impact on the processing of those cases – specifically in developing additional lines of inquiry. In cases of benefit denial, the denial was based on information found outside of social media, such as through routine security and background checks, or uncovered during an interview.

Challenges

- The process of social media screening and vetting necessitates a labor intensive, manual review in which officers must first attempt to assess whether the content relates to an individual with a pending immigration benefit request. Even if information that definitively relates to such an individual is found, [redacted] but may be helpful in developing additional lines of inquiry when adjudicating the benefit request.
- [redacted]

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[redacted]

- The social media review that FDNS currently conducts is more limited than that conducted by other components, because FDNS [redacted]
- Having FDNS personnel dedicated to mass social media screening diverts them away from conducting the more targeted enhanced vetting they are well trained and equipped to do. [redacted]
- Content obtained from social media is often in languages other than English and requires translation support.

Milestones

Future milestones related to the Social Media include:

- FDNS will continue a risk-based expansion of social media screening. FDNS is currently working to expand social media screening to all [redacted]
- [redacted]

Points of Contact

(b)(6)

Prepared by:

(b)(6) [redacted] DNS, Case Analysis and Vetting Division Chief, [redacted]

[redacted] FDNS, Immigration Officer, [redacted]

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(b)(7)(e)

Department of Homeland Security
DHS Delegation Number: 15002
Revision Number: 00
Issue Date: 1/19/2017

DELEGATION TO THE DIRECTOR OF U.S. CITIZENSHIP AND IMMIGRATION SERVICES TO CONDUCT CERTAIN LAW ENFORCEMENT ACTIVITIES

I. Purpose

This delegation reaffirms the authority of the Director of U.S. Citizenship and Immigration Services (USCIS) to conduct law enforcement activities including but not limited to accessing internet and publicly available social media conten[redacted]

II. Delegation

Subject to my oversight, direction, and guidance, under Department of Homeland Security Delegation Number 0150.1 I have delegated to the Director of USCIS the authority:

> In matters under the jurisdiction of USCIS, to protect the national security and public safety, to conduct law enforcement activities, including but not limited to accessing internet and publicly available social media content[redacted] provided that such activities shall only be conducted by properly trained and authorized officers, and in a manner consistent with the Reservations set forth in Department of Homeland Security Delegation Number 0150.1 and consistent with the Department's obligations to protect privacy and civil rights and civil liberties.

III. Re-delegation

Unless otherwise proscribed by statute, Executive Order, or the terms of this delegation, the powers, authorities, responsibilities, and functions delegated herein may be redelegated in writing by the Director, and may be successively redelegated to other officers or employees of USCIS qualified to exercise the authority.

IV. Authorities

A. Homeland Security Act of 2002, Pub. L. No. 107-296, § 102, 116 Stat. 2135 (2002), as amended (6 U.S.C. § 112).

B. Immigration and Nationality Act of 1952, Pub. L. No. 82-414, § 103(a), 66 Stat. 163, as amended (8 U.S.C. § 1103(a)).

C. 8 C.F.R. § 2.1 (Authority of the Secretary of Homeland Security).

V. Office of Primary Interest

The Office of the Director, USCIS has the primary interest in this delegation.

Jeh Charles Johnson
Secretary of Homeland Security

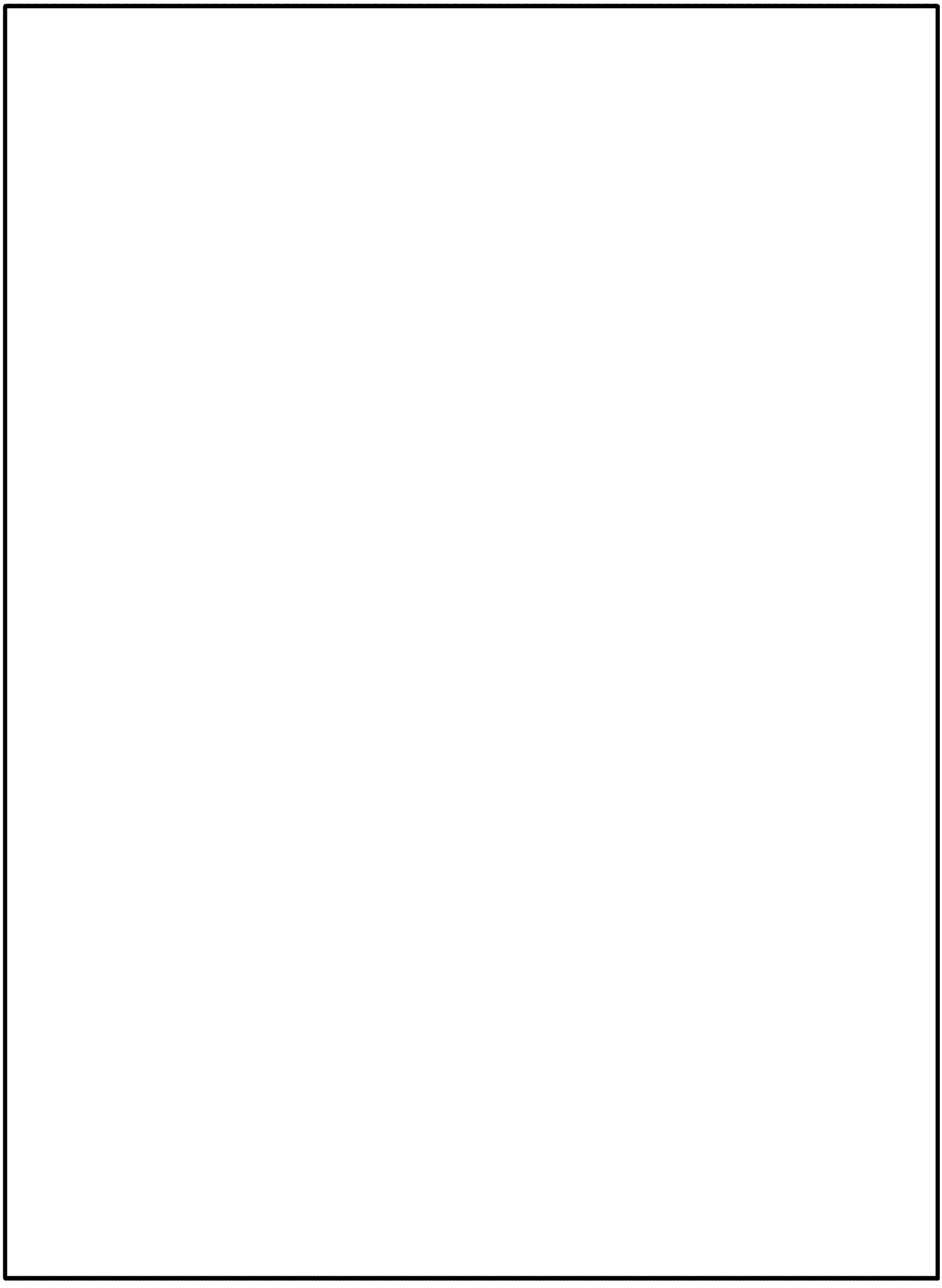
1/15/17
Date

(b)(7)(e)

USCIS Social Media Use Cases

(b)(7)(e)

(b)(7)(e)



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S&T HSARPA DA-E
USCIS Social Media Analytics

[redacted] (b)(7)(e)

October 12, 2016

Homeland Security
Science and Technology

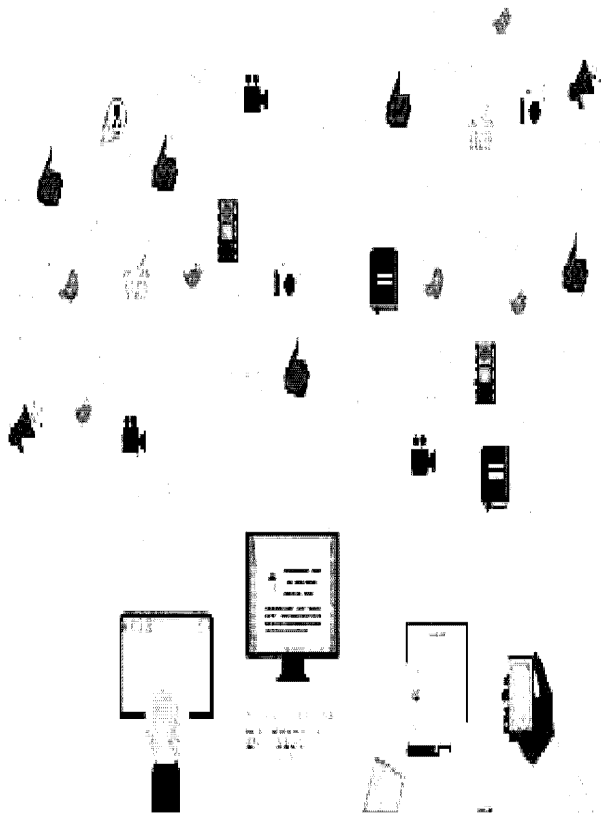
Data Analytics Engine (DAE) Program

Homeland Security Advanced Research Projects Agency (HSARPA)
Science and Technology Directorate

Agenda

(b)(7)(e)

- Plan:



Plan: [redacted] (b)(7)(e)

- Purpose: With one USCIS officer, evaluate how changes to USCIS vetting using [redacted] will affect number and quality of results (and processing time), before implementing changes affecting all data and all officers. (b)(7)(e)
- Start: Thursday, 10/13/2016
- Preparation: (b)(7)(e)
  - [redacted]
  - Use control list of officers and cases to preload cases into results templates
  - Provide results templates to all officers
- Changes: (b)(7)(e)
  - [redacted]
  - [redacted]

Homeland Security
Science and Technology

(b)(7)(e)

[redacted] – First Iteration

(b)(7)(e)

- Process:
  - Load identical data into [redacted]
  - [redacted] works cases on [redacted]
  - Team works same case [redacted]
  - Collect metrics:
    - Beginning and ending times for each case
    - Flag (yes or no): Information of interest
- Success:
  - Fewer results that are more accurate in [redacted]
  - Flagged documents percentage is the same or higher on [redacted] "information of interest"
  - Case work more efficient (more documents filtered, less time)
- Next iteration:
  - Evaluate add/remove keywords to better target more activity of interest
  - Incorporate new phone variants identified through phone number research

(b)(7)(e)

4

Plan: Continue Phone Research

- Side phone research experiment:
  - Rapid iterative approach using a controlled measure of success will be performed to determine best variant(s)
  - Initial research direct into platforms / data sources
  - Confirmation will be done in [redacted] (b)(7)(e)
  - Results will factor in to [redacted] experiment, to produce better phone number searches in future batch iterations

Homeland Security
Science and Technology

Homeland Security

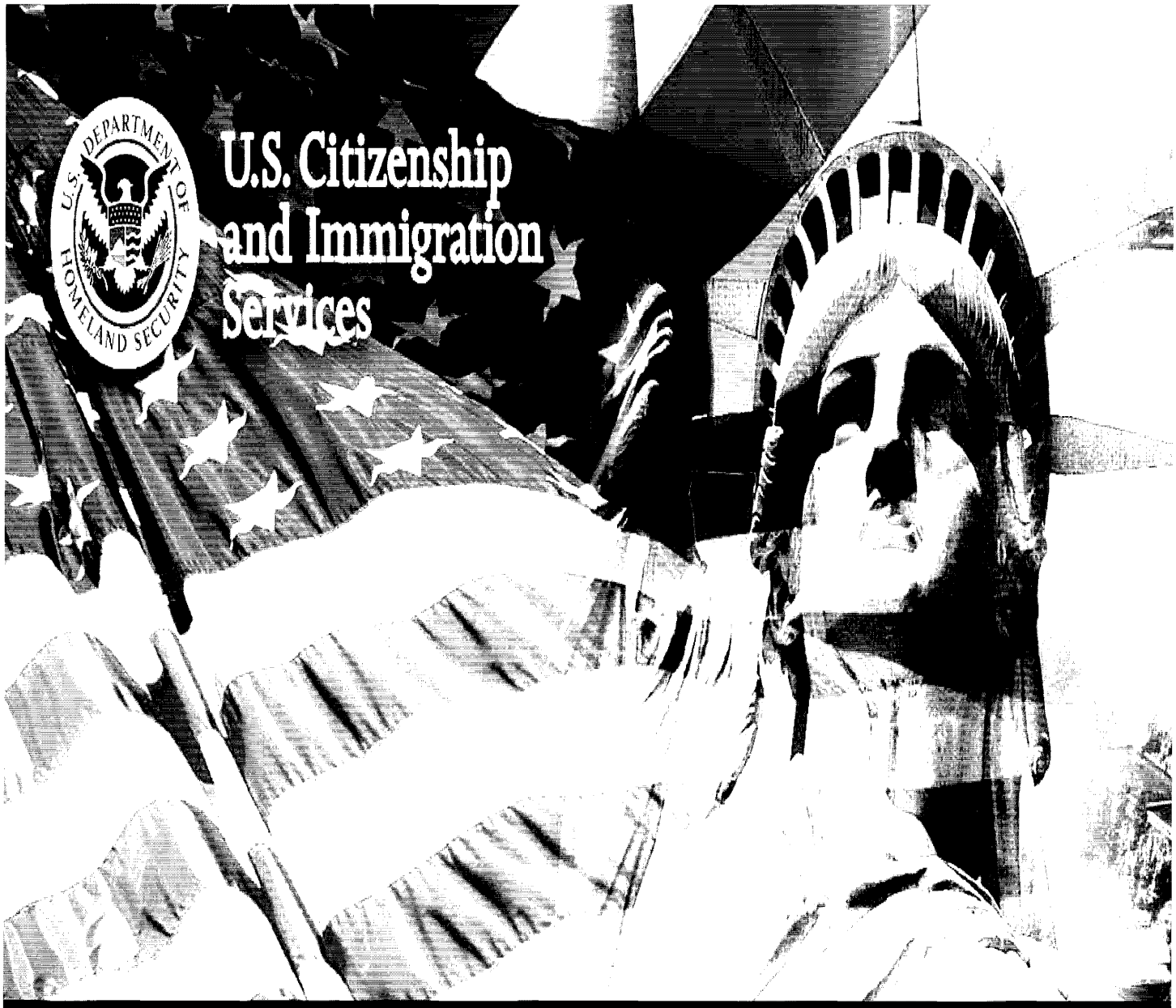
Science and Technology

Type	Reasons
Efficiency / Throughput (process performance)	Support decisions about solutions, tools and technologies Support decisions about staffing and process improvement
Effectiveness / Accuracy (process performance)	Support decisions about tools and technologies Support decisions about tool configuration (e.g., filter refinement) Support decisions about process improvement Support decisions about training

Primary Question Examples
How successful is the piloted solution: How many cases are being pushed through the automated feed and completed over time?
How long does it take to review and analyze cases?
How well is the tool performing?
How well are results collection templates / tools performing?

Subordinate Question Examples	Measures
How many batches are completed in one month?	Cases (and Batches)
How many cases are completed in one week?	Team - Days spent
How many documents ("hits") can be reviewed in a day?	Team - Weeks spent
How many cases are completed in one day?	Staff hours
How does this compare to baseline?	Documents found per case
	Documents per filter
	Documents per hour
How are the filters performing?	Documents found per Filter -
	Derogatory findings per case
	Derogatory findings per filter
	Documents found per case
How long does it take to record results?	Documents processed per hour
	Staff hours
	Team - Days spent
	Cases (and Batches)
General Metrics Notes	
Estimates can be useful if actual measures were not previously collected, and specific collection can begin at any point.	

Calculations	
	May be more useful to roll up filters into "Derog" and "Entity Resolution"



Open-Source and Social Media Research Standard Operating Procedures

Fraud Detection & National Security Directorate

November 24, 2015

Agenda

1. Open Source/Social Media Background
2. Required Sites
3. Forbidden Sites
4. Accounts
5. Documentation

Definitions

Open-Source information is…

Publicly available information

U.S. Citizenship and Immigration Services

Fraud Detection and National Security Directorate

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Unclassified // FOUO (For Official Use Only)

Definitions, continued

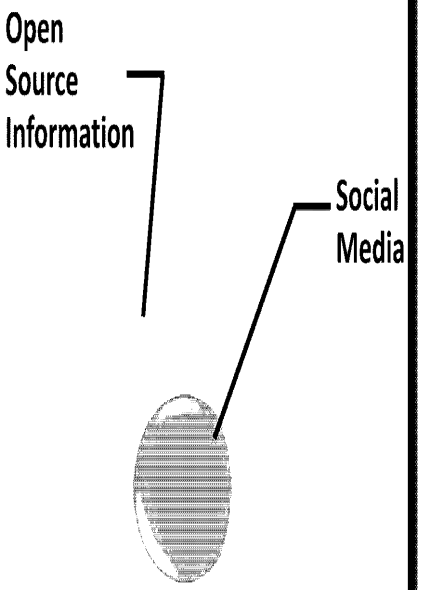
Social Media is…

Subset of open-source information, including:

- Websites,
- Applications, and
- Web-based tools.

Social Media enables users to:

- Engage in dialogue,
- Share information and media, and
- Collaborate and interact.



Definitions, continued

- Application,
- Petition, or
- Request...

for USCIS immigration services.

When to Perform Open-Source Research

- FDNS IOs may perform open-source research to:
  1. Answer questions of general applicability
  2. Research specific information about an applicant, petitioner, beneficiary, requestor, or other individual connected to a request put before USCIS.

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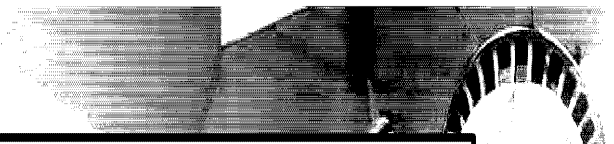

Rules

All standard rules of behavior apply when using

How to Perform Open-Source Research

(b)(7)(e)

- Use [redacted] to research social media information on immigration applications or petitions.

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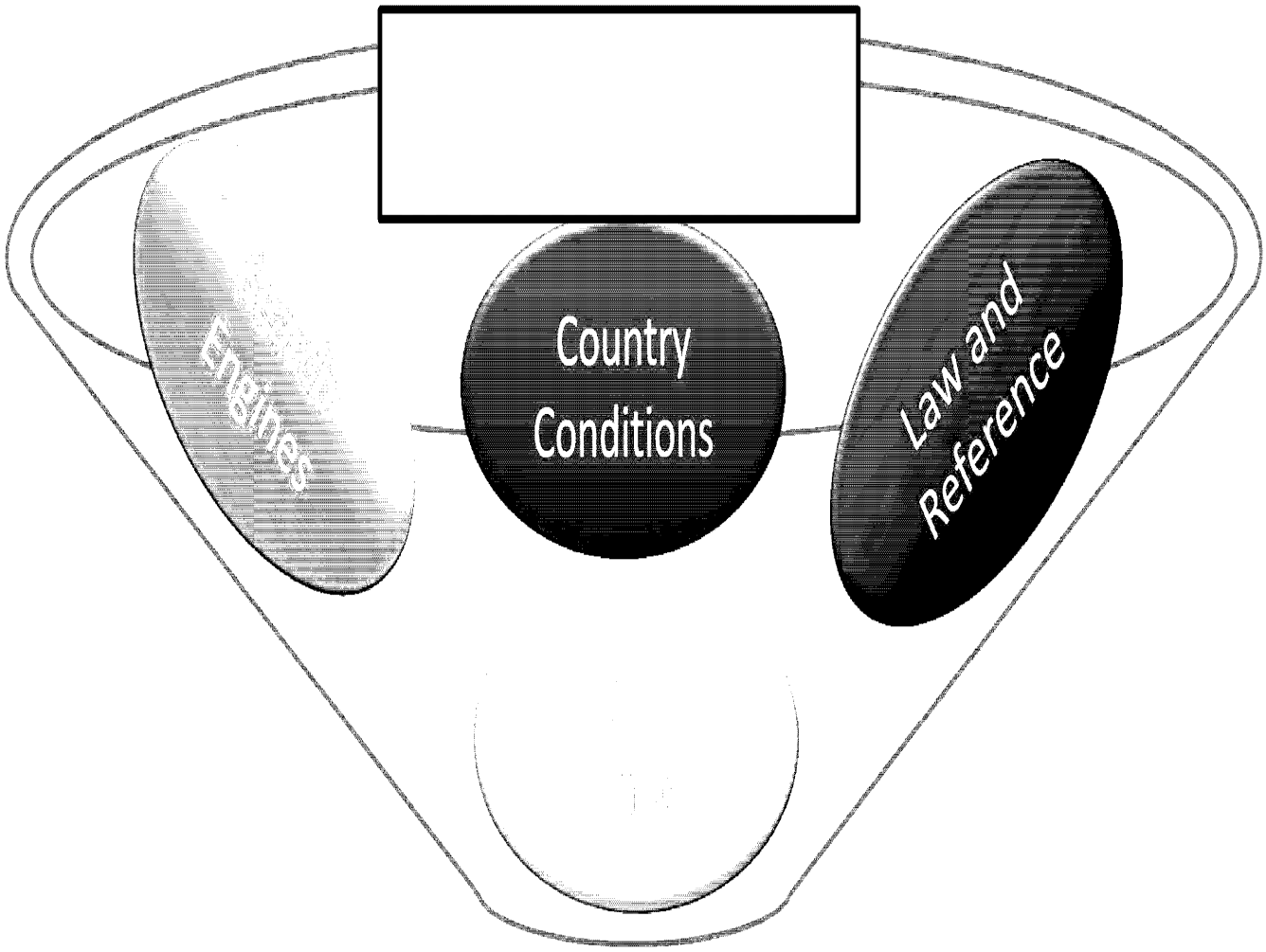
Use Required

(b)(7)(e)

Use Not Required

(b)(7)(e)



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Using Open-Source Information

Open-source information **should not** be the sole basis for a final decision. However, open source information may be useful for:

Questioning

- May be useful to develop a line of questioning.

- May be useful in preparing a Request for Evidence.

Corroborating

- May be used to corroborate information provided by a Subject to USCIS.

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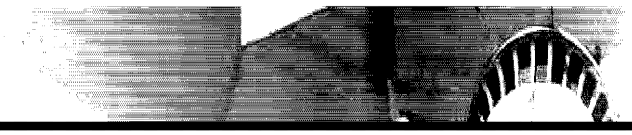

U.S. Citizenship and Immigration Services

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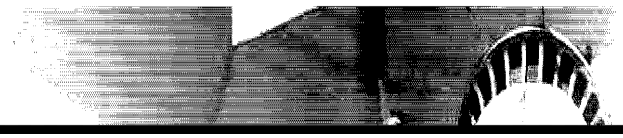

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Website User Accounts, Continued

Do Not Sign Up If

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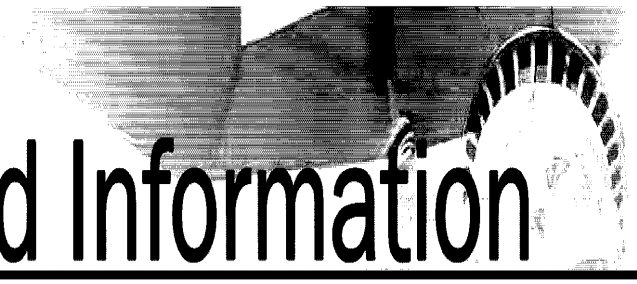
Classified Information



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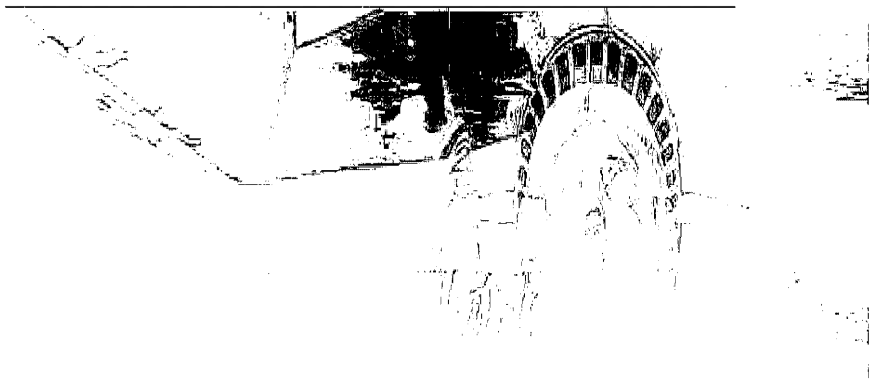
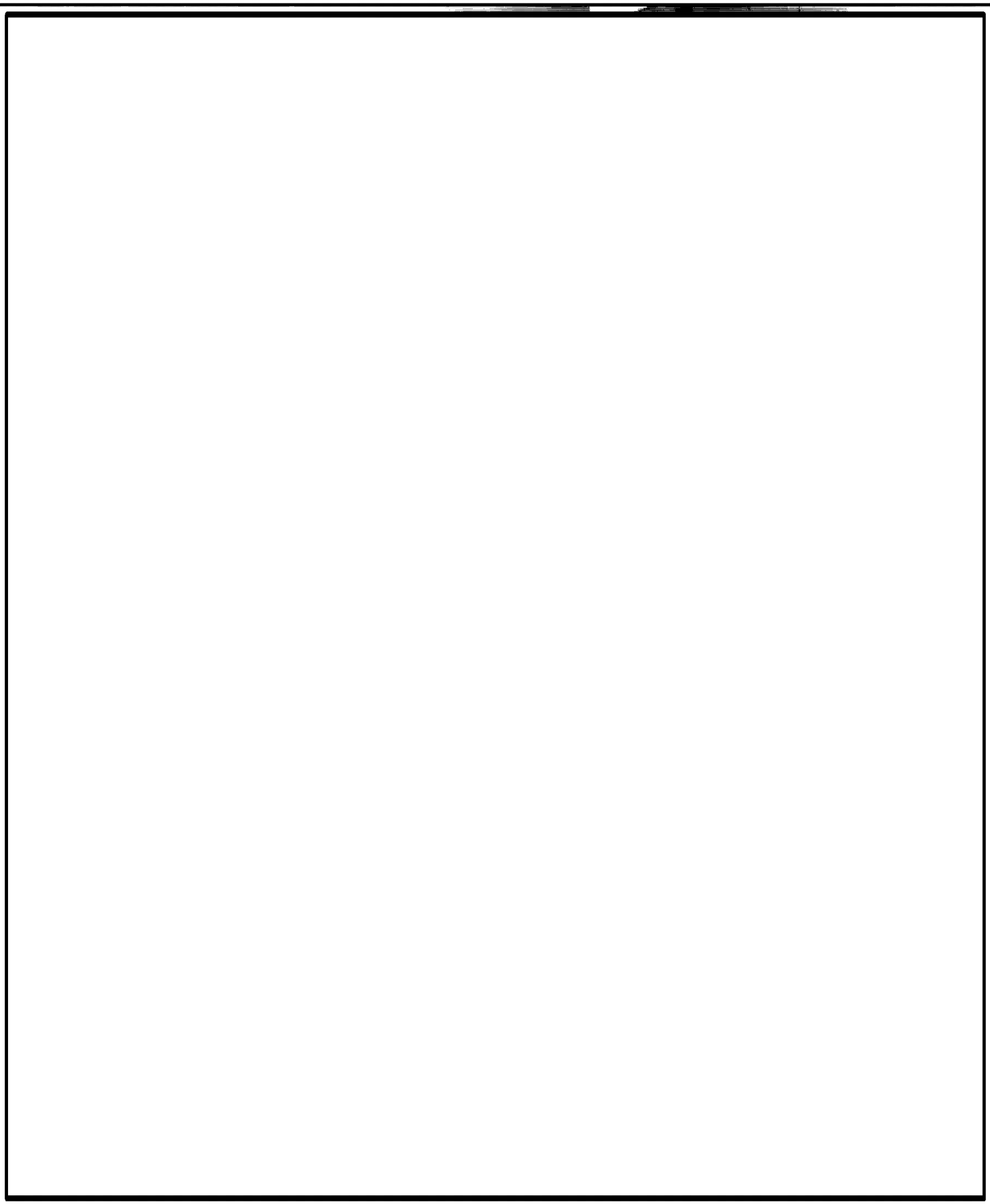
Referral Logs



Required Sites



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[redacted] Required Sites

- For the purpose of the pilot, at a minimum you must search:

[redacted] (b)(7)(e)

- Other Social Media sites may be visited but are not required.

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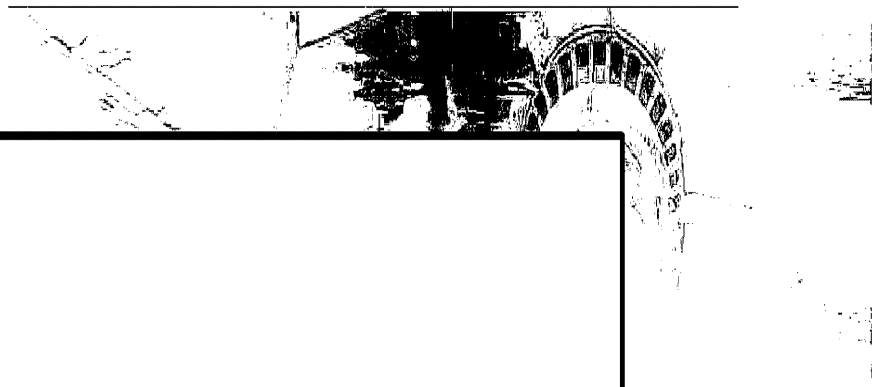

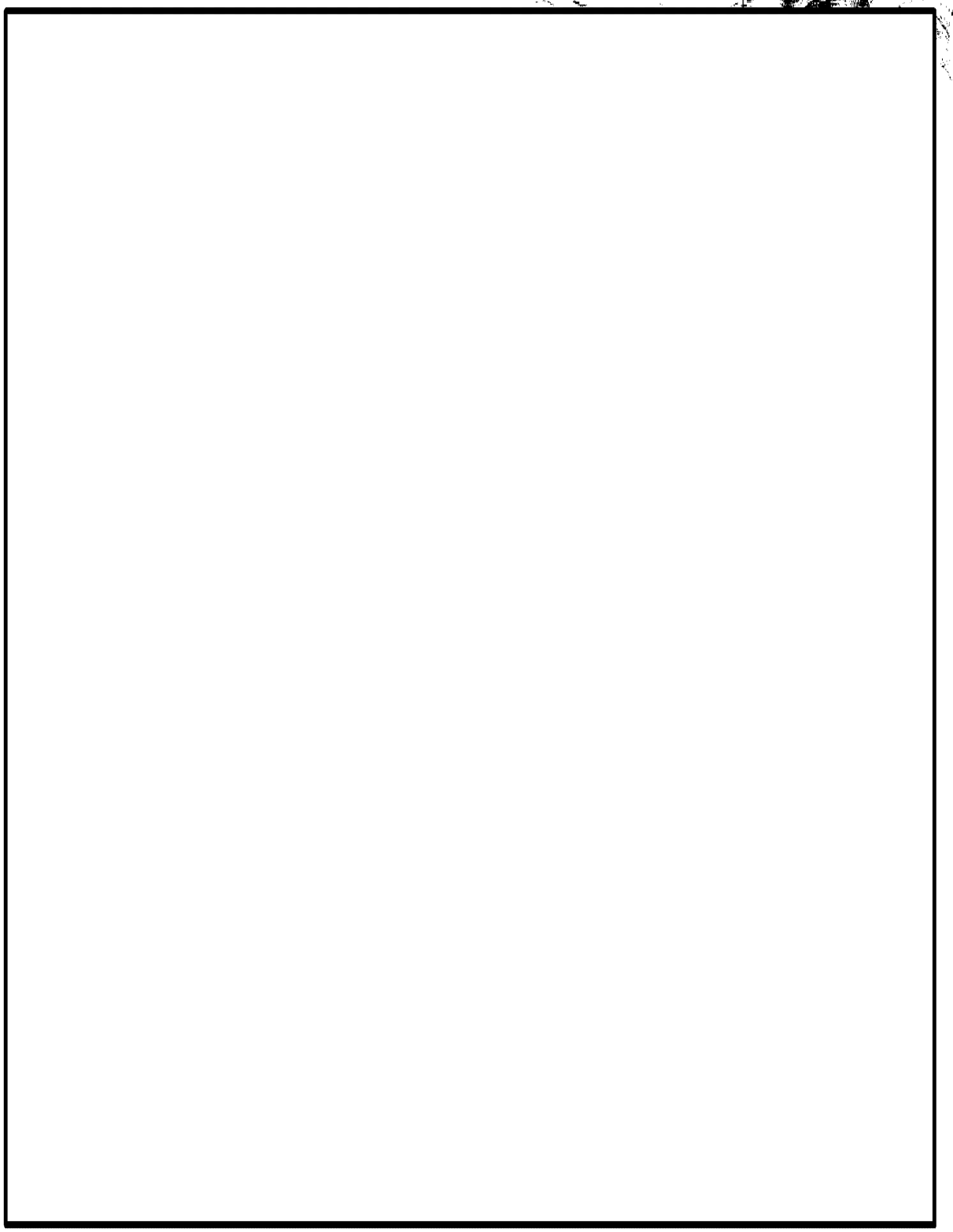

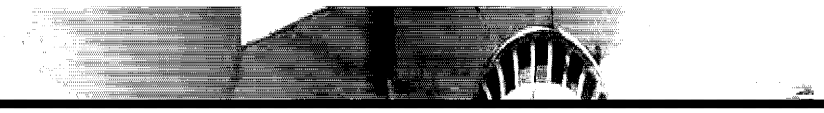

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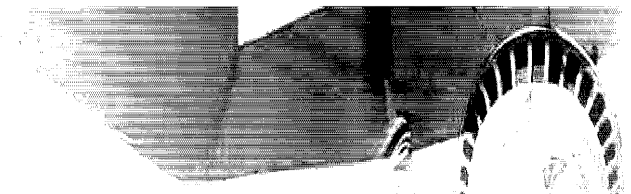
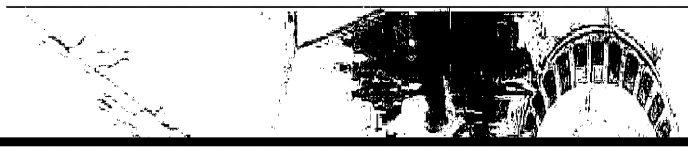


Account Creation: Names

(b)(7)(e)

False Names



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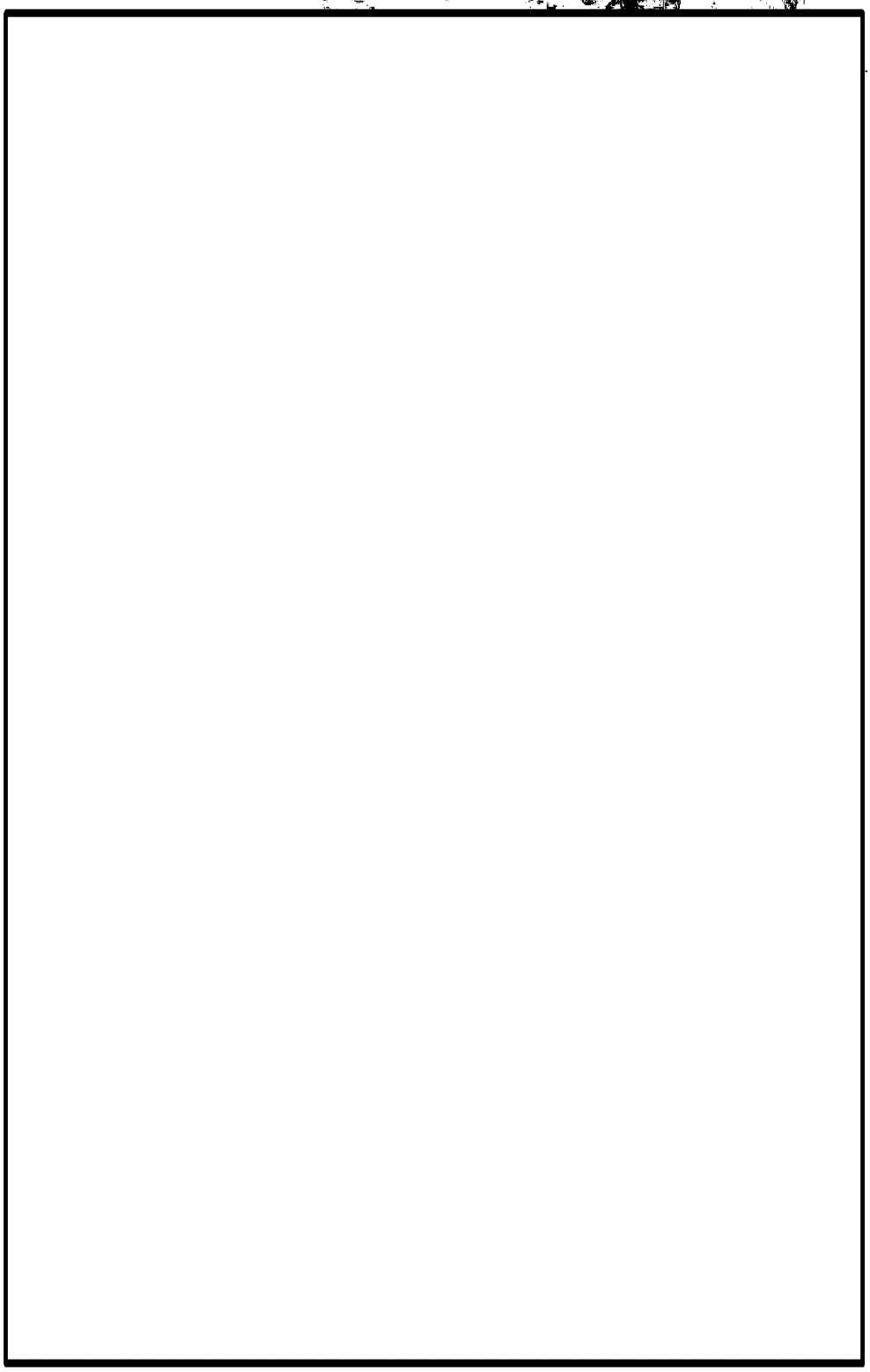

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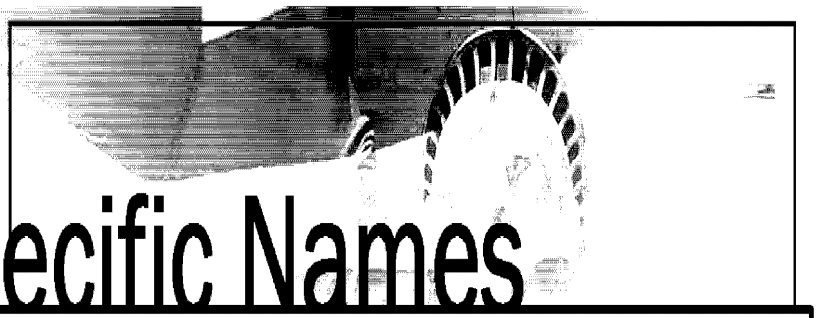
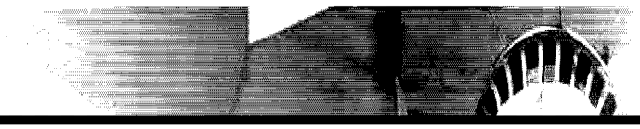
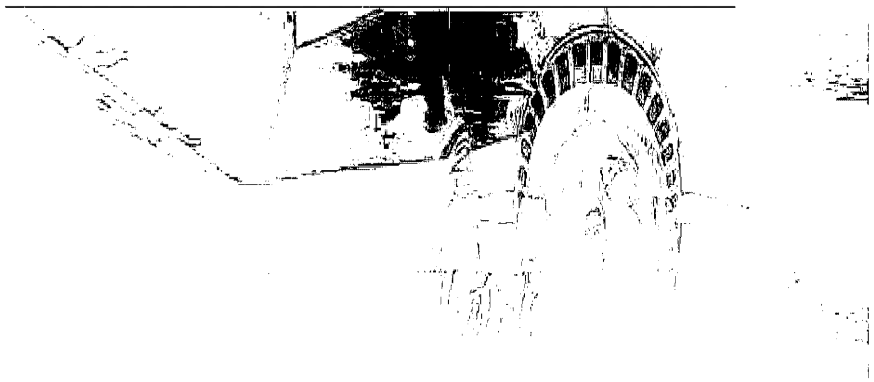


Agency-Specific Names

(b)(7)(e)

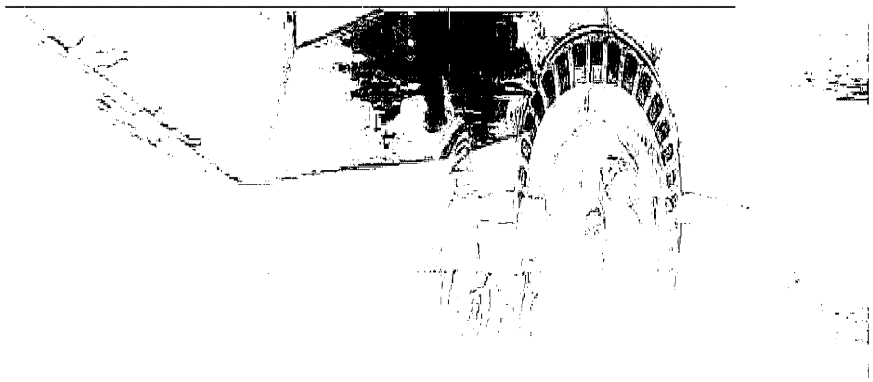




Documentation

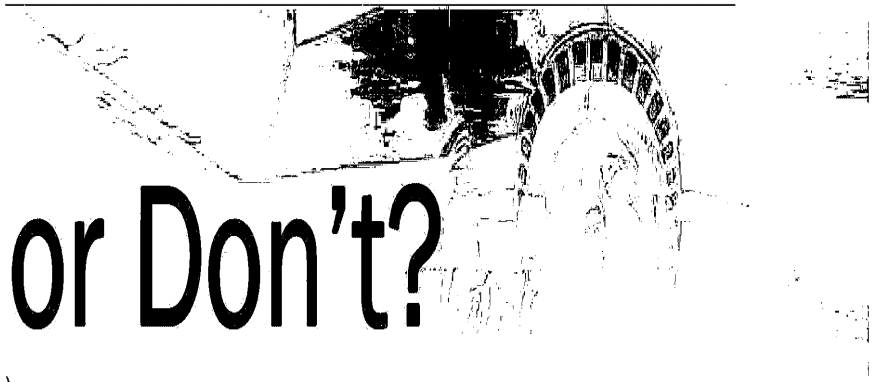
Documenting Research

- Print relevant open source information. (b)(7)(e)



Quiz!

Do's and Don'ts of Social Media/Open Source Research



Do or Don't?

(b)(7)(e)

1. Without the [redacted] view publicly-available information relating to specific applications.

Don't!

2. Research Social Media only when a fraud, criminal, or national security concern has already been identified.

Do

3. Take on a false persona, login, screen name, or personality for accessing online resources.

Don't!

Do or Don't?

4. View public comment thread on any website not requiring login.

Do

5. Create an account on an open-source or social media site if it requires only basic biographic info.

Do

6. Use another person's login or screen name for accessing any website.

Don't!

(b)(7)(e) Do or Don't?

7. Use the [redacted] for personal browsing. **Don't!**

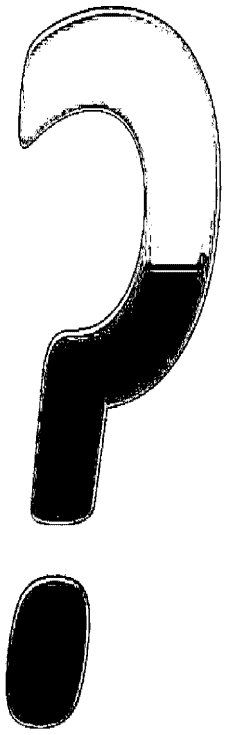
8. Post comments or questions on any message board or web site on matters related to specific applications or petitions. **Don't!**

9. Print relevant information uncovered from open sources, making sure to note: internet address, date/time found. **Do**

Conclusion

- Follow all best practices outlined in this presentation.
- Follow Rules of Behavior for Social Media use.
- Refer to SOP and printouts sent to you with this webinar invite.

Questions?



DHS and USCIS Policies

- DHS Directive 4300A, "Sensitive Systems Policy";
- DHS 4300A, "Sensitive Systems Handbook";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4500.1, "DHS E-mail Usage"; DHS Directive 4600.1, "Personal Use of Government Office Equipment";
- DHS Directive 4900, "Individual Use and Operation of DHS Information Systems/Computers";
- DHS Directive 110-01, "Privacy Policy for Operational Use of Social Media"; and
- "U.S. Citizenship and Immigration Services Employees' Responsibilities for the Collection, Use, or Storage of Personally Identifiable Information"

Additional Materials

- Social Networking Safety Tips (CPF 0037-14-CID361).pdf
- [redacted] Addendum to CPF 0037-14-CID361.pdf

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- [redacted] Addendum to CPF 0037-140 CID361.pdf

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Disclaimer

- This Presentation is intended solely to provide training and guidance to USCIS personnel in performing their duties relative to the adjudication of immigration benefits. It is not intended to, does not, and may not be relied upon to create or confer any right(s) or benefit(s), substantive or procedural, enforceable at law by any individual or other party in benefit applications before USCIS, in removal proceedings, in litigation with the United States, or in any other form or manner. This Presentation does not have the force of law, or of a DHS directive.

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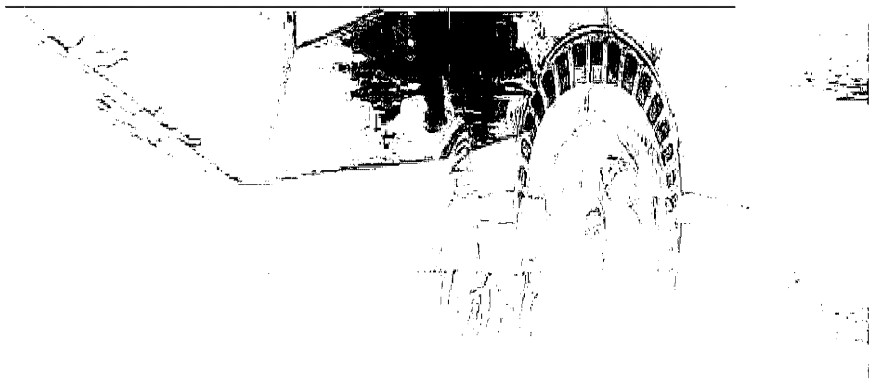
About this Presentation

- Author: FDNS National Security Division
- Date of last revision: November, 2015



U.S. Citizenship and Immigration Services

Social Media Expansion Plan for [redacted] Applicants
(b)(7)(e) **Concept of Operations**

Executive Summary

In concert with Department of Homeland Security (DHS) [redacted] and Science & Technology (S&T), United States Citizenship and Immigration Services (USCIS) is on track to operationalize Social Media vetting for additional categories of [redacted] applicants beginning in April using a risk-based approach. In the initial expansion phases, USCIS will conduct vetting using a manual review of an applicant's social media usage, leveraging tradecraft and review techniques learned during recent pilots with S&T. Importantly, during each of these phases, USCIS will continue to work with Fraud Detection and National Security (FDNS) [redacted] and the Task Force to continue to assess possible tools, such as the latest version of the [redacted] to support semi-automated searches with a target to implement such tools as part of the process employed by the Center of Excellence launching in August 2016, or even earlier if found effective.

The following provides a high-level summary of the implementation timeline:

- [redacted]
- April 4, 2016 – USCIS launches a one-week pilot in which the Department of State [redacted]
- April 11, 2016 – [redacted] is sent to the FDNS and the Intelligence Community (IC) for screening. FDNS will use these cases to test the efficacy of the new version of th[redacted]
(b)(7)(e) [redacted]. FDNS will utilize the team members who participated in the [redacted] so that they are able to compare and contrast their functionality.
- April 29, 2016 – USCIS completes its review of pilot cases screened using the [redacted] nd presents recommendations to USCIS senior leadership.
- Mid-May –If the [redacted] proves effective, USCIS will utilize a combination of manual [redacted] checks and [redacted] to conduct social media screening. If the [redacted] does not prove effective, USCIS will revert back to manual reviews o[redacted] and work to begin conducting manual checks o[redacted] as part of its screening.
- July 2016 – In addition t[redacted] cases identified as part of the Enhanced Review Process, USCIS begins screening an additional category of refugee applicants – [redacted] who have been identified as having potential national security concerns.

[1] USCIS has requested tha[redacted] consider whether it can ad[redacted] to the list of platforms that their tool screens against.

(b)(7)(e)

- August 2016 – Social Media screening of refugee applicants is transferred to the Center of Excellence. (b)(7)(e)

Background

As of December 2015, FDNS is actively applying a manual review of th profiles of applicants referred for enhanced review. Our experience with, and lessons learned from, th demonstrated that there may be value added in expanding social media screening to other applicant categories and additional social media platforms through a combination of manual and semi-automated searching.

This CONOPS paper provides a suggested framework for the expansion of social media vetting in the refugee context, focusing on the following key elements:

- The phases and categories for expanding social medial screening;
- Staffing requirements, processing targets and recommended social media platforms;
- The transition from manual to semi-automated searching;
- The process for reviewing results and incorporating them into the adjudicative process; and
- Potential challenges.

Phases for Expanding Social Media Screening

Using social media to screen refugee applicants is a labor intensive process. Currently, conducting a takes FDNS officers approximately one hour per case. Moving forward, USCIS recommends phasing in additional categories of refugee applicants using a risk-based approach for triaging cases to balance national security priorities with an ongoing assessment of staffing and resource needs and refinement of screening processes and available tools. USCIS believes that the phasing process will ensure accuracy and efficiency while supporting overall program integrity.

During these phases, USCIS will continue to work with FDNS nd the Task Force to continue to assess possible tools to support semi-automated searches with a goal to as part of the process employed by the Center of Excellence launching in August 2016. Until social media screening of refugee applicants is transferred to the Center of Excellence, FDNS will continu but will need to test the before reassessing the implementation of Tradecraft lessons learned from the S&T pilots will be integrated into the manual review as appropriate.

Listed below are the suggested phases for the expansion of social media vetting in the refugee context.

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- **Phase 1** – Phase 1 includes [redacted] cases that are flagged for enhanced review. Currently all [redacted] are pre-reviewed for potential red flags. Cases with identified flags are moved forward to FDNS for enhanced vetting [redacted] and [redacted] check. [redacted] often require enhanced review to determine what, if any, involvement, participation or support the applicant has provided to [redacted] in the [redacted] Some examples of [redacted] that would designate a case for enhanced review include, but are not limited to:

  - [redacted]
  - [redacted]
  - [redacted]
  - [redacted]
  - [redacted]

- **Phase 2** – Phase 2 includes refugee applicants who will participate in a one week pilot during which time the Department of State (DOS) wi[redacted] media platforms during the pre-screening process. The data points will be forwarded to various organizations that support the [redacted] for screening and vetting. The outcome of the pilot will determine whether there is value added in requesting this information as a standard part of the DOS pre-screening process. The one week pilot will be launched in [redacted] where the sample will include [redacted] For more information, about the Elicitation Pilot, please see Appendix A.

- **Phase 3** – Phase 3 includes [redacted] cases that require additional vetting through [redacted]

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[2] The flags are reassessed and adjusted on an ongoing basis.

In refugee populations, the link between an applicant and a security ground can be based on information found in U.S. Government databases, including military and intelligence holdings, but are more often predicated on applicant testimony. The ways that a may be connected to a security ground are too numerous to list, but include actions that the applicant took directly as well as actions taken by groups or individuals with whom the applicant is associated.

- **Phase 4** – Phase 4 includes a This age range currently aligns with the requirement for Security Advisory Opinions.
- **Phase 5** – Phase 5 expands social media vetting to include a
- **Phase 6** – Phase 6 expands social meeting vetting to

Phase 1	• Enhanced Review Cases (approx		December 2015
Phase 2	• Enhanced Review Cases (approx • Sample from SM Elicitation Pilot in one time sample of ndv)[5]		April 2016
Phase 3	• Enhanced Review Cases (approx. ndv) • approx		July 2016
Phase 4	• anced Review Cases (approx • pprox •		August 2016[9]
Phase 5	prox) nd Cases (approx ndv)		TBD

[4] Estimate takes into account surge processing in

[5] Sample is approximate

[6] The an additional review process USCIS conducts on cases for which national security concerns are raised.

s every two weeks anticipated.

[8] Estimates based on historical percentages applied to FY 2016 totals. Does NOT assume any overlap among these individuals and the enhanced revie

[9] This launch date assumes the Center of Excellence is established and operational.

	• [redacted] • [redacted] (approx [redacted] indv)		
Phase 6	[redacted] Enhanced Review Cases (approx [redacted] indv) • [redacted] approx • [redacted] (approx [redacted])	[redacted]	TBD

Staffing Requirements and Recommended Social Media Platforms

FDNS has assessed staffing resource needs[10] based on three possible models:

- **Model 1** – Manual checks of [redacted]
- **Model 2** – Manual checks of [redacted]
- **Model 3** – Combination of a [redacted]

Model 1 – [redacted]

Based on data from the first quarter of fiscal year (FY) 2016, FDNS estimates that [redacted] enhanced review took approximately [redacted] per case. FDNS assesses [redacted] took approximately [redacted] per case. FDNS used this information, combined with the standard utilization rate [redacted] associated with a case, to determine the following Full Time Employee (FTE) estimates related to the phases outlined above:

Manual Facebook	FTEs for Enhanced Vetting	FTEs for Social Media	Approximate Total of FTEs Needed

[10] Note that this staffing analysis is based solely on needs for operational work. It does not include additional staff needed for translations – in an initial estimate USCIS anticipates needing at least three translators on site as well as additional wrapback translation capability. The staffing models also do not include staff needed for analysis, guidance, or supervisory purposes. This information will be forthcoming.

Phase 1			
Phase 2			
Phase 3			
Phase 4			
Phase 5			
Phase 6	TBD	TBD	TBD

Model 2 –

The results of the were the U.S. based platforms most often used by the For more information about the results of the please see Appendix B. Based on initial estimates, ongoing manual checks of and require the following staffing resources:

	FTEs for Enhanced Vetting	FTEs for Social Media	Approximate Total of FTEs Needed
Phase 1			
Phase 2			
Phase 3			
Phase 4			
Phase 5			
Phase 6	TBD	TBD	TBD

Model 3 –

Another option is to pilot combined with use of the o screen against (b)(7)(e) This estimate combines the time it takes to conduct a manual check per case (one hour) with the time it took to conduct a check per case using the (one hour) in a previous pilot.[12] This totals two hours per case. A pilot of Model 3, if operationalized following the pilot period, will require the following staffing resources:

	FTEs for Enhanced Vetting	FTEs for Social Media	Approximate Total of FTEs Needed

Phase 1			
Phase 2			
Phase 3			
Phase 4			
Phase 5			
Phase 6	TBD	TBD	TBD

Recommendation:

USCIS recommends continuing a check for Phase 1 and 2 cases, while simultaneously testing the efficacy of the using a statistically valid sample of the enhanced review cases and a statistically valid sample of the Elicitation Pilot cases. If the proves to be successful, USCIS will move forward with Model 3 beginning mid-May; however, if the does not prove to be effective, USCIS will revert to manual checks and work to begin conducting manual checks of as part of its screening.

Please note: Staffing resources outlined in all three models will be assessed on an ongoing basis as the addition of more social media platforms will require a corresponding increase in staff to maintain the workload. These estimates assume that supervisory ratios as well as analysis, guidance, and support staff positions will be accounted for at a later date.

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Process for Review Based on Lessons Learned: Manual and Semi-Automated Searches

USCIS utilizes

At this time, USCIS only searches publicly available information without establishing accounts or profiles.

As noted above, USCIS is operationalizing manual screening of certain Social Media platforms while simultaneously working towards identifying tools to conduct semi-automated searches for later phases of the process.

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Based on the experience developed using the and the lessons learned from the pilot, as part of the manual review process officers will conduct manual reviews of Social Media platforms that utilize knowledge of the keywords and phrases most successfully employed during the pilot. In addition, the pilot revealed the

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[redacted] Employing these tools and the tradecraft gained as part of the [redacted] will facilitate more refined searches and make the manual process more efficient.

Reviewing Results and Setting Adjudicative Standards

Within the social media context, the intent behind certain aspects of social media presence can be difficult to determine and therefore, one must consider both clearly [redacted] Unlike state-side benefits adjudications, the refugee program is purely discretionary and therefore contains more flexibility when it comes to denying cases.

FDNS will incorporate the results of the social media vetting into the [redacted] a document currently prepared for all pre-vetting [redacted] and forwarded to USCIS officers for review prior to the resettlement interview.

USCIS is in the process of developing a framework, for identifying derogatory information and how adjudicators will use this information to focus their interviews and to discretionarily deny a case or identify inadmissibilities upon which to base a denial, as appropriate. The framework will also include suggested lines of inquiry for those situations where [redacted] The framework document is currently going through the clearance process and once cleared, it will be added to this CONOPS as Appendix C.

[redacted]

This guidance will be applied to new populations as they are absorbed into USCIS social media review, and will evolve as USCIS gains experience in using social media findings to inform adjudications.

Potential Challenges

- **Logistics of Data Transmission for Screening:** In the short term, the method and timing of data transmission for screening and for communicating results will likely be manual. There may be an additional resource need for translation of matches and results. If this collection proves beneficial, in the long term, more automated exchange platforms and systematic result documentation will need to be established.

- **Timeliness:** The Administration has announced a goal of resettling a minimum of 10,000 (b)(7)(e) [redacted] n the United Stated in FY 2016. If social media screening is adopted on a mandatory basis for certain categories of refugee applicants or all refugee applicants, with results to be reviewed and analyzed prior to a decision to approve the case, this admissions goal may be compromised. Timeframes for returning results should be set.

- **Public Awareness and an Evolving Social Media Landscape:** As public awareness increases that the U.S. Government (USG) is reviewing social media sites, nefarious individuals will likely halt the posting of derogatory information or post erroneous information to deceive USG investigators, increase privacy settings, or find more subversive ways to utilize social media such as use of the deep web, dark web, or encrypted platforms.

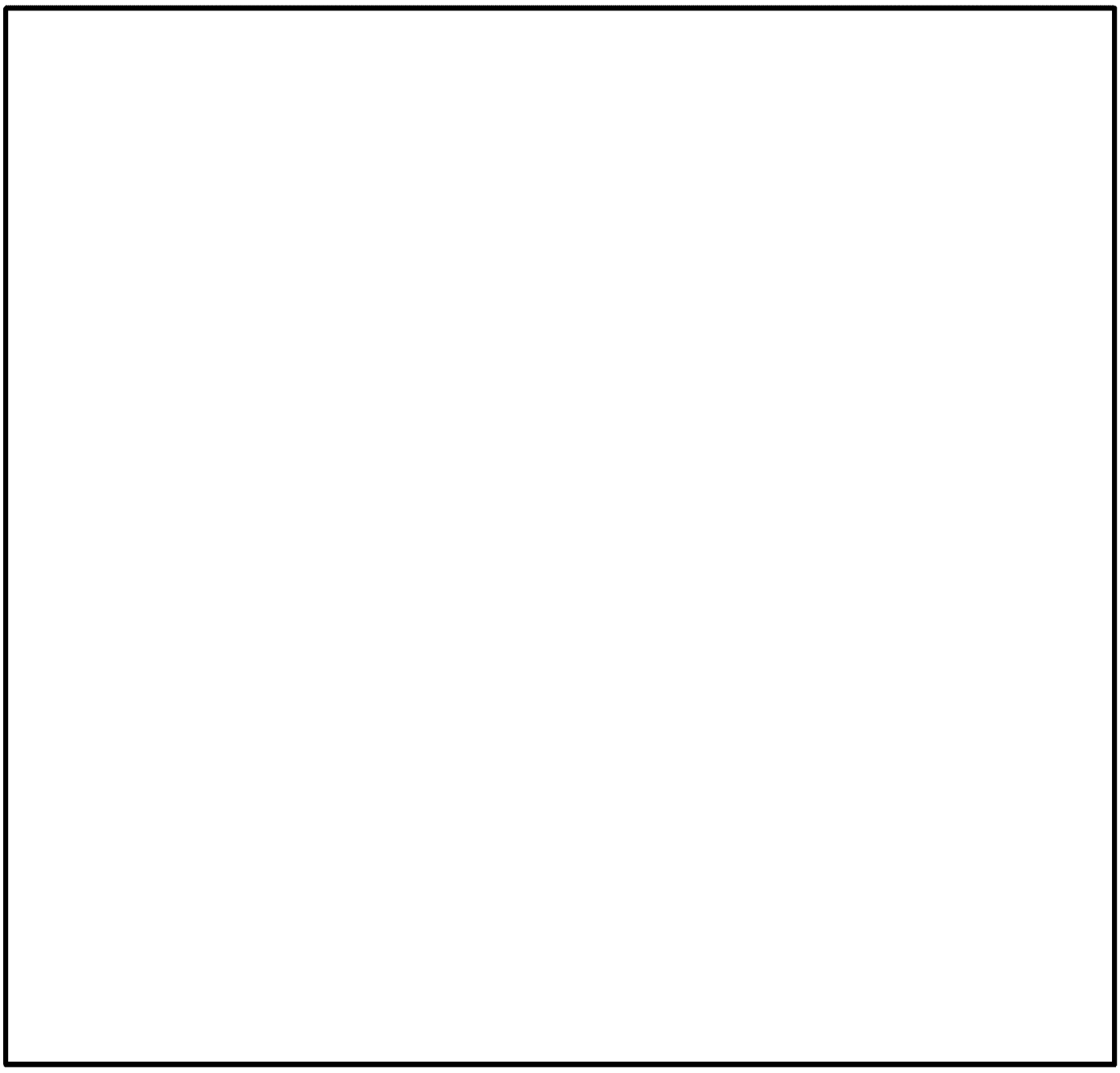
- **Security and Safety:** Social media research has implications for operational security and officer safety. USCIS is examining options available to protect officer identities while maintaining compliance with the user agreements for accessing social media sites and Departmental and Component policy concerning the operational use of social media, including Agency Rules of Behavior.

Social Media Division

Weekly Report

Data as of: (b)(7)(e) 9/28/2017

Total	



Fraud Detection and National Security Social Media Screening

Fraud Detection & National Security Directorate

September 19, 2017

Social Media Division

- FDNS established a team dedicated to social media screening in July, 2016. (b)(7)(e)

- The FDNS Social Media Division is currently staffing up to a full capacity of (b)(7)(e)

(b)(7)(e)

USCIS

- USCIS has been developing social media review fo since Fiscal Year (FY) 2015.
  - Pilot 1
  - Pilot 2
  - Pilot 3
  - Pilot 4
  - Pilot 5
  - Operat

Pilot	Prior FY	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Present
Pilot 1									Assistance:				
Pilot 2									Assistance:				
Pilot 3									Assistance:				
Pilot 4									Assistance:				
Pilot 5									Assistance:				
Operational									Assistance:				

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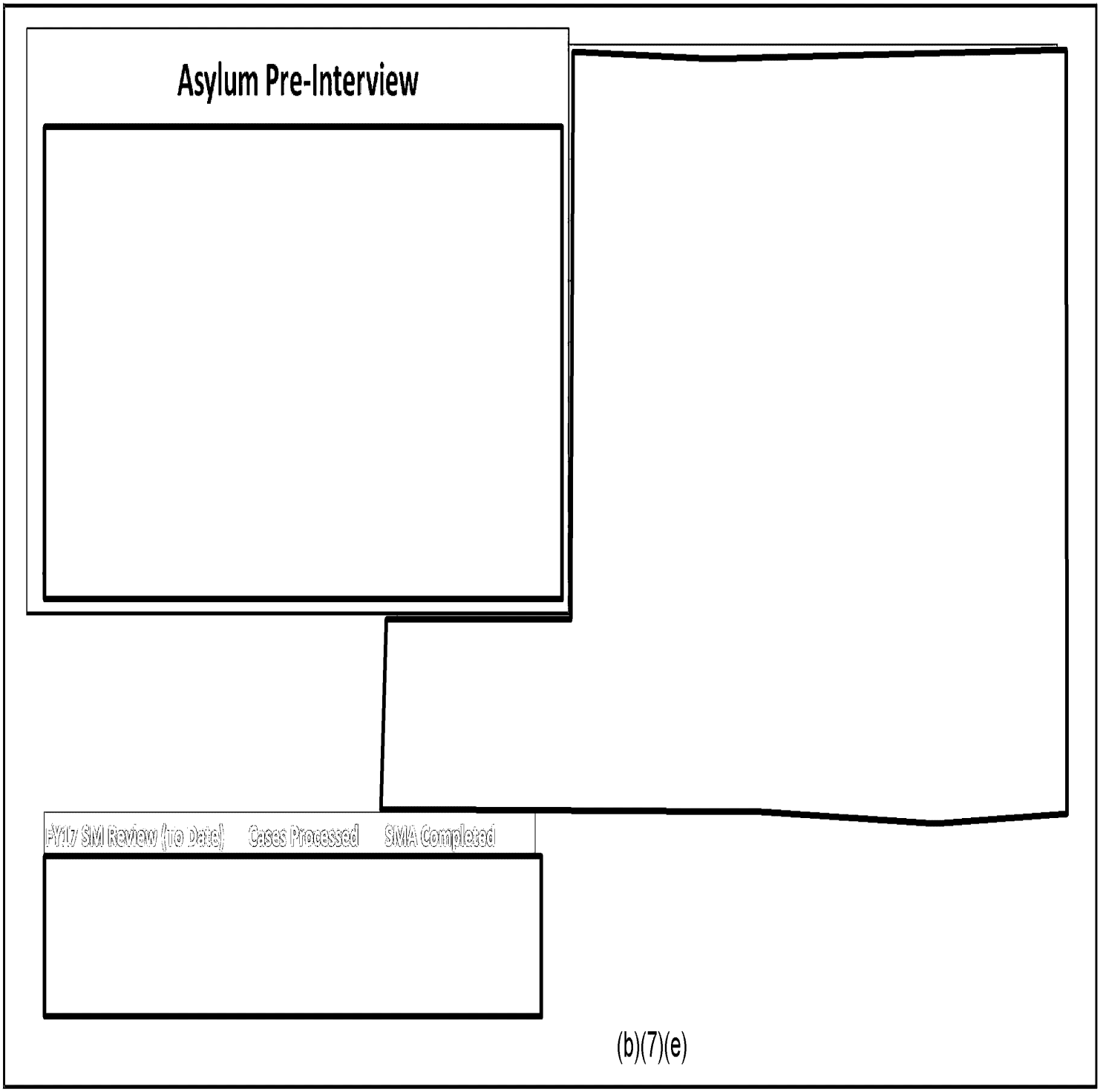
Increased Casework



(b)(7)(e)

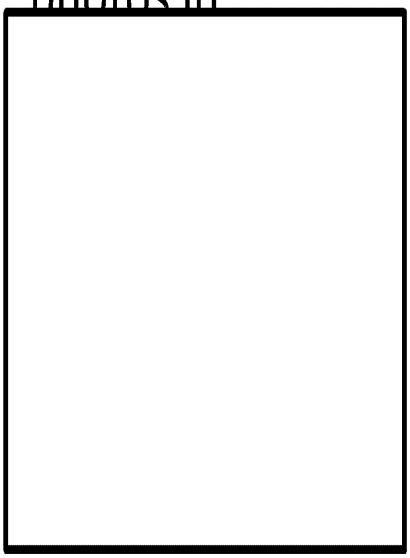
Social Media Assessments

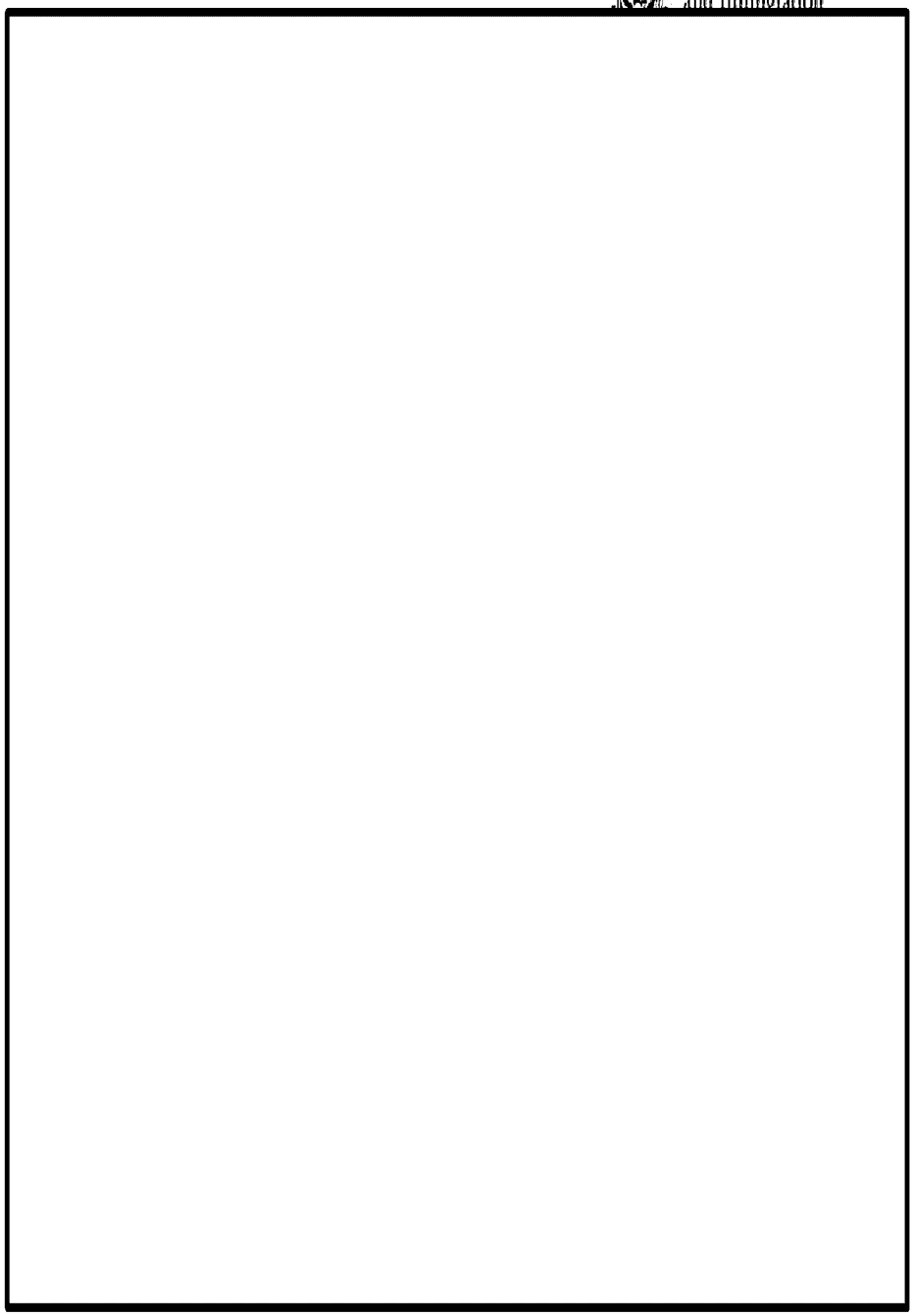
- In any case where a search finds information potentially relevant to the applicant, FDNS officers create a Social Media Assessment (SMA) which documents the findings.
- The Social Media Division does not intend its products to be used as the sole basis for any decision, but should help inform interviews and adjudications by providing additional, relevant background information. Information reported may be derogatory (related to national security or public safety concerns, or the credibility of the claim) or may support the claim (evidence of persecution).
- Thus far in
- What follows are representative examples of some types of information we uncover during our queries. (All images are from real
  and have had sensitive PII redacted from the images.)

(b)(7)(e)

Support for Extremists

- Some applicants post images from extremist groups.
- This is an image of the ISIS flag, posted as the applicant's cover photos in
-





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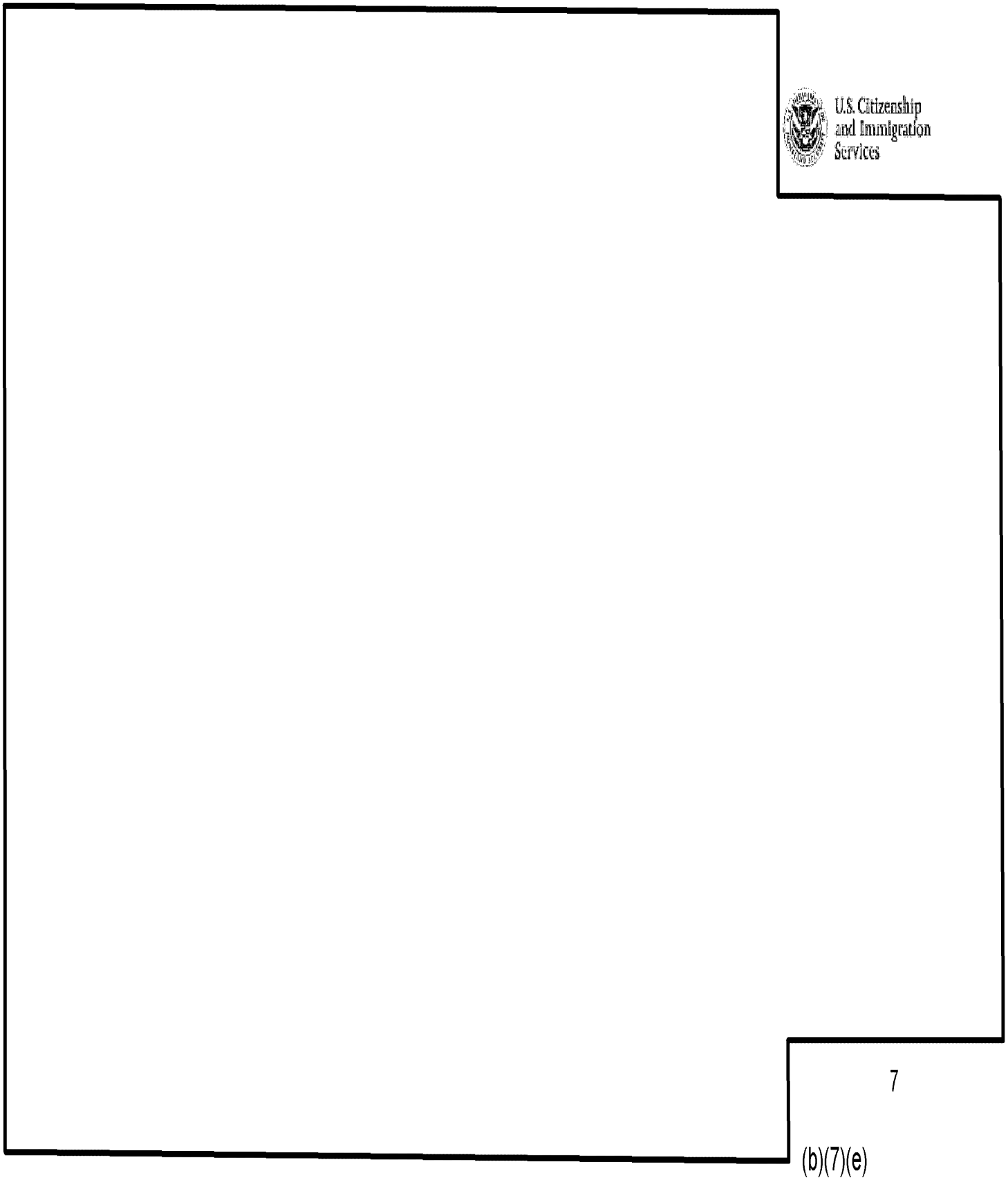
In Memoriam



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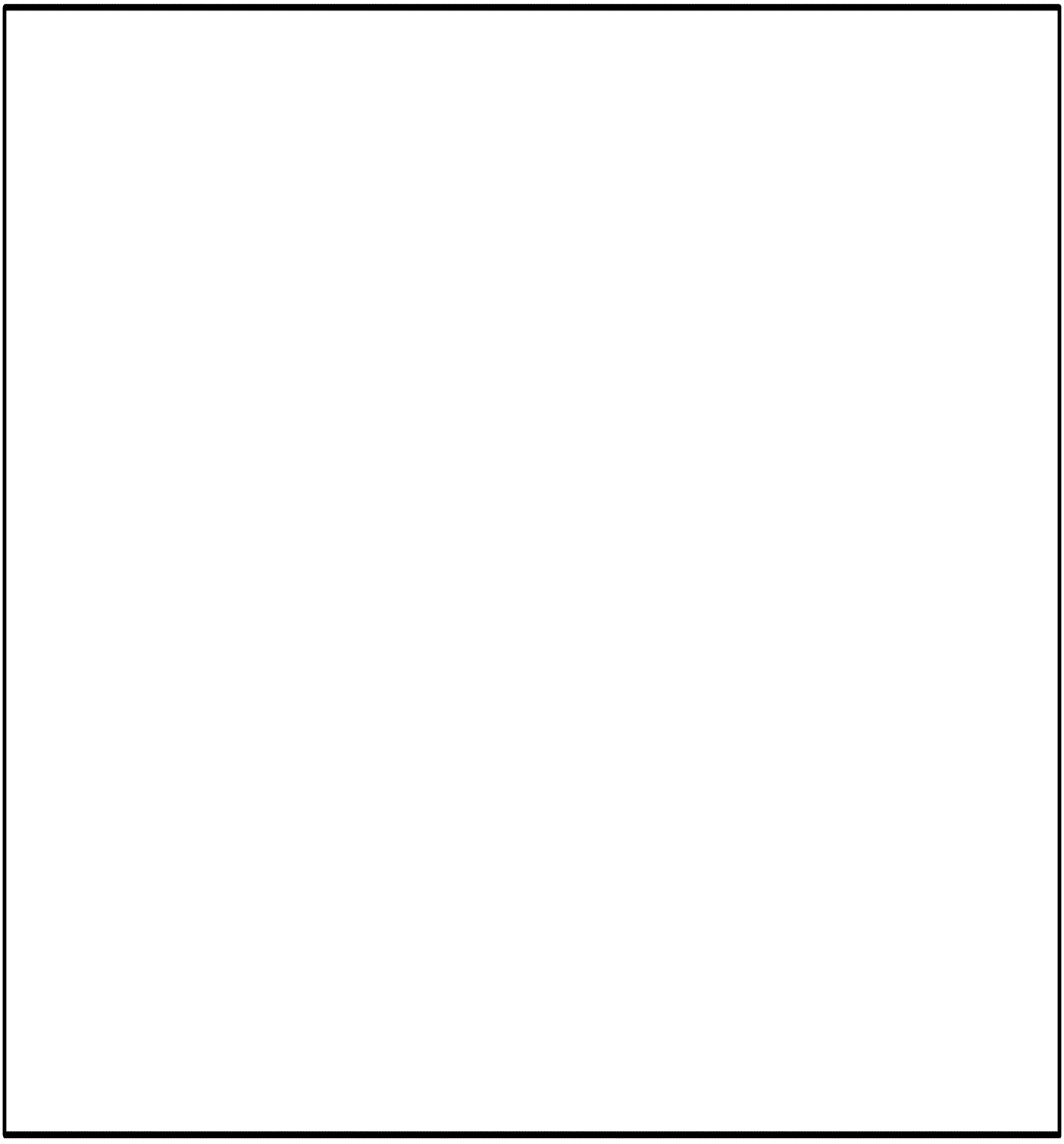
Gang Activity



Support of Claim

Fraud Detection and National Security Social Media Screening

Fraud Detection & National Security Directorate

August 8, 2017

Social Media Division

(b)(7)(e)

- FDNS established a team dedicated to social media screening in July, 2016.
  - Approximately [redacted]
  - Screening :
    - Certain [redacted]
    - Certain [redacted]
  - As of April 1, 2017, checks on approximately 20,000 individuals have been conducted.
- In September 2016, the Social Media Division was plussed up to [redacted] to handle additional populations.

(b)(7)(e)

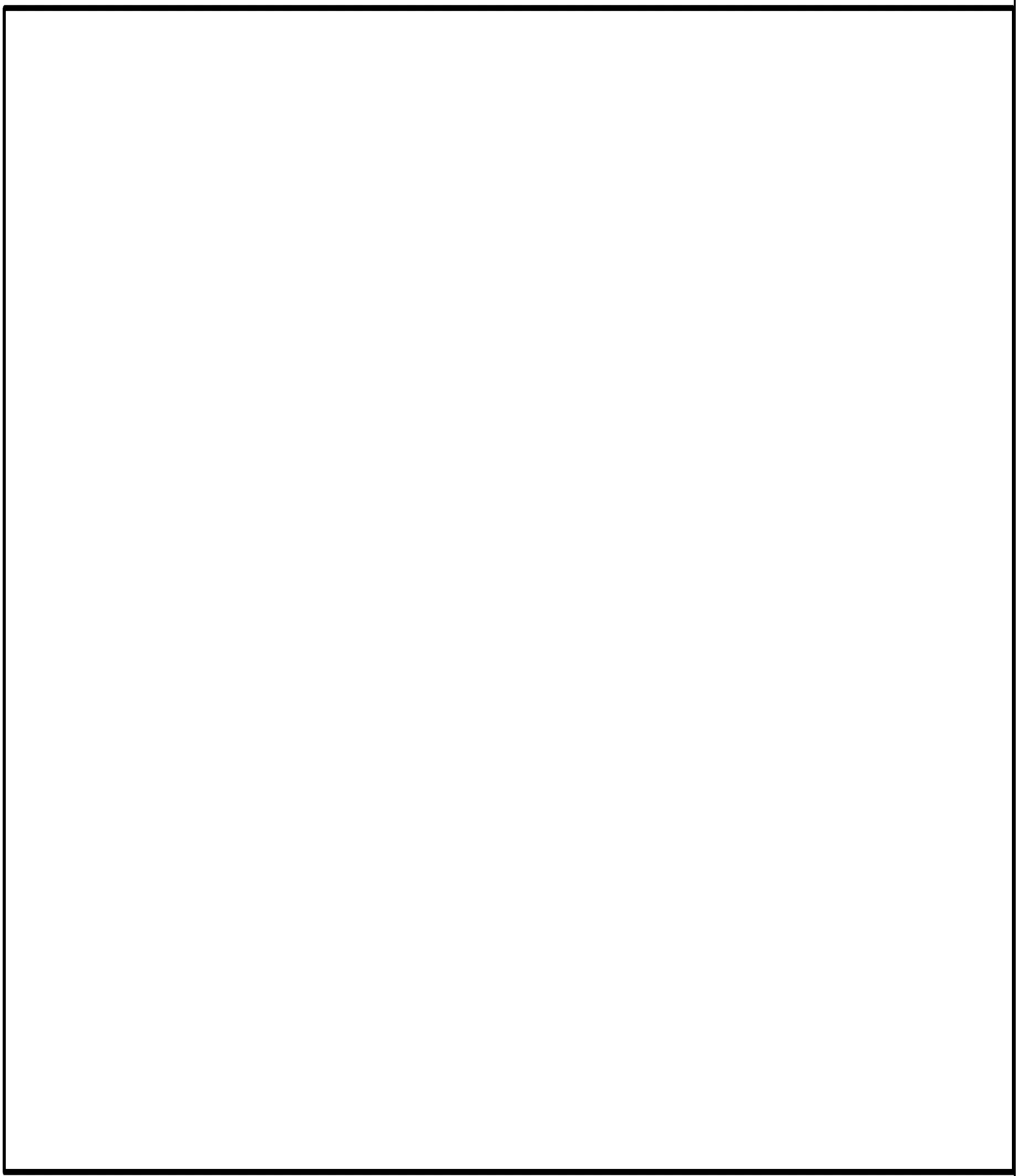
(b)(7)(e)

(b)(7)(e) USCIS [redacted] Pilots

(b)(7)(e)

Social Media Assessments

- In any case where a search finds potentially-relevant information relevant to the applicant, FDNS officers create a Social Media Assessment (SMA) which documents the findings.
- The Social Media Division does not intend its products to be used as the sole basis for any decision, but should help inform interviews and adjudications by providing additional, relevant background information. Information reported may be derogatory (related to national security or public safety concerns, or the credibility of the claim) or may support the claim (evidence of persecution). (b)(7)(e)
- Thus far in
- What follows are representative examples of some types of information we uncover during our queries. (All images are from real refugee cases, and have had sensitive PII redacted from the images.)



Miami District Pilot

- USCIS leadership has directed that FDNS Social Media Division coordinate with USCIS Field Operations Directorate (FOD) to initiate a limited pilot at a USCIS field office to explore use of social media in vetting done at the FDNS field level.
- FOD leadership and FDNS determined that District 9, the Miami and Caribbean District, would be suitable for this operational testing.
- HQFDNS and FOD continue to work to support a separate "limited implementation plan" for social media, being developed by the Office of Policy and Strategy.

Miami Pilot Scope

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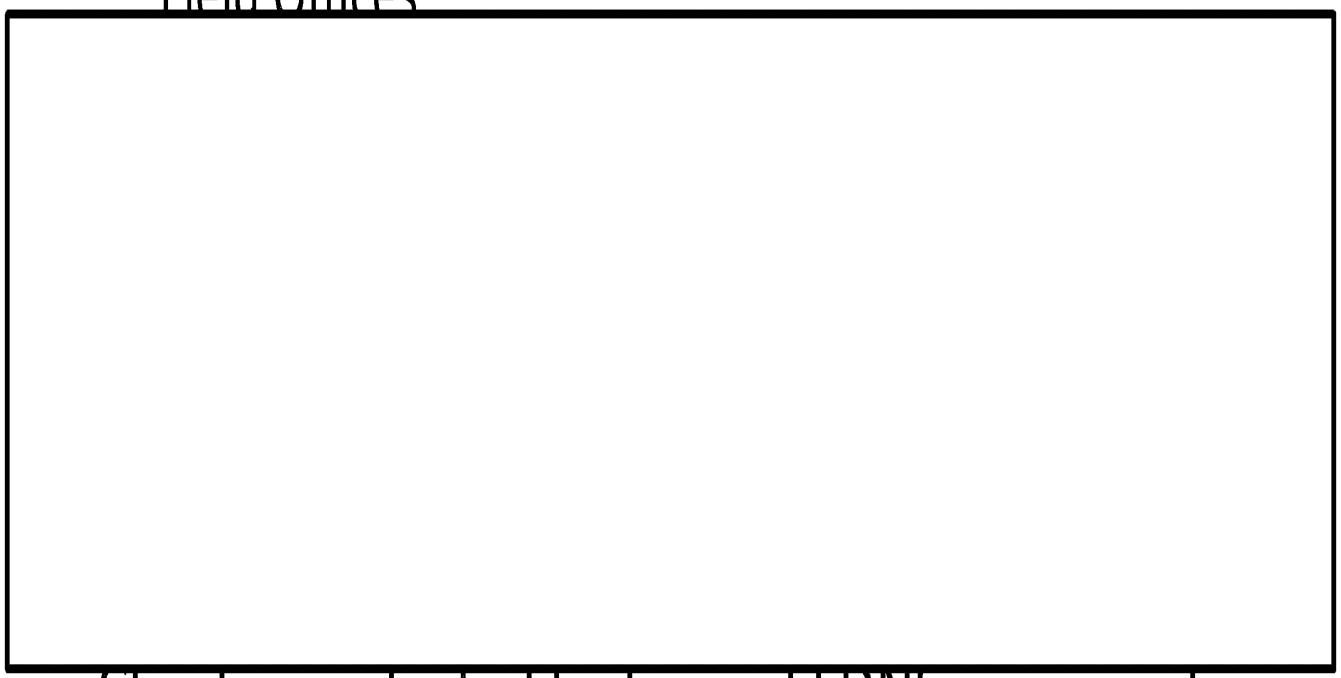
- 90 days of operational use of social media.
- Miami District:
  - Miami, Kendall, Hialeah, Oakland Park, and San Juan Field Offices



- Checks conducted by trained FDNS personnel in local office.

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Miami Pilot Goals

- Study the use of social media to help establish clear guidelines for social media research across USCIS.
- Explore the feasibility of expanding social media vetting in the field.

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Office of the Director
Washington, DC 20529

U.S. Citizenship and Immigration Services

MAR 2 3 2017

Memorandum

TO: Matthew Emrich
Associate Director
Fraud Detection and National Security

FROM: Lori Scialabba Lori Scialabba
Acting Director, U.S. Citizenship and Immigration Services

SUBJECT: Authorization for Social Media Screening and Vetting by the Fraud Detection and National Security Directorate Social Media Division

Summary

Pursuant to the terms of this memorandum and consistent with all Departmental and agency policies, this memorandum serves as my authorization for Fraud Detection and National Security (FDNS) headquarters staff, as described below, to use social media information to assist with screening and vetting benefit service requests for which such screening is identified as appropriate.

Authorities

- Immigration and Nationality Act, 8 U.S.C. 1101 *et alia*
- Department of Homeland Security, DHS Management Directive 110-01, *Privacy Policy for Operational Use of Social Media*, Issued June 8, 2012
- Department of Homeland Security, DHS Delegation Number: 15002, *Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities*, Issued January 15, 2017

Background

USCIS has authority to conduct social media screening and vetting when reviewing and processing requests for immigration benefits. This screening and vetting is conducted to evaluate publicly available information relevant to the adjudication of the benefit request. The FDNS Directorate serves as USCIS's lead in conducting social media checks.

In support of this mission, Headquarters FDNS has established the Social Media Division to be the focus of USCIS's efforts in accessing and using social media and other open-source information.

Authorities of HQFDNS Social Media Division

The personnel of the HQFDNS Social Media Division and any successor Division are hereby authorized to conduct social media research pursuant to any and all current or future approved Social Media Operational Use Templates, or any other USCIS operational use of social media approved through Department guidelines. When done in support of another USCIS Directorate's operations, the Social Media Division shall work closely with that USCIS Directorate to ensure that the social media checks best meets the mission needs of the operational directorate. The populations that will receive social media screening and vetting will be determined by FDNS leadership in consultation with the USCIS Director and Deputy Director.

The Social Media Division will be charged with developing the policies and procedures for how FDNS will operationalize use of social media checks into the screening and vetting practices of USCIS and will be charged with implementing these policies and procedures. This effort will be aligned with legal, policy, technical and operational authorities and limitations on social media use as appropriate. This includes coordination with various U.S. Government entities currently conducting social media research to evaluate current procedures and best practices for social media research.

Conduct of Personnel Engaged in Social Media Research

FDNS employees engaging in the operational use of social media under this memo must:

a. Complete the USCIS Privacy Requirements for Operational Use of Social Media training program, and acknowledge they have read and understand the Component Rules of Behavior, on an annual basis; and,

b. Complete all training for the operational use of social media offered by FDNS, and acknowledge that they have read and understand the Rules of Behavior for that operational use of social media.

No employee may engage in the operational use of social media unless such use is consistent with this memo and all DHS and USCIS policies governing the operational use of social media, or any future-issued guidance.

Additionally, employees will limit collection of information related to First Amendment protected activities that have taken place in the United States or related to activities undertaken by United States Citizens abroad to the information that is reasonably related to matters under USCIS consideration.

Upon completion of the aforementioned training and in close collaboration with DHS, members of the Intelligence Community, and the interagency community, I authorize FDNS personnel of the FDNS Social Media Division to utilize social media research to develop policies and procedures and to operationalize the screening and vetting procedures for this data that align with legal, policy, operational, and technical limitations and authorities as appropriate.

As part of this delegation, I hereby instruct FDNS leadership to initiate social media screening and vetting for appropriate populations at the earliest possible opportunity.

U.S. Citizenship and Immigration Services

Social Media Assessment

As of 09/30/2016

Image of Subject Cut/Paste Here

(b)(7)(e)

SUBJECT NAME: _____

SUBJECT A#: AXXXXXXXX **Case #:** XX-XXXXXX

Referral Creation Date: September 30, 2016

Referral Preparer / Contact: _____

Instructions:

Social Media Researcher: Save screenshots of all potentially relevant information. Ensure the screenshot includes: (1) the social media user name; (2) the URL where the information was found; (3) the date the information was found (4) the connection to the immigration applicant. (example: applicant posted the information themselves; applicant is mentioned or seen in another user post; applicant "liked" or favorited a post). Attach all screenshots pertaining to this information to this report.

Concern Type:

☐ National Security ☐ Public Safety ☐ Fraud

Reference Material:

Social Media Researcher: Save screenshots of all potentially relevant information. Ensure the screenshot includes: (1) the social media user name; (2) the URL where the information was found; (3) the date the information was found (4) the connection to the immigration applicant. (example: applicant posted the information themselves; applicant is mentioned or seen in

U.S. Citizenship and Immigration Services

Social Media Assessment (b)(7)(e)

As of 09/30/2016

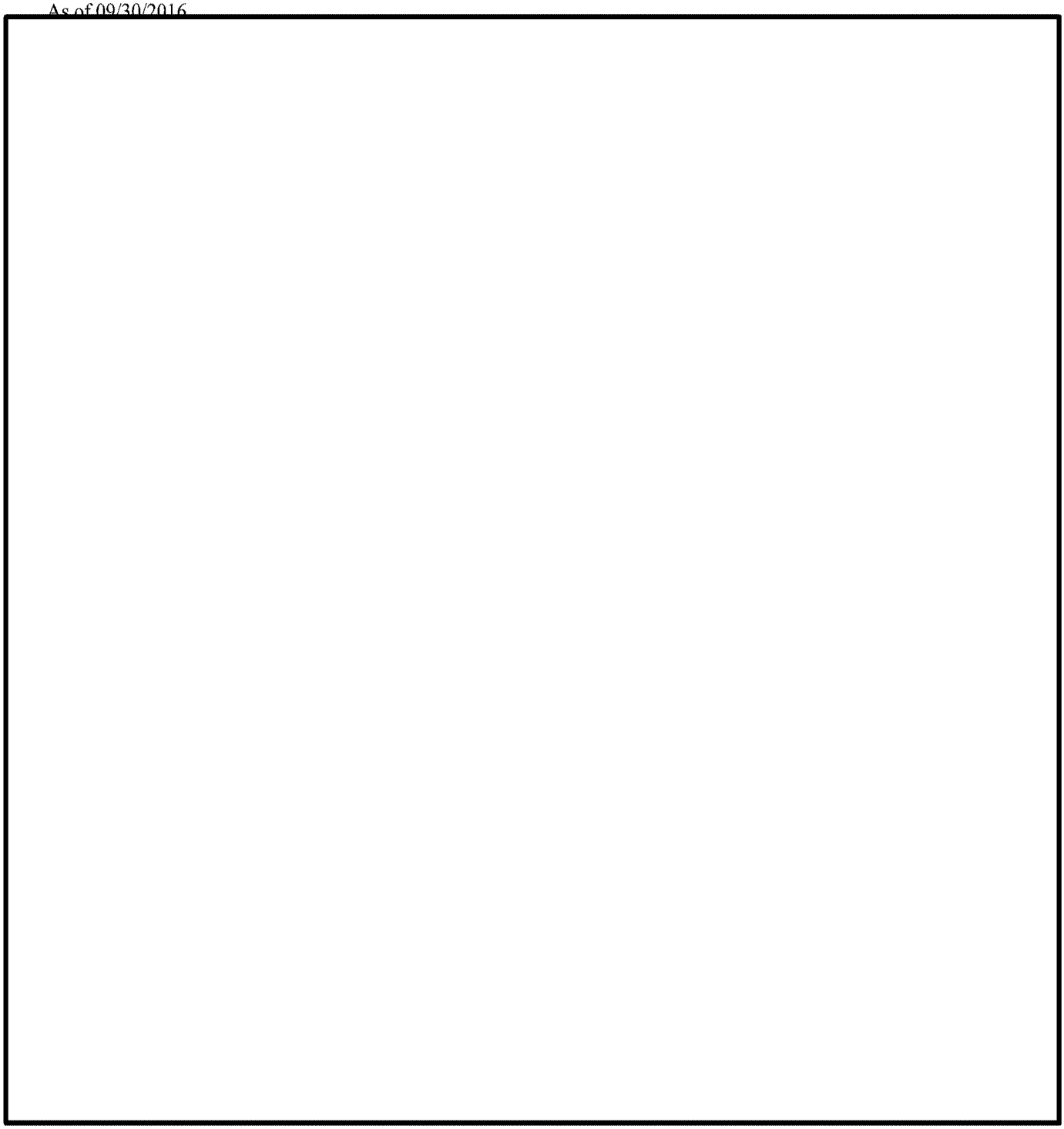
another user post; applicant "liked" or favorited a post). Attach all screenshots pertaining to this information to this report.

Social Media Platforms Queried:	DateInformation of Interest Found:	Connection of Account to Subject:

U.S. Citizenship and Immigration Services

Social Media Assessment (b)(7)(e)

As of 09/30/2016



U.S. Citizenship and Immigration Services

Social Media Assessment

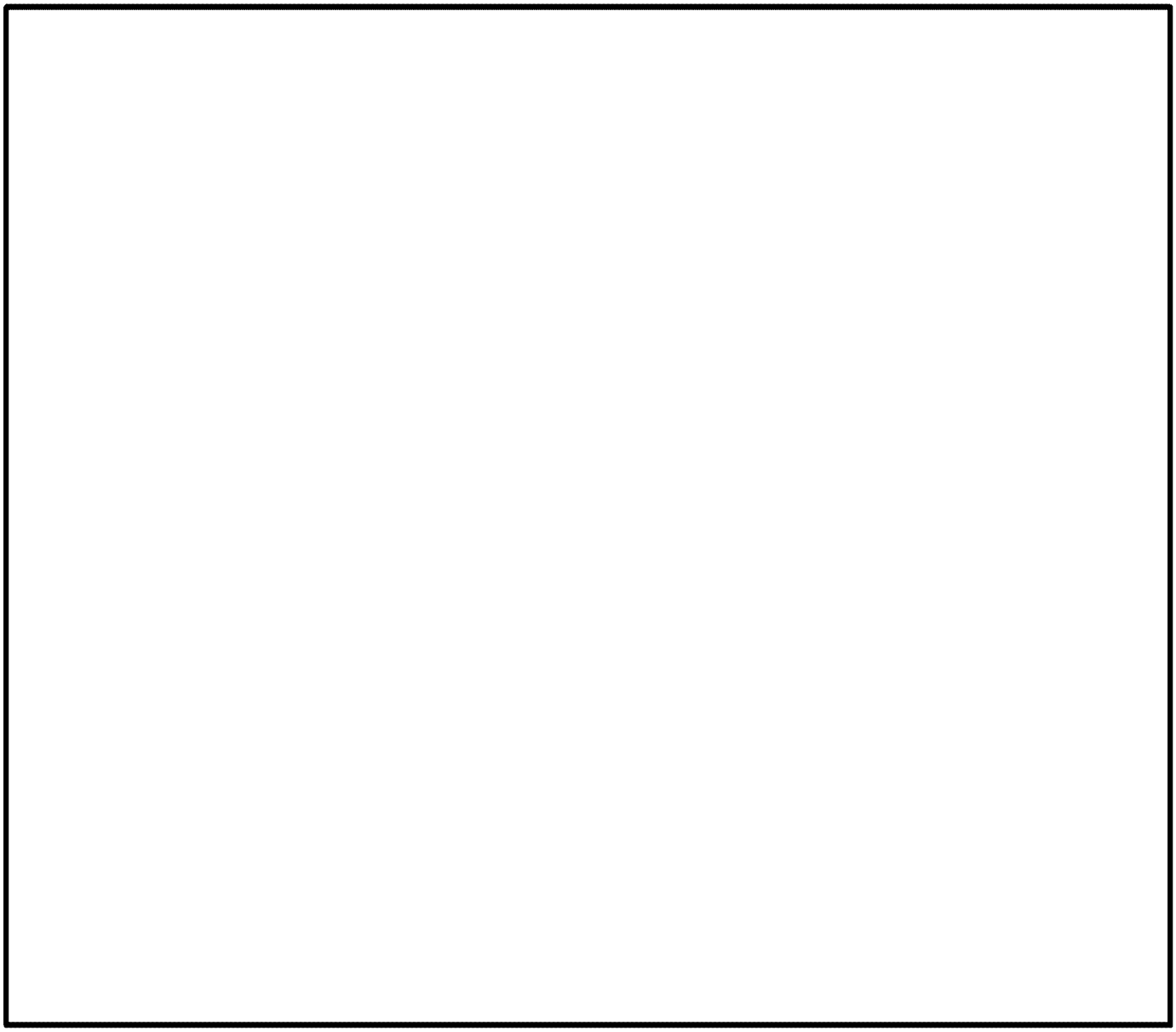
(b)(7)(e)

As of 09/30/2016

U.S. Citizenship and Immigration Services

Social Media Assessment (b)(7)(e)

As of 09/30/2016

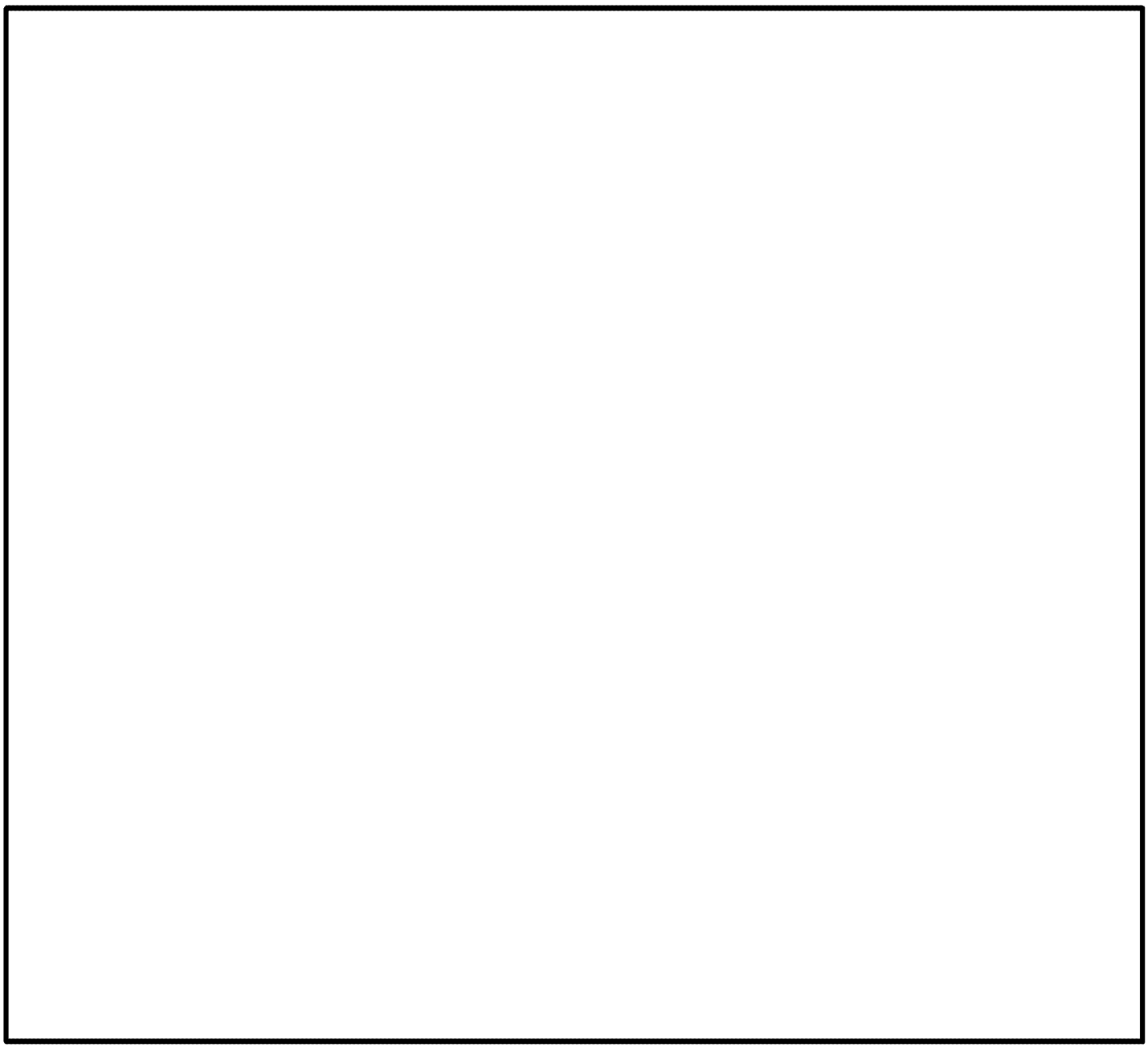


U.S. Citizenship and Immigration Services

(b)(7)(e)

Social Media Assessment

As of 09/30/2016



U.S. Citizenship and Immigration Services

Social Media Assessment

As of 09/30/2016

(b)(7)(e)

U.S. Citizenship and Immigration Services

Social Media Assessment

As of 09/30/2016

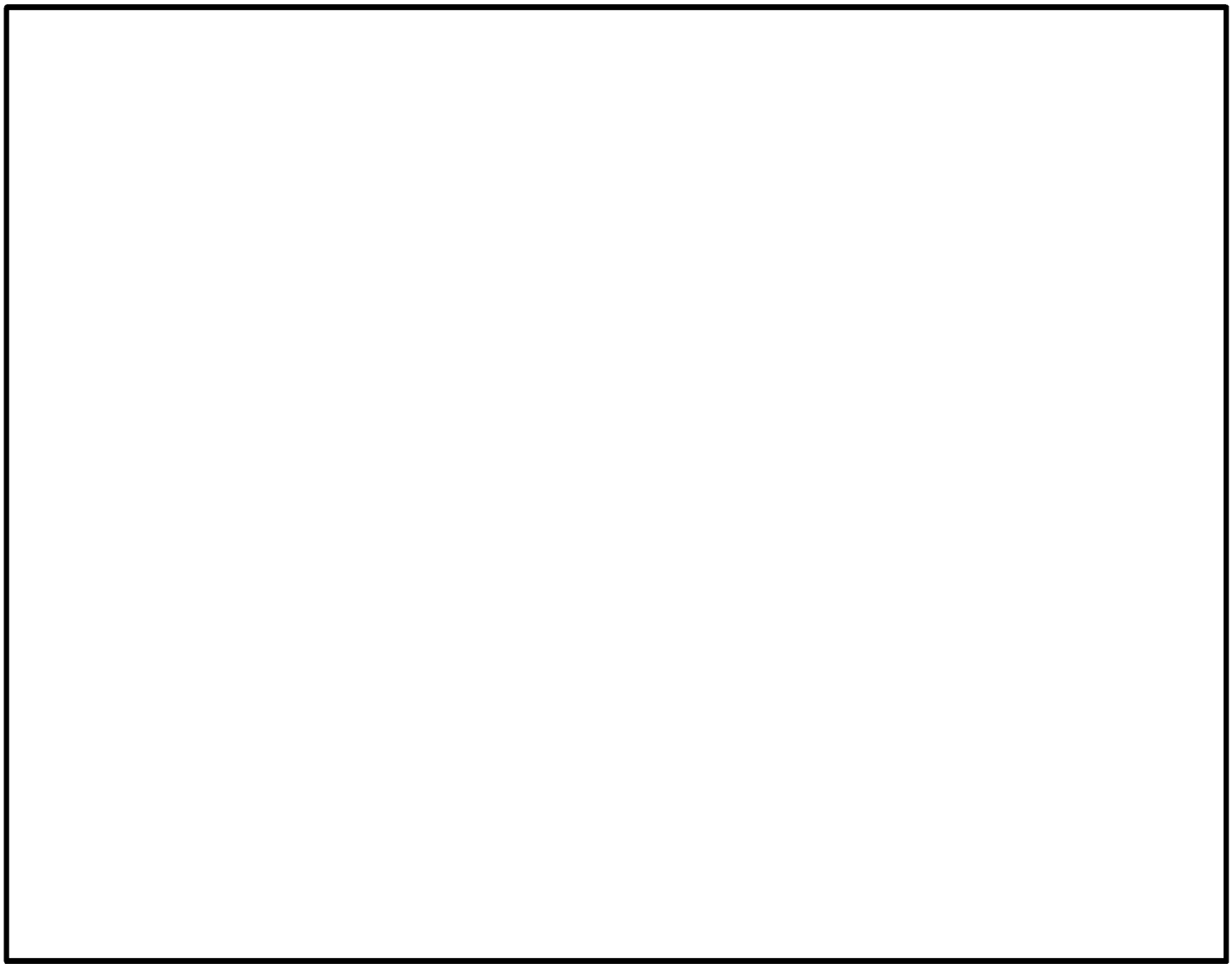
(b)(7)(e)

U.S. Citizenship and Immigration Services

Social Media Assessment

(b)(7)(e)

As of 09/30/2016



U.S. Citizenship and Immigration Services

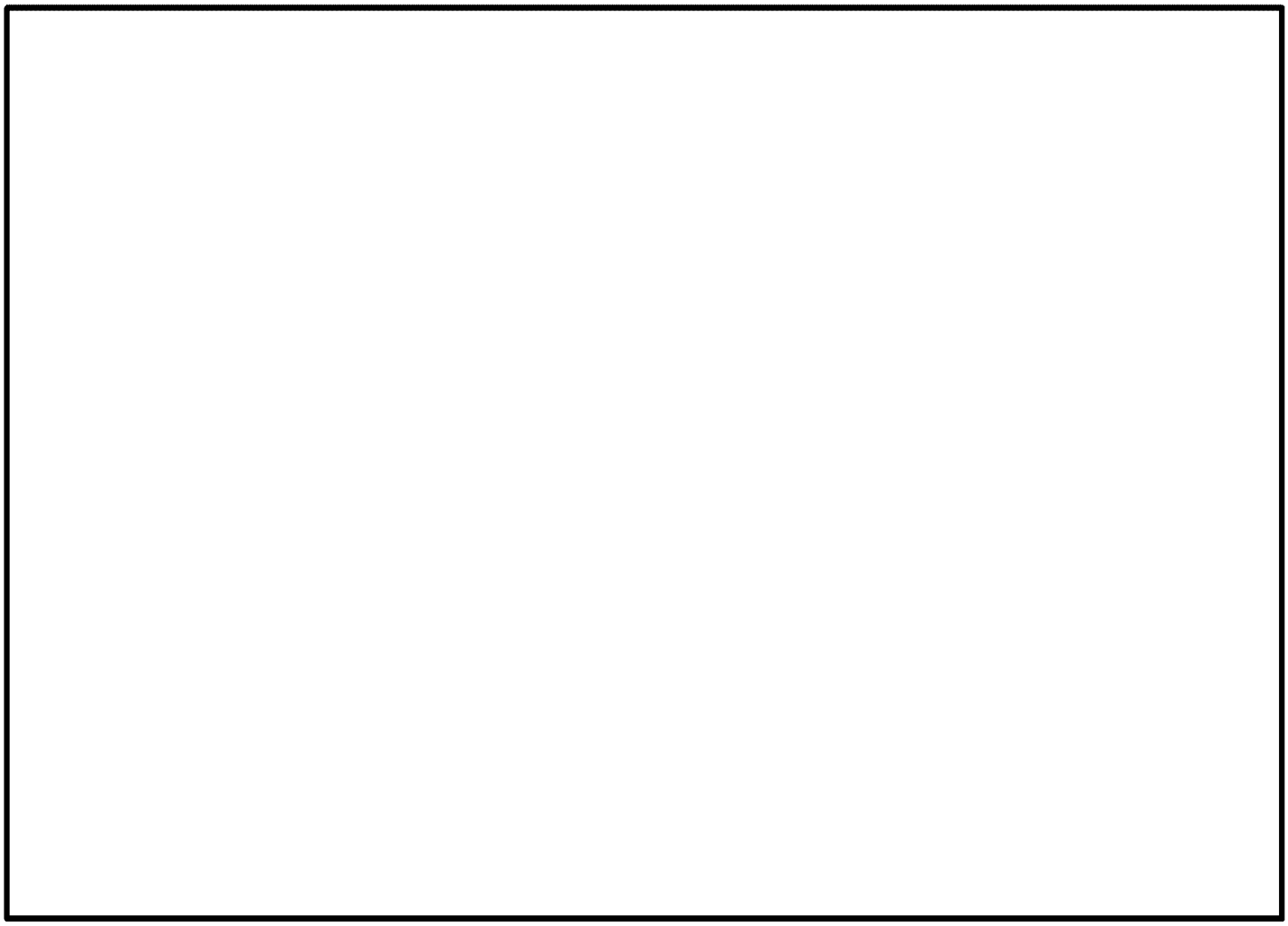
Social Media Assessment (b)(7)(e)

As of 09/30/2016

U.S. Citizenship and Immigration Services

Social Media Assessment (b)(7)(e)

As of 09/30/2016



U.S. Citizenship and Immigration Services

(b)(7)(e)

Social Media Assessment

As of 09/30/2016

U.S. Citizenship and Immigration Services

Social Media Assessment

As of 09/30/2016

(b)(7)(e)

U.S. Department of Homeland Security
Washington, DC 20528

(b)(7)(e)

Homeland Security

APR 0 1 2016

INFORMATION

MEMORANDUM FOR THE SECRETARY

THROUGH: Alejandro Mayorkas
Deputy Secretary

FROM: Francis X. Taylor
Under Secretary for Intelligence and Analysis

León Rodríguez
Director, U.S. Citizenship and Immigration Services

SUBJECT: **U.S. Citizenship and Immigration Service [redacted] Social Media Vetting Expansion**

Purpose: To update you on U.S. Citizenship and Immigration Services' (USCIS) efforts to expand social media vetting [redacted]

Summary: On February 11, 2016, you directed the further expansion of social media use at DHS consistent with the law and appropriately protecting civil rights, civil liberties, and privacy. To that end, on December 15, 2015, you and the Deputy Secretary asked the Under Secretary for Intelligence and Analysis, Frank Taylor, to lead a Social Media Task Force to review the Department's current use of social media and identify options to optimize its use across the Department.

[redacted]

[redacted]

This package includes the detailed USCIS Concept of Operations (CONOPS) for expanding Social Media Review [redacted] a second CONOPS, in partnership with the Department of State (DOS), to [redacted] the evaluation [redacted] and social media guidance for adjudicators (ATCH 1, Appendix C).

Attachments:

1. USCIS Social Media Review [redacted] Concept of Operations
2. [redacted] Concept of Operations
3. USCIS [redacted] Social Media Review Pilot Evaluation
4. USCIS Social Media Review Guidance for Adjudicators

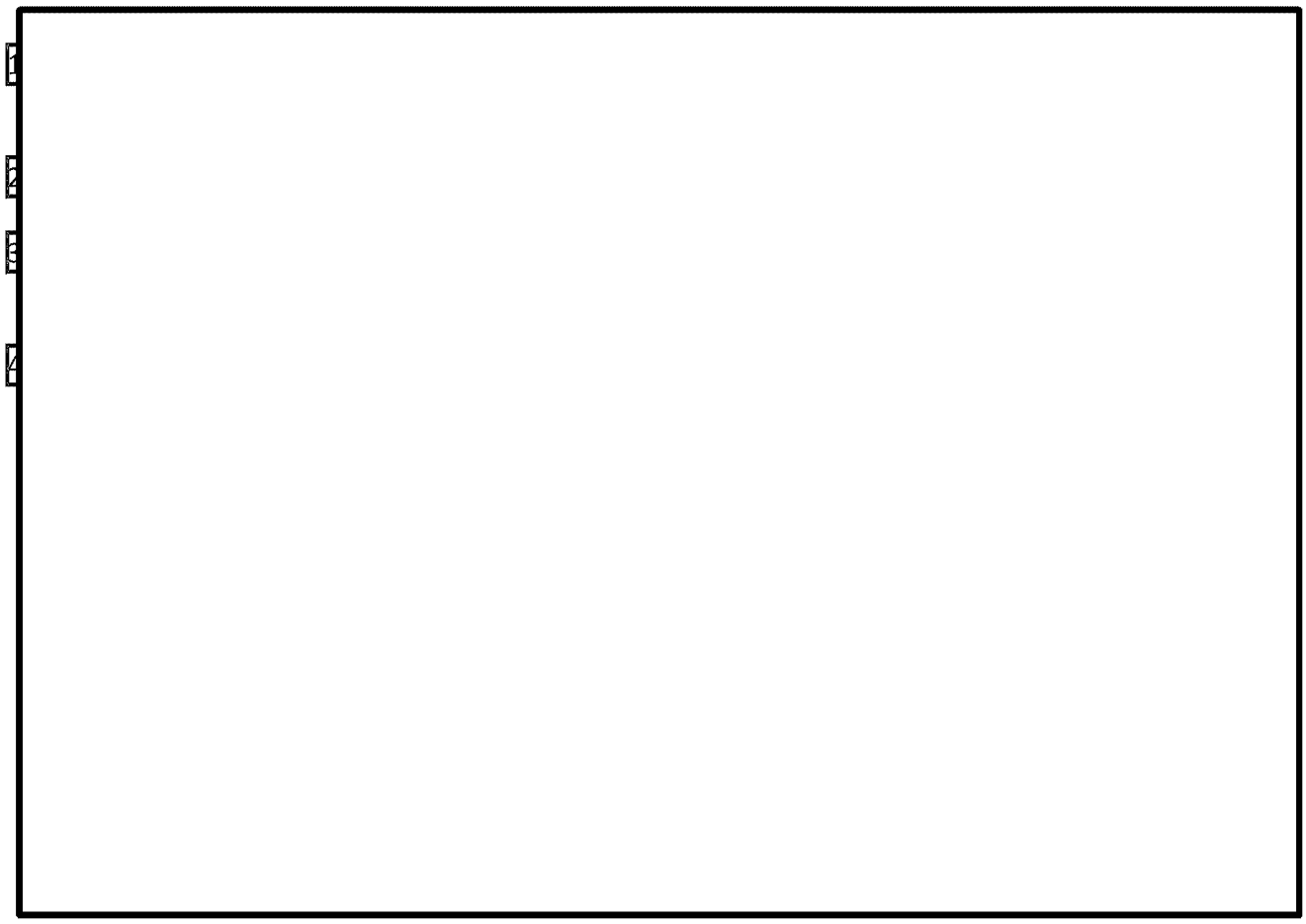
cc: DHS Social Media Task Force

(b)(7)(e)

[redacted]

All social media check MUST be conducted from within the [redacted]

This quick guide walks a new user through the foundational steps to open the [redacted] and, from the best practices of FDNS SMD, stage the screens in the browser for ease of use while conducting a social media check:



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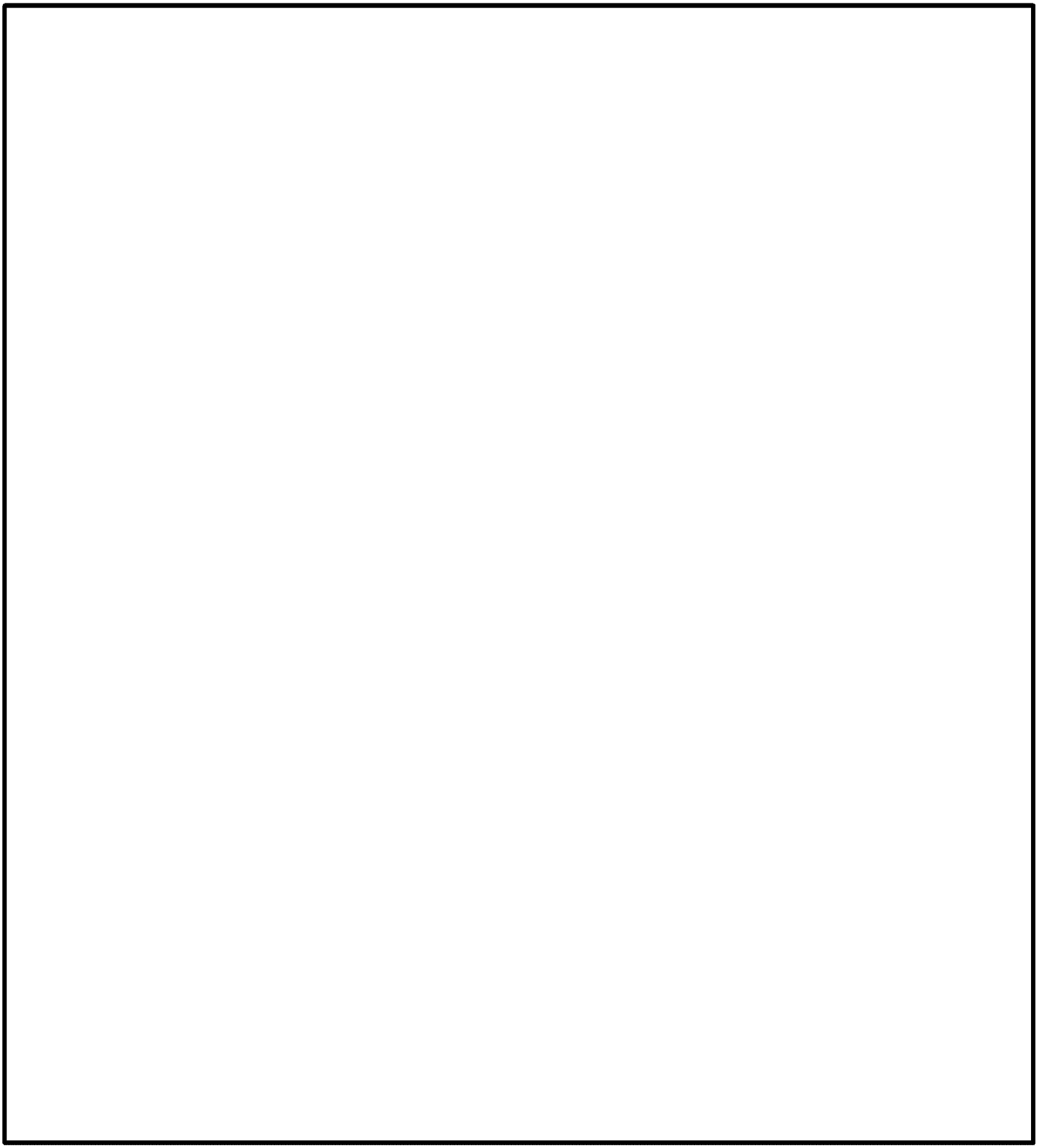
(b)(7)(e)



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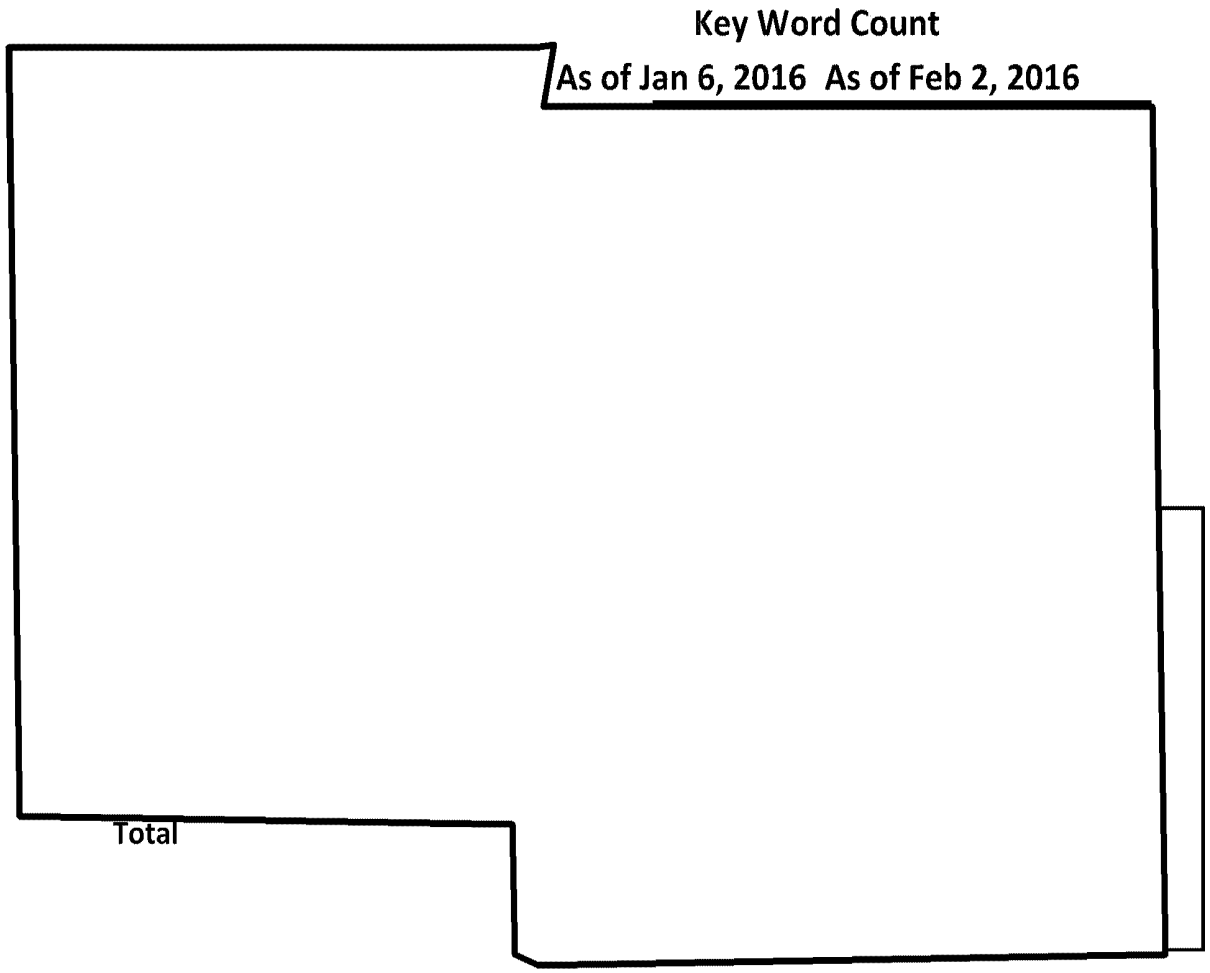

FDNS-DS – Mandatory Minimums

- Synopsis – Add this line: Social Media vetting conducted as part of Miami Vetting Pilot.
- Add Activities
  - Background Checks – Social Media Vetting
- [redacted]
- Add Subjects – the principal and any spouse/children that you vet; each one should be entered; additionally, include [redacted] as part of the People records

(b)(7)(e)

Case Tracking

- Fill out spreadsheet for each "case" you vet.
- Keep careful track of your hours

(b)(6) (b)(7)(e)

Boseman, Lee V

From:
Sent: Thursday, October 20, 2016 8:37 AM
To:
Cc:
Subject: Agenda (b)(6)
Attachments: K1 Metrics_MASTER w FOD w XLSX; 50-50 Metric Overall MASTER.XLSX; Metrics_MASTER.XLSX; RE: Lates e; RE: Reporting i

Hi Kevin,

I thought we could discuss these items in our leadership meeting:

- Ignoring her question, Lisa outlined three items to consider regarding the They have not implemented anything and have not reloaded the data; they are waiting for a response from us. While I went through and turned off many of the filters, I didn't catch them all. There was a lot of noise this round.
- Regarding reporting, I believe that provided a list of our requirements for the supervisory and administrative functions we would like in an automated tool. I like your idea of time per filter, and that's something we'll have to bring up to them. Your final idea of document returns by case, filter, and keyword is actually the report tha referring to. On Tuesday, we were discussing the hat S&T maintains every time we ask to fix something. There are items on the report from February/March that USCIS requested, and as missed the mark on our requirements. This report is especially important, because it could be the basis of future keyword maintenance meetings, determining loud, noisy words of no value and being able to use the report to identify trends. I've attached what we sent them in the past The K1 report was produced manually, taking o collect the metrics, and then it was cleaned up and organized by our PMO contractors.

Special Assistant/IO
Social Media Branch
DHS/USCIS/FDNS

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Keywords	Filter	Modification (A/R)
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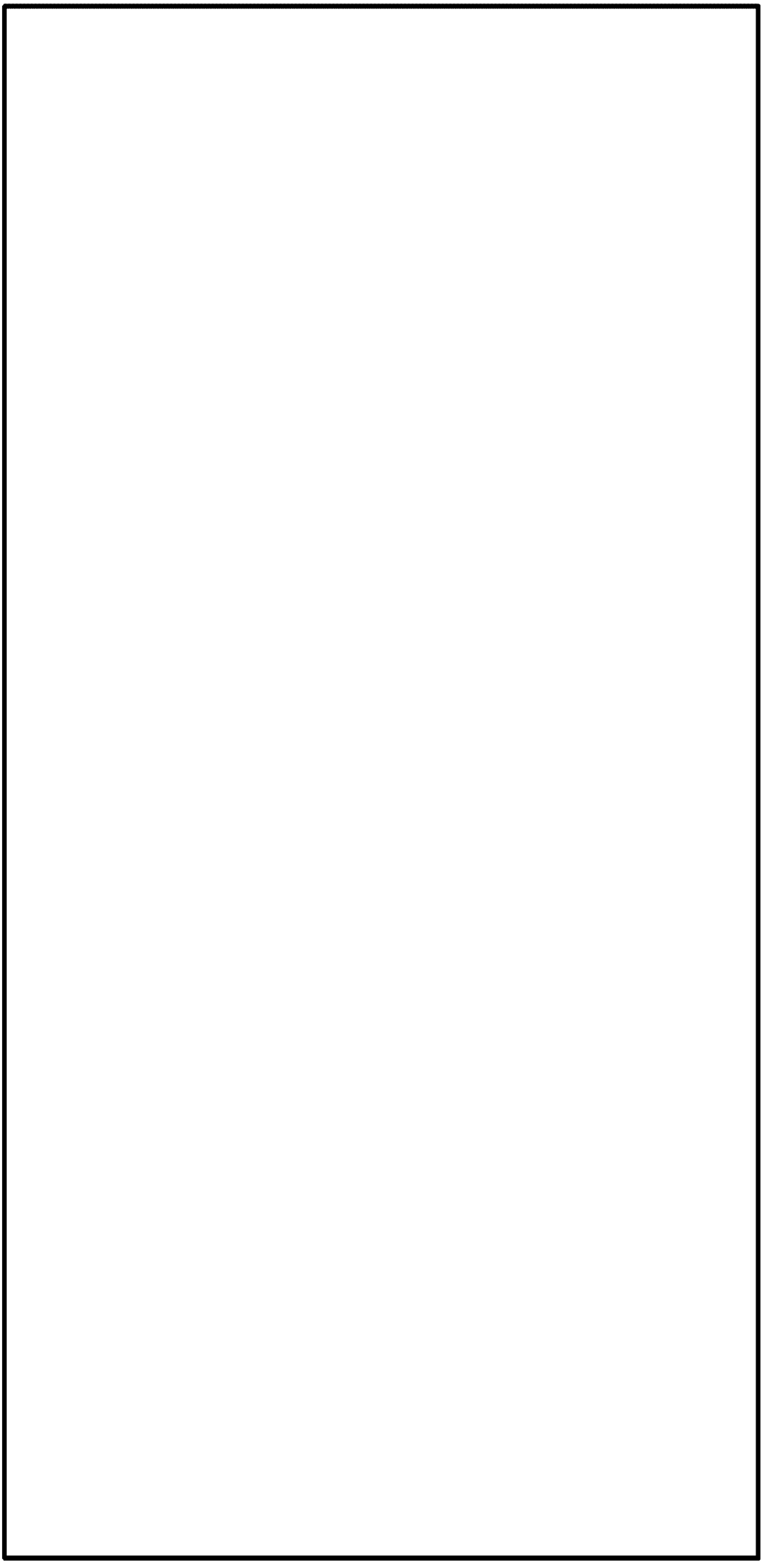

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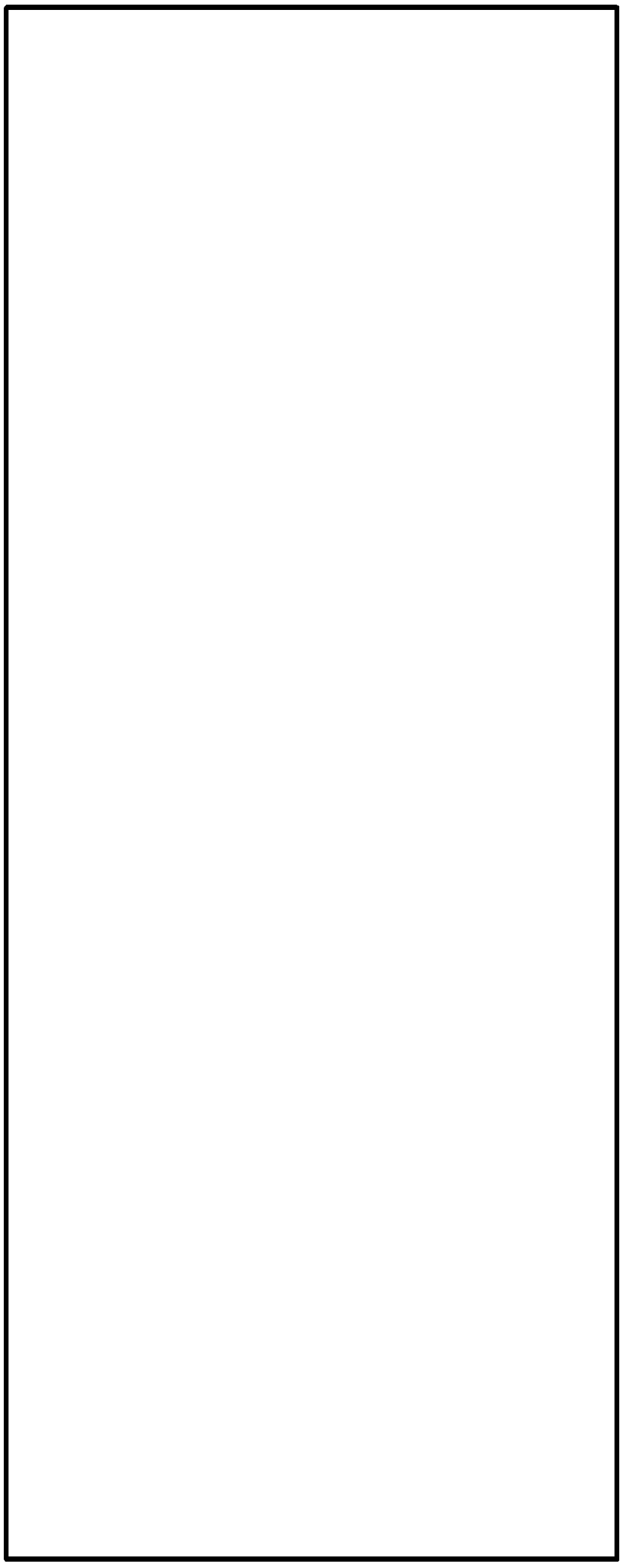

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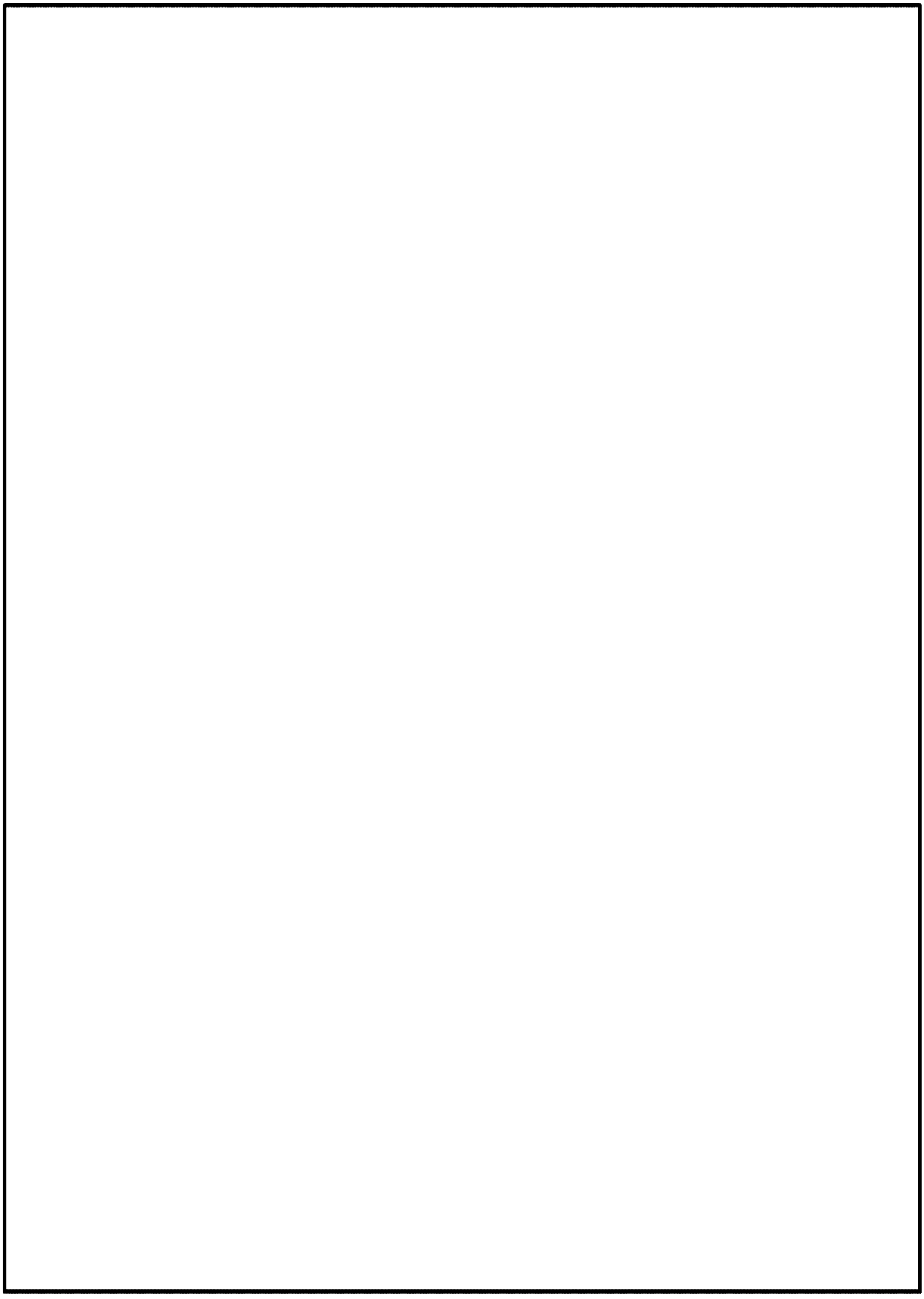

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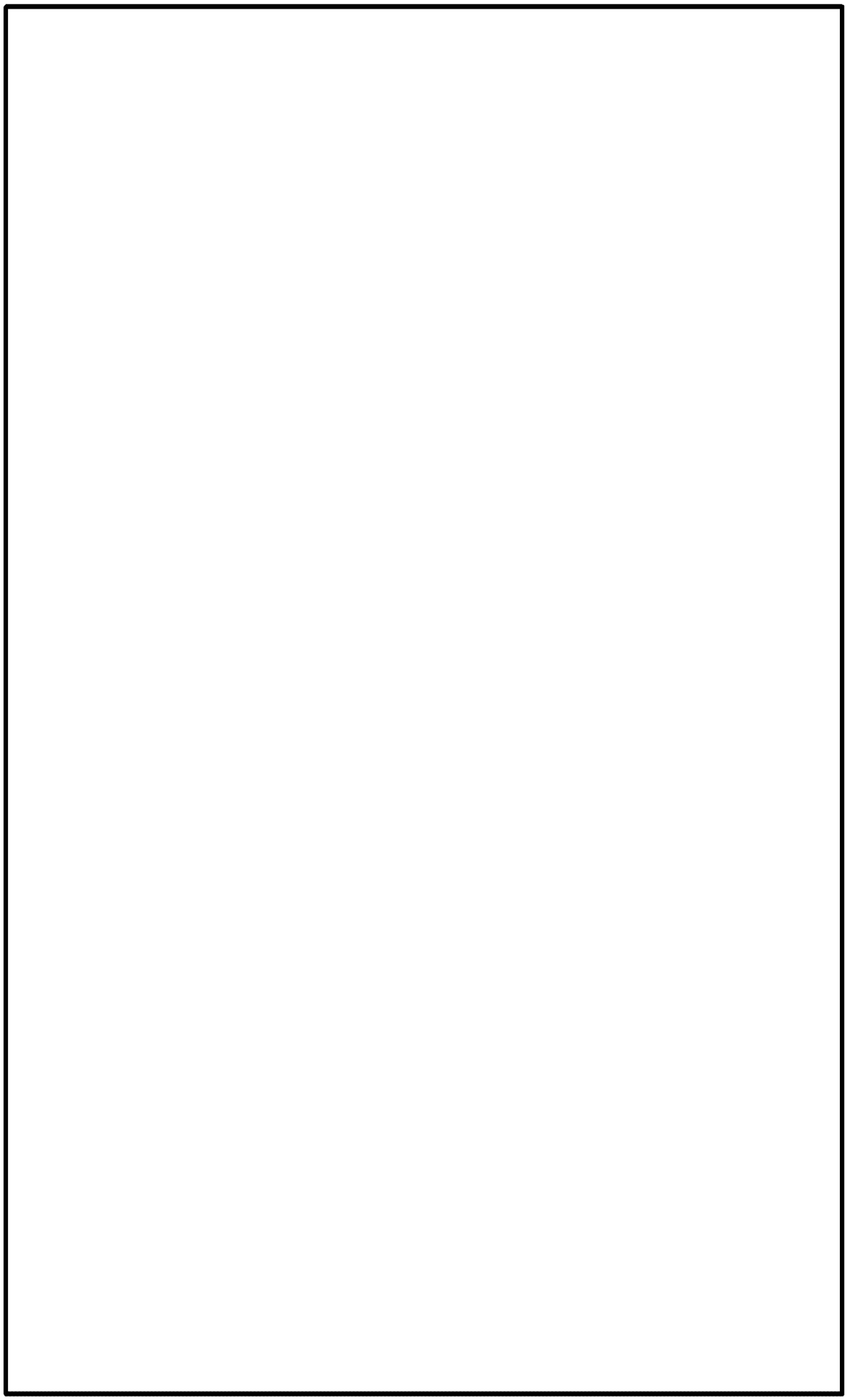

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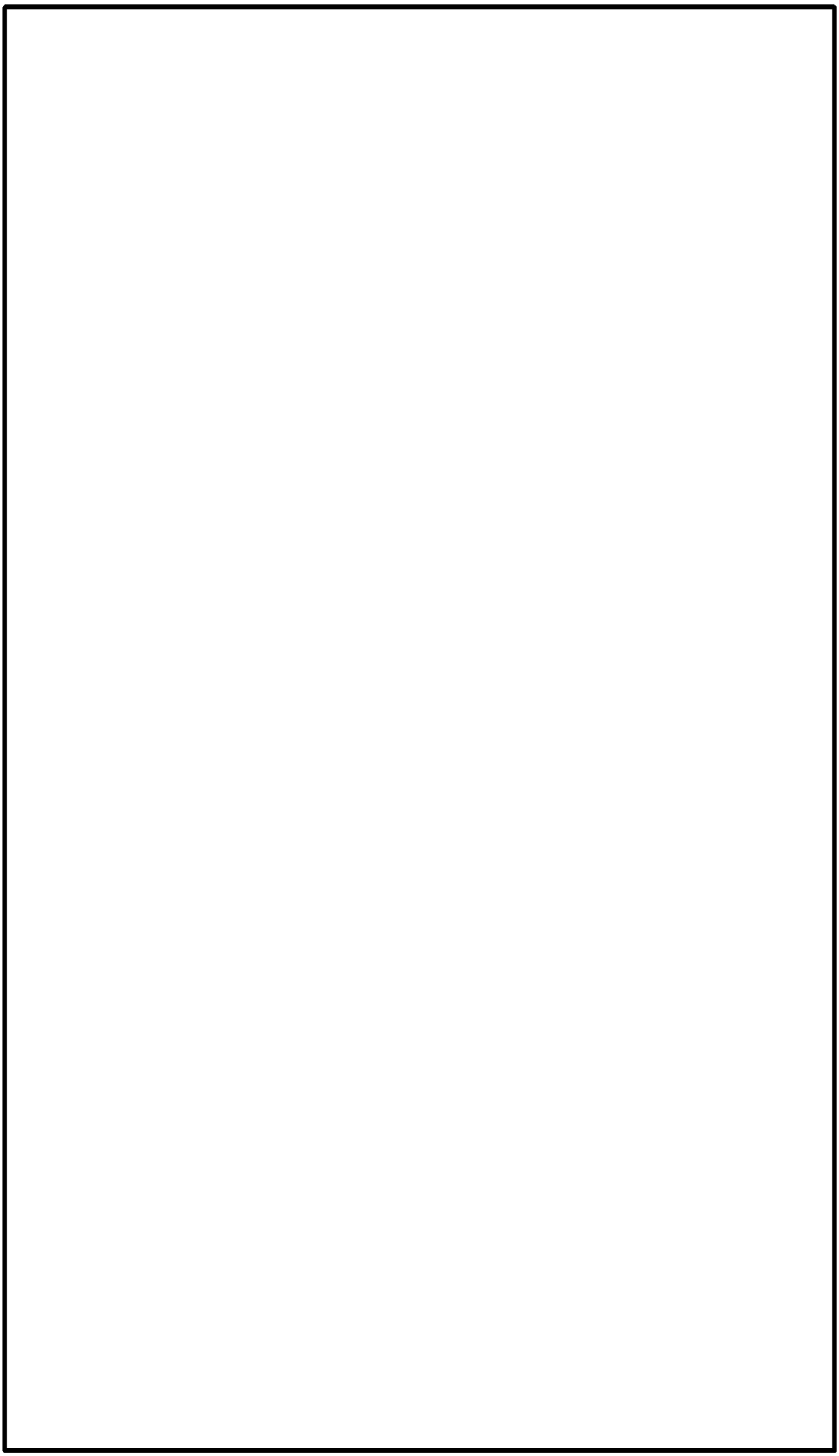

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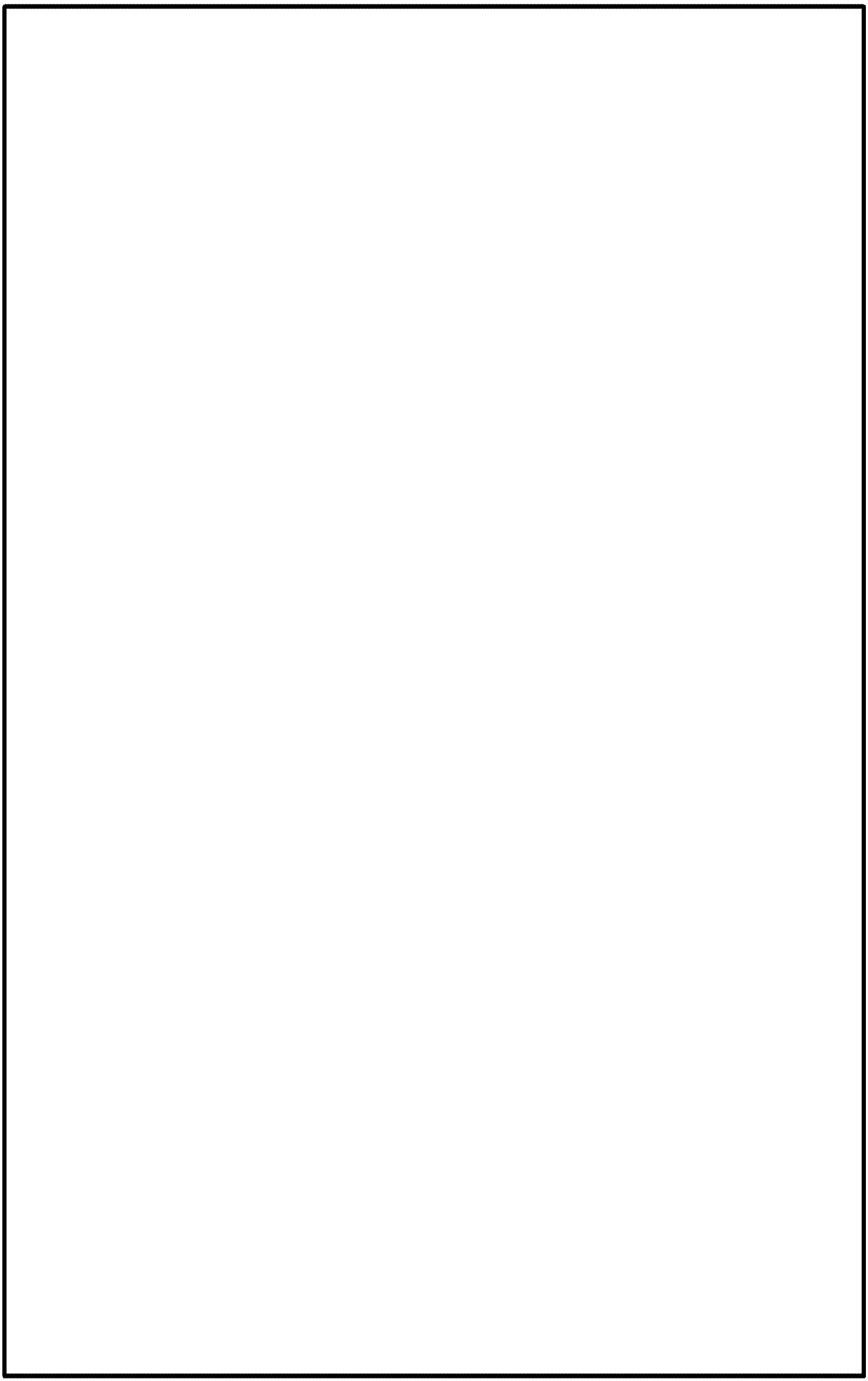

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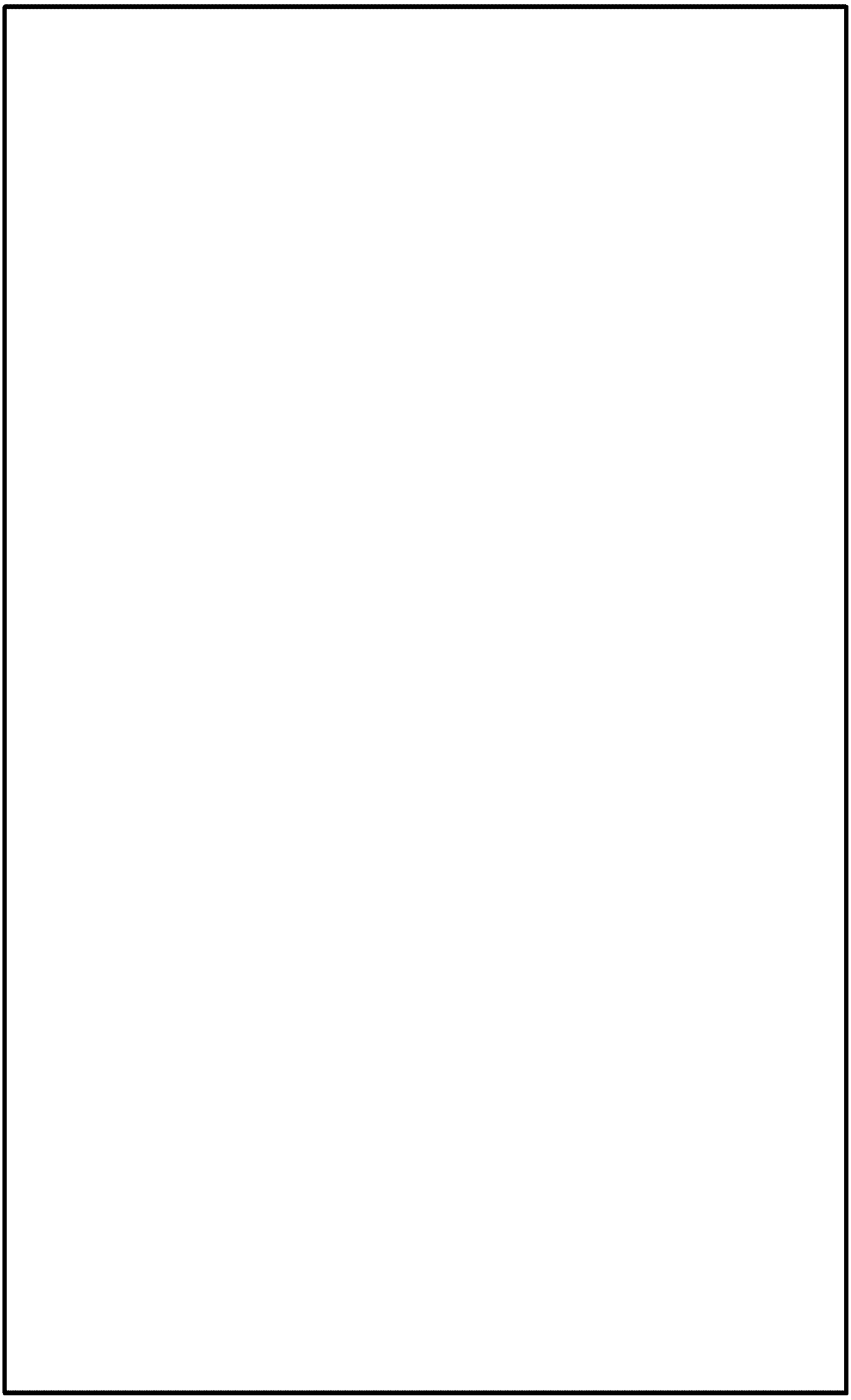

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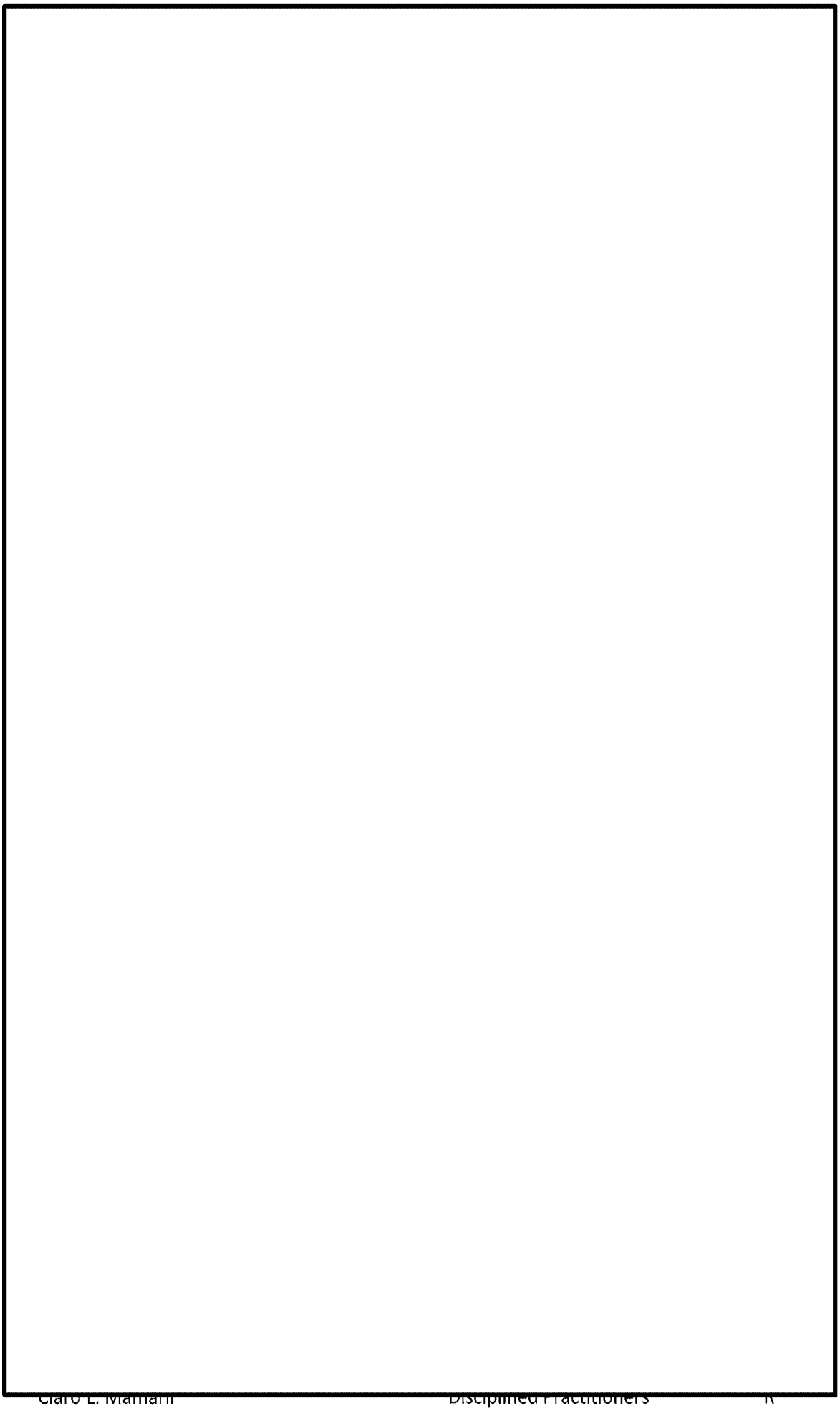

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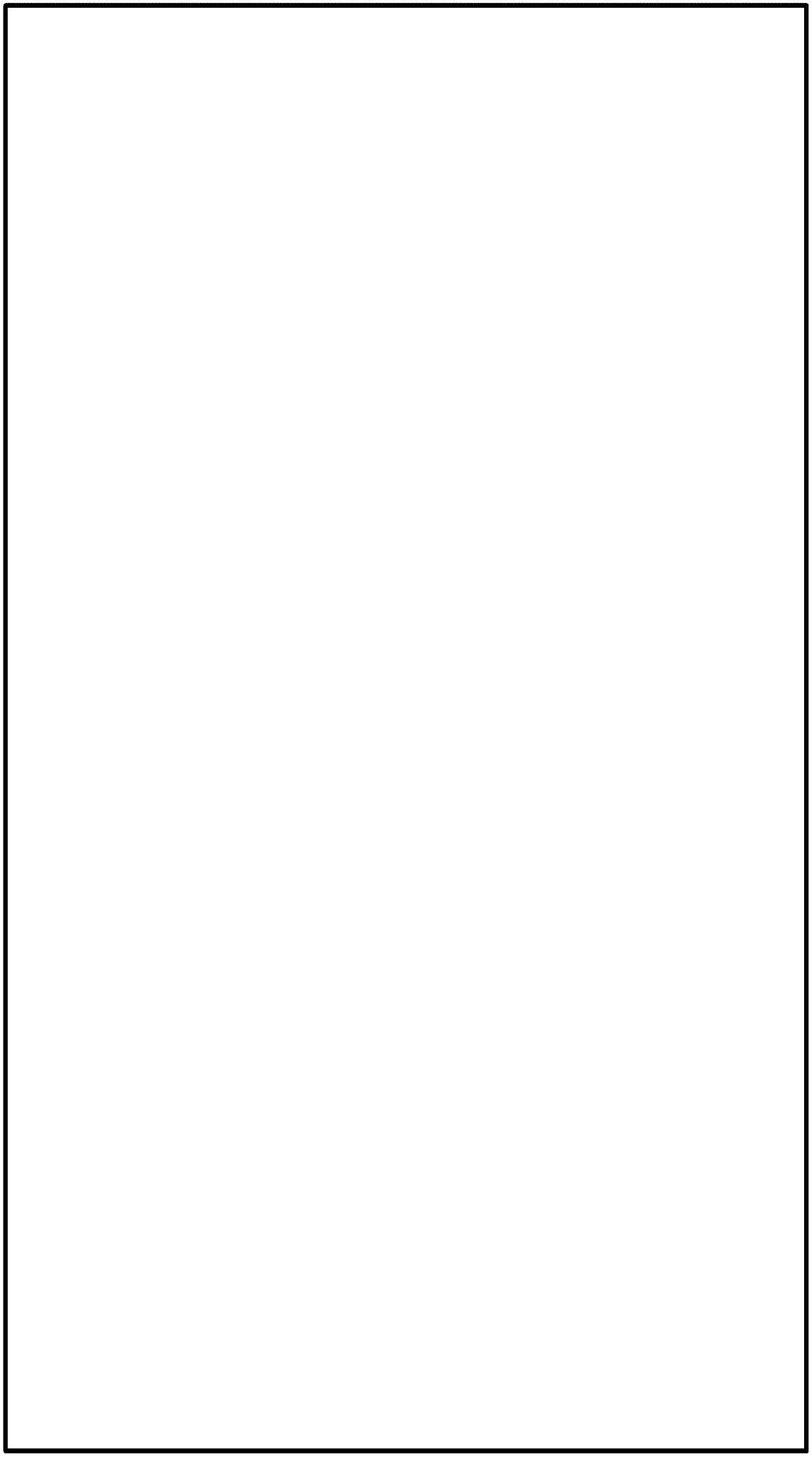

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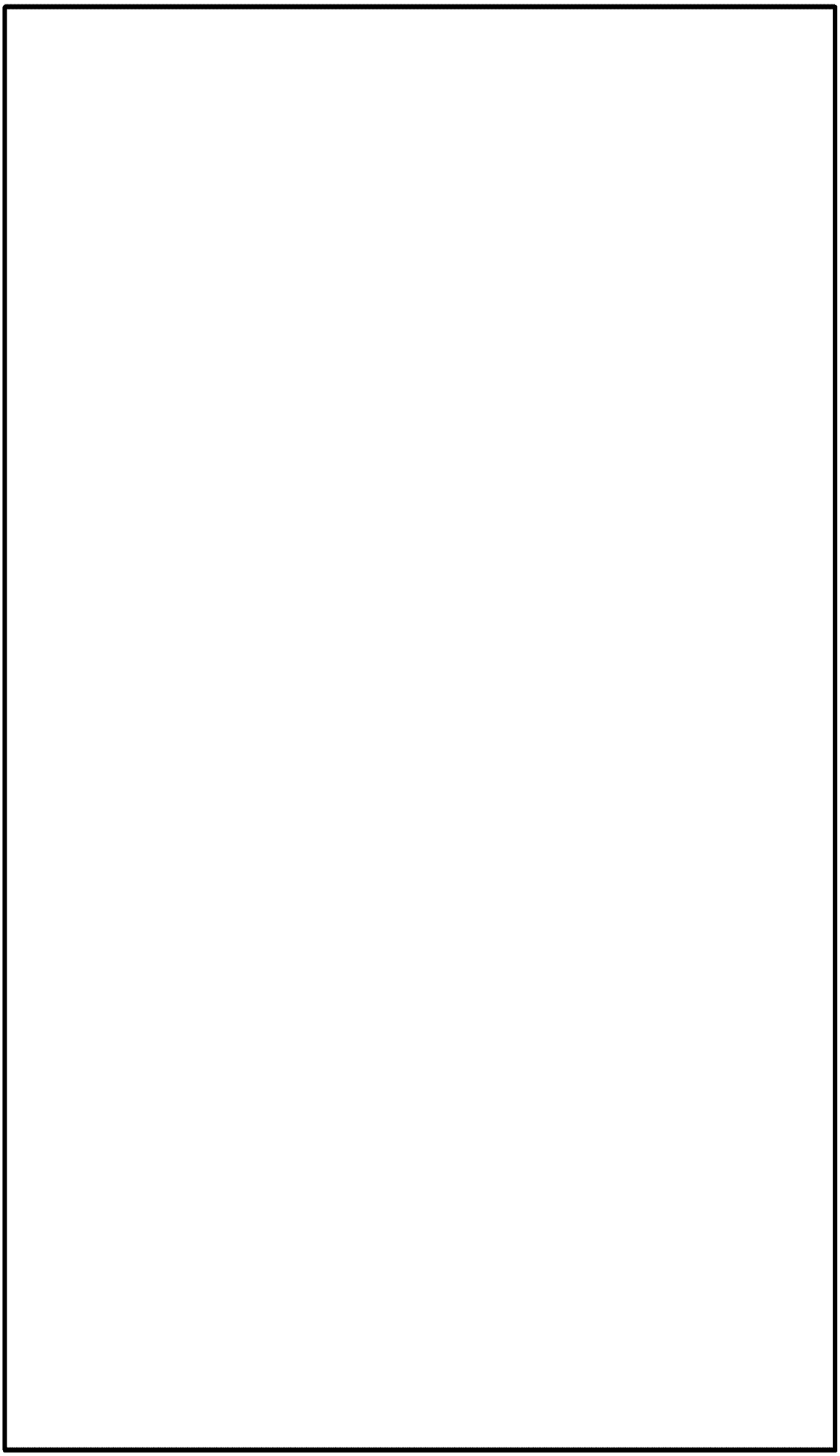

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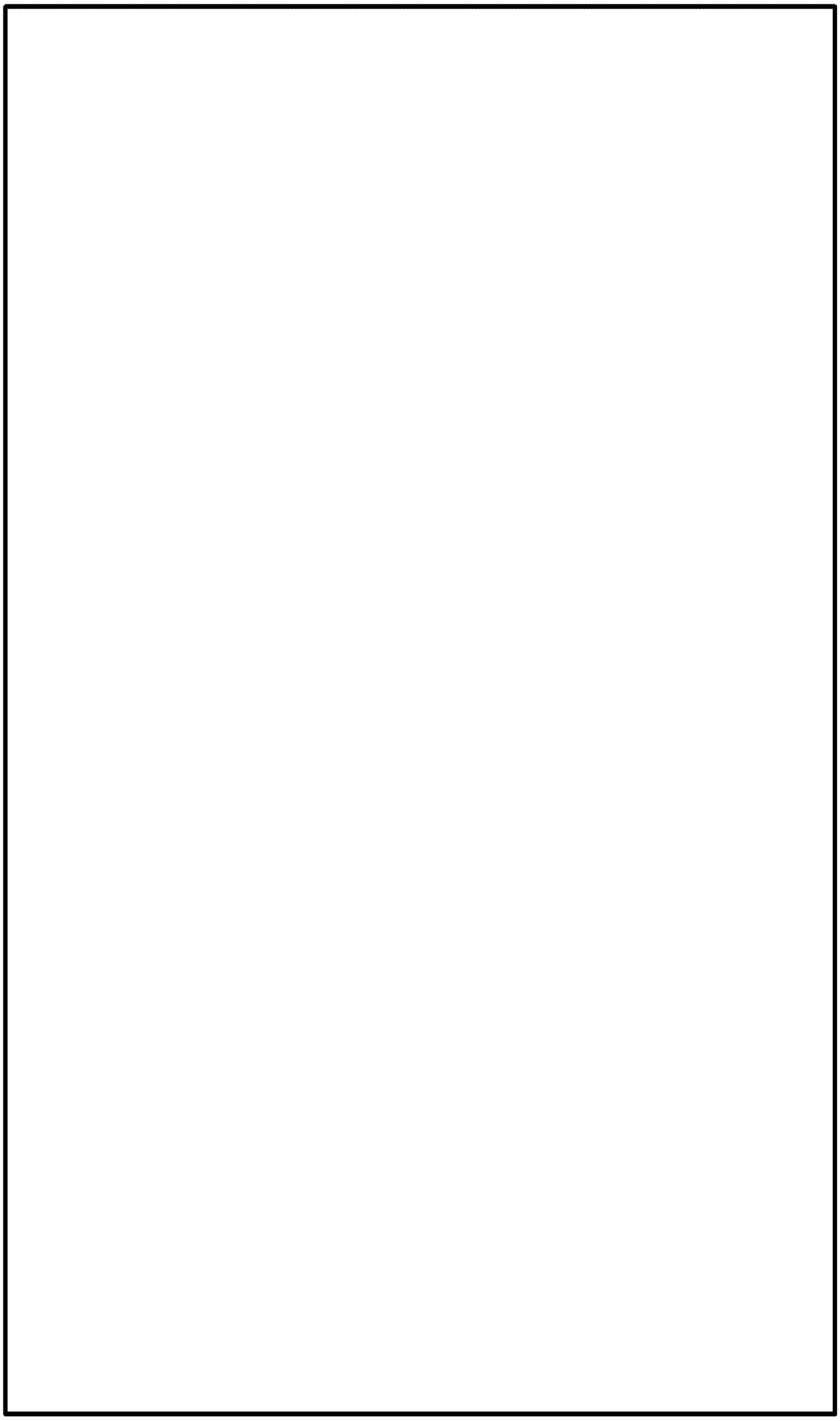

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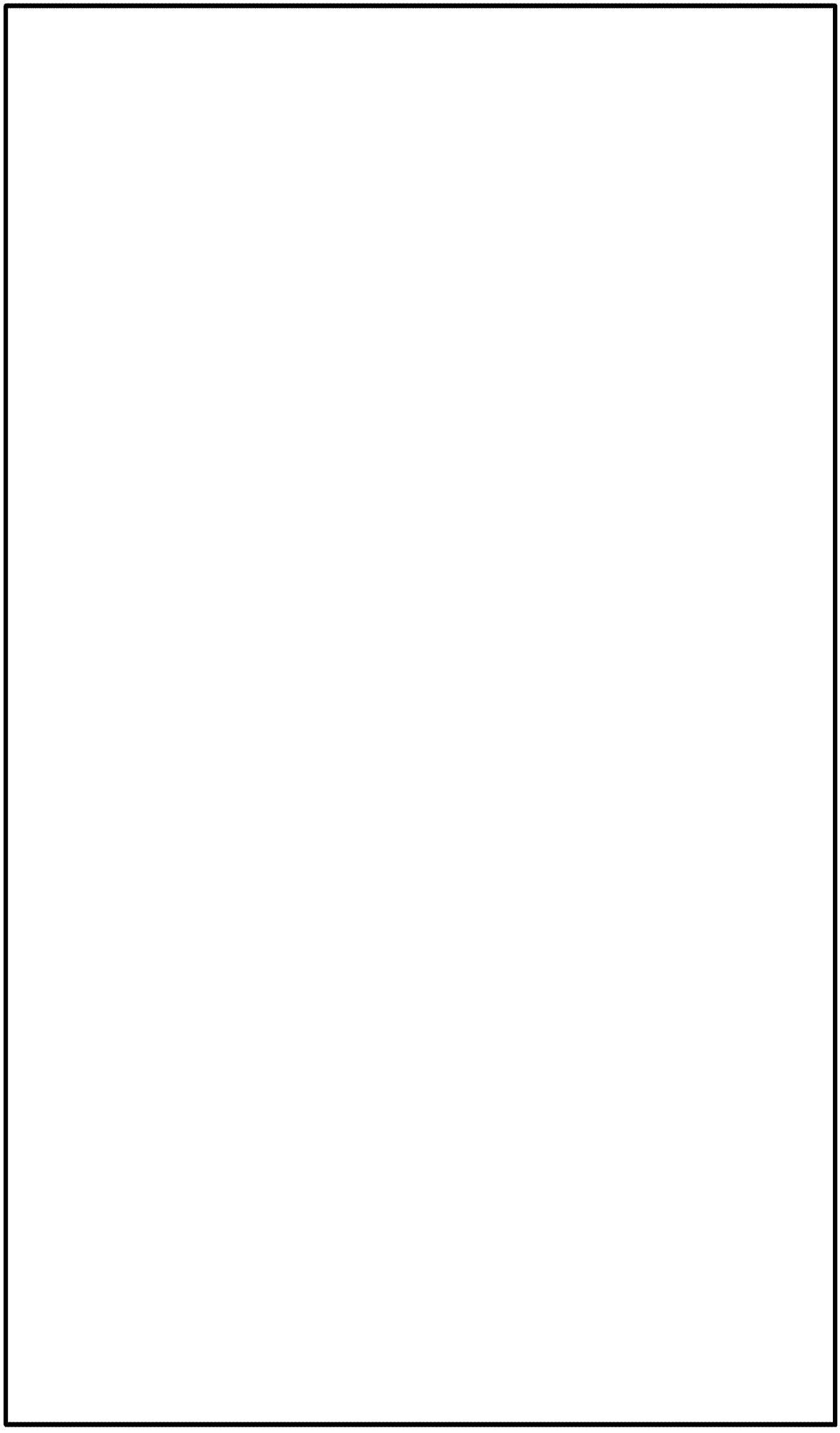

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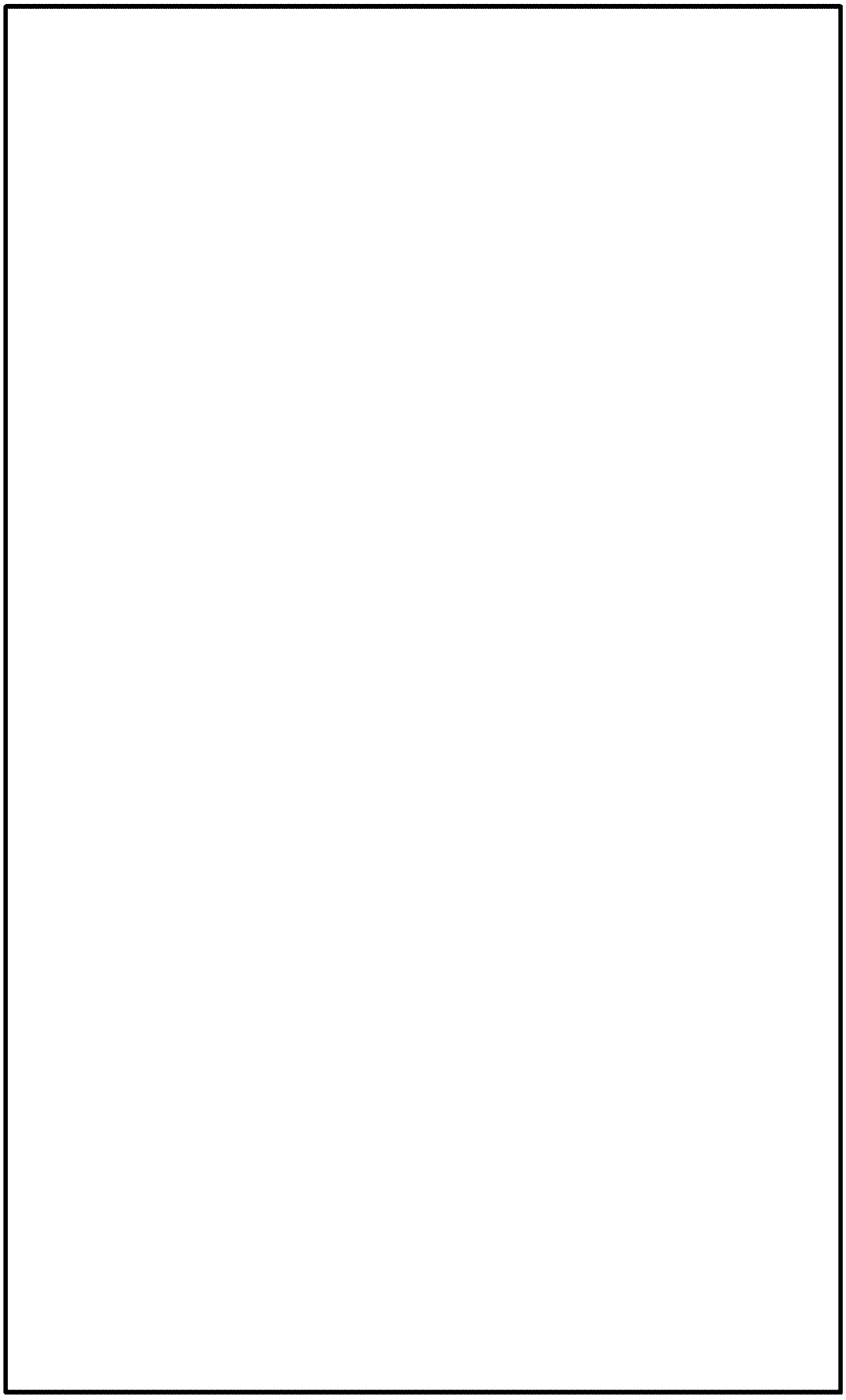

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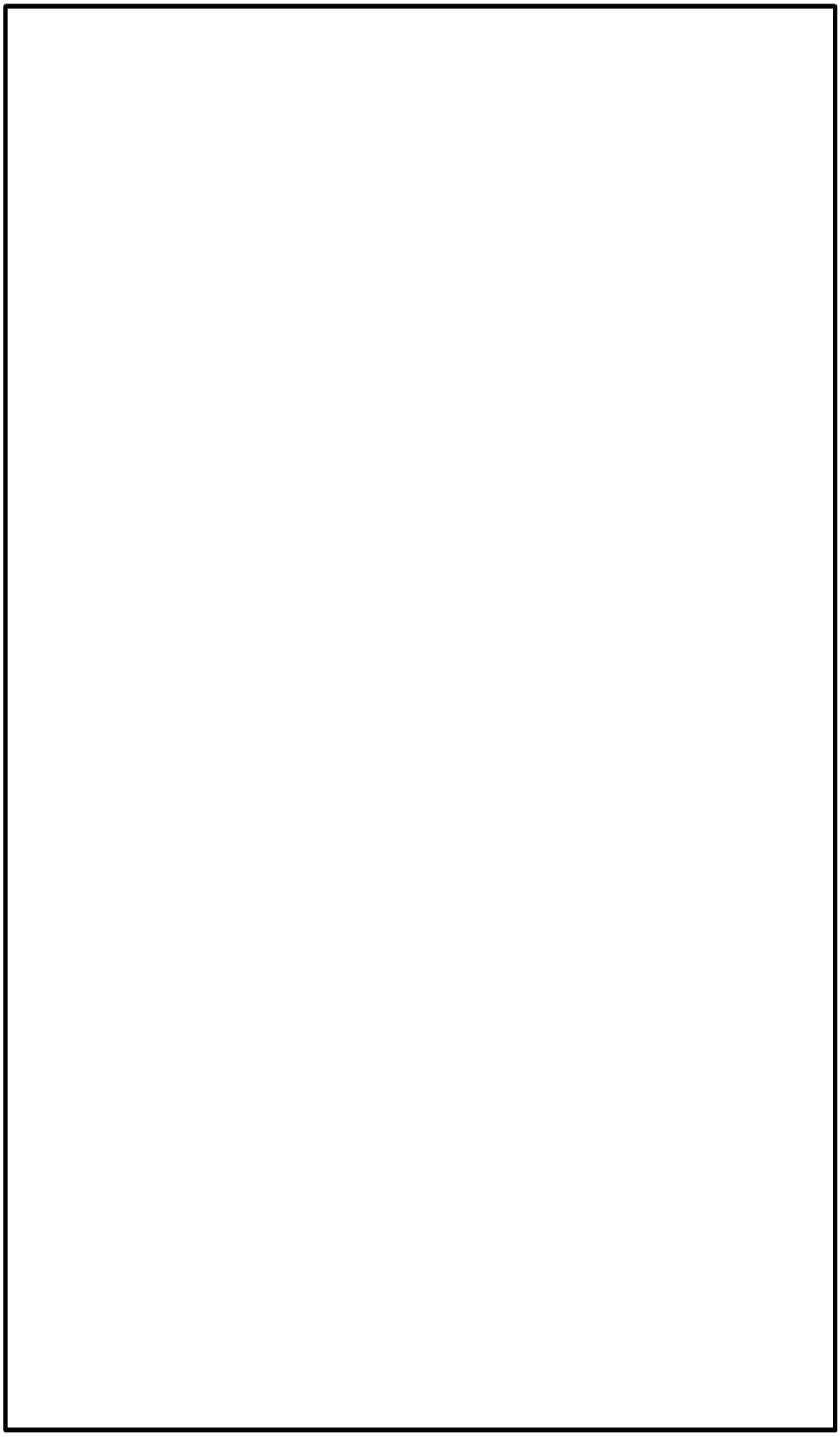

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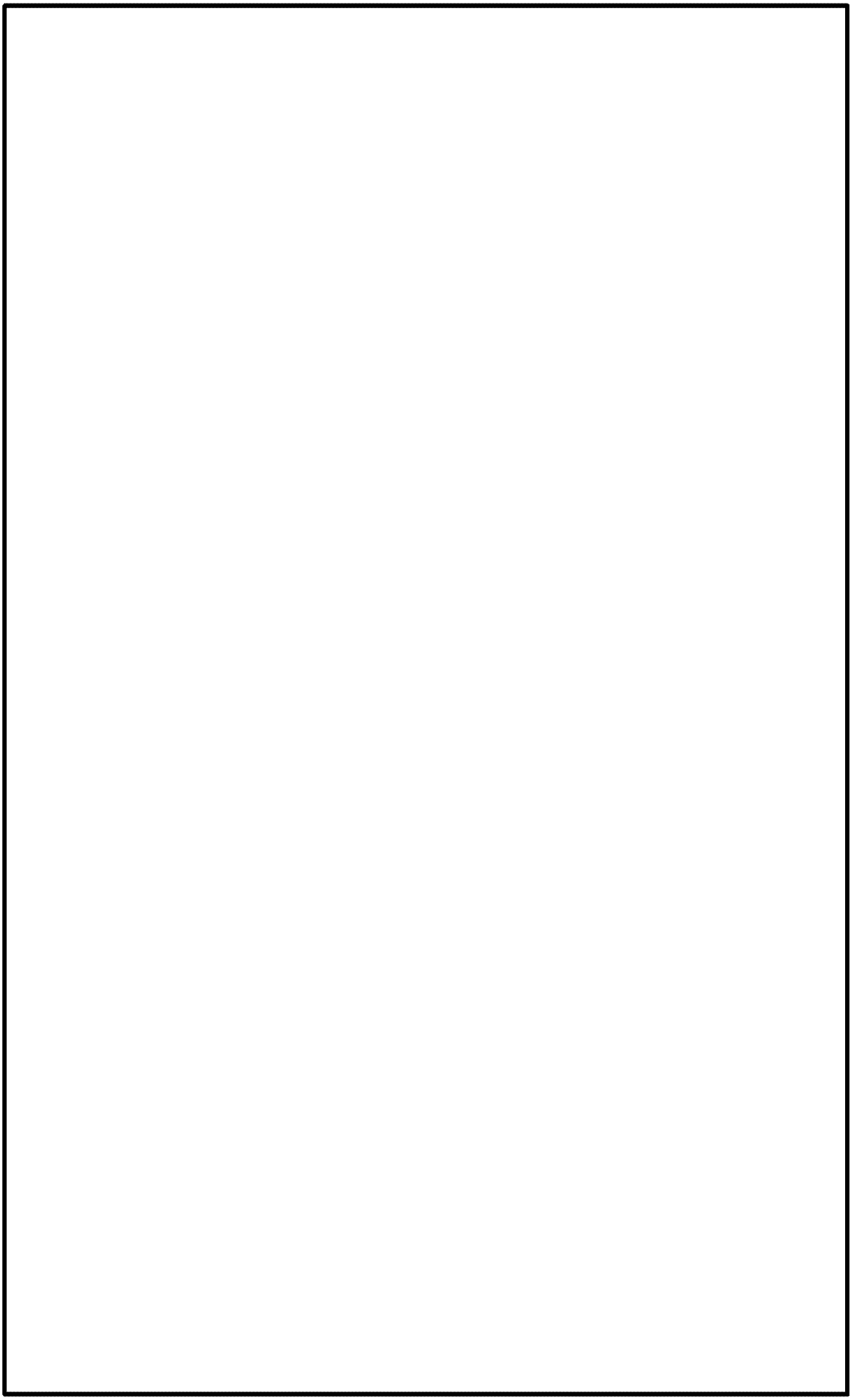

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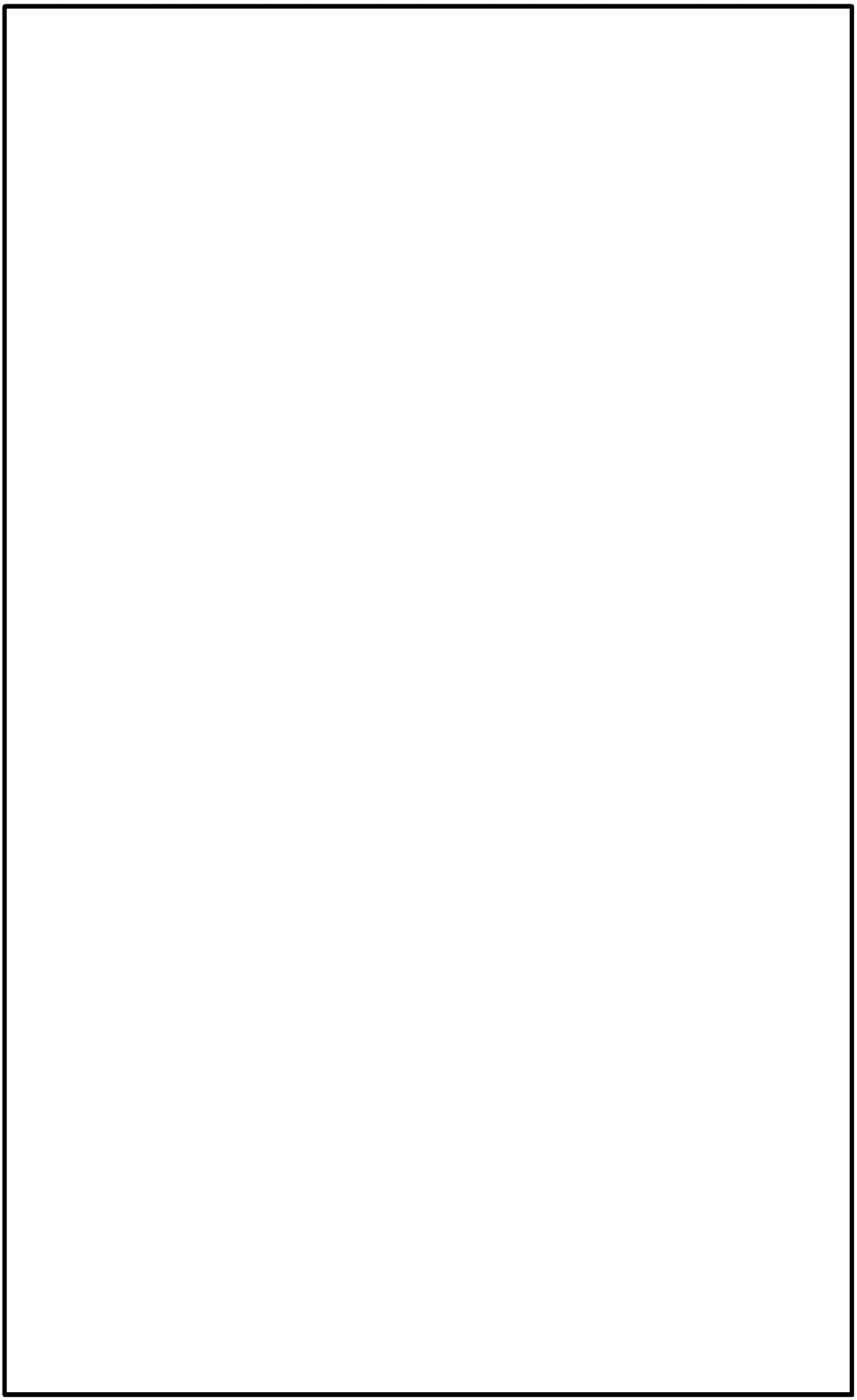

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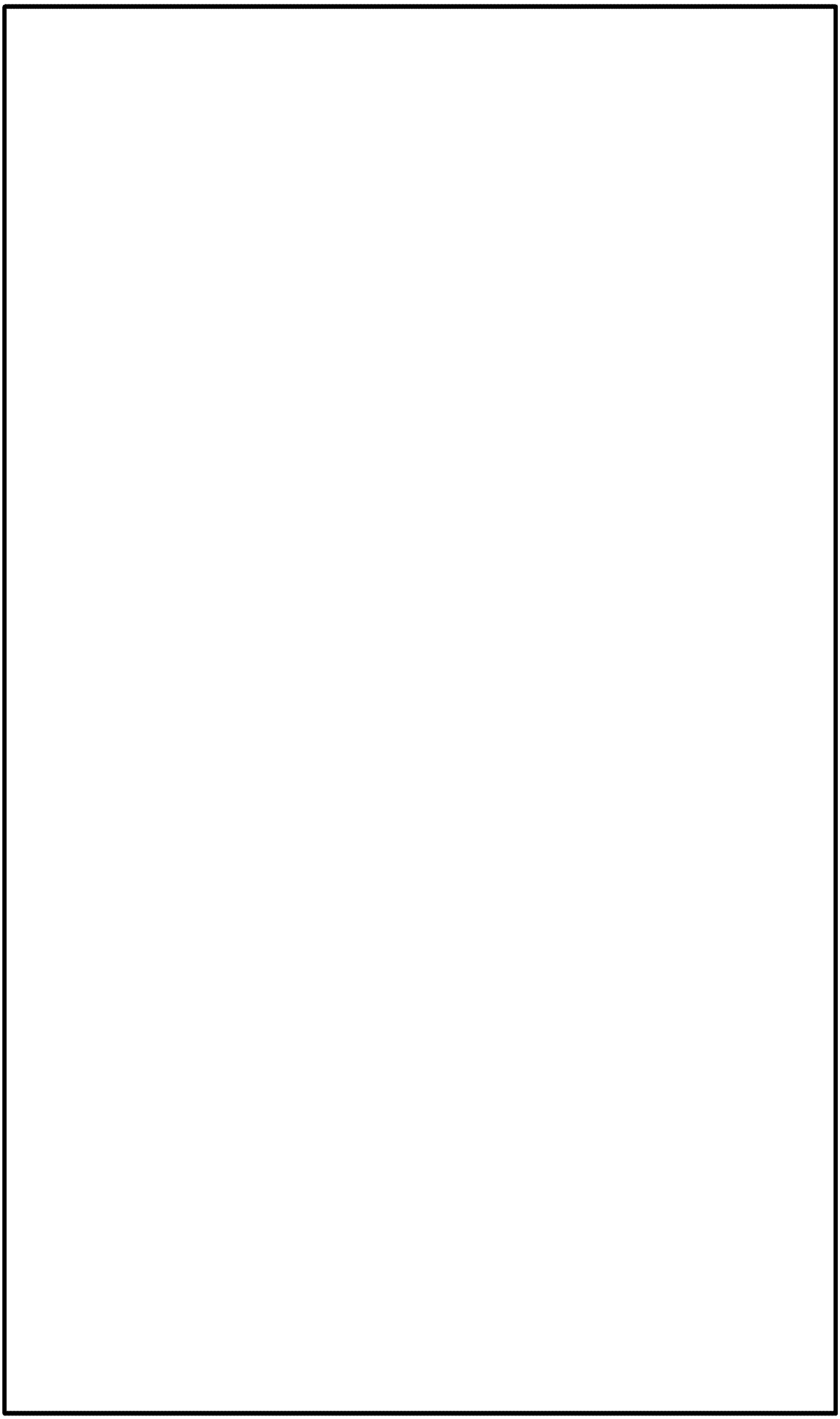

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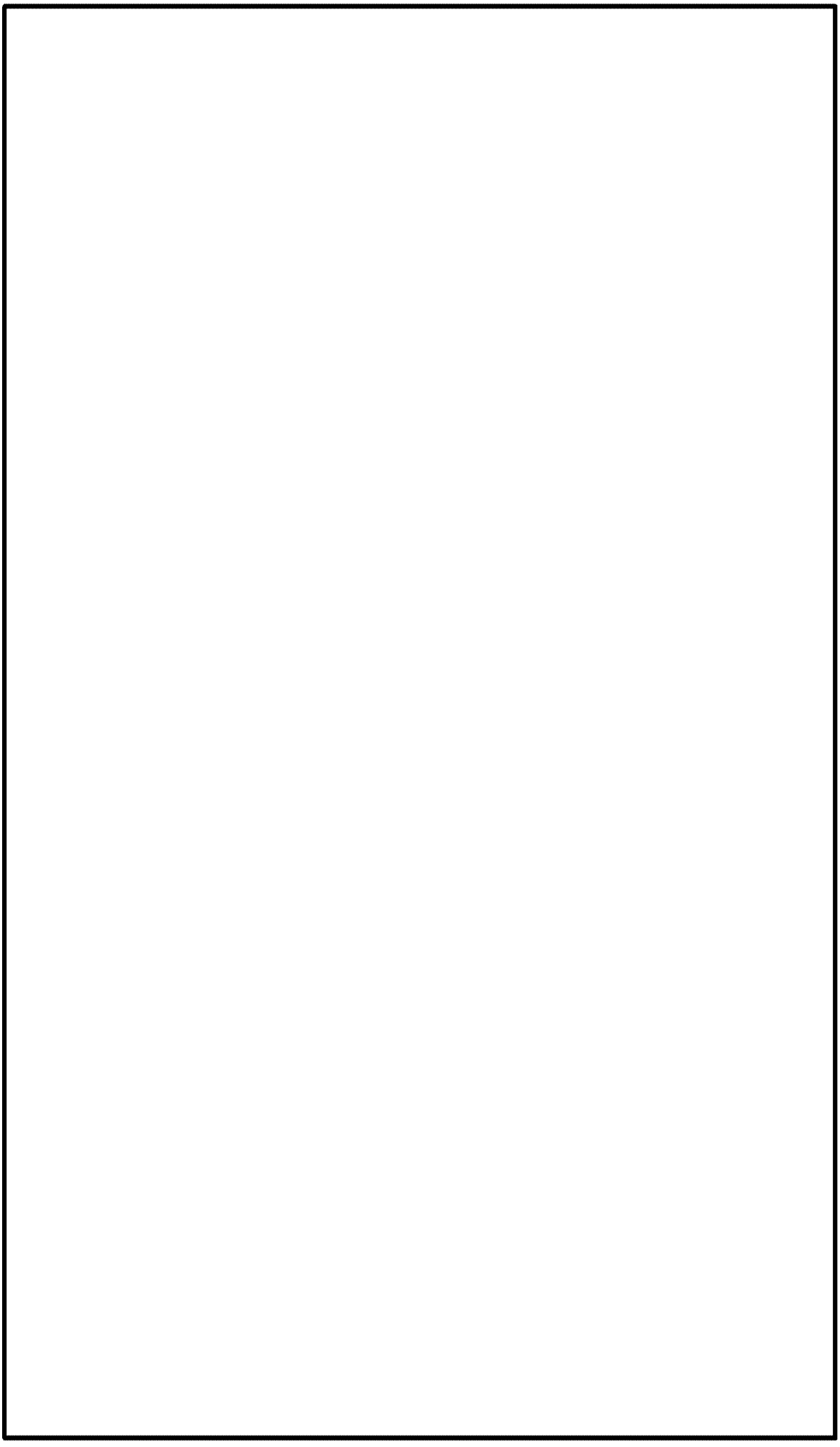

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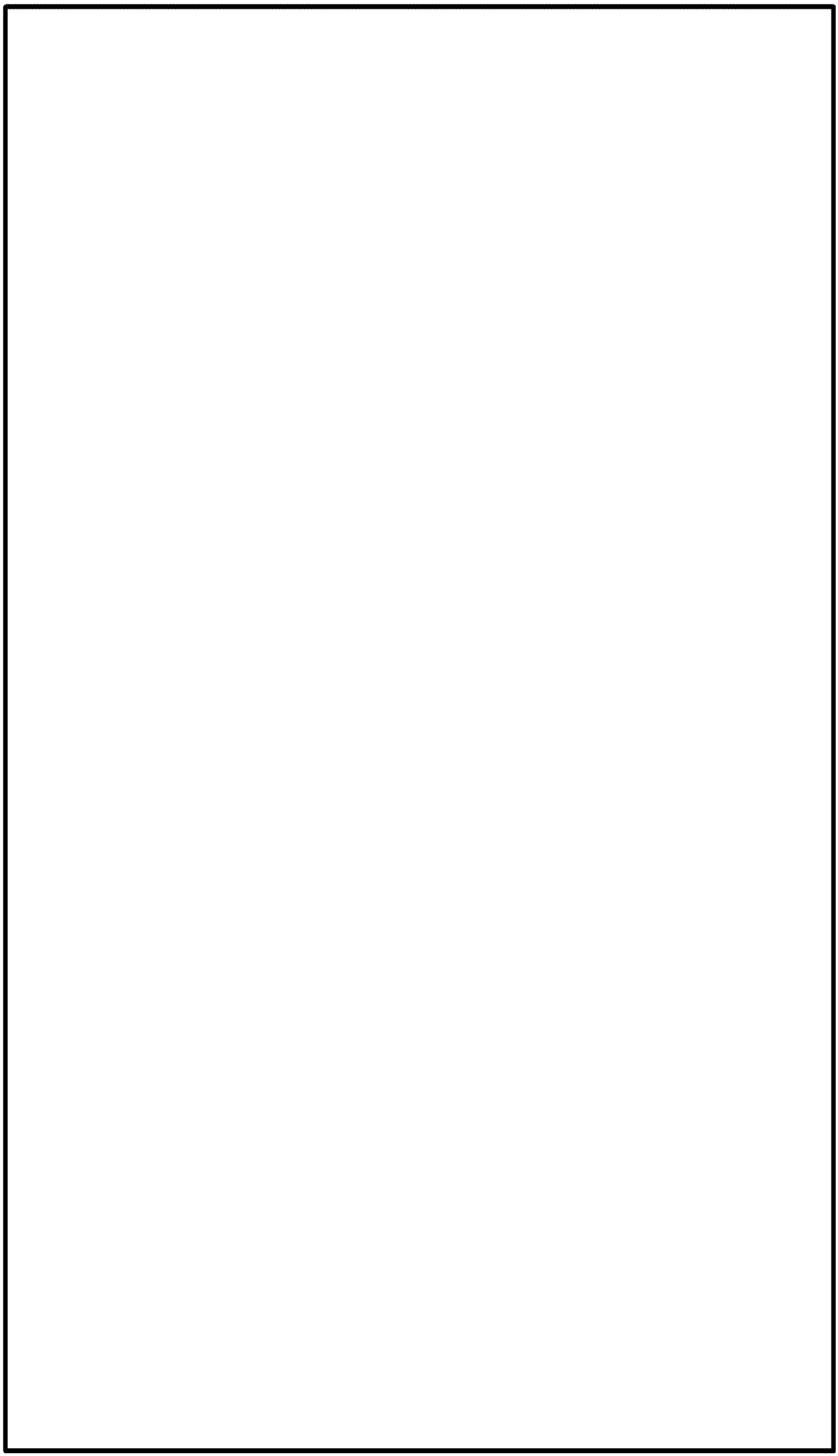

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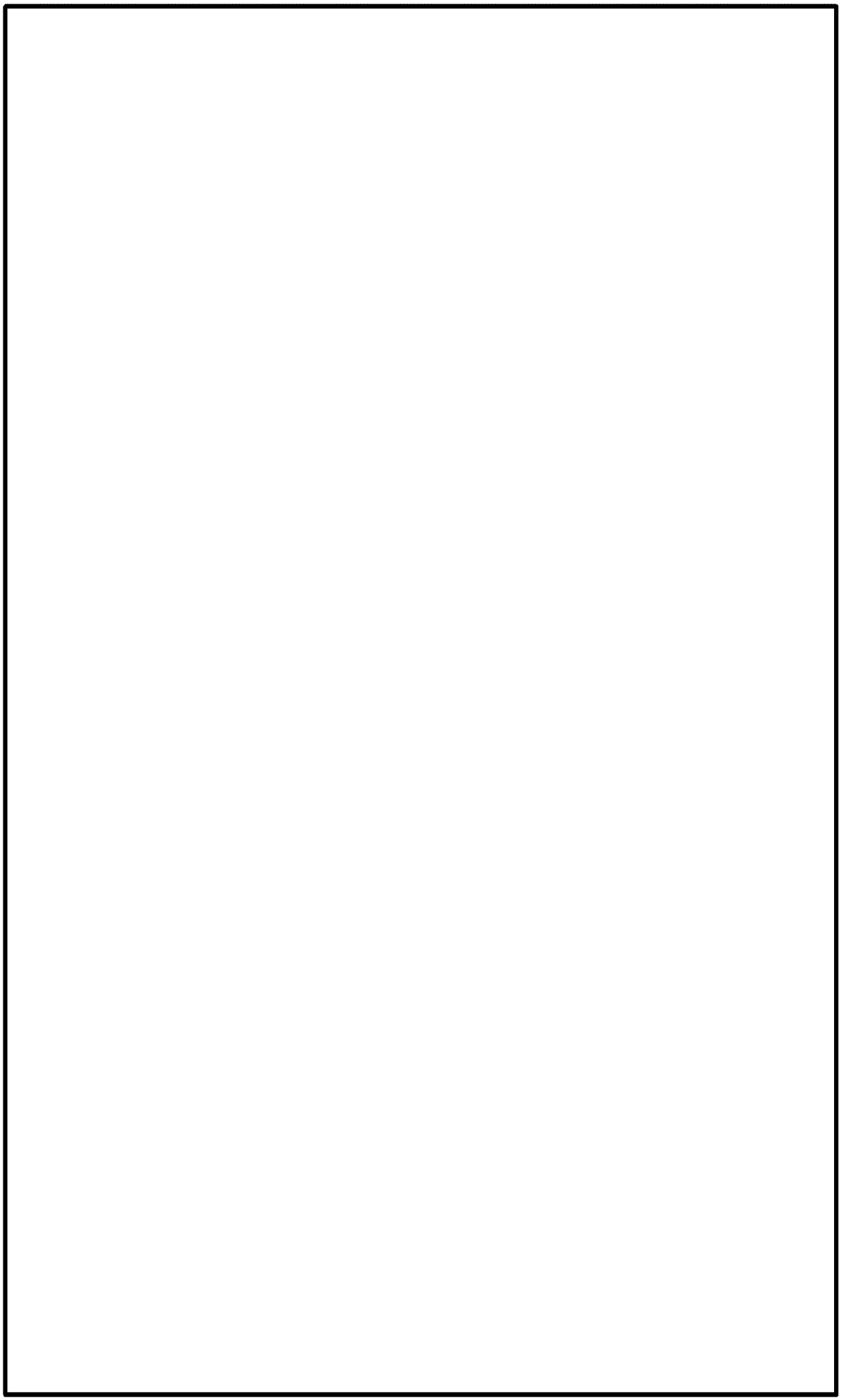

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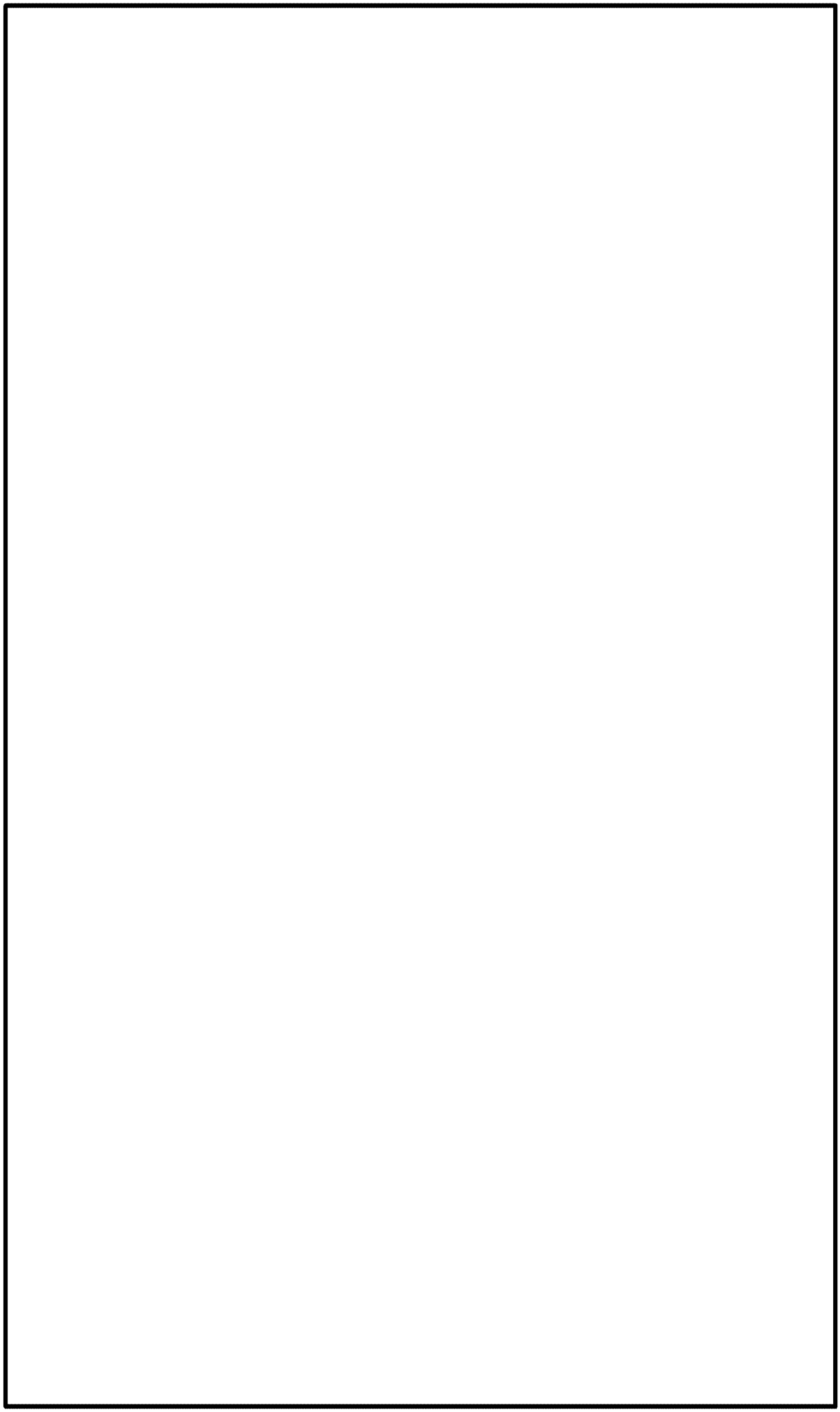

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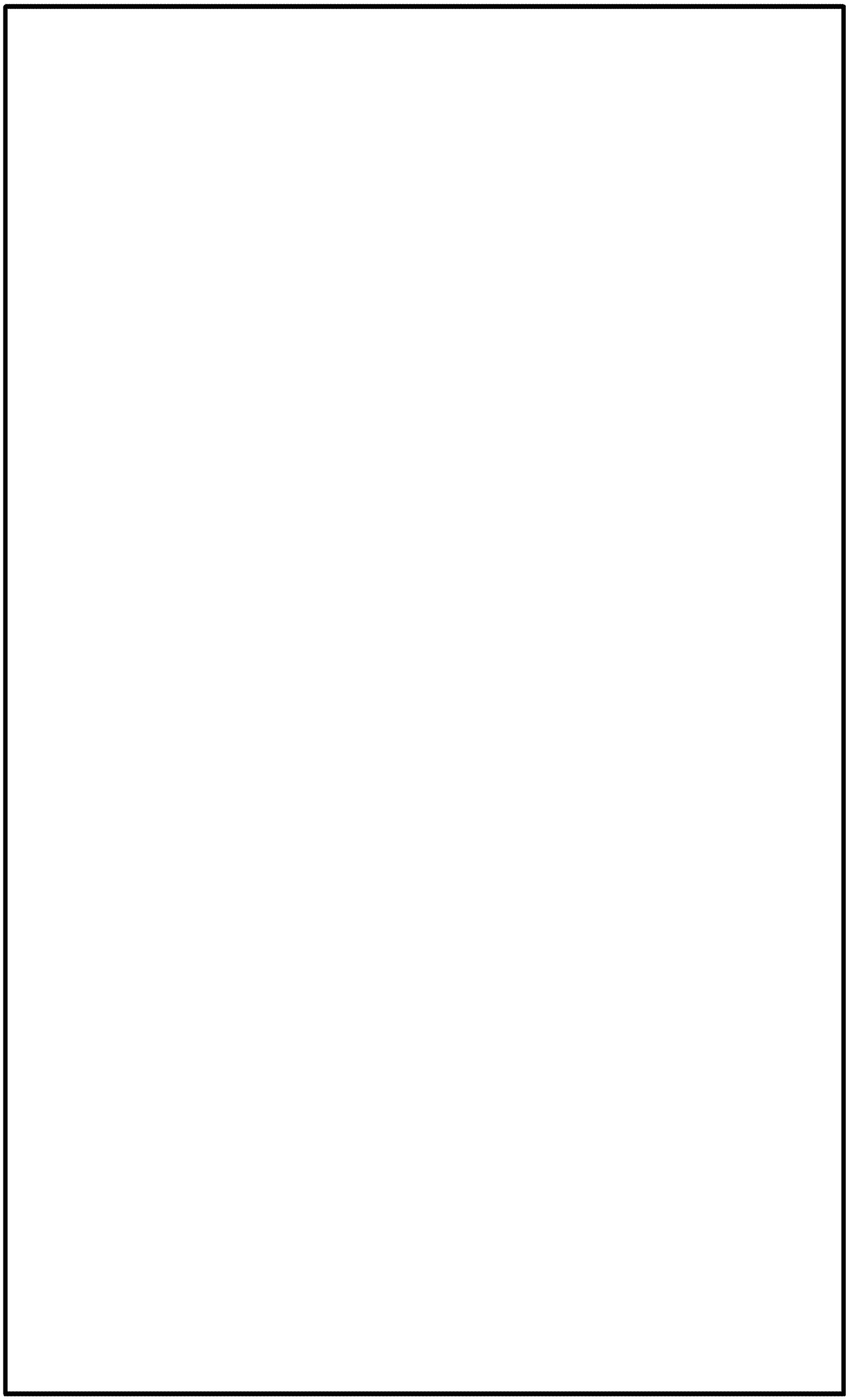

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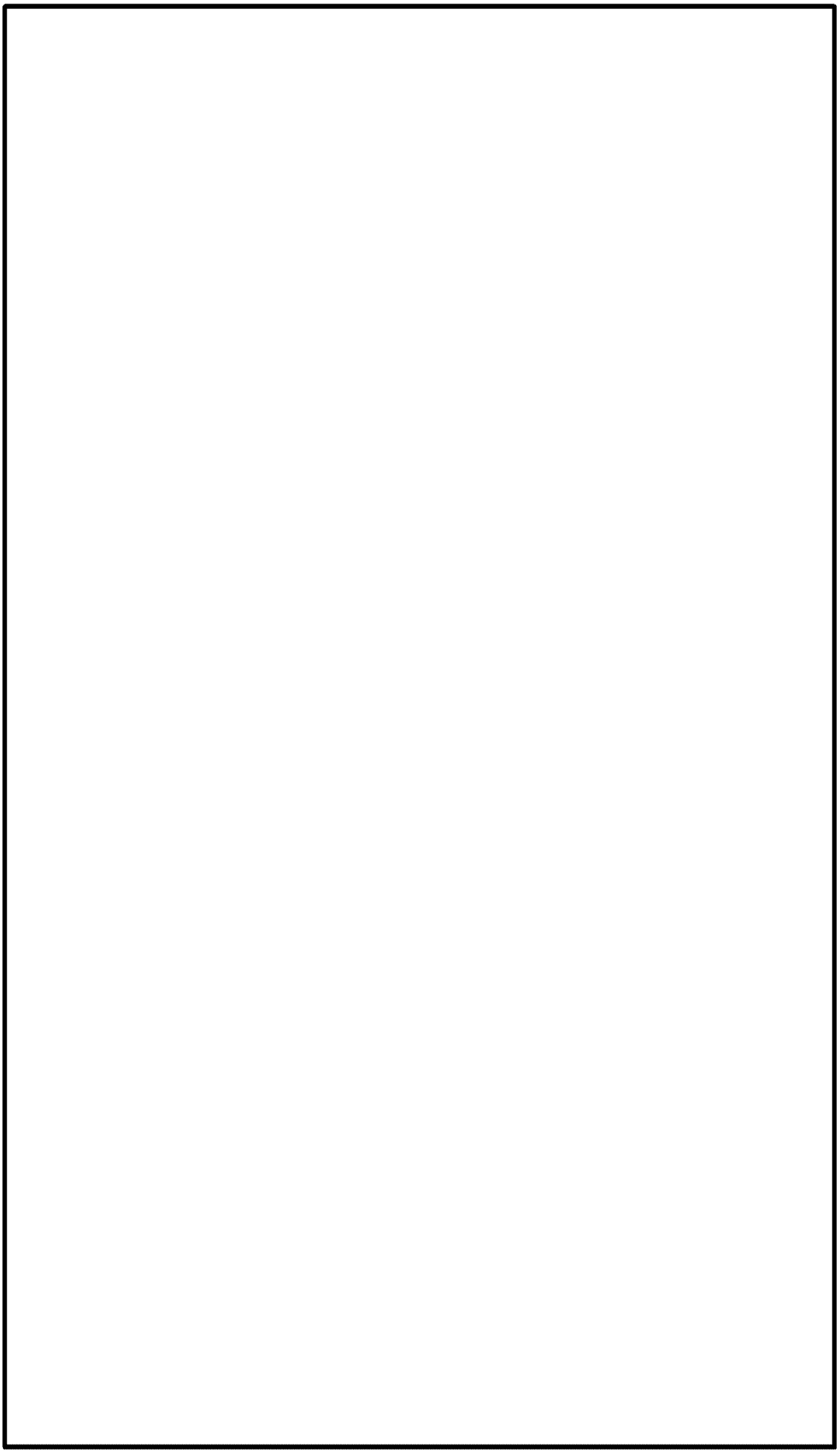

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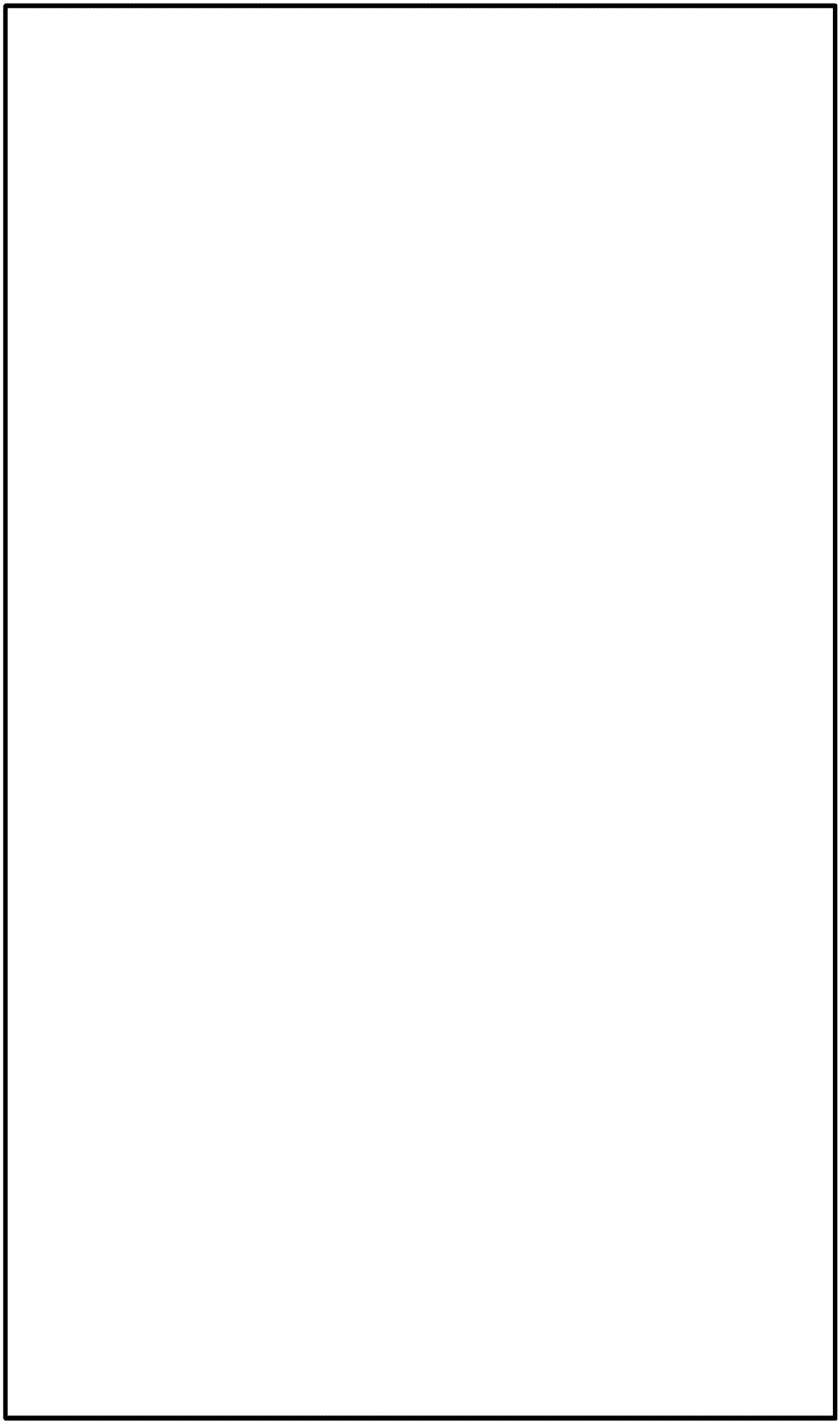

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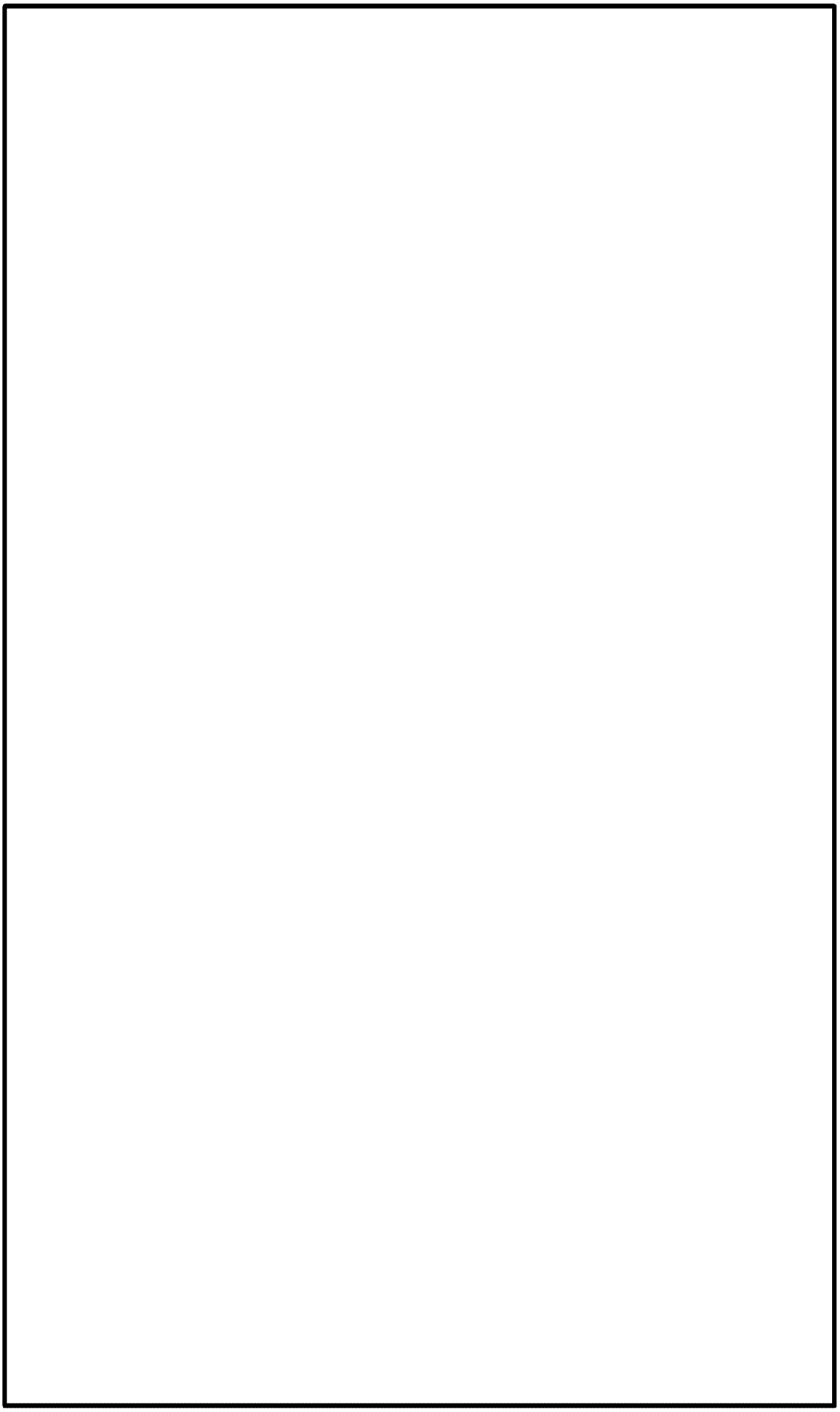

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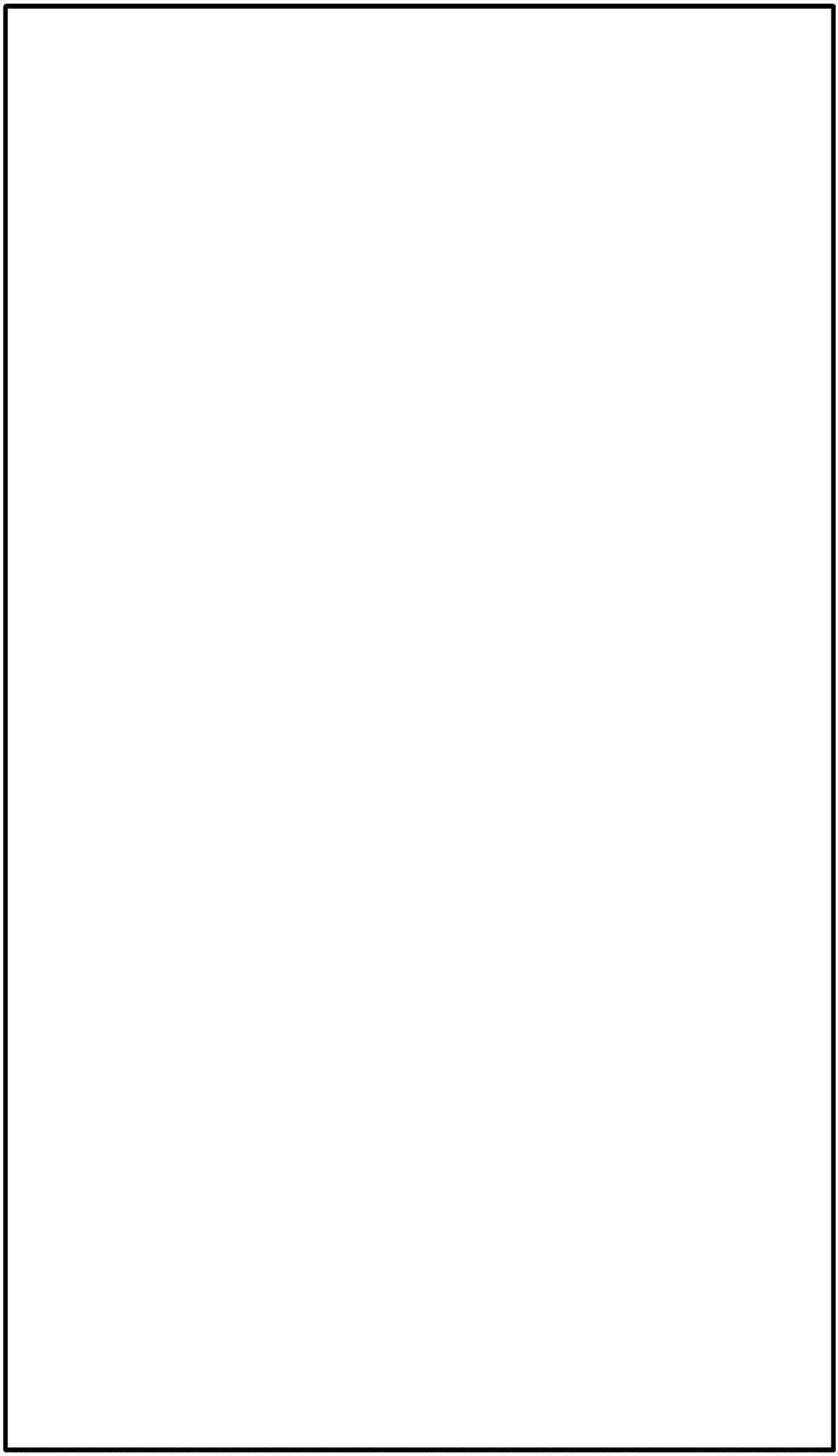

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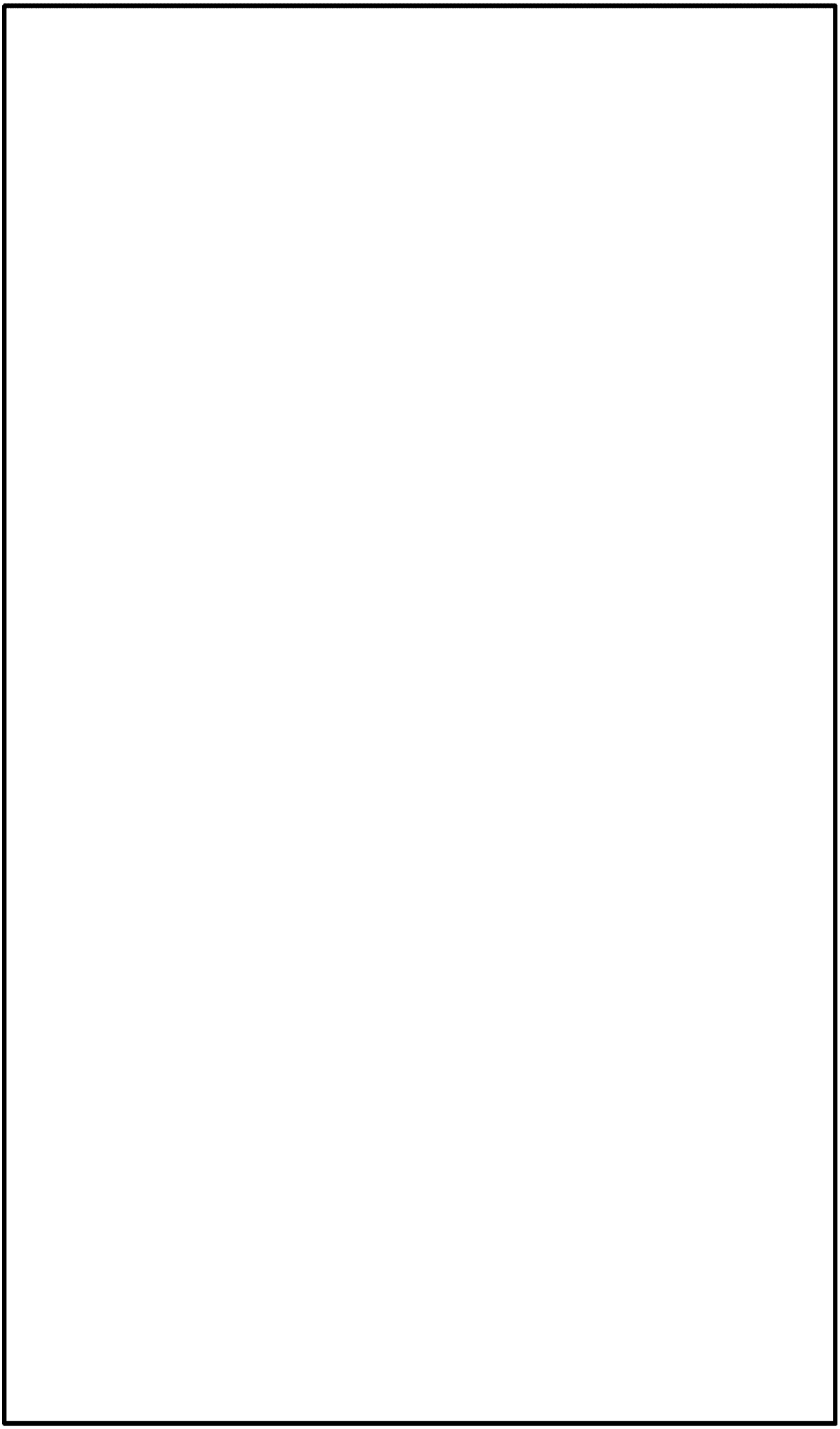

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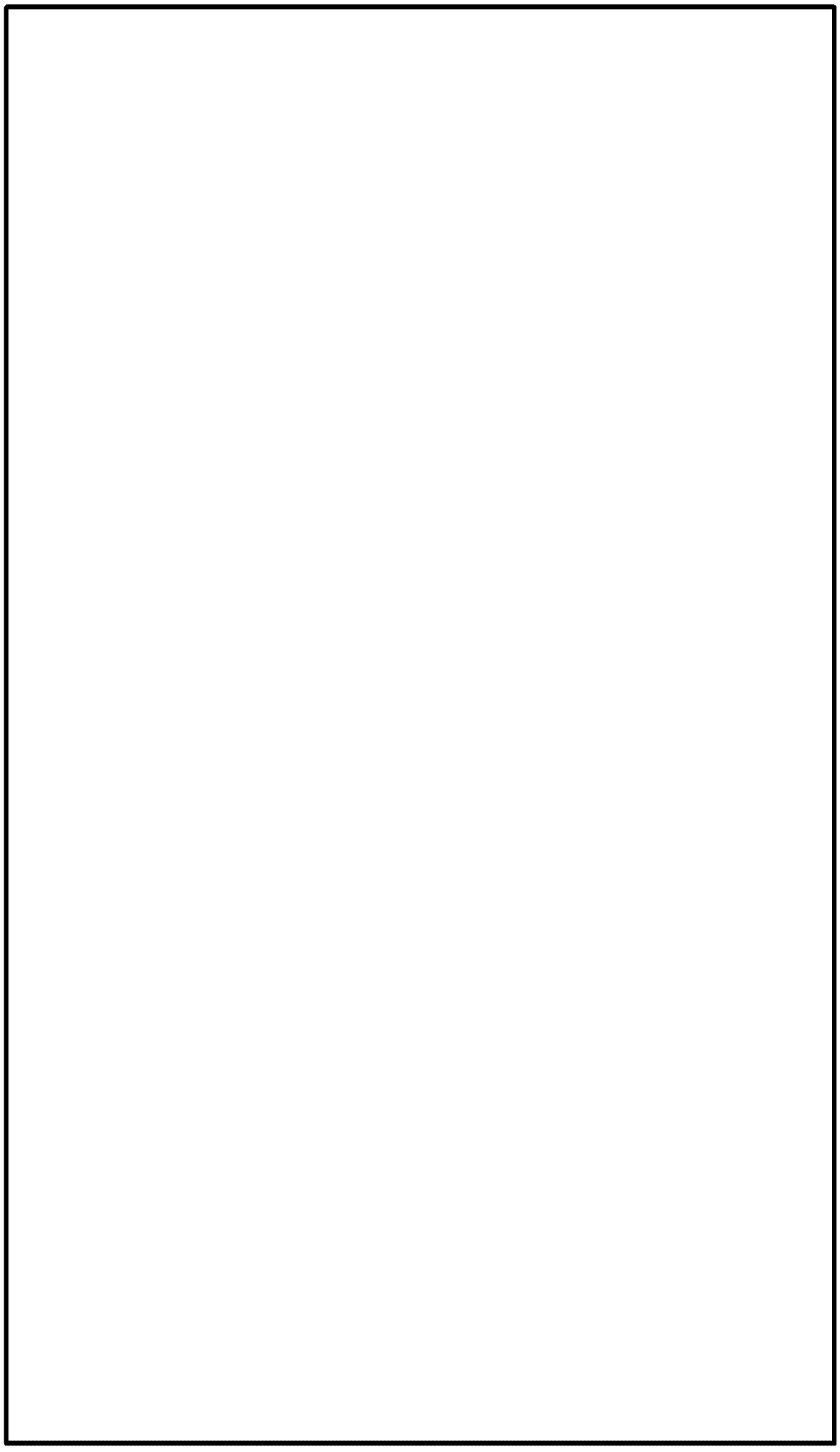

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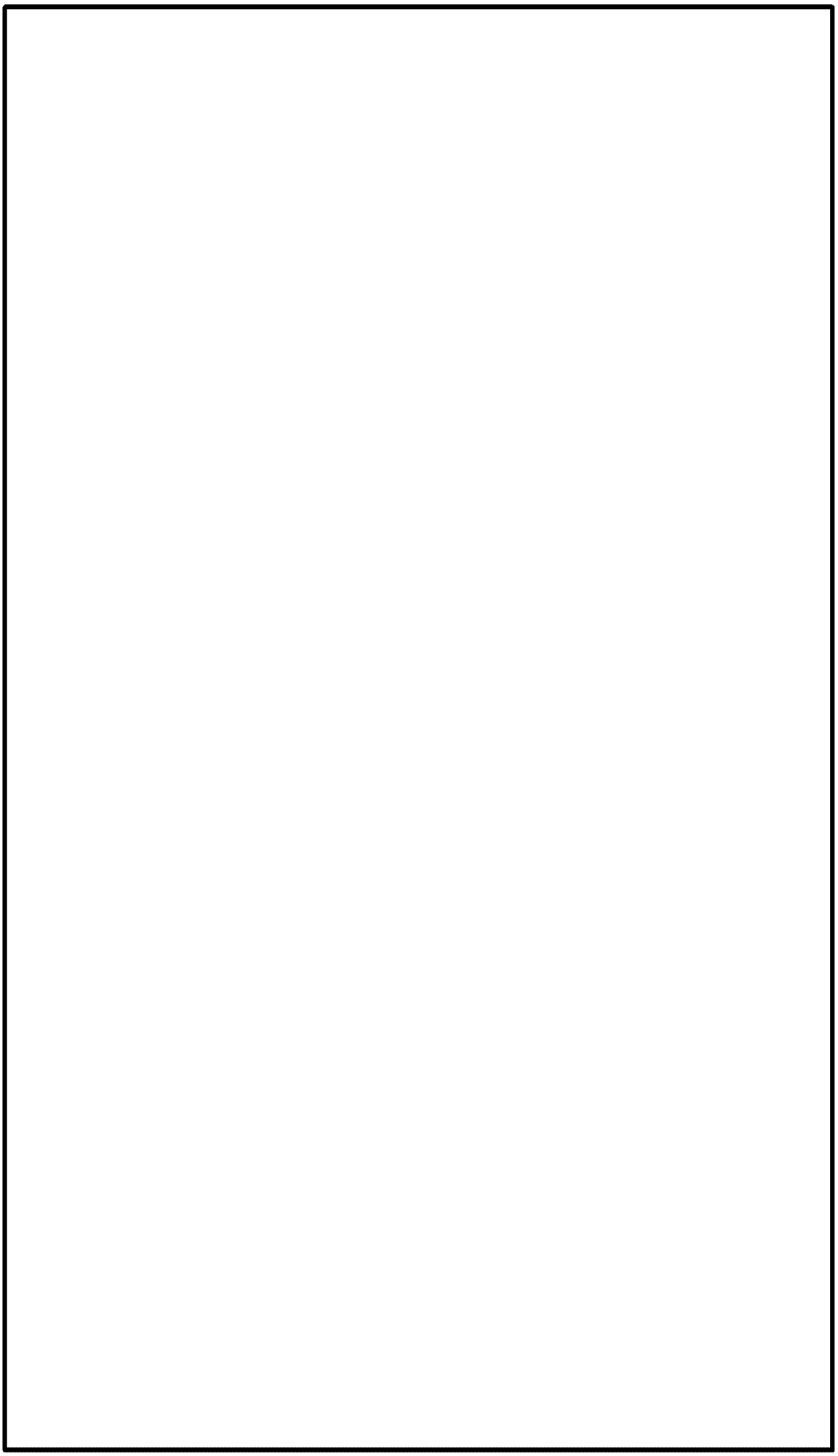

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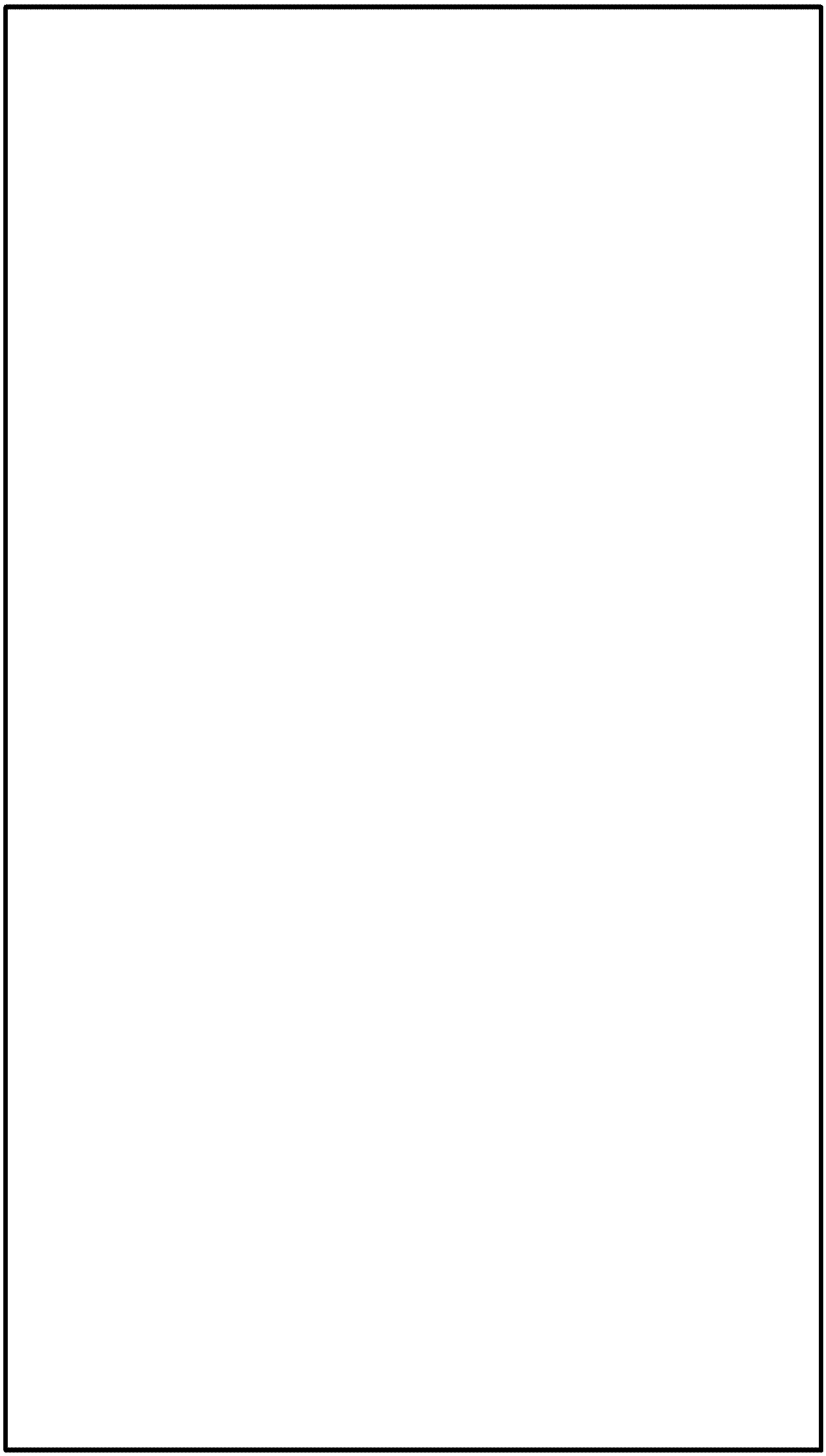

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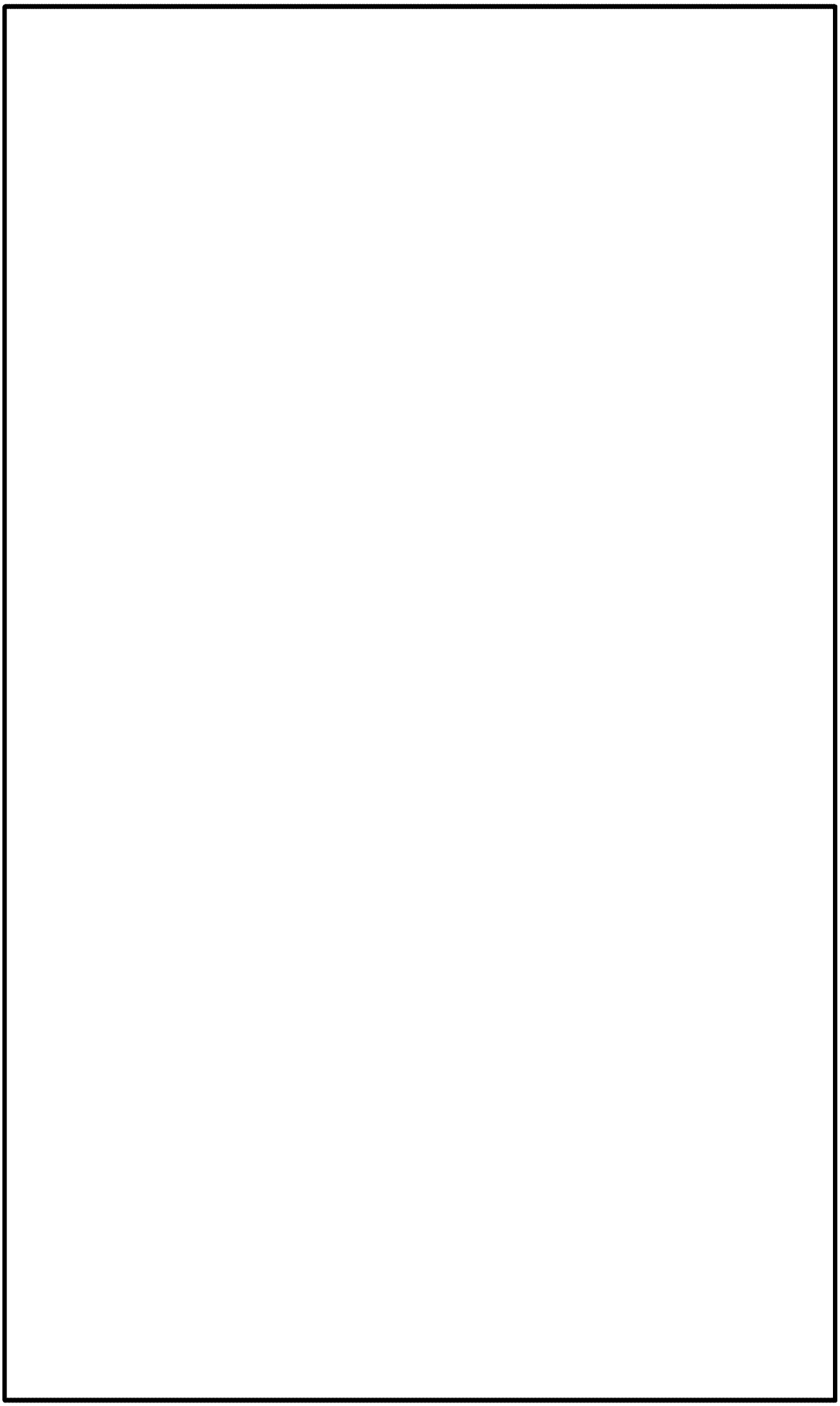

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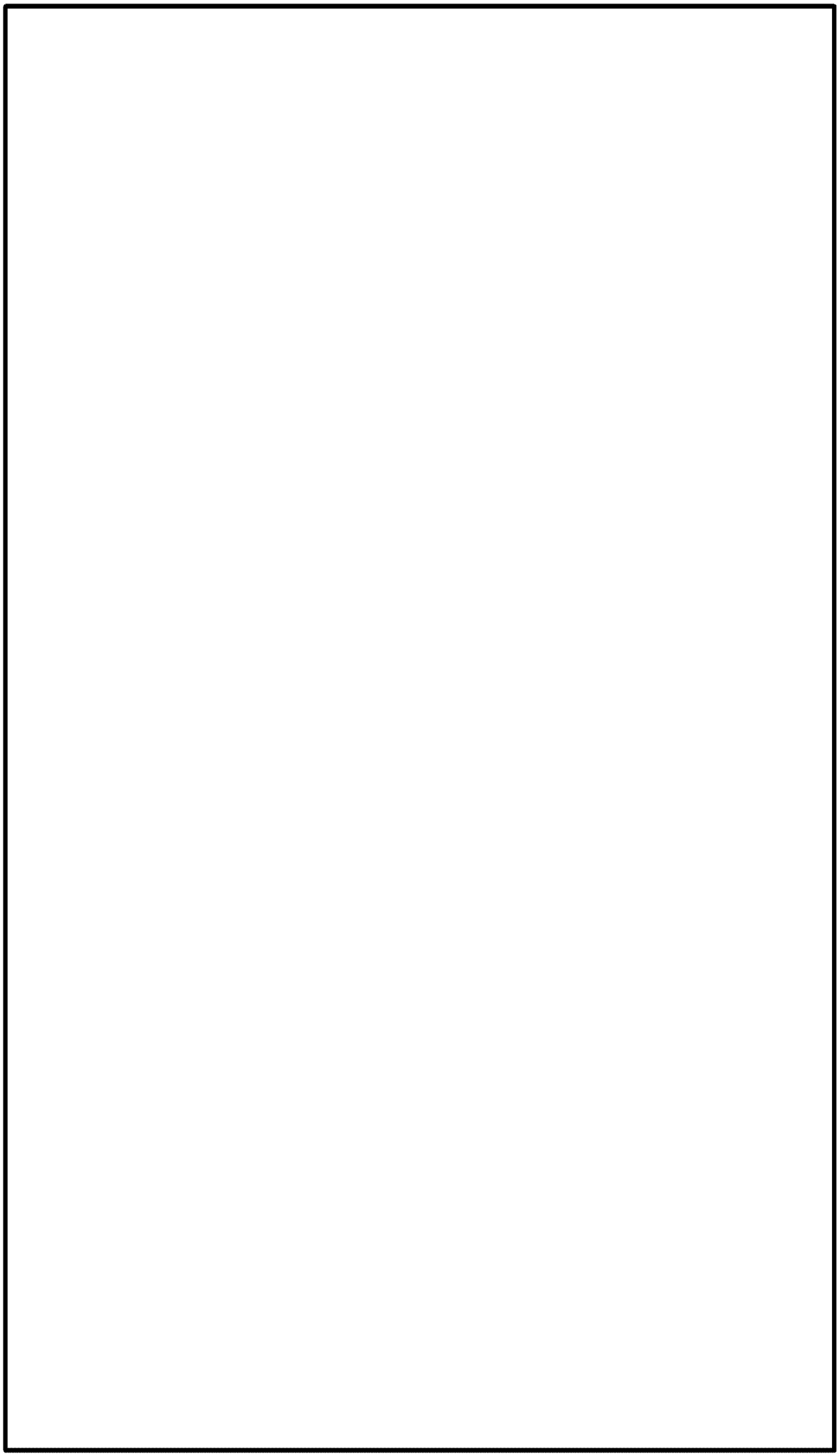

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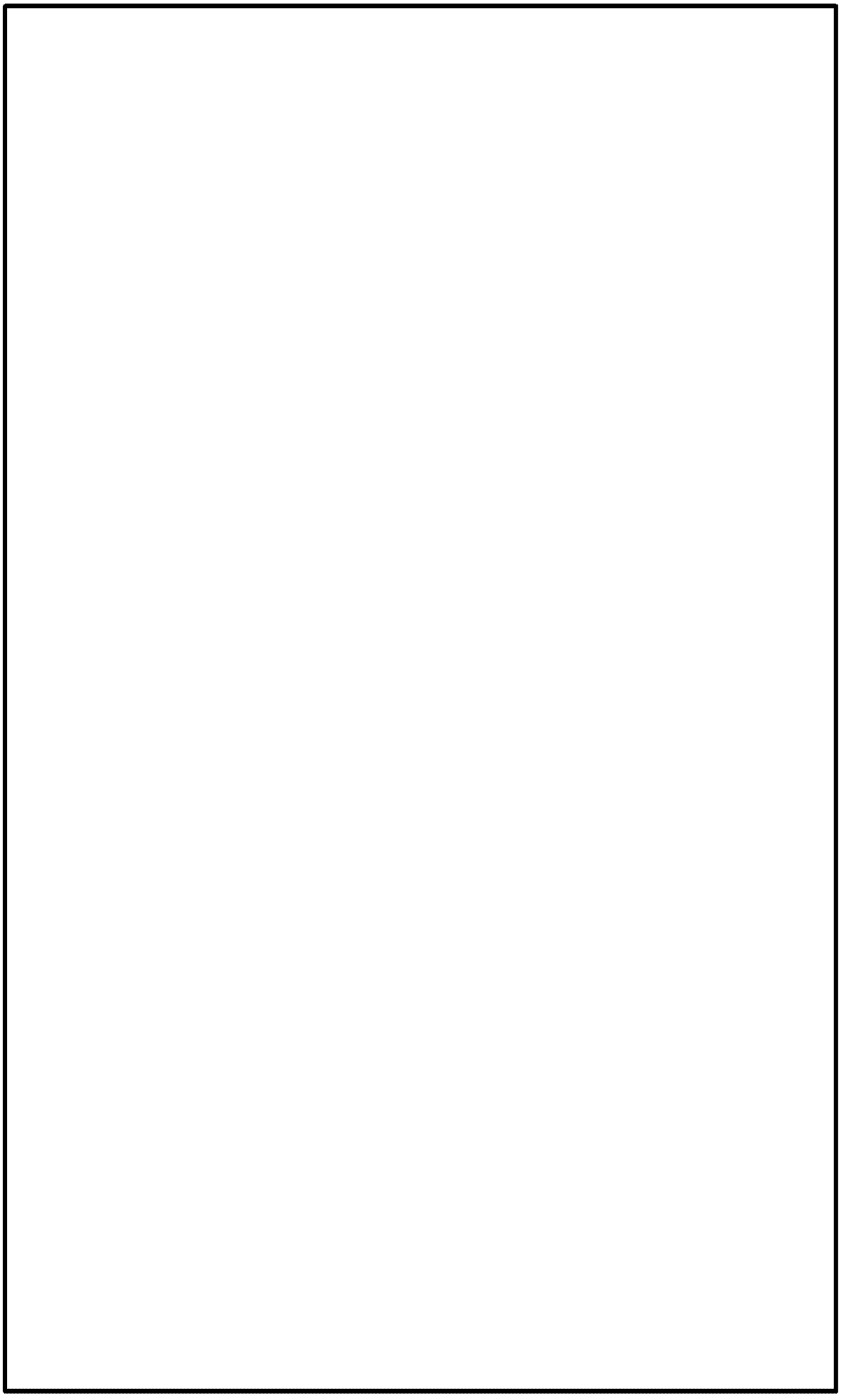

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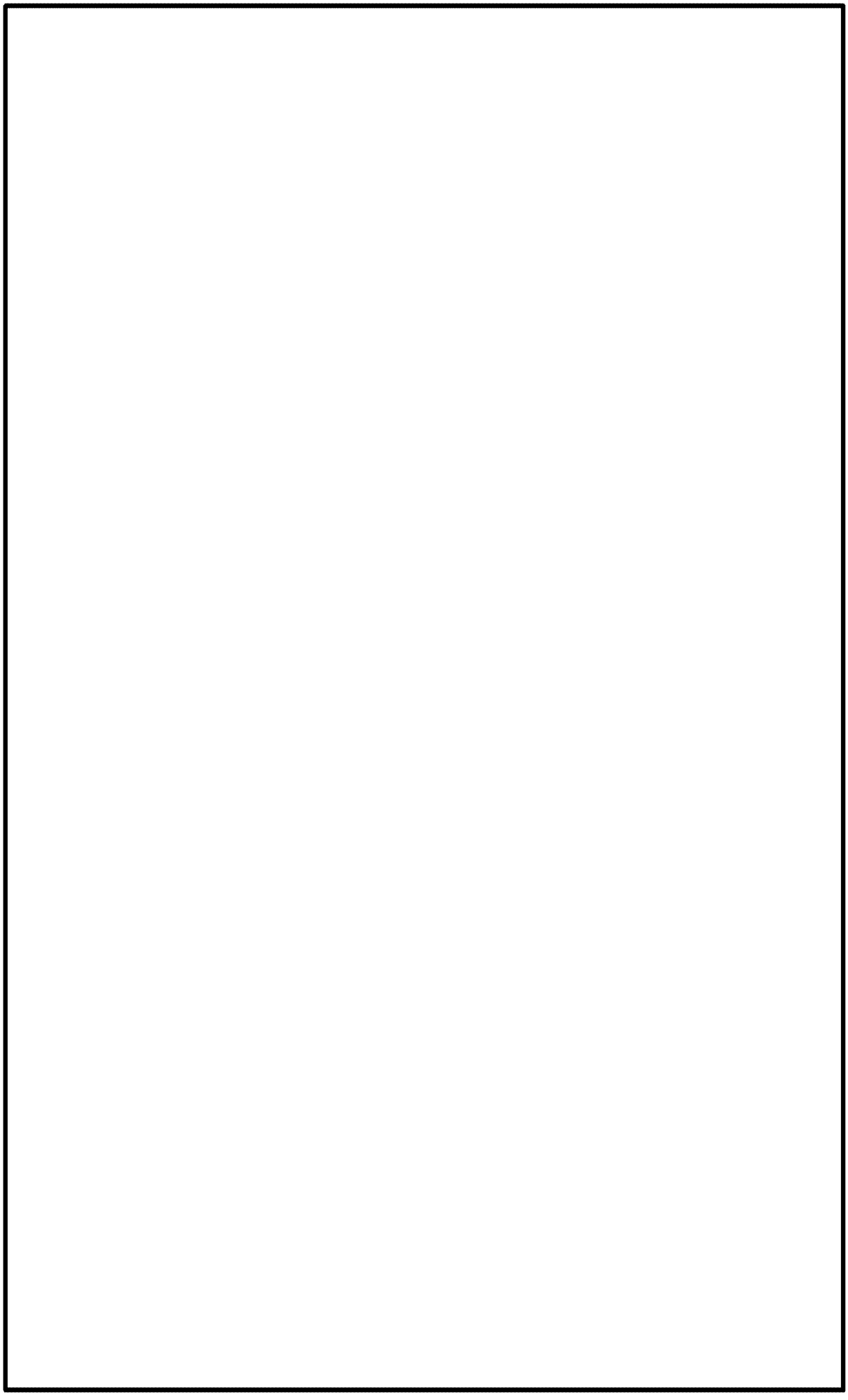

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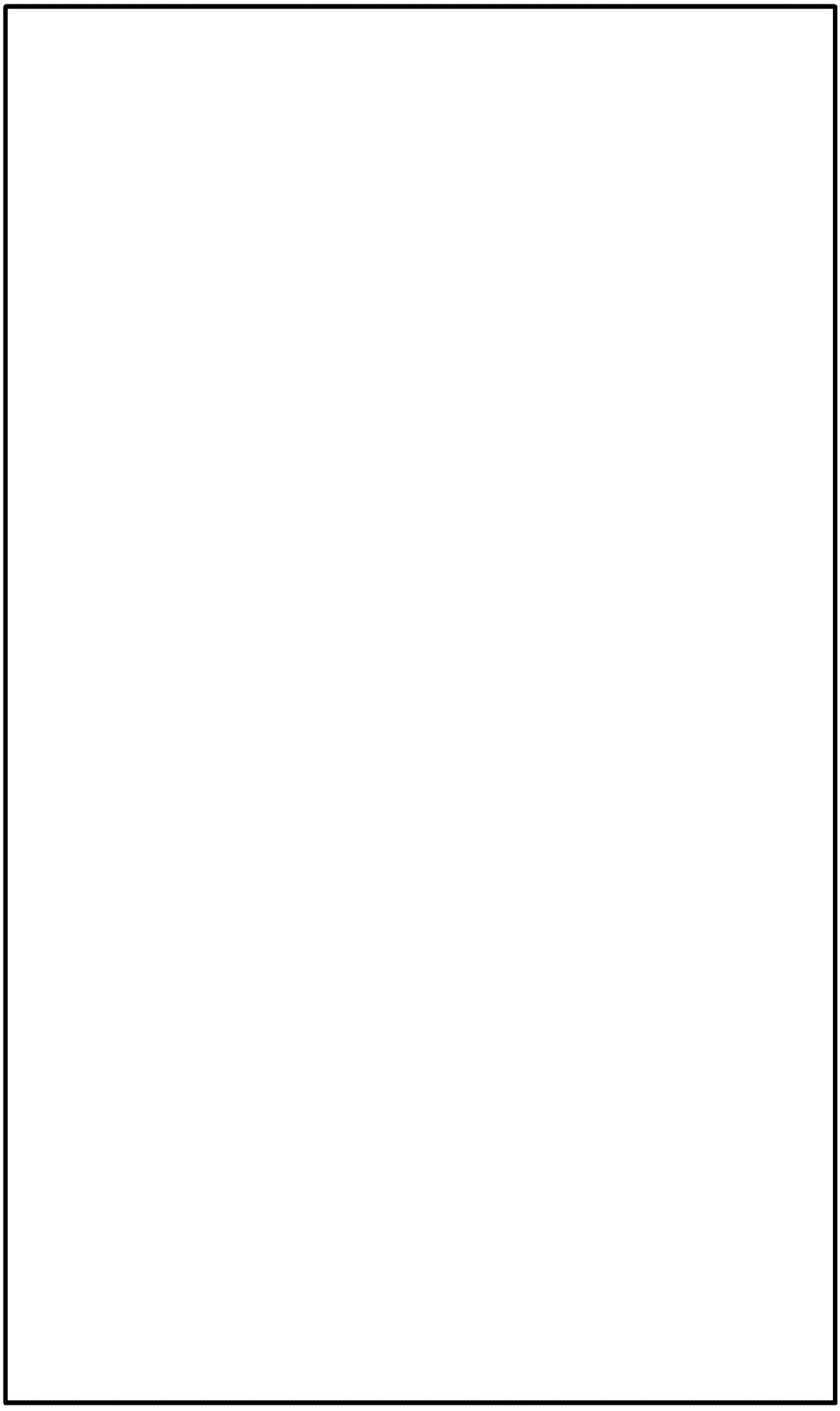

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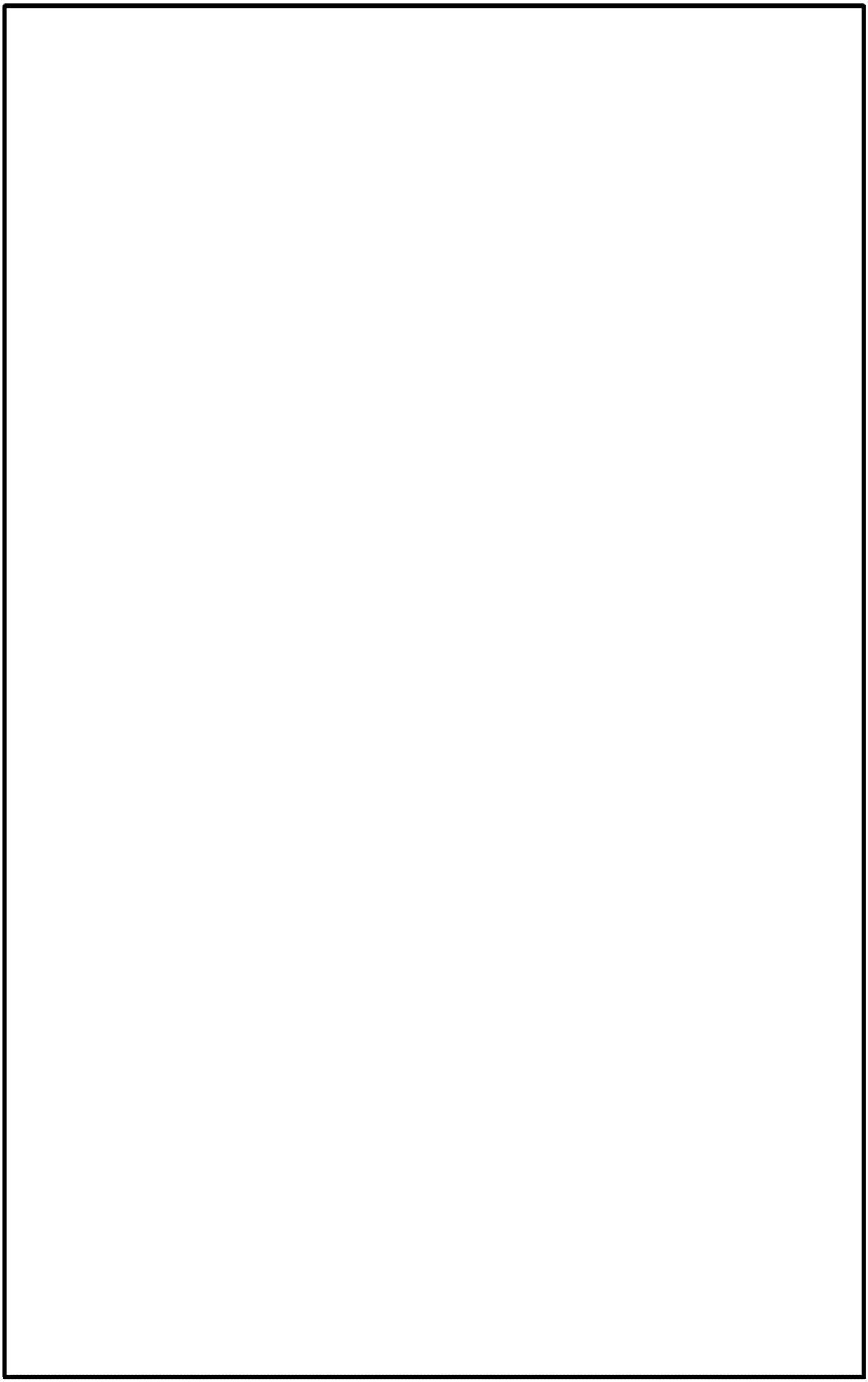

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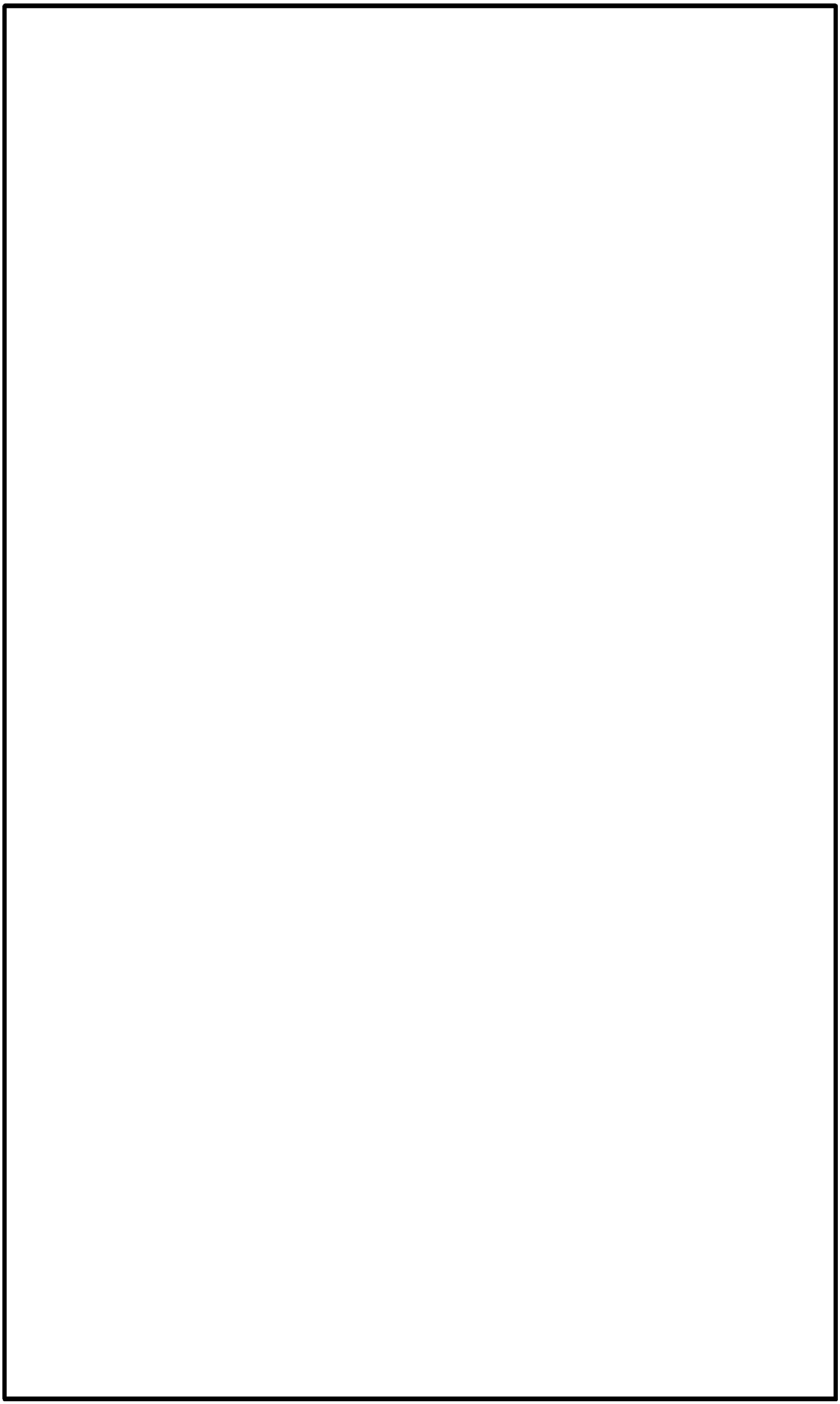

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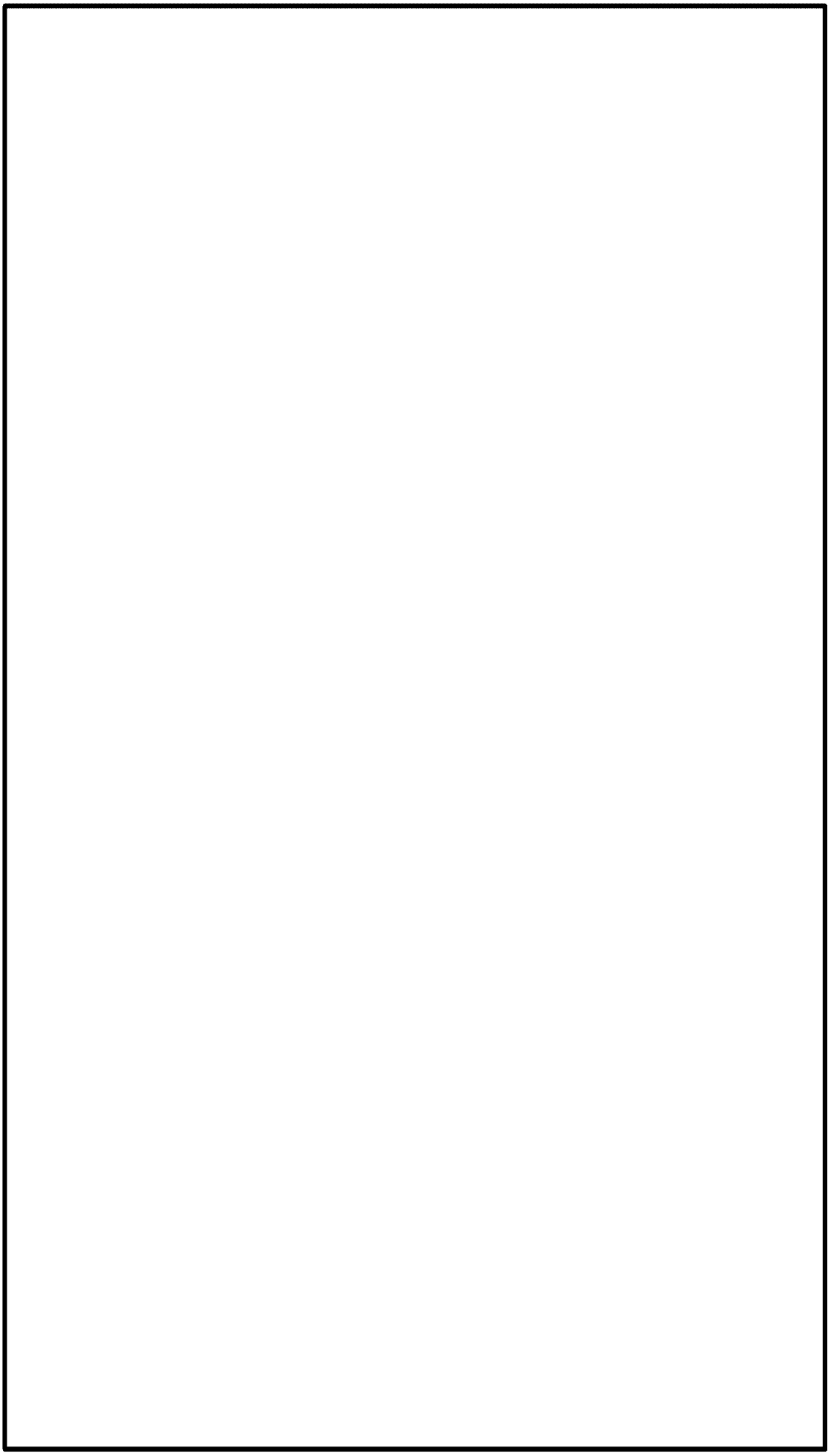

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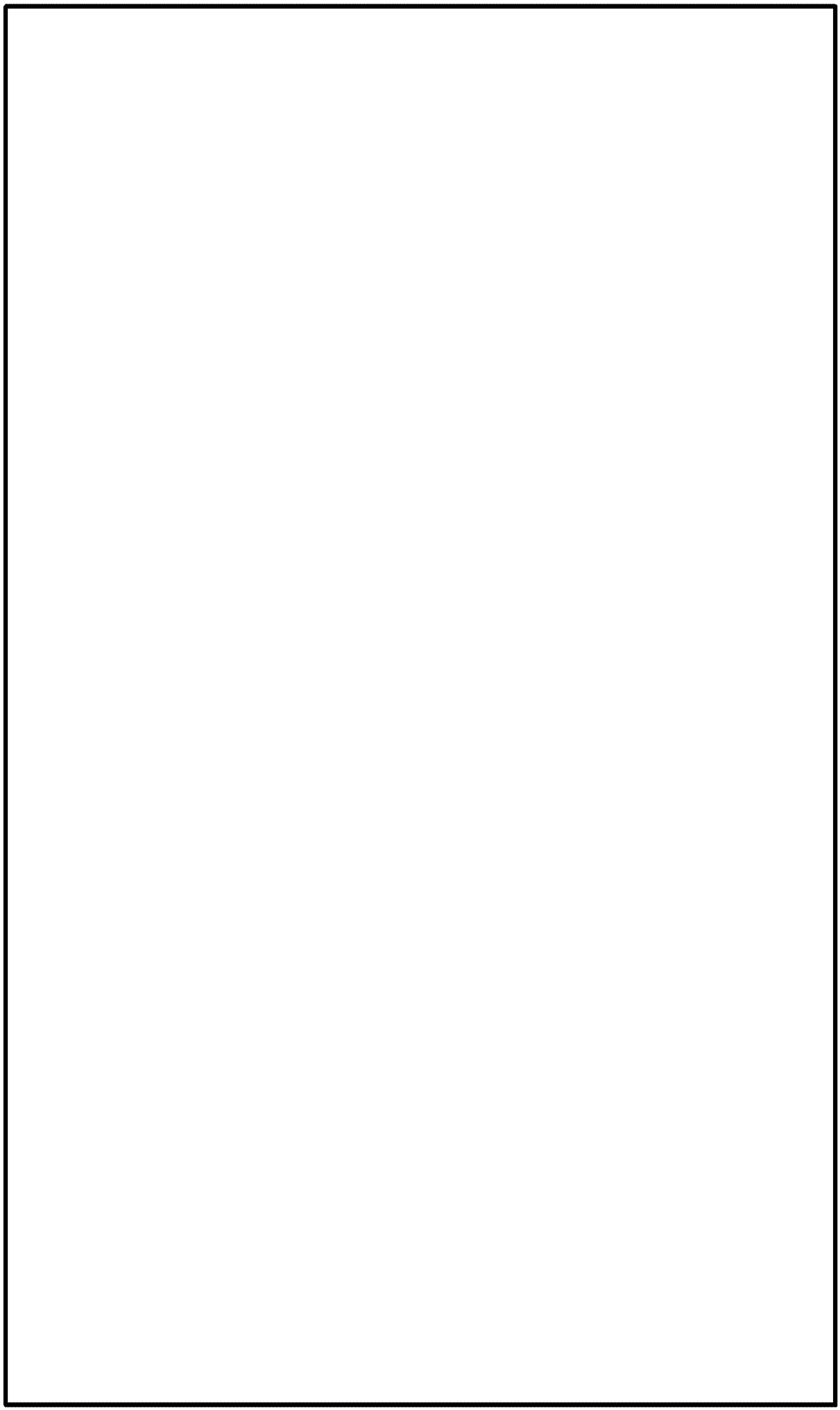

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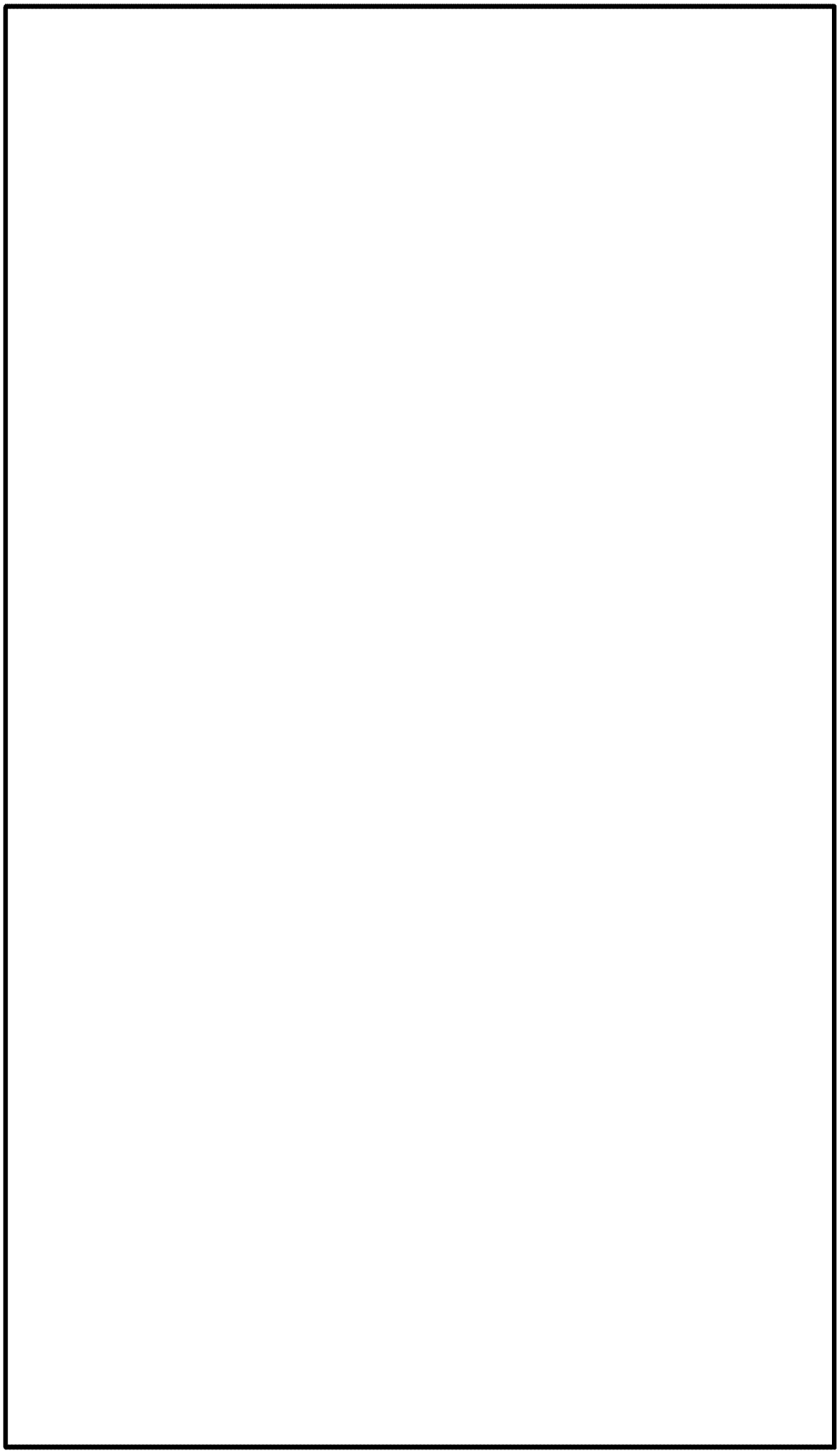

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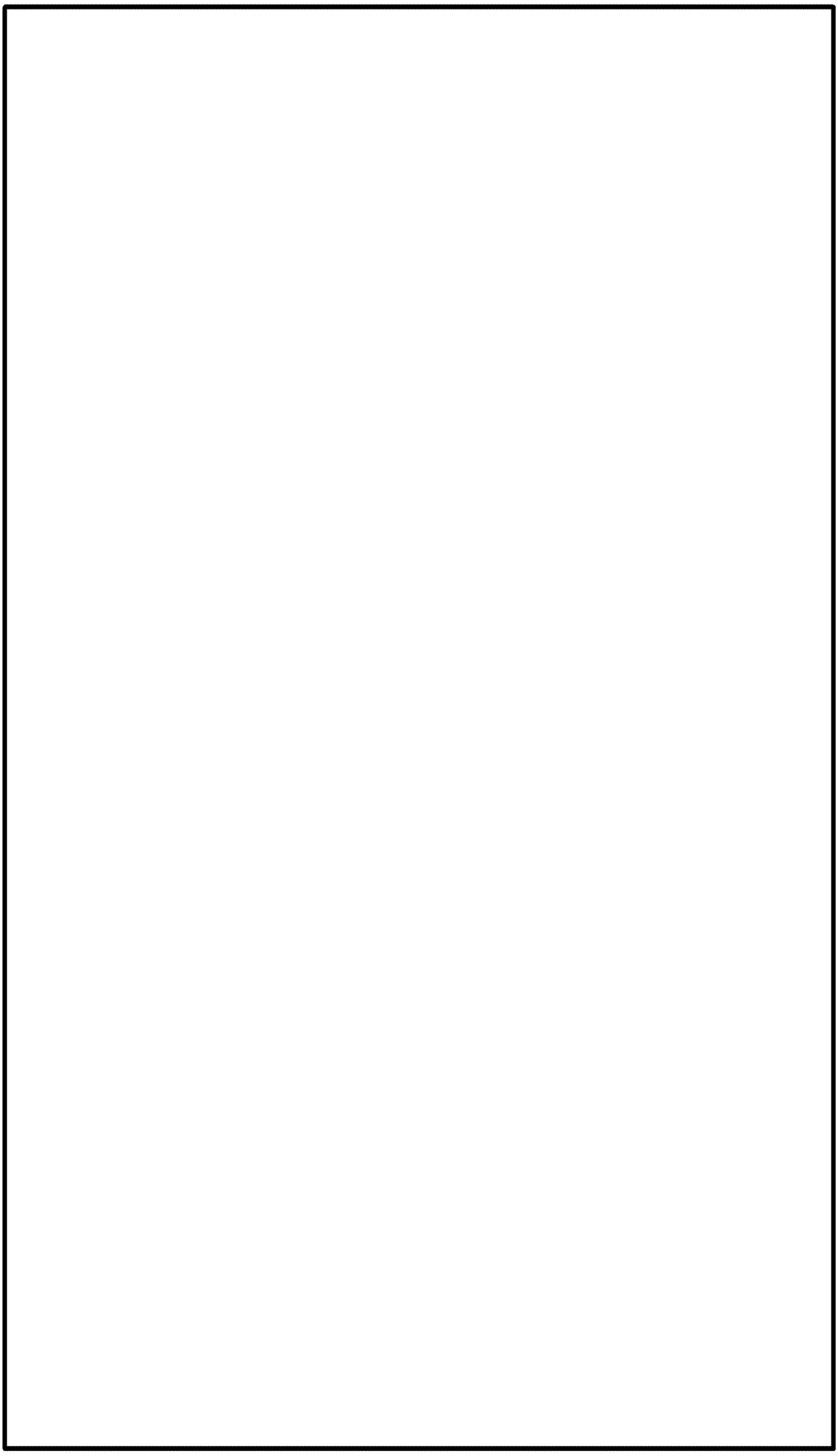

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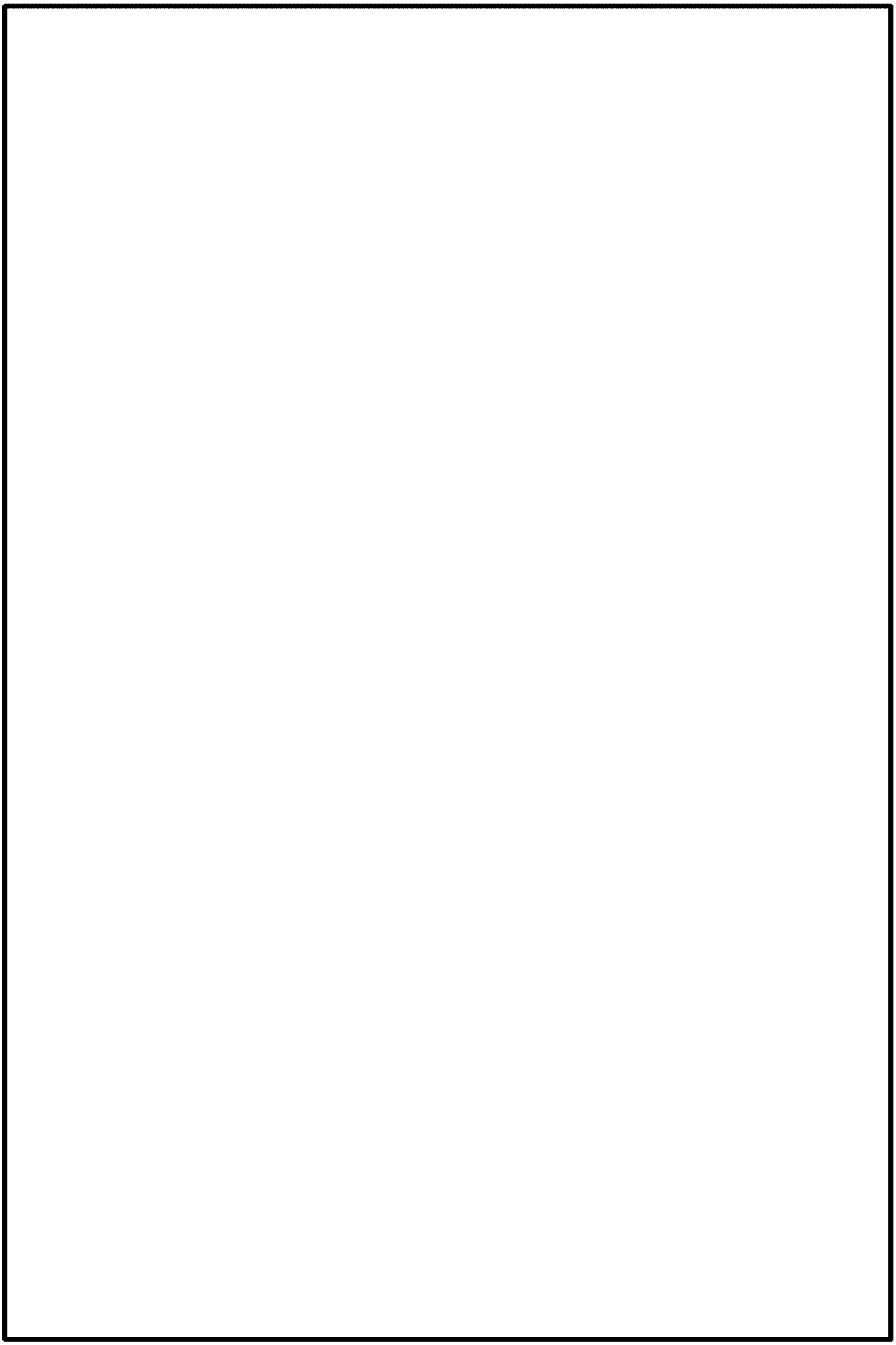

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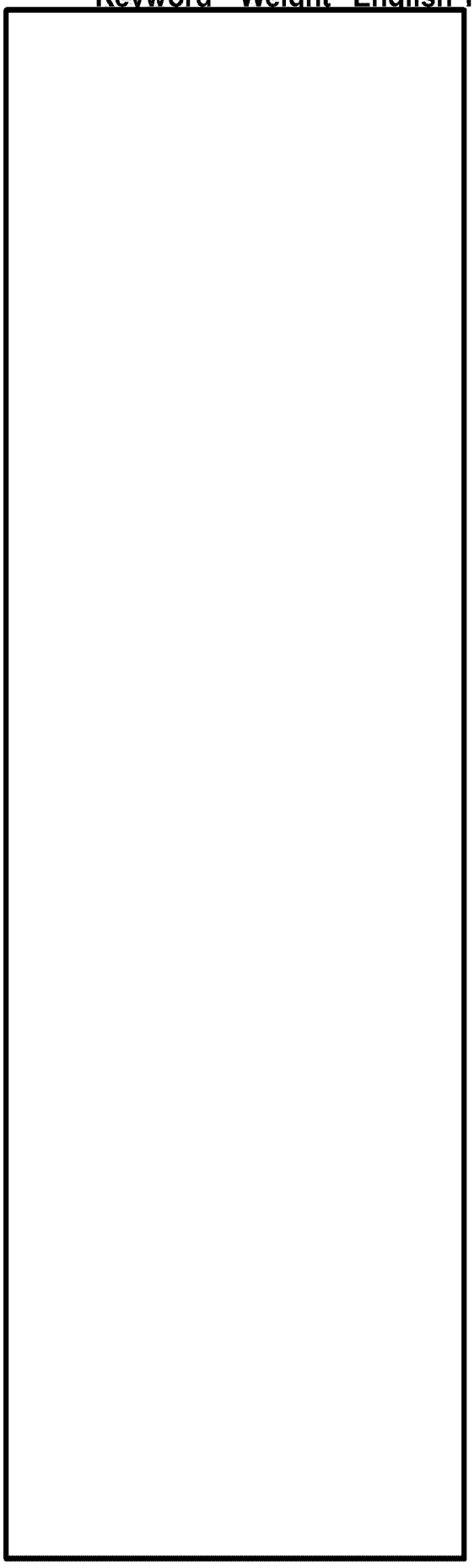

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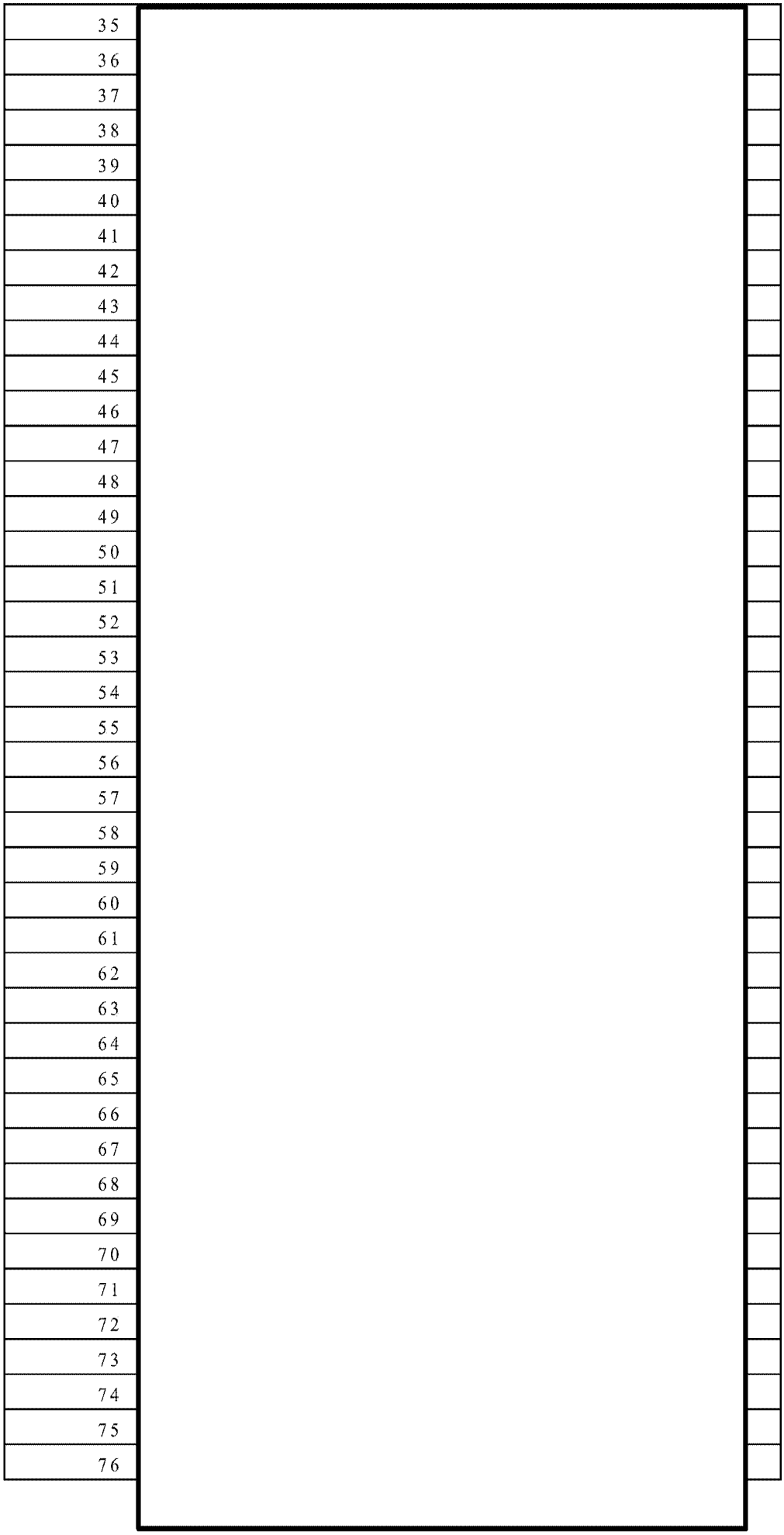
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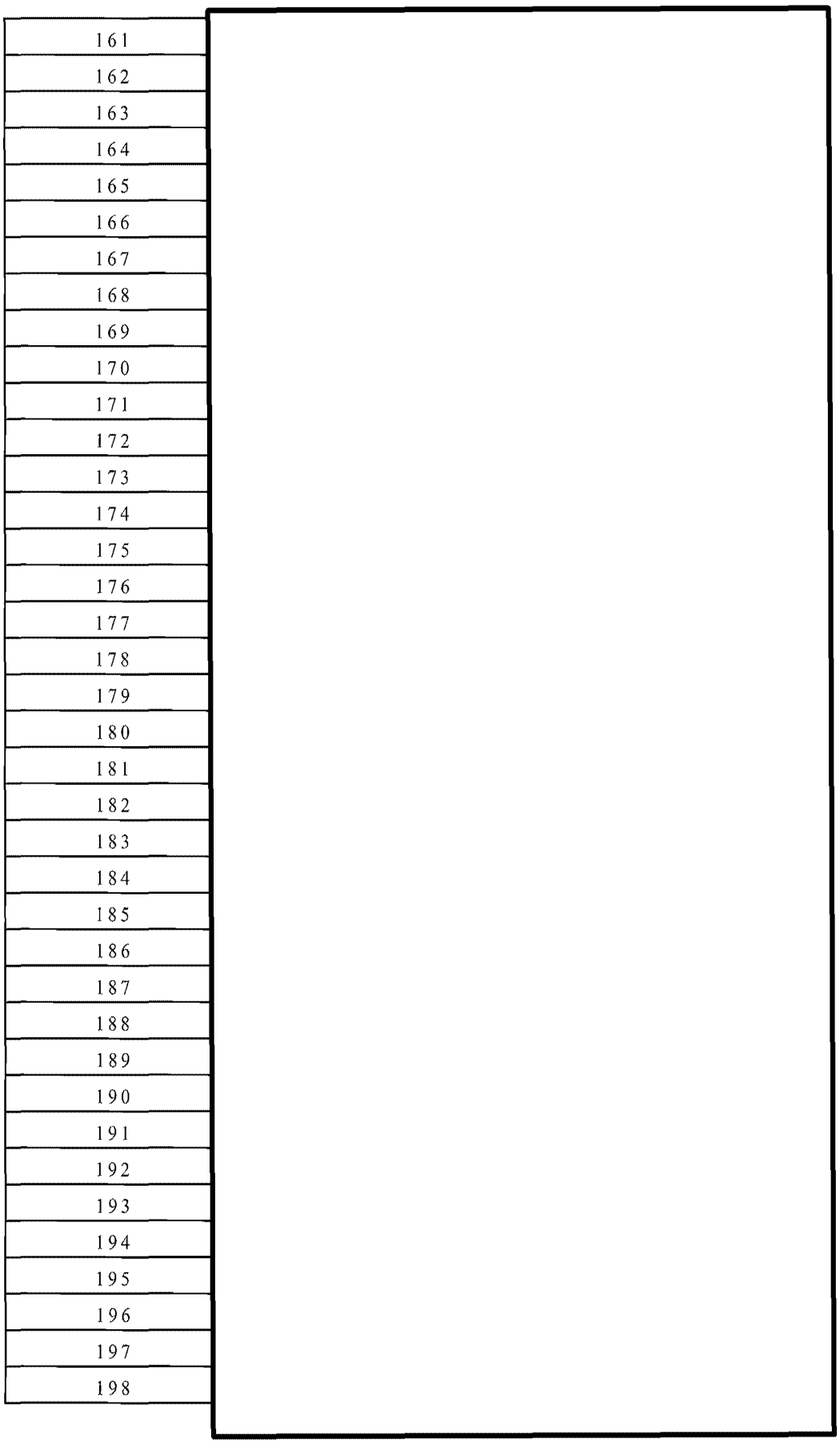
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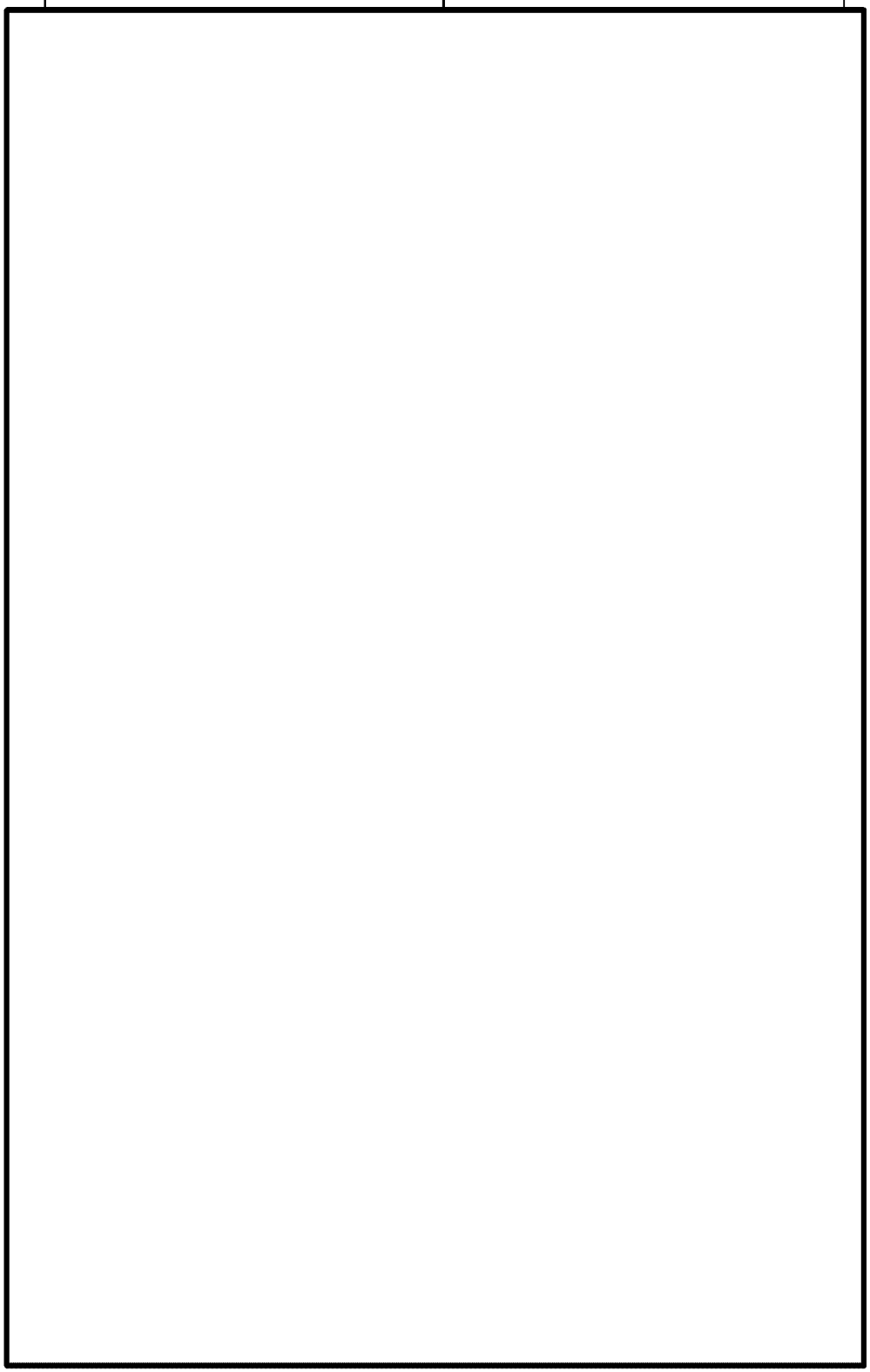
Platform	Data Stream Keyword Match



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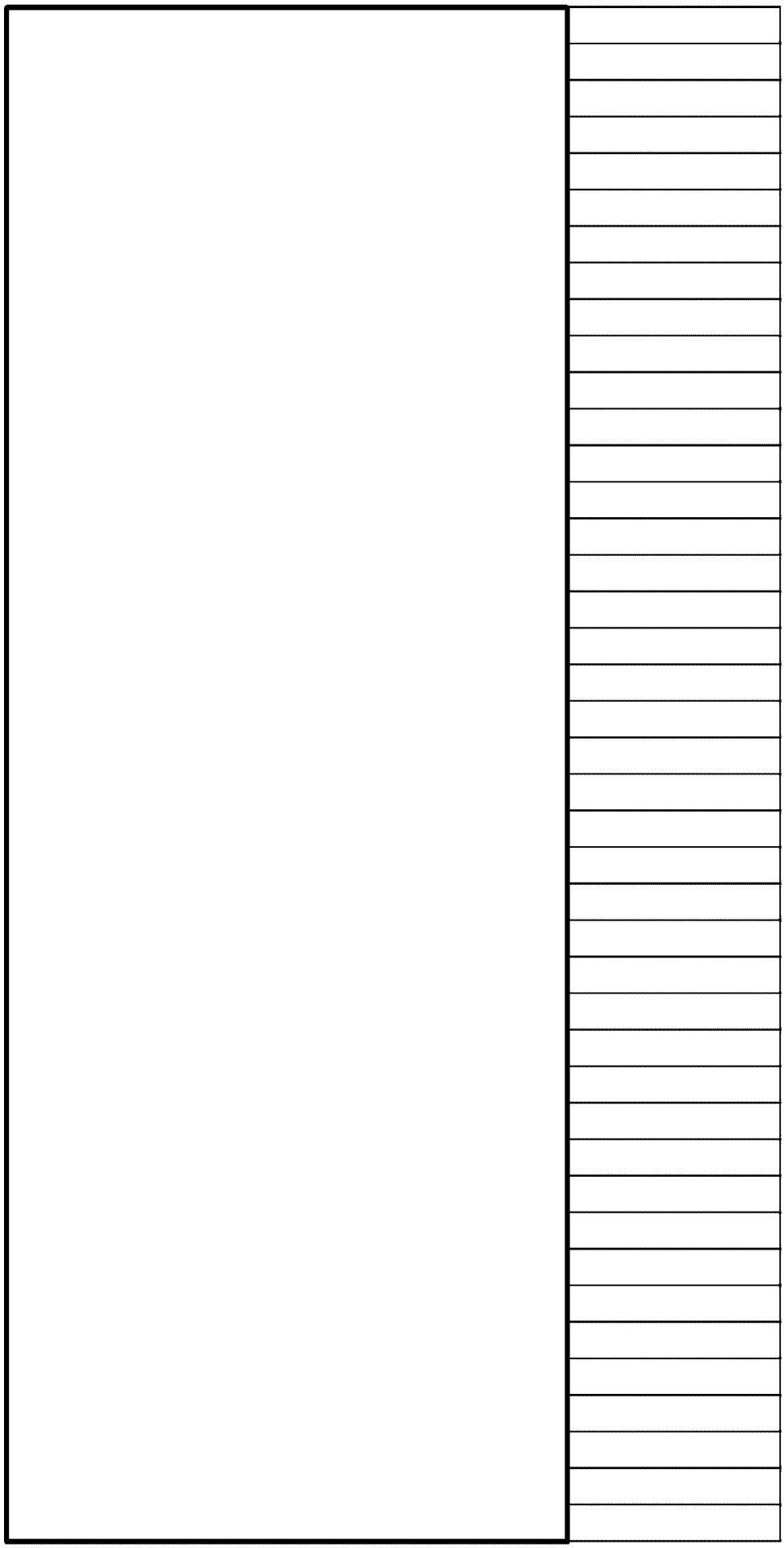

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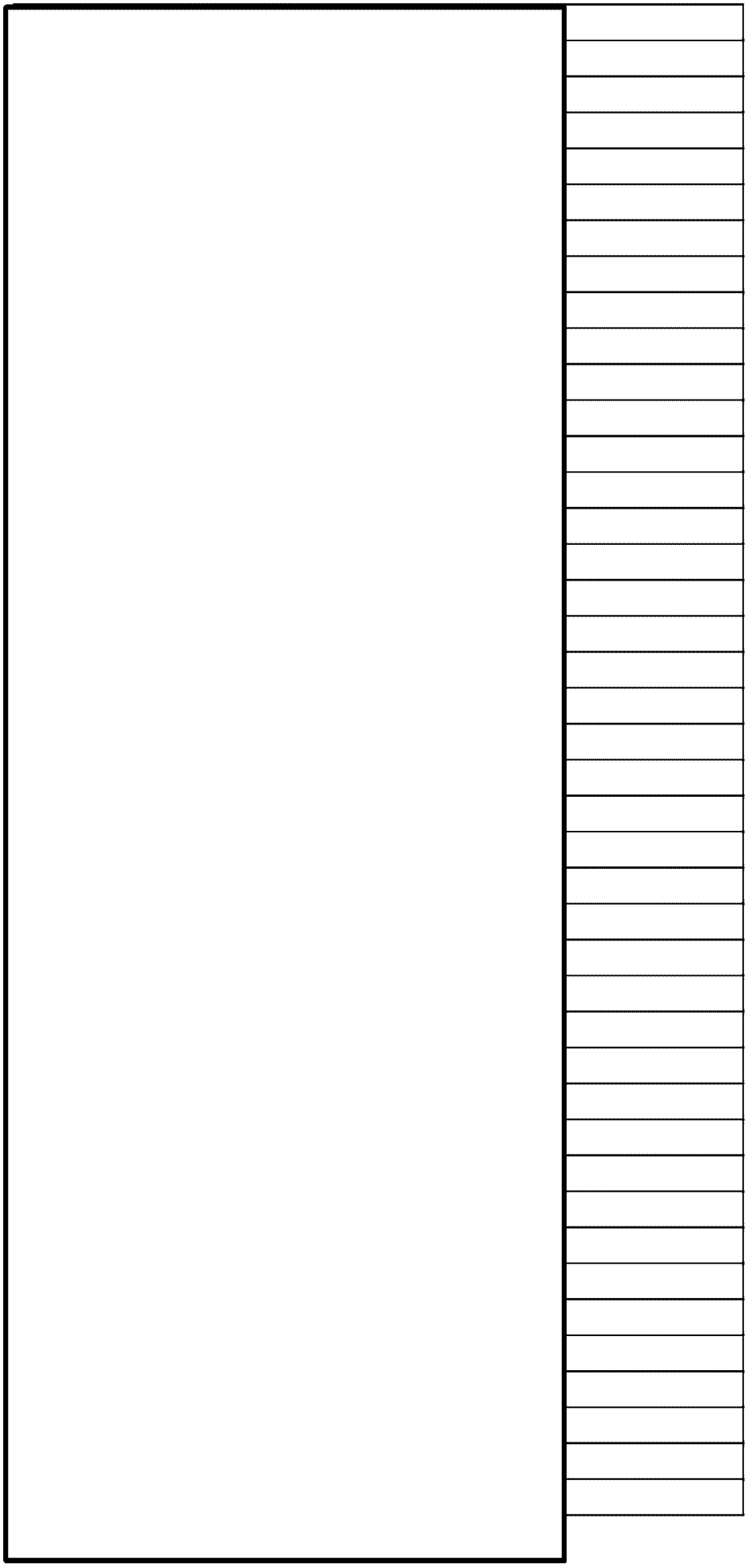

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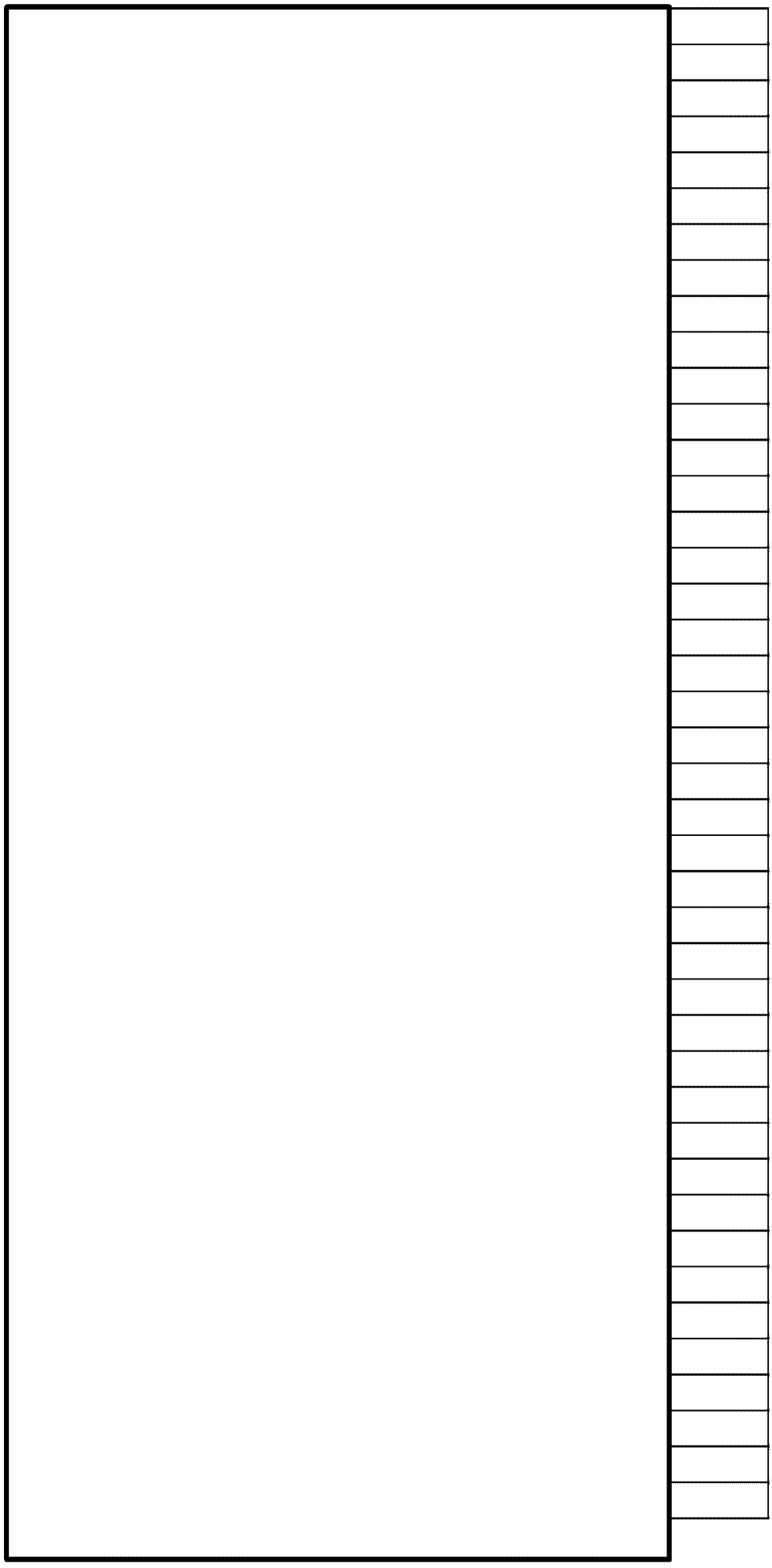

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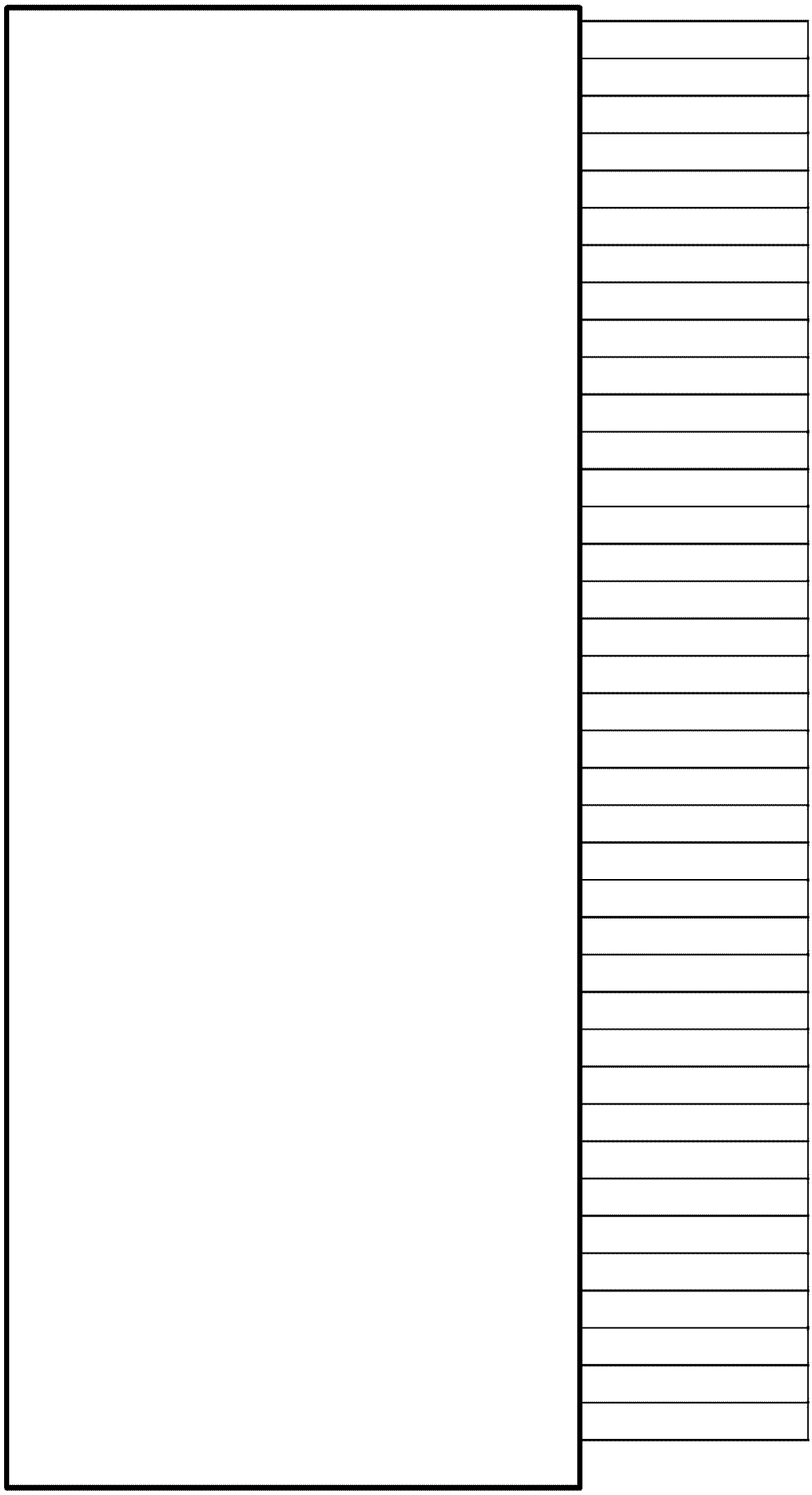

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Filter Keyword Match	Translation Time Required (Minutes)

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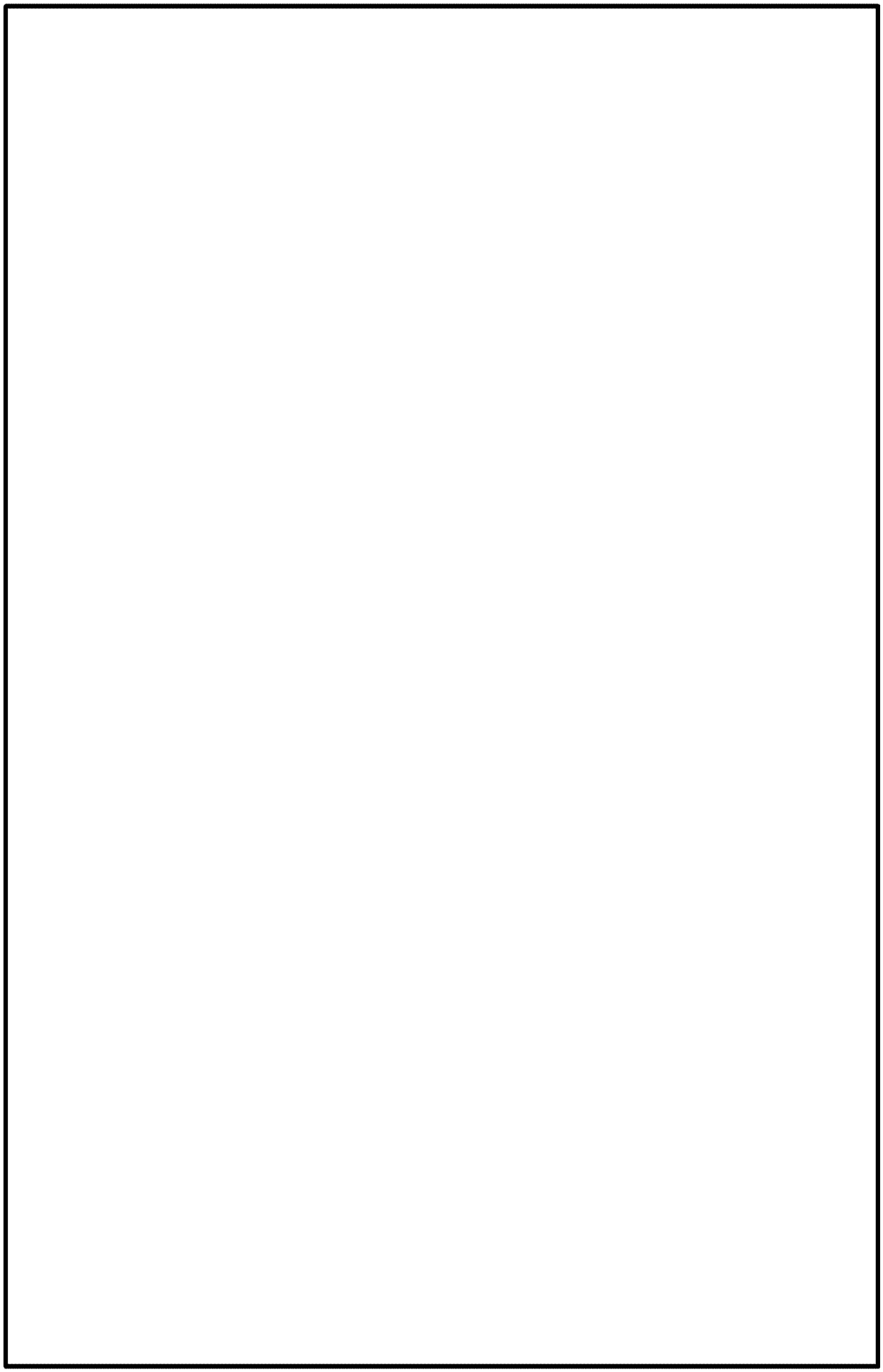

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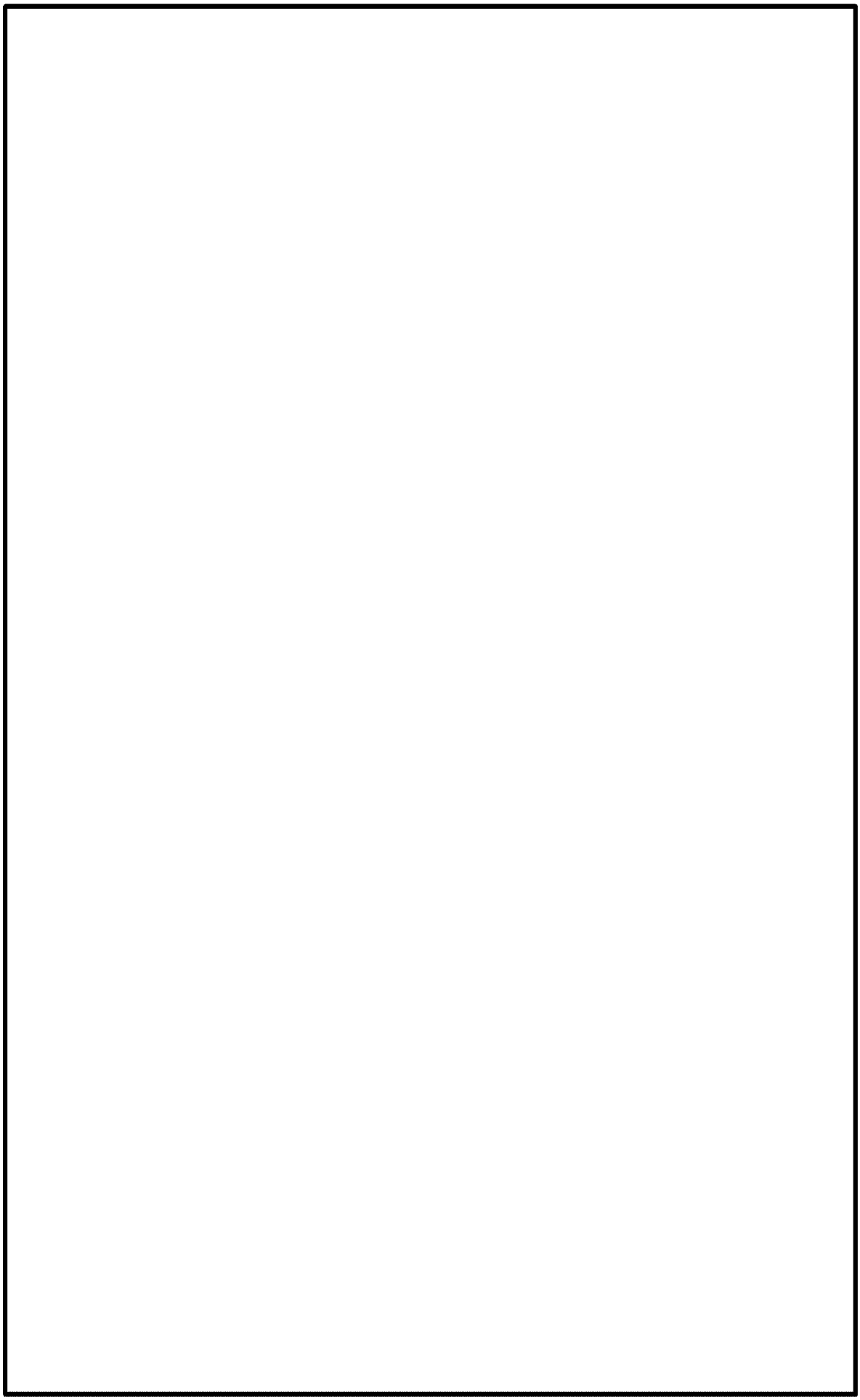

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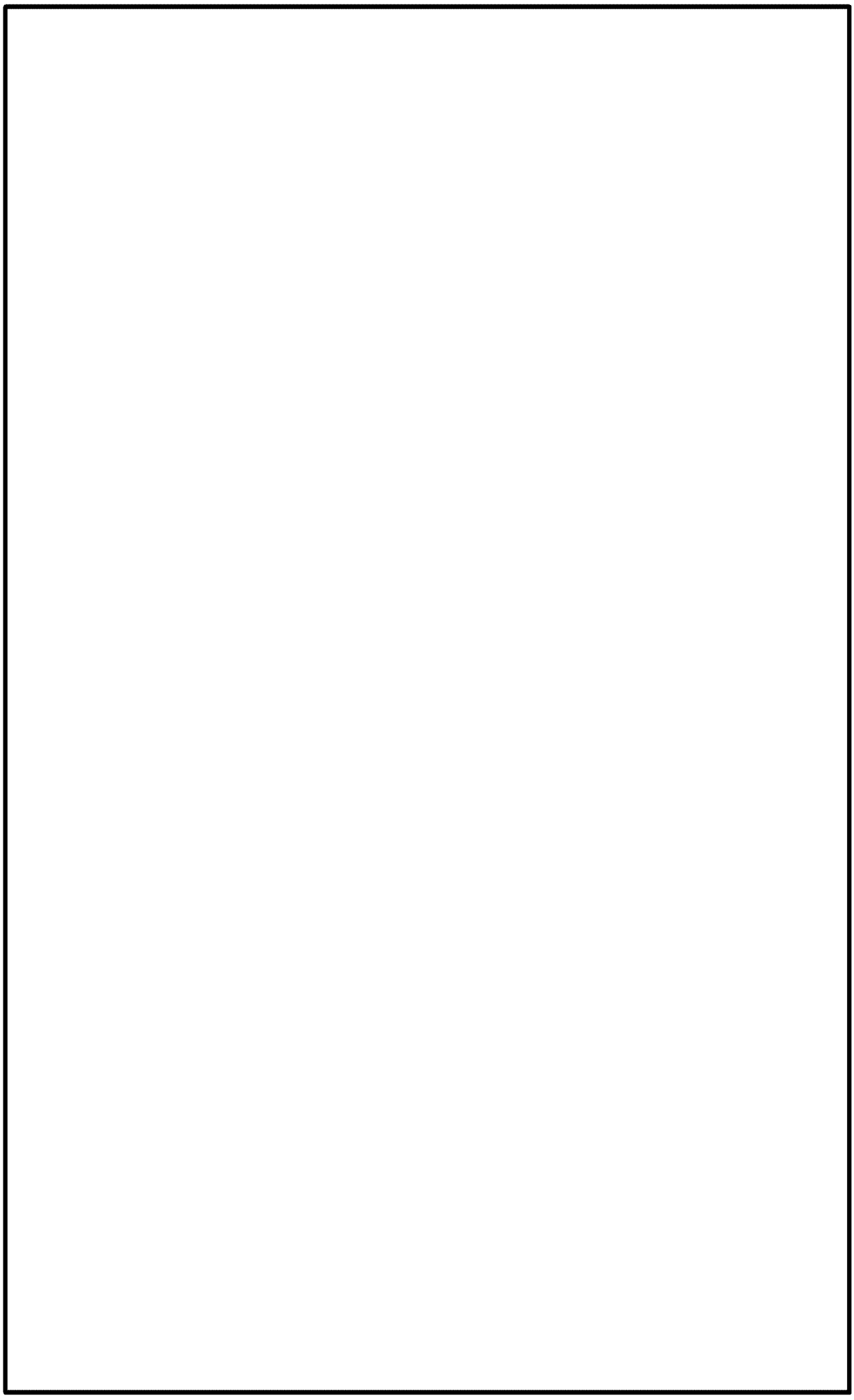

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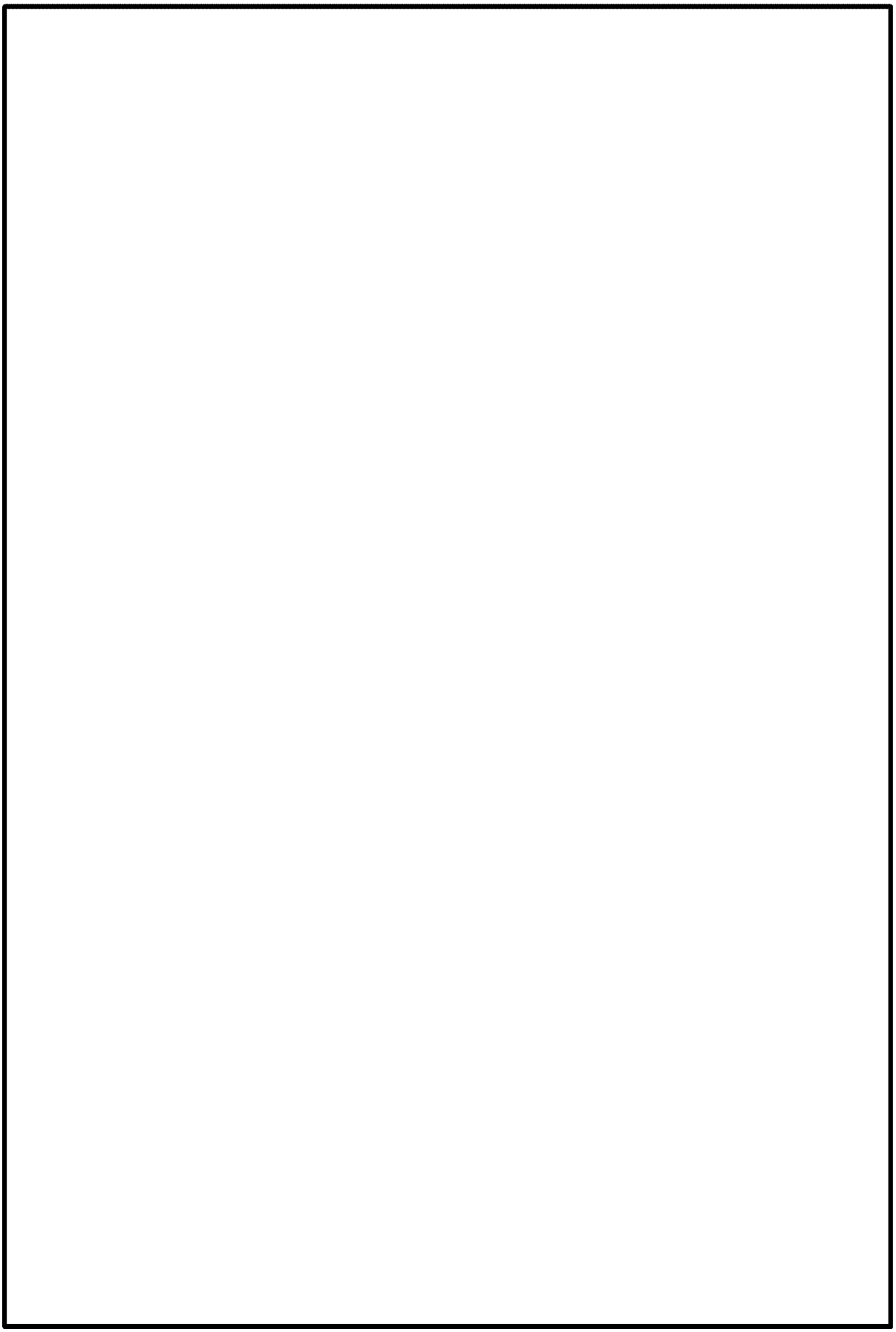

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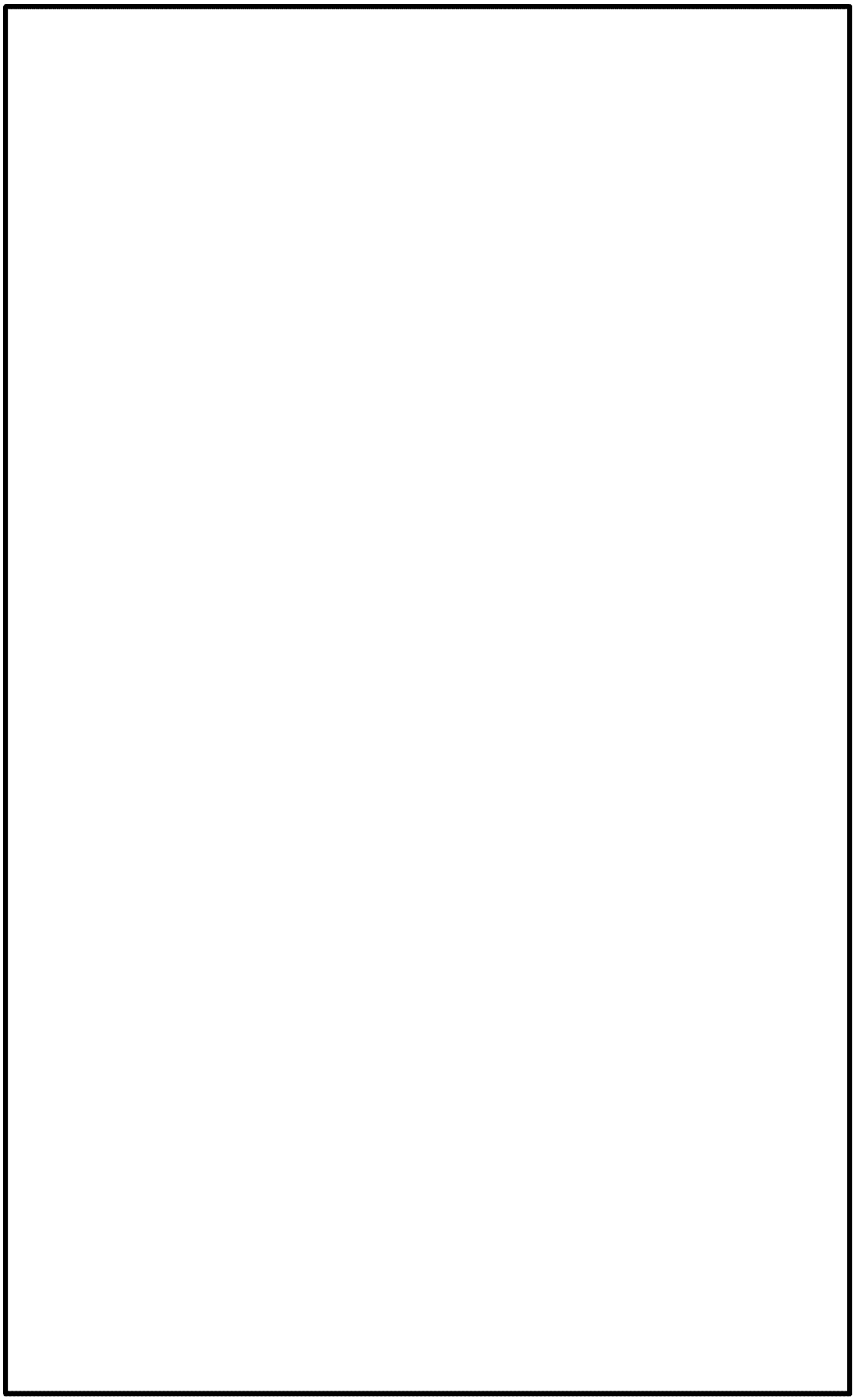
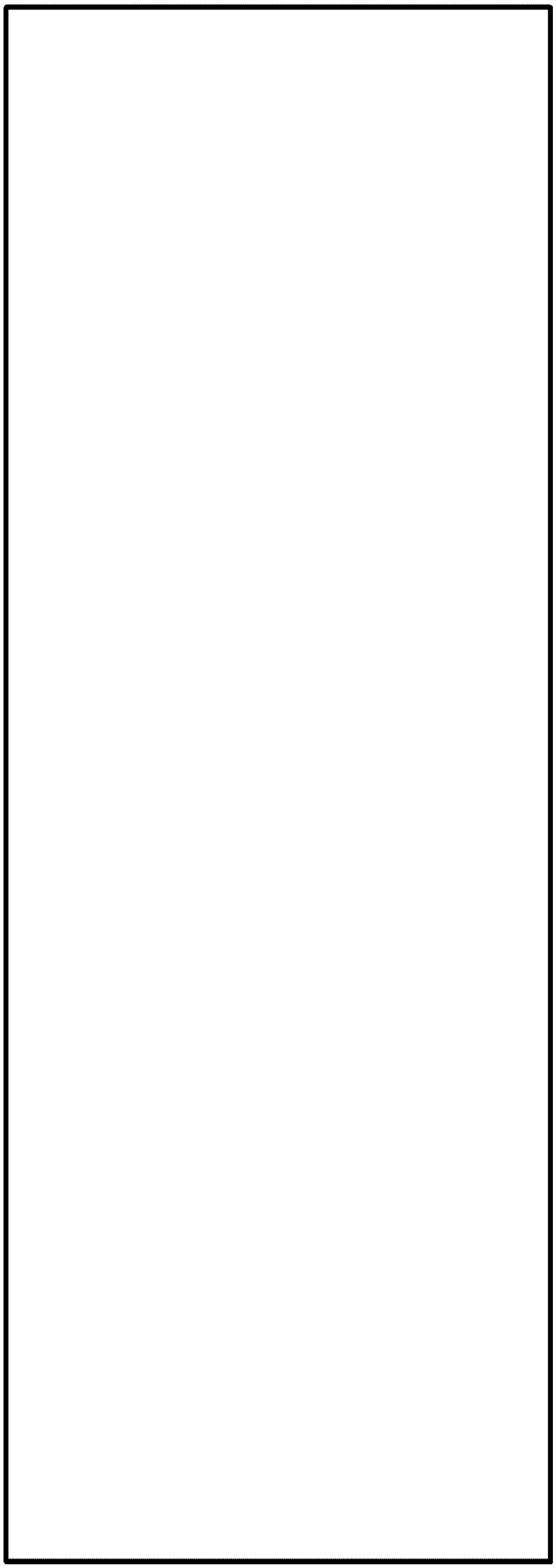
START TIME

STOP TIME

TOTAL TIME





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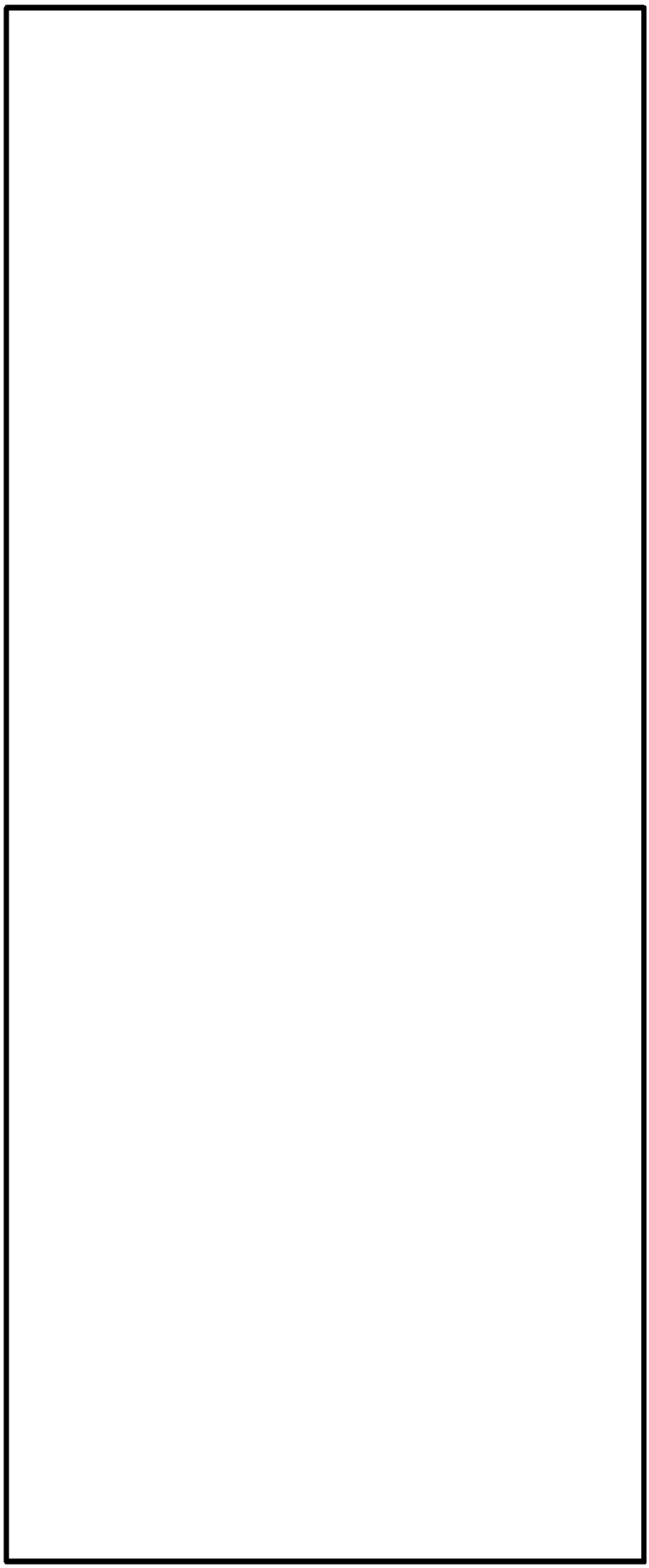

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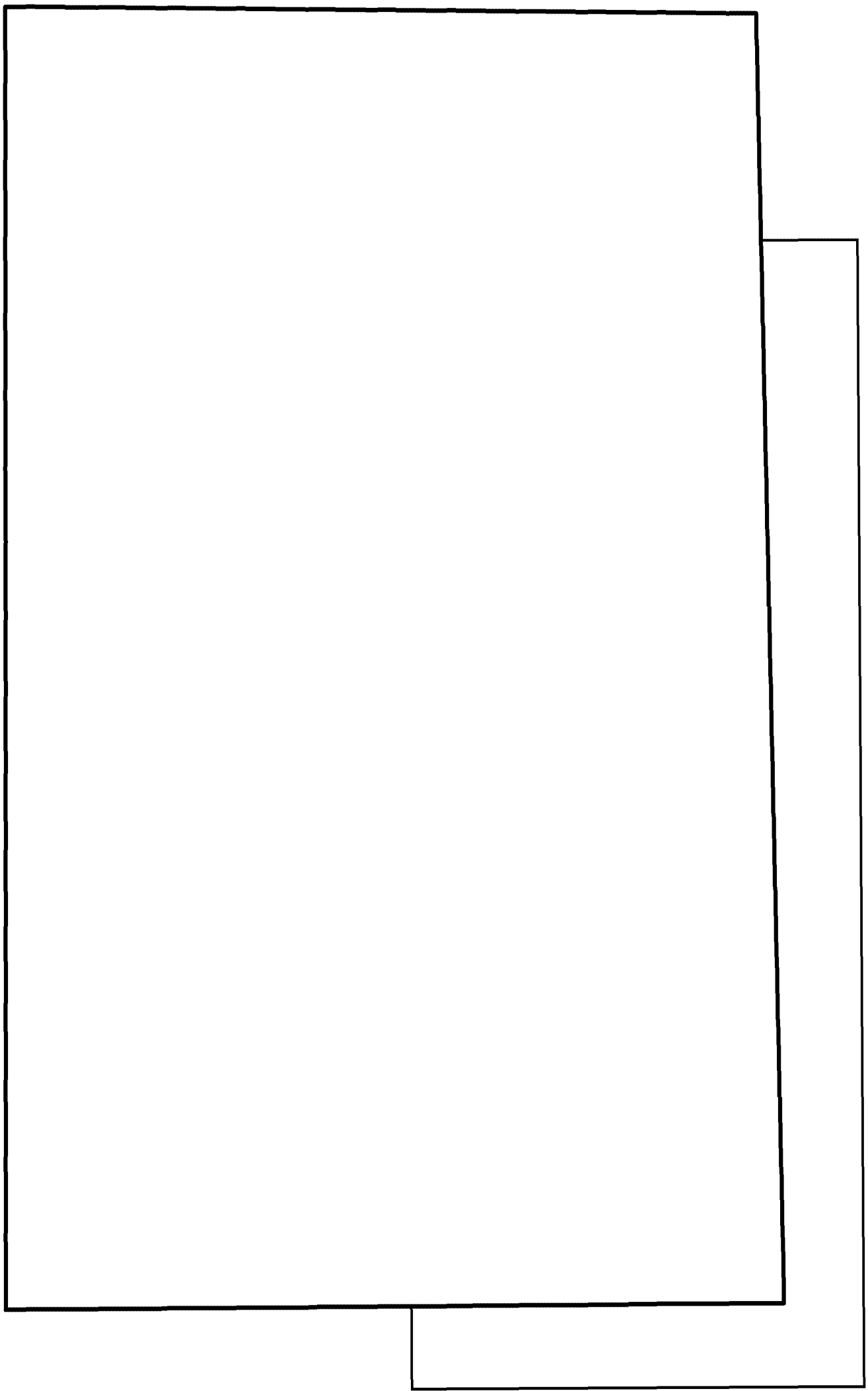

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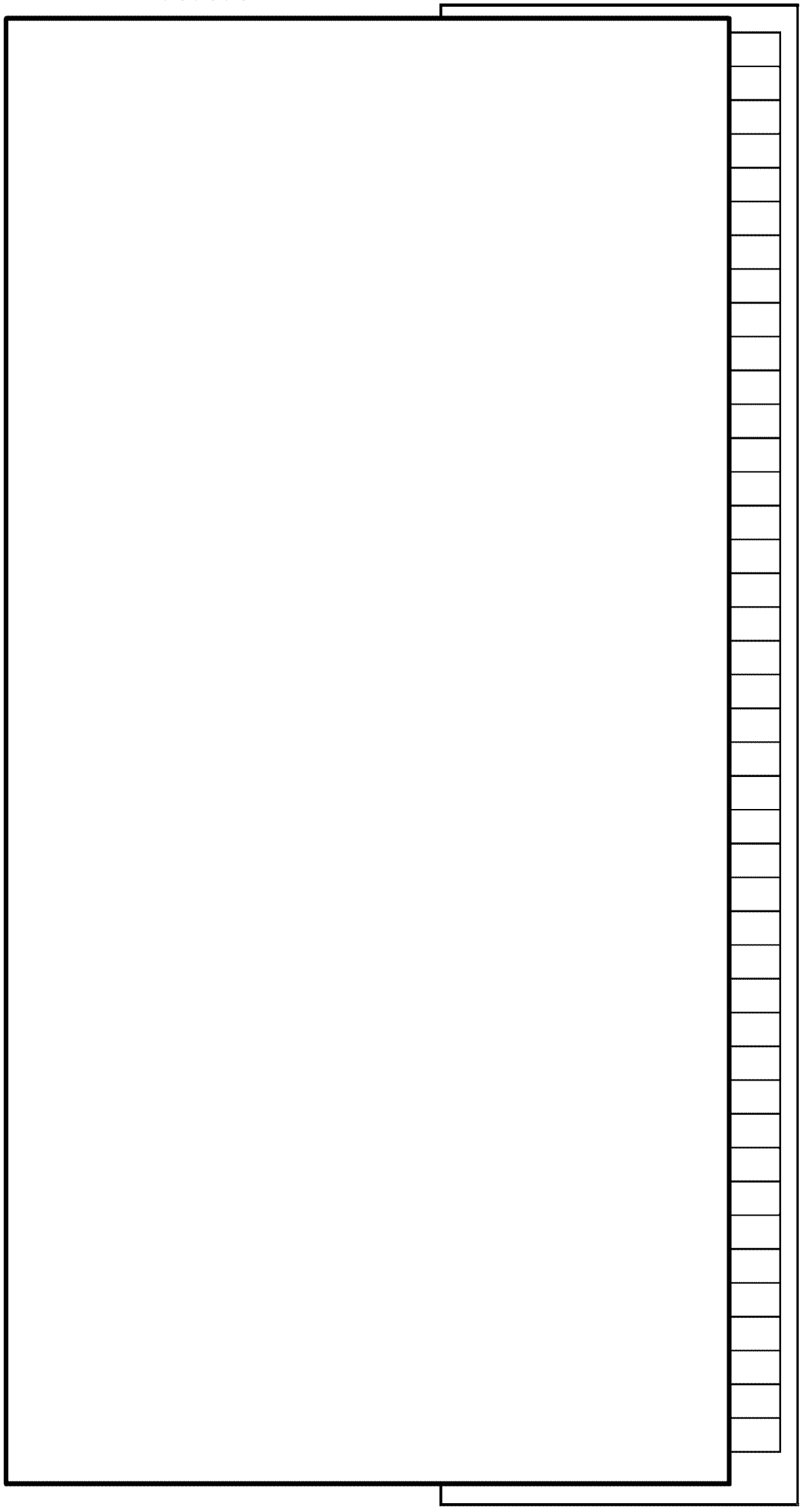

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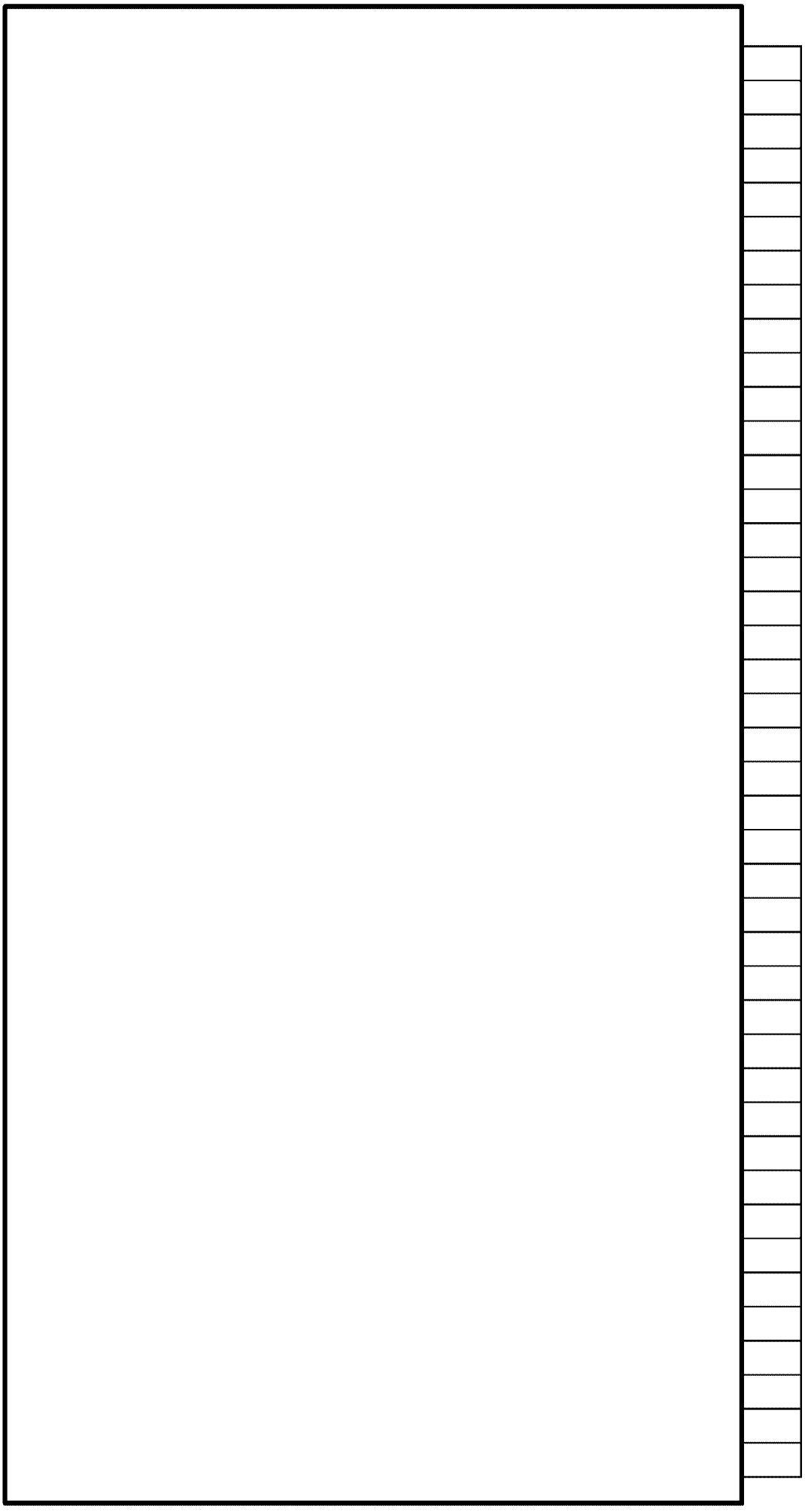

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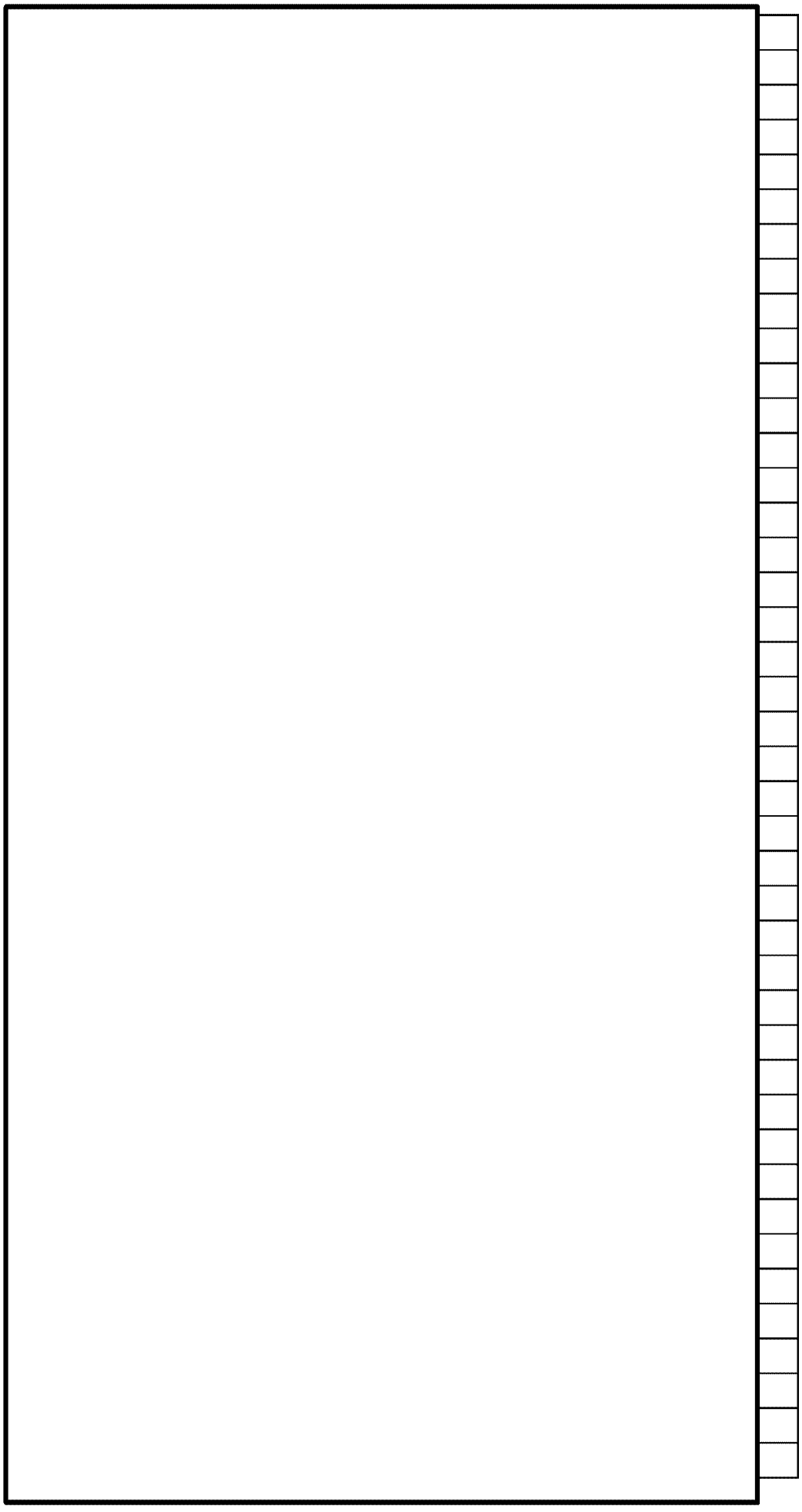

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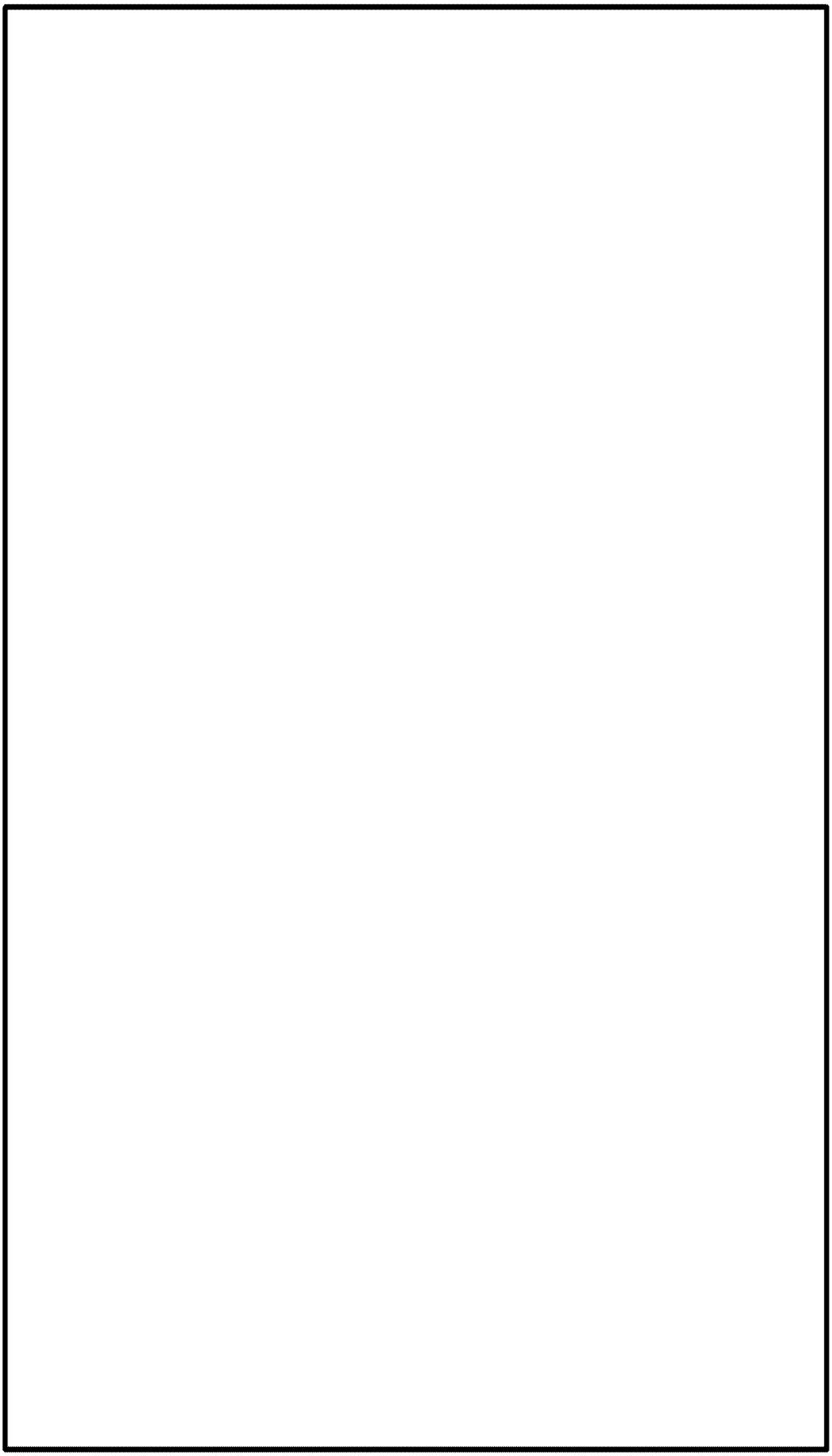

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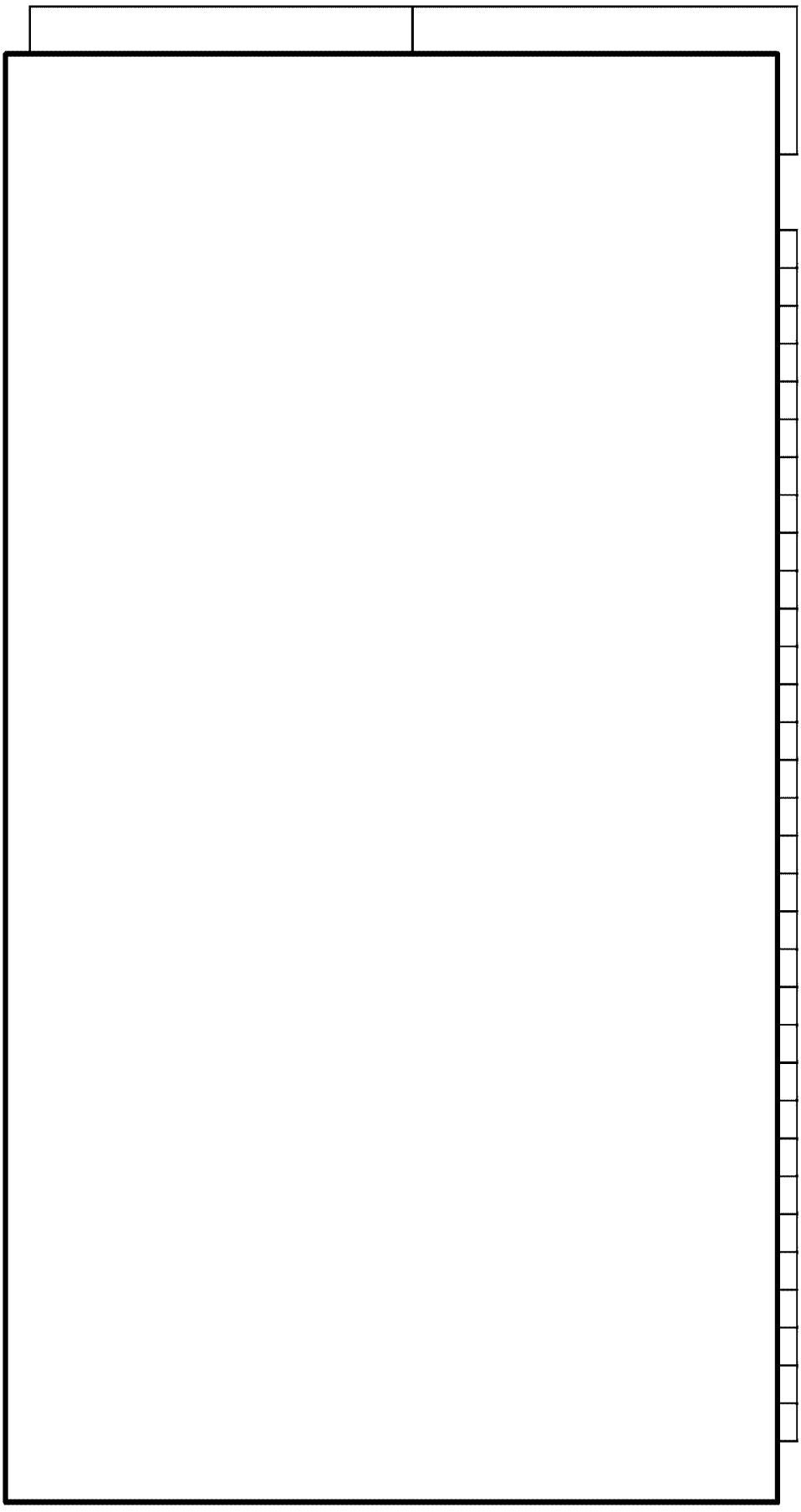

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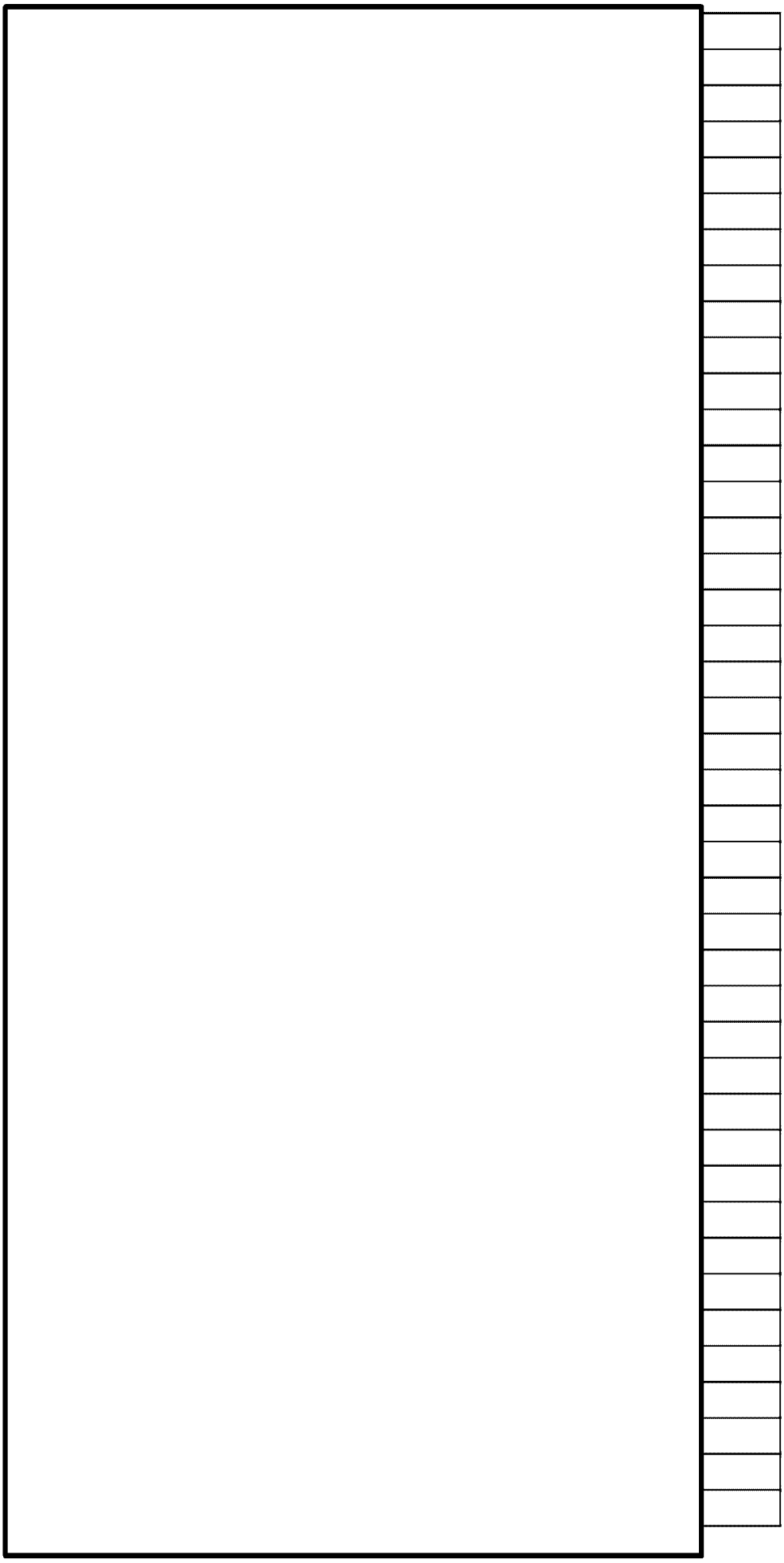

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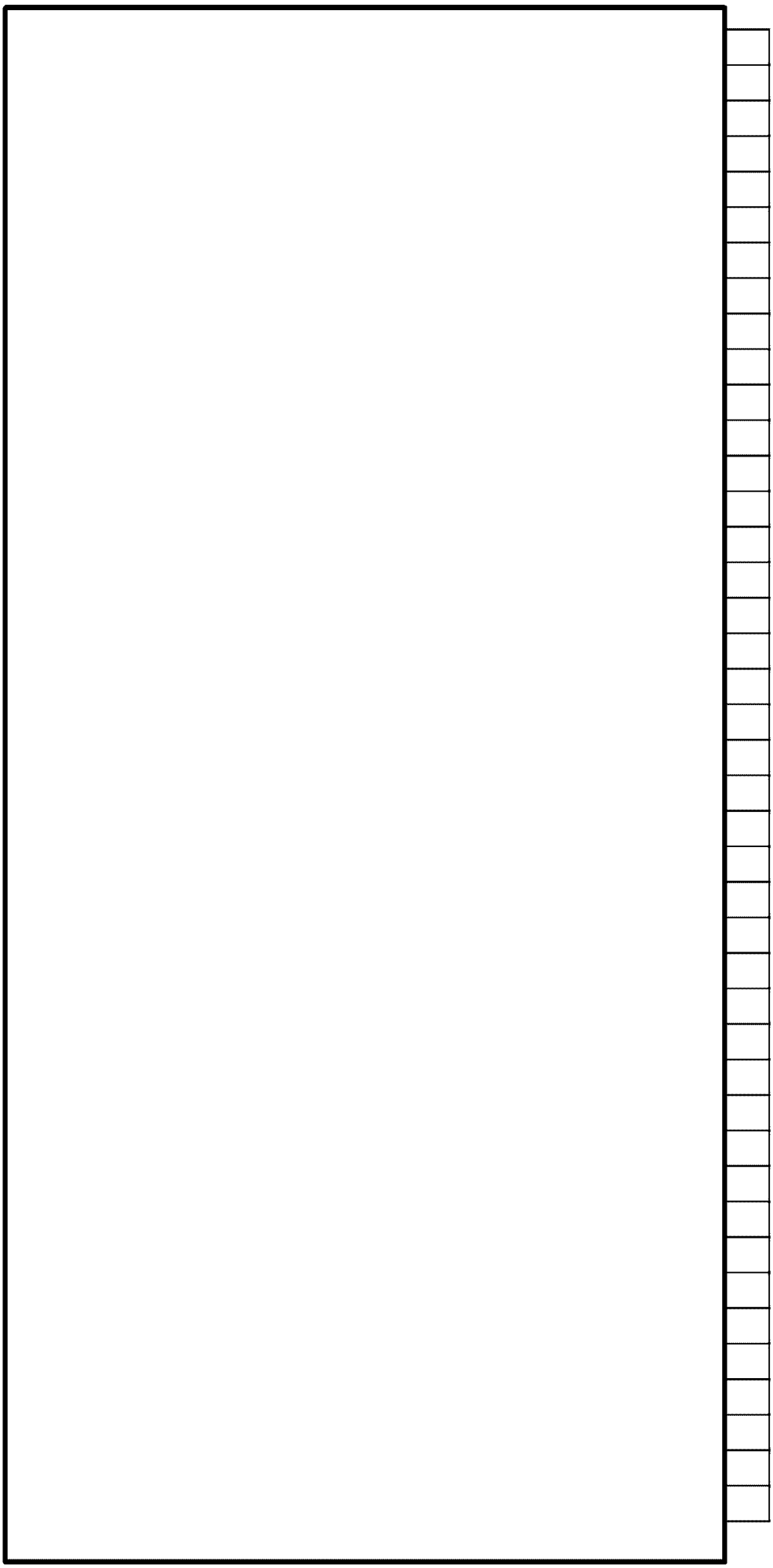

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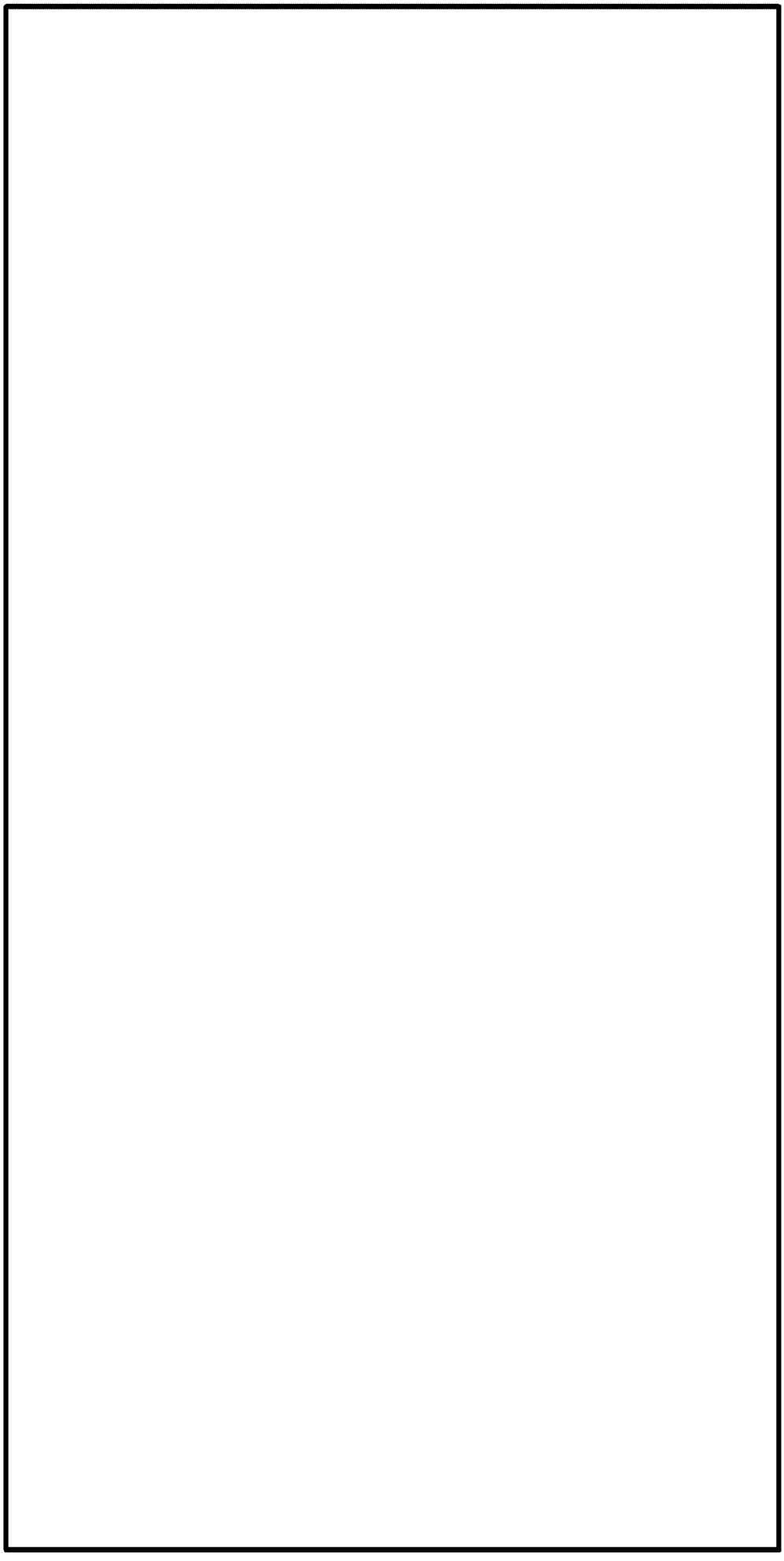

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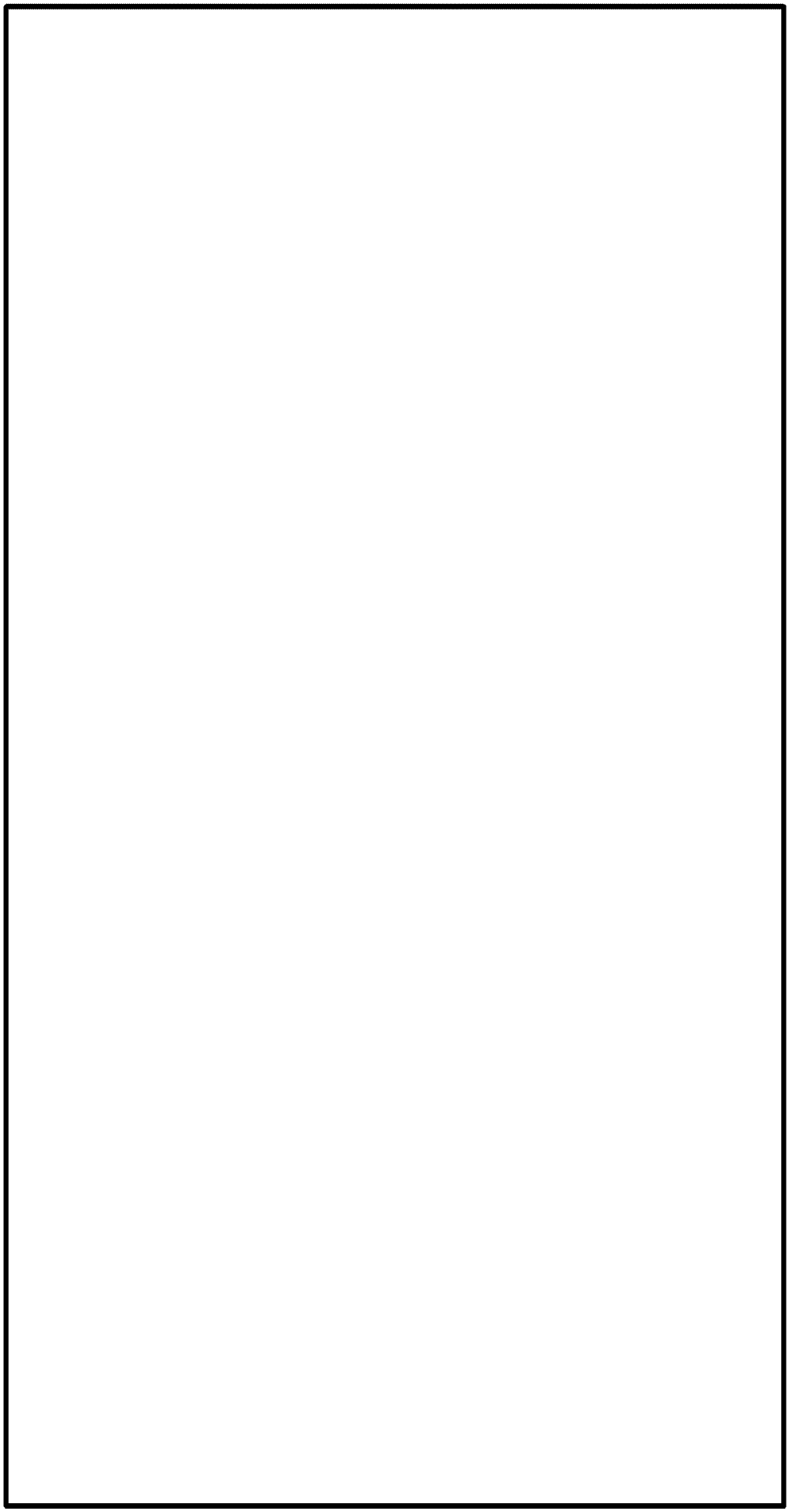

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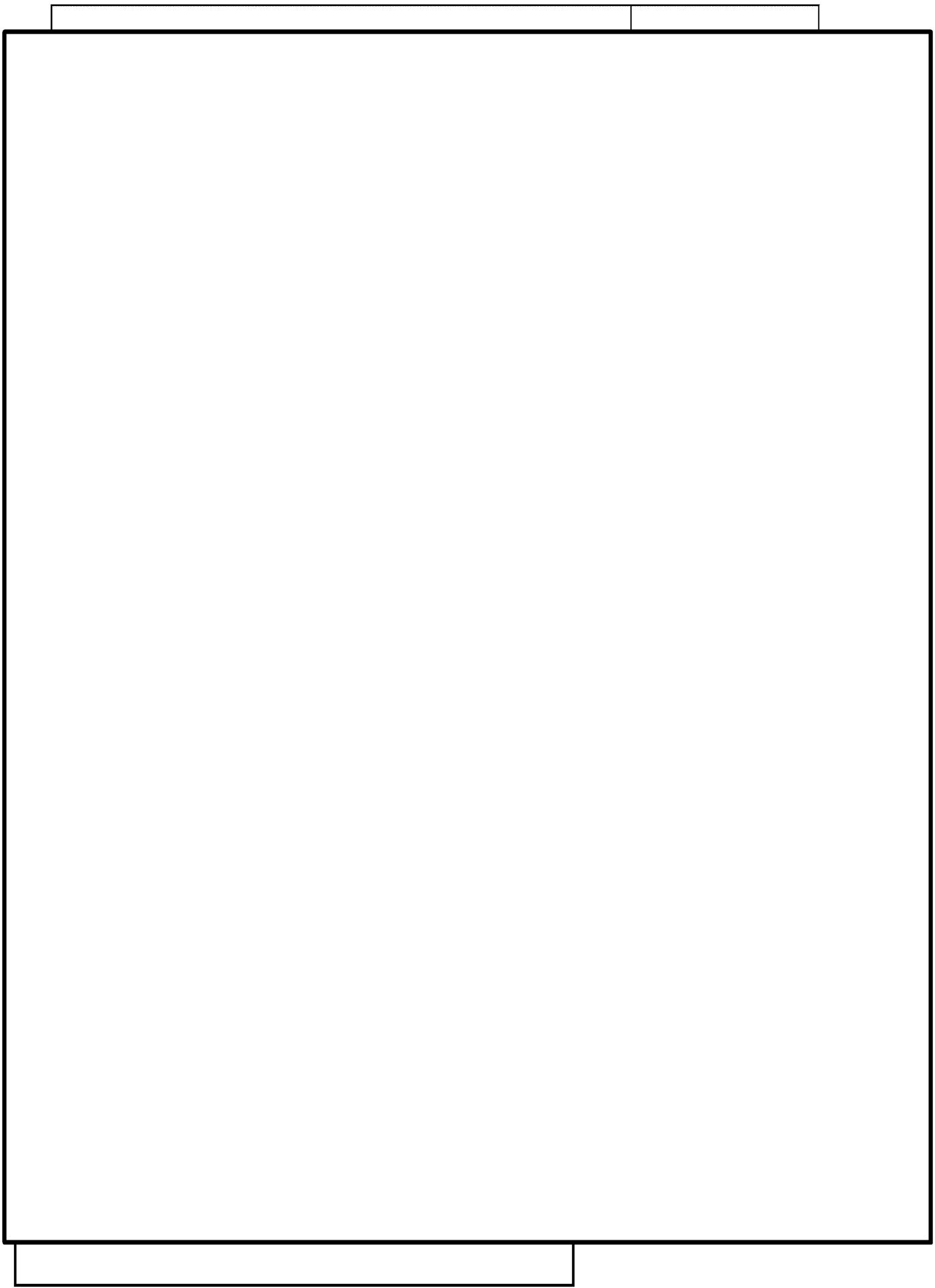

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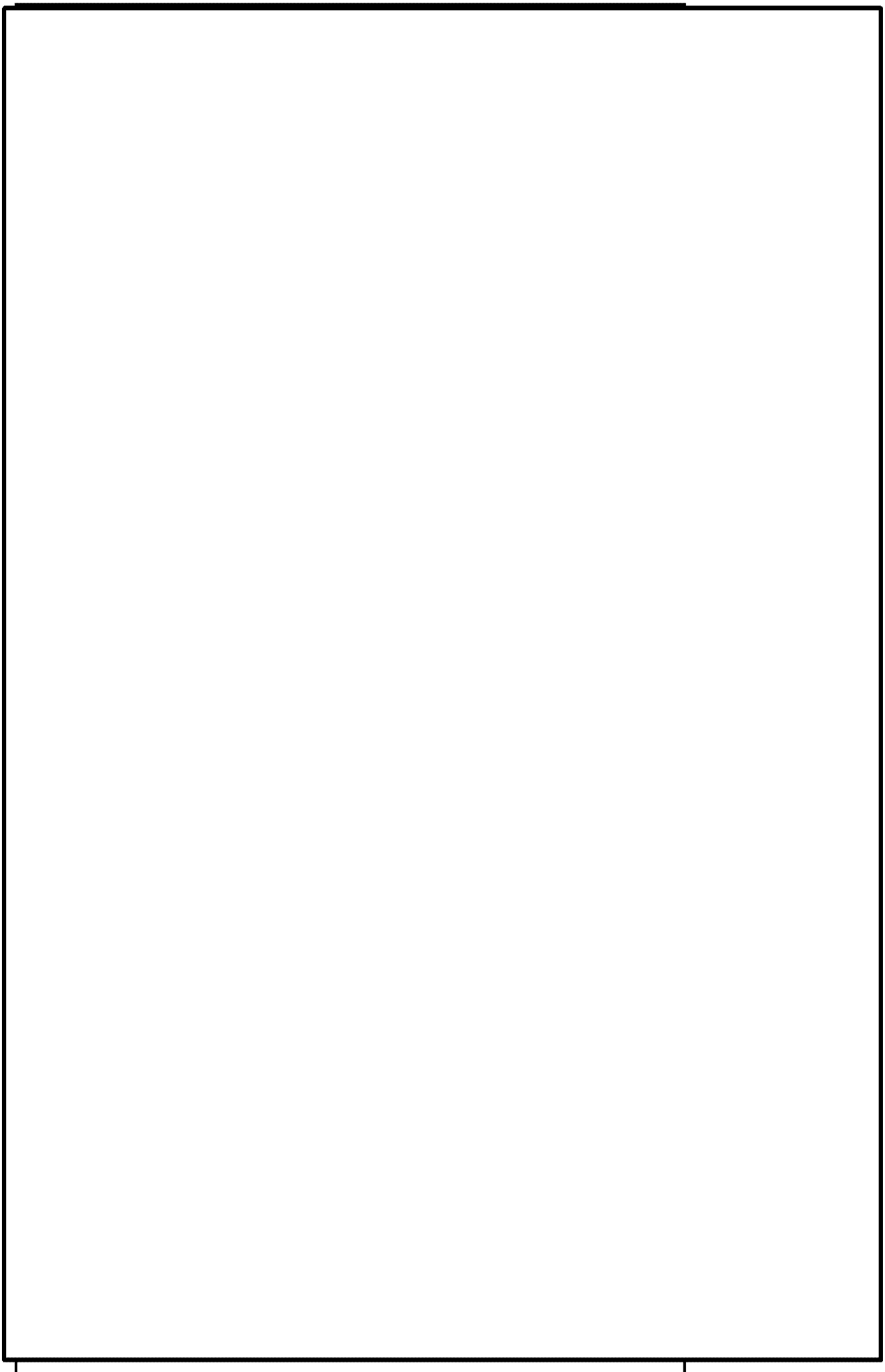

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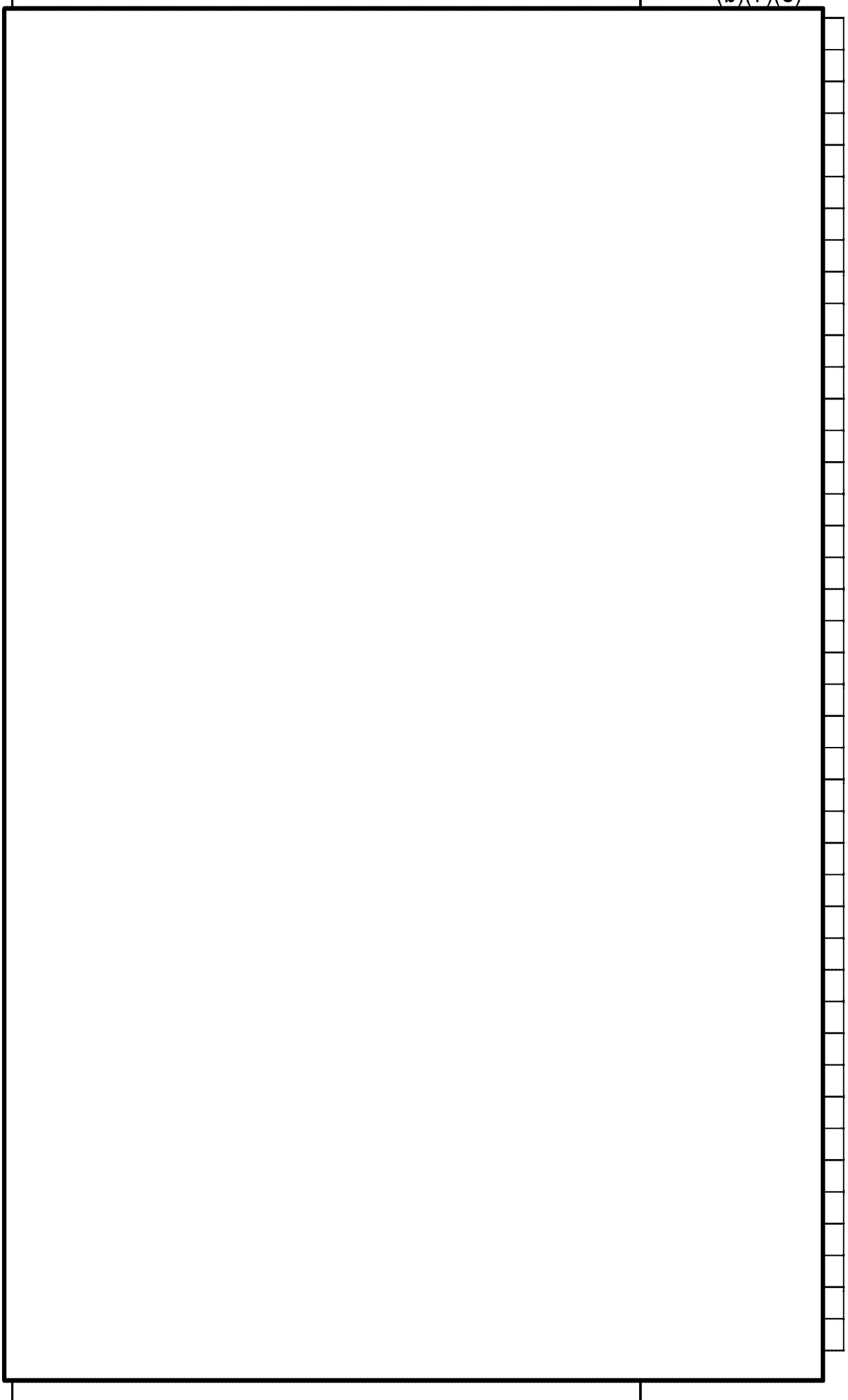

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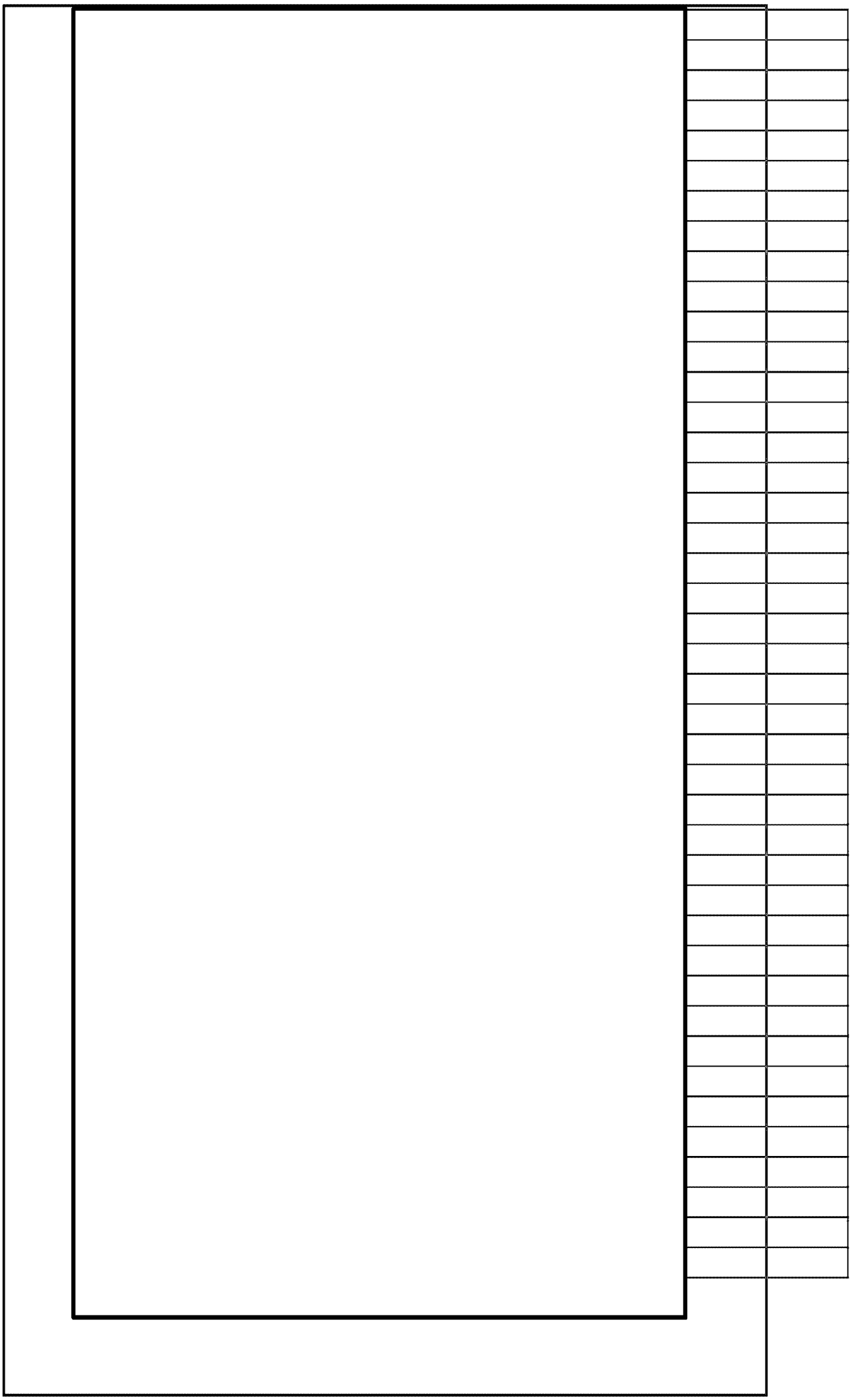

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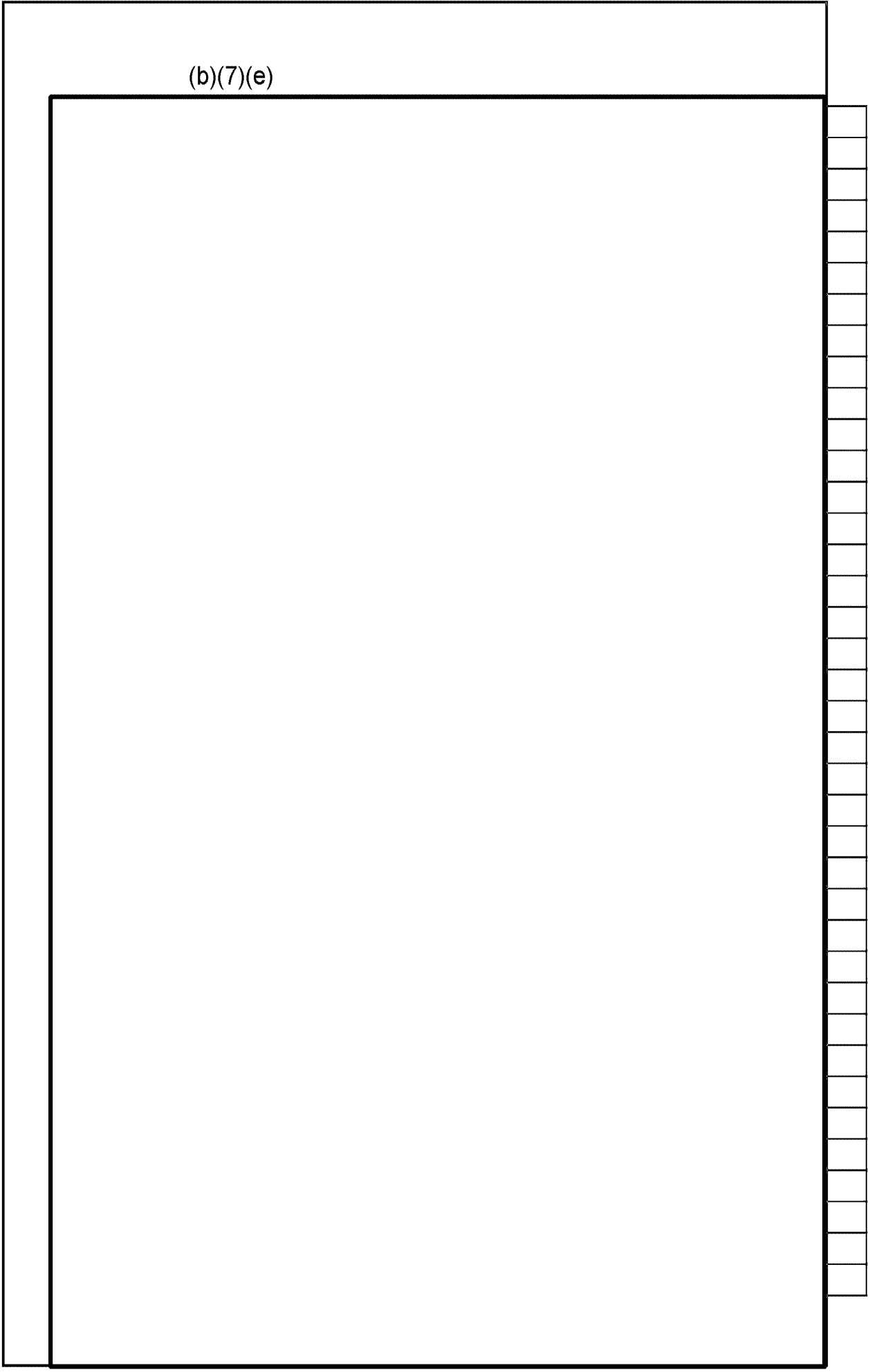

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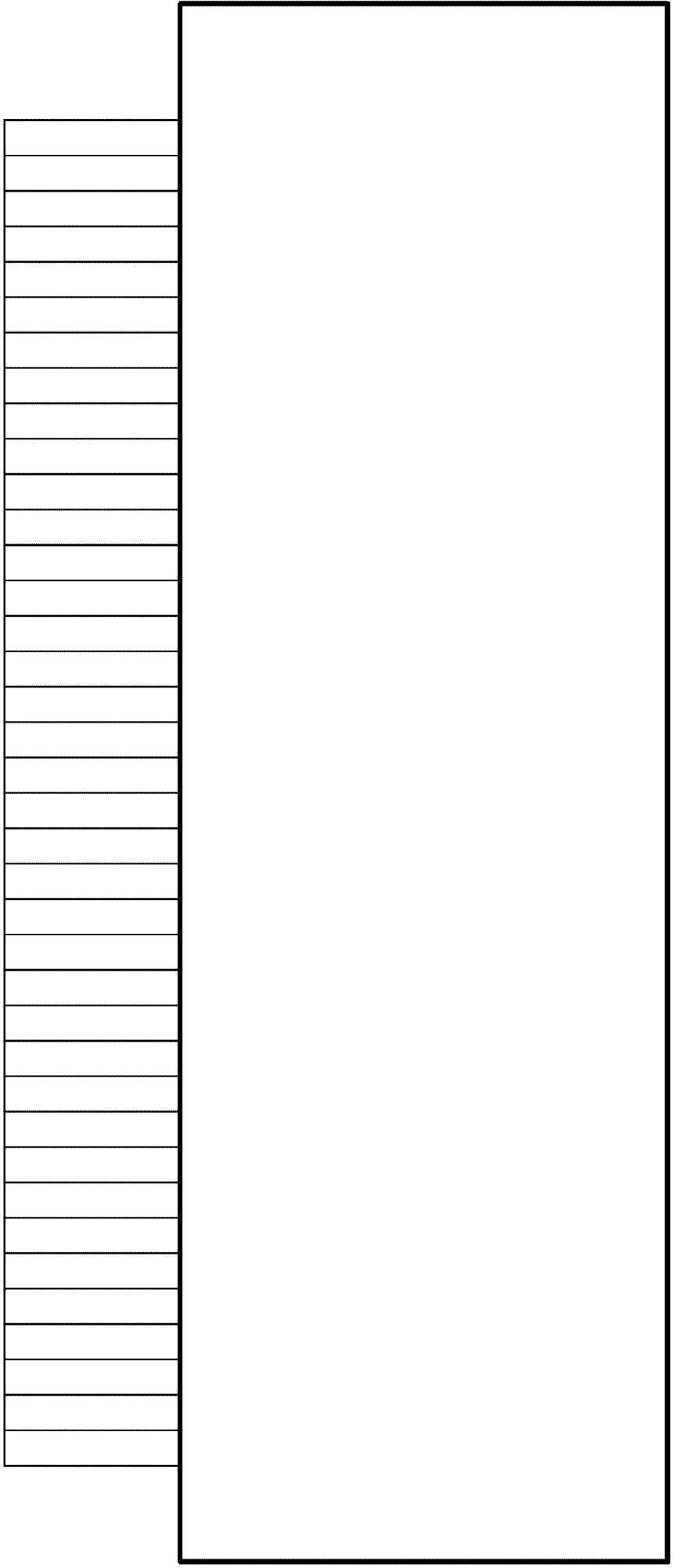

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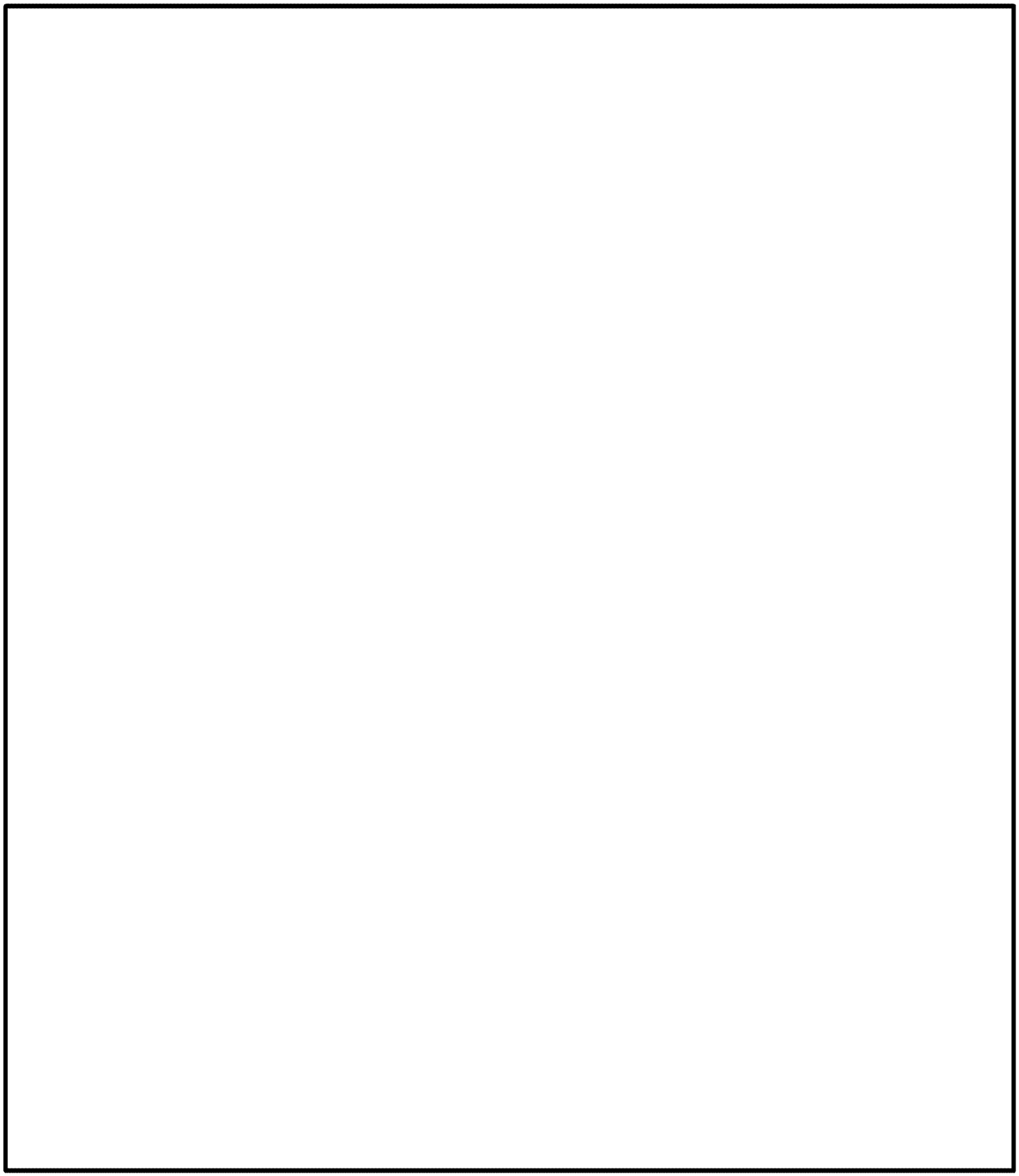

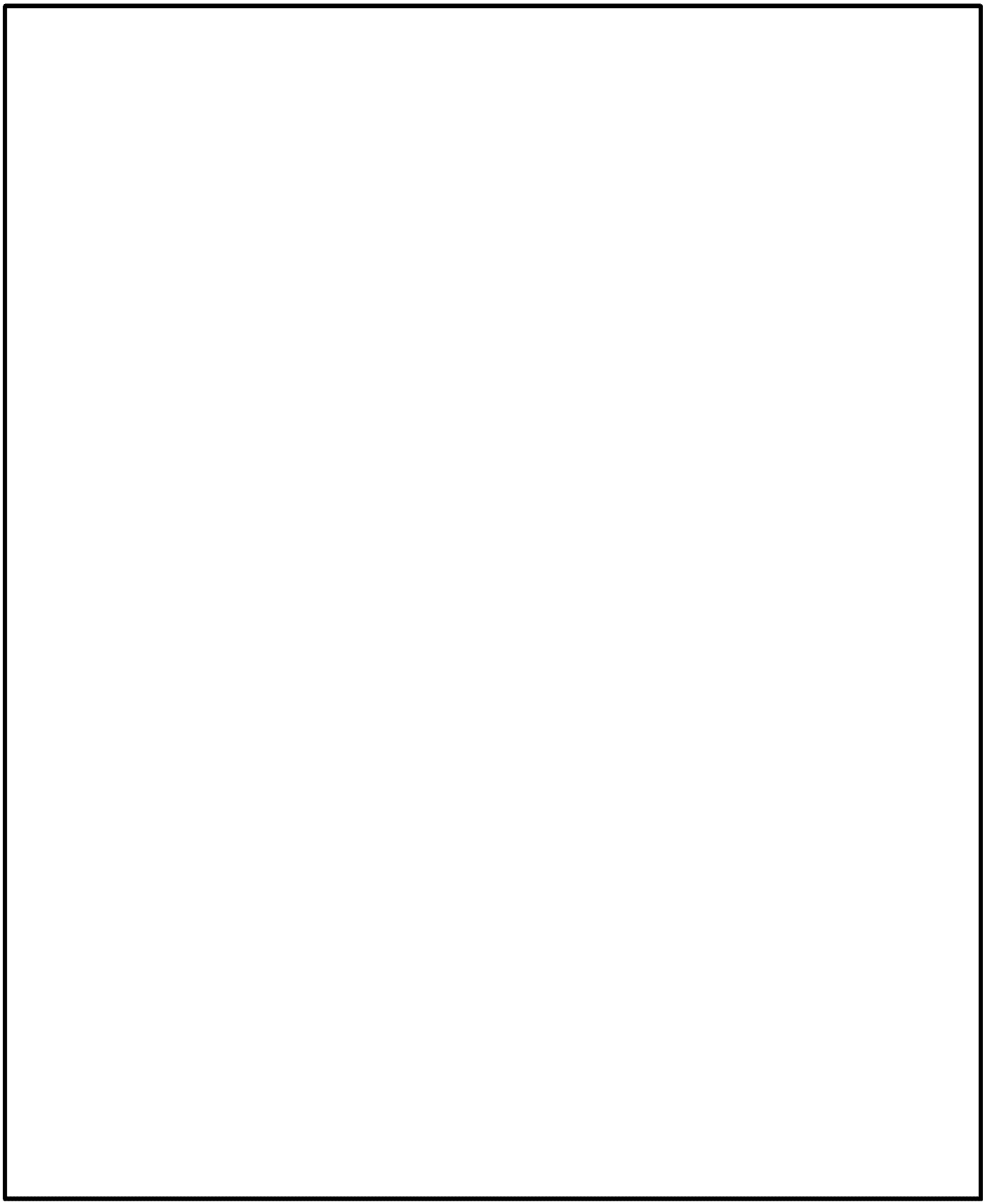

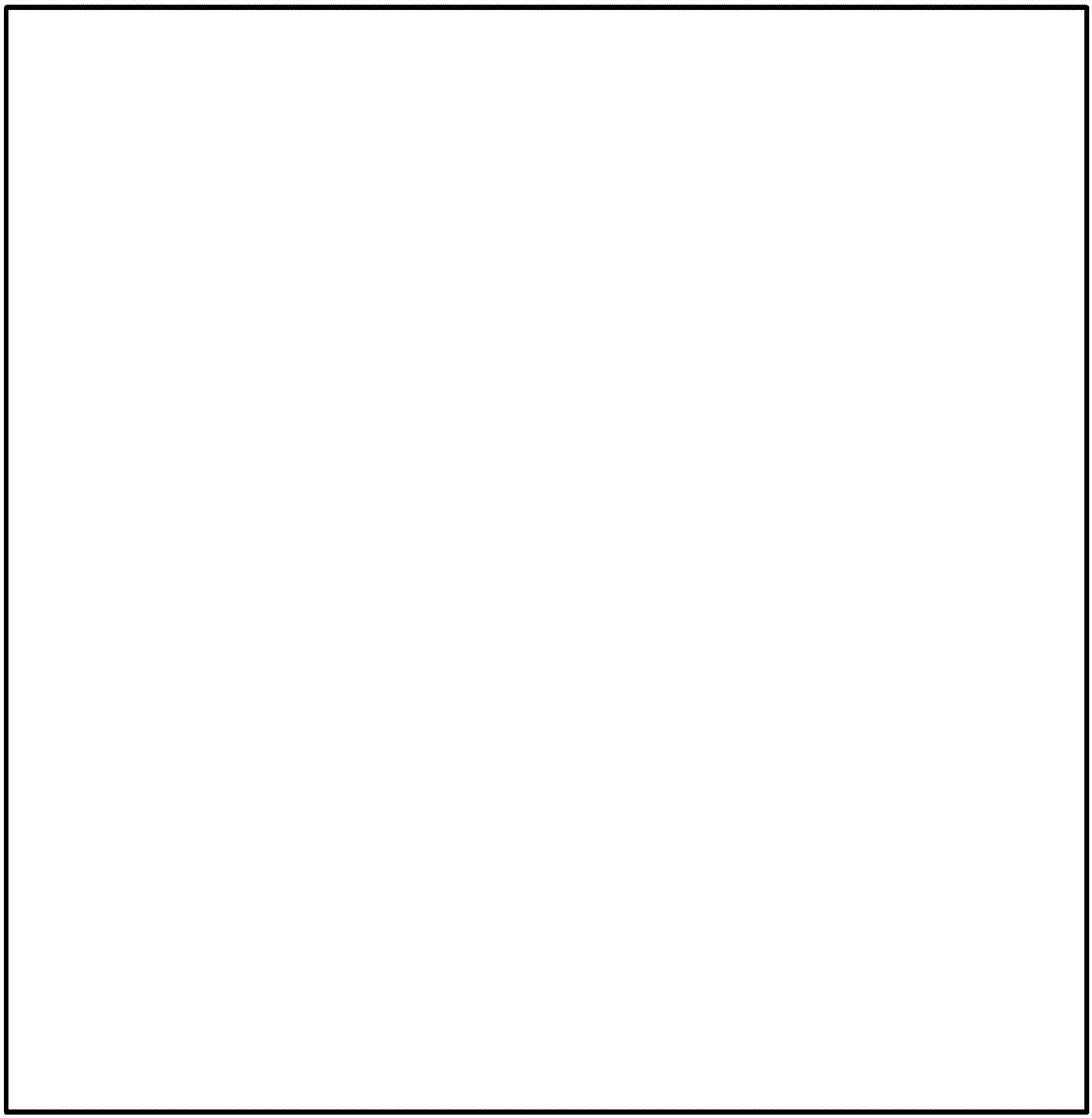

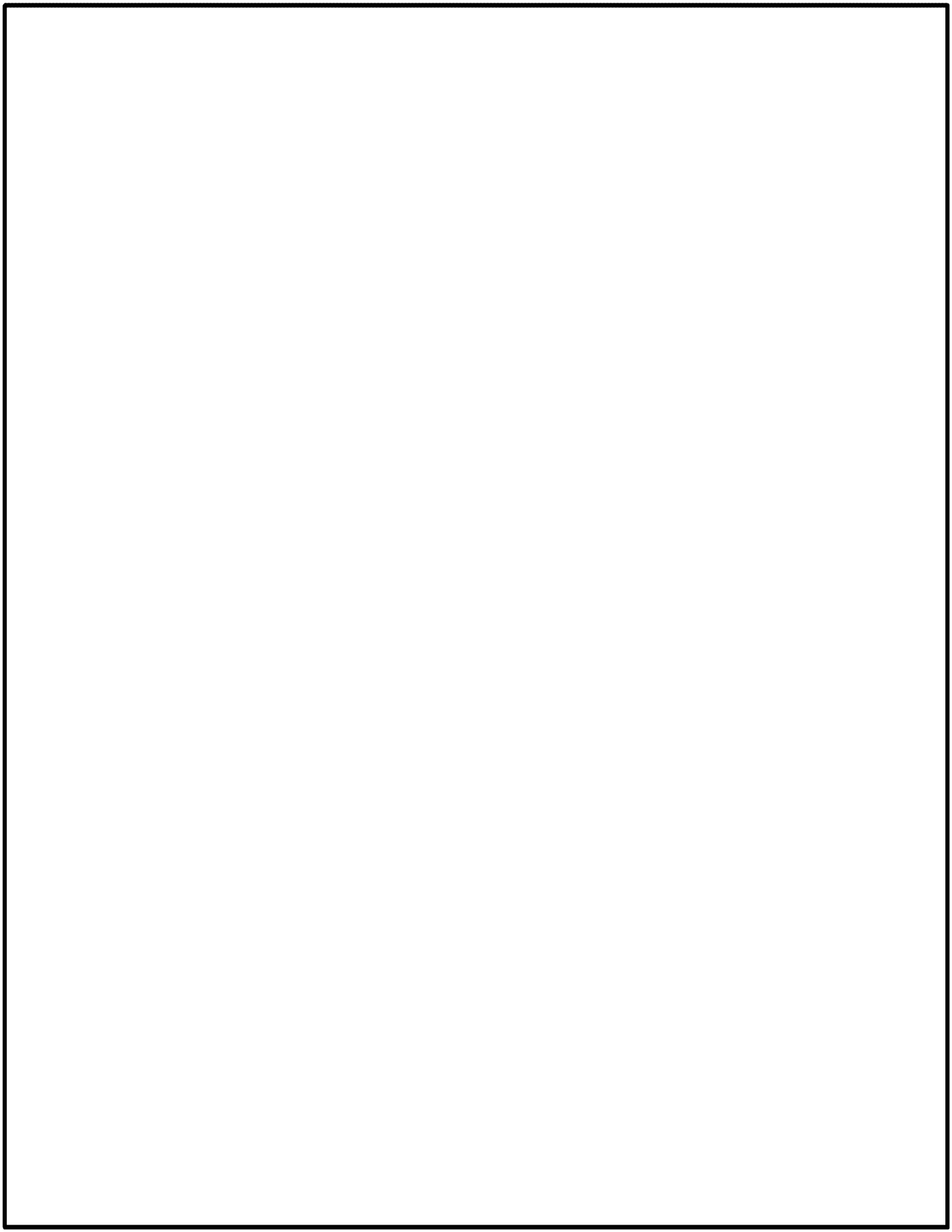

Data Field Mapping *22*

r Creation *24*

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(b)(5)

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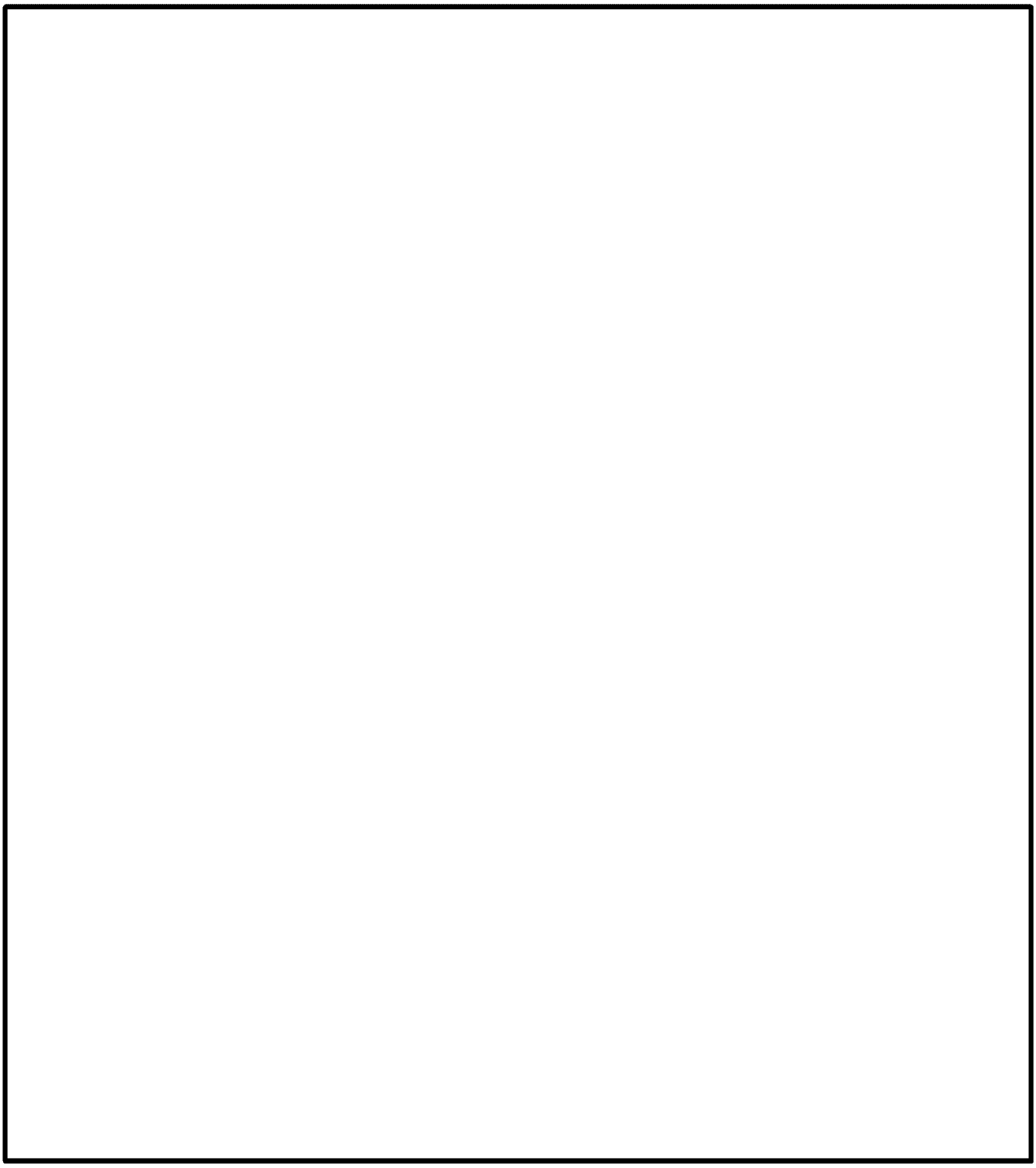

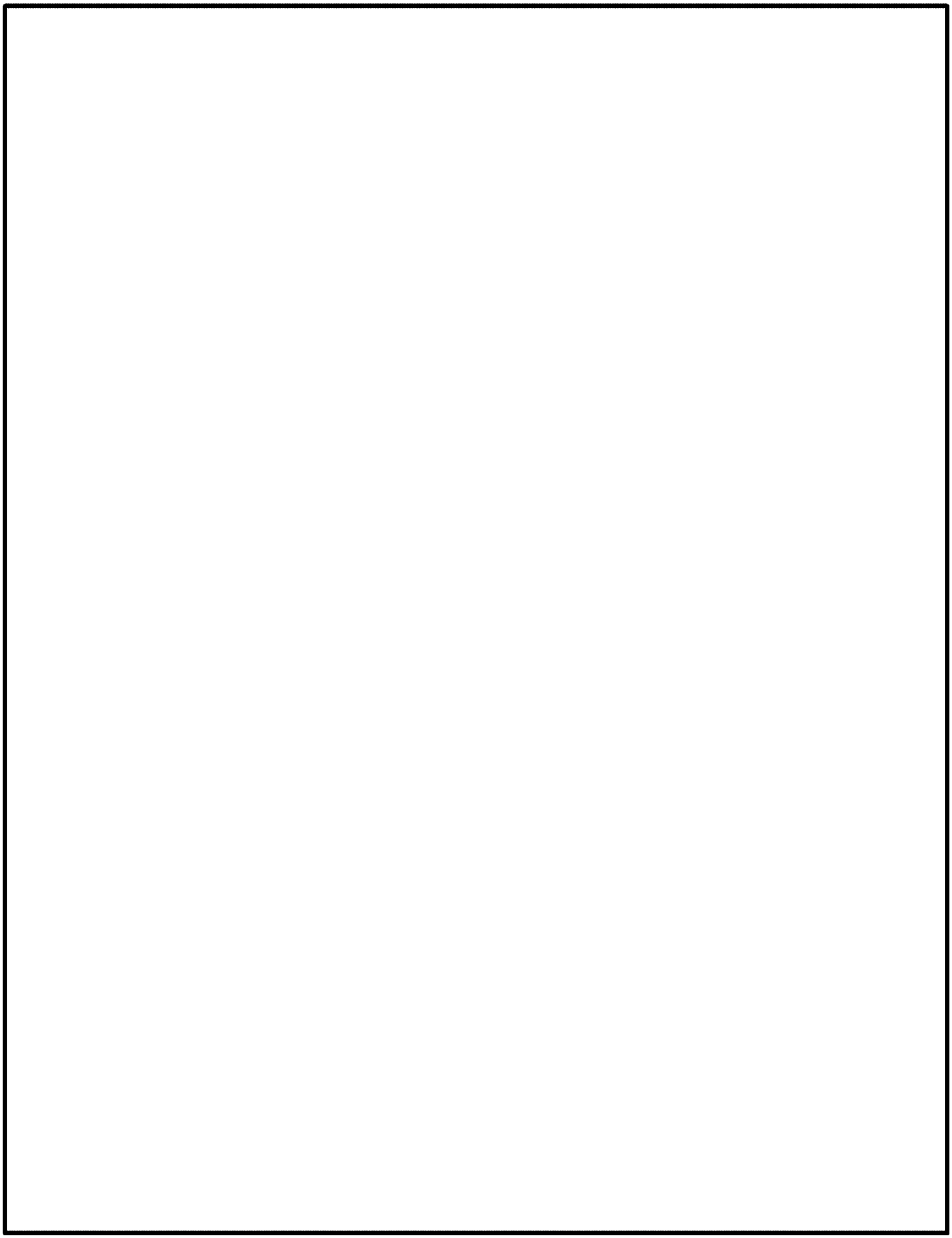

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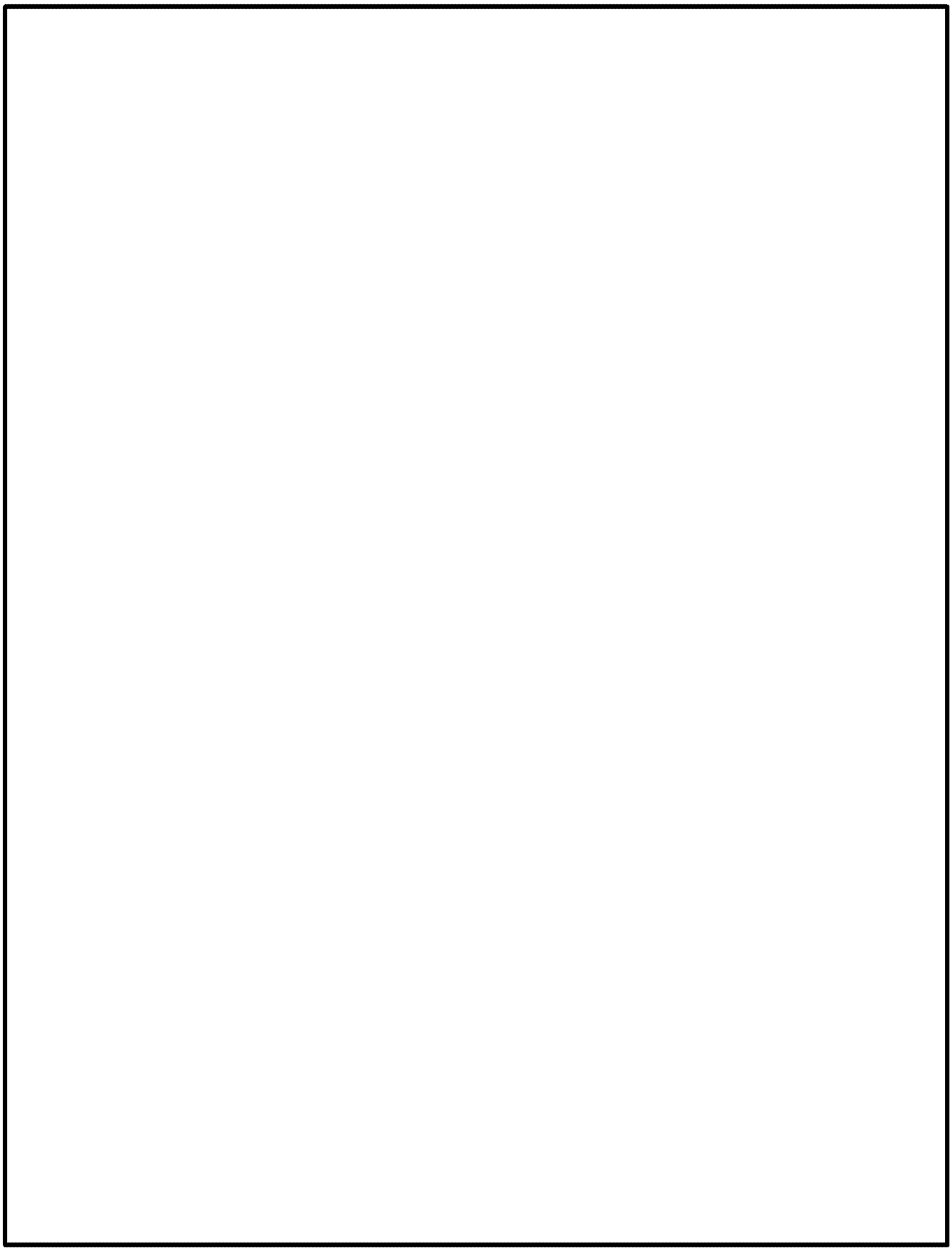

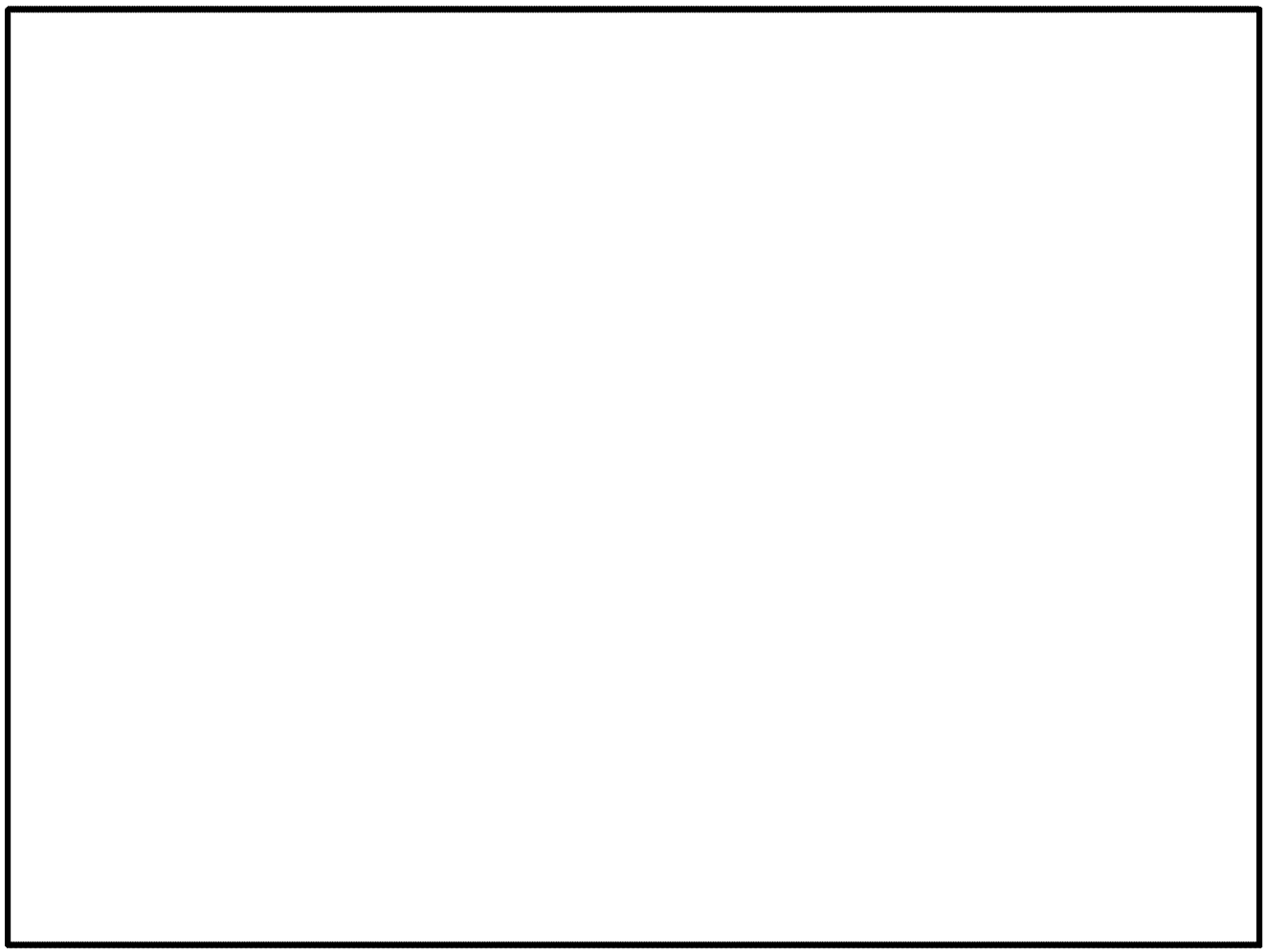

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3 Interface Design Requirements (b)(7)(e)

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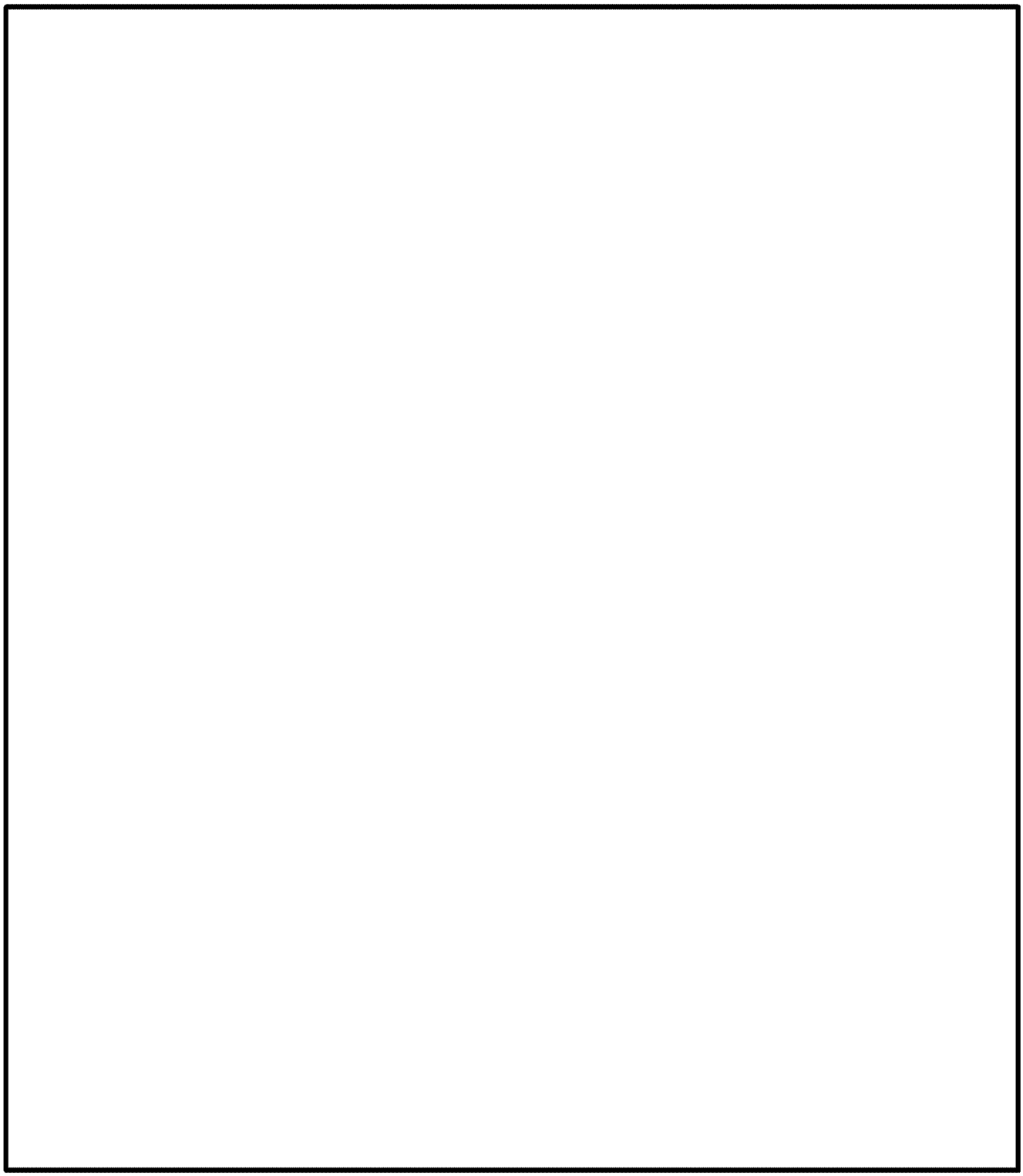

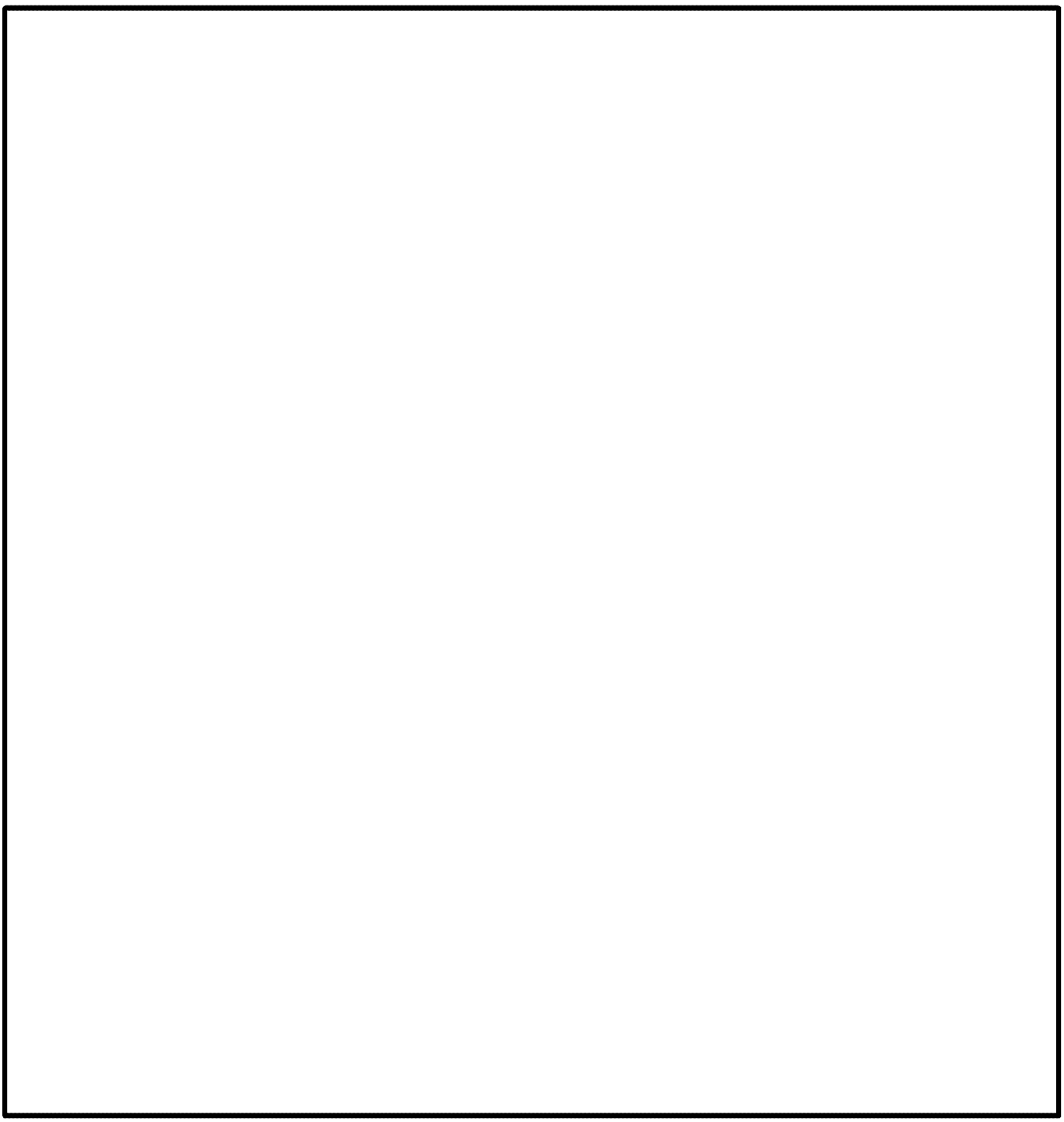

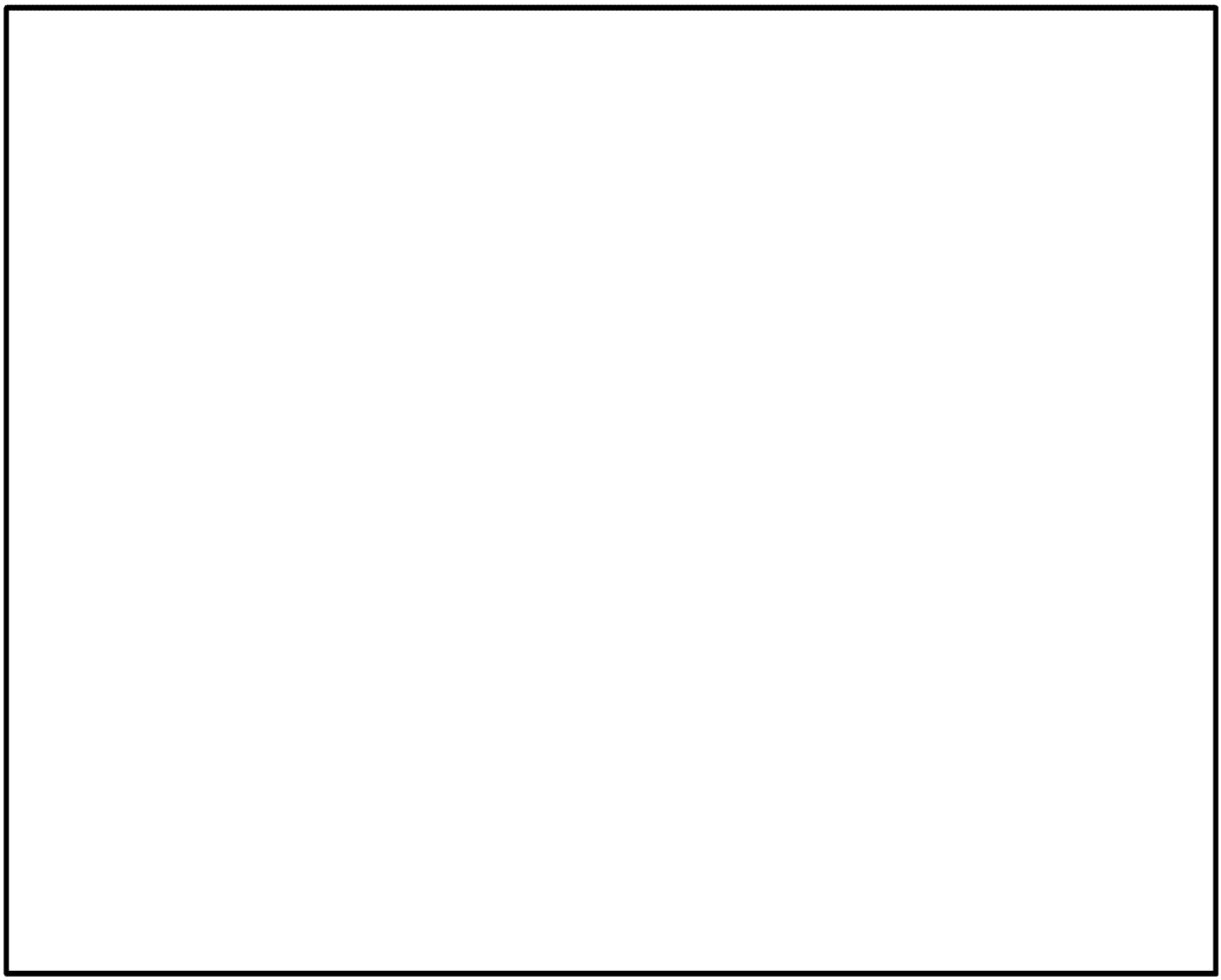

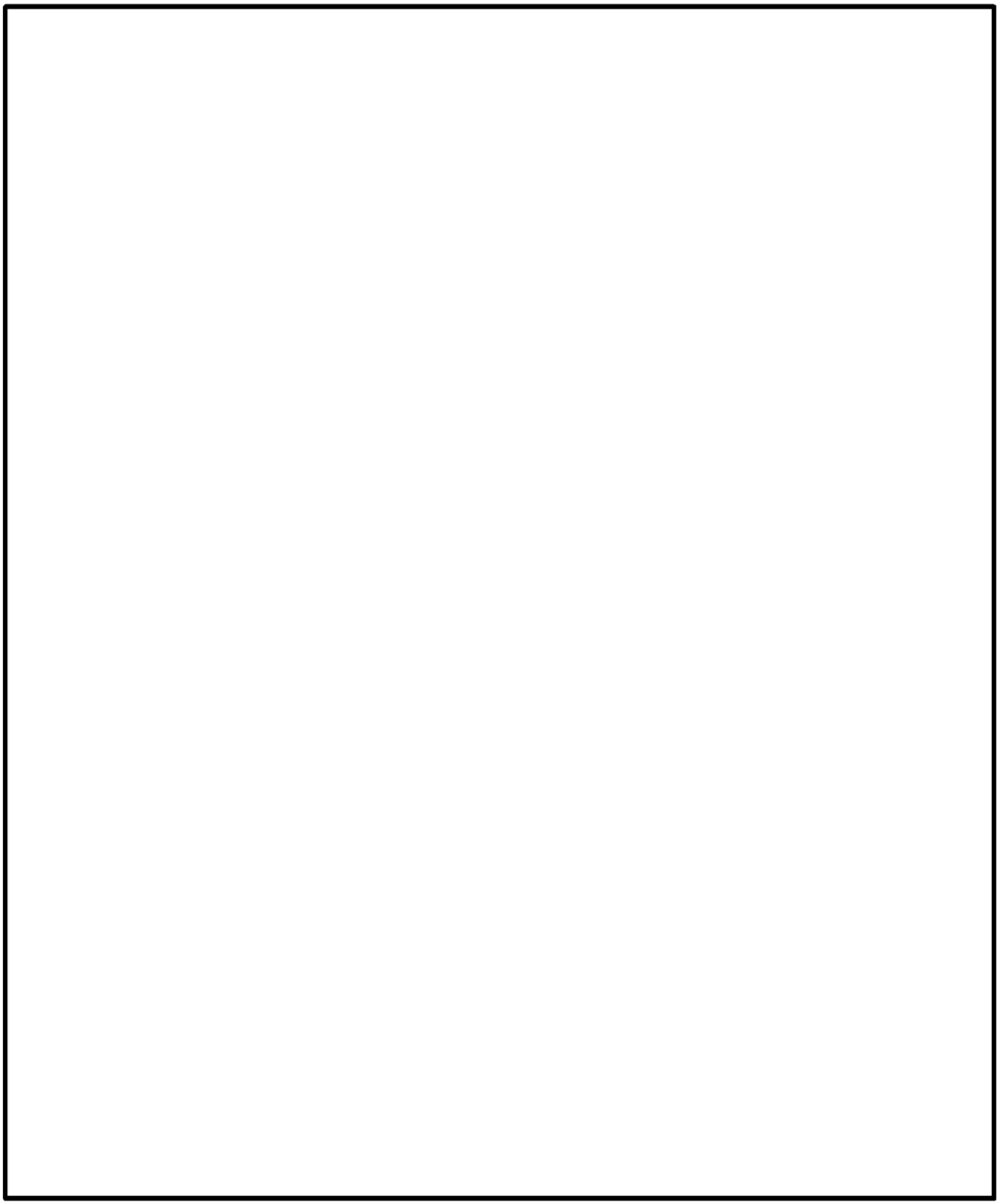

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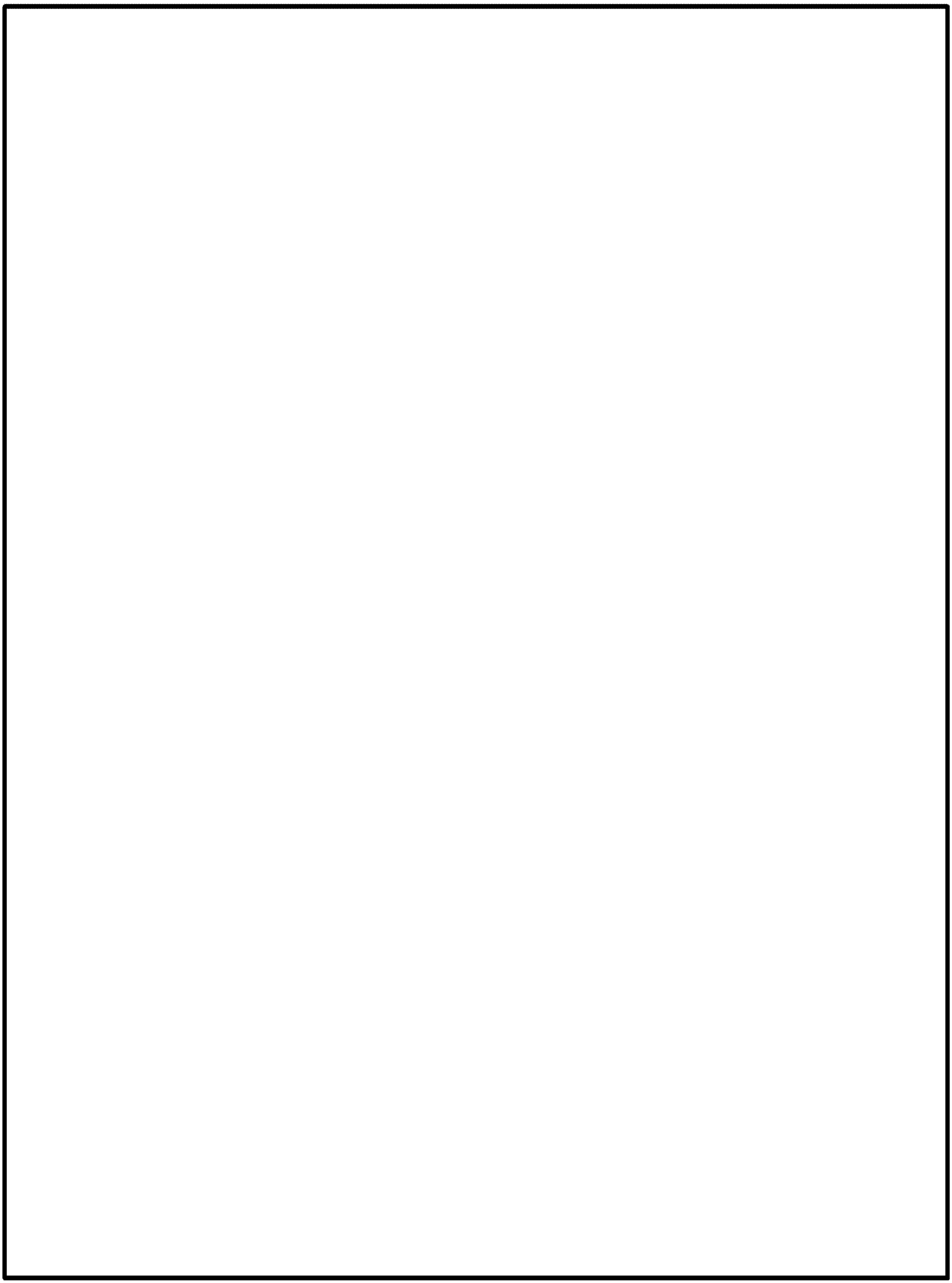

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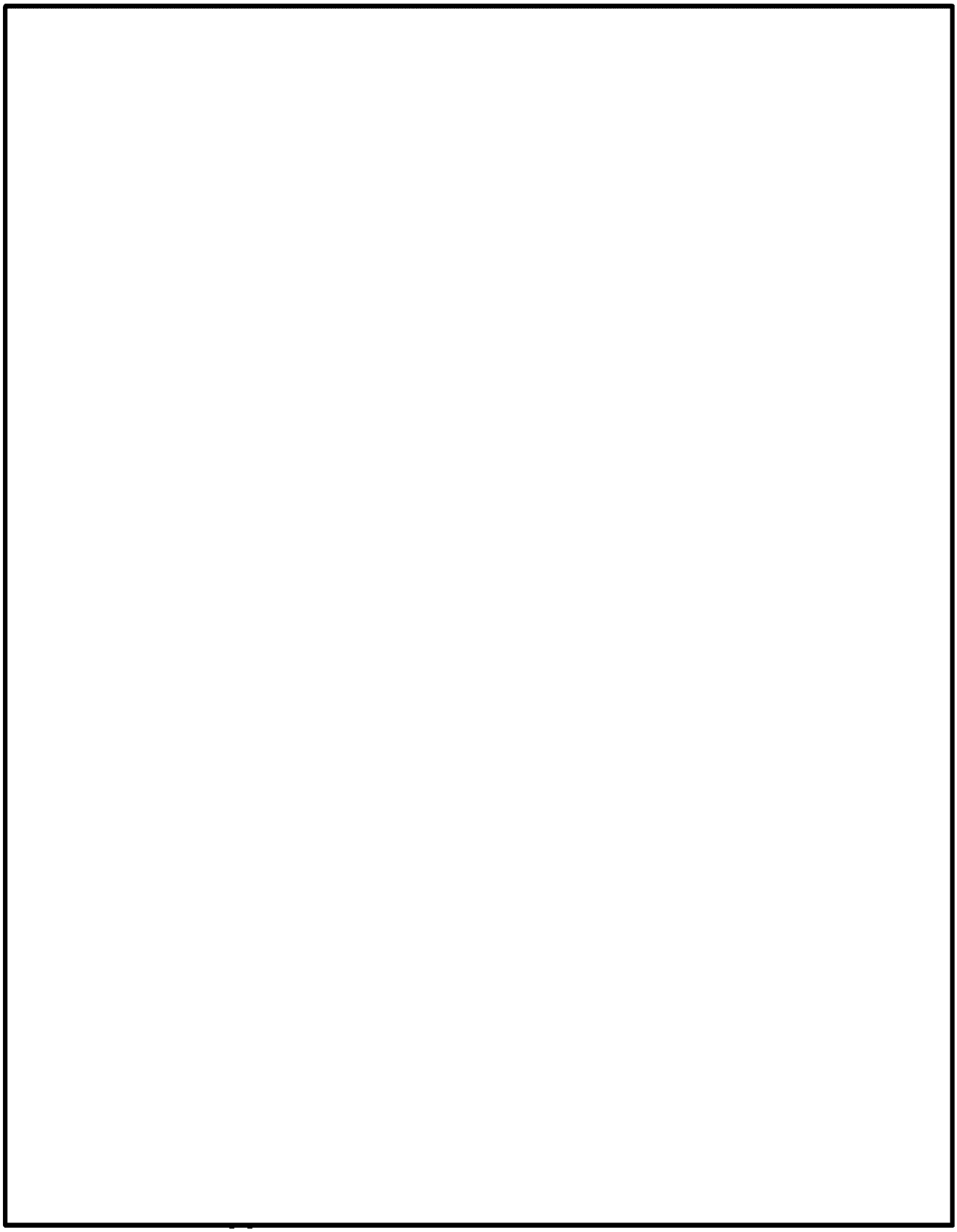

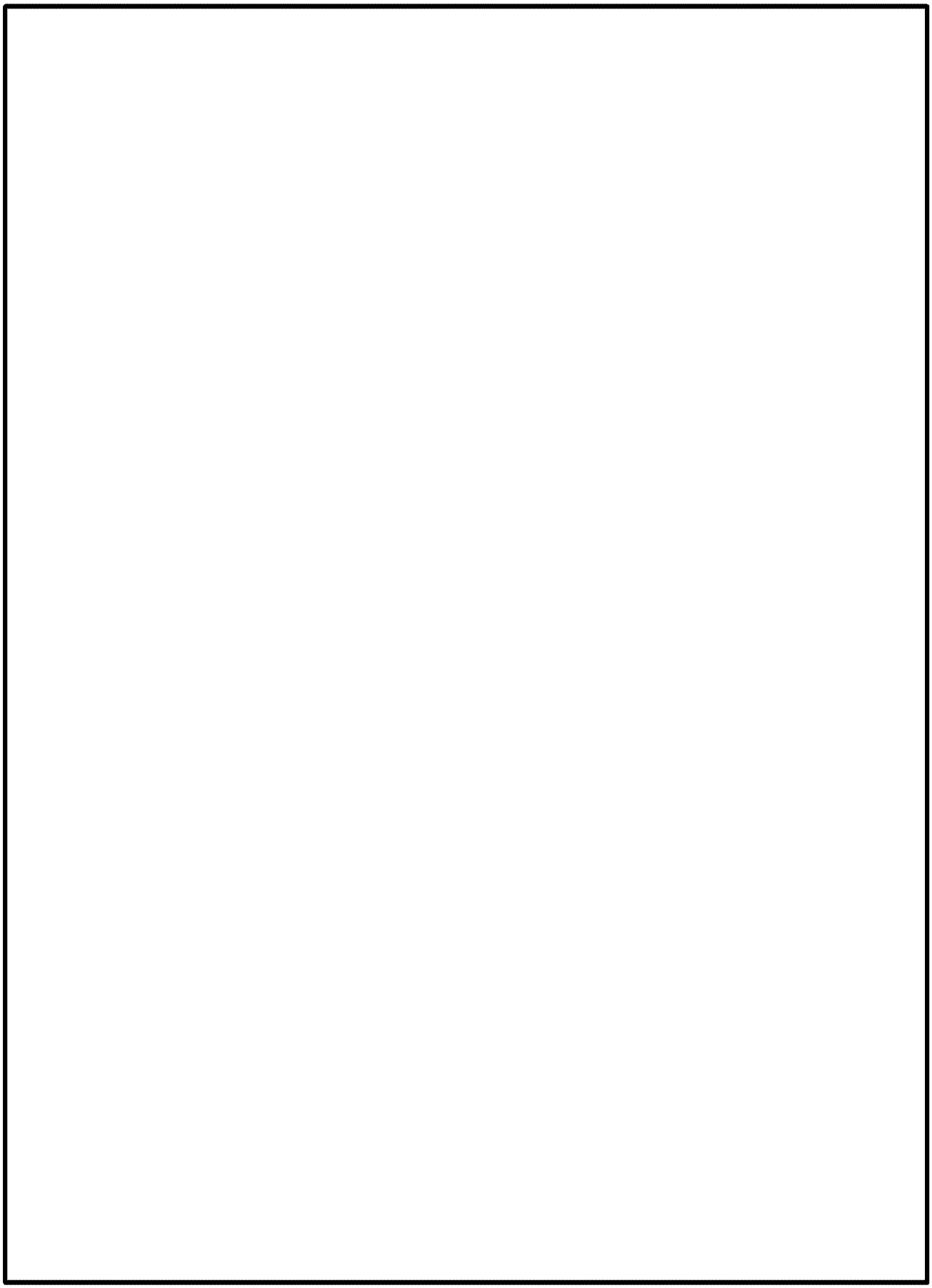

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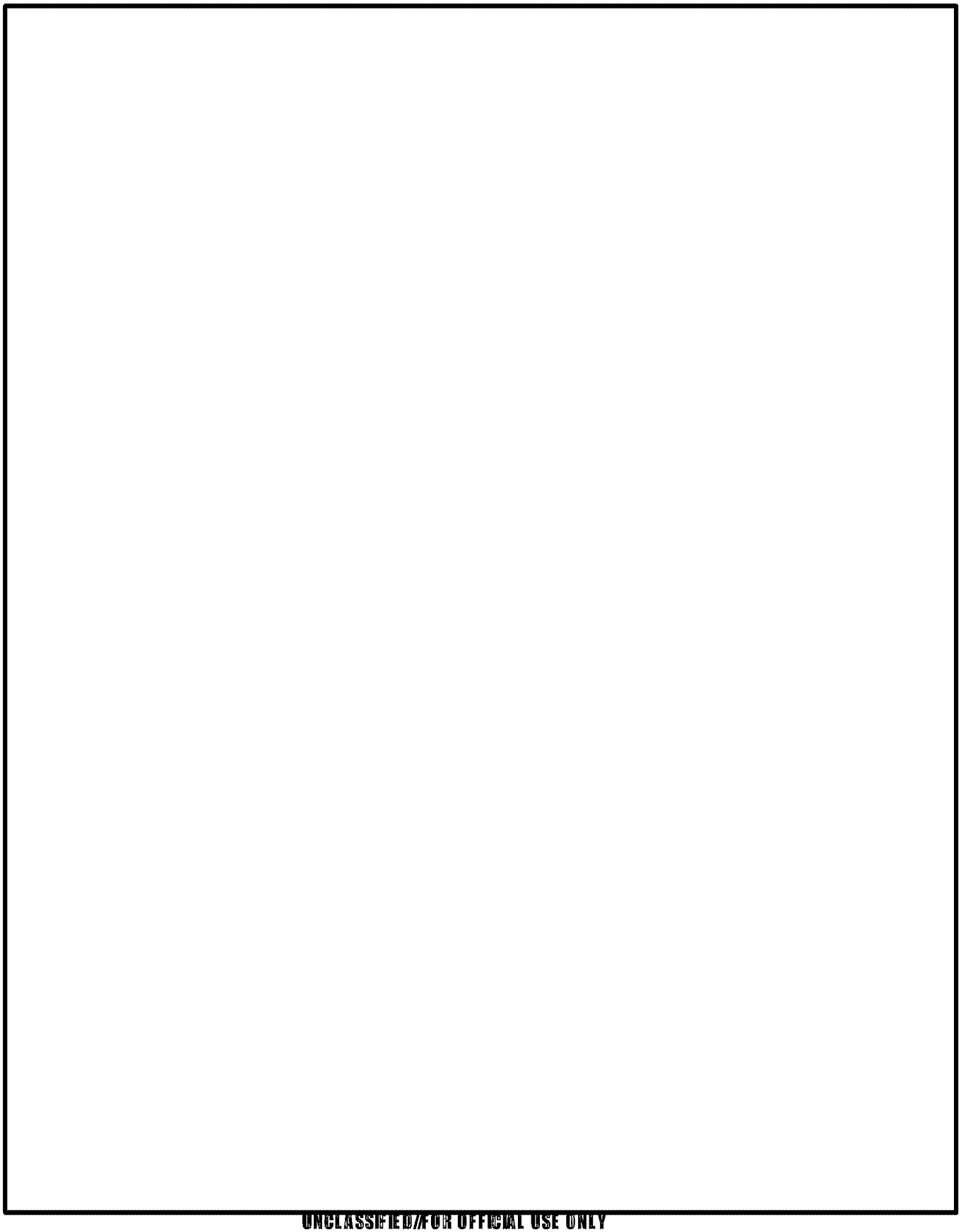

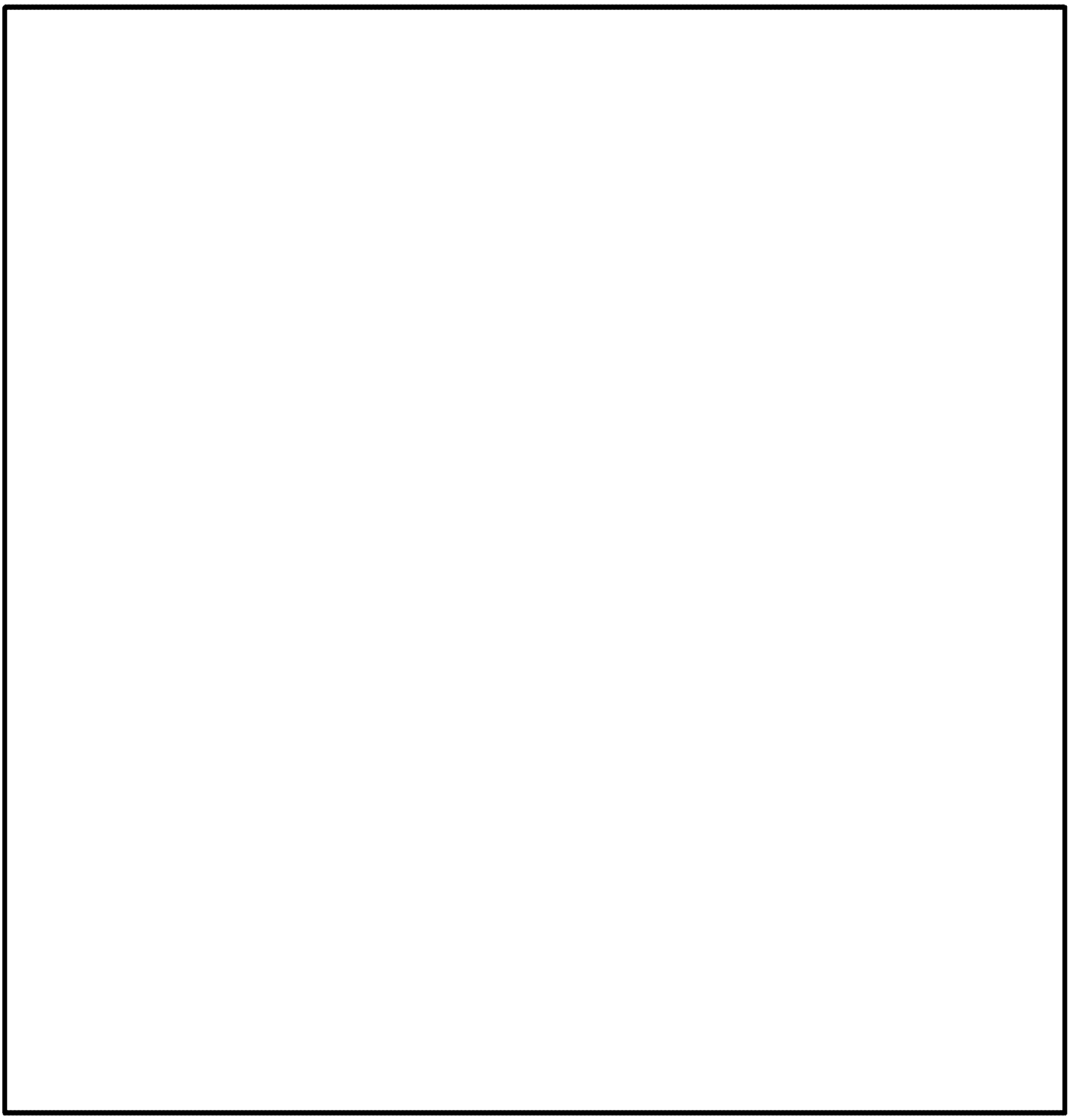

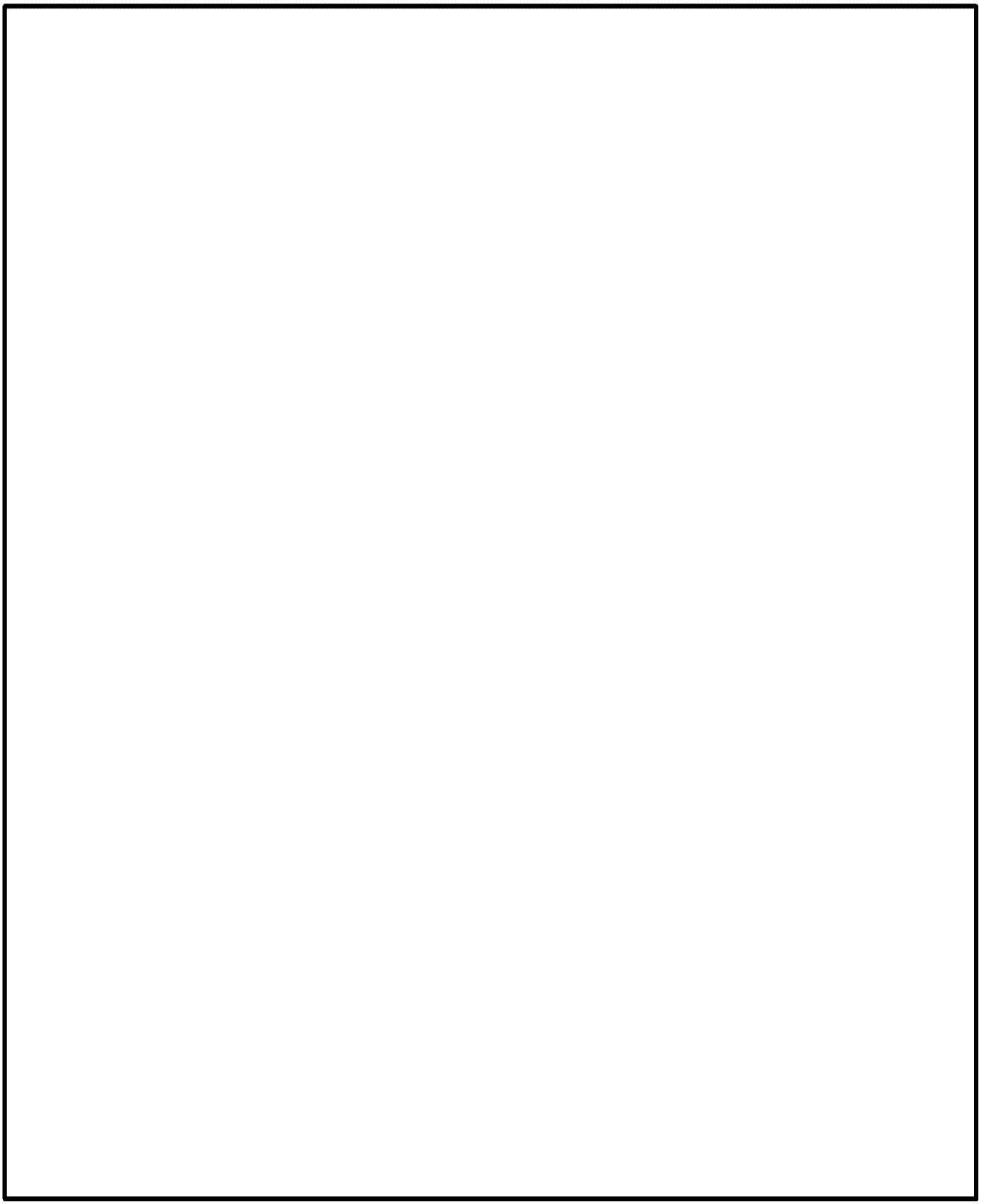

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U.S. Department of Homeland Security
U. S. Citizenship and Immigration Services
Office of the Director (MS 2000)
Washington, DC 20529-2000

U.S. Citizenship and Immigration Services

MAR 28 2017

Memorandum

TO: Matthew Emrich
Associate Director
Fraud Detection and National Security

Inga Dawson
Chief
Office of Security and Integrity

FROM: Lori Scialabba
Acting Director

SUBJECT: **Delegation of Authority to Conduct Certain Law Enforcement Activities Including, But Not Limited to, Accessing Internet and Publicly Available Social Media Content** [redacted] (b)(7)(e)

Pursuant to the authority delegated to me under Department of Homeland Security (DHS) Delegation Number 15002, *Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities,* and subject to my oversight, direction, and guidance, I hereby delegate to the Associate Director for Fraud Detection and National Security and to the Chief of the Office of Security and Integrity the authority to conduct law enforcement activities including, but not limited to, accessing internet and publicly available social media content [redacted] This authority may be exercised in matters under the jurisdiction of their respective directorate or office, to protect the national security and public safety. (b)(7)(e)

The authority delegated herein may only be exercised by properly trained and authorized officers or employees of U.S. Citizenship and Immigration Services[1] within or officially detailed to the Fraud Detection and National Security Directorate or to the Office of Security and Integrity. Any exercise of this authority as it relates to the use of social media must also be in compliance with an approved Social Media Operational Use Template and any additional policy or guidance (b)(7)(e) [redacted] Any law enforcement activities will be conducted in a manner consistent with the Reservations set forth in DHS Delegation Number 0150.1 and consistent with the Department's obligations to protect privacy and civil rights and civil liberties.

[1] See 5 U.S.C. § 2104, and 5 U.S.C. § 2105(a). The terms officer and employee do not include contractor personnel. See also 8 U.S.C. § 1357 and 8 CFR § 1.2.

Enhanced Review o

UNHCR Interview

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Match Number	LASTNAME	Filter Field

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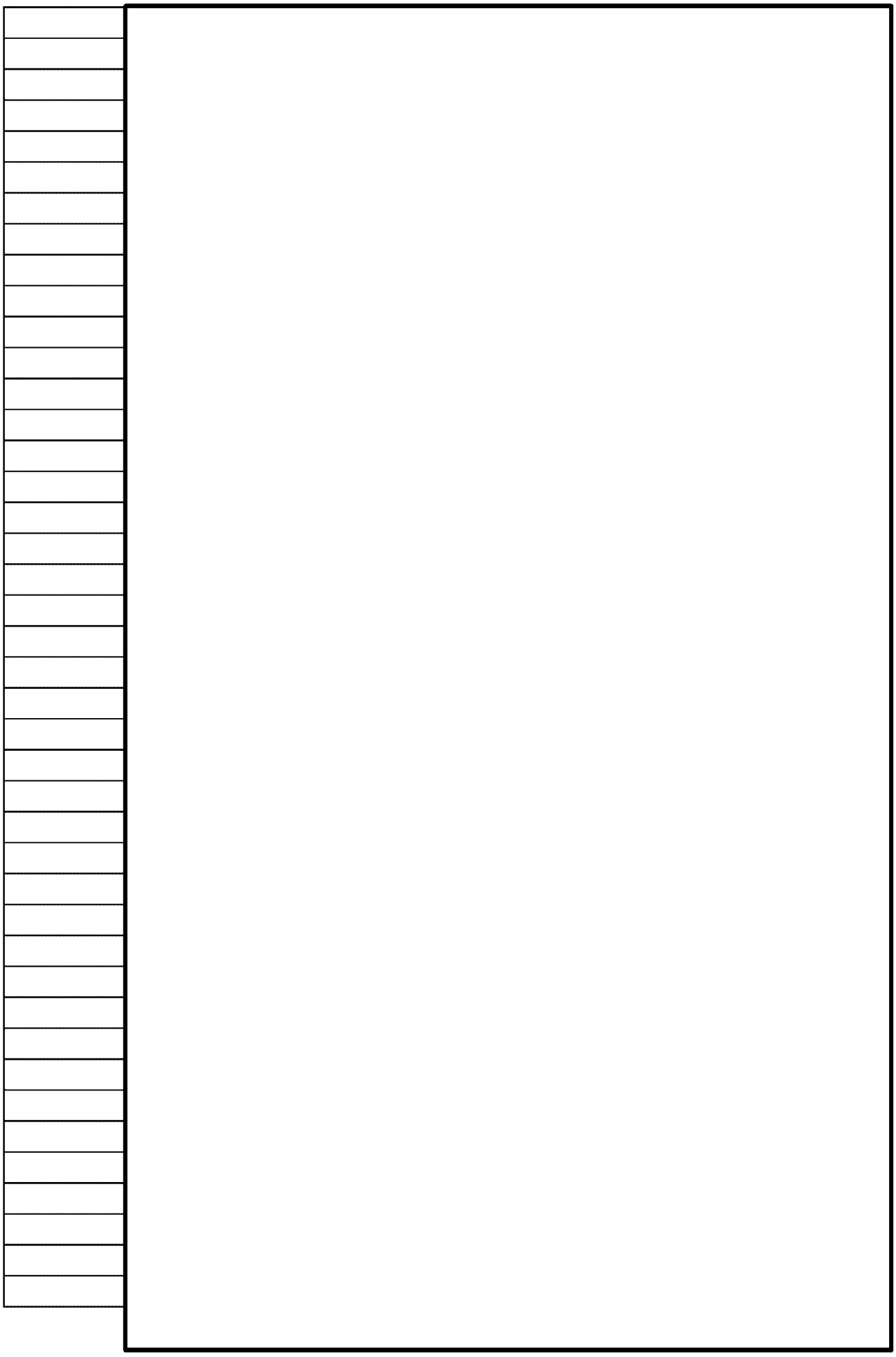

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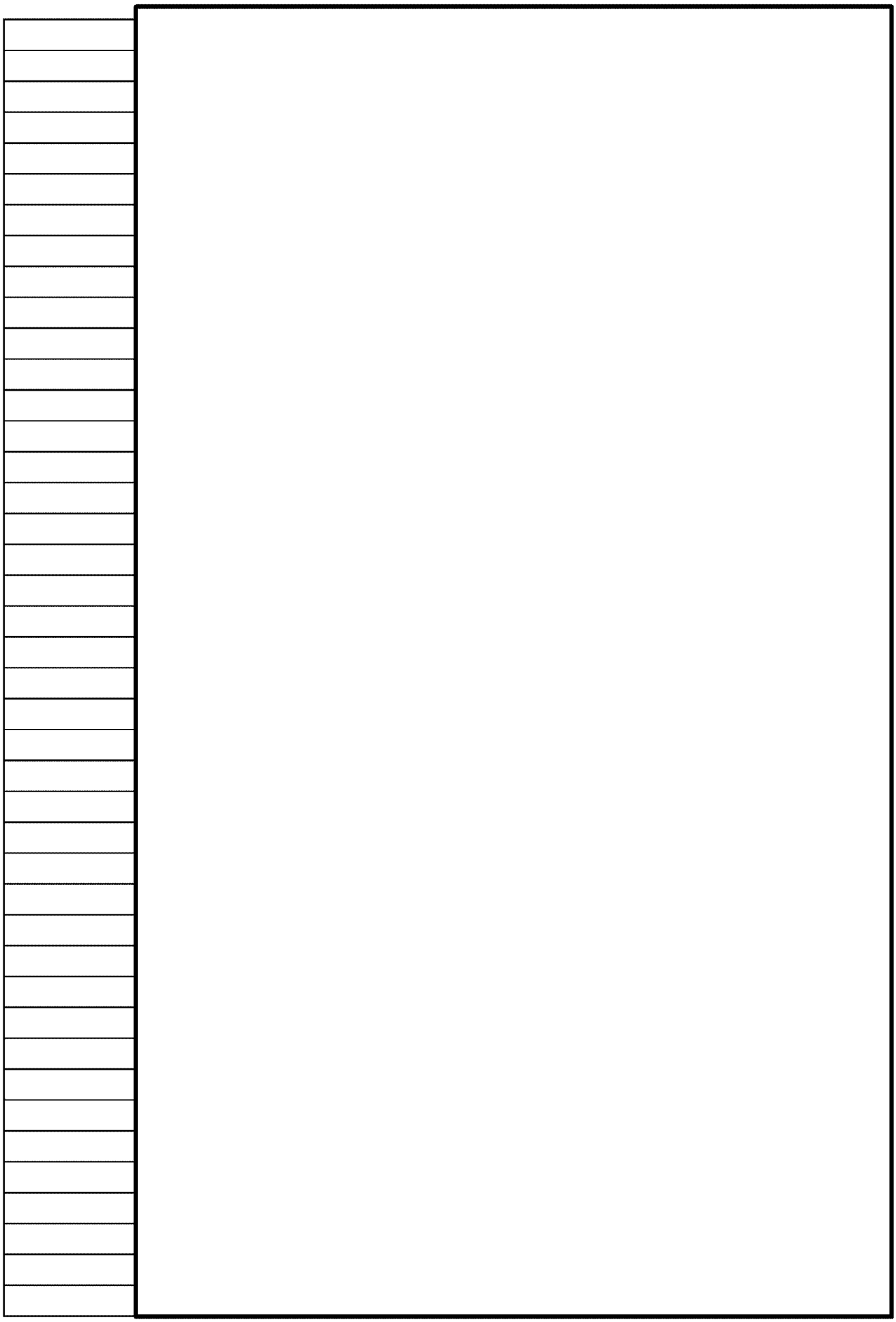

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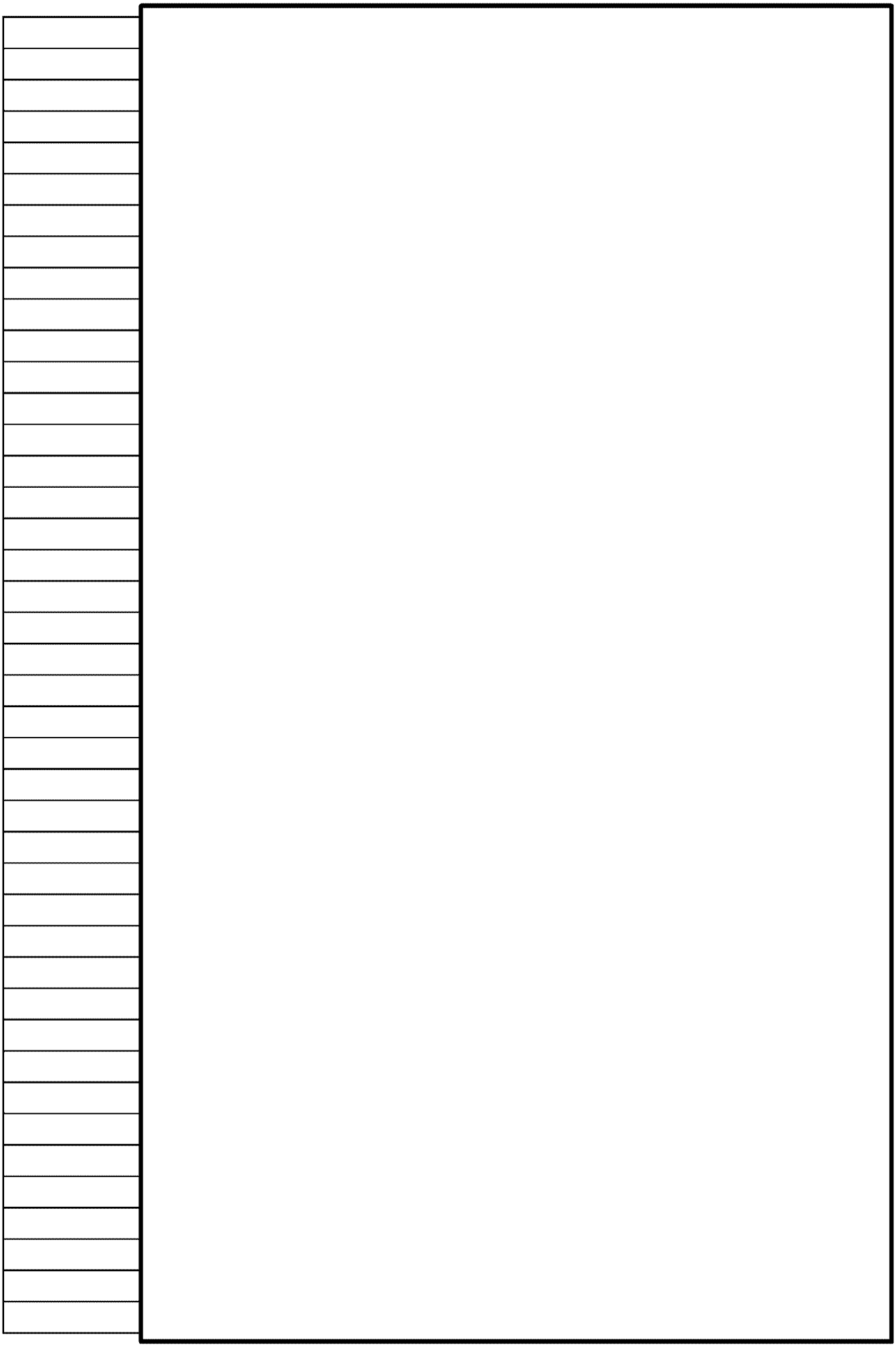

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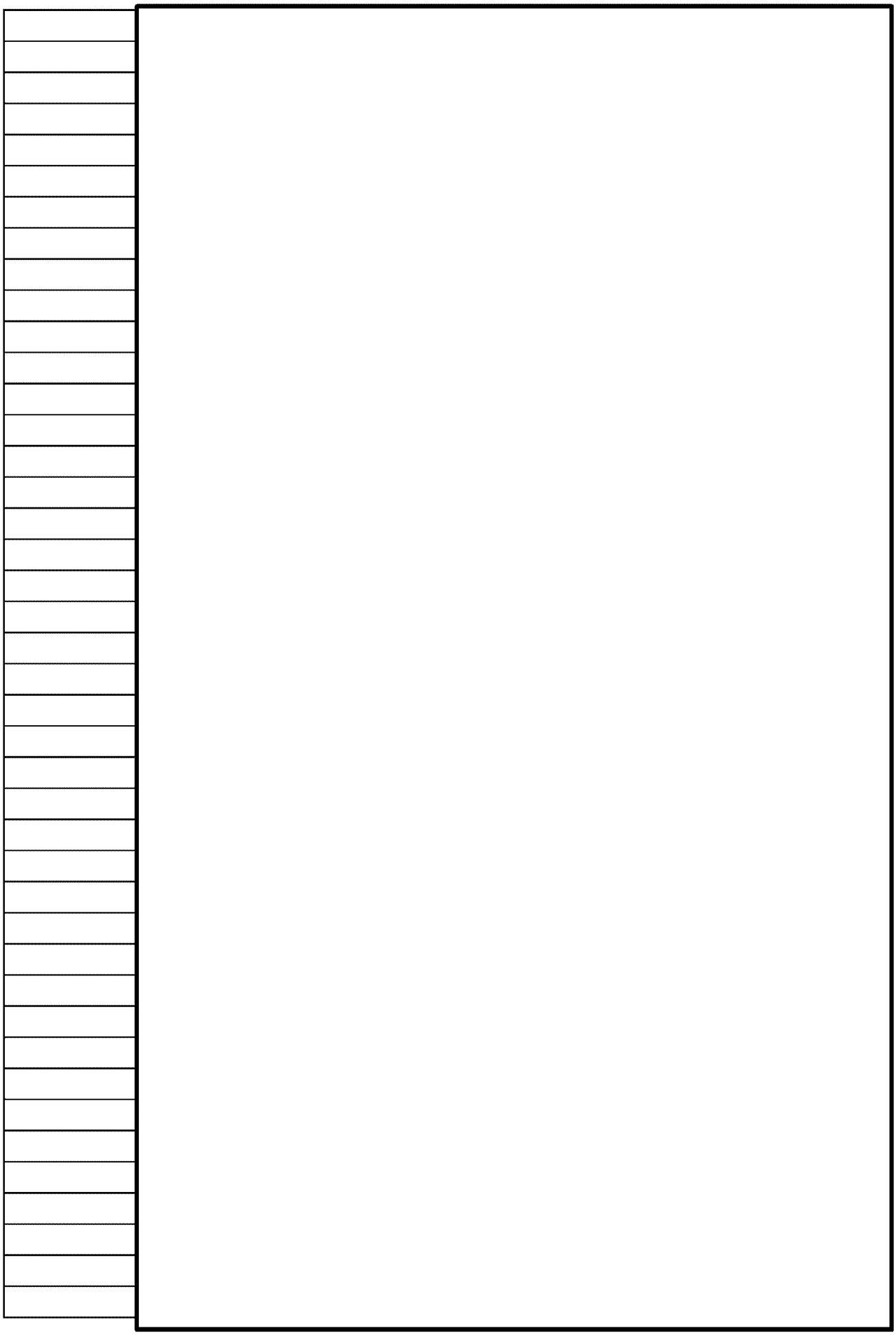

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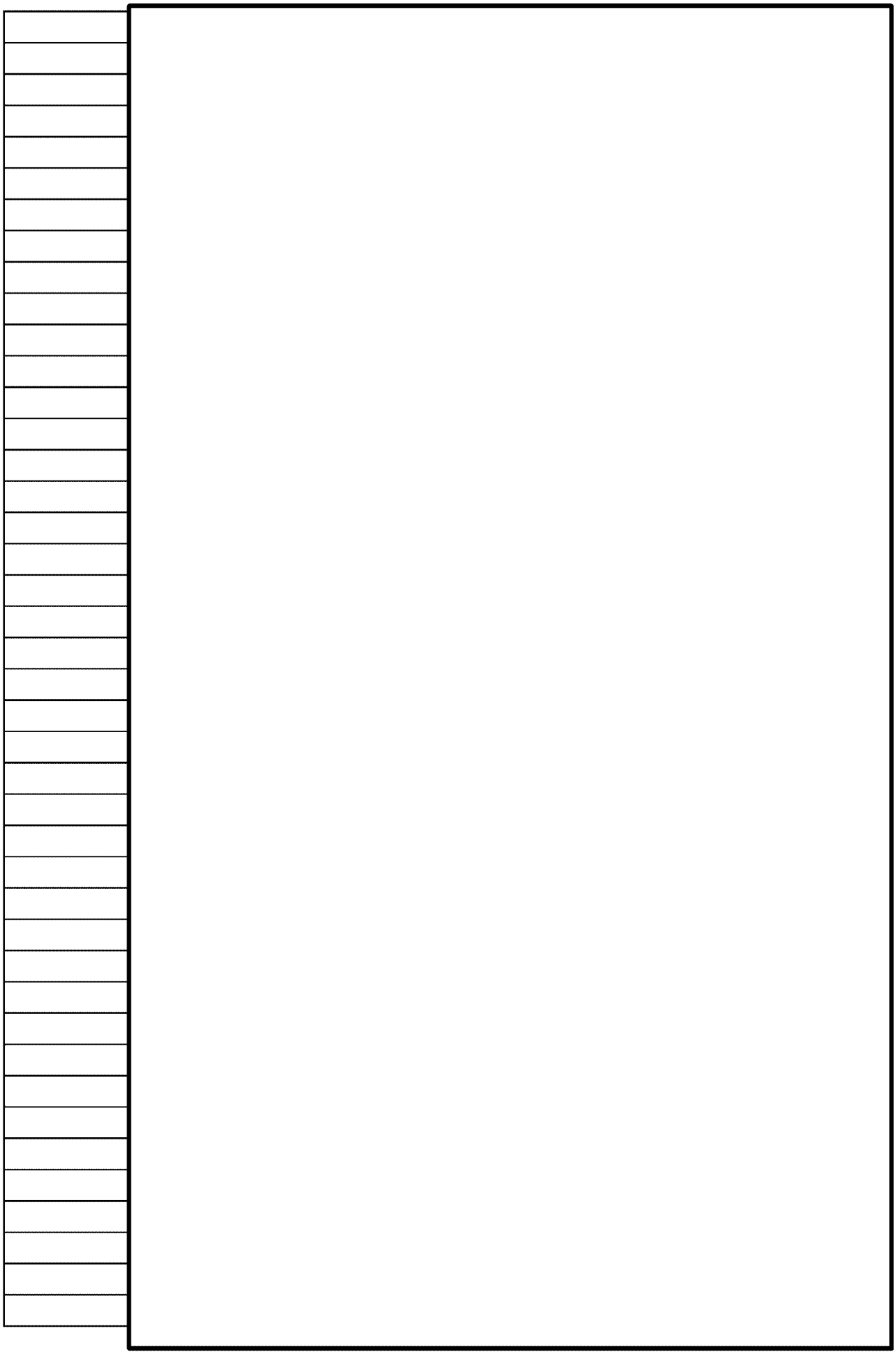

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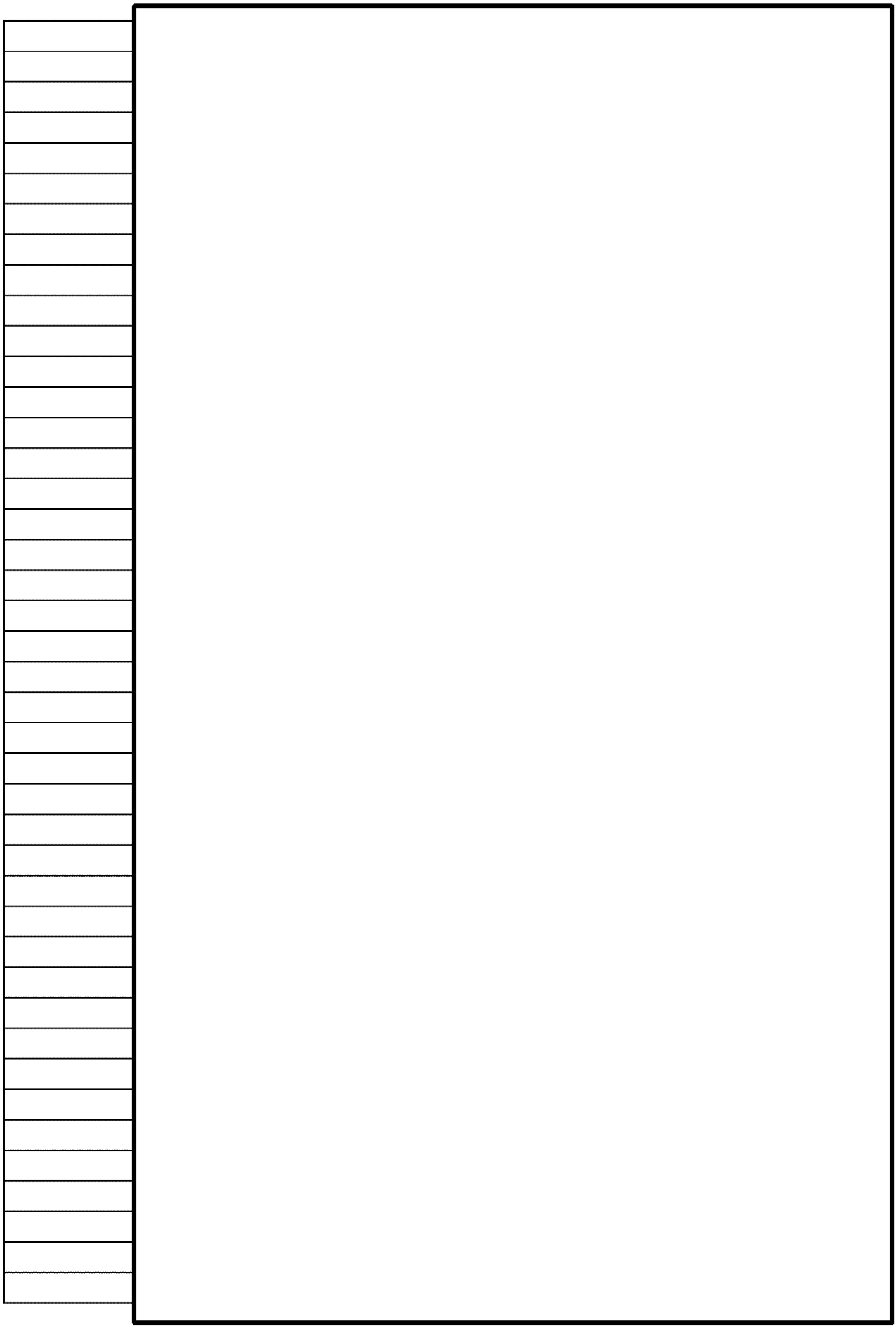

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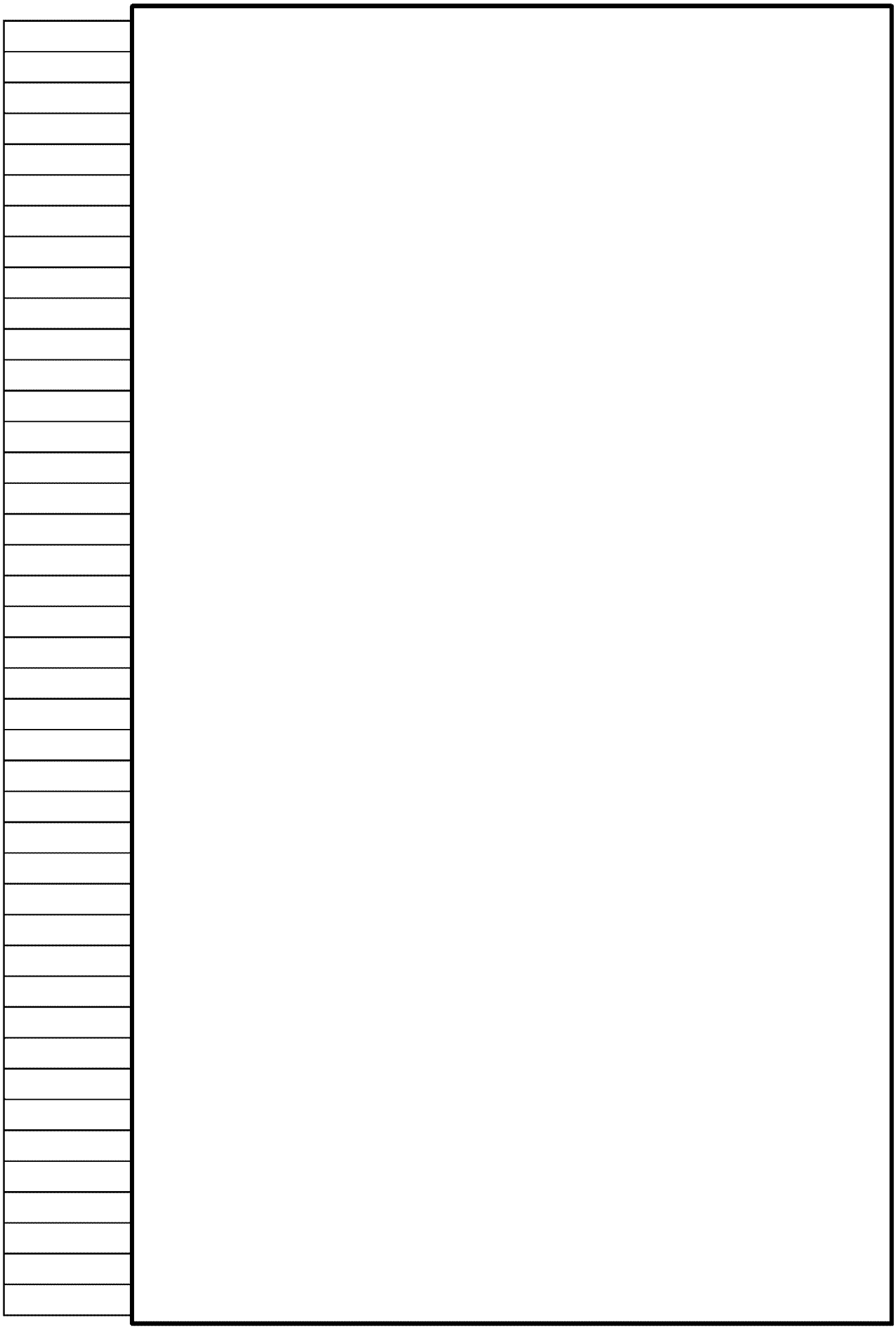

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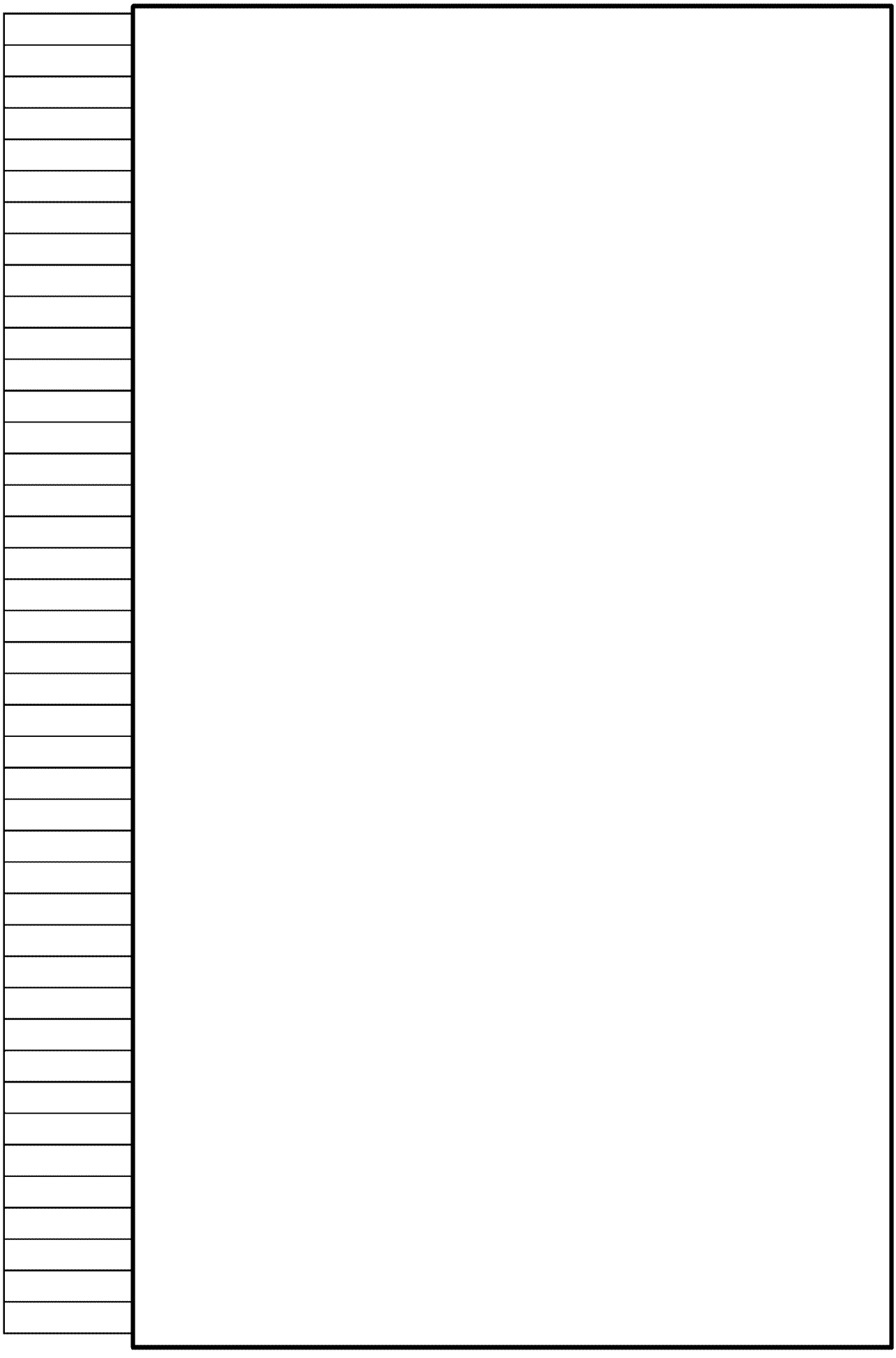

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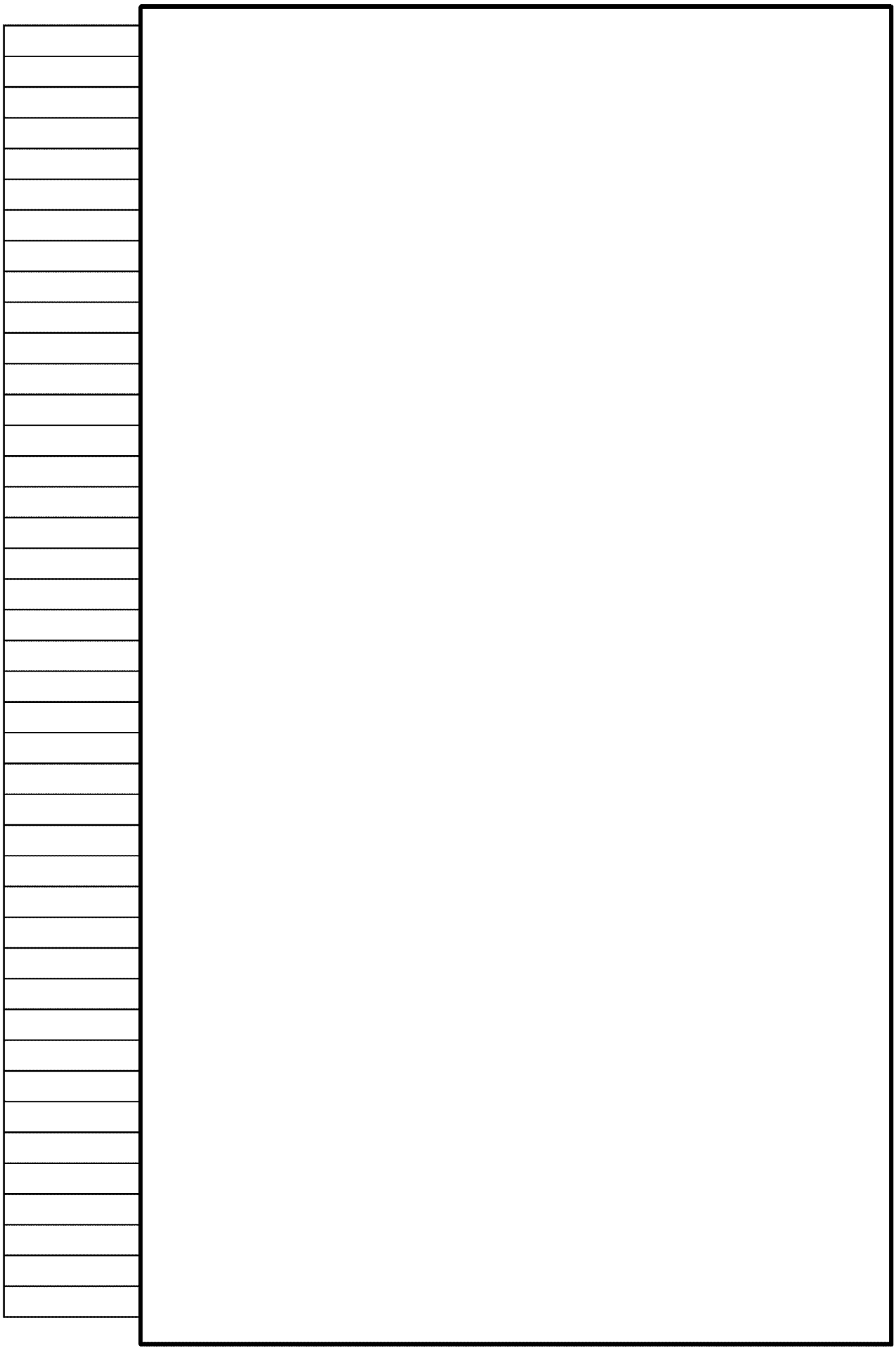

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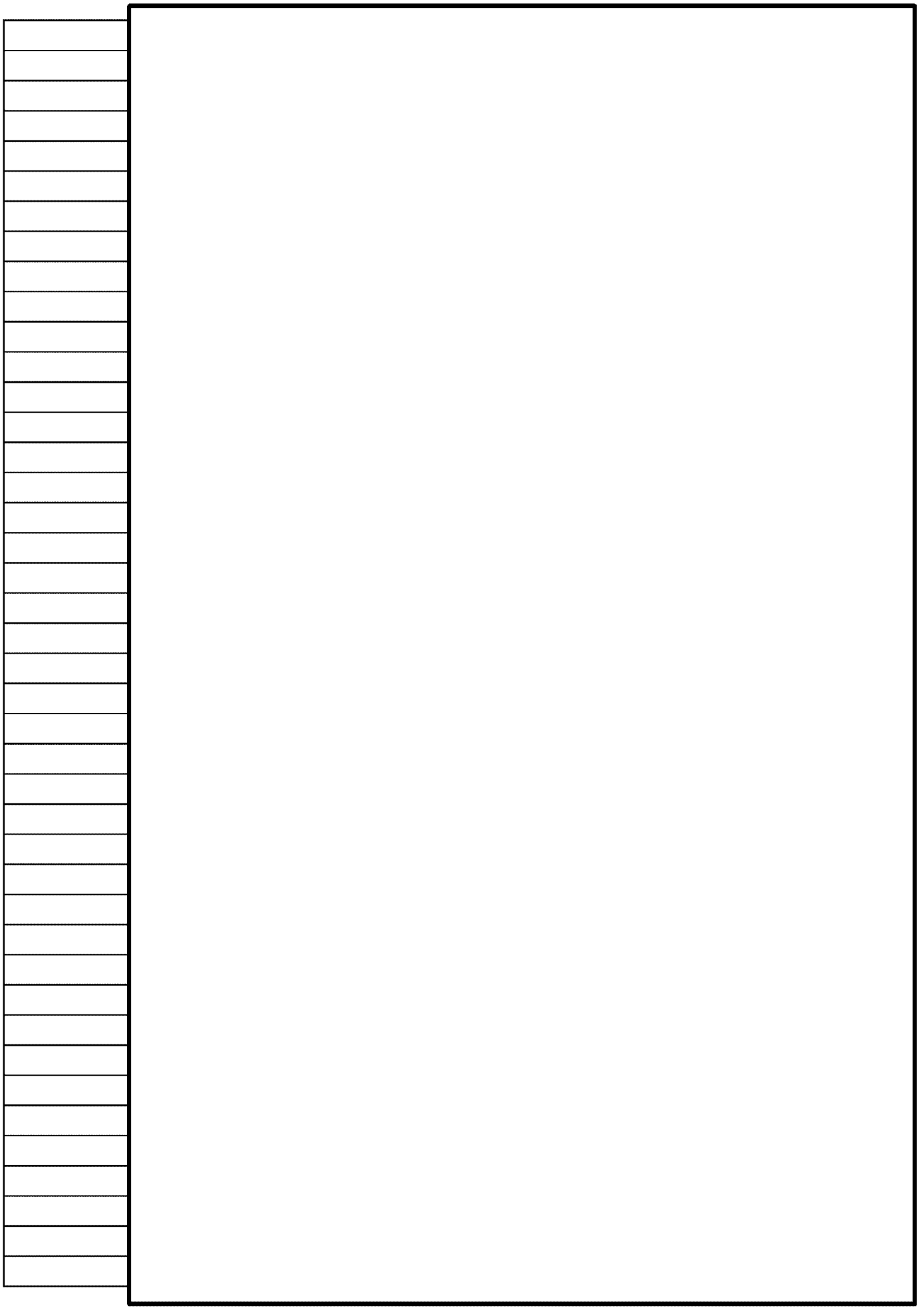

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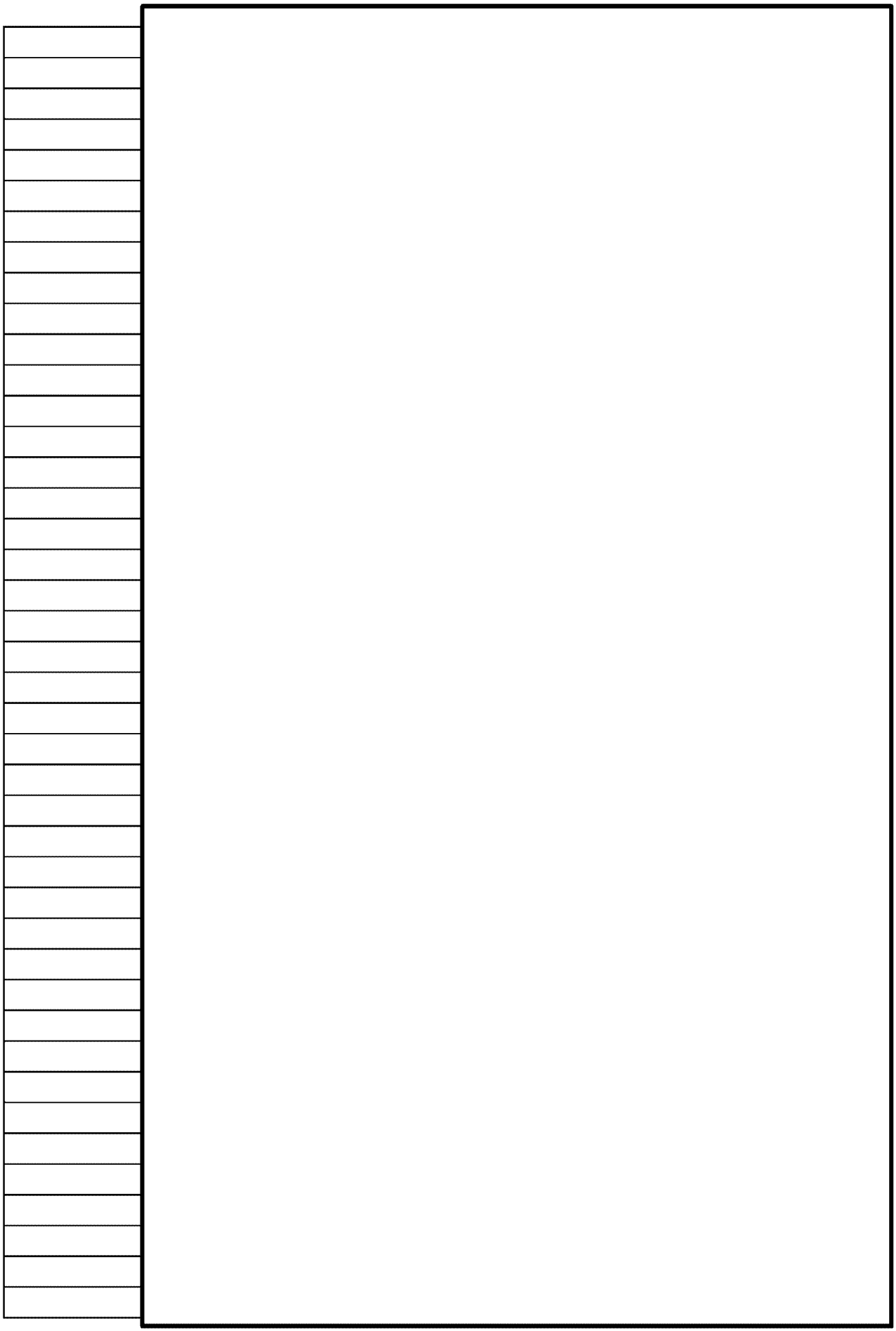

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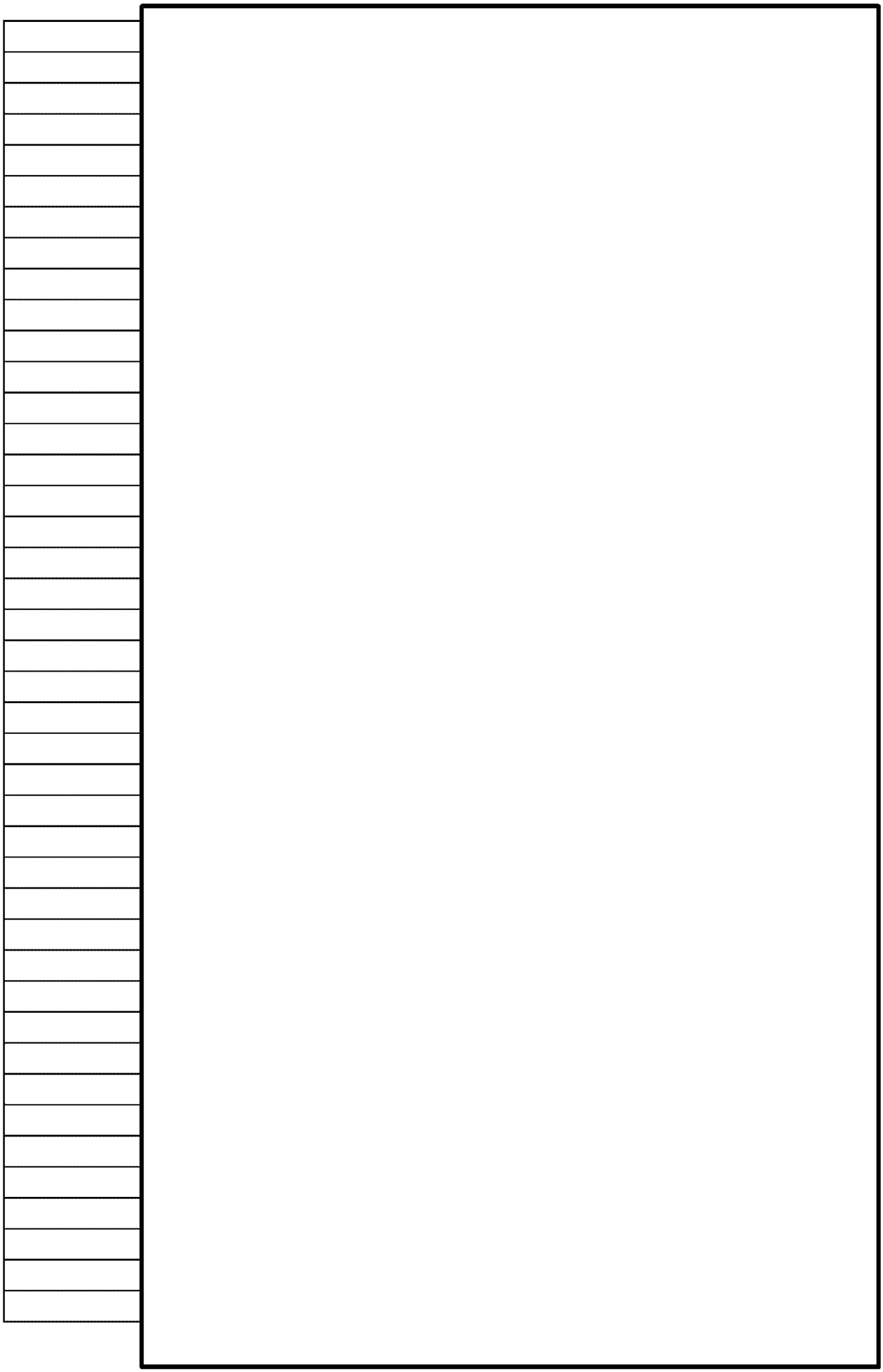

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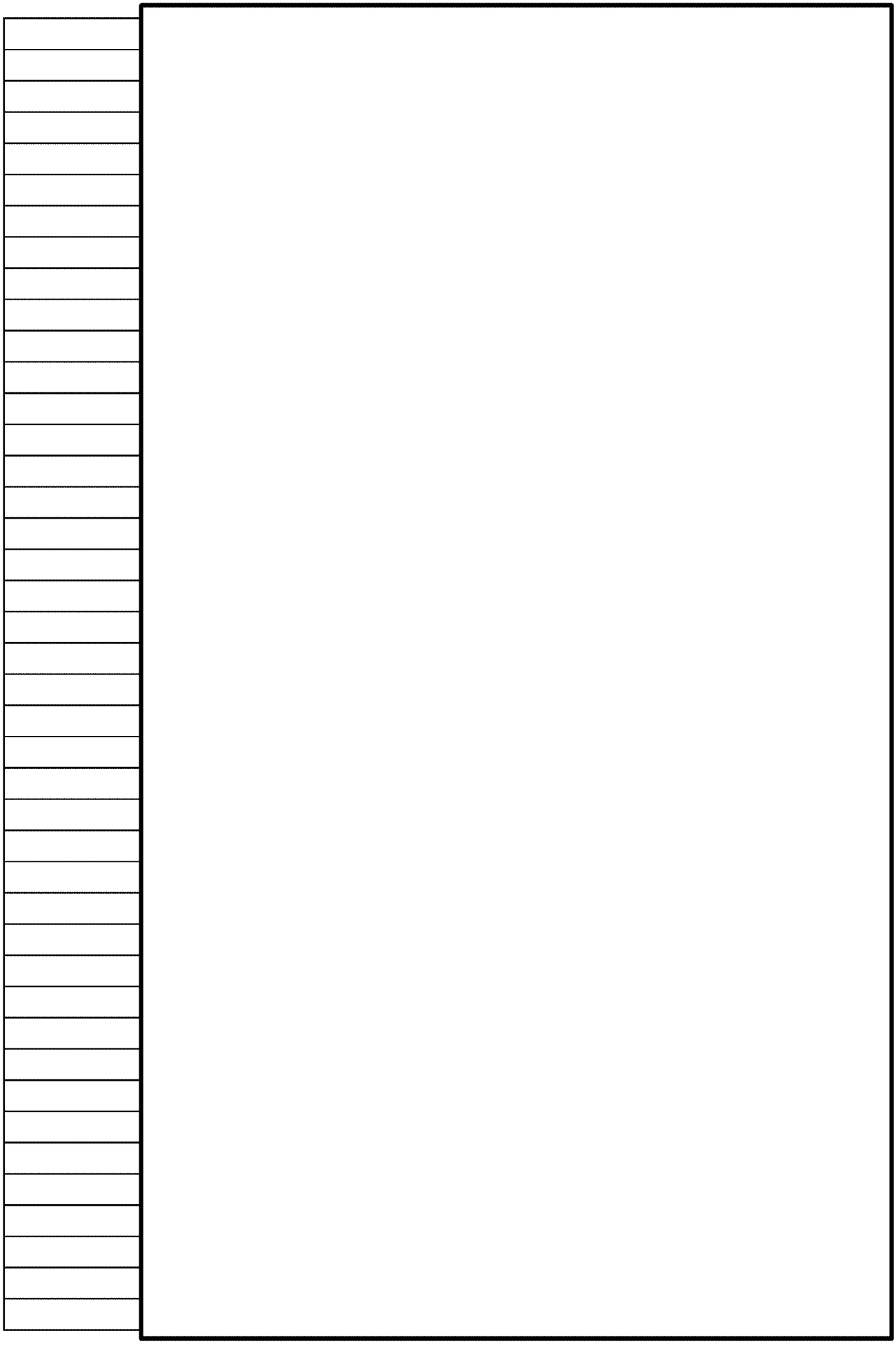

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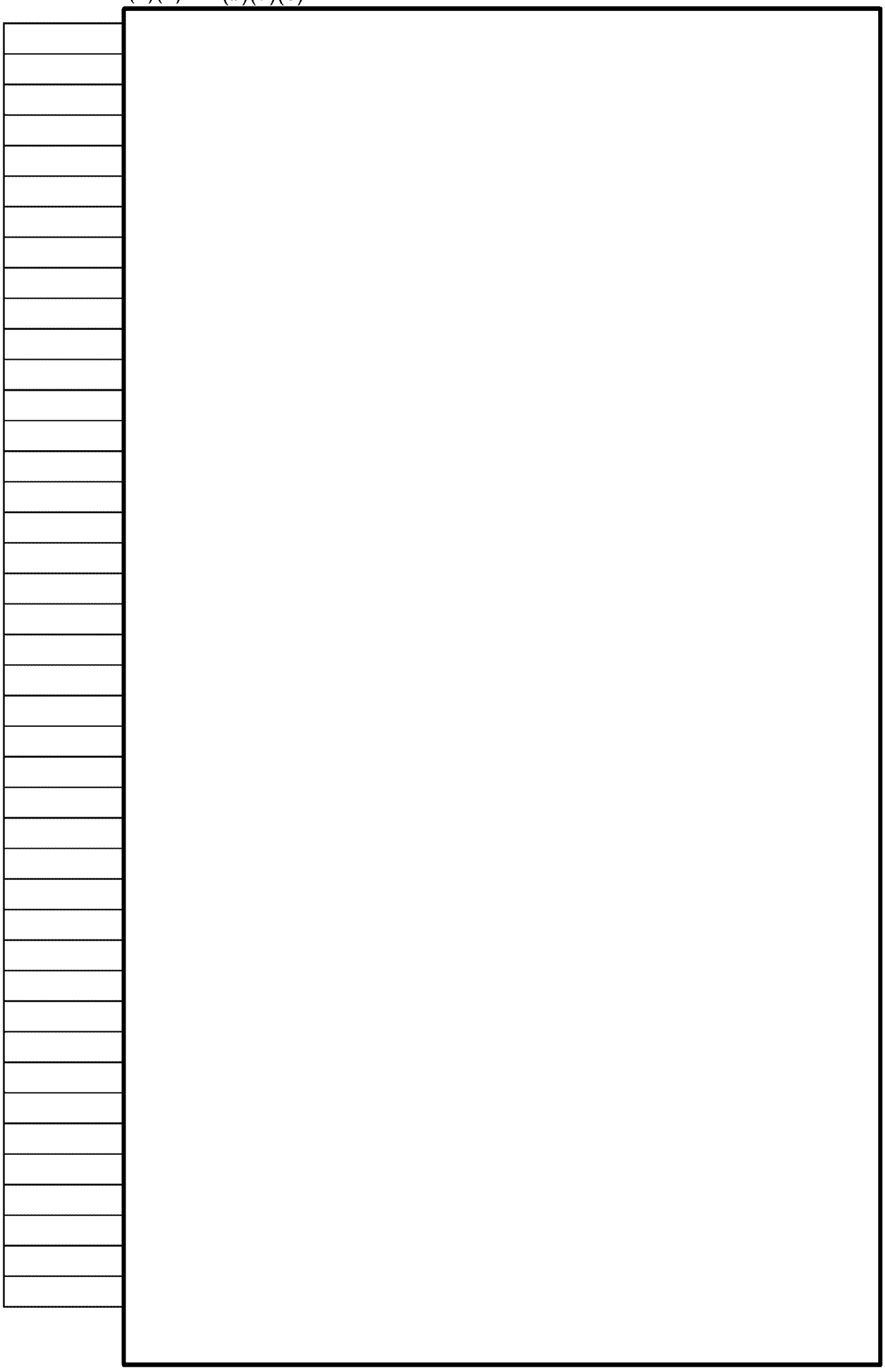

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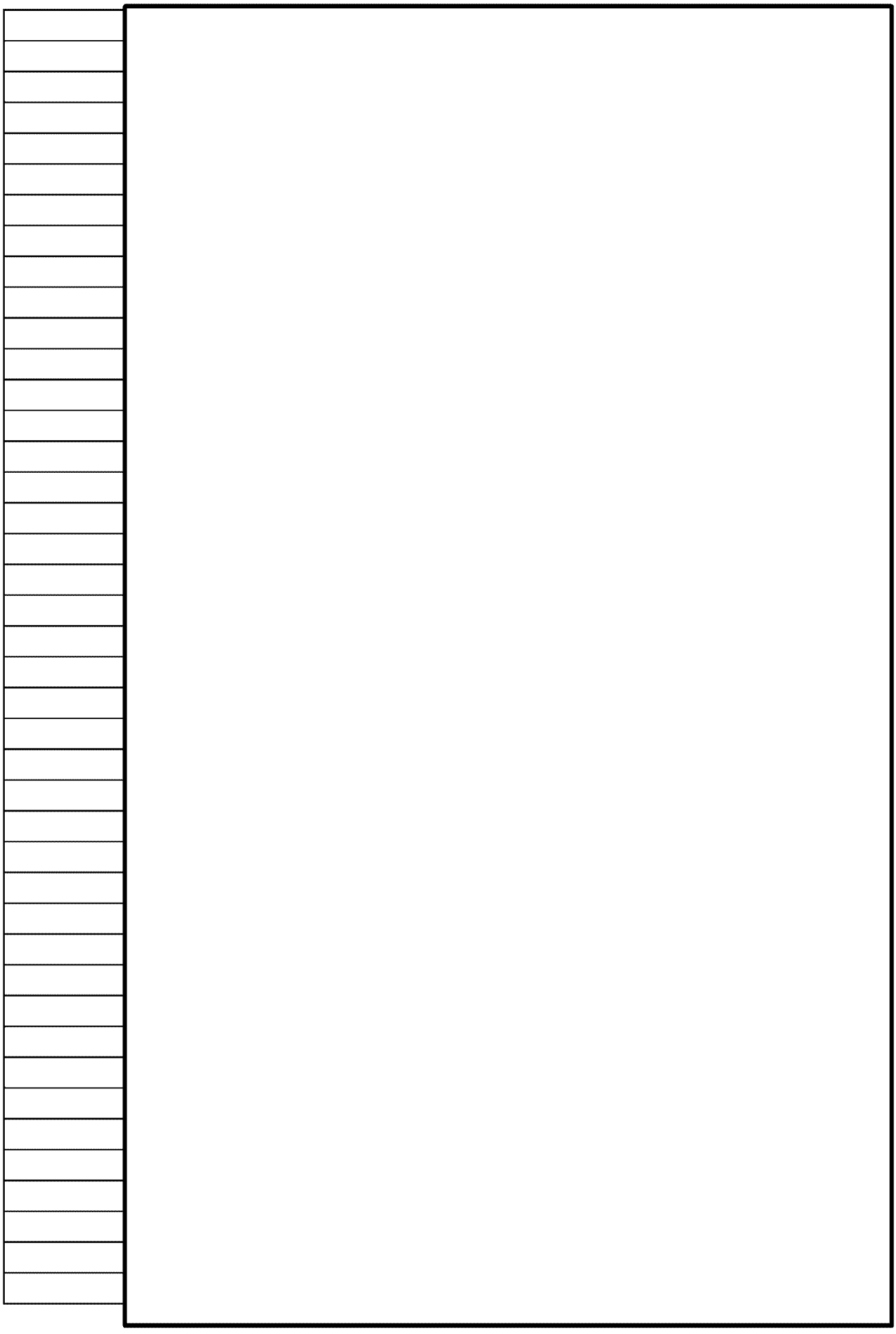

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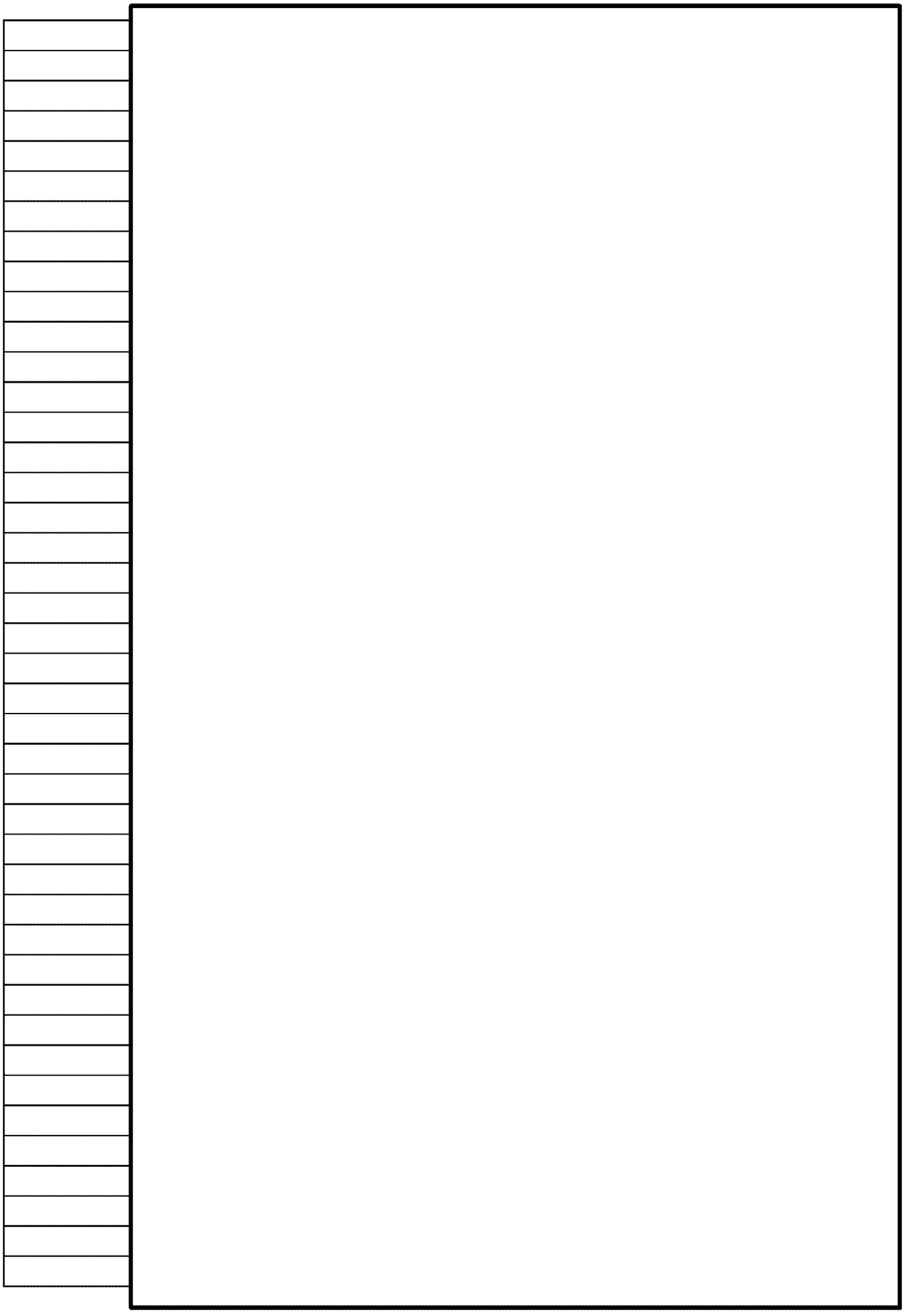

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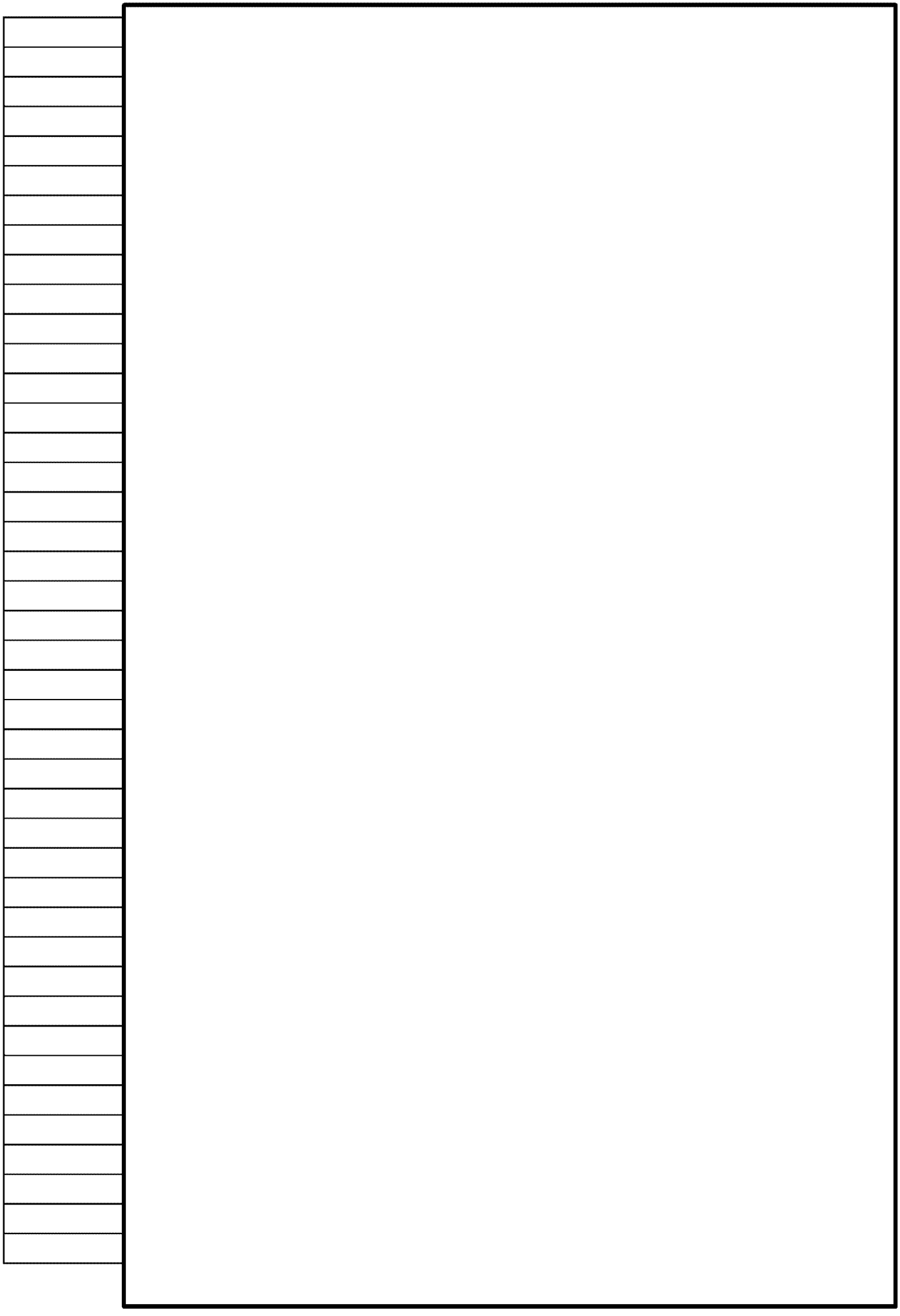

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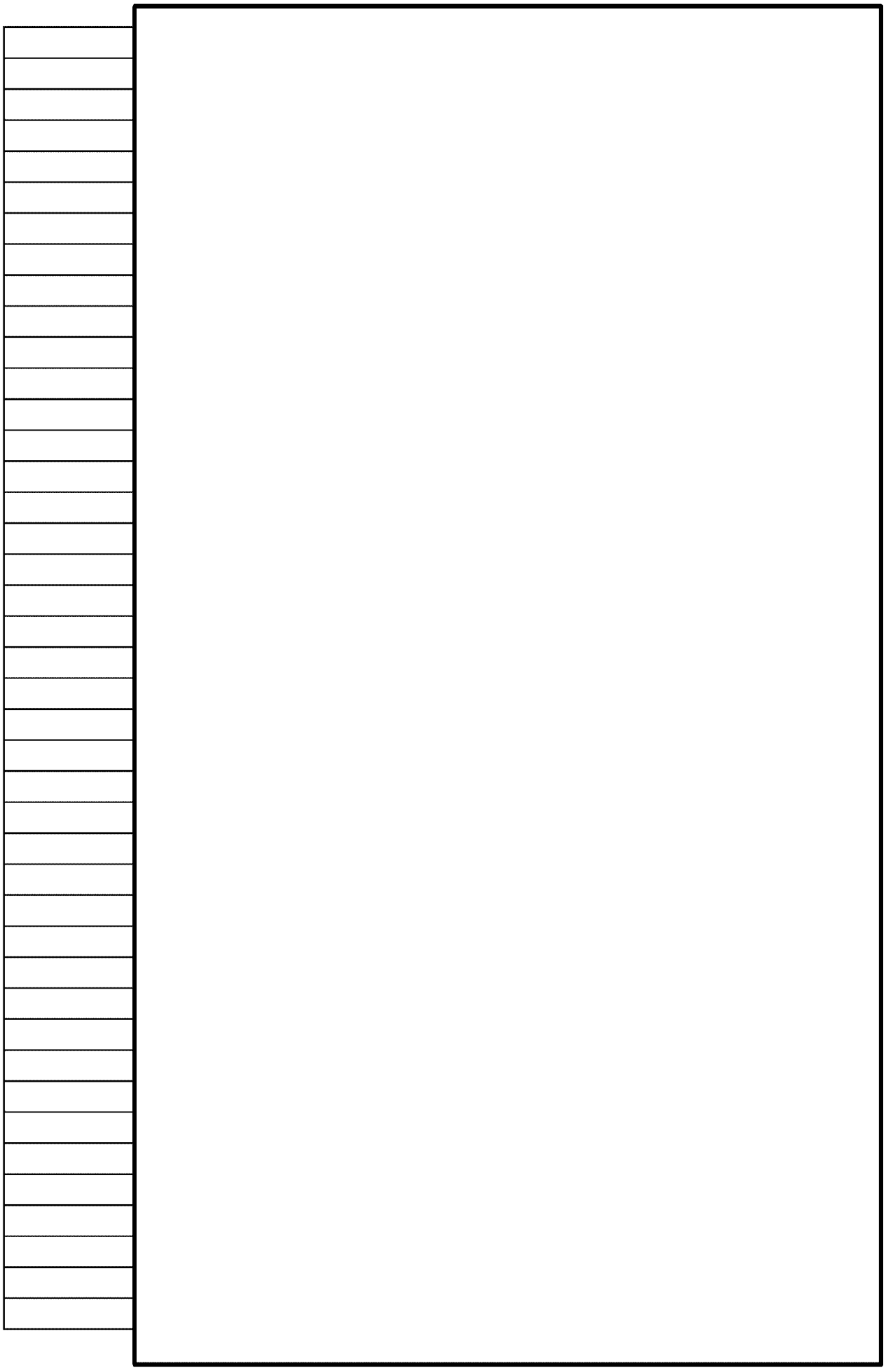

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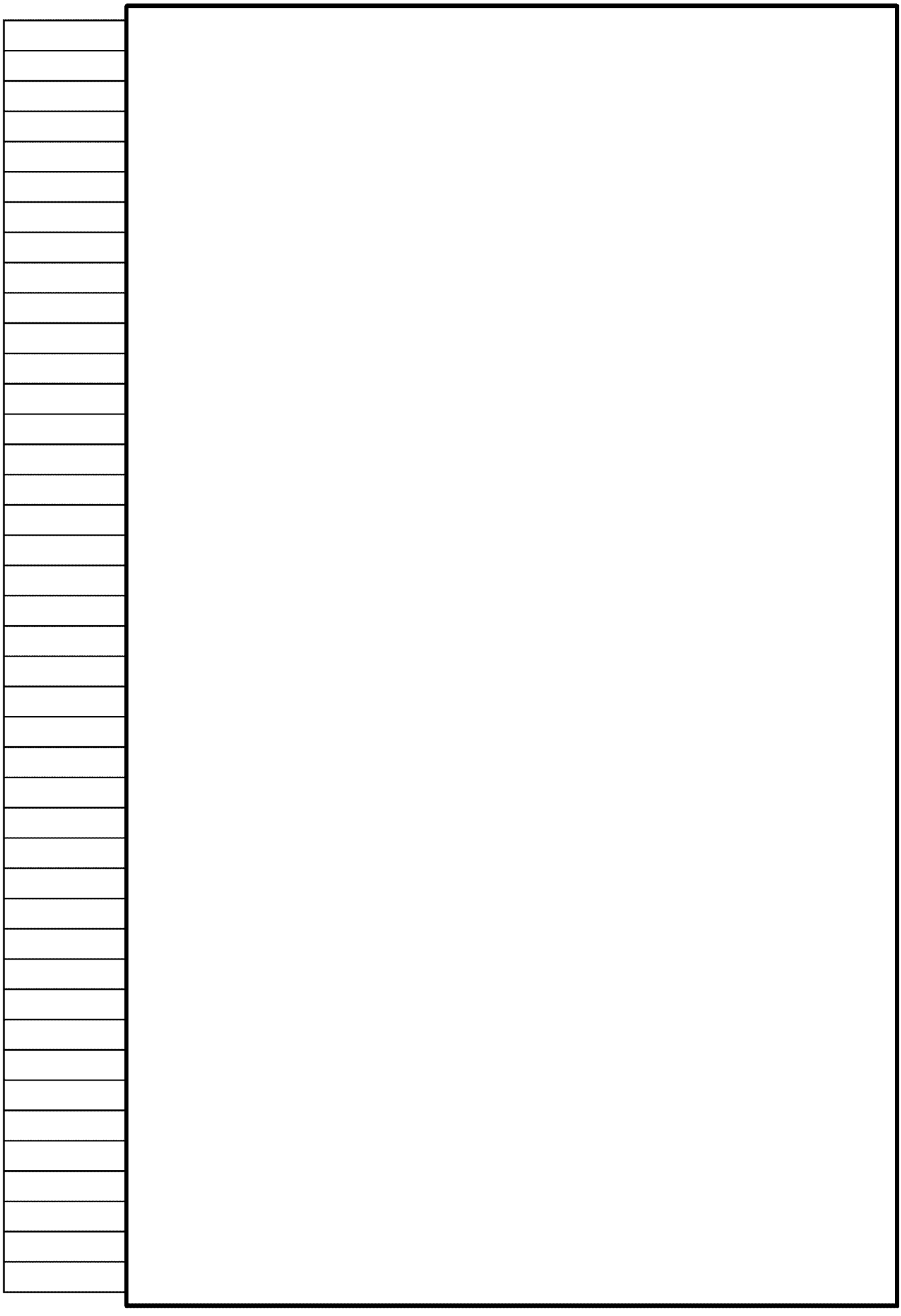

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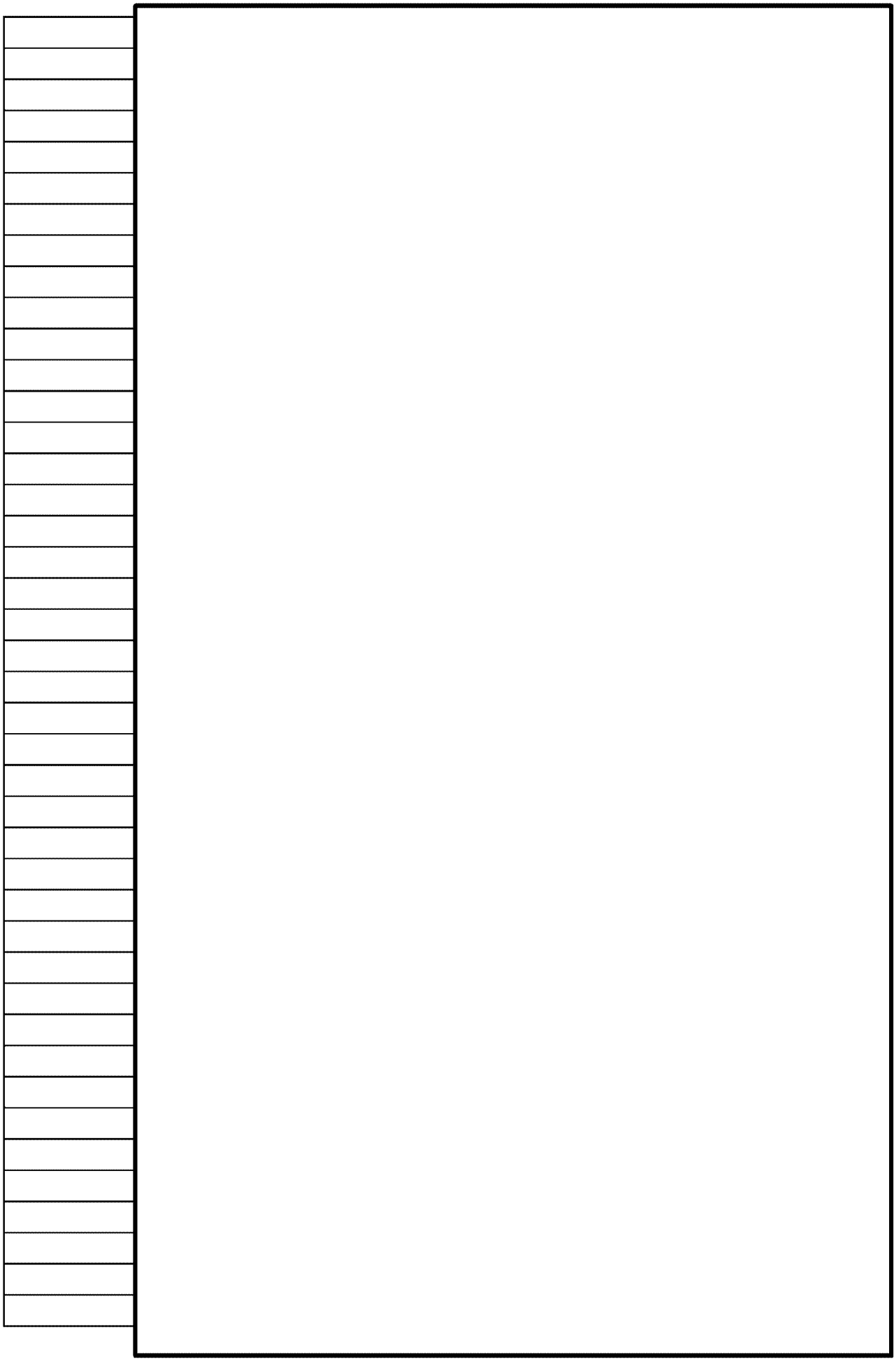

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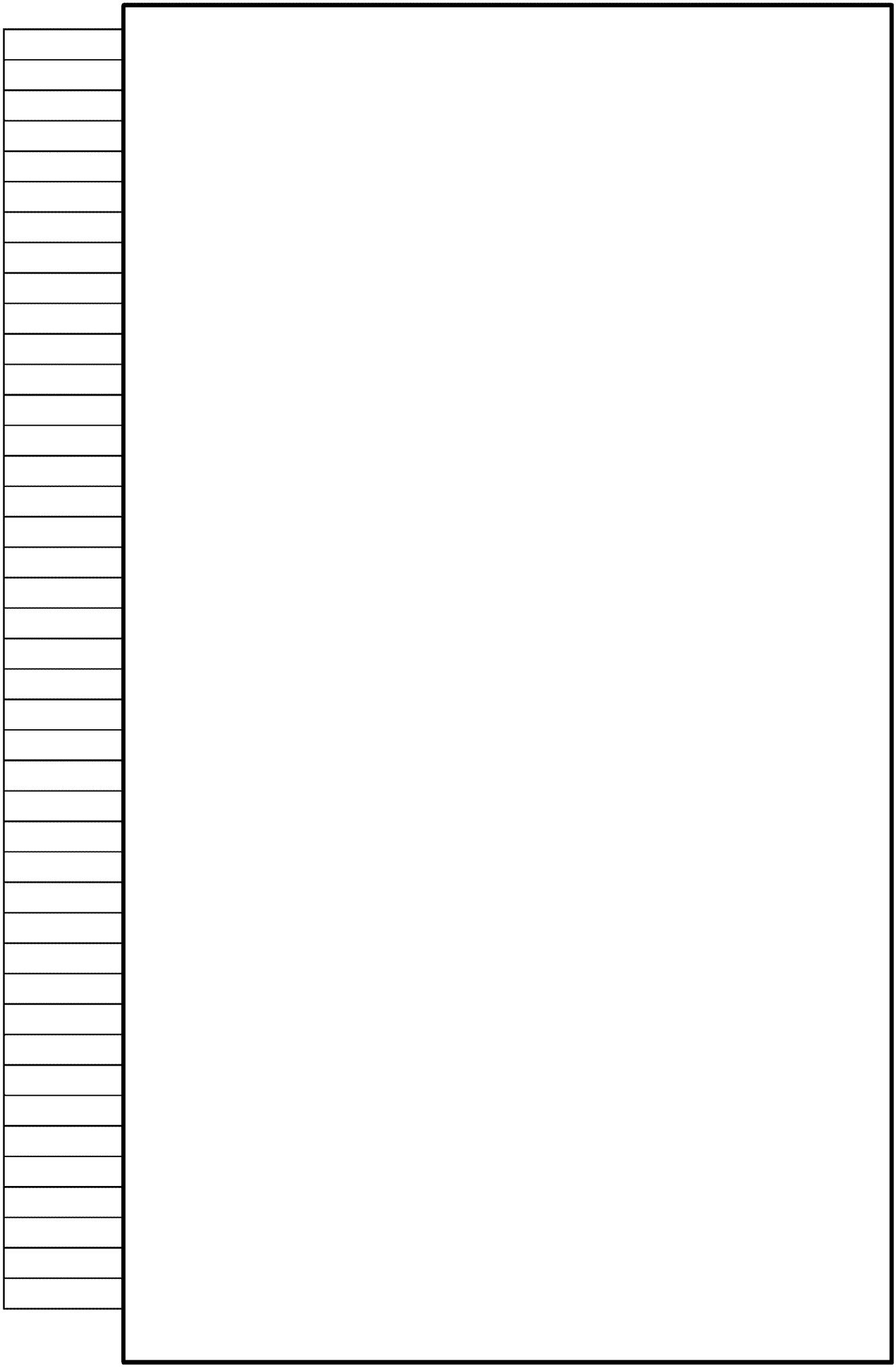

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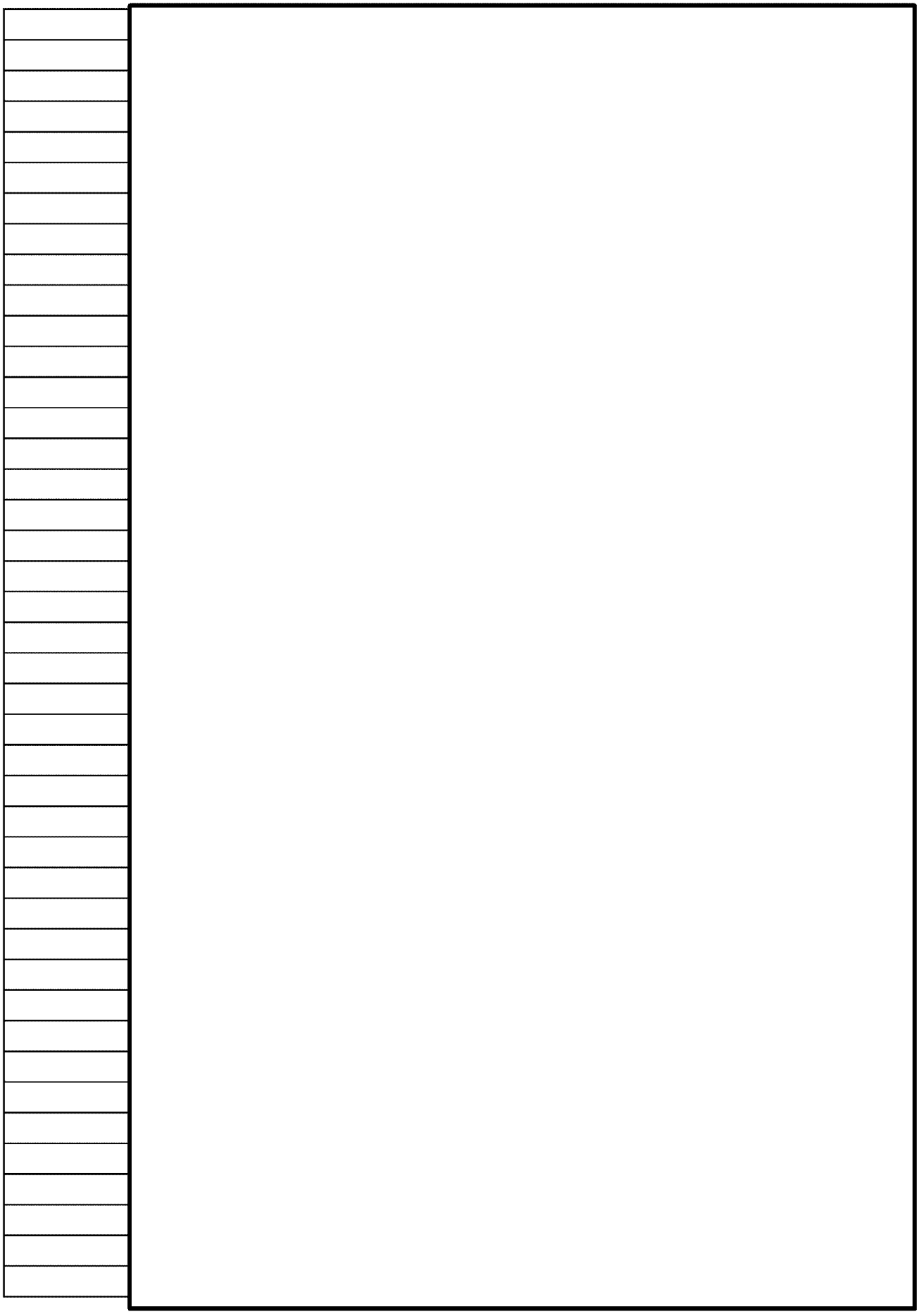

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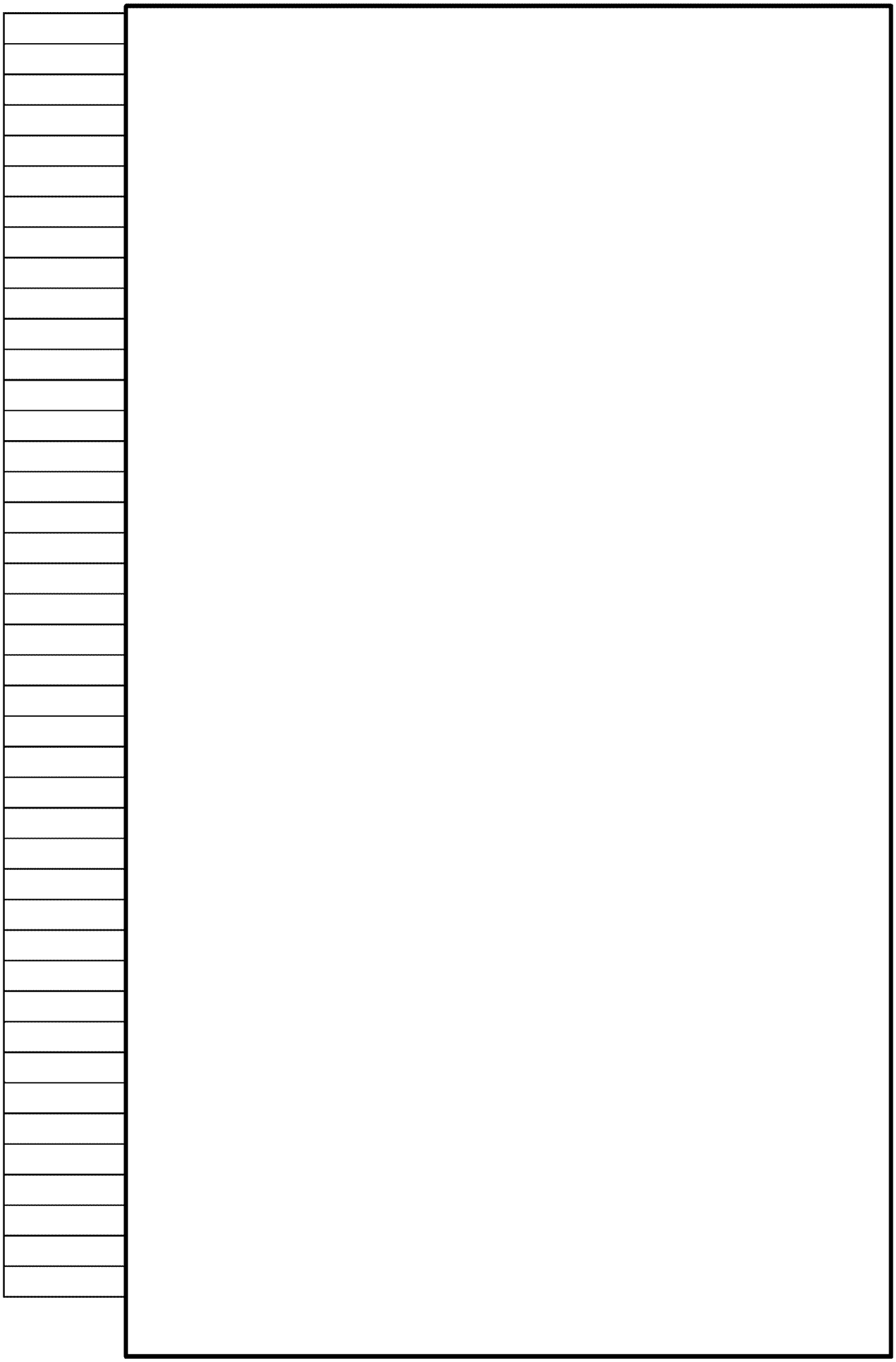

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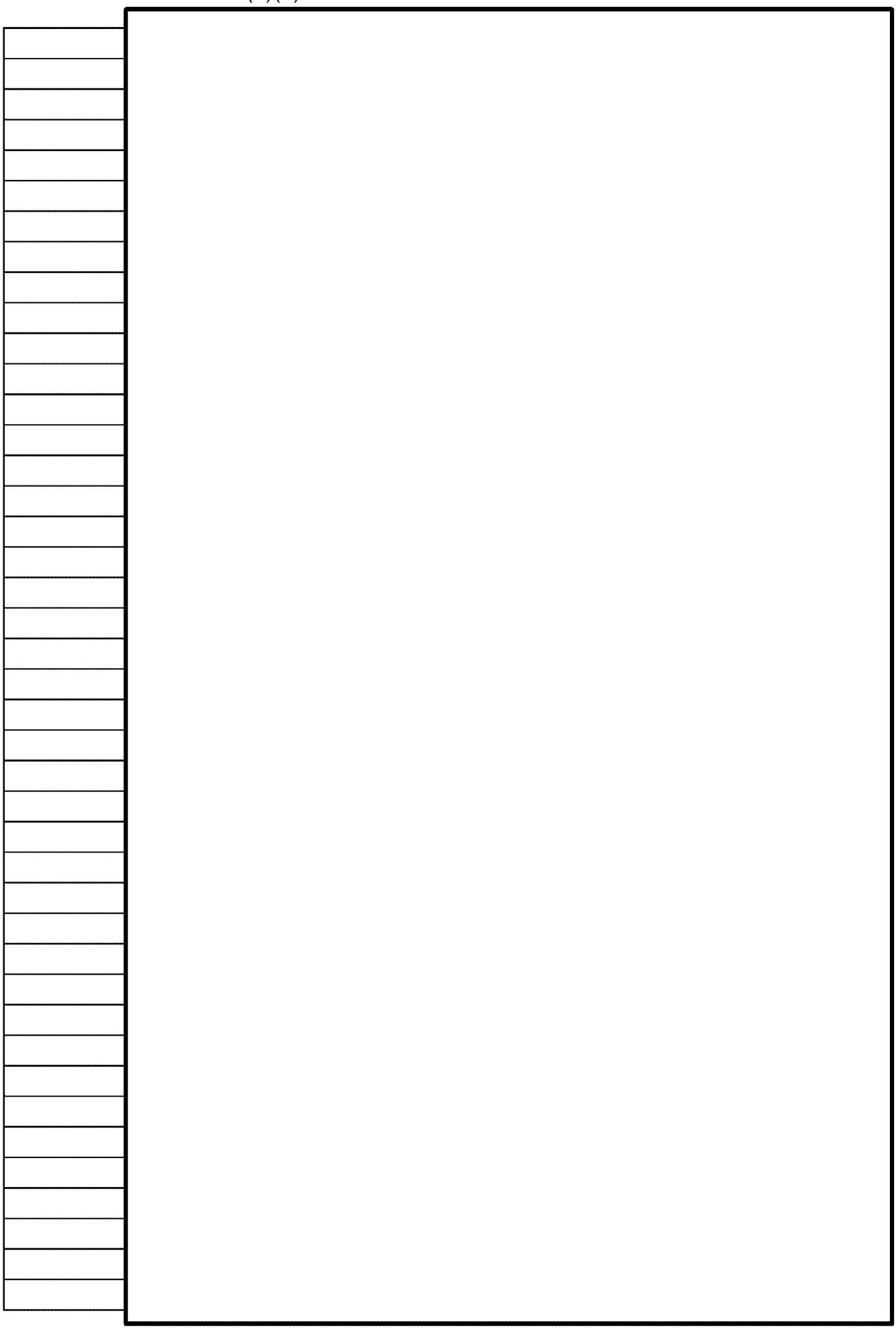

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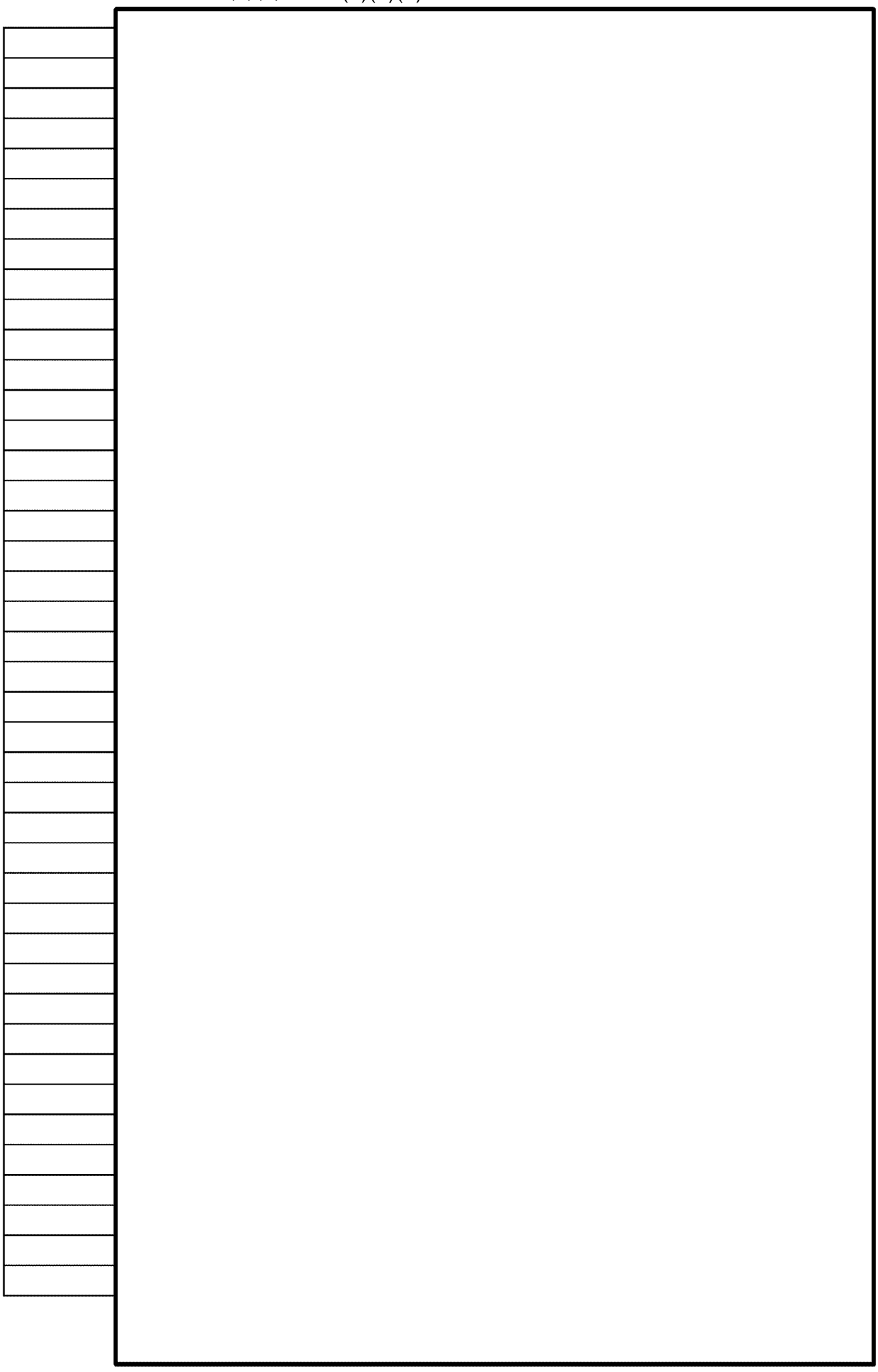

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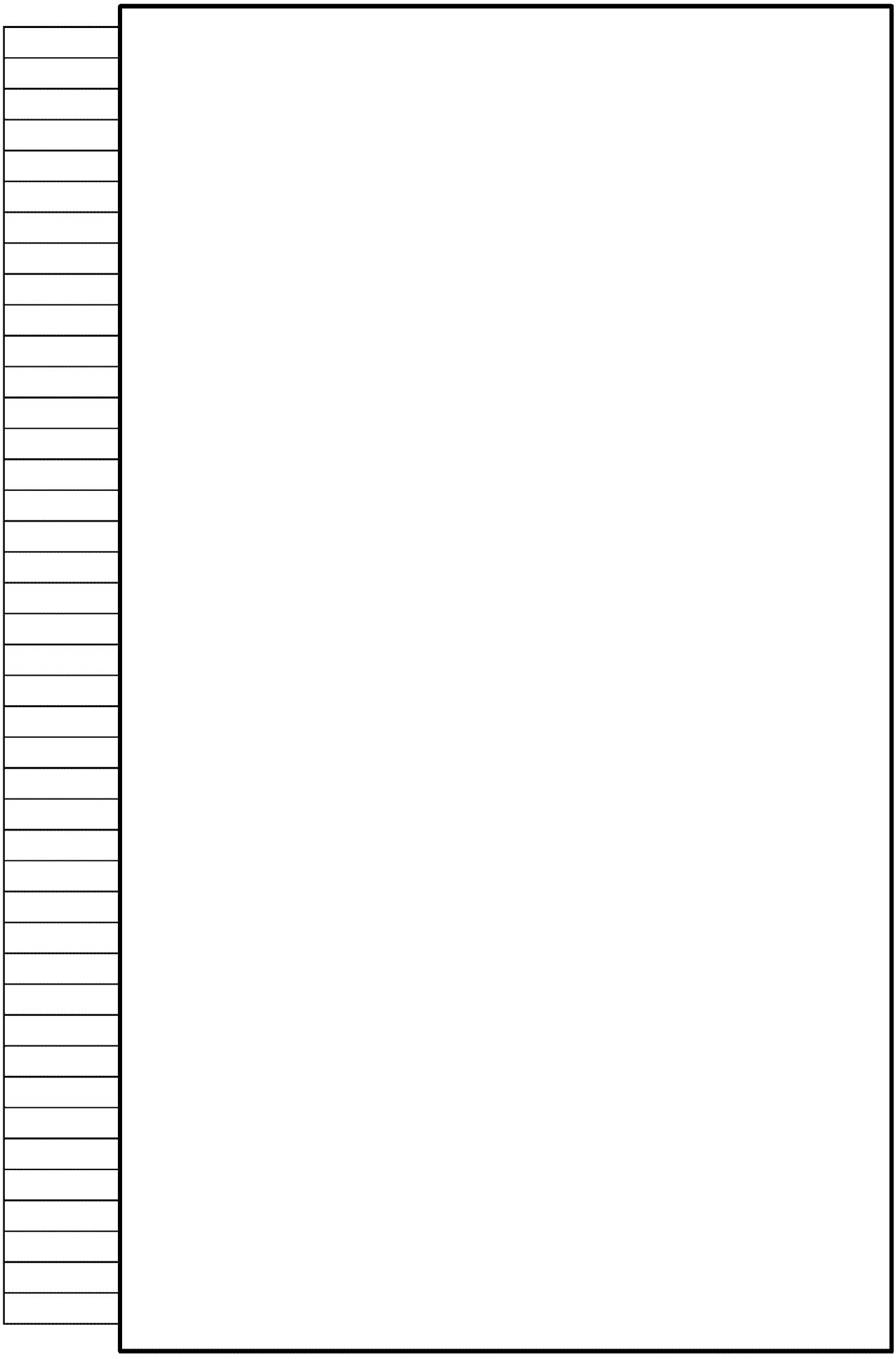

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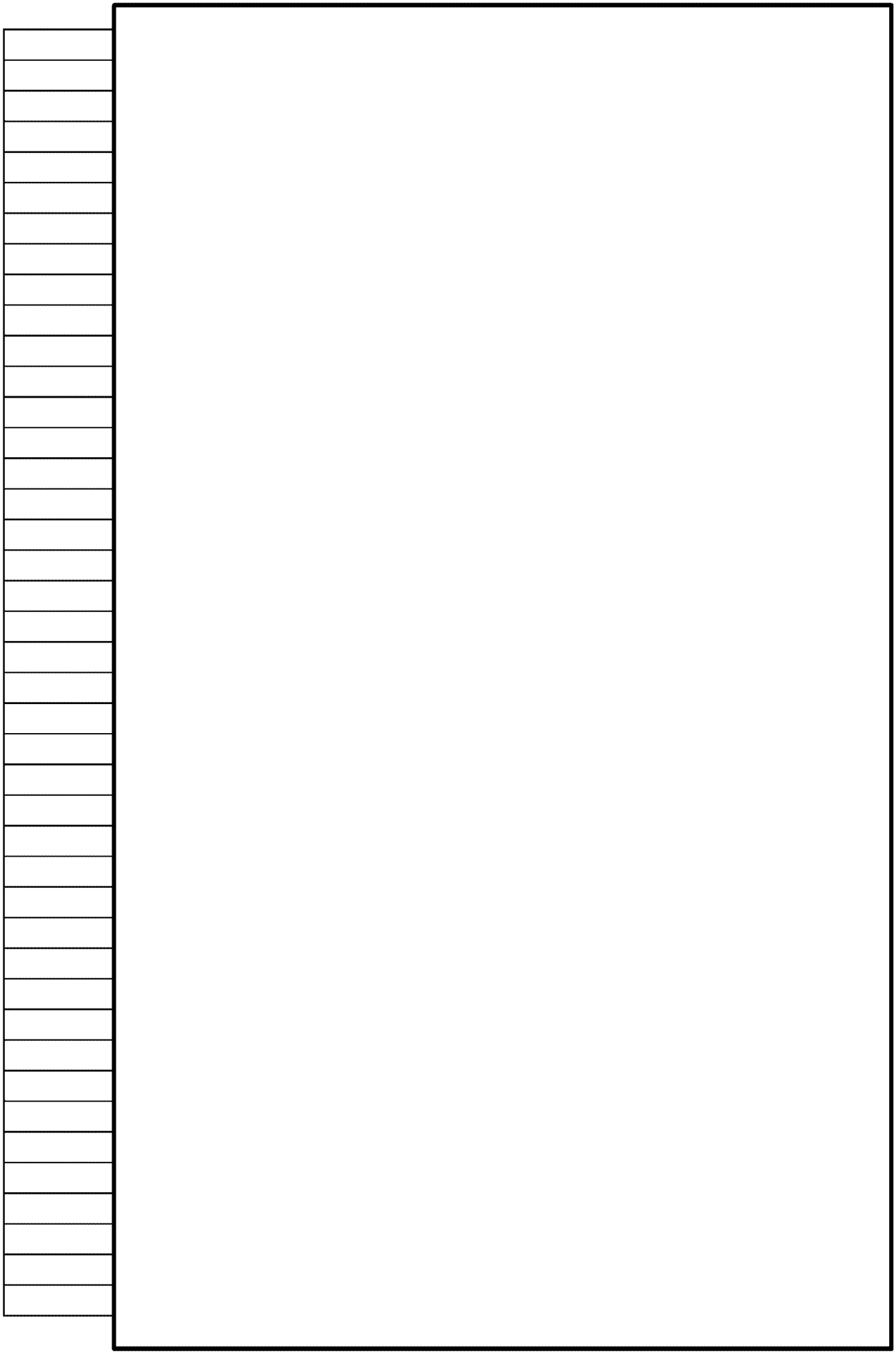

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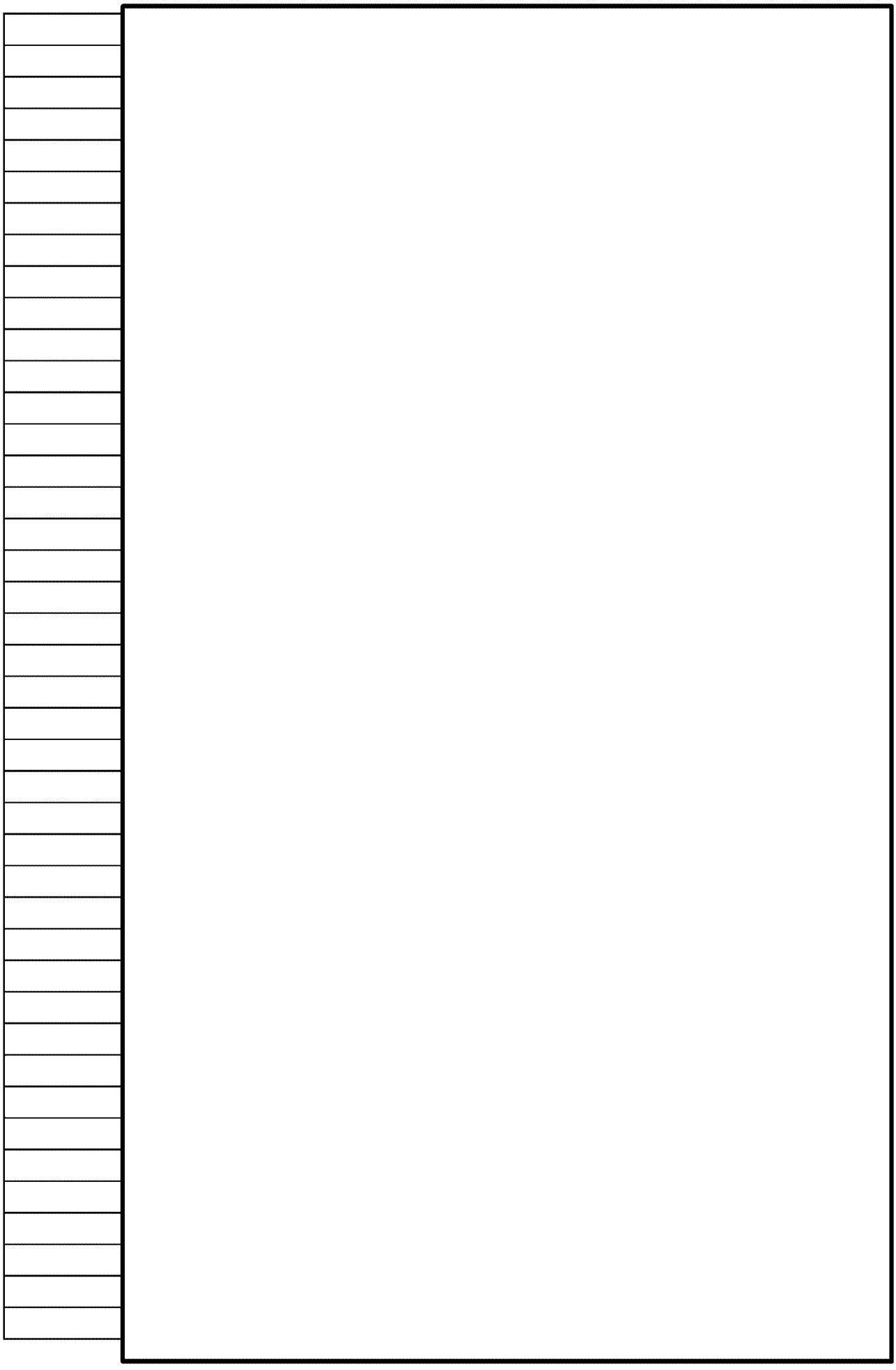

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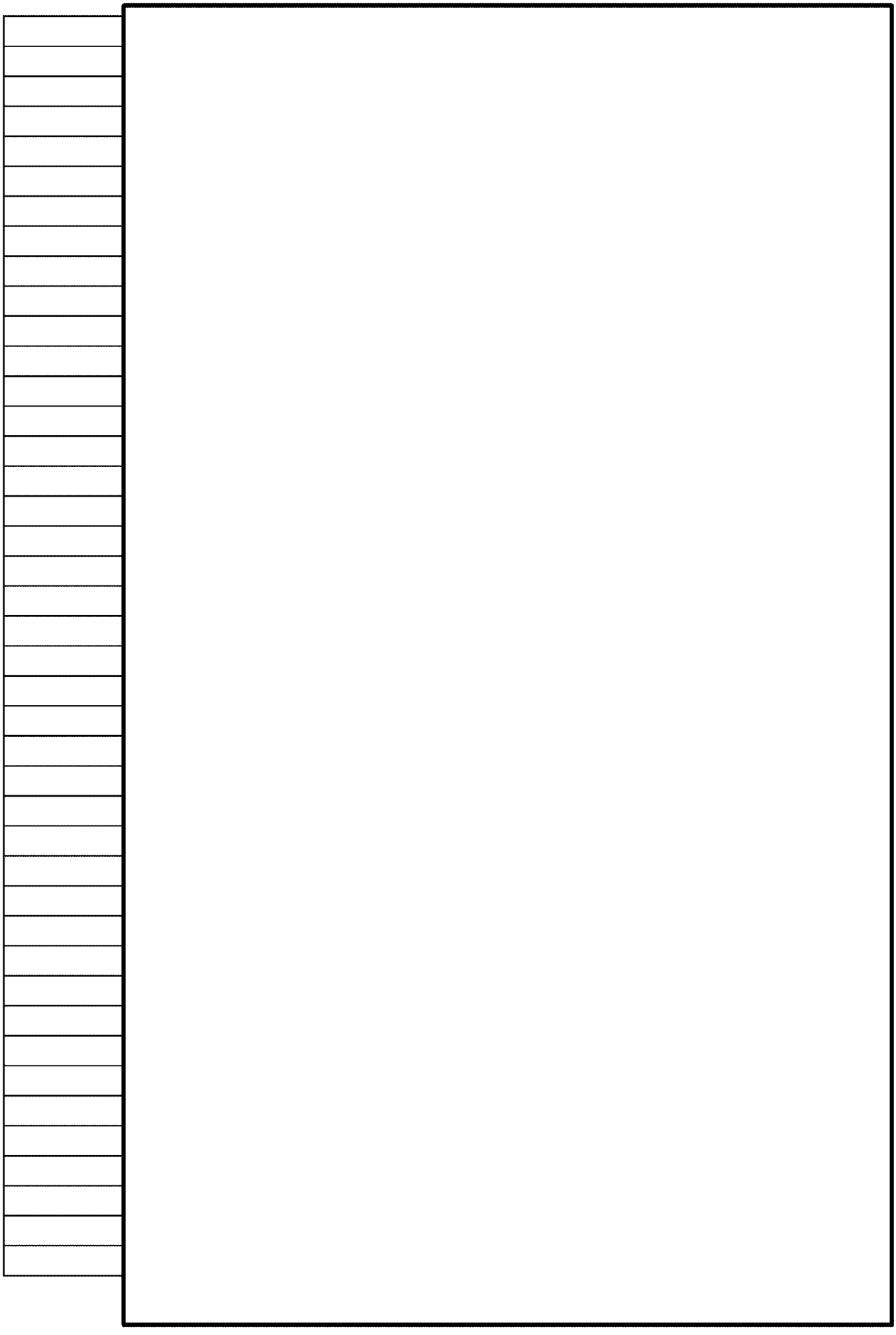

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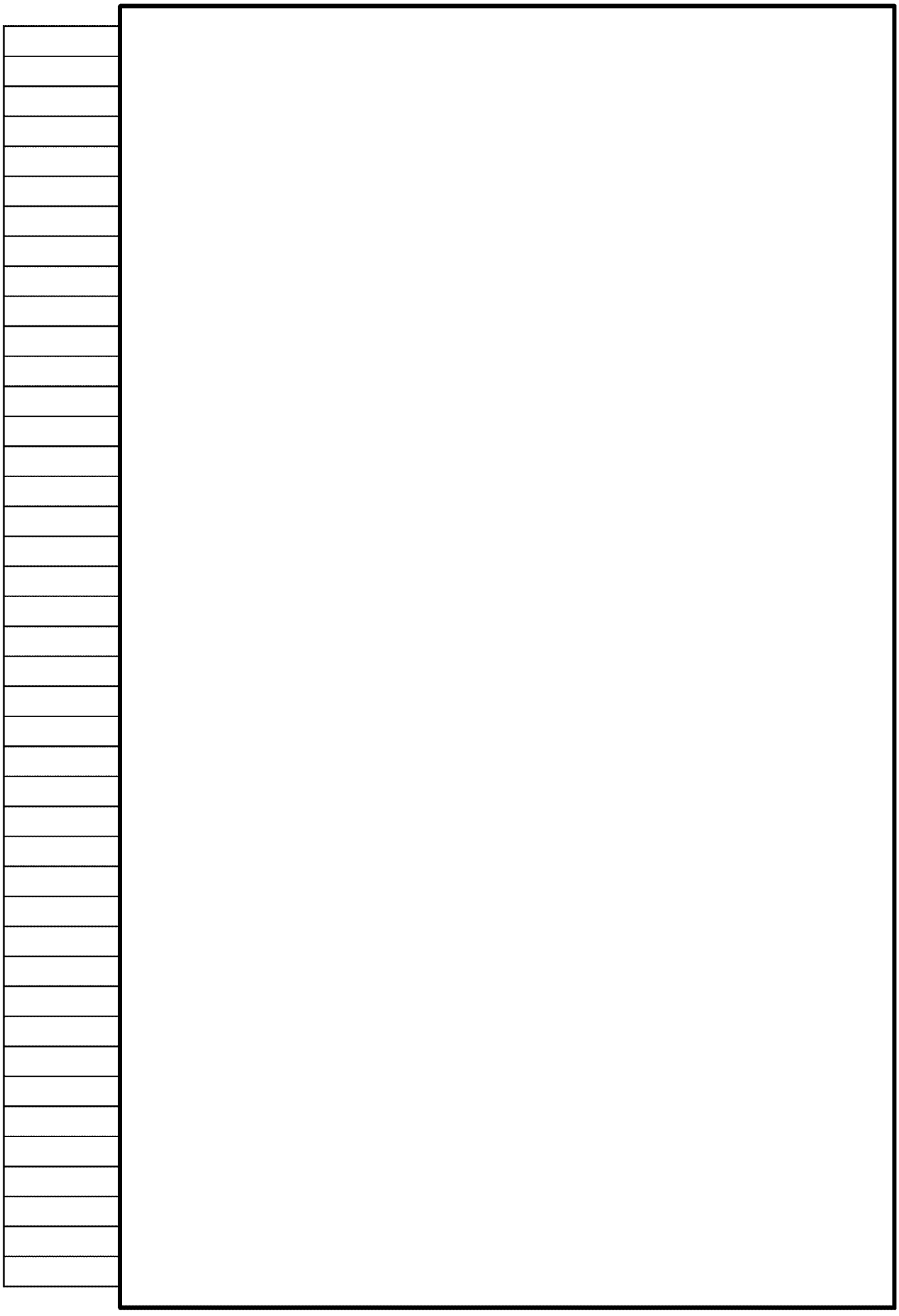

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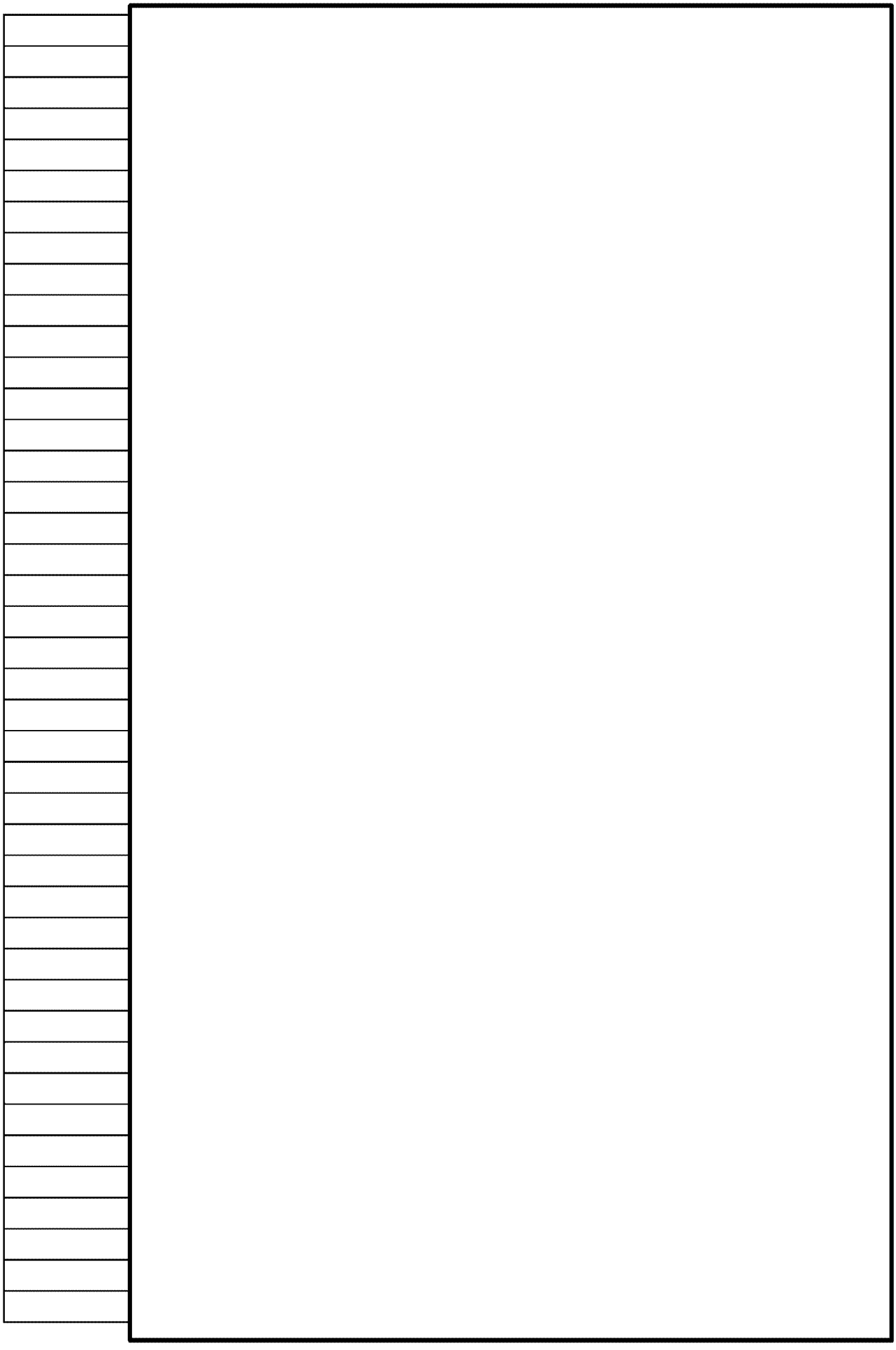

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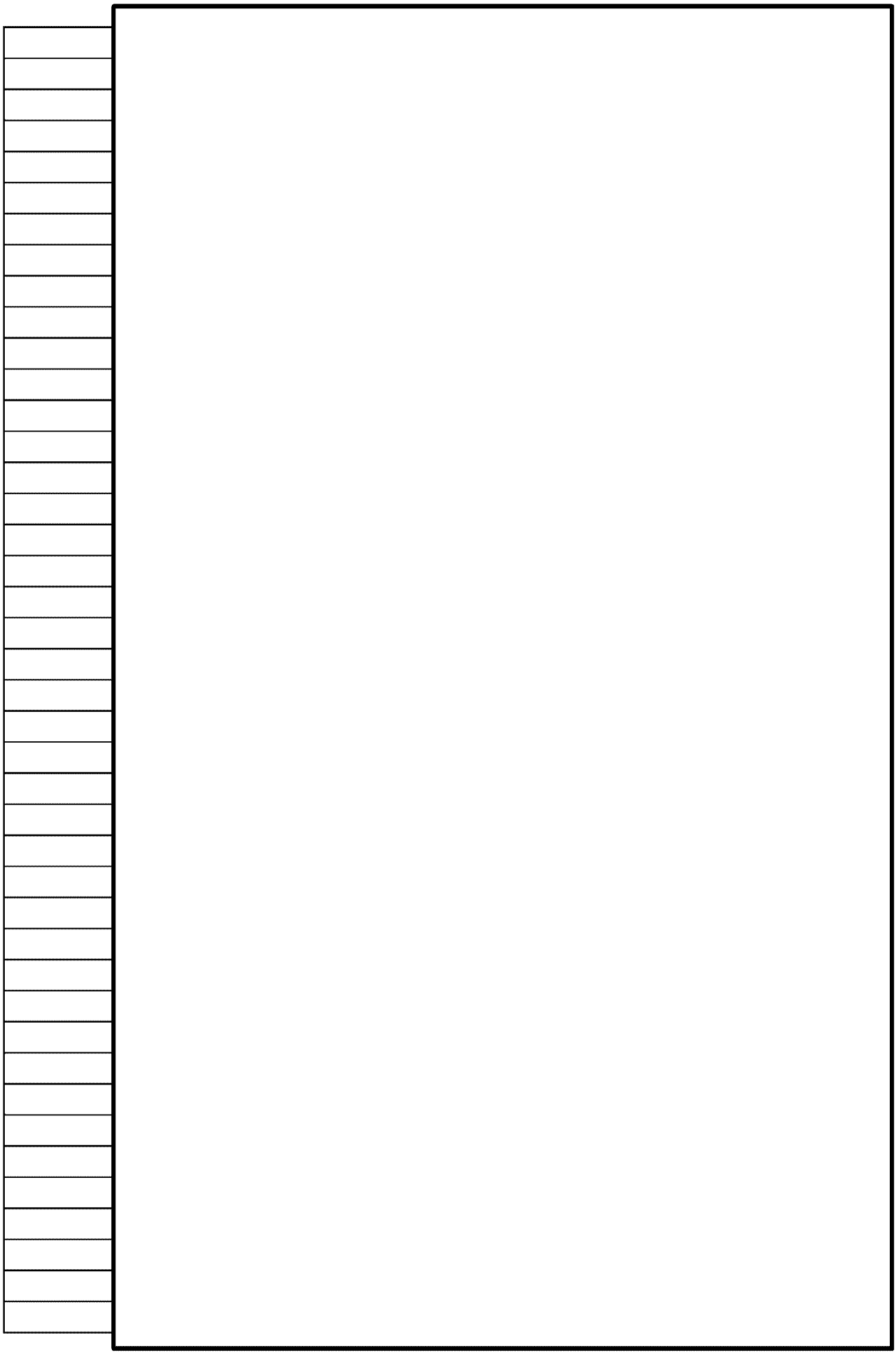

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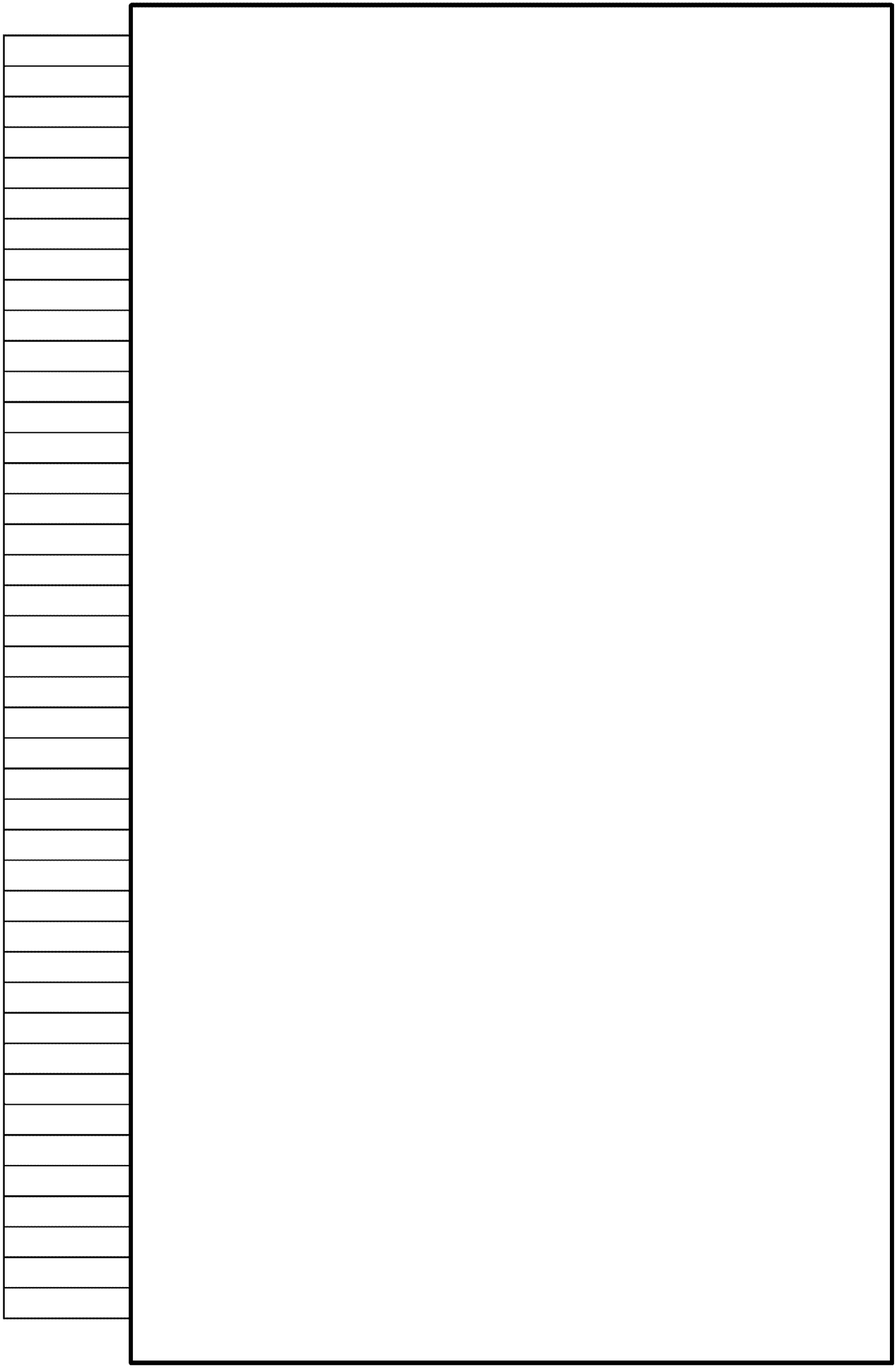

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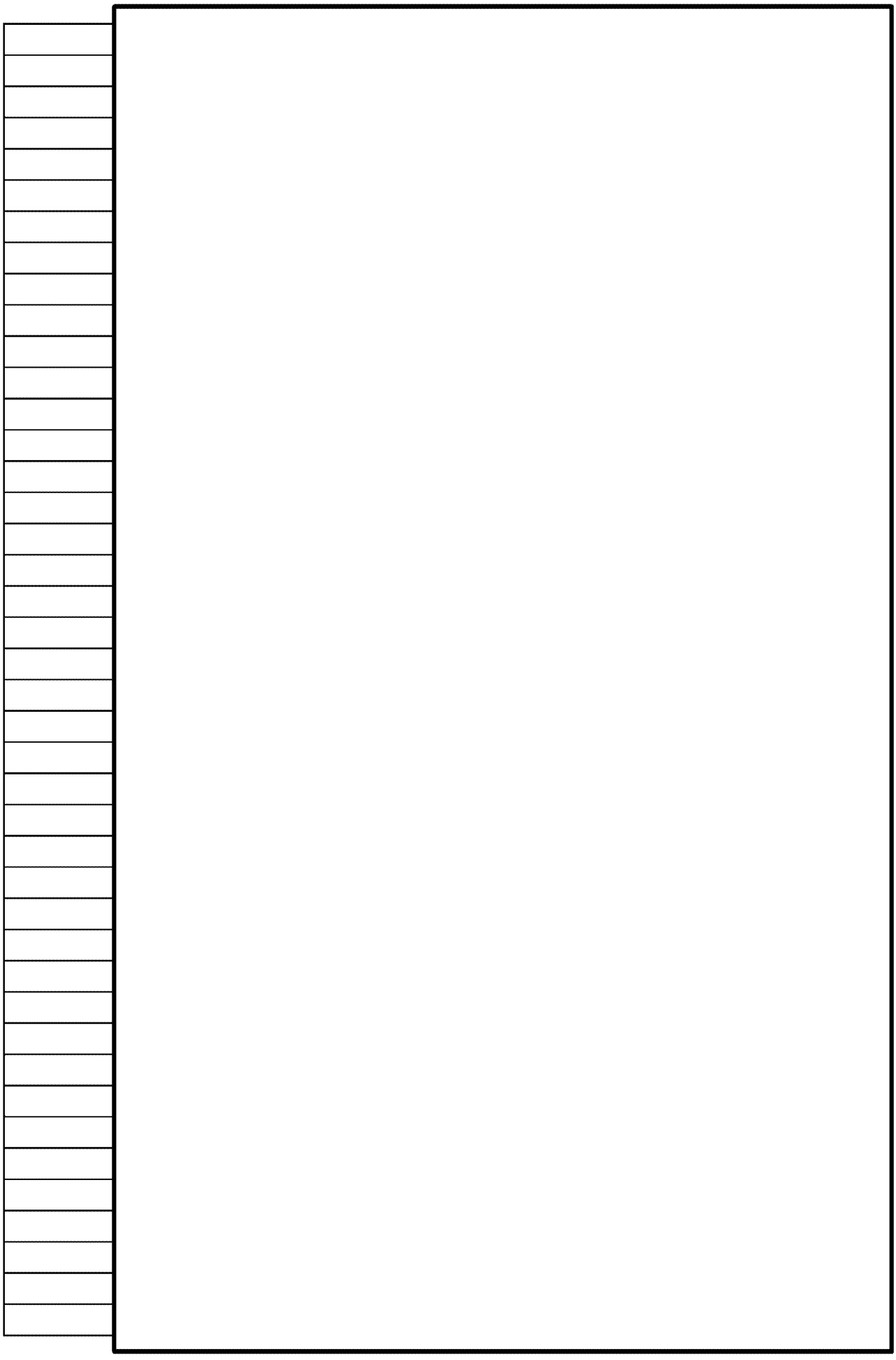

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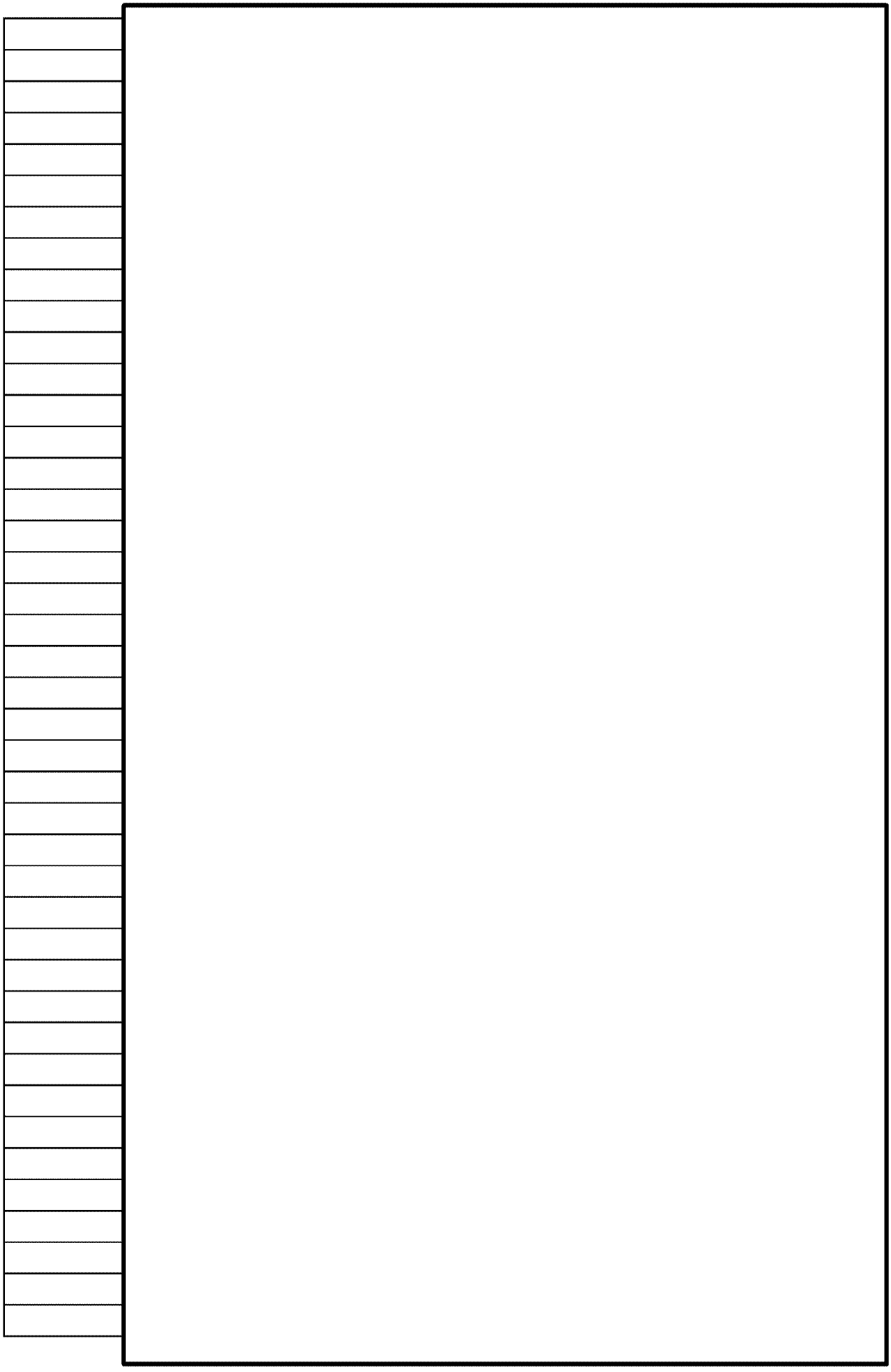

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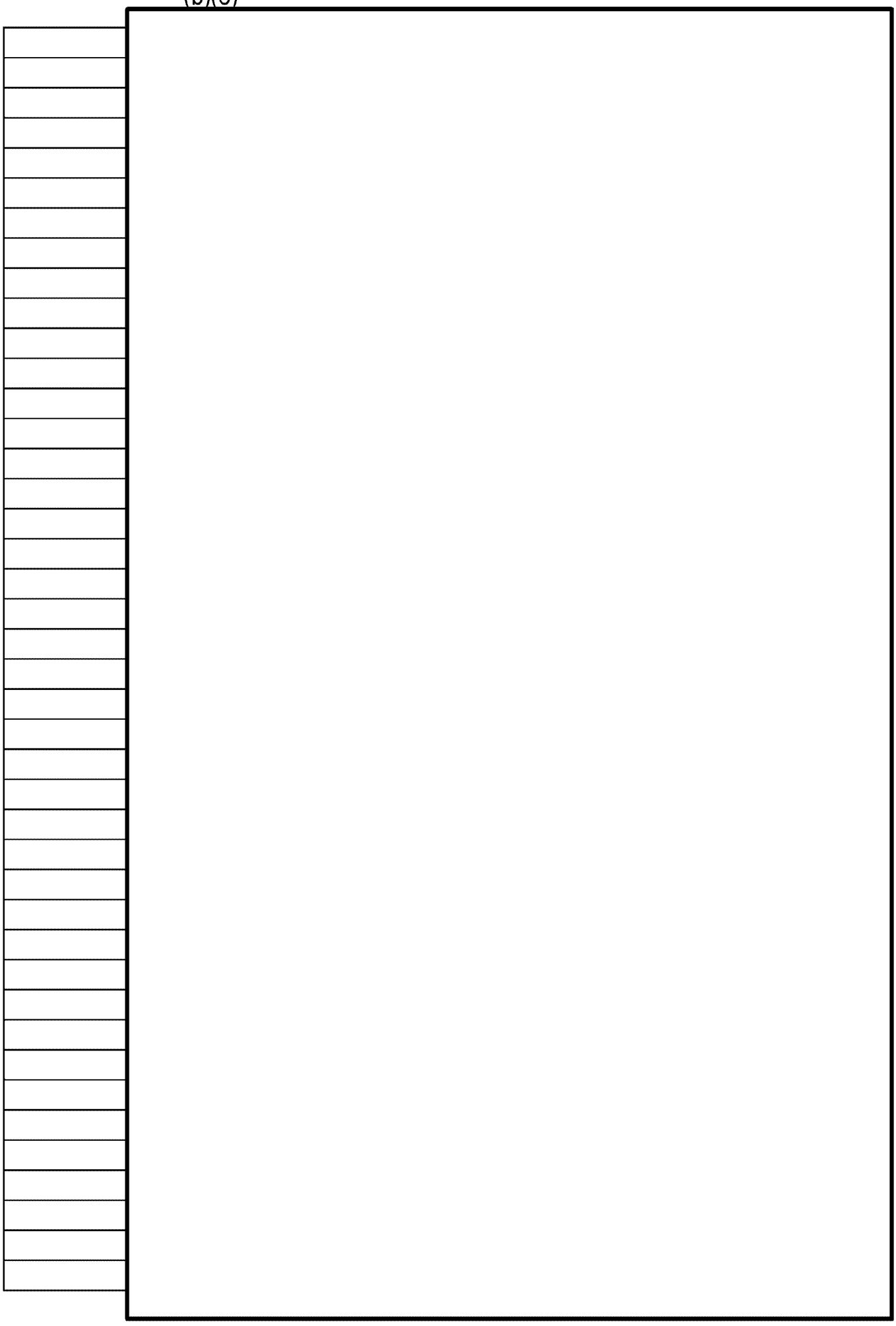

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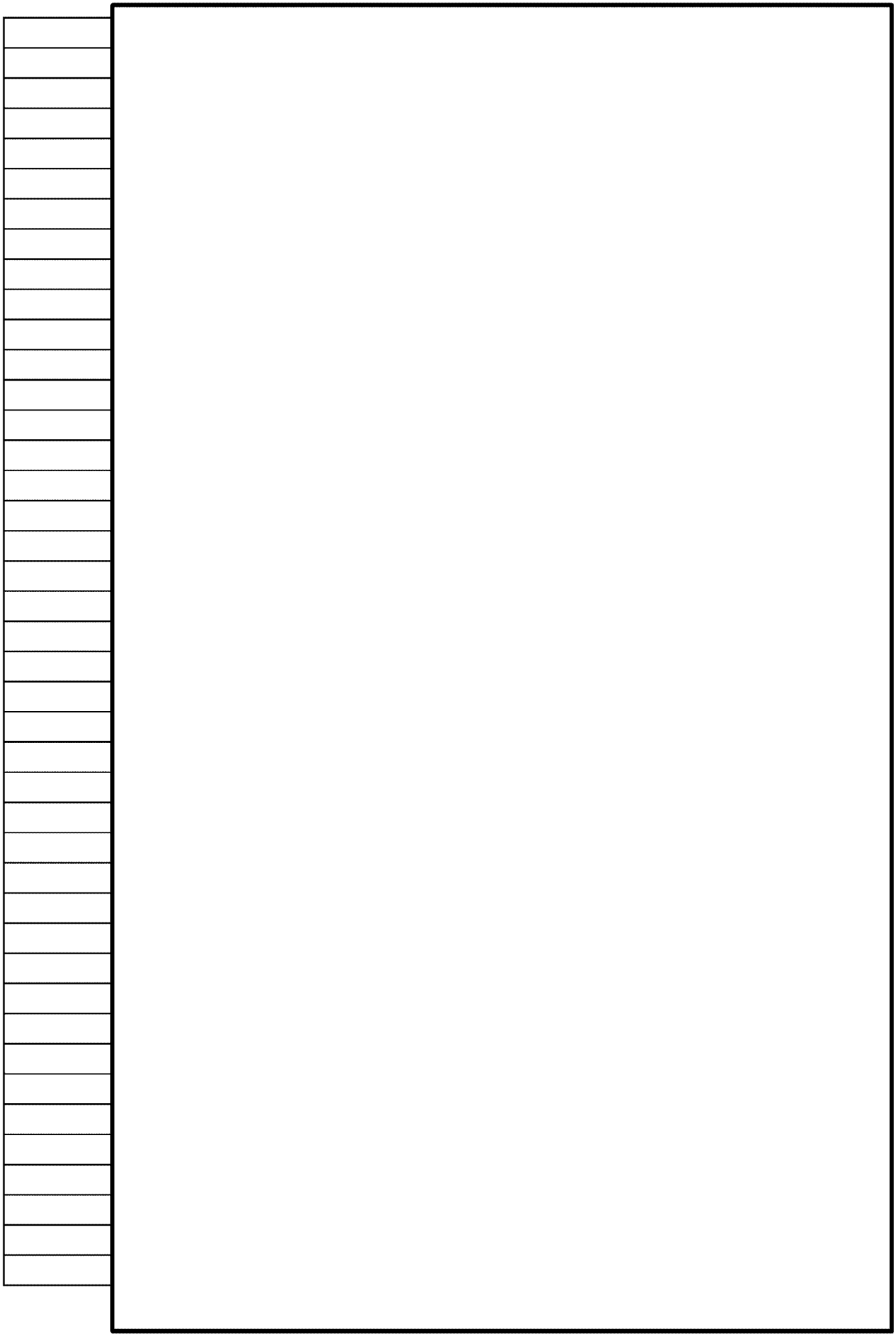

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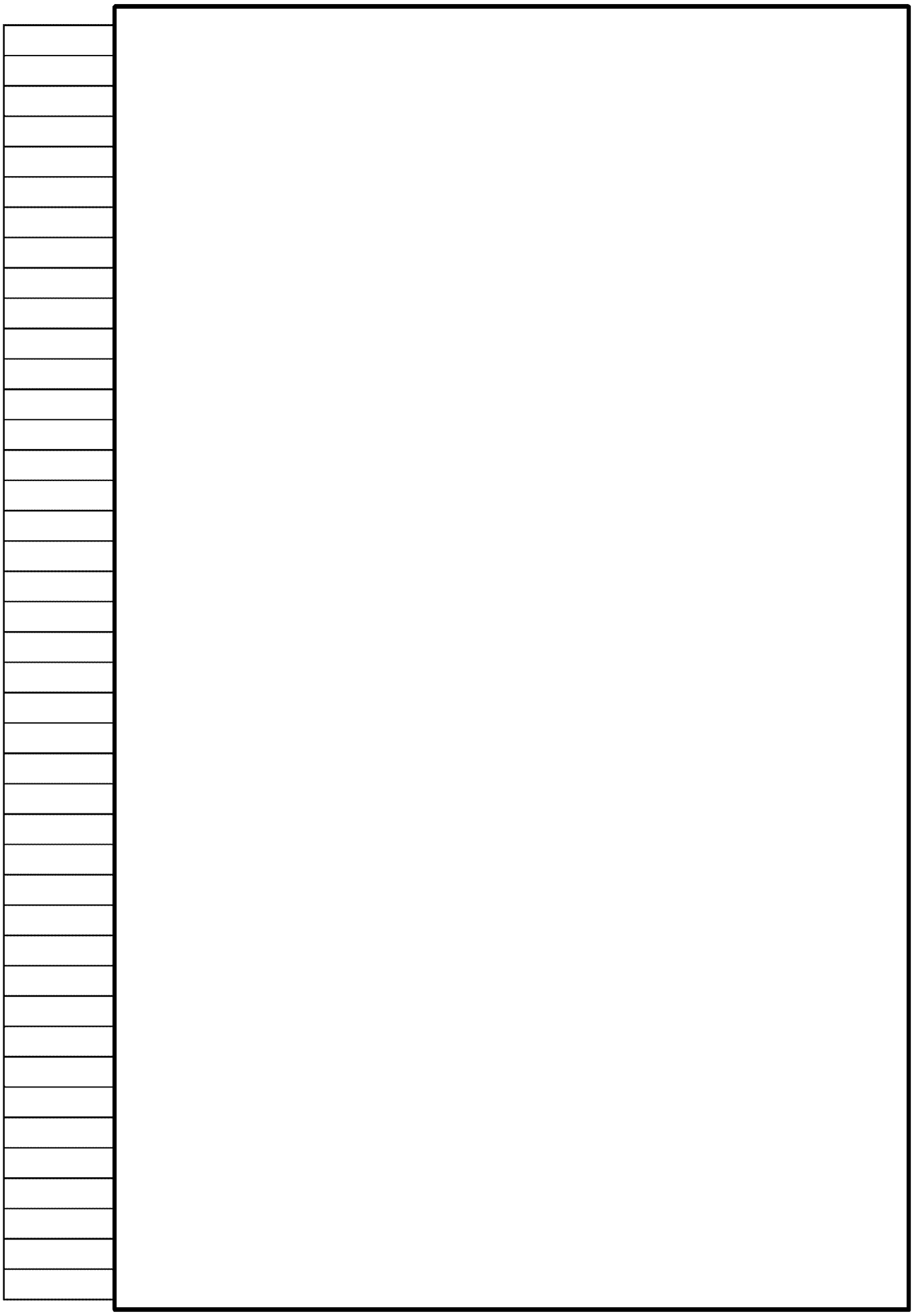

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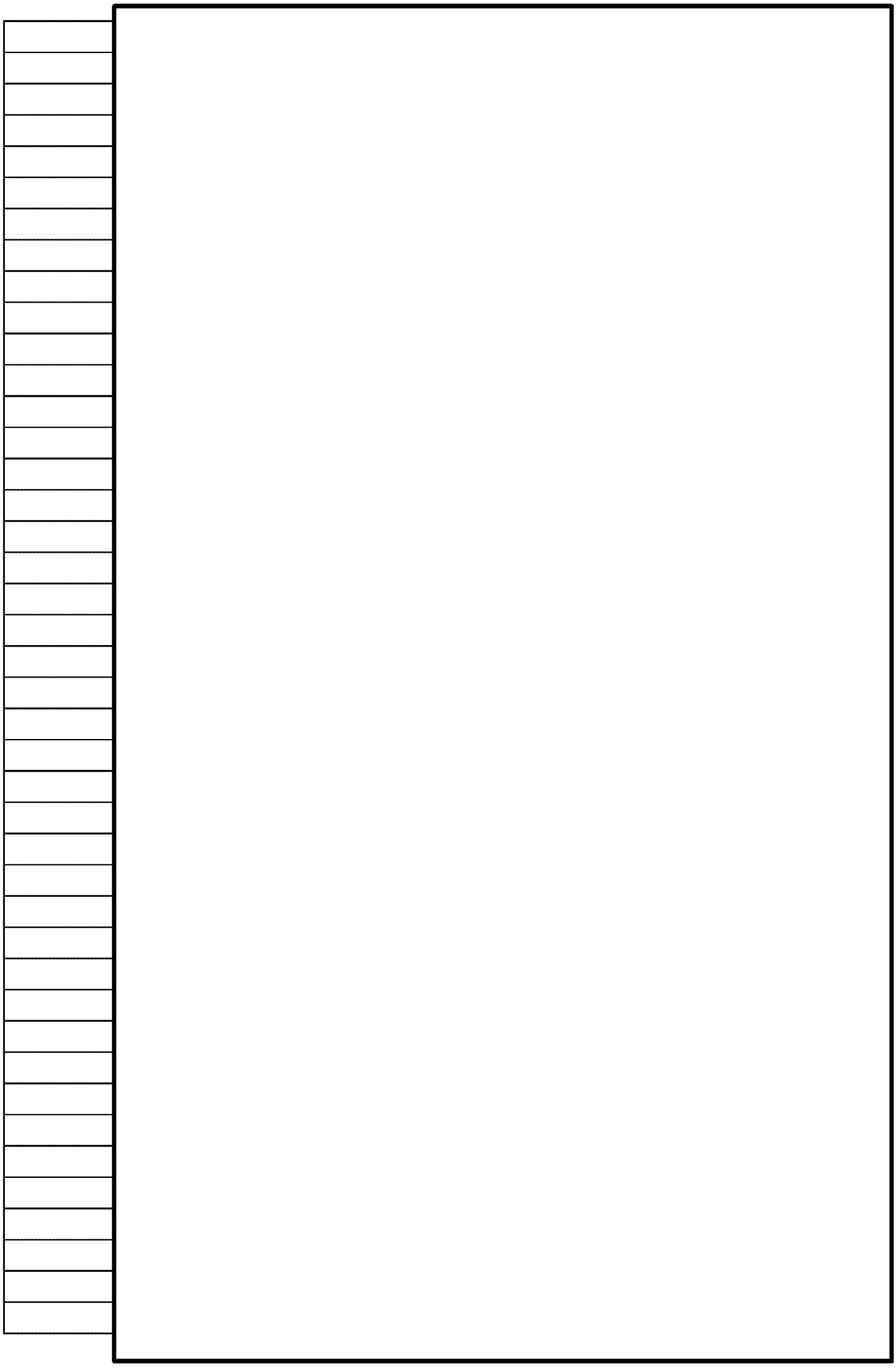

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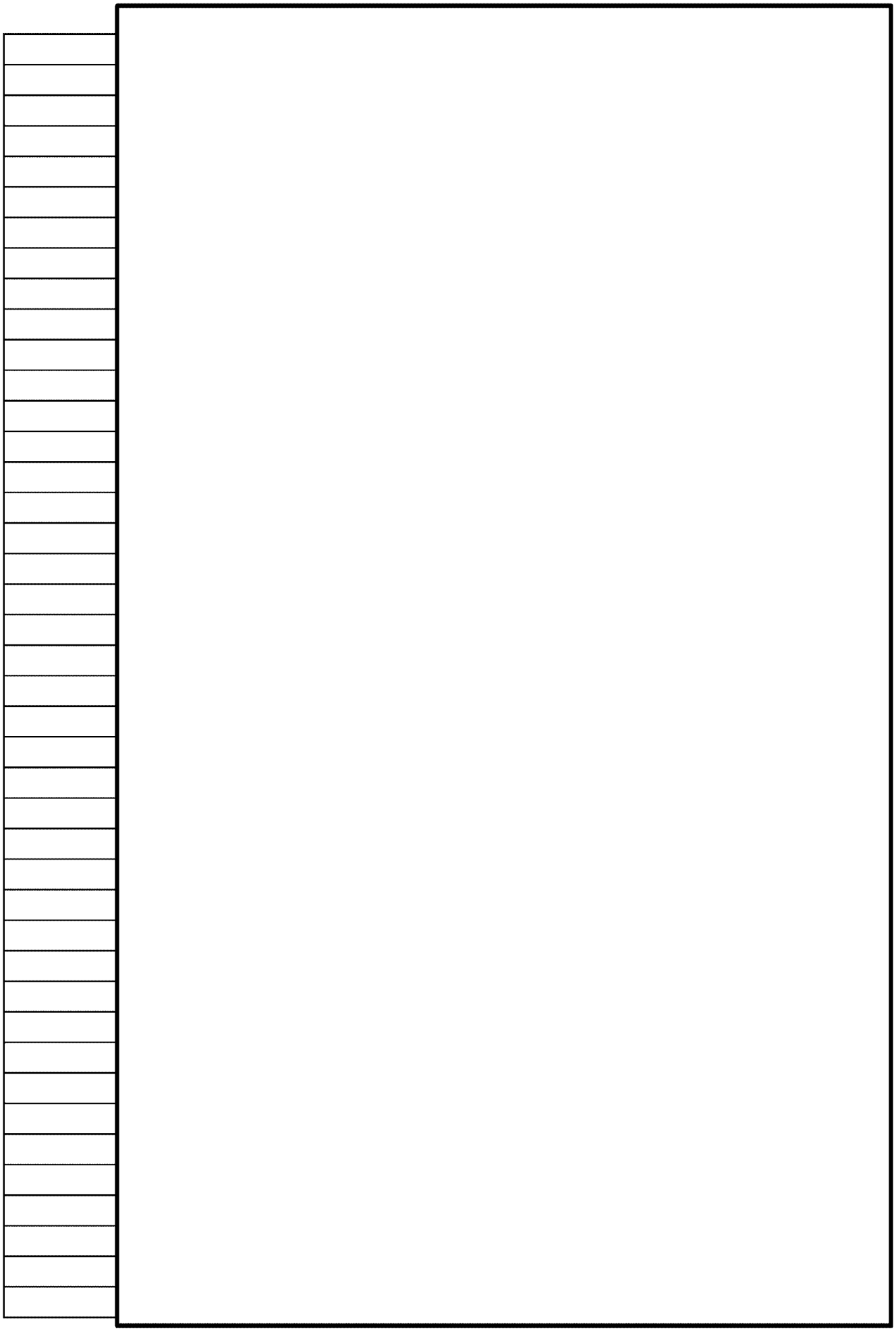

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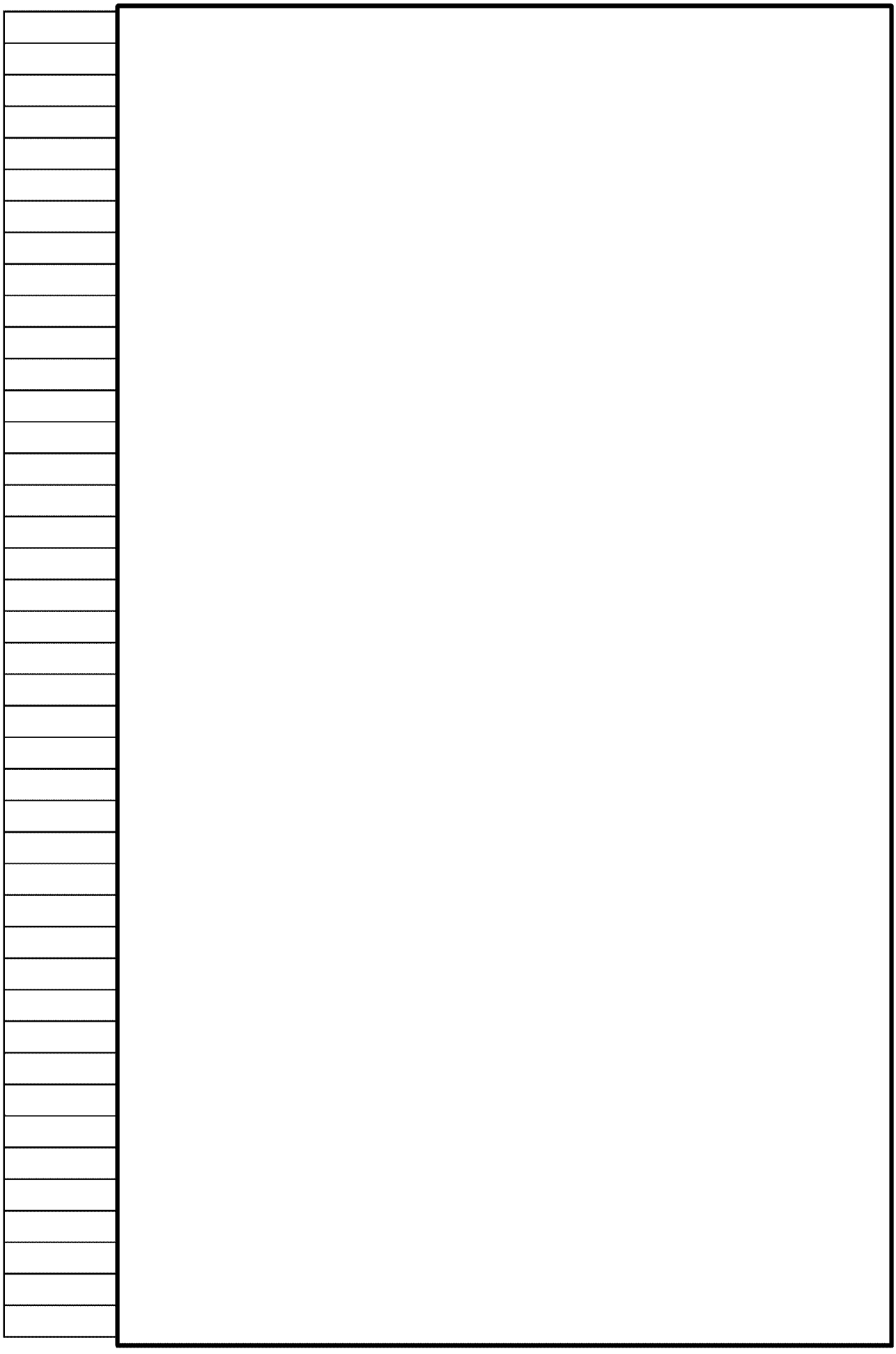

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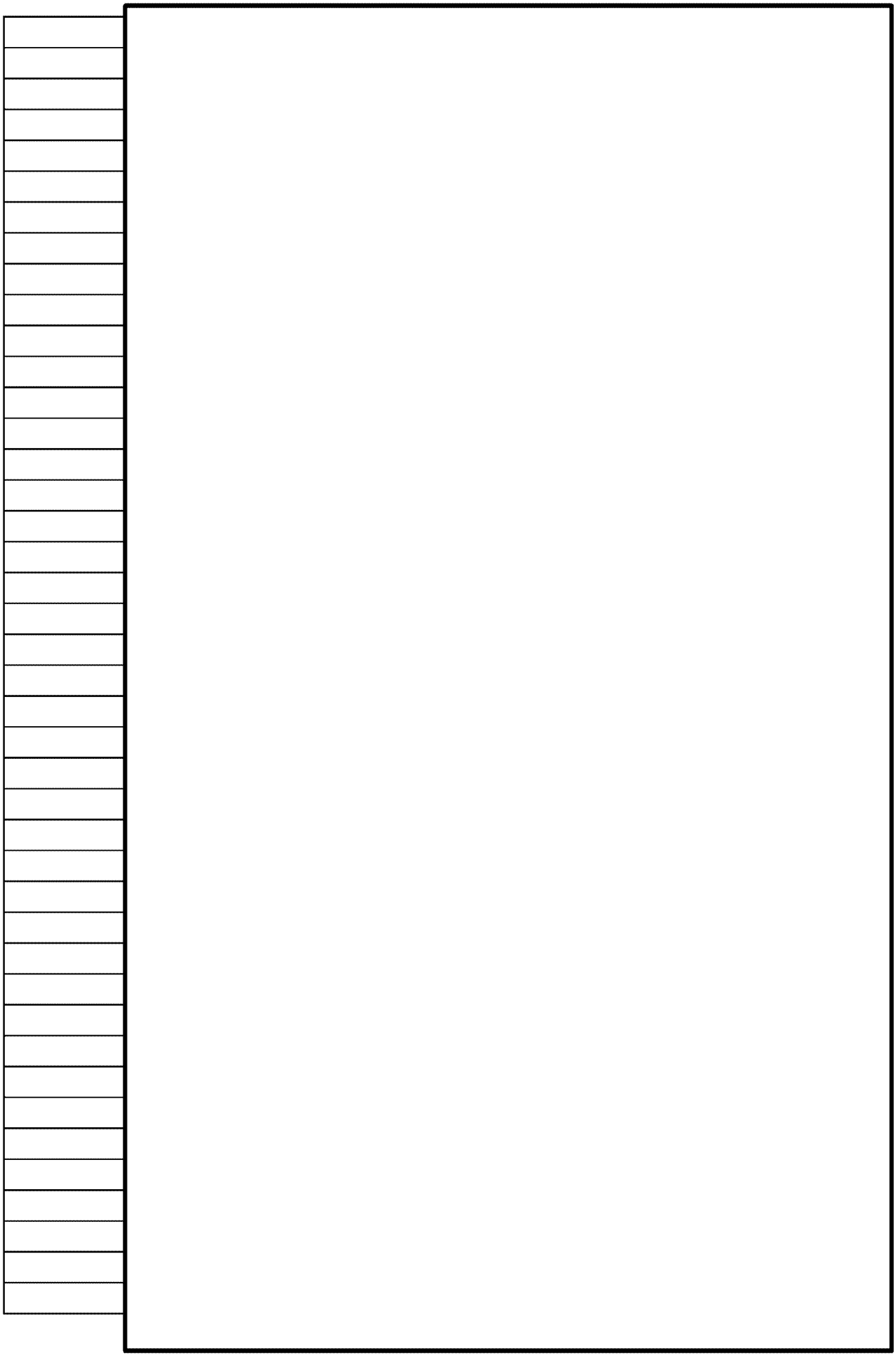

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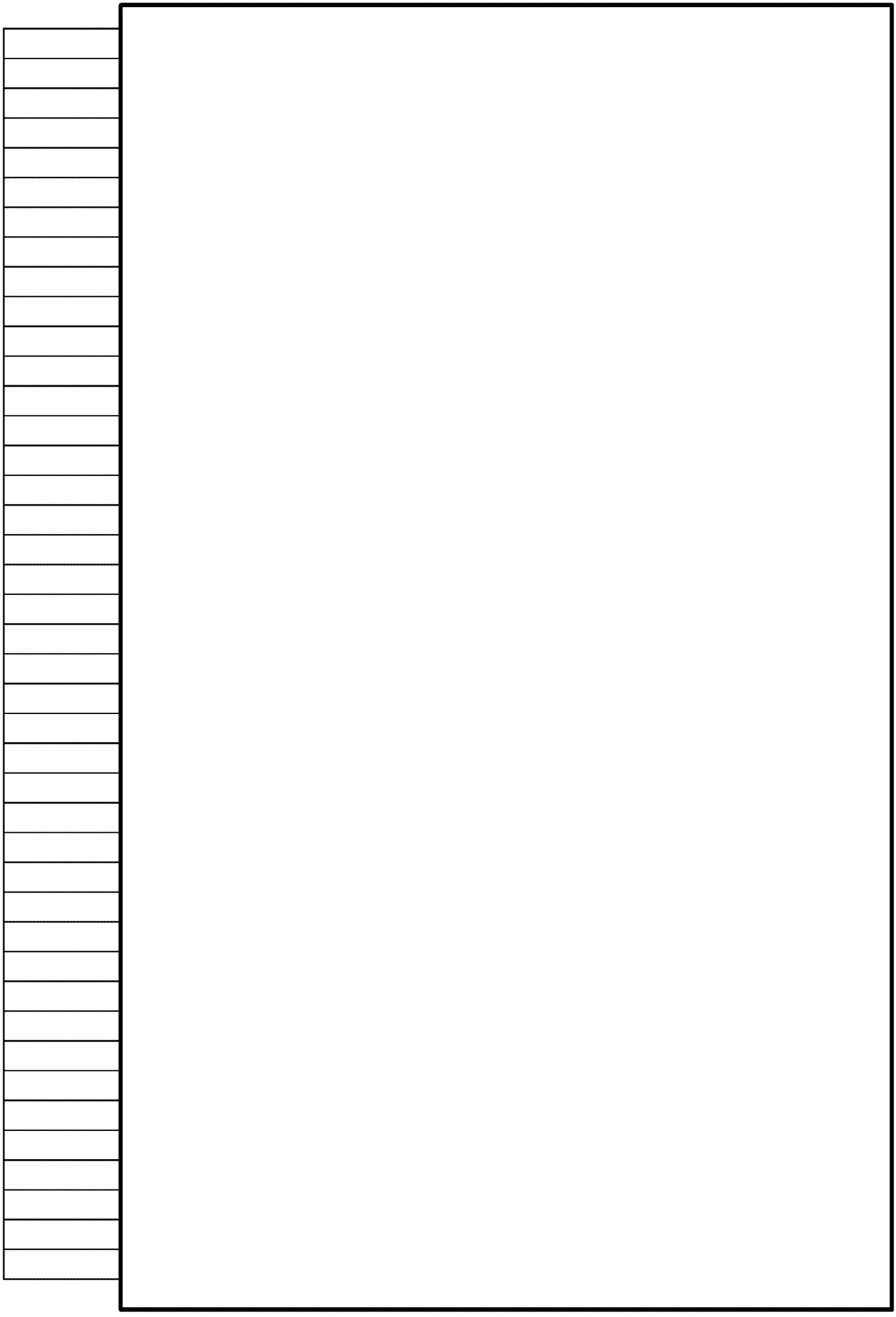

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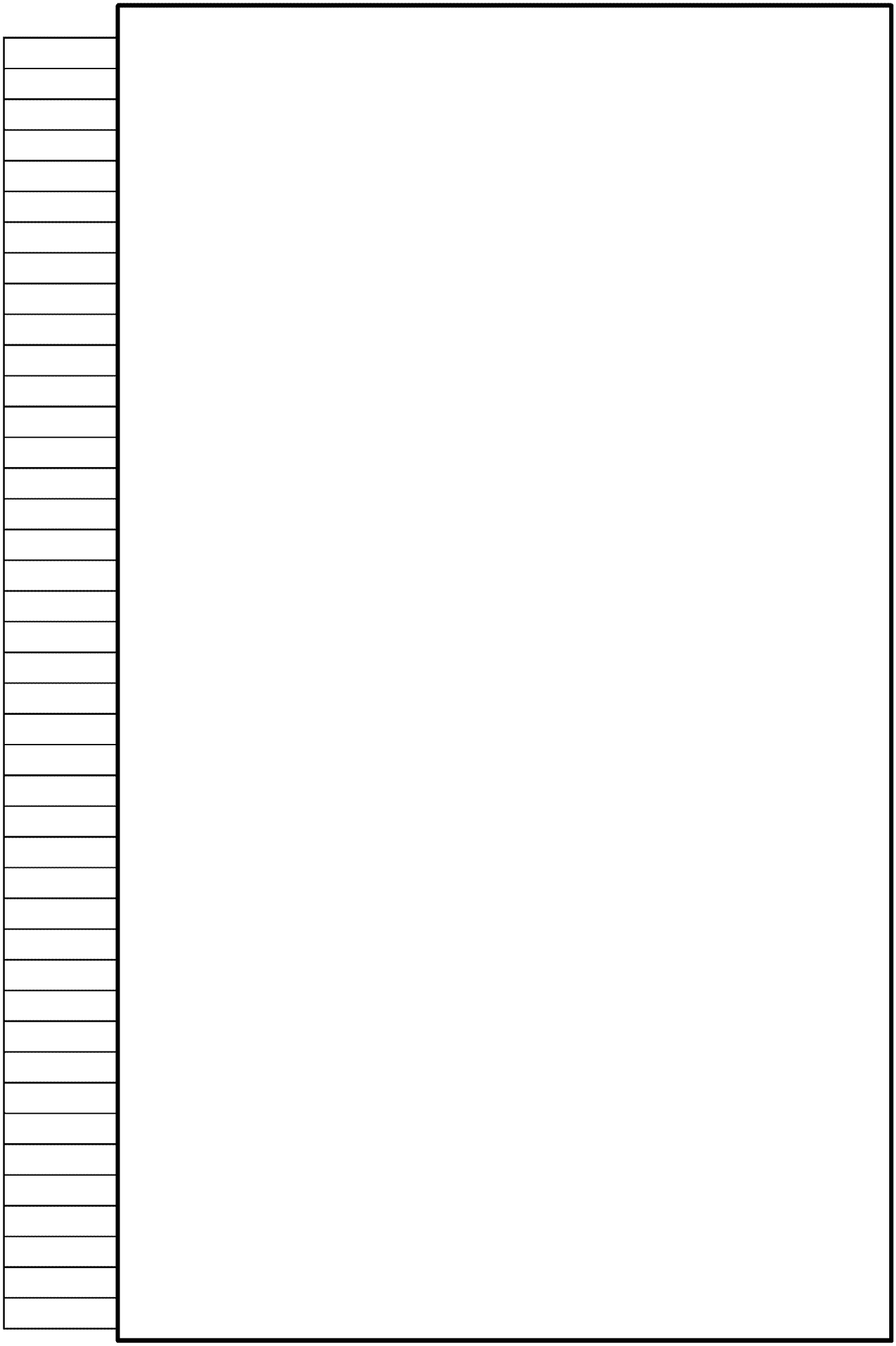

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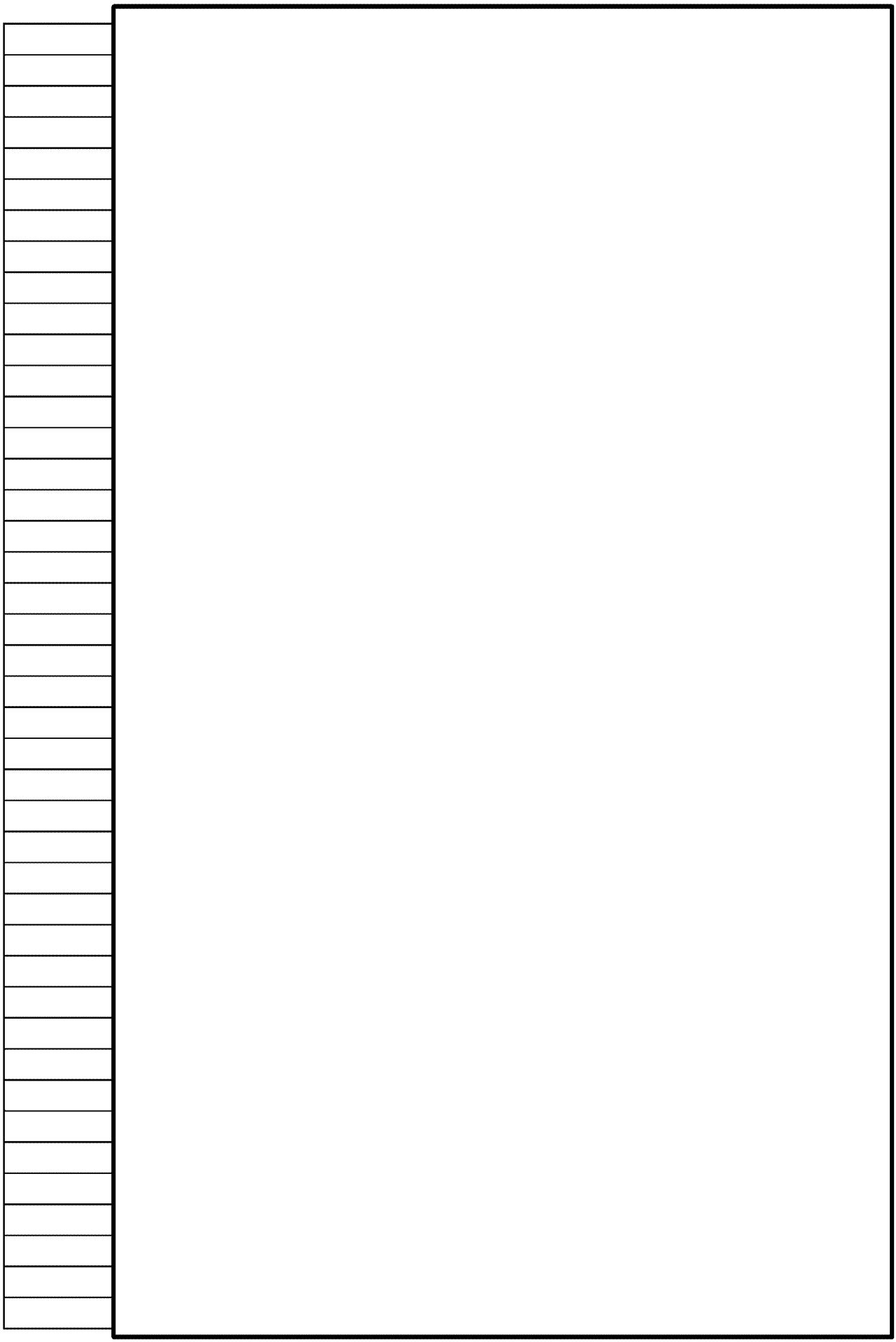

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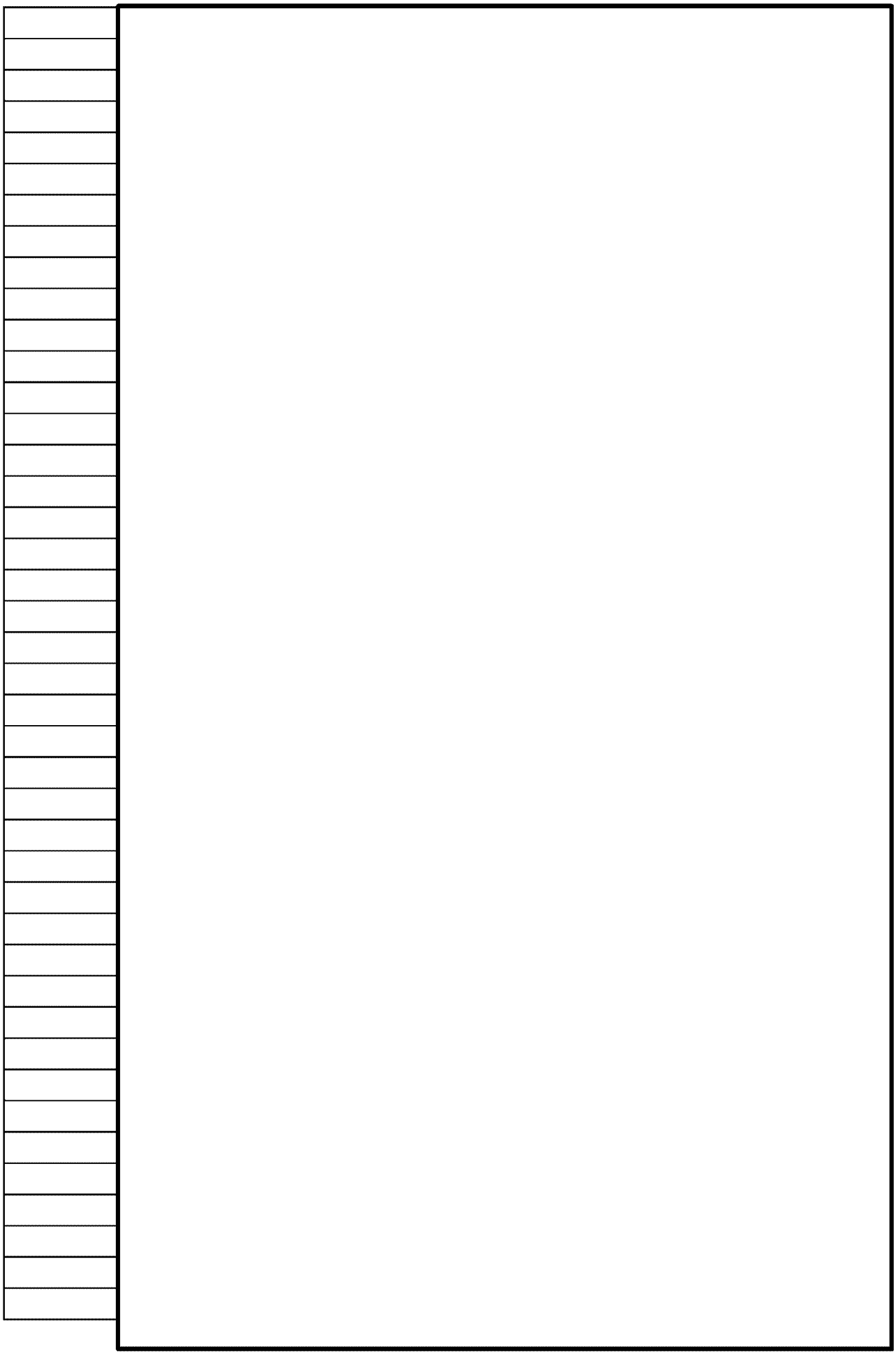

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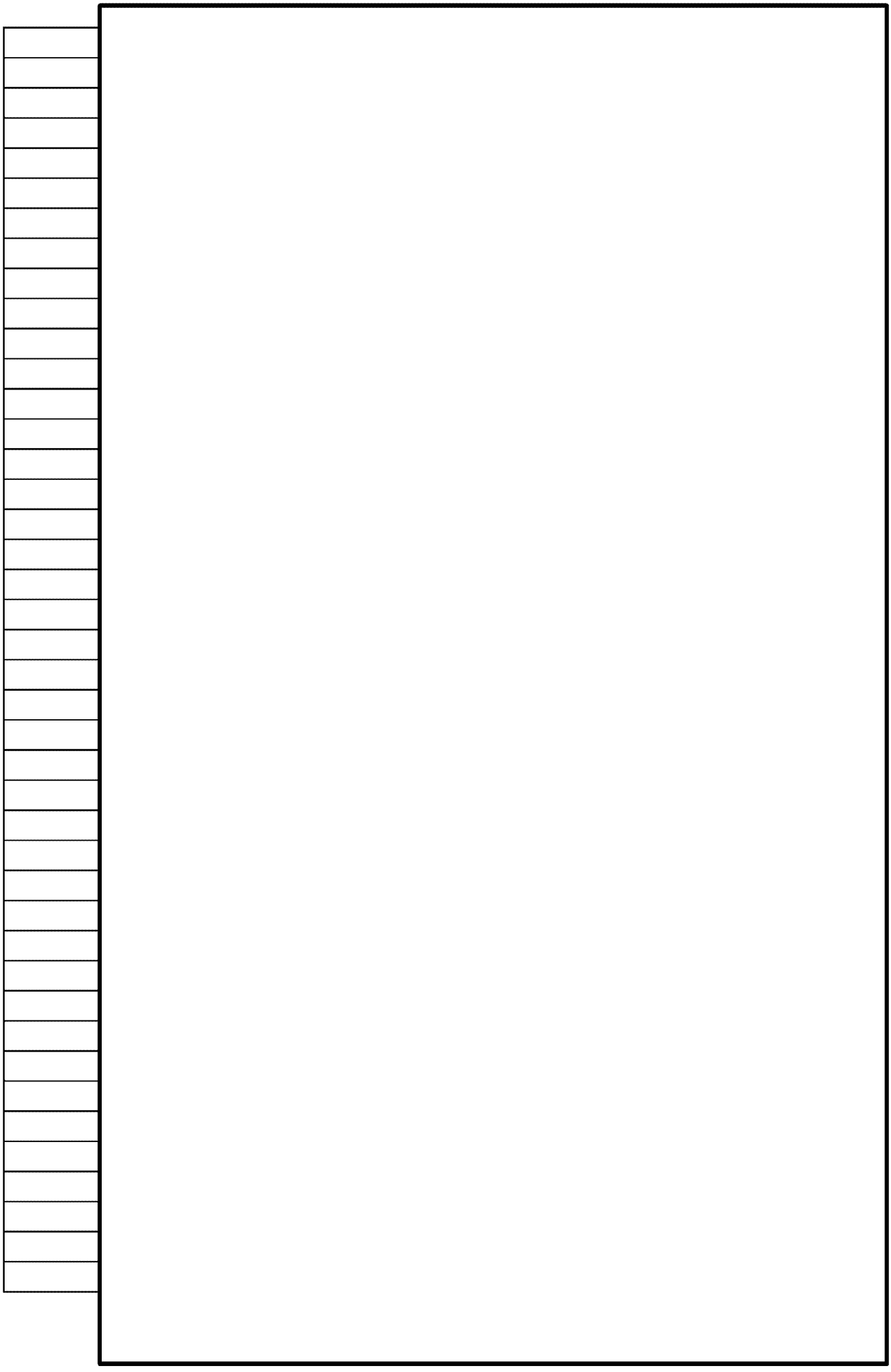

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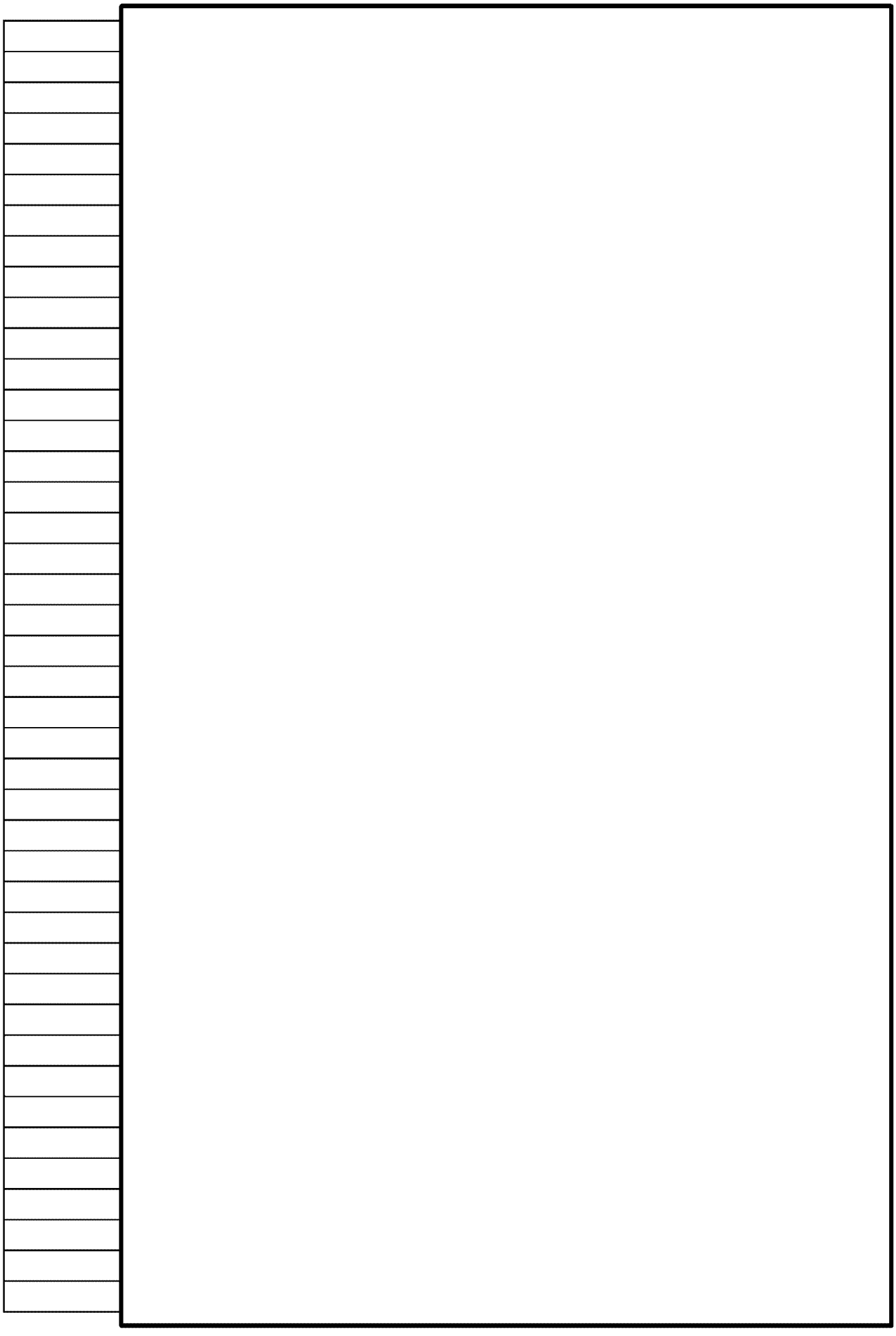

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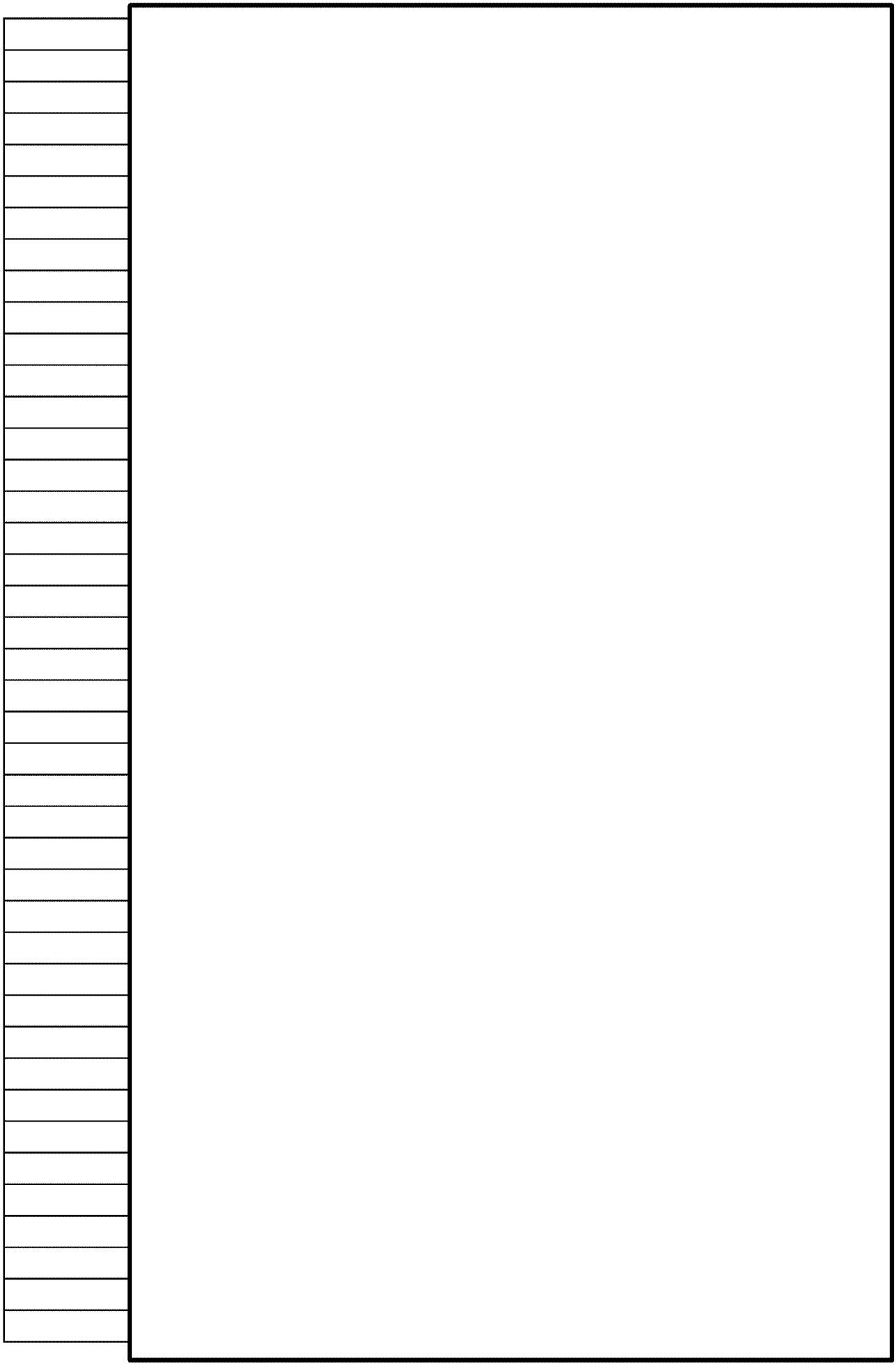

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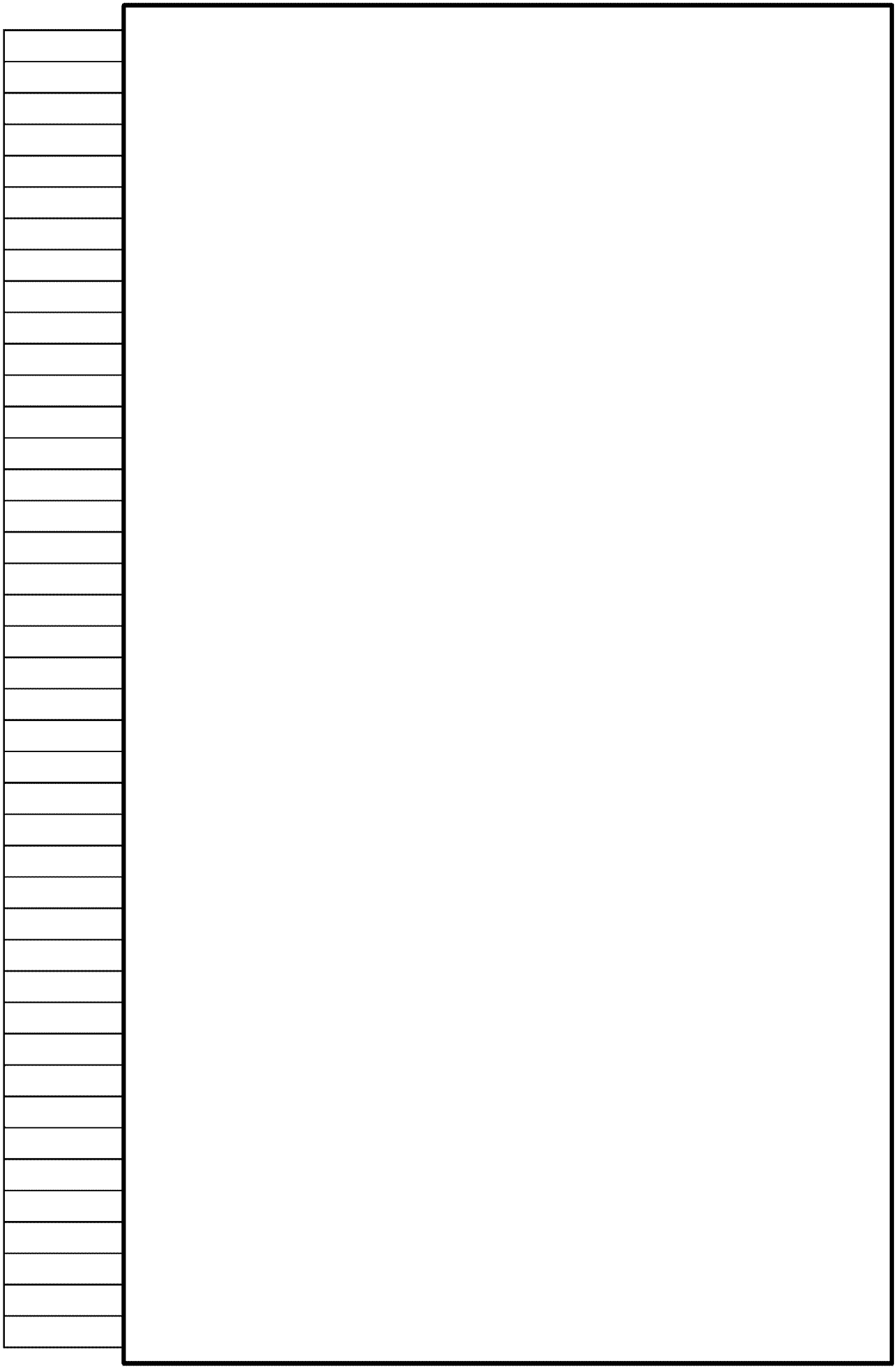

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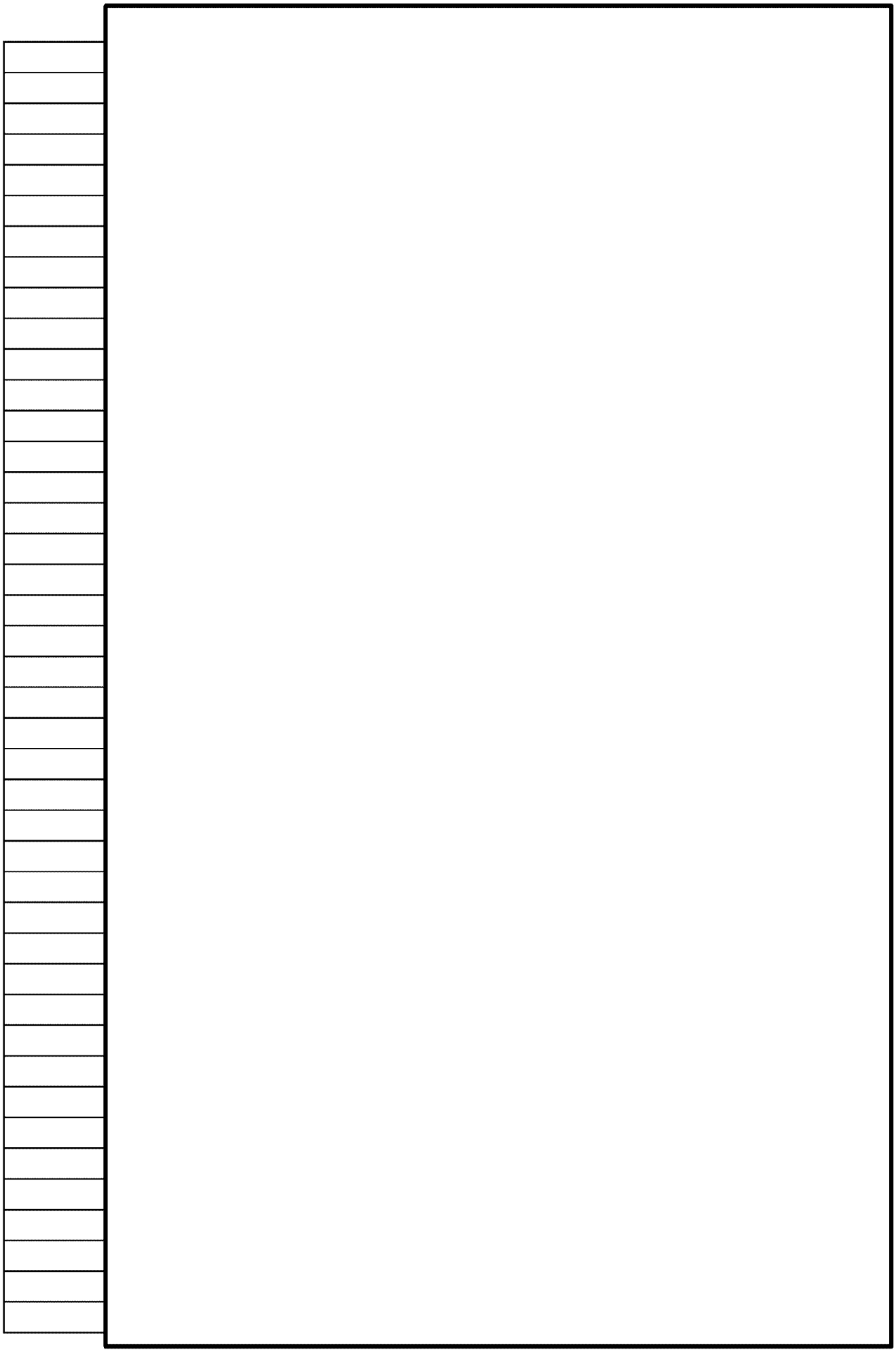

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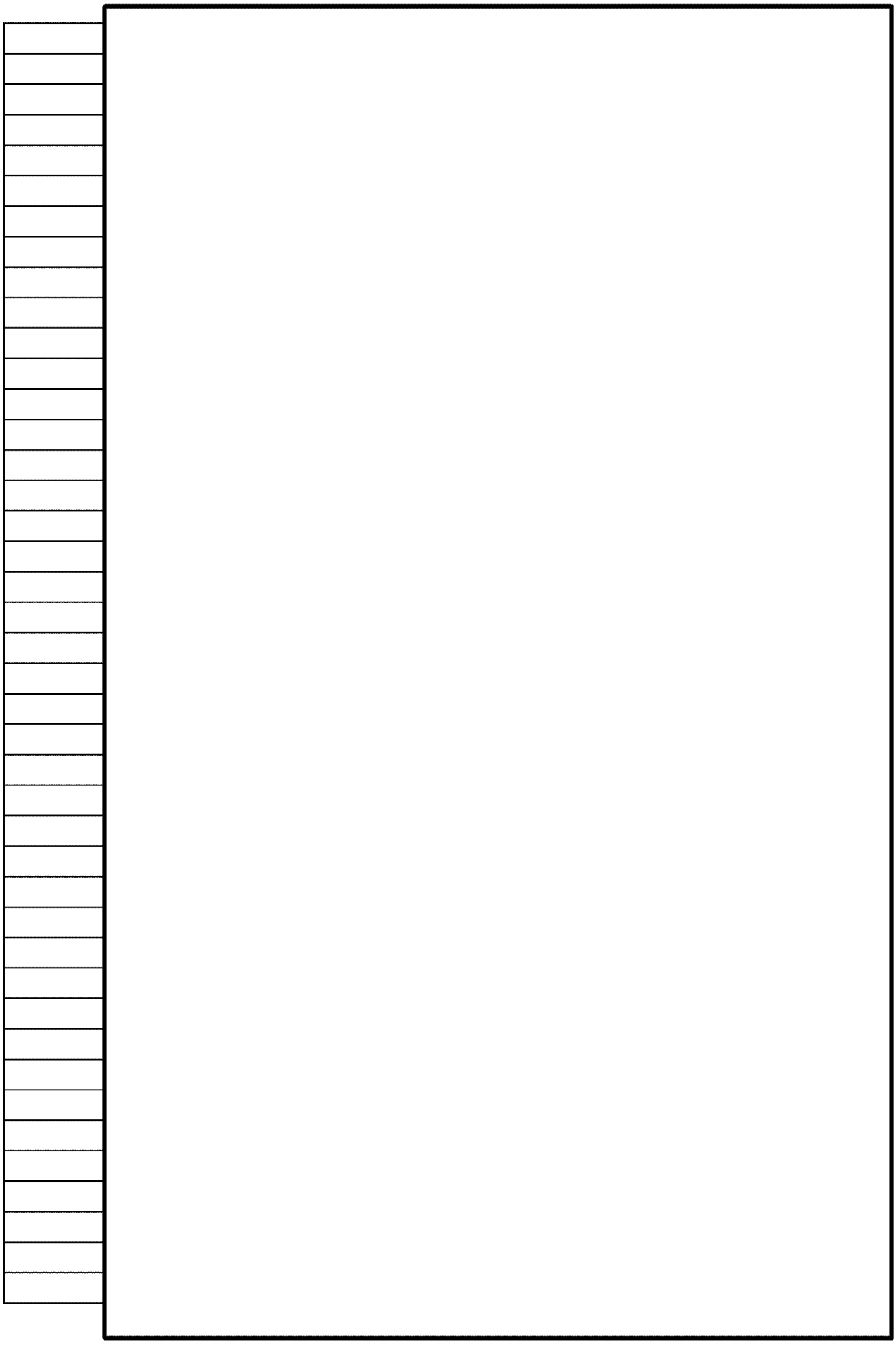

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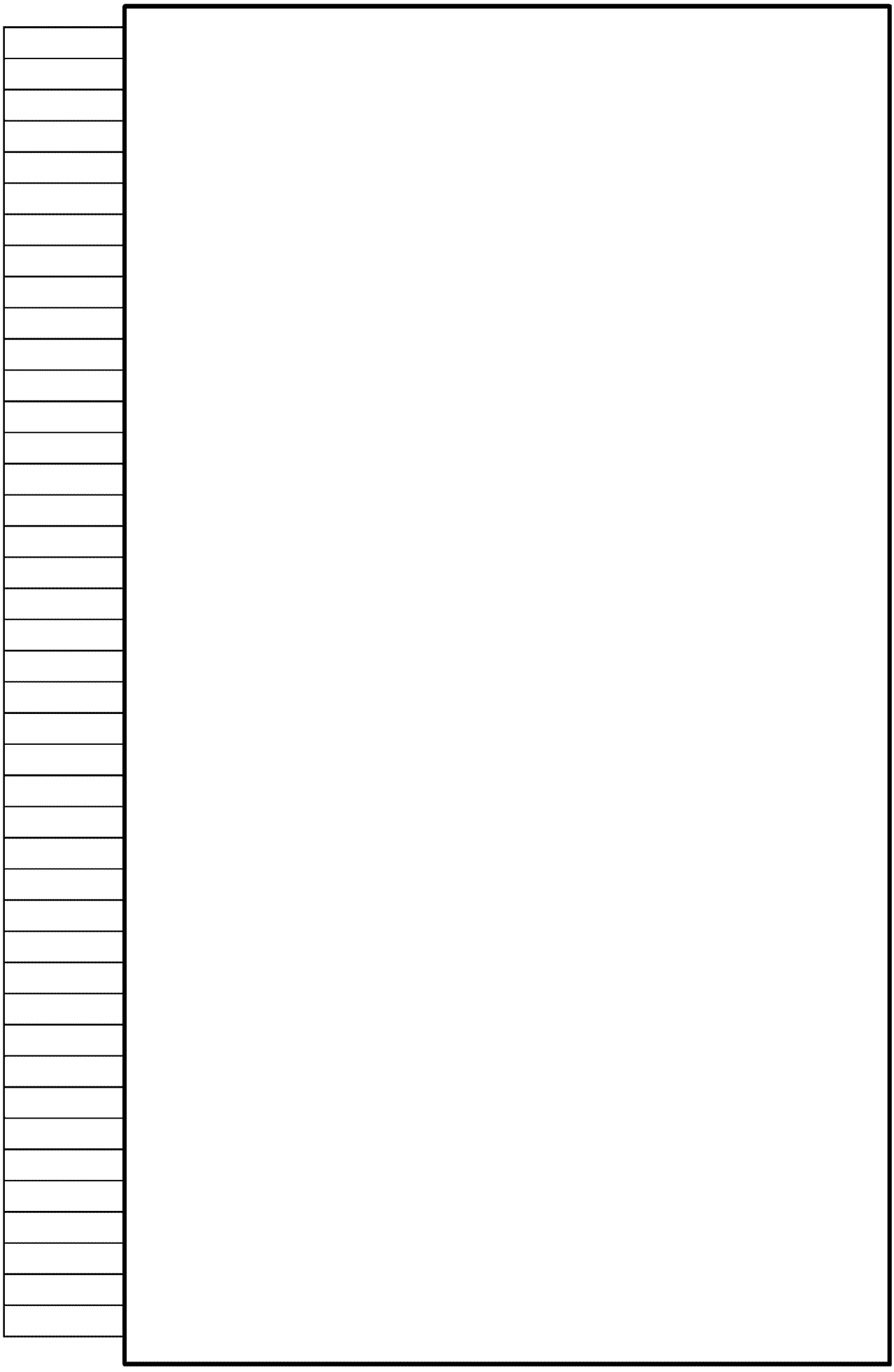

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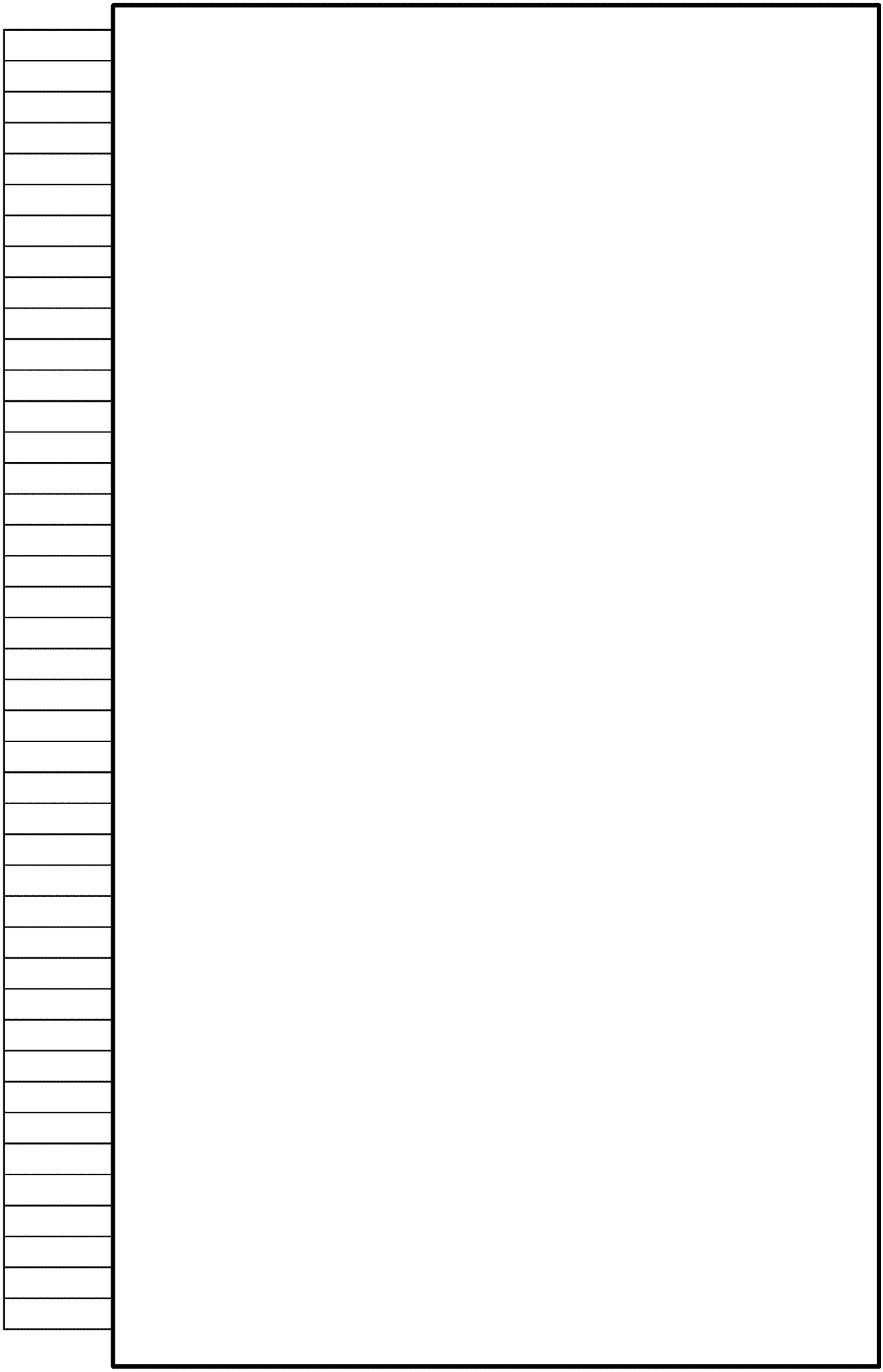

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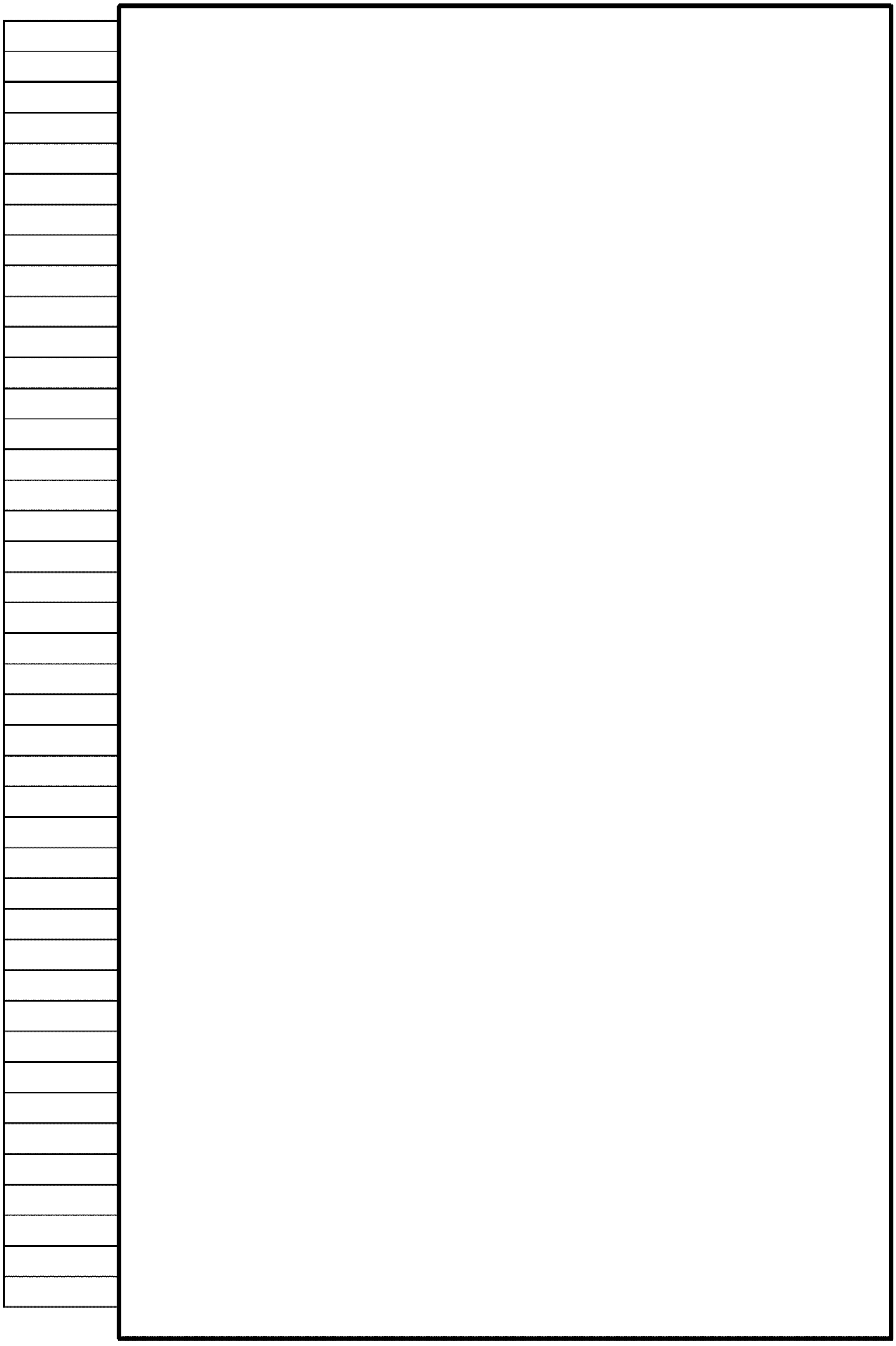

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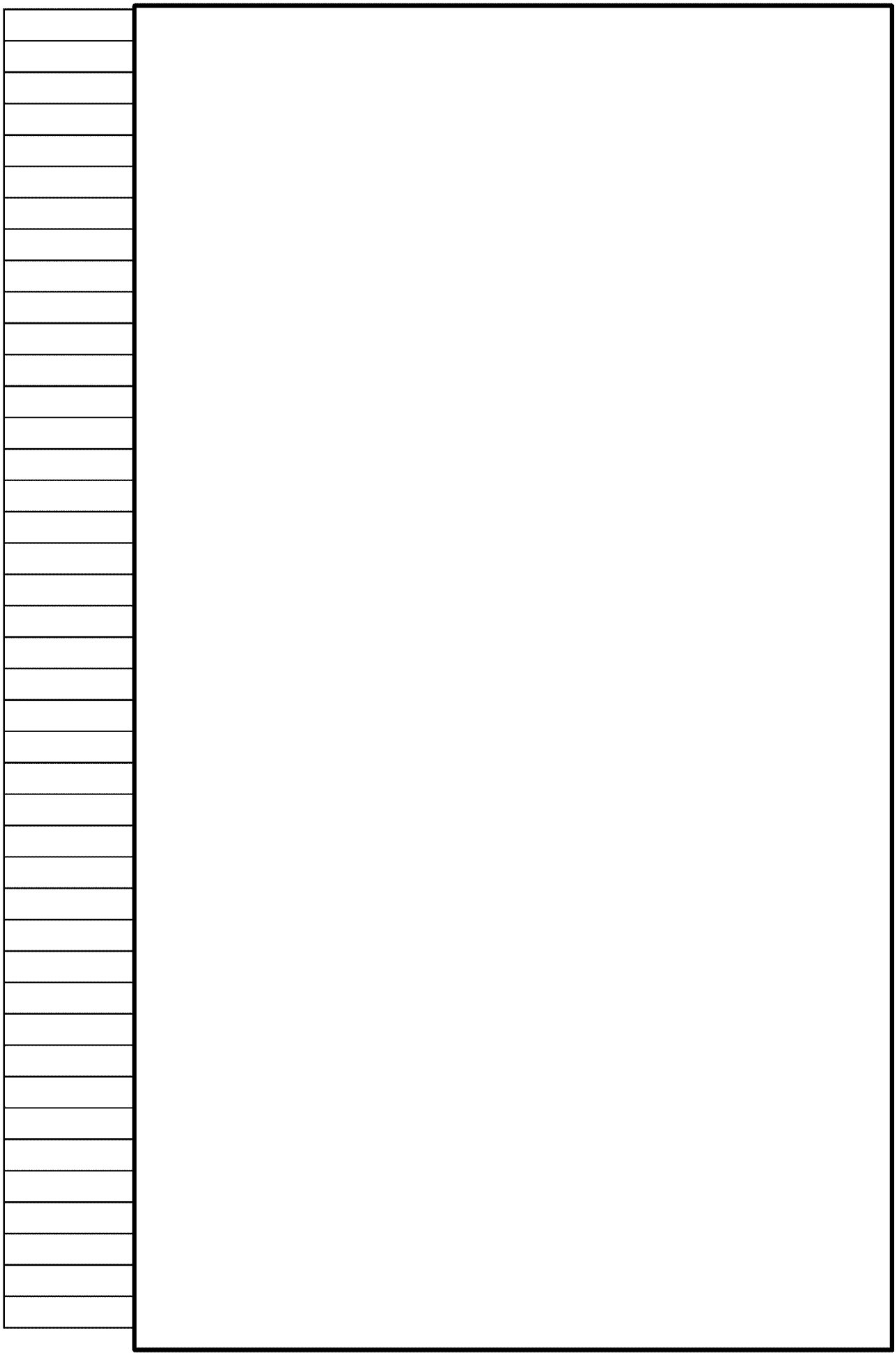

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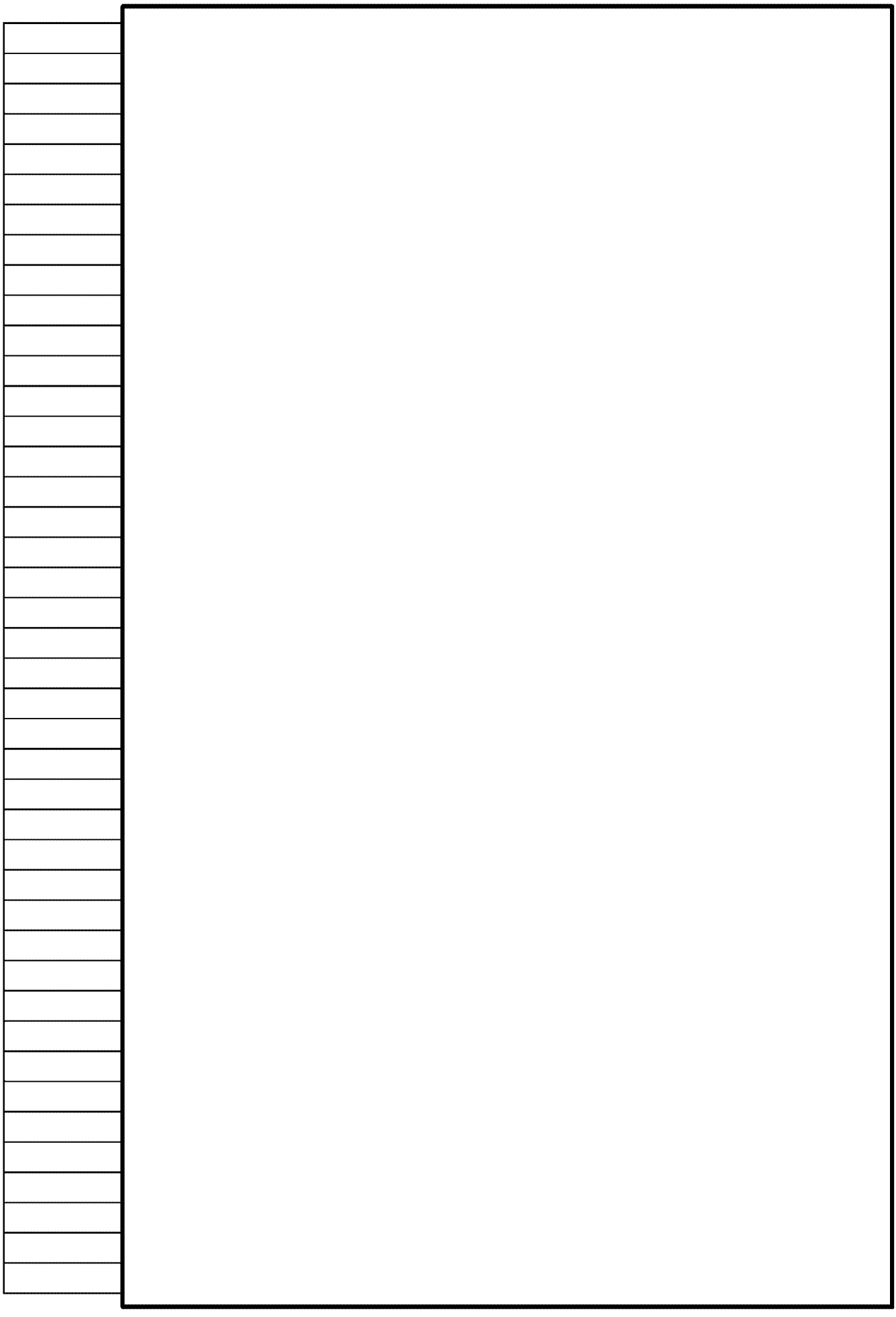

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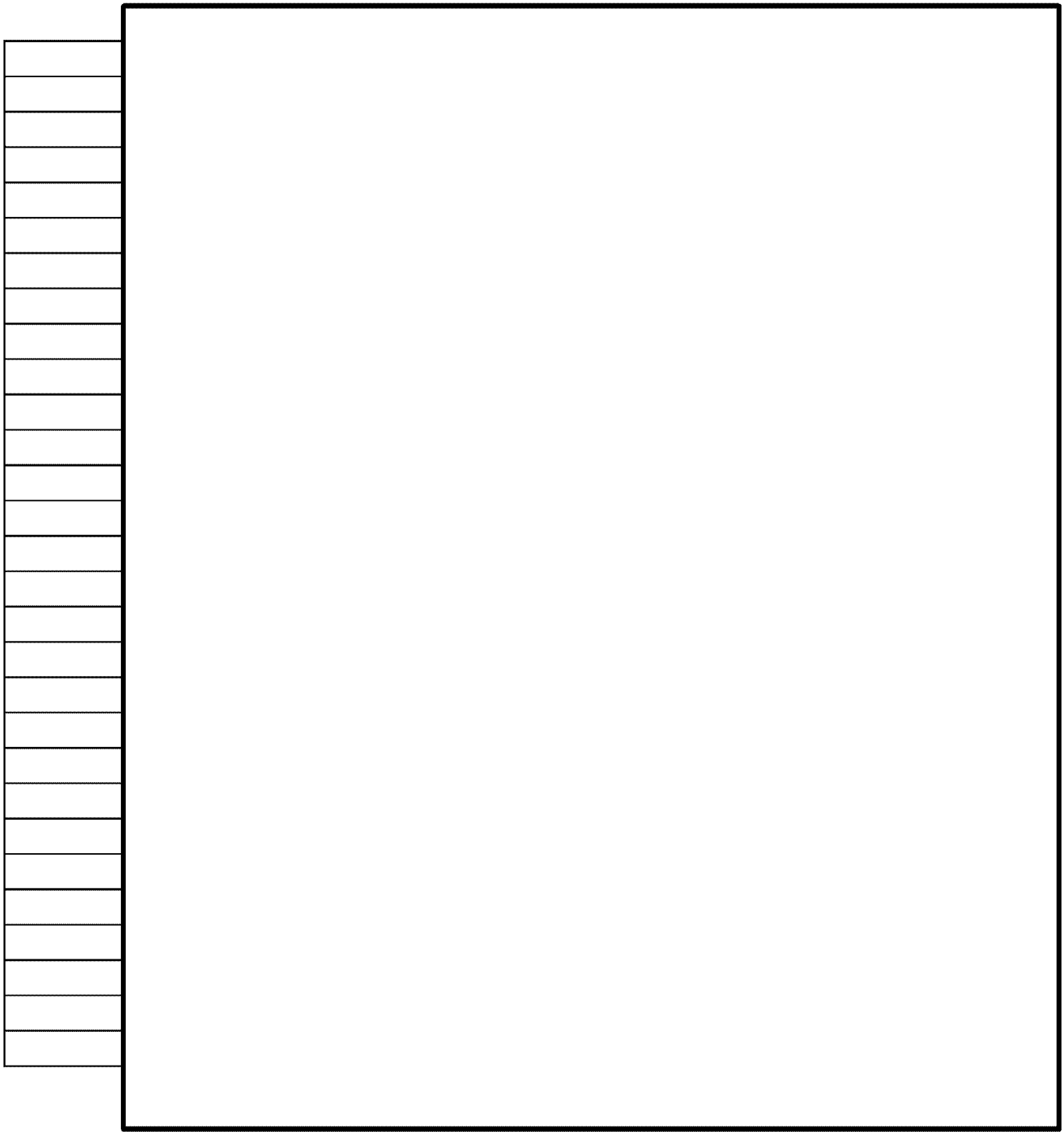

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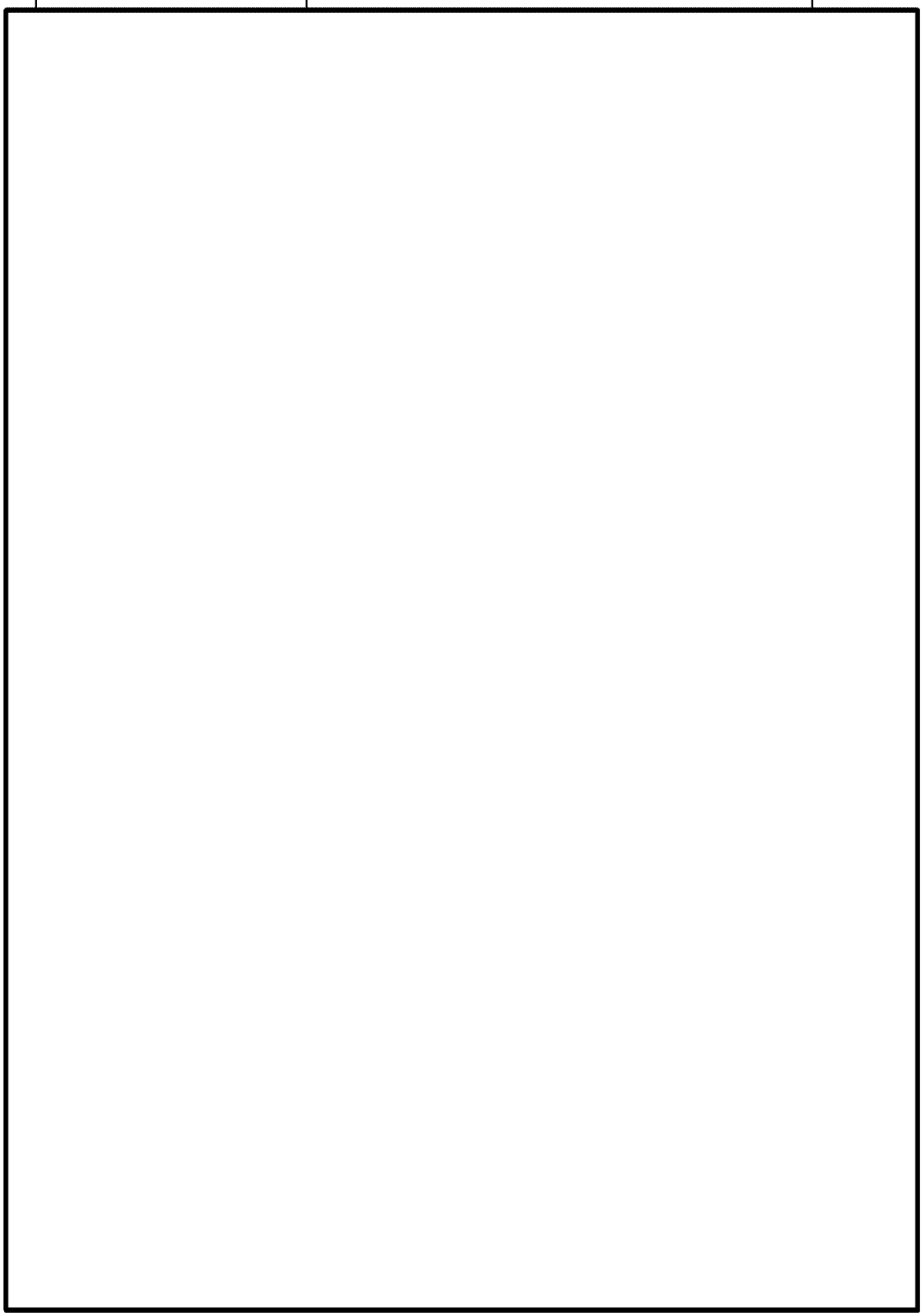
Platform	Data Stream Keyword Match



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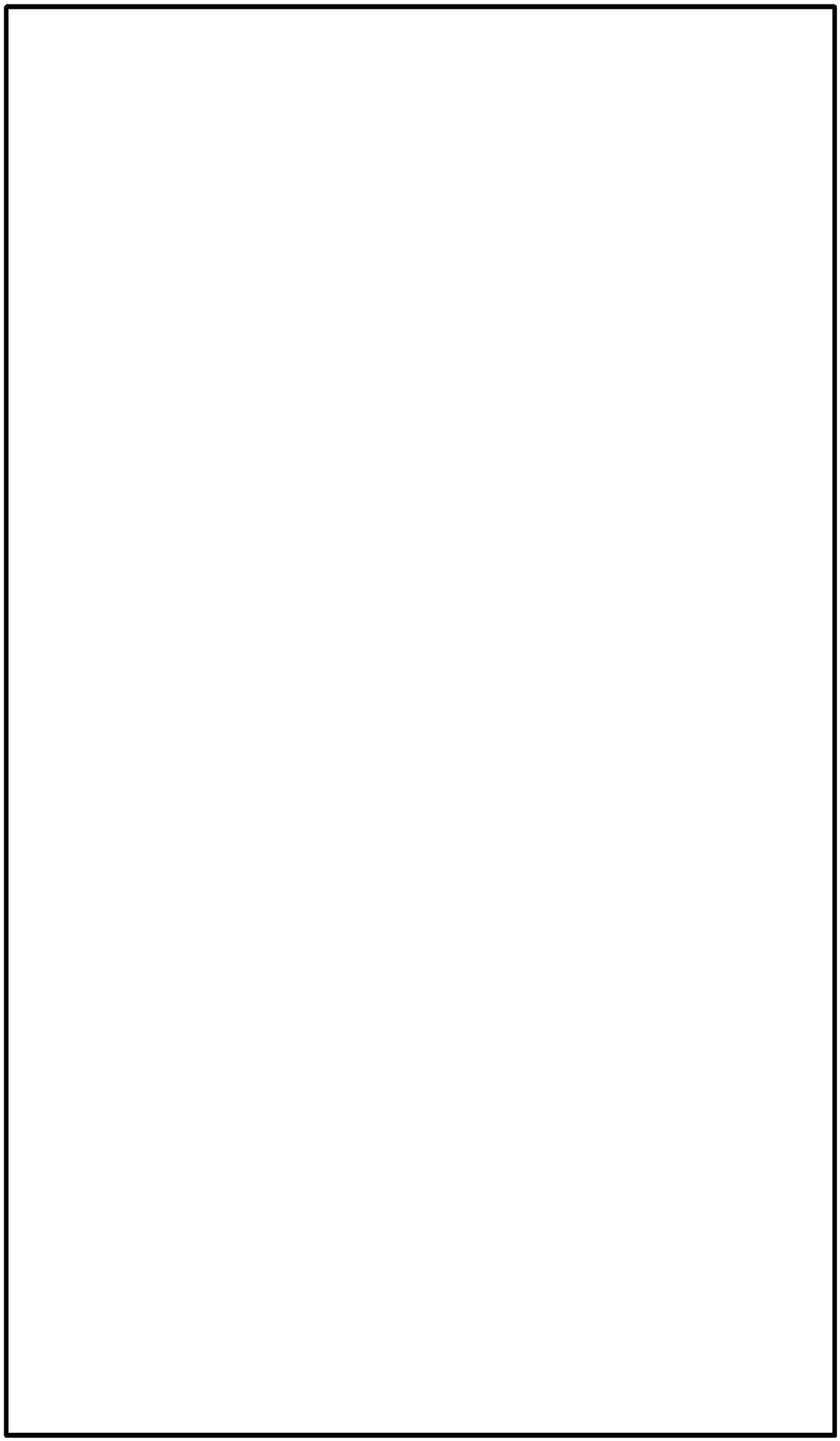

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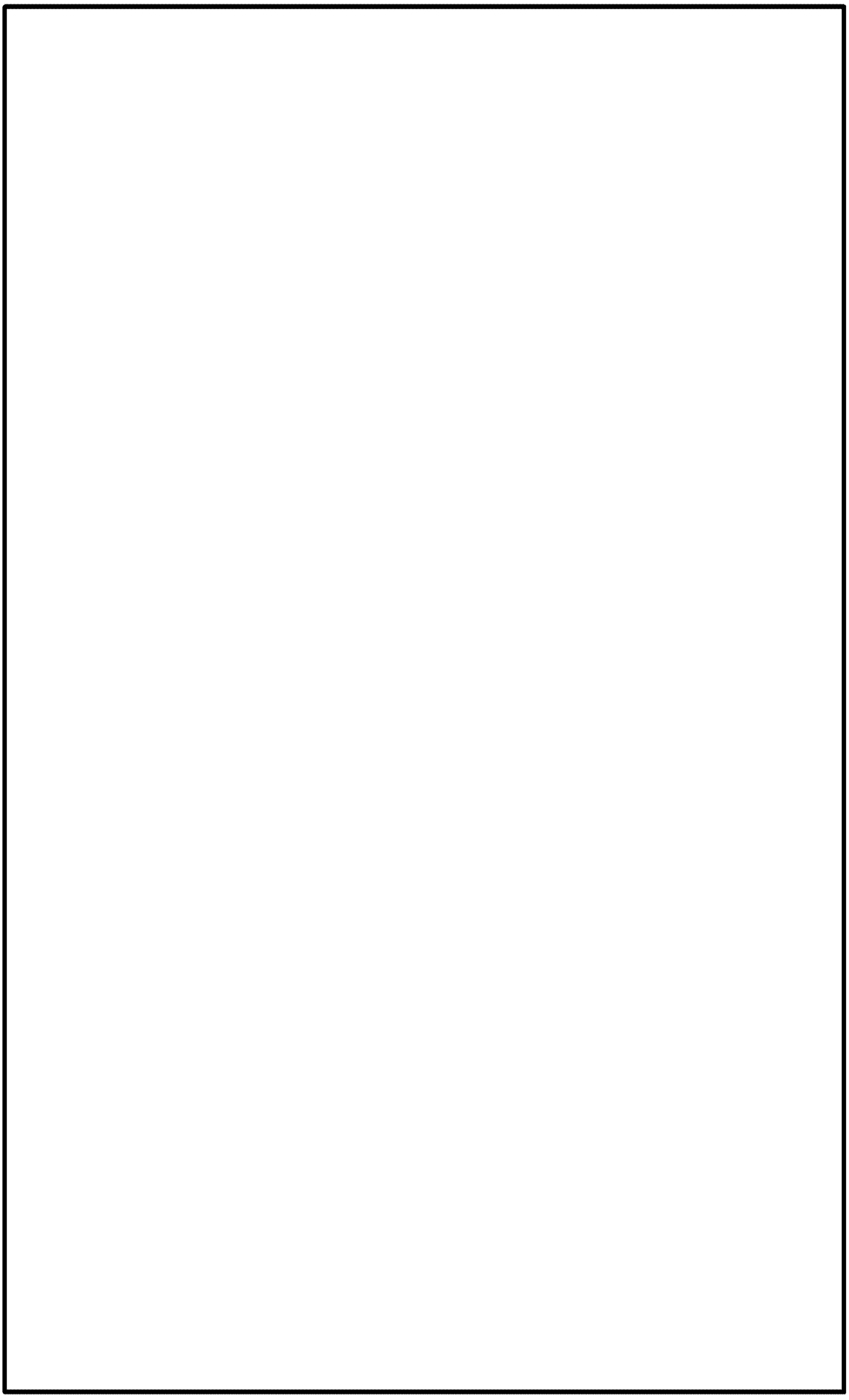

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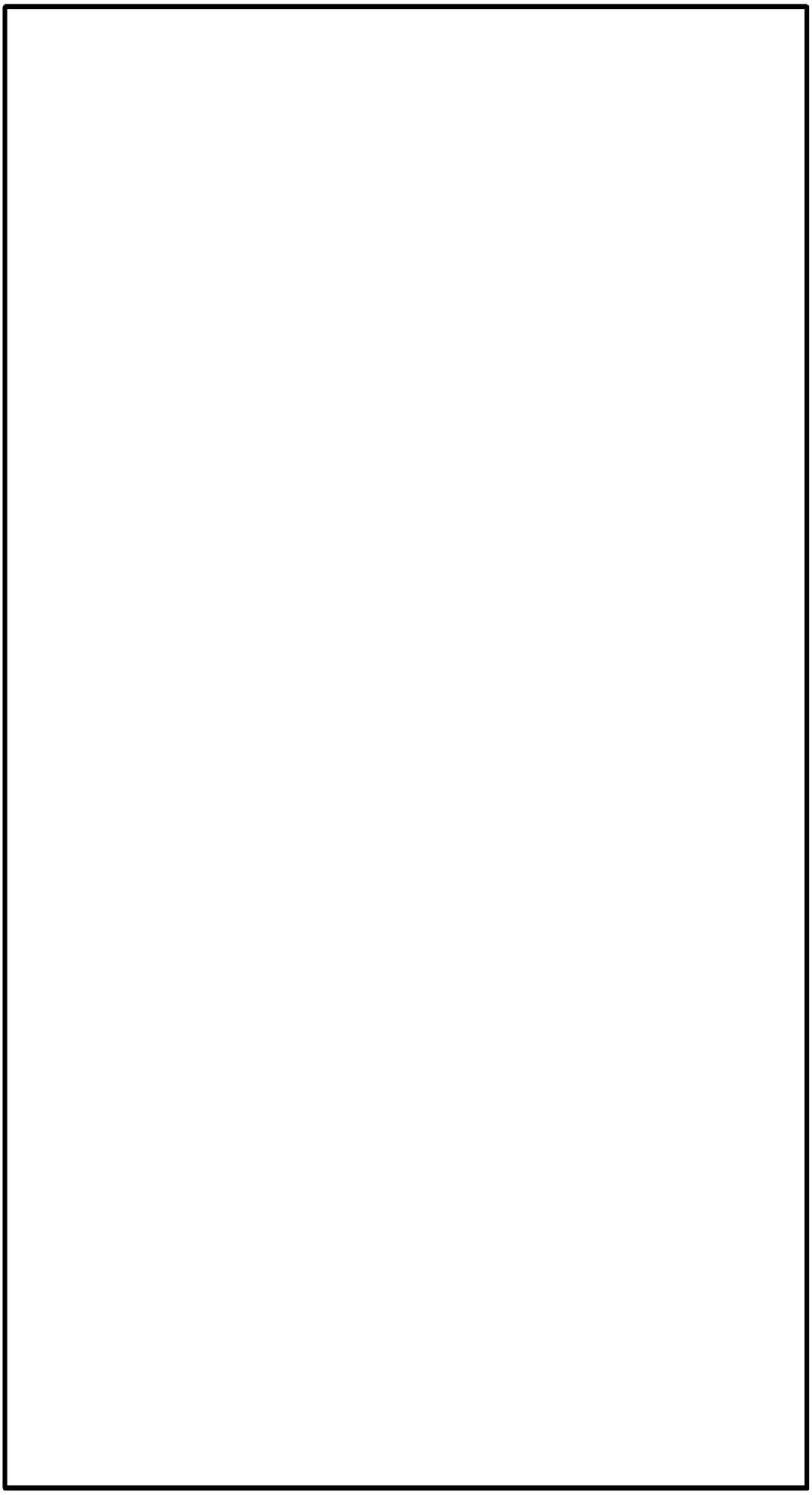

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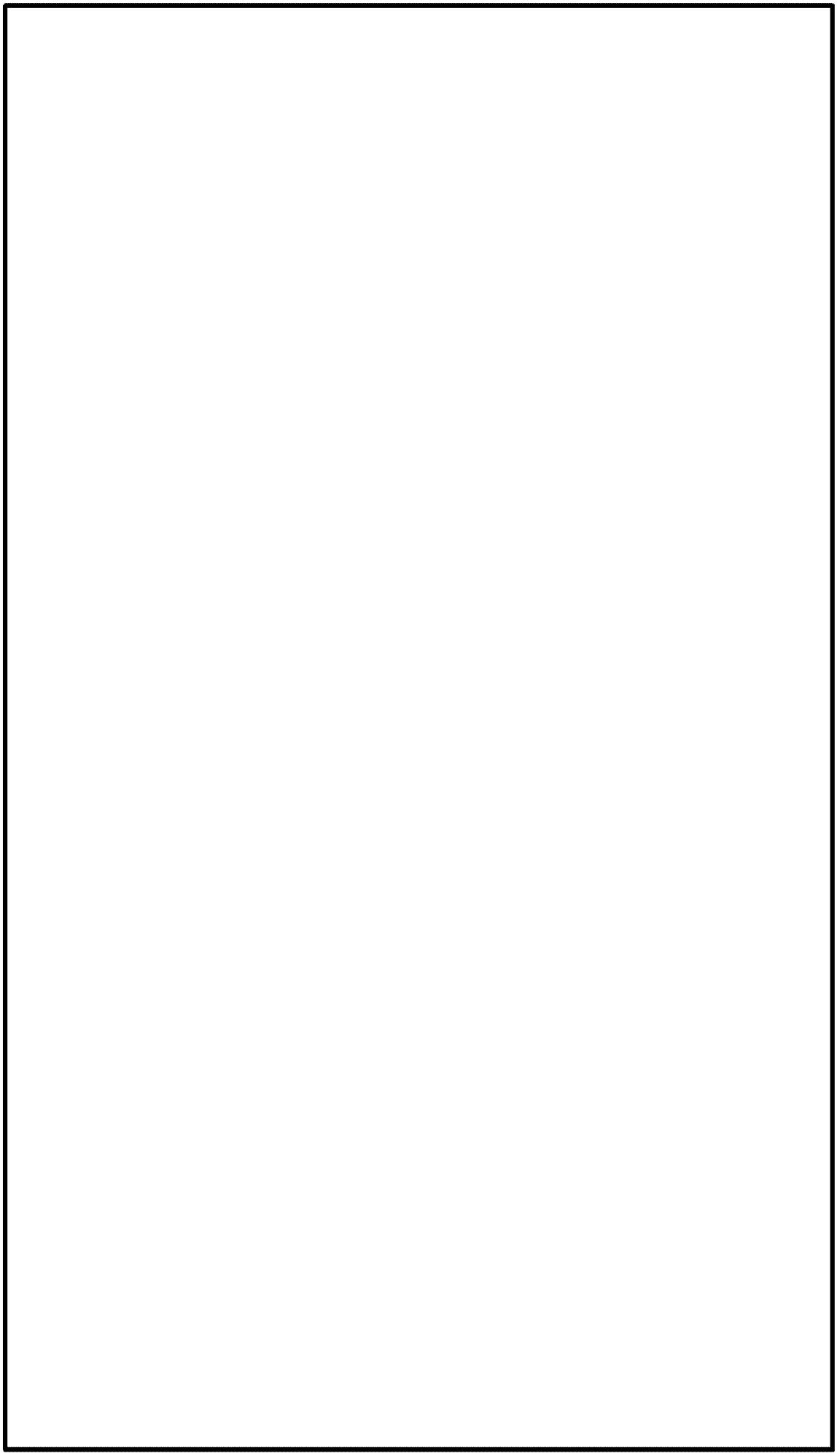

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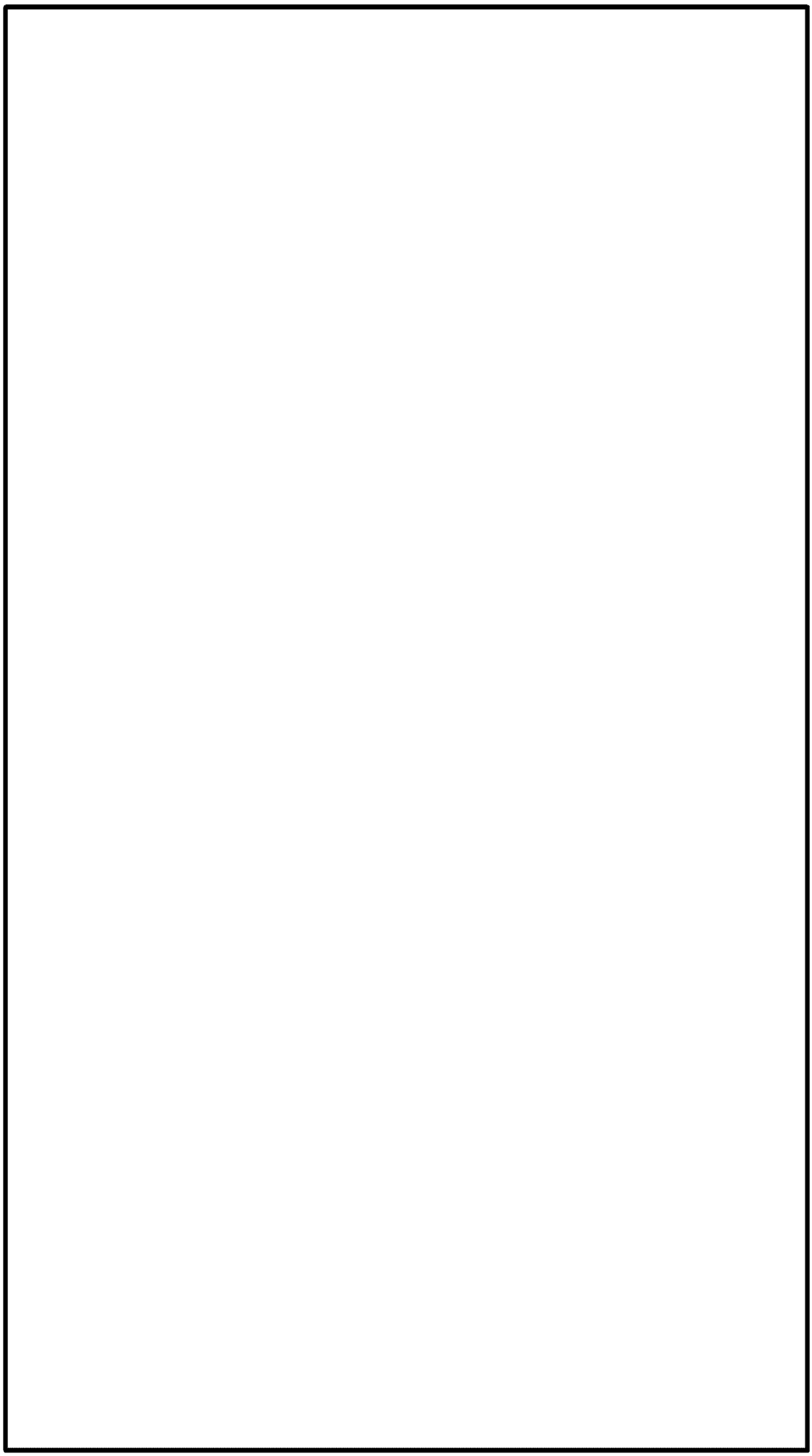

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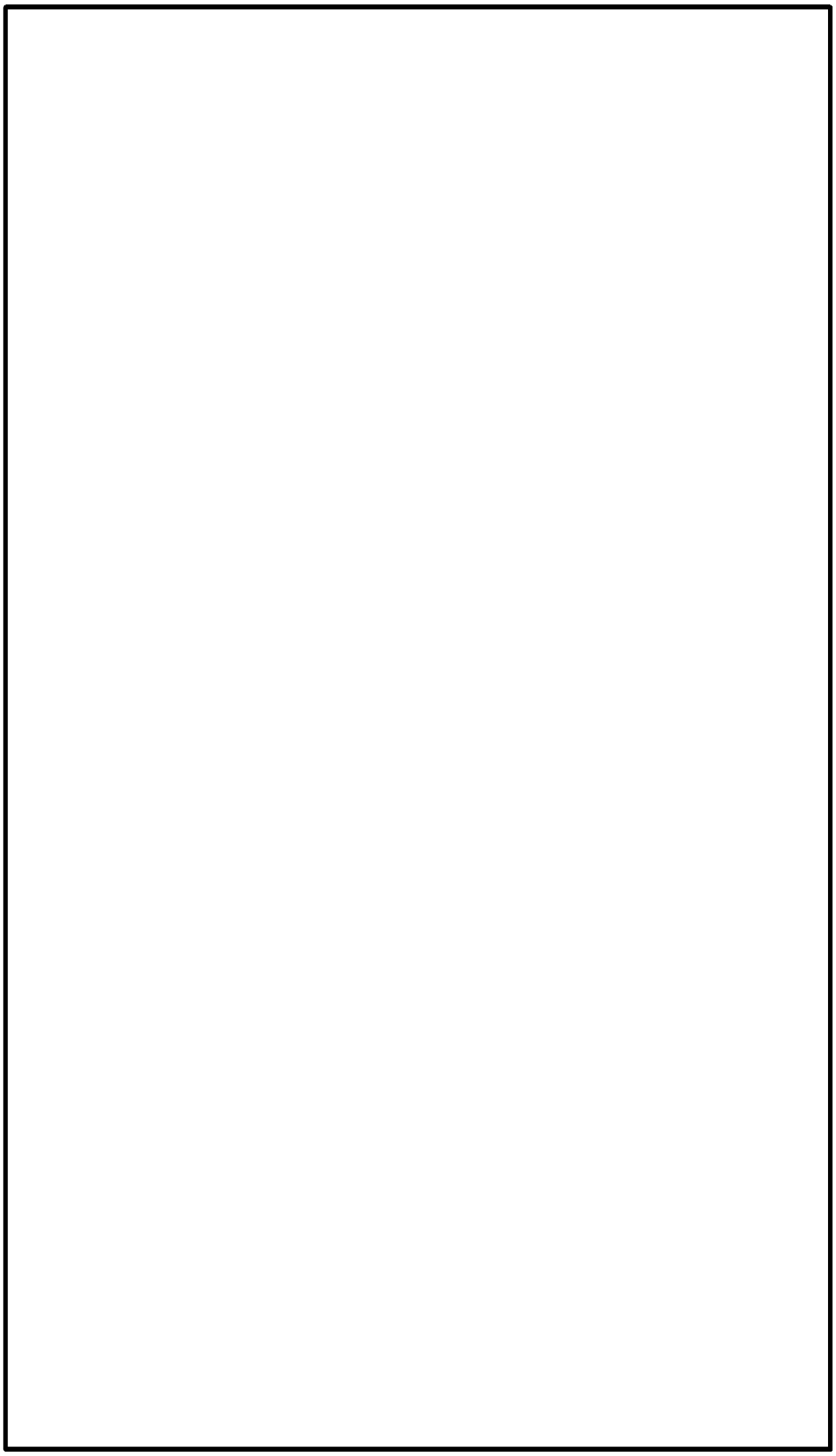

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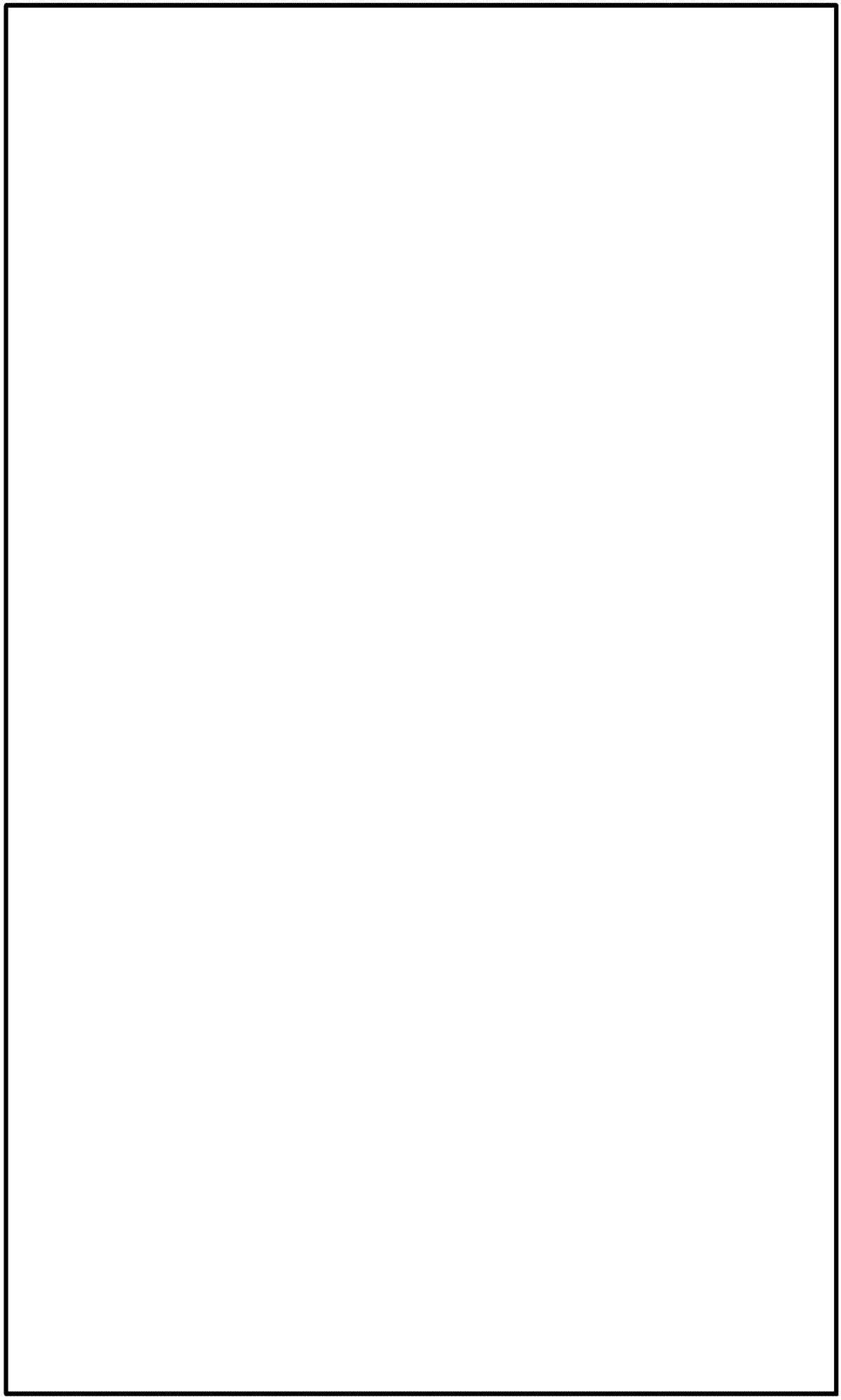

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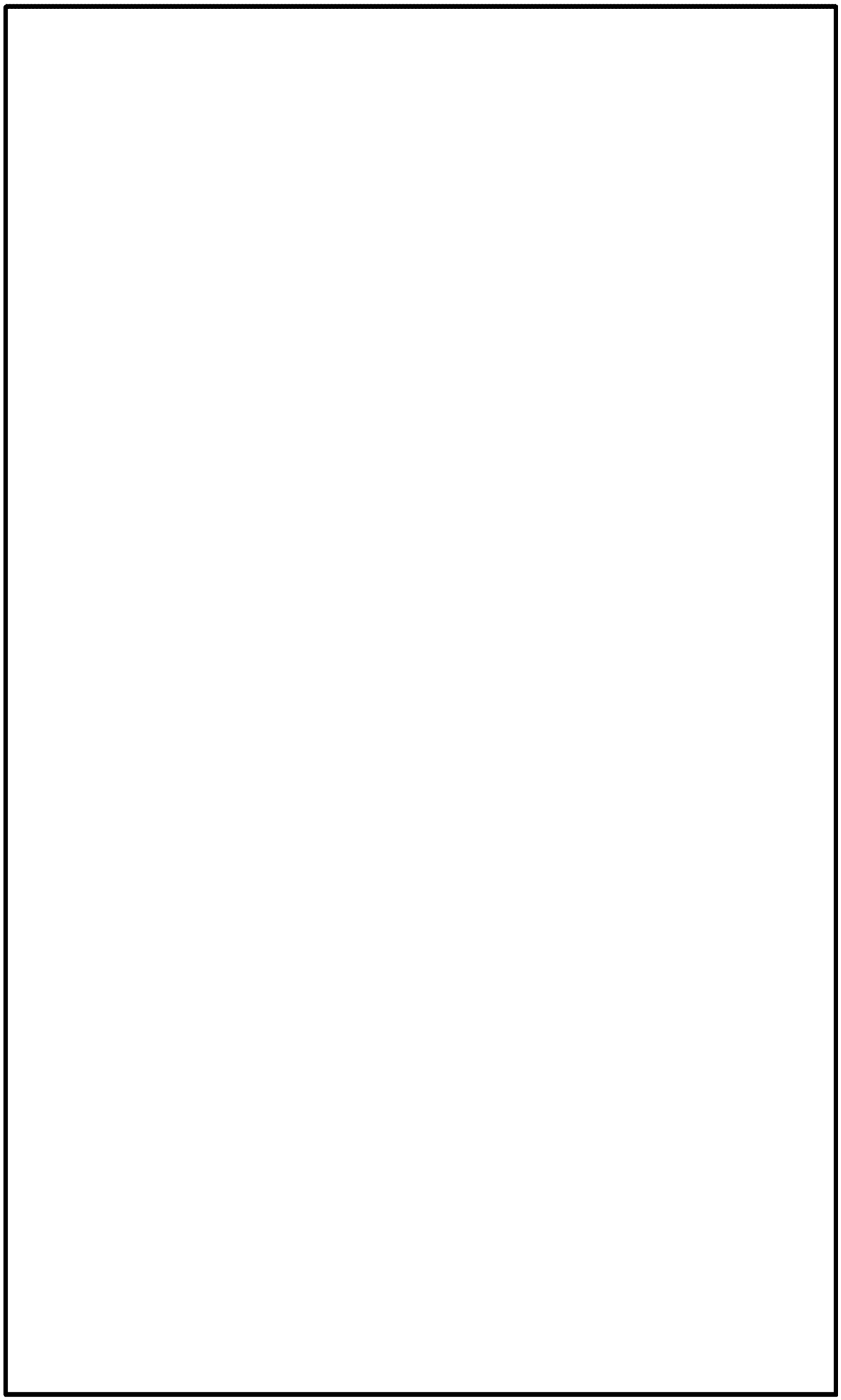

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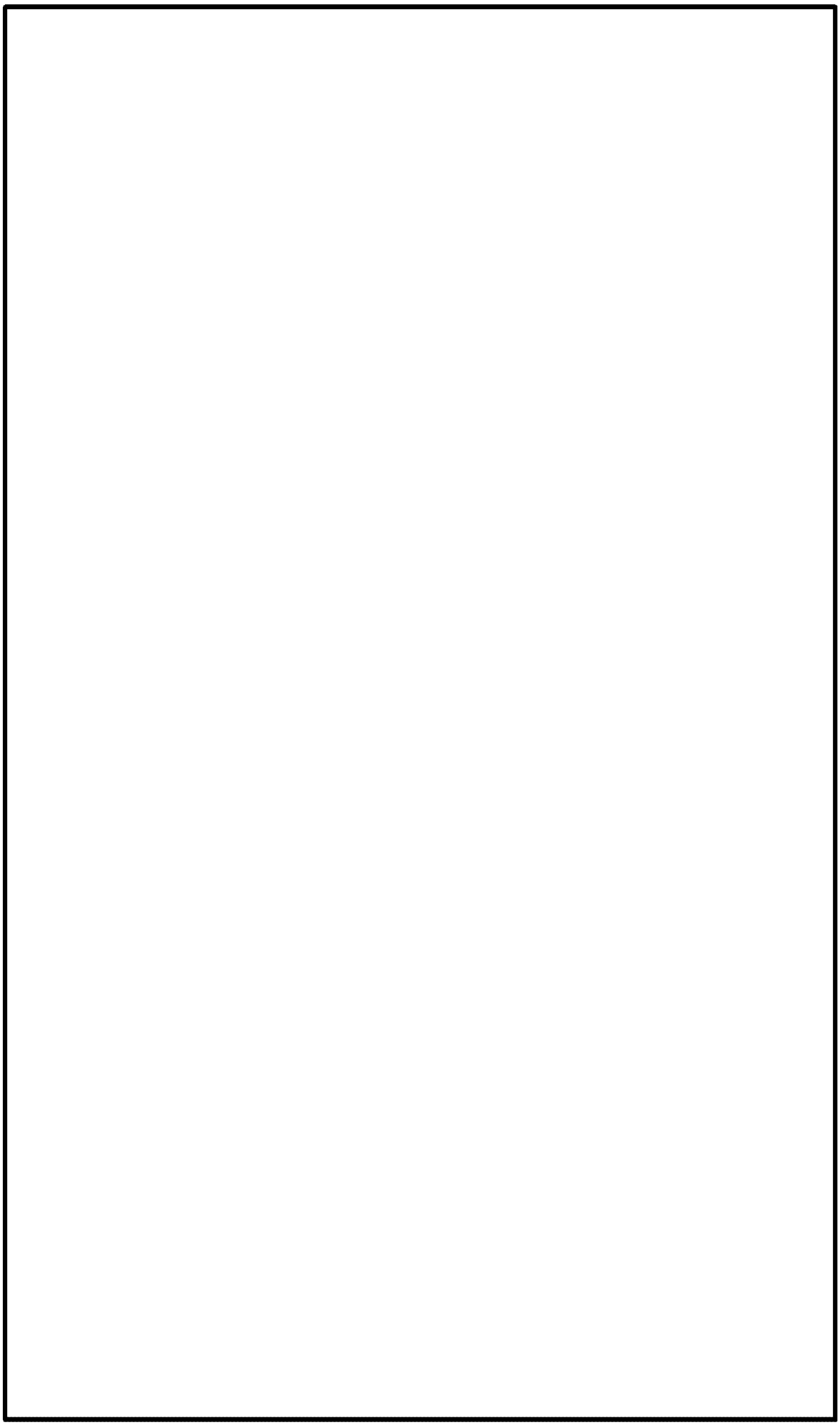

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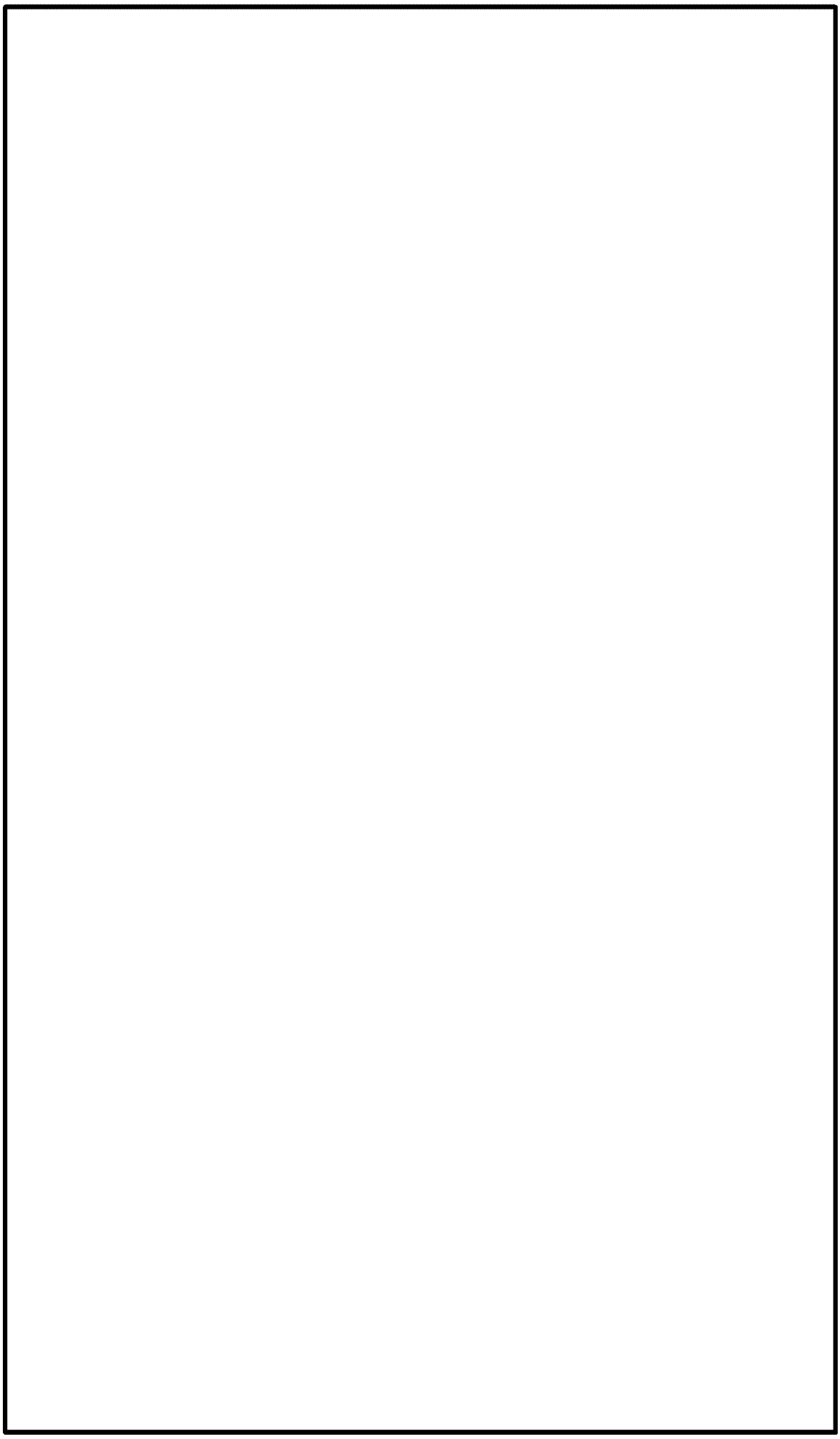

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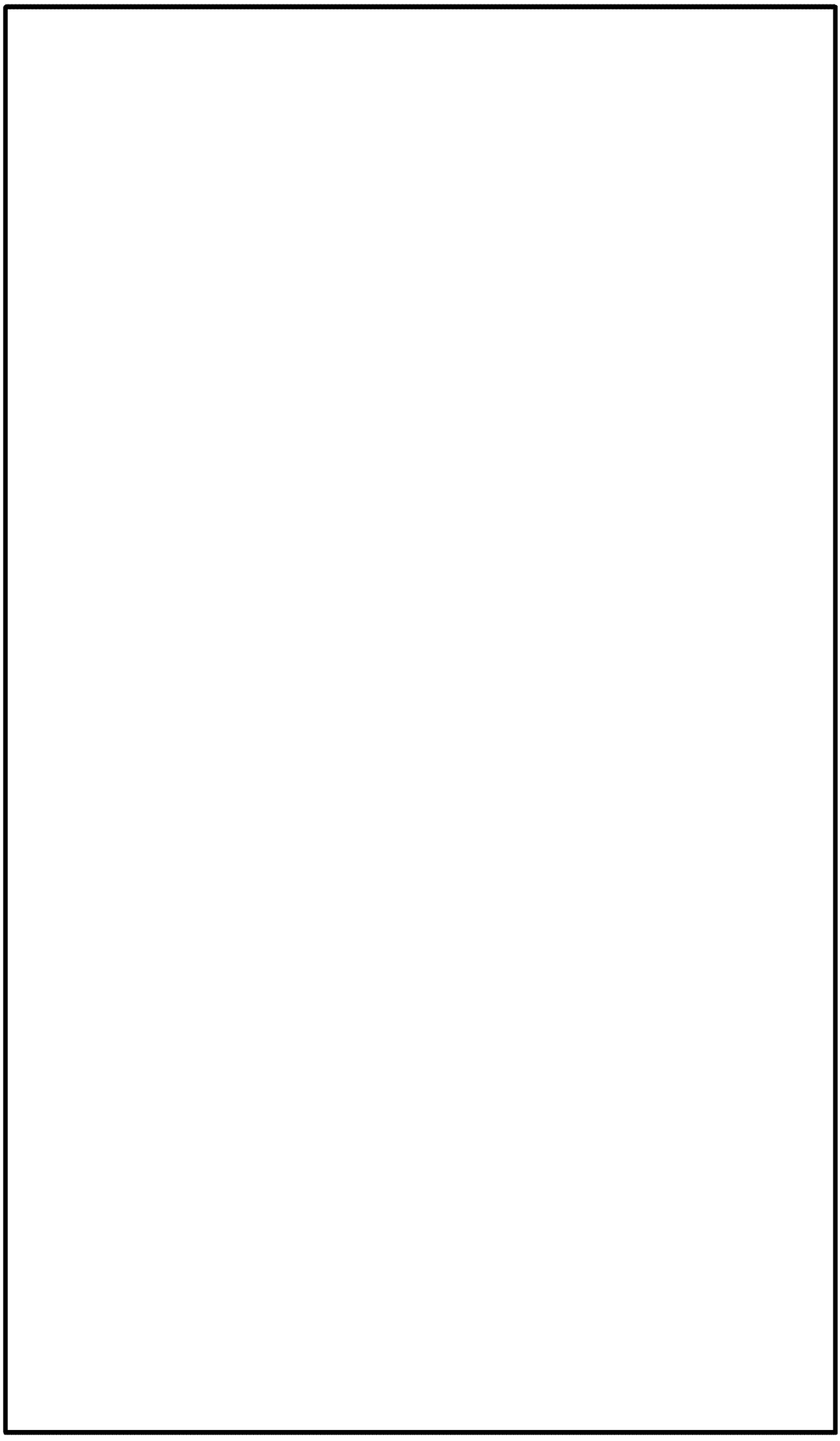

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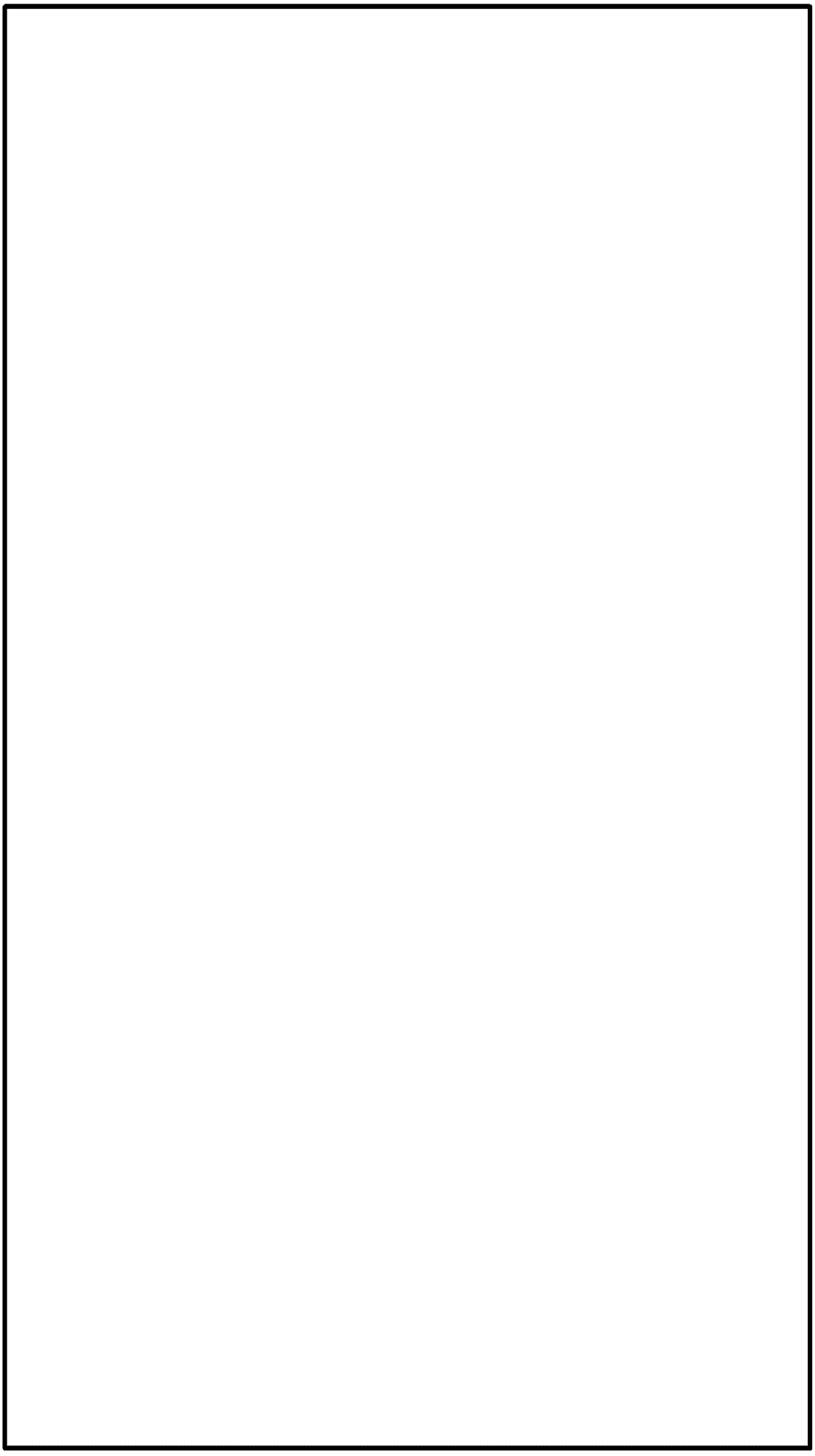

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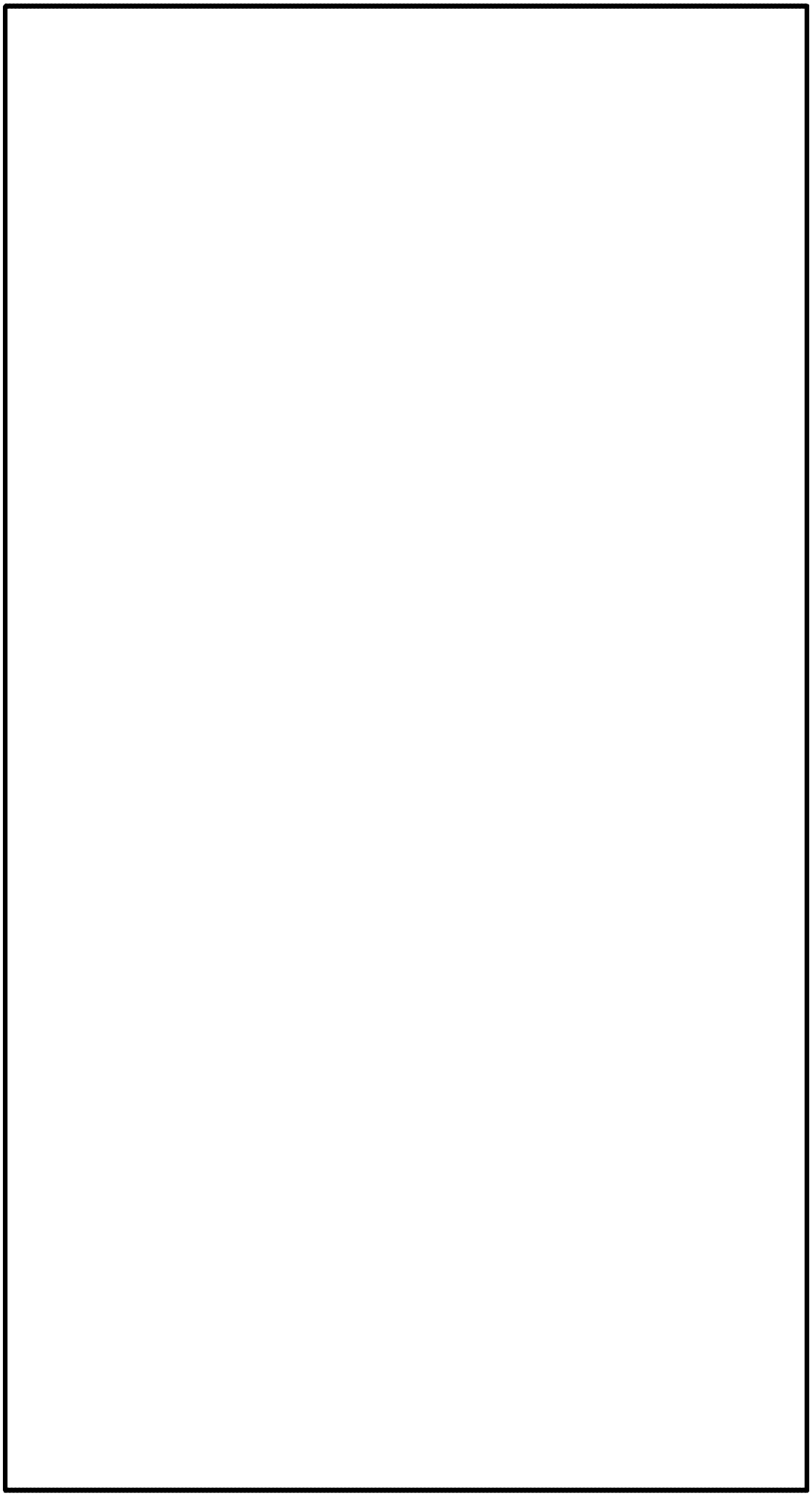

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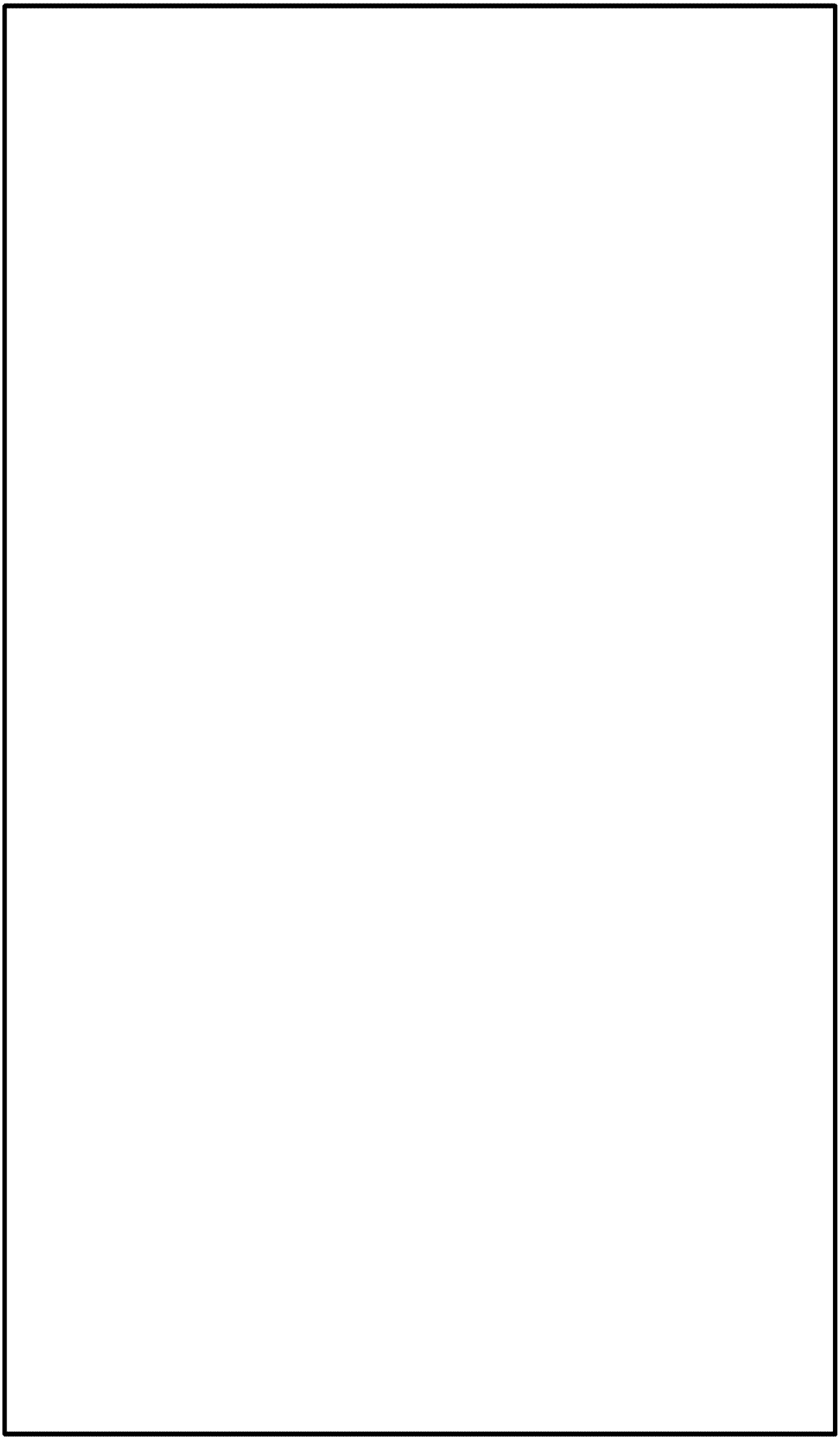

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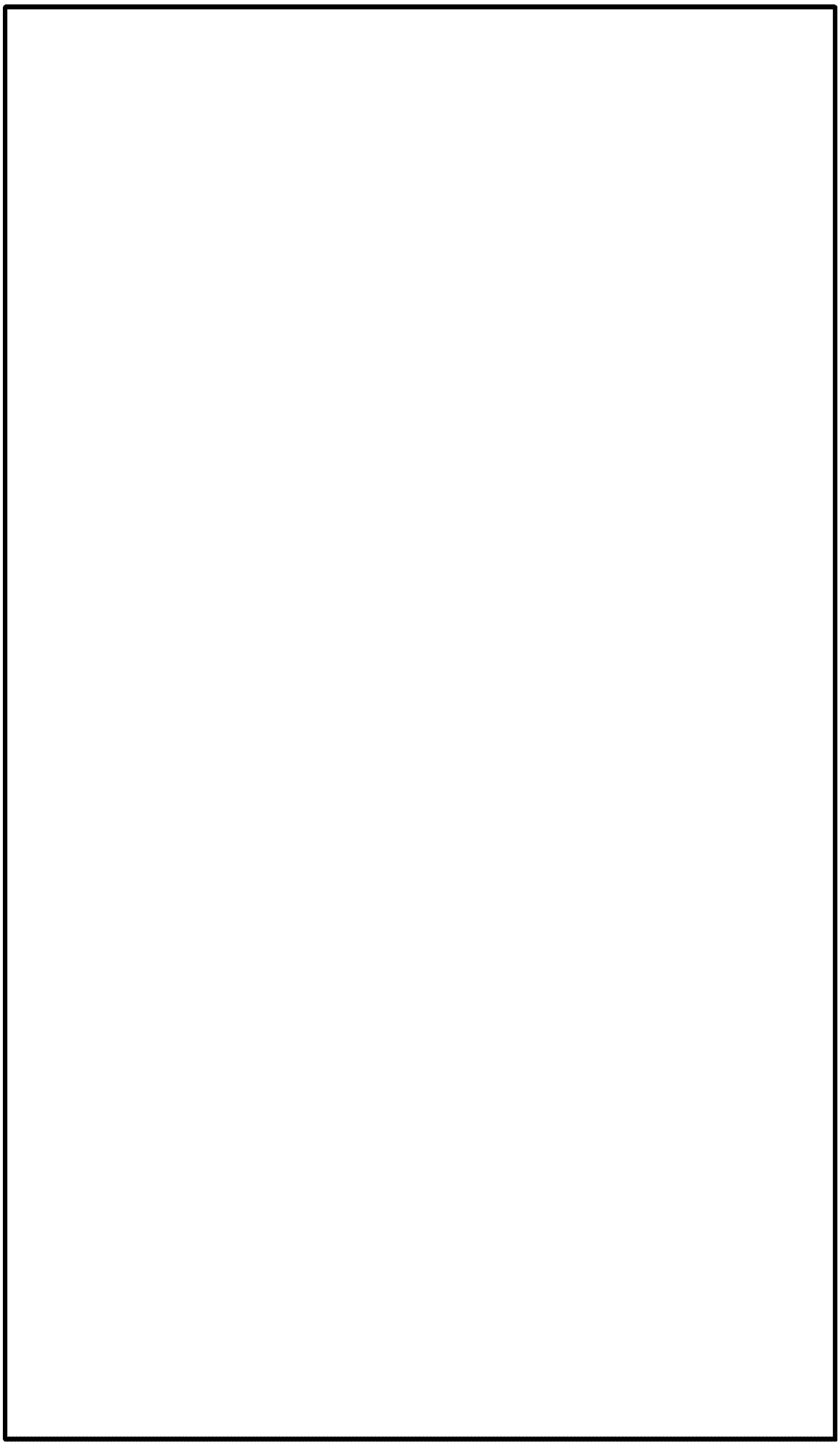

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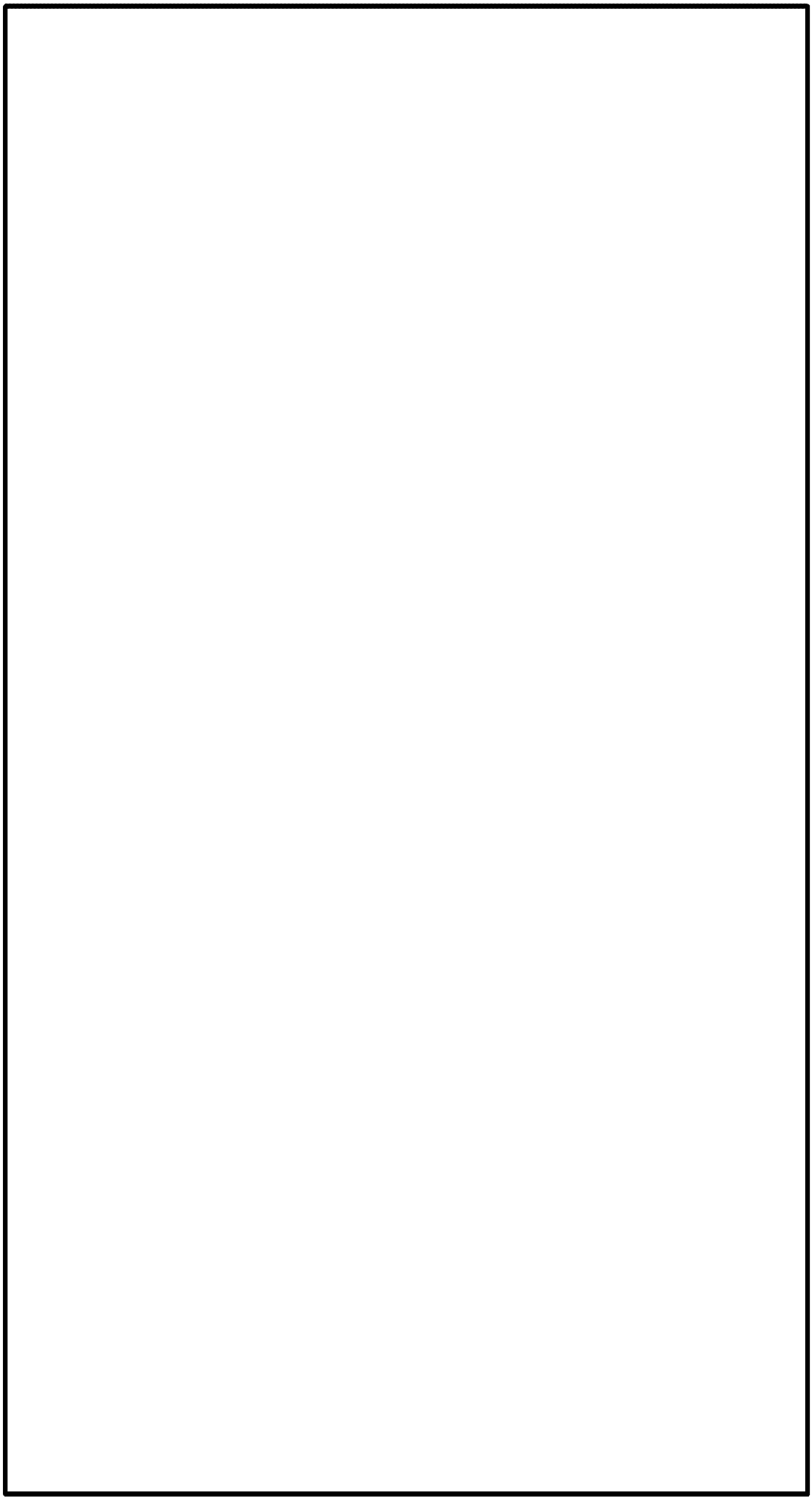

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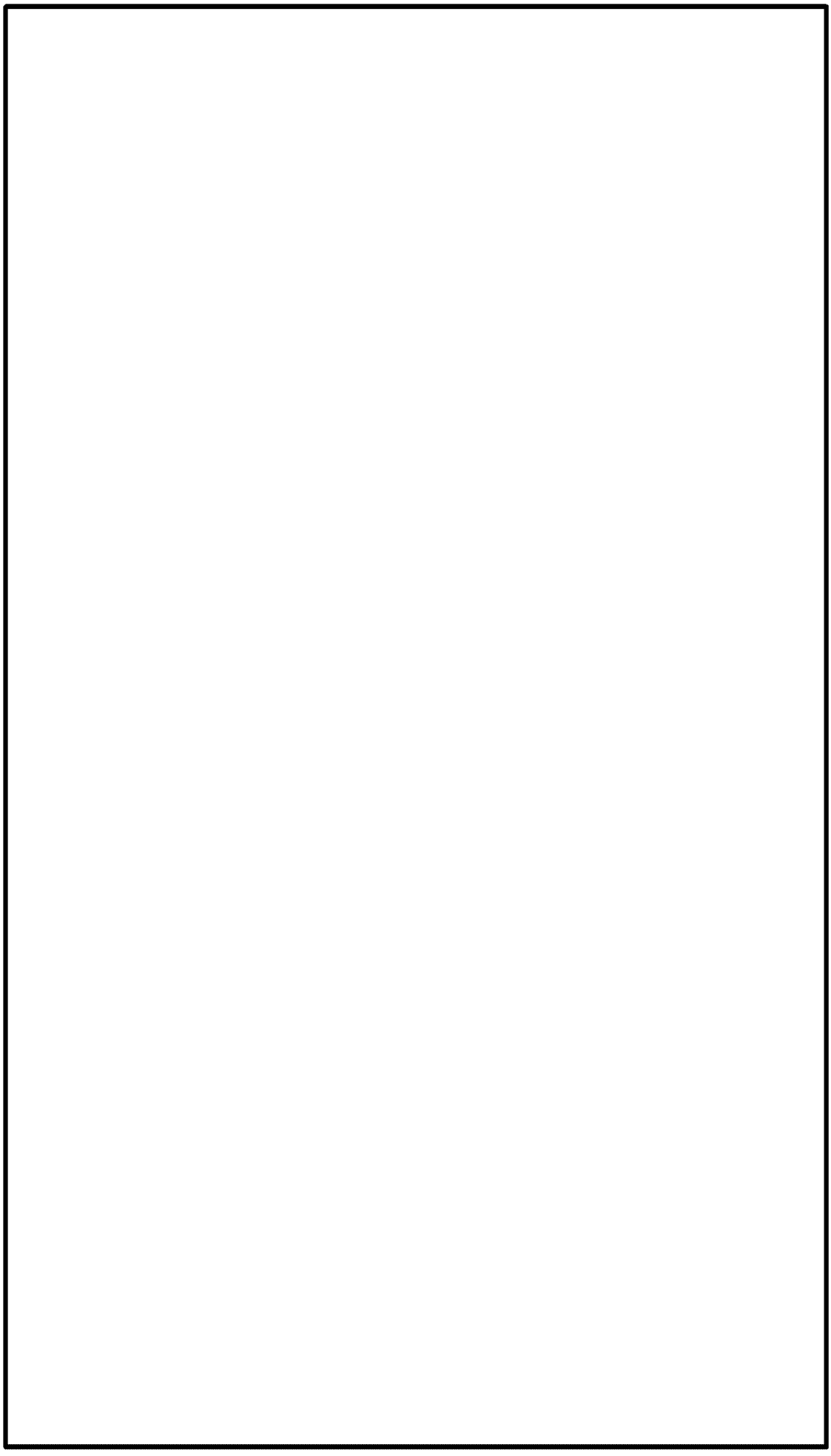

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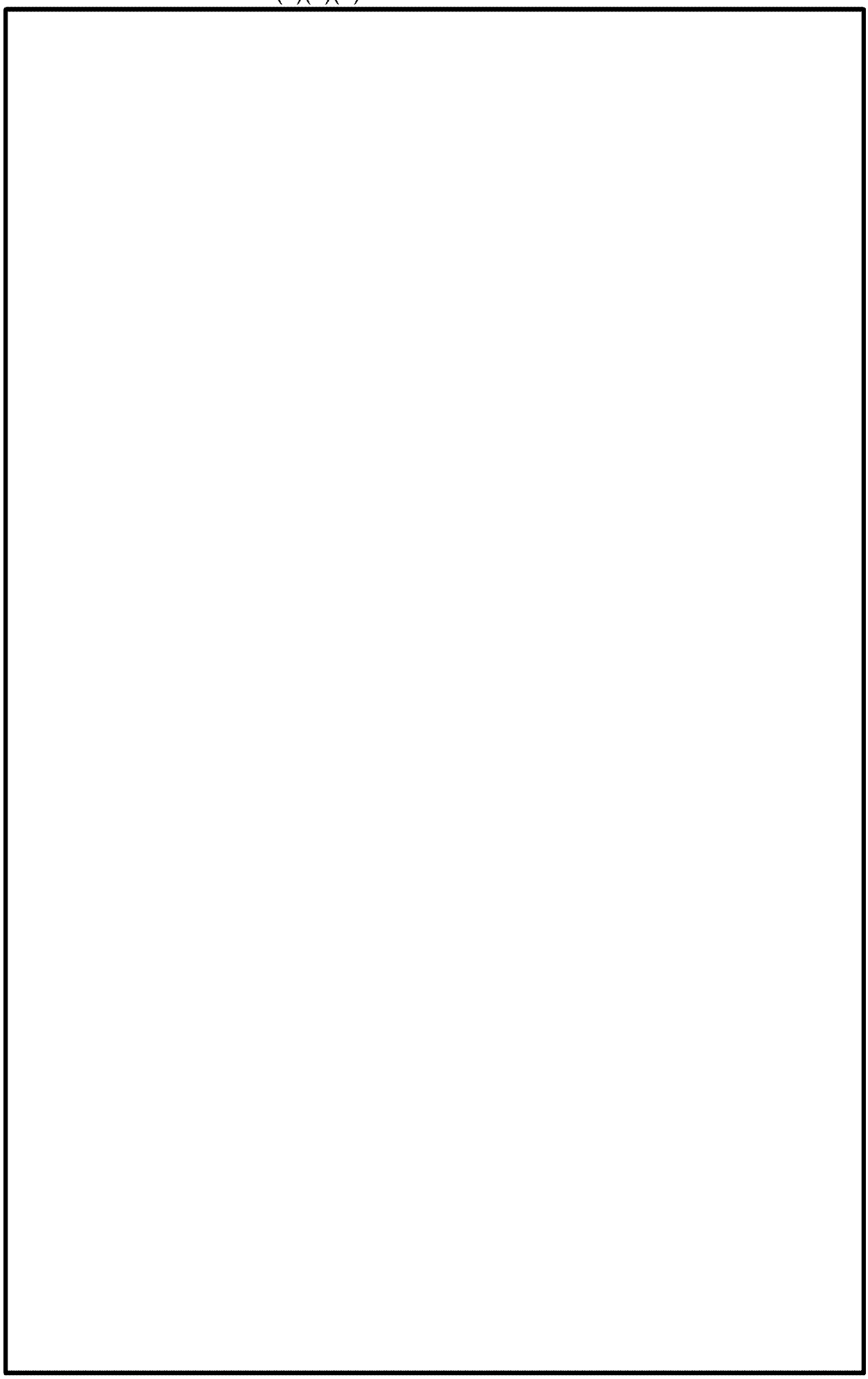

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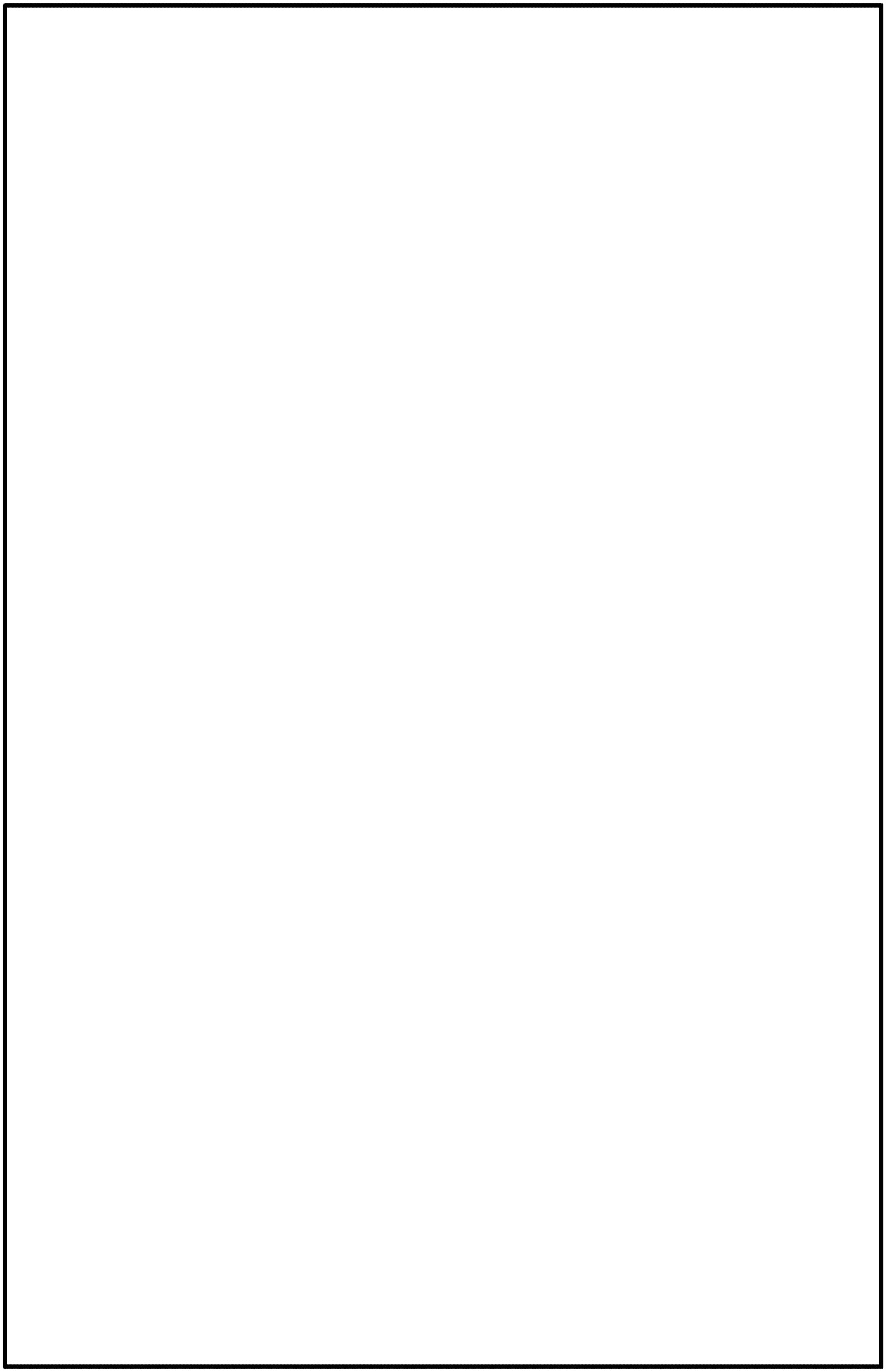

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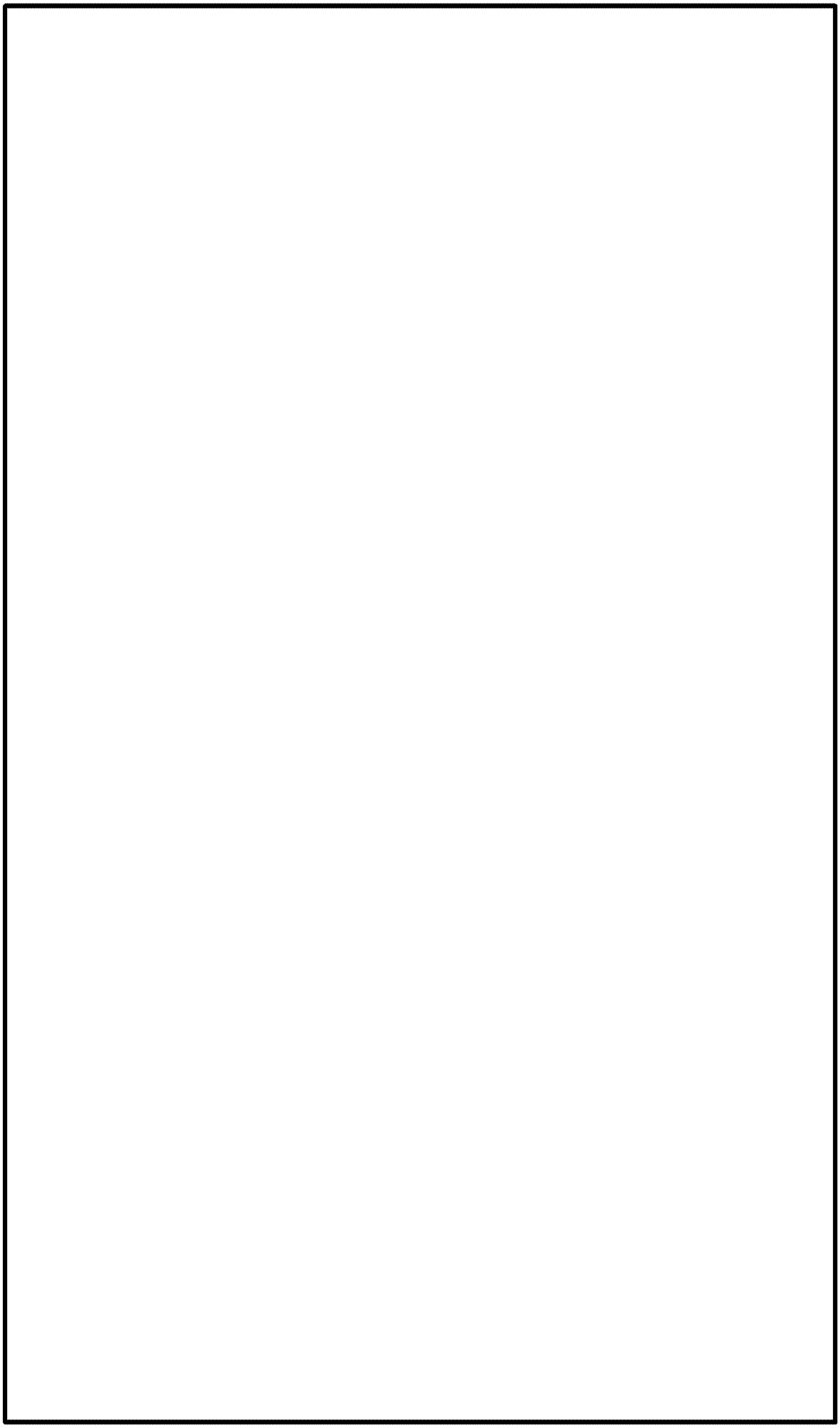

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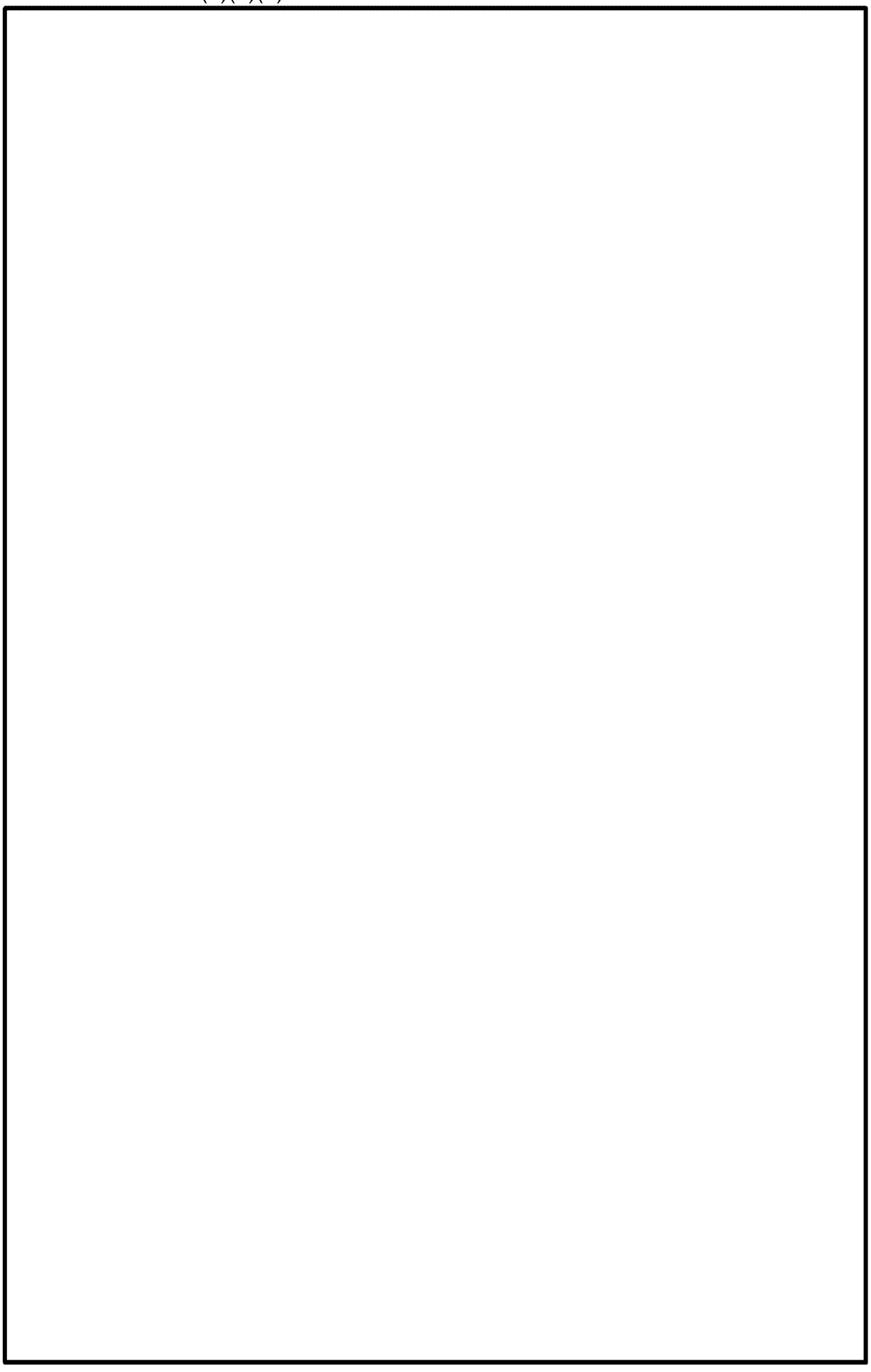

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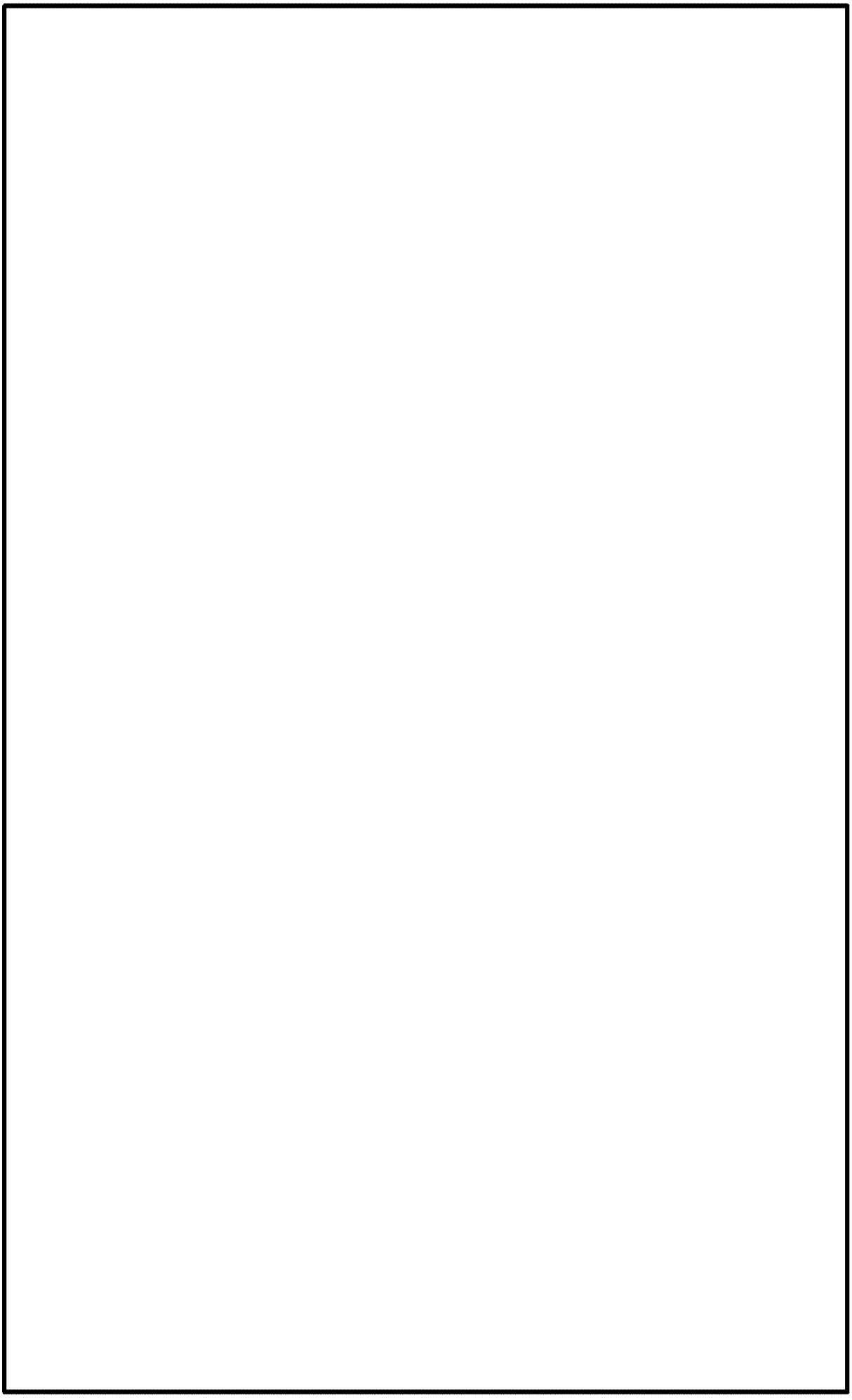

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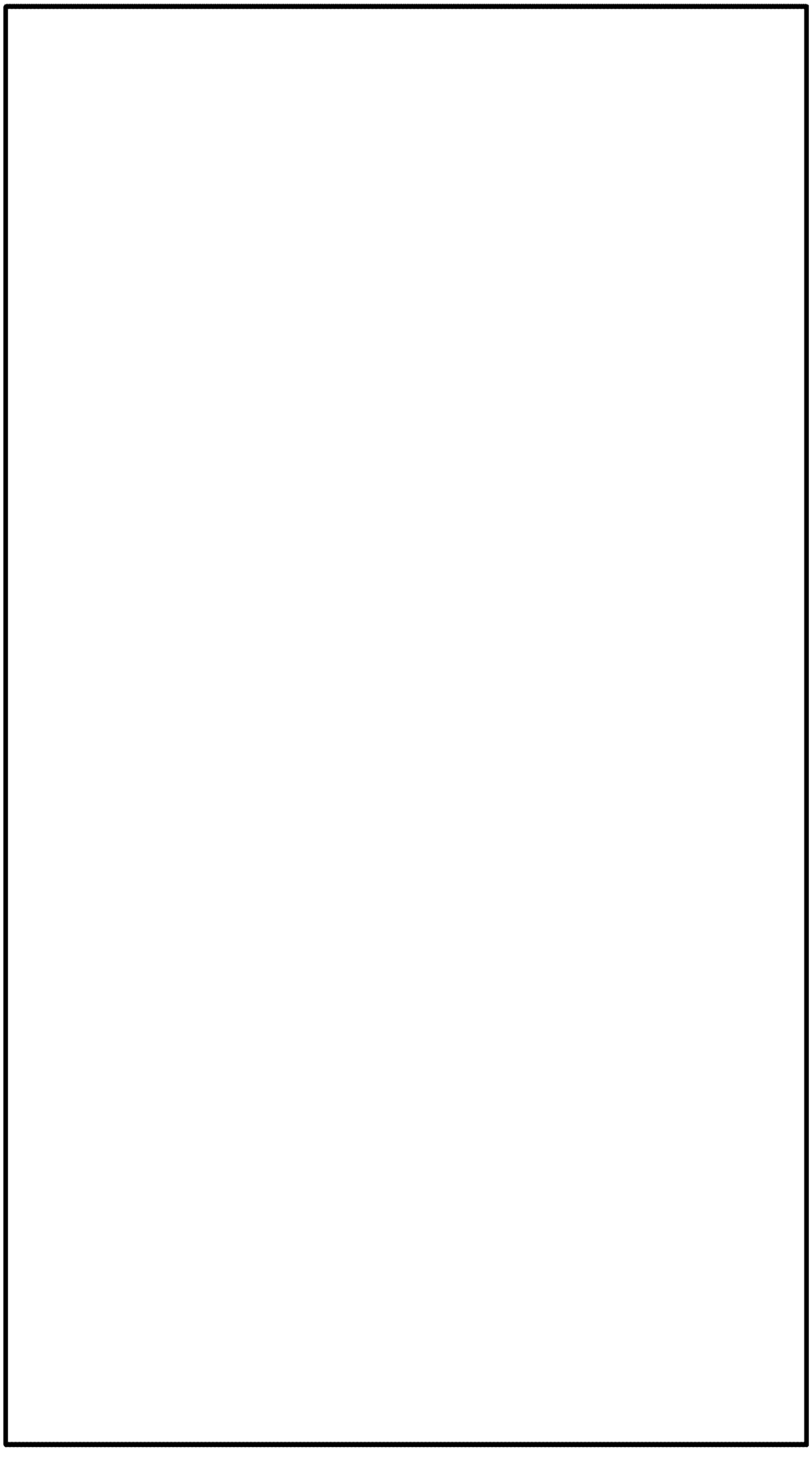

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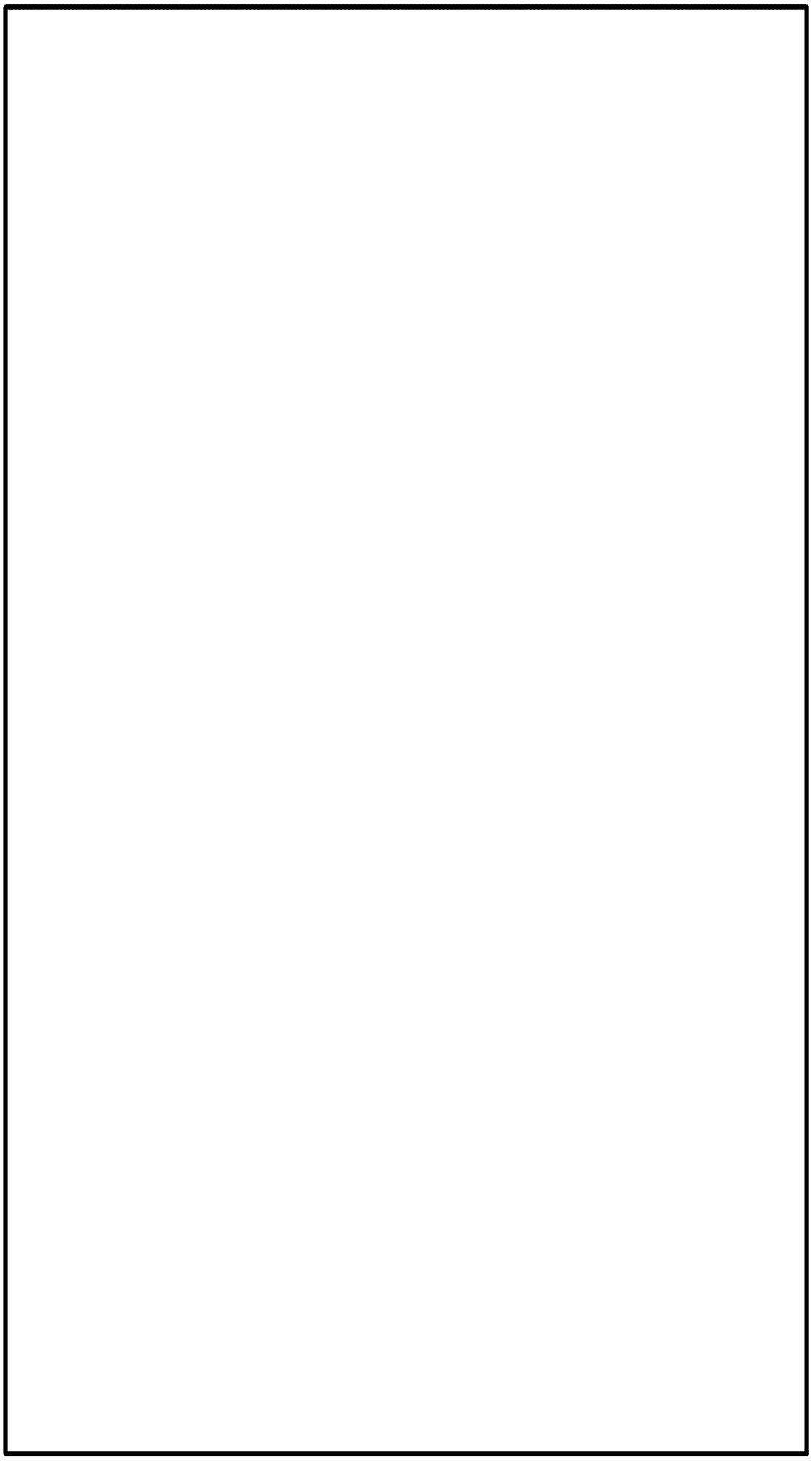

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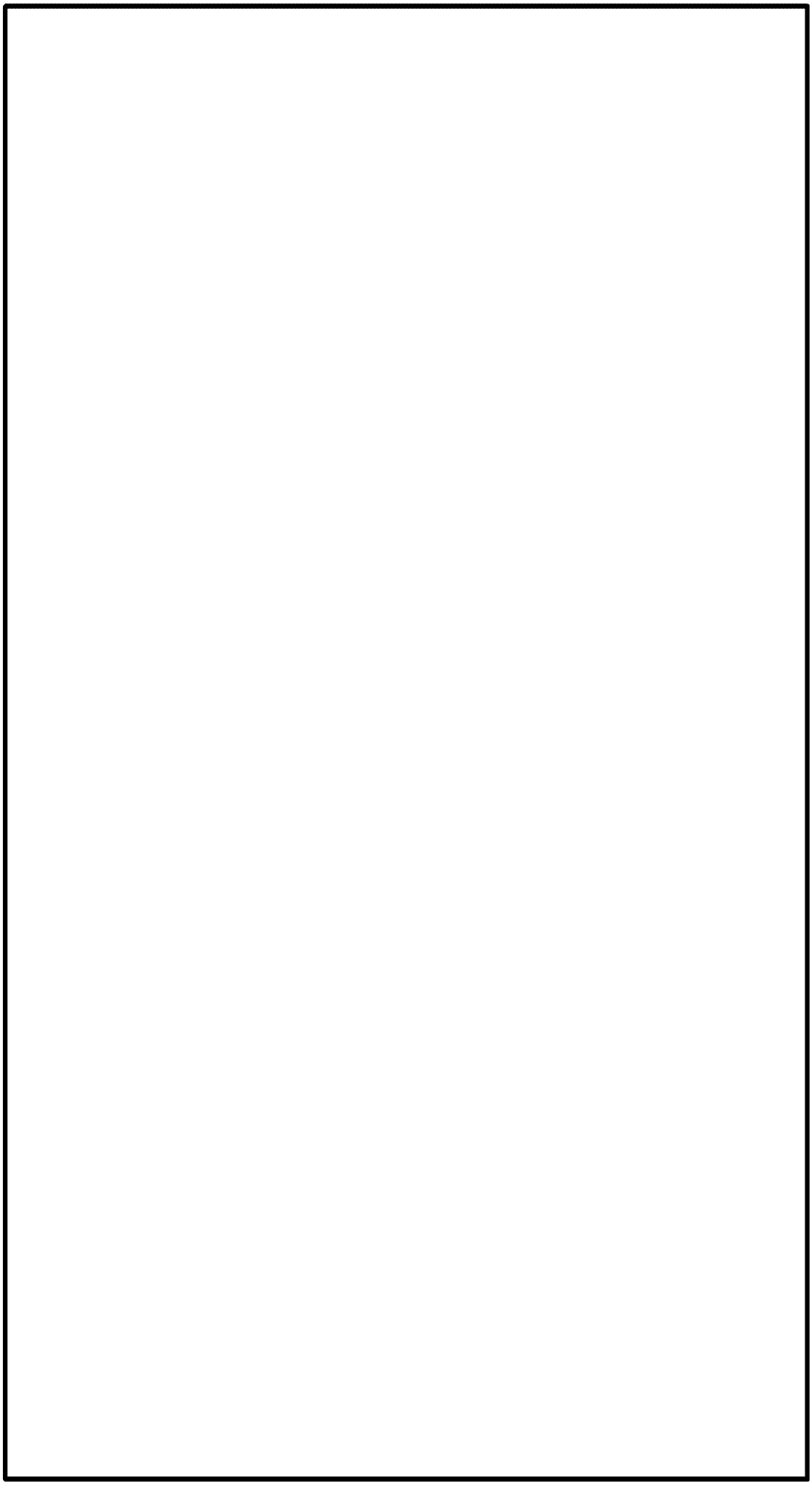

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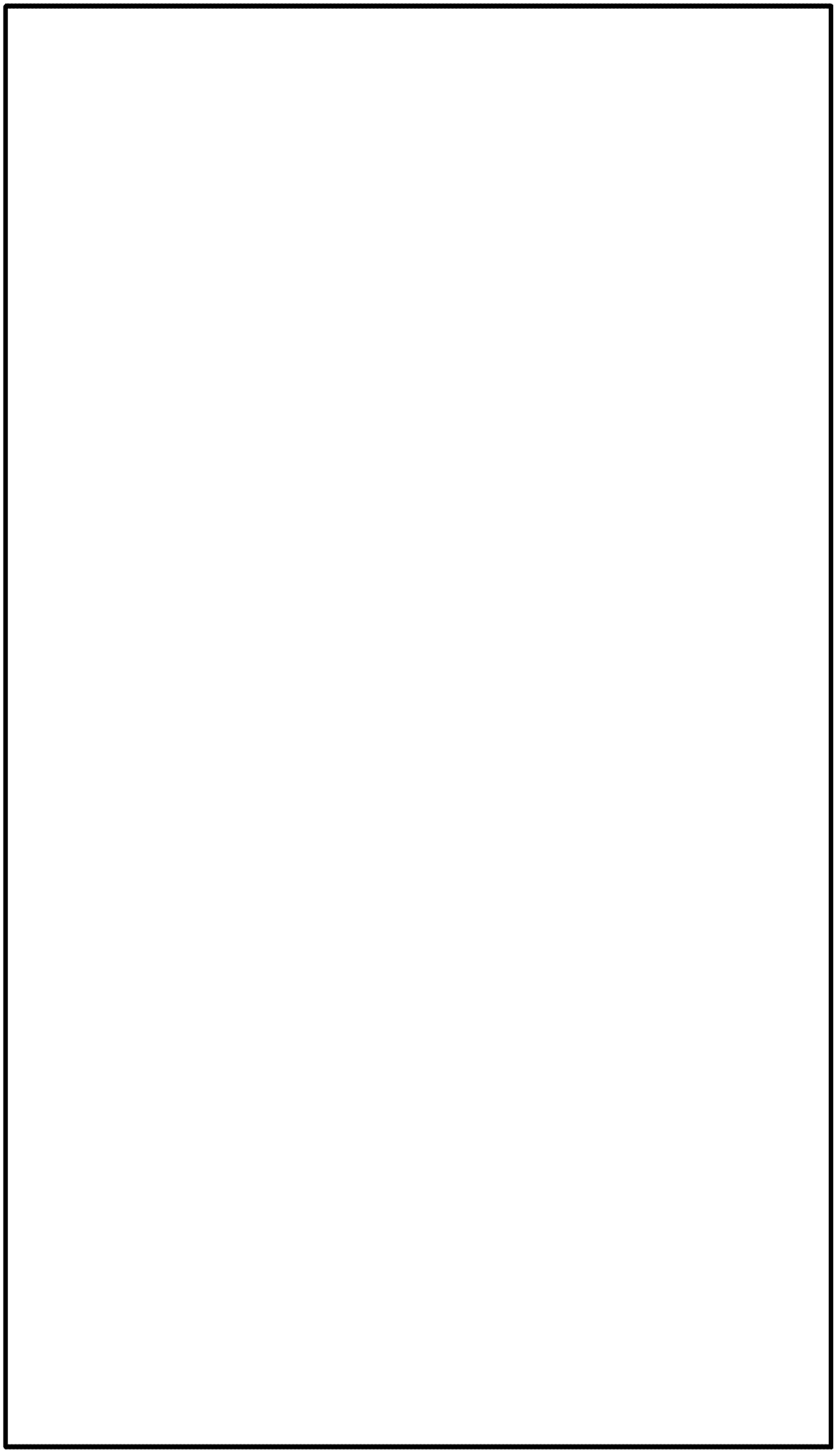

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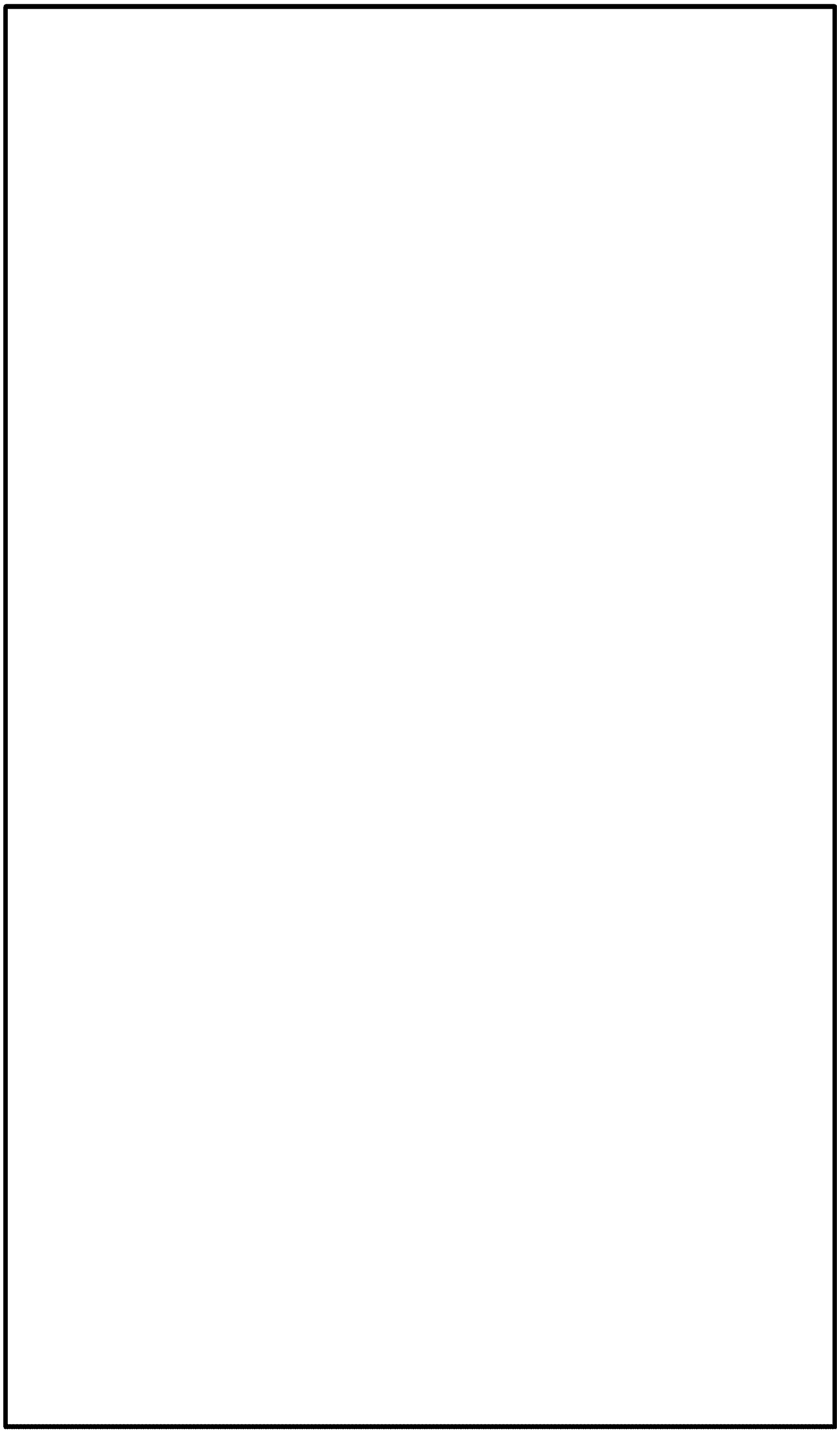

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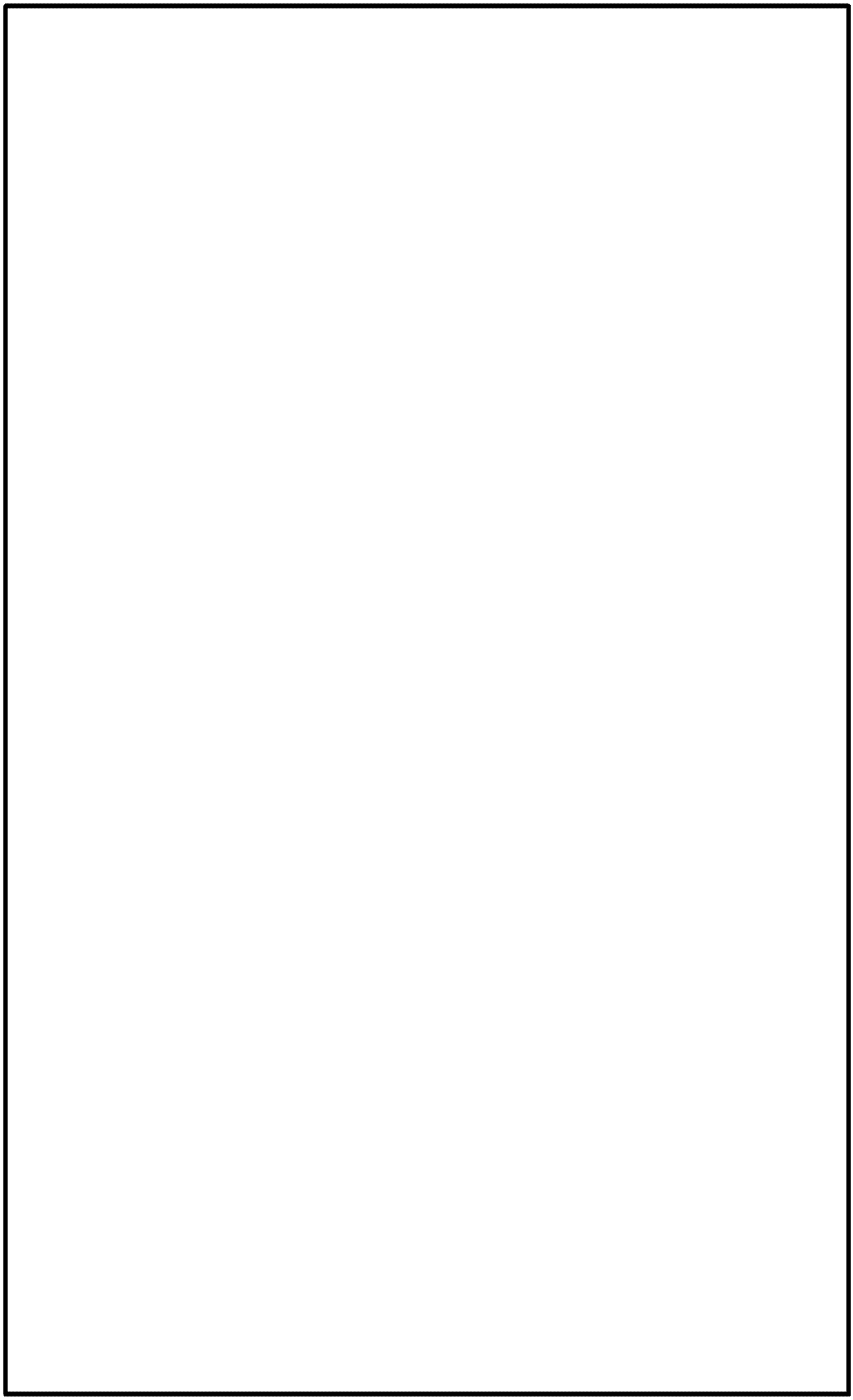

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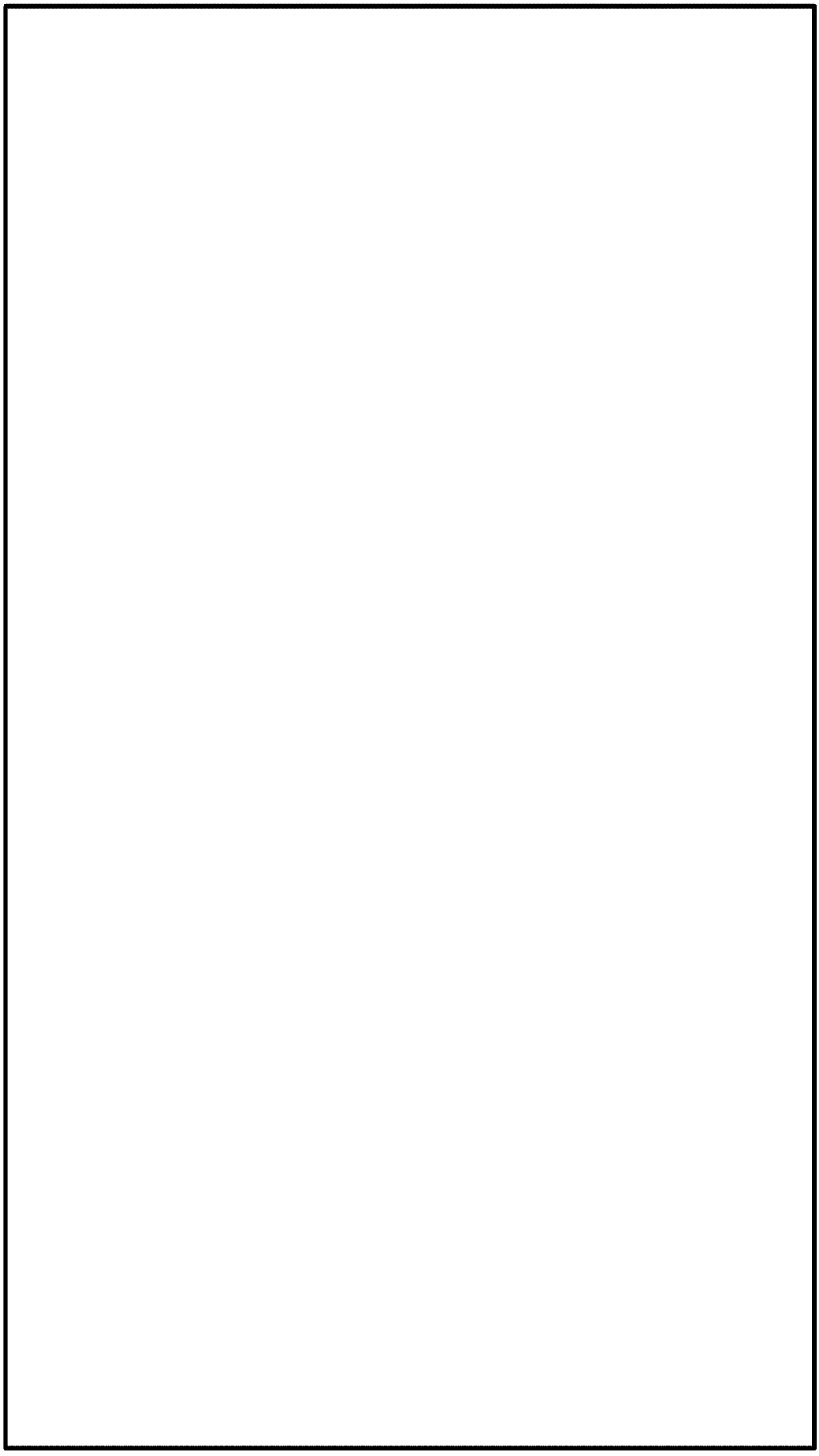

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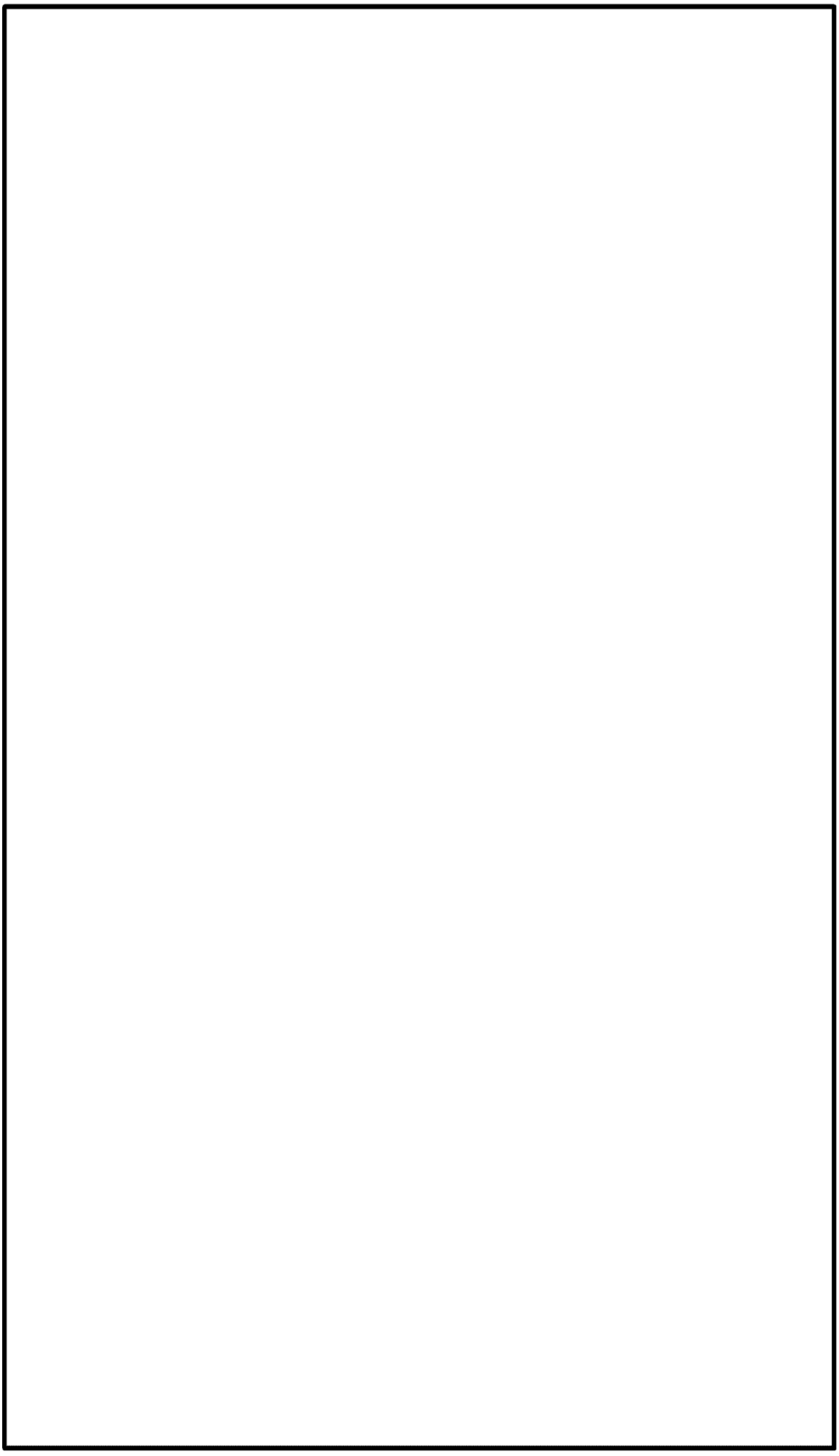

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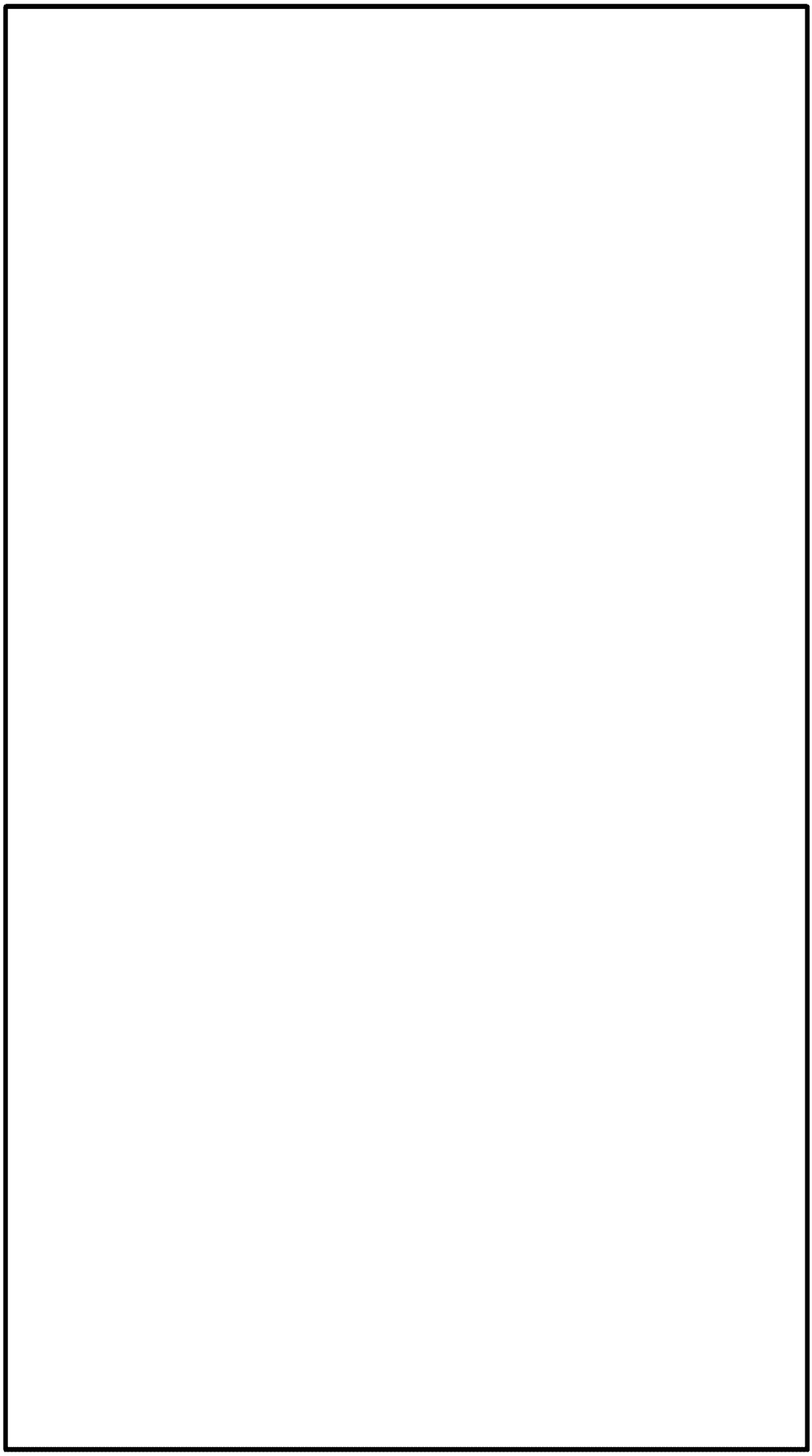

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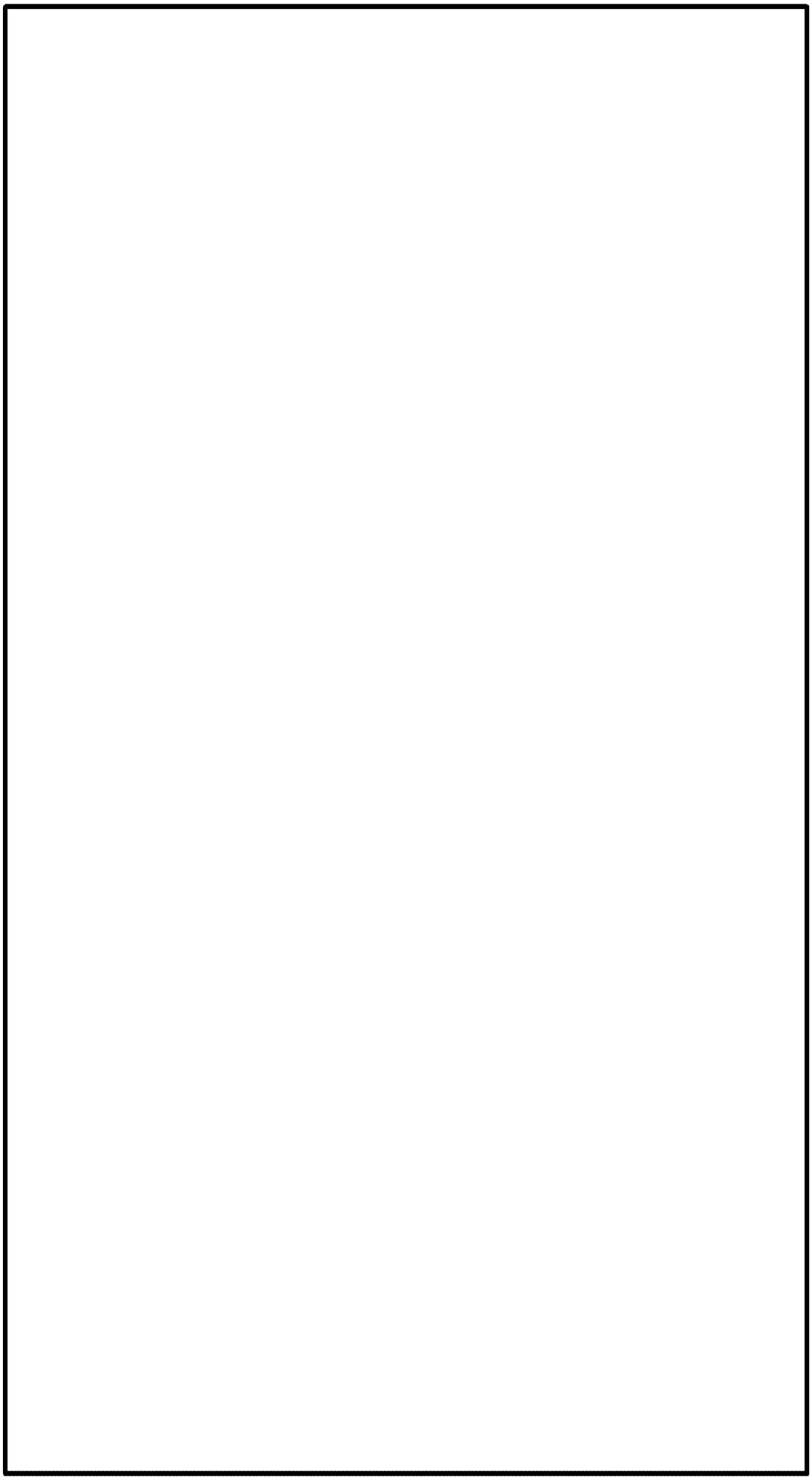

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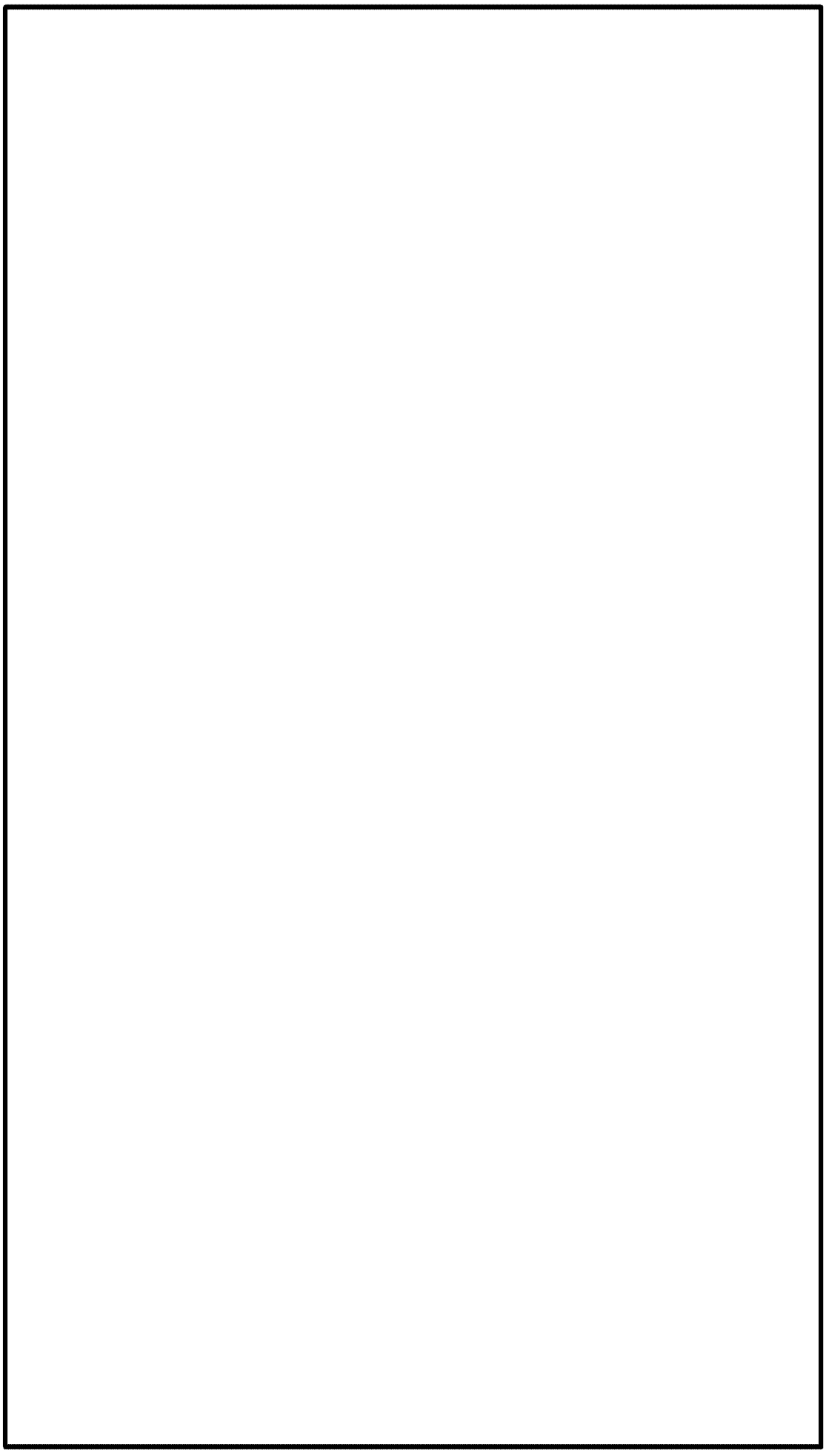

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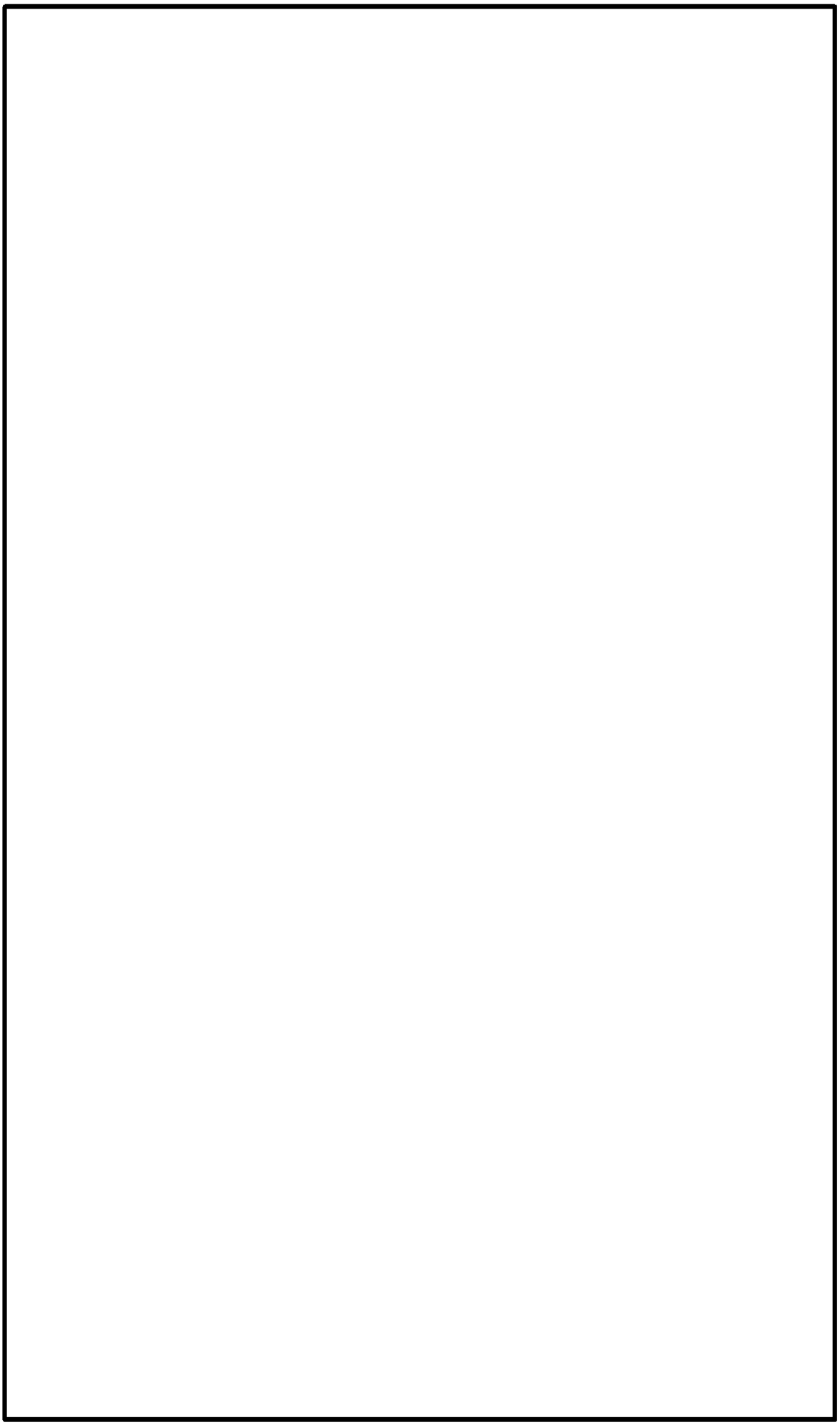

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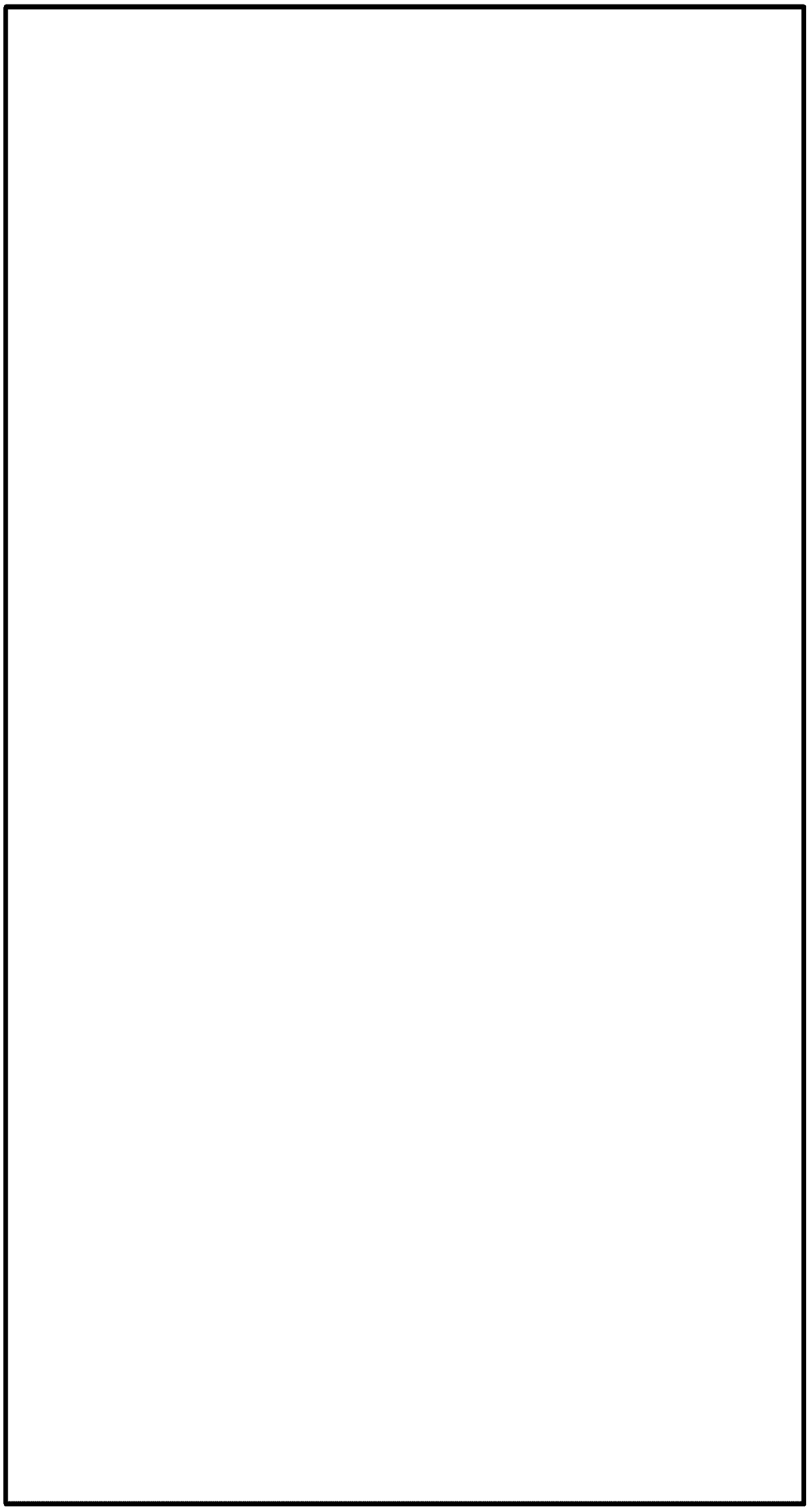

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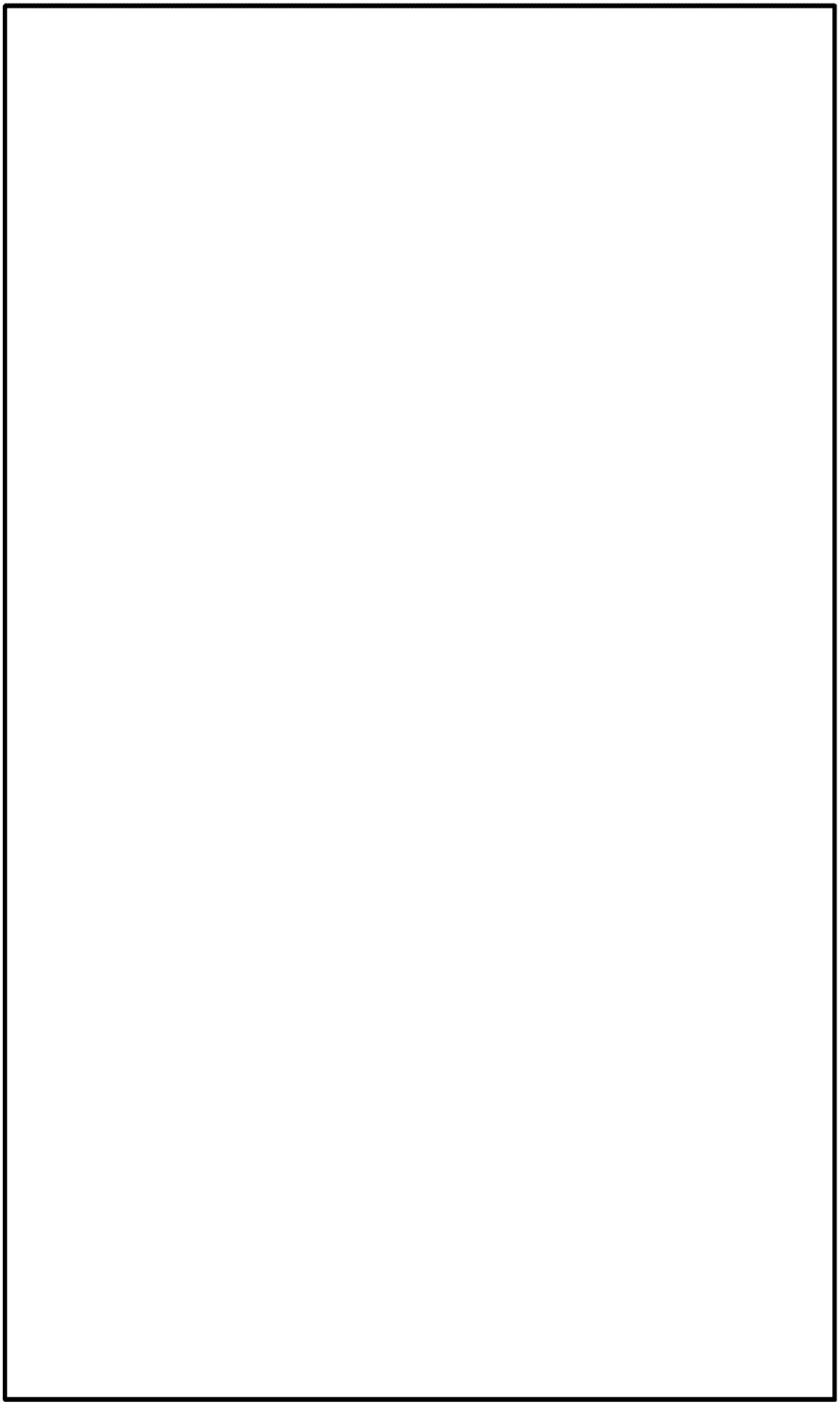

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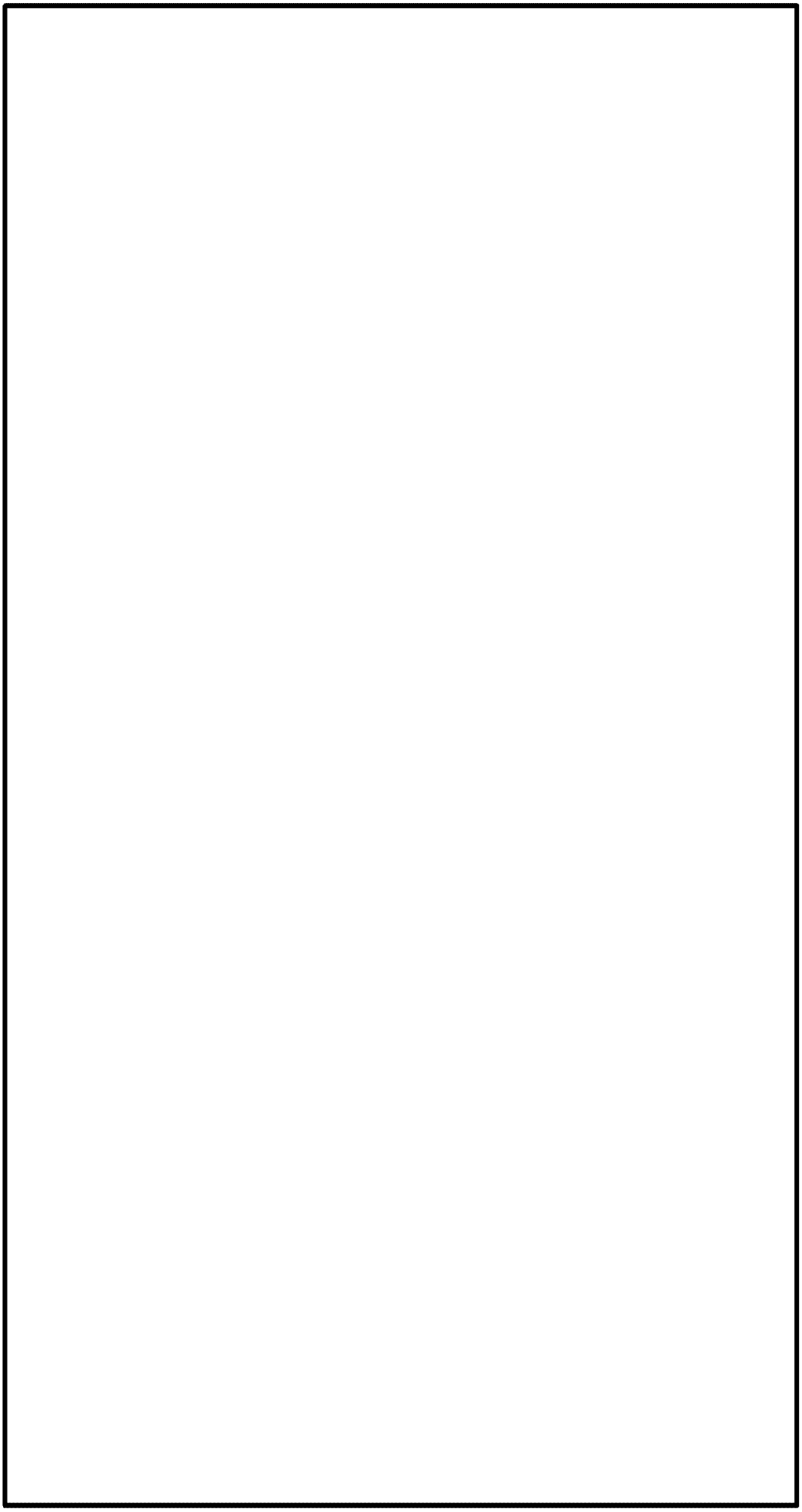

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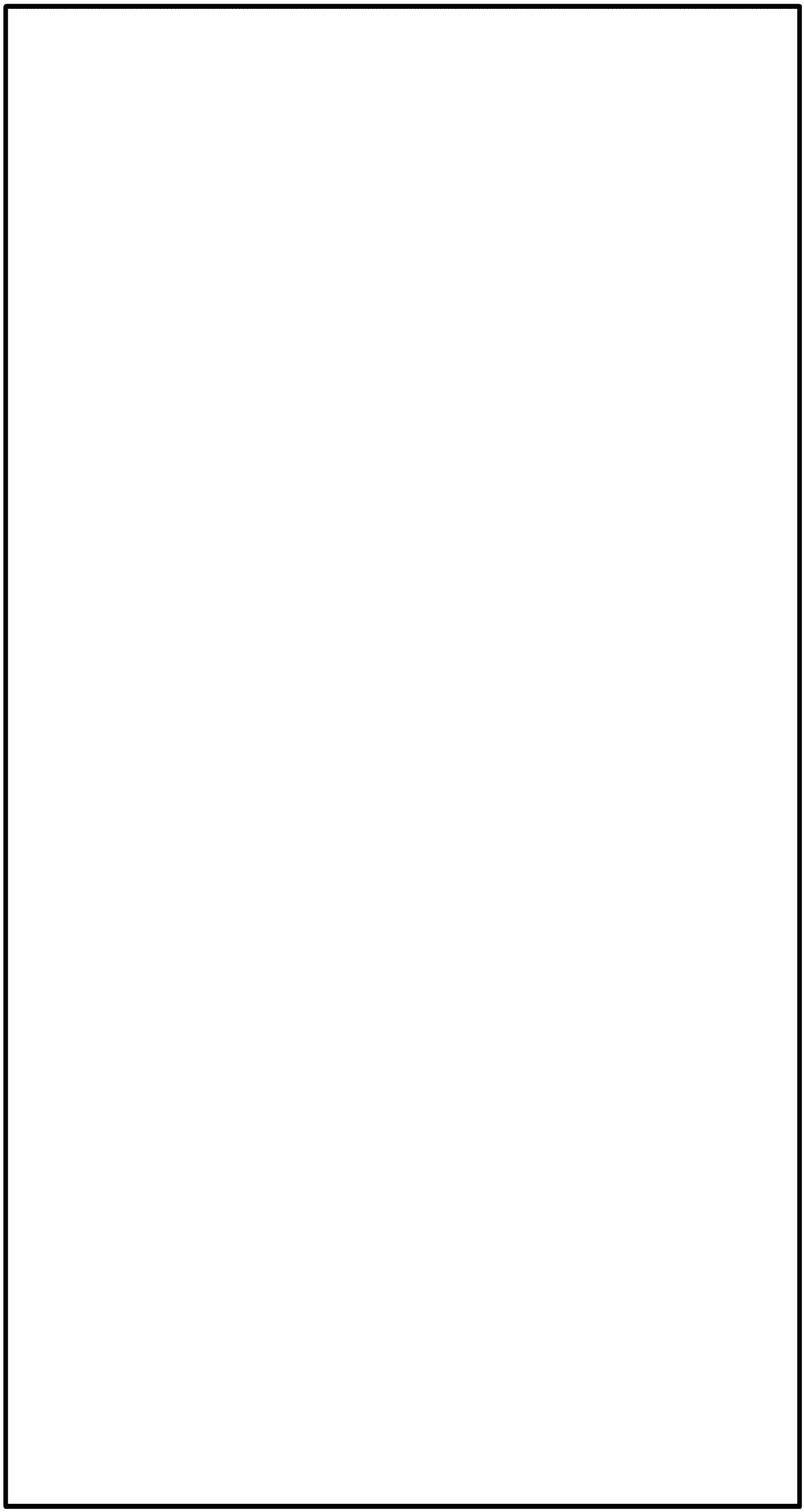

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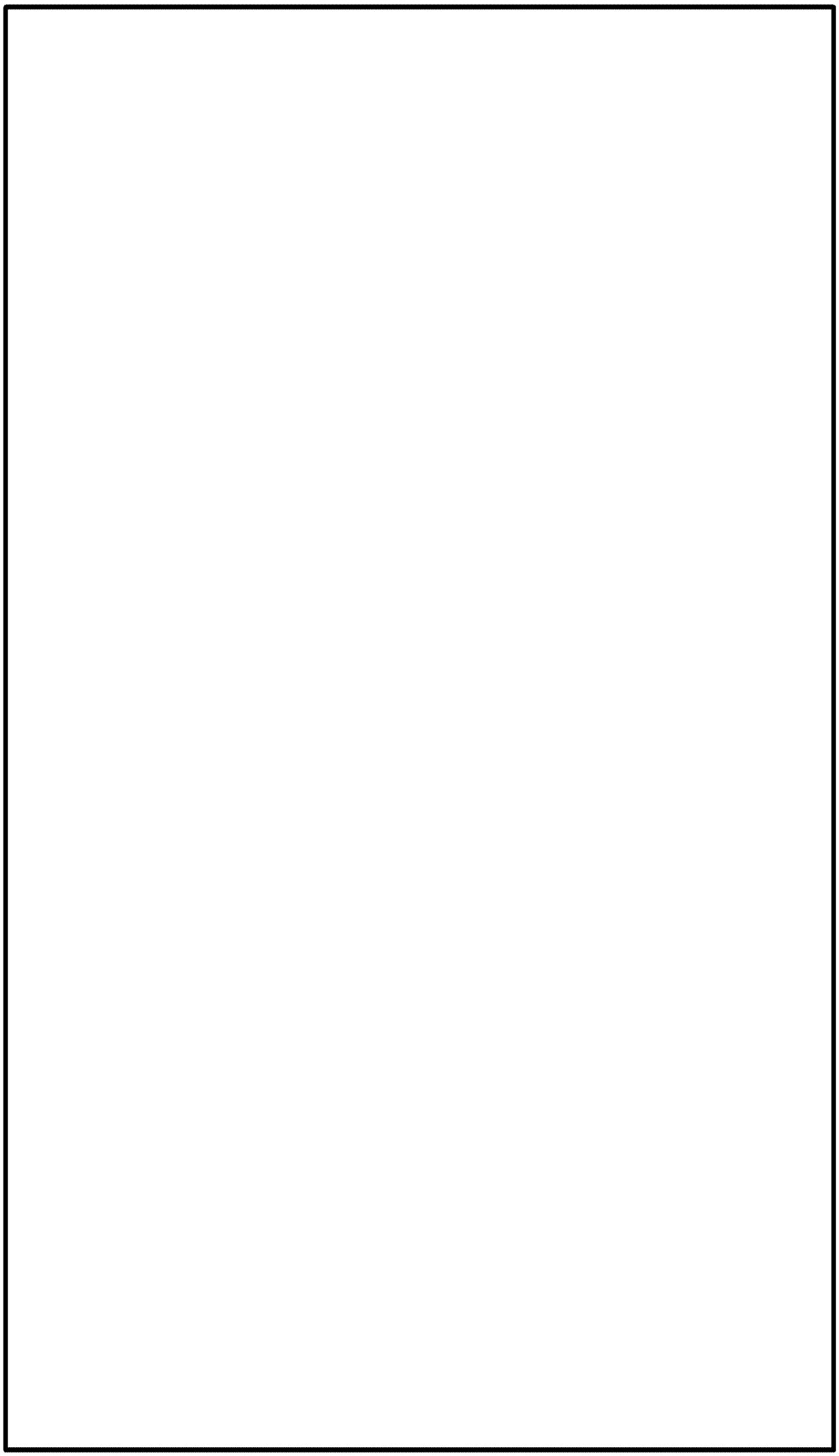

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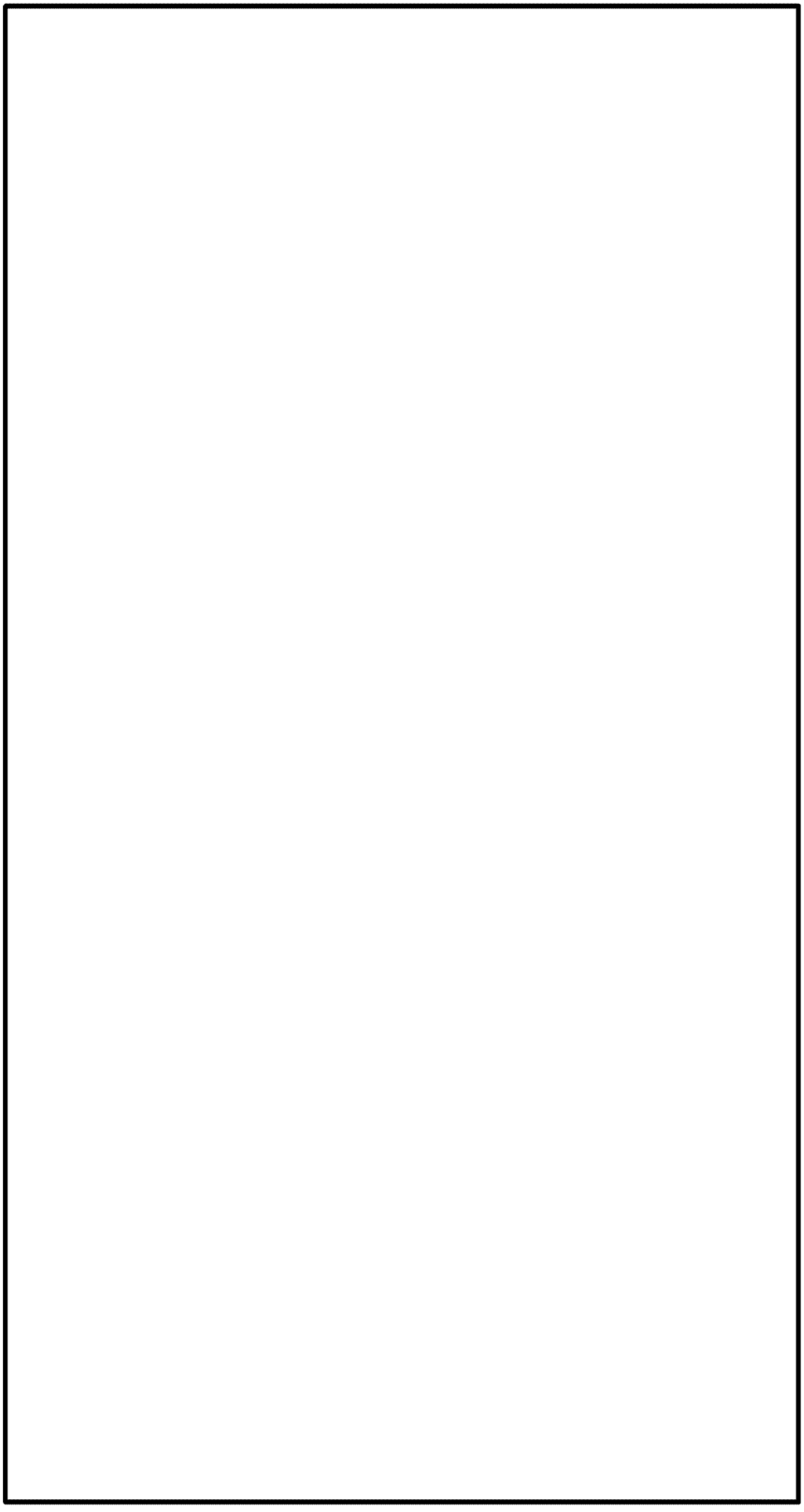

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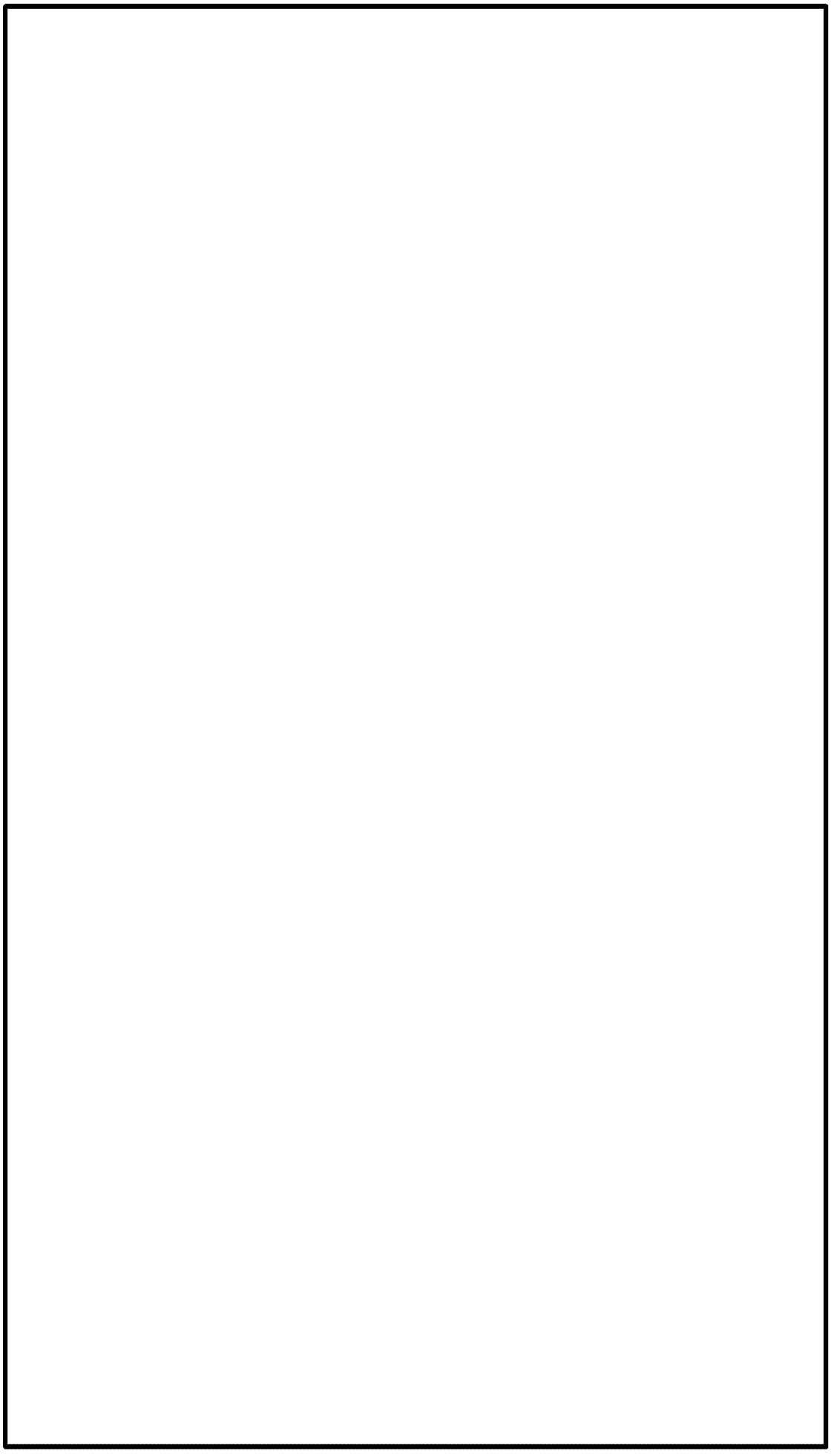

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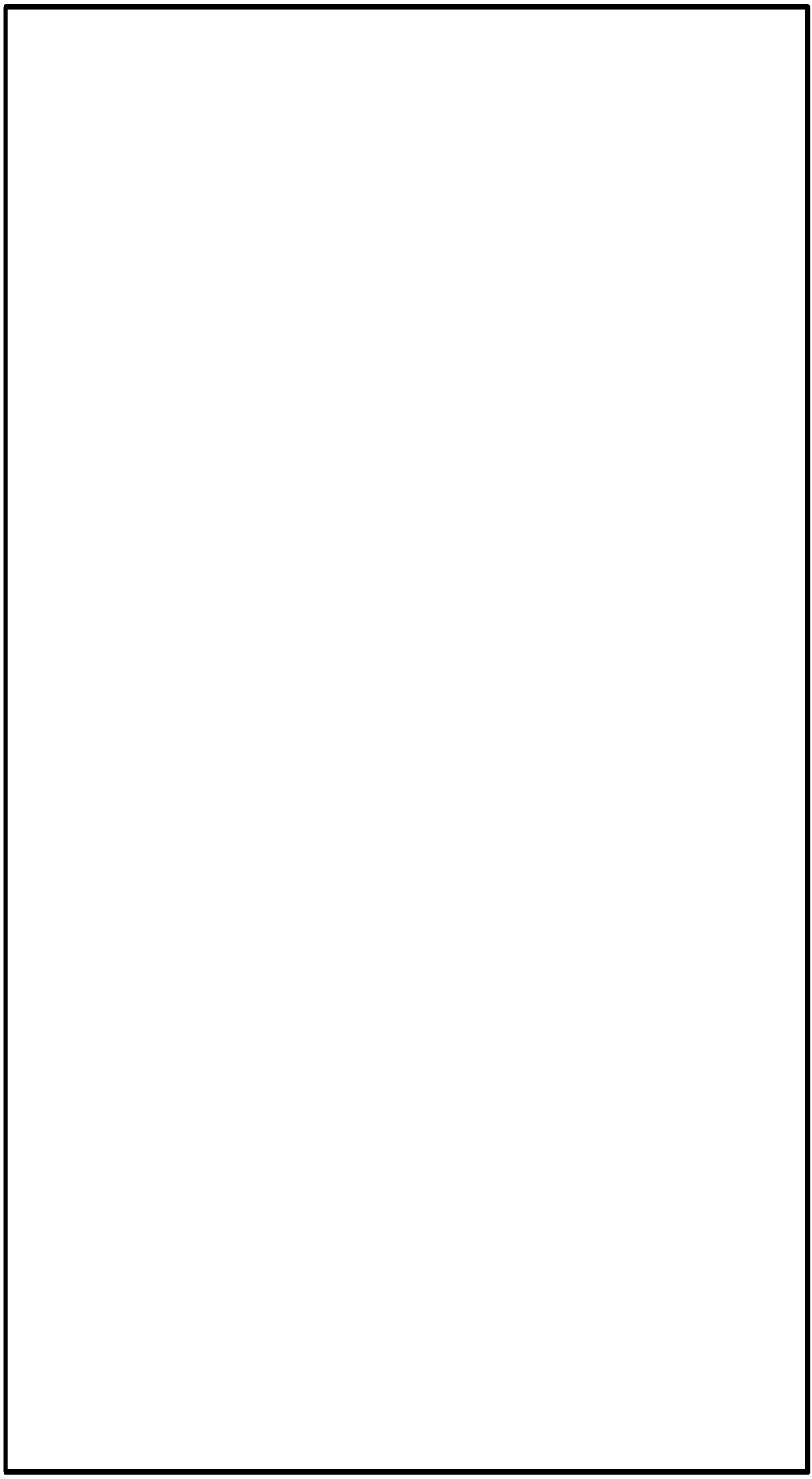

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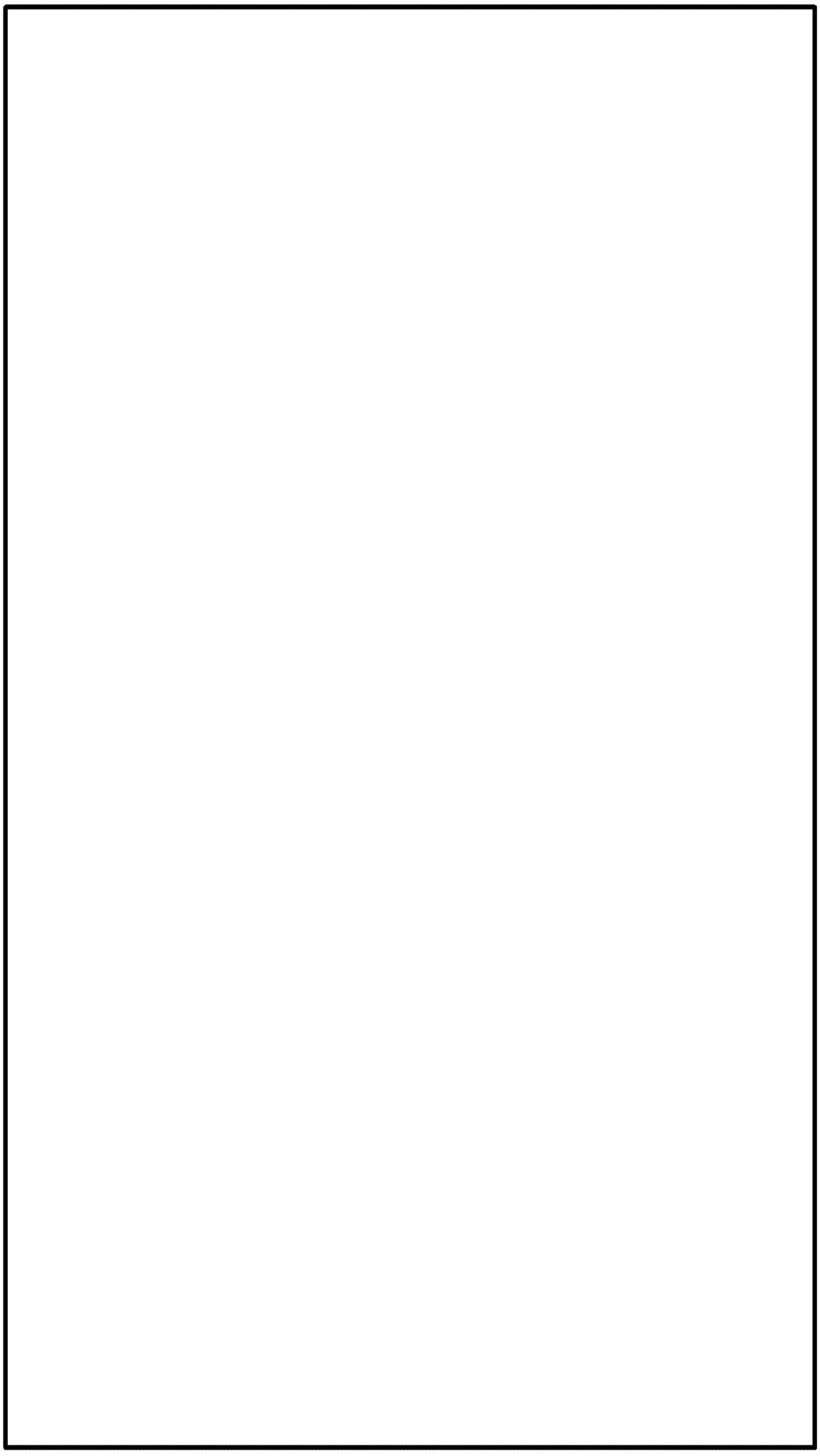

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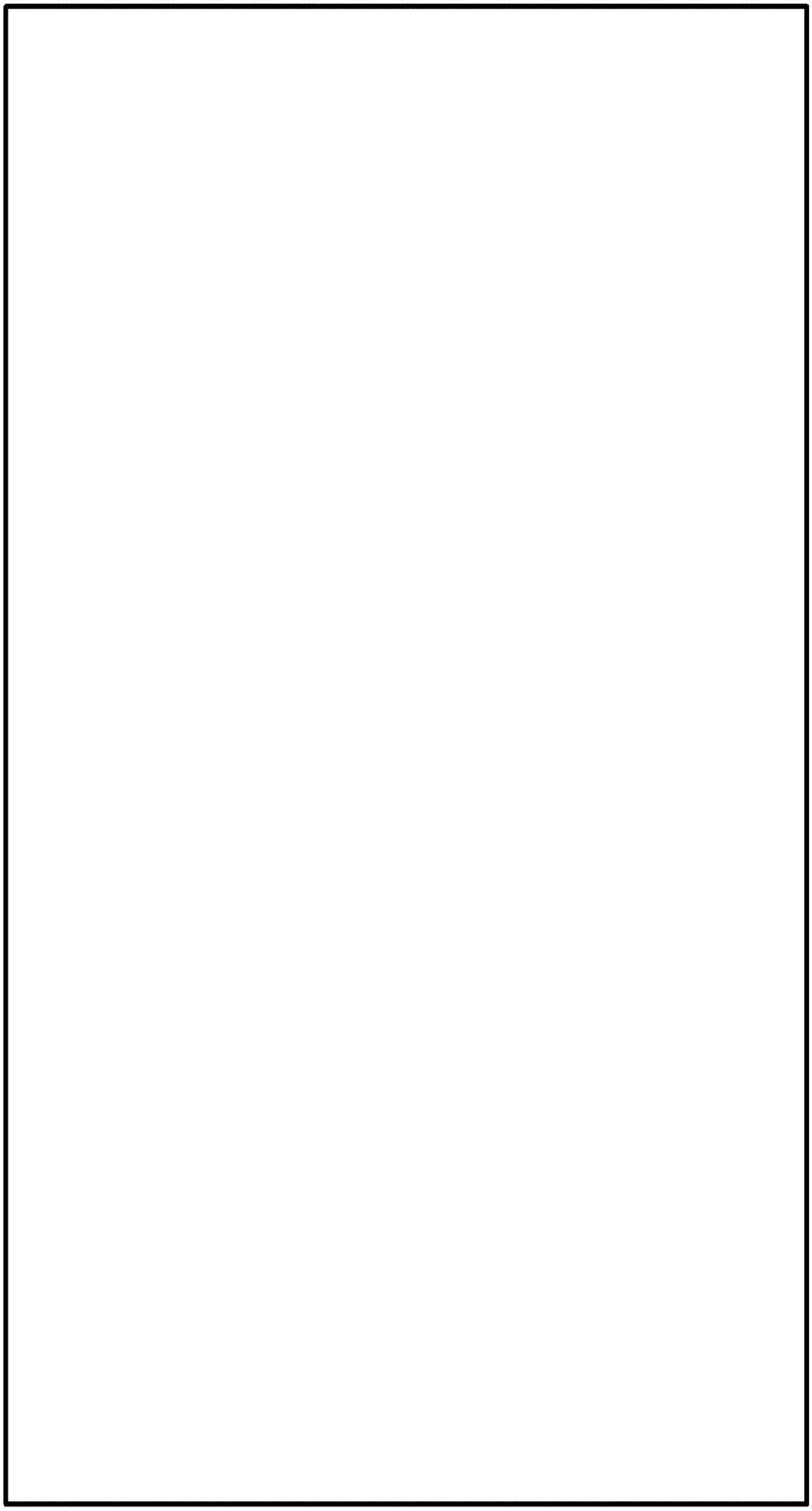

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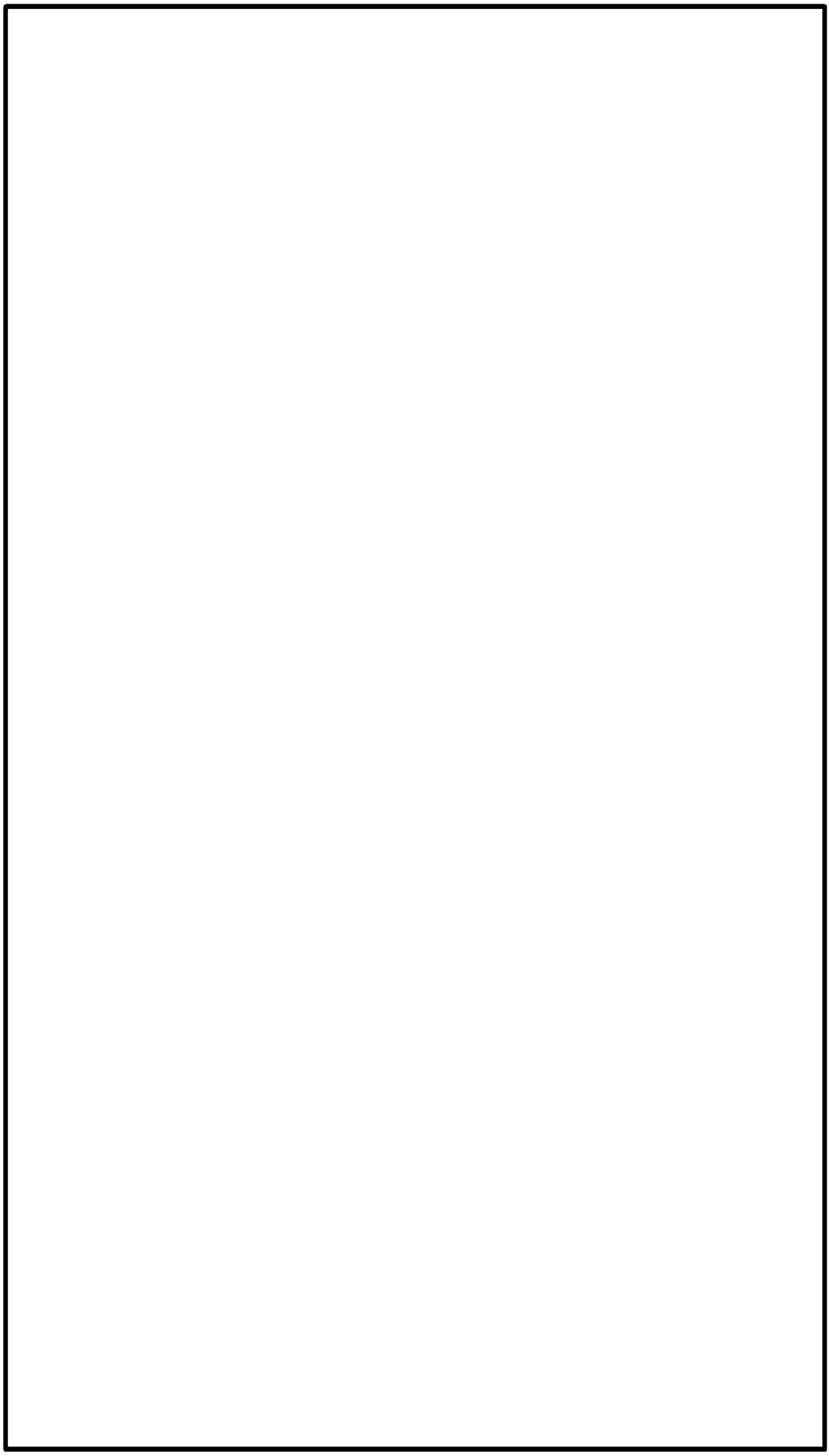

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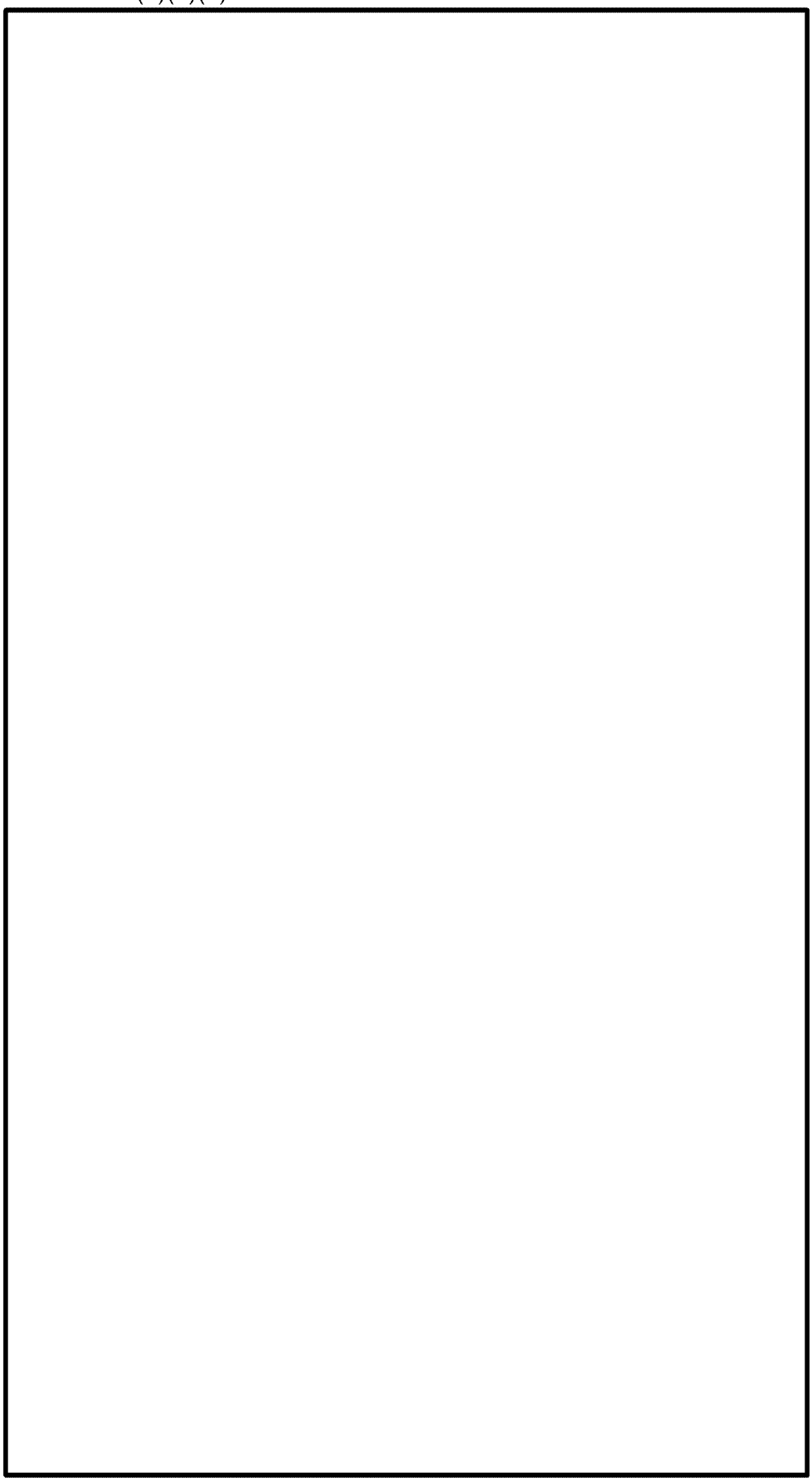

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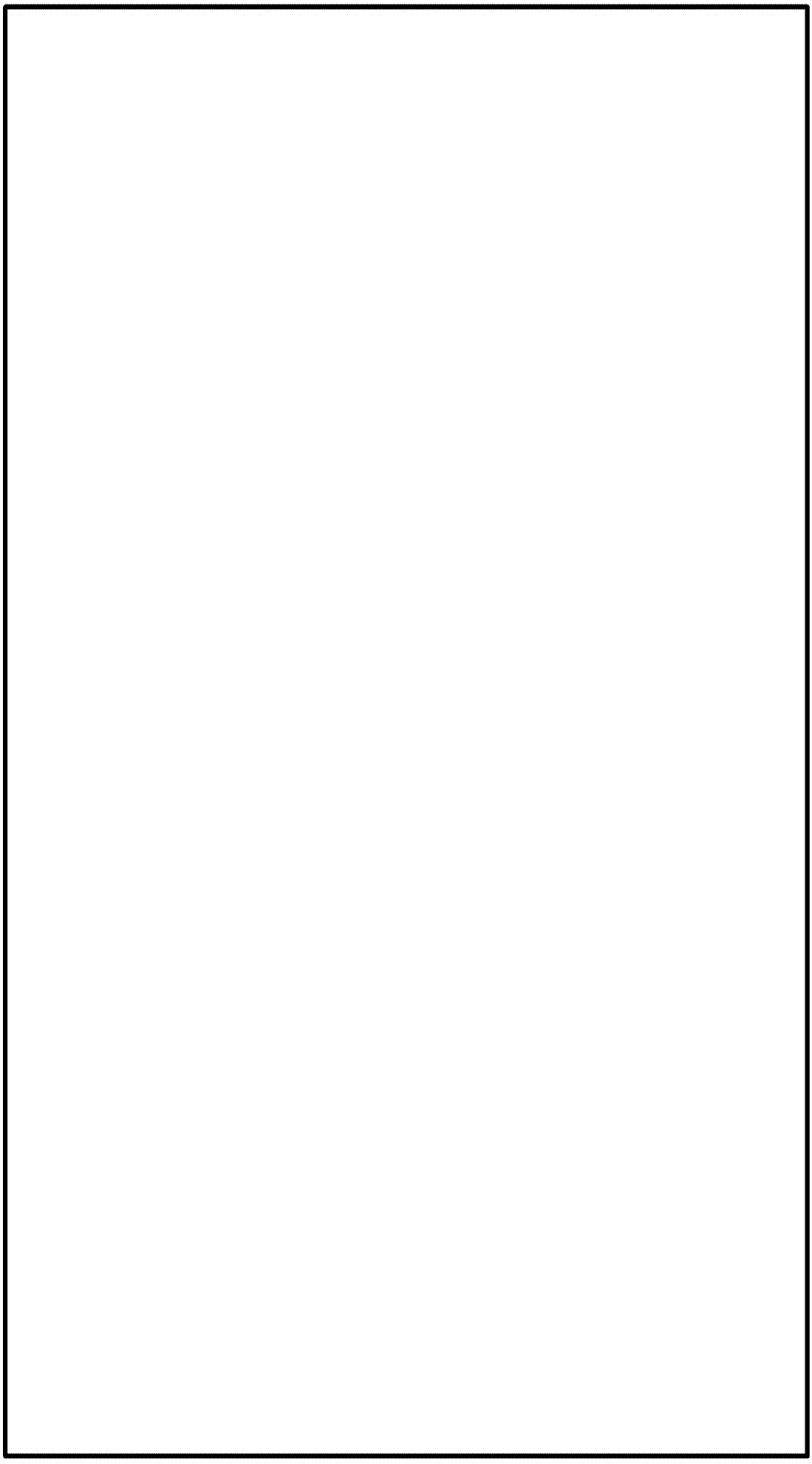

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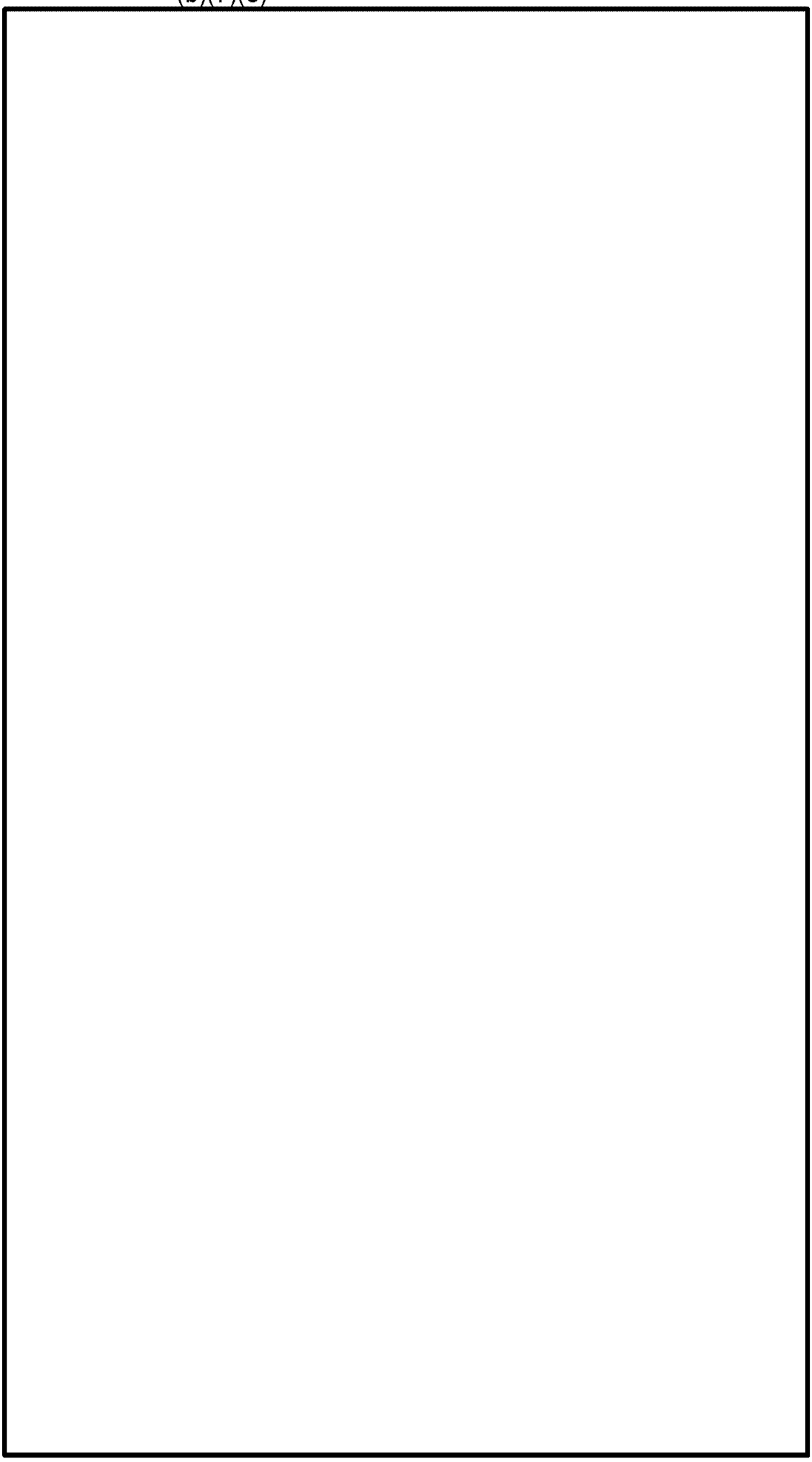

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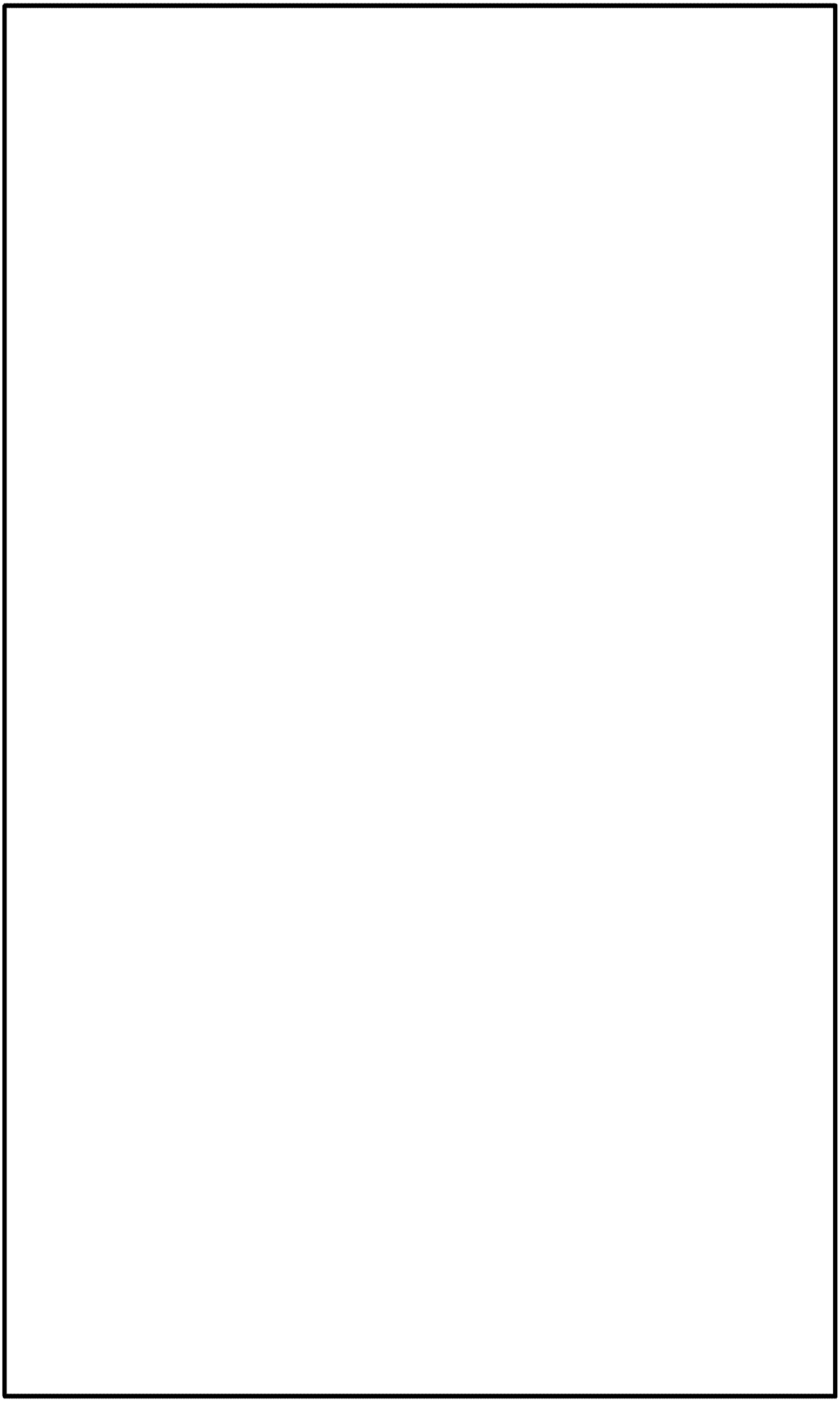

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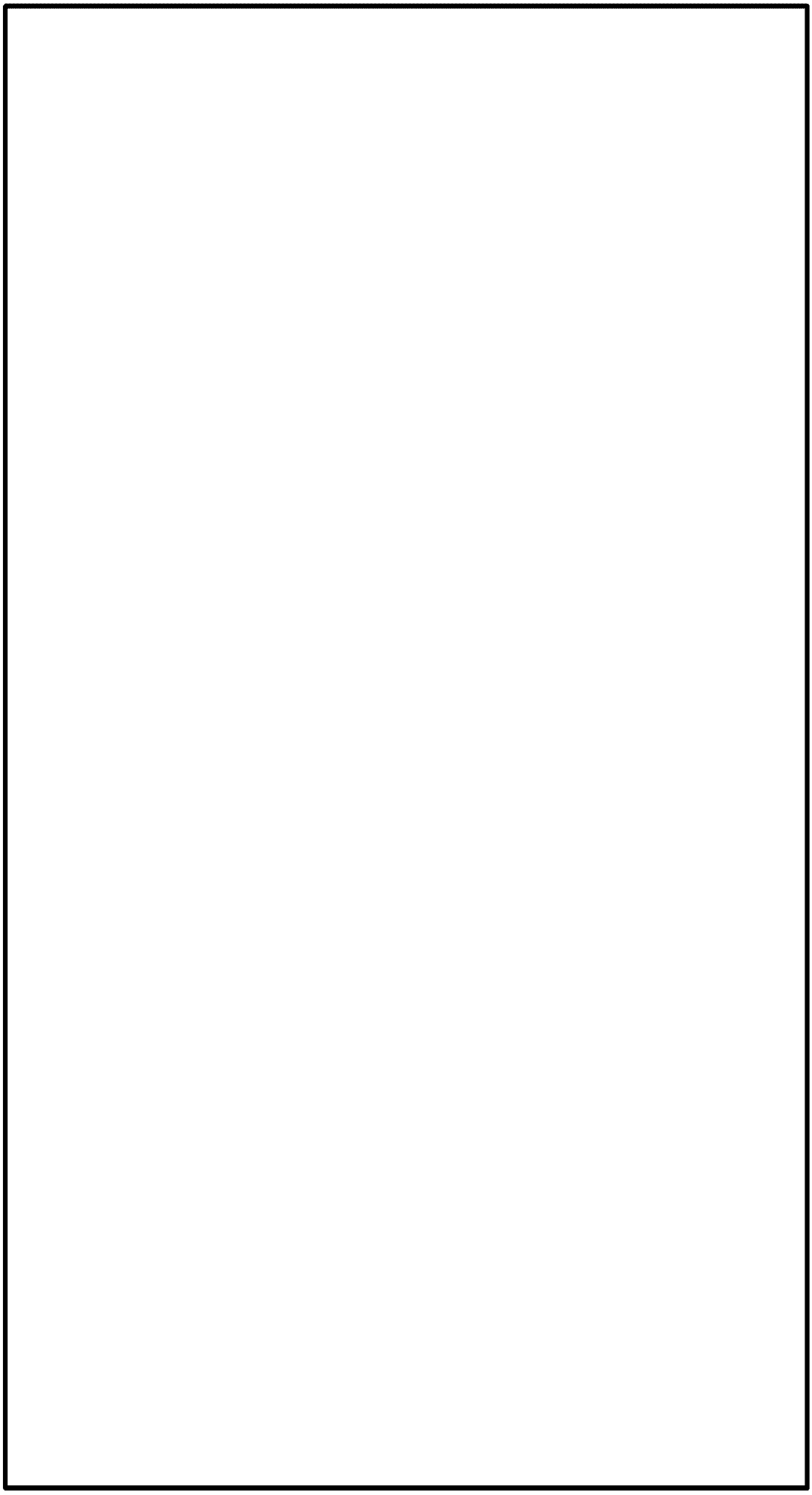

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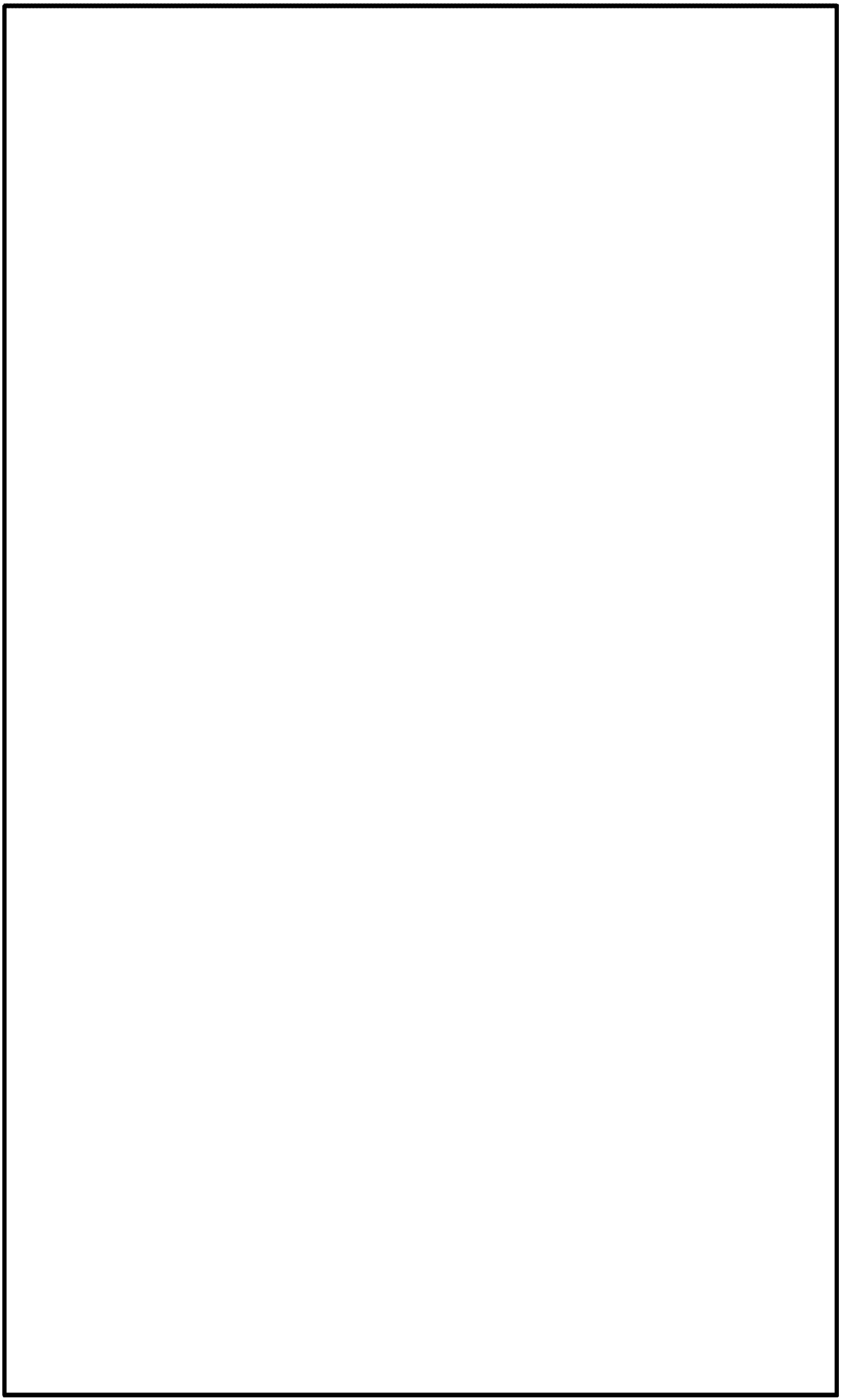

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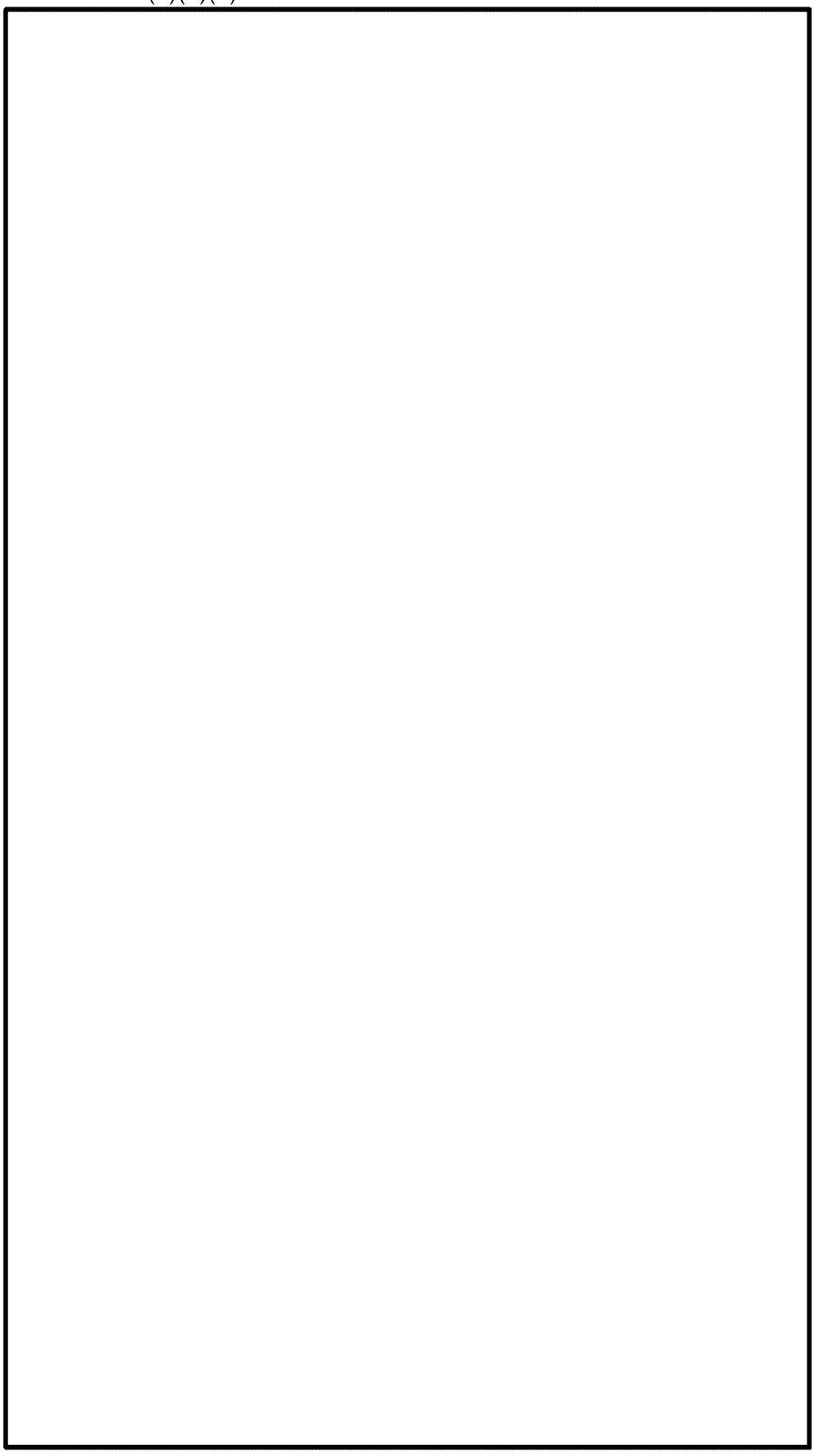

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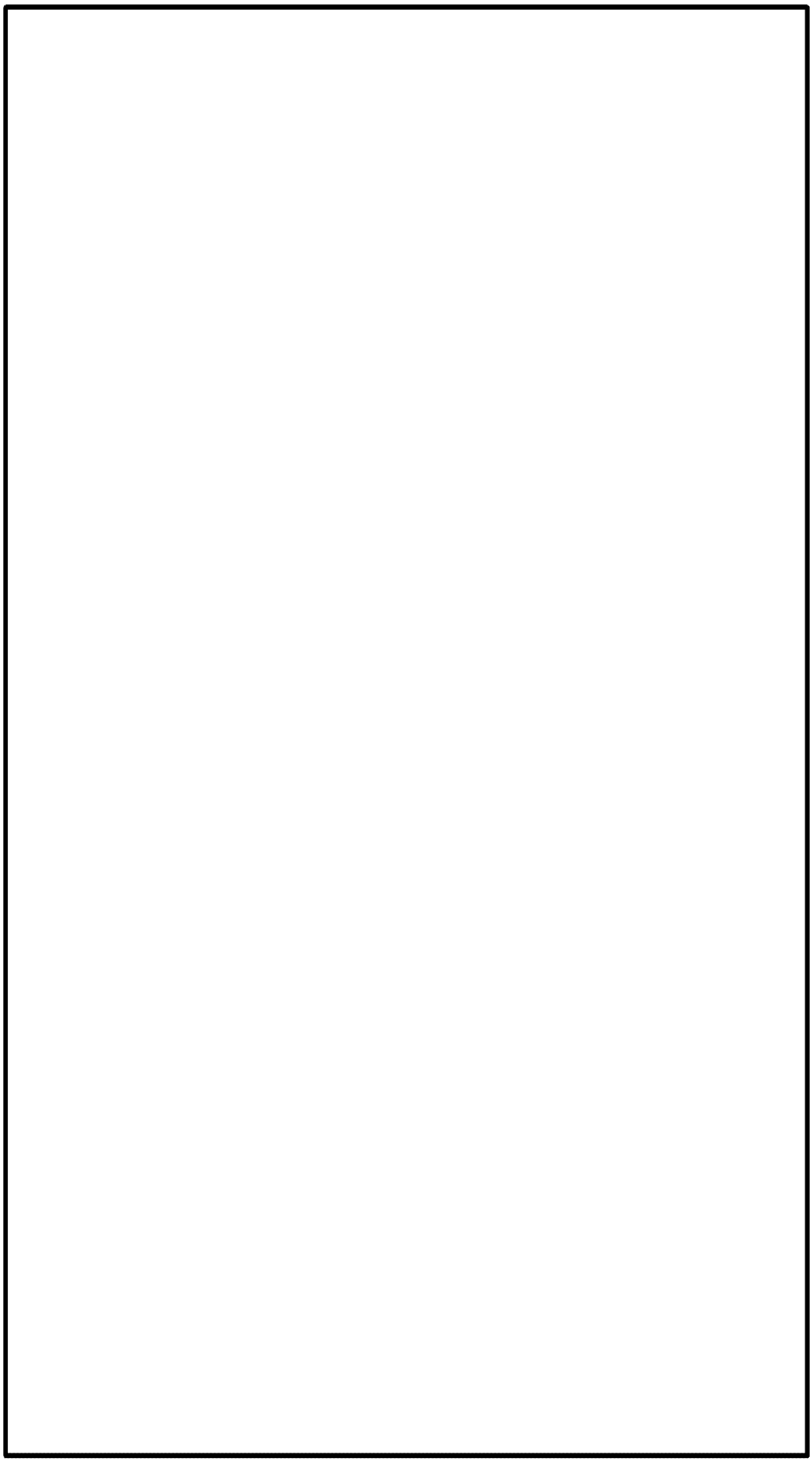

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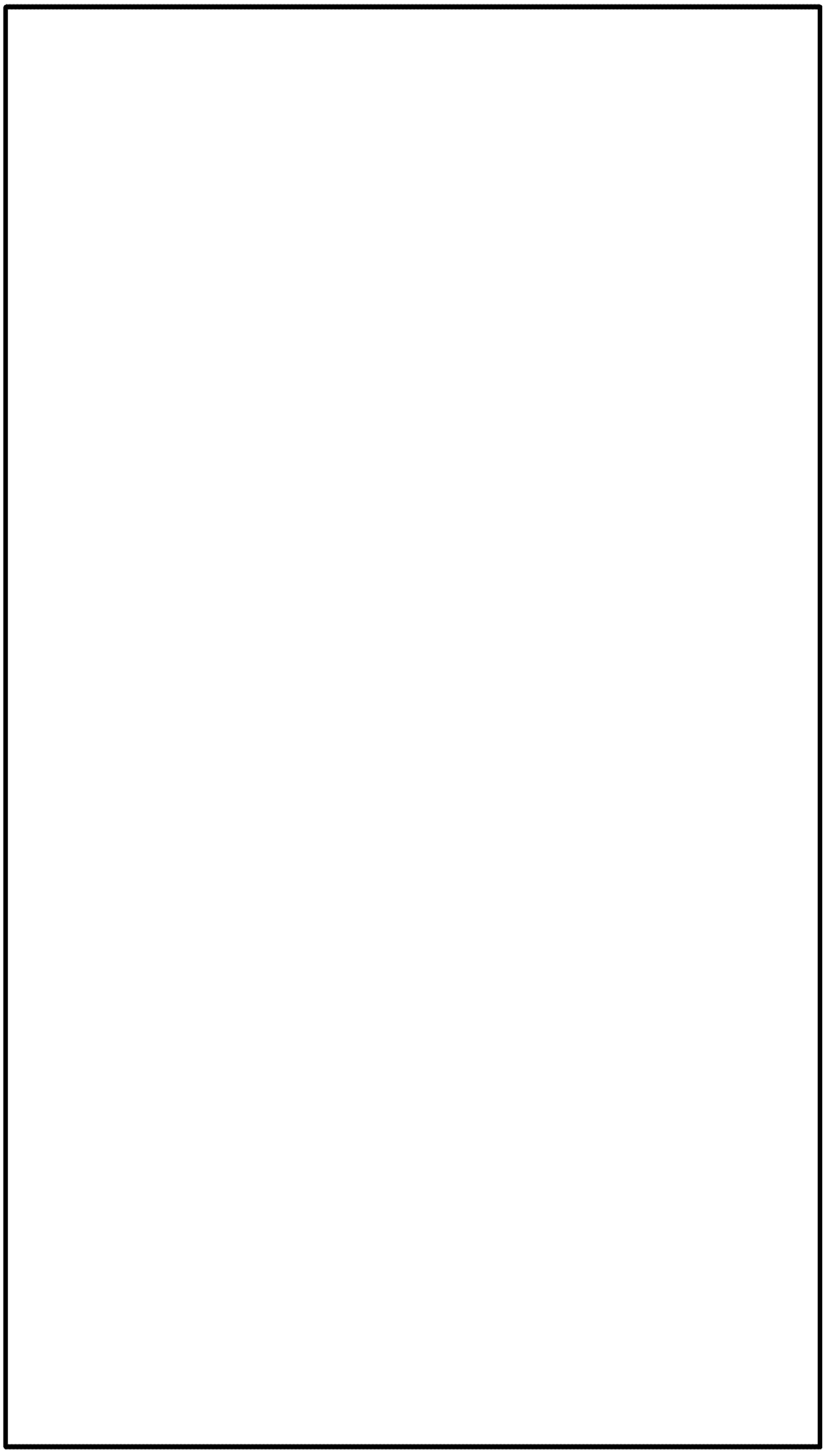

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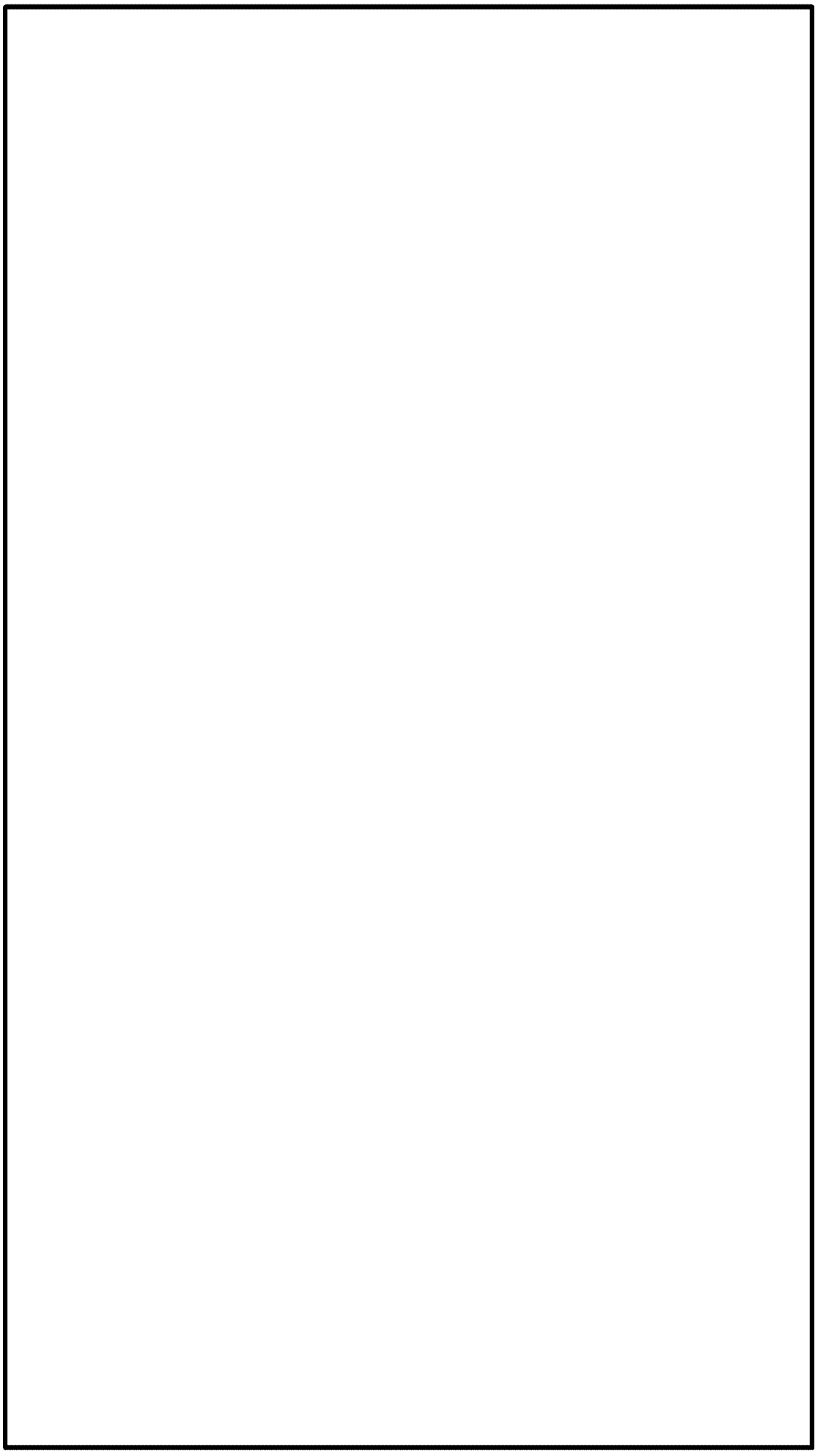

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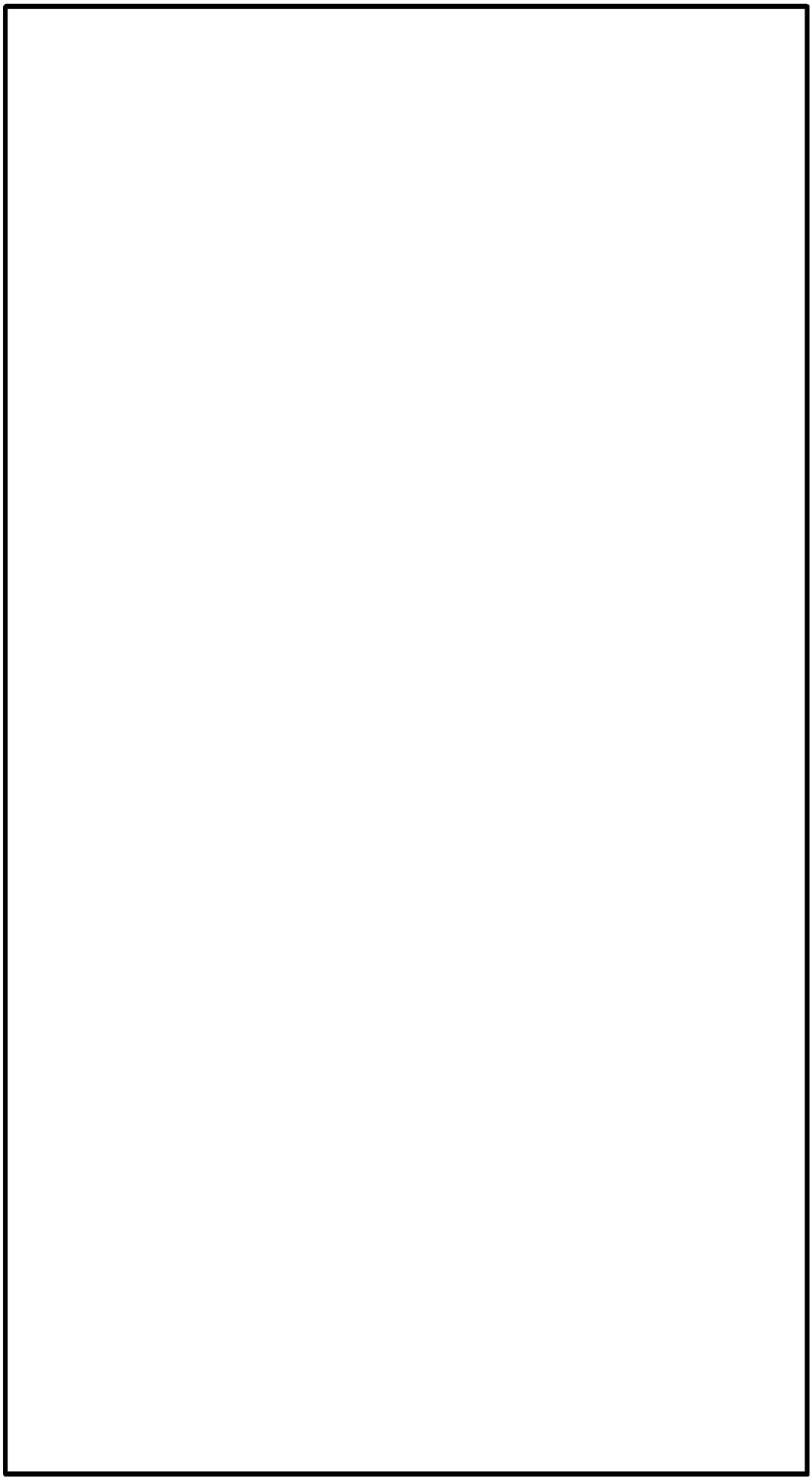

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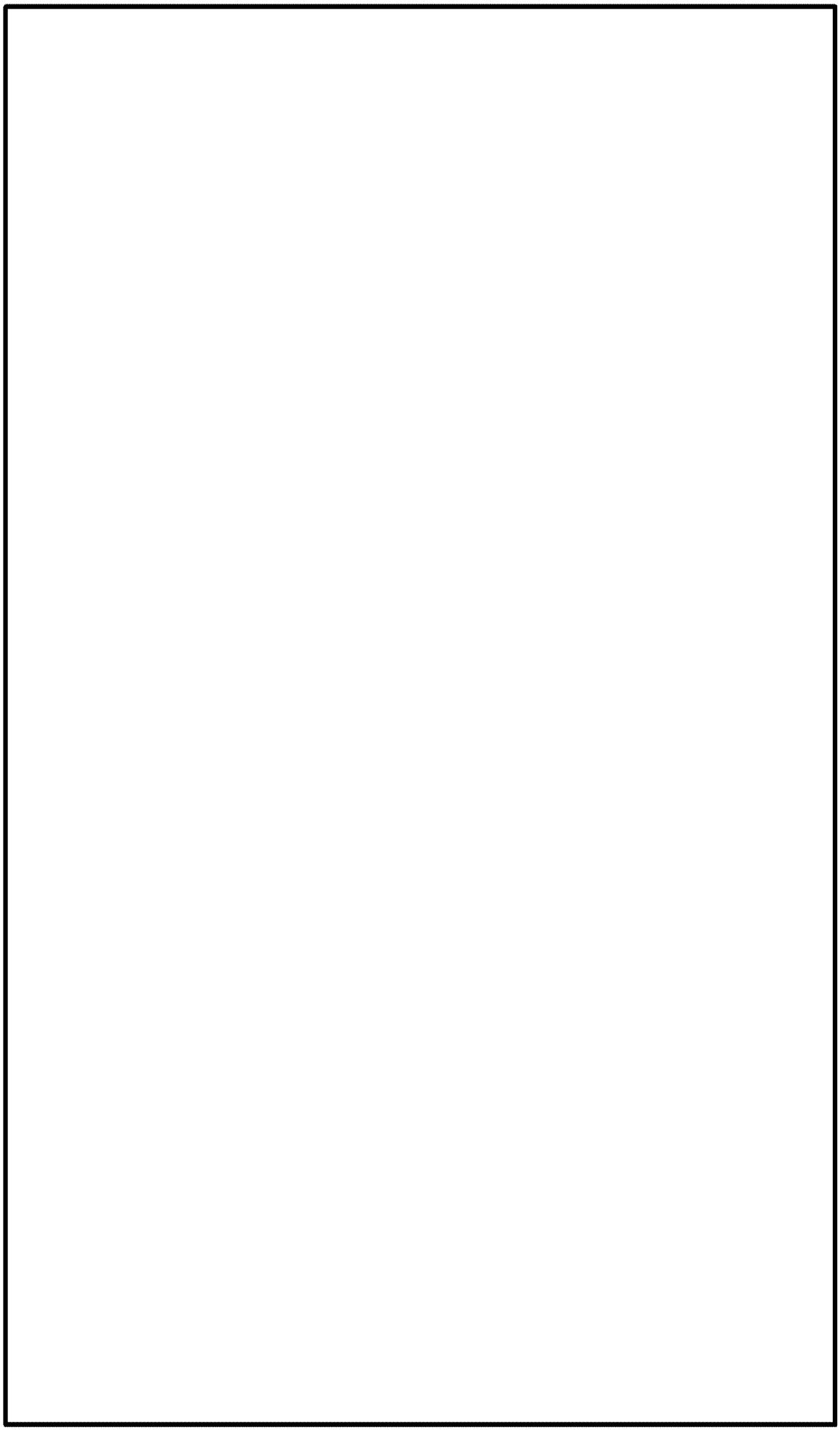

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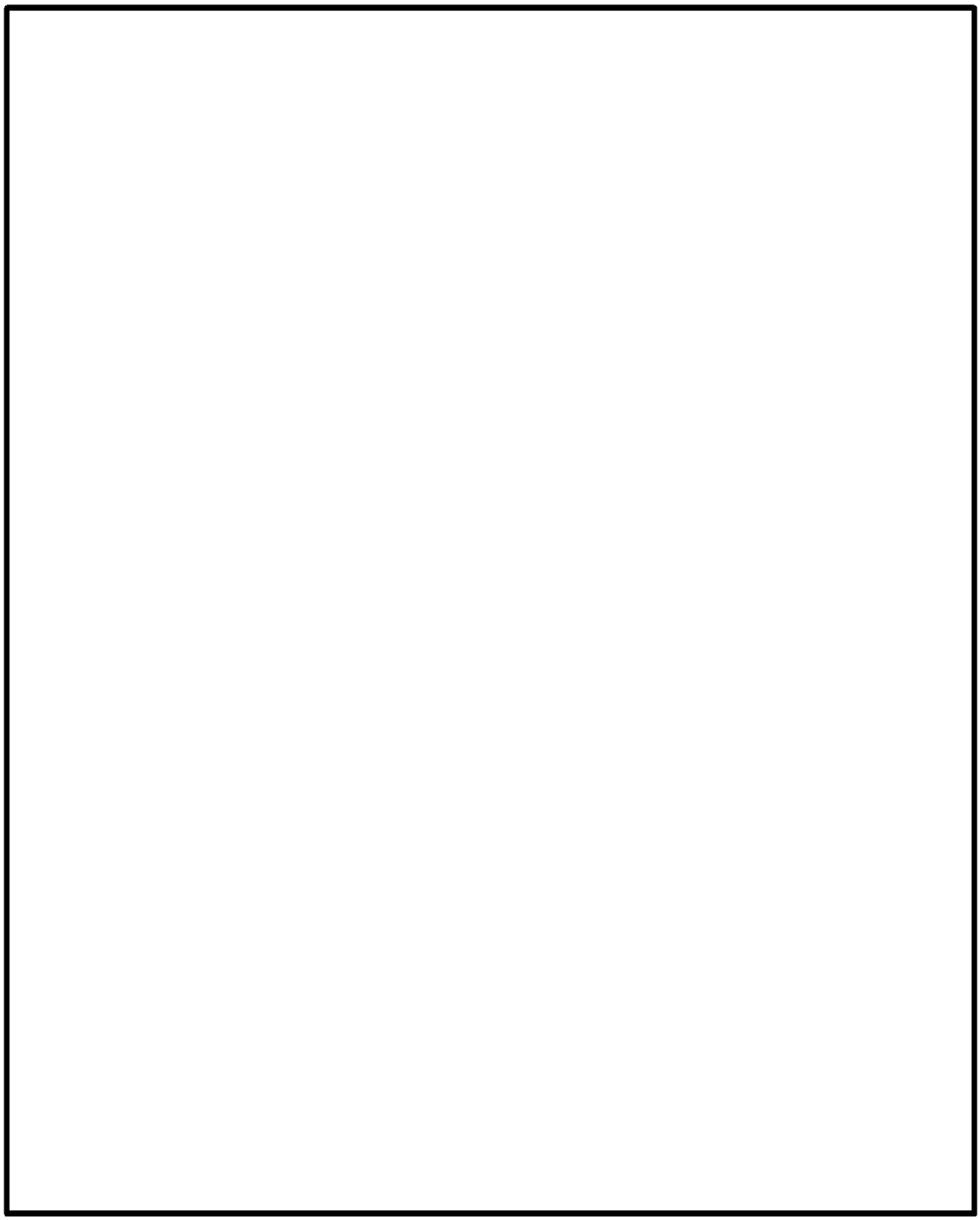

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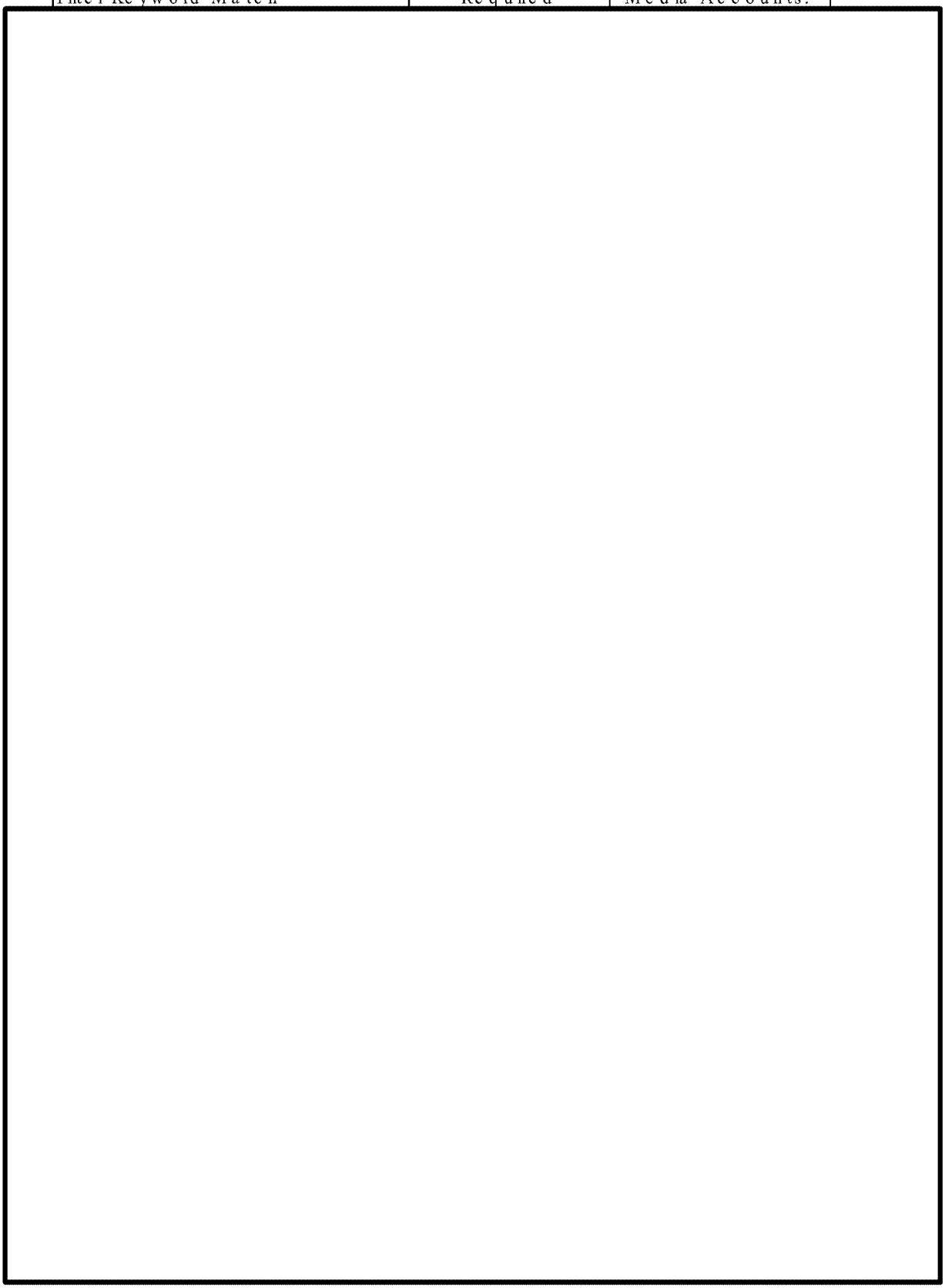
Filter Keyword Match	Translation Time Required	Confirmed Social Media Accounts?



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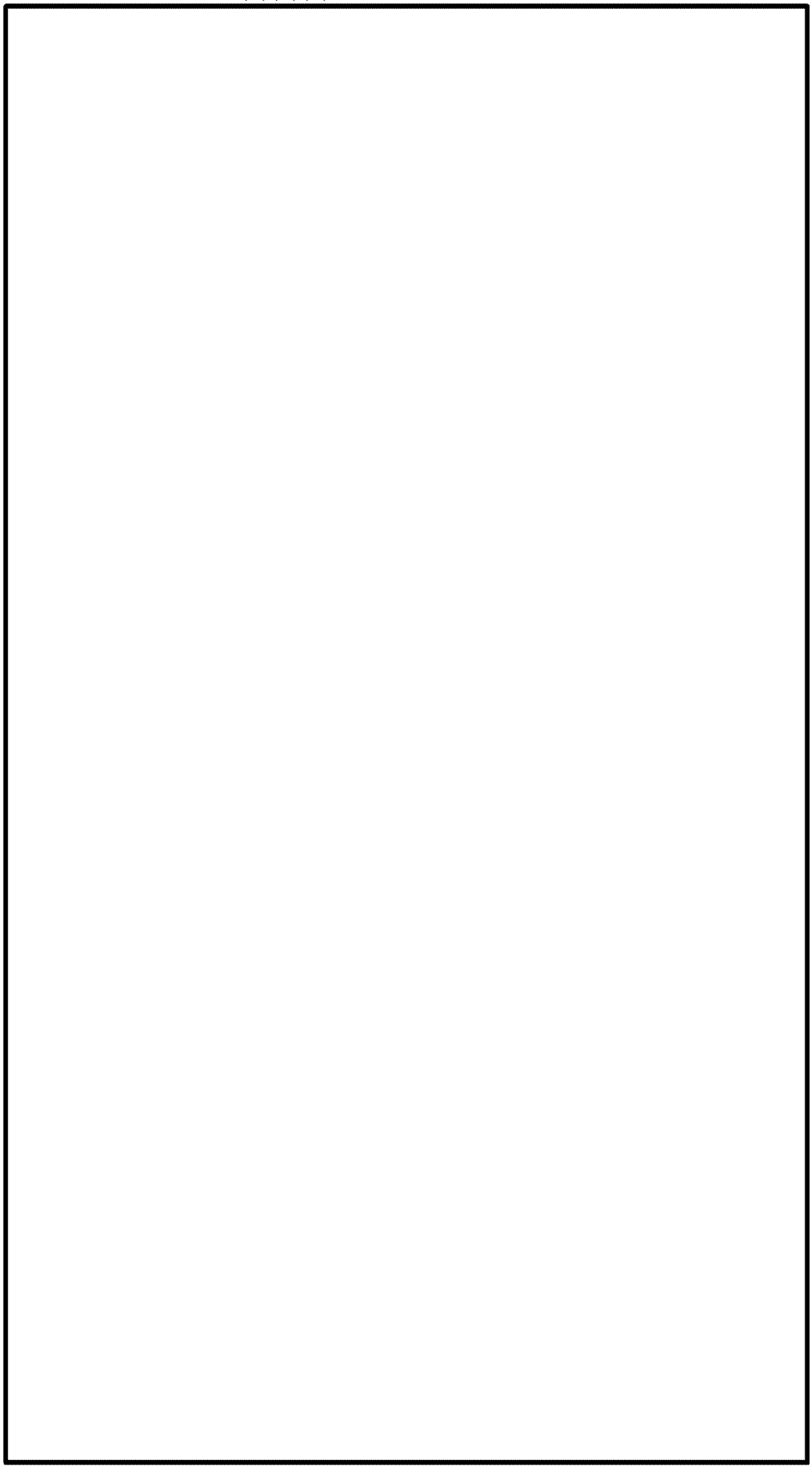

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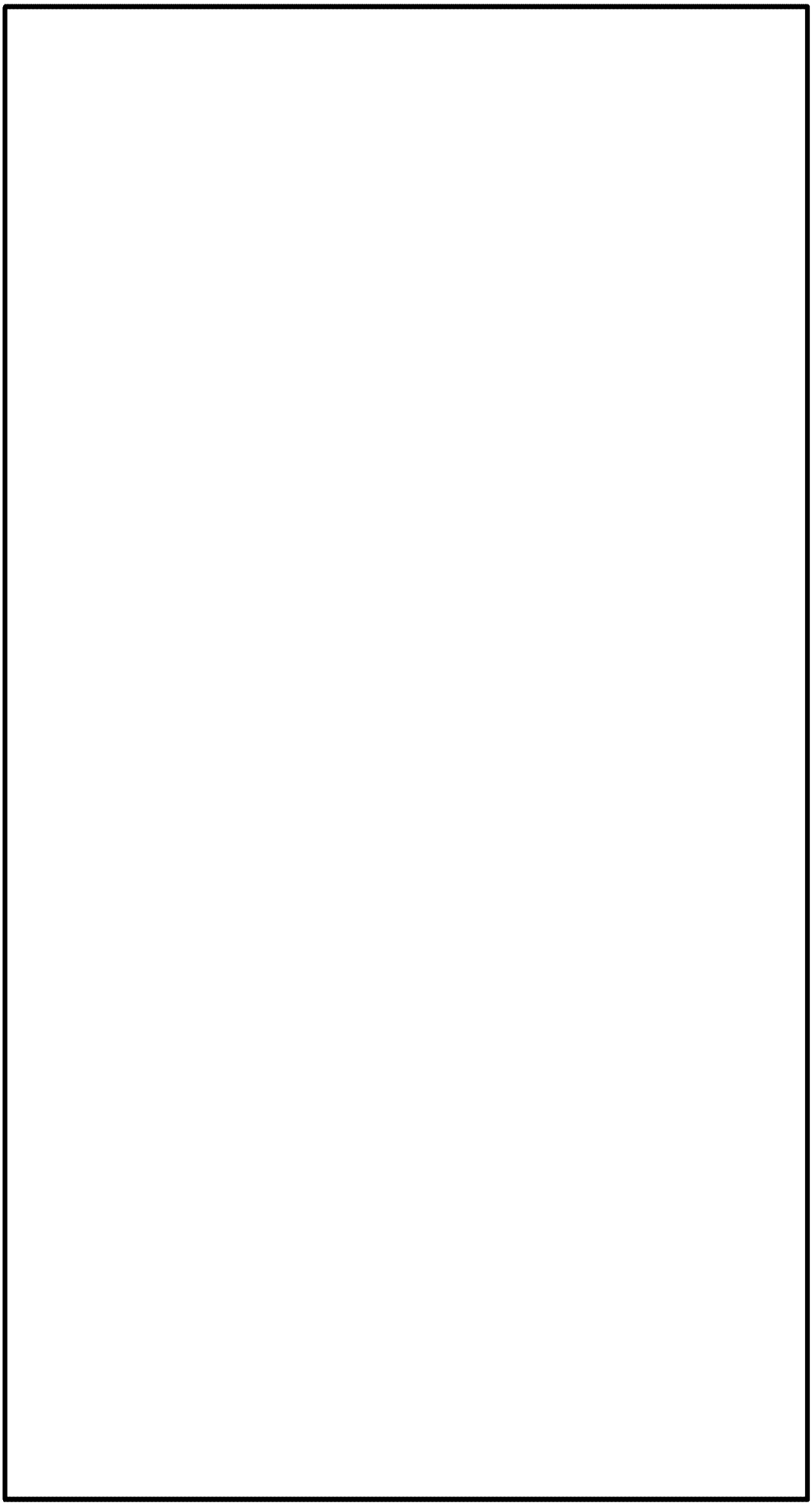

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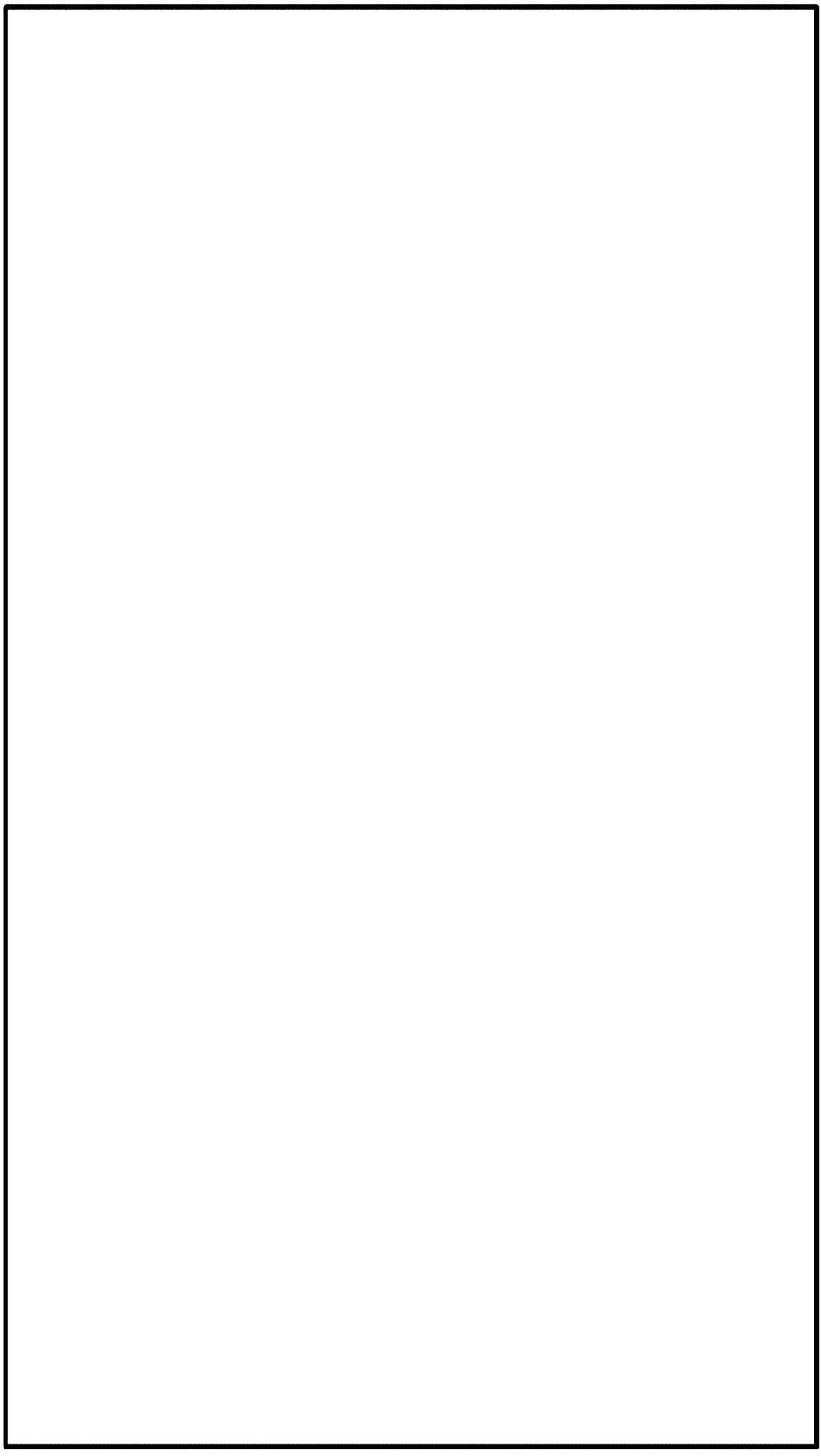

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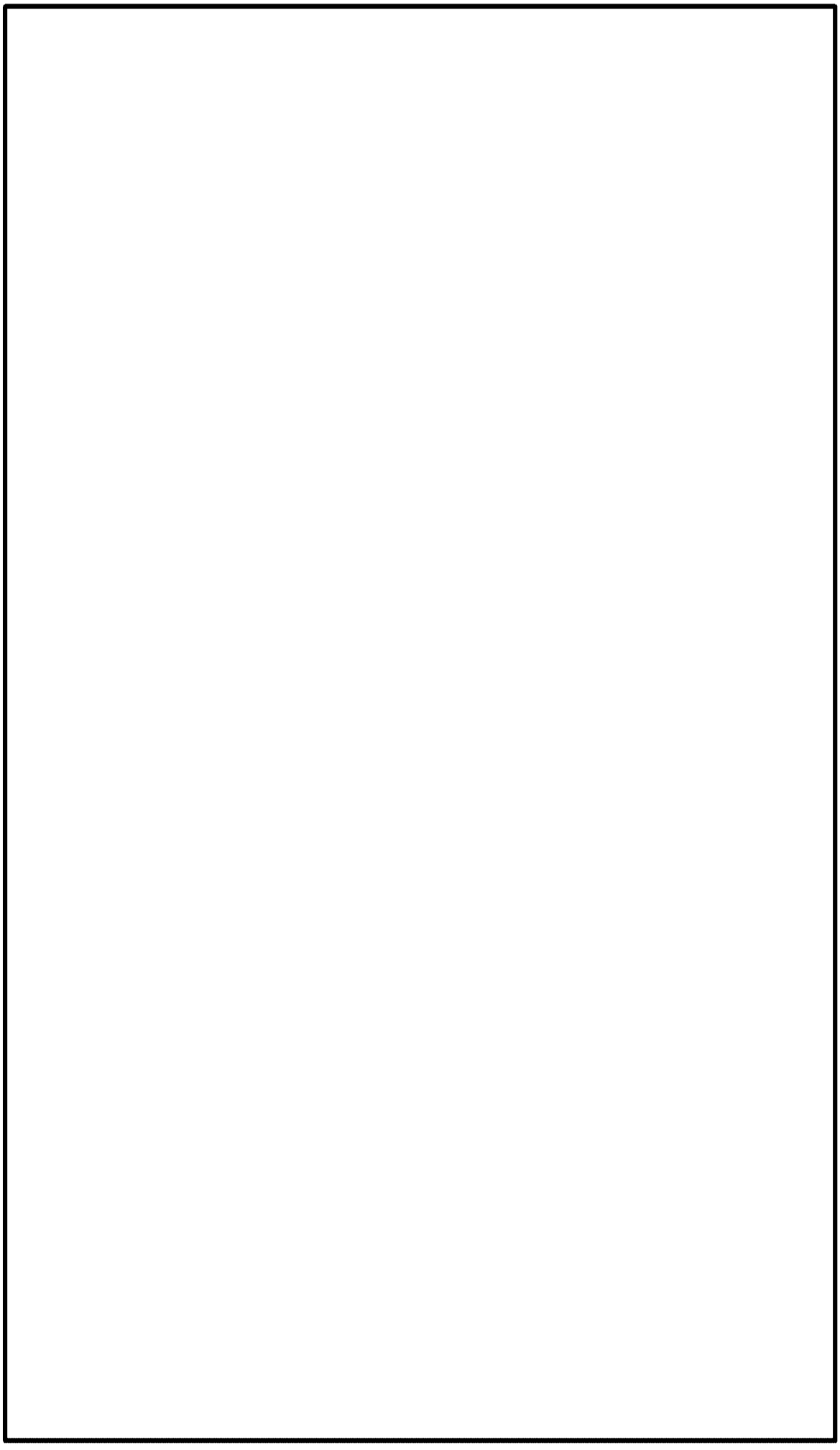

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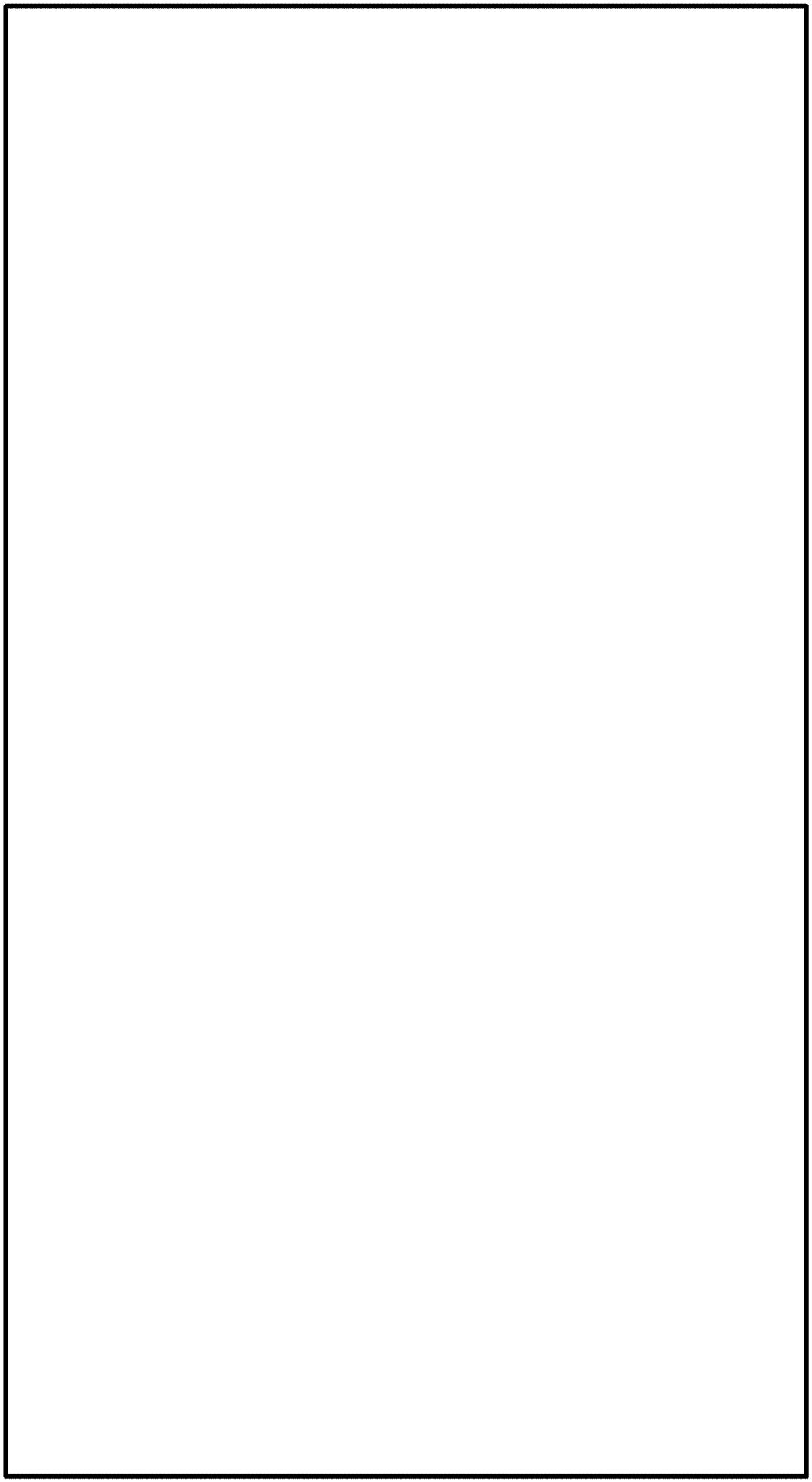

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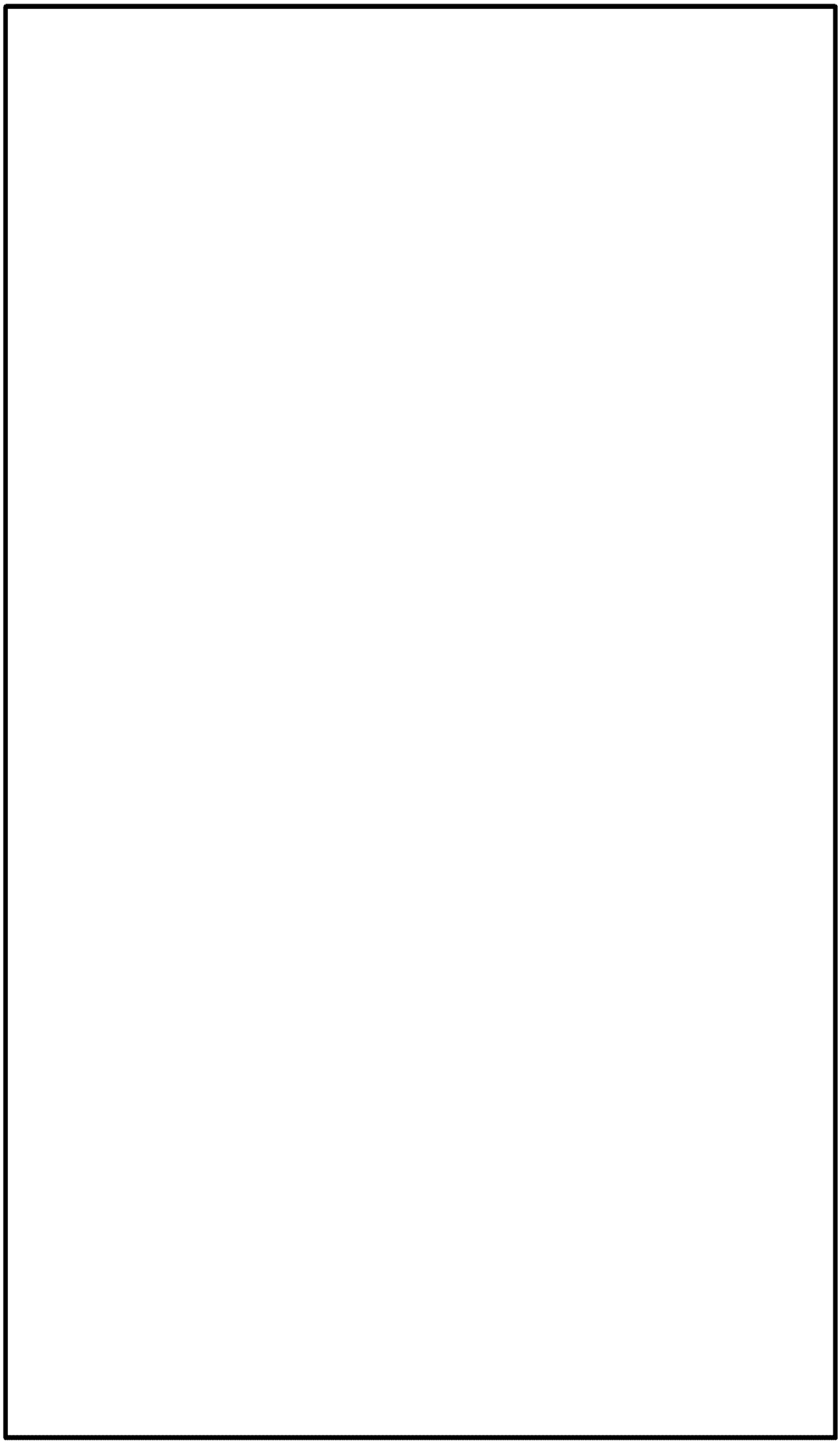

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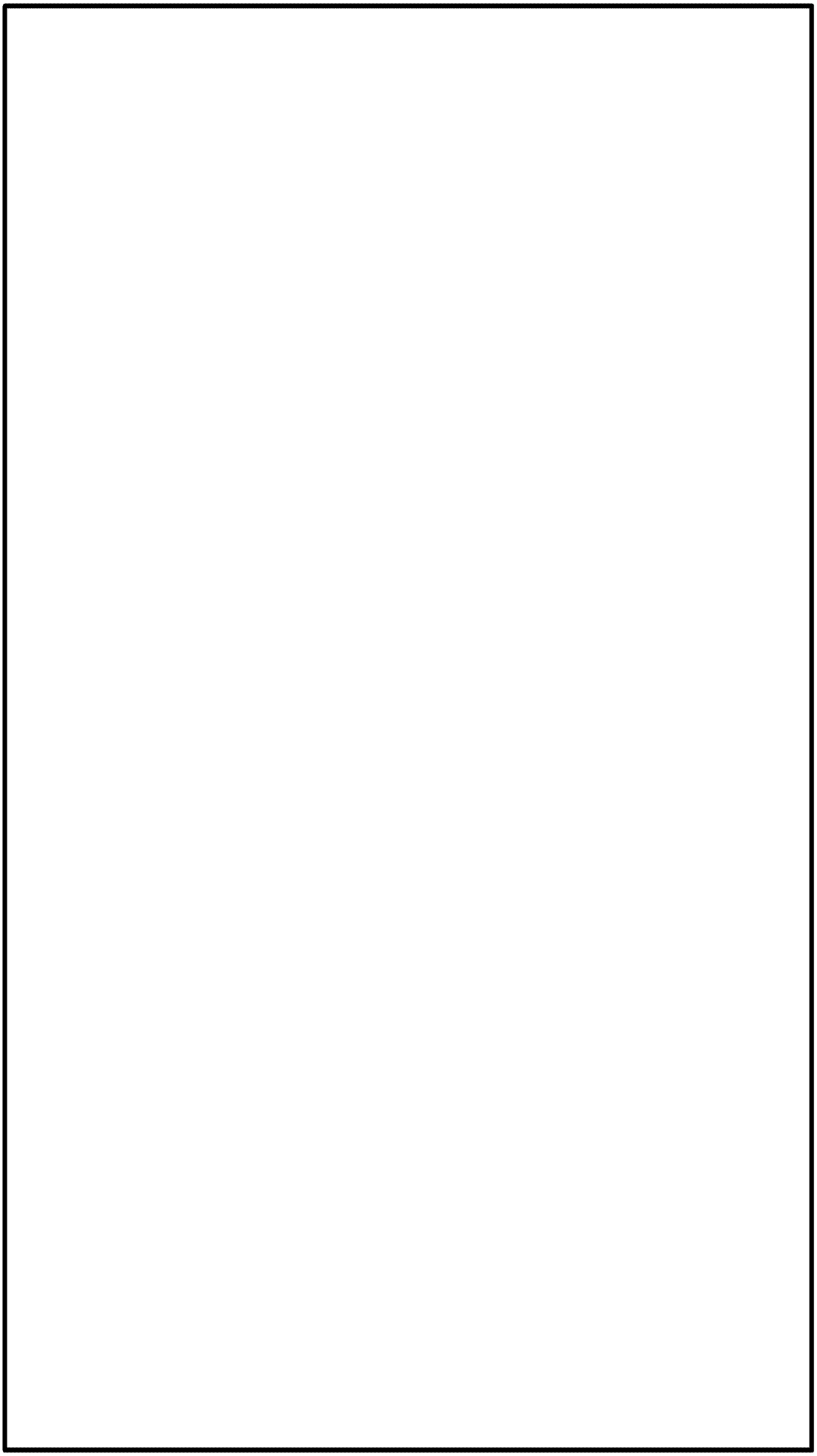

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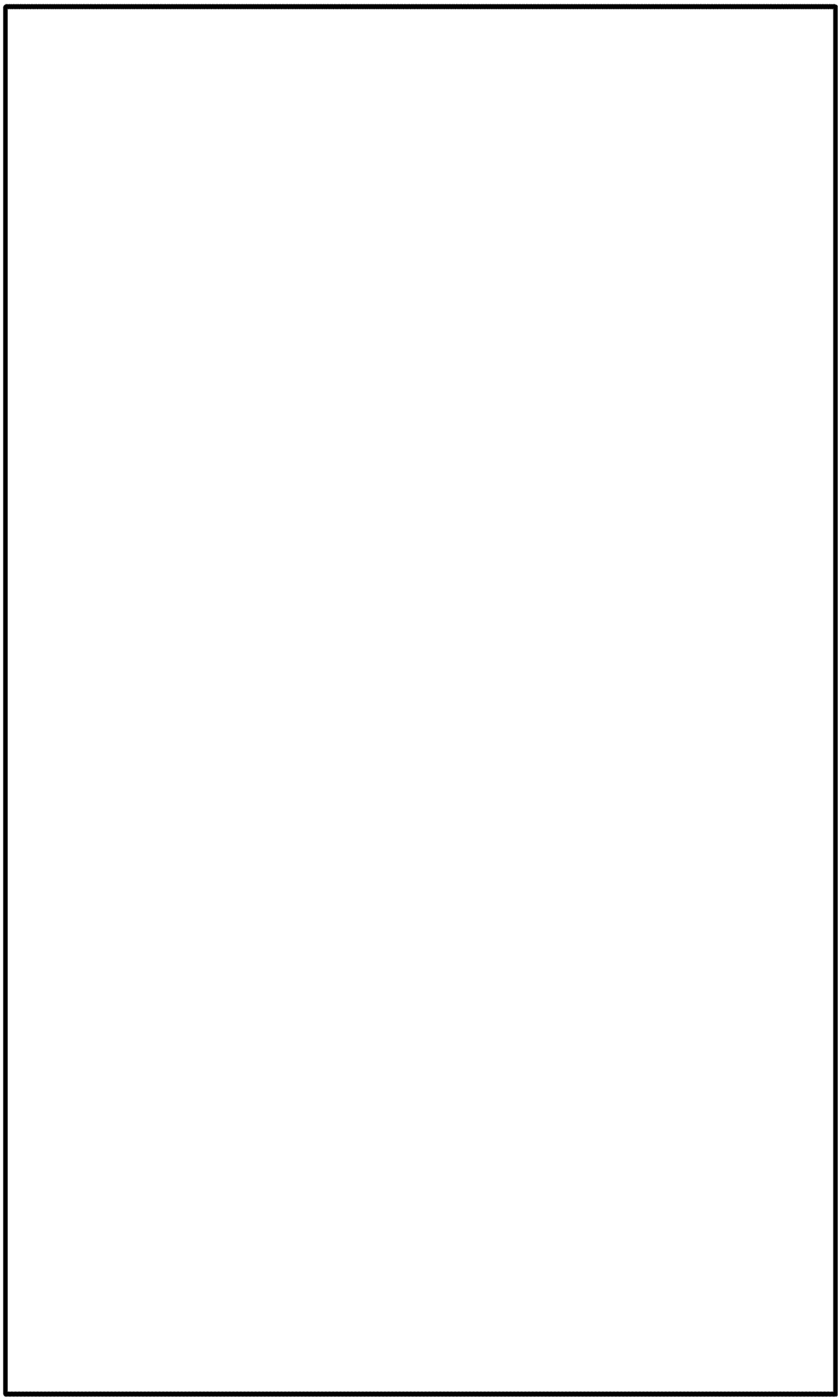

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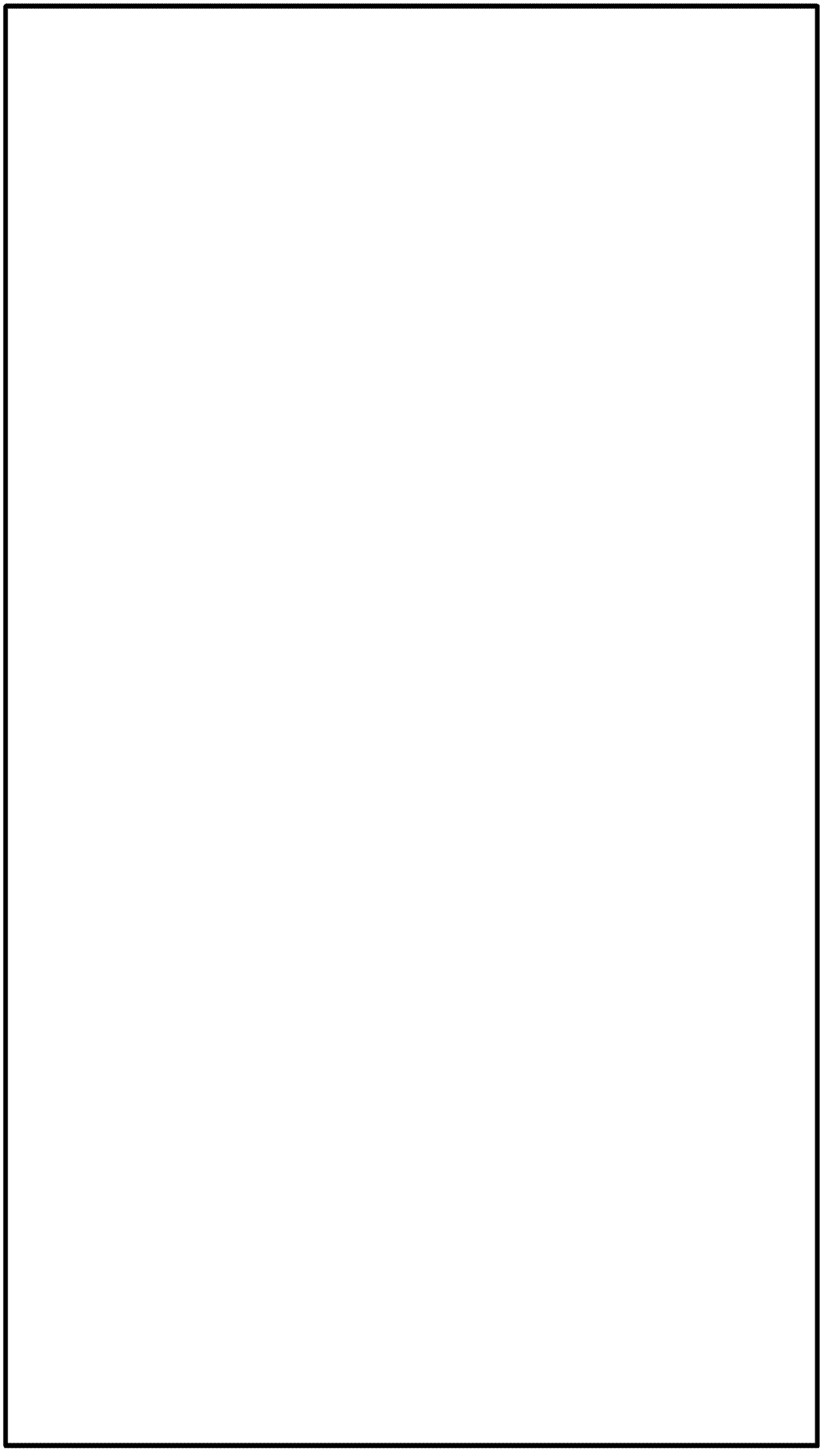

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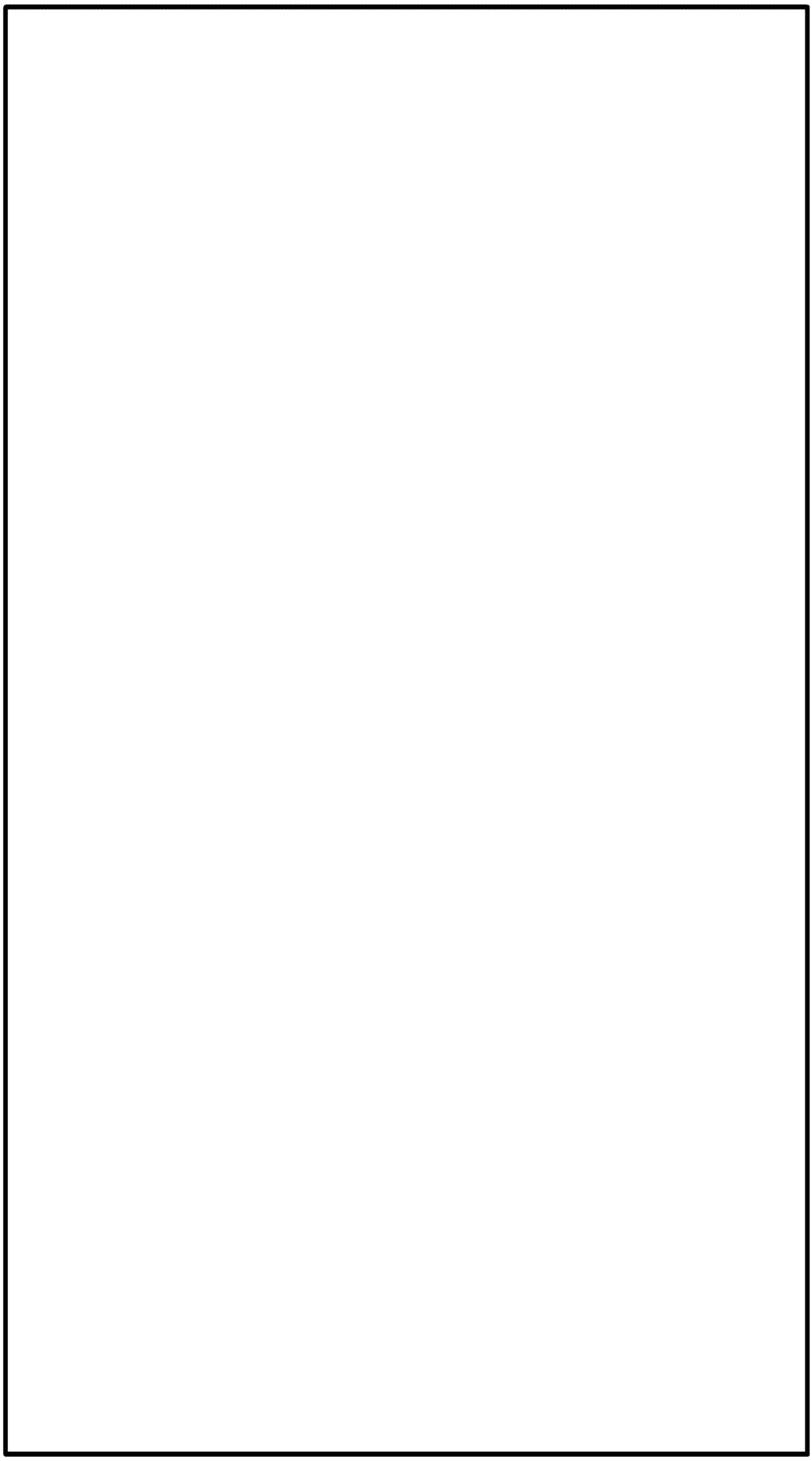

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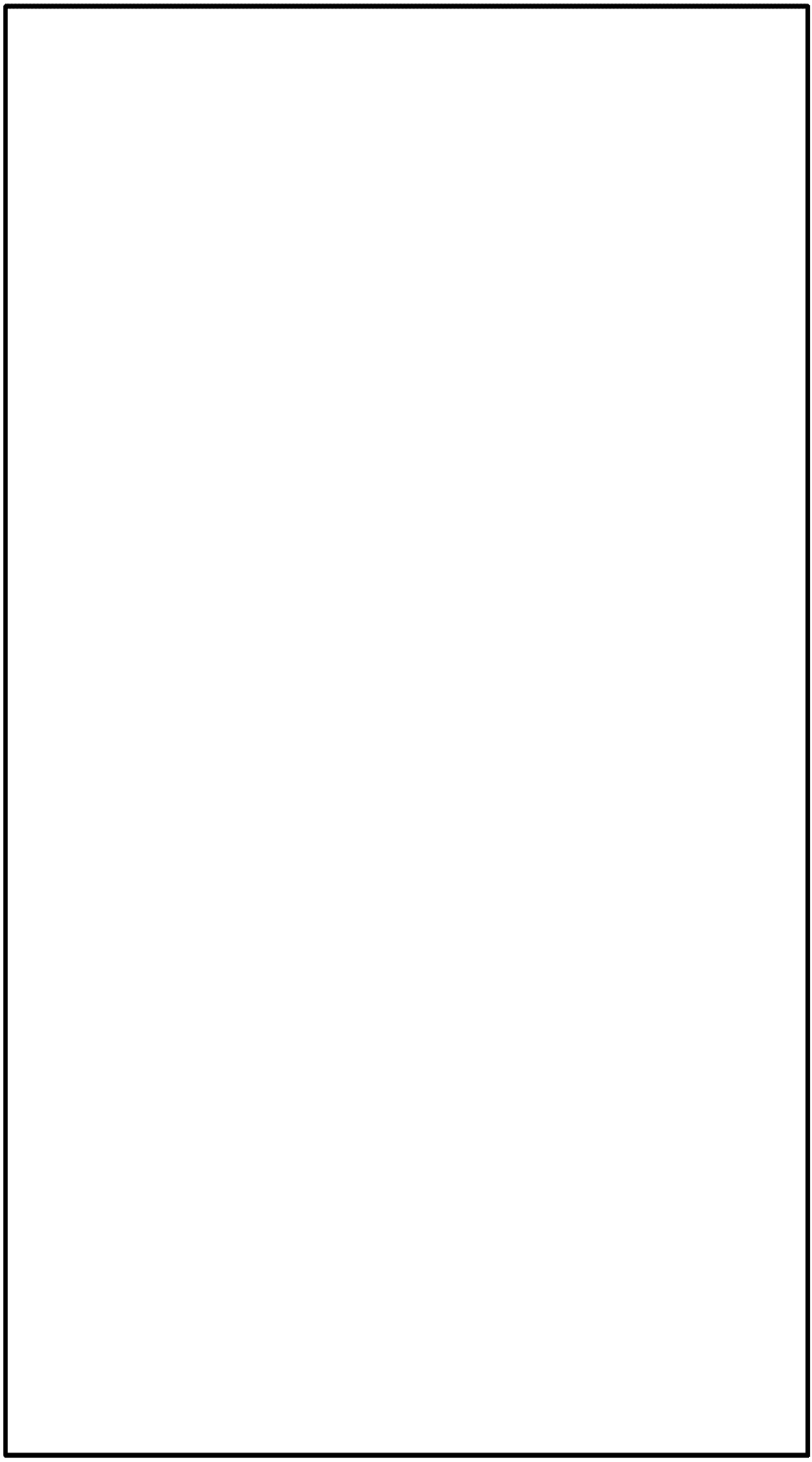

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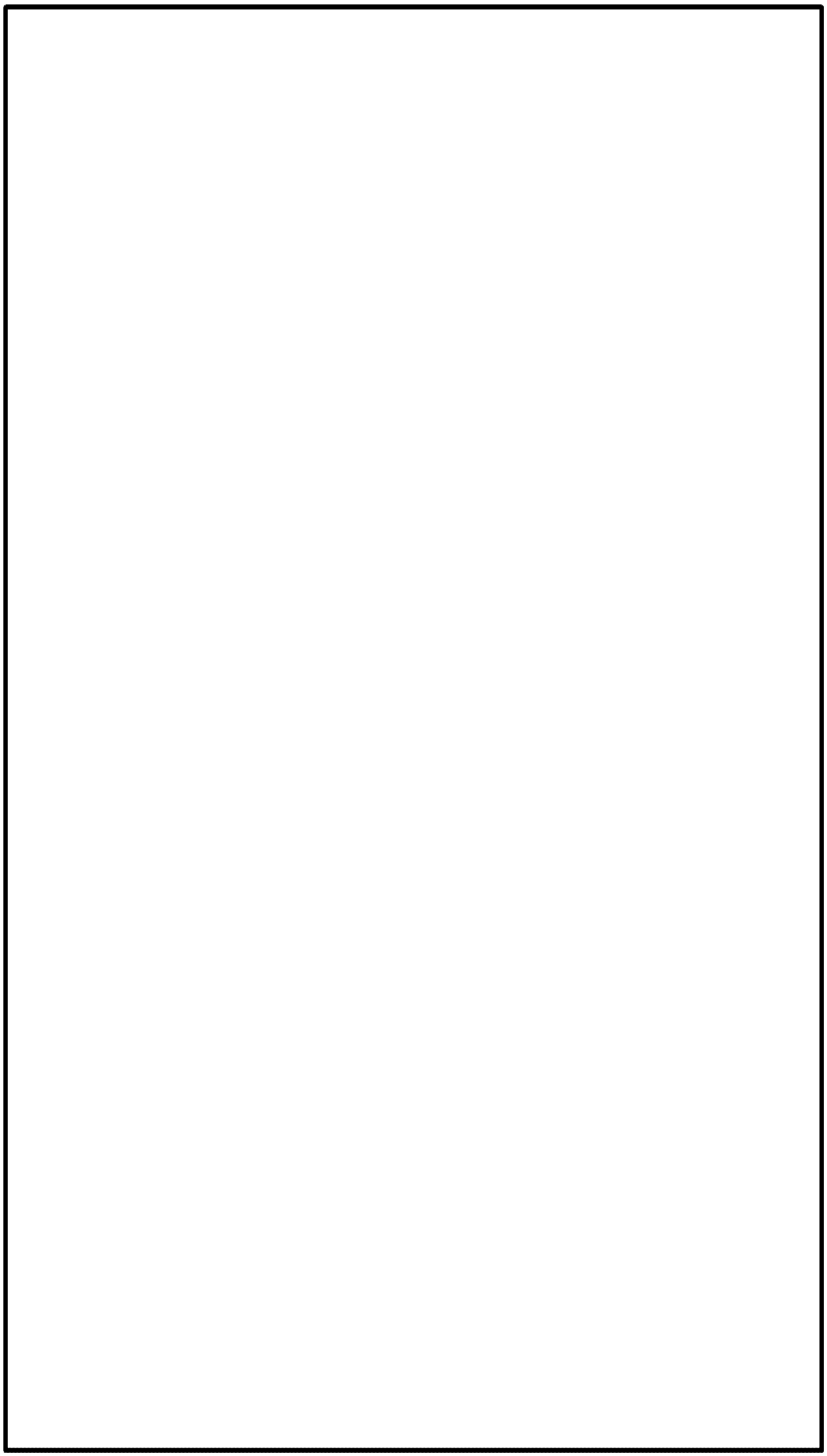

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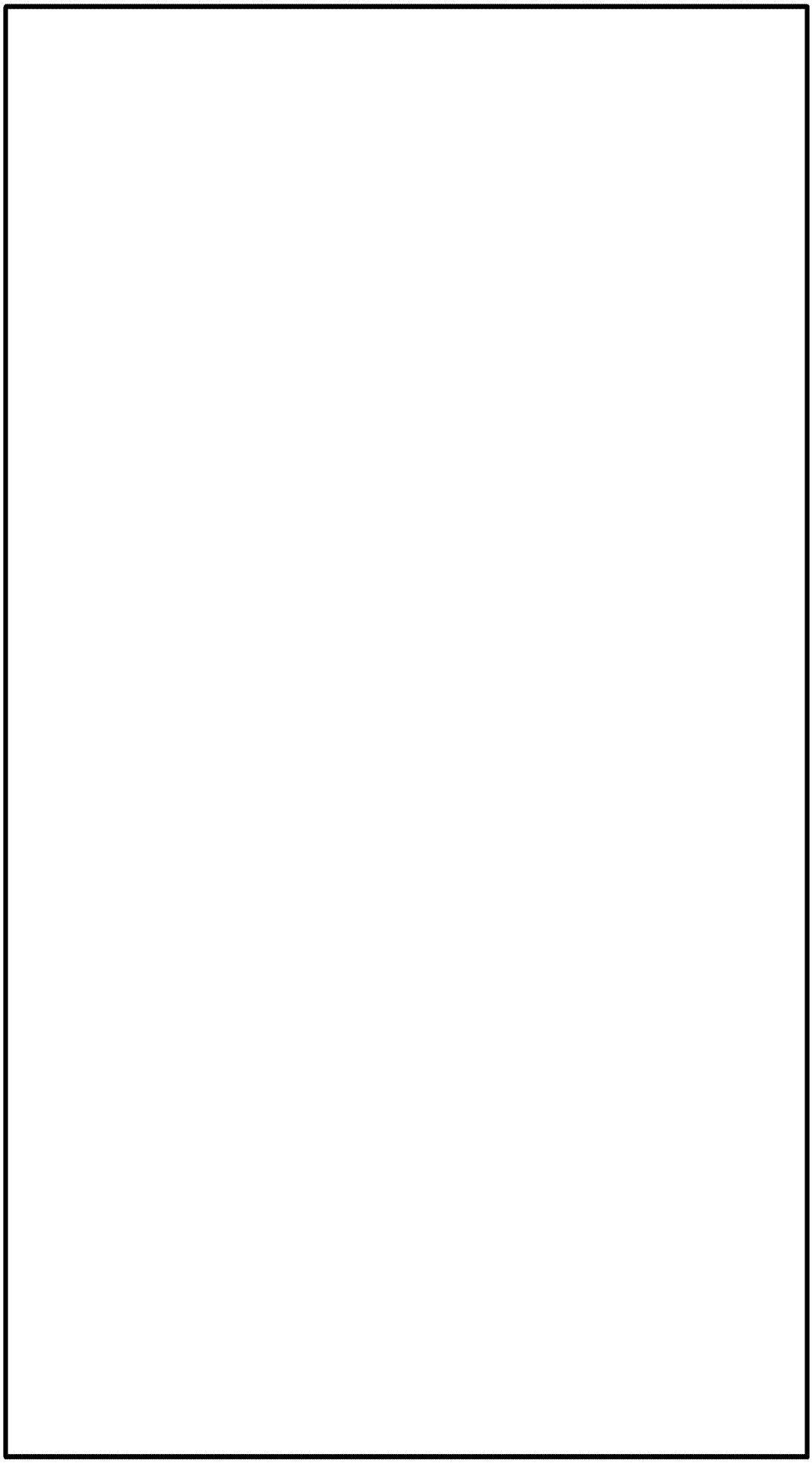

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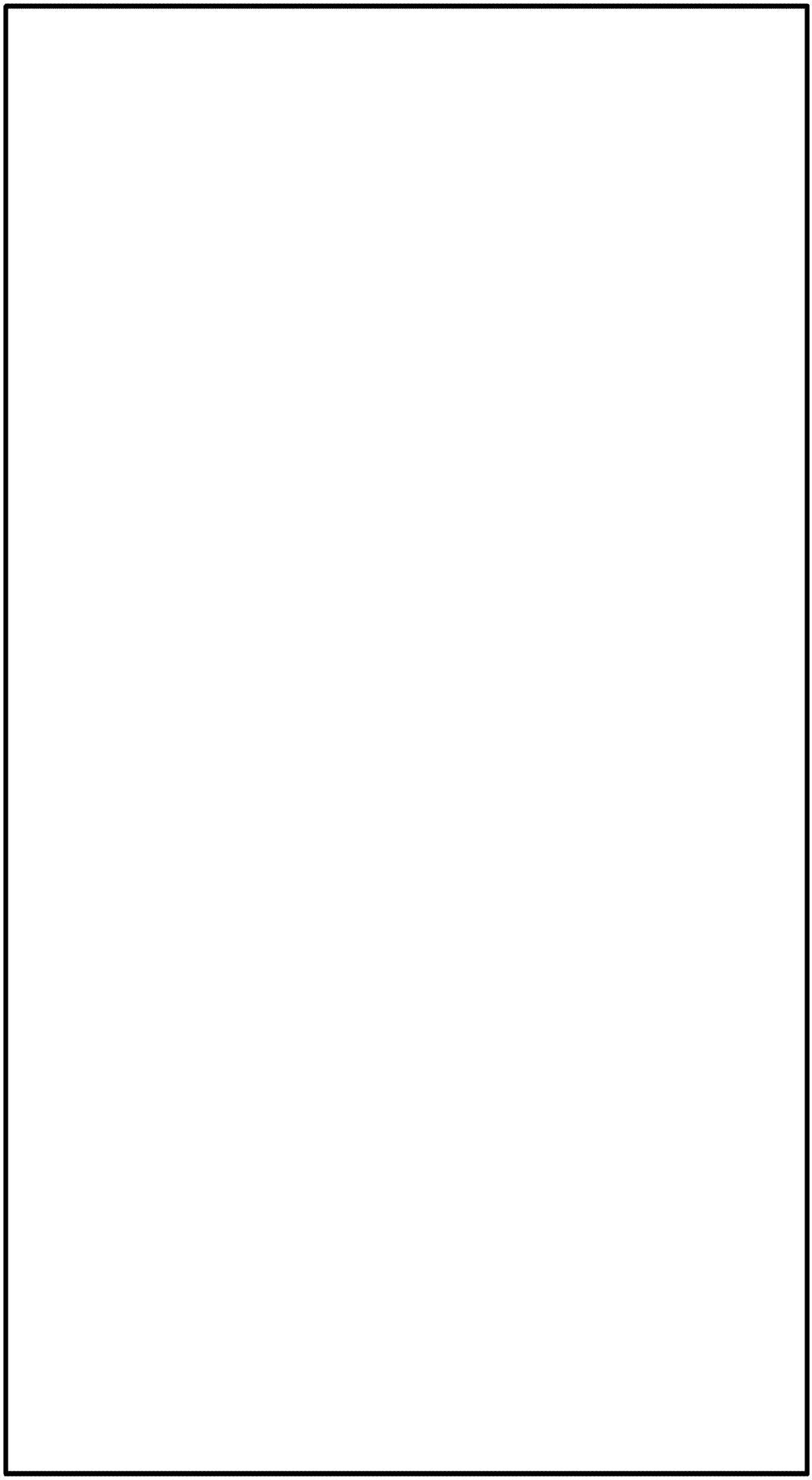

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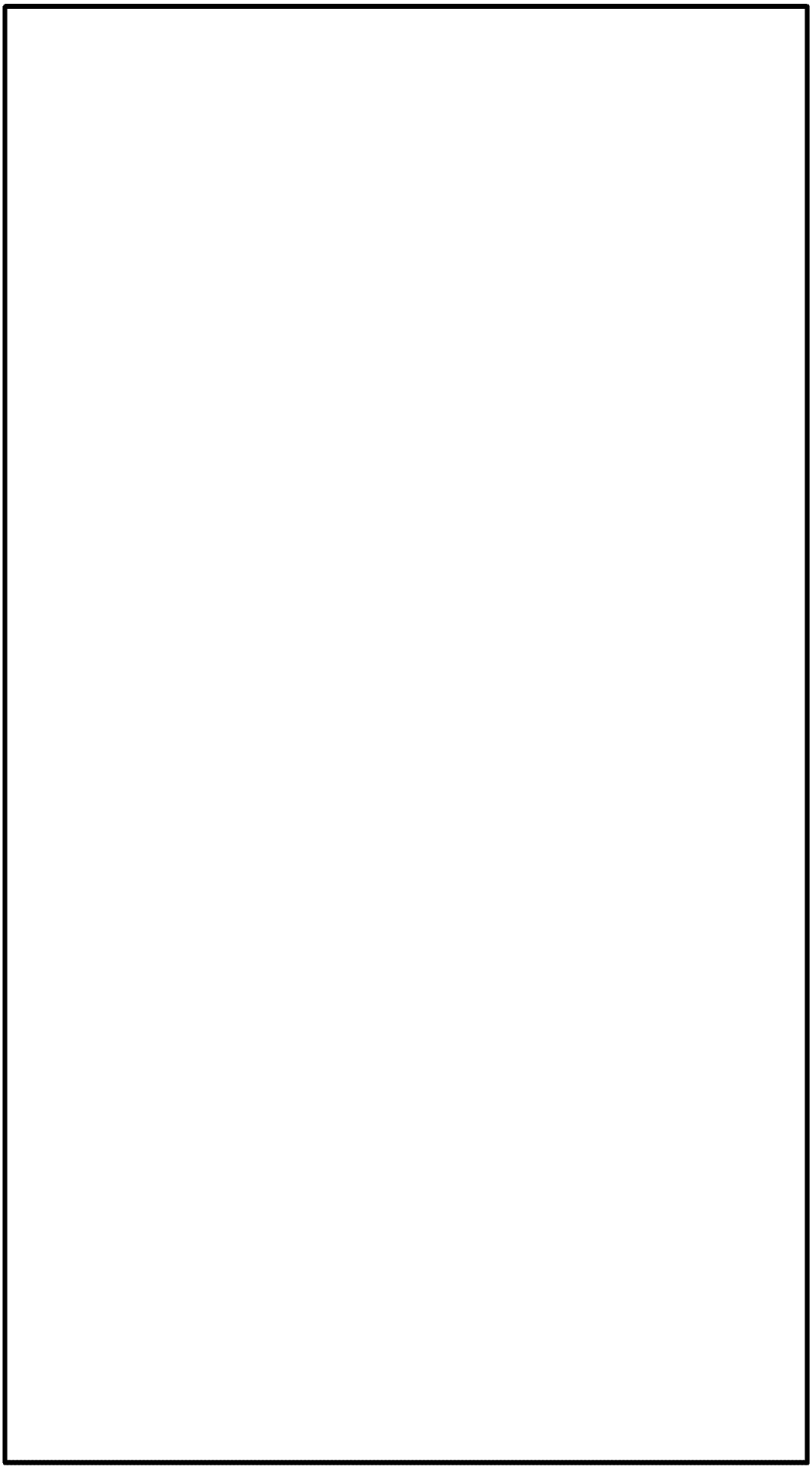

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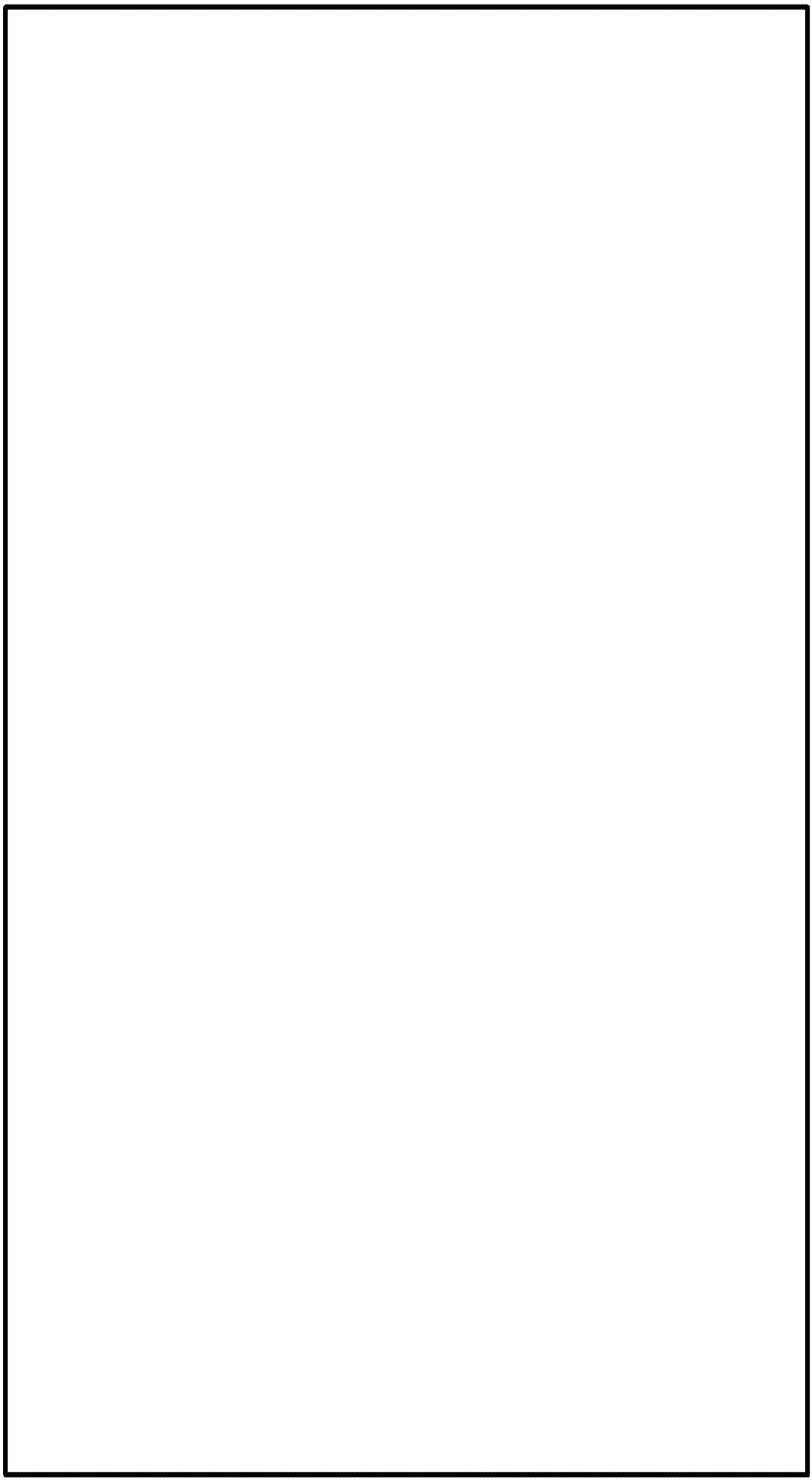

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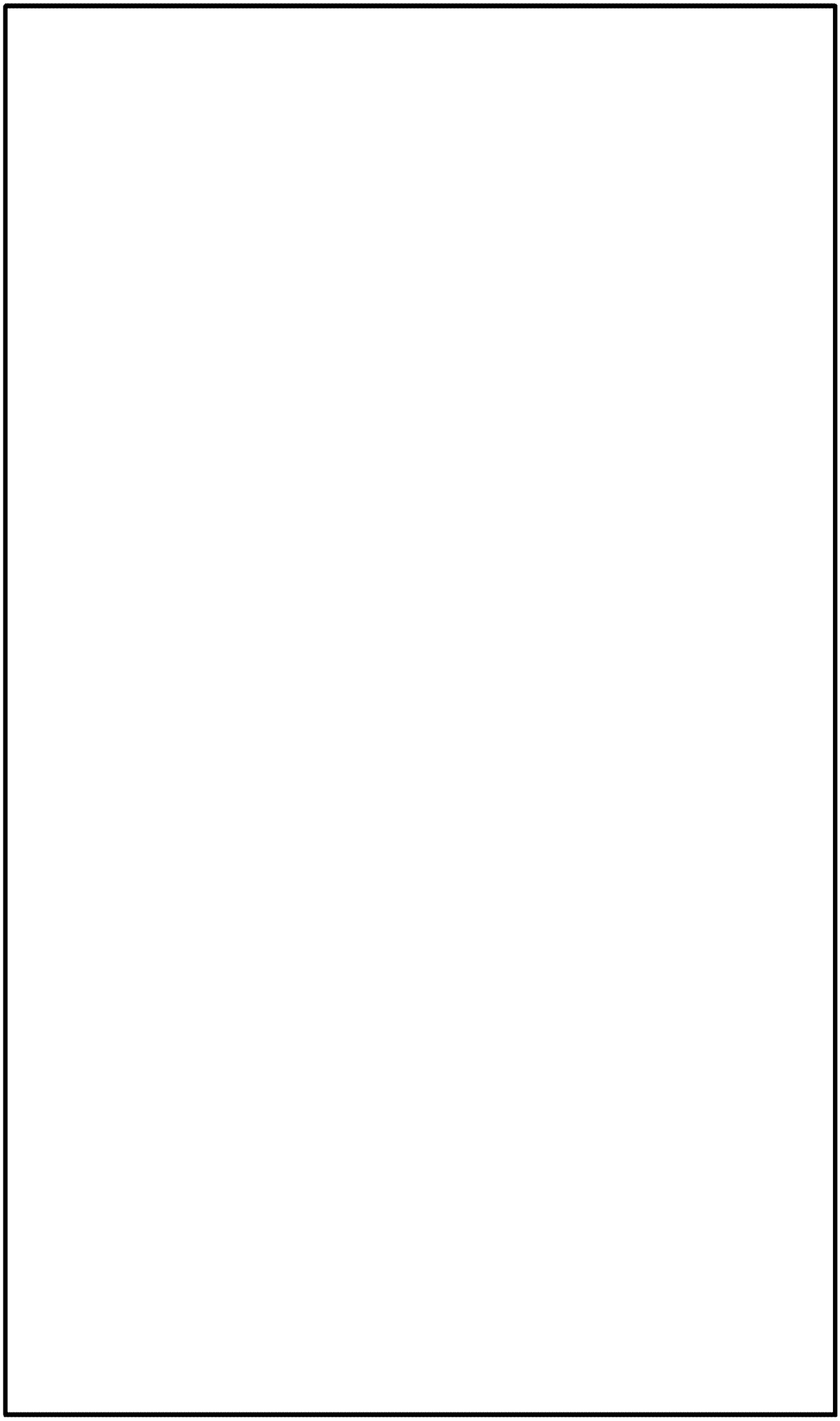

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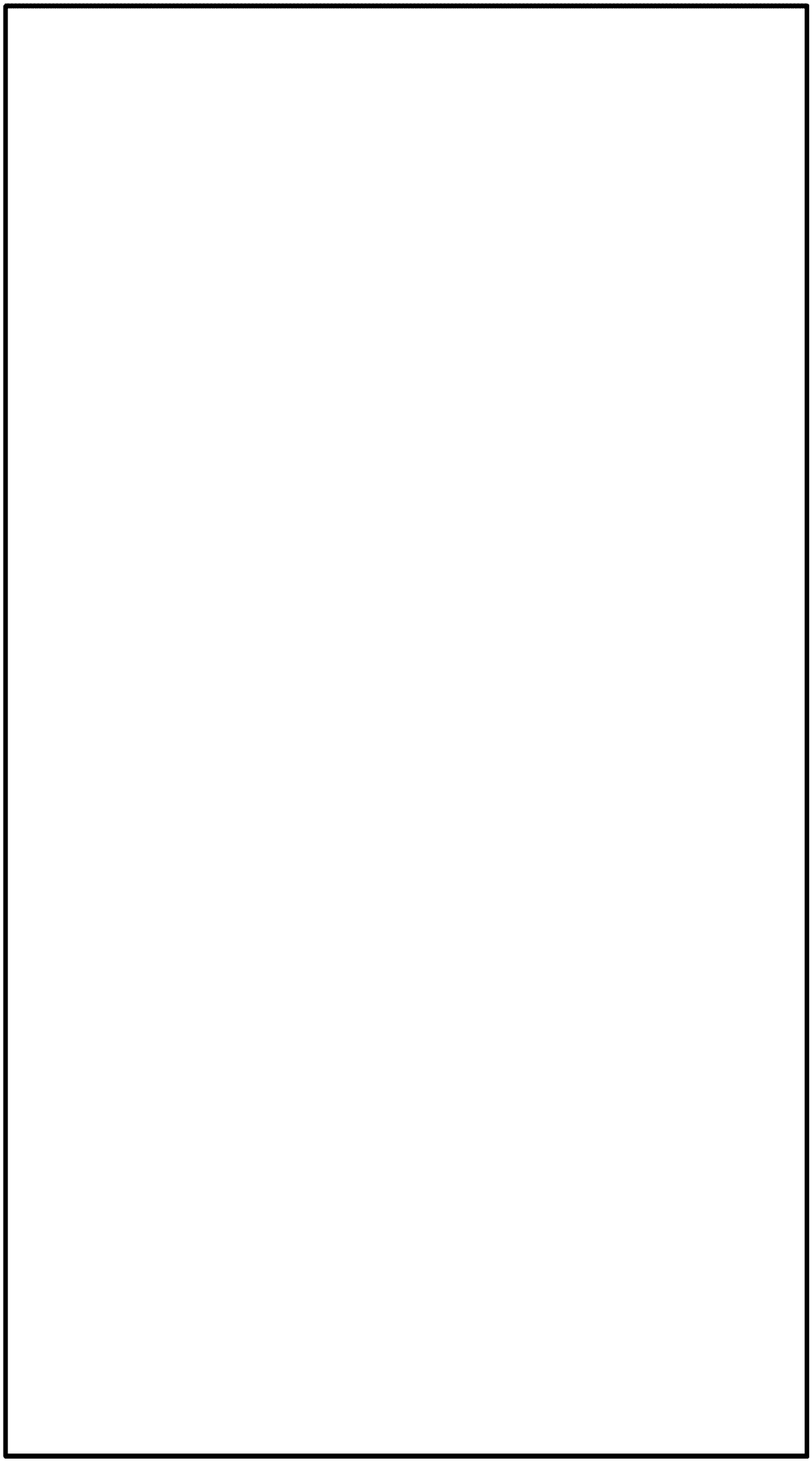

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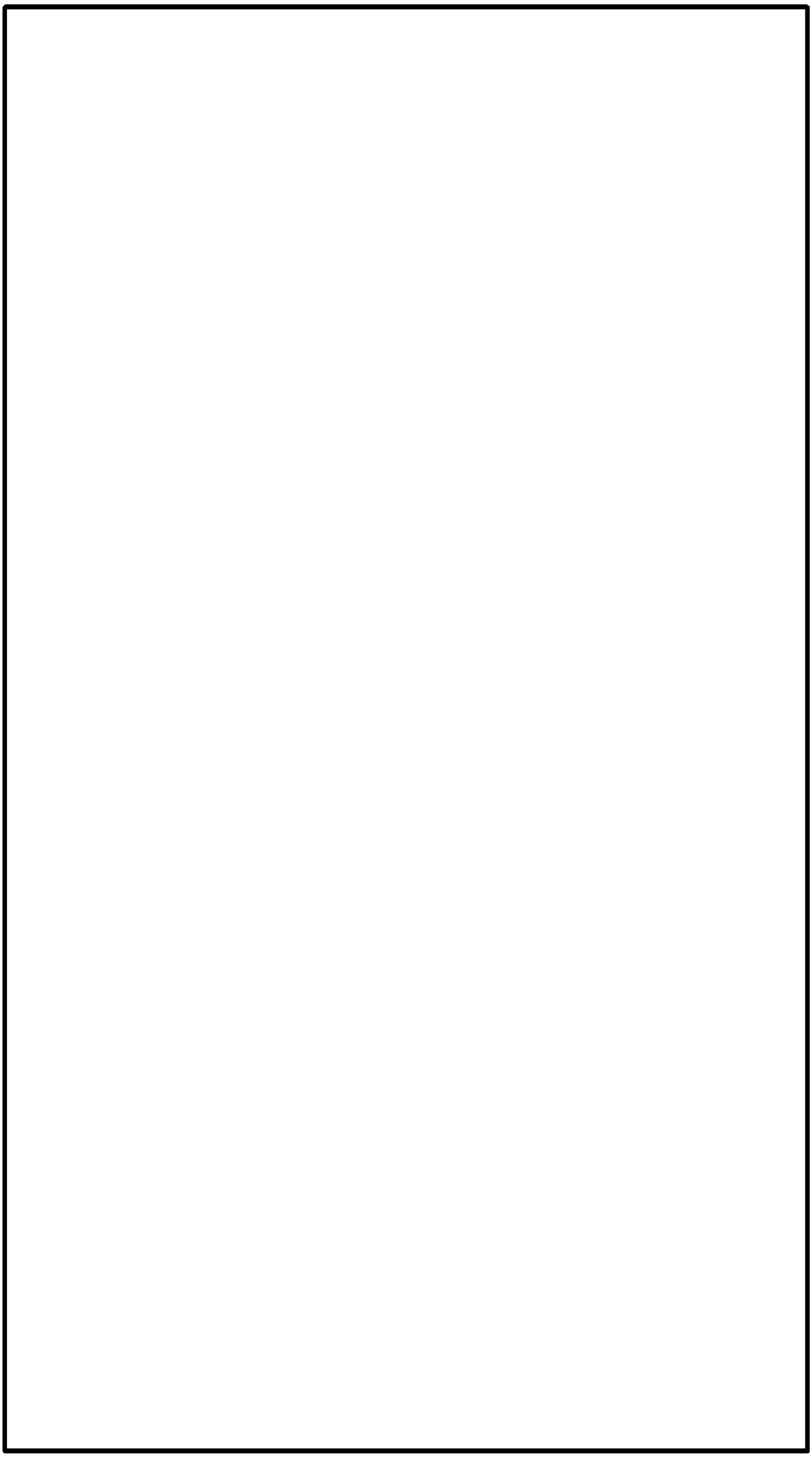

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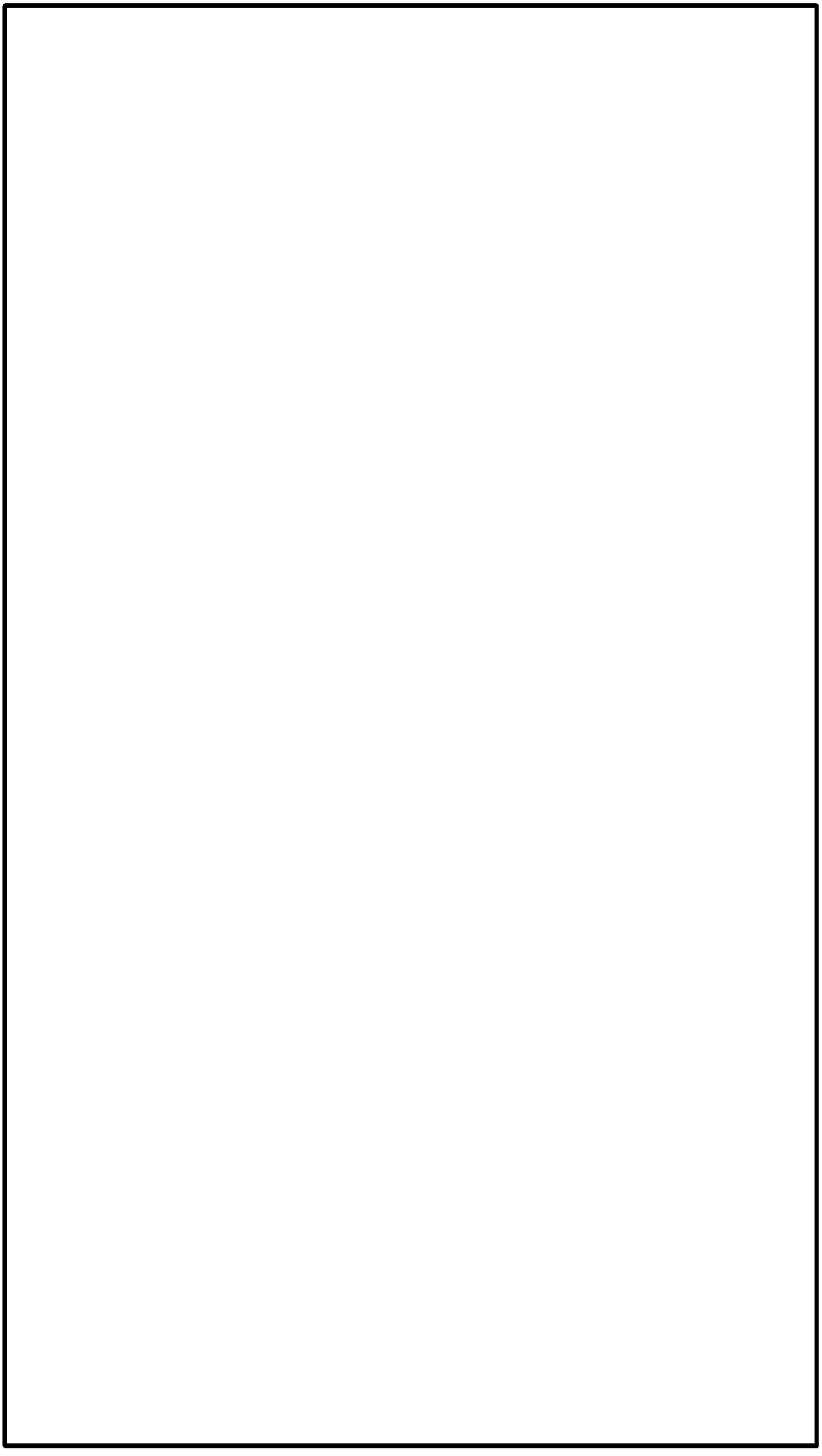

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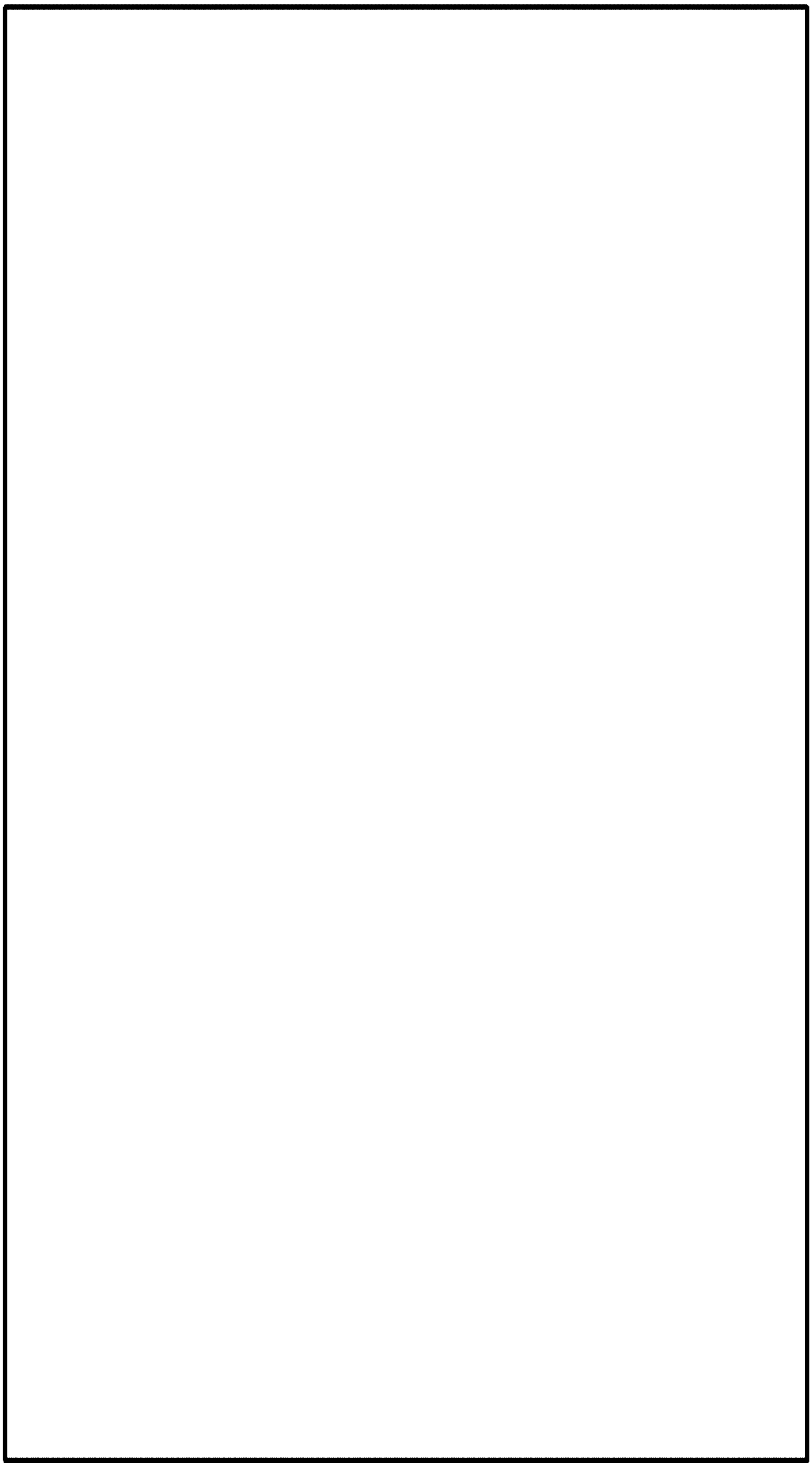

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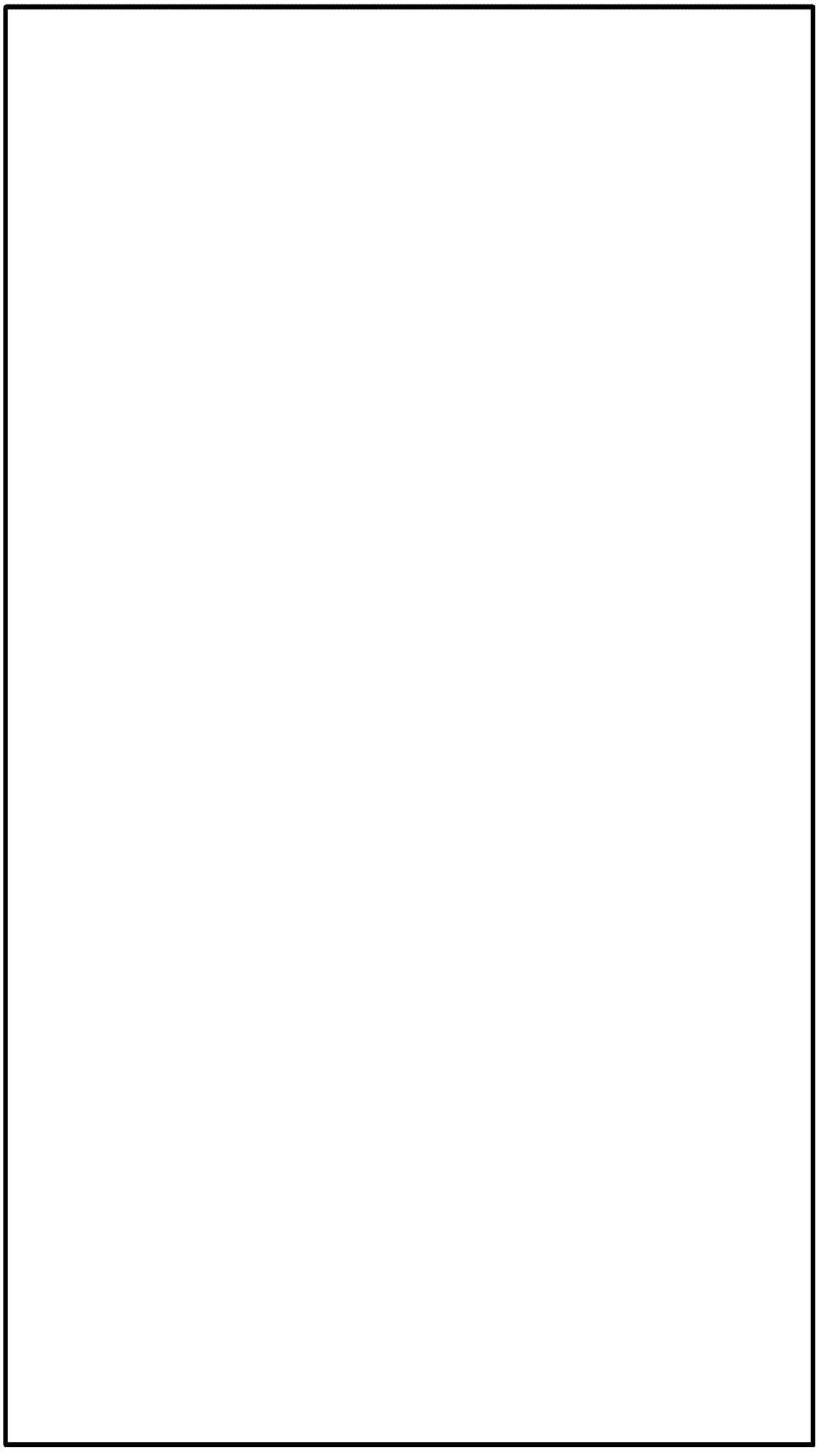

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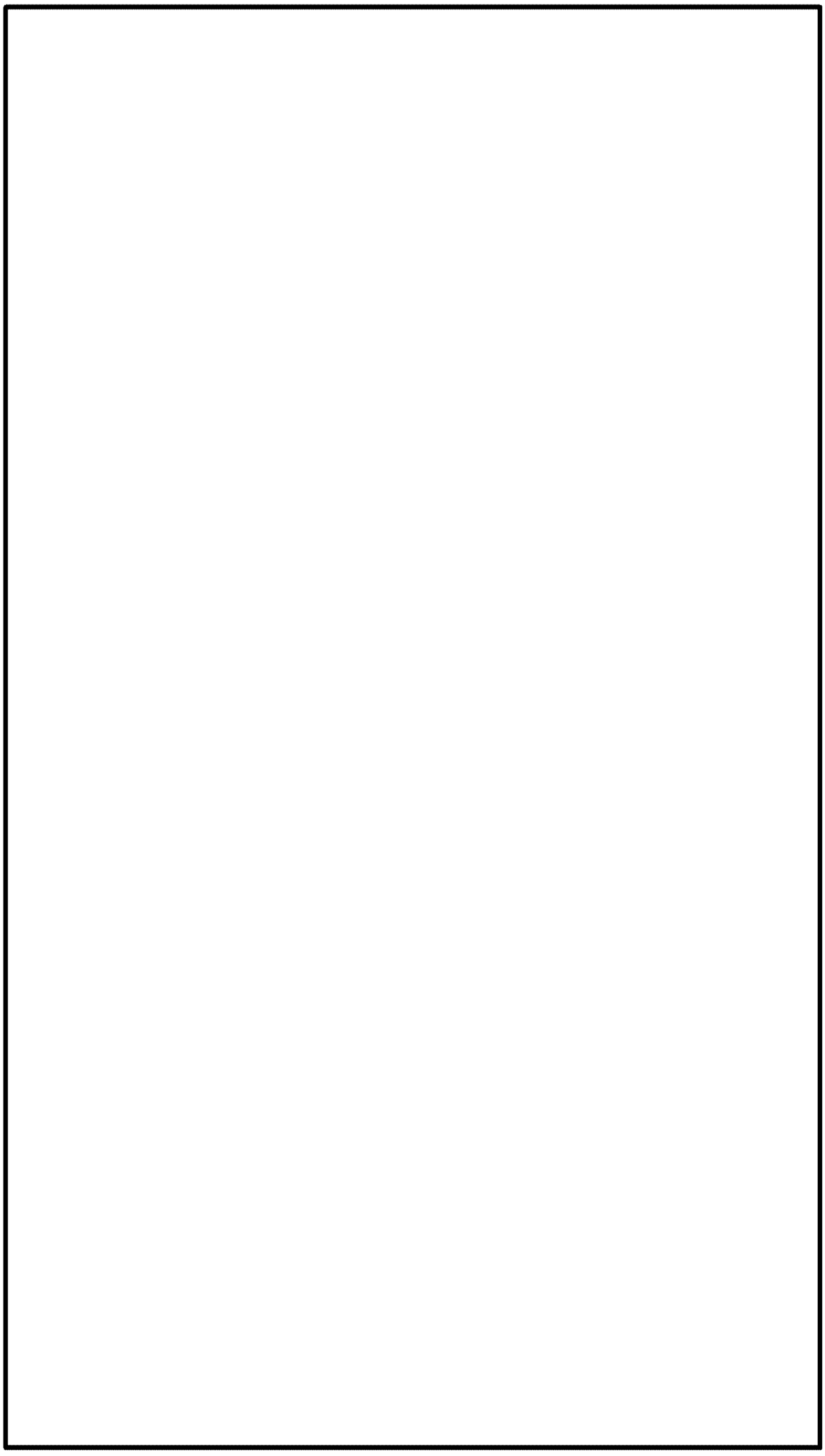

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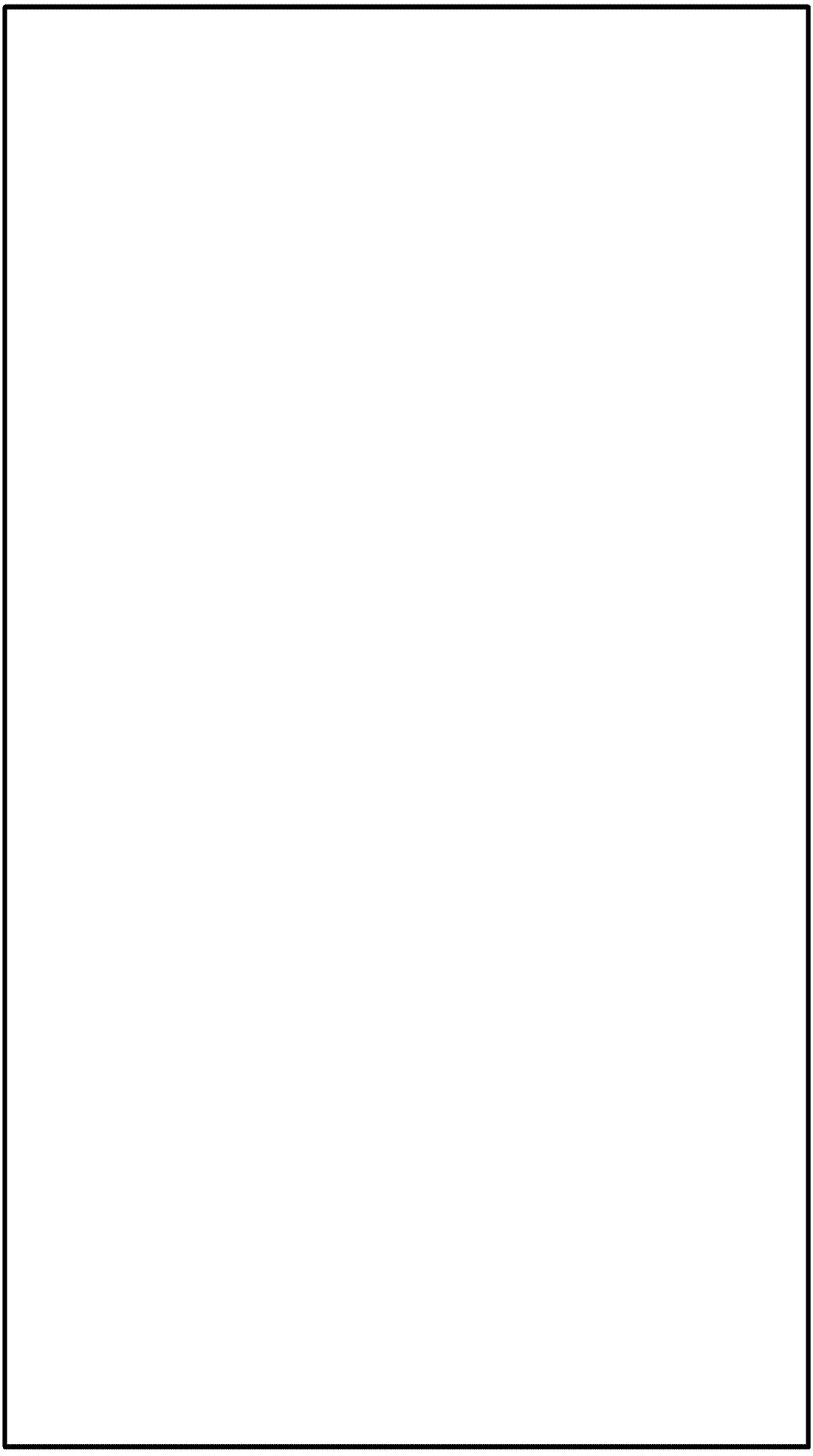

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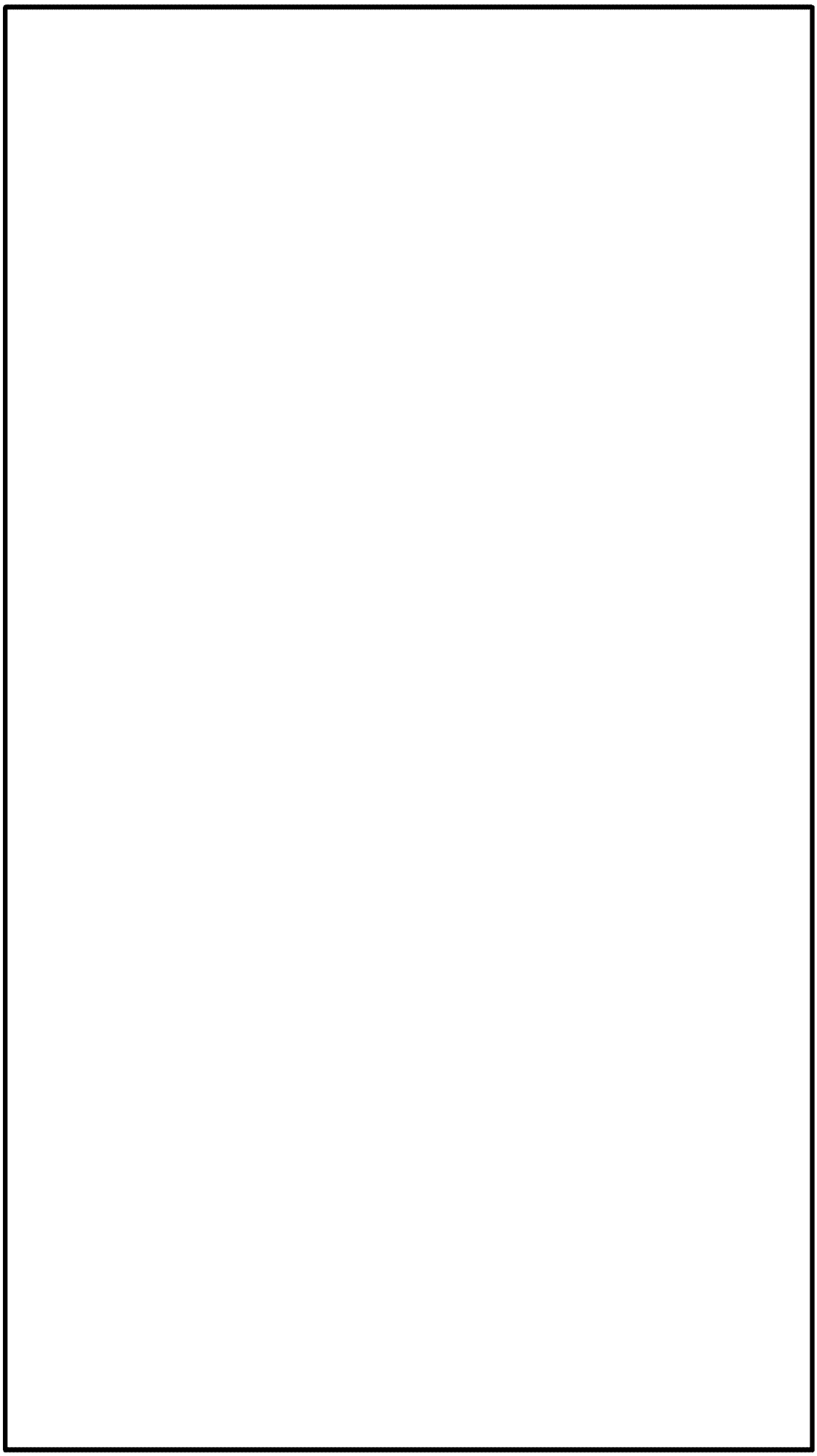

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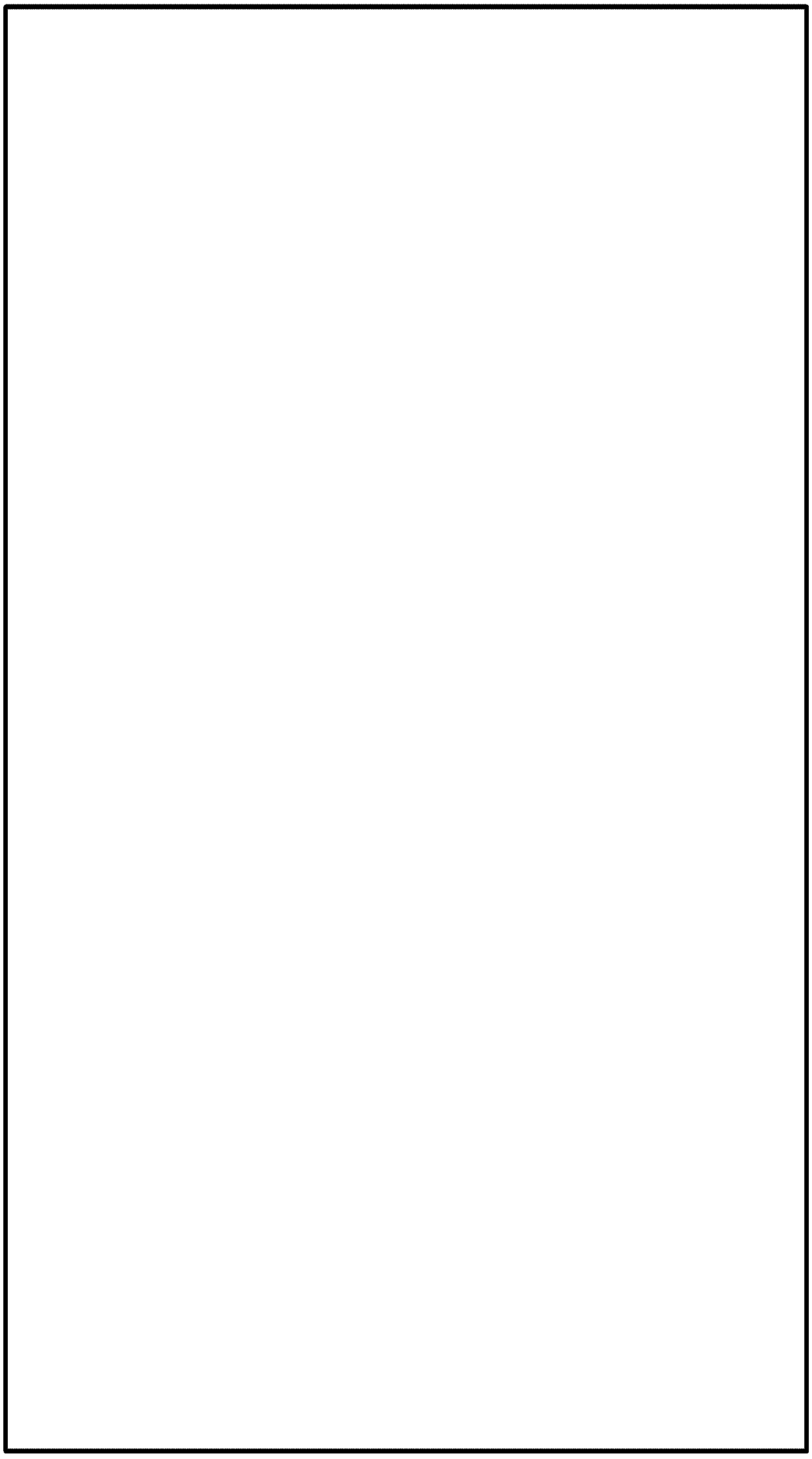

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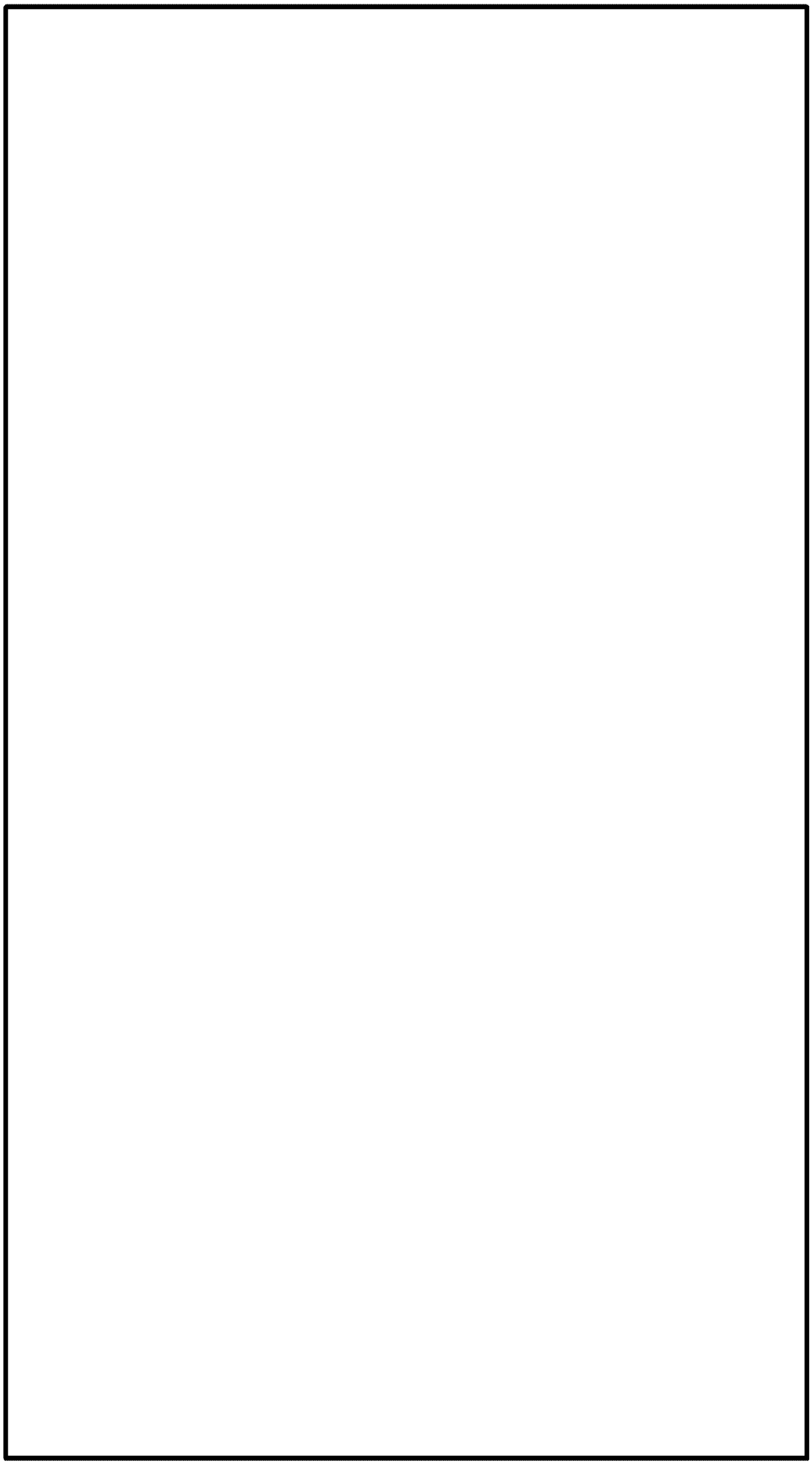

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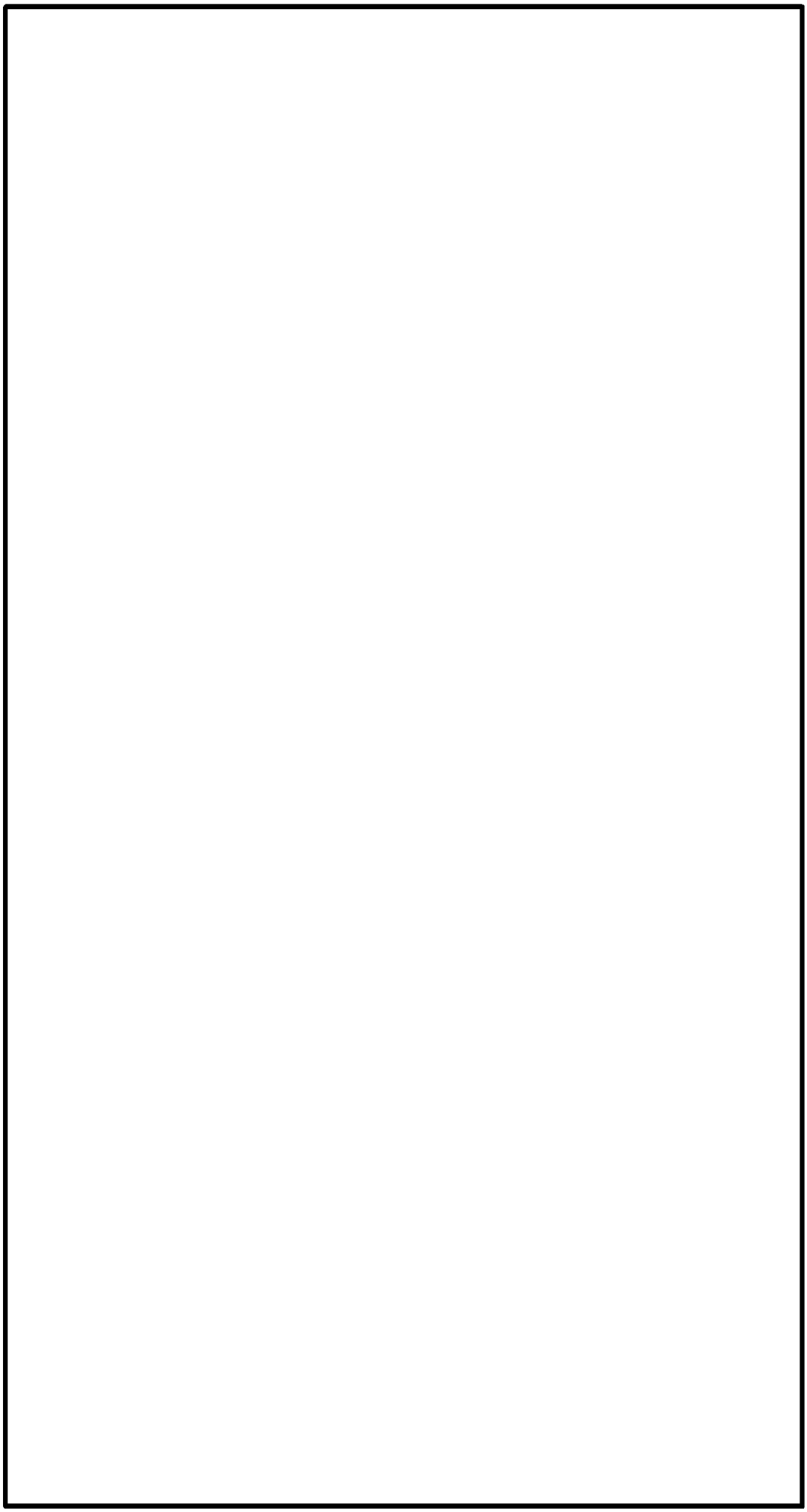

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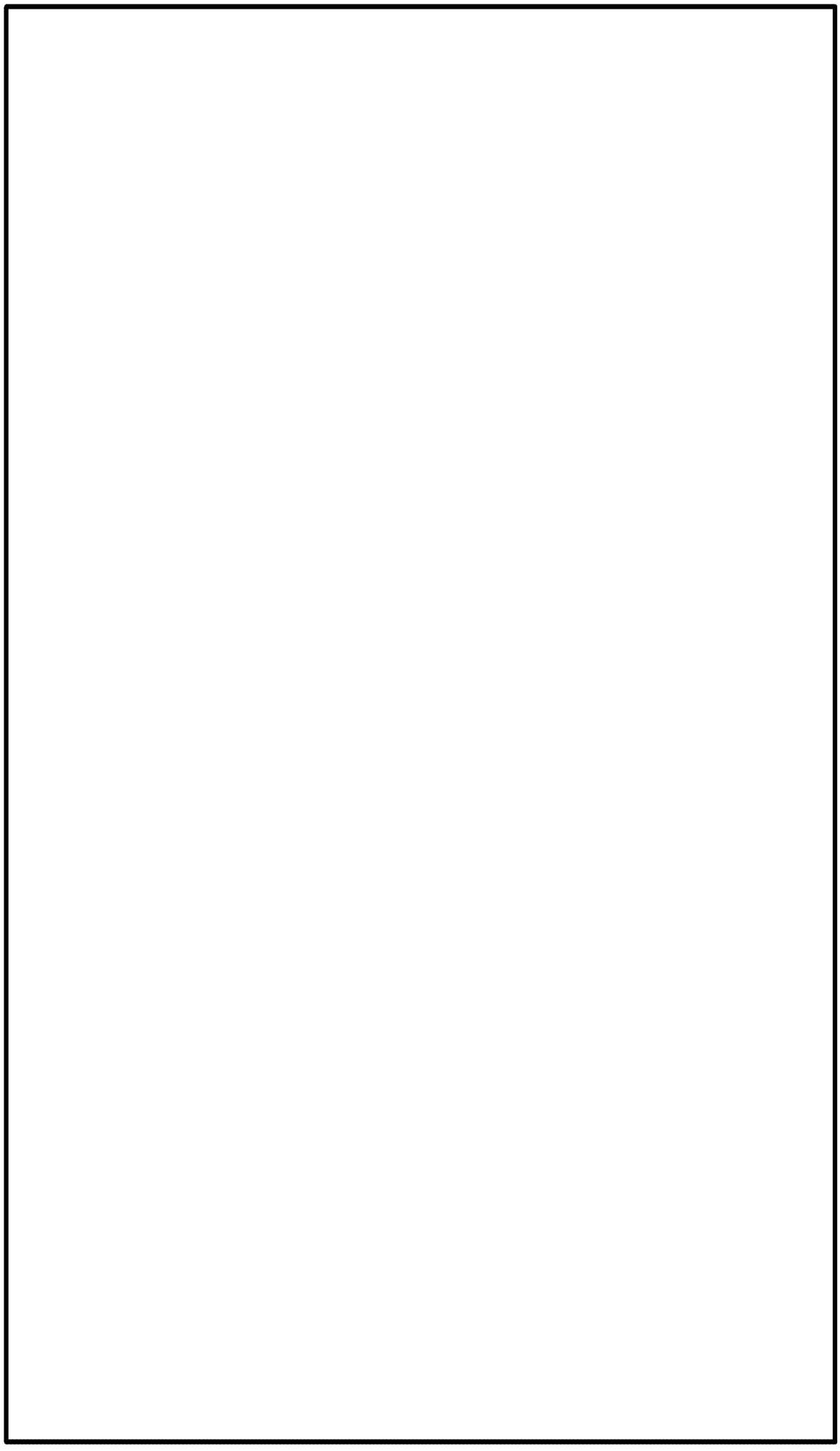

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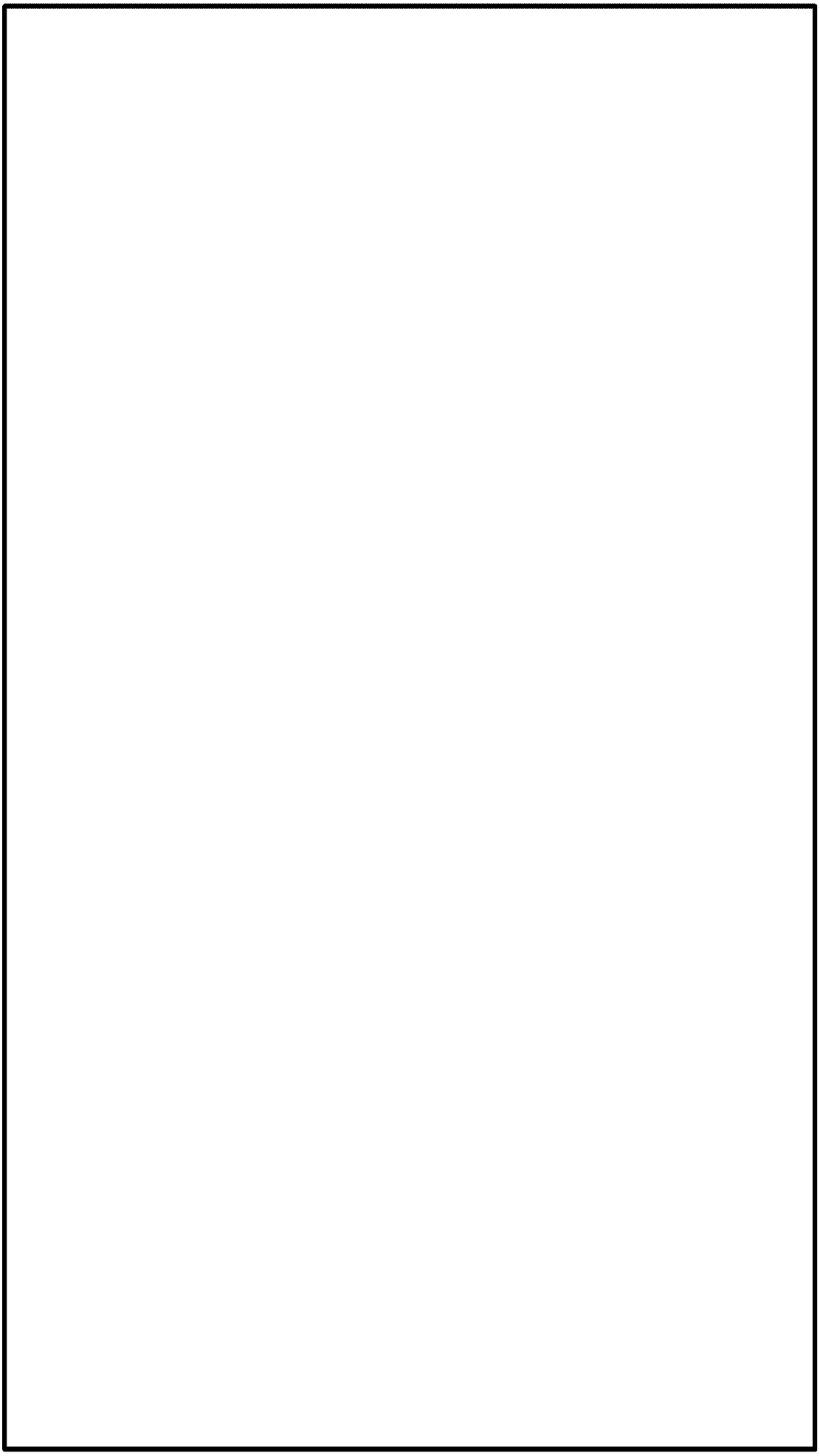

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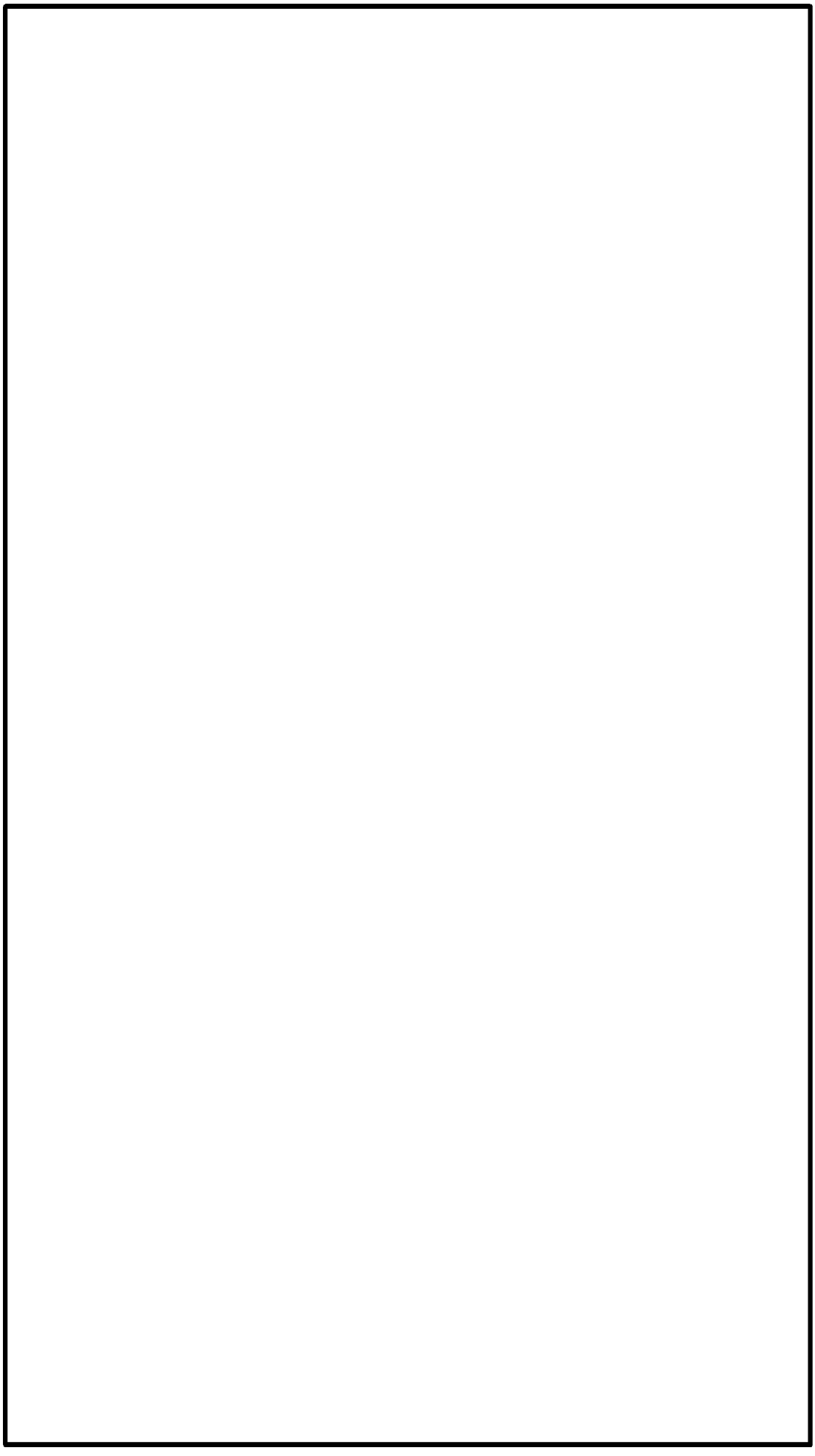

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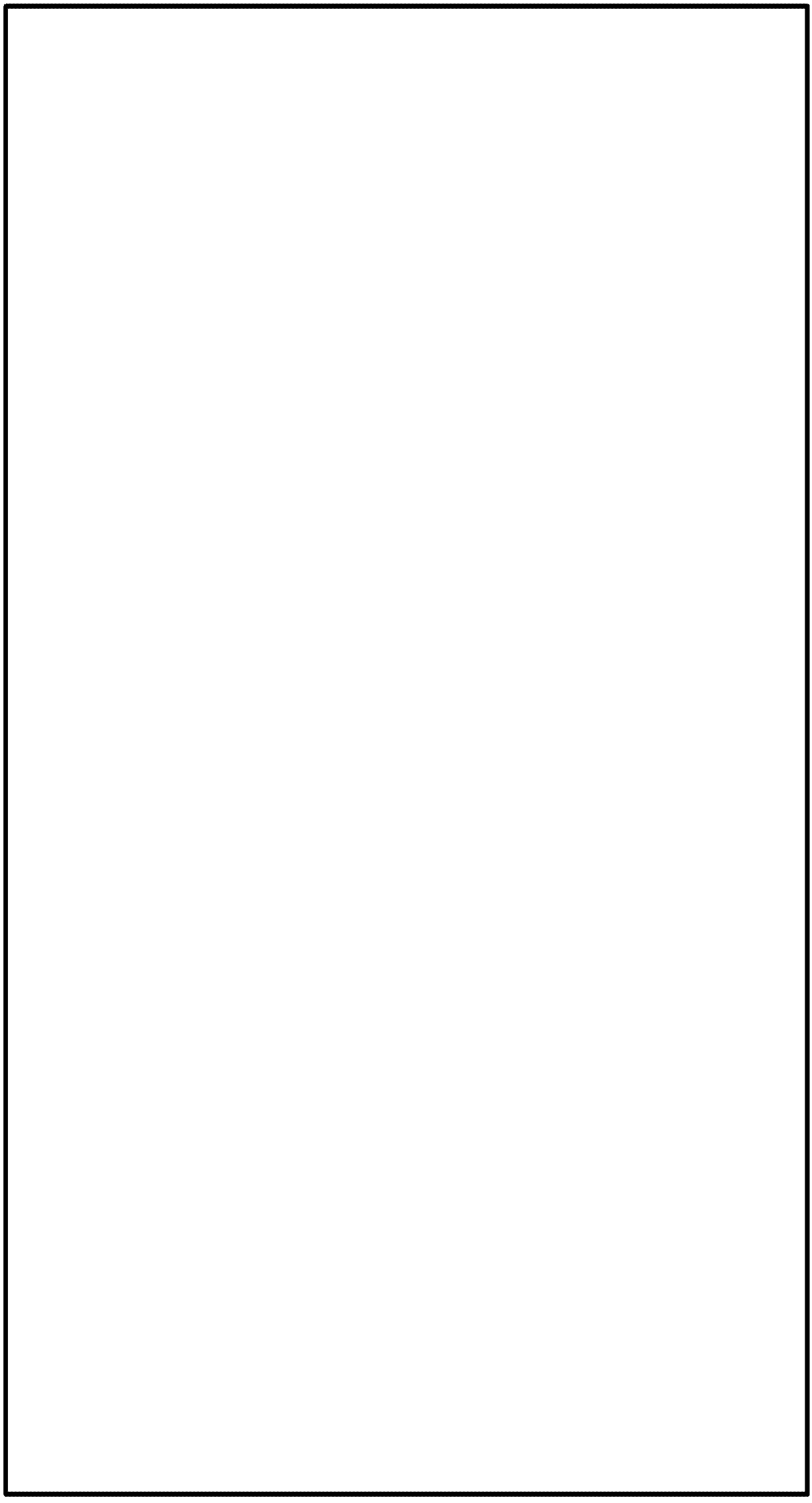

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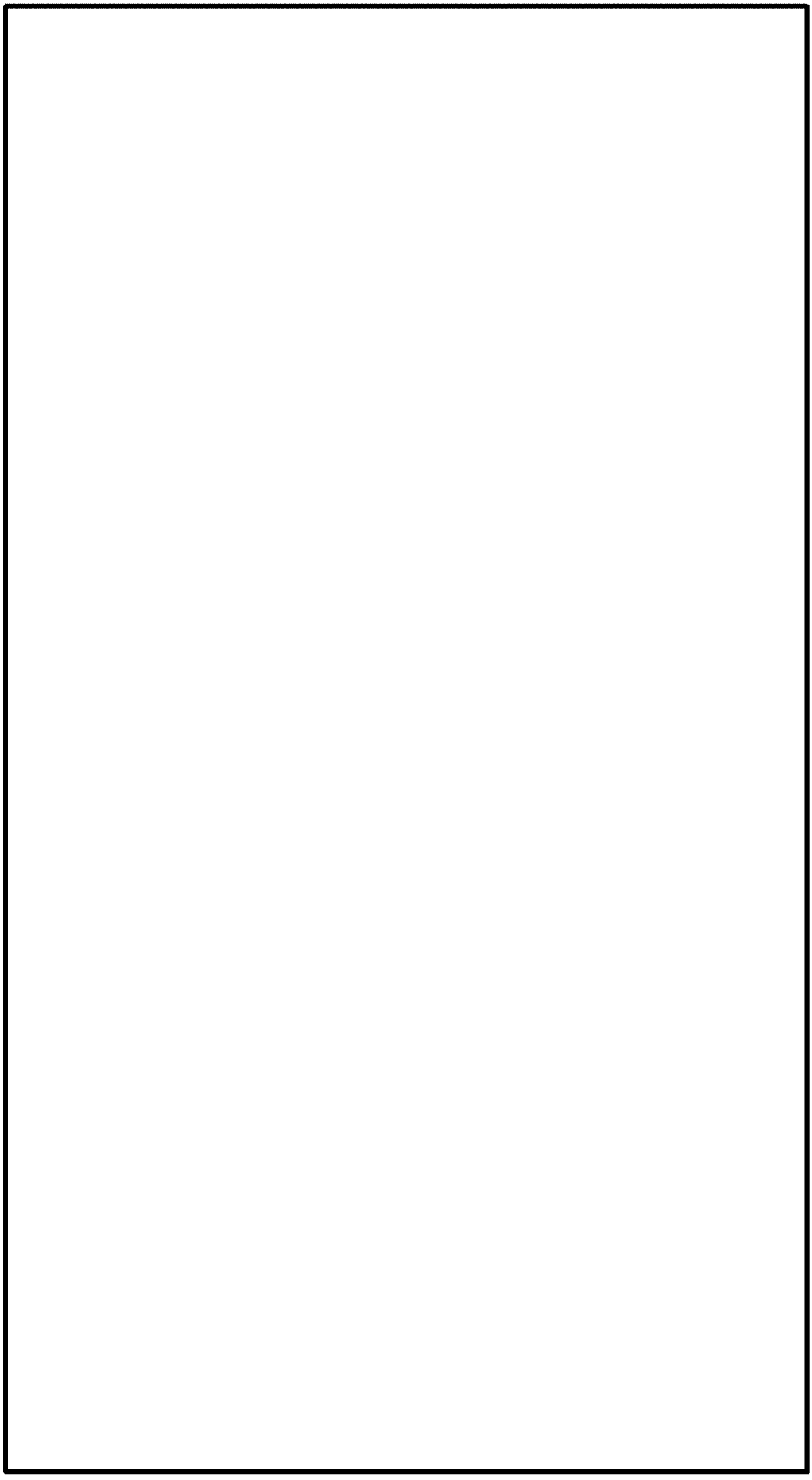

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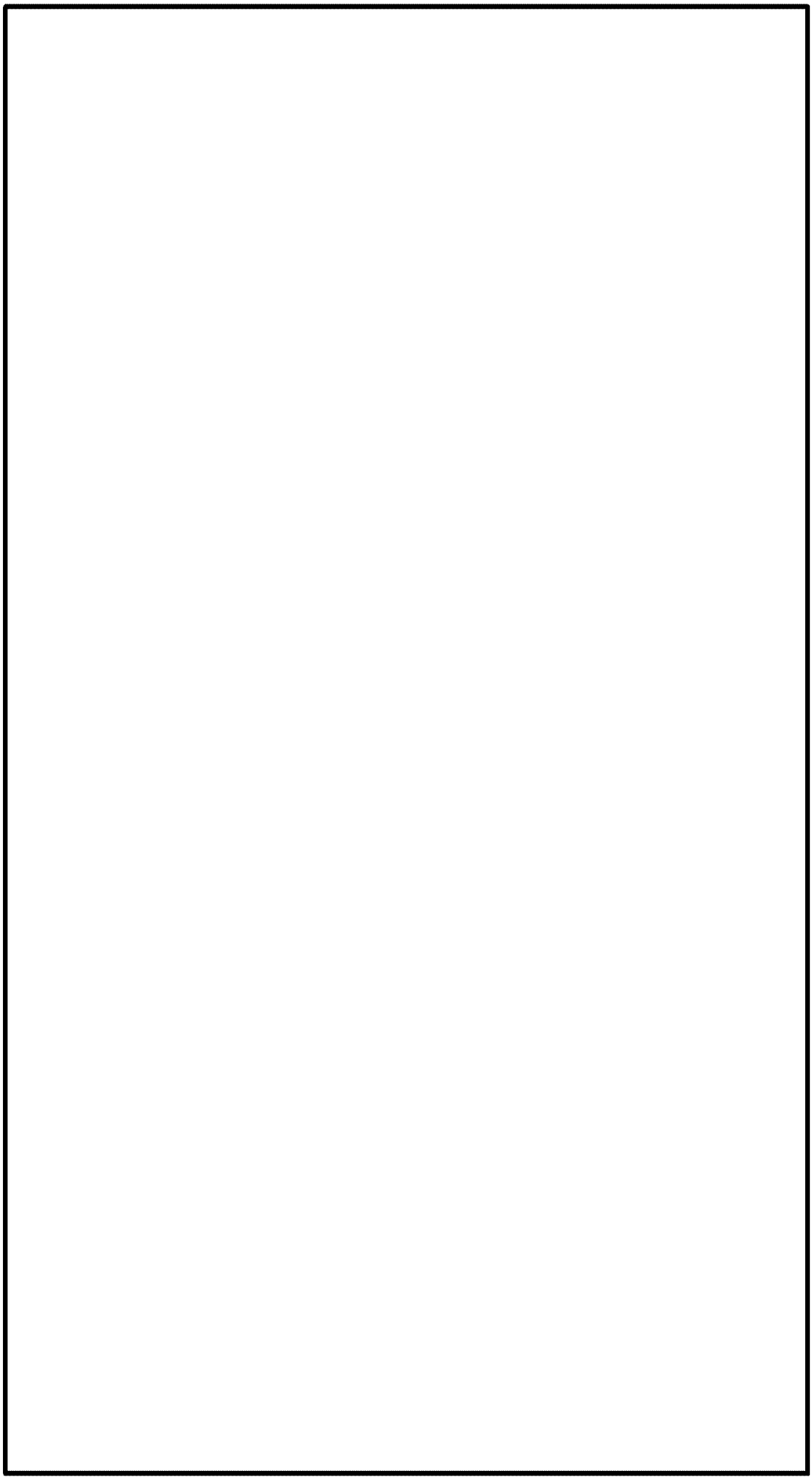

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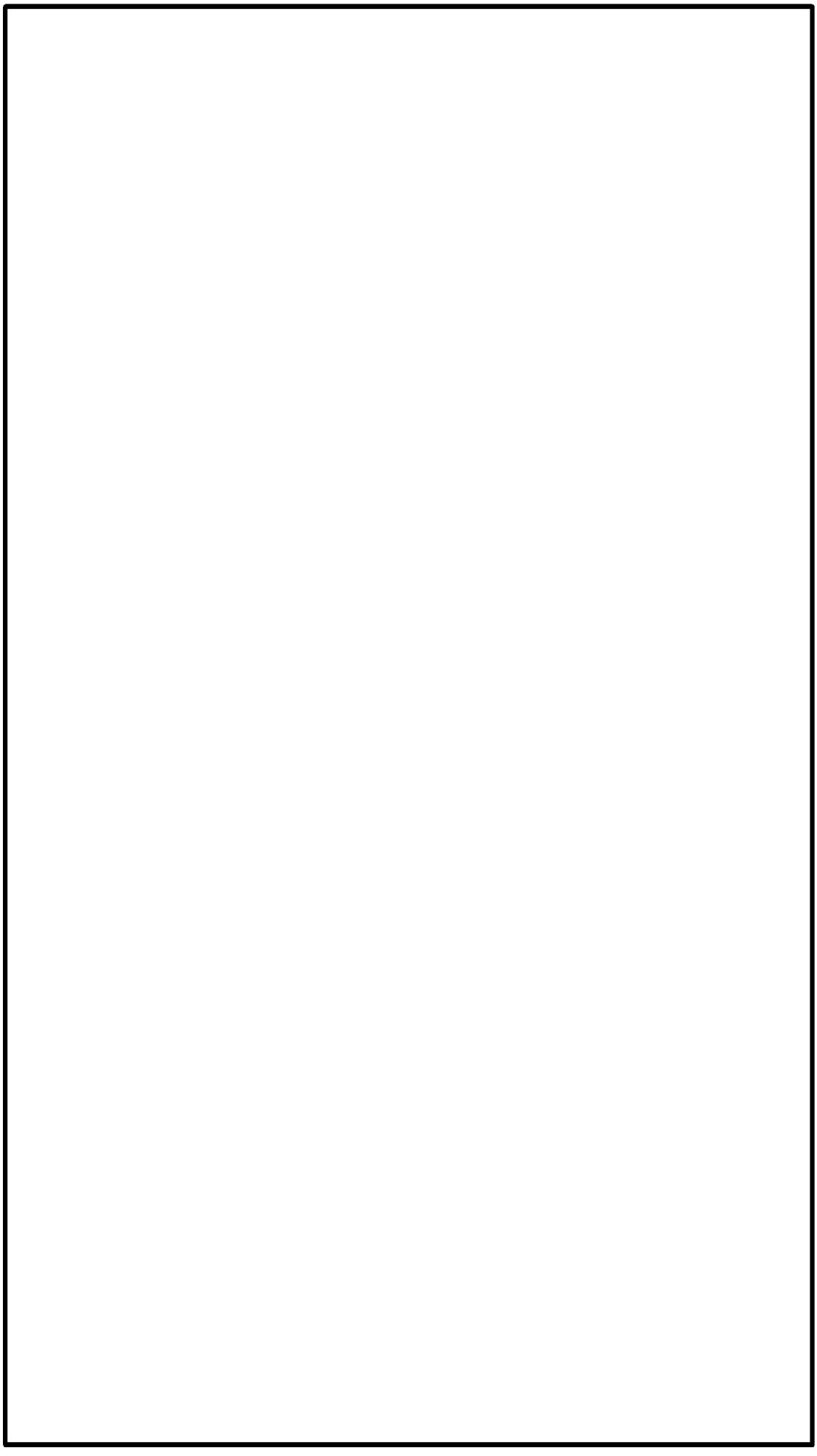

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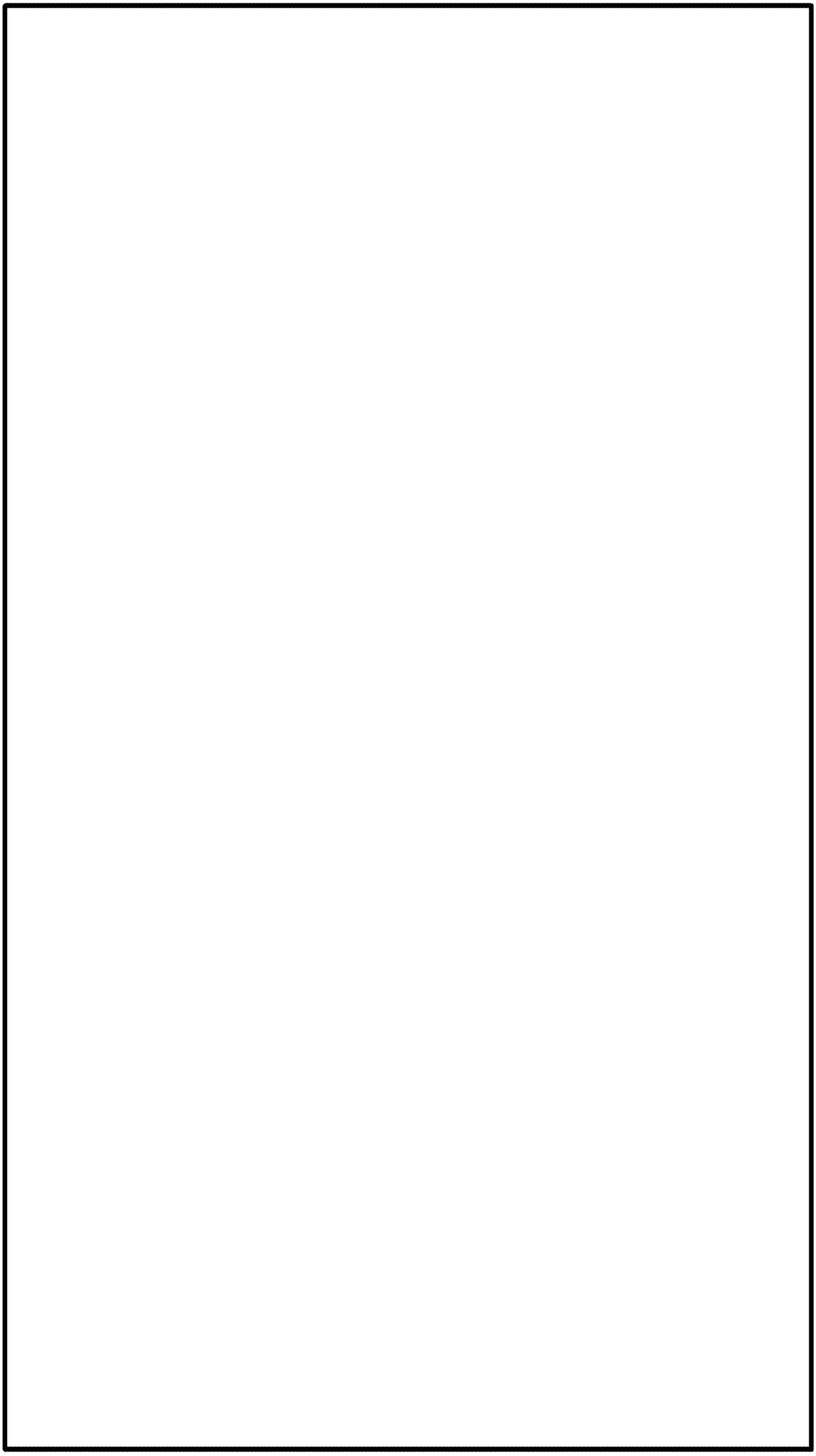

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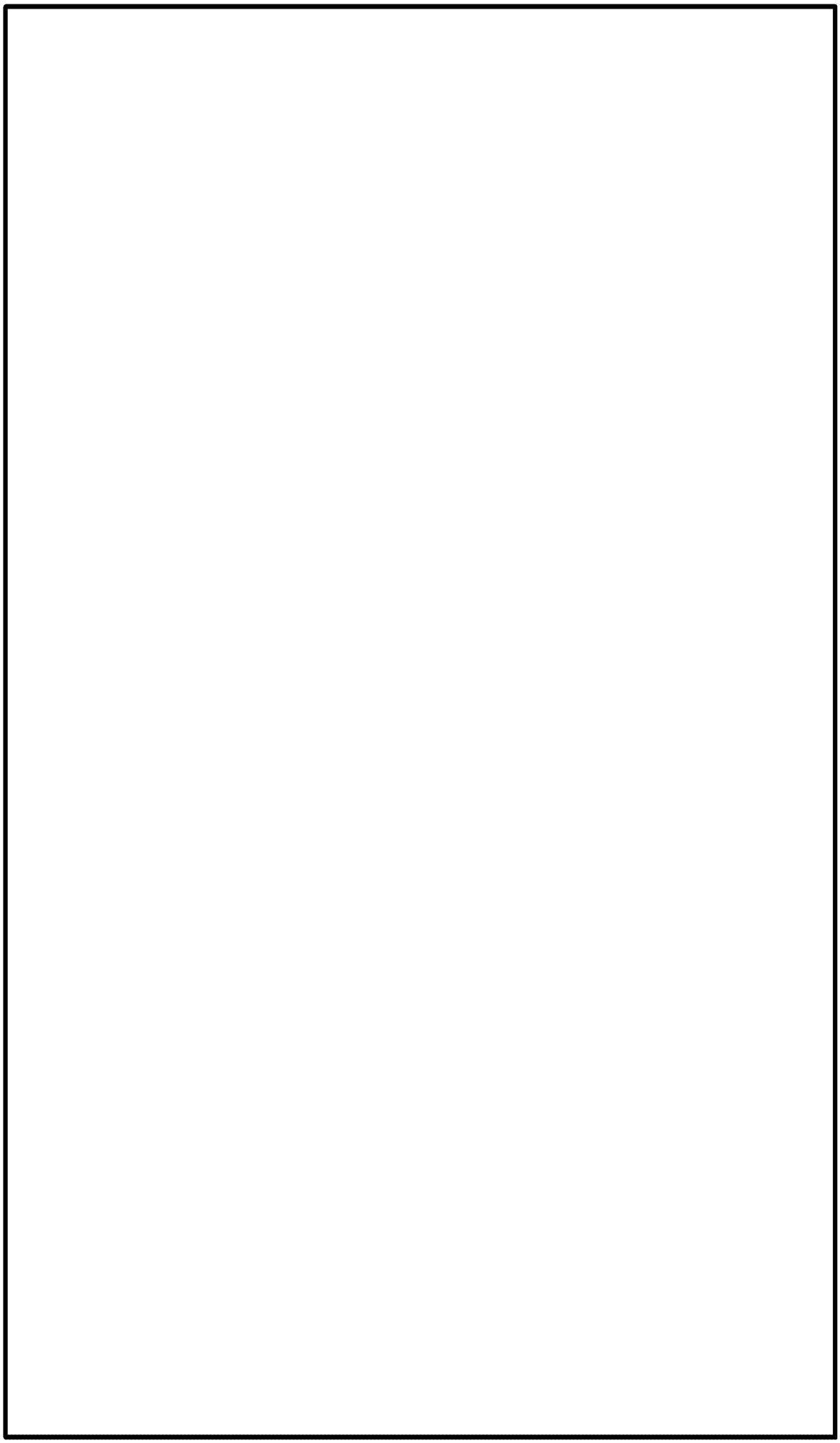

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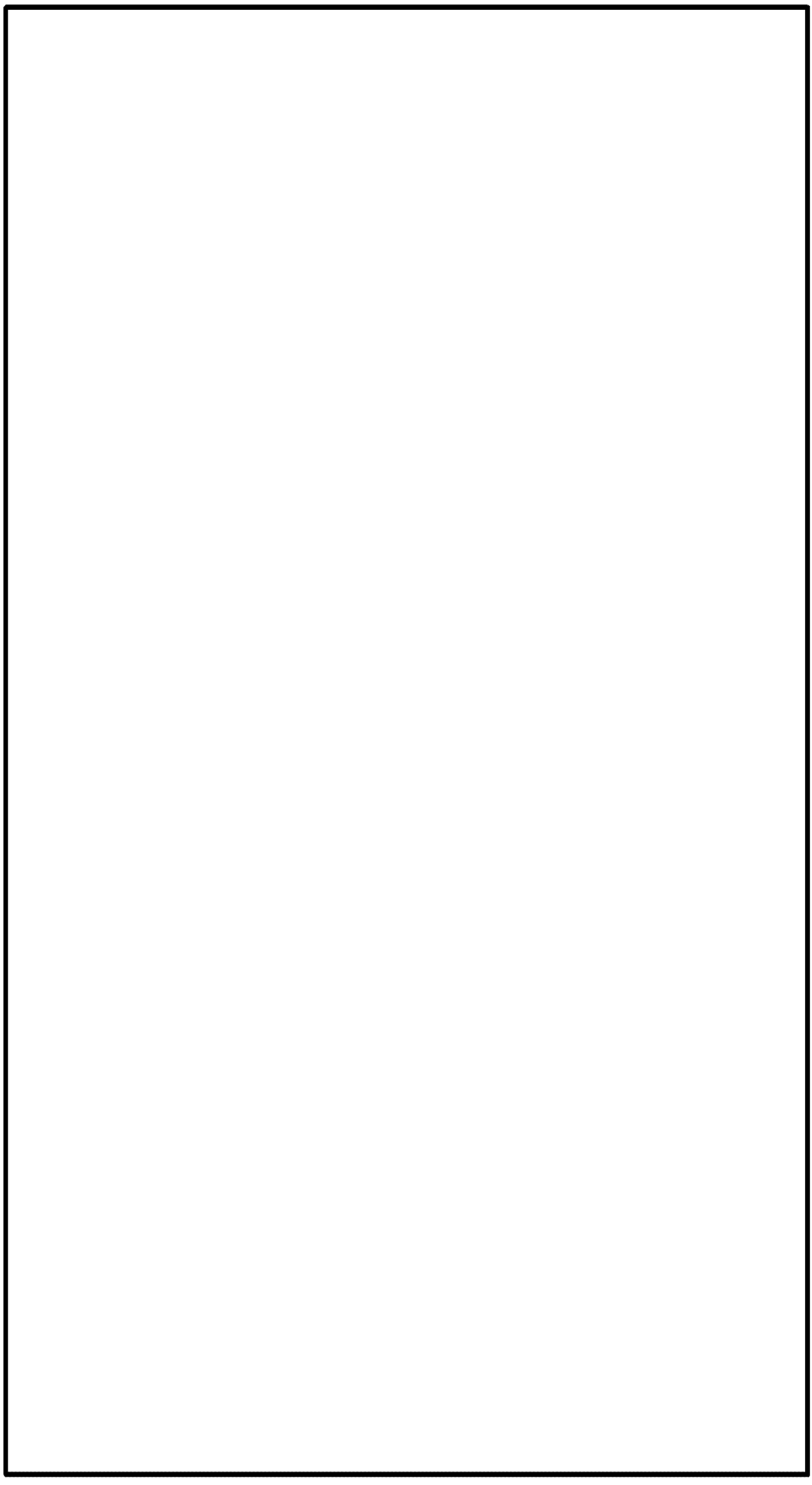

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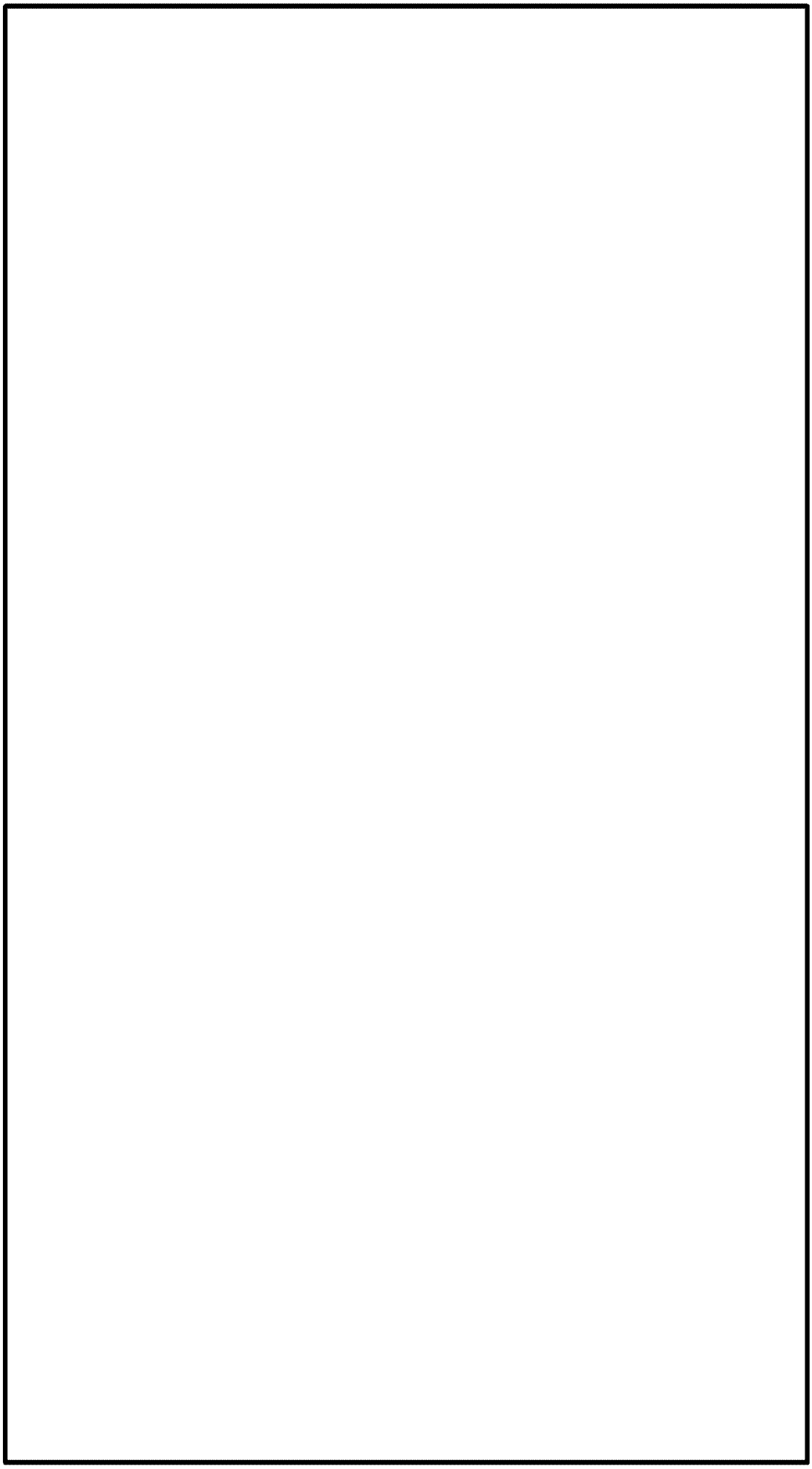

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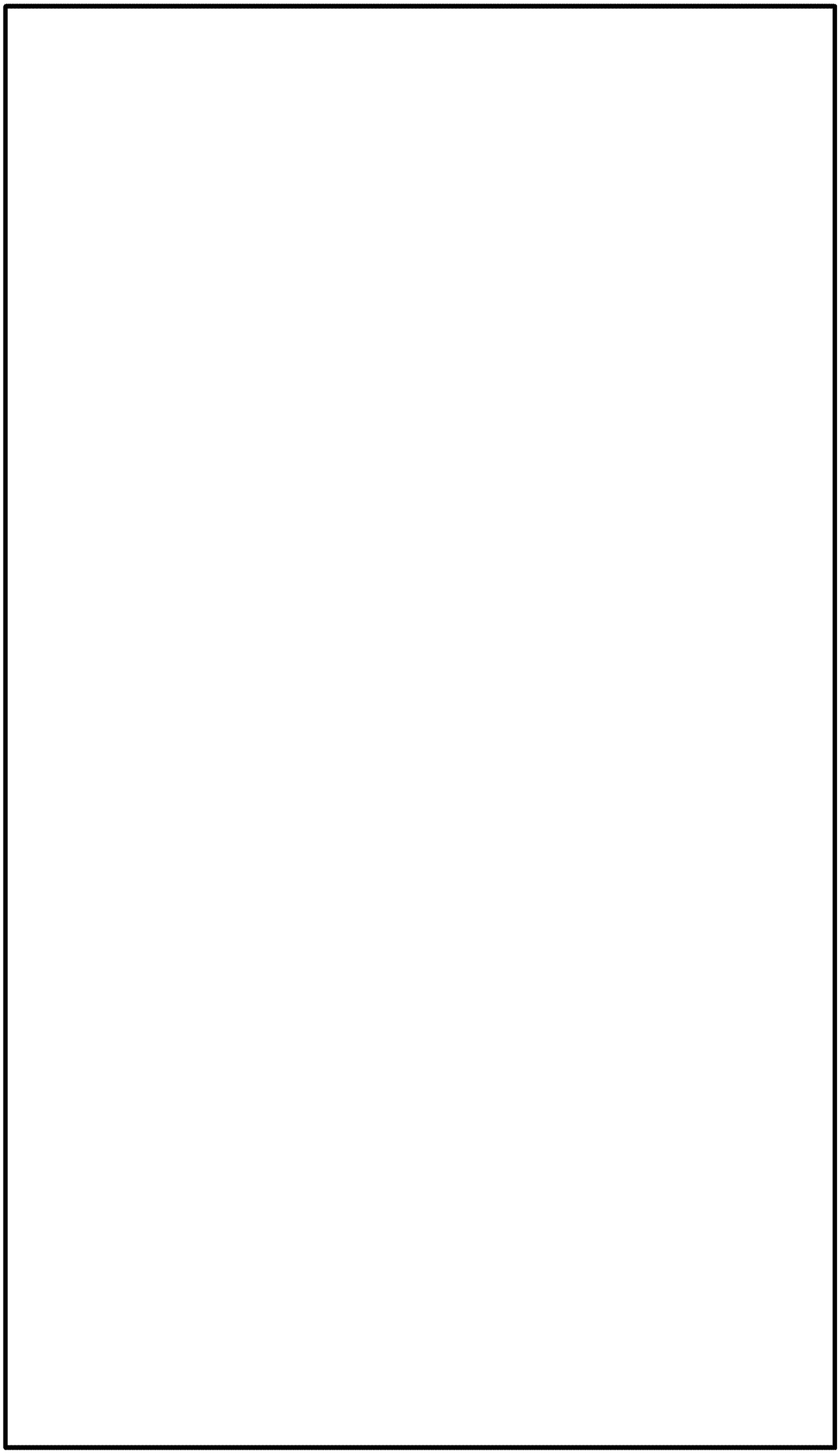

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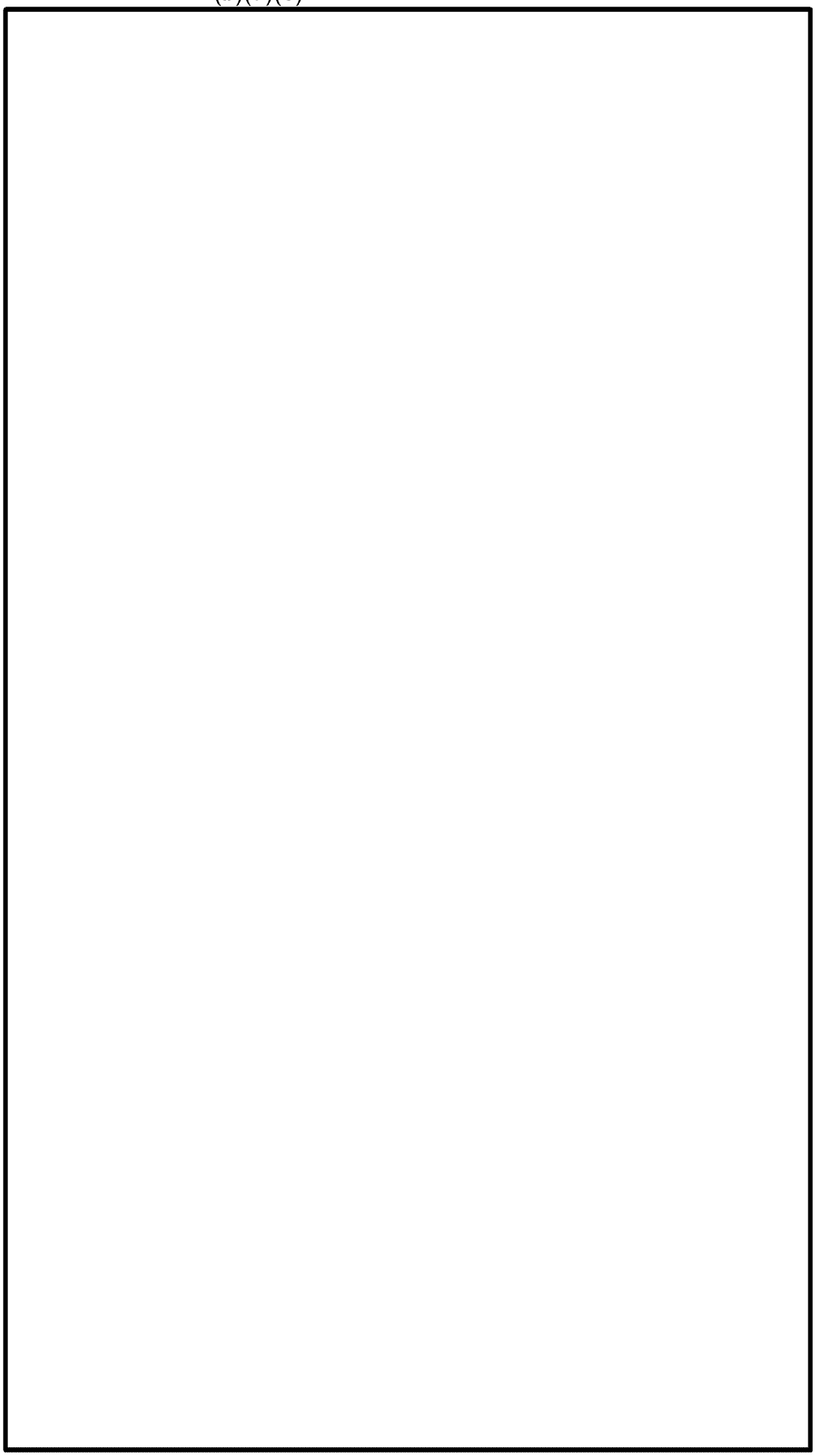

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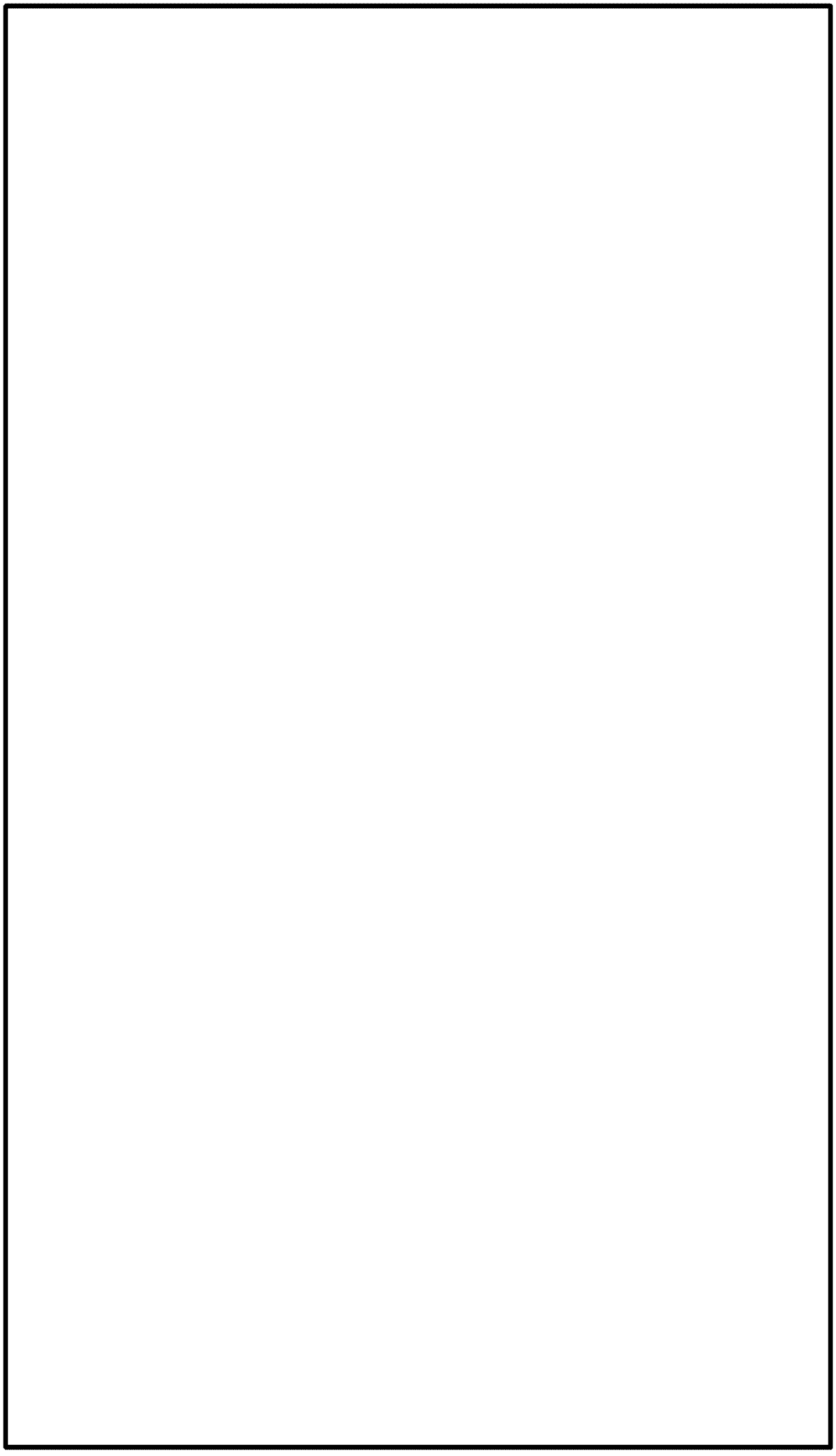

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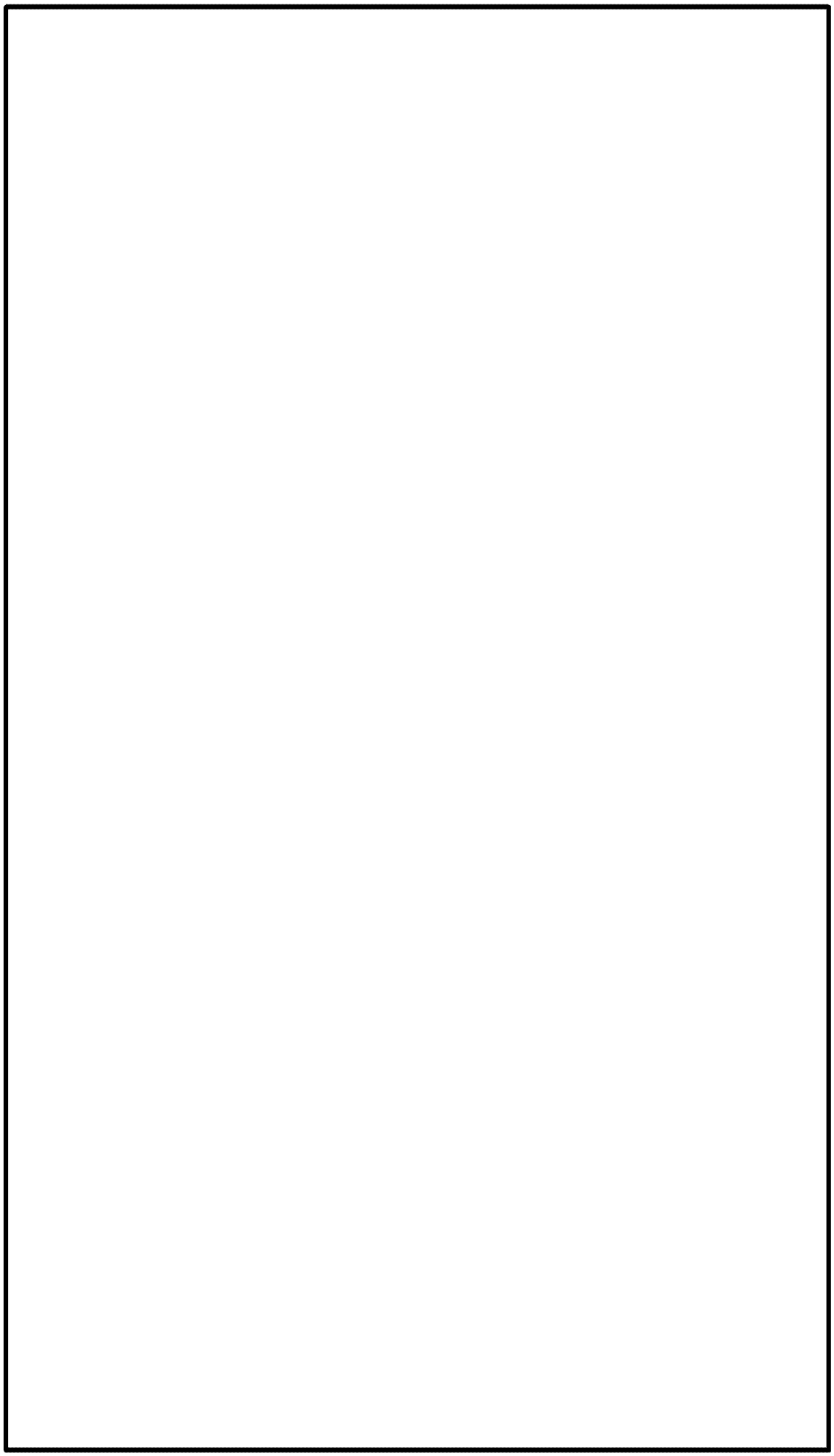

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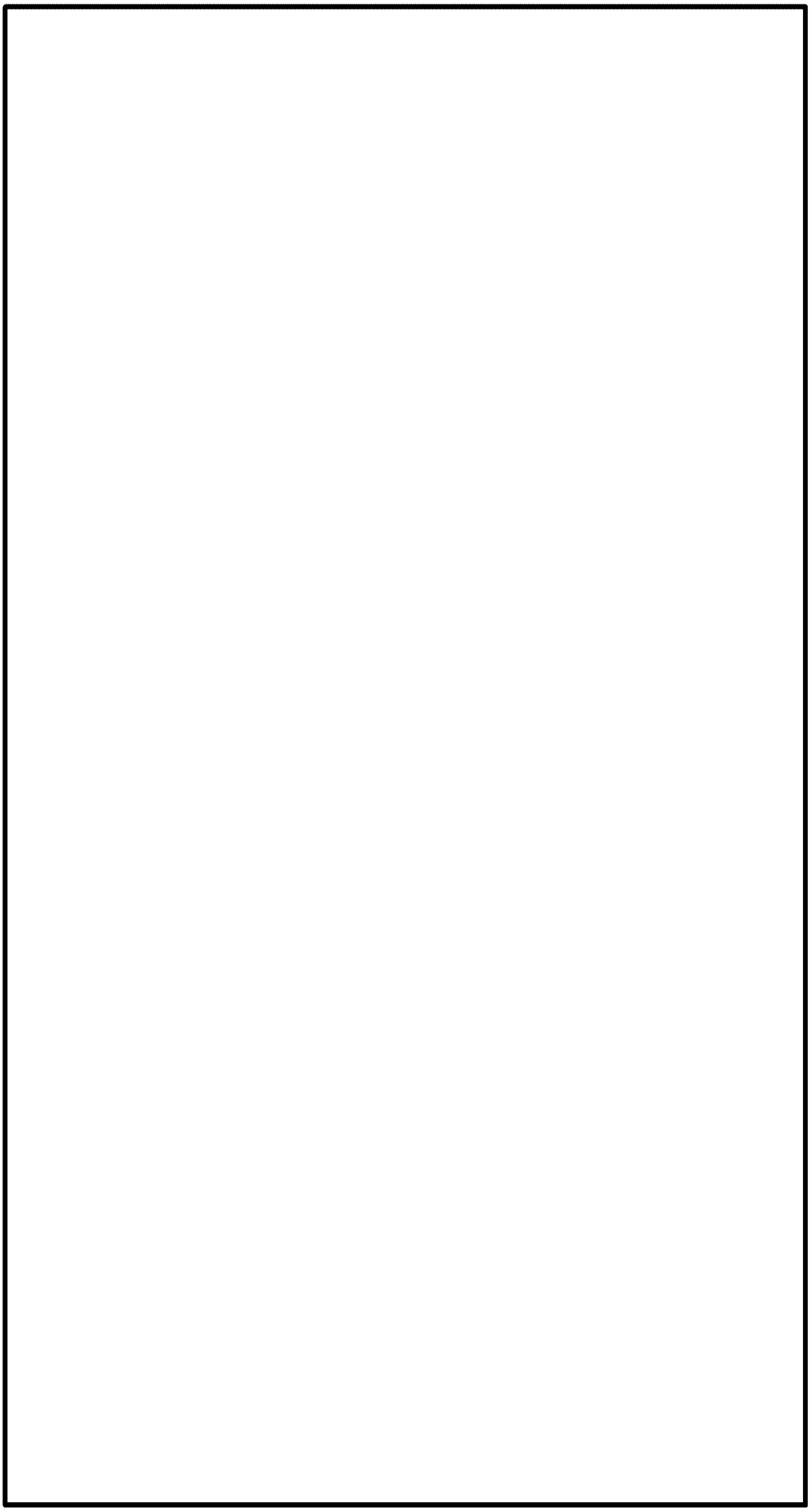

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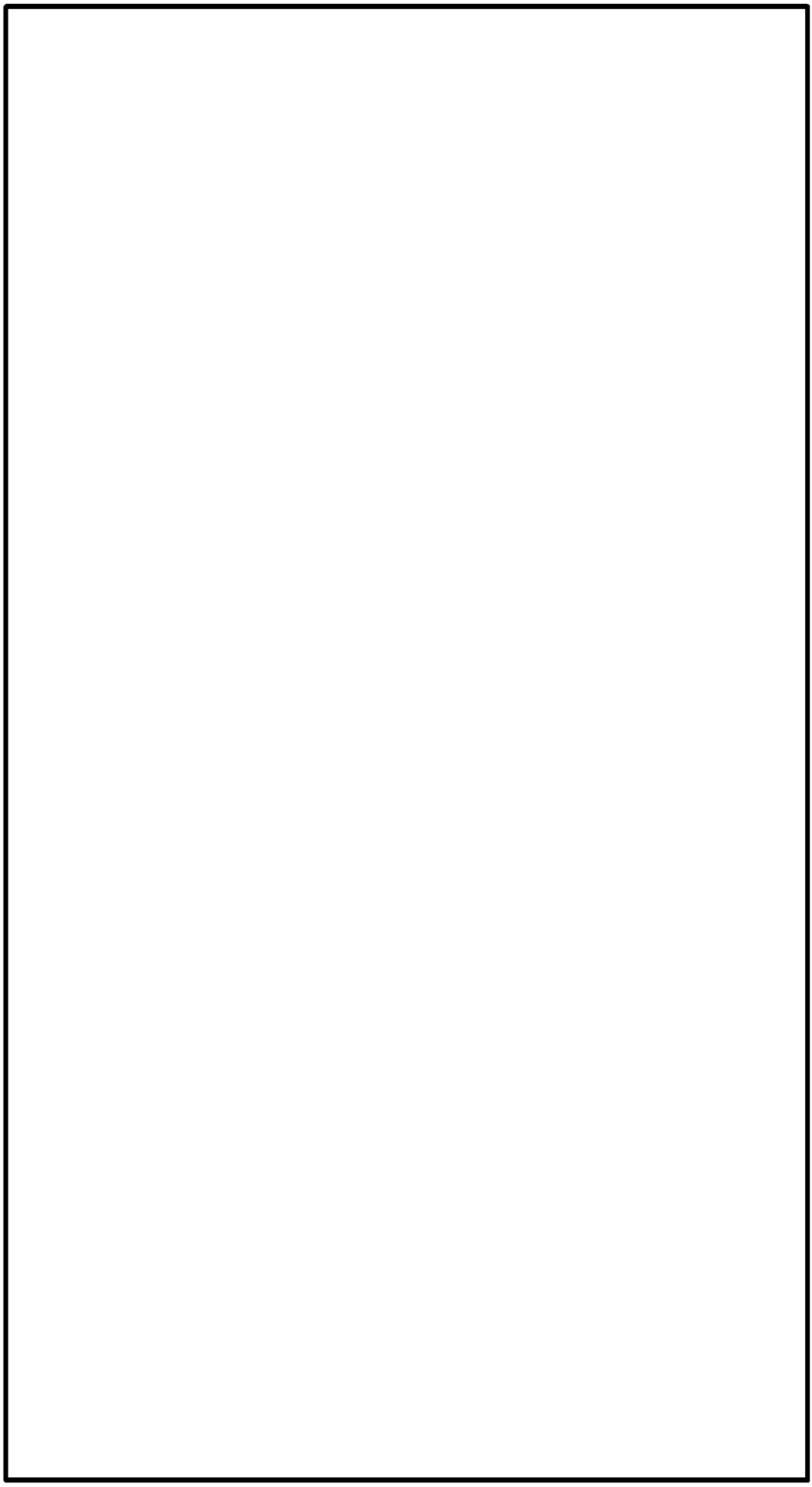

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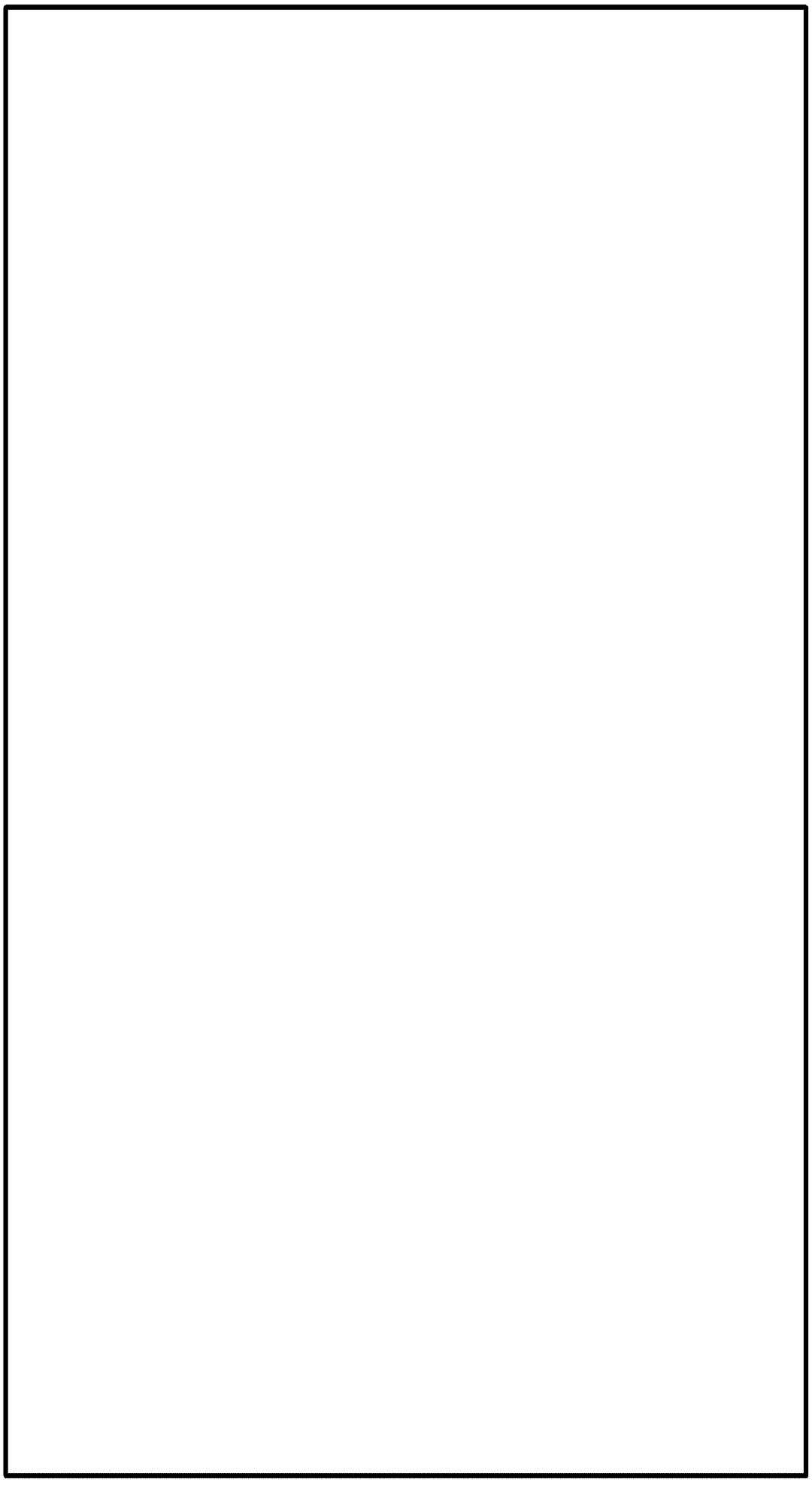

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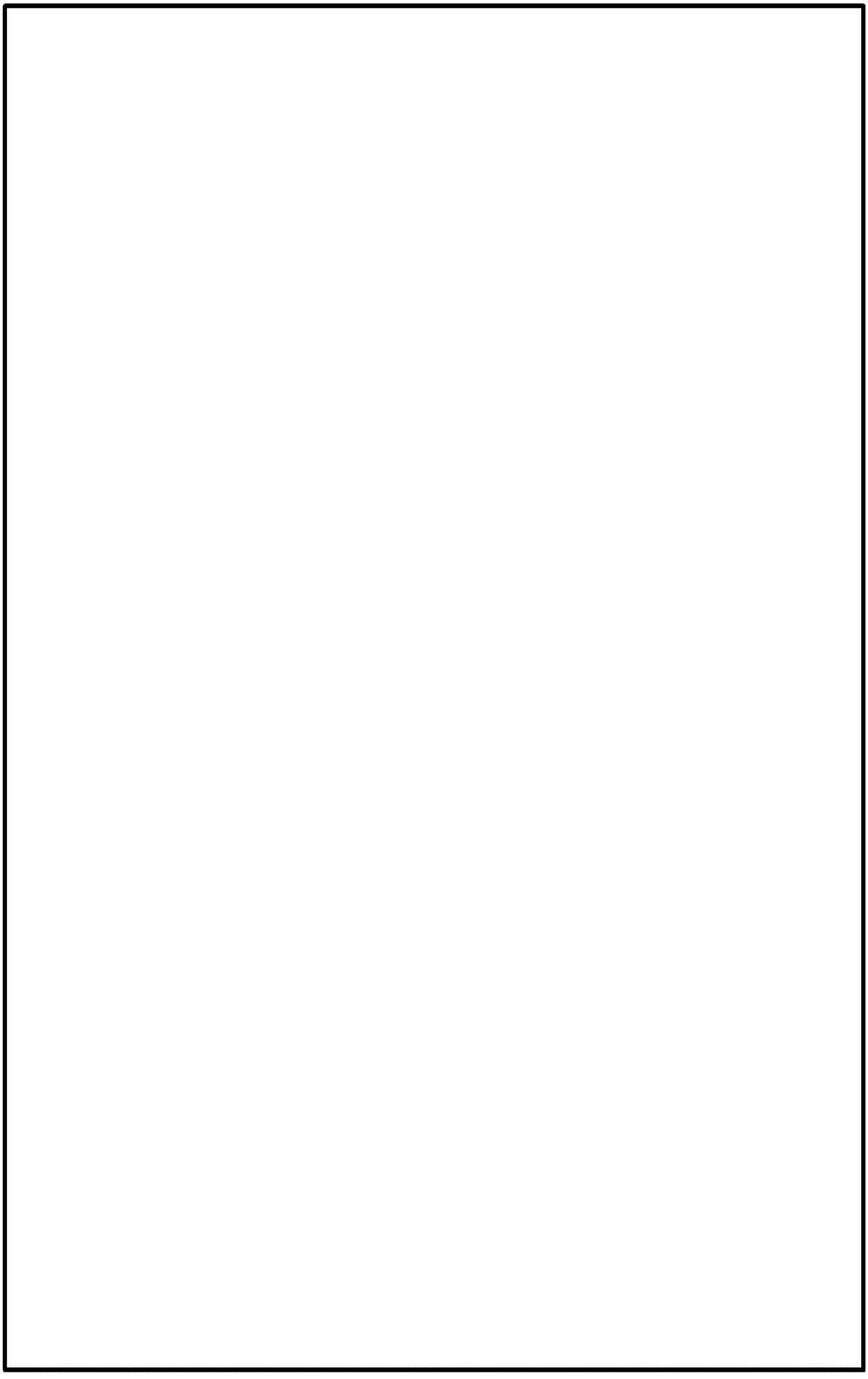

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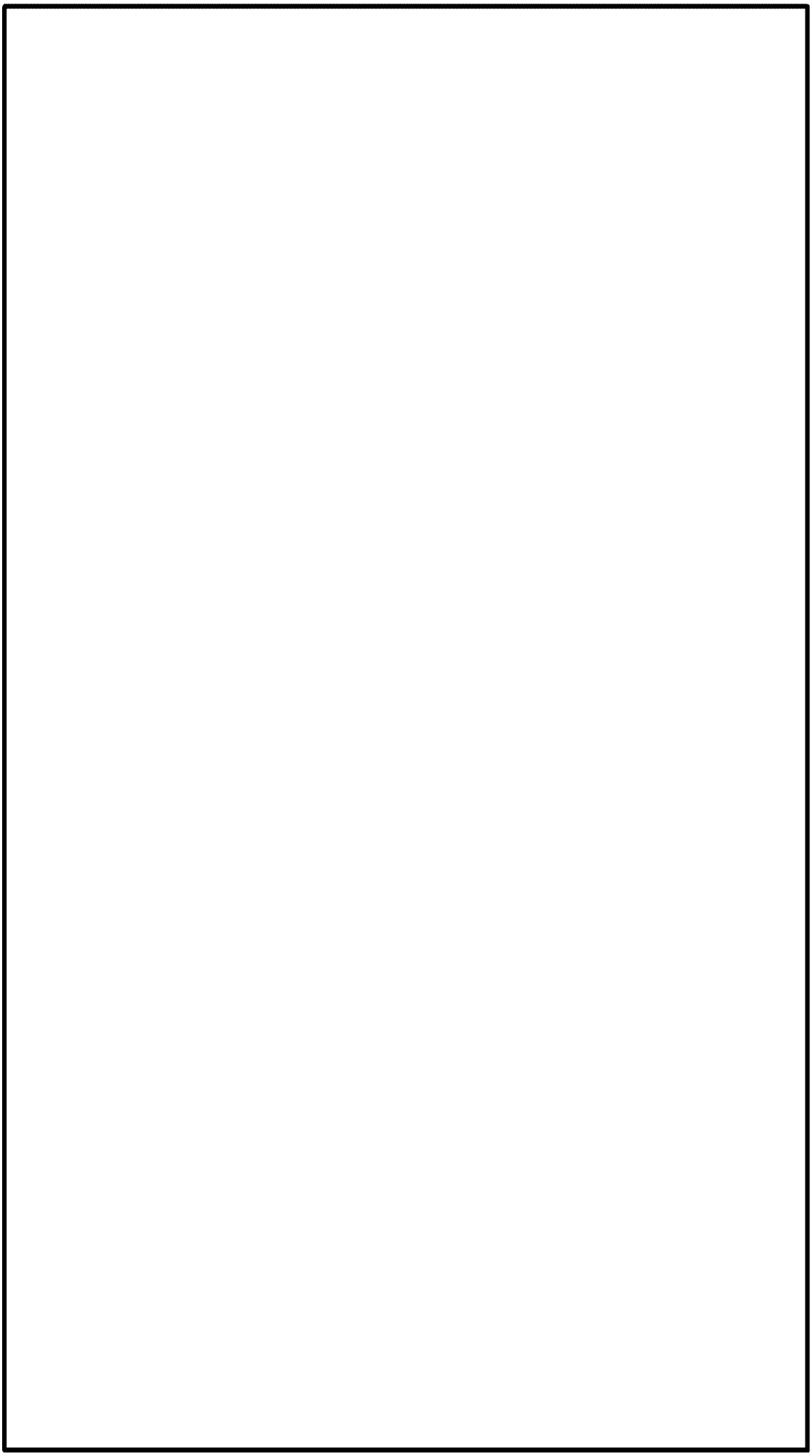

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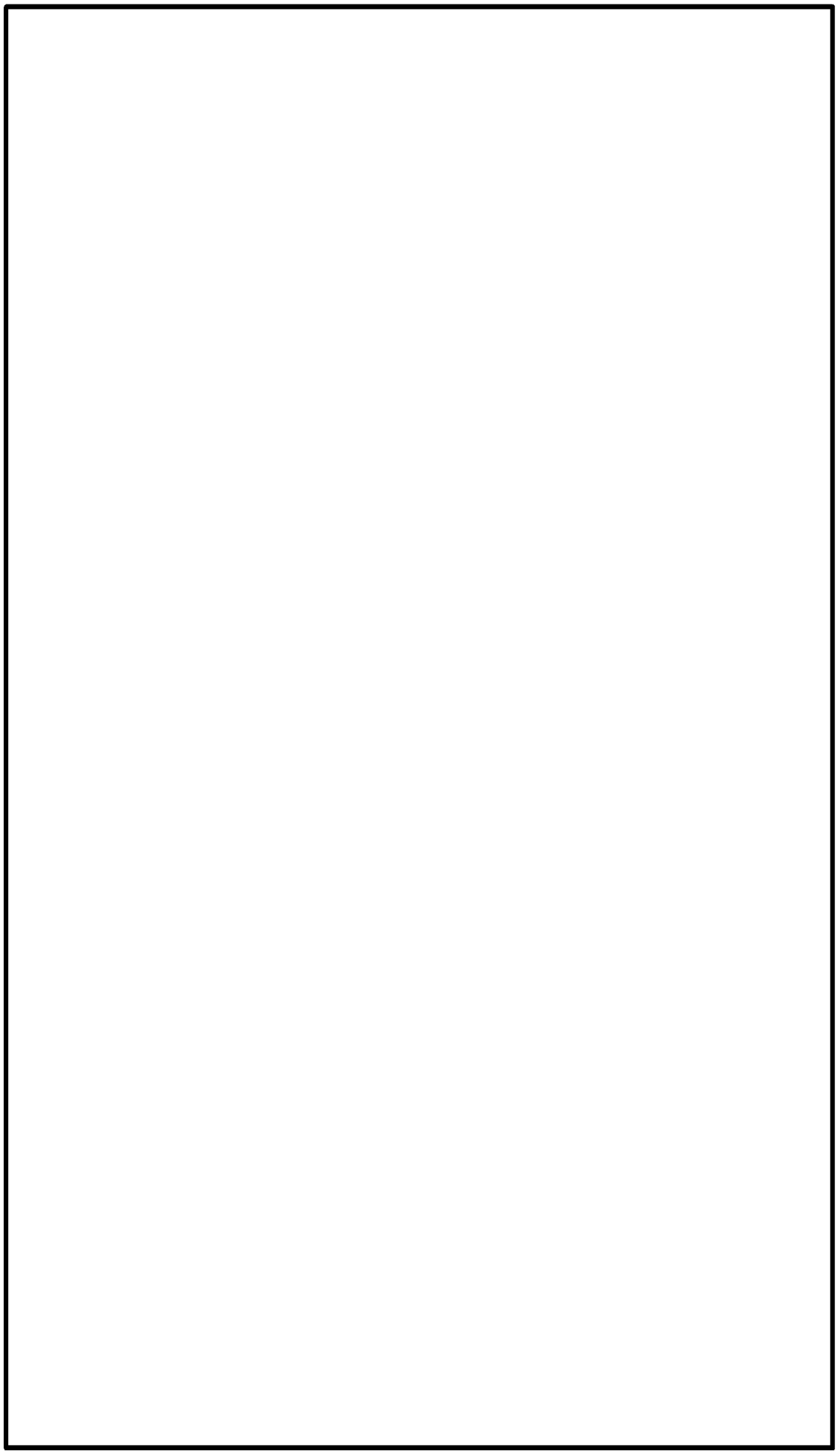

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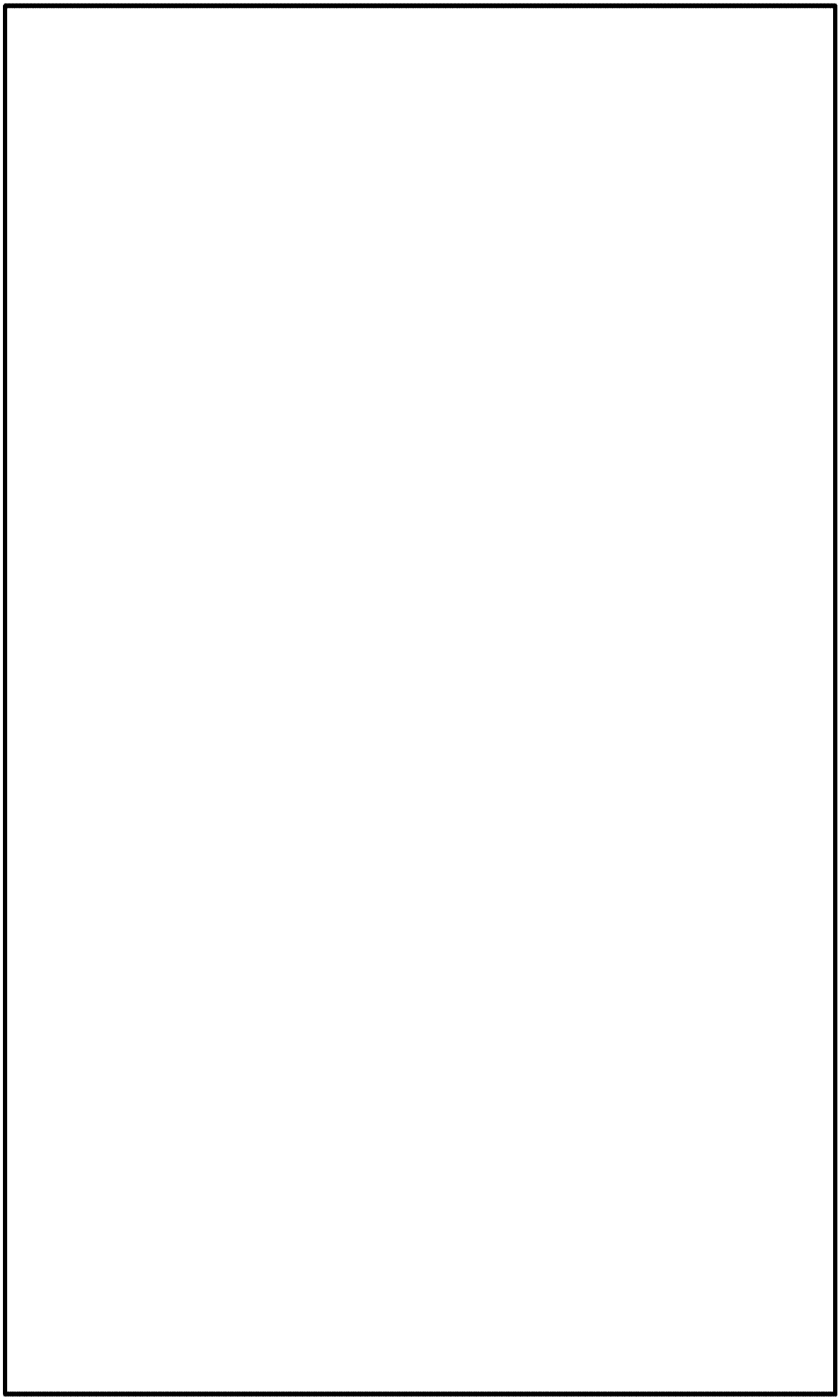

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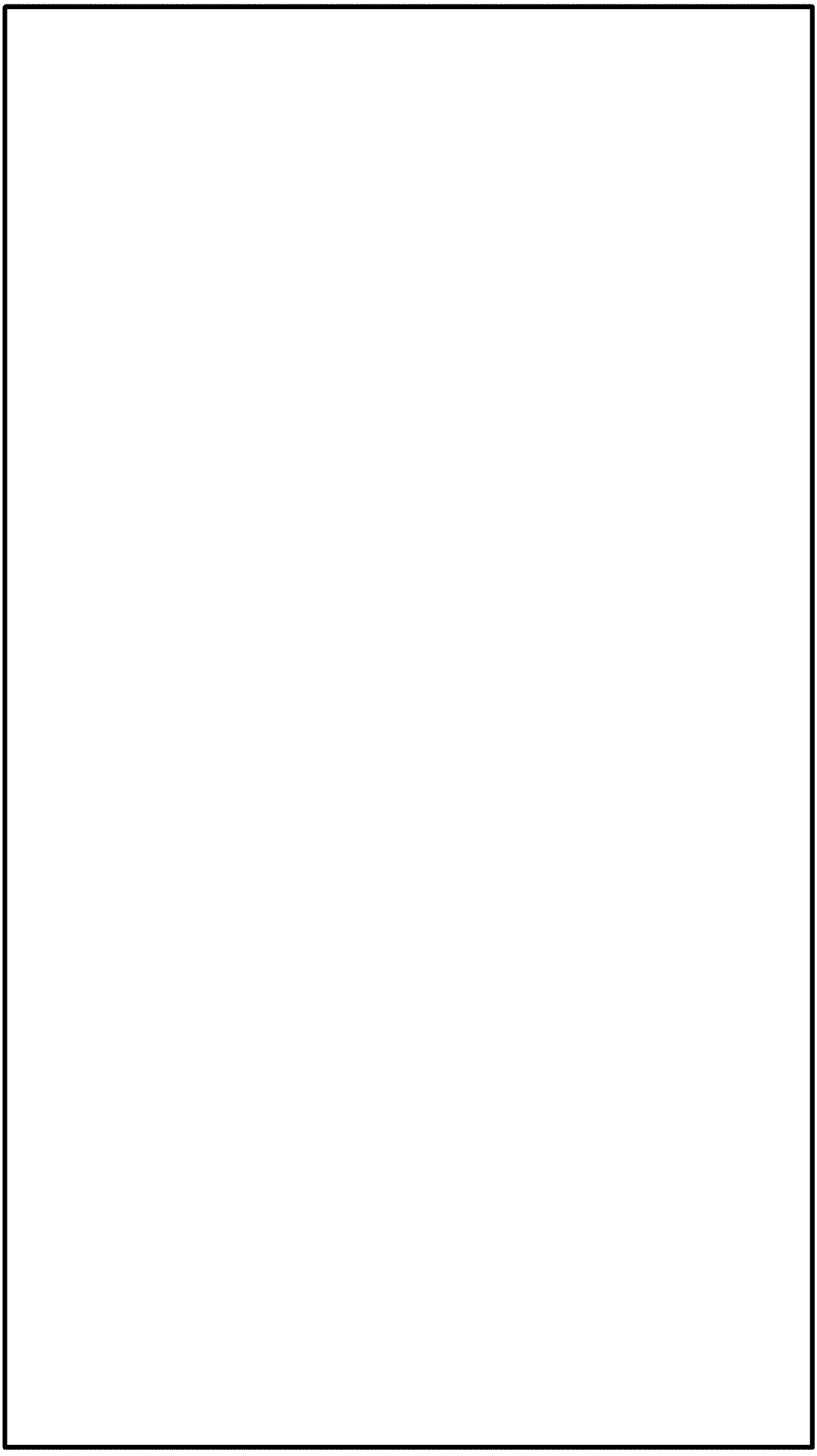

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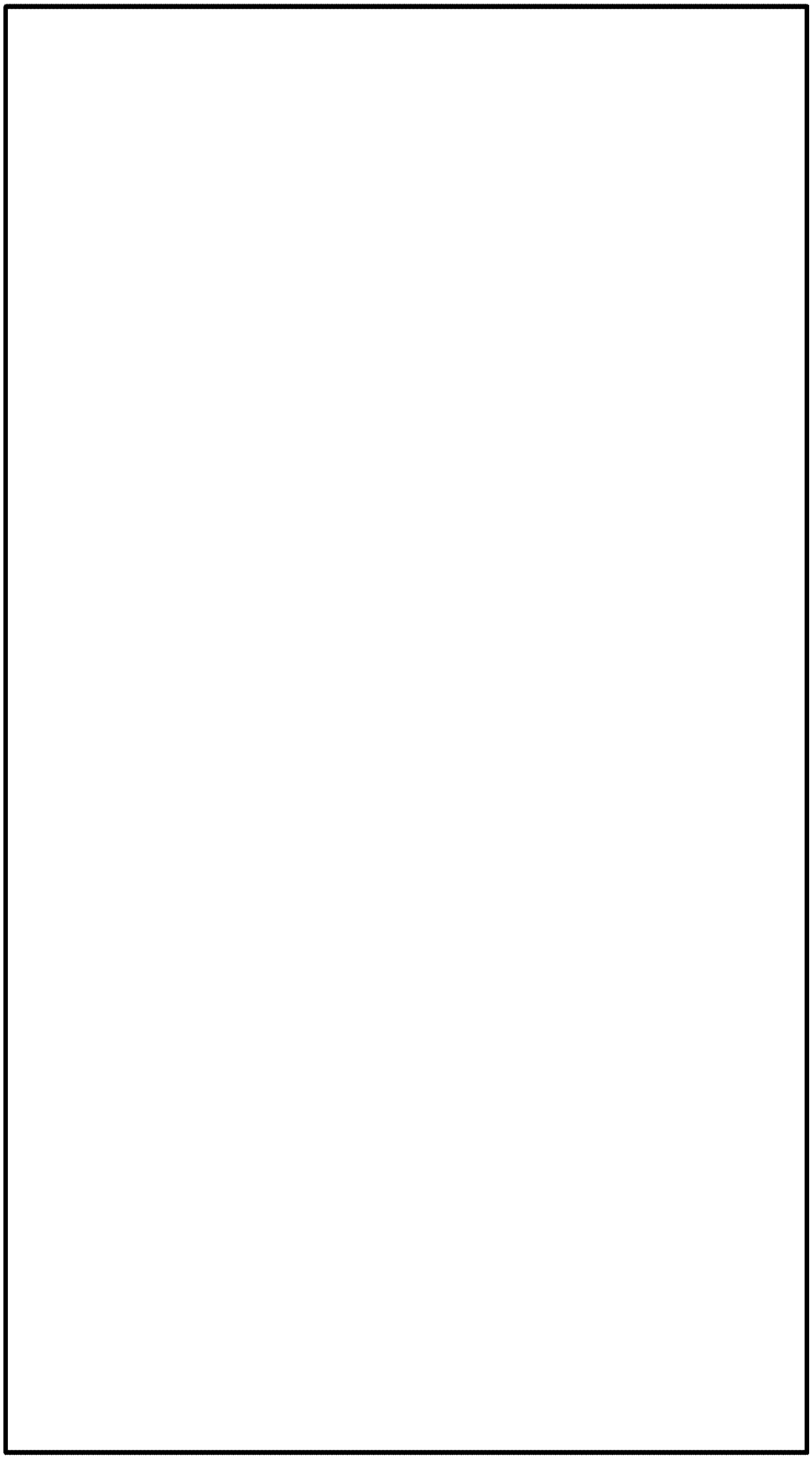

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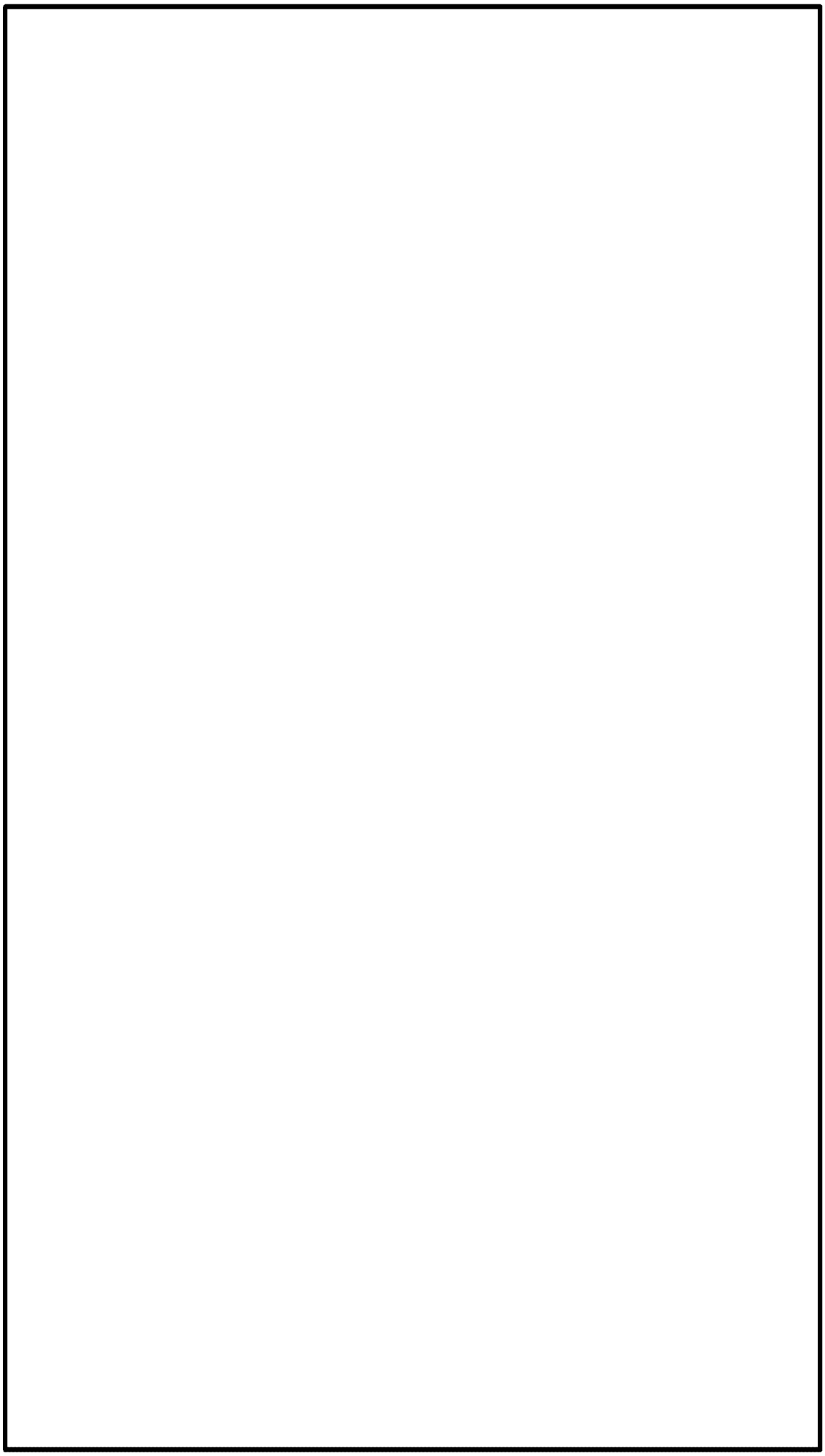

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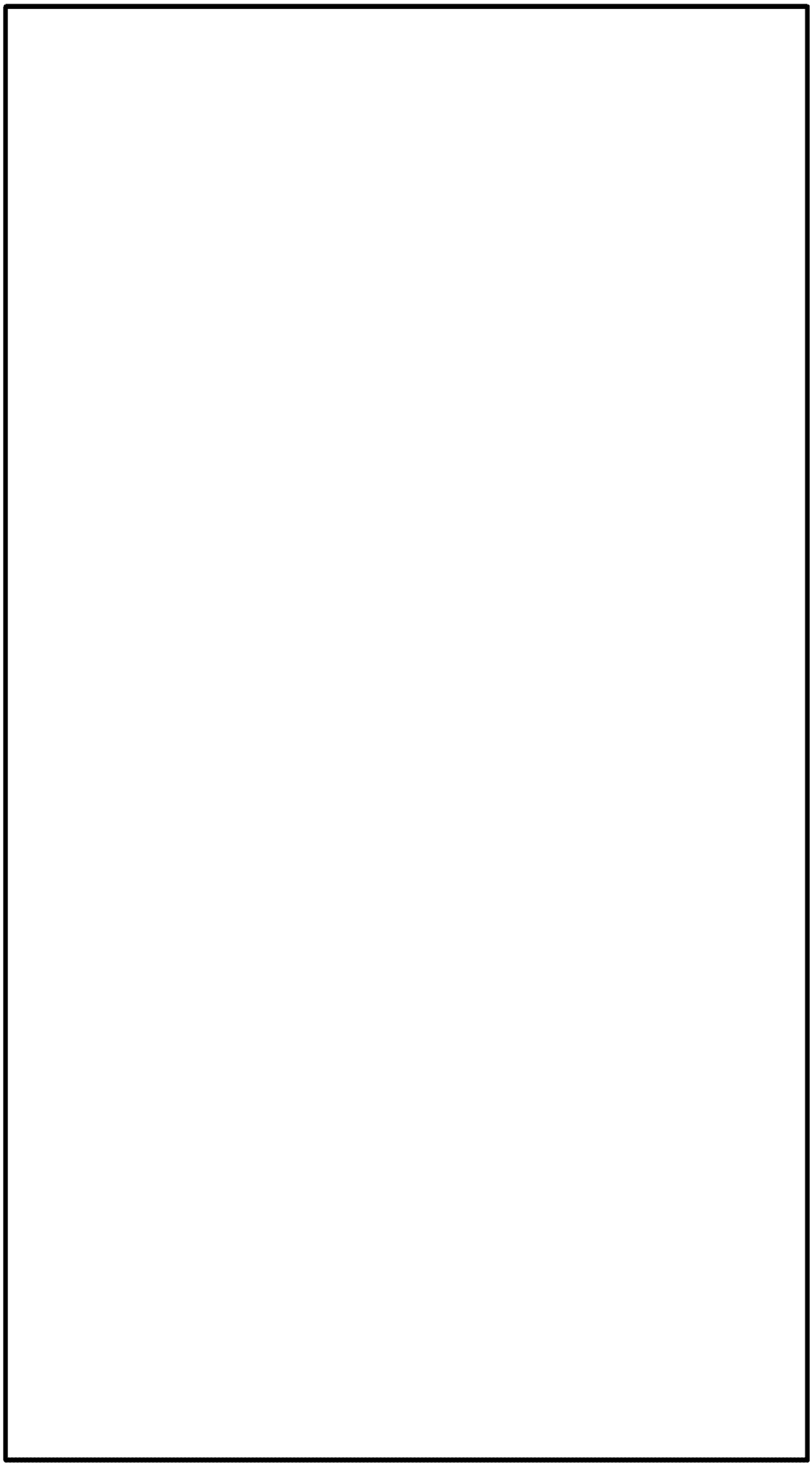

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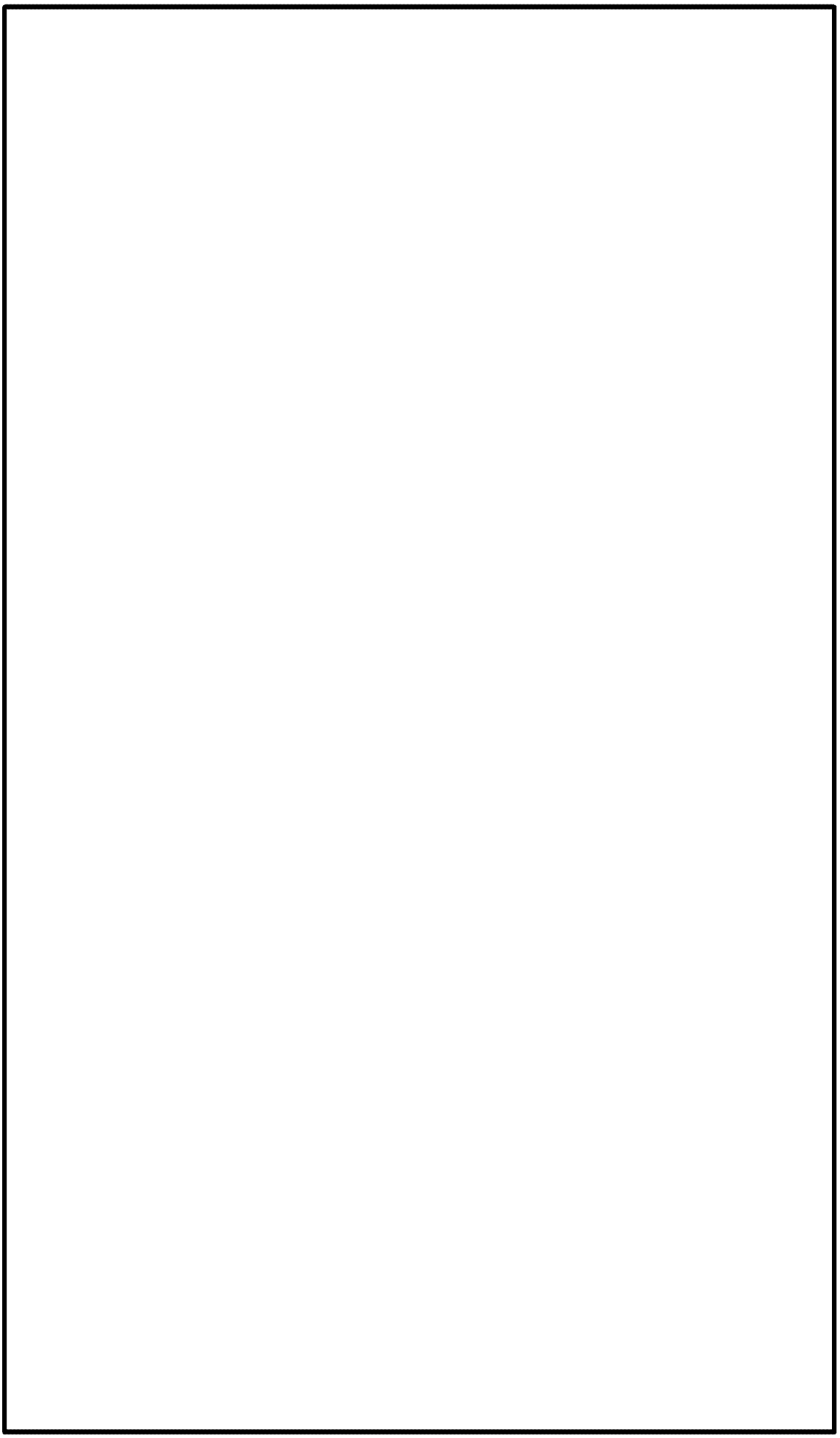

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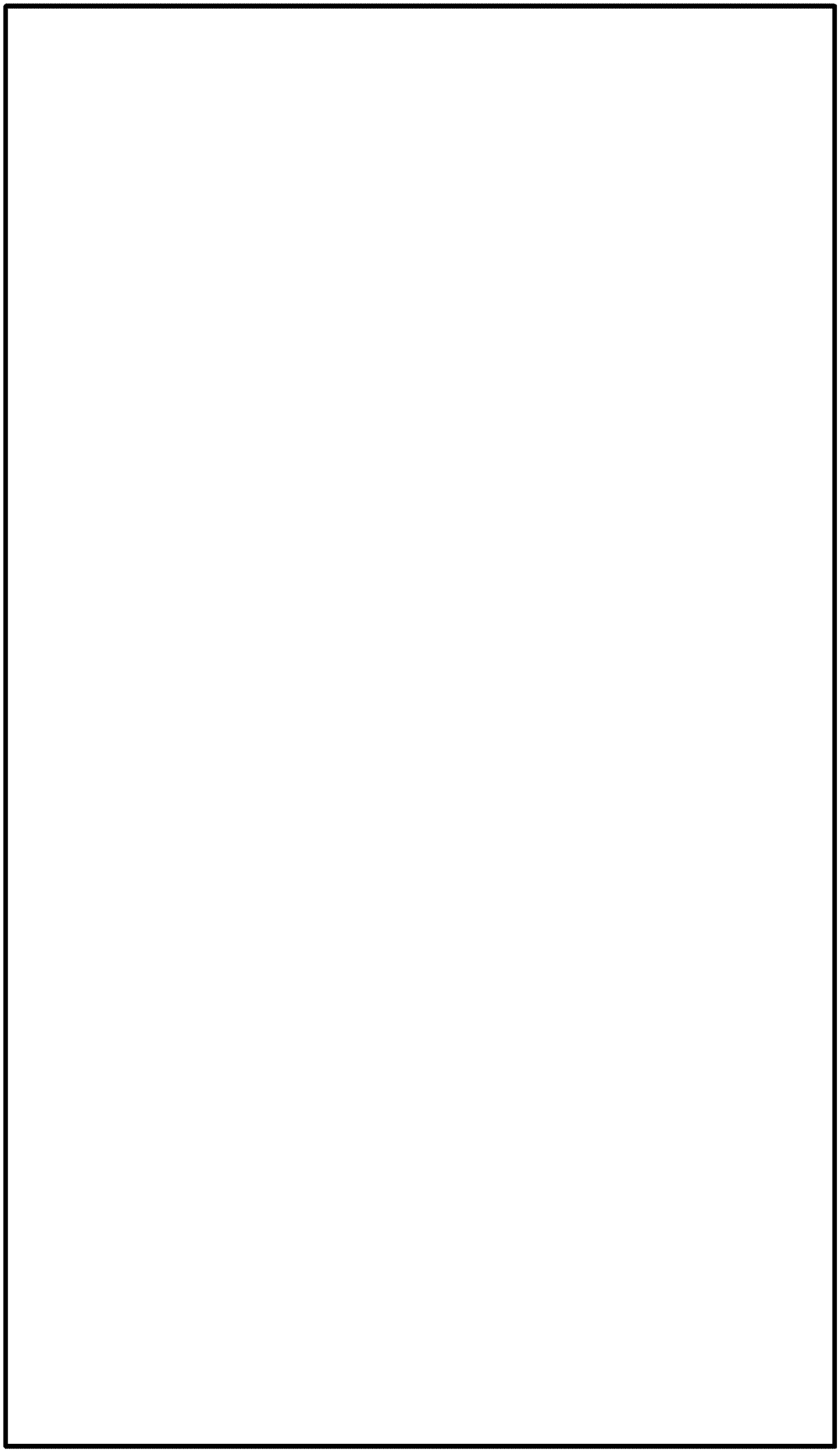

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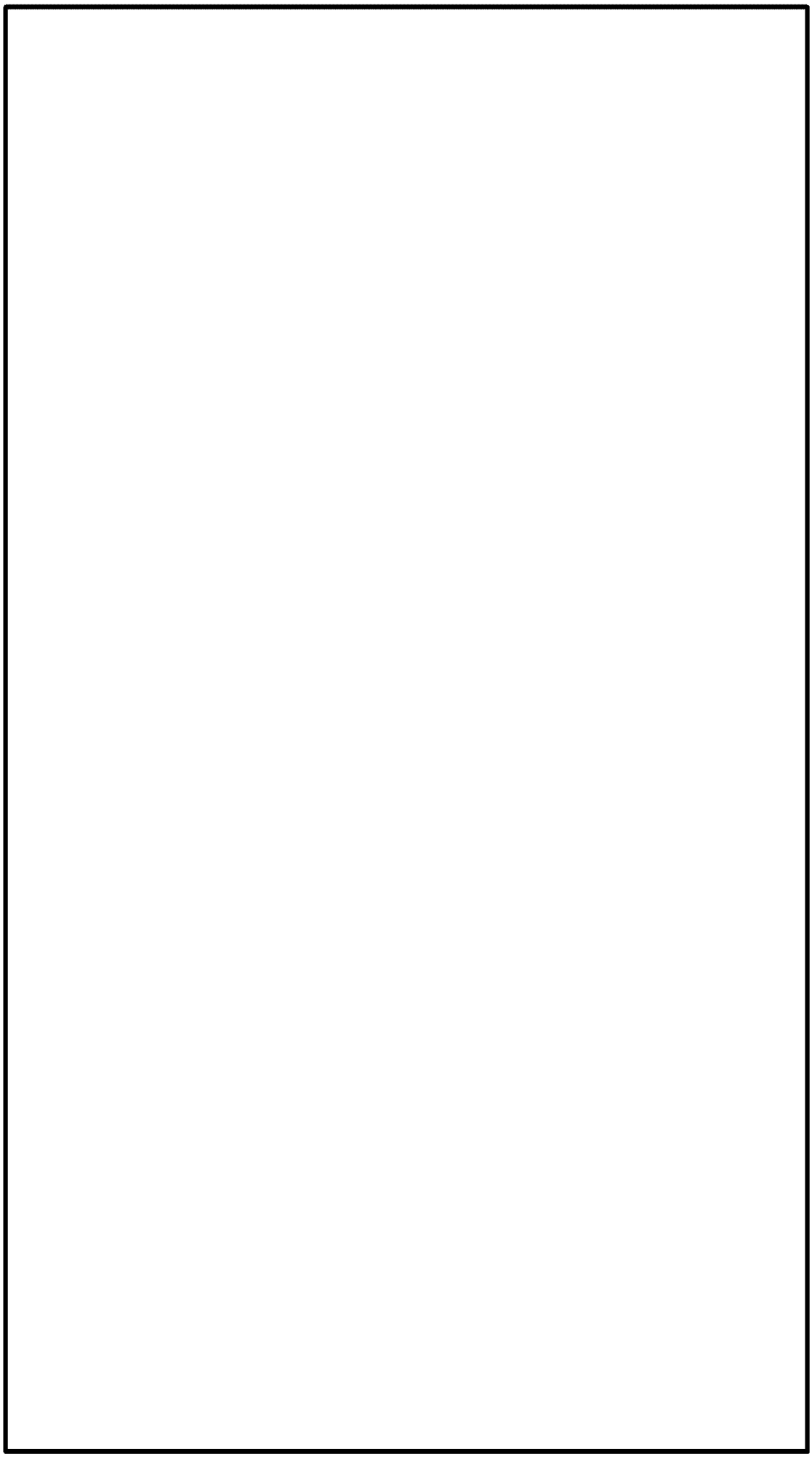

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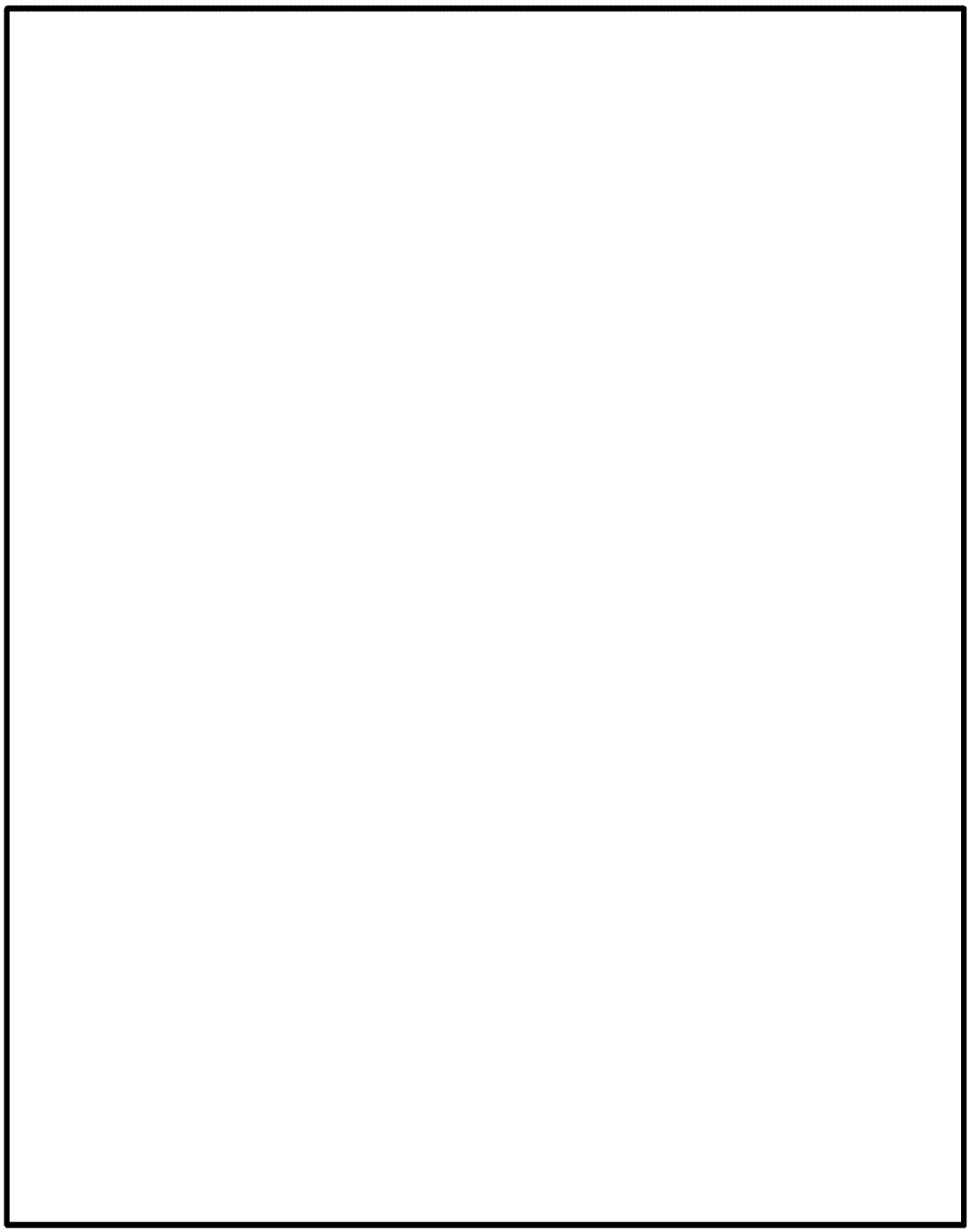

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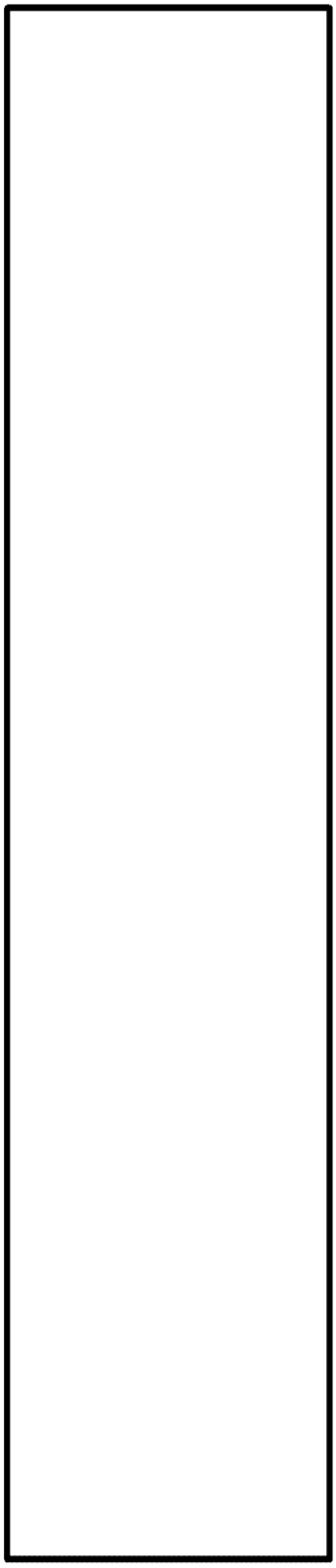

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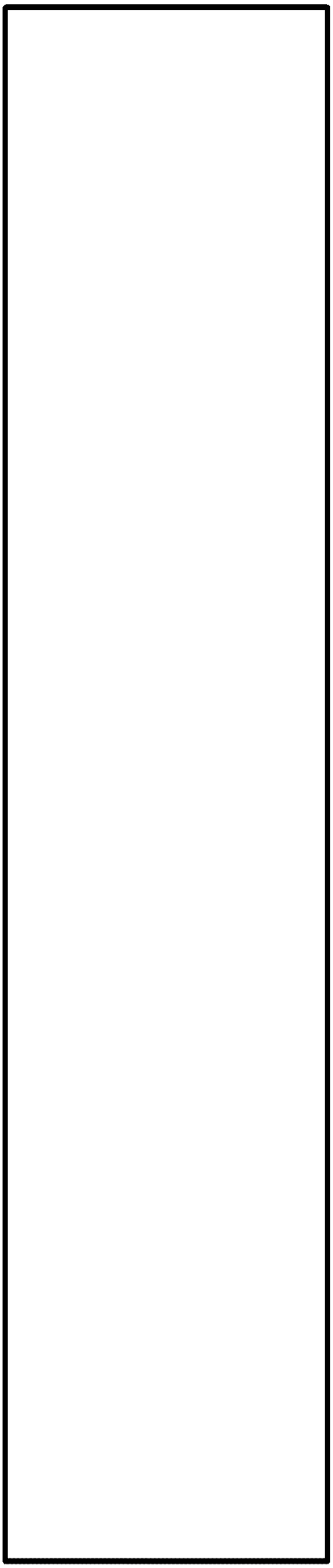

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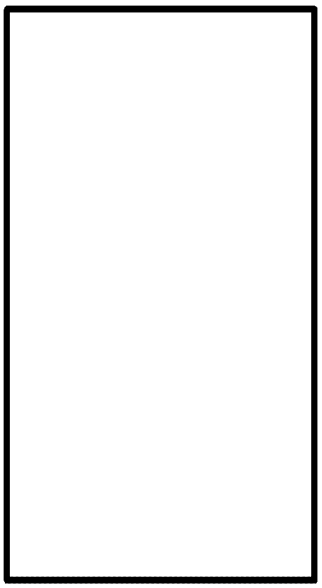

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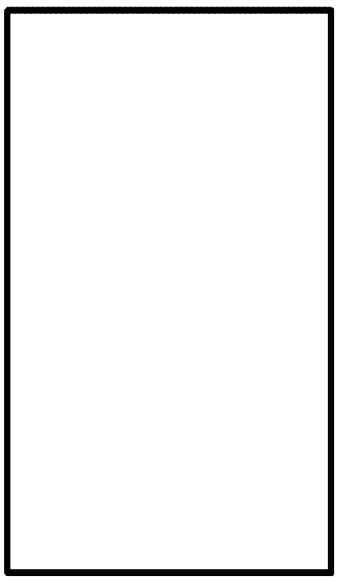

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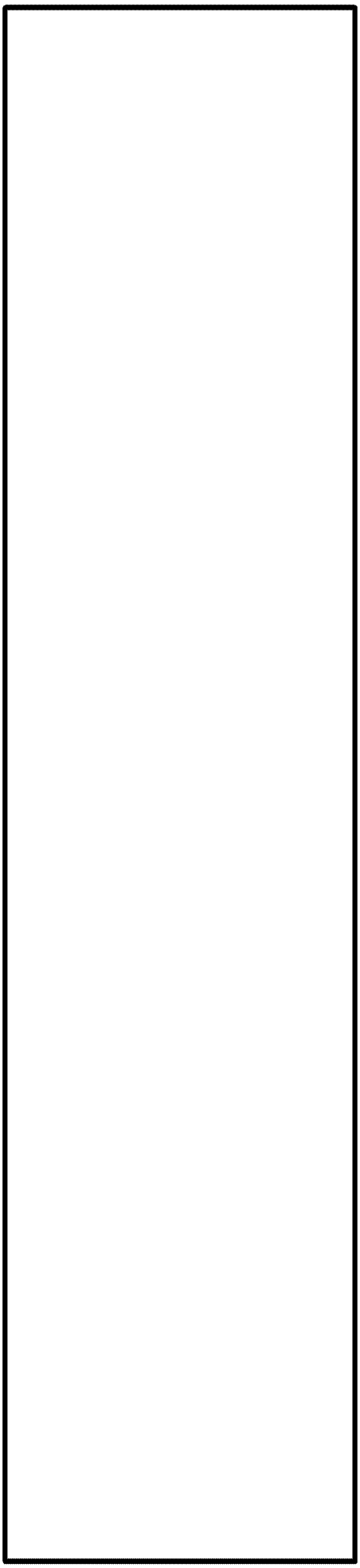

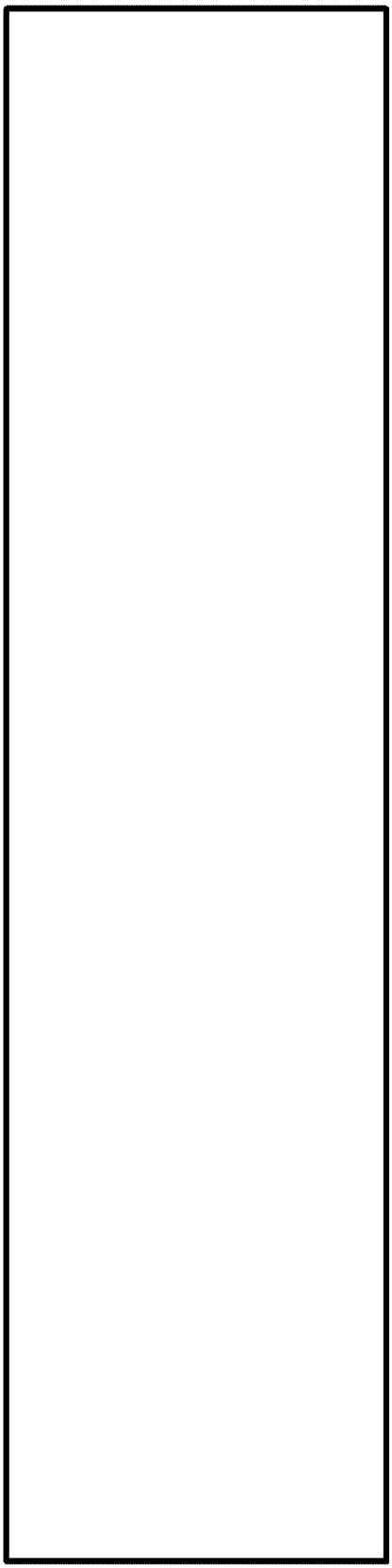

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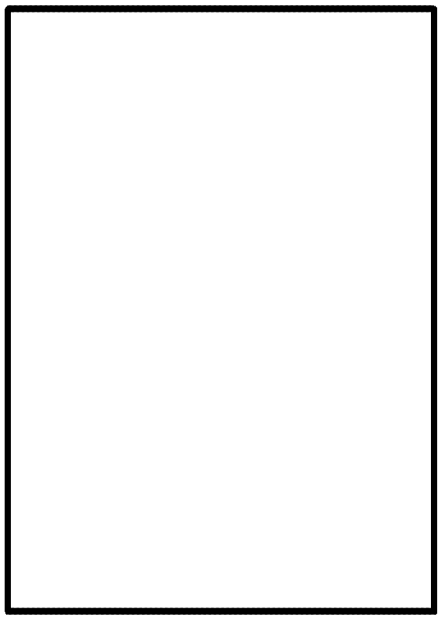

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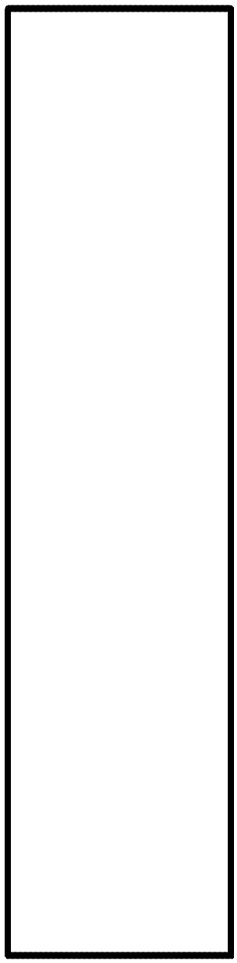

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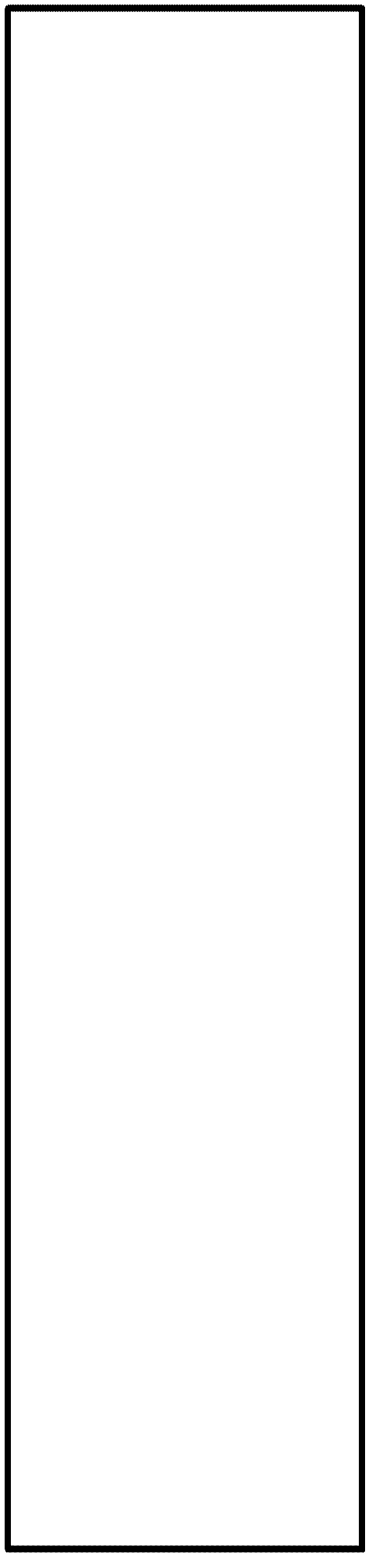

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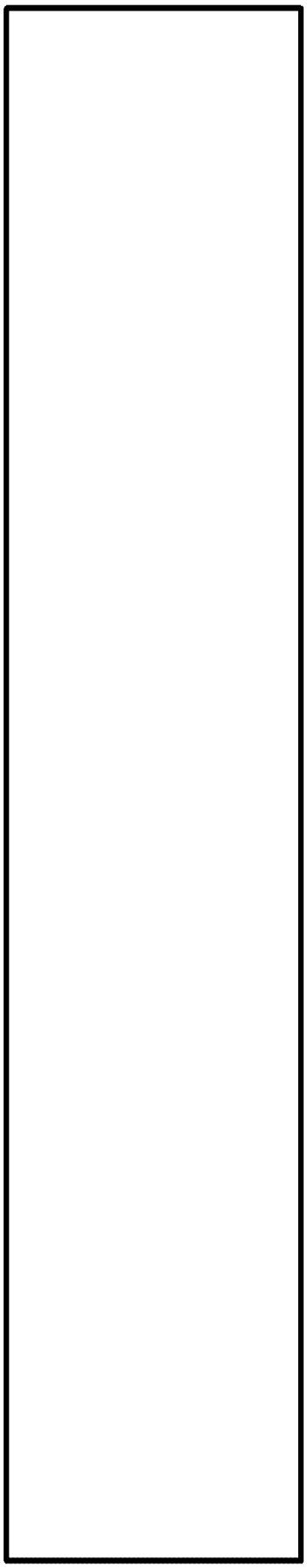

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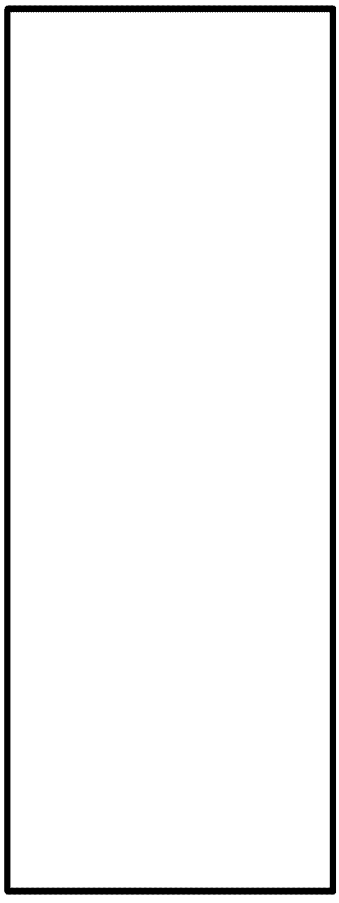

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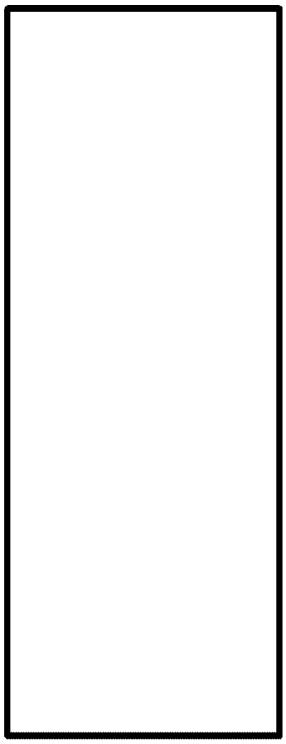

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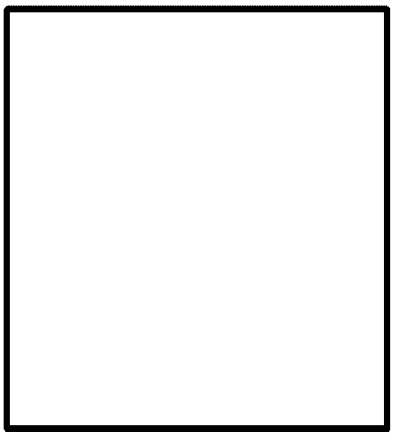

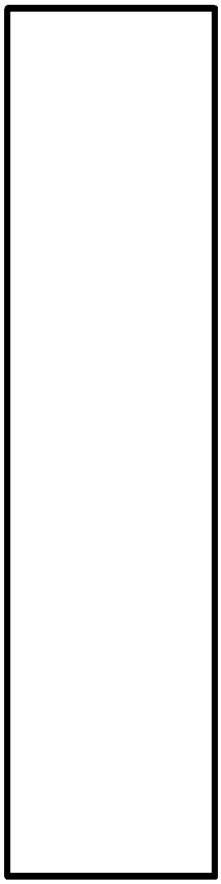

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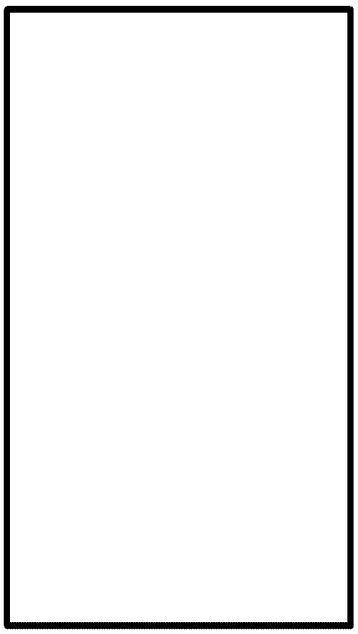

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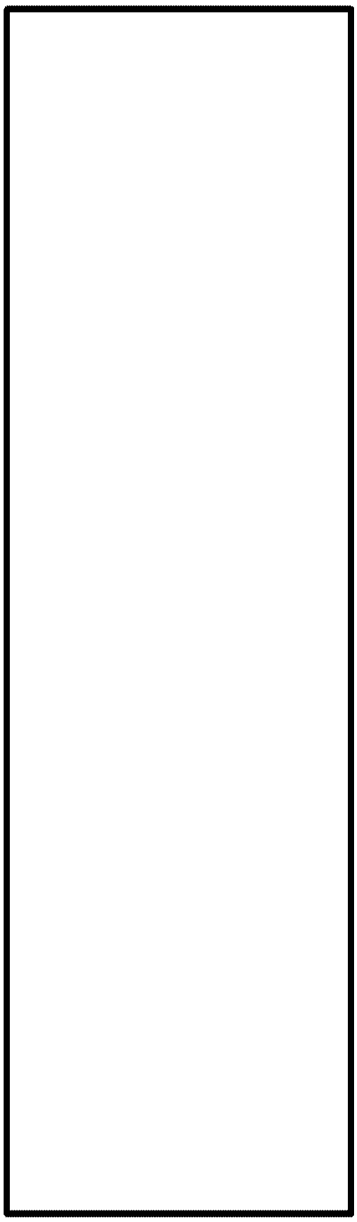

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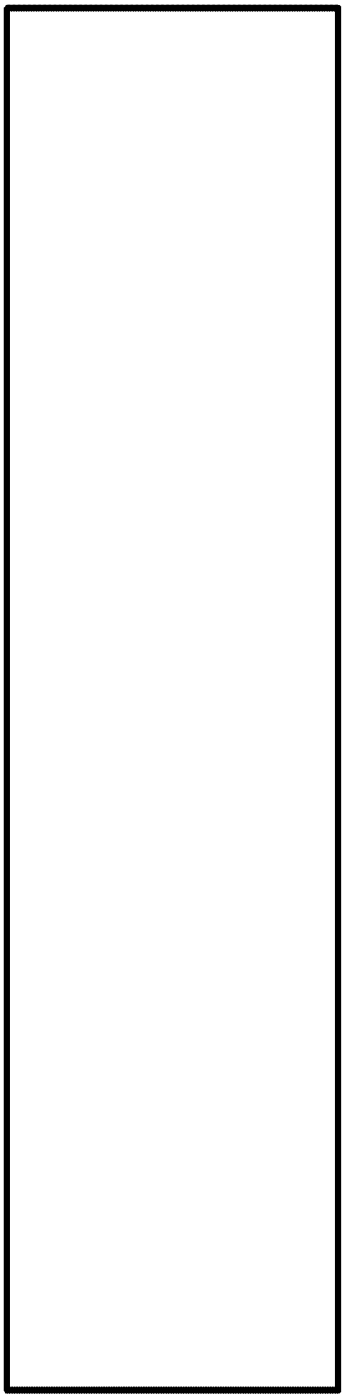

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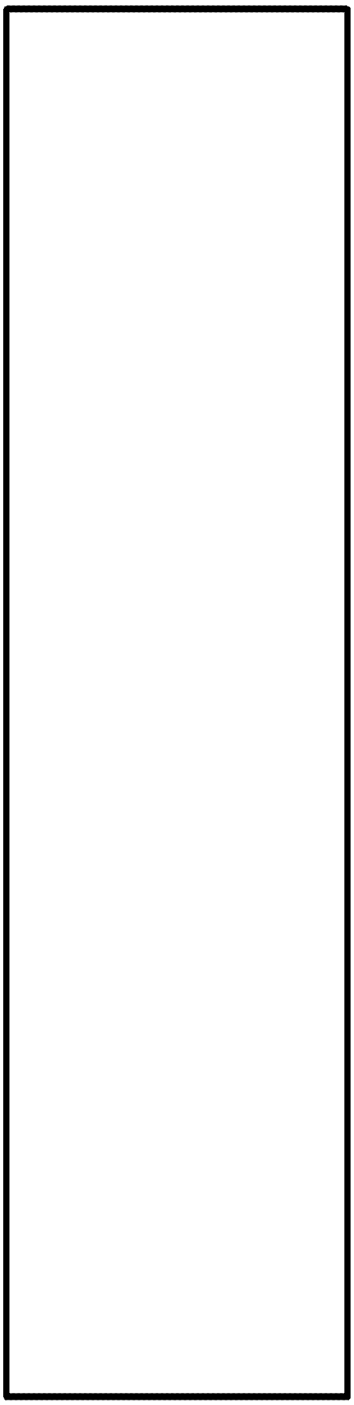

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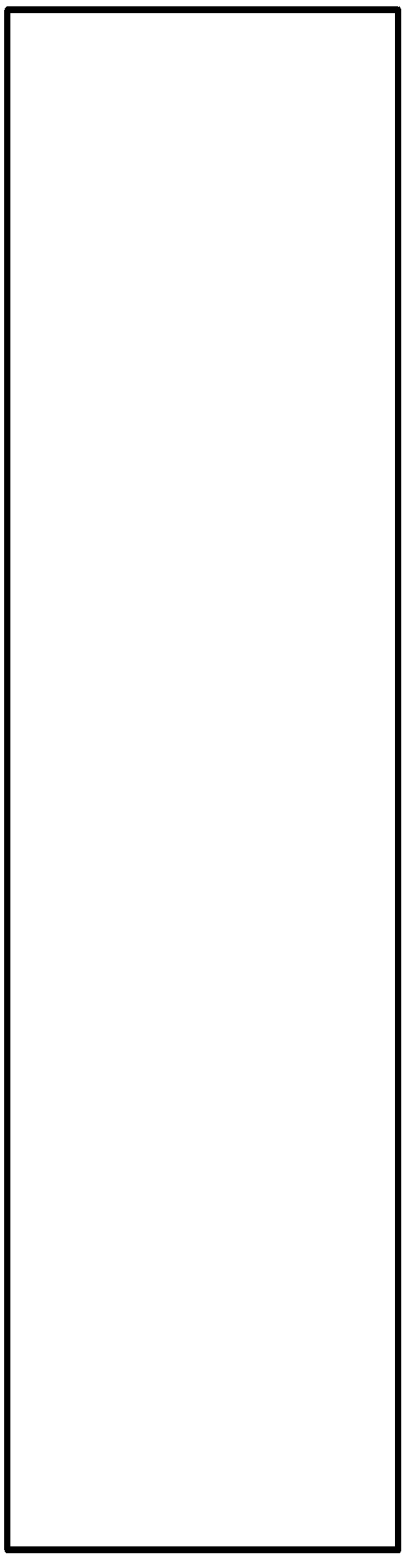

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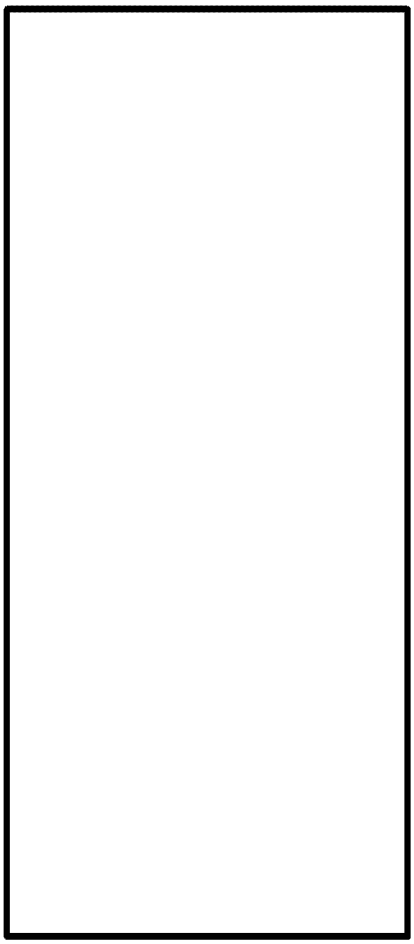

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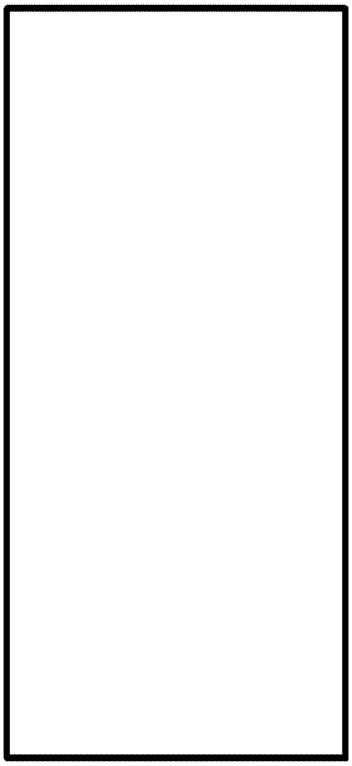

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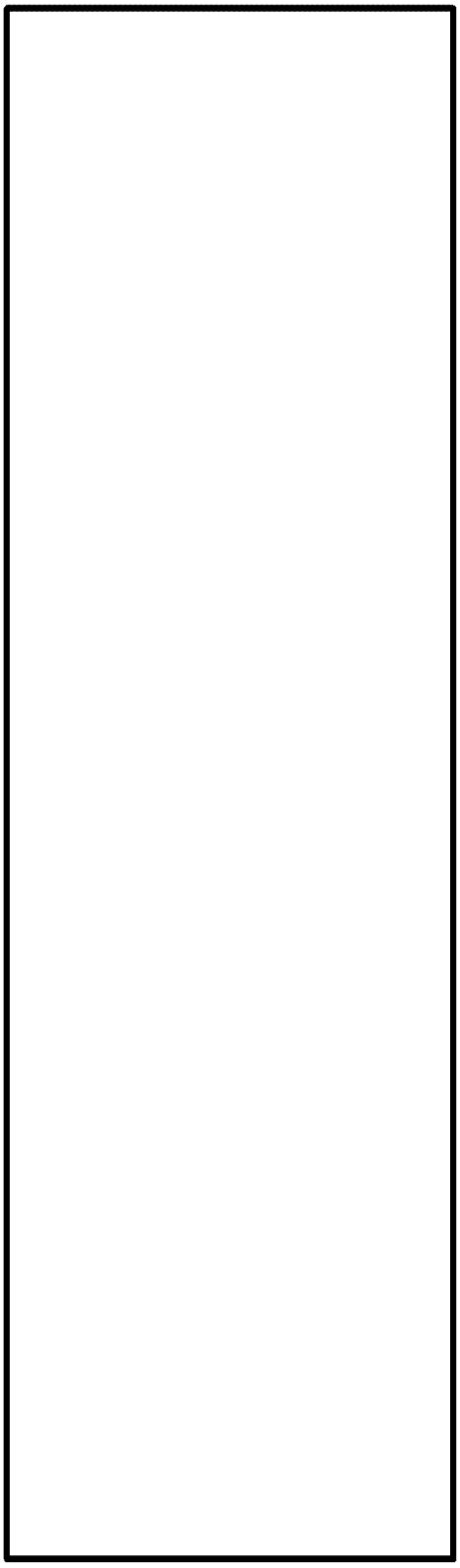

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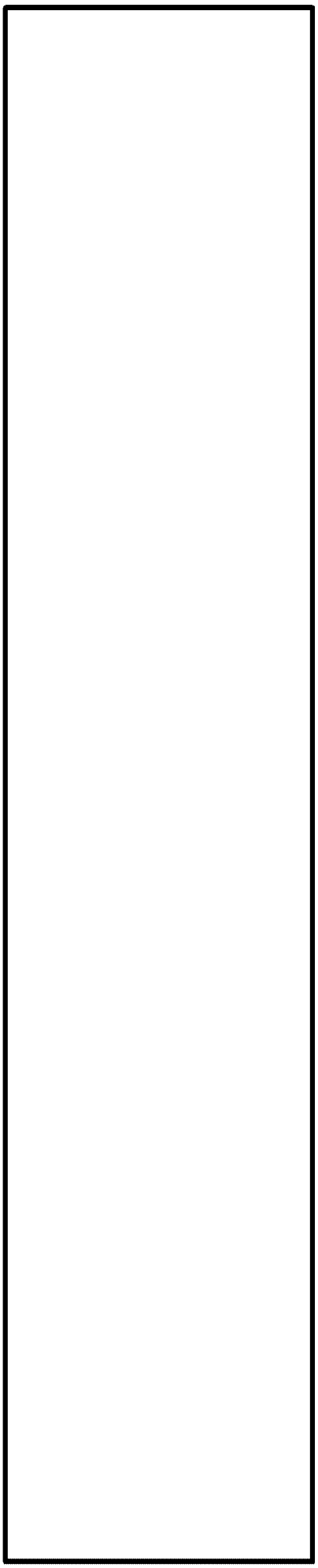

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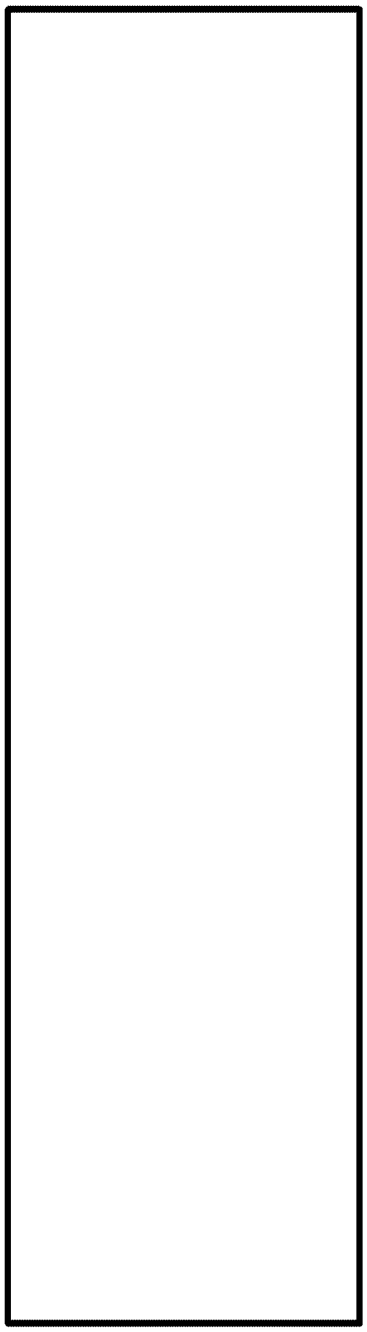

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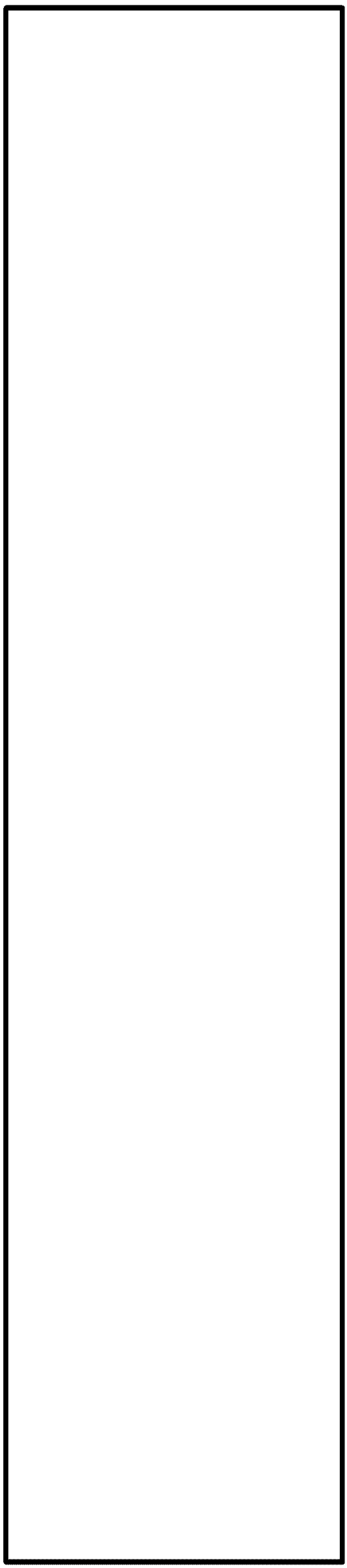

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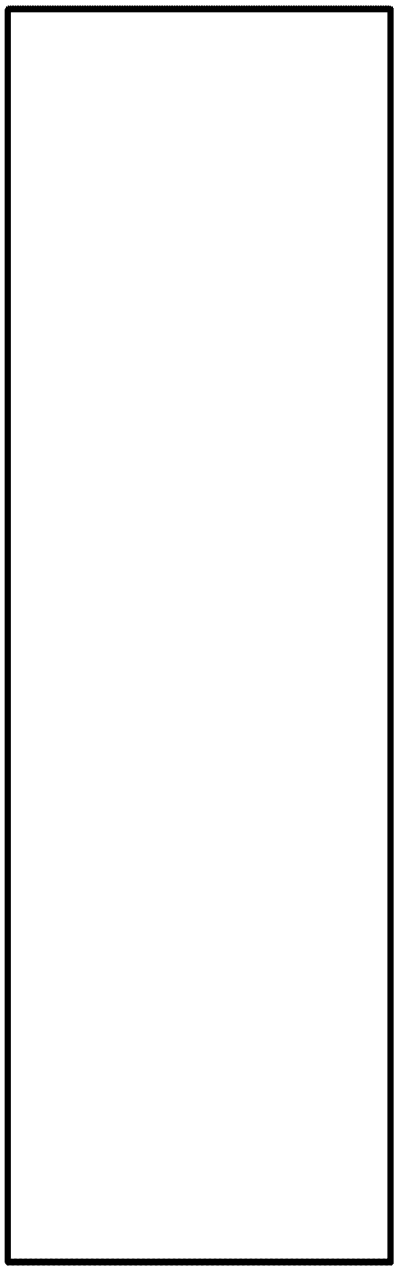

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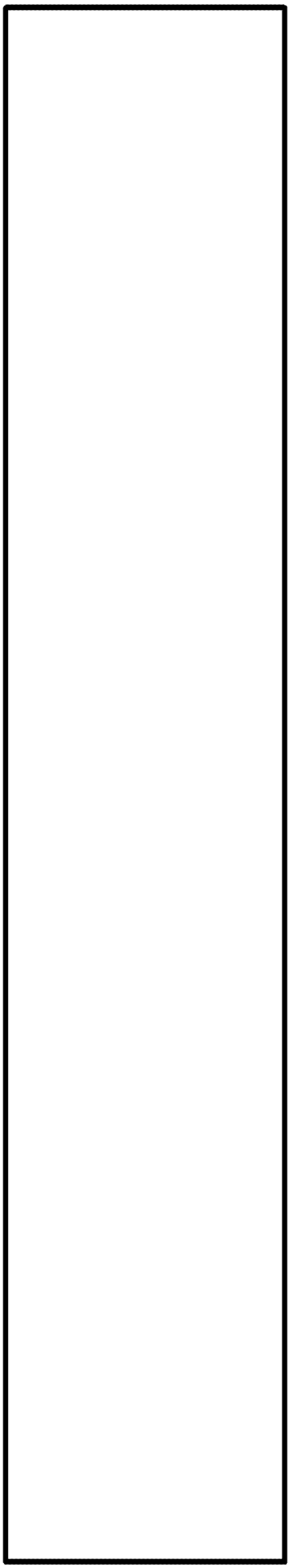

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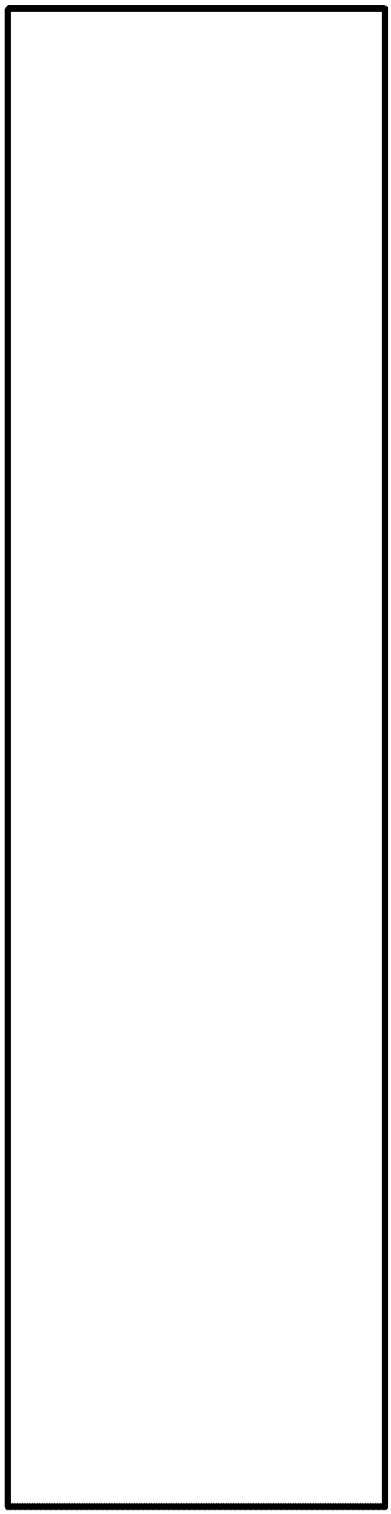

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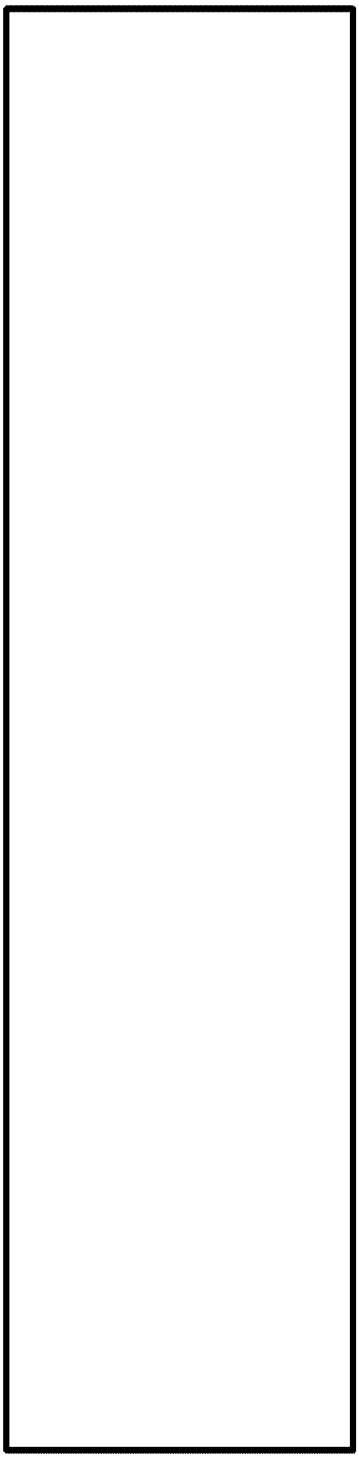

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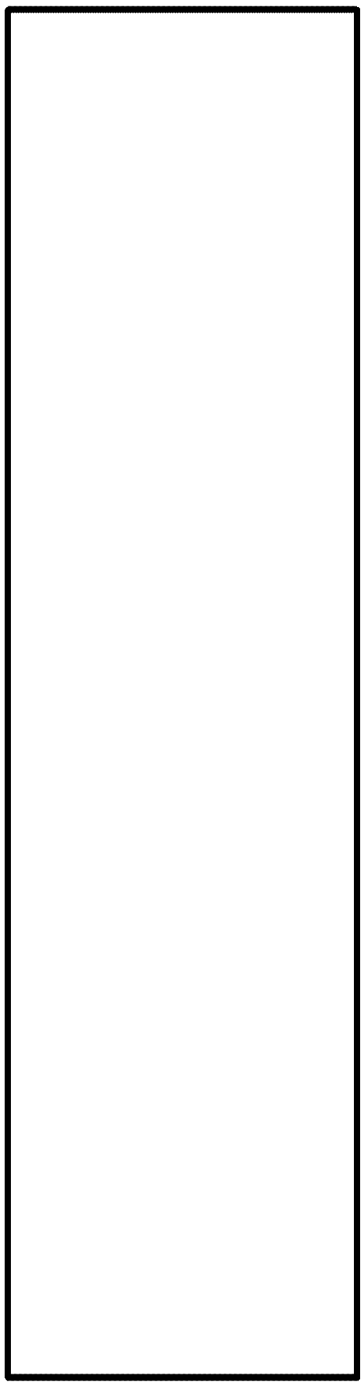

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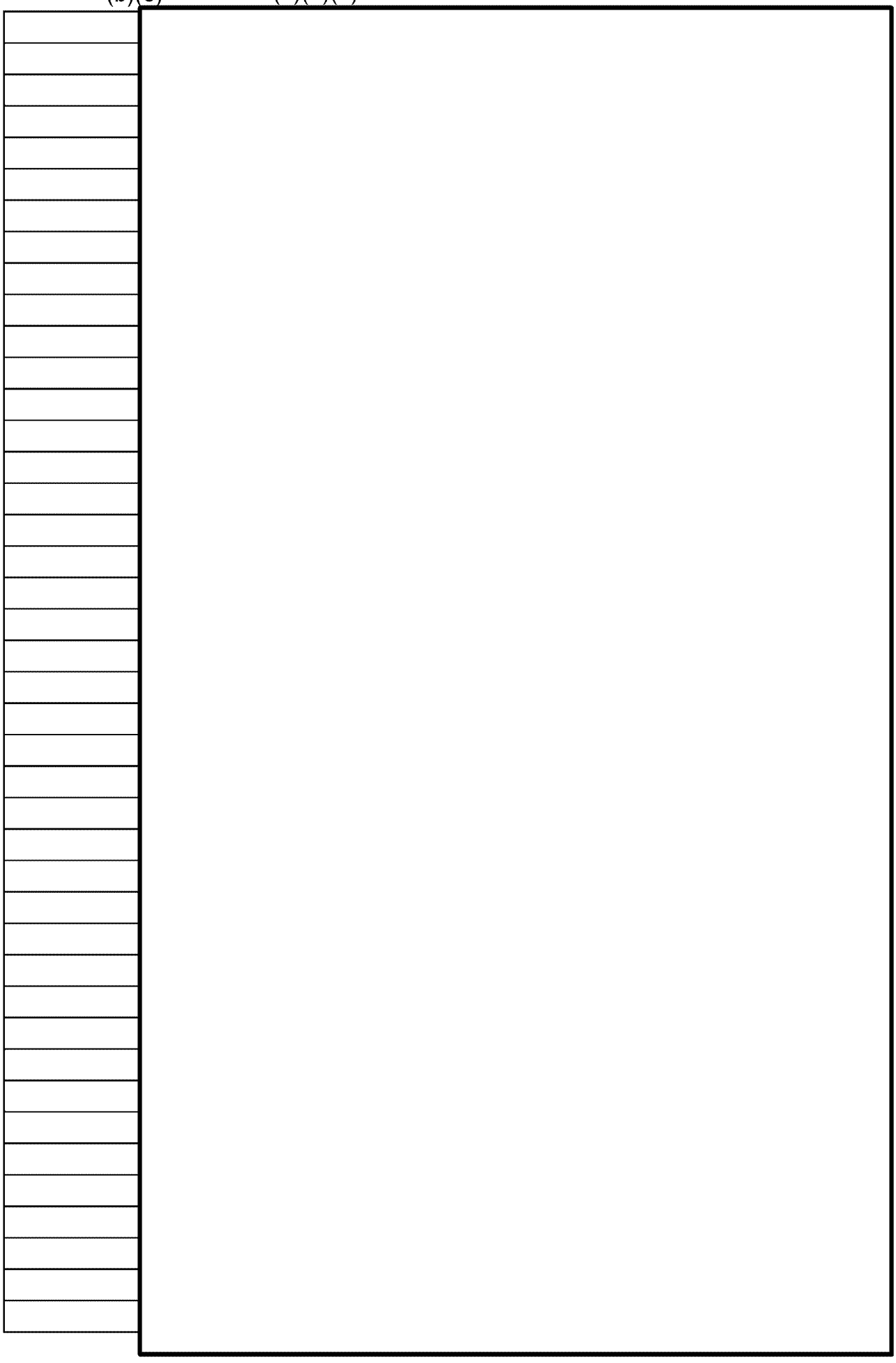

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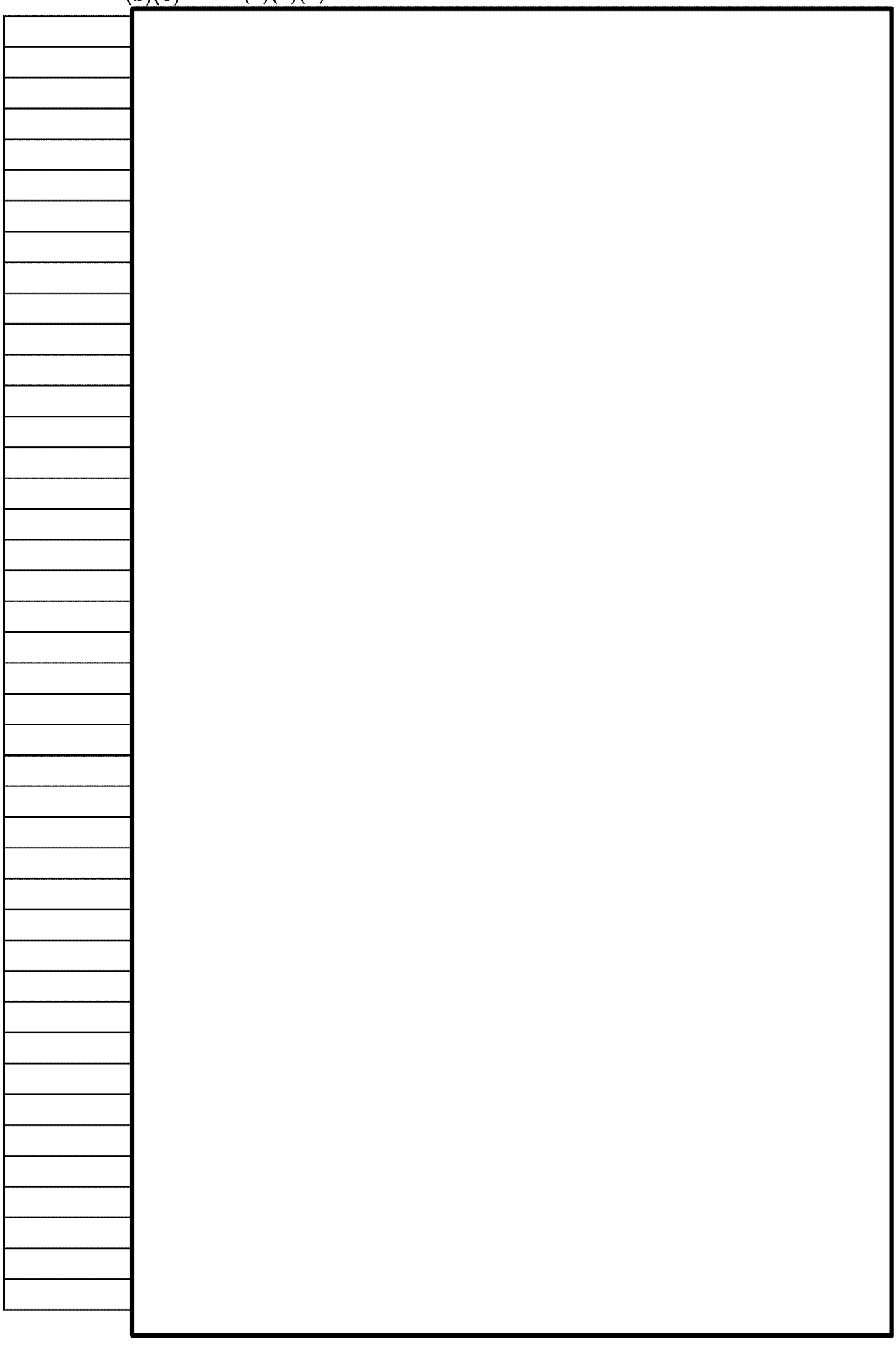

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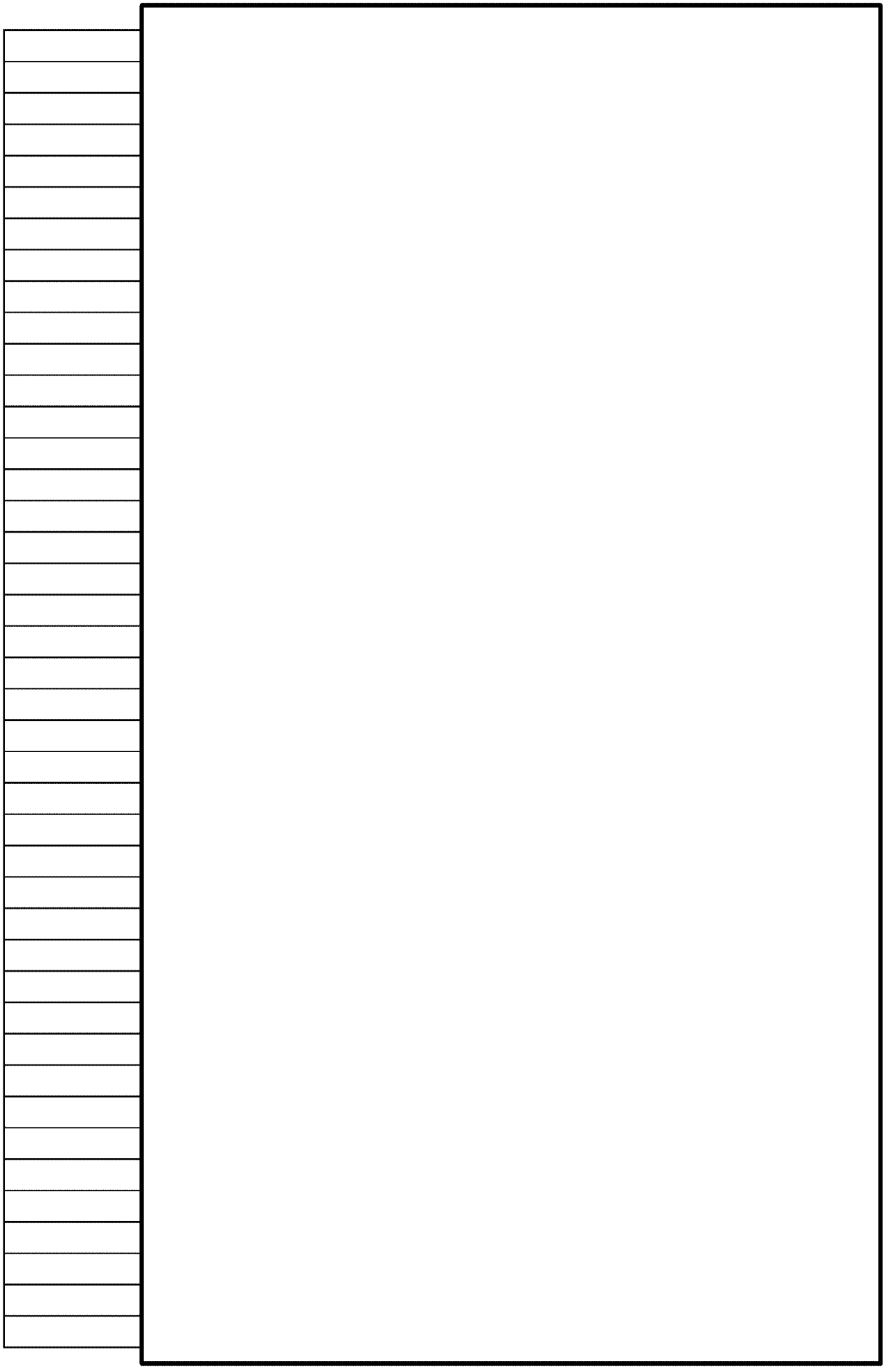

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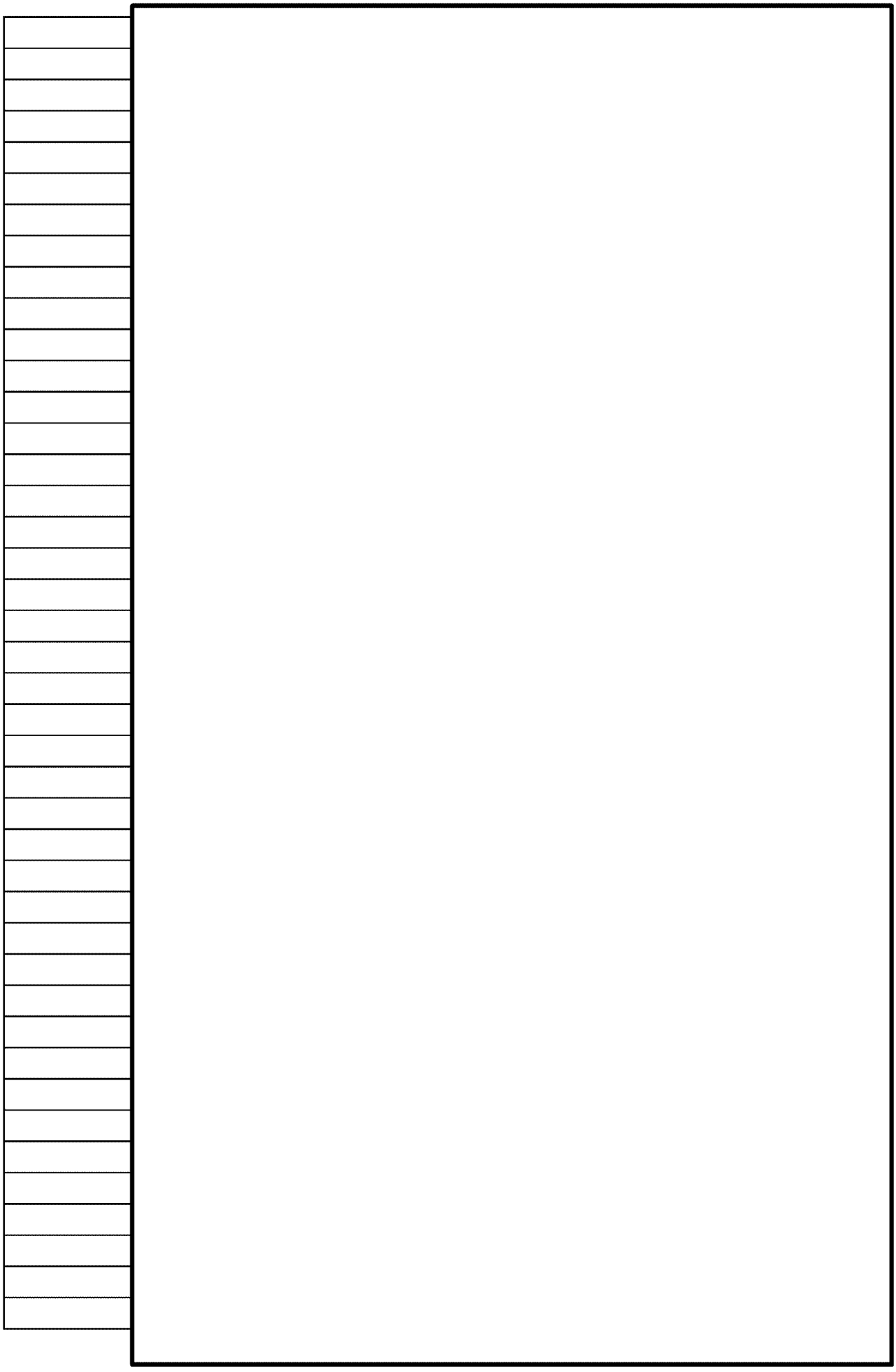

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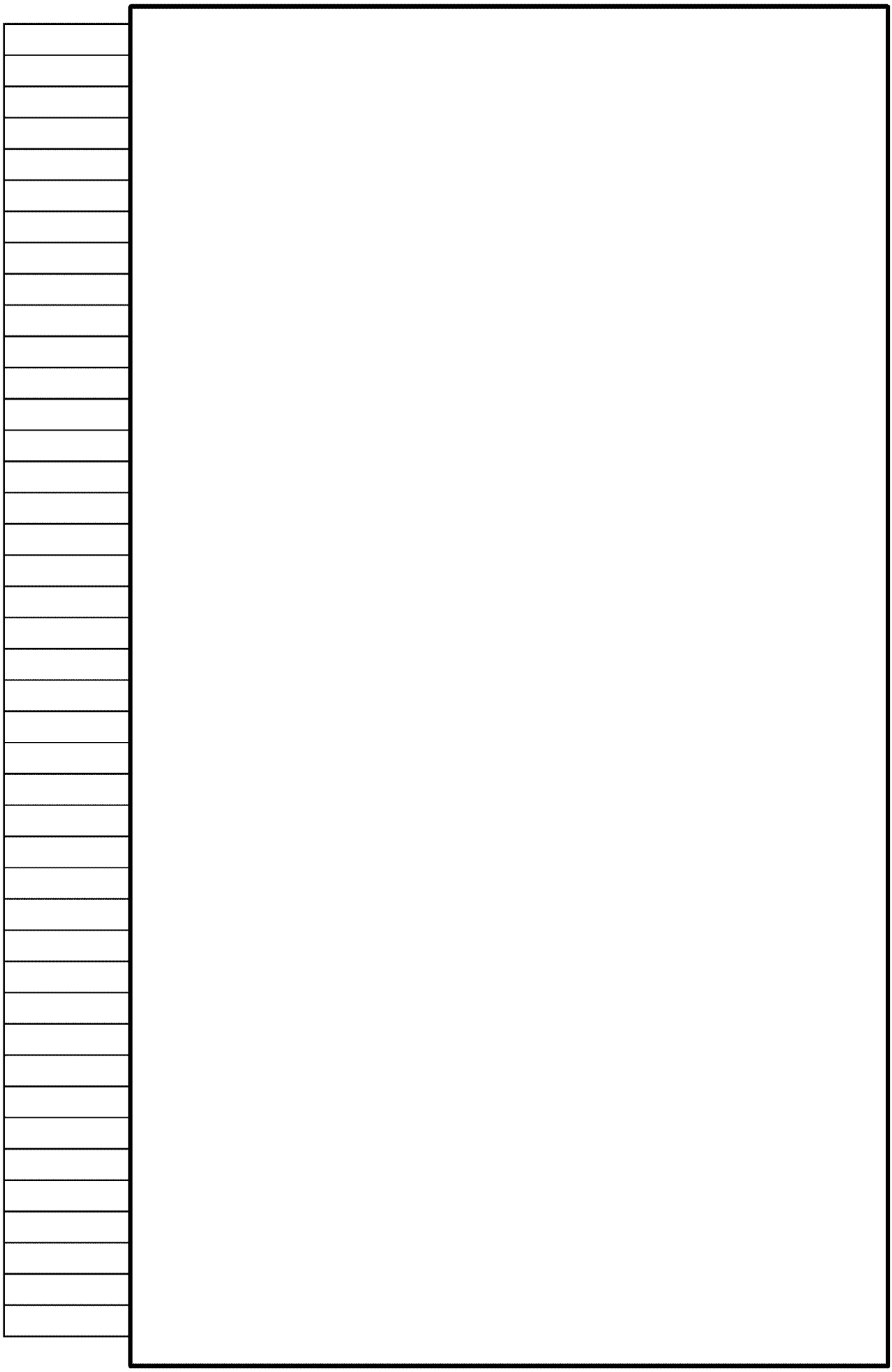

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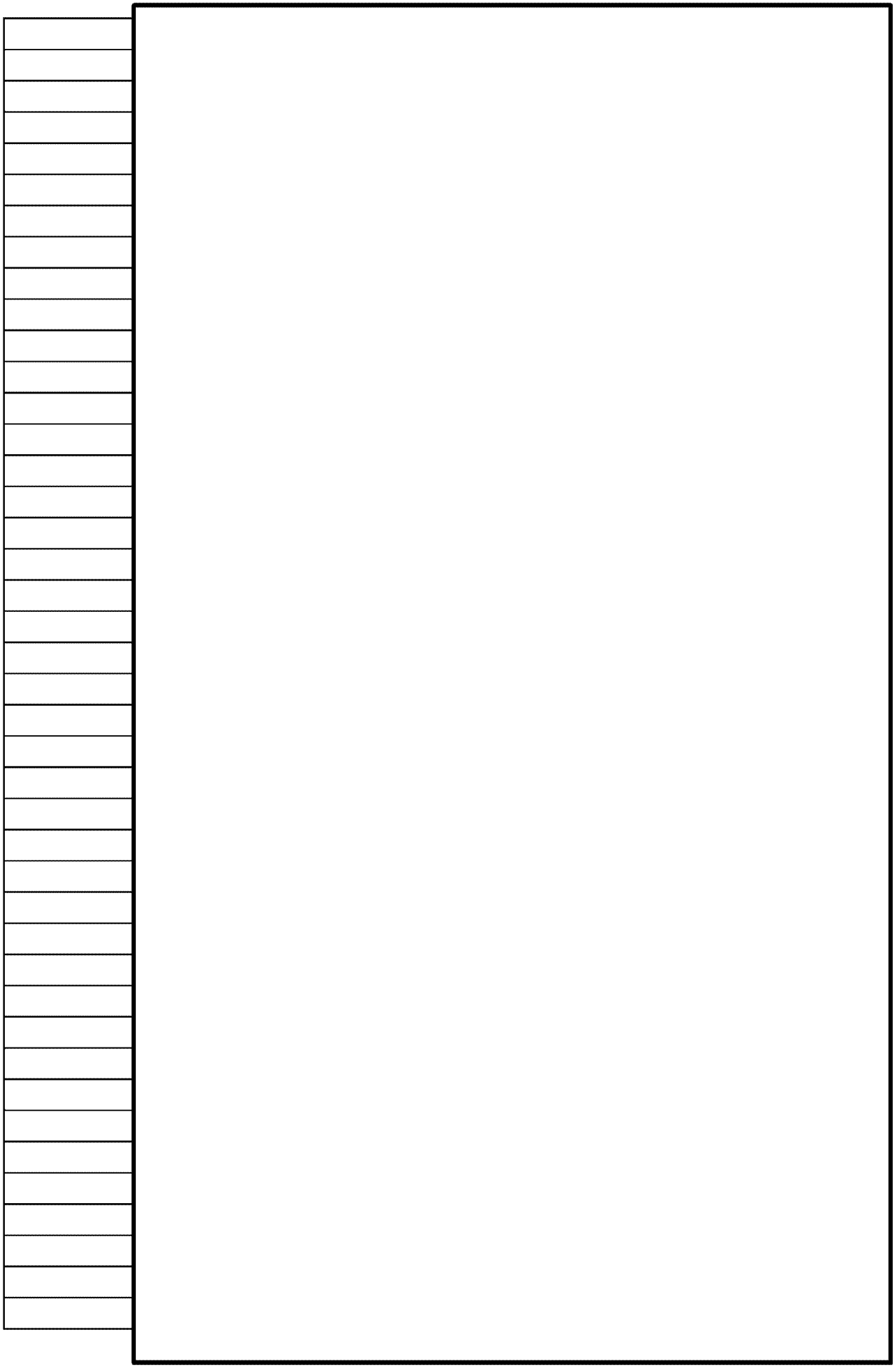

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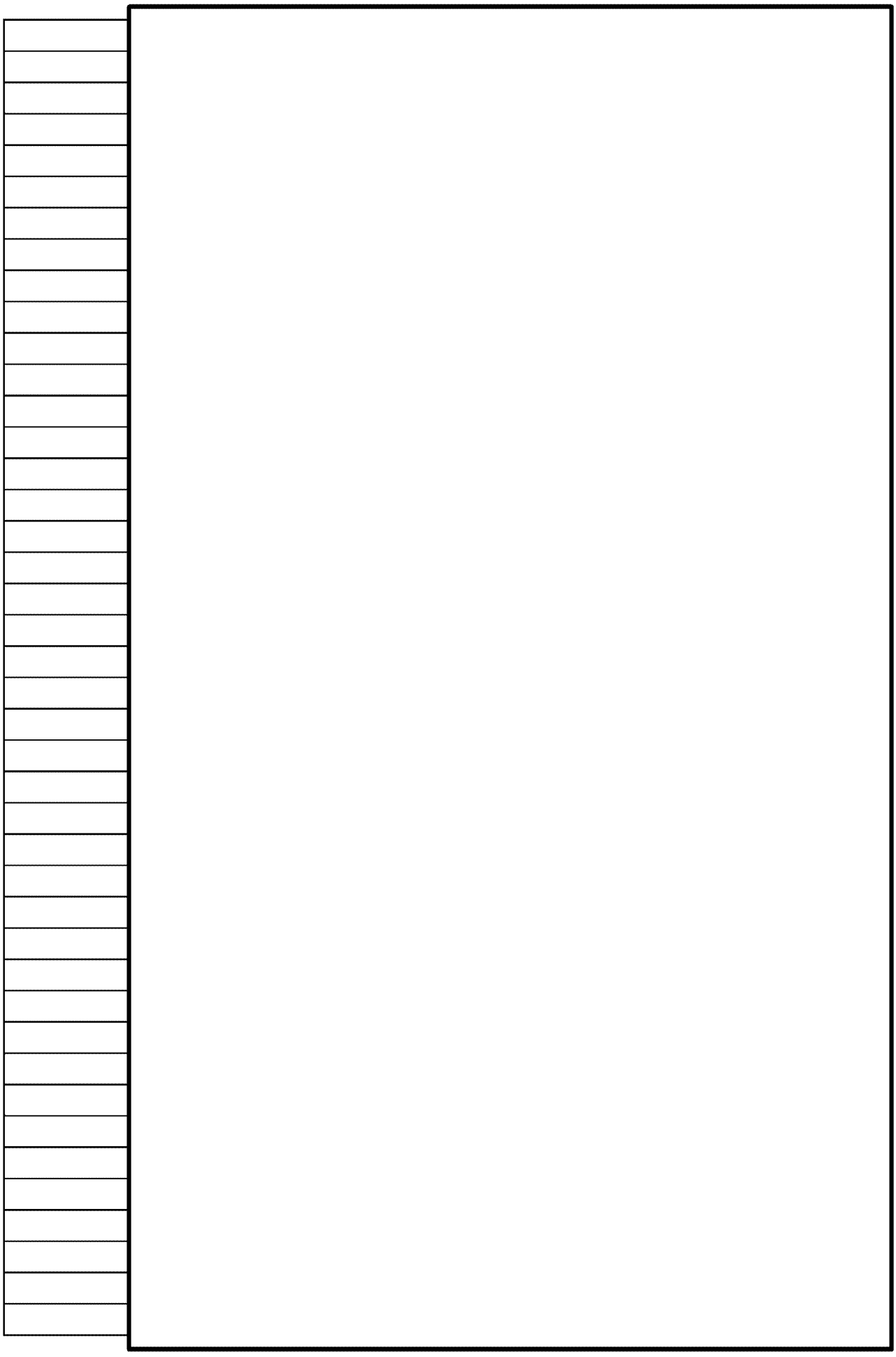

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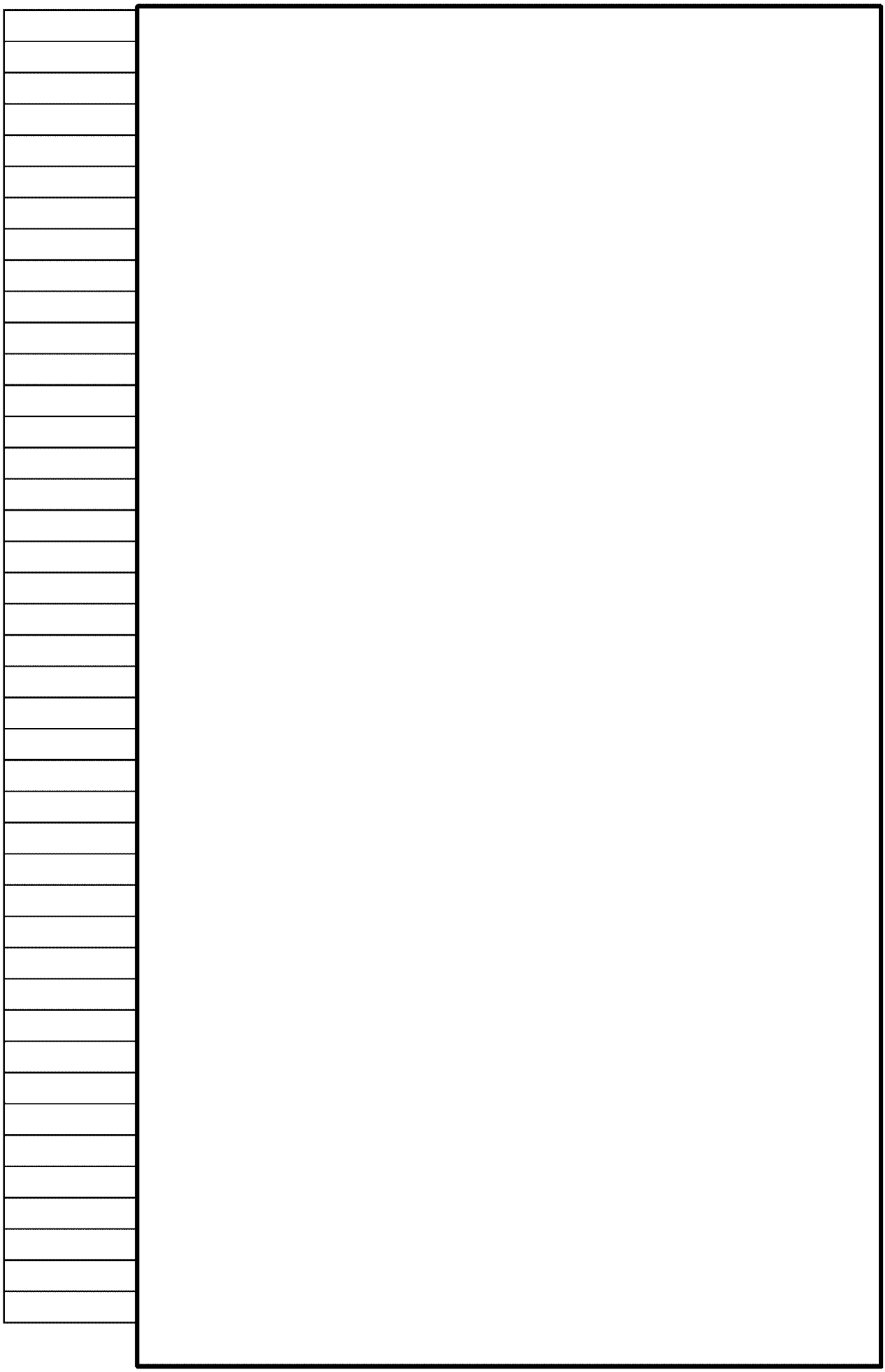

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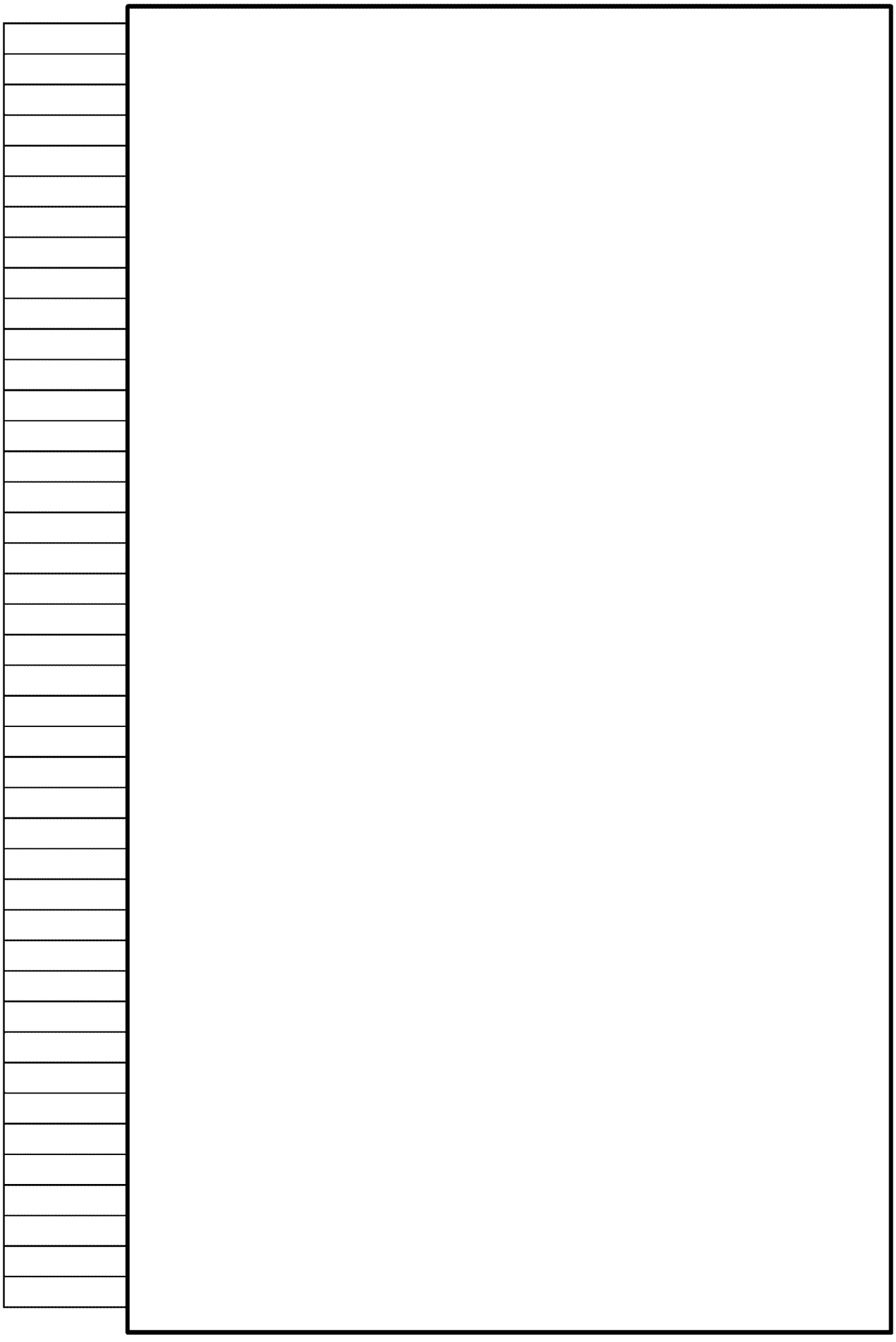

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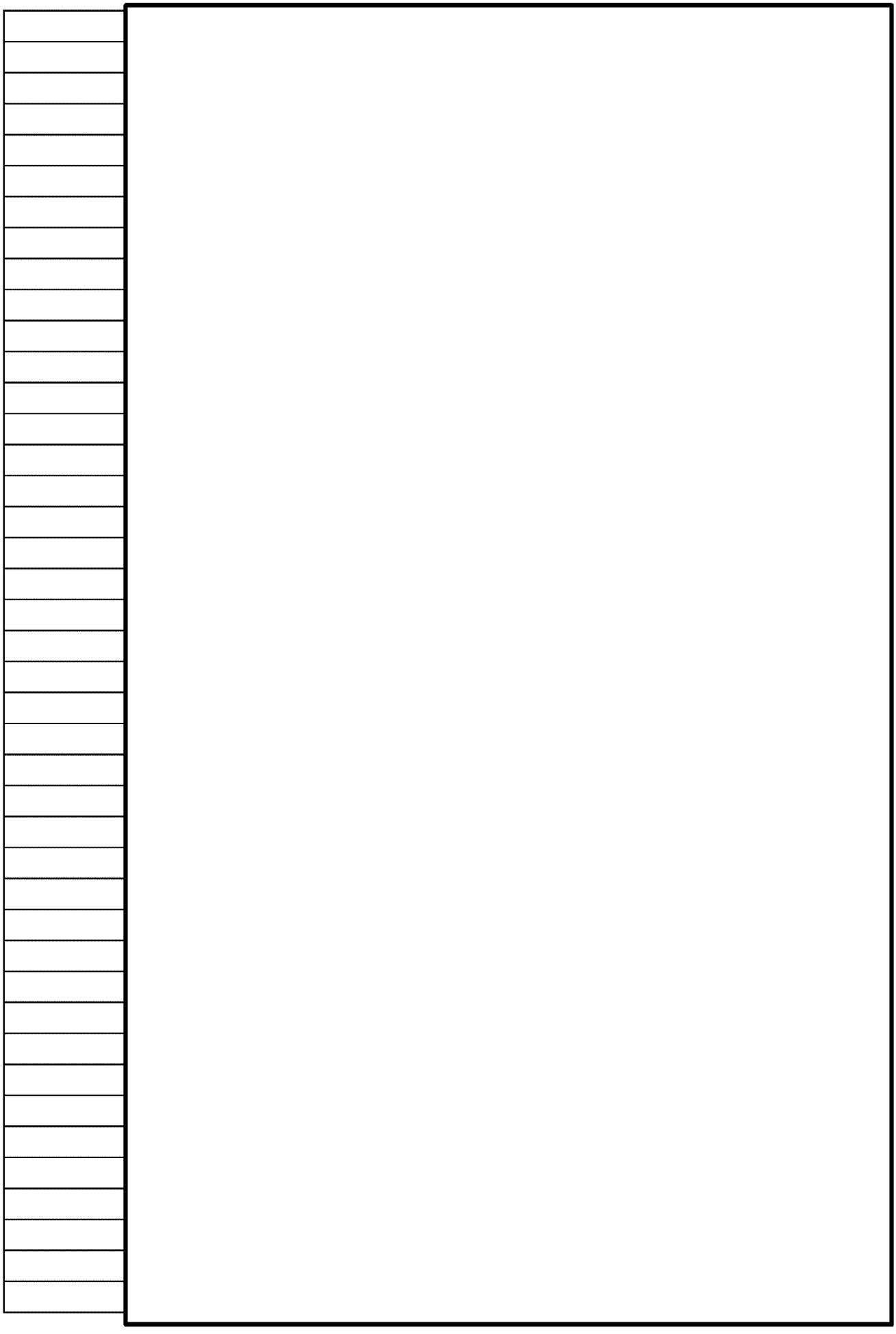

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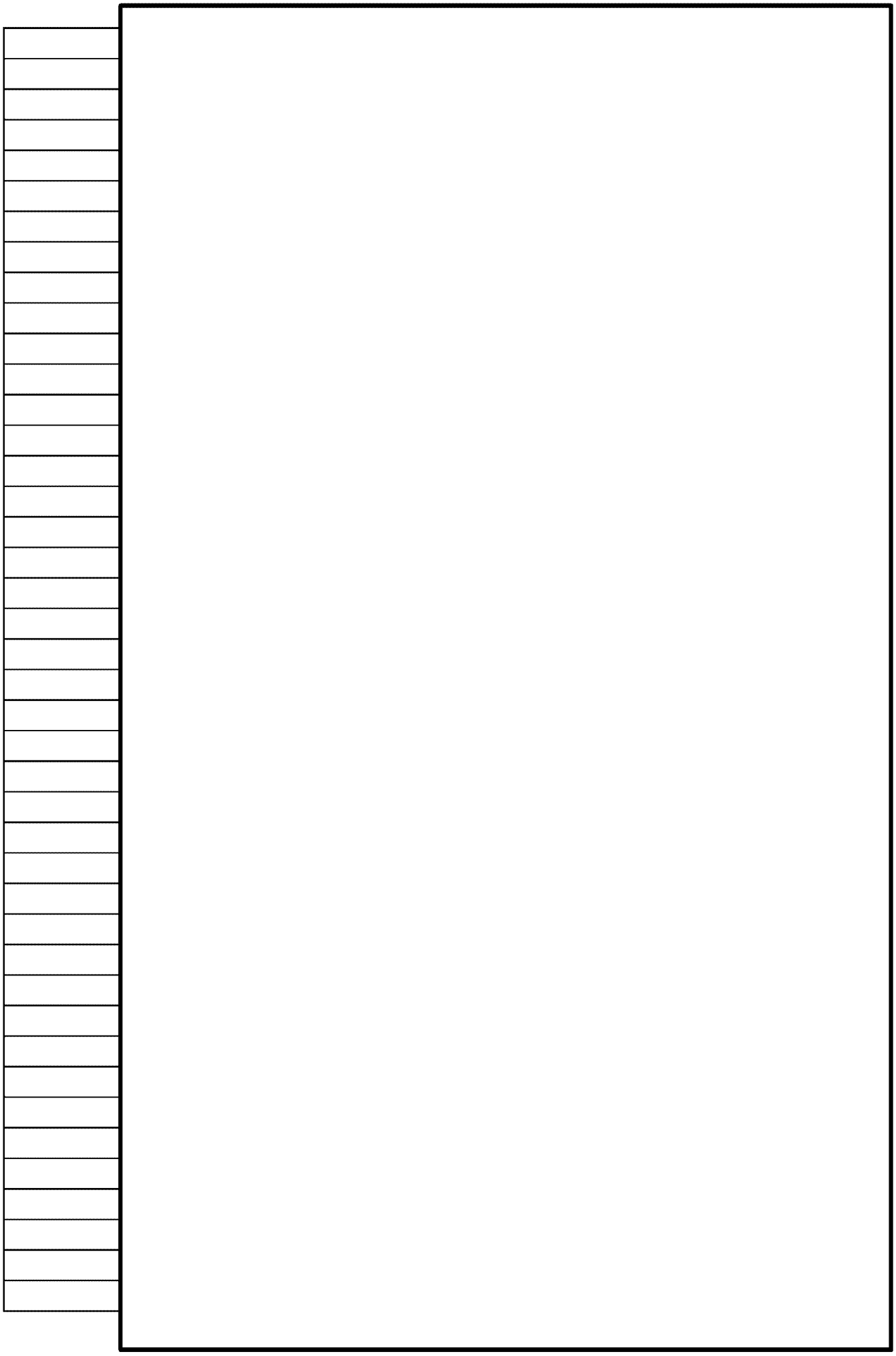

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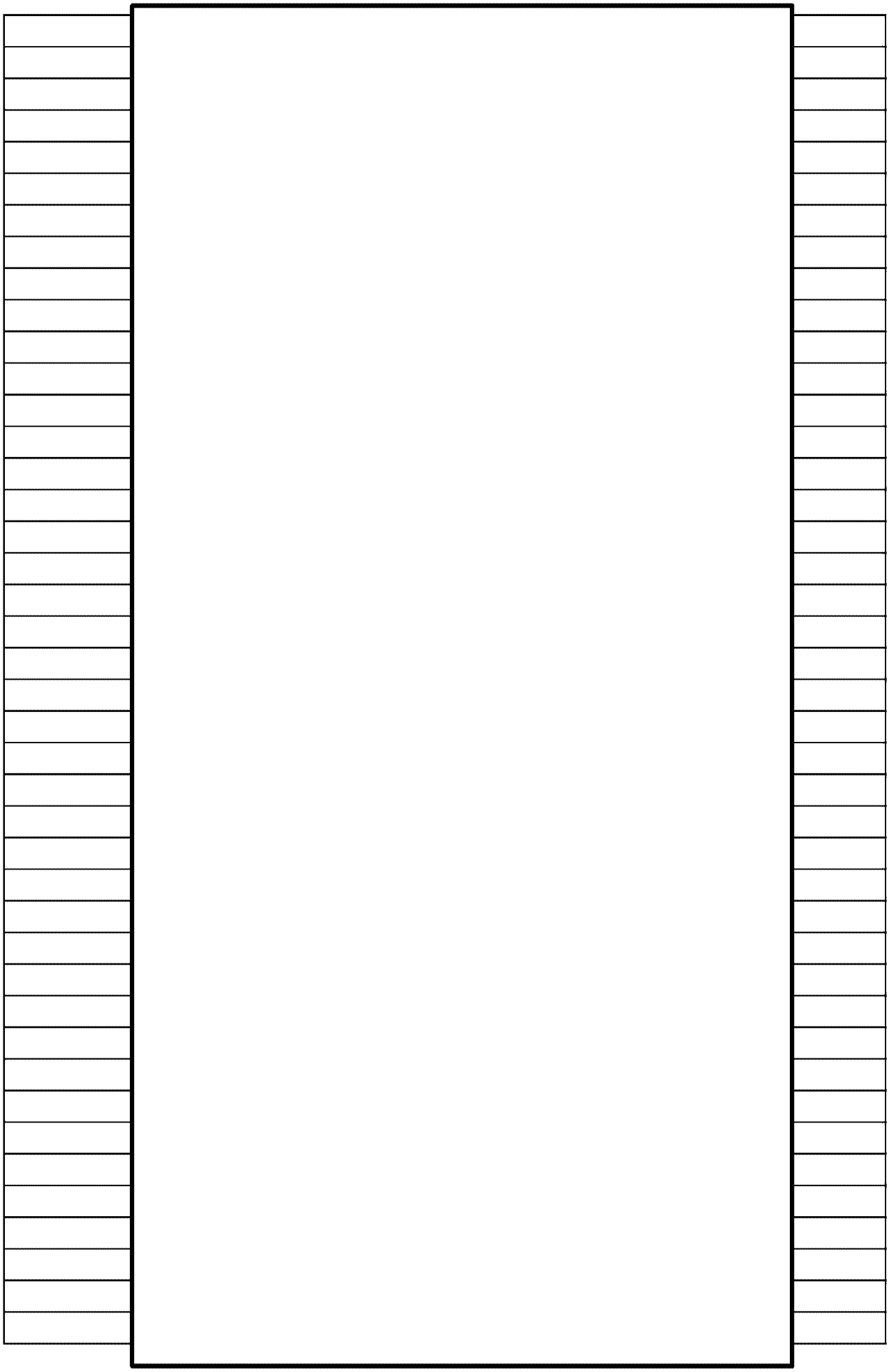

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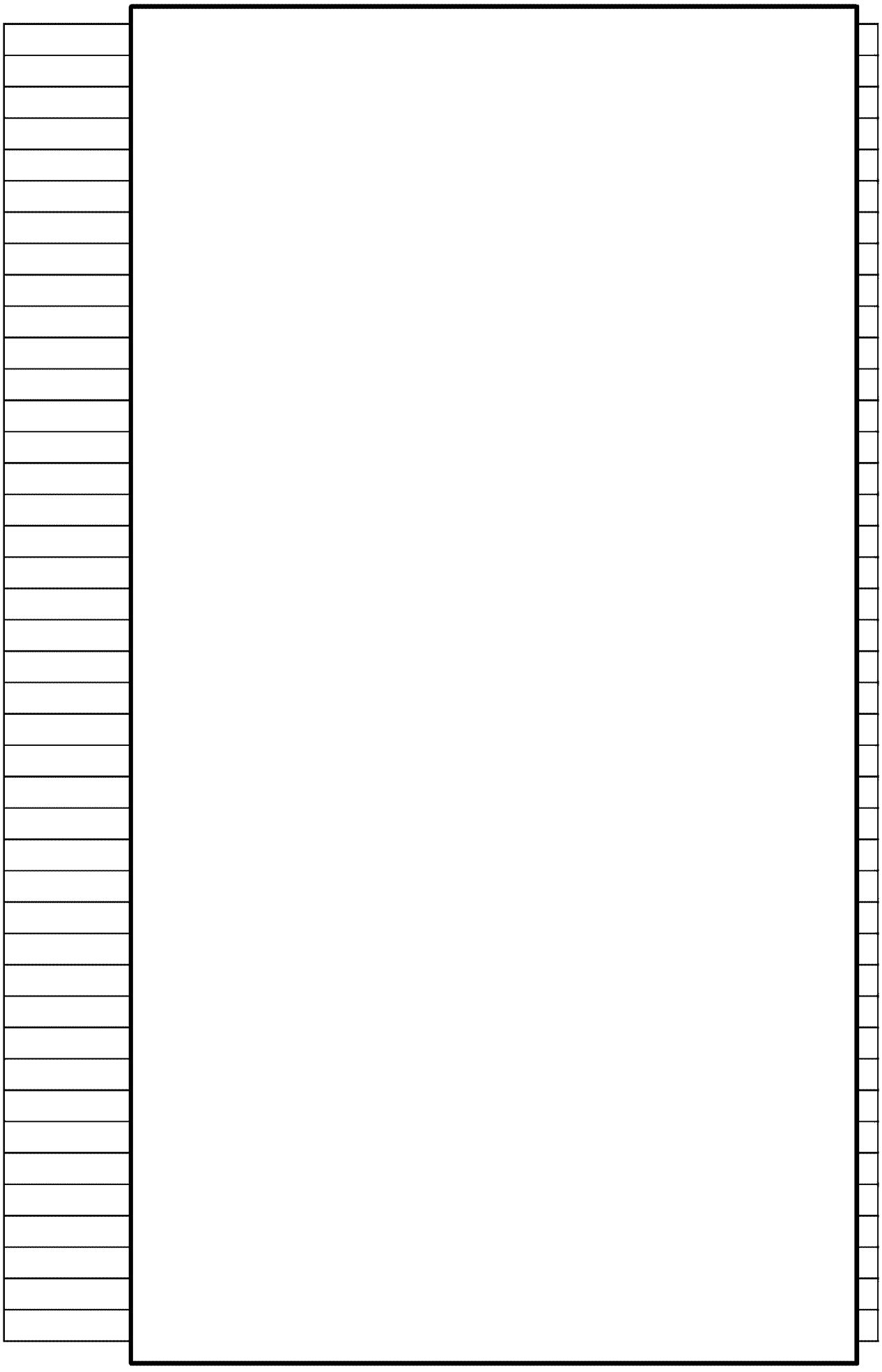

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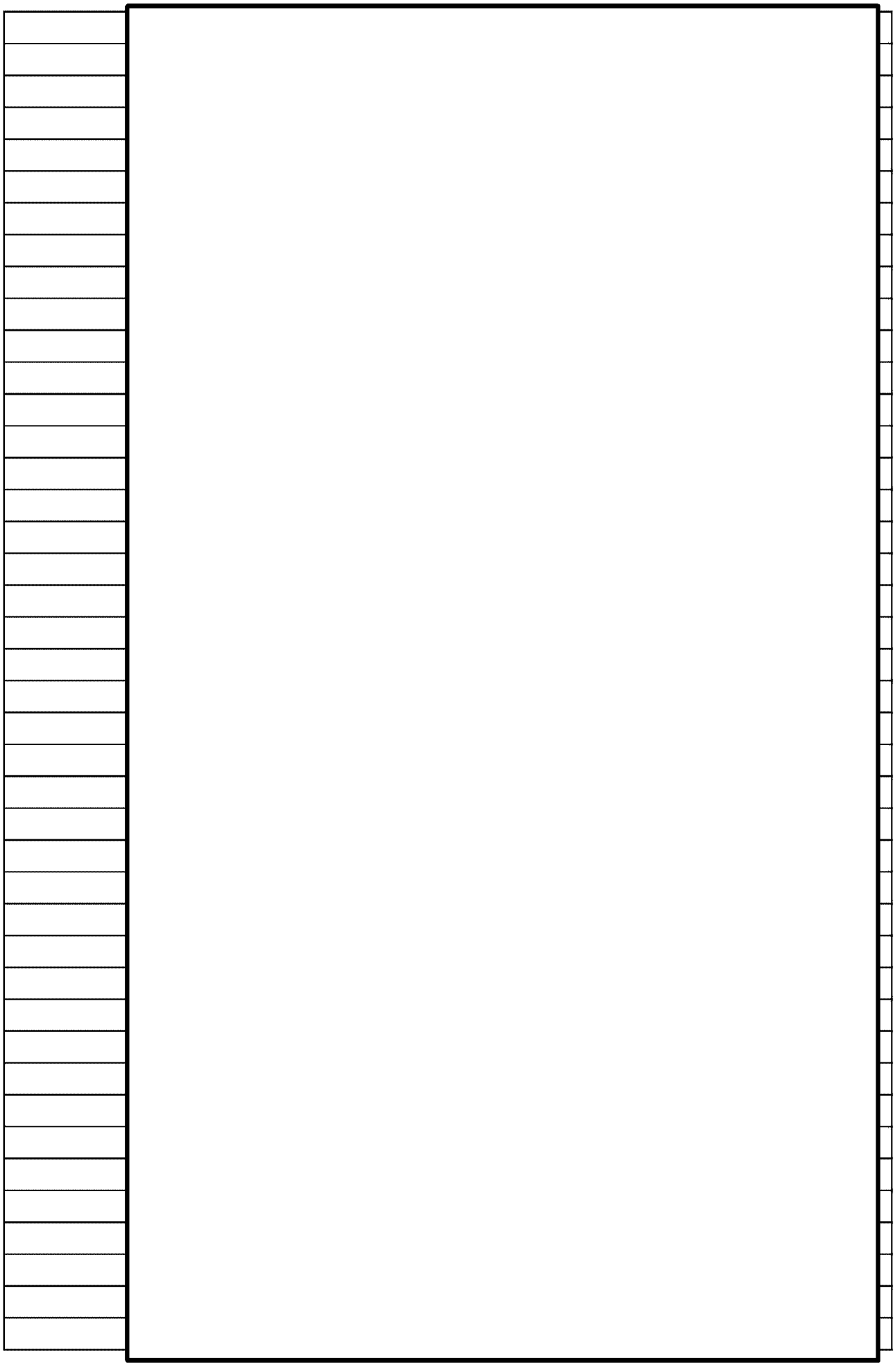

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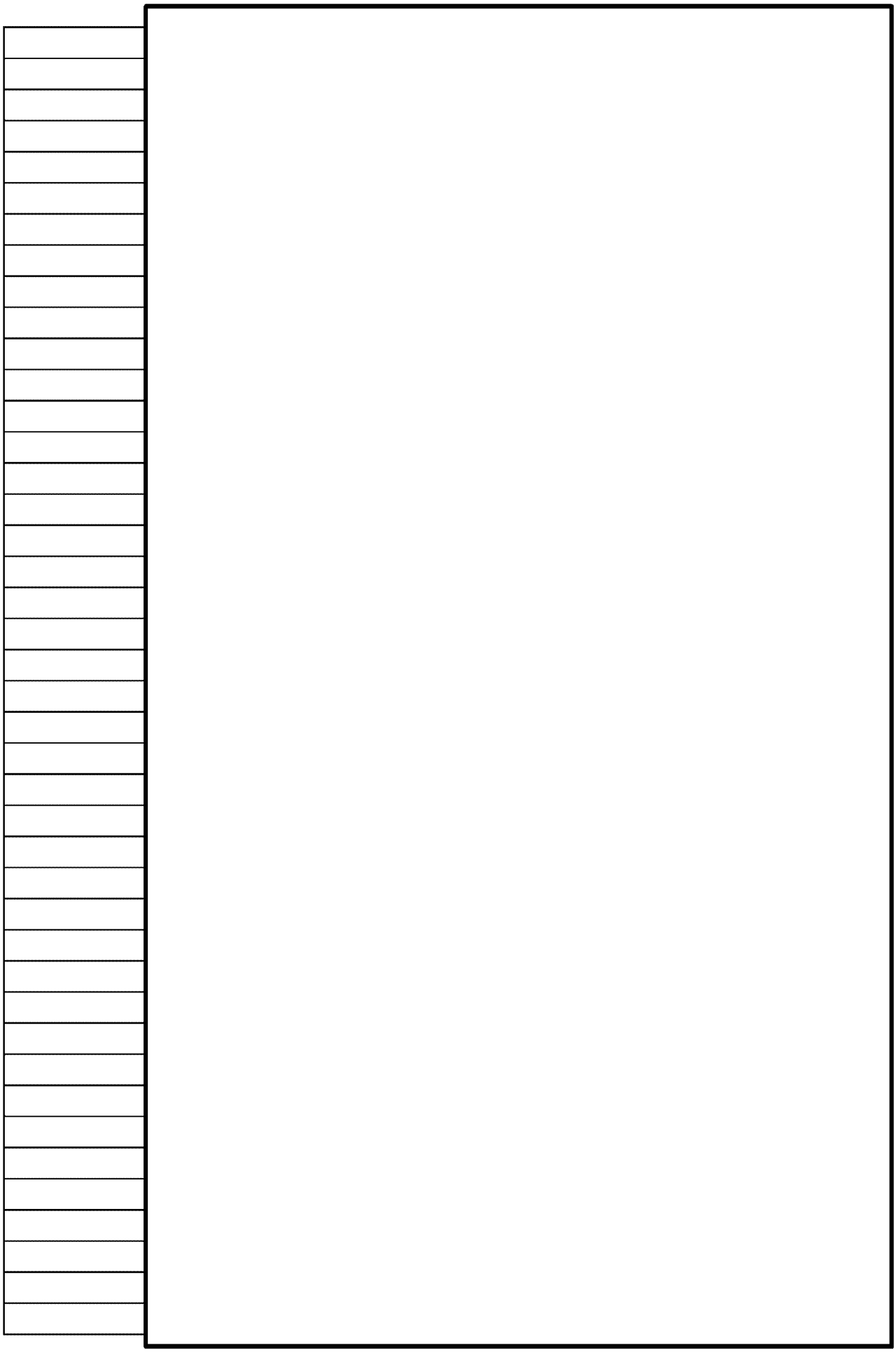

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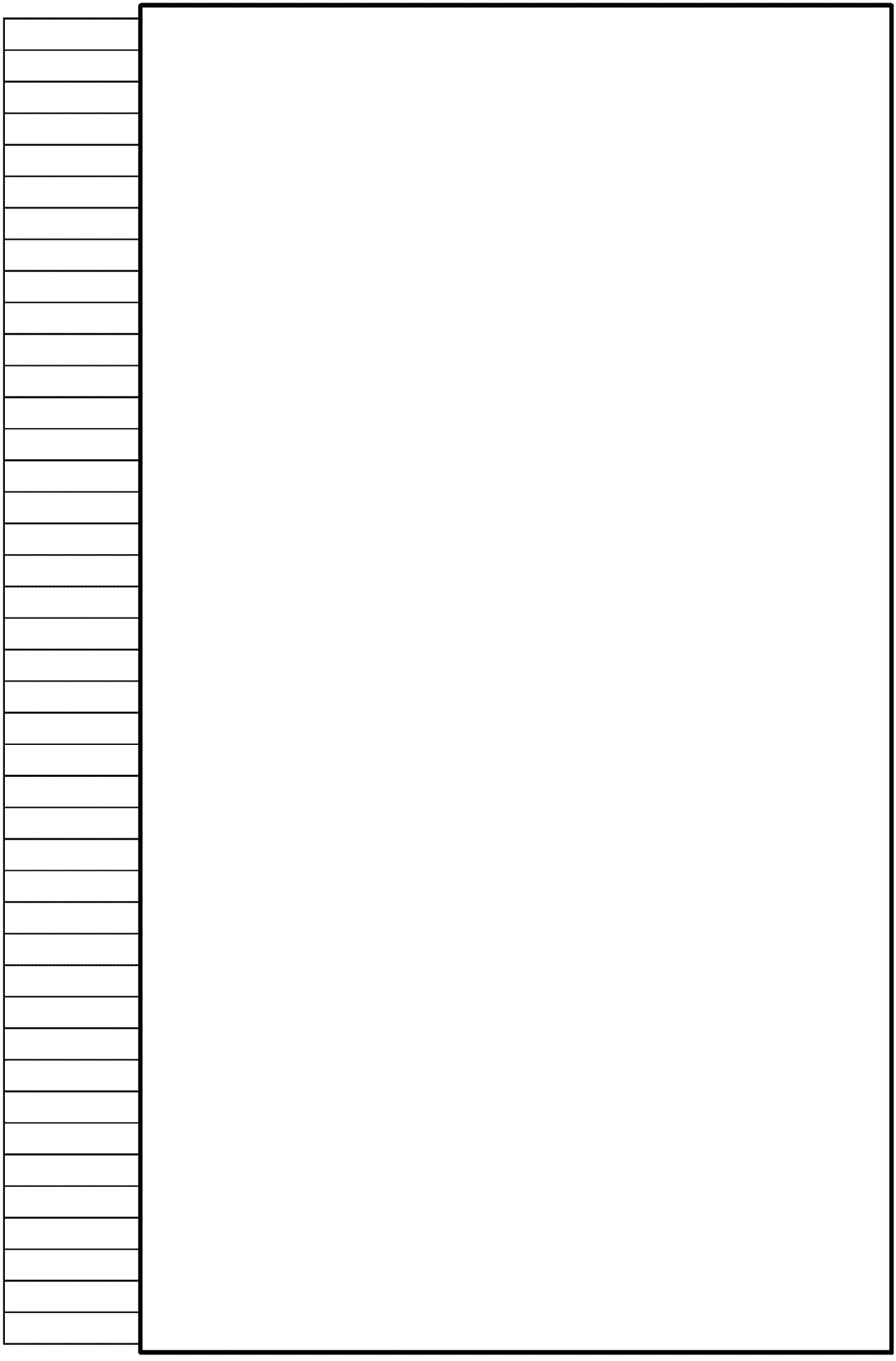

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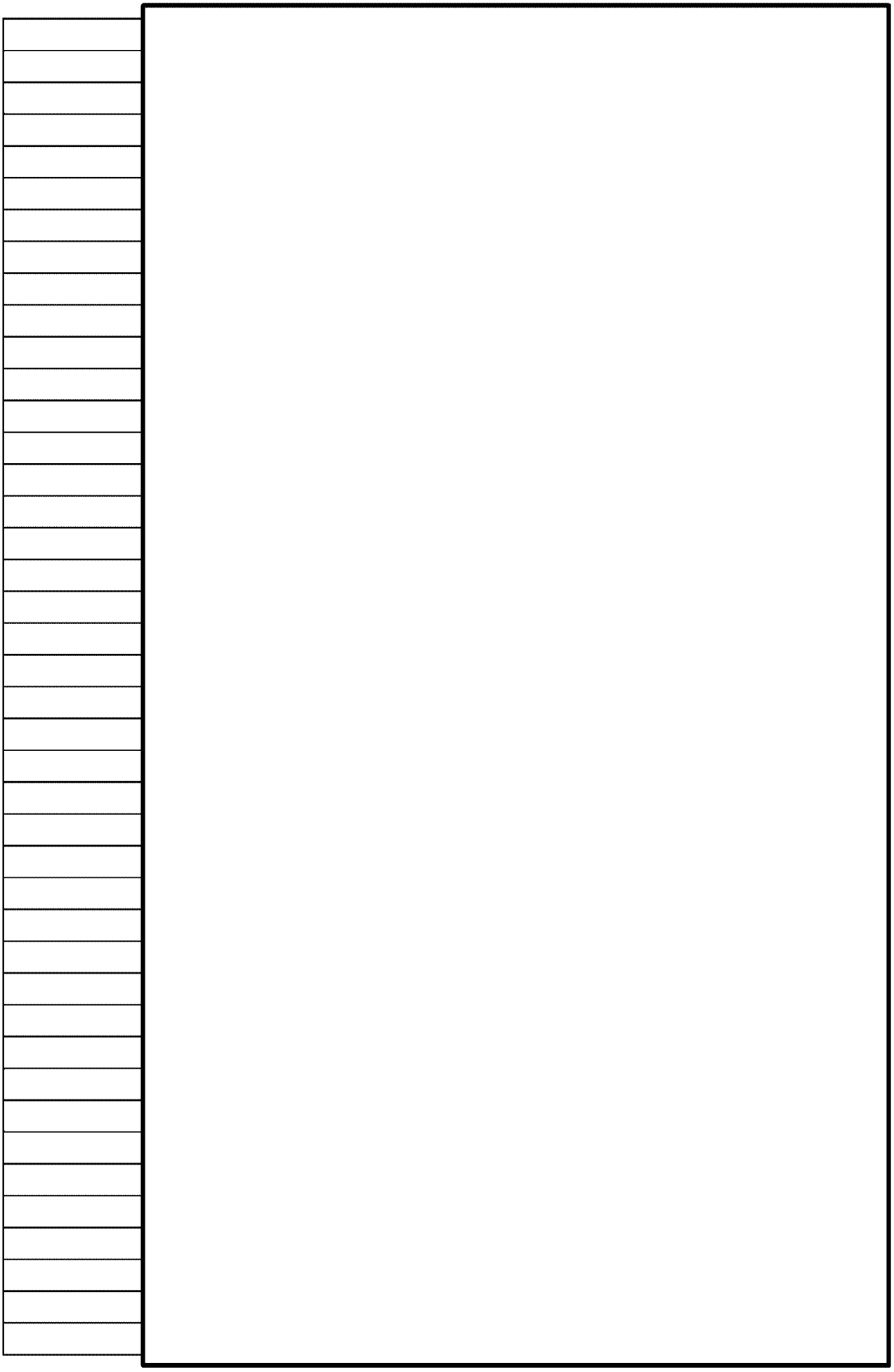

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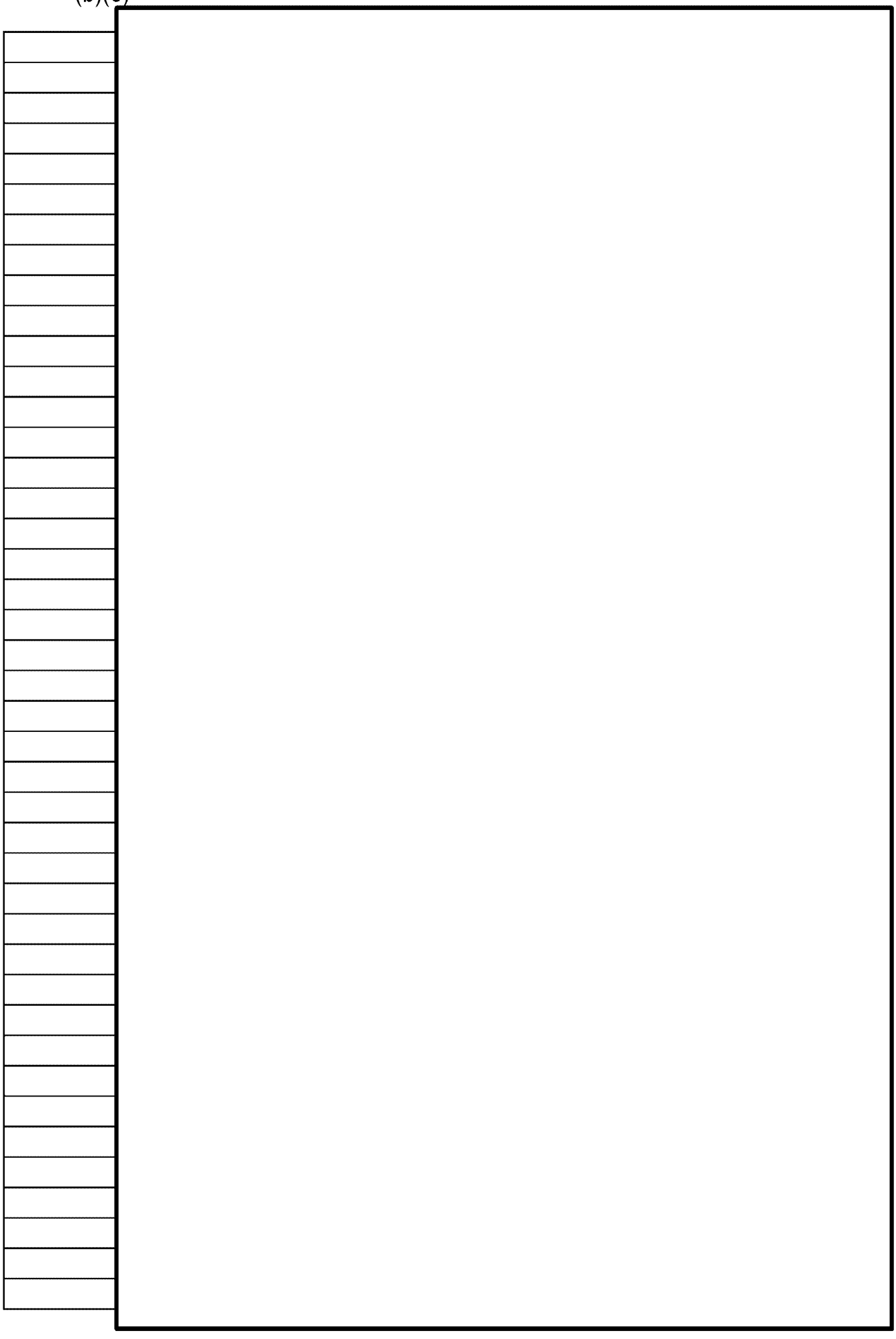

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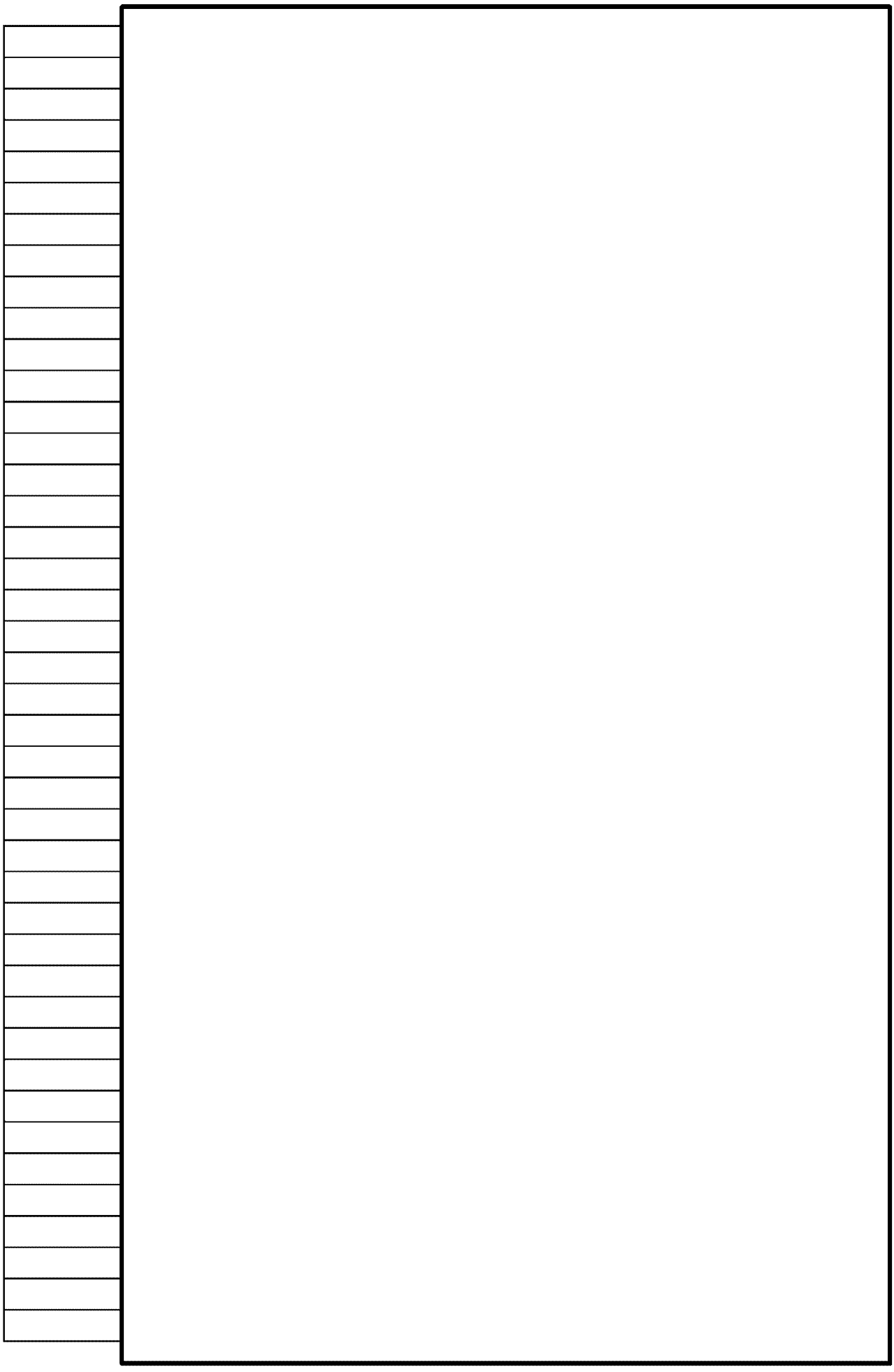

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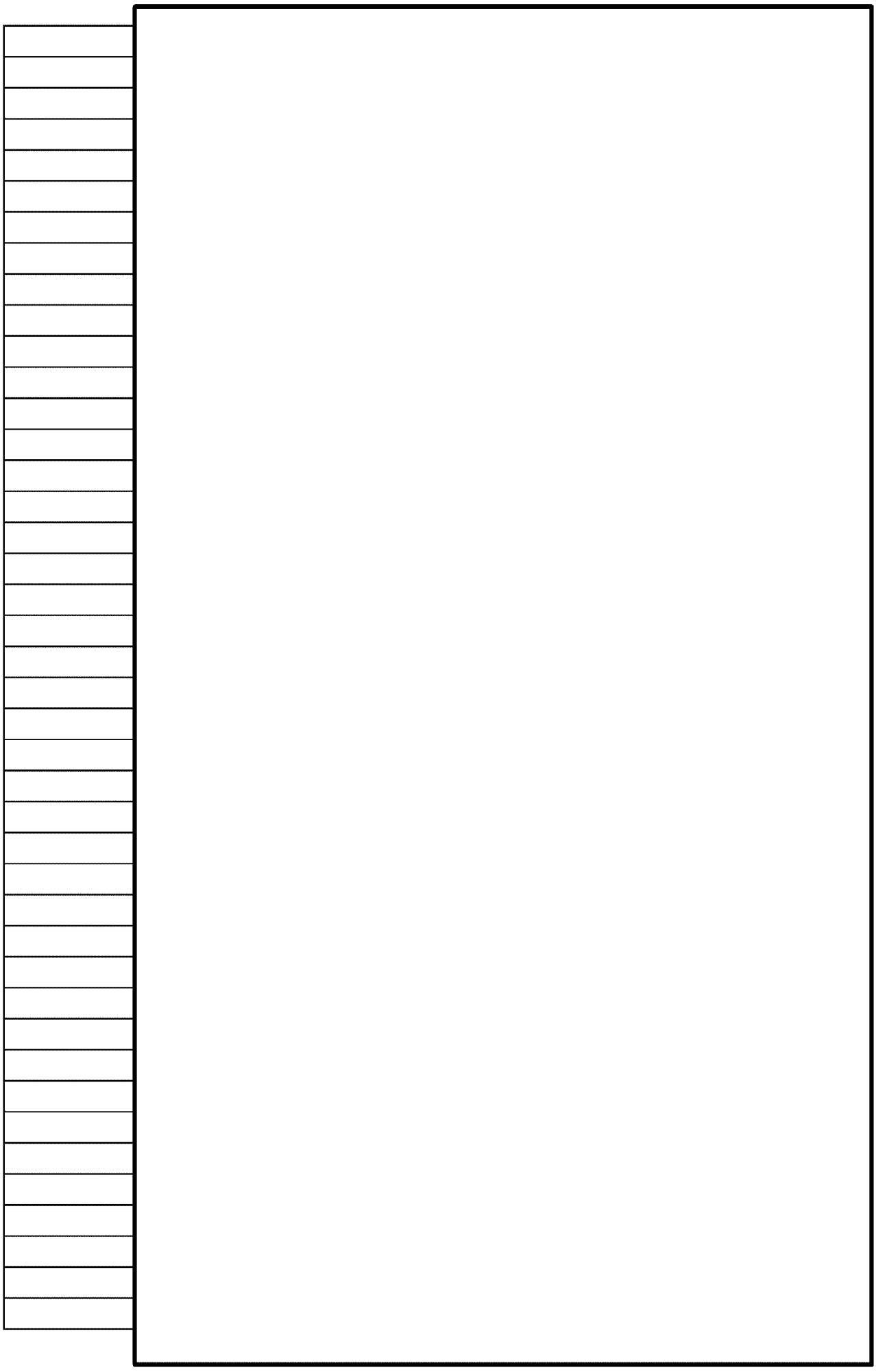

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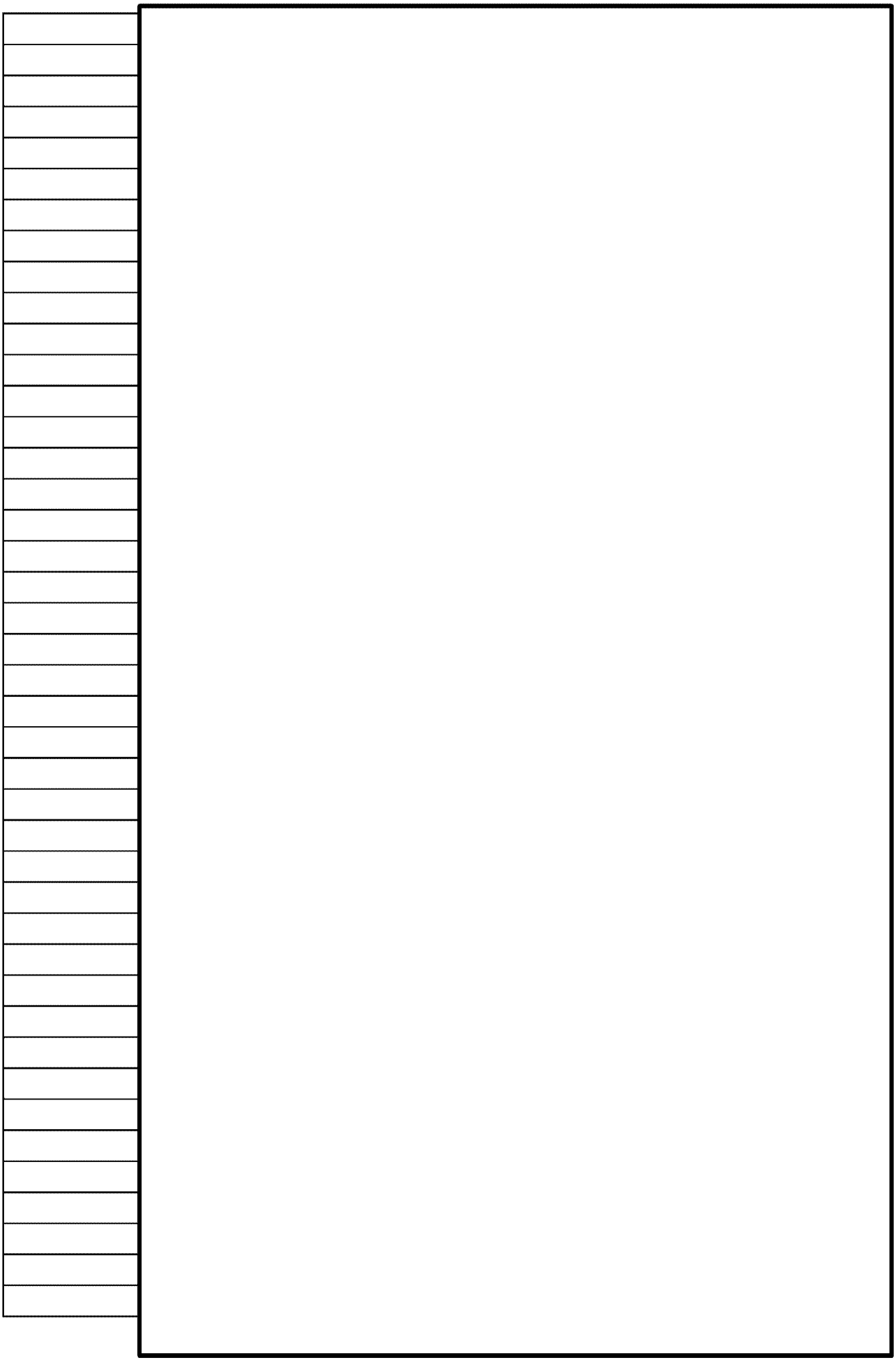

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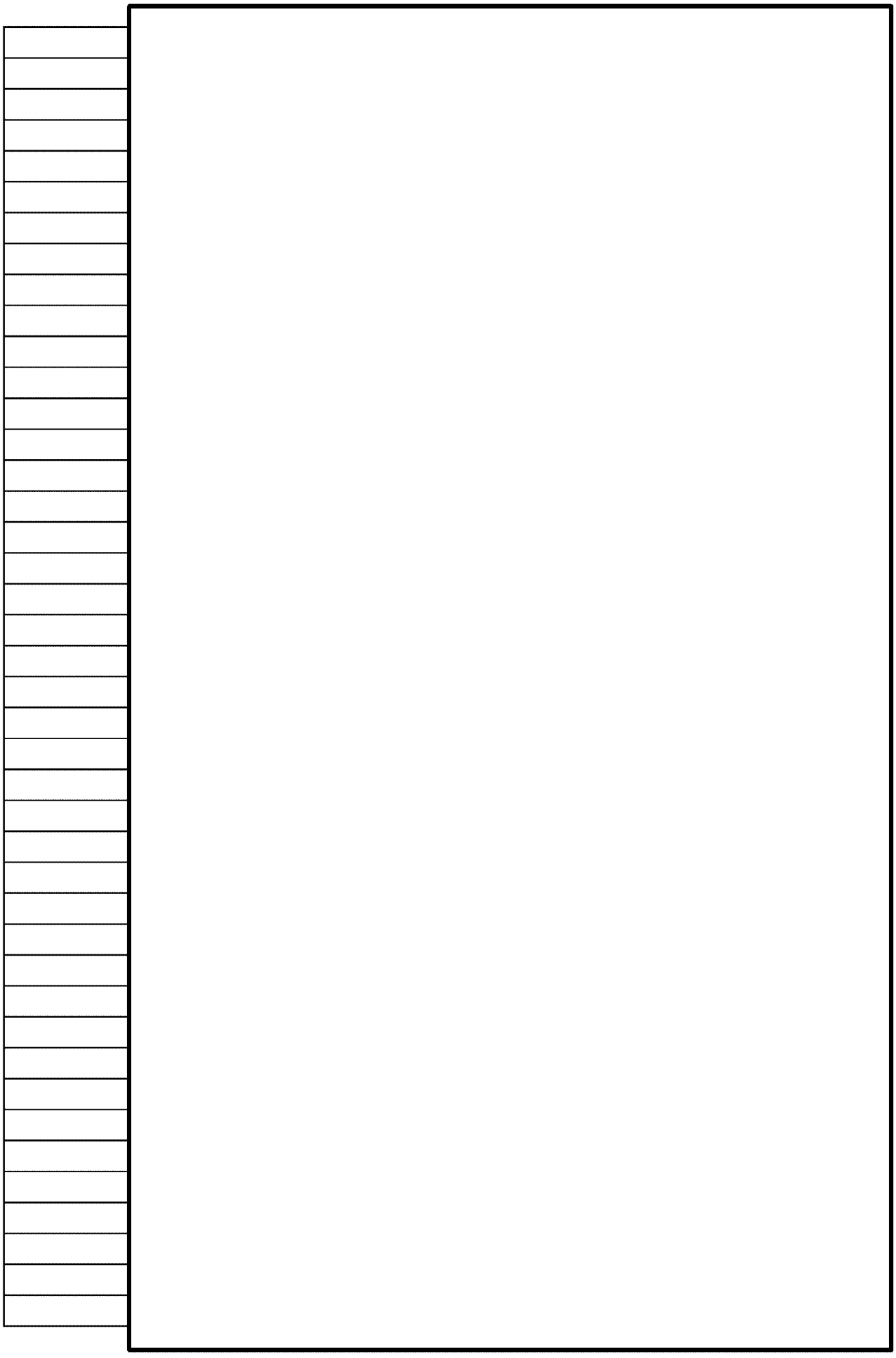

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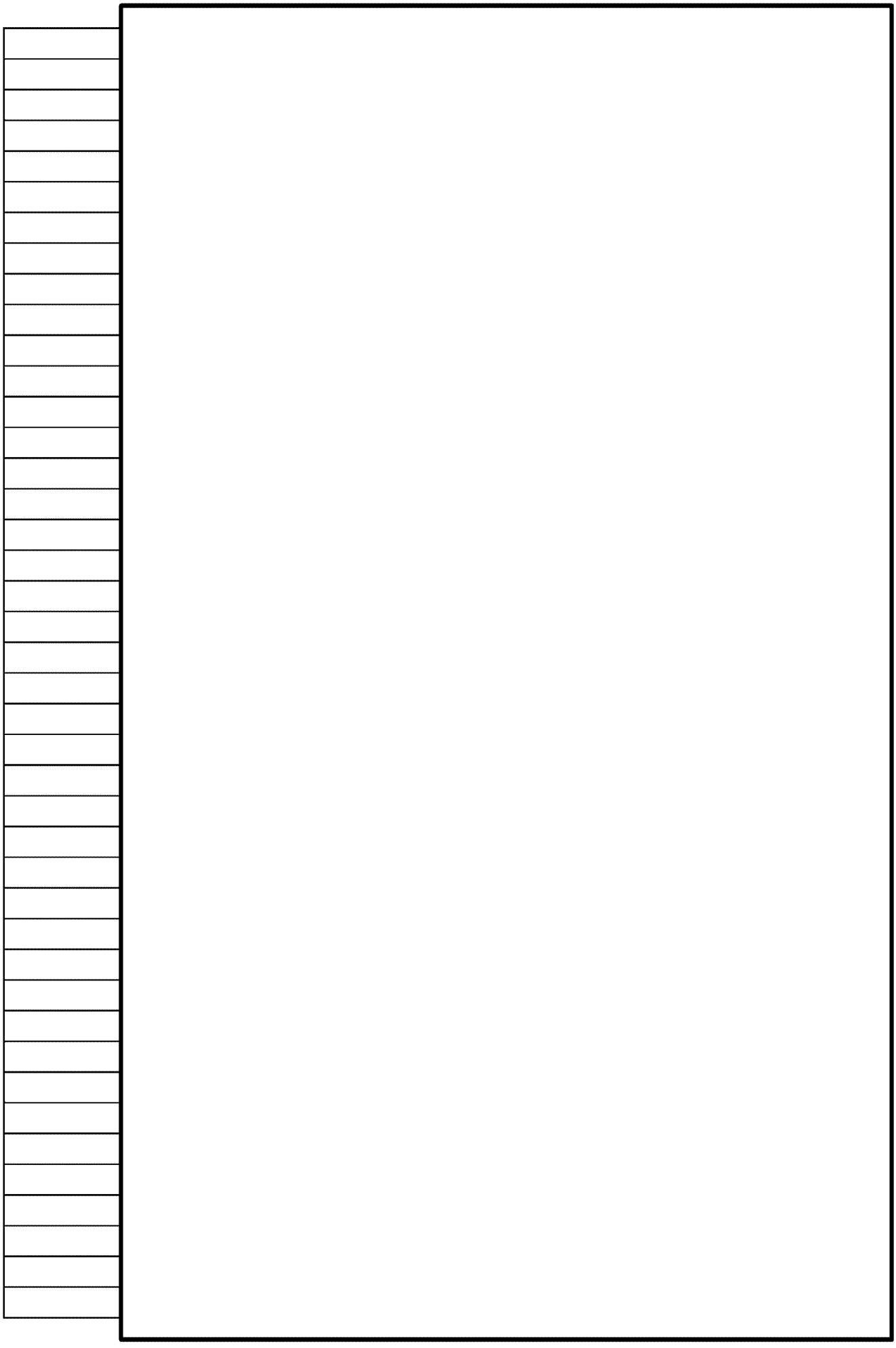

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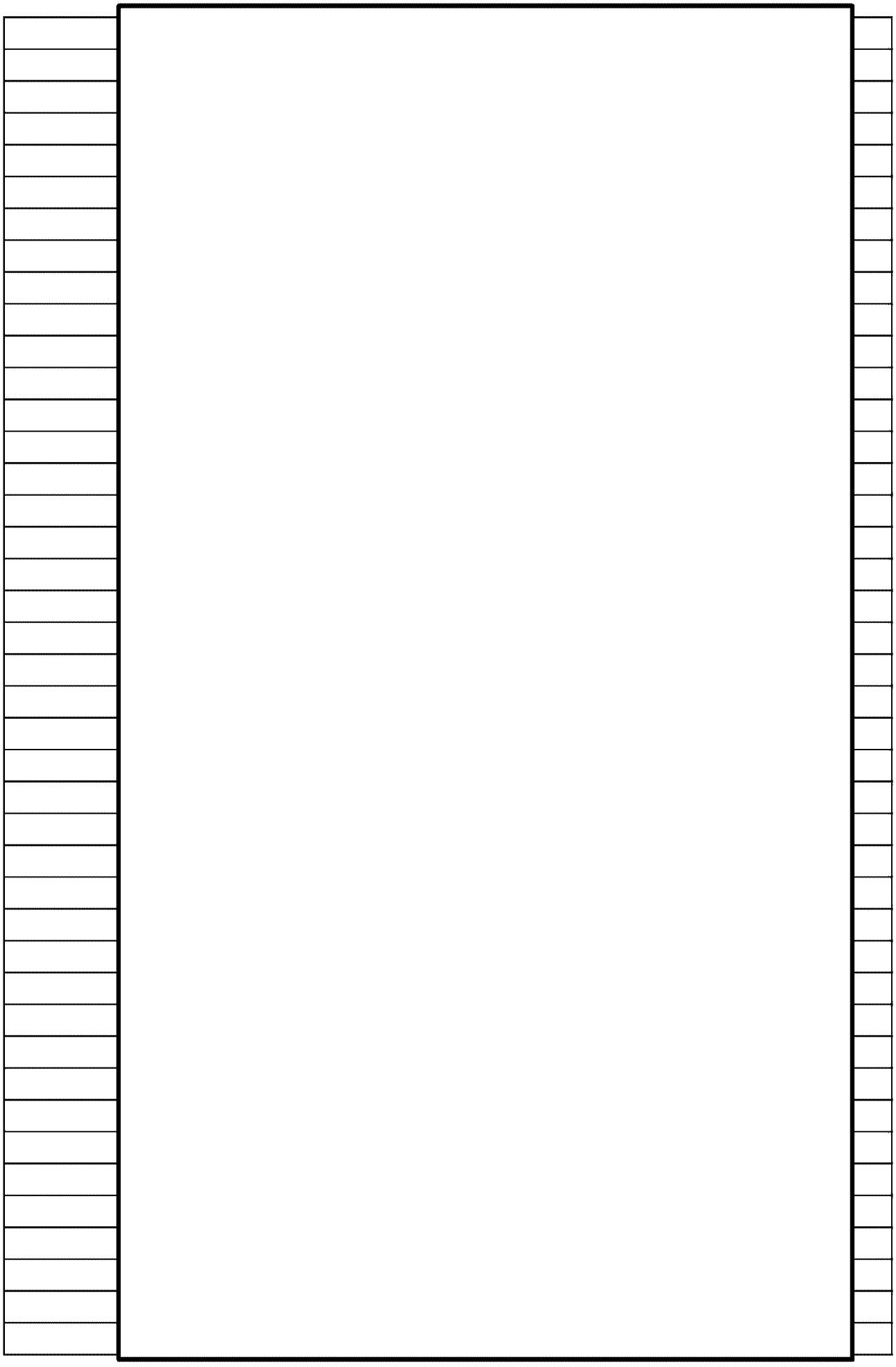

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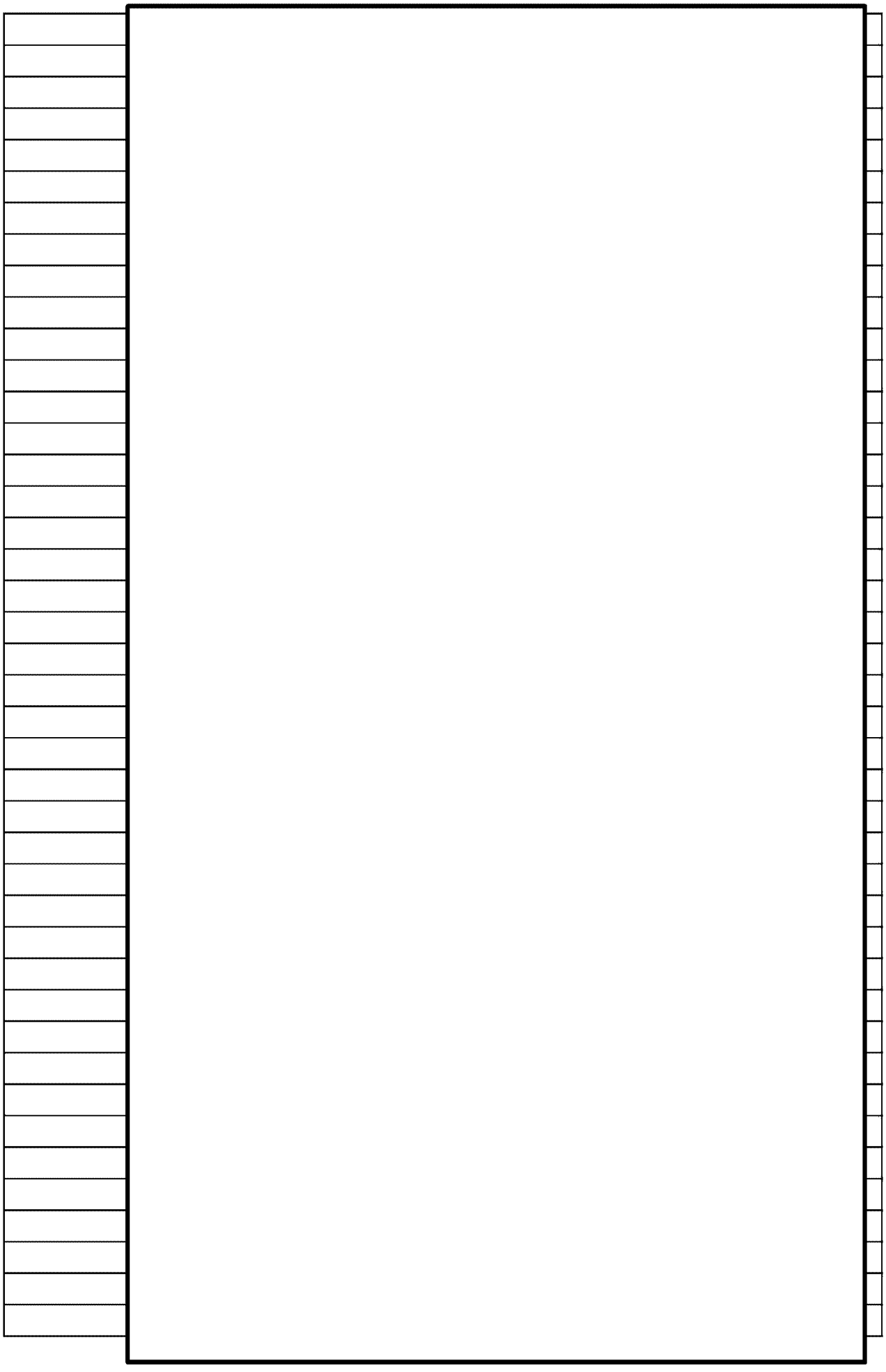

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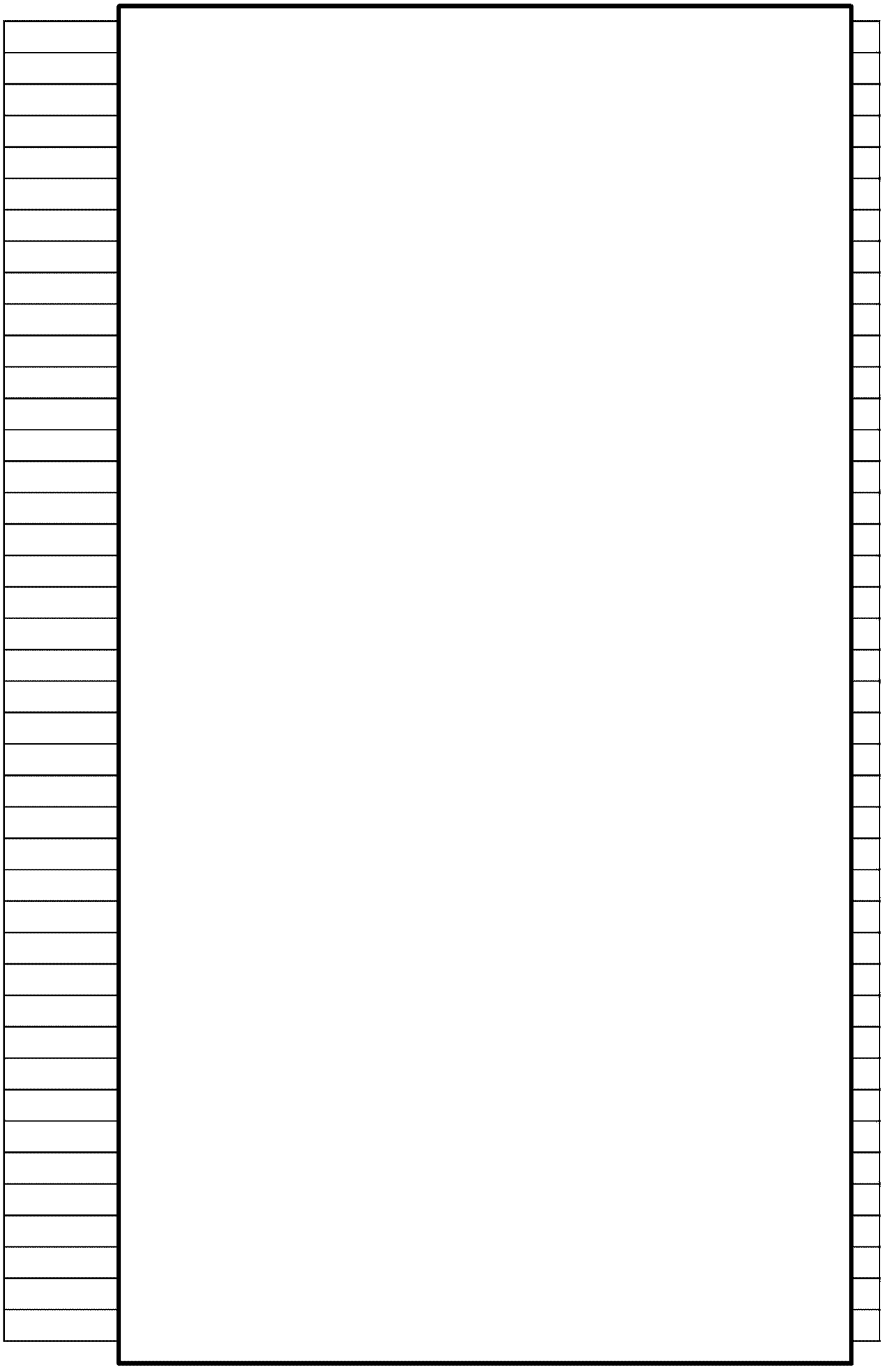

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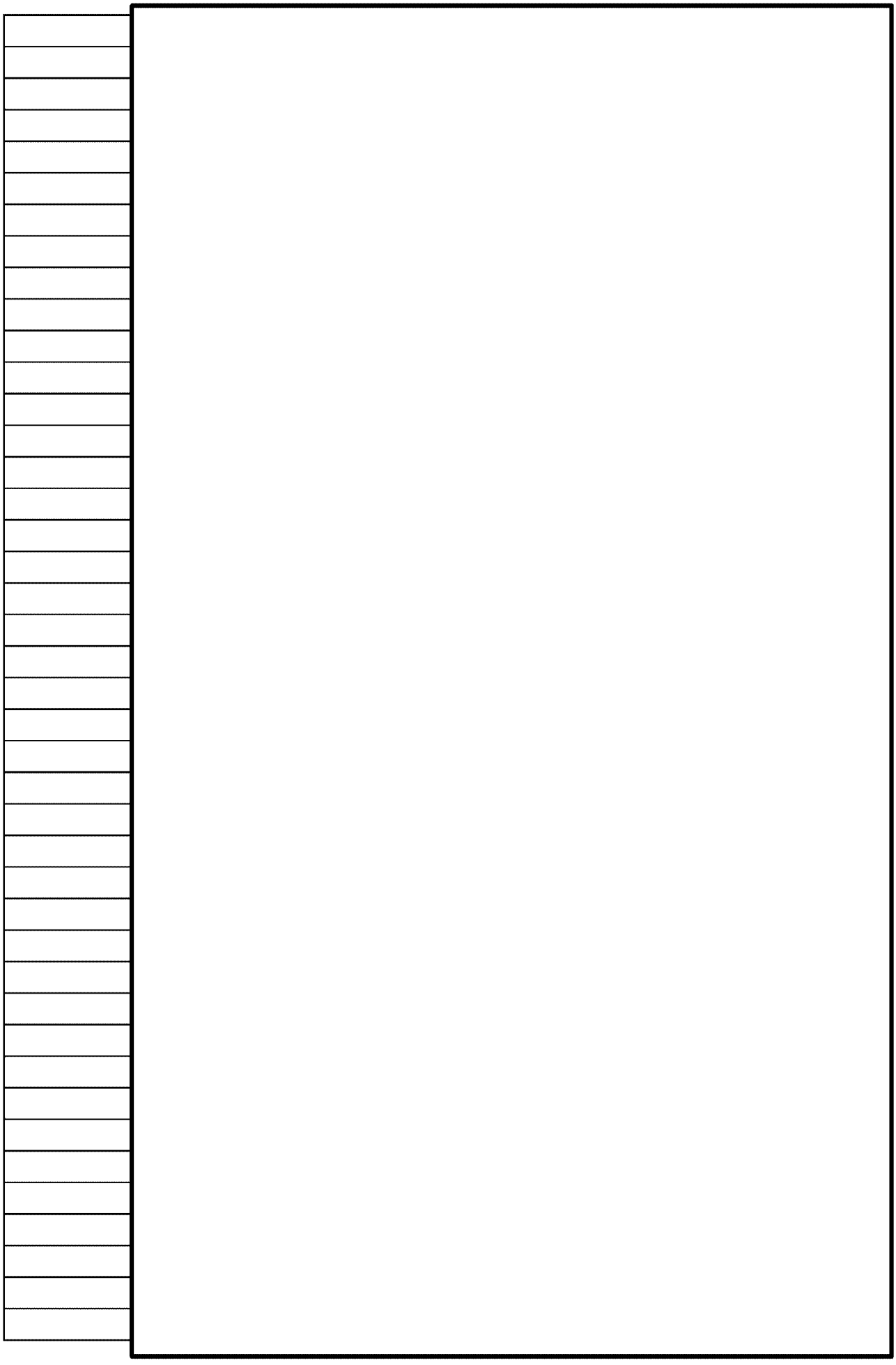

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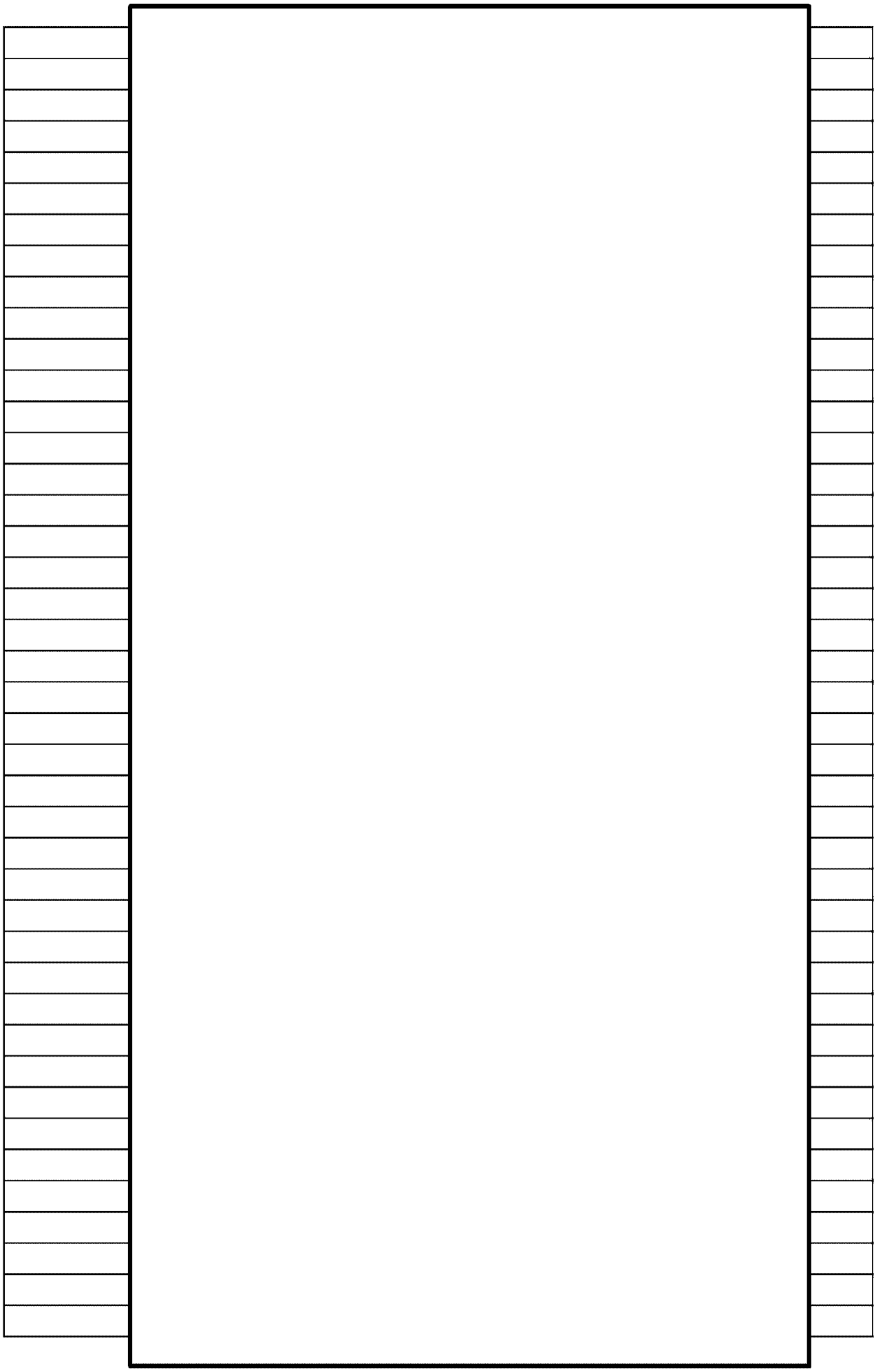

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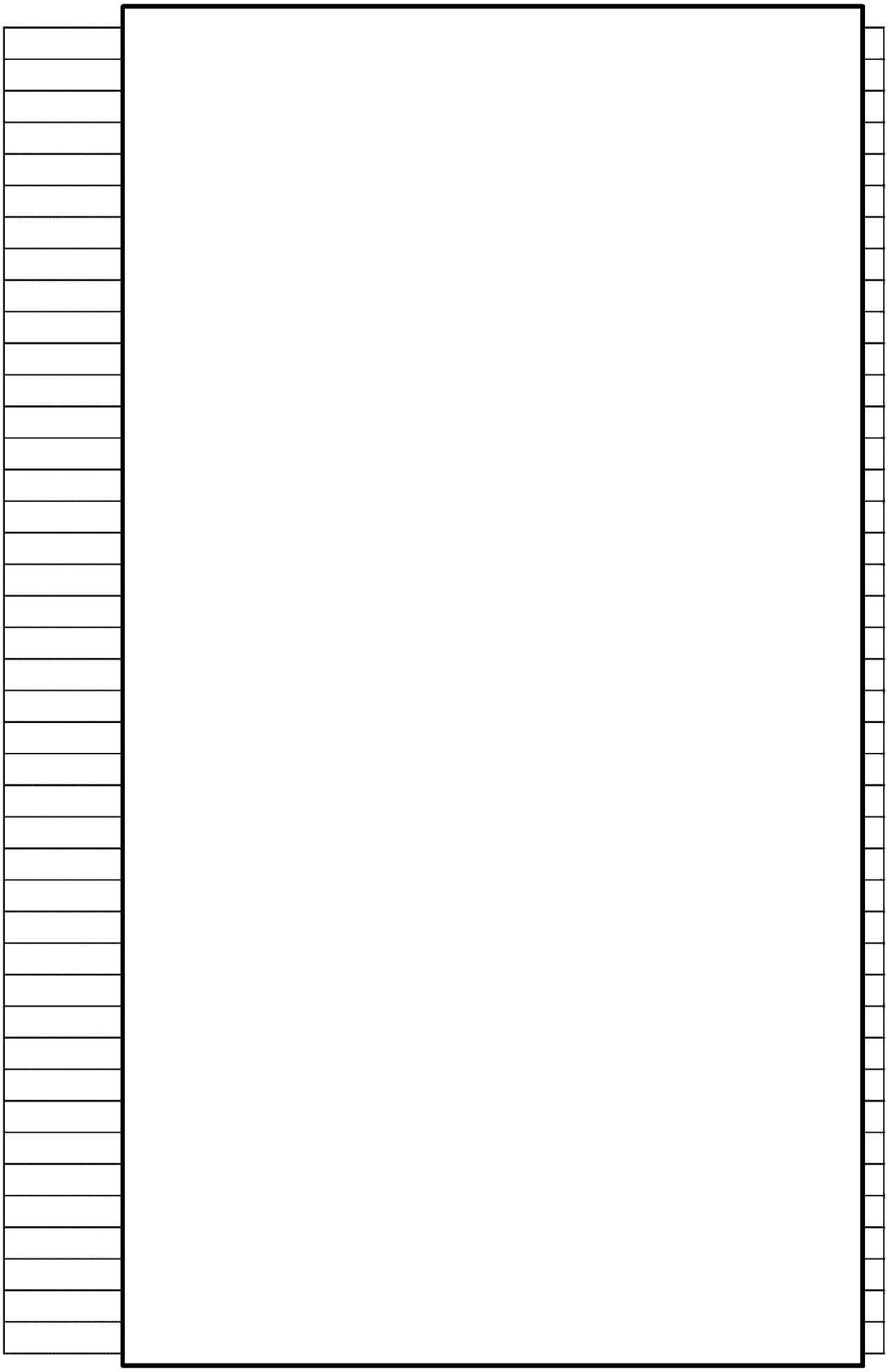

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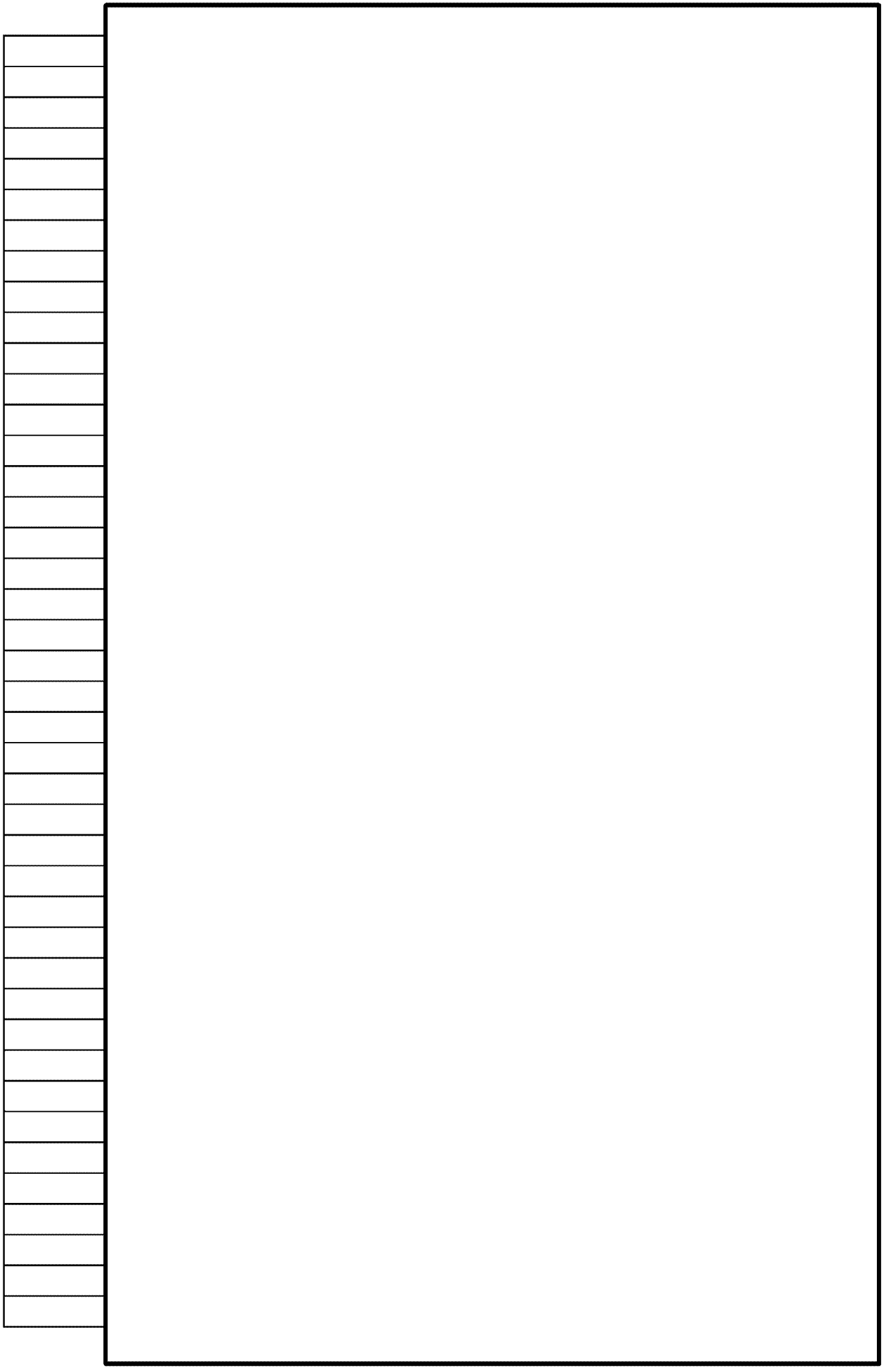

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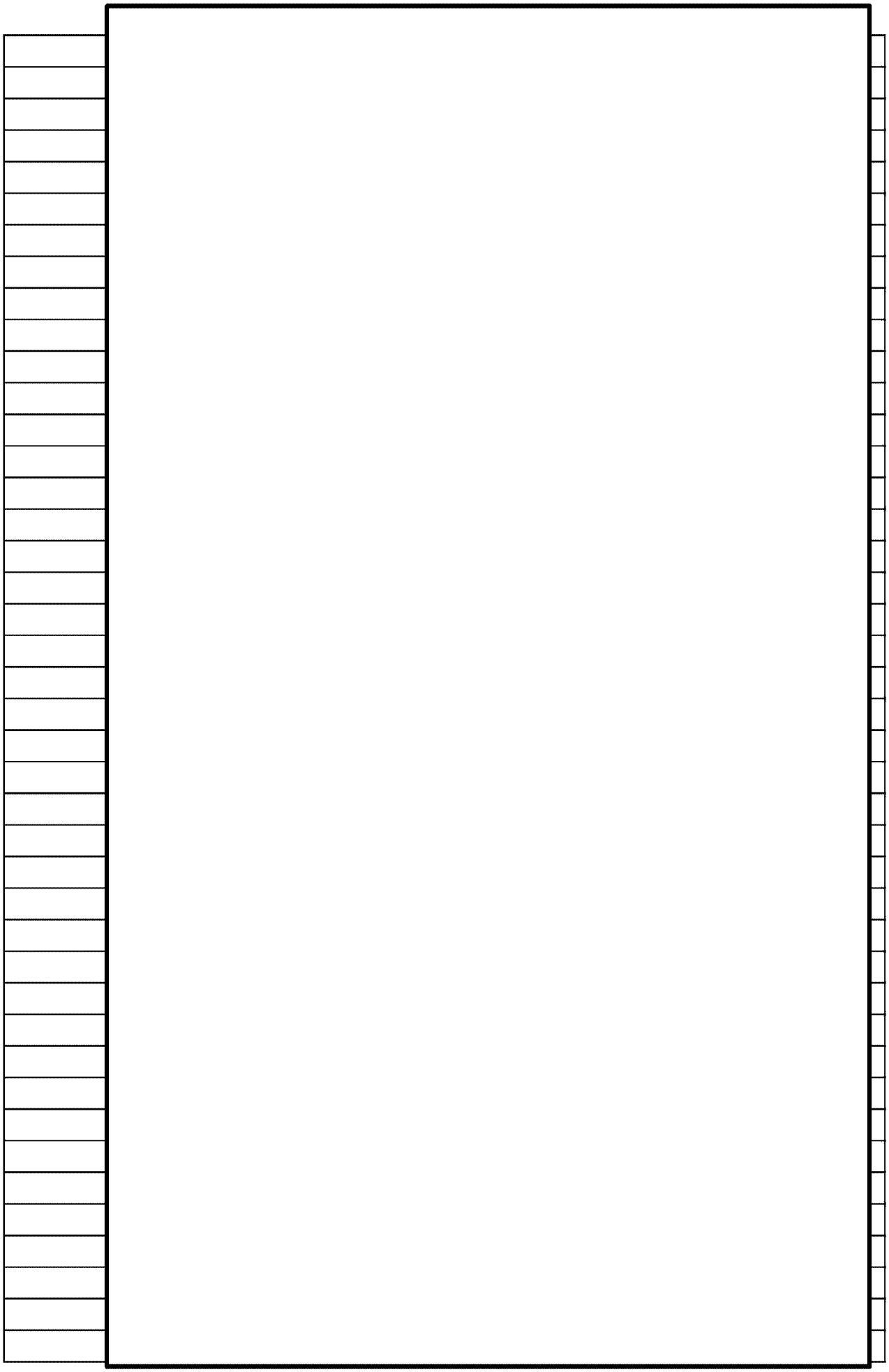

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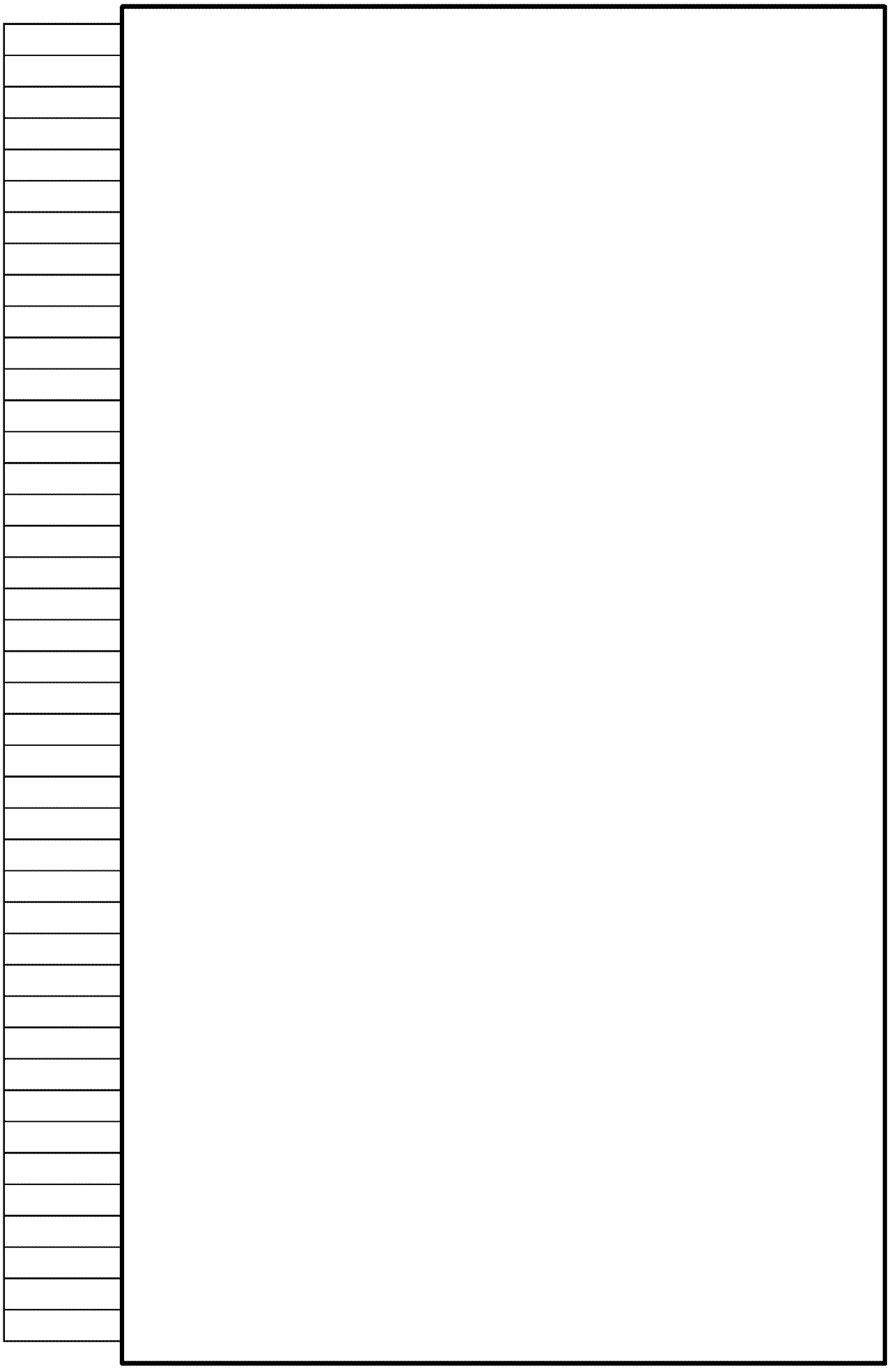

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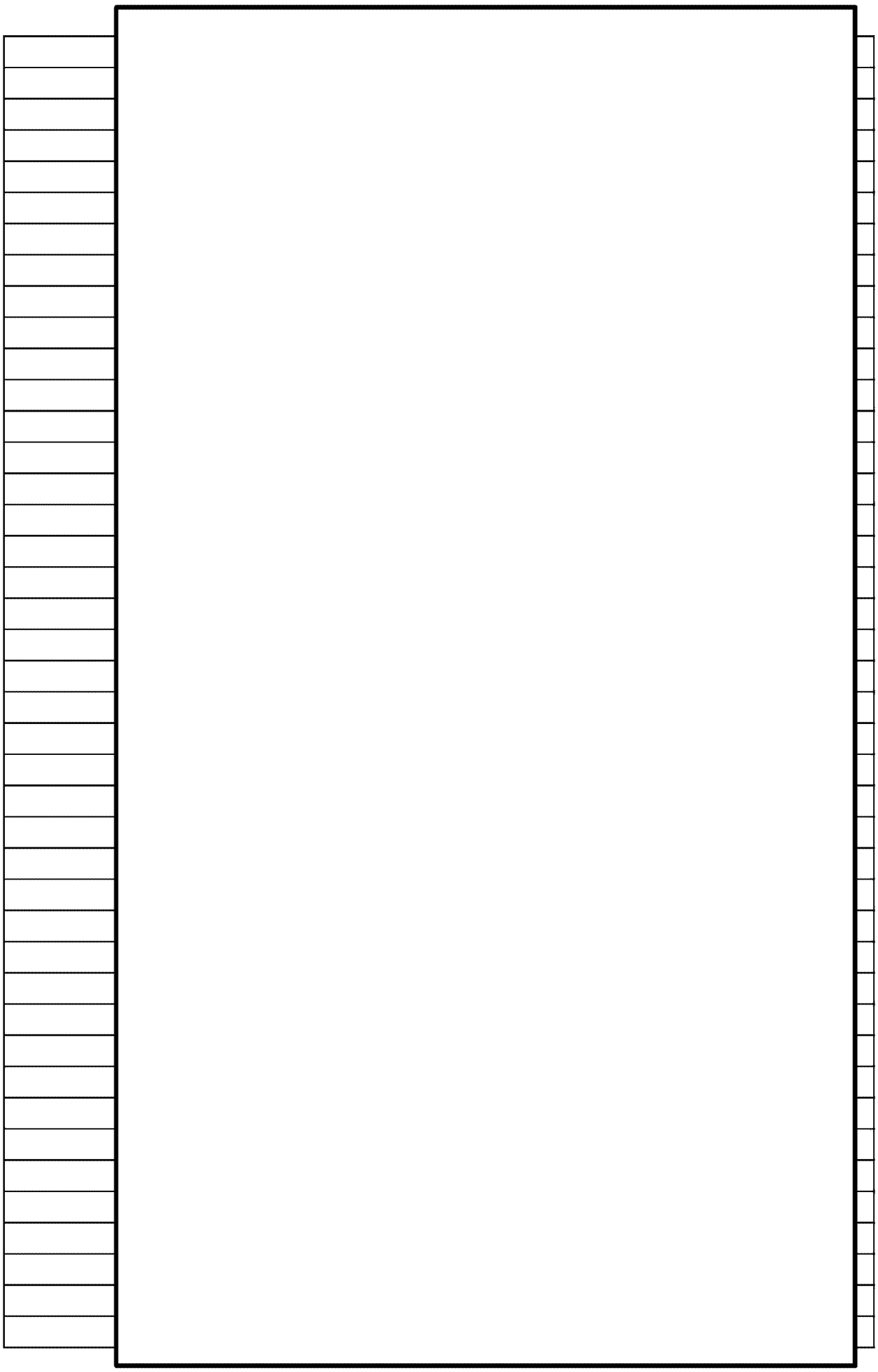

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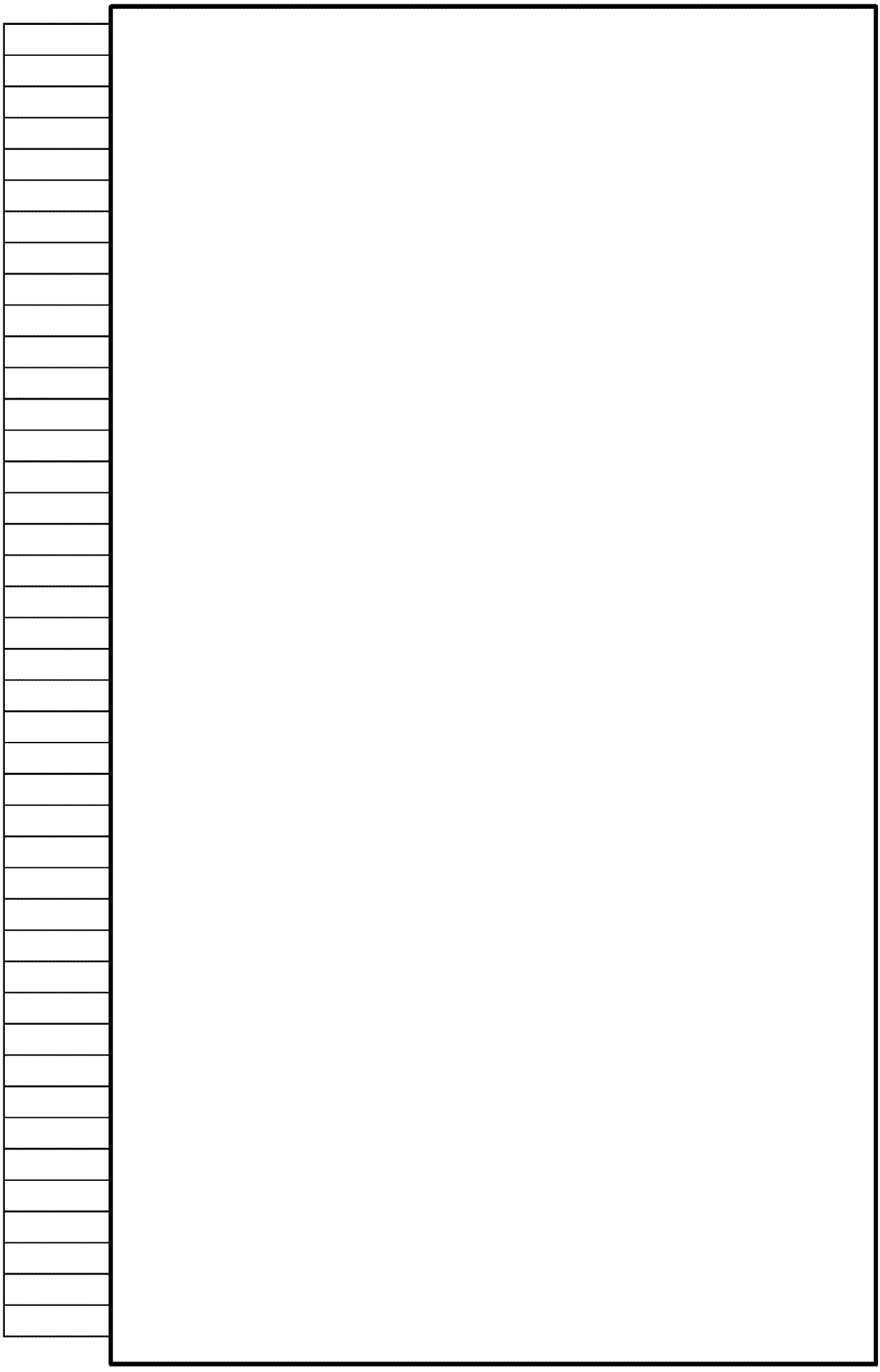

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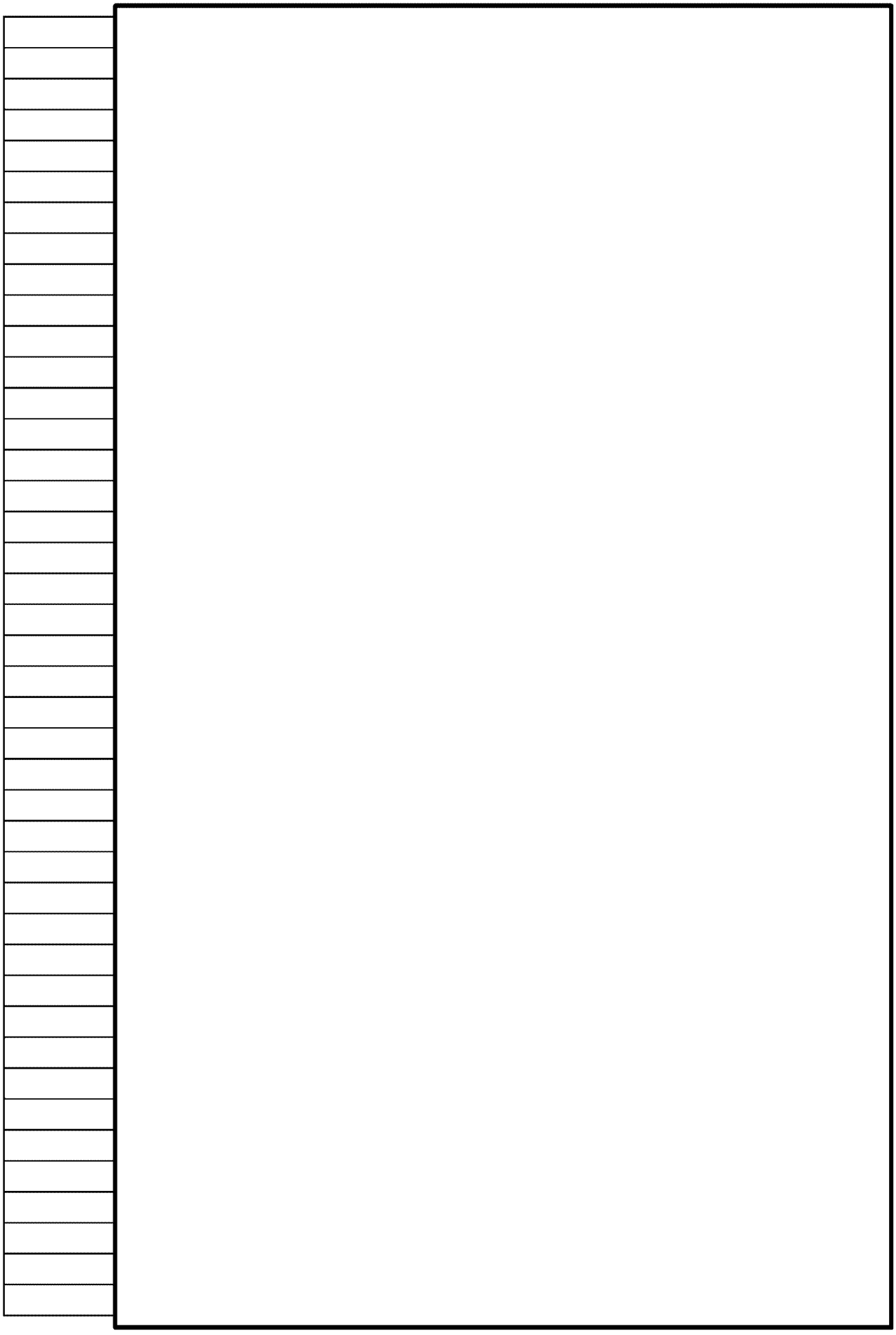

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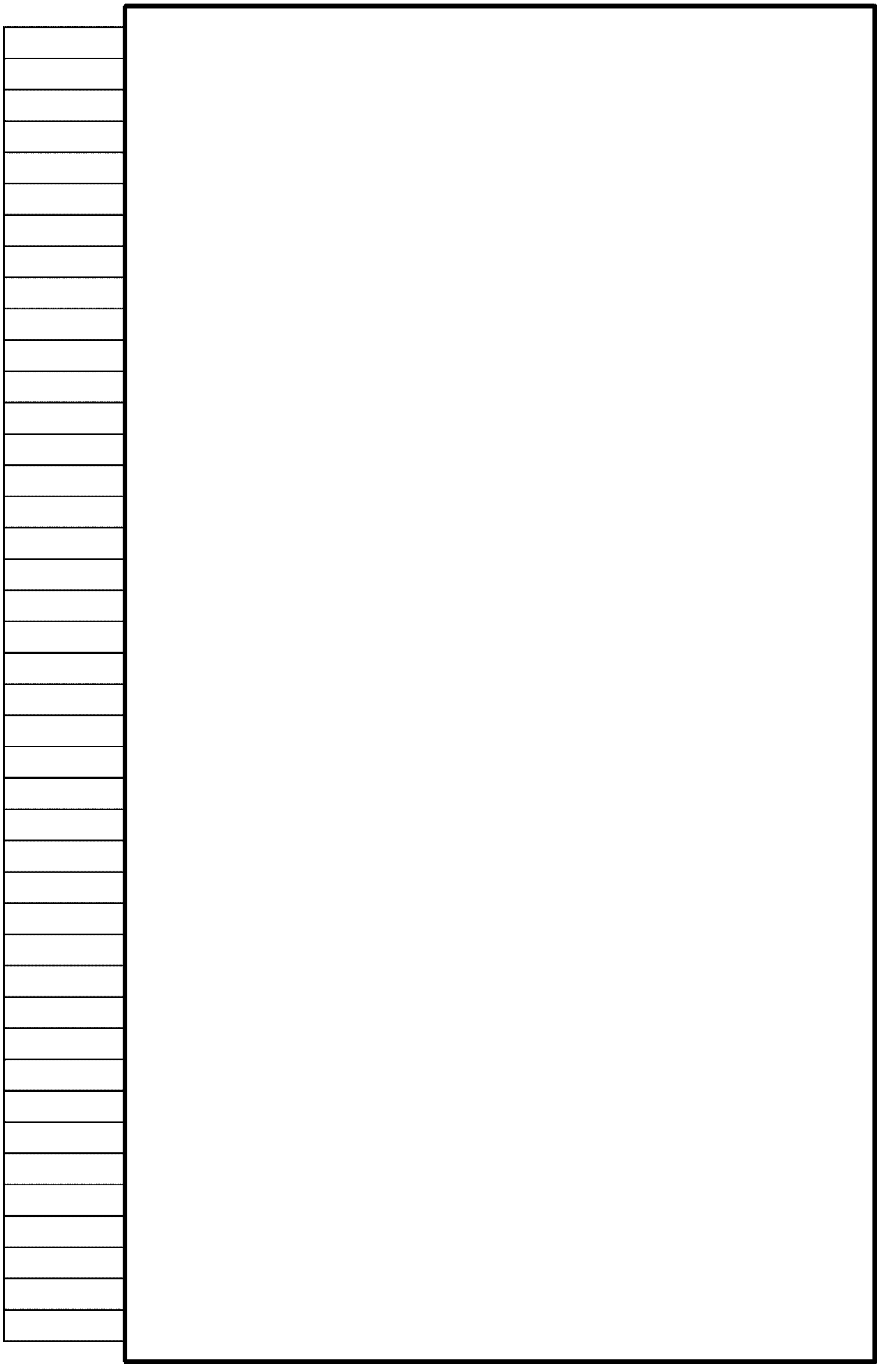

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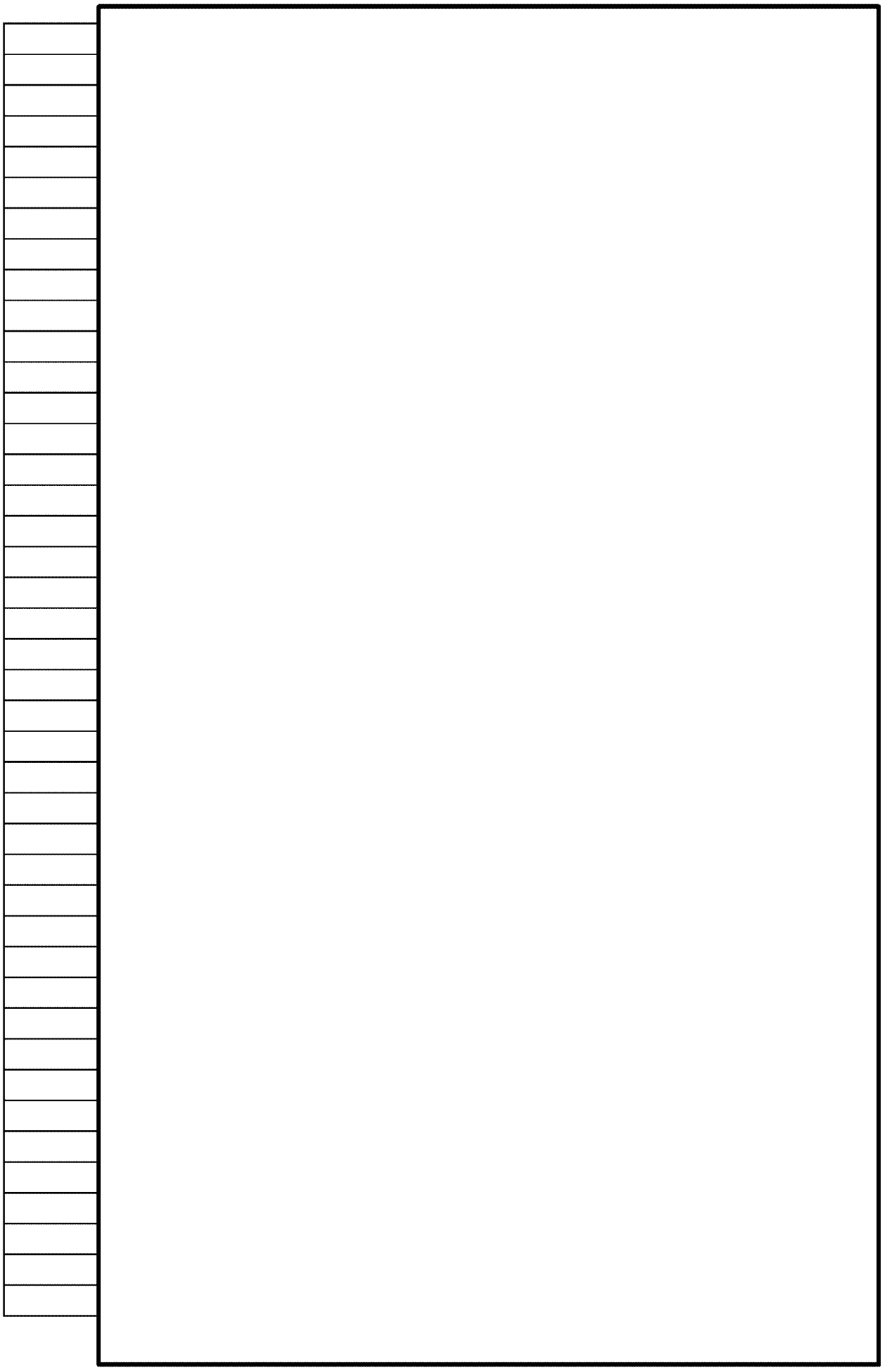

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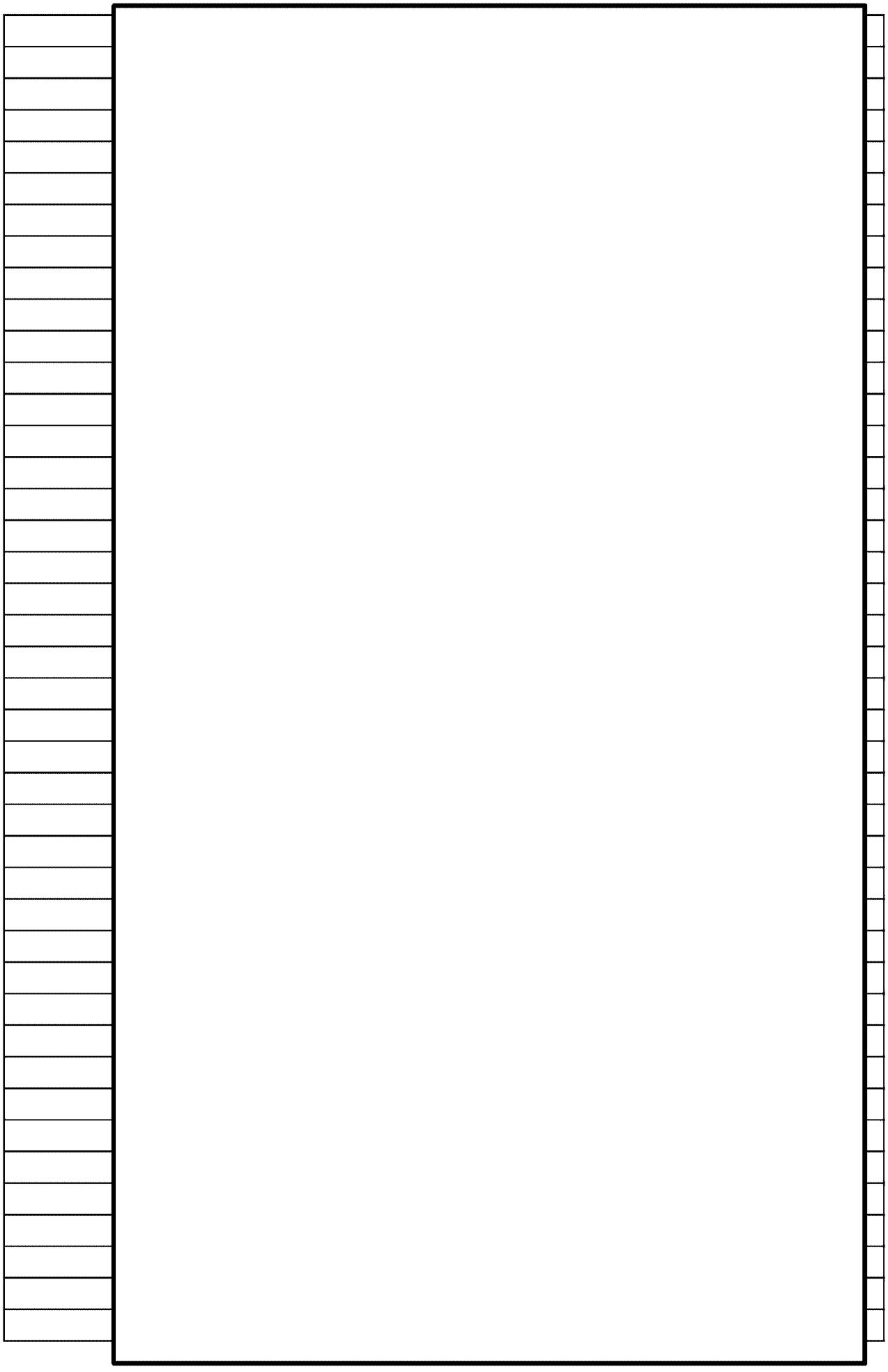

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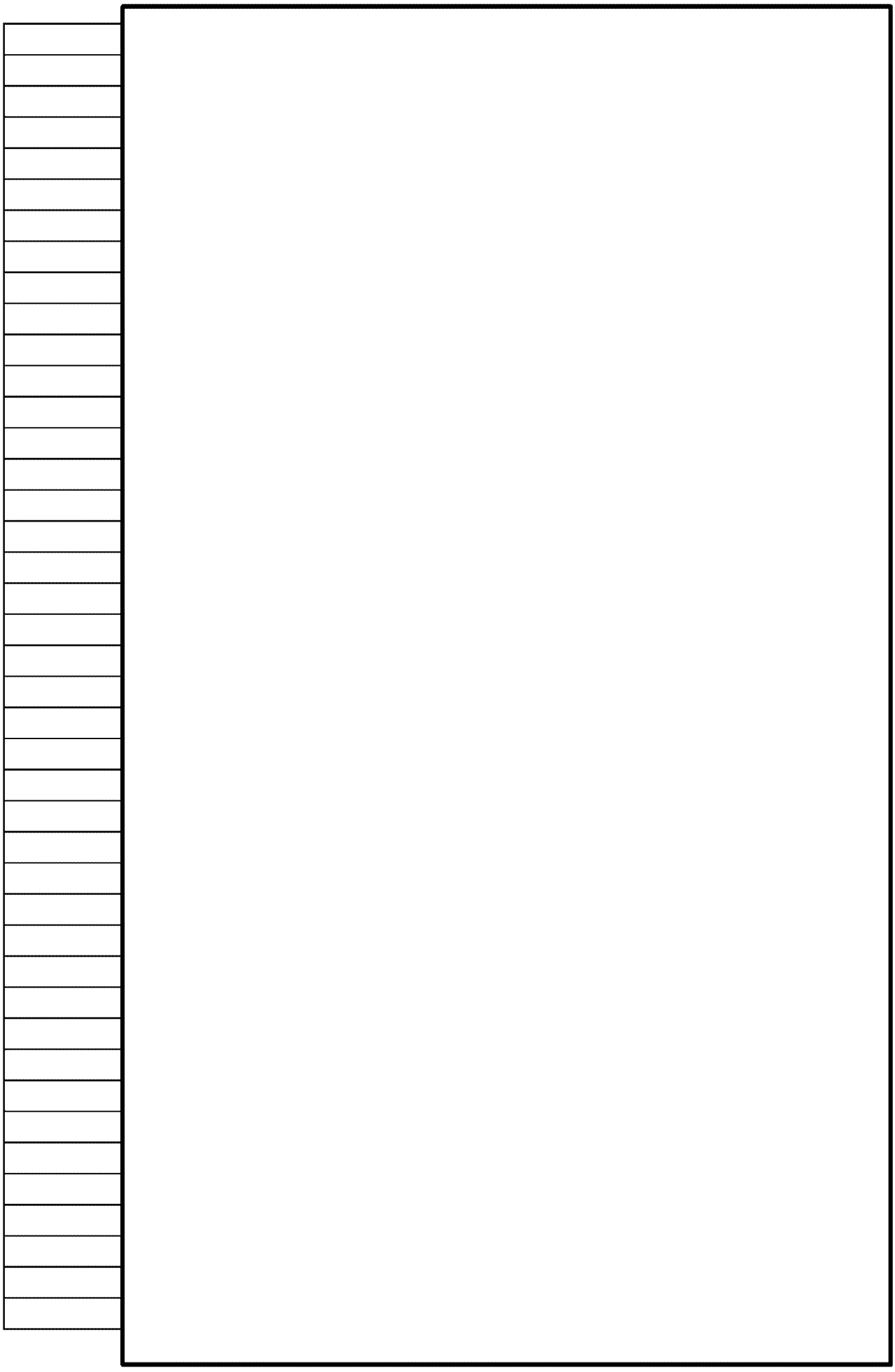

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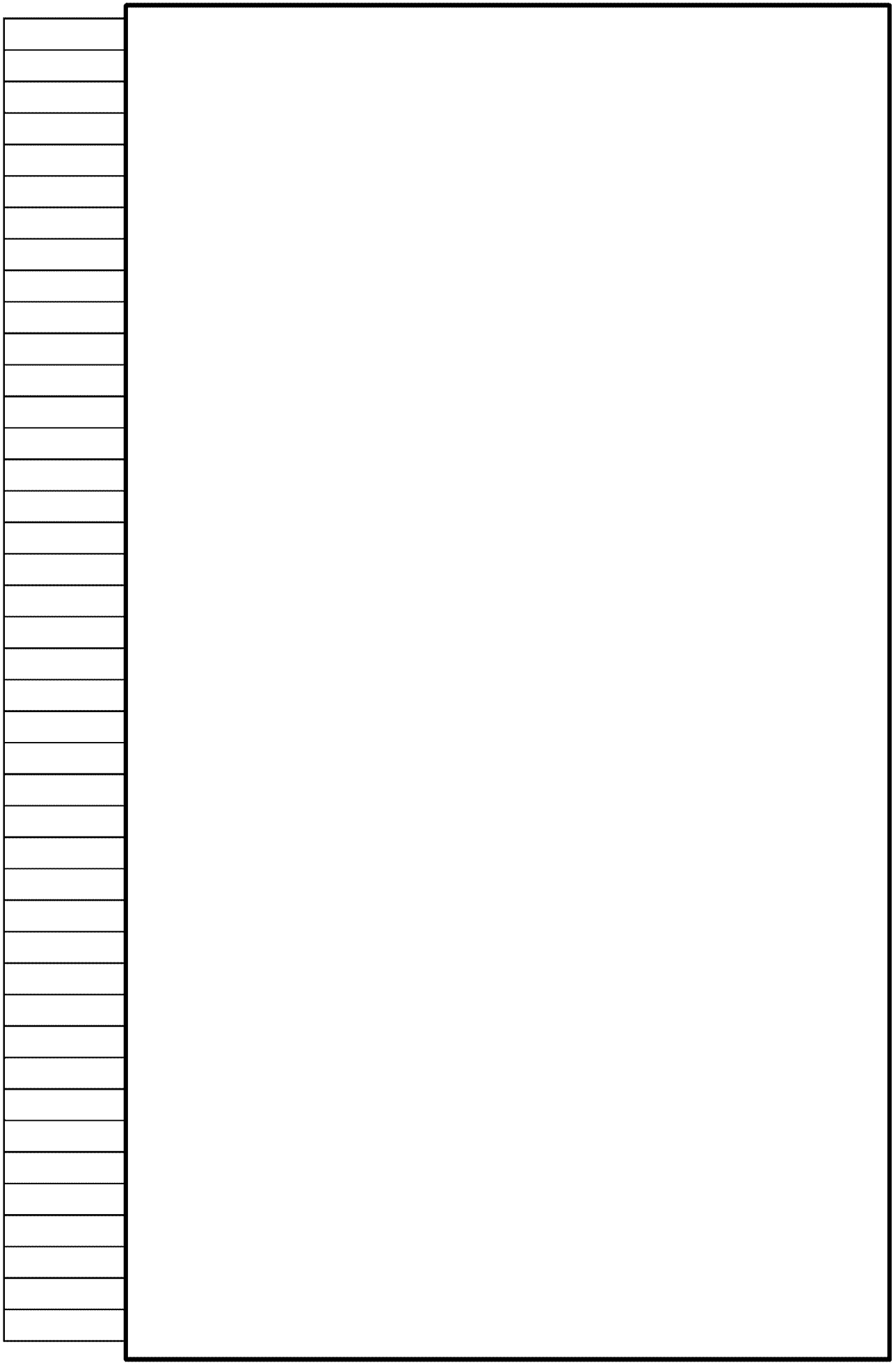

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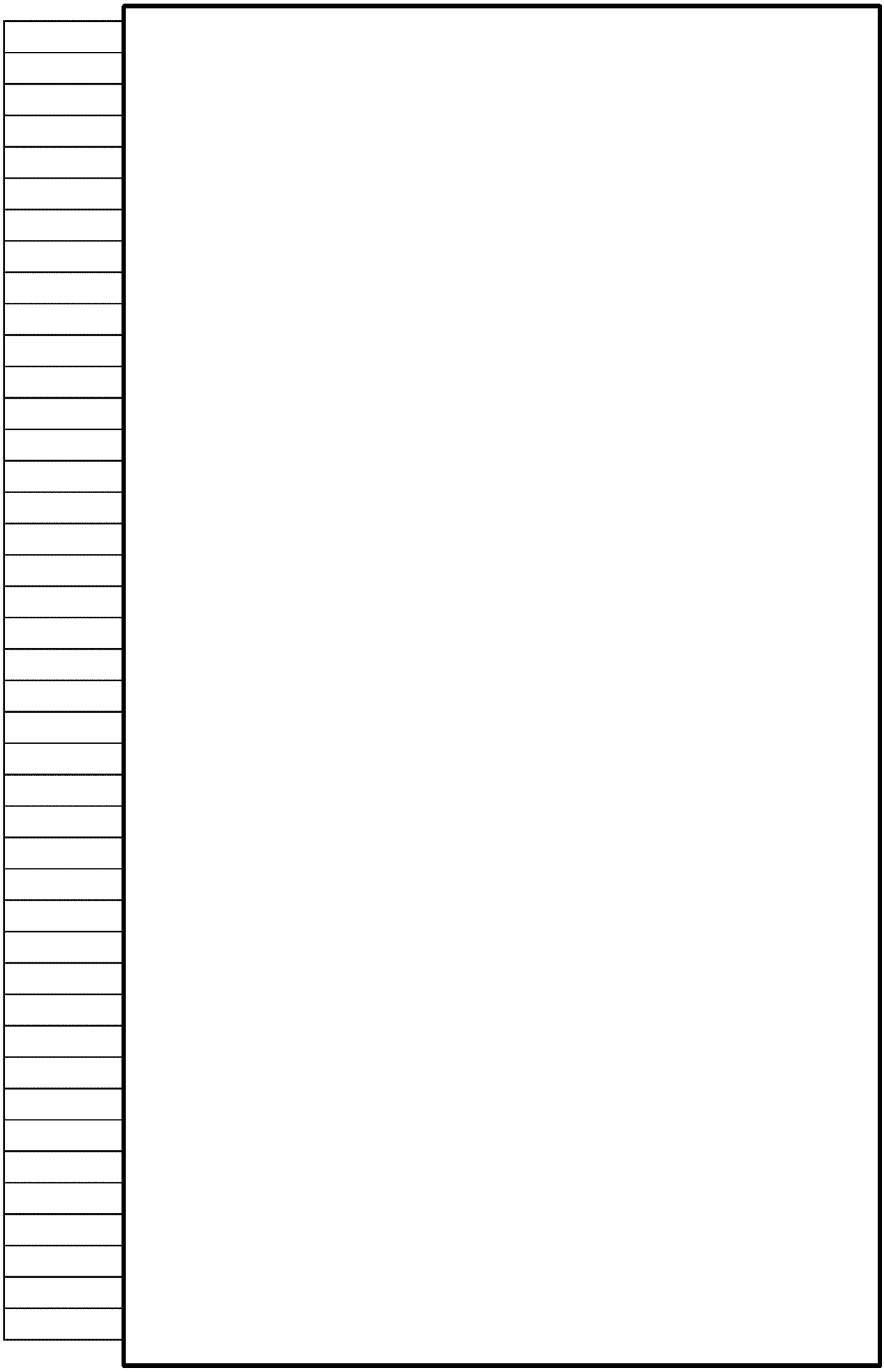

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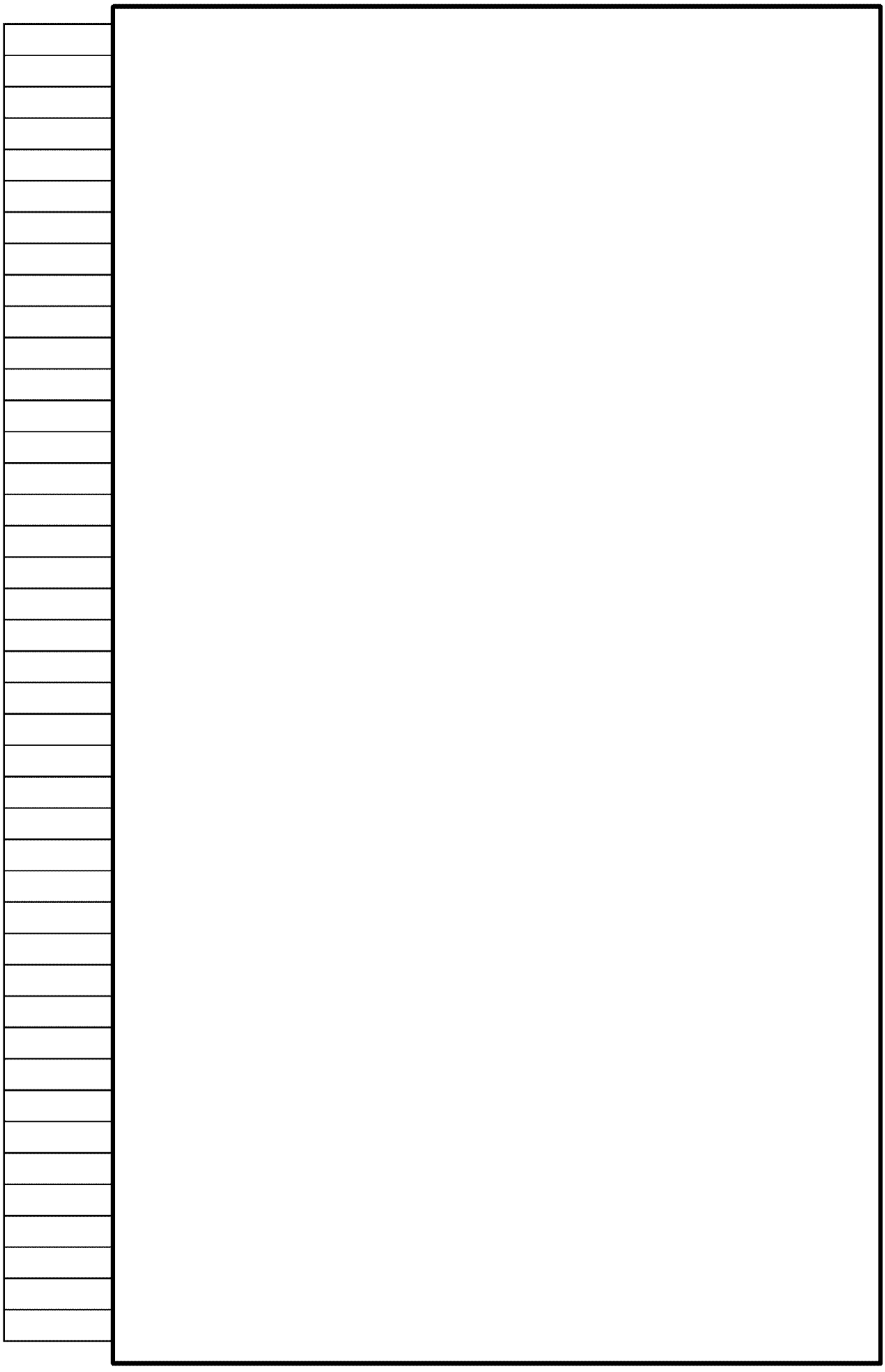

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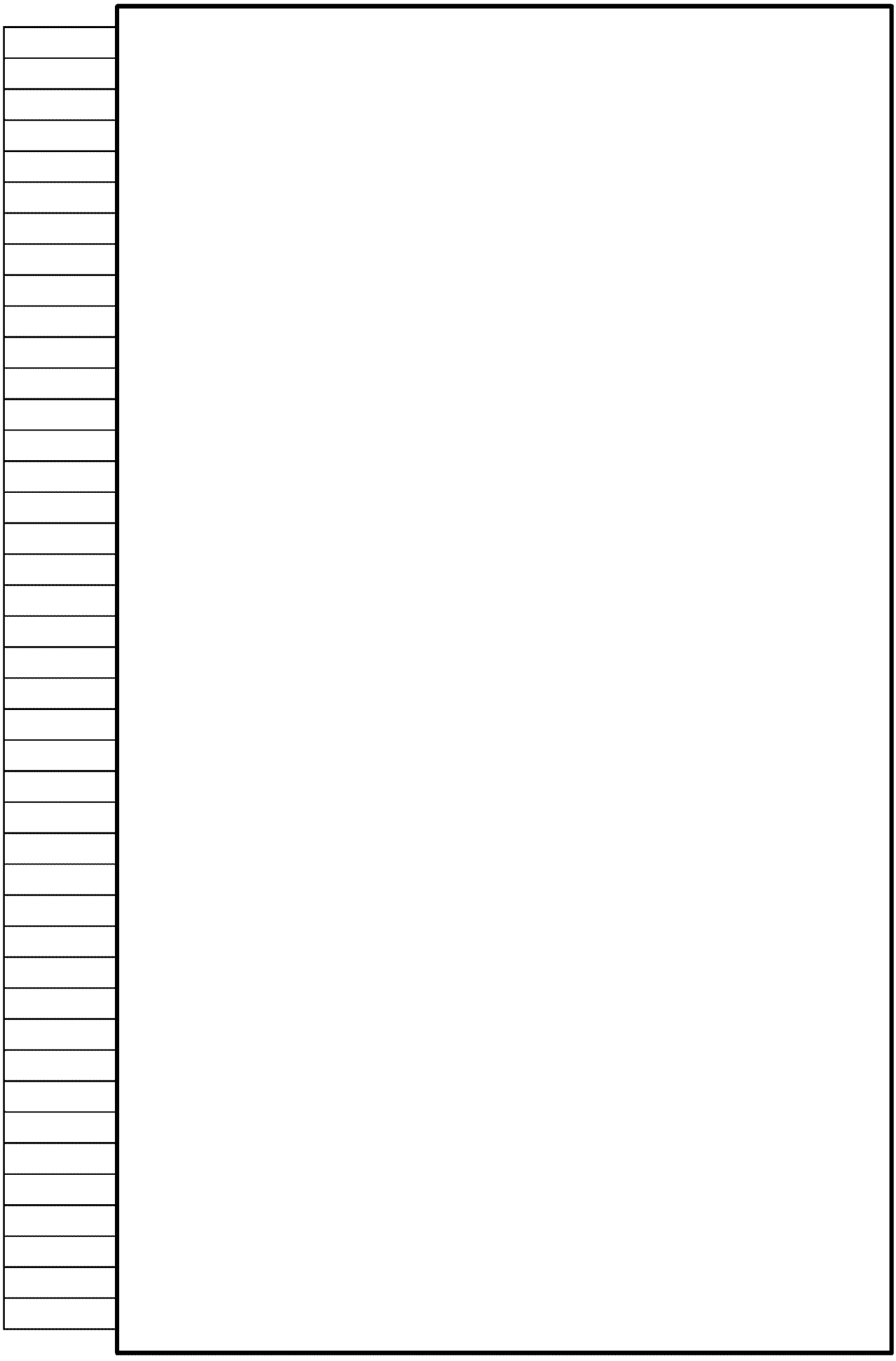

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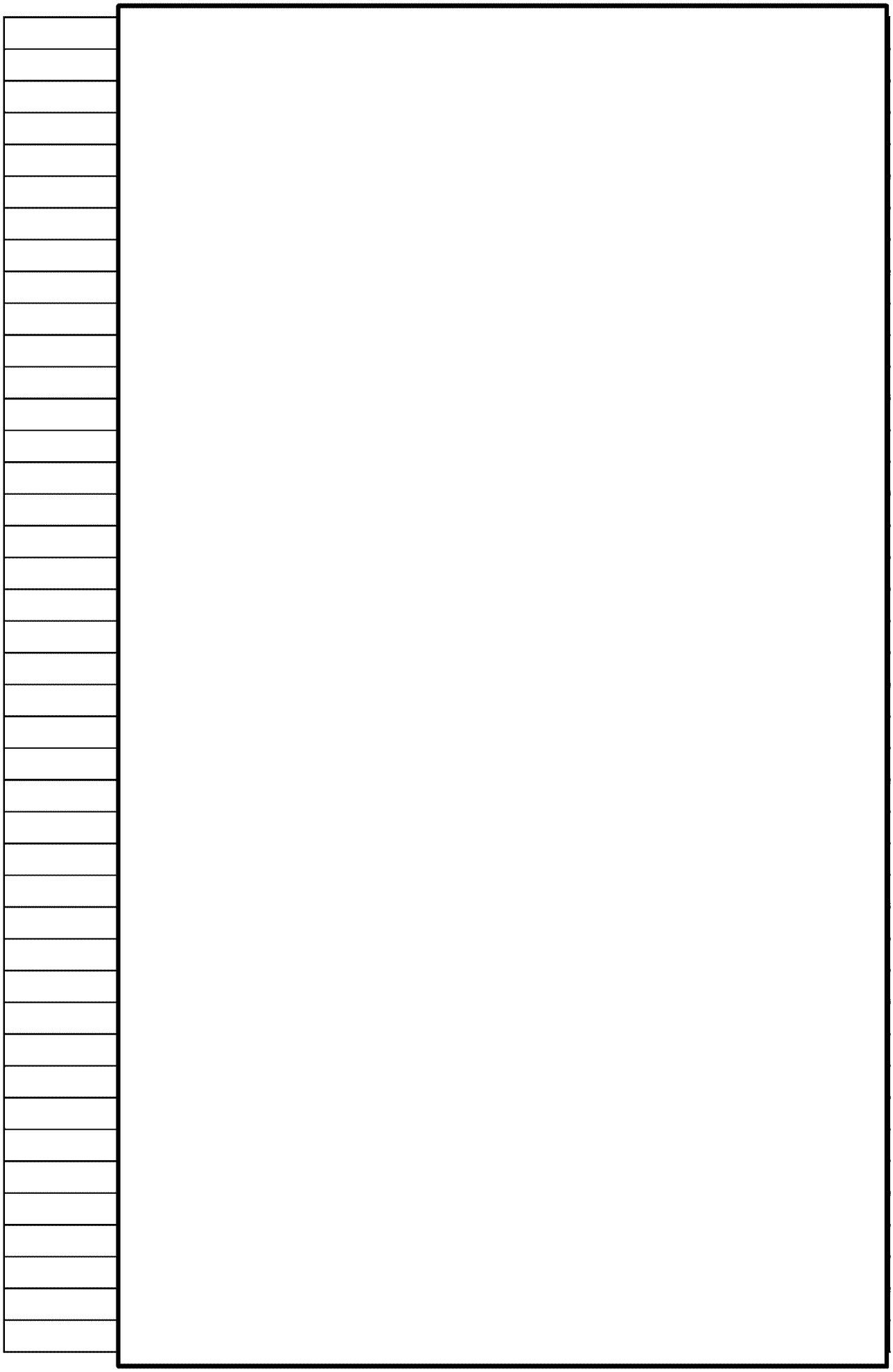

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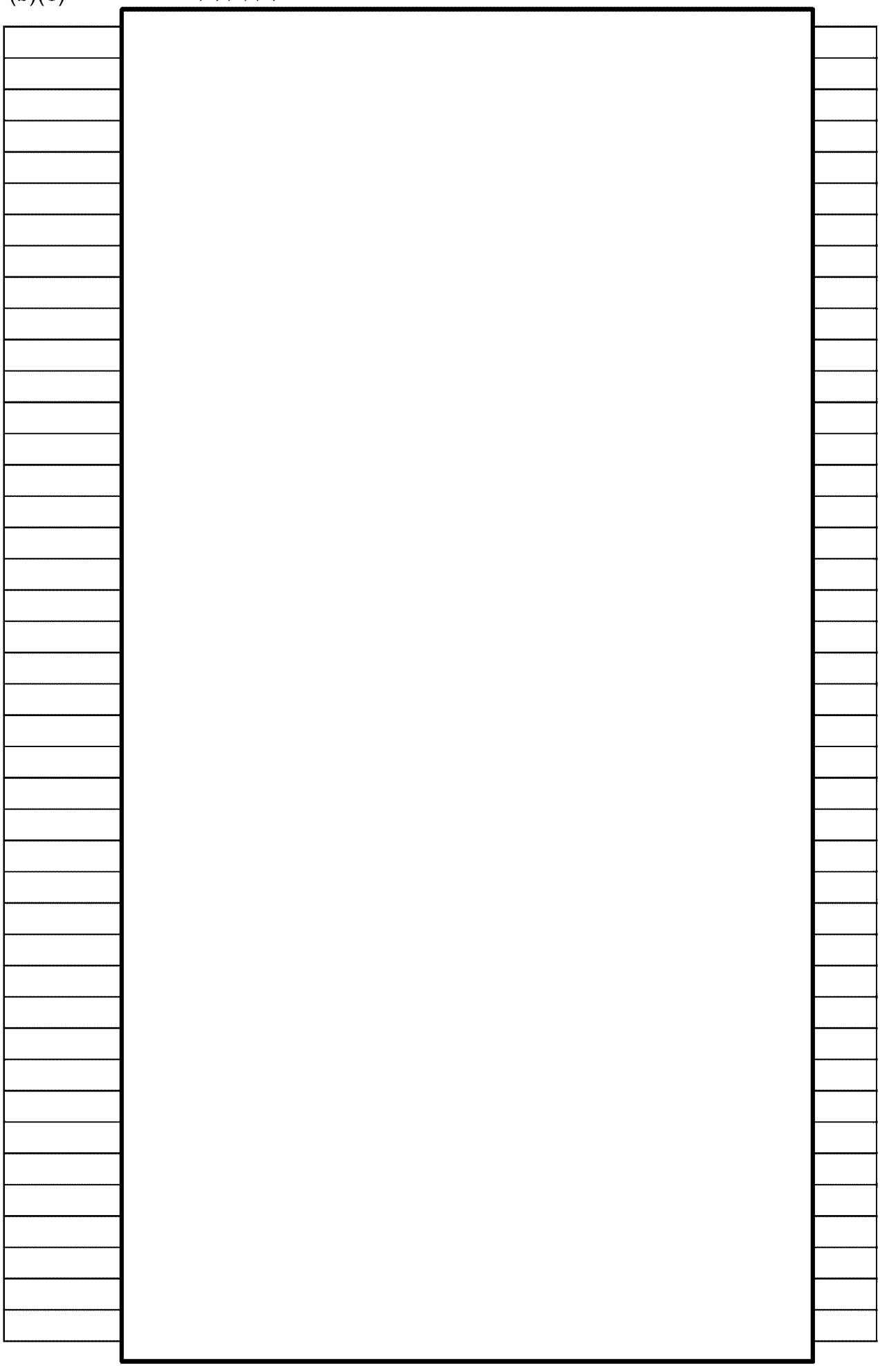

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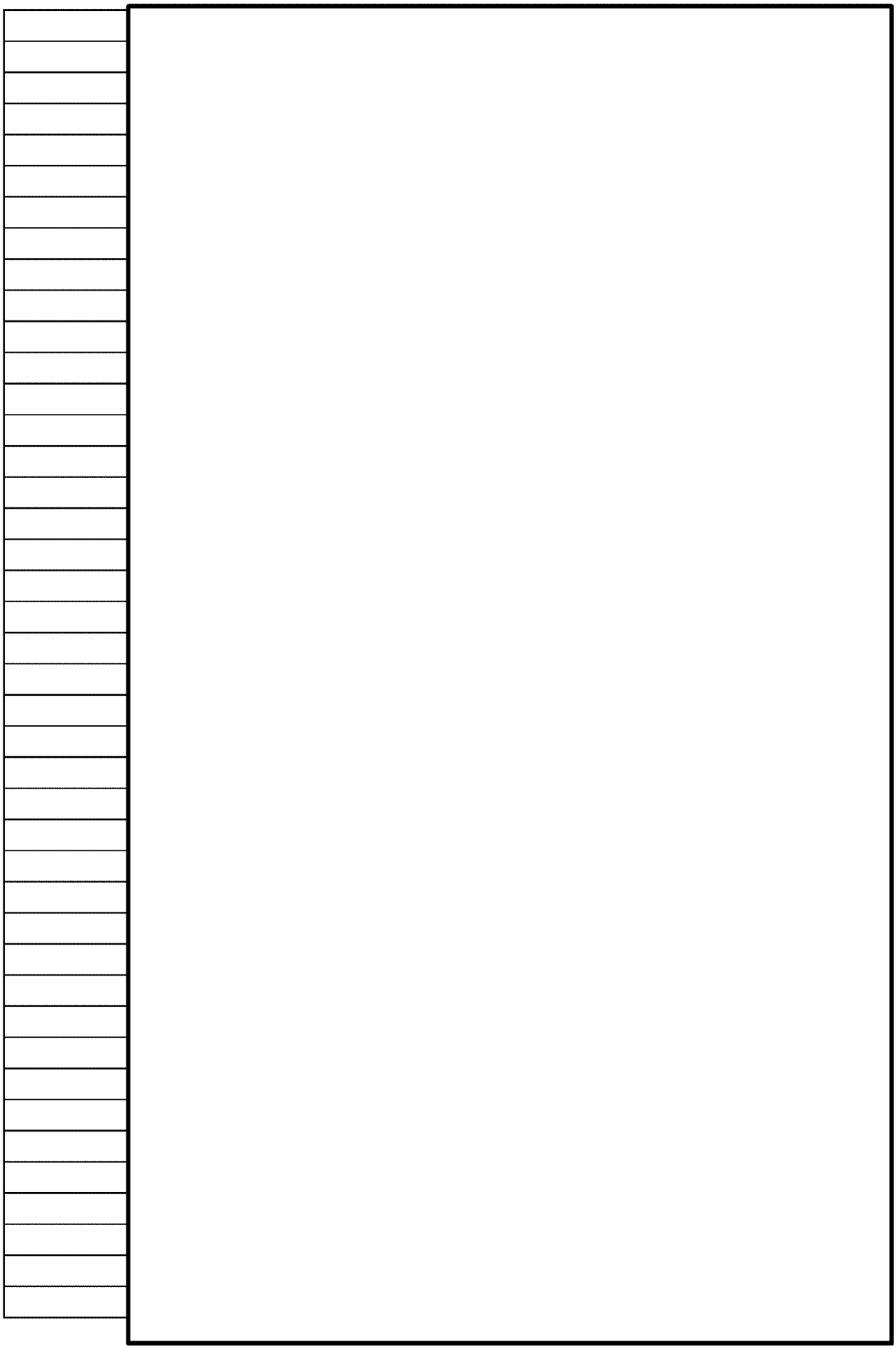

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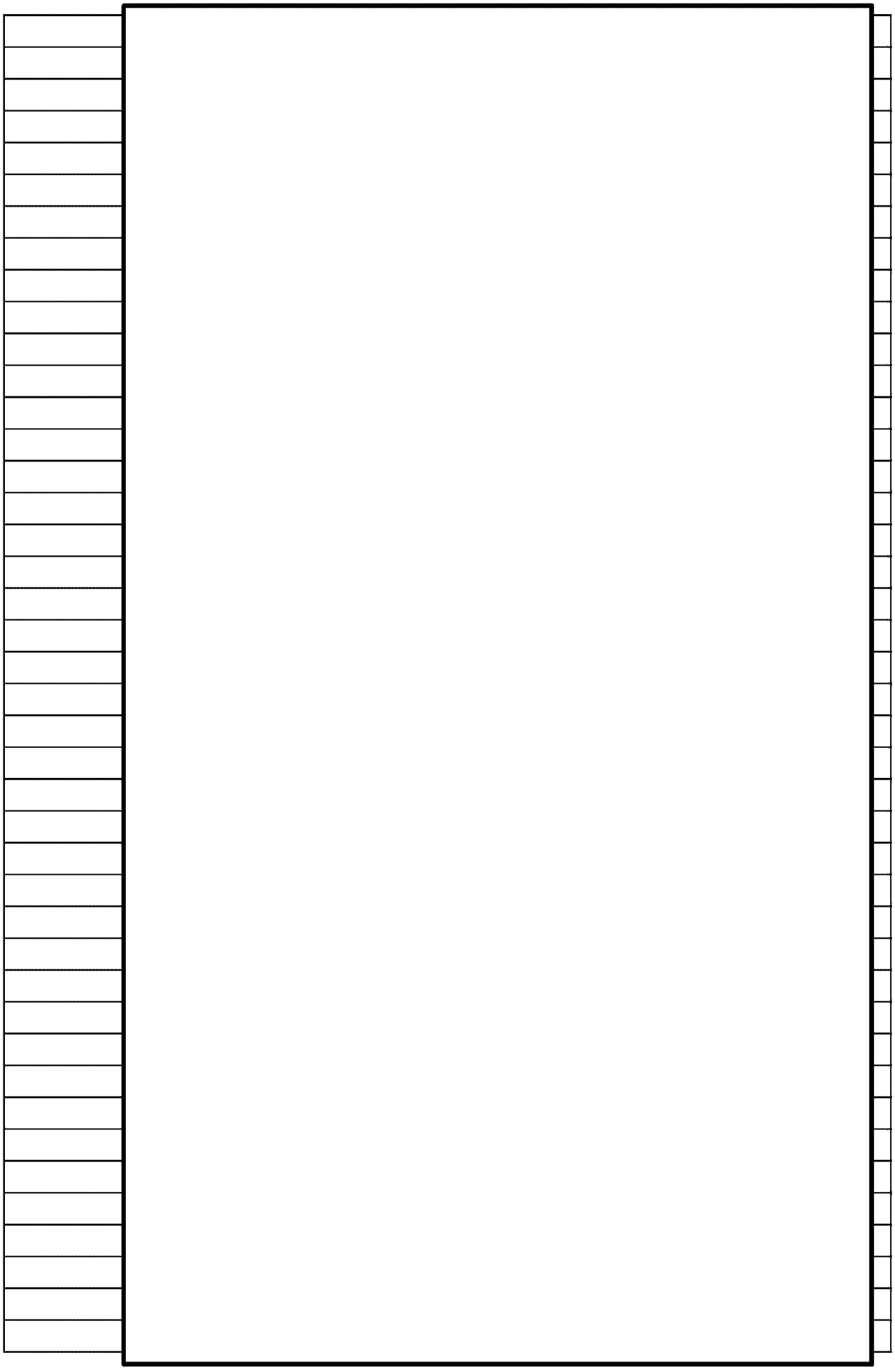

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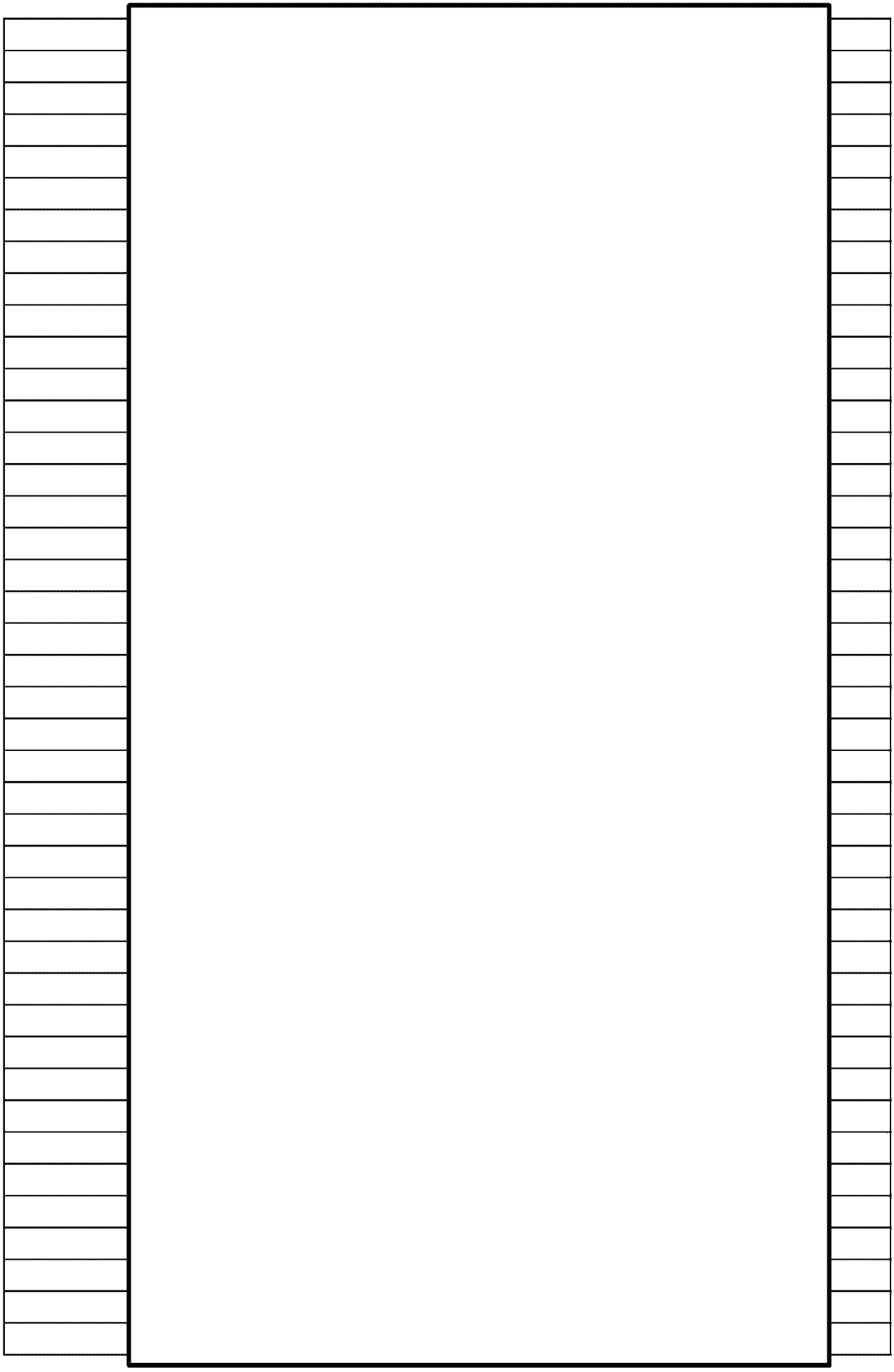

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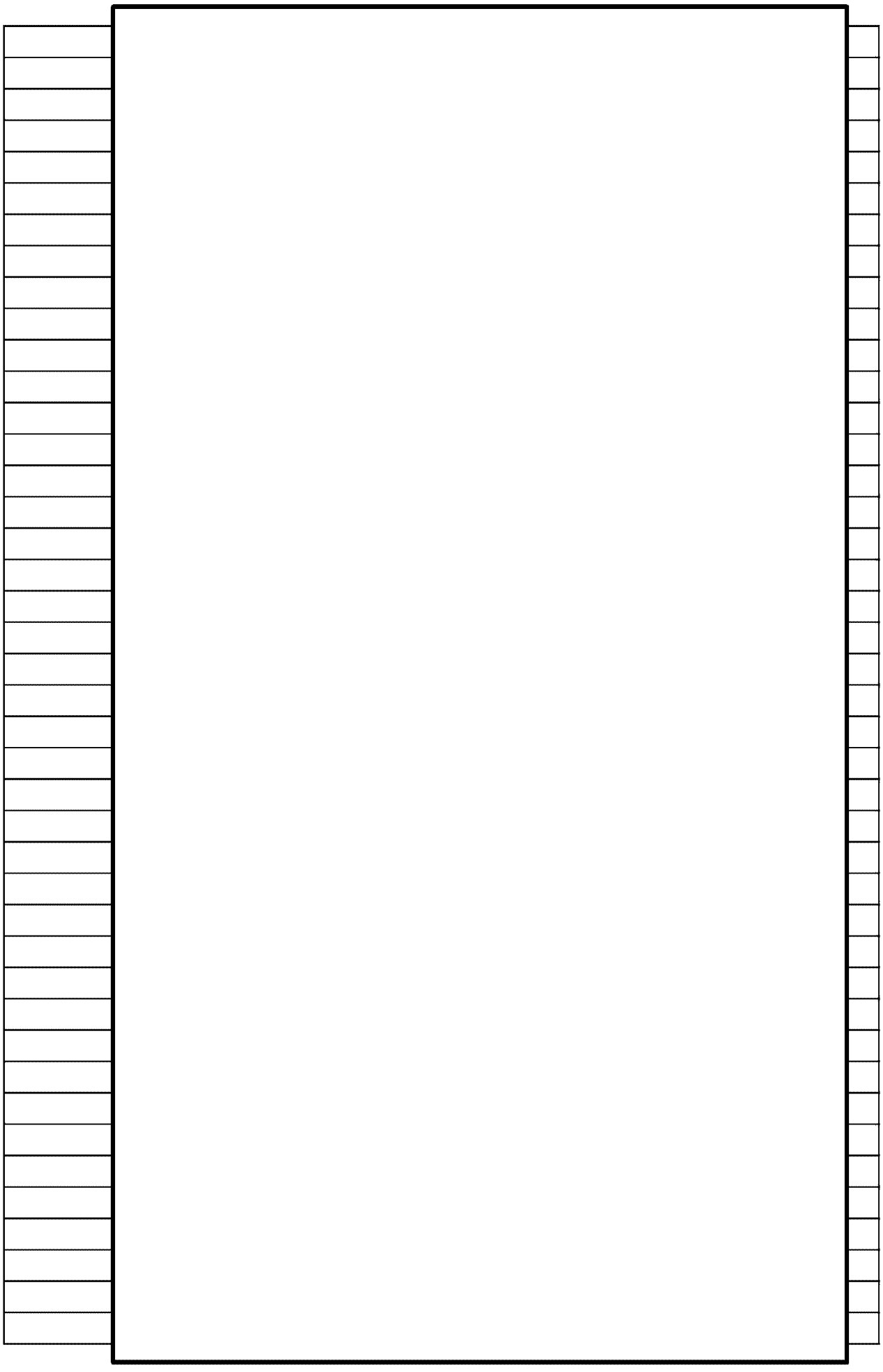

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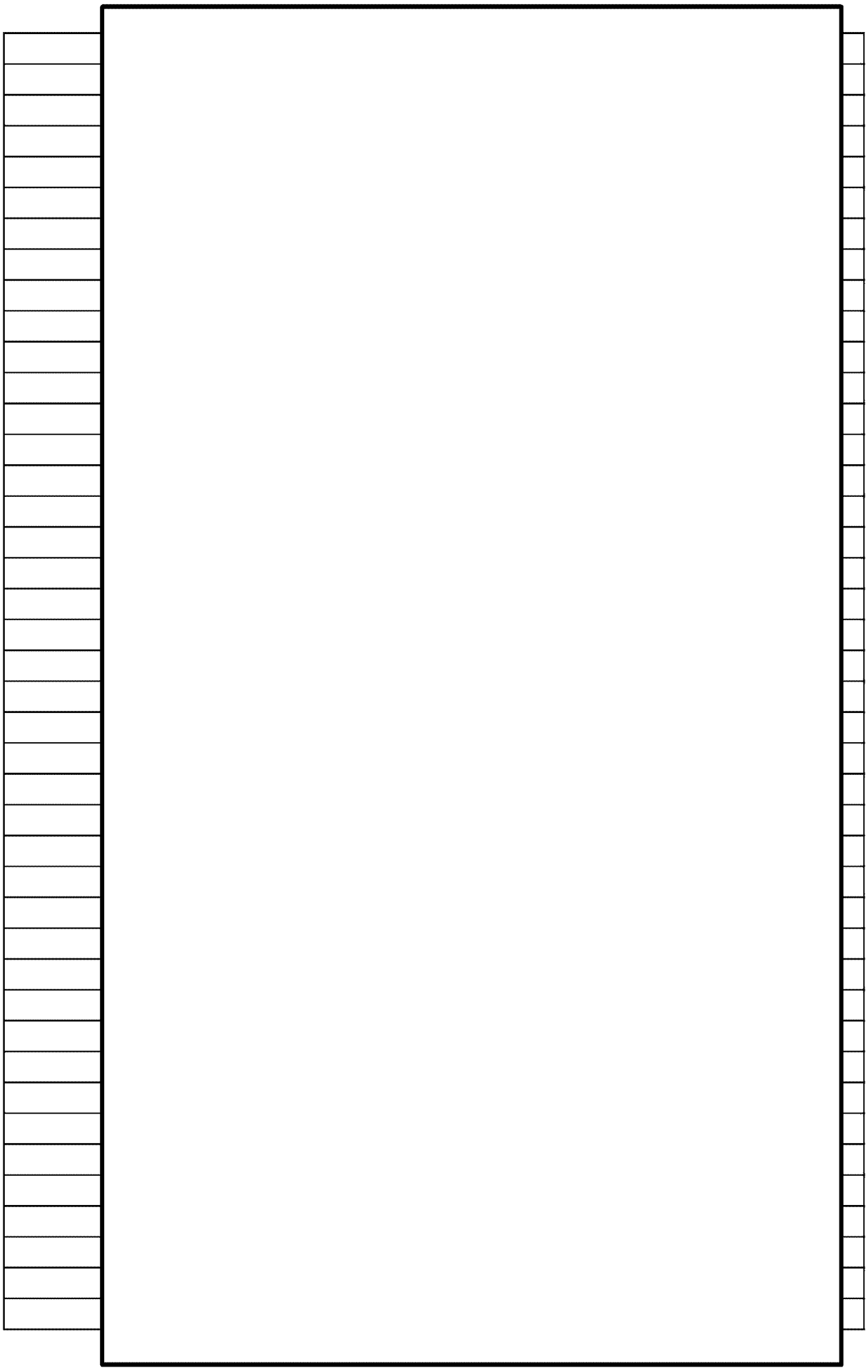

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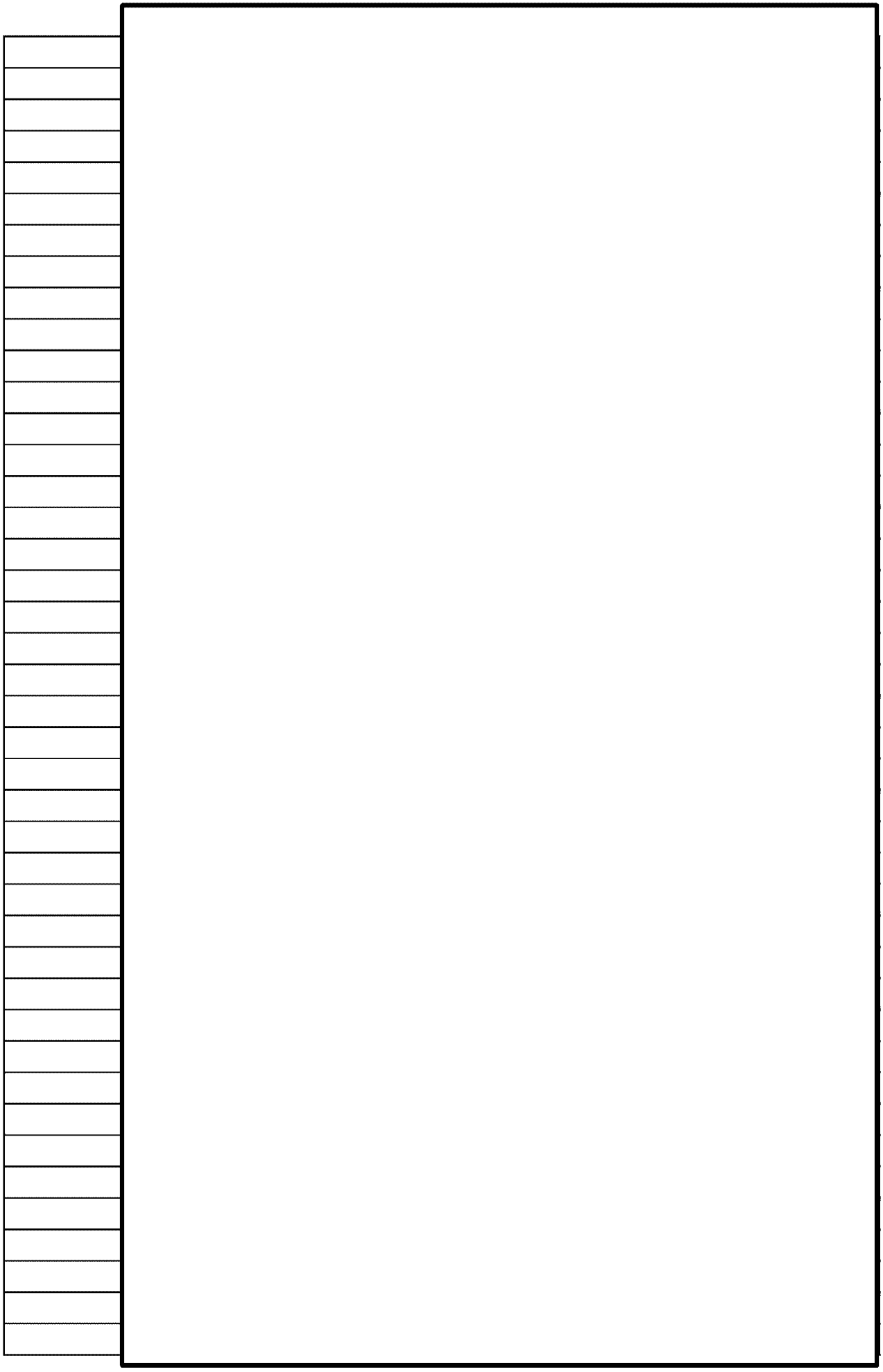

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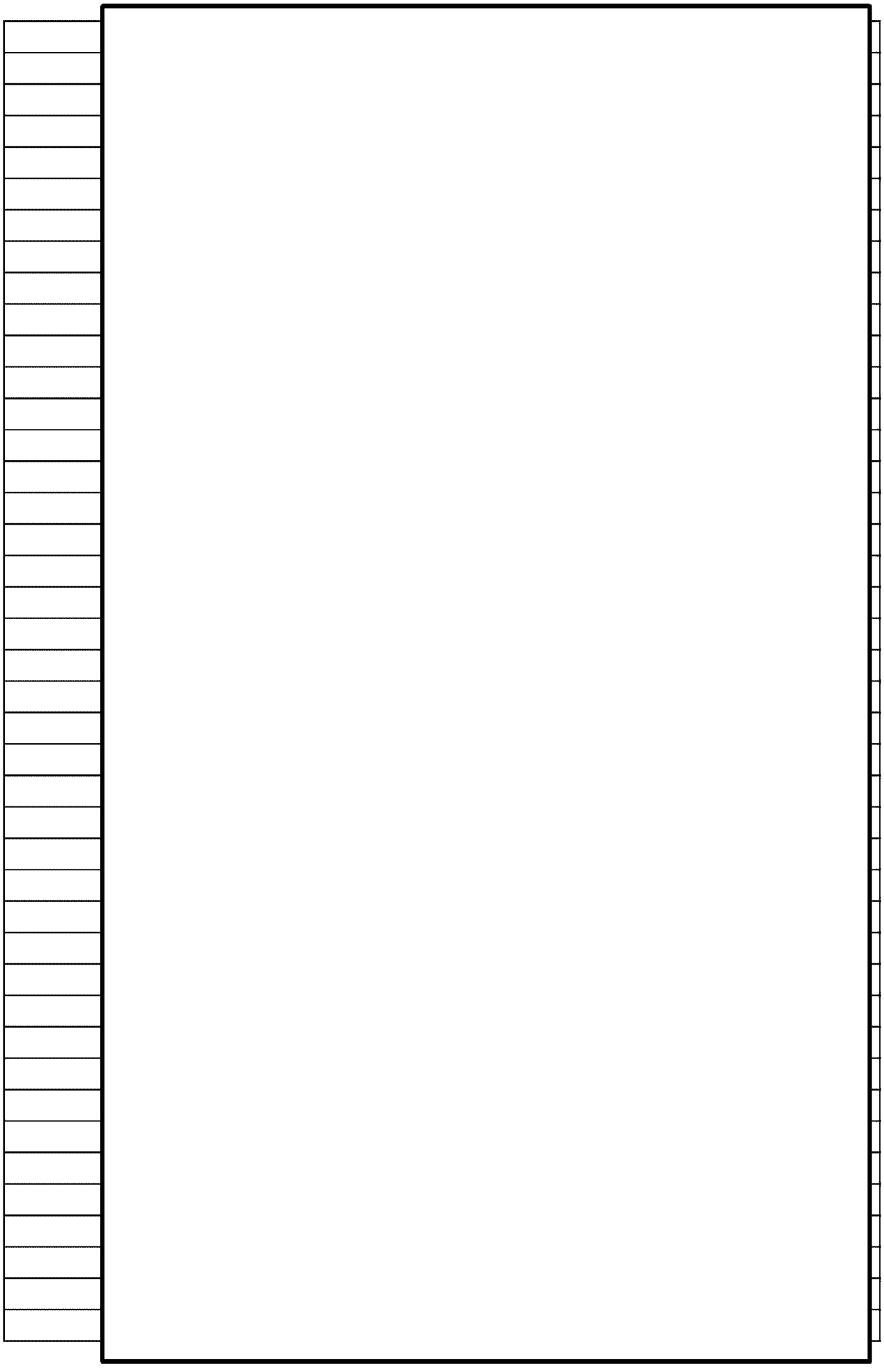

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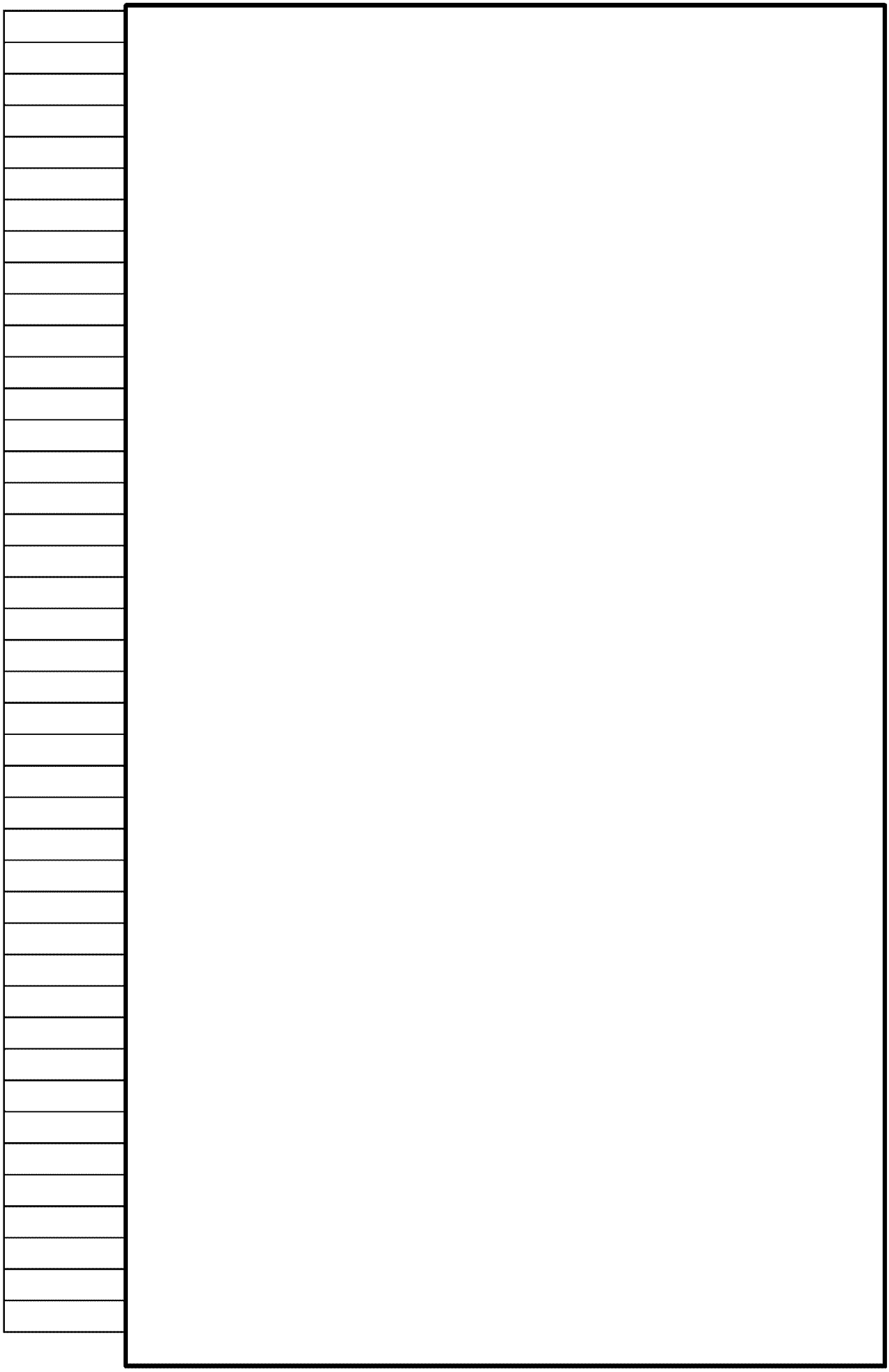

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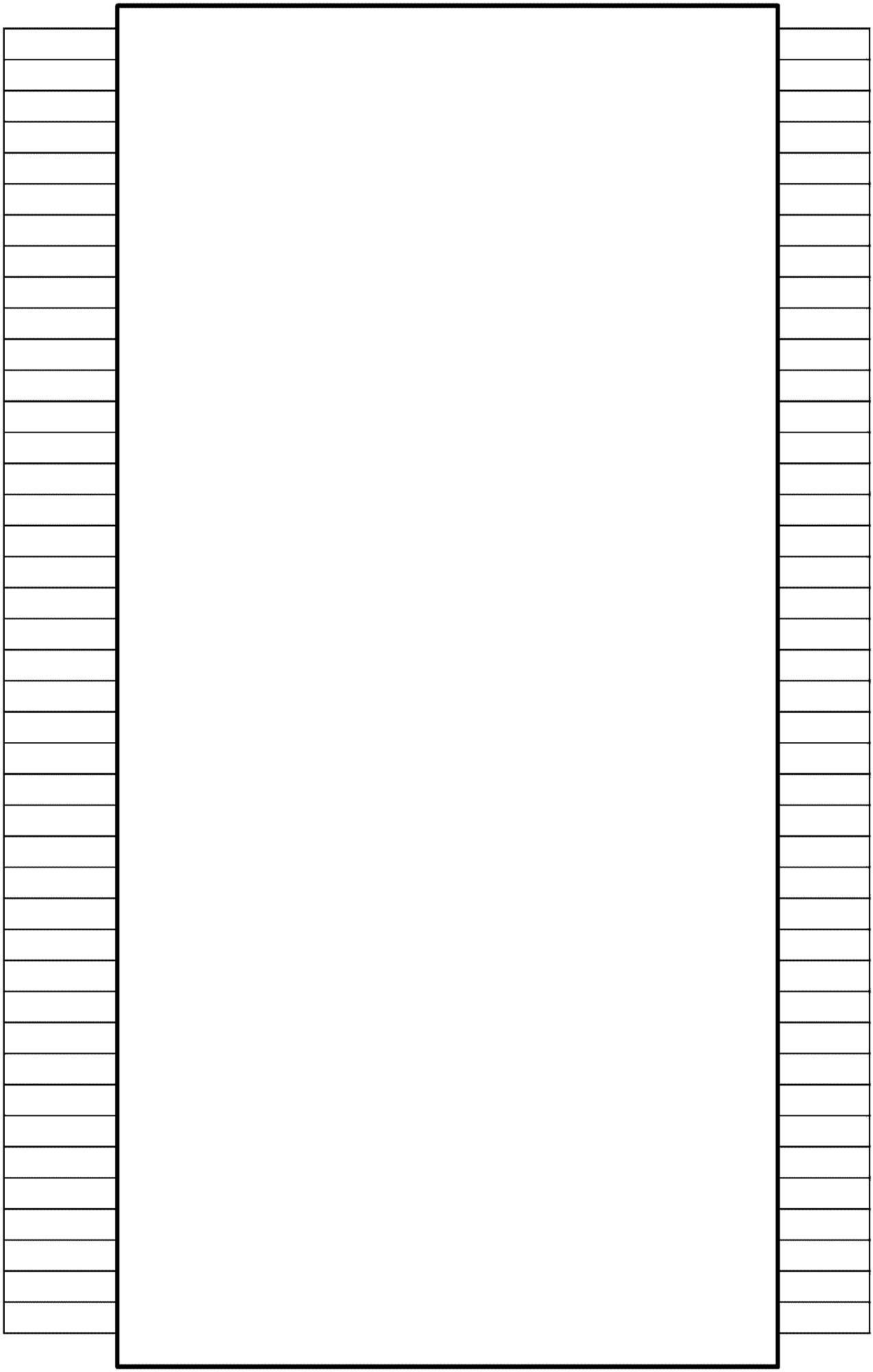

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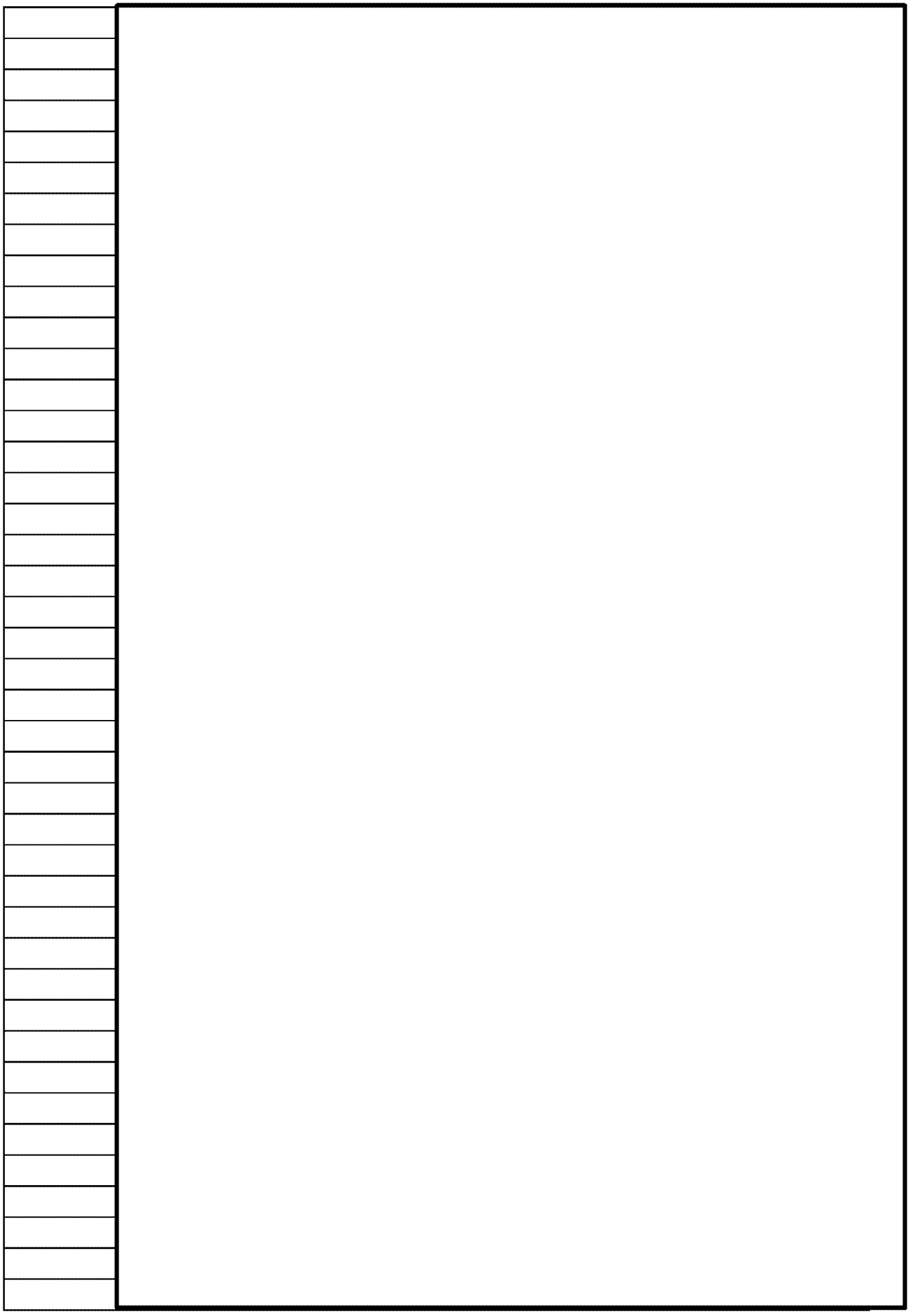

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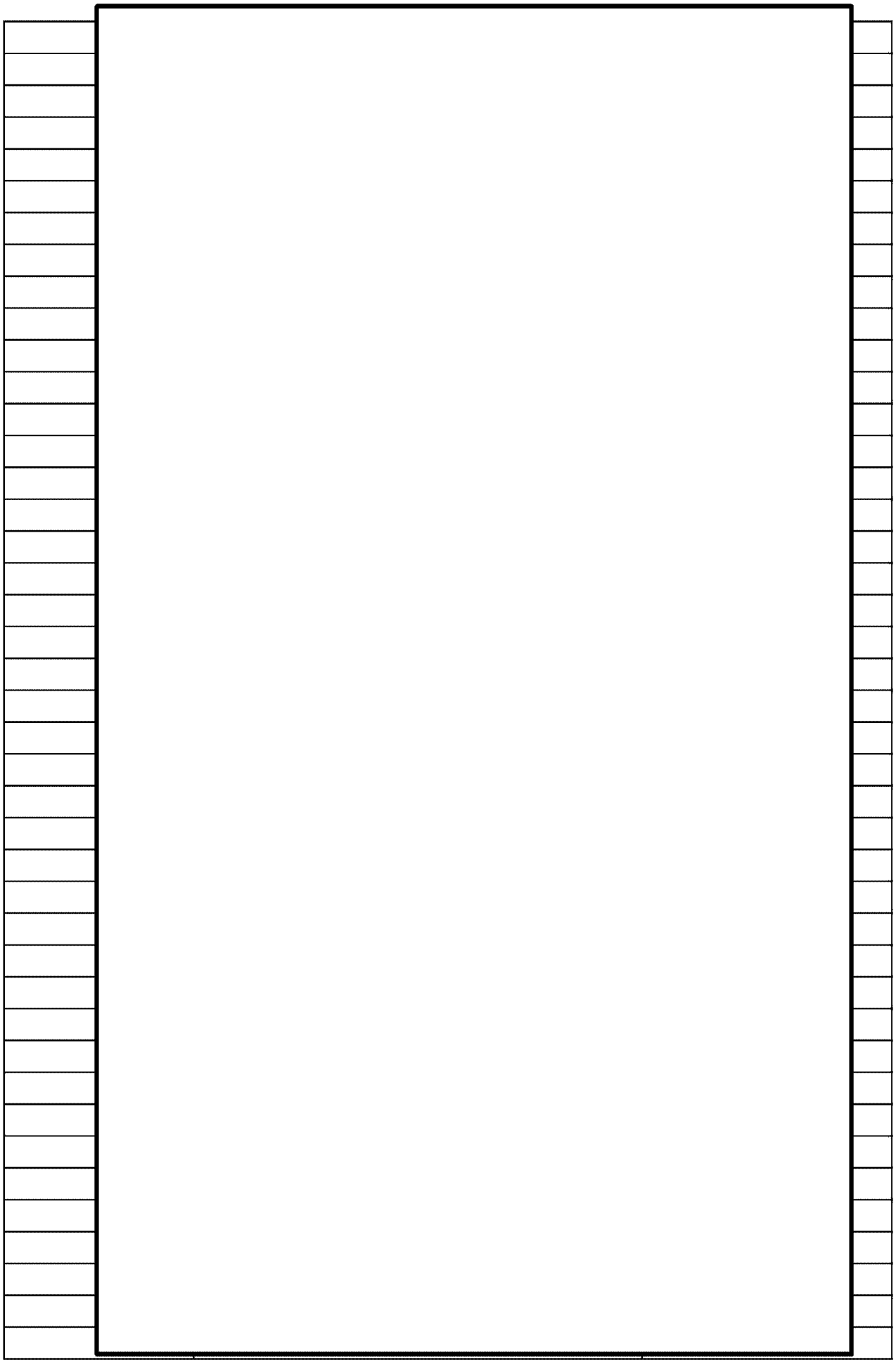

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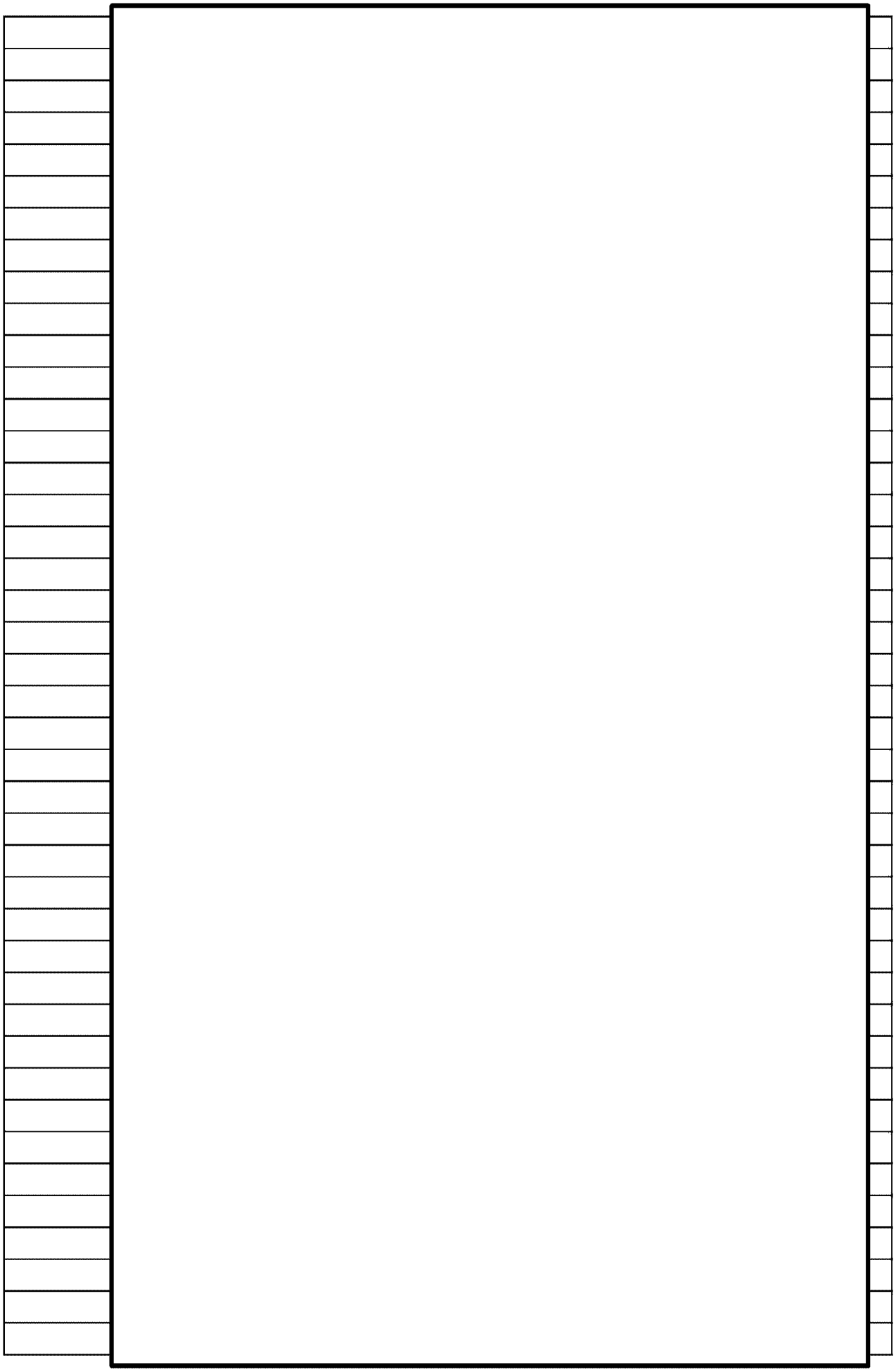

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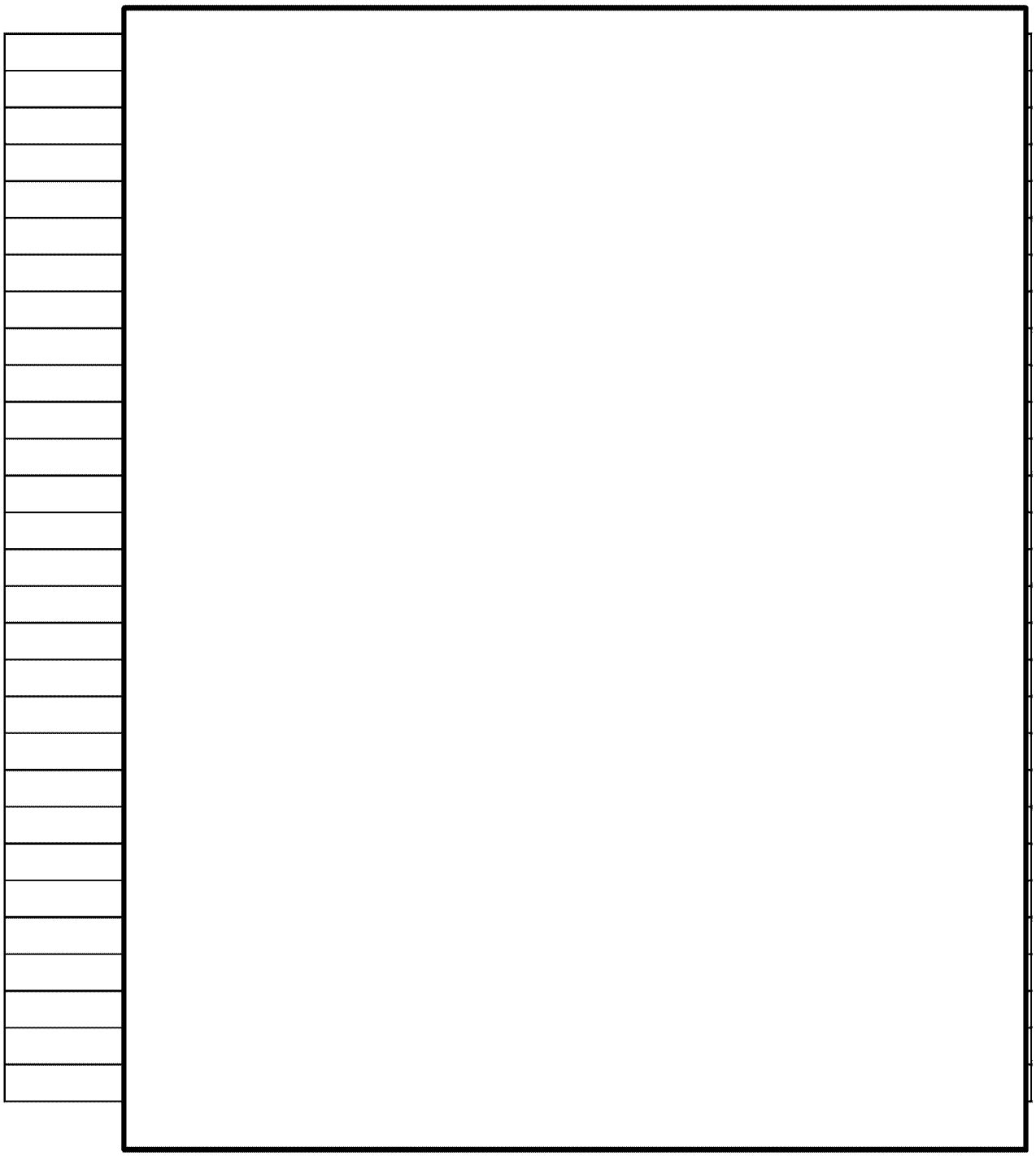

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Platform	Data Stream Keyword Match

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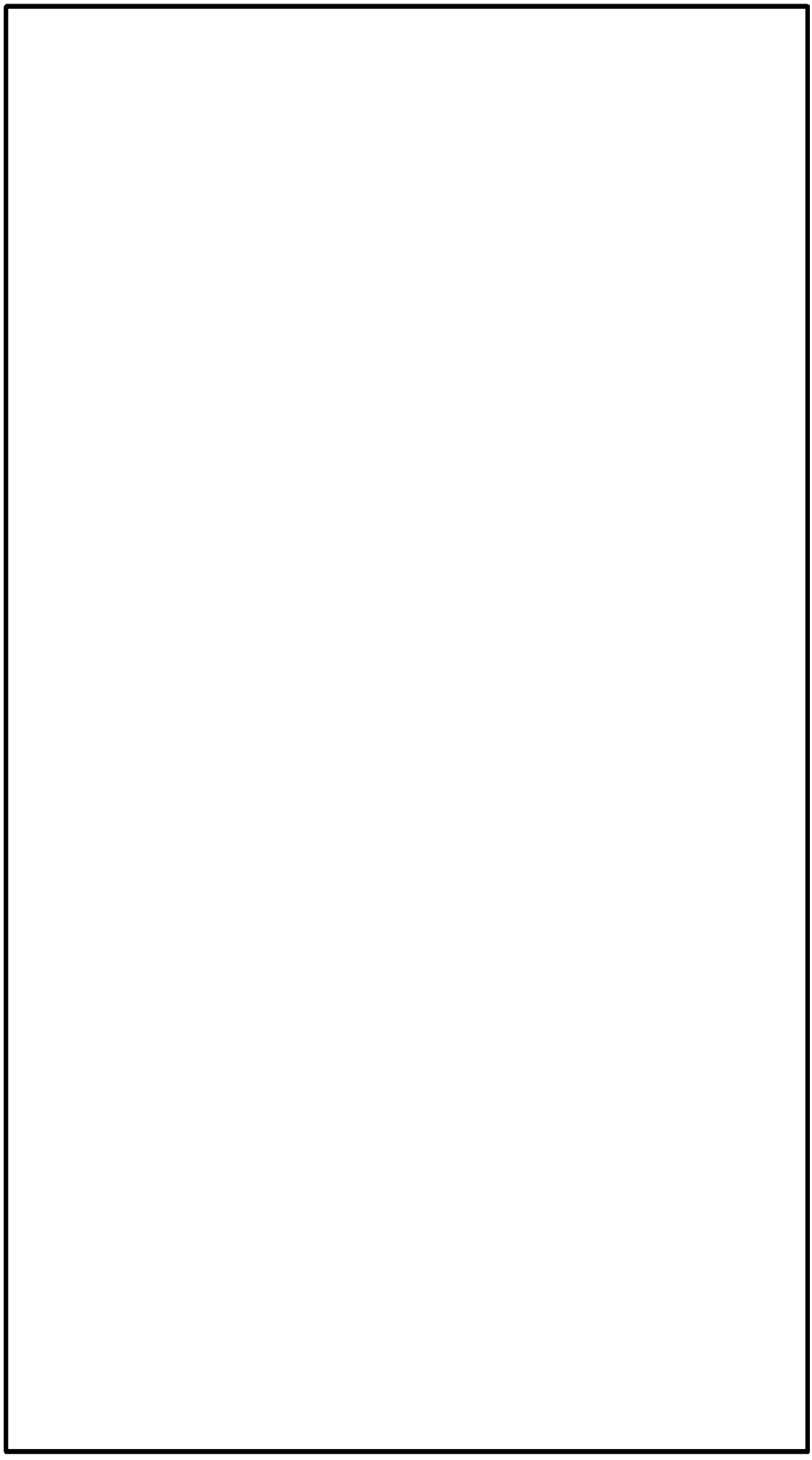

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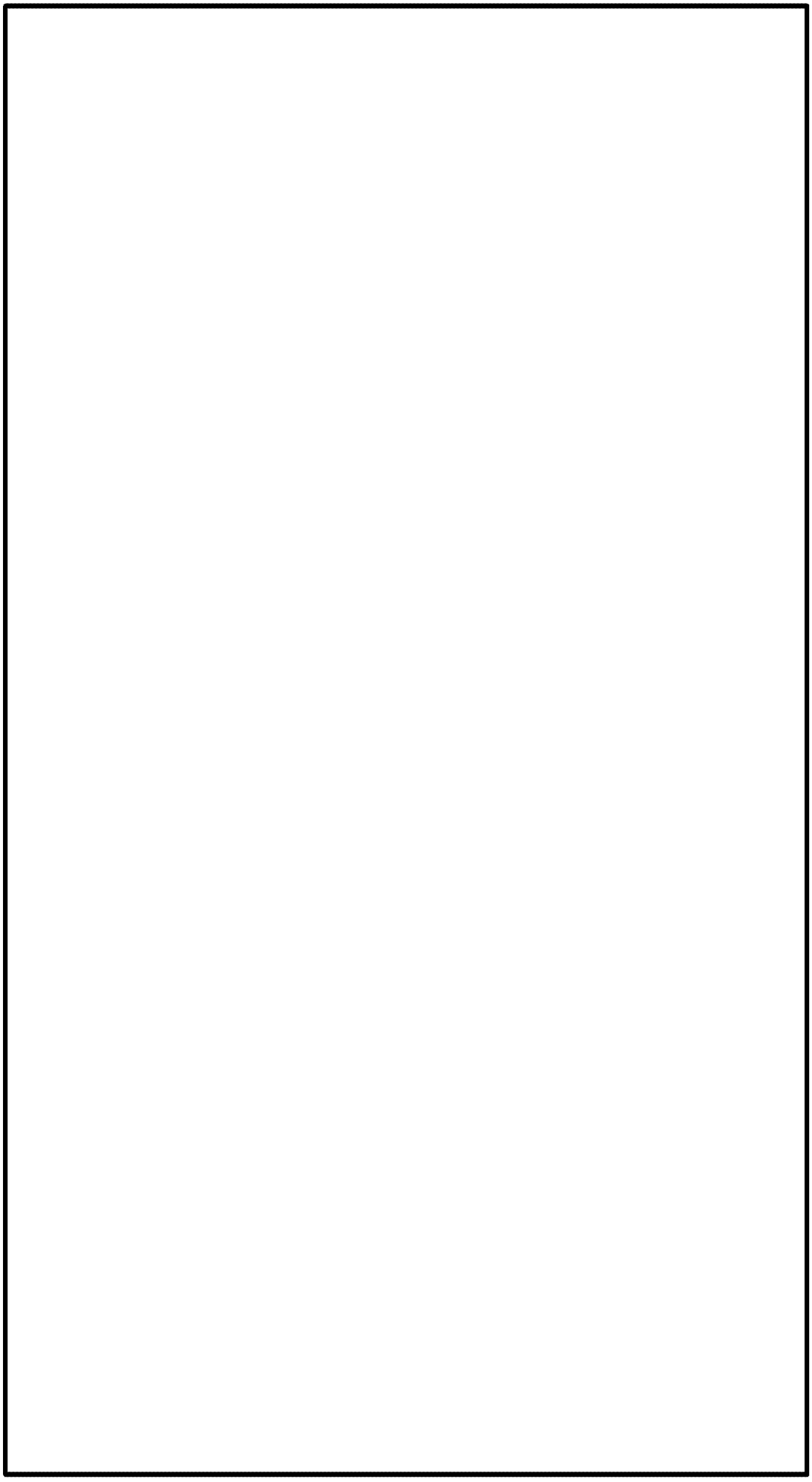

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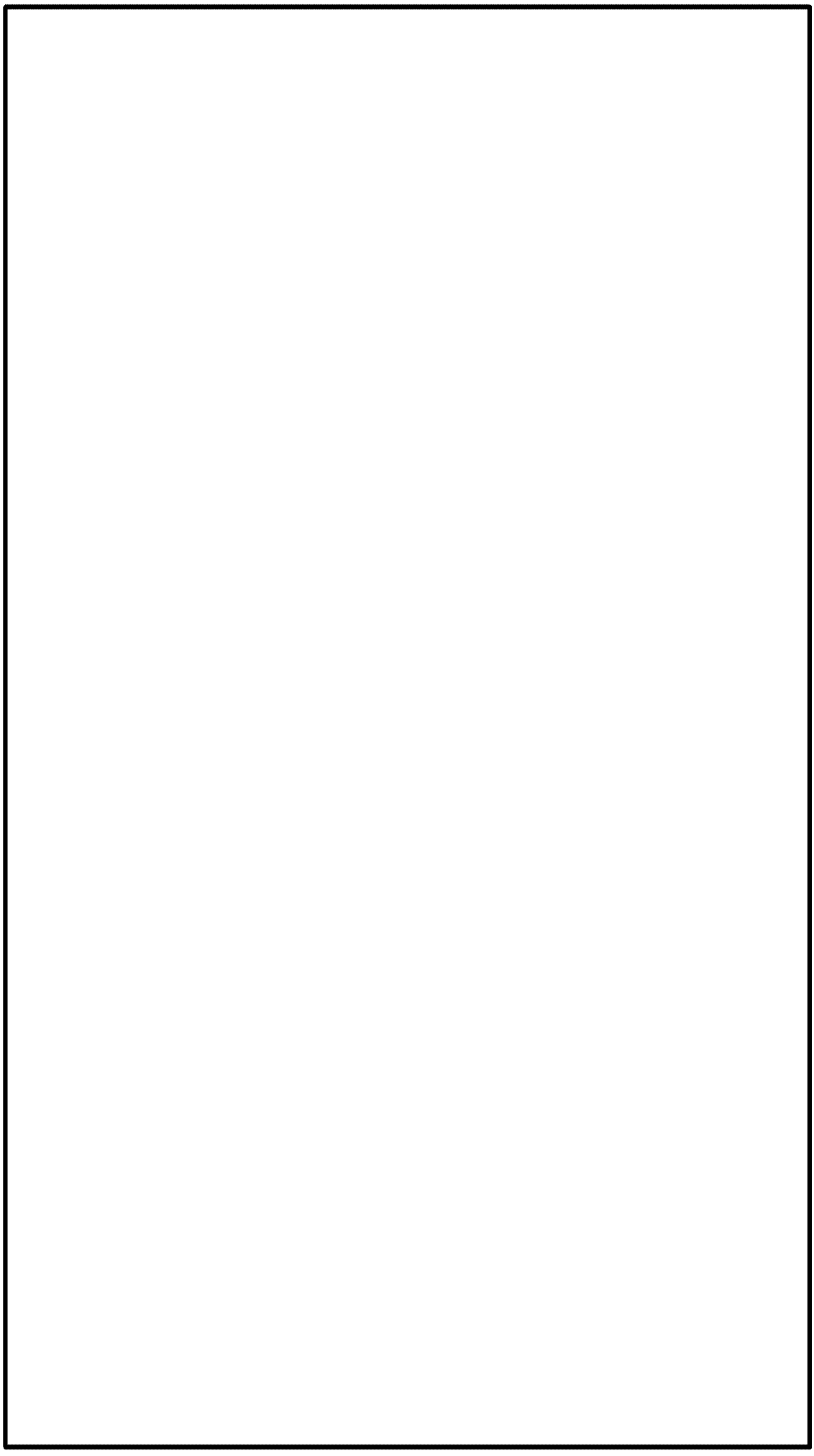

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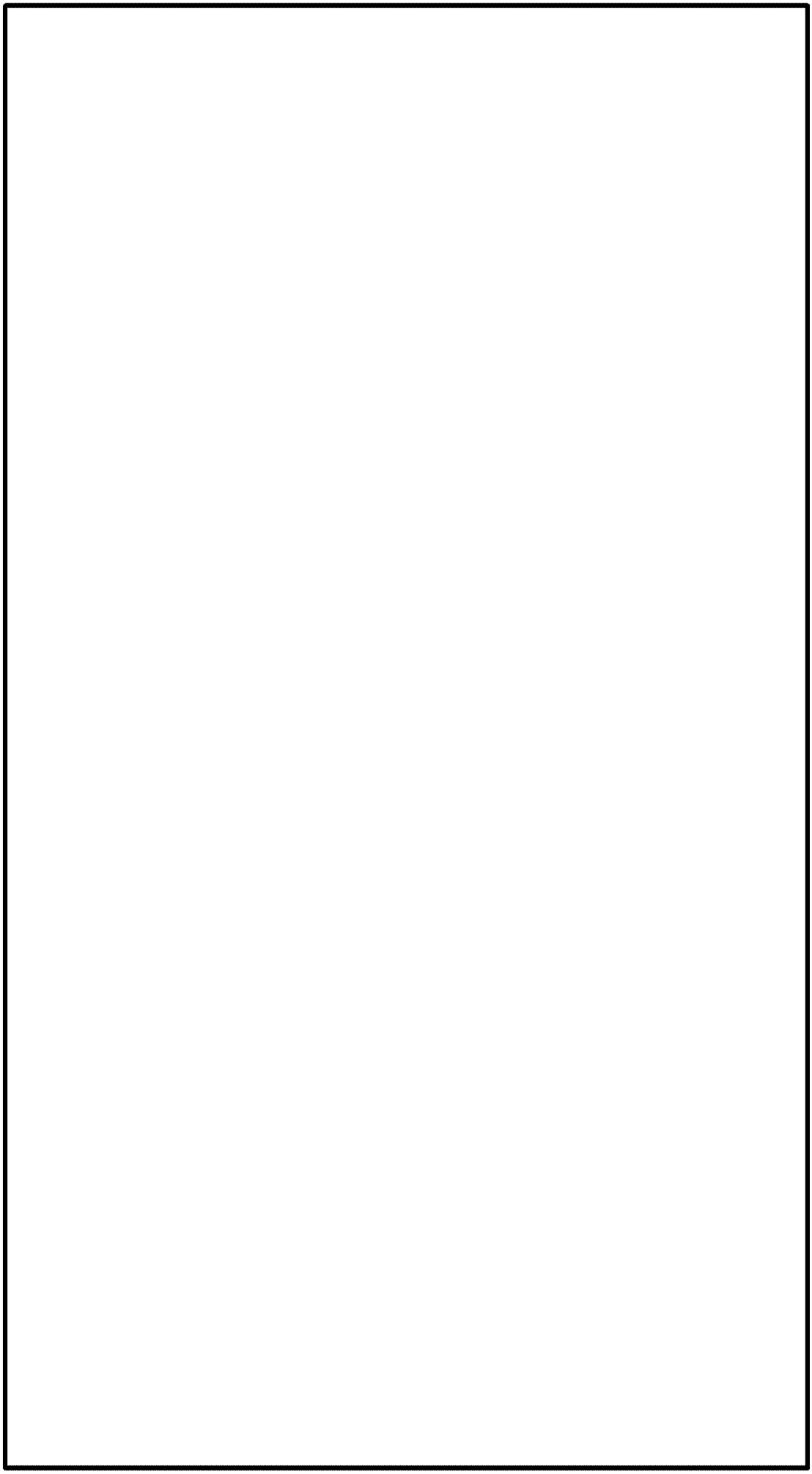

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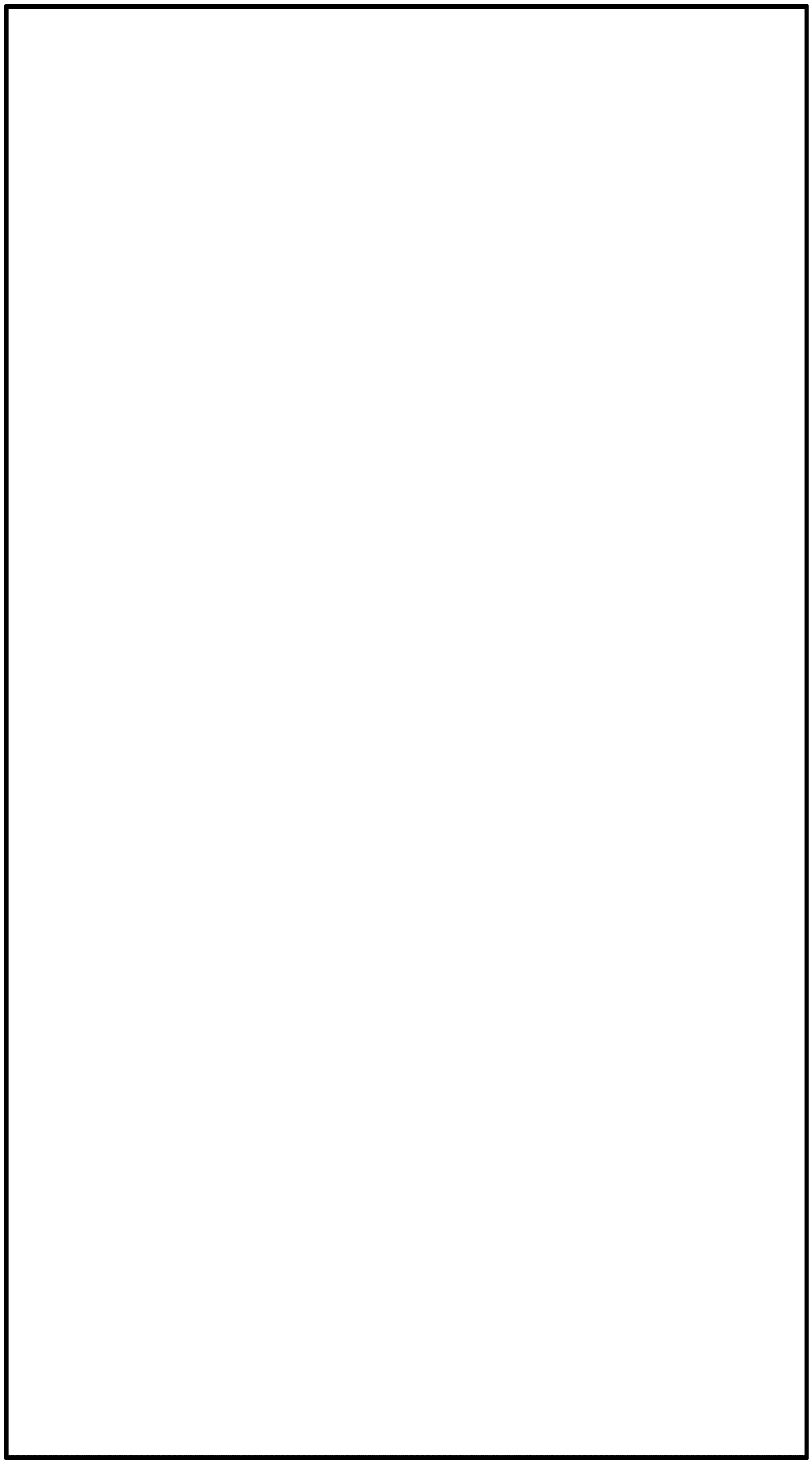

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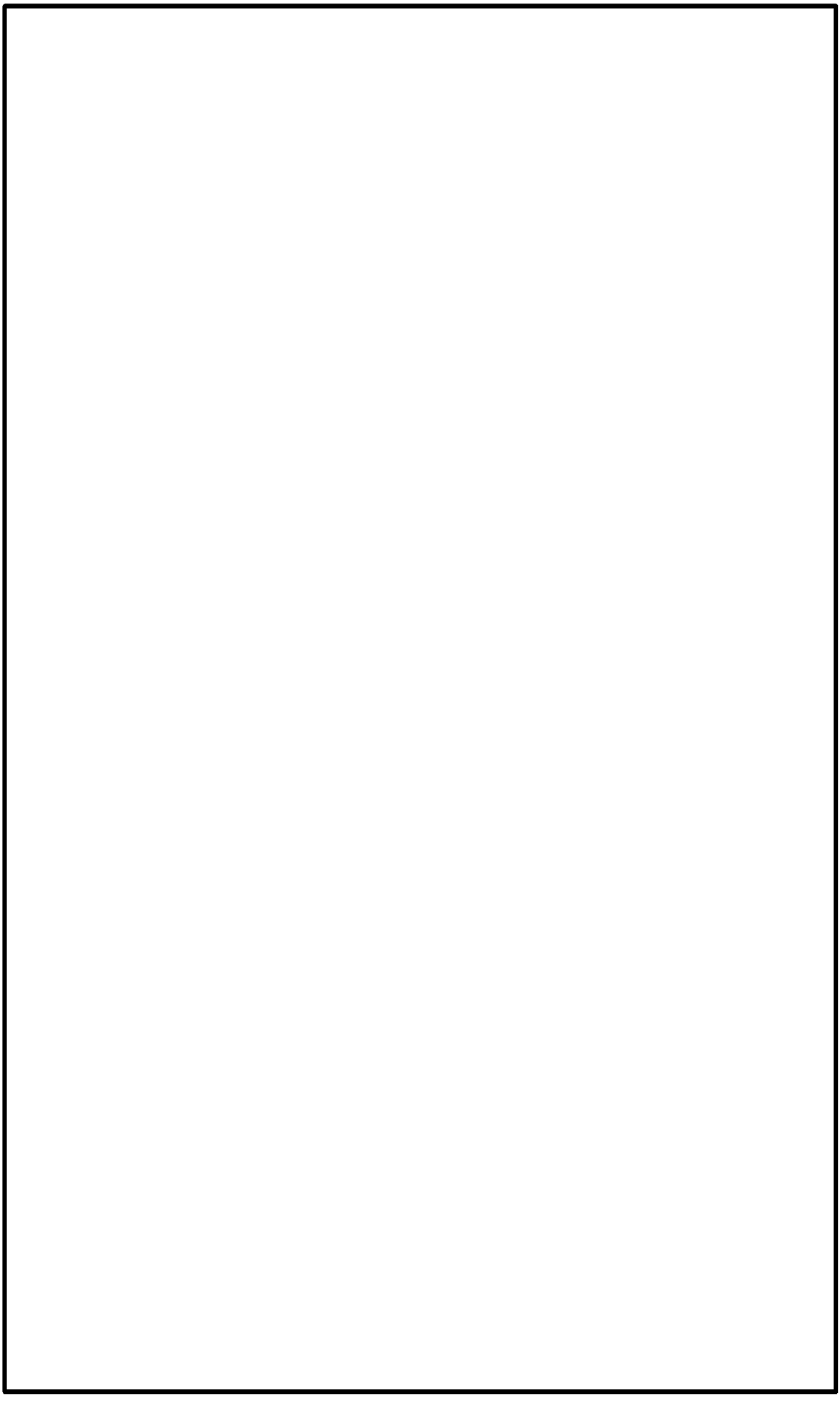

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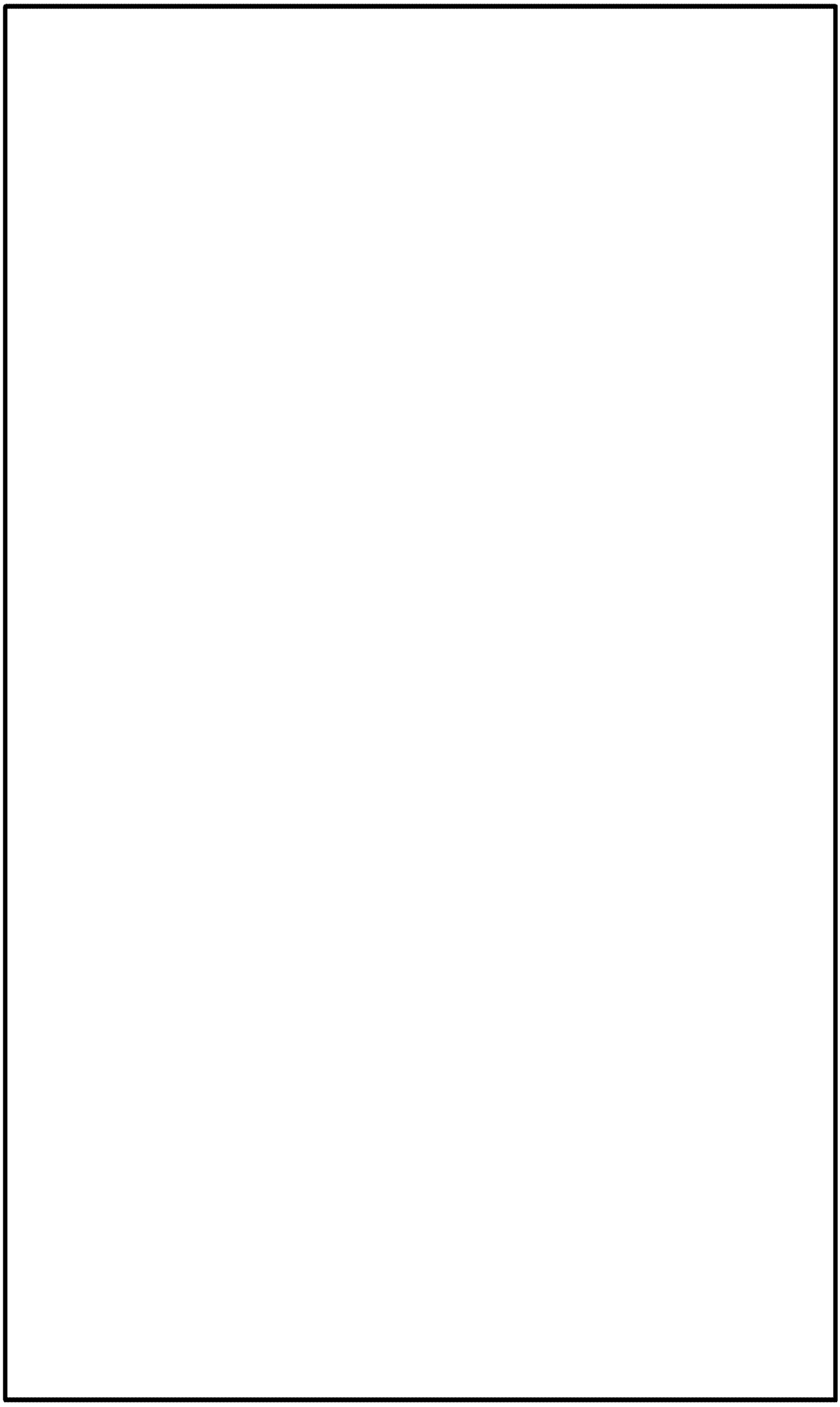

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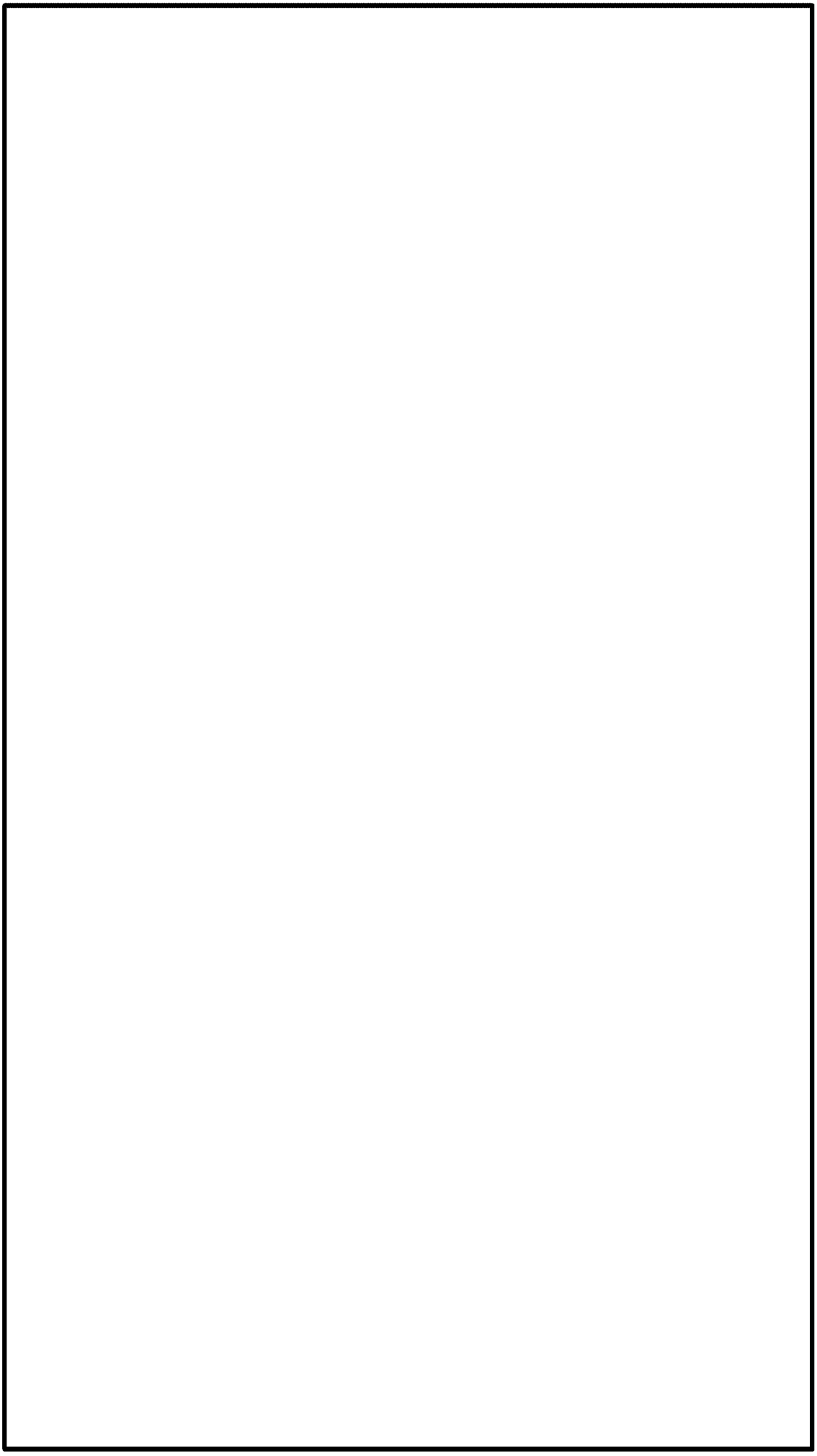

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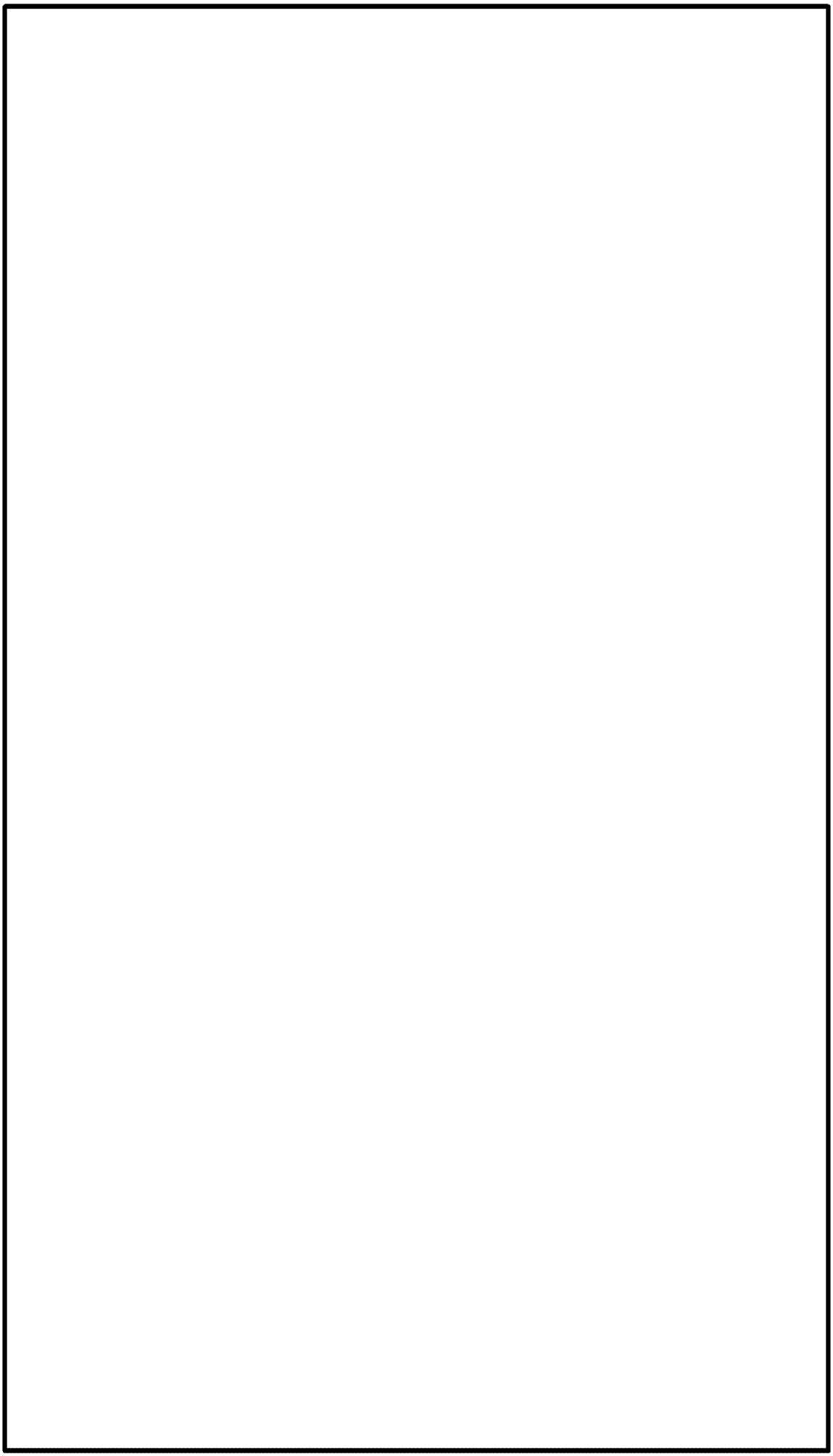

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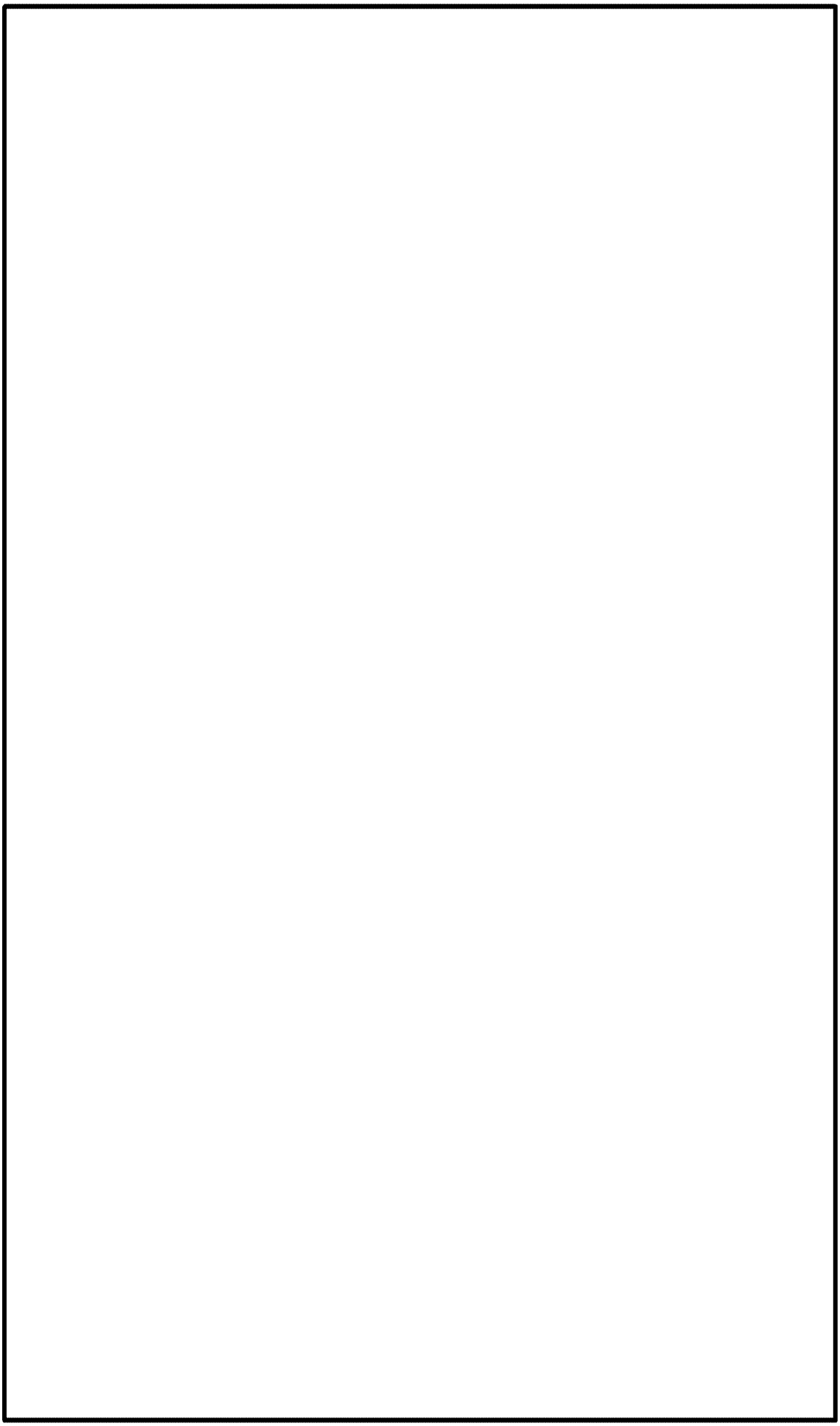

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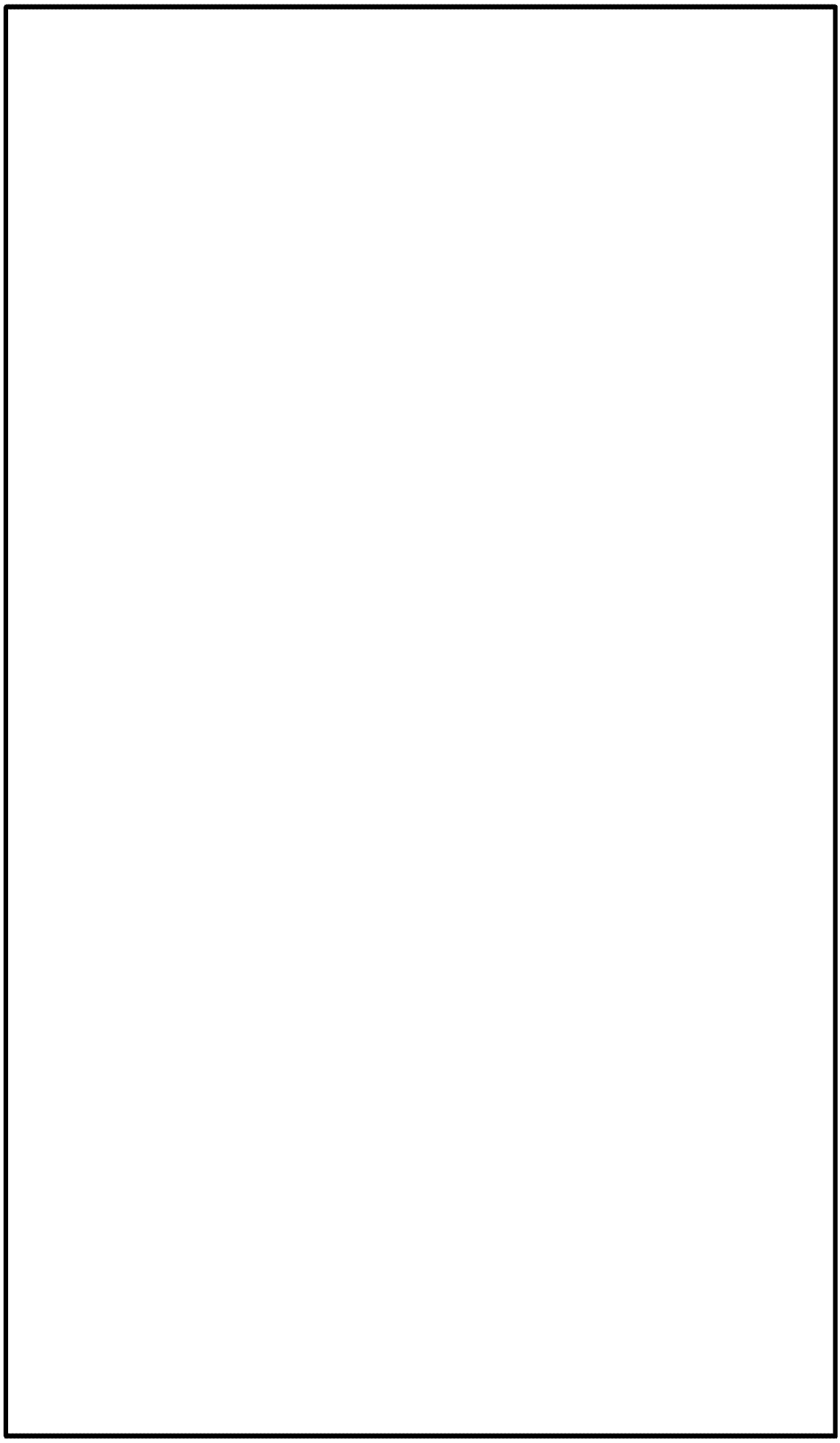

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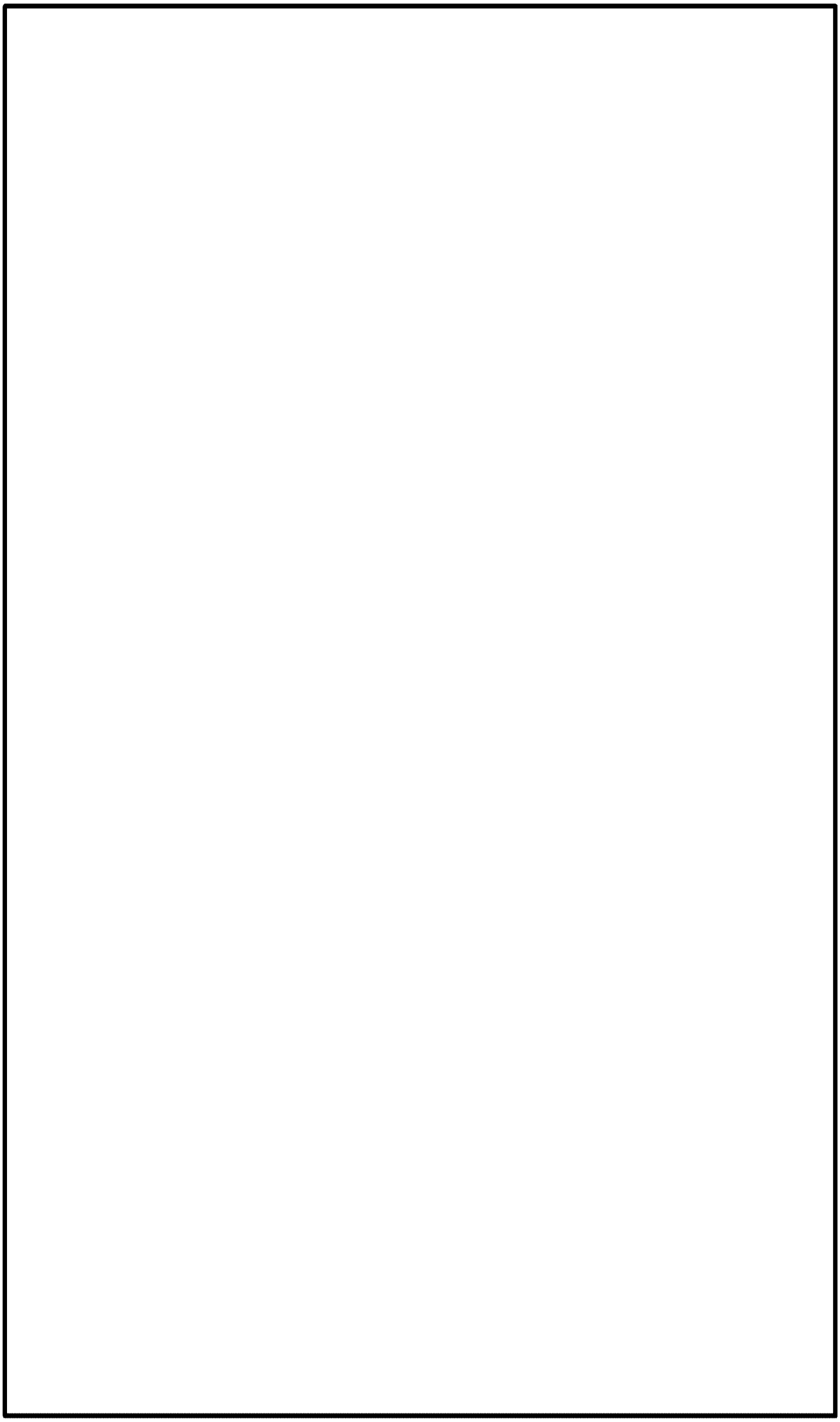

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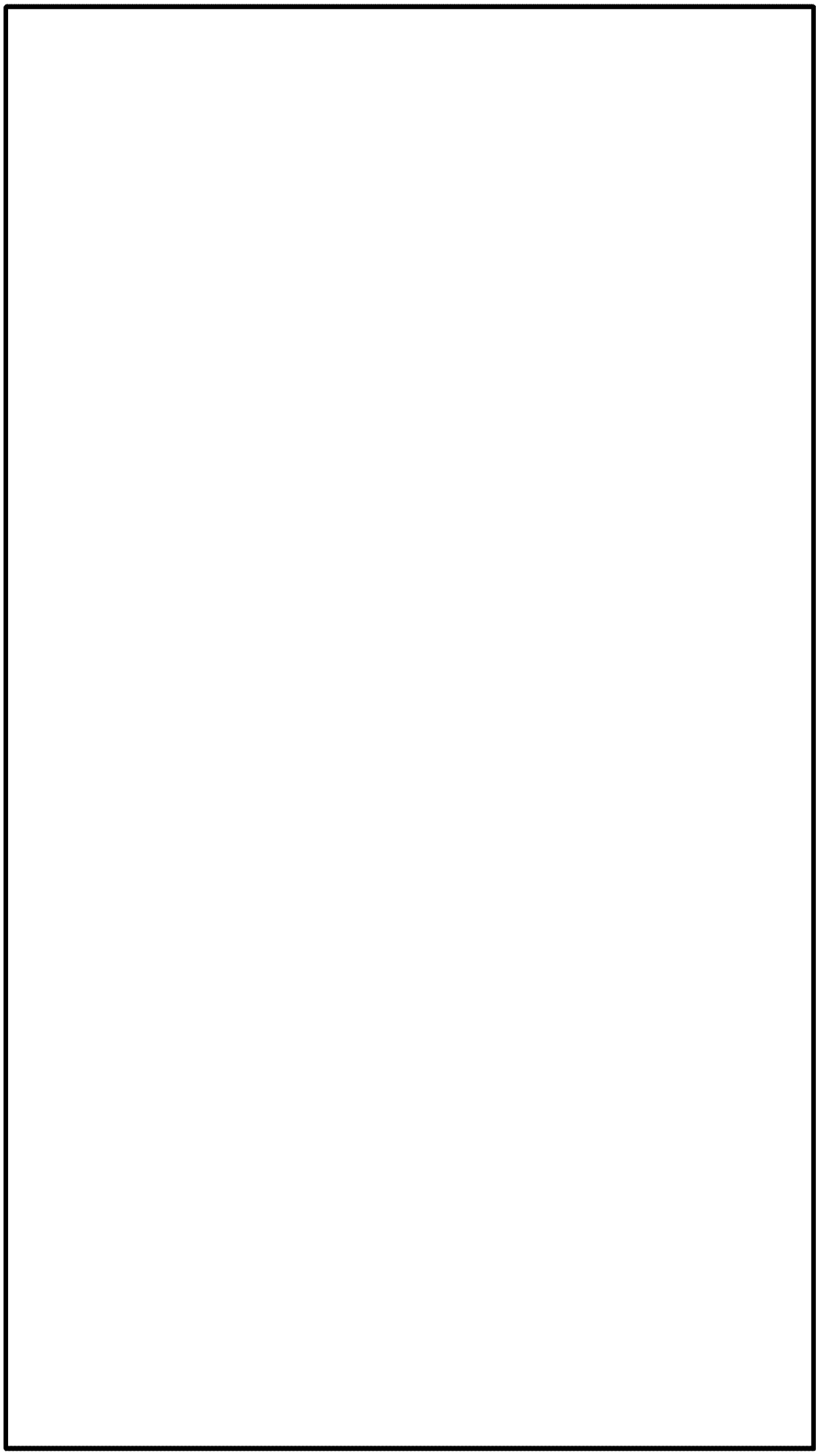

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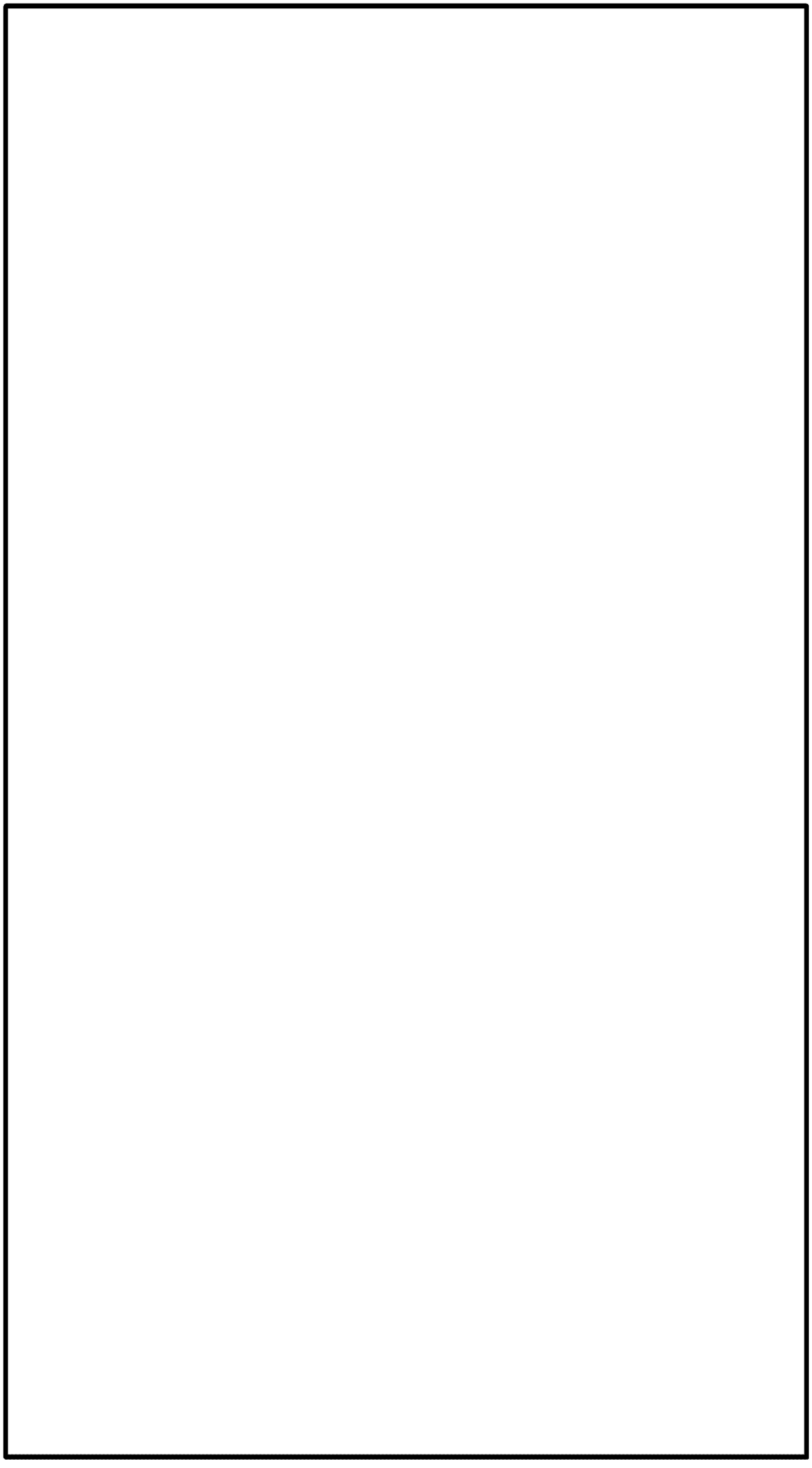

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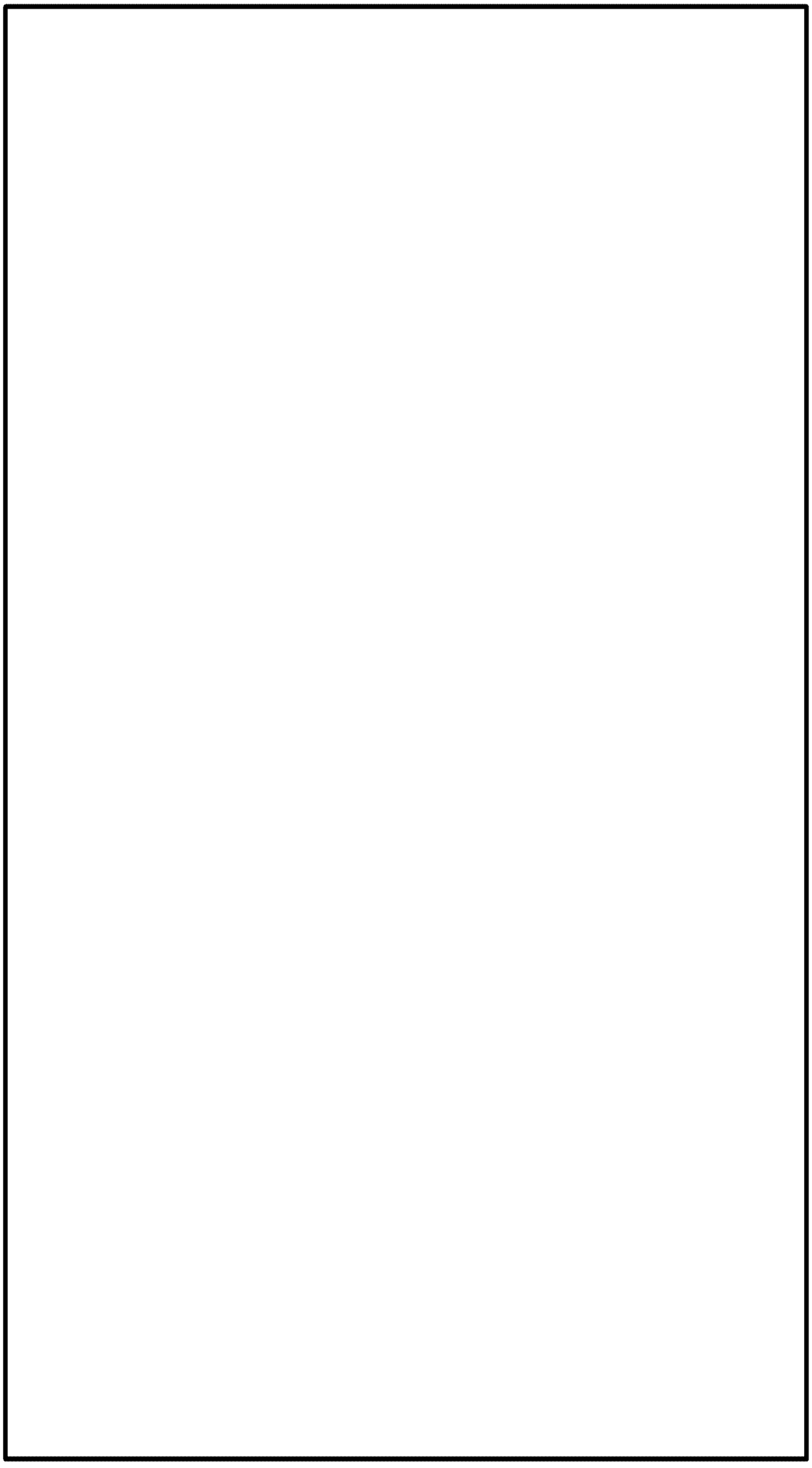

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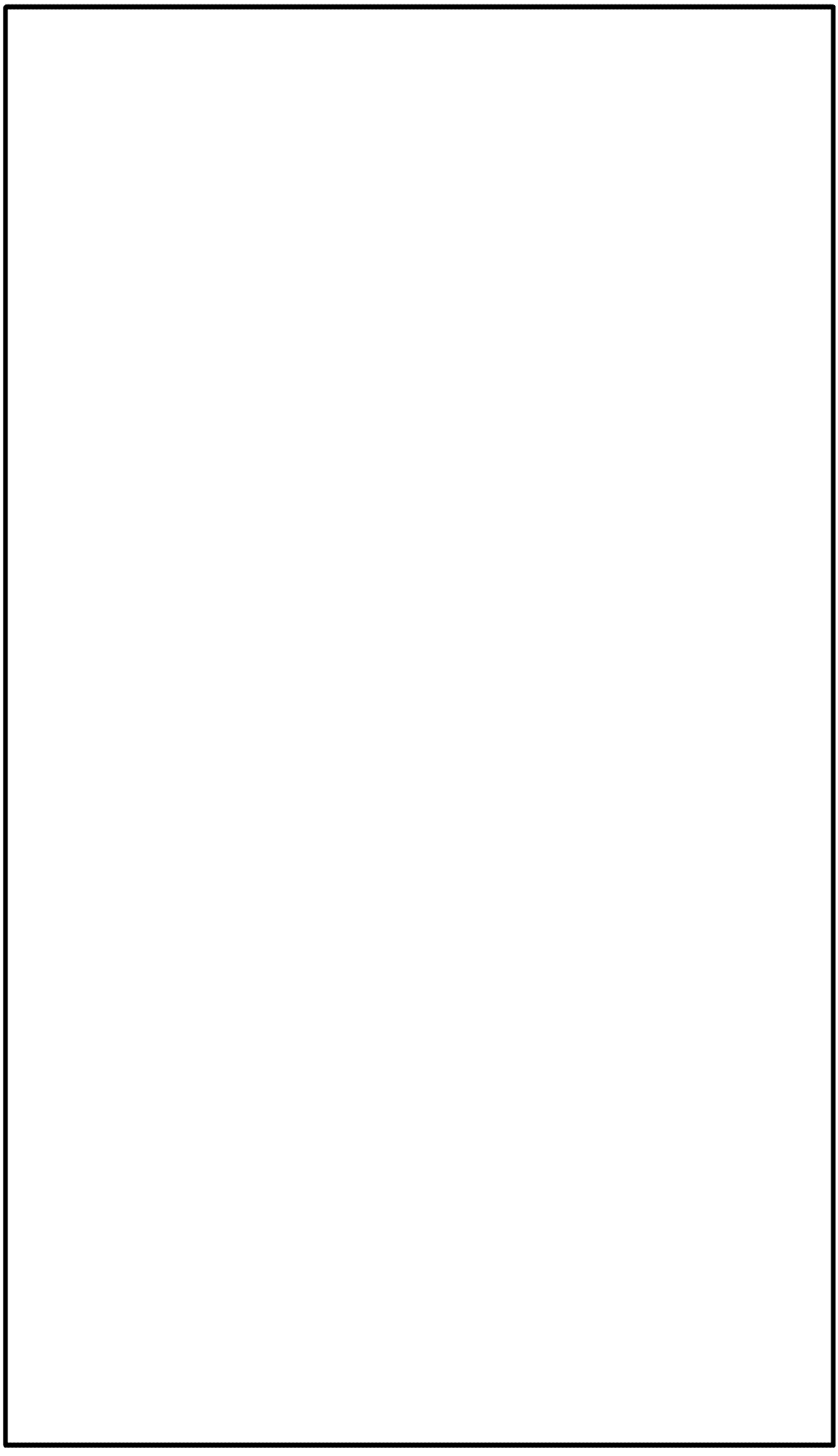

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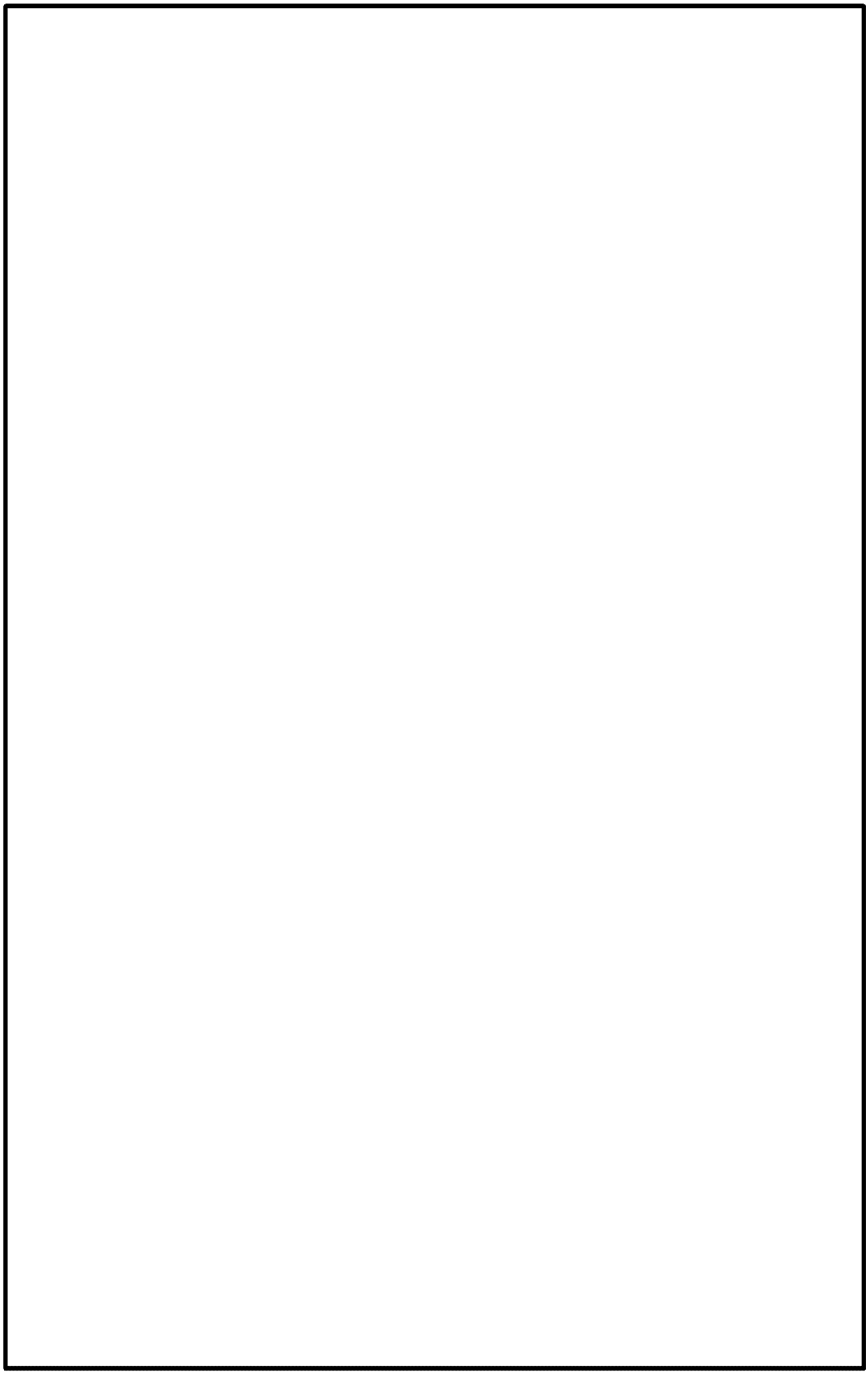

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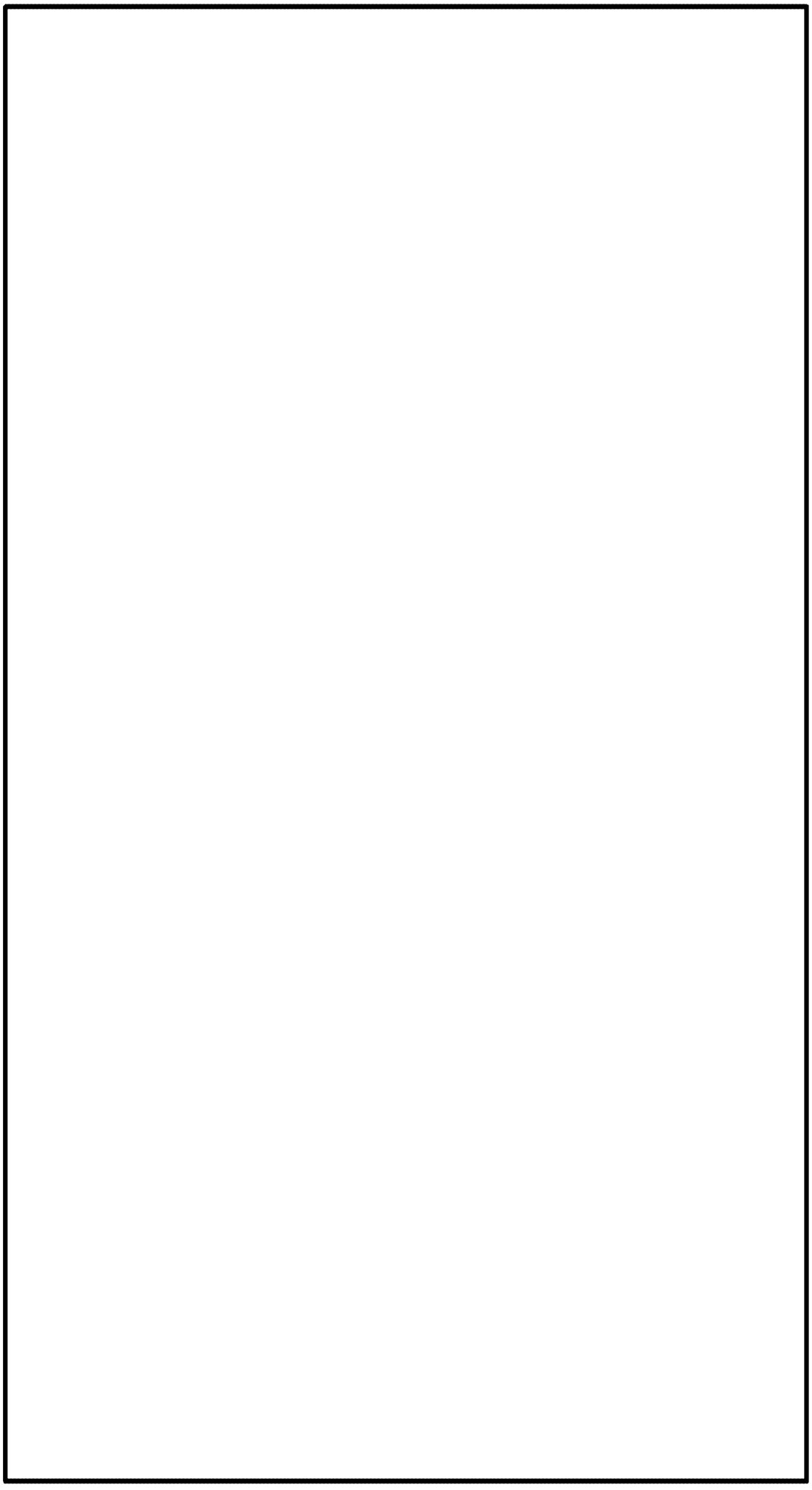

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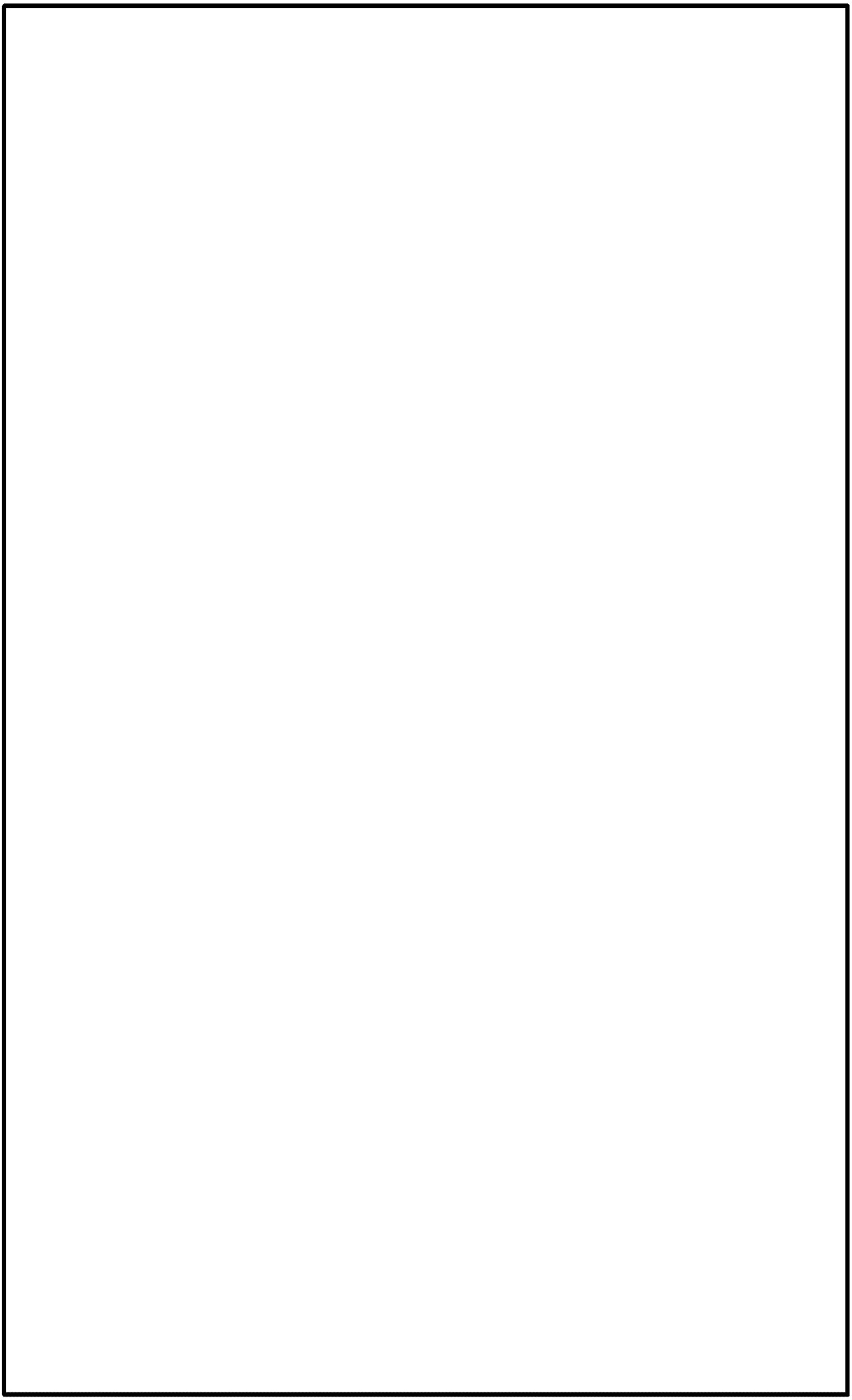

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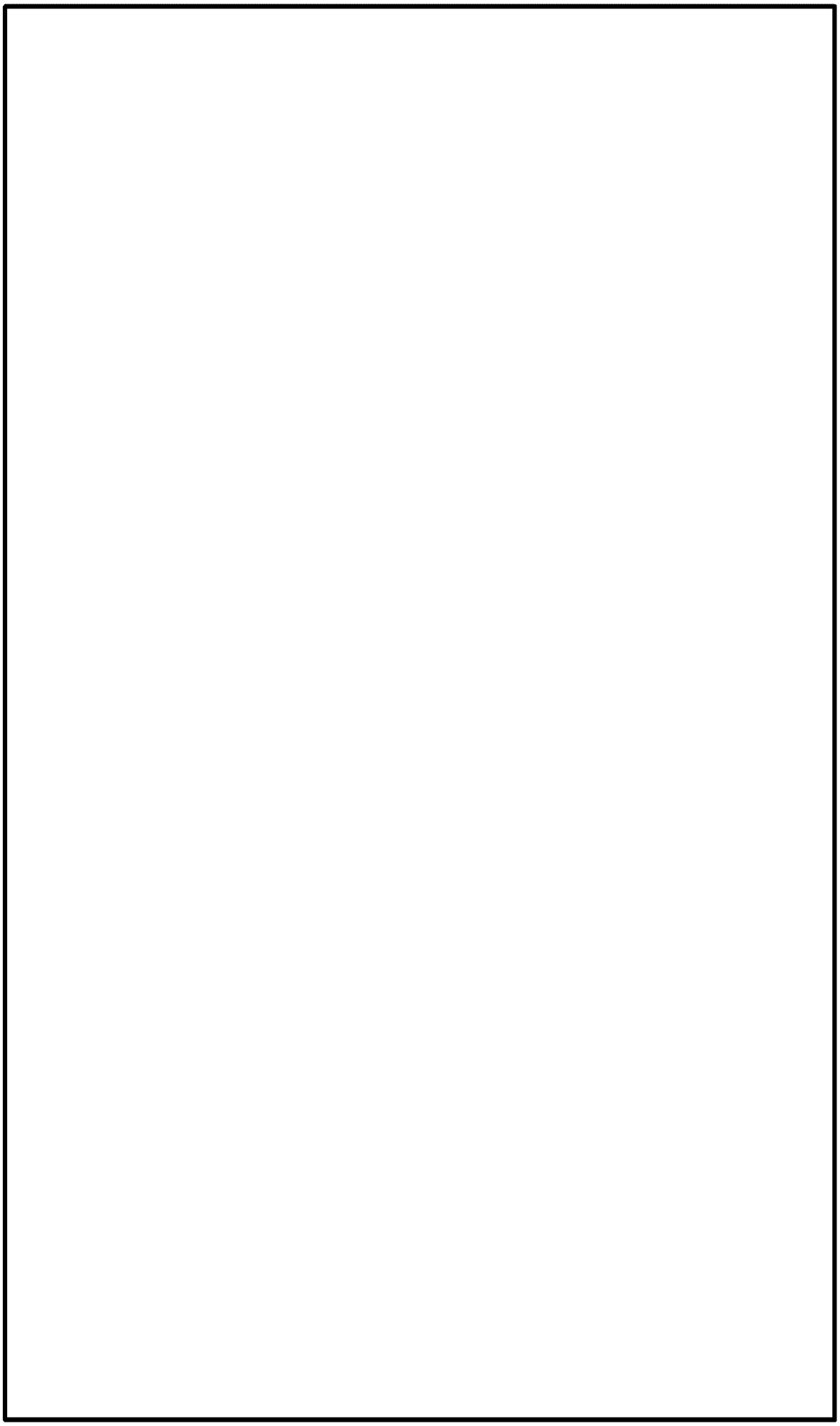

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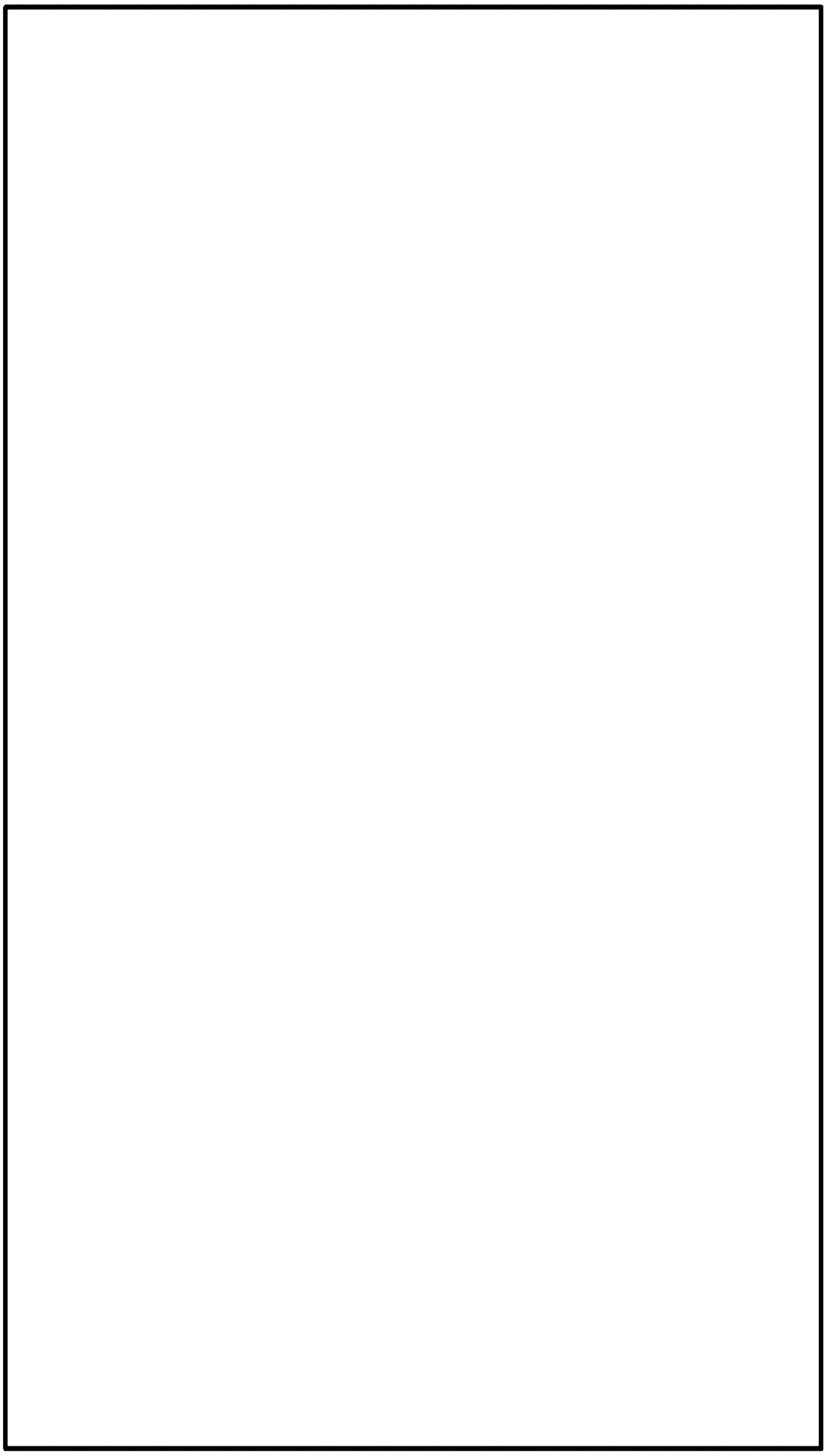

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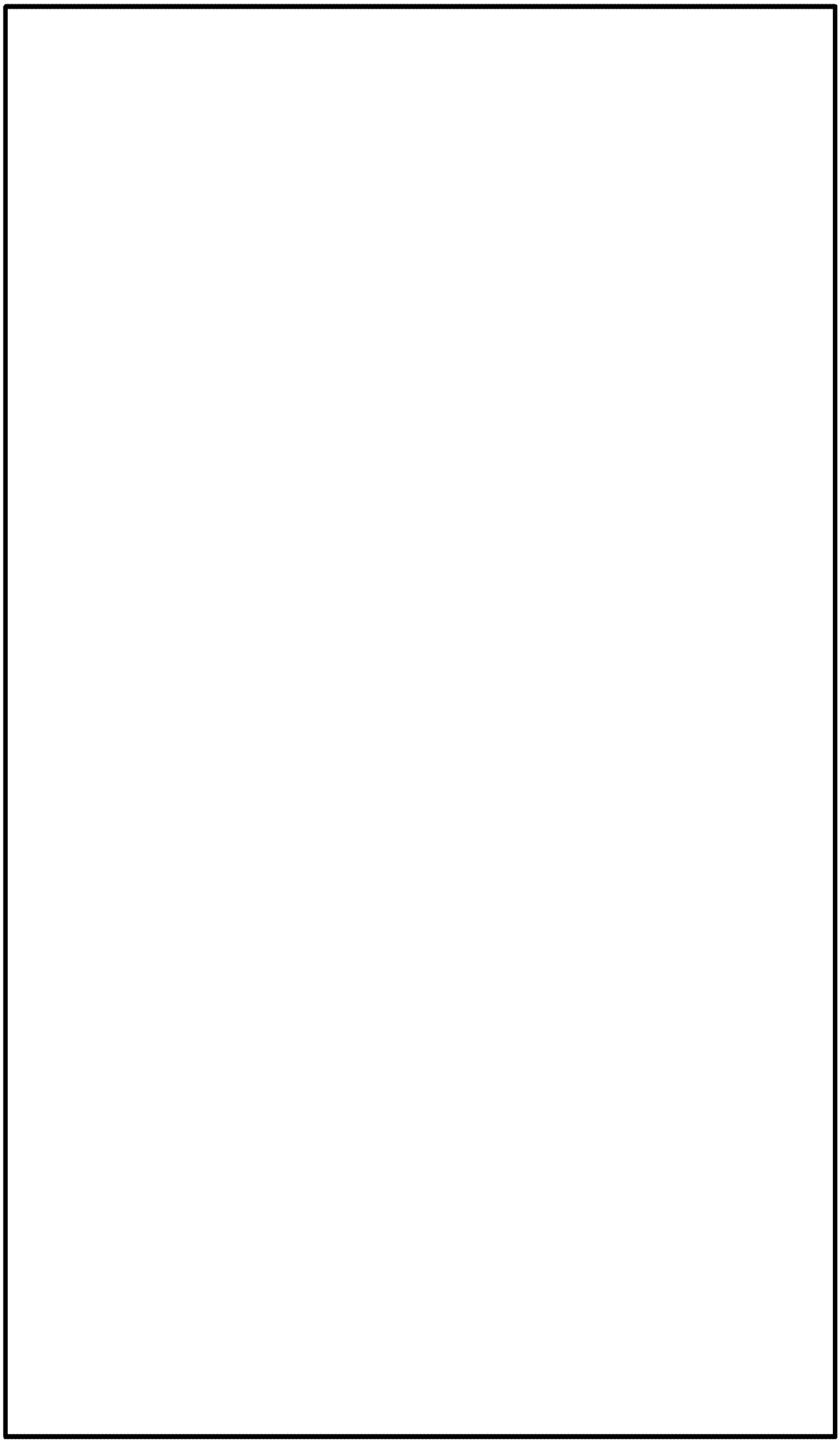

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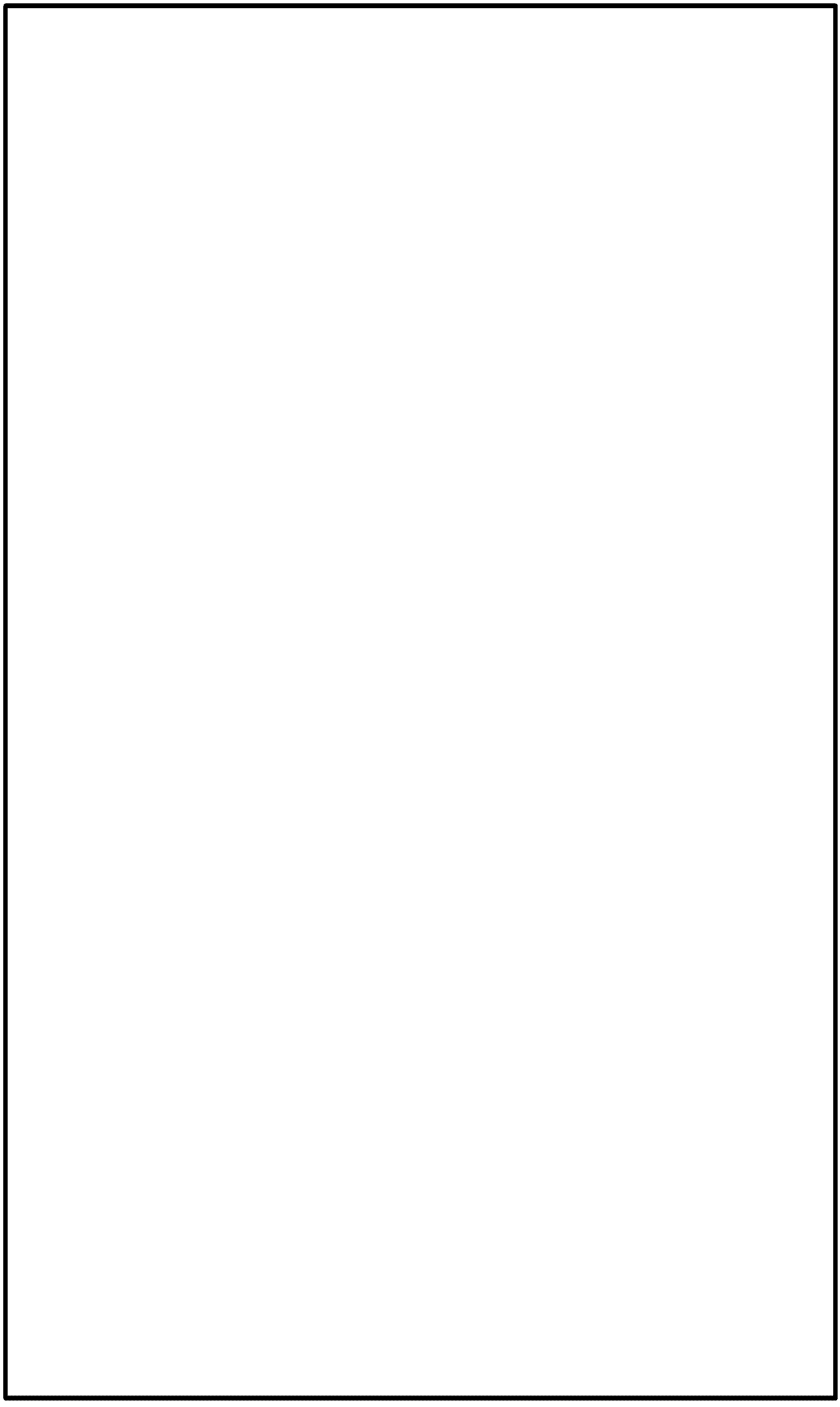

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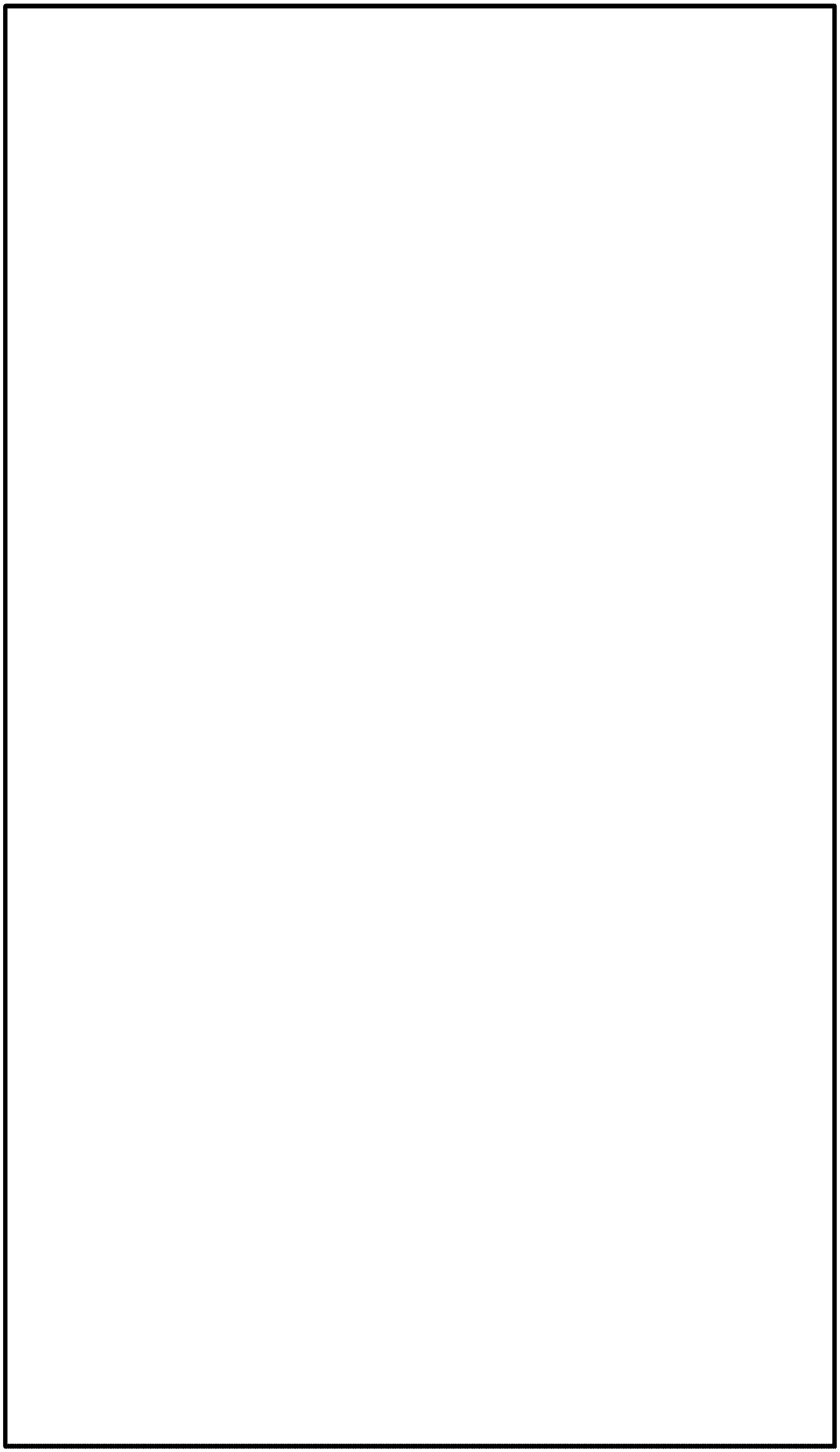

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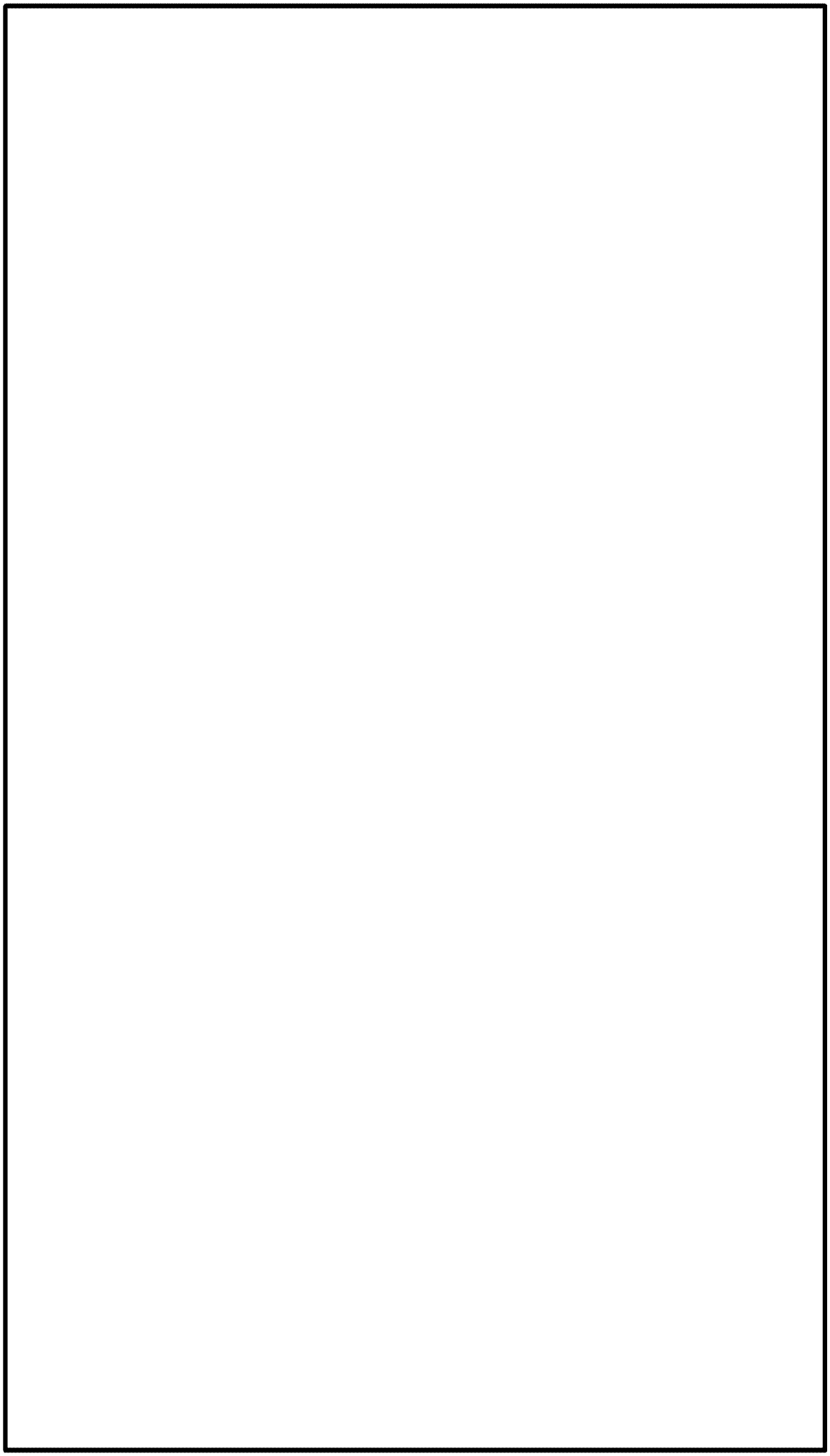

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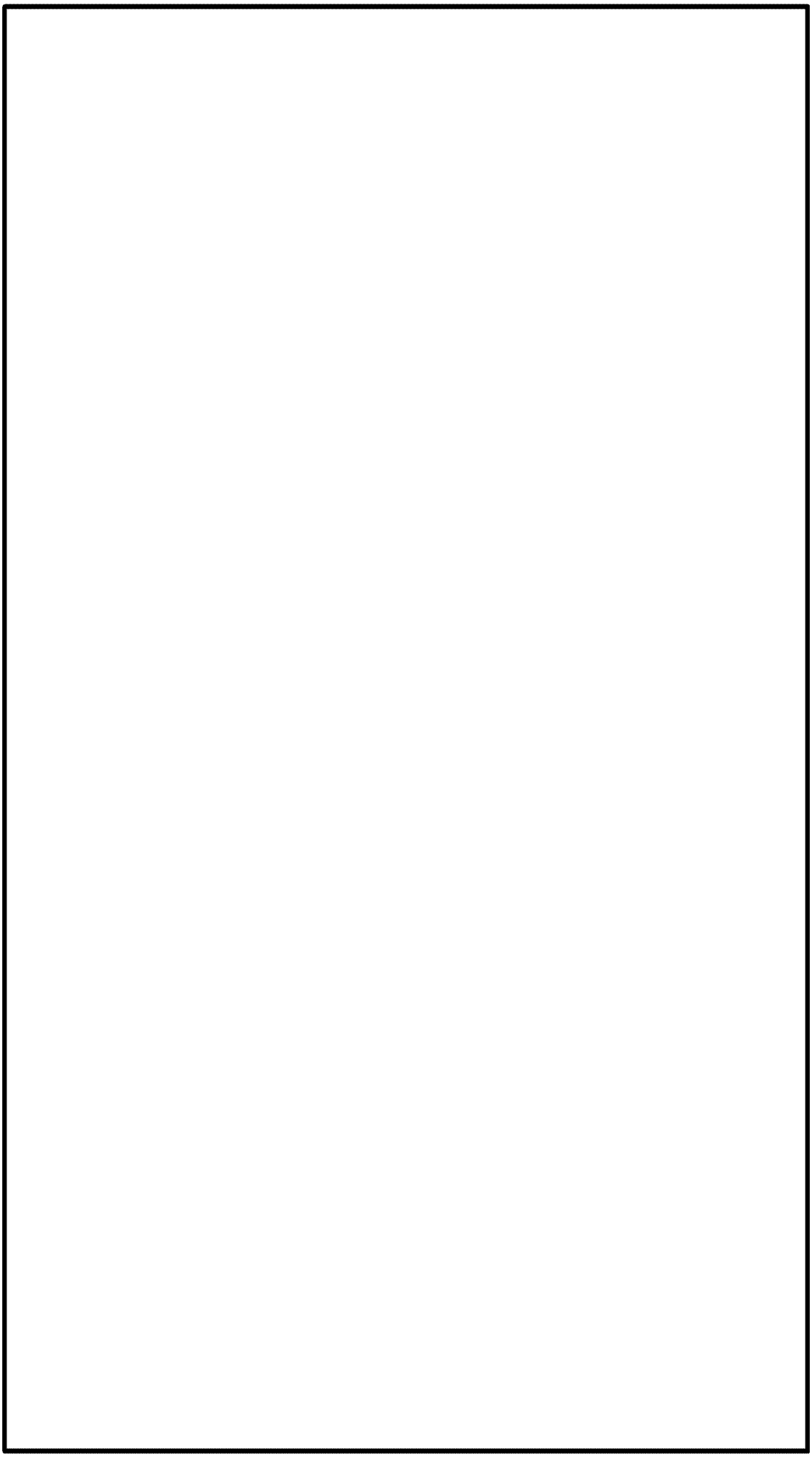

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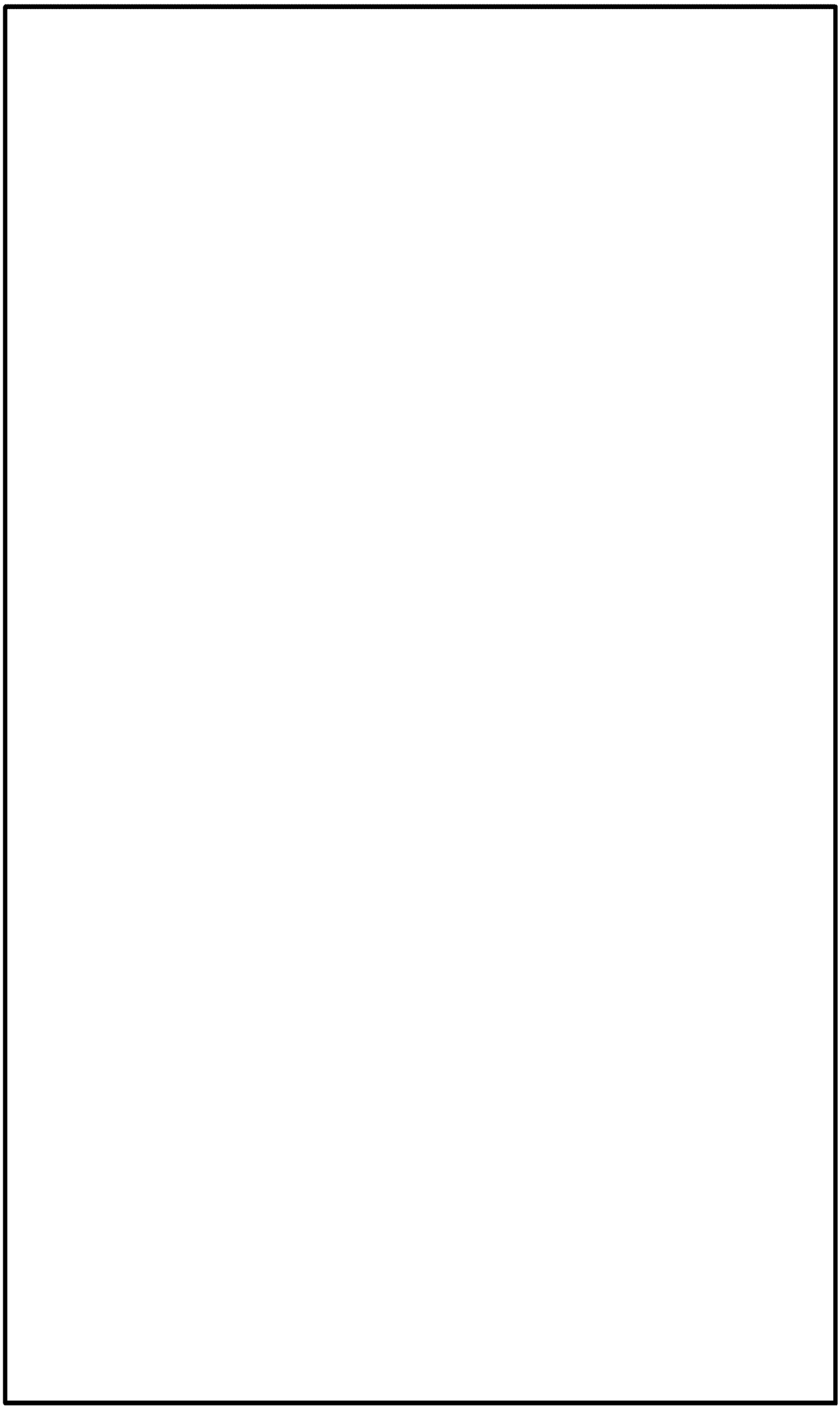

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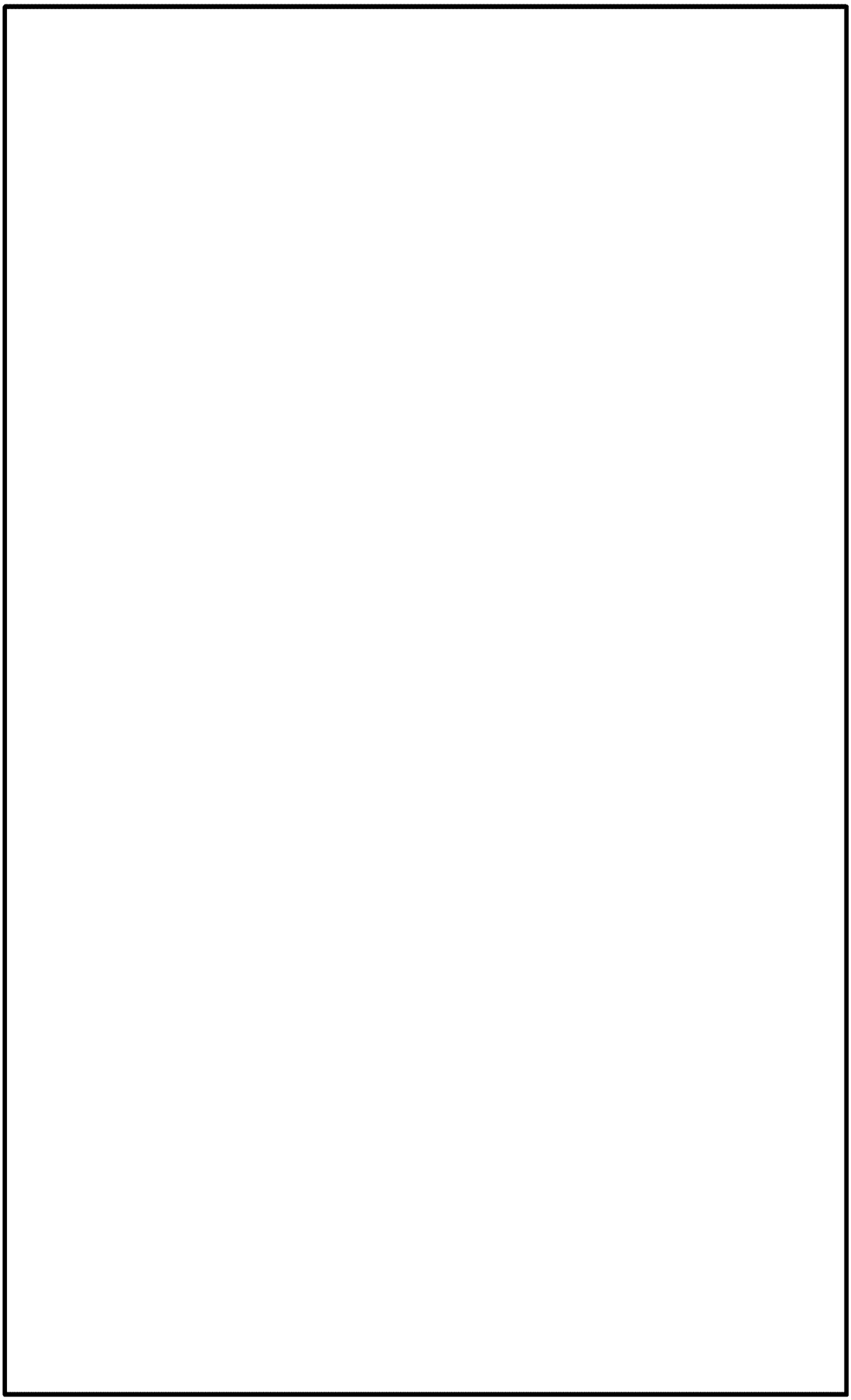

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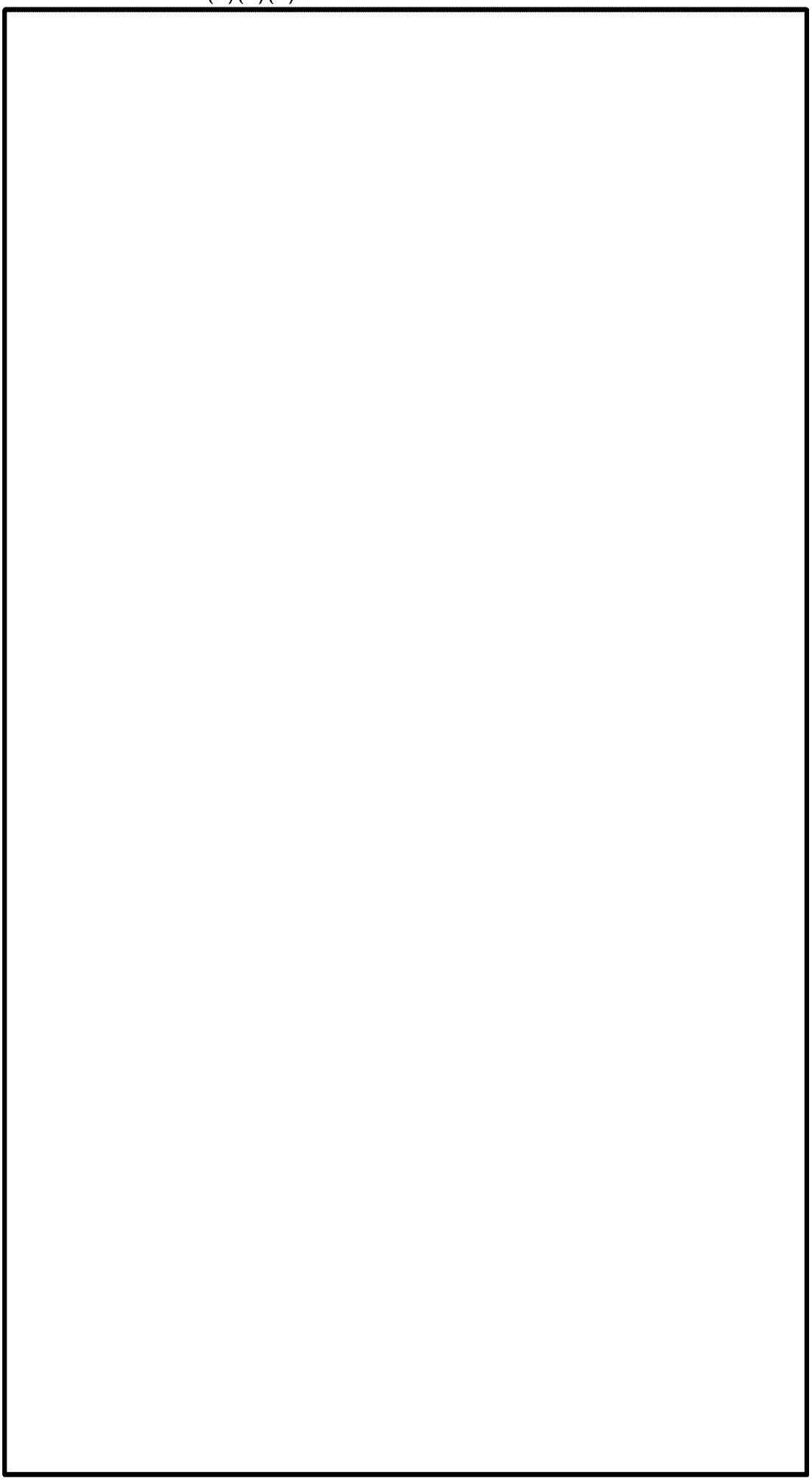

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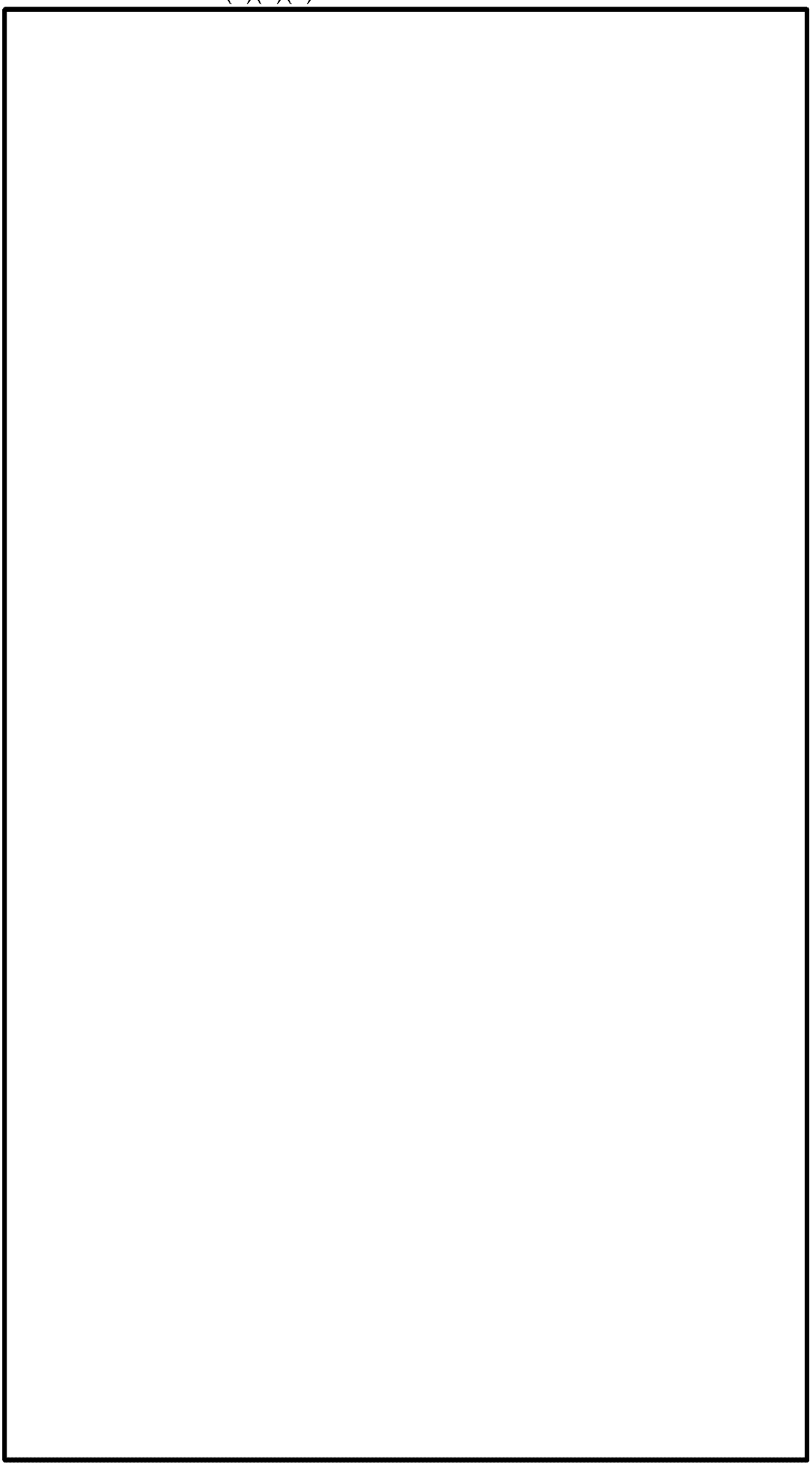

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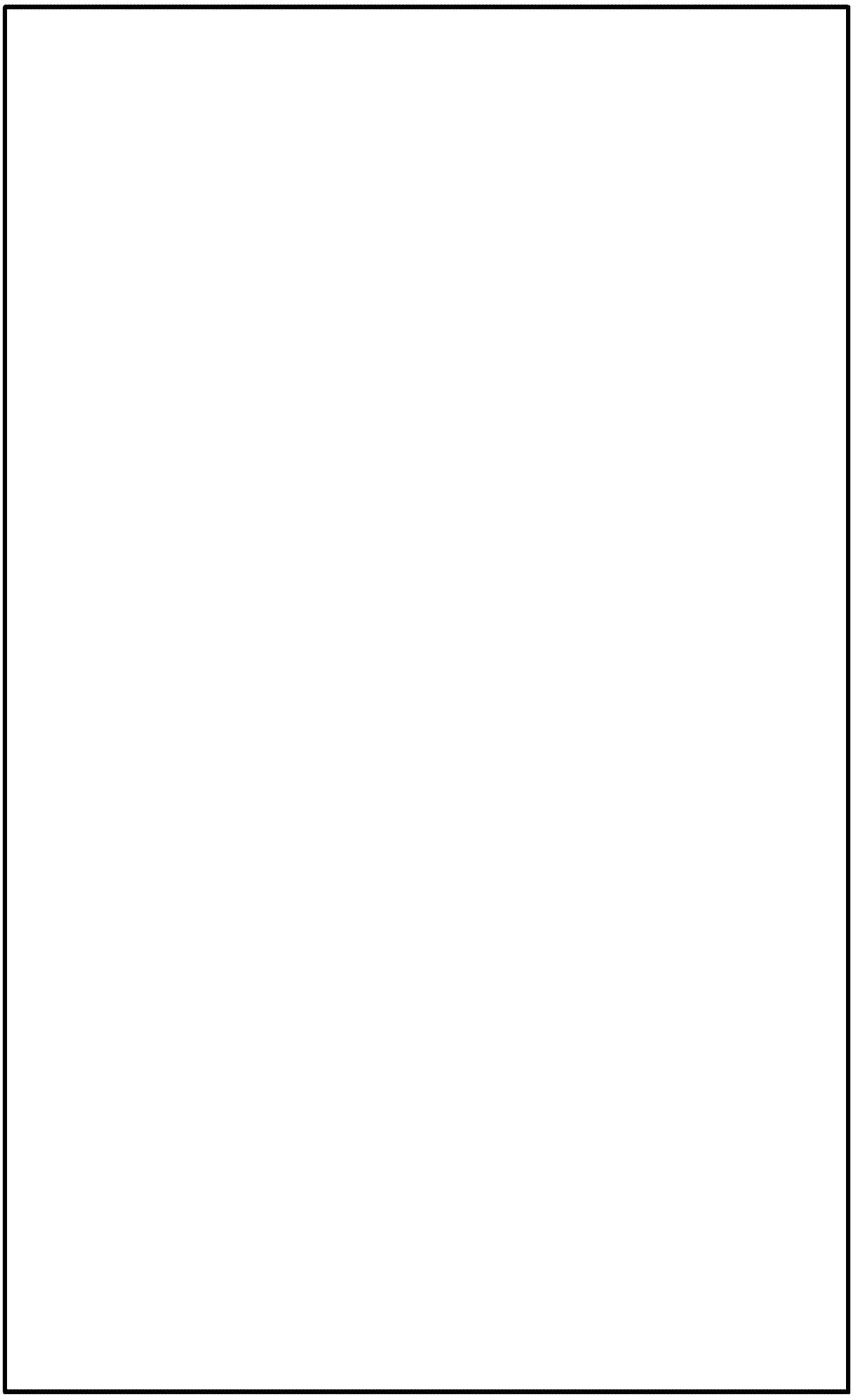

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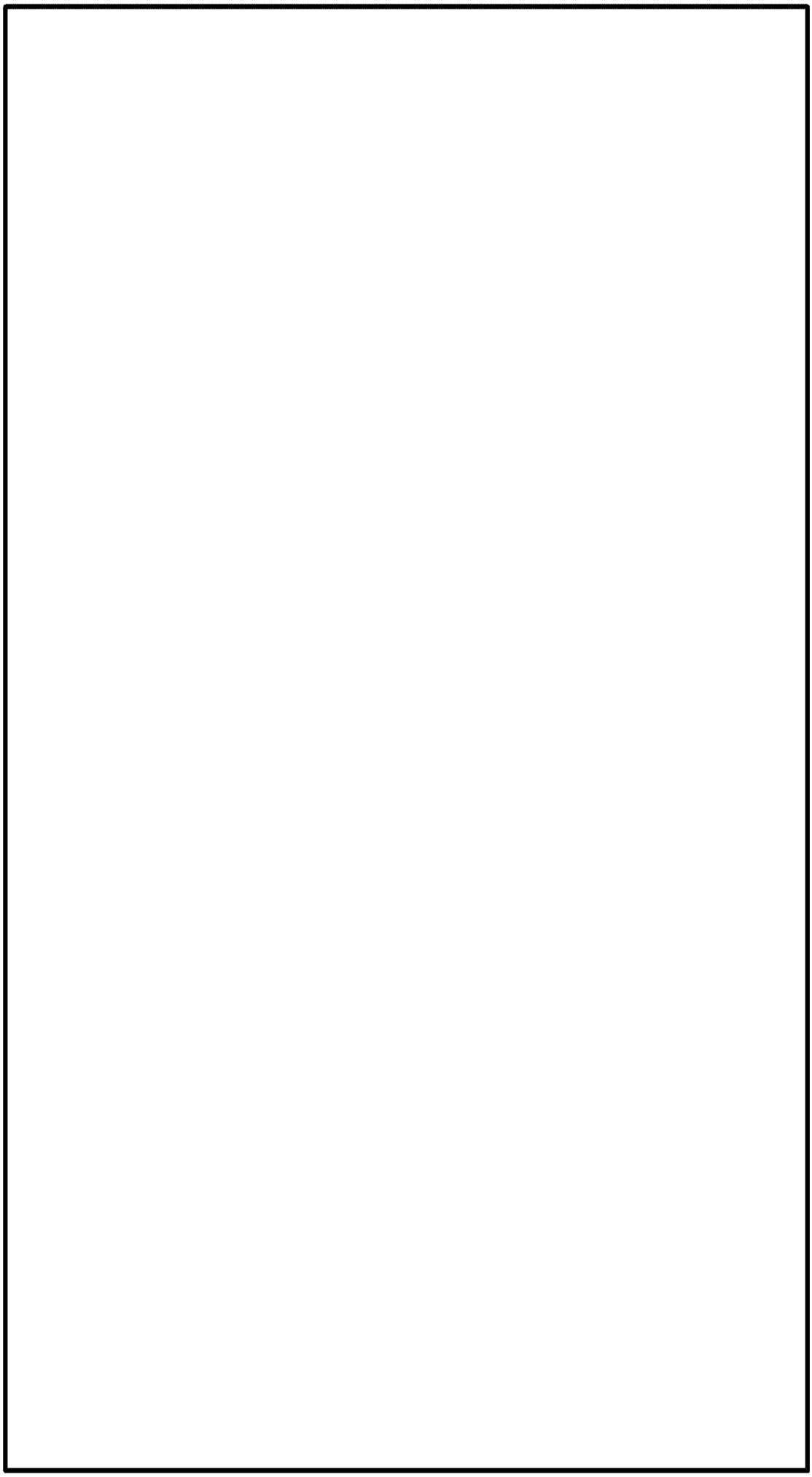

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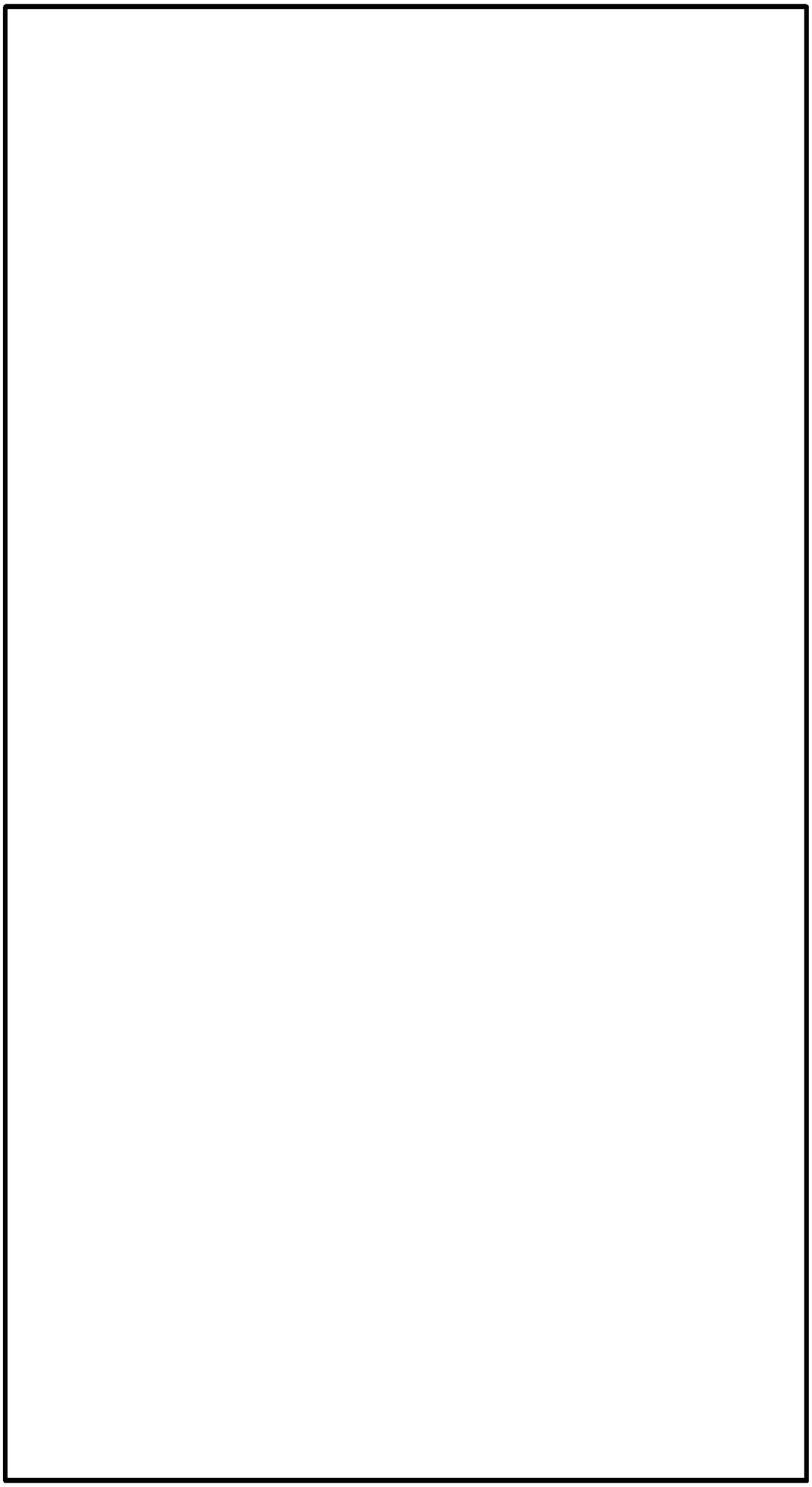

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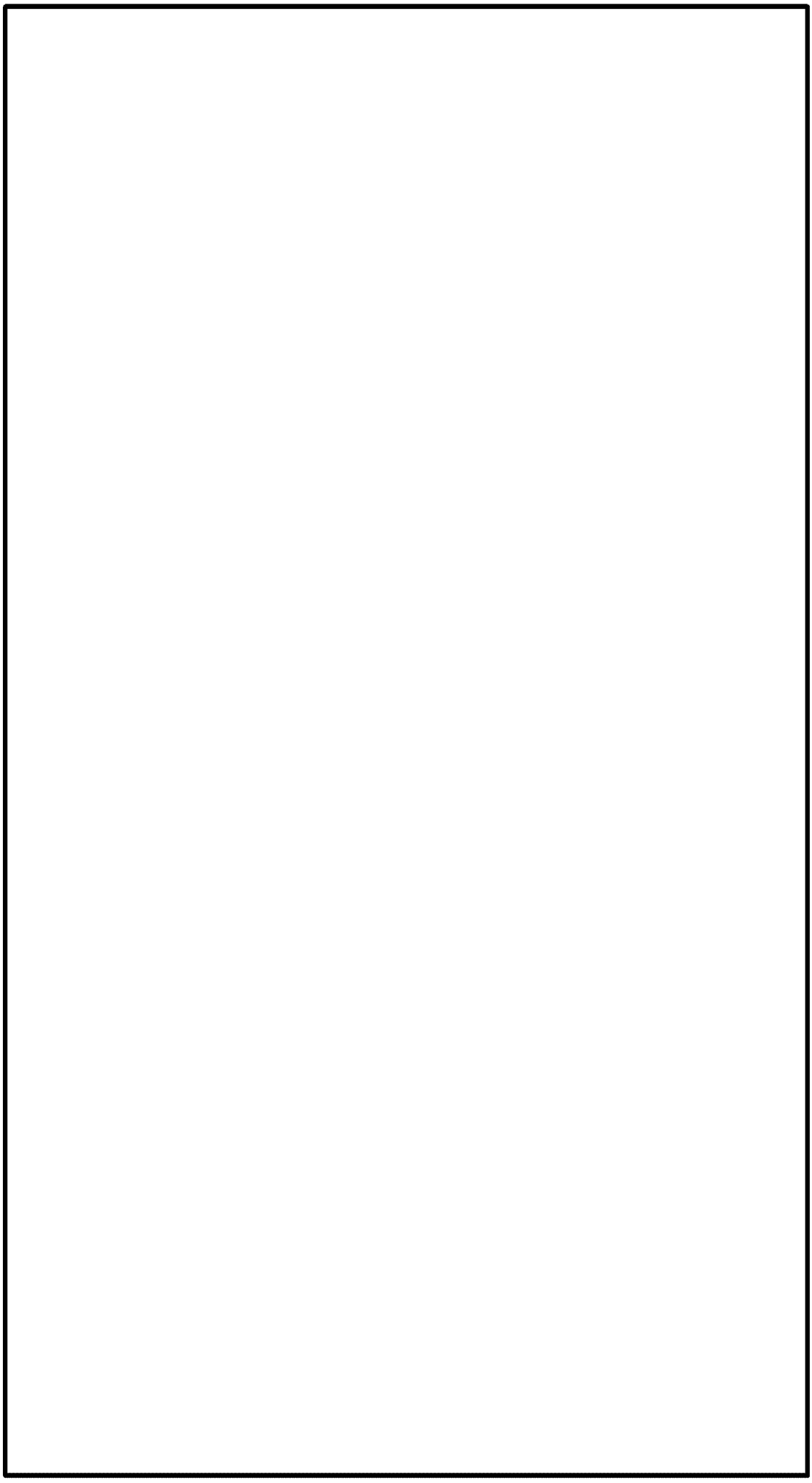

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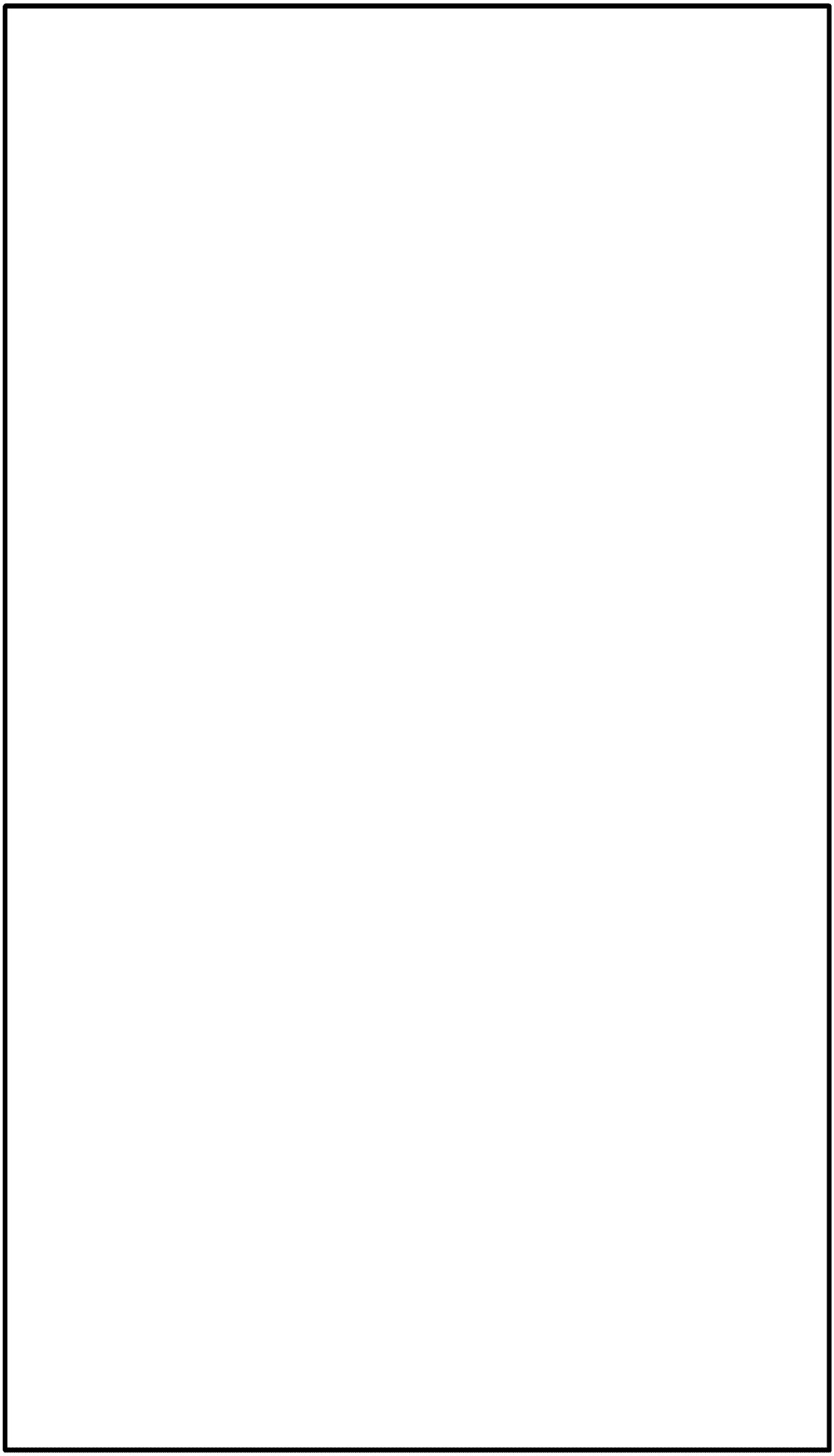

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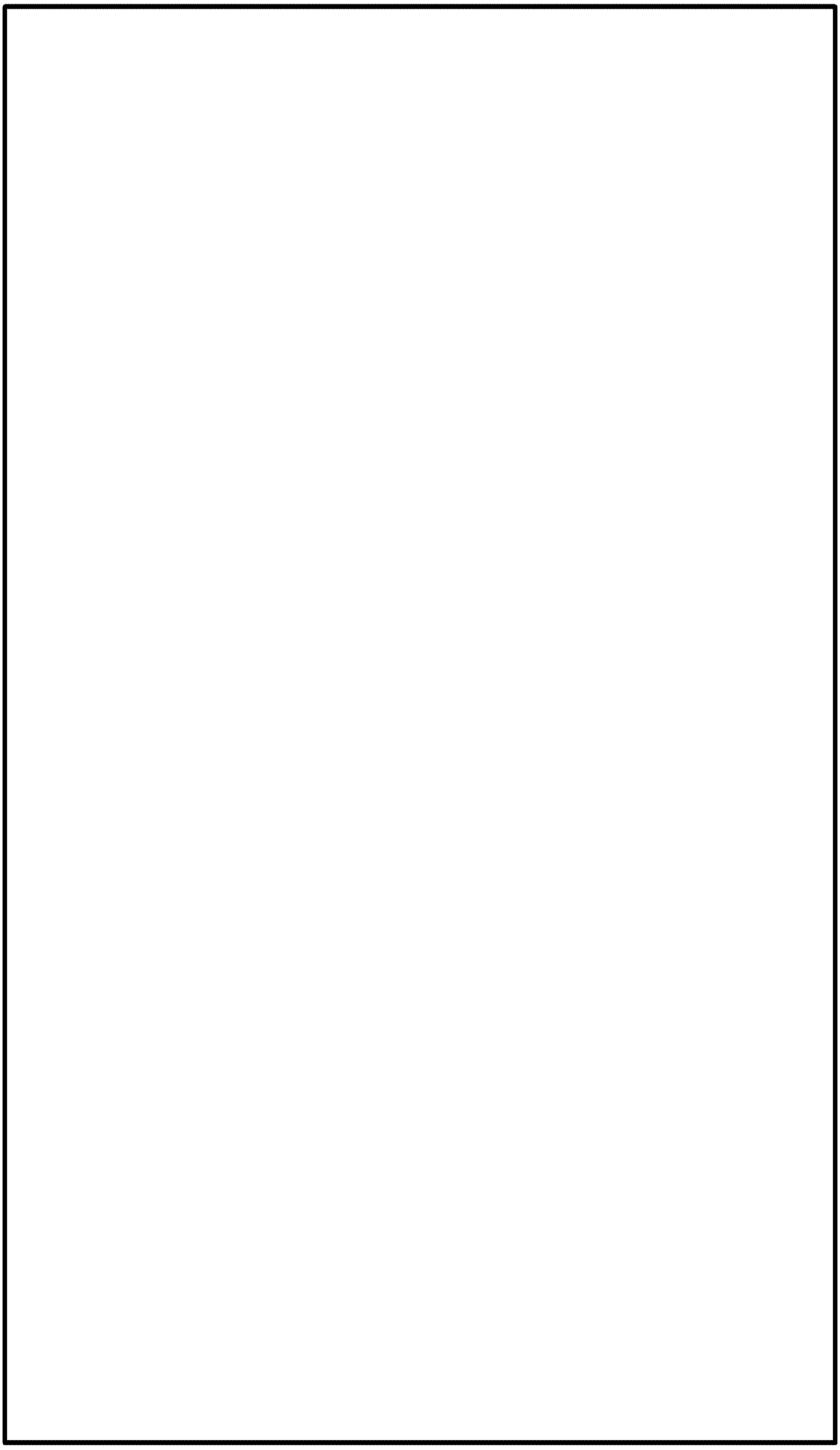

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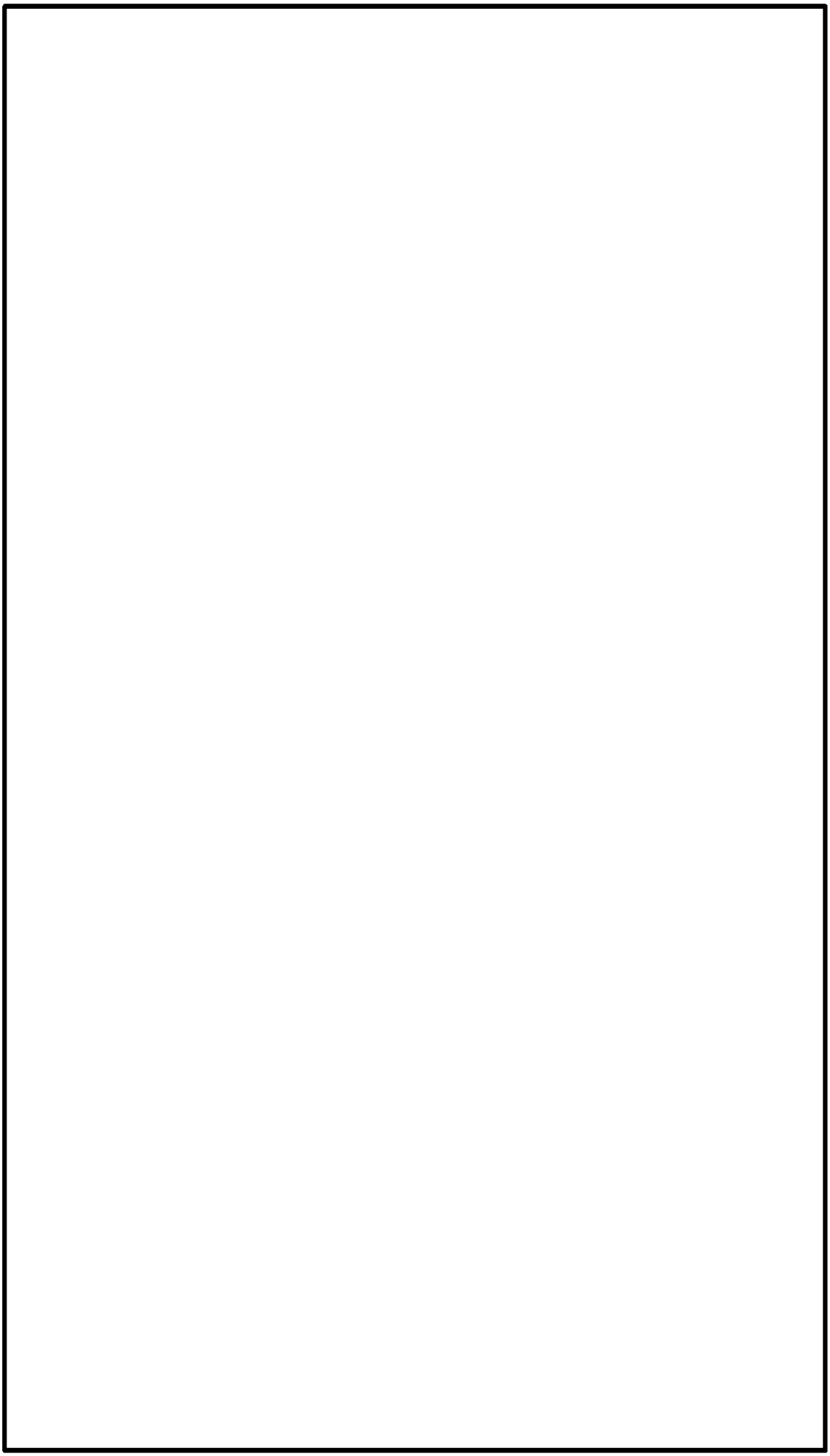

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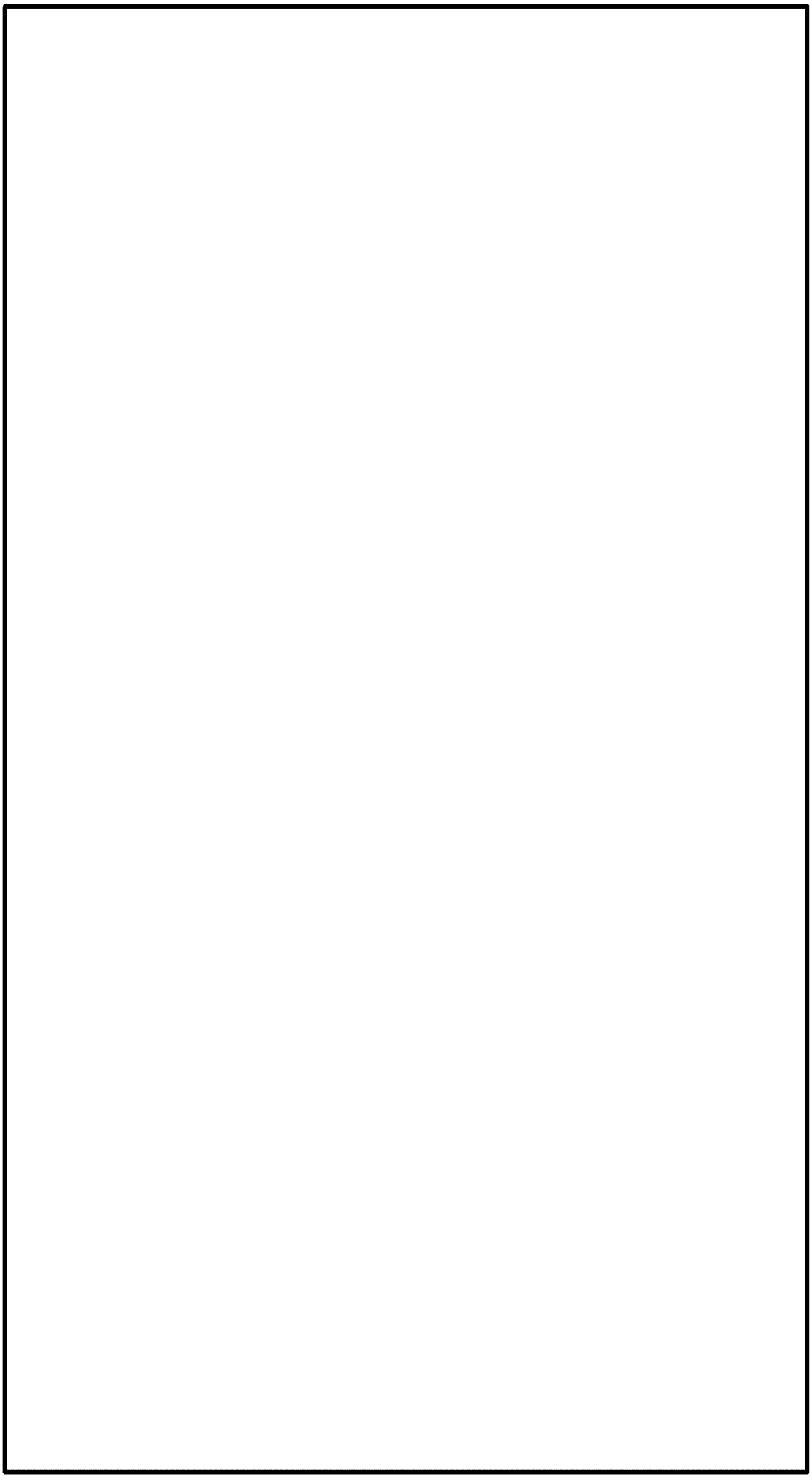

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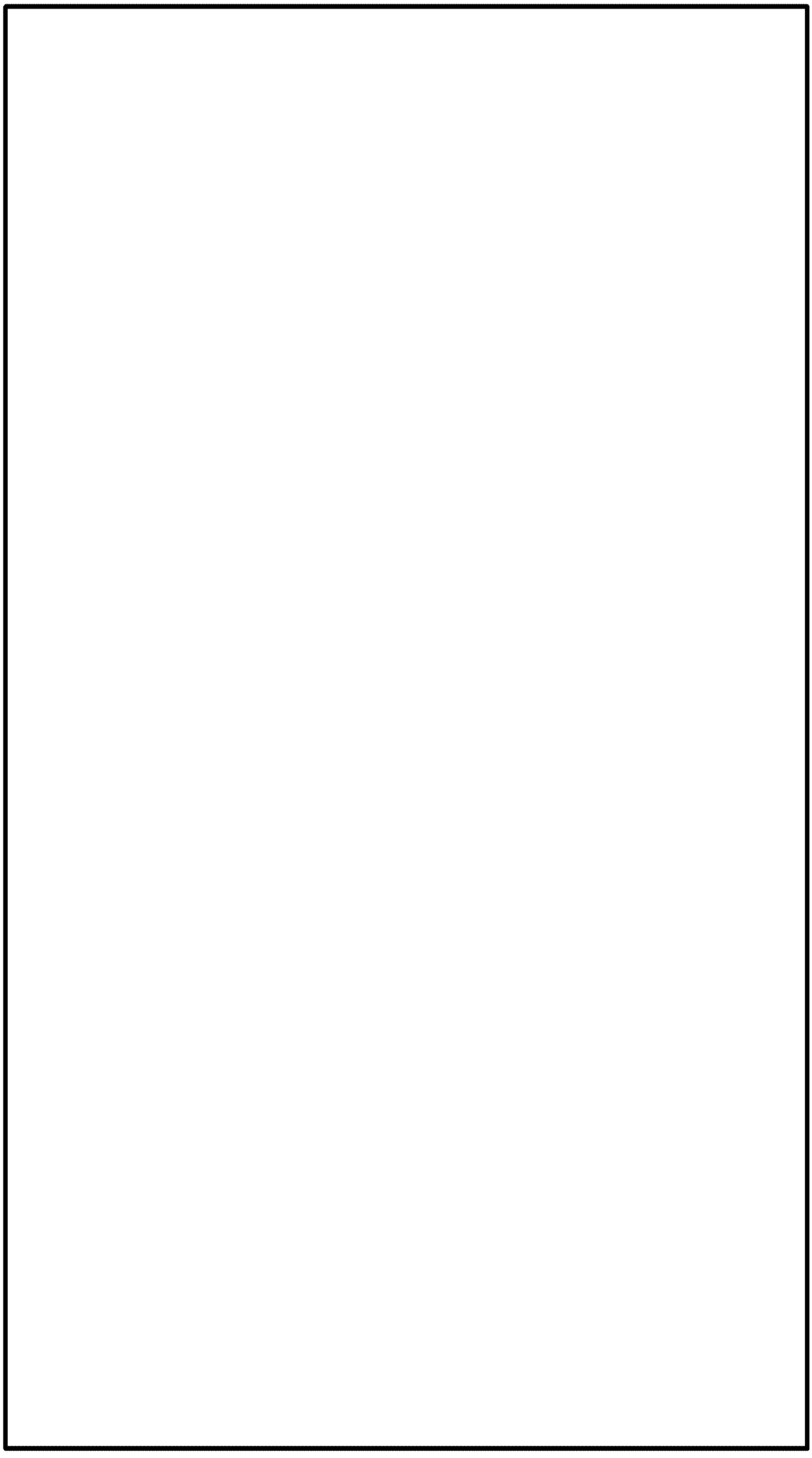

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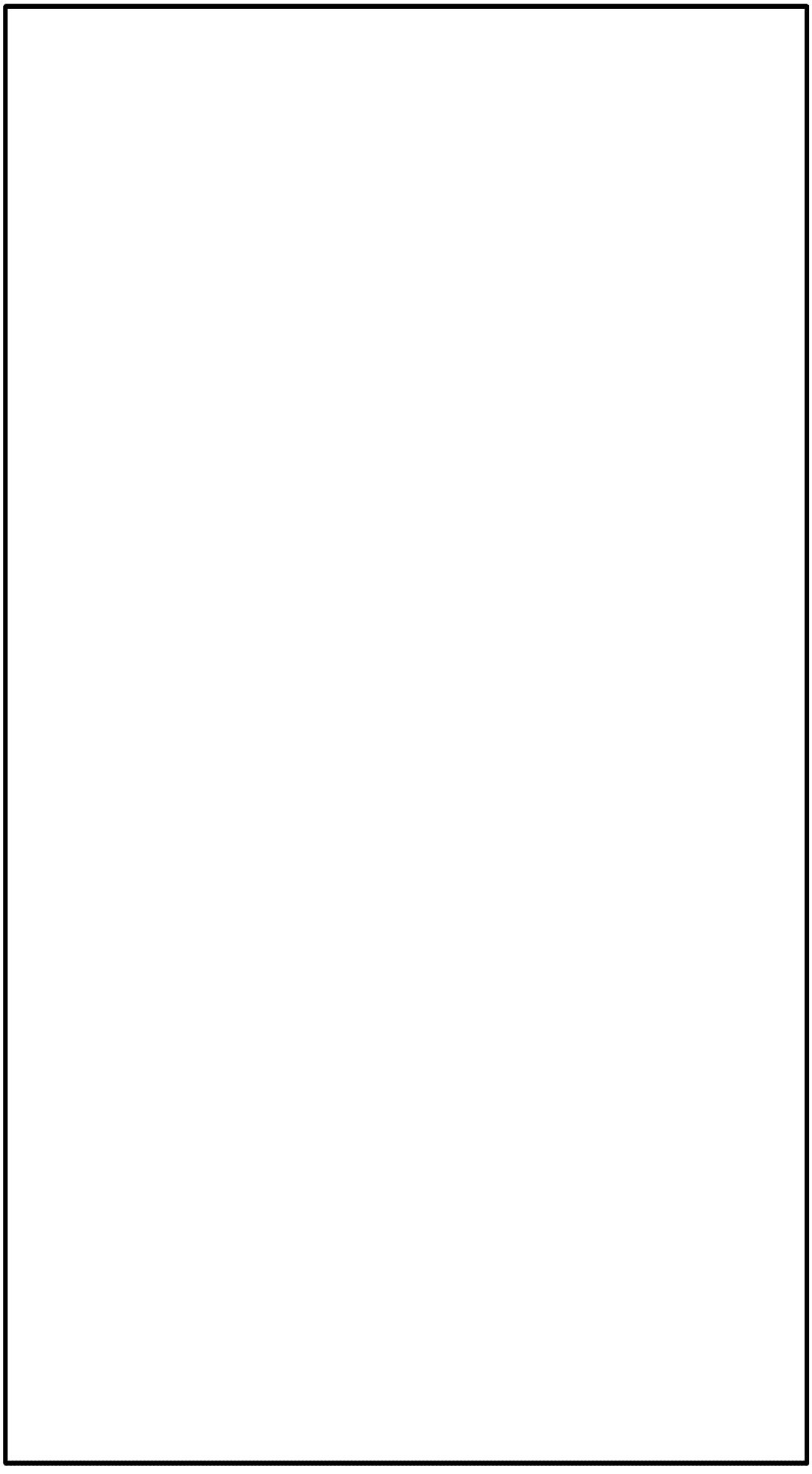

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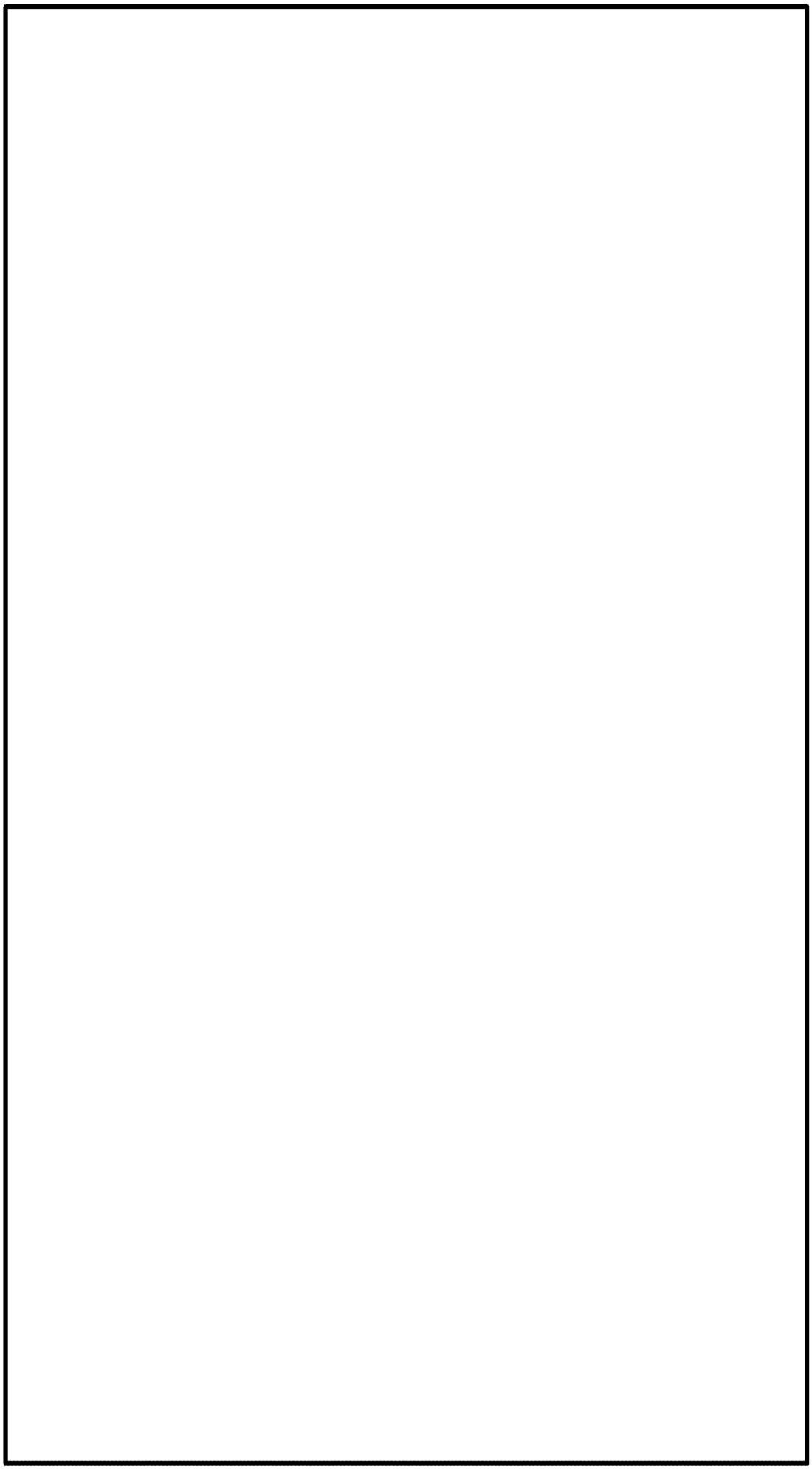

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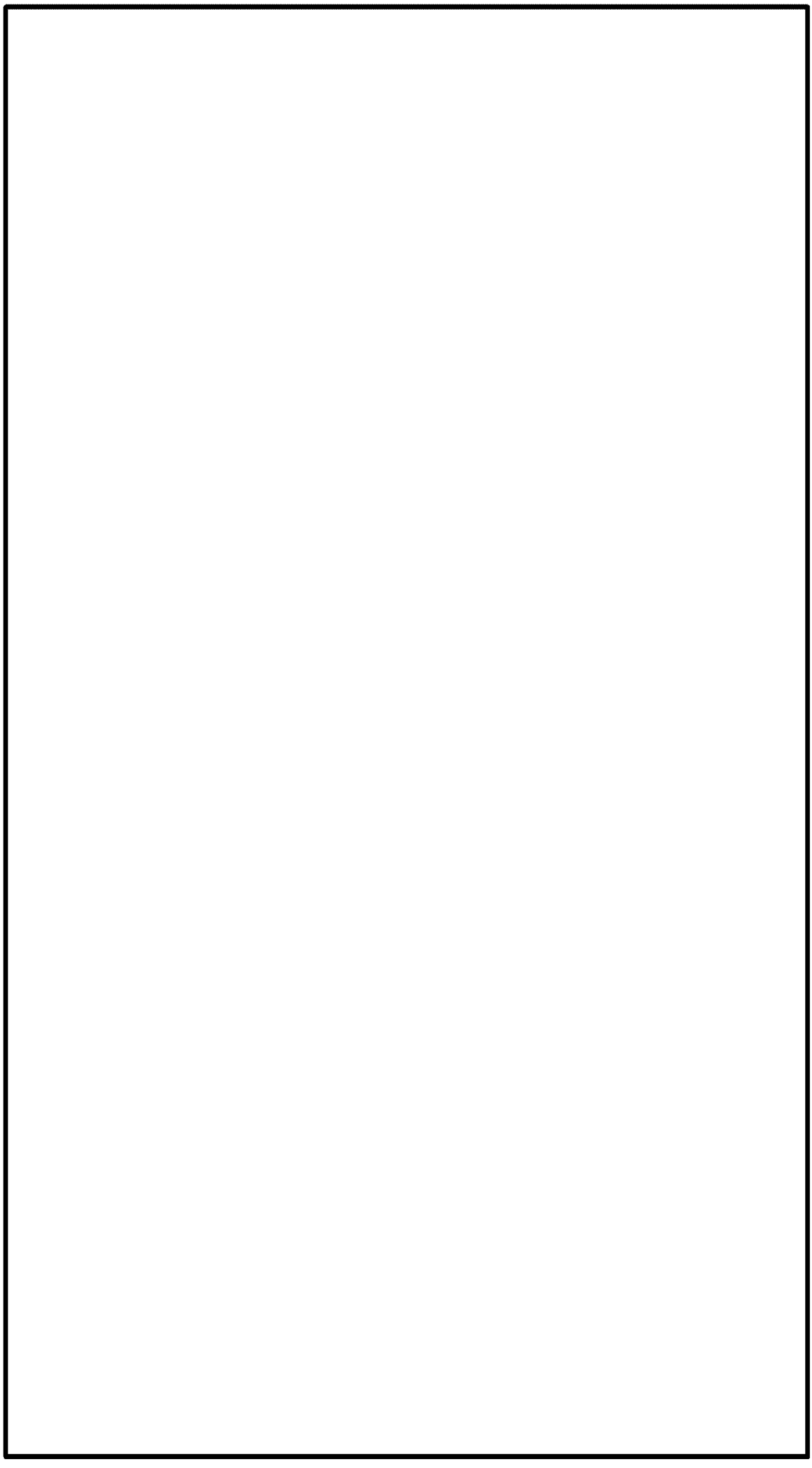

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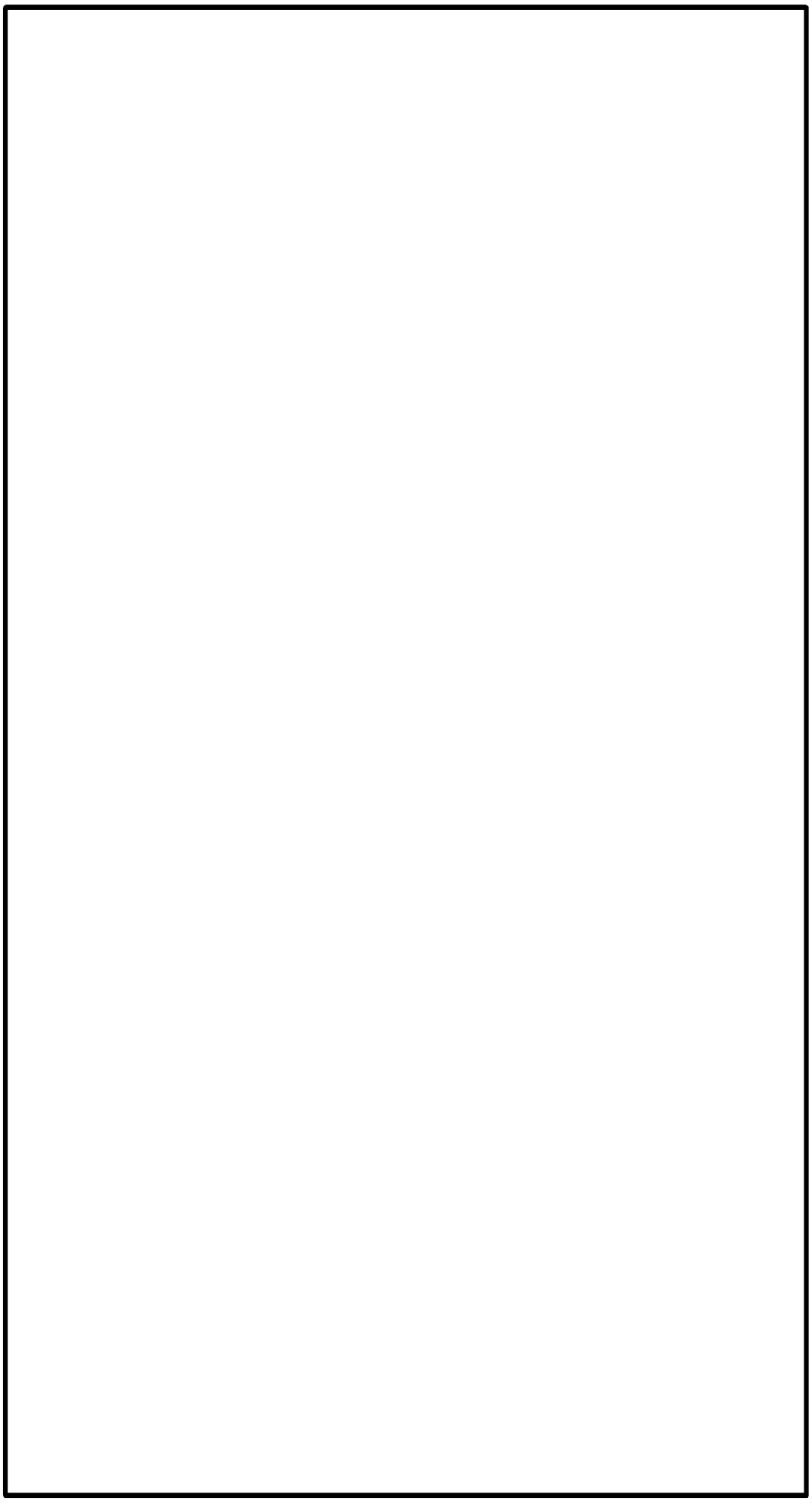

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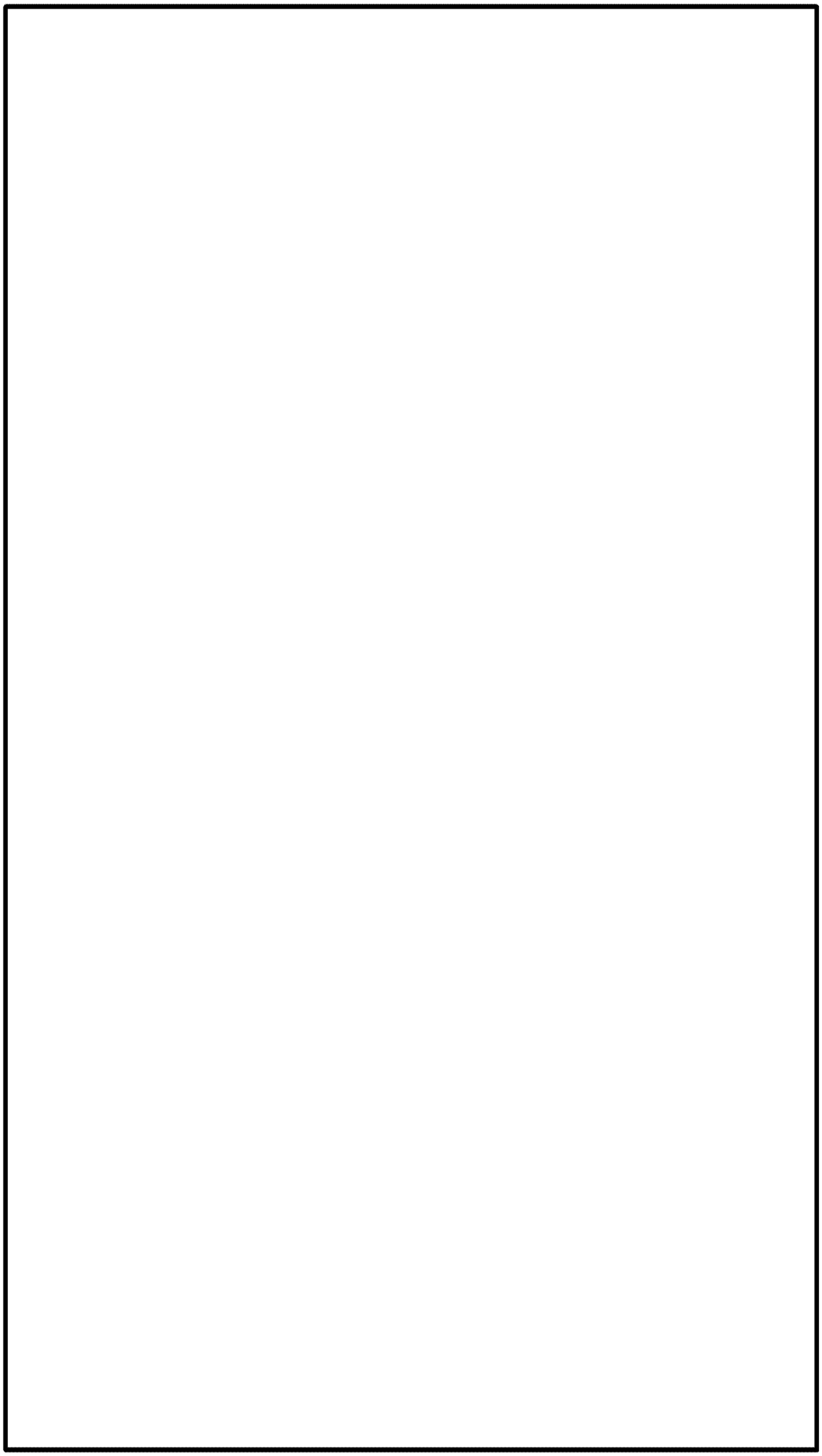

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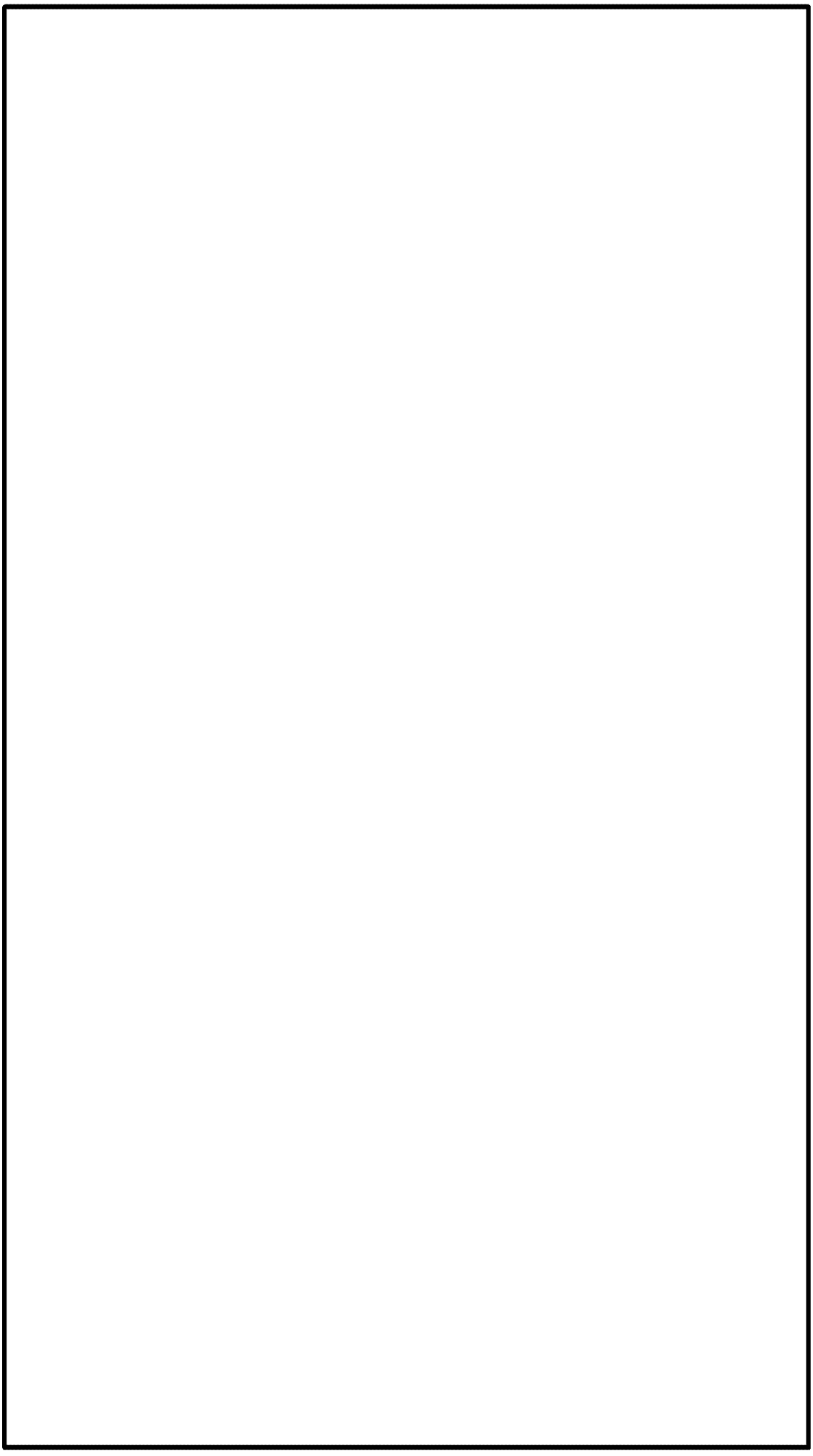

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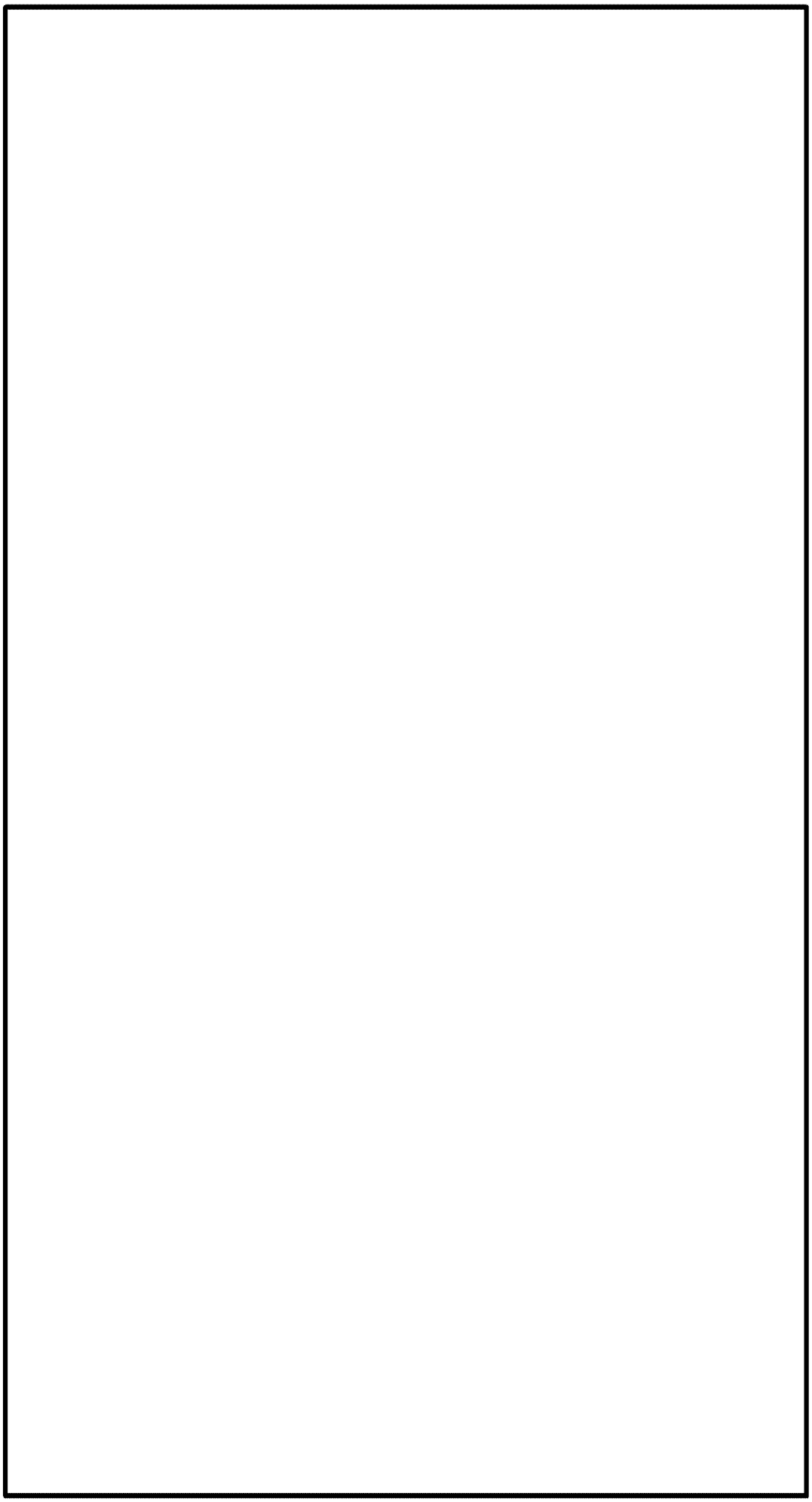

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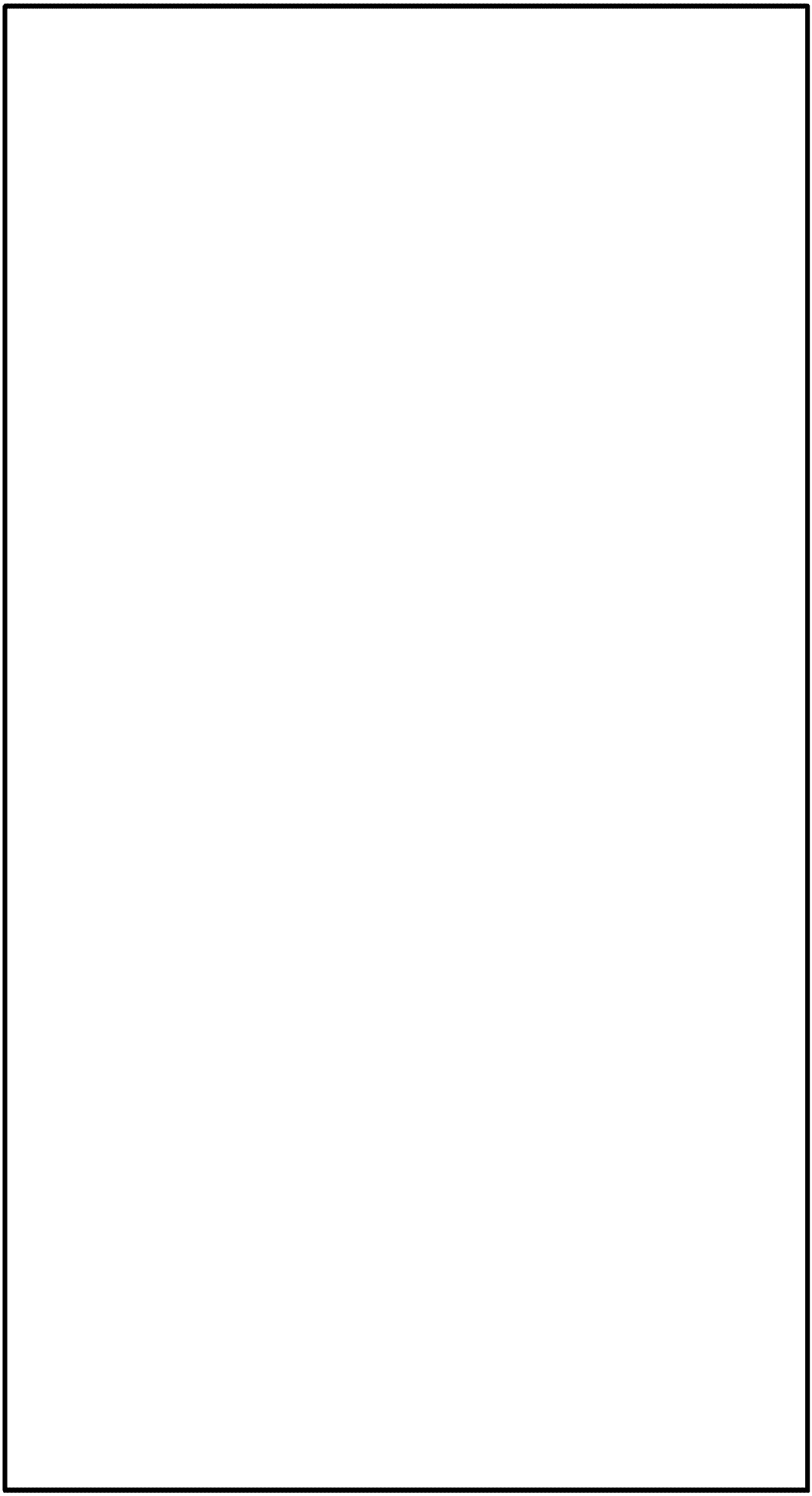

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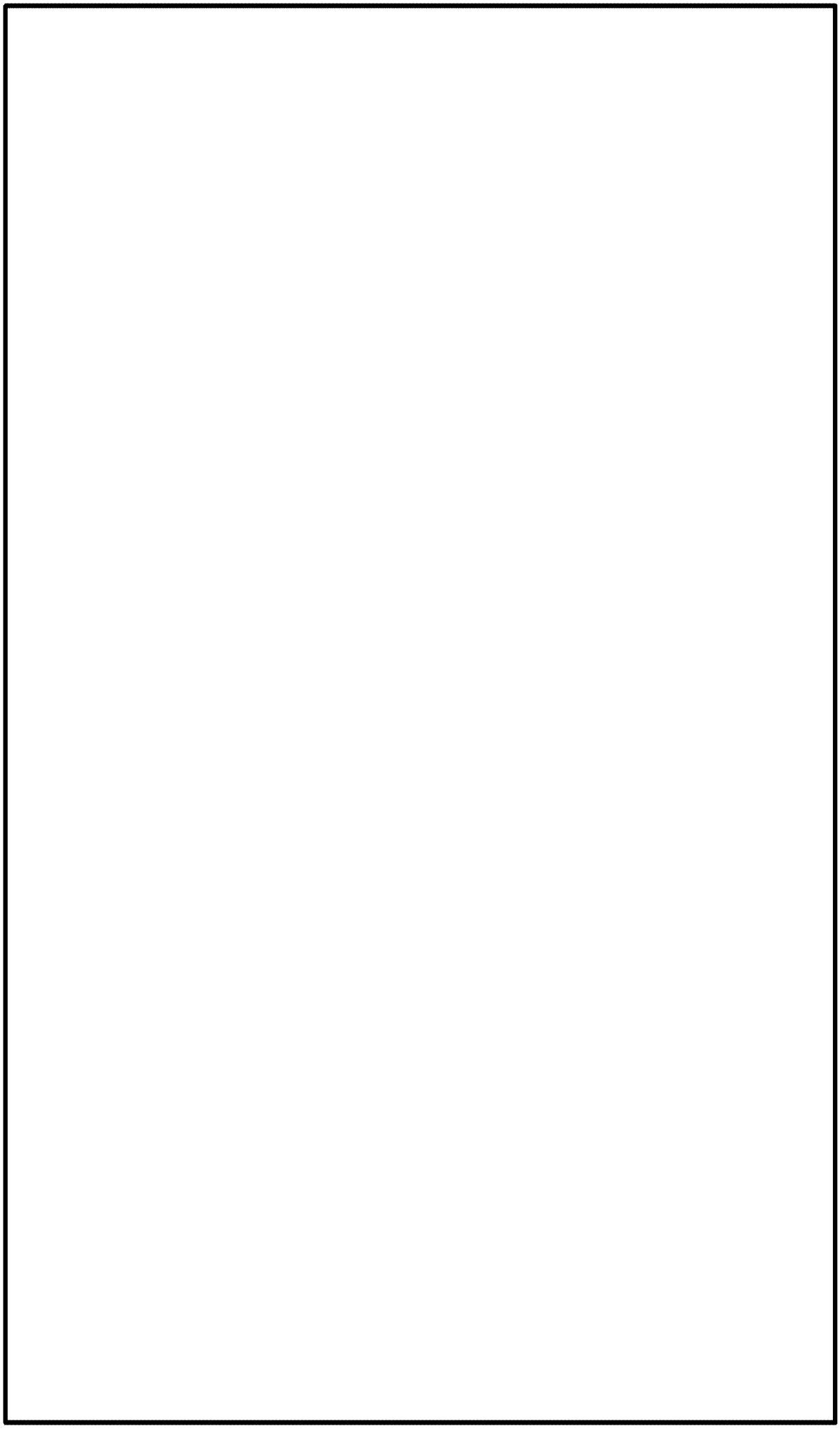

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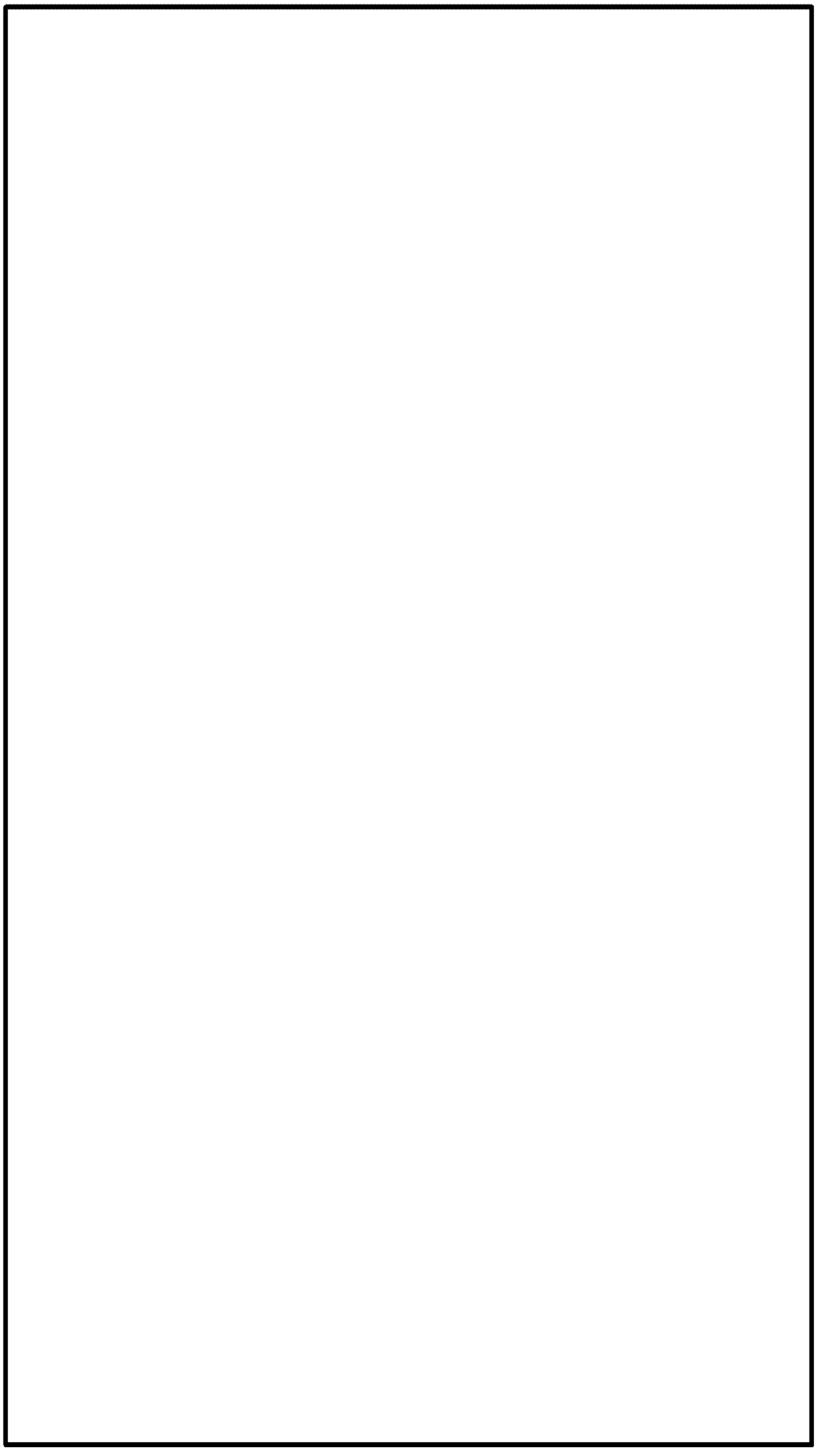

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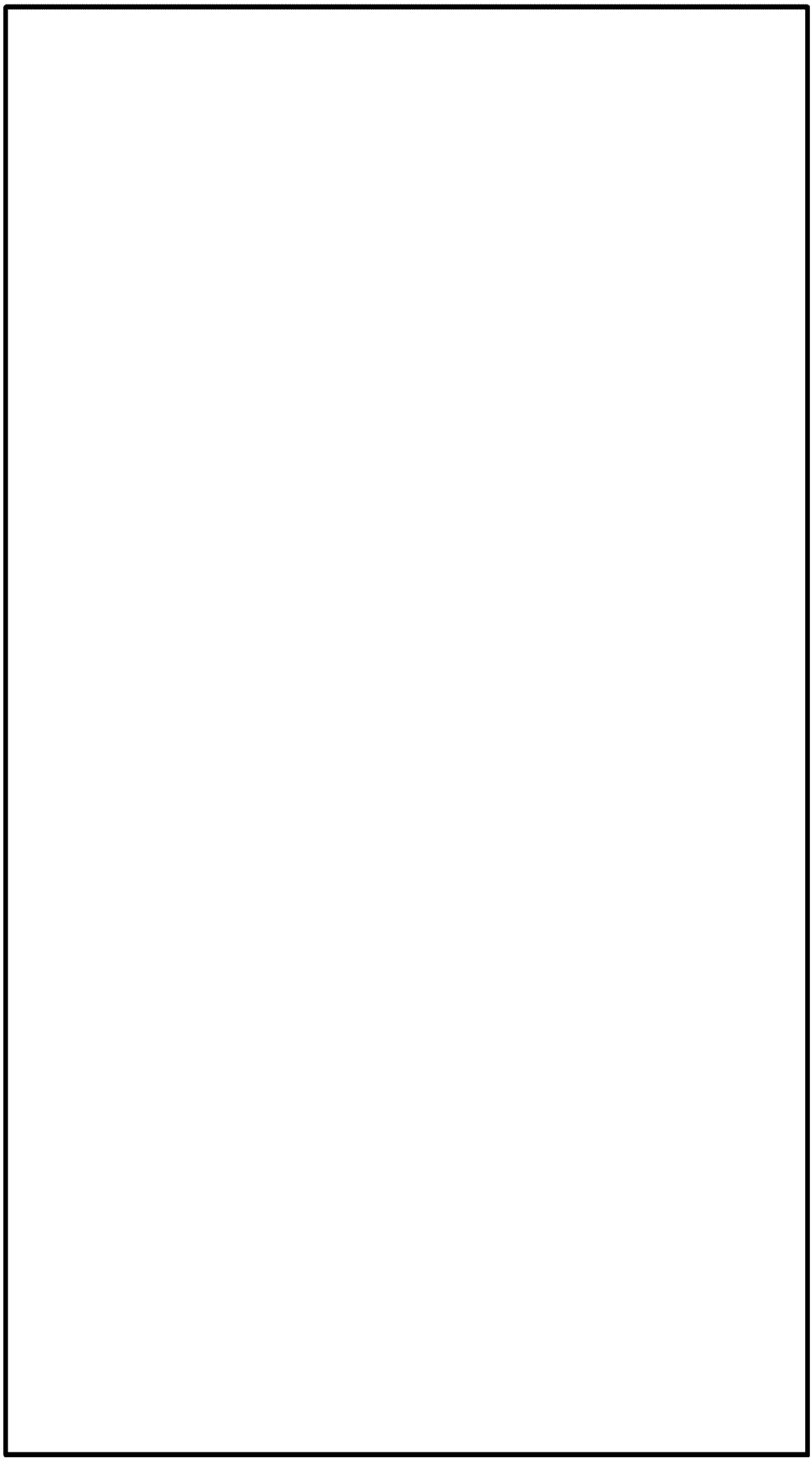

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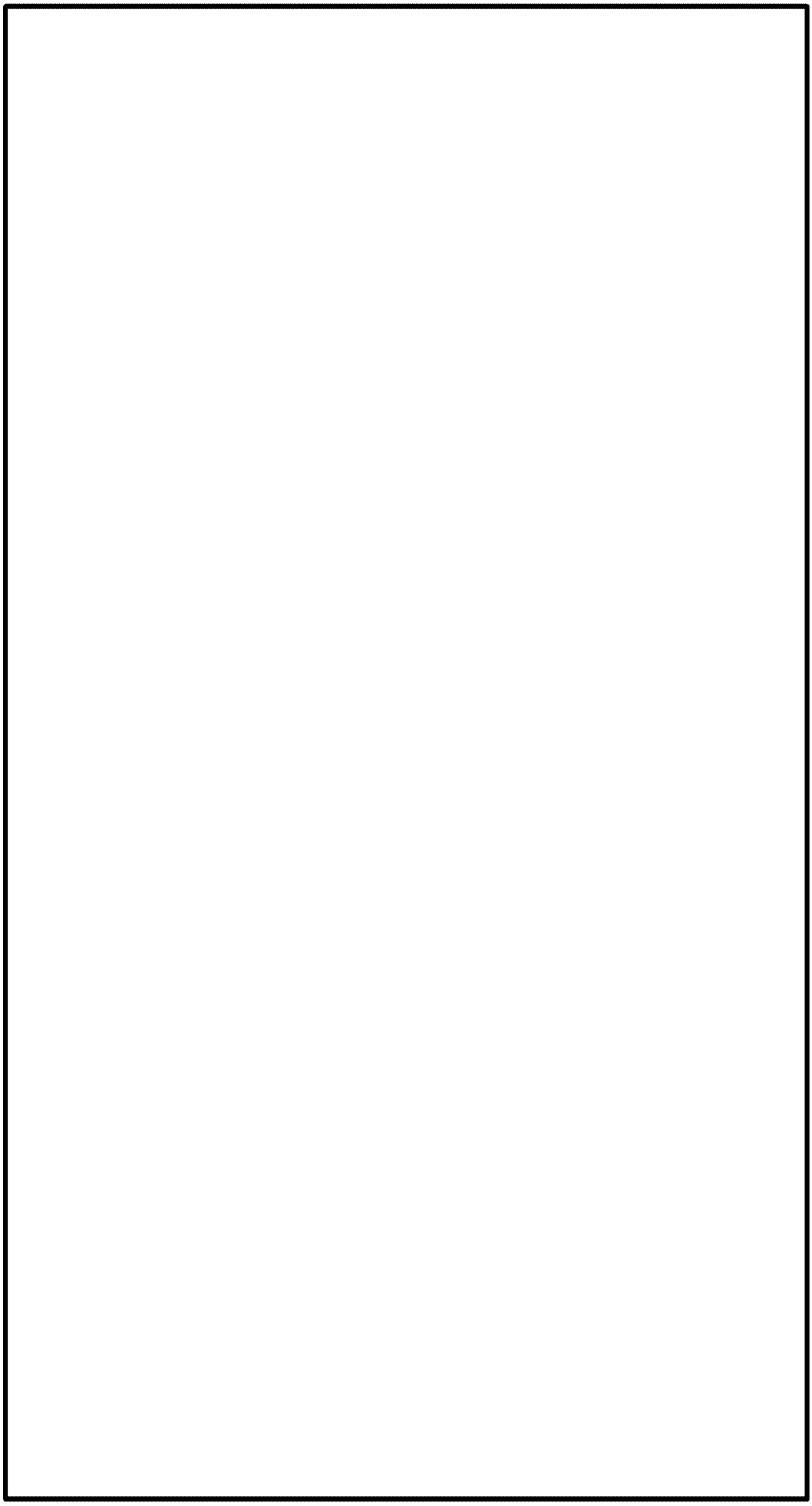

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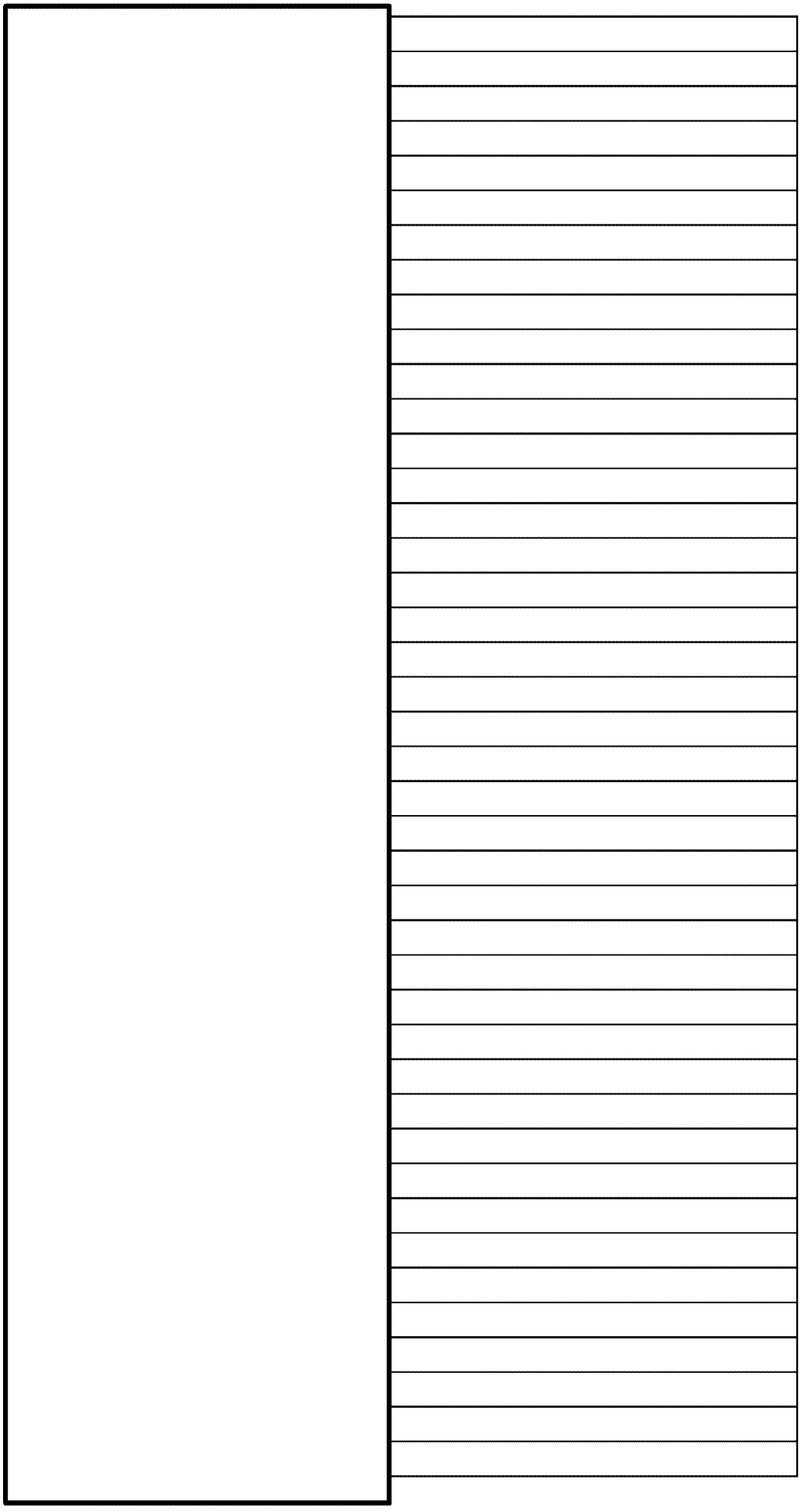

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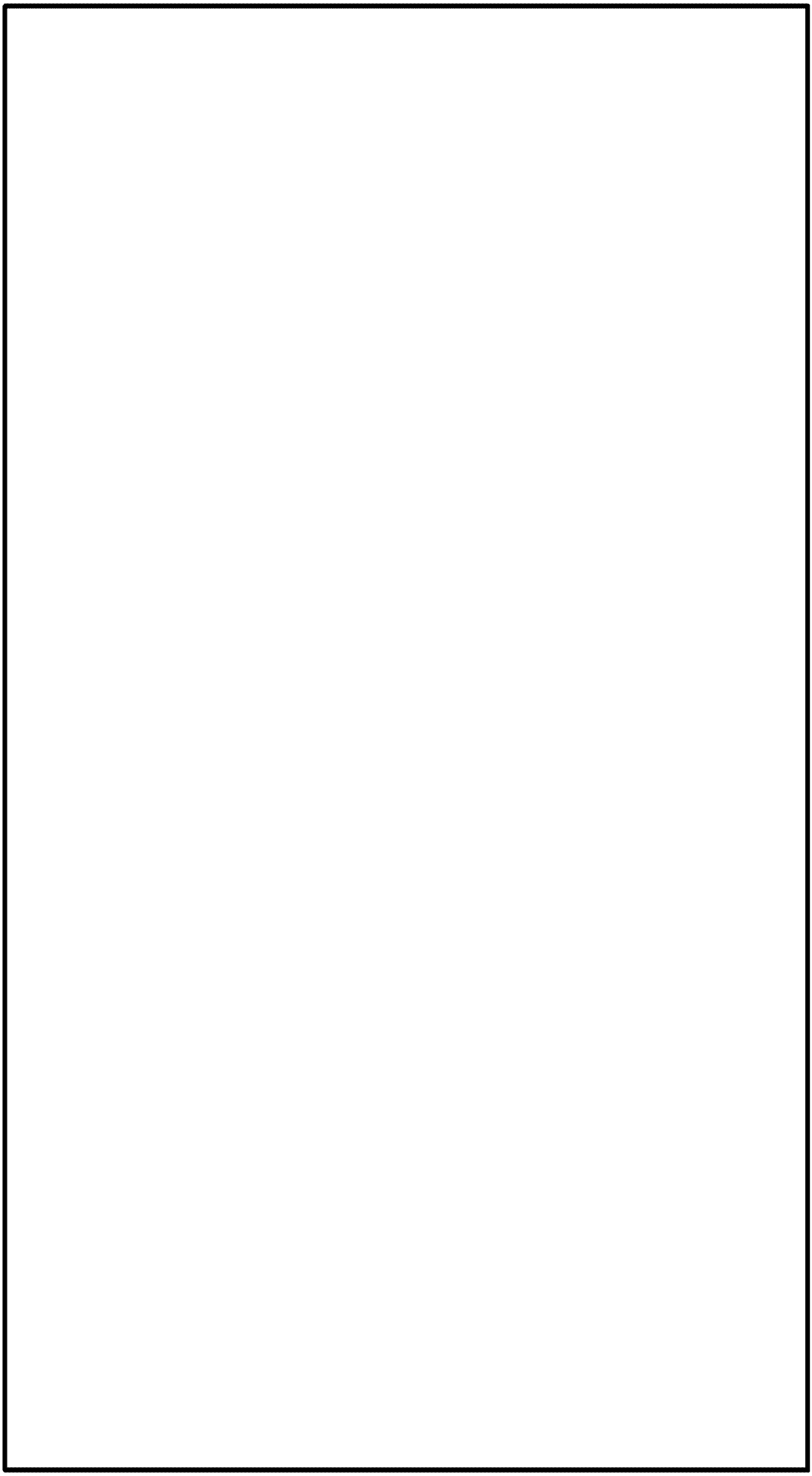

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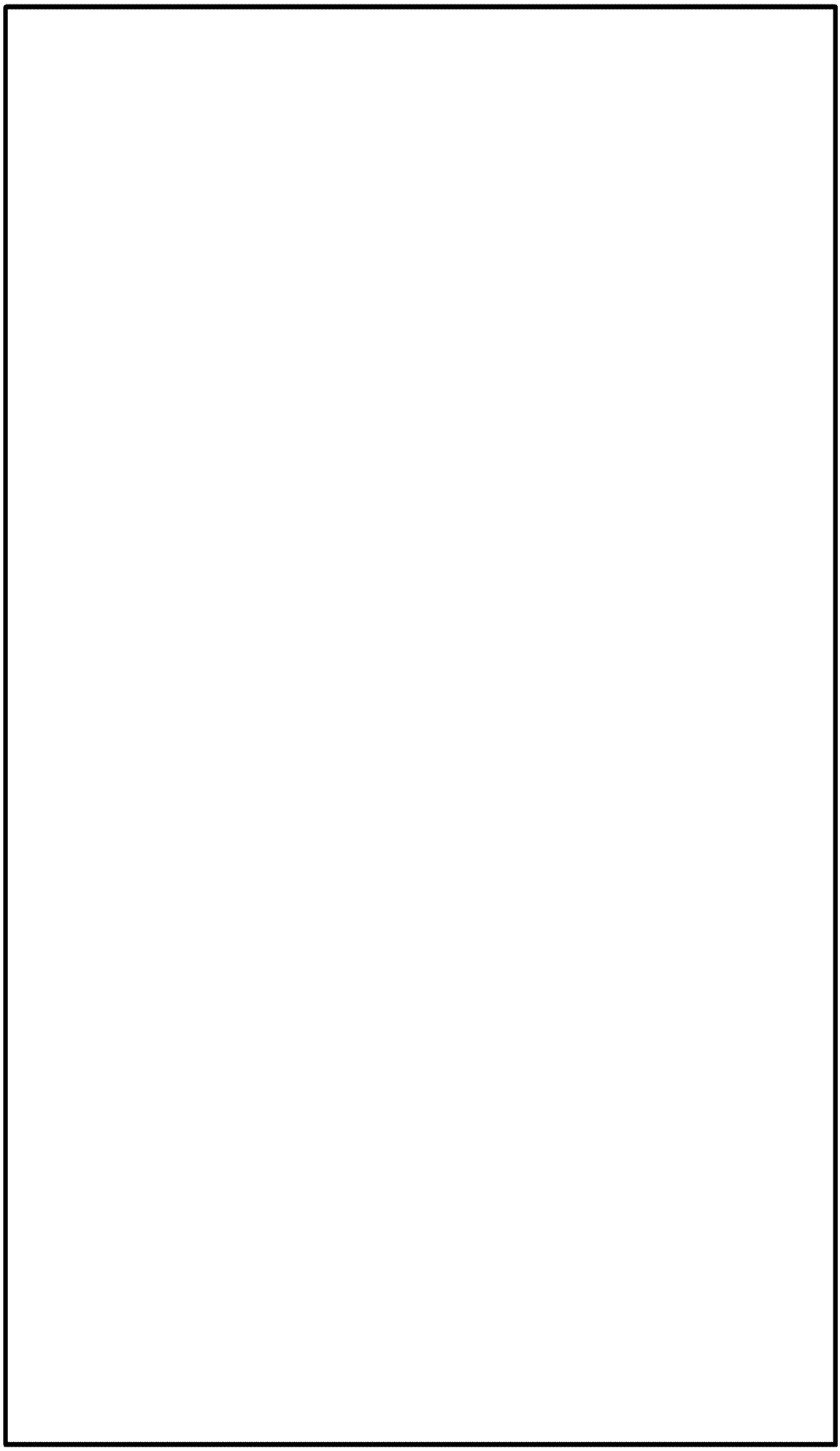

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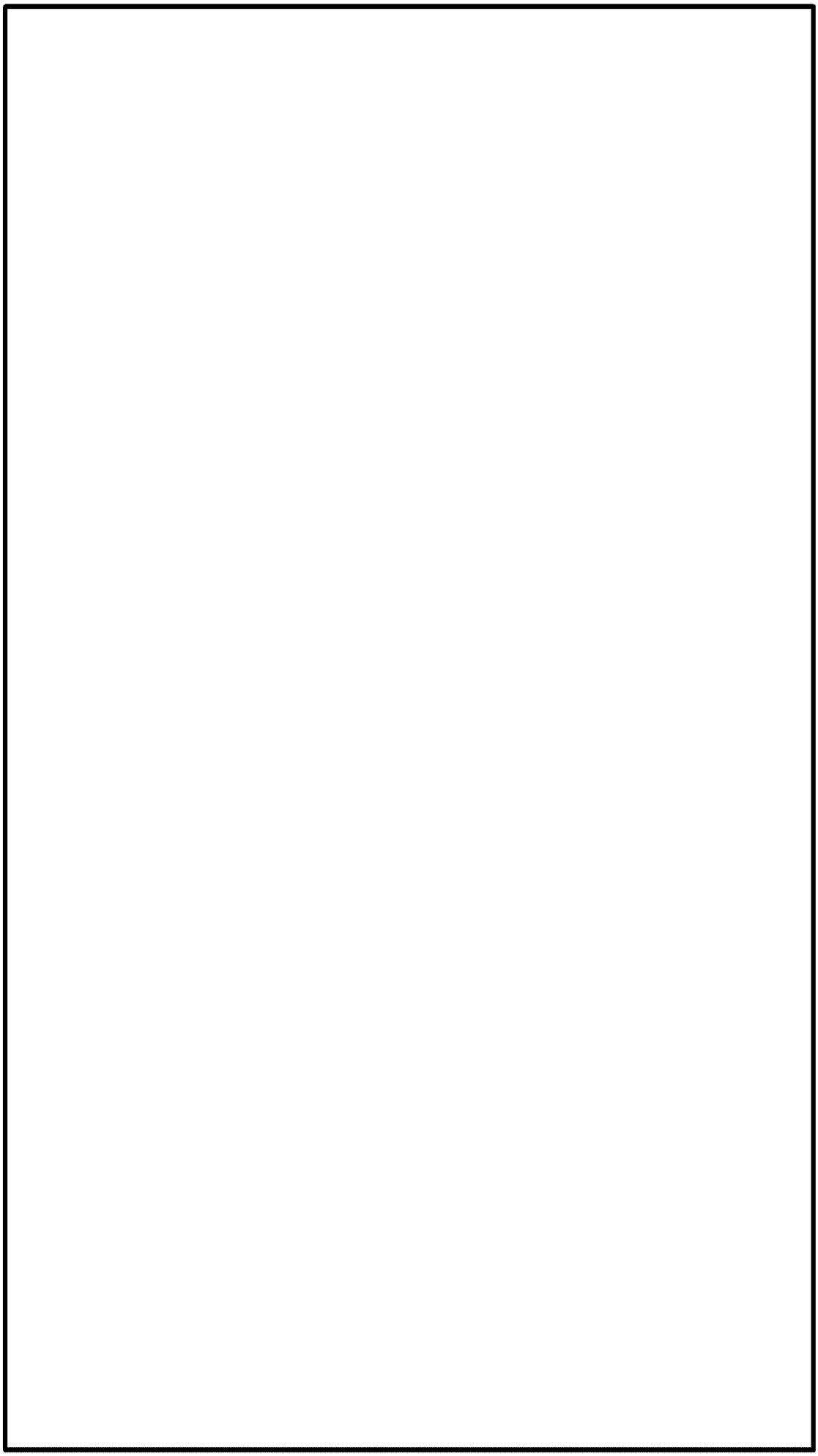

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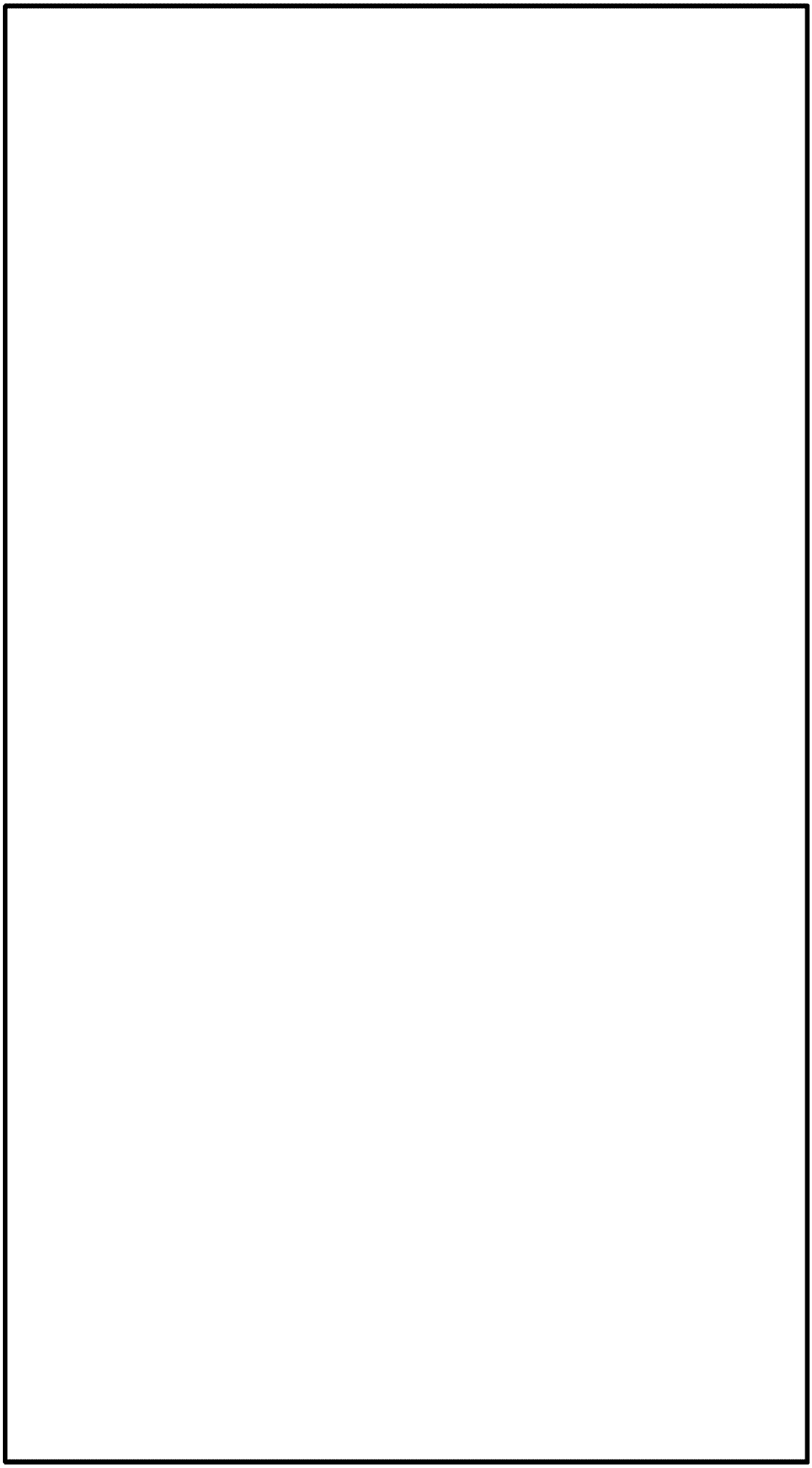

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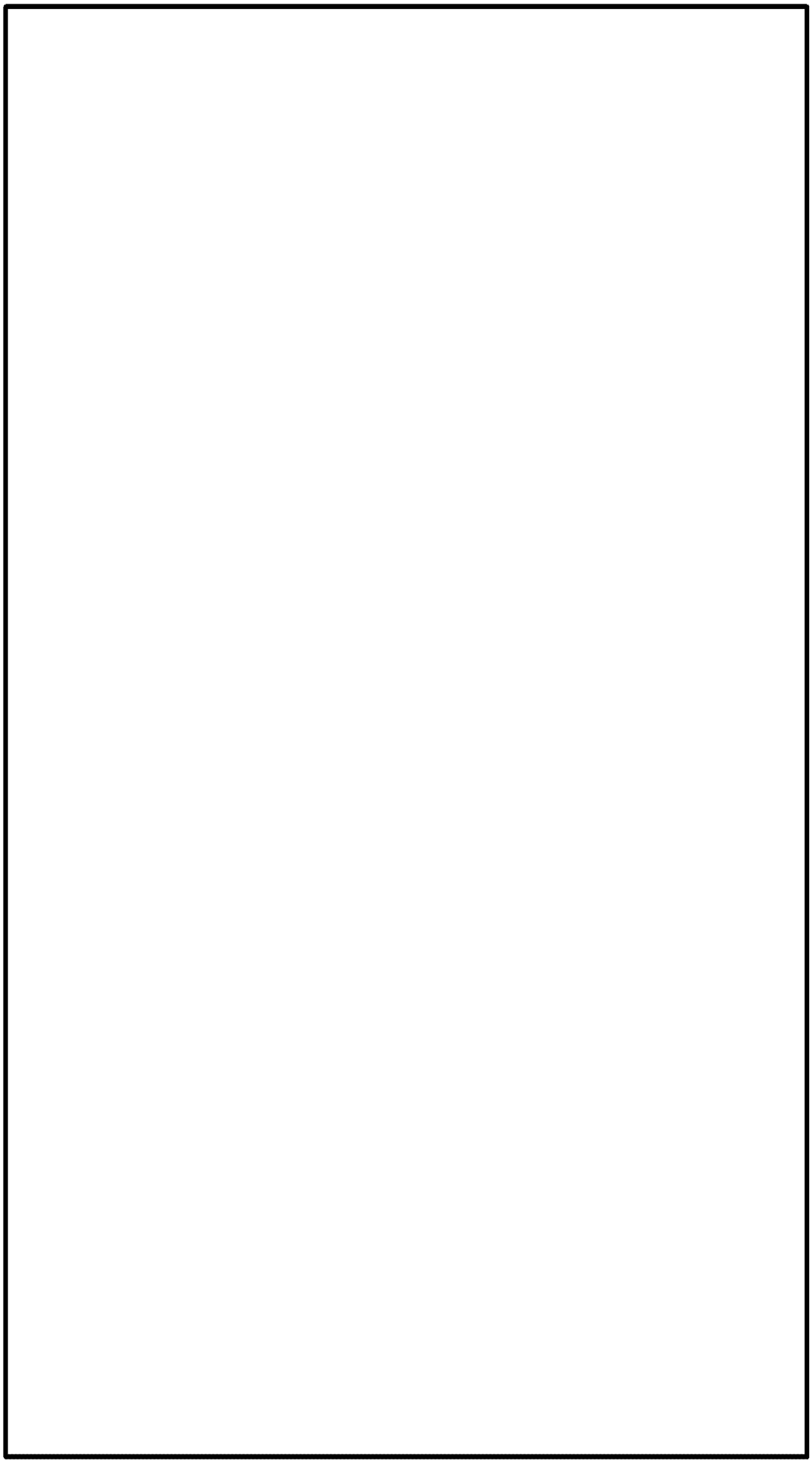

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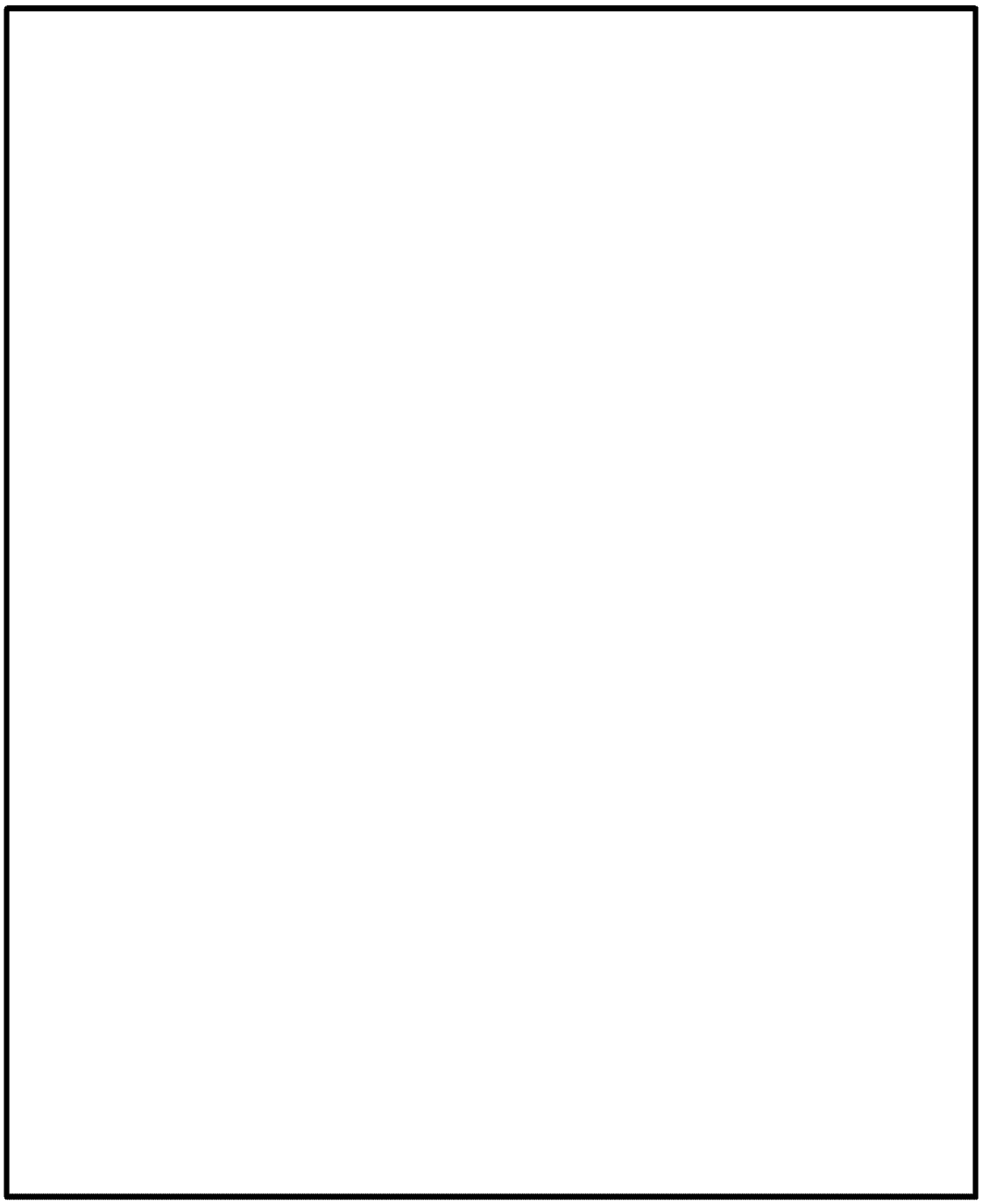

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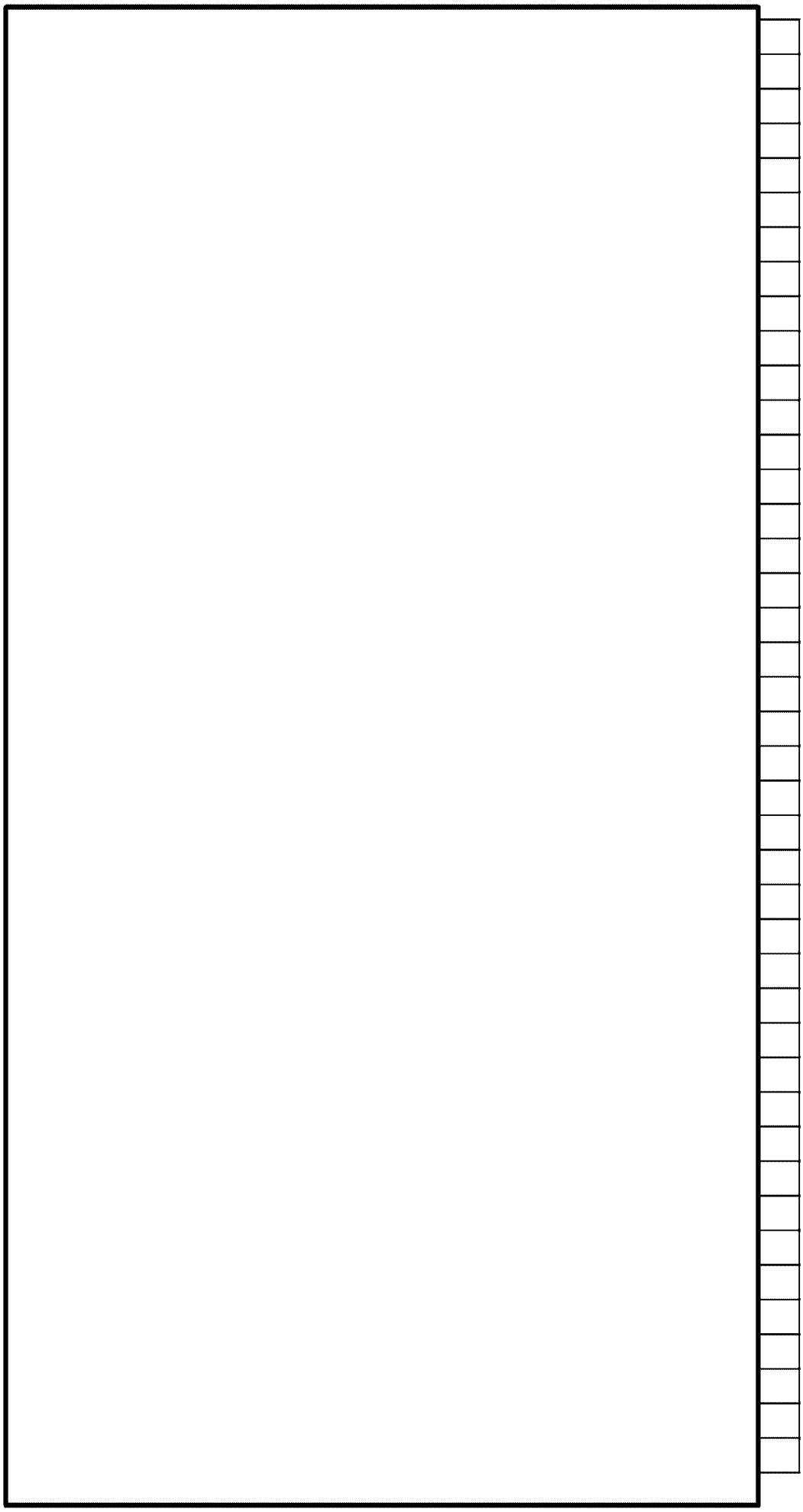

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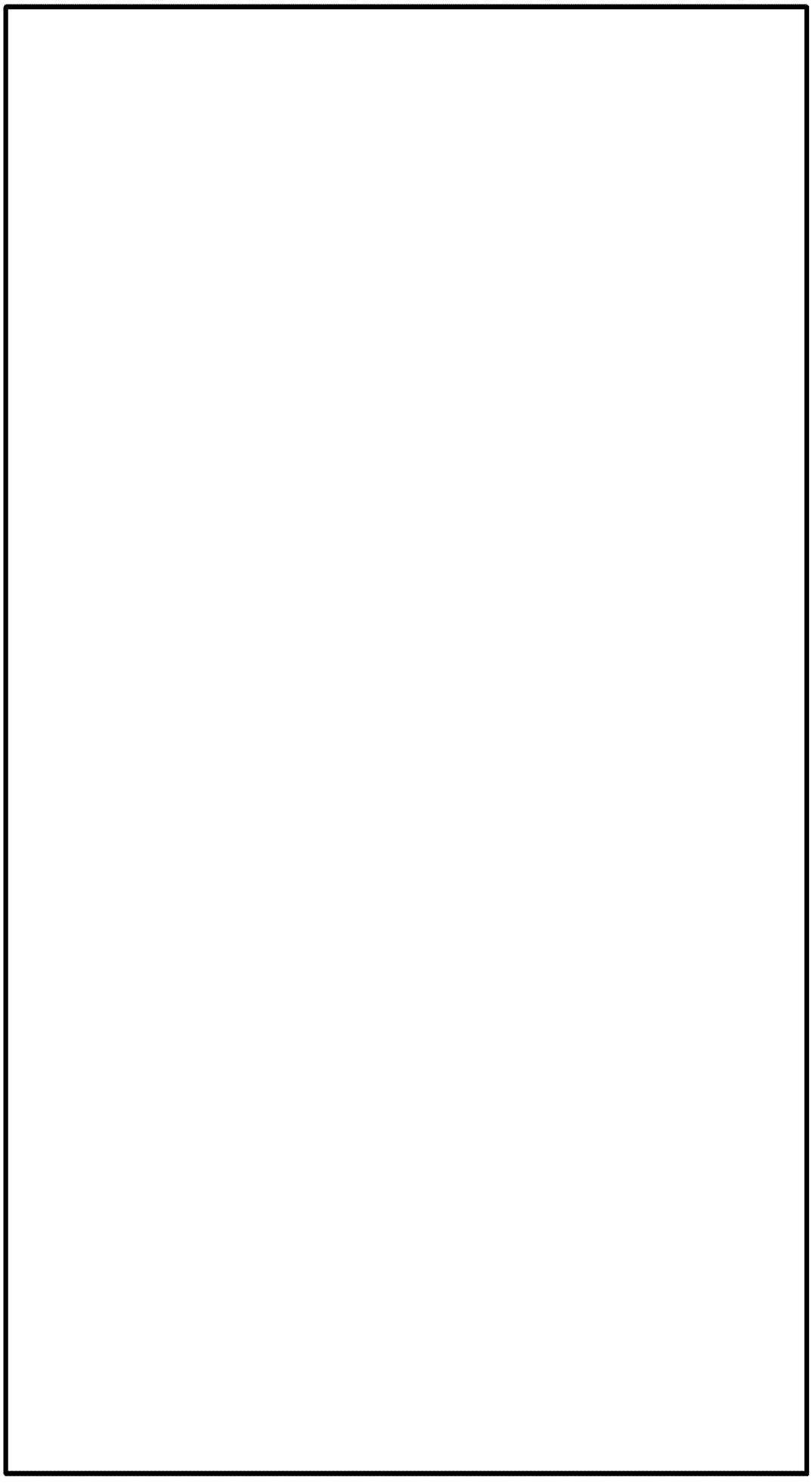

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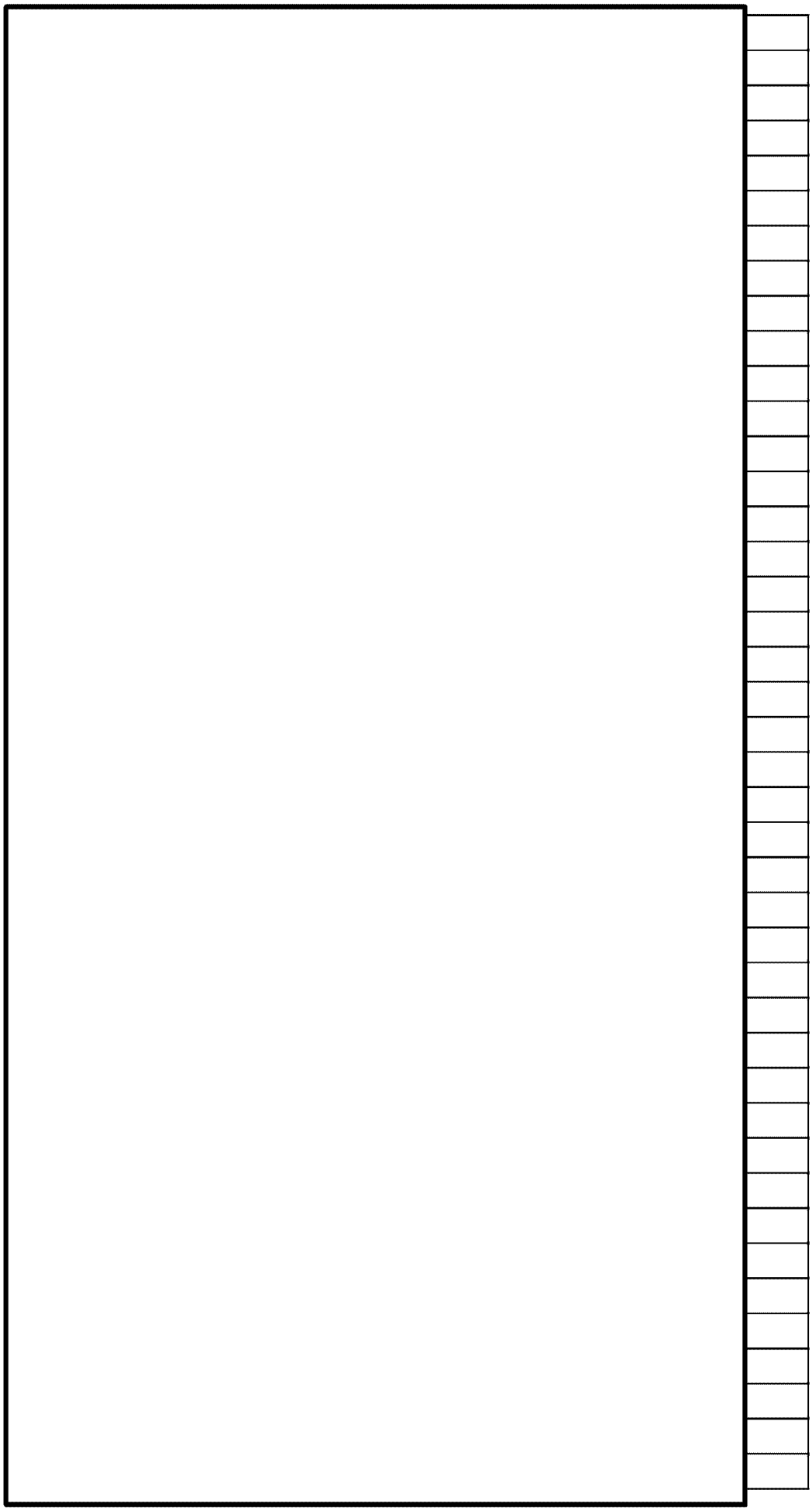

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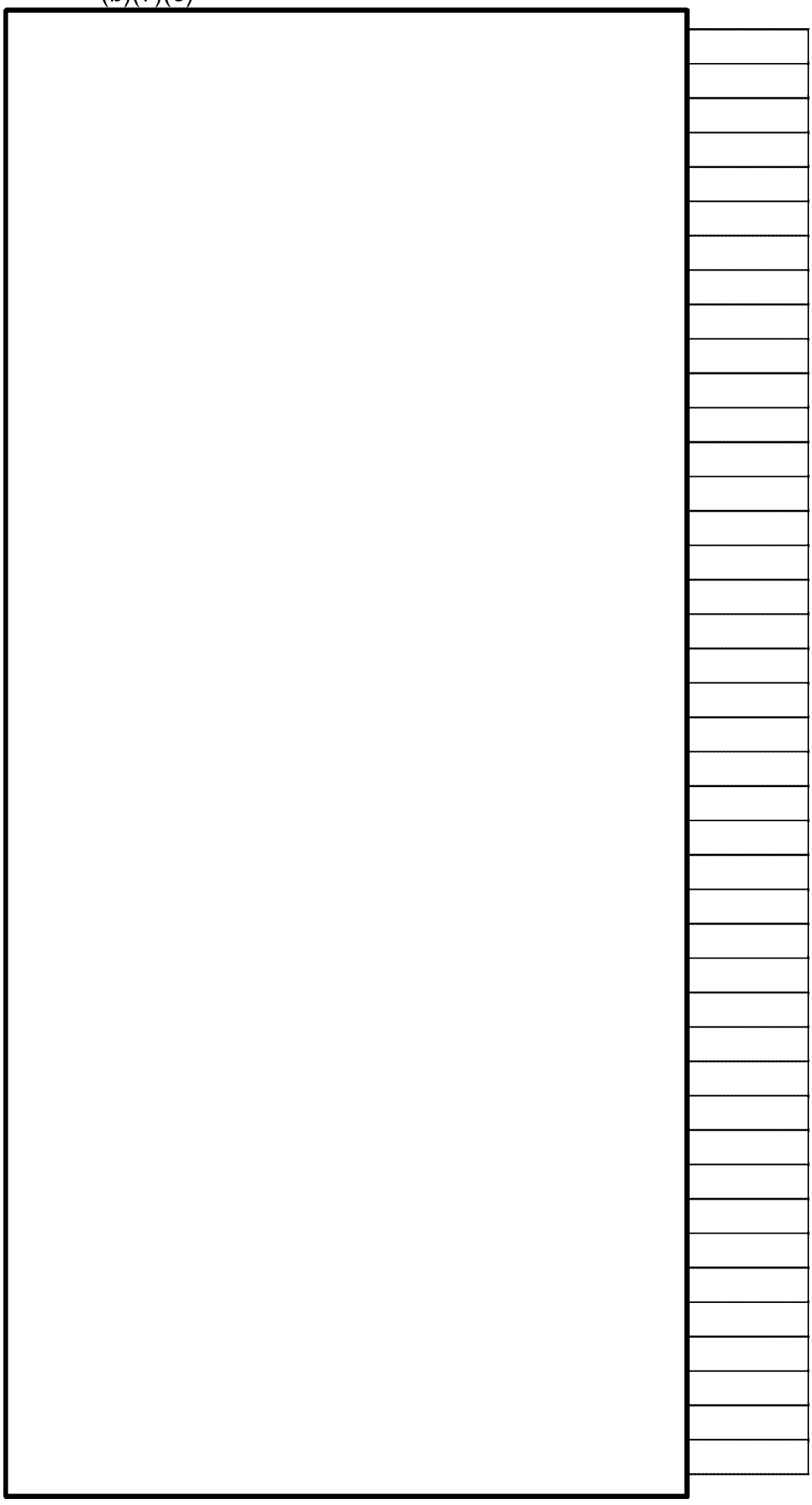

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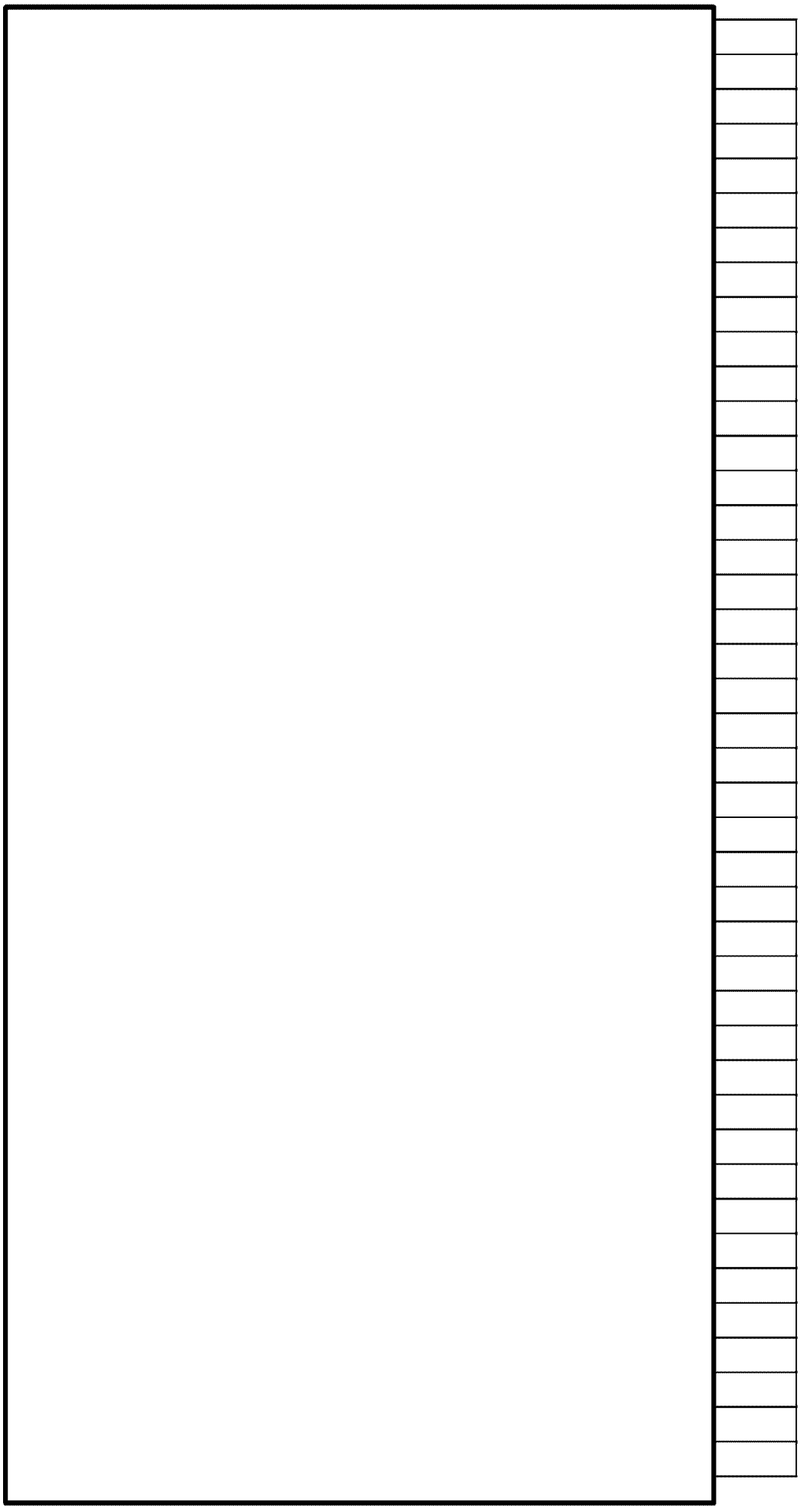

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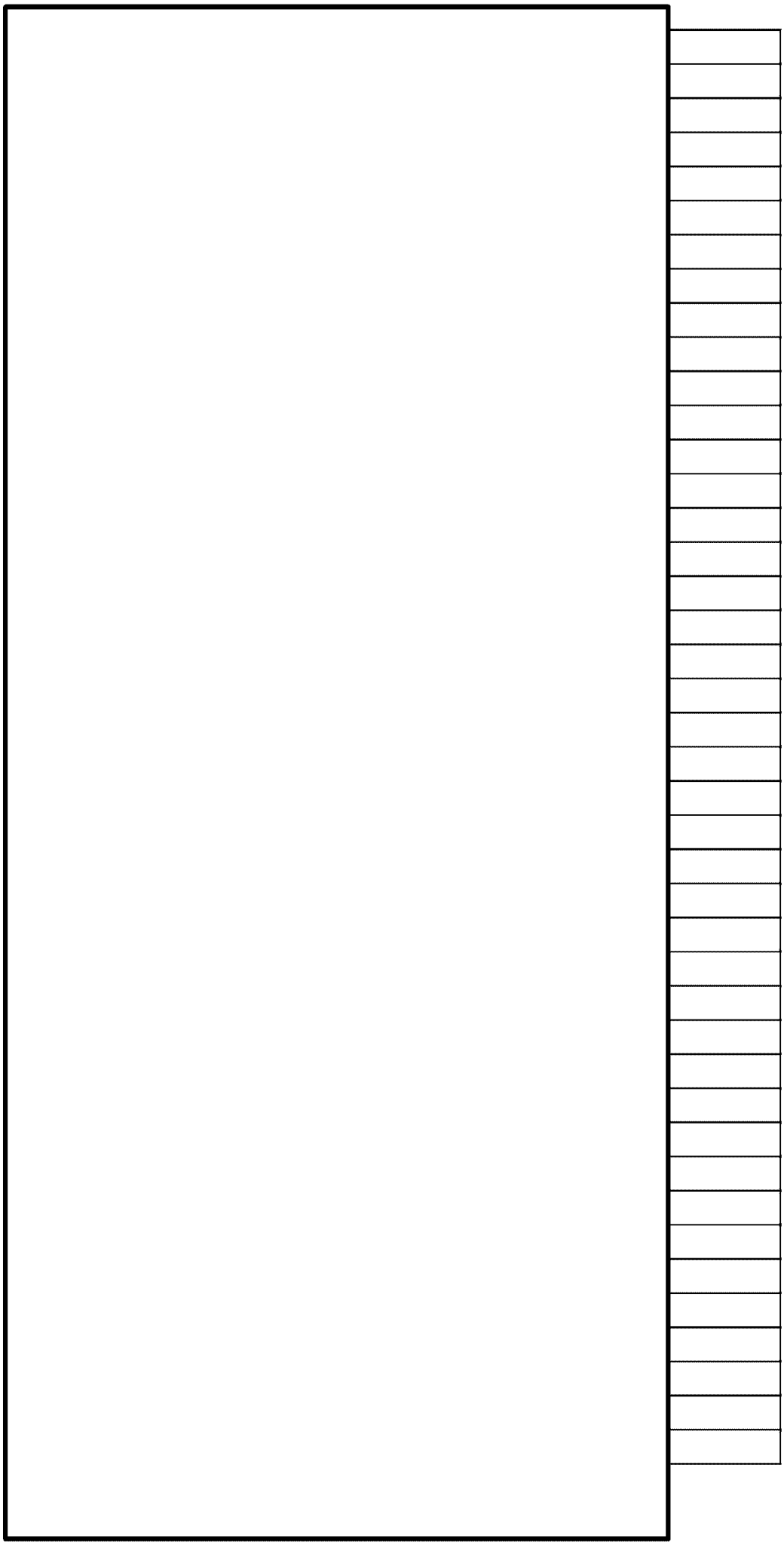

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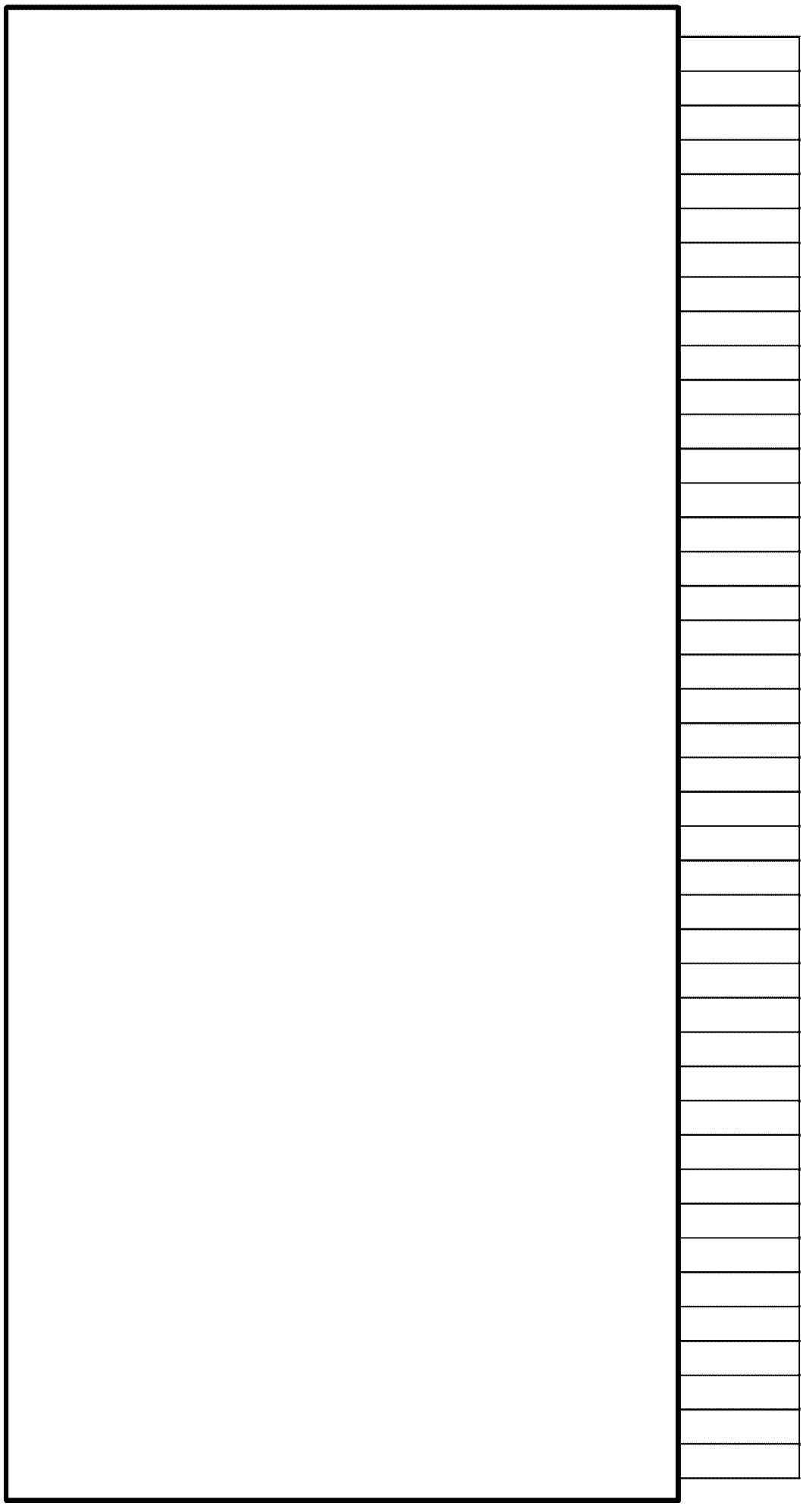

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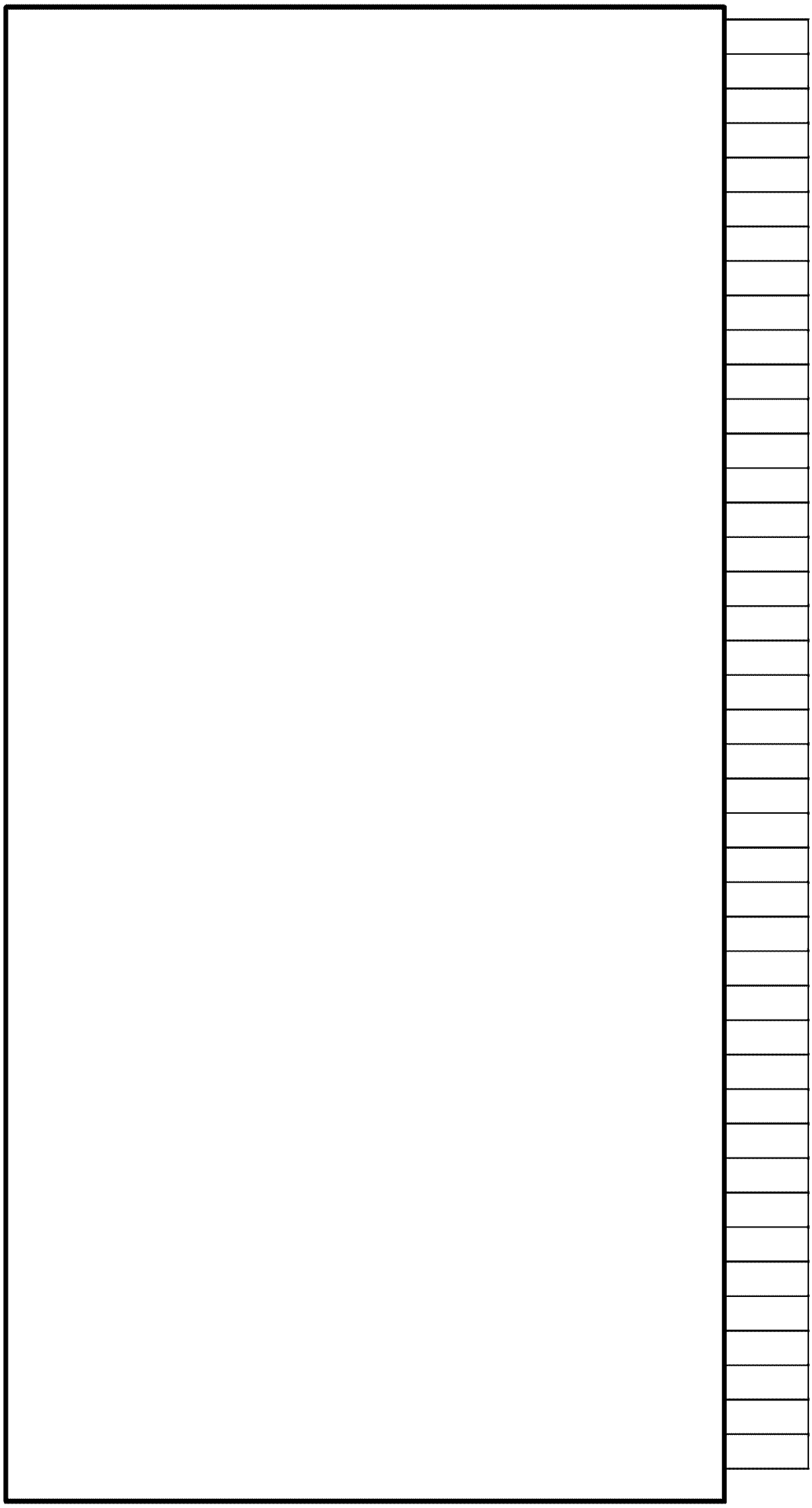

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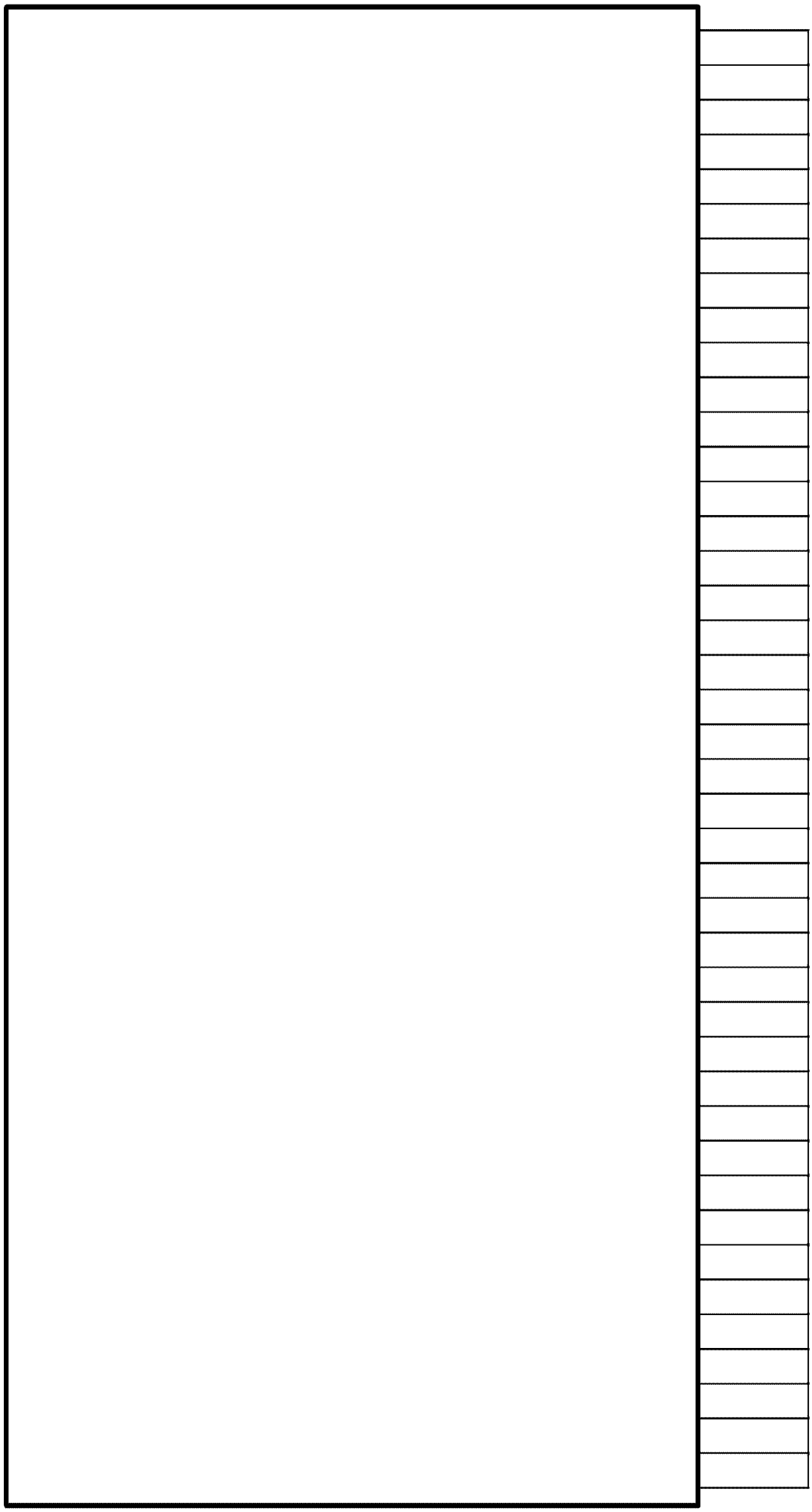

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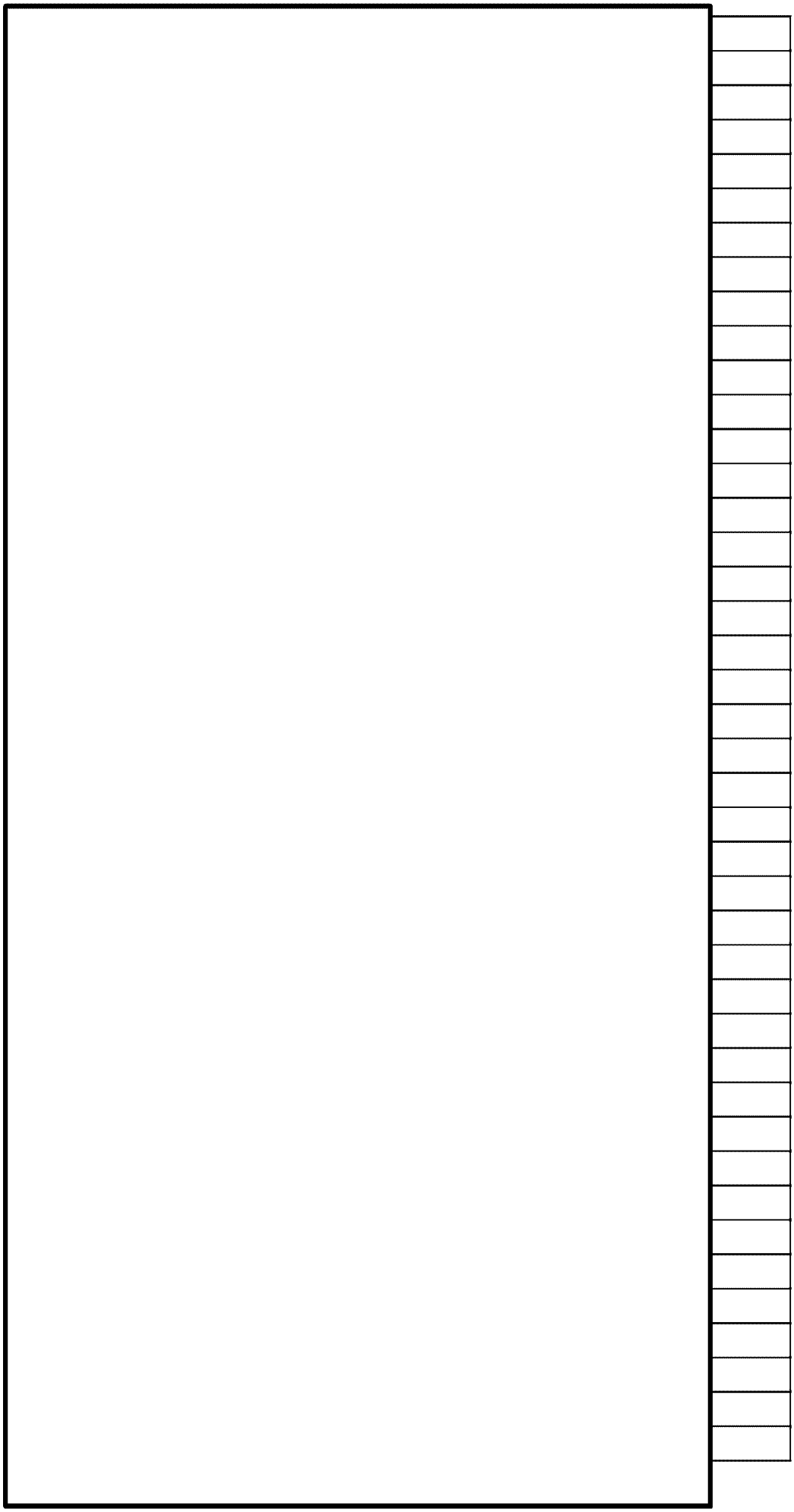

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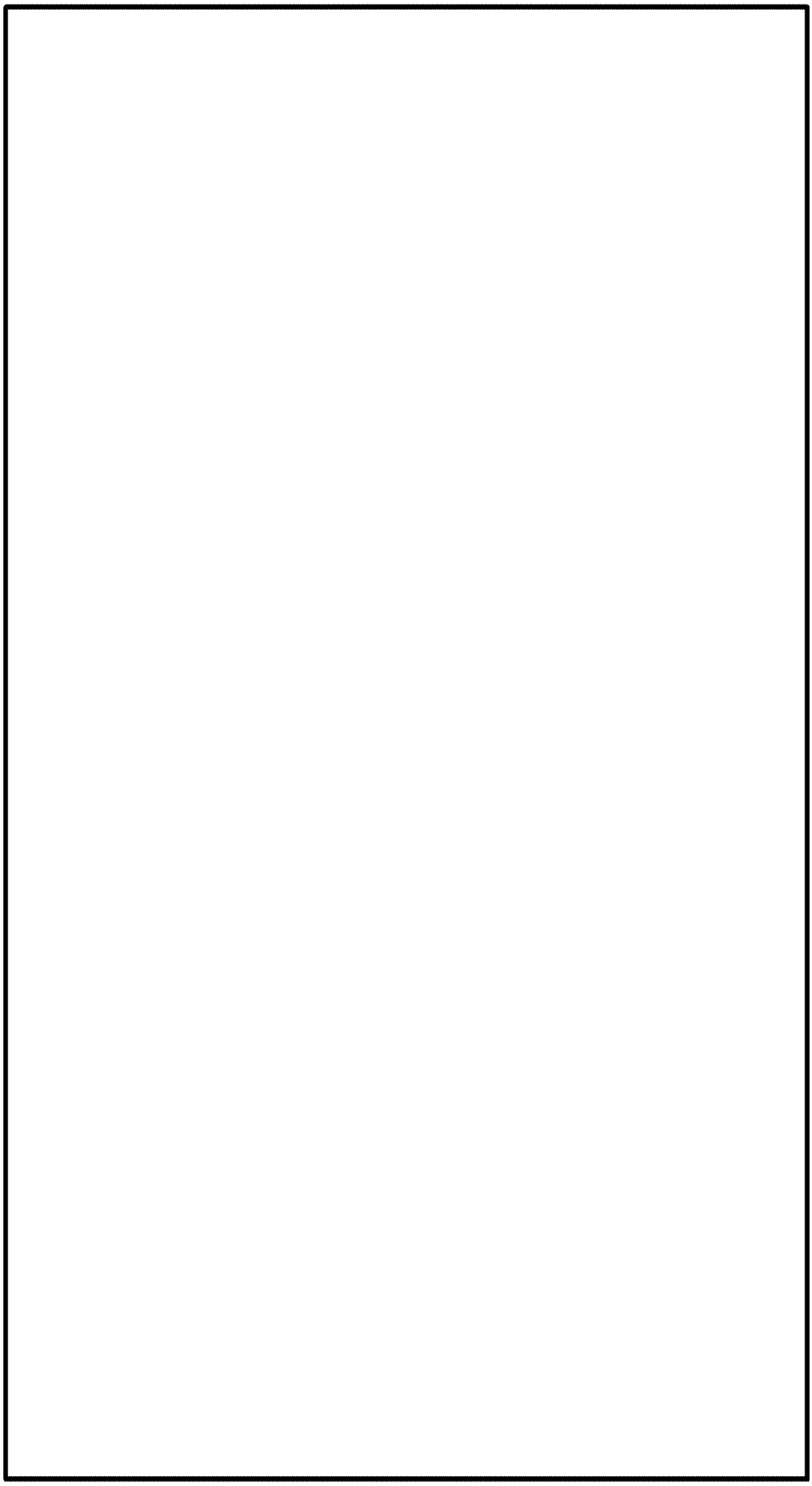

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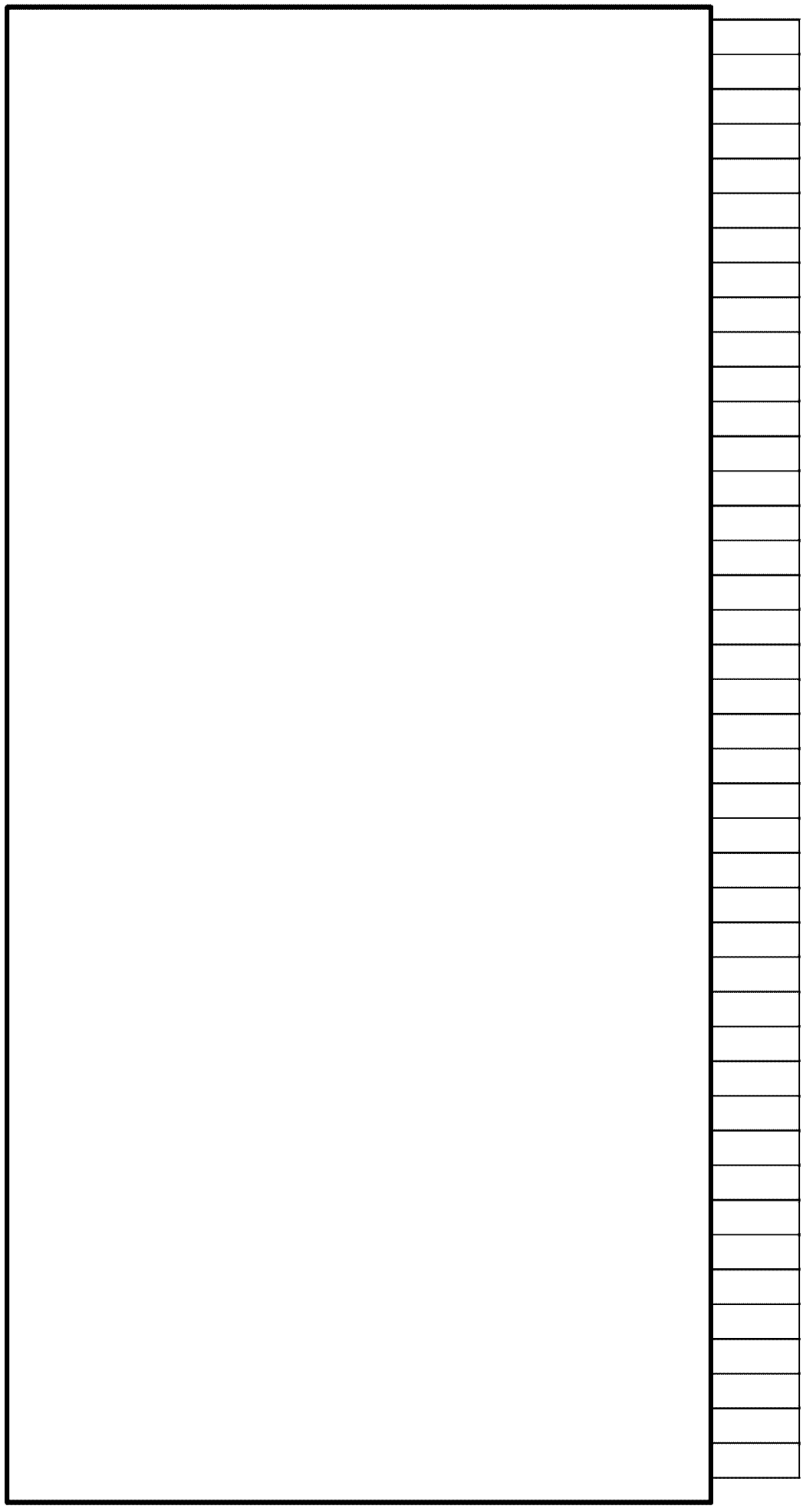

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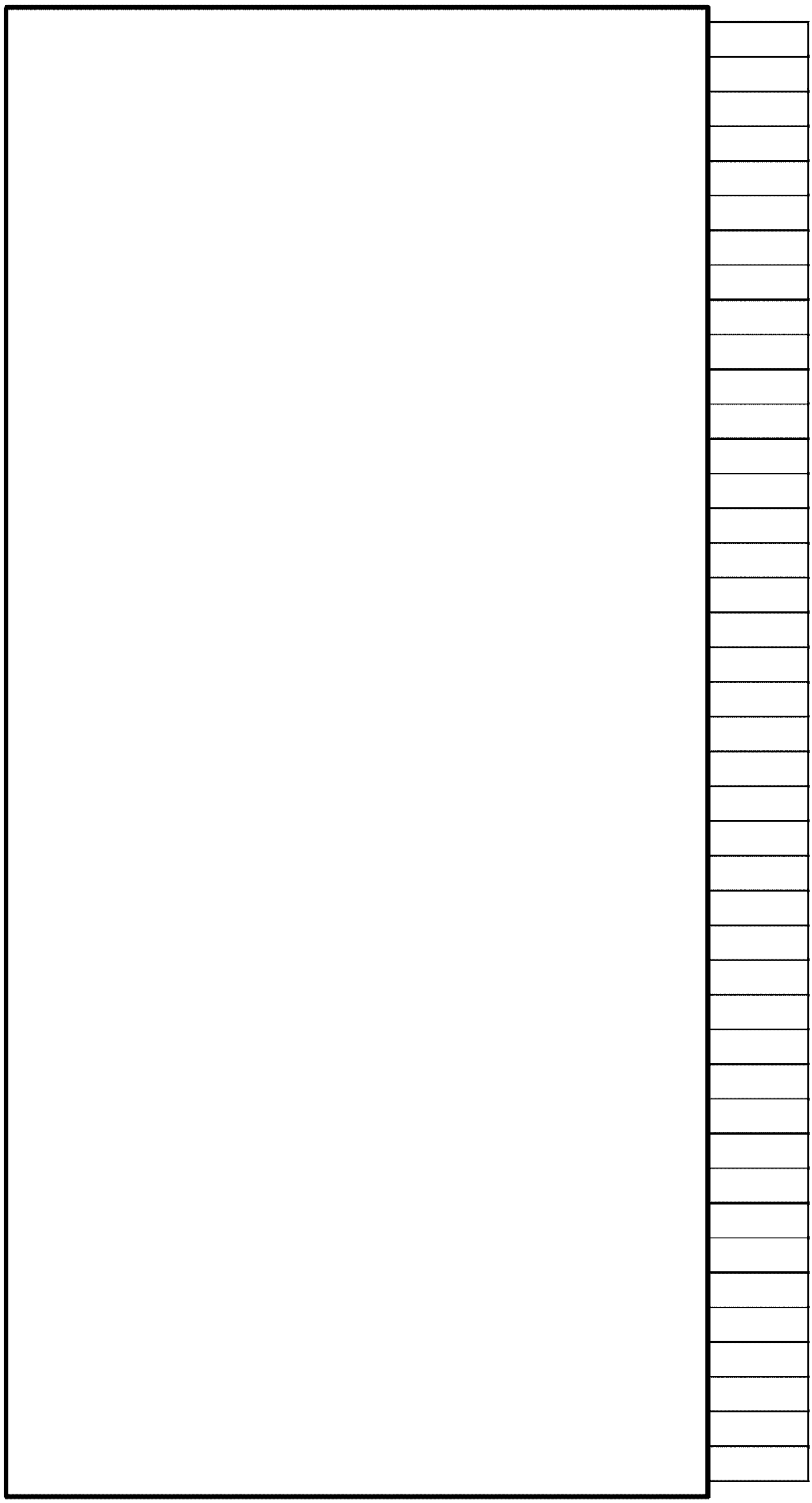

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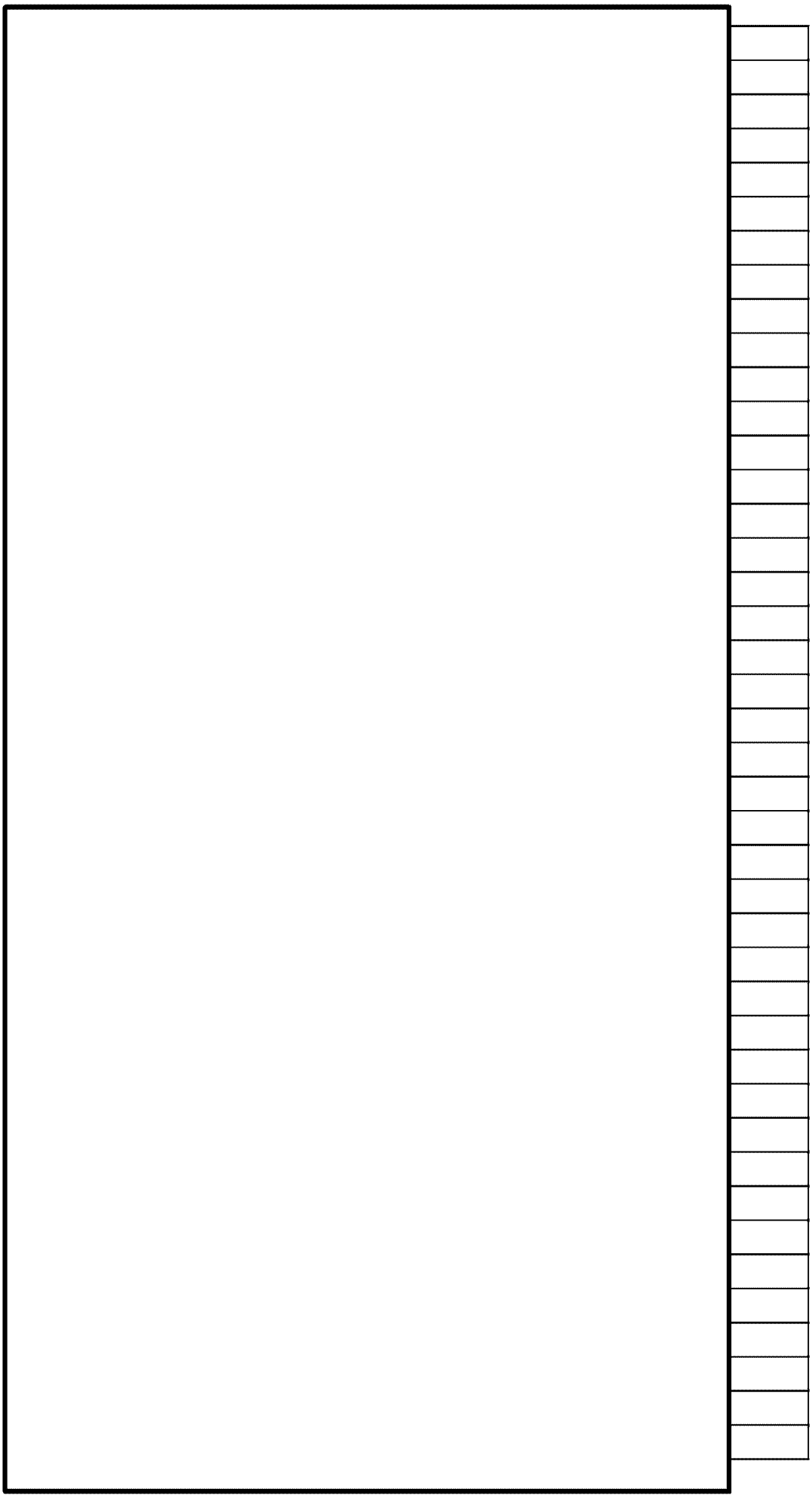

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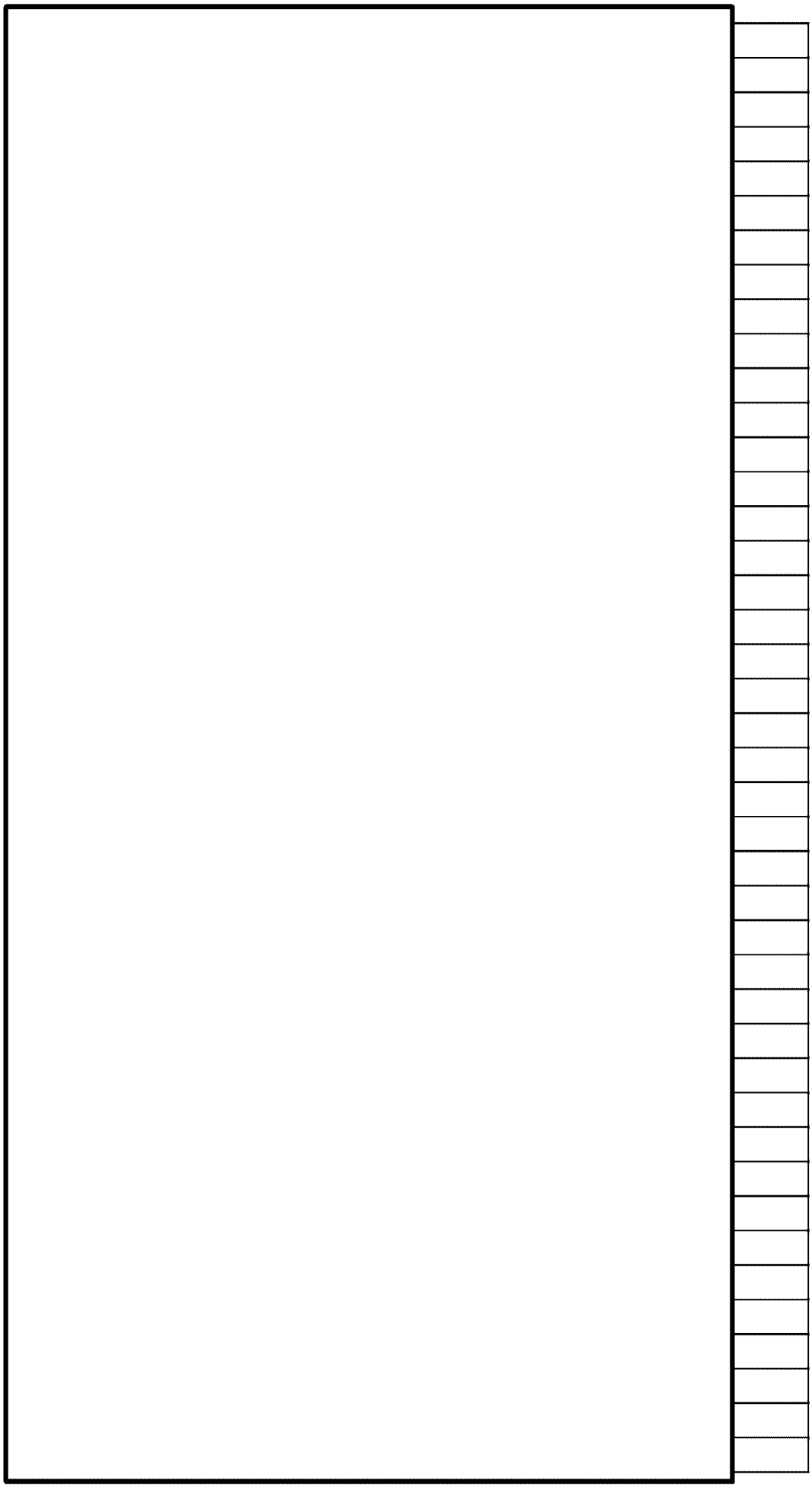

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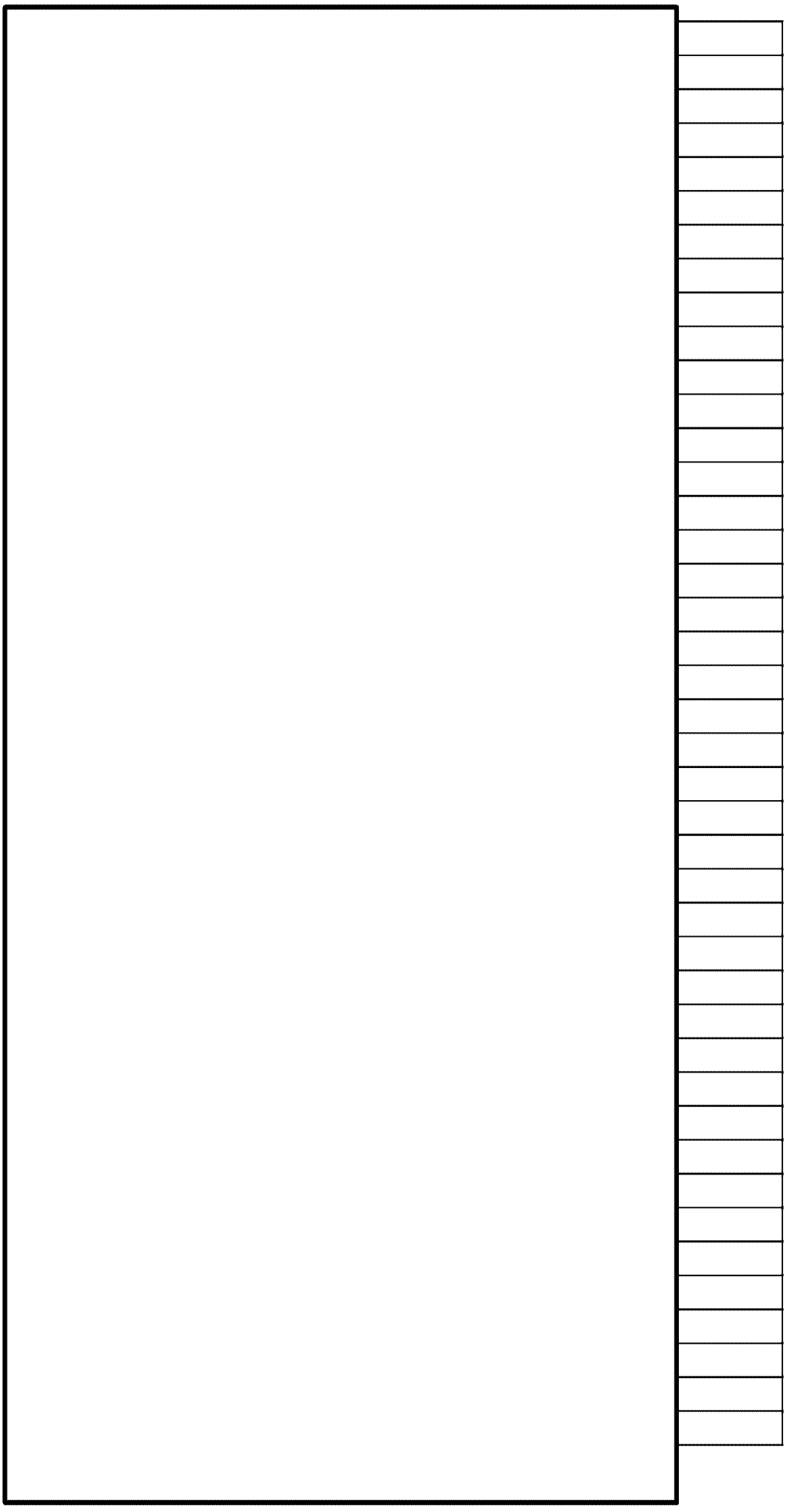

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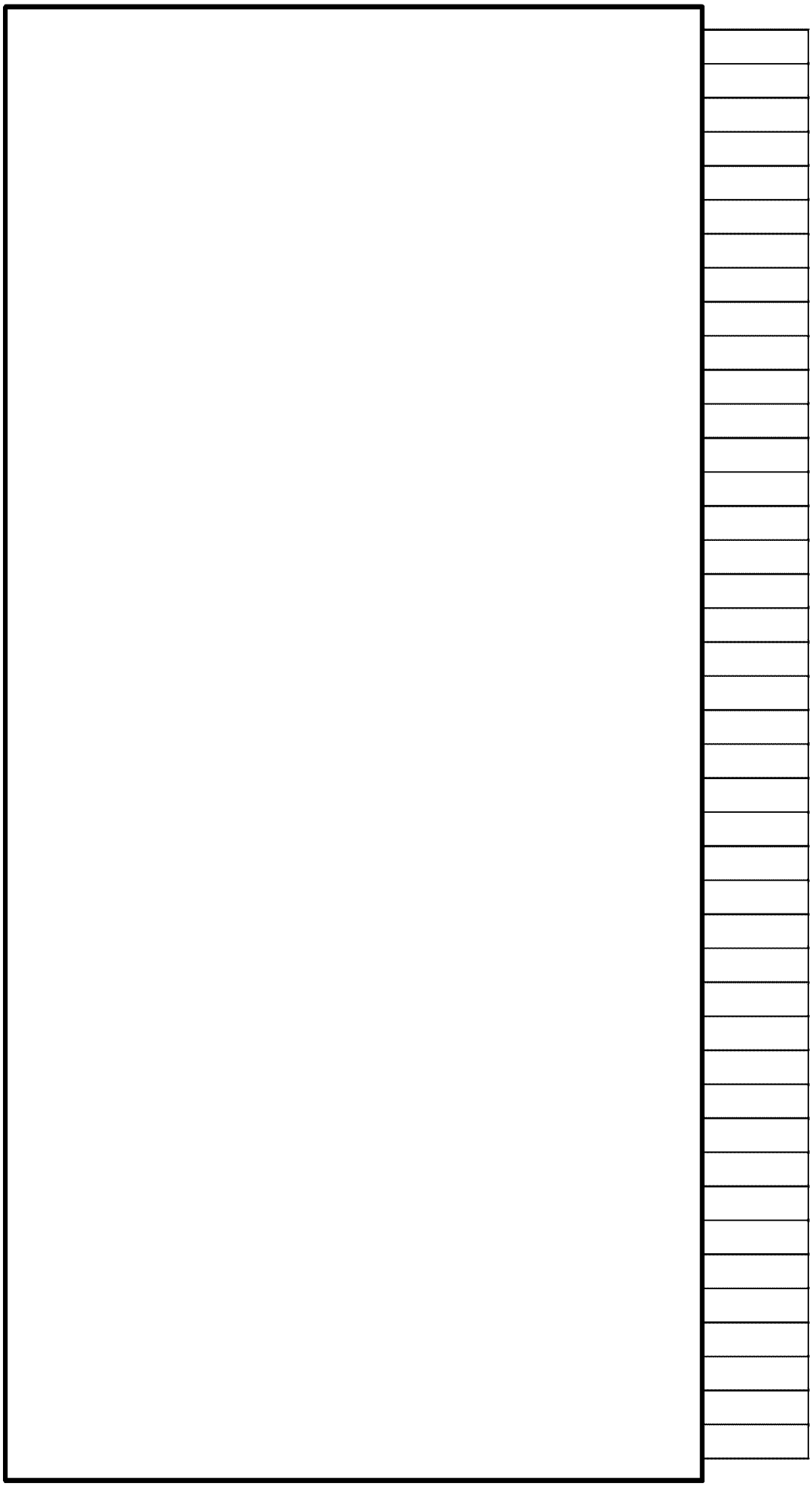

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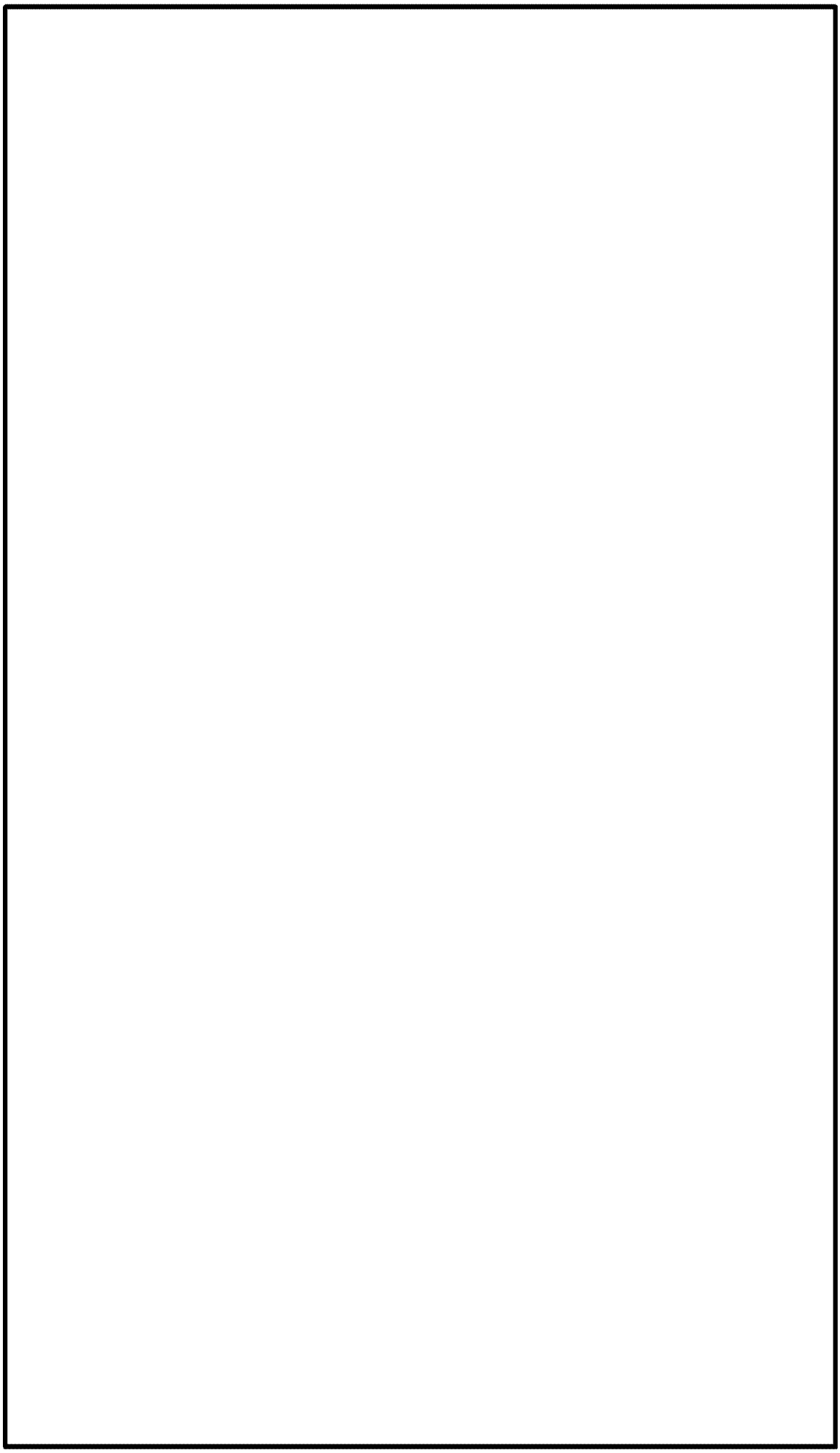

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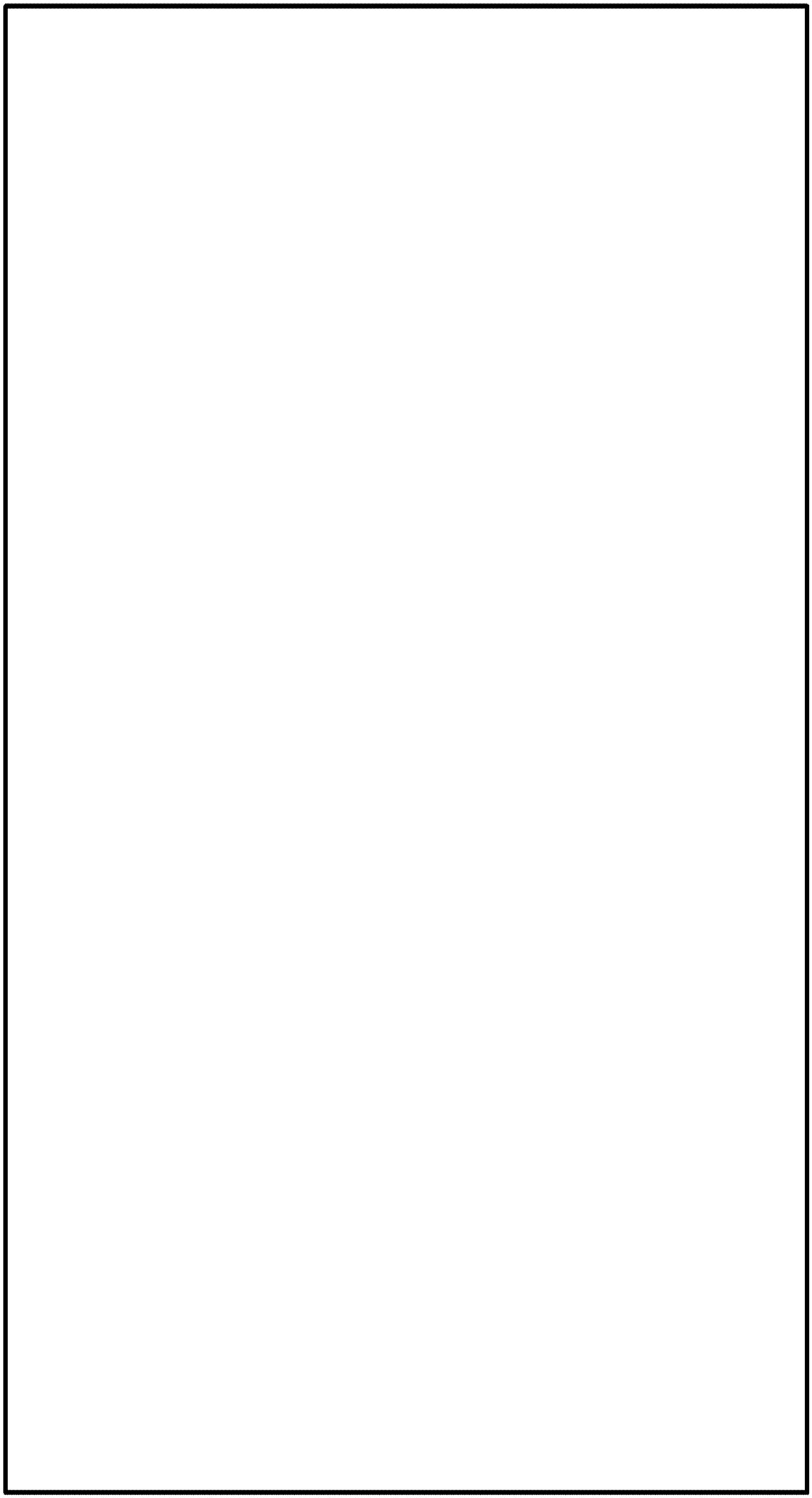

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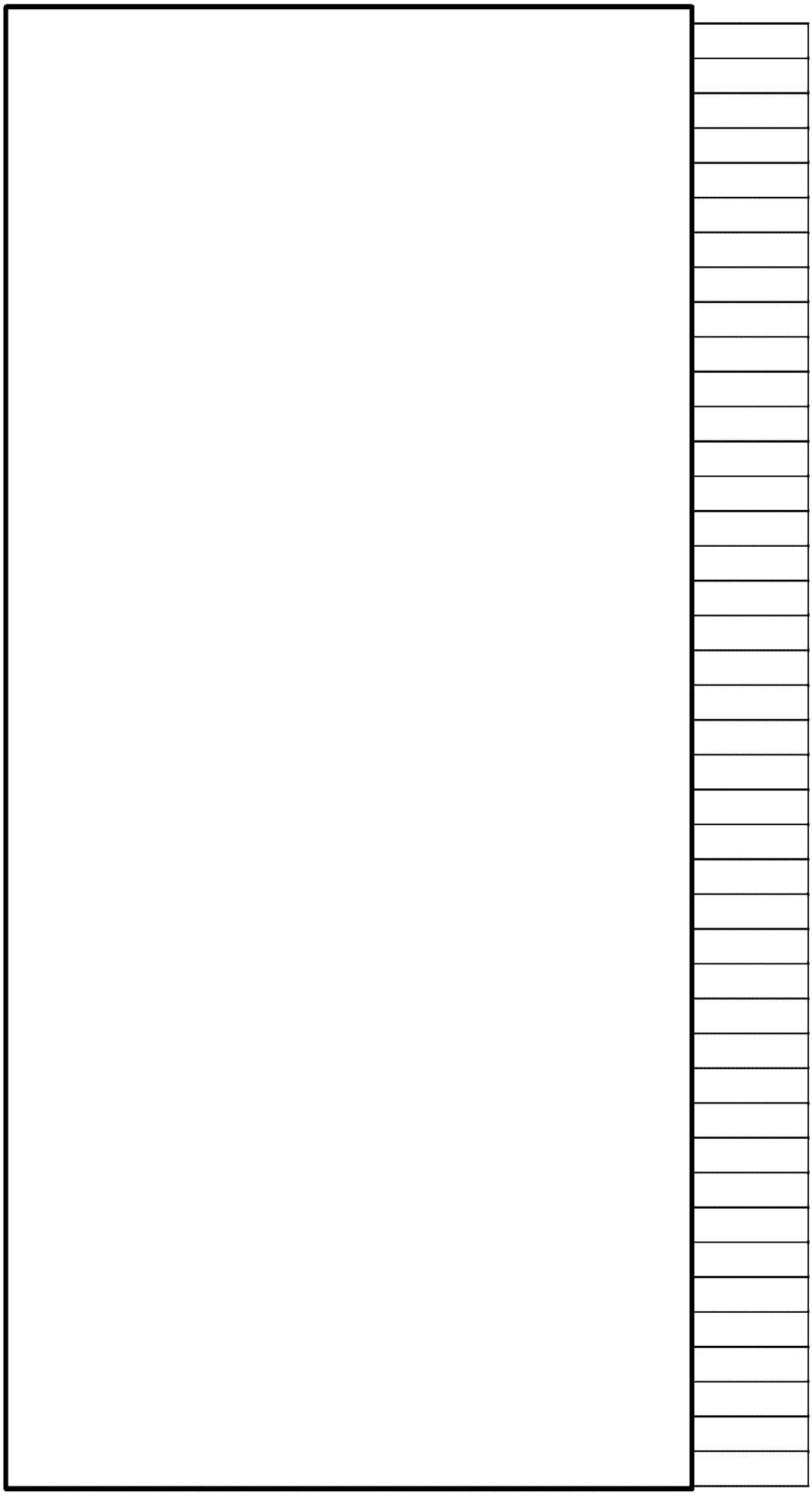

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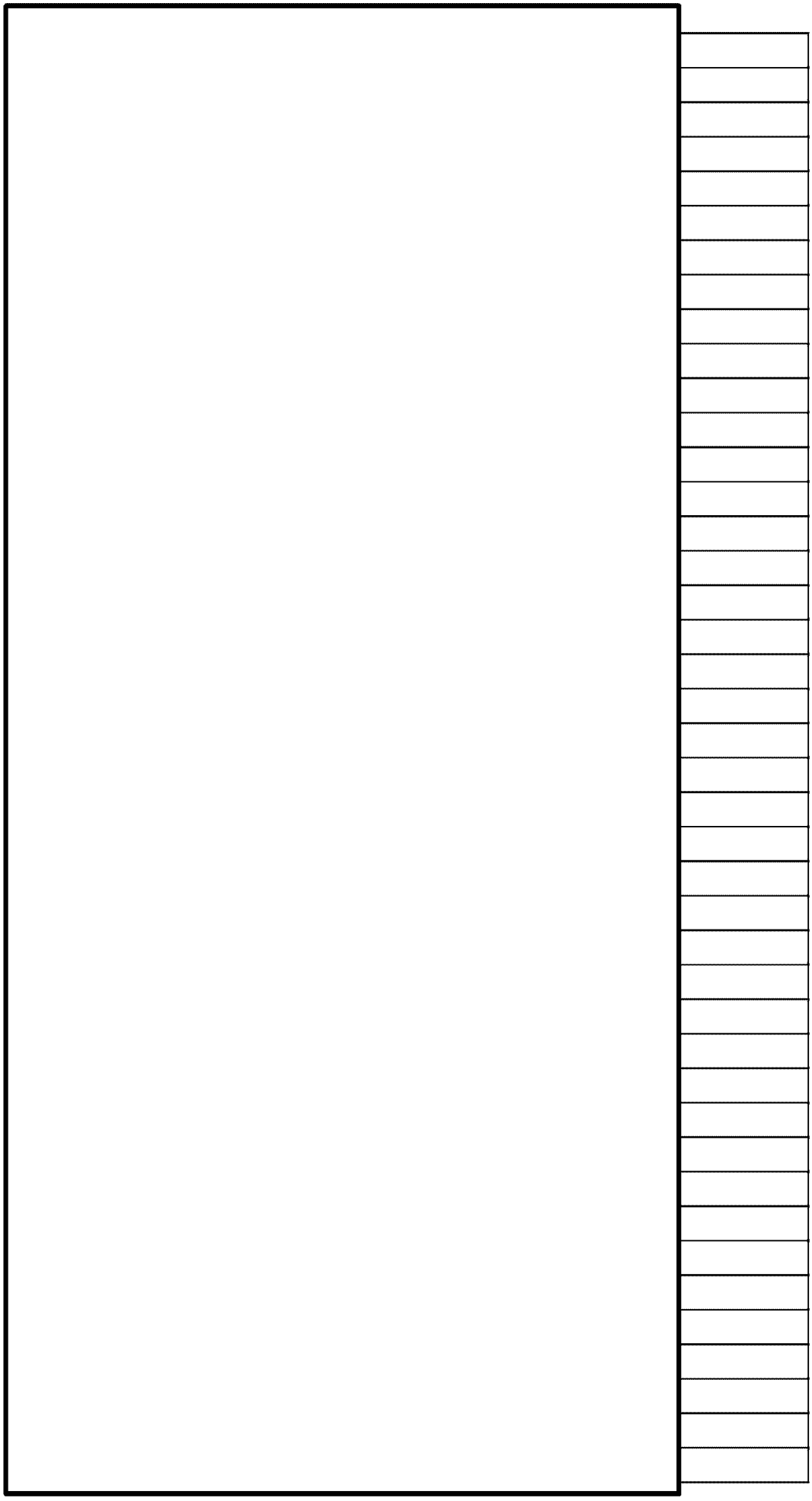

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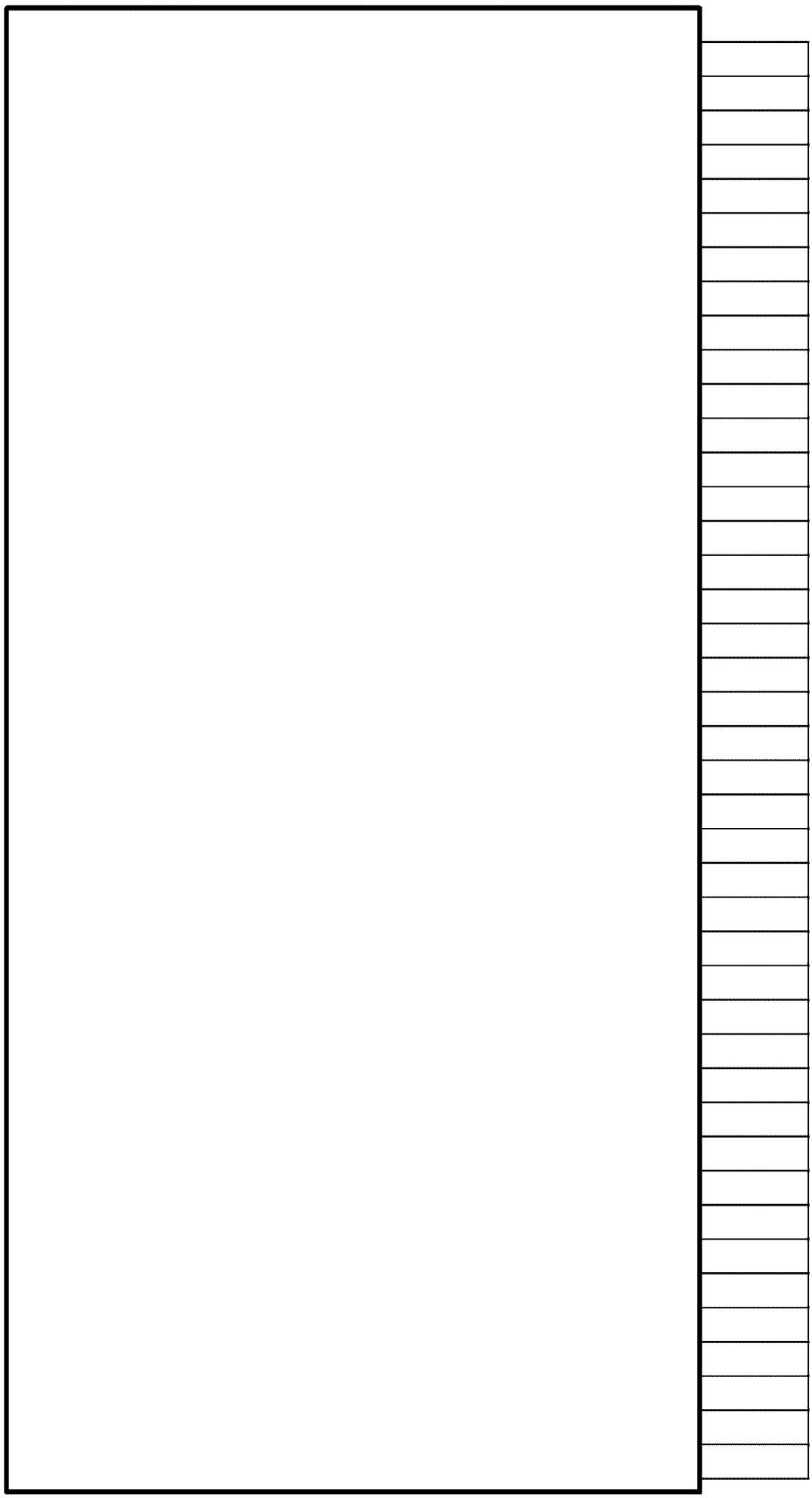

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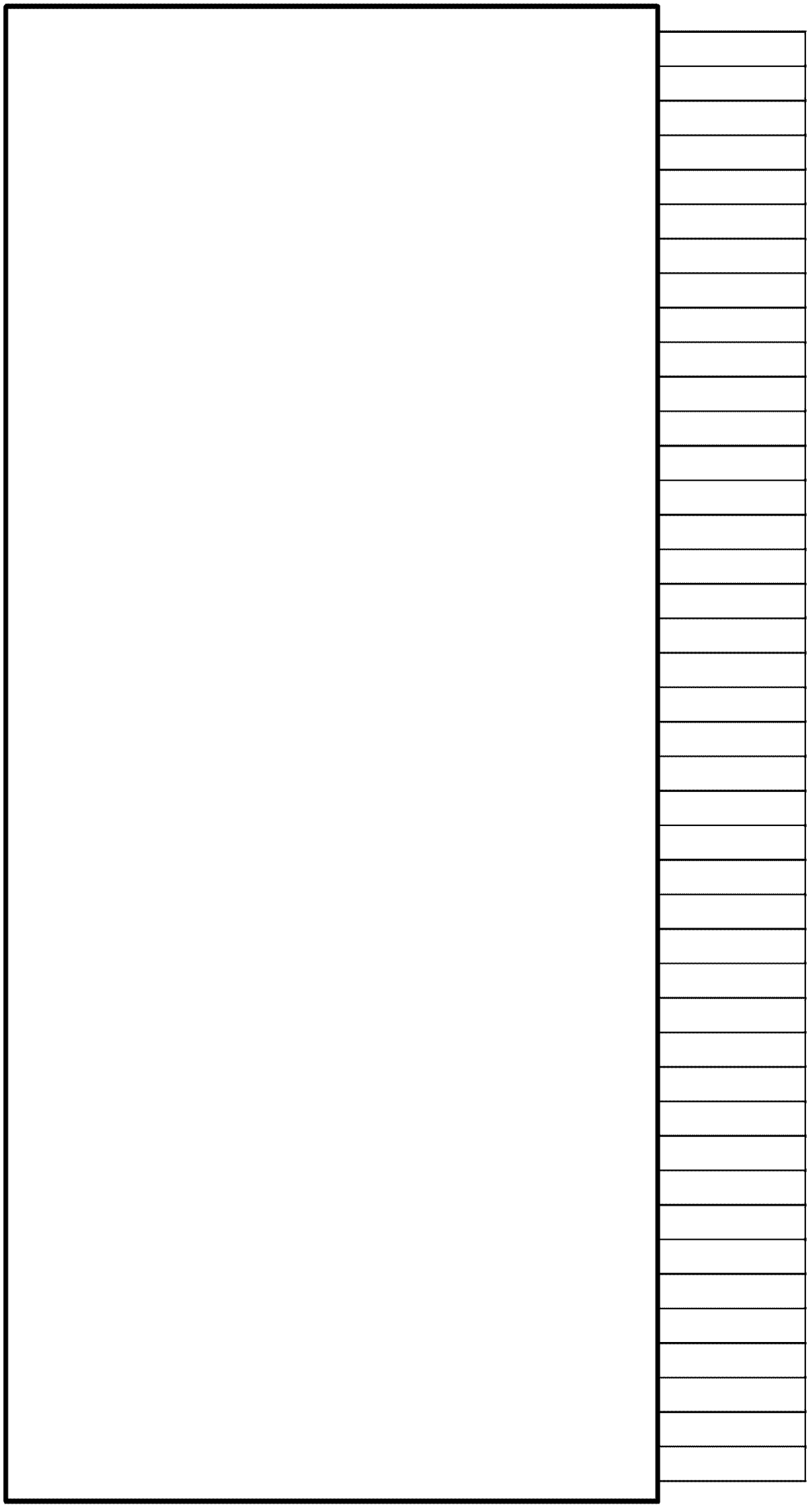

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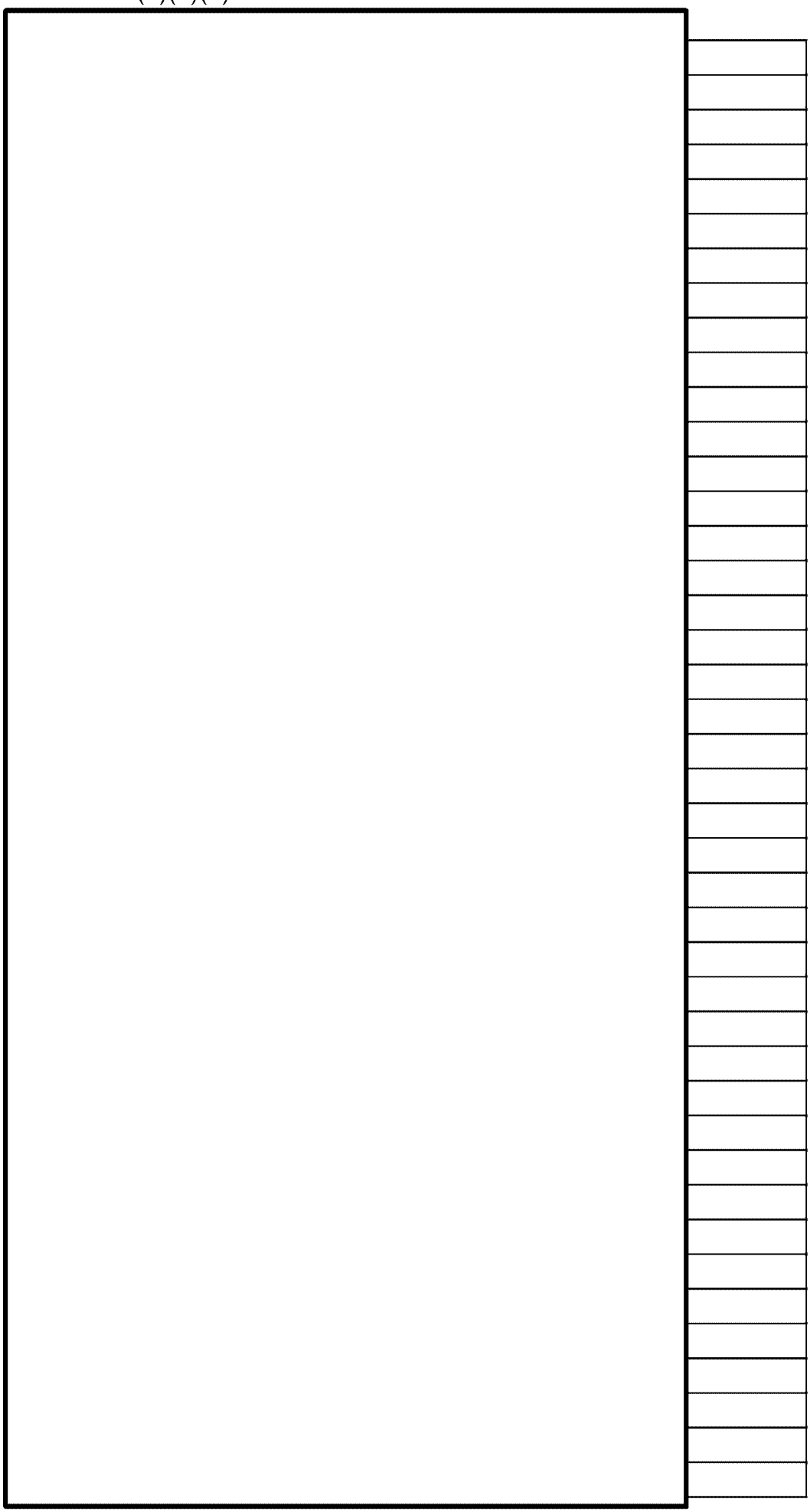

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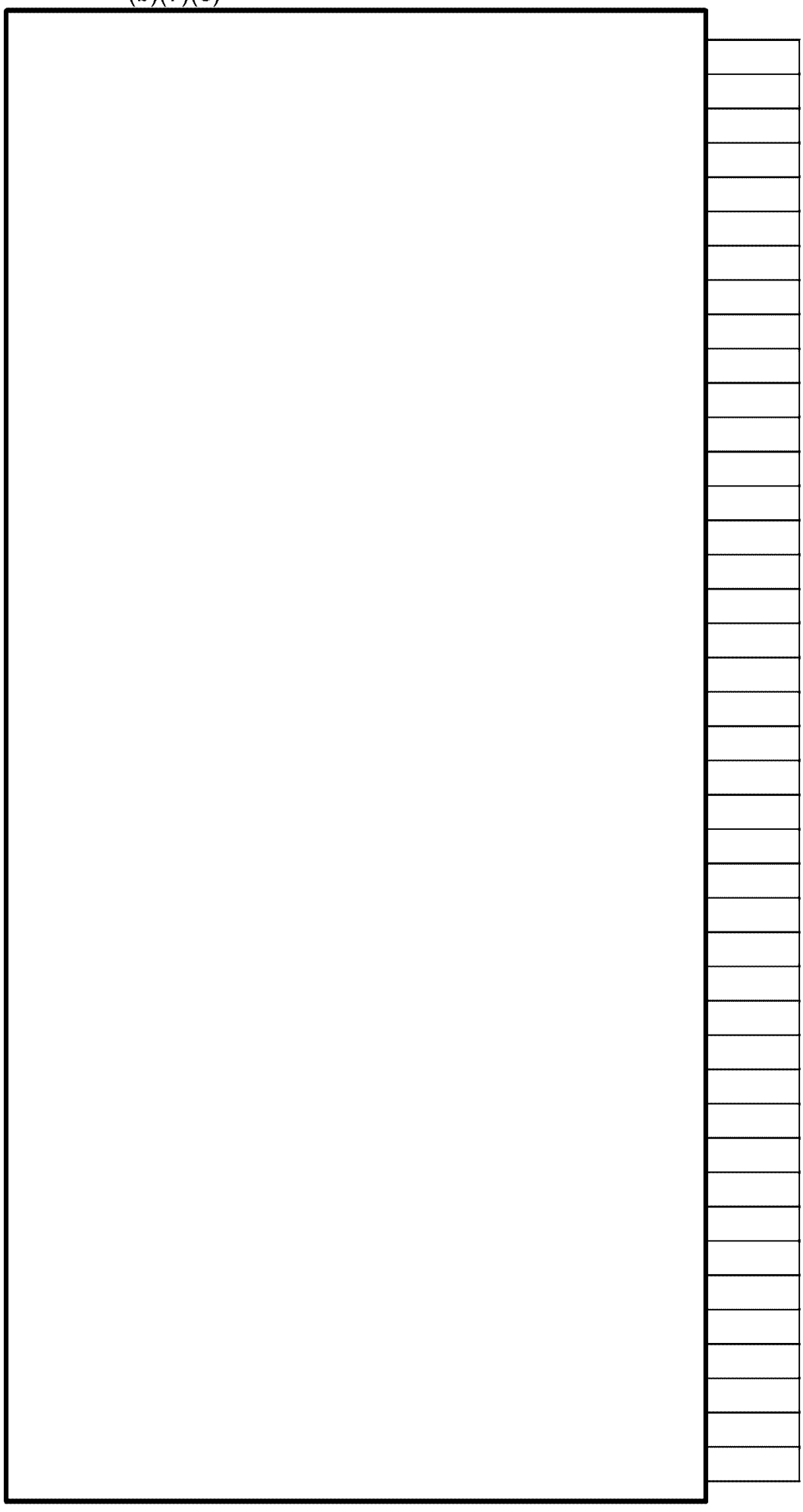

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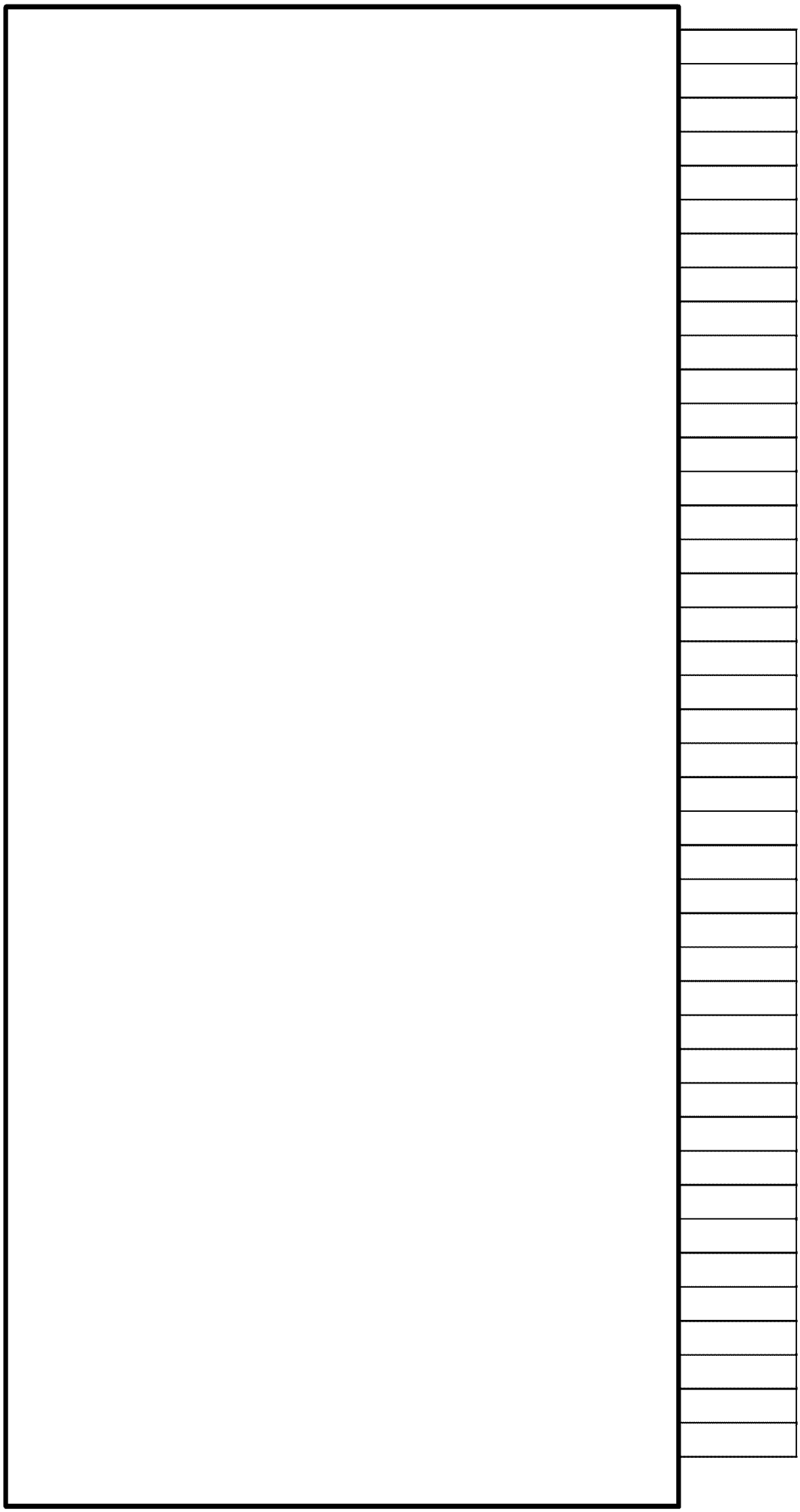

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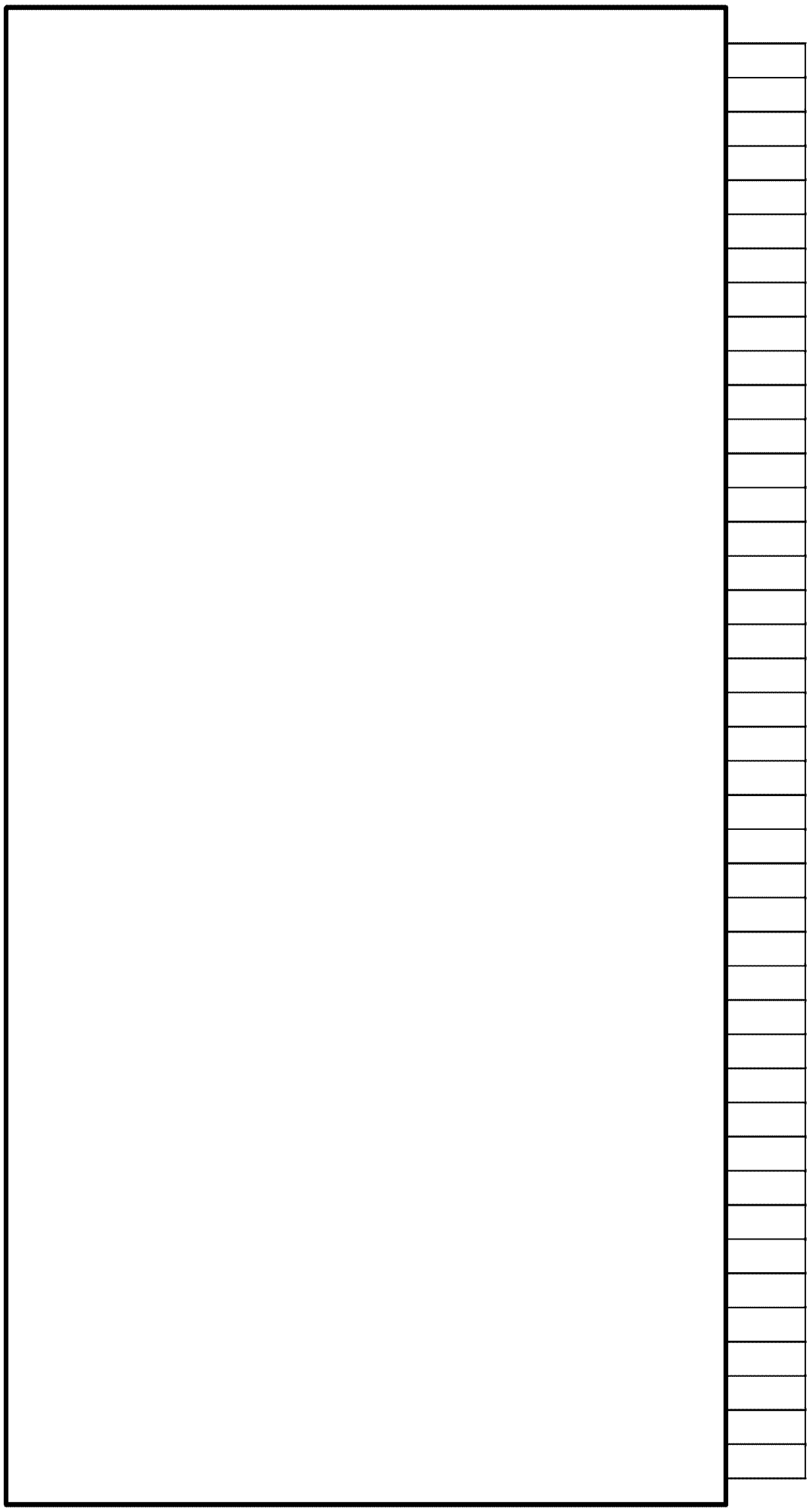

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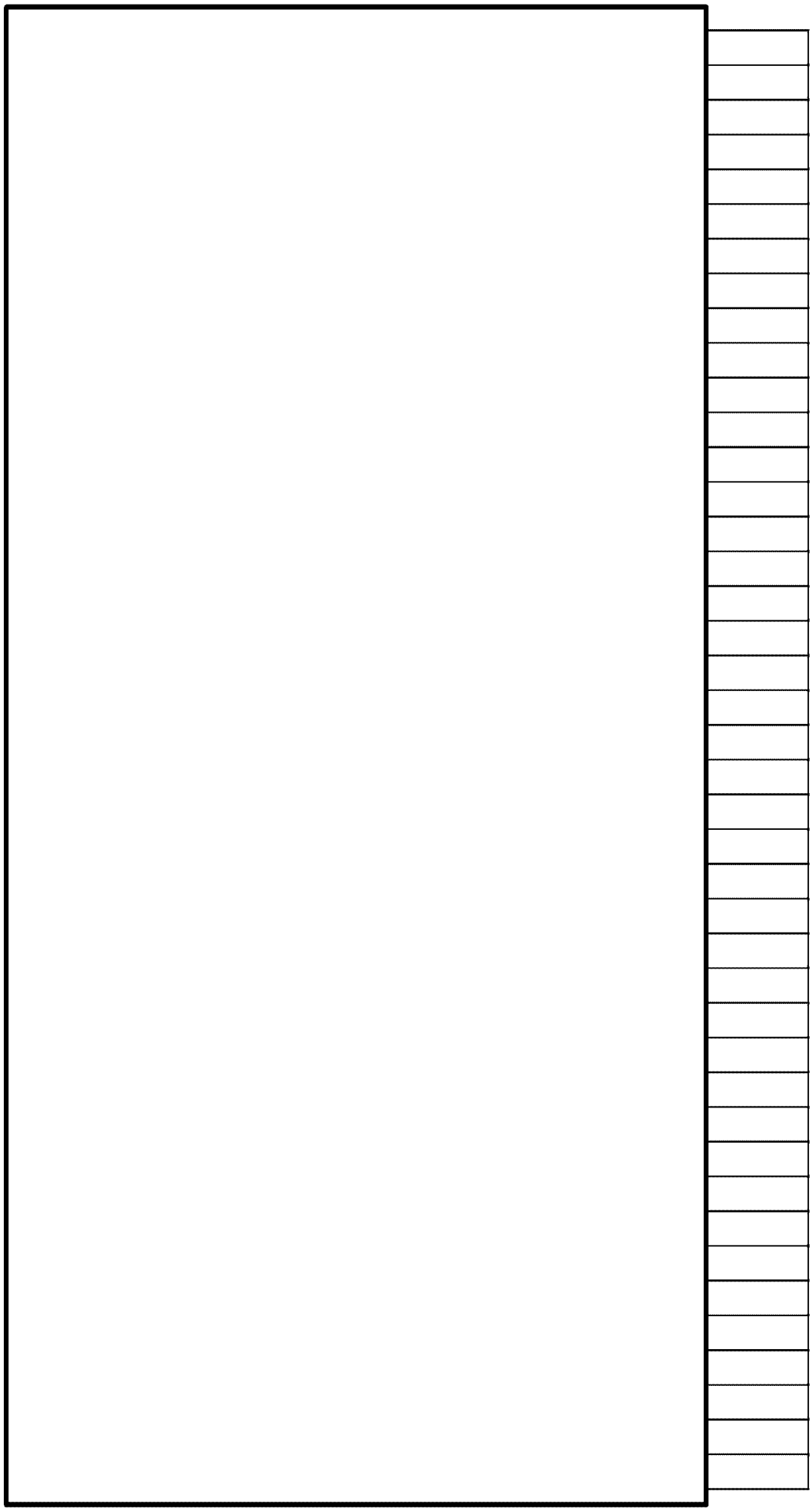

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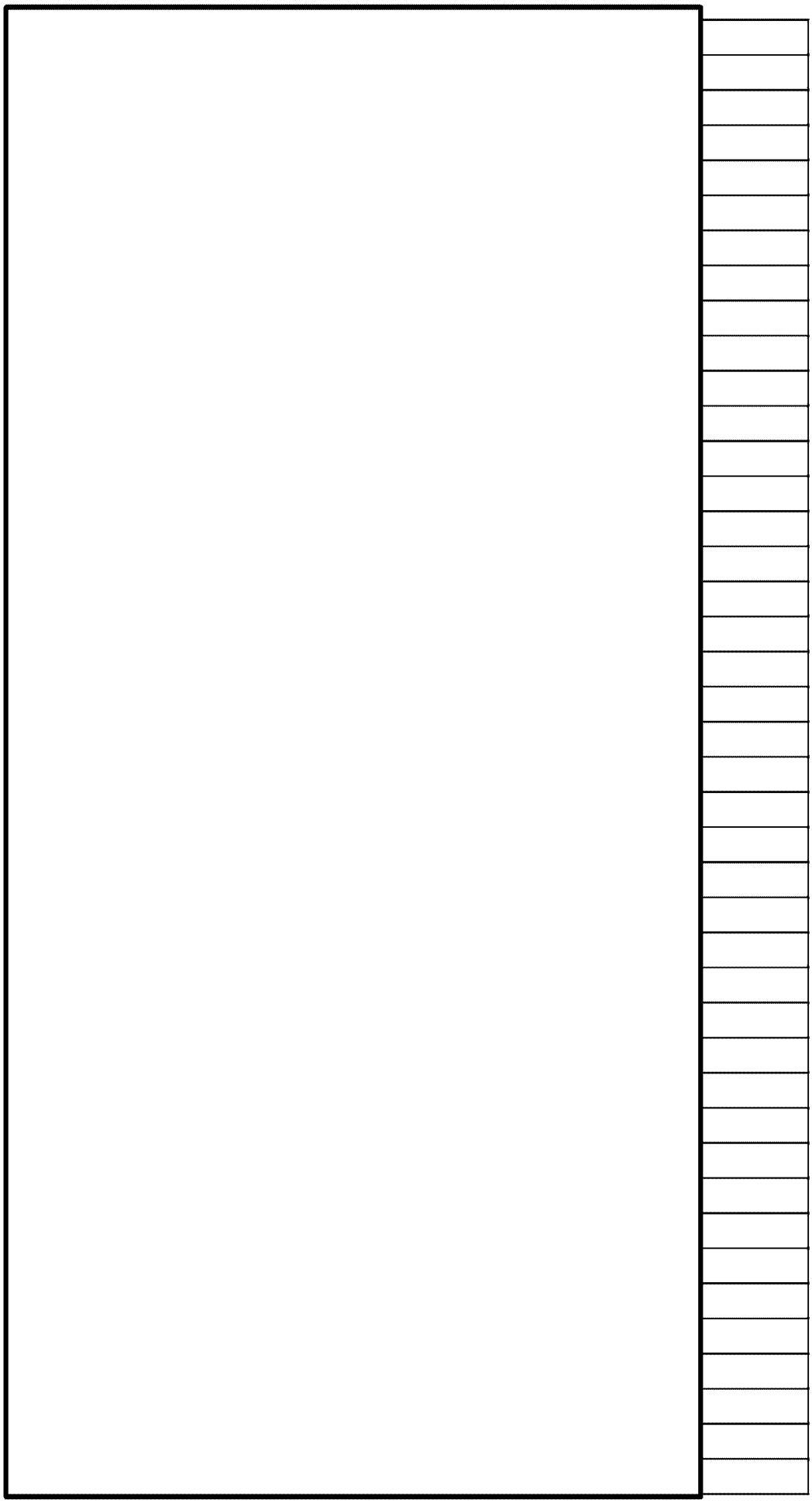

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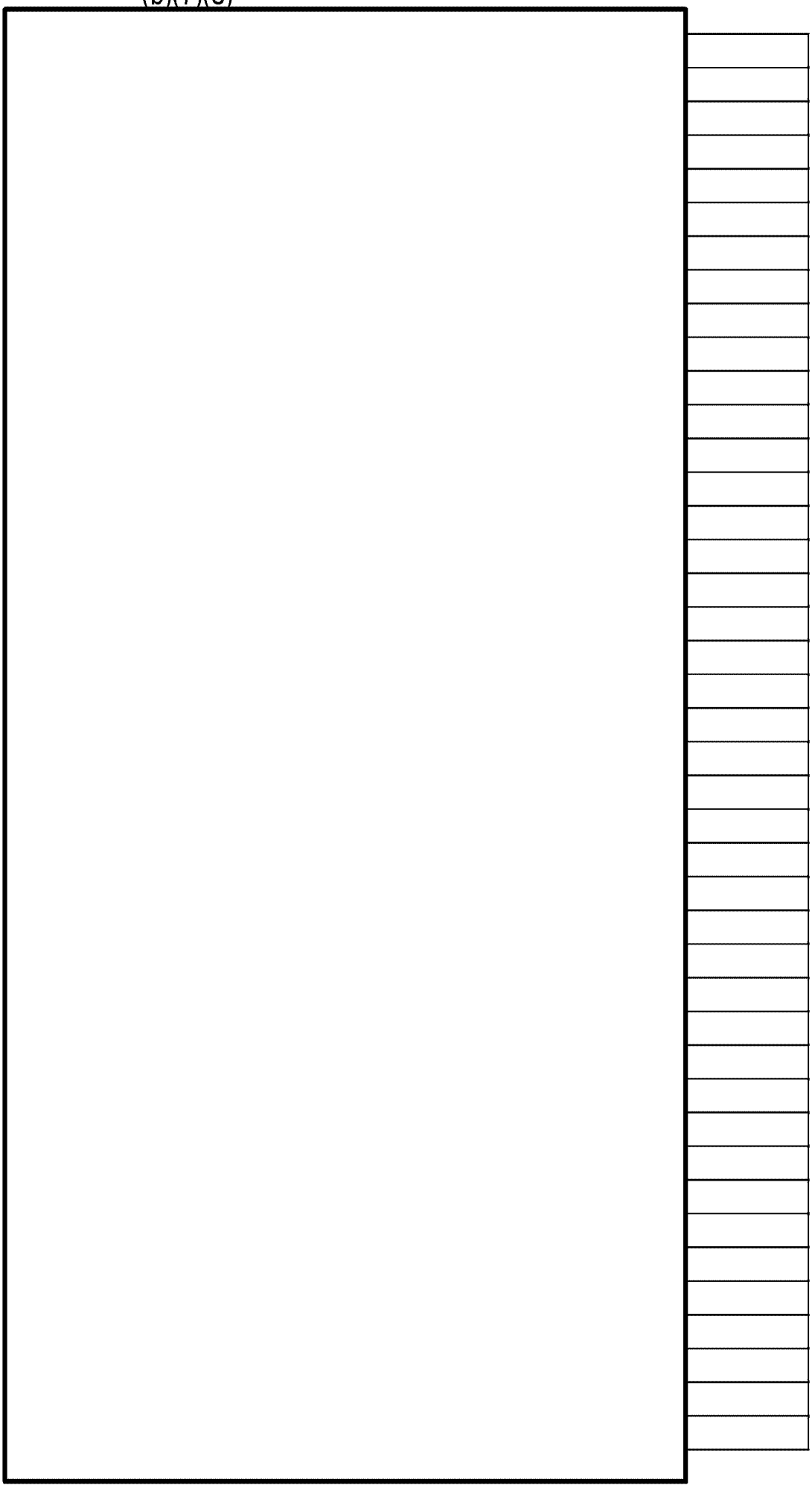

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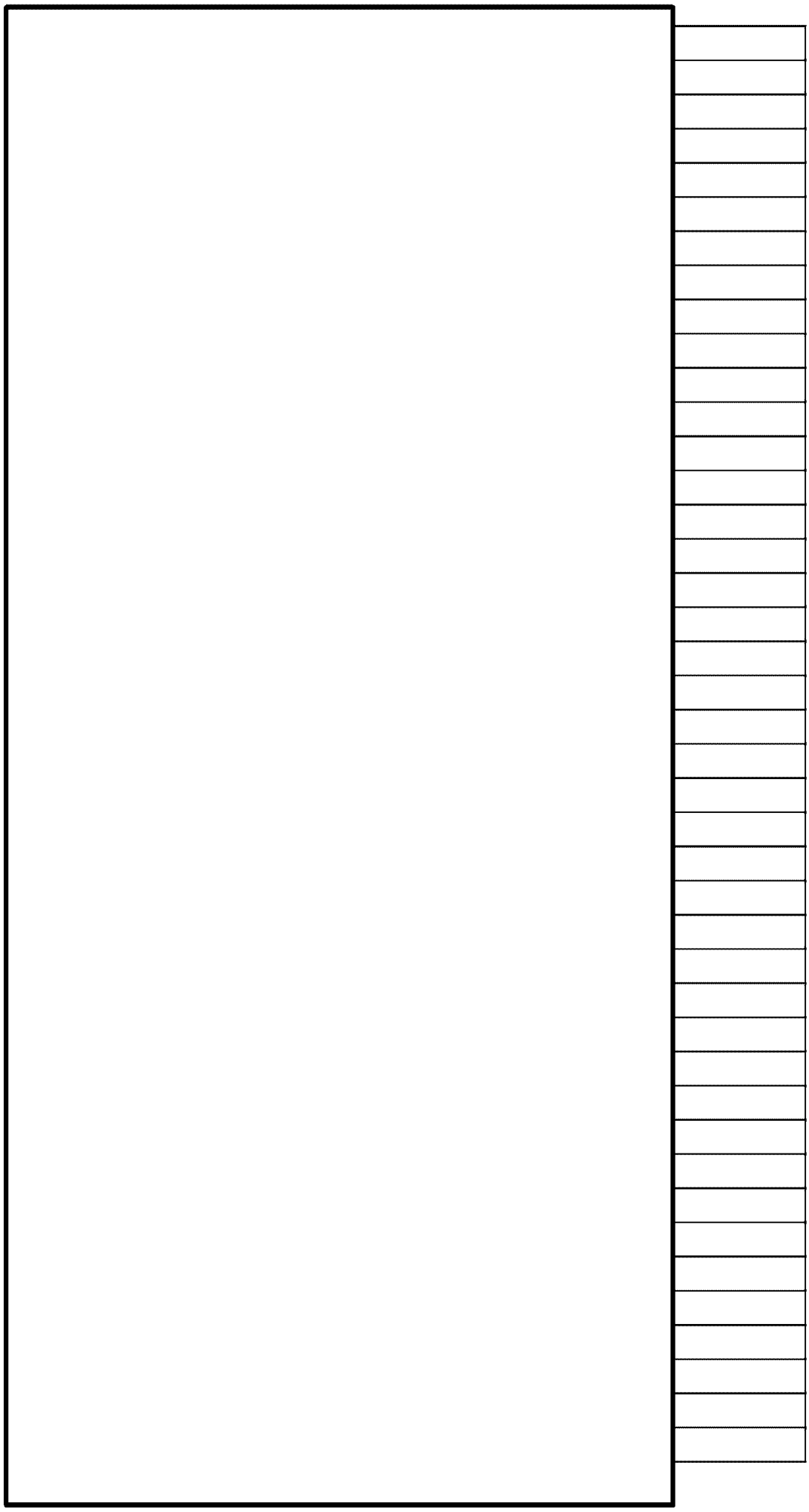

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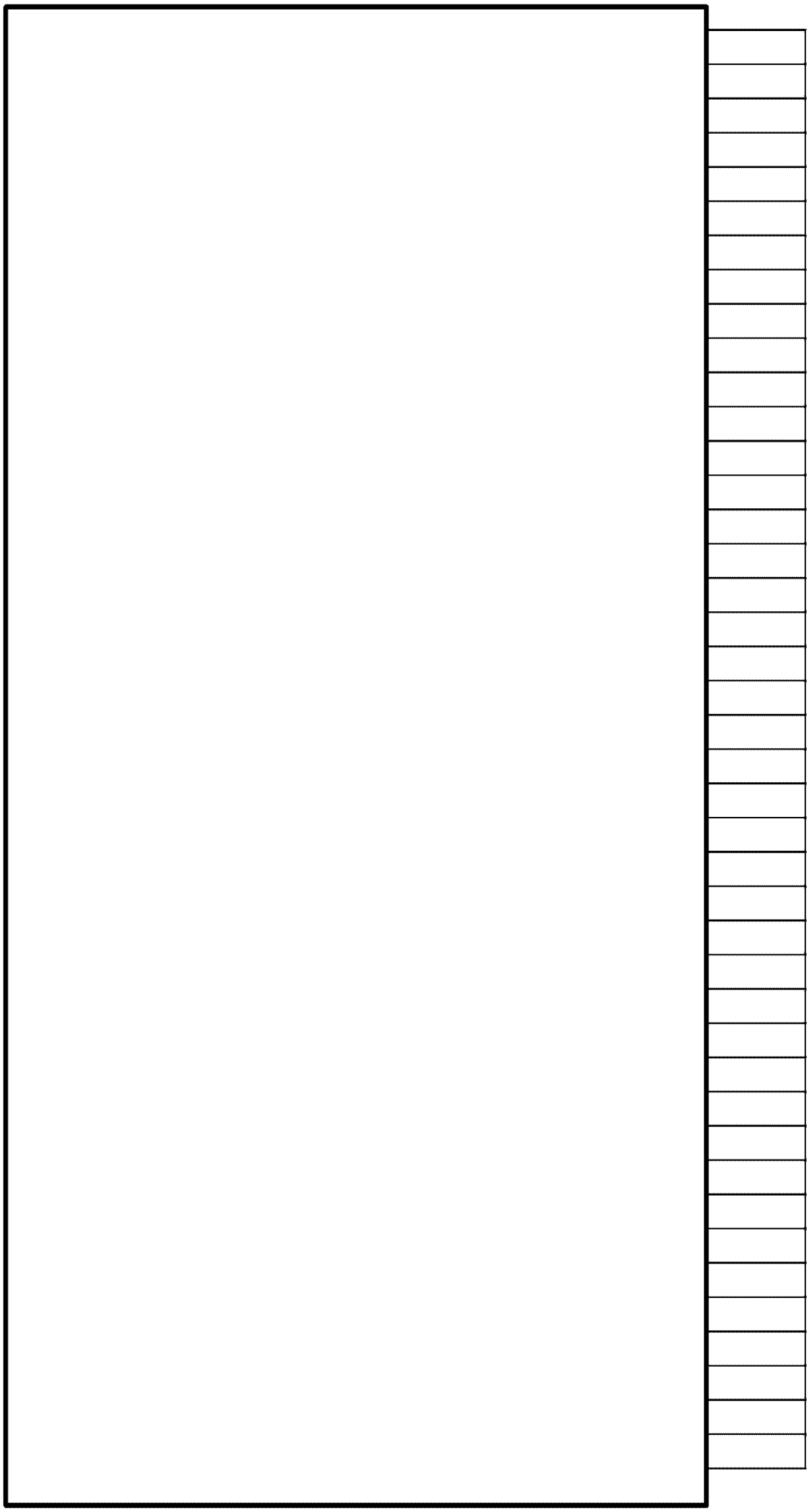

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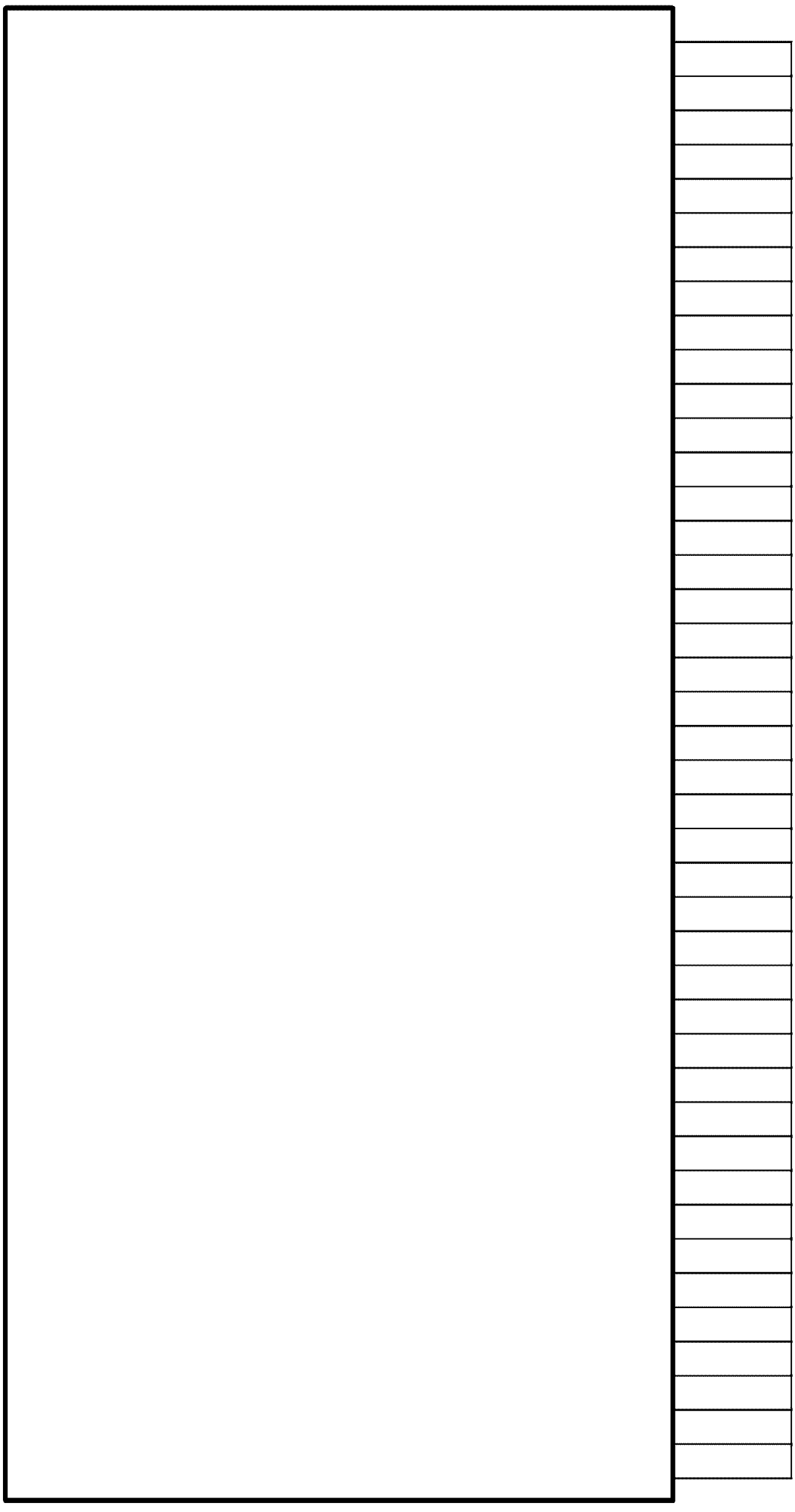

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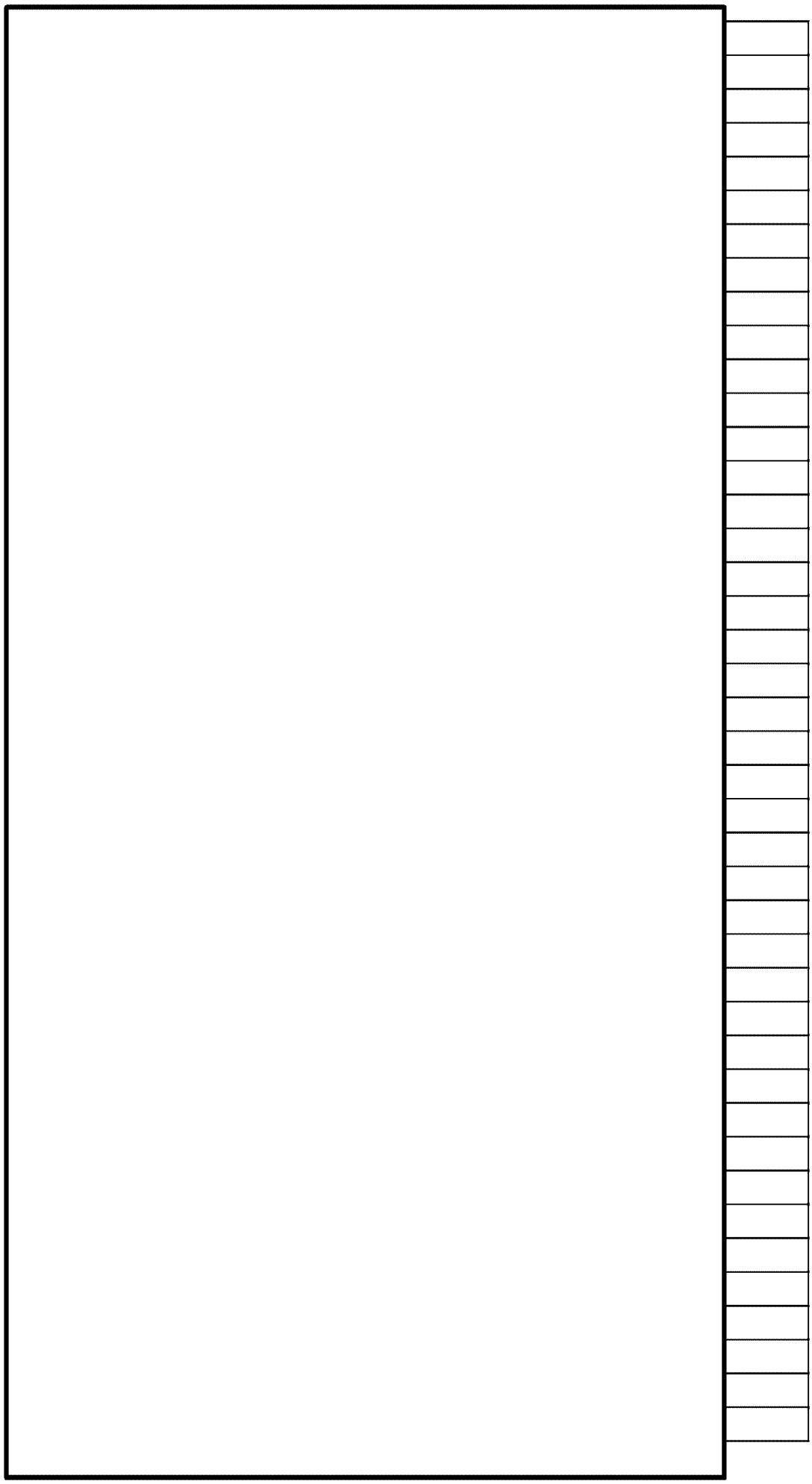

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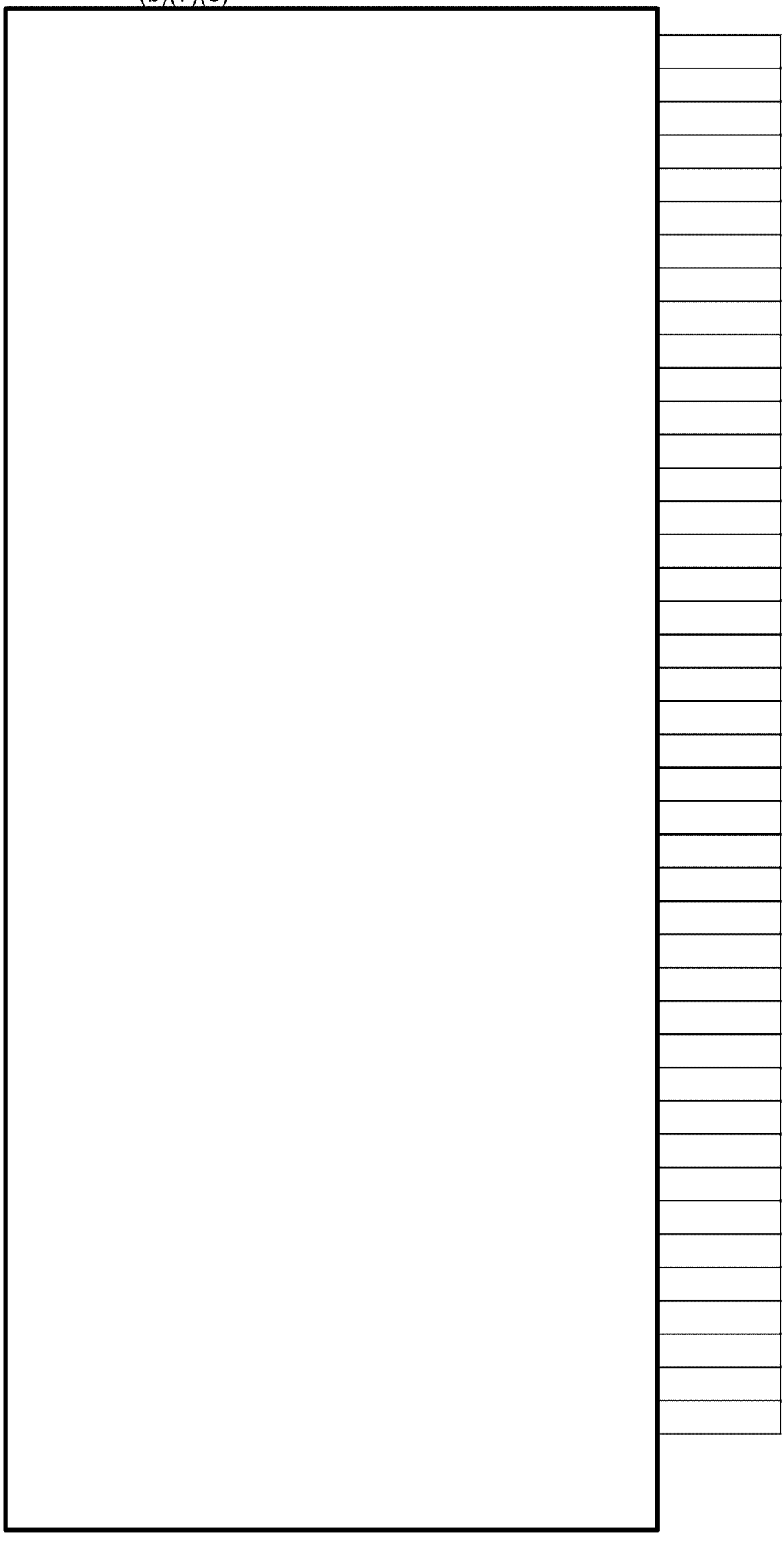

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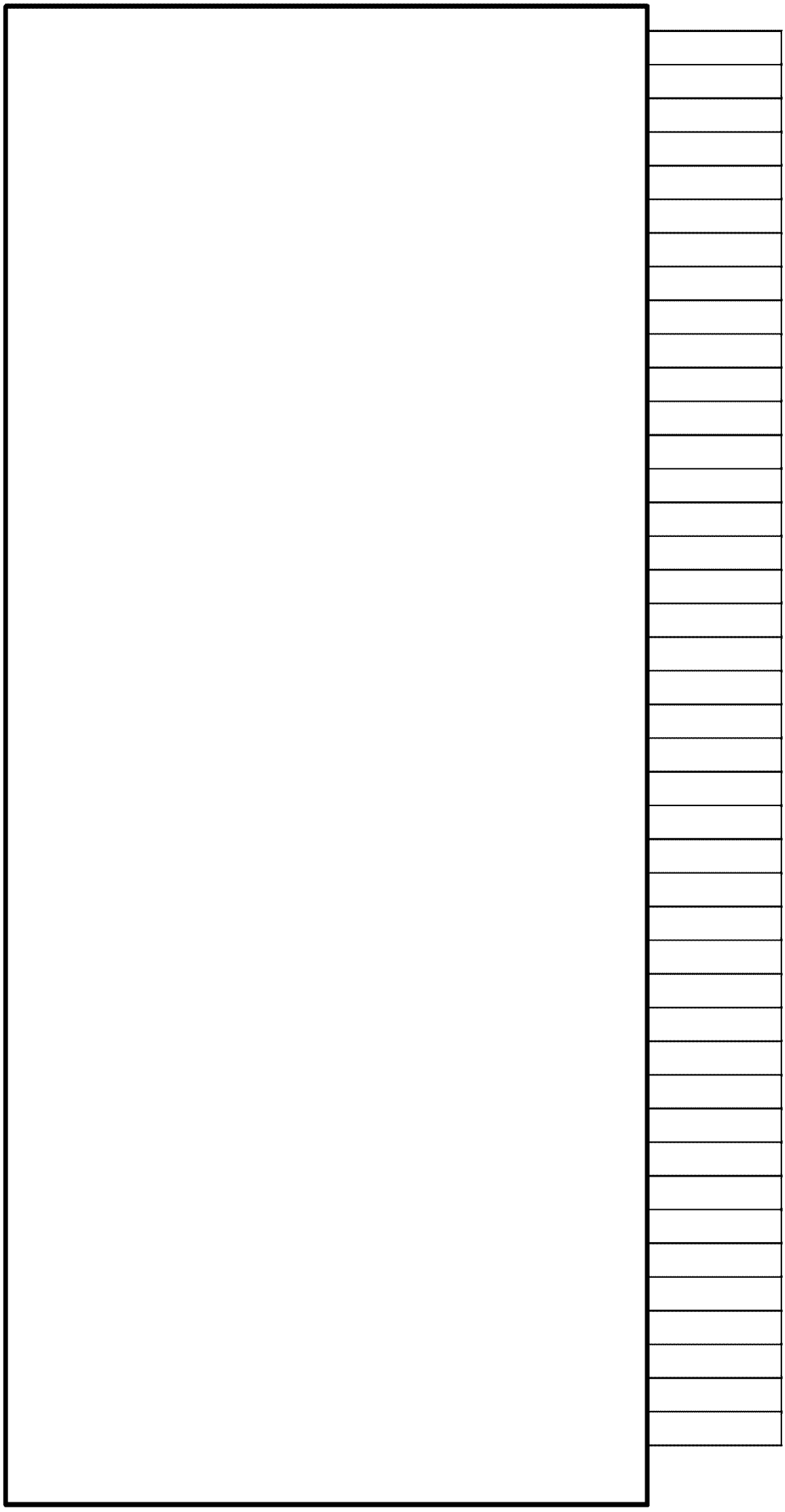

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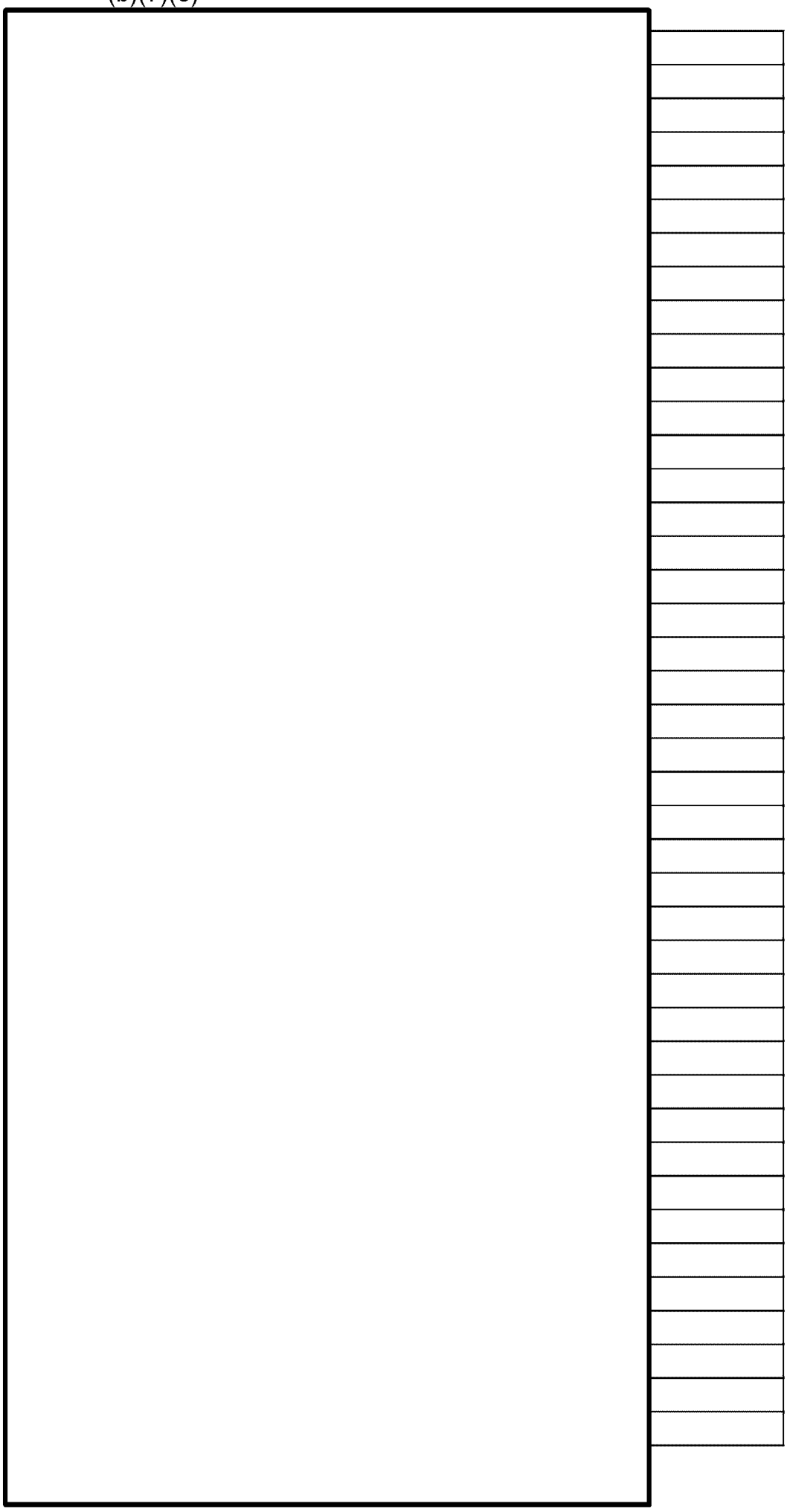

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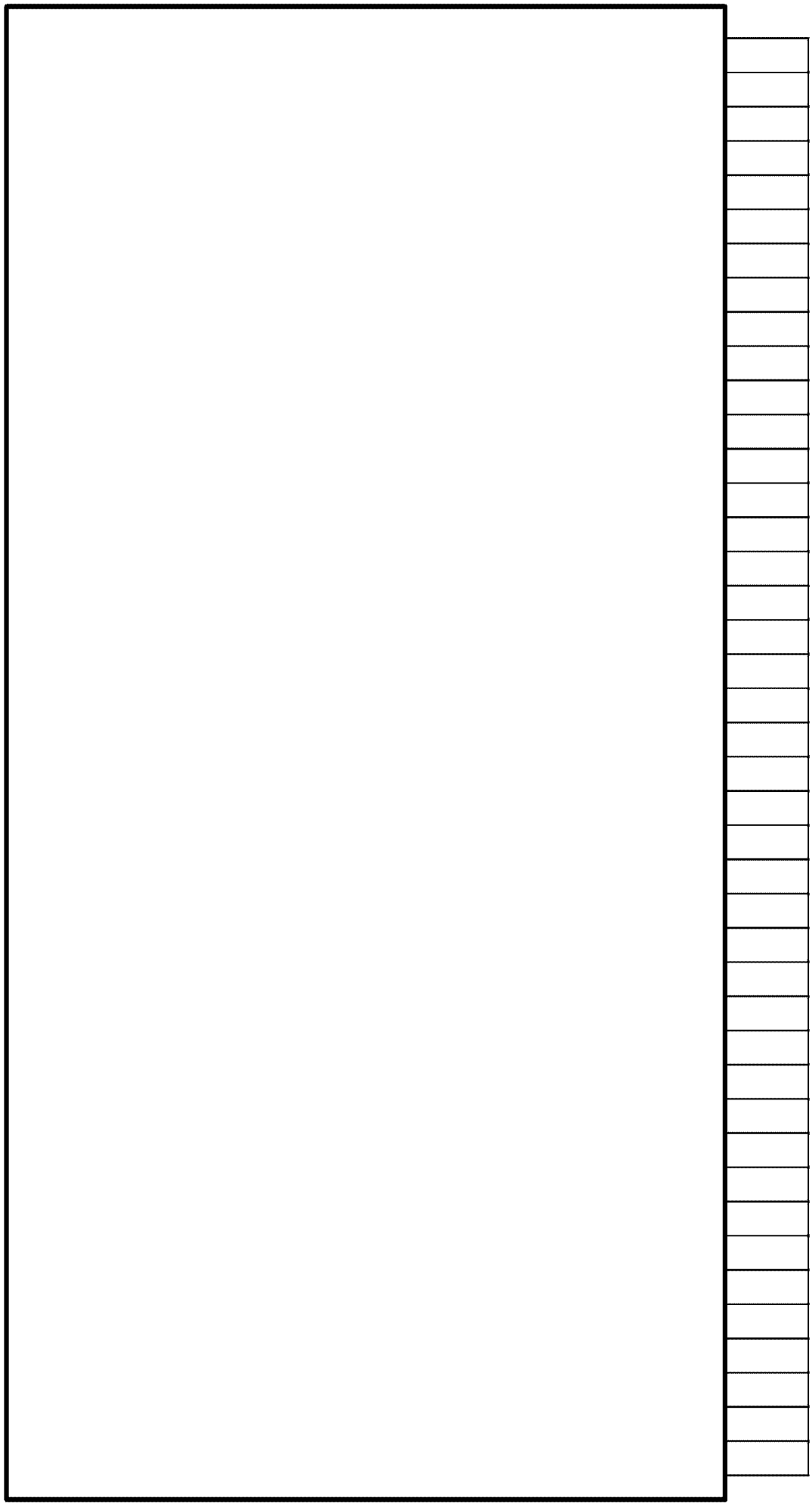

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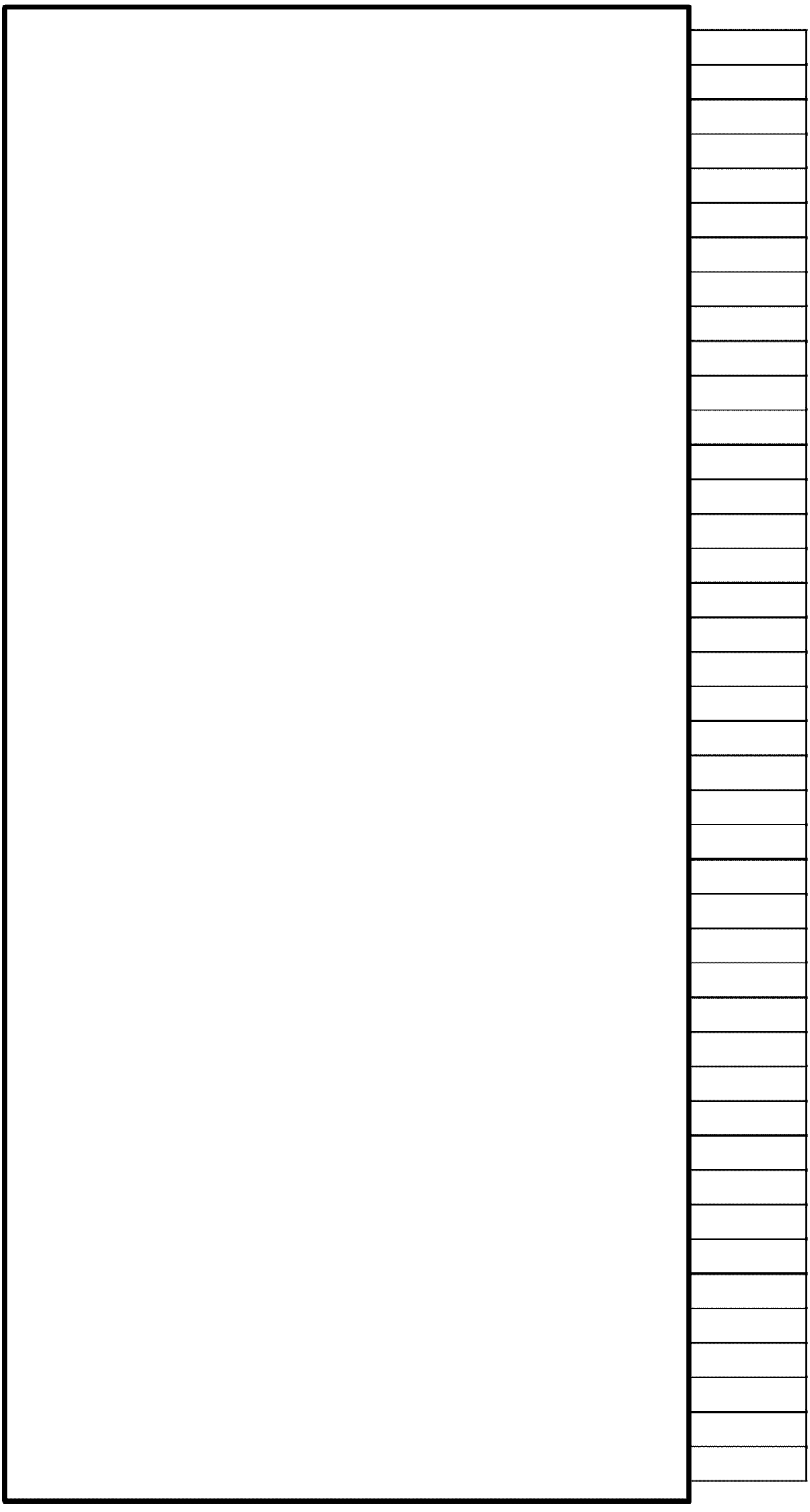

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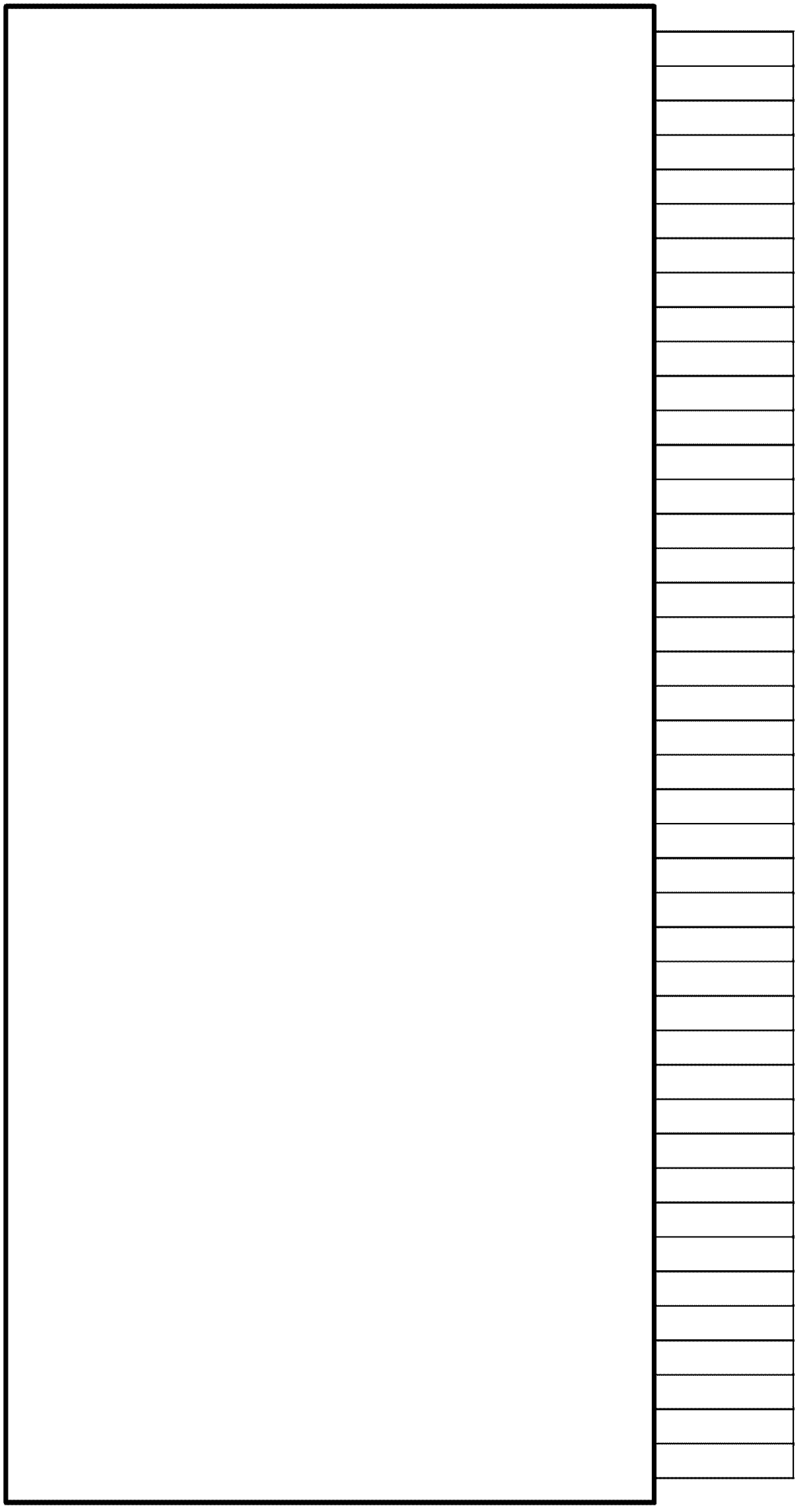

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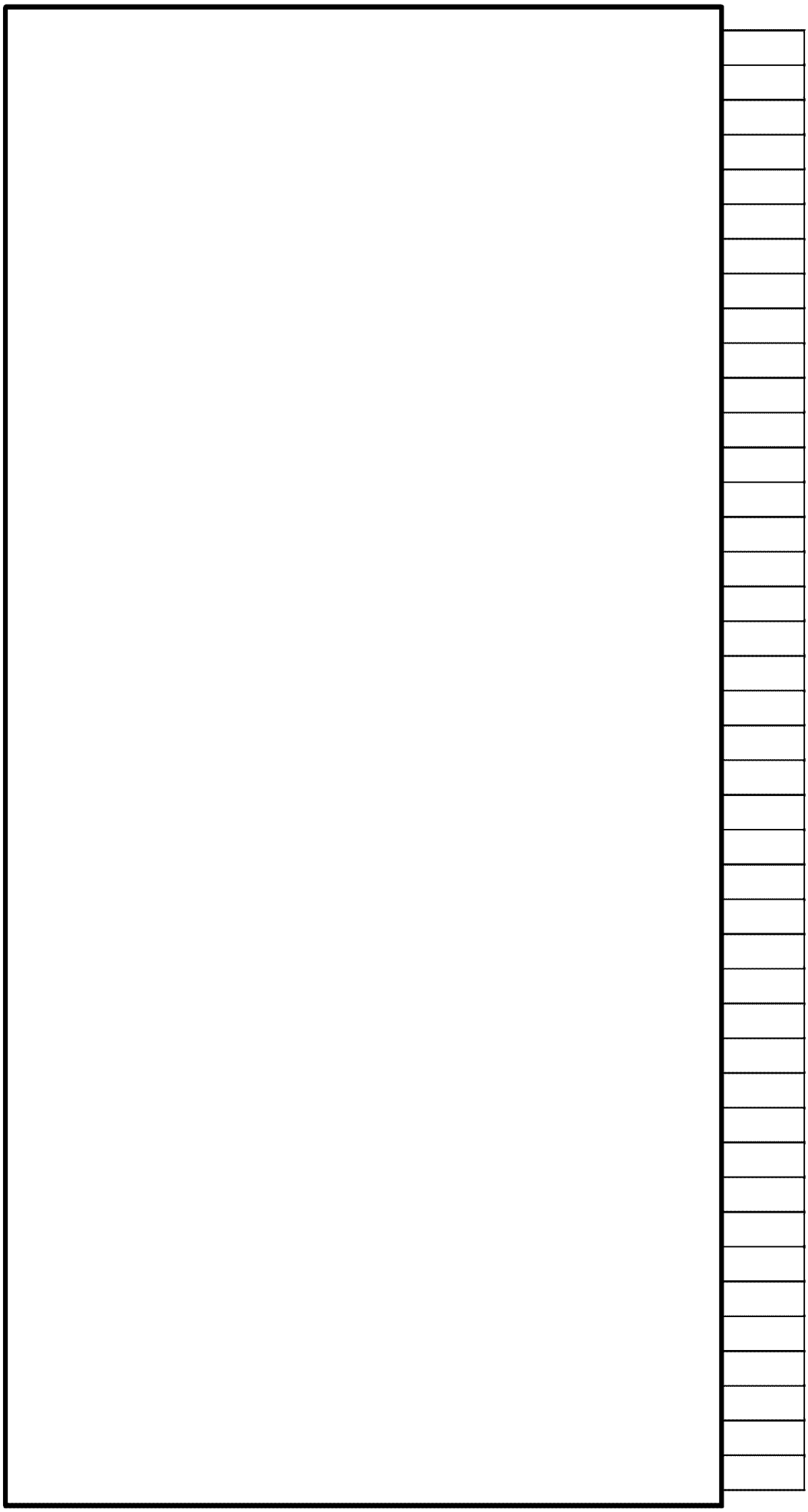

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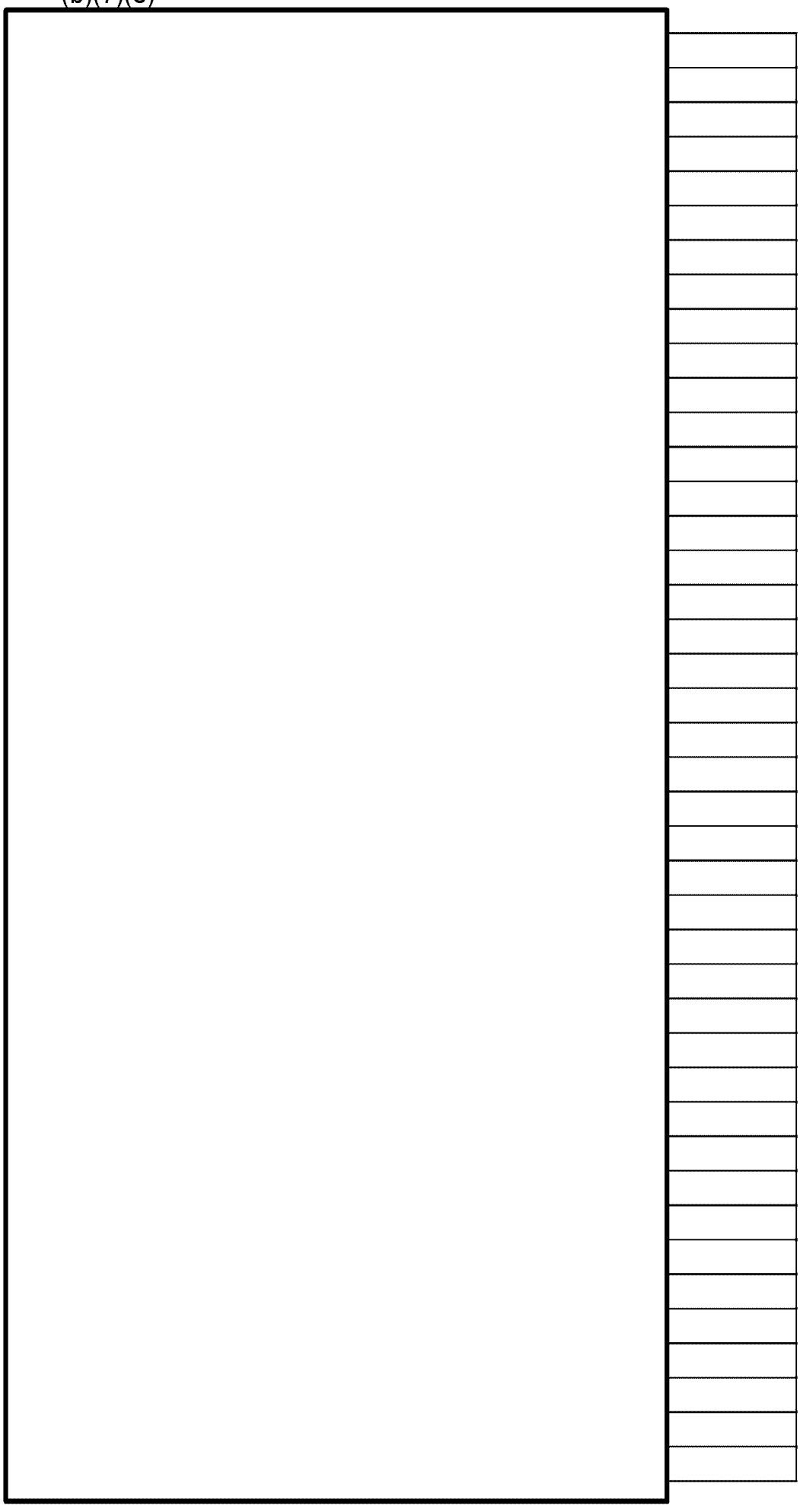

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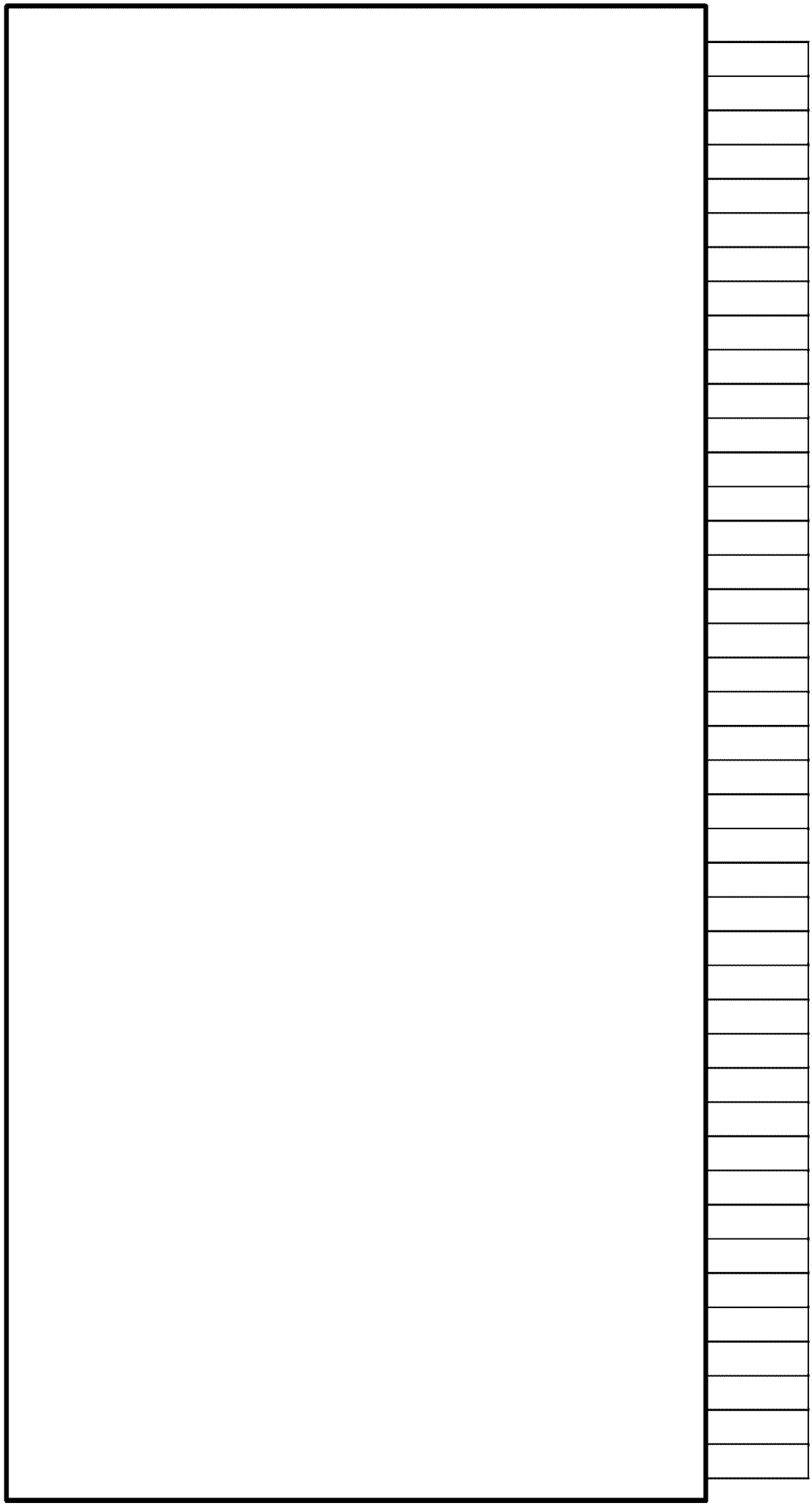

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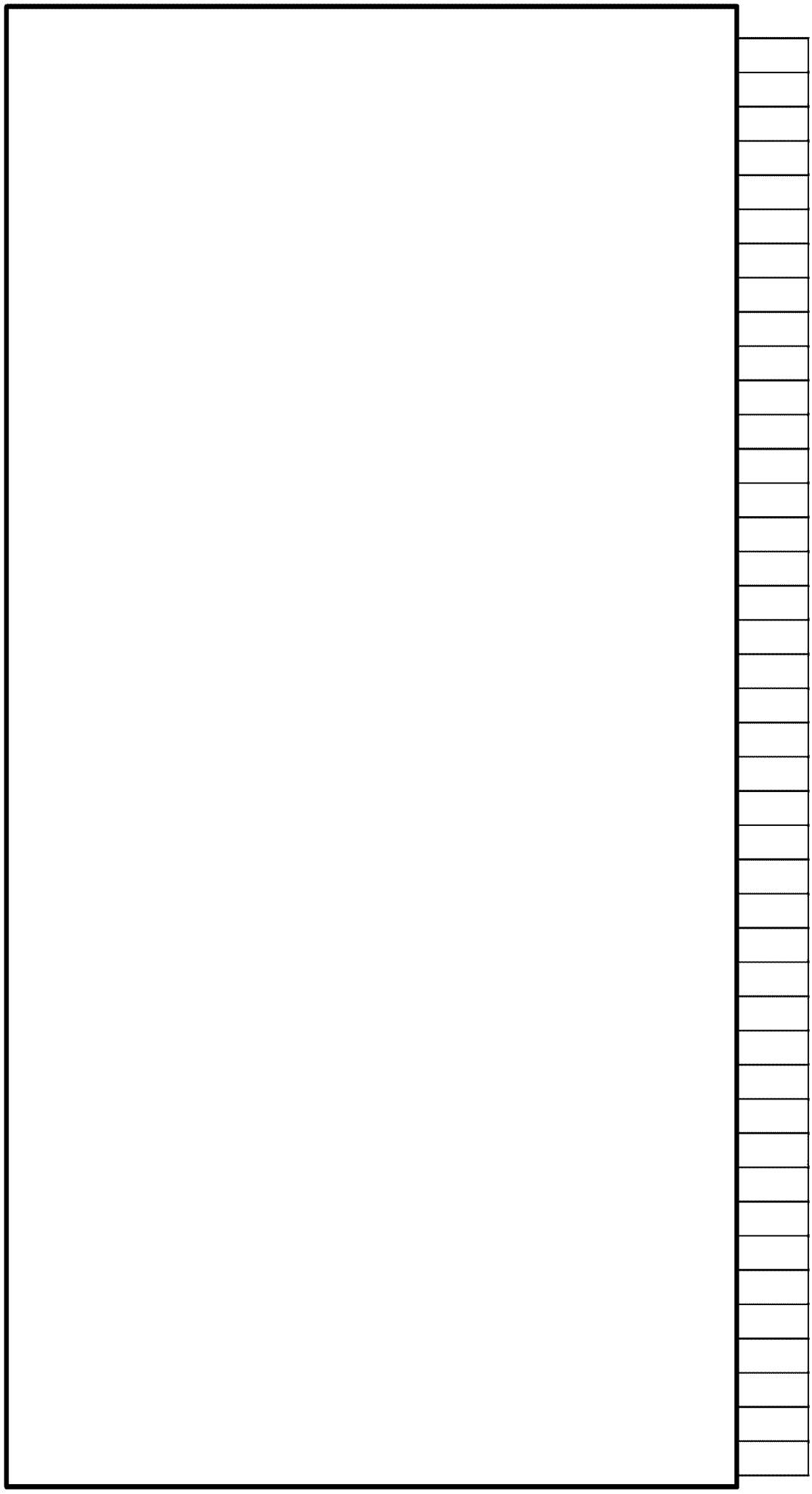

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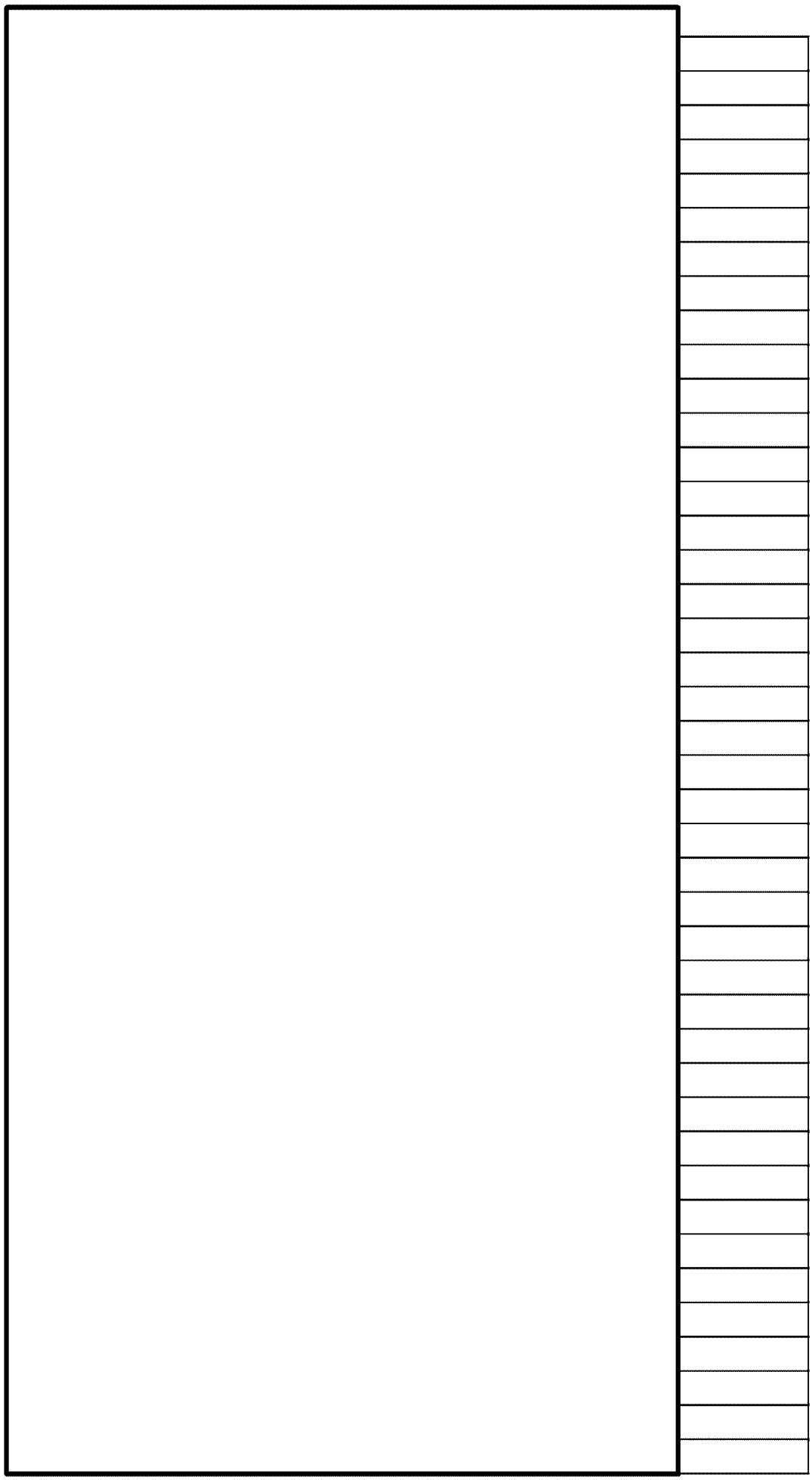

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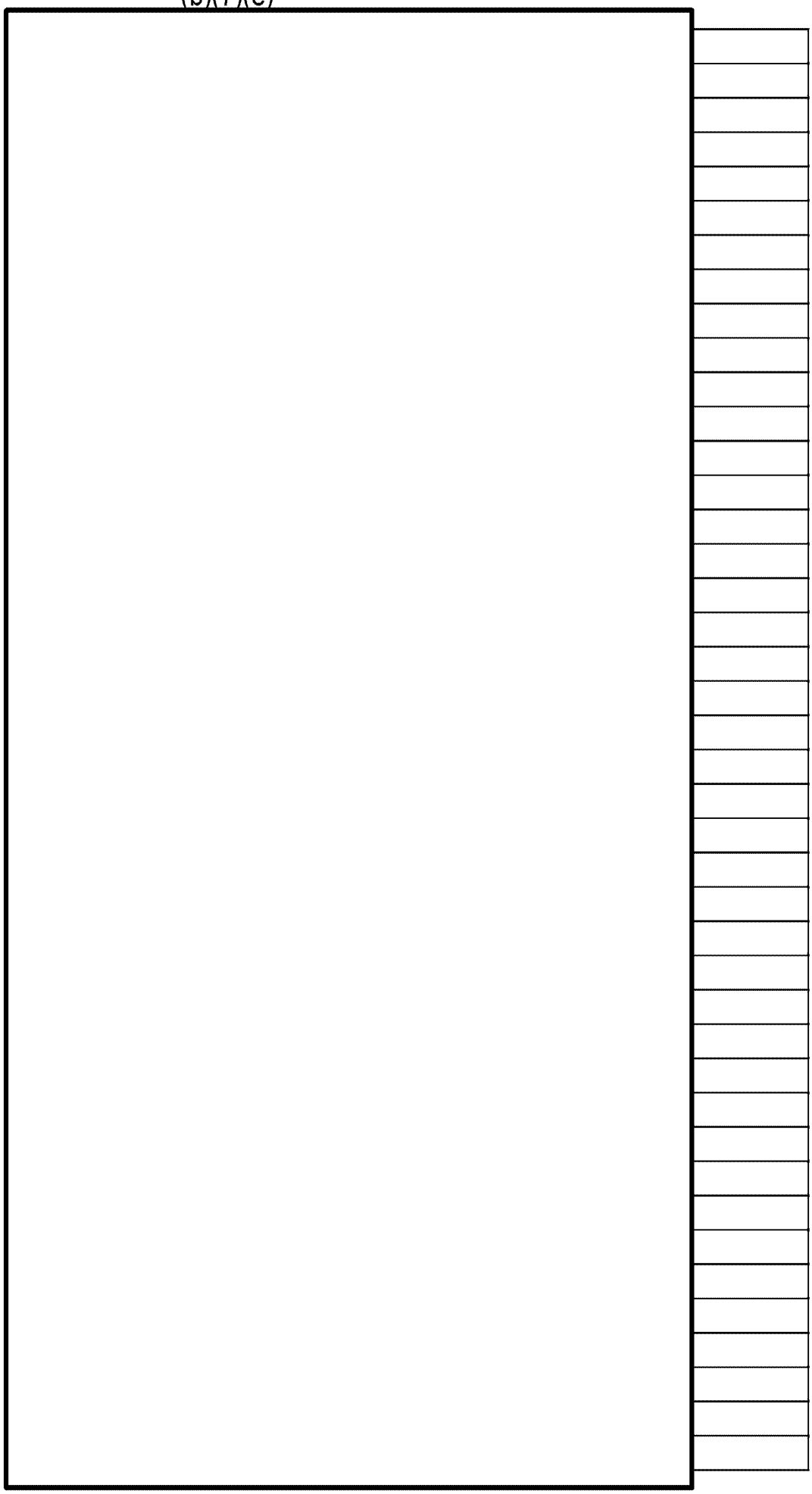

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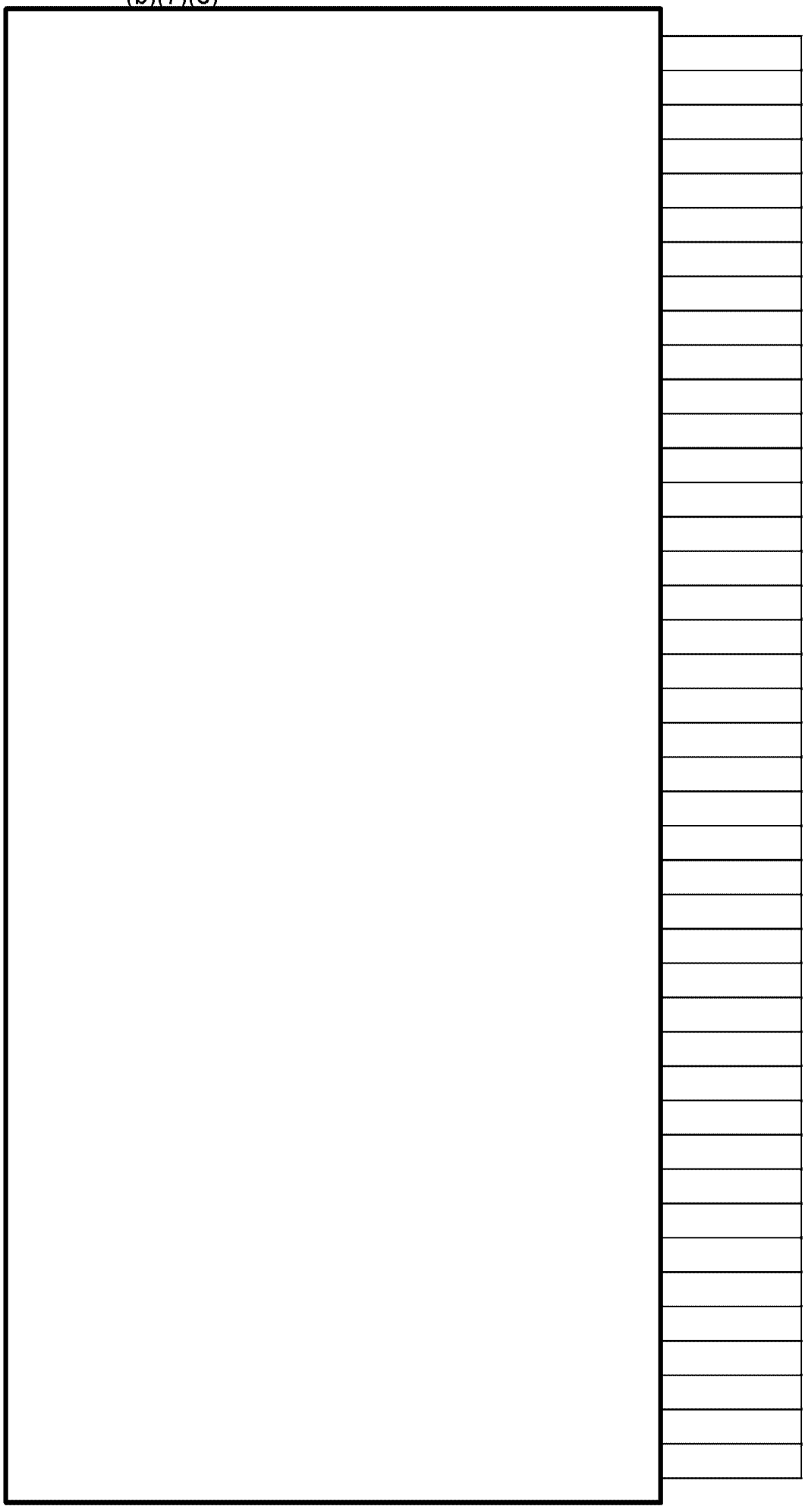

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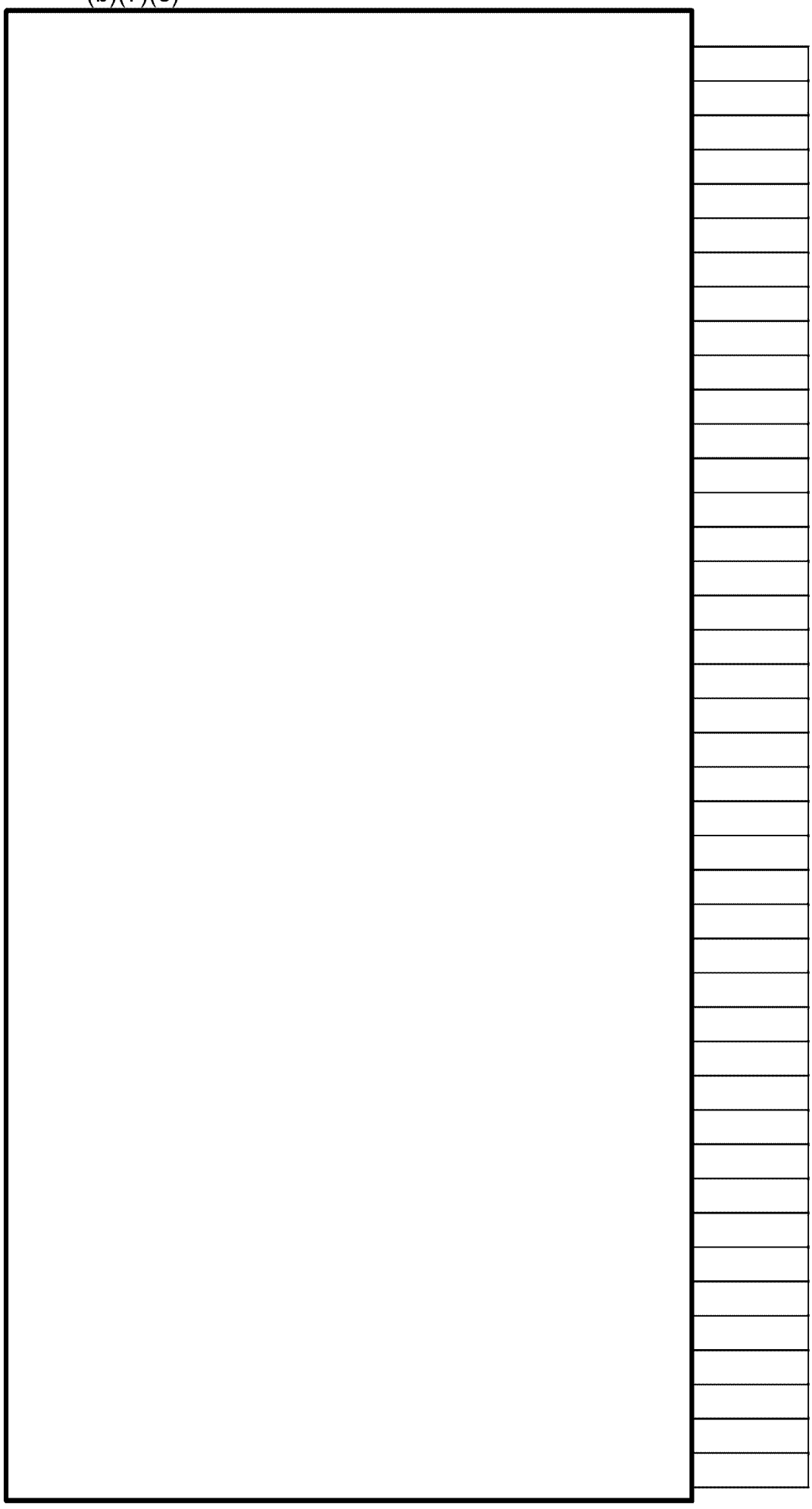

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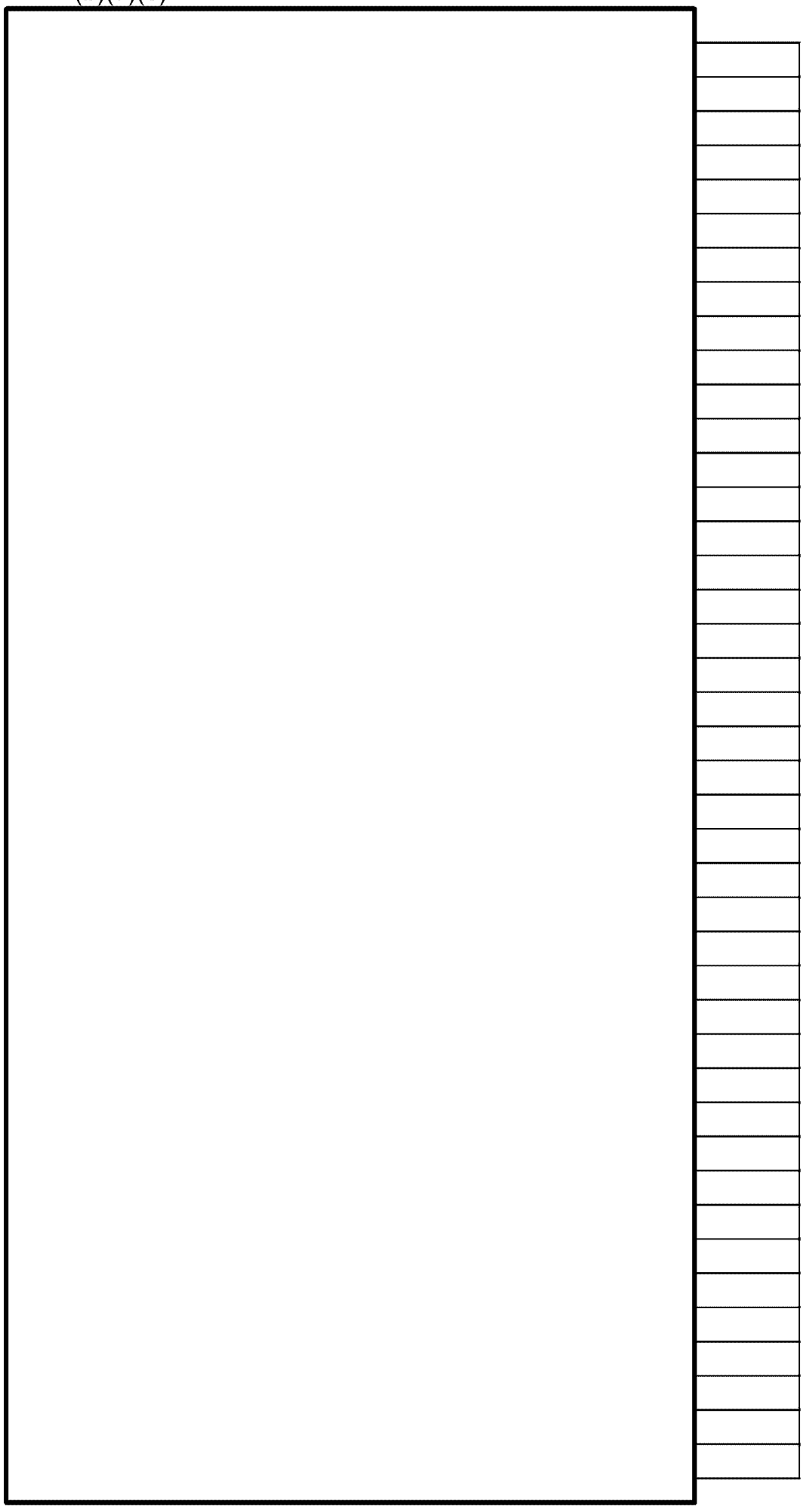

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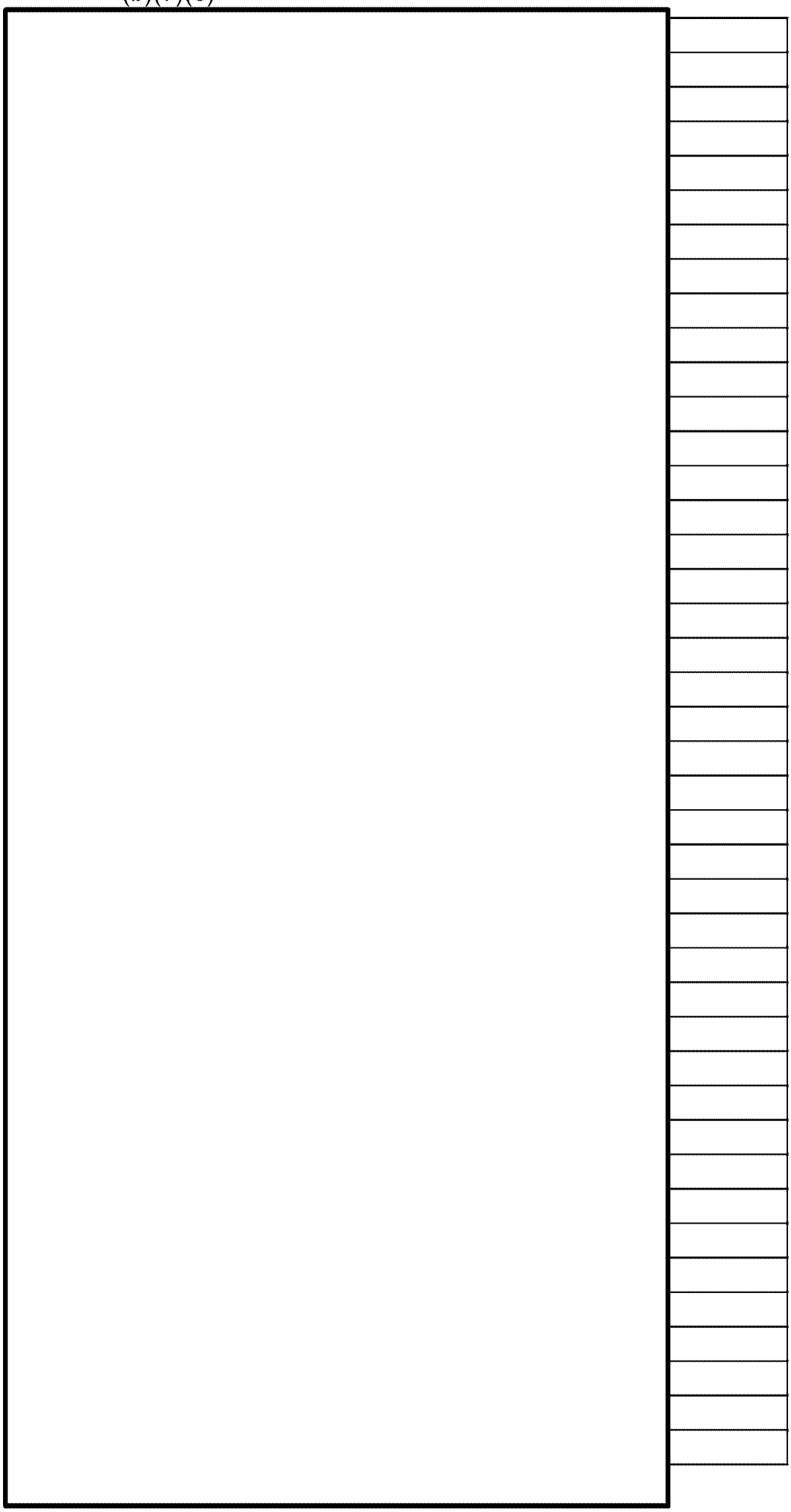

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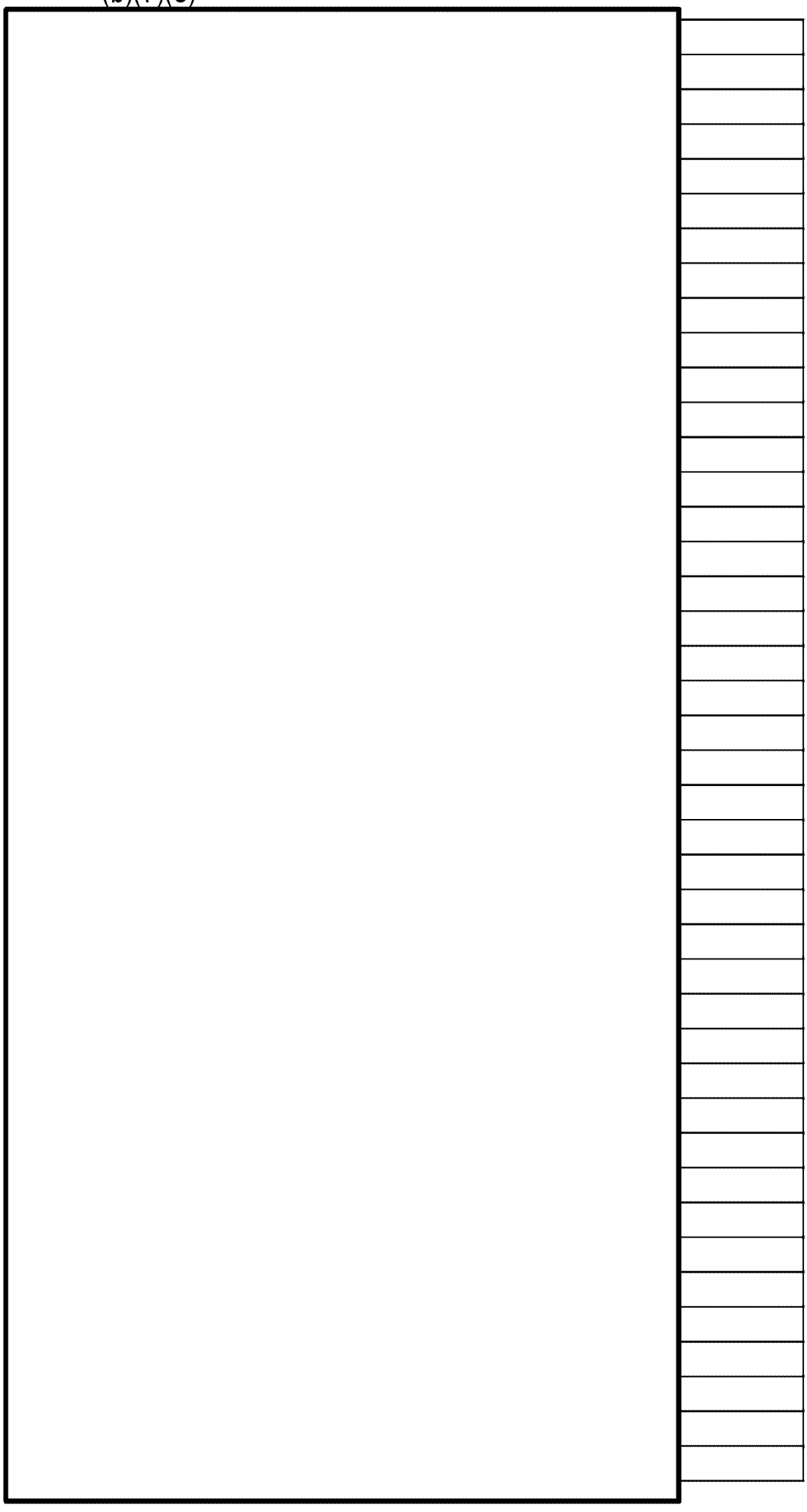

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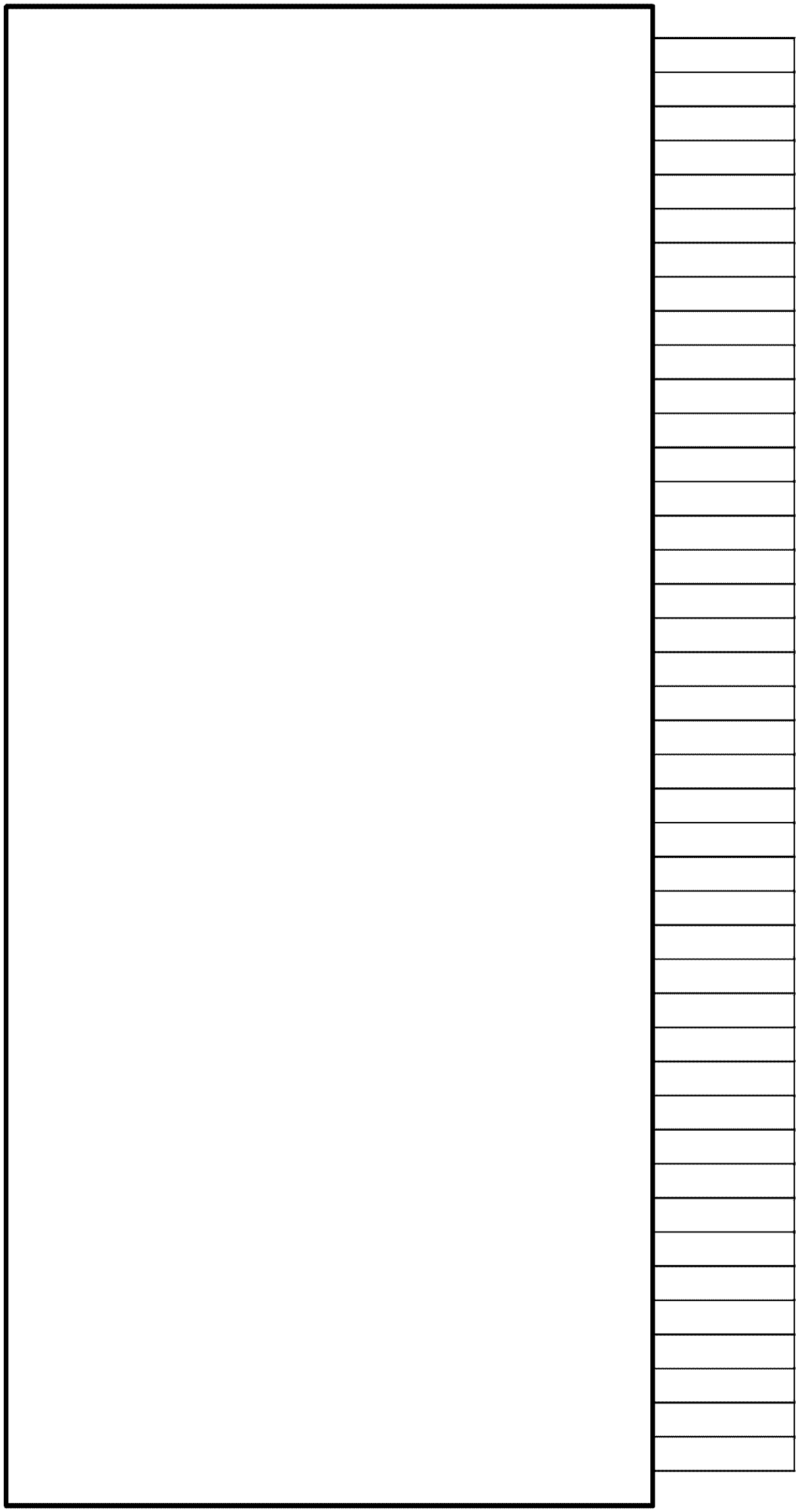

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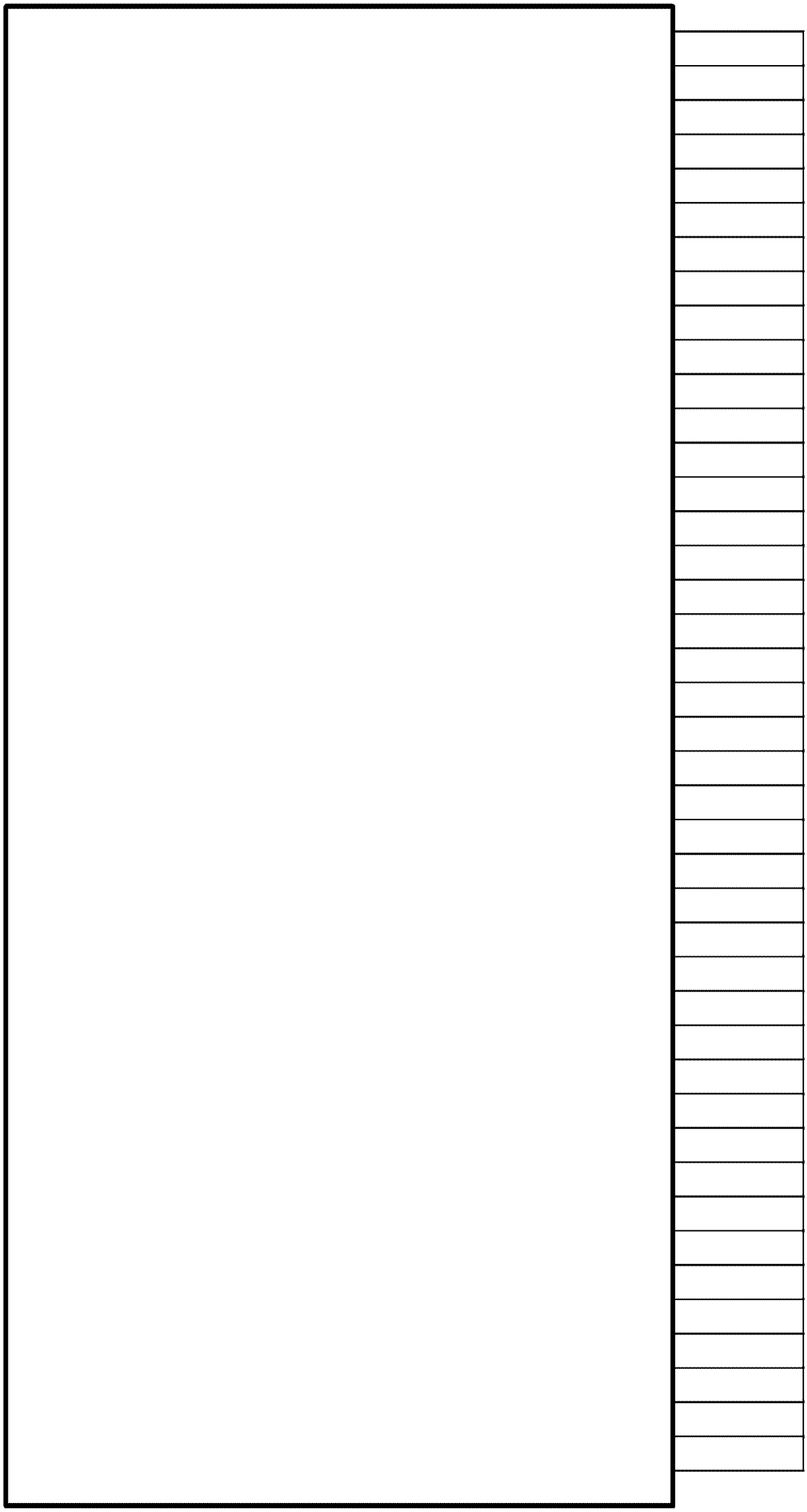

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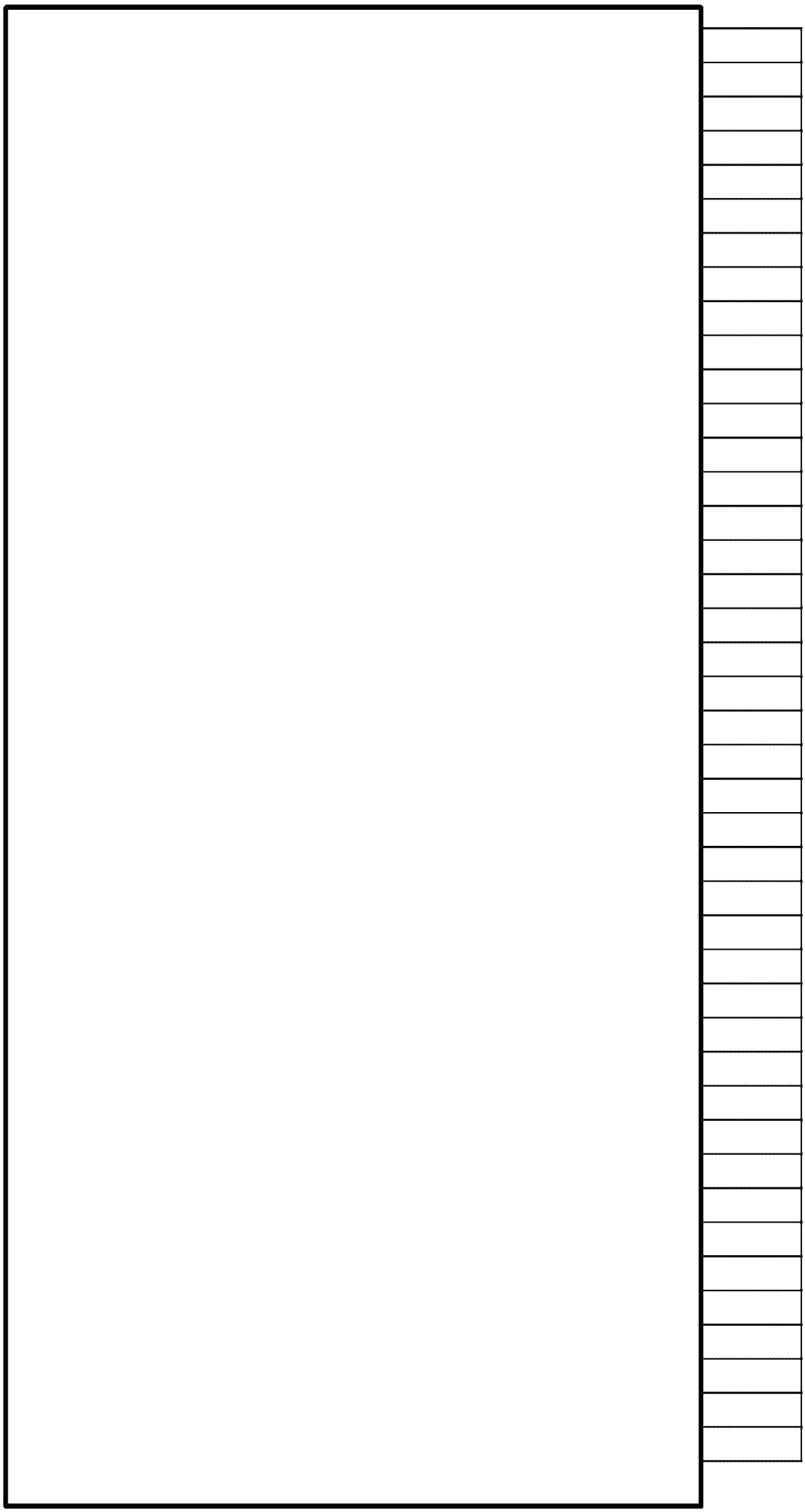

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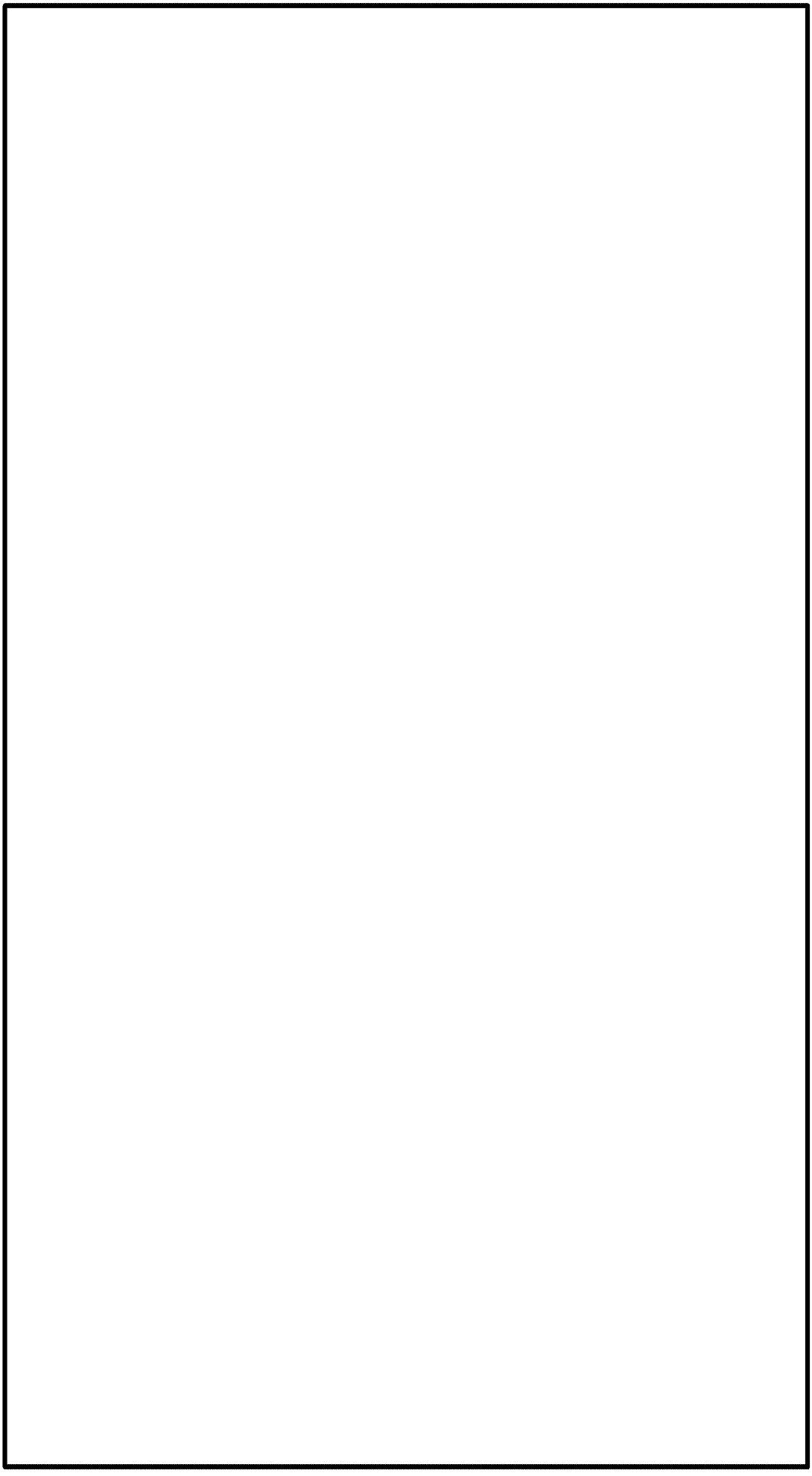

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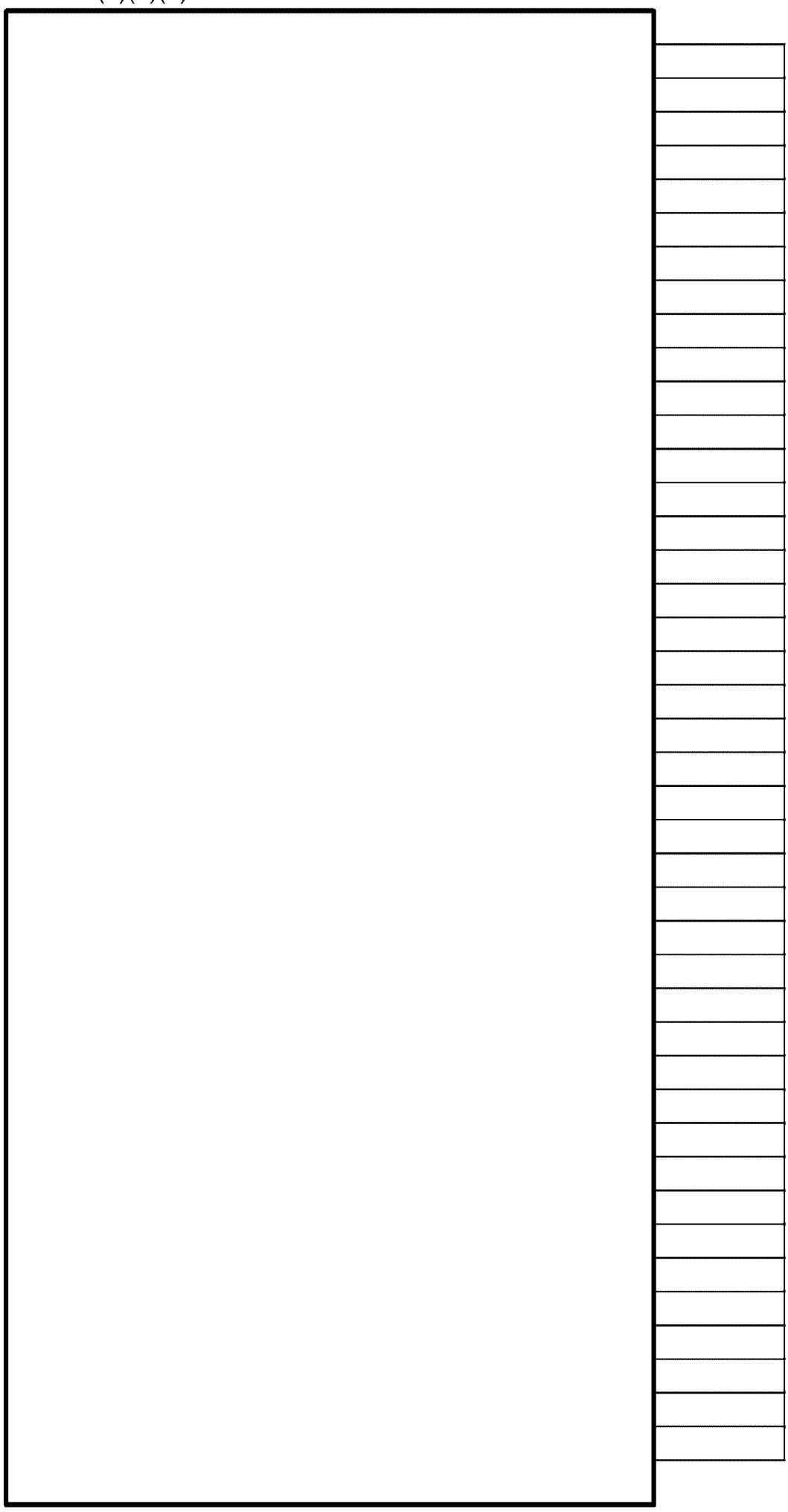

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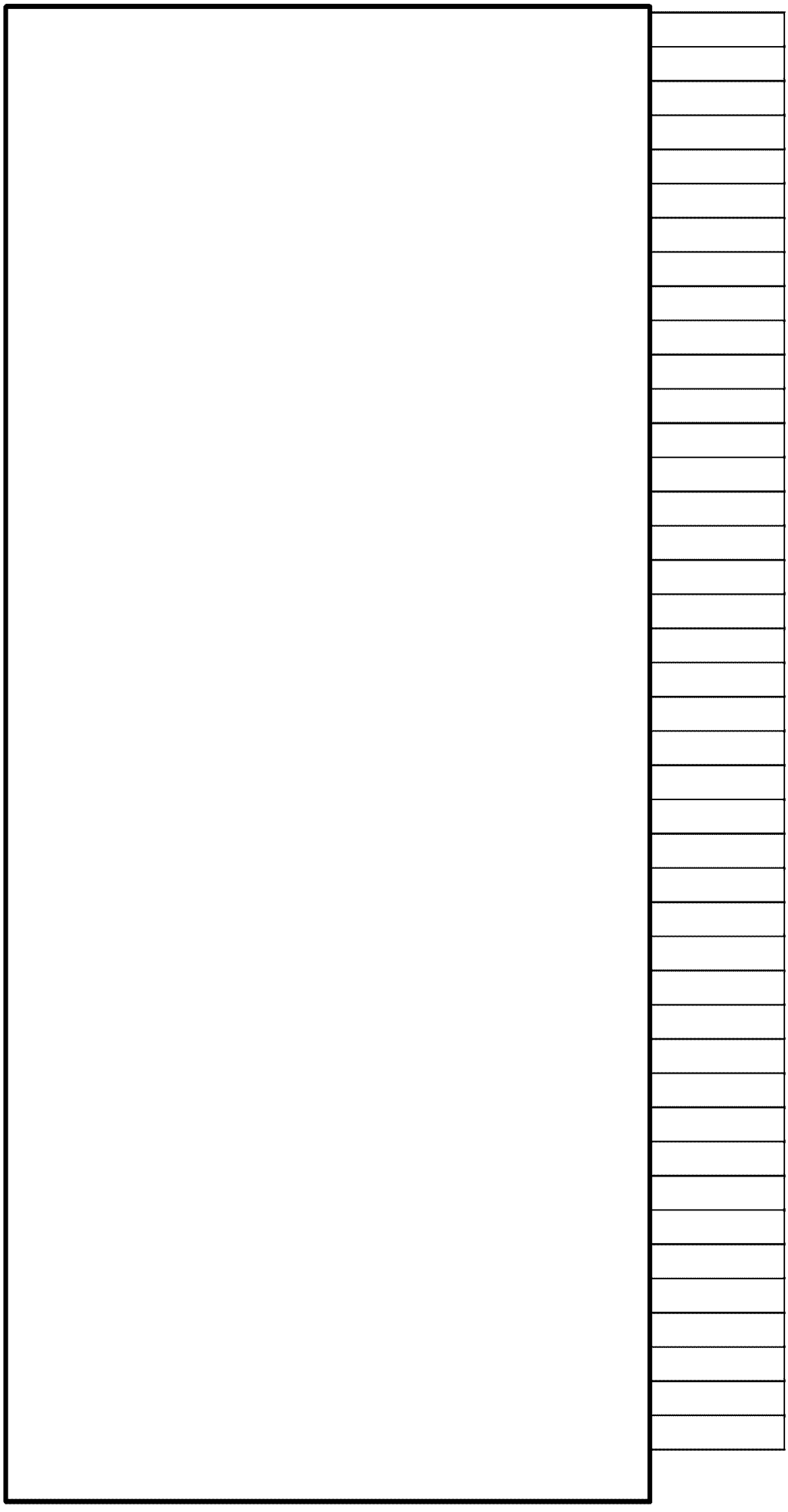

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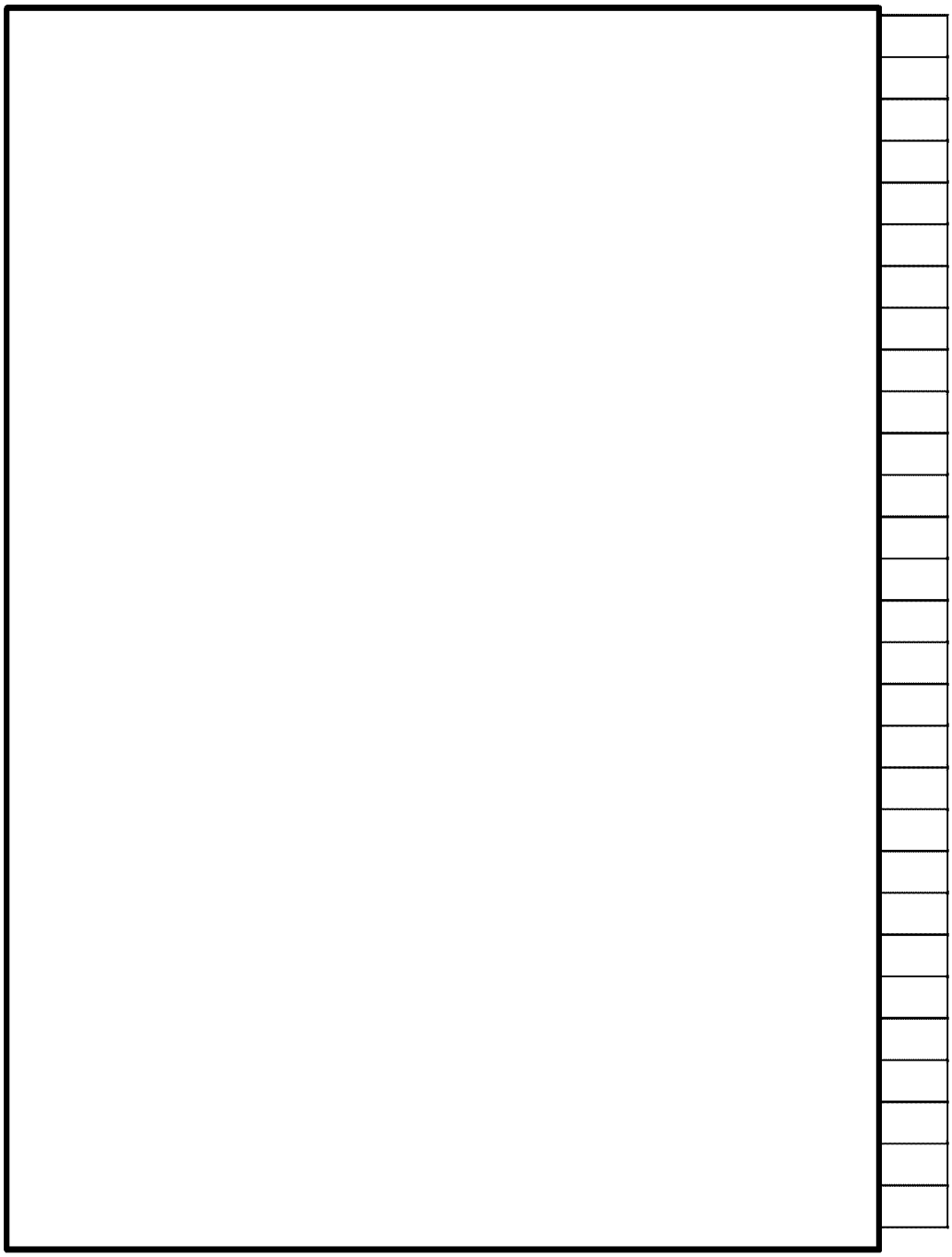

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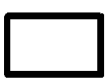

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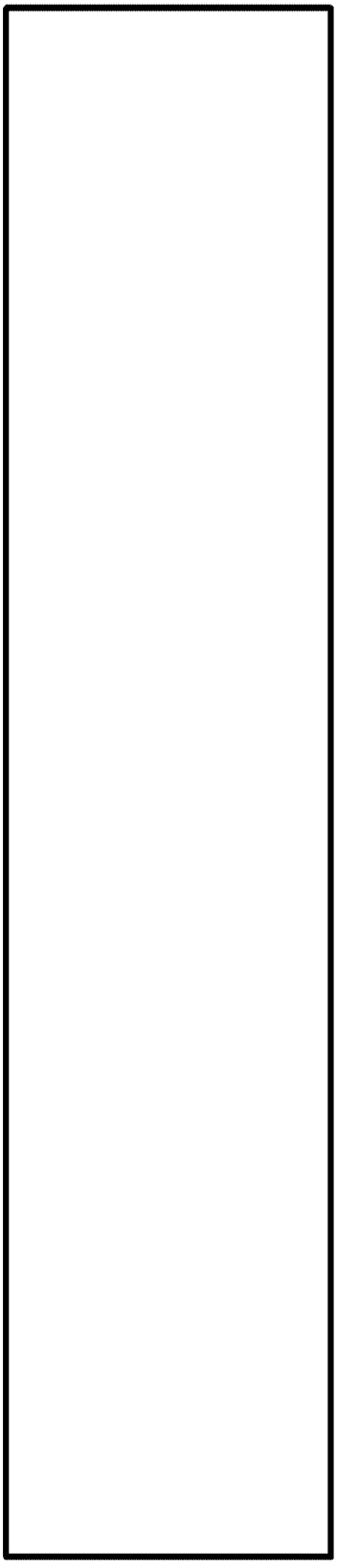

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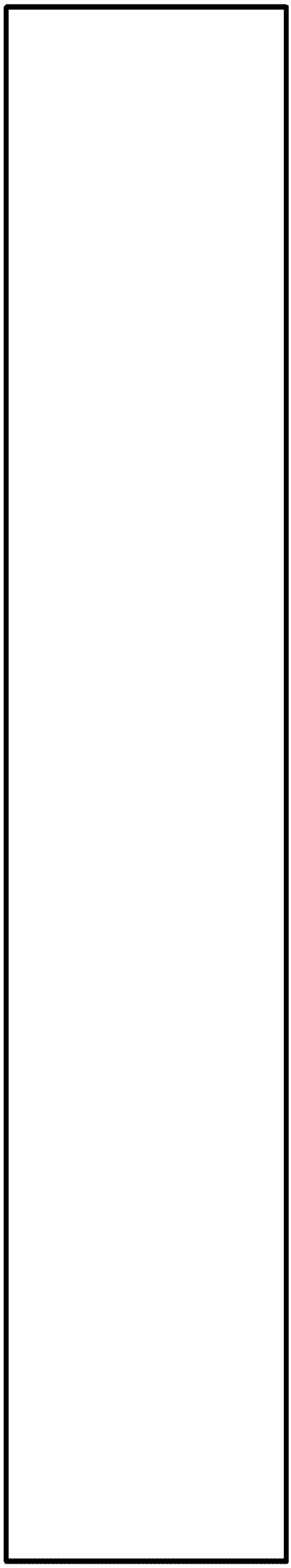

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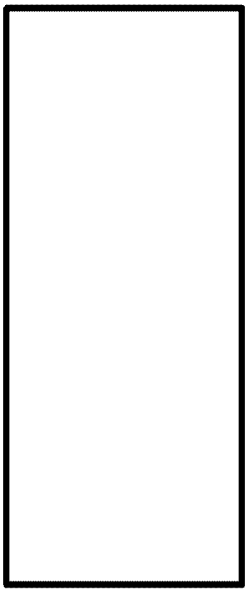

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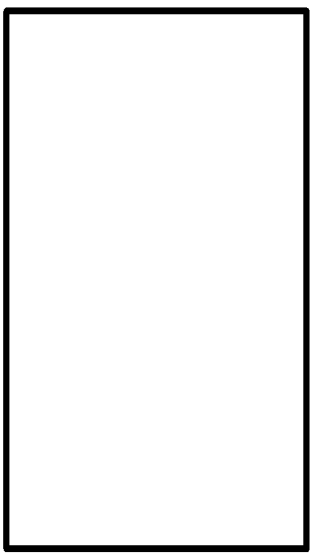

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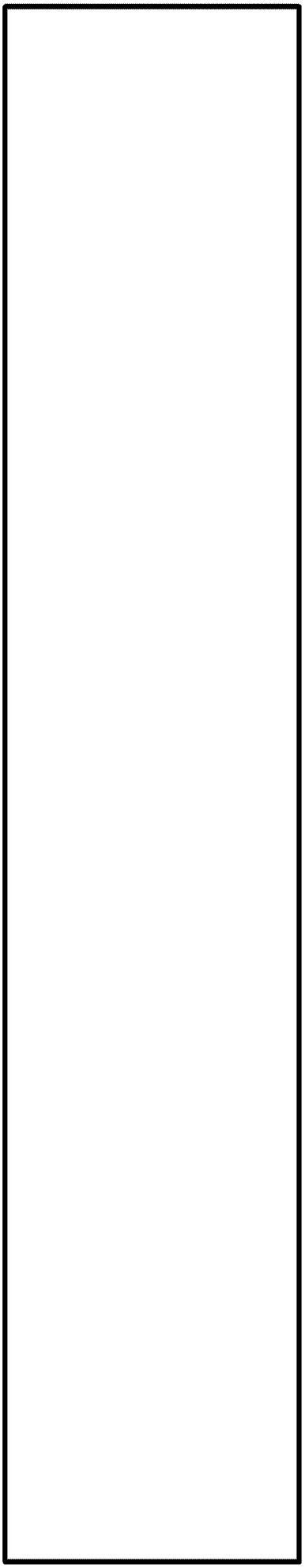

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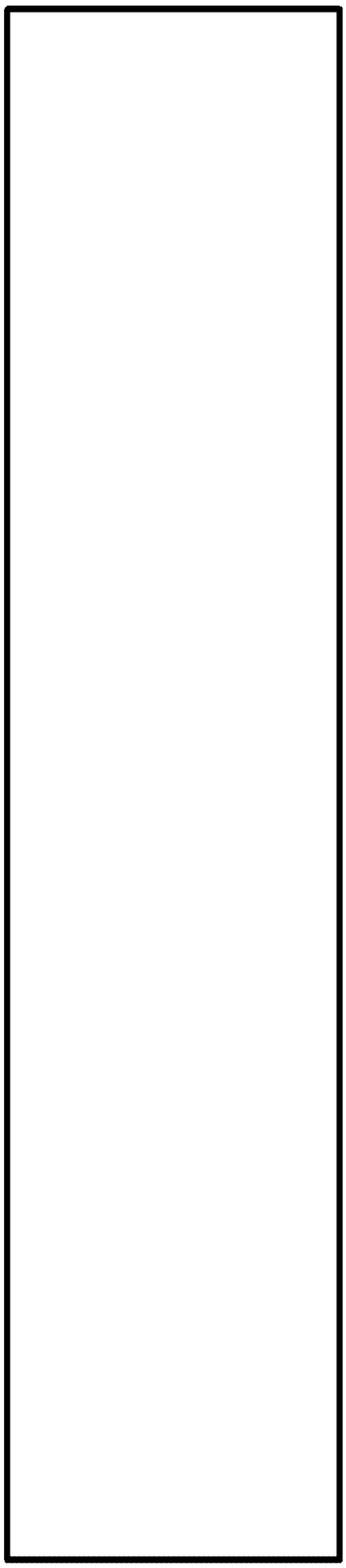

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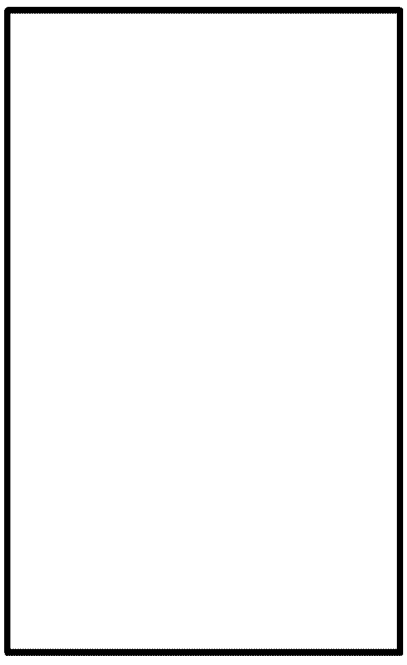

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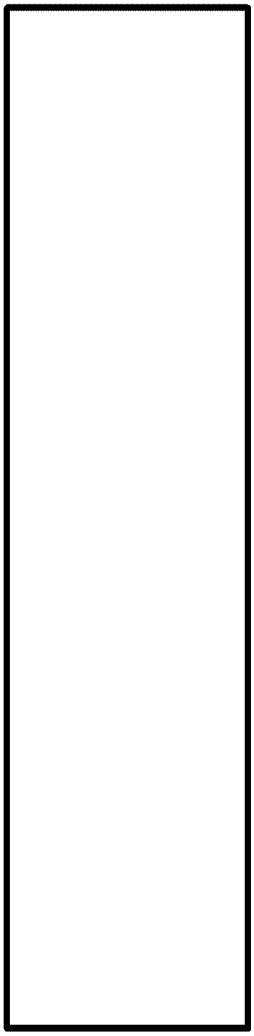

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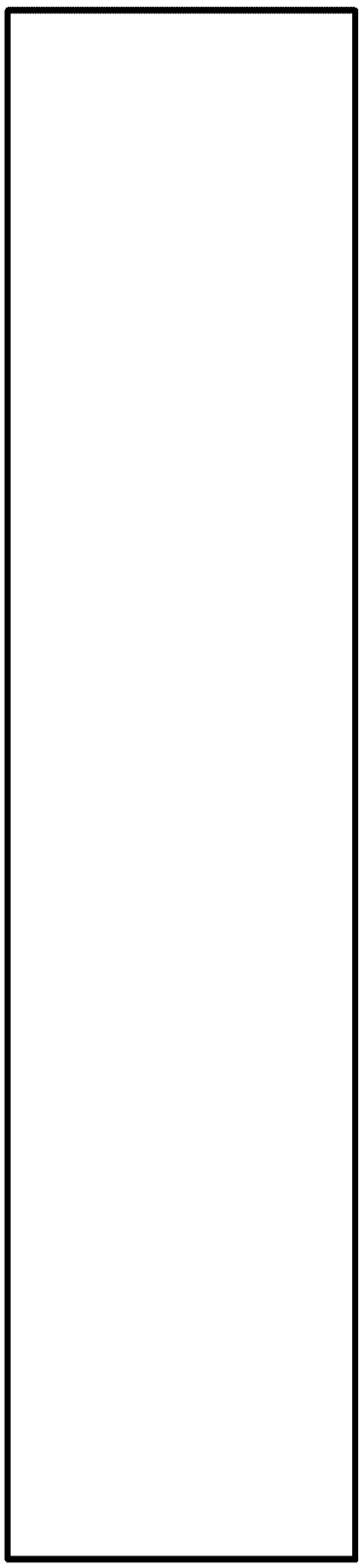

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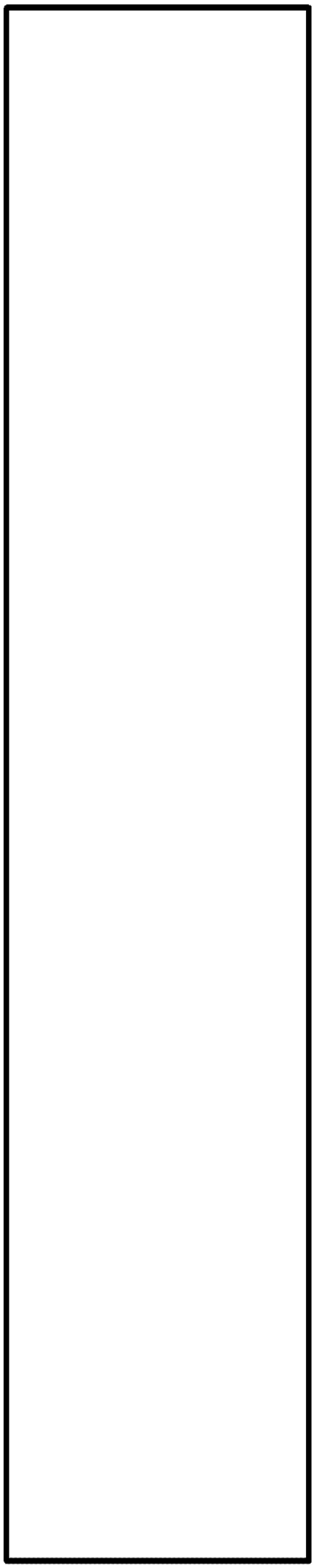

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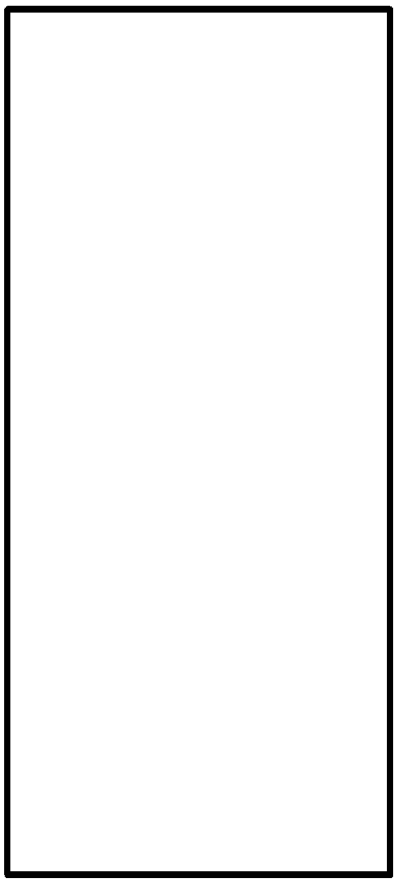

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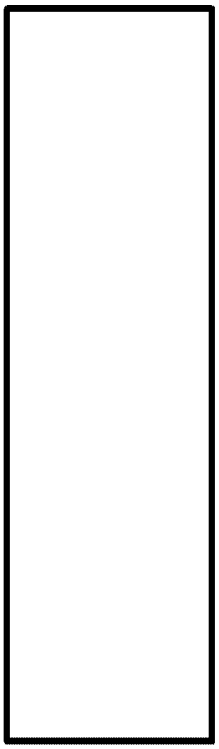

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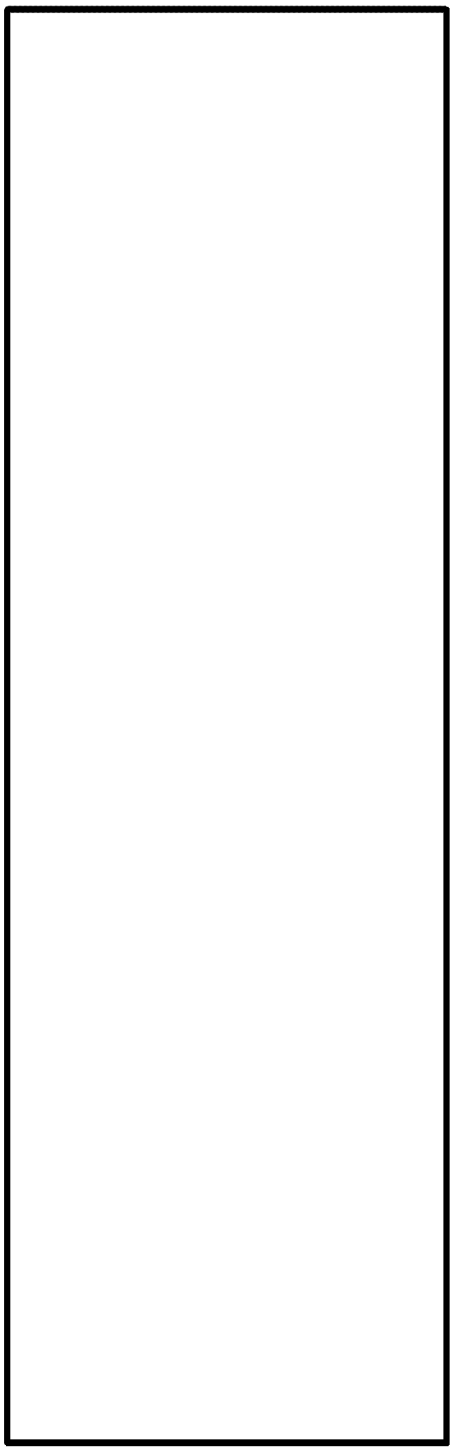

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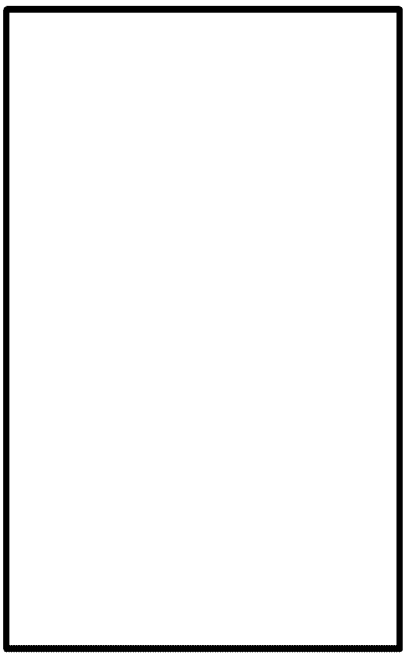

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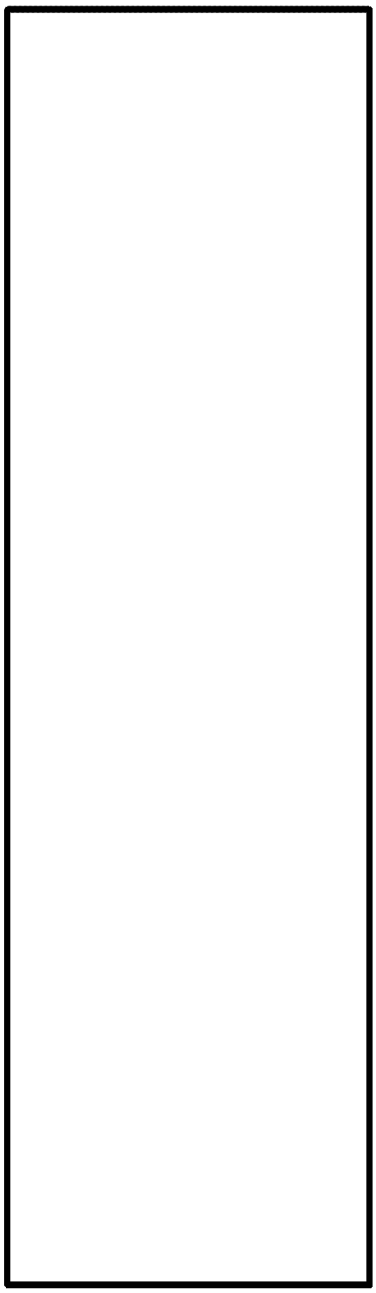

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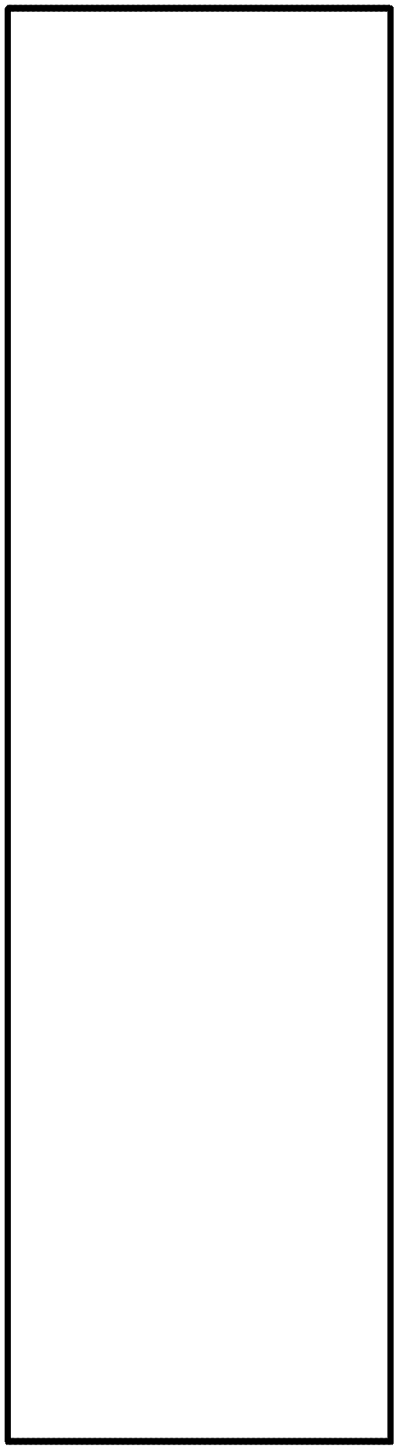

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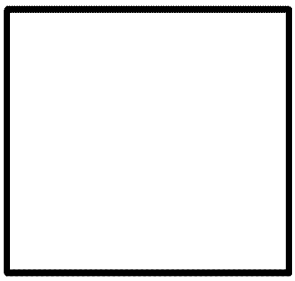

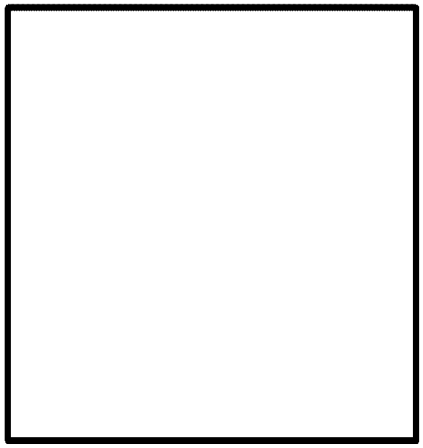

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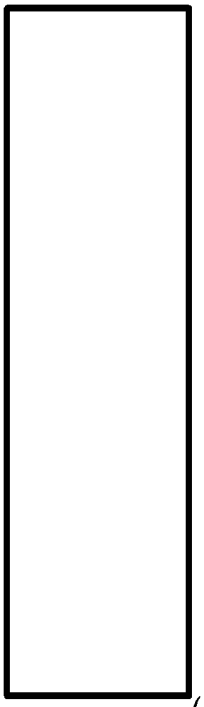

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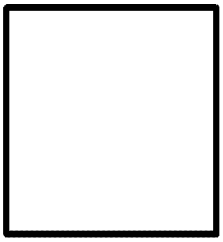

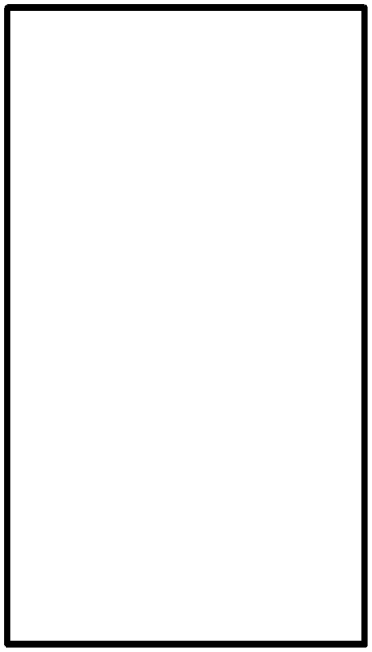

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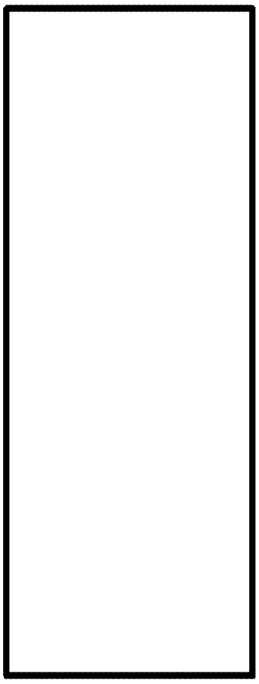

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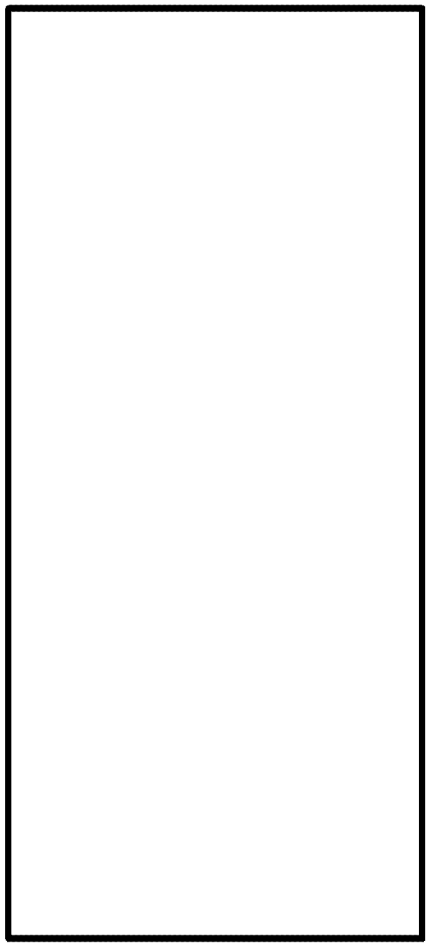

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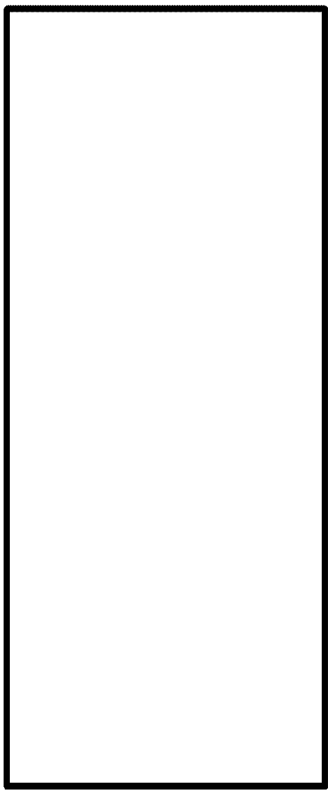

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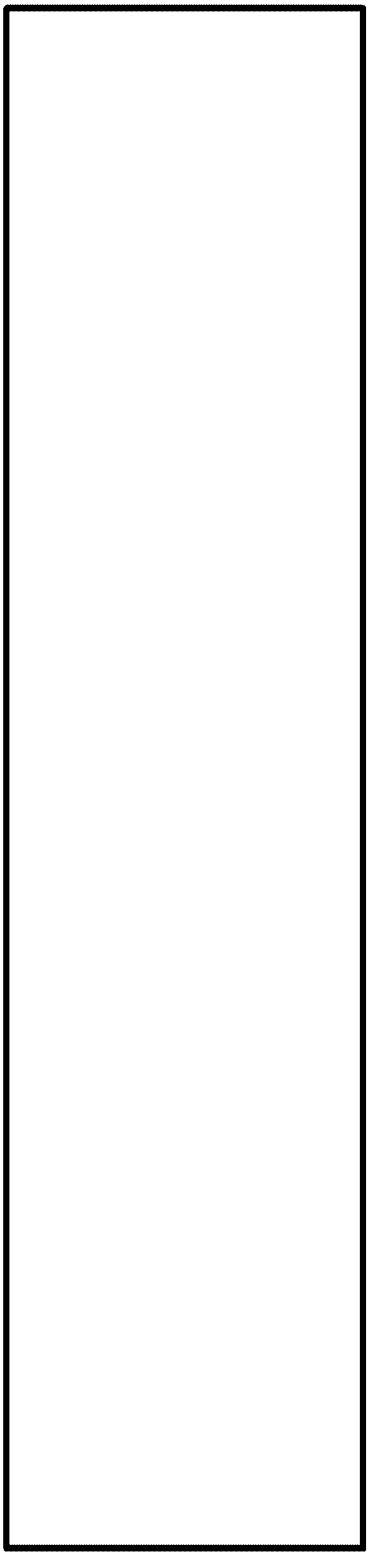

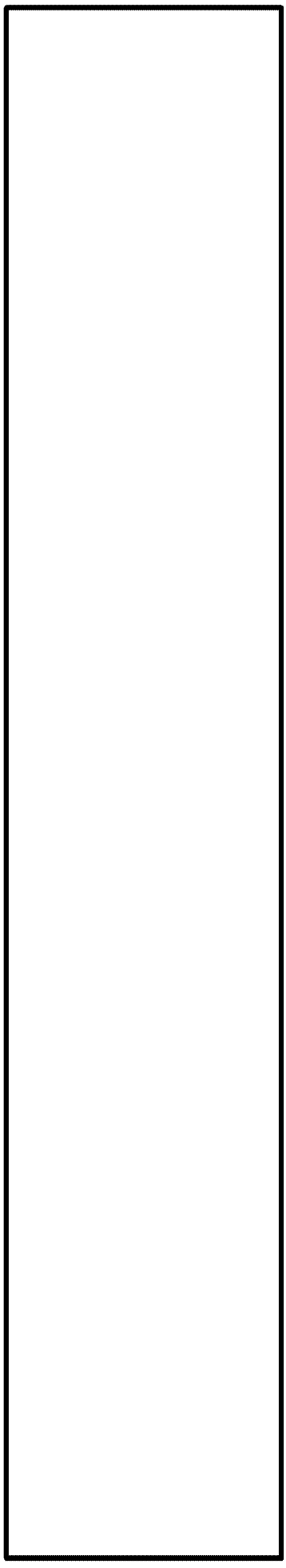

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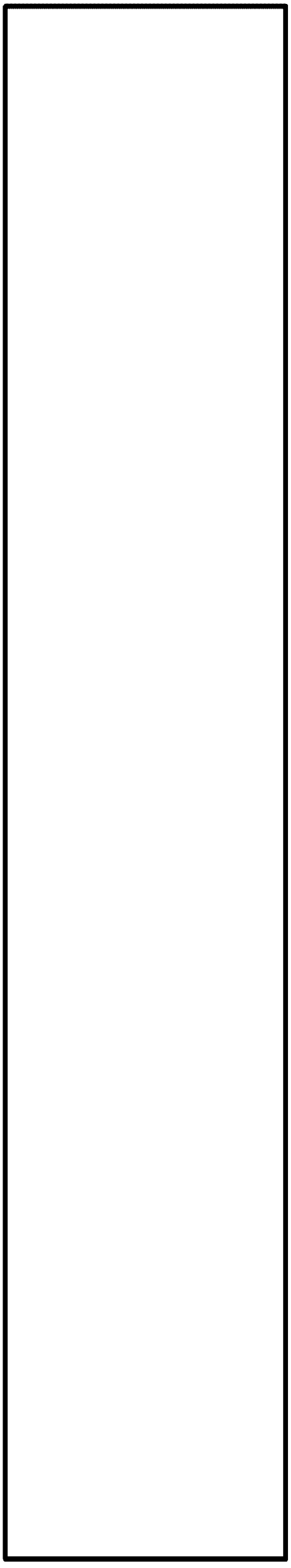

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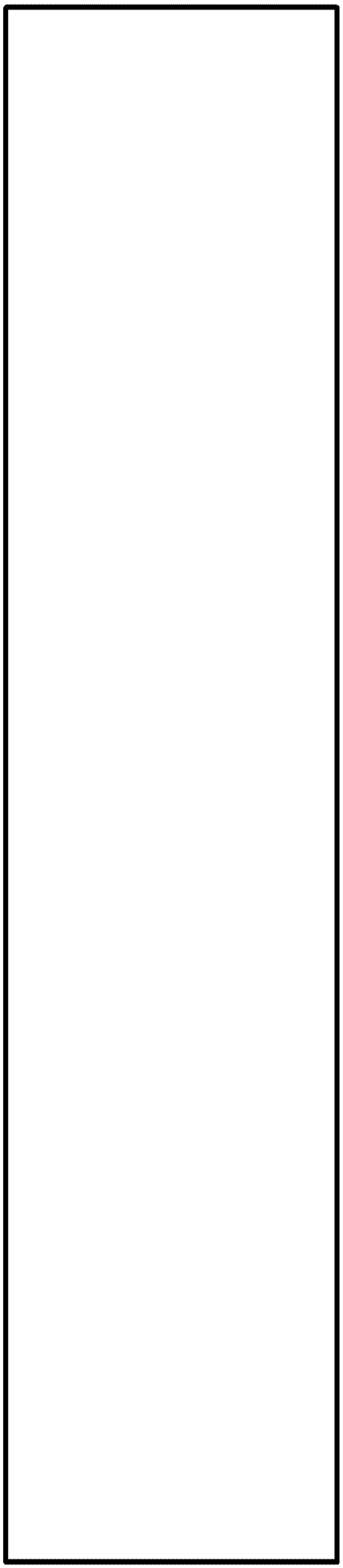

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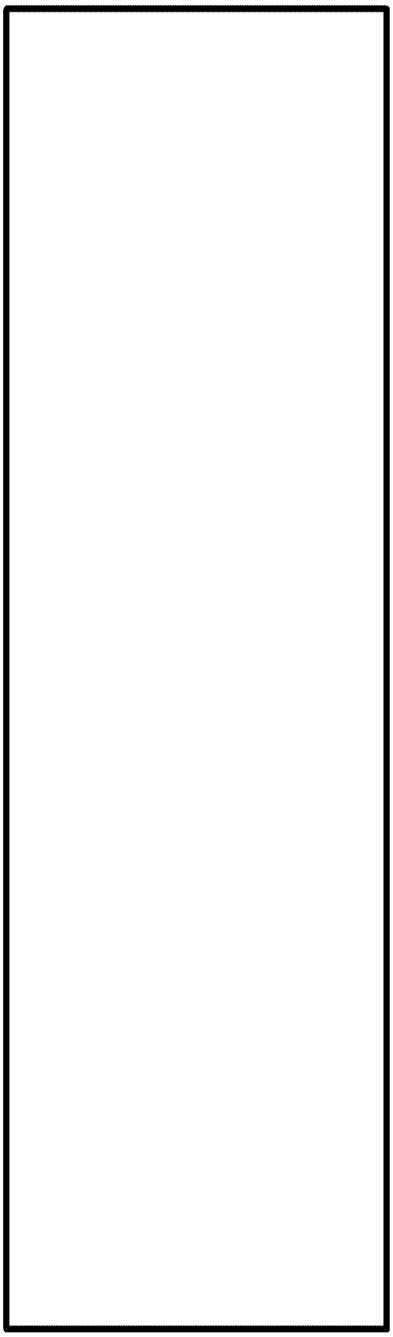

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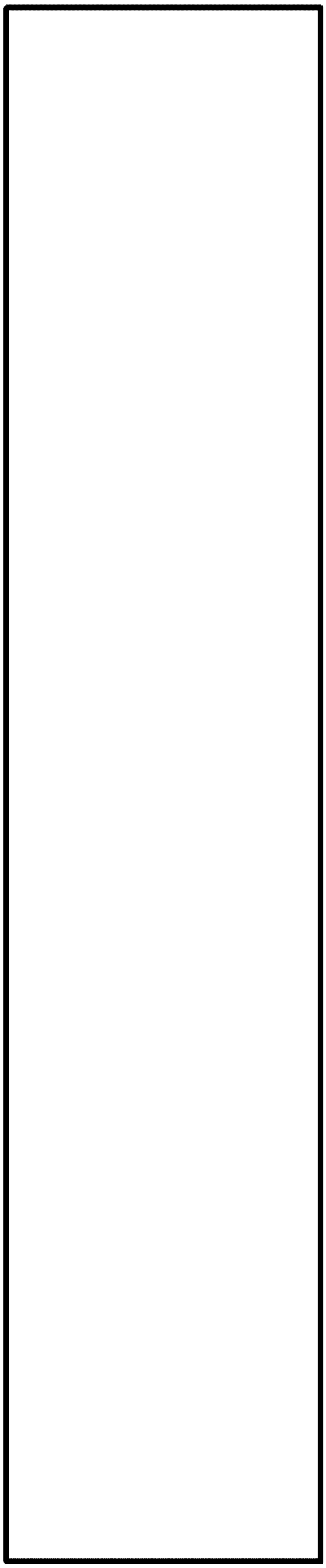

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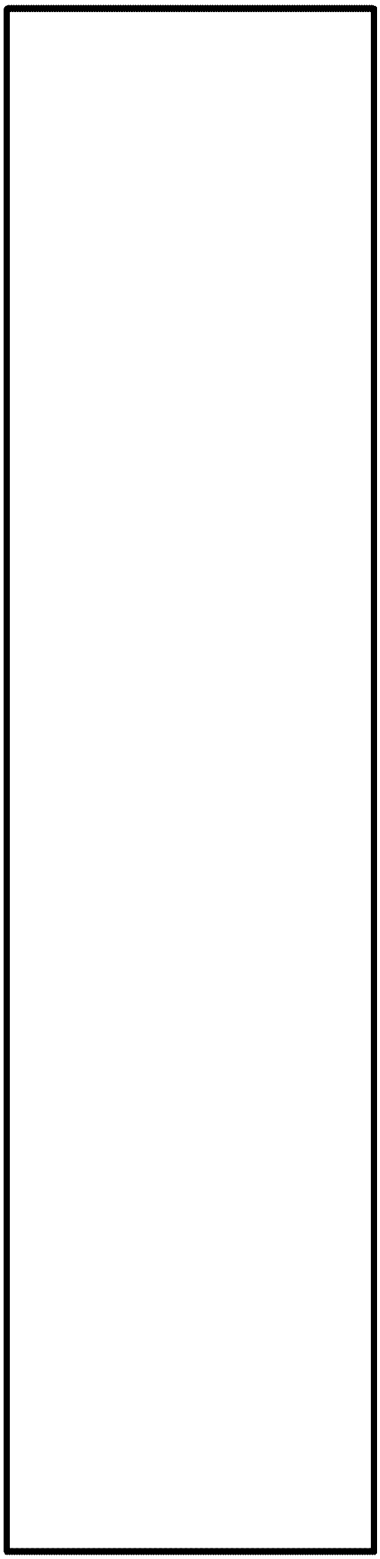

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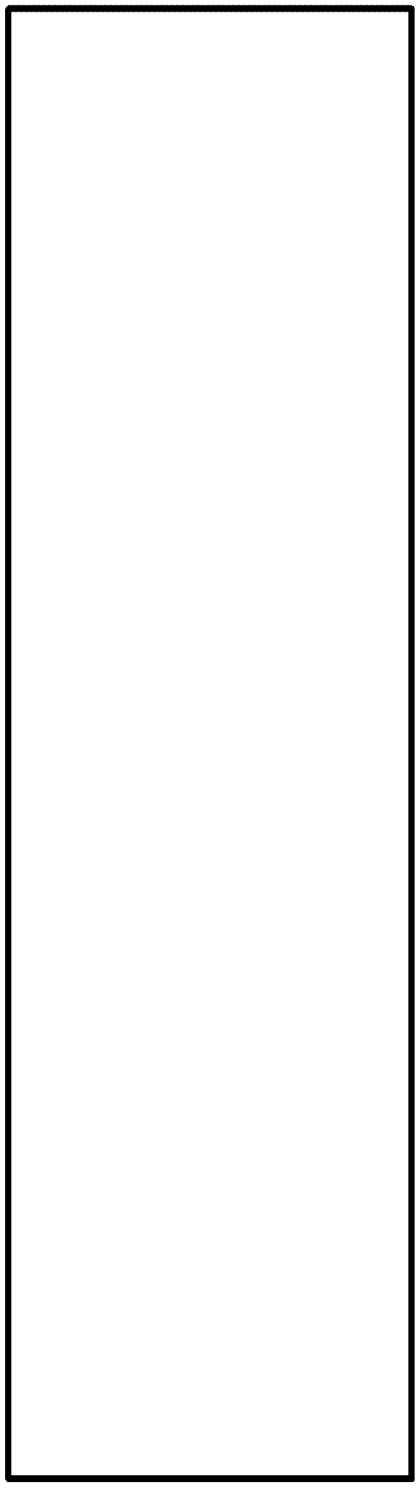

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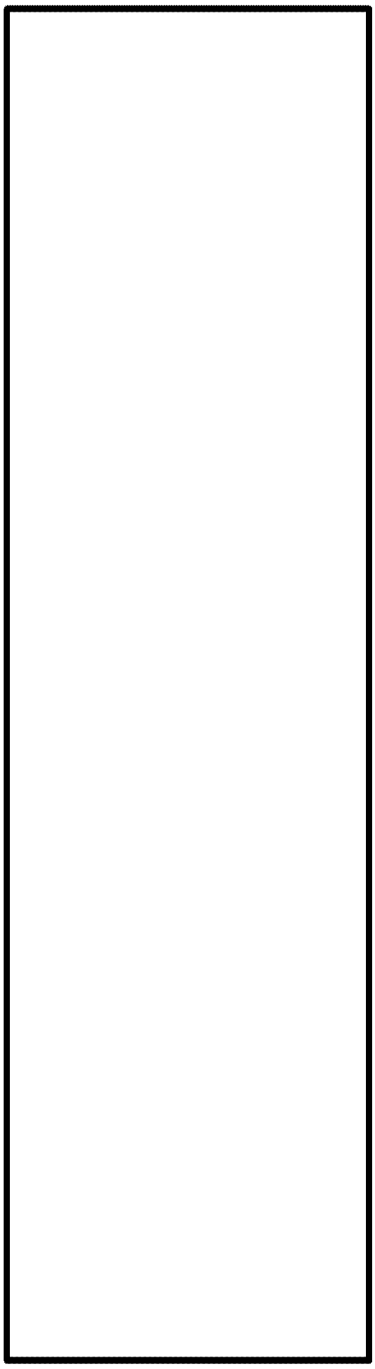

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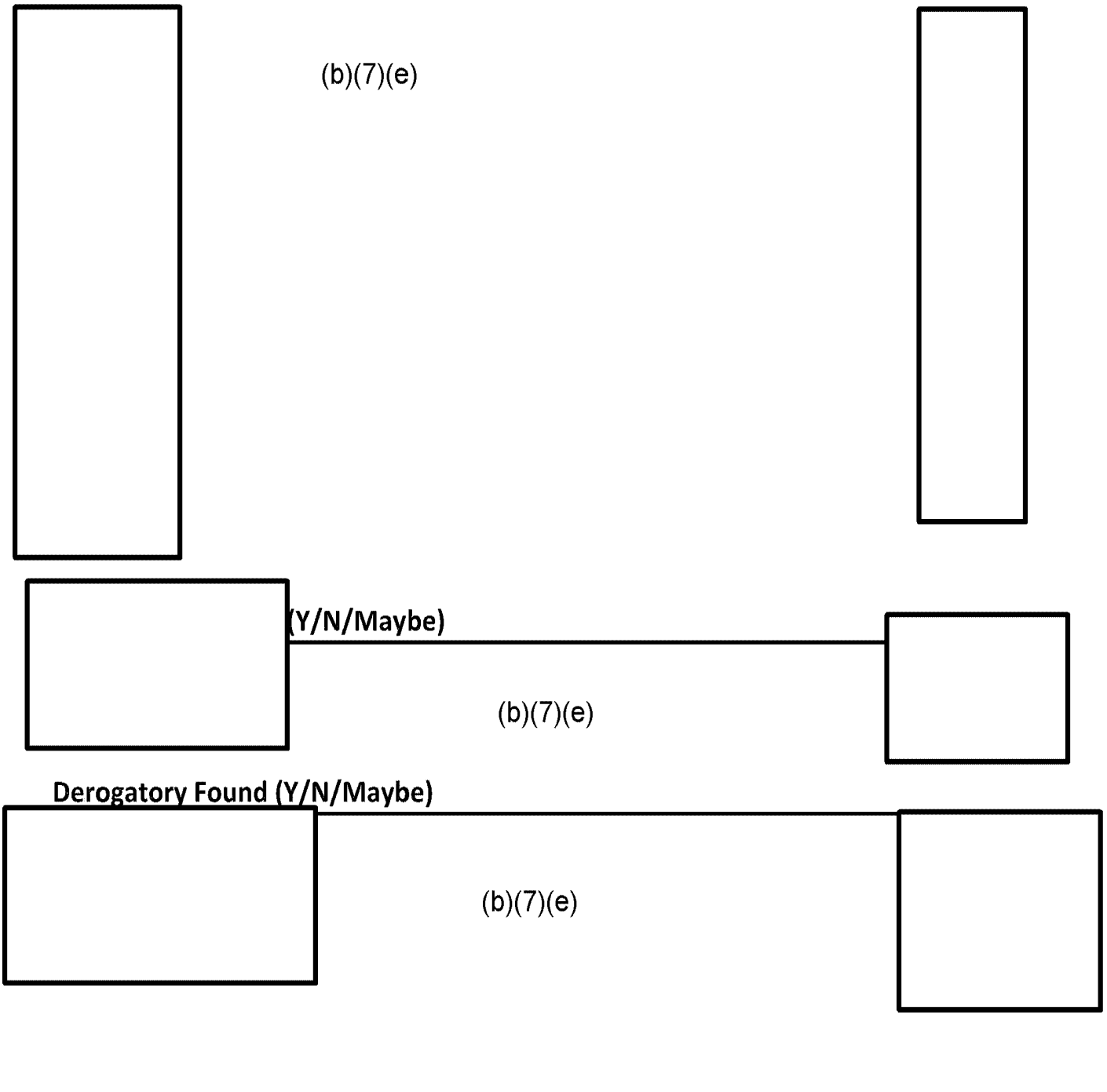
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Derogatory Found (Y/N/Maybe)
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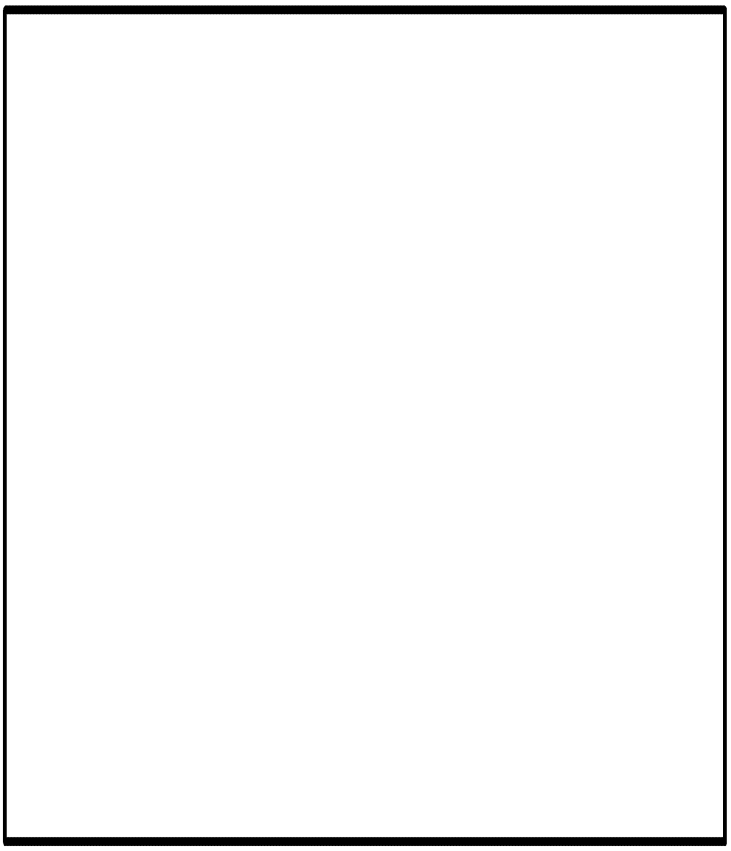


U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Office of the Director (MS 2000)
Washington, DC 20529

U.S. Citizenship and Immigration Services

APR - 7 2015

Memorandum

TO: Sarah M. Kendall, Associate Director, Fraud Detection and National Security
Joseph E. Langlois, Associate Director, Refugee, Asylum and International Operations

FROM: León Rodríguez Leon Rodriguez for
Director, U.S. Citizenship and Immigration Services

SUBJECT: Fraud Detection and National Security Use of Social Media [redacted]

(b)(7)(e)

Purpose

Pursuant to the terms of this memorandum and consistent with all Departmental policies, this memorandum serves as my authorization for certain non-bargaining Fraud Detection and National Security (FDNS) staff, as described below, to augment the vetting [redacted] by conducting analysis of relevant social media.

Background

Certain U.S. Citizenship and Immigration Services (USCIS) non-bargaining unit employees are permitted to access social media to conduct analysis [redacted] pursuant to the guidance provided below.

(b)(7)(e) (b)(7)(e)

These USCIS employees, specifically FDNS employees conducting background checks [redacted] will conduct social media research [redacted] pursuant to the Social Media Operational Use Template and associated Rules of Behavior, approved by Department of Homeland Security (DHS) Privacy.

Discussion

Employees who seek authorization to engage in the operational use of social media under this memo must:

a. Complete the USCIS Privacy Requirements for Operational Use of Social Media training program and acknowledge they have read and understand the Component Rules of Behavior, on an annual basis; and
b. Complete all training for the operational use of social media offered by FDNS and acknowledge that they have read and understand the Rules of Behavior for that operational use of social media.

No employee may engage in the operational use of social media unless such use is consistent with this memo and all DHS and USCIS policies governing the operational use of social media.

Additionally, employees will limit collection of information related to First Amendment protected activities that have taken place in the United States or related to activities undertaken by U.S. Citizens abroad to information that is reasonably related to adjudicative, investigative, or incident responses matters.

These FDNS employees must also continue to coordinate with various U.S. Government entities currently conducting social media research to evaluate current procedures and best practices for social media research.

Shirk, Georgette L

From: Drake, Johnetta on behalf of USCIS Exec Sec
Sent: Wednesday, March 28, 2018 12:44 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DHS Social Media Shared Talking Points DRAFT v3.0.docx

(b)(5)

FDNS, RAIO (Jennifer Higgins), and OCC (Anthony Gentry):

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. The latest draft of the talking points with consolidated component and oversight office comments is attached above. Below are highlighted areas of concern. **Please ask appropriate representatives within your respect directorates and offices to review the entire document while placing special emphasis on these issues.** Specific Component and Office POCs have been CCed on this tasking.

DUE: 5pm, Wednesday, April 4, 2018.

As a reminder, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

PRIV

- Page 4: ICE and PRIV, please coordinate to craft language per Breanne Goodell' suggestion to update language to include the update to DHS/ICE-012 VSP.
- Page 7: USCIS and PRIV please coordinate to respond to Breanne Goodell's request for clarifying language.

USCIS

- Page 2: Please confirm that Jennifer Higgins and Anthony Gentry agree that the suggested language adequately responds to the question/comment relating to the use of social media as the sole basis for a decision.
- Page 2: Please provide updated language that answers Jennifer Higgins' question relating to social media information provided to an applicant during an interview or through a request for evidence.
- Page 7: See Jennifer Higgins' first question on Page 2 relating to the use of social media information as the sole basis for a decision.
- Page 7: See Jennifer Higgins' request for clarifying language.

- Page 7: USCIS and PRIV please coordinate to respond to Breanne Goodell's request for clarifying language.

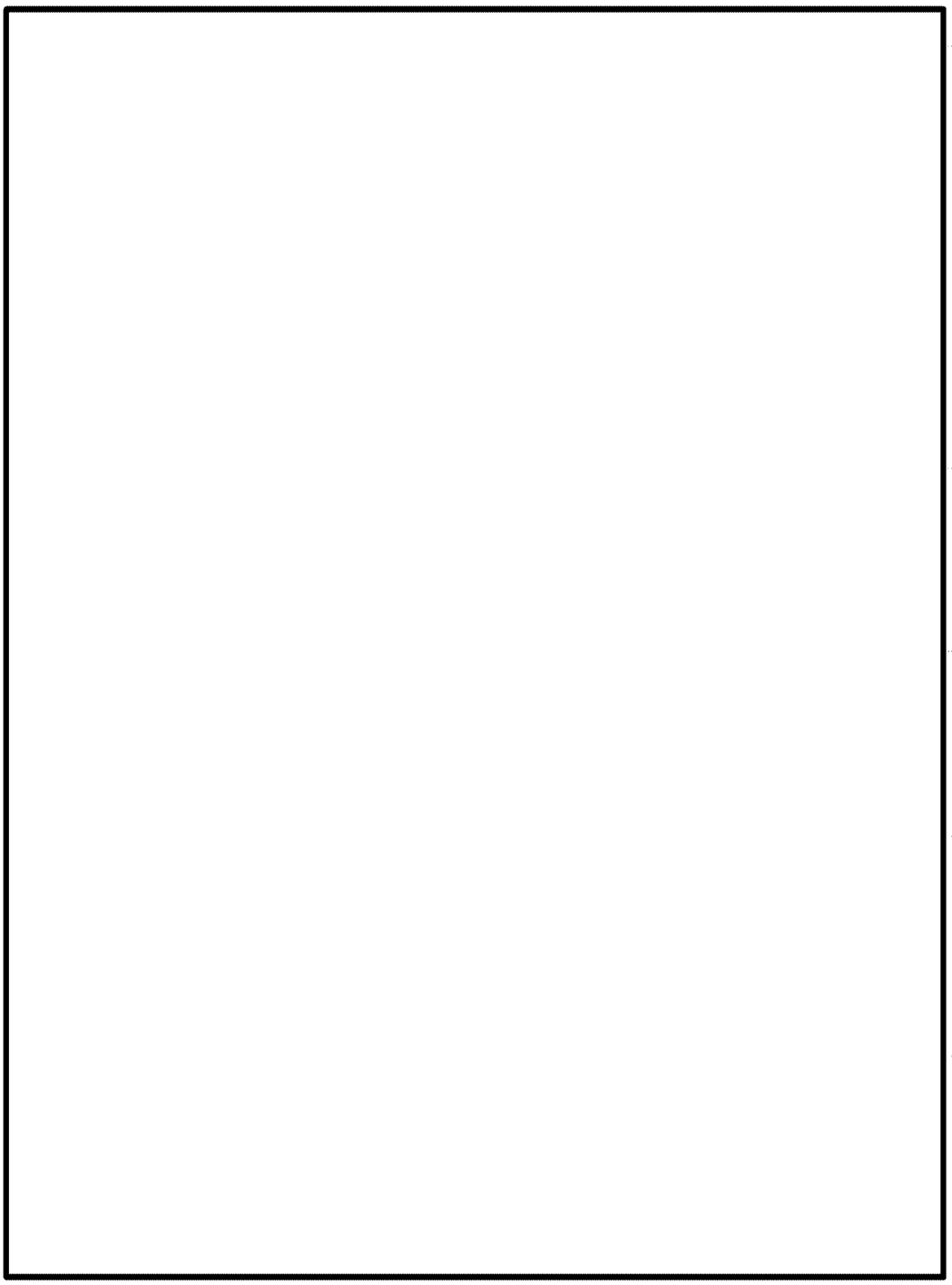
To register your clearance, **click here** ****(CREATE A NEW RESPONSE)****.

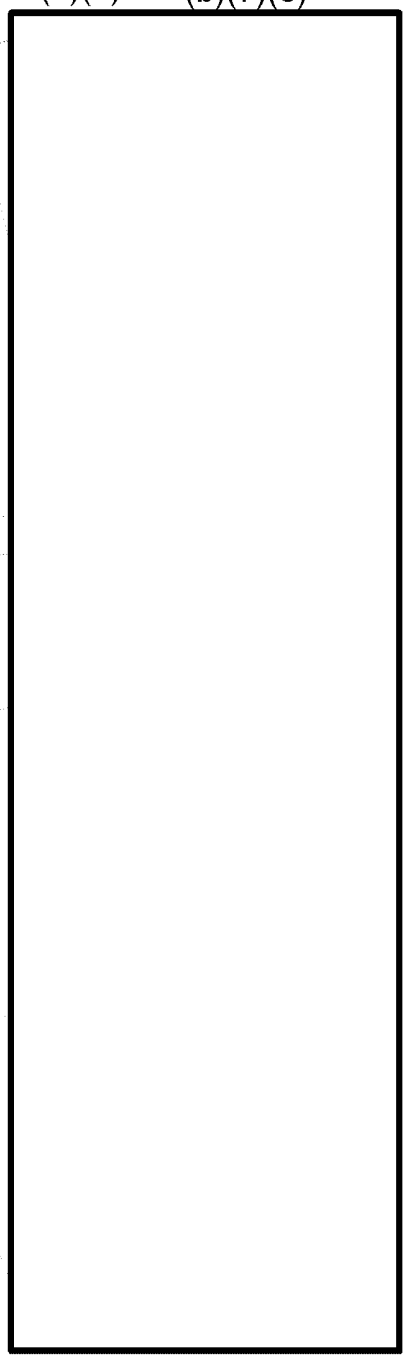
Johnetta Drake
USCIS Exec Sec

[redacted] (b)(6)

Department of Homeland Security Social Media Talking Points and Issue Paper

(b)(5) (b)(7)(e)





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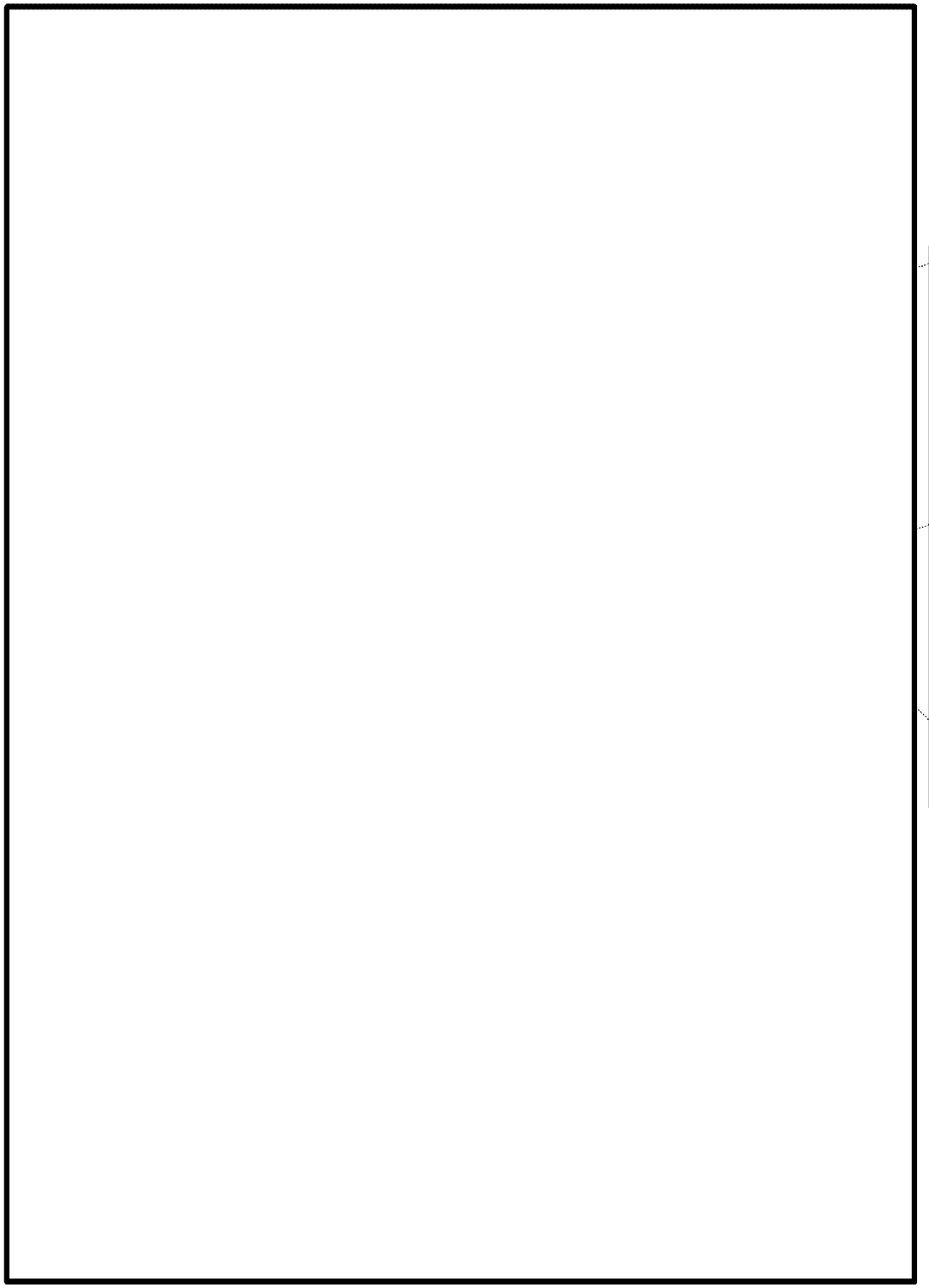

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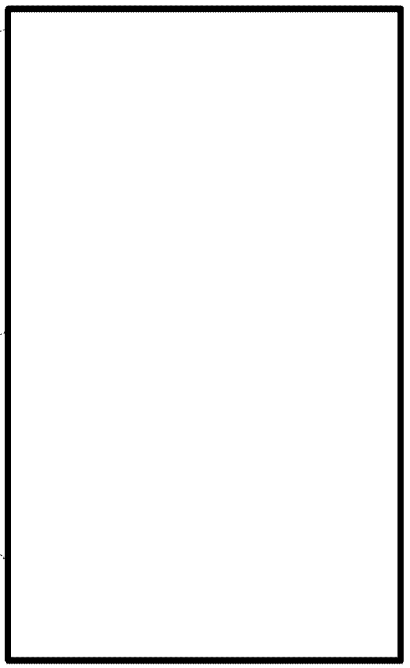

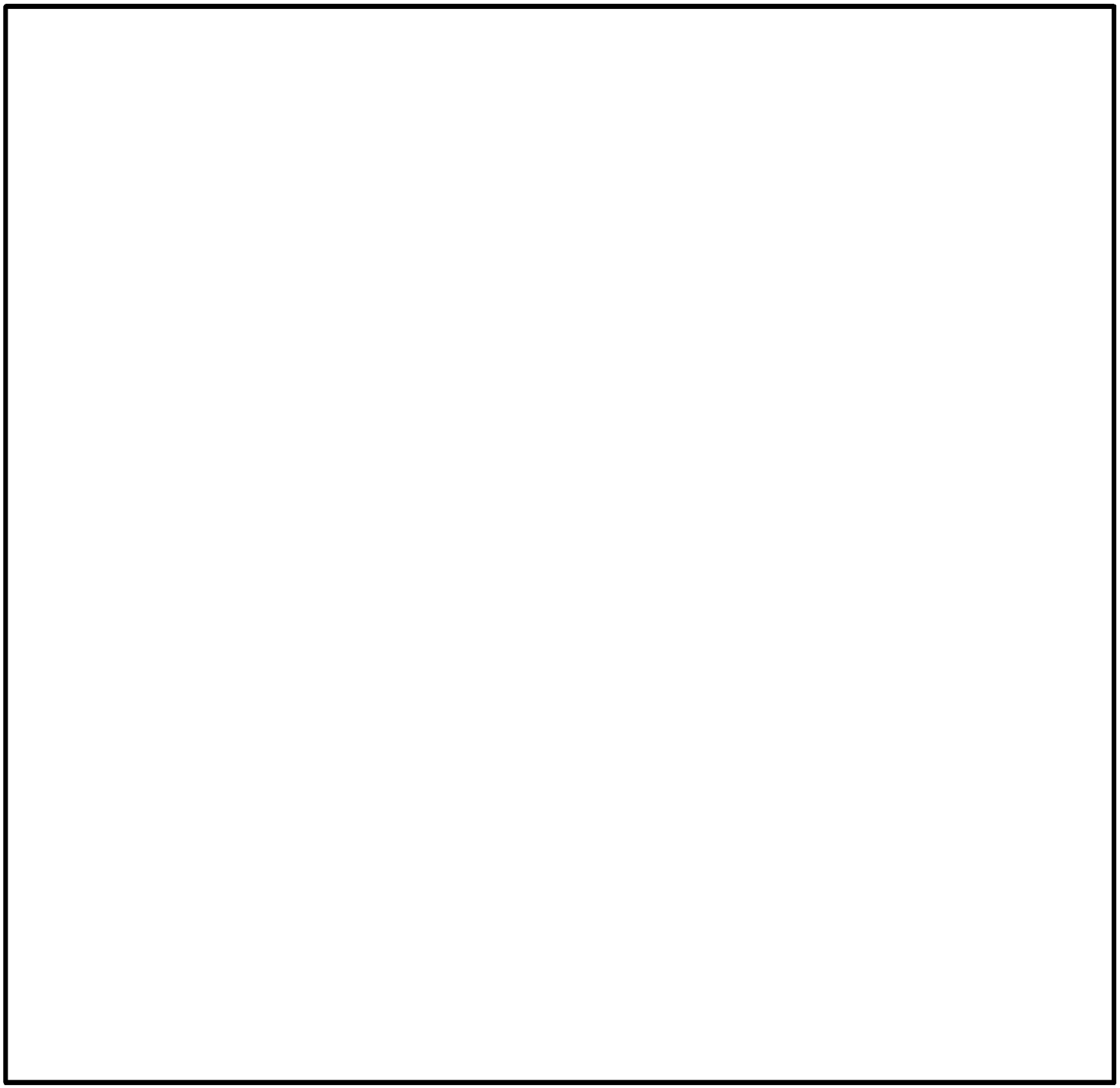

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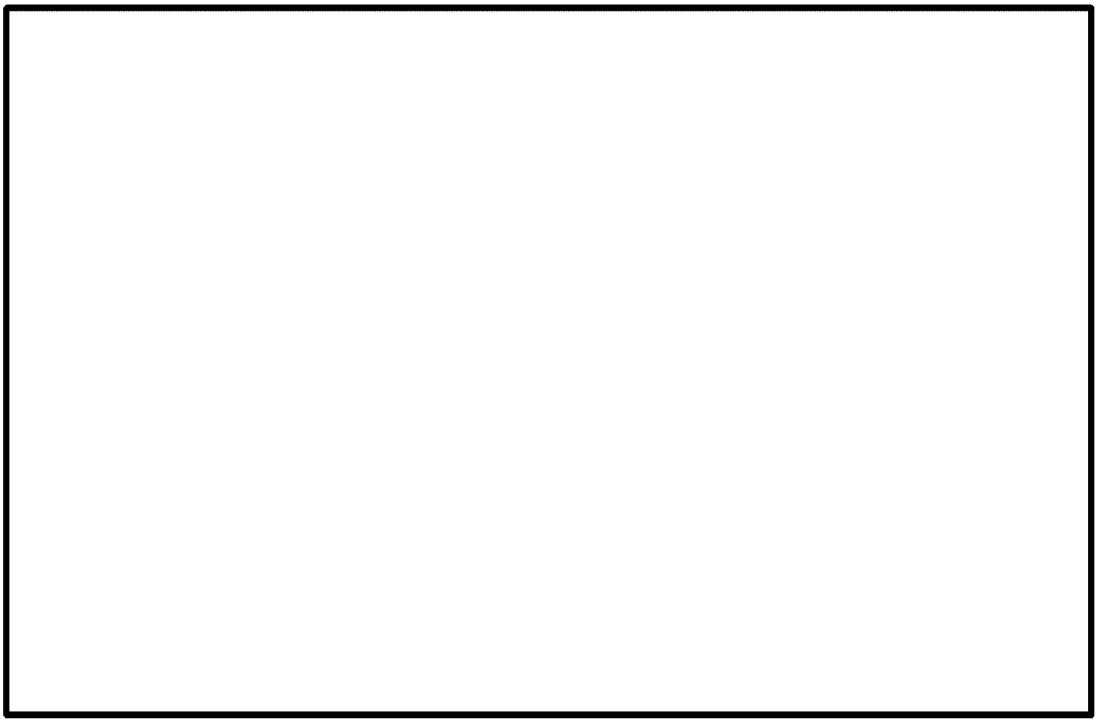

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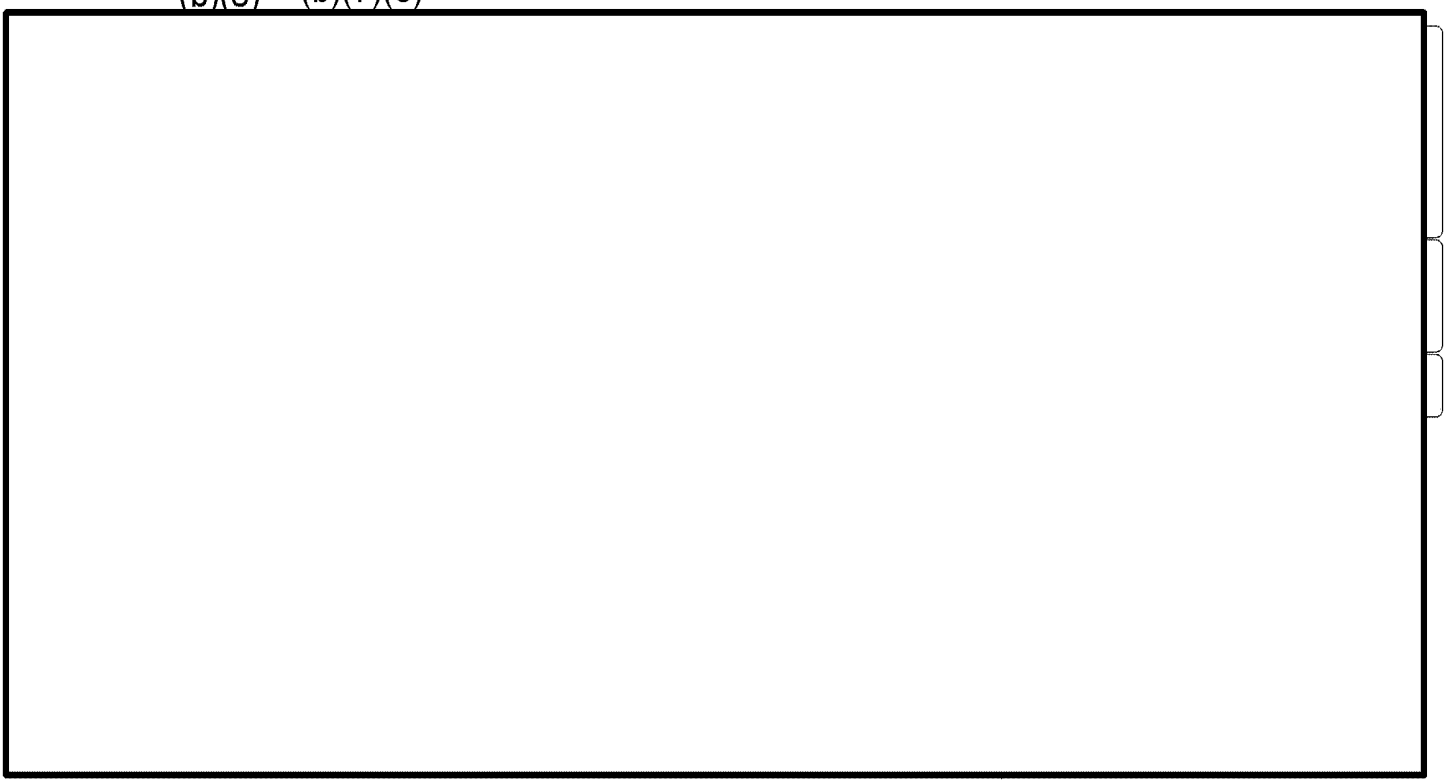

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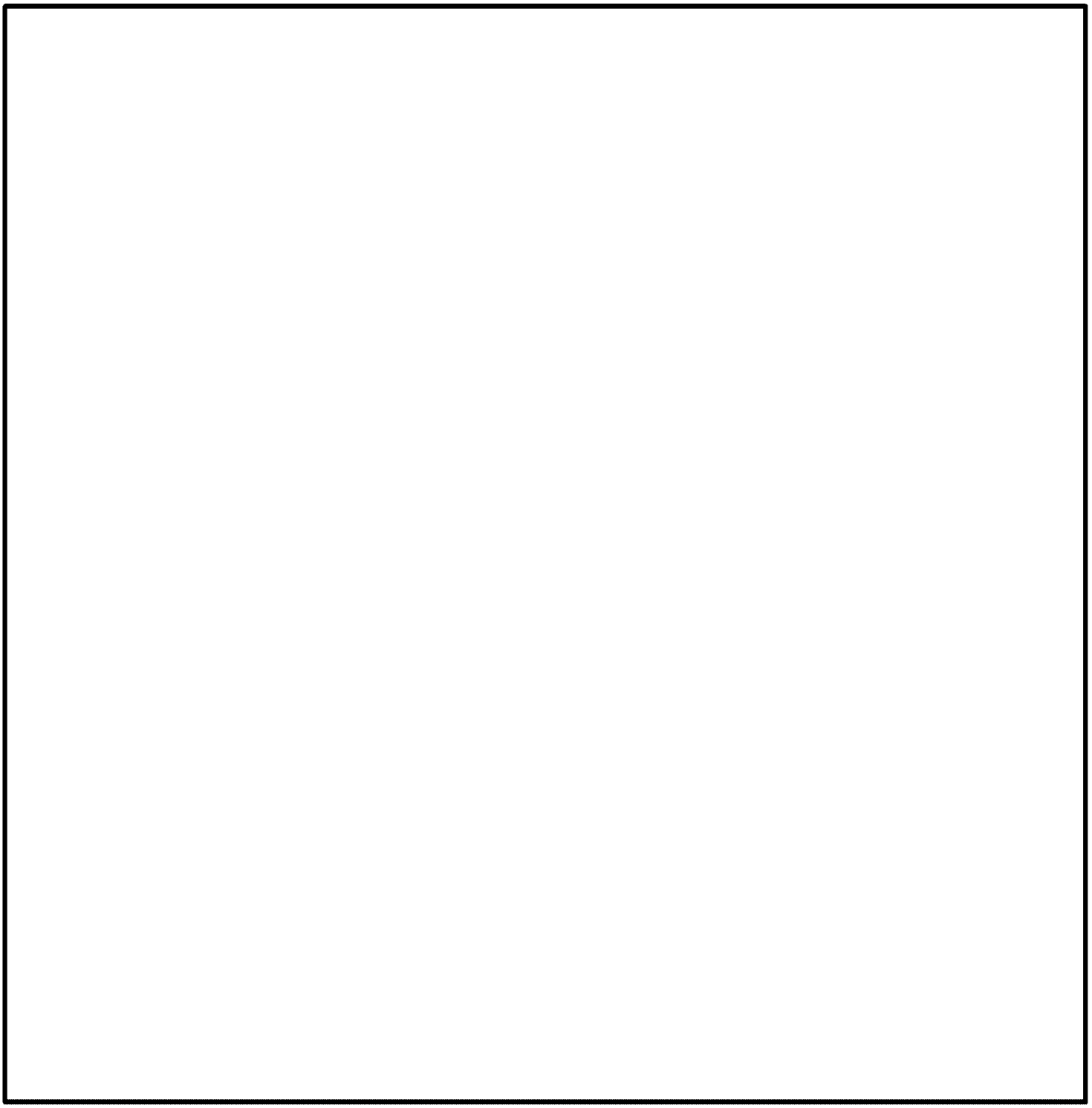
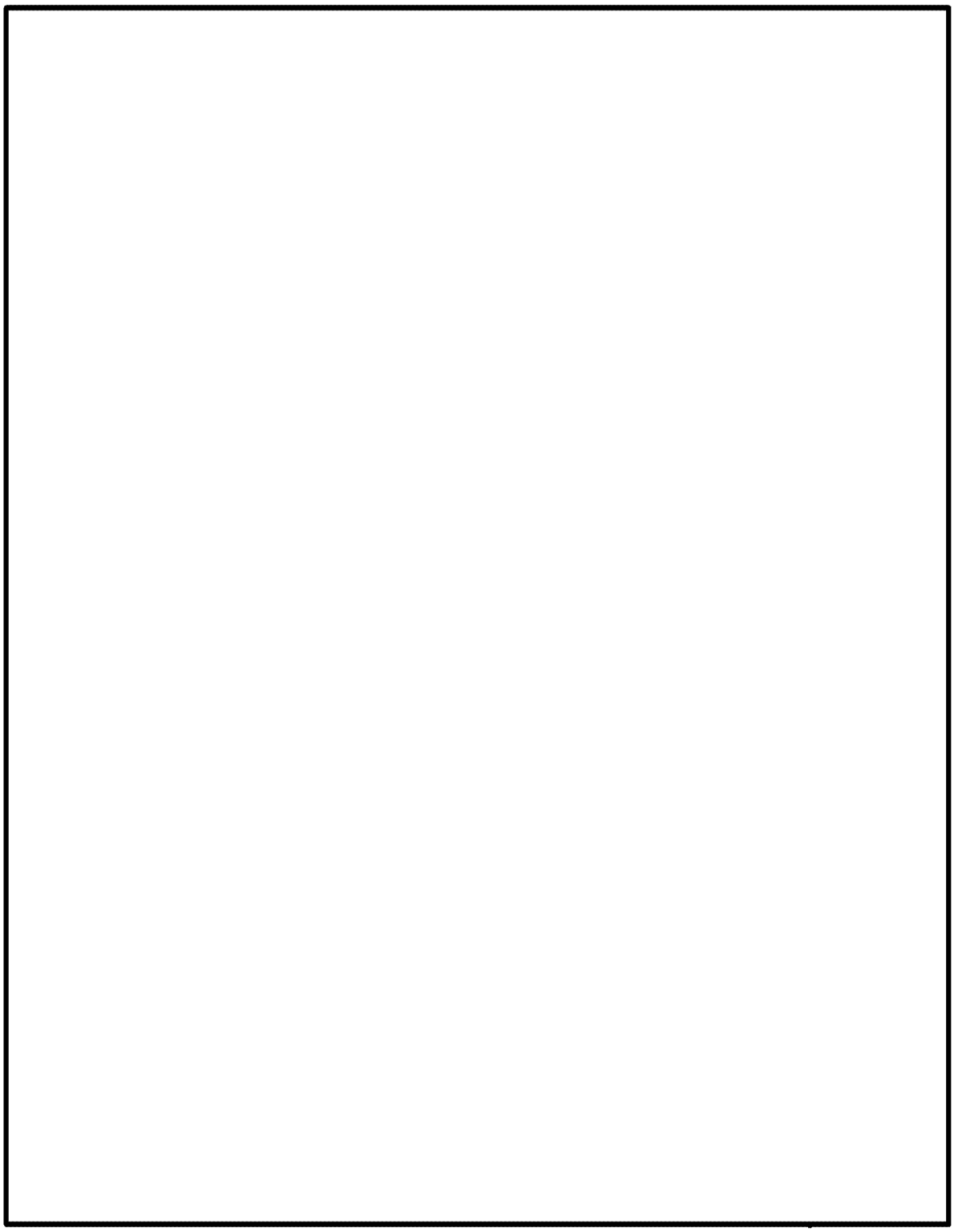
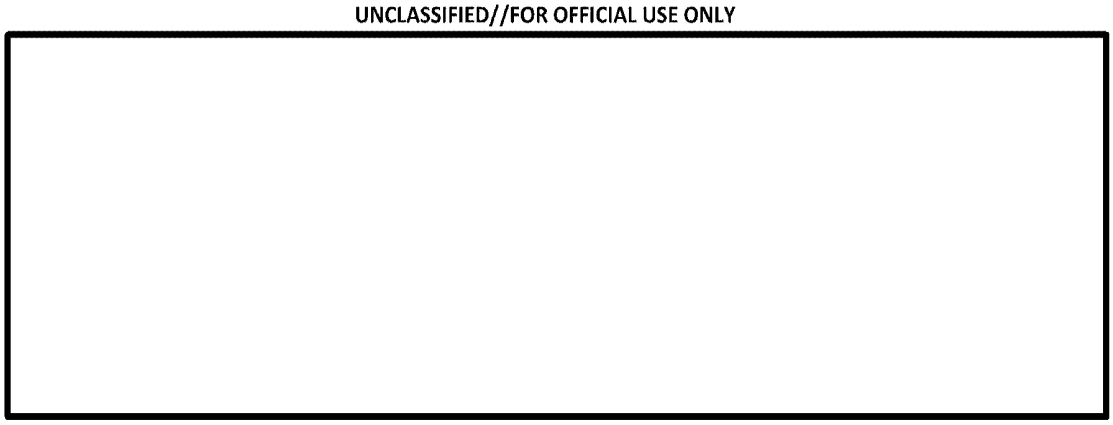




- HQFDNS SMD continues to work with DHS, USCIS, and FDNS leadership to determine the way forward to best expand social media screening and vetting in a way that aligns with oversight and legal boundaries and supports the USCIS mission.

Comment [DHS PLCY25]: Per Kristin Bergman (OGC): Verify whether this reference should be to "FDNS" or "HQFDNS." As a reference, the next bullet cites "HQFDNS."

(b)(5)



Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, January 08, 2018 10:45 AM
To: Scheduler, McCament
Subject: Accepted: **New Time** Pre-Brief | Meeting w/Jonathan Cantor; Social Media (Scheduled 1/9)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, November 30, 2017 10:33 AM
To: Scheduler, McCament
Subject: Accepted: **New Time** Social Media Next Steps Discussion

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Sunday, January 07, 2018 10:59 AM
To: Scheduler, McCament
Subject: Accepted: Pre-Brief | Meeting w/Jonathan Cantor; Social Media (Scheduled 1/9)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 17, 2018 6:04 AM
To: Chappell-Kirby, Shvonne L
Subject: Accepted: Social Media Compliance Documentation

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, December 20, 2017 8:16 AM
To: Hinds, Ian G
Subject: Accepted: Social Media Delegation Discussion

Ian,

I can be reached a [redacted] (b)(6)

Thanks.

Tony

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, December 20, 2017 2:10 PM
To: Hinds, Ian G
Subject: (b)(6) Accepted: Social Media Delegation Discussion

Please call me a [redacted]

Anthony E. Gentry

Counsel for Intelligence &

Emergency Management Coordination

Office of Chief Counsel

US Citizenship and Immigration Services

HSDN: [redacted]

JWICS: [redacted]

Office: [redacted]

Cell: [redacted]

Fax: [redacted]

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, November 30, 2017 8:02 AM
To: Scheduler, McCament
Cc: Gaffin, Elizabeth S; Hinds, Ian G; Symons, Craig M; Groom, Molly M
Subject: Accepted: Social Media Next Steps Discussion

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 30, 2018 12:26 PM
To: Elder, Phillip D
Subject: Accepted: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 30, 2018 7:58 AM
To: Elder, Phillip D
Subject: Accepted: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, May 29, 2018 1:11 PM
To: Elder, Phillip D
Subject: Accepted: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, May 29, 2018 1:11 PM
To: Elder, Phillip D
Subject: Accepted: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, May 31, 2018 7:01 PM
To: Elder, Phillip D
Subject: Accepted: USCIS internal touch base on collection fo social media before call with CRCL and OGC

Shirk, Georgette L (b)(6)

Subject: Call to discuss social media collection
Location: Call in # [redacted]

Start: Wed 3/14/2018 8:00 AM
End: Wed 3/14/2018 9:00 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Gentry, Anthony E
Required Attendees: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Optional Attendees: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F

All,

Apologize for not being able to accommodate everyone's schedule. I have not reached out to Privacy yet, but my thought is that we can have an internal OCC call from 9-9:30, and loop in Privacy at 9:30 if she is available – please let me know your thoughts (i.e., OCC only call Wednesday, or split call with OCC internal discussion first followed by bringing Privacy to the conversation).

Thanks

Tony

From: Malashock, Moshe Y (Yoel)
Sent: Monday, March 12, 2018 2:16 PM
To: Peterson, Rachel A; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Works for me too!

From: Peterson, Rachel A
Sent: Monday, March 12, 2018 1:14:42 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Sorry for replying late – I've been tied up. Wednesday morning works for me. I am in meetings from 2 PM – 4 PM on Wednesday.

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Thank you.

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 2:12 PM
To: Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Okay – Elizabeth can participate on Wednesday at the following times: Before 10:30 (i.e., 9 – 10) and between 1:30 and 3 (i.e., 1:30 – 2:30), assuming the call will last approximately 30 minutes. Does these times work for everyone else?

One more thing, should we make this an internal call within OCC and set up a separate call with Privacy (perhaps with a smaller group)?

From: Gaffin, Elizabeth S
Sent: Monday, March 12, 2018 1:59 PM
To: Gentry, Anthony E; Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

I am sorry but neither work for me

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 1:47 PM
To: Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Back to square one – Wednesday and Friday appear to be generally open – how about Wednesday @ 12?

From: Vargas-Padilla, Nelson A
Sent: Monday, March 12, 2018 1:40 PM
To: Gentry, Anthony E; Forest, Laura L; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

I am not available Thurs.

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel

[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 1:39 PM
To: Forest, Laura L; Vargas-Padilla, Nelson A; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection
Importance: High

All,

How about Thursday @ 2:00 or later (subject to Privacy's availability)?

Thanks

Tony

> **From:** Gentry, Anthony E
> **Sent:** Monday, March 12, 2018 12:42 PM
> **To:** Forest, Laura L; Vargas-Padilla, Nelson A; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
> **Cc:** Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
> **Subject:** Call with USCIS Privacy to discuss oversight of social media collection
>
> All,
>
> (b)(5)
>
> I am coordinating a call with USCIS Privacy (Shvonne Chappell-Kirby) to discuss the issue of oversight of social media collection activities. [redacted]

(b)(5)

[redacted]

NOTE: please let me know if I missed anything.

I would like to schedule a call Tuesday thru Friday of this week subject to OCC and Privacy's schedules – I have two requests:

1. Do you want to participate in the call (negative responses requested); and
2. Please give me some days and blocks of time to coordinate with Privacy.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
HSDN
JWICS
Office
Cell:
Fax:

[redacted]

(b)(6)

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Shirk, Georgette L

From: Drake, Johnetta on behalf of USCIS Exec Sec
Sent: Wednesday, April 25, 2018 2:26 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DRAFT TRACK CHANGES DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT CLEAN Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx

Importance: High

Good afternoon **RAIO, OCC and FDNS**:

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance.

DUE: 5pm Friday, April 27th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry).

Johnetta Drake
USCIS Exec Sec
(b)(6)

[redacted]

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[redacted]

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Comment [P4]: From J Higgins: This may not be the case for refugee applicants. Sugg ... [6]

Comment [OCC5]: See thresholding verbiage (i.e., "It can be used to verify pc ... [7]

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(b)(5)

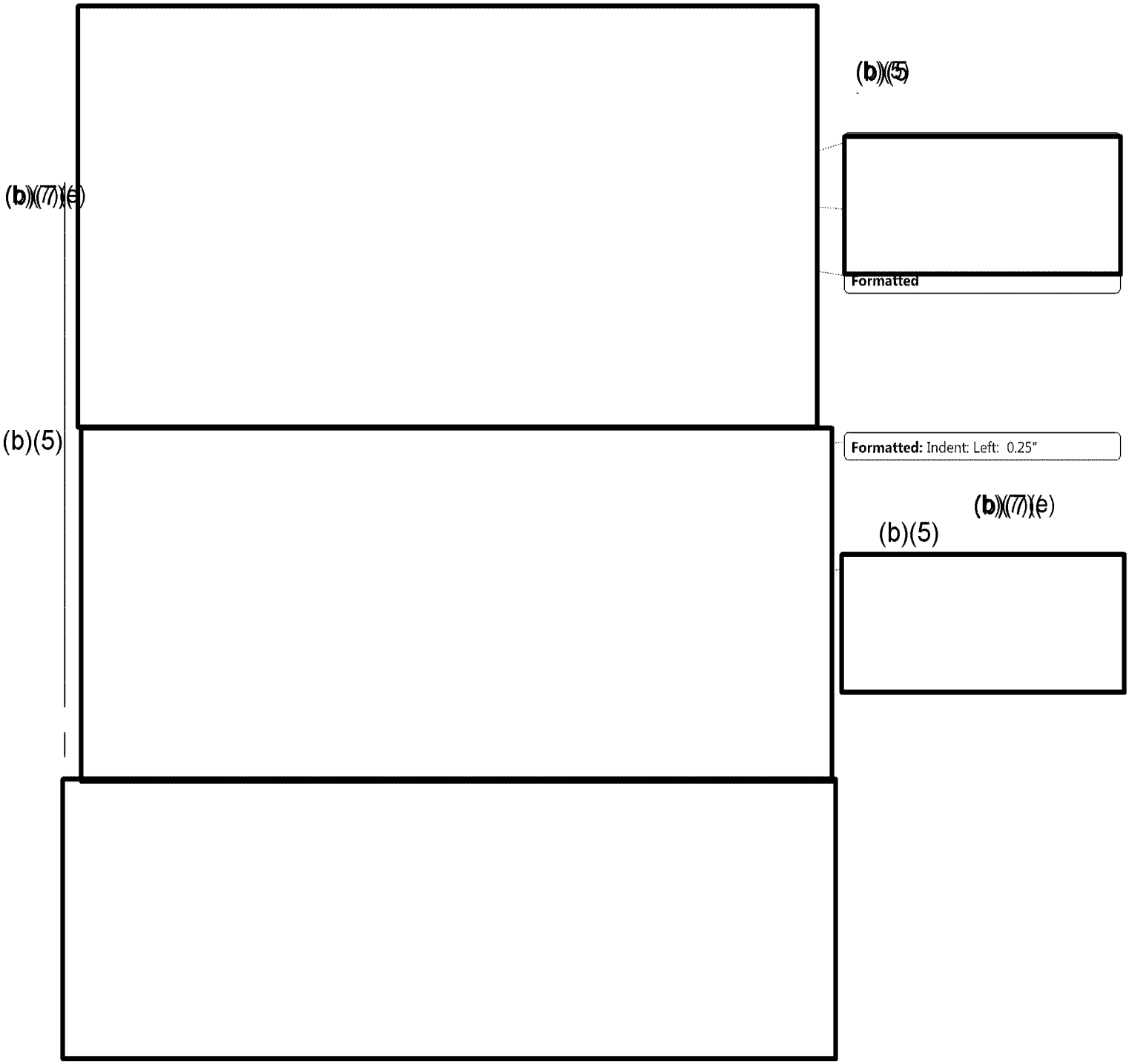
Comment [JE7]: Comment per ICE.

(b)(5)

Comment [ICE-OPLA10]: ICE OPLA

(b)(5) (b)(7)(e)

Comment [ICE-OPLA13]: ICE OPLA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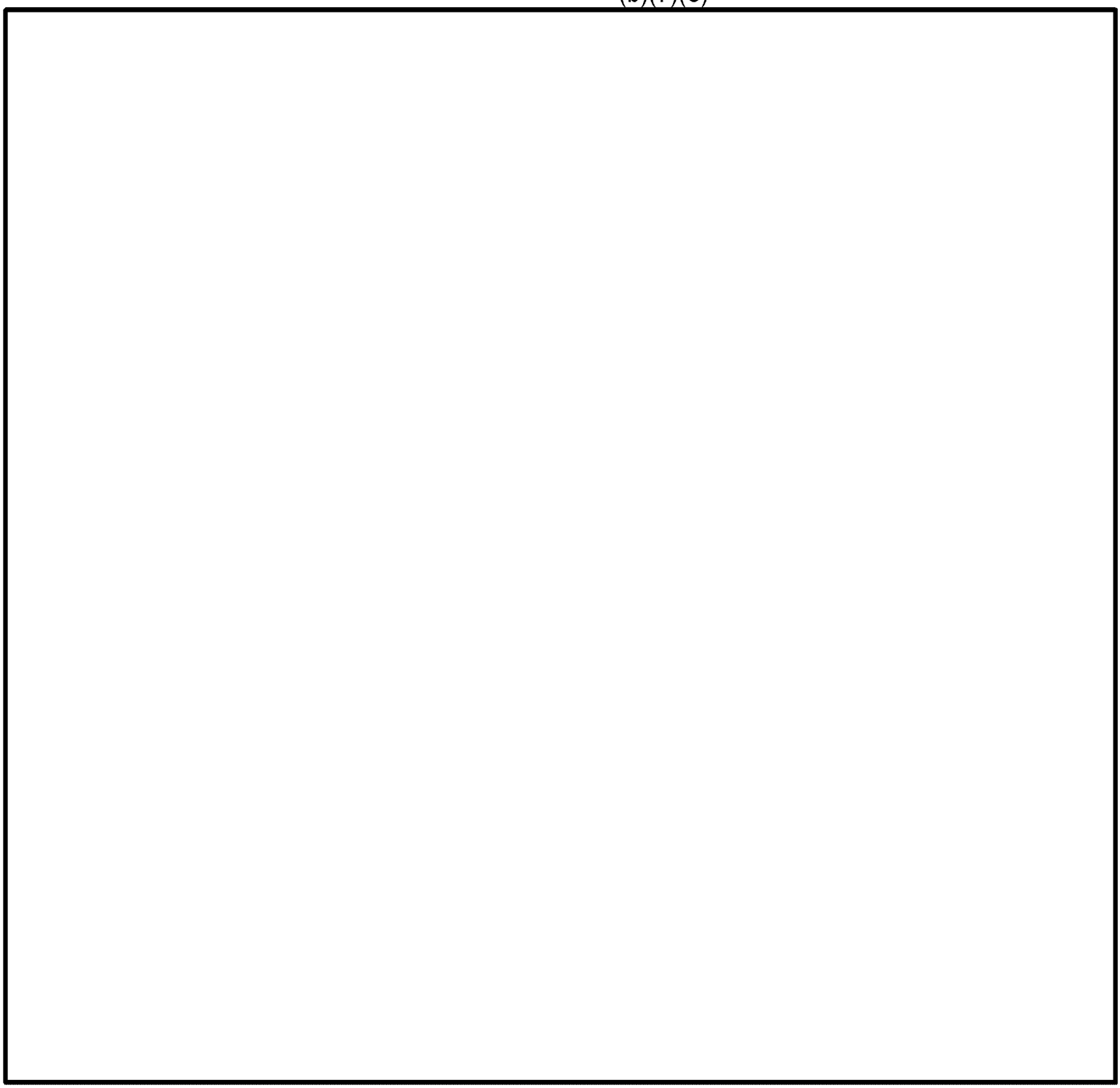

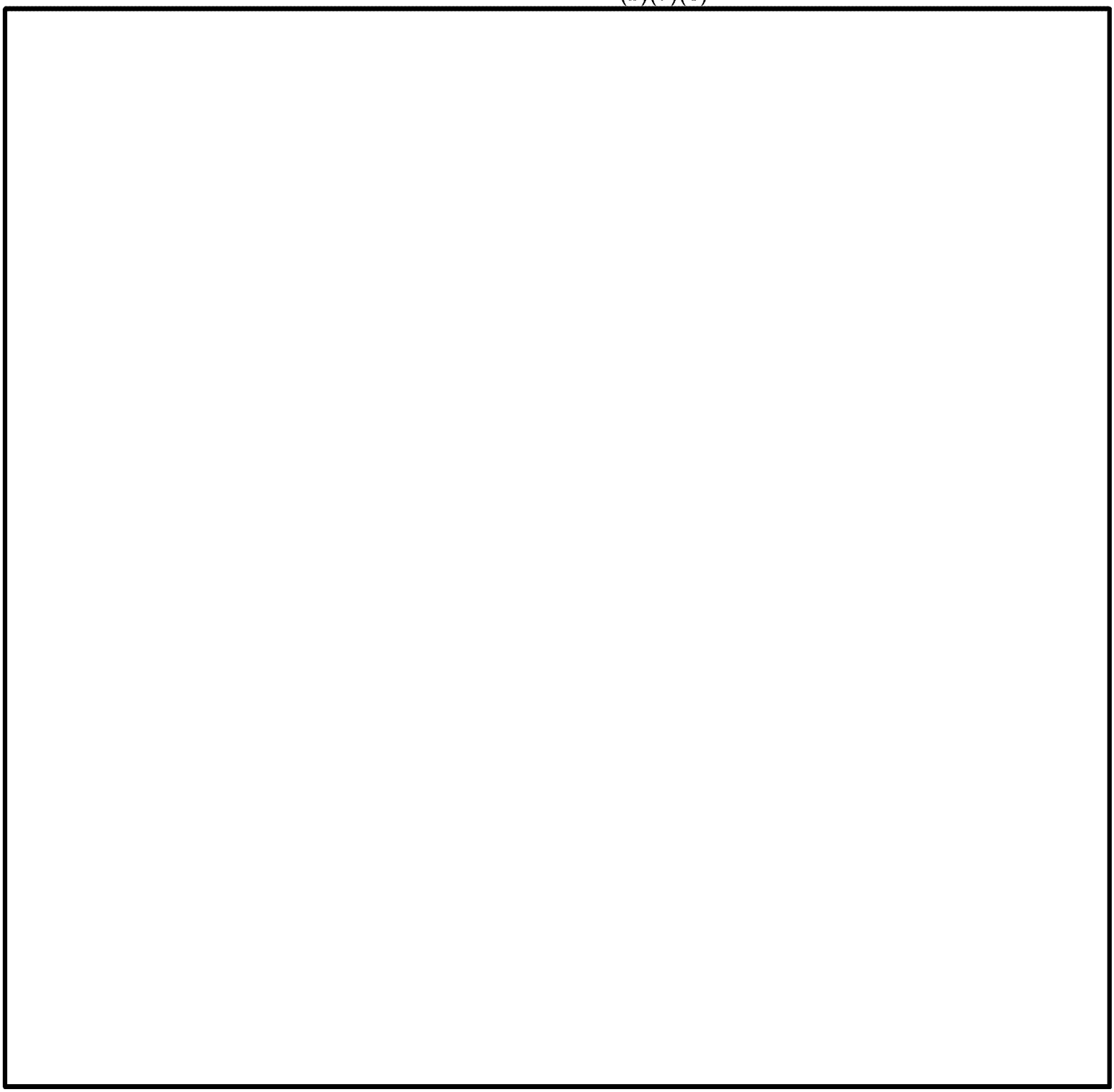

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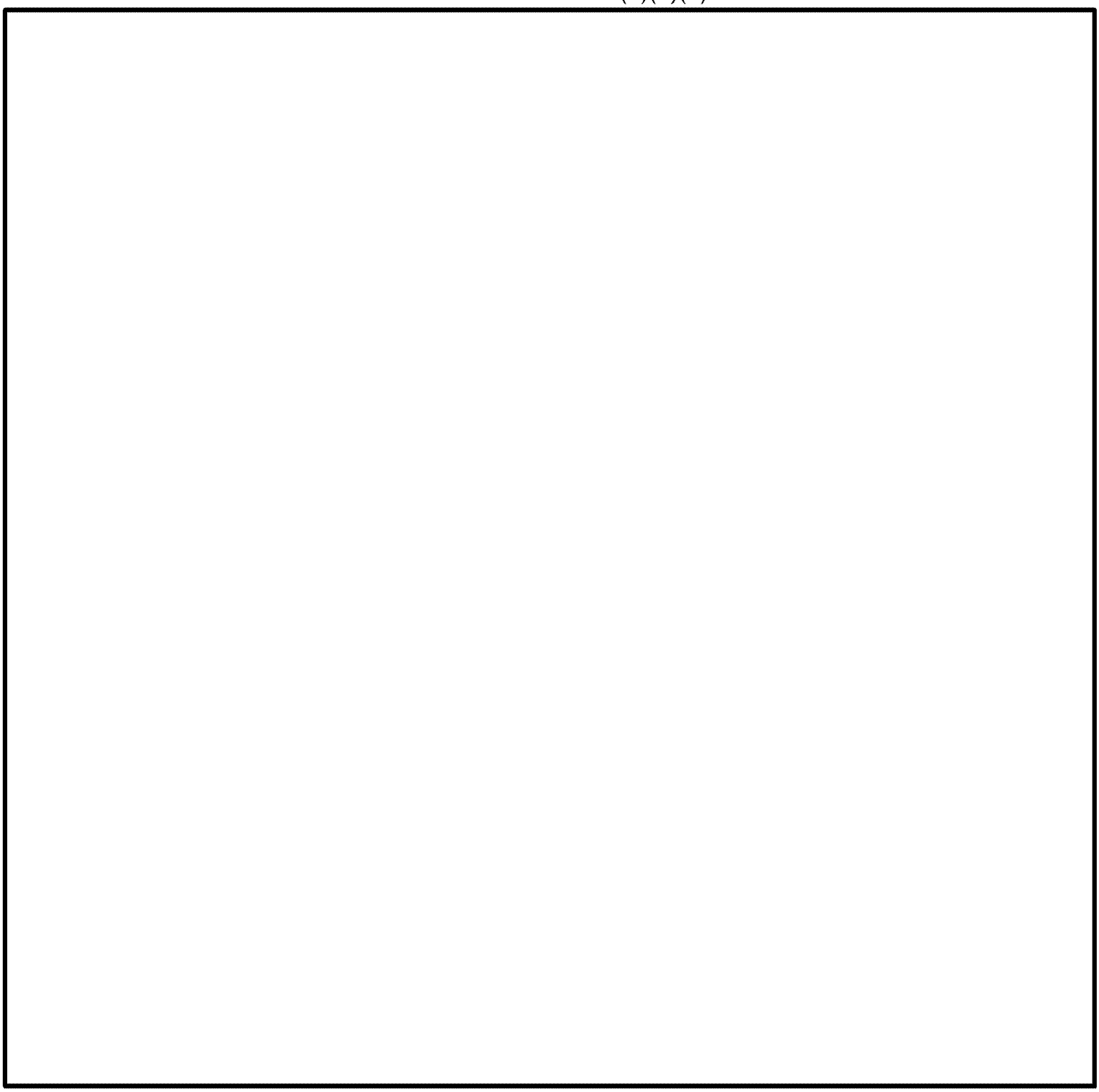

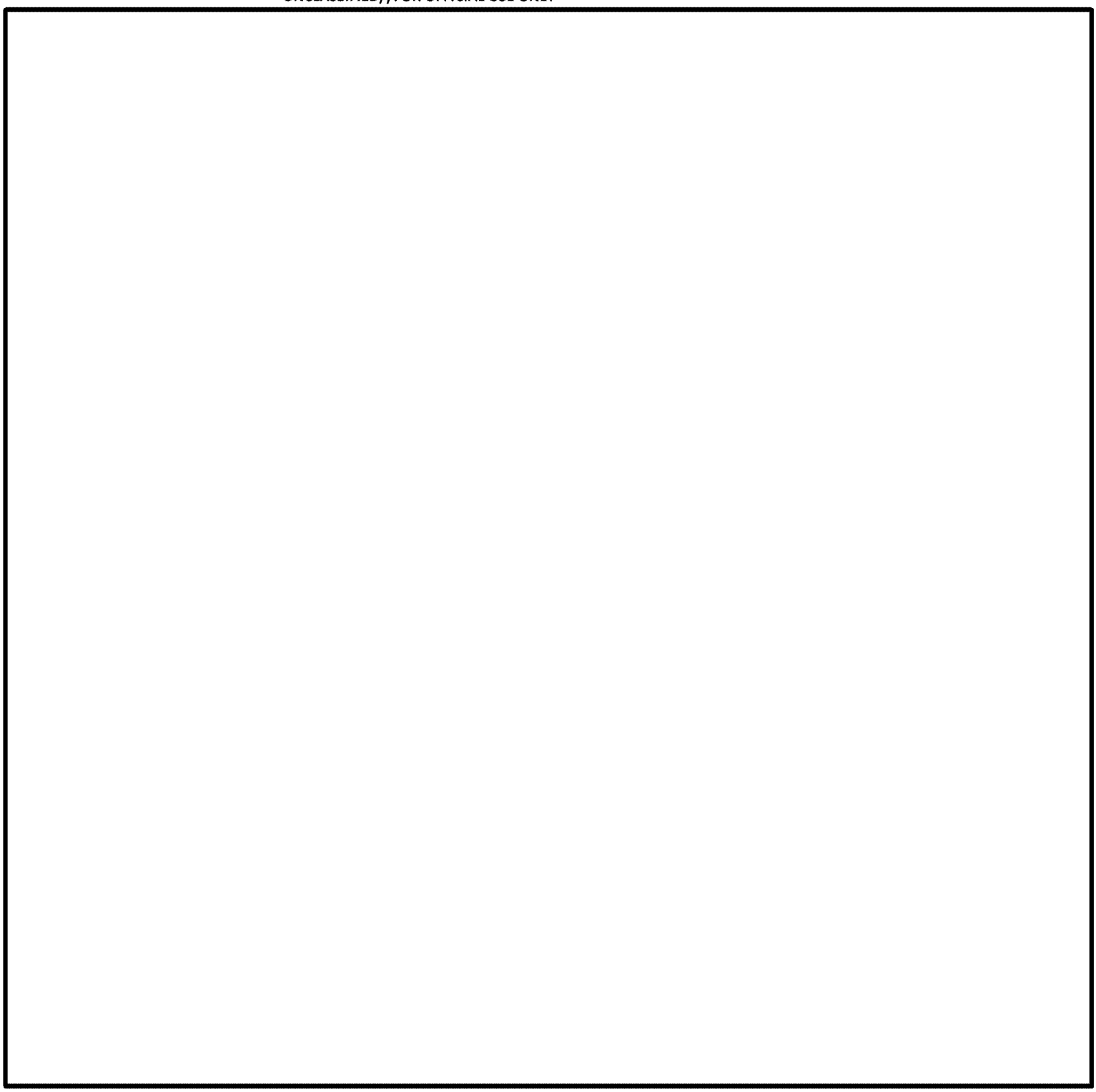

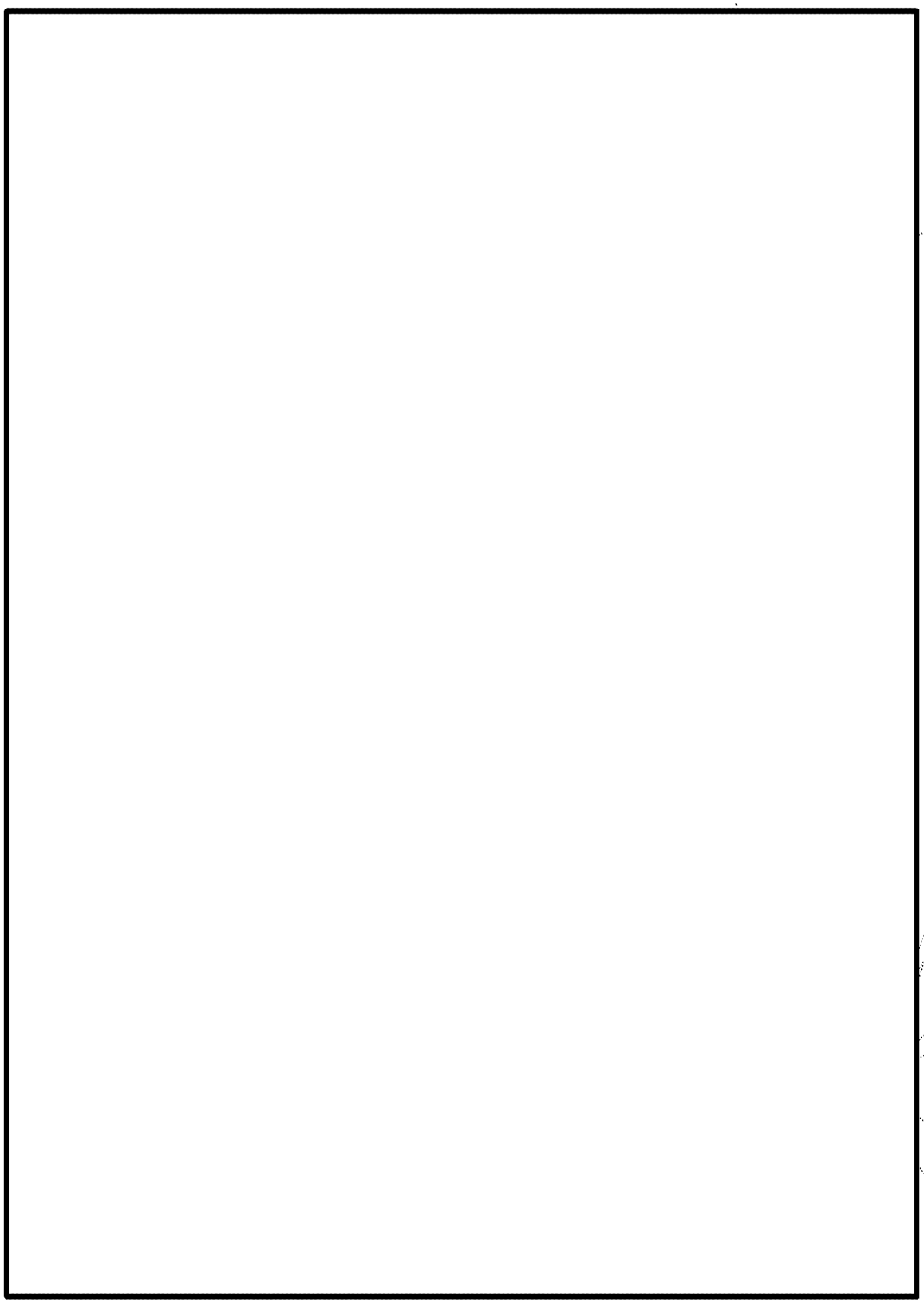

Comment [OCC27]: This verbiage is the same as used earlier in the DHS overall comments on page 1..

Comment [DB28]: ICE ERO Insert

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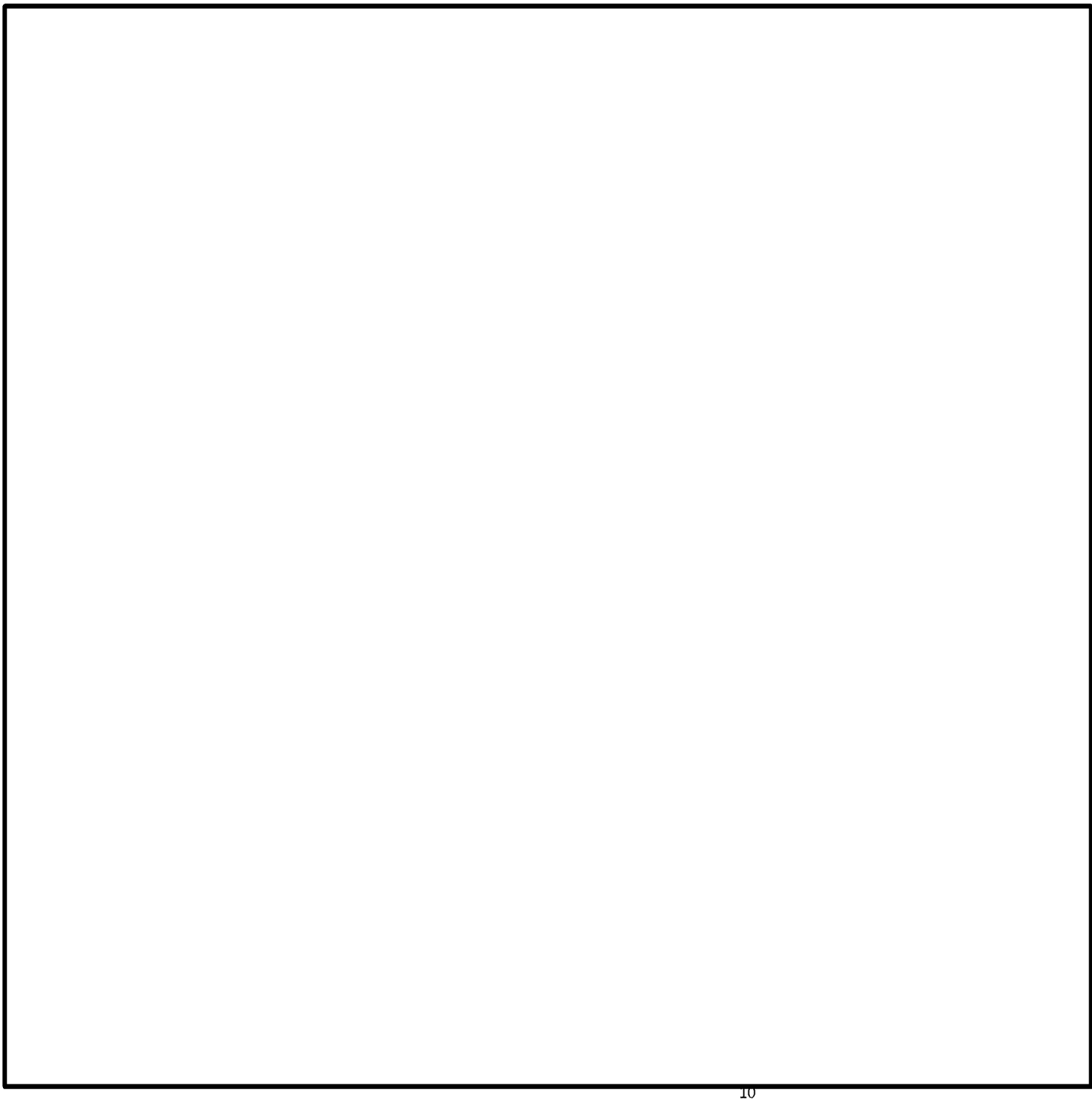

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Page 1: [2] Comment [ICE-OPLA2] **ICE-OPLA** **4/13/2018 11:30:00 AM**

(b)(5)

Page 1: [3] Comment [KT(3] **Kim, Trinh (CTR)** **4/3/2018 2:46:00 PM**

(b)(5)

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Page 1: [6] Comment [P4] **POLARIS Office** (b)(7)(e) **3/13/2018 8:53:00 PM**

(b)(5)

Page 1: [7] Comment [OCC5] **Gentry, Anthony E** **3/8/2018 9:18:00 AM**

(b)(5)

Page 10: [8] Formatted **ICE-OPL** **4/18/2018 2:39:00 PM**

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Shirk, Georgette L

Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Location: Call in #: [redacted] (b)(6)

Start: Thu 4/19/2018 9:00 AM
End: Thu 4/19/2018 9:30 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Gentry, Anthony E (b)(6)
Required Attendees: [redacted] Swanson, Toni
Optional Attendees: Hinds, Ian G; Gaffin, Elizabeth S

From: [redacted] (b)(6)
Sent: Thursday, April 19, 2018 7:36 AM
To: Gentry, Anthony E; [redacted]
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Tony-

Can you send an invite to hold that time on the calendar?

Thanks

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 19, 2018 7:18:06 AM
To: [redacted] (b)(6)
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

[redacted] (b)(6)

I am still good for 10.

Thanks

Tony

From: [redacted] (b)(6)
Sent: Wednesday, April 18, 2018 10:31 AM
To: Gentry, Anthony E [redacted]
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Tony –

I can chat at 10 am tomorrow.

Thanks-

[redacted]

(b)(6)

[redacted]

Branch Chief
Social Media Division (SMD)
USCIS, Fraud Detection and National Security (FDNS)
U.S. Department of Homeland Security
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[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 7:51 AM
To: [redacted] (b)(6)
Cc: Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

[redacted]

(b)(6)

Thanks – SMD's thoughts are greatly appreciated as I draft an email for Craig. How about a call on Thursday at 10 or 1, subject to SMD's and Ian's schedules?

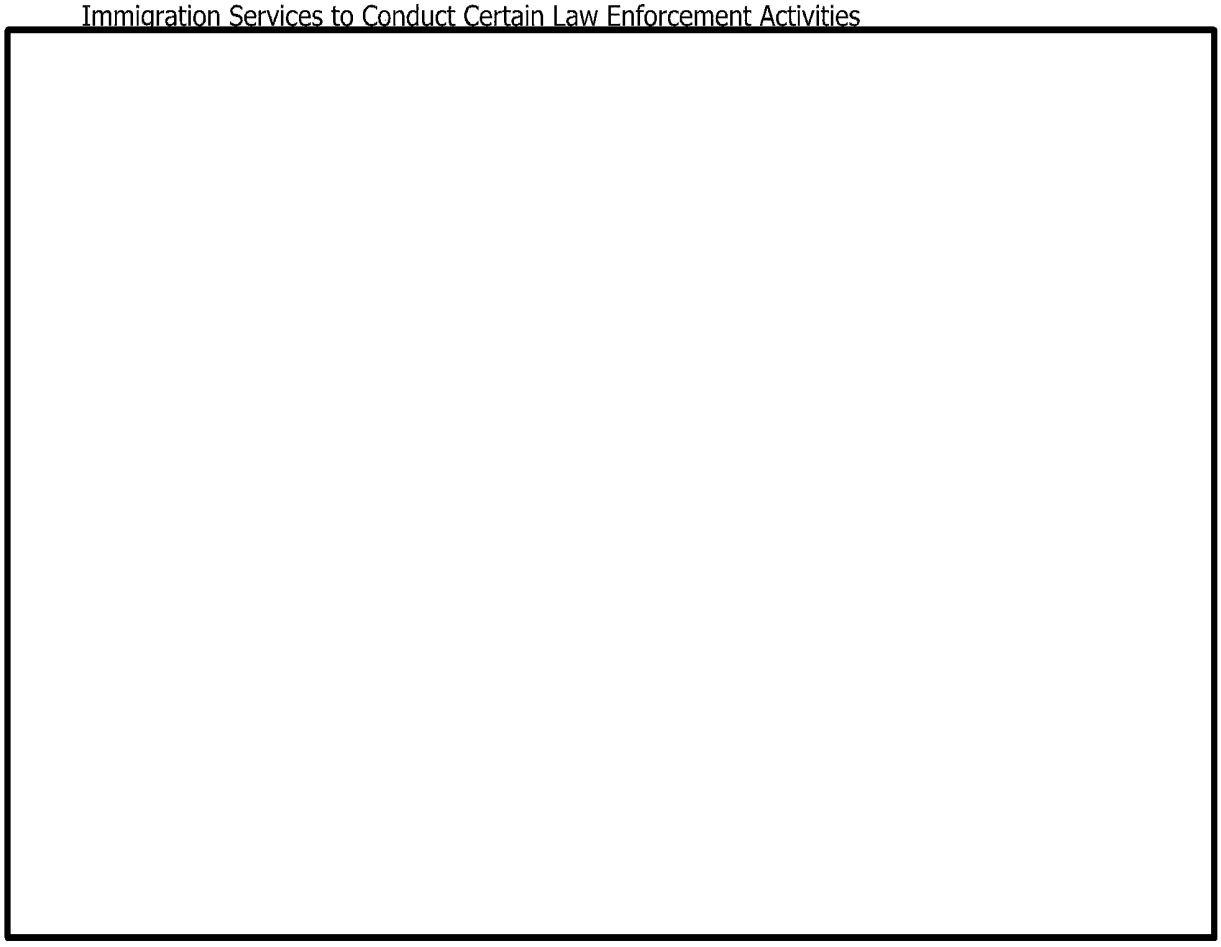
Thanks

Tony

From: [redacted] (b)(6)
Sent: Tuesday, April 17, 2018 5:13 PM
To: Gentry, Anthony E [redacted]
Cc: Hinds, Ian G

(b)(6)

(b)(5) **Subject:** RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities



From: Gentry, Anthony E
Sent: Tuesday, April 17, 2018 9:30 AM
To:
(b)(6) **Cc:** Hinds, Ian G (b)(5)
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

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(b)(6)

From:
Sent: Tuesday, April 17, 2018 9:28 AM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Tony –

Thanks for passing along.

Please kindly advise how OCC plans to move forward with this issue.

Thanks-

[redacted] (b)(6)

Branch Chief
Social Media Division (SMD)
USCIS, Fraud Detection and National Security (FDNS)
U.S. Department of Homeland Security
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Cell: [redacted] (b)(6)
Ema
HSD
CLA

From: Gentry, Anthony E
Sent: Tuesday, April 17, 2018 8:12 AM
To: [redacted] (b)(6)
Cc: Hinds, Ian G
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

(b)(6)
(b)(5) [redacted]

Thanks

Tony

From: Barnes, Aisha Z **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

DHS Component review of Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities is completed. Please review and provide response for the attached comments.

Response is due no later than **COB Thursday, May 17, 2018.**

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

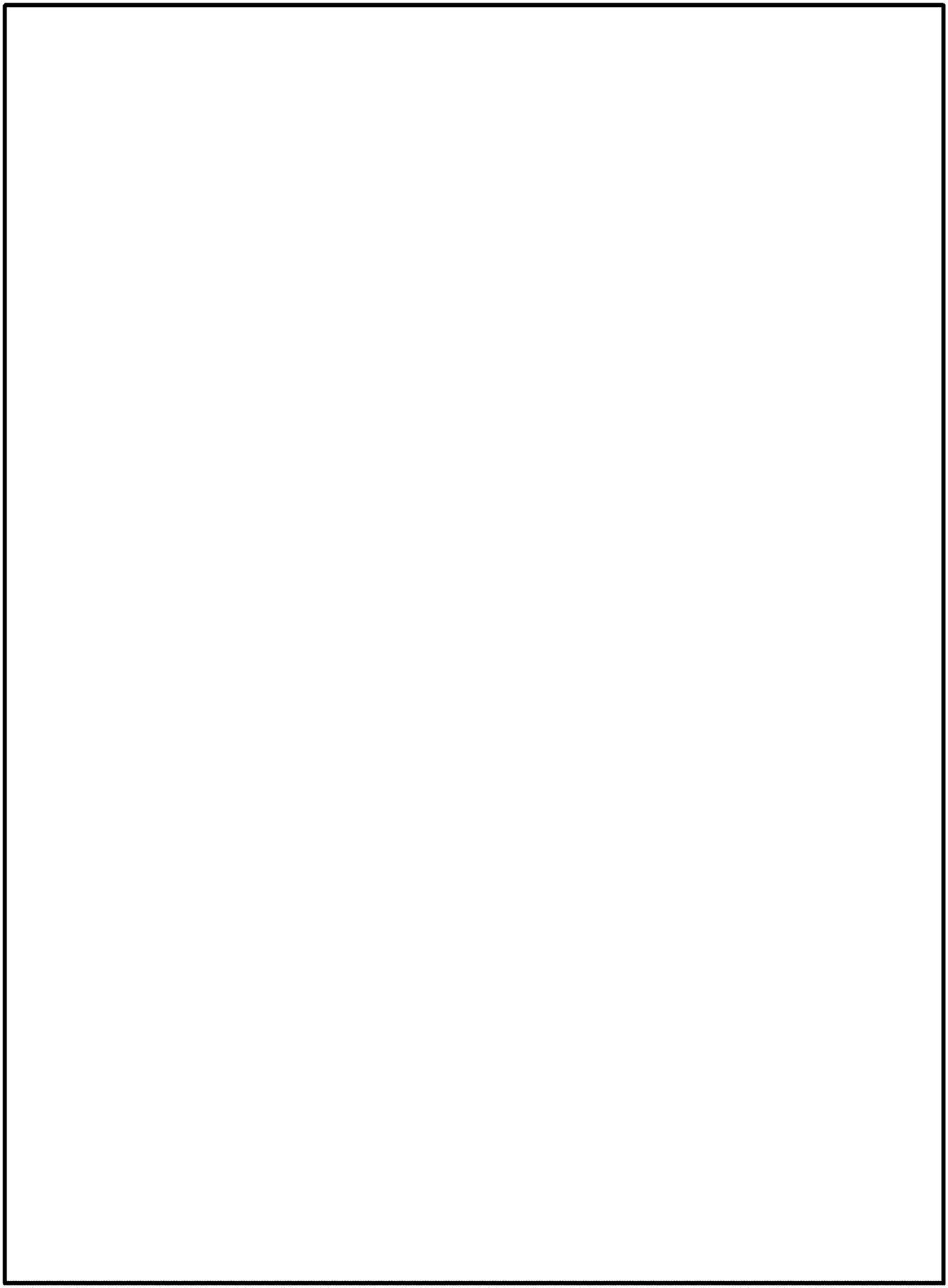
From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management
[redacted] (b)(6)
DHS Directives and Delegations

(b)(5)



Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities (Workflow # 1159363)

(b)(5)

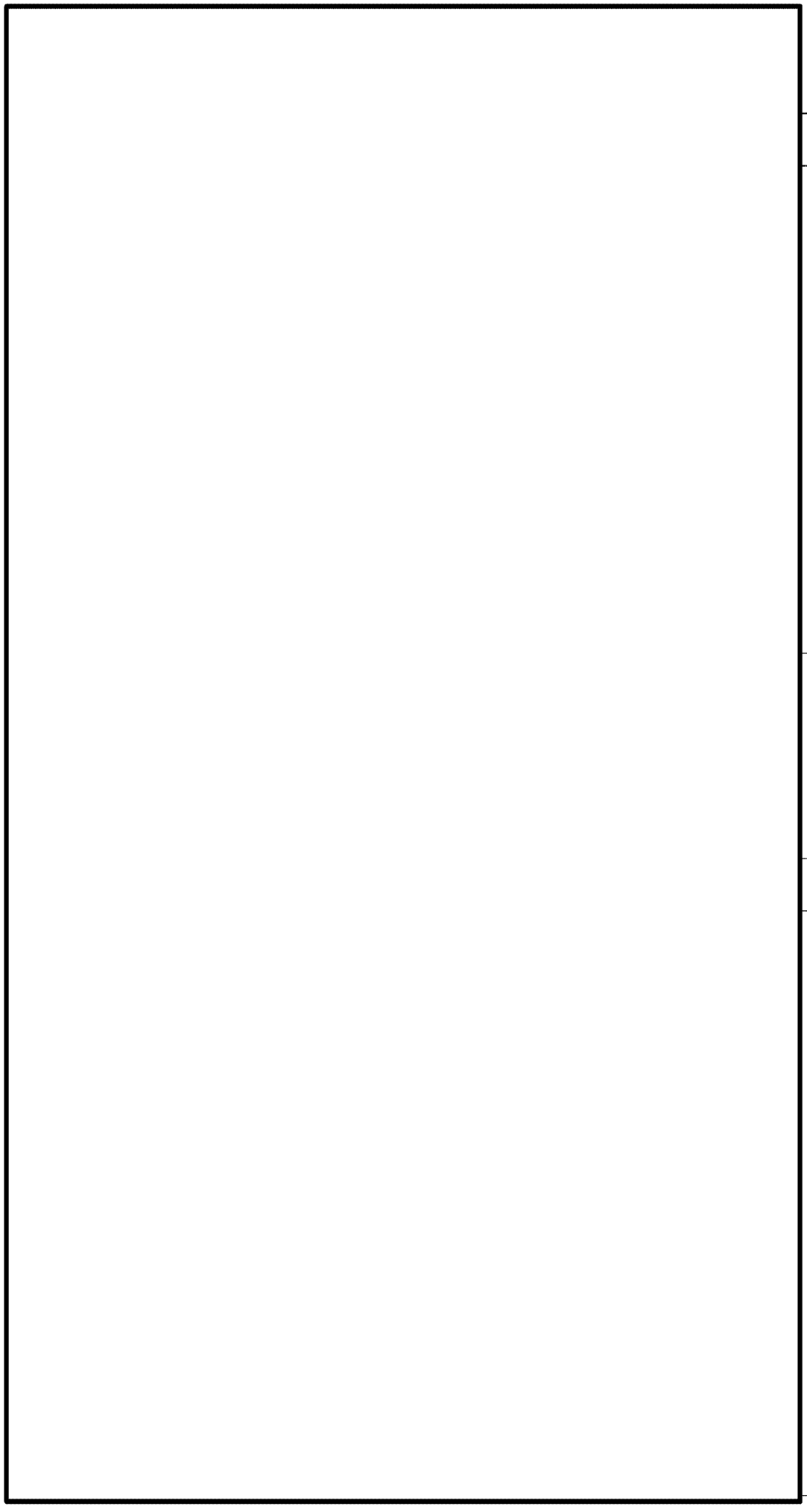
DHS Component	Concur	Concur with Comments	Non-Concur
Citizenship and Immigration Services Ombudsman (CISOMB)			
Citizenship and Immigration Services, United States (USCIS)			
Civil Rights & Civil Liberties (CRCL)			
Coast Guard, United States (USCG)			
Customs & Border Protection, United States (CBP)			
Domestic Nuclear Detection Office (DNDO)			
Executive Secretariat (ESEC)			
Federal Emergency Management Agency (FEMA)			
Federal Law Enforcement Training Centers (FLETC)			
General Counsel, Office of the (OGC)			
Health Affairs, Office of (OHA)			
Immigration & Customs Enforcement, United States (ICE)			
Inspector General, Office of (OIG)			
Intelligence & Analysis, Office of (I&A)			
Legislative Affairs, Office of (OLA)			
Management (MGMT) MGMT Sub-Components • *Office of the Chief Readiness Support Officer (OCRSO)*			
• *Office of the Chief Human Capital Officer (OCHCO)*			
• *Office of the Chief Procurement Officer (OCPO)*			
• *Office of the Chief Security Officer (OCSO)*			
• *Office of the Chief Information Officer (OCIO)*			
• *Office of the Chief Financial Officer (OCFO)*			
• *Office of Program Accountability and Risk Management (PARM)*			
Military Advisor's Office (MIL)			
National Protection and Programs Directorate (NPPD)			
Operations Coordination, Office of (OPS)			
Policy, Office of (PLCY)			
Privacy Officer, Chief (PRIV)			
Public Affairs, Office of (OPA)			
Science & Technology (S&T)			
Secret Service, United States (USSS)			
Transportation Security Administration (TSA)			
Intergovernmental Affairs (IGA)			
Office of International Affairs (OIA)			

(b)(5) (b)(6)

COMMENTS

	Response

(b)(5) (b)(7)(c)



Response
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Response

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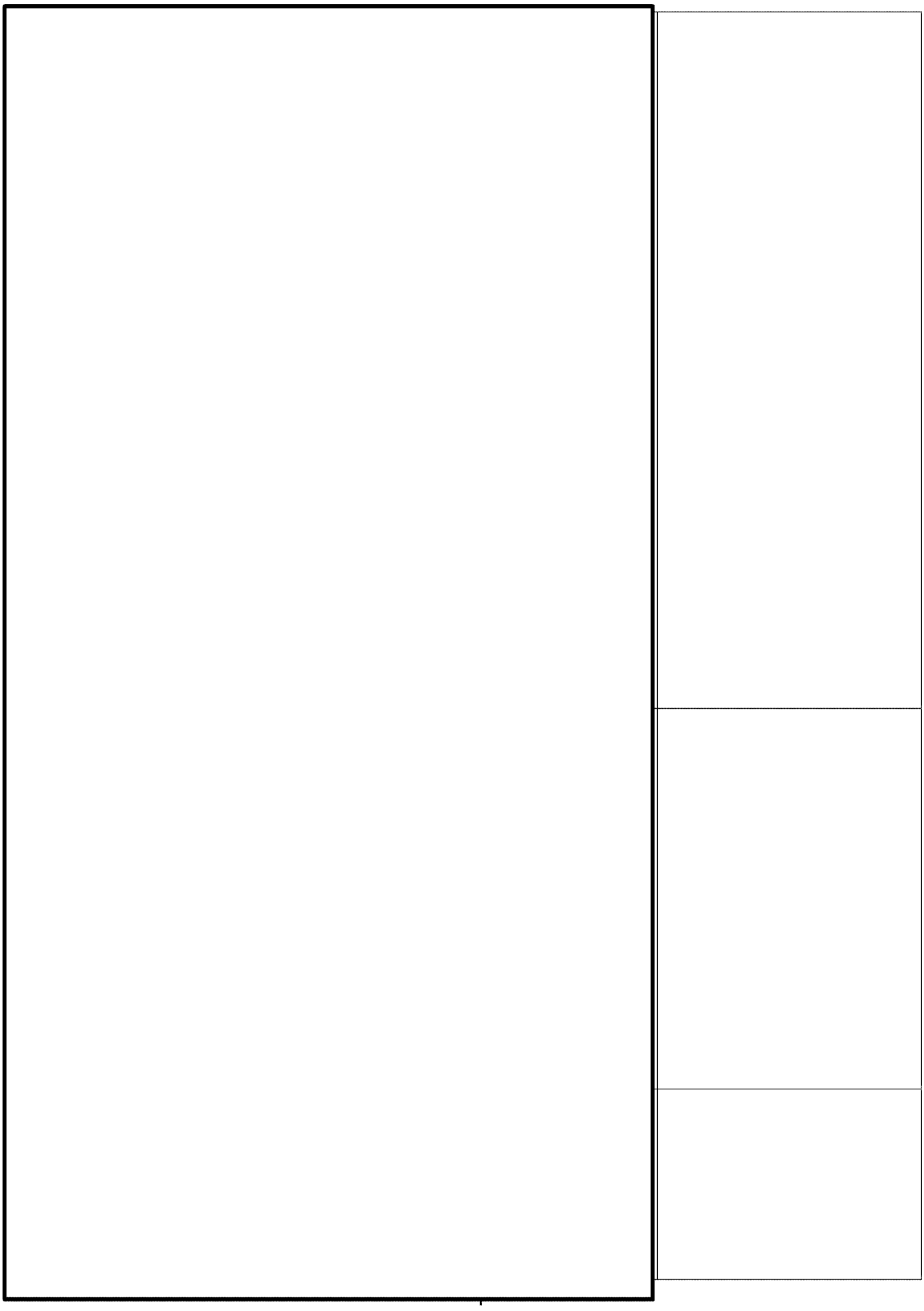
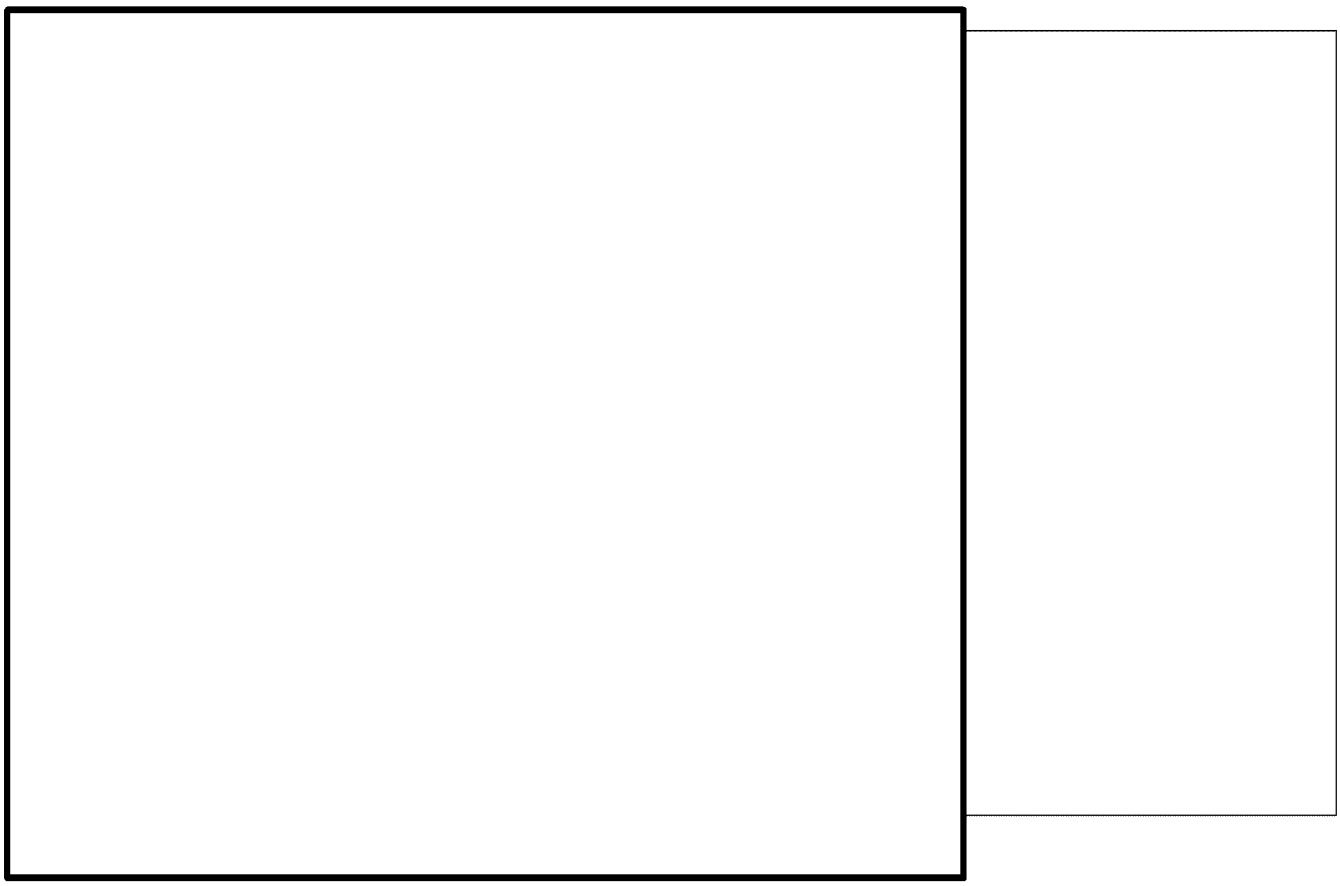


(b)(5) (b)(6)

	Response

[1] *See, e.g.*, Privacy Policy Guidance Memorandum 2008-01/Privacy Policy Directive 140-06; Privacy Policy for the Operational Use of Social Media Directive 110-01 and Instruction 110-01-001; and Privacy Policy and Compliance Directive 047-01 and Instructions 047-01-001 and 047-01-002.

(b)(5)



Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, February 20, 2018 6:42 AM
To: Gaffin, Elizabeth S
Subject: DHS social media weekly call

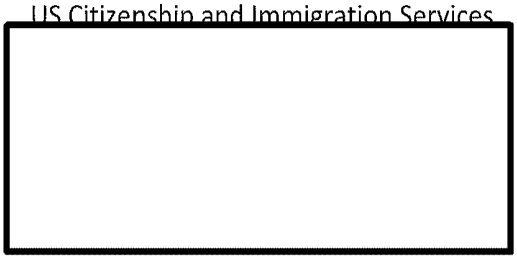
Good morning Elizabeth,

Do you have the evite for the DHS SM weekly call? I would like to start participating, and Ian may as well.

Thanks!

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 8:49 AM
To: Vargas-Padilla, Nelson A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: DHS-USCIS Social Media call

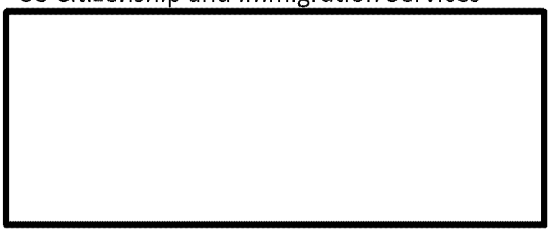
Nelson,

Great comments on today's call!

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 09, 2018 7:23 AM
To: Miles, John D (b)(7)(e)
Subject: Discussion [redacted]

Hi John, (b)(7)(e)

If you have a few minutes today, I would like to have a short call to discuss last week' [redacted] as it relates to the USCIS' proposed revision to the current LE delegation for social media.

Thanks for your consideration.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 7:10 AM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: FINAL REVIEW: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18 [1.22.18]
Attachments: OCC response to SMLIP Reorg v2 FDNS Comments 1.22.18.docx

Good morning Ian and Elizabeth,

I am going through all of the OCC comments and edits contained in the FDNS SMLIP (attached) review and note we discuss the following and remove the comments before sending it back to Kevin (and the SMWG):

(b)(5) **OCC18 (Ian)** - Tony/Elizabeth – Let's discuss before sending this back to client. Peter should probably review after we come to an agreement. Thanks. (b)(6)

[redacted]

Please let me know when you the two of you are available to discuss, and I will advise Kevin this morning if we are unable to discuss before the 10 am meeting.

Thanks in advance!

Tony

From: Busenkell, Kathleen R (Katie)
Sent: Thursday, January 18, 2018 10:02 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: RE: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18

It should be closed- I'm no longer in the document or at my desk, so if it stuck checked out by me, I'll have to check it back in once I return to the office this afternoon.

From: Gaffin, Elizabeth S
Sent: Thursday, January 18, 2018 9:15:36 AM
To: Busenkell, Kathleen R (Katie); Gentry, Anthony E; Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: RE: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18 (b)(5)

[redacted]

Katie I believe that you were the last person to check out the document. Would you mind closing it so that I can save my comments in the ECN version.

Thanks!

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Busenkell, Kathleen R (Katie)
Sent: Wednesday, January 17, 2018 4:37 PM
To: Gentry, Anthony E; Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: RE: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18

All, (b)(5)

[redacted]

Other than these two issues, RALD's review is complete and we have nothing further to add.

Thank you,
Katie

From: Gentry, Anthony E
Sent: Tuesday, January 16, 2018 2:01 PM
To: Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: RE: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18

All,

FYI reminder.

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, January 08, 2018 10:25 AM
To: Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: ACTION REQUIRED: Weekly SMWG Meeting - 1.8.18
Importance: High

All,

Next week's meeting is cancelled in celebration of MLK Day – with that being said, OP&S wants the SMLIP (with FDNS comments – see link below) review completed before next meeting on 1/22.

Please let me know if this suspense does not work for anyone.

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, January 08, 2018 10:03 AM
To: Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C
Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: RE: Weekly SMWG Meeting Follow Up

All,

Just a reminder to review the FDNS comments to the SMLIP – it can be found at: OCC response to FDNS edits-comments to SMLIP v.2

Thanks.

Tony

From: Gentry, Anthony E
Sent: Thursday, December 21, 2017 11:31 AM
To: Smith, Sheldon A; Zill, Katherine F; Vignier, Monica A; Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Busenkell, Kathleen R (Katie); Malashock, Moshe Y (Yoel); McIntosh, Elton D; Forest, Laura L; Shumway, Michael C

Cc: Gregory, Peter D; Mazzochi, Sarah K
Subject: Weekly SMWG Meeting Follow Up

(b)(5)

(b)(6)

Thanks.

Tony

From: Greeley, Kevin A
Sent: Tuesday, December 19, 2017 8:47 AM
To: Hamilton, Cristina A; Sohn, Elizabeth J; Saucier, Hillary W; Beveridge, Jennifer L (Jenna); Kaura, Nidhi; Pura, Sebnem; Ramirez, Rebekah V; Lockett, Vania T; Fall, Carla M; Salidzik, Christina E (Christy); Dimichele, Frederick J; Short, Gina L; Hall, Joshua K; Kvortek, Lisette E; Rosenstock, Peter L; Slattery, Shannon E; Sooch, Ravneet K; Thomas, Ronnie D; Hawkins, Donald K; Mott, Kim E; Sawyer, Kristina S (Kristy); Chappell-Kirby, Shvonne L; Baker, Tamara L; McCarter, Benjamin A; Rudd, George E; Festa, James P; Gipson, Angela E; Dhabalia, Dimple D; Mura, Elizabeth E; otts, LeRoy G; RAIO-RU Staff; Burt, Michael J; Rix, Donna L; Nolin, Patricia A; McIntosh, Elton D; Gentry, Anthony E; Gaffin, Elizabeth S; Mcintosh, Andrea S; Zill, Katherine F; Busenkell, Kathleen R (Katie); Hinds, Ian G; Forest, Laura L; Shumway, Michael C; Vignier, Monica A; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Smith, Sheldon A; Crompton, Wendy C; Soiza, Jose M (Jose); Burgess, Mark W; Theodule, Jonathan C; Gottlieb, Nicholas M
Cc: Sebarenzi, Joseph K; Remmel, Gary C; Brokaw, Gloria A; Fung, Wai Y; Barney, Shane M; Peterson, Rachel A; Woerz, Bret A; Greene, Salina F; Guerra, Sergio C; Hirsch, Angela H; Buchan, Lesley L; Roberts, Heather W; Clough, Chelsea M; Rosich, Nicole M; Kutateladze, Alex; Miller, Richard L; Sohonyay, Simon P
Subject: Weekly SMWG Meeting Follow Up

Good morning, everyone. This is a follow up from the meeting yesterday. As discussed, I have posted the comments from FDNS and OCC to the ECN. Here is the link to the page:

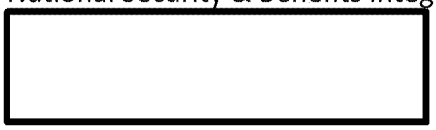
(b)(7)(e)

(b)(5)

If you have any questions, please let me know. Also, if you would like to submit your component's responses to any of the OCC or FDNS comments, in advance, please feel free to do so.

Thanks and I hope everyone enjoys the upcoming holidays!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)



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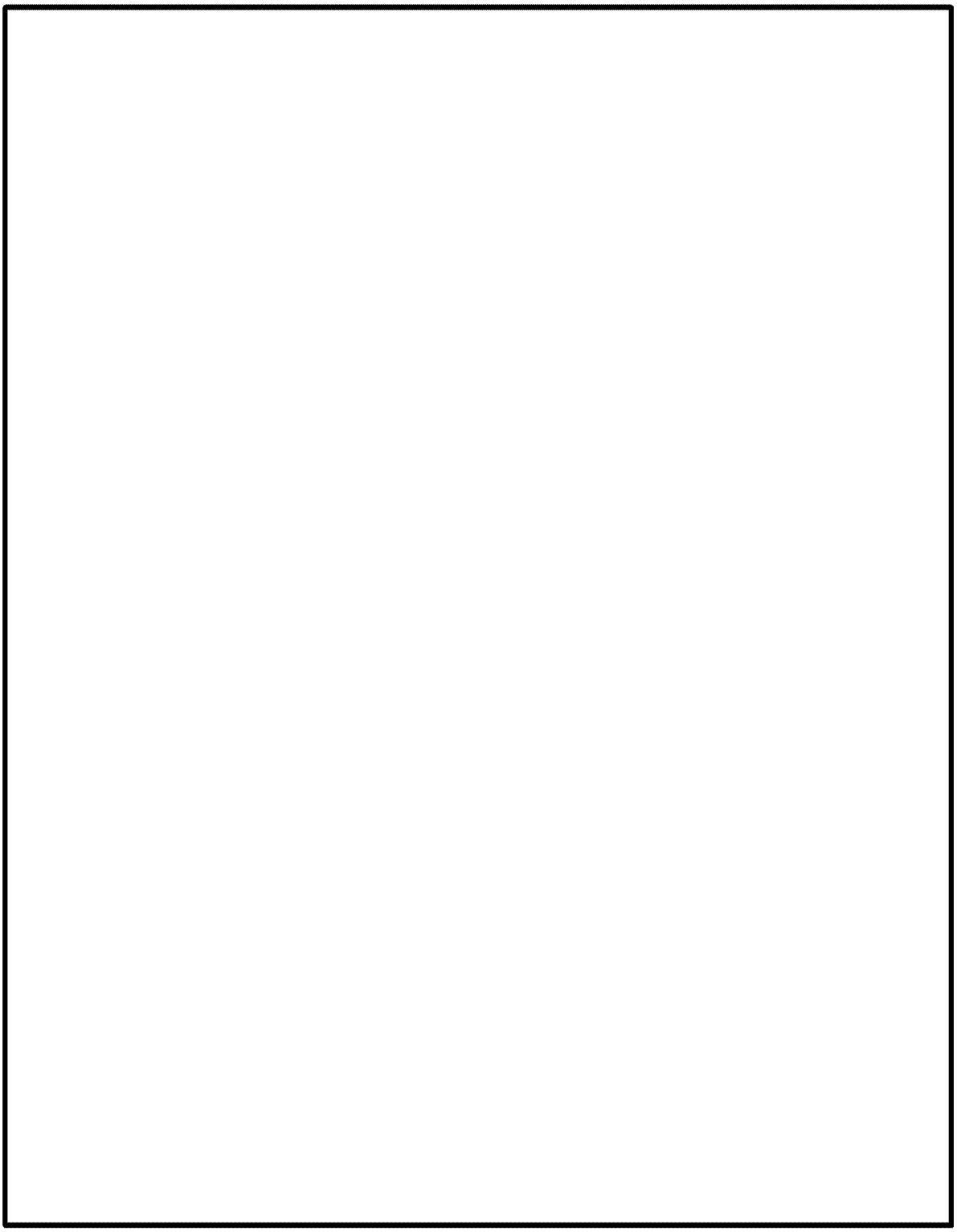

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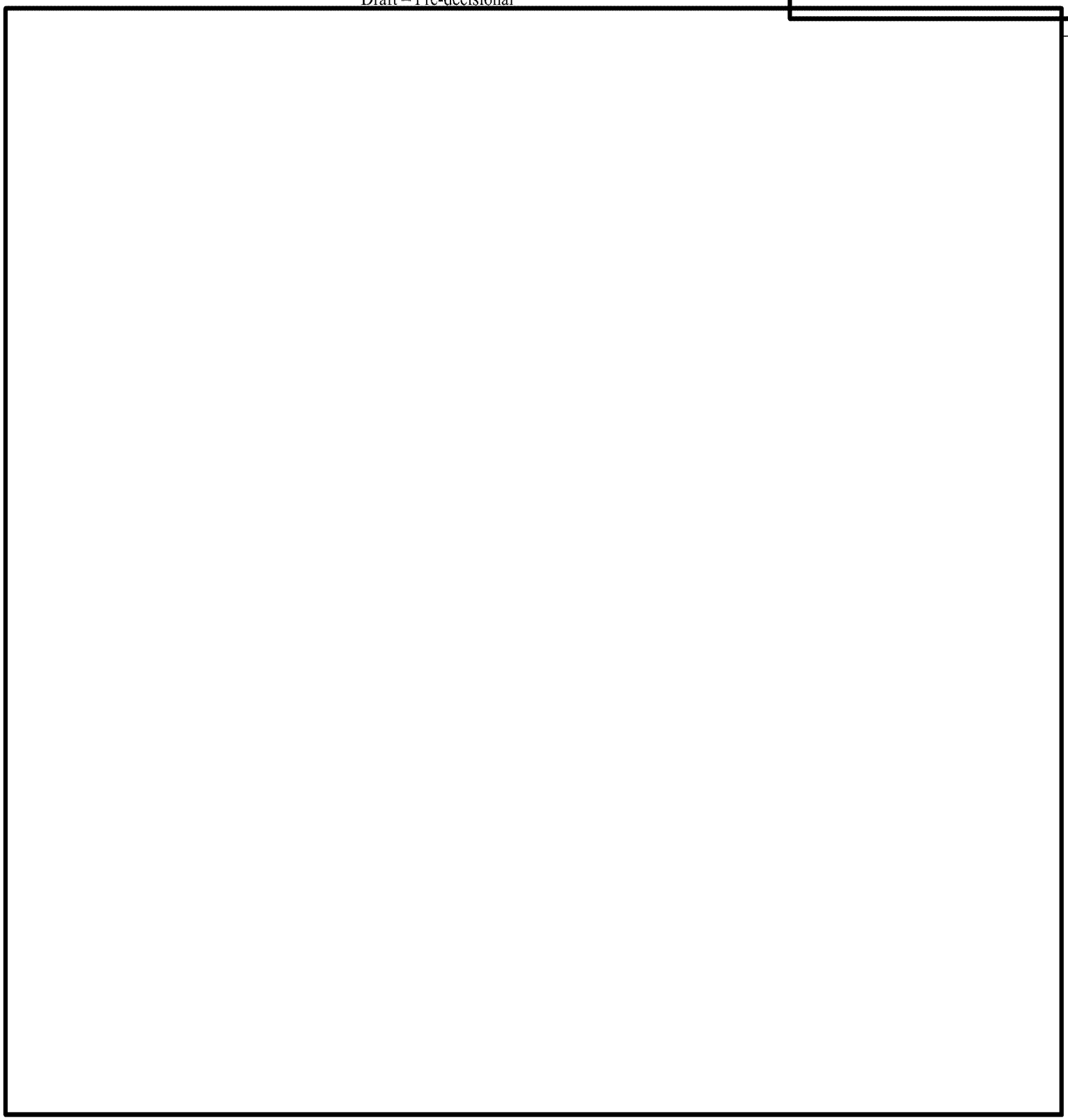

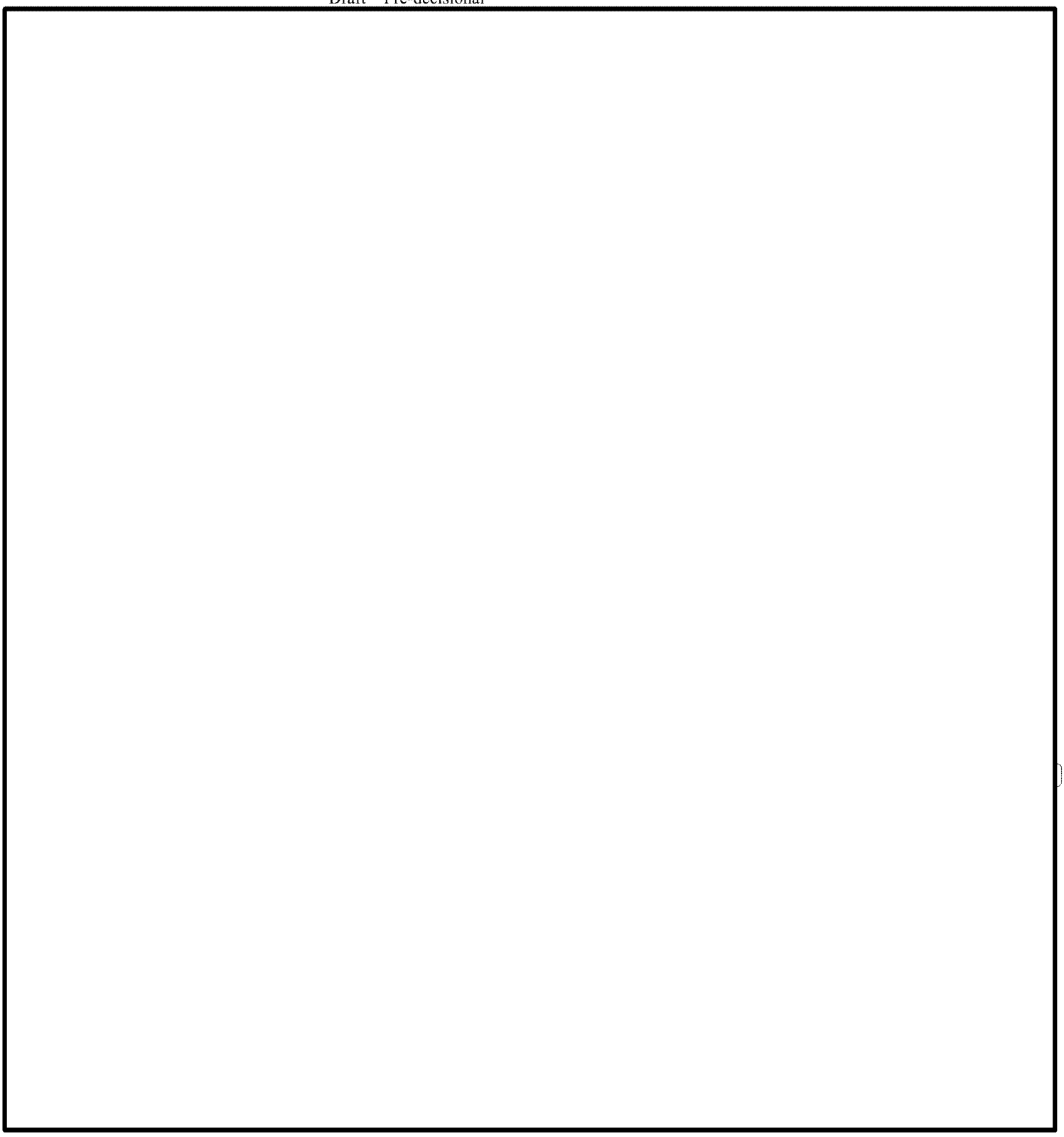

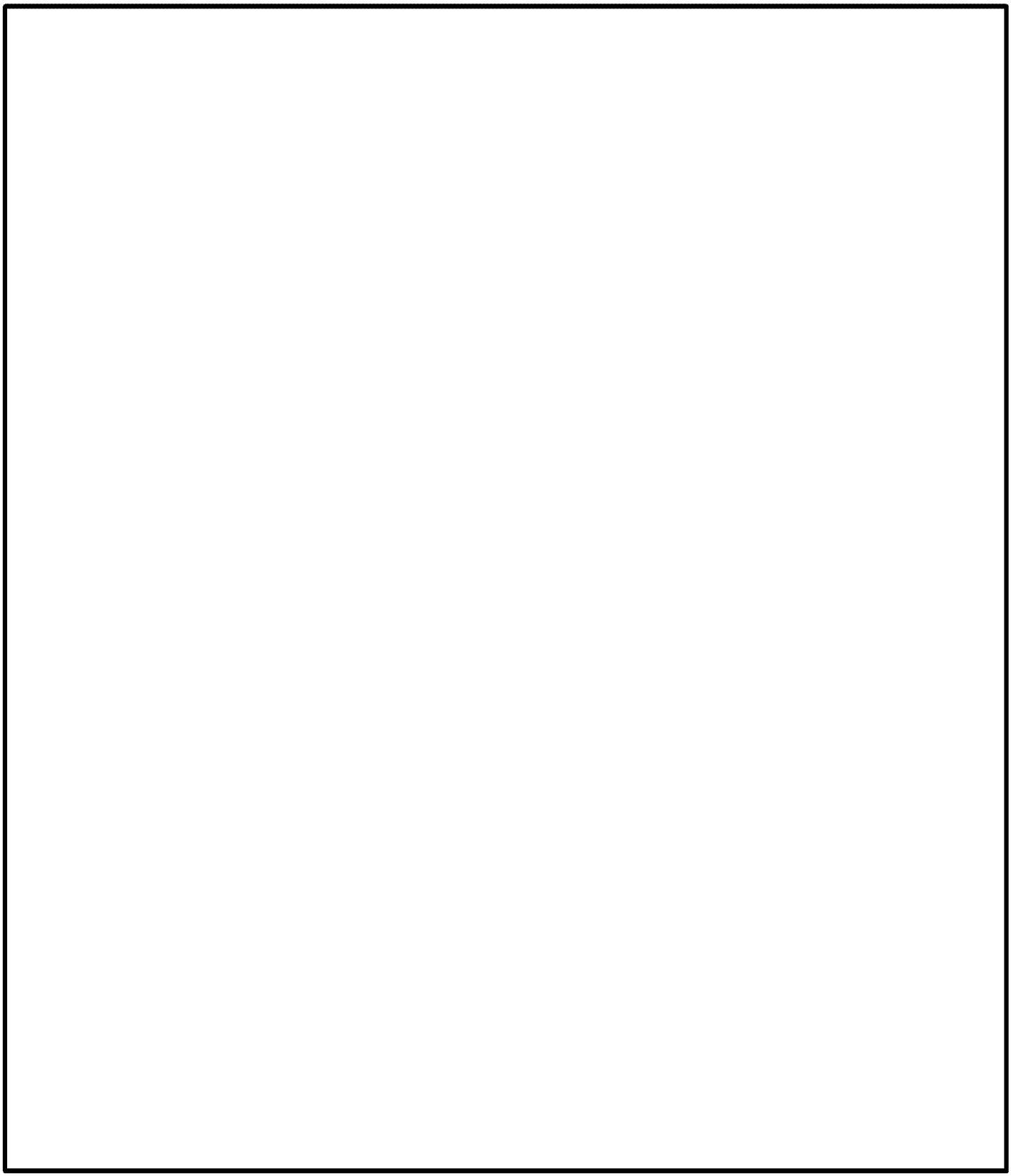

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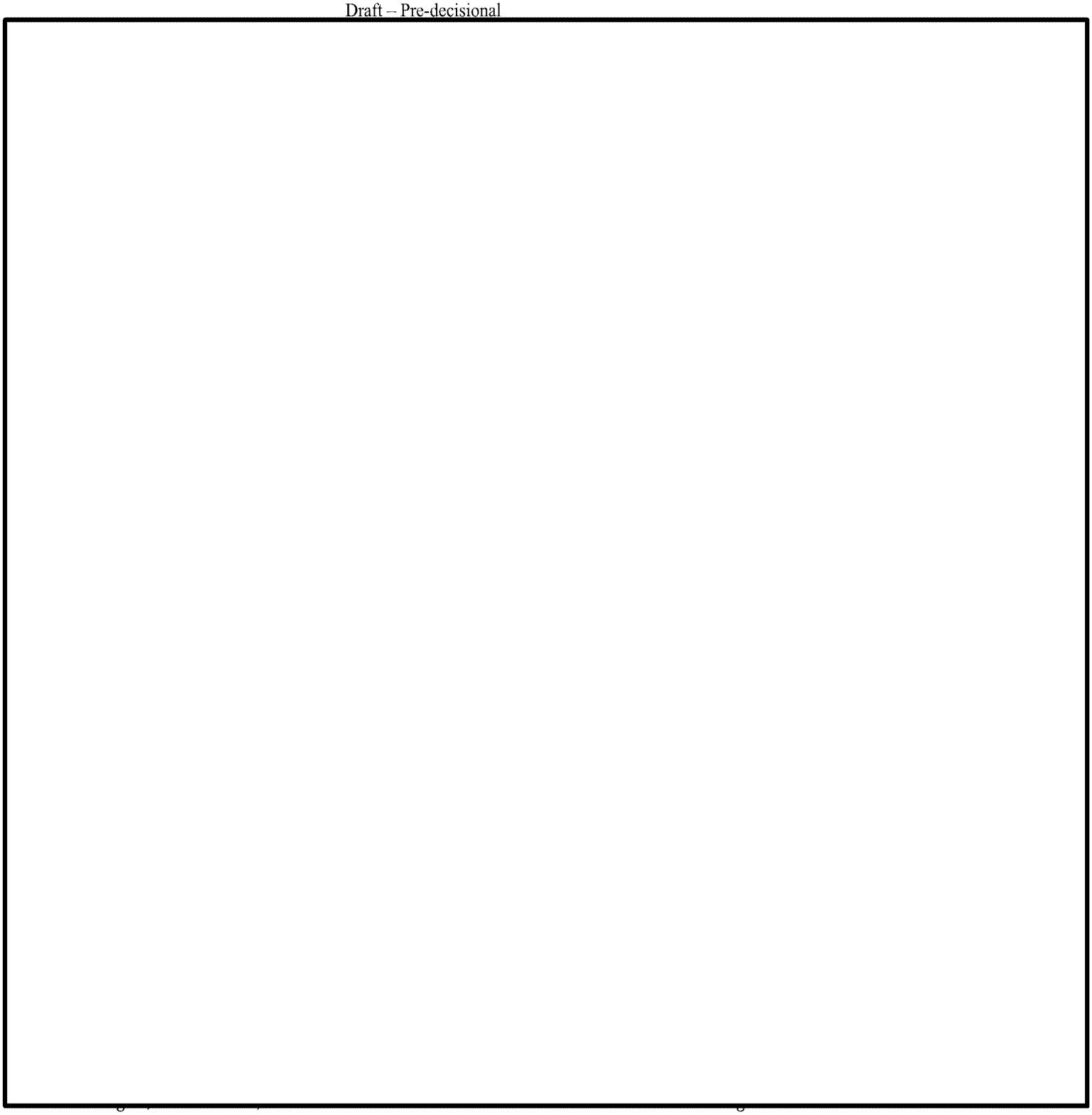

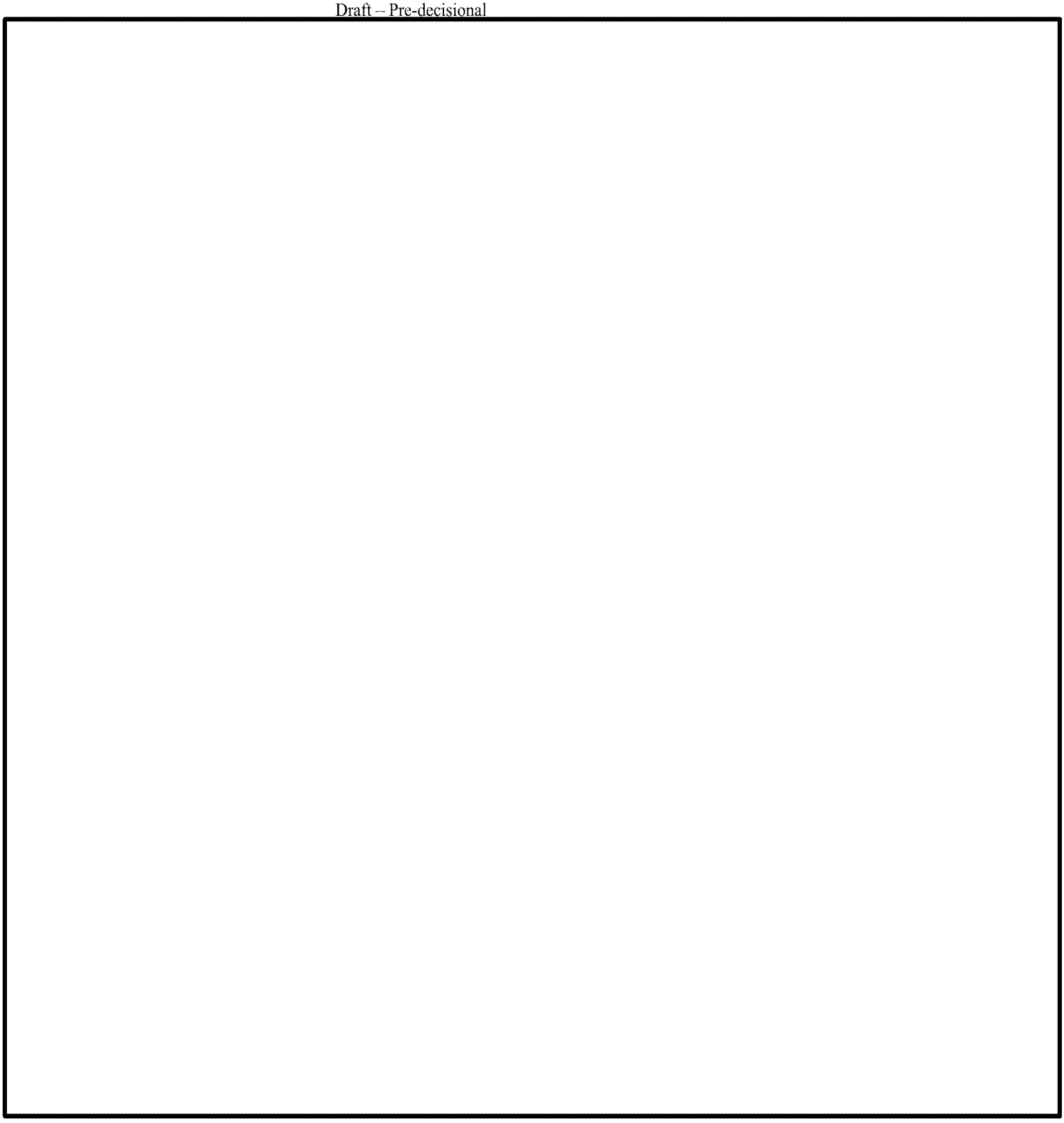

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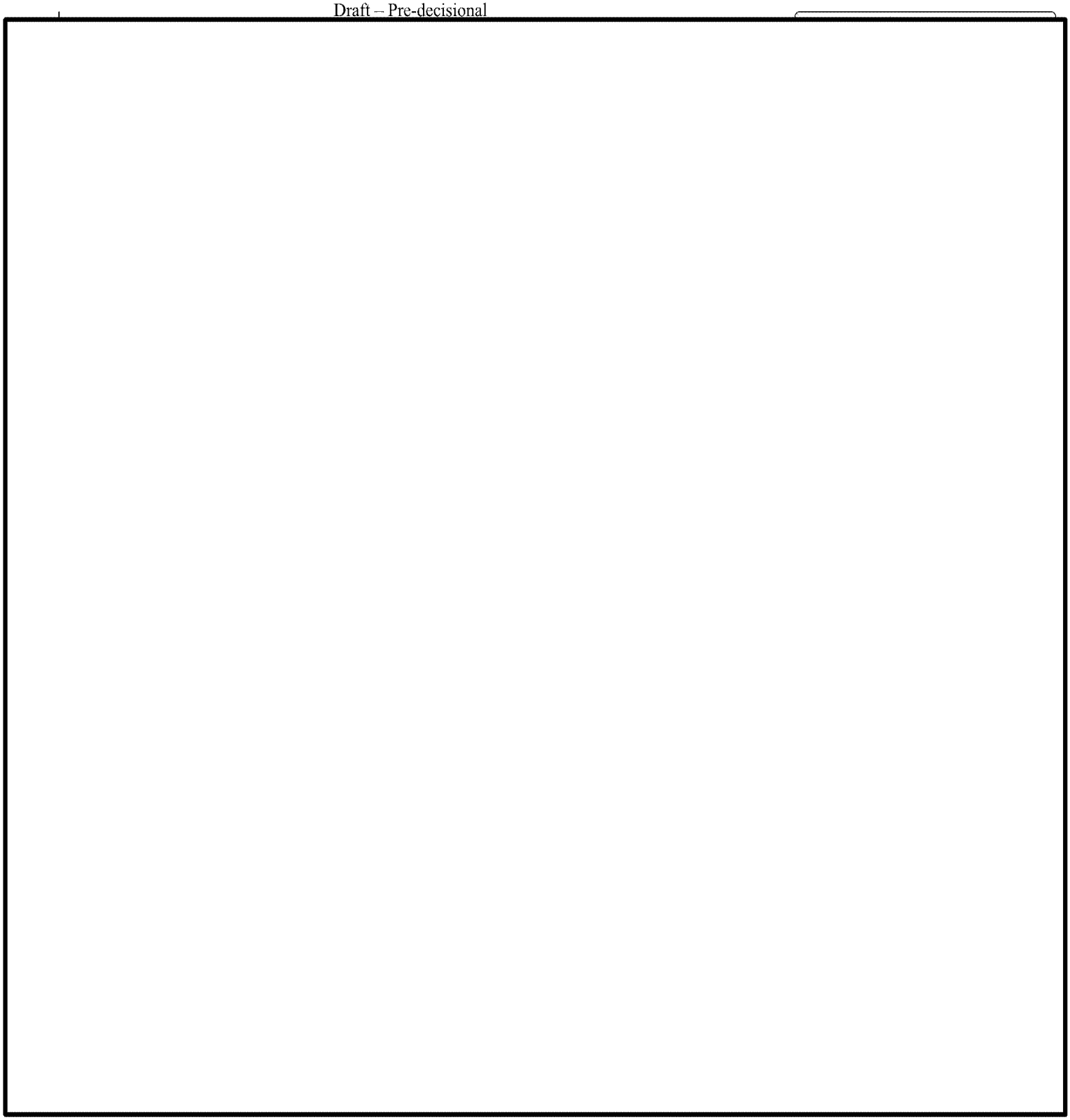

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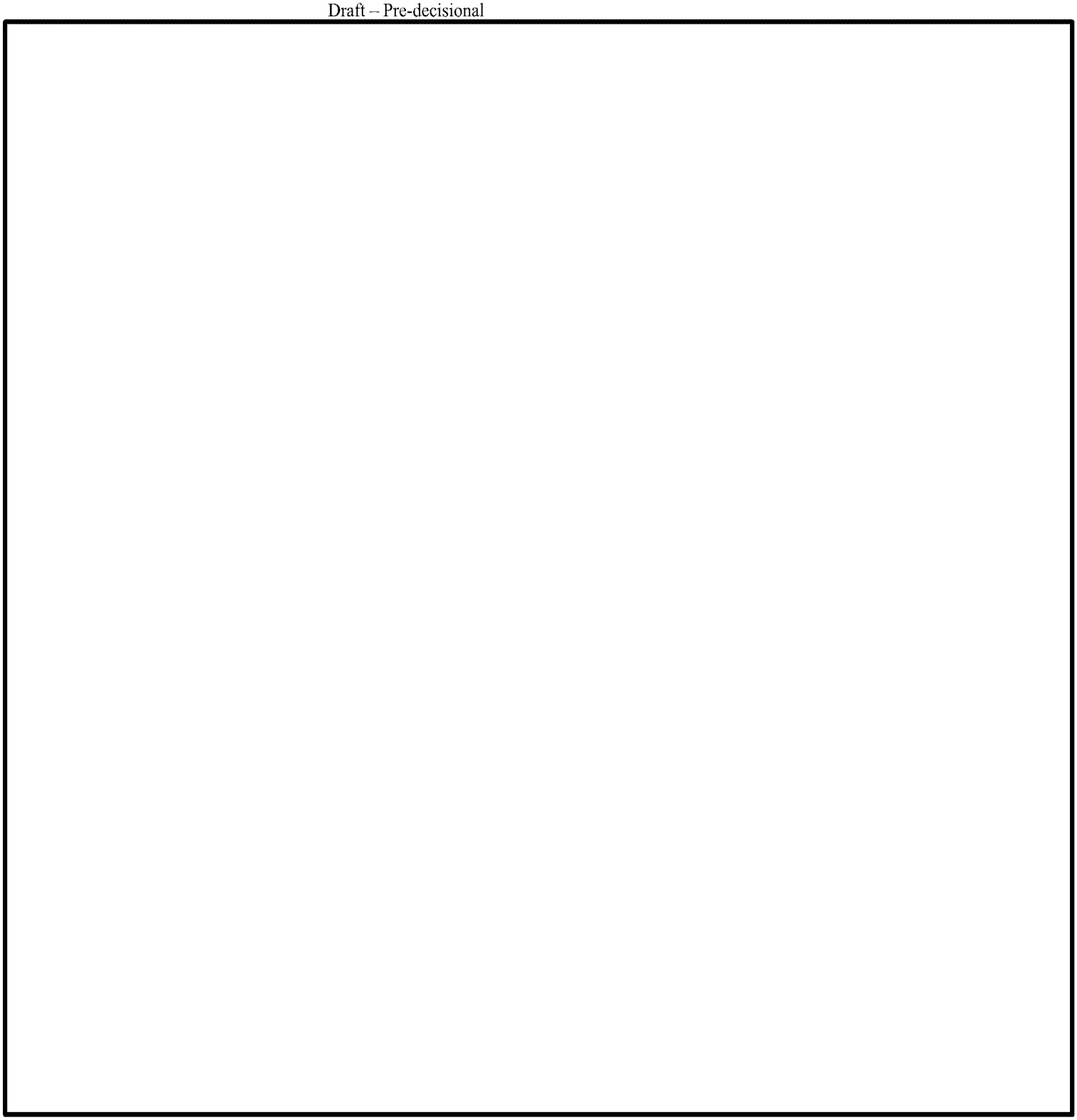

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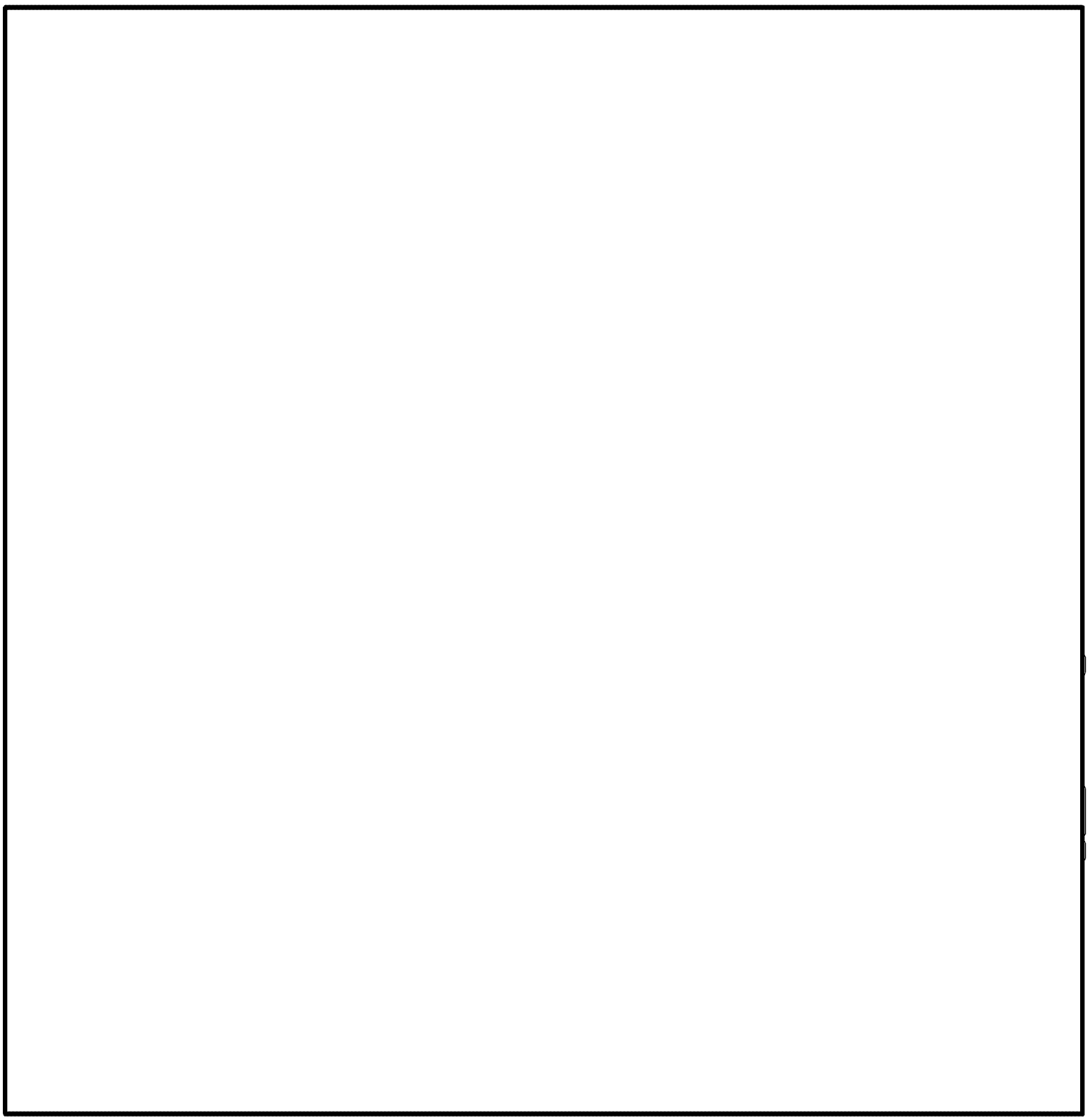

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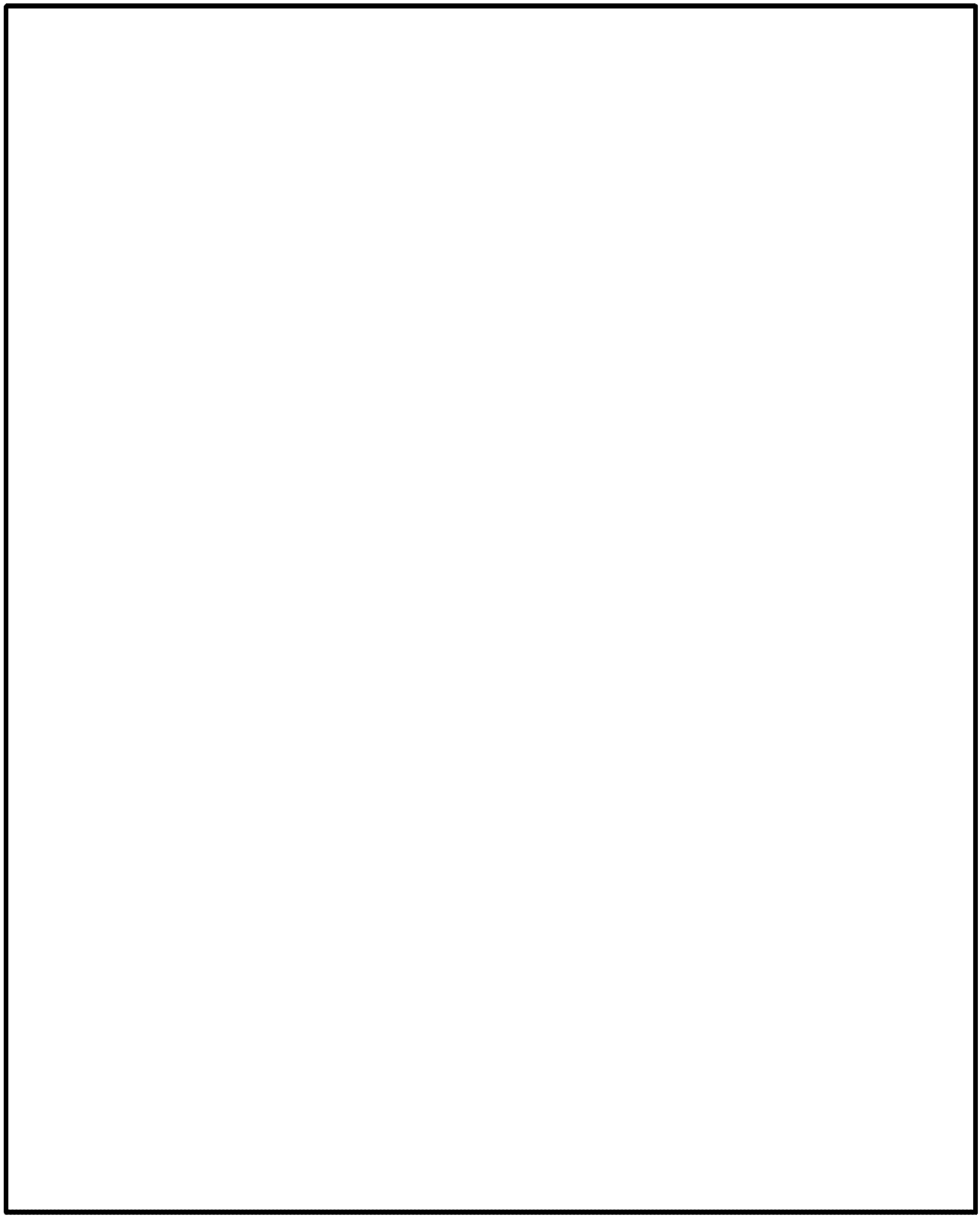

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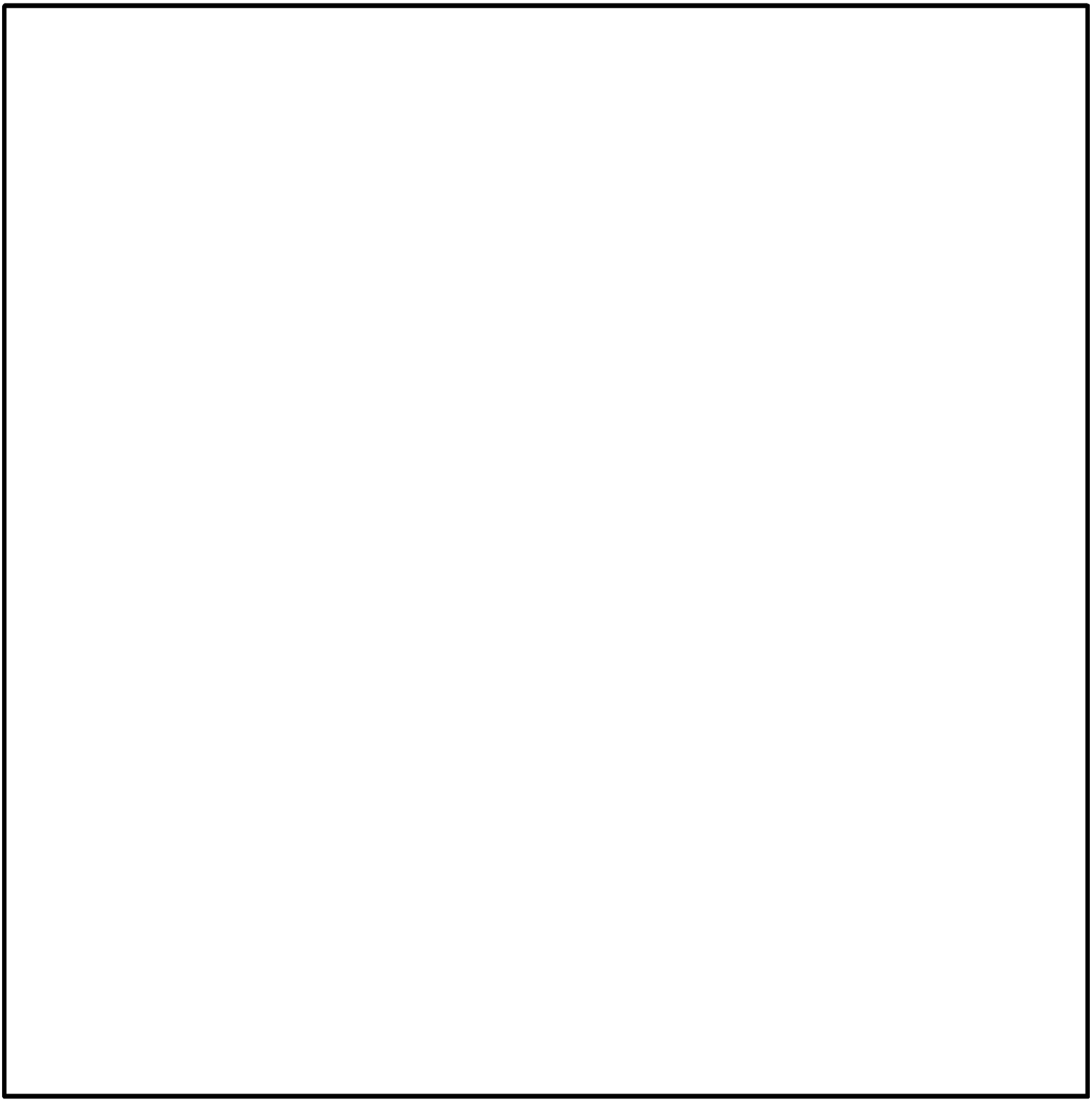

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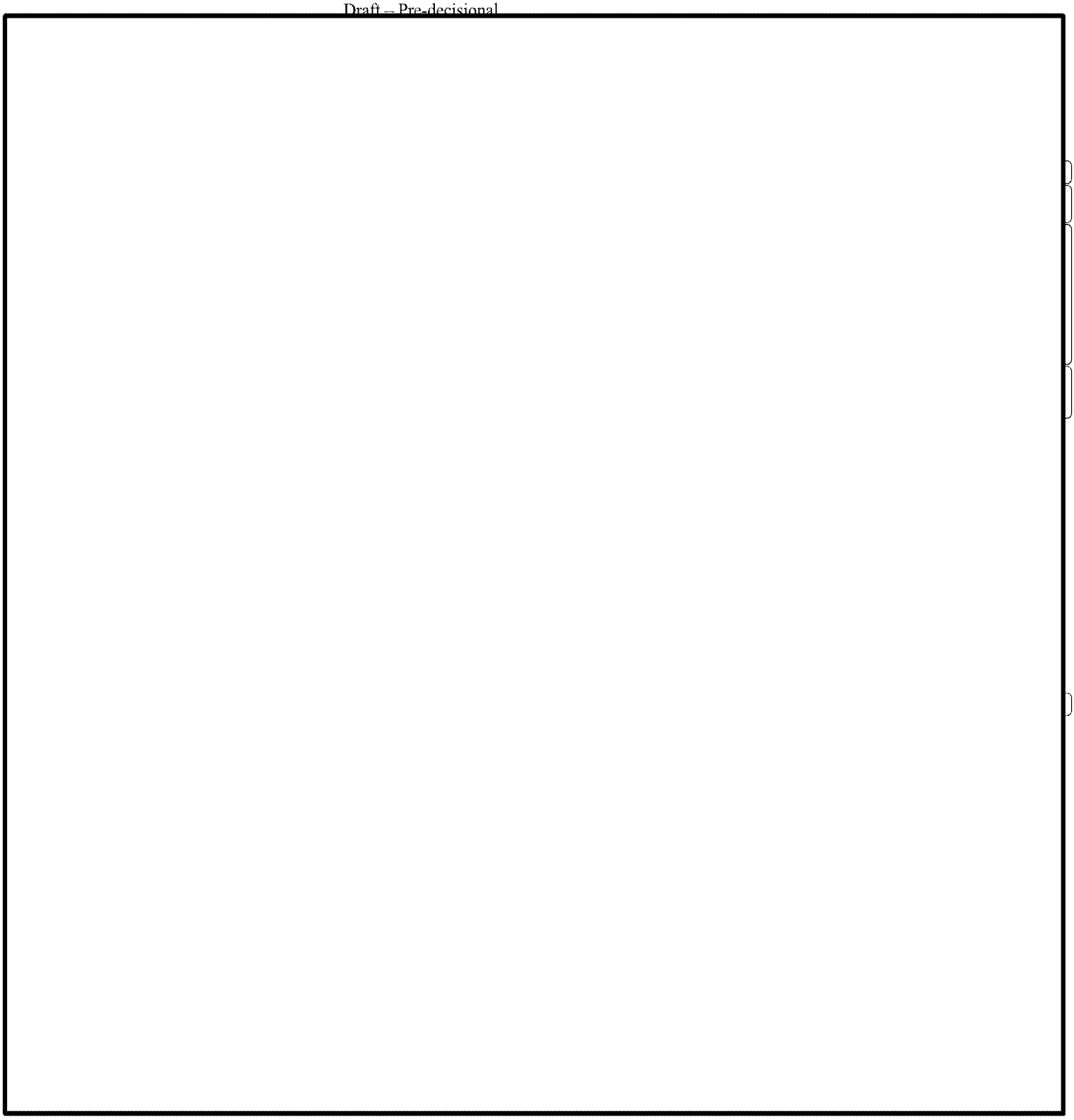

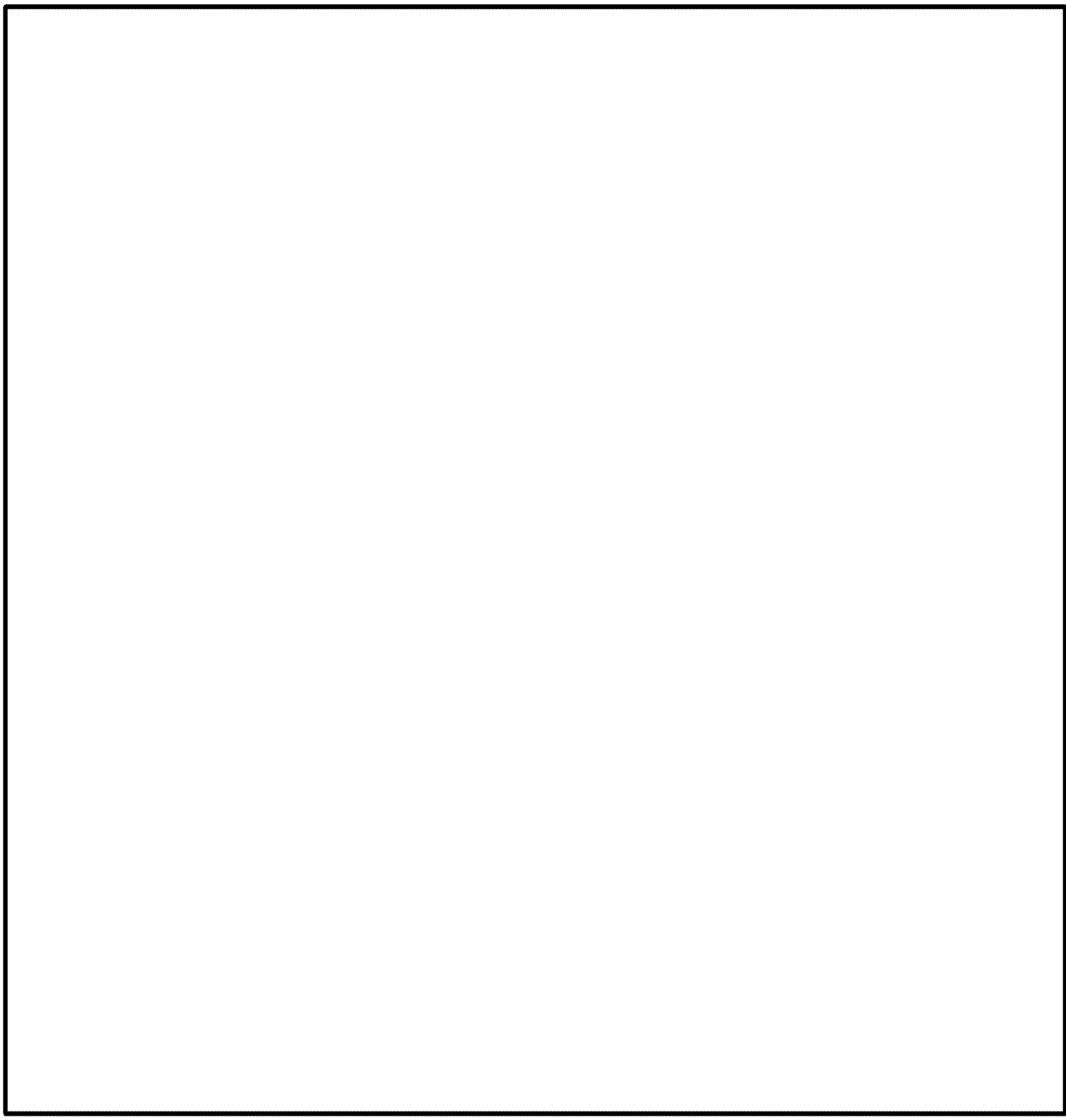

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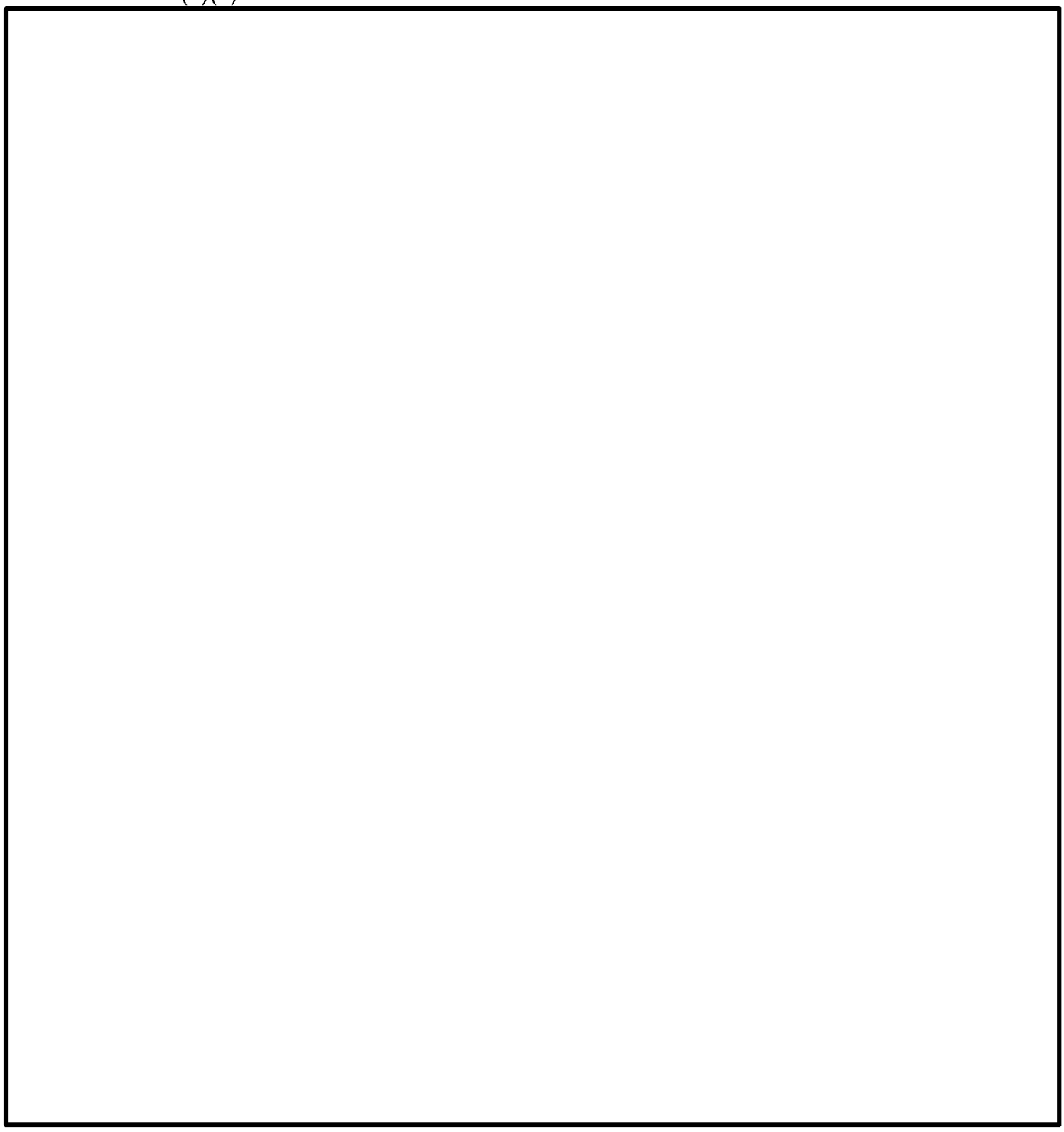

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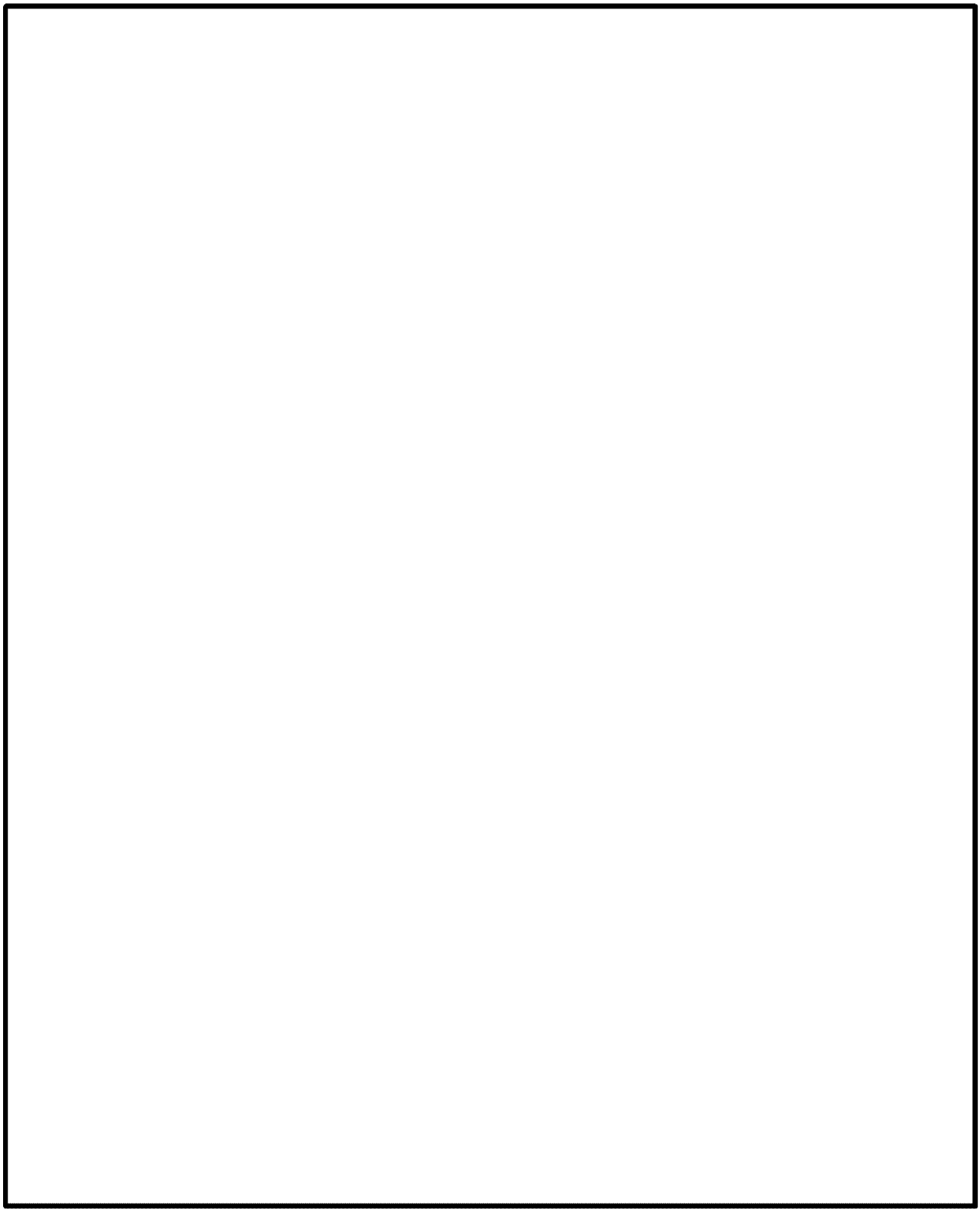

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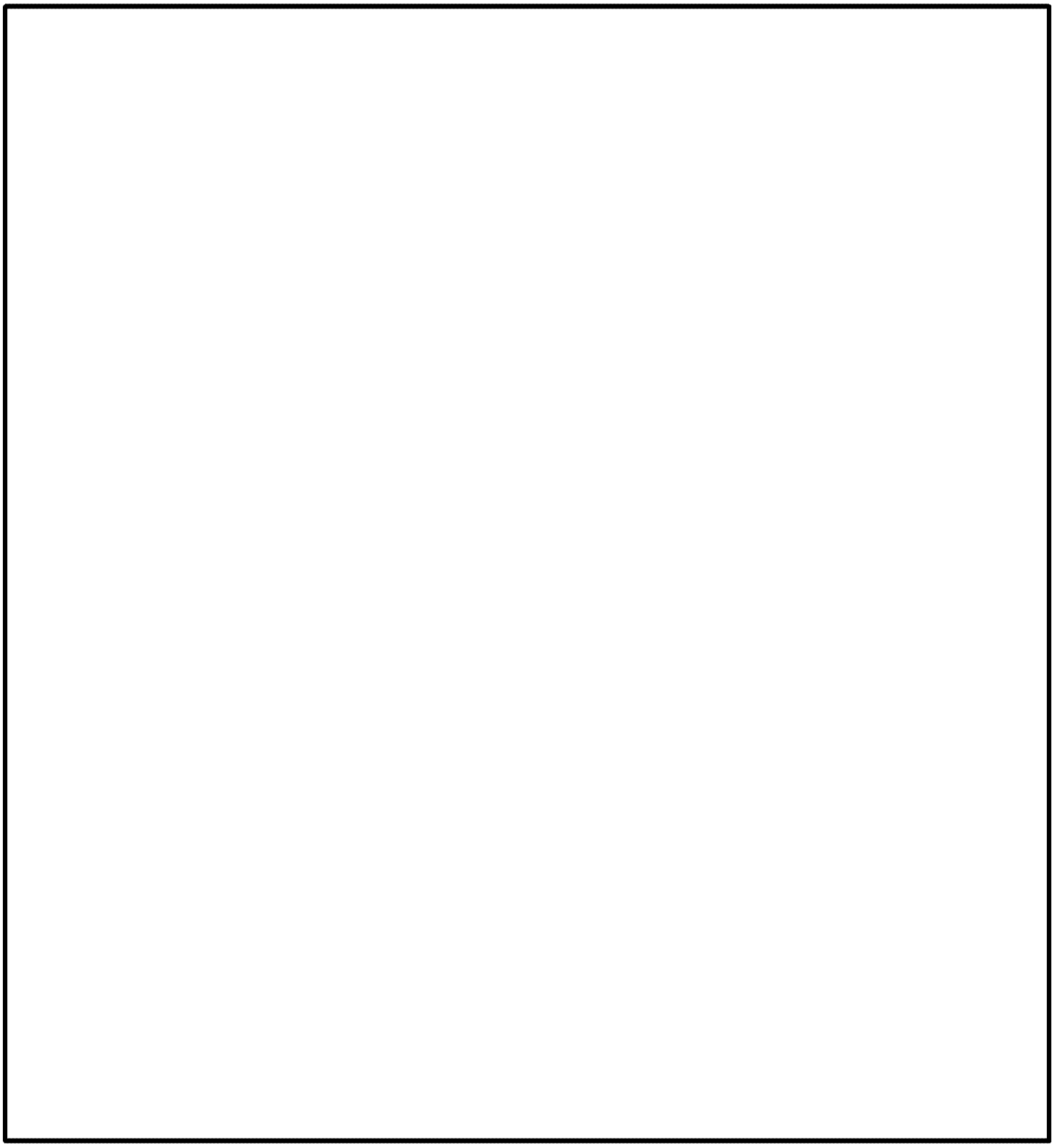

- Kevin Greeley – Adjudications Officer – NS
- Cristina Hamilton – Division Chief – NSBI

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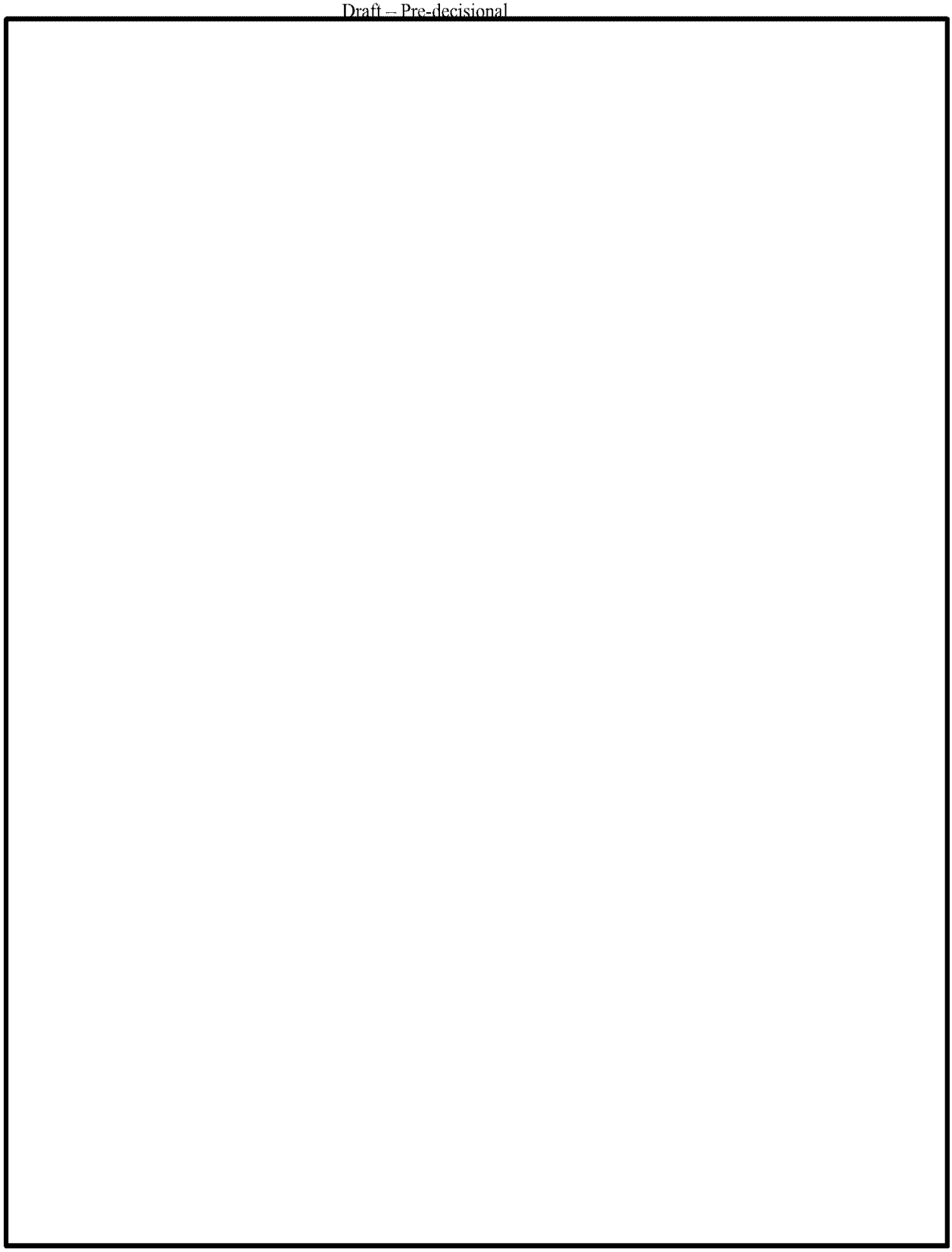

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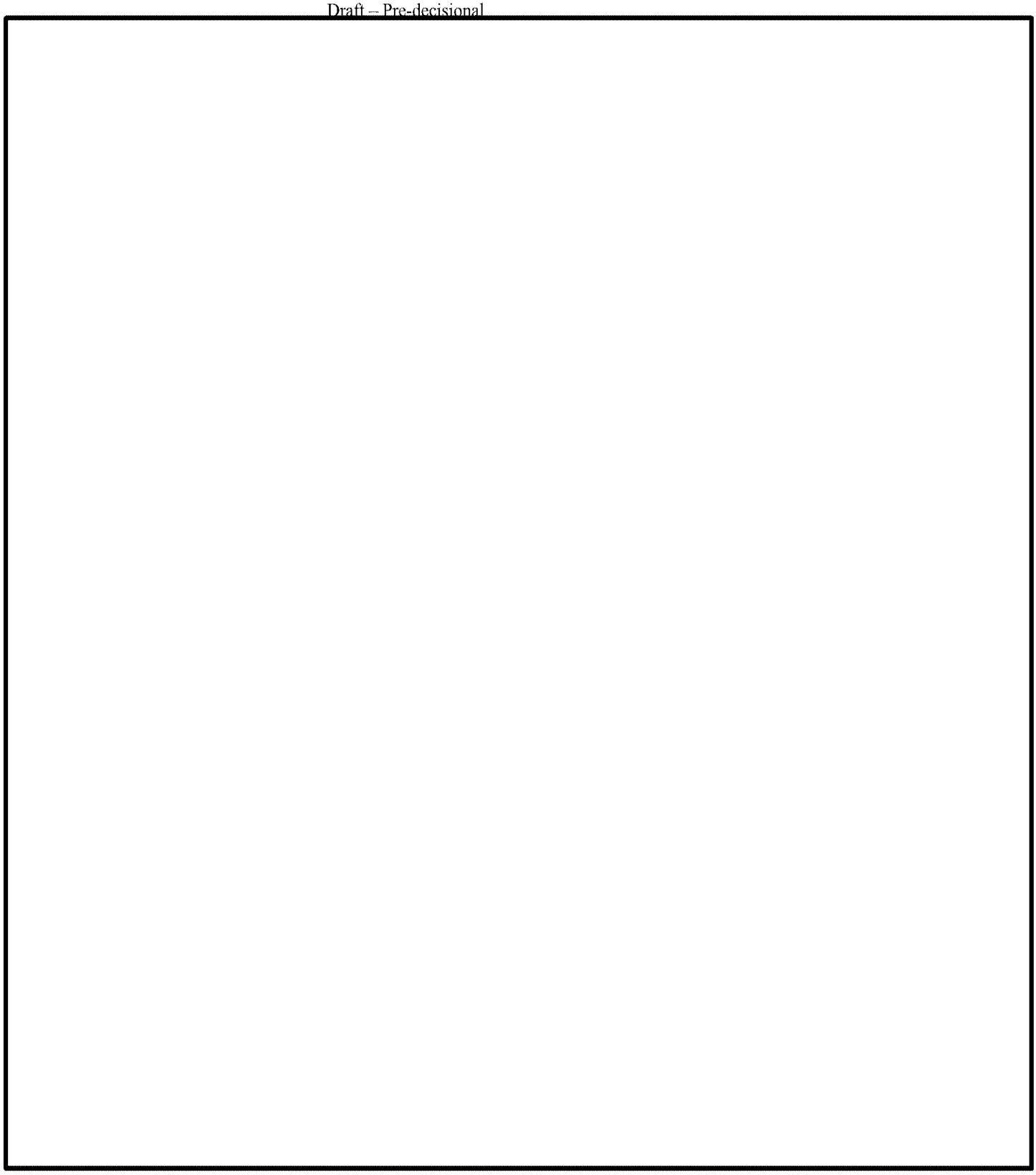

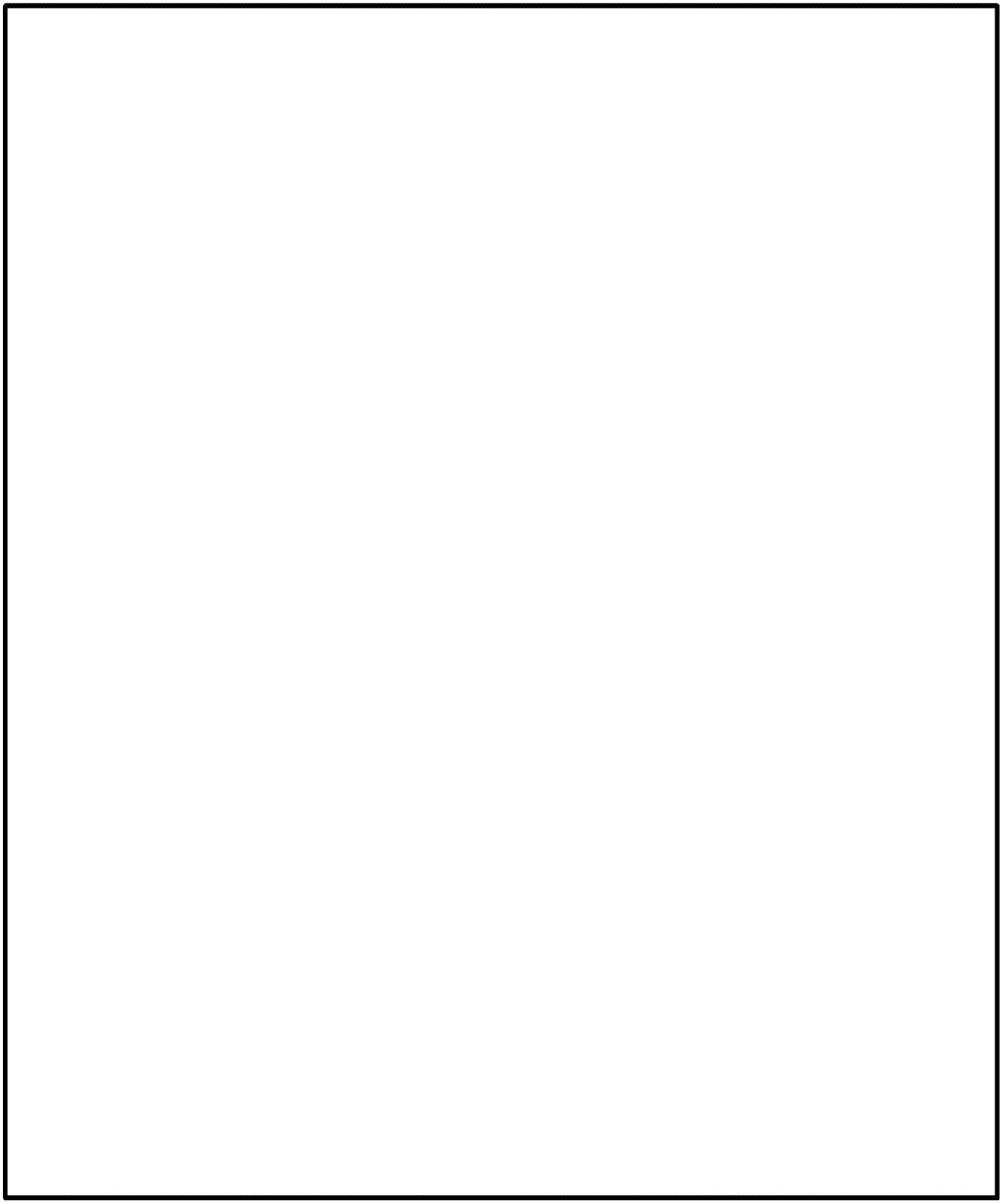

Shirk, Georgette L

From: Carpenter, Dea D on behalf of OCC-Clearance
Sent: Wednesday, January 24, 2018 9:14 AM
To: Hinds, Ian G; Gentry, Anthony E
Cc: Kleczek, Marguerite P (Ania); Gaffin, Elizabeth S; Mazzochi, Sarah K
Subject: FW: [Clearance Request] Social Media Talking Points
Attachments: DHS Social Media Talking Points (FDNS).docx

Ian/Tony: Per the OCC clearance process, please review the attached documents.

Since this is an Exec Sec ECN tracked review, once you've completed your review, please upload your response to the ECN and send a message to the Box indicating your response, with a copy of any uploaded document containing OCC edits/comments.

Copying others for visibility and input as needed. Thank you!

From: Dennis, Morgan C **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, January 24, 2018 9:32 AM
To: OCC-Clearance
Cc: USCIS Exec Sec; Bacon, William H; Carter, Constance L
Subject: [Clearance Request] Social Media Talking Points

Good Morning **OCC**,

FDNS has provided language for the DHS Social Media Talking Points.

Kindly review highlighted text and provide clearance by **COB Monday January 29, 2018**. To register your response and view all responses, click **here**.

For background information please see email below:

Thank You,
Morgan Dennis
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

From: Dennis, Morgan C **On Behalf Of** USCIS Exec Sec
Sent: Monday, January 22, 2018 7:32 AM
To: Beason, Daniel J; FDNSExecSec
Cc: USCIS Exec Sec; Bacon, William H; Carter, Constance L; Ries, Lora L; Young, Todd P (b)(5)
Subject: [Information Request] Social Media Talking Points

[redacted]

[redacted]

Thank You,

Morgan Dennis (b)(6) (b)(5)
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted]

Shirk, Georgette L

From: Hinds, Ian G
Sent: Monday, January 29, 2018 8:54 AM
To: Gentry, Anthony E
Cc: OCC-Clearance
Subject: (b)(5) FW: [Clearance Request] Social Media Talking Points
Attachments: DHS Social Media Talking Points (FDNS).docx

[redacted]

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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Subject: [Clearance Request] Social Media Talking Points

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Kindly review highlighted text and provide clearance by **COB Monday January 29, 2018.** To register your response and view all responses, click **here**.

For background information please see email below:

Thank You,
Morgan Dennis
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

From: Dennis, Morgan C **On Behalf Of** USCIS Exec Sec
Sent: Monday, January 22, 2018 7:32 AM
To: Beason, Daniel J; FDNSExecSec
Cc: USCIS Exec Sec; Bacon, William H; Carter, Constance L; Ries, Lora L; Young, Todd P
Subject: [Information Request] Social Media Talking Points

Good Morning **FDNS**,

Background: At the most recent DHS Social Media Working Group meeting, they discussed crafting shared talking points in advance of future taskings, briefings, etc. At that meeting, no firm deadline for the submission of USCIS talking points was established.

Action: In order to ensure that DHS move forward on this issue as a group, please provide talking points. These talking points should include current engagement in social media screening activities and background information as appropriate. The above document contains the general DHS social media talking points developed and approved by the Office of Policy. To review materials, click **here**.

Please provide your response by **COB Monday January 29, 2018**. To register your response and view all responses, click **here**.

Thank You,
Morgan Dennis
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

Shirk, Georgette L

From: Carpenter, Dea D on behalf of OCC-Clearance
Sent: Wednesday, June 06, 2018 9:00 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: FW: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

Importance: High

FYI

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, June 06, 2018 9:53 AM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

This is a friendly reminder that your response is due by 1pm today, 6/6. Thank you.

Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security
(b)(6)

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, June 05, 2018 12:10 PM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Button, Maria G (Gemma); Carter, Constance L; Bacon, William H; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High (b)(5)

CRCL has already provided a few comments/edits in the response.

Background: The Officer for Civil Rights and Civil Liberties is the designated Department point of contact for international human rights treaty reporting and coordination under Executive Order 13107. Thus, CRCL coordinates DHS-wide efforts and works with the interagency on, e.g., USG reporting to various international organizations, namely the various UN Treaty Bodies and the UN Human Rights Council, as well as the Inter-American Commission on Human Rights.

We request responses from the following program offices and directorates: **FDNS, RAIO, OP&S, PVY** and **OCC**.

To register your response and view all responses, click **here**.

Thank you,

Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Friday, February 09, 2018 8:41 AM
To: Symons, Craig M
Cc: Groom, Molly M; Mazzochi, Sarah K; Gentry, Anthony E; Hinds, Ian G
Subject: FW:
Attachments: (b)(5) Krishnamoorthi incoming 01.05.18 (3).pdf; Draft Response_Krishnamoorthi cover.doc; Krishnamoorthi +1 enclosure OLA FDNS v2 CLEAN.docx; Signed Jayapal response.pdf

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel (b)(6)
[redacted]

From: Gaffin, Elizabeth S
Sent: Monday, February 05, 2018 3:33 PM
To: Hinds, Ian G; Gentry, Anthony E; Mazzochi, Sarah K; Zill, Katherine F; Groom, Molly M
Subject: FW: (b)(5)

[redacted]

Elizabeth Gaffin

[redacted] (b)(6)

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 24, 2018 6:31 PM
To: Groom, Molly M
Cc: OCC-Clearance; Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: FW: AILA questions
Attachments: RE: AILA questions for April 26th Richmond luncheon meeting

Importance: (b)(5) High

[redacted]

From: Nuebel Kovarik, Kathy
Sent: Tuesday, April 24, 2018 6:06 PM
To: Gentry, Anthony E
Subject: AILA questions

Hey, Tony. I will likely have to see and review all of the questions posed and responded to for tomorrow's AILA lunch. Can you please share them with me? We may not have answers approved for all of them in time for the

lunch tomorrow – but that's okay, I don't think there's a rule that says we have to answer each and every one. I do know, however, that this document will be posted to our reading room for the public to read.

I'm at [redacted] if you need to discuss.

Kathy
OP&S (b)(6)

Shirk, Georgette L

From: OCC-Clearance
Sent: Tuesday, April 24, 2018 8:48 AM
To: Greeley, Kevin A; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: AILA questions for April 26th Richmond luncheon meeting
Attachments: AILA-RIC meeting questions jjl.docx

Adding Tony.

Attached is the list of questions that OCC received for review – we are currently reviewing the questions that present legal issues. OCC's information re: this event is contained in this email chain. OCC generally does not attend these type of events.

Please let us know if you have any other questions.

Thanks, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

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From: Greeley, Kevin A
Sent: Tuesday, April 24, 2018 9:31 AM
To: OCC-Clearance; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: AILA questions for April 26th Richmond luncheon meeting

(b)(5)

[redacted]

Thanks!

Kevin Greeley
Adjudications Officer

DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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From: Greeley, Kevin A
Sent: Tuesday, April 24, 2018 8:43 AM
To: OCC-Clearance; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: AILA questions for April 26th Richmond luncheon meeting

Thanks for sending this, Tony. I think this is something that the OP&S FO might have interest in seeing.

I will draft up some proposed OP&S input and see if Cristina thinks that it needs to be elevated for OP&S FO review.

We will strive to resolve this today.

Thanks!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Monday, April 23, 2018 4:56 PM
To: Greeley, Kevin A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: FW: AILA questions for April 26th Richmond luncheon meeting
Importance: High

(b)(5)

Kevin,

[redacted]

(b)(5)

[redacted]

Tony

From: Lee, Jennifer J
Sent: Monday, April 23, 2018 11:39 AM (b)(5)
To: OCC-Clearance
Cc: Hill, Kasey I; Metzgar, Michael M; Frederick, Meghan M; Rodman, Patrice M; McGregor, Suzanne M
Subject: AILA questions for April 26th Richmond luncheon meeting

Hi OCC Clearance Box,

The DD and NOR FOD are attending an AILA luncheon meeting in Richmond this Thursday, April 26th. I'm attached the meeting questions, including proposed responses to Questions 5 through 9. I've also pasted the proposed responses below.

If you could please take a look and let us know your thoughts, we would very much appreciate it! We will most likely discuss the questions with the DD and NOR FOD during our weekly meeting Wednesday.

Many thanks in advance for your assistance!

Best,
Jennifer

Jennifer Joy Lee
Associate Counsel, Northeast Law Division
U.S. Citizenship and Immigration Services, Department of Homeland Security
2675 Prosperity Avenue, First Floor
Fairfax, VA 20598-2400

[redacted] (b)(6)

From: Reffel, Frank C
Sent: Friday, April 20, 2018 9:45 AM
To: Taylor, Sarah T; Lee, Jennifer J; Hill, Kasey I; Metzgar, Michael M
Cc: Pierre, Najwa T; Carter, Linda J; Nowinski, Anne E
Subject: FW: AILA events

Hi all,
Attached are the AILA questions for next week's meeting.
I'd like to invite one of the SISOs to attend,
So if the NOR supervisors could huddle and see if any of you would like to attend.
Thanks,
Frank

Questions for the April 26, 2018, AILA Richmond meeting

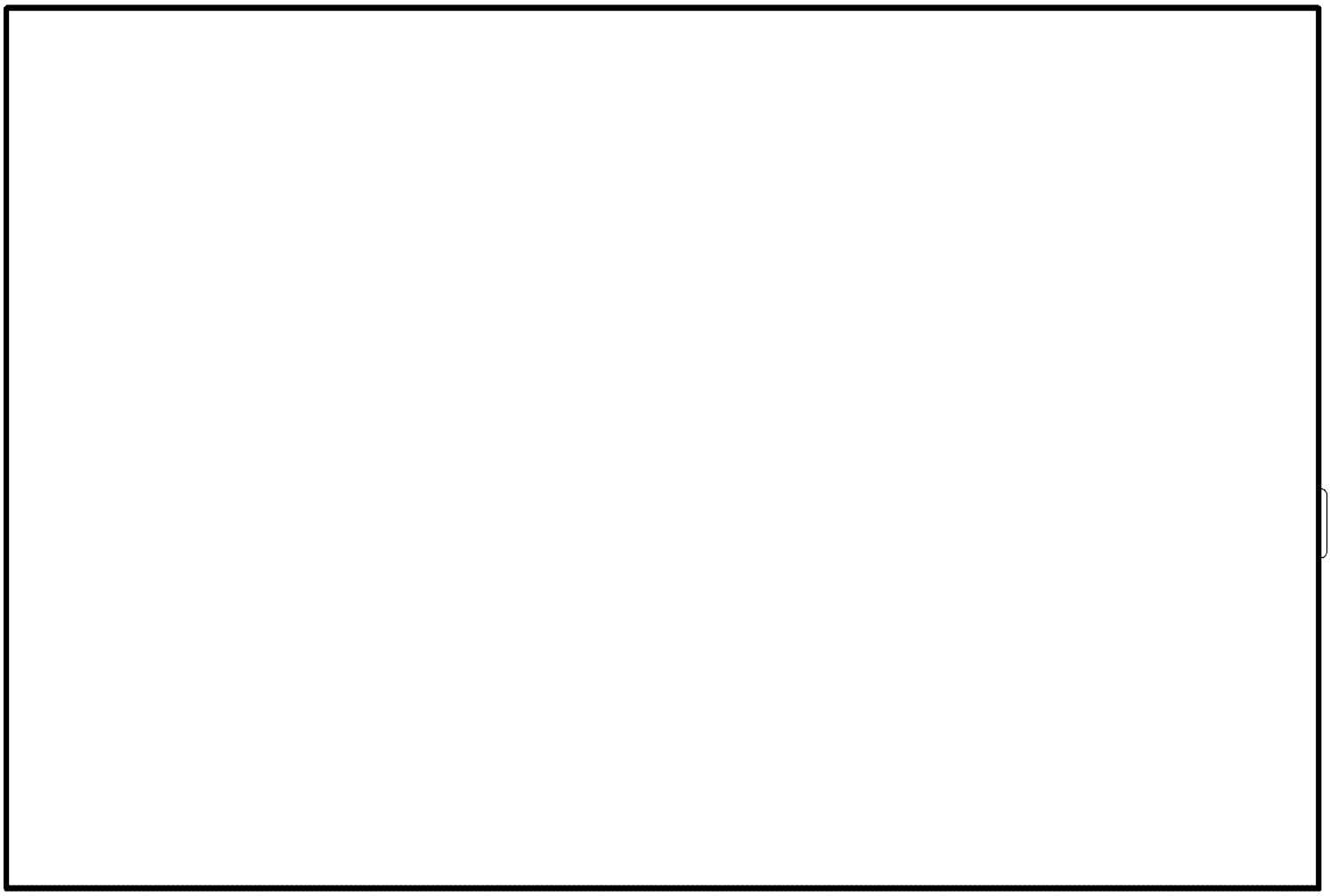
1. What is the current staffing structure at the USCIS Norfolk office: number of adjudicators (ISOs), supervisors, FDNS, and the support staff? Are there any recent changes/additions in the staff, or expected in the near future?

2. What is the current staffing structure at the USCIS Fairfax office: number of adjudicators (ISOs), supervisors, FDNS, and the support staff? Are there any recent changes/additions in the staff, or expected in the near future?

3. What are the current processing times for I-485, N-400, N-336, N-600, and MTR cases in each office? What is the time frame in adjudicating cases after an RFE or NOID is responded to?

(b)(5)

4. What updates or policies are there regarding employment-based interviews?



Please refer to the form instructions and any requests by the adjudicator in your specific case.

6. If an EB case is scheduled for an interview and the priority date isn't current yet (or has retrogressed), what happens to the case following interview? Does it matter if the priority date will be or is expected to be current the next month? Where should case follow ups be directed after the interview?

See the following excerpt from the USCIS Policy Manual:

> "If an officer encounters a case in which a visa was available at time of filing but is not available at time of final adjudication, the case should be retained, pre-processed, and adjudicated up to the point of final approval. If a particular applicant is ineligible for adjustment due to an issue not related to visa availability, the case may be denied accordingly because visa availability is not relevant.
>
> All employment-based and family-based cases located at a USCIS field office that do not have a visa available at the time of adjudication must be transferred to the appropriate USCIS office or Service Center once the case has been adjudicated up to the point of final adjudication. . .
>
> Final adjudication cannot be completed until a visa has been requested and DOS approves the visa request. Once a visa number becomes available, a USCIS officer will complete a final review of the adjustment application to ensure the applicant continues to meet eligibility requirements at time of final adjudication. . . "
>
> https://www.uscis.gov/policymanual/HTML/PolicyManual-Volume7-PartA-Chapter6.html

Applicants may direct follow up inquiries to the adjudicator after the interview.

Comment [LJJ2]: Will confirm with the client

7. What is this office's policy and procedure regarding N-400 applicants who move after filing but prior to their interview?

WAS follows the statutory provisions at INA 316(a) and INA 335(f) and the implementing regulation at 8 CFR § 335.9 with regard to the 90-day jurisdictional residency requirement. Pursuant to INA 335(f) and 8 CFR § 335.9, applicants who relocate to a new USCIS district after filing the N-400 may request that the application be transferred to the USCIS district having jurisdiction over the applicant's new place of residence. USCIS has discretion in determining whether to authorize the transfer.

8. Will USCIS be issuing any guidance on how it intends to use petitioners' or applicants' social media when processing or adjudicating applications? Do NOR and WAS currently have any policies in place?

Is there a template response regarding USCIS's social media policy?

9. Since the Visa Bulletin was bifurcated in 2015, there has been much confusion about whether the "Dates for Filing" or "Final Action Dates" chart is used to determine when an applicant's age freezes under the Child Status Protection Act. For example, if a child files I-485 under the "Dates for Filing" chart, we know that he/she has met the one-year "sought to acquire" requirement. But is the CSPA age frozen as of the date the priority date became current under the "Dates for Filing" chart or will the determination be withheld until the priority date becomes current under "Final Action Dates"?

The USCIS Child Status Protection Act page provides instructions on calculating an adjustment applicant's CSPA age. For family and employment preference immigrants, the CSPA age is calculated by subtracting the number of days the petition is pending, from the applicant's age on the date an immigrant visa becomes available (provide the applicant remains unmarried). The date the visa is considered available is the later of these two dates: 1) the date the petition was approved; or 2) the first day of the month of the DOS Visa Bulletin that indicates that a visa is available in the **Final Action Dates** chart.

See https://www.uscis.gov/greencard/child-status-protection-act.

10. The new processing-time methodology on the USCIS website seems to be inaccurate as far as NOR and WAS are concerned, stating that I-485s are taking 7-20 months (NOR)/10.5-19.5 months (WAS) and that N-400s are taking 10-15.5 months (NOR)/10-19 months. The website and USCIS customer service number won't allow case inquiries unless cases are pending beyond the upper limit. Is there any way you can update these processing times so that they reflect reality?

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 9:55 AM
To: Greeley, Kevin A
Subject: FW: AILA questions

Kevin, (b)(5)

[redacted]

From: Taylor, Sarah T
Sent: Thursday, April 26, 2018 9:01 AM
To: Nuebel Kovarik, Kathy
Cc: Pietropaoli, Lori A; Reffel, Frank C
Subject: RE: AILA questions

Kathy,

Do you have any feedback on these? The FOD in Norfolk will be leaving very soon. Thanks.

From: Taylor, Sarah T
Sent: Wednesday, April 25, 2018 9:00:12 PM
To: Nuebel Kovarik, Kathy
Cc: Pietropaoli, Lori A; Reffel, Frank C
Subject: RE: AILA questions

Kathy,

[redacted]

Sarah Taylor
District Director
Washington District
US Citizenship and Immigration Services
2675 Prosperity Ave.
Fairfax, VA 20598-2400
[redacted] (b)(6)

(b)(5)

From: Nuebel Kovarik, Kathy
Sent: Wednesday, April 25, 2018 3:33 PM
To: Taylor, Sarah T
Subject: RE: AILA questions

Yes. everything this agency sends out will be put on the reading room.

From: Taylor, Sarah T
Sent: Wednesday, April 25, 2018 3:33 PM
To: Nuebel Kovarik, Kathy
Subject: RE: AILA questions

[redacted]

Sarah Taylor
District Director
Washington District
US Citizenship and Immigration Services
2675 Prosperity Ave.
Fairfax, VA 20598-2400
[redacted] (b)(6)

From: Nuebel Kovarik, Kathy
Sent: Wednesday, April 25, 2018 3:29 PM
To: Taylor, Sarah T
Subject: RE: AILA questions

Just know that whatever final Q/A is assembled and finalized, it will go on our website as early as tomorrow afternoon. I will await your email with the document after your meeting.

From: Taylor, Sarah T
Sent: Wednesday, April 25, 2018 2:14 PM
To: Nuebel Kovarik, Kathy
Subject: RE: AILA questions

(b)(5)

Kathy,

[redacted]

[redacted]

Sarah Taylor (b)(5)
District Director
Washington District
US Citizenship and Immigration Services
2675 Prosperity Ave.
Fairfax, VA 20598-2400
T [redacted] (b)(6)

From: Nuebel Kovarik, Kathy
Sent: Wednesday, April 25, 2018 11:04 AM
To: Taylor, Sarah T
Subject: FW: AILA questions

[redacted] (b)(5)

Kathy Nuebel Kovarik
Chief, Office of Policy and Strategy
U.S. Citizenship and Immigration Services
Dire
Cell [redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 7:49:30 AM
To: Nuebel Kovarik, Kathy
Cc: Symons, Craig M; Groom, Molly M
Subject: RE: AILA questions

Good morning Kathy,

(b)(5) [redacted]

/vr/

(b)(5)

Tony

From: Nuebel Kovarik, Kathy
Sent: Tuesday, April 24, 2018 6:06 PM
To: Gentry, Anthony E (b)(5) (b)(6)
Subject: AILA questions

Kathy
OP&S

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 9:58 AM
To: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

FYI – FDNS concurs without comment... (b)(5)

(b)(6) **From** [redacted] **On Behalf Of** FDNSExecSec
Sent: Thursday, April 26, 2018 10:57 AM
To: USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: Higgins, Jennifer B; Gentry, Anthony E; [redacted] (b)(6)
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

Good Morning,

FDNS concurs without comment. (b)(5)

Thank You,

[redacted] (b)(6)
DHS.USCIS.FDNS
Student Trainee
[redacted] (b)(6)

From: Drake, Johnetta **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, April 25, 2018 3:26 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Importance: High

(b)(5)

Good afternoon **RAIO, OCC and FDNS**:

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance.

DUE: 5pm Friday, April 27th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry).

Johnetta Drake
USCIS Exec Sec

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E on behalf of OCC-Clearance
Sent: Wednesday, April 25, 2018 2:33 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Cc: Gentry, Anthony E
Subject: FW: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DRAFT TRACK CHANGES DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT CLEAN Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx

Importance: High

Ian and Elizabeth,

Please let me know by COB Friday (sooner is better ☺) if you have any edits or comments to the CLEAN version.

Thanks

Tony

From: Drake, Johnetta **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, April 25, 2018 3:26 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Importance: High

Good afternoon **RAIO, OCC and FDNS**:

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance.

DUE: 5pm Friday, April 27th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry).

Johnetta Drake
USCIS Exec Sec

[redacted] (b)(6)

Default, Indent: Left: 0.25", Space After: 0 pt, Add space between paragraphs of the same style, Line spacing: single, Bulleted + Level: 1 + Aligned at: 0.5" + Indent at: 0.75"

Page 10: [13] Formatted		**4/18/2018 2:39:00 PM**

Default, Space After: 0 pt, Add space between paragraphs of the same style, Line spacing: single

(b)(7)(c)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 4:05 PM
To: OCC-Clearance
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: FW: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

FYI – FDNS concurs with OCC's edits.

From: [redacted] (b)(6)
Sent: Thursday, April 26, 2018 4:16 PM
To: Gentry, Anthony E
Cc: FDNSExecSec
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

Tony,
FDNS concurs without comment.

Thank you,

[redacted] (b)(6)
Fraud Detection & National Security Directorate HQ
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 3:01 PM
To: FDNSExecSec; USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: Higgins, Jennifer B; [redacted] Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

Exec Sec,

OCC has some minor edits.

Thanks

Tony

From: Klein, Heather **On Behalf Of** FDNSExecSec
Sent: Thursday, April 26, 2018 10:57 AM
To: USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: Higgins, Jennifer B; Gentry, Anthony E; [redacted] (b)(6)
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

Good Morning,

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 02, 2018 12:45 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities (b)(5)

[redacted]

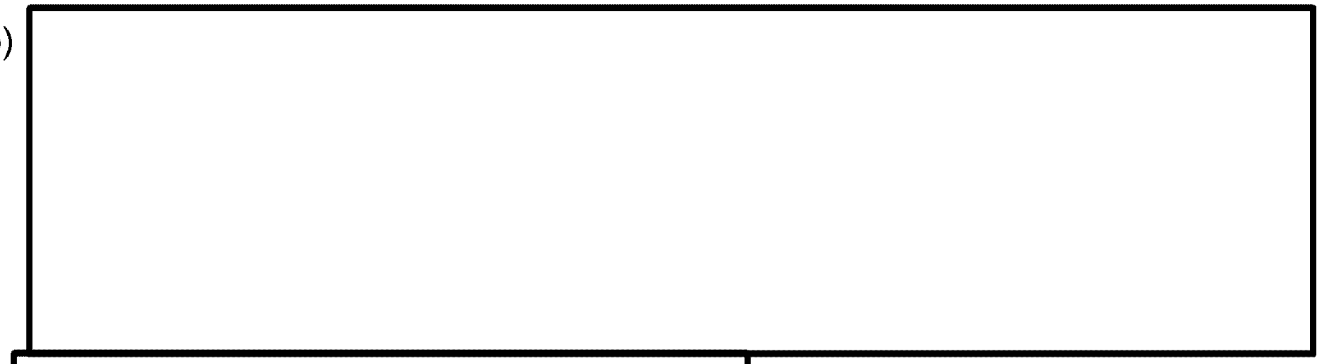
From: Gentry, Anthony E
Sent: Wednesday, May 02, 2018 1:43 PM
To: Brown, Rebecca J
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities (b)(5)

[redacted]

From: [redacted] (b)(7)(c)
Sent: [redacted]
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities (b)(5)

[redacted]

(b)(5)



(b)(7)(c)

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From: Gentry, Anthony E
Sent: Wednesday, May 2, 2018 10:03 AM (b)(5) (b)(7)(c)

(b)(5)

(b)(7)(c)

From:
Sent: Wednesday, May 02, 2018 9:40 AM
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

(b)(7)(c)

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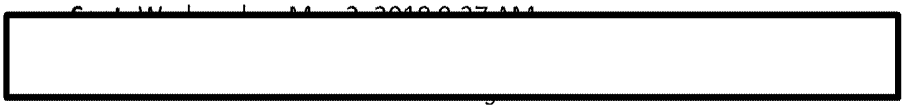
From: Gentry, Anthony E



(b)(7)(c)

Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

[redacted]

(b)(7)(c)

From [redacted]
Sent: Wednesday, May 02, 2018 9:30 AM
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(7)(c)

(b)(5)

[redacted]

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From: Gentry, Anthony E
Sent: Wednesday, May 2, 2018 7:47 AM
To: [redacted]
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(7)(c)

(b)(5)

[redacted]

Thanks.

Tony

(b)(7)(c)

[redacted]

Sent: Wednesday, May 02, 2018 7:35 AM
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

(b)(7)(c)

[redacted]

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From: Gentry, Anthony E <Anthony.E.Gentry@uscis.dhs.gov>
Date: Wednesday, May 02, 2018 7:28 AM

[redacted]

(b)(7)(c)

Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

(b)(7)(c)

[redacted]

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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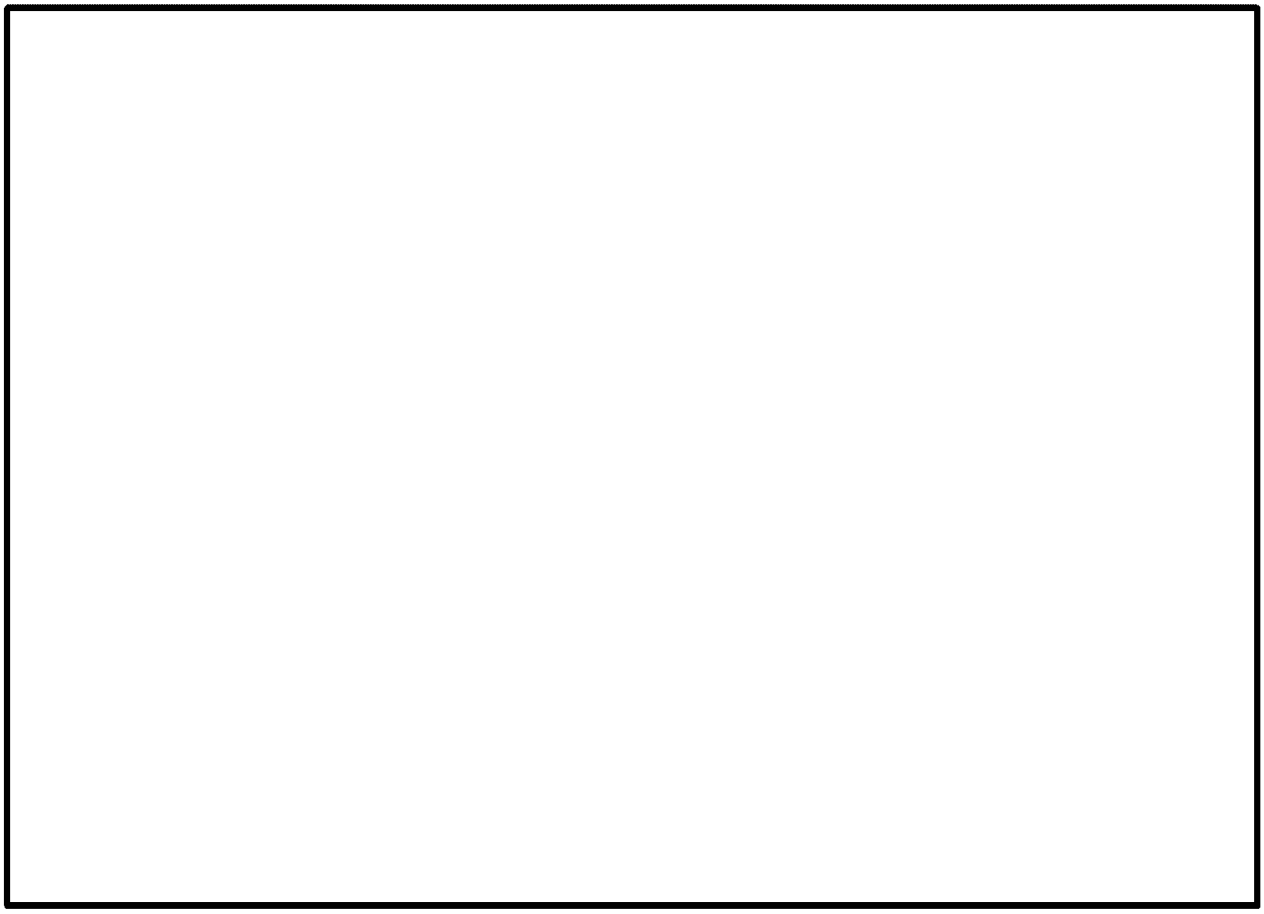
From: Gentry, Anthony E
Sent: Friday, April 27, 2018 12:44 PM
[redacted] (b)(7)(c)
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

(b)(5) (b)(7)(c)

[redacted]

(b)(5)



Please let me know if you are available to discuss this matter.

Thanks in advance.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, February 27, 2018 11:18 AM
To: Gaffin, Elizabeth S
Subject: FW: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Importance: High

Elizabeth,

What is the status of your review – I have a meeting with Exec Sec at 1:00 and will be asked for an update.

Thanks

Tony

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, February 23, 2018 10:59 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

(b)(5)

Thank you,

[redacted]

Thanks in advance for anything you can do to get it back to us.

Karen

[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Friday, February 23, 2018 10:54 AM
To: USCIS Exec Congr Corresp; Arditti, Avi
Cc: OCC-Clearance; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

I am sorry it is once again back with me. I have been swamped with other things but will see if I can get it moving today

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, February 23, 2018 10:53 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Happy Friday,

[redacted]

(b)(5)

(b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 21, 2018 9:53 AM
To: Tait, Karen E; USCIS Exec Congr Corresp; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

[redacted]

(b)(5)

(b)(6)

From: Tait, Karen E
Sent: Wednesday, February 21, 2018 9:35 AM
To: Gaffin, Elizabeth S; USCIS Exec Congr Corresp; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

[redacted]

(b)(5)

(b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 21, 2018 8:59 AM
To: USCIS Exec Congr Corresp; Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

My front office wanted more language that responds to ICE's comments

Elizabeth Gaffin
USCIS Office of the Chief Counsel

[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, February 21, 2018 8:50 AM
To: Gaffin, Elizabeth S; Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good morning,

Any update on an ETA back to EXSO with this? Need to give an update to leadership this morning.

Thank you,

Karen

[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 14, 2018 7:56 AM
To: Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Sure that sounds reasonable. I sent the version to the OCC subject matter experts yesterday.

Thank you so much for consolidating all of the DHS comments into one document. It was immensely helpful

Elizabeth Gaffin
USCIS Office of the Chief Counsel

[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, February 14, 2018 7:54 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good morning,

I know you said yesterday and I agree that this one has a lot of revisions from DHS. Do you think Tuesday 2/20 is realistic to get it back to EXSO (since Monday is a holiday)? I need to put an ETA on our updates for this morning.

Thank you,

Karen

[redacted] (b)(6)

From: Tait, Karen E
Sent: Friday, February 09, 2018 3:48 PM

To: Gaffin, Elizabeth S; Arditti, Avi
Cc: USCIS Exec Congr Corresp; OCC-Clearance
Subject: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Elizabeth and Avi,

As promised!

This response went through DHS Component clearance and came back with edits and comments from : OGC, ICE, CRCL, and S&T which I combined into one document (1st attachment). DHS OLA and DHS PRIV had extensive edits to some of the responses, so I thought it best to leave theirs in a separate red line document.

I'm not sure if FDNS needs to see this again, but I was hoping you both could accept the edits you agree with and let me know who else needs to see this.

Thank you in advance,

(b)(6) [redacted]

From: Tait, Karen E (b)(6)
Sent: Thursday, December 21, 2017 9:59 AM
To: Gaffin, Elizabeth S; OCC-Clearance; [redacted] CISOCC CAL1
Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Thank you!

[redacted] (b)(6)

(b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, December 20, 2017 4:42 PM
To: OCC-Clearance; Tait, Karen E [redacted] CISOCC CAL1 (b)(5)
Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

(b)(6) [redacted]

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Wednesday, December 20, 2017 4:37 PM (b)(6)
To: Gaffin, Elizabeth S; Tait, Karen E [redacted] CISOCC CAL1

Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

+CALD Mailbox

From: Gaffin, Elizabeth S
Sent: Wednesday, December 20, 2017 4:33 PM
To: Tait, Karen E; [redacted] (b)(5) (b)(6)
Cc: OCC-Clearance; Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

[redacted]

From: Tait, Karen E
Sent: Wednesday, December 20, 2017 4:25 PM
To: Gaffin, Elizabeth S
Cc: OCC-Clearance; Arditti, Avi; USCIS Exec Congr Corresp (b)(5)
Subject: FW: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

(b)(6) [redacted]

From: Ponce, Hilario **On Behalf Of** Plcy Exec Sec
Sent: Wednesday, December 20, 2017 2:46 PM
To: Tait, Karen E
Cc: USCIS Exec Congr Corresp; Plcy Exec Sec
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good afternoon Karen (b)(5)

[redacted]

Please let me know if you have any questions.

(b)(5)

(b)(6)

Office of Strategy, Policy, and Plans | ExecSec

From: Tait, Karen E
Sent: Wednesday, December 13, 2017 4:50 PM (b)(6)
To: Plcy Exec Sec
Cc: Johnson, Erik
Arditti, Avi
Carter, Constance L Valentine, Kimberly A
USCIS Exec Congr Corresp

Subject: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

(b)(5)

Please provide your input/comments **by COB or sooner, Monday, December 18**.

Feel free to call me if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, January 10, 2018 6:54 AM
To: Vargas-Padilla, Nelson A
Subject: FW: Draft LEA Memo
Attachments: USCIS LEA_Draft_Memo_v4_08_07_17_Clean.docx; USCIS LEA_Draft_Memo_v4_08_07_17_Edits.docx

Happy New Year Nelson!

I am reviewing social media-related items and wanted to double-check that the attached draft LEA memo you prepared is the latest version.

Thanks in advance.

Tony

From: Vargas-Padilla, Nelson A
Sent: Monday, August 07, 2017 12:50 PM
To: Hinds, Ian G; Groom, Molly M; Gentry, Anthony E; Gregory, Peter D; Zill, Katherine F; Busch, Philip B; Zengotitabengoa, Colleen R; Carpenter, Dea D
Subject: RE: Draft LEA Memo

For your review I have attached are copies of the LEA Memo. I have included a clean and edited copy. The edited copy contains my responses to the comments. Please provide any additional comments to my revisions or responses by 5pm today. Thanks everyone.

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel

[redacted] (b)(6)

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From: Vargas-Padilla, Nelson A
Sent: Wednesday, August 02, 2017 1:12 PM
To: Hinds, Ian G; Groom, Molly M; Gentry, Anthony E; Gregory, Peter D; Zill, Katherine F; Busch, Philip B;

Zengotitabengoa, Colleen R; Carpenter, Dea D; Elder, Phillip D (b)(5) (b)(6)
Subject: Draft LEA Memo

[redacted]

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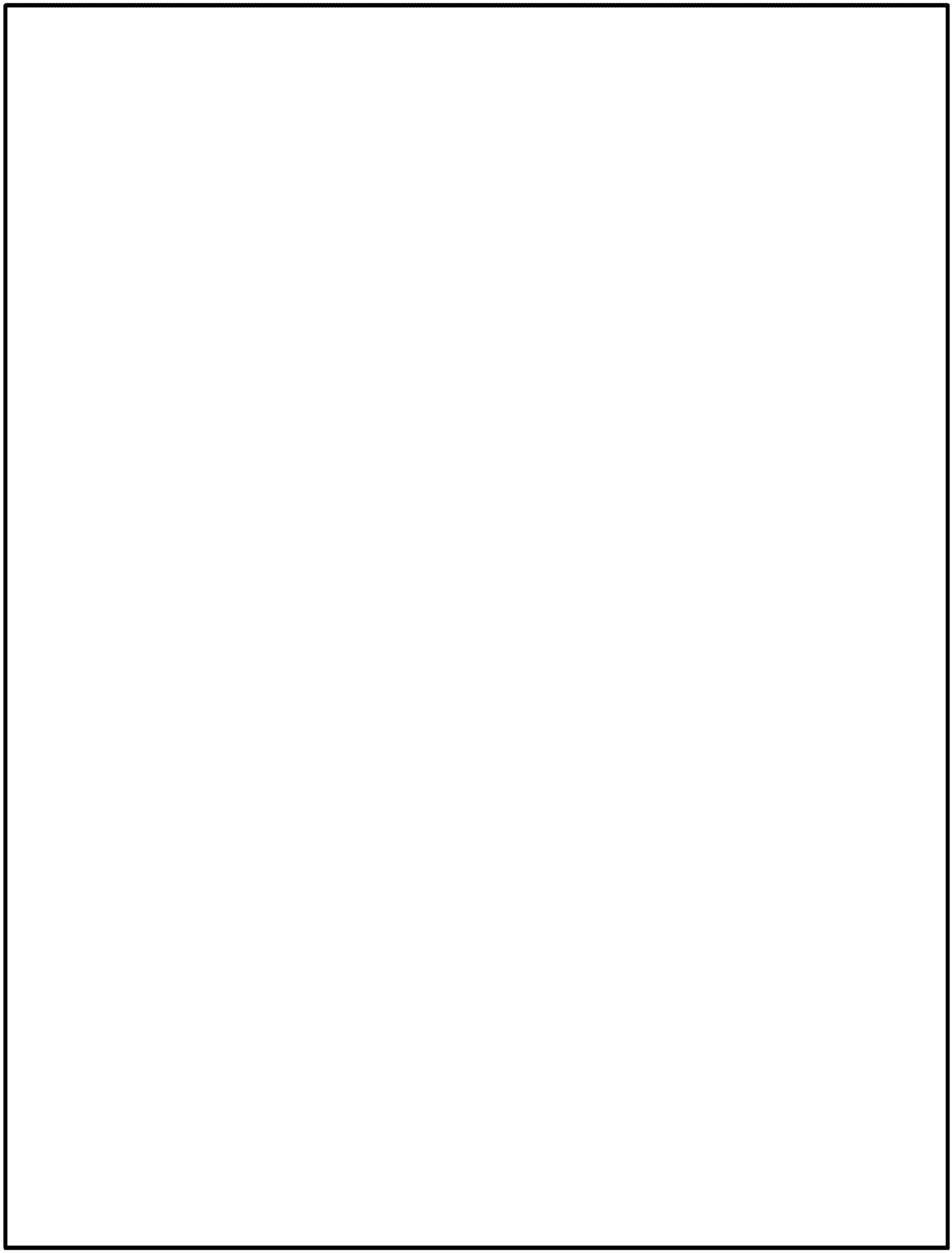

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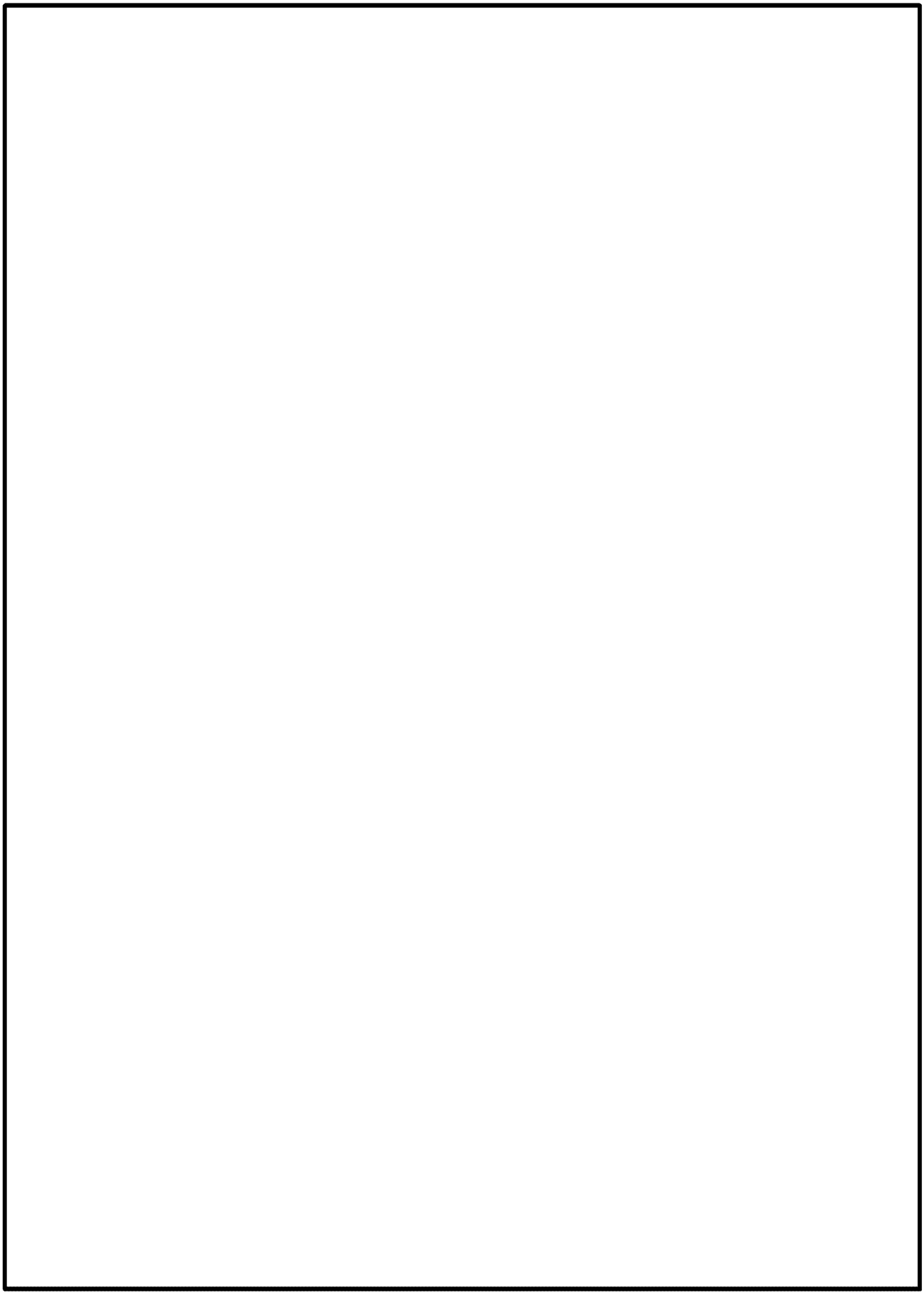

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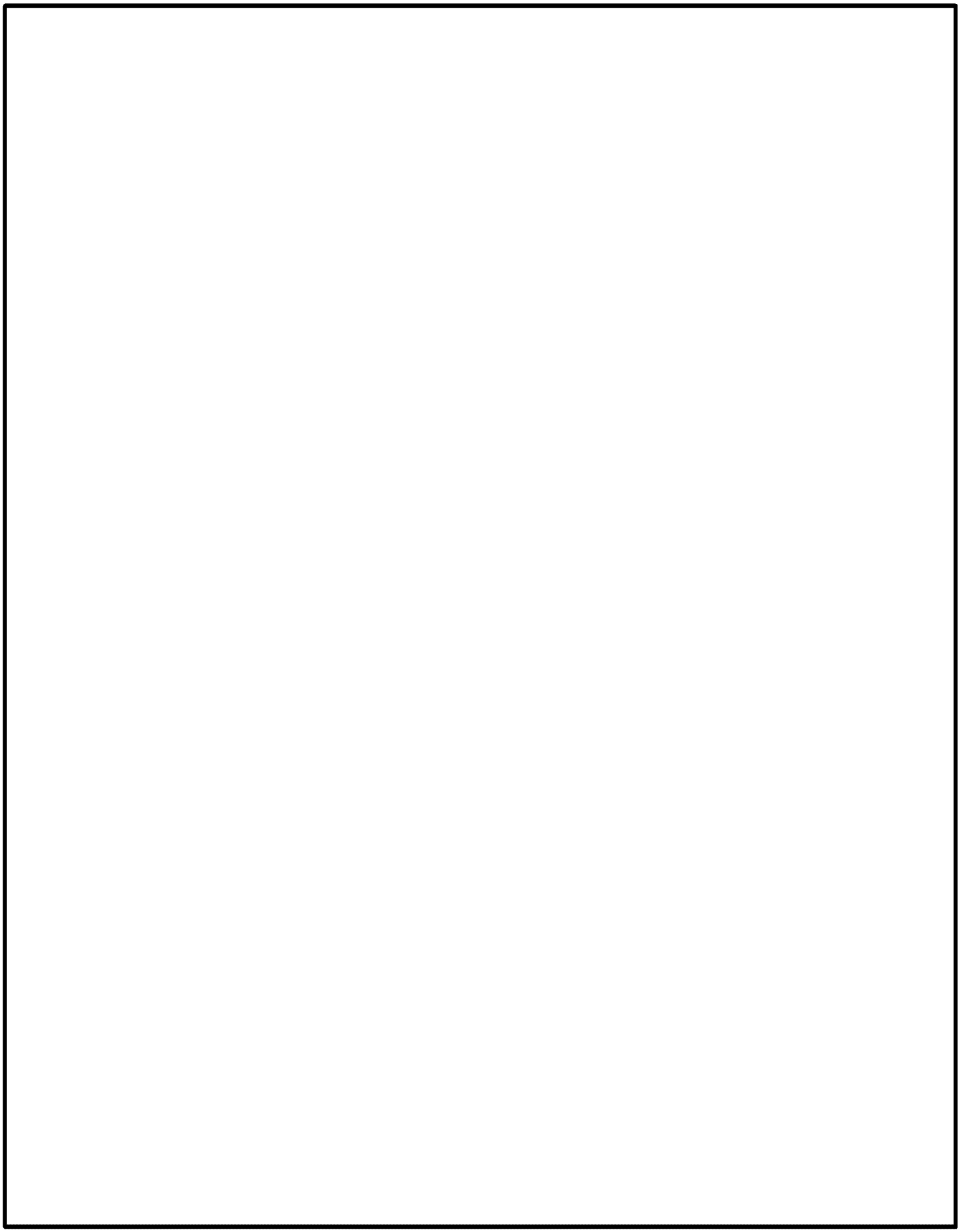

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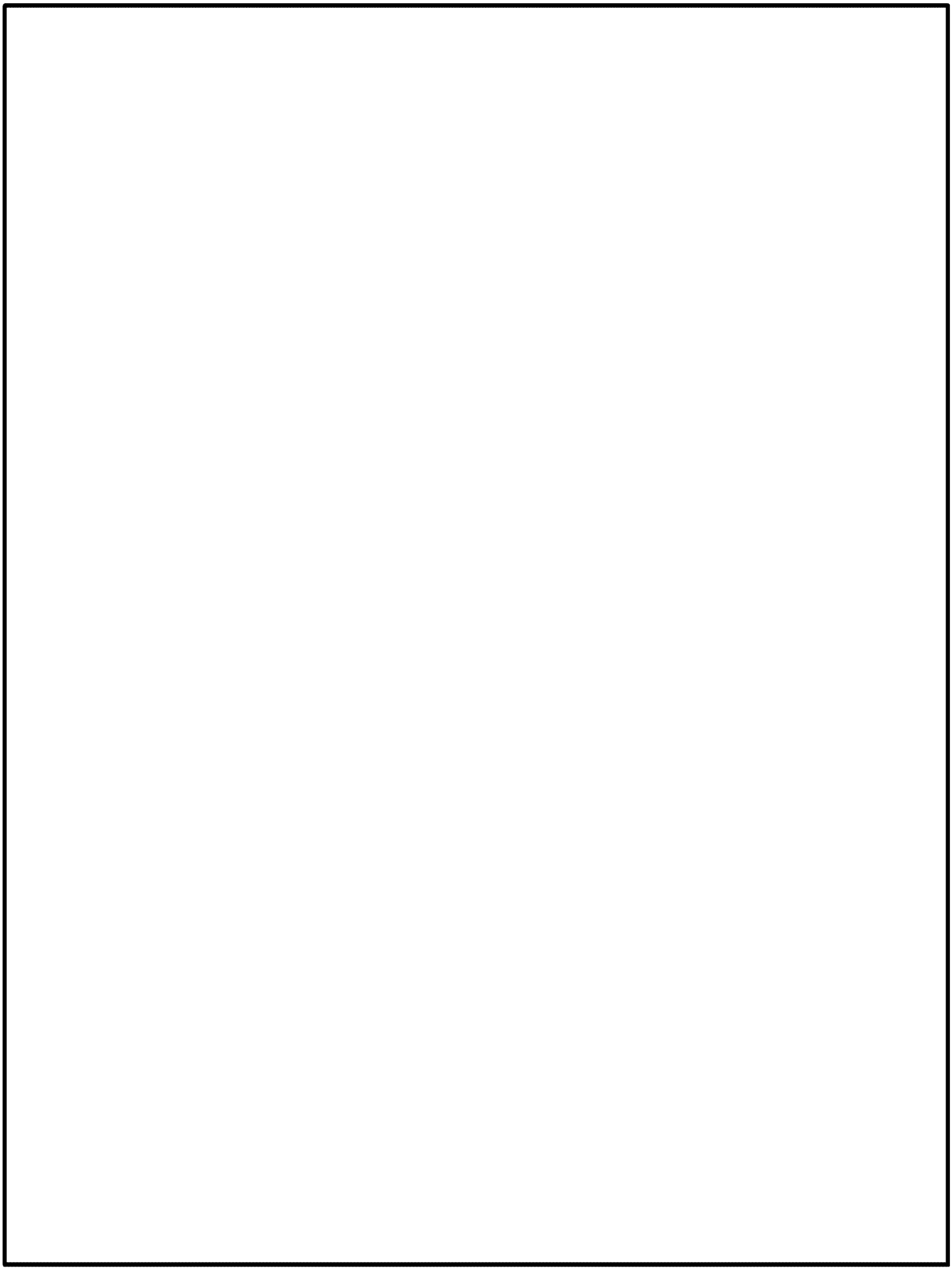

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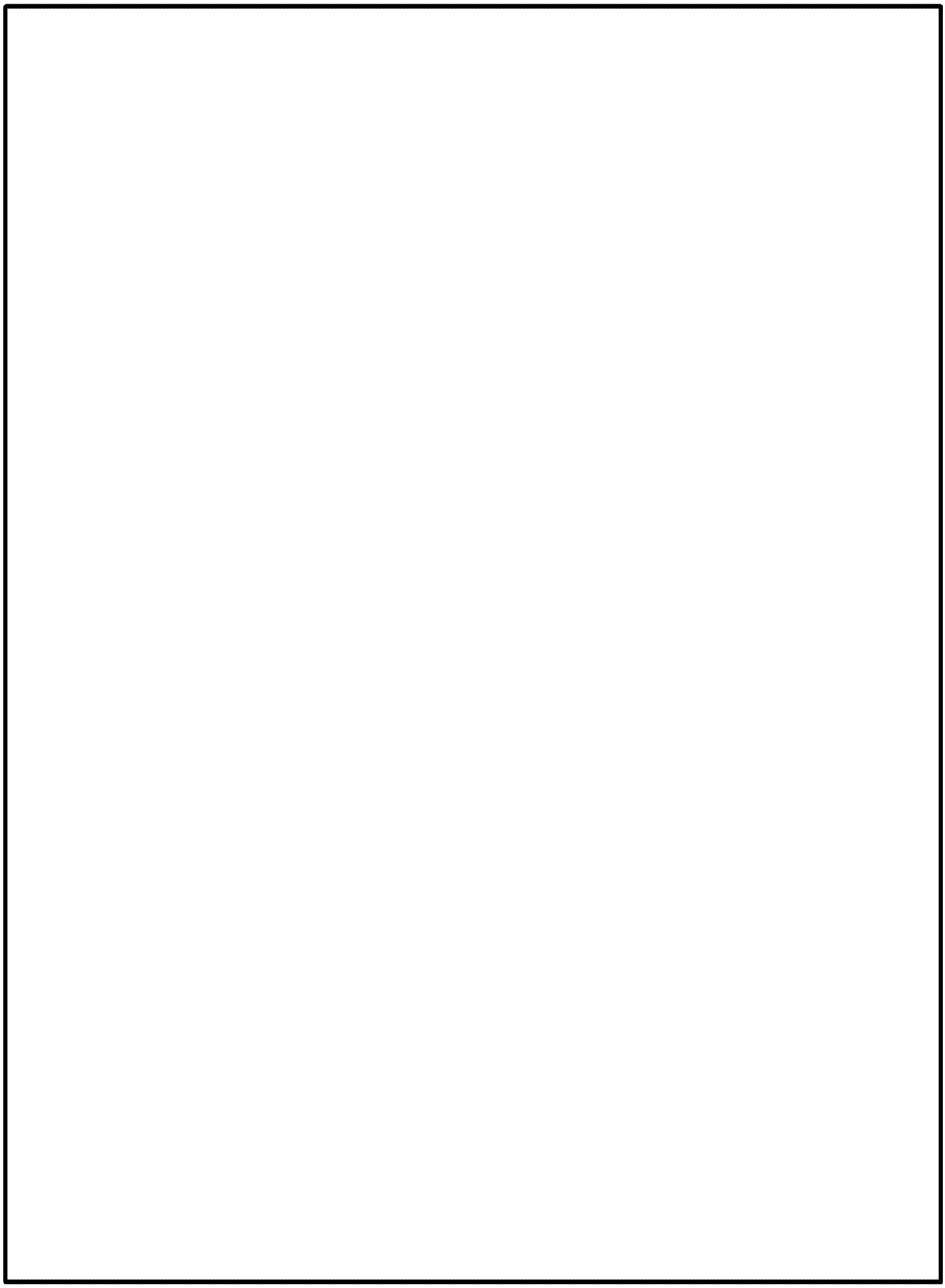

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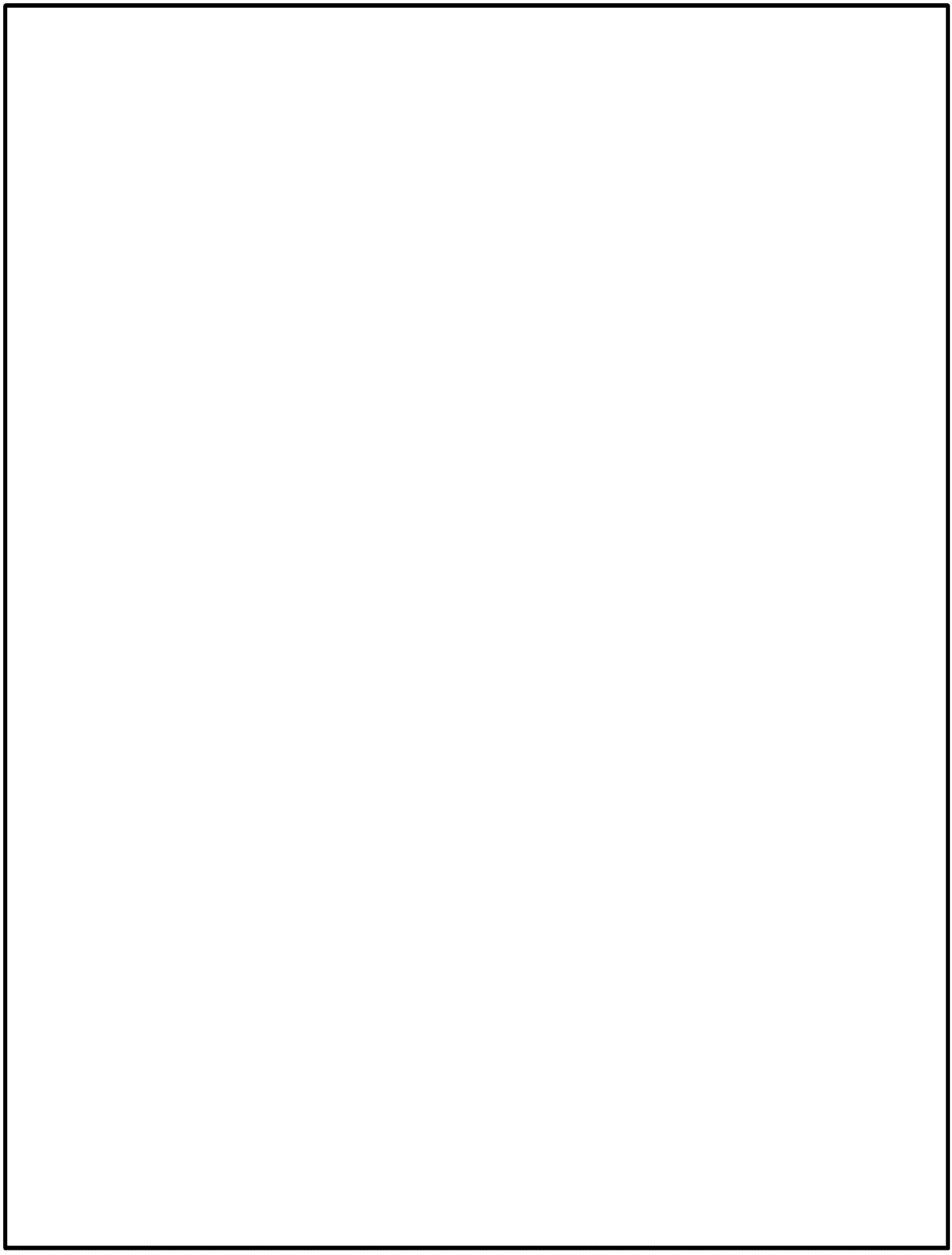

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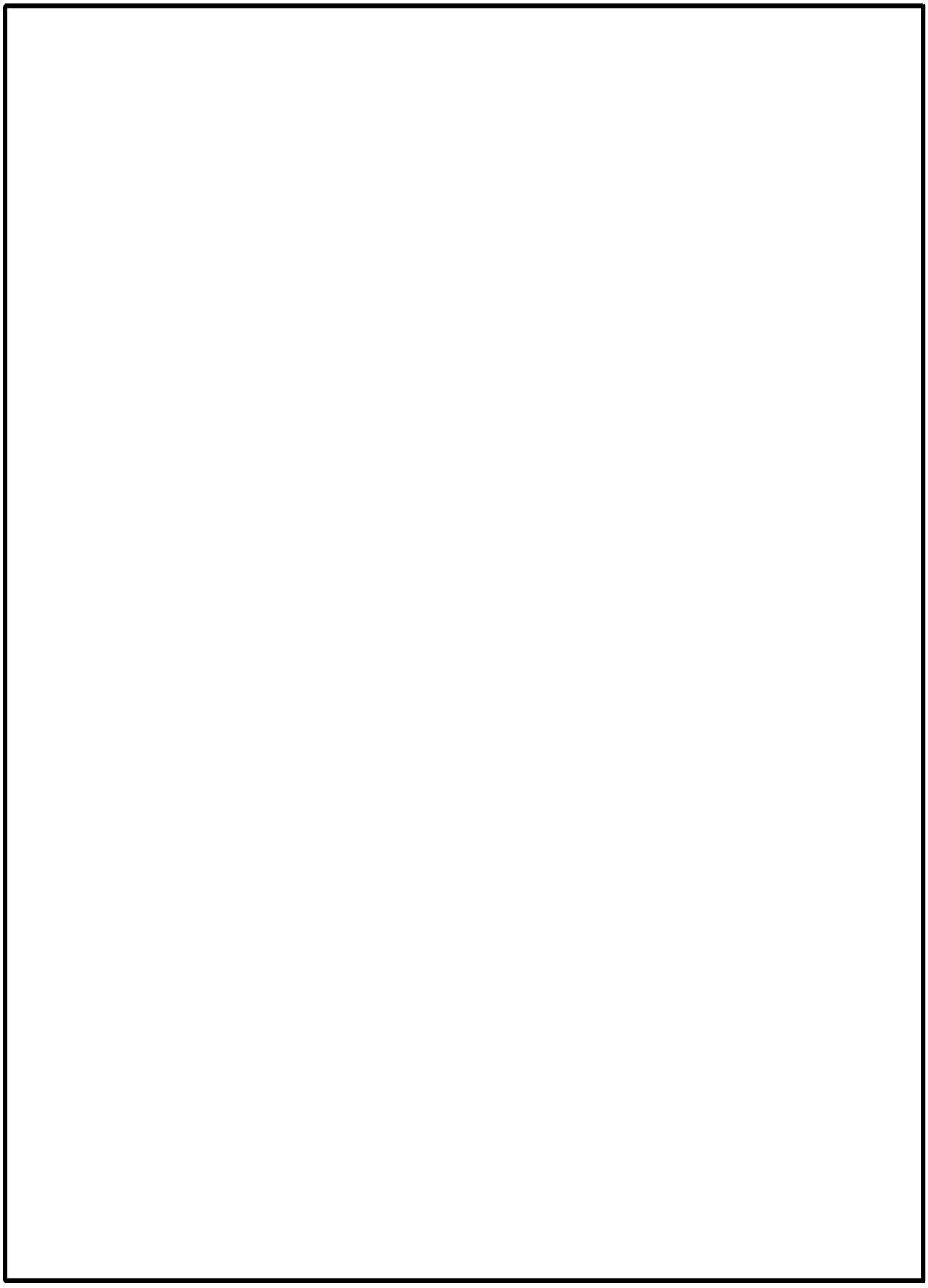

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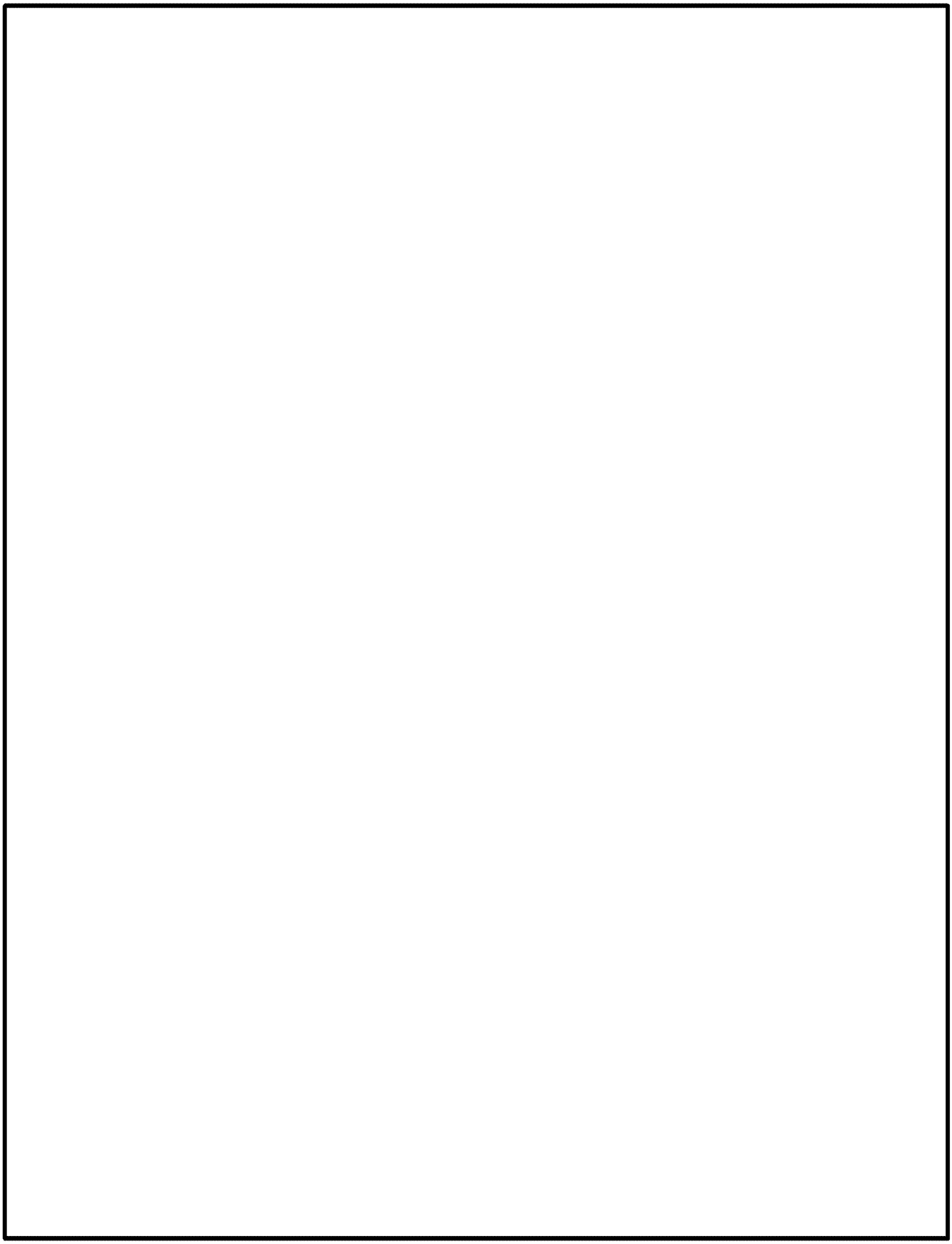

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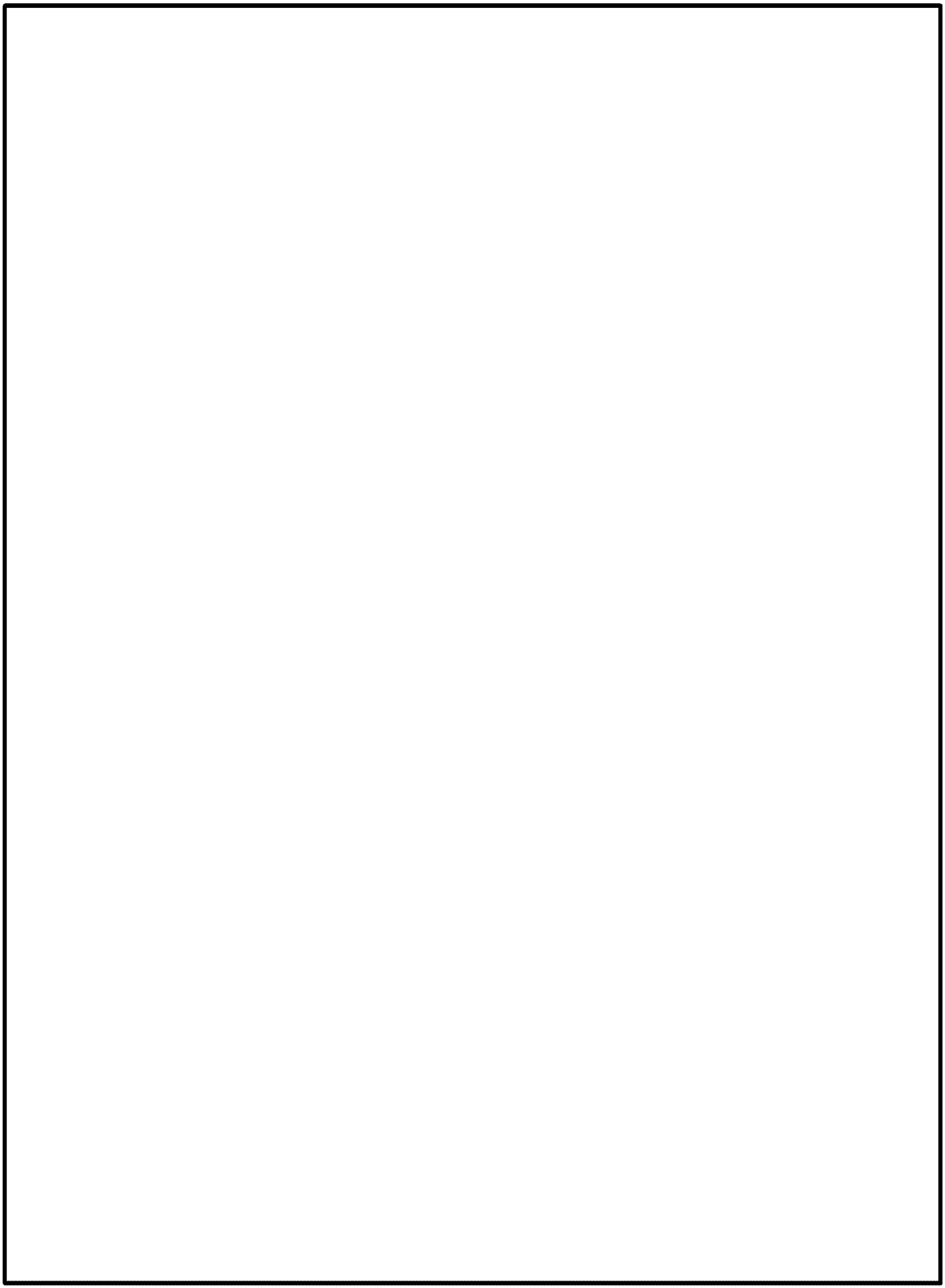

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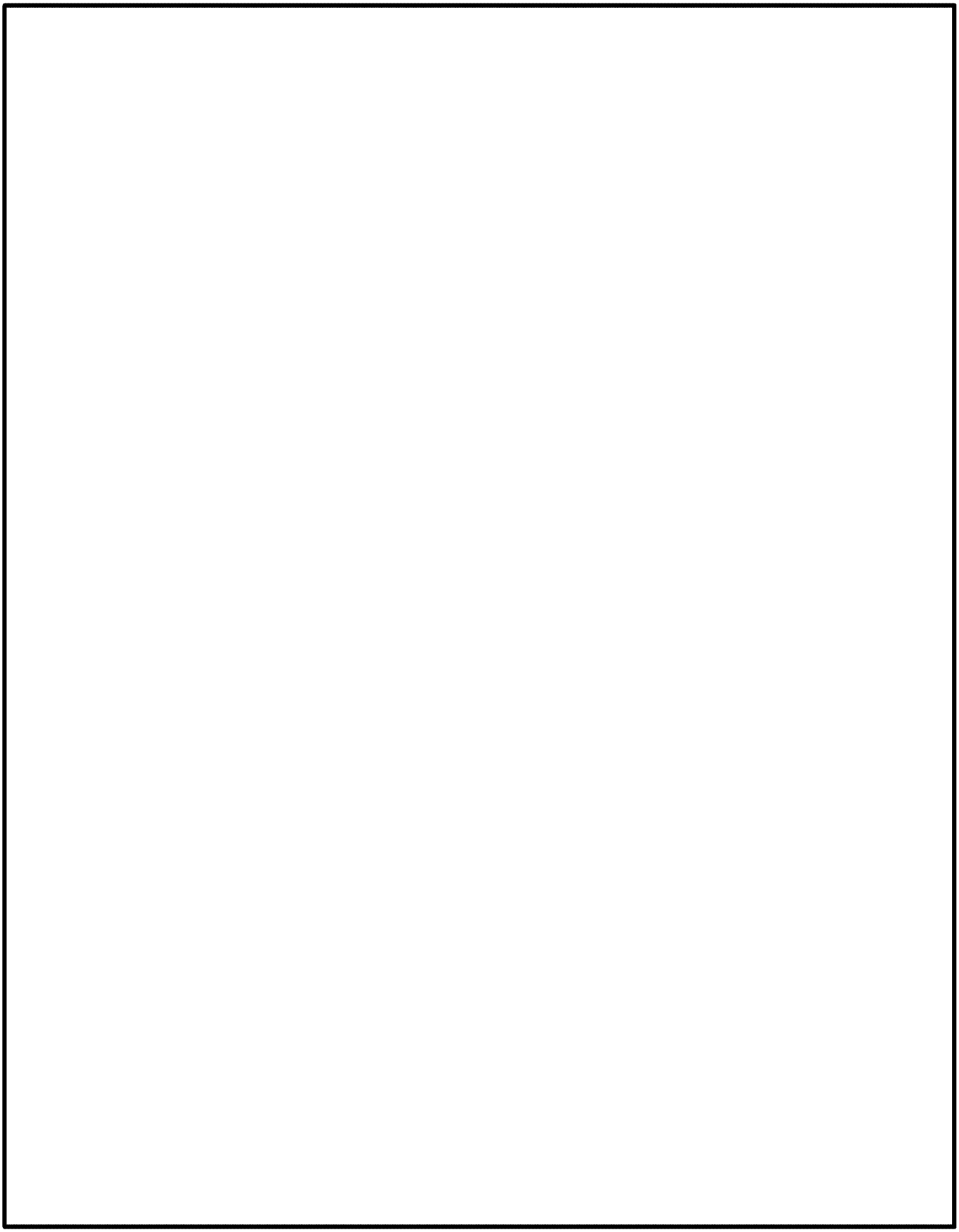

Shirk, Georgette L

From: Hinds, Ian G
Sent: Friday, October 27, 2017 3:16 PM
To: Gentry, Anthony E
Subject: FW: Draft Social Media Guidance
Attachments: DRAFT FOD social media guidance 2017-10-27.docx

Tony,

Let's talk about how best to get this cleared through OCC on Monday.

Thanks

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted]
(b)(6)

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From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Friday, October 27, 2017 4:07 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Forest, Laura L
Cc: Groom, Molly M; Gregory, Peter D; Luong, Quan K
Subject: FW: Draft Social Media Guidance

Team Social Media - Please take the lead on review and response of this item for OCC, and copy the Box on your reply to the client. Copying others for visibility and input as needed. Thank you!

(b)(6)

From: [redacted]
Sent: Friday, October 27, 2017 2:07 PM
To: OCC-Clearance (b)(5)
Subject: Draft Social Media Guidance

[redacted]

Thank you,

[redacted]
Adjudications Officer, Fraud Detection and National Security Operations Branch
Field Operations Directorate
United States Citizenship and Immigration Services
[redacted] (b)(6)

DELIBERATE, PRE-DECISIONAL DOCUMENT – DO NOT DISTRIBUTE

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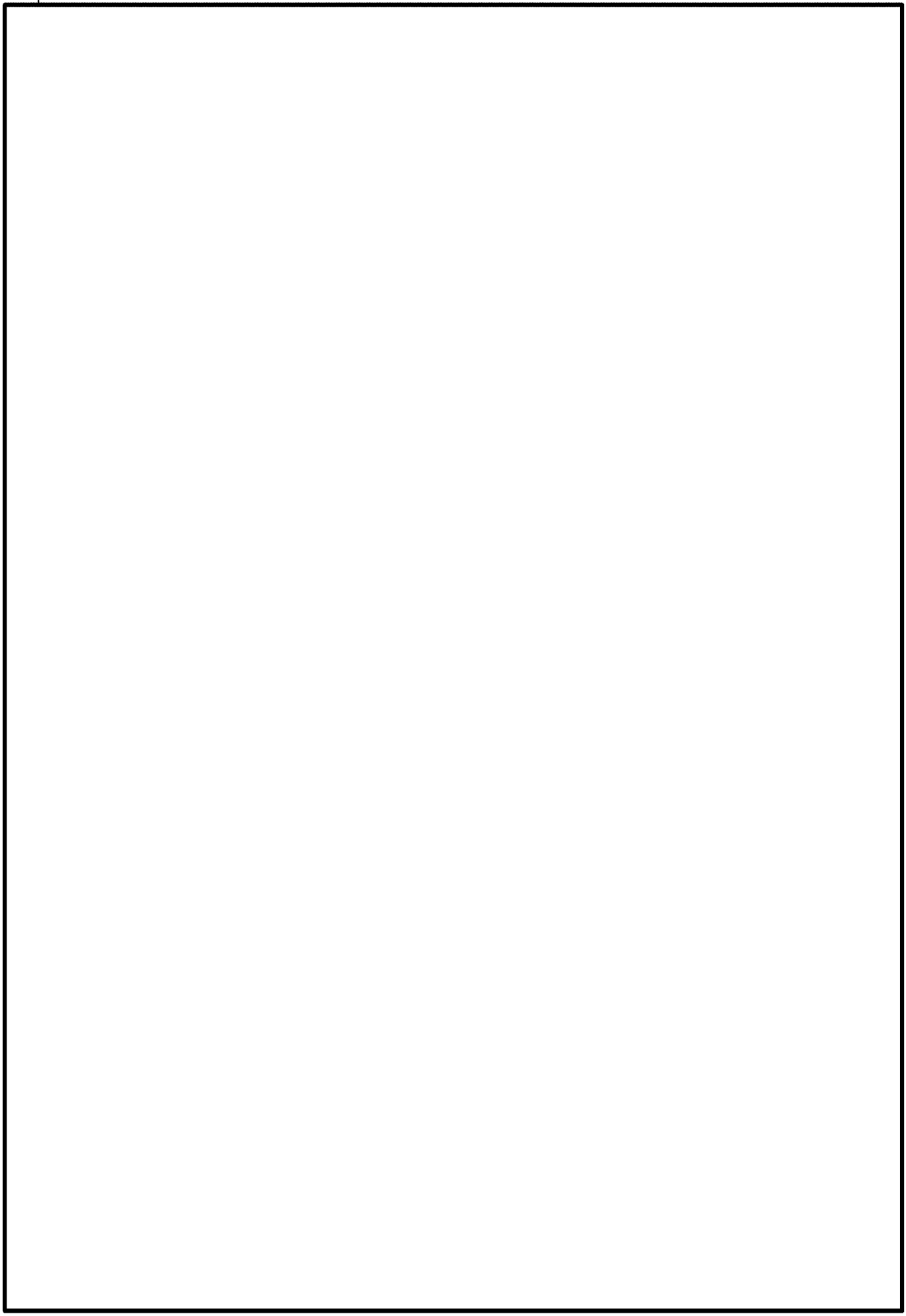

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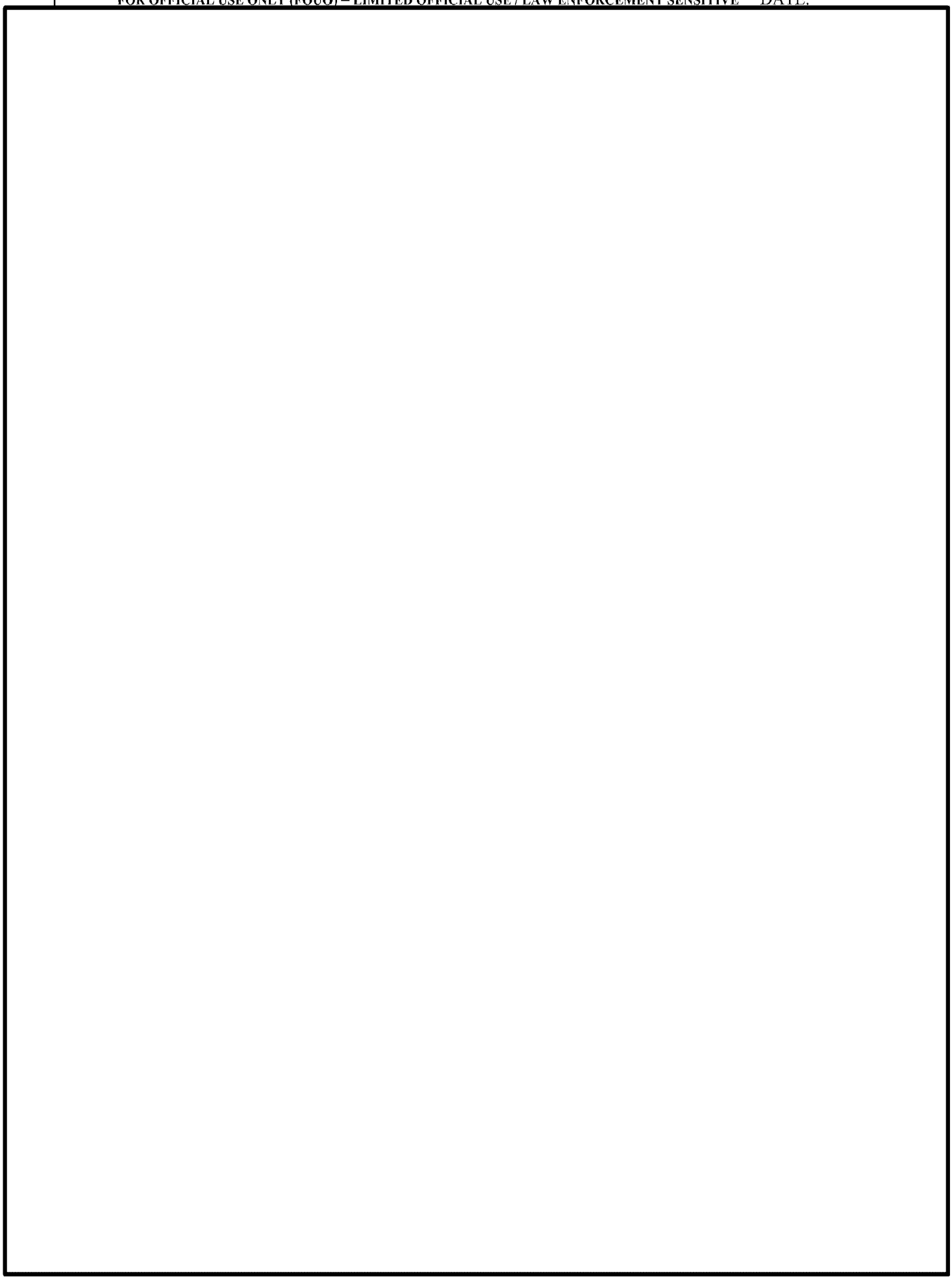

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DELIBERATE, PRE-DECISIONAL DOCUMENT – DO NOT DISTRIBUTE

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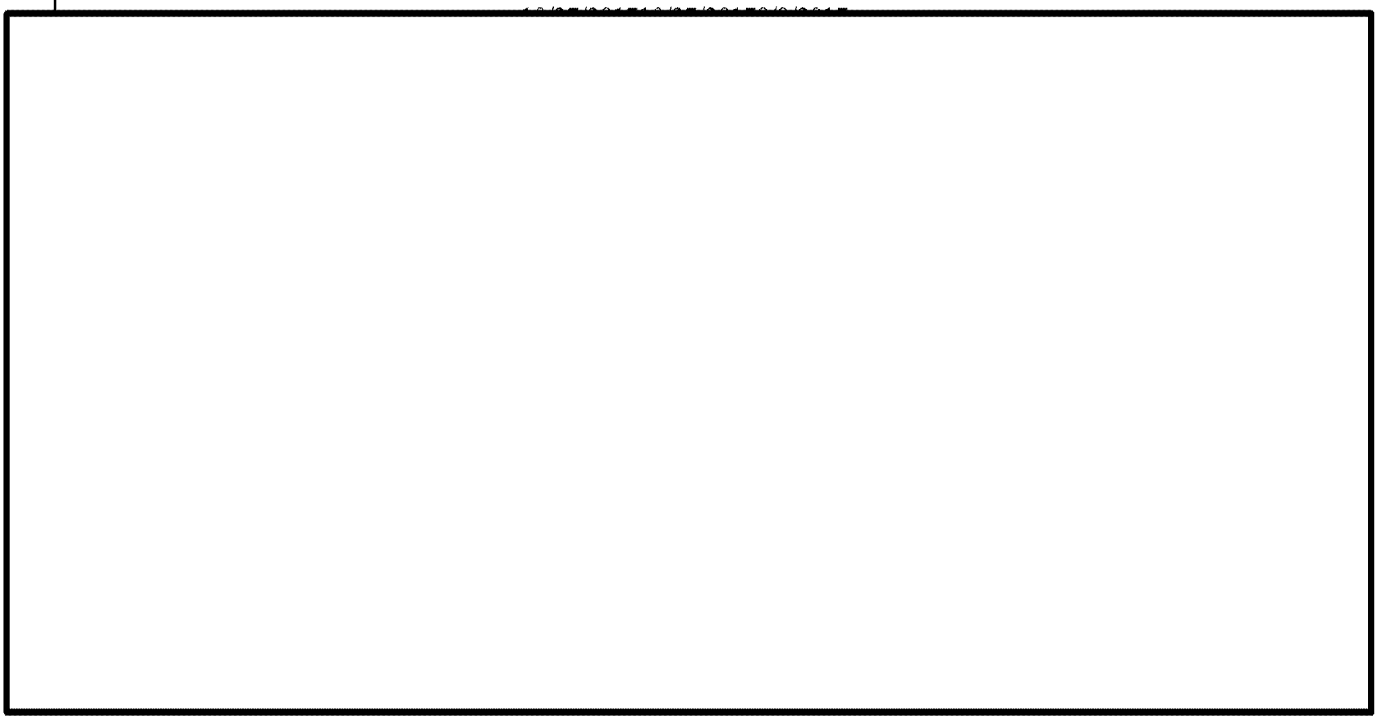

(b)(5)

Shirk, Georgette L

From: Carpenter, Dea D on behalf of OCC-Clearance
Sent: Friday, October 27, 2017 3:07 PM
To: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Forest, Laura L
Cc: Groom, Molly M; Gregory, Peter D; Luong, Quan K
Subject: FW: Draft Social Media Guidance
Attachments: DRAFT FOD social media guidance 2017-10-27.docx

Team Social Media - Please take the lead on review and response of this item for OCC, and copy the Box on your reply to the client. Copying others for visibility and input as needed. Thank you!

From: [redacted] (b)(6)
Sent: Friday, October 27, 2017 2:07 PM
To: OCC-Clearance
Subject: Draft Social Media Guidance

(b)(5)

[redacted]

(b)(6)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Wednesday, May 23, 2018 7:47 AM
To: Hinds, Ian G; Gentry, Anthony E; Forest, Laura L; Malashock, Moshe Y (Yoel); Zill, Katherine F; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie)
Cc: Kleczek, Marguerite P (Ania) (b)(7)(e)
Subject: FW: FDNS Social Media Documents for Review
Attachments: SOP USCIS-DHS Delegation [redacted]docx; PUBLIC PIA USCIS-FDNS Program, 20180521 FDNS and PVY response to PRIV.DOCX; SMOUT USCIS-FDNS 20180521 FDNS response to PRIV cmts (2) USCIS PVY.docx; ROB USCIS-FDNS 20180521 FDNS response to PRIV cmts USCIS update.docx; Social Media Training USCIS-FDNS Social Media Training 20180521 FDNS response to PRIV cmts USCIS updated.pptx

Hi OCC Social Media SMEs

The last round of comments on the privacy compliance documentation were returned to us late last night with only a few remaining issues. In particular, there were a number of comments relating to the procedures set forth in the SOP with respect to the issuance and maintenance of password for any necessary account access.

Since there are only a few remaining comments and given the importance of this initiative, the client has asked for a quick turnaround. Please review the attached documents and return any additional comments and or concurrence to me by COB Thursday. I will then forward the documents to Craig for his sign off prior to sending the documents back to USCIS Privacy.

Thanks so much for your continued involvement.

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Chappell-Kirby, Shvonne L
Sent: Tuesday, May 22, 2018 10:28 PM
To: OCC-Clearance
Cc: Hawkins, Donald K; Sharma, Steven R; Boucher, Stephanie M; Shorten, Catherine C; Lockett, Vania T; Gaffin, Elizabeth S
Subject: FW: FDNS Social Media Documents for Review

(b)(5)

Good evening,

[redacted]

ROB (only new comments are included in the document)
Training (only new comments are included in the document)
SOP (please review the audit section carefully, there has been changes to this section, per guidance requirements).

Let me know if you have any questions.

Thanks,
Shvonne

From: Lockett, Vania T
Sent: Tuesday, May 22, 2018 1:14 PM (b)(6)
To: Chappell-Kirby, Shvonne L; Shorten, Catherine C
Cc: Hawkins, Donald K; Boucher, Stephanie M; Sharma, Steven R; [redacted]
Subject: RE: FDNS Social Media Documents for Review

Shvonne – (b)(5) (b)(7)(e)

[redacted]

Let me know if you have any questions.

Best,
Vania

From: Binstock, Max **On Behalf Of** PIA
Sent: Monday, May 21, 2018 8:49 AM
To: Chappell-Kirby, Shvonne L
Cc: PIA; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Vogel, Lindsay; Burgess, Hannah (CTR); Boucher, Stephanie M; Shorten, Catherine C; Binstock, Max; Cantor, Jonathan
Subject: RE: FDNS Social Media Documents for Review

USICS Privacy, (b)(7)(e)

[redacted]

Thanks,

PRIV

From: Chappell-Kirby, Shvonne L
Sent: Sunday, Ap[redacted] (b)(6)
To: Binstock, Ma[redacted]
Cc: [redacted] Lockett, Vania [redacted] Sharma, Steven R

(b)(6)

[redacted] ins, Donald [redacted] dsay
eron (CTR) Stephanie M
Shorten, C
Subject: RE: FDNS Social Media Documents for Rev

Good afternoon all, (b)(5) (b)(7)(e)

[redacted]

Please let us know if you have any questions or concerns.

Shvonne Chappell-Kirby
USCIS Office of Privacy
[redacted] (b)(6)

From: Chappell-Kirby, Shvonne L
Sent: Friday, April 06, 2018 3:15 PM
To: Cox, Kameron (CTR)
Cc: PIA; Shorten, Catherine C; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Boucher, Stephanie M
Subject: RE: FDNS Social Media Documents for Review

Hi Kameron,

(b)(7)(e)

[redacted]

Thanks,
Shvonne Chappell-Kirby

From: Chappell-Kirby, Shvonne L
Sent: Thursday, April 05, 2018 9:51 AM
To: Cox, Kameron (CTR)
Cc: PIA; Shorten, Catherine C; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Boucher, Stephanie M
Subject: FDNS Social Media Documents for Review

Good morning Kameron:

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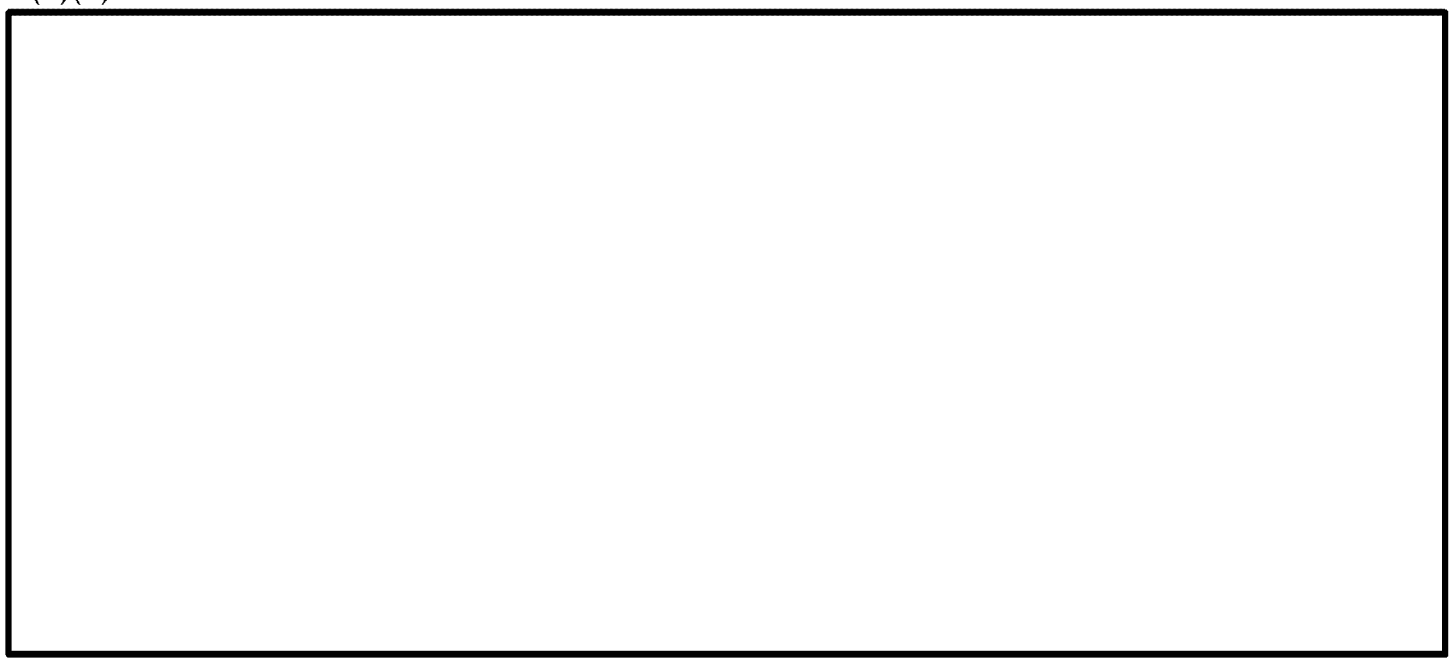
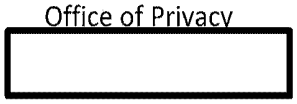


Please let us know if you have any questions relating to these documents.

Thanks,
Shvonne Chappell-Kirby
Office of Privacy



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U.S. CITIZENSHIP AND IMMIGRATION SERVICES

FRAUD DETECTION AND NATIONAL SECURITY DIRECTORATE

SOCIAL MEDIA DIVISION

Implementation of DHS Delegation Number15002 Standard Operating Procedure

WARNING: This document is FOR OFFICIAL USE ONLY (FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S. C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official.

Contents

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Version: 04/19/2018

Purpose

Executive Summary

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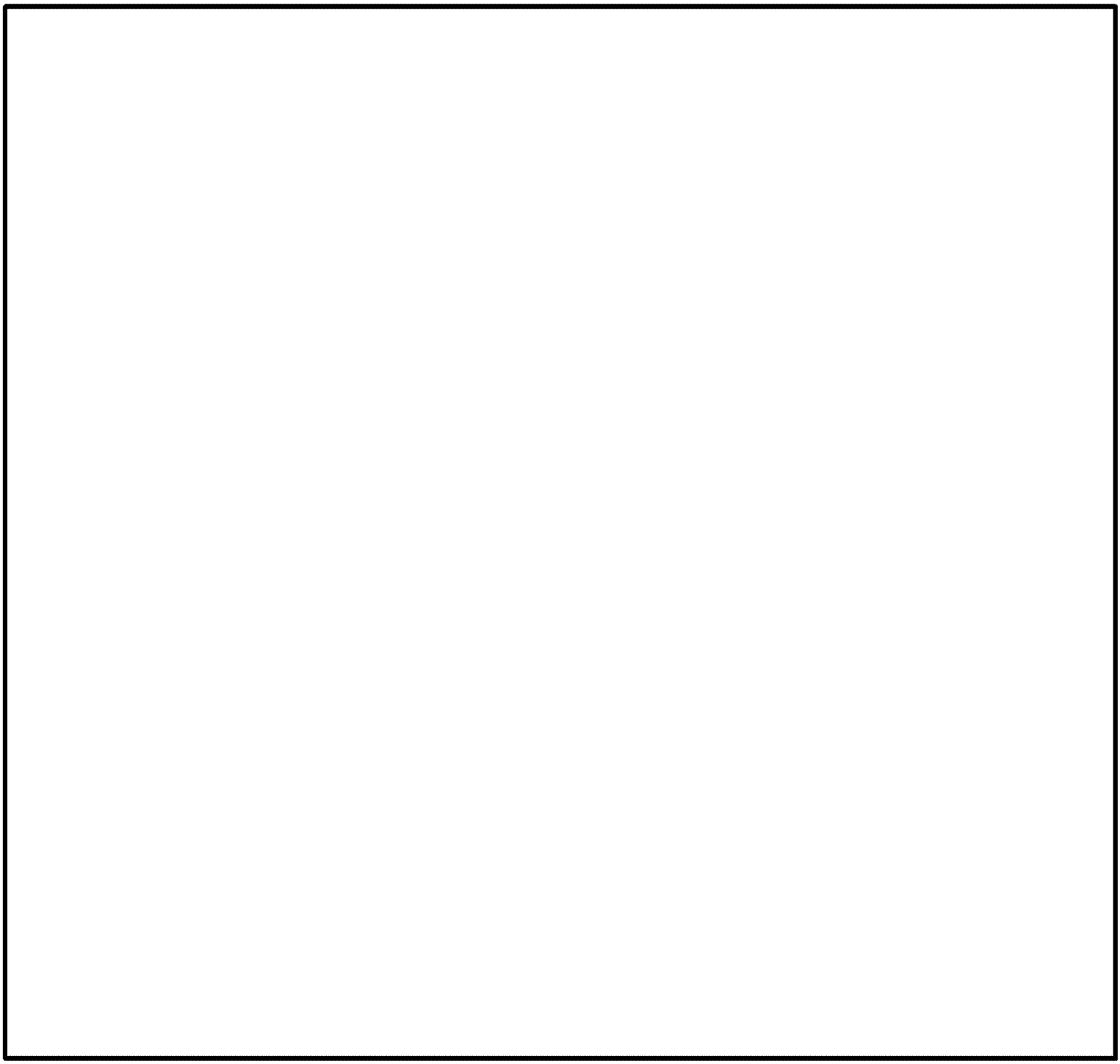

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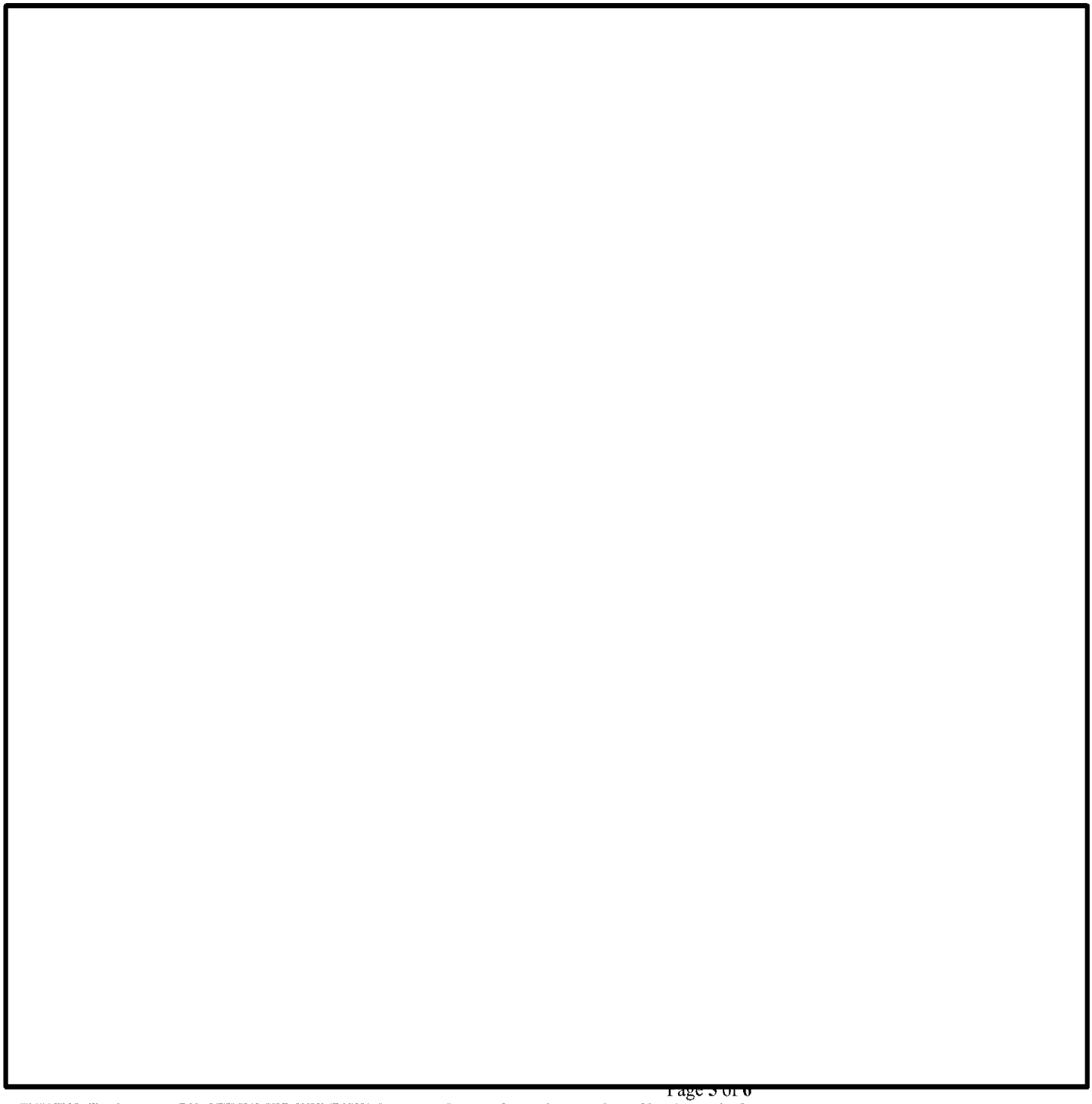

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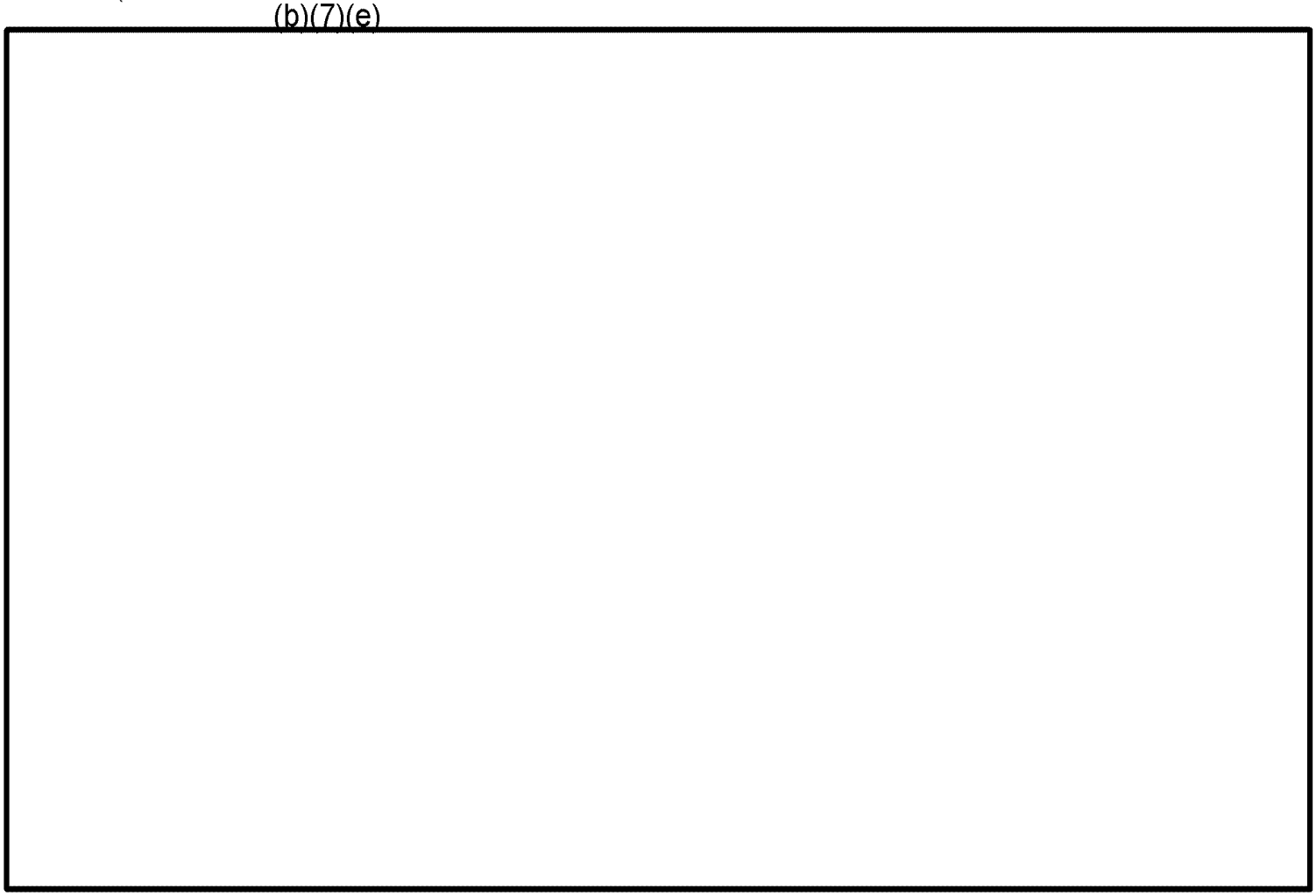

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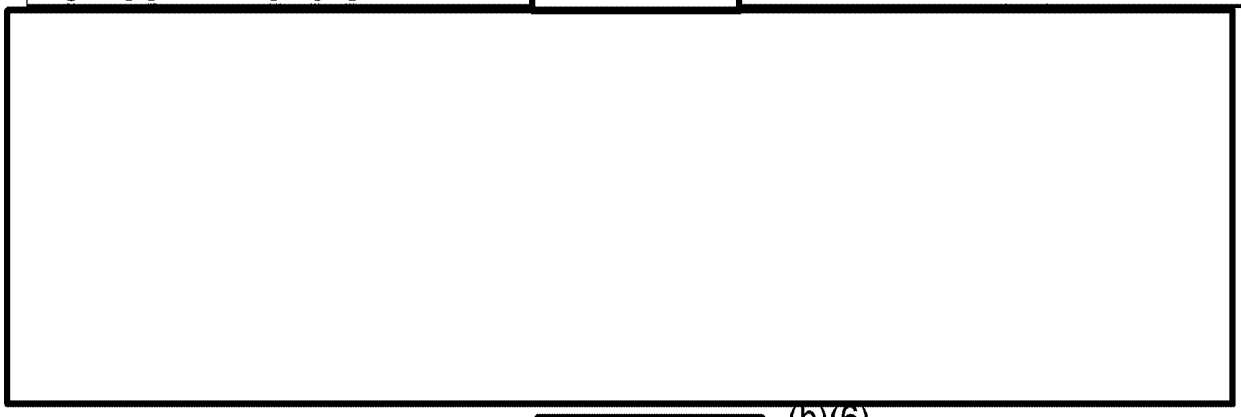
Page 4: [1] Comment [KTQ28] 5/22/2018 10:15:00 AM



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Privacy Impact Assessment Update

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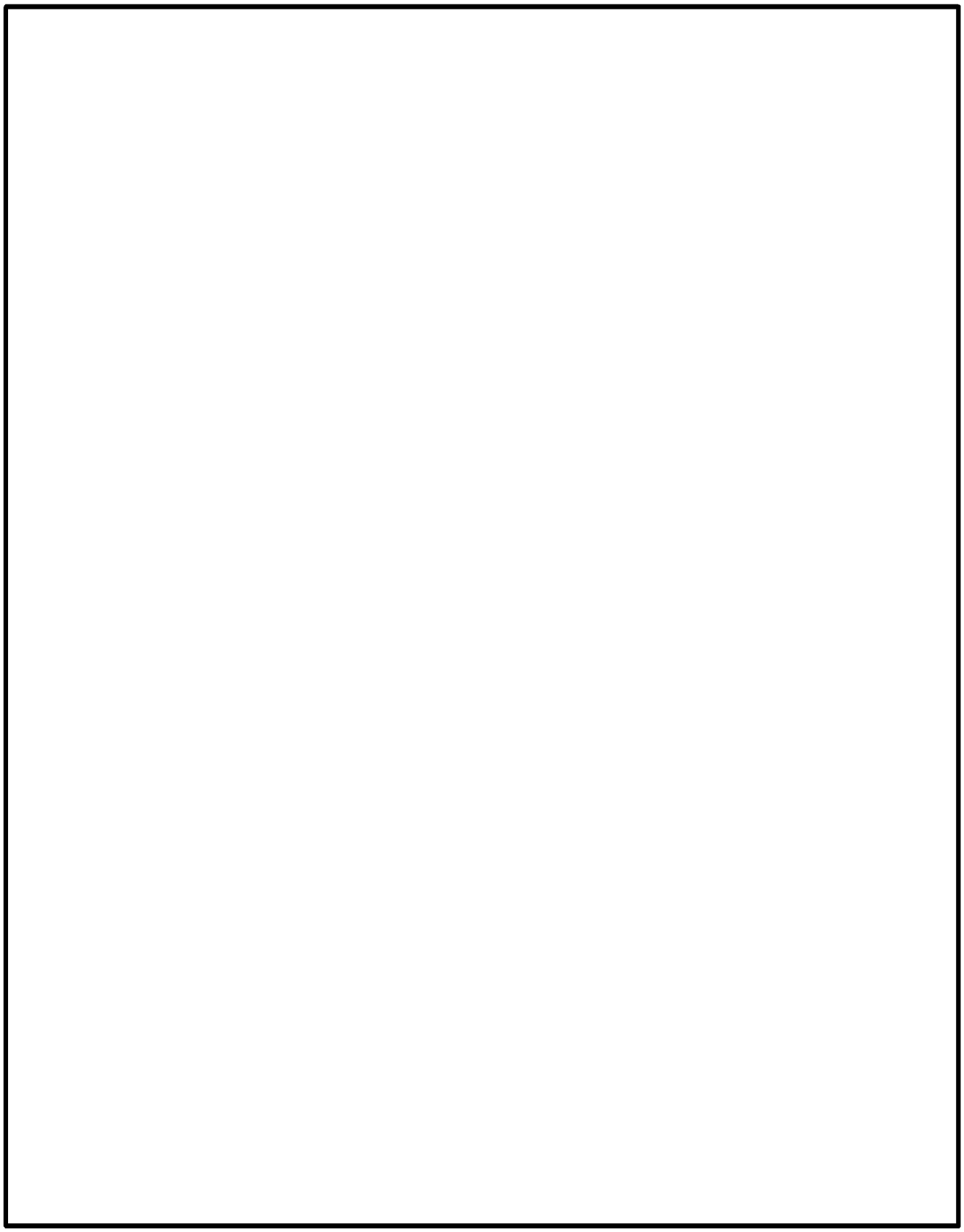

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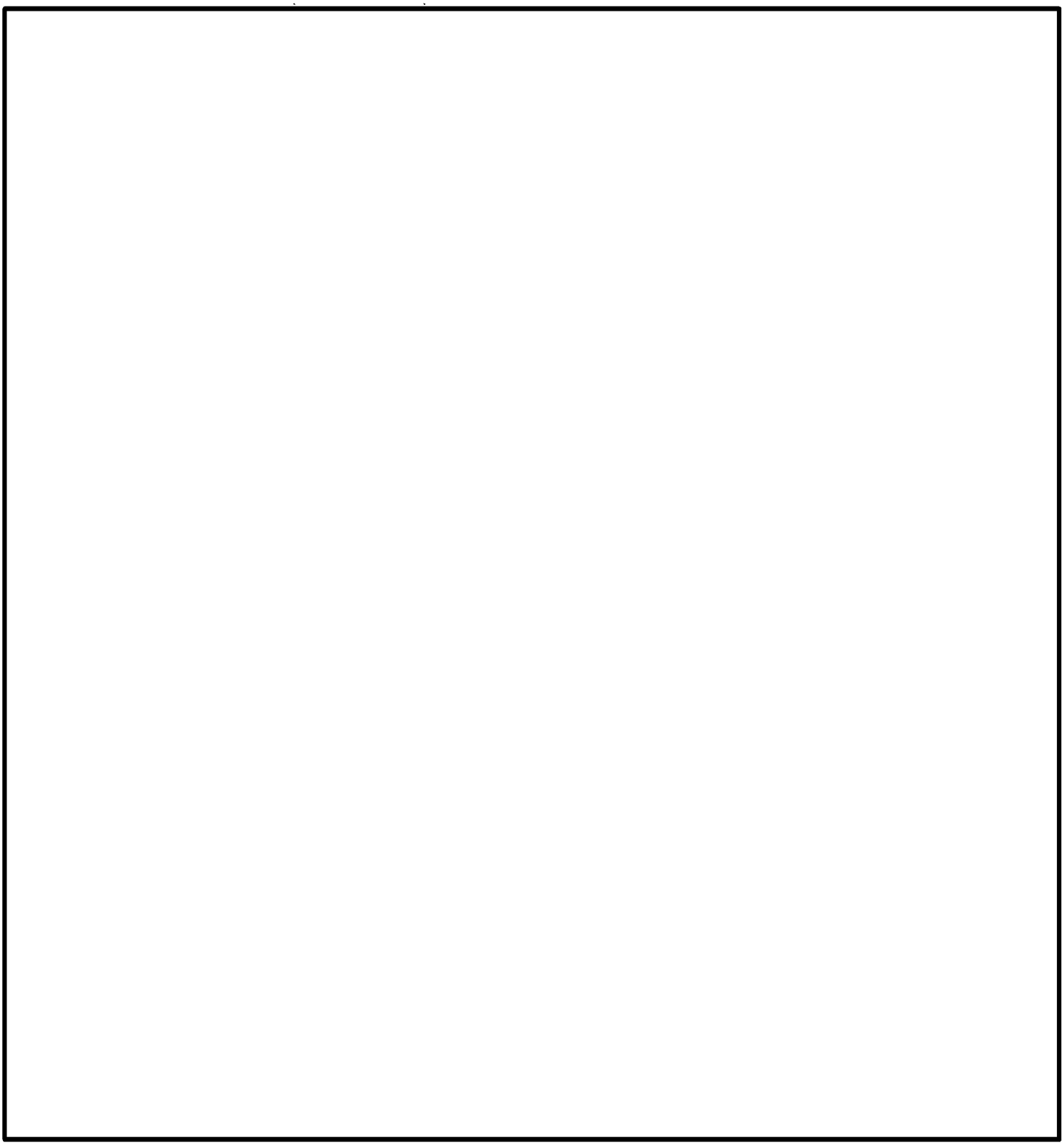

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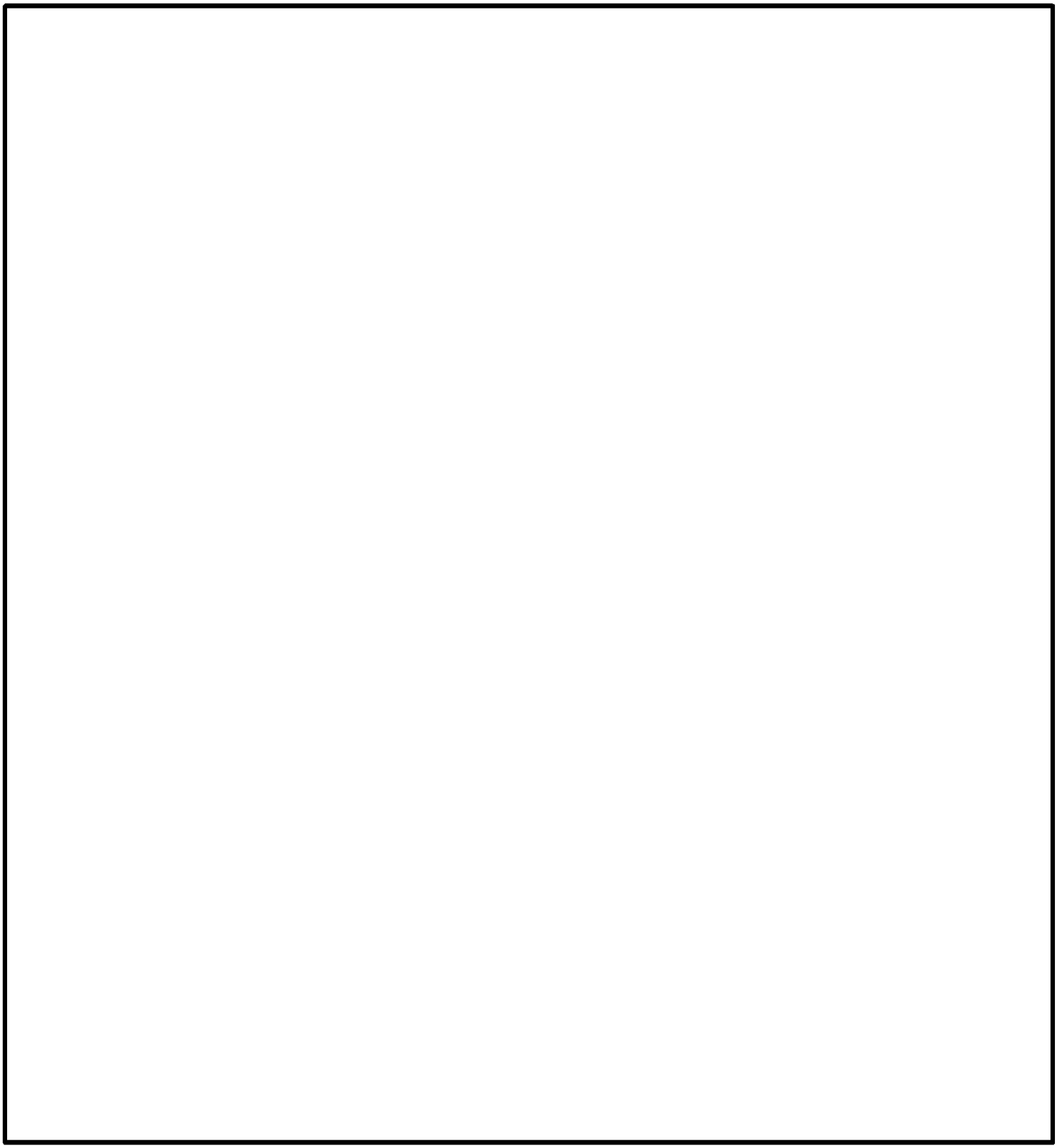

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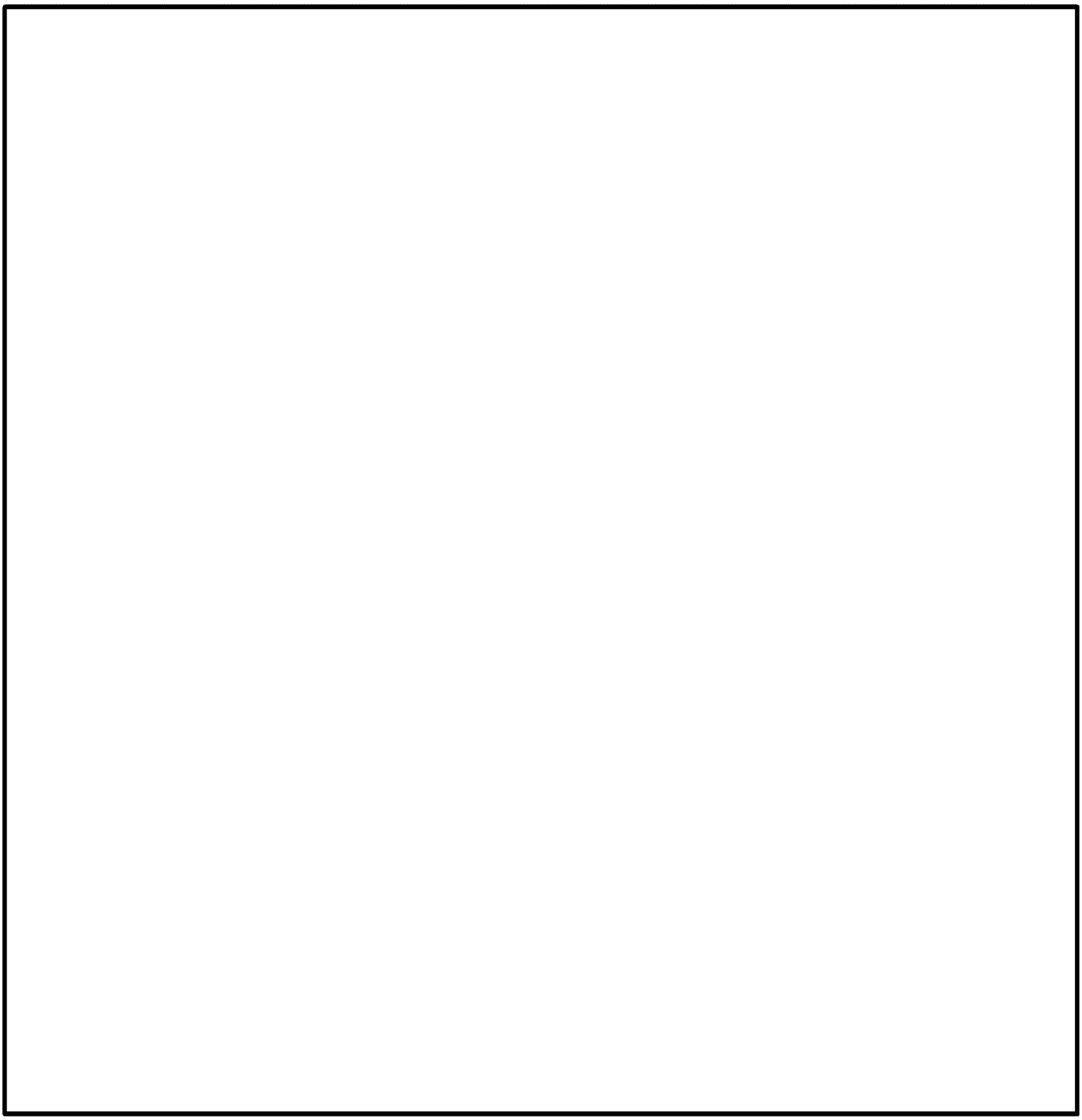

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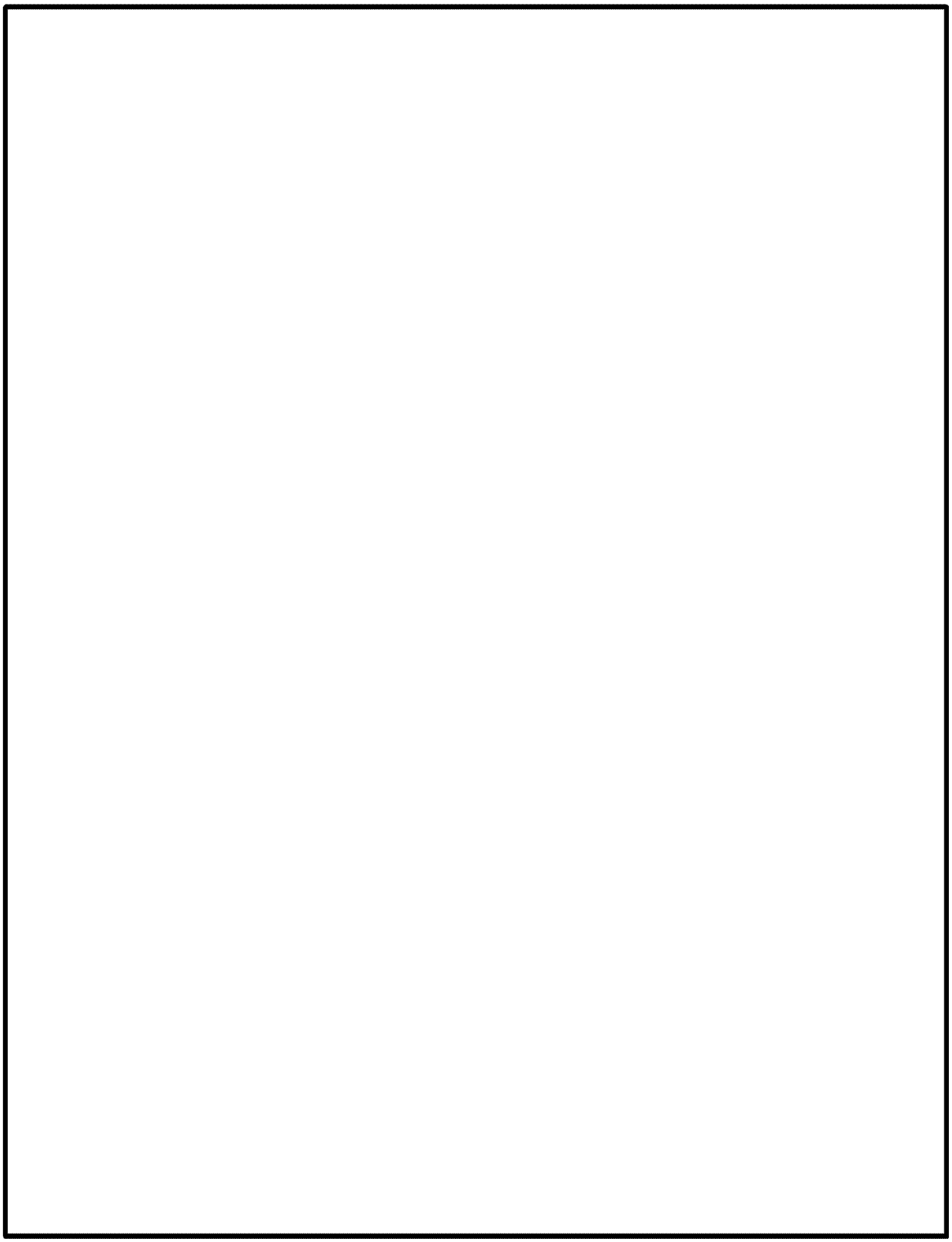

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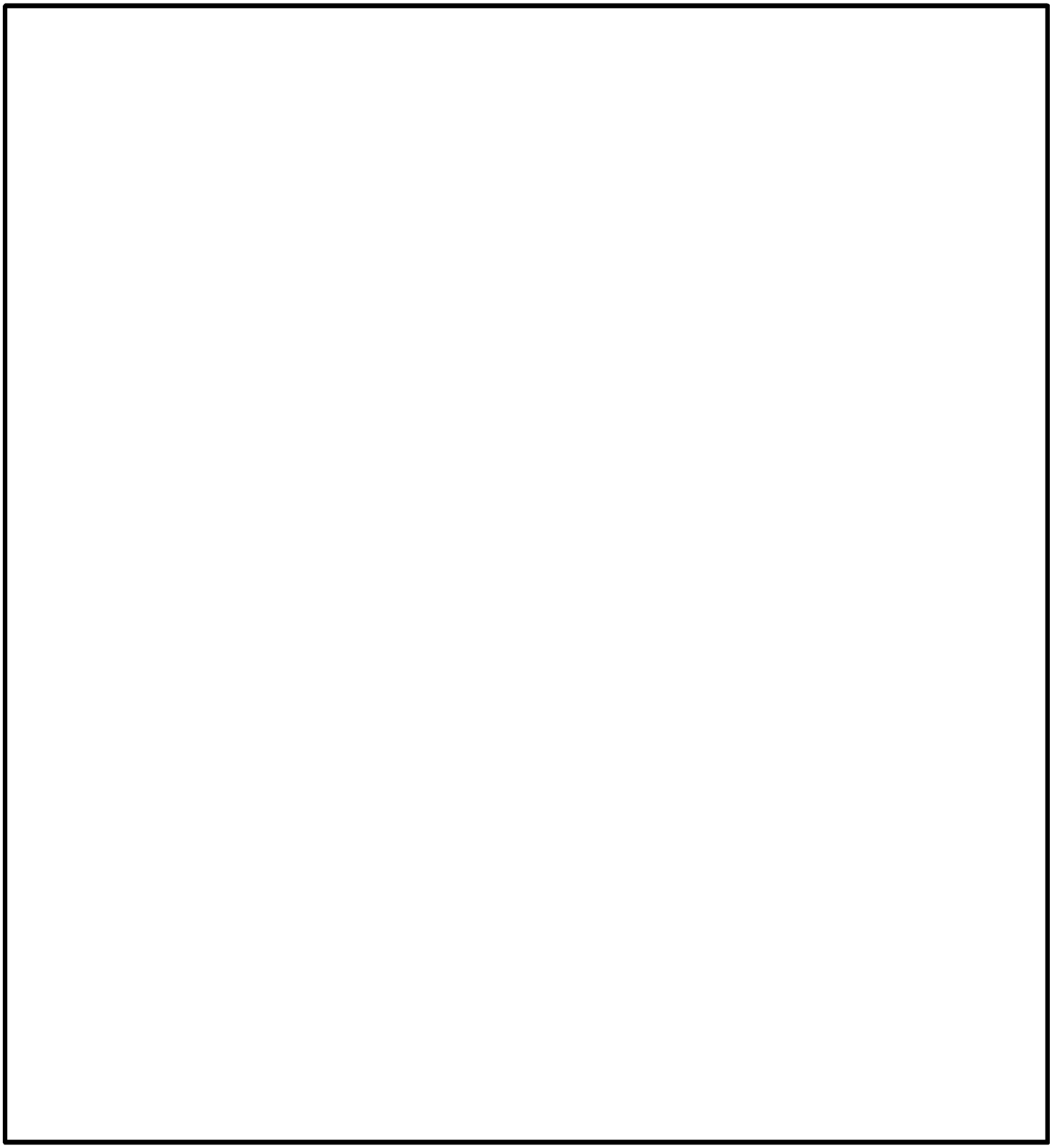

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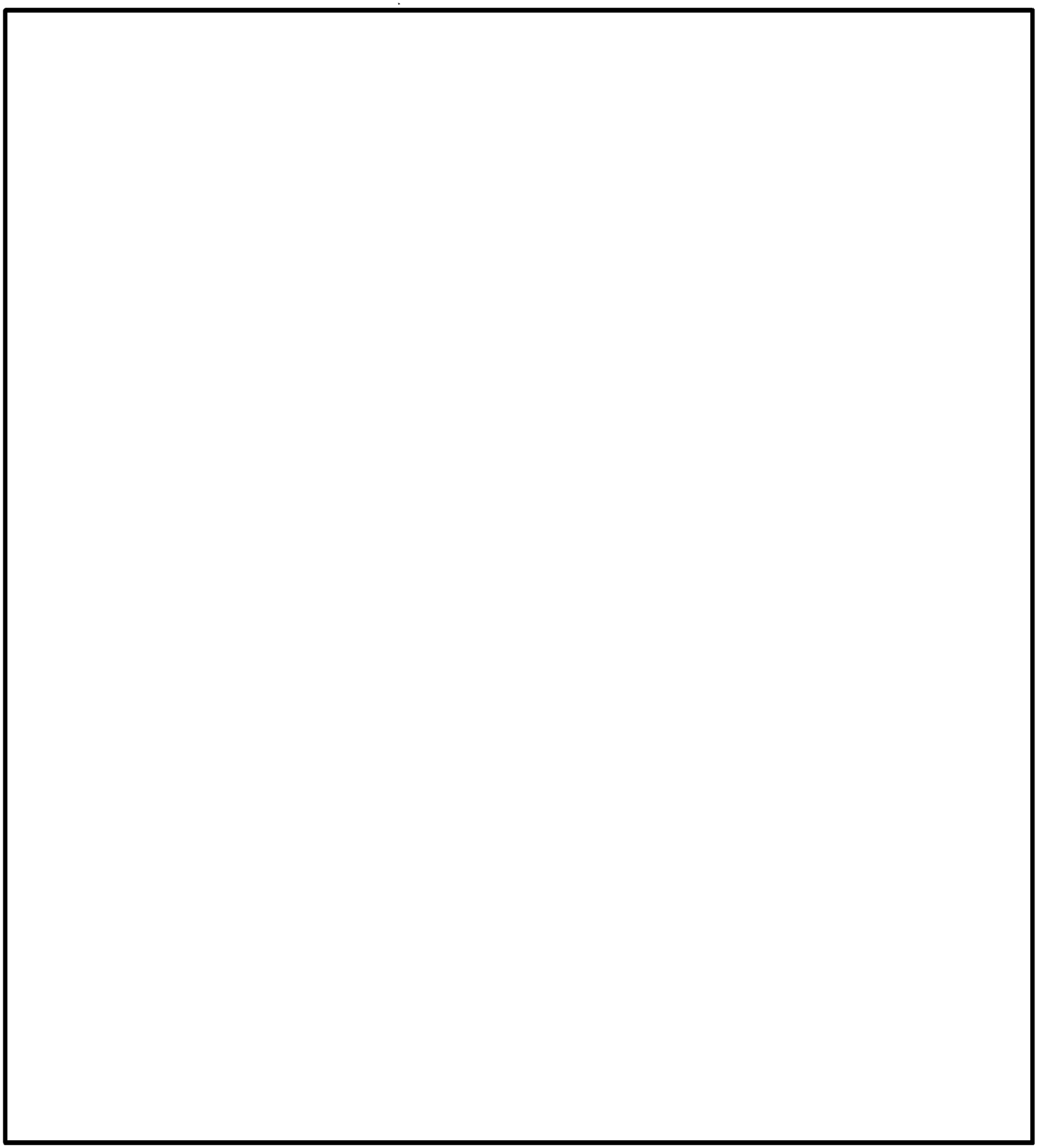

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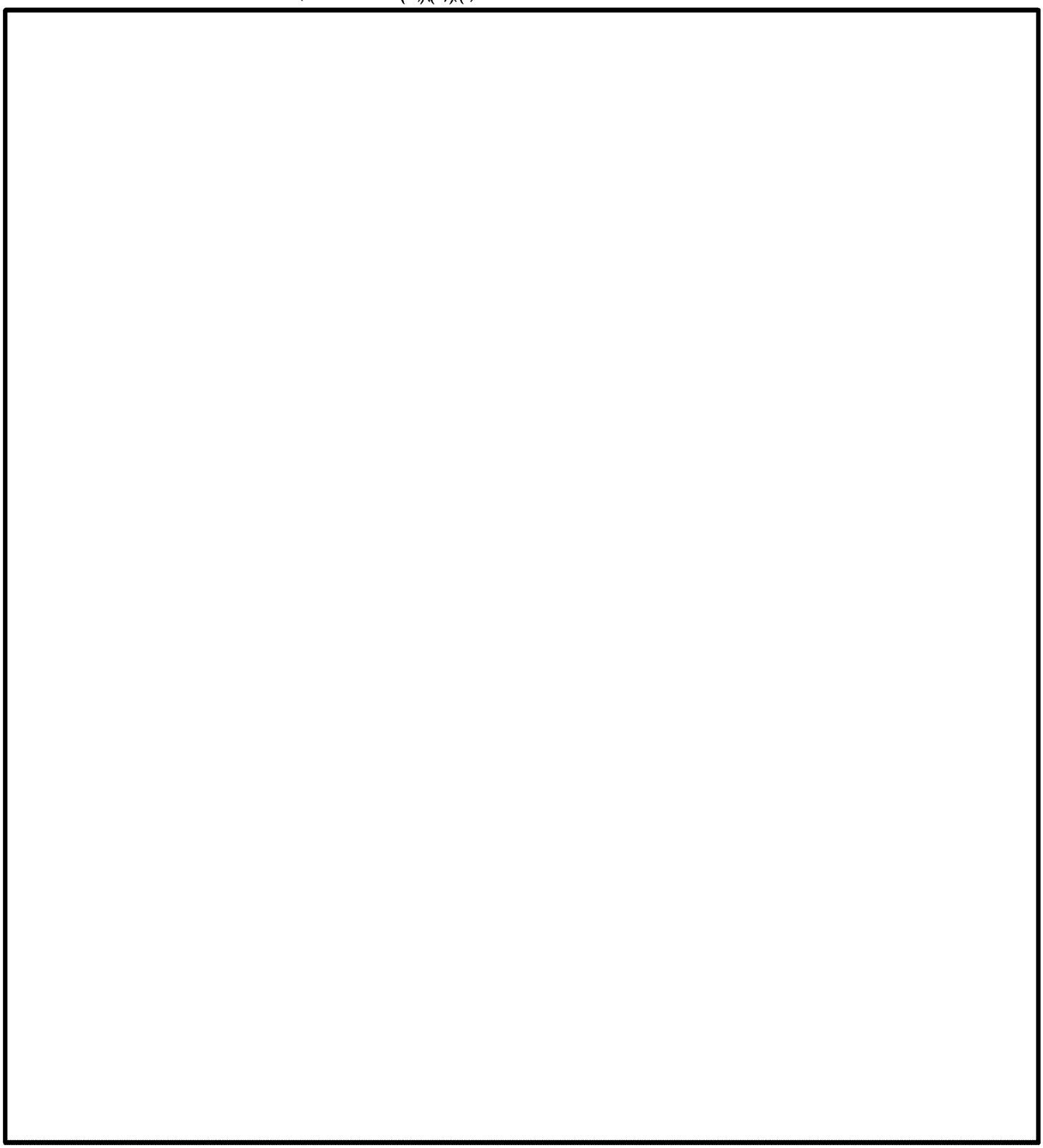

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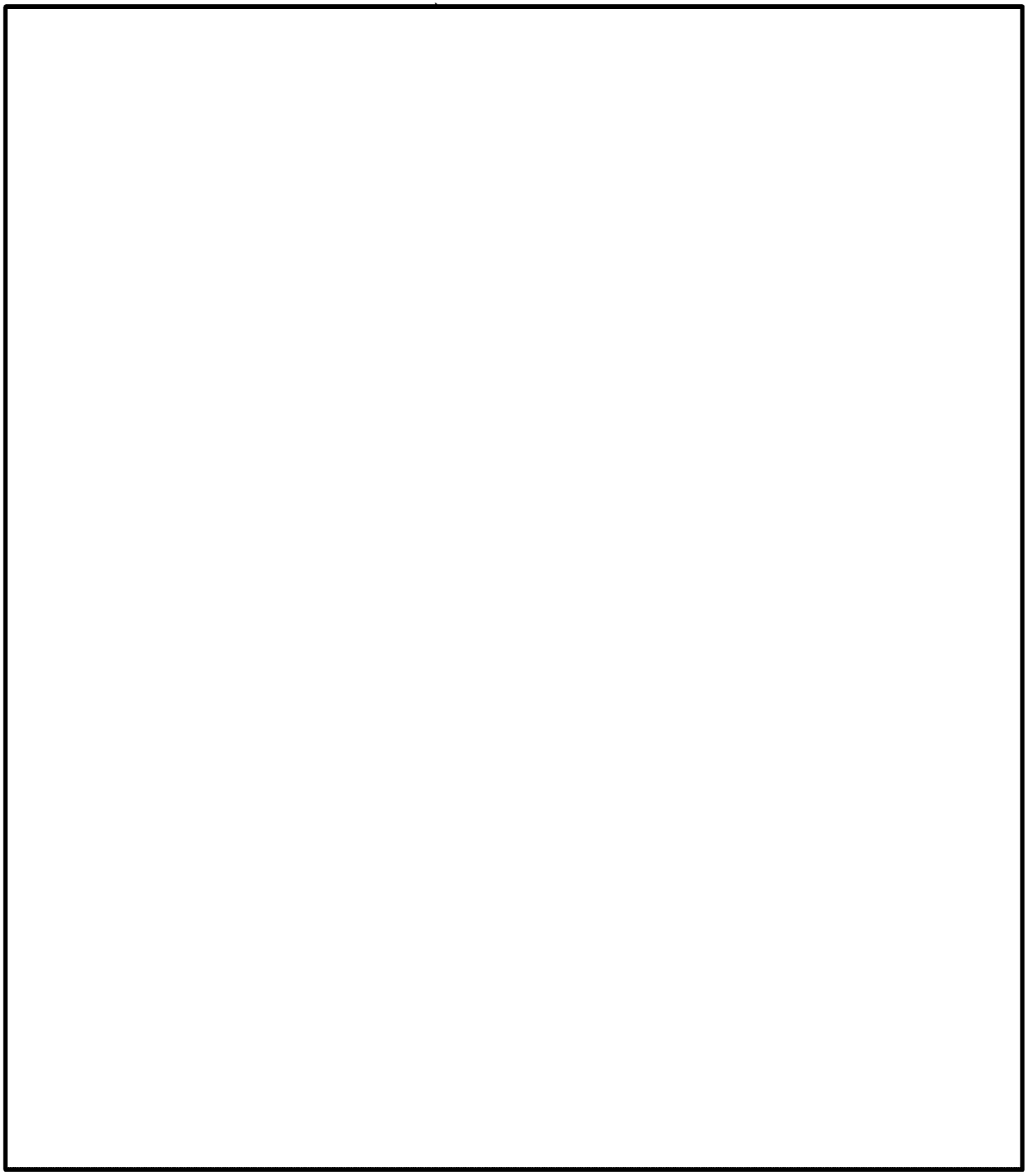

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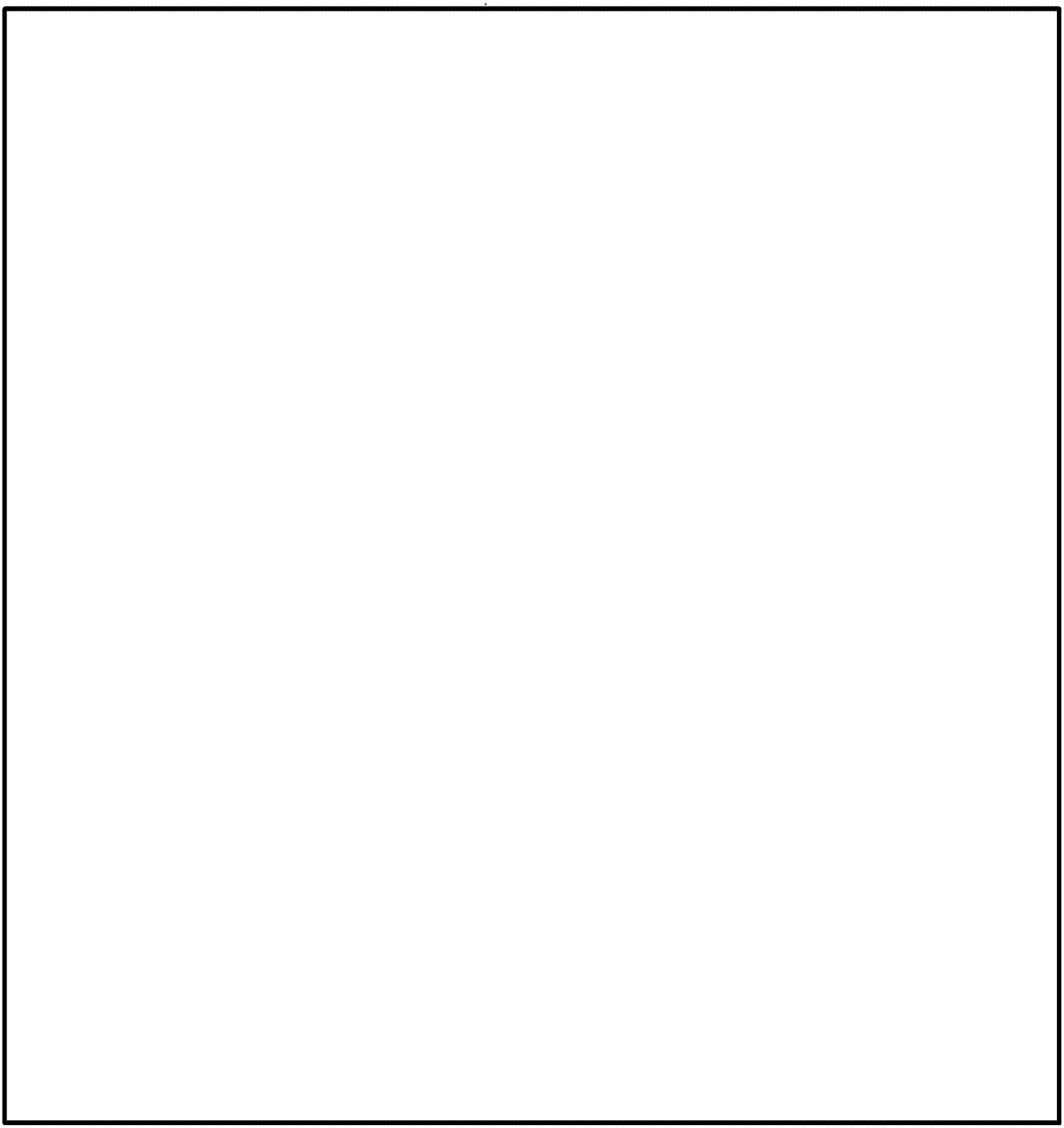

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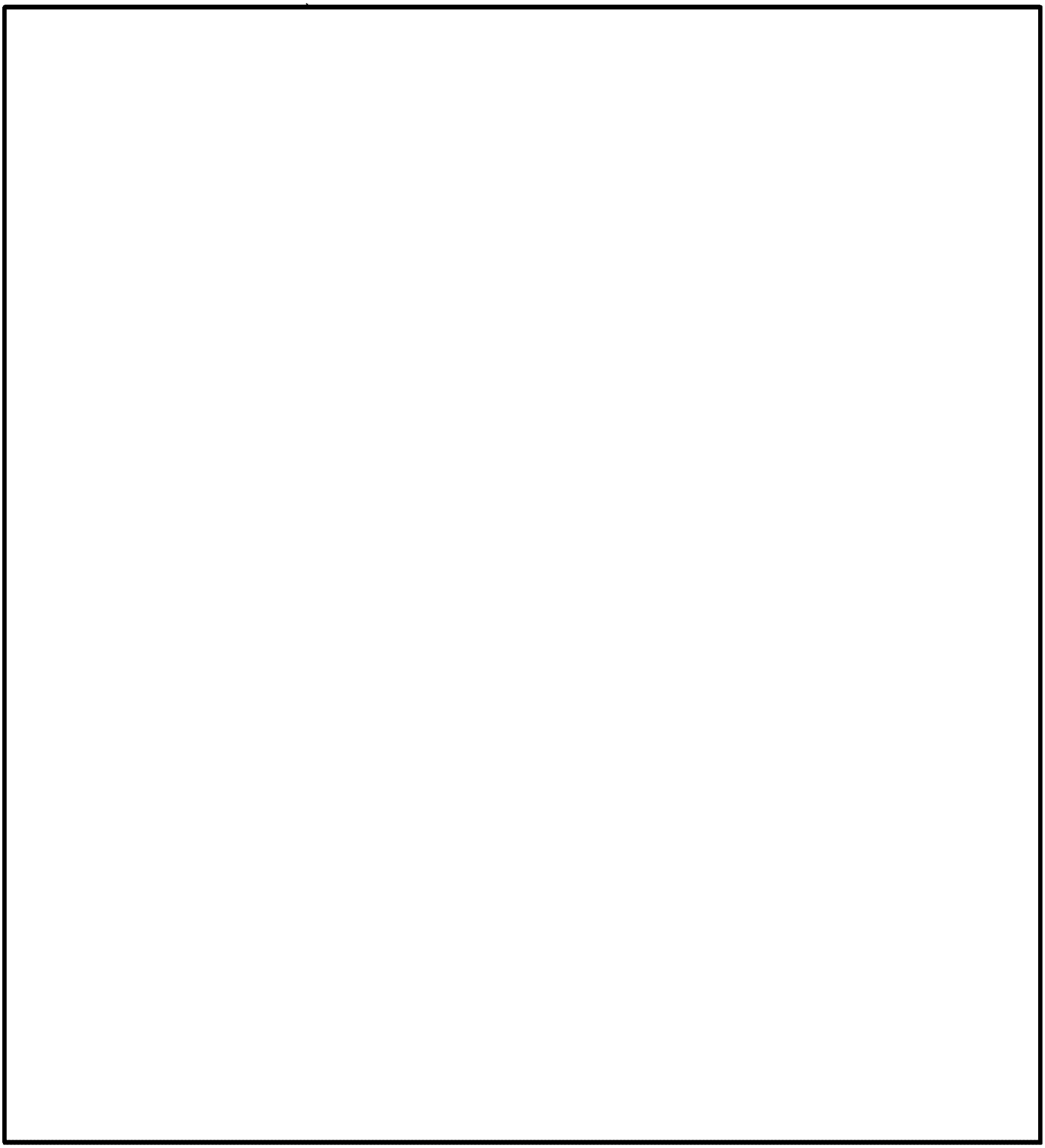

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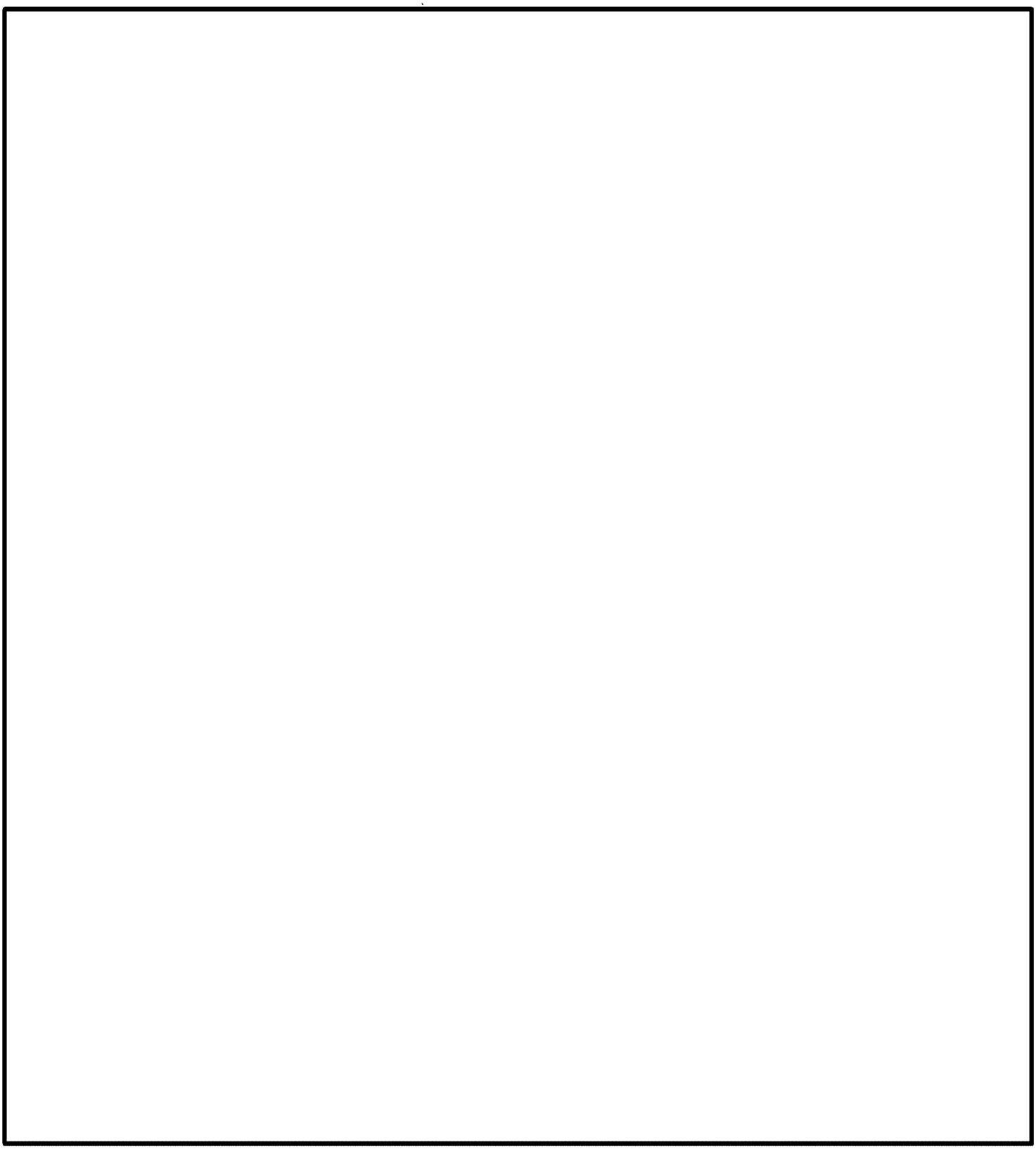

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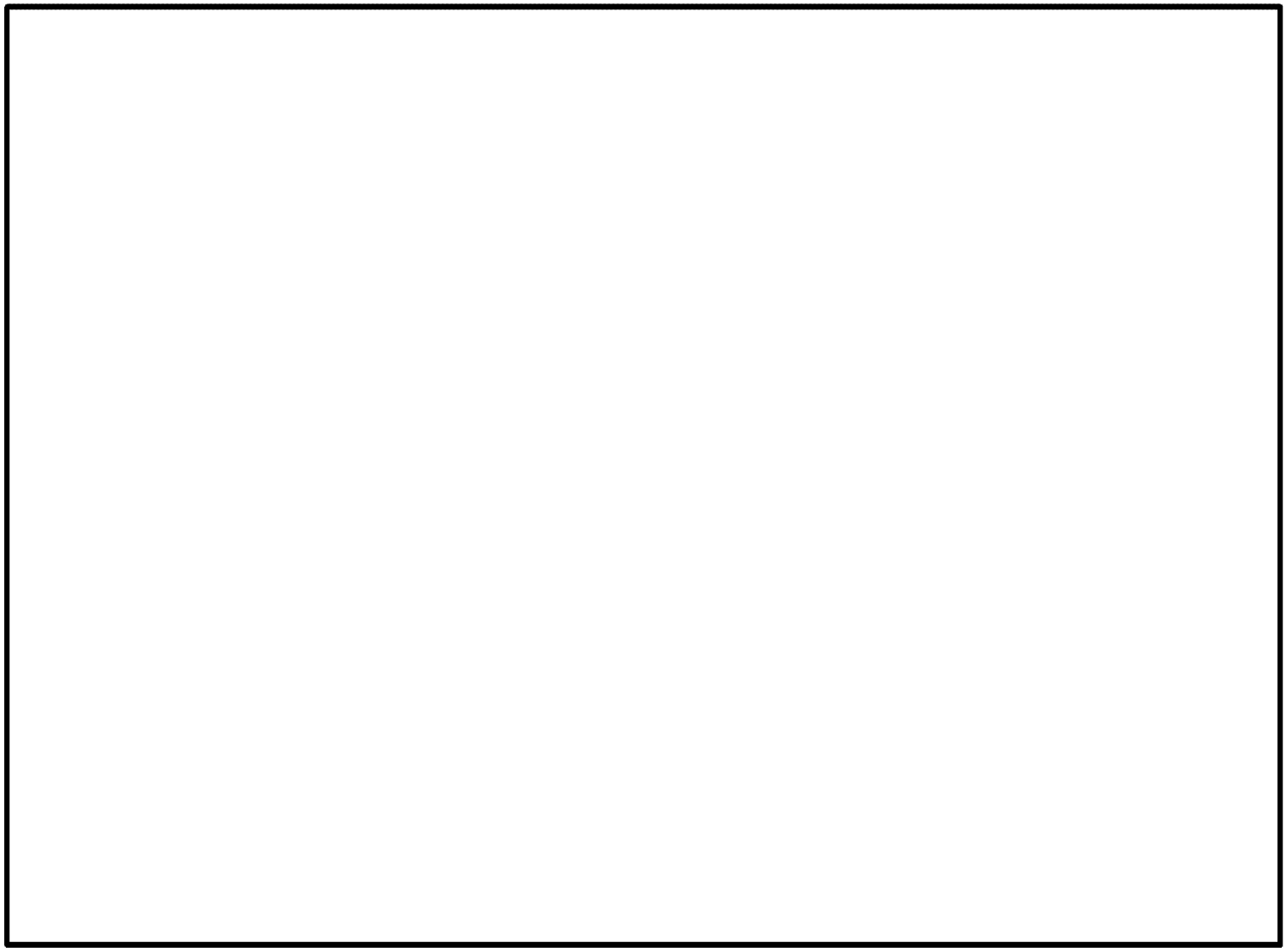

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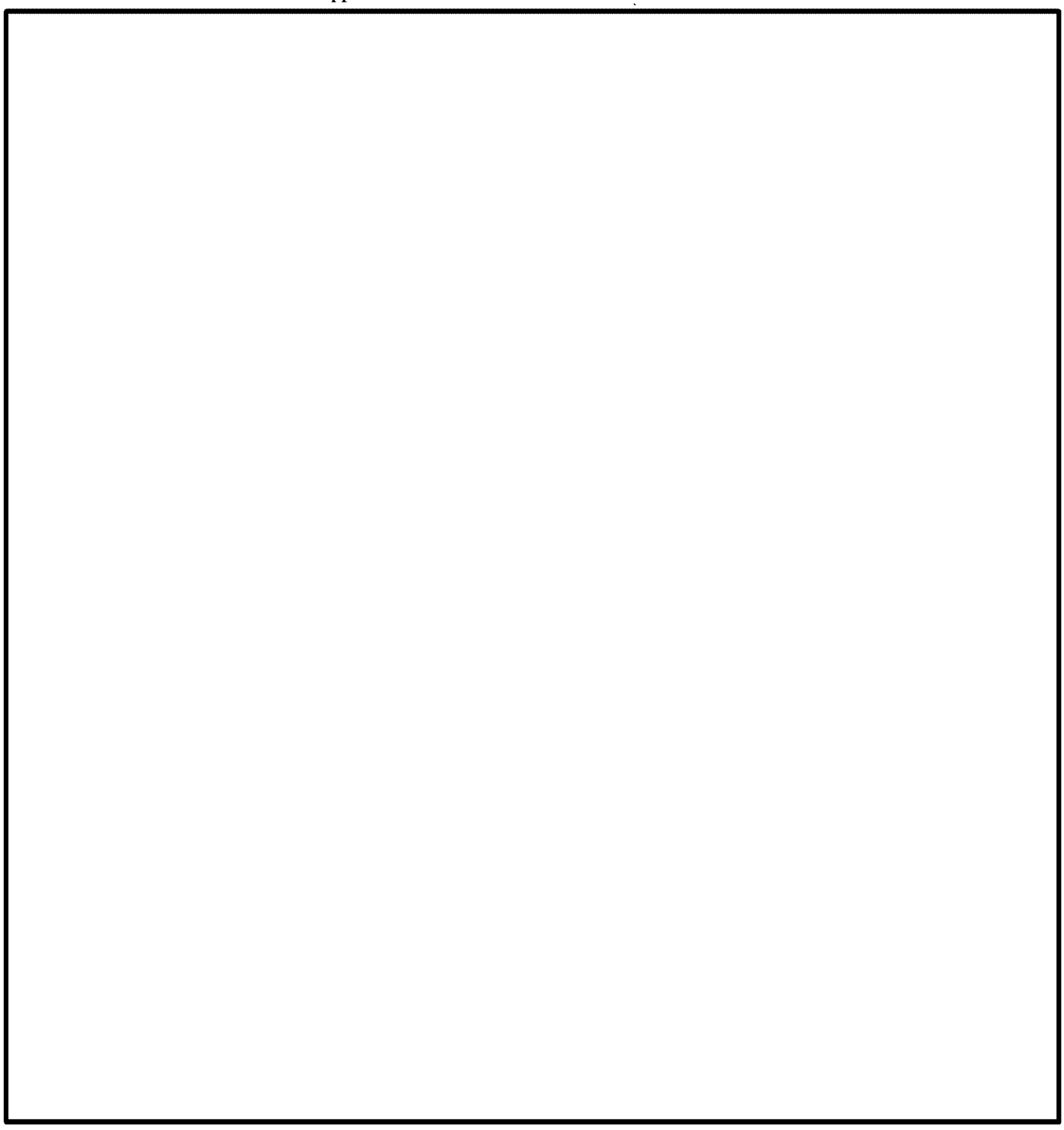
Appendix A (b)(5) (b)(7)(e)



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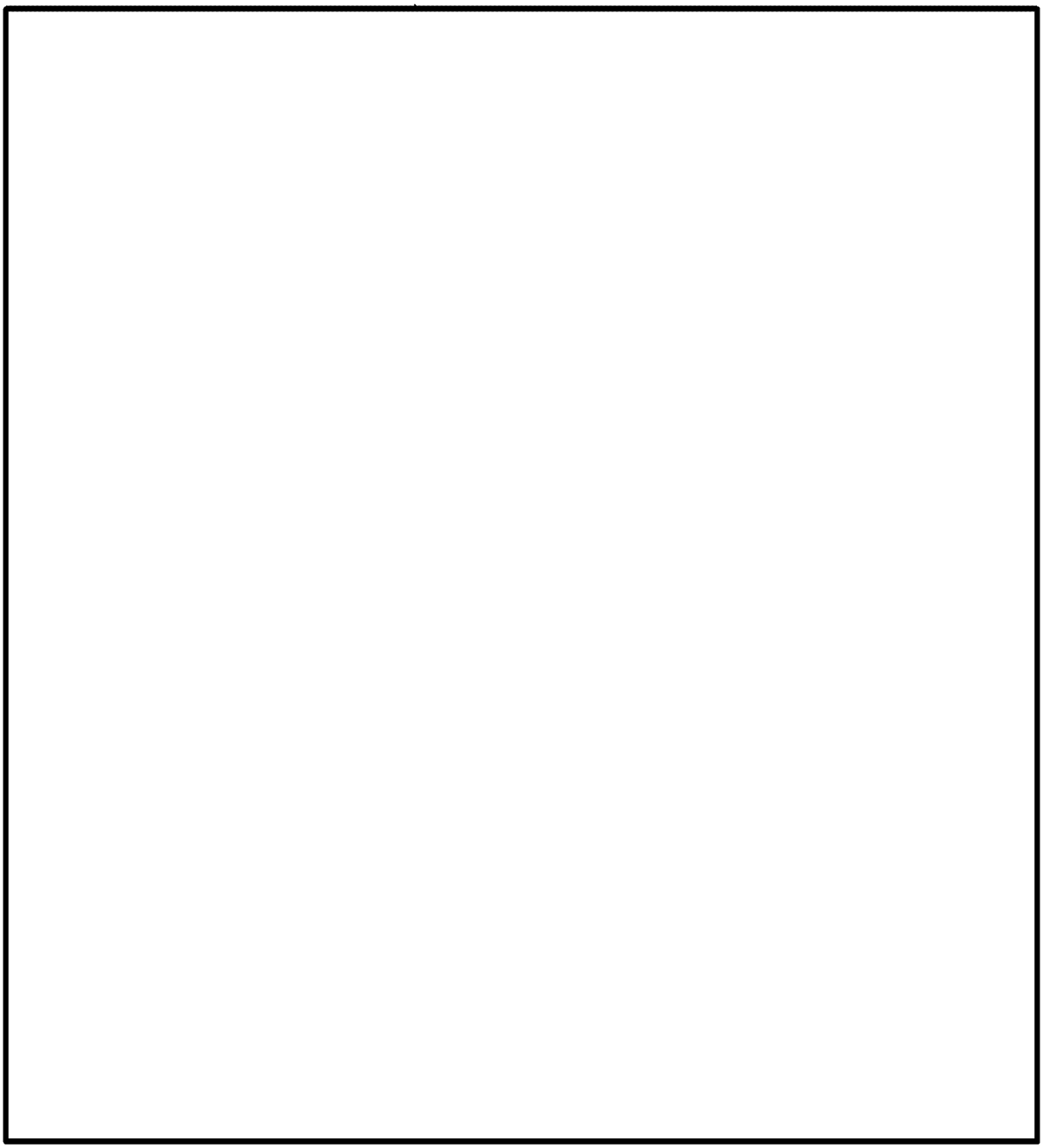

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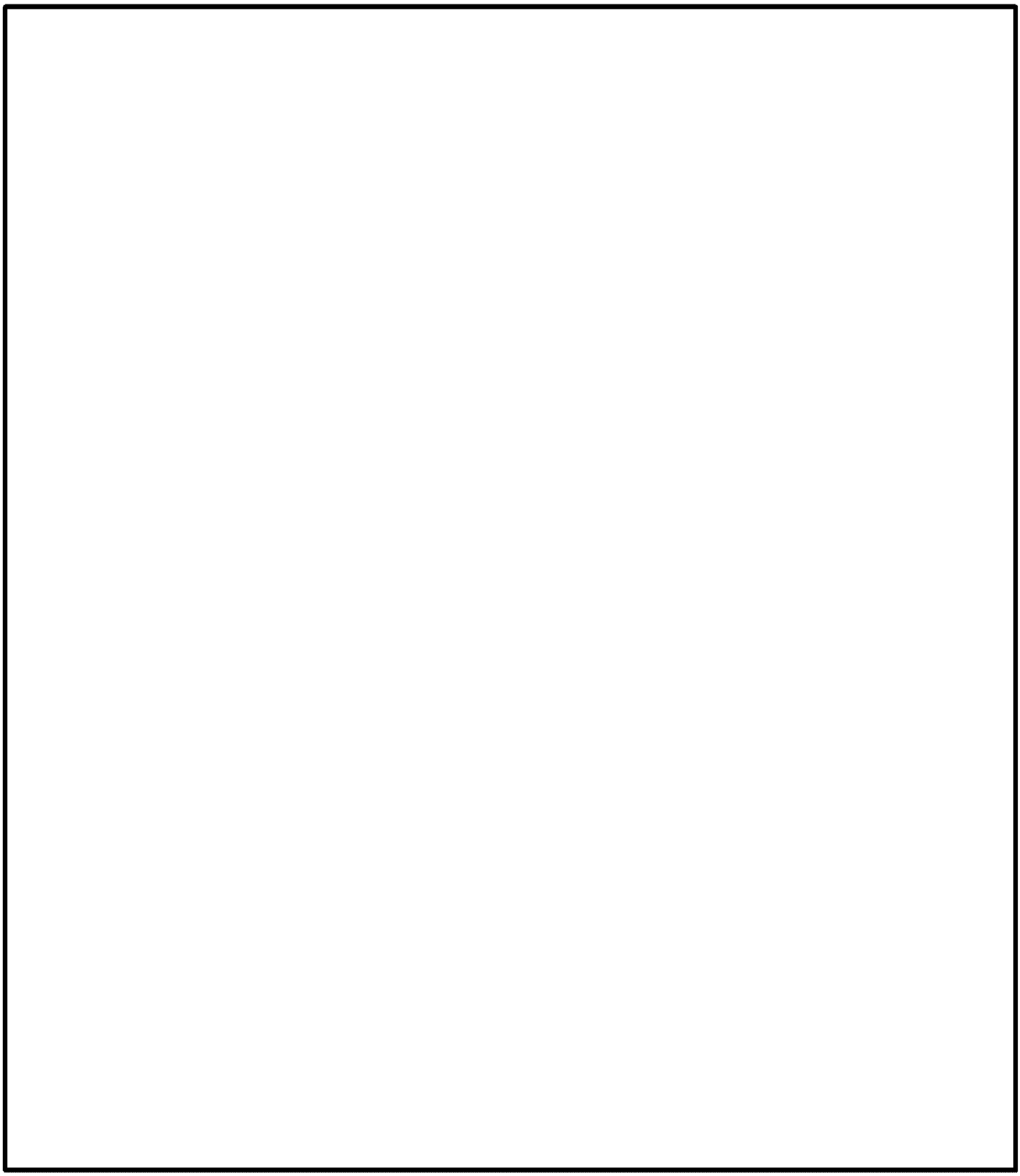

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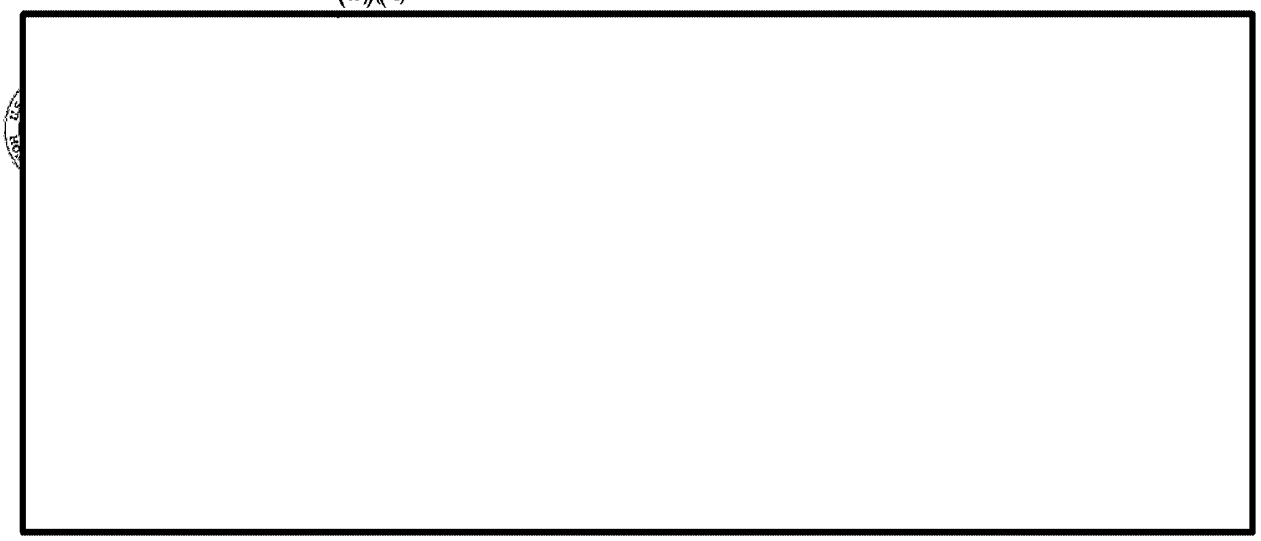

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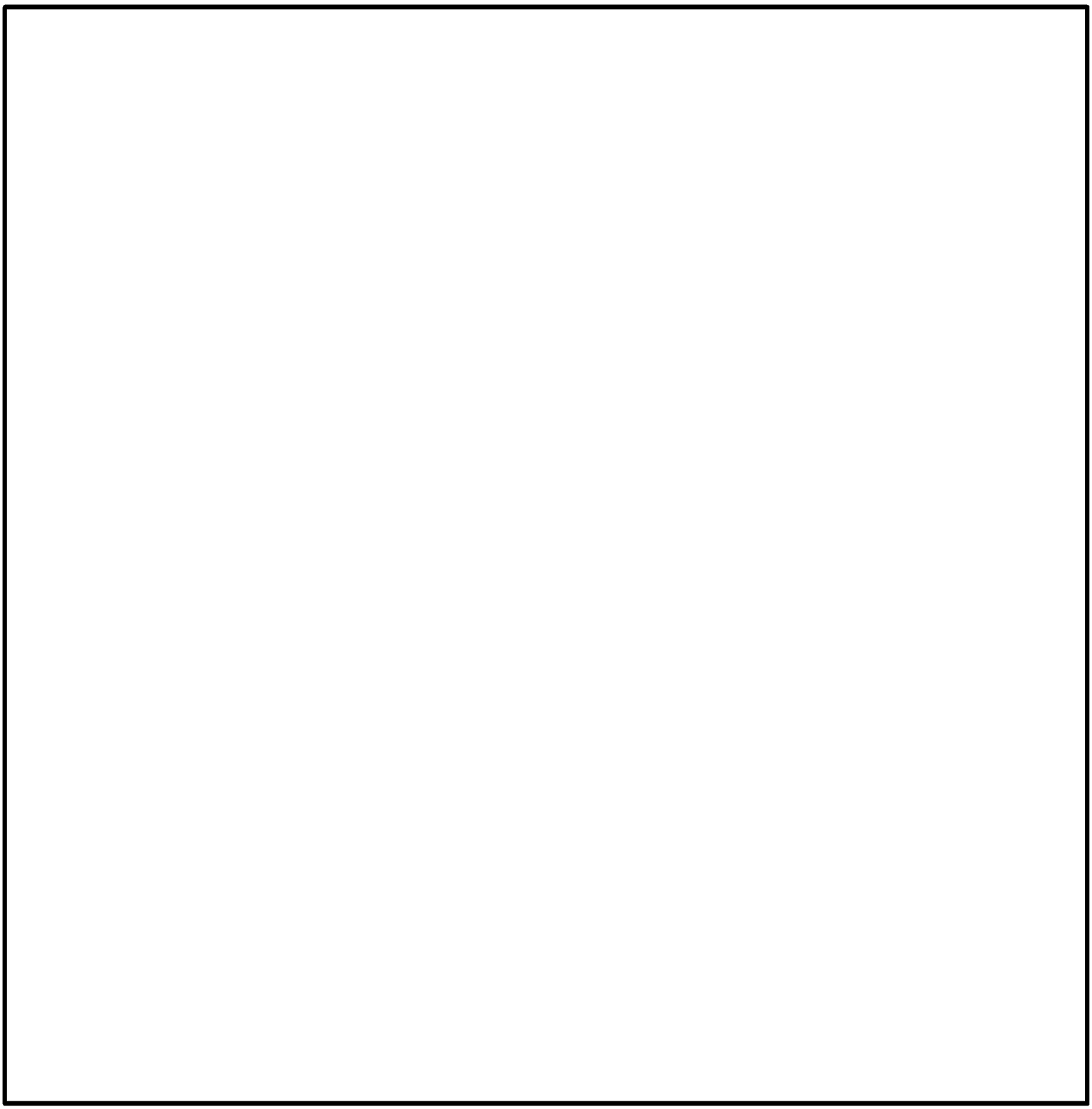
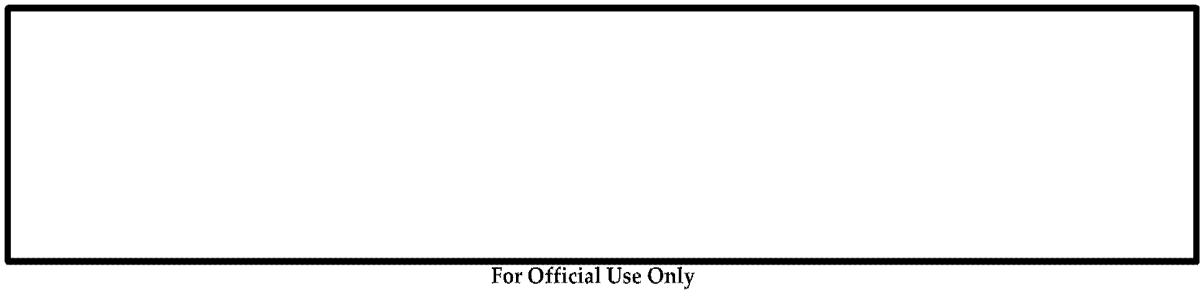
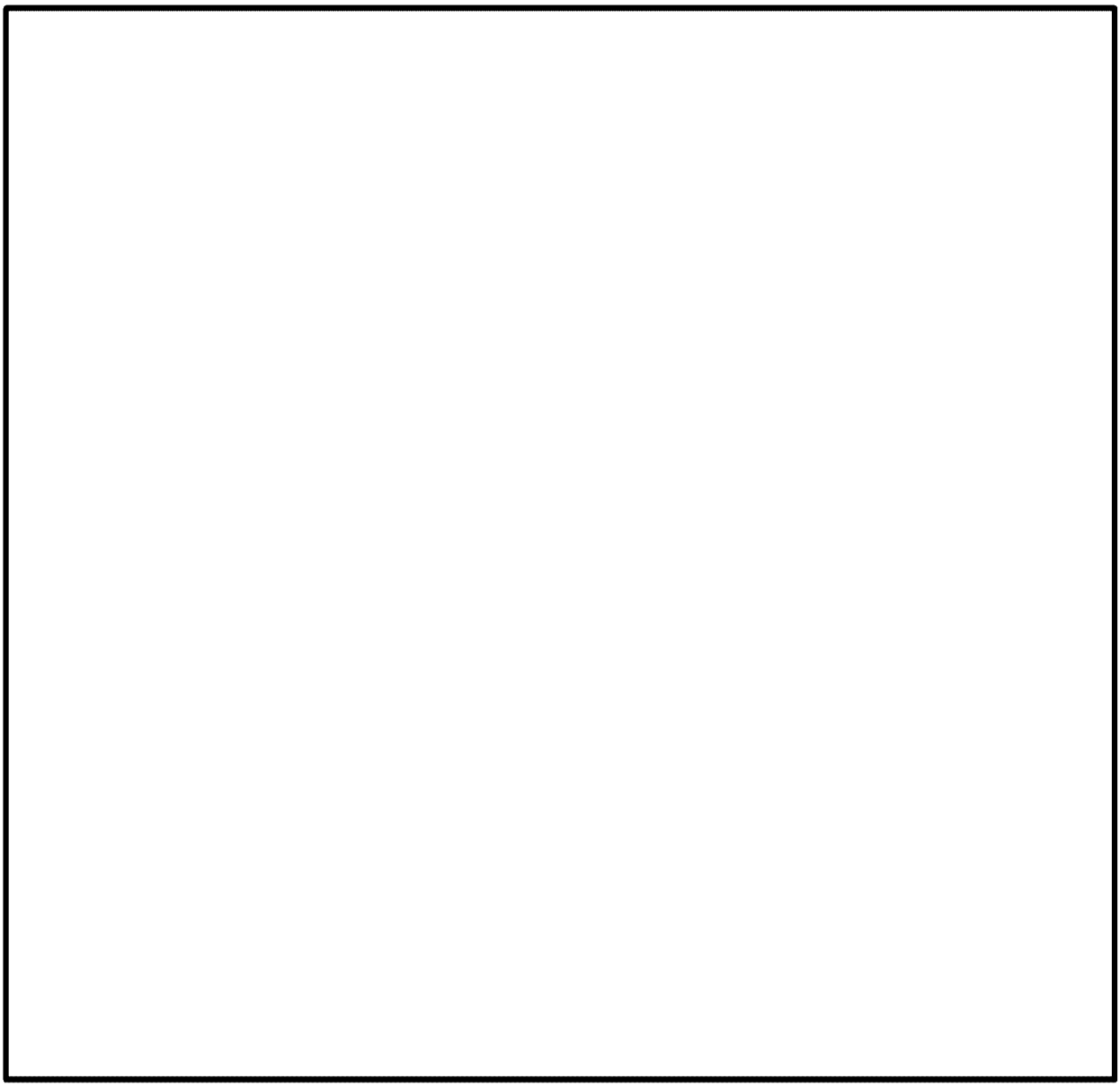
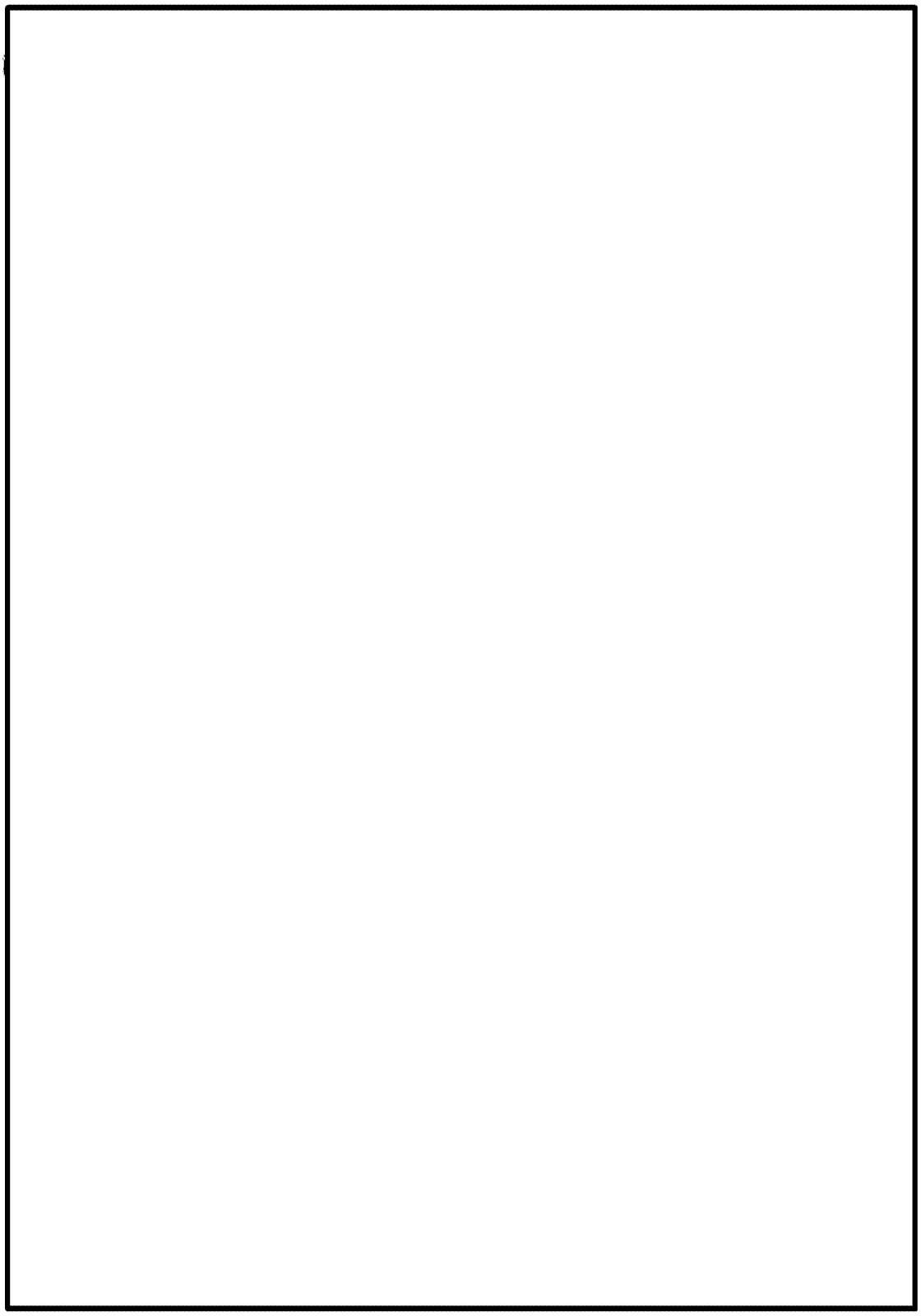
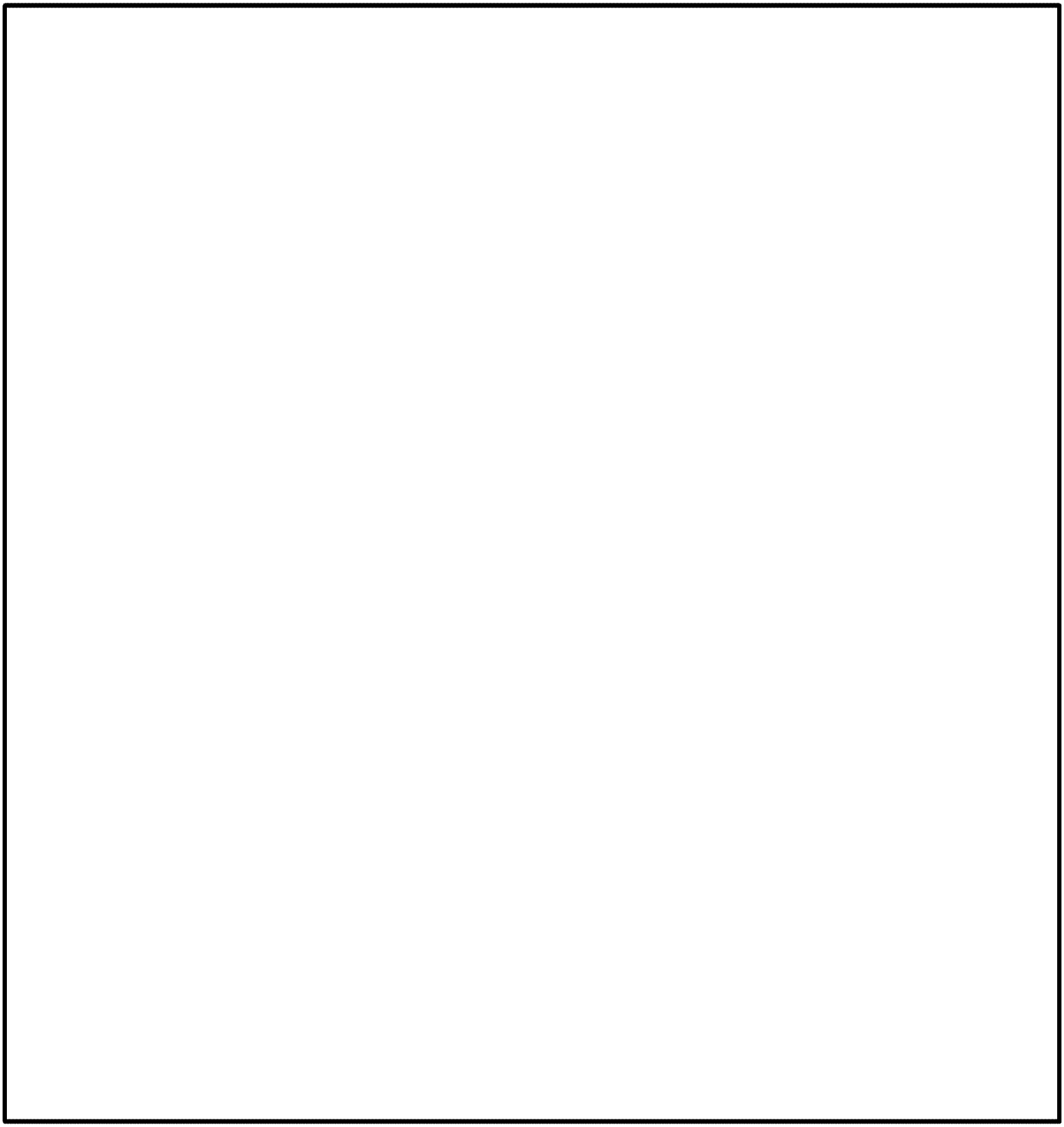


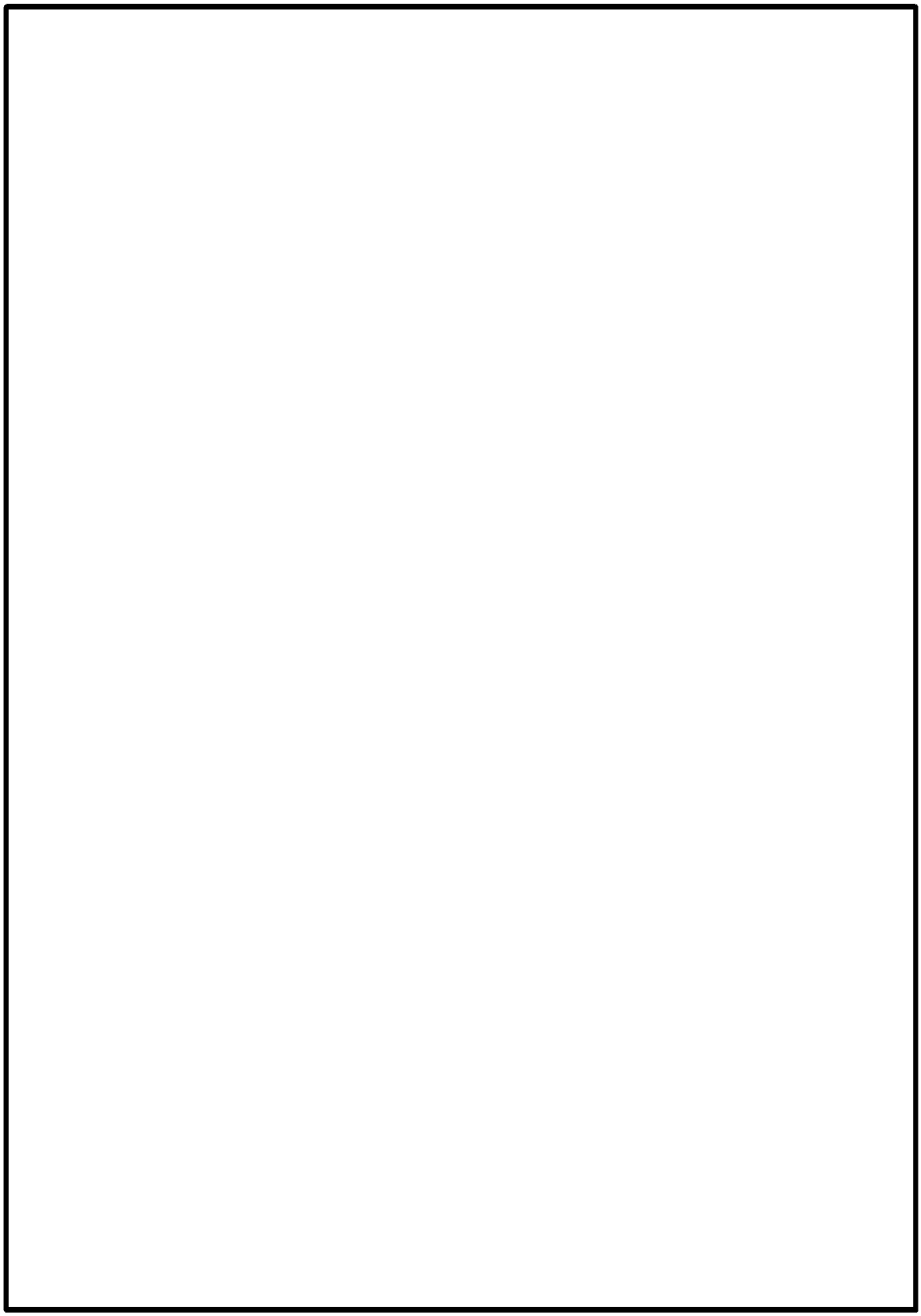


DHS OPERATIONAL USE OF SOCIAL MEDIA









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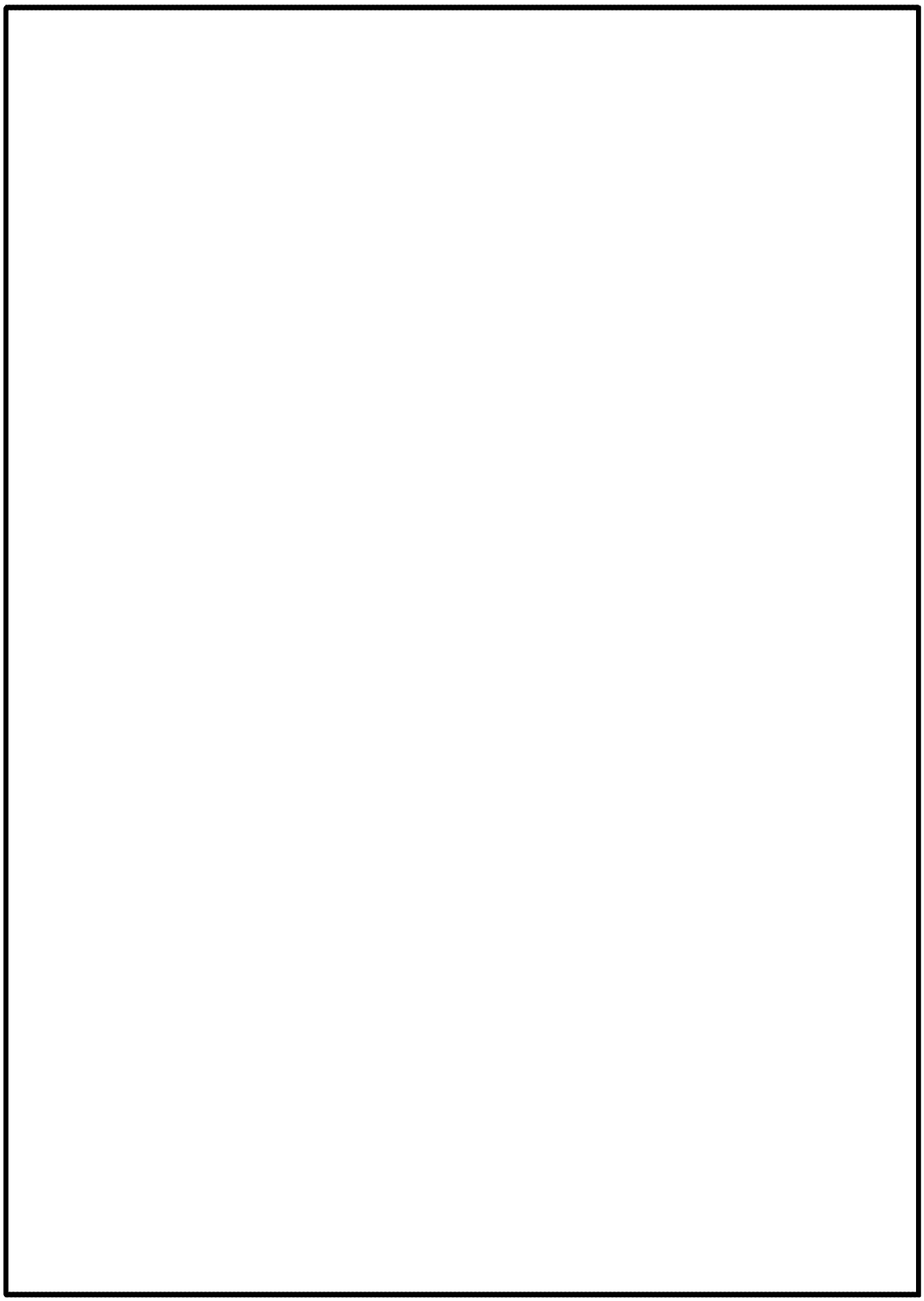

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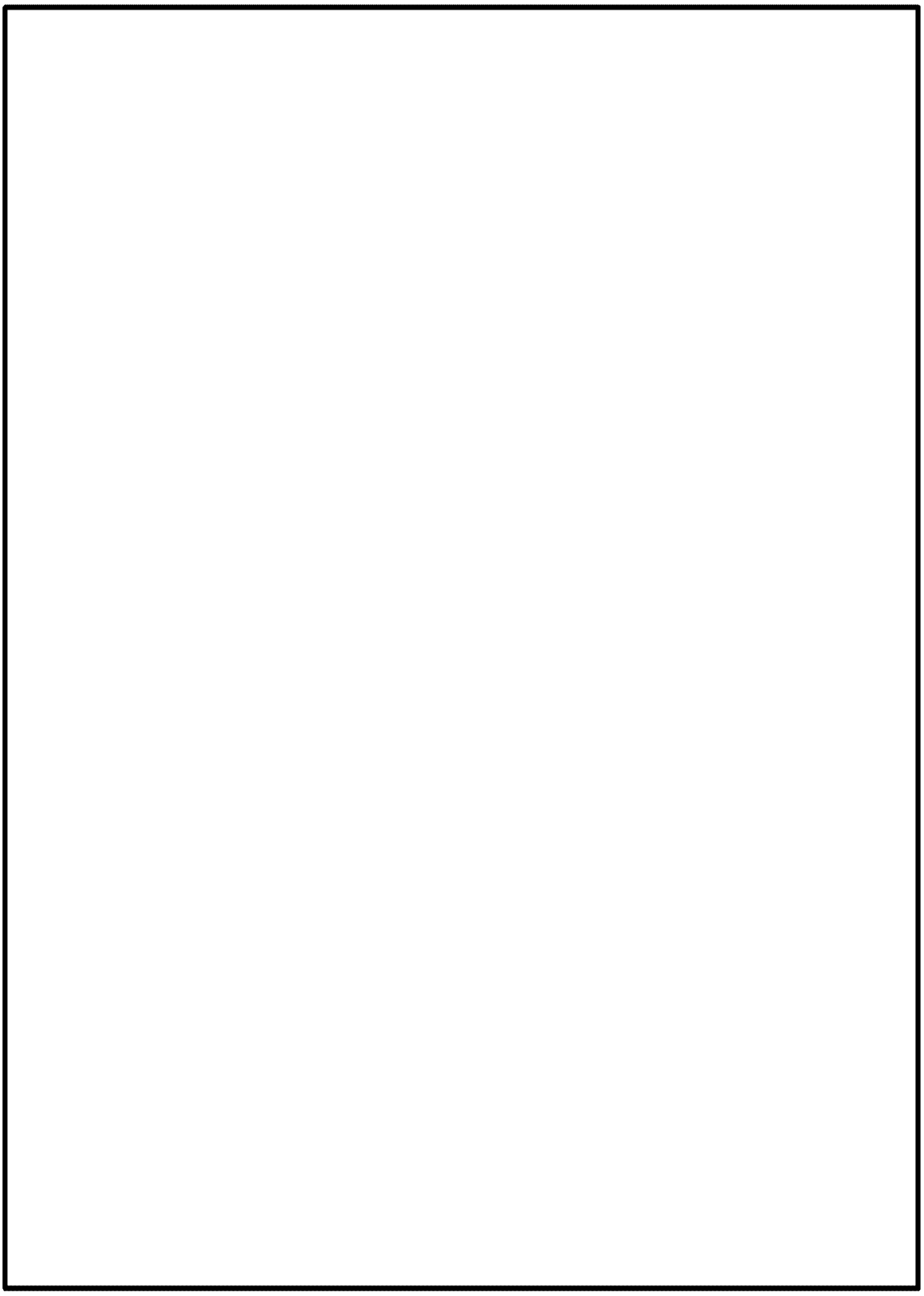

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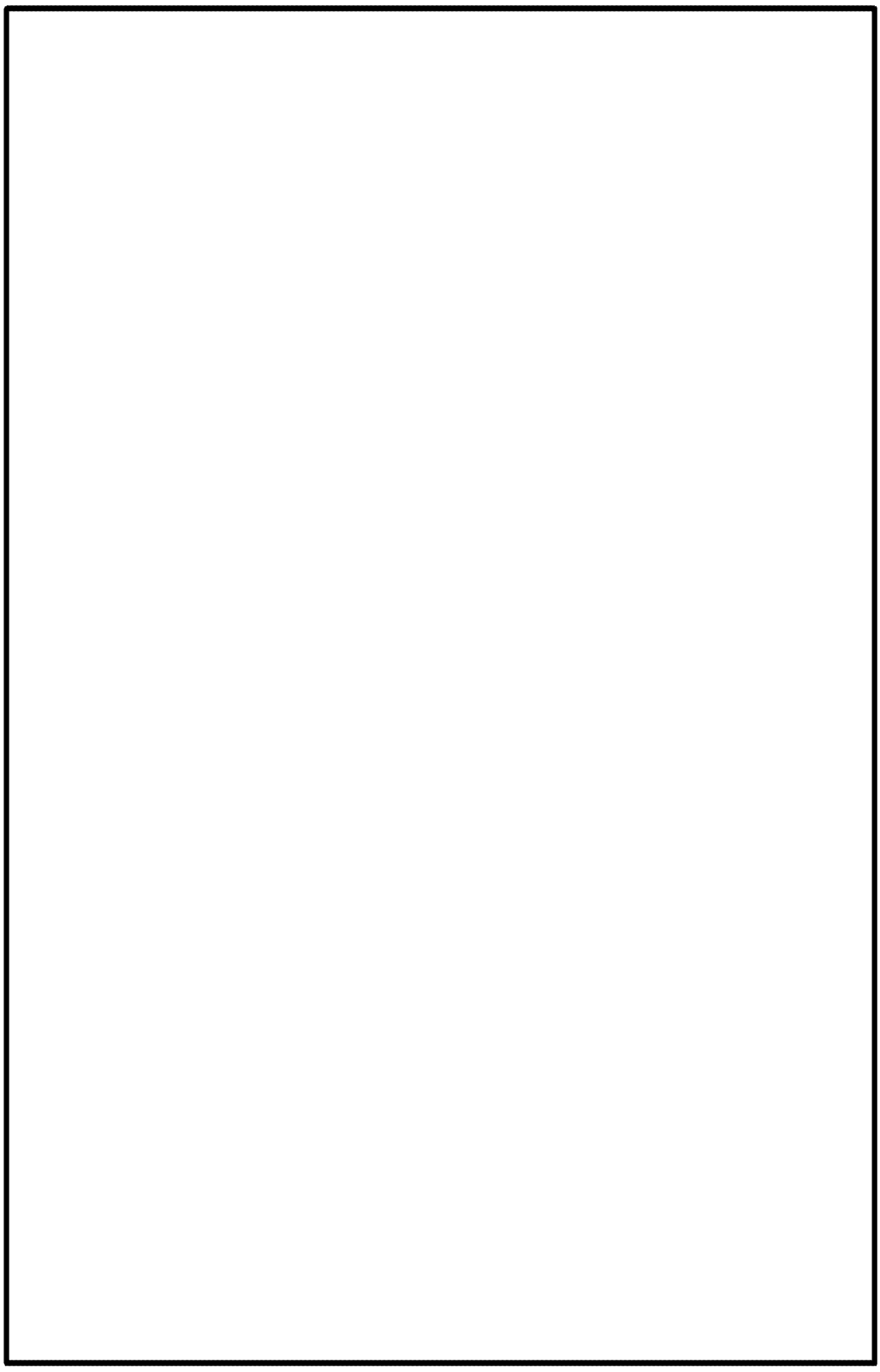

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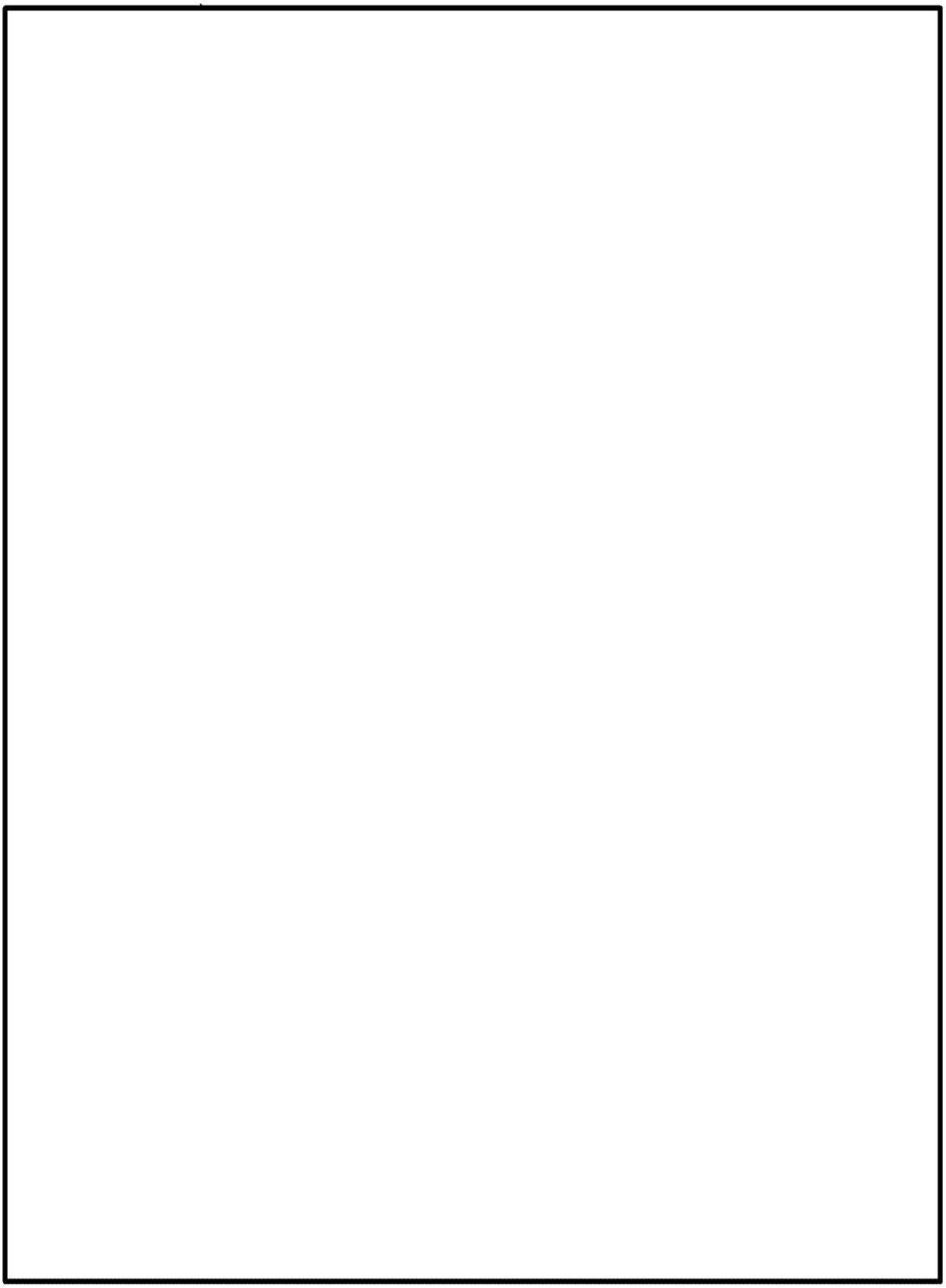

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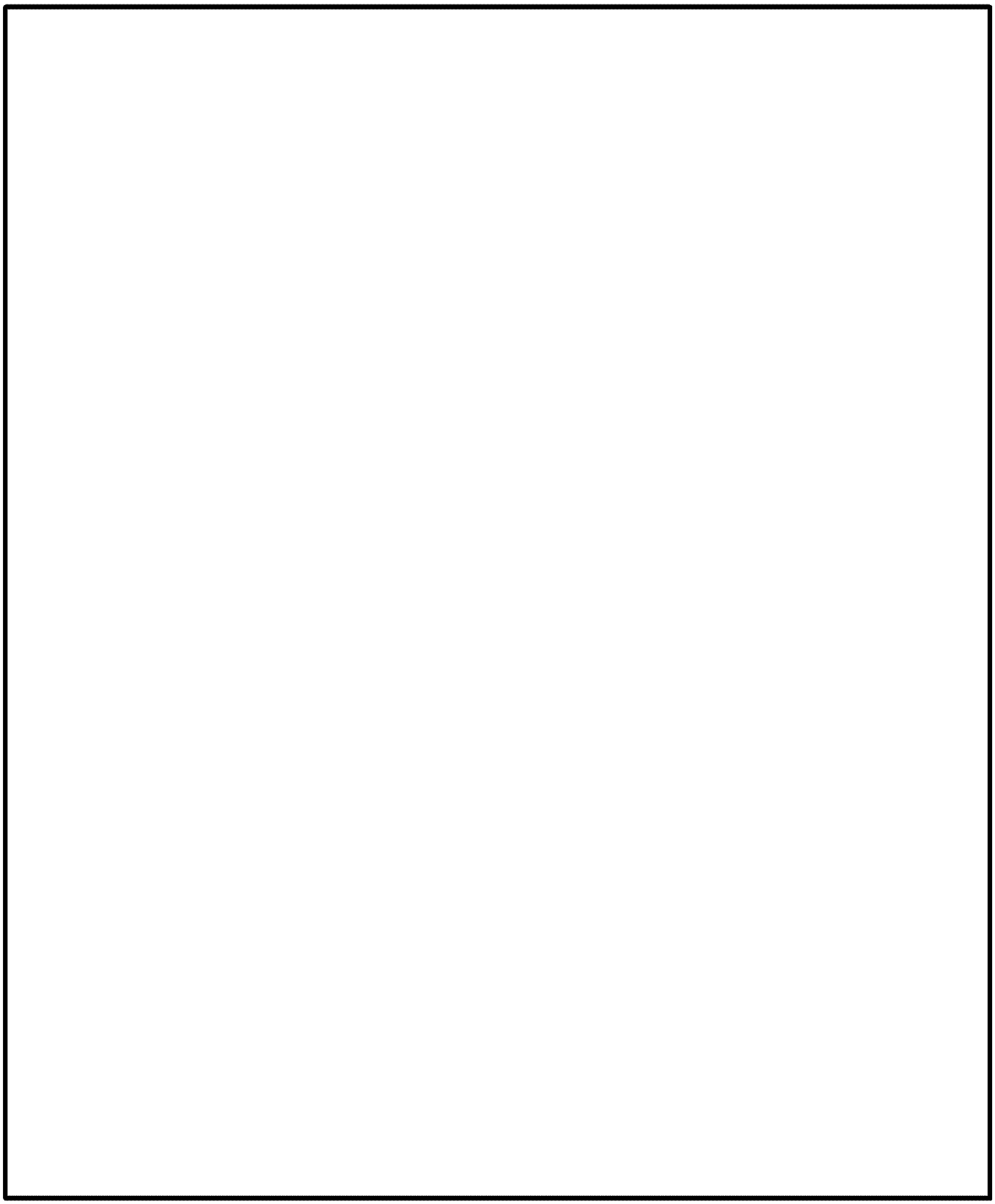

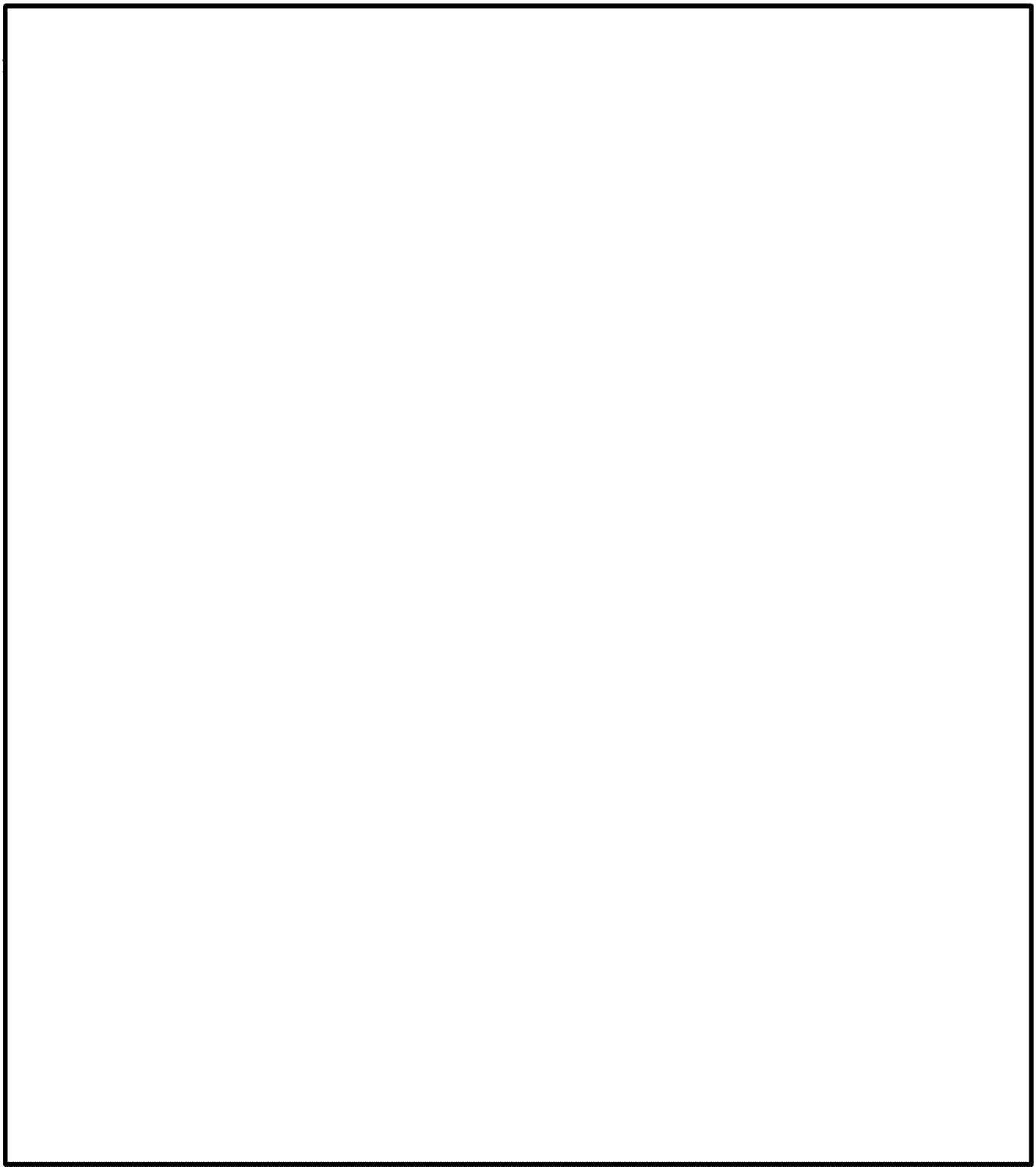

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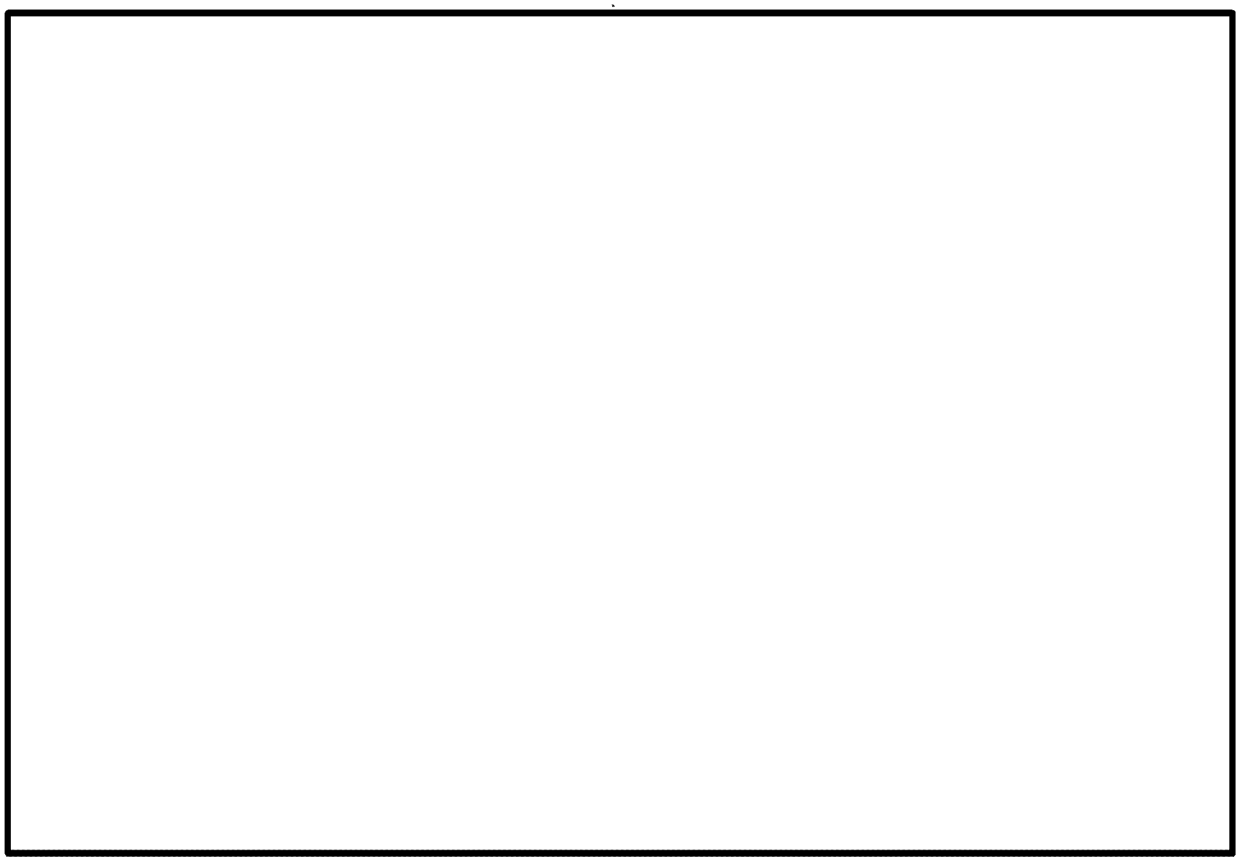

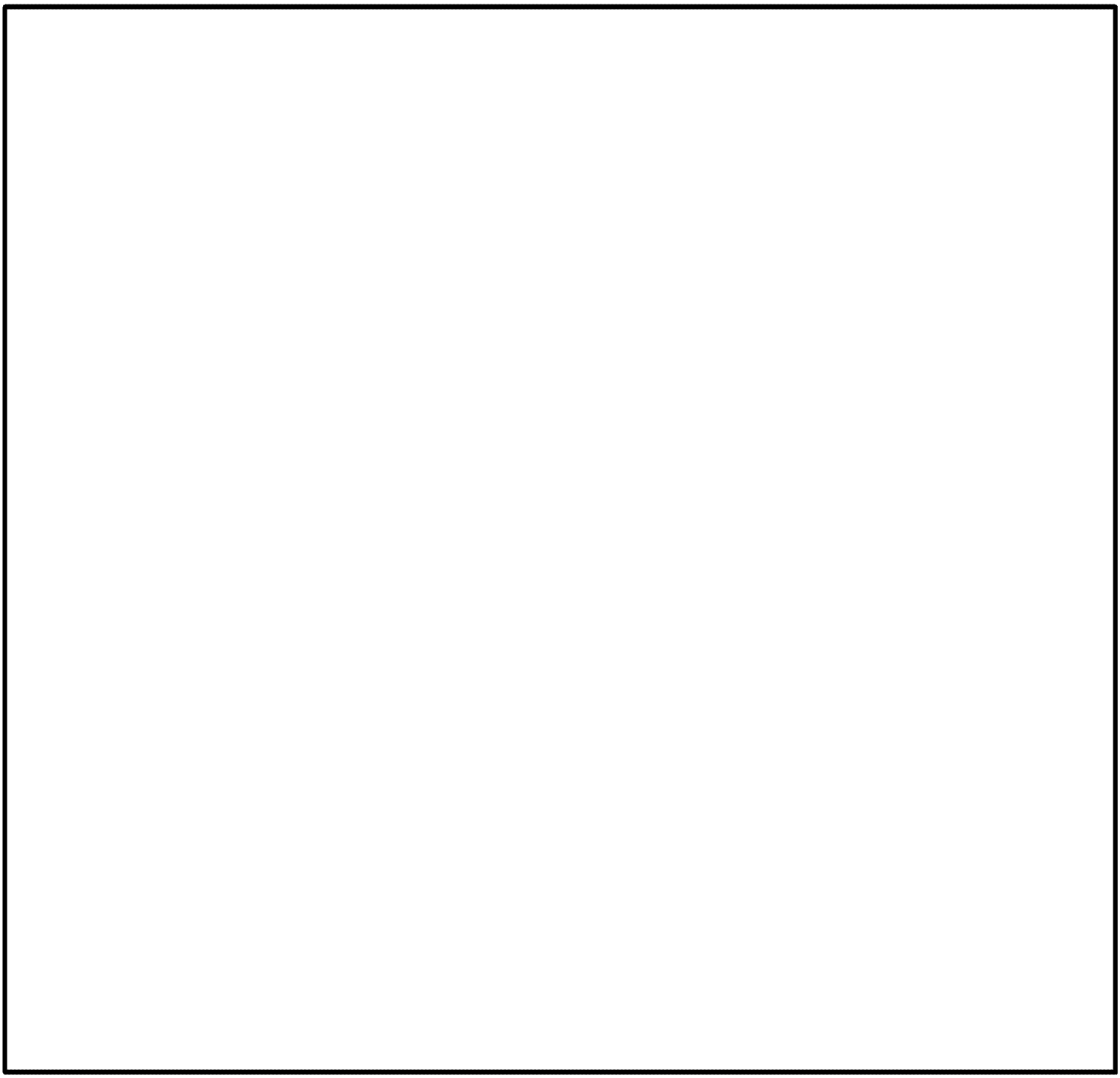

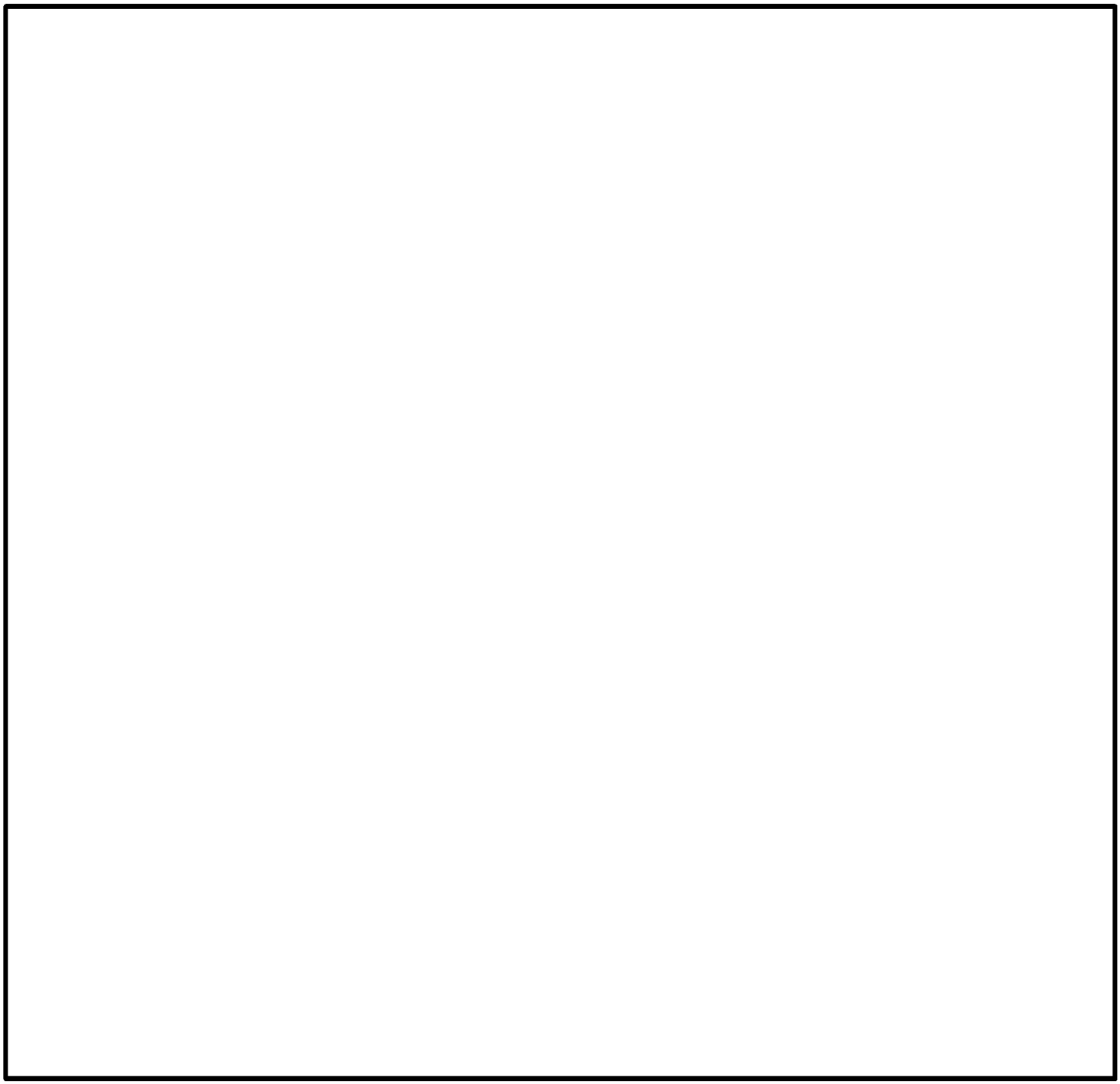

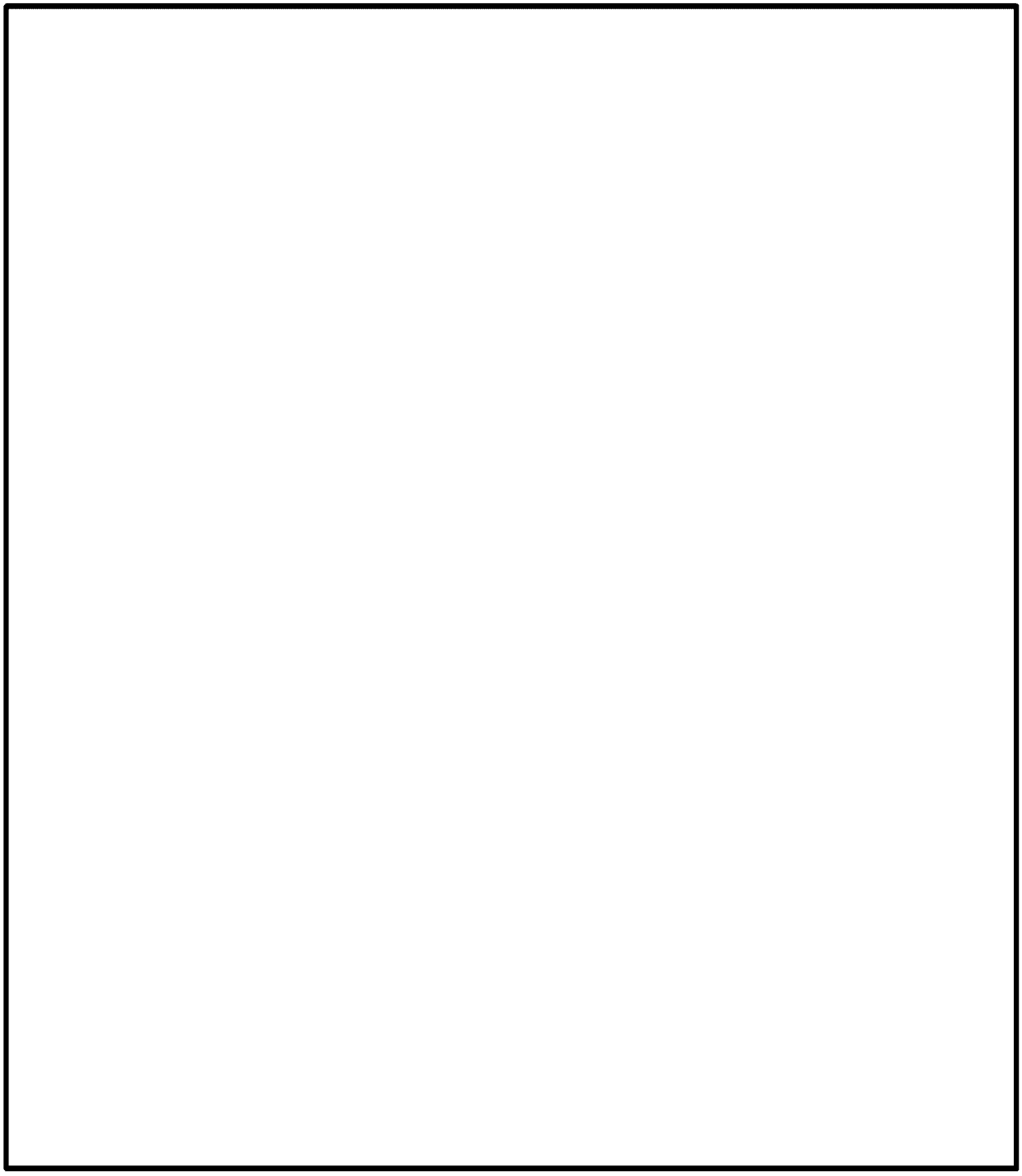

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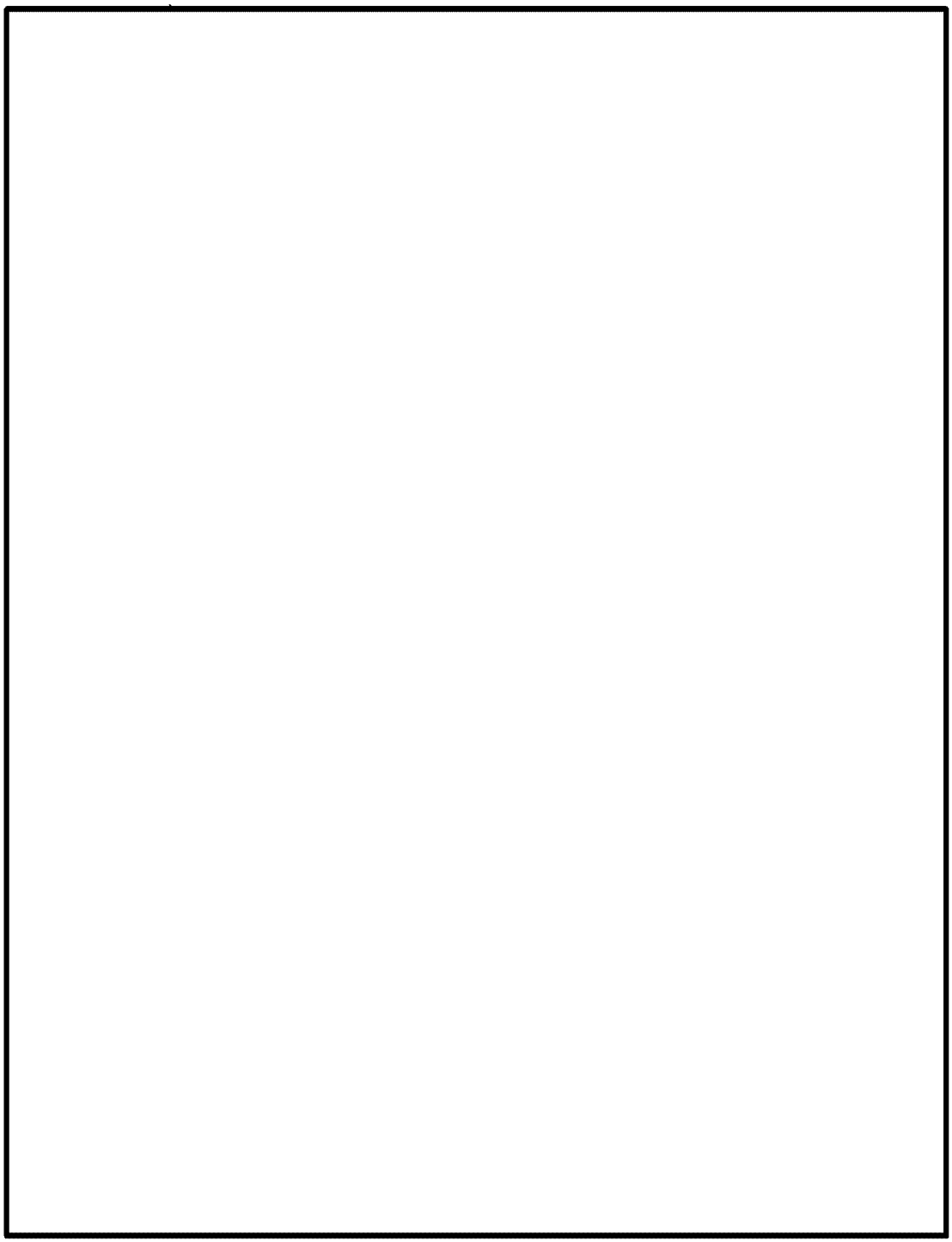
(b)(5) – FOR OFFICIAL USE ONLY –



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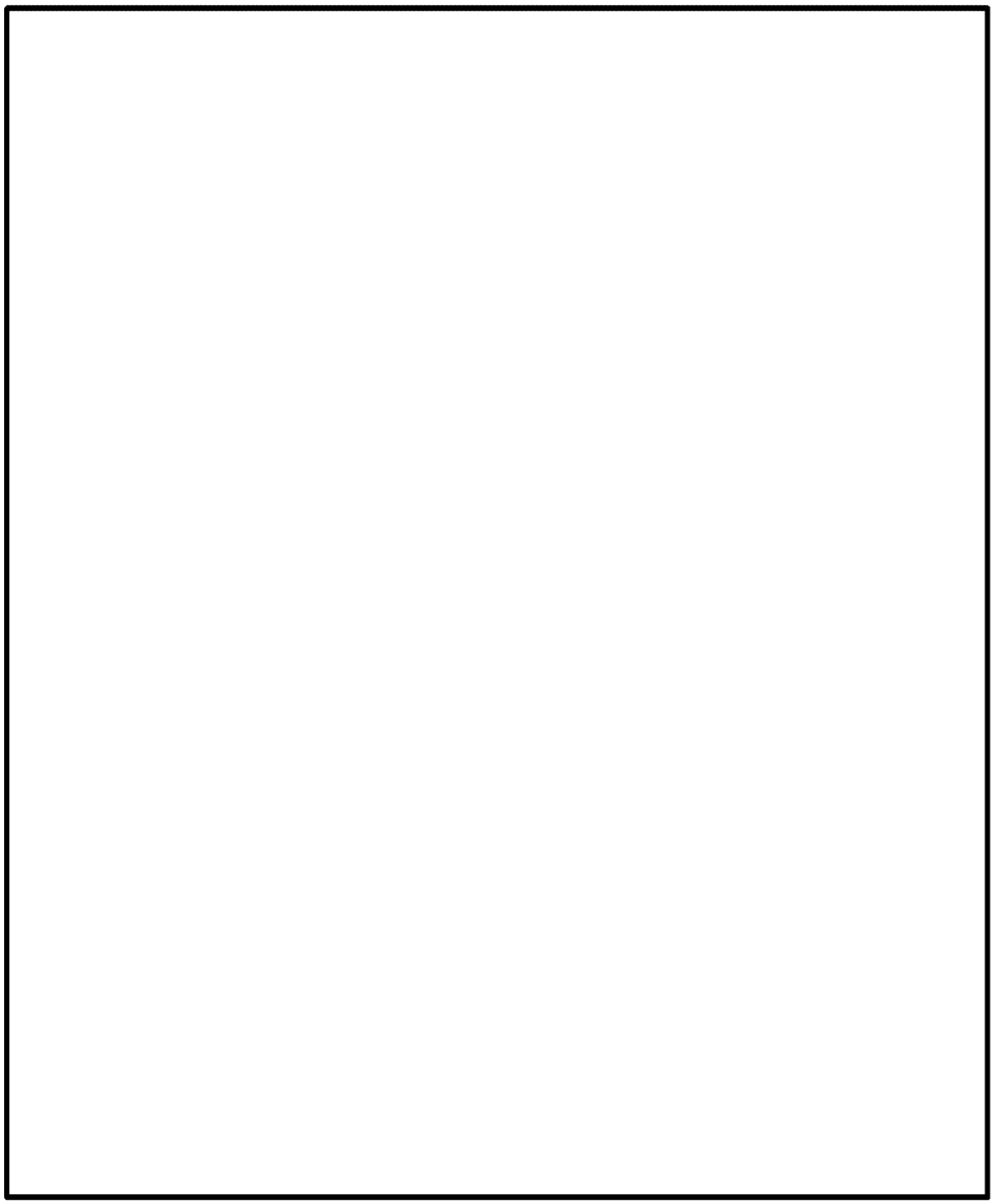

– FOR OFFICIAL USE ONLY –

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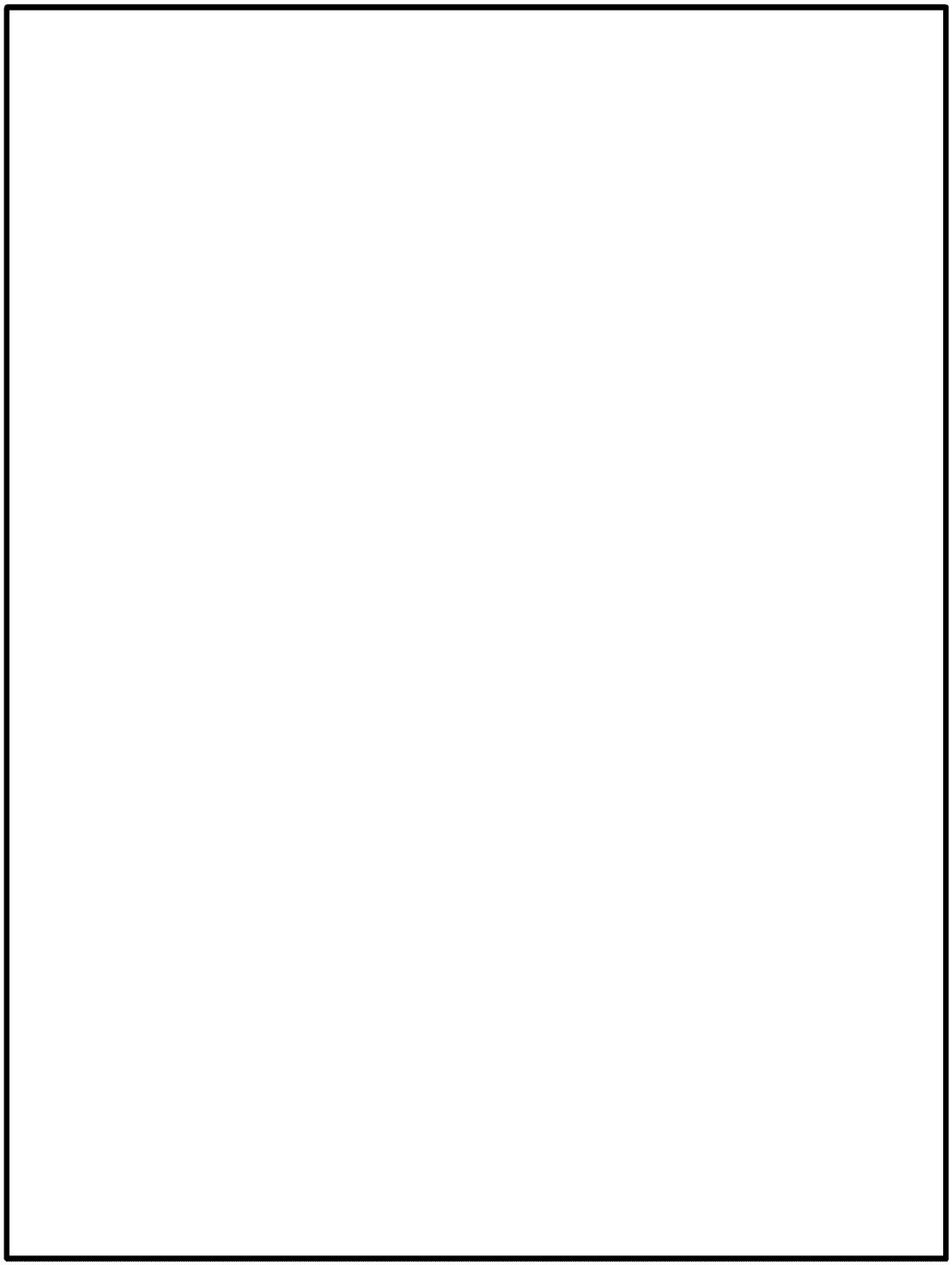

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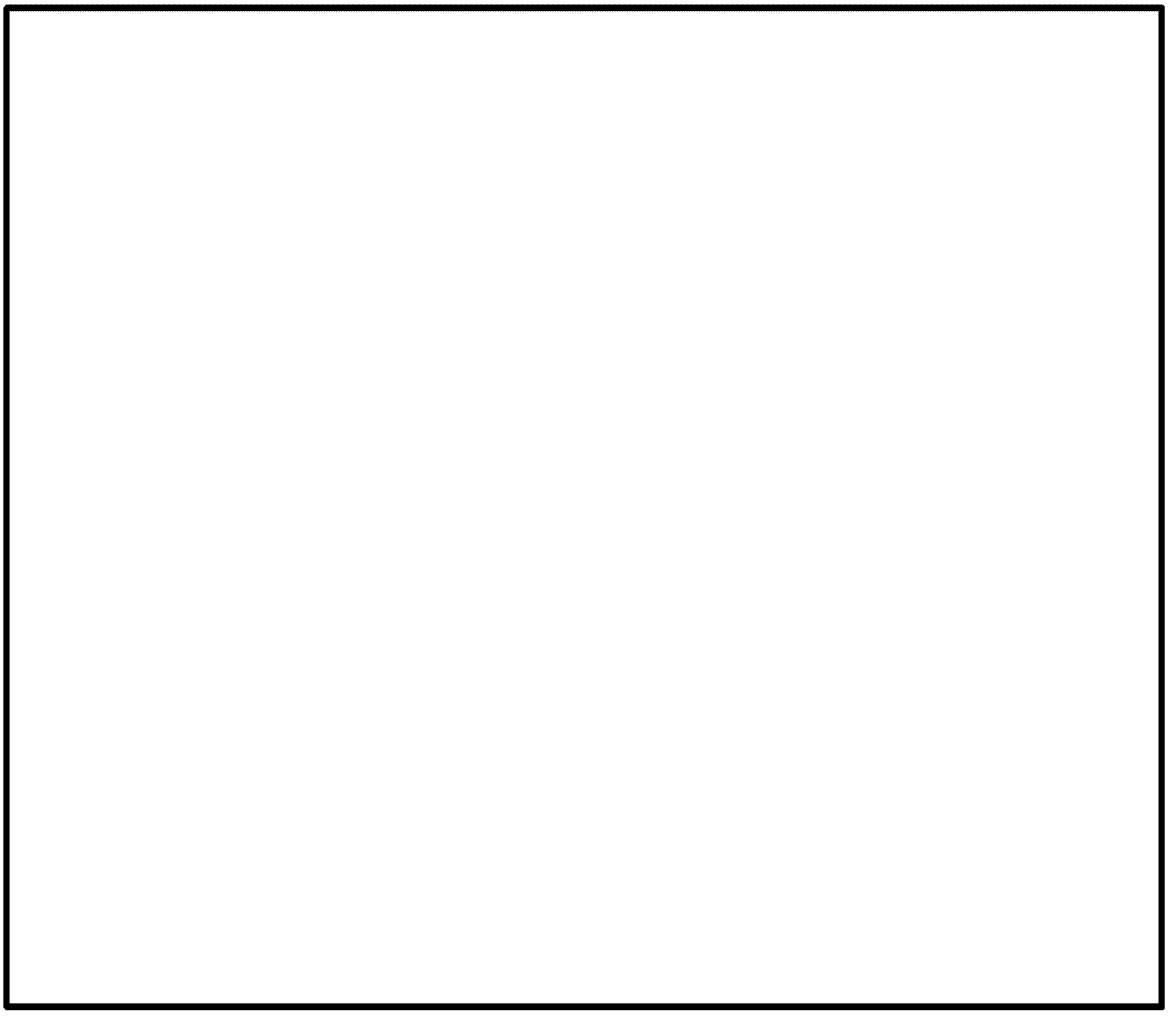

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IS Privacy Requirements for tional Use of Social Media 1.0

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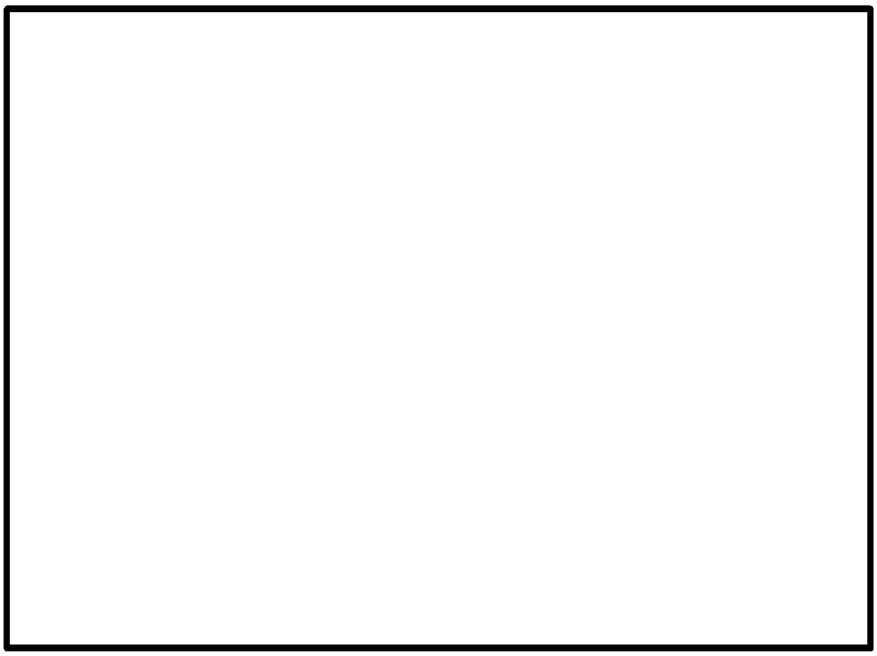


J.S. Citizenship
nd Immigration
ervices

FOUO

olicy for Operational Use of Social Media Directive

v Process:
dial Operational Use Templates
of Behavior (RoBs) Requirements

onal Use of Social Media Access Requirements
equirements
dgement Requirements

cial Media Operational Uses
roved Uses of Social Media
s of Behavior (RoBs)

zenship
nigration

Objectives

Policies *for Operational Use of Social Media.*

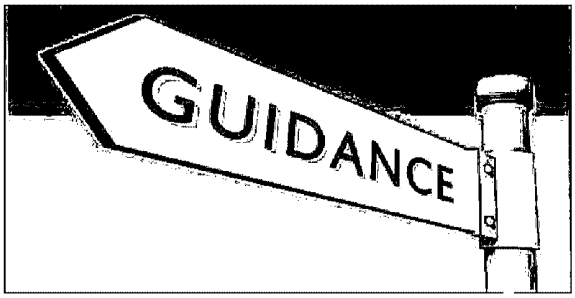
the privacy policy and requirements to obtain access rights to social
perational use.

mples of how USCIS personnel may engage in Operational Uses of Social

acy review and approval process for accessing Social Media for
Use.

responsibilities of USCIS personnel who engage in Operational Use of
a and provide a solid understanding of their obligation to do so in a
ective manner.

cy Guidance



rivacy Office issued the Directive 110-01, *Privacy Policy for Operational ial Media* and *Instruction* 110-01-001 on June 8, 2012.

ive sets privacy policy and requirements for DHS and its components for , collection, use, maintenance, retention, disclosure, deletion, and n of Personally Identifiable Information (PII) in relation to operational use edia.

ersonnel, including contractors, are responsible for complying with the licy and requirements for the operational use of social media and PII from unauthorized use and disclosure.

ersonnel are prohibited from collecting information pertaining to an s exercise of First Amendment protected activities obtained from social ess such information is authorized to be collected by statute and is o the adjudication, is voluntarily given by consent, or is collected pursuant nforcement activity. Consult with USCIS OCC if you have questions.

ons

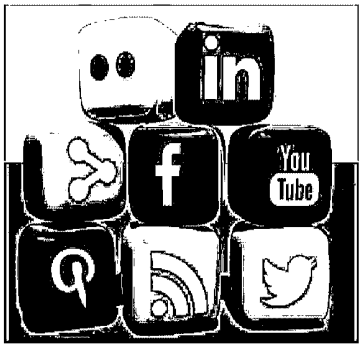
ntifiable Information means any information that permits the identity l to be directly or indirectly inferred, including other information that is ble to an individual. Examples of PII includes:

	Resume Posting (b)(7)(e)
Birth	Blog and [redacted] Entries
os	Location Information and Street views of specific Addresses
	Organization's stated Purposes and Activities
ocational Attainment	Organization's Memberships
Locater (URL)	Criminal Information
Photograph	Employment Information
usiness Involvement and Associations	Travel Information
and Company Information	Address

ons

is the sphere of websites, applications, and web-based tools that
to engage in dialogue, share information and media, collaborate, and

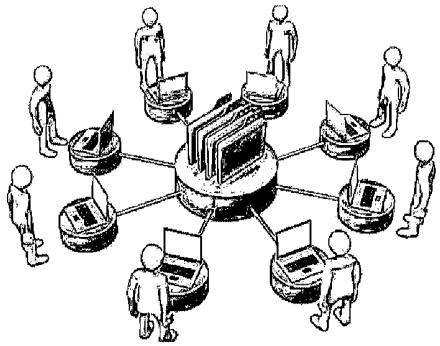
f Social Media include:



d communities and hosted services
vorking sites
photo sharing sites

rlds
kmarking
rging technologies

a may take many forms, but for the purposes of DHS guidance, it is not:



HS or USCIS Intranets
HS or USCIS Applications

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ns

e of Social Media means authorized use of social media
purposes such as:

situational awareness

g an individual in a criminal, civil, or administrative context

enefit determination about a person

ersonnel determination about a USCIS employee

uitability determination about a prospective USCIS

fficial USCIS purpose that has the potential to affect the
leges, or benefits of an individual

is not:

al media for professional development

al media for facilitating internal meetings

rch engines for general internet research

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onal Use Exemptions

uses of social media are exempt from the DHS privacy
therefore not subject to its requirements:

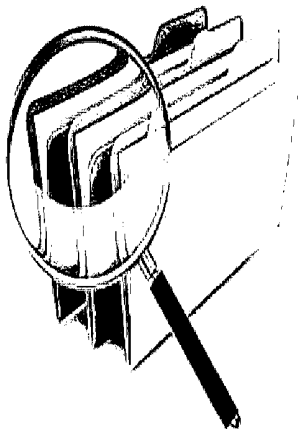
ations and outreach with the public authorized by the Office of
rs;

awareness by the National Operations Center;

awareness by USCIS other than the National Operations Center
val by the Chief Privacy Officer following completion of a Social
rational Use Template; and

authorized intelligence activities carried out by the Office of
and Analysis, the intelligence and counterintelligence
f the United States Coast Guard, or any other Component
authorized foreign intelligence or counterintelligence
n accordance with the provisions of Executive Order 12333, as

eview Process



tive requires USCIS (and other DHS component agencies)
e following steps in order to obtain authorization to
social media for operational purposes:

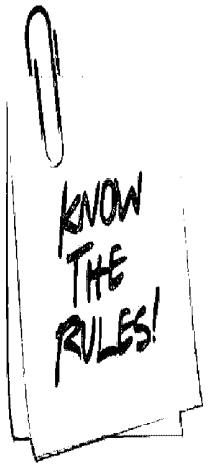
pproved **Social Media Operational Use Template**
for the proposed use.

OUT for each proposed operational use must be
leted to document authorities, describe what PII, if any, is
cted (and from whom), and how that information will be

JTs are submitted to the DHS Chief Privacy Officer for a
w, approval and determination as to whether a new or
ted Privacy Impact Assessment (PIA) or System of Records
e (SORN) is required.

ed SMOUTs are then returned to the USCIS Privacy Office.

Review Process



ed USCIS **Rules of Behavior (RoBs)** for the Operational Use of
, focusing on protecting Personally Identifiable Information (PII).

need to be tailored for specific Operational Uses, as authorities allow

be signed and acknowledged by each proposed authorized user,

s must be sent to the USCIS Office of Privacy, annually at
aprivacy@uscis.dhs.gov.

vill also indicate when supervisory approval allows for the use of a
ocial media accounts (or accounts created using fictitious names or
when there are national security, public safety or articulated and/or
fraud concerns.

ual **Operational Use of Social Media Privacy training** (this
each proposed authorized user.

uthorized user may be required to complete tailored specific
l Use of Social Media Privacy Training (annual).

ne if you need to take tailored specific training, contact your supervisor
S Office of Privacy.

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equirements

and corresponding RoBs are approved by the DHS Chief
he process for employees to gain authorization to access
Operational Use continues with the successful completion of
ining and acknowledgement requirements:

r Security Awareness Training (CSAT) (annually).

vacy Awareness Training (annually).

erational Use of Social Media Privacy Training (annually).

pecific training, when additional requirements have been set
ne SMOUT or RoB, such as for the use of a fictitious identity/

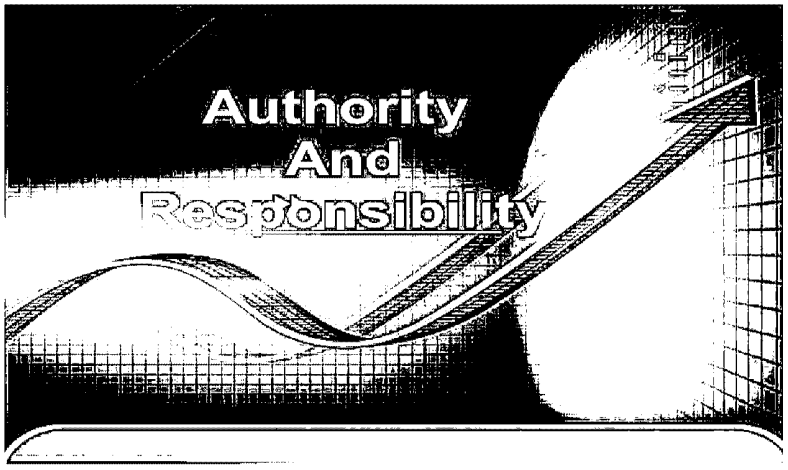
USCIS RoBs acknowledgement statement for the Operational
cial Media by the intended user (annually).

ties

to engage in Operational Use of Social Media is based on mission-specific reviewed and approved by the USCIS Office of Chief Counsel (OCC), d by the USCIS Office of Privacy, and approved by the DHS Privacy Office.

nd Maintenance of PII through the Operational Use of Social Media must nt with the approved category of use and within the applicable SORN, rdance with DHS privacy policy and the federal law record-keeping ts (i.e., Federal Records Act and the Privacy Act subsection 552a(e)).. LLV1

fice of Privacy will review/confirm your authority for the Operational Use edia after your program leadership submits a SMOUT and goes through VTL1 Review Process.



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s backwards. You cannot go through the privacy review process until you know the authorities.
n Vogel, 5/18/2018

LLV's comment, recommend revising the last bullet to read as follows:

Privacy Office will review/confirm your authority for Operational Use of Social Media after your program leadership submits nd goes through the Privacy Review Process.
T, 5/21/2018

Authorities for FDNS

nd Security Act of 2002, as amended, Pub. L. No. 107-296, . 2135 (2002);

ation and Nationality Act of 1952, Pub. L. No. 82-414, §§ 103 (a)(1) and (b), 66 Stat. 163, as amended, (8 U.S.C. § § 1103, 7 (a)(1) and (b);

egation No. 0150.1, Delegation to the Bureau of Citizenship migration Services [USCIS];

egation No. 15002, Delegation to the Director of U.S. hip and Immigration Services to Conduct Certain Law ment Activities; and (b)(7)(e)

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pproved Uses of Social Media

l in the SMOUT approved (Insert Date), USCIS Fraud National Security (FDNS) will use social media during **d administrative investigations** for cases involving national security, or public safety concerns. FDNS fficers (FDNS IOs) may use social media for operational use

e whether public information is consistent with what is l by applicants; other times, it contradicts it and may then S employees to pursue additional avenues of inquiry, in best inform the benefit determination process.

s of inquiry when requesting evidence and conducting interviews.

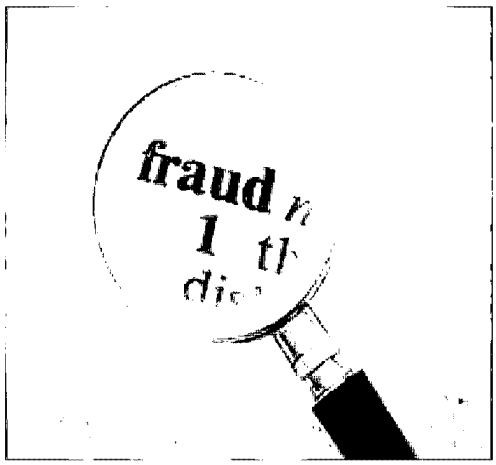
ndicators of potential fraud and/or criminal, public safety, al security concerns, any which may lead to a finding that nt is ineligible for a particular benefit or other on action.

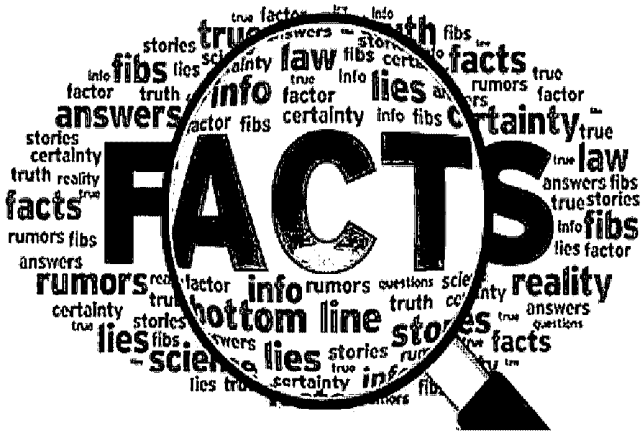
proved Uses of Social Media.. Cont.

and reconcile petitions and applications that may provide or contain s of fraud.

aud indicators for use in the development of fraud trends across n and petition types.

etermining whether the case needs to be referred to ICE for further ion, removal or criminal prosecution.





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les of Behavior: Accountability

who engages in the operational use of social

ernment-furnished equipment (GFE);

(b)(7)(e)

n red text

commended are to follow the format of the ROB
19/2017

les of Behavior: Accountability

vho engages in the operational use of social

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commended are to follow the format of the ROB
19/2017

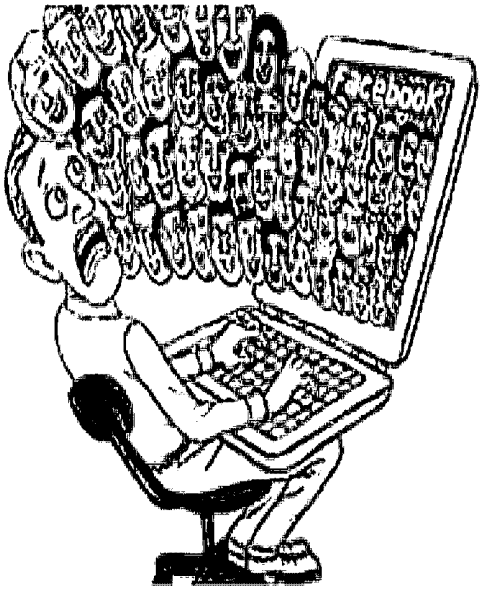
les of Behavior: Accountability

who engages in the operational use of social

ally provide false or misleading information identity to applicants, petitioners, or anybody nvestigation;

ır authorization to access social media for f your assigned duties as a means to access any cial media account that you may possess. You e your USCIS social media account or USCIS social ss privileges for official agency business; and

tion of social media content related to exercise of dment protected activities in the United States or d States Citizens abroad to the information that is related to adjudicative, investigative or incident natters.



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commended are to follow the format of the ROB
19/2017

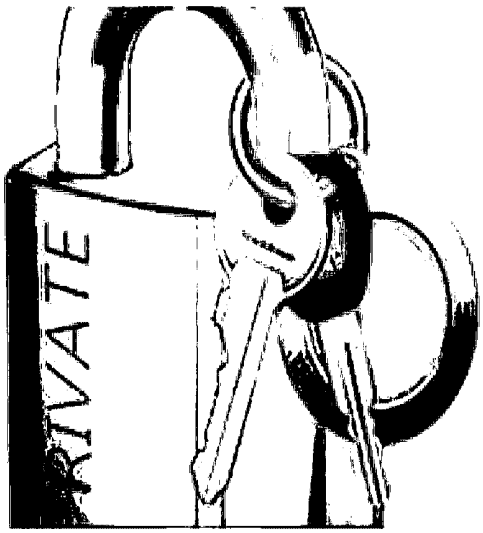
les of Behavior: Accountability

O who engages in the operational use of
ou will:

II as required by the Privacy Act and DHS
olicy;

ne minimum PII necessary for the proper
nce of my authorized duties, excepting
subject to Final Rules for Exemption from the
ct;

ublicly available information through social
ly by reviewing posted information without
ng with any individual who posted the
on;



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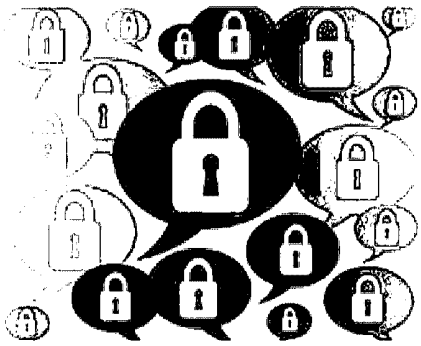
commended are to follow the format of the ROB
19/2017

les of Behavior: Accountability

O who engages in the operational use of
ou will (cont.):

ndividuals' privacy settings and access only
on that is publicly available; and

nt all operational use of social media, including
(s) accessed, information collected, and how it
, in the same manner that USCIS FDNS would
t information collected from any source in the
ourse of business.



If you didn't
document
you didn't
do it.

in red text

commended are to follow the format of the ROB
19/2017

les of Behavior:
ary/Administrative Actions

n of any of these RoBs may result in disciplinary or adverse action against to and including removal from Federal service.

n of any of these RoBs may result in civil or criminal prosecution or n, depending upon the severity of the incident.

ees are accountable for their actions or inactions that result in the orized collection or disclosure of personally identifiable information.

les of Behavior: Site Access

formation only for which you have a need to know in al performance of your duties.

your duties in accordance with DHS and USCIS on systems security and privacy policies and do not to access social media internet sites for operational without permission and certification.

d access, it is your responsibility to maintain the tiality of the information, to ensure that access is a strict "need to know," and not to attempt to access edia for operational purposes beyond your specific eed to know.

ttempt to bypass access control measures. You are ountable for all actions taken under your User ID or .

les of Behavior: Training & Certification

te computer security awareness training (CSAT)
vacy awareness training during new employee
ion and annually thereafter.

te an initial and thereafter annual training for
erational Use of Social Media, approved by the
rivacy Officer.

te any agency or program specific trainings for
ng, using, collecting, maintaining and disposing
mation for the operational use of social media;

y read and certify that you have read and
ood the FDNS Rules of Behavior for the
onal Use of Social Media.

les of Behavior: Incident Reporting

(b)(6)

all observed, suspected, or actual IT security incidents and PII spills to:

IS Service Desk [redacted]

l Information Systems Security Officer (ISSO); and

supervisor.

ncidents involving classified information to :

IS Service Desk, OSI Command Center [redacted]
6); and

IS SNOC [redacted]

any known or suspected misconduct in accordance with USCIS policy set
USCIS Management Directive 256-005. (b)(6)

te with the investigation of any security incidents, PII Spills .

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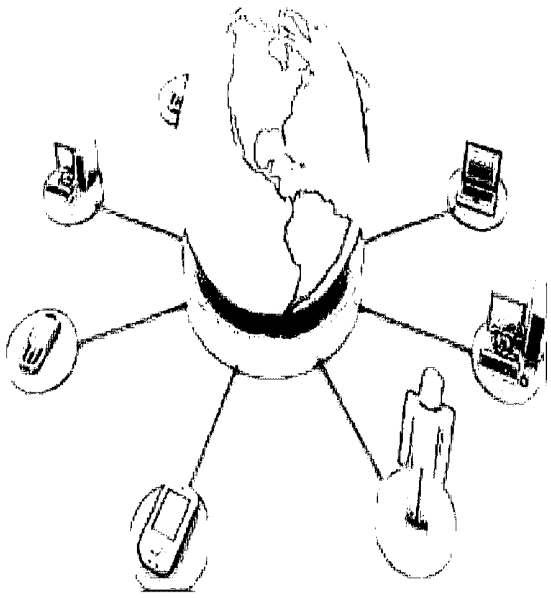
les of Behavior: Teleworking

st be approved for teleworking before being
to use GFE to access social media for
onal purposes remotely.

st follow the teleworking policy described in
Management Directive 123-001.1, "Telework
n." If you have been approved to Telework,
adhere to the following rules:

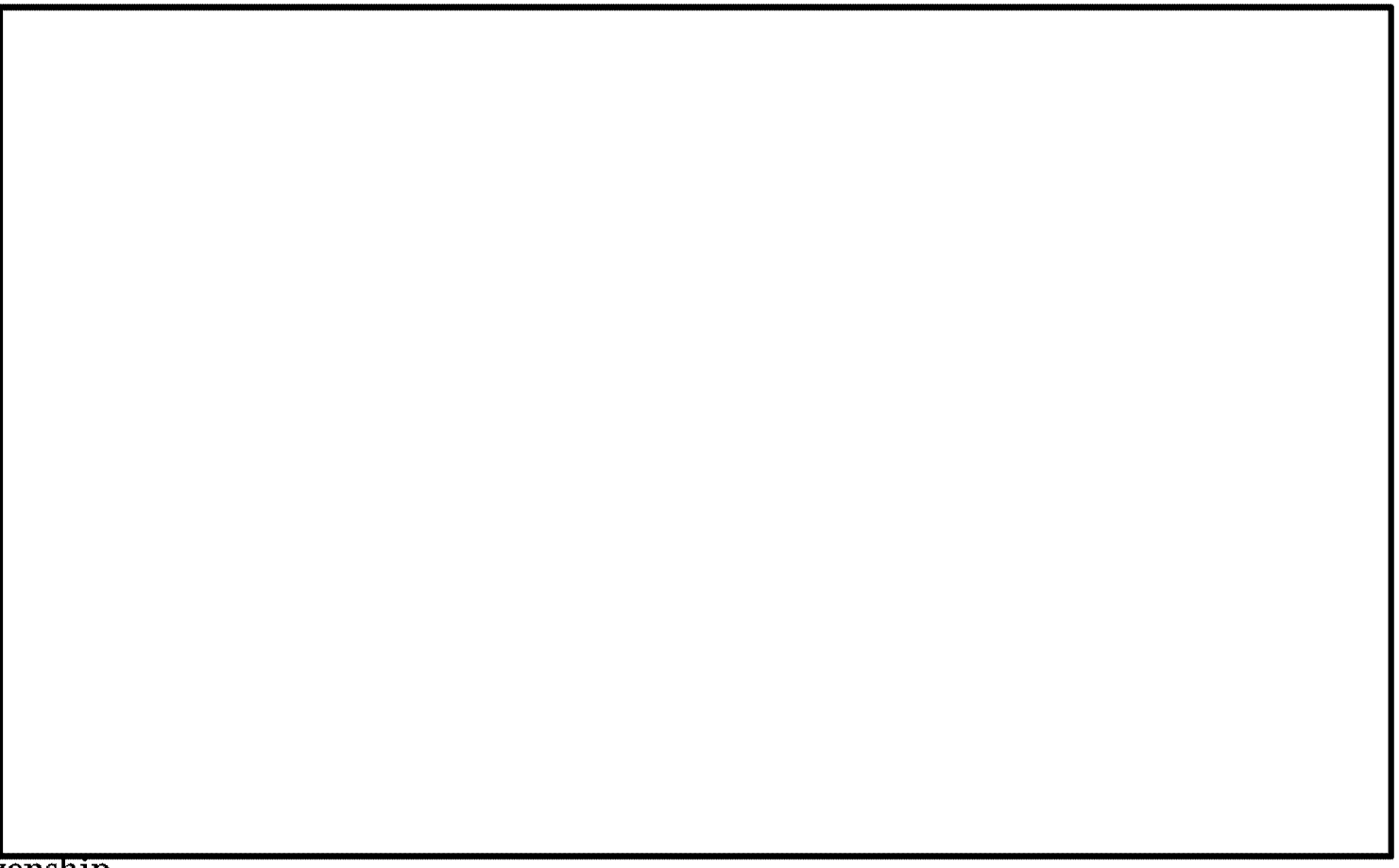
ow security practices that are the same as or
valent to those required of at my traditional
ksite.

sically protect any GFE used for teleworking
n not in use.



les of Behavior: Consent to Monitoring

no expectation of privacy when using or storing data on GFE. This
s but is not limited to, telephone communications, e-mail
nications, personal letters, or other documents/data created on GFE,
history, etc. (b)(7)(e)



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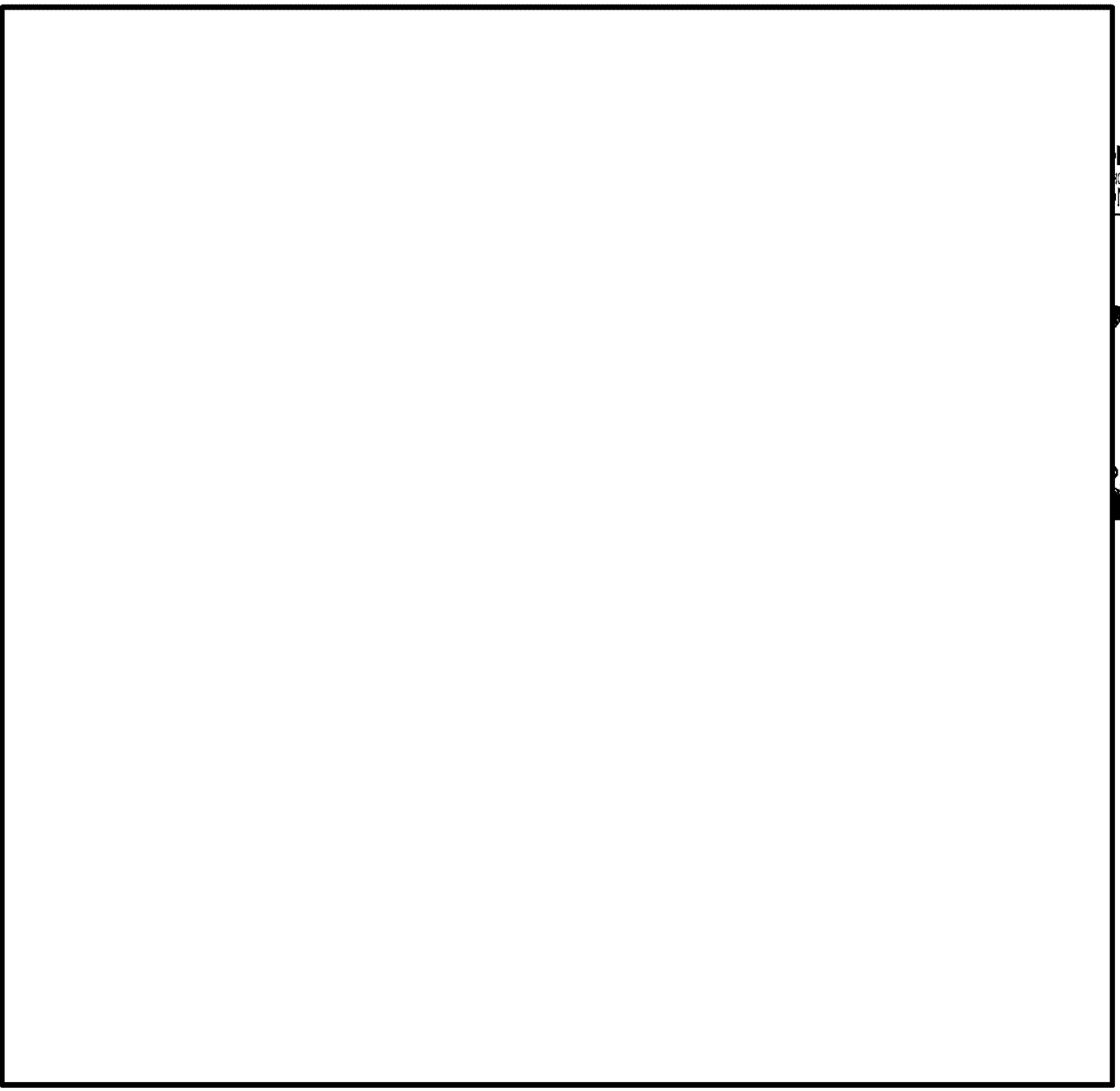
(b)(7)(e)



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y

ffices should contact the USCIS Privacy Office to inquire whether an OUT covers an intended operational use.

T exists for an intended operational use, program offices must described SMOUT and RoBs approval process to obtain on for a proposed use.

use of social media by USCIS employees is prohibited unless authorized.

Use of social media is permissible **ONLY AFTER:**

UT and RoBs have been approved by the USCIS Privacy Office and the DHS

nded USCIS user completes all required (annual) training as outlined in this g program and the *USCIS Operational Use of Social Media MD; and*

nded USCIS user acknowledges the terms of use (annually), through signing *Bs*.

tious accounts requires completion of FOBTC and supervisor

y (con't)

g authorized to use social media for an operational purpose, use Social our official capacity only.

r to always adhere to USCIS RoBs.

r to renew all prescribed training, annually.

ur Supervisor or the USCIS Office of Privacy immediately if you have any about whether an employee's Operational Use of Social Media is .

Quiz

False: All USCIS personnel follow the same Rules of or for Operational Use of Social Media.

of the following is **NOT** an example of Operational Use al Media:

tigating an individual in a criminal context

ng a benefit determination about a person

ading a webinar on effective leadership skills

False: USCIS personnel who complete this training are t from the Department's annual privacy training ment.

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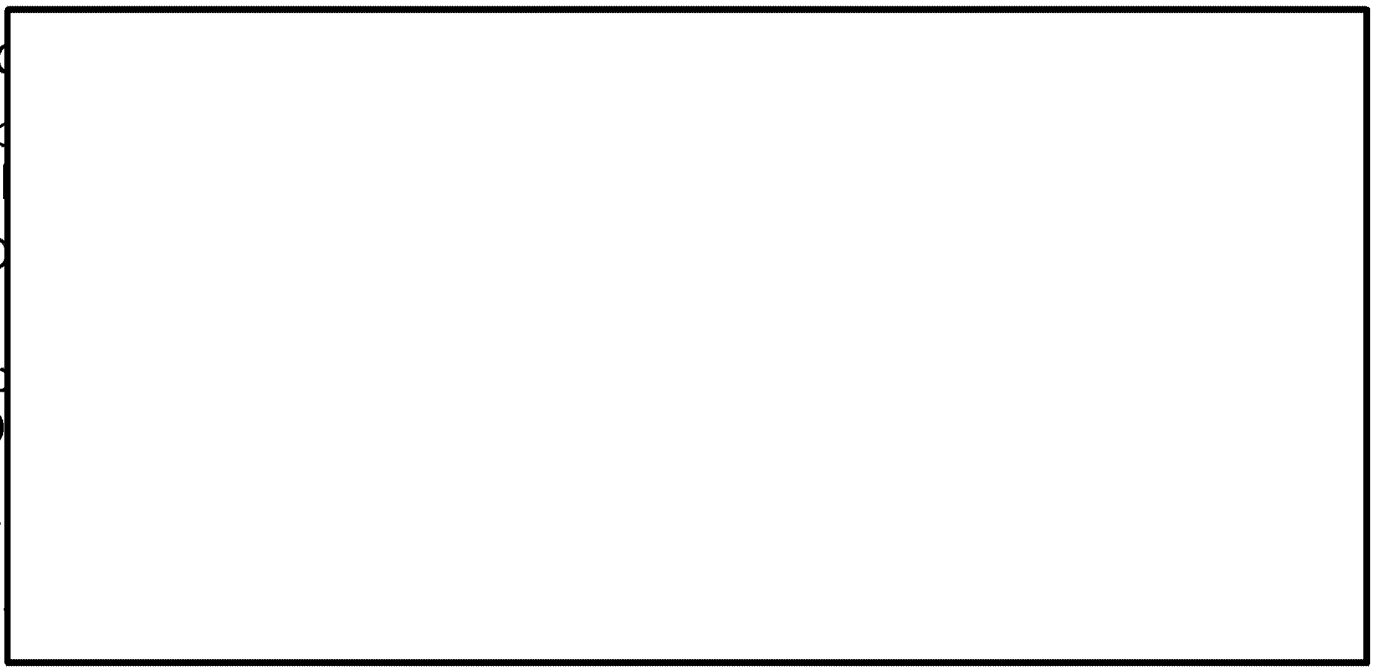
False: Activities conducted solely on DHS intranets are d by the Directive on *Privacy Policy for Operational Use al Media*.

(b)(7)(e)



False: The Privacy Act and DHS Privacy Policy apply to ional Use of Social Media.

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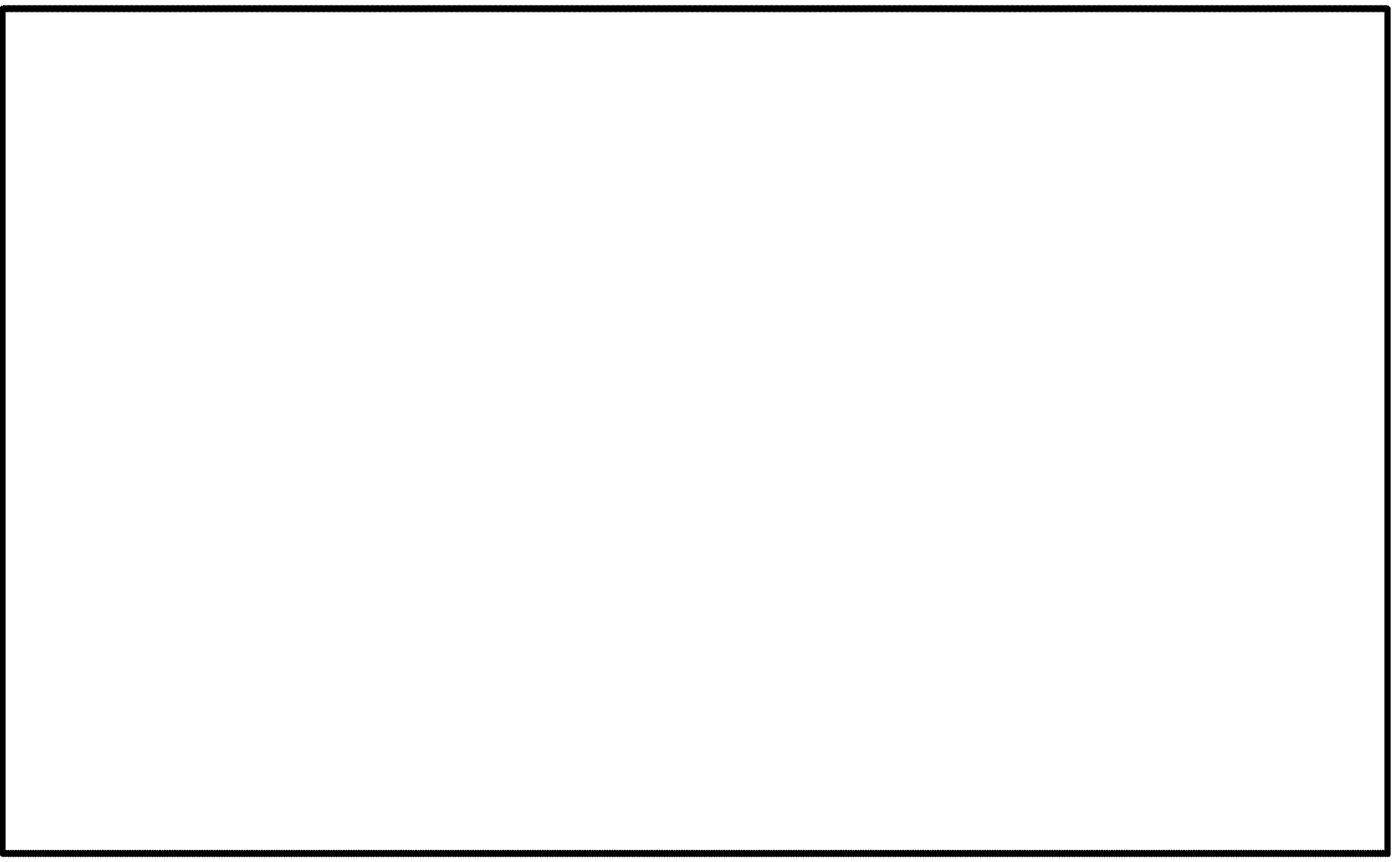
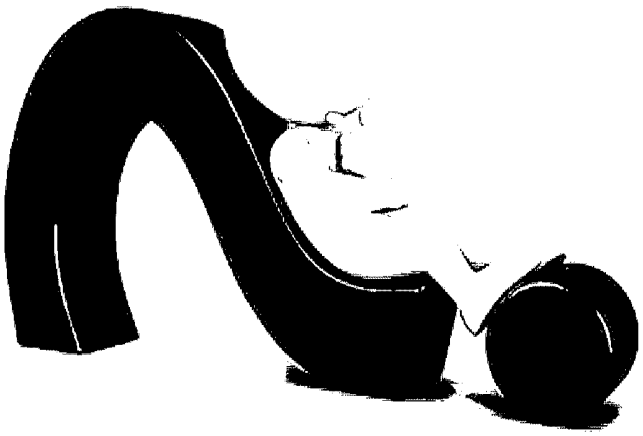
(b)(7)(e)



ions?

any additional questions about this training or operational
al media, they can be directed to:

ffice of Privacy at uscis.privacysocialmedia@uscis.dhs.gov



rity for this Training

ctive 110-01, *Privacy Policy for Operational Use of Social*
d Instruction 110-01-001.

e 110-01:
hsconnect.dhs.gov/org/comp/priv/Documents/Directive%2011001
acy%20Policy%20for%20Operational%20Use%20of%20Social%20M

on 110-01-001:
ww.dhs.gov/xlibrary/assets/foia/Instruction_110-01-
vacy_Policy_for_Operational_Use_of_Social_Media.pdf

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Media for Operational Use: letion Certification

n of this privacy training is a prerequisite for obtaining access to ia for Operational Use. Upon completion of this training, all DHS must certify electronically by clicking the link below that they have nderstand USCIS' Rules of Behavior as defined in DHS Directive 110- nel granted access to use Social Media must certify annually that ead and understand USCIS Rules of Behavior.

t I understand my responsibility to safeguard PII, including sensitive at I am familiar with and agree to comply with the Rules of Behavior in DHS Directive 110-01 for the Operational Use of Social Media.

AFFIRM

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U.S. Citizenship and Immigration Services

FOUO

Shirk, Georgette L

From: Gentry, Anthony E on behalf of OCC-Clearance
Sent: Wednesday, May 23, 2018 5:45 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: FW: FDNS Social Media Documents for Review
Attachments: [redacted]docx; PUBLIC PIA USCIS-FDNS Program, 20180521 FDNS and PVY response to PRIV.DOCX; SMOUT USCIS-FDNS 20180521 FDNS response to PRIV cmts (2) USCIS PVY.docx; ROB USCIS-FDNS 20180521 FDNS response to PRIV cmts USCIS update.docx; Social Media Training USCIS-FDNS Social Media Training 20180521 FDNS response to PRIV cmts USCIS updated.pptx

(b)(7)(e)

FYI – Elizabeth included on the original tasking.

From: Chappell-Kirby, Shvonne L
Sent: Tuesday, May 22, 2018 10:28 PM
To: OCC-Clearance
Cc: Hawkins, Donald K; Sharma, Steven R; Boucher, Stephanie M; Shorten, Catherine C; Lockett, Vania T; Gaffin, Elizabeth S
Subject: FW: FDNS Social Media Documents for Review

Good evening,

OCC attached are the compliance documents for FDNS that were returned from DHS PRIV. FDNS and USCIS privacy have addressed DHS PRIV comments, however we are forwarding to OCC to make sure there are no legal issues with the changes. FDNS leadership would like to have these documents back to leadership as quickly as possible (this week if possible).

PIA: We have un-highlighted all previously addressed comments since the PIA was becoming hard to follow with all of the changes. All new comments and responses are now highlighted in yellow.
SMOUT (only new comments are included in the document)
ROB (only new comments are included in the document)
Training (only new comments are included in the document)
SOP (please review the audit section carefully, there has been changes to this section, per guidance requirements).

Let me know if you have any questions.

Thanks,
Shvonne

From: Lockett, Vania T
Sent: Tuesday, May 22, 2018 1:14 PM
To: Chappell-Kirby, Shvonne L; Shorten, Catherine C
Cc: Hawkins, Donald K; Boucher, Stephanie M; Sharma, Steven R; [redacted]
Subject: RE: FDNS Social Media Documents for Review

(b)(6)

Shvonne –

Thanks for catching this! After re-reviewing, FDNS is recommending removing some language from the body of the SOP, as it conflicts with existing DHS IT security policy, which prohibits an employee from sharing a system password with any other person, including their supervisor.

See DHS Management Directive 4300A, Attachment G
https://www.dhs.gov/sites/default/files/publications/4300A-Handbook-Attachmentt-G-Rules-of-Behavior.pdf

Because this is a change to what was discussed with USCIS OCC, we would recommend OCC review and clear on the changes.

Let me know if you have any questions.

Best,
Vania

From: Binstock, Max **On Behalf Of** PIA
Sent: Monday, May 21, 2018 8:49 AM
To: Chappell-Kirby, Shvonne L
Cc: PIA; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Vogel, Lindsay; Burgess, Hannah (CTR); Boucher, Stephanie M; Shorten, Catherine C; Binstock, Max; Cantor, Jonathan
Subject: RE: FDNS Social Media Documents for Review

USICS Privacy, (b)(7)(e)

[redacted]

Thanks,

PRIV

From: Chappell-Kirby, Shvonne L
Sent: Sunday, April 29, 2018 5:46 PM (b)(6)

[redacted]

Subject: RE: FDNS Social Media Documents for Review

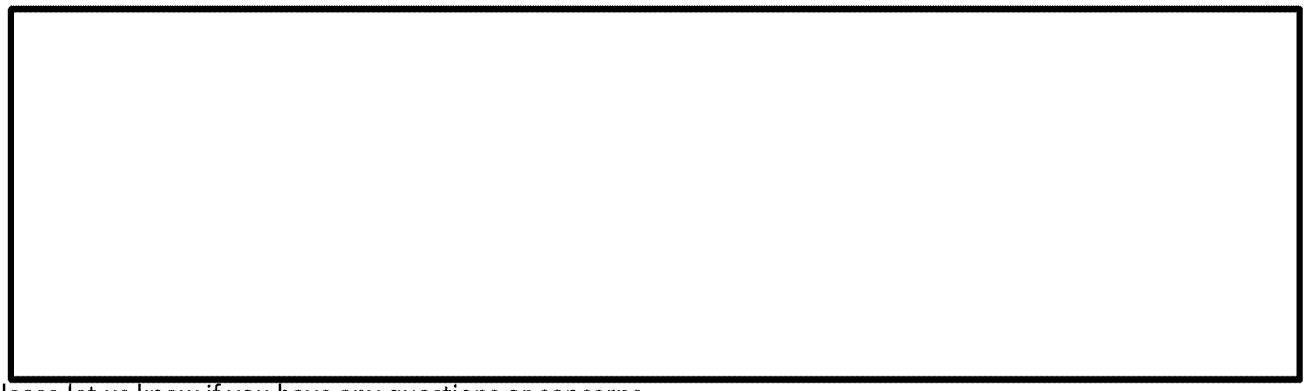
Good afternoon all,

USCIS Office of Privacy is resubmitting the compliance documents for FDNS use of fictitious accounts. Below you will find the attached document for your review: (b)(5) (b)(7)(e)

[redacted]

(b)(5)

(b)(7)(e)



Please let us know if you have any questions or concerns.

Shvonne Chappell-Kirby
USCIS Office of Privacy

(b)(6)

From: Chappell-Kirby, Shvonne L
Sent: Friday, April 06, 2018 3:15 PM
To: Cox, Kameron (CTR)
Cc: PIA; Shorten, Catherine C; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Boucher, Stephanie M
Subject: RE: FDNS Social Media Documents for Review

Hi Kameron,

We are pulling all the FDNS compliance documents back. OCC has made some additional changes to the documents, that are significant enough for us to have to pull these documents back for internal review. I am sorry if you have started reviewing these documents, we will get them back to you as quickly as possible.

Thanks,
Shvonne Chappell-Kirby

From: Chappell-Kirby, Shvonne L
Sent: Thursday, April 05, 2018 9:51 AM
To: Cox, Kameron (CTR)
Cc: PIA; Shorten, Catherine C; Lockett, Vania T; Sharma, Steven R; Hawkins, Donald K; Boucher, Stephanie M
Subject: FDNS Social Media Documents for Review

Good morning Kameron: (b)(5) (b)(7)(e)

Below is a list of the documents for your review:

1. Updated FDNS PIA: (All updates were reflected in a comment and highlighted blue with the date.)
2. Updated FDNS SMOUT
3. Updated FDNS ROB

4. Updated FDNS Social Media Training Deck
5. [redacted] (b)(7)(e)

Please let us know if you have any questions relating to these documents.

Thanks,
Shvonne Chappell-Kirby
Office of Privacy
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 4:29 PM
To: Gaffin, Elizabeth S
Subject: (b)(7)(e) [redacted]
Attachments: PUBLIC PIA USCIS-FDNS Program CIS PVY to OCC 4-23.docx; 2018 DHS Delegation 15002.SOP SMD OCC Review. RALD 04-20 CALD 4-23.docx; ROB USCIS-FDNS 20171006 to PVY comments to OCC 4-12-2018 OCC 4.19.18 (2)..._.docx [redacted] USCIS Social Media Training_FDNS Draft 4-19-2018.RALD.pptx

(b)(7)(e)

Is this the documentation you are looking for?

From: Gaffin, Elizabeth S
Sent: Monday, April 23, 2018 3:55 PM
To: Groom, Molly M; Gentry, Anthony E; Symons, Craig M; Hinds, Ian G; Kleczek, Marguerite P (Ania)
(b)(7)(e) **Subject:** [redacted]

Craig/Molly

Attached you will please find the latest 5 draft social media compliance documents containing OCC's consolidated responses to additional comments/edits made by USCIS Privacy in response to the last round of OCC edits.

(b)(5)

(b)(7)(e) [redacted]

Please let me know if you have any additional edits and or if it is ok for me to transmit the documents back to USCIS Privacy for what hopefully will be our last round of edits on these documents.

Thanks in advance

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 1:03 PM
To: OCC-Clearance
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DRAFT TRACK CHANGES DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT CLEAN Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx

Dea,

FYI. I expect USCIS Exec Sec will send out a formal tasking.

Thanks

Tony

From: Johnson, Erik (b)(7)(c)
Sent: Wednesday, April 25, 2018 1:09 PM
To: CBPTASKING; CBP_Exec_Sec; ICE Exec Sec; ICE Executive Secretariat; OGC Exec Sec; PRIV-EXEC-SEC; CRCL Exec Sec; TSAExecSec; USCIS Exec Sec (b)(6)
Cc: Higgins, Jennifer B; Gentry, Anthony E; (b)(7)(c) [redacted]; [redacted] Mathias, Susan; [redacted] Brand, Jennifer S; Klein, Theodore E; Moore, Austin L; Burbano, Roland; Sterling, Brian; Friedmann, Pamela
Subject: RE: Latest draft of Consolidated DHS Social Media Talking Points

Component and Oversight Office Exec Sec Offices,

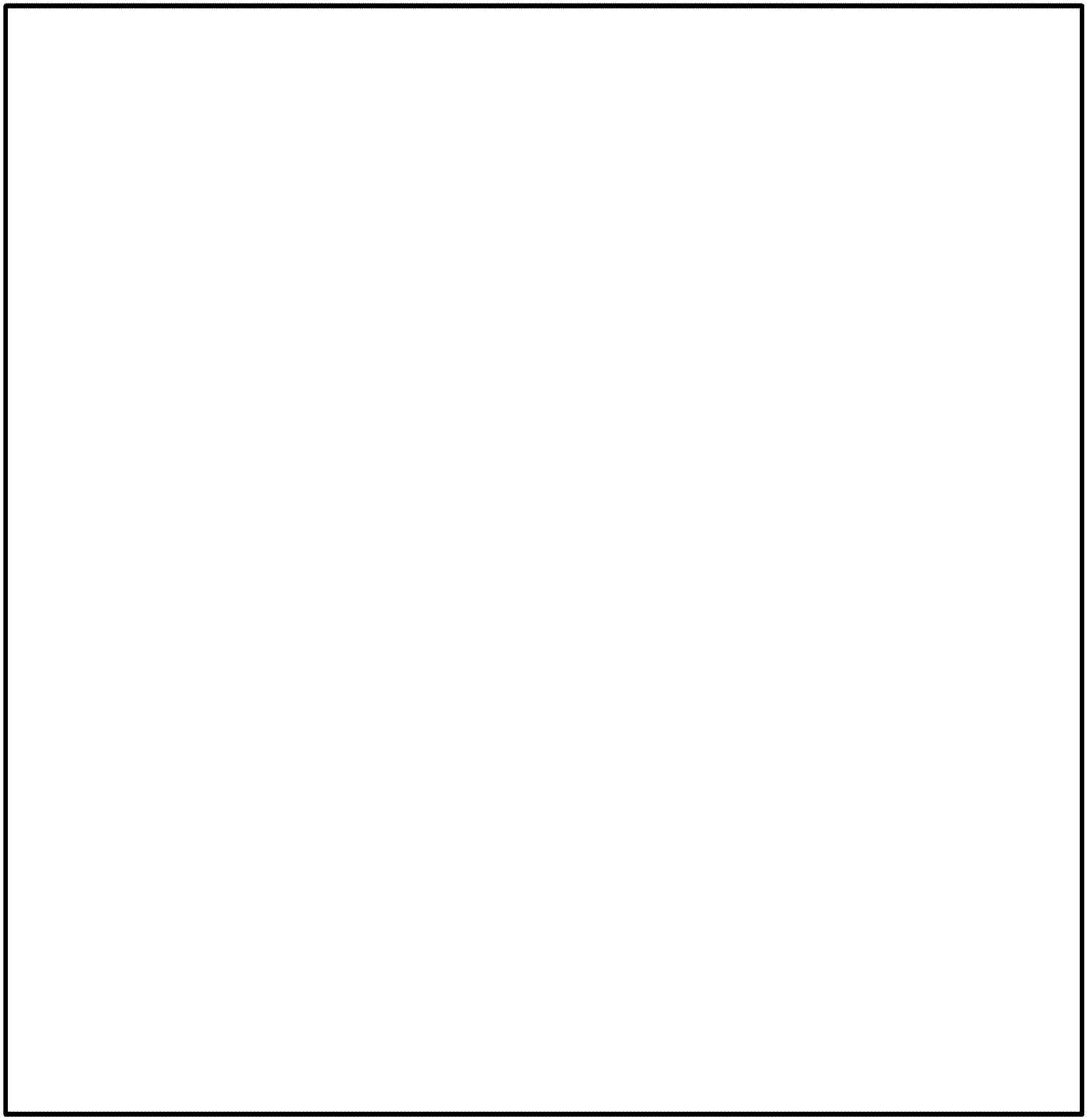
Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance. Specific component and office POCs have been CCed on this tasking. If your component or office has no additional comments, please also confirm that fact. Please provide your response cleared at the Chief of Staff level to Erik P. Johnson [redacted] no later than COB, Monday, April 30. Please feel free to reach out to me directly with any follow-up questions or comments relating to the above document or related tasking. (b)(6)

The goal in drafting this document is to have responses at the ready when asked to respond to Congressional QFRs, DHS Front Office briefing papers, and other social media-related taskings. However, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
Desk: [redacted] (b)(6)

(b)(5)



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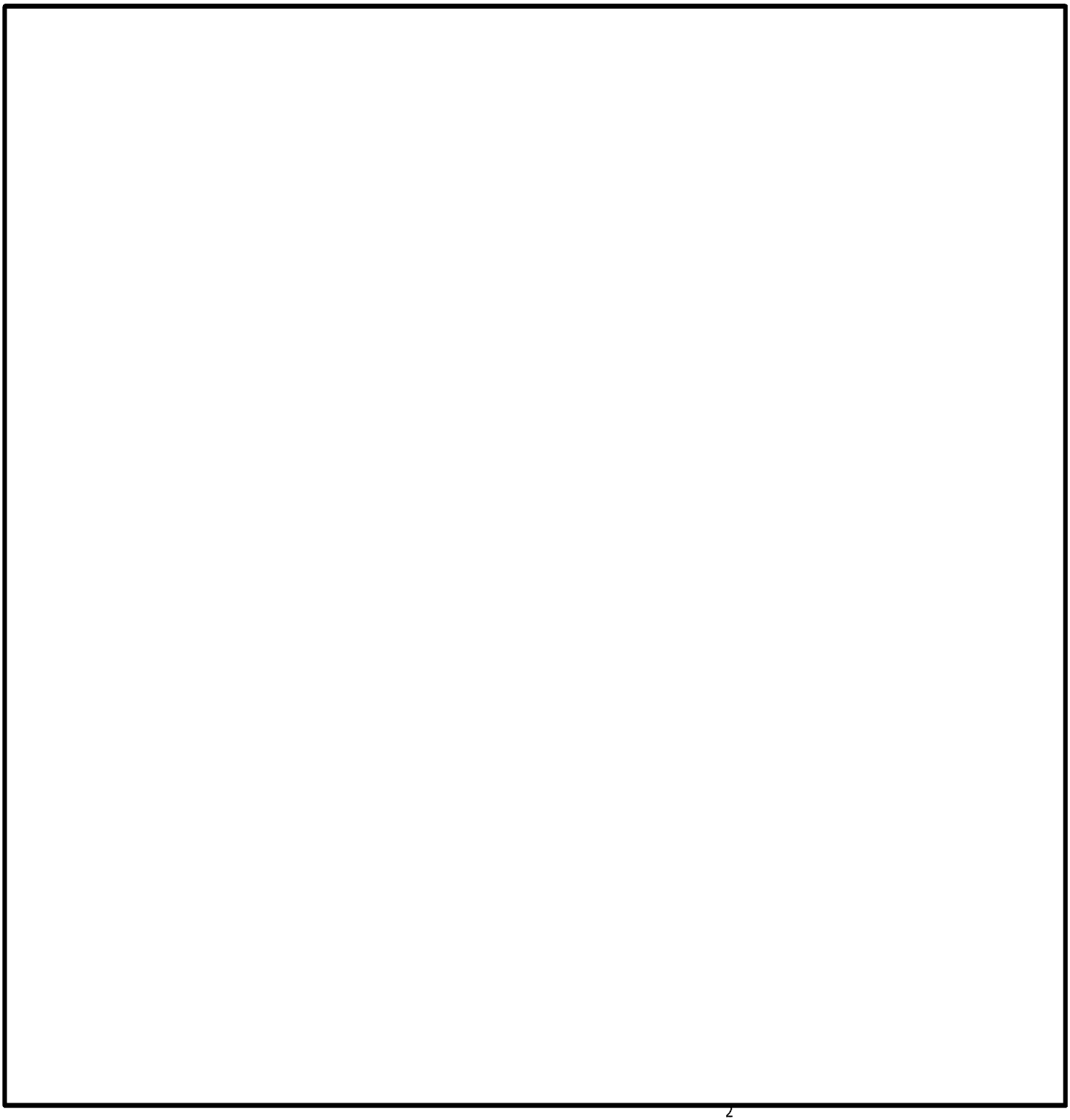

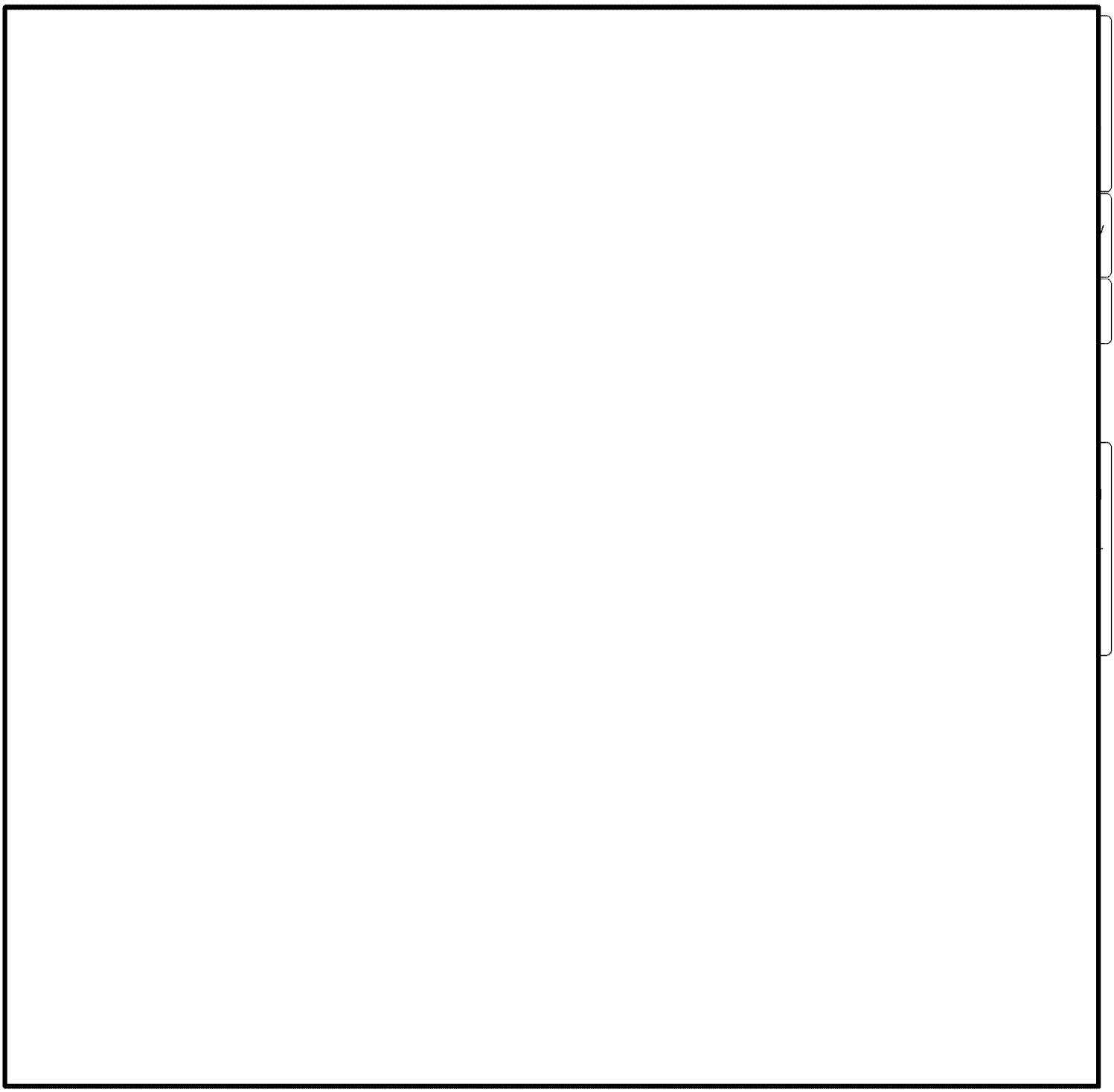

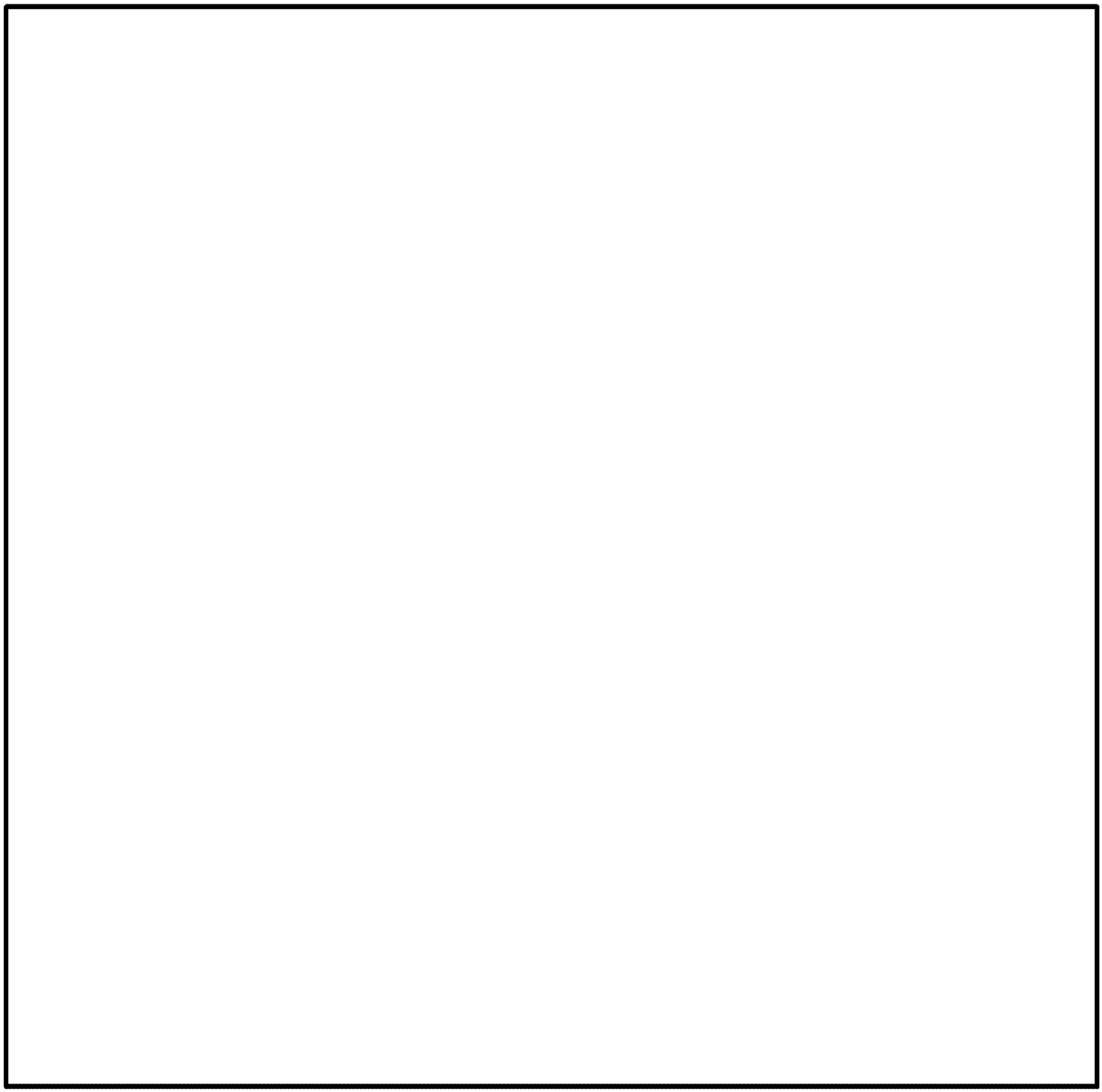

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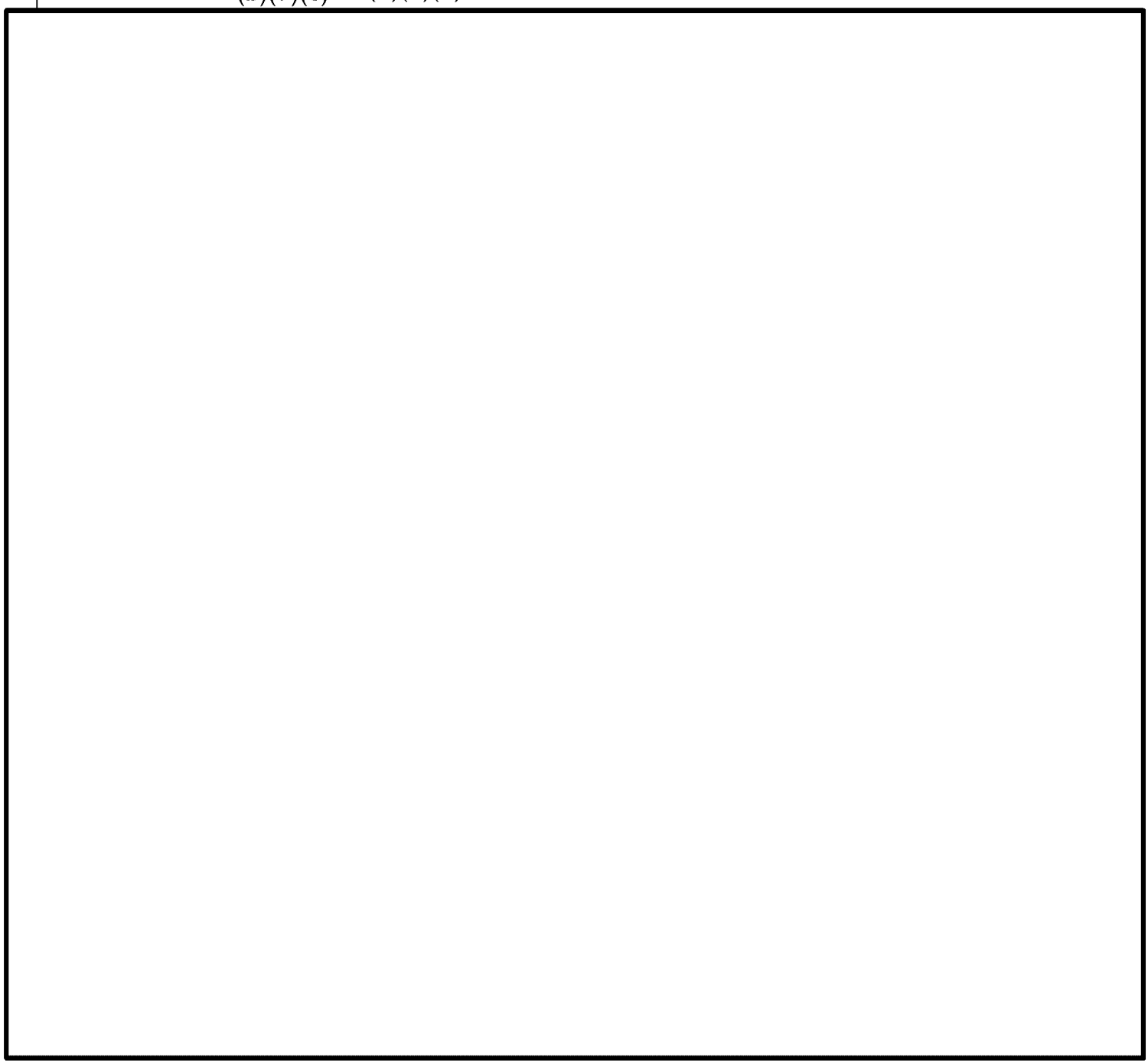

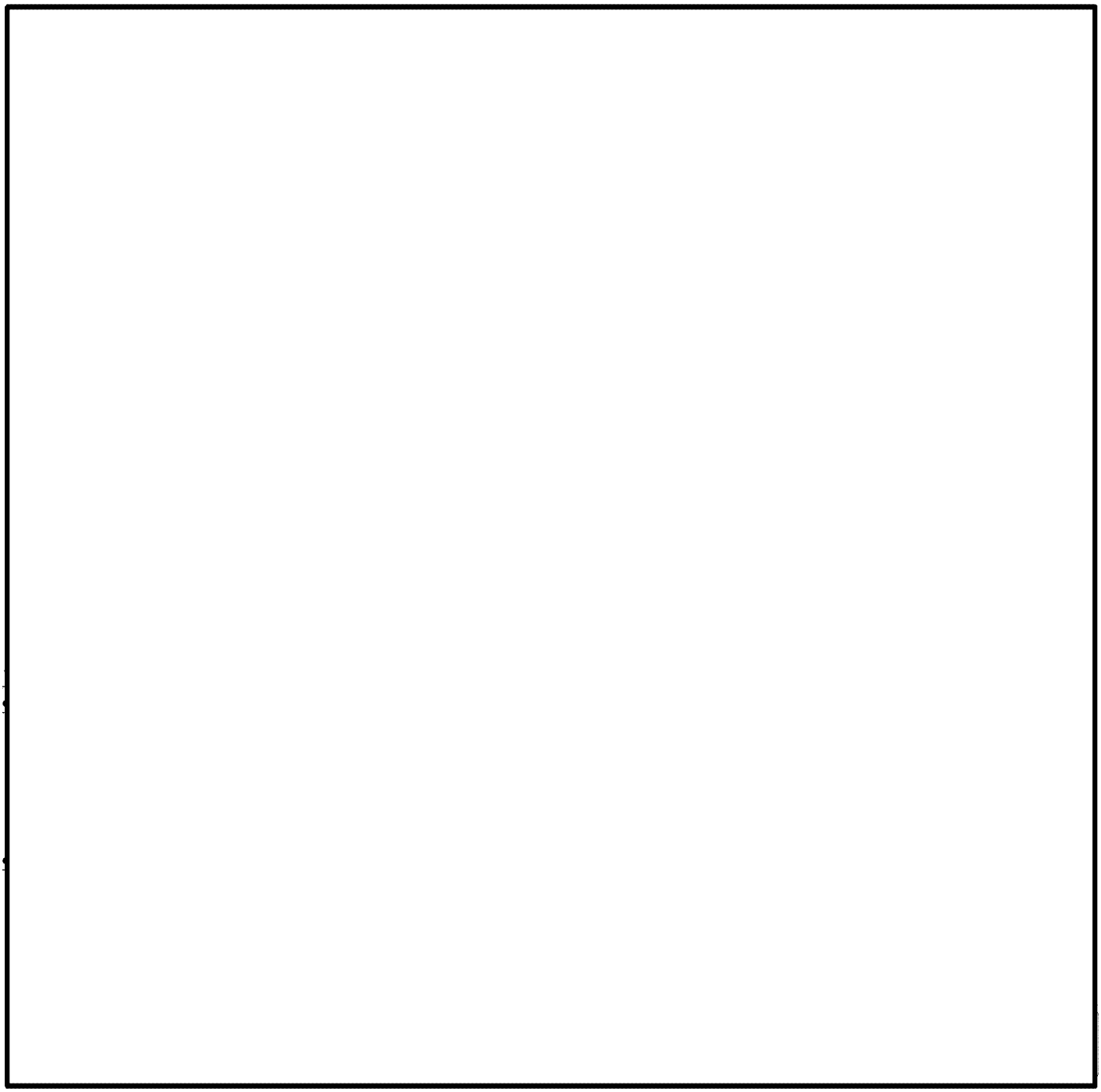

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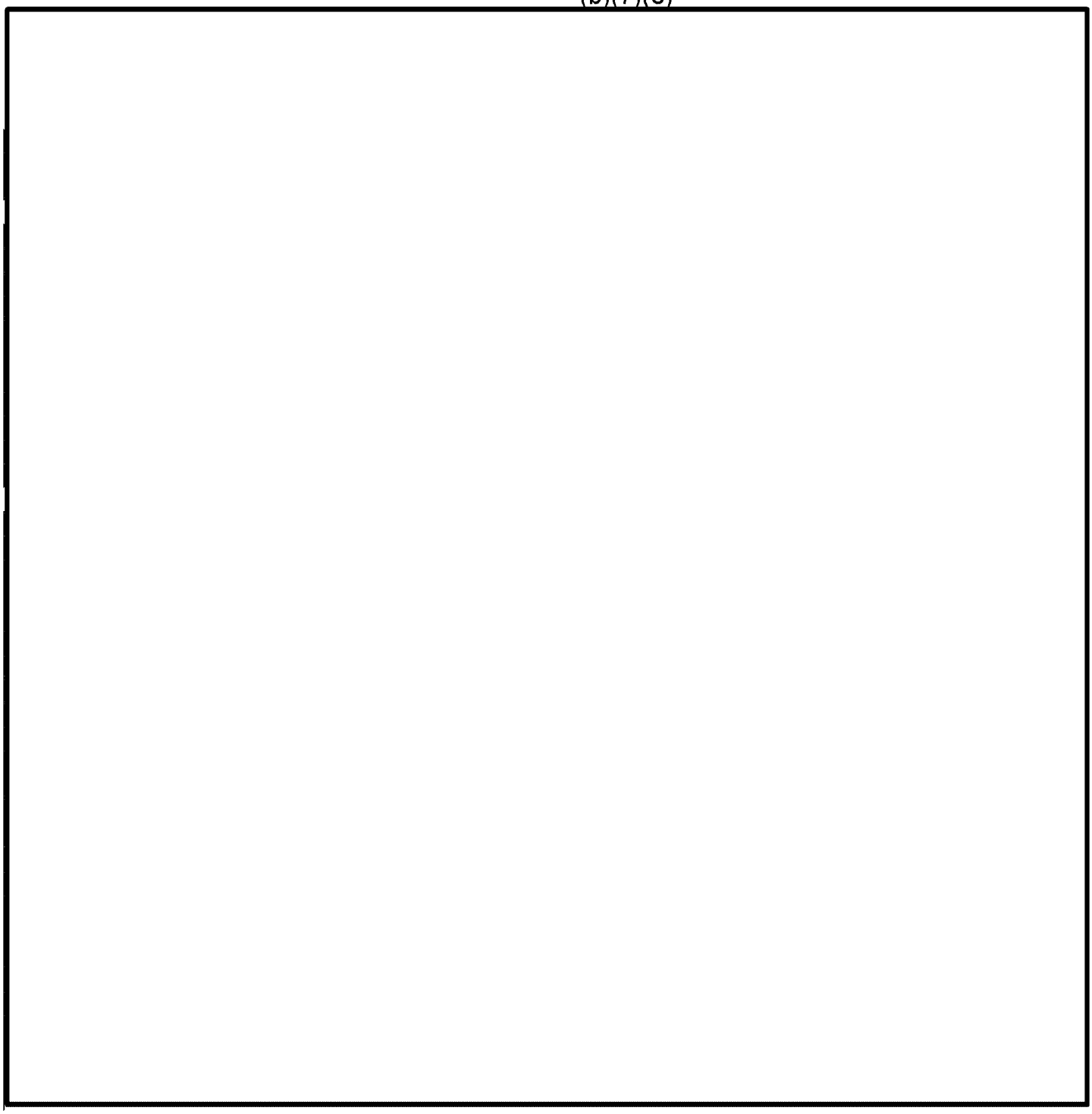

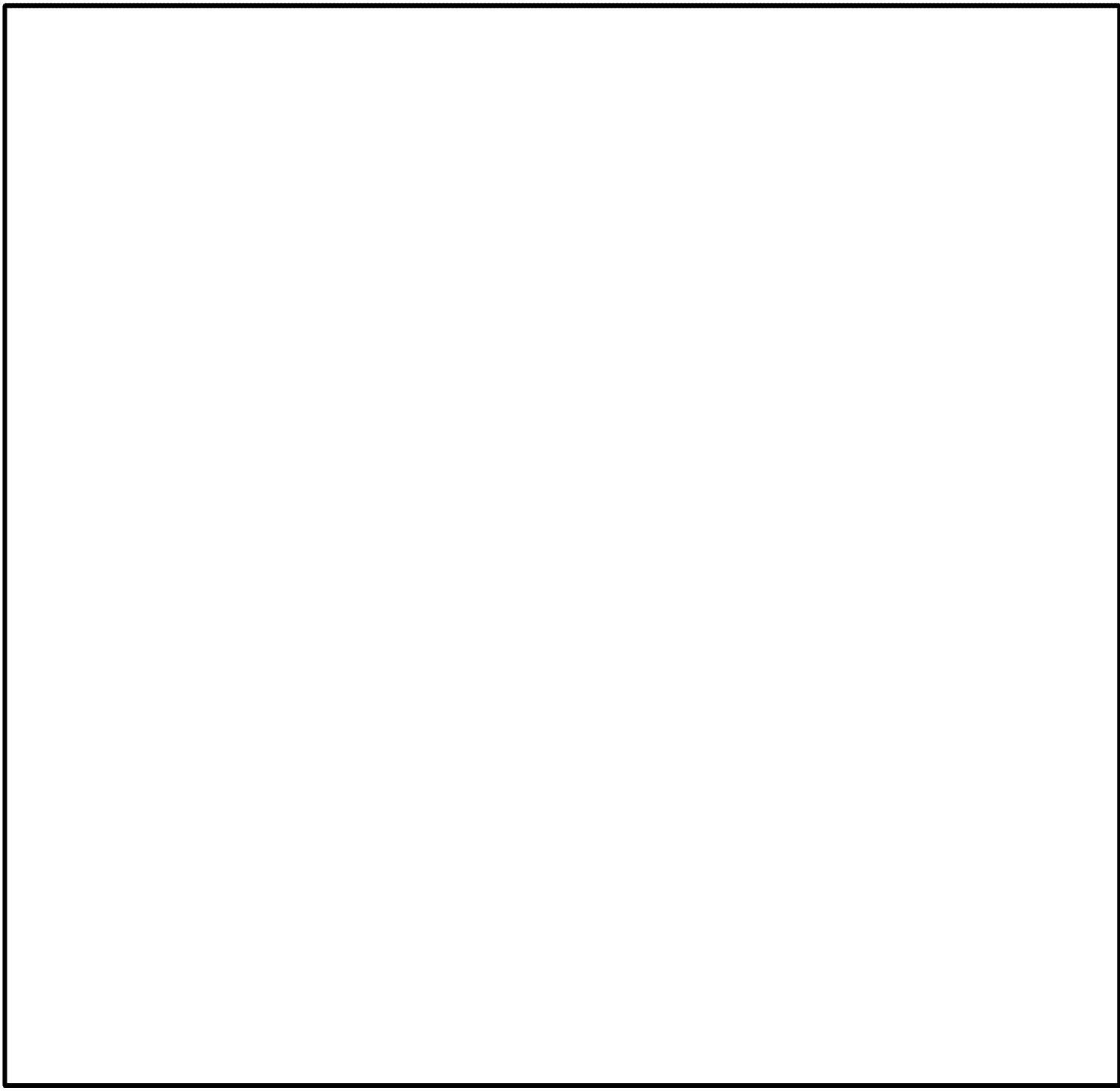

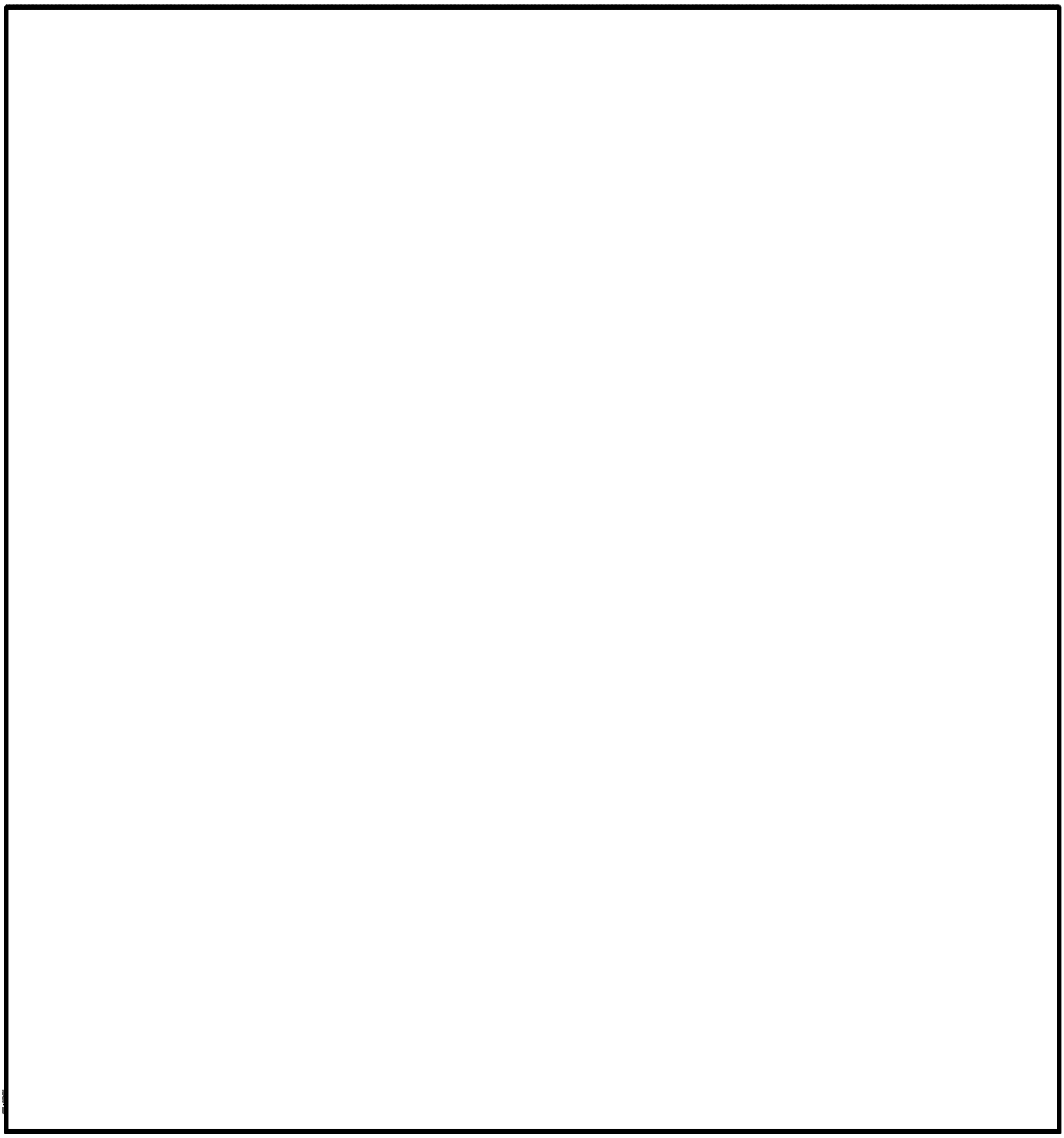

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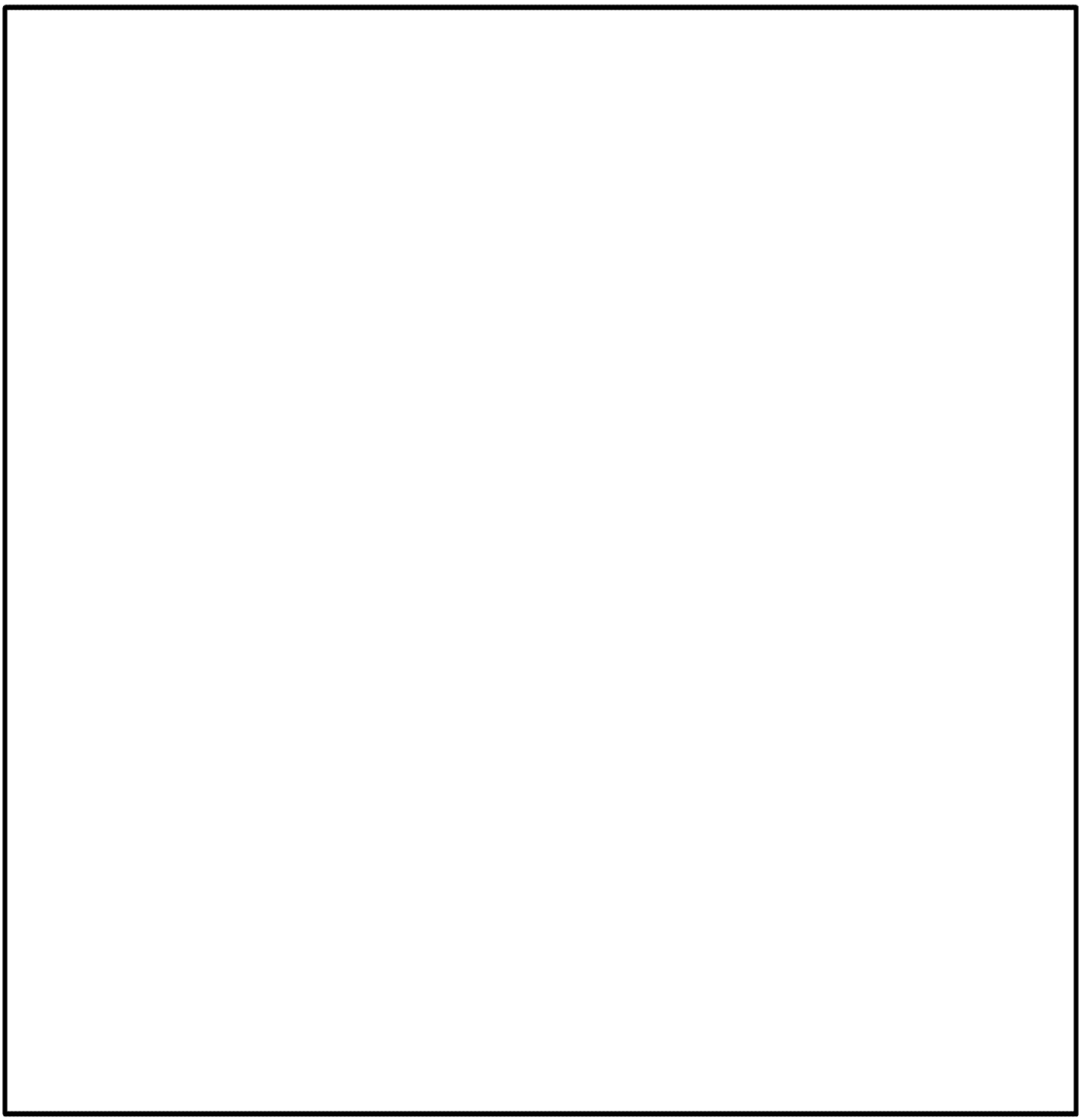

Page 1: [1] Formatted **DHS PLCY** **4/25/2018 12:33:00 PM**

Normal, Add space between paragraphs of the same style, Line spacing: single, No bullets or numbering

(b)(7)(c)

Page 1: [2] Comment [ICE-OPLA2] **ICE-OPLA** **4/13/2018 11:30:00 AM**

(b)(5)

[redacted]

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Add space between paragraphs of the same style, Line spacing: single, Bulleted + Level: 1 + Aligned at: 0.75" + Indent at: 1"

Page 1: [5] Formatted **DHS PLCY** **4/25/2018 12:34:00 PM**

Bulleted + Level: 1 + Aligned at: 0.75" + Indent at: 1"

(b)(7)(e)

Page 1: [6] Comment [P4] **POLARIS Office** **3/13/2018 8:53:00 PM**

(b)(5)

[redacted]

Page 1: [7] Comment [OCC5] **Gentry, Anthony E** **3/8/2018 9:18:00 AM**

See thresholding verbiage (i.e., "It can be used to verify positive information about an individual as well as identify derogatory data."

Page 10: [8] Formatted **ICE-OPL** **4/18/2018 2:39:00 PM**

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Default, Indent: Left: 0.25", Space After: 0 pt, Add space between paragraphs of the same style, Line spacing: single, Bulleted + Level: 1 + Aligned at: 0.5" + Indent at: 0.75"

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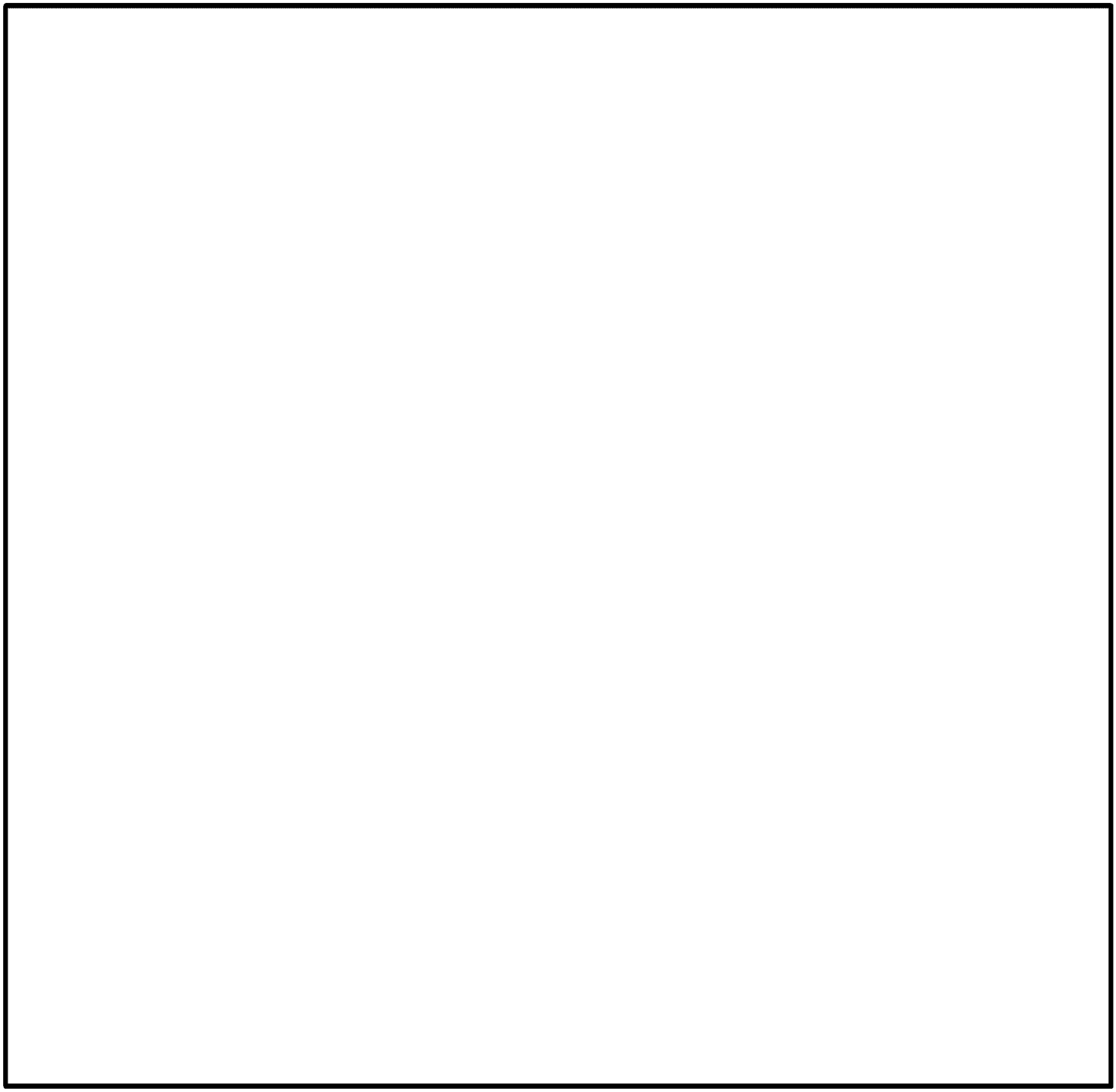
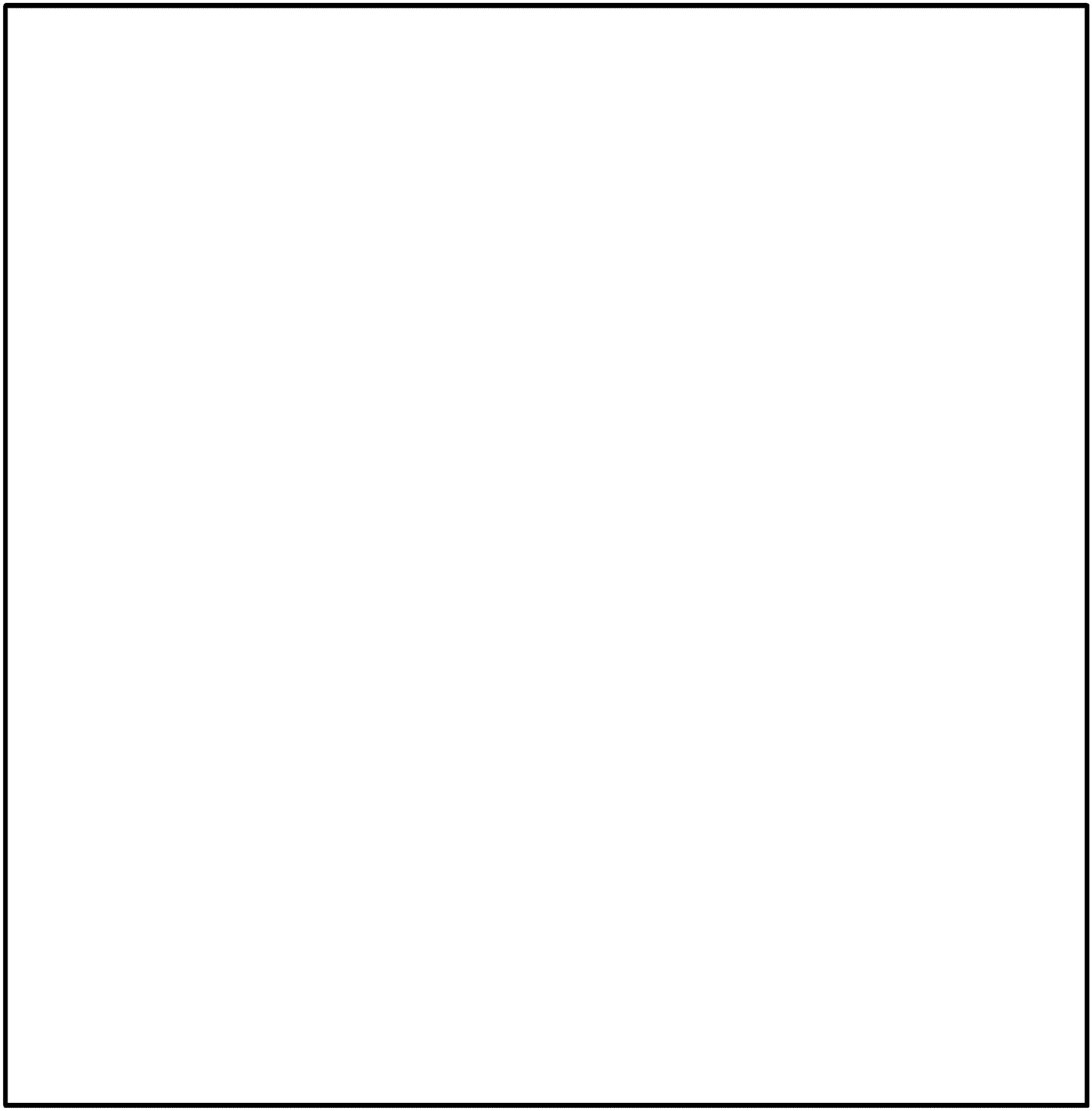
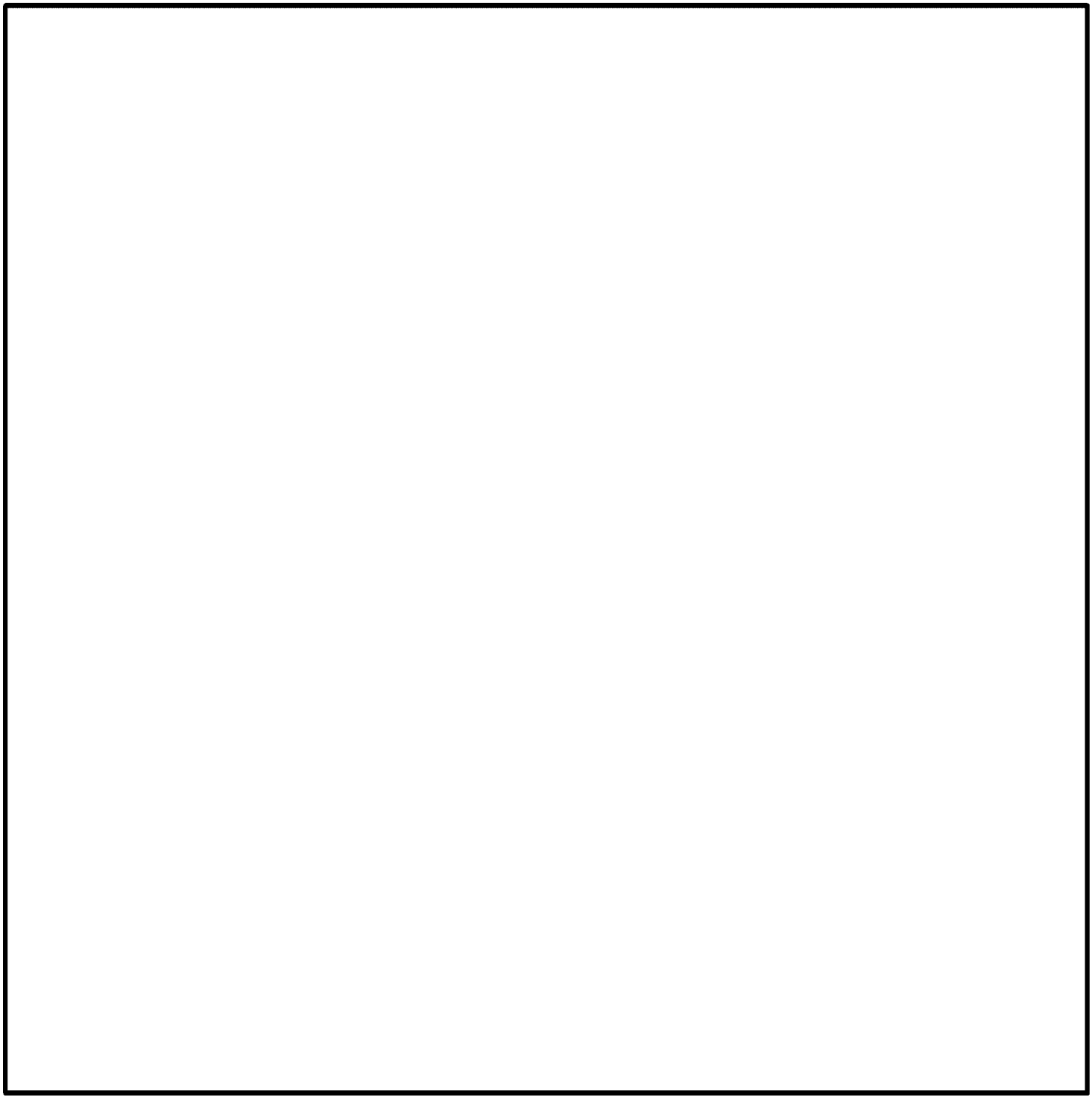
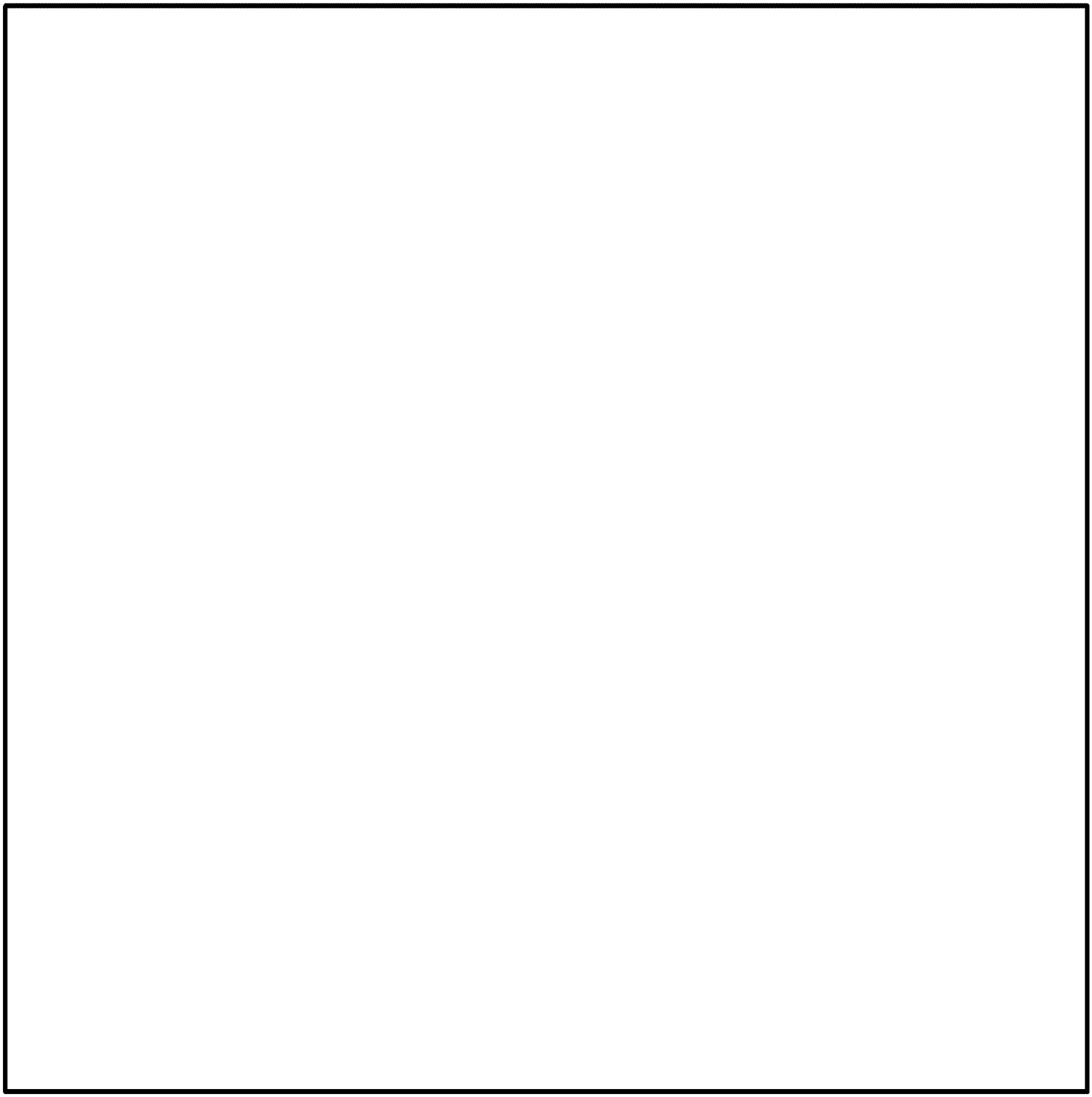








Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, June 05, 2018 11:34 AM
To: Elder, Phillip D
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Attachments: 062-18 - Incoming.pdf; U.S. response to OHCHR - Social Media Visa Apps DHS.docx

Importance: High

Phillip,

FYI only...kinda follows our earlier discussion.

Thanks

Tony

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Tuesday, June 05, 2018 12:26 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: FW: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Social Media Team –

Per the OCC clearance process, please review the attached documents.

Since this is an Exec Sec ECN tracked review, once you've completed your review, please upload your response to the ECN and send a message to the Box indicating your response, with a copy of any uploaded document containing OCC edits/comments.

Thank you!

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, June 05, 2018 12:10 PM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Button, Maria G (Gemma); Carter, Constance L; Bacon, William H; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Good afternoon,

(b)(5)

[redacted]

To review the materials, click **here**.

Please provide edits/clearance **by 1pm, Wednesday, June 6**.

CRCL has already provided a few comments/edits in the response.

Background: The Officer for Civil Rights and Civil Liberties is the designated Department point of contact for international human rights treaty reporting and coordination under Executive Order 13107. Thus, CRCL coordinates DHS-wide efforts and works with the interagency on, e.g., USG reporting to various international organizations, namely the various UN Treaty Bodies and the UN Human Rights Council, as well as the Inter-American Commission on Human Rights.

We request responses from the following program offices and directorates: **FDNS, RAIO, OP&S, PVY** and **OCC**.

To register your response and view all responses, click **here**.

Thank you,

Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security

[redacted]

(b)(6)

NATIONS UNIES
DROITS DE L'HOMME
HAUT-COMMISSARIAT

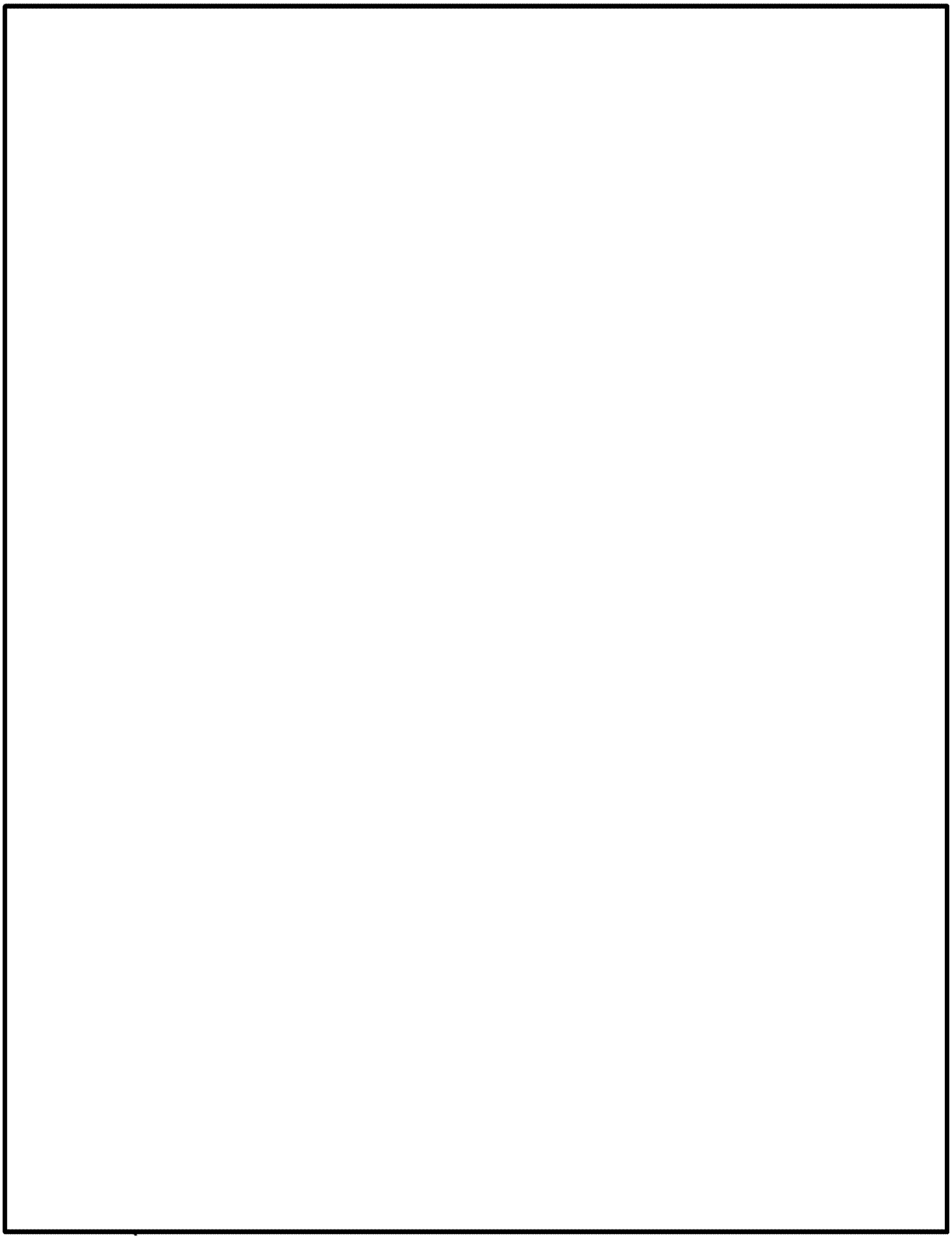
UNITED NATIONS
HUMAN RIGHTS
OFFICE OF THE HIGH COMMISSIONER

TÉLÉCOPIE · FACSIMILE TRANSMISSION

(b)(5) (b)(6)

UNITED NATIONS
HUMAN RIGHTS
SPECIAL PROCEDURES
SPECIAL RAPPORTEURS, INDEPENDENT EXPERTS & WORKING GROUPS

(b)(5)



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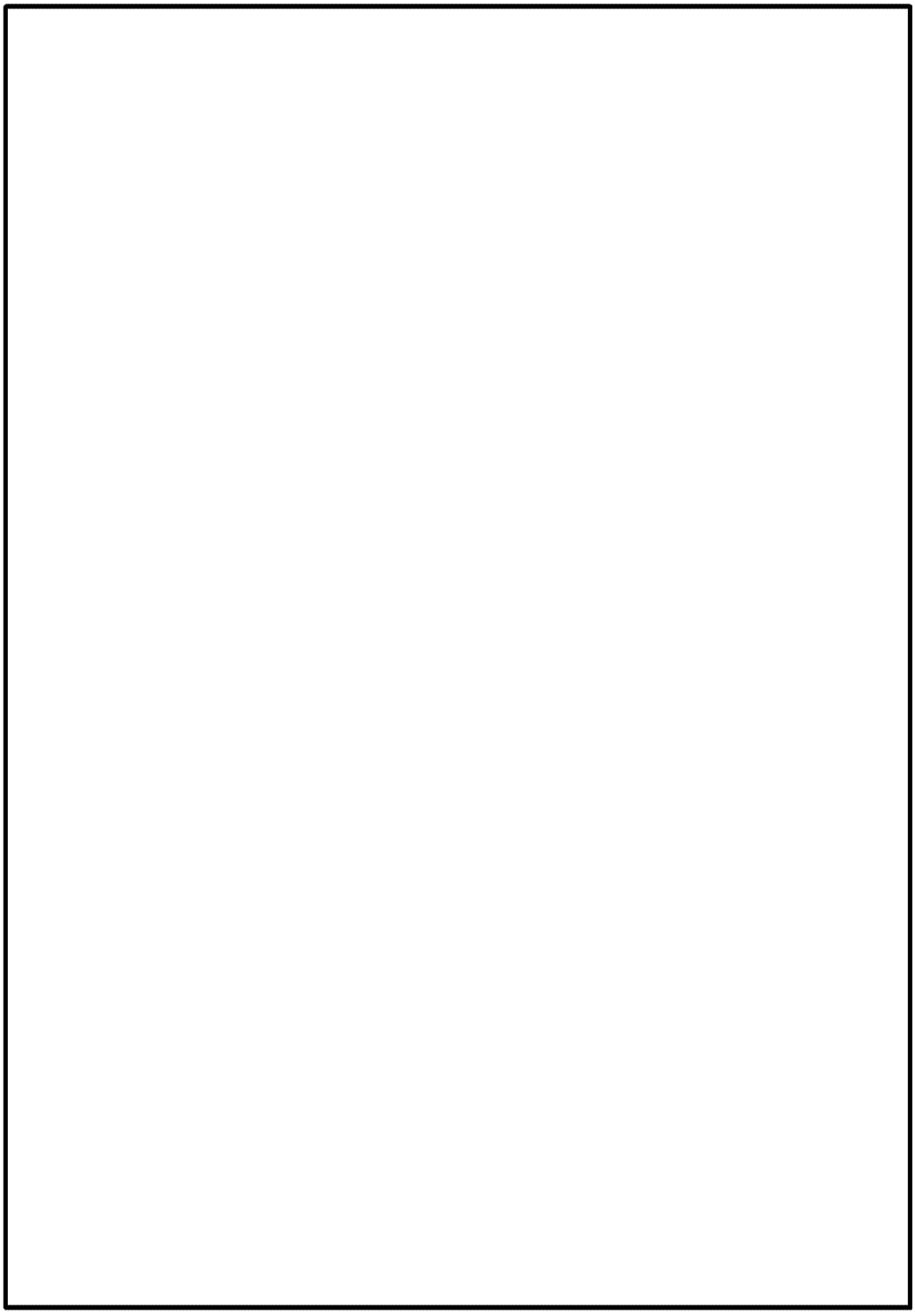

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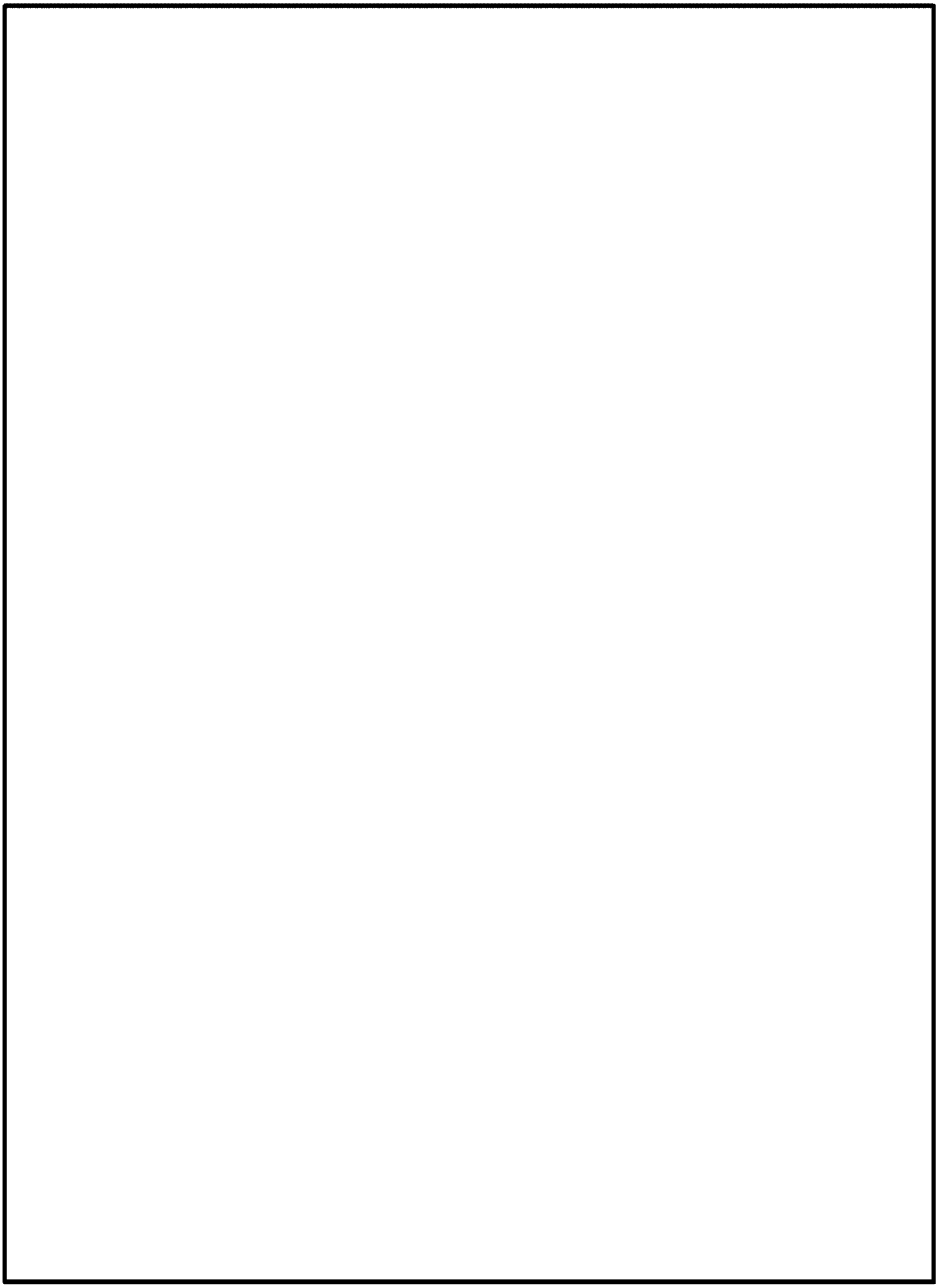

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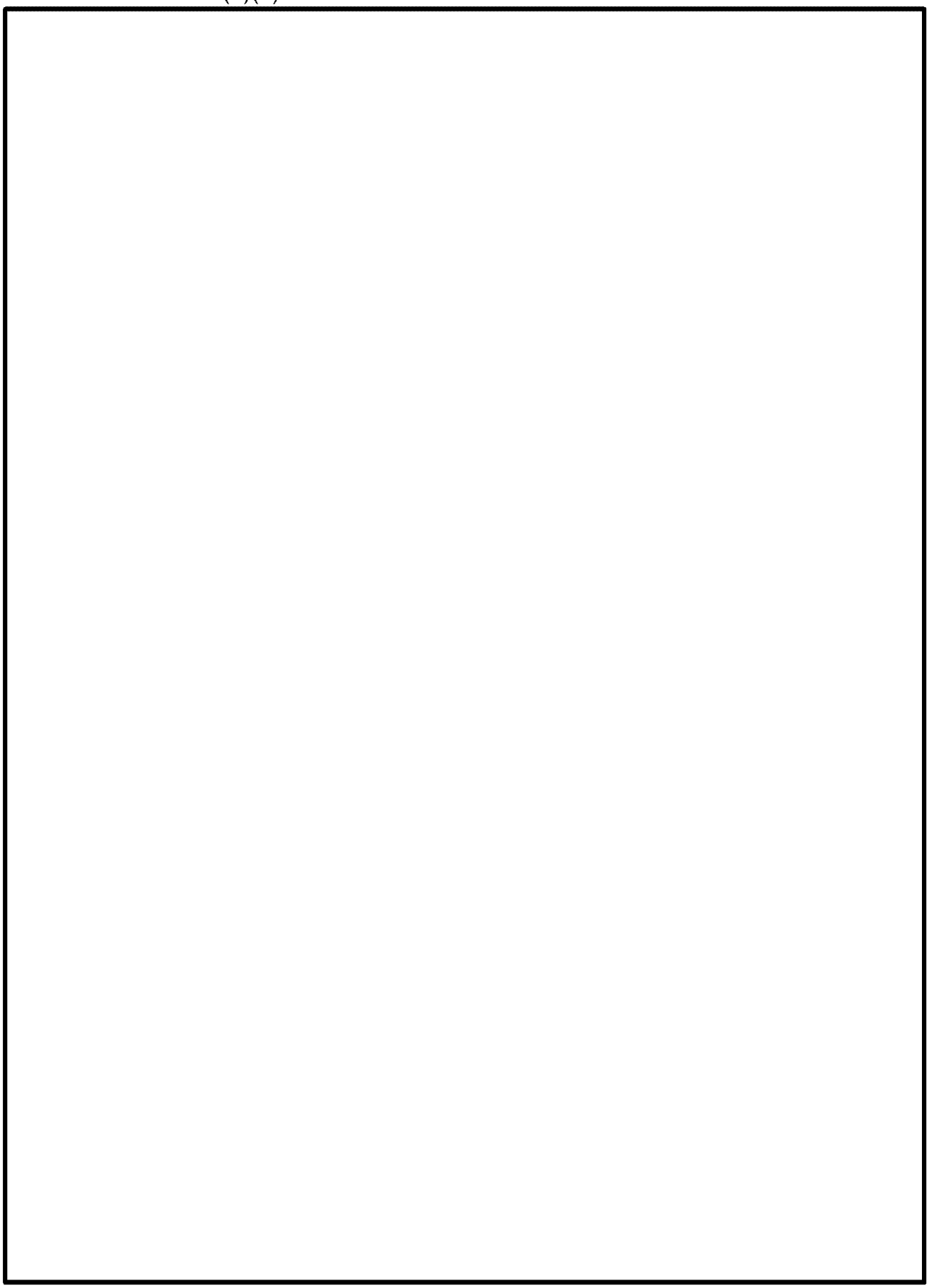

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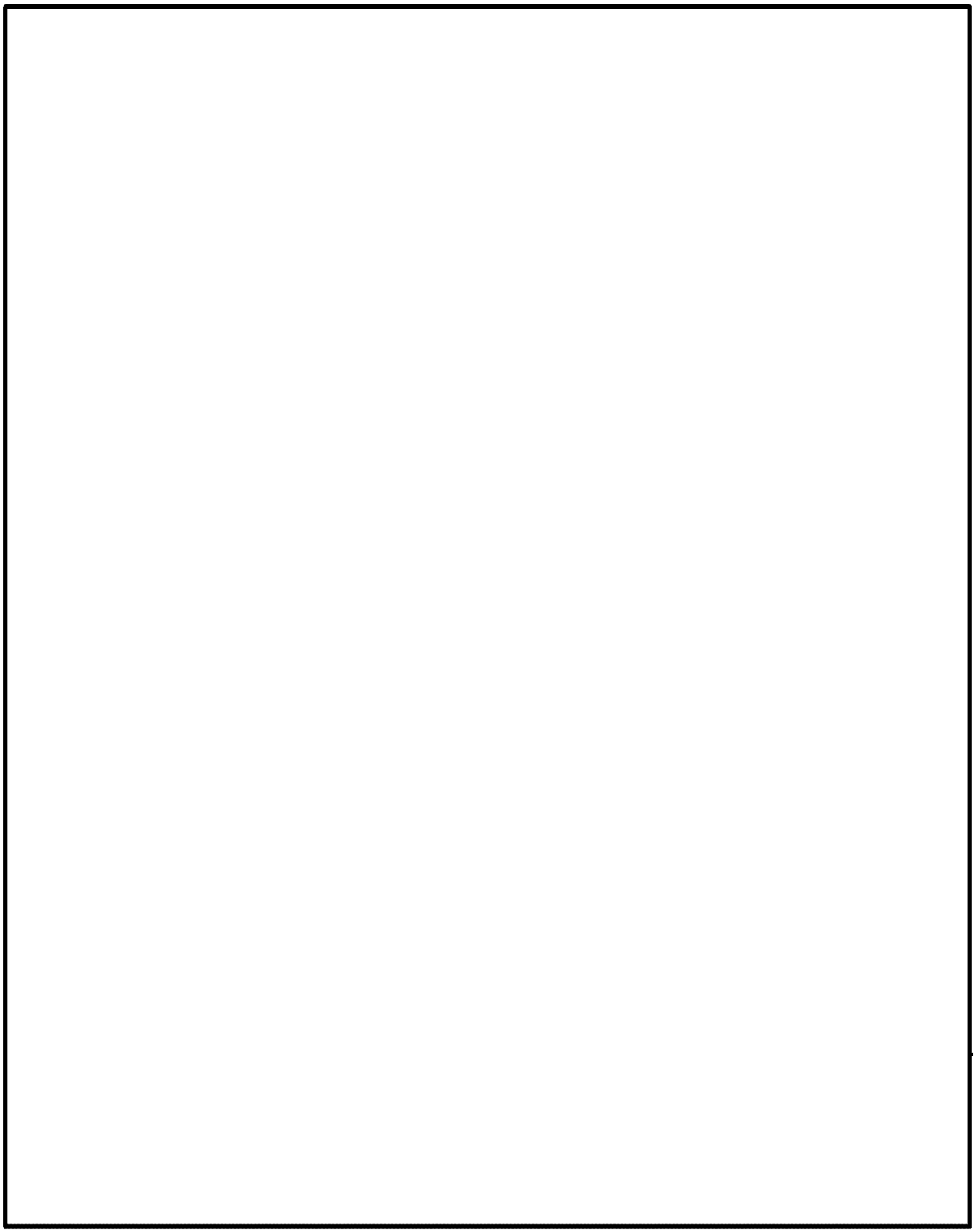

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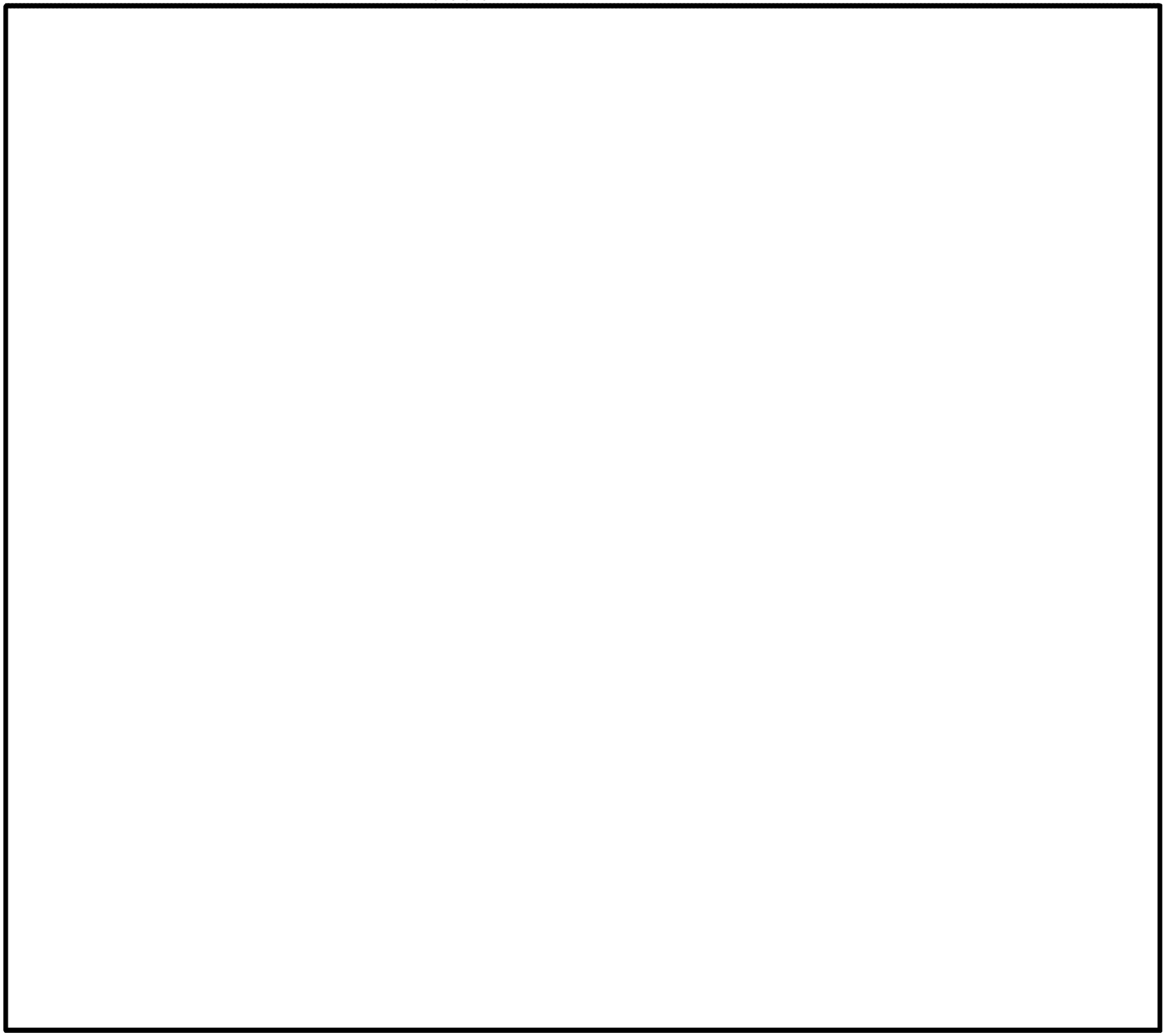
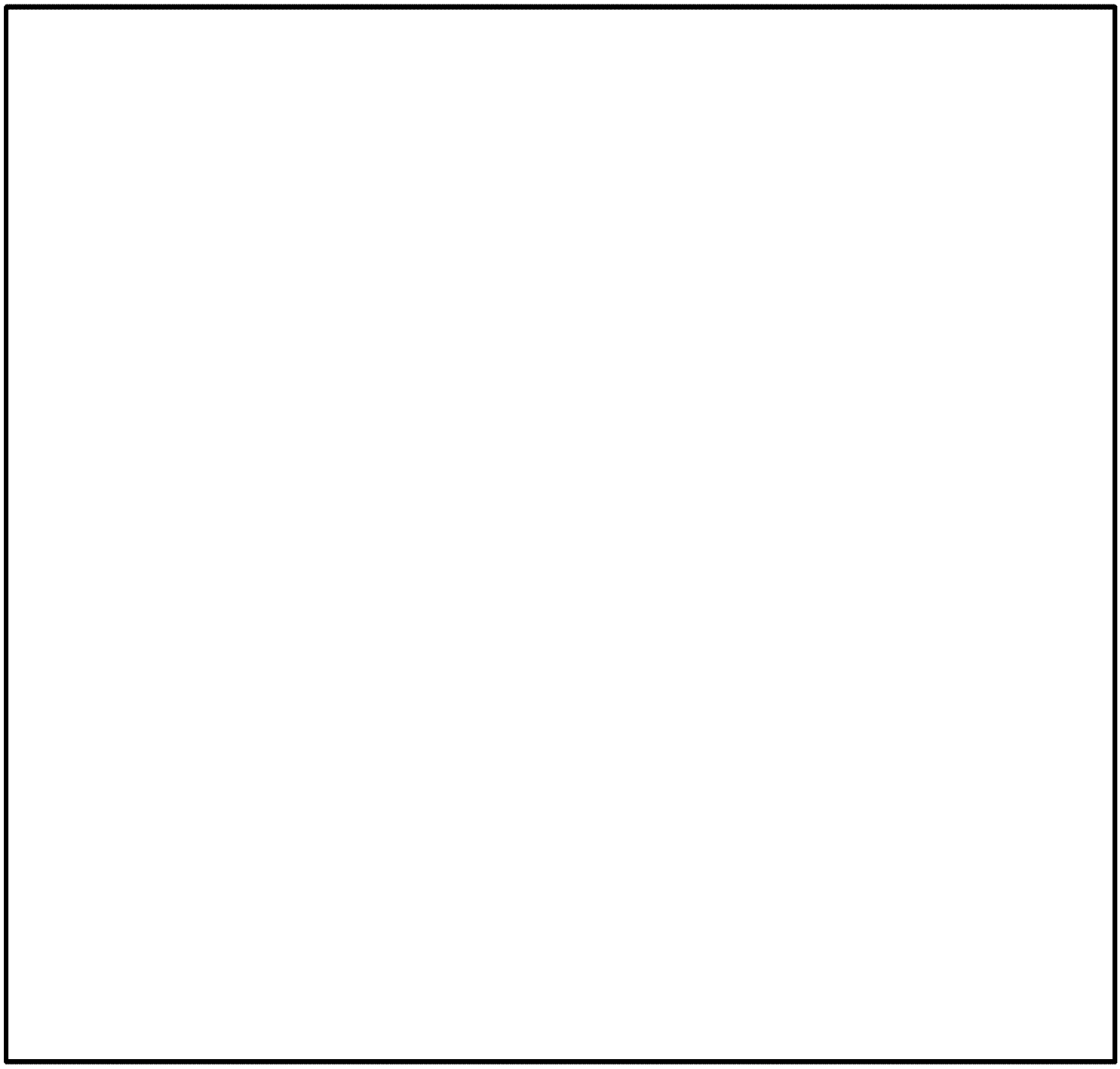


Special Rapporteur on the right to privacy
Geneva, Switzerland

(b)(5)

Dear Mr. Kaye and Mr. Cannataci:



(b)(5)

Complimentary closing.

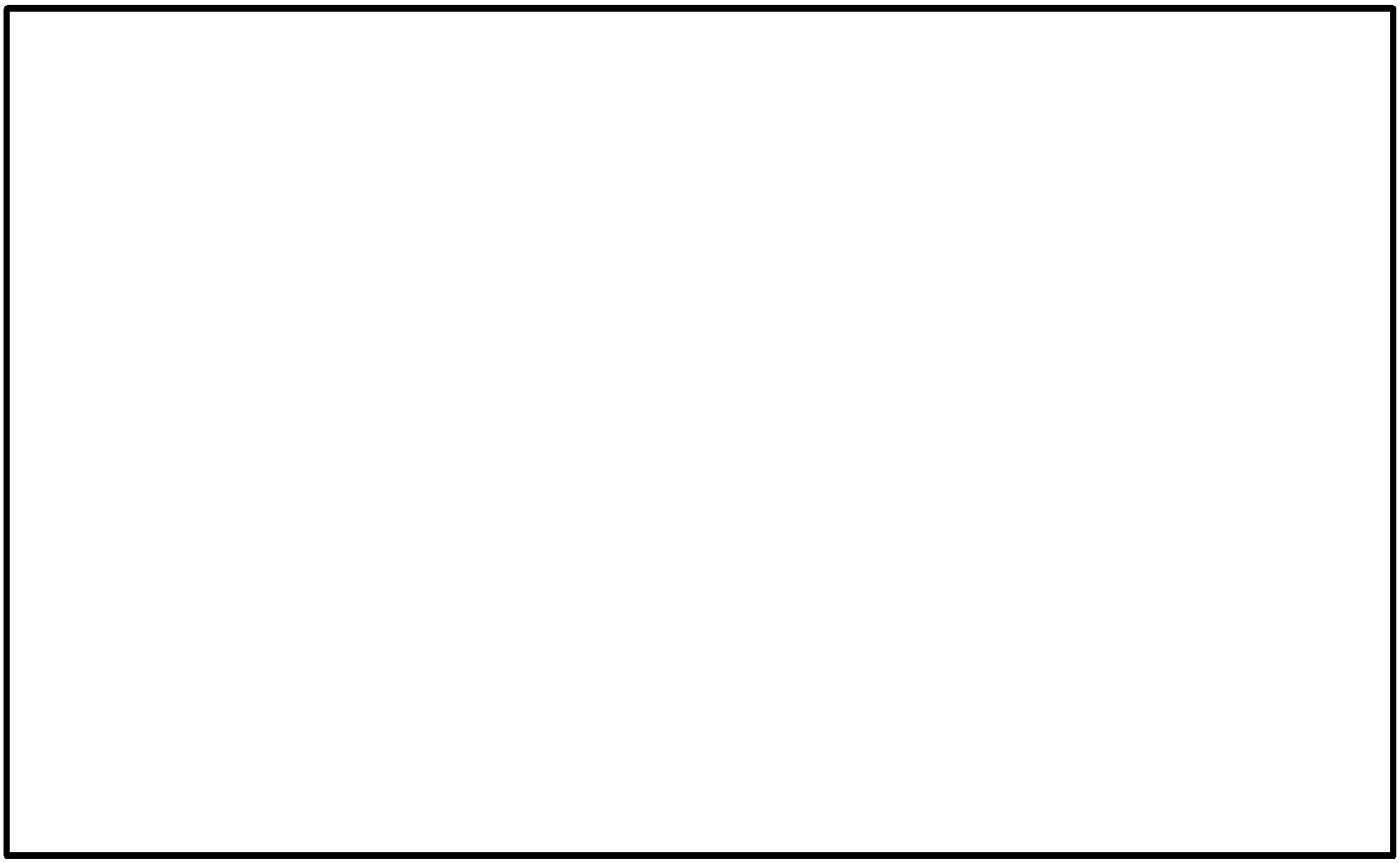
End text.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Friday, February 02, 2018 11:11 AM
To: Hinds, Ian G
Subject: FW: Meeting Summary and Status of Draft Delegation

Ian,

Here is my strategy for moving the draft delegation forward: (b)(5)



Thoughts (and edits) much appreciated?

Thanks

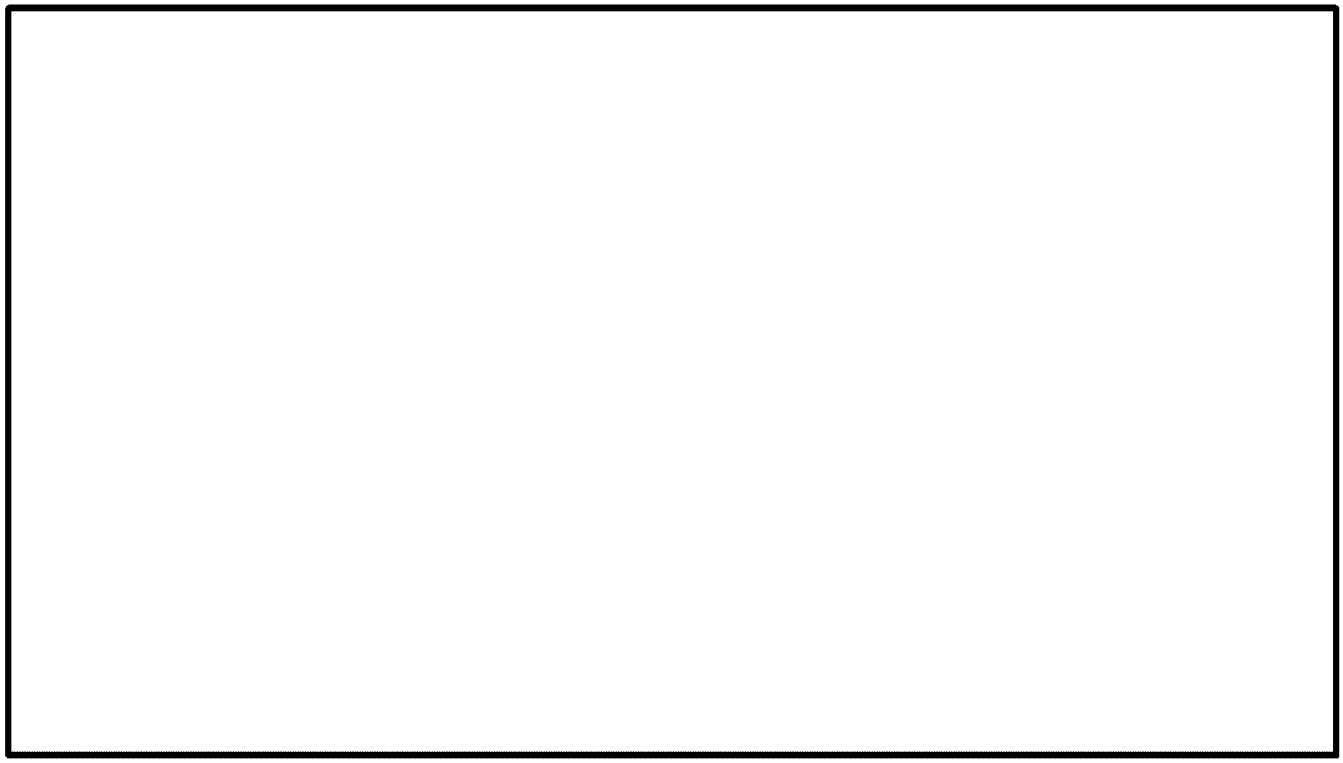
Tony

From: Symons, Craig M
Sent: Thursday, February 01, 2018 11:41 PM
To: Hinds, Ian G; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: RE: Meeting Summary and Status of Draft Delegation

Hi Ian,

(b)(5)

(b)(7)(e)



Thanks,
Craig

From: Hinds, Ian G
Sent: Thursday, February 01, 2018 2:54 PM
To: Symons, Craig M; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: Meeting Summary and Status of Draft Delegation

Craig/Molly,

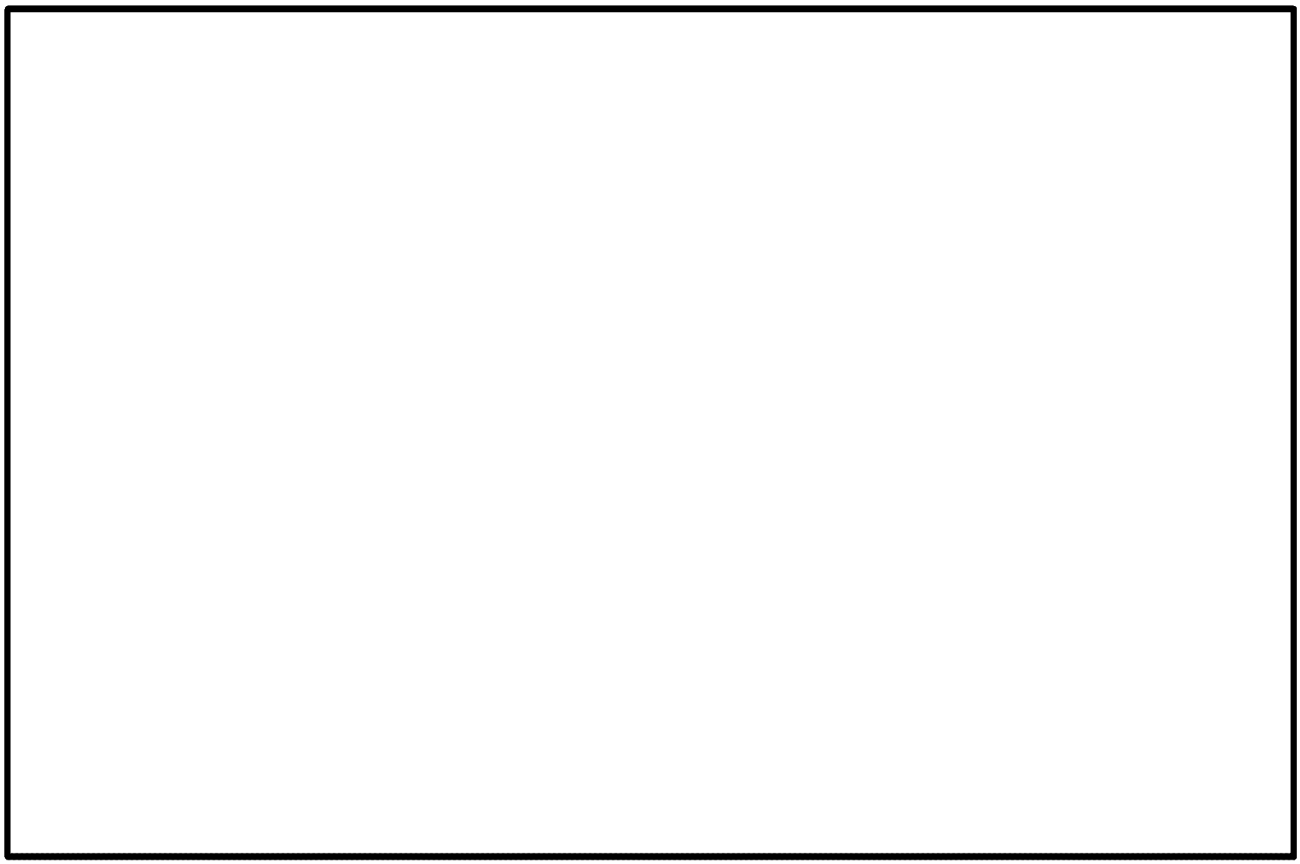
(b)(5) (b)(7)(e)

Fraud Referral Criteria Meeting Summary
Tuesday, January 30, 2018
2:00 pm

(b)(6)

USCIS Attendees: Deputy Director McCament, Donald Hawkins, Stephanie Boucher [redacted] an Hinds, Liz Gaffin, and Jessica Schau Nelson
DHS Attendees: Deputy Privacy Officer Jonathan Cantor, Susan Mathias, Alex Wood, Max Binstock, and Christa Jones

(b)(5) (b)(6)



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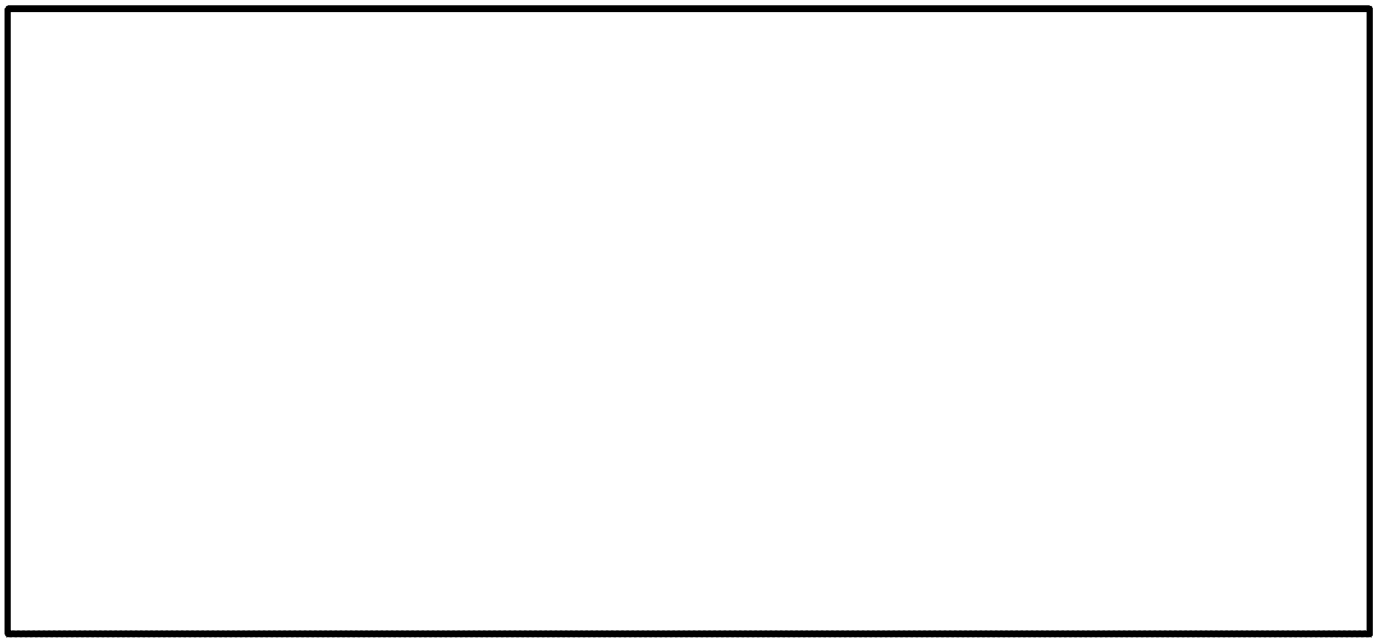

Tony is still coordinating review of the draft revised delegation. OCC received two "concur with comments" and one "concur with edits" responses from the following three offices/directorates:

(b)(5)

(b)(5)

Thanks,
Ian, Tony & Elizabeth

(b)(5)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, January 24, 2018 10:10 AM
To: OCC-Clearance; Hinds, Ian G; Carpenter, Dea D
Subject: FW: OCC Social Media Working Group contact list

Please note that the OCC SMWG contact list breaks out into individual addressees when sending an email – this is different than an email address, but the outcome is the same.

From: Gentry, Anthony E
Sent: Wednesday, January 24, 2018 11:03 AM
To: Busenkell, Kathleen R (Katie); Forest, Laura L; Gaffin, Elizabeth S; Gentry, Anthony E; Gregory, Peter D; Hinds, Ian G; Kleczek, Marguerite P (Ania); Malashock, Moshe Y (Yoel); Mazzochi, Sarah K; McIntosh, Elton D; Peterson, Rachel A; Vargas-Padilla, Nelson A; Zill, Katherine F
Cc: Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: OCC Social Media Working Group contact list

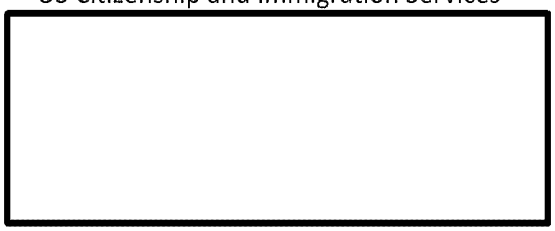
All,

The OCC Clearance Box will be using a contact list going forward to task out social medial matters for internal OCC review. Ian and I will triage and further delegate review requirements upon receipt, but everyone will be included for situational awareness (and comments are always welcome).

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Friday, October 13, 2017 3:35 PM (b)(7)(e)
To: Hinds, Jan G
Subject: [redacted]

FYI-shud have looped you in the earlier email

Anthony E. Gentry
Counsel for Intelligence & Emergency
Management Coordination

Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: Groom, Molly M
Sent: Friday, October 13, 2017 1:43:41 PM
To: Gentry, Anthony E (b)(7)(e)
Subject: [redacted]

Let's touch base on Monday and see what, if any, follow-up is needed.

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services (b)(6)
[redacted]

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From: Gentry, Anthony E
Sent: Friday, October 13, 2017 1:39 PM
To: Groom, Molly M
Subject: [redacted] (b)(7)(e)

Molly,

The DHS Privacy folks, to my recollection, did not indicate to whom or what office they will approach with their concerns. However, the Compliance group reports directly to the Deputy Privacy Officer (Jonathan R. Cantor). The new Chief Privacy Officer, Sam Kaplan, came on board in July 2017 – here is his bio: https://www.dhs.gov/person/sam-kaplan

Do you want us to reach out to Susan Mathias (or other appropriate legal counsel) to start the ball rolling on our end, or is this something better handled at Craig and your level?

Thanks

Tony

From: Groom, Molly M
Sent: Friday, October 13, 2017 10:44 AM
To: Gentry, Anthony E
Subject: [redacted] (b)(7)(e)

So DHS Privacy is escalating to whom? Will OGC or USCIS have a voice in the conversation?

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)
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From: Gentry, Anthony E
Sent: Friday, October 13, 2017 10:35 AM
To: Symons, Craig M; Gregory, Peter D; Groom, Molly M; Miles, John D; Busch, Philip B
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine F; Forest, Laura L
Subject: [redacted] (b)(7)(e)

Will do.

From: Symons, Craig M
Sent: Friday, October 13, 2017 10:33 AM
To: Gentry, Anthony E; Gregory, Peter D; Groom, Molly M; Miles, John D; Busch, Philip B
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine F; Forest, Laura L
Subject: [redacted] (b)(7)(e)

Thanks. Please let me know when you hear back from DHS.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security

[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Thursday, October 12, 2017 6:04 PM
To: Symons, Craig M; Gregory, Peter D; Groom, Molly M; Miles, John D; Busch, Philip B
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine E; Forest, Laura L

[redacted] (b)(7)(e)

Thanks

Tony

From: Symons, Craig M
Sent: Friday, October 06, 2017 1:50 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine E
Subject: [redacted] (b)(7)(e)

Great. Thanks!

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security

[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Friday, October 06, 2017 1:06 PM
To: Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-

(b)(7)(e)

Padilla, Nelson A; Zill, Katherine F

[redacted]

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Symons, Craig M
Sent: Friday, October 06, 2017 12:41 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: [redacted] (b)(7)(e)

Thanks Elizabeth. Do we have the new draft delegation of authority memorandum ready yet? I'd like to present that as a back-up option when elevating if possible.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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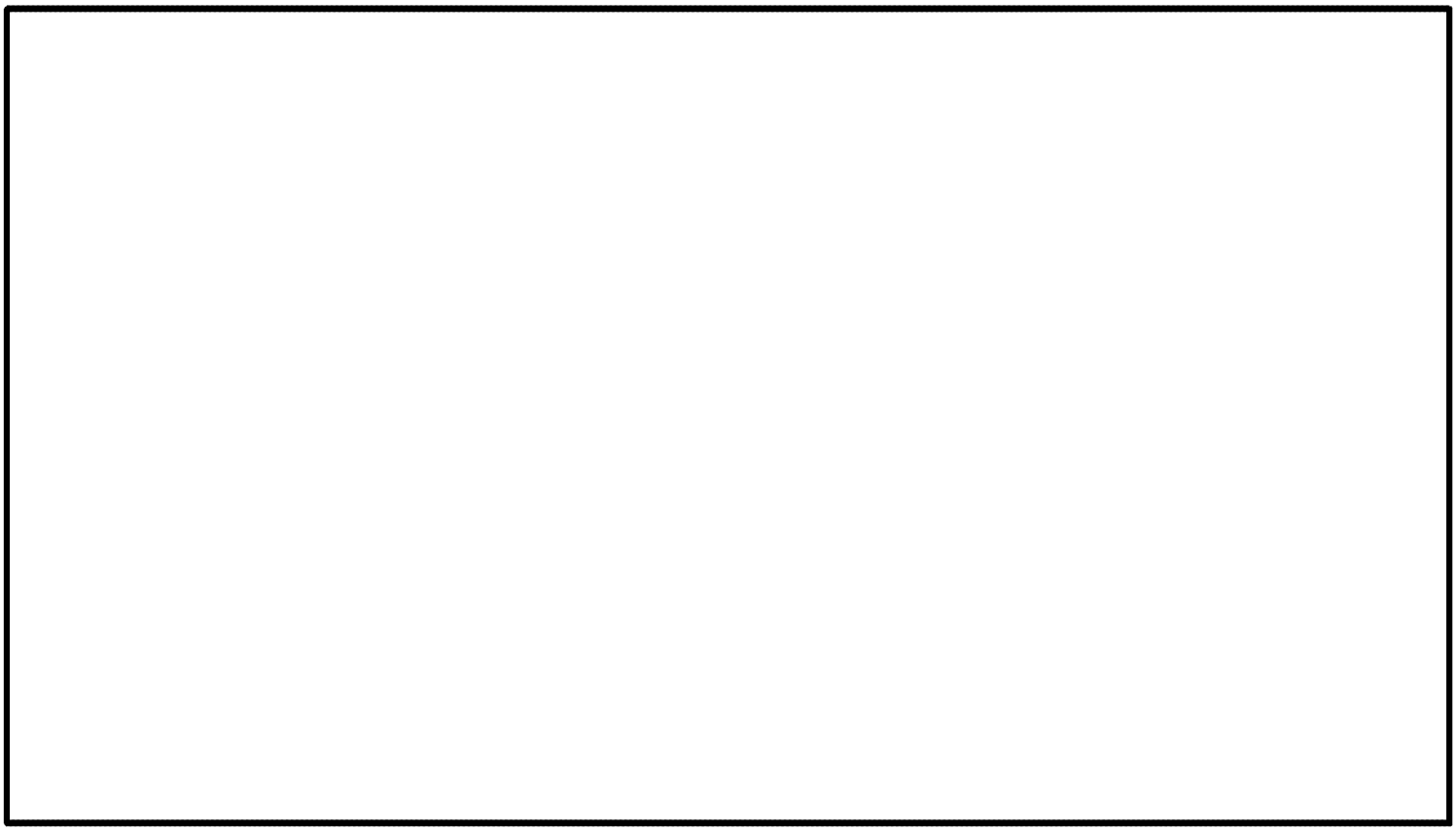
From: Gaffin, Elizabeth S
Sent: Friday, October 06, 2017 12:18:26 PM
To: Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: [redacted] (b)(7)(e)

Craig:

[redacted]

(b)(7)(e)

(b)(5) (b)(7)(e)



Elizabeth Gaffin
USCIS Office of Chief Counsel
(b)(6)

From: Vogel, Lindsay
Sent: Friday, October 06, 2017 10:05 AM
To: Shorten, Catherine C; Boucher, Stephanie M; Baker, Tamara L; Chappell-Kirby, Shyonne L; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A (b)(6)
Cc: Busenkell, Kathleen R (Katie); Shoaseged, Michael; Shumway, Michael C; Zengotitabengoa, Colleen R; Greeley, Kevin A;
Subject:
(b)(6) (b)(7)(e)

Good morning,

Thanks,
Lindsay

Lindsay Lennon Vogel
Senior Director, Privacy Compliance (Acting)
DHS Privacy Office
(b)(6)

From: Vogel, Lindsay
Sent: Wednesday, October 4, 2017 8:45 AM (b)(6) (b)(7)(e)

Good morning!

Attached is the PIA. There are only a few comments left, and I think they should be mostly handled in the SMOUT/ROB conversation.

Talk to you soon!

Lindsay << File: PUBLIC PIA, USCIS-FDNS Program, 20171003, PRIV cmts.docx >>

Lindsay Lennon Vogel
Senior Director, Privacy Compliance (Acting)
DHS Privacy Office
(b)(6)

-----Original Appointment-----
From: Shorten, Catherine C
Sent: Wednesday, October 4, 2017 8:09 AM
To: Boucher, Stephanie M; Baker, Tamara L; Chappell-Kirby, Shvonne L; Vogel, Lindsay; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A
Cc: Busenkell, Kathleen R (Katie); Shoaseged, Michael; Shumway, Michael C; Zengotitabengoa, Colleen R; Greeley, Kevin A (b)(6)
Subject: (b)(7)(e)
When: Wednesday, October 4, 2017 9:00 AM-10:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where: (b)(6)

<< File: ROB, USCIS-FDNS, 20170928, PRIV cmts.docx >> << File: SMOUT USCIS-FDNS 20170928 PRIV cmts2.docx >>
The purpose of this meeting is to discuss DHS PRIV's remaining questions, comments, and concerns on the SMOUT and ROB. The attached SMOUT and ROB include DHS PRIV's comments from 9/28/2017. We did not receive an updated PIA with new comments, but Lindsay confirmed the same comments apply to the PIA.

Where (b)(6)

Teleconferer
Access Code:

(b)(6)

(b)(7)(e)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, October 10, 2017 6:58 AM
To: Gaffin, Elizabeth S
Subject: [redacted]

Attachments: [redacted]

Here is the documents we discussed – I have not sent them out to the wider group to give Ian an opportunity to weigh-in

---

From: Gentry, Anthony E
Sent: Monday, October 09, 2017 6:41 PM (b)(7)(e)
To: Hinds, Ian G
Subject: [redacted]

Ian,

I reviewed the draft delegation and believe it can work; however, I believe that we can state our requirements more definitive – please see red line and white copy drafts of my suggested revisions.

Thanks

Tony

From: Hinds, Ian G (b)(7)(e)
Sent: Friday, October 06, 2017 4:27 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F; Zengotitabengoa, Colleen R

[redacted]

Thanks,
Ian

From: Symons, Craig M
Sent: Friday, October 06, 2017 12:41 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: [redacted]

Thanks Elizabeth. Do we have the new draft delegation of authority memorandum ready yet? I'd like to present that as a back-up option when elevating if possible.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Friday, October 06, 2017 12:18:26 PM
To: Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine E
(b)(7)(e) **Subject:** FW: [redacted] (b)(7)(e)

Craig:

(b)(5)

[redacted]

(b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted]

(b)(6)

From: Vogel, Lindsay
Sent: Friday, October 06, 2017 10:05 AM (b)(6)
To: Shorten, Catherine C; Boucher, Stephanie M; Baker, Tamara L; Chappell-Kirby, Shvonne L; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; [redacted]
Cc: Busenkell, Kathleen R (Katie); Shoaseged, Michael; Shumway, Michael C; Zengotitabengoa, Colleen R; Greeley, Kevin A; Brown, Sara C

[redacted]

Good morning, (b)(7)(e)

[redacted]

Thanks,
Lindsay

Lindsay Lennon Vogel
Senior Director, Privacy Compliance (Acting)
DHS Privacy Office
[redacted] (b)(6)

From: Vogel, Lindsay
Sent: Wednesday, October 4, 2017 8:45 AM

[redacted]

(b)(7)(e)[3]

(b)(6) (b)(7)(e)

[redacted]

Good morning!

Attached is the PIA. There are only a few comments left, and I think they should be mostly handled in the SMOUT/ROB conversation.

Talk to you soon!

Lindsay << File: PUBLIC PIA, USCIS-FDNS Program, 20171003, PRIV cmts.docx >>

Lindsay Lennon Vogel
Senior Director, Privacy Compliance (Acting)
DHS Privacy Office
[redacted] (b)(6)

-----Original Appointment-----
From: Shorten, Catherine C (b)(6)
Sent: Wednesday, October 4, 2017 8:09 AM
To: Boucher, Stephanie M; Baker, Tamara L; Chappell-Kirby, Shvonne L; Vogel, Lindsay; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; [redacted]
Cc: Busenkell, Kathleen R (Katie); Shoaseged, Michael; Shumway, Michael C; Zengotitabengoa, Colleen R; Greeley, Kevin A; [redacted]
Subject: [redacted] (b)(7)(e)
When: Wednesday, October 4, 2017 9:00 AM-10:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where: [redacted] (b)(6)

<< File: ROB, USCIS-FDNS, 20170928, PRIV cmts.docx >> << File: SMOUT USCIS-FDNS 20170928 PRIV cmts2.docx >>
The purpose of this meeting is to discuss DHS PRIV's remaining questions, comments, and concerns on the SMOUT and ROB. The attached SMOUT and ROB include DHS PRIV's comments from 9/28/2017. We did not receive an updated PIA with new comments, but Lindsay confirmed the same comments apply to the PIA.

[redacted] (b)(6)

DRAFT DOCUMENT
PRE-DECISIONAL

Department of Homeland Security
DHS Delegation Number: 15002
Revision Number: 01
Issue Date:

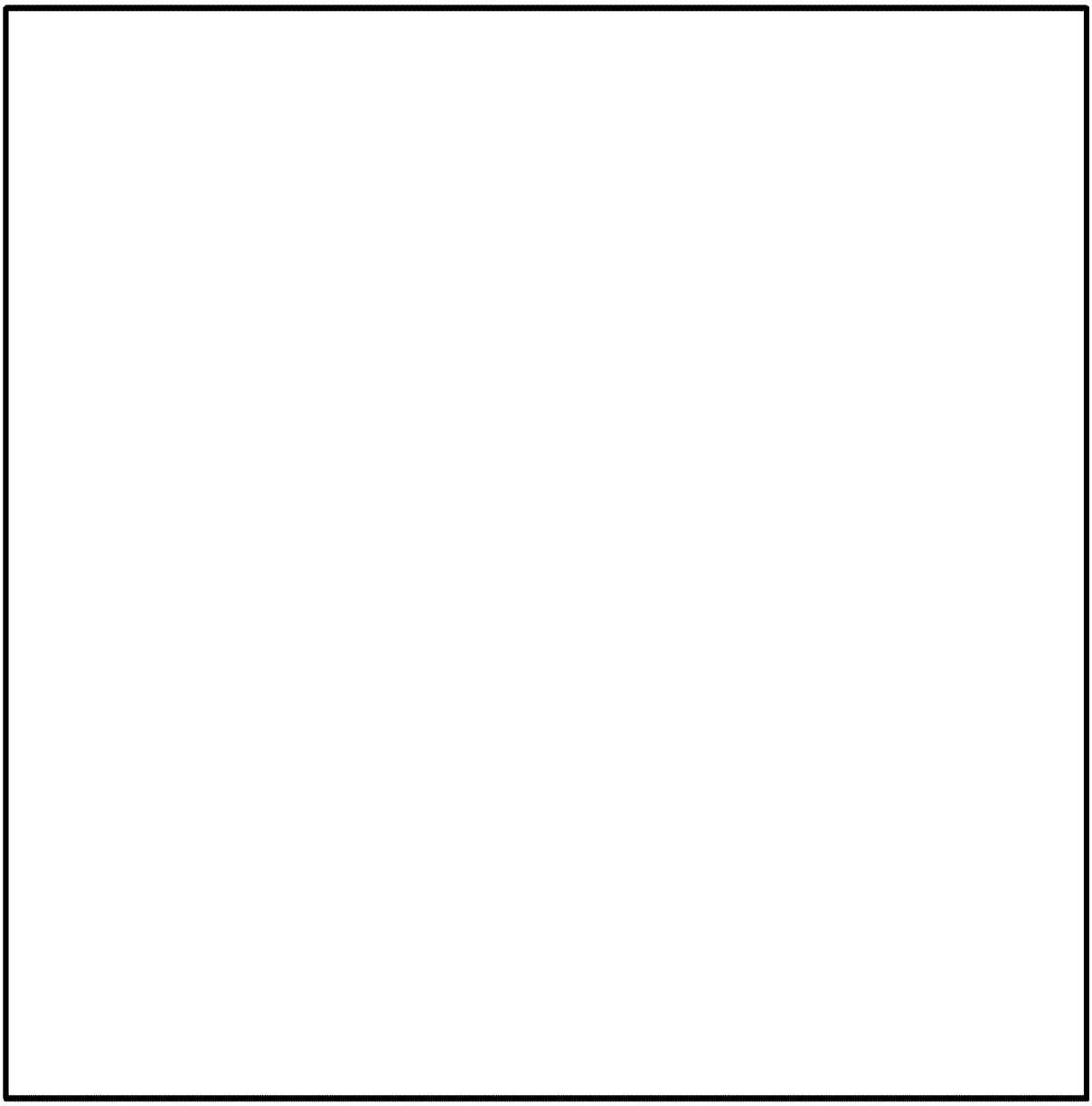
DELEGATION TO THE DIRECTOR OF U.S. CITIZENSHIP AND IMMIGRATION SERVICES TO CONDUCT CERTAIN LAW ENFORCEMENT ACTIVITIES

I. Purpose

(b)(5)

[redacted]

(b)(5)



Shirk, Georgette L

Subject: FW: Pre-Brief | Meeting w/Jonathan Cantor; Social Media (Scheduled 1/9)
Location: USCIS, WILCOXCONFRM 5110

Start: Mon 1/8/2018 2:00 PM
End: Mon 1/8/2018 2:45 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Scheduler, McCament

Elizabeth,

Here is the info for this afternoon's SM meeting/pre-brief.

Thanks

Tony

-----Original Appointment-----
From: Scheduler, McCament
Sent: Friday, January 05, 2018 6:00 PM
To: Scheduler, McCament; McCament, James W; Swanson, Toni; Hawkins, Donald K; Boucher, Stephanie M; Emrich, Matthew D; Davidson, Andrew J; [redacted] Symons, Craig M; Hinds, Ian G; Gentry, Anthony E; Gregory, Peter D; Luong, Quan K (b)(6)
Subject: Pre-Brief | Meeting w/Jonathan Cantor; Social Media (Scheduled 1/9)
When: Monday, January 08, 2018 3:00 PM-3:45 PM (UTC-05:00) Eastern Time (US & Canada).
Where: USCIS, WILCOXCONFRM 5110

Attending:

D2
Toni Swanson
Donald Hawkins
Stephanie Boucher
Matt Emrich
Andrew Davidson
[redacted] (b)(6)
Craig Symons
Ian Hinds
Anthony Gentry
Peter Gregory
Quan Luong

Shirk, Georgette L

Subject: FW: Privacy Training (for SVPI FDNS IO Social Media access)
Location: 999, 3rd floor SVPI conference room

Start: Wed 9/27/2017 9:00 AM
End: Wed 9/27/2017 10:30 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Lenkowsky, Matthew

Ian,

FYI.

Tony

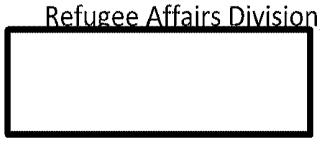
-----Original Appointment-----
From: Lenkowsky, Matthew (b)(6)
Sent: Friday, September 22, 2017 3:28 PM
To: Lenkowsky, Matthew; Miller, Richard L [redacted] Haverkamp, Emily R; [redacted] Sohonyay, Simon P; [redacted] Drumm, Nicholas A; [redacted] Lockett, Vania T; Chappell-Kirby, Shvonne L [redacted]; Gaffin, Elizabeth S; Gentry, Anthony E
Subject: Privacy Training (for SVPI FDNS IO Social Media access)
When: Wednesday, September 27, 2017 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).
Where: 999, 3rd floor SVPI conference room

All – (b)(5) (b)(7)(e)

[redacted]

Best,

Matt Lenkowsky
Branch Chief, Security Vetting & Program Integrity



(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, November 15, 2017 8:32 AM
To: Gaffin, Elizabeth S
Subject: FW: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today

Sensitivity: Confidential

FYI :O)

From: Gregory, Peter D
Sent: Wednesday, November 15, 2017 9:30 AM
To: Gentry, Anthony E; Symons, Craig M; Forest, Laura L
Cc: Hinds, Ian G
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

(b)(5) (b)(7)(e)

[redacted]

Peter D. Gregory
USCIS, Office of Chief Counsel

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, November 15, 2017 7:54 AM
To: Symons, Craig M; Forest, Laura L; Gregory, Peter D
Cc: Hinds, Ian G
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Importance: High
Sensitivity: Confidential

+Peter and Laura

GM Craig, (b)(5) (b)(7)(e)

[redacted]

However, given that the question relates to OSI equities I defer to Peter and Laura as to whether the current language in the proposed delegation (attached) is sufficient to meet OSI's mission requirements, and also defer to CALD regarding the second issue of "officer" versus "employee" (I believe this issue was discussed early on in the process).

Thanks

Tony

From: Symons, Craig M
Sent: Tuesday, November 14, 2017 10:45 6PM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential (b)(5) (b)(7)(e)

[redacted]

As for the "officer" language, I don't think that should be a problem. As I recall, our regulatory definition of immigration officer is very broad.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security

[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Tuesday, November 14, 2017 3:58 PM
To: Symons, Craig M
Cc: Hinds, Ian G
Subject: FW: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Importance: High
Sensitivity: Confidential

Craig, (b)(5)

[redacted]

Please let me know if you are going to respond to D2, or wish me to do so.

Thanks

/vr/

Tony

From: Hamilton, Cristina A
Sent: Tuesday, November 14, 2017 3:51 PM
To: Gentry, Anthony E; Greeley, Kevin A
Cc: Hinds, Ian G
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

Thanks, Tony. I've updated Kathy, and will let you know if she weighs in on the issue, but she is pretty tied up. I'm also attaching a good comment that Kevin has made consistently on this delegation issue to give the agency the broadest flexibility which personnel it chooses to exercise the delegation.

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS

[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Tuesday, November 14, 2017 3:40 PM

To: Hamilton, Cristina A; Greeley, Kevin A
Cc: Hinds, Ian G
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

+Ian

Cristina,

Thanks for your observation - OCC believes that the clause is sufficient, and I will pass your comments to Craig so he can consider them when coordinating with D1/D2.

Thanks!

Tony

From: Hamilton, Cristina A
Sent: Tuesday, November 14, 2017 3:36 PM
To: Greeley, Kevin A
Cc: Gentry, Anthony E
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

+Tony (b)(5)

[redacted]

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS

[redacted]

(b)(6)

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From: Greeley, Kevin A
Sent: Tuesday, November 14, 2017 3:29 PM
To: Hamilton, Cristina A
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

(b)(5)

[redacted]

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)
[redacted] (b)(6)

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that is sensitive or protected by applicable law. Unauthorized use or dissemination of this email and any attachments is
strictly prohibited. If you are not the intended recipient, please notify the sender and delete or destroy all copies.

From: Hamilton, Cristina A
Sent: Tuesday, November 14, 2017 3:27 PM
To: Greeley, Kevin A
Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

(b)(5)

[redacted]

Cristina Hamilton
Chief, National Security and
Benefits Integrity Division
Office of Policy and Strategy, USCIS
[redacted] (b)(6)

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From: Greeley, Kevin A
Sent: Tuesday, November 14, 2017 12:19 PM
To: Hamilton, Cristina A

Subject: RE: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Sensitivity: Confidential

Hi, Cristina. Here is one comment from me for your consideration.

Please note the 3pm deadline.

Thanks.

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)

[redacted] (b)(6)

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that is sensitive or protected by applicable law. Unauthorized use or dissemination of this email and any attachments is
strictly prohibited. If you are not the intended recipient, please notify the sender and delete or destroy all copies.

From: Gentry, Anthony E
Sent: Tuesday, November 14, 2017 12:03 PM
To: Emrich, Matthew D; Quinn, Kevin T; Dawson, Inga I; Yi, Jennifer H (Jen); Hawkins, Donald K; Boucher, Stephanie M; Greeley, Kevin A; Hamilton, Cristina A
Cc: Hinds, Ian G; Symons, Craig M
Subject: Proposal to Revise Delegation to the Director of USCIS to Conduct Certain LE Activities - S: 3:00pm today
Importance: High
Sensitivity: Confidential

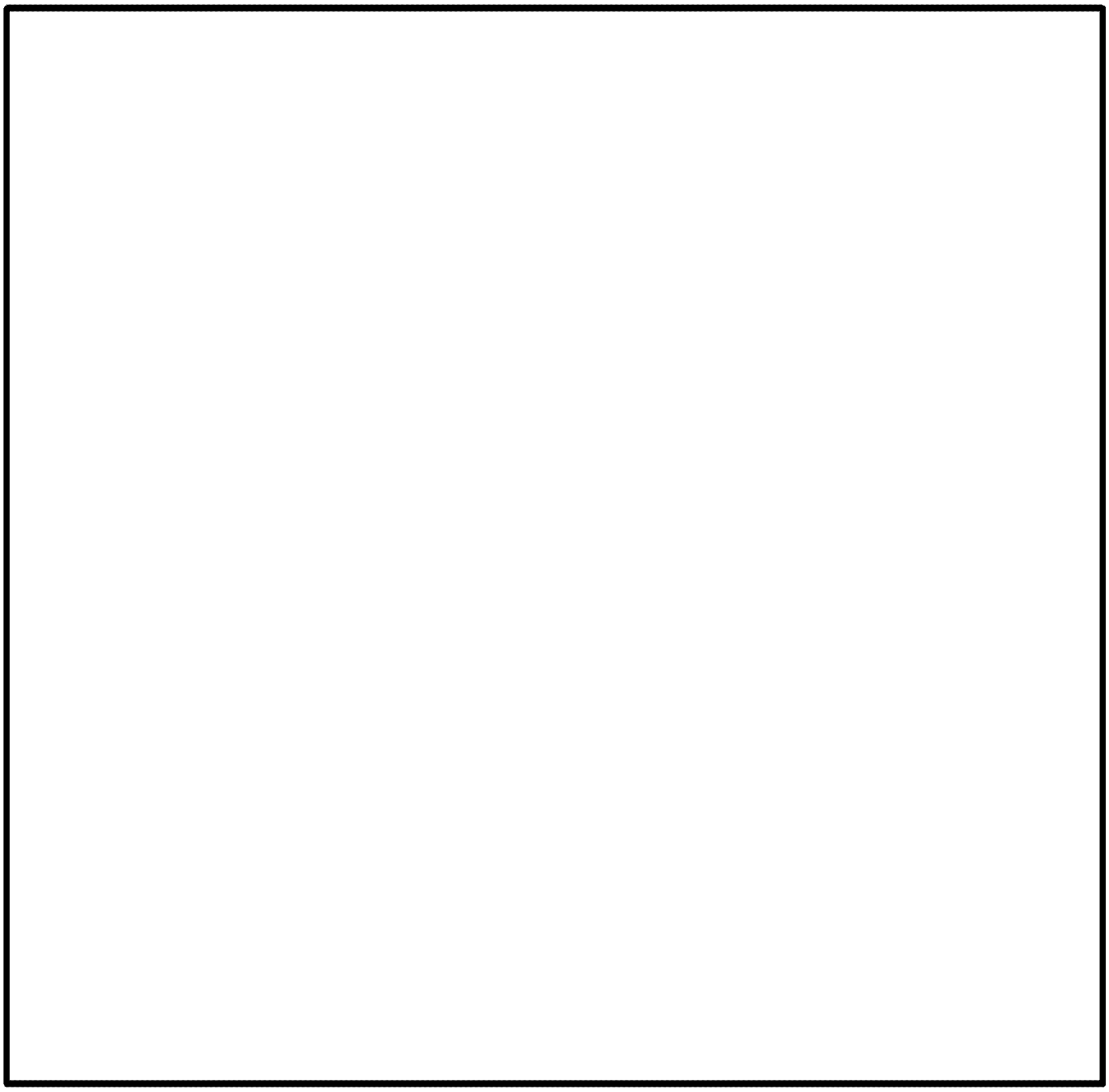
FOR OFFICIAL USE ONLY – ATTORNEY WORK PRODUCT // ATTORNEY CLIENT DISCUSSION

USCIS Internal Discussion and Review Only – **S: NLT 3:00pm today to OCC**

(b)(5) [redacted]

(b)(7)(e)

(b)(5)



Thanks.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, November 06, 2017 7:19 AM
To: OCC-Clearance
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115
Attachments: Draft Response_Jayapal_PVY +ola (3).cms.doc

Dea,

Do you want me to respond back to the client?

Thanks

Tony

From: Symons, Craig M
Sent: Sunday, November 05, 2017 10:59 PM
To: Groom, Molly M; OCC-Clearance
Cc: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi everyone, (b)(5)

[redacted]

Thanks,
Craig

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

This communication, along with any attachments, may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

From: Groom, Molly M
Sent: Thursday, November 02, 2017 10:07 AM
To: OCC-Clearance; Symons, Craig M
Cc: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

And attaching the response.

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

I've reviewed and had an edit. (b)(5)

[redacted]

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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We had a discussion with Craig yesterday about this issue in another context sip I wanted to review this to ensure it is in line with his views. Ian participated as well. So I'm ok if he confirms that this response is in line with yesterday's discussion. Otherwise I can take a look as soon as I arrive at the office.

From: OCC-Clearance
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Cc: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good Morning Craig and Molly:

Apologies for the multiple message re: this review. Here are all the latest documents that are part of this task.

Attached are the following documents: 1) incoming correspondence, 2) draft USCIS response (redline), 3) SORN PAG, and 4) message sent to you yesterday by Elizabeth re: your review of this matter.

EXSO is anxious for our response. Please let us know if you have any edits/comments/concerns. All OCC SMEs have reviewed and their input is included in the draft response.

Thanks so much, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Wednesday, November 01, 2017 5:54 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115
Importance: High

Craig and Molly,

Exec Sec is pinging OCC for a response to this action. Please let the Box know if you want to review the attached before it is sent back to the client. There are two copies attached – redline and clean.

Thanks

Tony

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, November 01, 2017 5:16 PM
To: Gaffin, Elizabeth S; OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon,

Please provide an update on OCC's clearance.

Thank you,

Karen

[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Monday, October 30, 2017 1:56 PM
To: USCIS Exec Congr Corresp; OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi Karen

I need to forward the draft response to my leadership. I will do so shortly

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Monday, October 30, 2017 1:55 PM
To: OCC-Clearance
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Thank you, Cathy.

Can we please get an ETA for OCC clearance.

Thank you,

Karen

[redacted] (b)(6)

From: OCC-Clearance
Sent: Friday, October 27, 2017 10:10 AM
To: USCIS Exec Congr Corresp
Cc: Luong, Quan K; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; CISOCC CAL1; Gaffin, Elizabeth S

Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good Morning Karen,

Adding the OCC folks who are reviewing this letter/response so they can provide a status update. Thanks, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, October 27, 2017 9:41 AM
To: OCC-Clearance
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning,

Please provide a status on your clearance.

Thank you,

Karen

[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Thursday, October 26, 2017 11:05 AM
To: OCC-Clearance
Cc: USCIS Exec Congr Corresp
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning OCC –

Alan Atkinson had Avi Arditti review the attached response I sent you yesterday. Avi had some edits. Please use the version with track changes that is in Alan's attached email for your clearance.

Thank you,

Karen

[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, October 25, 2017 12:50 PM
To: OCC-Clearance
Cc: USCIS Exec Congr Corresp
Subject: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon **OCC**,

Rep. Jayapal and 16 other Members of Congress wrote to President Trump regarding the Federal Register's proposal of using social media as an information collecting tool on migrants, permanent residents, and American citizens.

PVY drafted the attached response using the Public Affairs Guidance also attached.

Please provide OCC clearance **by 3:00 p.m. Thursday, October 26.**

Thank you,

Karen (b)(6)

From: USCIS Privacy Inquiries
Sent: Wednesday, October 25, 2017 12:00 PM
To: Tait, Karen E; USCIS Privacy Inquiries
Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: RE: [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good morning,

On behalf of the Office of Privacy, attached is a draft letter to Rep. Jayapal et al for your review.

Thank you,

Cherisse L. James | Mission Support Specialist
U.S. Citizenship and Immigration Services (USCIS) | Office of Privacy (PVY)
(b)(6)

From: Tait, Karen E
Sent: Friday, October 20, 2017 2:04 PM
To: USCIS Privacy Inquiries
Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Good afternoon **PVY**,

Rep. Jayapal and 16 other Members of Congress wrote to President Trump regarding the Federal Register's proposal of using social media as an information collecting tool on migrants, permanent residents, and American citizens.

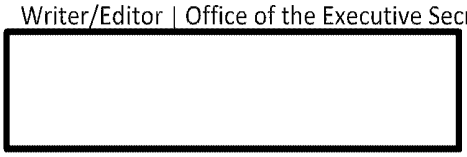
Please use the attached draft response template and the Public Affairs Guidance and provide EXSO with a draft response **by 3:00 p.m. Wednesday, October 25**.

EXSO will submit the final draft to **OCC, OLA,** the Director's Office, and DHS for clearance.

Please let us know if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat



(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, November 06, 2017 7:30 AM
To: OCC-Clearance
Subject: FW: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Looks like Elizabeth has it!

From: Gaffin, Elizabeth S
Sent: Monday, November 06, 2017 8:28 AM
To: Symons, Craig M; Groom, Molly M; OCC-Clearance
Cc: Hinds, Ian G; Gentry, Anthony E
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

I have no objection to the deletion as the following sentiment reflects in part the purpose for the collection : Any search of open source or social media information is in connection with a request for immigration benefits, and is part of our background and security check process .

Please let me know whether there are any other edits/comments. If not I will return this latest version to OLA

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Symons, Craig M
Sent: Sunday, November 05, 2017 10:59 PM
To: Groom, Molly M; OCC-Clearance
Cc: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

Hi everyone,

I made a couple of changes (attached). Please note, I took out the following sentence:

"USCIS is not currently conducting proactive monitoring of social media for individuals; rather, USCIS currently looks at those benefit requests in which indicators of potential fraud, criminal, public safety, or national security concerns are identified."

If you think it is important to retain and want to discuss, please let me know.

Thanks,
Craig

Craig M. Symons

Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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Subject: RE: REQUEST FOR OCC CLEARANCE [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

And attaching the response.

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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I've reviewed and had an edit.

Craig—we added the below language to be consistent with other responses in development on this subject. Are you comfortable with including them—they are legally accurate, but go to the concerns with framing the policy that we discussed yesterday. I've pasted them below.

(b)(5)

[redacted]

MOLLY M. GROOM
Deputy Chief Counsel | Office of Chief Counsel | U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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We had a discussion with Craig yesterday about this issue in another context sip I wanted to review this to ensure it is in line with his views. Ian participated as well. So I'm ok if he confirms that this response is in line with yesterday's discussion. Otherwise I can take a look as soon as I arrive at the office.

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Good Morning Craig and Molly:

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DHS | USCIS | Office of the Chief Counsel

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Importance: High

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Please provide an update on OCC's clearance.

Thank you,

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To: Tait, Karen E; USCIS Privacy Inquiries
Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: RE: [DHS Congressional Correspondence] Rep. Jayapal +16, regarding SORN and Social Media, WF 1152115

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Thank you,

Cherisse L. James | Mission Support Specialist
U.S. Citizenship and Immigration Services (USCIS) | Office of Privacy (PVY)
[redacted] (b)(6)

From: Tait, Karen E
Sent: Friday, October 20, 2017 2:04 PM
To: USCIS Privacy Inquiries
Cc: Boucher, Stephanie M; #USCIS OLA Clearance; OCC-Clearance; AAO-Clearance; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
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Please let us know if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat

[redacted] (b)(6)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Monday, February 05, 2018 2:40 PM
To: Gentry, Anthony E; Mazzochi, Sarah K; Groom, Molly M; Hinds, Ian G
Subject: FW: Signed Jayapal Response re social media
Attachments: Signed Jayapal response.pdf

This is to follow up with an earlier e-mail in which I mentioned that the response to Congresswoman Jayapal had not been finalized and signed. Apparently it has. Attached please find the final version

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Arditti, Avi
Sent: Monday, February 05, 2018 3:34 PM
To: Gaffin, Elizabeth S
Subject: FW: Signed Jayapal Response

Good timing!

From: Tait, Karen E
Sent: Monday, February 05, 2018 3:33 PM
To: Arditti, Avi
Subject: Signed Jayapal Response

Here you go. We transmitted this on Friday via email and mailed the 16 co-signers letters via USPS.

Let me know if you need anything further.

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat
[redacted] (b)(6)

Referred to Department of Homeland Security

Referred to Department of Homeland Security

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 9:08 AM
To: Hinds, Ian G
Subject: FW: SMOUT USCIS-FDNS 20170928 PRIV cmts2
Attachments: SMOUT USCIS-FDNS 20170928 PRIV cmts2.docx

From [redacted] (b)(6)
Sent: Wednesday, October 04, 2017 10:06 AM
To: Shorten, Catherine C; Baker, Tamara L; Vargas-Padilla, Nelson A; Gaffin, Elizabeth S; Gentry, Anthony E; [redacted]
Cc: Chappell-Kirby, Shvonne L
Subject: RE: SMOUT USCIS-FDNS 20170928 PRIV cmts2

Thank you. Didn't intend to leave anybody out.

Here's the attachment.

[redacted]

[redacted] (b)(6)

From: Shorten, Catherine C
Sent: Wednesday, October 04, 2017 10:05 AM
To: [redacted]aker, Tamara L; Vargas-Padilla, Nelson A; Gaffin, Elizabeth S; Gentry, Anthony E; [redacted]
Cc: Chappell-Kirby, Shvonne L (b)(6)
Subject: RE: SMOUT USCIS-FDNS 20170928 PRIV cmts2

Adding Shvonne Chappell-Kirby.

Catherine Catanzaro Shorten
Privacy Analyst, CIPP/G
Office of Privacy
U.S. Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

(b)(6)

From: [redacted] (b)(6)
Sent: Wednesday, October 04, 2017 9:59 AM
To: Shorten, Catherine C; Baker, Tamara L; Vargas-Padilla, Nelson A; Gaffin, Elizabeth S; Gentry, Anthony E; [redacted]
Subject: SMOUT USCIS-FDNS 20170928 PRIV cmts2

I've added language related to the "three or four sentences" we discussed on the call. They're highlighted in red, and I welcome other thoughts.

Thank you all for your support on the call.

[redacted]

The Privacy Office
U.S. Department of Homeland Security
Washington, DC 20528
703-235-0780, pia@dhs.gov
www.dhs.gov/privacy

DHS OPERATIONAL USE OF SOCIAL MEDIA

This template is used to assess the Department's Operational Use of Social Media, consistent with Management Directive 110-01.

The DHS Privacy Office has created this template to determine privacy compliance with Management Directive 110-01, *Privacy Policy for Operational Use of Social Media*. For the purposes of the Management Directive and this template, "Operational Use" means authorized use of social media to collect personally identifiable information for the purpose of enhancing situational awareness, investigating an individual in a criminal, civil, or administrative context, making a benefit determination about a person, making a personnel determination about a Department employee, making a suitability determination about a prospective Department employee, or for any other official Department purpose that has the potential to affect the rights, privileges, or benefits of an individual. Operational use does not include the use of search engines for general Internet research, nor does it include the use of social media for professional development such as training and continuing education or for facilitating internal meetings. The following uses of social media are exempt from the Management Directive and are not subject to this requirement[1]:

a) Communications and outreach with the public authorized by the Office of Public Affairs (covered by the existing PIAs: DHS/ALL/PIA-031 - Use of Social Networking Interactions and Applications Communications/Outreach/Public Dialogue and DHS/ALL/PIA-036 - Use of Unidirectional Social Media Applications); and

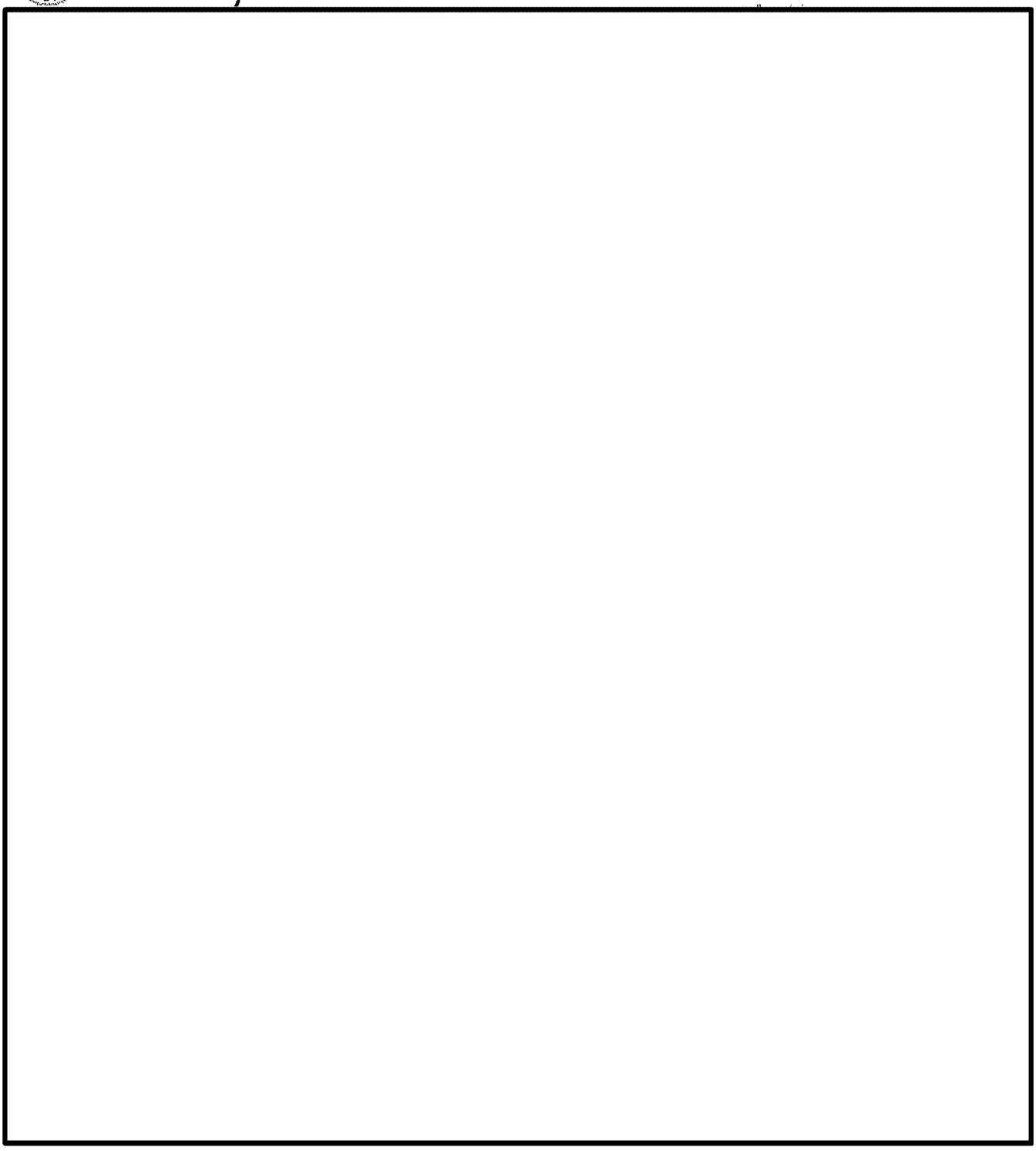
b) The conduct of authorized intelligence activities carried out by the Office of Intelligence and Analysis, the intelligence and counterintelligence elements of the United States Coast Guard, or any other Component performing authorized foreign intelligence or counterintelligence functions, in accordance with the provisions of Executive Order 12333, as amended.

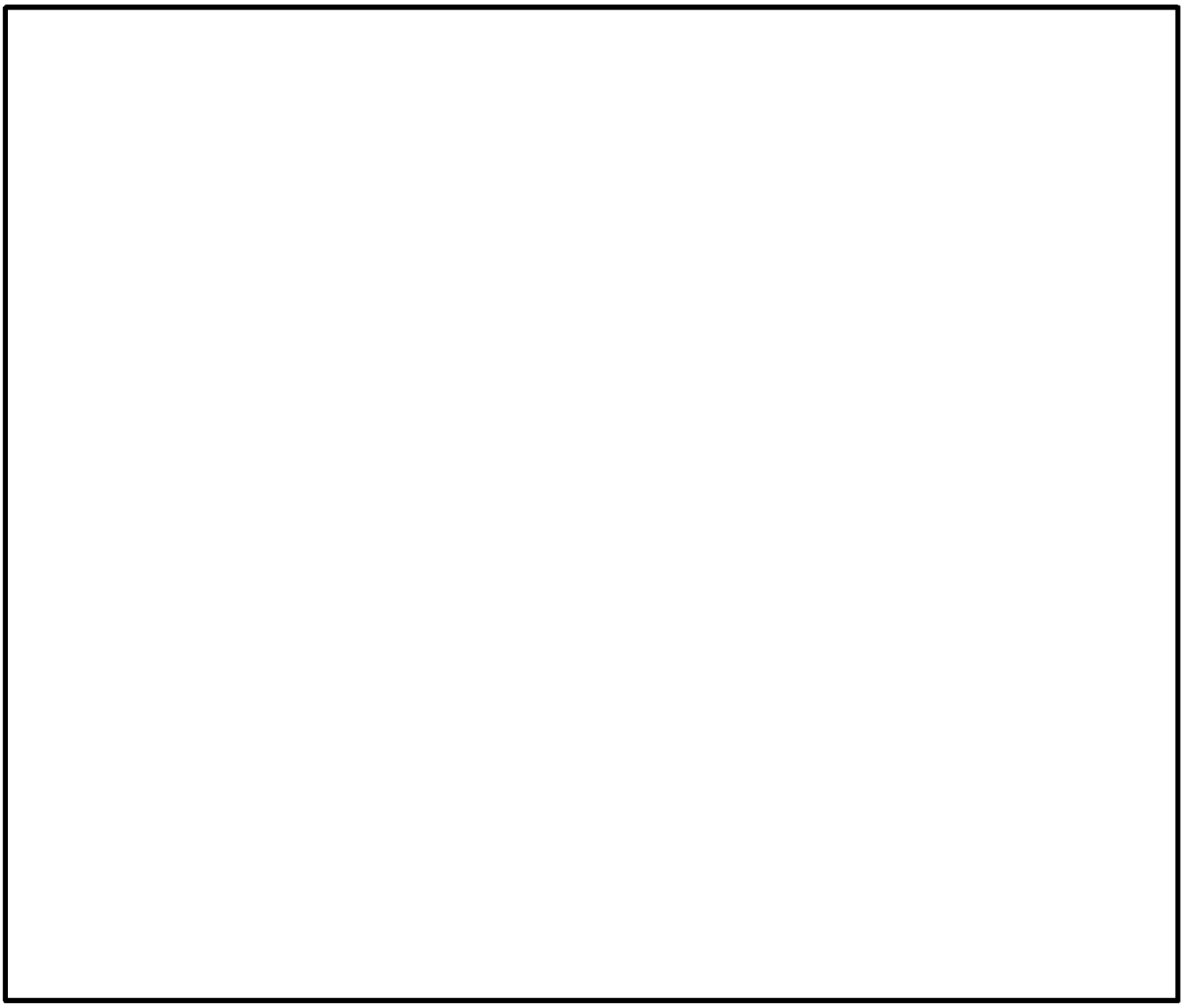
This template shall be used to document the process to be followed by all programs engaging in operational uses of social media; to identify information technology systems, technologies, rulemakings, programs, or pilot projects that involve PII and other activities that otherwise impact the privacy of individuals as determined by the Chief Privacy Officer; and to assess whether there is a need for additional Privacy Compliance Documentation. Components may appeal to the Deputy Secretary for

[1] Gathering information by the Office of Operations Coordination and Planning (OPS) to enhance situational awareness is exempt from this requirement and is covered by the existing PIA. *See* DHS/OPS/PIA-004(d) - Publicly Available Social Media Monitoring and Situational Awareness Initiative Update, *available at* www.dhs.gov/privacy.

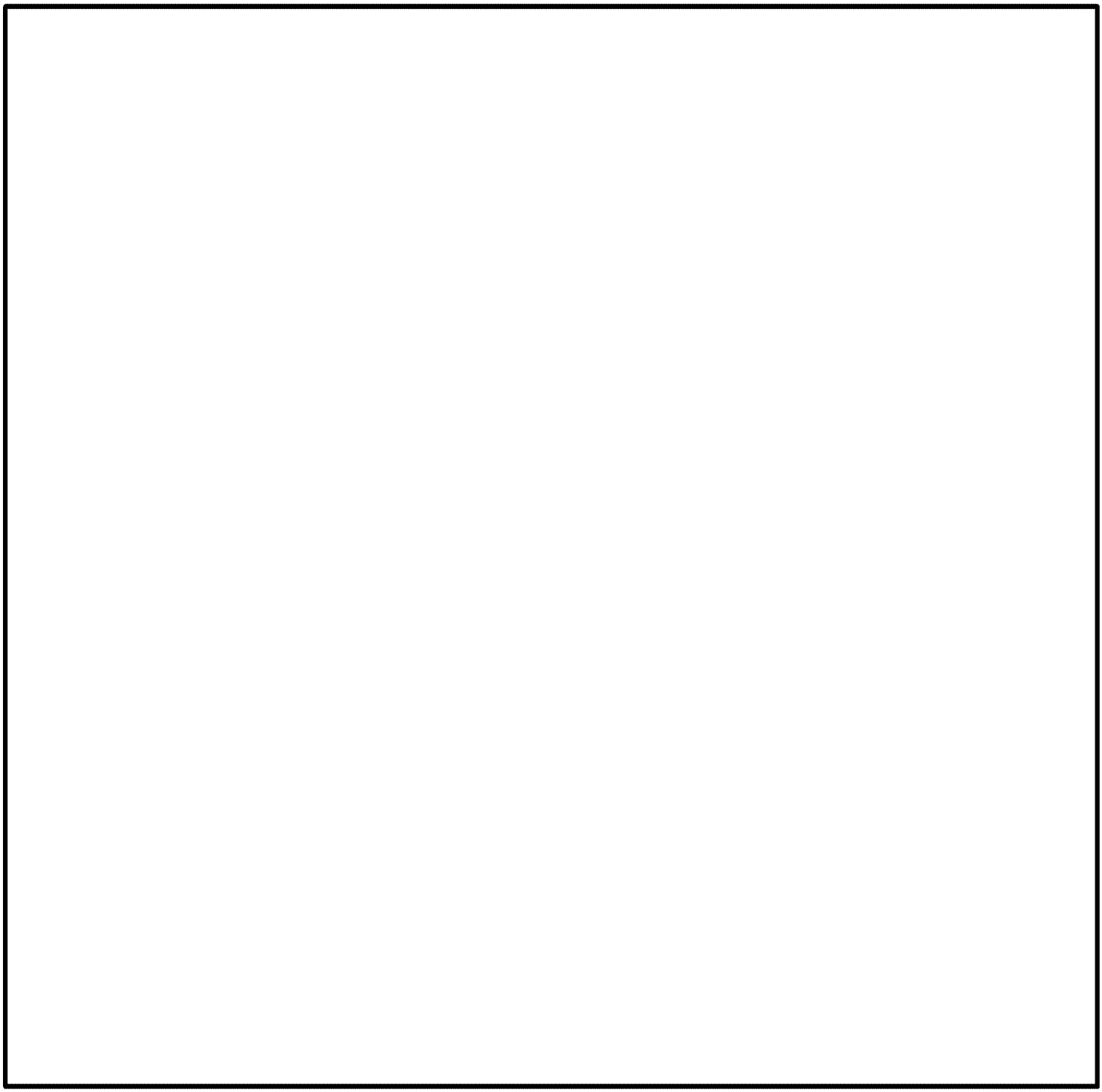
Homeland Security if there is disagreement over the DHS Privacy Office determination of privacy compliance for the operational use of social media.

The Privacy Office
U.S. Department of Homeland Security
Washington, DC 20528
703-235-0780, pia@dhs.gov





The Privacy Office
U.S. Department of Homeland Security
Washington, DC 20528
703-235-0780, pia@dhs.gov
www.dhs.gov/privacy



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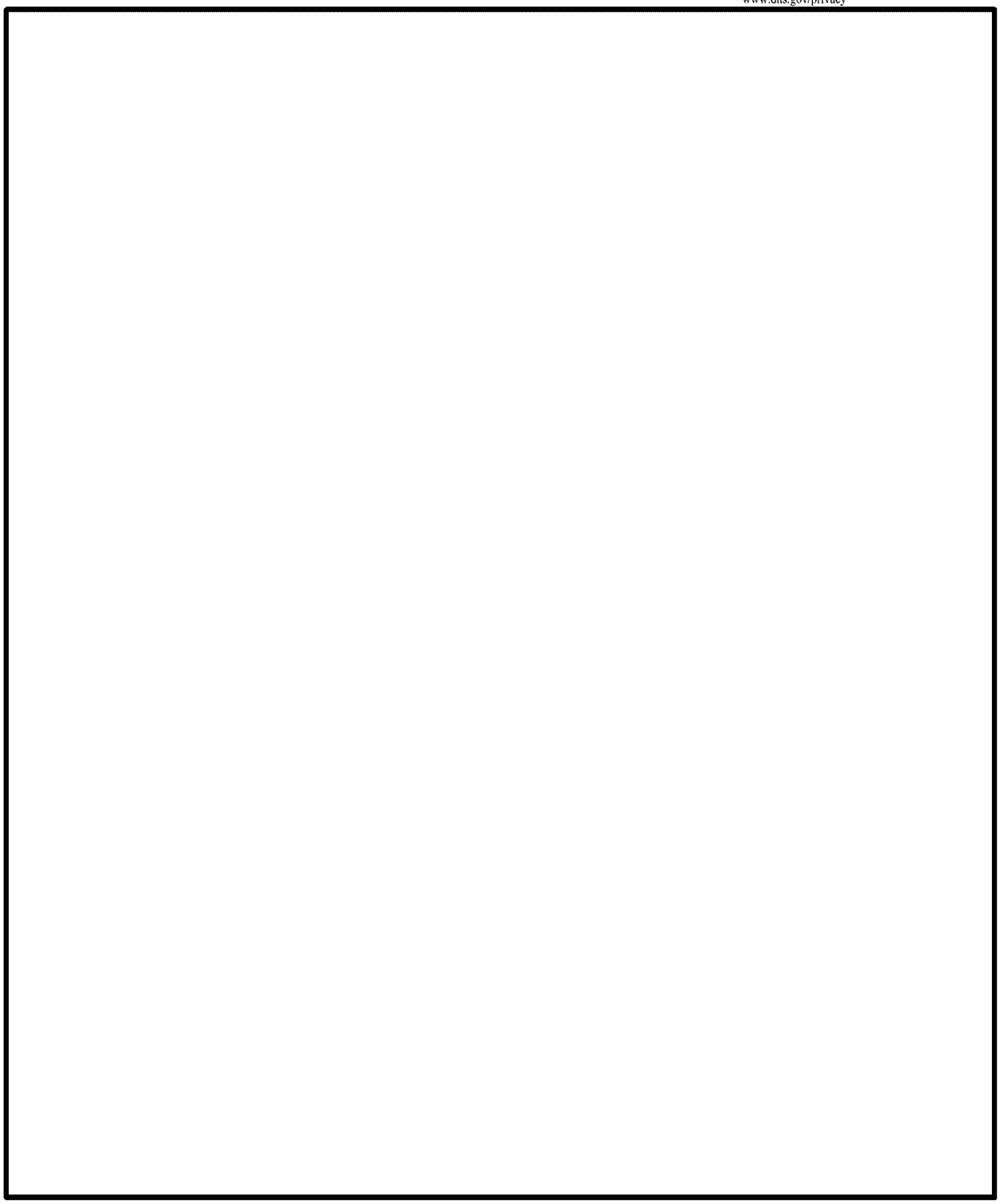

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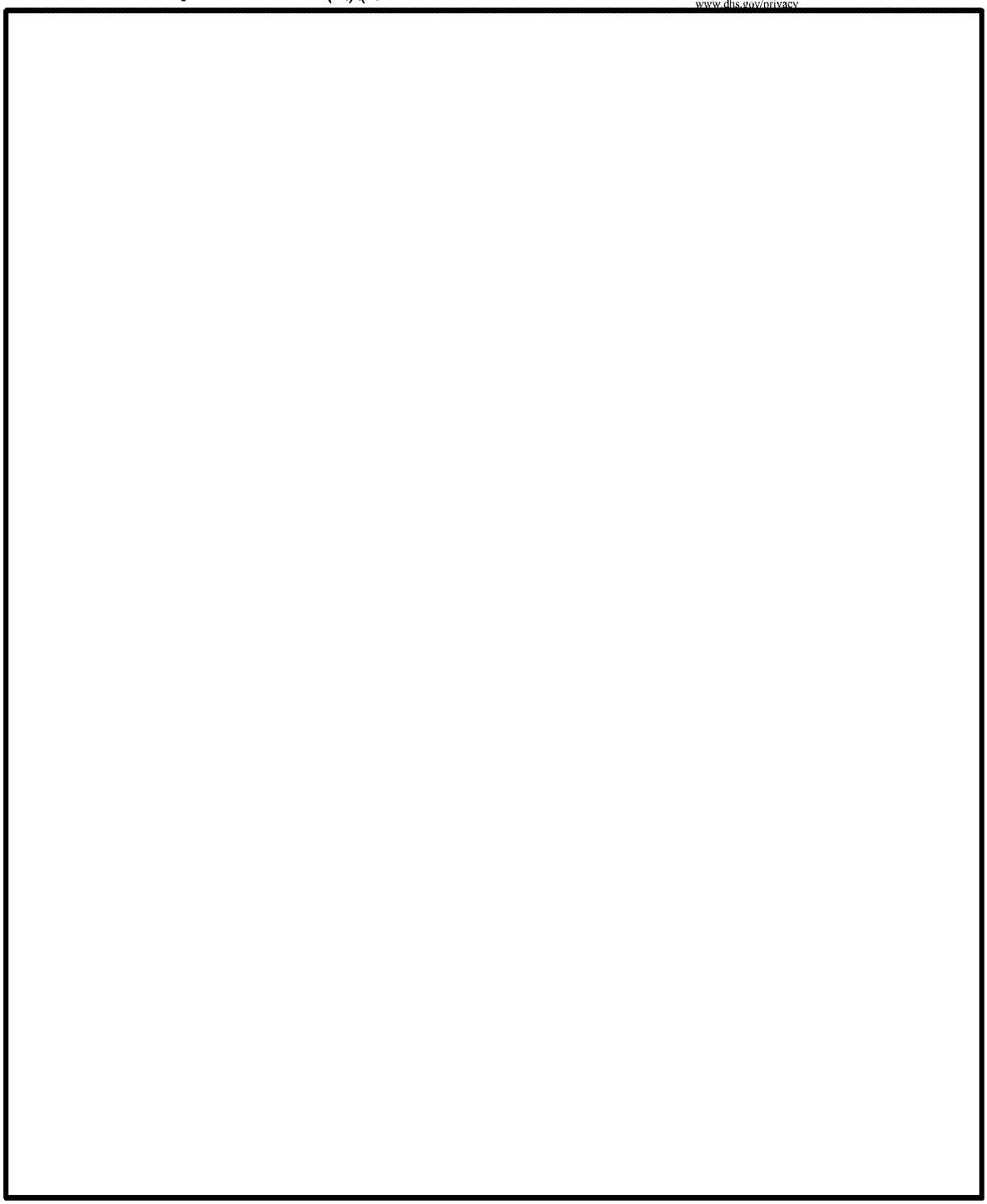

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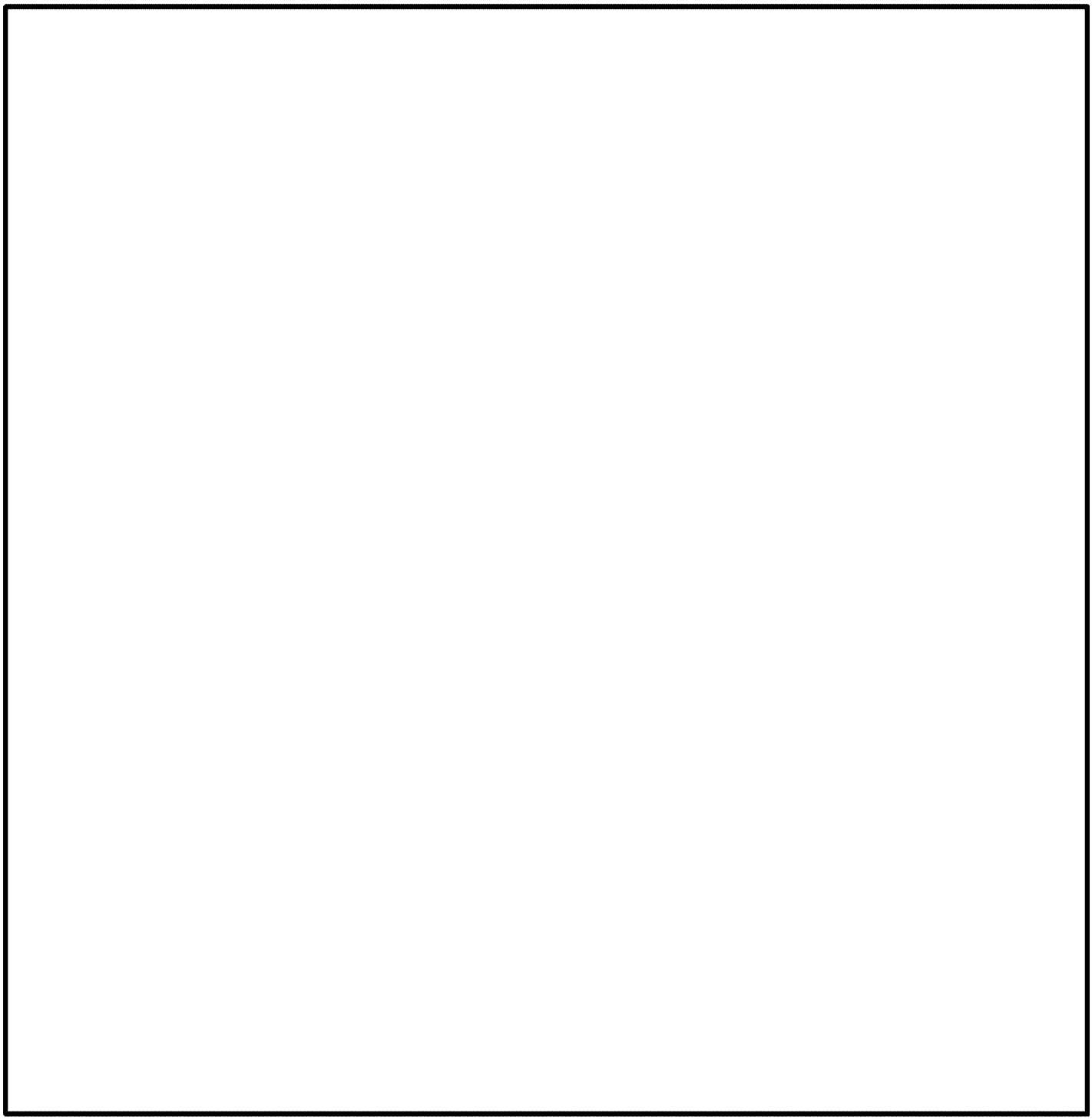

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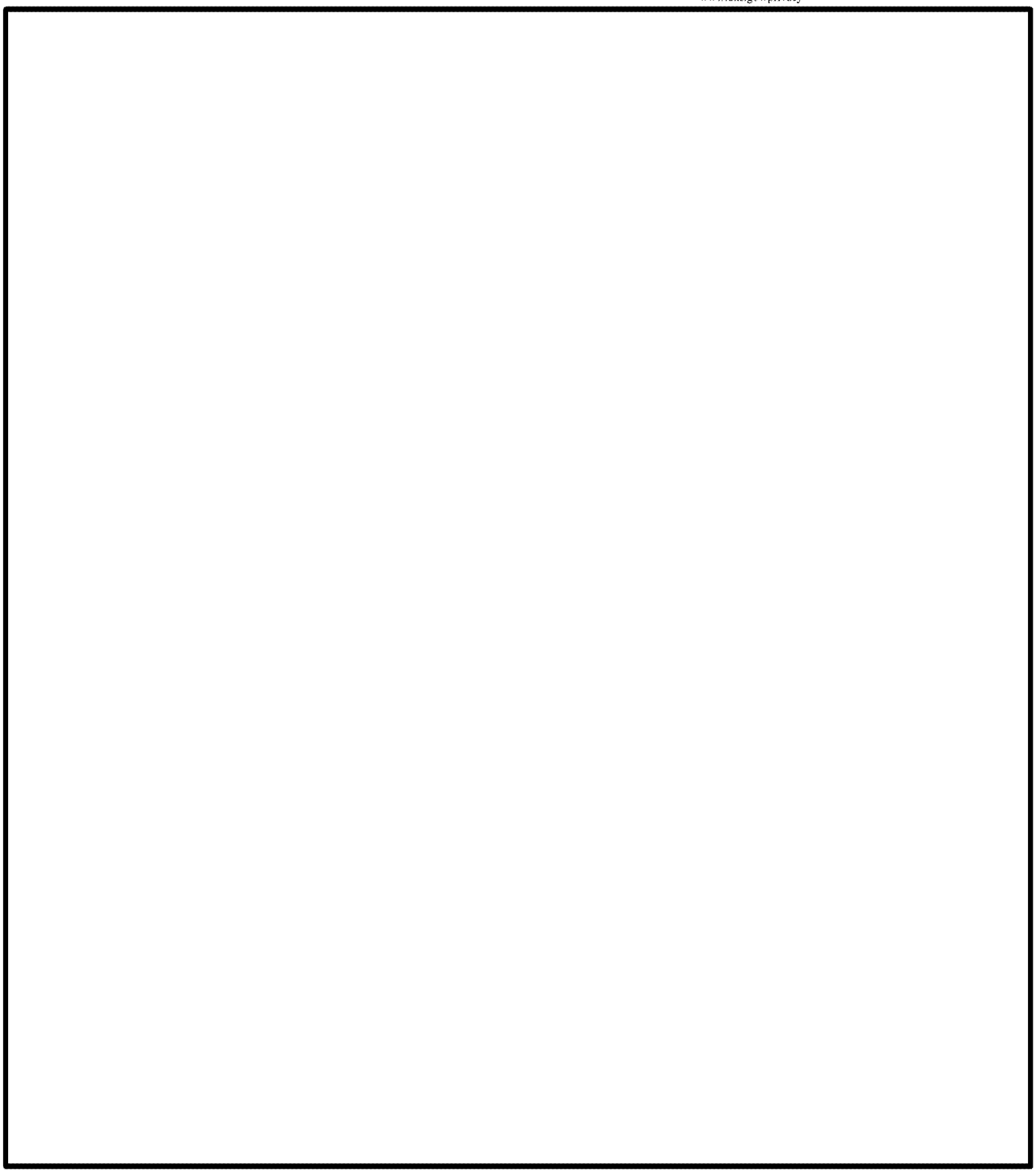

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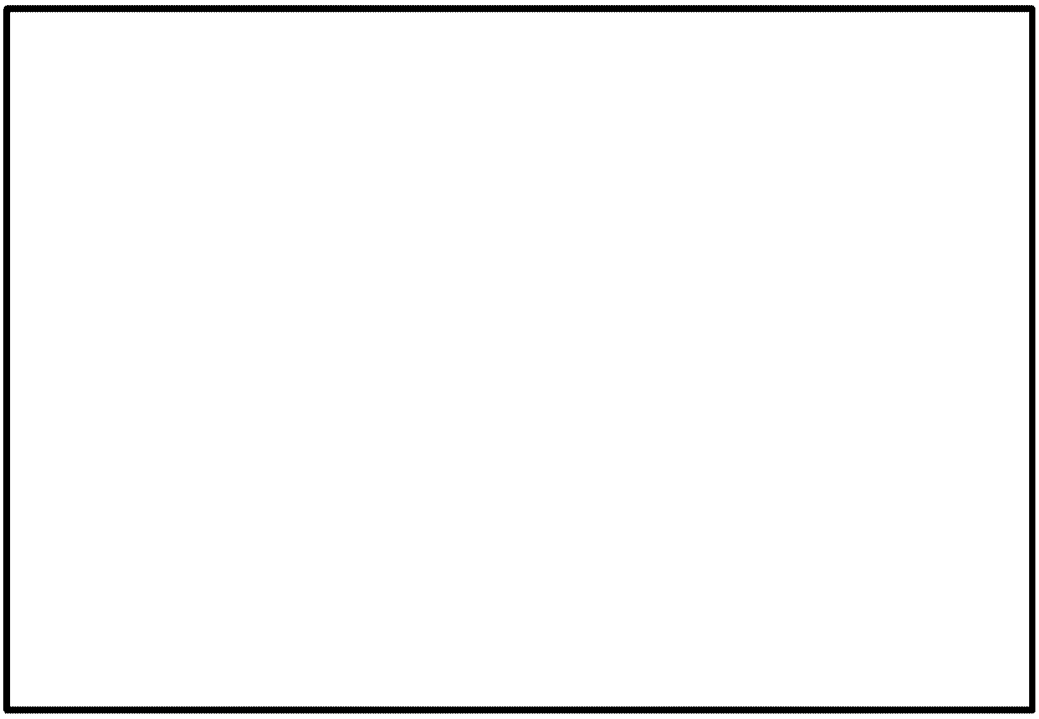

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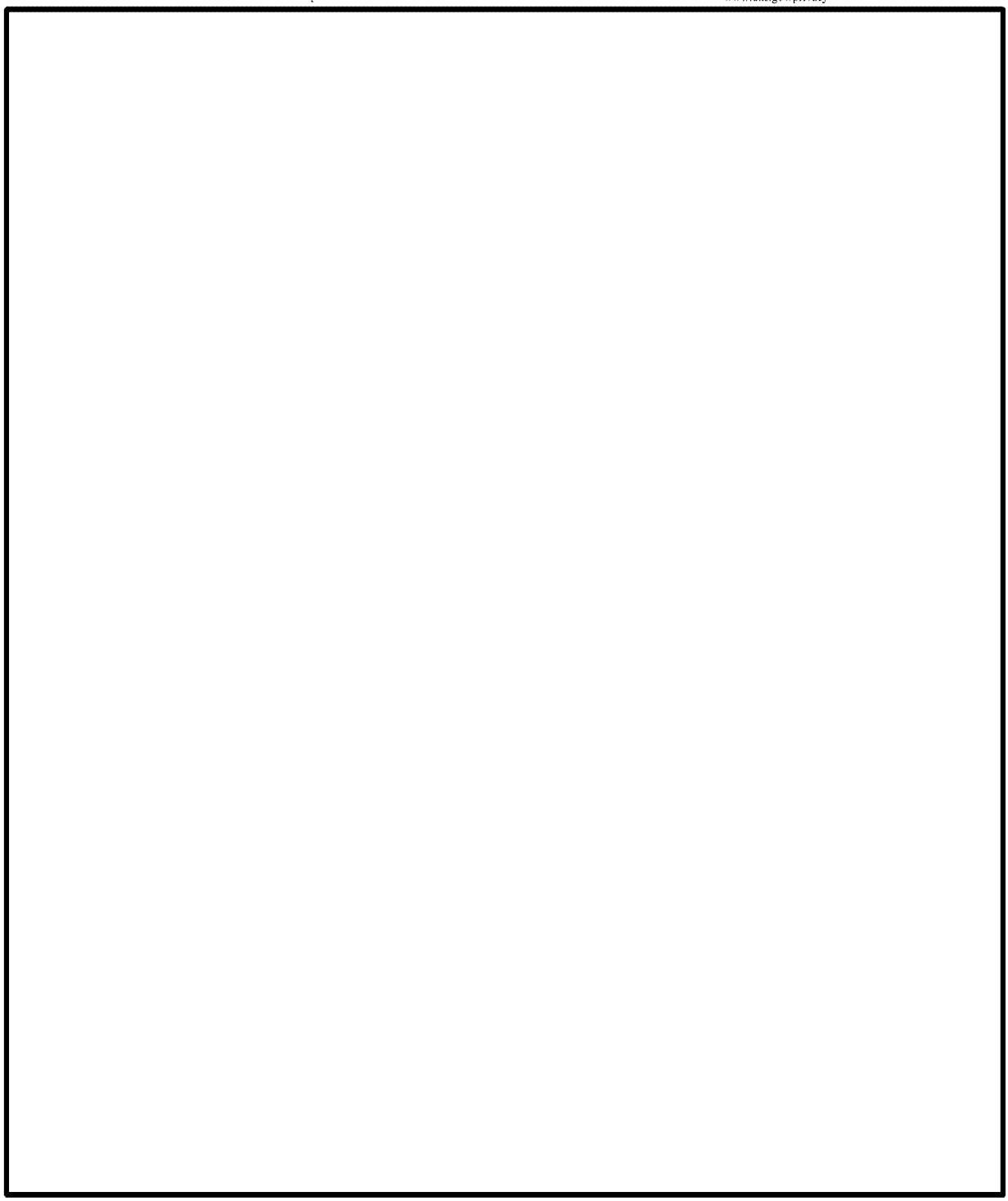

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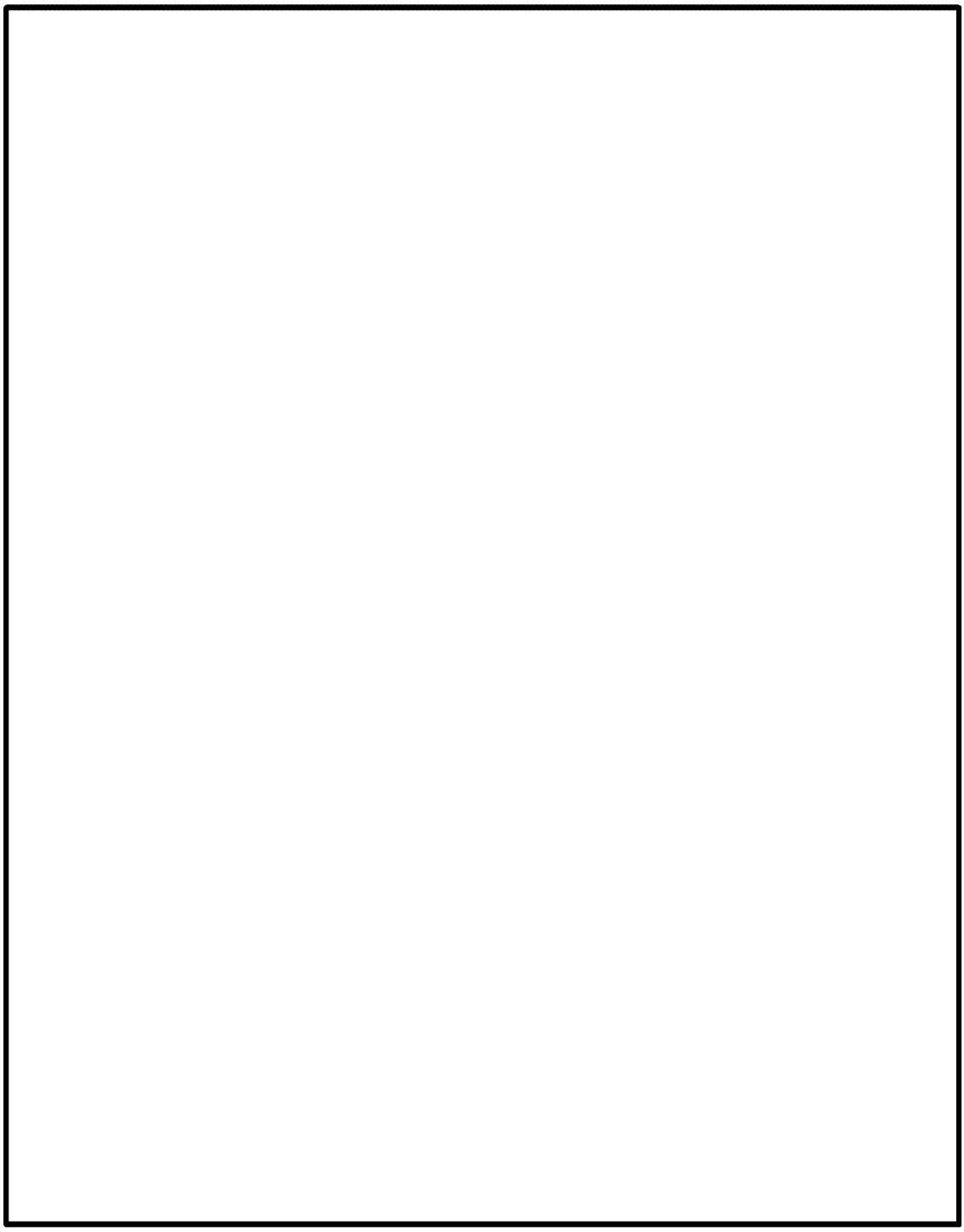

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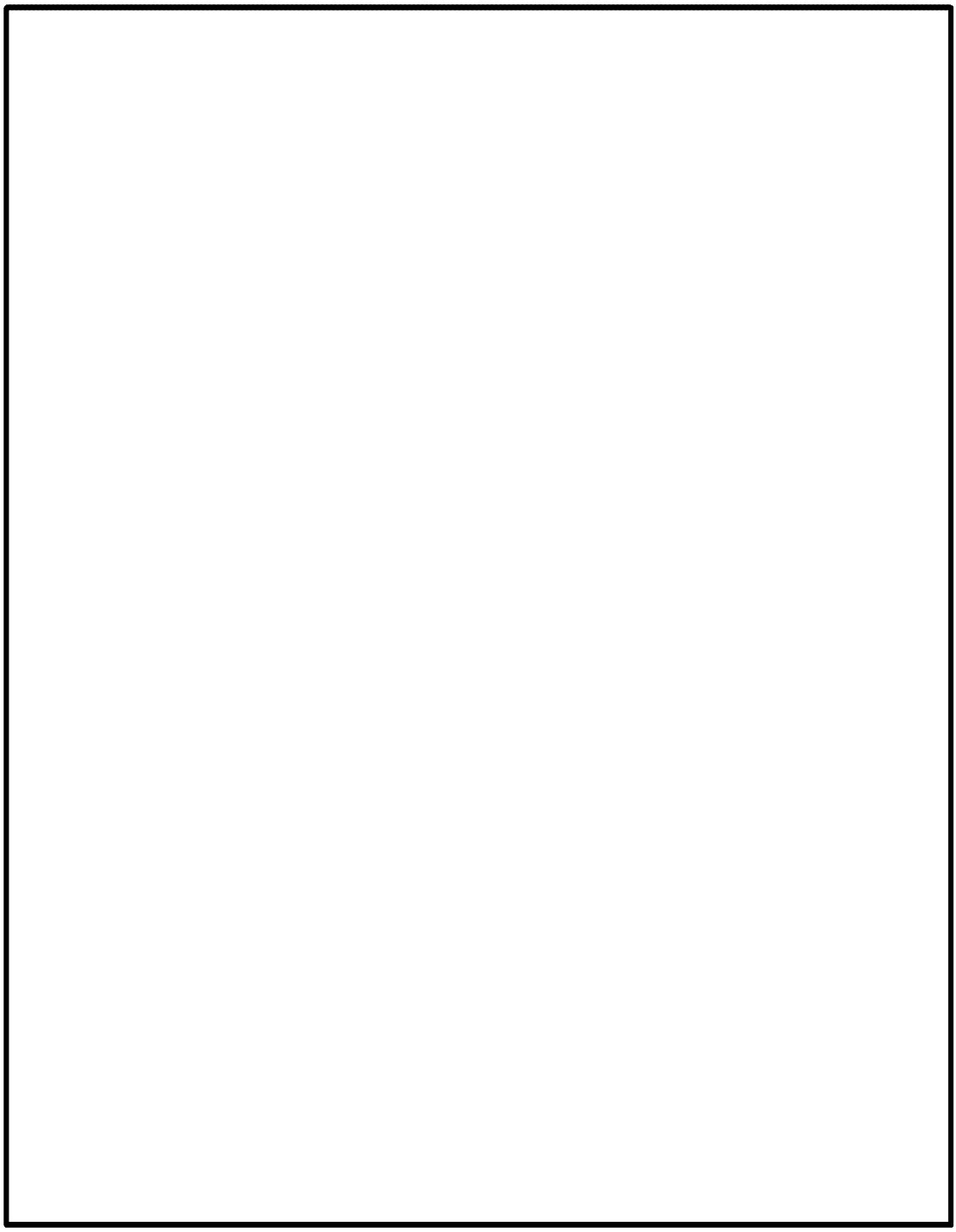

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(b)(5) (b)(7)(e)

Page 5: [8] Comment [PRIV11] DHS PRIV 9/27/2017 1:05:00 PM

(b)(5)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 10:52 AM
To: Elder, Phillip D; Gaffin, Elizabeth S; Hinds, Ian G
Subject: FW: Social media - FORMS project - LPRs
Attachments: Vetting--constitutional issues--NSD outline.docx; PRA Social Media OMB questions REDLINE DRAFT 4.26.18 (CRCL2).docx

OCC only (b)(5) [redacted] Key point, immigration is different.

-----Original Message----- (b)(6)
From: Sterling, Brian
Sent: Monday, May 21, 2018 10:27 AM
To: Gentry, Anthony E; Brand, Jennifer S; Friedmann, Pamela; Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D; [redacted] Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Bergman, Kristin
Subject: RE: Social media - FORMS project - LPRs

Good Morning All,

Thanks to OCC for the analysis below. It is the first we have seen specifically related to the forms and is helpful. Per (b)(5) [redacted] CRCL received this in January through our own involvement in the development of the NVC, but we have not since had an update or further information. Accordingly, we noted the potential conflict in our comments to the draft PRA so counsel could connect with DOJ or the NVC legal working group as appropriate.

CRCL takes no position regarding the Department's legal authority to collect social media handles. (b)(5) [redacted]

+ Kristin Bergman (OGC-ILD) for John Dermody

Regards,
Brian

Brian Sterling
Senior Policy Advisor
Office for Civil Rights and Civil Liberties U.S. Department of Homeland Security
[redacted] (b)(6)

-----Original Message-----
From: Gentry, Anthony E
Sent: Friday, May 18, 2018 6:46 PM

(b)(6)

[redacted]

Subject: RE: Social media - FORMS project - LPRs

Jennifer,

Yes, it would be helpful to have the memo.

Thanks.

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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-----Original Message-----
From: Brand, Jennifer S (b)(6) (b)(6)
Sent: Friday, May 18, 2018 5:30 PM
To: Friedmann, Pamela; Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D; Sterling, Brian; [redacted] Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: Social media - FORMS project - LPRs

Hi All,
The issue was one that was raised by DOJ folks in a memo in the context of issues for enhanced vetting at NVC but it appears relevant regardless of where the vetting takes place. I can dig up the memo and share it on Monday if that is helpful.

Jennifer S. Brand
Section Chief
Security, Intelligence, and Information Policy Office for Civil Rights and Civil Liberties
[redacted] (b)(6)

(b)(6)

From: Friedmann, Pamela
Sent: Friday, May 18, 2018 5:00:24 PM
To: Pachon, Marc; Kaplan, Randall; Dermody, John; Elder, Phillip D; Brand, Jennifer S; Sterling, Brian [redacted] [redacted] Rigdon, Jerry L
Cc: Johnson, Erik; Lester-Saura, Victoria; Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: Social media - FORMS project - LPRs

All, (b)(5)

[redacted]

If OGC or CRCL have remaining concerns, please advise and PLCY will set up a conference call for early next week.

Many thanks for your consideration. Have a nice weekend, everyone.
Pamela

From: Friedmann, Pamela (b)(6)
Sent: Tuesday, May 15, 2018 12:00 PM

[redacted]

[redacted] (b)(6)

Subject: Today's 4 pm conf. call re social media and LPRs is postponed.

DHS PLCY will reschedule.
Thank you.
Pamela

Pamela Friedmann
Director, Screening Coordination Office
Threat Prevention and Security Policy
Office of Policy
U. S. Department of Homeland Security

[redacted] (b)(6)

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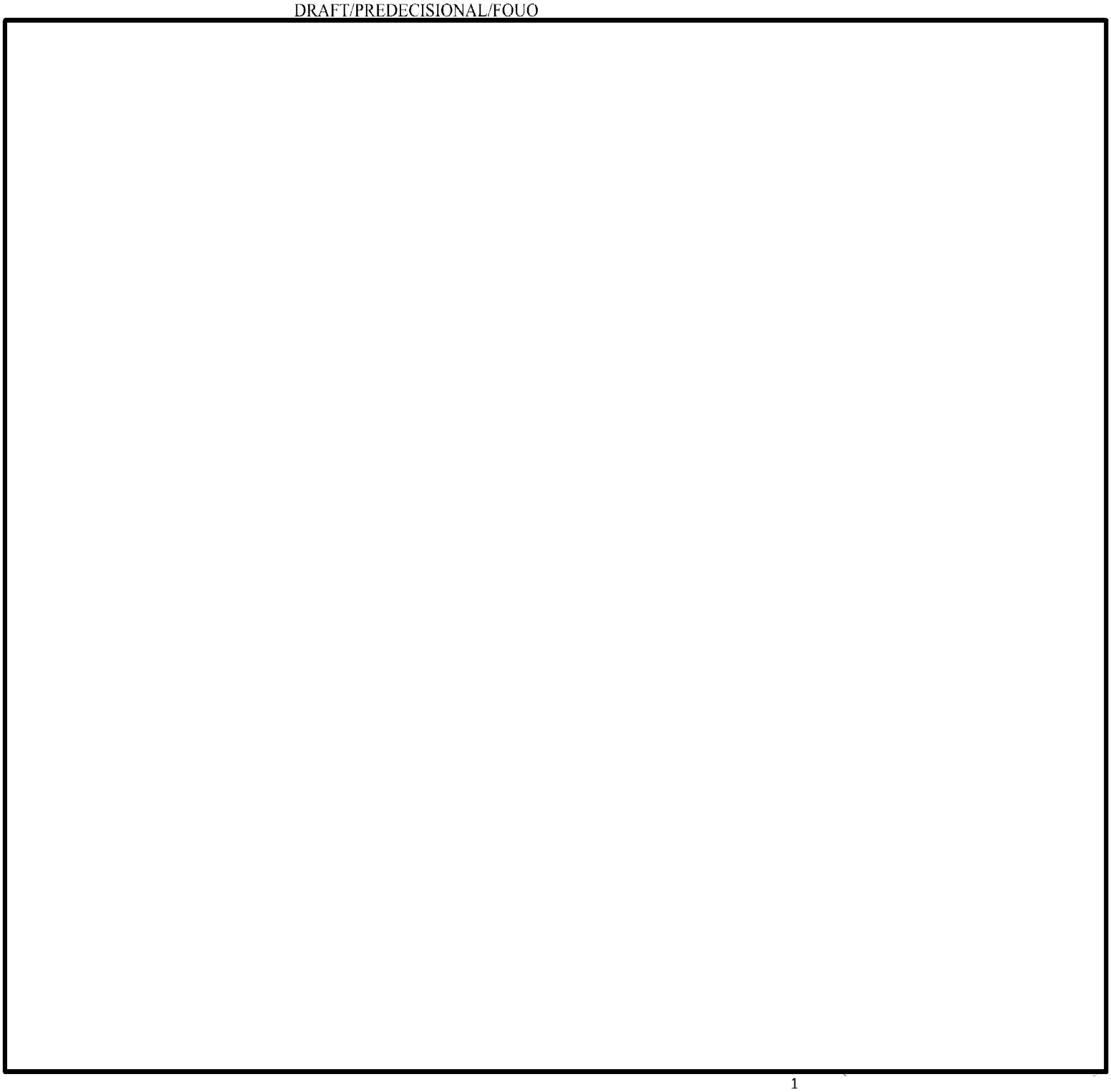

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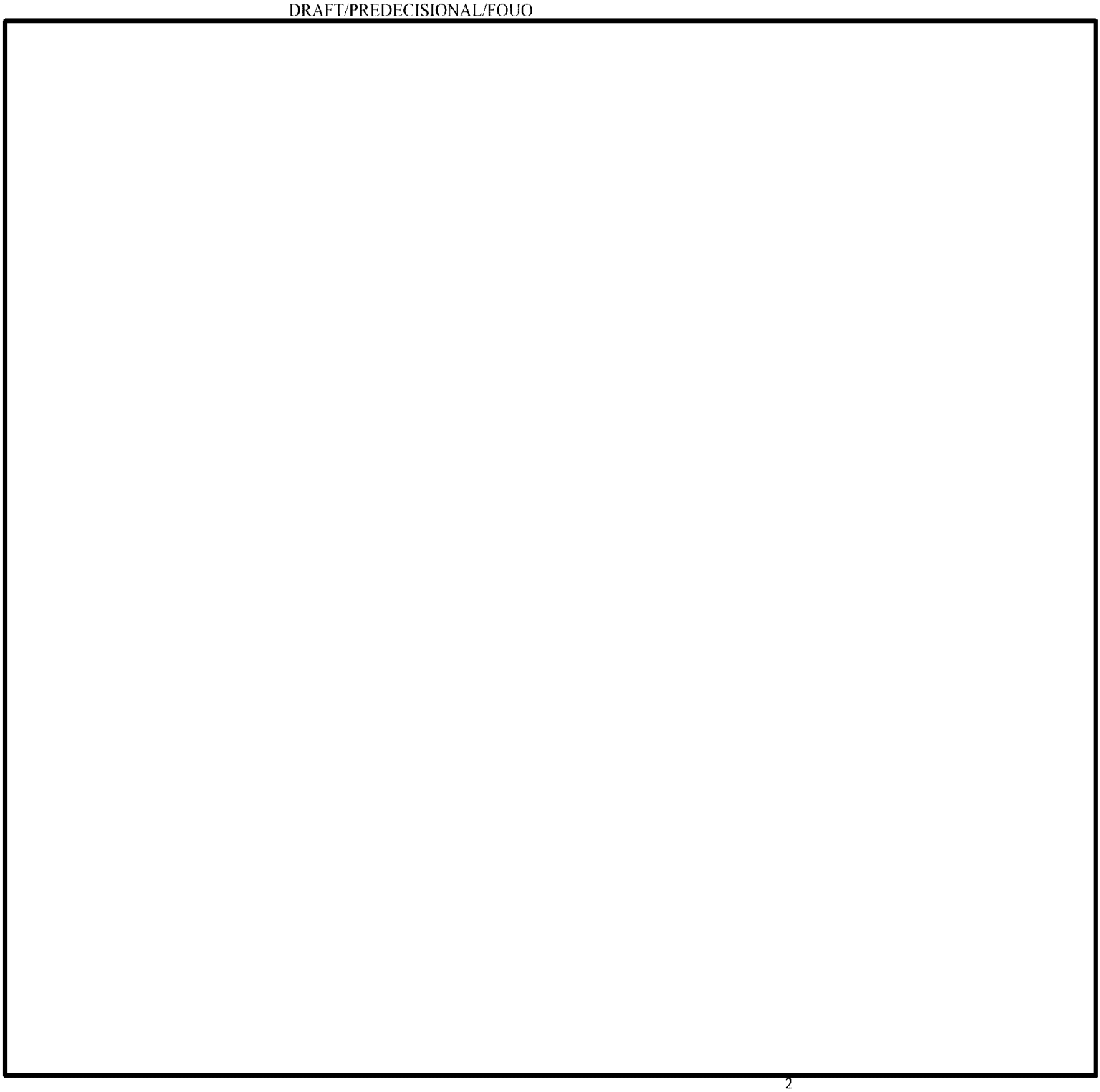

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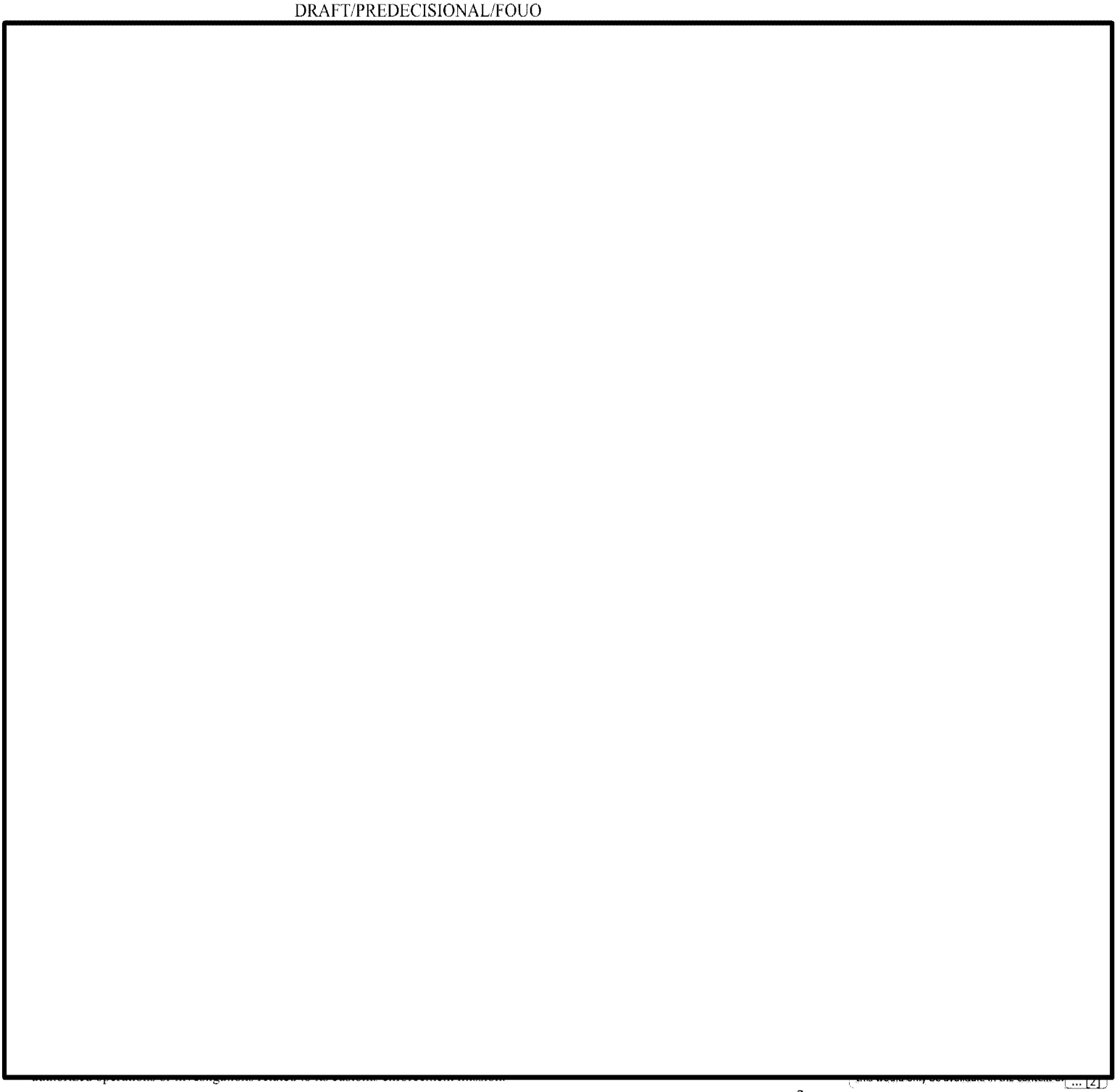

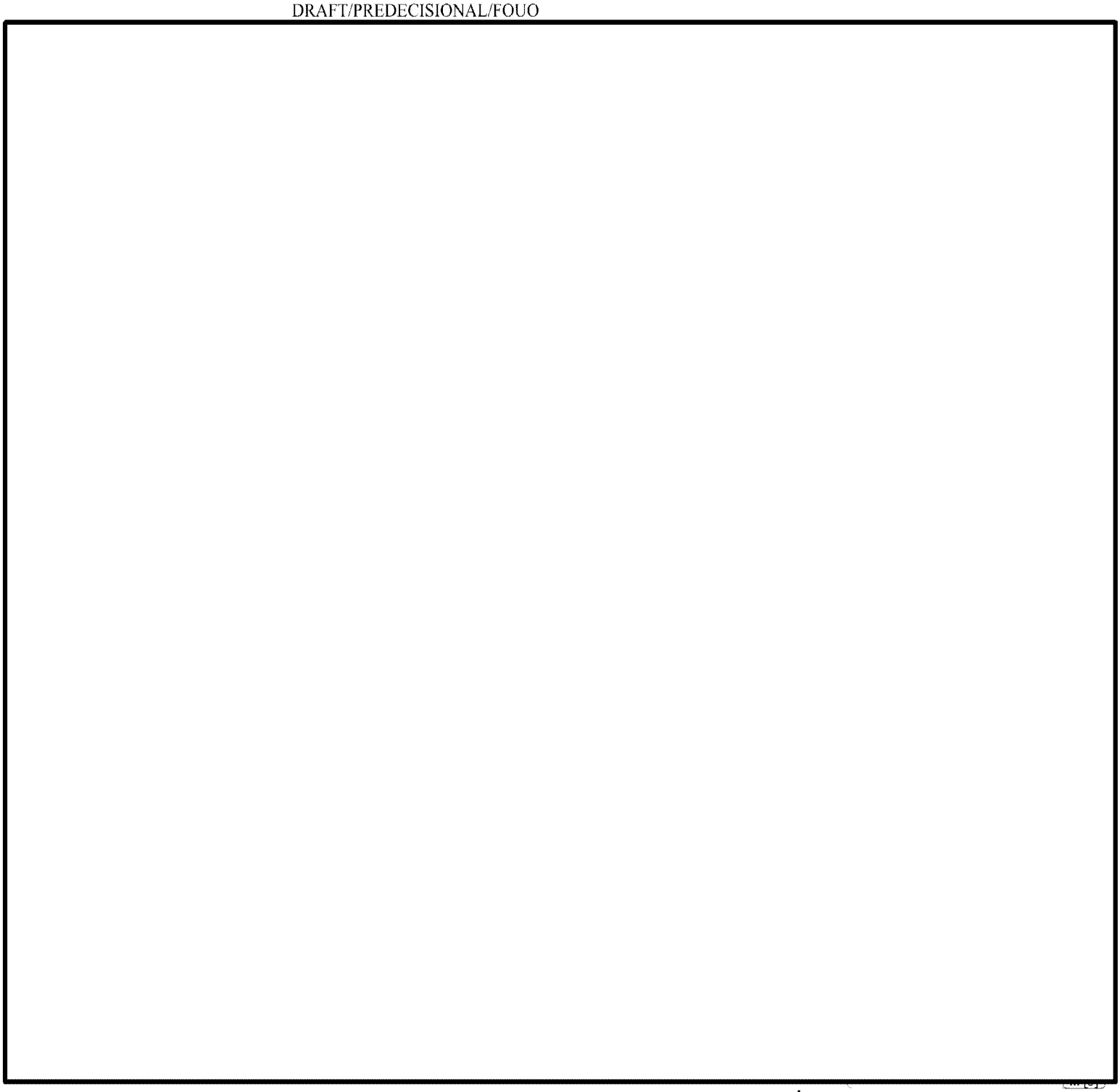

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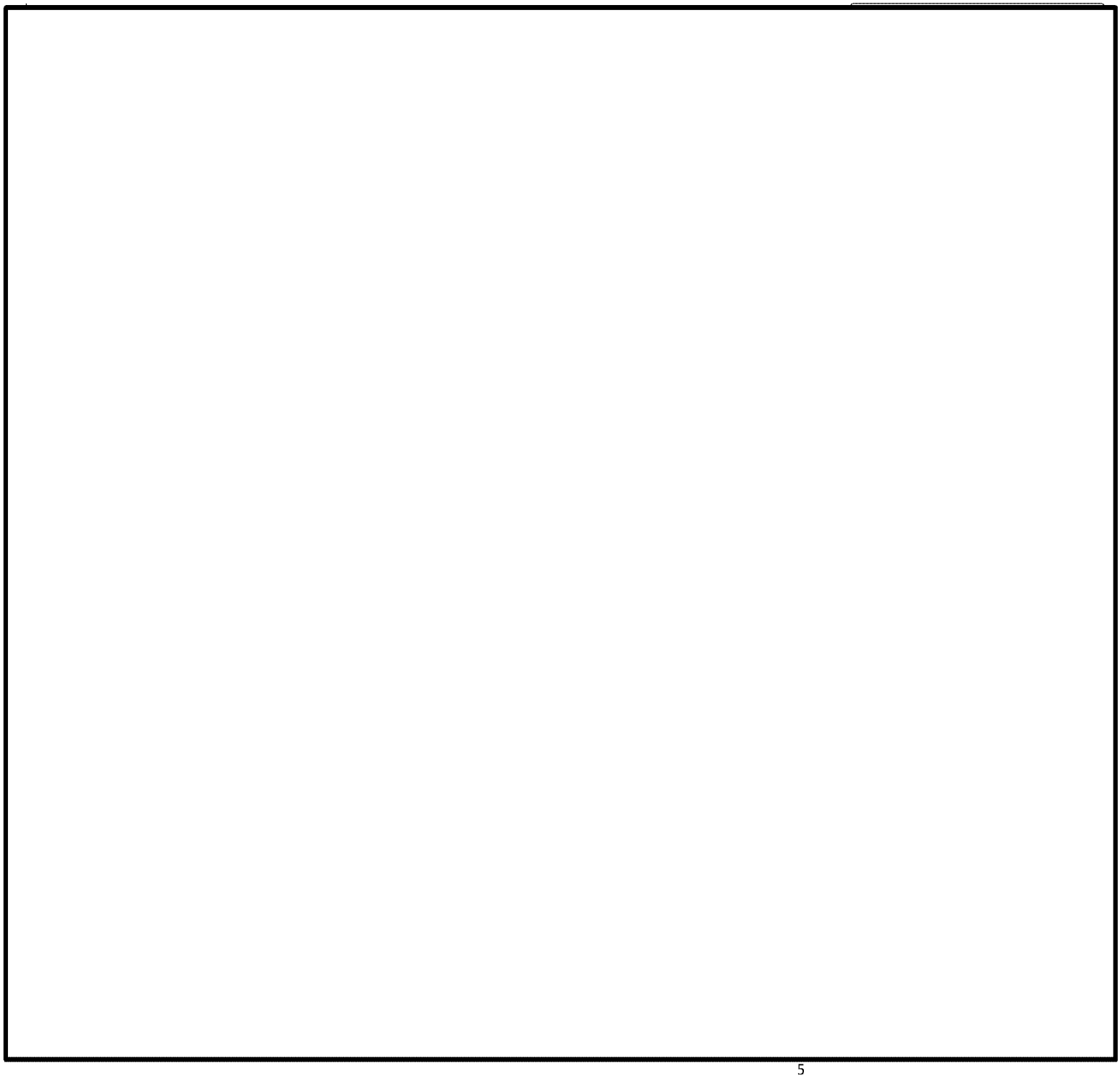

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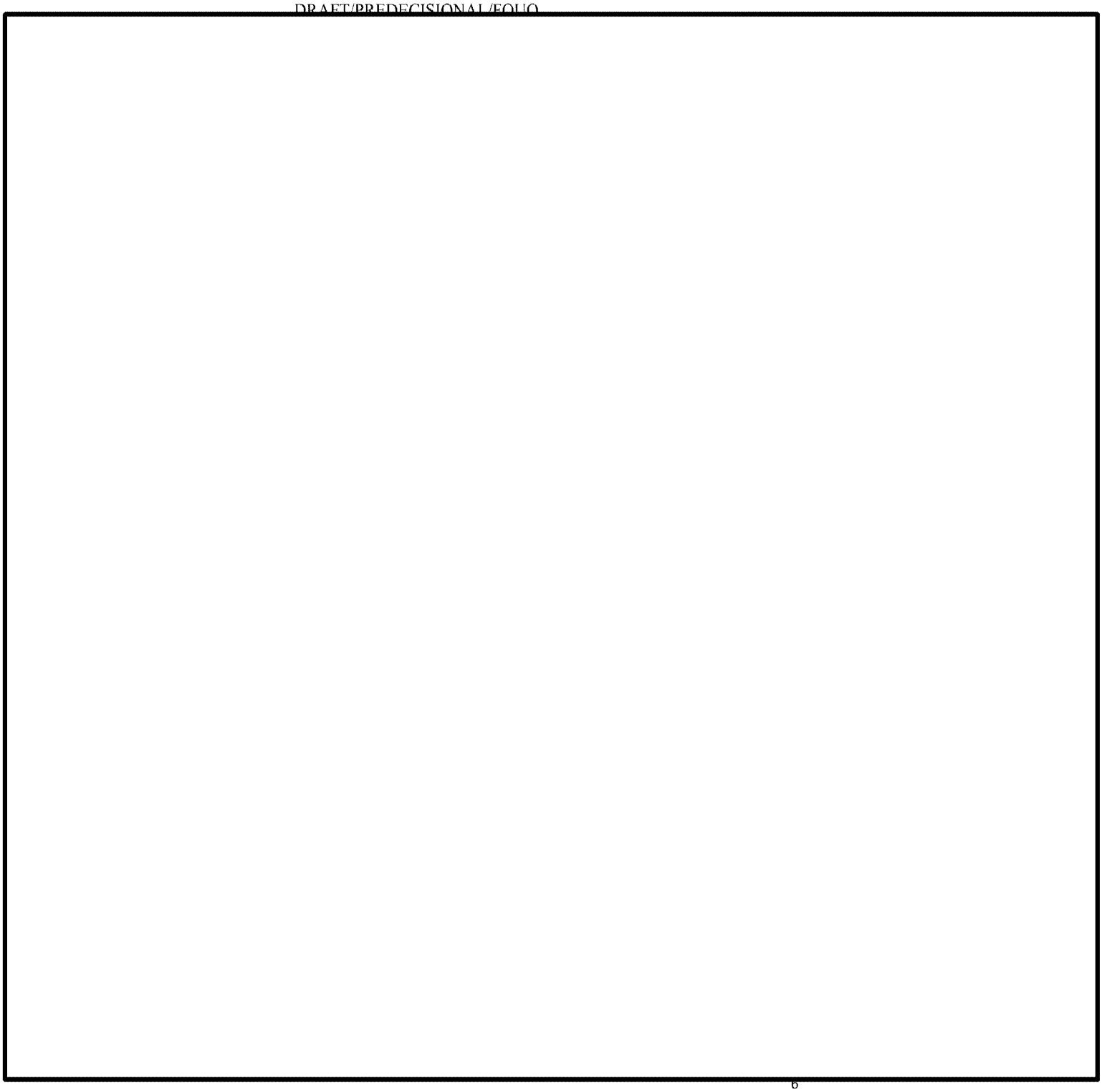

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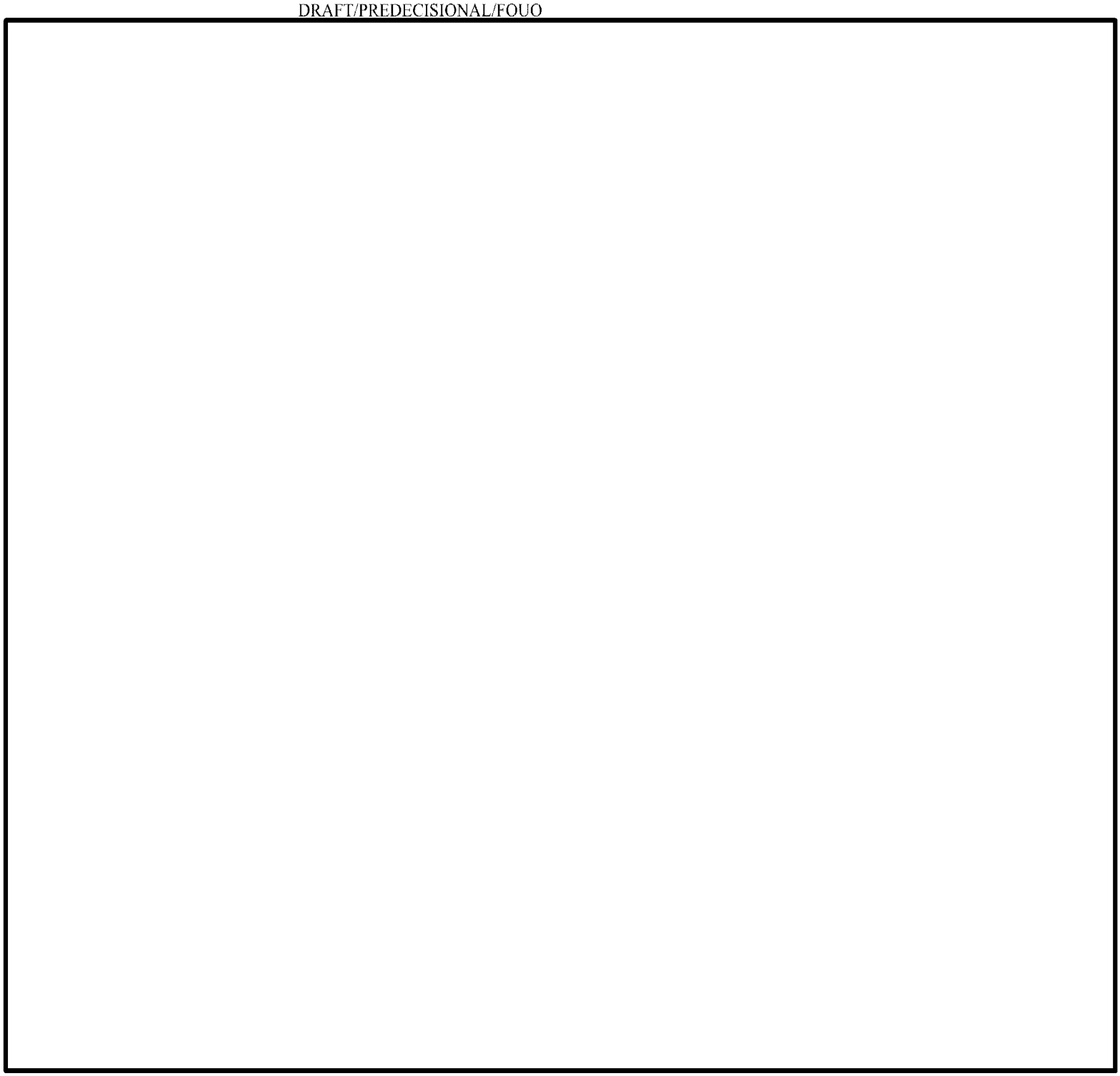

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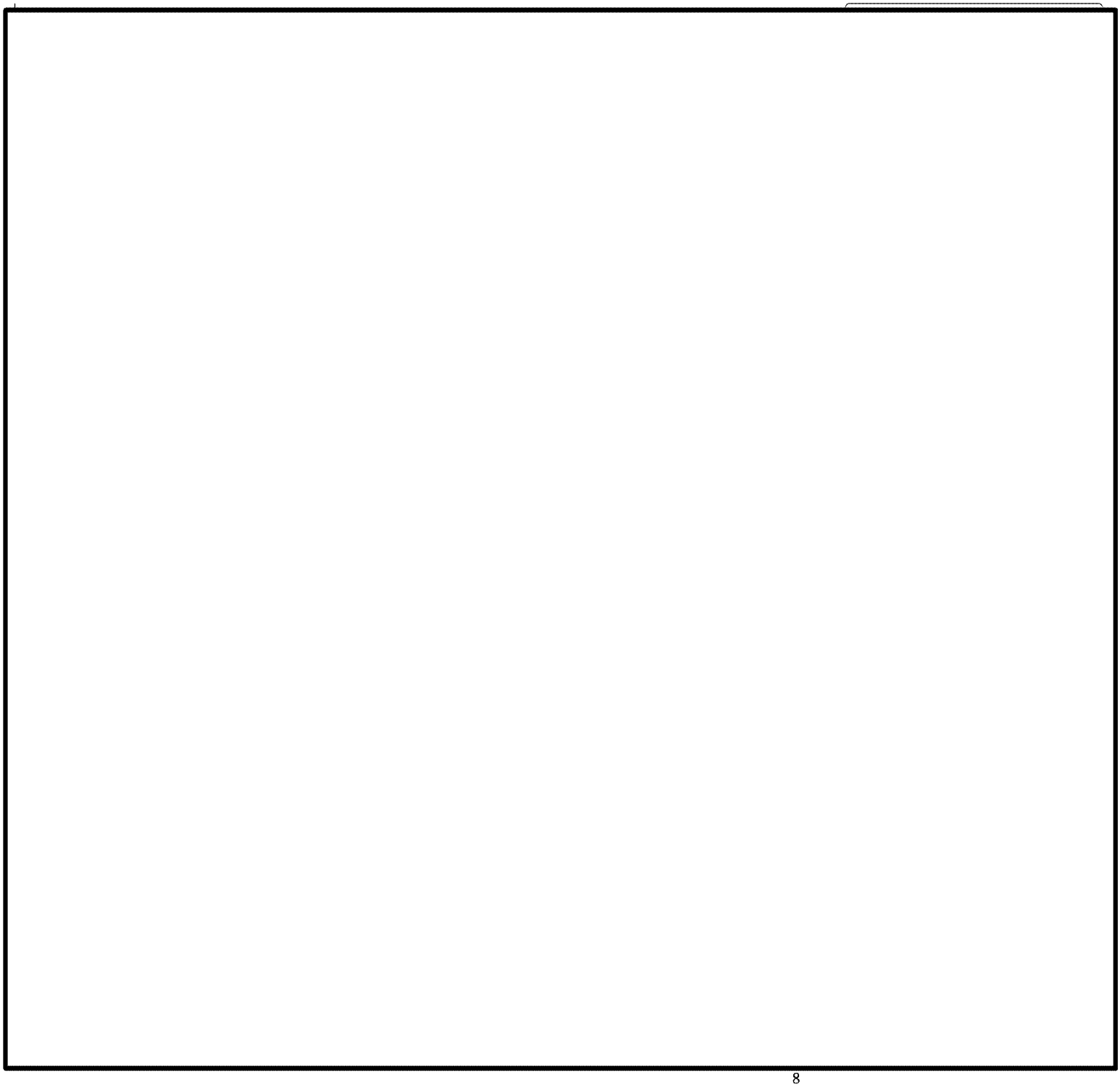

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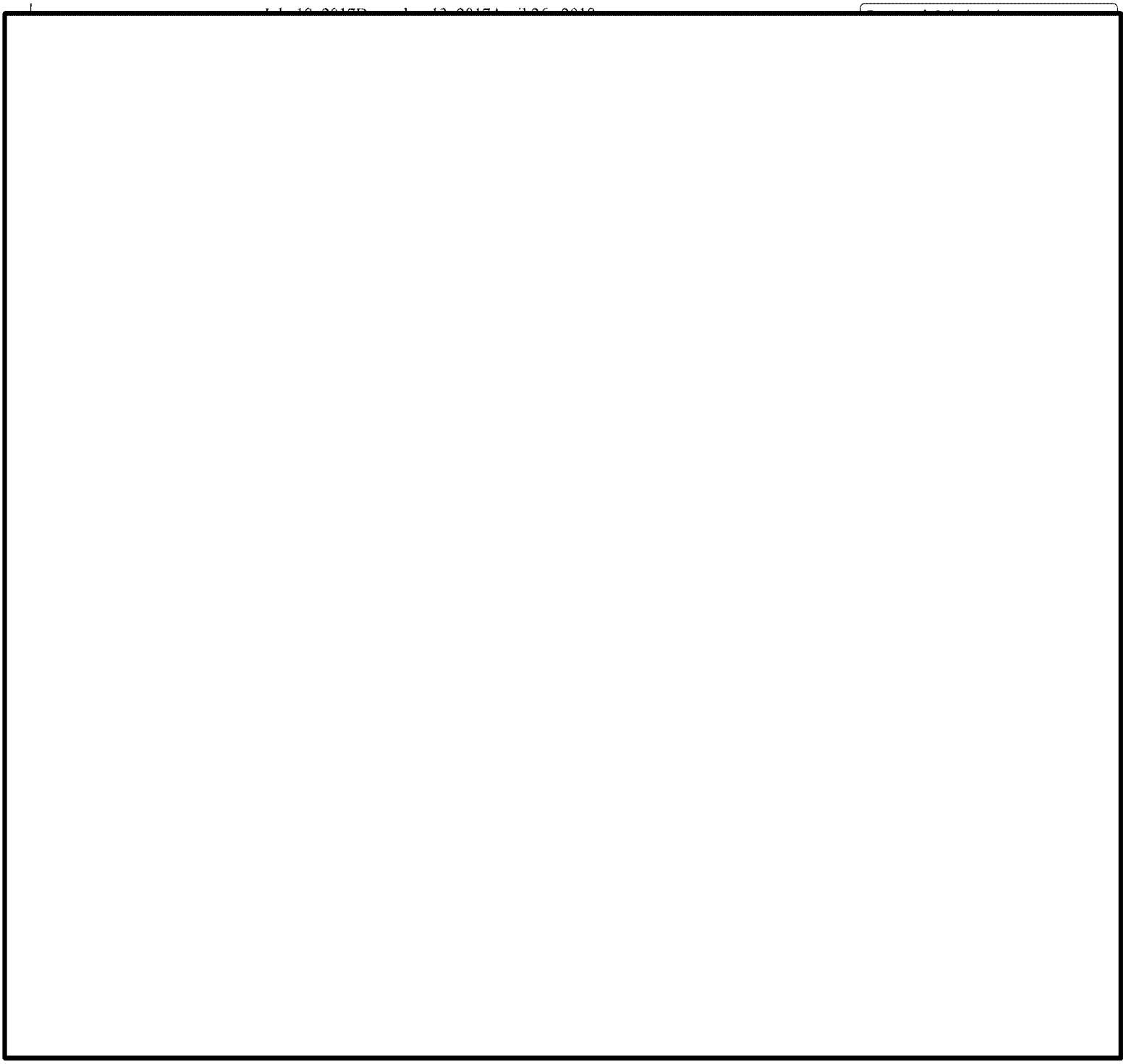

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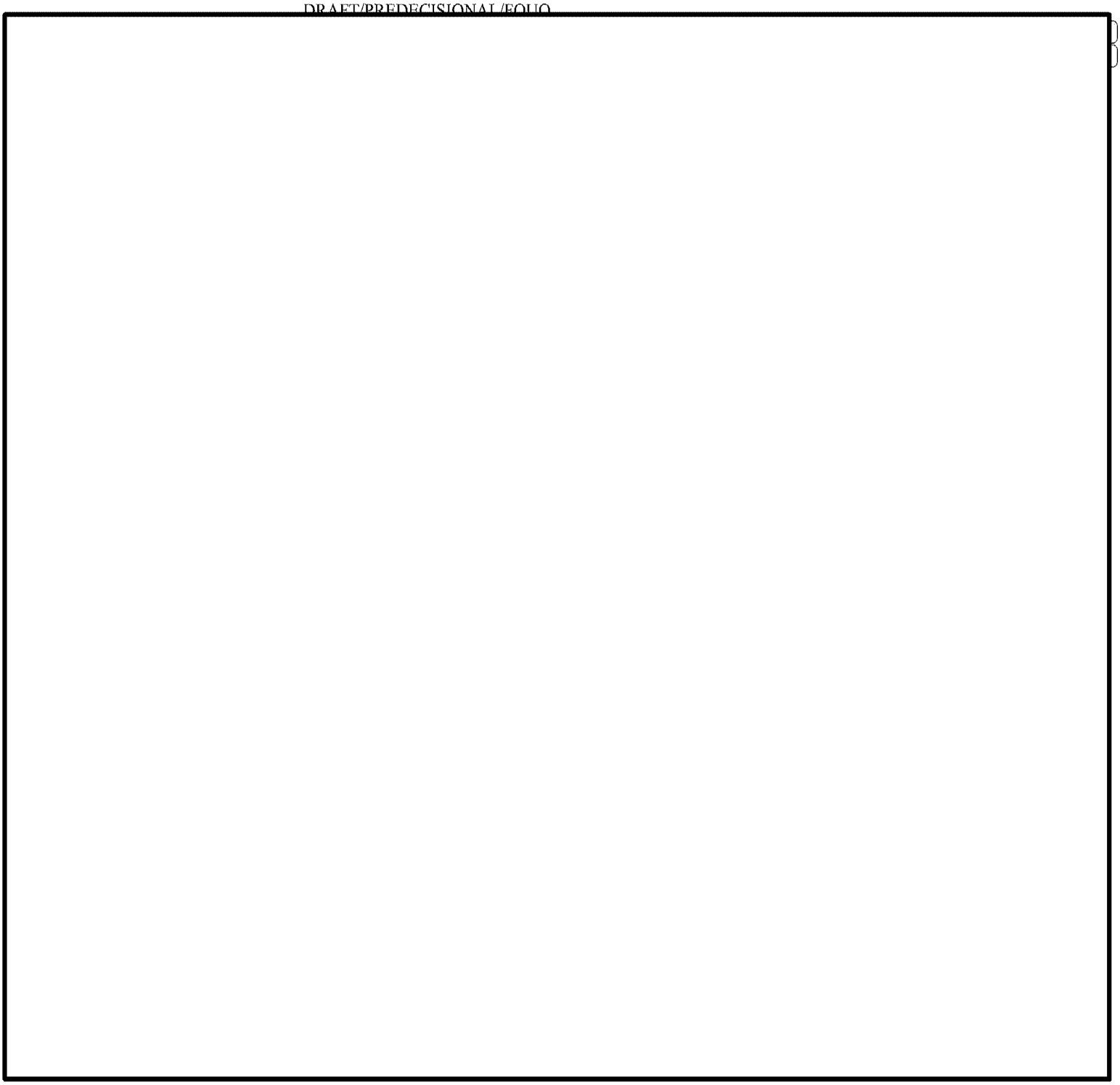

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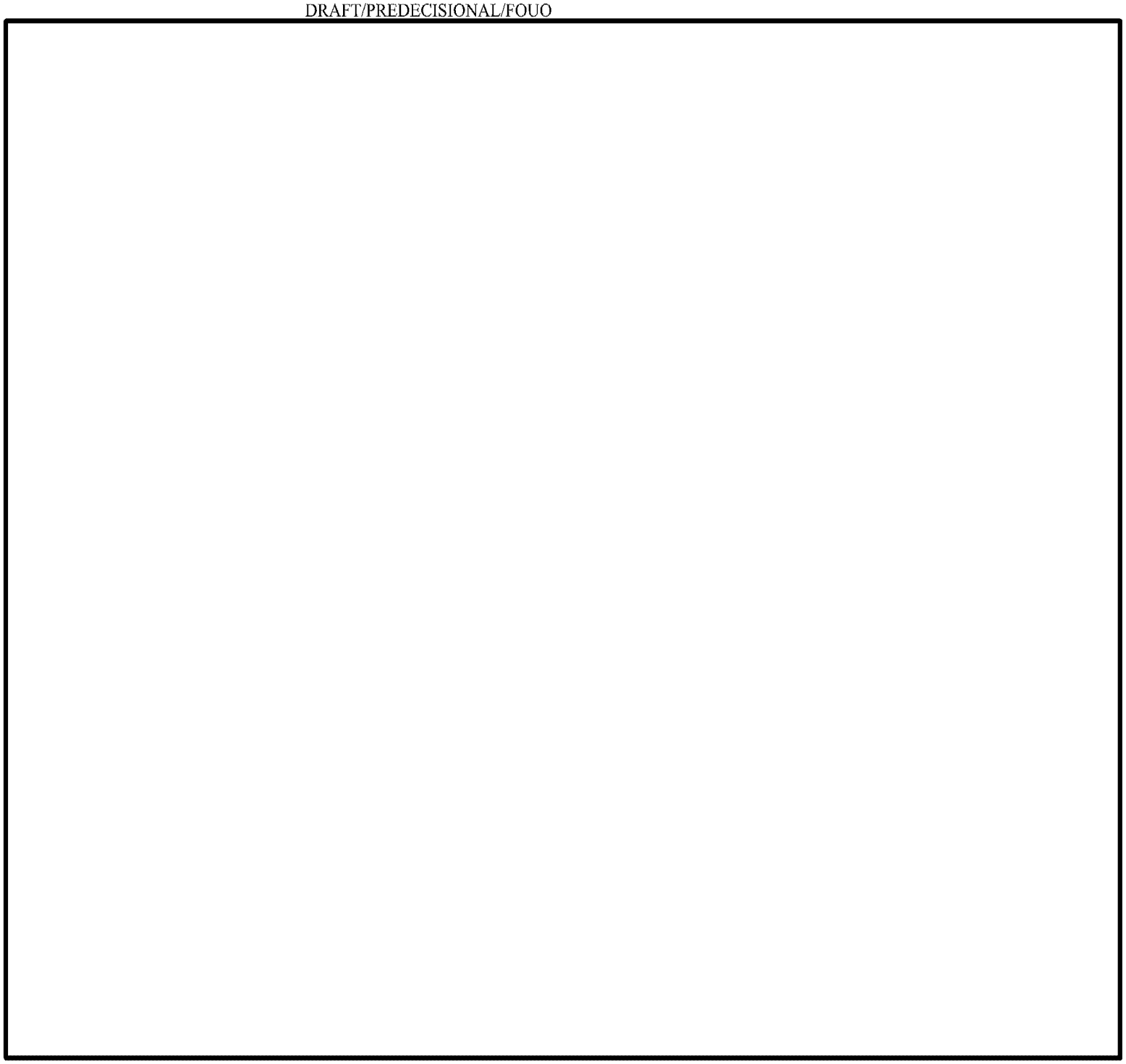

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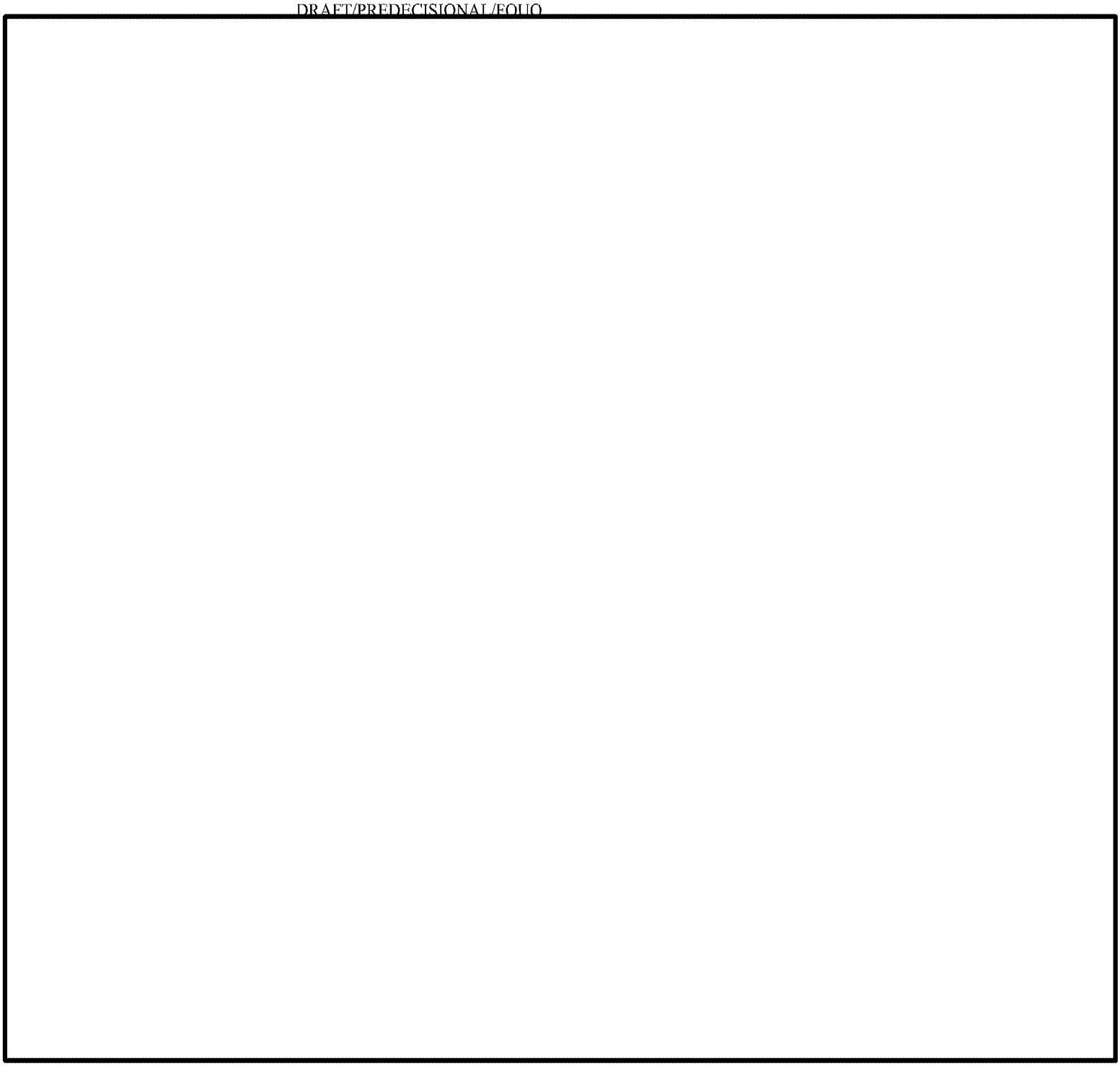

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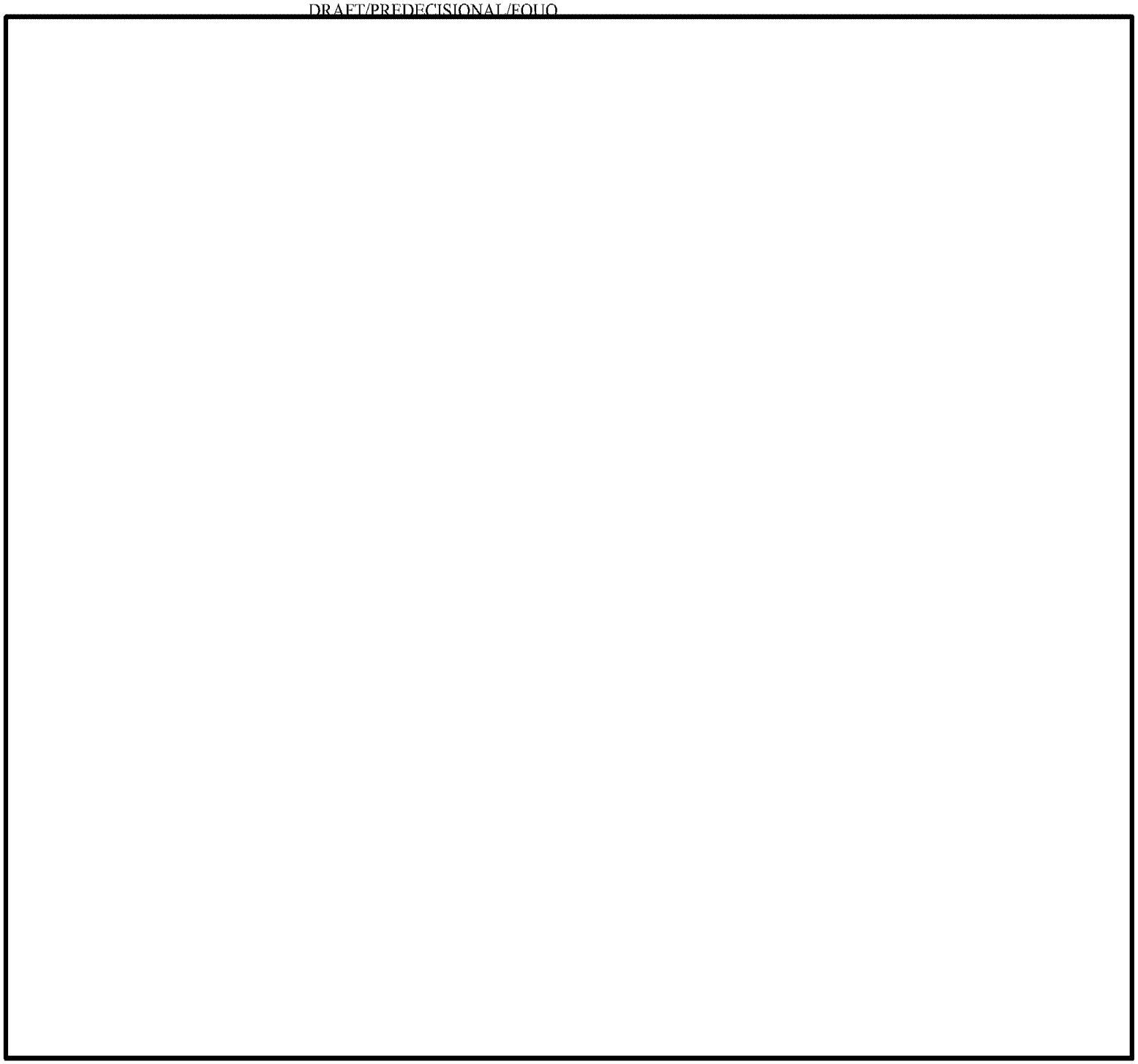

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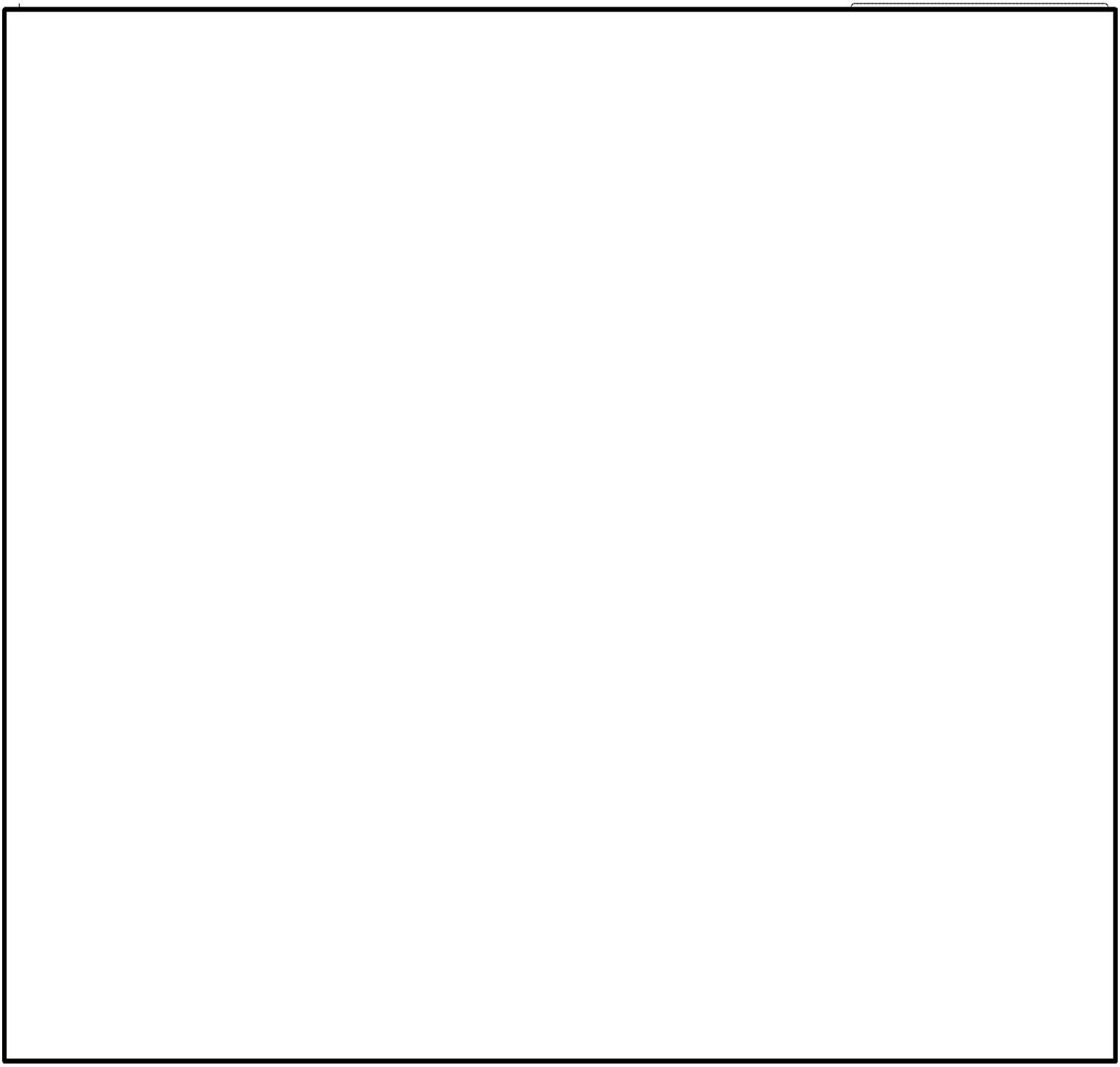

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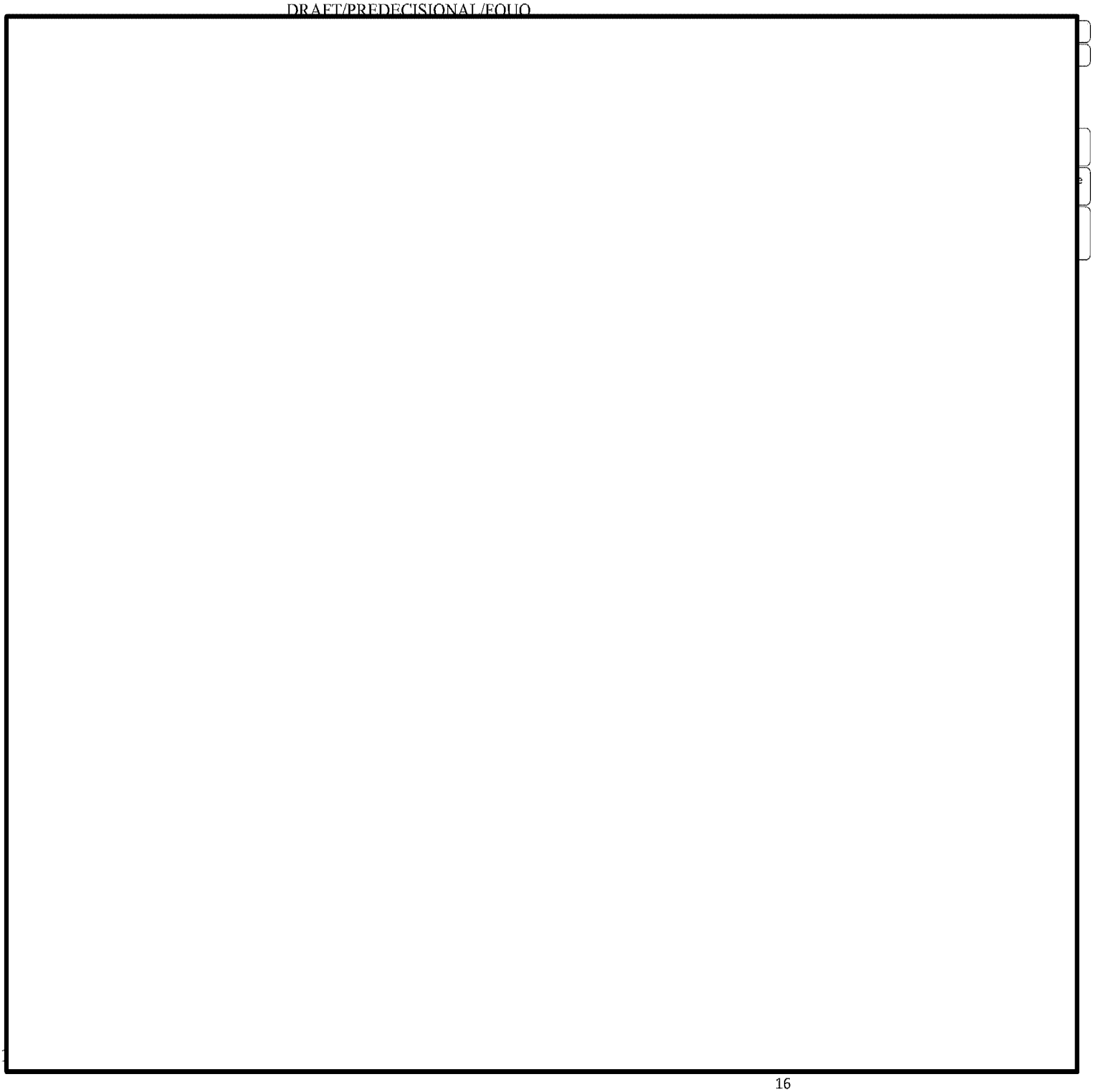

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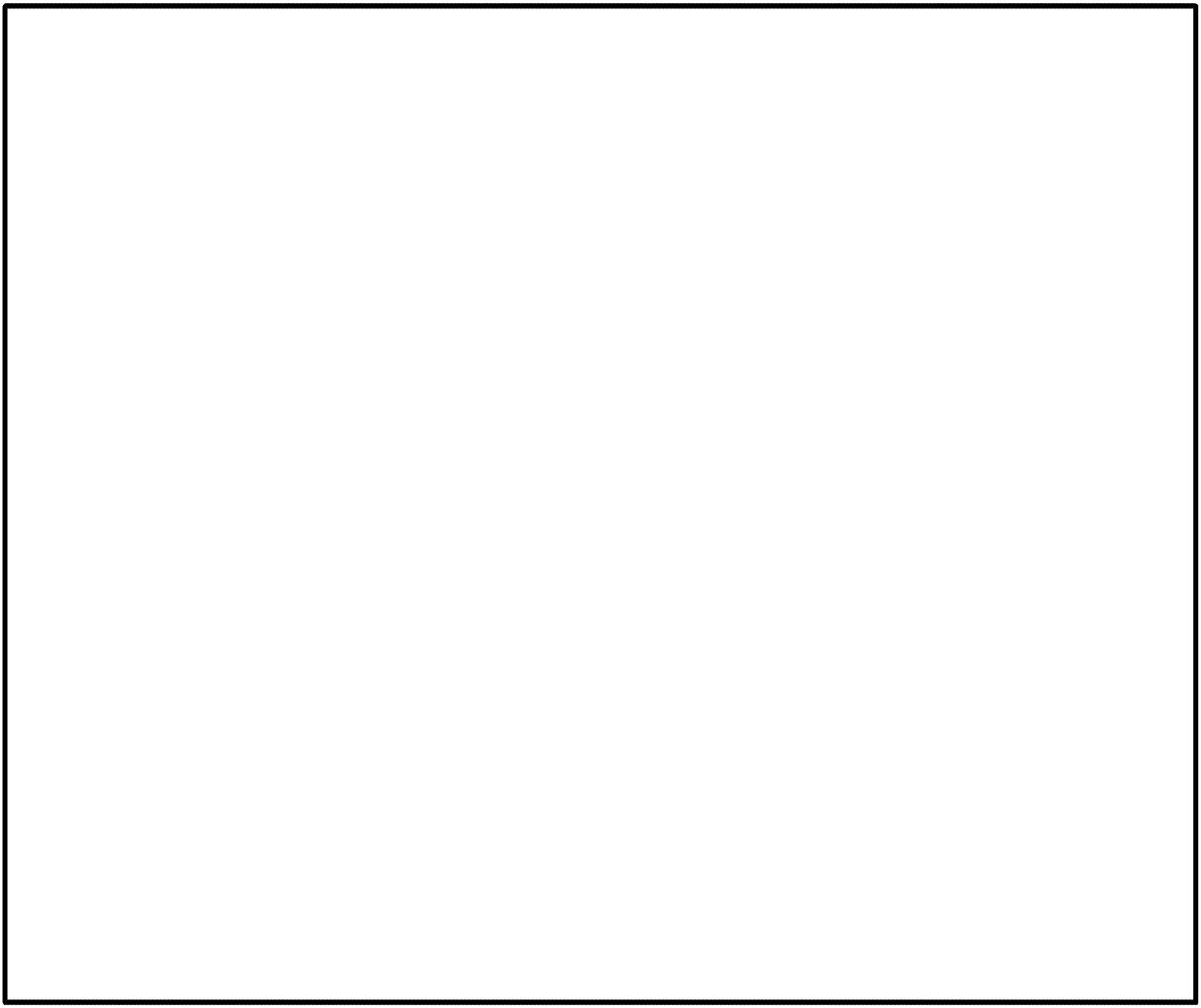


Page 2: [1] Comment [A15] Author

(b)(5)

Page 3: [2] Comment [CRCL22] CRCL 4/27/2018 3:20:00 PM

(b)(5)

Page 4: [3] Comment [CRCL31] CRCL 4/27/2018 3:22:00 PM

(b)(5)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Monday, April 16, 2018 1:12 PM
To: Hinds, Ian G; Forest, Laura L; Gentry, Anthony E; Vargas-Padilla, Nelson A; Malashock, Moshe Y (Yoel); Zill, Katherine F
Subject: FW: Social Media Compliance Documentation
Attachments: PUBLIC PIA USCIS-FDNS Program, CIS PVY to OCC, 20180410.docx; [redacted] (b)(7)(e) [redacted] ROB USCIS-FDNS 20171006 to PVY comments to OCC 4-12-2018.docx; USCIS Social Media Training_FDNS Draft 4-12-2018.pptx; 20180221 DHS Delegation 15002. SOP SMD -Previous Version PVY to OCC 4-12-2018.docx; 20180221 DHS Delegation 15002. SOP SMD Most Recent 4-6 (5).docx

Attached you will please find the 6 social media compliance documents mentioned this morning on the weekly SM call. You will note that there are two versions of the SOP. It is my understanding from today's call that FDNS SMD would like to use the earlier version of the SOP. Could you please provide an additional review of the first 4 documents and the earlier SOP and provide any additional comments to me by COB Thursday.

Thanks in advance

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: [redacted]
Sent: Monday, April 16, 2018 11:17 AM
To: Gaffin, Elizabeth S
Subject: FW: Social Media Compliance Documentation

(b)(6)

From: [redacted]
Sent: Friday, April 13, 2018 12:11 PM
To: [redacted]
Subject: FW: Social Media Compliance Documentation

FYSA.

[redacted] (b)(6)
USCIS - Fraud Detection and National Security
Chief – Social Media Division
[redacted] (b)(6)

From: Lockett, Vania T
Sent: Friday, April 13, 2018 11:58 AM
To: [redacted] (b)(6)
Subject: FW: Social Media Compliance Documentation

From: Chappell-Kirby, Shvonne L
Sent: Friday, April 13, 2018 11:56 AM
To: Hawkins, Donald K
Cc: Sharma, Steven R; Lockett, Vania T; Shorten, Catherine C; Boucher, Stephanie M
Subject: FW: Social Media Compliance Documentation

Thanks Donald!!

Coping Catherine, Vania, Steven, and Stephanie.

Shvonne

From: Hawkins, Donald K
Sent: Friday, April 13, 2018 11:03 AM
To: Emrich, Matthew D; Symons, Craig M; OCC-Clearance
Cc: Young, Todd P; Chappell-Kirby, Shvonne L
Subject: FW: Social Media Compliance Documentation

Good afternoon OCC, (b)(5)

Attached you will find the documents listed below that address your comments that were provided on April 6, 2018. Prior to forwarding these documents to DHS Privacy, please review and confirm you have no other legal concerns. In addition, there were two concerns that were brought to our attention by the FDNS Program for which we would like OCC to weigh in and provide your feedback: (b)(7)(e)

[redacted]

Attached Documents:

1. FDNS Updated PIA
2. FDNS SMOUT
3. FDNS RoB
4. FDNS Social Media Privacy Training
5. Previous Version of the SOP (with OCC Comments)
6. Most Recent Version of the SOP (with OCC Comments)

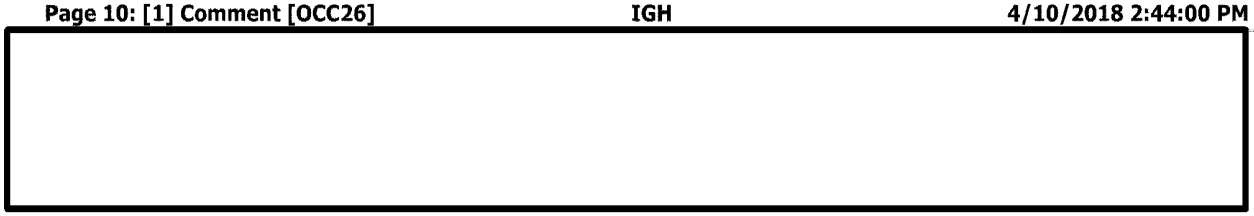
This is an urgent request and we would like a quick turnaround by COB, April 17th. Please let me know if you have any questions.

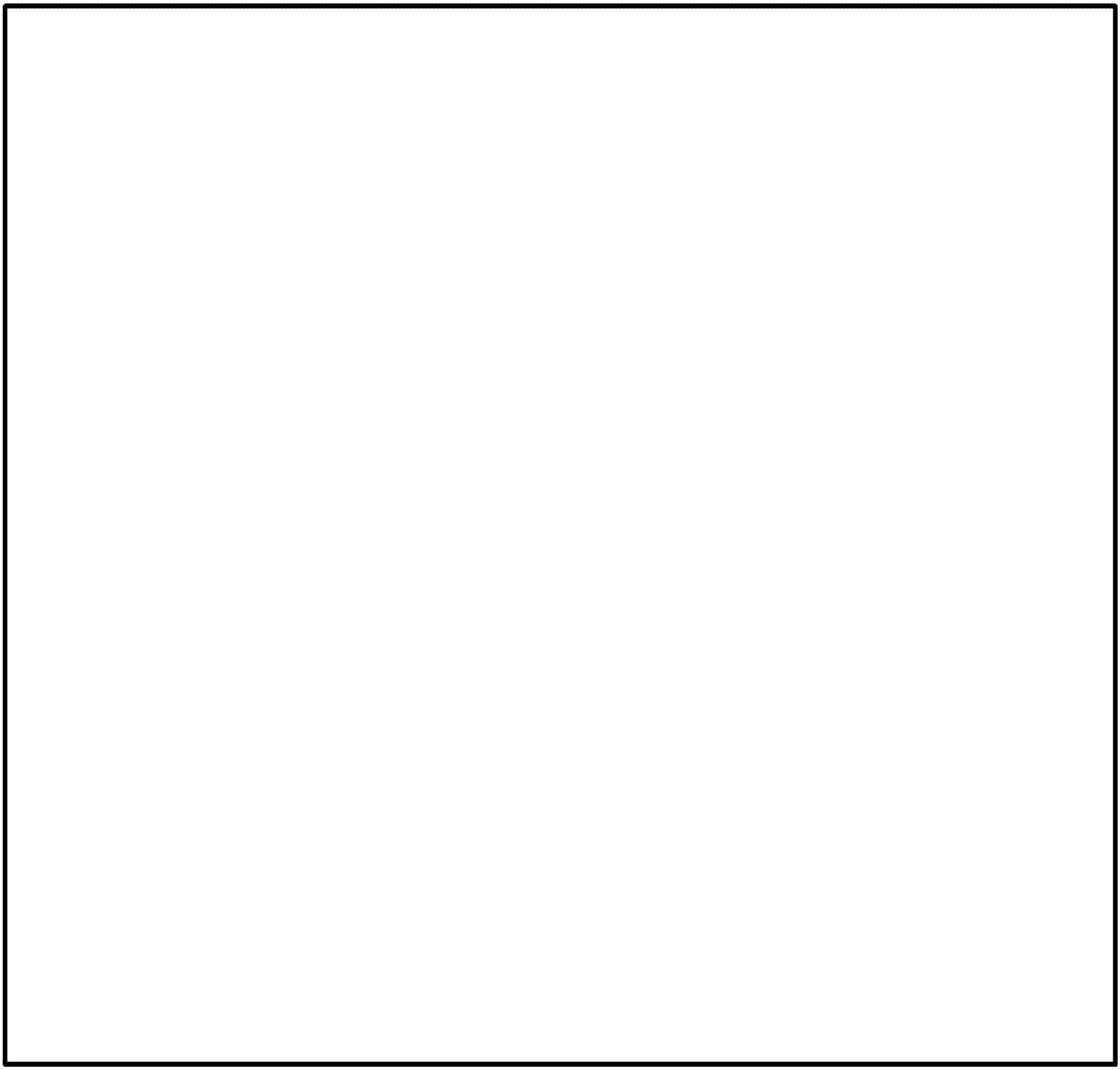
Donald

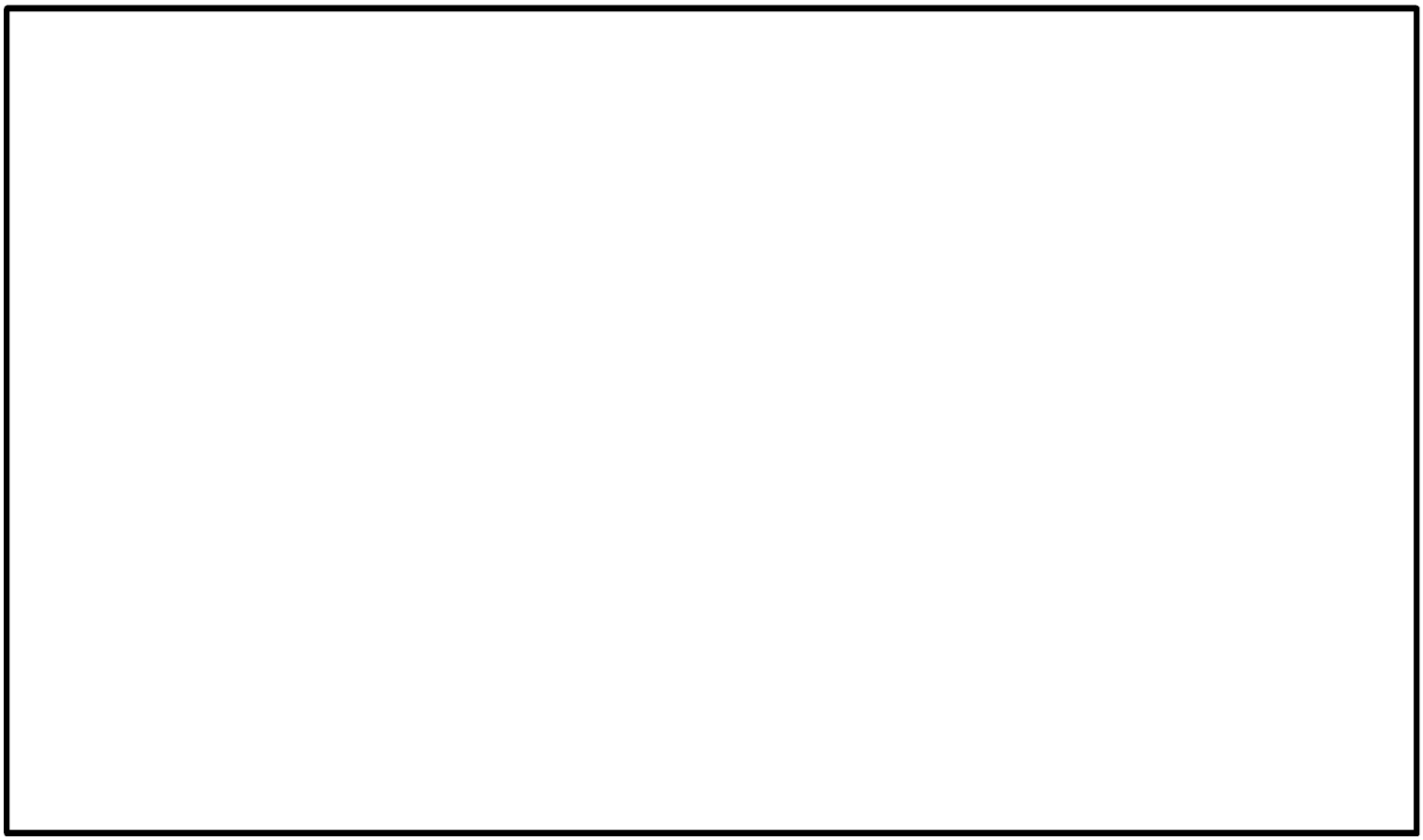
(b)(5)

(b)(7)(e)

Page 10: [1] Comment [OCC26] IGH 4/10/2018 2:44:00 PM







Disciplinary/Administrative Actions

I understand a violation of any of these ROBs may result in disciplinary or adverse action against me, up to and including removal from Federal service. I further understand that a violation of any of these ROBs may result in civil or criminal prosecution or sanction, depending upon the severity of the incident. I agree to and completely understand that I am accountable for my actions or inactions that result in the unauthorized collection or disclosure of personally identifiable information.

Social Media Internet Site Access

I will be granted access to the DHS and USCIS networks to access information only for which I have a need to know in the official performance of my duties. I will perform my duties in accordance with DHS and USCIS information systems security and privacy policies and will not attempt to access social media internet sites for operational purposes without permission and certification, as described below in the Training and Certification section. If granted access, I understand that it is my

[4] For example, in the context of fraud investigations, the operational use of social media is documented in the FDNS-DS; whereas operational use of social media pertaining to an alien's case may be documented in the Record of Proceeding (ROP).

responsibility to maintain the confidentiality of the information, to ensure that access is based on a strict "need to know," and I will not attempt to access social media for operational purposes beyond my specific official need to know. I will not attempt to bypass access control measures and I understand that I am accountable for all actions taken under my User ID.

Training and Certification

I will complete computer security awareness training (CSAT) and privacy awareness training during new employee orientation and annually thereafter in order to be granted access to USCIS networks and information systems and to ensure I maintain access to these resources without interruption. In addition, in order to access social media sites for operational purposes, I will:

1) Complete an initial and thereafter annual Training for the Operational Use of Social Media, approved by the USCIS Privacy Officer, which shall cover, among other topics, appropriate authorities, privacy concerns, acceptable operational uses of social media, access requirements, and documentation requirements;
2) Complete any agency or program specific trainings for accessing, using, collecting, maintaining and disposing of information for the operational use of social media; and
3) Annually read and certify that I have read and understood the *FDNS Rules of Behavior for the Operational Use of Social Media*.

Incident Reporting

(b)(6)

I will immediately report all observed, suspected, or actual IT security incidents and PII spills to the USCIS Service Desk [redacted] my local Information Systems Security Officer (ISSO), and supervisor. I must cooperate with the investigation of any security incidents, PII Spills and, at the discretion of the USCIS Chief Information Security Officer (CISO), the USCIS Privacy Incident Manager; the USCIS Security/Network Operations Center (SNOC), personnel. If I am involved in a security or privacy incident and fail to cooperate I understand that my access to all USCIS information systems will be suspended and that I may be subject to disciplinary or adverse action up to and including removal from Federal Service.

Data Protection

I will protect USCIS sensitive information from disclosure to unauthorized persons or groups. Within USCIS, I will not disclose sensitive but unclassified (SBU) information to any person not having a valid need-to-know. Prior to sharing information externally, I will verify with the USCIS Privacy Office that there is an appropriate routine use in the applicable system of records notice or an approved Information Sharing Agreement on file, such as a Memorandum of Understanding (MOU), Memorandum of Agreement (MOA), Interagency Agreement, etc., and that the sharing is compatible with the purpose for which the information was collected. I will safeguard sensitive information from accidental, unintentional, or unauthorized disclosure at any location I am assigned. I will not transmit sensitive information through the use of unsecured fax machines, e-mail, or other communications devices.

Classified Data

I will not process classified information on any GFE not specifically approved and marked for the appropriate level of classified processing. I will report to the USCIS Service Desk, OSI Command

(b)(6) Cente[redacted]

[redacted]my inadvertent or unapproved classified processing on non-classified systems. I will not process classified information or store classified information on privately-owned (personal) computers or media.

Software

I will comply with all software copyrights and licenses. I will not install unauthorized software (including software available for download from the Internet, software available on USCIS networks, and personally-owned software) on GFE. I will be personally liable for software copyright violations committed on GFE that are under my control. I will not install authorized software on GFE without gaining management approval and notifying the USCIS Service Desk. I understand that the use of unauthorized Peer-to-Peer (P2P) file sharing software is strictly prohibited on GFE and for transmitting USCIS information.

Teleworking (Working at an Alternate Worksite)

I understand that I must be approved for teleworking before being allowed to use GFE to access social media for operational purposes remotely. I will follow the teleworking policy described in USCIS Management Directive 123-001.1, "Telework Program." If I have been approved to Telework, I will adhere to the following rules:

- At my alternate worksite, I will follow security practices that are the same as or equivalent to those required of me at my traditional worksite.
- I will physically protect any GFE I use for teleworking when they are not in use.
- I will protect USCIS sensitive information at my alternate worksite. This includes properly disposing of information (e.g., shredding) and locking it up when not in use.

Personal E-mail Use

E-mail is provided for official use, with limited personal use allowed. Allowed personal use is described in DHS Directive 4500, "DHS E-Mail Usage." I understand that the use of GFE to check personal webmail or other personal e-mail accounts is strictly prohibited (e.g., AOL, Hotmail, EarthLink, or G-mail). I understand that I may not send sensitive information over e-mail unencrypted. I will not send sensitive information to my personal e-mail accounts. I will not auto-forward my government e-mails to non-government (commercial) e-mail accounts. I will not provide personal or official USCIS information solicited by e-mail to unauthorized personnel. If I receive an e-mail message from any source requesting personal information or asking to verify accounts or security settings, I will report the incident to the USCIS Service Desk, my ISSO and my supervisor.

Personal Internet Use

The Internet is provided for official use, with limited personal use allowed. Allowed personal use is described in DHS Directive 4400.1, "DHS Web and Information Systems," DHS Directive 4600.1, "Personal Use of Government Office Equipment," and "Standards of Ethical Conduct for Employees of the Executive Branch." I will not view websites containing malicious, hostile, threatening, abusive, vulgar, defamatory, profane, or racially, sexually, or ethnically objectionable text or graphics. When the network fails to block undesirable websites, I will promptly report sites unintentionally accessed to the USCIS Service Desk. I will not engage in Internet activities which inhibit the security of USCIS information and information systems, or cause degradation of network services. Examples of such

activity include non-business related functions that provide entertainment through the use of unauthorized streaming audio or video, social networking, P2P networking, software or music piracy, online gaming, publicly accessible Instant Messaging (IM), chain letter forwarding, greeting card or e-vite sending, and hacking.

Consent to Monitor

I understand that the use of GFE, the Internet, intranet, and e-mail constitutes my consent to monitoring and audit of this use at all times. **I understand there is no expectation of privacy when using or storing data on GFE**. This includes but is not limited to, telephone communications, e-mail communications, personal letters, or other documents/data created on GFE, internet history, etc.

Social Engineering

I understand that social engineering occurs when an attacker uses human interaction (social skills) to obtain or compromise information about an organization or its computer systems. I will not provide personal information or information about USCIS, including its structure or networks, unless I am certain of a person's authority to have the information.

Spam/Virus/Worms

I understand that by adhering to DHS and USCIS information security policies and procedures I will protect USCIS GFE and information by being wary of unsolicited attachments, even from people I know, and by scanning any attachments before opening and saving them.

Personally Identifiable Information (PII)

I understand that I must be able to identify and properly handle PII in accordance with the USCIS Office of Privacy's PII policies and procedures at http://osi.uscis.dhs.gov/Privacy.

DHS and USCIS Policies

- DHS Directive 4300A, "Sensitive Systems Policy";
- DHS 4300A, "Sensitive Systems Handbook";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4400.1, "DHS Web (Internet, Intranet, and Extranet Information) and Information Systems";
- DHS Directive 4500.1, "DHS E-mail Usage";
- DHS Directive 4600.1, "Personal Use of Government Office Equipment";
- DHS Directive 4900, "Individual Use and Operation of DHS Information Systems/Computers";
- DHS Directive 110-01, "Privacy Policy for Operational Use of Social Media";
- DHS Instruction 110-01-001, "Privacy Policy for Operational Use of Social Media";
- "U.S. Citizenship and Immigration Services Employees' Responsibilities for the Collection, Use, or Storage of Personally Identifiable Information";

- DHS Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities"; and

(b)(7)(e)

Annual Acknowledgment Statement

I acknowledge that I have read the FDNS Rules of Behavior regarding the operational use of social media for USCIS FDNS investigations. I understand the FDNS Rules of Behavior and I will comply with them. I understand that my refusal to sign this agreement renders me ineligible for access to social media in the performance of my official duties. I understand that failure to comply with these Rules may result in administrative sanctions (to include verbal or written reprimand, suspension, or removal) and/or removal of access to internet social media.

Instructions: The employee will initial the bottom of each page and fill out the fields below in the "Employee Section." The employee's supervisor will complete the "Supervisor Section." When the below sections are complete, the employee will keep a copy of these ROBs for reference. The supervisor will maintain a copy of the employee's signed ROBs. A copy of the signed ROBs (by both the supervisor and employee) must be submitted to the Office of Privacy at USCISPrivacySocialMedia@uscis.dhs.gov.

Employee Section

Employee's Name:_____
First, Middle Initial, Last

Phone Number:_____

E-mail Address:_____

USCIS Office:_____

_____
Signature **Date**

Supervisor Section

(b)(5)

By signing below, I authorize this employee to access social media in accordance with these Rules of Behavior and all relevant policies and procedures.

(b)(7)(e)

Supervisor's Name:_____
First, Middle Initial, Last

_____

Supervisor's Signature **Date**

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, April 16, 2018 9:29 AM
To: Gaffin, Elizabeth S
Subject: FW: Social Media Compliance Documentation
Attachments: PUBLIC PIA USCIS-FDNS Program_CIS PVY to OCC.[redacted] (b)(7)(e) ROB USCIS-FDNS 20171006 to PVY comments to OCC 4-12-2018.docx; USCIS Social Media Training_FDNS Draft 4-12-2018.pptx; 20180221 DHS Delegation 15002. SOP SMD -Previous Version PVY to OCC 4-12-2018.docx; 20180221 DHS Delegation 15002. SOP SMD Most Recent 4-6 (5).docx

Importance: High

FYI.

From: OCC-Clearance
Sent: Friday, April 13, 2018 11:36 AM
To: Gaffin, Elizabeth S
Cc: Kleczek, Marguerite P (Ania); Symons, Craig M; Hinds, Ian G; Gentry, Anthony E
Subject: FW: Social Media Compliance Documentation

Hi Elizabeth,

Please continue to take the lead on review and coordination for OCC.

CCing others for visibility and input as needed.

Thanks so much, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

ATTORNEY-CLIENT PRIVILEGEATTORNEY WORK PRODUCT***INTERNAL GOVERNMENT USE ONLY***

This communication, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this message in error, please reply immediately to the sender and delete this message.

From: Hawkins, Donald K
Sent: Friday, April 13, 2018 11:03 AM
To: Emrich, Matthew D; Symons, Craig M; OCC-Clearance
Cc: Young, Todd P; Chappell-Kirby, Shvonne L
Subject: FW: Social Media Compliance Documentation

Good afternoon OCC,

Attached you will find the documents listed below that address your comments that were provided on April 6, 2018. Prior to forwarding these documents to DHS Privacy, please review and confirm you have no other legal concerns. In addition, there were two concerns that were brought to our attention by the FDNS Program for which we would like OCC to weigh in and provide your feedback: (b)(5) (b)(7)(e)

Attached Documents:

1. FDNS Updated PIA
2. FDNS SMOUT
3. FDNS RoB
4. FDNS Social Media Privacy Training
5. Previous Version of the SOP (with OCC Comments)
6. Most Recent Version of the SOP (with OCC Comments)

This is an urgent request and we would like a quick turnaround by COB, April 17th. Please let me know if you have any questions.

Donald

Donald

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, November 30, 2017 6:41 AM
To: Hinds, Ian G; Gaffin, Elizabeth S
Cc: Symons, Craig M; Groom, Molly M; Vargas-Padilla, Nelson A
Subject: FW: Social Media Next Steps
Attachments: Final Interim SOP between CBP Privacy and CBP SOC 20150608.pdf; CBP Social Media Directive 5410-003.pdf; Law Enforcement - policy_use_of_public_non_public_online_information.pdf

Ian and Elizabeth,

FYI.

Thanks

Tony

-----Original Message-----
From: McCament, James W
Sent: Thursday, November 30, 2017 7:36 AM
To: Hawkins, Donald K; Boucher, Stephanie M; Emrich, Matthew D; Davidson, Andrew J; Symons, Craig M; Groom, Molly M; Gentry, Anthony E
Cc: Prater, Jocelyn S; Schau Nelson, Jessica R
Subject: RE: Social Media Next Steps

Good morning, all,

Realizing I'd not added OCC to the follow-up meeting for Social Media next steps, now adding Craig, Molly and Tony to this message. My apologies and please see below and attached from DHS Privacy. We'll be meeting this afternoon at 1:00 to discuss next steps regarding Social Media. Jocelyn will expand the invite list to include.

Thanks all!

James

James W. McCament
Deputy Director
U.S. Citizenship and Immigration Services Department of Homeland Security
[redacted]eputy Director's Office) (b)(6)

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-----Original Message-----
From: McCament, James W
Sent: Wednesday, November 29, 2017 12:10 PM
To: Hawkins, Donald K; Boucher, Stephanie M; Emrich, Matthew D; Davidson, Andrew J

Cc: Prater, Jocelyn S
Subject: Social Media Next Steps

All, (b)(5) (b)(7)(e)

Below and attached is the follow up to my meeting with Jonathan Cantor regarding Social Media access. With Matt's return from travel tomorrow, adding Jocelyn to set up a meeting for us tomorrow/Friday latest to discuss next steps.

[redacted]

That said, for this meeting we can determine any further gaps or questions. We will then set up a meeting with Jonathan/DHS Privacy to finalize any points towards resolution in keeping with the Director's vision.

Thanks all,

James W. McCament
Deputy Director
U.S. Citizenship and Immigration Services Department of Homeland Security
[redacted]Deputy Director's Office) (b)(6)

This email (including any attachments) is intended solely for the use of the addressee(s) and may contain information that is sensitive or otherwise protected by applicable law. If you are not the intended recipient, please notify USCIS immediately by replying to this message and destroy all copies of this message and any attachments. Thank you.

-----Original Message-----
From: Cantor, Jonathan
Sent: Tuesday, November 21, 2017 1:11:02 PM
To: McCament, James W
Subject: Social Media

Hi James (b)(5) (b)(7)(e)

[redacted]

(b)(5) (b)(7)(e)

[redacted]

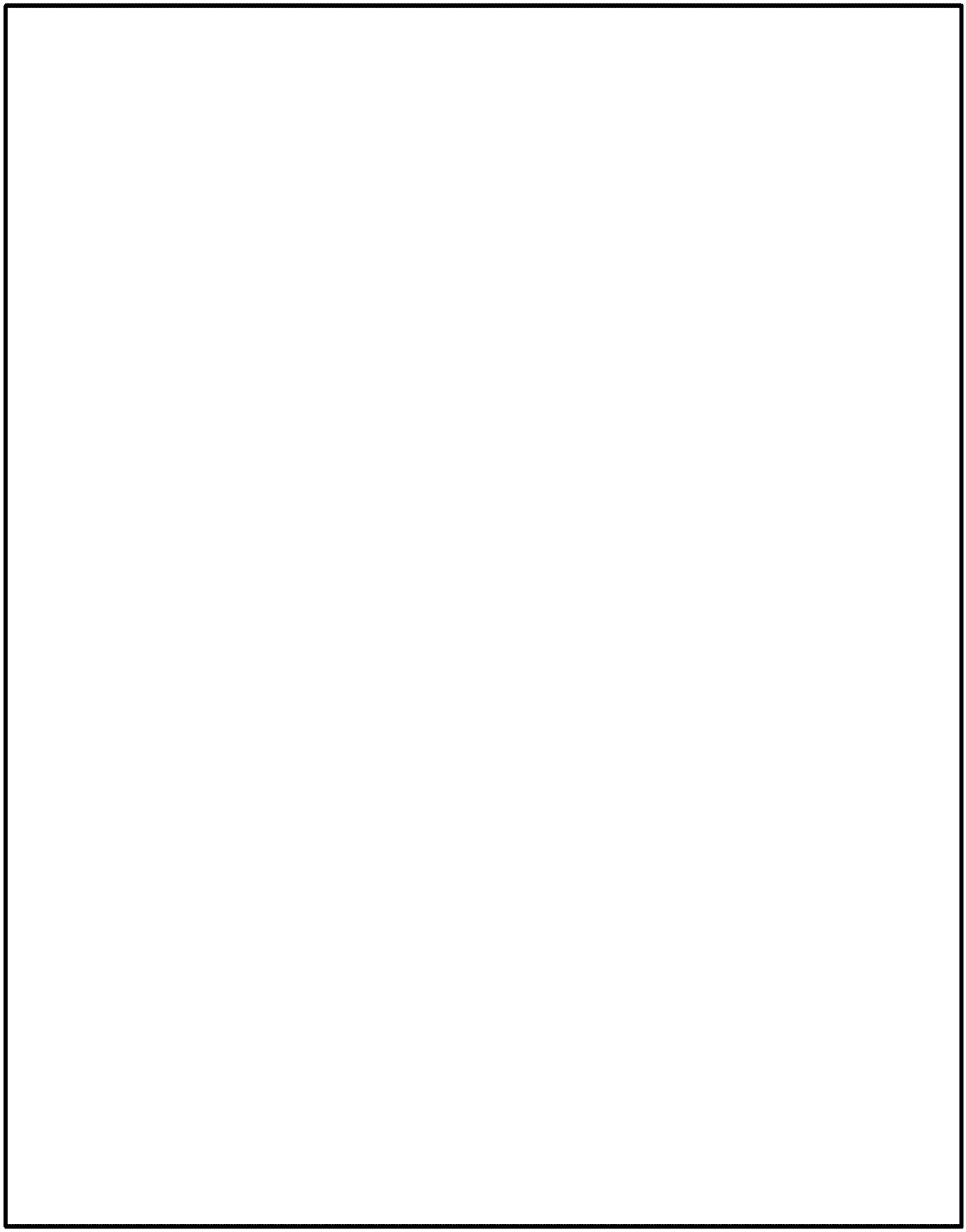
I am hopeful this helps further the discussion a bit. Please let me know if you would like to discuss further.

Thanks
JRC

Jonathan R. Cantor, CIPP/US, CIPP/G
Deputy Chief Privacy Officer (b)(6)
Department of Homeland Security

[redacted]

Want to learn more about privacy? Visit www.fpc.gov<http://www.fpc.gov/>



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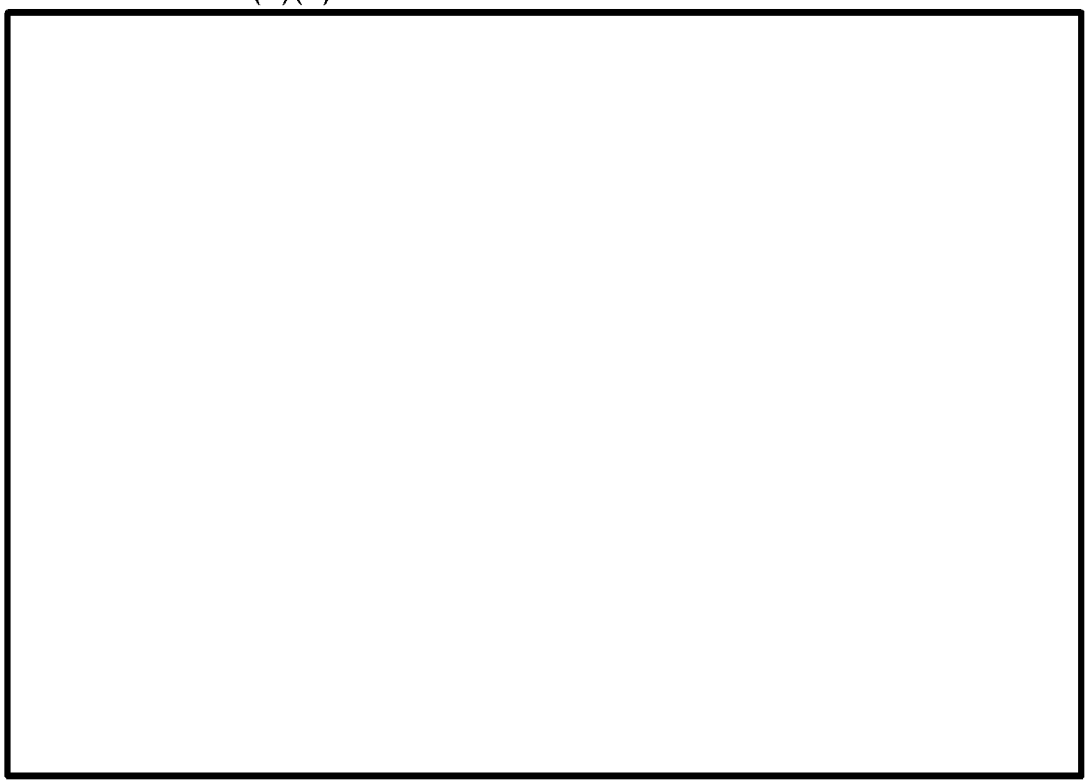

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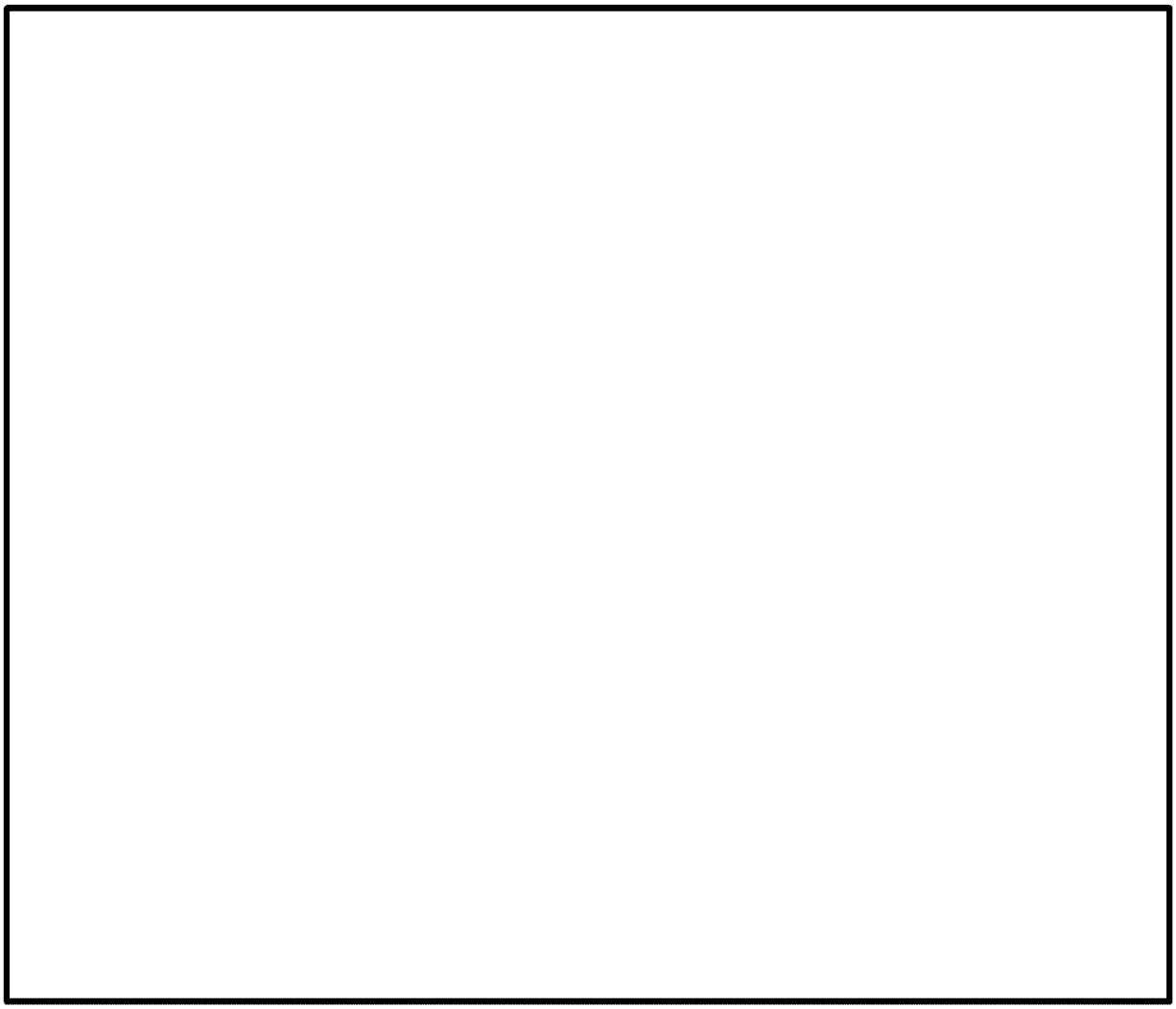

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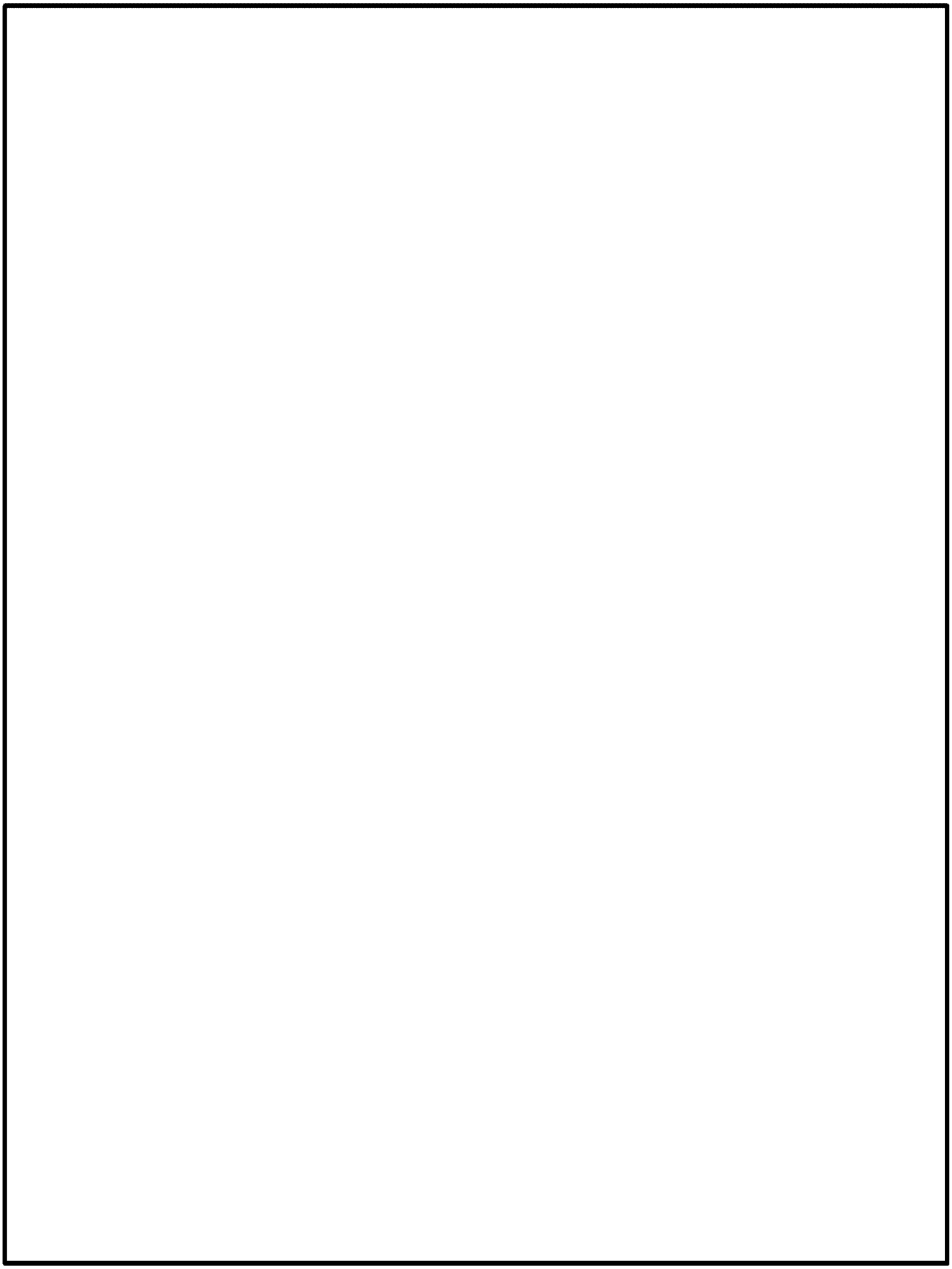
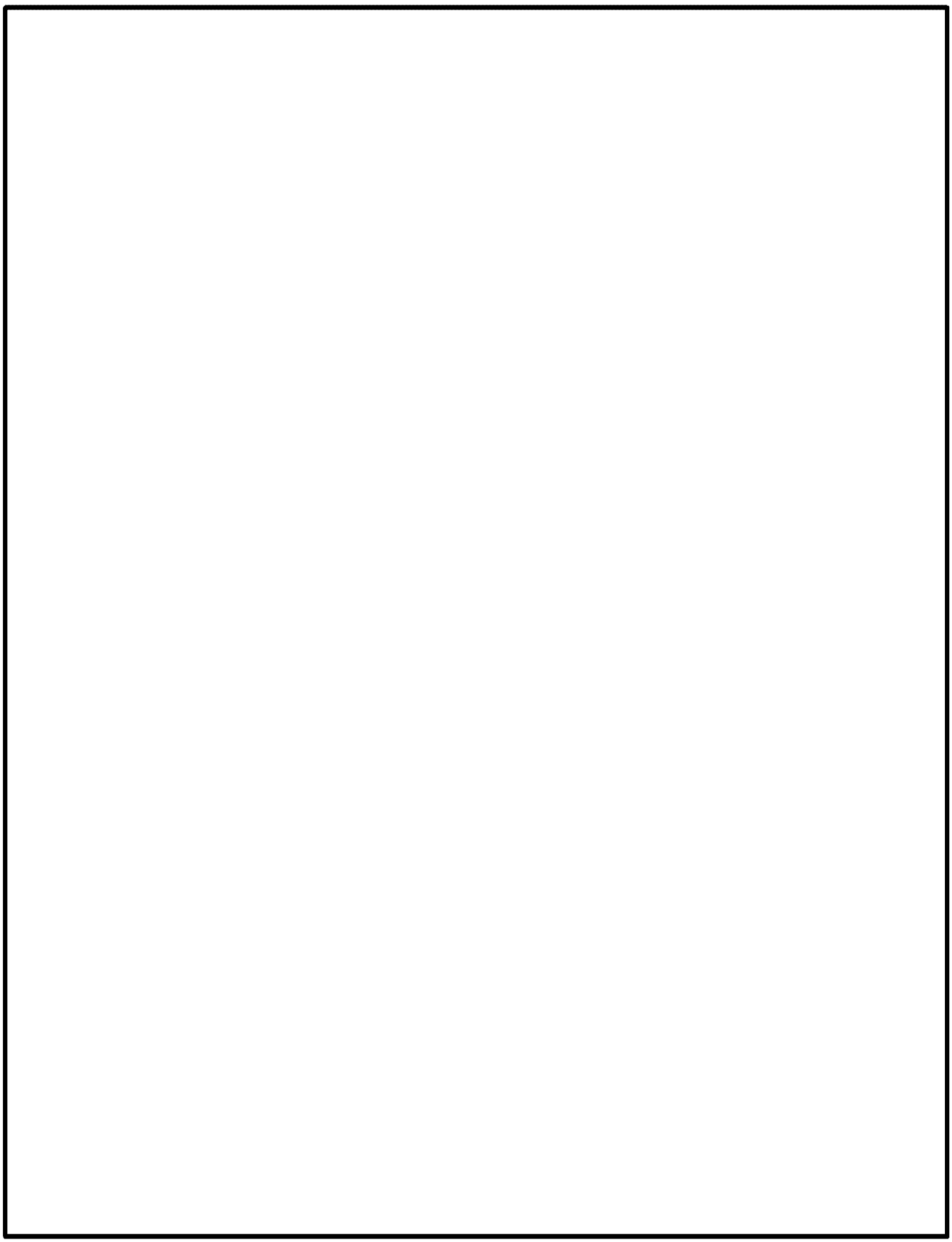




V. **Questions:** Questions concerning this SOP may be directed to the CBP Privacy and Diversity Office at [redacted] (b)(7)(e)

U.S. Customs and Border Protection

Privacy and Diversity Office

[redacted] (b)(7)(c)

cy Officer

U.S. Customs and Border Protection

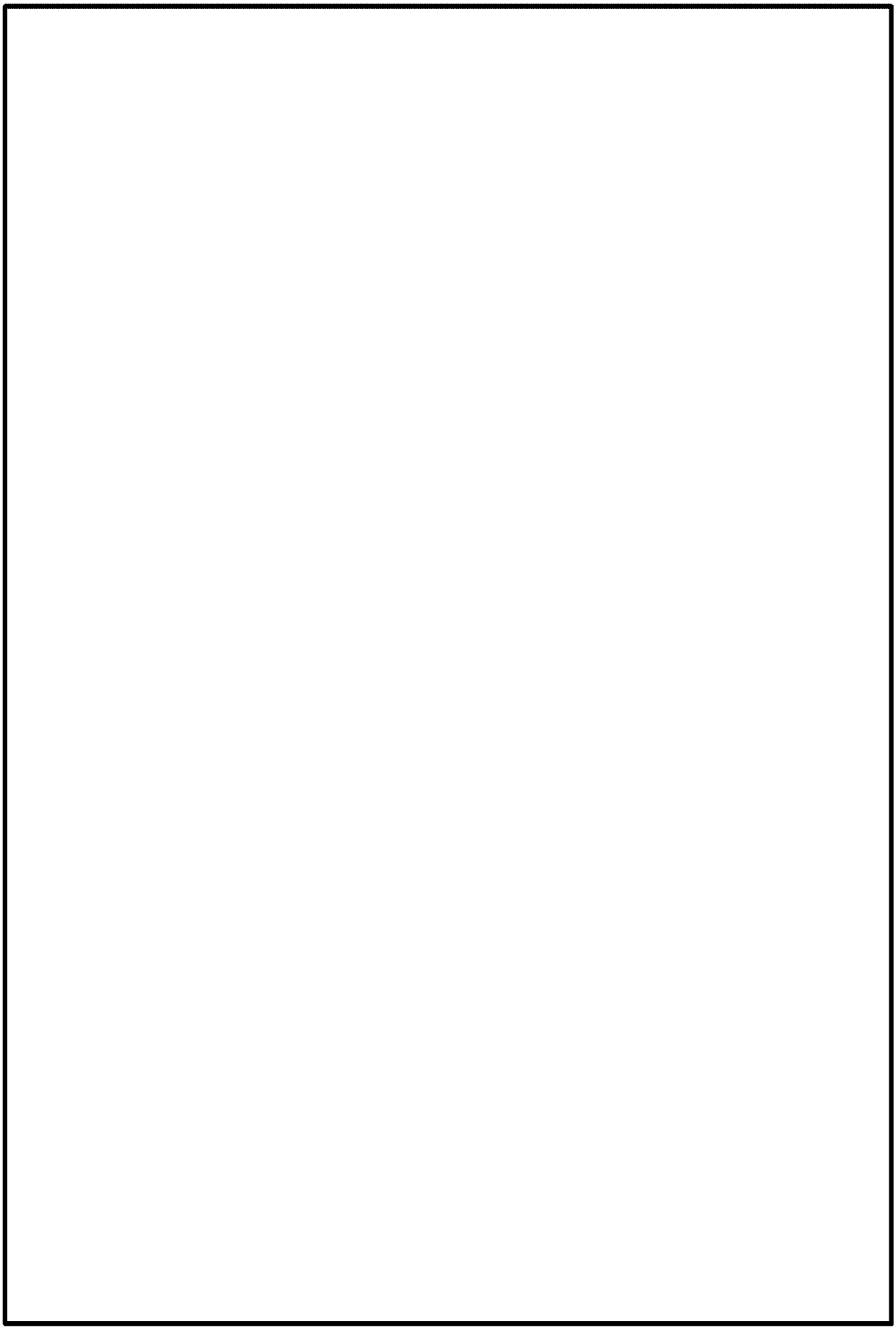
Office of Information and Technology

[redacted] (b)(7)(c)

ssistant Commissioner

(b)(5) (b)(7)(e)

U.S. CUSTOMS AND BORDER PROTECTION DIRECTIVE



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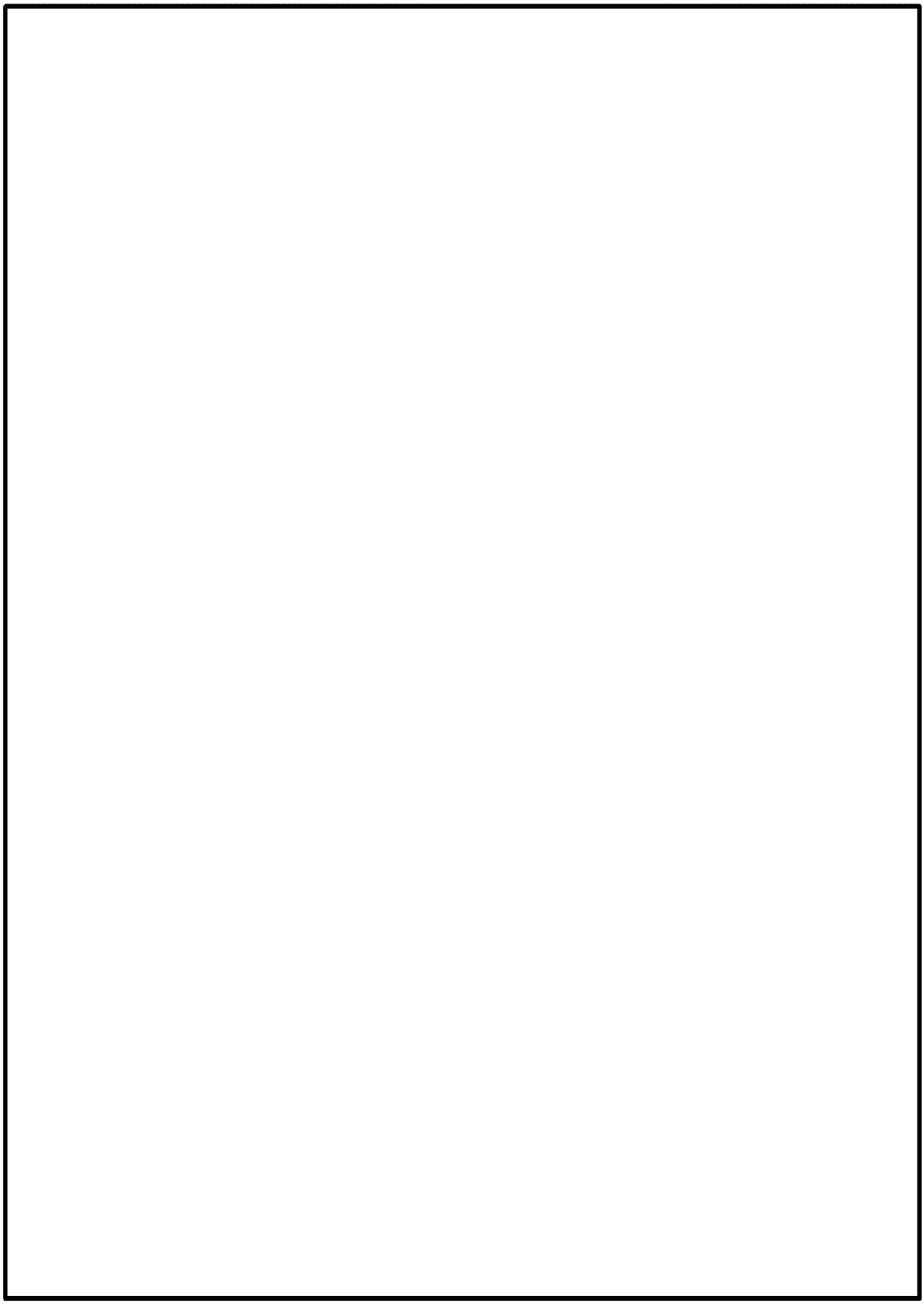

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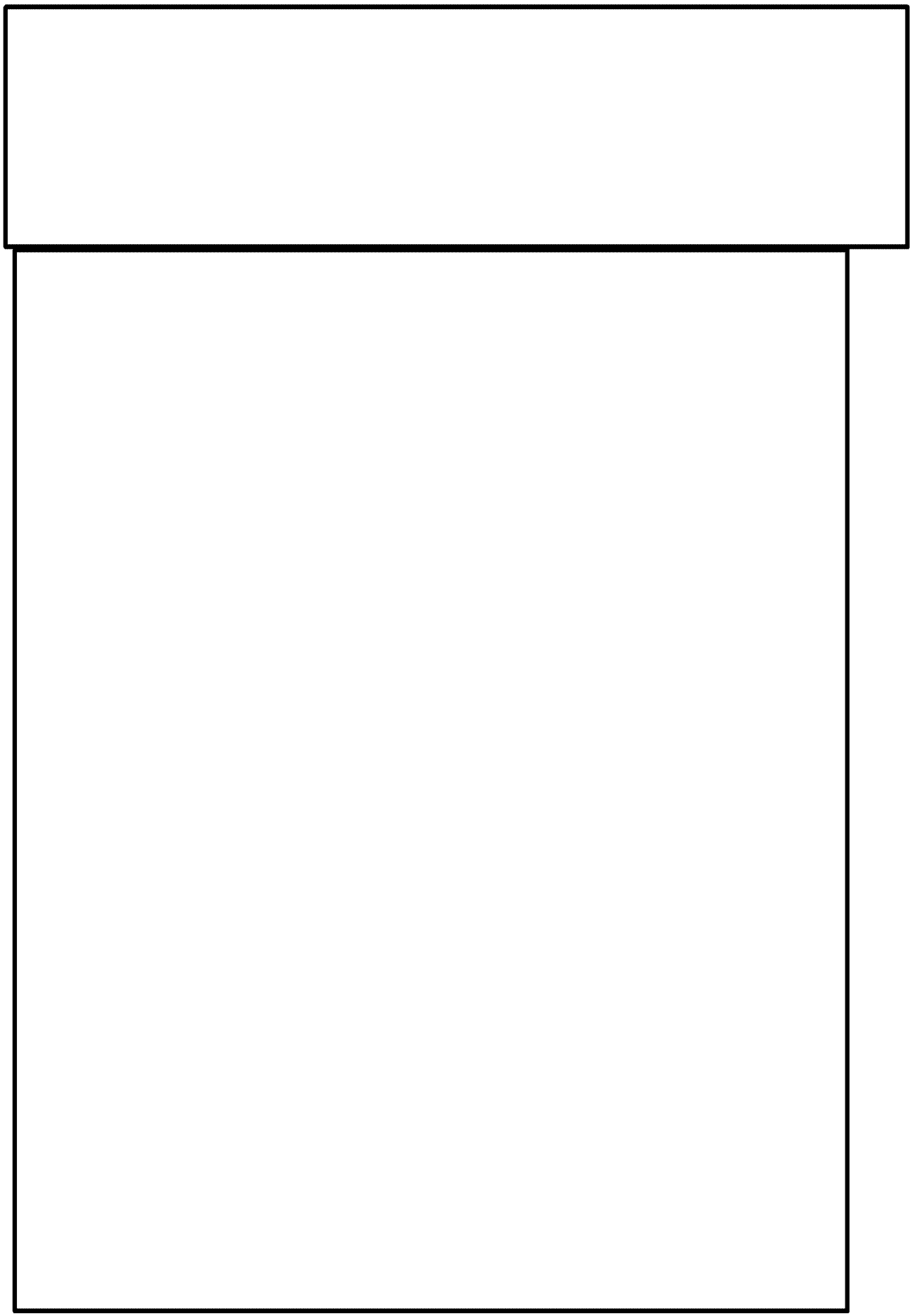

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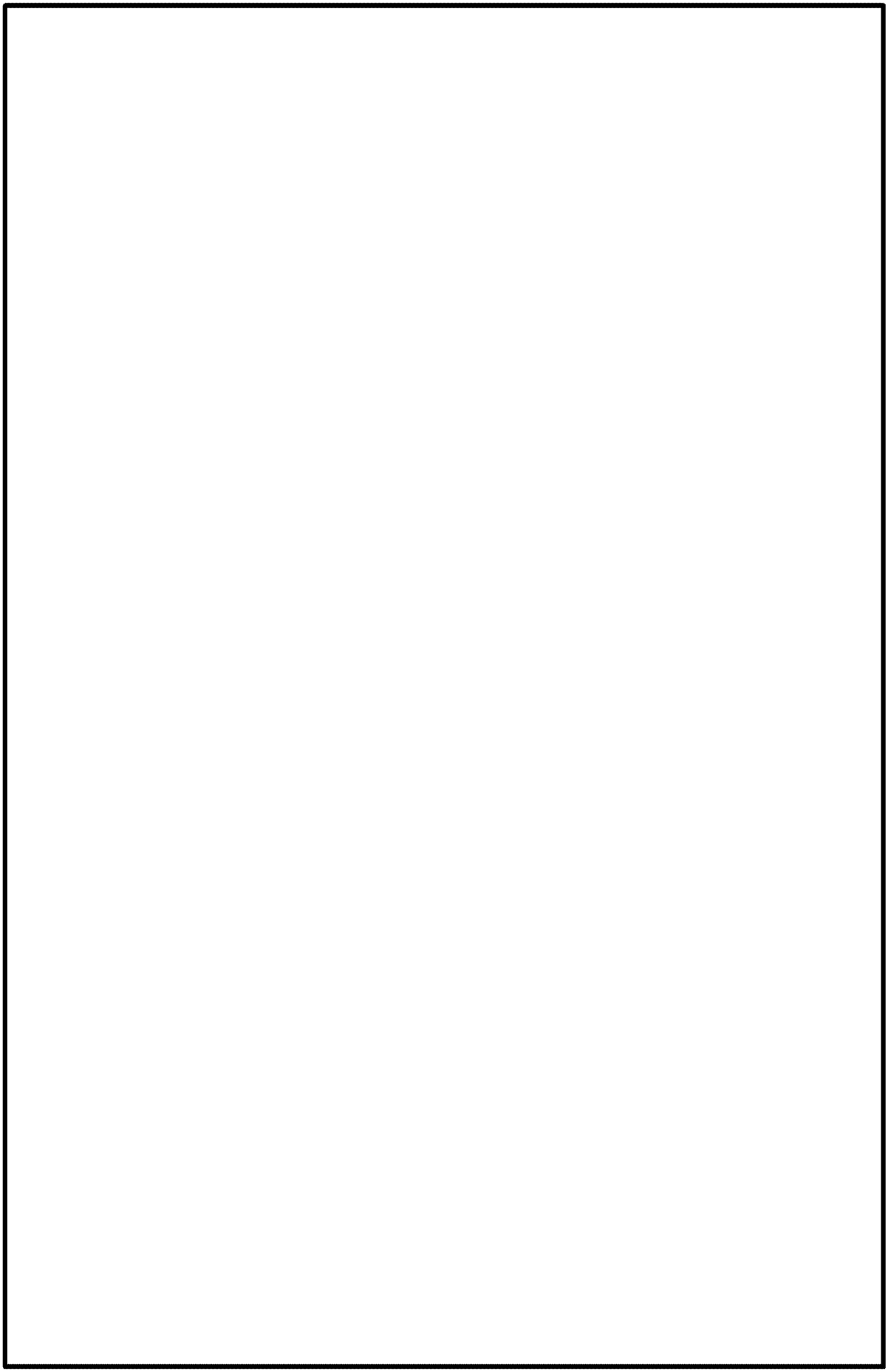

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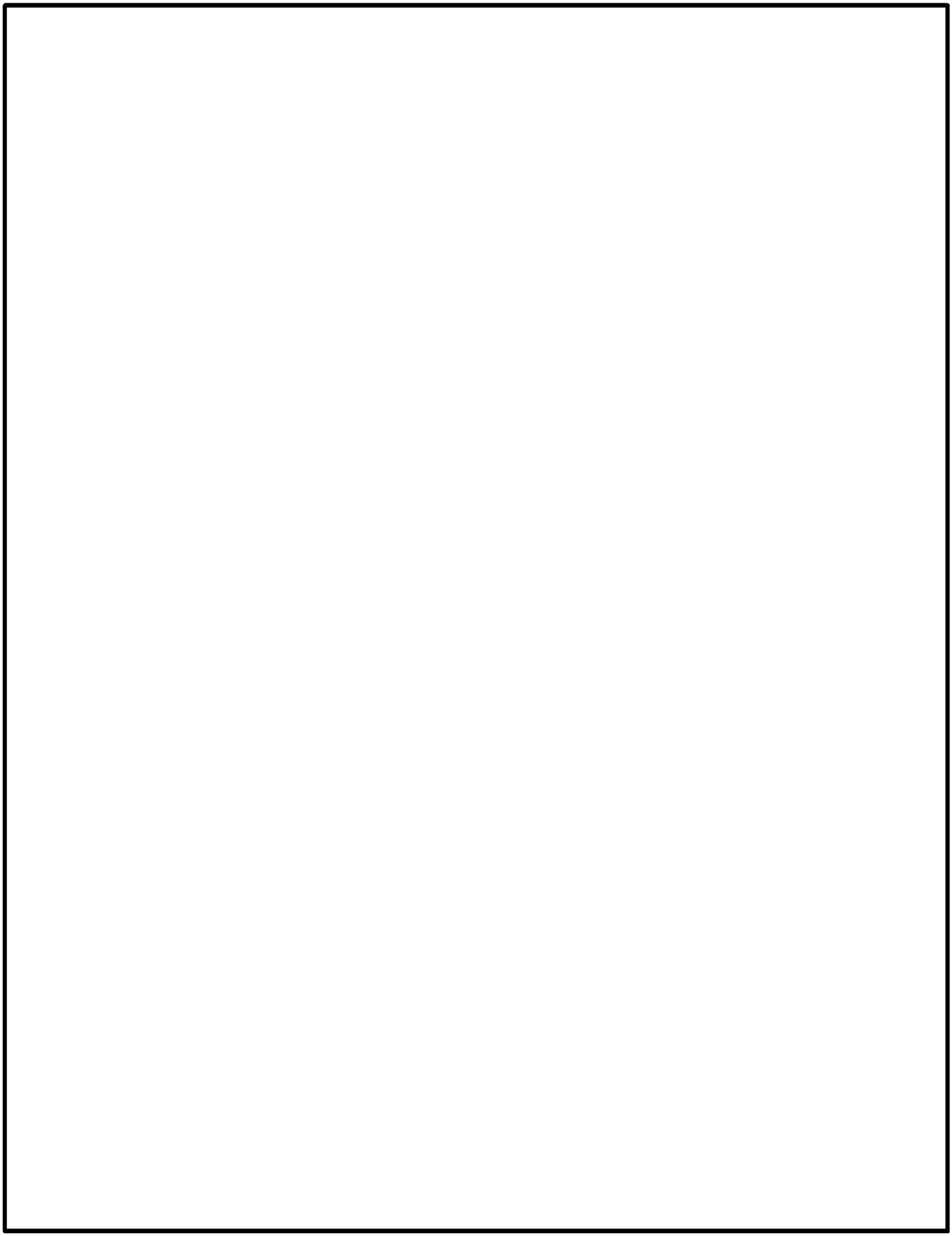

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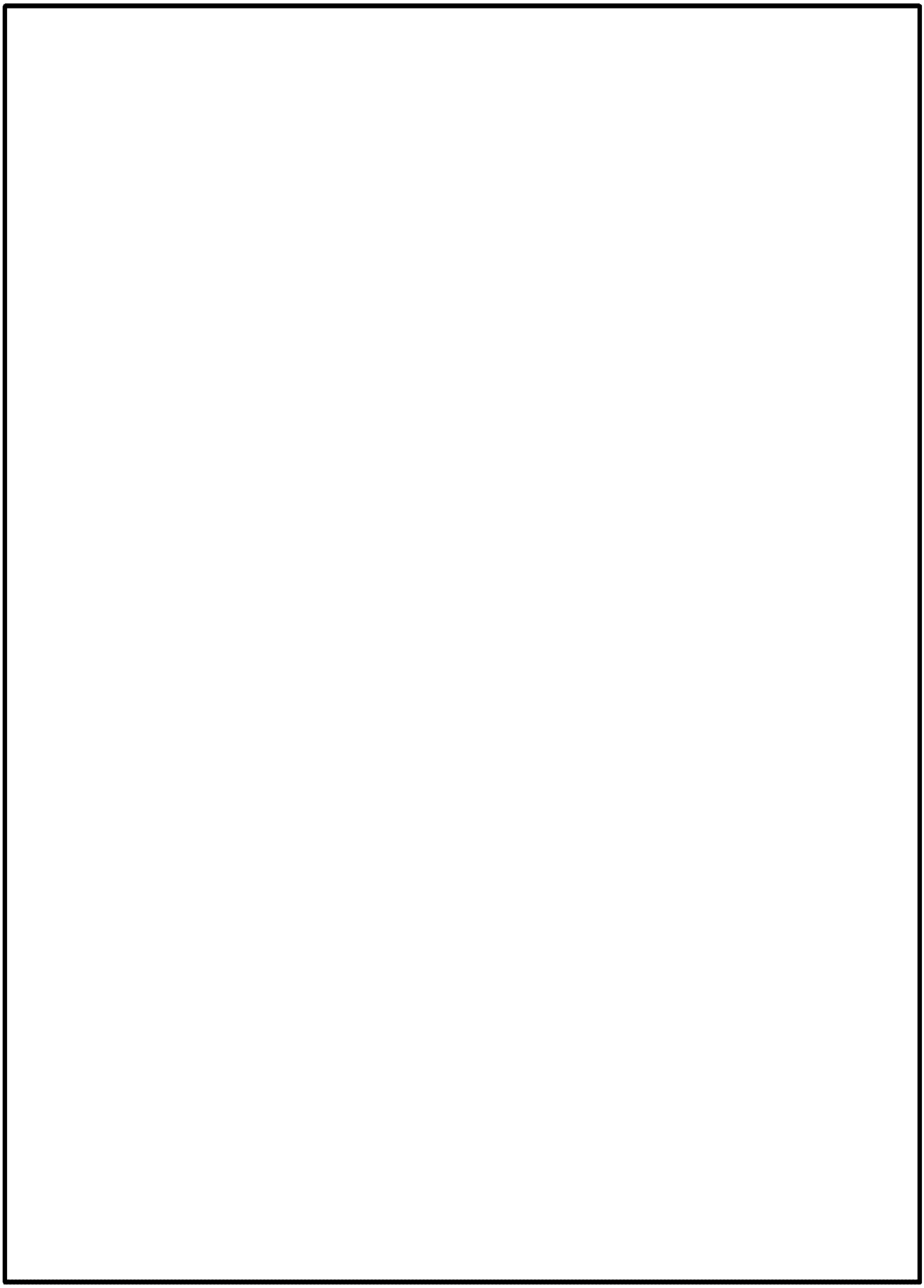

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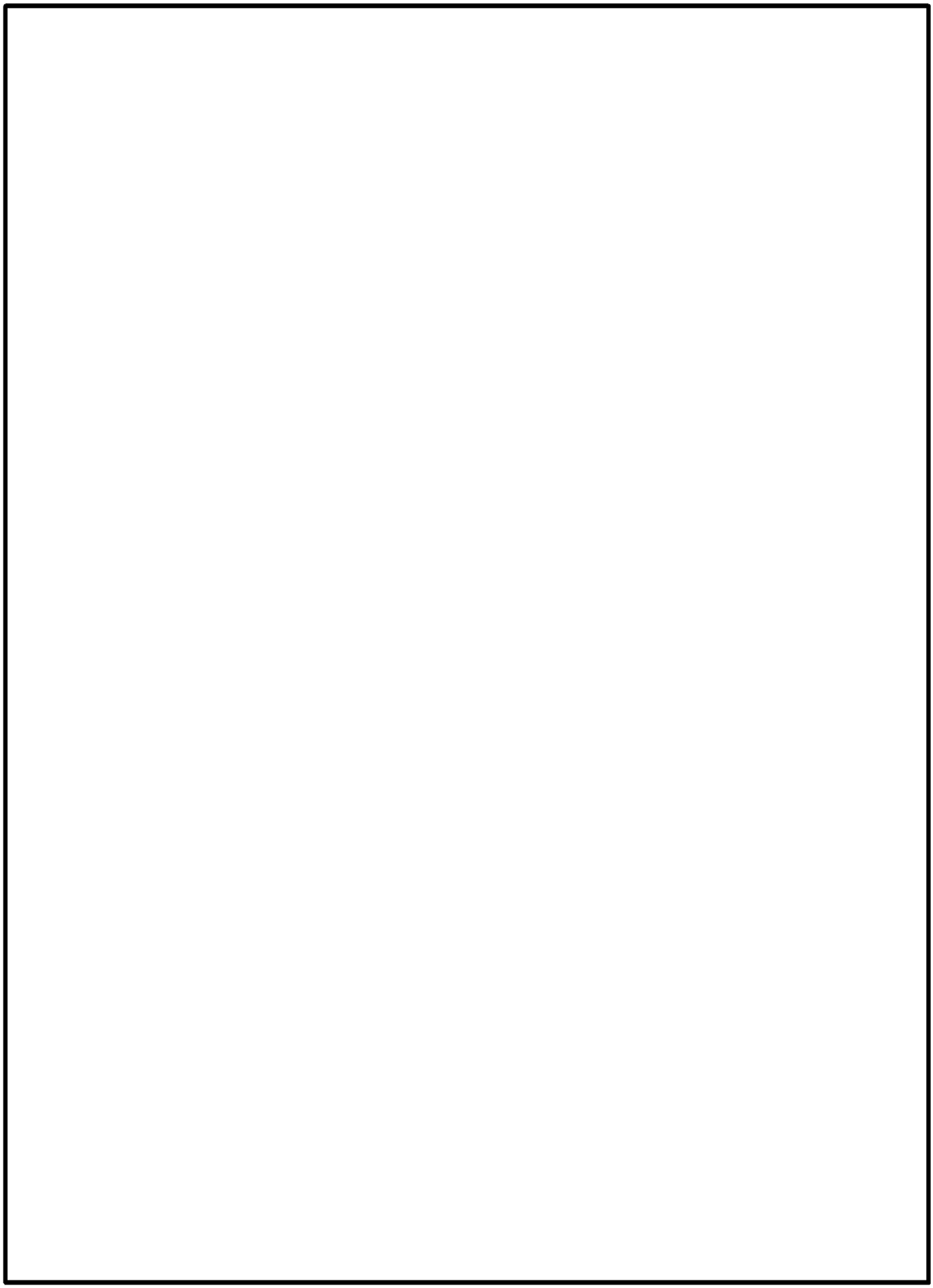

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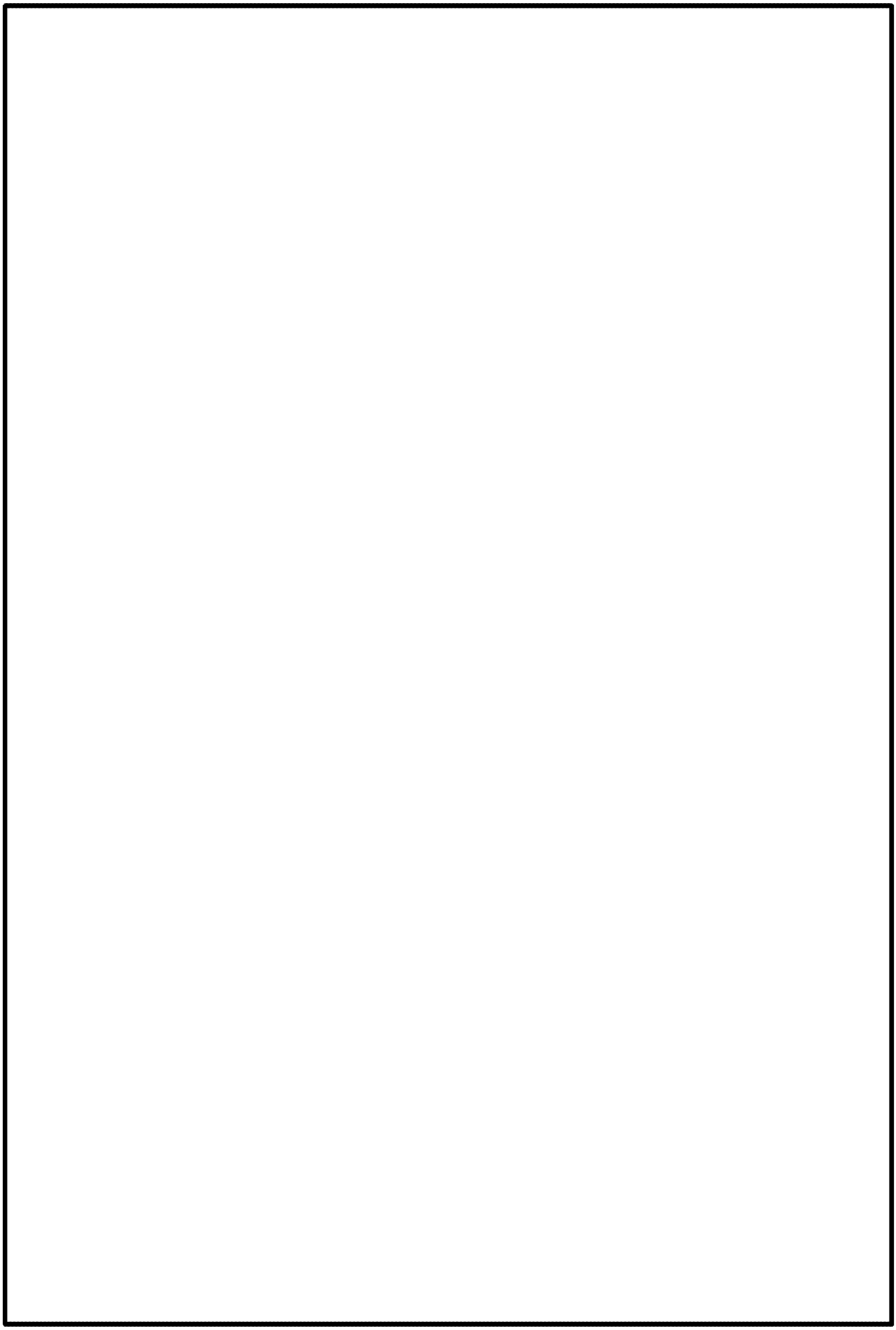

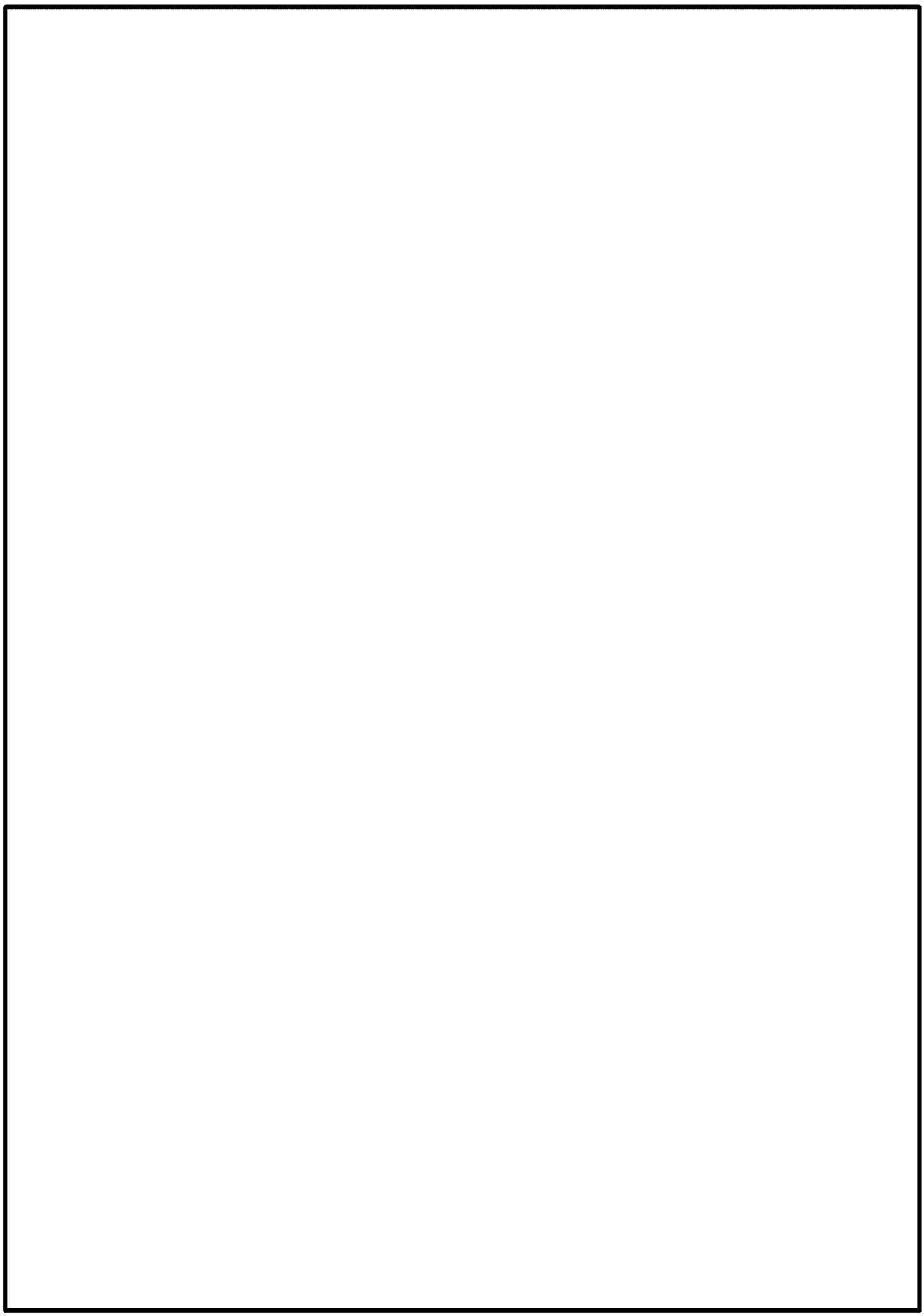

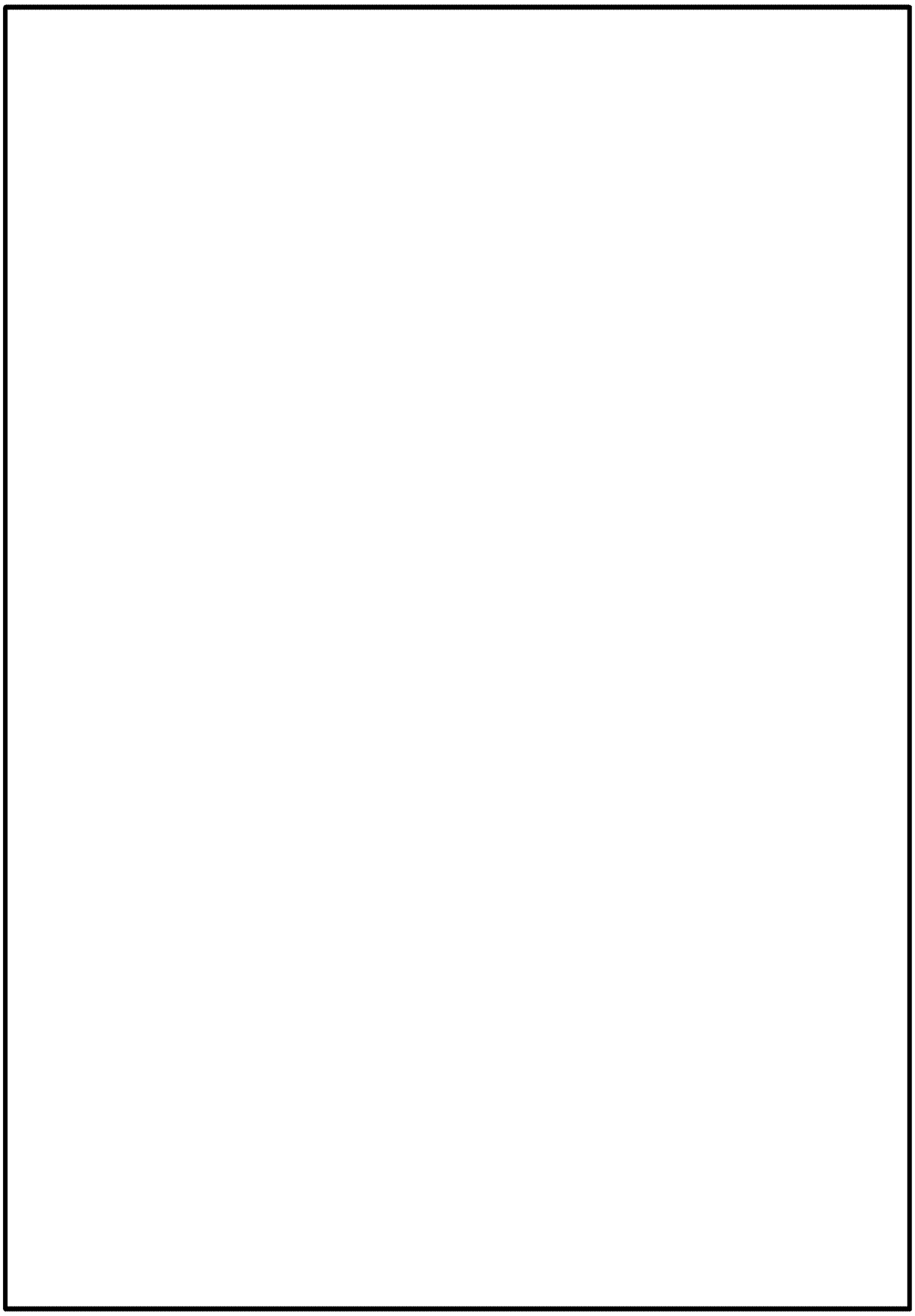

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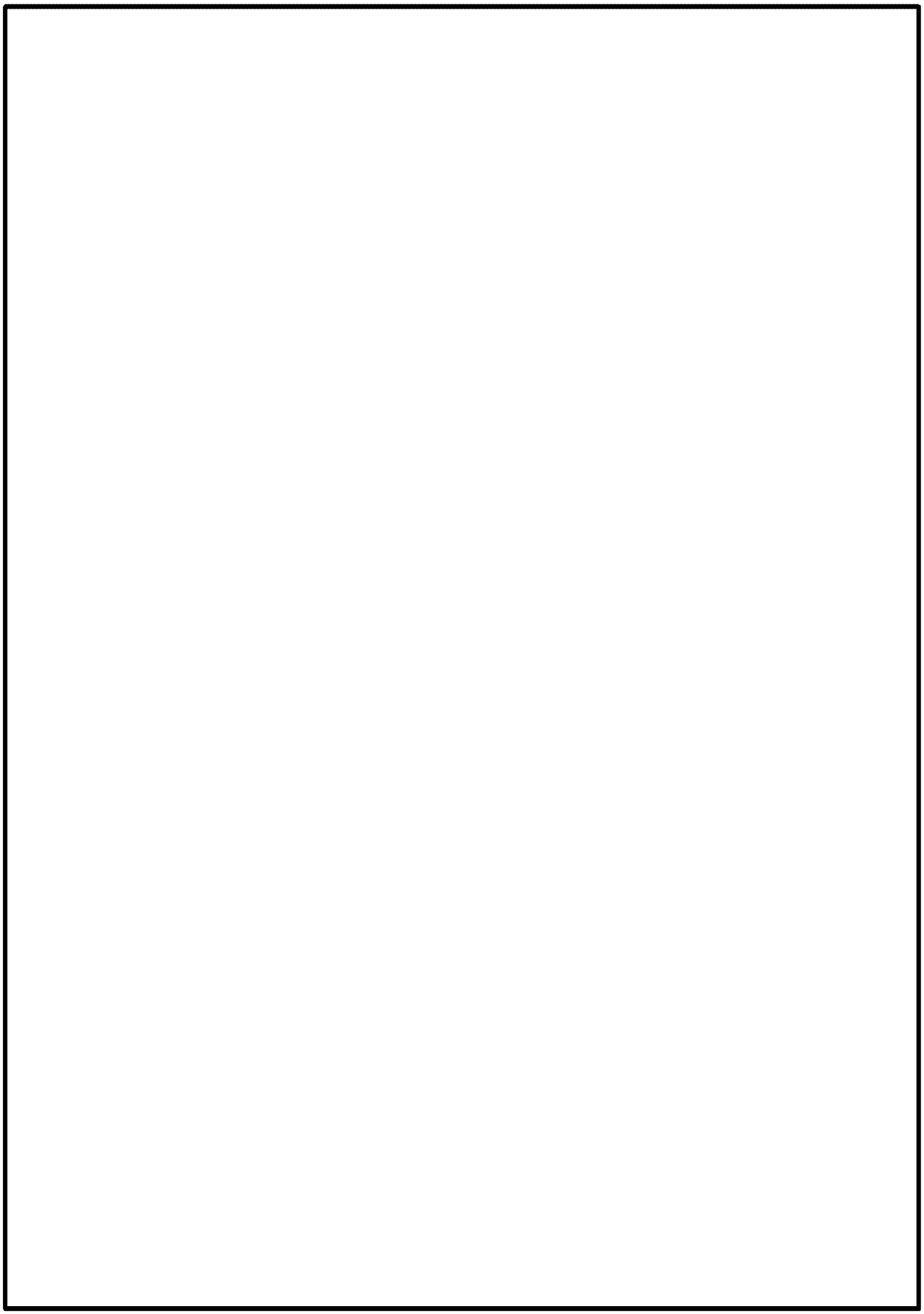

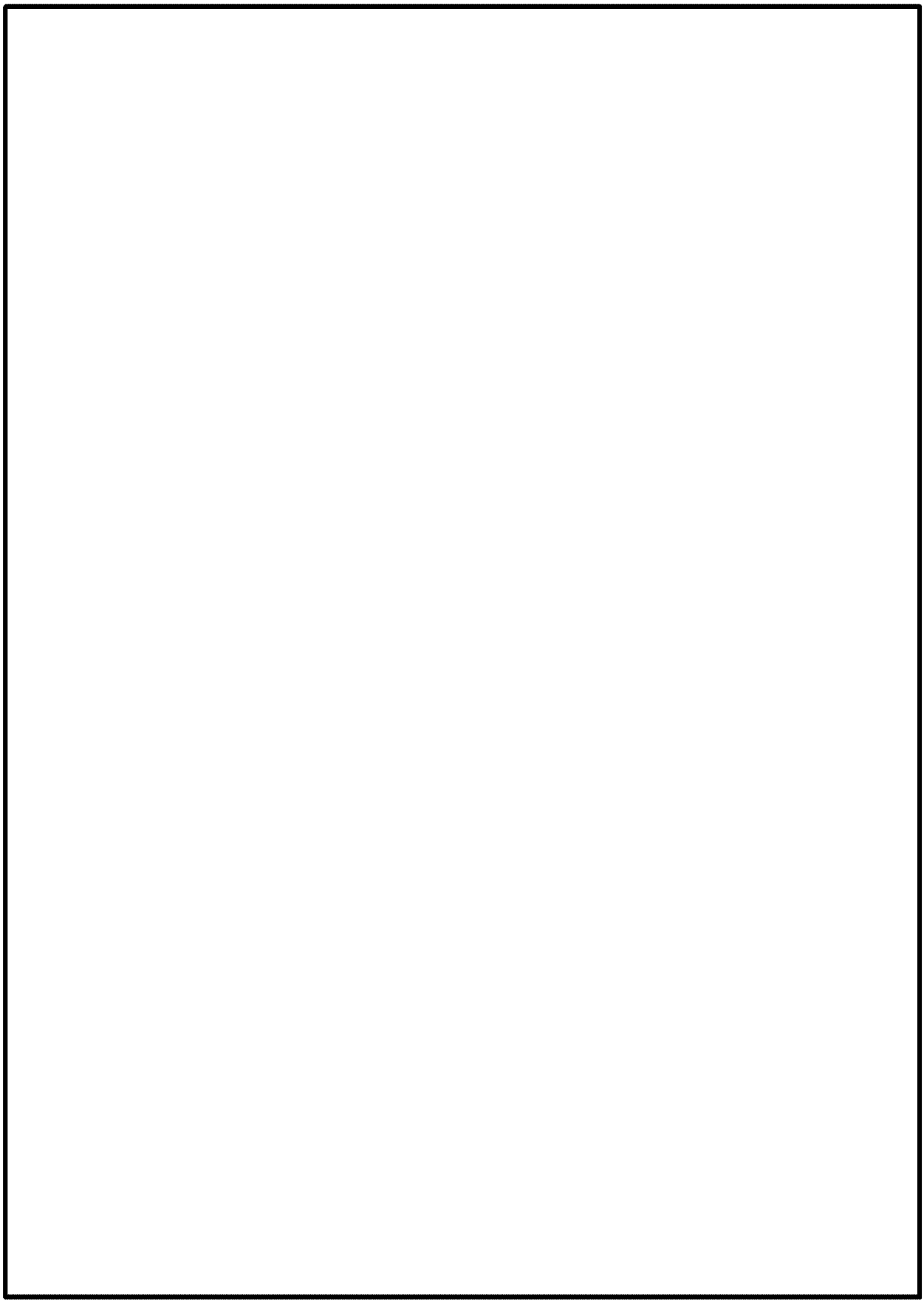

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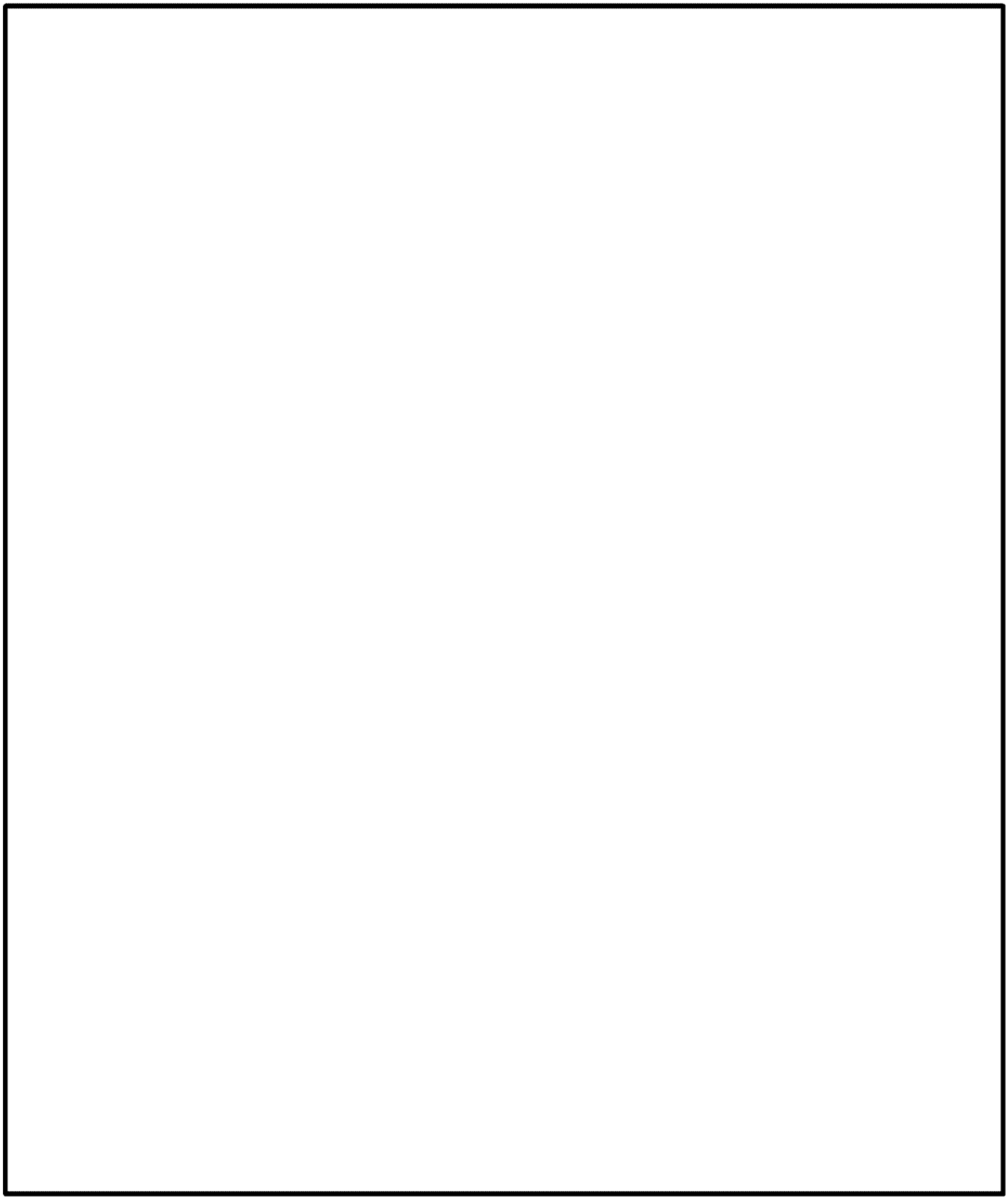
U.S. Customs and Border Protection
Operational Use of Social Media
Rules of Behavior

(b)(7)(e)



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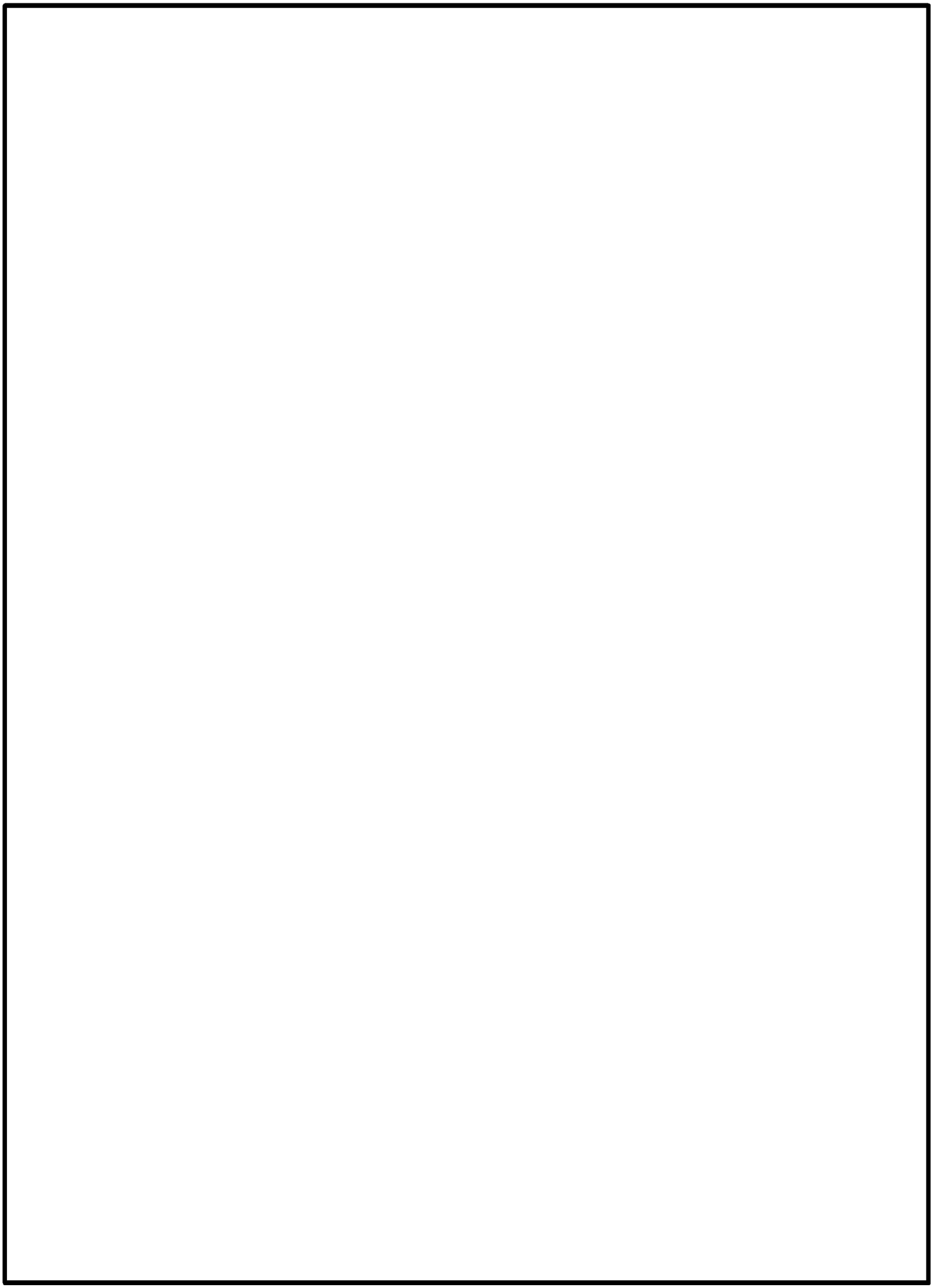

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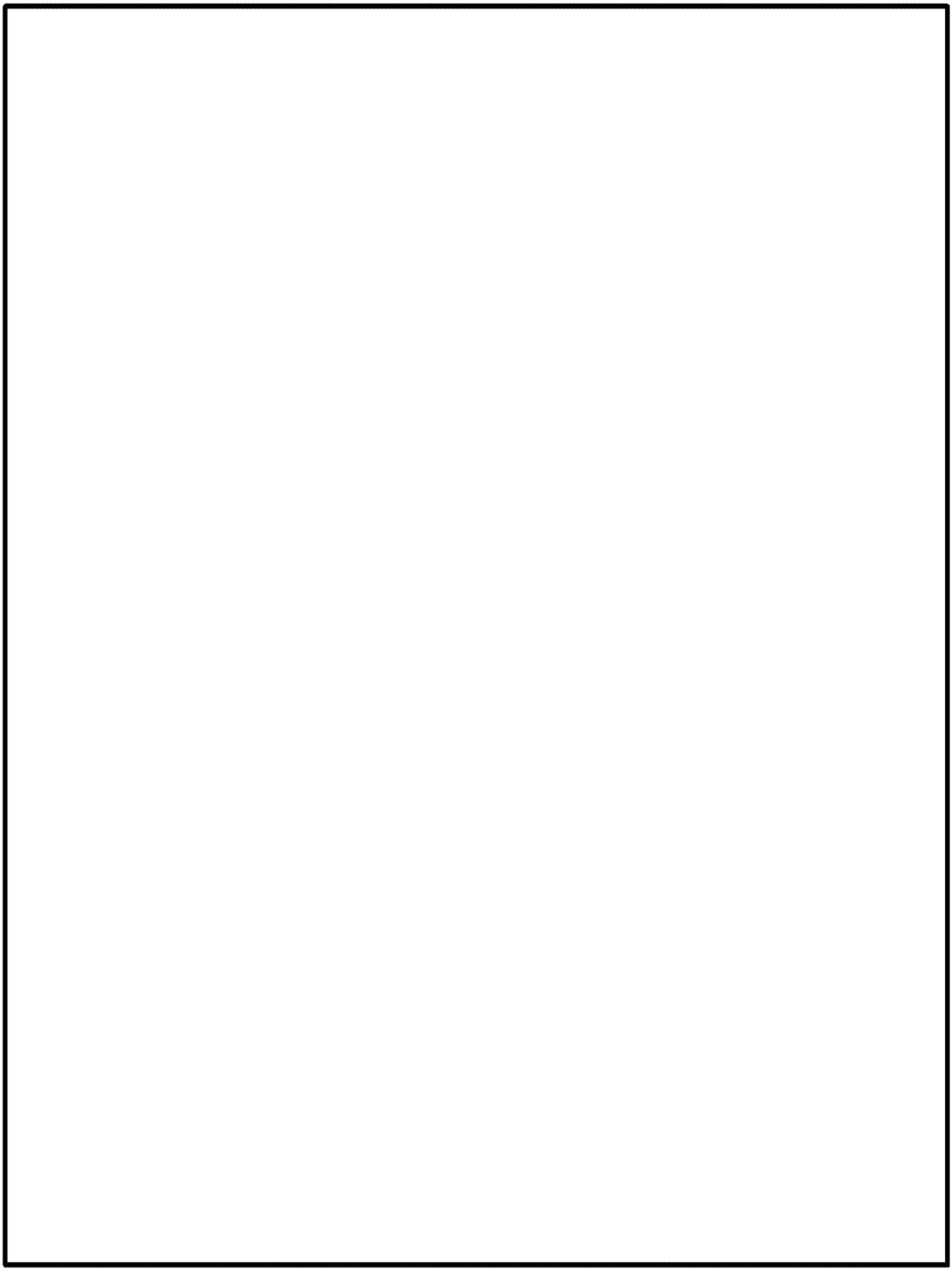

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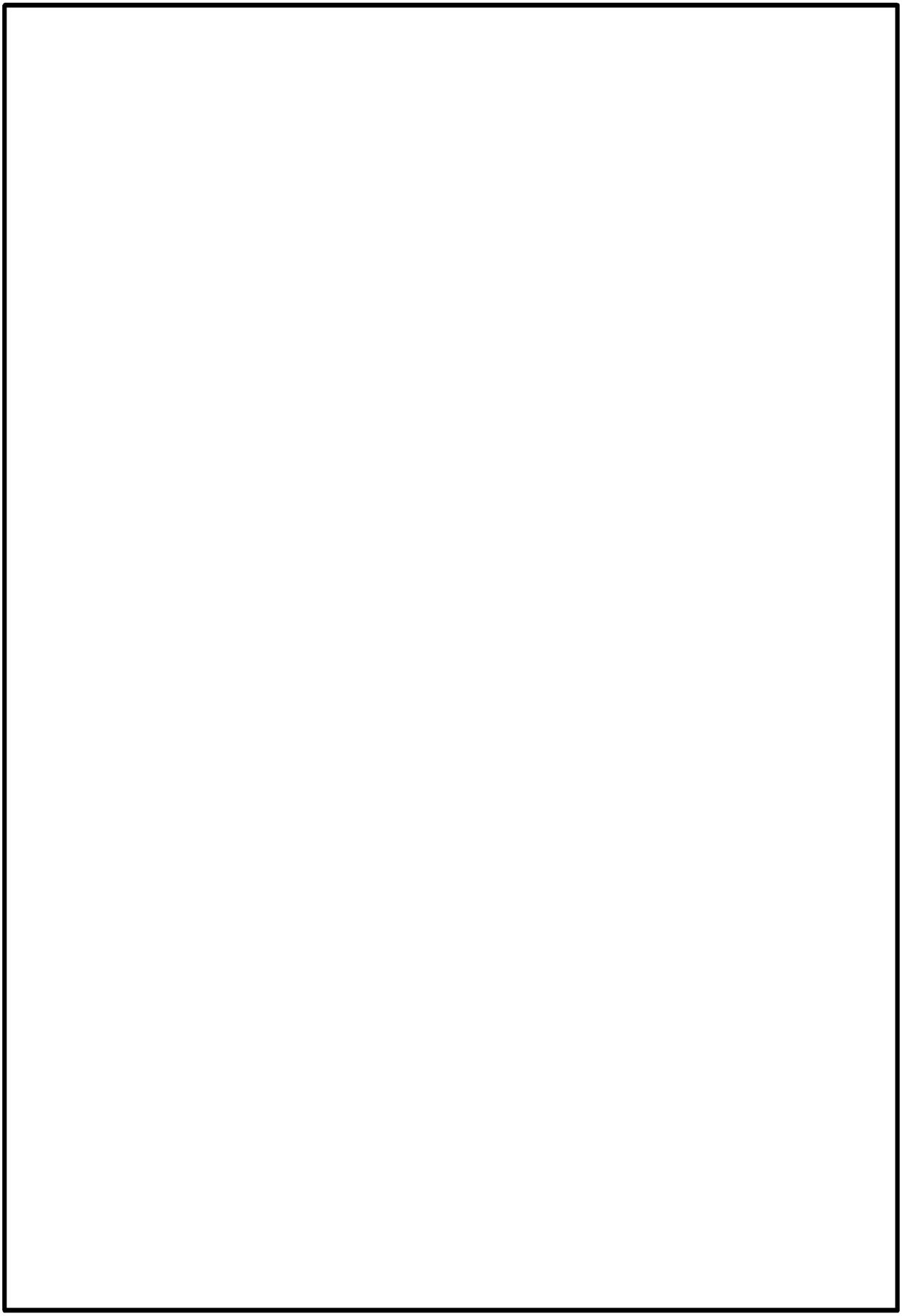

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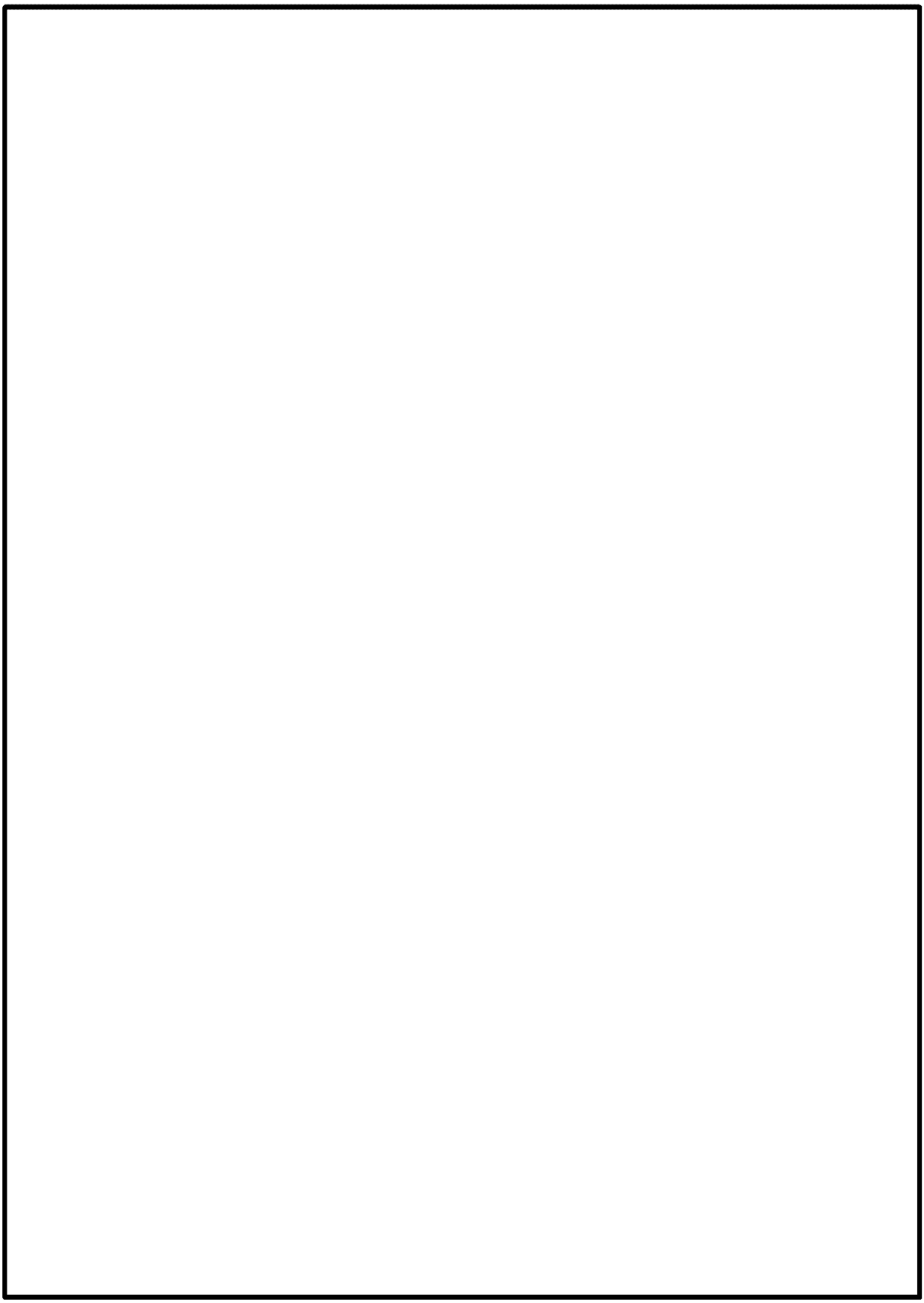

Referred to Immigration and Customs Enforcement

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IP – USCIS SCREENING AND VETTING

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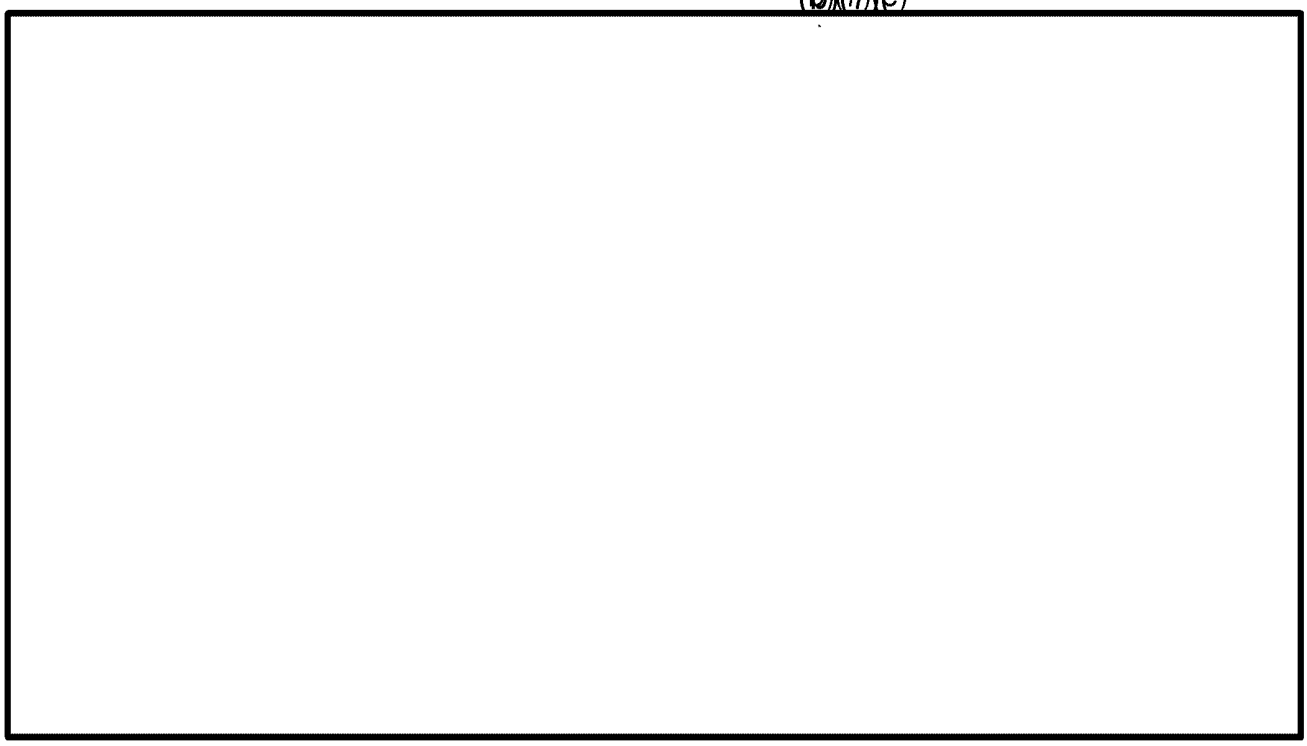

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Page 1: [1] Comment [P7]	POLARIS Office	3/30/2018 11:52:00 AM

IGH: Should double check with RALD.

Page 1: [2] Comment [P8]	POLARIS Office	4/2/2018 1:36:00 PM

Here is the regulation 8 CFR 103.2(b)(16).

(16) *Inspection of evidence.* An applicant or petitioner shall be permitted to inspect the record of proceeding which constitutes the basis for the decision, except as provided in the following paragraphs.

(i) *Derogatory information unknown to petitioner or applicant.* If the decision will be adverse to the applicant or petitioner and is based on derogatory information considered by the Service and of which the applicant or petitioner is unaware, he/she shall be advised of this fact and offered an opportunity to rebut the information and present information in his/her own behalf before the decision is rendered, except as provided in paragraphs (b)(16)(ii), (iii), and (iv) of this section. Any explanation, rebuttal, or information presented by or in behalf of the applicant or petitioner shall be included in the record of proceeding.

(ii) *Determination of statutory eligibility.* A determination of statutory eligibility shall be based only on information contained in the record of proceeding which is disclosed to the applicant or petitioner, except as provided in paragraph (b)(16)(iv) of this section.

(iii) *Discretionary determination.* Where an application may be granted or denied in the exercise of discretion, the decision to exercise discretion favorably or unfavorably may be based in whole or in part on classified information not contained in the record and not made available to the applicant, provided the USCIS Director or his or her designee has determined that such information is relevant and is classified under Executive Order No. 12356 (47 FR 14874; April 6, 1982) as requiring protection from unauthorized disclosure in the interest of national security.

(iv) *Classified information.* An applicant or petitioner shall not be provided any information contained in the record or outside the record which is classified under Executive Order No. 12356 (47 FR 14874; April 6, 1982) as requiring protection from unauthorized disclosure in the interest of national security, unless the classifying authority has agreed in writing to such disclosure. Whenever he/she believes he/she can do so consistently with safeguarding both the information and its source, the USCIS Director or his or her designee should direct that the applicant or petitioner be given notice of the general nature of the information and an opportunity to offer opposing evidence. The USCIS Director's or his or her designee's authorization to use such classified information shall be made a part of the record. A decision based in whole or in part on such classified information shall state that the information is material to the decision.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 03, 2018 8:34 AM
To: OCC-Clearance
Subject: FW: Social Media Talking Points

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: Zengotitabengoa, Colleen R
Sent: Tuesday, April 03, 2018 9:25 AM
To: Gentry, Anthony E; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Sorry for the delay – I was out sick yesterday. (b)(7)(e)

[redacted]

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 8:05 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Social Media Talking Points

Hi all,

Follow-up on this request – as previously mentioned, Craig needs to review before the response goes back to Exec Sec. Please let me know if you have any concerns with the below-listed verbiage the as soon as possible.

Thanks in advance.

Tony

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 1:24 PM
To: Zengotitabengoa, Colleen R; Whitney, Ronald W; Hammill, Hunter A; Hennessey, Jessica D
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: Social Media Talking Points
Importance: High

All, (b)(7)(e)

[redacted]

Jennifer's suggested edit is in red and my additional language is in green. Please edit as you deem appropriate.

I would like to send the talking points to Craig by COB today.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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Referred to Immigration and Customs Enforcement

Shirk, Georgette L

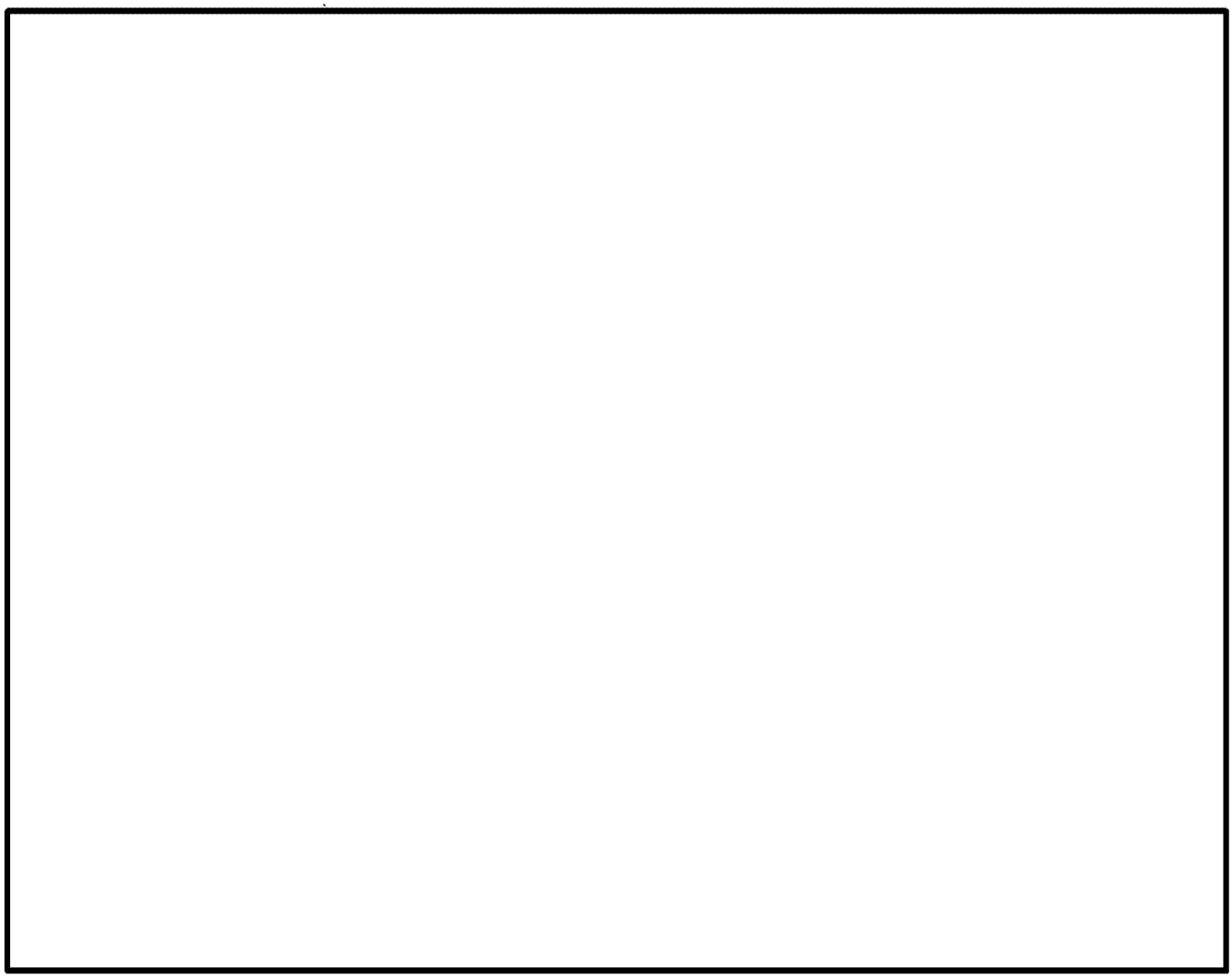
From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 10:45 AM
To: Swanson, Toni
Subject: FW: UPDATE - RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

FYI only

From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 11:44 AM
To: Groom, Molly M
Cc: Hinds, Ian G
Subject: UPDATE - RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

+ Ian

Molly, (b)(5) (b)(6) (b)(7)(C)



Please let me know if you have any concerns.

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, May 14, 2018 3:43 PM
To: Groom, Molly M
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Molly, (b)(7)(c)

I spoke with both [redacted] earlier today, and [redacted]

- USCIS (OCC and FDNS SMD) and ICE (OPLA and HSI) have a call tentatively scheduled for Tuesday @ 3:30.
- [redacted]

Thanks

Tony (b)(5) (b)(7)(c)

-----Original Message-----
From: Groom, Molly M
Sent: Monday, May 14, 2018 7:25 AM
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Did you connect with ICE? If so, are they still opposed? Just let me know/when if I should send them an email.

From: Gentry, Anthony E
Sent: Sunday, May 13, 2018 9:07:47 PM
To: Groom, Molly M
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

One additional attachment.

From: Gentry, Anthony E
Sent: Sunday, May 13, 2018 8:57 PM

To: Groom, Molly M
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Molly,

(b)(5) [redacted]

Thanks.

Tony

From: Barnes, Aisha Z On Behalf Of USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

DHS Component review of Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities is completed. Please review and provide response for the attached comments.

Response is due no later than COB Thursday, May 17, 2018.

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 24, 2018 9:26 AM
To: Swanson, Toni
Subject: FW: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

FYI – draft is in below in yellow

From: Gaffin, Elizabeth S
Sent: Thursday, April 19, 2018 4:19 PM
To: Gentry, Anthony E; Peterson, Rachel A; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Ok That seems like standard type of disclaimer language

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 19, 2018 4:18 PM
To: Gaffin, Elizabeth S; Peterson, Rachel A; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Elizabeth, (b)(5)

[redacted]

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, April 19, 2018 1:59 PM
To: Gentry, Anthony E; Peterson, Rachel A; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance

Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Hi Tony (b)(5)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel (b)(6)
[redacted]

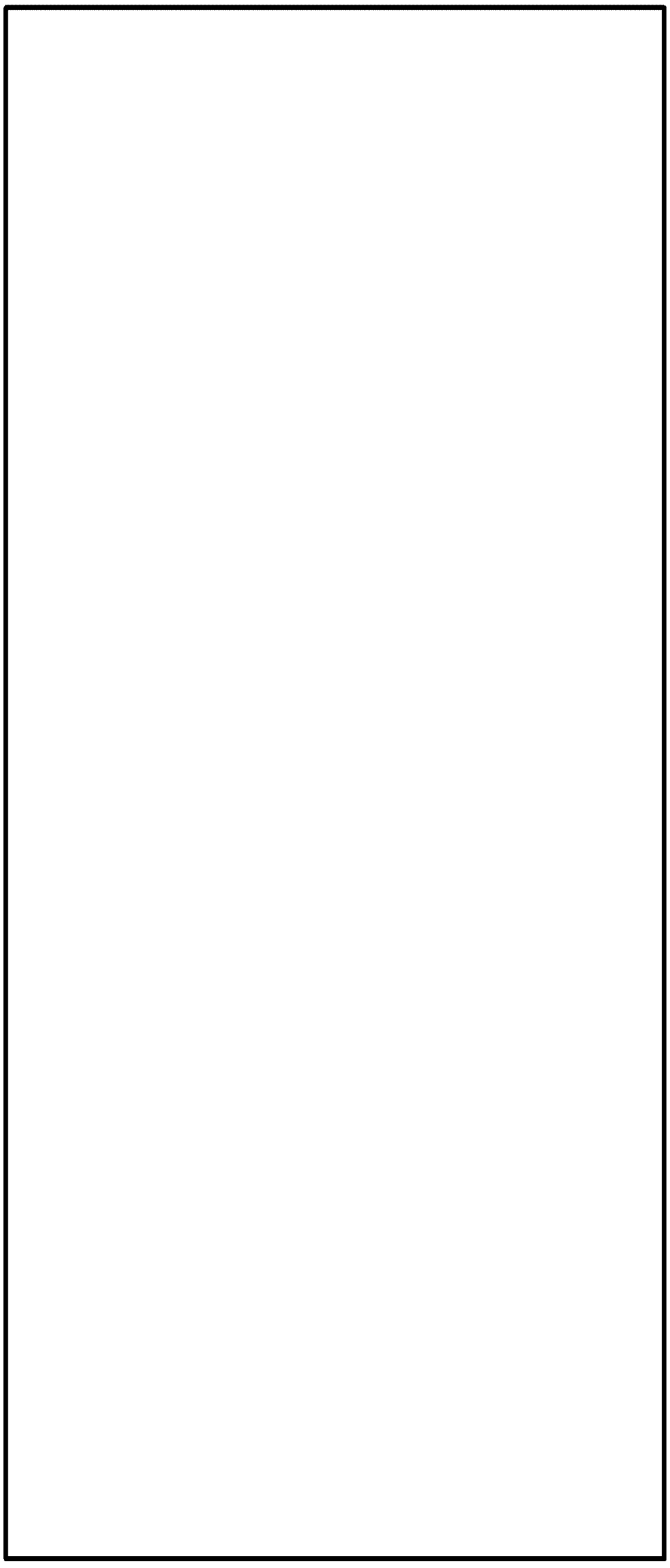
From: Gentry, Anthony E
Sent: Thursday, April 19, 2018 8:20 AM
To: Peterson, Rachel A; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers
Importance: High

Good morning all,

Any additional comments? CALD do you have any concerns with my abbreviated (very) discussion of the FTCA? Here is the proposed response back to the client for ease of review:

START//

(b)(5)



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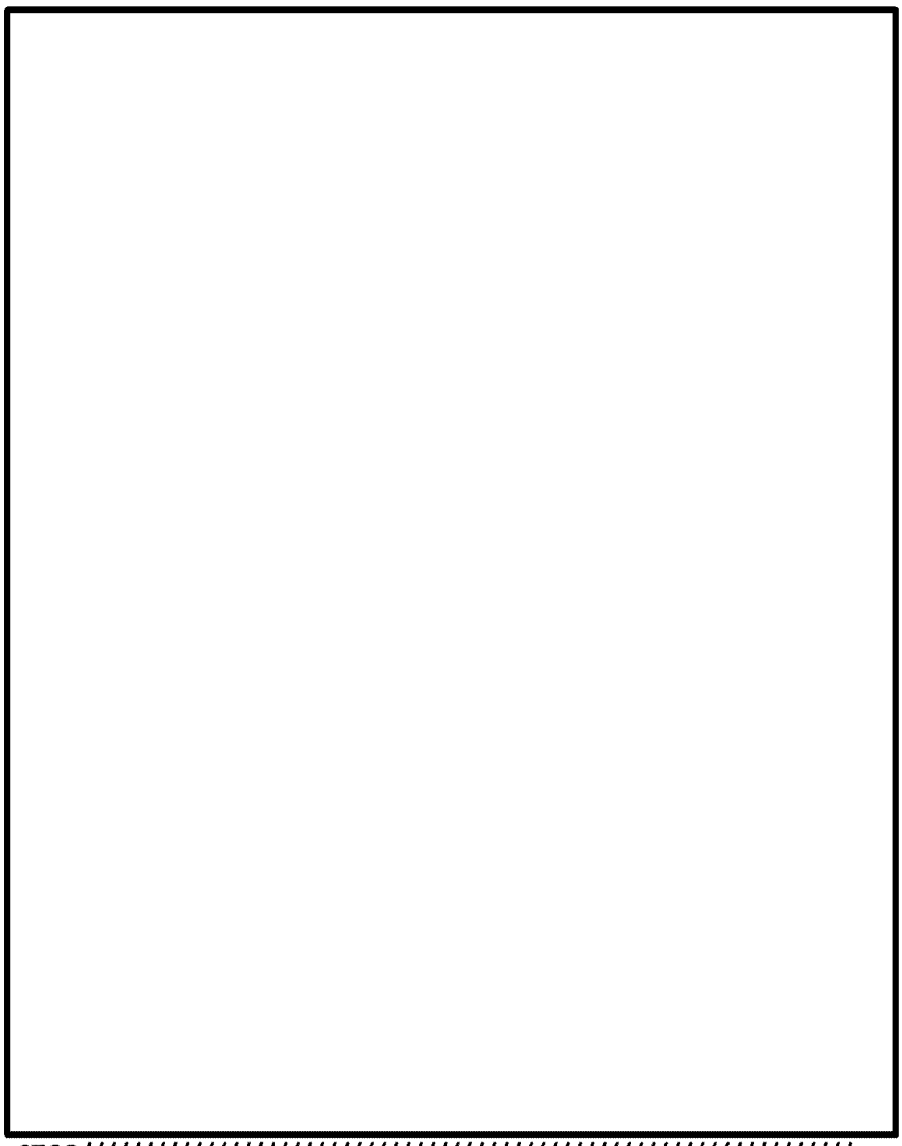


(b)(5)

STOP//
//////////////

BACKGROUND (OCC internal only)

(b)(5)

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, April 16, 2018 12:22 PM
To: Peterson, Rachel A; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Hi Rachel,

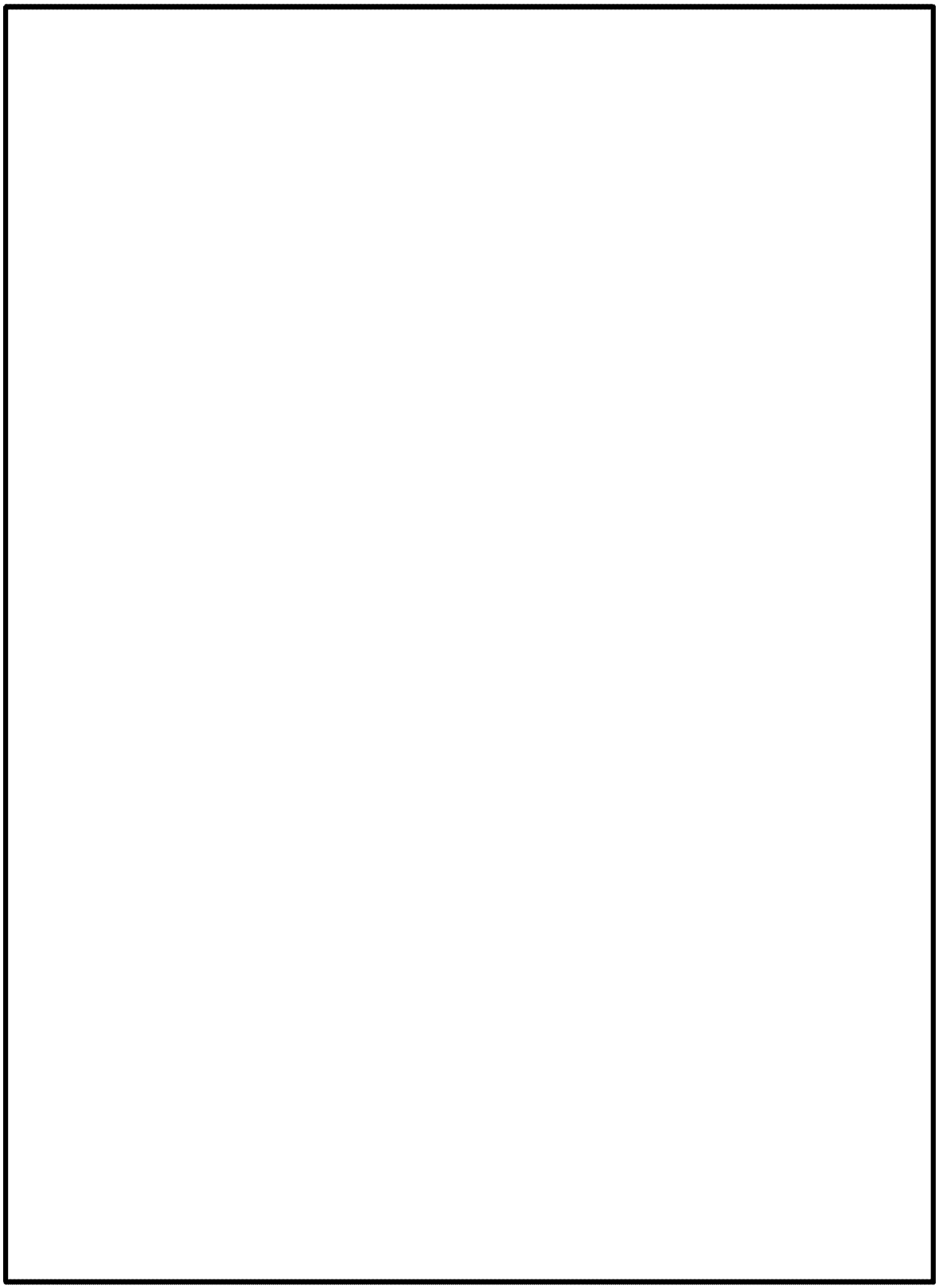
I did not go into a great amount of detail in the proposed response back to the client, and believe OCC's response should not go too deep into the nuances of the FTCA (but it must answer the client's question and I am glad to revise if that appears not to be the case). Please see the highlighted text (pdf pages 1-12) in the attached DOJ guidance about the FTCA and let me know if it answers your questions.

Thanks

Tony

From: Peterson, Rachel A
Sent: Monday, April 16, 2018 11:52 AM
To: Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

(b)(5)



Best,
Rachel

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Thank you.

From: Gentry, Anthony E
Sent: Monday, April 16, 2018 9:05 AM
To: Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Peterson, Rachel A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; OCC-Clearance
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers
Importance: High

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S: COB Wednesday, April 18

All,

Please review the yellow-highlighted draft response below and provide me any comments/edits NLT COB Wednesday, April 18, so that I can "tee" the issue up to Craig and Molly for review. I am going to advise the USCIS SMWG this morning that OCC is finalizing its review, and plans to have a response by next meeting (4/23).

From: Gentry, Anthony E
Sent: Thursday, April 05, 2018 8:52 AM
To: Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Peterson, Rachel A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K
Subject: RE: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

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Just following-up.

From: Gentry, Anthony E
Sent: Friday, March 30, 2018 12:45 PM
To: Hinds, Ian G; Gregory, Peter D; Forest, Laura L; Gaffin, Elizabeth S; Zill, Katherine F; Malashock, Moshe Y (Yoel); Vargas-Padilla, Nelson A; Peterson, Rachel A; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K
Subject: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

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(b)(5)

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view

This Court Case Is Bad News for Social Media Privacy

A professor who violates a website's terms of service to collect data has a First Amendment right to do so, a judge says.

By
Noah Feldman

It's a Wild West out there.
Photographer: Adam Berry/Getty Images

A professor violates the terms of service to go onto a platform or a website. Once there, he unleashes bots that crawl all over and scrape the data viewable there.

You might think this is a nightmare privacy scenario akin to the one in which the researcher Aleksandr Kogan scraped Facebook Inc. data that he later sold to Cambridge Analytica. And you might think the professor's actions should be prosecuted.

But a federal district court in Washington has just held that it's a professor's First Amendment right to break a site's rules to collect data available there -- and that the Computer Fraud and Abuse Act can't criminalize the conduct.

The consequences are potentially vast. In an important test case brought and won by the American Civil Liberties Union, the court made some fascinating and highly controversial new law.

Depending on how broadly it is interpreted, and what the U.S. Court of Appeals for the D.C. Circuit does with it on appeal, the court's decision could make it difficult or even impossible to prosecute conduct like Kogan's under existing federal law.

The plaintiffs in the case, Sandvig v. Sessions, aren't nefarious. They're scholars plus a media organization, the Intercept, who say they are trying to identify and understand how prejudice works in the age of algorithms and data gathering. Their aim is to "audit" entities that use online data to create profiles of people they target for real estate advertising or employment offers. Their preferred technique is to create false user accounts that cruise the web, attracting the attention of advertisers, in the hopes of determining whether characteristics associated with race change the ways the advertisers act.

To make the technique work, the professors have to go beyond creating false users. They also need to gather data. That's where crawling and scraping come in. "Crawling" online means sending bots all over a website or platform to record its contours. "Scraping" means gathering and reporting any accessible data, which is to say any data that the website or platform allows its users to access.

The trouble is that websites and platforms don't want false-name users, and they don't want bots crawling over them and scraping data. So the sites require users to agree to their terms of service, promising to use their real names and not to crawl and scrape. To do the research, the professors have to break the rules set by the terms of service.

Legally speaking, terms of service are a civil contract. Breaching a contract isn't a crime. If you violate the terms of service, ordinarily the most a platform or website can do is boot you off and bar you in the future.

The possibility of criminal prosecution arises from the CFAA. That law criminalizes anyone who "intentionally accesses a computer without authorization" or "exceeds authorized access" once using it. The federal courts are not entirely in agreement about what this means. But at a minimum, it would seem to cover using a false username in violation of terms of service to access a site or platform. Conceivably it might extend to other terms of service violations, such as unleashing bots, crawling and scraping.

The professors haven't been charged. They proactively went to the federal court to ask that it find their conduct to be protected by the First Amendment.

The court's holding is extremely complicated. To simplify, it has two major components, both highly significant -- and both possibly incorrect.

First, the court said that the First Amendment category of "public forum," where the government essentially cannot restrict speech absent a compelling interest, applies to platforms that allow access to anyone who creates an account, like most social media sites. "Placing contractual conditions on accounts that anyone can create," the court said, "does not remove the website from the First Amendment protections of the public Internet."

Taken literally, this holding is a very big deal. Although the court's opinion only technically applies to situations where the government criminalizes breaking the terms of service, the idea that you have First Amendment protection of any kind on a social media site is almost unprecedented. [1] It's worrisome news for social media platforms that want to be able to enforce their decisions about who can use their sites and what they can say there. (Disclosure: I have advised Facebook on free expression and governance.)

Relying on this idea, the court said that the CFAA would not prohibit scraping data from a platform or website -- because anyone scraping would only be gathering and recording information that was publicly available.

Of course, from the standpoint of the platform, the opposite is true: The data is ordinarily only supposed to be viewable to users who have agreed to the terms of service, which prohibit scraping. That's not public, at least not the ordinary sense of the term.

Second, the court held that the professors could go forward with their claim that the First Amendment protects them from criminal prosecution for accessing sites using false usernames, in violation of the terms of service. The court expressed its openness to the conclusion that the First Amendment right to lie when you aren't doing any concrete harm would apply to the professors' research.

This part of the opinion matters for the Cambridge Analytica situation. To be sure, it could be argued that Kogan intended to do harm when he accessed Facebook users' data, because he intended to sell the data. (Kogan says he gathered the data originally as an academic project before being approached by an affiliate of Cambridge Analytica.) But the sale of the data to a for-profit company wasn't a violation of any criminal law. It was just a violation of the contract Kogan made with Facebook. And the professors in the test case also violated a contract with the platform, namely the terms of service.

The only crime Kogan could easily be charged with in the U.S. would be a CFAA violation. But if that were to happen, his lawyers could now point to the new precedent to say that there is a First Amendment right to be free of prosecution for violating the terms of service and scraping data.

What's more, the decision will make it harder to pass new laws to protect user privacy by prohibiting conduct like Kogan's. If data visible to users under terms of service are in fact part of a public forum, the government restrictions on who can gather that data would be subject to the highest level of First Amendment scrutiny.

In this case, a putative victory for free speech may have come at the expense of privacy. And in the era of Cambridge Analytica, that balance needs much more attention before we conclude that it is enshrined in the Constitution.

1 The court cited North Carolina v. Packingham, a 2017 Supreme Court case that struck down a state law that banned registered sex offenders from using social media that included minors. But that was a case about whether the government could ban someone from speaking on social media -- not a case about whether the government could make it a crime for someone to go on social media against the will and without the consent of the platform itself.

This column does not necessarily reflect the opinion of the editorial board or Bloomberg LP and its owners.

To contact the author of this story:
Noah Feldman at nfeldman7@bloomberg.net

To contact the editor responsible for this story:
Stacey Shick at sshick@bloomberg.net

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Congress of the United States
Washington, DC 20515

2017 OCT 18 PM 12:54
SCANNED/RECEIVED BY ESEC/SEC

October 10, 2017

President Donald J. Trump
The White House
1600 Pennsylvania Ave., NW
Washington, DC 20500

Dear Mr. President,

We are appalled at the gross overreach in the proposal published in the Federal Register to modify records collection in the so-called "A-Files" maintained by the Department of Homeland Security (DHS)[1]. We strongly urge you to immediately terminate all efforts to surveil and collect the social media information on immigrants, including lawful permanent residents of the United States, and American citizens.

Simply put, this proposal is un-American. It flies in the face of freedom of speech, due process, and freedom of association, all of which are cherished founding values that are meant to protect personal privacy and encourage discourse and dissent in a free society.

Interpreting social media is difficult. Even DHS's own Inspector General recognized this in a report issued earlier this year, noting that "neither the private sector nor the U.S. Government possessed the capabilities for large-scale social media screening."[2] Given the volume of information generated on social media, it is impractical to assume that careful human consideration for each data point acquired will be undertaken. As a result, mass collection of data will be stockpiled and subject to blunt and automated robotic analysis which cannot differentiate between citizen, resident, immigrant, or refugee.

A recent analysis observed, "[s]urveillence technologies can grant an air of objectivity to assessments that are not necessarily indicative of realities on the ground due to outdated, inaccurate, or incomplete information."[3] The 2016 presidential election campaign serves as an abject reminder of the danger fake social media accounts pose to factual public discourse. In the near certainty that any automated system would be programmed with implicit biases, blind reliance on social media postings to inform our immigration policies is even more dangerous.

In addition, this proposal grants license for lawful first amendment activity to be surveilled, like organized protests, Facebook postings, Twitter retweets, and Snapchats. People who have never committed or supported a single criminal act could be deported simply because of a social media

---

[1] United States, Department of Homeland Security, Privacy Office. "Privacy Act of 1974; System of Records." Federal Register, vol. 82, no. 179, 18 Sept. 2017.
[2] United States, Office of Inspector General. "DHS' Pilots for Social Media Screening Need Increased Rigor to Ensure Scalability and Long-Term Success (Redacted)" 27 Feb. 2017.
[3] Mateescu, Alexandra, et al. "Social Media Surveillance and Law." Data & Civil Rights: A New Era of Policing and Justice, 27 Oct. 2015.

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posting innocently revealing where they live or with whom they spend their time. The ramifications of an error by DHS are extremely severe, possibly resulting in the separation of families.

This proposal runs counter to American values. The collection of social media data in a dragnet as proposed is unwise and has not been proven effective, particularly when American citizens become targets. We urge you to retract the Federal Register notice immediately.

Sincerely,

PRAMILA JAYAPAL
Member of Congress

RUBEN KIHUEN
Member of Congress

RAJA KRISHNAMOORTHI
Member of Congress

FRANK PALLONE, JR.
Member of Congress

JERROLD NADLER
Member of Congress

LUIS GUTIERREZ
Member of Congress

NYDIA VELAZQUEZ
Member of Congress

LLOYD DOGGETT
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ALBIO SIRES
Member of Congress

STEVE COHEN
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KEITH ELLISON
Member of Congress

GRACE MENG
Member of Congress

NORMA TORRES
Member of Congress

NANETTE BARRAGAN
Member of Congress

The Honorable Pramila Jayapal
U.S. House of Representatives
Washington, DC 20515

Dear Representative Jayapal:

Thank you for your October 10, 2017 letter. Acting Secretary Duke asked that I respond on her behalf.

This amendment does not represent a new policy. The Department of Homeland Security (DHS), in its law-enforcement and immigration-process capacity, has and continues to monitor publicly-available social media to protect the homeland. In an effort to be transparent, to comply with existing regulations, and due to updates in the electronic immigration system, DHS decided to update its corresponding Privacy Act system of records. DHS published this notice in the Federal Register on September 18, 2017, to comply with the administrative requirements of the Privacy Act to help address these requirements, not launch a new policy initiative.

This program began in 2012 with a DHS Policy Memo, launching several pilots and programs that have continued since. See instructions for implementing DHS Policy Memo. U.S. Citizenship and Immigration Services (USCIS) only collects social media information that is reasonably related to matters under USCIS consideration. Social media may be part of the background check process for certain immigration benefit requests, and background checks are run by USCIS only where USCIS has the legal authority to do so. This policy permits specifically trained USCIS officers to access publicly available social media as an aid in determining whether an individual is eligible for an immigration benefit. Because social media could impact the adjudicative process, the information would need to be stored in the system of record for adjudications information, also known as the Alien File (A-file). The published notice just clarifies what USCIS may store in the A-file.

Social media checks are designed to identify publicly available information in applicants' social media postings that may impact eligibility for their immigration filing. USCIS gives individuals opportunities during and after the completion of the application process to correct information they have provided and to respond to information received from social media. If the information could lead to a denial of the immigration benefit and if it is information of which the applicant is unaware, it would be provided to the applicant in a Notice of Intent to Deny, in an interview, or in similar processes, and the applicant would have an opportunity to review and respond. USCIS is not currently conducting proactive monitoring of social media for individuals.

Thank you again for your letter and interest in this important issue. The co-signers of your letter will receive a separate, identical response. Should you require any additional assistance, please have your staff contact the USCIS Office of Legislative Affairs at (202) 272-1940.

Respectfully,

L. Francis Cissna
Director

INTERNAL USE ONLY

U.S. Citizenship and Immigration Services
Office of Communications

Public Affairs Guidance

ISSUE

System of Records Notice (SORN) – Alien File, Index, and National File Tracking System of Records, published to Federal Register (82 FR 43556) on September 18, 2017

LAST MODIFIED

October 11, 2017

HOLDING STATEMENT

This amendment does not represent a new policy. DHS, in its law-enforcement and immigration-process capacity, has and continues to monitor publicly-available social media to protect the homeland. In an effort to be transparent, to comply with existing regulations, and due to updates in the electronic immigration system, DHS decided to update its corresponding Privacy Act system of records. DHS published this notice in the Federal Register on Sept. 18 to comply with the administrative requirements of the Privacy Act to help address these requirements, not launch a new policy initiative.

This program began in 2012 with a DHS Policy Memo, launching several pilots and programs that have continued since. See instructions for implementing DHS Policy Memo.

TALKING POINTS

- The Sept. 18 Federal Register Notice was an amendment to an existing System of Records Notice (SORN), a Privacy Act requirement. The SORN does not announce a new data collection program, but describes that, in cases where we obtain social media information during the course of adjudicating, it may be stored in the A-file.

- This SORN does not require naturalized citizens to provide additional information including social media. Social media may be part of the background check process for certain immigration benefit requests. USCIS only collects social media information that is reasonably related to matters under USCIS consideration.

- In cases where we have identified social media information potentially relevant to adjudication (such as an affiliation with a known terrorist organization or criminal gang), we would record the relevant information, including the social media handle that posted the information, in the A-file as part of the official record, as well as in other relevant USCIS systems.

- This SORN only addresses the viewing of publicly-available information when conducting social media checks, information that is available to any other user of the Internet.

- This policy permits specifically trained USCIS officers to access **publicly available** social media as an aid in determining whether an individual is eligible for an immigration benefit. If information were found that was relevant and impacted adjudication, it could be provided to the applicant during an interview or in a request for evidence. Because it could impact the adjudicative process, it would need to be stored in the system of record for adjudications information, also known as the Alien File (A file). The published notice just clarifies that USCIS might store that information in the A file.

- If USCIS comes across publicly-available information that an applicant appears to be committing fraud in their filing, were ineligible for a benefit based on prior criminal convictions, or posed a national security threat, USCIS would store that information in a systems of record, including the relevant content. If the information could lead to a denial of the immigration benefit and if it is information of which the applicant is unaware, it would be provided to the applicant in a Notice of Intent to Deny, in an interview, or in similar processes, and the applicant would have an opportunity to review and respond.

- USCIS is not currently conducting proactive monitoring of social media for individuals. Any search of open source or social media information is in connection with a request for immigration benefits, and is part of our adjudication process.

RESPONSES TO QUERIES (RTQ)

Q1.Will natural-born and naturalized citizens be treated differently?

A1. No.

Q2.You said in your previous email that Naturalized Citizens are not affected. The federal register notice states otherwise (see screenshot below). So which is it? Is the notice incorrect?

A2. The Federal Register Notice states that previously captured information from any social media checks that took place up to naturalization will remain in the naturalized citizens Alien File, otherwise known as the A File. USCIS has never reviewed the social media accounts of individuals who have naturalized and the new SORN does not change USCIS' practice [redacted]

(b)(5)

Q3. And how long the DHS is planning to keep/store/maintain this information in A-files (or elsewhere)?

A3. Based upon the approval of the National Archive and Records Administration, the A-File is a permanent record. Therefore, USCIS is barred from removing any information from an A File, as all of the information collected prior to naturalization is an official record that culminates into a decision to grant naturalization. If information goes into an A File, it remains there for the life of the file.

Q4. An OIG report dated 2/27/2017 refers to social media pilot programs that began as of December 2015. Is this latest federal register notice (9/18) an update referring to policies that are part of those pilot programs? Have those pilot programs continued, even after the OIG report?

A4. USCIS has been working to expand access for our officers since the 2012 DHS policy memo with several pilots and programs, some of which were discussed in that OIG report, and some of which have been discussed in Congressional testimony. Any screening of social media we do is tied to adjudication of an immigration benefit request, and like all of our other security checks, would only look for information relevant to adjudication. USCIS does not check the social media accounts of naturalized citizens [redacted]

(b)(5)

Q5. Could you please provide us with the date as to when this policy began?

A5. This program began in 2012 with a DHS Policy Memo, launching several pilots and programs that have continued.

Q6. Does this policy also apply to naturalized citizens? An adult who came here as a child?

A6. No. USCIS conducts social media account checks within certain populations who have applied for an immigration benefit. The agency checks the account holders' publicly posted information, simply as another source to verify information when making an adjudication determination.

Q7. To confirm, is there anything going into effect Oct. 18th?

A7. No new program is going into effect October 18 related to social media screening.

Q8. What are the public comments used for?

A8. USCIS reviews and takes into consideration all comments made on federal register notices.

Q9. Regarding naturalized citizens -- and this again goes back to my question on implementation -- how is DHS going to implement this policy? Will naturalized citizens be informed about this change? Will they have to register their information with DHS?

A9. USCIS is not requesting naturalized citizens to provide any additional information, including social media information. Social media may be part of the background check process for certain immigration benefit requests, and background checks are run by USCIS only where USCIS has the legal authority to do so. USCIS only collects social media information that is reasonably related to matters under USCIS consideration.

Shirk, Georgette L

From: Hinds, Ian G
Sent: Wednesday, June 22, 2016 5:02 PM
To: Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E
Subject: FW: USCIS authority to collect/use social media information relating to the exercise of First Amendment protected activities (draft)

Importance: High

See version Dea cleared below. I plan to send to Cristina in the morning.

Ian (b)(5)

Referred to Immigration and Customs Enforcement

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 03, 2018 1:03 PM
To: Hinds, Ian G; Carpenter, Dea D; Muhletaler, Catherine
Subject: Logging out

Logging out - everything is current except for one item in the Follow-up folder (i.e., social medial talking points).

Anthony E. Gentry

Counsel for Intelligence &

Emergency Management Coordination

Office of Chief Counsel

US Citizenship and Immigration Services

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, January 24, 2018 10:03 AM
To: Busenkell, Kathleen R (Katie); Forest, Laura L; Gaffin, Elizabeth S; Gentry, Anthony E; Gregory, Peter D; Hinds, Ian G; Kleczek, Marguerite P (Ania); Malashock, Moshe Y (Yoel); Mazzochi, Sarah K; McIntosh, Elton D; Peterson, Rachel A; Vargas-Padilla, Nelson A; Zill, Katherine F
Cc: Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: OCC Social Media Working Group contact list

All,

The OCC Clearance Box will be using a contact list going forward to task out social medial matters for internal OCC review. Ian and I will triage and further delegate review requirements upon receipt, but everyone will be included for situational awareness (and comments are always welcome).

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 3:26 PM
To: [redacted] (b)(6)
Subject: QUICK QUESTION

Importance: High

[redacted] (b)(6)

(b)(5)

I am reviewing a document that will be public facing and it states the following:

[redacted]

thanks

tony

Anthony E. Gentry

Counsel for Intelligence &

Emergency Management Coordination

Office of Chief Counsel

US Citizenship and Immigration Services

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Friday, March 30, 2018 12:37 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

Will do. Are you okay with Elizabeth's edits?

From: Hinds, Ian G
Sent: Friday, March 30, 2018 1:20 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

IDK. Let me know what you and Elizabeth think after reviewing my comments. Thanks.

From: Gentry, Anthony E
Sent: Friday, March 30, 2018 1:18 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points (b)(5)

[redacted]

From: Hinds, Ian G
Sent: Friday, March 30, 2018 1:16 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

I have added my comments in the attached. I vote to clear this through our FO first.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel

(b)(6) [redacted]

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From: Gentry, Anthony E
Sent: Friday, March 30, 2018 10:08 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Cc: OCC-Clearance

Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

Elizabeth - Thanks!

Ian – Please review the attached version with both are comments and edits.

As an aside, should we send our comments/edits to our Front Office first or should we send our comments/edits to Jennifer first (or concurrently)?

From: Gaffin, Elizabeth S
Sent: Thursday, March 29, 2018 3:25 PM
To: Gentry, Anthony E; Hinds, Ian G
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

I have added a few minor edits and responded to some of Tony's comments contained in the comment bubble

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, March 29, 2018 2:07 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points
Importance: High

(b)(5) [redacted]

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, March 29, 2018 1:31 PM
To: Gentry, Anthony E; Hinds, Ian G
Cc: OCC-Clearance
Subject: RE: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

Terrific

Let me know when you are finished

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, March 29, 2018 10:28 AM
To: Hinds, Ian G; Gaffin, Elizabeth S
Cc: OCC-Clearance
Subject: FW: [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points

Ian and Elizabeth,

If the two of you have no objection, I will take the first stab at the document and send it to the both of you once finished. I should be able to finish it by COB Friday. We can also send it to the broader OCC internal social media group if that is deemed necessary. We should aim to get it to Craig by Tuesday afternoon, so he has time to review our suggested edits/comments before the Wednesday, April 4 @ 5pm.

Please let me know if you have any concerns with the suggested review process.

Thanks

Tony

> **From:** Drake, Johnetta **On Behalf Of** USCIS Exec Sec
> **Sent:** Wednesday, March 28, 2018 1:44 PM
> **To:** FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J; Beason, Daniel J
> **Cc:** USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
> **Subject:** [3RD ROUND COMPONENT CLEARANCE REQUEST]: Latest draft of Consolidated DHS Social Media Talking Points
>
> **FDNS, RAIO (Jennifer Higgins), and OCC (Anthony Gentry):**
>
> Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. The latest draft of the talking points with consolidated component and oversight office comments is attached above. Below are highlighted areas of concern. **Please ask appropriate representatives within your respect directorates and offices to review the entire document while placing special emphasis on these issues.** Specific Component and Office POCs have been CCed on this tasking.
>
> **DUE: 5pm, Wednesday, April 4, 2018.**
>
> As a reminder, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.
>
> ICE

(b)(5) [redacted]

- Page 4: ICE and PRIV, please coordinate to craft language per [redacted] suggestion to update language to include the update to DHS/ICE-012 VSP.

PRIV (b)(7)(C)

(b)(5)

- Page 4: ICE and PRIV, please coordinate to craft language per [redacted] suggestion to update language to include the update to DHS/ICE-012 VSP.
- Page 7: USCIS and PRIV please coordinate to respond to Breanne Goodell's request for clarifying language.

USCIS

(b)(5)

- Page 2: Please confirm that Jennifer Higgins and Anthony Gentry agree that the suggested language adequately responds to the question/comment relating to the use of social media as the sole basis for a decision.
- Page 2: Please provide updated language that answers Jennifer Higgins' question relating to social media information provided to an applicant during an interview or through a request for evidence.
- Page 7: See Jennifer Higgins' first question on Page 2 relating to the use of social media information as the sole basis for a decision.
- Page 7: See Jennifer Higgins' request for clarifying language.
- Page 7: USCIS and PRIV please coordinate to respond to

(b)(7)(C) [redacted] request for clarifying language.

To register your clearance, **click here** **(CREATE A NEW RESPONSE)**.

Johnetta Drake
USCIS Exec Sec
[redacted]

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, February 08, 2018 11:41 AM
To: Rezmovic, Jeffrey M; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Jeff,

I am going to make an additional tweak to the annotation language as follows:

Current Annotation: This data composite could include DHS, U.S. Government, foreign governments/organizations, and other commercial sources.

New Annotation: May include biographic or biometric data from DHS, U.S. Government, foreign governments/organizations, and/or data obtained from commercial sources or publicly available sources such as from social media

Thanks

Tony

From: Rezmovic, Jeffrey M
Sent: Thursday, February 08, 2018 9:07 AM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Great. I'll call at noon. What's the best number?

From: Gentry, Anthony E
Sent: Thursday, February 08, 2018 9:06:08 AM
To: Rezmovic, Jeffrey M; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

+Elizabeth

Jeff,

That works for me, but I want to include Elizabeth as she provided the recommended edits for OCC.

Thanks

Tony

From: Rezmovic, Jeffrey M
Sent: Thursday, February 08, 2018 9:02 AM
To: Gentry, Anthony E
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Can I call you around noon today? Don't think it will take long to sync up

---

From: Gentry, Anthony E
Sent: Thursday, February 08, 2018 9:01:04 AM
To: Rezmovic, Jeffrey M
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Jeff,

Given the action is due today, it would appear the best course of action is for each of us to submit our suggested edits and comments separately – thoughts?

Tony

From: Rezmovic, Jeffrey M
Sent: Monday, February 05, 2018 5:21 PM
To: Bowes, Lee F; Gentry, Anthony E
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Thanks Lee.

Tony, let's connect in the morning. The attached proposed revisions are what we were working with internally, but I'm sure it won't be too hard to sync up on this.

From: Bowes, Lee F
Sent: Monday, February 05, 2018 3:29 PM
To: Gentry, Anthony E; Rezmovic, Jeffrey M
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Adding Jeff, the IRIS PCIM lead.

- Lee -

From: Gentry, Anthony E
Sent: Monday, February 05, 2018 2:33 PM
To: Bowes, Lee F
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Lee,

FYI - OCC is reviewing the proposed definitions by DHS I&A for "Person-Centric Vetting and Person-Centric View Definitions" (see attached) and is proposing the following changes to two of the Person-Centric View data elements as follows:

> **Current Definition**: integrated data composite of an individual across mission encounters for screening and vetting purposes.

New Definition: integrated data composite of all known or available information pertaining to an individual across mission encounters for screening and vetting purposes

Current Annotation: This data composite could include DHS, U.S. Government, foreign governments/organizations, and other commercial sources.

New Annotation: May include biographic or biometric data and or data obtained from commercial sources or publicly available sources such as from social media

Thanks

Tony

From: Meckley, Tammy M
Sent: Thursday, February 01, 2018 10:38 AM
To: Gentry, Anthony E; FDNSExecSec; #USCIS - IRIS Tasking List
Cc: Zill, Katherine F; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Lee Bowes

From: Gentry, Anthony E
Sent: Thursday, February 01, 2018 3:08:32 PM
To: FDNSExecSec; #USCIS - IRIS Tasking List
Cc: Zill, Katherine F; Gaffin, Elizabeth S
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

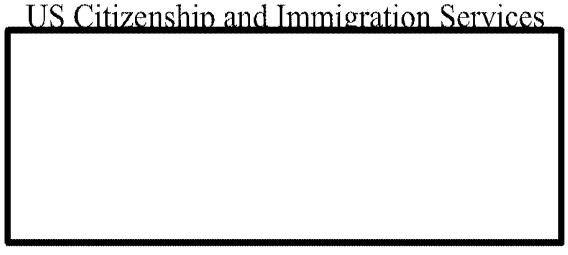
FDNS and IRIS,

I am coordinating review of this matter for OCC – can you let me know if your operational POCs have concerns with the attached definitions?

Thanks in advance.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



(b)(6)

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From: OCC-Clearance
Sent: Thursday, February 01, 2018 9:41 AM
To: Gentry, Anthony E
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Good Morning Tony:

Per the OCC clearance process, please take the lead on review and response of the attached documents.

Katherine and Elizabeth: please review as well and provide your comments/edits to Tony for consolidation.

Since this is an Exec Sec ECN tracked review, once you've completed your review, please upload your response to ECN and send a message to the Box indicating your response, with copy of any uploaded document containing OCC edits/comments.

Thanks so much to all, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Dennis, Morgan C **On Behalf Of** USCIS Exec Sec
Sent: Thursday, February 01, 2018 7:18 AM
To: Beason, Daniel J; FDNSExecSec; Kerns, Kevin J; Renaud, Tracy L; USCIS MGT Tasks; #USCIS - IRIS Tasking List; OCC-Clearance
Cc: USCIS Exec Sec; Bacon, William H; Carter, Constance L; Ries, Lora L; Young, Todd P; Compton, Dana C
Subject: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Good Morning,

DHS MGMT requests USCIS' review of the terms "person-centric view" and "person-centric vetting" which are in the process of being defined and published in the DHS Lexicon. To review materials, click **here**.

We request responses from the following program offices and directorates: **FDNS, MGT, IRIS**, and **OCC**.

Please provide your response by **COB Thursday, February 8, 2018**. To register your response and view all responses, click **here**.

Respectfully,
Morgan Dennis
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, February 08, 2018 12:33 PM
To: Rezmovic, Jeffrey M; Gaffin, Elizabeth S

[redacted]

Thanks

(b)(5)

Tony

From: Rezmovic, Jeffrey M
Sent: Thursday, February 08, 2018 1:25 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

[redacted] (b)(5)

From: Gentry, Anthony E
Sent: Thursday, February 08, 2018 12:41 PM
To: Rezmovic, Jeffrey M; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Jeff, (b)(5)

[redacted]

Tony

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Sent: Thursday, February 08, 2018 9:07 AM
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Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

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To: Rezmovic, Jeffrey M; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

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Sent: Thursday, February 08, 2018 9:02 AM
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From: Rezmovic, Jeffrey M
Sent: Monday, February 05, 2018 5:21 PM
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Cc: Gaffin, Elizabeth S; Zill, Katherine F
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Sent: Monday, February 05, 2018 3:29 PM
To: Gentry, Anthony E; Rezmovic, Jeffrey M
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Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

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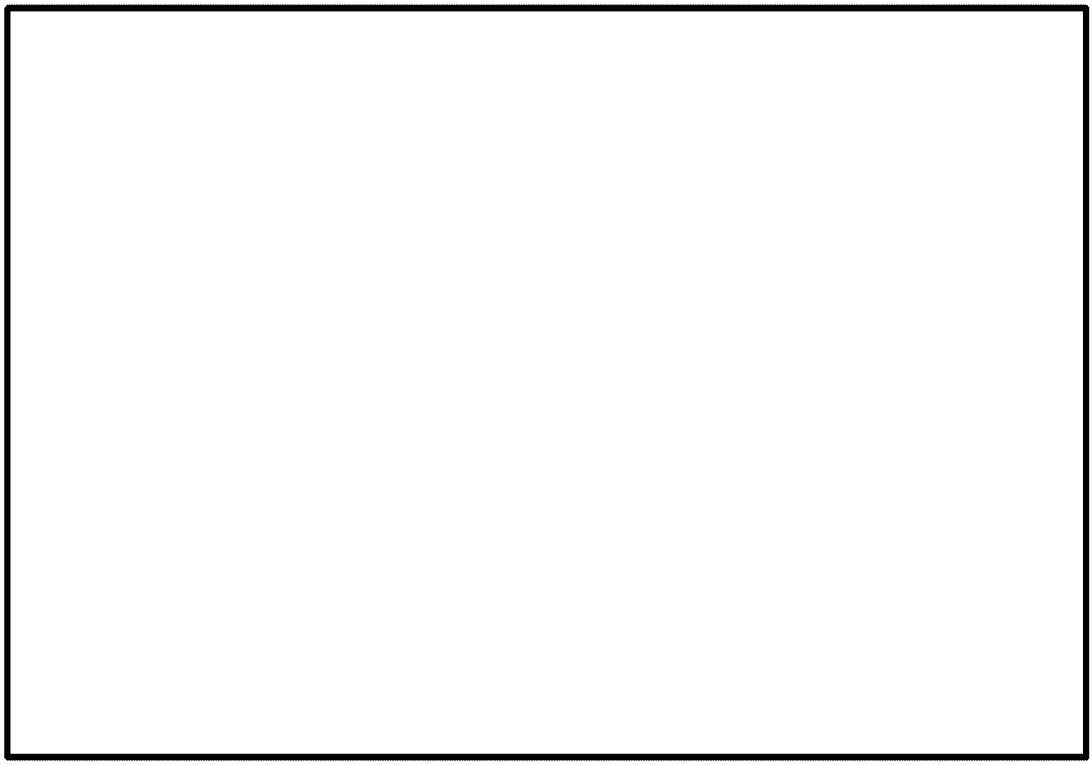
- Lee -

From: Gentry, Anthony E
Sent: Monday, February 05, 2018 2:33 PM
To: Bowes, Lee F
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Lee, (b)(5)



Thanks

Tony

From: Meckley, Tammy M
Sent: Thursday, February 01, 2018 10:38 AM
To: Gentry, Anthony E; FDNSExecSec; #USCIS - IRIS Tasking List
Cc: Zill, Katherine F; Gaffin, Elizabeth S
Subject: RE: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Lee Bowes

From: Gentry, Anthony E
Sent: Thursday, February 01, 2018 3:08:32 PM
To: FDNSExecSec; #USCIS - IRIS Tasking List
Cc: Zill, Katherine F; Gaffin, Elizabeth S
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

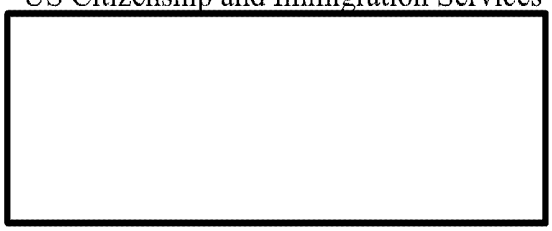
FDNS and IRIS,

I am coordinating review of this matter for OCC – can you let me know if your operational POCs have concerns with the attached definitions?

Thanks in advance.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



(b)(6)

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From: OCC-Clearance
Sent: Thursday, February 01, 2018 9:41 AM
To: Gentry, Anthony E
Cc: Gaffin, Elizabeth S; Zill, Katherine F
Subject: FW: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Good Morning Tony:

Per the OCC clearance process, please take the lead on review and response of the attached documents.

Katherine and Elizabeth: please review as well and provide your comments/edits to Tony for consolidation.

Since this is an Exec Sec ECN tracked review, once you've completed your review, please upload your response to ECN and send a message to the Box indicating your response, with copy of any uploaded document containing OCC edits/comments.

Thanks so much to all, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Dennis, Morgan C **On Behalf Of** USCIS Exec Sec
Sent: Thursday, February 01, 2018 7:18 AM
To: Beason, Daniel J; FDNSExecSec; Kerns, Kevin J; Renaud, Tracy L; USCIS MGT Tasks; #USCIS - IRIS Tasking List; OCC-Clearance
Cc: USCIS Exec Sec; Bacon, William H; Carter, Constance L; Ries, Lora L; Young, Todd P; Compton, Dana C
Subject: [Clearance Request] Person-Centric Vetting and Person-Centric View Definition

Good Morning,

DHS MGMT requests USCIS' review of the terms "person-centric view" and "person-centric vetting" which are in the process of being defined and published in the DHS Lexicon. To review materials, click **here**.

We request responses from the following program offices and directorates: **FDNS**, **MGT**, **IRIS**, and **OCC**.

Please provide your response by **COB Thursday, February 8, 2018**. To register your response and view all responses, click **here**.

Respectfully,
Morgan Dennis
Executive Secretariat Office
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

Shirk, Georgette L

From: Hinds, Ian G
Sent: Wednesday, June 06, 2018 10:10 AM
To: Gentry, Anthony E; OCC-Clearance; Gaffin, Elizabeth S
Subject: RE: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

I just uploaded our response – concur with edits.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, June 06, 2018 10:19 AM
To: OCC-Clearance; Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

I believe that Ian already responded for us while he was working the Box yesterday...

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Wednesday, June 06, 2018 10:00 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: FW: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

FYI

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, June 06, 2018 9:53 AM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

This is a friendly reminder that your response is due by 1pm today, 6/6. Thank you.

Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat

U.S. Citizenship and Immigration Services
[redacted]
(b)(6)

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, June 05, 2018 12:10 PM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Button, Maria G (Gemma); Carter, Constance L; Bacon, William H; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Good afternoon,

DHS CRCL request our review and clearance on the State Department (DOS) response to the Special Rapporteurs on Freedom of Expression and Privacy, who are inquiring about a recent DOS Federal Registrar notice proposing to expand the collection of social media information in non-immigrant and immigrant visa applications.

To review the materials, click **here**.

Please provide edits/clearance **by 1pm, Wednesday, June 6**.

CRCL has already provided a few comments/edits in the response.

Background: The Officer for Civil Rights and Civil Liberties is the designated Department point of contact for international human rights treaty reporting and coordination under Executive Order 13107. Thus, CRCL coordinates DHS-wide efforts and works with the interagency on, e.g., USG reporting to various international organizations, namely the various UN Treaty Bodies and the UN Human Rights Council, as well as the Inter-American Commission on Human Rights.

We request responses from the following program offices and directorates: **FDNS, RAIO, OP&S, PVY** and **OCC**.

To register your response and view all responses, click **here**.

Thank you,

Melissa M. Penn

Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted]
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, June 06, 2018 9:19 AM
To: OCC-Clearance; Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

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From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Wednesday, June 06, 2018 10:00 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: FW: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

FYI

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Sent: Wednesday, June 06, 2018 9:53 AM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [REMINDER] [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

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Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security
[redacted] (b)(6)

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, June 05, 2018 12:10 PM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-Clearance; Hawkins, Donald K; Boucher, Stephanie M; Pankowski, Regina C; James, Cherisse L; USCIS Privacy Inquiries; OCC-Clearance
Cc: USCIS Exec Sec; Button, Maria G (Gemma); Carter, Constance L; Bacon, William H; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Rather, Michael B; Law, Robert T; Parascandola, Ciro A; Stubbs, Jacob W
Subject: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Good afternoon,

DHS CRCL request our review and clearance on the State Department (DOS) response to the Special Rapporteurs on Freedom of Expression and Privacy, who are inquiring about a recent DOS Federal Registrar notice proposing to expand the collection of social media information in non-immigrant and immigrant visa applications.

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Please provide edits/clearance **by 1pm, Wednesday, June 6**.

CRCL has already provided a few comments/edits in the response.

Background: The Officer for Civil Rights and Civil Liberties is the designated Department point of contact for international human rights treaty reporting and coordination under Executive Order 13107. Thus, CRCL coordinates DHS-wide efforts and works with the interagency on, e.g., USG reporting to various international organizations, namely the various UN Treaty Bodies and the UN Human Rights Council, as well as the Inter-American Commission on Human Rights.

We request responses from the following program offices and directorates: **FDNS, RAIO, OP&S, PVY** and **OCC**.

To register your response and view all responses, click **here**.

Thank you,

Melissa M. Penn
Management and Program Analyst
EXSO Union Steward
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, October 23, 2017 6:59 AM
To: Gregory, Peter D; Hinds, Ian G; Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Zill, Katherine F; Busch, Philip B; Carpenter, Dea D; Forest, Laura L
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

A follow-up meeting is a good idea. I have a more expansive view of the existing "USCIS Compliance Review and Monitoring" language, but definitely understand how the scope of the existing language can be read more narrowly.

Thanks

Tony

From: Gregory, Peter D
Sent: Friday, October 20, 2017 3:48 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B; Carpenter, Dea D; Forest, Laura L
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

I don't recall coming to agreement on that issue. I thought that it was a policy call as to whether USCIS should specify what it was requiring. I think we need to have a note take at our meetings. There is too much confusion as to what we agreed to and what issues were discussed.

Peter D. Gregory
Chief, CALD
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Friday, October 20, 2017 3:30:06 PM
To: Gregory, Peter D; Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B; Carpenter, Dea D; Forest, Laura L
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

If you mean the language below, I thought OCC had agreed previously that it does not apply and would have to be amended for this purpose. Others please chime in if you remember things differently. Thanks.

USCIS Compliance Review and Monitoring
By signing this application, you have stated under penalty of perjury (28 U.S.C. section 1746) that all information and documentation submitted with this application are complete, true, and correct. You also authorize the release of any information from your records that USCIS may need to determine your eligibility for the immigration benefit you are seeking and consent to USCIS verifying such information.

DHS has the authority to verify any information you submit to establish eligibility for the immigration benefit you are seeking at any time. USCIS' legal authority to verify this information includes, but is not limited to, 8 U.S.C. 1101 et seq, 8 CFR parts 1.1 et seq, as amended, and the related public laws and regulations. To ensure compliance with applicable laws and authorities, USCIS may verify information before or after your case is decided.

Agency verification methods may include, but are not limited to: review of public records and information; contact via written correspondence, the Internet, facsimile, other electronic transmission, or telephone; unannounced physical site inspections of residences and locations of employment; and interviews. USCIS will use information obtained through
verification to assess your compliance with the laws and to determine your eligibility for an immigration benefit.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6)

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From: Gregory, Peter D
Sent: Friday, October 20, 2017 3:24 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

The general language that authorizes release of any information from any and all records.

Peter D. Gregory
Chief, CALD
USCIS Office of Chief Counsel
(b)(6)

From: Hinds, Ian G
Sent: Friday, October 20, 2017 2:43:50 PM
To: Gregory, Peter D; Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

What language are you referring to?

From: Gregory, Peter D
Sent: Friday, October 20, 2017 2:39 PM
To: Gaffin, Elizabeth S; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Hinds, Ian G; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

I don't believe the second sentence is accurate. I think we could ask for the information based upon the current language in the form.

Peter D. Gregory
Chief, CALD
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Friday, October 20, 2017 2:20:55 PM
To: Gregory, Peter D; OCC-Clearance; CISOCC CAL1; Vargas-Padilla, Nelson A; Hinds, Ian G; Zill, Katherine F; Gentry, Anthony E; Busch, Philip B
Subject: FW: [Social Media SORN] Clearance request for responses to HSGAC

Hi Group (b)(5)

[redacted]

the client that it was just his attempt to provide a high level introduction and that it was not intended to be responsive to a particular question, in this case a question 0. Can you please let me know whether anyone has any comments/edits before I go back up to Craig?

Thanks

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Arditti, Avi
Sent: Friday, October 20, 2017 2:04 PM
To: [redacted] Gaffin, Elizabeth S
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

Yikes! I'm so sorry, I should have included those paragraphs from your original response.

Elizabeth – could you please review these two paragraphs: (b)(5) (b)(7)(e)

[redacted]

1. What kinds of status changes would trigger the request for social media information? If I am an LPR, what kinds of status changes would trigger it?
   We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

2. Would there be any circumstances under which a naturalized U.S. citizen would be asked for this information?
   We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

3. What kinds of pending immigration benefits are we talking about that might trigger a request? What in someone's application would trigger that review – people asking for a certain kind of benefit? People from a specific country?
   We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

4. If someone has a private-facing social media account, would they be asked to provide that social media handle?
   We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants.

5. On the application do we make it clear that we're only asking for public facing information?
   We are not currently requesting social media handle information from applicants, including LPR or naturalization applicants

(b)(6)

From [redacted]
Sent: Friday, October 20, 2017 1:53 PM
To: Gaffin, Elizabeth S; Arditti, Avi
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

(b)(5)
(b)(7)(e)

[redacted]

Those paragraphs seem to have dropped off, and our five responses are identical. Can we consider including these type of general responses in the response?

Thanks,

K

[redacted]
USCIS - Fraud Detection and National Security
Chief – Social Media Division (b)(6)
[redacted]

From: Gaffin, Elizabeth S
Sent: Friday, October 20, 2017 1:46 PM
To: Symons, Craig M; OCC-Clearance; CISOCC CAL1; Gregory, Peter D; Busch, Philip B; Groom, Molly M; Gentry, Anthony E; Vargas-Padilla, Nelson A; Zill, Katherine F; Arditti, Avi; [redacted]
Subject: RE: [Social Media SORN] Clearance request for responses to HSGAC

Avi:

OCC has reviewed the proposed responses to the HSGAC and recommends that the response to question 4, be the same as the responses to the other questions. I have substituted the response below

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

Good afternoon, OP&S and OCC: (b)(6) (b)(5)

OLA requests review by COB Monday, Oct. 16, of the following responses to questions from Caitlin Warner, minority counsel, Senate Homeland Security and Governmental Affairs Committee, regarding the 9/18/17 System of Records Notice. These responses were drafted by FDNS [redacted] nd are not addressed in the draft Public Affairs Guidance currently in Front Office clearance.

[redacted]

(b)(5)

[redacted]

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Arditti, Avi
Sent: Friday, October 13, 2017 1:29 PM
To: Policy-Clearance; OCC-Clearance
Cc: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Busch, Philip B; Atkinson, Ronald A; Catania, Kathryn A
Subject: [Social Media SORN] Clearance request for responses to HSGAC

Good afternoon, OP&S and OCC: (b)(5)

[redacted]

Thank you!

Avi Arditti
Office of Legislative Affairs
U.S. Citizenship and Immigration Services

Office
Mobil

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 11, 2017 2:59 PM
To: Arditti, Avi; OCC-Clearance
Subject: RE: [Social Media SORN] Coordinated response

Thank you!!!!

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)

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From: Arditti, Avi
Sent: Wednesday, October 11, 2017 3:58 PM
To: OCC-Clearance
Cc: Gentry, Anthony E
Subject: RE: [Social Media SORN] Coordinated response

Hi Tony – will do!

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Wednesday, October 11, 2017 3:54 PM
To: Arditti, Avi
Cc: Gentry, Anthony E
Subject: RE: [Social Media SORN] Coordinated response

Avi,

Please add my personal email (cc'd) to the list, as I co-manage the OCC SM working group along with Ian Hinds.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &

Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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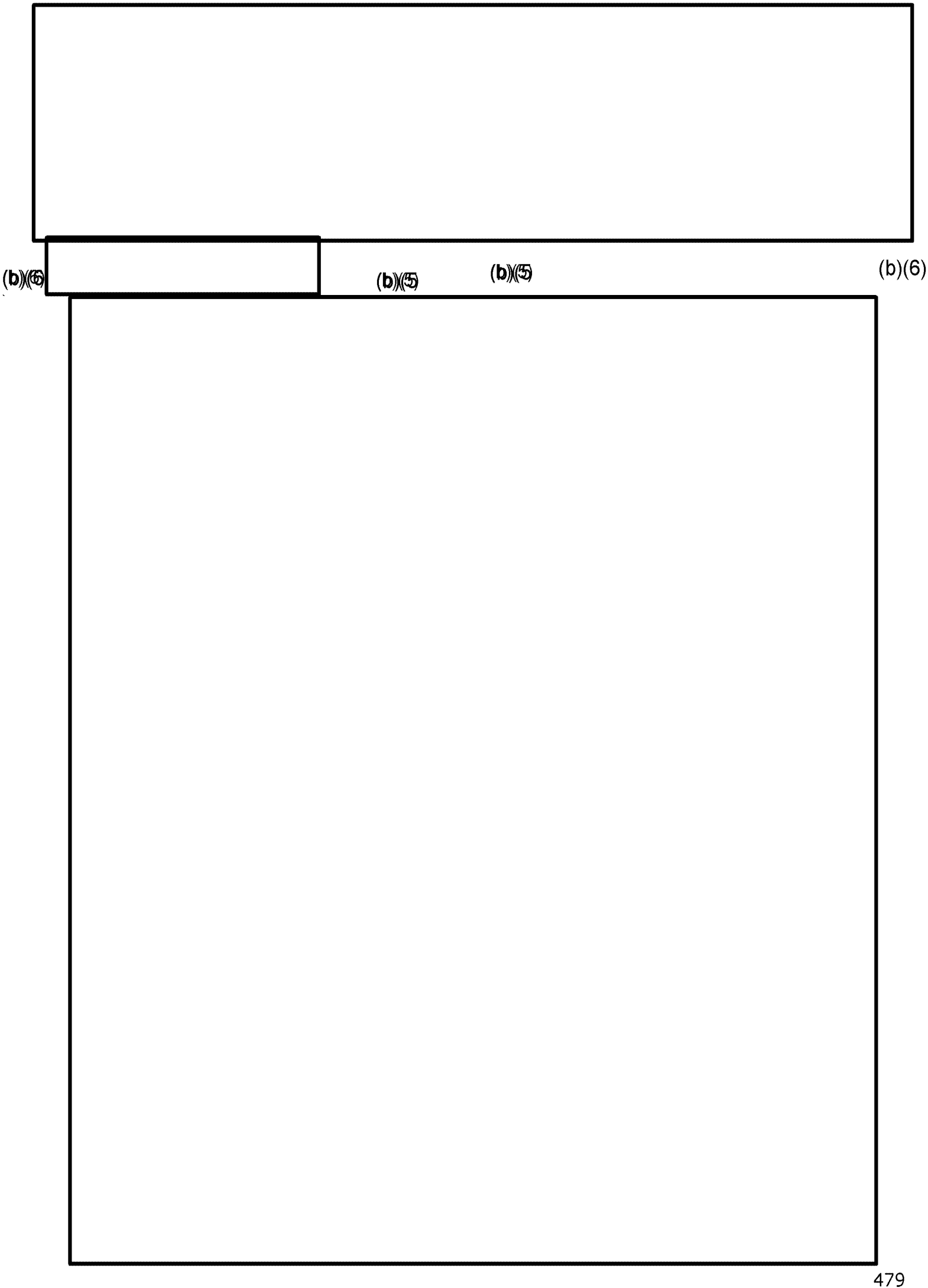
From: Arditti, Avi
Sent: Wednesday, October 11, 2017 3:43 PM (b)(6)
To: Hatchett, Dolline L; Boucher, Stephanie M; Hawkins, Donald K; Tait, Karen E; Dalal, Ankur P (Andy); Busch, Philip B; Nuebel Kovarik, Kathy; Alford, Uvanney J; Joh, Joseph; Langston, Robert C (Carter) [redacted] Talbot, Joanne; Richards, Steven; Hamilton, Cristina A; Shorten, Catherine C; Chappell-Kirby, Shvonne L; Baker, Tamara L; Buchan, Lesley L; Hirsch, Angela H; Rankin, Carrie A; OCC-Clearance; Gaffin, Elizabeth S; Hinds, Ian G
Cc: Atkinson, Ronald A; Tintary, Ruth E; Brown, Katherine H; Alfonso, Angelica M; Christensen, Gillian M; Catania, Kathryn A; Emrich, Matthew D; Davidson, Andrew J; Zellen, Lorie A; Levine, Laurence D; Meckley, Tammy M; Mayhew, Michael X; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Bacon, William H
Subject: RE: [Social Media SORN] Coordinated response (b)(5)

[redacted]


(b)(6)
(b)(5)
(b)(5)
(b)(6)

(b)(5) (b)(6)

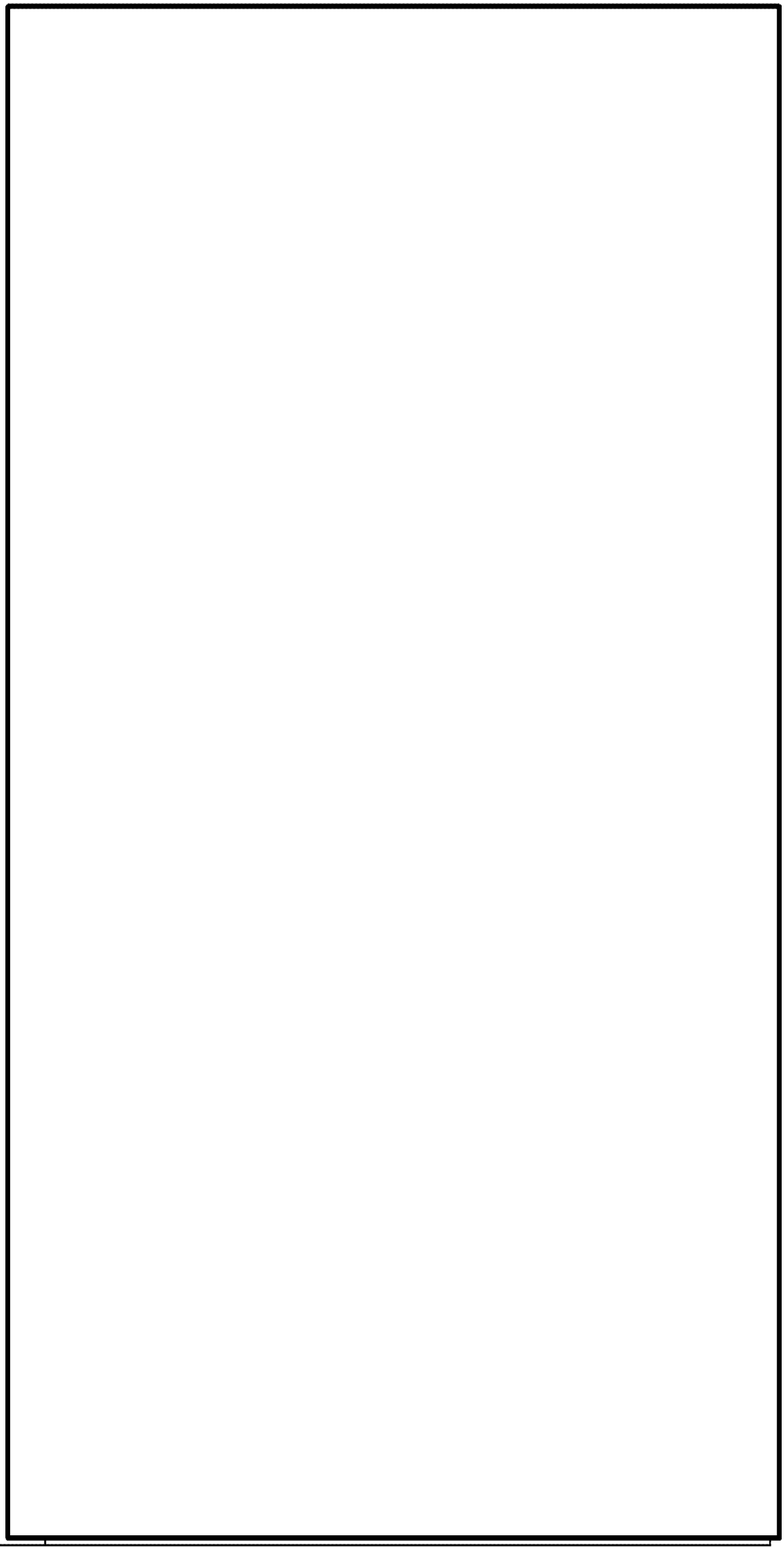
- Find related stories in the daily DHS News Briefing

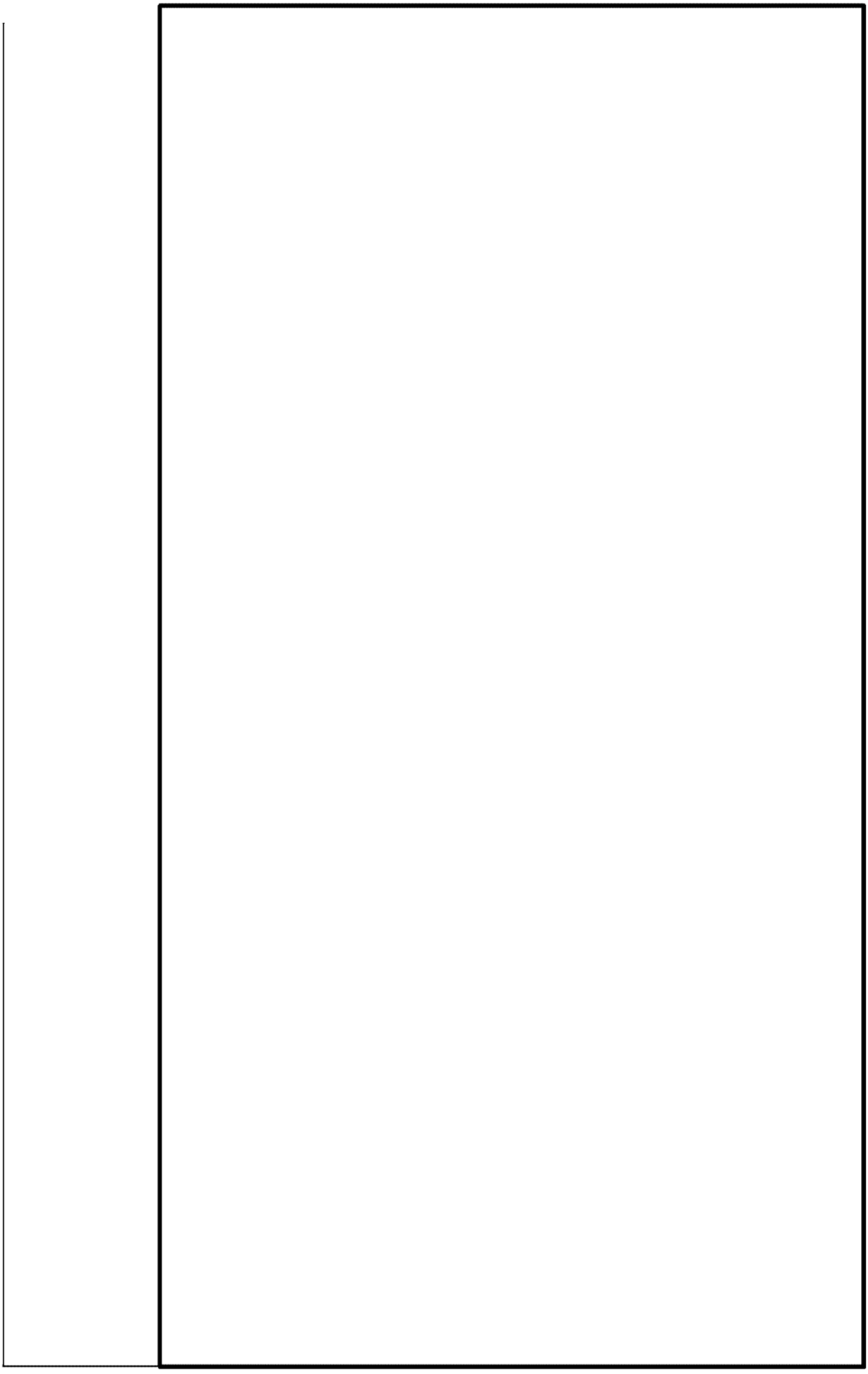
7. RESPONSE BANK (current as of Oct. 6, 10:45 a.m.)

UPDATED For background and visibility, these are cleared responses to questions from the office of Sen. Steve Daines (R-MT). Drafted by FDNS and cleared by OP&S, OCC, and the Director's Office (Swift).	**1. Why are social media handles being added to information to be retained?** The Federal Register Notice was an amendment to an existing System of Records Notice (SORN), a Privacy Act requirement. The SORN does not announce a new data collection program, but describes that, in cases where we obtain social media information during the course of an adjudication, it may be stored in the A-file. USCIS is not requesting naturalized citizens, or any individual with no immigration adjudication pending, to provide any additional information, including social media handles. Social media may be part of the background check process for certain immigration benefit requests. USCIS only collects social media information that is reasonably related to matters under USCIS consideration. In cases where we have identified social media information potentially relevant to adjudication (such as an affiliation with a known terrorist organization or criminal gang), we would record the relevant information, including the social media handle that posted the information, in the A-file as part of the official record, as well as in other relevant USCIS systems. **2. Will this be used for, or have the potential to evolve into, DHS seeking access to an individuals' social media account?** USCIS is only viewing publicly available information when conducting social media checks, which is available to any other user of the Internet. **3. Will natural-born and naturalized citizens be treated differently?** No.

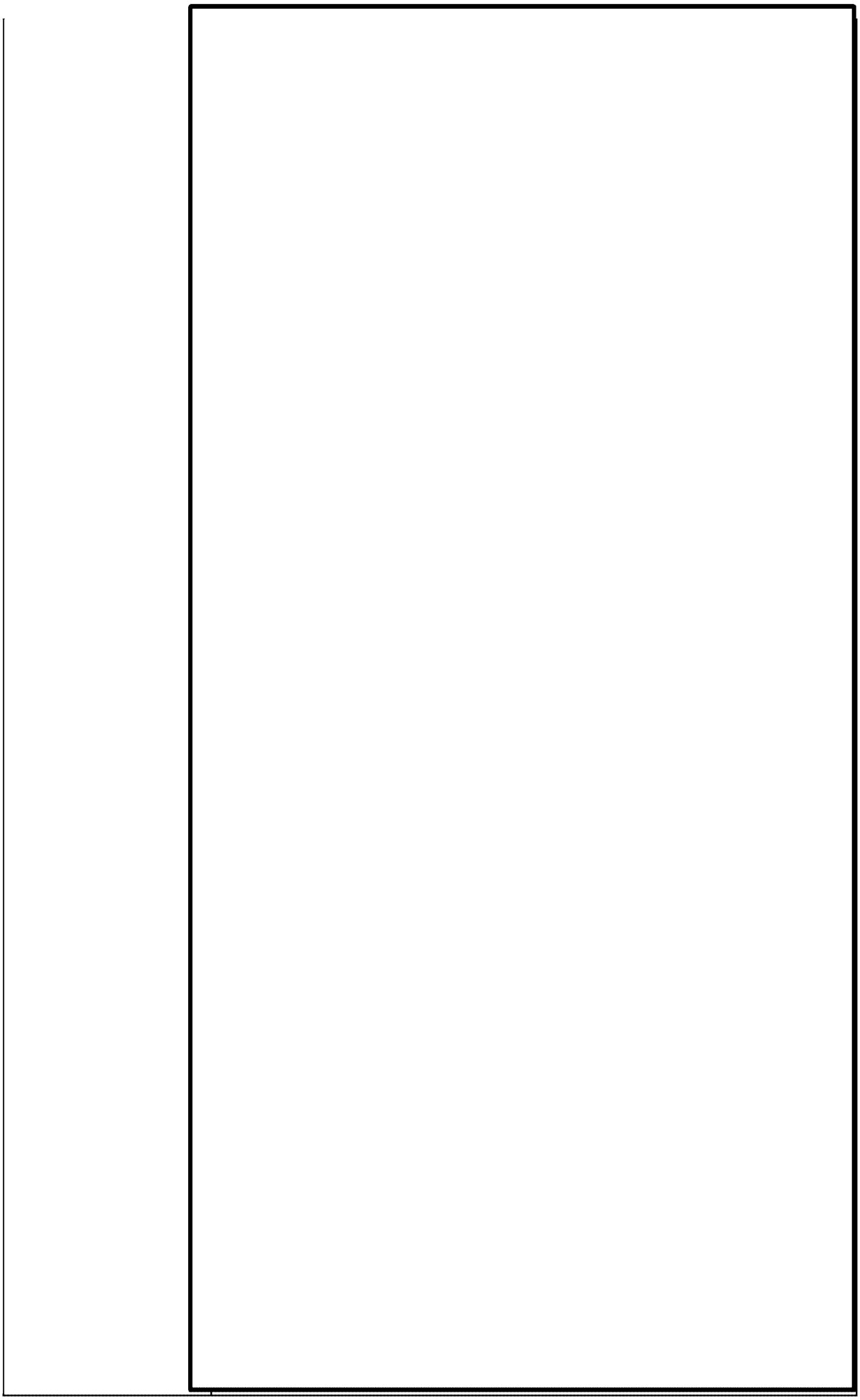
(b)(5)

(b)(5)





(b)(5)



(b)(5)

	information related to their eligibility.
Responses sent 9/28 to Caitlin Warner/HSGAC minority counsel	1. **Are there any circumstances under which USCIS would ask for social media information from people who have already been granted a status – either they've been naturalized or they have another kind of status that they've been granted?** Social media may be part of the background check process for certain immigration benefit requests, and background checks are run by USCIS only where the agency has the legal authority to do so. USCIS only collects social media information that is reasonably related to matters under USCIS consideration, such as pending immigration applications. 2. **Could there be a difference in the kind of information that USCIS would ask for (if asking for anything at all) depending on the person's status – say, LPR vs. naturalized citizen?** If we collect social media information, it would only be information relevant to a pending immigration benefit request, and tied to the legal standards for that request. We will not be collecting social media information for naturalized citizens unconnected to something pending before USCIS, and if we were screening open source information for, say, LPR or naturalization applicants, that screening would focus on identifying information related to their eligibility. Also, I found the section on our form instructions that I was looking for (I related the gist of the second paragraph): By signing this petition, you have stated under penalty of perjury (28 U.S.C. section 1746) that all information and documentation submitted with this petition are complete, true, and correct. You also authorize the release of any information from your records that USCIS may need to determine your eligibility for the immigration benefit you are seeking and consent to USCIS verifying such information. The Department of Homeland Security (DHS) has the authority to verify any information you submit to establish eligibility for the immigration benefit you are seeking at any time. USCIS' legal authority to verify this information is in 8 U.S.C. sections 1103, 1155, and 1184, and 8 CFR Parts 103, 204, 205, and 214. To ensure compliance with applicable laws and authorities, USCIS may verify information before or after your case is decided. Agency verification methods may include, but are not limited to: review of public records and information; contact via written correspondence, the Internet, facsimile, other electronic transmission, or telephone; unannounced physical site inspections of residences and locations of employment; and interviews. USCIS will use information obtained through verification to assess your compliance with the laws and to determine your eligibility for an immigration benefit.

	Subject to the restrictions under 8 CFR 103.2(b)(16), USCIS will provide you with an opportunity to address any adverse or derogatory information that may result from a USCIS compliance review, verification, or site visit after a formal decision is made on your case or after the agency has initiated an adverse action which may result in revocation or termination of an approval.
DHS top-line message and RTQs as of 9/27	**TOP LINE MESSAGE:** "This amendment does not represent a new policy. DHS, in its law-enforcement and immigration-process capacity, has and continues to monitor publicly-available social media to protect the homeland. In an effort to be transparent, to comply with existing regulations, and due to updates in the electronic immigration system, DHS decided to update its corresponding Privacy Act system of records. DHS published this notice in the Federal Register on Sept. 18 to comply with the administrative requirements of the Privacy Act to help address these requirements, not launch a new policy initiative." (b)(5)
	As has been shared in congressional testimony, some USCIS Fraud Detection and National Security Immigration Officers have access to social media to review **publicly available** information that might be relevant to the adjudication of a pending immigration benefit request. If information were found that was relevant and impacted adjudication, it could be provided to the applicant during an interview or in a request for evidence. Because it could impact the adjudicative process, it would need to be stored in the system of record for adjudications information, also known as the Alien File (A file). The published notice just clarifies that USCIS might store that information in the A file. If USCIS comes across publicly-available information that an applicant appears to be committing fraud in their filing, were ineligible for a benefit based on prior criminal convictions, or posed a national security threat, USCIS would store that information in systems of record, including the relevant content. If the information could lead to a denial of the immigration benefit, it would be provided to the applicant in a Notice of Intent to Deny, in an interview, or in similar processes, and the applicant would have an opportunity to review and respond. USCIS

does not make adjudications decisions based solely on social media activity, or without prior inquiry.

USCIS is not currently conducting proactive monitoring of social media for individuals. Any search of open source or social media information is in connection with a request for immigration benefits, and is part of our background and security check process.

2. Regarding naturalized citizens -- and this again goes back to my question on implementation -- how is DHS going to implement this policy? Will naturalized citizens be informed about this change? Will they have to register their information with DHS?

USCIS is not requesting naturalized citizens to provide any additional information, including social media information.
Social media may be part of the background check process for certain immigration benefit requests, and background checks are run by USCIS only where USCIS has the legal authority to do so. USCIS only collects social media information that is reasonably related to matters under USCIS consideration.

3. Does DHS have any plans to modify the updates, based on any of the comments (currently 140 publicly listed) on the register? Most of these comments are overwhelmingly opposed to this proposed update.

USCIS reviews and responds to all comments made on federal register notices.

4. And has DHS already reached out to Twitter, Facebook, Instagram or any other social media company to discuss implementing this policy?

As stated before, there is no new policy being announced in the Federal Register Notice.

5. When was the policy enacted then and why would it be published in the Federal Register as a new policy? Also, you didn't answer any of my questions about the scope. Does it pertain to search histories that would be obtained through sharing agreements with private companies like Google and Facebook, etc.? Also, the policy notes that it applies specifically to naturalized citizens. Does DHS conduct surveillance of the social media of naturalized citizens?

The notice did not announce a new policy. The notice simply reiterated existing DHS policy regarding the use of social media. In particular, USCIS follows DHS Directive 110-01 for the Operational Use of Social

	Media. This policy is available on DHS's public website and was signed on 6/8/2012. This policy permits a small cadre of specifically trained USCIS officers to access publicly available social media as an aid in determining whether an individual is eligible for an immigration benefit. The notice does not authorize USCIS to search the Internet history of these individuals. Furthermore, the notice does not authorize USCIS to search the social media accounts of naturalized citizens; rather, it simply restates USCIS' authority to search publicly available social media information of individuals applying for naturalization and informs the public that this publicly available information will be stored in the applicant's alien file.

Avi Arditti
Office of Legislative Affairs
U.S. Citizenship and Immigration Services
Office
Mobil (b)(6)

Shirk, Georgette L

From: Hinds, Ian G
Sent: Tuesday, June 05, 2018 3:59 PM
To: Gentry, Anthony E
Subject: RE: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

OK.

From: Gentry, Anthony E
Sent: Tuesday, June 05, 2018 4:07 PM
To: Hinds, Ian G
Subject: RE: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

Can you respond to Exec Sec?

> **From:** Hinds, Ian G
> **Sent:** Tuesday, June 05, 2018 3:39 PM
> **To:** Gentry, Anthony E
> **Cc:** Gaffin, Elizabeth S; Elder, Phillip D
> **Subject:** RE: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
>
> That comment is fine. Nothing more from me.
>
> *Ian G. Hinds*
> *Special Counsel*
> *USCIS Office of the Chief Counsel*
> [redacted] (b)(6)
>
> ***ATTORNEY-CLIENT PRIVILEGE***ATTORNEY WORK PRODUCT***INTERNAL GOVERNMENT USE ONLY***
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> **From:** Gentry, Anthony E
> **Sent:** Tuesday, June 05, 2018 1:01 PM
> **To:** Hinds, Ian G
> **Cc:** Gaffin, Elizabeth S; Elder, Phillip D
> **Subject:** RE: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
> **Importance:** High
>
> Ian and Phillip,
>
> The attached contains Elizabeth and my consolidated edits and comments.
>
> Ian – please take a look at OCC7 given you immigration expertise. Please feel free to delete the comment if it does not appear to be relevant.
>
> Thanks.
>
> Tony

From: Gaffin, Elizabeth S
Sent: Tuesday, June 05, 2018 12:52 PM
To: Gentry, Anthony E; Elder, Phillip D
Cc: Hinds, Ian G
Subject: RE: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications

One minor addition, I added the title of EO 13780.

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Tuesday, June 05, 2018 12:34 PM
To: Elder, Phillip D
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Phillip,

FYI only...kinda follows our earlier discussion.

Thanks

Tony

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Tuesday, June 05, 2018 12:26 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G
Subject: FW: [URGENT CLEARANCE REQUEST] UN Inquiry re DOS social media collection -visa applications
Importance: High

Social Media Team –

Per the OCC clearance process, please review the attached documents.

Since this is an Exec Sec ECN tracked review, once you've completed your review, please upload your response to the ECN and send a message to the Box indicating your response, with a copy of any uploaded document containing OCC edits/comments.

Thank you!

From: Penn, Melissa M **On Behalf Of** USCIS Exec Sec
Sent: Tuesday, June 05, 2018 12:10 PM
To: FDNSExecSec; Davidson, Andrew J; RAIO Clearance; Grammer, Alexandra C (Alex); Policy-

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 8:16 AM
To: Nuebel Kovarik, Kathy
Cc: Groom, Molly M; Symons, Craig M
Subject: RE: AILA questions

Kathy,

DD Sarah Taylor will be delivering the responses to AILA tomorrow, so I believe she would be the FOD POC for these purposes.

Thanks

Tony

From: Nuebel Kovarik, Kathy
Sent: Wednesday, April 25, 2018 8:18 AM
To: Gentry, Anthony E
Subject: RE: AILA questions

Were you working with anyone specific in FOD?

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 7:49:30 AM
To: Nuebel Kovarik, Kathy
Cc: Symons, Craig M; Groom, Molly M
Subject: RE: AILA questions

Good morning Kathy,

The OCC Clearance Box provided OP&S the whole document yesterday morning (see attached). However, as indicated in my earlier request to Kevin (prior to sending the whole document) OCC was specifically seeking Policy's input on the following question: (b)(5)

Regarding the remainder of the questions and answers submitted by local field counsel, OCC routinely clears such answers to ensure consistency across USCIS. However, when OCC receives a question that raises new issues (or policy matters) outside the legal consistency review process, the matter it is coordinated with USCIS operational elements and offices for their input in crafting a response. In this particular instance, question # 8 meets that criteria. Last, OCC recommends that OP&S reach out directly to FOD if you wish to review the remainder of questions, or have concerns with FOD answering these particular questions submitted by AILA.

Thanks.

/vr/

Tony

From: Nuebel Kovarik, Kathy
Sent: Tuesday, April 24, 2018 6:06 PM
To: Gentry, Anthony E
Subject: AILA questions

Hey, Tony. I will likely have to see and review all of the questions posed and responded to for tomorrow's AILA lunch. Can you please share them with me? We may not have answers approved for all of them in time for the lunch tomorrow – but that's okay, I don't think there's a rule that says we have to answer each and every one. I do know, however, that this document will be posted to our reading room for the public to read.

I'm a[redacted] you need to discuss.

(b)(6)

Kathy
OP&S

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 7:22 AM
To: Nuebel Kovarik, Kathy
Subject: RE: AILA questions

I received it as a tasking from the OCC Clearance Box and the POC is a local field counsel. I will check with the Box to get you an operational POC. Thanks. Tony

---

From: Nuebel Kovarik, Kathy
Sent: Wednesday, April 25, 2018 8:18 AM
To: Gentry, Anthony E
Subject: RE: AILA questions

Were you working with anyone specific in FOD?

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 7:49:30 AM
To: Nuebel Kovarik, Kathy
Cc: Symons, Craig M; Groom, Molly M
Subject: RE: AILA questions

Good morning Kathy,

The OCC Clearance Box provided OP&S the whole document yesterday morning (see attached). However, as indicated in my earlier request to Kevin (prior to sending the whole document) OCC was specifically seeking Policy's input on the following question: (b)(5)

Regarding the remainder of the questions and answers submitted by local field counsel, OCC routinely clears such answers to ensure consistency across USCIS. However, when OCC receives a question that raises new issues (or policy matters) outside the legal consistency review process, the matter it is coordinated with USCIS operational elements and offices for their input in crafting a response. In this particular instance, question # 8 meets that criteria. Last, OCC recommends that OP&S reach out directly to FOD if you wish to review the remainder of questions, or have concerns with FOD answering these particular questions submitted by AILA.

Thanks.

/vr/

Tony

Shirk, Georgette L

From: OCC-Clearance
Sent: Tuesday, April 24, 2018 8:48 AM
To: Greeley, Kevin A; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject: RE: AILA questions for April 26th Richmond luncheon meeting
Attachments: AILA-RIC meeting questions jjl.docx

Adding Tony.

Attached is the list of questions that OCC received for review – we are currently reviewing the questions that present legal issues. OCC's information re: this event is contained in this email chain. OCC generally does not attend these type of events.

Please let us know if you have any other questions.

Thanks, Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

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From: Greeley, Kevin A
Sent: Tuesday, April 24, 2018 9:31 AM
To: OCC-Clearance; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: AILA questions for April 26th Richmond luncheon meeting

Hi, OCC. Cristina also believes that our chief, Kathy, will want visibility into this.

Therefore, could you provide any additional information that you have regarding:

- An agenda (Having the full list of questions referenced below would be helpful to establish some context to the social media question.)
- Information on who will be participating for USCIS (It looks like it is the District Director and the NOR Field Office Director based on the email below. Do we know if anyone else is attending for USCIS, such as from OCC?)

We will want to send that to Kathy along with our draft proposed responses.

Thanks!

Kevin Greeley
Adjudications Officer

DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)

[redacted] (b)(6)

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From: Greeley, Kevin A
Sent: Tuesday, April 24, 2018 8:43 AM
To: OCC-Clearance; Hamilton, Cristina A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: AILA questions for April 26th Richmond luncheon meeting

Thanks for sending this, Tony. I think this is something that the OP&S FO might have interest in seeing.

I will draft up some proposed OP&S input and see if Cristina thinks that it needs to be elevated for OP&S FO review.

We will strive to resolve this today.

Thanks!

Kevin Greeley
Adjudications Officer
DHS|USCIS
Office of Policy & Strategy (OP&S)
National Security & Benefits Integrity Division (NSBI)

[redacted] (b)(6)

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From: Gentry, Anthony E **On Behalf Of** OCC-Clearance
Sent: Monday, April 23, 2018 4:56 PM
To: Greeley, Kevin A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: FW: AILA questions for April 26th Richmond luncheon meeting
Importance: High

Kevin,

OCC received a request from the field to review a set of Q&As in response to an upcoming AILA luncheon on April 26. One of the questions asks about social media policy as follows:

8. Will USCIS be issuing any guidance on how it intends to use petitioners' or applicants' social media when processing or adjudicating applications? Do NOR and WAS currently have any policies in place?

Does OP&S have any thoughts on these two policy questions? If so, please provide as soon as possible but NLT COB Wednesday

(b)(5)

Our initial thoughts are that the questions can be answered as follows:

[redacted]

Thanks in advance for your views.

Tony

From: Lee, Jennifer J
Sent: Monday, April 23, 2018 11:39 AM
To: OCC-Clearance
Cc: Hill, Kasey I; Metzgar, Michael M; Frederick, Meghan M; Rodman, Patrice M; McGregor, Suzanne M
Subject: AILA questions for April 26th Richmond luncheon meeting

Hi OCC Clearance Box,

The DD and NOR FOD are attending an AILA luncheon meeting in Richmond this Thursday, April 26th. I'm attached the meeting questions, including proposed responses to Questions 5 through 9. I've also pasted the proposed responses below.

If you could please take a look and let us know your thoughts, we would very much appreciate it! We will most likely discuss the questions with the DD and NOR FOD during our weekly meeting Wednesday.

Many thanks in advance for your assistance!

Best,
Jennifer

Jennifer Joy Lee
Associate Counsel, Northeast Law Division
U.S. Citizenship and Immigration Services, Department of Homeland Security
2675 Prosperity Avenue, First Floor
Fairfax, VA 20598-2400

[redacted] (b)(6)

From: Reffel, Frank C
Sent: Friday, April 20, 2018 9:45 AM
To: Taylor, Sarah T; Lee, Jennifer J; Hill, Kasey I; Metzgar, Michael M
Cc: Pierre, Najwa T; Carter, Linda J; Nowinski, Anne E
Subject: FW: AILA events

Hi all,
Attached are the AILA questions for next week's meeting.
I'd like to invite one of the SISOs to attend,
So if the NOR supervisors could huddle and see if any of you would like to attend.
Thanks,
Frank

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, April 24, 2018 8:54 PM
To: Groom, Molly M
Cc: OCC-Clearance; Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: RE: AILA questions

Will do - thanks!

-----Original Message-----
From: Groom, Molly M
Sent: Tuesday, April 24, 2018 9:52 PM
To: Gentry, Anthony E
Cc: OCC-Clearance; Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: RE: AILA questions

(b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Tuesday, April 24, 2018 9:44:06 PM
To: Groom, Molly M
Cc: OCC-Clearance; Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D
Subject: RE: AILA questions

Yes, makes sense. We provided OP&S a suggested response that is somewhat abbreviated, but does answer the question as follows (I made some additional edits for consideration):

(b)(5)

[redacted]

If you agree, I will respond back to Kathy indicating that I forwarded her request to the OCC Front Office for response.

-----Original Message-----
From: Groom, Molly M
Sent: Tuesday, April 24, 2018 9:35 PM
To: Gentry, Anthony E
Cc: OCC-Clearance; Hinds, Ian G; Muhletaler, Catherine; Carpenter, Dea D

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Wednesday, January 31, 2018 1:31 PM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: Are you attending the 2 Social Media meeting

Unfortunately, I did not take notes and the connection was not the best. It sounded like someone was rattling papers throughout the whole call. I am adding a few other notes after talking with [redacted] (b)(6)

(b)(6) (b)(7)(e)

[redacted]

Ian was physically located in the room and may have a better recollection of the discussion

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, January 31, 2018 2:06 PM
To: Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: Are you attending the 2 Social Media meeting

Unfortunately, I did not take notes and the connection was not the best. It sounded like someone was rattling papers throughout the whole call (b)(6) (b)(7)(e)

[redacted]

There was some acknowledgment that any outstanding issues relating to OSI's intended use of the authorities provided under 15002 might warrant additional discussion but unfortunately, I did not catch the details.

Ian was physically located in the room and may have a better recollection of the discussion

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, January 31, 2018 3:27 PM
To: Hinds, Ian G
Subject: RE: Are you attending the 2 Social Media meeting

Awesome! Thanks Ian.

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Wednesday, January 31, 2018 3:56 PM
To: Gentry, Anthony E
Subject: RE: Are you attending the 2 Social Media meeting

FYI, Jessica is working up some meeting notes for D-2 that she is going to share with me later this afternoon for any additional input or corrections. Once finalized, I think we can share that document with our Senior Leadership for back briefing purposes.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, January 31, 2018 2:32 PM
To: Gaffin, Elizabeth S
Cc: Hinds, Ian G
Subject: RE: Are you attending the 2 Social Media meeting

Thanks!!!

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 4:54 PM
To: Hinds, Ian G; Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

Ian,

I will let Shvonne know that OCC needs additional time, and we can set up another call.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Monday, March 12, 2018 5:51 PM
To: Gentry, Anthony E; Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

Is ½ hour enough time to discuss internally? Maybe two separate calls would be better, particularly if there is no rush before next week (I think someone said that before).

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 5:32 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection
Importance: High

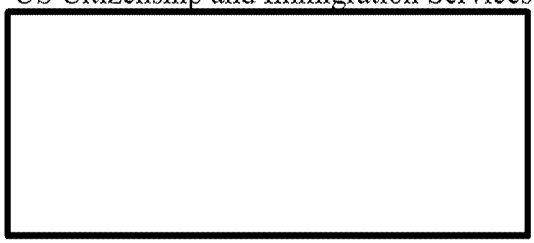
All,

Privacy (Shvonne) is available at 9:30, so unless anyone objects I am going to send out an e-vite to her for 9:30 and she will join our ongoing call - any objections?

Thanks.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 3:58 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

All,

Should this be an OCC-internal call until 0930 when Privacy is looped in (assuming Privacy is available), or should it be OCC-internal only from 9-10 and have a separate call with Privacy at another date/time? There is no urgency to resolving this issue before the next meeting, IMO.

Thoughts?

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 2:31 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: Call to discuss social media collection
When: Wednesday, March 14, 2018 9:00 AM-10:00 AM.
Where: Call in #: [redacted] (b)(6)

All,

Apologize for not being able to accommodate everyone's schedule. I have not reached out to Privacy yet, but my thought is that we can have an internal OCC call from 9-9:30, and loop in Privacy at 9:30 if she is available – please let me know your thoughts (i.e., OCC only call Wednesday, or split call with OCC internal discussion first followed by bringing Privacy to the conversation).

Thanks

Tony

From: Malashock, Moshe Y (Yoel)
Sent: Monday, March 12, 2018 2:16 PM
To: Peterson, Rachel A; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Works for me too!

From: Peterson, Rachel A
Sent: Monday, March 12, 2018 1:14:42 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Sorry for replying late – I've been tied up. Wednesday morning works for me. I am in meetings from 2 PM – 4 PM on Wednesday.

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Thank you.

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 2:12 PM
To: Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Okay – Elizabeth can participate on Wednesday at the following times: Before 10:30 (i.e., 9 – 10) and between 1:30 and 3 (i.e., 1:30 – 2:30), assuming the call will last approximately 30 minutes. Does these times work for everyone else?

One more thing, should we make this an internal call within OCC and set up a separate call with Privacy (perhaps with a smaller group)?

From: Gaffin, Elizabeth S
Sent: Monday, March 12, 2018 1:59 PM
To: Gentry, Anthony E; Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

I am sorry but neither work for me

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 1:47 PM
To: Vargas-Padilla, Nelson A; Forest, Laura L; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

Back to square one – Wednesday and Friday appear to be generally open – how about Wednesday @ 12?

From: Vargas-Padilla, Nelson A
Sent: Monday, March 12, 2018 1:40 PM
To: Gentry, Anthony E; Forest, Laura L; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection

I am not available Thurs.

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 1:39 PM
To: Forest, Laura L; Vargas-Padilla, Nelson A; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call with USCIS Privacy to discuss oversight of social media collection
Importance: High

All,

How about Thursday @ 2:00 or later (subject to Privacy's availability)?

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 12:42 PM
To: Forest, Laura L; Vargas-Padilla, Nelson A; Peterson, Rachel A; Gaffin, Elizabeth S; McIntosh, Elton D; Malashock, Moshe Y (Yoel); McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: Call with USCIS Privacy to discuss oversight of social media collection

All,

(b)(5)

[redacted]

a
l
cie
y
e

me in

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, March 12, 2018 4:32 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

Importance: High

All,

Privacy (Shvonne) is available at 9:30, so unless anyone objects I am going to send out an e-vite to her for 9:30 and she will join our ongoing call - any objections?

Thanks.

Tony

Anthony E. Gentry

Counsel for Intelligence &

Emergency Management Coordination

Office of Chief Counsel

US Citizenship and Immigration Services

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, March 14, 2018 7:44 AM
To: Gaffin, Elizabeth S
Subject: RE: Call to discuss social media collection

I guess that I will stay with the SM call as I set it up...

From: Gaffin, Elizabeth S
Sent: Wednesday, March 14, 2018 7:35 AM
To: Hinds, Ian G; Gentry, Anthony E; Malashock, Moshe Y (Yoel); Peterson, Rachel A; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

I can only participate for 30 minutes. IRIS scheduled a call on the FBI TSC MOU issue

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Monday, March 12, 2018 5:52 PM
To: Gentry, Anthony E; Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

Is ½ hour enough time to discuss internally? Maybe two separate calls would be better, particularly if there is no rush before next week (I think someone said that before).

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 5:32 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection
Importance: High

All,

Privacy (Shvonne) is available at 9:30, so unless anyone objects I am going to send out an e-vite to her for 9:30 and she will join our ongoing call - any objections?

Thanks.

Tony

Anthony E. Gentry

Counsel for Intelligence &

Emergency Management Coordination

Office of Chief Counsel

US Citizenship and Immigration Services

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From: Gentry, Anthony E
Sent: Monday, March 12, 2018 3:58 PM
To: Malashock, Moshe Y (Yoel); Peterson, Rachel A; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Forest, Laura L; McIntosh, Elton D
Cc: Swanson, Toni; Hinds, Ian G; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Call to discuss social media collection

All,

Should this be an OCC-internal call until 0930 when Privacy is looped in (assuming Privacy is available), or should it be OCC-internal only from 9-10 and have a separate call with Privacy at another date/time? There is no urgency to resolving this issue before the next meeting, IMO.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 12, 2018 10:39 AM
To: Gaffin, Elizabeth S
Subject: RE: Call wit[redacted]f the FBI (b)(7)(c)

Alex Wood is here also, and we talked yesterday. I asked him if the Privacy Office is aware there has been a change in administration ☺

(b)(7)(c)

From: Gaffin, Elizabeth S
Sent: Thursday, April 12, 2018 11:37 AM
To: Gentry, Anthony E
Subject: RE: Call wit[redacted]f the FBI

He came over from SSA (b)(5)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 12, 2018 11:35 AM
To: Gaffin, Elizabeth S
Subject: RE: Call with[redacted]of the FBI (b)(7)(c)

Jonathan Cantor, DHS Privacy Officer, is briefing the OGC Crisis Cell…he has been with DHS for appx 12 years…

From: Gaffin, Elizabeth S
Sent: Thursday, April 12, 2018 11:32 AM
To: Gentry, Anthony E
Subject: RE: Call wit[redacted]of the FBI

☺ (b)(7)(c)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, April 12, 2018 11:29 AM
To: Gaffin, Elizabeth S; Groom, Molly M; Perry-Elby, Diana D; Swanson, Toni
Subject: RE: Call with[redacted]of the FBI

+ Toni (b)(7)(c)

Elizabeth,

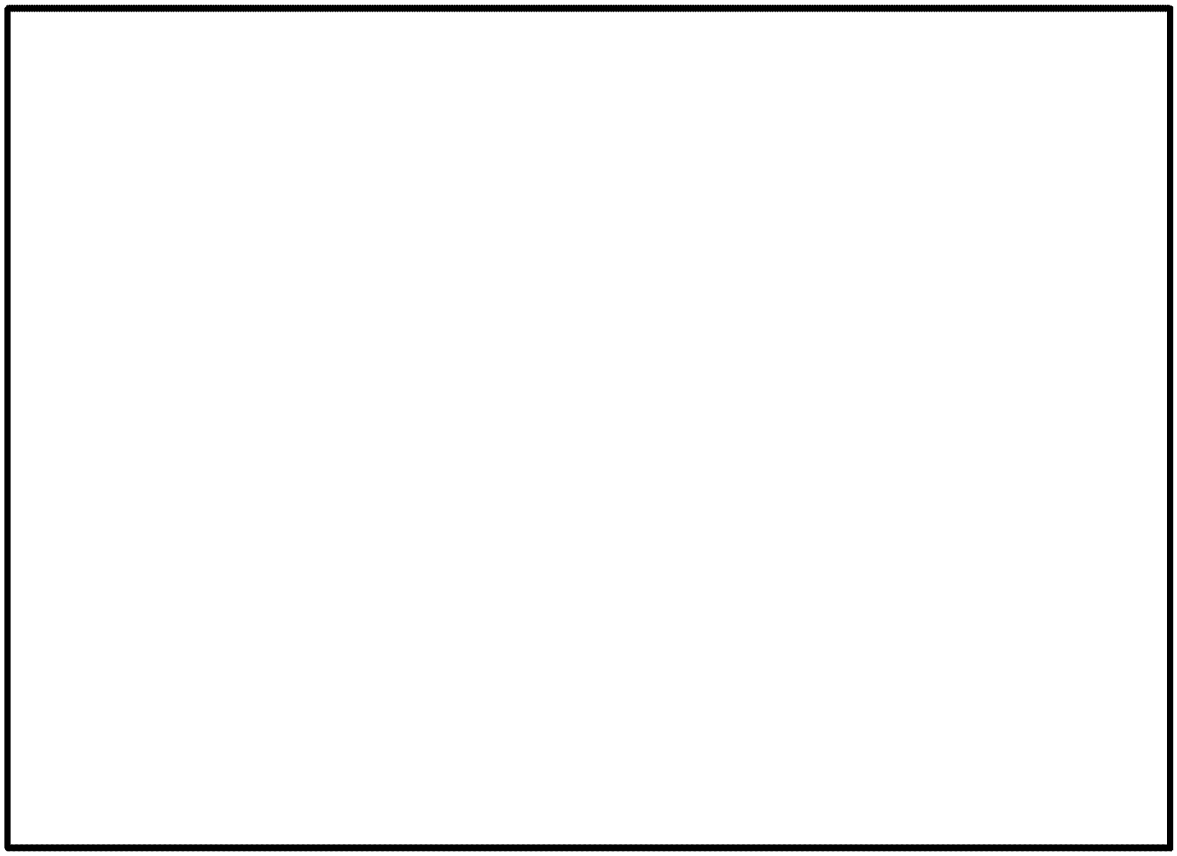
Thanks for drafting the notes! I have a few comments question regarding the following paragraph from your notes: (b)(5) (b)(7)(e)

Just a few thoughts…

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, April 12, 2018 11:12 AM
To: Groom, Molly M; Gentry, Anthony E; Perry-Elby, Diana D
Subject: Call with Carter Keaton of the FBI (b)(5) (b)(7)(c) (b)(7)(e)



(b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

Shirk, Georgette L

From: Gaffin, Elizabeth S
Sent: Monday, January 29, 2018 12:26 PM
To: Gentry, Anthony E; Hinds, Ian G
Subject: RE: Children's Online Privacy Protection Act of 1998 (COPPA)

Tony

Sounds good

Thanks

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, January 29, 2018 11:57 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Children's Online Privacy Protection Act of 1998 (COPPA)

Elizabeth and Ian, (b)(5)

[redacted]

Thanks

Tony

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 11:58 AM
To: Gaffin, Elizabeth S; Chappell-Kirby, Shvonne L; Hinds, Ian G
Subject: RE: Children's Online Privacy Protection Act of 1998 (COPPA)

+ Ian

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 11:58 AM
To: Gaffin, Elizabeth S; Chappell-Kirby, Shvonne L
Subject: Children's Online Privacy Protection Act of 1998 (COPPA)

Elizabeth and Shvonne,

I found the following info doing a quick Google/Wikipedia search followed up by looking at official websites

The Children's Online Privacy Protection Act of 1998 (COPPA) is a United States federal law, located at 15 U.S.C. §§ 6501–6506 (Pub.L. 105–277, 112 Stat. 2681-728, enacted October 21, 1998): https://www.law.cornell.edu/uscode/text/15/6501

The act, effective April 21, 2000, applies to the online collection of personal information by persons or entities under U.S. jurisdiction about children under 13 years of age. It details what a website operator must include in a privacy policy, when and how to seek verifiable consent from a parent or guardian, and what responsibilities an operator has to protect children's privacy and safety online including restrictions on the marketing of those under 13. While children under 13 can legally give out personal information with their parents' permission, many websites – particularly social media sites — disallow underage children from using their services altogether due to the cost and work involved in complying with the law.

COPPA applies to websites and online services operated for commercial purposes (i.e., it does not apply to the federal government) that are either directed towards children under 13 or have actual knowledge that children under 13 are providing information online. Most recognized non-profit organizations are exempt from most of the requirements of COPPA. However, the Supreme Court ruled that non-profits operated for the benefit of their members' commercial activities are subject to FTC regulation and consequently COPPA as well. The type of "verifiable parental consent" that is required before collecting and using information provided by children under 13 is based upon a "sliding scale" set forth in a Federal Trade Commission regulation that takes into account the manner in which the information is being collected and the uses to which the information will be put. The FTC rules are located at the following link: FTC COPPA Rule

Please note, COPPA should not be confused with COPA, The Child Online Protection Act (COPA), 42 USC 231. COPA was a law in the United States of America, also passed in 1998 with the declared purpose of restricting access by minors to any material defined as harmful to such minors on the Internet. The law, however, never took effect, as three separate rounds of litigation led to a permanent injunction against the law in 2009.

Last, there is an additional protection afforded minors using the Internet known as The Children's Internet Protection Act (CIPA) that went into effect on April 20, 2001. CIPA places restrictions on the use of funding that is available through the Library Services and Technology Act, Title III of the Elementary and Secondary Education Act, and on the Universal Service discount program known as the E-rate (Public Law 106-554). These restrictions take the form of requirements for Internet safety policies and technology which blocks or filters
certain material from being accessed through the Internet. See CIPA and COPPA for additional information.

(b)(5)

[redacted]

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination

Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 12:36 PM
To: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: OCC comments to DRAFT CLEAN Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx

The attached contains my suggested edits (minor).

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 10:58 AM
To: 'OCC-Clearance (OCC-Clearance@uscis.dhs.gov)'; Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

FYI – FDNS concurs without comment...

(b)(6)

From [redacted] **On Behalf Of** FDNSExecSec
Sent: Thursday, April 26, 2018 10:57 AM
To: USCIS Exec Sec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: Higgins, Jennifer B; Gentry, Anthony E; Bennett, Elizabeth D (Betsy)
Subject: RE: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points

Good Morning,

FDNS concurs without comment.

Thank You,

(b)(6) [redacted]
DHS.USCIS.FDNS
Student Trainee
[redacted]

(b)(6)

From [redacted] **On Behalf Of** USCIS Exec Sec
Sent: Wednesday, April 25, 2018 3:26 PM
To: FDNSExecSec; RAIO Clearance; Grammer, Alexandra C (Alex); OCC-Clearance; Davidson, Andrew J
Cc: USCIS Exec Sec; Higgins, Jennifer B; Gentry, Anthony E
Subject: CLEARANCE REQUEST: Latest draft of Consolidated DHS Social Media Talking Points
Importance: High

Good afternoon **RAIO, OCC and FDNS**:

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of

review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance.

DUE: 5pm Friday, April 27th.

RAIO and OCC: Please ensure your response is cleared by the designated POCs for your office/directorate (Jennifer Higgins and Anthony Gentry).

[redacted]
USCIS Exec Sec

(b)(6)

[redacted]

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, October 02, 2017 11:26 AM
To: Gaffin, Elizabeth S; OCC-Clearance; Busch, Philip B
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G; Forest, Laura L
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

(b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Monday, October 02, 2017 12:22 PM
To: Gaffin, Elizabeth S; OCC-Clearance; Busch, Philip B
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G; Forest, Laura L
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

A couple of a suggested edits (in green)

From: Gaffin, Elizabeth S
Sent: Monday, October 02, 2017 11:50 AM
To: OCC-Clearance; Busch, Philip B
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G; Gentry, Anthony E; Forest, Laura L
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

Some initial comments/edits

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Monday, October 02, 2017 11:21 AM
To: Busch, Philip B
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Forest, Laura L
Subject: FW: Congressional Inquiry - USCIS Rule re. Social Media

Phil -Please take the lead on review and response of this item for OCC, and copy the Box on your reply to the client. Copying others for visibility and input as needed. Thank you!

From: Alford, Uvanney J
Sent: Monday, October 02, 2017 11:03 AM
To: OCC-Clearance; Policy-Clearance
Cc: Nuebel Kovarik, Kathy; Dalal, Ankur P (Andy); Arditti, Avi
Subject: Congressional Inquiry - USCIS Rule re. Social Media

(b)(5)

[redacted]

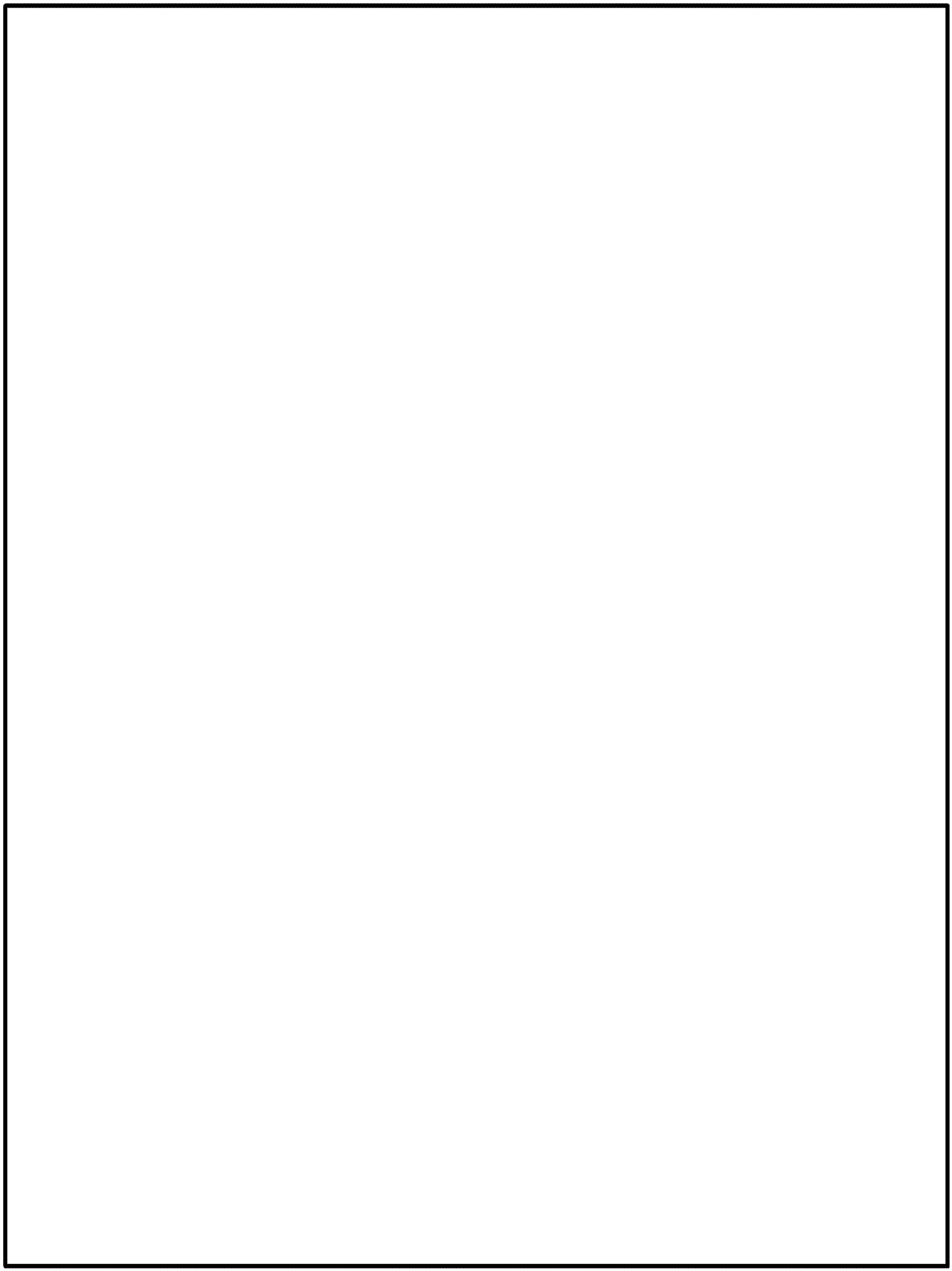
Uvanney Alford
Congressional Liaison
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

(b)(5)

[redacted]

(b)(5)



Regarding naturalized citizens -- and this again goes back to my question on implementation -- how is DHS going to implement this policy? Will naturalized citizens be informed about this change? Will they have to register their information with DHS?

(b)(5)

Are there any circumstances under which USCIS would ask for social media information from people who have already been granted a status – either they've been naturalized or they have another kind of status that they've been granted

(b)(5)

Could there be a difference in the kind of information that USCIS would ask for (if asking for anything at all) depending on the person's status – say, LPR vs. naturalized citizen?

(b)(5)

pending before USCIS, and if we were screening open source information for, say, LPR or naturalization applicants, that screening would focus on identifying information related to their eligibility.

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, October 30, 2017 5:35 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; Gregory, Peter D; Busch, Philip B; Forest, Laura L; OCC-Clearance
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

Please disregard – I just noticed on a subsequent reading that the materials pushed out by Adi still indicate that the section 7 Response Bank materials are still with OCC and OP&S for review...

From: Gentry, Anthony E
Sent: Monday, October 30, 2017 6:27 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; Gregory, Peter D; Busch, Philip B; Forest, Laura L; OCC-Clearance
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

Isn't this OBE based on the responsive materials being pushed out by Adi Arditti (see attached and responsive info contained in the section 7 Response Bank)?

From: Hinds, Ian G
Sent: Monday, October 30, 2017 5:03 PM
To: Gaffin, Elizabeth S; Gregory, Peter D; Busch, Philip B; Forest, Laura L; Gentry, Anthony E; OCC-Clearance
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

I think it's still on the ECN for collaborative review.

See link below: (b)(7)(e)

[redacted]

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Monday, October 30, 2017 4:24 PM
To: Gregory, Peter D; Busch, Philip B; Forest, Laura L; Gentry, Anthony E; OCC-Clearance
Cc: Hinds, Ian G
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

Removing Molly and Craig

Does anyone know if these proposed responses were ever returned to OLA? I can't find anything that reflects everyone's comments. OLA has asked for a status.

If you have not yet commented on the proposed responses below could you please add your comments so that I can send the up to Molly and or Craig

Thanks

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Gregory, Peter D
Sent: Monday, October 02, 2017 2:10 PM
To: Busch, Philip B; Forest, Laura L; Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

This response contains edits I made last week.

Peter D. Gregory
Chief, CALD
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Busch, Philip B
Sent: Monday, October 02, 2017 1:09:01 PM
To: Forest, Laura L; Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance
Cc: Symons, Craig M; Groom, Molly M; Miles, John D; Hinds, Ian G; Gregory, Peter D
Subject: RE: Congressional Inquiry - USCIS Rule re. Social Media

Thanks Laura. Let me suggest this: I don't have an ECN myself but if one of the others in this group (Ian perhaps?) can take the draft response to date and put it on one, then we can all edit/comment away without clogging Craig, John and Molly's box until the final product is ready. Phil

Philip B. Busch
Senior Legal Advisor
Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 30, 2018 1:34 PM
To: Groom, Molly M
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Attachments: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities; Additional Considerations - 5.24.18.docx

Molly,

I haven't done any additional work since the email I provided to Craig on 4/28 (attached). Ian also had some additional ideas (attached) that was included with the final draft delegation sent to the both of you for review on 5/24.

Thanks.

Tony

From: Groom, Molly M
Sent: Wednesday, May 30, 2018 1:51 PM
To: Gentry, Anthony E
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Were you still working on an email for Craig to send to James asking him to coordinate the issues related to social media?

From: Gentry, Anthony E
Sent: Tuesday, May 29, 2018 4:23 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

FYI only.

From: Gentry, Anthony E
Sent: Tuesday, May 29, 2018 4:21 PM
To: USCIS Exec Sec
Cc: OCC-Clearance; Hinds, Ian G; Swanson, Toni
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Exec Sec,

(b)(5)

(b)(5) [redacted]

Please let me know if you have any concerns or questions with this response, which was reviewed and cleared by the OCC Front Office.

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services
HSDN
JWICS
Office
Cell:
Fax: [redacted] (b)(6)

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From: USCIS Exec Sec
Sent: Thursday, May 17, 2018 9:33 AM
To: Gentry, Anthony E; USCIS Exec Sec
Cc: OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Good morning Tony,

The extension has been granted. See the attached.

Respectfully,
Garry R. Kilgore
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services

Department of Homeland Security
[redacted] office) (b)(6)

From: Gentry, Anthony E
Sent: Thursday, May 17, 2018 9:25 AM
To: USCIS Exec Sec
Cc: Kilgore, Garry R; OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Exec Sec,

I just realized that Monday, May 28, is a holiday – with that being said, I would like to request the extension until COB Thursday, May 31, as folks will take time off before and after the holiday.

Thanks for your consideration.

Tony

From: Gentry, Anthony E
Sent: Thursday, May 17, 2018 8:54 AM
To: USCIS Exec Sec
Cc: Kilgore, Garry R; OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Exec Sec,

(b)(5)

[redacted]

Thanks

Tony

From: Barnes, Aisha Z **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

DHS Component review of Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law

Enforcement Activities is completed. Please review and provide response for the attached comments.

Response is due no later than **COB Thursday, May 17, 2018.**

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management
[redacted] (b)(6)
DHS Directives and Delegations

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Saturday, April 28, 2018 8:34 PM
To: Symons, Craig M
Cc: Hinds, Ian G; Groom, Molly M
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Attachments: James McCament Email.docx

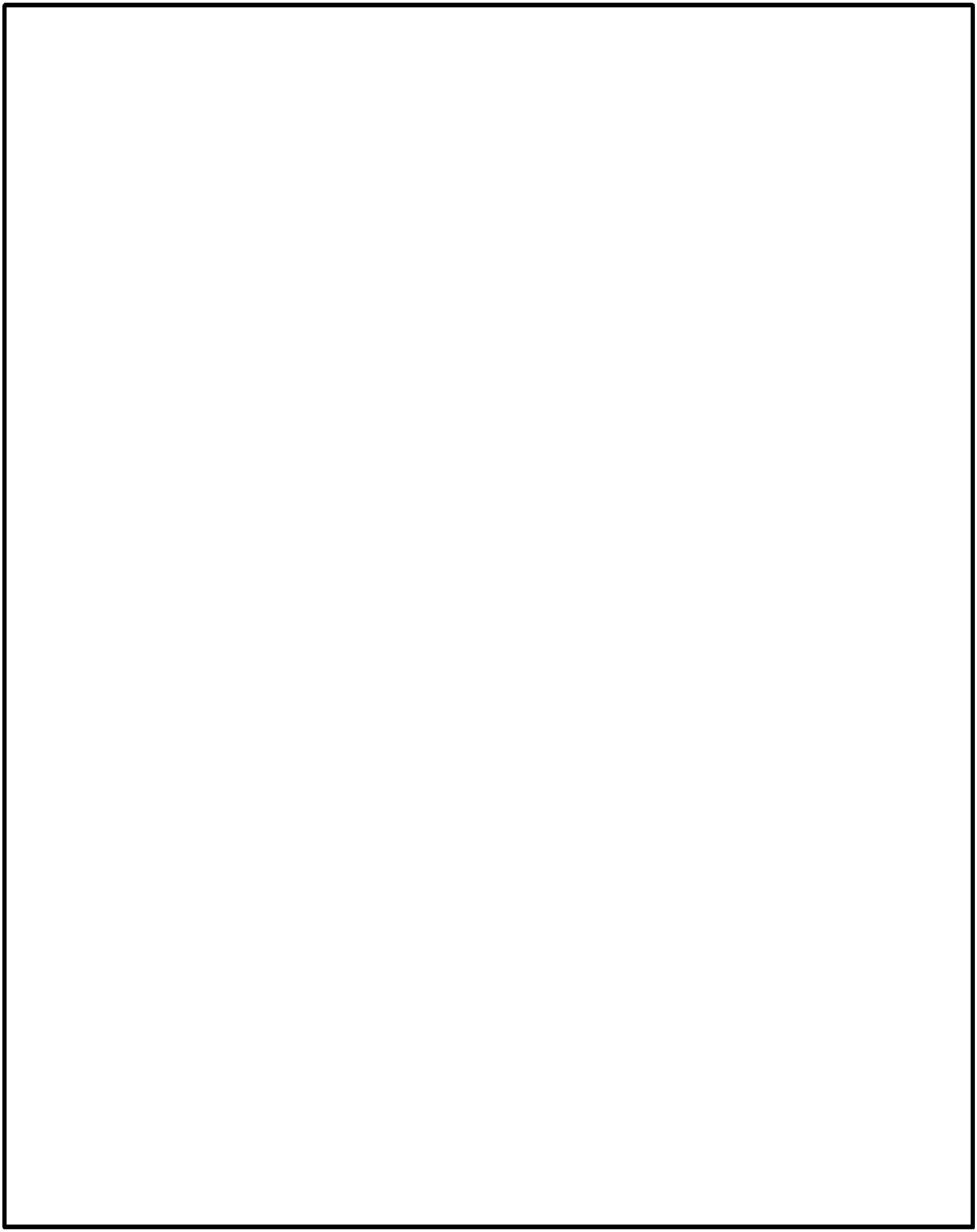
Craig,

Attached for your review is verbiage in a word document for you use in a draft email to send to James M., regarding the proposed revision to 2017 delegation. I am still working on the Comment Form that is due back to Exec Sec on May 17, but attached is the Comment Form without USCIS responses should you desire to send it as part of the email.

Please let me know if you have any questions or concerns.

Thanks

Tony



Please let me know if you have any questions or concerns.

Thanks again for assisting USCIS in bringing this matter to resolution.

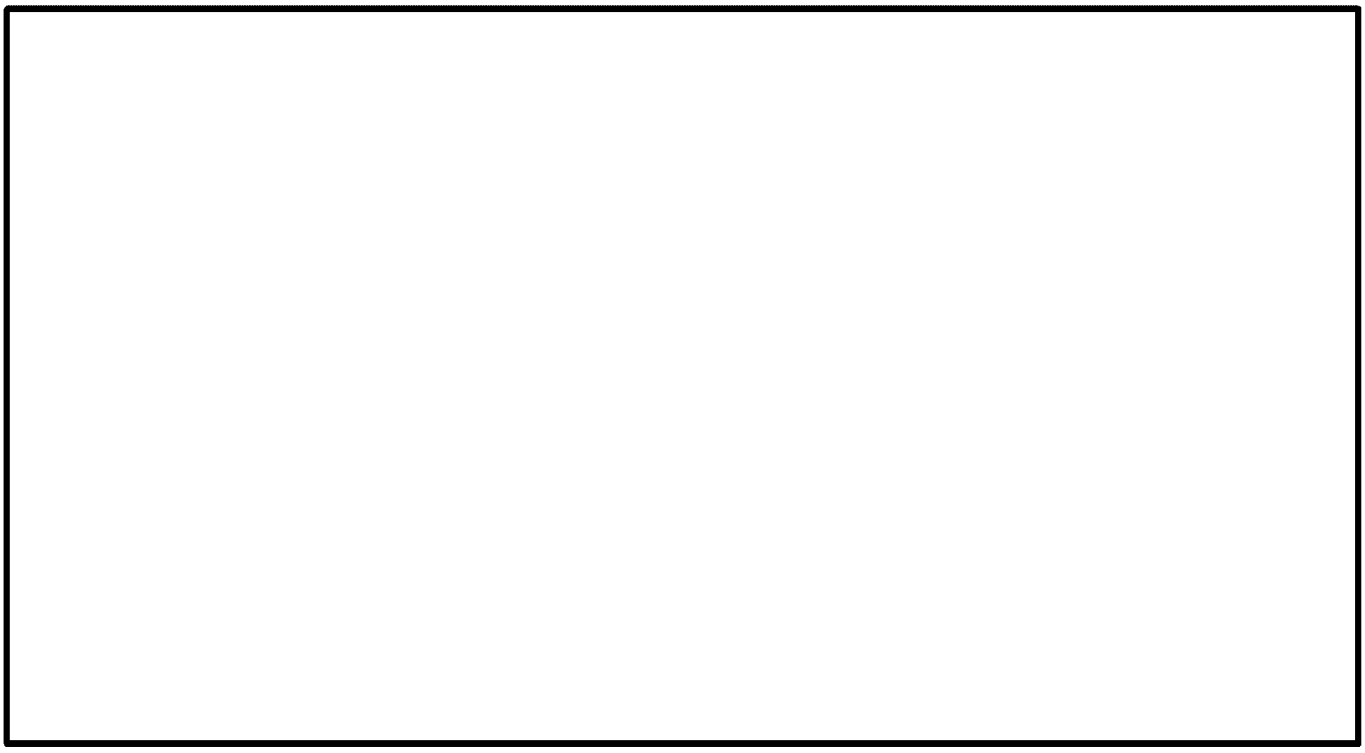
Craig

ADDITIONAL CONSIDERATIONS FOR EMAIL TO JAMES M.

May 24, 2018

(b)(5) (b)(7)(e)

USCIS OPSEC Measures (b)(5) (b)(7)(e)



Referred to Immigration and Customs Enforcement

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Referred to Immigration and Customs Enforcement

Referred to Immigration and Customs Enforcement

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 19, 2018 6:18 AM
To: [redacted] (b)(6)
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(6)
[redacted]

I am still good for 10.

Thanks

Tony

From [redacted] (b)(6)
Sent: Wednesday, April 18, 2018 10:31 AM
To: Gentry, Anthony E [redacted]
Cc: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Tony –

I can chat at 10 am tomorrow.

Thanks-

[redacted] (b)(6)

Branch Chief
Social Media Division (SMD)
USCIS, Fraud Detection and National Security (FDNS)
U.S. Department of Homeland Security

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 7:51 AM
To: [redacted] (b)(6)
Cc: Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Shirk, Georgette L

From: [redacted] (b)(6)
Sent: Tuesday, June 05, 2018 2:47 PM
To: Gentry, Anthony E
Cc: [redacted] (b)(6)
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

Tony

[redacted]

Thanks,

[redacted] (b)(6)

[redacted] (b)(6)
USCIS - Fraud Detection and National Security
Chief – Social Media Division

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Thursday, May 31, 2018 8:24 AM
To: Emrich, Matthew D; Davidson, Andrew J
Cc: [redacted] Swanson, Toni (b)(6)
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Matt, (b)(5)

[redacted]

Thanks

Tony

From: Emrich, Matthew D
Sent: Thursday, May 31, 2018 8:05 AM
To: Gentry, Anthony E; Davidson, Andrew J
(b)(6) **Cc:** [redacted] Swanson, Toni
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Thursday, May 31, 2018 7:36:53 AM
To: Emrich, Matthew D; Davidson, Andrew J
Cc: [redacted] Swanson, Toni
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

(b)(5)

Gentlemen,

[redacted]

Thanks.

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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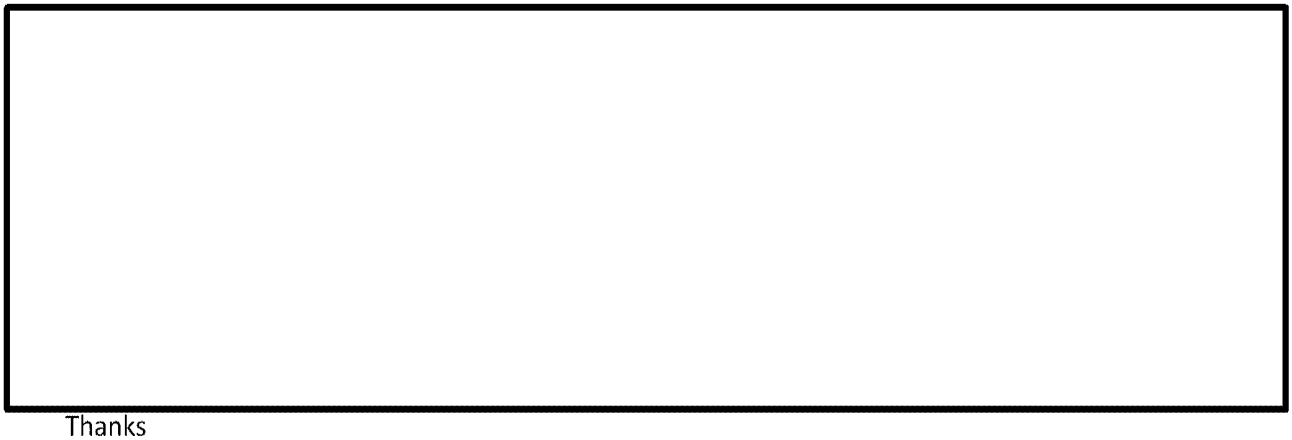
From: Gentry, Anthony E
Sent: Tuesday, May 29, 2018 4:21 PM
To: USCIS Exec Sec
Cc: OCC-Clearance; Hinds, Ian G; Swanson, Toni
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Exec Sec,

(b)(5)

[redacted]

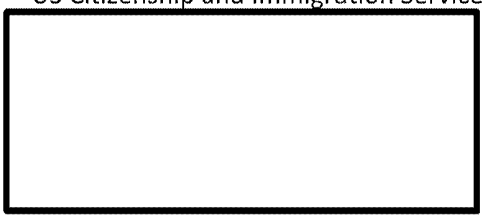
(b)(5)



Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services



(b)(6)

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From: USCIS Exec Sec
Sent: Thursday, May 17, 2018 9:33 AM
To: Gentry, Anthony E; USCIS Exec Sec
Cc: OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Good morning Tony,

The extension has been granted. See the attached.

Respectfully,
Garry R. Kilgore
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services

From: Gentry, Anthony E
Sent: Thursday, May 17, 2018 9:25 AM
To: USCIS Exec Sec
Cc: Kilgore, Garry R; OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Exec Sec,

I just realized that Monday, May 28, is a holiday – with that being said, I would like to request the extension until COB Thursday, May 31, as folks will take time off before and after the holiday.

Thanks for your consideration.

Tony

From: Gentry, Anthony E
Sent: Thursday, May 17, 2018 8:54 AM
To: USCIS Exec Sec
Cc: Kilgore, Garry R; OCC-Clearance; Hinds, Ian G
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Exec Sec,

OCC requests an week extension until COB Monday, May 28. OCC is in ongoing discussions with both ICE and CBP regarding changing their non-concurrences to concur or concur with comments, which will strengthen USCIS' position during discussions with DHS HQ.

Thanks

Tony

From: Barnes, Aisha Z **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 26, 2018 11:14 AM
To: Mazzochi, Sarah K; OCC-Clearance; Hinds, Ian G; Gentry, Anthony E
Cc: USCIS Exec Sec; Kilgore, Garry R
Subject: FW: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

Good morning OCC,

DHS Component review of Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law

Enforcement Activities is completed. Please review and provide response for the attached comments.

Response is due no later than **COB Thursday, May 17, 2018.**

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Johnson, Paul
Sent: Monday, March 26, 2018 10:50 AM
To: USCIS Exec Sec
Cc: Bacon, William H
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

USCIS Exec Sec,

The combined comments document is attached for the Delegation 15002, "Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities." Please reconcile all comments submitted and forward the completed combined comments sheet and revised Delegation to me by 05/18/2018. Please note: I have provided extra time for USCIS to address the non-concurs.

Paul T. Johnson
Department of Homeland Security
Office of the Under Secretary for Management
[redacted] (b)(6)
DHS Directives and Delegations

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 7:21 AM
To: [redacted] (OCC) (b)(7)(c)
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

(b)(7)(c) (b)(5)

[redacted]

Please let me know if you have additional questions or concerns.

Thanks

Tony

From: [redacted]
Sent: Monday, May 14, 2018 1:48 PM (b)(7)(c)
To: Gentry, Anthony E
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

I am ready when you are, Tony.

[redacted]

(b)(7)(c)

[redacted]

Office of Chief Counsel
U.S. Customs and Border Protection
1300 Pennsylvania Avenue N.W., Suite 4.4B
[redacted]

[redacted] (b)(7)(c)

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From: Gentry, Anthony E
Sent: Monday, May 14, 2018 1:21 PM
To [redacted] (b)(7)(c)
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

Will do – give me 10 minutes.

From: [redacted] (b)(7)(c)
Sent: Monday, May 14, 2018 1:20 PM
To: Gentry, Anthony E
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

Hi Tony:

I tried calling you but your line does not accept calls from anyone who does not produce their number, which my work phone does not. Would you please call me at [redacted] (b)(7)(c)

Thanks,

[redacted] (b)(7)(c)

Senior Attorney (Enforcement & Operations)/EPC
Office of Chief Counsel
U.S. Customs and Border Protection
1300 Pennsylvania Avenue N.W., Suite 4.4B
Washington, D.C. 20229
[redacted] (b)(7)(c)

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From: Gentry, Anthony E
Sent: Monday, May 14, 2018 9:16 AM
To: [redacted] (b)(7)(c)
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

[redacted] (b)(7)(c)

No apologies needed, I had a hectic last week myself (i.e., NLE 2018 and catch-up after returning from the exercise). I am teleworking today and can be reached at [redacted] (b)(6)

Thanks again!

Tony

From: [redacted] (b)(7)(c)
Sent: Monday, May 14, 2018 9:13 AM
To: Gentry, Anthony E
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

Hi Tony:

I apologize for the delay. It's been a hectic few weeks here. I am in meetings until 1100, but can call you after that.

[redacted] (b)(7)(c)

Senior Attorney (Enforcement & Operations)/EPC
Office of Chief Counsel
U.S. Customs and Border Protection
1300 Pennsylvania Avenue N.W., Suite 4.4B
Washington, D.C. 20229
[redacted] (b)(7)(c)

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From: Gentry, Anthony E
Sent: Monday, May 14, 2018 7:39 AM
To: [redacted] (b)(7)(c)
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363
Importance: High

[redacted] (b)(7)(c)

I wanted to see if we can have a short call today to discuss the USCIS proposed delegation. USCIS' response is due back to HQ this week (May 17), and I definitely would like to discuss CBP concerns before sending it back.

Thanks for your consideration.

Tony

Anthony E. Gentry
Counsel for Intelligence & Operations
Office of Chief Counsel
US Citizenship and Immigration Services
[redacted] (b)(6)

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intended recipient, you are hereby notified that any dissemination, distribution, copying or use of this e-mail or its contents is strictly prohibited. If you have received this e-mail in error, please notify us immediately by replying to this message, and please destroy all copies of this e-mail.

From: Gentry, Anthony E
Sent: Monday, May 07, 2018 9:33 PM
To: [redacted] (b)(7)(c)
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

[redacted] (b)(7)(c)

Just following-up.

Thanks

Tony

From: Gentry, Anthony E
Sent: Tuesday, May 01, 2018 2:12 PM
To: [redacted] (b)(7)(c)
Subject: FW: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

[redacted] (b)(7)(c) (b)(5)

[redacted]

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted] (b)(6)

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From: [redacted] (b)(7)(c)
Sent: Monday, April 30, 2018 12:22 PM
To: Gentry, Anthony E
Subject: RE: Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities ESEC Workflow # 1159363

CBP's other POC is [redacted] (b)(7)(c)

(b)(7)(c)

From [redacted]
Sent: Monday, April 30, 2018 12:15 PM
To: Gentry, Anthony [redacted] (b)(6)
Subject: RE: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities

Please reach out to [redacted] on this.

[redacted] (b)(7)(c)
Program Manager, CBPTASKING & OC Briefing Staff
Office of the Executive Secretariat
U.S. Customs and Border Protection
[redacted] (b)(7)(c)

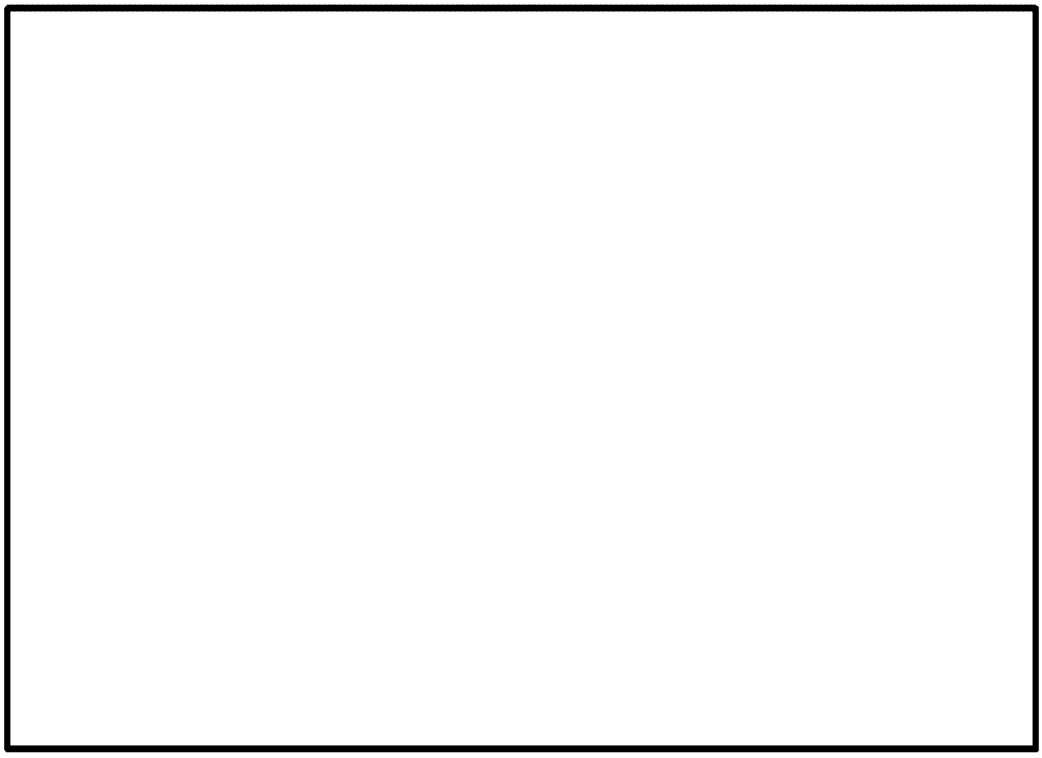
From: Gentry, Anthony E
Sent: Friday, April 27, 2018 12:55 PM
[redacted] (b)(7)(c)
Subject: Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities
Importance: High

(b)(5)

(b)(7)(c) [redacted]

re

(b)(5)



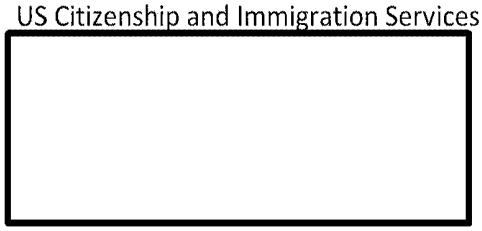
Please let me know if you are available to discuss this matter.

Thanks in advance.

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

(b)(6)



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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, February 27, 2018 1:16 PM
To: Gaffin, Elizabeth S
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Thanks!

From: Gaffin, Elizabeth S
Sent: Tuesday, February 27, 2018 1:47 PM
To: Gentry, Anthony E
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

I owe this and one other. I will pull it back out this afternoon

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Tuesday, February 27, 2018 12:18 PM
To: Gaffin, Elizabeth S
Subject: FW: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028
Importance: High

Elizabeth,

What is the status of your review – I have a meeting with Exec Sec at 1:00 and will be asked for an update.

Thanks

Tony

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, February 23, 2018 10:59 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Thank you, (b)(5)

[redacted]

Thanks in advance for anything you can do to get it back to us.

Karen
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Friday, February 23, 2018 10:54 AM
To: USCIS Exec Congr Corresp; Arditti, Avi
Cc: OCC-Clearance; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

I am sorry it is once again back with me. I have been swamped with other things but will see if I can get it moving today

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, February 23, 2018 10:53 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp; Valentine, Kimberly A; Carter, Constance L
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Happy Friday,

Any updates on the status of OCC's clearance? DHS Front Office is pinging us for this.

Can you please give us an ETA on a final clearance from OCC.

Thank you,

Karen
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 21, 2018 9:53 AM
To: Tait, Karen E; USCIS Exec Congr Corresp; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Meaning I have to take another look at this

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, February 21, 2018 9:35 AM
To: Gaffin, Elizabeth S; USCIS Exec Congr Corresp; Arditti, Avi

Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

[redacted] (b)(5) (b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 21, 2018 8:59 AM
To: USCIS Exec Congr Corresp; Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

[redacted] (b)(5)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, February 21, 2018 8:50 AM
To: Gaffin, Elizabeth S; Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good morning,

Any update on an ETA back to EXSO with this? Need to give an update to leadership this morning.

Thank you,

Karen
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, February 14, 2018 7:56 AM
To: Tait, Karen E; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Sure that sounds reasonable. I sent the version to the OCC subject matter experts yesterday.

Thank you so much for consolidating all of the DHS comments into one document. It was immensely helpful

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, February 14, 2018 7:54 AM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: OCC-Clearance; USCIS Exec Congr Corresp
Subject: RE: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good morning,

I know you said yesterday and I agree that this one has a lot of revisions from DHS. Do you think Tuesday 2/20 is realistic to get it back to EXSO (since Monday is a holiday)? I need to put an ETA on our updates for this morning.

Thank you,

Karen

[redacted]

From: Tait, Karen E
Sent: Friday, February 09, 2018 3:48 PM
To: Gaffin, Elizabeth S; Arditti, Avi
Cc: USCIS Exec Congr Corresp; OCC-Clearance
Subject: DHS COMPONENT PASSBACKS [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Elizabeth and Avi,

As promised!

(b)(5)

[redacted]

Thank you in advance,

Karen

[redacted] (b)(6)

From: Tait, Karen E
Sent: Thursday, December 21, 2017 9:59 AM
To: Gaffin, Elizabeth S; OCC-Clearance; Quinn, Kevin T; CISOCC CAL1
Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Thank you!

Karen

[redacted] (b)(6)

(b)(6)

From: Gaffin, Elizabeth S
Sent: Wednesday, December 20, 2017 4:42 PM
To: OCC-Clearance; Tait, Karen E; [redacted] CISOCC CAL1
Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

(b)(5) [redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E **On Behalf Of** OCC-Clearance (b)(6)
Sent: Wednesday, December 20, 2017 4:37 PM
To: Gaffin, Elizabeth S; Tait, Karen E [redacted] ISOCC CAL1
Cc: Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

+CALD Mailbox

From: Gaffin, Elizabeth S
Sent: Wednesday, December 20, 2017 4:33 PM
To: Tait, Karen E; [redacted] (b)(6)
Cc: OCC-Clearance; Arditti, Avi; USCIS Exec Congr Corresp
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Hi Karen

(b)(5) [redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Tait, Karen E
Sent: Wednesday, December 20, 2017 4:25 PM
To: Gaffin, Elizabeth S
Cc: OCC-Clearance; Arditti, Avi; USCIS Exec Congr Corresp
Subject: FW: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Hi Elizabeth, (b)(5)

[redacted]

Thank you,

Karen

[redacted] (b)(6)

From: Ponce, Hilario **On Behalf Of** Plcy Exec Sec
Sent: Wednesday, December 20, 2017 2:46 PM
To: Tait, Karen E
Cc: USCIS Exec Congr Corresp; Plcy Exec Sec
Subject: RE: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good afternoon Karen, (b)(5)

[redacted]

Thank you.

J. Hilario Ponce [redacted] (b)(6)
Office of Strategy, Policy, and Plans | ExecSec

From: Tait, Karen E
Sent: Wednesday, December 13, 2017 4:50 PM
To: Plcy Exec Sec <PlcyExecSec@hq.dhs.gov>
Cc: Johnson, Eri[redacted]utton, Maria G
(b)(6) [redacted]rter, Constance L
[redacted]lentine, Kimberly A
USCIS Exec Congr Corresp
Subject: REQUEST FOR PLCY REVIEW AND INPUT [DHS Congressional Correspondence] Sen. Menendez+5 to AS1, FRN/Privacy Concerns with retaining Social Media information, WF 1154028

Good afternoon **PLCY**, (b)(5)

[redacted]

(b)(5)

[redacted]

Please provide your input/comments **by COB or sooner, Monday, December 18**.

Feel free to call me if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 18, 2018 7:51 AM
To: Hinds, Ian G
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Will do.

From: Hinds, Ian G
Sent: Wednesday, April 18, 2018 8:27 AM
To: Gentry, Anthony E
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

(b)(5)

Hi Tony

[redacted]

Ian

From: Gentry, Anthony E
Sent: Tuesday, April 17, 2018 11:00:54 PM
To: Hinds, Ian G
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

(b)(5) [redacted]

From: Hinds, Ian G
Sent: Tuesday, April 17, 2018 5:58 PM
To: Gentry, Anthony E
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Tuesday, April 17, 2018 5:57 PM
To: Hinds, Ian G
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Can you send me the password...can't find it

From: Hinds, Ian G
Sent: Tuesday, April 17, 2018 5:47 PM

To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

(b)(5) [redacted]

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Tuesday, April 17, 2018 5:38 PM
To: Hinds, Ian G
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance; Vargas-Padilla, Nelson A; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Ian,

FDNS has responded to OCC comments. Please let me know if the attached clean copy can go to the Director's Office for clearance.

Thank you,

Karen
[redacted] (b)(6)

(b)(6)

From: [redacted] (b)(6)
Sent: Tuesday, April 17, 2018 5:29 PM
To: USCIS Exec Congr Corresp
Cc: Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; [redacted] Harp, Bradley J; [redacted] FDNSExecSec; Tait, Karen E
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Karen,
See attached for the FDNS response to OCC's comments.

Thank you,

[redacted] (b)(6)
Fraud Detection & National Security Directorate HQ
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Tuesday, April 17, 2018 3:59 PM
To: [redacted] (b)(6)
Cc: USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A [redacted] FDNSExecSec
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

(b)(6) H[redacted]

OCC has 2 final comments and some edits.

Can FDNS provide a cleared copy for Director's Office review as soon as reasonable?

Thank you,

Karen

[redacted] (b)(6)

From: Hinds, Ian G
Sent: Tuesday, April 17, 2018 3:52 PM
To: USCIS Exec Congr Corresp; OCC-Clearance
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance; Vargas-Padilla, Nelson A; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Karen,

Please see attached with a couple of final comments/edits from OCC – See OCC2 and OCC6.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Tuesday, April 17, 2018 3:03 PM
To: OCC-Clearance
Cc: Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance; Vargas-Padilla, Nelson A; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

OCC,

Based on the attached email from Erik and FDNS's responses, can you please let us know if you clear the attached?

Thank you,

Karen
[redacted] (b)(6)

From: [redacted] (b)(6)
Sent: Tuesday, April 17, 2018 2:52 PM
To: Tait, Karen E
Cc: USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; [redacted] FDNSExecSec (b)(6)
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Karen,
Please see attached for FDNS' comments addressing OCC's questions. If there is anything else on this task please let us know.

Thank you,

[redacted] (b)(6)
Fraud Detection & National Security Directorate HQ
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

From: Tait, Karen E
Sent: Tuesday, April 17, 2018 12:20 PM
(b)(6) **To:** [redacted] FDNSExecSec
Cc: USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; [redacted] (b)(6)
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Good afternoon [redacted] FDNS, (b)(6)

DHS PLCY is asking for this back today; however, OCC had some comments during their review.

Can FDNS please review and provide responses to OCC's comments as soon as possible.

Thank you,

Karen
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Tuesday, April 17, 2018 12:13 PM
To: Tait, Karen E
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; OCC-Clearance; Vargas-Padilla, Nelson A
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Karen,

Please see OCC's edits/comments attached.

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Tait, Karen E
Sent: Monday, April 16, 2018 10:39 AM
To: OCC-Clearance; #USCIS OLA Clearance; Atkinson, Ronald A (Alan); Dalal, Ankur P (Andy)
Cc: Rodriguez, Miguel E; USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A
Subject: FW: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Good morning **OCC** and **OLA**,

DHS PLCY is asking for DHS Component clearance on the attached draft response and enclosure for which USCIS provided USCIS input to Erik Johnson on 4/5/18.

FDNS reviewed and cleared with revisions and the following comment: **FDNS provided input to DHS PLCY for Chairman McCaul's letter on 4/5. This component version did not include USCIS input so the USCIS language was reinserted.**

PVY cleared without comments.

Please review the attached and provide OCC clearance **by 2:00 p.m. or sooner today, Monday, April 16**. The enclosure is pw protected. I will send the pw in a separate email.

EXSO will then submit to the Director's Office for clearance.

Let us know if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat
[redacted] (b)(6)

uscis.exec.congressional@uscis.dhs.gov

From [redacted] **On Behalf Of** FDNSExecSec
Sent: Friday, April 13, 2018 1:07 PM
To: USCIS Exec Congr Corresp
Cc: [redacted] Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Waterloo, Anthony D; OCC-Clearance; #USCIS OLA Clearance;
(b)(6) [redacted]
Subject: RE: DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Good Afternoon,

FDNS responds with the attached edits and comment: FDNS provided a response to Chairman McCaul's letter on 4/5. This component version did not include USCIS input so the USCIS language was reinserted. If there are any questions please let us know.

Thank You

[redacted] (b)(6)
DHS.USCIS.FDNS
Student Trainee
[redacted] (b)(6)

(b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Friday, April 13, 2018 7:33 AM
To: FDNSExecSec [redacted]
Cc: [redacted] Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; USCIS Exec Congr Corresp; Waterloo, Anthony D; OCC-Clearance; #USCIS OLA Clearance; [redacted]
(b)(6) **Subject:** DHS PLCY REQUEST FOR COMPONENT CLEARANCE - Chairman McCaul (R-TX) Letter on Social Media, WF 1160173

Good morning FDNS/ [redacted] (b)(6)

DHS PLCY is now asking for DHS Component clearance on the attached draft response and enclosure for which USCIS provided USCIS input to Erik Johnson on 4/5/18.

Please review the attached and provide your clearance **by COB or sooner today, Friday, April 13**. The enclosure is pw protected. I will send the pw in a separate email.

EXSO will then submit to OCC, OLA, and the Director's Office for clearance.

Let us know if you have any questions.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat

[redacted] (b)(6)

(b)(6)

From [redacted] **On Behalf Of** FDNSExecSec
Sent: Thursday, April 05, 2018 11:34 AM
To: USCIS Exec Congr Corresp; Tait, Karen E
Cc: [redacted] Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Waterloo, Anthony D; [redacted] FDNSExecSec
Subject: RE: PLCY REQUEST FOR COMPONENT INPUT - Request for Input Chairman McCaul (R-TX) Letter on Social Media (WF 1160173)

Good morning,

Please see the FDNS response attached, cleared by [redacted] (b)(6)

(b)(6) [redacted]
Management and Program Analyst
Fraud Detection and National Security
U.S. Citizenship and Immigration Services
(b)(6) [redacted]

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Thursday, April 05, 2018 11:14 AM
To: FDNSExecSec
Cc: [redacted] Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Waterloo, Anthony D; [redacted] (b)(6)
(b)(6)
Subject: RE: PLCY REQUEST FOR COMPONENT INPUT - Request for Input Chairman McCaul (R-TX) Letter on Social Media (WF 1160173)

Good morning FDNS,

Before I submit this back to PLCY, can you please review EXSO's revisions and let me know if you are ok with them and address the one comment.

We need to answer as USCIS if possible, not USCIS FDNS.

Let me know if this is ok.

Thank you,

Karen
[redacted] (b)(6)

(b)(6)

From [redacted] **On Behalf Of** FDNSExecSec
Sent: Wednesday, April 04, 2018 1:11 PM
To: Tait, Karen E
Cc: [redacted] FDNSExecSec; USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Waterloo, Anthony D [redacted]
[redacted]

(b)(6)

Subject: RE: PLCY REQUEST FOR COMPONENT INPUT - Request for Input Chairman McCaul (R-TX) Letter on Social Media (WF 1160173)

Good afternoon Karen,

(b)(6)

Please see the FDNS response attached, cleared by [redacted]

(b)(6) [redacted]
Management and Program Analyst
Fraud Detection and National Security
U.S. Citizenship and Immigration Services

(b)(6) [redacted]

From: Tait, Karen E
Sent: Friday, March 30, 2018 3:06 PM
To: [redacted] (b)(6)
Cc: FDNSExecSec; USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A; Waterloo, Anthony D
Subject: PLCY REQUEST FOR COMPONENT INPUT - Request for Input Chairman McCaul (R-TX) Letter on Social Media (WF 1160173)

Hi [redacted] (b)(6)

I know that you are the Social media go to, so I wanted to see if you could provide answers to the questions below on behalf of USCIS? Please see Erik's email below and the attached incoming from Chm. McCaul.

Right now, Erik is just asking for input from all of the Components. Then when he has all of the input, he will send it back through the Exec Secs for COS or higher clearance. If you can answer these, please just add your answers to each question below:

1. **Have any DHS components had their access to commercially-available social media data either restricted or limited as a result of policy changes made by social media companies including Twitter Inc. and Facebook, Inc.? If so, please list the effected components and provide details surrounding this restriction or limitation.**

2. **Have any DHS components been limited in their ability to fulfill their missions because of restricted access to commercially-available social media data? If so, how?**

3. **Has the Department or any component met with any of the social media companies to open a dialogue to discuss these new restrictions on commercially-available social media data?**

4. **Have any current or past efforts been negatively impacted by such restrictions? If so, how?**

If this needs to go to someone else, please let me know which Program Office I should send it to. Erik needs our responses back by COB Wednesday, April 4. When it comes back from Erik for final clearance, I would then send it to you, OCC, OLA and then the Director's Office for final clearance.

Thank you,
Karen

Karen Tait
U.S. Citizenship and Immigration Services
Writer/Editor | Office of the Executive Secretariat

[redacted] (b)(6)

From: Johnson, Erik
Sent: Friday, March 30, 2018 2:35 PM
To: CBPTASKING; CBP_Exec_Sec; I&A Exec Sec; ICE Exec Sec; ICE Executive Secretariat; TSAExecSec; TSAExecSec-DHSExternal; USCIS Exec Sec
Cc: [redacted] (b)(7)(c) Lester-Saura, Victoria; Friedmann, Pamela
Subject: Request for Input Chairman McCaul (R-TX) Letter on Social Media (WF 1160173) (b)(6)

DHS Exec Sec Offices,

Attached above are questions from Chairman McCaul relating to potential restrictions placed on DHS use of publically available social media information. Specifically, the Congressman is asking four (4) specific questions about limitations on accessing social media in fulfillment of DHS component missions and resulting action taken by affected Components. These questions relate to specific component missions in the social media realm. Please provide responses to the above questions no later than COB, Wednesday, April 4. Additionally, while each component should provide a single response that represents a unified component position, please note that your responses do not require Chief of Staff clearance by the April 4 deadline. Consolidated DHS responses will be circulated for Chief of Staff clearance during the Week of April 9.

Please let me know if you have follow-up questions or comments relating to this tasking.

Thank you,

Erik P. Johnson

Senior Policy Analyst

Screening Coordination Office
Office of Policy
Department of Homeland Security
Des[redacted]
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 12:21 PM
To: Gaffin, Elizabeth S; OCC-Clearance; Hinds, Ian G
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: DHS PLCY REQUEST FOR FINAL DHS COMPONENT CLEARANCE - McCaul draft response on social media - WF 1160173

Sounds good – I have now edits or comments for the cover letter.

From: Gaffin, Elizabeth S
Sent: Wednesday, May 16, 2018 1:20 PM
To: Gentry, Anthony E; OCC-Clearance; Hinds, Ian G
Cc: Kleczek, Marguerite P (Ania)
Subject: RE: DHS PLCY REQUEST FOR FINAL DHS COMPONENT CLEARANCE - McCaul draft response on social media - WF 1160173

Tony

I will wait for you and comment on your version

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]
(b)(6)

From: Gentry, Anthony E
Sent: Wednesday, May 16, 2018 1:18 PM
To: OCC-Clearance; Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: DHS PLCY REQUEST FOR FINAL DHS COMPONENT CLEARANCE - McCaul draft response on social media - WF 1160173

Reviewing now...

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Wednesday, May 16, 2018 1:15 PM
To: Gentry, Anthony E; Hinds, Ian G; Gaffin, Elizabeth S
Subject: FW: DHS PLCY REQUEST FOR FINAL DHS COMPONENT CLEARANCE - McCaul draft response on social media - WF 1160173

Tony/Ian/Elizabeth - Please take the lead on review and response of this item for OCC, and copy the Box on your reply to the client. Thank you!

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, May 16, 2018 12:54 PM
To: FDNSExecSec; Policy-Clearance; OCC-Clearance; #USCIS OLA Clearance
Cc: Quinn, Kevin T; Bennett, Elizabeth D (Betsy); USCIS Exec Congr Corresp; Button, Maria G (Gemma); Carter, Constance L; Valentine, Kimberly A
Subject: DHS PLCY REQUEST FOR FINAL DHS COMPONENT CLEARANCE - McCaul draft response on social media - WF 1160173

Good afternoon **FDNS, OP&S, OCC, and OLA**,

USCIS/FDNS provided input for the attached response to Chm. McCaul in April.

Now DHS PLCY Exec Sec is requesting expedited clearance from DHS Components on the final draft response. They are requesting all Components clear by COB today.

Normally I would send this to FDNS and OP&S first and then OCC and OLA, but due to time constraints, I am sending to all at once.

Please provide your clearance and/or comments **by 4:00 p.m. today**. I will then send it to the Director's Office for clearance.

The enclosure is password protected. I will send the password in a separate email.

Let me know if you have any questions, and thank you in advance for your expedited clearance.

Karen

[redacted] (b)(6)

From: Johnson, Erik
Sent: Wednesday, May 02, 2018 1:20 PM
To: USCIS Exec Congr Corresp [redacted] (b)(6)
Cc: FDNSExecSec; [redacted]
Subject: RE: McCaul draft response on social media - WF 1160173

USCIS/FDNS,

I appreciate your help with this tasking and for your last review. My apologies, though. The most recent request for review was directed at USCG, USSS, FEMA, and NPPD and not that components that reviewed last week. My autofill populated USCIS Exec Sec rather than USCG. The addressee line in the text of the email states "USCG." I apologize for the confusion and appreciate your quick review. Knowing how busy we all are, I apologize for the over-tasking.

Thank you,

Erik P. Johnson

Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
Desk [redacted] (b)(6)

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Wednesday, May 2, 2018 10:49 AM (b)(6)
To: [redacted]
Cc: FDNSExecSec <FDNSExecSec@uscis.dhs.gov> [redacted]

Johnson, Erik [redacted] (b)(6)
Subject: RE: McCaul draft response on social media - WF 1160173

Thank you.

Karen
[redacted] (b)(6)

From: [redacted] (b)(6)
Sent: Wednesday, May 02, 2018 10:42 AM
To: USCIS Exec Congr Corresp
(b)(6) **Cc:** FDNSExecSec; [redacted] Johnson, Erik
Subject: RE: McCaul draft response on social media - WF 1160173

Good Morning,
FDNS concurs without comment.

Thank you!

[redacted]
Fraud Detection & National Security Directorate HQ
(b)(6) U.S. Citizenship and Immigration Services
[redacted]

From: Tait, Karen E **On Behalf Of** USCIS Exec Congr Corresp
Sent: Tuesday, May 01, 2018 4:21 PM
To: FDNSExecSec [redacted] (b)(6)
Cc: USCIS Exec Congr Corresp
Subject: FW: McCaul draft response on social media - WF 1160173

Good afternoon **FDNS** –

It appears Erik is requesting one more review of the attached.

Please respond directly to Erik with any comments **by noon tomorrow, May 2**, and copy the
[redacted] (b)(6)

If you have questions, please contact Erik directly per the message below. The pw is the same but I will send it again in a separate email.

Thank you,

Karen
[redacted]
(b)(6)

From: Johnson, Erik
Sent: Tuesday, May 01, 2018 4:09 PM
To: FEMAExecSec; NPPD Executive Secretariat; USCIS Exec Sec; USSS Exec Sec
Cc: Adams, Stephanie LT
Subject: McCaul draft response on social media

FEMA, NPPD, USCG, and USSS Exec Sec Offices,

Attached above are social media-related questions from Chairman McCaul and Chairman King. These questions generally relate to reduction in access to social media information via commercially available sites. The latest version of the consolidated DHS response is also attached. Please disseminate to your SMEs for review. If the reviewing office has no comment or the work of the office is not relevant to the question, please also note that fact.

Please provide responses by noon (12:00) tomorrow, May 2, if possible with an absolute cut-off time of COB, tomorrow, May 2. Please contact me directly with all additional questions and/or concerns.

PW to follow.

Thank you,

Erik P. Johnson

Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 12:32 PM
To: OCC-Clearance; Hinds, Ian G
Subject: RE: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Yes, until 4:00 pm. THANKS!

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Monday, January 22, 2018 1:29 PM
To: Gentry, Anthony E; Hinds, Ian G
Subject: RE: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

My pleasure! Cue me when you are back and I'll log out of the box. Today – I am only covering until 4:00 p.m, right? (It's OK if you need me to cover the whole shift. Just let me know.)

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 1:26 PM
To: OCC-Clearance; Hinds, Ian G
Subject: RE: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Yes, definitely as it relates to privacy and any reg issues; however, the internal OCC SMWG (i.e., Ian, Laura, Elizabeth, NSCD (Katherine) and me) probably should continue to manage the overall social media stuff.

BTW, thanks again for covering the Box for me this afternoon. :O)

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Monday, January 22, 2018 1:21 PM
To: Gentry, Anthony E; Hinds, Ian G
Subject: RE: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Hasn't it? Amazing. Nothing has slowed down as far as the box is concerned. Of course, since most of our agency is still working – I guess it makes sense. Given the message I just forwarded to you guys re: Elizabeth – I guess as far as team ownership of Social Media issues – it is RVLD? I guess . . .

From: Gentry, Anthony E
Sent: Monday, January 22, 2018 1:16 PM
To: OCC-Clearance; Hinds, Ian G
Subject: RE: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Dea,

Just now seeing your request, and note that you already sent it to the right persons (i.e., Ian, Elizabeth me) – for the government being closed, it has been a very busy morning.

Thanks

Tony

From: Carpenter, Dea D **On Behalf Of** OCC-Clearance
Sent: Monday, January 22, 2018 10:36 AM
To: Gentry, Anthony E; Hinds, Ian G
Subject: FW: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Who should the box send this to for awareness? I started to send it to CALD but is that correct?

From: Policy-Clearance
Sent: Monday, January 22, 2018 10:32 AM
To: #USCIS OLA Clearance; FDNSExecSec
Cc: Law, Robert T; Hamilton, Cristina A; Policy-Clearance; Davis, Patrice H; OCC-Clearance; FDNSExecSec
Subject: FW: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Good morning,

OP&S requests if either USCIS OLA can craft the initial response as it is a congressional inquiry, or FDNS based on the SMOUTs.

Thank you,

Paul S. Kim
Policy Development and Coordination Division | Office of Policy & Strategy
U.S. Citizenship and Immigration Services
[redacted] (b)(6)

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From: Davis, Patrice H
Sent: Monday, January 22, 2018 8:37 AM
To: Policy-Clearance
Cc: Law, Robert T; Freiberger, Andrea L (Ande); Silwany, Oscar Y; Kim, Paul S; USCIS Exec Congr Corresp; Davis, Patrice H
Subject: DHS PRIV INFO BEING PROVIDED: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

Good Morning **OP&S**:

EXSO has received an email from DHS PRIV this past Friday regarding the above tasker. It seems DHS PRIV has provided some documentation to assist us in drafting our response. They have been selected as one of the reviewers to clear, once we provide a draft to ESEC HQ. See their attached email. Please use their information to provide a more completed response.

Thank you,

Patrice H. Davis
U.S. Citizenship and Immigration Services
Executive Secretariat
[redacted] (b)(6)

From: Davis, Patrice H
Sent: Friday, January 19, 2018 11:24 AM
To: Policy-Clearance
Cc: Law, Robert T; Freiberger, Andrea L (Ande); Silwany, Oscar Y; Kim, Paul S; USCIS Exec Congr Corresp; Davis, Patrice H
Subject: [DHS Congressional Correspondence] Rep. Krishnamoorthi+1 wrote to S1 WF 1156455

OP&S:

Representative Krishnamoorthi wrote to Secretary Nielsen regarding the use of social media information for immigration purposes.

Please use the attached draft response and coordinate with USCIS PRIV **(if needed)** and provide a response to EXSO **by 11:30 a.m. Wednesday, January 24**.

EXSO will obtain **OCC, USCIS OLA**, Director's Office, and DHS clearances on the draft response.

Let us know if you have any questions.

Thank you,

Patrice H. Davis
U.S. Citizenship and Immigration Services
Executive Secretariat
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, April 09, 2018 8:13 AM
To: Gaffin, Elizabeth S [redacted] (b)(6)
Subject: RE: DHS procurement of SM services in Enhanced Vetting inititative

Regarding the CDT letter…noted with interest, not much.

From: Gaffin, Elizabeth S
Sent: Monday, April 09, 2018 9:00 AM
To: [redacted] (b)(6)
Cc: Gentry, Anthony E
Subject: RE: DHS procurement of SM services in Enhanced Vetting inititative (b)(5)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From [redacted]
Sent: Monday, April 09, 2018 8:55 AM
To: Gaffin, Elizabeth S [redacted] (b)(6)
Cc: Gentry, Anthony E
Subject: RE: DHS procurement of SM services in Enhanced Vetting inititative

[redacted] (b)(5)

[redacted] (b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division
[redacted] (b)(6)

From: Gaffin, Elizabeth S
Sent: Monday, April 09, 2018 8:53 AM
To: [redacted] (b)(6)
Cc: Gentry, Anthony E
Subject: RE: DHS procurement of SM services in Enhanced Vetting inititative

(b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From [redacted]
Sent: Monday, April 09, 2018 8:39 AM
To: Gaffin, Elizabeth S [redacted] (b)(6)
Cc: Gentry, Anthony E
Subject: RE: DHS procurement of SM services in Enhanced Vetting inititative (b)(5) (b)(6)

[redacted]

USCIS - Fraud Detection and National Security
Chief – Social Media Division
[redacted] (b)(6)

(b)(6)

From: Gaffin, Elizabeth S
Sent: Monday, April 9, 2018 8:24 AM
To: [redacted]
Cc: Gentry, Anthony E
Subject: DHS procurement of SM services in Enhanced Vetting inititative

[redacted] (b)(6)

You are probably already aware of this

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 9:08 AM
To: Vargas-Padilla, Nelson A; Gaffin, Elizabeth S
Cc: Hinds, Ian G
Subject: RE: DHS-USCIS Social Media call

Nelson – thanks and great observations...please include in notes

---

From: Vargas-Padilla, Nelson A
Sent: Wednesday, October 04, 2017 10:03 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Cc: Hinds, Ian G
Subject: RE: DHS-USCIS Social Media call

Agreed on briefing our leadership. (b)(5)

[redacted]

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel

[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Wednesday, October 04, 2017 9:54 AM
To: Gentry, Anthony E; Vargas-Padilla, Nelson A
Cc: Hinds, Ian G
Subject: RE: DHS-USCIS Social Media call

(b)(5)

(b)(7)(e)

[redacted]

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 9:49 AM
To: Vargas-Padilla, Nelson A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: DHS-USCIS Social Media call

Nelson,

Great comments on today's call!

Thanks

Tony

Anthony E. Gentry
Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services

[redacted]

(b)(6)

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 8:56 AM
To: Vargas-Padilla, Nelson A; Gaffin, Elizabeth S
Cc: Hinds, Ian G
Subject: RE: DHS-USCIS Social Media call

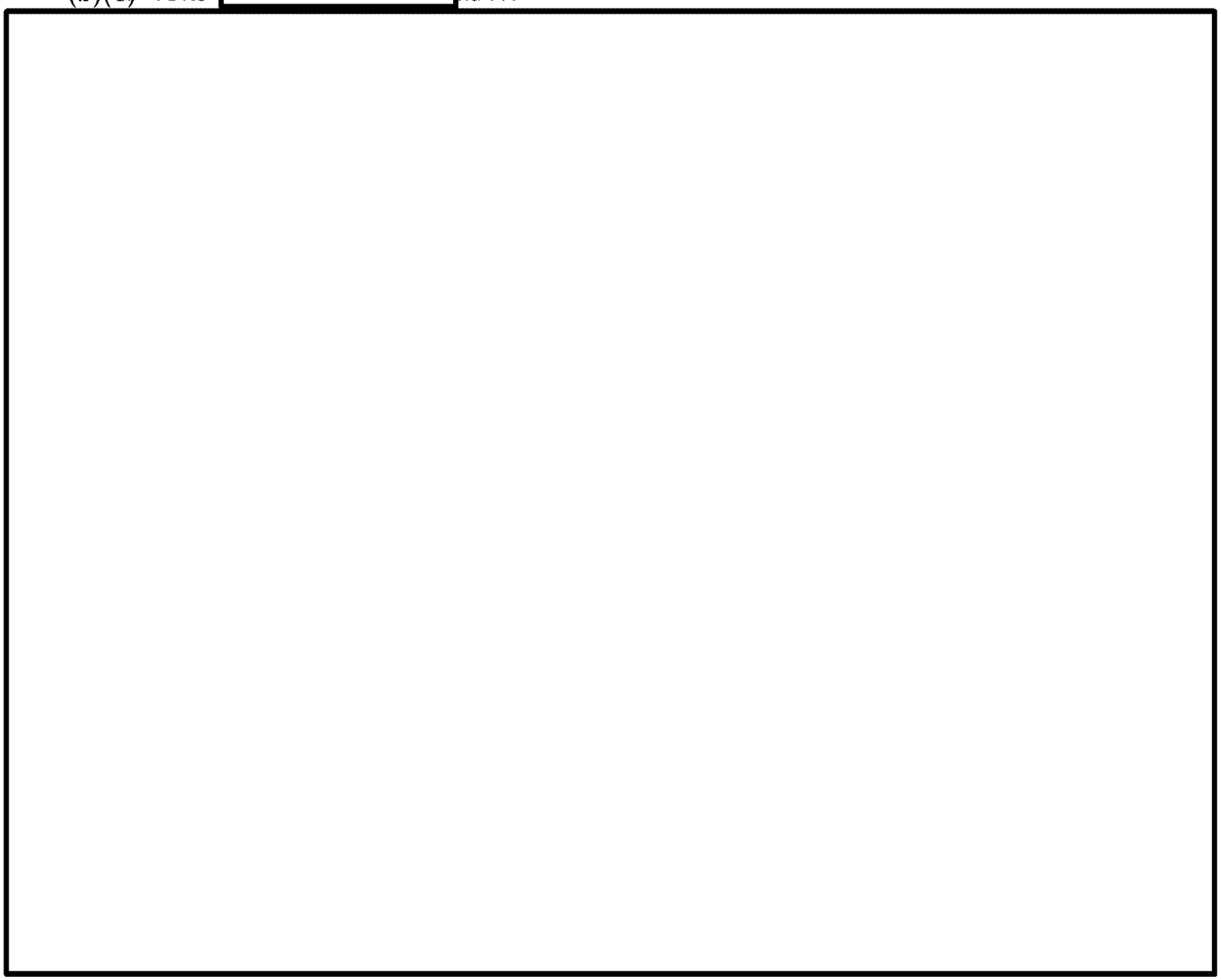
Importance: High

Elizabeth and Nelson,

Here are my brief notes – please edit (grammar and spelling also appreciated), or add to as deemed appropriate. Once done, I will send to our Front Office.

NOTES:

1. Roll call –
    a. DHS Privacy – Lindsey, David Lidner, and Max
    b. USCIS Privacy – Shvonne and Catherine (b)(5) (b)(7)(e)
    (b)(6) c. FDNS – [redacted] nd ???



a. DHS stated that it appears the audit issue is resolved (i.e. (b)(6) will provide some high-level verbiage to documentation)
b. DHS Privacy will discuss with their "leadership" regarding fraud
c. DHS will get back to USCIS today, or tomorrow
d. DHS stated that ROB may change following talks with DHS Privacy leadership

Thanks in advance!

Tony

From: Vargas-Padilla, Nelson A
Sent: Wednesday, October 04, 2017 9:50 AM
To: Gentry, Anthony E
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: DHS-USCIS Social Media call

Thanks.

Nelson A. Vargas-Padilla
Litigation and National Security Counsel
Litigation and National Security Coordination Division
DHS|USCIS|Office of Chief Counsel
(b)(6)

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From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 9:49 AM
To: Vargas-Padilla, Nelson A
Cc: Gaffin, Elizabeth S; Hinds, Ian G
Subject: DHS-USCIS Social Media call

Nelson,

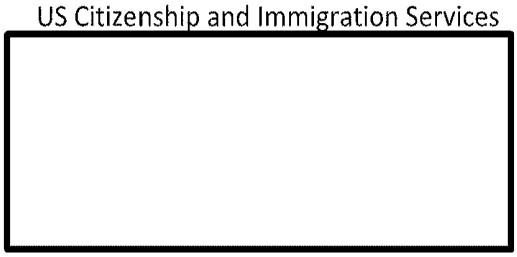
Great comments on today's call!

Thanks

Tony

Anthony E. Gentry

Counsel for Intelligence &
Emergency Management Coordination
Office of Chief Counsel
US Citizenship and Immigration Services



(b)(6)

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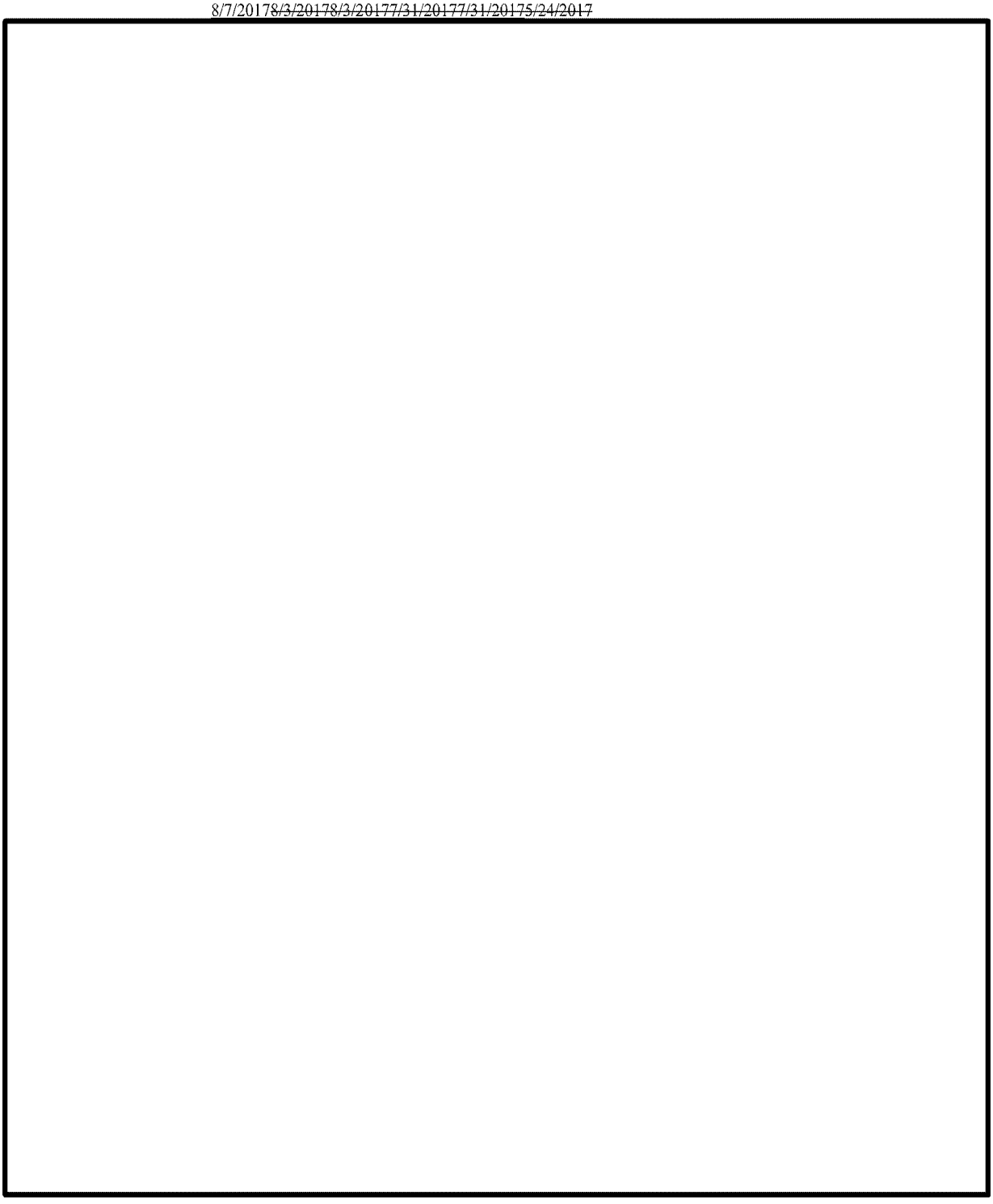
(b)(5)

(b)(7)(e)



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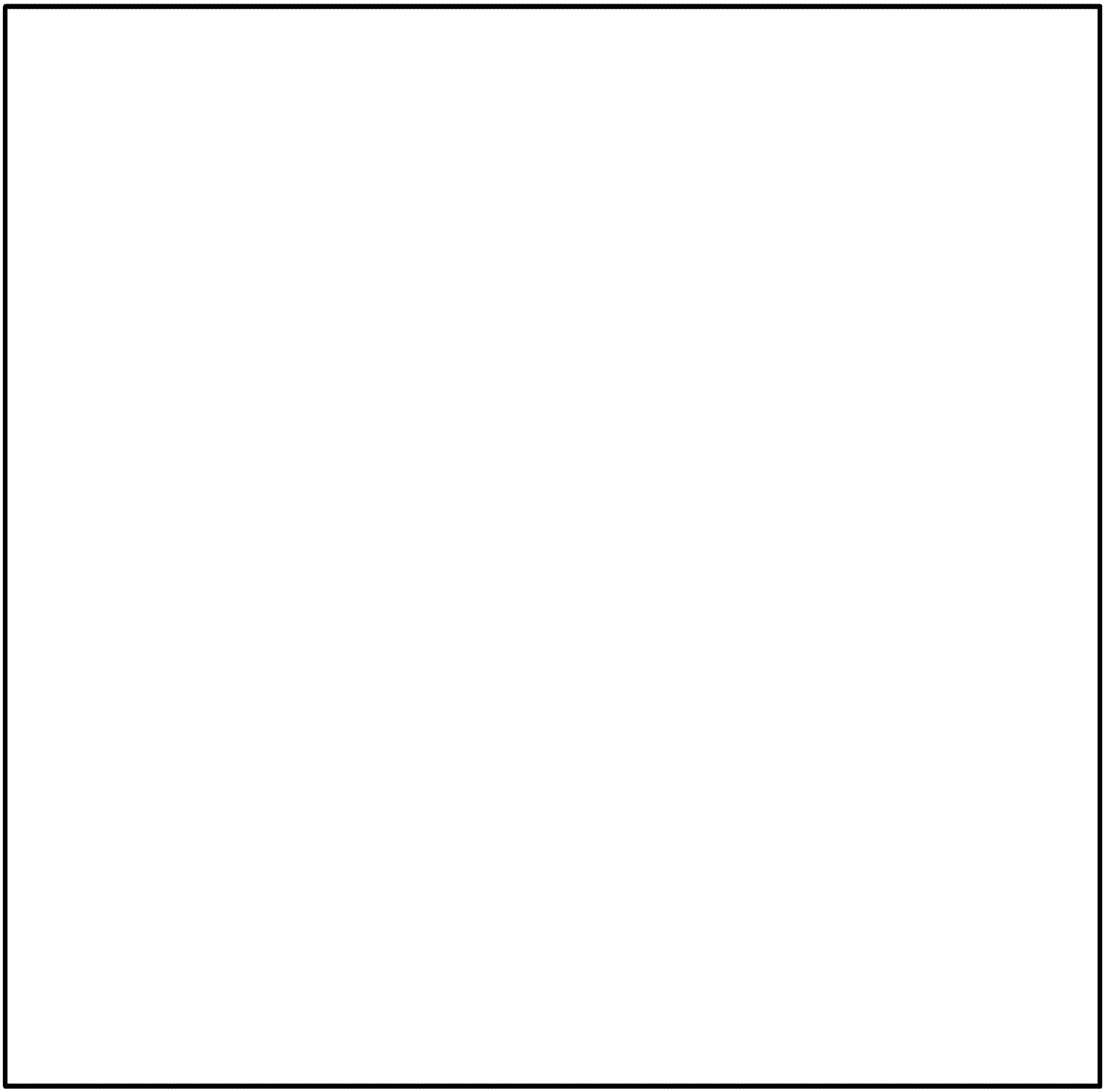

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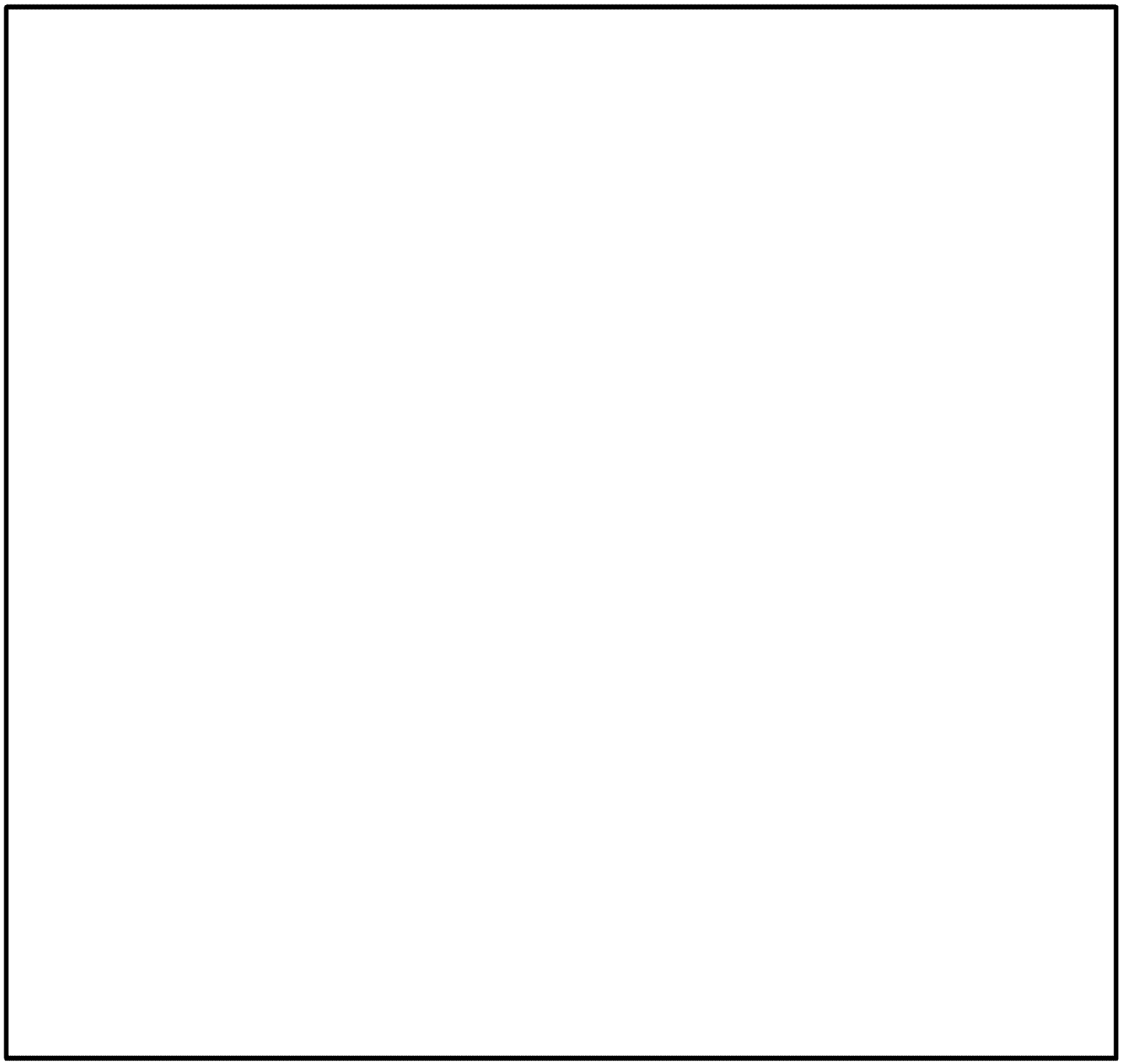

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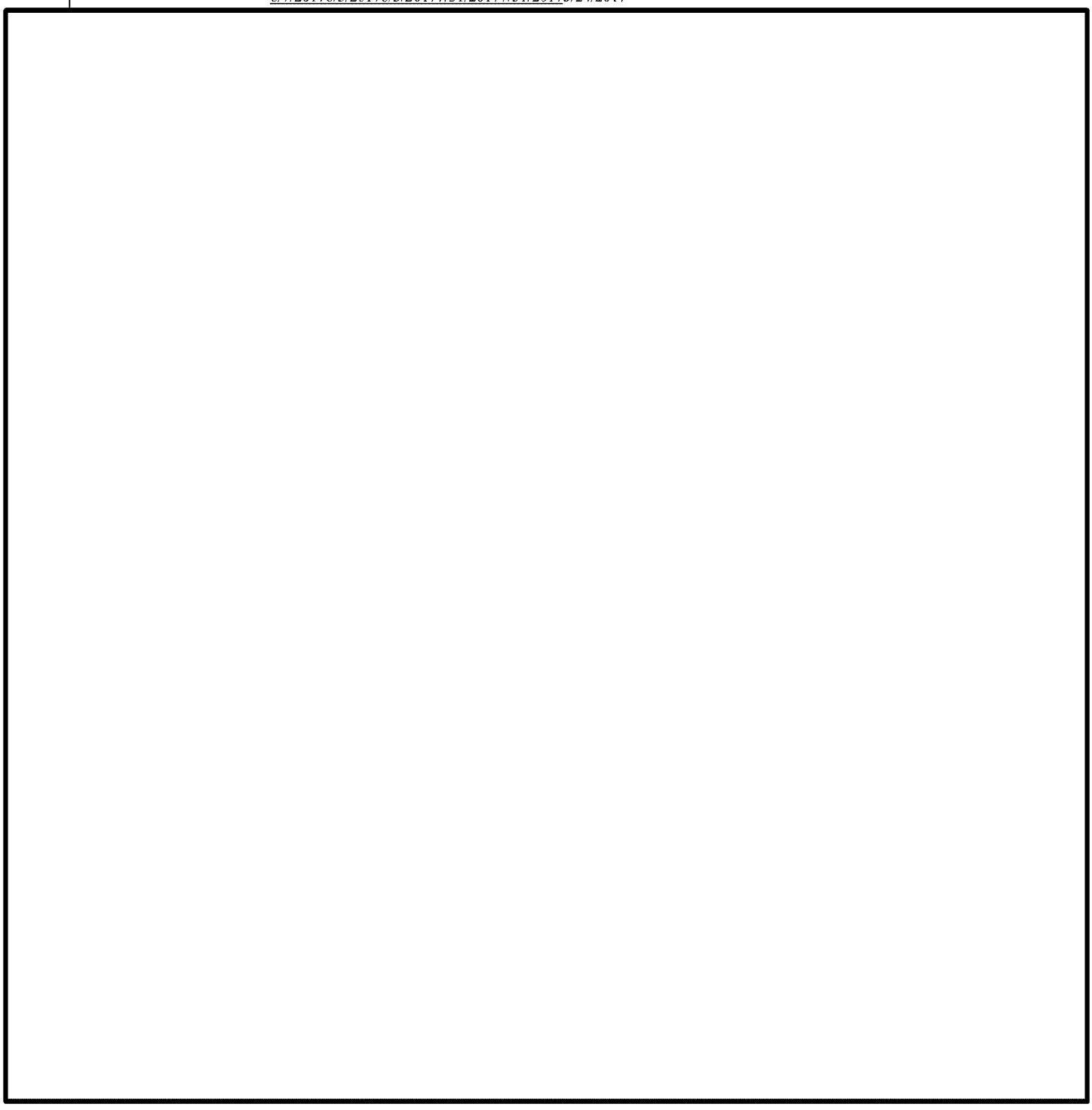

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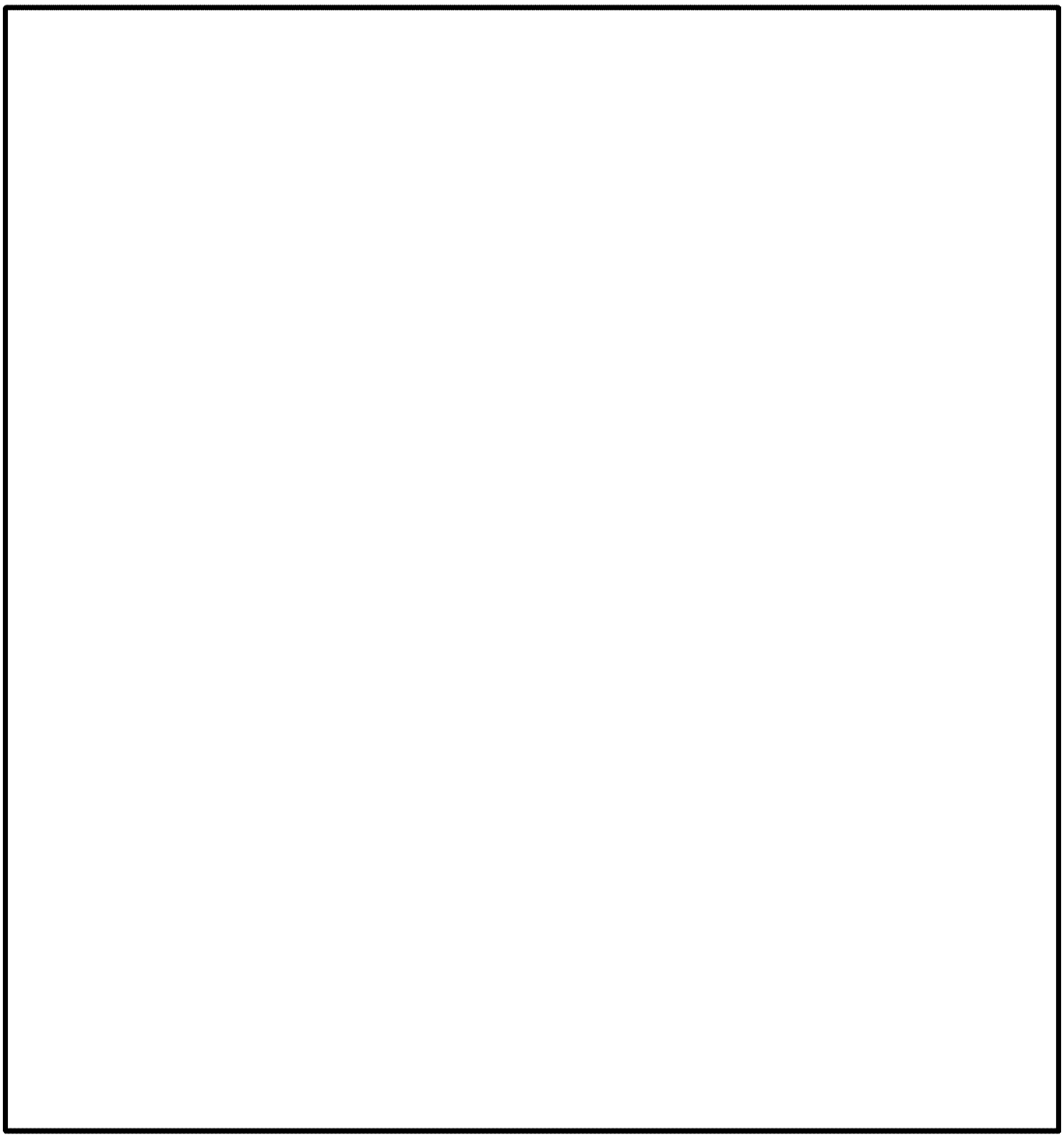

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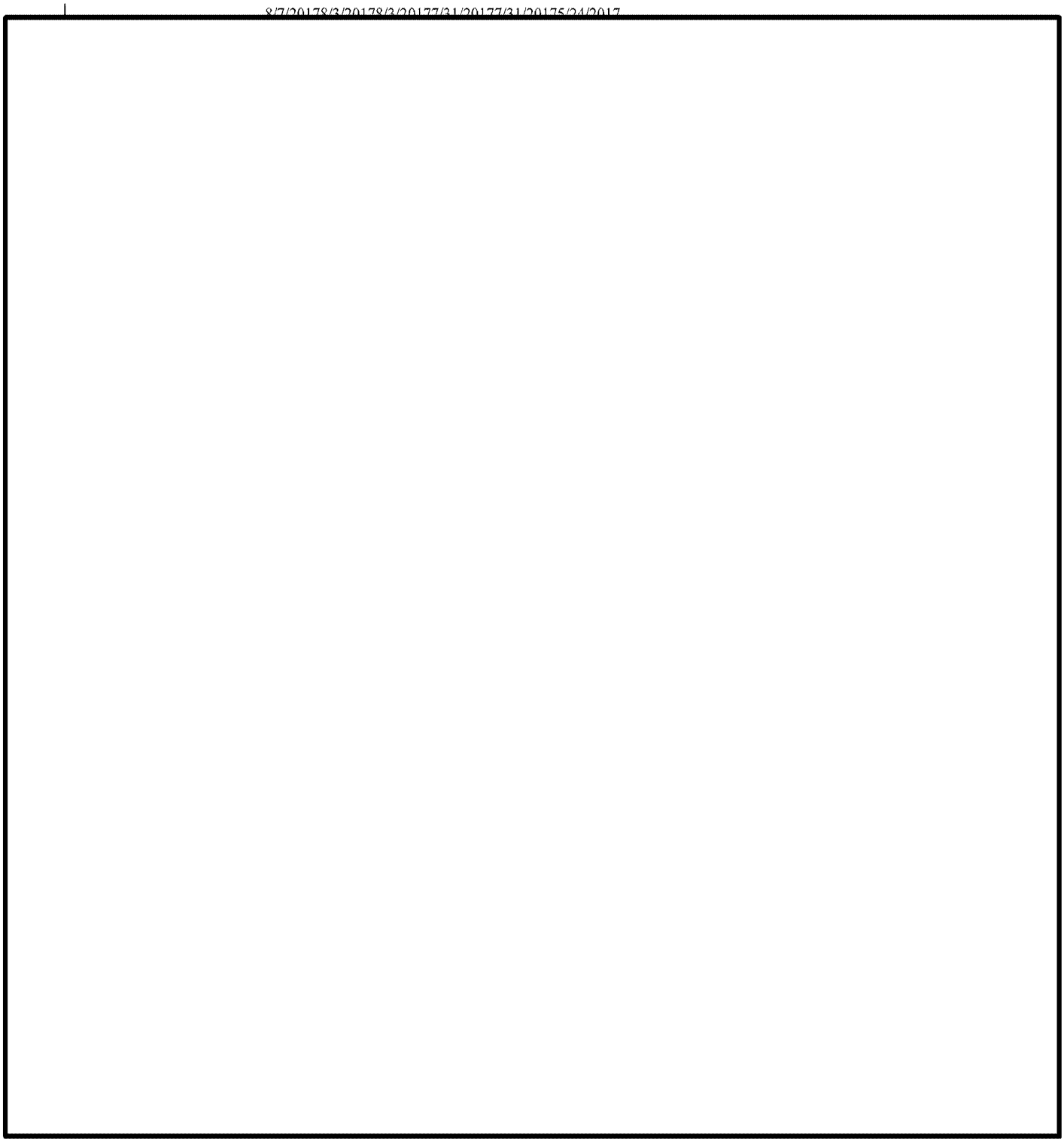

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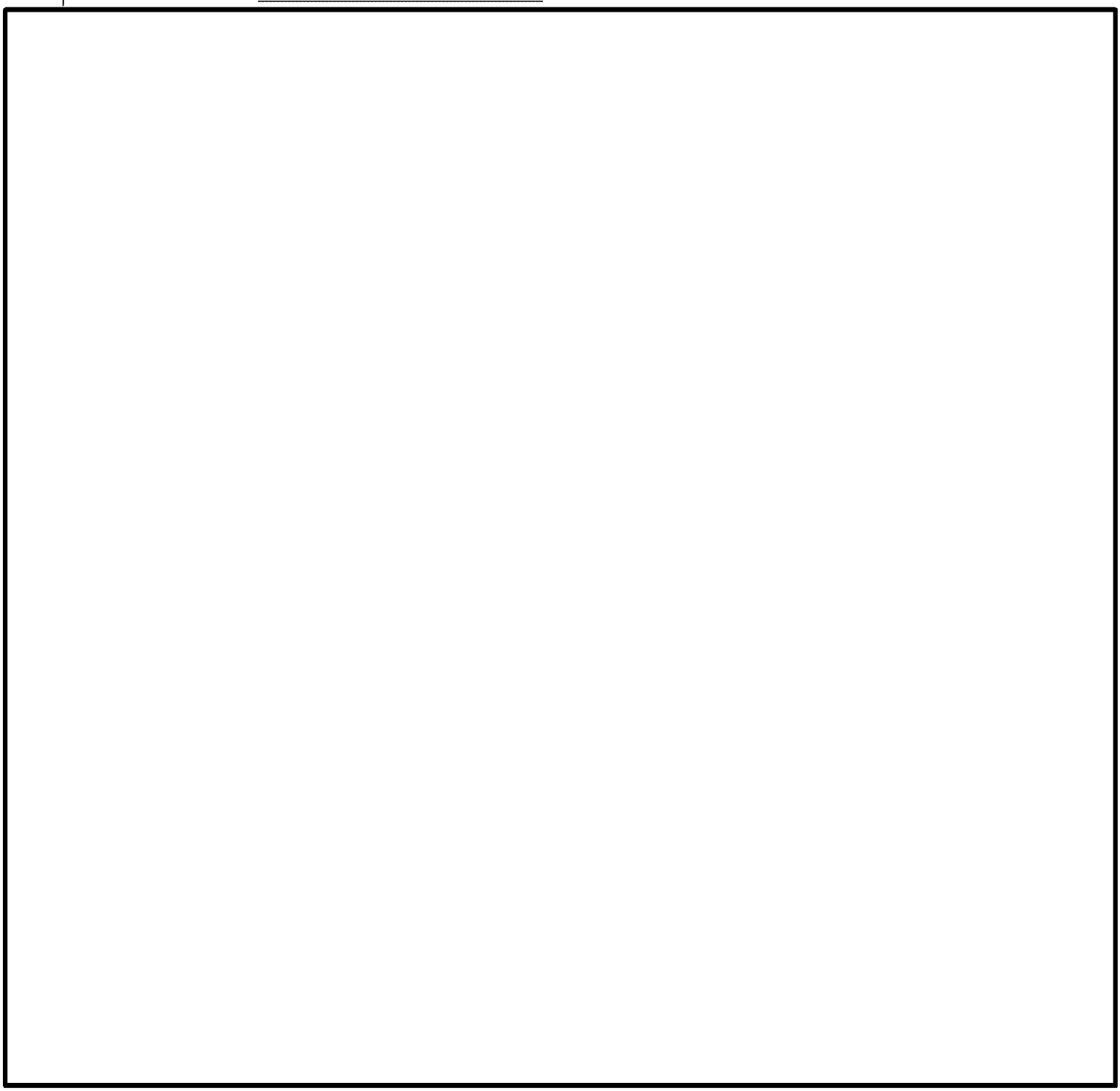

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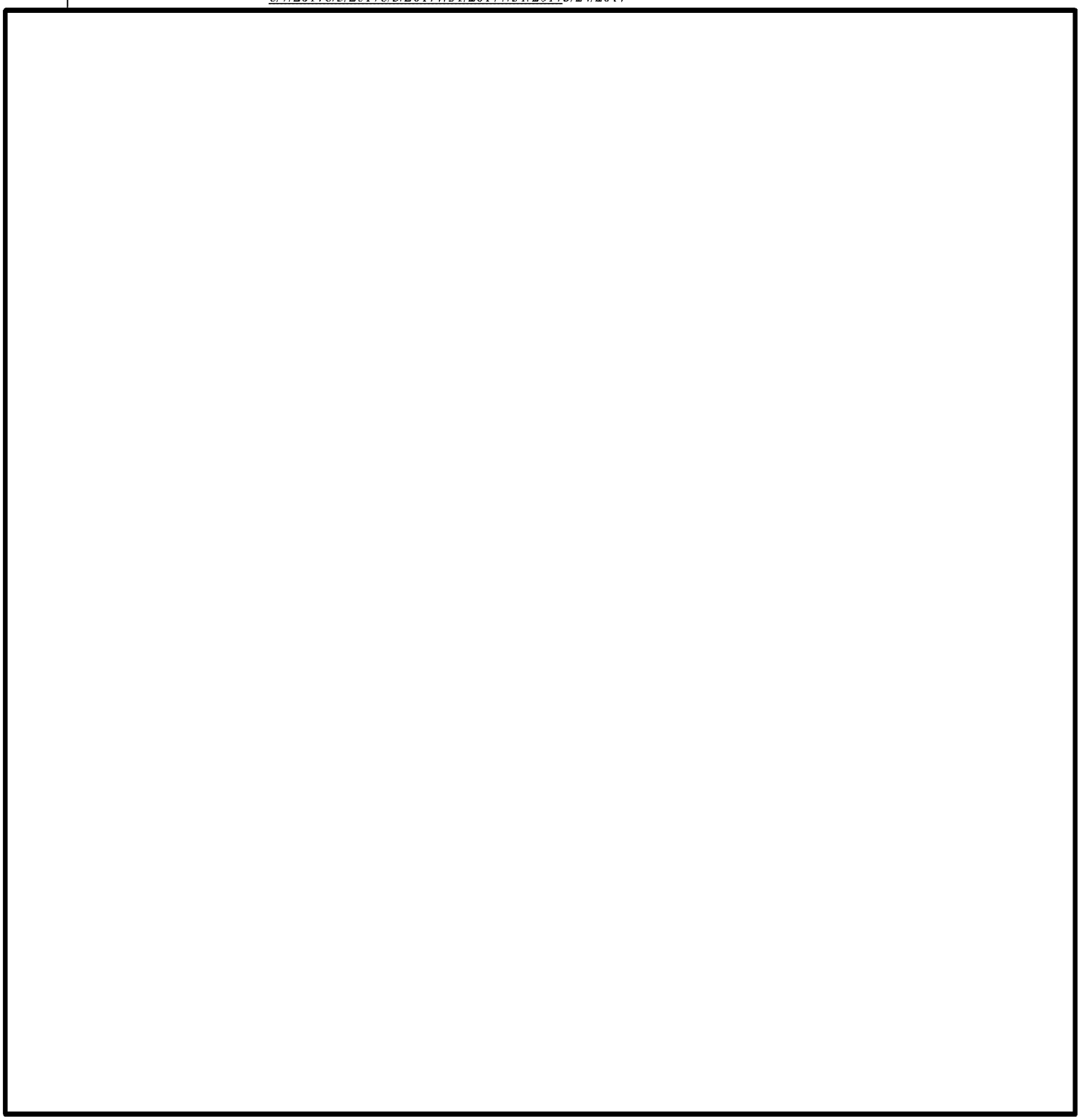

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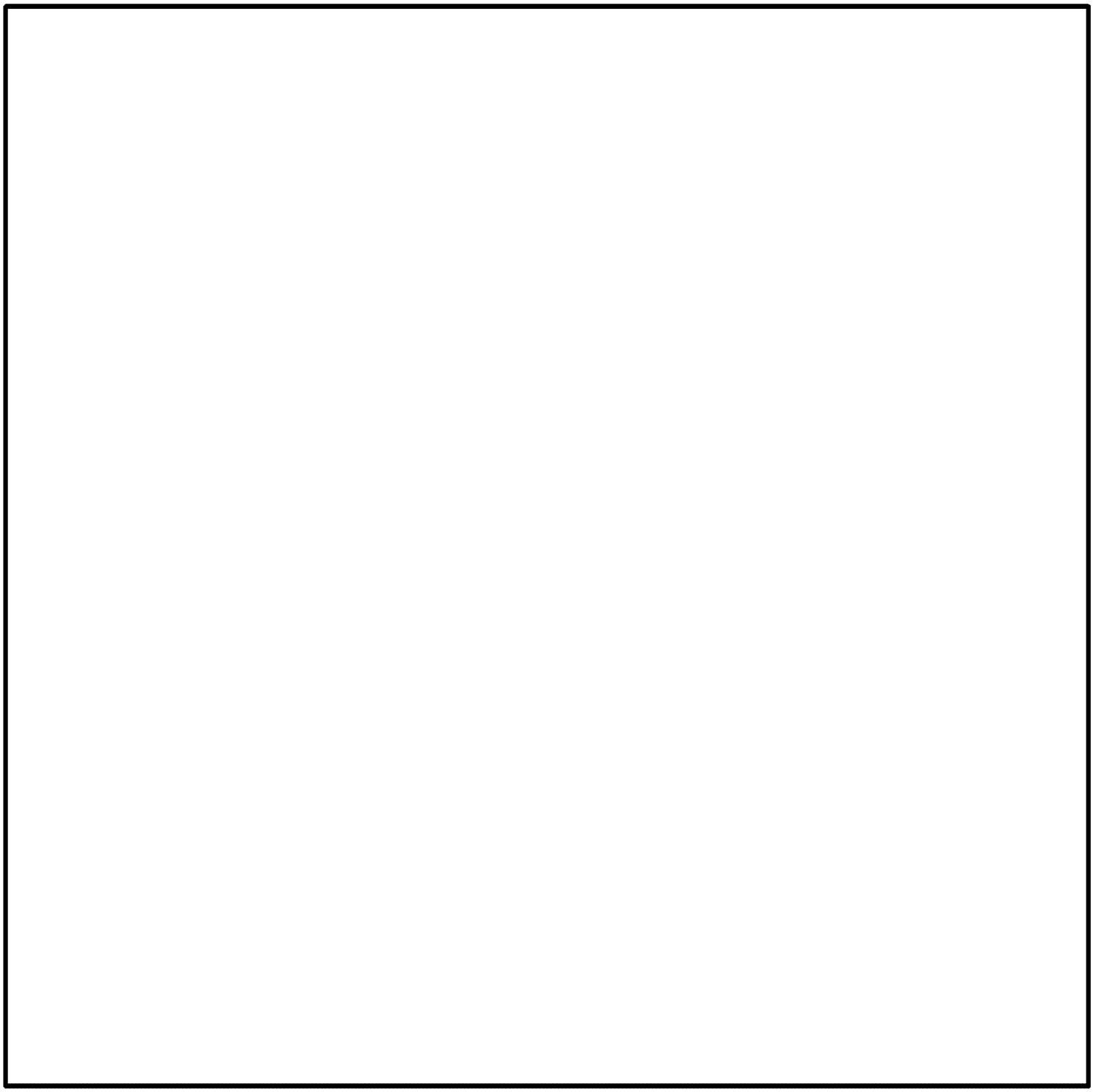

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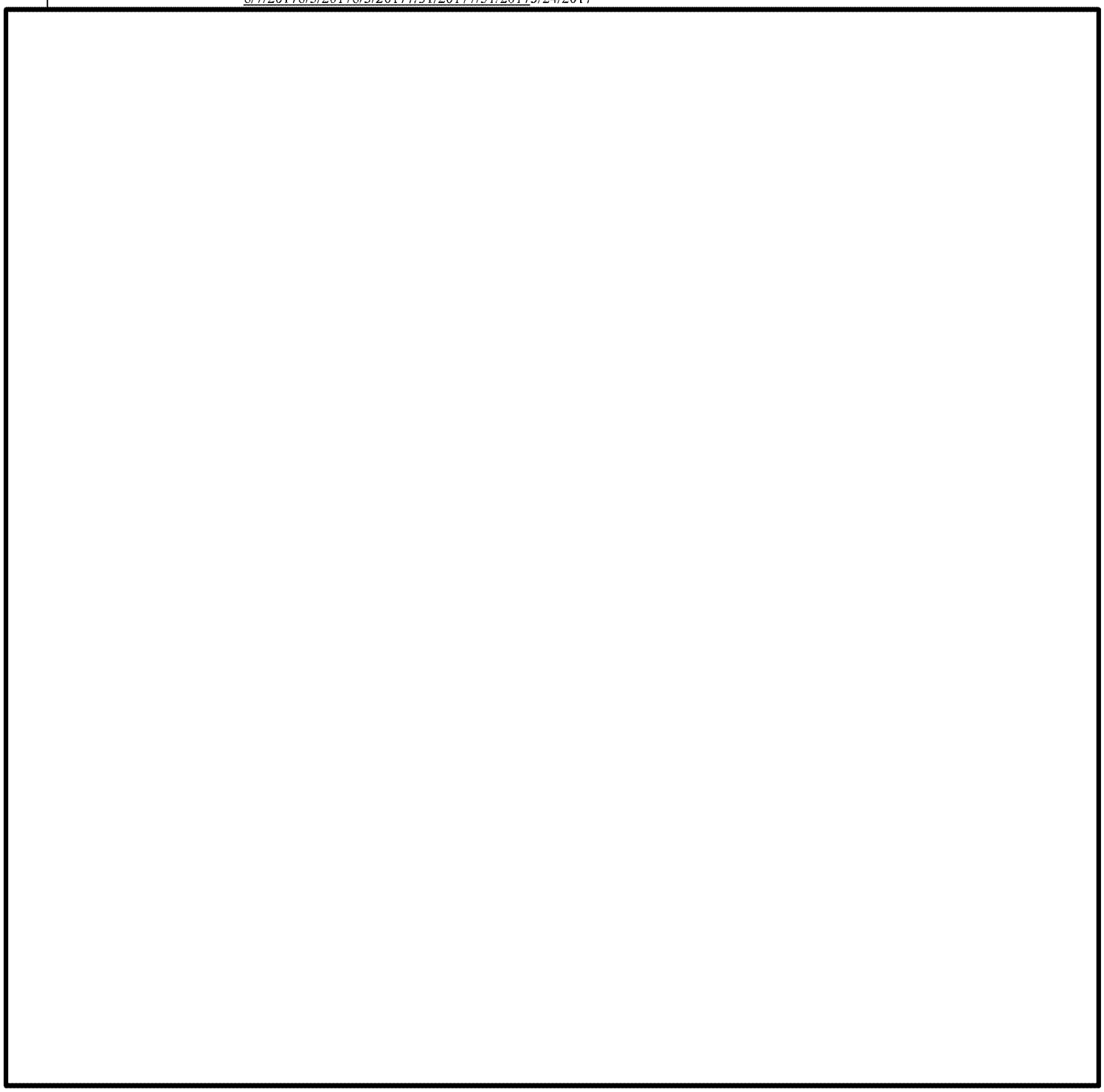

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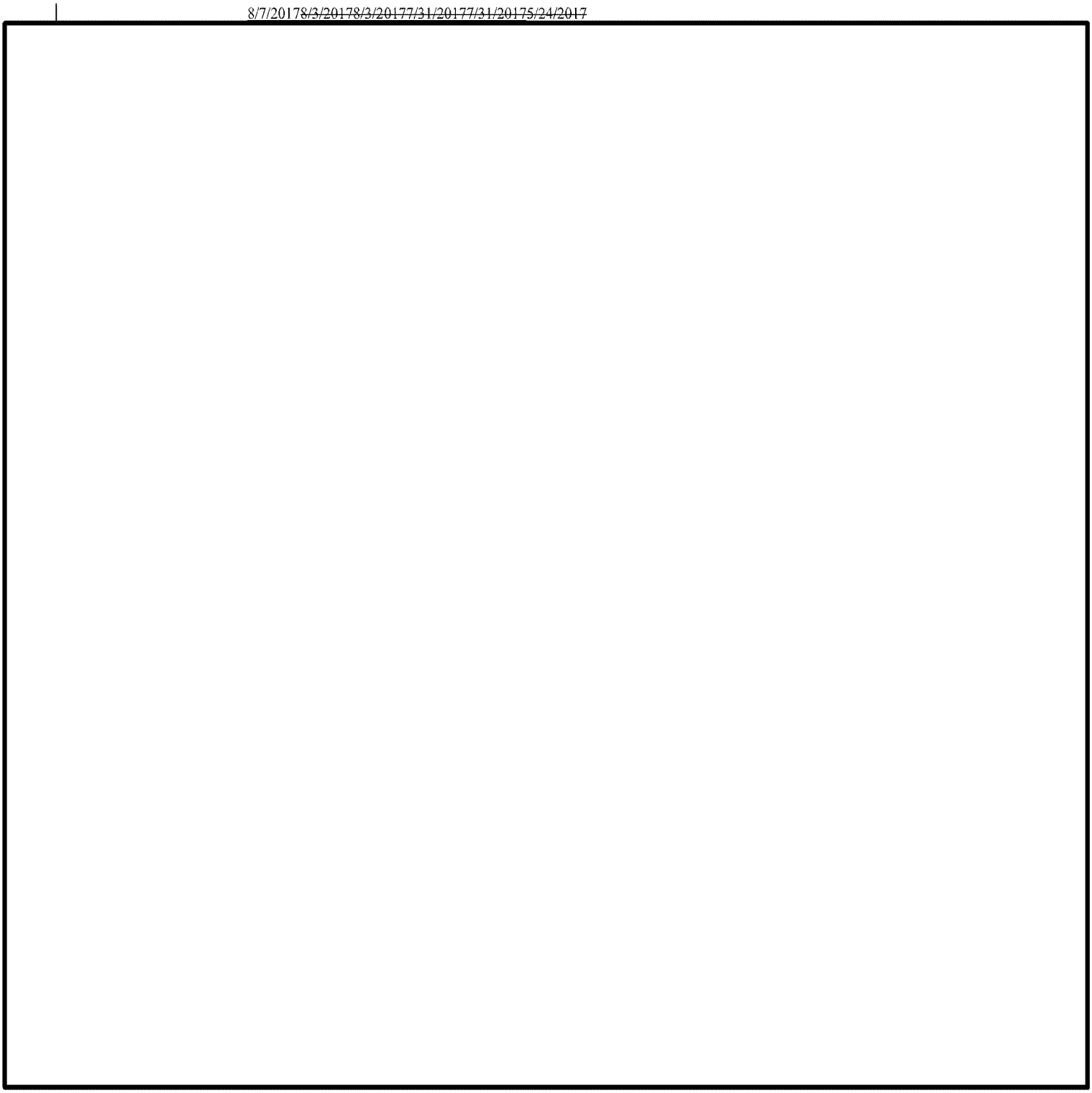

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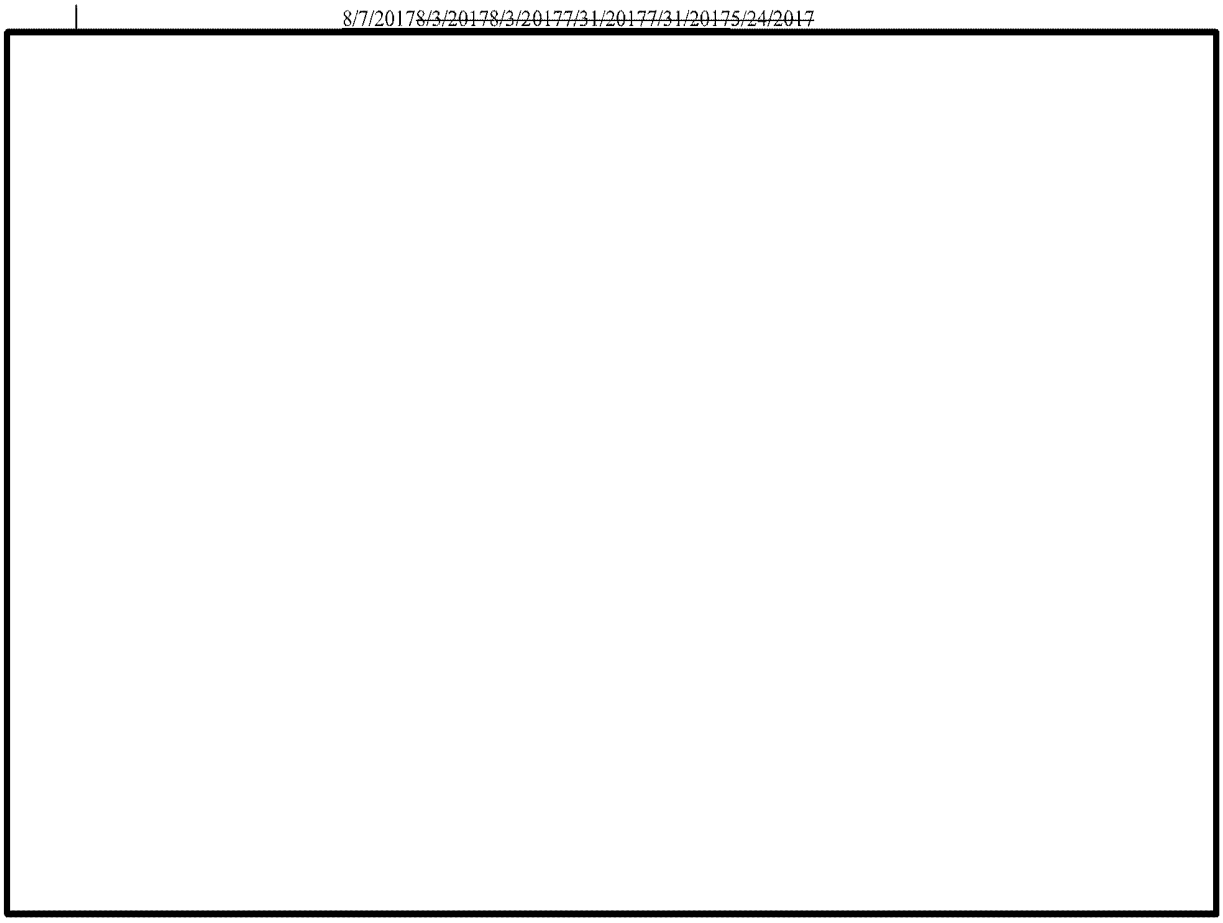

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Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 1:07 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: [redacted] (b)(7)(e)

Follow Up Flag: Follow up
Flag Status: Flagged

(b)(7)(e)

[redacted]

From: Gaffin, Elizabeth S
Sent: Monday, April 02, 2018 1:56 PM
To: Hinds, Ian G; Gentry, Anthony E (b)(7)(e)
Subject: [redacted]

(b)(6) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted]

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, April 02, 2018 1:33 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: [redacted] (b)(7)(e)

(b)(7)(e)

[redacted]

From: Hinds, Ian G
Sent: Monday, April 02, 2018 2:15 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: [redacted] (b)(7)(e)

Looks good to me.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, April 02, 2018 2:07 PM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: [redacted] (b)(7)(e) (b)(7)(e)

[redacted]

From: Gaffin, Elizabeth S
Sent: Monday, April 02, 2018 1:56 PM

To: Hinds, Ian G; Gentry, Anthony E (b)(7)(e)
Subject: [redacted] (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E (b)(7)(e)
Sent: Wednesday, June 06, 2018 10:11 AM
To: Gaffin, Elizabeth S
Subject: RE [redacted]

Elizabeth,

I have a couple of questions/comments – (b)(5)

1. [redacted]
2.

Thanks.

Tony

From: Gaffin, Elizabeth S
Sent: Wednesday, June 06, 2018 10:25 AM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G; Gentry, Anthony E; Kleczek, Marguerite P (Ania)
Subject: Ficititious Account Privacy Compliance Documentation

Craig (b)(5) (b)(7)(e)

[redacted]

(b)(5) (b)(7)(e)

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Tuesday, May 22, 2018 7:32 AM
To: Gaffin, Elizabeth S
Subject: (b)(7)(e) [redacted]

I will have to look for those items...

From: Gaffin, Elizabeth S
Sent: Tuesday, May 22, 2018 8:15 AM
To: Gentry, Anthony E
Subject: (b)(7)(e) [redacted]

No the FDNS and Benefit Determination SMOUTs from 2012

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Gentry, Anthony E
Sent: Monday, May 21, 2018 5:29 PM
To: Gaffin, Elizabeth S
Subject: FW: (b)(7)(e) [redacted]

Is this the documentation you are looking for?

From: Gaffin, Elizabeth S
Sent: Monday, April 23, 2018 3:55 PM
To: Groom, Molly M; Gentry, Anthony E; Symons, Craig M; Hinds, Ian G; Kleczek, Marguerite P (Ania)
Subject: Ficititious Account Social Media Privacy Compliance Documentation

Craig/Molly

[redacted]

Thanks in advance

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, April 25, 2018 6:20 AM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Swanson, Toni; Mazzochi, Sarah K
Subject: RE: FOR DECISION: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Craig,

Thanks!

Tony

From: Symons, Craig M
Sent: Wednesday, April 25, 2018 12:33 AM
To: Gentry, Anthony E; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Swanson, Toni; Mazzochi, Sarah K
Subject: RE: FOR DECISION: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

Hi Tony,

That response is fine.

Thanks,
Craig

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Tuesday, April 24, 2018 3:12:53 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Swanson, Toni; Mazzochi, Sarah K
Subject: FOR DECISION: USCIS SMWG - Request for legal guidance regarding potential civil liability for violations of social media providers

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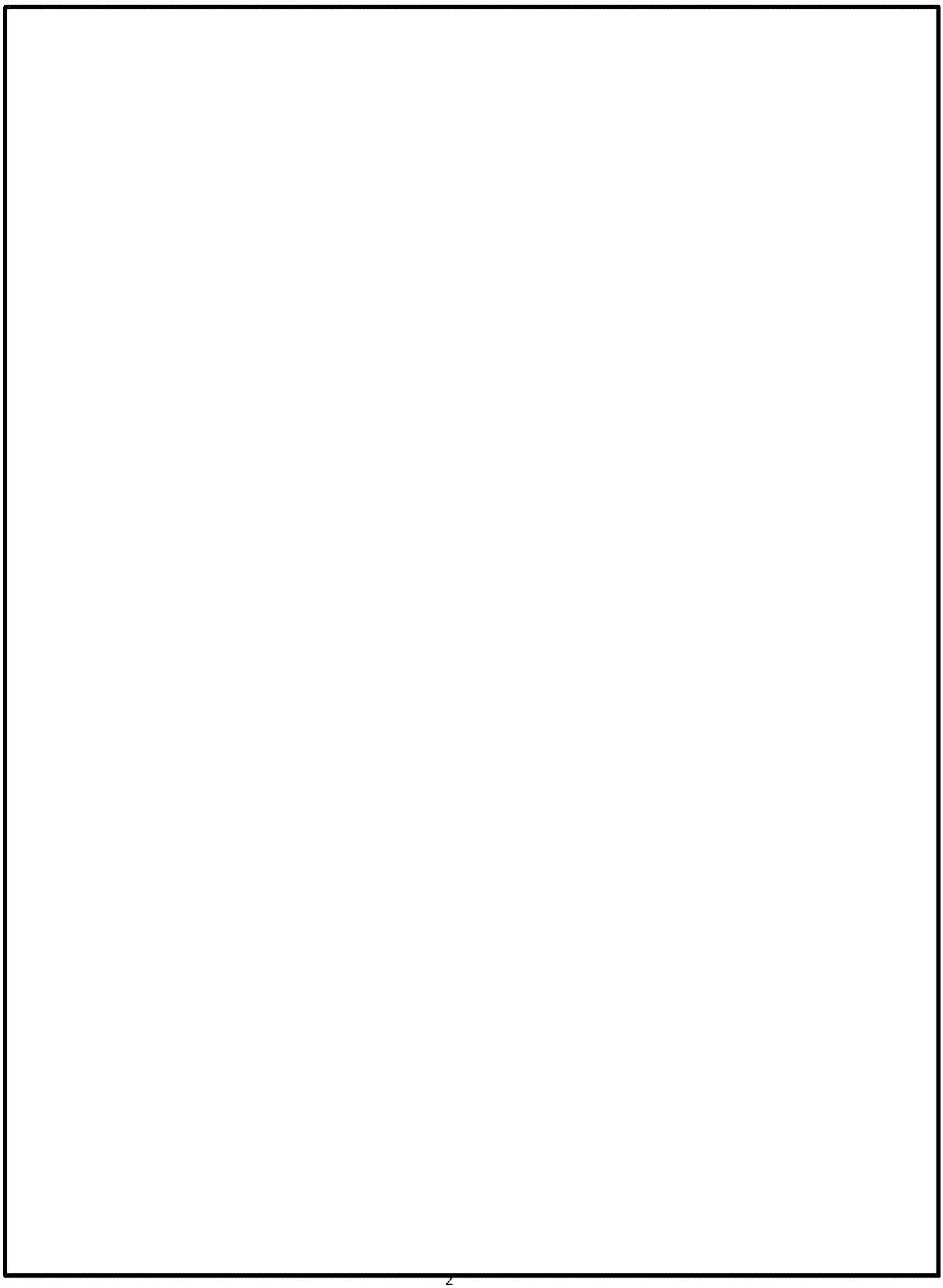
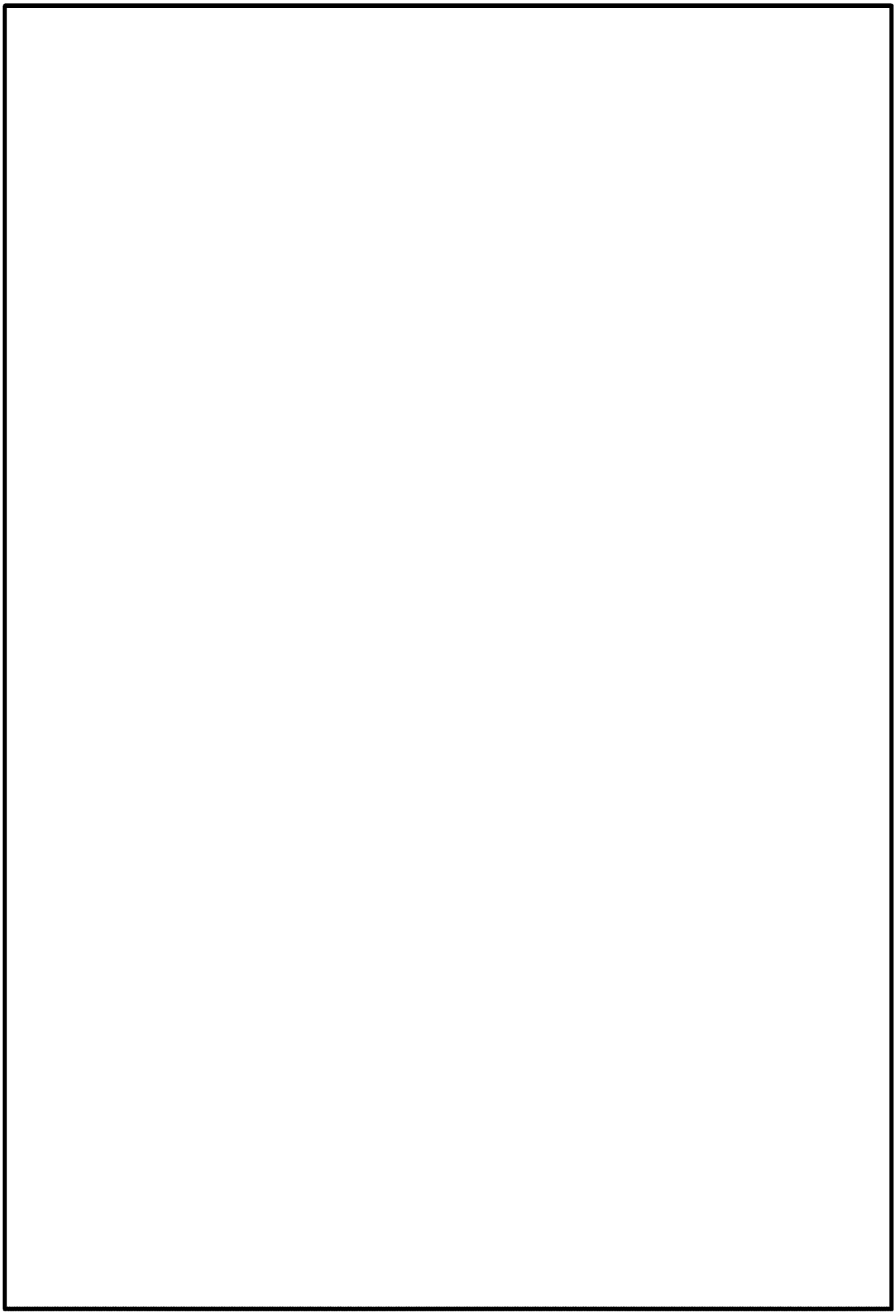
Craig and Molly, (b)(5)



(b)(5)



Thanks.

Tony

From: Gentry, Anthony E
Sent: Monday, February 26, 2018 11:33 AM
To: Hinds, Jan G

(b)(5)

[redacted]

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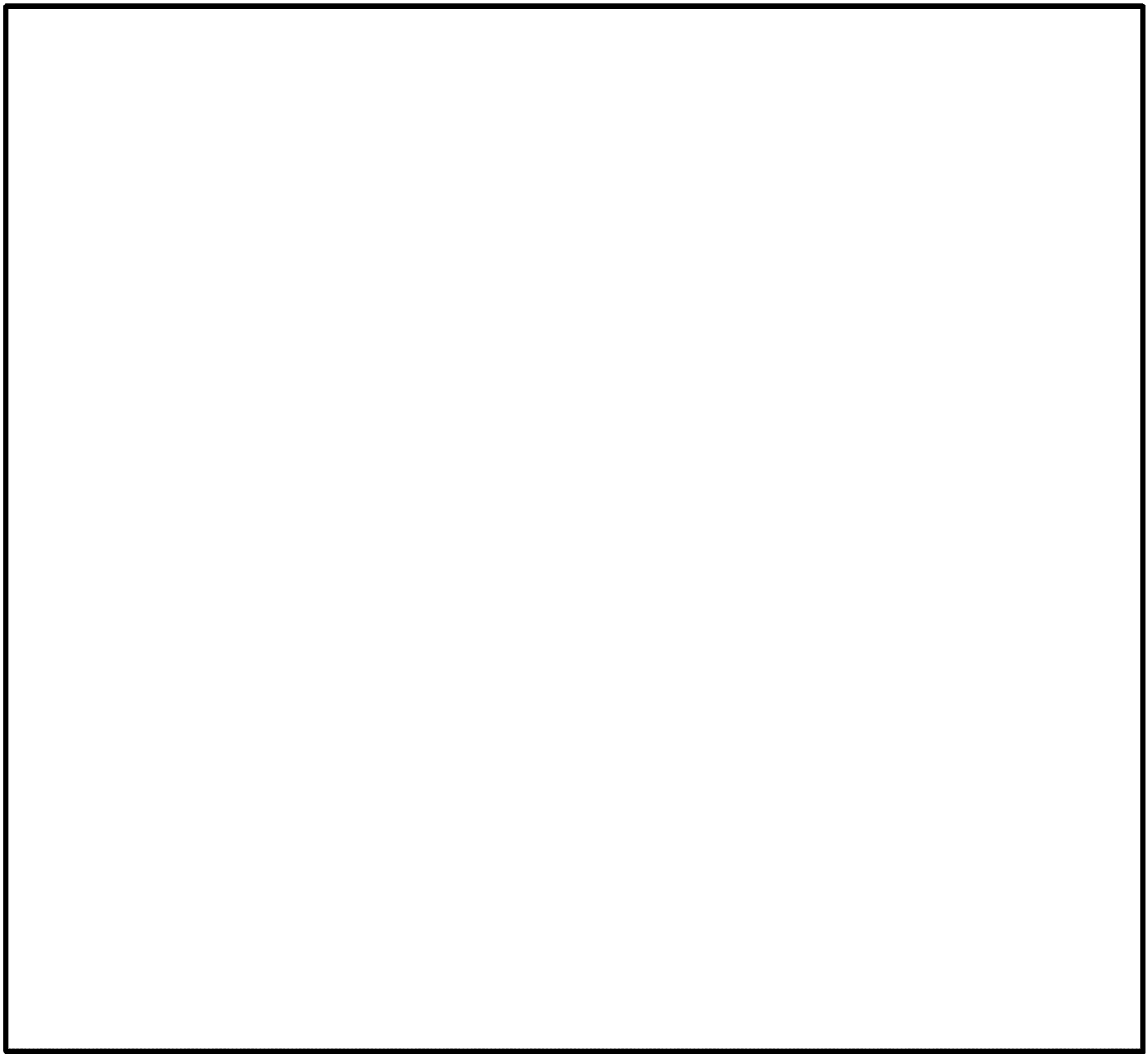
Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, January 10, 2018 8:51 AM
To: Gaffin, Elizabeth S
Subject: RE: Fraud Referral Criteria

Thanks for the back brief!

From: Gaffin, Elizabeth S
Sent: Wednesday, January 10, 2018 9:48 AM
To: Hinds, Ian G; Groom, Molly M; Gentry, Anthony E; Mazzochi, Sarah K; Zill, Katherine F
Subject: RE: Fraud Referral Criteria (b)(5) (b)(7)(e)



Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Tuesday, January 09, 2018 6:14 PM
To: Groom, Molly M; Gentry, Anthony E; Gaffin, Elizabeth S; Mazzochi, Sarah K; Zill, Katherine F
Subject: FW: Fraud Referral Criteria

FYI.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Hinds, Ian G
Sent: Tuesday, January 09, 2018 6:11 PM
To: Symons, Craig M
Subject: FW: Fraud Referral Criteria

Craig, (b)(5)

[redacted]

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From [redacted] (b)(6)
Sent: Tuesday, January 09, 2018 5:14 PM
To: Wood, Alexander; Binstock, Max; Lindner, David; Emrich, Matthew D; Davidson, Andrew J; Zellen, Lorie A; Symons, Craig M; Hawkins, Donald K; Hinds, Ian G; Gaffin, Elizabeth S; Boucher, Stephanie M
Subject: Fraud Referral Criteria

All, (b)(7)(e)

[redacted]

(b)(5) (b)(7)(e)

[redacted]

Please let me know if you have any questions.

Respectfully,

[redacted]

[redacted] (b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division

Work
Mobi
Emai
HSDN
JWIC

(b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 10:44 AM
To: Swanson, Toni
Subject: RE: Fraud Referral Criteria

Ok

From: Swanson, Toni
Sent: Thursday, April 26, 2018 11:44 AM
To: Gentry, Anthony E
Subject: RE: Fraud Referral Criteria (b)(6)

I wrote to them and have not heard back. I will ca[redacted]n a few mins.

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel (b)(6)
Unclass[redacted]
Desk[redacted]
Mobile[redacted]

From: Gentry, Anthony E
Sent: Thursday, April 26, 2018 11:43 AM
To: Swanson, Toni
Subject: RE: Fraud Referral Criteria (b)(5)

[redacted]

From: Swanson, Toni
Sent: Thursday, April 26, 2018 11:37 AM
To: Gentry, Anthony E
Subject: FW: Fraud Referral Criteria

The second document has number too. I made a mistake on my earlier email.

Toni Swanson
Associate Counsel
USCIS Office of Chief Counsel
Unclass[redacted]
Desk[redacted] (b)(6)
Mobile[redacted]

(b)(6)

From[redacted]
Sent: Tuesday, January 09, 2018 5:20 PM (b)(6)
To[redacted]
Cc:[redacted]
Subject: FW: Fraud Referral Criteria (b)(6)

FYSA.

[redacted] (b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division

[redacted] (b)(6)

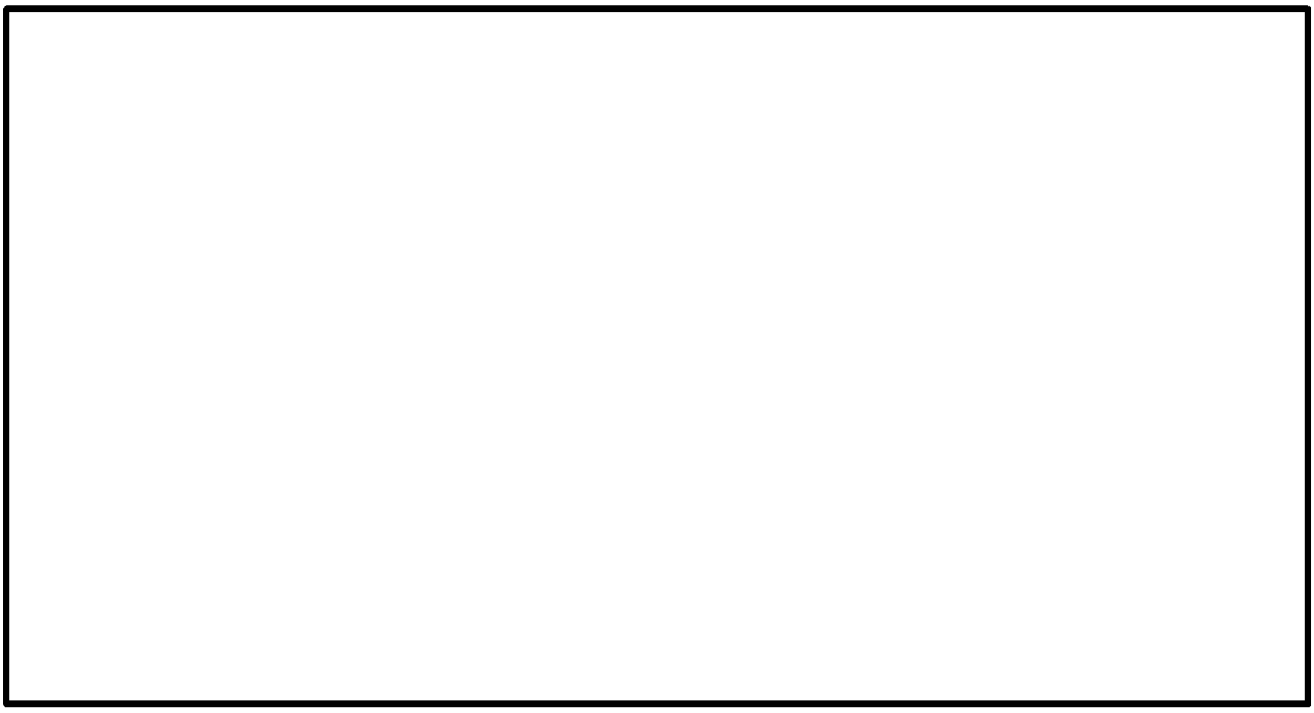
From [redacted] (b)(6)
Sent: Tuesday, January 09, 2018 5:14 PM
To: Wood, Alexander; Binstock, Max; Lindner, David; Emrich, Matthew D; Davidson, Andrew J; Zellen, Lorie A; Symons, Craig M; Hawkins, Donald K; Hinds, Ian G; Gaffin, Elizabeth S; Boucher, Stephanie M
Subject: Fraud Referral Criteria

(b)(5) (b)(7)(e)

All,

[redacted]

(b)(5) (b)(7)(e)



Please let me know if you have any questions.

Respectfully,

(b)(6)

(b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division

(b)(6)

Shirk, Georgette L

From: Johnson, Erik
Sent: Wednesday, April 25, 2018 12:09 PM
To: CBPTASKING; CBP_Exec_Sec; ICE Exec Sec; ICE Executive Secretariat; OGC Exec Sec; PRIV-EXEC-SEC; CRCL Exec Sec; TSAExecSec; USCIS Exec Sec
Cc: Higgins, Jennifer B; Gentry, Anthony E; (b)(6) Mathias, Susan; Brand, Jennifer S; (b)(7)(c) sterling, Brian; Friedmann, Pamela
Subject: RE: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DRAFT TRACK CHANGES DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx; DRAFT CLEAN Comments only DHS Consolidated Social Media Shared Talking Points 4.25.2018.docx

Component and Oversight Office Exec Sec Offices,

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance. Specific component and office POCs have been CCed on this tasking. If your component or office has no additional comments, please also confirm that fact. Please provide your response cleared at the Chief of Staff level to Erik P. Johnson (b)(6) no later than COB, Monday, April 30. Please feel free to reach out to me directly with any follow-up questions or comments relating to the above document or related tasking.

The goal in drafting this document is to have responses at the ready when asked to respond to Congressional QFRs, DHS Front Office briefing papers, and other social media-related taskings. However, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
(b)(6)

Shirk, Georgette L

From: OGC Exec Sec
Sent: Tuesday, May 01, 2018 4:22 PM
To: Johnson, Erik (b)(6) (b)(7)(c)
Cc: Higgins, Jennifer B; Gentry, Anthony E; [redacted] Brand, Jennifer S; Klein, Theodore E; Moore, Sterling, Brian; Friedmann, Pamela; OGC Exec Sec
Subject: RE: Latest draft of Consolidated DHS Social Media Talking Points
Attachments: DRAFT TRACK CHANGES DHS Consolidated Social Media Shared Talking Points ....docx

Good evening,

DCOS John Cox clears for OGC with comments and edits.

Thank you,

Kevin Schaffner
Correspondence Analyst
Management Division
Office of the General Counsel
U.S. Department of Homeland Security
[redacted] (b)(6)

From: Johnson, Erik (b)(6) (b)(7)(c)
Sent: Wednesday, April 25, 2018 1:09 PM
[redacted]
Subject: RE: Latest draft of Consolidated DHS Social Media Talking Points

Component and Oversight Office Exec Sec Offices,

Thank you for your continued help on the crafting and review of the consolidated DHS Social Media Talking Points. Attached above are three versions (ALL TRACK CHANGES, COMMENTS ONLY, and CLEAN) of the latest draft of the talking points for ease of review. Component and oversight office comments from the last review have been incorporated in the above versions, including TSA's input. As a result, I anticipate this to be

the last round of review and that there should be few, if any, additional comments. Please ask appropriate representatives within your respect components and offices to review the entire document while placing special emphasis on sections specifically relating to your component or area of relevance. Specific component and office POCs have been CCed on this tasking. If your component or office has no additional comments, please also confirm that fact. Please provide your response cleared at the Chief of Staff level to Erik P. Johnson [redacted] o later than COB, Monday, April 30. Please feel free to reach out to me directly with any follow-up questions or comments relating to the above document or related tasking.

(b)(6)

The goal in drafting this document is to have responses at the ready when asked to respond to Congressional QFRs, DHS Front Office briefing papers, and other social media-related taskings. However, per DHS Social Media Working Group agreement, no portion of the above talking points will be used in whole or part without prior coordination with the contributing Component and/or Office.

Thank you,

Erik P. Johnson
Senior Policy Analyst
Screening Coordination Office
Office of Policy
Department of Homeland Security
[redacted] (b)(6)

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Thursday, February 01, 2018 11:43 AM
To: Gaffin, Elizabeth S; Hinds, Ian G
Subject: RE: Meeting Summary (DRAFT)

Ian and Elizabeth,

If the two of you are amenable, I would like to include the below-listed verbiage regarding the status of the draft delegation with recommended ways forward, and change the subject line to: Meeting Summary and Status of Draft Delegation. Please feel free to edit or add to the text not contained in quotes.

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, February 01, 2018 10:57 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Meeting Summary (DRAFT)

Thanks (b)(5) (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Thursday, February 01, 2018 10:49 AM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Meeting Summary (DRAFT)

Tony/Elizabeth,

See draft message below that I plan to send to Craig and Molly later today. Let me know if you have any edits/concerns.

Thanks,
Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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Shirk, Georgette L

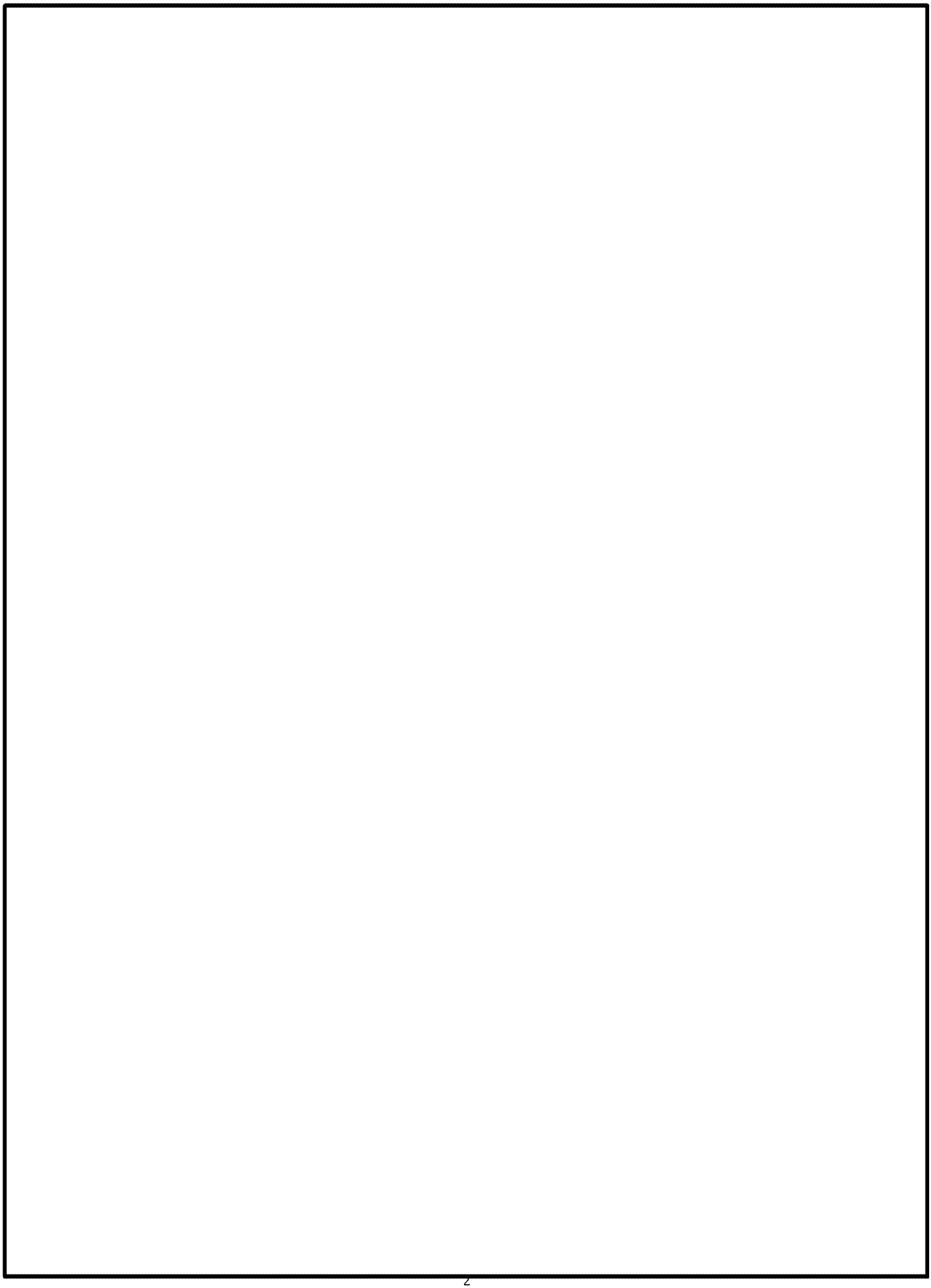
From: Symons, Craig M
Sent: Thursday, February 01, 2018 10:41 PM
To: Hinds, Ian G; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: RE: Meeting Summary and Status of Draft Delegation

Hi Ian, (b)(5) (b)(7)(e)

Thanks,
Craig

From: Hinds, Ian G
Sent: Thursday, February 01, 2018 2:54 PM
To: Symons, Craig M; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: Meeting Summary and Status of Draft Delegation

Craig/Molly, (b)(5) (b)(7)(e)



Thanks,
Ian, Tony & Elizabeth

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Shirk, Georgette L

From: (b)(5) Gentry, Anthony E
Sent: Tuesday, February 06, 2018 11:43 AM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Meeting Summary and Status of Draft Delegation (b)(7)(e)

[redacted]

From: Hinds, Ian G
Sent: Tuesday, February 06, 2018 12:40 PM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: RE: Meeting Summary and Status of Draft Delegation (b)(5) (b)(7)(e)

[redacted]

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Tuesday, February 06, 2018 12:30 PM
To: Hinds, Ian G; Gaffin, Elizabeth S
Subject: RE: Meeting Summary and Status of Draft Delegation (b)(5) (b)(7)(e)

[redacted]

From: Hinds, Ian G
Sent: Tuesday, February 06, 2018 12:07 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: Meeting Summary and Status of Draft Delegation

How does this fit into USCIS' current and future SM vetting plans (if at all)? Do we need to raise with Craig? (b)(5)

[redacted]

Ian

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Tuesday, February 06, 2018 11:03 AM
To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Meeting Summary and Status of Draft Delegation

OK

Elizabeth Gaffin
USCIS Office of the Chief Counsel
[redacted] (b)(6)

From: Hinds, Ian G
Sent: Tuesday, February 06, 2018 11:02 AM
To: Gaffin, Elizabeth S; Gentry, Anthony E
Subject: RE: Meeting Summary and Status of Draft Delegation

Tony thought they may already be aware of the new delegation.

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Tuesday, February 06, 2018 11:00 AM

(b)(5)

To: Hinds, Ian G; Gentry, Anthony E
Subject: RE: Meeting Summary and Status of Draft Delegation (b)(7)(e)

[redacted]

Elizabeth Gaffin
USCIS Office of the Chief Counsel
(b)(6) [redacted]

From: Hinds, Ian G
Sent: Tuesday, February 06, 2018 10:52 AM
To: Gentry, Anthony E; Gaffin, Elizabeth S
Subject: FW: Meeting Summary and Status of Draft Delegation

Tony/Elizabeth,

What do you think of this (belated) reply to Craig? Have I stated things accurately in your opinion?

Hi Craig, (b)(5) (b)(7)(e)

[redacted]

Thanks,

Ian G. Hinds
Special Counsel
USCIS Office of the Chief Counsel
(b)(6) [redacted]

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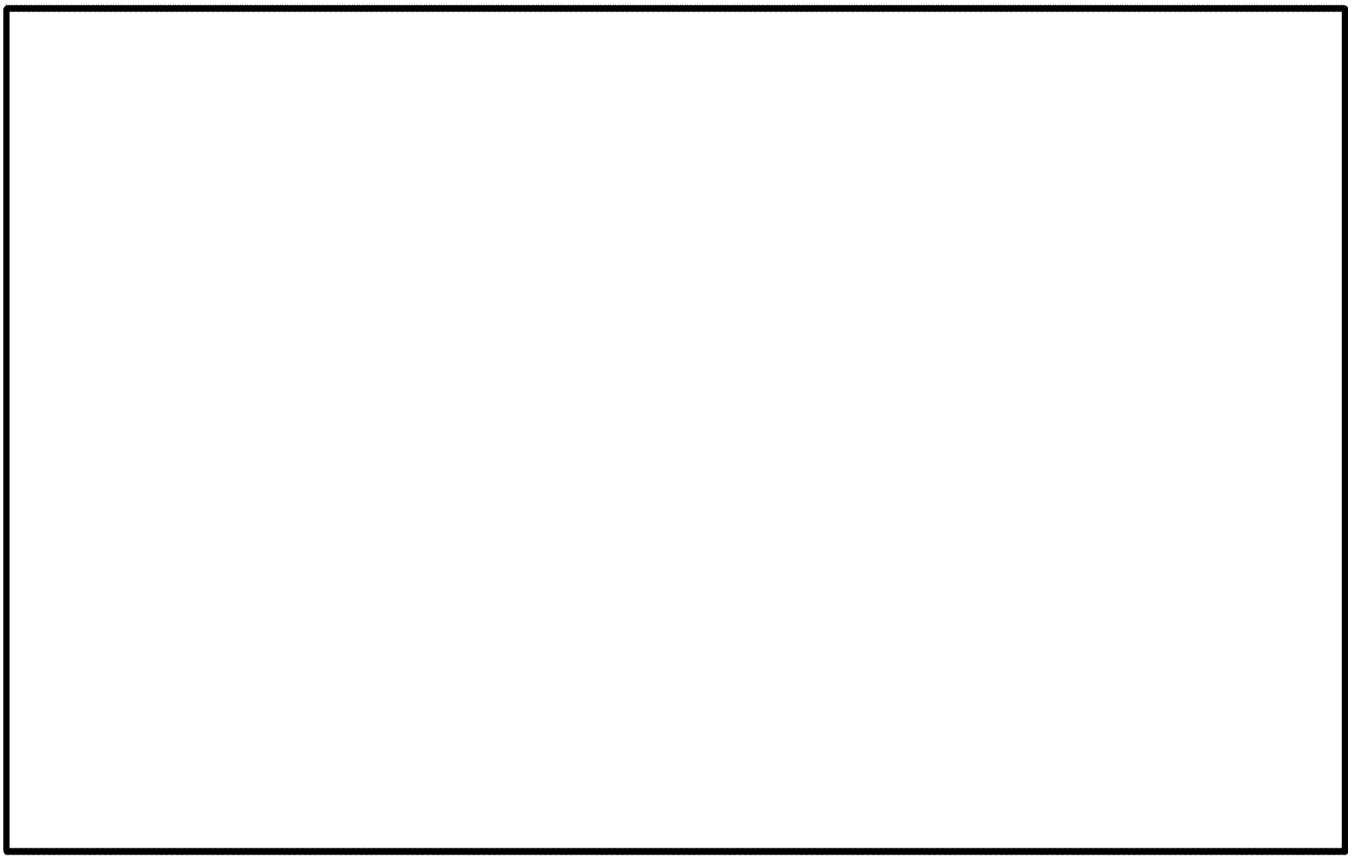
From: Symons, Craig M
Sent: Thursday, February 01, 2018 11:41 PM
To: Hinds, Ian G; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: RE: Meeting Summary and Status of Draft Delegation

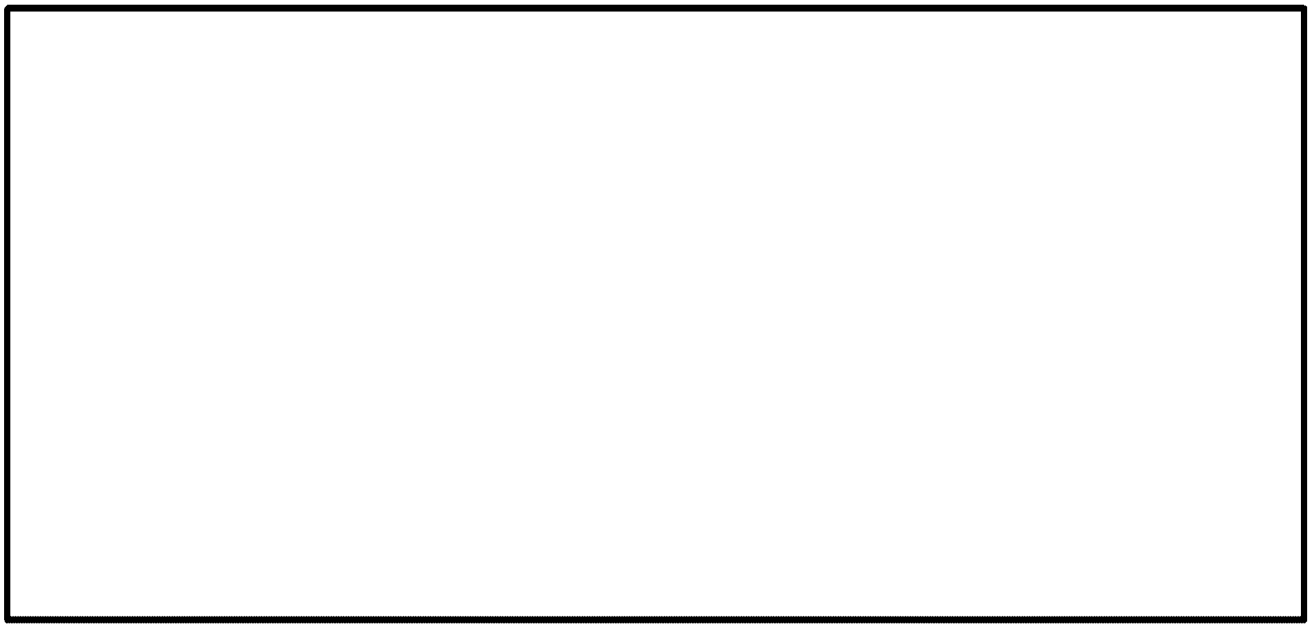
Hi Ian, (b)(5) (b)(7)(e)



Thanks,
Craig

From: Hinds, Ian G
Sent: Thursday, February 01, 2018 2:54 PM
To: Symons, Craig M; Groom, Molly M
Cc: Gentry, Anthony E; Gaffin, Elizabeth S; Zill, Katherine F; Gregory, Peter D; Kleczek, Marguerite P (Ania); Mazzochi, Sarah K
Subject: Meeting Summary and Status of Draft Delegation

Craig/Molly, (b)(5) (b)(7)(e)



Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, October 04, 2017 7:54 AM
To:
Subject: (b)(6) (b)(7)(e)

Has the call-in info changed?

From: (b)(6)
Sent: Wednesday, October 04, 2017 8:44 AM
To: Shorten, Catherine C; Boucher, Stephanie M; Lockett, Vania T; Baker, Tamara L; Chappell-Kirby, Shvonne L; Vogel, Lindsay; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A
Subject: (b)(7)(e)

Catherine,
Thank you for adding that room to the meeting invite, but I just checked the room, and the phone was bad. So we'll be up in Conference Room 8008, also at 111 Mass Ave., and to apologize for the confusion, I have Dunkin Donuts.

☺

(b)(6)

(b)(6)
USCIS - Fraud Detection and National Security
Chief – Social Media Division

(b)(6)

(b)(6)

From: (b)(6)
Sent: Tuesday, October 03, 2017 4:07 PM
To: Shorten, Catherine C; Boucher, Stephanie M; Lockett, Vania T; Baker, Tamara L; Chappell-Kirby, Shvonne L; Vogel, Lindsay; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A
Subject: (b)(7)(e)

Again, for anybody interested in meeting in person (DHS welcome!), I've reserved conference room 3004 in 111 Mass Ave, and will be planning on calling in from there.

Thanks,

(b)(6)

USCIS - Fraud Detection and National Security
Chief – Social Media Division

[redacted] (b)(6)

-----Original Appointment-----
From: Shorten, Catherine C
Sent: Thursday, September 28, 2017 4:10 PM
To: Shorten, Catherine C; Boucher, Stephanie M; Lockett, Vania T; Baker, Tamara L; Chappell-Kirby, Shvonne L; Vogel, Lindsay; Lindner, David; Binstock, Max; Hinds, Ian G; Gentry, Anthony E; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A;
[redacted] (b)(6) (b)(7)(e)
When: Wednesday, October 04, 2017 9:00 AM-10:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where: Teleconference [redacted] (b)(6)

<< File: ROB, USCIS-FDNS, 20170928, PRIV cmts.docx >> << File: SMOUT USCIS-FDNS 20170928 PRIV cmts2.docx >>
The purpose of this meeting is to discuss DHS PRIV's remaining questions, comments, and concerns on the SMOUT and ROB. The attached SMOUT and ROB include DHS PRIV's comments from 9/28/2017. We did not receive an updated PIA with new comments, but Lindsay confirmed the same comments apply to the PIA.

Where: Teleconference
[redacted] (b)(6)

****Updated date and time – I received confirmation that we will have representation from each office****

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Wednesday, September 27, 2017 10:13 AM
To: Hinds, Ian G
Subject: RE: OMB/OIRA comments on draft social media PRA package

Thanks!

From: Hinds, Ian G
Sent: Wednesday, September 27, 2017 11:02 AM
To: Gentry, Anthony E
Subject: FW: OMB/OIRA comments on draft social media PRA package

Here is the attachment.

From: Forest, Laura L
Sent: Wednesday, September 27, 2017 10:42 AM
To: Elder, Phillip D; Ellis, Madeline F (Maddy); Hammill, Hunter A; Salem, Claudia S; Gregory, Peter D; Hinds, Ian G
Subject: RE: OMB/OIRA comments on draft social media PRA package

Hello Phillip,

Thanks for your email. I appreciate your request to not share this message but I feel it's important to include Peter and Ian as well since Ian has visibility on our social media coordination efforts within OCC. Please include them on future emails.

Thanks again,

Laura

From: Elder, Phillip D
Sent: Wednesday, September 27, 2017 10:41 AM
To: Ellis, Madeline F (Maddy); Hammill, Hunter A; Salem, Claudia S; Forest, Laura L
Subject: RE: OMB/OIRA comments on draft social media PRA package

We usually just use the fee as a proxy for the costs, because fees are based on relative costs. We don't want to or need to do more analysis of that.

From: Ellis, Madeline F (Maddy)
Sent: Wednesday, September 27, 2017 9:19 AM
To: Elder, Phillip D; Hammill, Hunter A; Salem, Claudia S; Forest, Laura L
Subject: RE: OMB/OIRA comments on draft social media PRA package (b)(5)

Maddy Ellis
Associate Counsel, Adjudications Law Division

DHS|USCIS|Office of the Chief Counsel
20 Massachusetts Avenue, Suite 8303
Washington, D.C. 20529

[redacted] (b)(6)

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From: Elder, Phillip D
Sent: Wednesday, September 27, 2017 9:51 AM
To: Hammill, Hunter A; Ellis, Madeline F (Maddy); Salem, Claudia S; Forest, Laura L
Subject: FW: OMB/OIRA comments on draft social media PRA package

(b)(5)

[redacted]

From: Friedmann, Pamela
Sent: Tuesday, September 26, 2017 3:37 PM
To: Kaplan, Randall; Dermody, John; Dodd, Timothy; Bragg, Felicia; (b)(7)(c)
[redacted]
Farnam, Julie E; Elder, Phillip D; Ramsay, John R; Rigdon, Jerry L; Vogel, Lindsay; Lindner, David; Deshommes, Samantha L; Nuebel Kovarik, Kathy; Stiefel, Nathaniel I; Ellis, Madeline F (Maddy); Salem, Claudia S;
[redacted] (b)(7)(c)
Cc: Johnson, Erik; Lester-Saura, Victoria
Subject: OMB/OIRA comments on draft social media PRA package

All, (b)(5)

[redacted]

Thank you.
SCO team

Shirk, Georgette L

From: Gentry, Anthony E
Sent: Monday, October 16, 2017 6:58 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine F; Forest, Laura L; Gregory, Peter D; Miles, John D; Busch, Philip B; Gavoor, Aram A
Subject: (b)(7)(e) [redacted]

Hi Craig,

[redacted]

Hope this answers your question.

(b)(5) (b)(7)(e)

Thanks

Tony

From: Symons, Craig M
Sent: Monday, October 16, 2017 7:28 PM
To: Gentry, Anthony E; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine F; Forest, Laura L; Gregory, Peter D; Miles, John D; Busch, Philip B; Gavoor, Aram A
Subject: [redacted] (b)(7)(e)

[redacted]

(b)(5) (b)(7)(e)

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services

U.S. Department of Homeland Security

[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Monday, October 16, 2017 12:04:14 PM
To: Symons, Craig M; Groom, Molly M
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine E; Forest, Laura L; Gregory, Peter D; Miles, John D; Busch, Philip B
Subject [redacted] (b)(7)(e)

OCC only

Craig and Molly, (b)(5)

[redacted]

Thanks

OCC SM Working Group

From: Symons, Craig M
Sent: Friday, October 13, 2017 10:33 AM
To: Gentry, Anthony E; Gregory, Peter D; Groom, Molly M; Miles, John D; Busch, Philip B
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill,

(b)(7)(e)

Katherine F; Forest, Laura L
Subject: [redacted]

Thanks. Please let me know when you hear back from DHS.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gentry, Anthony E
Sent: Thursday, October 12, 2017 6:04 PM
To: Symons, Craig M; Gregory, Peter D; Groom, Molly M; Miles, John D; Busch, Philip B
Cc: Hinds, Ian G; Gaffin, Elizabeth S; Vargas-Padilla, Nelson A; Shumway, Michael C; Busenkell, Kathleen R (Katie); Zill, Katherine F; Forest, Laura L
Subject: RE: [redacted] (b)(7)(e)

All,

Attached are the consolidated notes from the DHS-USCIS SM meeting held on October 4, which outline the major issues/concerns DHS Privacy has regarding the planned scope USCIS SM activities.

Thanks

Tony

From: Symons, Craig M
Sent: Friday, October 06, 2017 1:50 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: RE: [redacted] (b)(7)(e)

Great. Thanks!

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
Te[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Friday, October 06, 2017 1:06 PM
To: Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: [redacted] (b)(7)(e)

Craig:

I think it got put on the shelf while we attempted to work out the issues related to 15002. I will circle back with the OCC social media group and provide you with the most current version for your consideration

Elizabeth Gaffin
USCIS Office of Chief Counsel
[redacted] (b)(6)

From: Symons, Craig M
Sent: Friday, October 06, 2017 12:41 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: [redacted] (b)(7)(e)

Thanks Elizabeth. Do we have the new draft delegation of authority memorandum ready yet? I'd like to present that as a back-up option when elevating if possible.

Craig M. Symons
Chief Counsel | Office of the Chief Counsel
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security
[redacted] (b)(6)

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From: Gaffin, Elizabeth S
Sent: Friday, October 06, 2017 12:18:26 PM
To: Symons, Craig M; Gentry, Anthony E; Hinds, Ian G; Gregory, Peter D; Groom, Molly M; Forest, Laura L; Vargas-Padilla, Nelson A; Zill, Katherine F
Subject: FW: [redacted] (b)(7)(e)

Craig:

(b)(6)

From: [redacted]
Sent: Wednesday, December 07, 2011 10:36 AM
To: Neufeld, Donald; Monica, Donald J; Langlois, Joseph
Cc: Velarde, Barbara Q; Borgen, Michael R; Scialabba, Lori
Subject: FW: Social Networking Sites
Importance: High

(b)(5)

[redacted]

From: Scott, Judith J
Sent: Tuesday, December 06, 2011 4:27 PM
To: FDNS-FIELD; Alexis, Michelle; Blitzer, Robert (CTR); Delaney, Daniel (CTR); Dewey, David (CTR); Edwards, Brant (CTR); Hill, Raymond; Jenkins, Callian (CTR); Korchowsky, Sharon (CTR); Nelson, Meredith (CTR); Rosado, Manuel; Shi, Ting (CTR); Atkinson, Ronald A; Blackwood, Robert L; Bucher, Steve P; Crewson, Jean C; Karam, Lauren J; Kellner, Aris R; Miller, Robert; Rosenstock, Peter; Scott, Judith J; Simeone, Ann; Burdick, William L; Case, Mary Ann; Coffren, Brenda A; Colic, Mirian E; Cortes, Luis; Delcore, Robert; Embry, Sheila G; Emrich, Matthew D; Fagan, David W; Freeman, Mark C; Golston, Shari A; Herrera, Al T; Houck, Monique; Khoudaghoulian, Minas; Lambert, Monda I; Swanson, Toni; Thornhill, Steven C; Dean, Kimberly D; Alexander, Jeffrey D; Alexis, Melissa; Areas, Julio; Baldwin, Sara K; Banks, Nicole P; Bolanos, Susana P; Chenevert, Michelle Z; Hess, Karen K; Hill, Larry D; Holder, Laura M; Kostiuk, Damian D; Mendoza, Elizabeth; Miller, Donn; Nilsen, Arthur; Patel, Ruchi R; Reeder, Amy C; Rosen, Talisha L; Williams, Pierre L; Armstrong, Sally L; Bittner, Adrian; Braffman, Matthew E; Bullock, Rebecca A; Celone, Michael A; Chanowitz, Jeffrey S; Davis, Glenn C; Davis, Rebecca J; Dolan, Michael J; Fortin, Elaine; Hodges, Krystal M; Johnson, Michael D; Legall, Eduardo A; McCabe, Kevin; Merkovich, Melissa A; Miller, Britney; O'Bryant, Ryan; Oviosu, Esther; Radil, Donald G; Ryan, Danielle C; Salyer, Robert M; Trujillo, Leonard E; Barefoot, Thomas; Beebe, Heather F; Blacknell, Chennetta D; Deal, Dean A; Gonzales, Kimberly A; Hernandez, Leticia; Jacobs, Alexander L; Knafla, Susan J; Lopes, Harrison; McBride, Mark D; Planchard, Emily L; Salcedo, Marvin W; Smith Shaw, Deborah J; Sobolewski, Cynthia F; Sweeney, Aaron W; Villarreal, Joe; Vincent, Douglas L; Amador, Marlene; Ayoung, Carlton P; Bianco, Anthony D; Brown-Harris, Janie; Castillo, Milagros; Chao, Sherman; Cheng, Susan P; Clark, Makesha; Clark, Makesha; Cornell, Robert K; Ebersole, Jilla; Epperson, Douglas W; Epstein, Sara I; Fineaso, Samson P; Hall, Joshua; Heffron, Christopher M; Horton, LaVerne L; Hunt, Frederick; Huntenburg, Bettina M; Ibrahim, Salaheldin; Isoldi, John W; Jacks, Marion M; Jaspal, Ravinder S; Jimenez, Rolando R; Johnson, Erik P; Johnson, Oliver; Kelly, Claire C; Khan, Asma M; Kotkin, Charles R; Lee, Terence W; Liu, Jerry; Lomeli, Paul; Lutomski, Marie A; Lyday, Kevin J; Matthews, Lauren E; Mohamed, Fazal X; Navarro, Ross M; Omarson, Olaf [redacted] Rogers, William R; Ryan, Kelly; Savarese, lauren; Savarese, Lauren E; Seon, Juneann M; Stein, Jesse; Vogel, Cory I; White, Robert A; Woydziak, Lester L; Becker, Scott E; Hysmith, Tenner L; Kanwal, Nida; Lambert, Percy L; Newman, Brandi R; Ravelin, Ellen M; Riebesell, Paul D

(b)(6)

Subject: Social Networking Sites
Importance: High

(b)(6)

An Important Message from [redacted] ***FDNS Acting Associate Director, to all FDNS Employees***

(b)(5) (b)(7)(e)

Dear Colleagues –

[redacted]

Thanks for your patience,

[redacted] (b)(6)

-
-

[redacted] (b)(6)

Executive Staff Assistant
Fraud Detection and National Security (FDNS)

[redacted] (b)(6)

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(b)(7)(e)

From: Gentry, Anthony E
To: OCC-Clearance; Crompton, Wendy C; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L
Subject: [redacted]
Date: Monday, April 03, 2017 10:22:00 AM
Attachments: USCIS Redelegation 2017_03_29.pdf

All,

Attached is the Re-delegation that was signed by Lori on 3/29. The signed document accepted OCC's suggested edits.

Thanks

Tony

From: Gentry, Anthony E (b)(7)(e)
Sent: Monday, March 27, 2017 1:59 PM
To: OCC-Clearance; Crompton, Wendy C; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L
[redacted]
Importance: High

All, (b)(5)

[redacted]

Thanks

Tony

From: OCC-Clearance (b)(7)(e)
Sent: Monday, March 27, 2017 1:45 PM
To: Gentry, Anthony E; Crompton, Wendy C; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L
[redacted]

The OCC response is being requested by 2:30 today. Please finalize any comments by that time.
Thanks, Cathy

From: Gentry, Anthony E
Sent: Monday, March 27, 2017 12:24 PM

To: OCC-Clearance; Crompton, Wendy C; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L

(b)(7)(e)

[redacted]

w/attachment

From: Gentry, Anthony E (b)(7)(e)
Sent: Monday, March 27, 2017 12:23 PM
To: OCC-Clearance; Crompton, Wendy C; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L

[redacted]

All,

(b)(5)

The attached contains my suggested edit and comments –

[redacted]

Thanks

Tony

From: OCC-Clearance
Sent: Monday, March 27, 2017 12:13 PM
To: Crompton, Wendy C; Gentry, Anthony E; Groom, Molly M; Gaffin, Elizabeth S; Zill, Katherine F; Hinds, Ian G; Gregory, Peter D; Forest, Laura L

[redacted]

Here is the official tasking from Exec Sec.

(b)(7)(e)

Cathy

Catherine Muhletaler for OCC-Clearance
Special Counsel to the Deputy Chief Counsel
DHS | USCIS | Office of the Chief Counsel

From: Barnes, Aisha **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 27, 2017 12:04 PM
To: OCC-Clearance
Cc: FDNSExecSec; USCIS Exec Sec

(b)(7)(e)

[redacted]

OCC,

Please refer to attached for review and response. Disregard the document sent in the previous email.

Respectfully,

Aisha

From: Kilgore, Garry R **On Behalf Of** FDNSExecSec
Sent: Monday, March 27, 2017 12:02 PM
To: USCIS Exec Sec (b)(7)(e)
Cc: FDNSExecSec

[redacted]

This time with redlined document including FDNS' responses.

From: Kilgore, Garry R **On Behalf Of** FDNSExecSec
Sent: Monday, March 27, 2017 11:57 AM
To: USCIS Exec Sec (b)(7)(e)
Cc: FDNSExecSec

[redacted]

EXSO, (b)(5)

[redacted]

Respectfully,
Garry R. Kilgore
US Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

From: Barnes, Aisha **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 27, 2017 10:41 AM
To: FDNSExecSec (b)(7)(e)

[redacted]

(b)(7)(e)

[redacted]

FDNS,

All offices required to respond have done so. **MGT** and **OP&S** provided clearance without comments. **PVY** and **OCC** provided clearance with the attached comments.

Let me know if any additional information is needed.

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

From: Barnes, Aisha **On Behalf Of** USCIS Exec Sec
Sent: Monday, March 27, 2017 8:09 AM
To: USCIS Exec Sec
Cc: FDNSExecSec
Subject: RE: Document sent for concurrence "Delegation of Authority to Conduct Certain Law Enforcement Activities Including But Not Limited to Accessing Internet and Publicly Available Social Media Content Using a Fictitious Account or Identity"

Good morning FDNS,

Per conversation and email the task was sent out the same day received. Please refer to the attached. Also, for future references please indicate in your email if your office would like to be cc'd on the outgoing task.

Respectfully,

Aisha Barnes
Management and Program Analyst
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services

[redacted] (b)(6)

From: Kilgore, Garry R **On Behalf Of** FDNSExecSec
Sent: Monday, March 27, 2017 7:59 AM
To: USCIS Exec Sec
Cc: FDNSExecSec (b)(7)(e)

[redacted]

Good Morning EXSO,

Checking in to see if the below tasking request was ever sent out (if so I don't think we were copied).

Thanks ahead of time for your help.

Respectfully,
Garry R. Kilgore
US Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

From: Barnes, Aisha **On Behalf Of** USCIS Exec Sec (b)(6) (b)(7)(e)
Sent: Friday, March 24, 2017 2:28 PM
To: FDNSExecSec; USCIS Exec Sec

[redacted]

Good afternoon,

This email confirms receipt of this task.

Respectfully,

Aisha Barnes
Management and Program Analyst (b)(6)
Office of the Executive Secretariat
U.S. Citizenship and Immigration Services

[redacted]

From: Kilgore, Garry R **On Behalf Of** FDNSExecSec
Sent: Friday, March 24, 2017 2:20 PM
To: USCIS Exec Sec
Cc: FDNSExecSec; Quinn, Kevin T; Matthews, Tara A; Matthews, Tara A; Swanson, Toni

(b)(7)(e)

[redacted]

Good afternoon EXSO, (b)(7)(e)

[redacted]

FDNS would like to have the document cleared by 12pm Monday, March 27, 2017.

Please note that AD1's office is aware of this tasking and looking for the cleared document.

Respectfully,
Garry R. Kilgore
US Citizenship and Immigration Services
Department of Homeland Security

[redacted] (b)(6)

PAGE WITHHELD PURSUANT TO

(b)(5)

(b)(7)(e)

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Office of the Chief Counsel
Washington, DC 20529-2120

U.S. Citizenship and Immigration Services

(b)(5) (b)(7)(e) January XX, 2016

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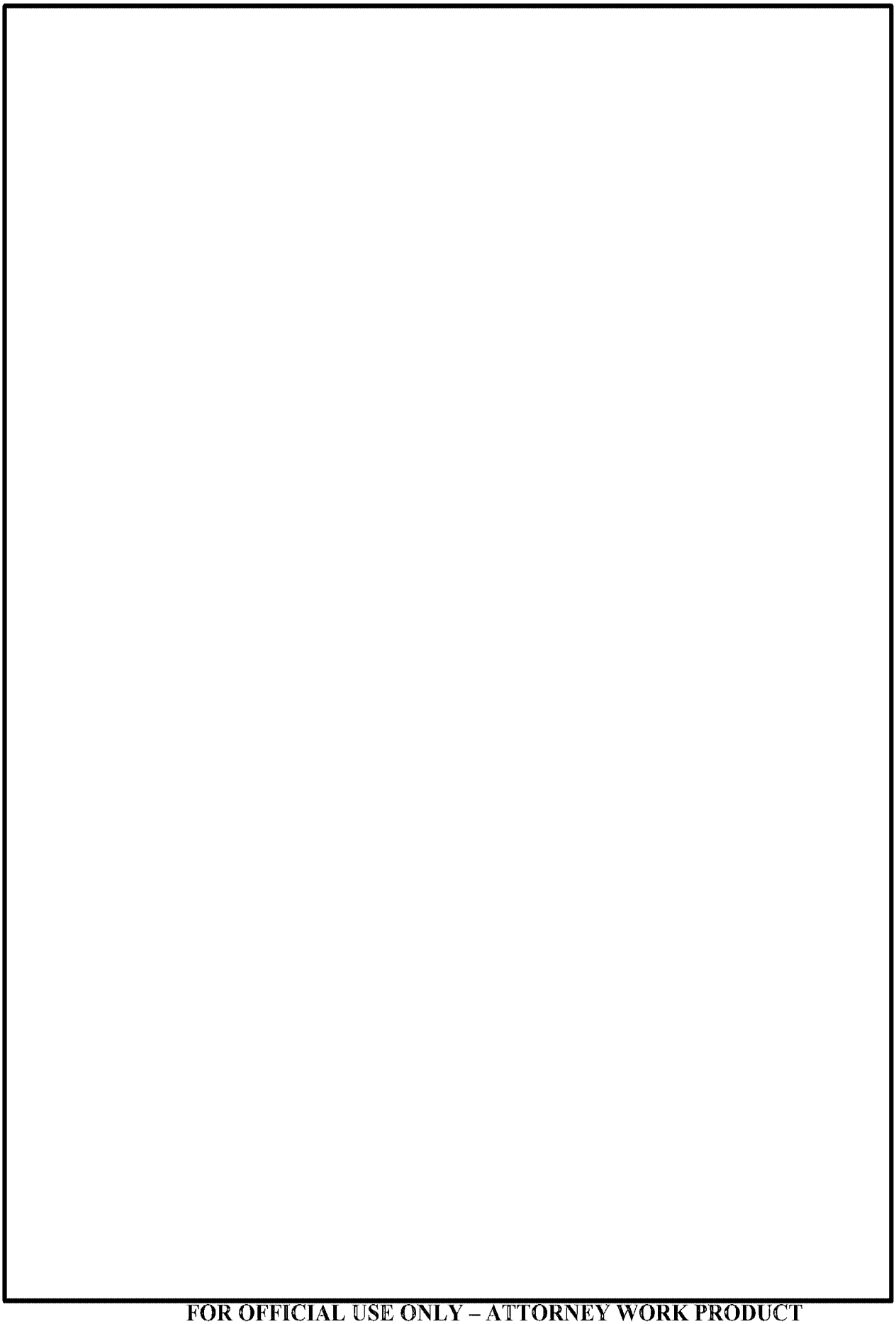
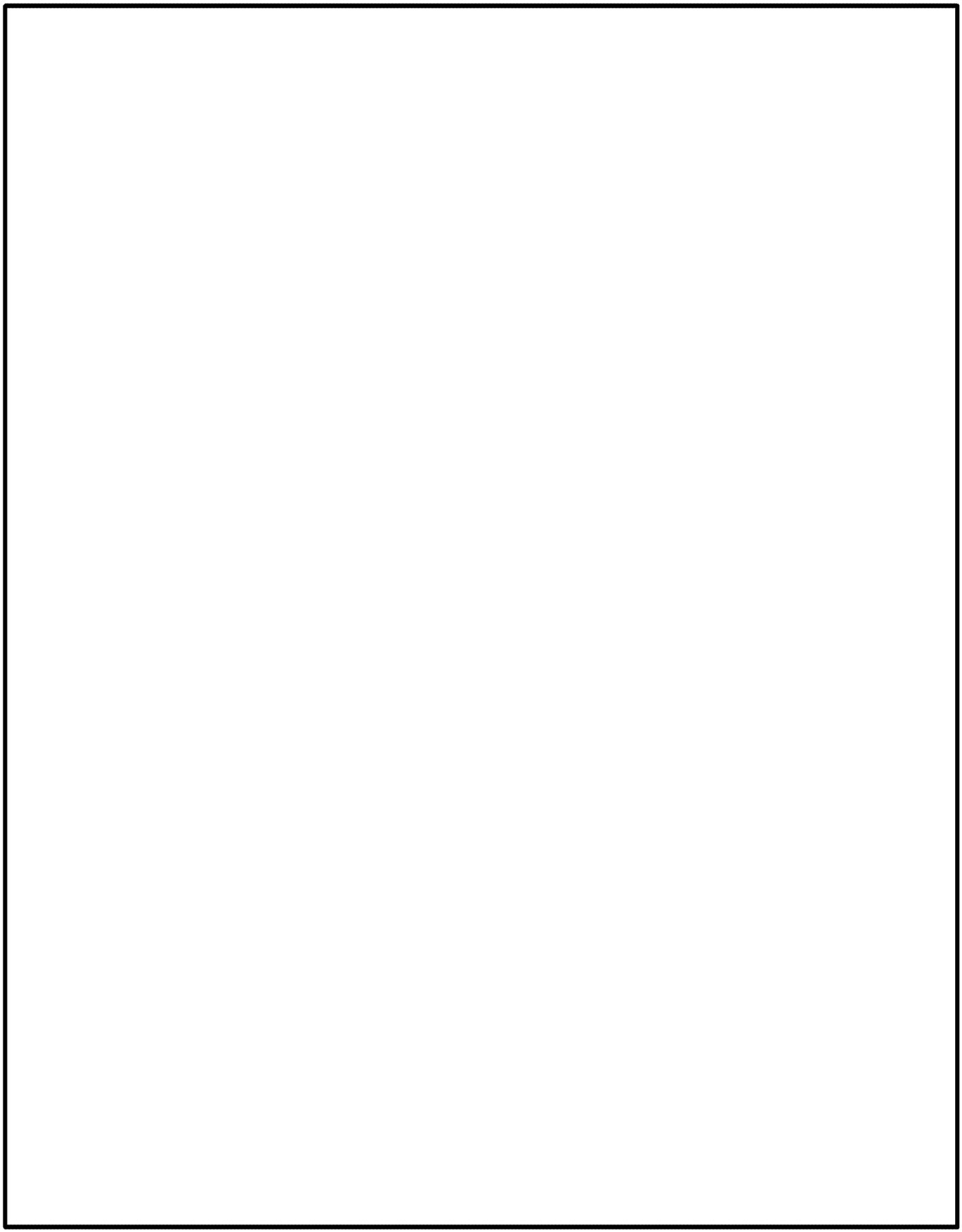
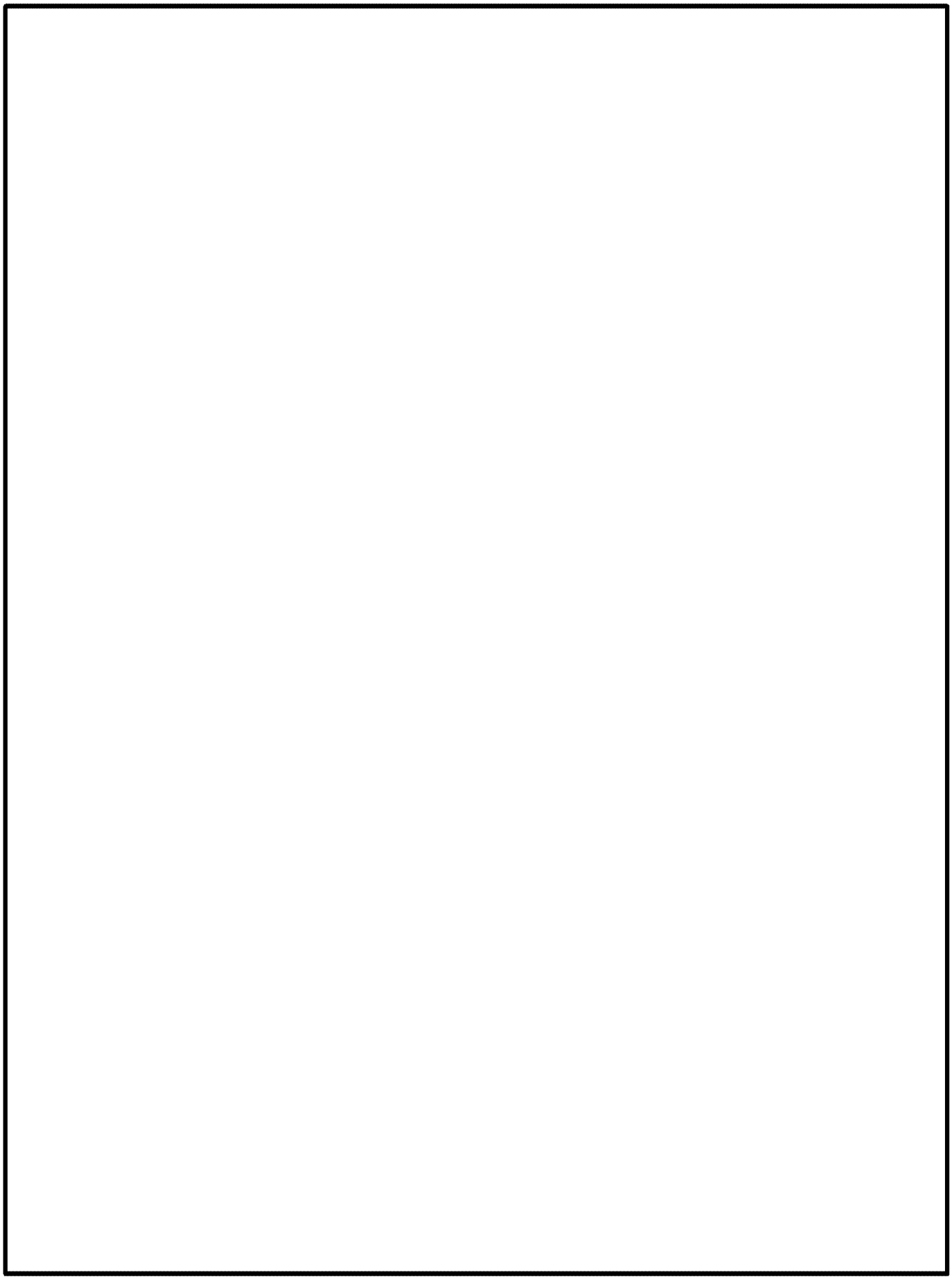
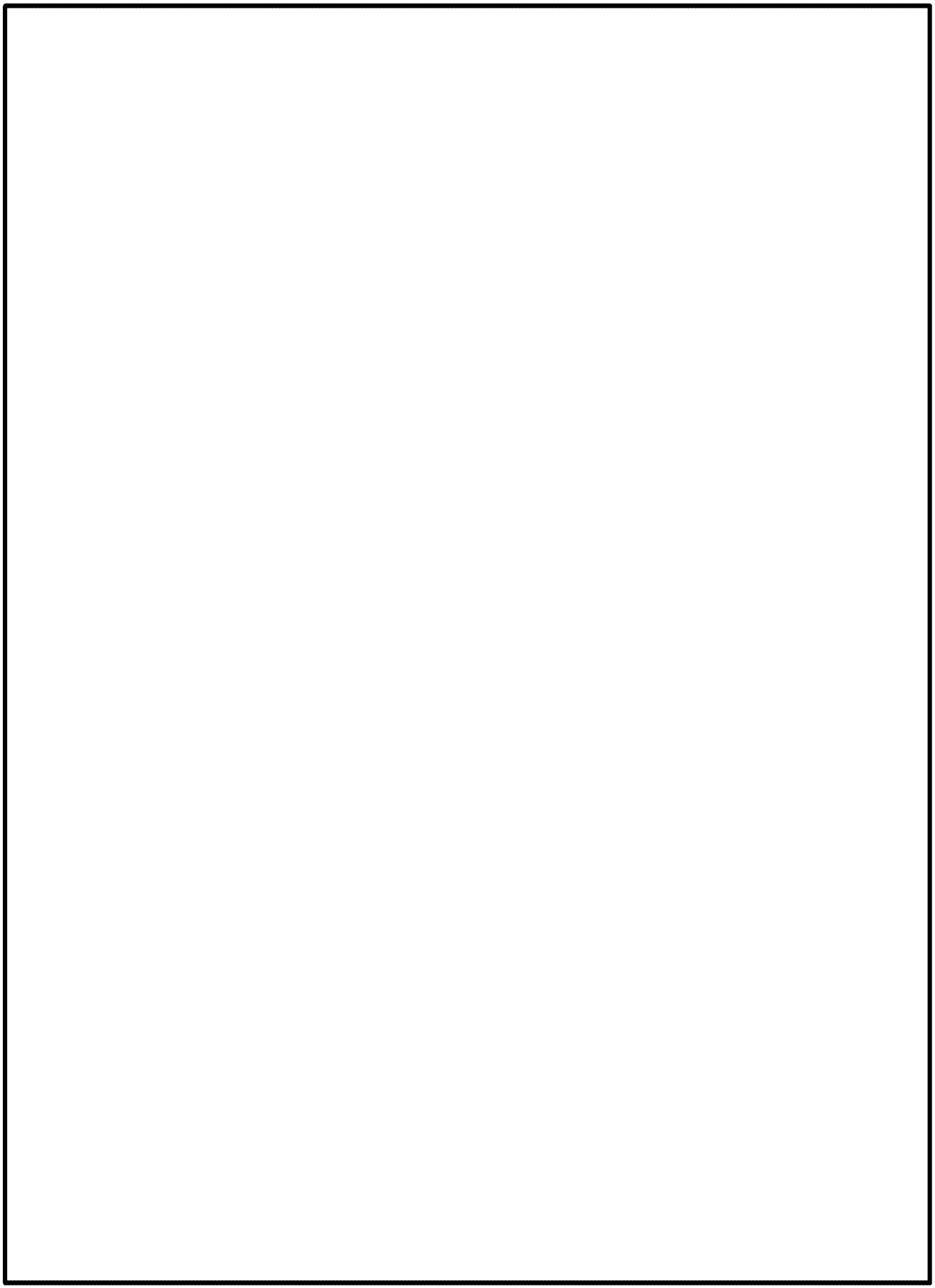
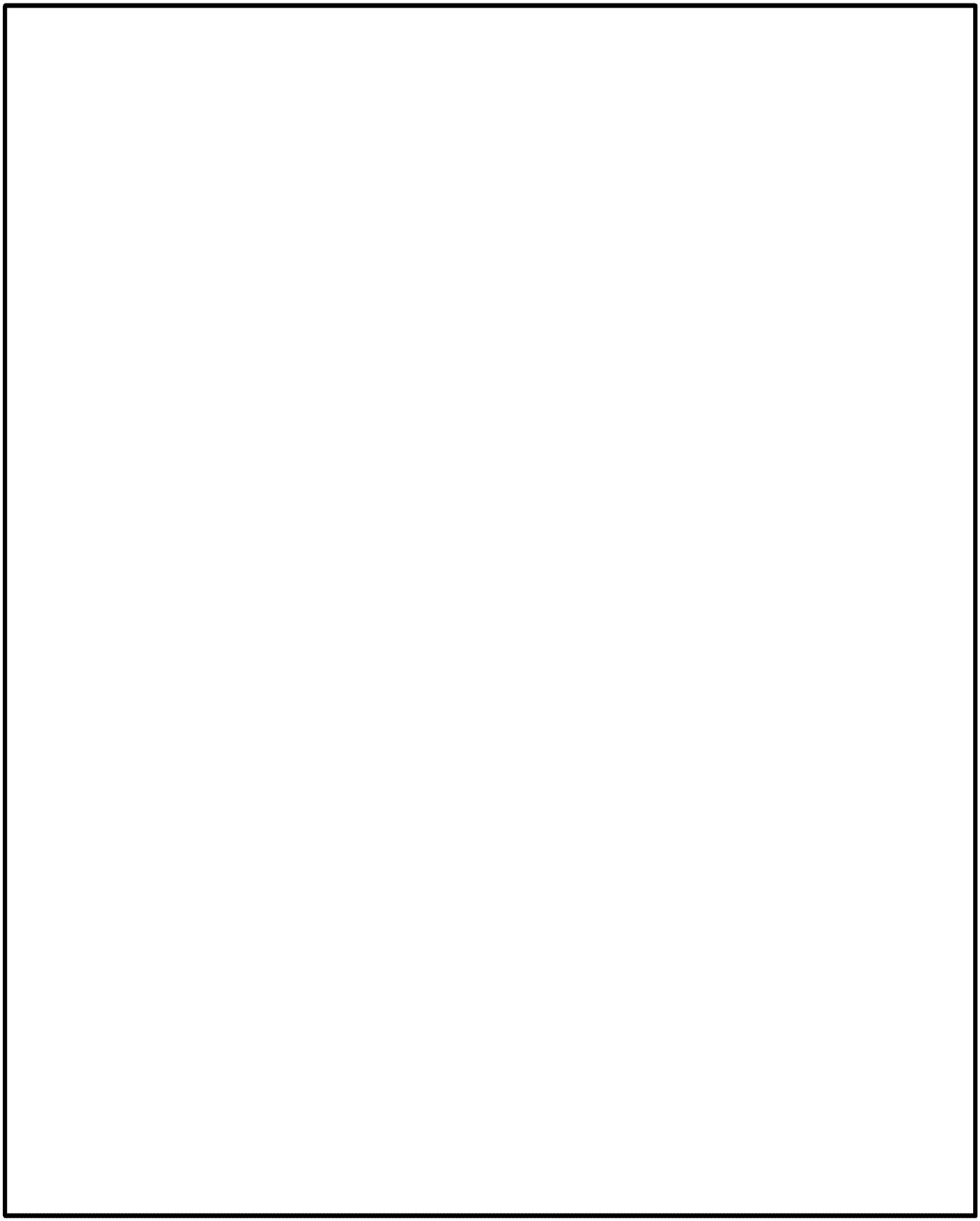
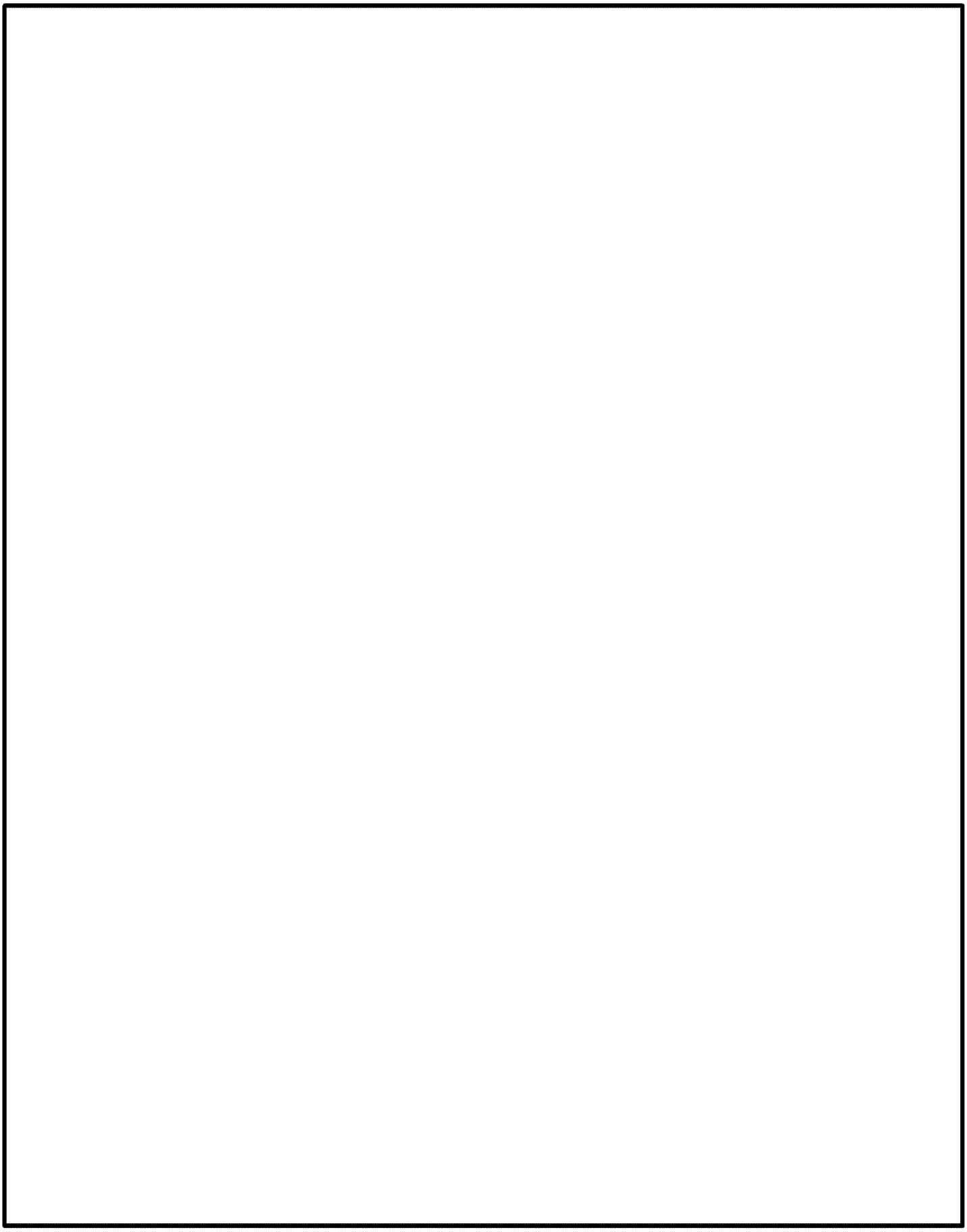


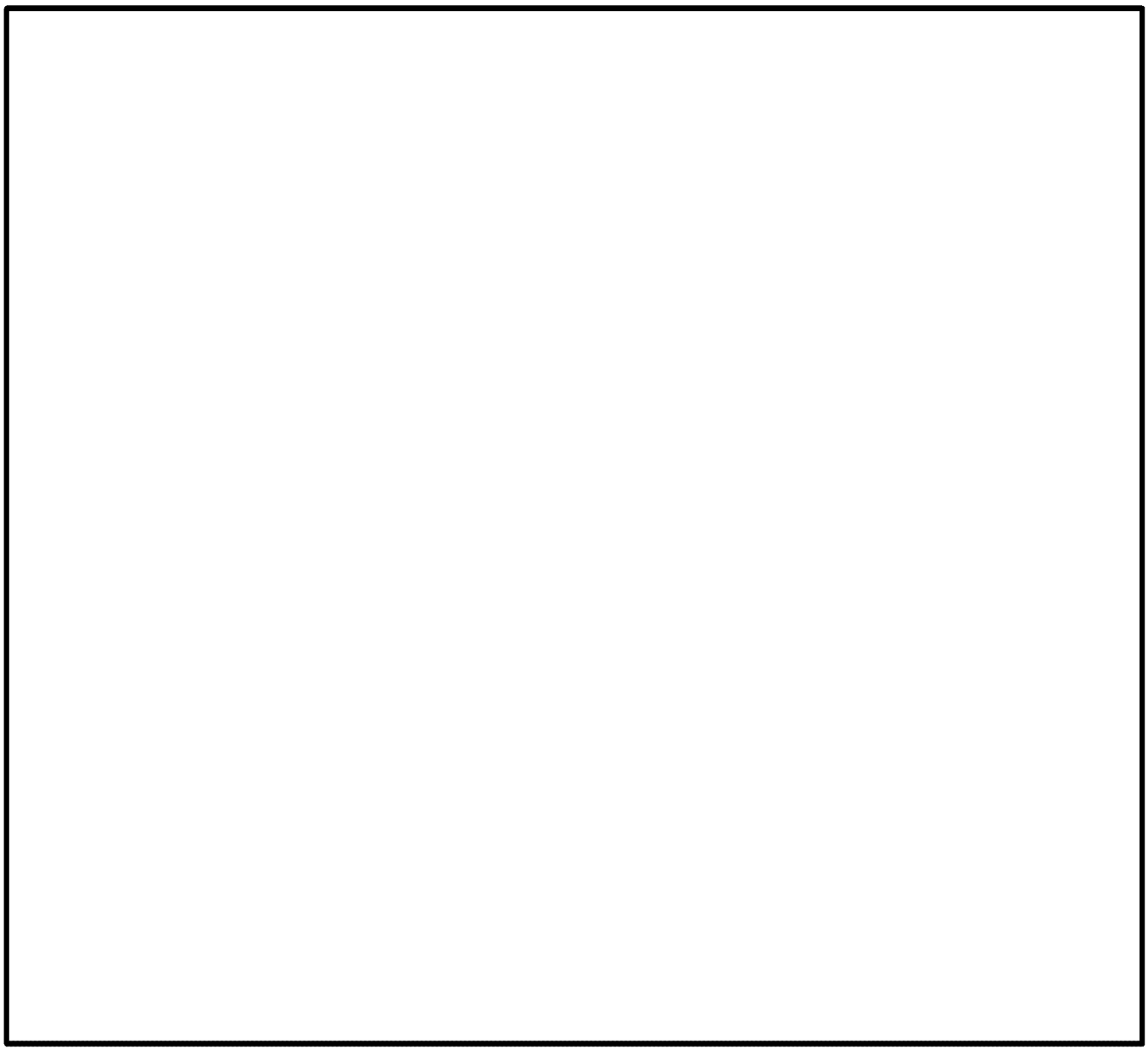






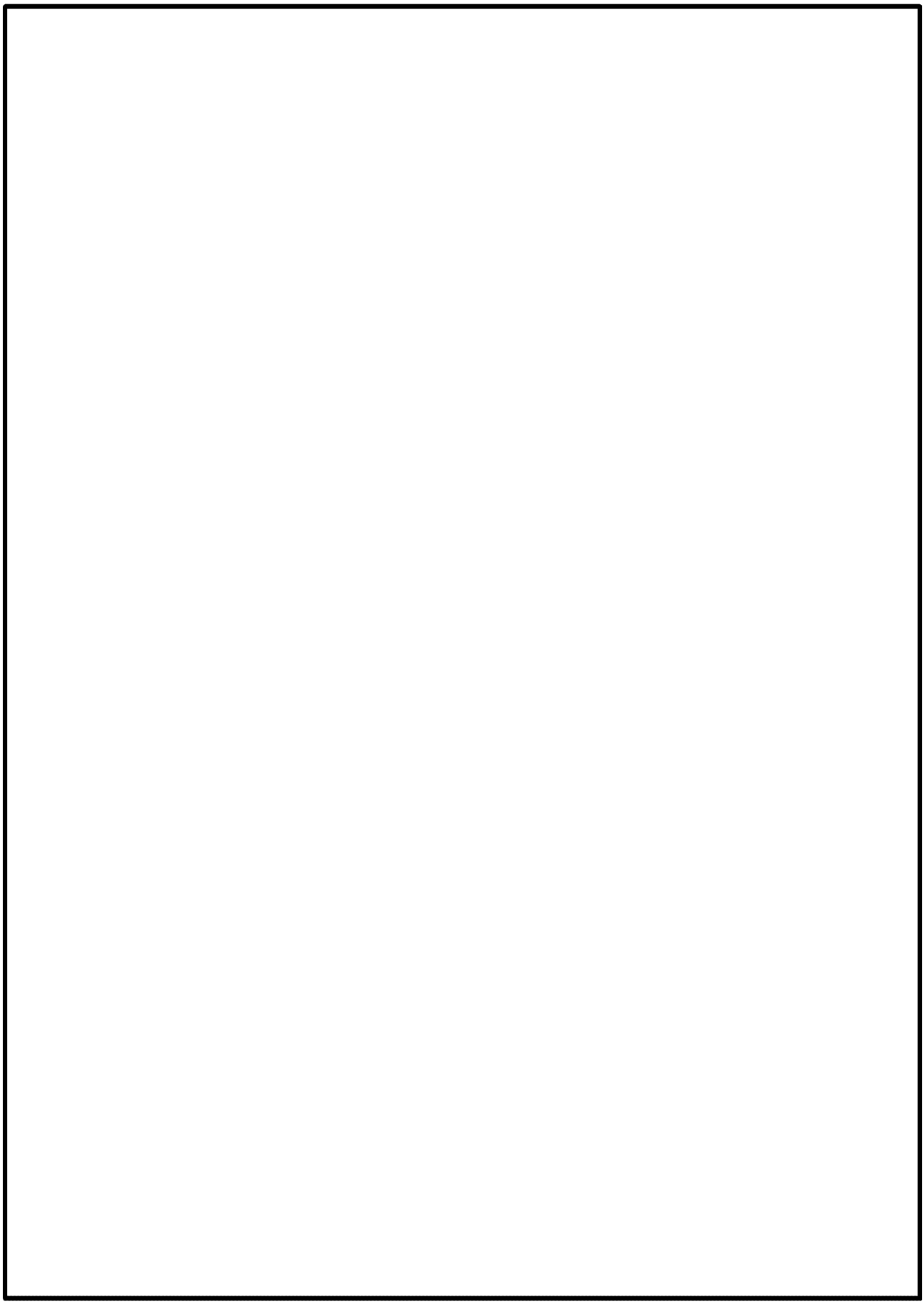


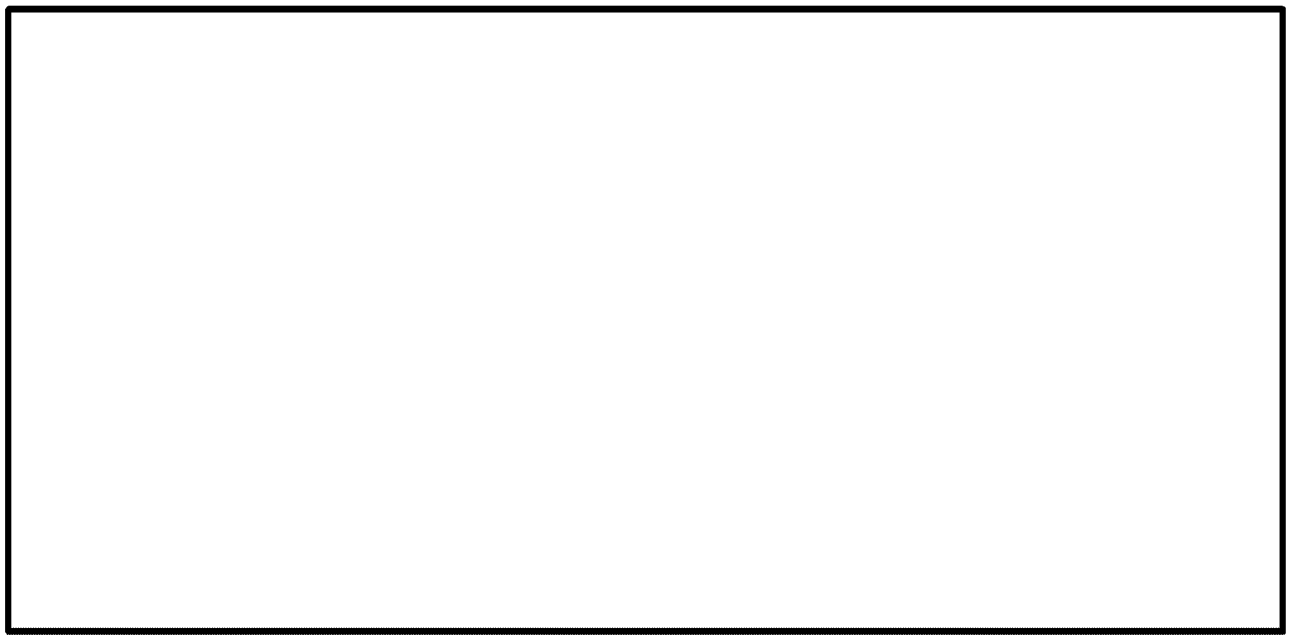


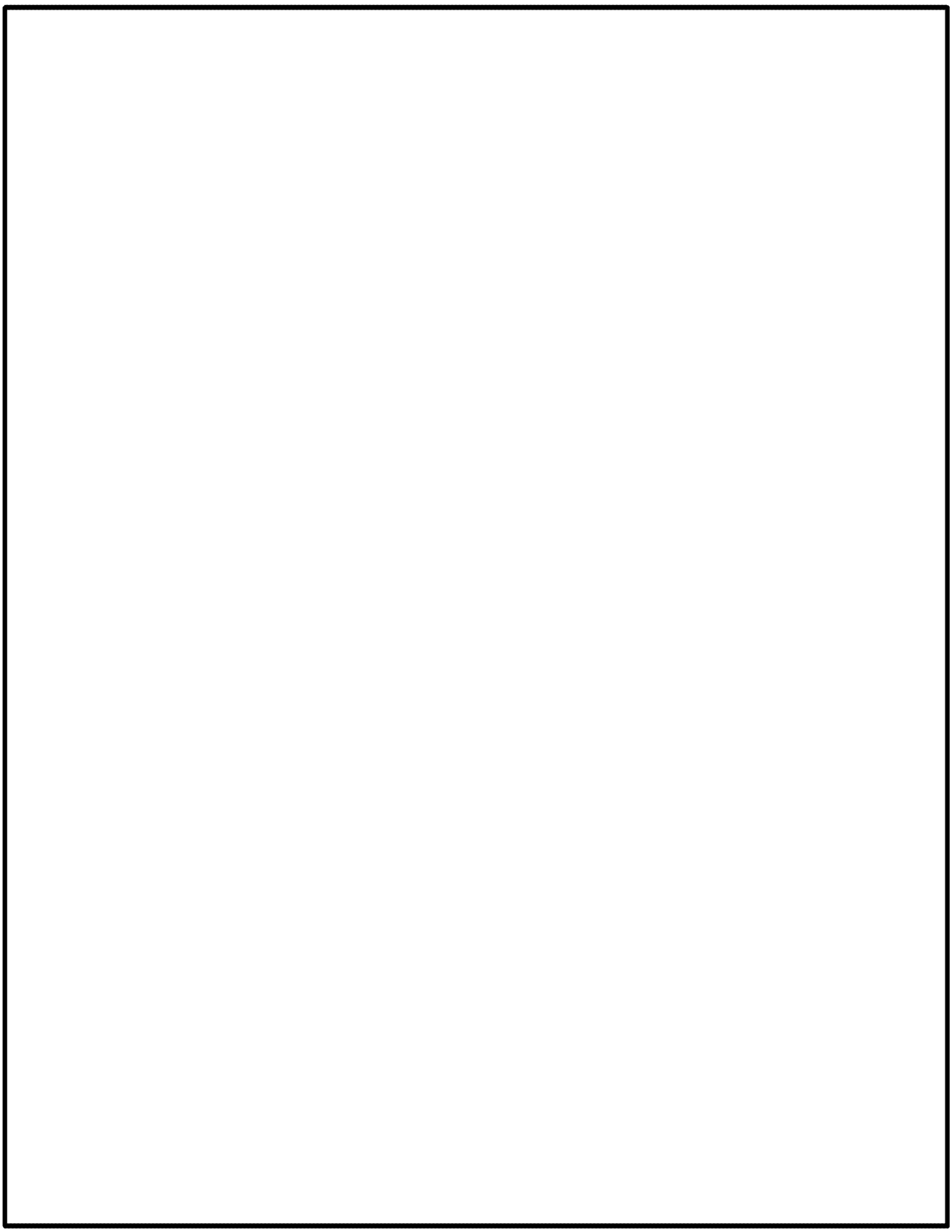


Annex C –
Summary of Authorities cited in the individual USCIS Approved SMOUTS

Benefits Determinations







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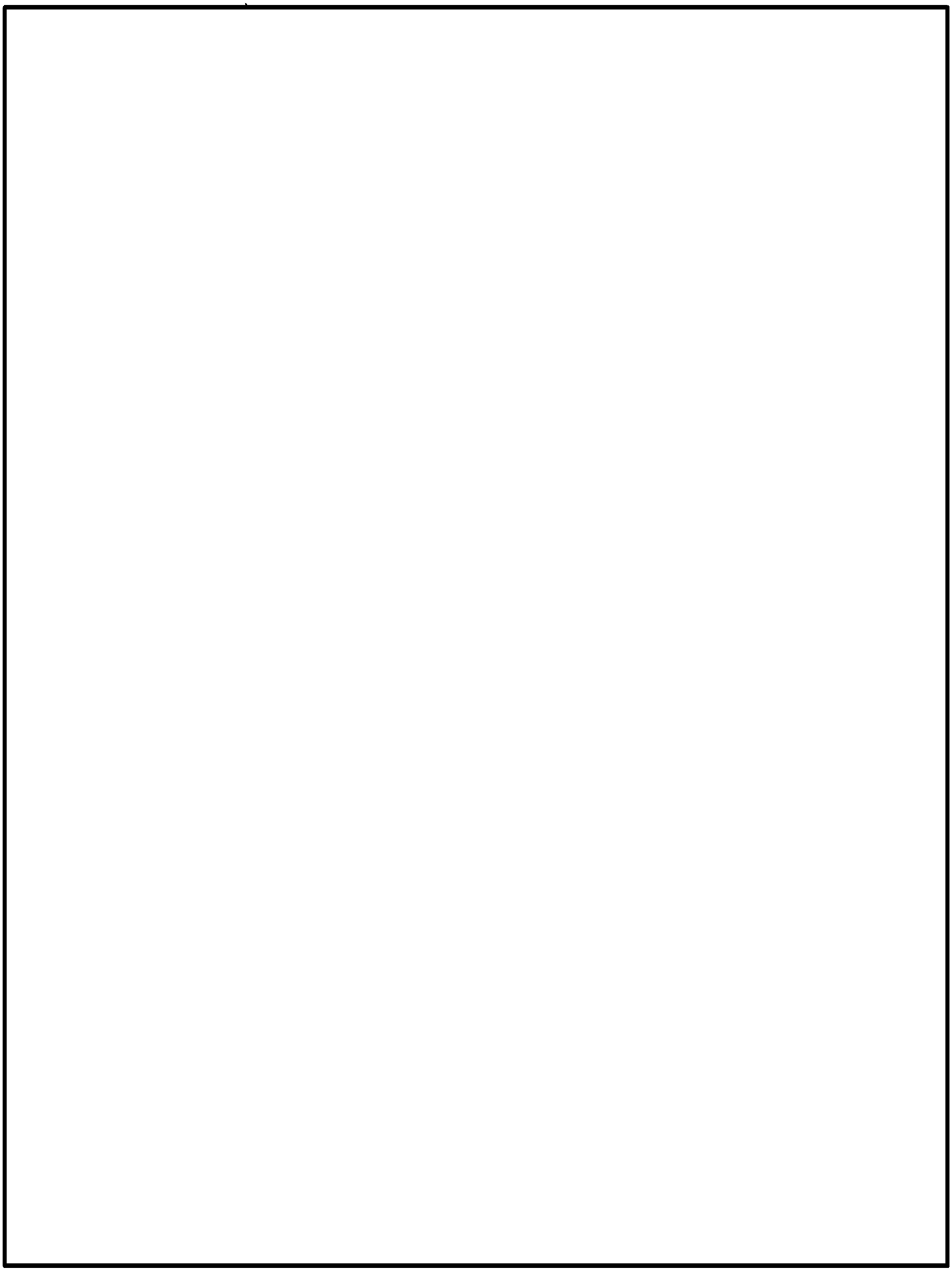

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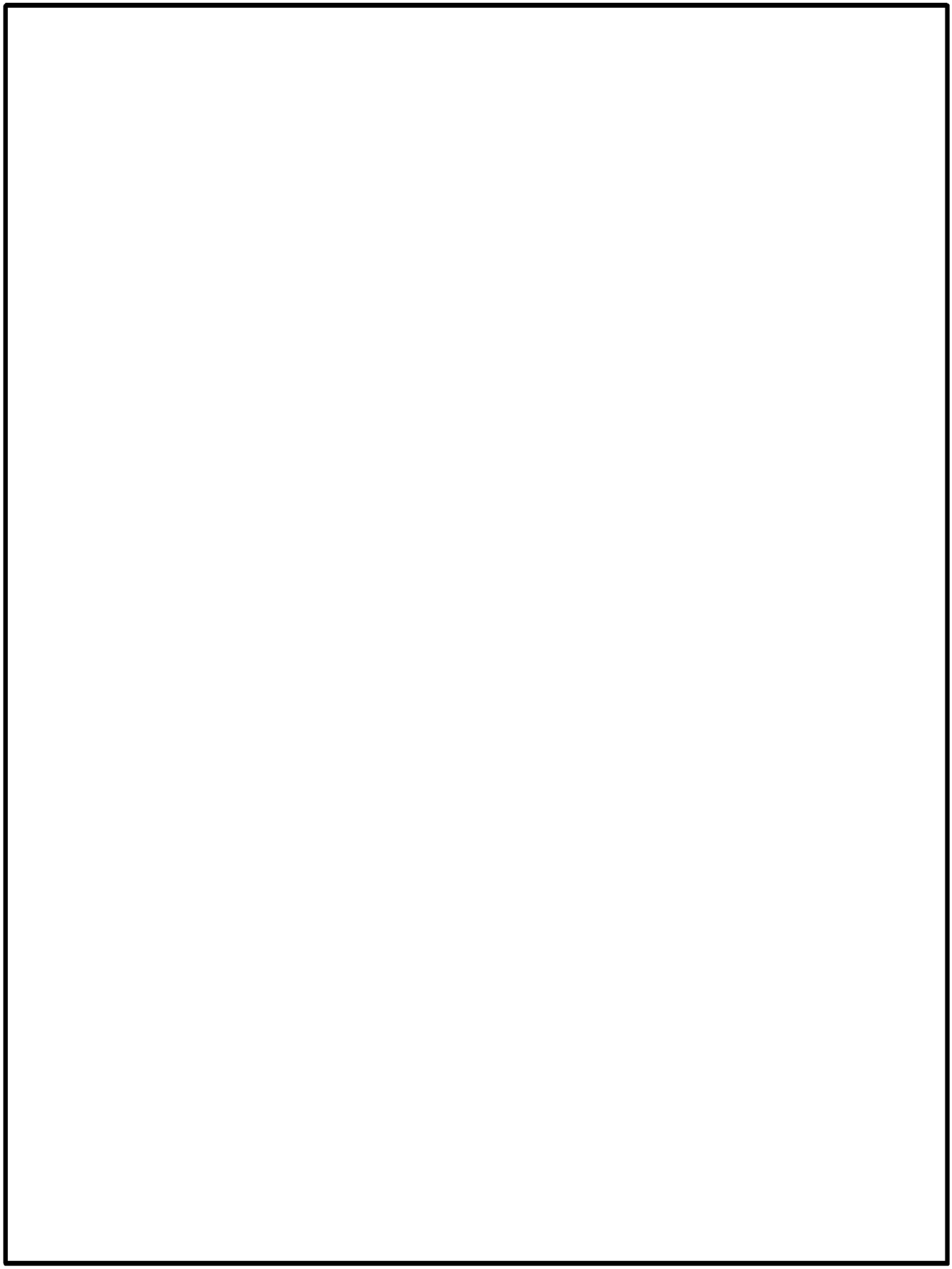

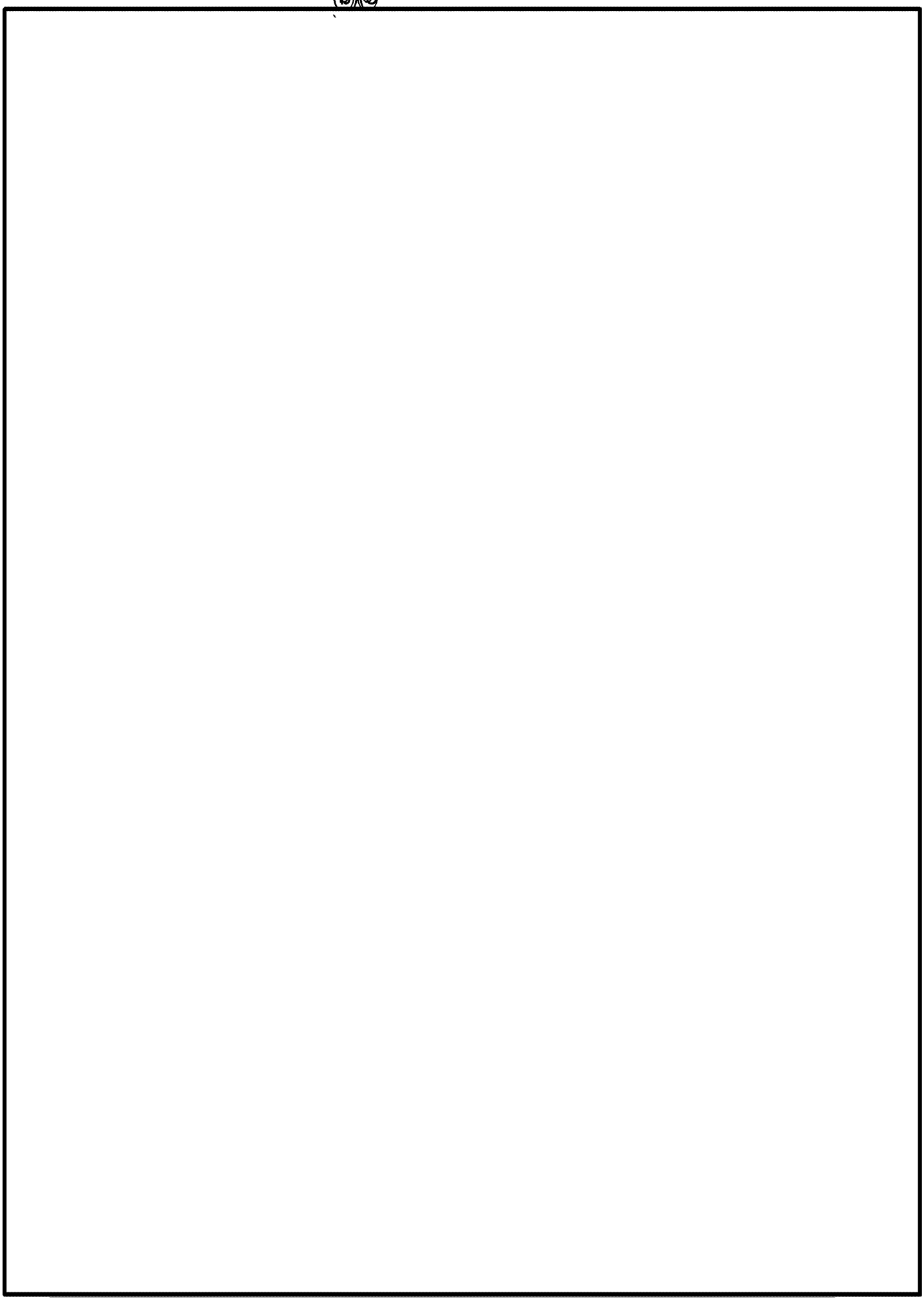

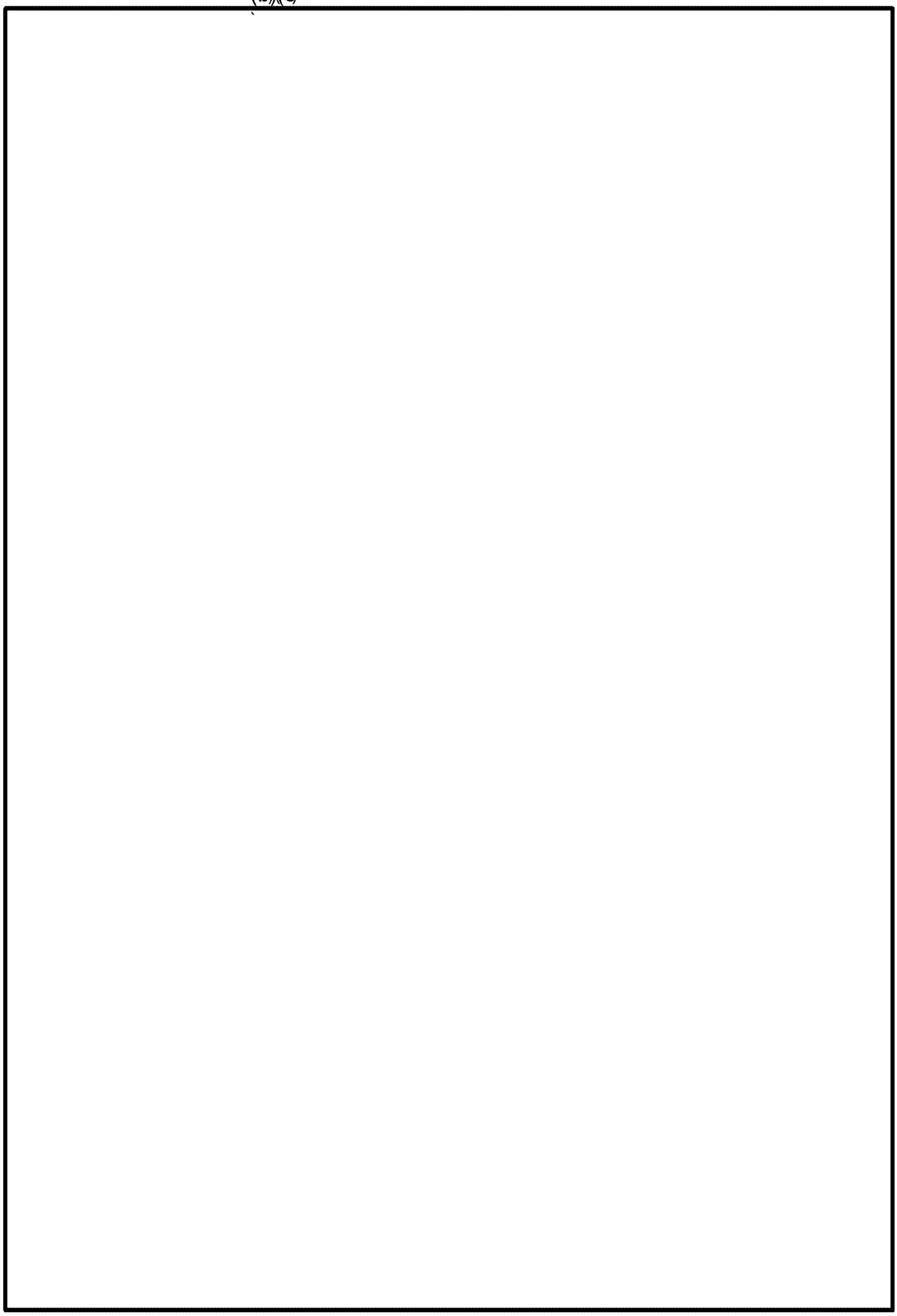

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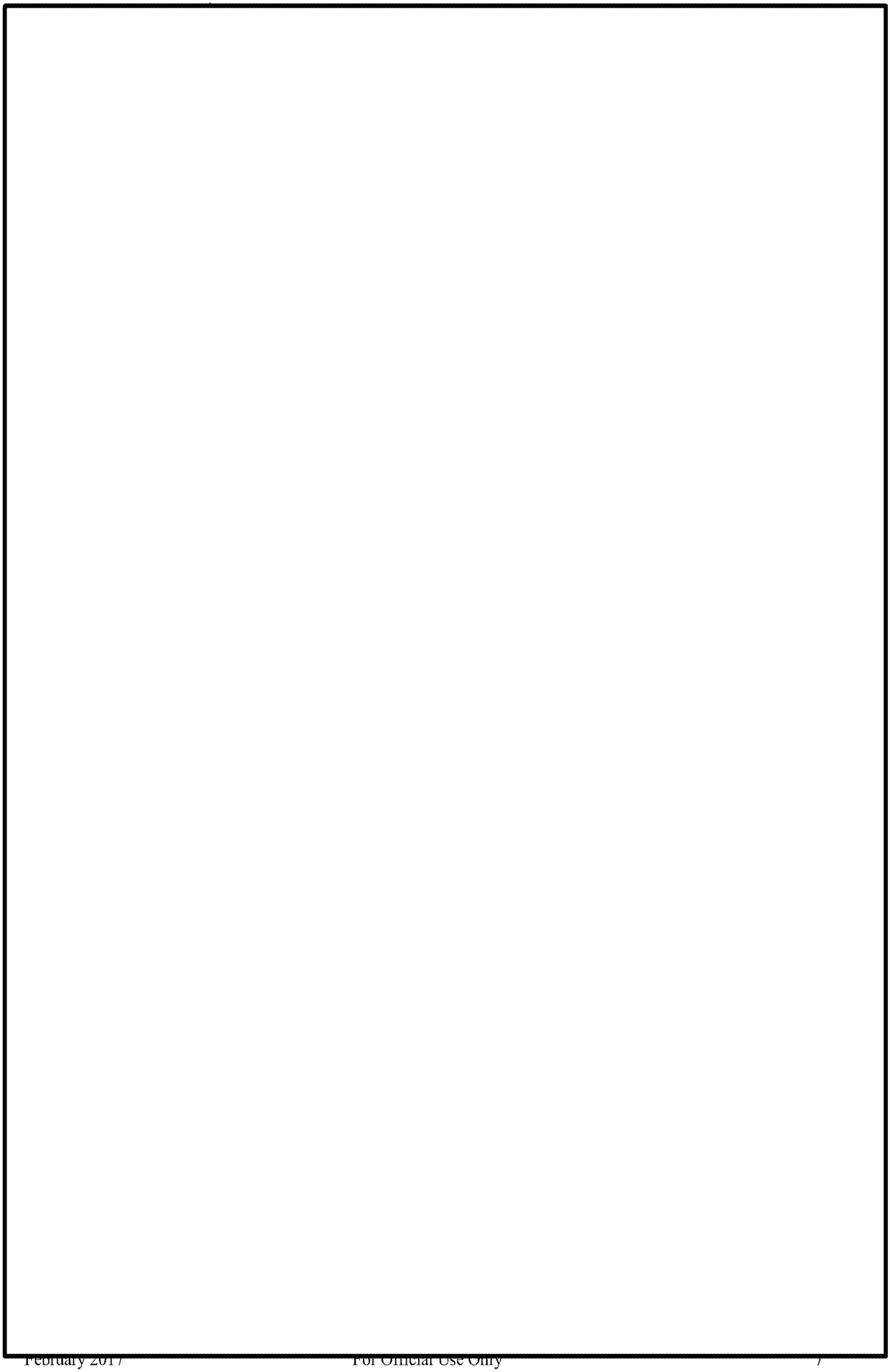

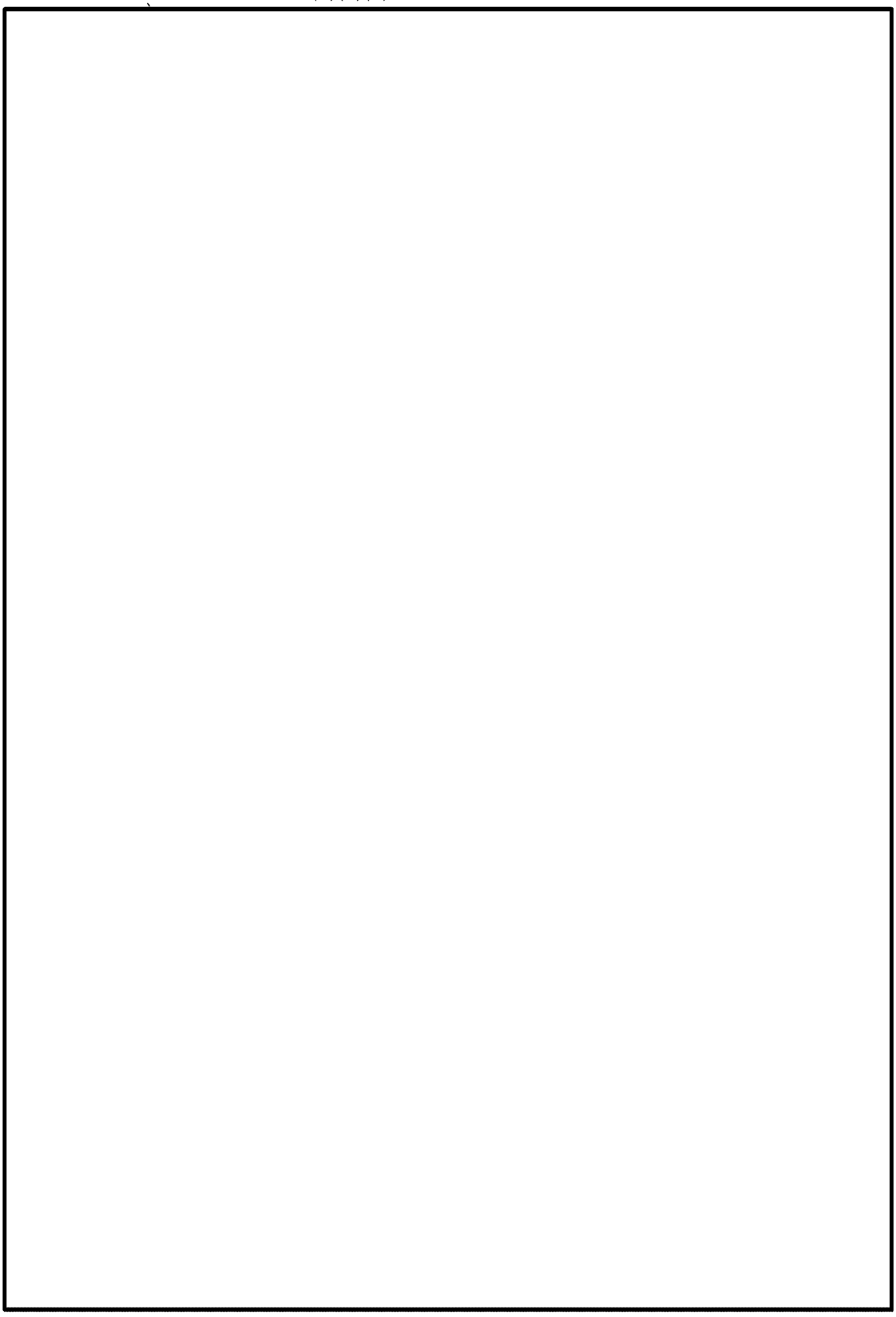

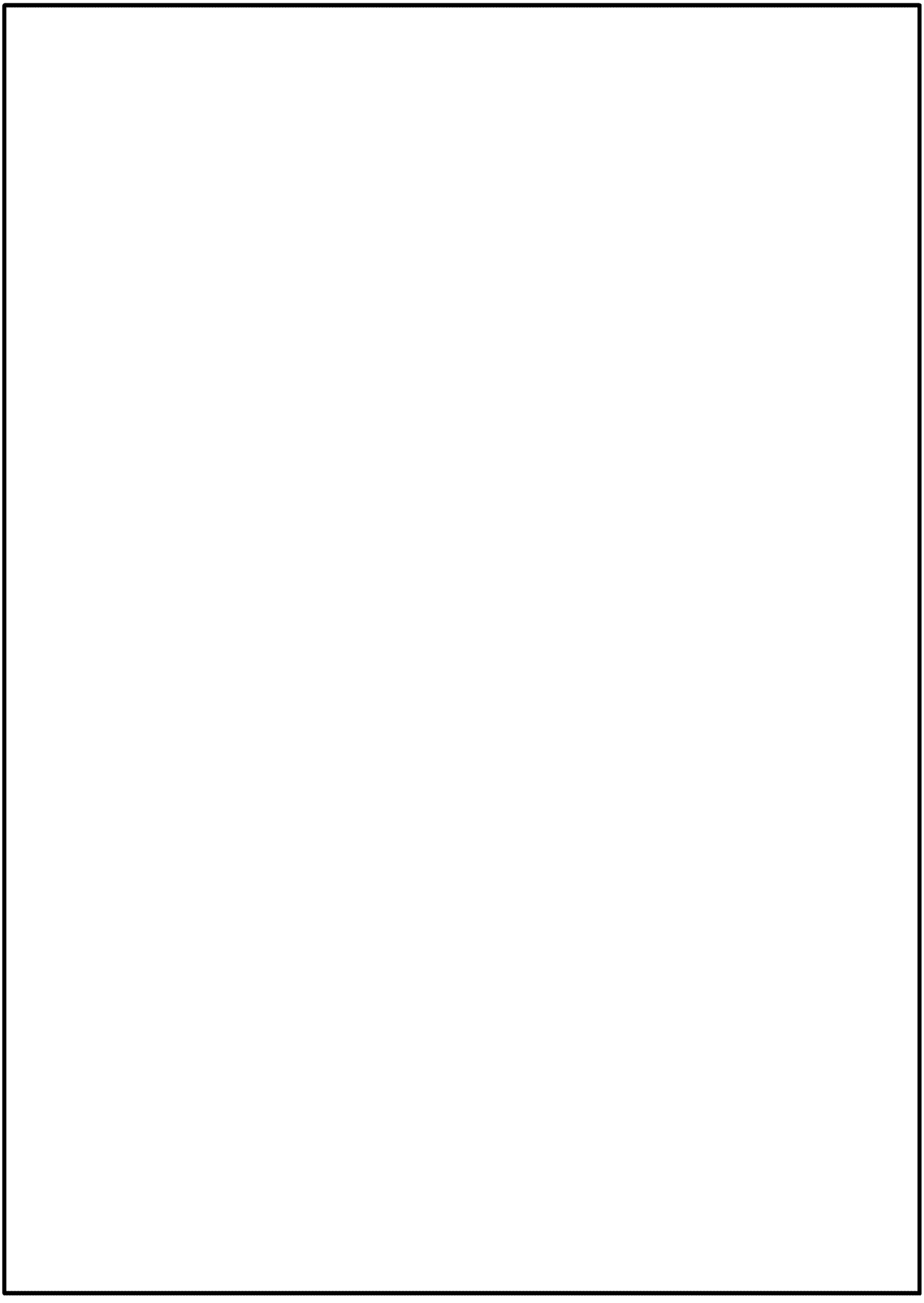

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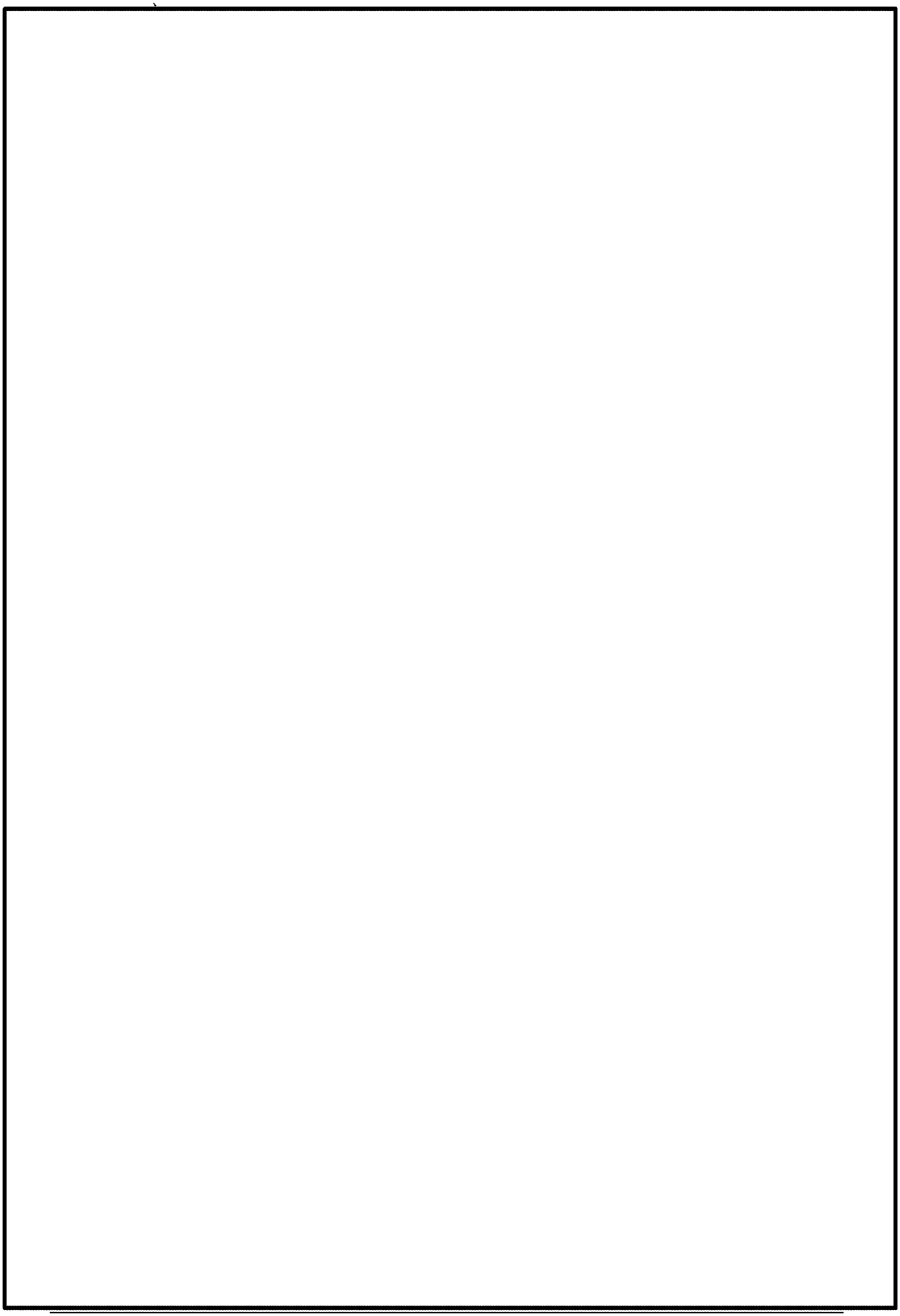

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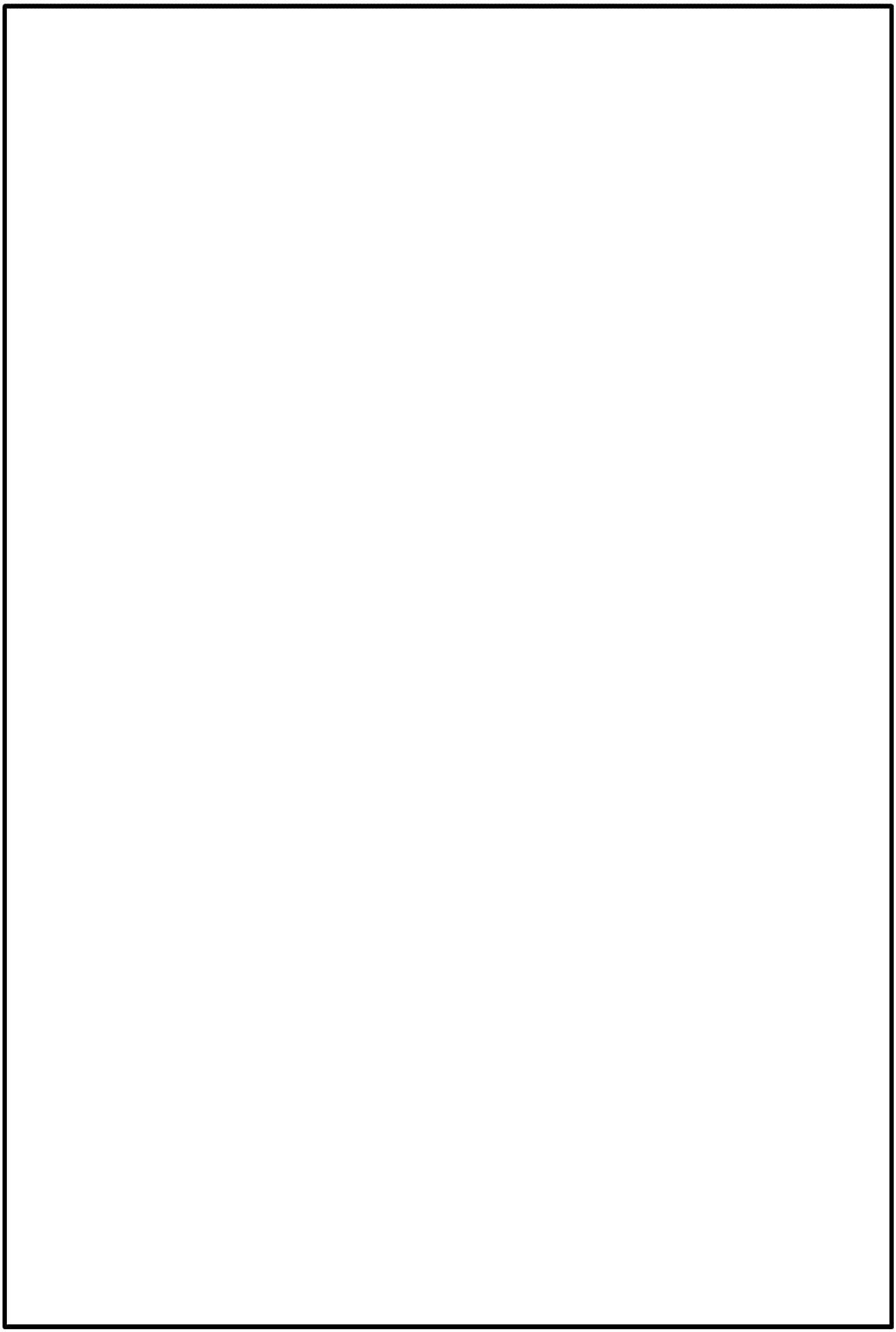

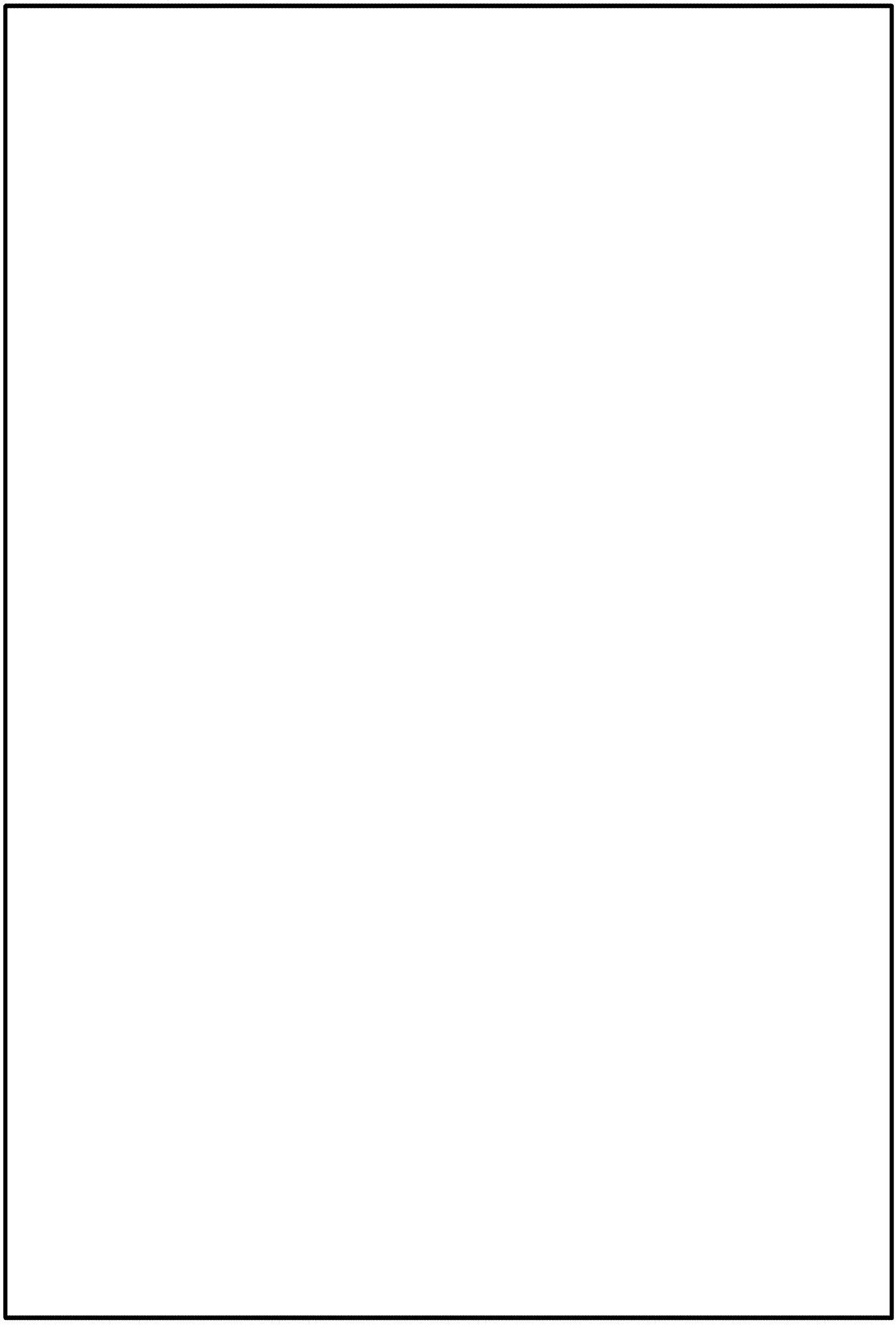

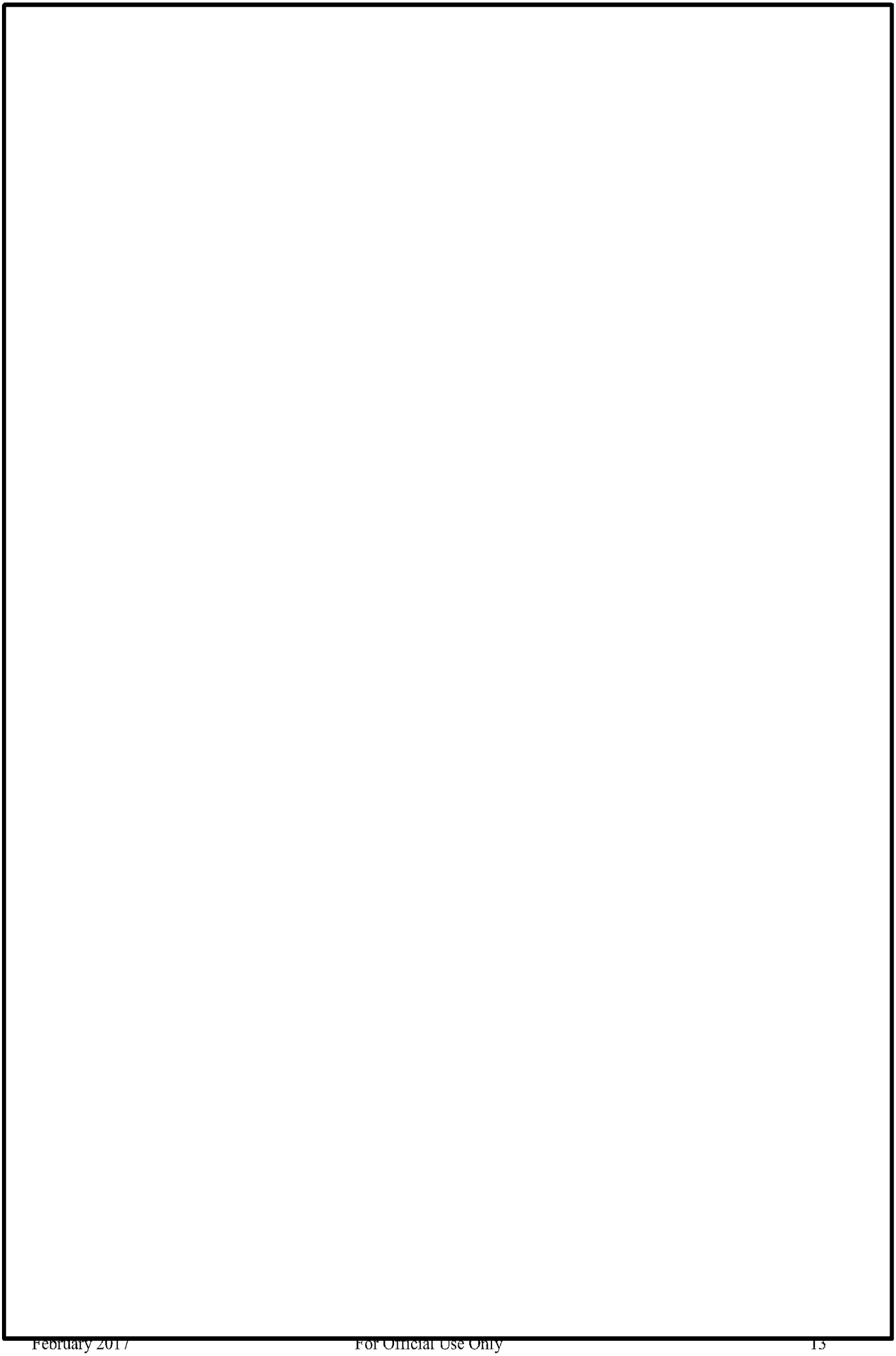

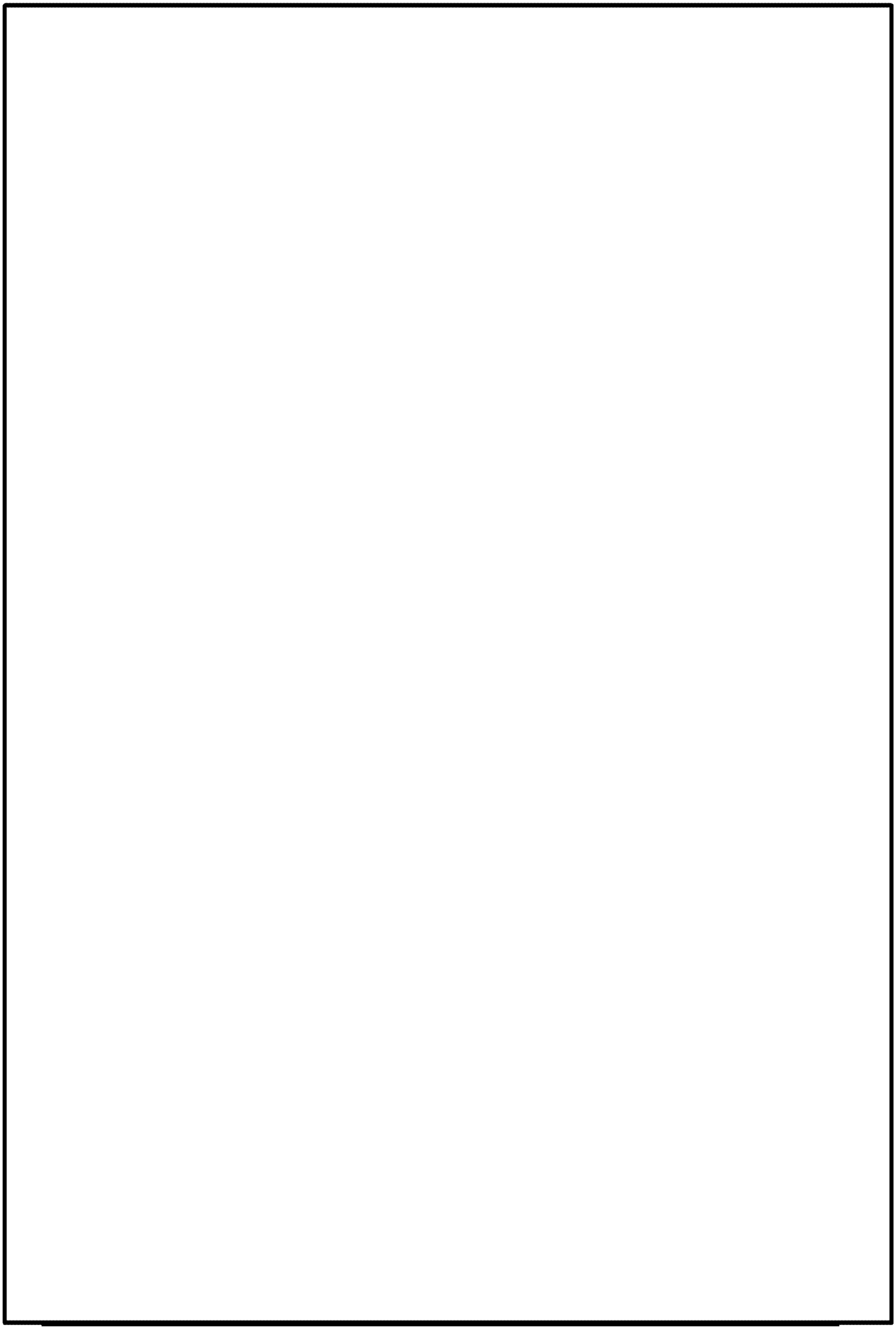

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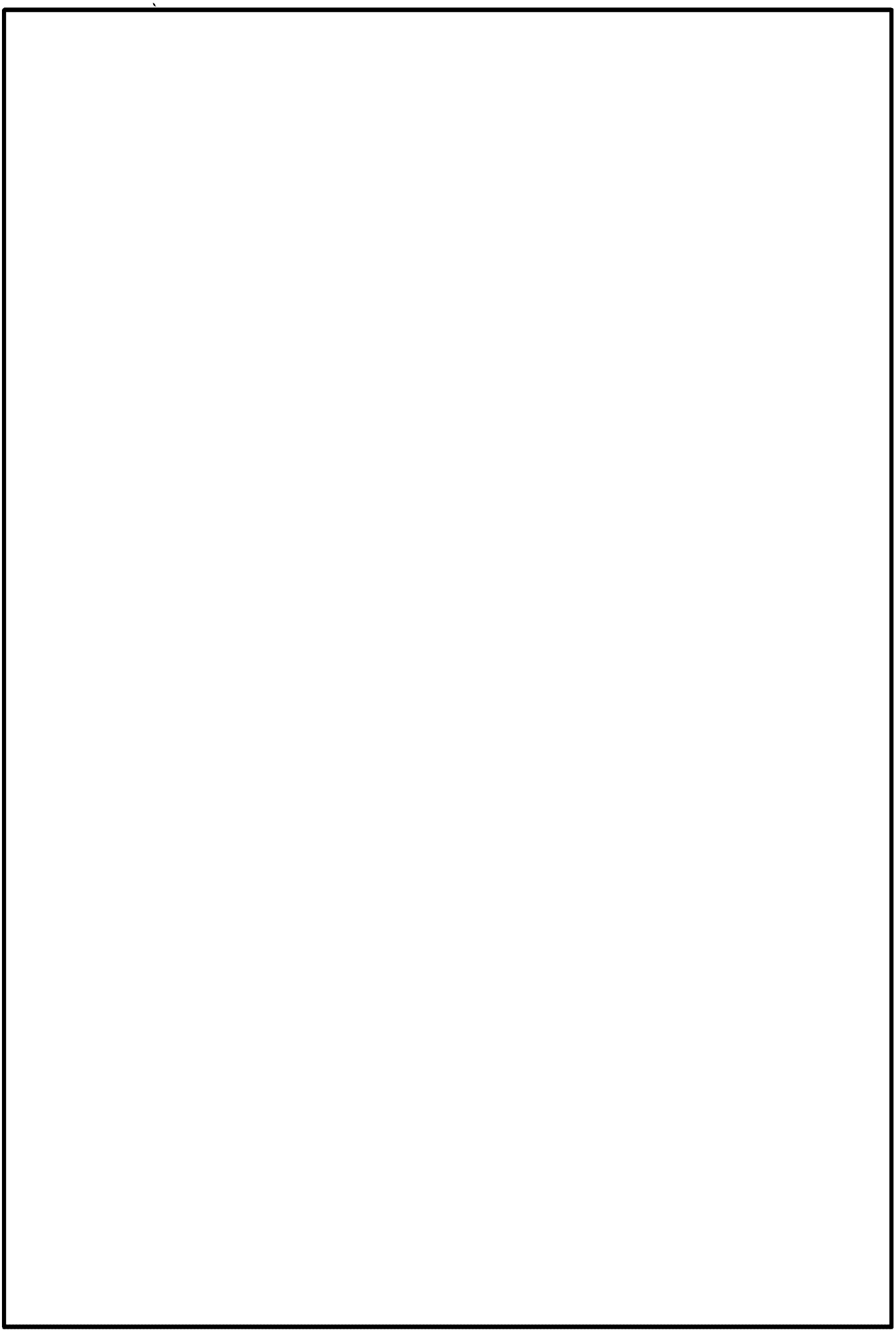

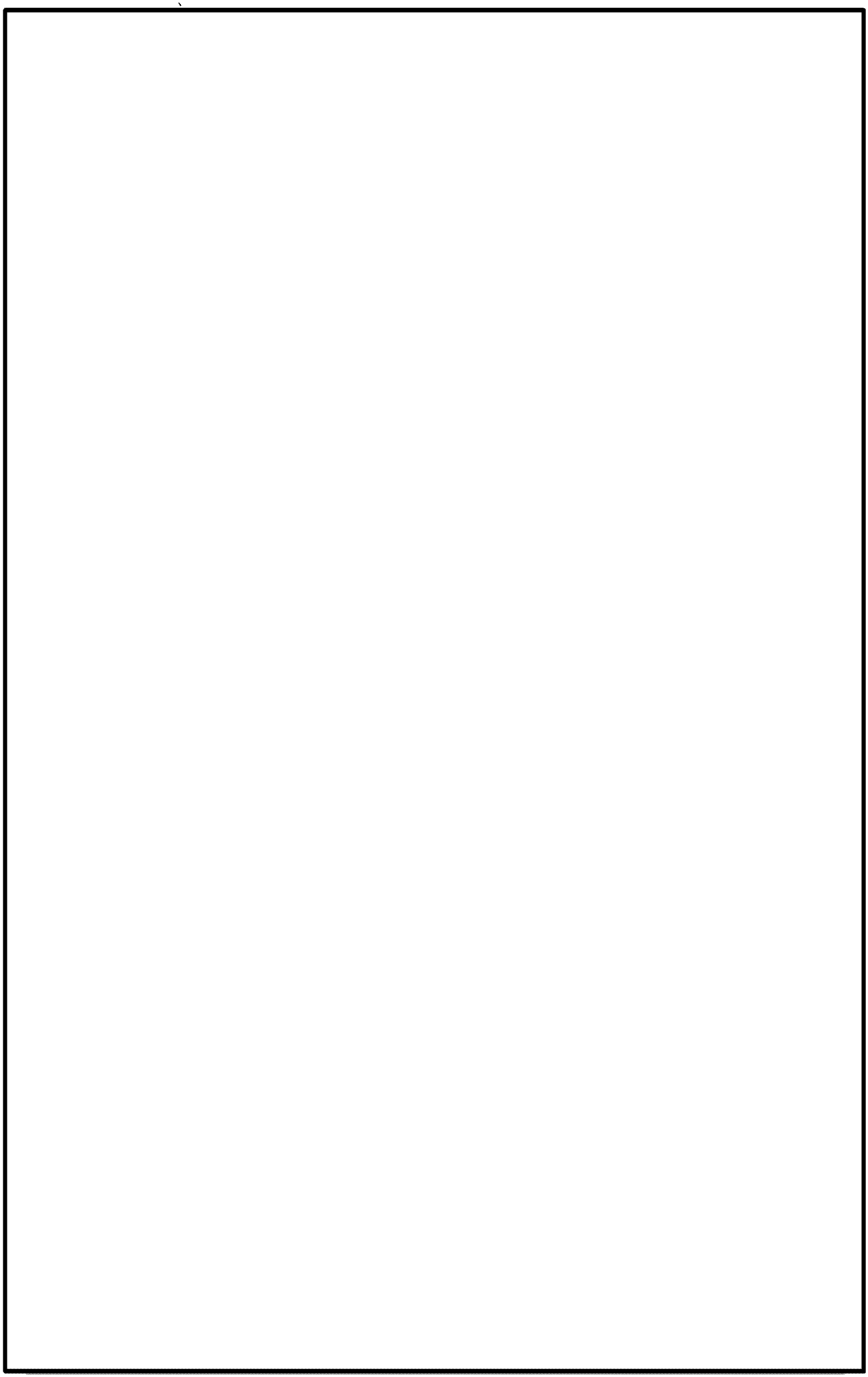

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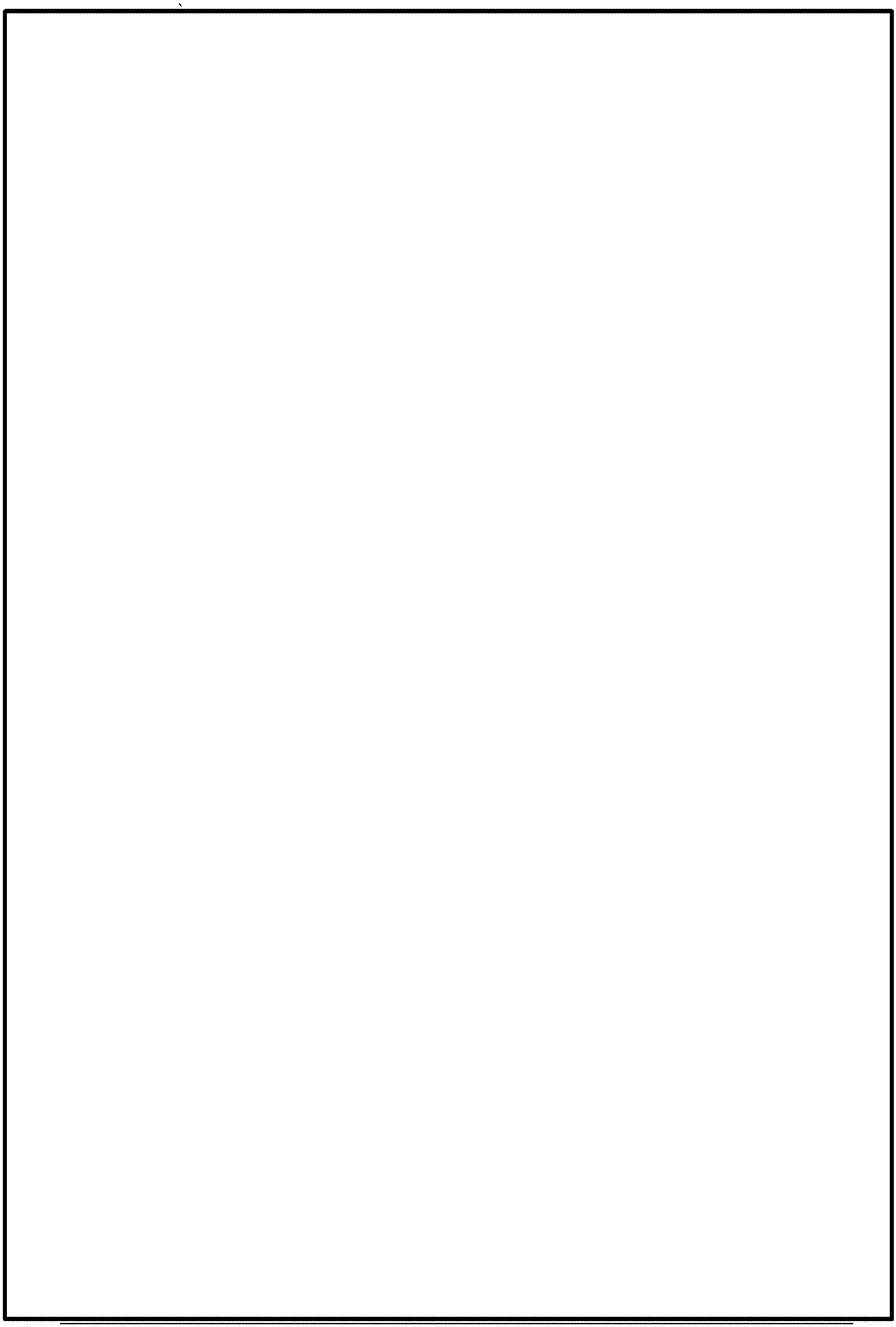

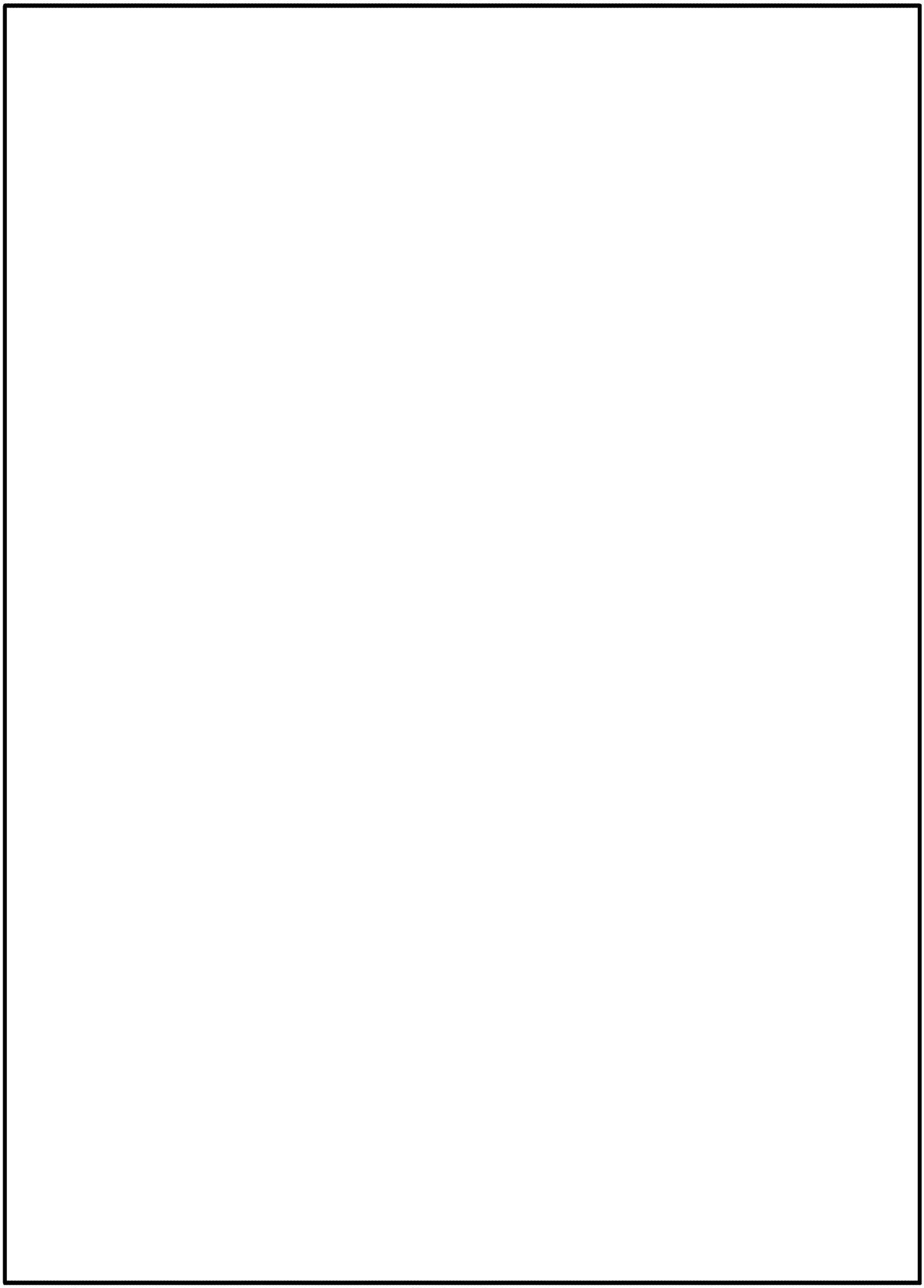

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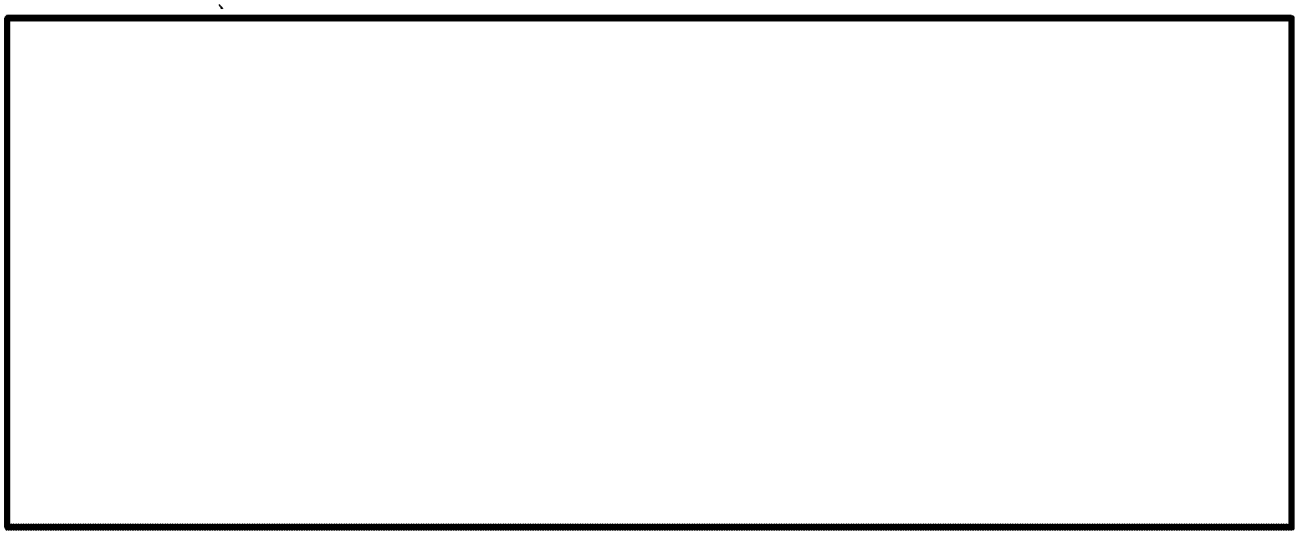

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From:	Forest, Laura L
To:	Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E
Subject:	FW: Docs for USCIS OCC
Date:	Wednesday, January 25, 2017 4:00:17 PM
Attachments:	2010 OGC SM memo.pdf FBI Domestic Investigations and Operations Guide -DIOG- 2013 Version Part 01 of 01.pdf Module 1 CRCL FINTEL CRA Training Pilot (CLASS DISPLAY) (LOCKED 20160923).pptx Module 2 CRCL FINTEL CRA Training Pilot (Instructor Guide) (LOCKED 20160926).docx Module 3 CRCL FINTEL CRA Training Pilot (Instructor Guide) (LOCKED 20160926).docx Policy Directive 262-11, DHS Federal Information Sharing Environment Privacy and Civil Liberties Protection Policy.pdf IA Intelligence Oversight Interim Policy Memo.pdf CRCL Guidelines for Intel Products Final 9 19 14 CLEAN.PDF

This is the email and training that came to mind during our meeting on the delegation today.

Laura

From: Brand, Jennifer S
Sent: Tuesday, November 01, 2016 4:59 PM
To: Gaffin, Elizabeth S; Hinds, Ian G; Gentry, Anthony E; Forest, Laura L
Subject: FW: Docs for USCIS OCC

Hi All,
Thanks for meeting with us last week. Here are some of the documents you mentioned you were interested in seeing. Please do not distribute our internal training documents beyond this group. It is still a work in progress and is geared toward our work with I&A and their sharing outside the Federal Government. Hope you find these useful.

Attached are:

- DHS Office of the General Counsel Memo RE: Social Media (Jan. 27, 2010)
- FBI Domestic Investigations and Operations Guide (DIOG) (Oct. 16, 2013)
- CRCL Principles for DHS Intelligence Products (Sept. 19, 2014)
- Modules 1, 2, and 3 of CRCL's training curriculum for Finished Intelligence (FINTEL) Certified Release Authorities at I&A (Sept. 26, 2016)
- DHS Policy Directive 262-11, DHS's Federal Information Sharing Environment Privacy and Civil Liberties Protection Policy (June 5, 2009)
- I&A's Interim Intelligence Oversight Procedures (Apr. 3, 2008)

WARNING: This document is FOR OFFICIAL USE ONLY (FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official.

Referred to Immigration and Customs Enforcement

Referred to Immigration and Customs Enforcement

Referred to Immigration and Customs Enforcement

(b)(5) (b)(7)(e)

From: Gentry, Anthony E
To: Forest, Laura L; Gaffin, Elizabeth S; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)
Date: Thursday, July 21, 2016 2:03:00 PM

[redacted]

From: Forest, Laura L
Sent: Thursday, July 21, 2016 1:58 PM
To: Gaffin, Elizabeth S; Gentry, Anthony E; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

[redacted]

Laura (b)(5) (b)(7)(e)

From: Gaffin, Elizabeth S
Sent: Thursday, July 21, 2016 1:50 PM
To: Gentry, Anthony E; Forest, Laura L; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

Ok Thanks

From: Gentry, Anthony E
Sent: Thursday, July 21, 2016 1:49 PM
To: Gaffin, Elizabeth S; Forest, Laura L; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

Hi Elizabeth,

We are talking about two different issues, I am referring to those instances in which DHS HQ asks OSI assistance in support of a HQ investigation.

Thanks

Tony

From: Gaffin, Elizabeth S
Sent: Thursday, July 21, 2016 1:43 PM
To: Forest, Laura L; Gentry, Anthony E; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

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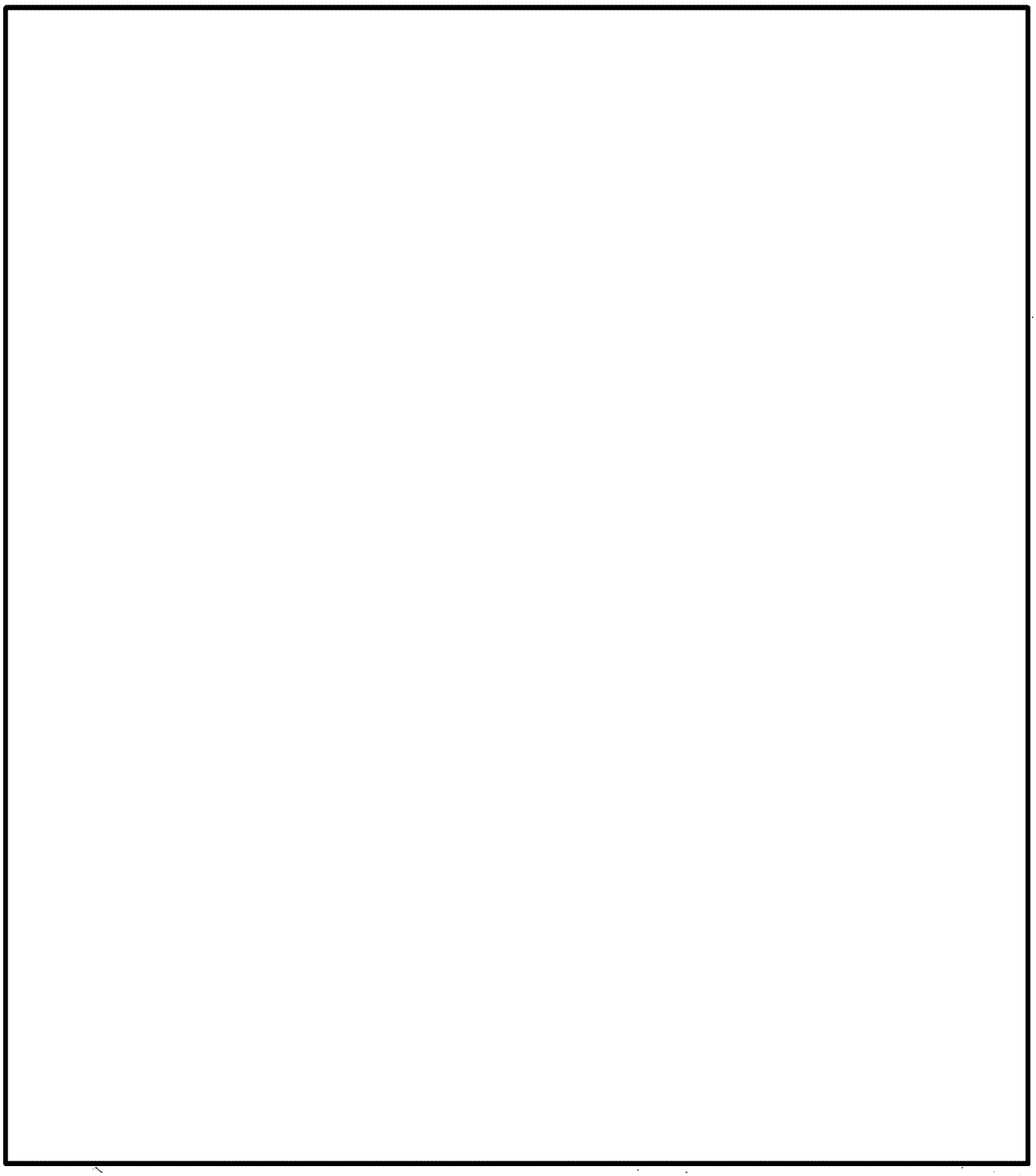
Tony



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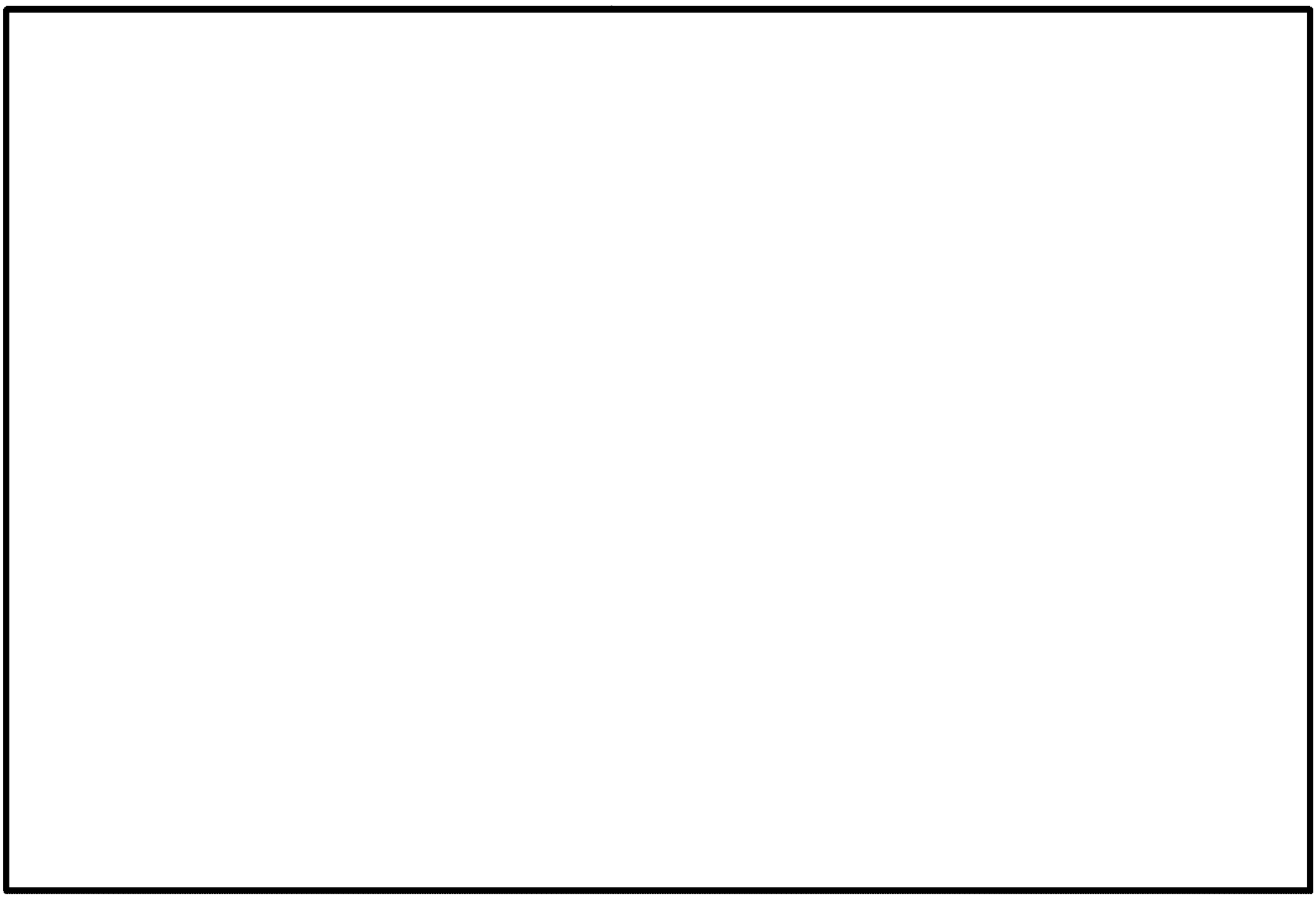


From: Forest, Laura L
Sent: Thursday, July 21, 2016 12:31 PM
To: Gentry, Anthony E; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

(b)(5)

(b)(7)(e)

From: Gentry, Anthony E
Sent: Thursday, July 21, 2016 11:53 AM
To: Forest, Laura L; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

Thanks Laura – I was adding the additional verbiage following a discussion this morning with Ur and Dea, but also wanted to include you view regarding HQ authority and forms. I suggest leaving the language in, as OSI (e.g., in the OPSEC and CI context) have discussed on with me on several occasions about supporting HQ-lead activities.

Thanks,

Tony

From: Forest, Laura L
Sent: Thursday, July 21, 2016 11:45 AM
To: Gentry, Anthony E; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

(b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Thursday, July 21, 2016 11:17 AM
To: Forest, Laura L; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

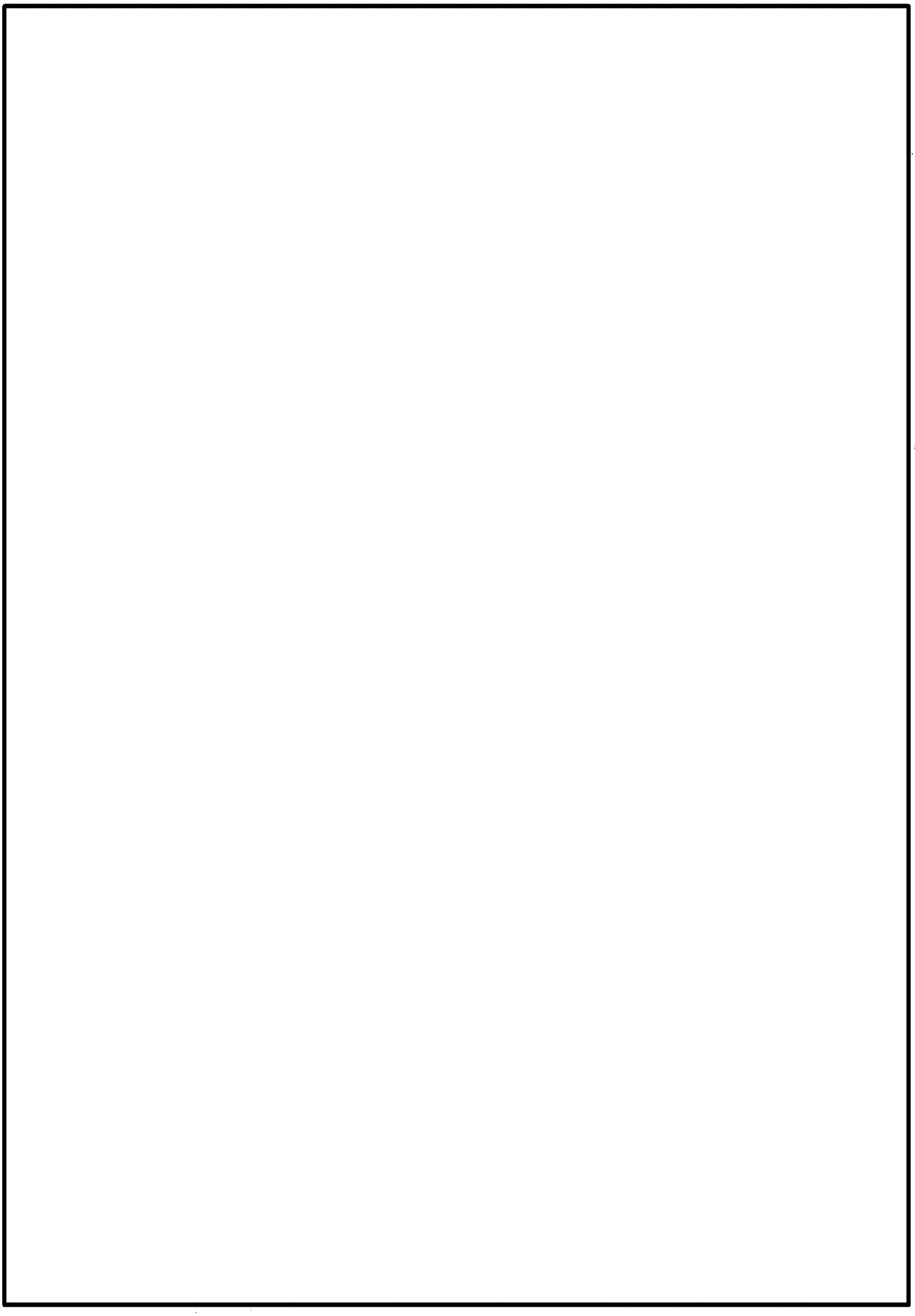
Ur and Dea,

Here is the revised email with language (in yellow highlight) regarding those instances in which OSI is supporting DHS HQ (thanks to Laura for her comments regarding that authority):

Lori, (b)(5)

[redacted]

(b)(5) (b)(7)(e)



(b)(5)

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[redacted]

END////

Thanks

Tony

From: Forest, Laura L
Sent: Thursday, July 21, 2016 11:02 AM
To: Gentry, Anthony E; Carpenter, Dea D; Jaddou, Ur M; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT) (b)(5)

[redacted]

From: Gentry, Anthony E
Sent: Thursday, July 21, 2016 10:37 AM
To: Carpenter, Dea D; Jaddou, Ur M; Forest, Laura L; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT) (b)(5)

[redacted]

(b)(5)

[redacted]

From: Carpenter, Dea D
Sent: Wednesday, July 20, 2016 10:15 PM
To: Jaddou, Ur M; Forest, Laura L; Hinds, Ian G; Gregory, Peter D; Gaffin, Elizabeth S; Gentry, Anthony E; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

(b)(5) [redacted]

Otherwise - this looks great!

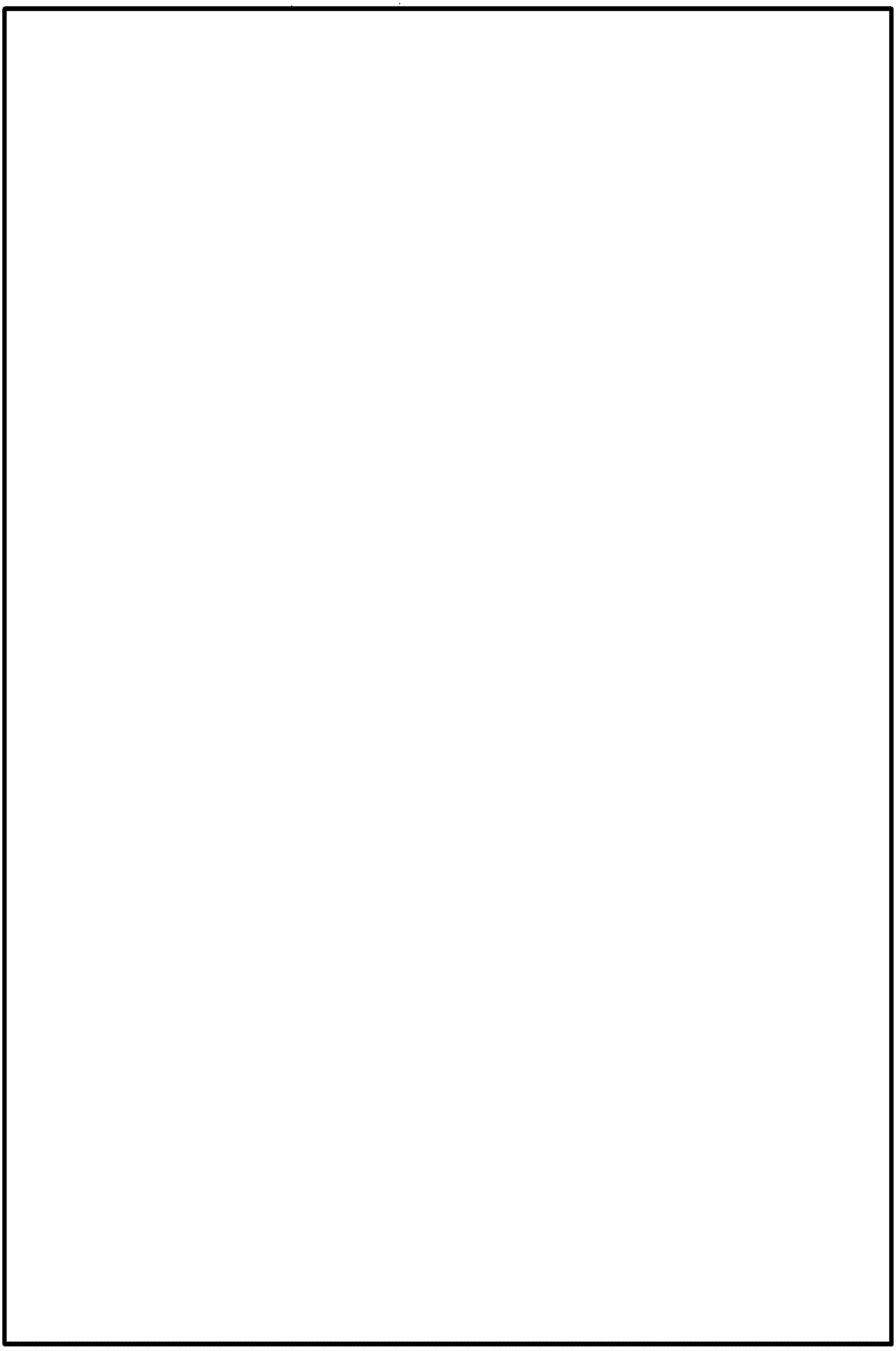
From: Jaddou, Ur M
Sent: Wednesday, July 20, 2016 7:21:11 PM
To: Forest, Laura L; Hinds, Ian G; Carpenter, Dea D; Gregory, Peter D; Gaffin, Elizabeth S; Gentry, Anthony E; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

I have reviewed the email chain on this and have drafted the following email to Lori. Please review and provide edits.

Lori, (b)(5) [redacted]

[T]he statute need not address itself specifically to the maintenance of records of First

(b)(5) (b)(7)(e)



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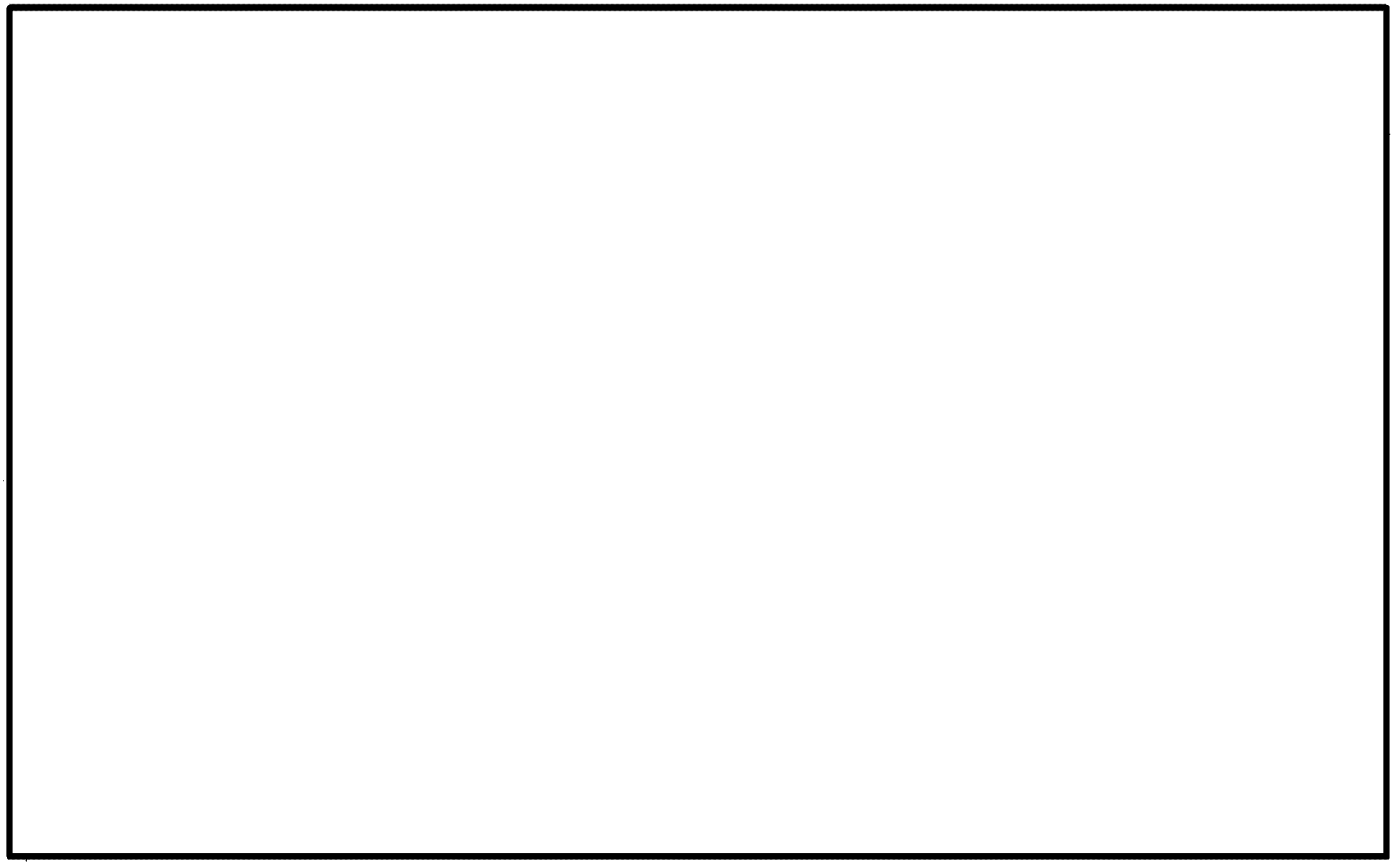

From: Forest, Laura L
Sent: Wednesday, July 20, 2016 6:08 PM
To: Jaddou, Ur M; Hinds, Ian G; Carpenter, Dea D; Gregory, Peter D; Gaffin, Elizabeth S; Gentry, Anthony E; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

The latest copy I have of the SMPP is included in the attached email—this draft includes the edits we provided to OP&S on June 20th. The second attached email has copies of the individual pilot proposals that each office submitted to OP&S last fall. The current draft SMPP references the individual pilot plans that each office submitted last year. Celia's email is the third attached email message, which provides some helpful background.

If someone has a more recent SMPP, please advise.

Thanks,
Laura

From: Jaddou, Ur M
Sent: Wednesday, July 20, 2016 5:55 PM
To: Hinds, Ian G; Carpenter, Dea D; Gregory, Peter D; Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E; Busch, Philip B
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

Does anyhone have the latest SMPP paper/memo?

From: Hinds, Ian G
Sent: Wednesday, July 20, 2016 5:11 PM
To: Carpenter, Dea D; Gregory, Peter D; Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E; Busch, Philip B
Cc: Jaddou, Ur M
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

The OSI pilot is part of the SMPP.

From: Carpenter, Dea D
Sent: Wednesday, July 20, 2016 5:10 PM
To: Gregory, Peter D; Hinds, Ian G; Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E; Busch, Philip B
Cc: Jaddou, Ur M
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

Quick question – do the OSI points have to be included in this response or can we answer the SMPP points now and let the OSI points be a different discussion for a different day? If that is possible – that is what I recommend.

Dea Carpenter
Deputy Chief Counsel
U.S. Citizenship & Immigration Services
[redacted] (b)(6)

From: Gregory, Peter D
Sent: Wednesday, July 20, 2016 4:55 PM
To: Hinds, Ian G; Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E; Busch, Philip B
Cc: Jaddou, Ur M; Carpenter, Dea D
Subject: RE: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT) (b)(5)

[redacted]

(b)(5)

[redacted]

Peter D. Gregory
USCIS, Office of Chief Counsel
Pho[redacted]
Cell (b)(6)

From: Hinds, Ian G
Sent: Wednesday, July 20, 2016 4:30 PM
To: Gregory, Peter D; Gaffin, Elizabeth S; Forest, Laura L; Gentry, Anthony E; Busch, Philip B
Cc: Jaddou, Ur M; Carpenter, Dea D
Subject: Social Media Pilot Plan & Privacy Act/ First Amendment Issues (DRAFT)

All,

See draft below. Edit away/fill in the blanks. Thanks.

Lori, (b)(5)

[redacted]

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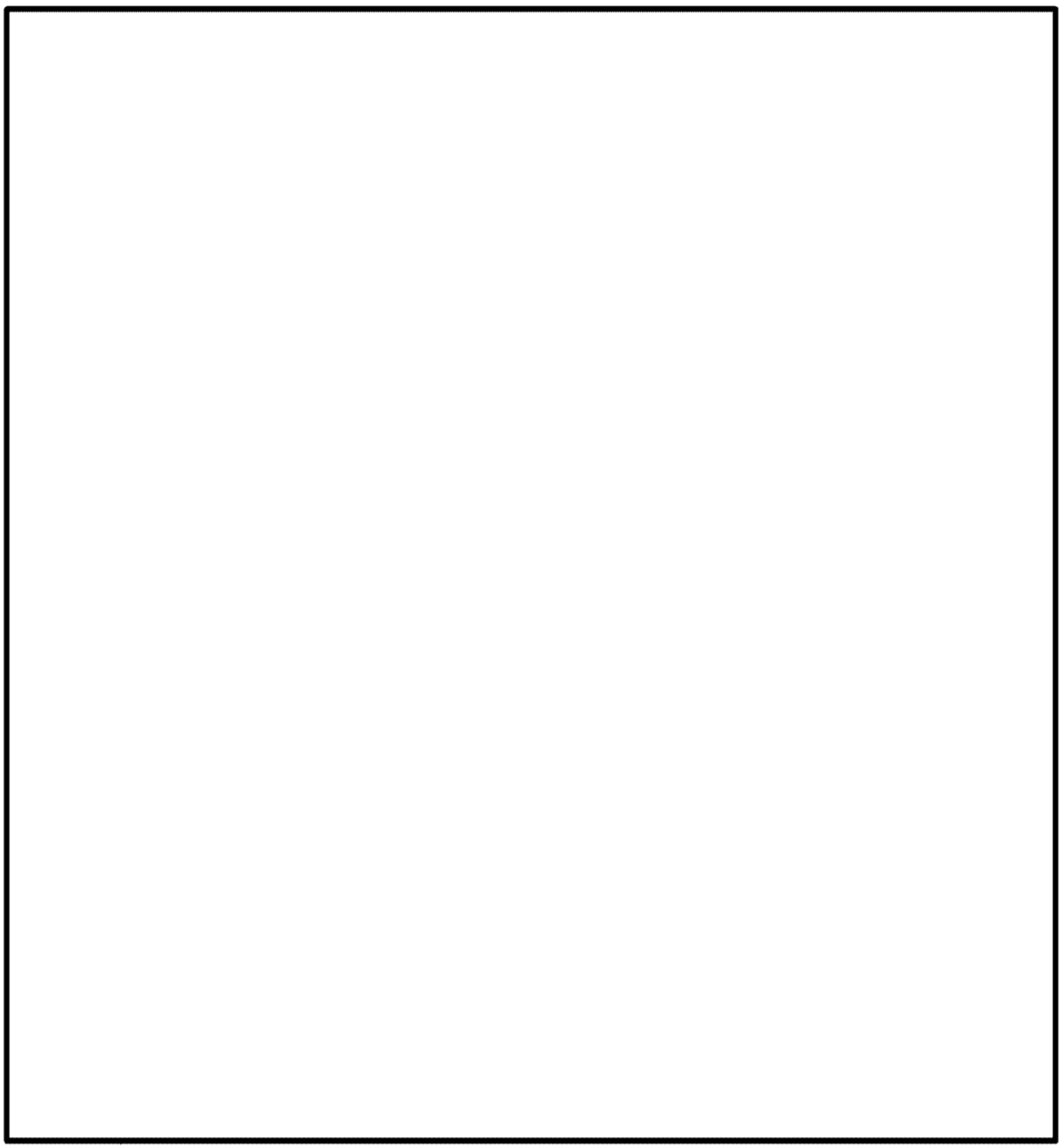


Finally, we recommend that USCIS coordinate with DHS OGC, Privacy and CRCL before moving forward with the SMPP based on this advice.

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Service
Office of the Director
Washington, DC 20529

U.S. Citizenship and Immigration Services

MAR 2 3 2017

Memorandum

TO: Matthew Emrich
Associate Director
Fraud Detection and National Security

FROM: Lori Scialabba Lori Scialabba
Acting Director, U.S. Citizenship and Immigration Services

SUBJECT: Authorization for Social Media Screening and Vetting by the Fraud Detection and National Security Directorate Social Media Division

Summary

Pursuant to the terms of this memorandum and consistent with all Departmental and agency policies, this memorandum serves as my authorization for Fraud Detection and National Security (FDNS) headquarters staff, as described below, to use social media information to assist with screening and vetting benefit service requests for which such screening is identified as appropriate.

Authorities

- Immigration and Nationality Act, 8 U.S.C. 1101 *et alia*
- Department of Homeland Security, DHS Management Directive 110-01, *Privacy Policy for Operational Use of Social Media*, Issued June 8, 2012
- Department of Homeland Security, DHS Delegation Number: 15002, *Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities*, Issued January 15, 2017

Background

USCIS has authority to conduct social media screening and vetting when reviewing and processing requests for immigration benefits. This screening and vetting is conducted to evaluate publicly available information relevant to the adjudication of the benefit request. The FDNS Directorate serves as USCIS's lead in conducting social media checks.

In support of this mission, Headquarters FDNS has established the Social Media Division to be the focus of USCIS's efforts in accessing and using social media and other open-source information.

Authorities of HQFDNS Social Media Division

The personnel of the HQFDNS Social Media Division and any successor Division are hereby authorized to conduct social media research pursuant to any and all current or future approved Social Media Operational Use Templates, or any other USCIS operational use of social media approved through Department guidelines. When done in support of another USCIS Directorate's operations, the Social Media Division shall work closely with that USCIS Directorate to ensure that the social media checks best meets the mission needs of the operational directorate. The populations that will receive social media screening and vetting will be determined by FDNS leadership in consultation with the USCIS Director and Deputy Director.

The Social Media Division will be charged with developing the policies and procedures for how FDNS will operationalize use of social media checks into the screening and vetting practices of USCIS and will be charged with implementing these policies and procedures. This effort will be aligned with legal, policy, technical and operational authorities and limitations on social media use as appropriate. This includes coordination with various U.S. Government entities currently conducting social media research to evaluate current procedures and best practices for social media research.

Conduct of Personnel Engaged in Social Media Research

FDNS employees engaging in the operational use of social media under this memo must:

a. Complete the USCIS Privacy Requirements for Operational Use of Social Media training program, and acknowledge they have read and understand the Component Rules of Behavior, on an annual basis; and,

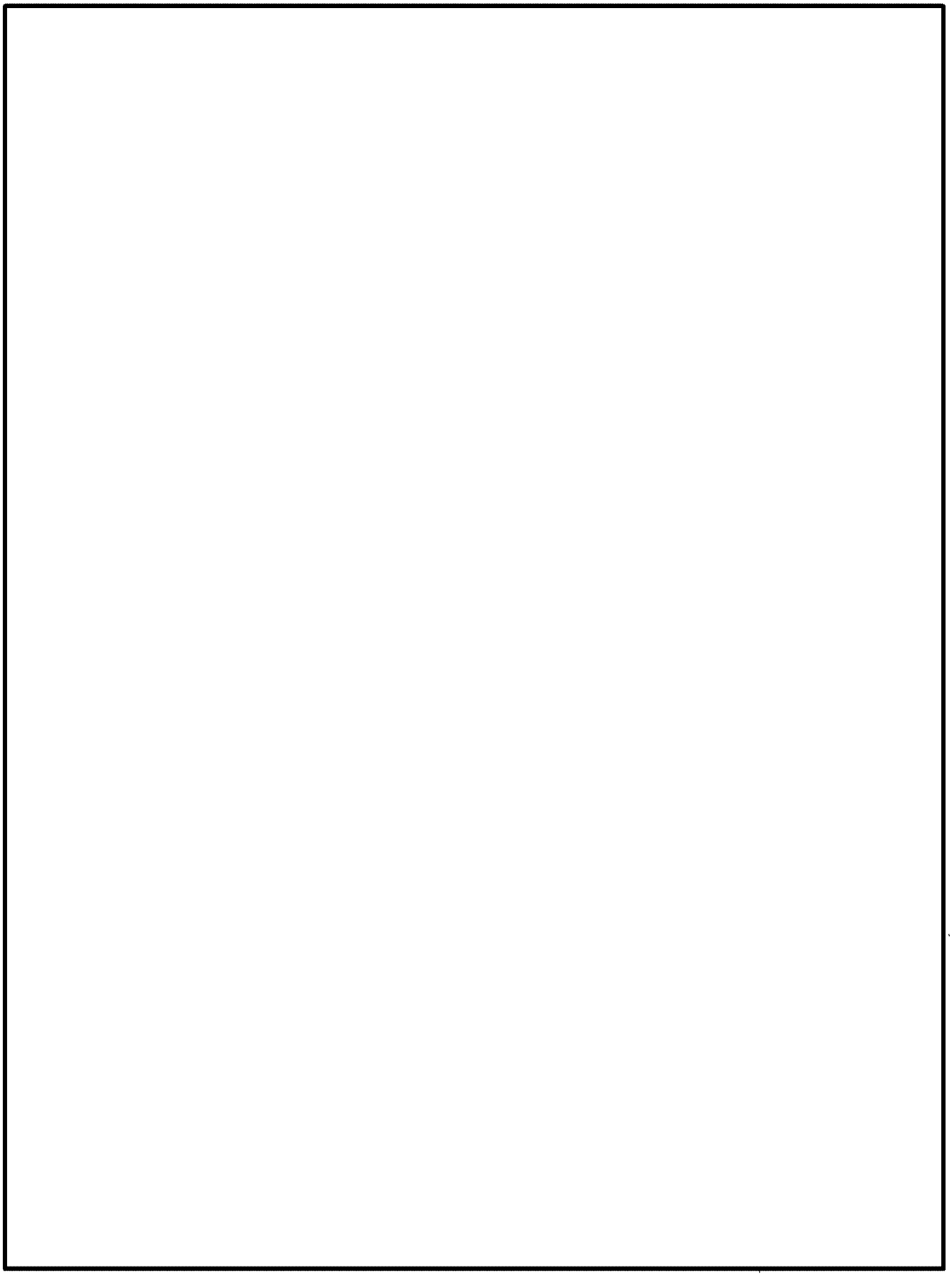
b. Complete all training for the operational use of social media offered by FDNS, and acknowledge that they have read and understand the Rules of Behavior for that operational use of social media.

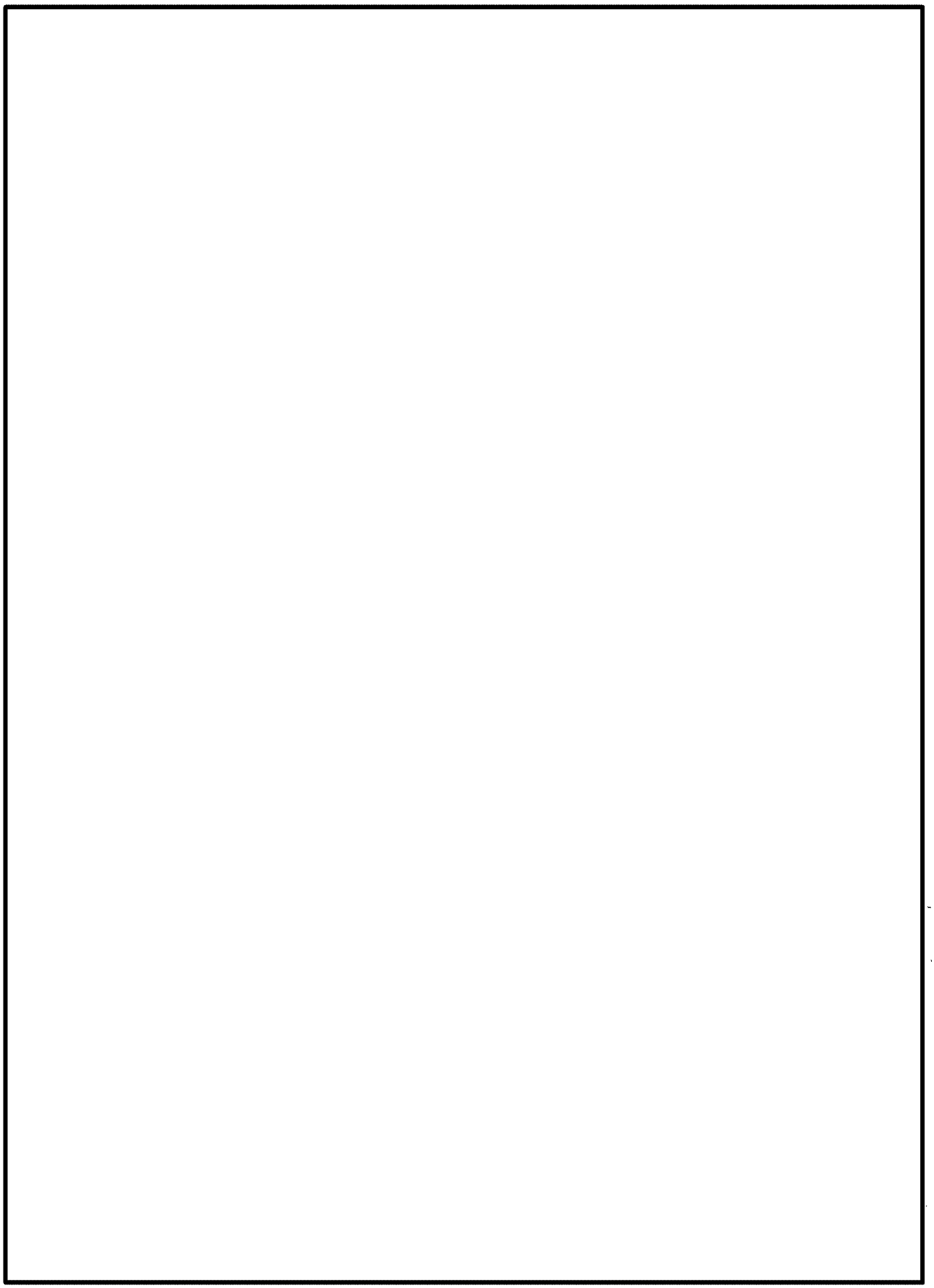
No employee may engage in the operational use of social media unless such use is consistent with this memo and all DHS and USCIS policies governing the operational use of social media, or any future-issued guidance.

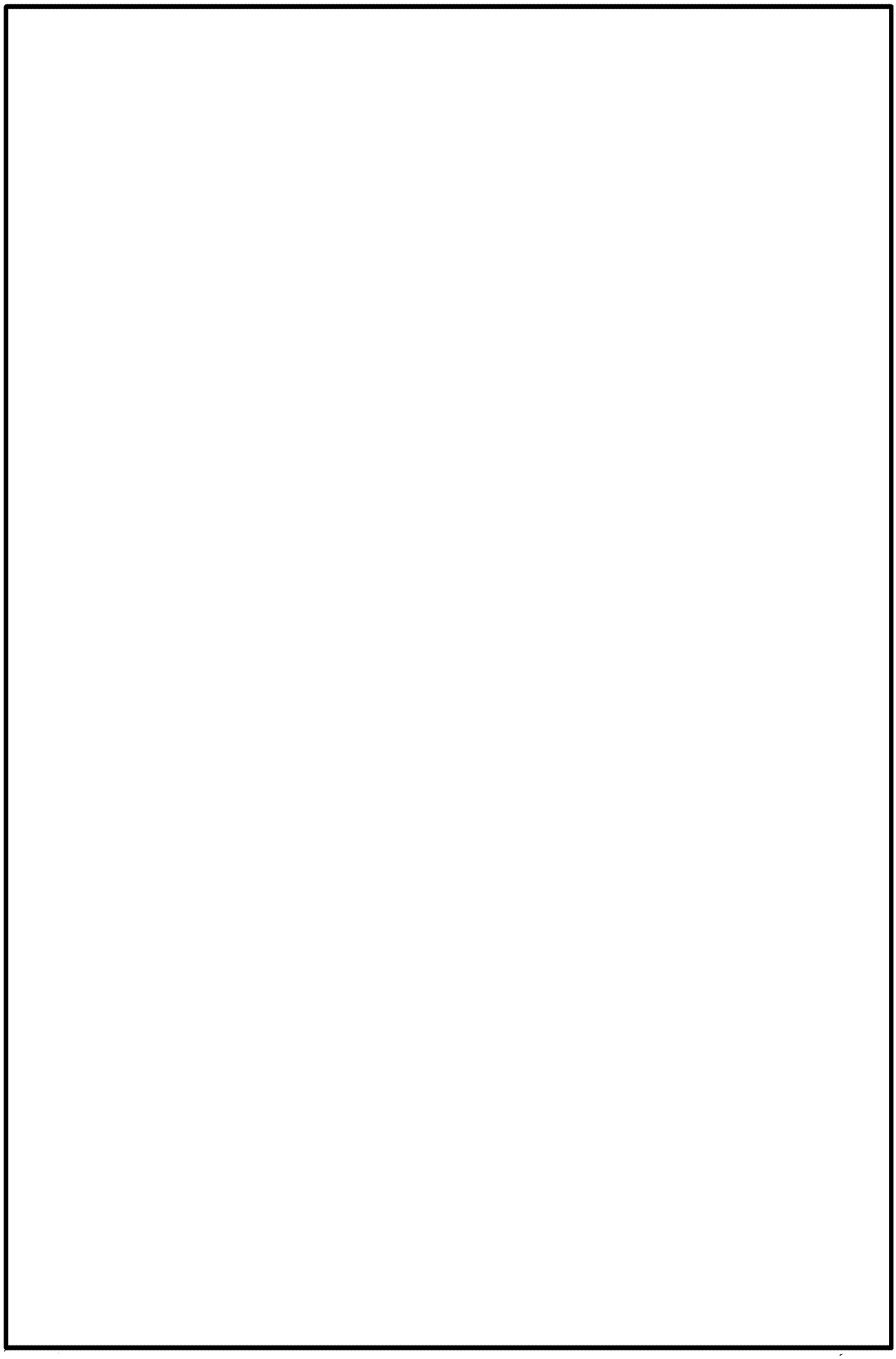
Additionally, employees will limit collection of information related to First Amendment protected activities that have taken place in the United States or related to activities undertaken by United States Citizens abroad to the information that is reasonably related to matters under USCIS consideration.

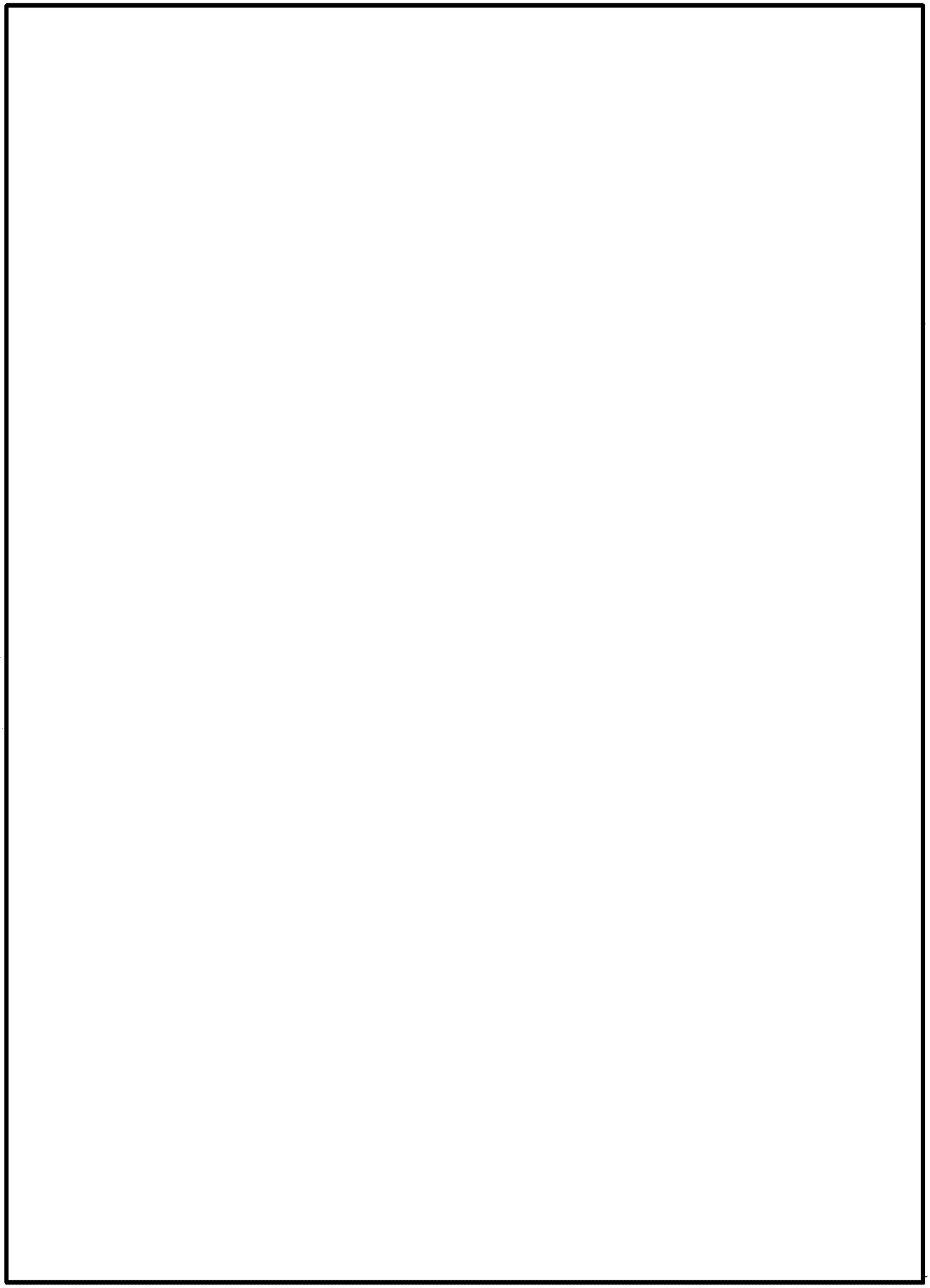
Upon completion of the aforementioned training and in close collaboration with DHS, members of the Intelligence Community, and the interagency community, I authorize FDNS personnel of the FDNS Social Media Division to utilize social media research to develop policies and procedures and to operationalize the screening and vetting procedures for this data that align with legal, policy, operational, and technical limitations and authorities as appropriate.

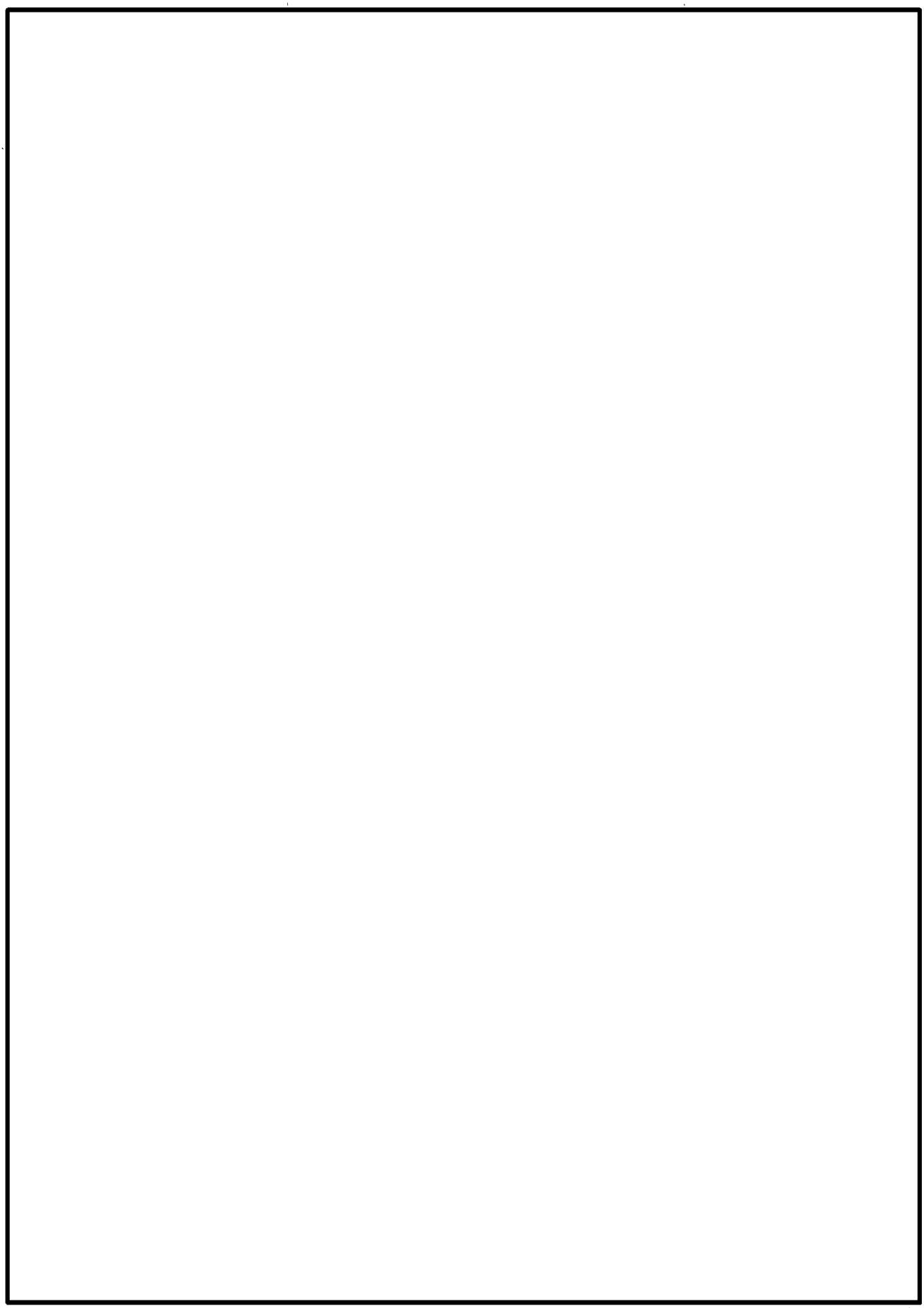
As part of this delegation, I hereby instruct FDNS leadership to initiate social media screening and vetting for appropriate populations at the earliest possible opportunity.

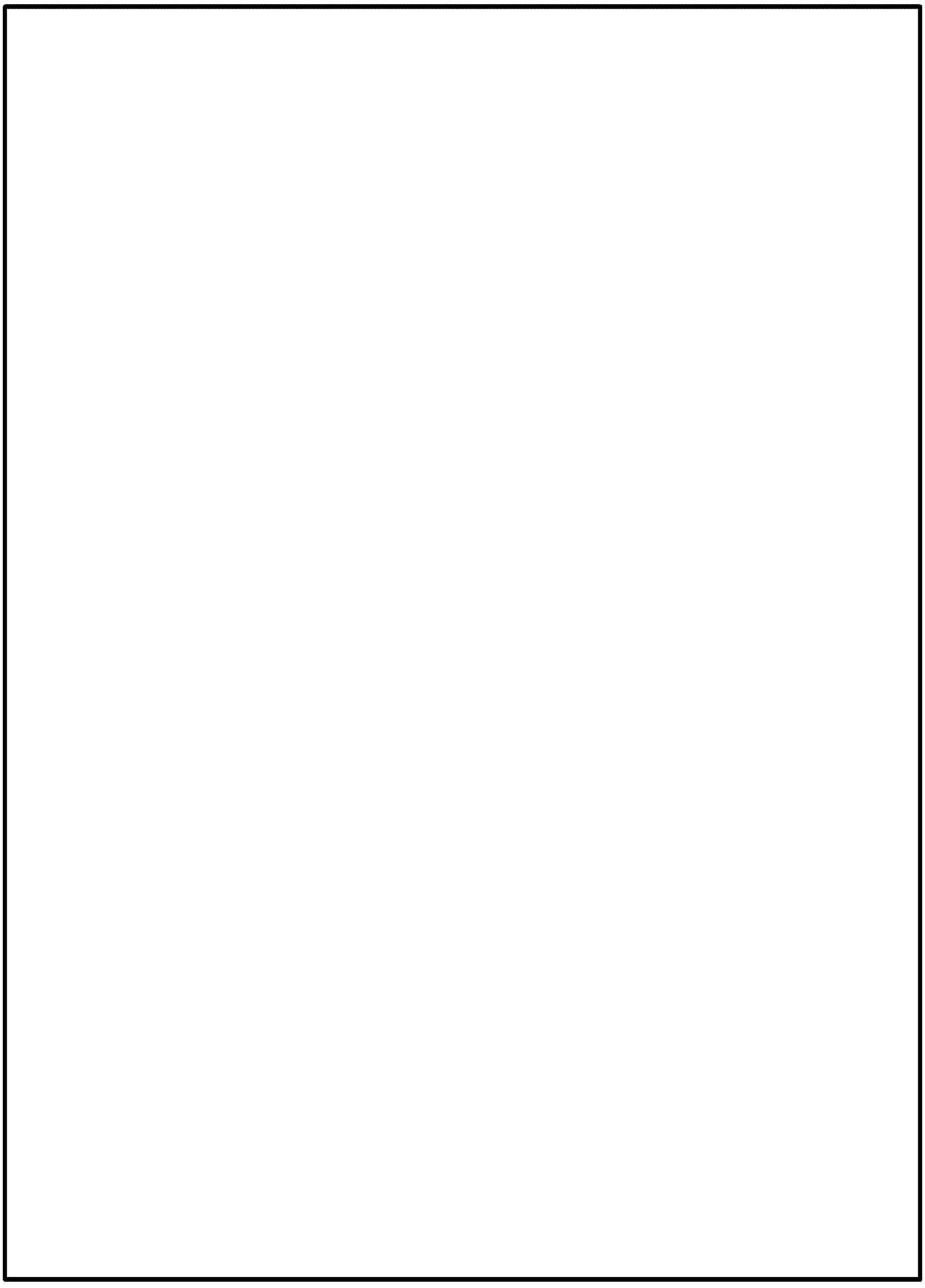


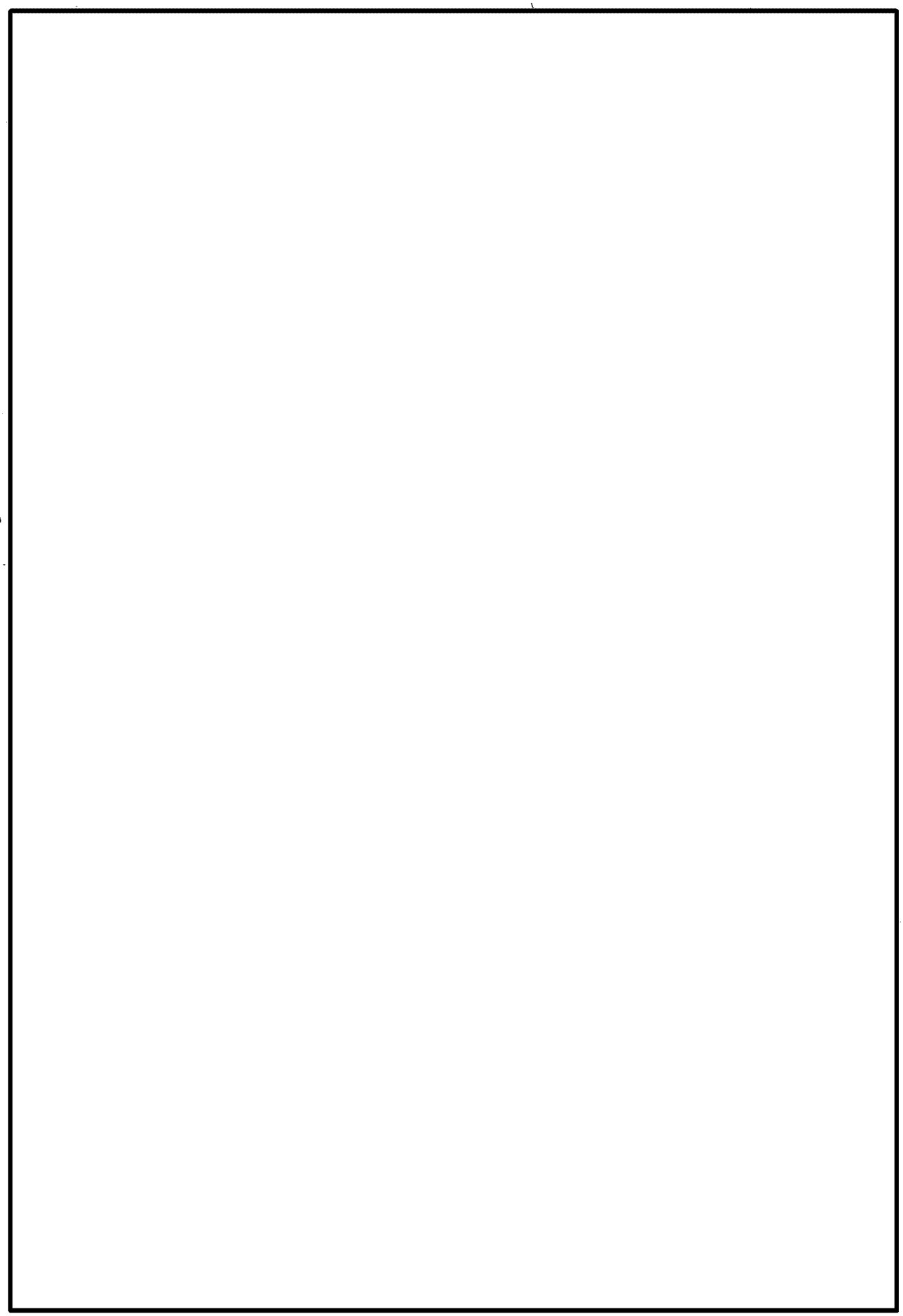


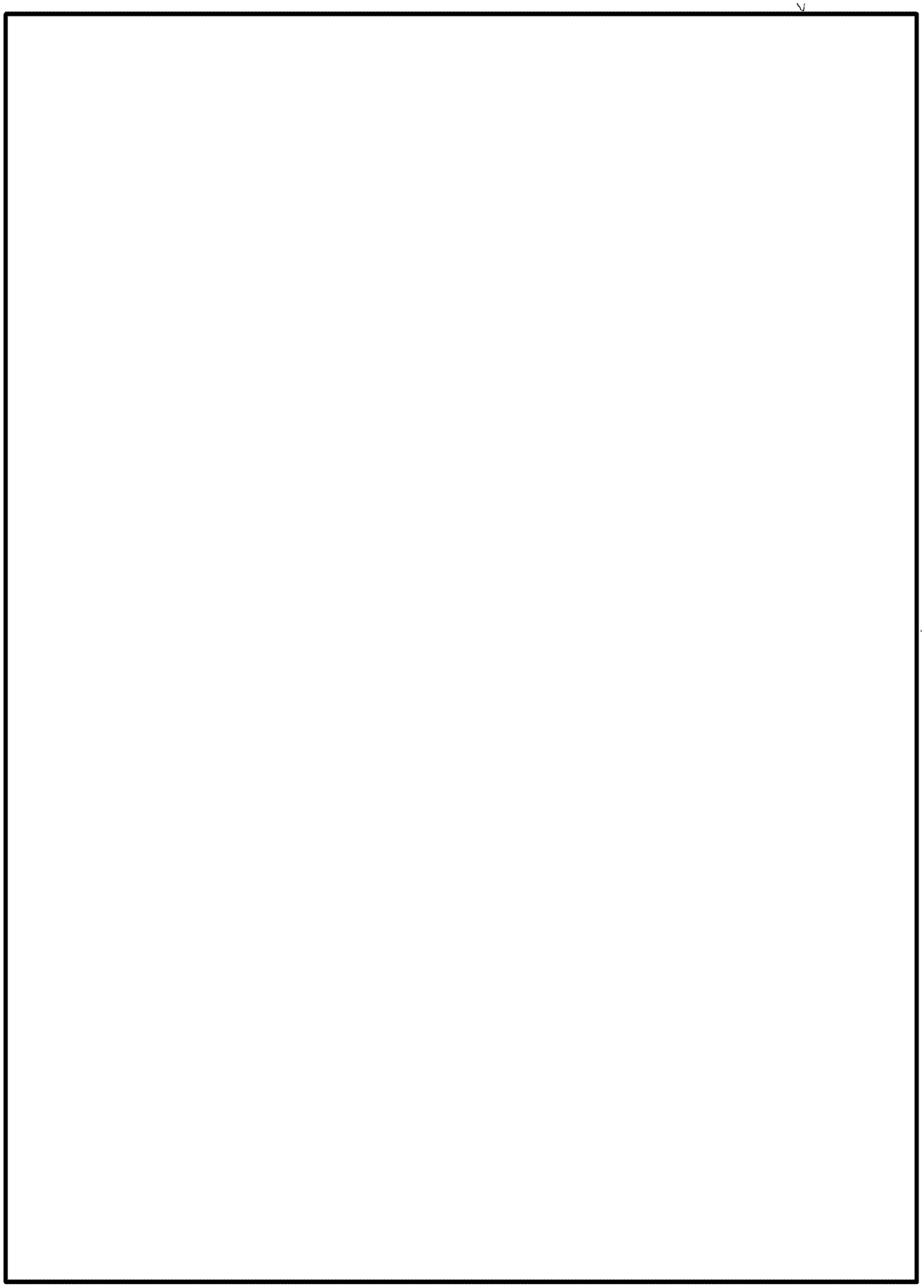


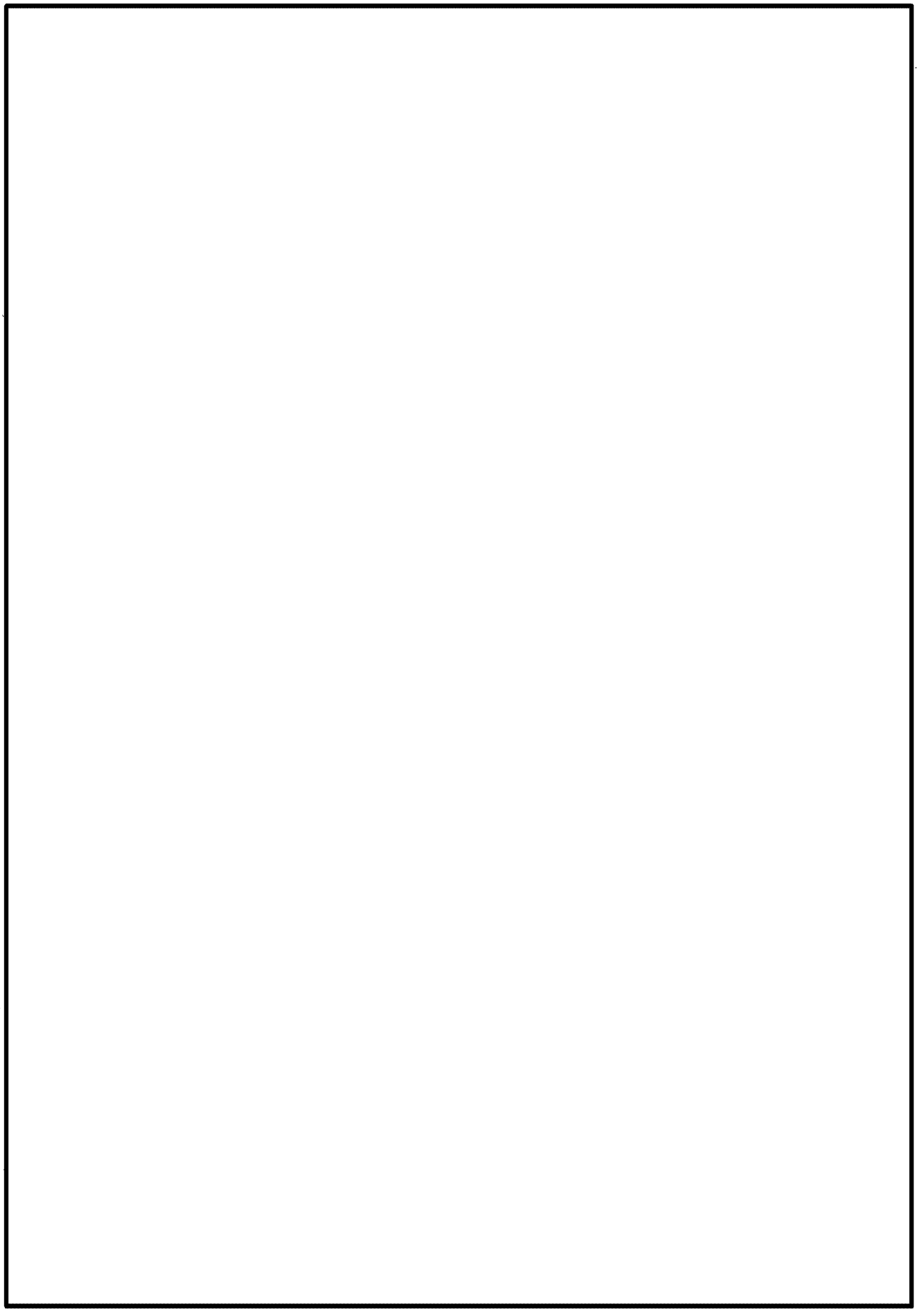












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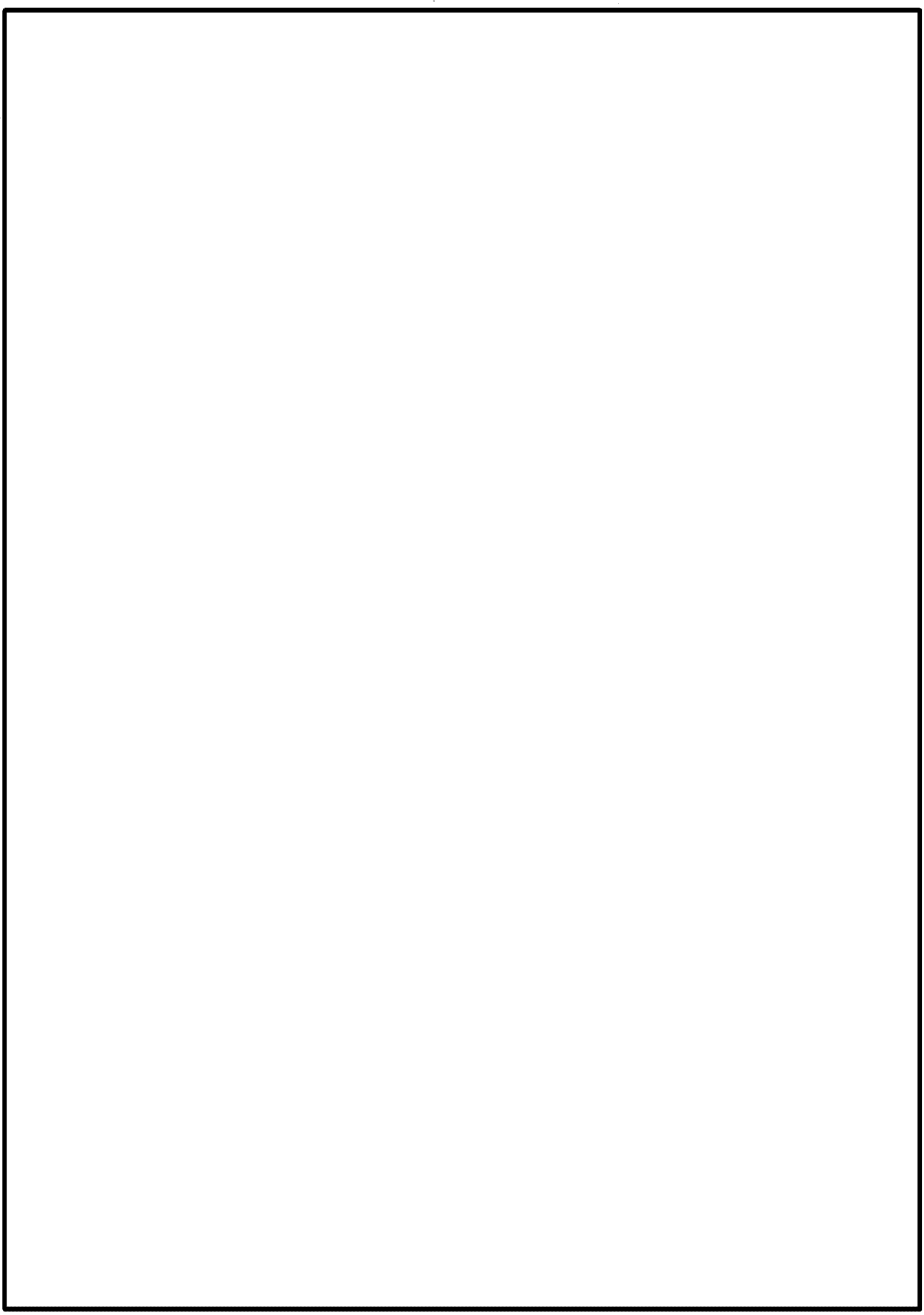

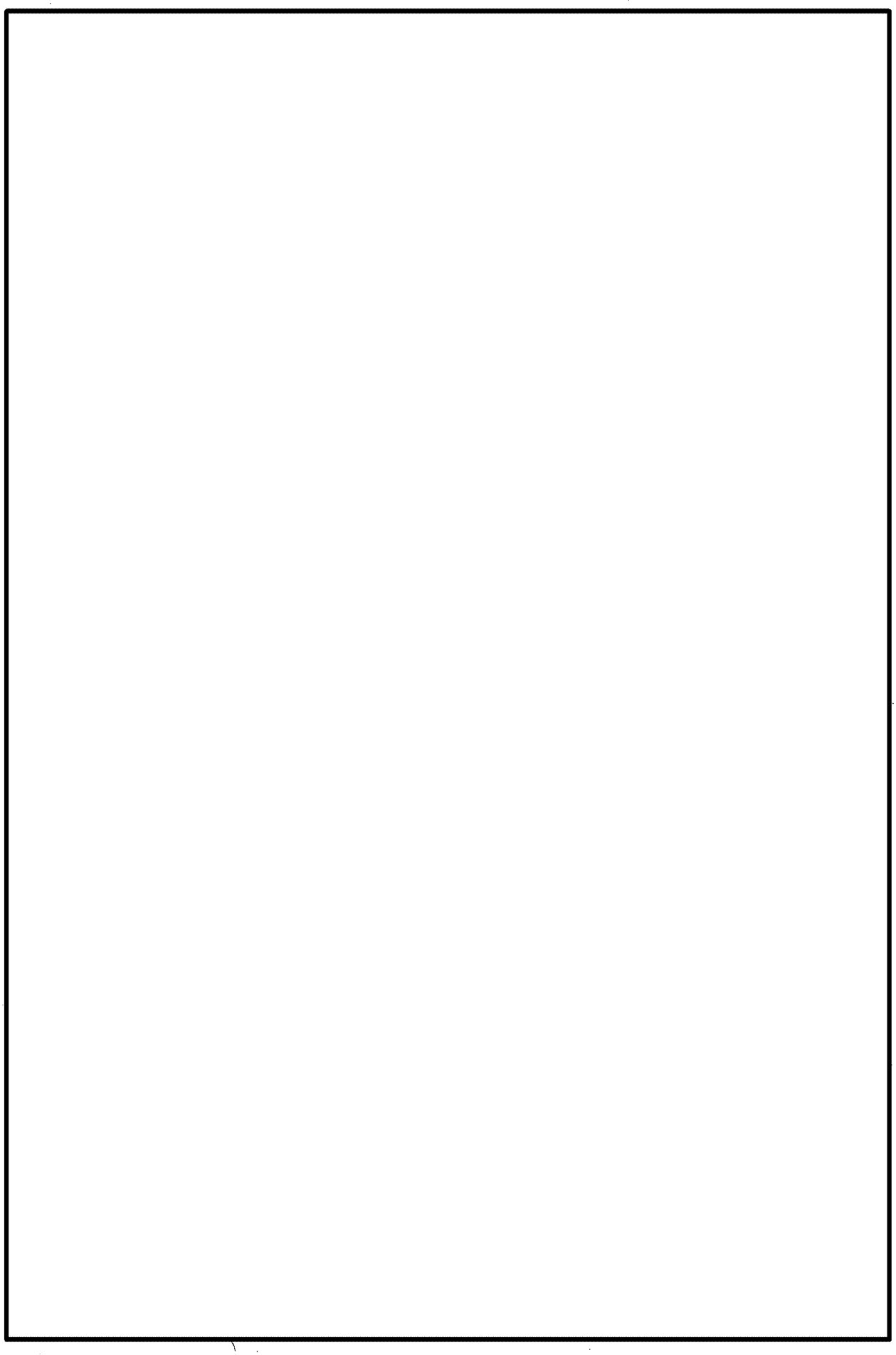

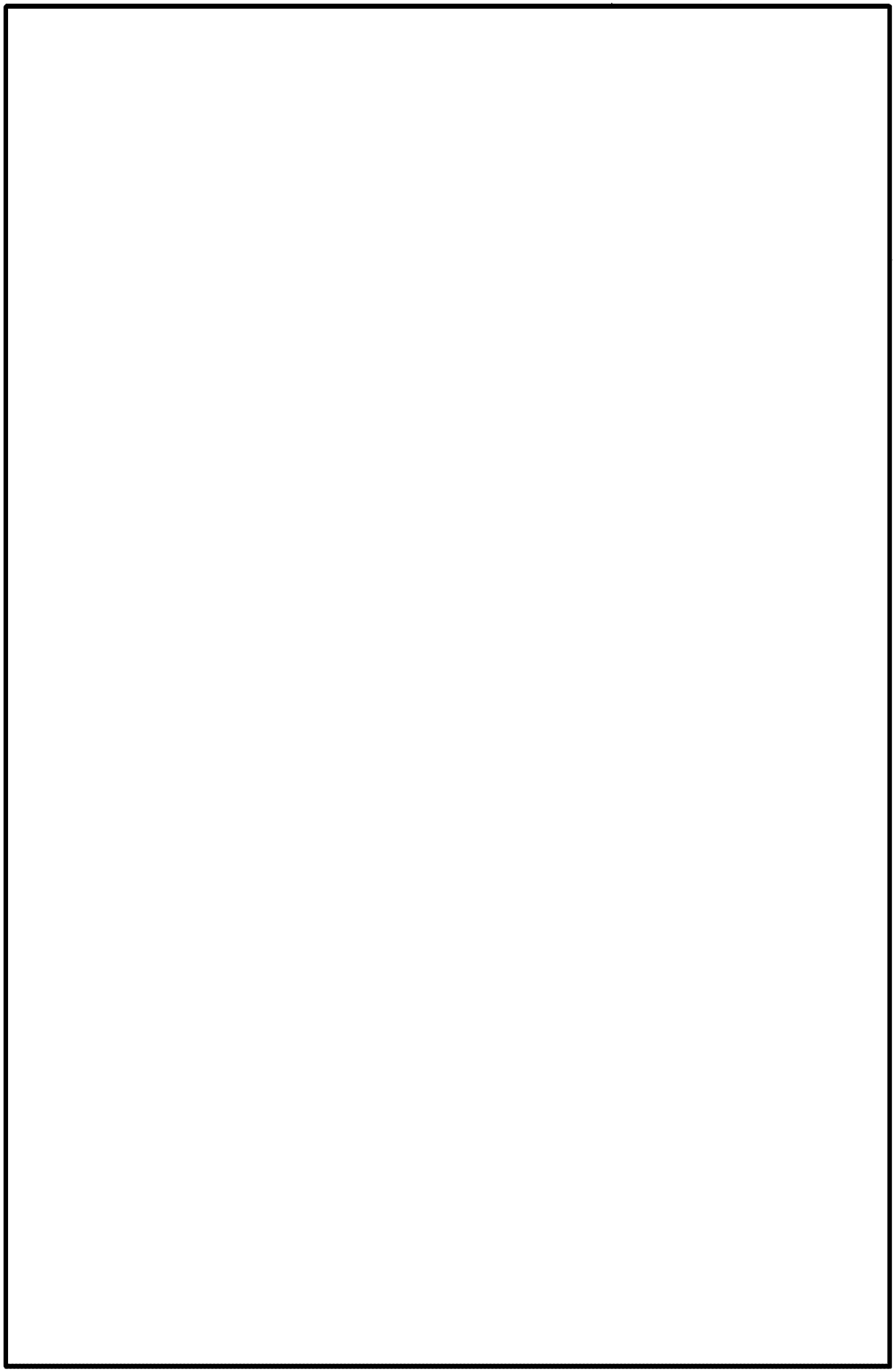

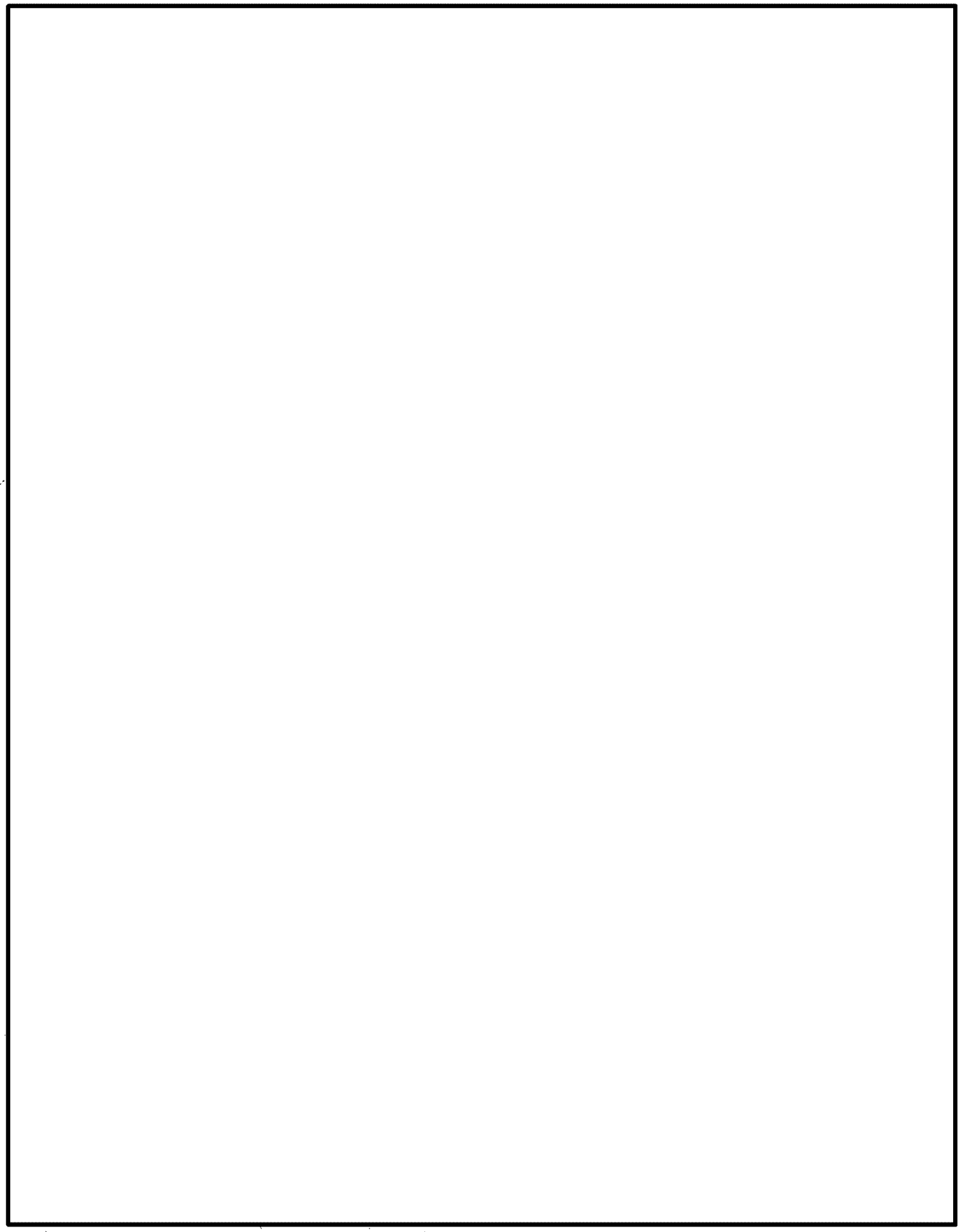

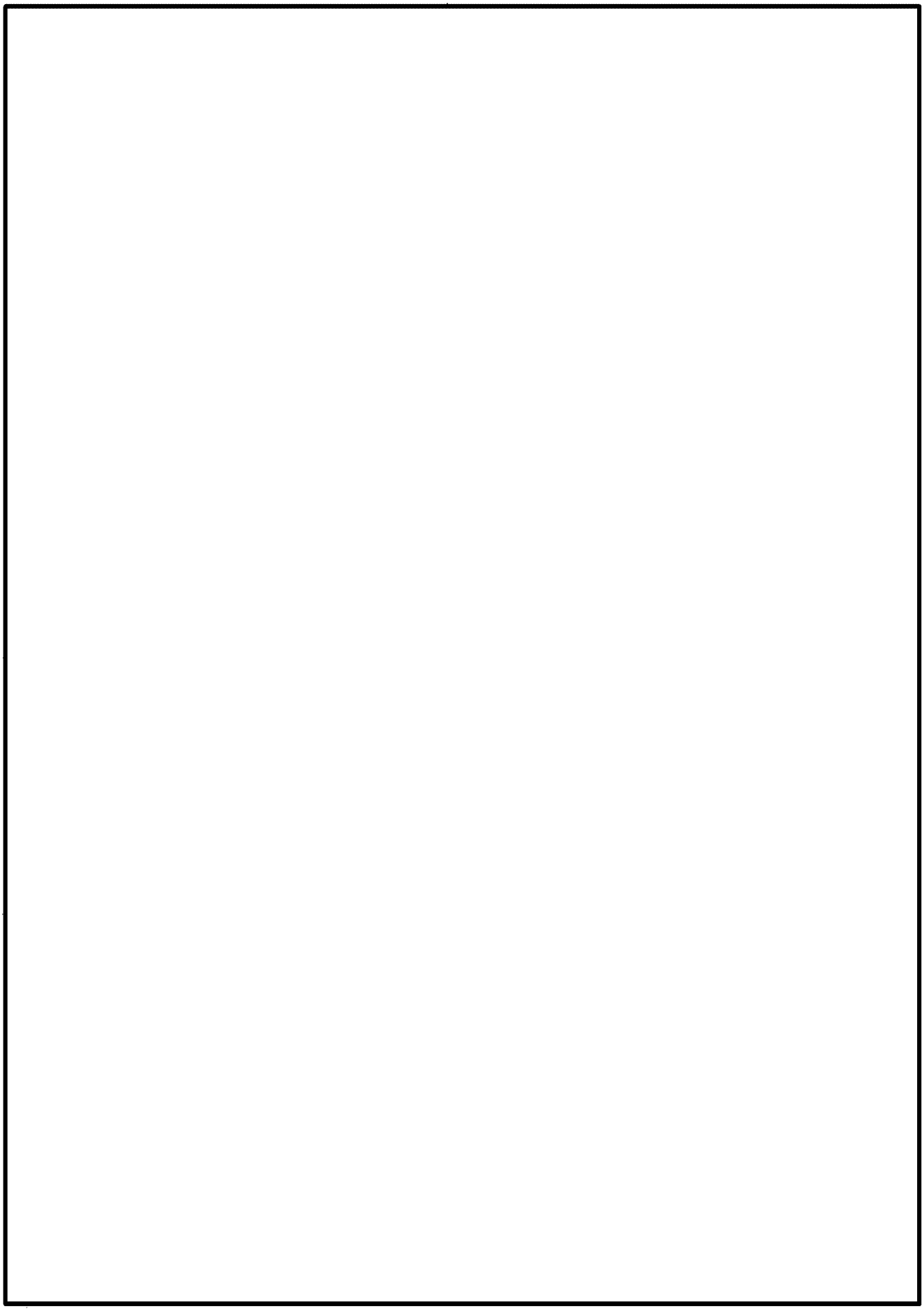

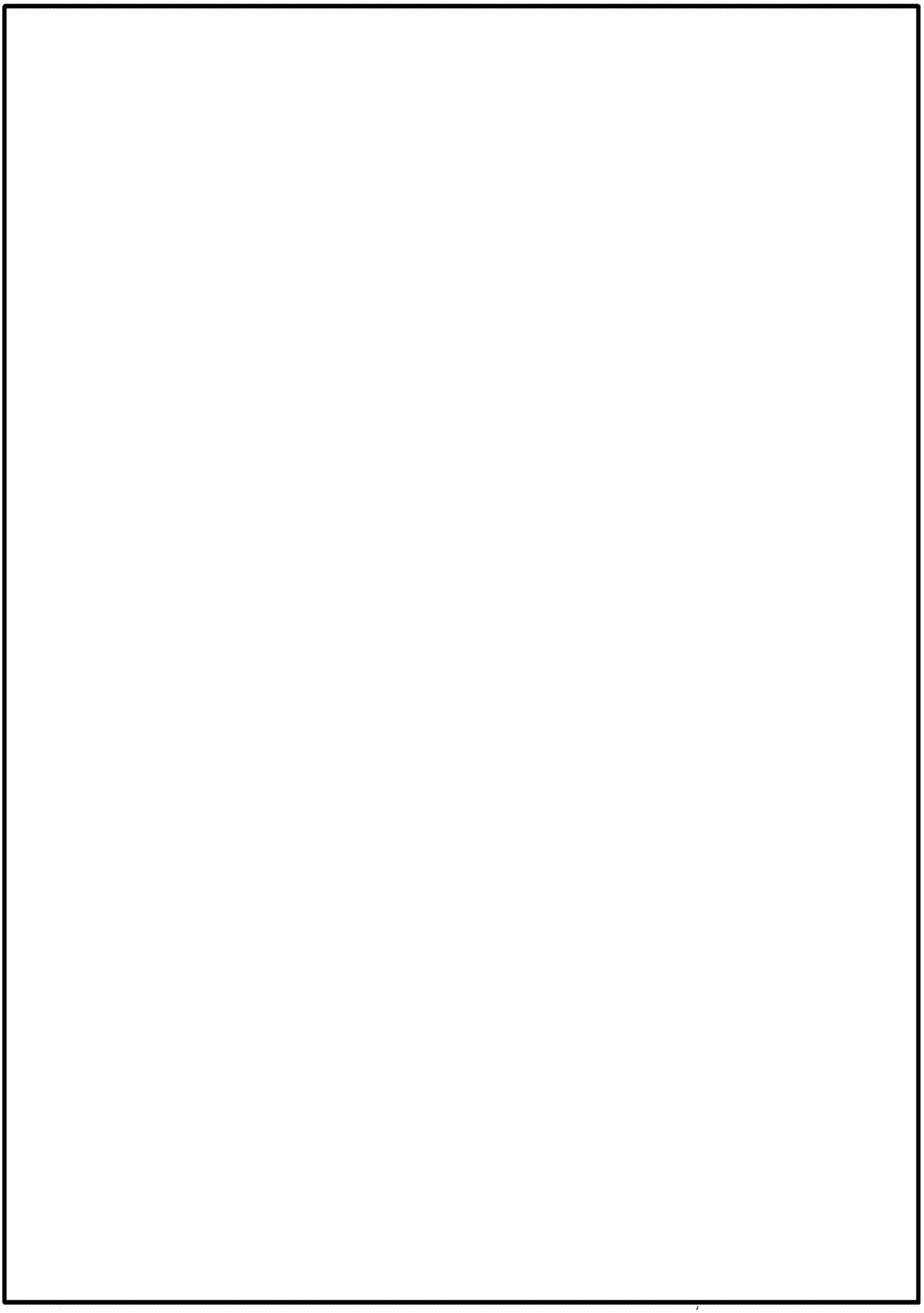

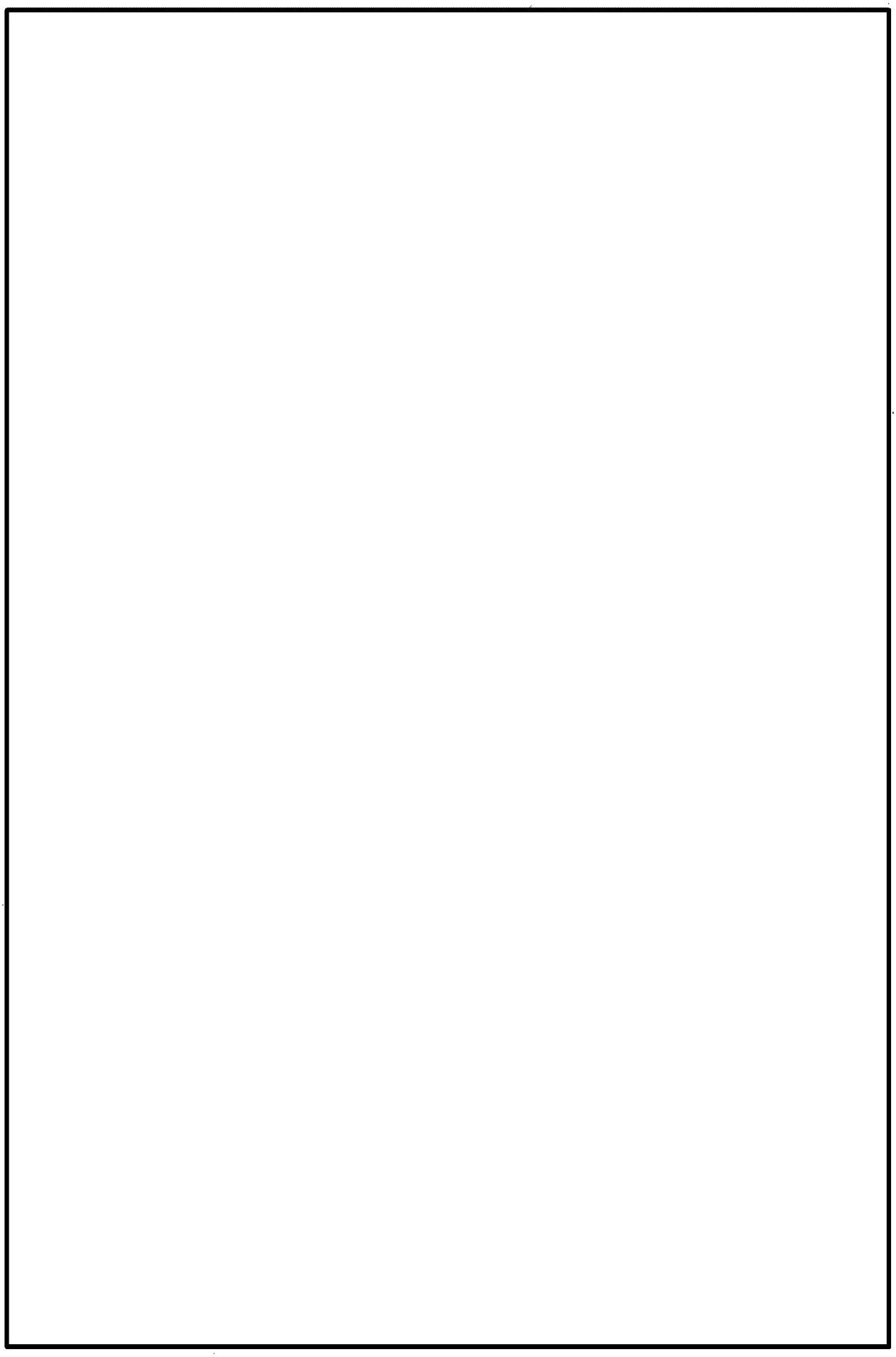

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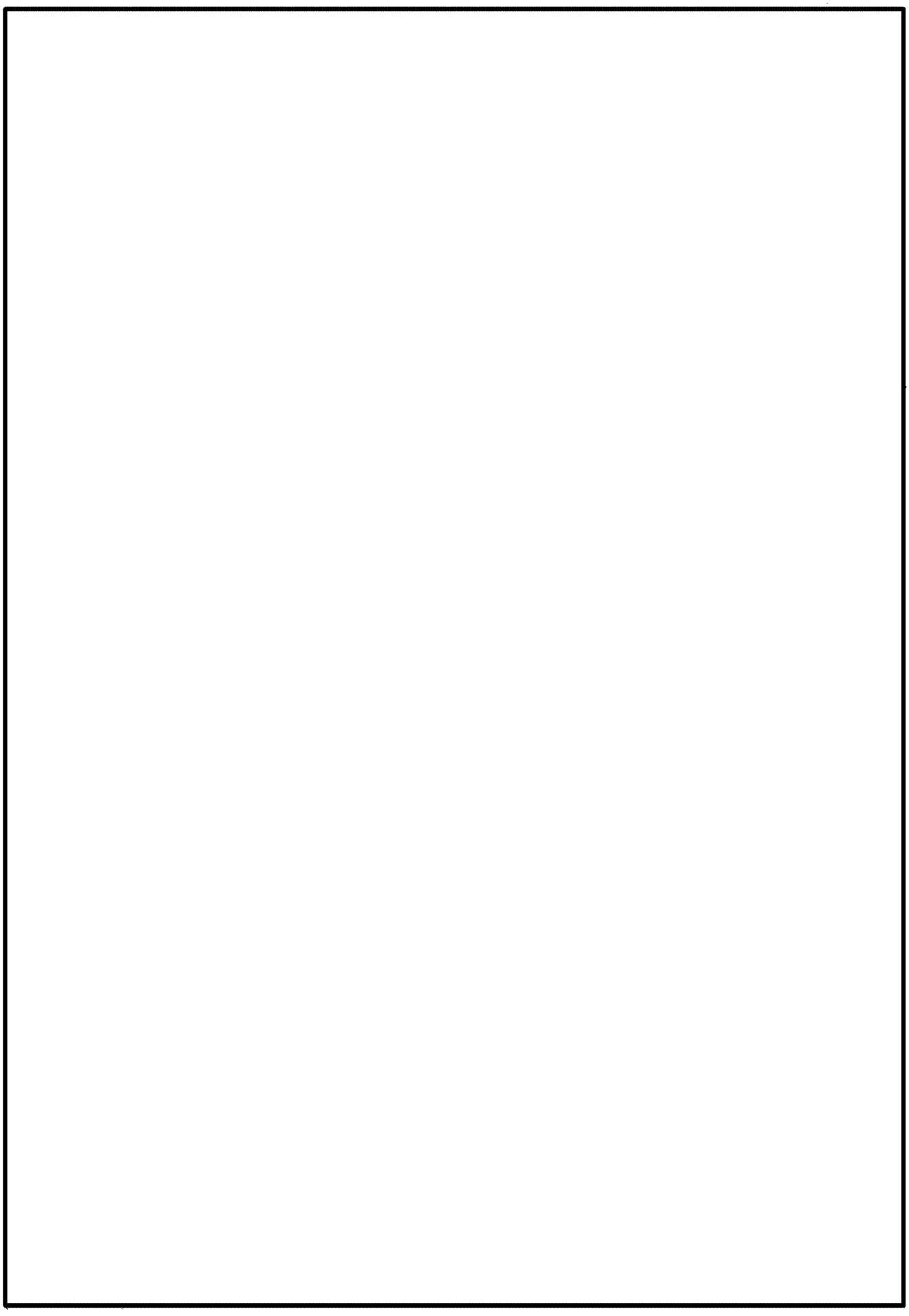

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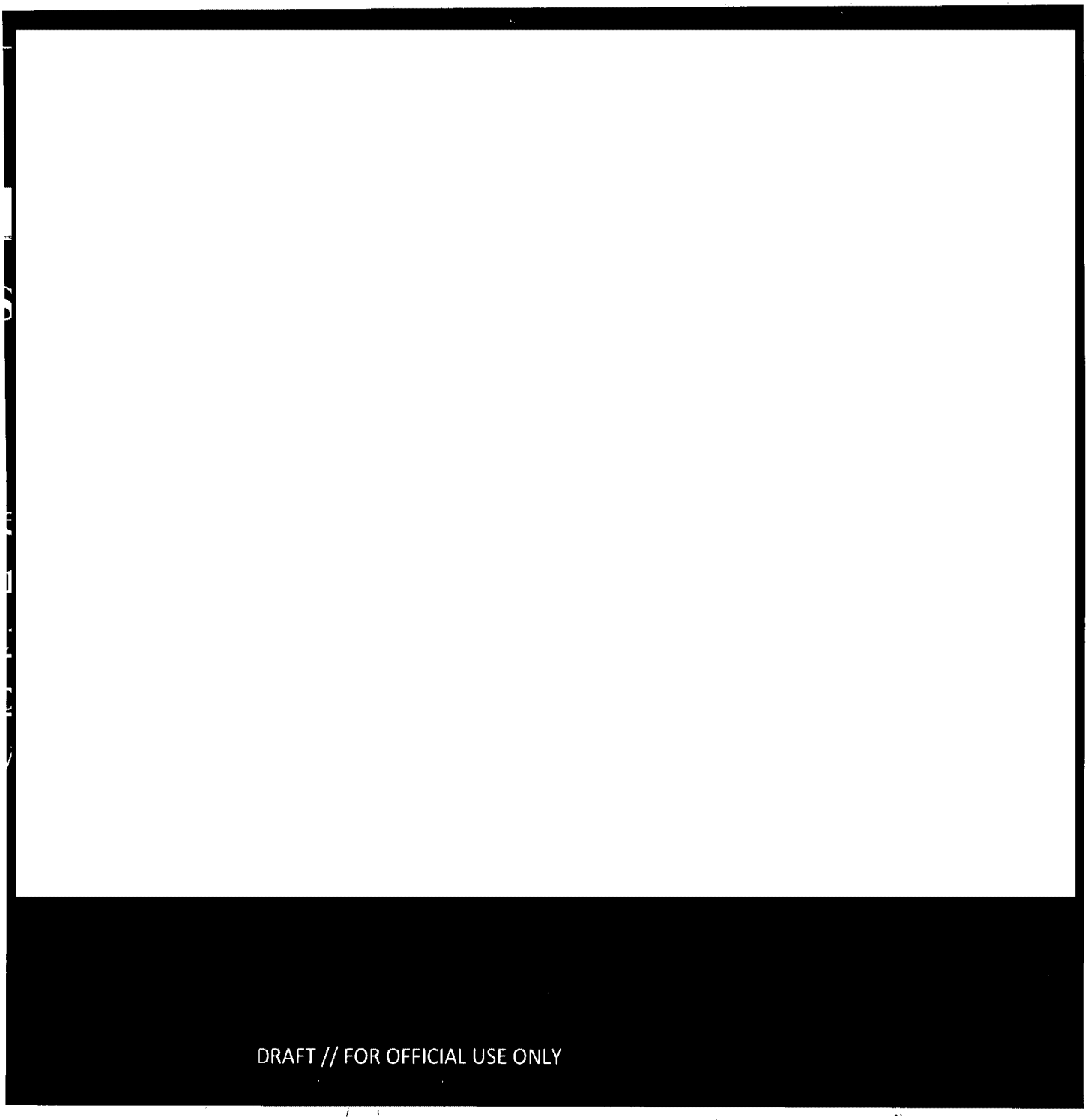

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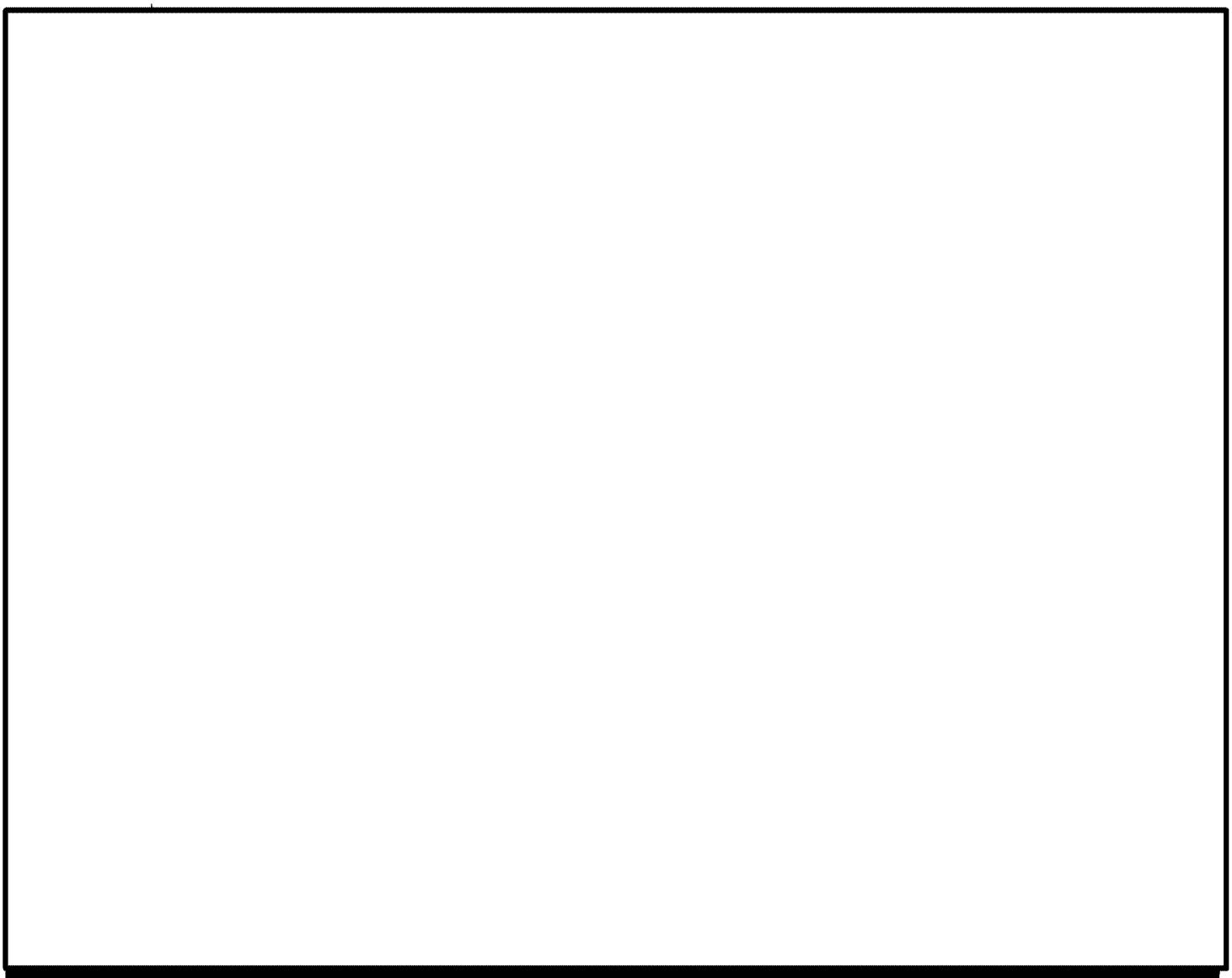

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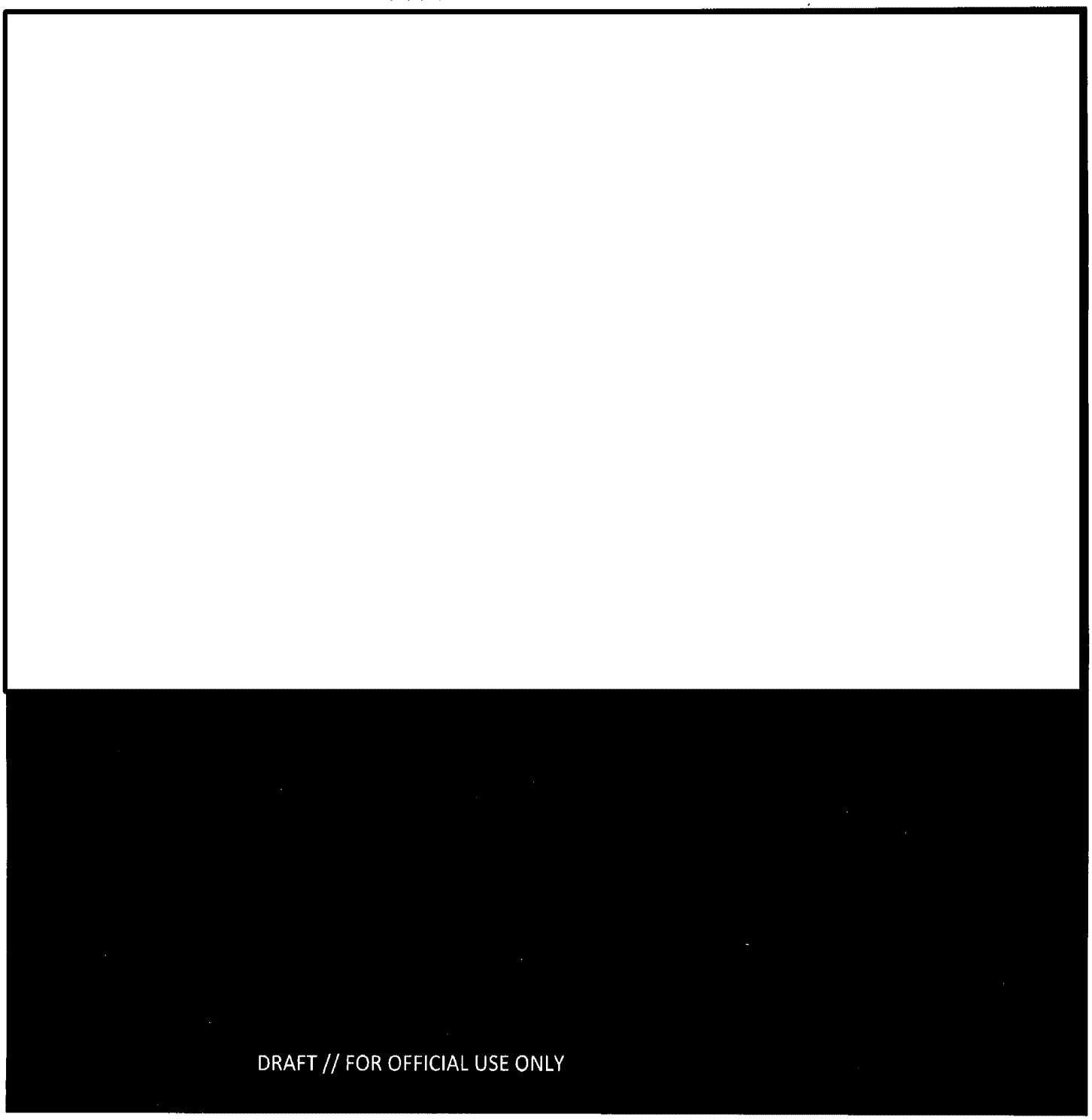

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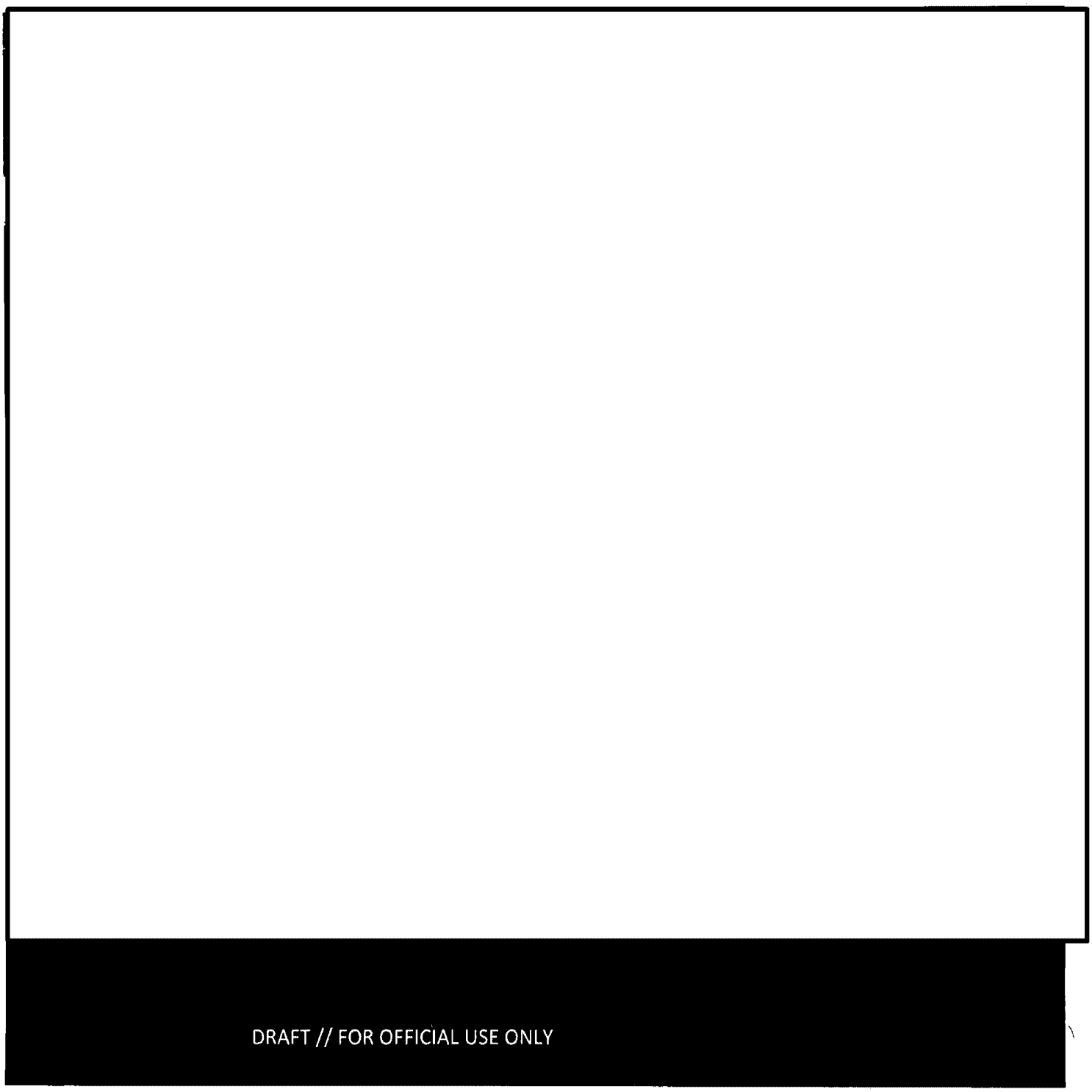

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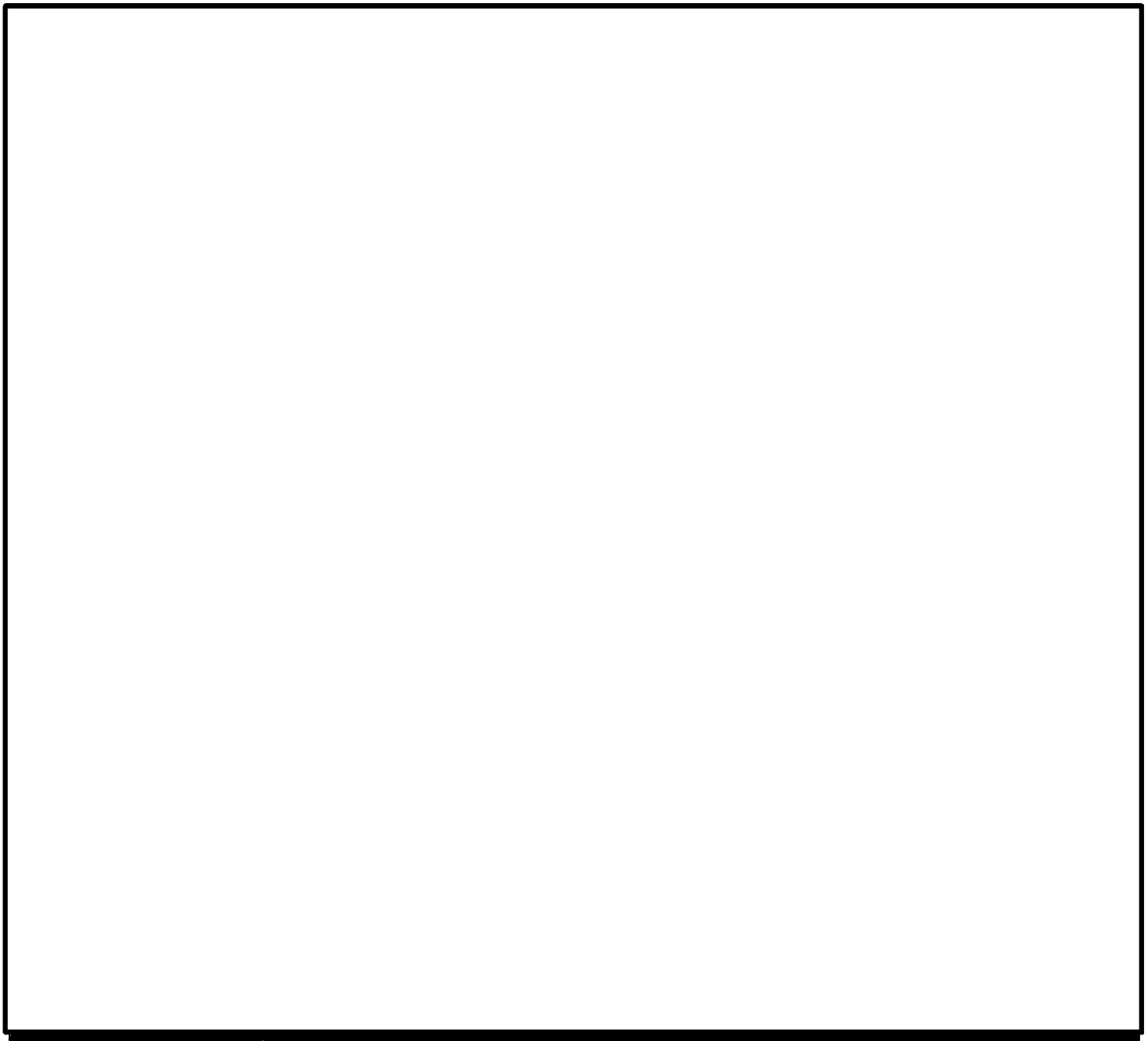

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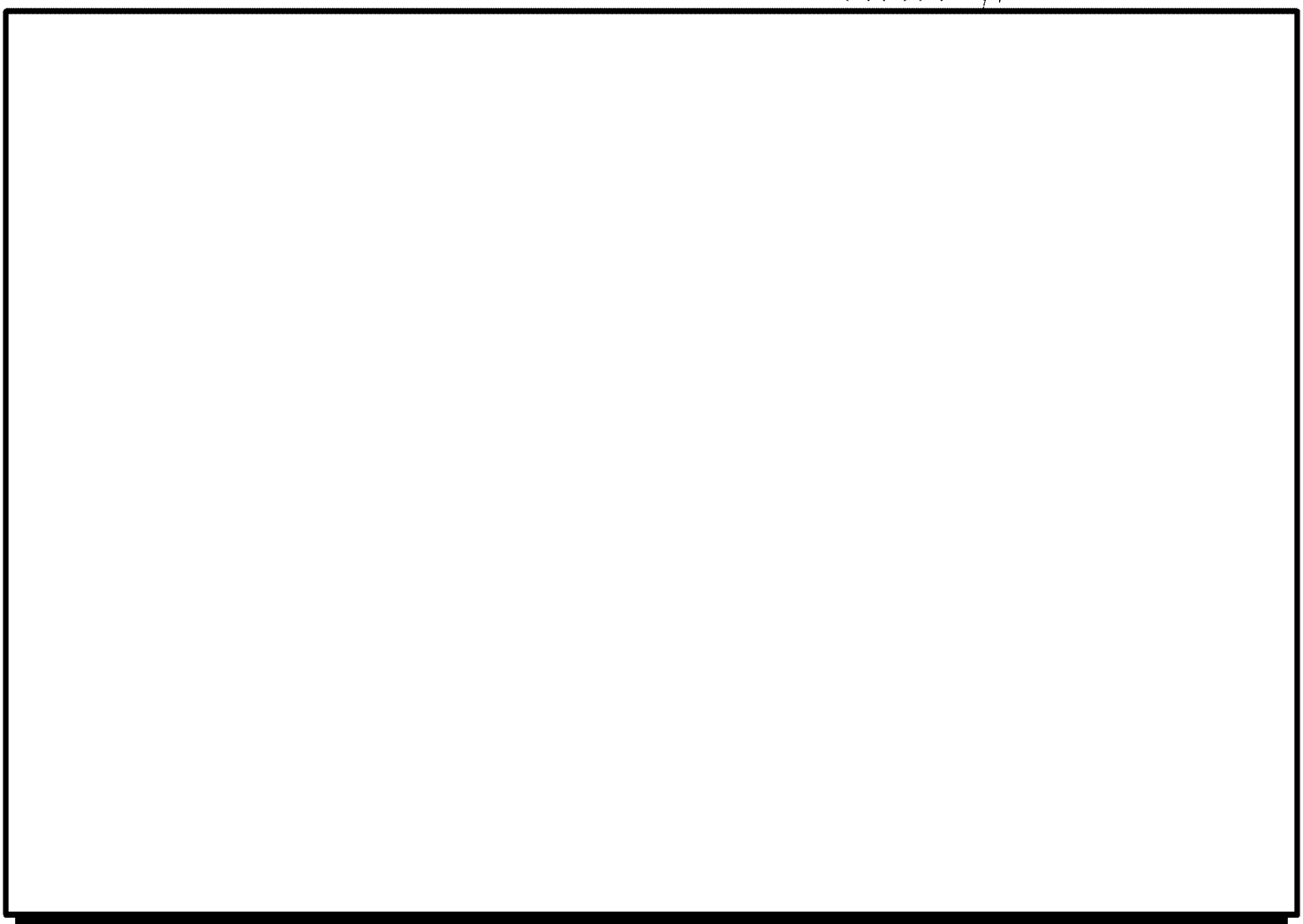

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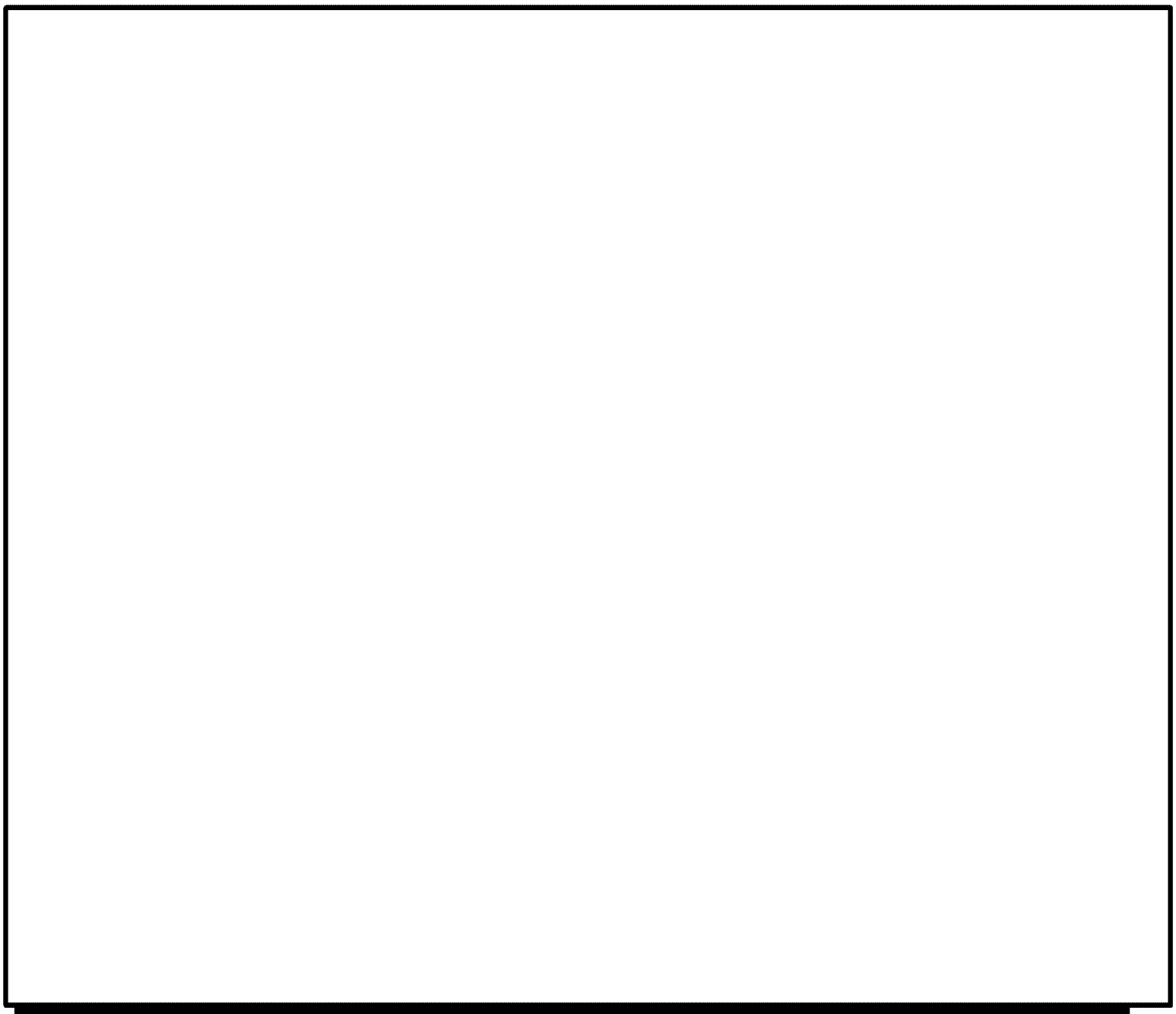

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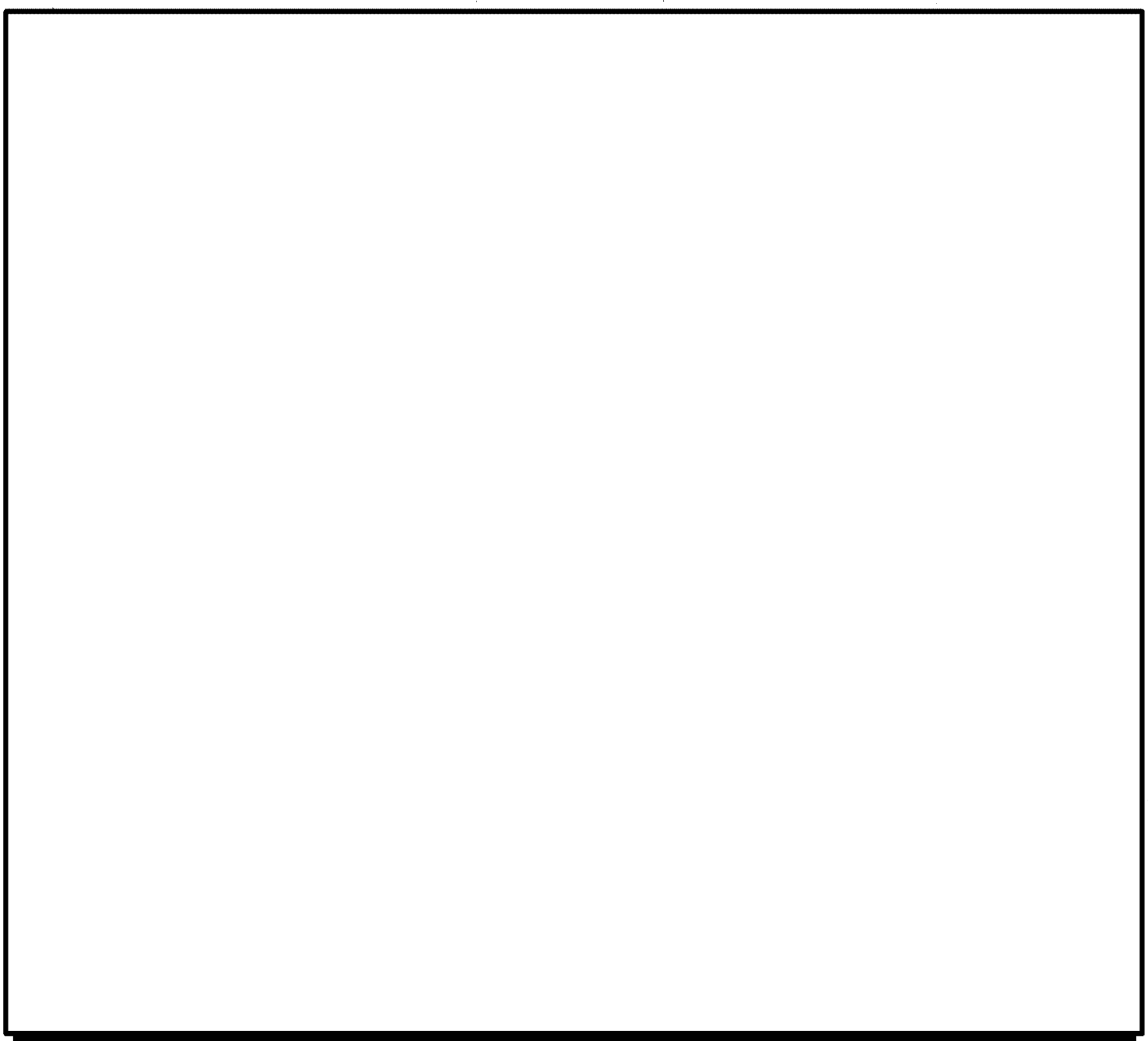

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Document Fraud Scenarios

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Document Fraud Scenario 1

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Document Fraud Scenario 2

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Benefit Fraud Scenarios

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Benefit Fraud Scenario 1

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Benefit Fraud Scenario 2

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Benefit Fraud Scenario 3

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National Security Scenarios

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National Security Scenario 1

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National Security Scenario 2

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National Security Scenario 3

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National Security Scenario 4

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Questions?

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Web Access Request Process:
Questions for Social Media

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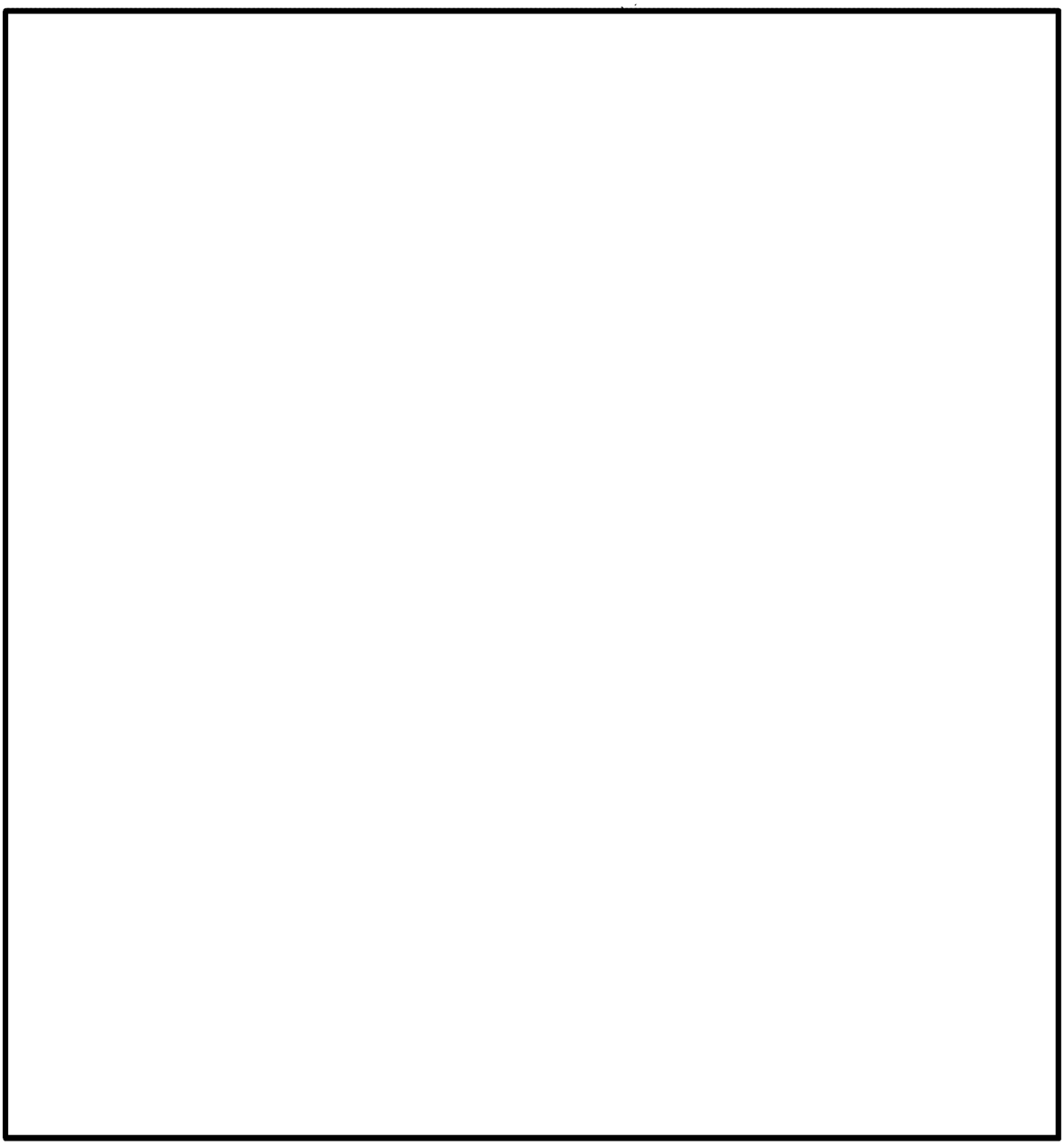

(b)(5)

Proposed Web Request Process

In addition to USCIS.gov, USCIS also hosts the following sub-sites:

- InfoPass – Allows benefit requestors and other interested parties to make appointments online
- myUSCIS – Allows stakeholders to explore immigration options, locate a physician to complete medical exams, practice the civics test, and complete other tasks
- Citizenship Resource Center – Hosts information and resources designed to assist prospective citizens
- USCIS Policy Manual – The agency's centralized online repository for USCIS' immigration policies[8]

USCIS makes every effort to provide complete and accurate information on its website. USCIS does its best to update information and correct errors brought to its attention as soon as possible. Both the English language and Spanish language pages are updated at the same time, as appropriate.

B. Social Media

Social media is an informal means of communication, but also connects benefit requestors and other interested parties with core information and services on the USCIS website. In this way, social media complements the USCIS website and increases USCIS' ability to communicate.

USCIS' social media presence includes:

- Twitter (Main and for E-Verify) – for concise information and news, usually accompanied by links back to uscis.gov

[8] The USCIS Policy Manual will ultimately replace the Adjudicator's Field Manual (AFM), the USCIS Immigration Policy Memoranda site, and other policy repositories.

- Facebook – for information and news, usually accompanied by links back to uscis.gov
- YouTube – for videos
- Instagram – for photos and informational graphics

The USCIS Office of Communication (OCOMM) manages all USCIS social media accounts, working with various USCIS leadership and other offices to develop content. USCIS' posts are visible to anyone with Internet access.

USCIS generally uses social media to make information and services widely available to the general public, to promote transparency and accountability, and to help those seeking information or services from USCIS. USCIS posts information only after it has been appropriately approved and vetted by OCOMM. Only USCIS employees acting in their official capacity are authorized to post to USCIS social media sites.

Comments on USCIS' social media channels are visible to the public. To protect privacy, commenters should not include full names, phone numbers, email addresses, Social Security numbers, case numbers, or any other private information in comments.

USCIS does not moderate user comments on its channels before posting, but reserves the right to remove any materials that pose a security risk or otherwise violate the USCIS social media policy. Any opinions expressed in comments, except as specifically noted, are those of the individual commenters and do not reflect any agency policy, endorsement, or action. USCIS does not collect or retain comments in its records.

Use of each social media site is governed by that site's privacy policy.

Chapter 3. Forms of Assistance

A. In-Person

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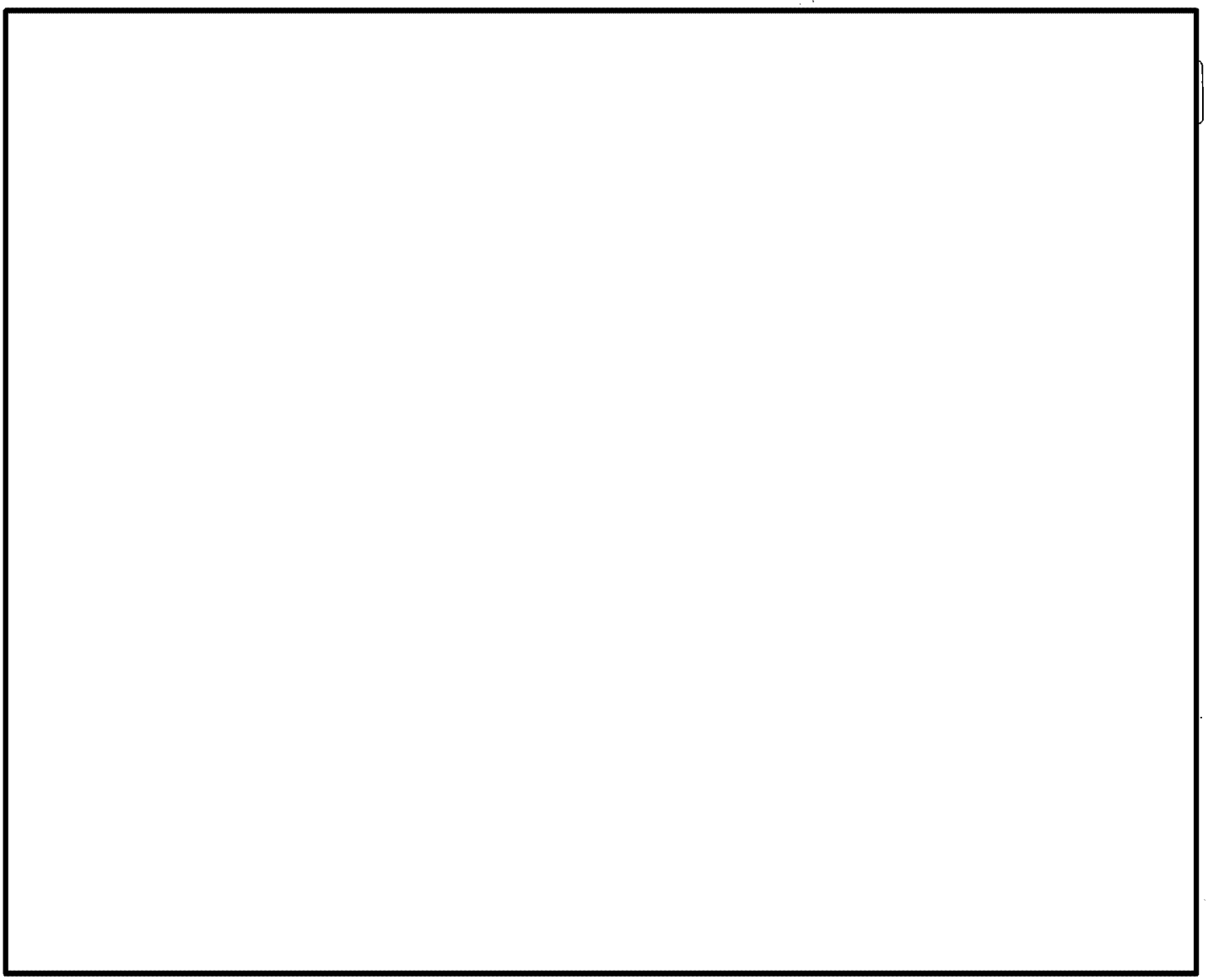

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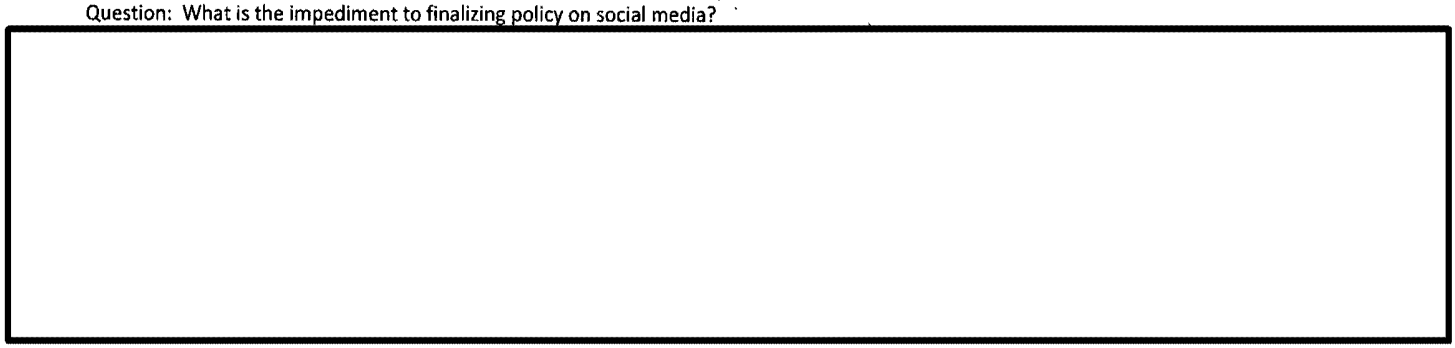
Question: What is the impediment to finalizing policy on social media?



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USCIS is an active participant in the recently formed DHS Social Media Task Force and we are regularly engaging with other partners, such as the Department of State, to ensure that cross-component and multiple agency initiatives are complimentary to each other and that information, policies, processes, and analytical results are shared.

(b)(5)

[redacted]

Delegation 15002, Revision 01, Delegation to the Director of U.S. Citizenship and Immigration Services to Conduct Certain Law Enforcement Activities (Workflow # 1159363)

(b)(5)

DHS Component	Concur	Concur with Comments	Non-Concur
Citizenship and Immigration Services Ombudsman (CISOMB)			
Citizenship and Immigration Services, United States (USCIS)			
Civil Rights & Civil Liberties (CRCL)			
Coast Guard, United States (USCG)			
Customs & Border Protection, United States (CBP)			
Domestic Nuclear Detection Office (DNDO)			
Executive Secretariat (ESEC)			
Federal Emergency Management Agency (FEMA)			
Federal Law Enforcement Training Centers (FLETC)			
General Counsel, Office of the (OGC)			
Health Affairs, Office of (OHA)			
Immigration & Customs Enforcement, United States (ICE)			
Inspector General, Office of (OIG)			
Intelligence & Analysis, Office of (I&A)			
Legislative Affairs, Office of (OLA)			
Management (MGMT) MGMT Sub-Components • *Office of the Chief Readiness Support Officer (OCRSO)*			
• *Office of the Chief Human Capital Officer (OCHCO)*			
• *Office of the Chief Procurement Officer (OCPO)*			
• *Office of the Chief Security Officer (OCSO)*			
• *Office of the Chief Information Officer (OCIO)*			
• *Office of the Chief Financial Officer (OCFO)*			
• *Office of Program Accountability and Risk Management (PARM)*			
Military Advisor's Office (MIL)			
National Protection and Programs Directorate (NPPD)			
Operations Coordination, Office of (OPS)			
Policy, Office of (PLCY)			
Privacy Officer, Chief (PRIV)			
Public Affairs, Office of (OPA)			
Science & Technology (S&T)			
Secret Service, United States (USSS)			
Transportation Security Administration (TSA)			
Intergovernmental Affairs (IGA)			
Office of International Affairs (OIA)			

COMMENTS

Civil Rights & Civil Liberties (CRCL)
Submitted by: Brian Sterling
Phone [redacted] (b)(5)
(b)(6) Email

#	Reference	Comment	Response
1.	II.A.	[redacted]	

Customs & Border Protection, United States (CBP)

Submitted by: [redacted] (b)(7)(c)
Email:

#	Reference	Comment	Response
1.		[redacted]	(b)(5) (b)(7)(e)

U.S. Immigration and Customs Enforcement (ICE)

Submitted by: [redacted] (b)(7)(c)
Phone:
Email:

#	Reference	Comment	Response
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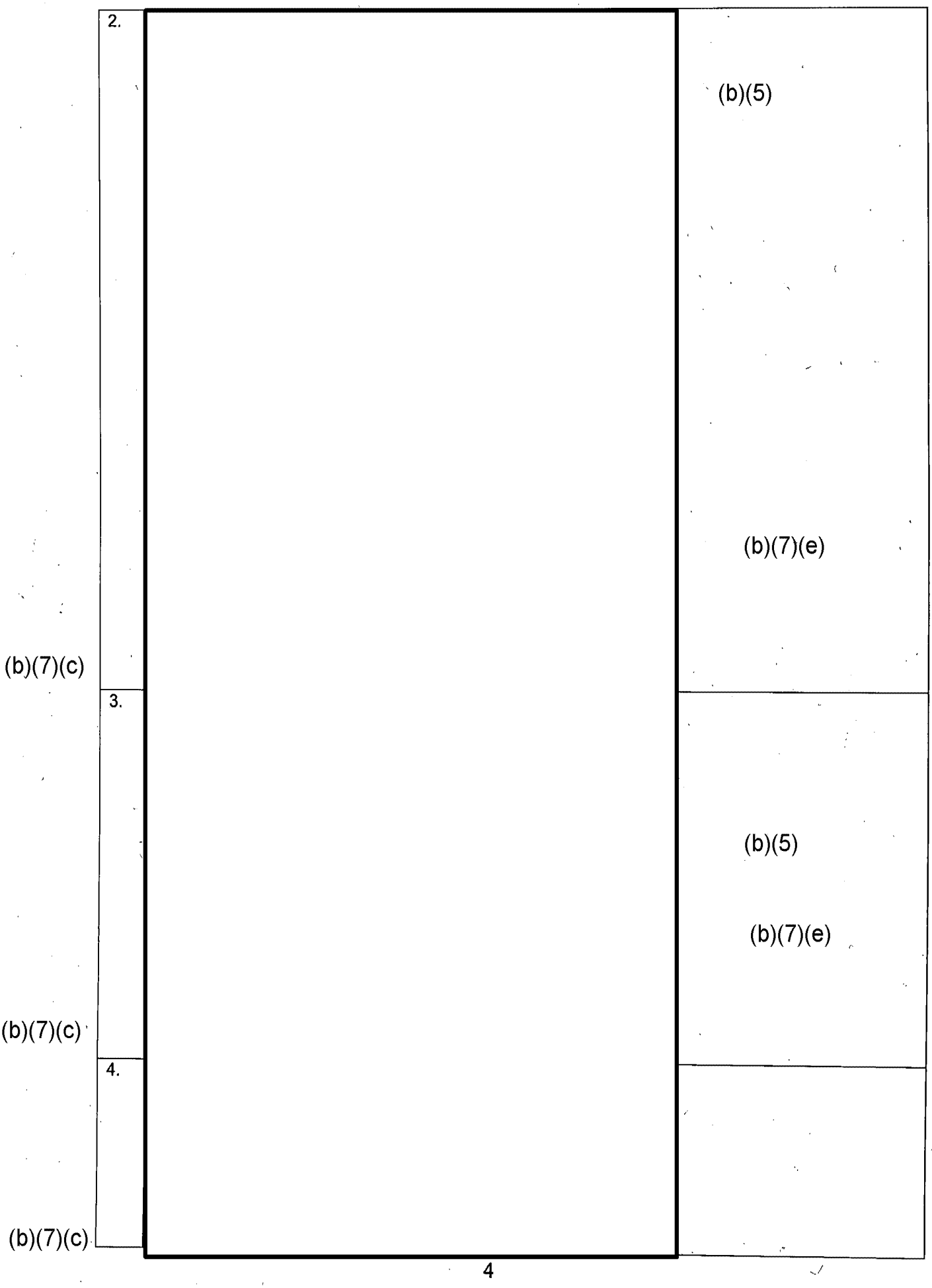
(b)(7)(c)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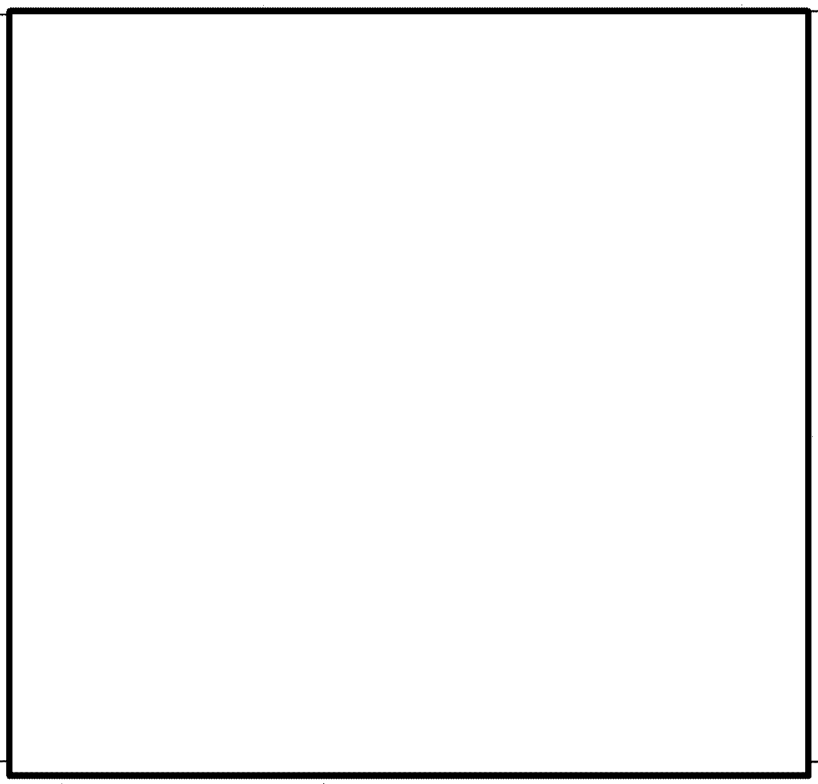
3.
(b)(5)
(b)(7)(e)
(b)(7)(c)
4.
(b)(7)(c)
4

Privacy Officer, Chief (PRIV)
Submitted by: Jonathan Cantor, Deputy Chief Privacy Officer
Phon[redacted] (b)(6)
Email

#	Reference	Comment	Response
1.			(b)(5) (b)(7)(e)
2.			(b)(5)

[1] *See, e.g.*, Privacy Policy Guidance Memorandum 2008-01/Privacy Policy Directive 140-06; Privacy Policy for the Operational Use of Social Media Directive 110-01 and Instruction 110-01-001; and Privacy Policy and Compliance Directive 047-01 and Instructions 047-01-001 and 047-01-002.

3.



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U.S. Department of Homeland Security
Washington, DC 20528

Homeland Security

ACTION

Department of Homeland Security Designation

This designation vests the authority in the Science and Technology Directorate as Chair of the DHS Social Media Working Group, as established in the DHS Social Media Improvement Act of 2015.

Approve/date_____ Disapprove/date_____

Modify/date _____ Needs discussion/date_____

U.S. Department of Homeland Security
Washington, DC 20528

Homeland Security

ACTION

MEMORANDUM FOR THE SECRETARY

FROM: Kim O'Connor
Executive Secretary

Meghan G. Ludke
Chief of Staff, Office of the General Counsel

Vince Micone
Chief of Staff, Management Directorate

SUBJECT: Designation of the Science and Technology Directorate as the Chair of the Social Media Working Group Proposed in H.R. 623

Purpose: This memorandum provides information about the DHS Virtual Social Media Working Group (VSMWG) and how it meets the requirements set forth in the Social Media Improvement Act of 2015 (H.R. 623), which requires the DHS Secretary to establish a social media working group to provide guidance and best practices to the emergency preparedness and response community. This memorandum also recommends that you acknowledge the efforts of the VSMWG and designate the Science and Technology Directorate (S&T) as the chair of the social media working group proposed in H.R. 623.

Need/Background: Recognizing the importance of social media as a critical component of emergency preparedness, response, and recovery, S&T established the VSMWG in 2010. The VSMWG's mission is to provide guidance to the emergency preparedness and response community on the safe and sustainable use of social media technologies in all phases of emergencies. The group is comprised of subject matter experts from across federal, tribal, territorial, local, state, and county public health and emergency management agencies, non-profit disaster response and recovery organizations, and academia. The VSMWG has representatives from FEMA, the American Red Cross, U.S. Northern Command, National Institutes of Health, the New York City Office of Emergency Management, the San Francisco Office of Emergency Management and the Philadelphia Office of Emergency Management, among others.

Members of the VSMWG also lend their subject matter expertise to emergency planning exercises, demonstrations, and other forums. A few examples are the Joint Interagency Field Exploration series, the Central U.S. Earthquake Consortium Capstone Exercise, and the Canada / U.S. Enhanced Resilience Experiment. They also lend their subject matter expertise to hackathons / webinars with the International Association of Emergency Manager Emerging Technology Caucus, IBM, Hootsuite Labs, and the International Disaster Conference and Expo. The VSMWG serves as a thought leader across all public safety disciplines and has consequently played a critical role in shaping policy, technology development, and legislation, including H.R. 623.

H.R. 623 proposes a social media working group with the purpose of providing guidance and best practices to the emergency preparedness and response community, which the VSMWG has been essentially fulfilling since 2010. In furtherance of its mission, the VSMWG has developed and published five significant reports and is currently finalizing a new report with publication planned in early 2016.

H.R. 623 is intended to codify and expand upon the VSMWG. Although the Department would have appreciated more flexibility with regard to the membership of the Group and the authority to quickly implement recommendations made by the Group, H.R. 623 is largely consistent with the Department's current activities. The bill's five-year sunset and renewal process also do not pose significant concerns. In spite of these positives, H.R. 623 does not reflect all of the intentions of the original drafters, illustrated by the fact that S&T was omitted as the group's chair. Also, the enrolled bill, unlike an earlier version, no longer contains language that exempts the Group from the Federal Advisory Committee Act. Nonetheless, S&T is prepared to maintain oversight responsibility for the working group. Given the five years of equity the Department has already invested in the VSMWG and the key partnerships already developed, it is critical that S&T maintain leadership of the group to ensure its continued success.

After two years of discussion and revisions, on November 5, 2015, H.R. 623 was signed into law. Given that the legislation calls for the creation of a group nearly identical to one already in existence, it is critical that the Department leverage the existing resource, maintain its location within the Department, and officially delegate authority to S&T for continued support.

Departmental Coordination: This designation was cleared through S&T, the Office of the General Counsel, the Office of the Under Secretary for Management, and the Office of the Executive Secretary.

Recommendation: For the reasons provided in this memorandum, we recommend that you acknowledge the efforts of the VSMWG and designate S&T as the chair of the social media working group proposed in H.R. 623.

Department of Homeland Security
DHS Delegation Number: 10005
Revision Number: 00
Issue Date:

DELEGATION TO THE UNDER SECRETARY FOR SCIENCE AND TECHNOLOGY TO ESTABLISH AND CHAIR THE SOCIAL MEDIA WORKING GROUP

I. Purpose

This delegation vests authority in the Under Secretary for Science and Technology to administer the Social Media Working Group (Group). The Group is established pursuant to Public Law No. 114-80, DHS Social Media Improvement Act of 2015 (hereinafter, "DHS Social Media Act") to provide recommendations concerning appropriate guidance and best practices on the use of social media technologies before, during, and after a natural disaster or an act of terrorism or other man-made disaster.

II. Delegations

Subject to my oversight, direction and guidance, I delegate to the Under Secretary for Science and Technology the authority to:

A. Carry out the functions and exercise the authority in the Federal Advisory Committee Act (5 U.S.C. App.) to administer the Social Media Working Group as required by the DHS Social Media Act.

B. Serve as chairperson of the social media working group.

C. The Secretary retains the authority to:

1. Approve the charter, including renewals;

2. Select the federal members from the entities identified in section 318(c)(1) of the DHS Social Media Act; and

3. Close a Federal advisory committee meeting pursuant to 5 U.S.C. App. 1, § 10 and 5 U.S.C. § 552b.

III. Re-delegation

Except as specifically identified herein, the powers, authorities, responsibilities, and functions of the Under Secretary for Science and Technology to administer the Social Media Working Group may be re-delegated in writing to any appropriate subordinate official.

IV. Authority

Public Law 114-80, "DHS Social Media Improvement Act of 2015".

V. Office of Primary Interest

The Office of the Under Secretary for Science and Technology is the office of primary interest in this Delegation.

_____ _____

Jeh Charles Johnson
Secretary of Homeland Security

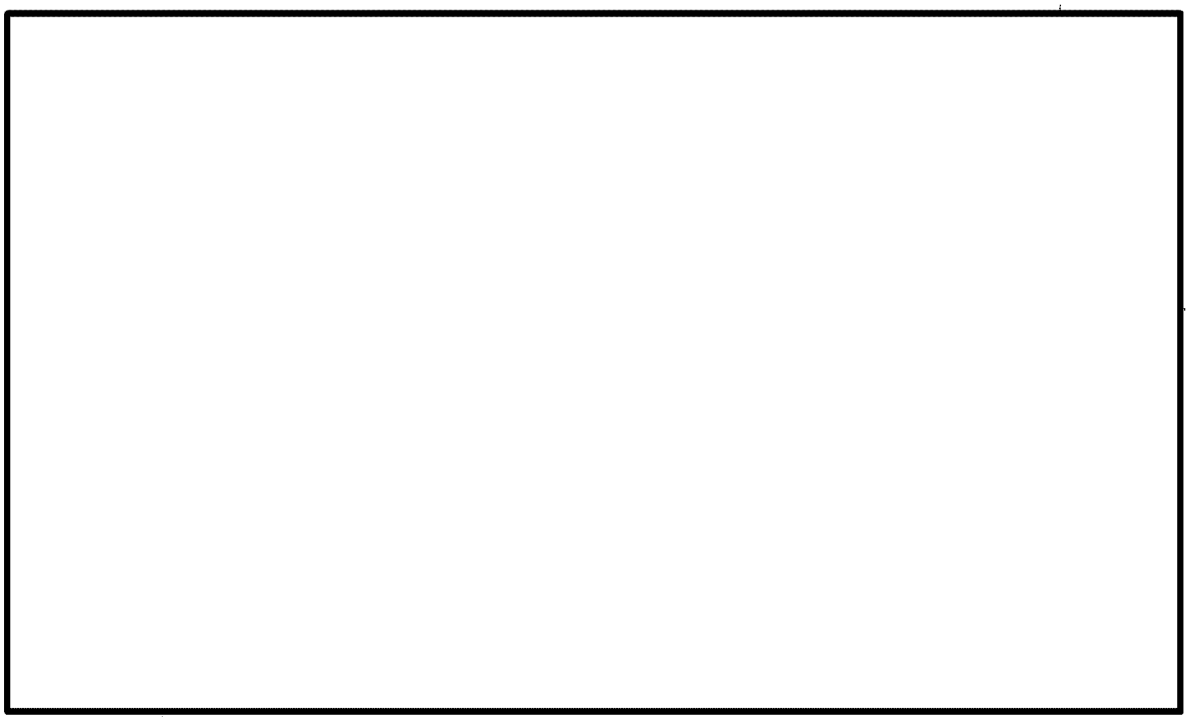
Date

ADDITIONAL CONSIDERATIONS FOR EMAIL TO JAMES M.
May 24, 2018

(b)(5) (b)(7)(e)

There are two separate but related issues that need to be addressed/agreed to as USCIS moves forward here:

USCIS OPSEC Measures (b)(5) (b)(7)(e)



U.S. Citizenship

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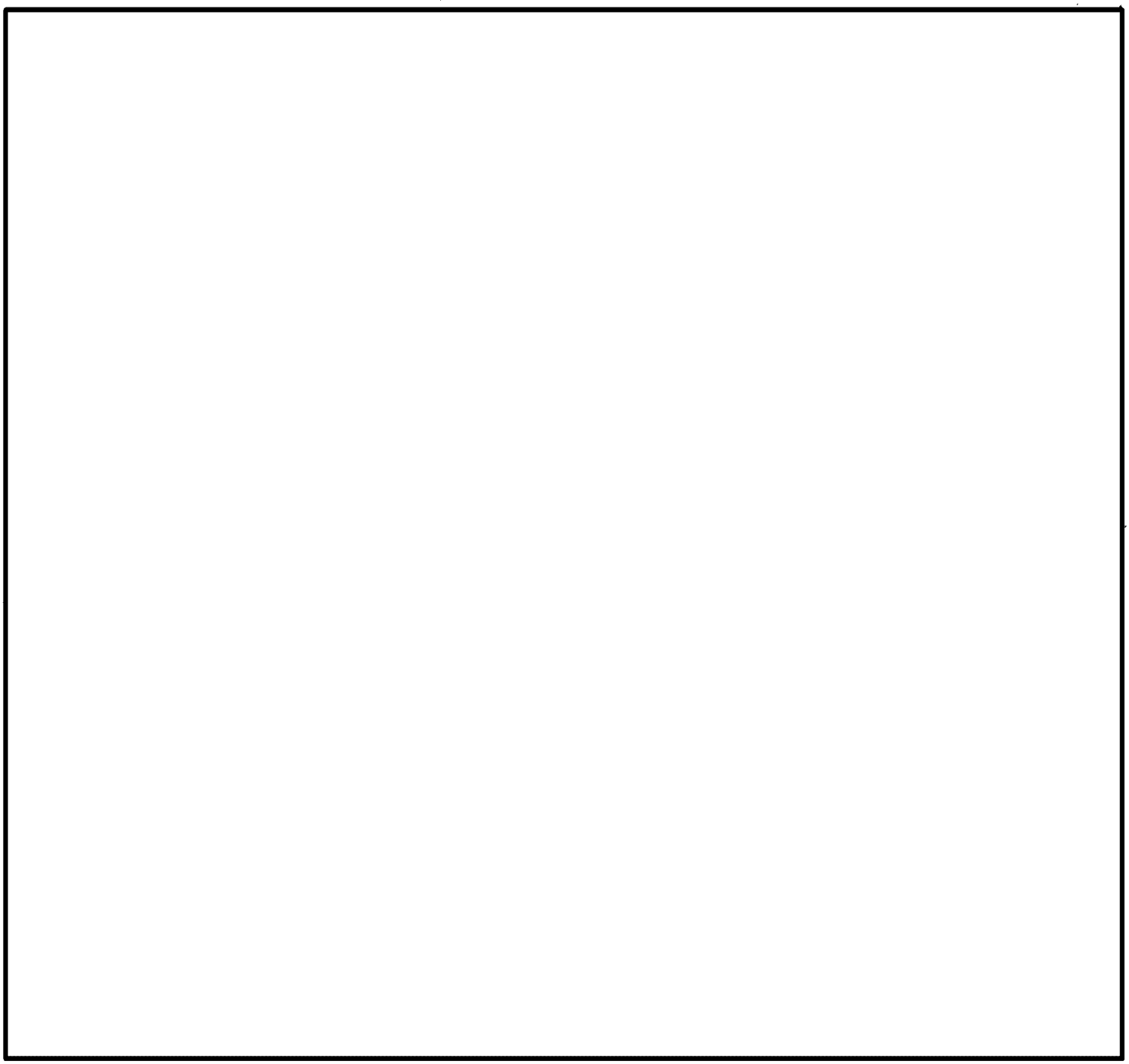

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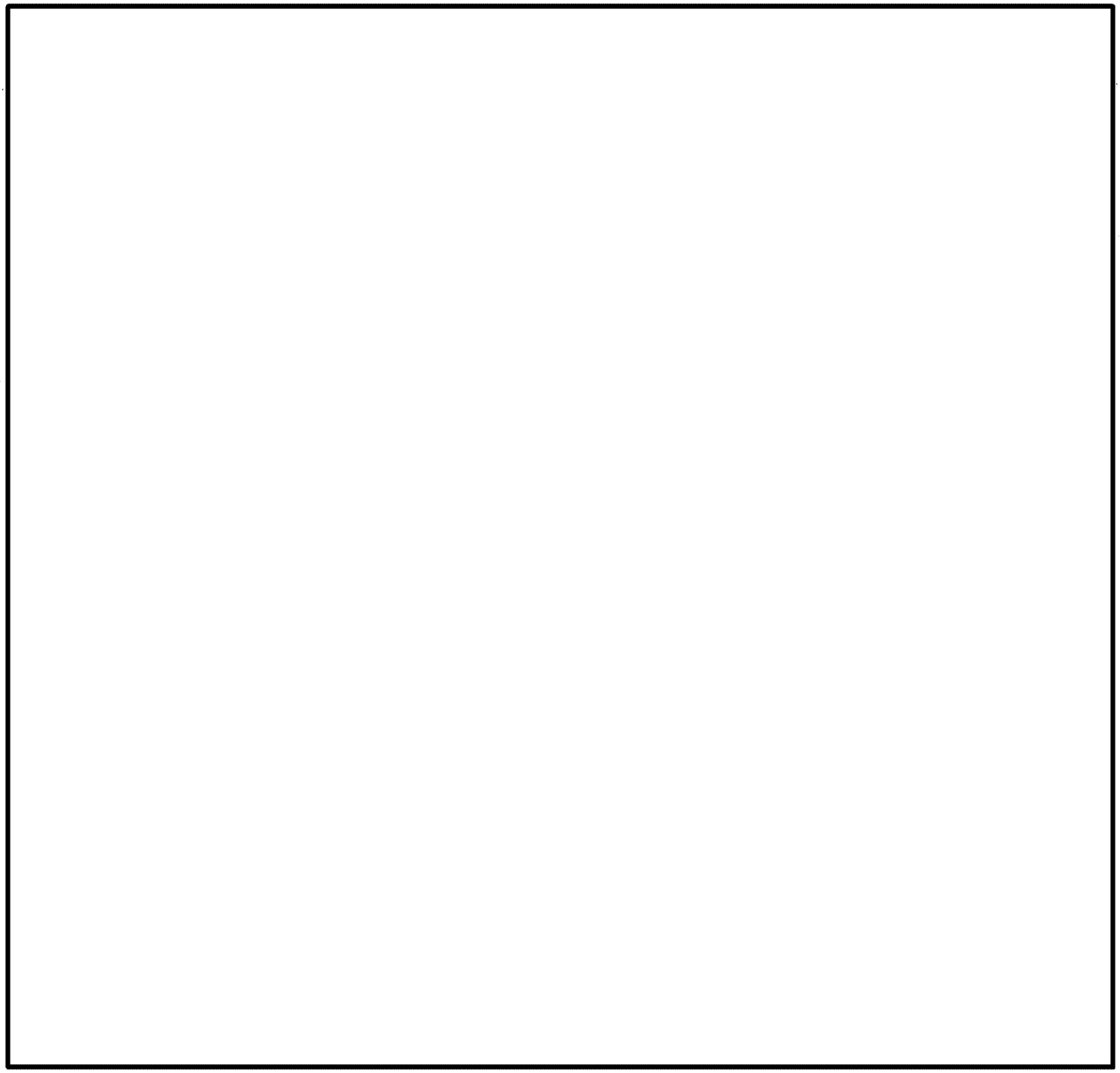

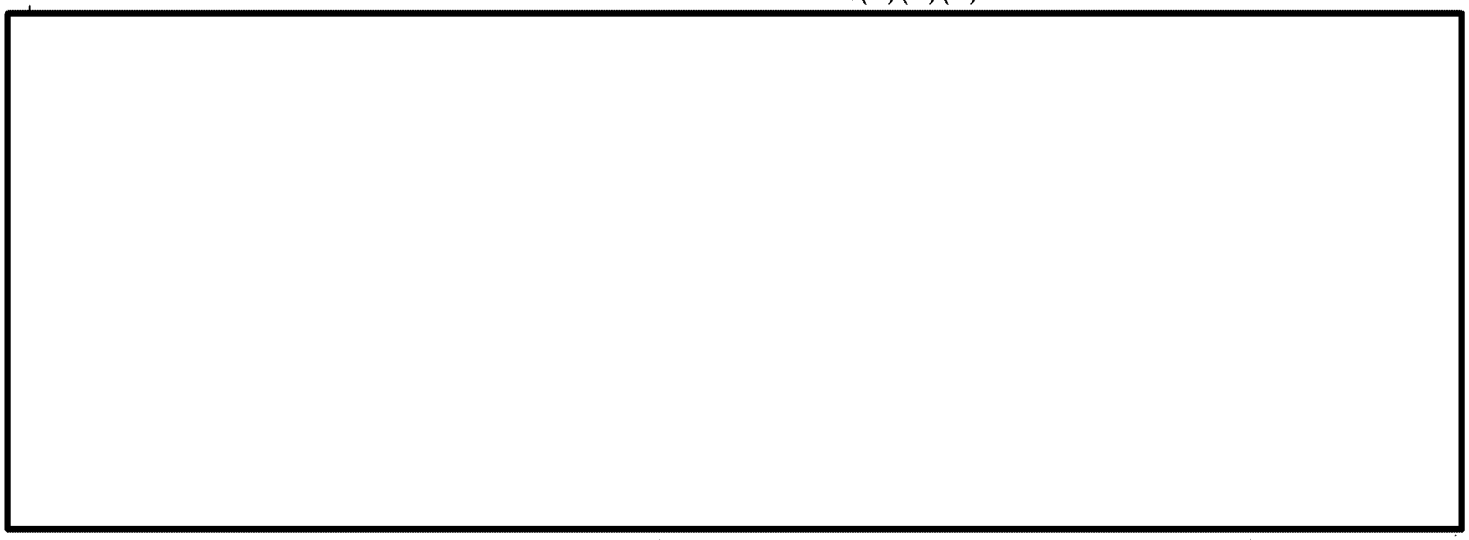

(b)(5) (b)(7)(e)

Page 8: [1] Comment [GES13]	Gaffin, Elizabeth S	4/5/2017 5:01:00 PM

Security to amp up ia screening to stop Johnson says

ity is expanding its social media presence in an effort to protect the country, reacting to growing concern about terrorists being nson said Thursday.

urity address, Johnson said that in response to a recent recommendation from a social media task force within DHS, he has e use of social media even further, consistent with law. "

e department is now monitoring the social media use of people who apply for various immigration benefits, along with those ministration's controversial program to accept refugees from Syria.

washingtonpost.com/news/federal-eye/wp/2015/11/17/senior-obama-officials-have-warned-of-challenges-in-screening- officials have warned of challenges in screening refugees from Syria[/interstitial_link]

orist-directed attacks to a world that includes the threat of terrorist-inspired attacks — in which the terrorist may have never er of a terrorist organization, lives among us in the homeland, and self-radicalizes, inspired by something on the Internet," nore than 100 at the Woodrow Wilson Center in Washington, adding: "So what are we doing about this?"

use of social media for various purposes," he said, citing that along with other steps such as tightened security around federal state and local law enforcement and emergency management officials.

n Johnson's remarks but said the department uses social media screening to better assess any risks posed by travelers and g the United States. In 2014, they said, DHS began four pilot programs to consult the social media usage of applicants for certain

/e grown increasingly worried about online radicalization, fueled in part by the recent terrorist attack by a married couple who rty in San Bernardino, Calif. The assailants, Syed Rizwan Farook and Tashfeen Malik, had exchanged private messages discussing /rdom, law enforcement officials have said, while Malik posted a note on Facebook after the shootings pledging her allegiance to e Islamic State terrorist group.

rtisan bill Wednesday that would require the Obama administration to prepare a comprehensive strategy to combat terrorists' ınimously passed the House in December.

washingtonpost.com/news/federal-eye/wp/2016/02/10/as-concern-grows-over-terrorists-on-social-media-senate-bill-calls-for-s over terrorists on social media, Senate bill calls for national strategy[/interstitial_link]

istration of not having such a strategy, an allegation that White House officials deny. And on the 2016 presidential campaign trail, HS in a December debate, criticizing the agency for insufficient monitoring of Malik's social media activity out of what he labeled

ve strongly denied those allegations.

ed his typically somber and serious tone to list a variety of DHS accomplishments, ranging from management reforms of the business practices to efforts to improve persistently low morale. But he got his biggest response with a joke. Bringing up the long-new DHS headquarters on the grounds of St. Elizabeths — a onetime psychiatric hospital in Southeast Washington — Johnson ıg ahead.

t to work there, but perhaps they will name a courtyard or conference room after me."

Markon covers the Department of Homeland Security for the Post's National Desk. He also serves as lead Web and paper writer for major breaking national news. Follow @JerryMarkon

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(b)(5) (b)(7)(e)

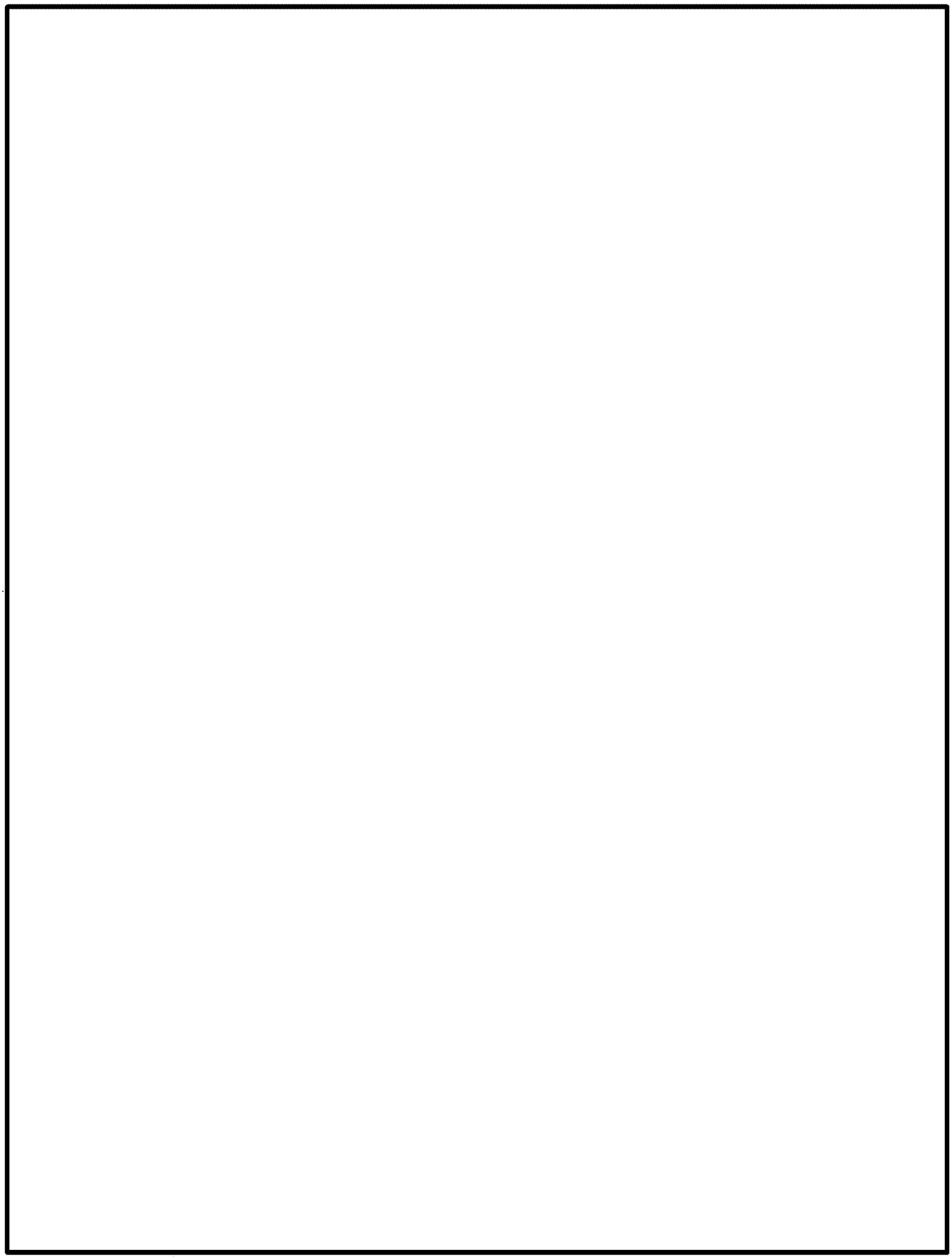
Ian's comments to USCIS revised Delegation

General point that could be raised in cover email to James as a way to frame the discussion in any subsequent meeting or teleconference:

There are two separate but related issues that need to be addressed/agreed to as USCIS moves forward here:

(b)(5)

(b)(7)(e)



(b)(7)(e)

(b)(5)

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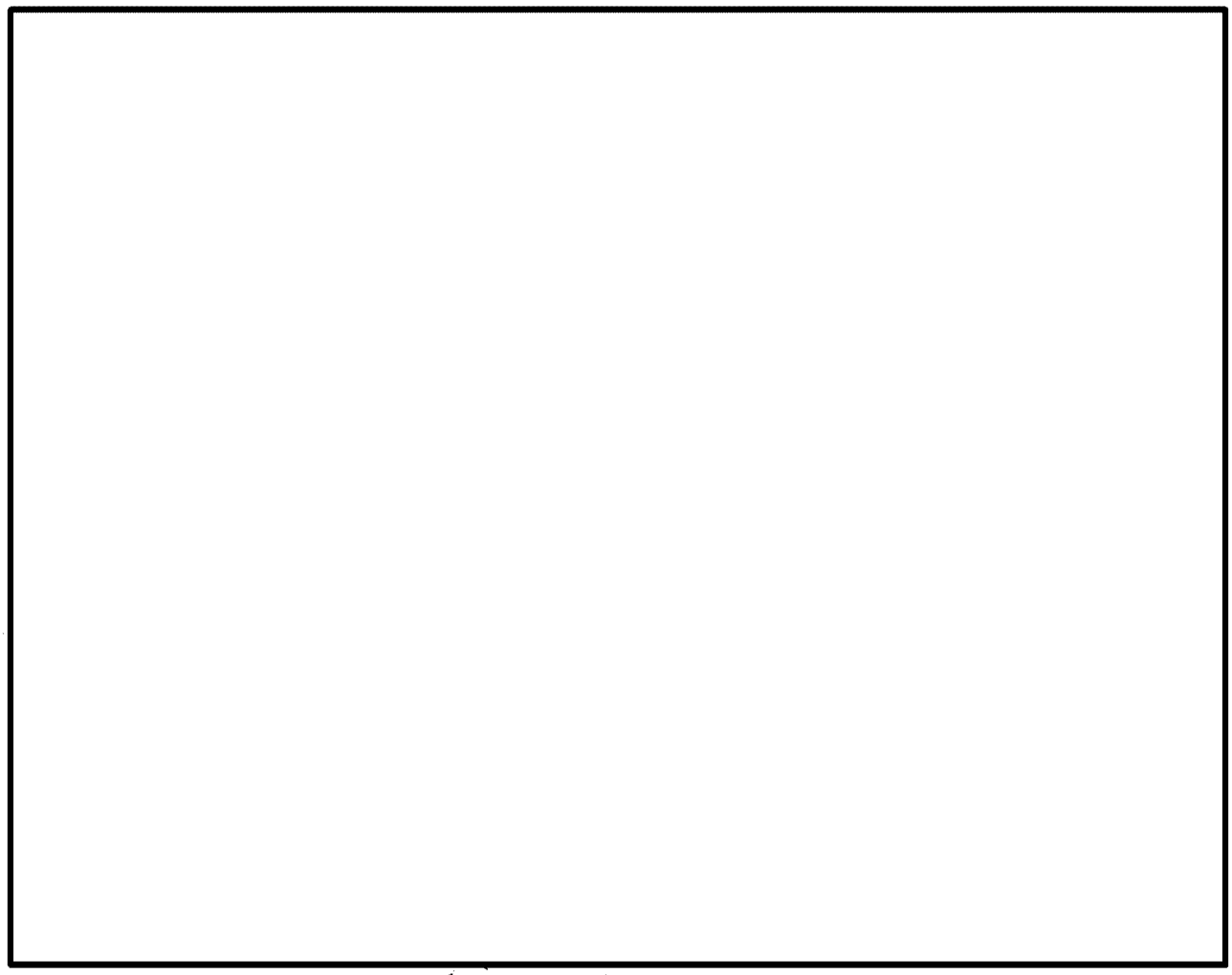
ATTORNEY WORK PRODUCT/PREDECISIONAL MATTER

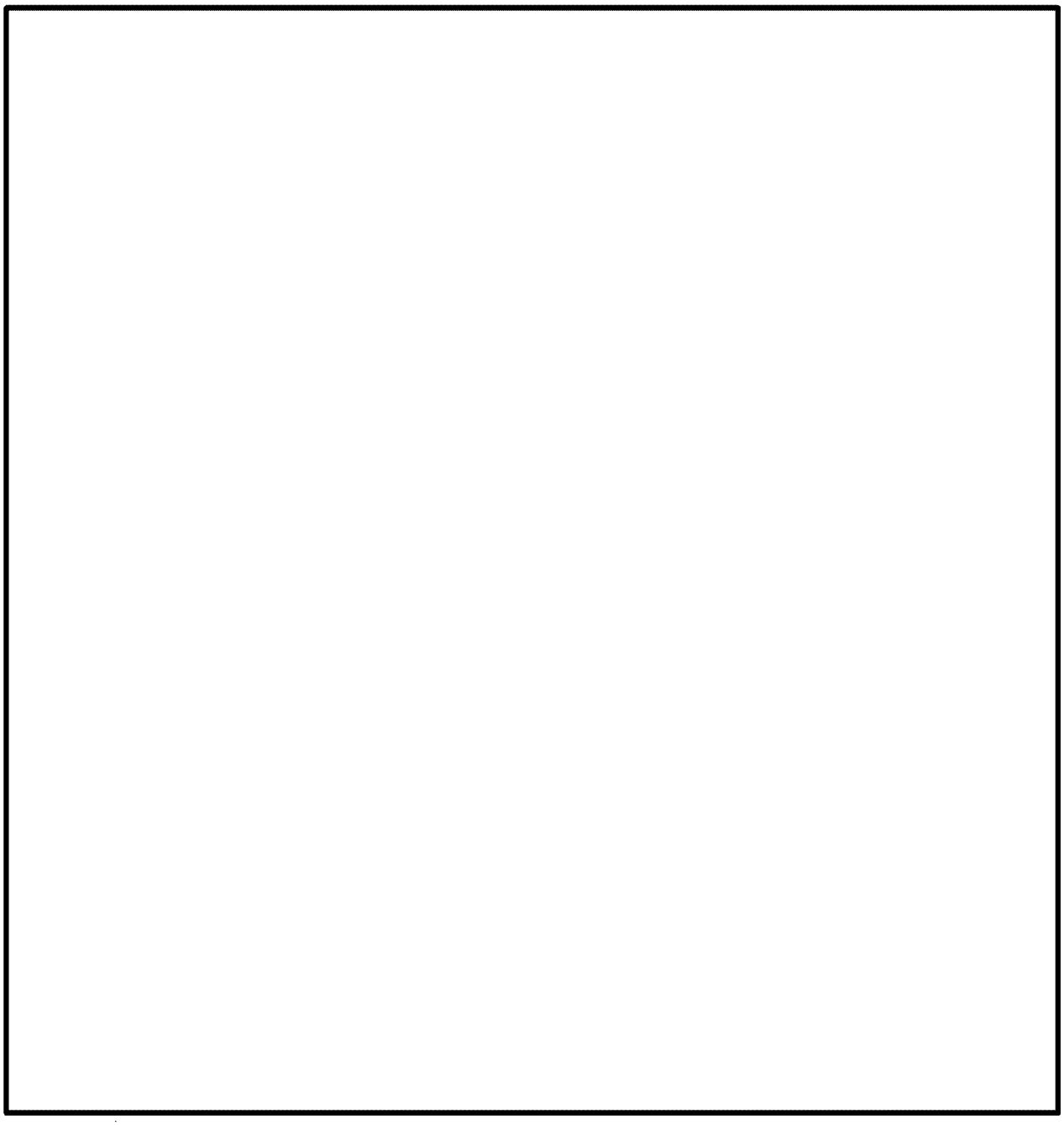


(b)(5) (b)(7)(e)

Page 10: [1] Comment [kag74]	Greeley, Kevin A	2/24/2016 11:06:00 AM

(b)(5) **USE OF SOCIAL MEDIA**

DRAFT MEMORANDUM (b)(7)(e)



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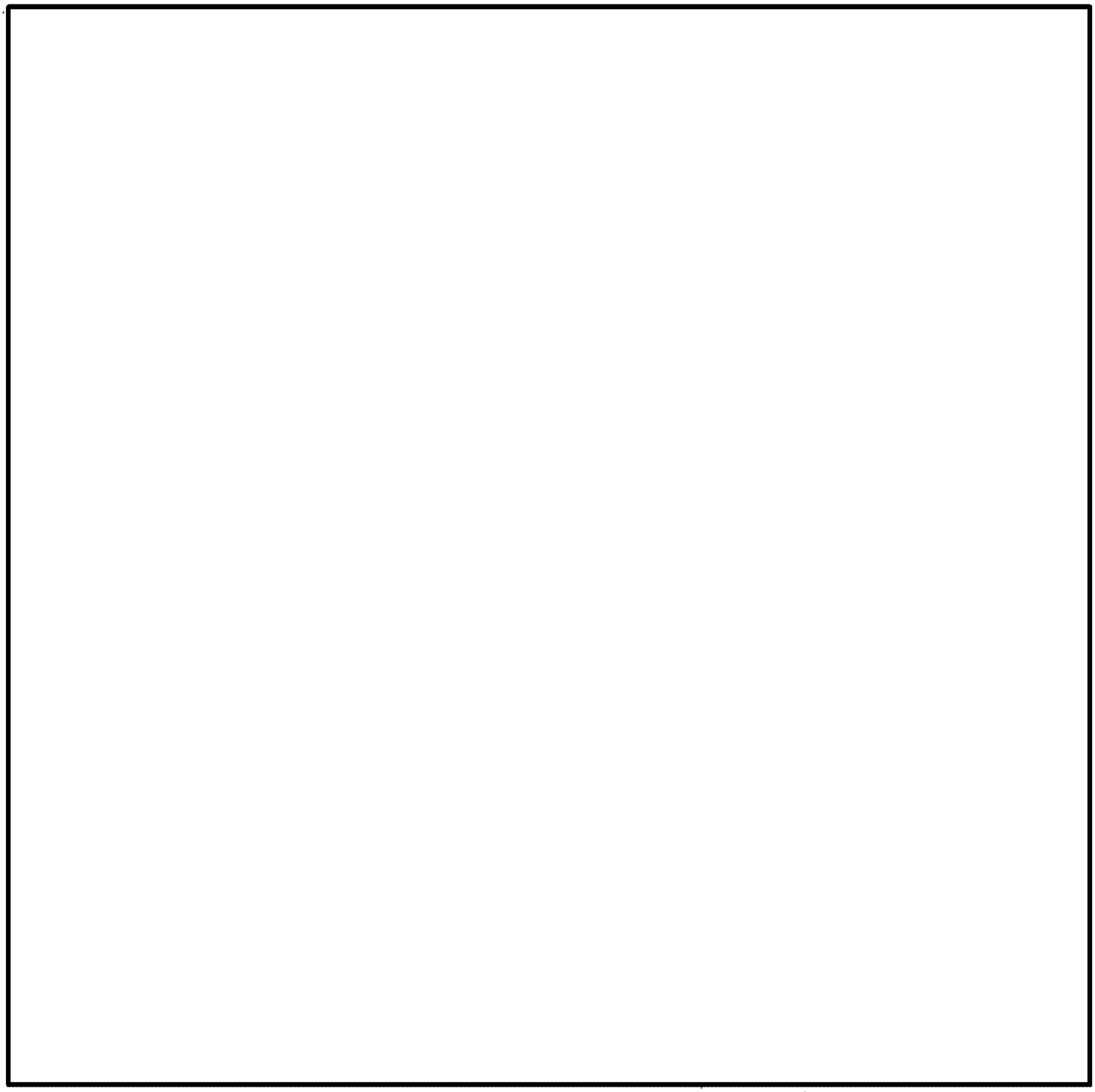

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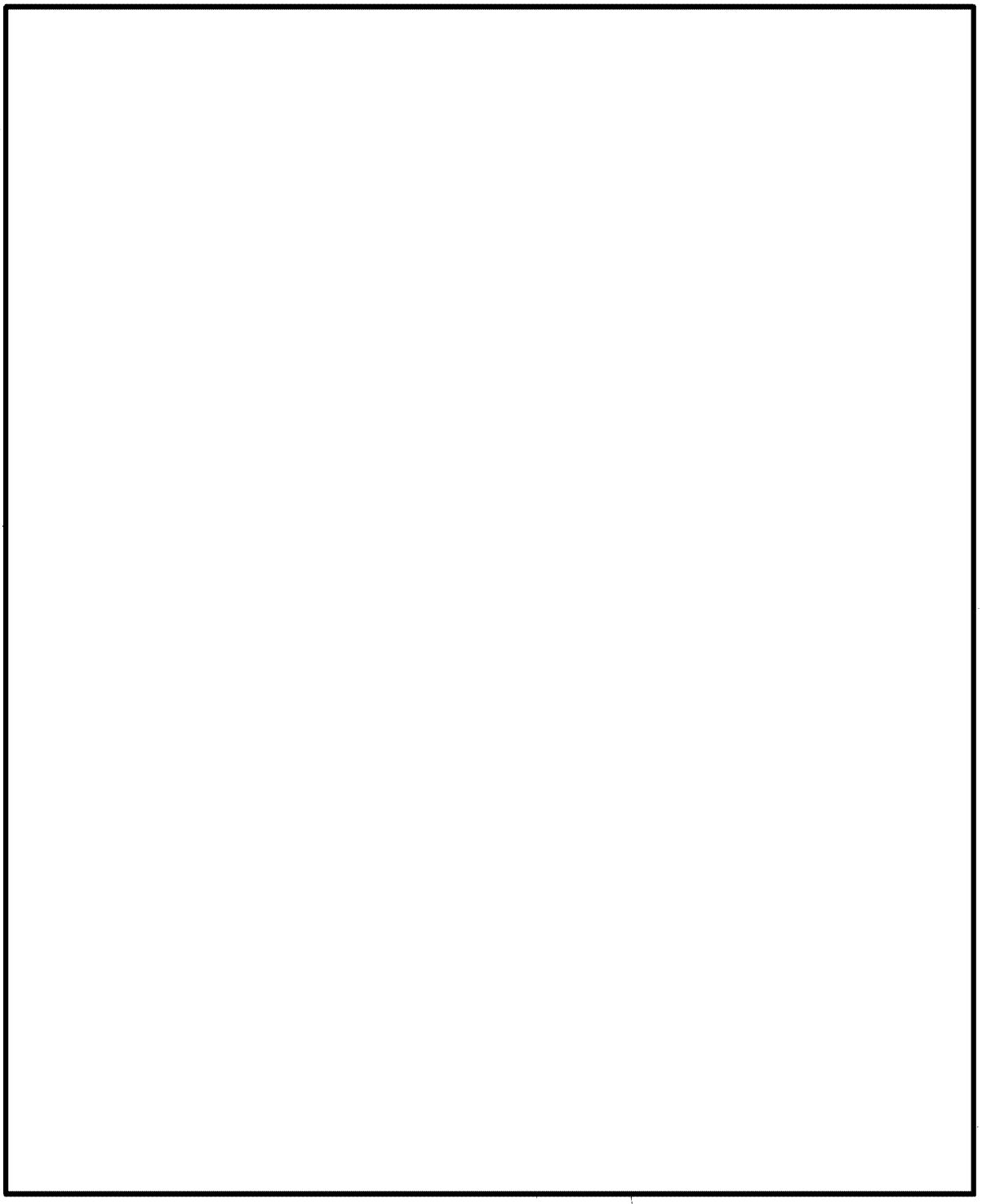

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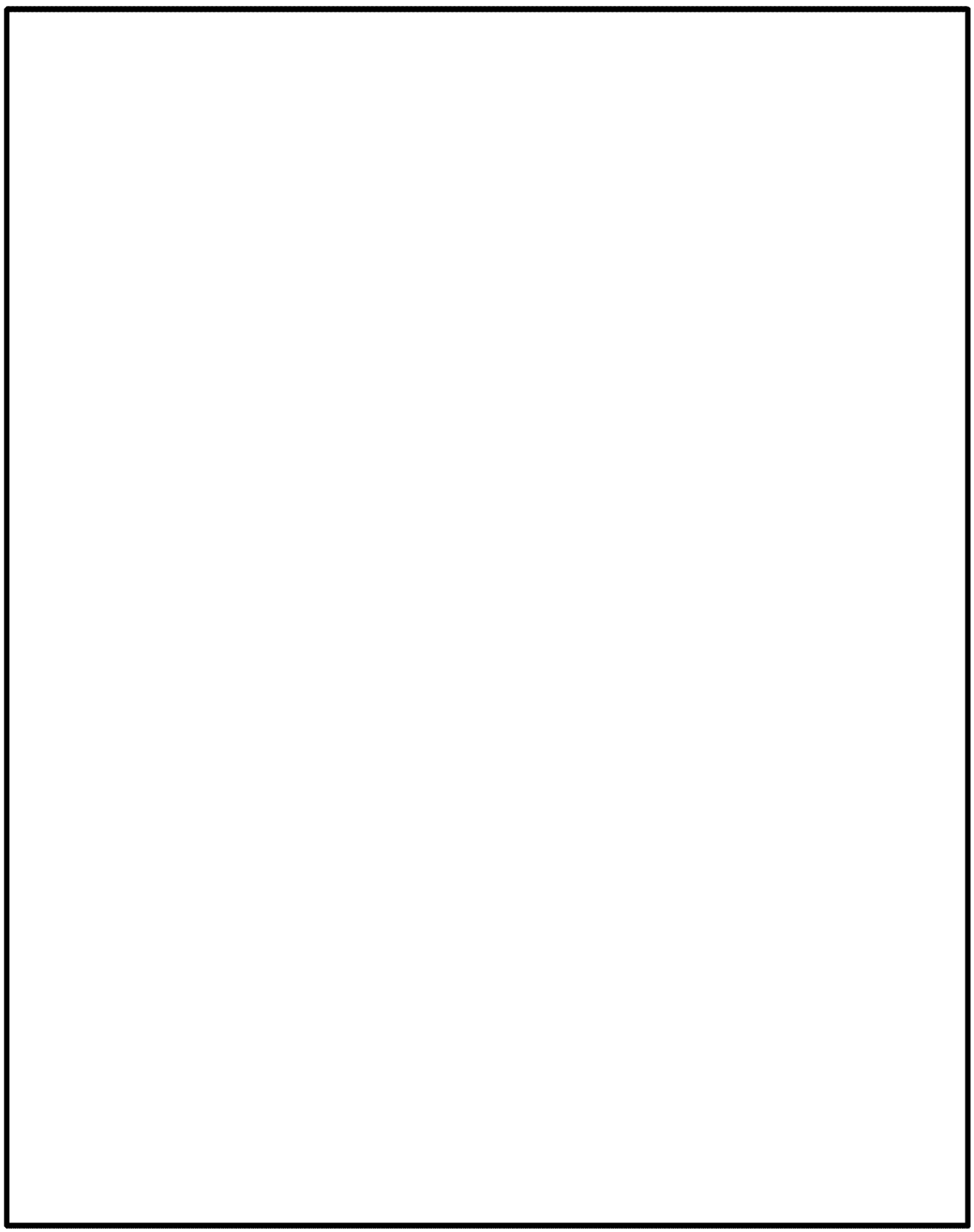

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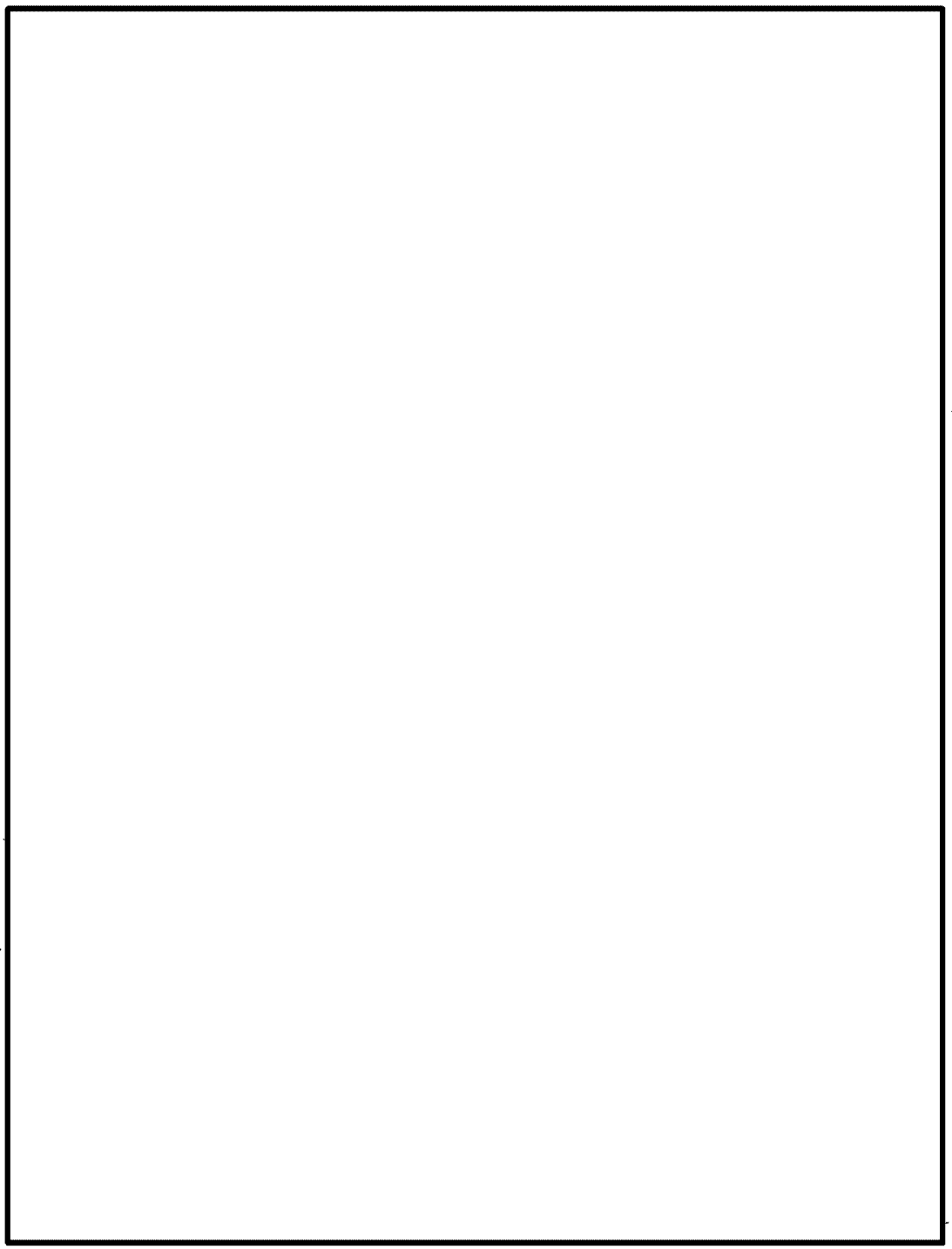
(b)(7)(e)

(b)(5)



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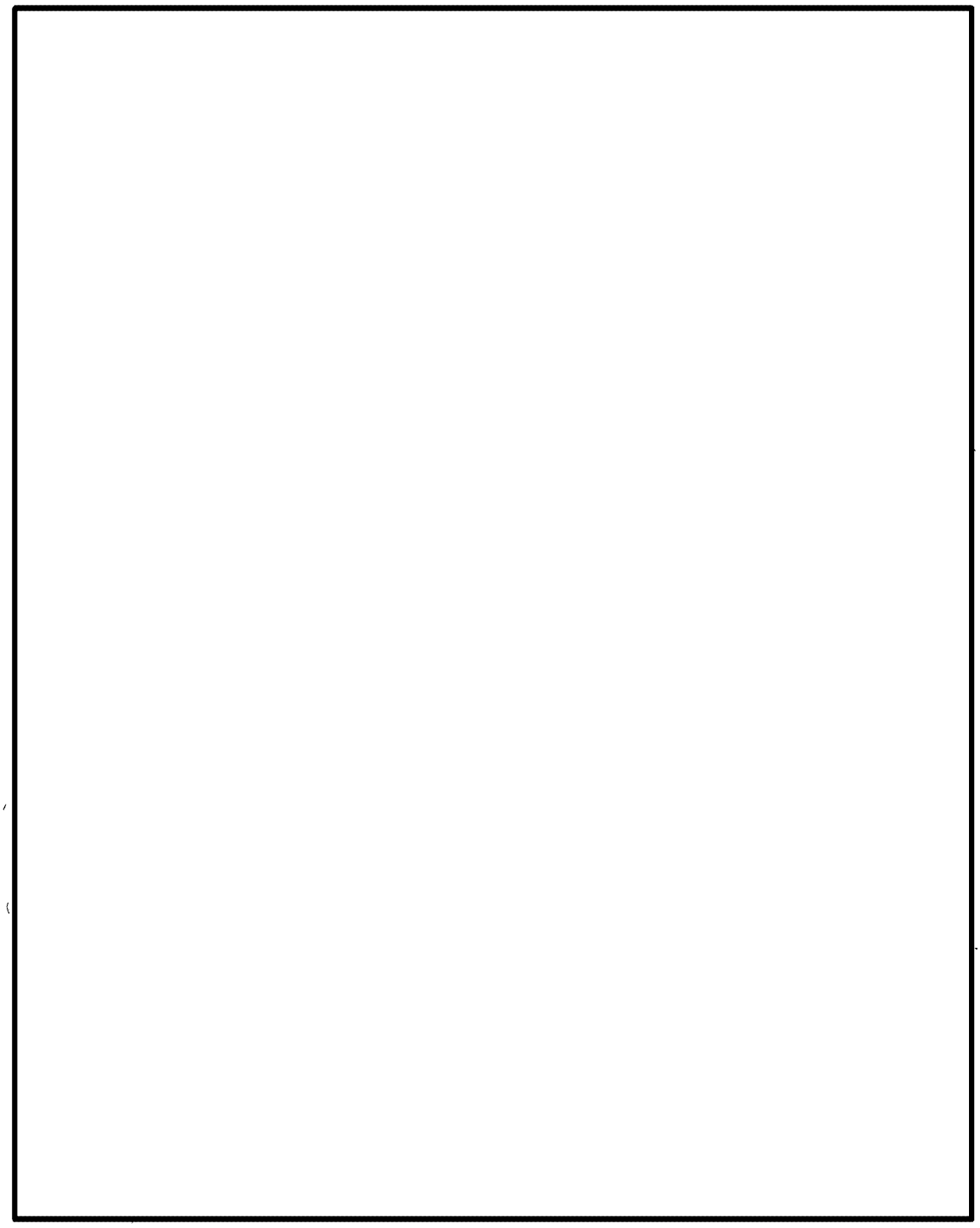


(b)(7)(e)

(b)(5)

(b)(5) (b)(6) (b)(7)(e)

Technical Comments for (highlight one):

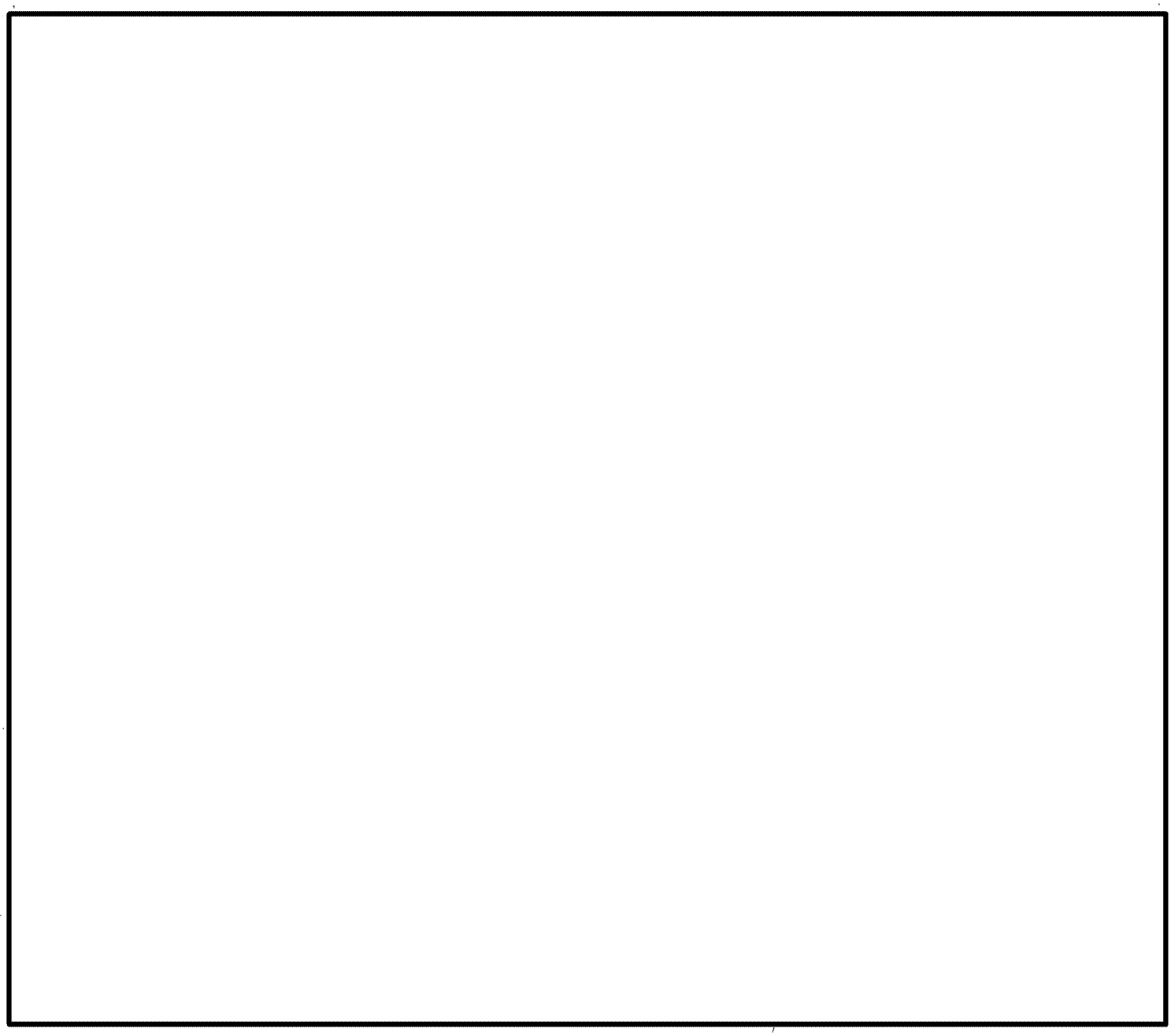
GAO Statement of Facts OIG Discussion Draft

GAO Draft Report OIG Draft Report

Engagement # : 16-079-ISP-USCIS, ICE

Engagement Title: *DHS' Pilots for Social Media Screening Need Increased Rigor to Ensure Scalability and Long-term Success*

(b)(5) (b)(7)(e)



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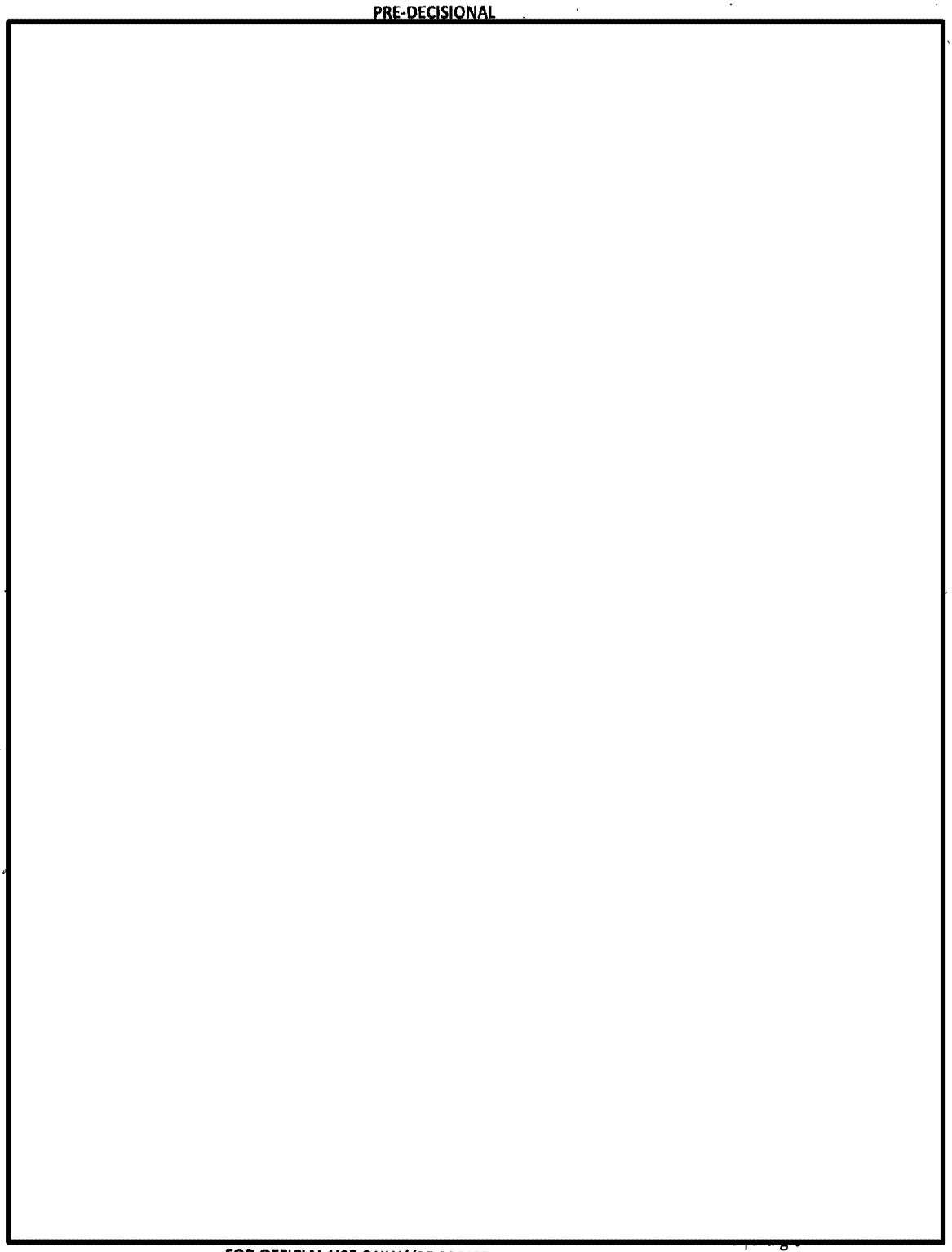

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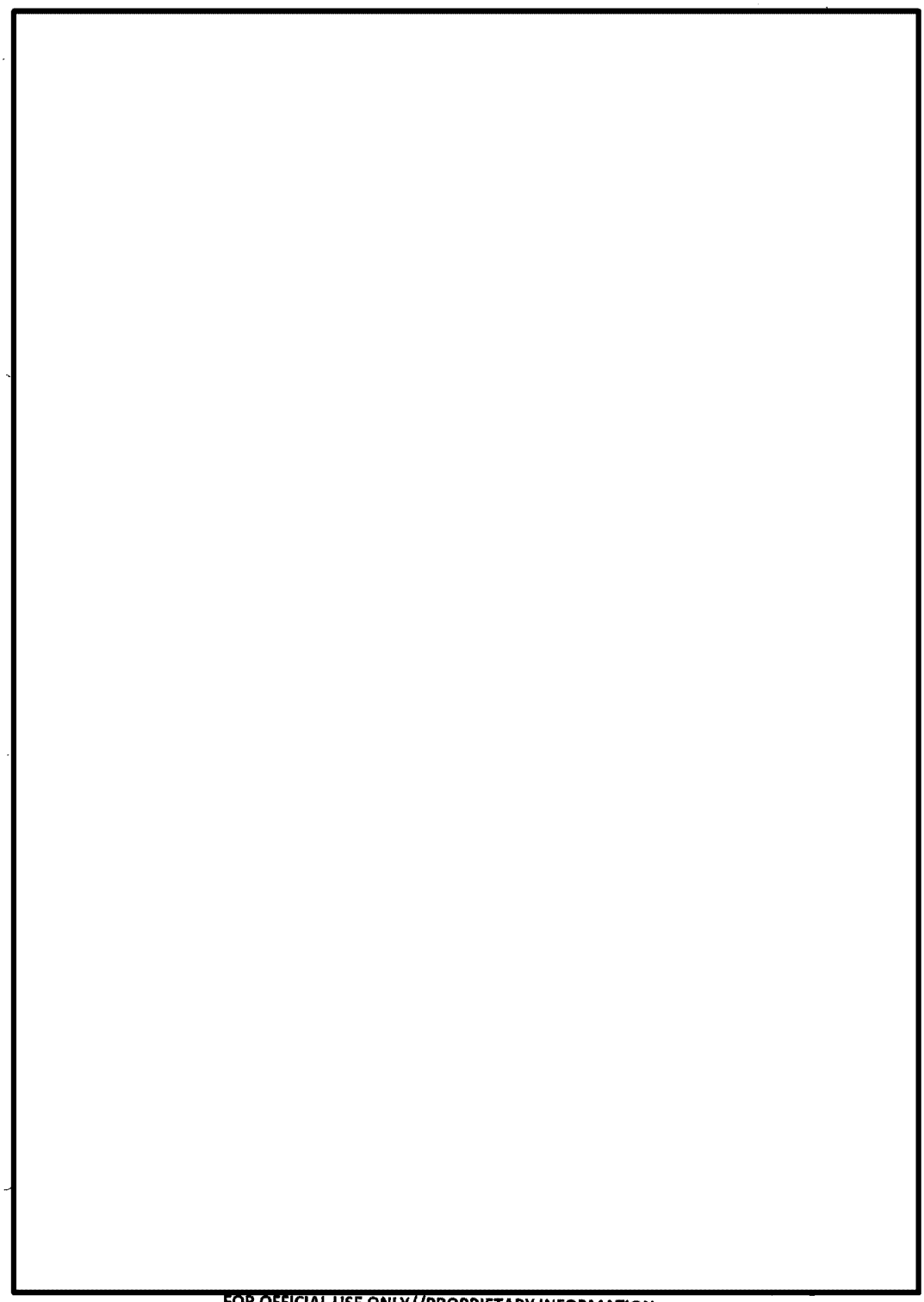

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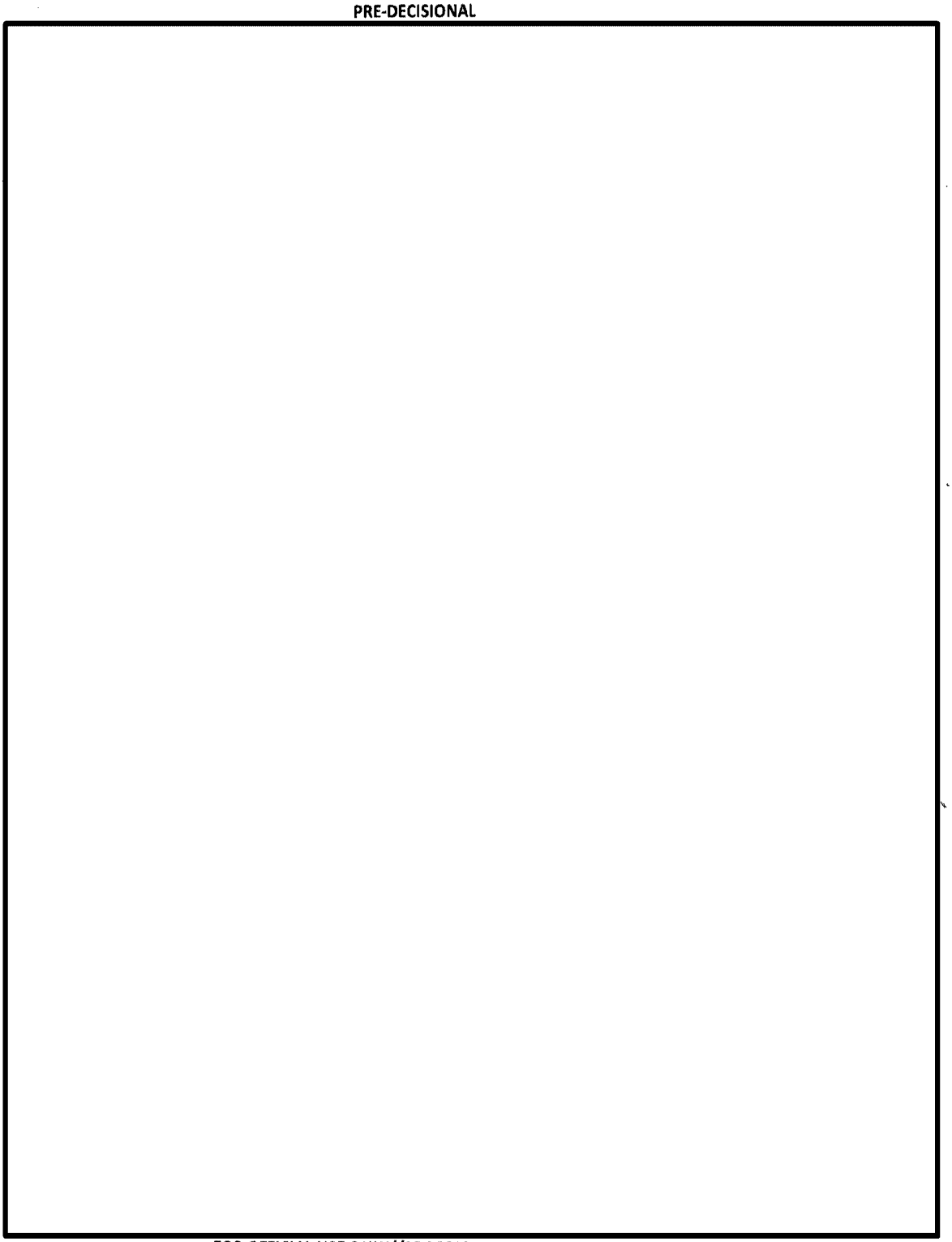

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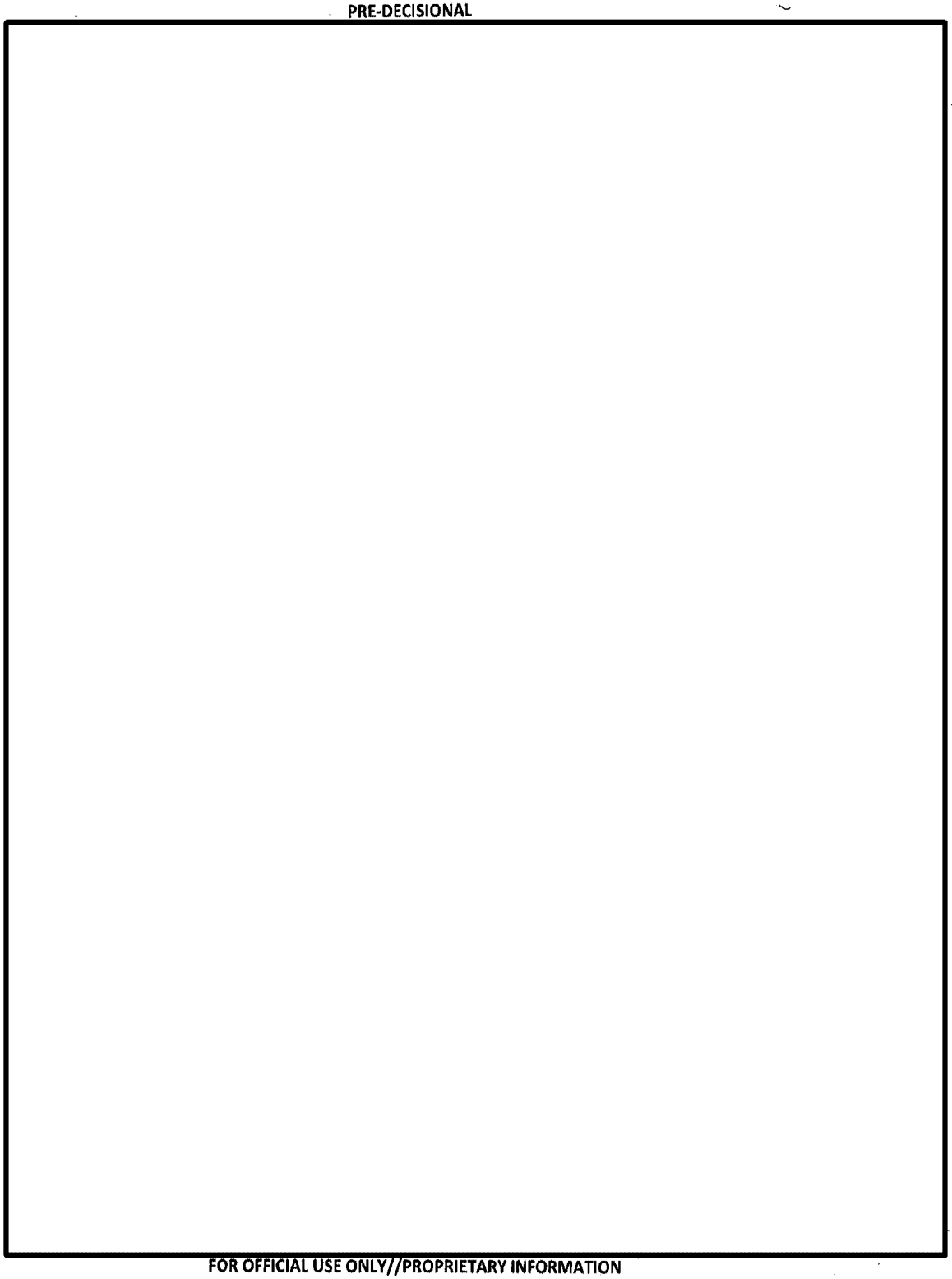

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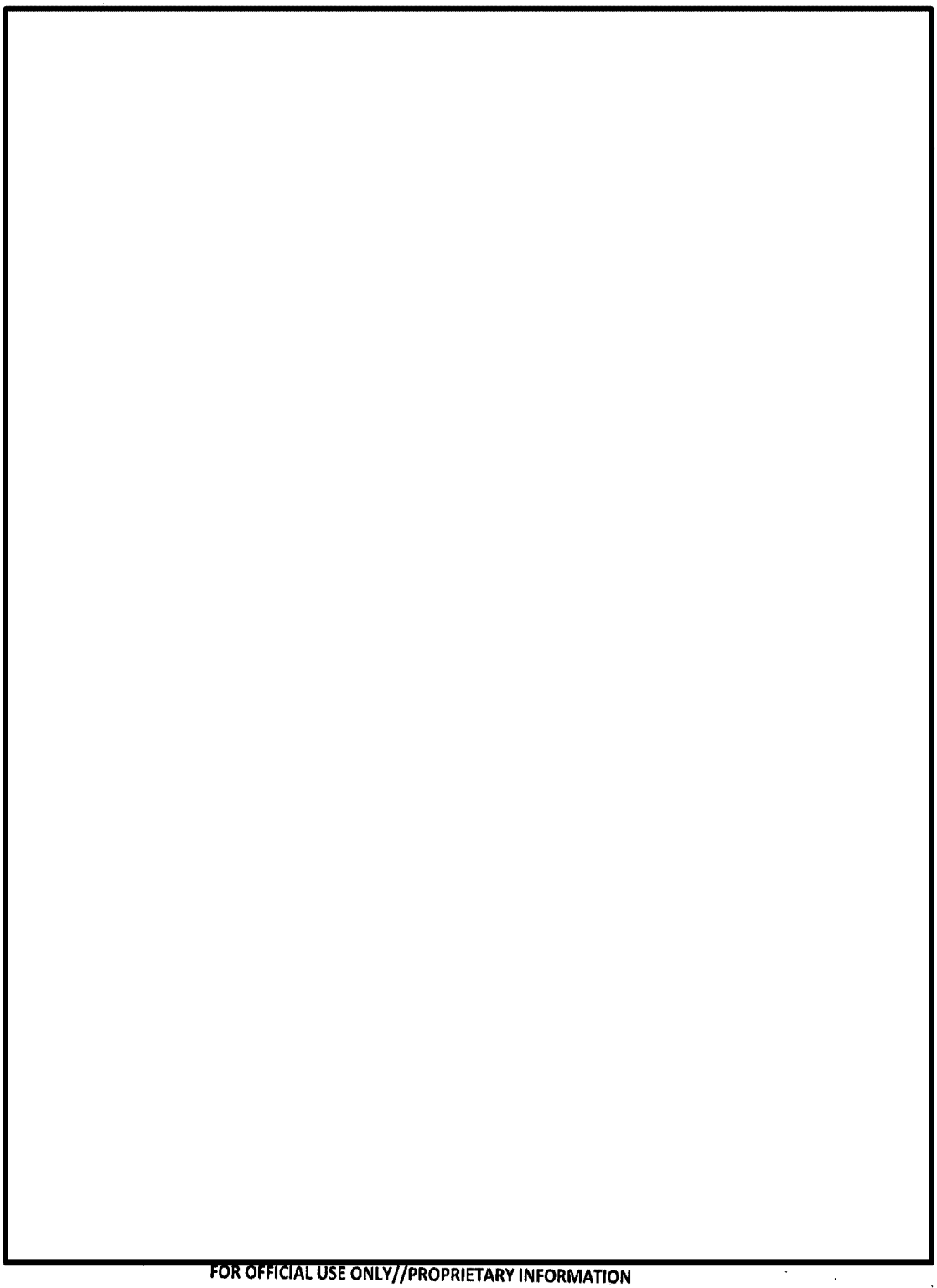

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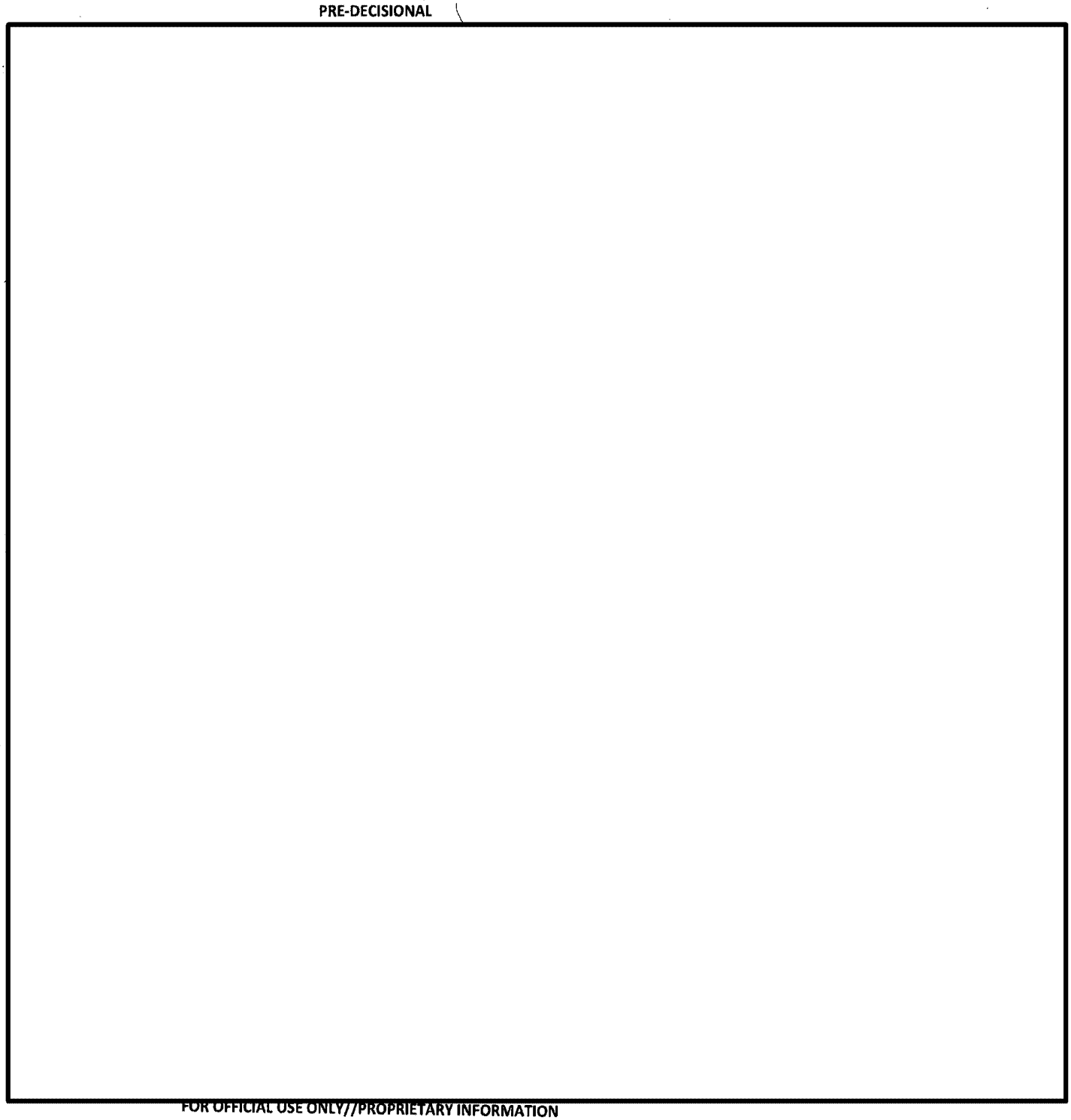

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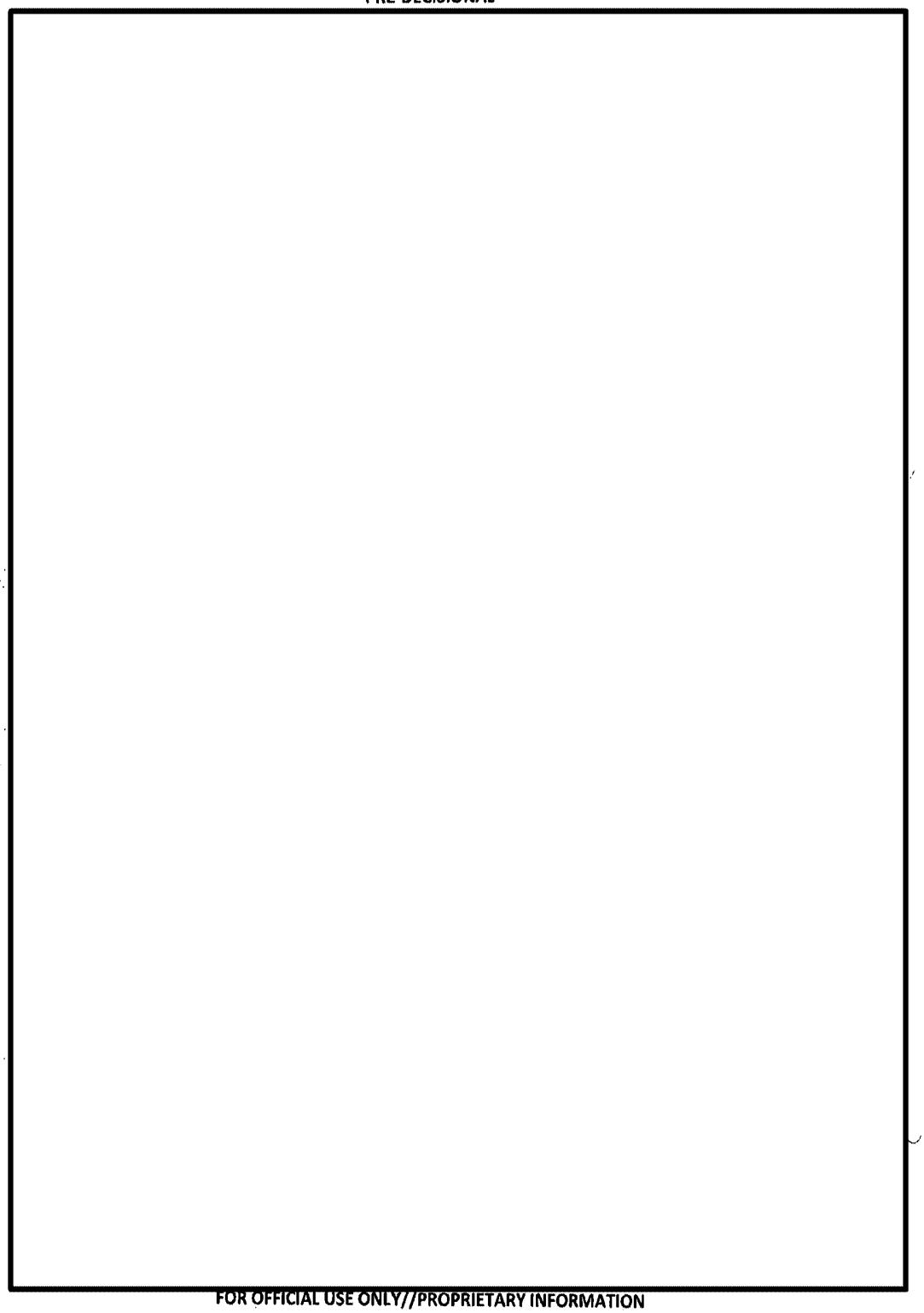

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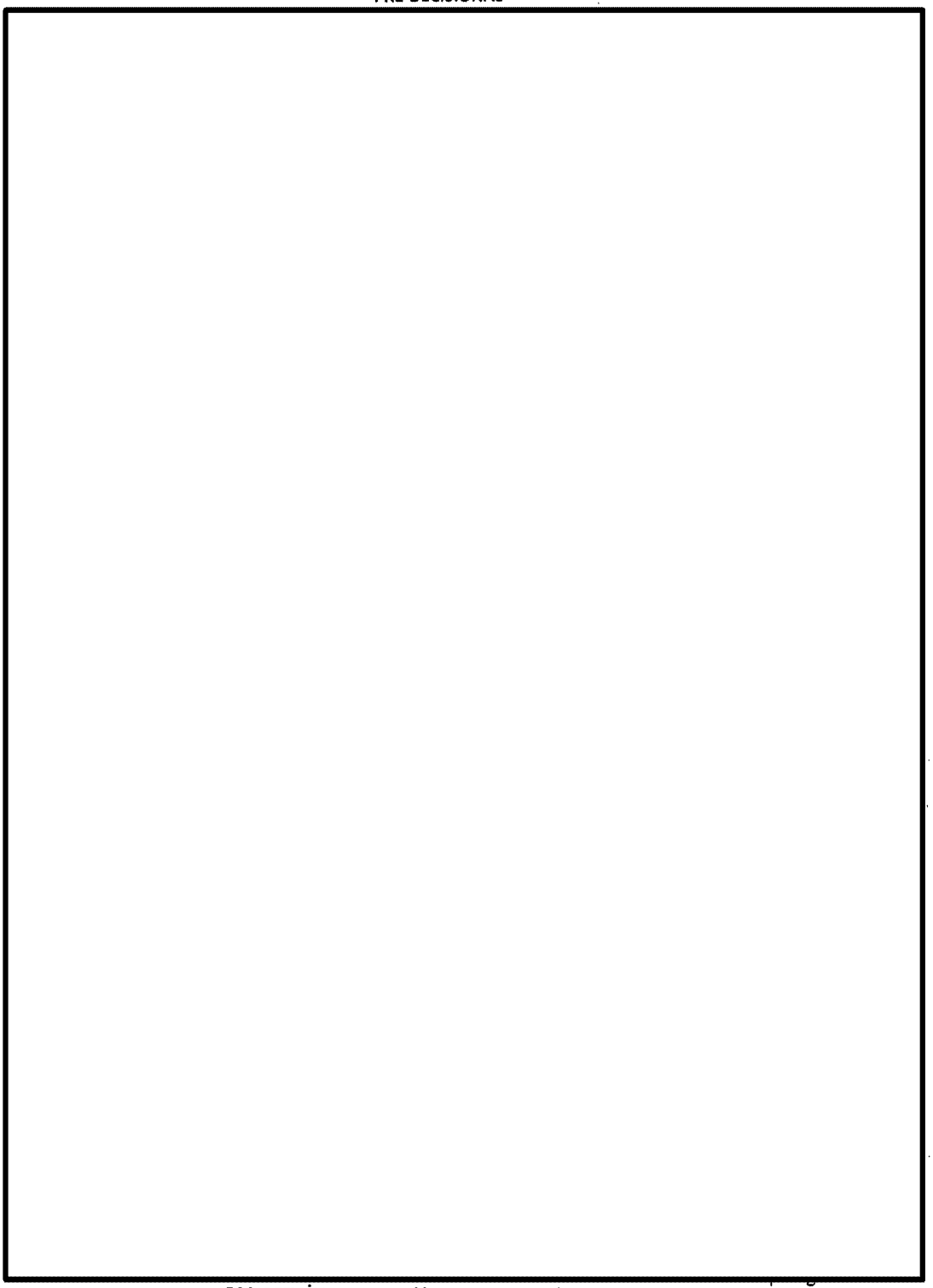

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APPENDIX

Fiscal Year

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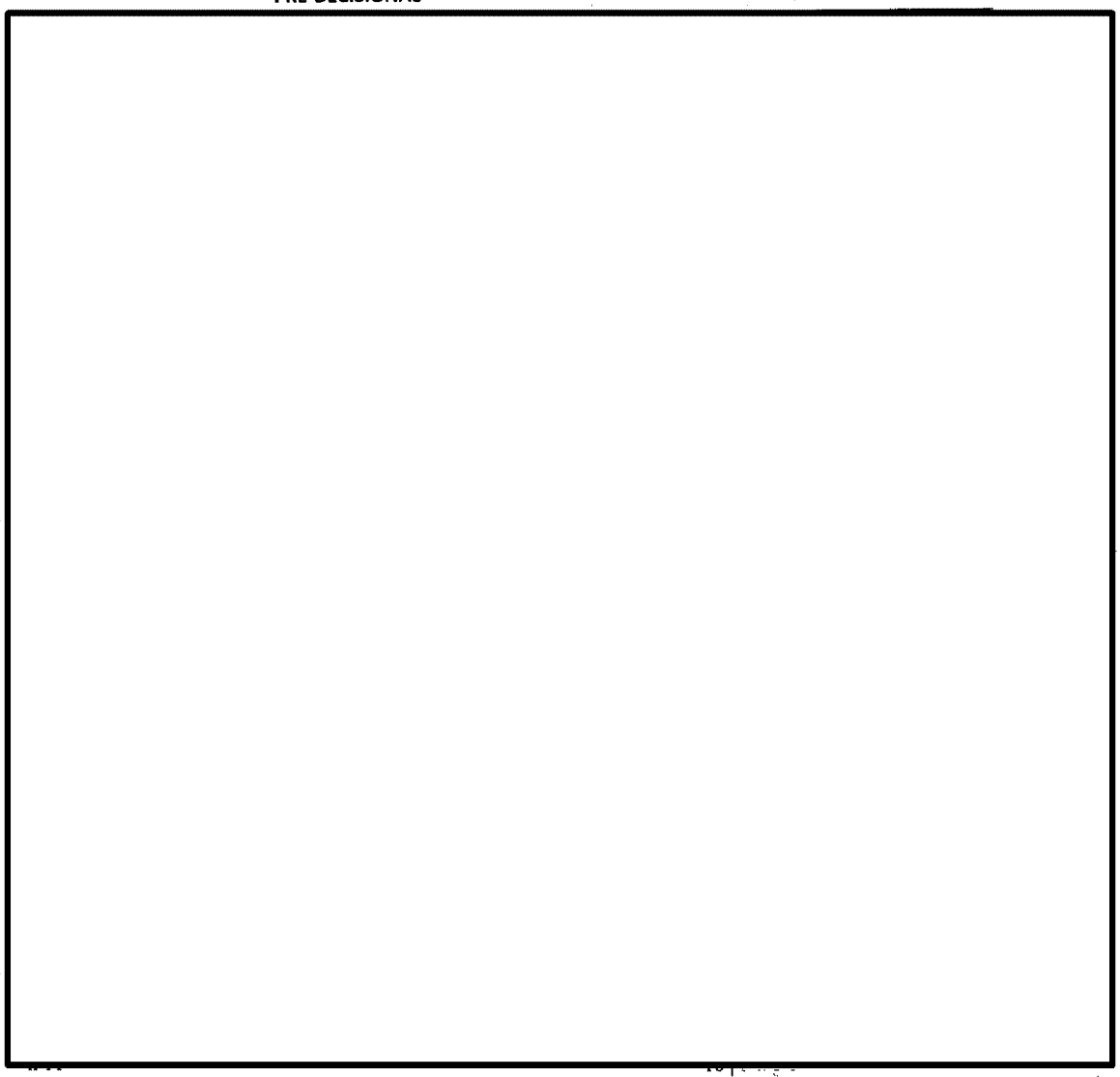

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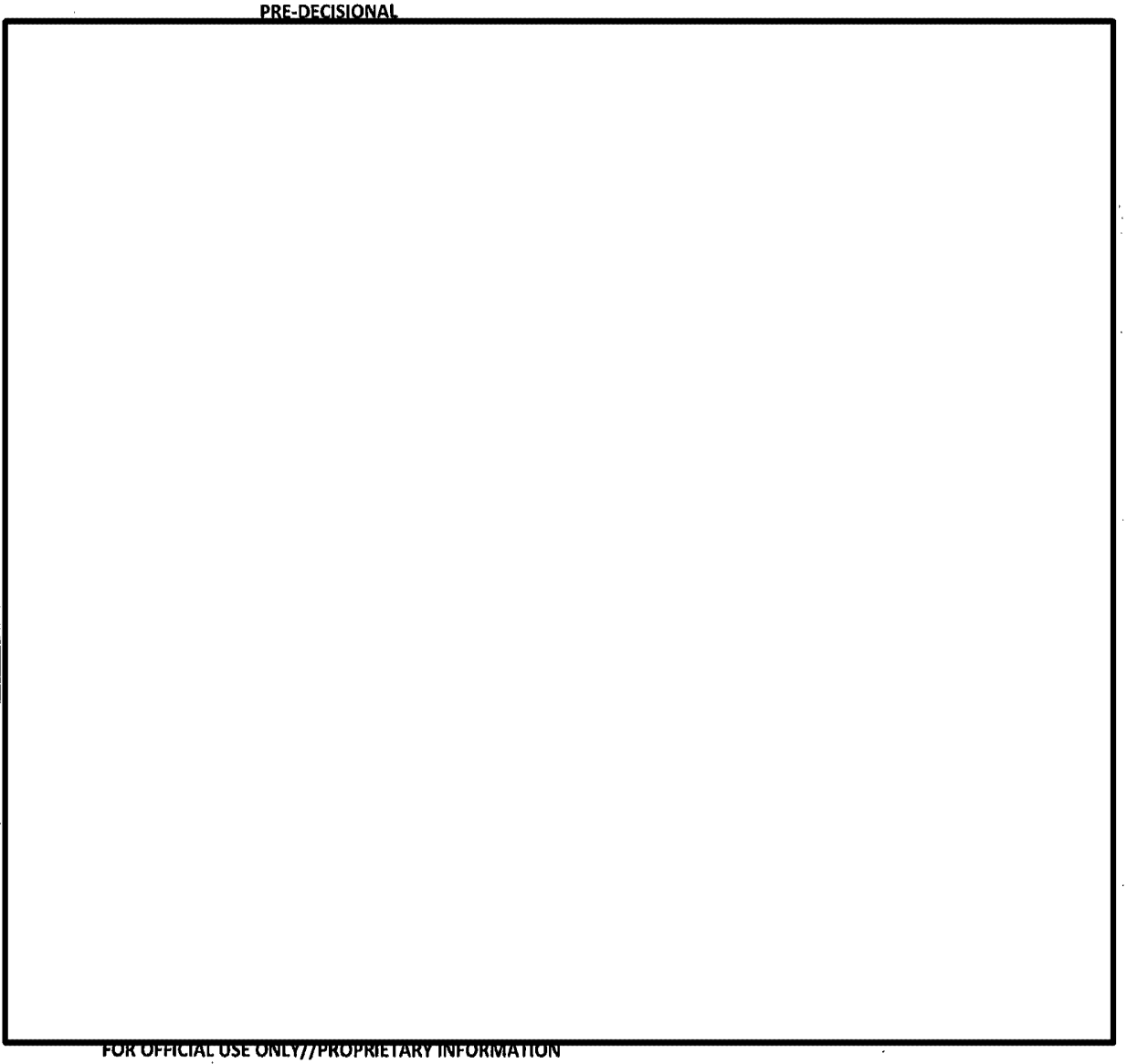

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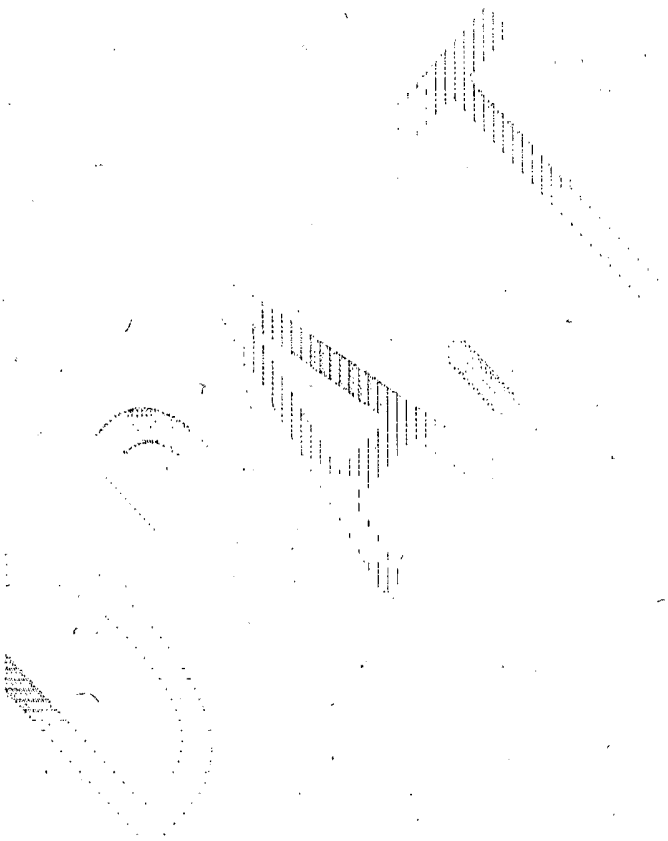

-detail on component inputs, checks, reporting package output, etc.]

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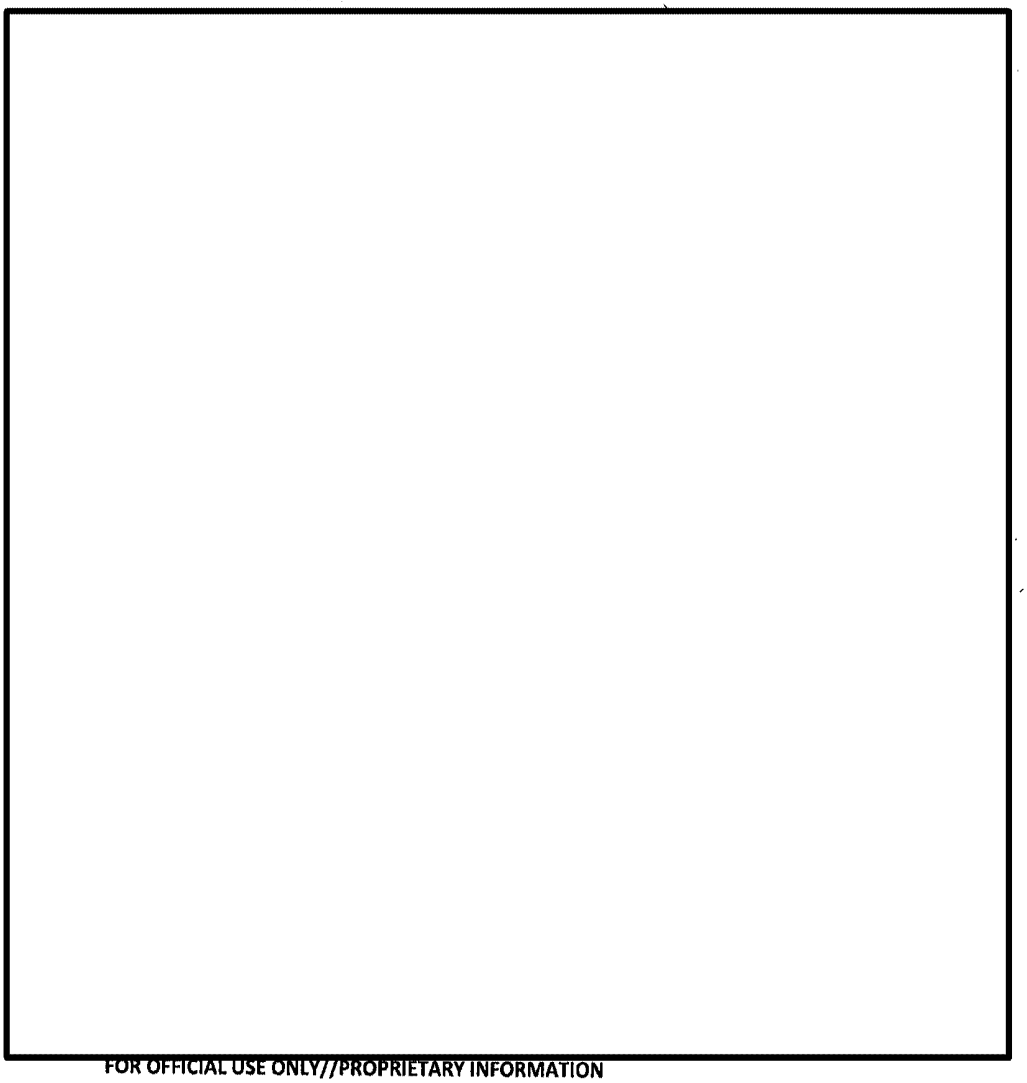

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PRIVILEGED AND CONFIDENTIAL - ATTORNEY-CLIENT COMMUNICATION

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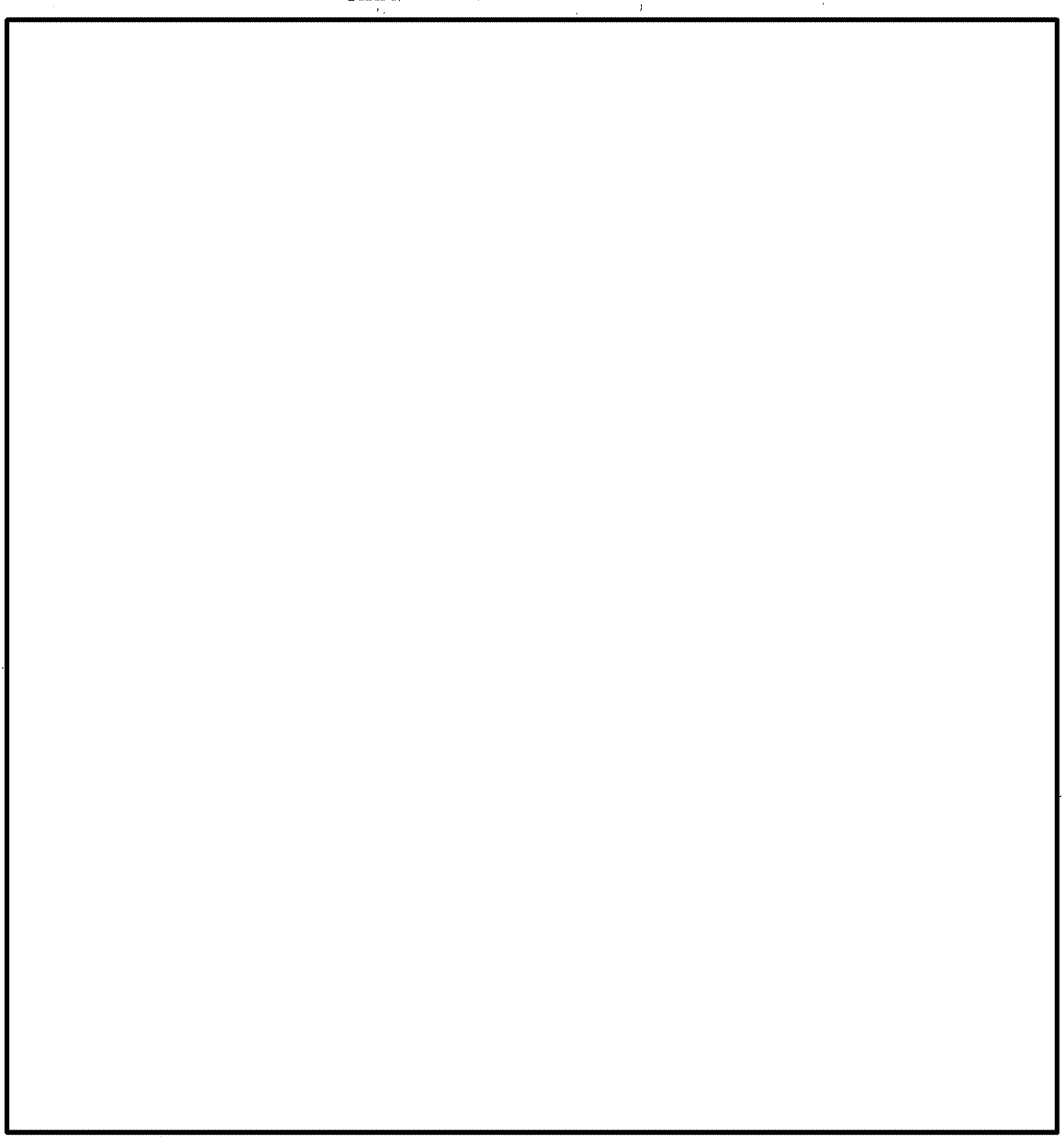

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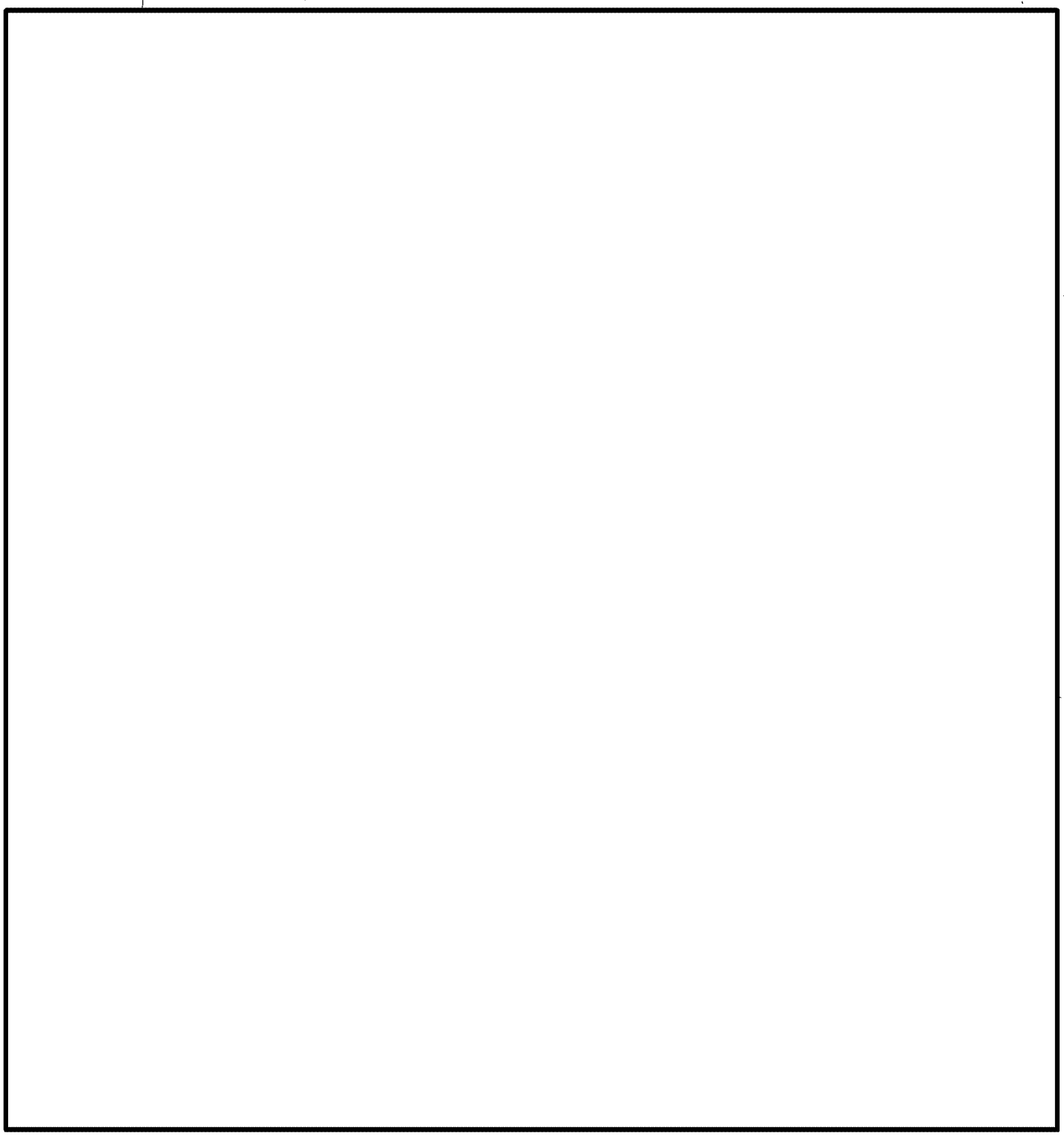

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PRIVILEGED AND CONFIDENTIAL - ATTORNEY-CLIENT COMMUNICATION

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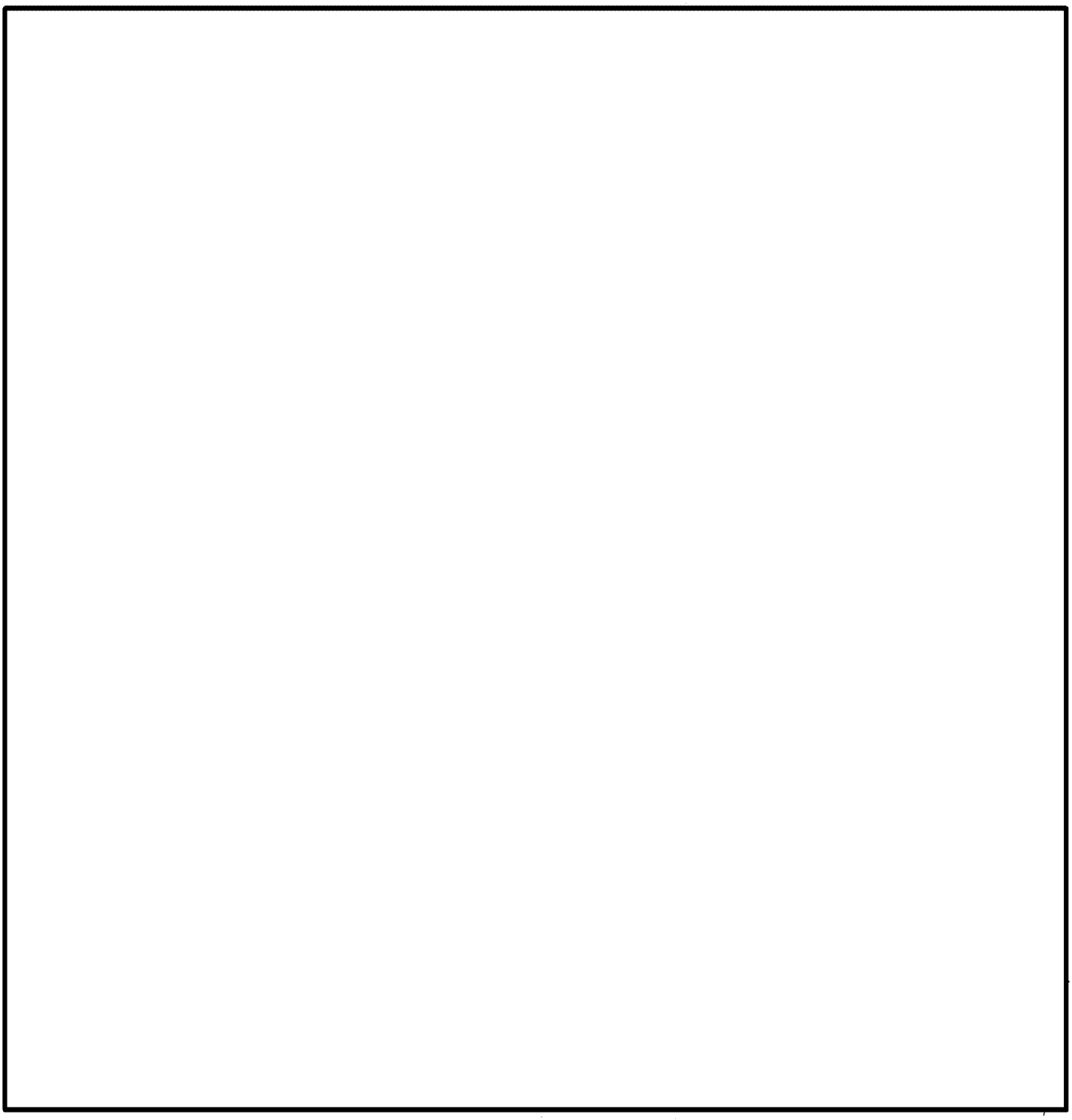

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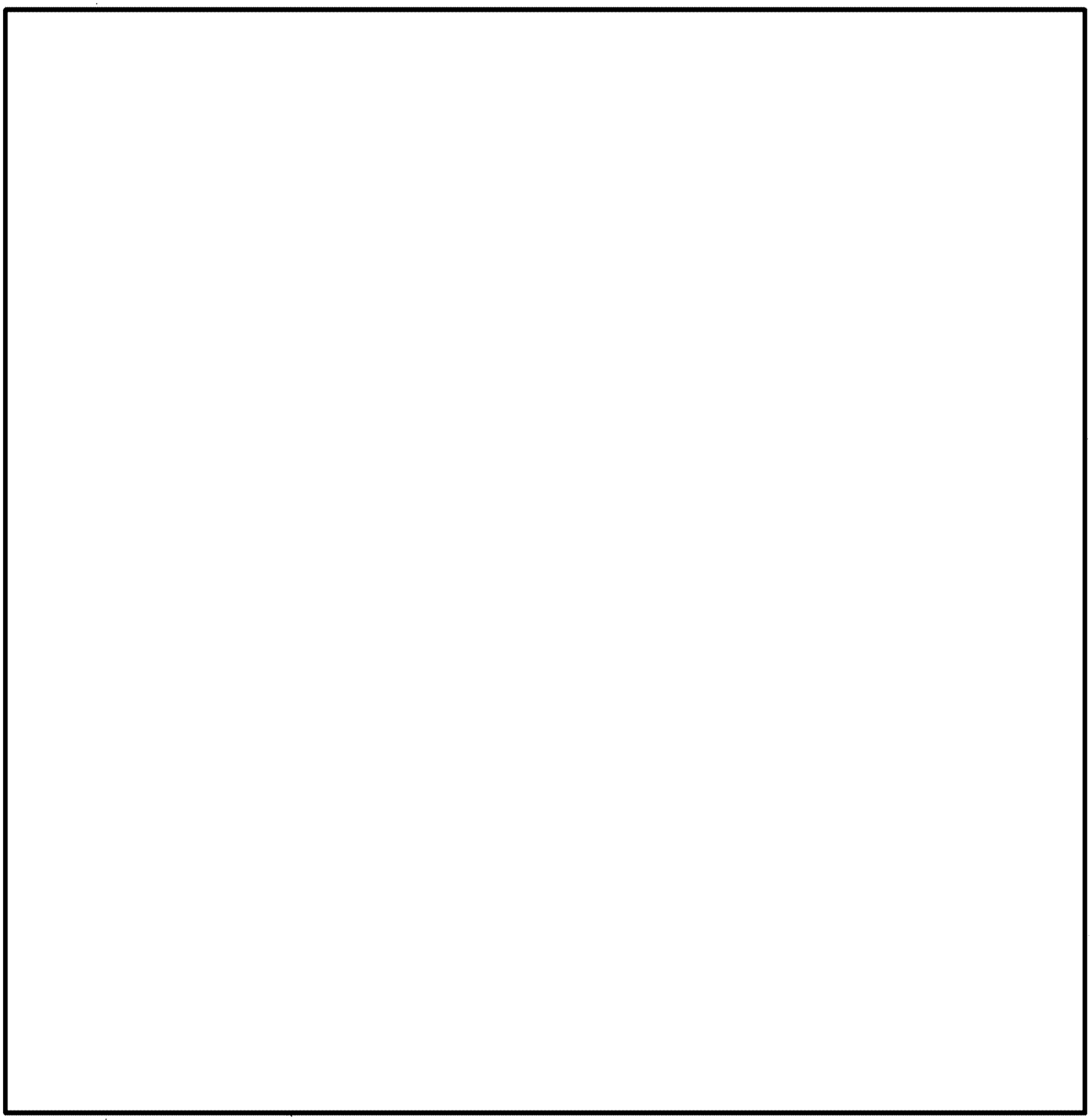

Page 1: [1] Comment [CH6]	Hamilton, Cristina	11/1/2016 10:45:00 AM

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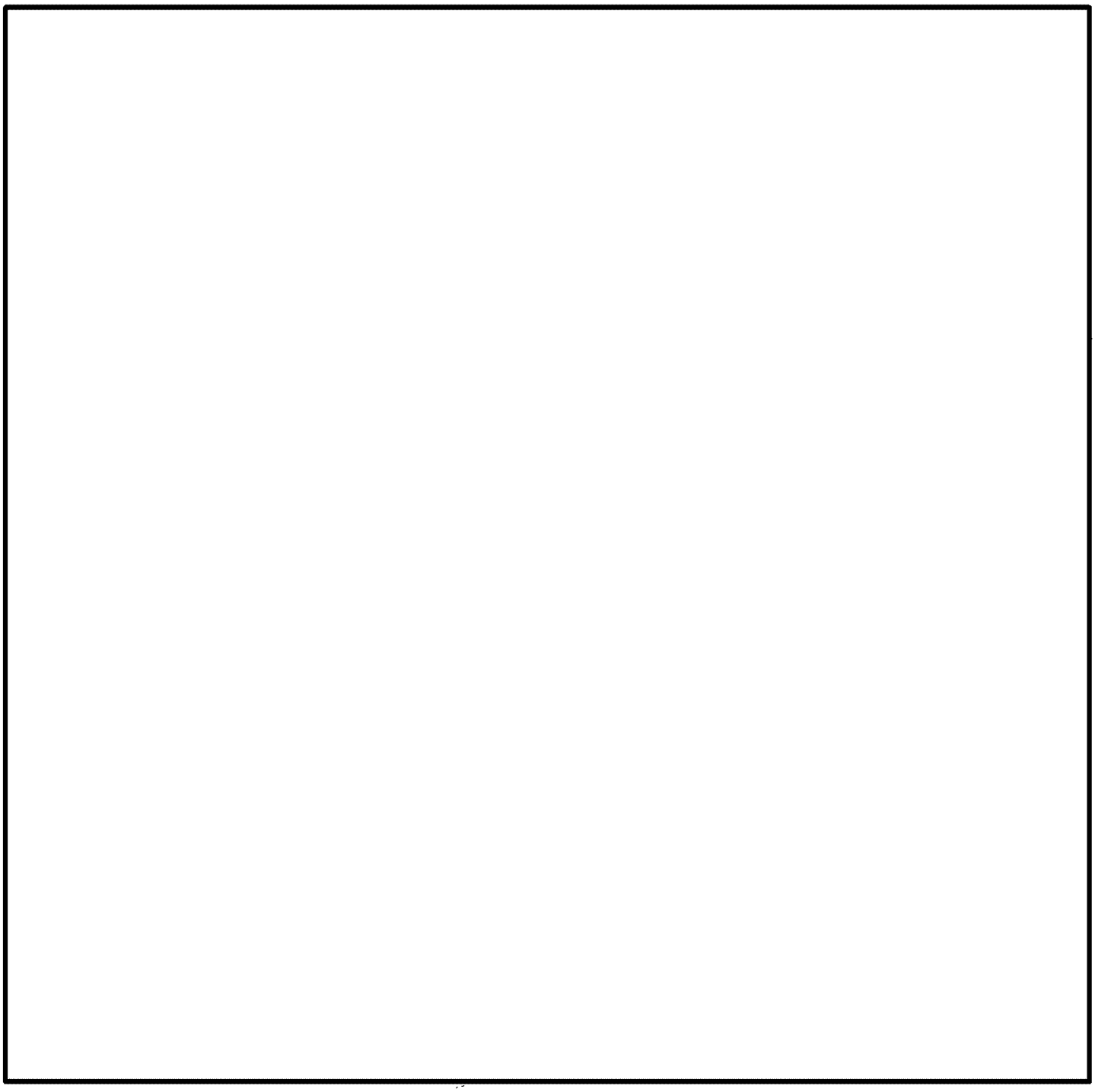
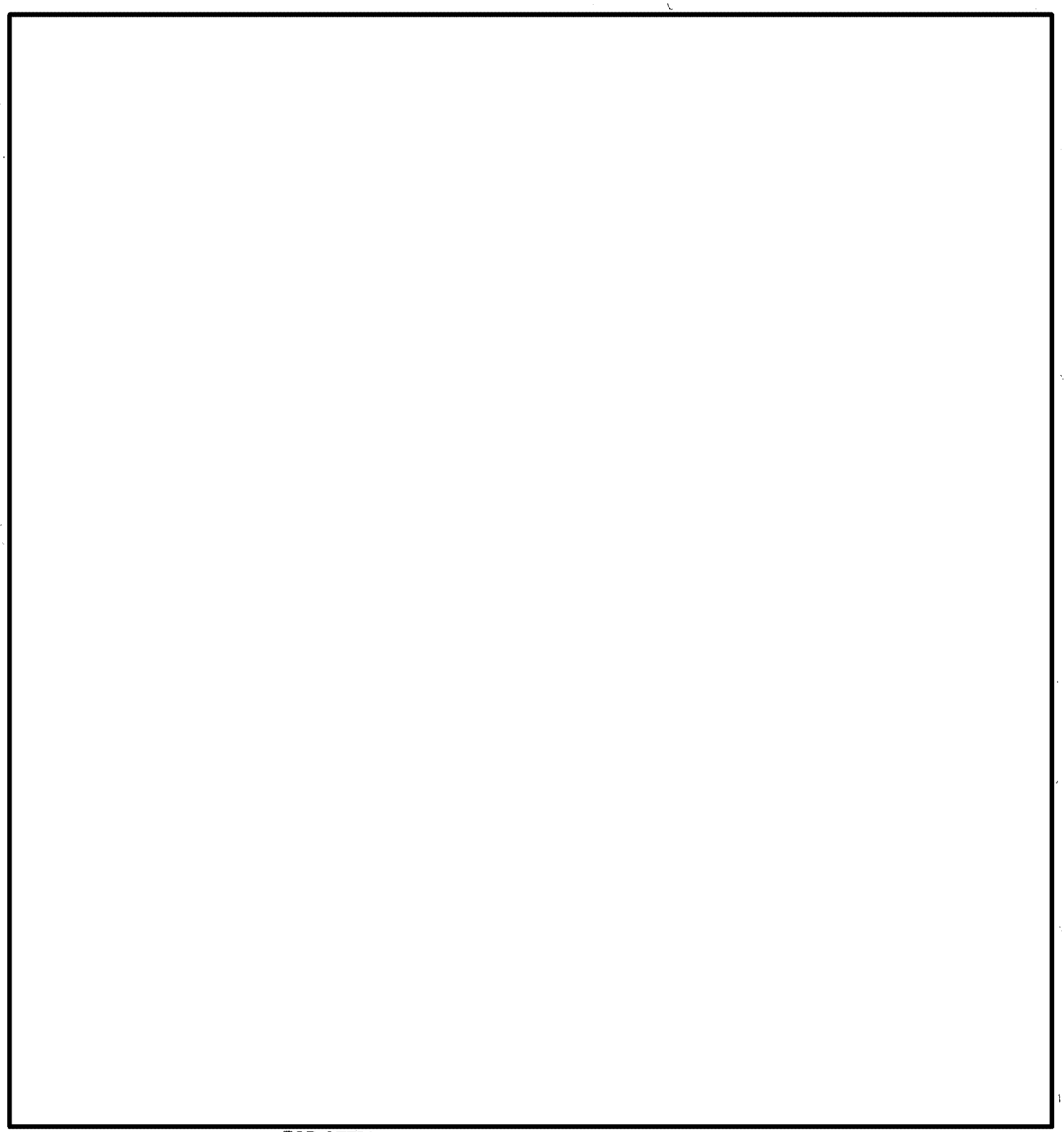
(b)(5)

SOCIAL MEDIA TASK FORCE AND SOCIAL MEDIA VETTING (b)(7)(e)





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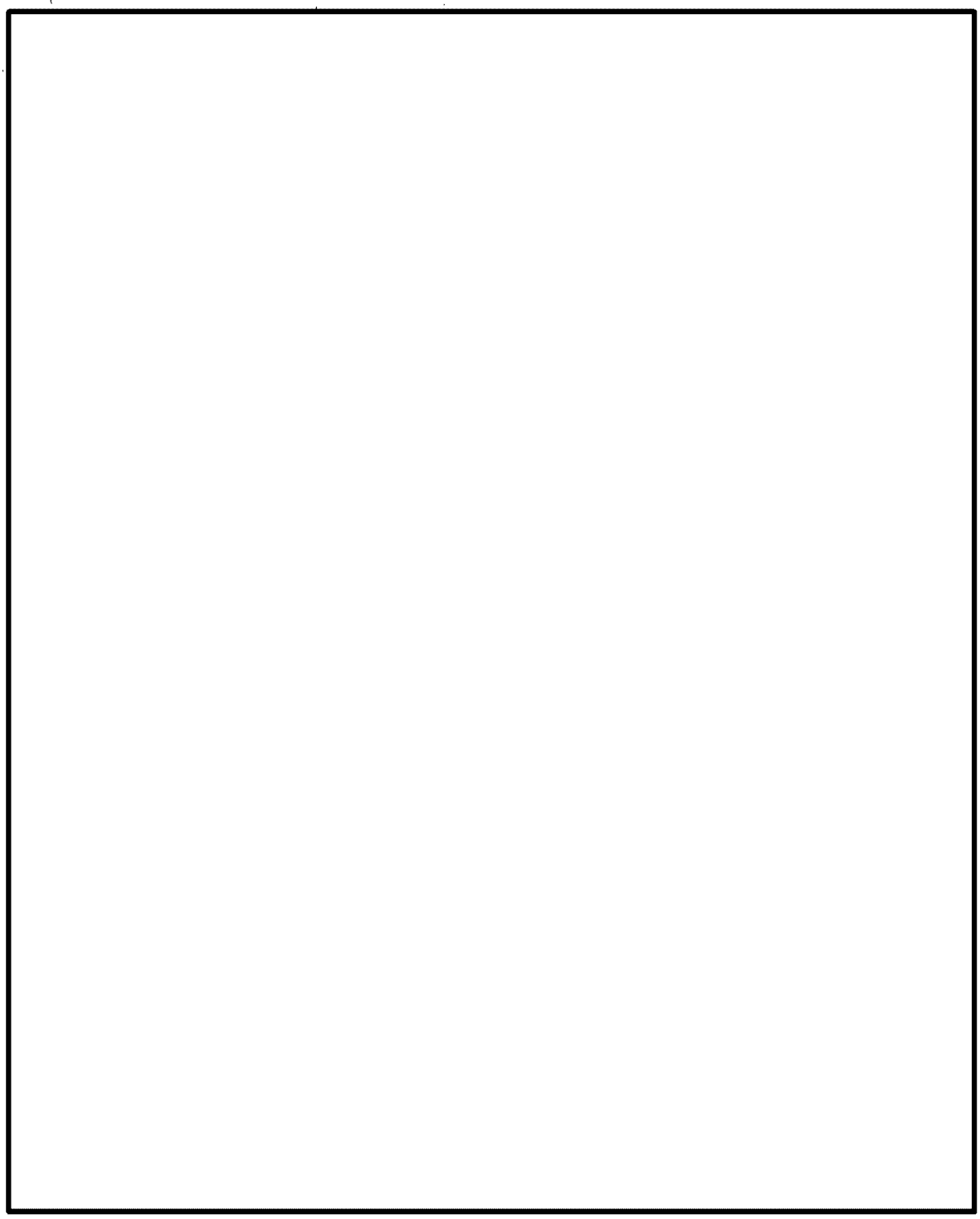

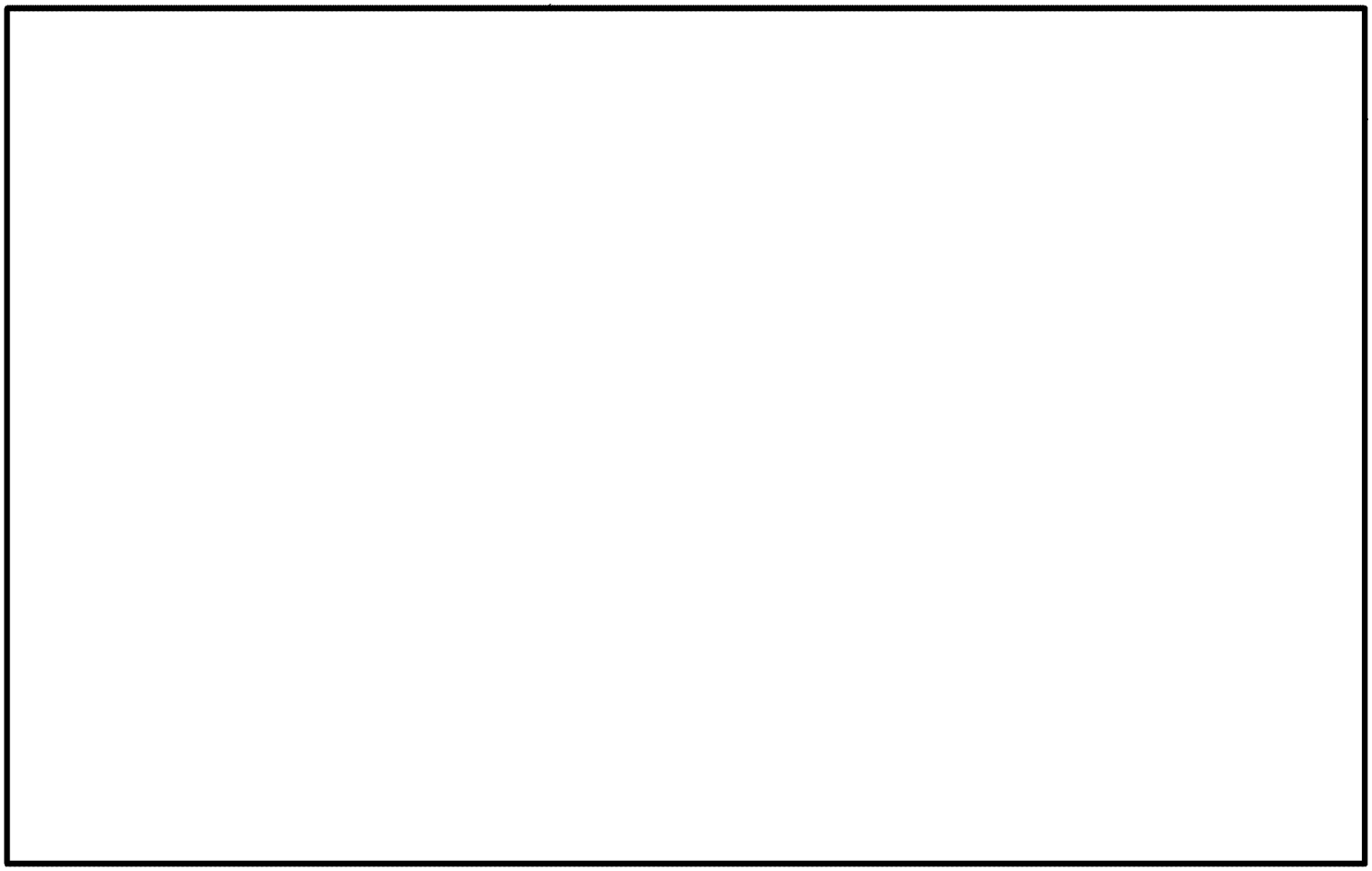

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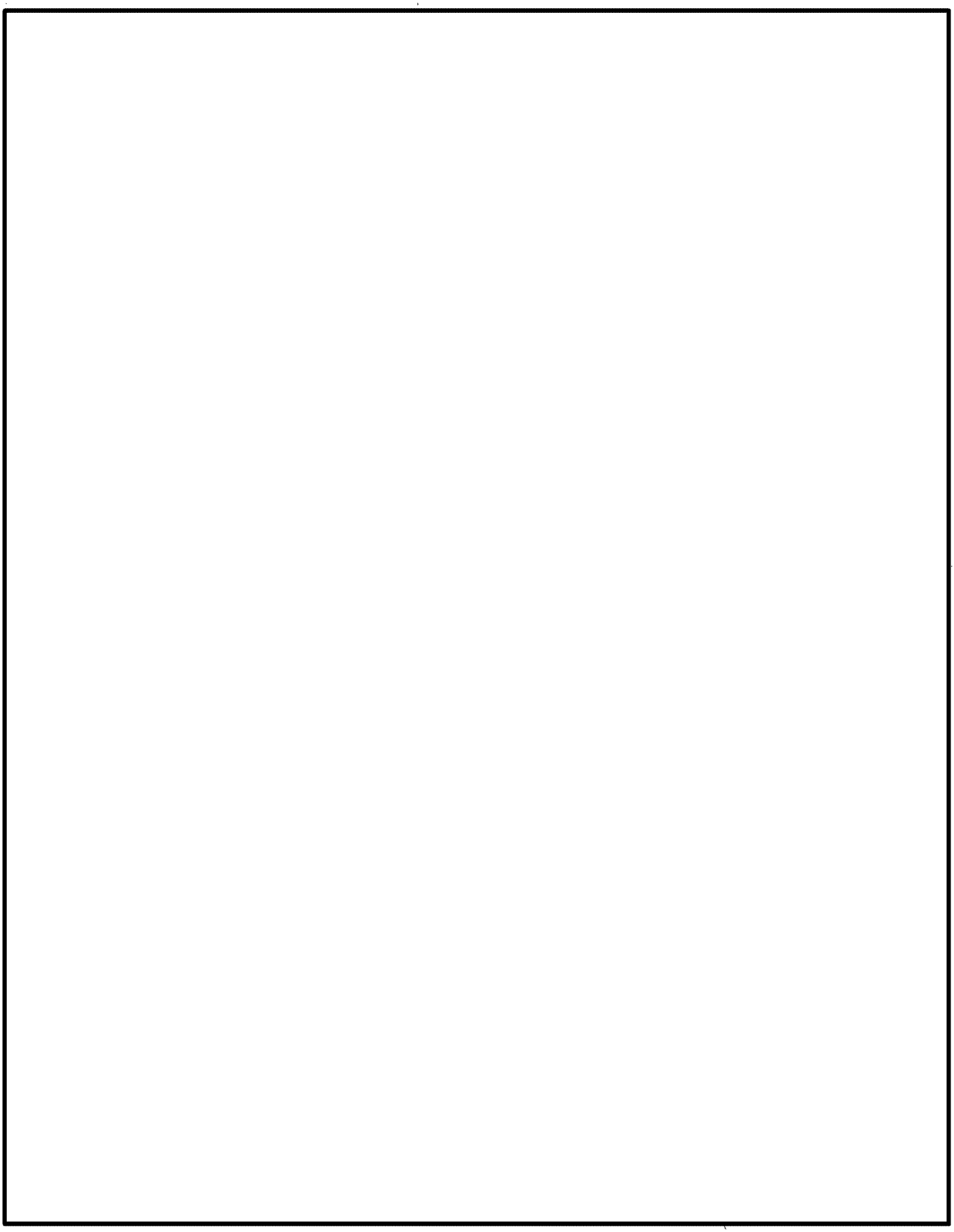
Page 3: [1] Comment [CALD19] Commercial & Administrative Law Division 6/13/2017 10:44:00 AM

Page 3: [2] Comment [BSC20] 6/14/2017 10:08:00 AM

Page 3: [3] Comment [BSC22] 6/14/2017 1:19:00 PM



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Office of the Director
U.S. Department of Homeland Security
U. S. Citizenship and Immigration Services

U.S. Citizenship and Immigration Services

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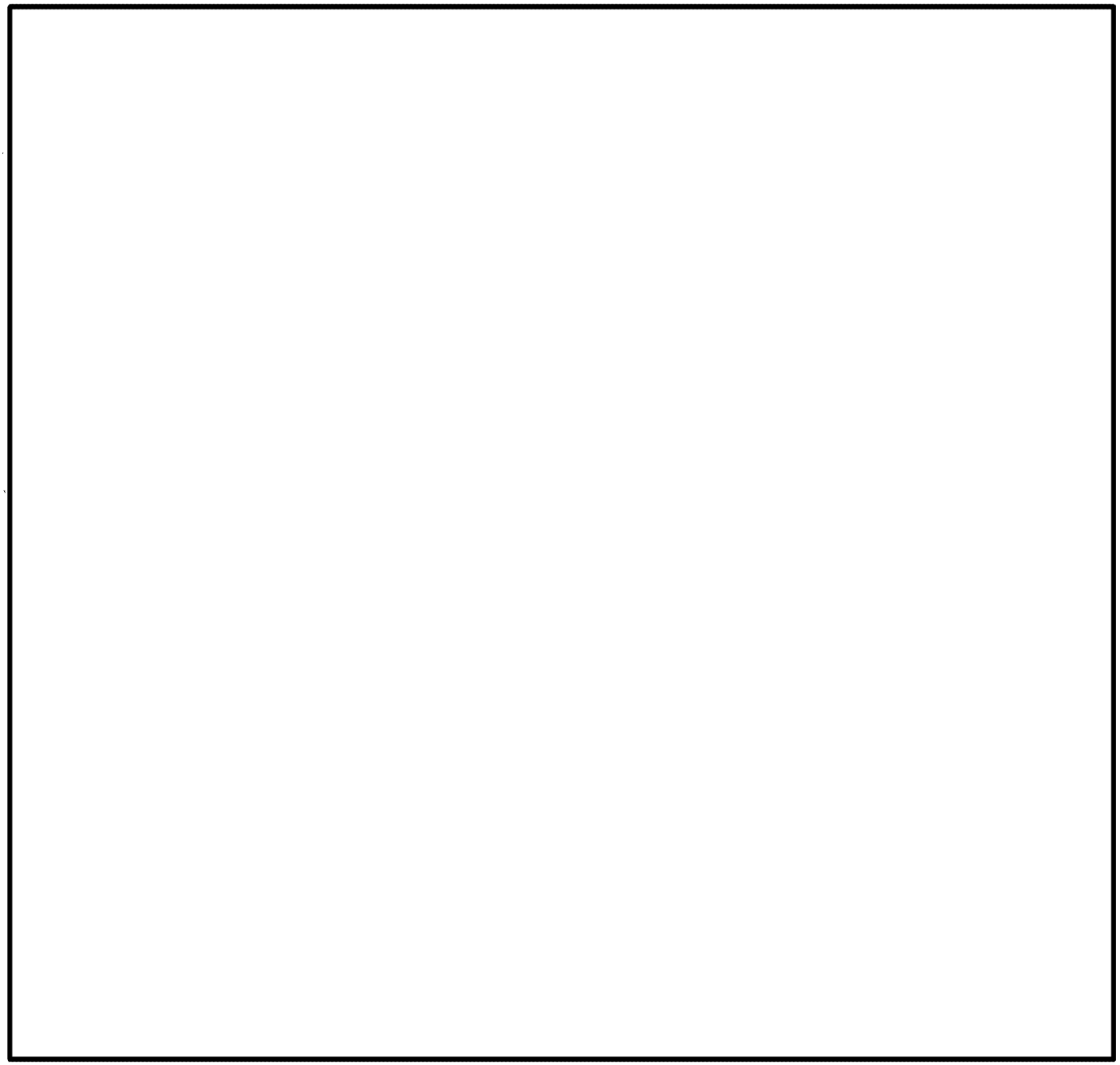


DRAFT

Office of the Director
U.S. Department of Homeland Security
U. S. Citizenship and Immigration Services

(b)(5)

U.S. Citizenship and Immigration Services

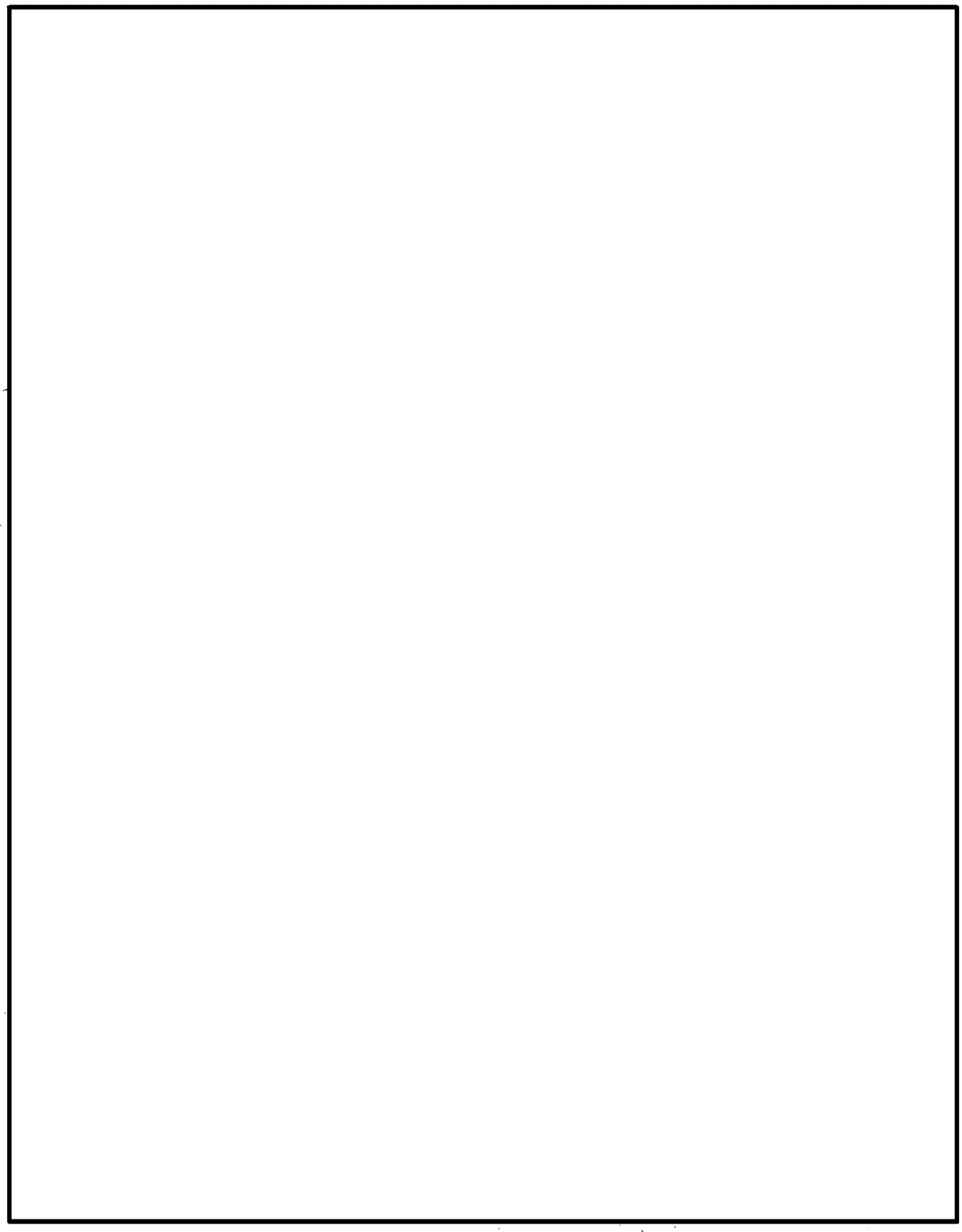
(b)(7)(e)

Secretary
U.S. Department of Homeland Security
Washington, DC 20528

(b)(5) (b)(7)(e)

Homeland Security

(b)(5) (b)(7)(e)



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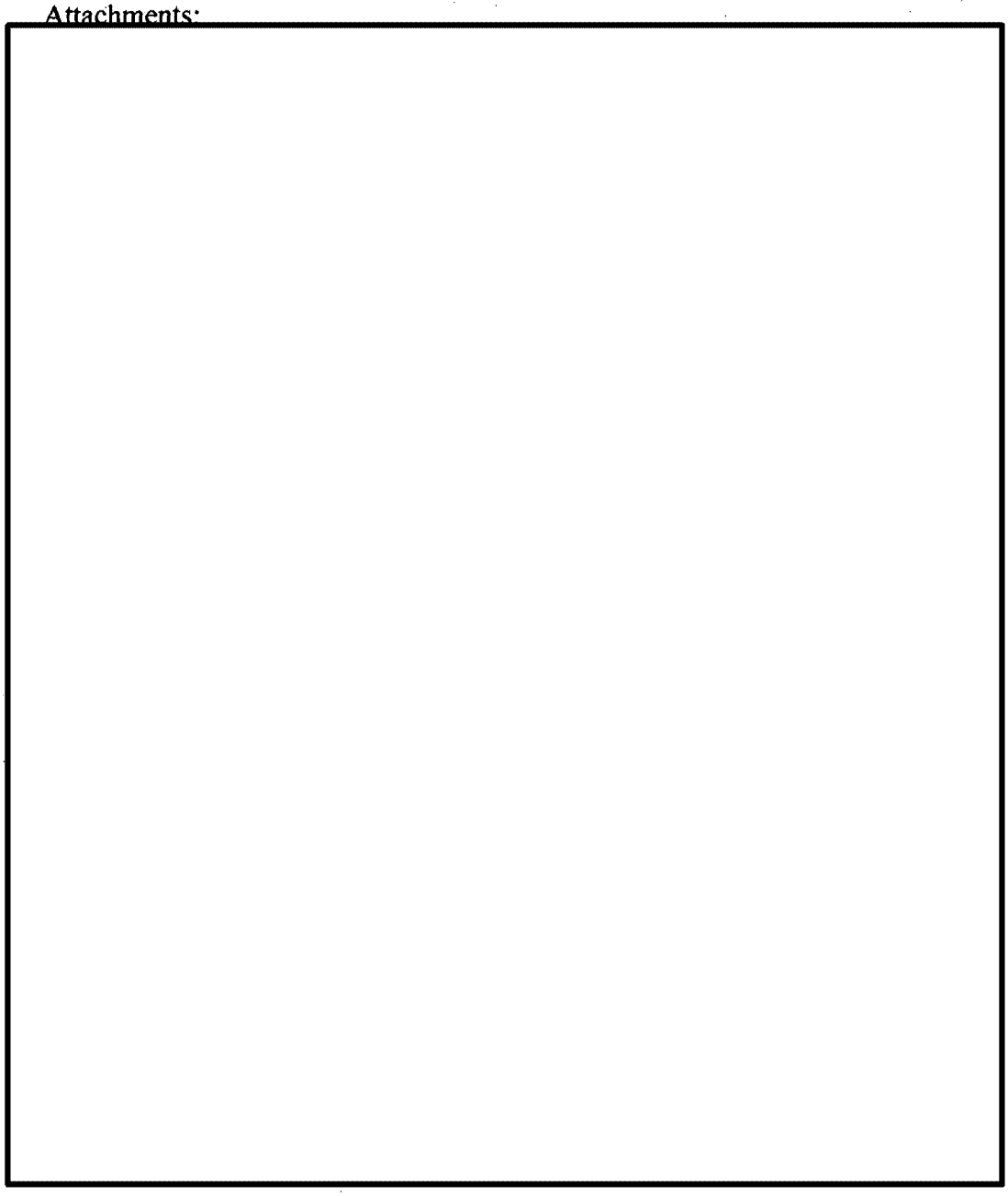

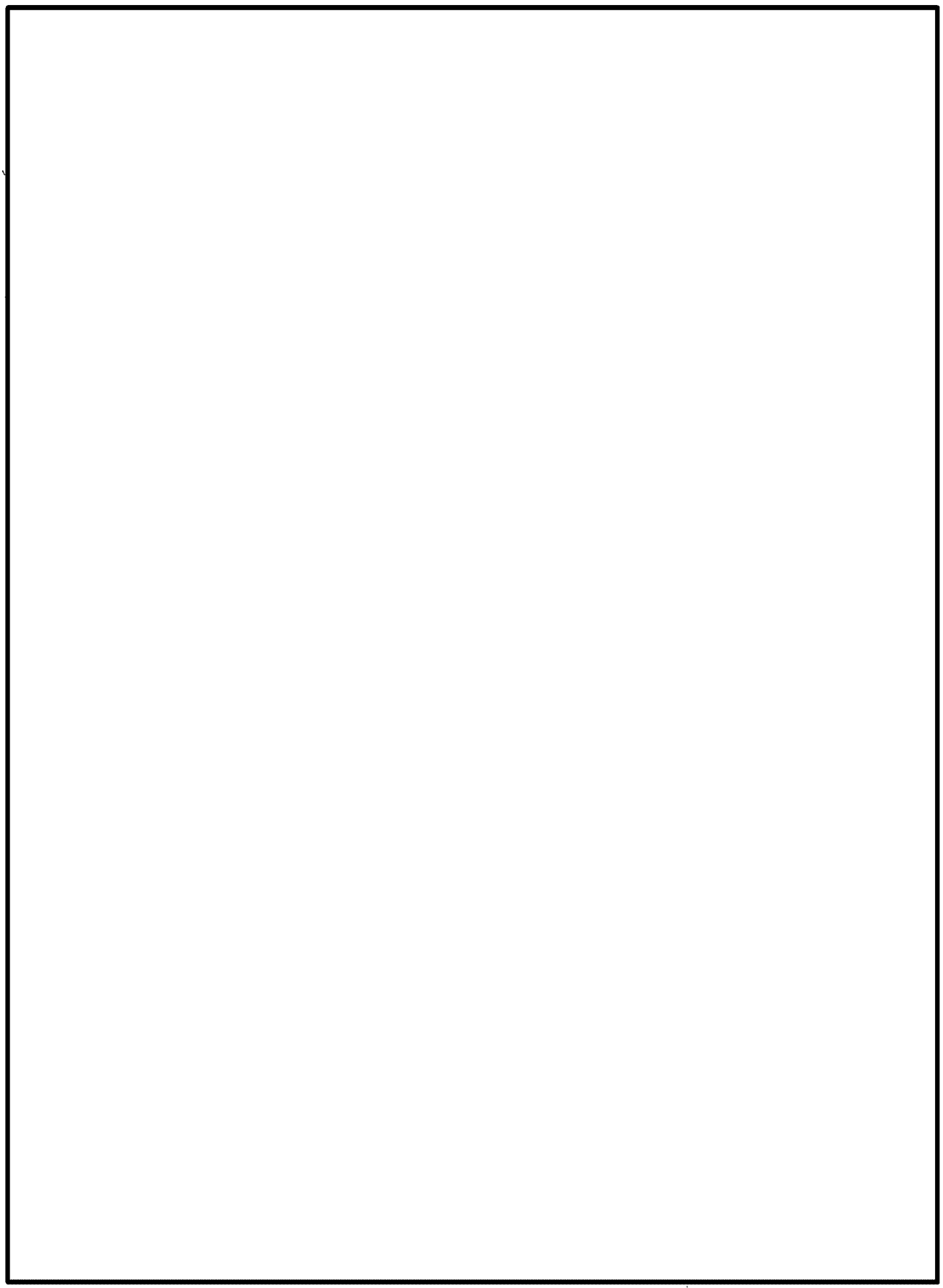

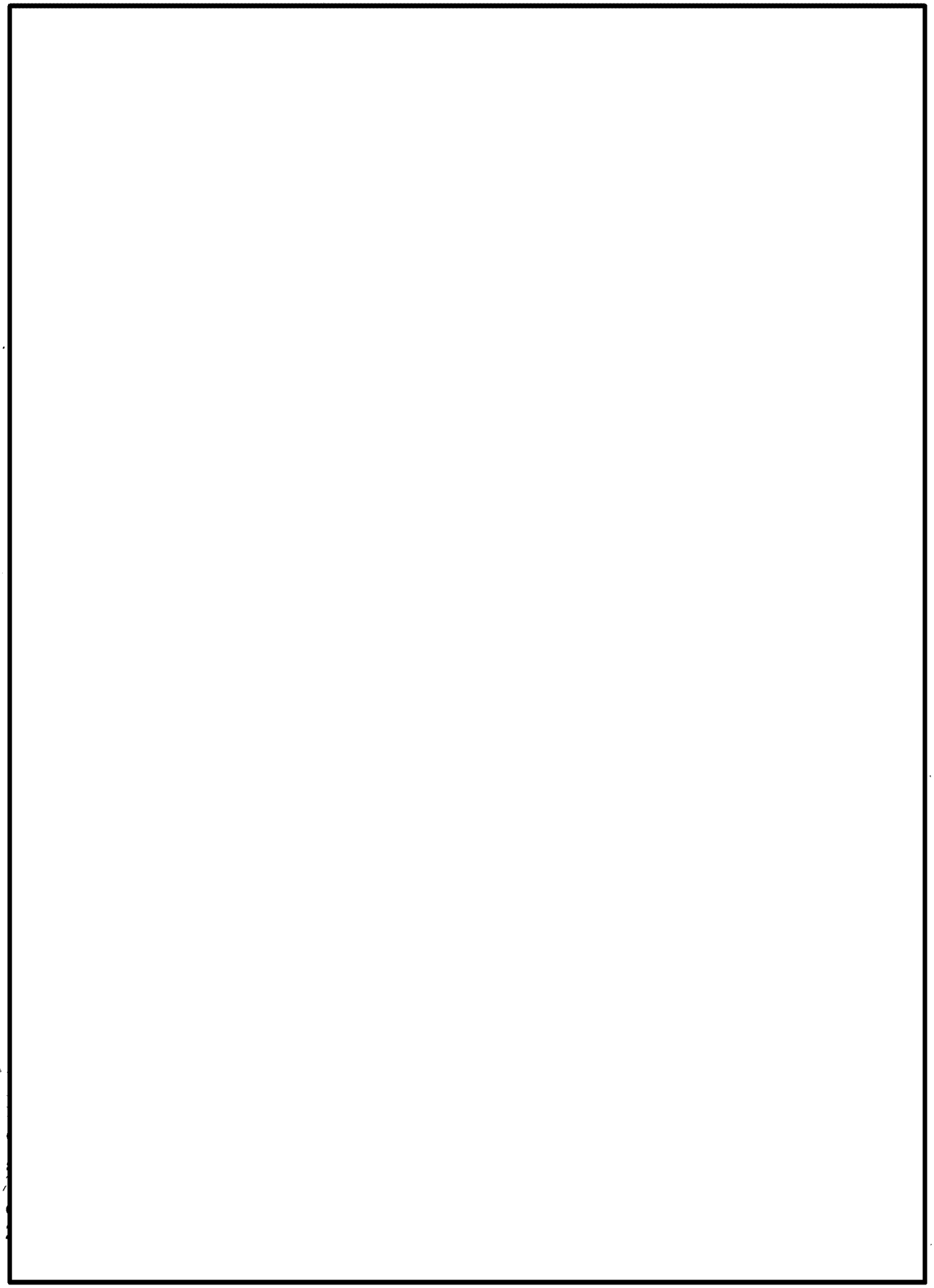

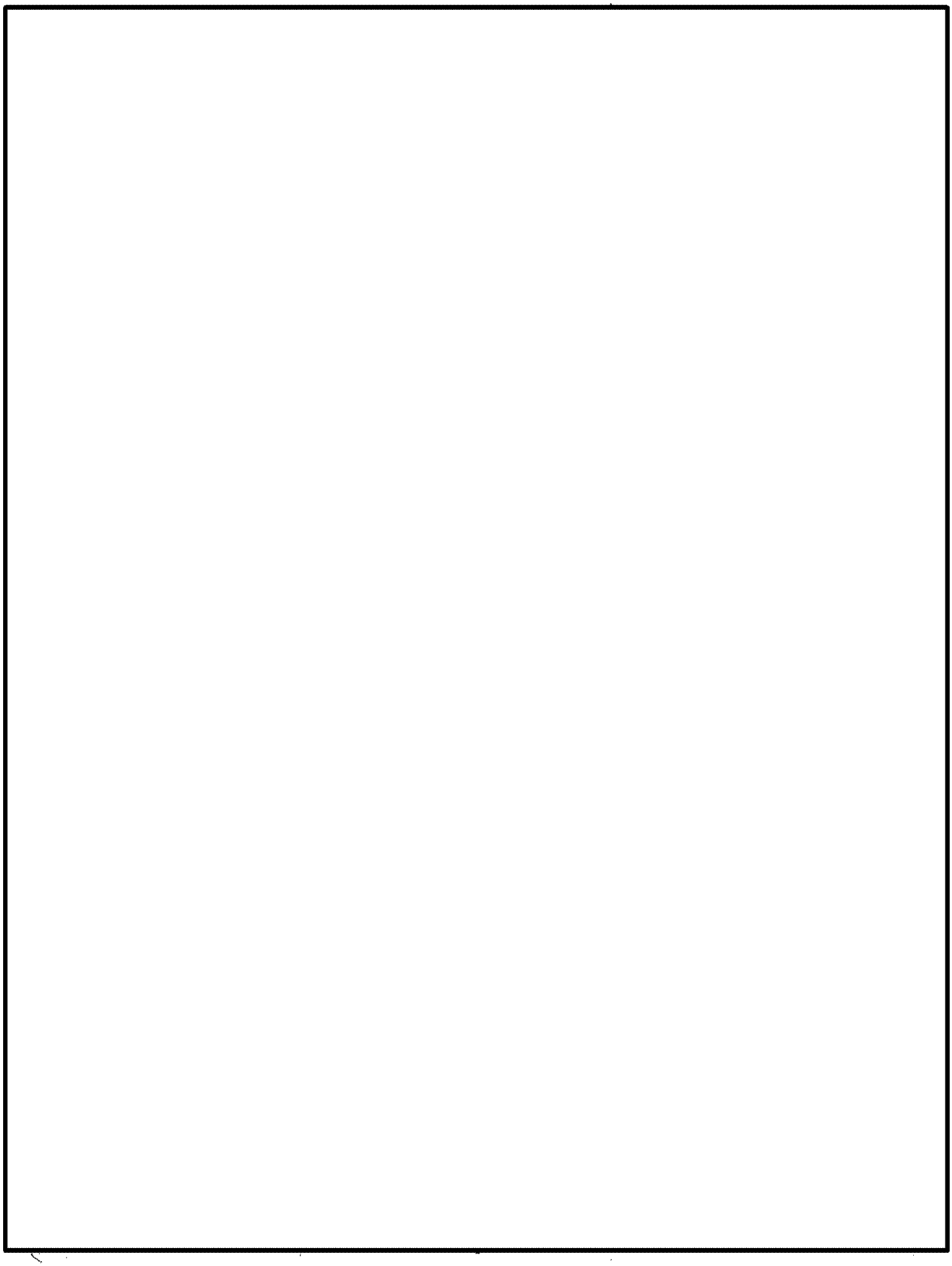

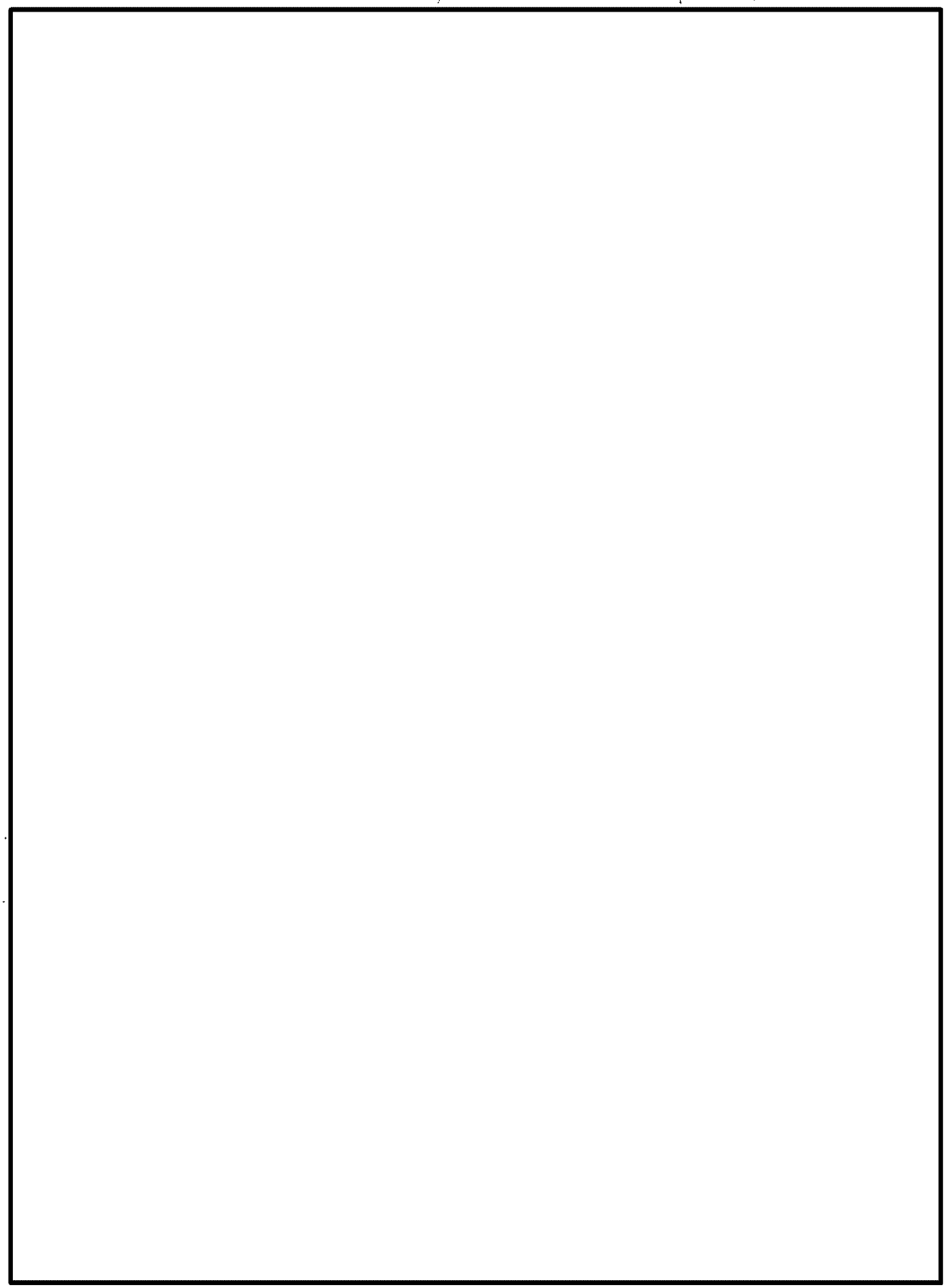

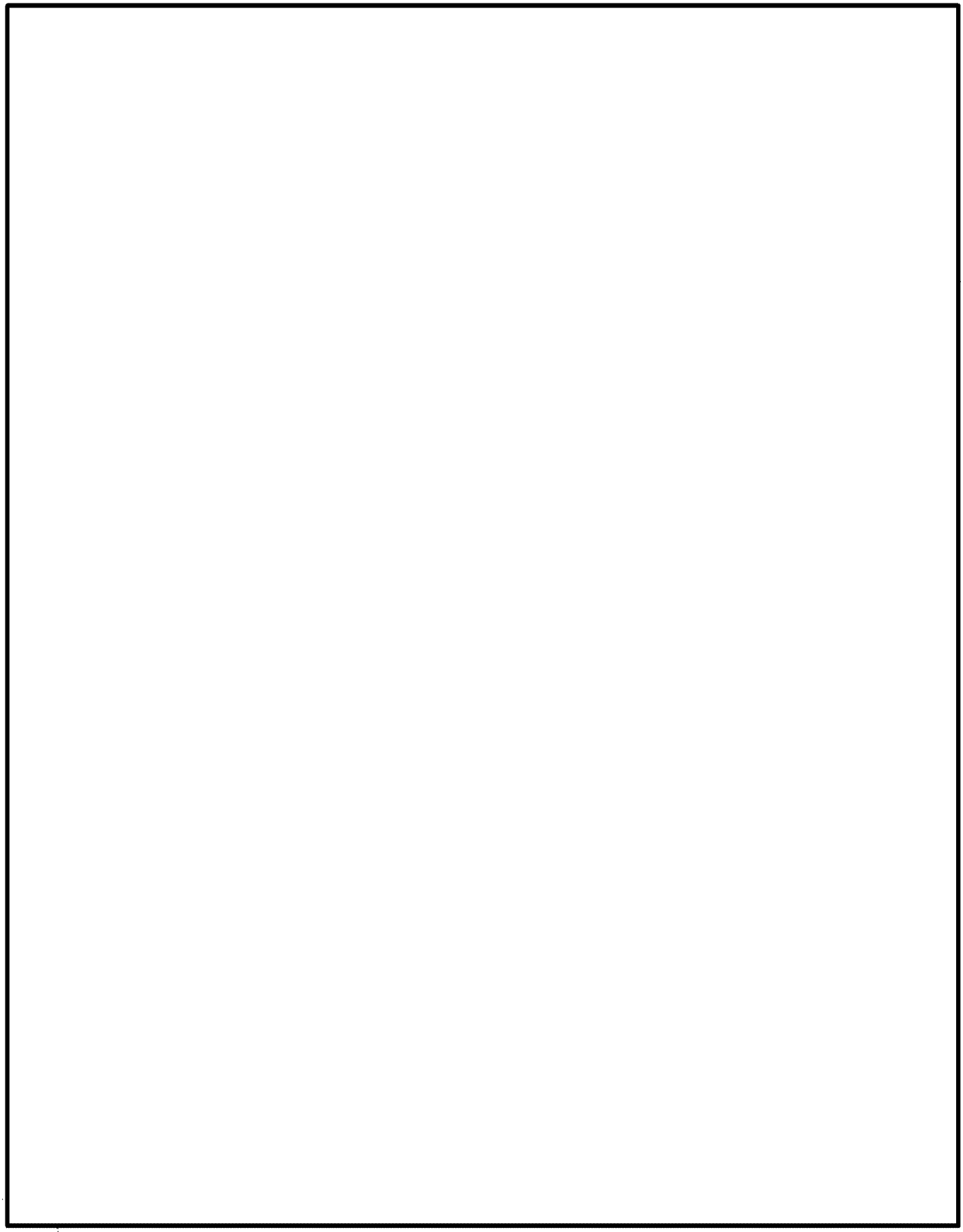

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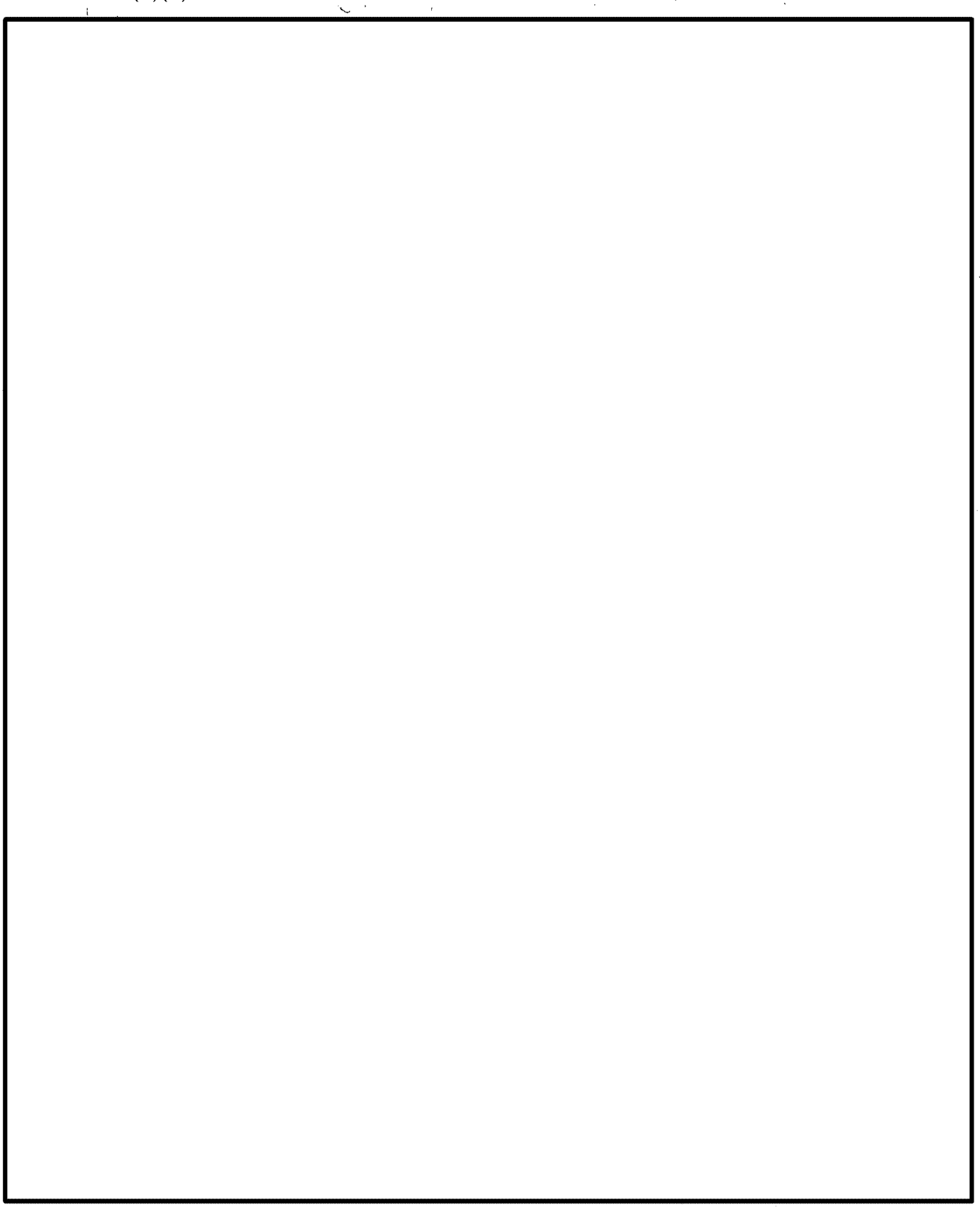
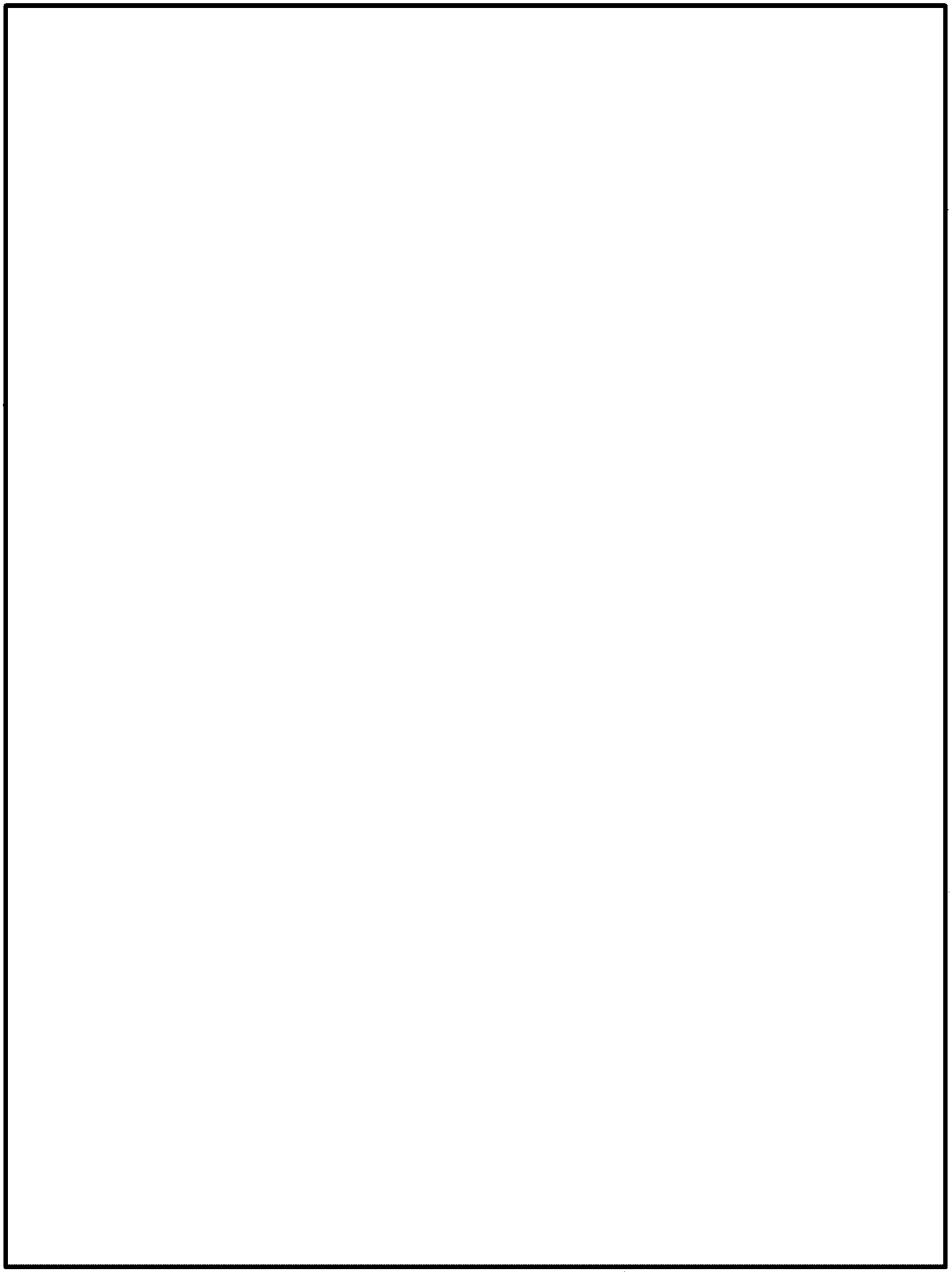
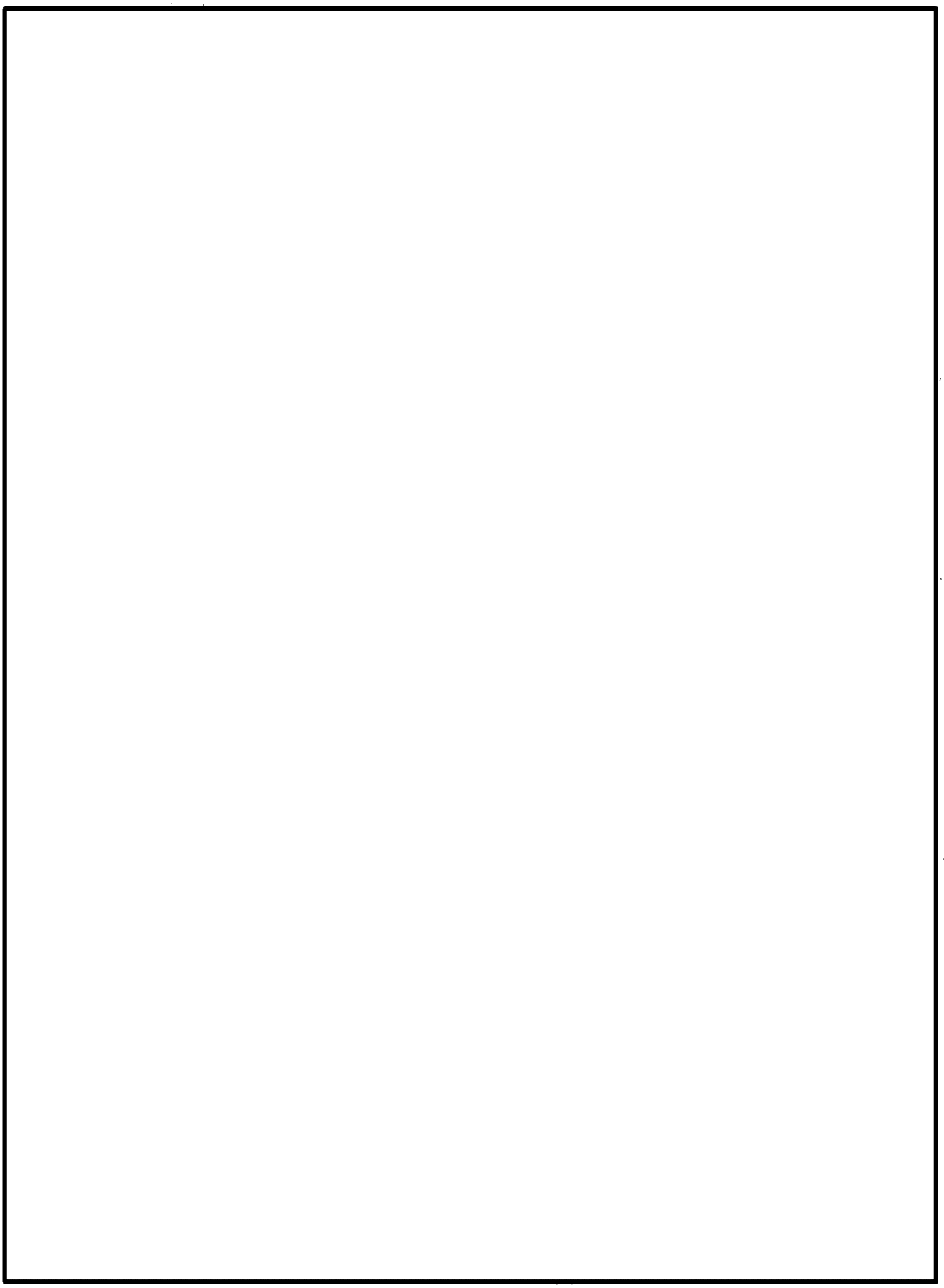
APPENDIX B: Metrics







U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Office of the Director
Washington, DC 20529

U.S. Citizenship and Immigration Services

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Subject File Number

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Memorandum

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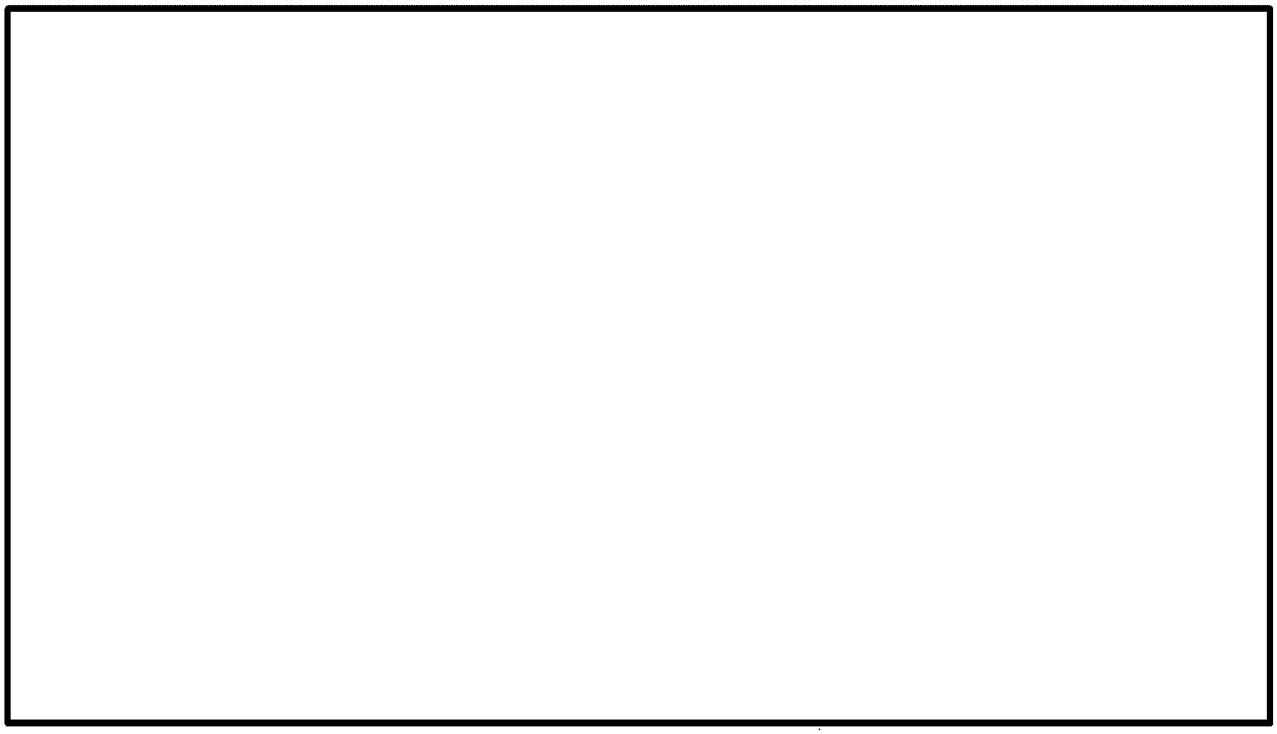

U.S. Department of Homeland Security
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Washington, DC 20529

U.S. Citizenship and Immigration Services

Subject File Number

(b)(5) (b)(7)(e)

Memorandum

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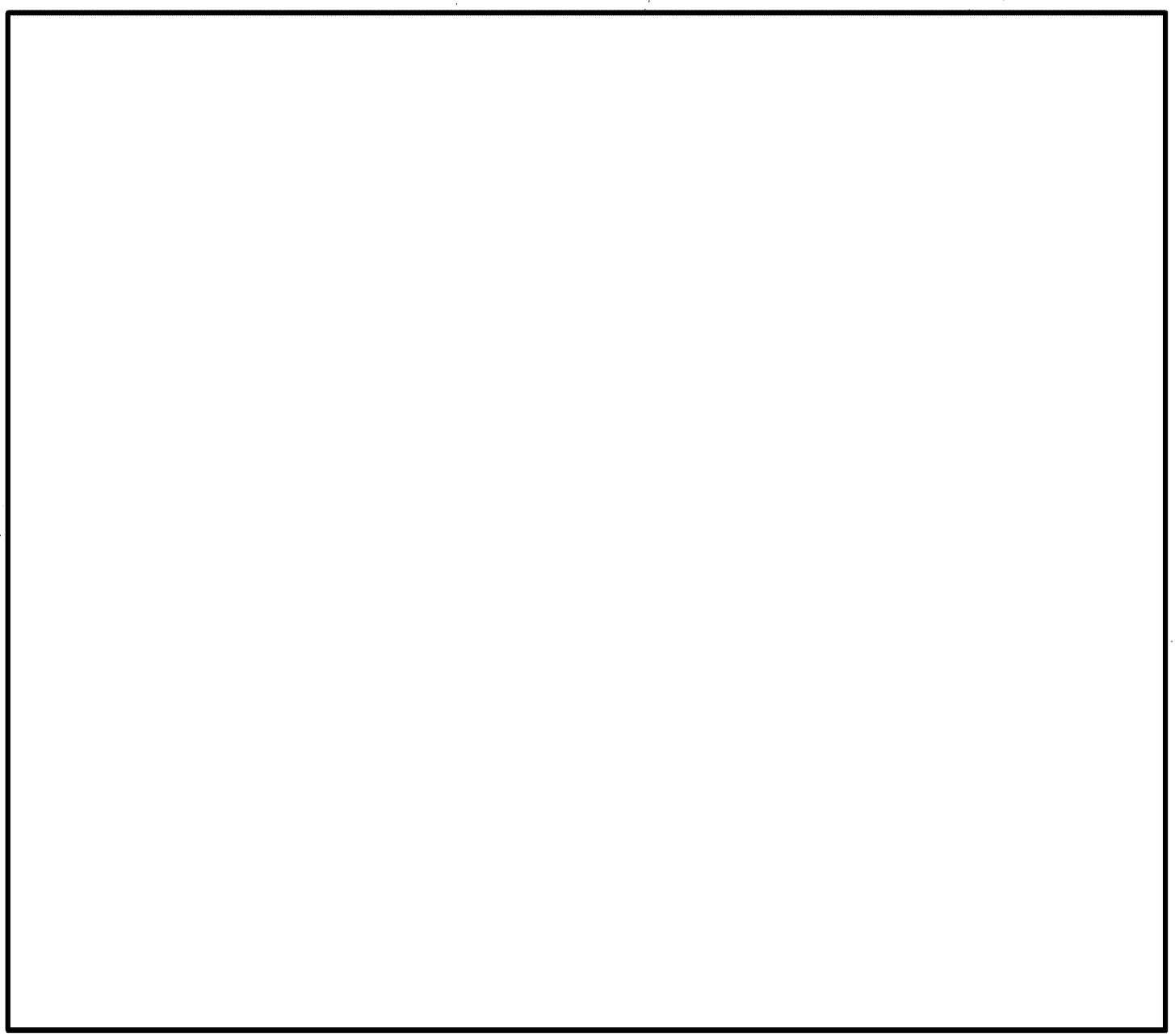

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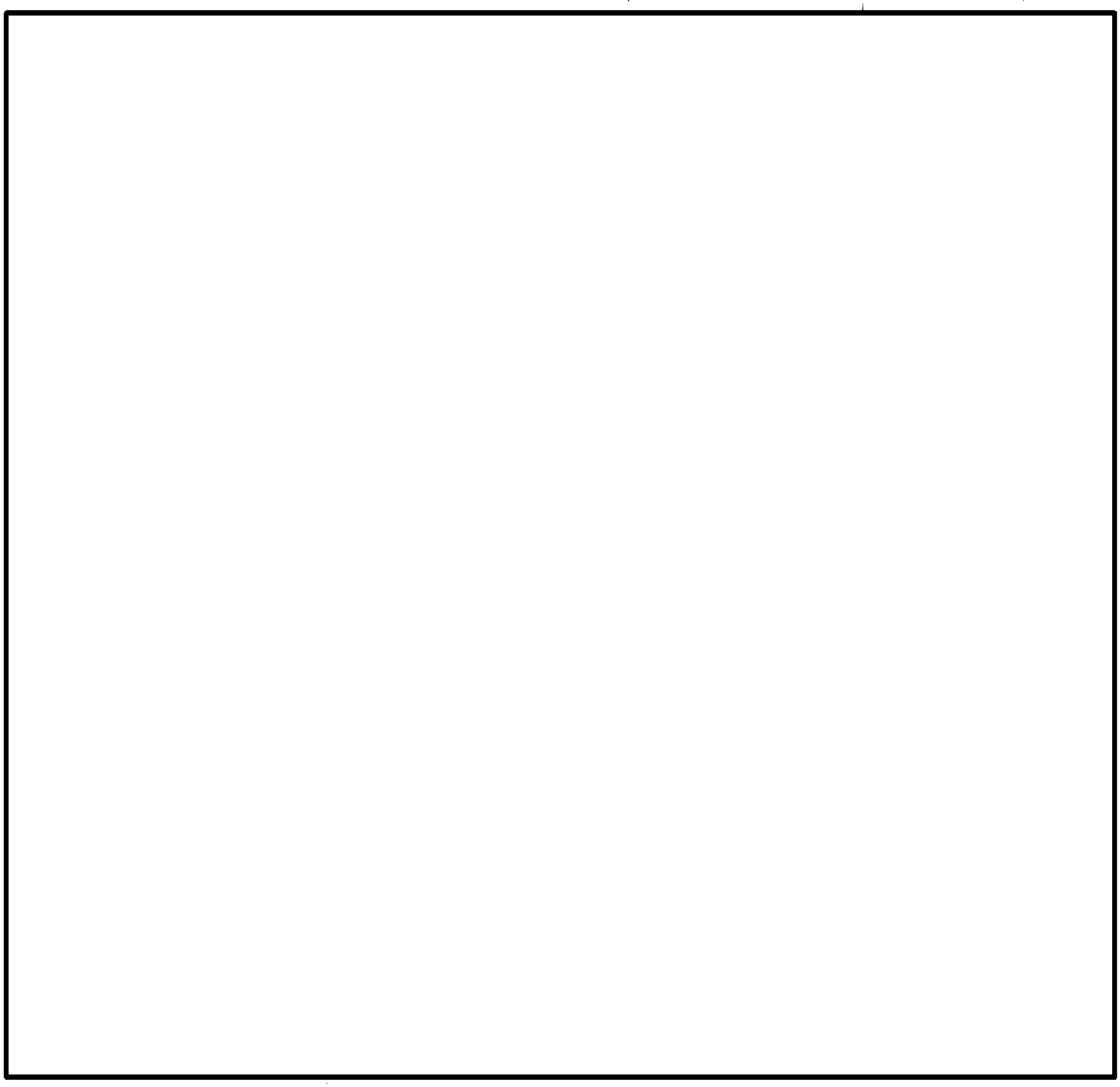
Social Media Task Force Action Plan –Future State



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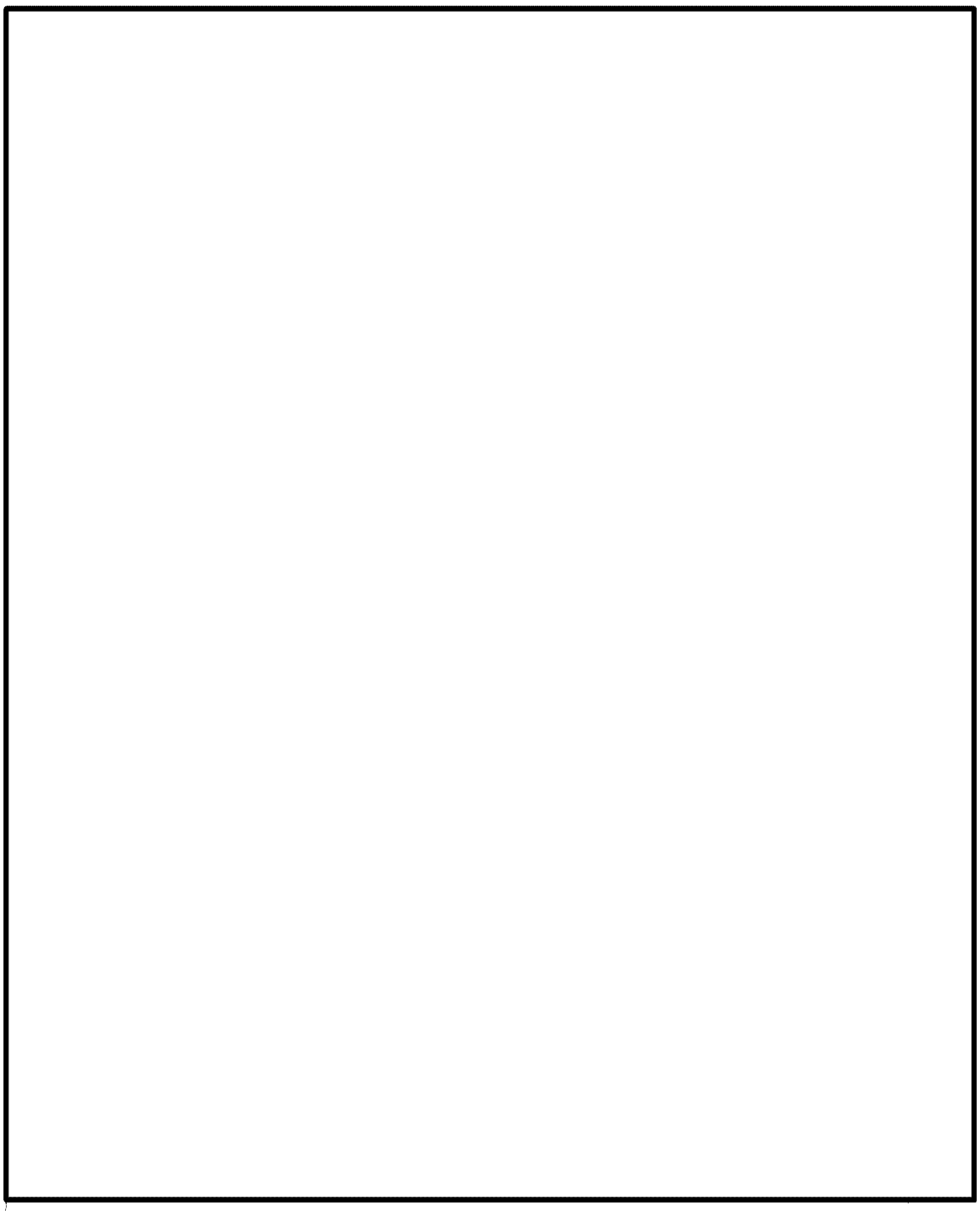

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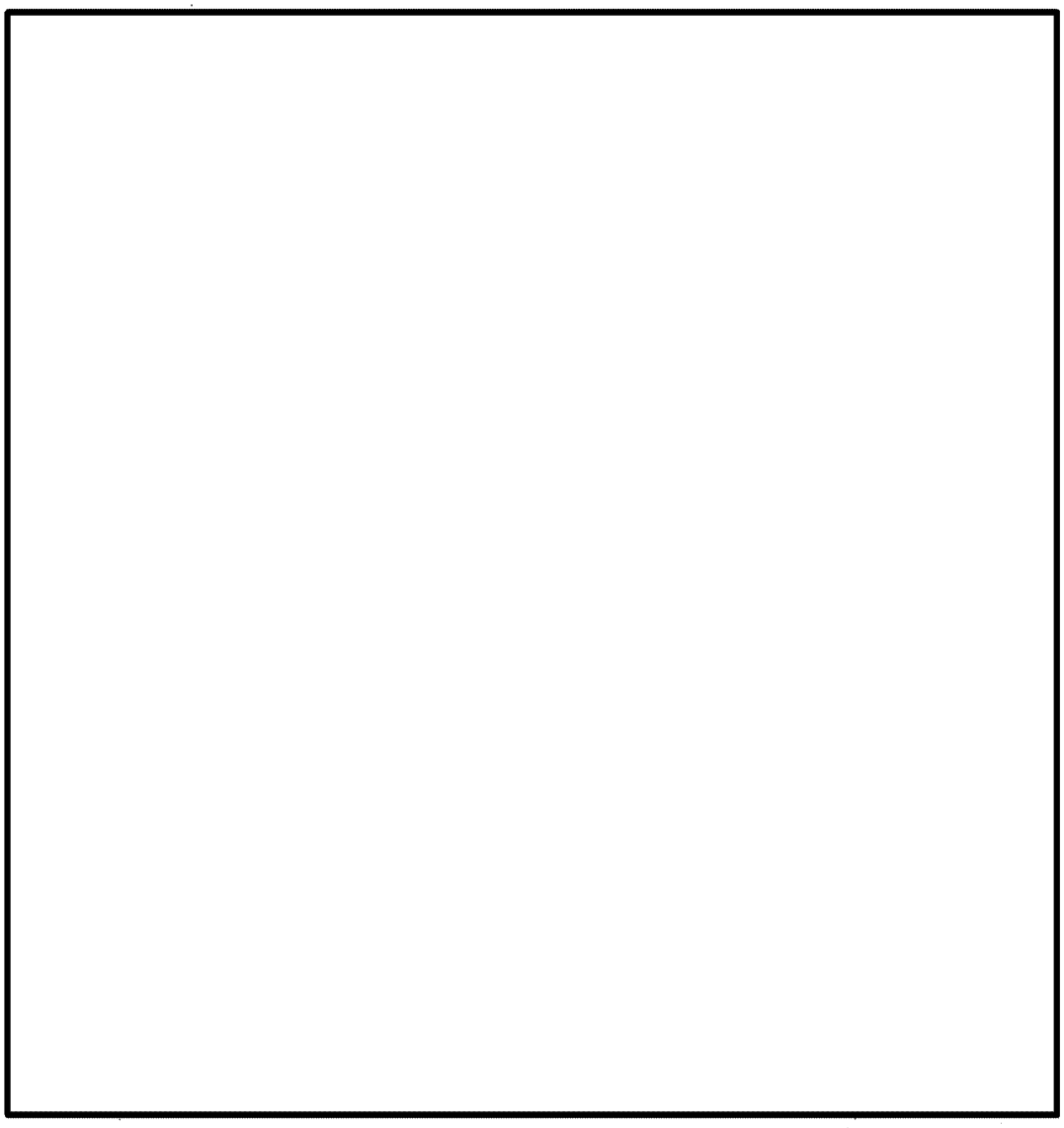

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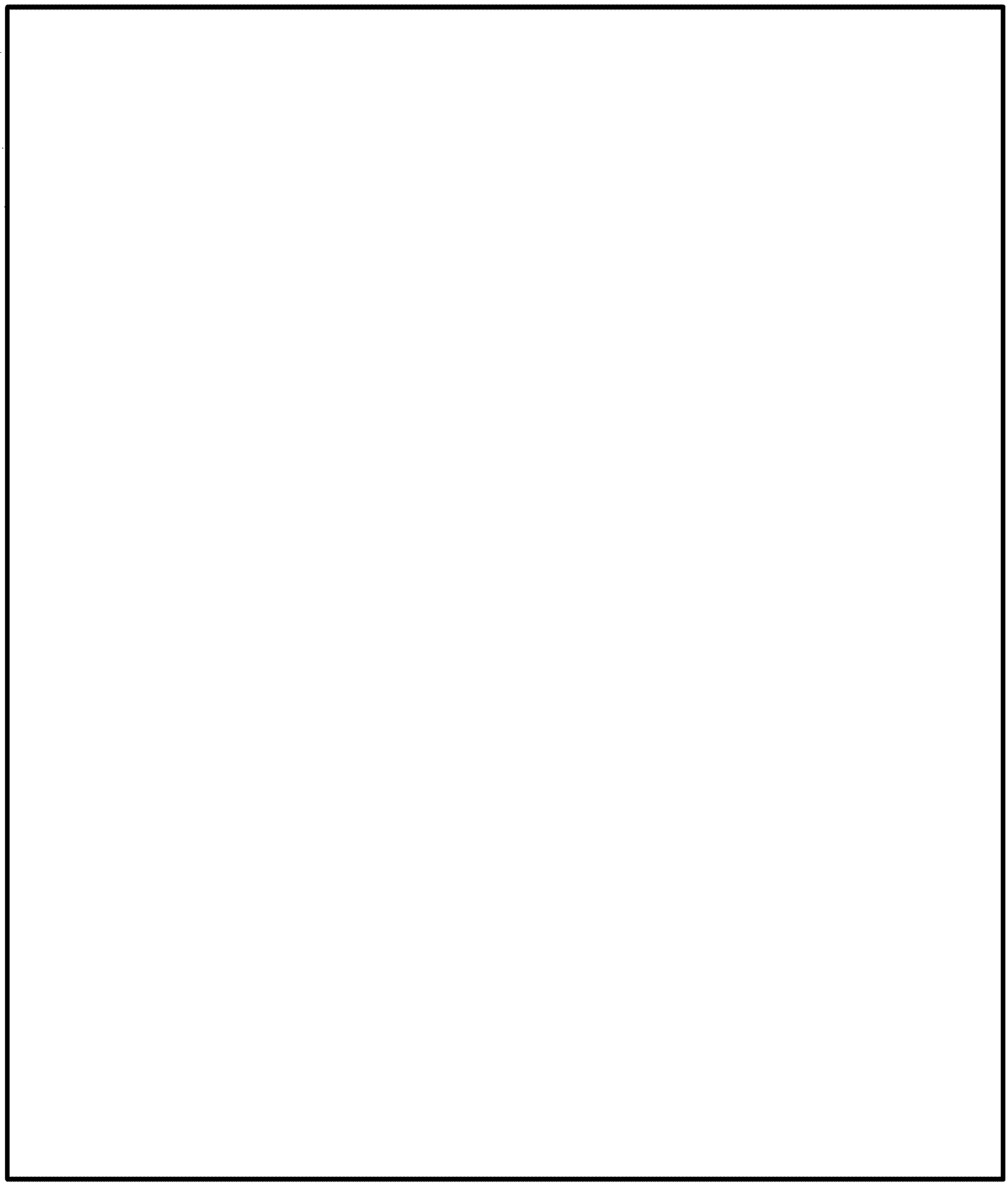
SOCIAL MEDIA
Talking Points



INTERNAL USE ONLY

U.S. Citizenship and Immigration Services
Office of Communications

Public Affairs Guidance

ISSUE
System of Records Notice (SORN) – Alien File, Index, and National File Tracking System of Records, published to Federal Register (82 FR 43556) on September 18, 2017

LAST MODIFIED
October 20, 2017

HOLDING STATEMENT

This amendment does not represent a new policy. DHS, in its law-enforcement and immigration-process capacity, has and continues to monitor publicly-available social media to protect the homeland. In an effort to be transparent, to comply with existing regulations, and due to updates in the electronic immigration system, DHS decided to update its corresponding Privacy Act system of records. DHS published this notice in the Federal Register on Sept. 18 to comply with the administrative requirements of the Privacy Act to help address these requirements, not launch a new policy initiative.

This program began in 2012 with a DHS Policy Memo, launching several pilots and programs that have continued since. See instructions for implementing DHS Policy Memo.

TALKING POINTS

- The Sept. 18 Federal Register Notice was an amendment to an existing System of Records Notice (SORN), a Privacy Act requirement. The SORN does not announce a new data collection program, but describes that, in cases where we obtain social media information during the course of adjudicating, it may be stored in the A-file.

- This SORN does not require naturalized citizens to provide additional information including social media. Social media may be part of the background check process for certain immigration benefit requests. USCIS only collects social media information that is reasonably related to matters under USCIS consideration.

- In cases where we have identified social media information potentially relevant to adjudication (such as an affiliation with a known terrorist organization or criminal gang), we would record the relevant information, including the social media handle that posted the information, in the A-file as part of the official record, as well as in other relevant USCIS systems.

- This SORN only addresses the viewing of publicly-available information when conducting social media checks, information that is available to any other user of the Internet.

- This policy permits specifically trained USCIS officers to access **publicly available** social media as an aid in determining whether an individual is eligible for an immigration benefit. If information were found that was relevant and impacted adjudication, it could be provided to the applicant during an interview or in a request for evidence. Because it could impact the adjudicative process, it would need to be stored in the system of record for adjudications information, also known as the Alien File (A file). The published notice just clarifies that USCIS might store that information in the A file.

- If USCIS comes across publicly-available information that an applicant appears to be committing fraud in their filing, were ineligible for a benefit based on prior criminal convictions, or posed a national security threat, USCIS would store that information in a systems of record, including the relevant content. If the information could lead to a denial of the immigration benefit and if it is information of which the applicant is unaware, it would be provided to the applicant in a Notice of Intent to Deny, in an interview, or in similar processes, and the applicant would have an opportunity to review and respond.

- USCIS is not currently conducting proactive monitoring of social media for individuals. Any search of open source or social media information is in connection with a request for immigration benefits, and is part of our adjudication process.

RESPONSES TO QUERIES (RTQ)

Q1.Will natural-born and naturalized citizens be treated differently?

A1. No.

Q2.You said in your previous email that Naturalized Citizens are not affected. The federal register notice states otherwise (see screenshot below). So which is it? Is the notice incorrect?

A2. The Federal Register Notice states that previously captured information from any social media checks that took place up to naturalization will remain in the naturalized citizens Alien File, otherwise known as the A File. USCIS has never reviewed the social media accounts of individuals who have naturalized and the new SORN does not change USCIS' practice. (

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Q3. And how long the DHS is planning to keep/store/maintain this information in A-files (or elsewhere)?

A3. Based upon the approval of the National Archive and Records Administration, the A-File is a permanent record. Typically USCIS is barred from removing any information from an A File, as all of the information collected prior to naturalization is an official record that culminates into a decision to grant naturalization. If information goes into an A File, it generally remains there for the life of the file.

Q4. An OIG report dated 2/27/2017 refers to social media pilot programs that began as of December 2015. Is this latest federal register notice (9/18) an update referring to policies that are part of those pilot programs? Have those pilot programs continued, even after the OIG report?

A4. USCIS has been working to expand access for our officers since the 2012 DHS policy memo with several pilots and programs, some of which were discussed in that OIG report, and some of which have been discussed in Congressional testimony. Any screening of social media we do is tied to adjudication of an immigration benefit request, and like all of our other security checks, would only look for information relevant to adjudication. USCIS does not check the social media accounts of naturalized citizens. (*Per OCC, This may be the case now, but it could arguably be reviewed if examined in a denaturalization case.*)

Q5. Could you please provide us with the date as to when this policy began?

A5. This program began in 2012 with a DHS Policy Memo, launching several pilots and programs that have continued.

Q6. Does this policy also apply to naturalized citizens? An adult who came here as a child?

A6. No. USCIS conducts social media account checks within certain populations who have applied for an immigration benefit. The agency checks the account holders' publicly posted information, simply as another source to verify information when making an adjudication determination.

Q7. To confirm, is there anything going into effect Oct. 18th?

A7. No new program is going into effect October 18 related to social media screening.

Q8. What are the public comments used for?

A8. USCIS reviews and takes into consideration all comments made on federal register notices.

Q9. Regarding naturalized citizens -- and this again goes back to my question on implementation -- how is DHS going to implement this policy? Will naturalized citizens be informed about this change? Will they have to register their information with DHS?

A9. USCIS is not requesting naturalized citizens to provide any additional information, including social media information. Social media may be part of the background check process for certain immigration benefit requests, and background checks are run by USCIS only where USCIS has the legal authority to do so. USCIS only collects social media information that is reasonably related to matters under USCIS consideration.

Summary of Authorities cited in 5 USCIS SMOUTs

FDNS

- Homeland Security Act of 2002, as amended, Pub. L. No. 107-296, 116 Stat. 2135 (2002)
- Immigration and Nationality Act of 1952, as amended, § 101, 103
- 8 U.S.C. § 1101, 1103, and 1357, Powers of immigration officers and employees
- 8 C.F.R. §§ 103.1, 103.2(b)(16)(i) and (ii)
- DHS Delegation No. 0150.1, Delegation of Authority to the Director of U.S. Citizenship and Immigration Services
- DHS Directive 110-01, Privacy Policy for Operational Use of Social Media DHS Instruction 110-01-001, Privacy Policy for Operational Use of Social Media

General use

- Homeland Security Act of 2002, as amended, Pub. L. No. 107-296, 116 Stat. 2135 (2002)
- Immigration and Nationality Act of 1952, as amended, § 101, 103, 208
- 8 U.S.C. § 1101, 1103, and 1357, Powers of immigration officers and employees
- 8 C.F.R. § 2.1, Authority of the Secretary of Homeland Security; 8 CFR §§ 208, 208.30 and 208.31.
- DHS Delegation No. 0150.1, Delegation of Authority to the Director of U.S. Citizenship and Immigration Services

Benefits determination

- Homeland Security Act of 2002, as amended, Pub. L. No. 107-296, 116 Stat. 2135 (2002)
- Immigration and Nationality Act of 1952, as amended, § 101, 103, 208
- 8 U.S.C. § 1101, 1103, and 1357, Powers of immigration officers and employees
- 8 C.F.R. § 2.1, Authority of the Secretary of Homeland Security; 8 CFR §§ 208, 208.30 and 208.31.
- Section 203 of the Nicaraguan Adjustment and Central American Relief Act (NACARA § 203), in accordance with 8 CFR § 240.60.
- DHS Delegation No. 0150.1, Delegation of Authority to the Director of U.S. Citizenship and Immigration Services

OSI

- 6 U.S.C. 273(a)(1)

PSD

- 5 CFR 731, Suitability
- EO 12968, Access to Classified Information
- 32 CFR 147, Adjudicative Guidelines for Determining Eligibility for Access to Classified Information
- Intelligence Community Directive (ICD) 704, Personnel Security Standards and Procedures Governing Eligibility for Access to Sensitive Compartmented Information and Other Controlled Access Program Information, October 1, 2008

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Office of the Chief Counsel
Washington, DC 20529-2120

U.S. Citizenship and Immigration Services

December 19, 2015

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FOR OFFICIAL USE ONLY – ATTORNEY WORK PRODUCT

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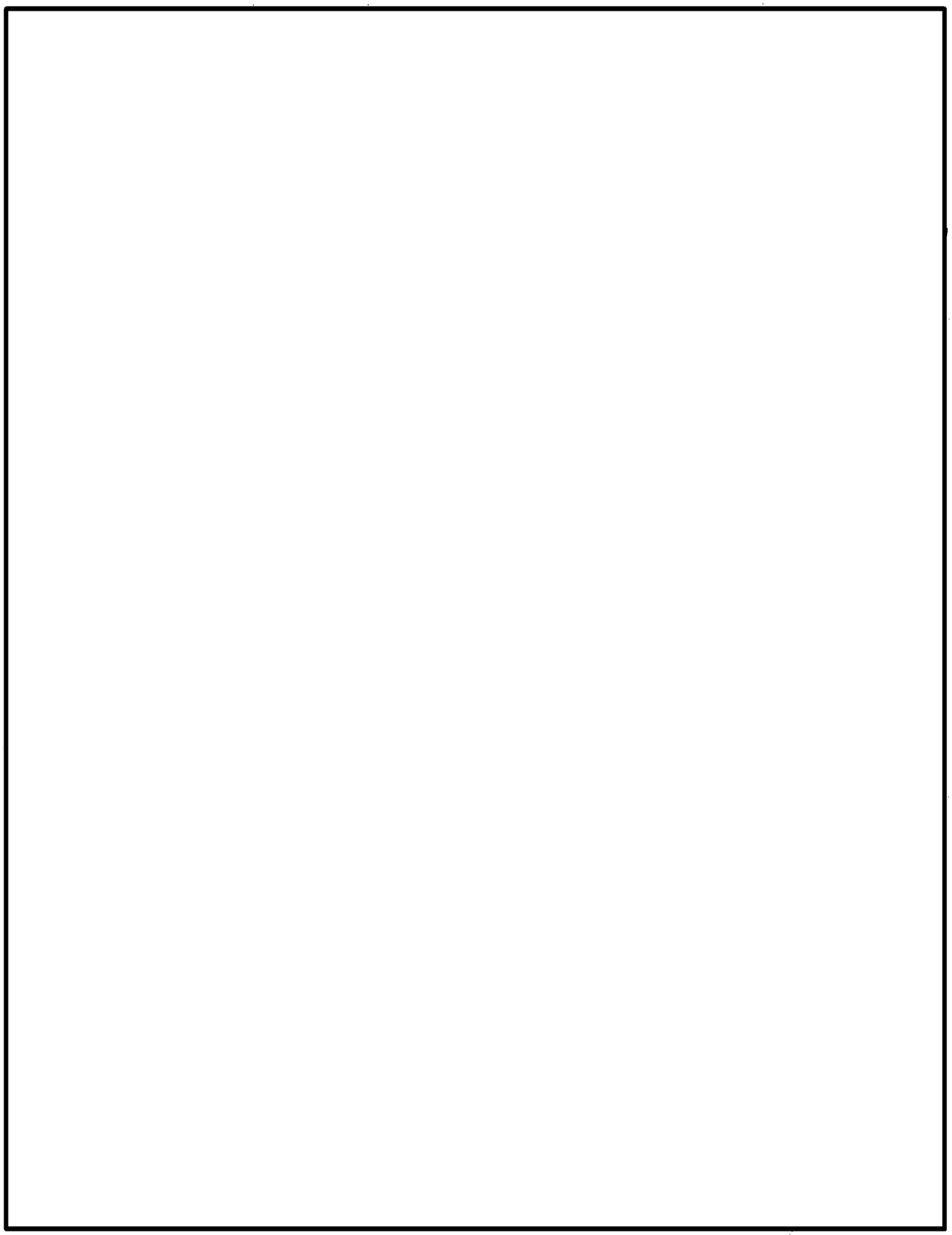

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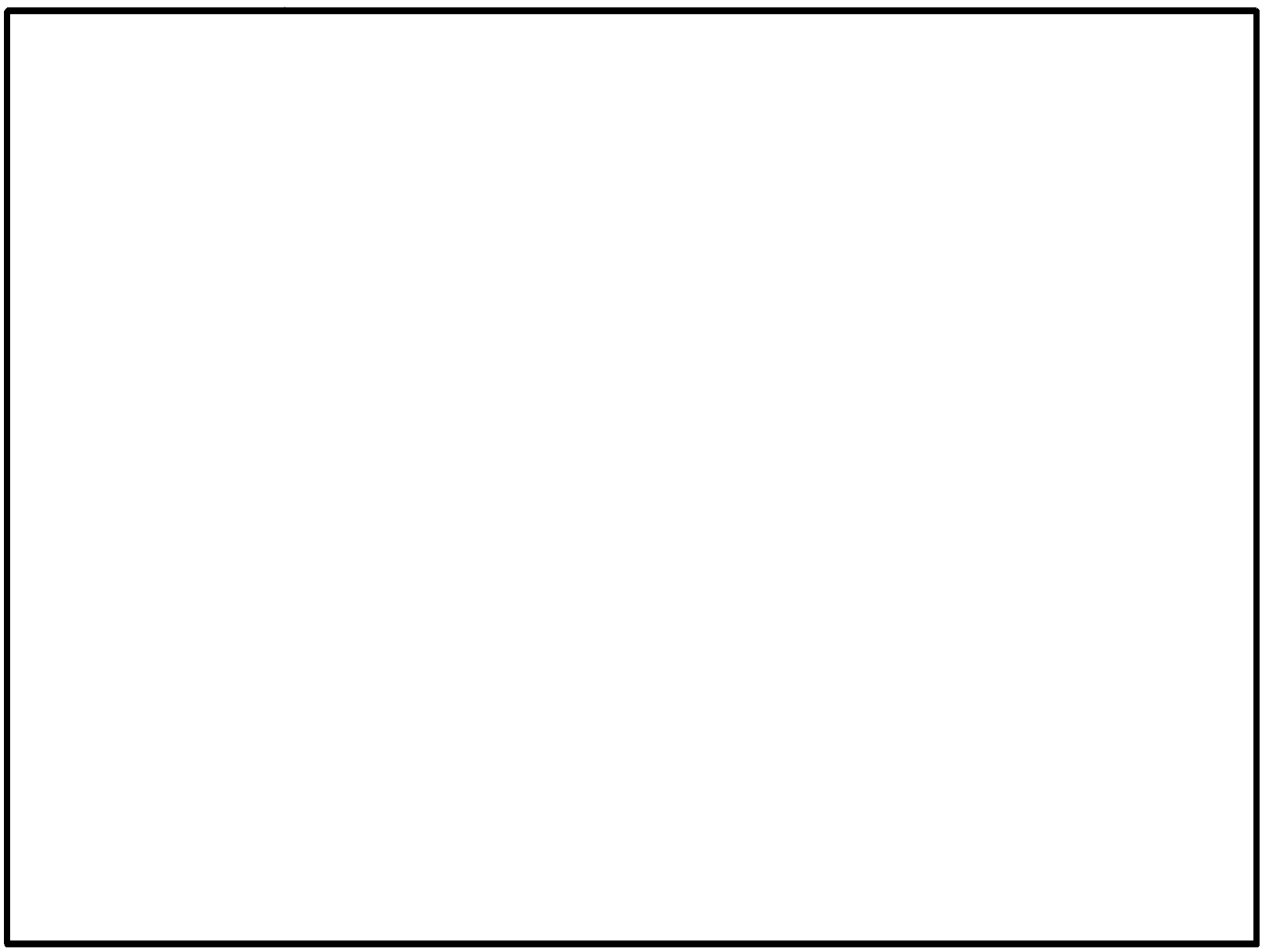

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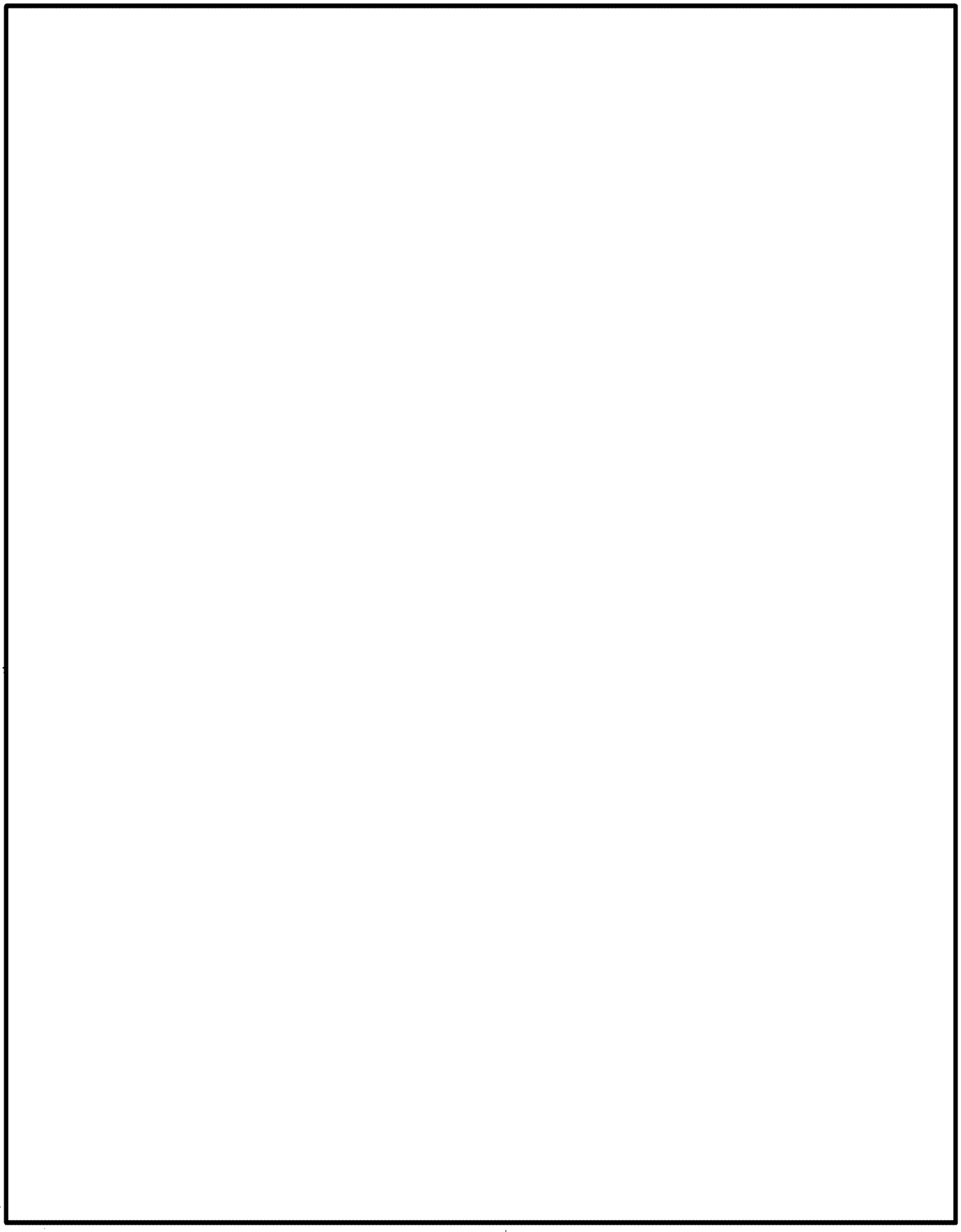

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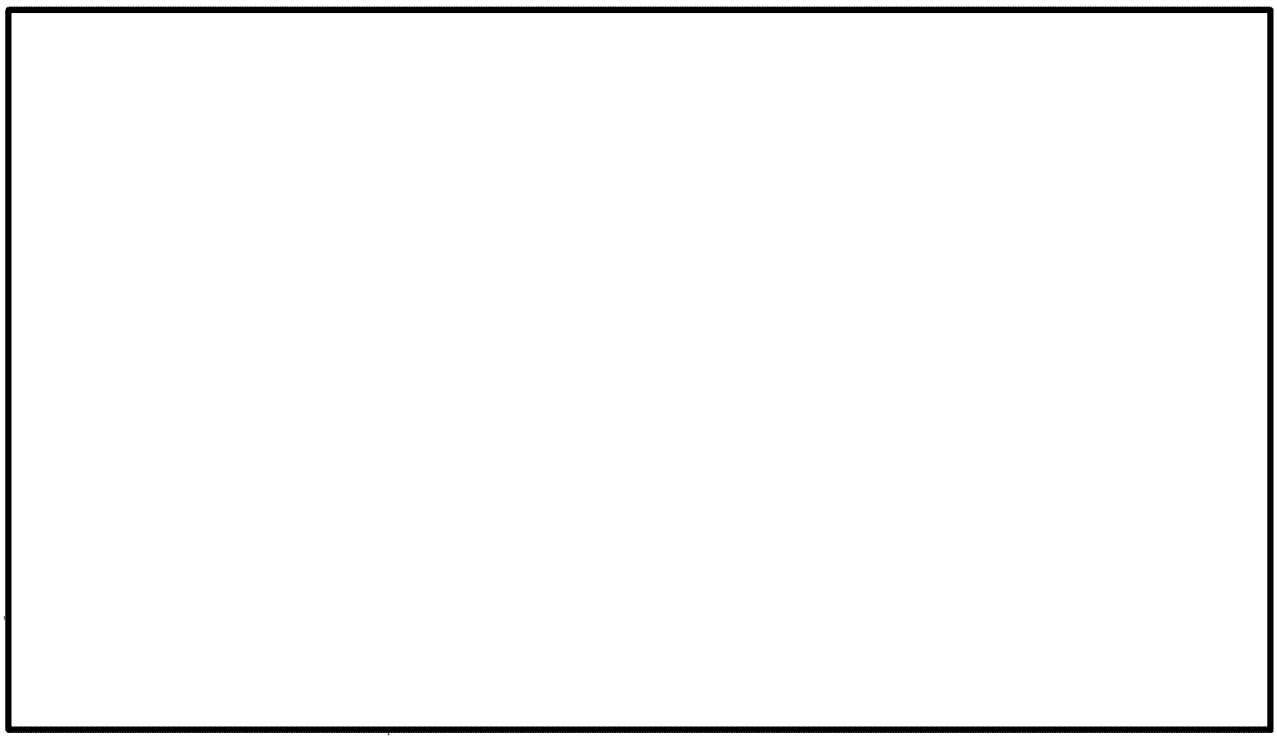

Referred to Immigration and Customs Enforcement

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