

From: [McLaughlin, Chris](#)
To: [Kerner, Francine](#); [Prosnitz, Susan](#) <TSA.OSPIE>
Subject: FW: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached
Date: Monday, September 17, 2012 9:10:34 AM

Meant to send this to you both on Friday but it was still in my outbox this AM...

From: Schlanger, Margo [mailto:Margo.Schlanger@HQ.DHS.GOV]
Sent: Thursday, September 13, 2012 10:48 PM
To: McLaughlin, Chris
Cc: Walton, Kimberly; Kessler, Tamara
Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

No problem. How about 2:30?

From: McLaughlin, Chris
Sent: Thursday, September 13, 2012 10:46 PM
To: Schlanger, Margo
Cc: Walton, Kimberly; Kessler, Tamara
Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

Margo, sorry for the delayed response. I can find some time to talk tomorrow if that works for you....

Sent with Good (www.good.com)

-----Original Message-----

From: Schlanger, Margo [Margo.Schlanger@HQ.DHS.GOV]
Sent: Wednesday, September 12, 2012 02:31 PM Eastern Standard Time
To: McLaughlin, Chris
Cc: Walton, Kimberly; Kessler, Tamara
Subject: FW: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

Hi Chris --

I got the attached from Kim, and wondered if you and I (and Tamara, if she can make it) might chat about your concerns on recommendation 5. I have a feeling we might be able to come up with mutually agreeable language.

Do you have any time this afternoon or tomorrow afternoon?

Best,
Margo

Margo Schlanger
Counsel to the Secretary
U.S. Department of Homeland Security
(202) 573-(b)(6)

From: Walton, Kimberly
Sent: Tuesday, September 11, 2012 4:36 PM
To: Schlanger, Margo; Kessler, Tamara
Subject: FW: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

From: Prosnitz, Susan <TSA OSPIE>
Sent: Tuesday, September 11, 2012 4:33 PM
To: Kerner, Francine; Walton, Kimberly; McLaughlin, Chris; Dolan, Mark
Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached
Importance: High

Kim,

I am providing you with comments from OCC and OSO regarding the draft recommendations from Margo Schlanger and Tamara Kessler.

(b)(5);(b)(3);49 U.S.C. § 114(r)

(b)(5)

Susan

Susan M. Prosnitz, Esq.

Senior Counsel

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(b)(6)

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From: Kerner, Francine

Sent: Tuesday, September 11, 2012 3:19 PM

To: Walton, Kimberly; McLaughlin, Chris; Dolan, Mark; Prosnitz, Susan <TSA OSPIE>

Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

Yes Kim, OCC and OSO do have joint comments. Susan, please provide.

From: Walton, Kimberly

Sent: Tuesday, September 11, 2012 2:30 PM

To: McLaughlin, Chris; Dolan, Mark; Kerner, Francine

Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

Chris/Francine

I have received comments from TWE and OSC...are there any further comments?

From: Walton, Kimberly

Sent: Friday, September 07, 2012 9:33 AM

To: McLaughlin, Chris; Dolan, Mark; Novak, Michael R; Sanders, John P.<TSA OSC>; Tashiro, Susan; Kerner, Francine; Gunter, Brett

Subject: RE: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

I meant COB on Monday.

From: Walton, Kimberly
Sent: Friday, September 07, 2012 9:24 AM
To: McLaughlin, Chris; Dolan, Mark; Novak, Michael R; Sanders, John P.<TSA OSC>; Tashiro, Susan; Kerner, Francine
Subject: Draft Recommendations from Margo Schlanger and Tamara Kessler are attached

Please provide me your comments by cob on Friday.

From: Schlanger, Margo (b)(6)
Sent: Wednesday, September 05, 2012 3:02 PM
To: Walton, Kimberly; Nicholson, David
Cc: Kessler, Tamara
Subject: RE: Next steps

Dear Dave and Kim --

As I discussed with Kim, in the drafting, it seemed to make sense to do this as a memo from Tamara and me to Administrator Pistole, with recommendations, and then use that memo as an attachment to a much shorter summary to the Secretary, from Tamara, me, and the Administrator.

Here's a cut at those recommendations. The cover memo to S1 would simply restate the recommendations, perhaps with a list of the steps taken so far.

If TSA can provide edits or feedback on these recommendations and the memo more generally by close of business Monday, perhaps we can talk about it on Tuesday?

Look forward to hearing back from you.

Margo

Margo Schlanger
Counsel to the Secretary
U.S. Department of Homeland Security
202-573-(b)(6)

From: Schlanger, Margo
Sent: Friday, August 31, 2012 11:11 AM
To: Walton, Kimberly; Nicholson, David; Kessler, Tamara
Subject: Next steps

Hi --

I had a good conversation with John Sandweg today, and what he suggests is that TSA and CRCL and I together report out, to S1, actions taken and planned in response to her 8/14 memo.

You'll recall that that memo directs that:

- 1) TSA work with the Office of Civil Rights and Civil Liberties (CRCL) and its consultant, Margo Schlanger, to review, and revise as necessary, the sufficiency of the BOO training policies, training curriculum, and supervisory guidance to ensure that they adequately address and train against racial profiling;
- 2) TSA work with CRCL and Margo Schlanger to enhance our current system of data collection to facilitate appropriate supervision and monitoring of the program;"

3) TSA work with CRCL to ensure that travelers have an opportunity to alert TSA and CRCL to racial profiling complaints and that any such complaints are appropriately handled; and

4) TSA work with its Inspection Division so that any allegations of improper profiling are immediately raised to the TSA Administrator's office for prompt review and handling.

So I'll draft something on the first two topics over the weekend, and have it to CRCL and TSA sometime on Tuesday. If there's anything to report on items 3 and 4, perhaps someone can tell me what that is, so I can include it in the memo.

Then the memo will be from TSA (who will sign?), me, and Tamara, to the Secretary. The goal is to have it done by the end of next week.

Does that sound doable?

Best,
Margo