

Toby, before I elevate this up to Denis and John and Joann for guidance, I want to make sure I understand. [redacted]

[redacted]  
[redacted]  
(b)(6)

Sally Blauvelt  
Field Office Director, Maine  
US Citizenship and Immigration Services

[redacted] (b)(6)

**From:** [redacted]  
**Sent:** Thursday, December 04, 2014 11:45 AM  
**To:** Blauvelt, Sally  
**Cc:** Riordan, Denis C; Furlong, John M  
**Subject:** CISOMB [redacted] Portland, ME Field Office (POM)

**Name and A-Number:** [redacted] (b)(6)  
**Date of Birth:** [redacted] (b)(6)  
**Form and Receipt Number:** I-485, ([redacted])  
**NFTS Location:** Portland, ME Field Office (POM)  
**Ombudsman Case Number:** [redacted]  
**Reviewing Analyst:** [redacted] (b)(6)

Dear Sir or Madam,

We are contacting you regarding an inquiry received by the Office of the Citizenship and Immigration Services Ombudsman.

This inquiry concerns an I-485 (Other Classification)- Application to Register Permanent Residence or Adjust Status (Other Classification) ([redacted]) located at the Portland, ME Field Office (POM).

(b)(6)

[redacted] filed this application on July 10, 2012 and it is now far outside the posted processing time. Please review this file and provide an update at your earliest convenience. Your assistance will be greatly appreciated.

The Ombudsman's Office kindly asks that you review this matter and take action as appropriate. If this case is undergoing extended review, please provide an approximate timeline for the actions being taken to resolve the case. We look forward to receiving a response to our inquiry.

Sincerely,

Raquel Caesar

Office of the Citizenship and Immigration Services Ombudsman  
U.S. Department of Homeland Security  
Washington, DC 20528-0180  
Phone: [redacted] (b)(6)  
Email: [redacted]  
Web: <https://www.dhs.gov/cisombudsman>

**From:** [redacted] (b)(6)  
**Sent:** Thursday, December 04, 2014 11:45 AM  
**To:** Blauvelt, Sally  
**Cc:** Riordan, Denis C; Furlong, John M  
**Subject:** CISOMB [redacted] Portland, ME Field Office (POM)

(b)(6)

**Name and A-Number:** [redacted]  
**Date of Birth:** [redacted] (b)(6)  
**Form and Receipt Number:** I-485, ([redacted])  
**NFTS Location:** Portland, ME Field Office (POM)  
**Ombudsman Case Number:** [redacted]  
**Reviewing Analyst:** [redacted] (b)(6)

Dear Sir or Madam,

We are contacting you regarding an inquiry received by the Office of the Citizenship and Immigration Services Ombudsman.

This inquiry concerns an I-485 (Other Classification)- Application to Register Permanent Residence or Adjust Status (Other Classification) ([redacted]) located at the Portland, ME Field Office (POM).  
(b)(6)

[redacted] filed this application on July 10, 2012 and it is now far outside the posted processing time. Please review this file and provide an update at your earliest convenience. Your assistance will be greatly appreciated.

The Ombudsman's Office kindly asks that you review this matter and take action as appropriate. If this case is undergoing extended review, please provide an approximate timeline for the actions being taken to resolve the case. We look forward to receiving a response to our inquiry.

Sincerely,

[redacted] (b)(6)

Office of the Citizenship and Immigration Services Ombudsman  
U.S. Department of Homeland Security  
Washington, DC 20528-0180  
Phone: [redacted] (b)(6)  
Email: [redacted]  
Web: <https://www.dhs.gov/cisombudsman>