From: <u>VILLAESCUSA Desi B \* OED</u>

To: "Mere Work"; "dan.hildenbrand@id.me"

**Subject:** Camera troubleshooting help

**Date:** Wednesday, July 21, 2021 1:23:20 PM

Hey, not sure if you guys can help me, but thought I'd reach out...

We started trying to have a computer set up in our remote offices for the public to use for this.

We are getting reports of a "firewall message" when trying to submit a selfie...

We are trying to figure out what that means....

Is there any way we can test that ourselves (some test link) or something?

Thoughts?

Thanx!

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