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Subject: New ID.me Federal Partner
Date: Thursday, June 10, 2021 3:11:28 PM
Attachments: [OED ID.me IRS Memo.pdf](#)

Good Afternoon,

I am excited to let you know that the IRS has recently selected ID.me to provide identity proofing for it's Advanced Child Tax Credit (ACTC) program, beginning on June 20th. We expect this new partnership to bring a number of benefits to our state partners, to include significant cost savings: individuals who verify at the IRS (or any federal partner), and then go to a state workforce agency have subscriptions that are 50% the price of an issuance subscription. This new partnership allows ID.me to substantially increase our investment across both the support and security teams to better serve all of our partners.

Importantly, we will be restricting the IRS daily volume into video chat to ensure that any surges in IRS volume will not degrade service delivery to our current state partners.

Attached to this email is a memo that provides additional detail on this new partnership. I will plan to discuss this more in our next meeting, but please let me know if you have any questions in the meantime.

Best,
Dan

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