

**From:** [HOUSE Nameun \\* OED](#)  
**To:** [Mere Work](#)  
**Cc:** [FRIESEN Lori L \\* OED](#); [VILLANI David \\* OED](#); [WYLAND Heather E \\* OED](#)  
**Subject:** RE: 2-3-21 OED Contract for ID.me Review  
**Date:** Thursday, February 4, 2021 10:40:25 AM

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Hi Mere,

Thank you for forwarding the attached and addressing an issue concerning Exhibit E. I will get back with you on the sections 4.2.4, 7.1, and Exhibit E.

Please feel free to contact me if you have any questions.

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <mere.work@id.me>  
**Sent:** Thursday, February 4, 2021 10:31 AM  
**To:** HOUSE Nameun \* OED <Nameun.HOUSE@oregon.gov>  
**Cc:** FRIESEN Lori L \* OED <Lori.L.FRIESEN@oregon.gov>; VILLANI David \* OED <David.VILLANI@oregon.gov>; WYLAND Heather E \* OED <Heather.E.WYLAND@oregon.gov>  
**Subject:** Re: 2-3-21 OED Contract for ID.me Review

Hi Nameun,

HR has Exhibit C and E to sign--no problem with C, they're a bit uncertain about E simply because it sounds like it's for construction.

Final legal comments (hopefully):

- 4.2.4 ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and false information, *if Agency ensures all verified claimants are processed through the SSA API in ICON following verification from ID.me.*

The requirement to ensure Synthetic Identity is known/caught and not simply "we think 100 credentials are synthetic" is important to denote here. We're happy to not charge, but we need to verify how synthetic is being caught, and the SSA API is an important indicator of this. Happy to expand more on this as needed, as it is a bit technical.

- Sec. 7.1: Proposed change: Contractor shall not enter into any subcontracts for any of the Services required by this Contract without Agency's prior written consent; *such consent will not be unreasonably conditioned, delayed or withheld.*

Thank you,

**Mere Work**

Senior Account Executive

Mobile: 703-712-3750

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[mere.work@id.me](mailto:mere.work@id.me)



On Thu, Feb 4, 2021 at 10:55 AM HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Mere,

Please feel free to contact me if your signature authority has any questions about the Exhibits C and E.

Thank you and have a wonderful day!

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Wednesday, February 3, 2021 5:12 PM

**To:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>

**Cc:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** Re: 2-3-21 OED Contract for ID.me Review

Hi Heather and Nameun-

Thank you--our counsel is reviewing now. As soon as I figure out signing authority for C and E, I will get them back to you.

Thank you,

**Mere Work**

Senior Account Executive

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On Wed, Feb 3, 2021 at 5:37 PM WYLAND Heather E \* OED

<[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)> wrote:

Thank you Nameun for getting this updated and sent out!

**Heather Wyland, MBA, C.P.M., A.P.P.** | Procurement Manager | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Cell: 971-718-7000 | [heather.e.wyland@oregon.gov](mailto:heather.e.wyland@oregon.gov)

“May you challenge the paradigms that need challenging, and keep your footing in that process.” Unknown author

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**From:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>

**Sent:** Wednesday, February 3, 2021 2:19 PM

**To:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>

**Cc:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** 2-3-21 OED Contract for ID.me Review

**Importance:** High

Mere and Lori,

Please find the attached with comments in sections 4.2. Payments, 7.1. Subcontracts, and 9.5 Marks.

OED accepted the rest of the ID.me's revisions and the above sections mentioned 4.2 and 9.5 (excluding 7.1) in the attached.

Mere,

Please have your legal review and get back with us on the attached. If ID.me's legal would accept the attached, I will send a finalized (clean version, no revision marks) to ID.me for signature.

In the meantime, while you are waiting on your legal counsel's review and approval or further comments on the attached, you can send the completed (1) Exhibit C – Letter of Assurance – Criminal Record Check and (2) Exhibit E – Independent Contractor Certificate.

Thank you so much for your efforts and please feel free to contact me with questions.

Nameun

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**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Monday, February 1, 2021 8:56 AM

**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>

**Cc:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** Re: ID.me comments to contract

Thanks, Nameun!

I know we're trying to get this done as quickly as possible, so let me know how I can assist. If we do need to pull in our respective counsels for a meeting, I'm happy to do so.

Thank you!

## Mere Work

Senior Account Executive

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On Mon, Feb 1, 2021 at 11:39 AM HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Good morning Mere,

Thank you so much for forwarding the draft contract with the ID.me's legal language to address the pricing matter.

We will get back with you on this after our executive's review.

Please let me know if you have any concerns or questions.

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Friday, January 29, 2021 3:58 PM

**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>; WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** ID.me comments to contract

Hi OED team,

Apologies for the delay--it has been a bit of an insane week! I spoke with our legal team and added the following language to pricing:

- *ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and or false information.*
- *ID.me will charge Agency for detected Socially Engineered fraud, to include individuals who verify through job, romance, financial or other schemes, as those individuals do indeed exist.*

Additionally, our legal team does request to exclude 9.1.5 and 9.2 (see attached). Please let me know if you have additional questions--we work weekends and can turn something around (probably) or have a meeting Monday with counsel if that is needed. I know we're trying to get this in place ASAP and I do apologize on the delays on our side.

Thank you!

## **Mere Work**

**Senior Account Executive**

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