

From: [Dan Hildenbrand](#)
To: [VILLANI David * OED](#)
Cc: [Mere Work](#)
Subject: Re: Customer issue
Date: Monday, July 19, 2021 11:52:51 AM

Dave,

We can look up accounts by SSN, but it is easiest to look up accounts by: Name, Email, and Phone number.

Please let me know what you need!

- Dan

On Mon, Jul 19, 2021 at 8:48 AM VILLANI David * OED <David.VILLANI@oregon.gov> wrote:

Are you able to check the status of specific SSNs in your process (assuming they have gotten to the point of entering one)?

Dave Villani

Operations and Policy Analyst

Oregon Employment Department

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Customer Success Manager
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