

**From:** [HOUSE Nameun \\* OED](#)  
**To:** [Mere Work](#)  
**Cc:** [FRIESEN Lori L \\* OED](#); [VILLANI David \\* OED](#); [WYLAND Heather E \\* OED](#); [Victoria Friend](#)  
**Subject:** RE: FOR ID.me's Signature: Contract# COVID-19-244 (PDF for signature and Word version for your records)  
**Date:** Friday, February 5, 2021 9:54:24 AM

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Mere,

Thank you so much!

I will forward the attached with the signed contract with the rest of the required documents to OED's signature authority for review and signature.

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <mere.work@id.me>

**Sent:** Friday, February 5, 2021 9:51 AM

**To:** HOUSE Nameun \* OED <Nameun.HOUSE@oregon.gov>

**Cc:** FRIESEN Lori L \* OED <Lori.L.FRIESEN@oregon.gov>; VILLANI David \* OED <David.VILLANI@oregon.gov>; WYLAND Heather E \* OED <Heather.E.WYLAND@oregon.gov>; Victoria Friend <victoria.friend@id.me>

**Subject:** Re: FOR ID.me's Signature: Contract# COVID-19-244 (PDF for signature and Word version for your records)

Hi Nameun,

Please find the signed exhibits attached.

Thank you!

## Mere Work

Senior Account Executive

Mobile: 703-712-3750

8280 Greensboro Dr Suite 800

McLean, VA, 22102

[mere.work@id.me](mailto:mere.work@id.me)



On Fri, Feb 5, 2021 at 10:33 AM HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Good morning Mere,

I will wait for you to send the Exhibits C and E. Thank you for sending me the signed

contract.

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Thursday, February 4, 2021 6:54 PM

**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>

**Cc:** FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>; WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>

**Subject:** Re: FOR ID.me's Signature: Contract# COVID-19-244 (PDF for signature and Word version for your records)

Hi Nameun,

Please find the signed contract attached! Of note, I am *\*still\** waiting on the signature for C and E (no issue, just a busy person to nail down for a signature). I will send that as soon as I receive it!

Thank you!

## Mere Work

Senior Account Executive

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[mere.work@id.me](mailto:mere.work@id.me)



On Thu, Feb 4, 2021 at 4:52 PM HOUSE Nameun \* OED

<[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Good afternoon Mere,

OED accepted ID.me's proposed revisions in 4.2.4 and 7.1. Attached please find the finalized contract COVID-19-244 (PDF) for ID.me's signature and completed Exhibits C and E.

Also, I have attached a word version of the finalized contract for ID.me's records.

Please let me know if you have any questions.

Thank you so much!

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

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**From:** HOUSE Nameun \* OED  
**Sent:** Thursday, February 4, 2021 11:04 AM  
**To:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>  
**Cc:** FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>; WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>  
**Subject:** RE: 2-3-21 OED Contract for ID.me Review  
**Importance:** High

Hi Mere,

- Regarding Exhibit E – Independent Contractor Certification form:

This is required by the state to ensure that ID.me's employees or any of the ID.me's affiliates are not employees of the OED in any shape of form.  
In other words, OED expects the completed Exhibit E from ID.me.

- Regarding Sec. 7.1: Proposed change is fine with OED.
- I am waiting on agency's review and decision on 4.2.4.

Hope this helps. I will get back with you as soon as I can once I have OED's decision on 4.2.4.

Thank you again!

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

or otherwise that you have received this e-mail in error, please advise me immediately by reply e-mail, keep the contents confidential, and immediately delete the message and any attachments from your system.

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>  
**Sent:** Thursday, February 4, 2021 10:31 AM  
**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>  
**Cc:** FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>; WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>  
**Subject:** Re: 2-3-21 OED Contract for ID.me Review

Hi Nameun,

HR has Exhibit C and E to sign--no problem with C, they're a bit uncertain about E simply because it sounds like it's for construction.

Final legal comments (hopefully):

- 4.2.4 ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and false information, *if Agency ensures all verified claimants are processed through the SSA API in ICON following verification from ID.me.*

The requirement to ensure Synthetic Identity is known/caught and not simply "we think 100 credentials are synthetic" is important to denote here. We're happy to not charge, but we need to verify how synthetic is being caught, and the SSA API is an important indicator of this. Happy to expand more on this as needed, as it is a bit technical.

- Sec. 7.1: Proposed change: Contractor shall not enter into any subcontracts for any of the Services required by this Contract without Agency's prior written consent; *such consent will not be unreasonably conditioned, delayed or withheld.*

Thank you,

## Mere Work

Senior Account Executive

Mobile: 703-712-3750

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[mere.work@id.me](mailto:mere.work@id.me)



On Thu, Feb 4, 2021 at 10:55 AM HOUSE Nameun \* OED

<[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Mere,

Please feel free to contact me if your signature authority has any questions about the Exhibits C and E.

Thank you and have a wonderful day!

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Wednesday, February 3, 2021 5:12 PM

**To:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>

**Cc:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>; FRIESEN Lori L \* OED

<[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** Re: 2-3-21 OED Contract for ID.me Review

Hi Heather and Nameun-

Thank you--our counsel is reviewing now. As soon as I figure out signing authority for C and E, I will get them back to you.

Thank you,

## Mere Work

**Senior Account Executive**

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On Wed, Feb 3, 2021 at 5:37 PM WYLAND Heather E \* OED

<[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)> wrote:

Thank you Nameun for getting this updated and sent out!

**Heather Wyland, MBA, C.P.M., A.P.P.** | Procurement Manager | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Cell: 971-718-7000 | [heather.e.wyland@oregon.gov](mailto:heather.e.wyland@oregon.gov)

“May you challenge the paradigms that need challenging, and keep your footing in that process.” Unknown author

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**From:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>

**Sent:** Wednesday, February 3, 2021 2:19 PM

**To:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>

**Cc:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** 2-3-21 OED Contract for ID.me Review

**Importance:** High

Mere and Lori,

Please find the attached with comments in sections 4.2. Payments, 7.1. Subcontracts, and 9.5 Marks.

OED accepted the rest of the ID.me's revisions and the above sections mentioned 4.2 and 9.5 (excluding 7.1) in the attached.

Mere,

Please have your legal review and get back with us on the attached. If ID.me's legal would accept the attached, I will send a finalized (clean version, no revision marks) to ID.me for signature.

In the meantime, while you are waiting on your legal counsel's review and approval or further comments on the attached, you can send the completed (1) Exhibit C – Letter of Assurance – Criminal Record Check and (2) Exhibit E – Independent Contractor Certificate.

Thank you so much for your efforts and please feel free to contact me with questions.

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Monday, February 1, 2021 8:56 AM

**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>

**Cc:** WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** Re: ID.me comments to contract

Thanks, Nameun!

I know we're trying to get this done as quickly as possible, so let me know how I can assist. If we do need to pull in our respective counsels for a meeting, I'm happy to do so.

Thank you!

**Mere Work**

**Senior Account Executive**

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On Mon, Feb 1, 2021 at 11:39 AM HOUSE Nameun \* OED  
<[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)> wrote:

Good morning Mere,

Thank you so much for forwarding the draft contract with the ID.me's legal language to address the pricing matter.

We will get back with you on this after our executive's review.

Please let me know if you have any concerns or questions.

Nameun

**Nameun House, OPBC, OSPC** | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | [Nameun.House@oregon.gov](mailto:Nameun.House@oregon.gov)

**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>

**Sent:** Friday, January 29, 2021 3:58 PM

**To:** HOUSE Nameun \* OED <[Nameun.HOUSE@oregon.gov](mailto:Nameun.HOUSE@oregon.gov)>; WYLAND Heather E \* OED <[Heather.E.WYLAND@oregon.gov](mailto:Heather.E.WYLAND@oregon.gov)>; FRIESEN Lori L \* OED <[Lori.L.FRIESEN@oregon.gov](mailto:Lori.L.FRIESEN@oregon.gov)>; VILLANI David \* OED <[David.VILLANI@oregon.gov](mailto:David.VILLANI@oregon.gov)>

**Subject:** ID.me comments to contract

Hi OED team,

Apologies for the delay--it has been a bit of an insane week! I spoke with our legal team and added the following language to pricing:

- *ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and or false information.*
- *ID.me will charge Agency for detected Socially Engineered fraud, to include individuals who verify through job, romance, financial or other schemes, as those individuals do indeed exist.*

Additionally, our legal team does request to exclude 9.1.5 and 9.2 (see attached). Please let me know if you have additional questions--we work weekends and can turn something around (probably) or have a meeting Monday with counsel if that is needed. I know we're trying to get this in place ASAP and I do apologize on the delays on our side.

Thank you!

**Mere Work**

Senior Account Executive

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8280 Greensboro Dr Suite 800  
McLean, VA, 22102  
[mere.work@id.me](mailto:mere.work@id.me)



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