From:	Mere Work
To:	FRIESEN Lori L * OED
Subject:	Re: ID.me comments to contract
Date:	Friday, January 29, 2021 5:44:13 PM

A lot of the work has already been done...I think only a few days, honestly. We need to get copy back from comms for the page but theoretically...under 4-5 business days and possibly much faster?

On Fri, Jan 29, 2021, 7:53 PM FRIESEN Lori L \* OED <<u>Lori.L.FRIESEN@oregon.gov</u>> wrote:

Hi Mere,

How long to you estimate it will take to implement this service once out IT department has finalized their changes?

Lori

From: Mere Work <mere.work@id.me>
Sent: Friday, January 29, 2021 3:58 PM
To: HOUSE Nameun \* OED <<u>Nameun.HOUSE@oregon.gov</u>>; WYLAND Heather E \* OED
<<u>Heather.E.WYLAND@oregon.gov</u>>; FRIESEN Lori L \* OED <<u>Lori.L.FRIESEN@oregon.gov</u>>; VILLANI
David \* OED <<u>David.VILLANI@oregon.gov</u>>
Subject: ID.me comments to contract

Hi OED team,

Apologies for the delay--it has been a bit of an insane week! I spoke with our legal team and added the following language to pricing:

• ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and or false information.

• *ID.me will charge Agency for detected Socially Engineered fraud, to include individuals who verify through job, romance, financial or other schemes, as those individuals do indeed exist.* 

Additionally, our legal team does request to exclude 9.1.5 and 9.2 (see attached). Please let me know if you have additional questions--we work weekends and can turn something around (probably) or have a meeting Monday with counsel if that is needed. I know we're

trying to get this in place ASAP and I do apologize on the delays on our side.

Thank you!

## **Mere Work**

Senior Account Executive

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