

**From:** [HOUSE Nameun \\* OED](#)  
**To:** [Mere Work](#); [WYLAND Heather E \\* OED](#); [FRIESEN Lori L \\* OED](#); [VILLANI David \\* OED](#)  
**Subject:** RE: ID.me comments to contract  
**Date:** Monday, February 1, 2021 8:39:44 AM

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Good morning Mere,

Thank you so much for forwarding the draft contract with the ID.me's legal language to address the pricing matter.

We will get back with you on this after our executive's review.

Please let me know if you have any concerns or questions.

Nameun

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**From:** Mere Work <mere.work@id.me>

**Sent:** Friday, January 29, 2021 3:58 PM

**To:** HOUSE Nameun \* OED <Nameun.HOUSE@oregon.gov>; WYLAND Heather E \* OED <Heather.E.WYLAND@oregon.gov>; FRIESEN Lori L \* OED <Lori.L.FRIESEN@oregon.gov>; VILLANI David \* OED <David.VILLANI@oregon.gov>

**Subject:** ID.me comments to contract

Hi OED team,

Apologies for the delay--it has been a bit of an insane week! I spoke with our legal team and added the following language to pricing:

- *ID.me will not charge Agency for detected Synthetic Identity Fraud, to include identities created and verified with a mix of real and stolen and or false information.*
- *ID.me will charge Agency for detected Socially Engineered fraud, to include individuals who verify through job, romance, financial or other schemes, as those individuals do indeed exist.*

Additionally, our legal team does request to exclude 9.1.5 and 9.2 (see attached). Please let me know if you have additional questions--we work weekends and can turn something around (probably) or have a meeting Monday with counsel if that is needed. I know we're trying to get this in place ASAP and I do apologize on the delays on our side.

Thank you!

## **Mere Work**

**Senior Account Executive**

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