

From: [Dan Hildenbrand](#)
To: [FRIESEN Lori L * OED](#)
Cc: [Mere Work](#)
Subject: Re: ID.me State Portal Resources
Date: Wednesday, February 17, 2021 8:04:09 AM

Lori,

Thanks for the message. We will email directly with you!

Thanks,
Dan

On Wed, Feb 17, 2021 at 5:45 AM FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov> wrote:

Hi Dan,

I am gathering the finalized documentation and expect to be able to send that today. Please go through me to save unnecessary email.

I will look at calendars and let you know about our next meeting after I meet with the team this afternoon.

Thanks.

Lori

Lori Friesen | Project Manager

Oregon Employment Department

875 Union Street SE | Salem, OR 97301

Phone: 971.283.1023

From: Dan Hildenbrand <dan.hildenbrand@id.me>

Sent: Tuesday, February 16, 2021 7:54 PM

To: Mere Work <mere.work@id.me>

Cc: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>; VILLANI David * OED <David.VILLANI@oregon.gov>; MCINTOSH Derrick * OED <Derrick.MCINTOSH@oregon.gov>; VILLAESCUSA Desi B * OED <Desi.B.VILLAESCUSA@oregon.gov>; KING Heath L * OED <Heath.L.KING@oregon.gov>; WYLAND Heather E * OED <Heather.E.WYLAND@oregon.gov>; ROLLMAN Jeff A * OED <Jeff.A.ROLLMAN@oregon.gov>; DREILING Jeffrey D * OED

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FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; Geoff Dailey <geoff.dailey@id.me>; Andy
Leonard <andy.leonard@id.me>

Subject: Re: ID.me State Portal Resources

Good Evening,

I hope that everyone had a great Presidents' Day Weekend!

There are still a number of items to resolve before we can move forward with the launch.

If the OED team would like to have another meeting for coordination, there are two times that work well for us at ID.me.

1. Thursday 2/18: 8:00-8:30 A.M. PST / 11:00-11:30 A.M. EST
2. Friday 2/19: 12:00-12:30 P.M. PST / 3:00-3:30 P.M. EST

Please let me know what works best for you all.

Thanks,

Dan

On Mon, Feb 15, 2021 at 8:29 AM Dan Hildenbrand <dan.hildenbrand@id.me> wrote:

Good Morning Everyone,

Thank you again for your time last week. There are still a few items that must be finalized prior to our launch.

- Oregon HLP URL: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing> --*need copy edits
- Spanish url: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing-spanish> --*need copy edits
- Touchbase on SFTP integration-- Andy is tech POC, (please reach out directly) -- andy.leonard@id.me
- Establish daily touch base (15-30 min) -- ***Lori, what time(s) works best for you and your team? Can you please provide three windows so that I can deconflict schedules at ID.me?**
- Have a more in-depth follow up on call center/help desk (guide forthcoming). -- ***Lori, I will schedule with you separately**

We want to accomplish these items as soon as possible to keep on track for our tentative launch date (February 17th).

Thank you and I hope that you all had a wonderful weekend!

- Dan

On Wed, Feb 10, 2021 at 4:29 PM Mere Work <mere.work@id.me> wrote:

Hi everyone-

Apologies for taking so long to get this to you. I know we provided a lot of information on Monday; immediate follow ups:

- Oregon HLP URL: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing> --*need copy edits
- Spanish url: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing-spanish> --*need copy edits
- Touchbase on [REDACTED] integration-- Andy is tech POC (integration guide is attached)

- Establish daily touch base (15-30 min)
- Have a more in-depth follow up on call center/help desk (guide forthcoming).

Here's a link to our gated state success portal - <https://insights.id.me/state-success-guide/>. The password is [REDACTED] and [@FRIESEN Lori L * OED](#) I've attached a general onboarding outline to help everyone stay organized that lays out all of the tasks!

Thank you,

Mere Work

Senior Account Executive

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mere.work@id.me



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[ID.me](#) | [We're hiring!](#)



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