

From: [WYLAND Heather E * OED](#)
To: [TRUEX Bill L * OED](#)
Subject: RE: Immediate attention: IDme ask of additional \$10K/month
Date: Wednesday, April 7, 2021 11:38:41 AM

Thank you so much Bill for jumping on this issue so quickly and getting resolution. One more thing off our desks! Happy Wednesday.

Heather Wyland, MBA, C.P.M., A.P.P. | Procurement Manager | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Cell: 971-718-7000 | heather.e.wyland@oregon.gov

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"May you challenge the paradigms that need challenging, and keep your footing in that process."
Unknown author

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From: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>
Sent: Wednesday, April 7, 2021 9:25 AM
To: Dan Hildenbrand <dan.hildenbrand@id.me>
Cc: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; WYLAND Heather E * OED <Heather.E.WYLAND@oregon.gov>; HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>; VILLANI David * OED <David.VILLANI@oregon.gov>; HOLT Tiffany S * OED <Tiffany.S.HOLT@oregon.gov>; Mere Work <mere.work@id.me>
Subject: RE: Immediate attention: IDme ask of additional \$10K/month

Dan,

Thank you for the clarity, and for the heads up as to what we can expect as we approach the end of our current contract. I see no need for us to meet now, given your below update. We do see the benefit of moving to the standard integration and will be evaluating the right timing to do deep analysis of when the right time is for OED to pursue this option.

Best Regards,

Bill Trux
Chief Information Officer
Oregon Employment Department
D: 503-947-1562
C: 503-983-0844
Executive Assistant: Tiffany Holt

Tiffany.s.holt@oregon.gov Desk: 503-947-1561 Cell: 971-701-3929

From: Dan Hildenbrand <dan.hildenbrand@id.me>

Sent: Wednesday, April 7, 2021 9:03 AM

To: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>

Cc: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; WYLAND Heather E * OED <Heather.E.WYLAND@oregon.gov>; HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>; VILLANI David * OED <David.VILLANI@oregon.gov>; HOLT Tiffany S * OED <Tiffany.S.HOLT@oregon.gov>; Mere Work <mere.work@id.me>

Subject: Re: Immediate attention: IDme ask of additional \$10K/month

Good Morning Bill,

I apologize for any confusion I caused yesterday. We confirmed internally that the \$10,000/month Hosted Landing Page (HLP) charge *is not* applicable to Oregon under our current contract. Over the past year we have learned that the Standard Integration provides the best possible User Experience for the claimants so we are encouraging our state partners still on an HLP to move to a Standard Integration (at no additional cost) when able.

Please let me know if you have any questions.

Thanks,
Dan

On Tue, Apr 6, 2021 at 11:59 AM TRUEX Bill L * OED <Bill.L.Trux@oregon.gov> wrote:

Dan,

For clarity, and possibly to avoid scheduling yet another meeting, is this new proposed fee something ID.me would attempt to pursue at the end of our existing contract (upon renewal) or something that is more imminent?

IF this new fee will not be pursued until the expiration of our existing contract/upon renewal, we don't have any reason to schedule a meeting to discuss this further at this time. Please let me know.

Bill Trux
Chief Information Officer
Oregon Employment Department
D: 503-947-1562
C: 503-983-0844
Executive Assistant: Tiffany Holt
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From: Dan Hildenbrand <dan.hildenbrand@id.me>

Sent: Tuesday, April 6, 2021 2:45 PM

To: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>

Cc: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>; WYLAND Heather E * OED

<Heather.E.WYLAND@oregon.gov>; HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>;
VILLANI David * OED <David.VILLANI@oregon.gov>; HOLT Tiffany S * OED
<Tiffany.S.HOLT@oregon.gov>; Mere Work <mere.work@id.me>
Subject: Re: Immediate attention: IDme ask of additional \$10K/month

Good Afternoon,

The proposed \$10,000/ month fee for a hosted landing page (HLP) is still under review internally. I wanted to let you know today that it was a possibility in the future, but I do not have any more specifics on timeline, applicability, etc.

We are happy to have a conversation early next week, either Monday or Tuesday. Tiffany, I will reach out to you separately to coordinate a meeting time that works for OED and ID.me.

Thanks,
Dan

On Tue, Apr 6, 2021 at 11:13 AM FRIESEN Lori L * OED
<Lori.L.FRIESEN@oregon.gov> wrote:

Hi Dan,
In light of the announcement this morning that IDme is looking at charging states \$10,000/month for use of the home landing page without the single sign-on implementation, we would like a meeting with the appropriate IDme staff Wednesday or Thursday of this week. Our contract administrator, Bill Truex, and our procurement and contracts specialists will be there along with Dave Villani.

Please get with Tiffany Holt who is copied on this email to set up time preferably Wednesday or Thursday of this week. Her phone number is 971-701-3929.

Tiffany, I will be out of the office the rest of this week. Please include the OED staff included in this email (except me). Bill is aware of this meeting.

Thank you!
Lori

Lori Friesen | Project Manager
Oregon Employment Department
971.283.1023

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Dan Hildenbrand
Customer Success Manager
(c): (401) 662-8042
dan.hildenbrand@id.me

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