

From: [RAINEY Teresa L * OED](#)
To: [FRIESEN Lori L * OED](#)
Cc: [TRUEX Bill L * OED](#)
Subject: RE: OED/ID.me Accessibility Standards
Date: Tuesday, January 12, 2021 3:49:00 PM

Hello,

The attachment doesn't really get into those details, although I see that compliance with Section 508 is stated in body of the email, which is good. I would like to hear more about how they measure their compliance, such as by following the WCAG or other guidelines so we are all on the same page with expectations.

As I mentioned before, I think we should also inquire as to how they provide meaningful language access. I also see in the attachment that some type of internet connection is required, so we would want to know what the plan is for customers who don't have internet access through their phone or at home (thinking particularly of our migrant seasonal farmworkers, but this could apply across multiple communities including lower-income ones). And finally, it would be good to ensure that their processes don't accidentally set up a barrier for COFA islanders (hopefully not, but would be good to check while we're talking).

Thanks! Please let me know if there's anything else you need from me.

Regards,

Teresa Rainey
Equity and Inclusion Officer
Pronouns: she, her
Oregon Employment Department
Cell: (503) 586-9240

From: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>
Sent: Tuesday, January 12, 2021 3:36 PM
To: RAINEY Teresa L * OED <Teresa.L.RAINEY@oregon.gov>
Cc: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>
Subject: FW: OED/ID.me Accessibility Standards

Hi Teresa,

Does the attached Guide including accessibility information from ID.me answer your questions?
Would you still like to meet with them?

Lori

From: Mere Work <mere.work@id.me>

Sent: Tuesday, January 12, 2021 2:52 PM

To: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>

Cc: VILLANI David * OED <David.VILLANI@oregon.gov>; TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>; RAINEY Teresa L * OED <Teresa.L.RAINEY@oregon.gov>

Subject: Re: OED/ID.me Accessibility Standards

Hi Lori-

Sure, 0830 PT on the 20th would work for our team! I have worked with our product team and other accessibility SMEs at other states so will lead the meeting. We are 508-c and have all of our guides tagged/accessible (see attached). We have also completed a VPAT for our federal work at the VA and SSA, if that would be helpful, as well.

Thank you,

Mere Work

Senior Account Executive

Mobile: 703-712-3750

8280 Greensboro Dr Suite 800

McLean, VA, 22102

mere.work@id.me



On Tue, Jan 12, 2021 at 5:08 PM FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov> wrote:

Hi Mere,

We have some accessibility questions and I'd like to connect your Accessibility SME and OED's, Teresa Rainey. Do you have 30 minutes available in any of the following PST time slots on Wednesday, January 20th that Teresa and I can meet with the ID.me Accessibility SME?

- 8:00 am – 10:00 am

- 11:00 am – 1pm

Thanks,
Lori Friesen

Lori Friesen | Project Manager

Oregon Employment Department

875 Union Street SE | Salem, OR 97301

Phone: 971.283.1023

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