

From: [HOUSE Nameun * OED](#)
To: [Mere Work](#)
Cc: [VILLANI David * OED](#); [WYLAND Heather E * OED](#)
Subject: RE: Oregon Employment Department: ID.me - End User License Agreement, Terms of Use/Services, Service Level Agreement
Date: Tuesday, December 15, 2020 8:44:18 AM

Good morning Mere,

Thank you for sending me a draft service agreement and links to the privacy policy and TOS with explanation on how data flows to the agency (as a result of successful transactions/identification confirmations as you explained in our Zoom meeting).

Have a wonderful day!

Nameun

Nameun House, OPBC, OSPC | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | Nameun.House@oregon.gov

From: Mere Work <mere.work@id.me>
Sent: Monday, December 14, 2020 5:08 PM
To: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>
Cc: VILLANI David * OED <David.VILLANI@oregon.gov>; WYLAND Heather E * OED <Heather.E.WYLAND@oregon.gov>
Subject: Re: Oregon Employment Department: ID.me - End User License Agreement, Terms of Use/Services, Service Level Agreement

Hi Nameun,

Likewise! I have attached our draft services agreement, which most states have either signed directly with us or incorporated into their agreements. The biggest takeaway is how we define data and that data flows from the user to ID.me to the state. The state does not send ID.me data.

Please see our publicly available privacy policy: <https://www.id.me/privacy> and end user terms of service: <https://www.id.me/terms> . Of note, we are a shared service credential across a variety of platforms. Therefore, our language is generic enough to be applicable across all of our government/healthcare/financial/retail partners. Happy to expand as needed, or set up a call with our counsel.

Thank you,

Mere Work

Senior Account Executive
Mobile: 703-712-3750
8281 Greensboro Dr Suite 600
McLean, VA, 22102
mere.work@id.me



On Mon, Dec 14, 2020 at 6:46 PM HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov> wrote:

Hello Mere,

It was nice to meet you virtually via Zoom last week on ID.me for OED's identify verification services.

I am a procurement and contract specialist for OED and would like to review the end user license agreement (EULA), terms of use (or terms of services), service level agreement for the ID.me.

Can you send me a EULA with other services agreement/documents related to purchasing services (cloud solutions and services for verifying ID via video chat) from ID.me?

If you have any questions please feel free to contact me.

Thank you!

Nameun

Nameun House, OPBC, OSPC | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: 971-375-3484 | Nameun.House@oregon.gov

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