

From: [FRIESEN Lori L * OED](#)
To: [Mere Work](#); [Dan Hildenbrand](#)
Cc: [VILLANI David * OED](#); [PRAKKE Jessica V * OED](#); [VALERY Timothy M * OED](#)
Subject: RE: Phone Call Follow-Up (2/17)
Date: Wednesday, February 17, 2021 4:53:44 PM

Thank you Mere and Dan!

Lori

From: Mere Work <mere.work@id.me>
Sent: Wednesday, February 17, 2021 1:33 PM
To: Dan Hildenbrand <dan.hildenbrand@id.me>
Cc: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>
Subject: Re: Phone Call Follow-Up (2/17)

Hey Lori and Dan-

Following up on this to add some context. When Dan said "yes", that is why we do **NOT allow selfies to be uploaded**. Users must use a smartphone to take a selfie--either their own or someone else's. It cannot be uploaded from the computer/desktop/phone/webcam because of the issue Dan mentioned that you asked about.

We're digging into webcams and a purely desktop-only flow and doing research/looking at additional controls, but we do not yet have a product flow for this due to the heightened security issues. We recommend a desktop + smartphone (even if it is not yours) for a Trusted Ref session (or smartphone alone).

Does that make sense?

Thanks-

Mere Work

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On Wed, Feb 17, 2021 at 4:23 PM Dan Hildenbrand <dan.hildenbrand@id.me> wrote:

Aloha Lori,

To follow up on your question from earlier today: Could a criminal take a selfie from social

media and use it during the selfie step?

Yes. If they had a selfie and all of the other documents and information needed they could potentially beat the identity verification. If the criminal was routed through our Trusted Referee (the ID.me Video Call), then their attempt would most likely fail. The selfie undergoes biometric matching against the photo from the claimants government issued ID. That means that the criminal needs to possess not only a good selfie but also the government issued ID.

That being said, the Identify Verification Policy that OED plans to initially use is [REDACTED]. The selfie procedure applies to the IAL2 Identity Verification Policy.

Please let me know if you have any more questions!

Thanks,
Dan

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Dan Hildenbrand
Customer Success Manager

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