

From: [FRIESEN Lori L * OED](#)
To: [HOUSE Nameun * OED](#); [VILLANI David * OED](#)
Subject: RE: Quote for OED
Date: Tuesday, January 5, 2021 2:07:18 PM

Hi Nameun,

I agree about needing the answers in writing. I'll add this to the agenda so we can document it in the project scope and minutes.

From: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>
Sent: Tuesday, January 5, 2021 1:58 PM
To: VILLANI David * OED <David.VILLANI@oregon.gov>
Cc: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>
Subject: RE: Quote for OED

David and Lori,

I have a couple of questions.

I might have heard answers already, but if you happen to have the answers, would you respond it to me? I like having information in writing. If not, we can ask our group during our daily meeting.

- Are we purchasing services for emergency related (PUA, MEUA, DUA) only?
- How long does OED plan to use ID.me (contract term)?
- If the deadline for identifying claimants is January 26th (?), are we planning to provide services after the deadline?
- Who is OED's Contract Administrator?

Nameun House, OPBC, OSPC | Procurement and Contract Specialist | **Oregon Employment Department** | 875 Union Street NE, Salem, Oregon 97311 | Phone: **971-375-3484** | Nameun.House@oregon.gov

From: VILLANI David * OED <David.VILLANI@oregon.gov>
Sent: Tuesday, January 5, 2021 1:48 PM
To: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>
Cc: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>
Subject: RE: Quote for OED

It looks to me like they are asking for a yearly bucket. I am in the process of pulling data that should tell us the number of valid claims we processed in 2020. Using that in this afternoons meeting, we should be able to come up with a number of credentials we would like to purchase. I can try to pull the data by month as well, but the number of claims can have some large fluctuations from month to month.

Dave

From: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>
Sent: Tuesday, January 5, 2021 1:43 PM
To: VILLANI David * OED <David.VILLANI@oregon.gov>
Cc: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>
Subject: RE: Quote for OED

Hi David,
So, Can we give them a minimum #/month?
Also, we will need them to include a breakdown of programs they are verifying in their invoices.

From: VILLANI David * OED <David.VILLANI@oregon.gov>
Sent: Tuesday, January 5, 2021 6:57 AM
To: Mere Work <mere.work@id.me>
Cc: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>; FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; Geoff Dailey <geoff.dailey@id.me>
Subject: RE: Quote for OED

Thanks for the quick response Mere.

I interpret "X number of credentials" as confirmed ID's, is that correct? Also when we are determining how many to purchase, are we looking at a specific time frame like X per month?

Dave

From: Mere Work <mere.work@id.me>
Sent: Monday, January 4, 2021 4:42 PM
To: VILLANI David * OED <David.VILLANI@oregon.gov>
Cc: HOUSE Nameun * OED <Nameun.HOUSE@oregon.gov>; FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; Geoff Dailey <geoff.dailey@id.me>
Subject: Re: Quote for OED

Hi Dave!

Happy New Year to you and the OED team! We're excited to kick off 2021 with this project with you all. In order to accurately give SHI a quote, I need the number of verification credentials you will be purchasing.

While we do charge 2 different fees based on if the user is a new or returning (previously verified by ID.me) user, it's difficult to ascertain what percentage of your users will be pre-verified. All of our other partners have purchased X number of credentials, and then, in addition to daily/weekly reporting, we send monthly invoices that show how the credentials have been broken down between new issuances/network renewals. Does that make sense?

For the other items:

- I've attached an example csv file and the integration guide, which contains step-by-step directions (we also go over this in-depth during an onboarding call). For the [REDACTED] the time stamp is set to UTC and the naming convention for the file is:
[REDACTED]
- **Hosted Landing Page:** The banner image is 1300px X 450px and the logo is 60px X 60px (jpg or png preferred). Here are a few examples (please do not verify through them!): [Washington](#), [Georgia](#), [Indiana](#)
- **Help.ID.me Page:** We recommend creating an OED specific help page on [Help.ID.me](#). If you can provide the copy/images in word format we can easily add the page [here](#). North Dakota has received great feedback from claimants on their page, so we do recommend that specific one. Other states have also preferred to keep it very generic and point back to their own state FAQ page.

Please let me know if you have any questions.

Thank you,

Mere Work

Senior Account Executive

Mobile: 703-712-3750

8280 Greensboro Dr Suite 800

McLean, VA, 22102

mere.work@id.me



On Mon, Jan 4, 2021 at 5:20 PM VILLANI David * OED <David.VILLANI@oregon.gov> wrote:

Hi Mere, I hope you had a good couple of holiday's. The Oregon Employment Department is looking forward to working with ID.me. We are would like to get our procurement process started and would like a quote provided through SHI. The quote would be for a State landing page, per match cost (new and existing ID), and a statement of work. If there is more you need to generate the quote, just let us know. I have include Nameun from procurement and Lori who will be our project manager.

I also receive some additional questions from our IT shop. What method/s does ID.me use to send us results? I believe you told us [REDACTED] but I wanted to verify. When possible, they would also like a sample file or file layout so we can start setting our systems up internally to process the file.

Thanks in advance

Dave Villani

Operations and Policy Analyst

Oregon Employment Department

(503) 947-1356

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