

From: [Mere Work](#)
To: [VILLANI David * OED](#)
Cc: [FRIESEN Lori L * OED](#); [Geoff Dailey](#); [Dan Hildenbrand](#)
Subject: Re: Quote for OED
Date: Thursday, January 21, 2021 2:36:59 PM
Attachments: [REDACTED]

I forgot to attach the document while I was trying to be a speedy responder. Please find the draft copy language for HLP and emails included.

Thank you!

Mere Work

Senior Account Executive

Mobile: 703-712-3750

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McLean, VA, 22102

mere.work@id.me



On Thu, Jan 21, 2021 at 5:14 PM VILLANI David * OED <David.VILLANI@oregon.gov> wrote:

I think I'm good assuming what I type next is correct. Because we are starting with the [REDACTED] we will only receive one confirmation per unique ID. If the individual logs in multiple times OED will not be notified, but also will not be charged. The capability for multiple notifications comes with further integration. Which would allow us to set criteria for when we would like an individual to recertify. If correct, that makes sense to me. If not, let me know and we can do a call.

Again thanks for your quick response, I'm impressed with how fast ID.me (you) respond.

Dave

From: Mere Work <mere.work@id.me>
Sent: Thursday, January 21, 2021 2:03 PM
To: VILLANI David * OED <David.VILLANI@oregon.gov>
Cc: FRIESEN Lori L * OED <Lori.L.FRIESEN@oregon.gov>; Geoff Dailey <geoff.dailey@id.me>; Dan Hildenbrand <dan.hildenbrand@id.me>
Subject: Re: Quote for OED

Hey Dave-

The [REDACTED] is a short-term solution to allow a state to quickly have a solution for one use/claimant--ie to be able to verify blocked claimants, new PUA claims, etc.

The requirement you're talking about is doable only through a standard integration--where ID.me would potentially be in multiple places on OED's site/the claimant's journey, and they would have to authenticate for certain events (ie: changing of address, or something).

No matter the integration, OED will pay for initial verification--not subsequent authentication.

I've attached the MS Word version of the integration guide, which includes *example* copy language for the HLP and email. Here is the OED HLP site now in English: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing> and Spanish: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing-spanish>

Hope this helps and happy to hop on a call tomorrow if that would be helpful.

Thank you,

Mere Work

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On Thu, Jan 21, 2021 at 3:02 PM VILLANI David * OED <David.VILLANI@oregon.gov> wrote:

Hi Mere, I'm looking for a bit more clarity on the multiple attempts. At OED we do see an need for individuals who would file multiple claims whether due to exhausting benefits, changing programs, or at a certain point need to re-verify their ID. If I'm reading your answers correctly, If an individual goes to the state landing page at any time after they initially complete a verification OED would not be notified. Or is it that we will be notified because of the MFA but not charged? I may have more questions but they would depend on your response. If a quick call works better, just let me know.

On an unrelated note, can I get a copy of the text currently on the landing page or at least the demo one you showed in the meeting yesterday? I hoping to have staff start working on crafting the OED specific version to include translation and would like to give them some building blocks.

Thanks Dave.

1. Forgot they already completed the ID.me process: if they see the ID.me login and sign in, they will be prompted to go through MultiFactor authentication and then...that's it. They've already verified. OED has already received their information. The licensing includes unlimited MFA, so there is no additional charge to OED for this
2. Tries multiple times to be verified: It does not matter how many times an individual tries, or the time period. ID.me only charges OED for successfully verified individuals. We do not charge on transactions--success only.

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