

From: [CROMWELL Sara D * OED](#)
To: [Dan Hildenbrand](#)
Cc: [Mere Work](#); [TRUEX Bill L * OED](#)
Subject: RE: Screenshots
Date: Thursday, July 29, 2021 4:55:00 PM

Thanks Dan – I'm on my work cell so please use that number? Thank you!

From: Dan Hildenbrand <dan.hildenbrand@id.me>
Sent: Thursday, July 29, 2021 4:54 PM
To: CROMWELL Sara D * OED <Sara.D.CROMWELL@oregon.gov>
Cc: Mere Work <mere.work@id.me>; TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>
Subject: Re: Screenshots

Sara,

I will call you momentarily from 401-662-8042.

Thanks,
Dan

On Thu, Jul 29, 2021 at 1:18 PM CROMWELL Sara D * OED
<Sara.D.CROMWELL@oregon.gov> wrote:

Thank you Bill!

Hi Dan,

I could use a little urgent help please, and thank you for being available!

Can you tell me if there is any avenue in the ID.me processes – whether through the Oregon hosted page or not through Oregon-hosted page – that asks individuals to identify their gender? We have an individual who reports they went to the ID.me site and were asked a gender question with only binary (male/female) options. From what I understand, they did not go via the Oregon hosted site, so I'm wondering if they might have gone to ID.me to create an ID.me account.

I went to the Oregon hosted page and clicked on the step-by-step guide link. Do the screenshots on "How to Set Up and Protect Your ID.me Account" page show all the screenshots a person would see while verifying their ID? If not, can you provide a series of screenshots showing each question an individual is asked when they use Oregon-hosted access ID.me?

I'm under a COB today deadline to provide information in response to the situation that arose here in Oregon, and I very much appreciate any help you can provide. Thank you so much!

Sara

J. S. Cromwell | UI Division Deputy Director for Benefits | **Oregon Employment Department**
Office 503-947-1388 | Cell 503-586-8762 | pronouns: she,her | sara.d.cromwell@oregon.gov

From: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>
Sent: Thursday, July 29, 2021 3:53 PM
To: Mere Work <mere.work@id.me>; CROMWELL Sara D * OED <Sara.D.CROMWELL@oregon.gov>
Cc: Dan Hildenbrand <dan.hildenbrand@id.me>
Subject: RE: Screenshots

Sara,

See below, and if you need anything further, Dan Hildenbrand can assist

Bill Trux
Chief Information Officer
Oregon Employment Department
D: 503-947-1562
C: 503-983-0844
Executive Assistant: Tiffany Holt
Tiffany.s.holt@oregon.gov Desk: 503-947-1561 Cell: 971-701-3929

From: Mere Work <mere.work@id.me>
Sent: Thursday, July 29, 2021 3:11 PM
To: TRUEX Bill L * OED <Bill.L.Trux@oregon.gov>
Cc: Dan Hildenbrand <dan.hildenbrand@id.me>
Subject: Screenshots

Oregon: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing>

Spanish: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing-spanish>

Help page: <https://help.id.me/hc/en-us/articles/1500003036721-Oregon-ED-How-do-I-verify-my-identity-for-the-Oregon-Employment-Department-OED->

Mere Work

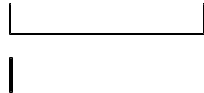
Senior Account Executive

Mobile: 703-712-3750

[8280 Greensboro Dr Suite 800](#)

[McLean, VA, 22102](#)

mere.work@id.me



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Dan Hildenbrand
Customer Success Manager
dan.hildenbrand@id.me

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